### **Relational Database Service**

FAQs

 Issue
 01

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# Product Consulting

## 1.1 What Should I Pay Attention to When Using RDS?

- 1. DB instance operating systems (OSs) are invisible to you. Your applications can access a database only through an IP address and a port.
- 2. The backup files stored in Object Storage Service (OBS) and the Elastic Cloud Server (ECS) used by RDS are invisible to you. They are visible only to the RDS instance management system.
- 3. Before viewing the DB instance list, ensure that the region is the same as the region where the DB instance is purchased.
- 4. After creating RDS DB instances, you do not need to perform basic O&M operations, such as enabling HA and installing security patches. However, you must pay attention to:
  - a. Whether the CPU, input/output operations per second (IOPS), and space of the RDS DB instance are sufficient. If any of these becomes insufficient, change the CPU/Memory or scale up the DB instance.
  - b. Whether the performance of the RDS DB instances is adequate, a large number of slow query SQL statements exist, SQL statements need to be optimized, or any indexes are redundant or missing.

# 1.2 Will My RDS DB Instances Be Affected by Other User Instances?

No. Your RDS DB instances and resources are isolated from other users' DB instances.

# 1.3 Will Different RDS DB Instances Share CPU and Memory Resources?

Yes, that depends on the instance class.

• General-purpose:

CPU resources are shared with other general-purpose DB instances on the same physical machine. CPU usage is maximized through resource overcommitment. This instance class is a cost-effective option and suitable for scenarios where performance stability is not critical.

• Dedicated:

The instance has dedicated CPU and memory resources to ensure stable performance. The performance of a dedicated instance is never affected by other instances on the same physical machine. This instance class is good when performance stability is important.

## 1.4 How Long Does It Take to Create an RDS DB Instance?

- RDS for MySQL and RDS for MariaDB:
  - It takes 5 to 7 minutes to create a single-node or primary/standby instance.
  - Creating a read replica that is in the same AZ as the primary or standby instance takes about 15 minutes. In other cases, the time required for creating a read replica depends on how much data there is in the primary instance. More data means longer creation.
- RDS for PostgreSQL:
  - It takes 5 to 7 minutes to create a single-node or primary/standby instance.
  - The time required for creating a read replica depends on the data amount of the primary instance. More data will take longer to replicate. If the primary instance is empty, creating a read replica takes 7 to 8 minutes.
- RDS for SQL Server:
  - Creating a single-node instance takes about 12 to 15 minutes.
  - Creating a primary/standby instance takes about 15 to 18 minutes.

If creating an instance takes much more time than described above, there may be problems during the creation. In this case, contact customer service by choosing **Service Tickets > Create Service Ticket** in the upper right corner of the management console.

# 1.5 What Can I Do About Slow Responses of Websites When They Use RDS?

To solve this problem:

- Check the performance of RDS DB instances on the RDS console.
- Compare the database connection statuses of local databases and RDS DB instances. This problem depends on web applications.

# 1.6 What Is the Time Delay for Primary/Standby Replication?

When standby instances cannot keep up with the updates on the primary, this generates replication delay. If the standby SQL and I/O thread are running, the replication delay is a positive value measured in seconds. If the standby SQL thread is not running, or if the SQL thread has consumed all of the relay log and the standby I/O thread is running, then it is **NULL** (undefined or unknown)

The delay for primary/standby replication cannot be calculated using a formula as the delay is affected by the following factors:

- Network communication status
- Transaction workload on the primary DB instance in transactions per second (TPS)
- The size of the transaction executed by the primary DB instance (this affects the duration of transaction executions)
- Load balancing of the standby DB instance and read replicas

If the primary DB instance has a heavy load for a certain period of time and executes a large number of transactions per second, replication to the standby DB instance will be delayed. This delay is generally a few seconds.

