Resource Governance Center

FAQs

Issue 01

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1 What Is Resource Governance Center?

Resource Governance Center (RGC) offers an easy way to set up and govern a secure, scalable multi-account cloud environment. With RGC, you can:

- Quickly and automatically set up a basic landing zone to manage your existing organizational structure and quickly migrate services to the cloud.
- Configure governance policies for your basic landing zone to quickly and conveniently meet cloud governance requirements.
- Use an existing Infrastructure as Code (IaC) template to quickly create and configure accounts in the account factory. This ensures consistent account and resource configurations and rapid deployment and launch of new applications.
- Enable governance checks to see if your existing multi-account environment adheres to Landing Zone best practices, even if you have not set up a landing zone through RGC.

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2 What Should I Do If an Account Name Conflicts with Another During Account Creation?

Symptom

There is an account name conflict when creating an account in an organization on the RGC console.

Possible Causes

The current organization has the same account name as another organization.

Solution

When creating an account, user another account name.

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3 What Should I Do When an Account Failed to Be Enrolled?

Symptom

An error is reported during the enrollment of an account that was invited to an organization.

Possible Causes

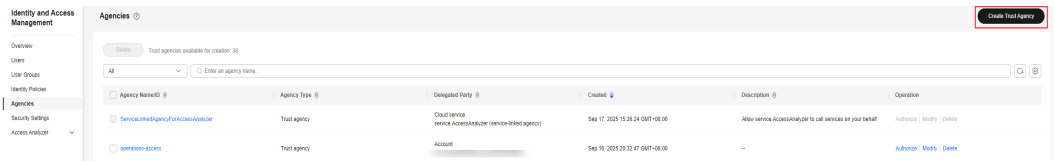
The account invited to the organization does not have an agency.

Solution

Step 1 Log in to the **new IAM console** using the account to be enrolled.

Step 2 In the navigation pane, choose **Agencies**. Then, click **Create Trust Agency** in the upper right corner.