- RDS for MySQL: Click the DB instance name on the **Instances** page. The replication source is the primary DB instance. When the replication status is normal, view **Real-Time Replication Delay** to obtain the value of the primary/standby replication delay.
- RDS for PostgreSQL: To check data consistency between the primary and standby DB instances, view **Replication Lag** on the Cloud Eye console to obtain the value of the primary/standby replication delay.
- RDS for SQL Server: To check data consistency between the primary and standby DB instances, view **Replication Delay** on the Cloud Eye console to obtain the value of the primary/standby replication delay.

# 1.7 Can Multiple ECSs Connect to the Same RDS DB Instance?

Multiple ECSs can connect to the same RDS DB instance as long as the capability limits of a database are not exceeded.

# **1.8 Will Backups Be Encrypted After Disk Encryption Is Enabled for My RDS Instance?**

• RDS for MySQL:

If you enable disk encryption during instance creation, the disk encryption status and the key cannot be changed later. Disk encryption will not encrypt

backup data stored in OBS. To enable backup data encryption, contact customer service.

• RDS for PostgreSQL:

If you enable disk encryption during instance creation, the disk encryption status and the key cannot be changed later. Disk encryption will not encrypt backup data stored in OBS. To enable backup data encryption, contact customer service.

RDS for SQL Server:

If you enable disk encryption during instance creation, the disk encryption status and the key cannot be changed later. Disk encryption will not encrypt backup data stored in OBS.

### NOTICE

If disk encryption or backup data encryption is enabled, keep the key properly. Once the key is disabled, deleted, or frozen, the database will be unavailable and data may not be restored.

- If disk encryption is enabled but backup data encryption is not enabled, you can **restore data to a new instance from backups**.
- If both disk encryption and backup data encryption are enabled, data cannot be restored.

### 1.9 What Is the Availability of RDS DB Instances?

Calculation formula for RDS DB instance availability:

DB instance availability = (1 – Failure duration/Total service duration) × 100%

### 1.10 Does RDS Support Cross-AZ High Availability?

Yes. When you **buy a DB instance**, you can select **Primary/Standby** for **DB Instance Type** and then select different AZs for **Primary AZ** and **Standby AZ**.

### **NOTE**

RDS does not support 3-AZ deployment.

An AZ is a physical region where resources have independent power supplies and networks. AZs are physically isolated but interconnected through an internal network. You can deploy your instance across AZs in some regions.

To achieve higher reliability, if you deploy the primary and standby instances in the same AZ, RDS will automatically deploy the primary and standby instances in different physical servers. If you attempt to deploy your primary and standby instances in the same AZ in a Dedicated Computing Cluster (DCC) and there is only one physical server available, the creation will fail.

RDS allows you to deploy primary/standby DB instances in an AZ or across AZs. You can determine whether the standby AZ is the same as the primary AZ.

- If they are different (default setting), the primary and standby instances are deployed in different AZs to ensure failover support and high availability.
- If they are the same, the primary and standby instances are deployed in the same AZ. If an AZ failure occurs, high availability cannot be ensured.

### Figure 1-1 Cross-AZ high availability

DB Instance Type	Primary/Standby	Single
	Primary/standby HA architer	cture is suitable for prod
Storage Type	Cloud SSD (	Learn more about st
Primary AZ	az6	az3
Standby AZ	aző	az3
	Multi-AZ deployment provid	des disaster recovery ca
	Multi-AZ deployment provid	des disaster recovery c

## 1.11 Can RDS Primary/Standby DB Instances Be Changed to Single DB Instances?

No. But you can change single instances to primary/standby instances. For details, see **Changing a DB Instance Type from Single to Primary/Standby**. You can use Data Replication Service (DRS) or the export and import tool of the client to migrate data from primary/standby DB instances to single DB instances.