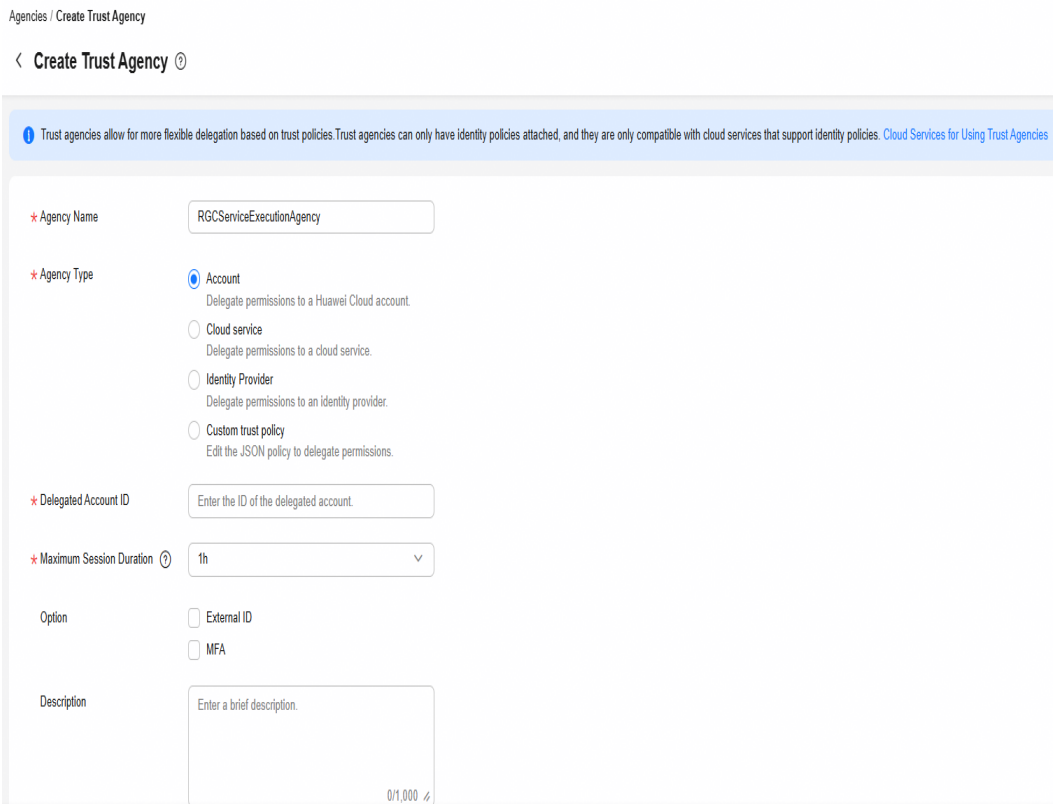
Figure 3-1 Creating a trust agency



Step 3 Set **Agency Name** to **RGCServiceExecutionAgency**.

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Figure 3-2 Specifying a trust agency name



Step 4 Set **Agency Type** to **Account** and enter the ID of the RGC management account in **Delegated Account ID**.

Step 5 Set **Maximum Session Duration** to the maximum session duration of temporary access credentials obtained by programmatic access.

Step 6 Choose whether to select **External ID**. The external ID of the delegated party must be unique.

The external ID can be any identifier (such as an invoice number) known only to you and the delegated party. Do not use easily-guessed information, such as the name or phone number of the delegated party. If you select **External ID**, the entered ID will be added to the trust policy for check to ensure that the delegated party performs correct operations. For details about how to use the external ID, see **Preventing Cross-Account Confused Deputy**.

Step 7 Determine whether to enable MFA.

After MFA is enabled, the delegated party needs to enter the verification code in the MFA device on the login verification page to verify its identity, further improving account security.

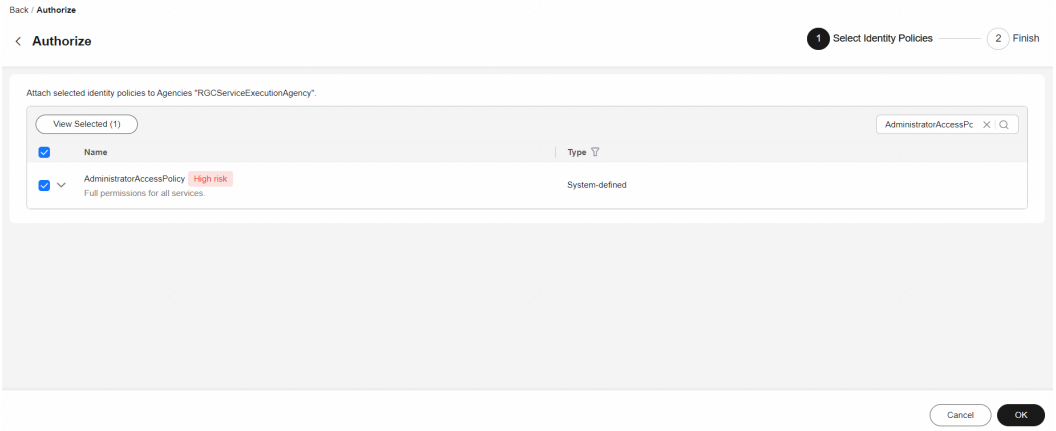
Step 8 Enter the description and click **OK**.

Step 9 In the displayed dialog box, click **Authorize**.

Step 10 Select the **AdministratorAccessPolicy** permission to be granted to the trust agency.

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Figure 3-3 Permissions to be granted to the trust agency



Step 11 Click **OK**. The agency is created. The RGC management account can then enroll the account on the RGC console by referring to **Enrolling an Account**.

NOTE

The **RGCServiceExecutionAgency** agency cannot be deleted after being created. Otherwise, the RGC service will become unavailable.

----End

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