# 1.12 What Are the Differences Between RDS for MySQL and TaurusDB?

TaurusDB has good performance, scalability, and usability. For details, see **Table 1-1**.

ltem	RDS for MySQL	TaurusDB
Archit ectur e	Traditional primary/standby architecture. Data is synchronized between the primary and standby nodes using binlog.	Decoupled storage and compute architecture. Compute nodes share the same data and data does not need to be synchronized using binlog.
Perfor manc e	Hundreds of thousands of QPS, delivering three times the performance of the open-source MySQL in high concurrency.	Millions of QPS, seven times the performance of open-source MySQL for certain service loads. In complex queries, operations, such as column extraction, conditional filtering, and aggregation calculation, can be pushed down to the storage layer, improving the performance by dozens of times compared with traditional databases.

Table 1-1 Differences between TaurusDB and RDS for MySQL

Item	RDS for MySQL	TaurusDB
Scala bility	<ul> <li>Up to five read replicas can be added for an instance. The time required for adding read replicas depends on the data volume. Adding read replicas require additional storage.</li> <li>The storage can grow as needed, with up to 4 TB for an instance.</li> </ul>	<ul> <li>Up to 15 read replicas can be added for an instance. Thanks to the shared storage, the time required for adding read replicas is not affected by the data volume. In addition, no additional storage is needed for read replica creation.</li> <li>The storage grows as needed with up to 128 TB for an instance.</li> </ul>
Avail abilit y	If the primary instance fails, the standby instance can be automatically promoted to the primary, with an RTO of less than 30s.	If the primary node is faulty, a read replica can be automatically promoted to the primary, with an RTO of less than 10s. It has lower latency because no data synchronization is required between the primary node and read replicas using binlog.
Backu p restor ation	Data can be restored to a specific point in time using full backups and binlog playback.	Data can be restored to a specific point in time using full backup (snapshots) and redo playback. Its restoration speed is faster.
DB engin e versio n	MySQL 5.6, 5.7, and 8.0.	MySQL 8.0

## 1.13 Does RDS Support CloudPond?

Yes. For details, see CloudPond and Other Services.

# 1.14 What Encryption Functions Does RDS for MySQL Support?

For the encryption functions supported by RDS for MySQL, visit https:// dev.mysql.com/doc/refman/5.7/en/encryption-functions.html.

## 1.15 Is RDS for MySQL Compatible with MariaDB?

MariaDB is a branch of the MySQL source code. It is maintained by the opensource community and uses GPL licensing. One of the reasons for developing MariaDB is that Oracle acquired MySQL, so there is a chance that MySQL could become closed source. The community developed MariaDB to protect against this risk. MariaDB is compatible with MySQL for the most part. It was designed to be a drop-in replacement for MySQL, including the APIs and commands. There is no difference for front-end applications (such as PHP, Perl, Python, Java, .NET, MyODBC, Ruby, and MySQL C connector). As for the storage engine, MariaDB uses XtraDB to replace the InnoDB of MySQL. XtraDB is fully compatible with InnoDB and InnoDB tables can be converted into XtraDB tables by default.

Although MariaDB is a branch of MySQL, some changes have been made to MariaDB. Common applications that used MySQL databases can normally switch to MariaDB databases for data additions, deletions, modifications, or queries. But MariaDB is different from MySQL in terms of some new features. To ensure that MariaDB fits your application perfectly, a proof of concept (POC) is required.

## 1.16 Does RDS for MySQL Support TokuDB?

Currently, the official MySQL does not support TokuDB.

RDS for MySQL does not support TokuDB, either.

# 1.17 What Are the Restrictions on RDS for MySQL Instances After GTID Is Enabled?

By default, GTID is enabled on RDS for MySQL and cannot be disabled because functions such as the primary/standby relationship establishment depend on GTID. If GTID is disabled, all RDS functions (such as backup and restoration and primary/ standby switchover or failover) will be affected or even become unavailable.

After GTID is enabled for MySQL community edition, an error will be reported in the following conditions:

- Create tables (create table...select).
- A transaction is processed by the engine (InnoDB) that supports transactions and the engine (MyISAM) that does not support transactions at the same time.
- Create temporary tables (create temporary table).

RDS for MySQL resolved these issues by optimizing the kernel.

# 1.18 What Is the Maximum Size Allowed for a Single Table in RDS for MySQL Instances?

The maximum size allowed for a single table depends on the maximum file size allowed by the OS.

Due to metadata overhead, the maximum size allowed for a single table is 2 TB.

# 1.19 Can I Use an Encrypted Password to Log In to an RDS DB Instance?

No. When you log in to an RDS instance, use the password set on the console for authentication. Encrypted password authentication is not supported.

# 1.20 What Are the Differences Between Floating and Private IP Addresses of RDS DB Instances?

### **Definitions of the Floating IP Address and Private IP Address**

After an RDS DB instance is created, the system assigns the instance a floating IP address, which is used by external systems to connect to the instance over a private network.

The system also assigns a private IP address to each database node for internal network communication (two private IP addresses for a primary/standby instance, one for a single-node instance, and one for a read replica). Private IP addresses cannot be accessed by external systems.

For more information, see What Are the Differences Between EIPs, Private IP Addresses, and Virtual IP Addresses?

### Querying the Floating and Private IP Address of an RDS DB Instance

• Floating IP address

On the RDS console, click the name of a DB instance to go to the **Overview** page. In the navigation pane on the left, choose **Connectivity & Security** to check the floating IP address of the instance.

< 🔇 rds-87d4	<b>)</b> Av	vailable	
Overview			
Backups & Restorations		<b>Connection Information</b>	
Connectivity & Security		Floating IP Address	192.168.0.86 D Change
Accounts			
Databases		EIP	No EIP bound Bind
Logs			
SQL Audits		Database Port	3306 Change
Parameters			

Figure 1-2 Floating IP address

• Private IP address

Log in to the management console and choose **Networking** > **Virtual Private Cloud**. In the navigation pane on the left, choose **Network Interfaces** to check the private IP addresses of the RDS instance.

Figure 1-3 Checking the private IP addresses

Network Console 🔍	Network Interfaces	)		Create	Supplementary Network In	terface Create Network Interface
Overview NEW Self-service Troubleshooting NEW	Network Interfaces 5	Supplementary Network Interface:	3			
Favorites >	Q Select a property or en	nter a keyword.				0
Virtual Private Cloud	Private IP Address	Туре 😌	Network	Attached Instance	Bound EIP	Operation
My VPCs Subnets	192.168.0.117	Extended network int	default_vpc default_subnet	RDS 7e4af5c9d6f2486e8ffa58e50764eabain01	-	Detach Instance Bind EIP More ~
Network Interfaces Route Tables	192.168.0.229	Extended network int	default_vpc default_subnet	RDS c74e593fa504427aa7955acd0d98a8dbin01	-	Detach Instance Bind EIP More ~
VPC Peering Connections	< 192.168.0.133	Extended network int	default_vpc default_subnet	RDS 45e2a1875e02469483d4022c67153647in03	-	Detach Instance Bind EIP More Y
Access Control Network ACLs	192.168.0.143	Extended network int	default_vpc default_subnet	RDS 45e2a1875e02469483d4022c67153647in03	-	Detach Instance Bind EIP More Y

## 1.21 What Can I Do If I Can't Find My RDS Resources?

### Symptom

After I logged in to the management console, I could not find my purchased RDS resources.

### **Possible Causes**

- Your purchased resources are not in the selected region.
- Your purchased resources are not under the selected service.

### Solution 1

### 1. Log in to the management console.

2. In the upper part of the page, switch to the region that your RDS resources belong to.

Figure 1-4 Changing a region



- 3. Click = in the upper left corner and select the correct service name.
  - To search for RDS DB instances, choose Databases > Relational Database Service.
  - To search for FlexusRDS DB instances, choose **Databases** > **Flexus RDS**.

### Figure 1-5 Selecting a service

중 Favorites & Recently Visited	Q Search for cloud services.		;
All Services A-Z	Databases		
Compute	😯 Data Admin Service	0 Data Replication Service	Distributed Database Midd
Content Delivery & Edge Com	O Document Database Service	Flexus RDS	GaussDB
Databases	😂 GeminiDB Cassandra API	GeminiDB Influx API	🧕 GeminiDB Mongo API
Dedicated Cloud	😑 GeminiDB Redis API	🔒 Relational Database Service 🔺	🔕 TaurusDB 🔹 🔺
Developer Services			-
Domain & Website	UGO		

### Solution 2

- 1. Go to the My Resources page.
- 2. Select the correct service and region to view the purchased resources.

### Figure 1-6 My Resources



# **2** Resource Freezing, Release, Stopping, Deletion, and Unsubscription

### Why Are My RDS Resources Released?

If your subscriptions have expired and not renewed, or you are in arrears due to an insufficient balance, your resources enter a grace period. If the renewal is still not completed or the outstanding amount is not paid off when the grace period ends, the resources enter a retention period, during which the resources will be unavailable. If the renewal is still not completed or the outstanding amount is still not paid off when the retention period ends, the stored data will be deleted and the cloud service resources will be released. For details, see **Service Suspension and Resource Release**.

### Why Are My RDS Resources Frozen?

Your resources may be frozen for a variety of reasons. The most common reason is that you are in arrears.

### Can I Still Back Up Data If My DB Instance Is Frozen?

No. If your RDS instance is frozen due to arrears, you need to unfreeze the instance first.

### How Do I Unfreeze My Resources?

If your resources are frozen due to arrears, to unfreeze your resources, you can renew your resources or top up your account. RDS instances frozen due to arrears can be renewed, released, or deleted. Yearly/Monthly RDS instances that have expired cannot be unsubscribed from, but those that have not expired can.

### What Happens When My Resources Are Frozen, Unfrozen, or Released?

- After your resources are frozen:
  - They cannot be accessed, causing downtime. For example, if your RDS instance is frozen, it cannot be connected to.
  - If they are yearly/monthly resources, no changes can be made to them.

- They can be unsubscribed from or deleted manually.
- After your resources are unfrozen, you can connect to them again.
- If your resources are released, your instances will be deleted. Before the deletion, RDS determines whether to move the instances to the recycle bin based on the recycling policy you specified.

### How Do I Renew My Resources?

After a yearly/monthly RDS instance expires, you can renew it on the **Renewals** page. For details, see **Renewal Management**.

## Can My Resources Be Recovered After They Are Released or Unsubscribed From?

If your instance is moved to the recycle bin after being deleted and is within the retention period, you can **rebuild** it from the recycle bin. Otherwise, data cannot be restored.

Before unsubscribing from a resource, confirm the resource information carefully. If you have unsubscribed from a resource by mistake, you are advised to purchase a new one.

### Why Is My RDS DB Instance Still Billed After Being Stopped?

After a DB instance is stopped, the ECS where the DB instance is located is no longer billed. Other resources, including EIPs, storage resources, RDS for MySQL database proxies, and backups, are still billed.

### How Do I Delete an RDS Instance?

An RDS instance cannot be deleted if any operation is being performed on it. For example, the instance is being created, rebooted, or restored, or its instance class is being changed. You can delete the instance only after the operation is complete.

- For pay-per-use instances, see Deleting a Pay-per-Use DB Instance or Read Replica.
- For yearly/monthly instances, see Unsubscribing from a Yearly/Monthly DB Instance.

# **3** Resource and Disk Management

# 3.1 Which Types of Logs and Files Occupy RDS Storage Space?

The following logs and files occupy RDS storage space.

### Table 3-1 MySQL database file types

DB Engine	File Type
MySQL	Log files: database undo-log, redo-log, and binlog files
	Data files: database content, index, and ib_logfile files
	Other files: ibdata and temporary files

Table 3-2 PostgreSQL database file types

DB Engine	File Туре
PostgreSQL	Log files: database error log and transaction log files
	Data files: database content, index, replication slot data, transaction status data, and database configuration files
	Other files: temporary files

Fable 3-3 Microsoft S	SQL Server	database	file types
-----------------------	------------	----------	------------

DB Engine	File Type
Microsoft	Log files: database error log, transaction log, and trace files
SQL Server	Data files: database content files

### Solution

- 1. If the original storage space is insufficient as your services grow, scale up storage space of your DB instance.
- If data occupies too much storage space, run DROP or TRUNCATE, or DELETE +OPTIMIZE TABLE to delete useless historical table data to release storage space. If no historical data can be deleted, scale up your storage space.
- 3. If temporary files generated by sorting queries occupy too much storage space, optimize your SQL query statements.
  - a. A large number of temporary files are generated if there are a large number of sorting queries executed by applications.
  - b. A large number of binlog filesWAL logs are generated and occupy space if there are large amounts of insert, delete, and update operations in a short period.
  - c. A large number of binlog files are generated if there are a large number of transactions and write operations.
- 4. Use Cloud Eye to monitor the size, usage, and utilization of storage space of your DB instance and set alarm policies.

# 3.2 Does RDS Support Storage Scale-Down of DB Instances?

- RDS for MySQL: No. You can create a DB instance with less storage and use Data Replication Service (DRS) to migrate your data to the instance. For details, see From MySQL to MySQL.
- RDS for MariaDB: No. You can create a DB instance with less storage and use Data Replication Service (DRS) to migrate your data to the instance. For details, see Real-Time Migration.
- RDS for PostgreSQL: Yes. For details, see Scaling Storage Space.
- RDS for SQL Server: No. You can create a DB instance with less storage and use Data Replication Service (DRS) to synchronize your data to the instance. For details, see From Microsoft SQL Server to Microsoft SQL Server.

# 3.3 Which Items Occupy the Storage Space of My RDS DB Instances?

Both your regular data (backup data not included) and the data required for the operation of your DB instances (such as system database data, rollback logs, redo logs, WAL logs, and indexes) take up storage space on your RDS DB instances. The storage space includes the file system overhead required for inode, reserved blocks, and database operations. The following RDS log files also occupy storage space:

• Binlog files generated by RDS for MySQL databases

- Binlog files generated by RDS for MariaDB databases
- Logs files generated by RDS for PostgreSQL database servers
- Log files, including RDS for SQL Server logs, default trace logs, and agent logs, generated by RDS for SQL Server databases.

These files ensure the stability of RDS DB instances.

# 3.4 How Much Storage Space Is Required for DDL Operations?

Data Definition Language (DDL) operations may increase storage usage sharply. To ensure that services are running properly, do not perform DDL operations during peak hours. If DDL operations are required, ensure that storage space is at least twice the tablespace size plus 10 GB. For example, if your tablespace is 500 GB, ensure that storage space is at least 1,010 GB (500 GB x 2 + 10 GB).

## 3.5 What Are the Differences Between the Storage Space and Backup Space of an RDS for PostgreSQL Primary/Standby Instance?

In an RDS for PostgreSQL primary/standby instance, the node accessed by applications is called the primary instance, and data on the primary instance is synchronized to the other node (called the standby instance) in real time. The standby instance acts as a failover target for the primary. If the primary instance fails, RDS for PostgreSQL promotes the standby instance to primary for high availability.

• Storage space

Storage space of the standby instance is the same as that of the primary instance. Scaling up the storage space of the primary instance will also scale up that of the standby instance.

Data on the primary instance may not be synchronized to the standby instance fast enough when there are a large number of data writes or a long replication delay. If this happens, the primary instance retains WAL logs for replication. WAL logs will be stacked and occupy storage space.

• Backup space

Backup space is used to store automated backups, manual backups, and SQL audit logs. You can get a free backup space of the same size as your purchased storage space. If the free backup space is used up, the additional space will be billed. You can configure a custom backup policy to best fit your workloads' needs.

To release backup space, see How Do I Clear RDS Backup Space?

## 3.6 How Do I Prevent a Sharp Increase in Data Disk Usage If I Want to Push a Large Amount of Data to My RDS for SQL Server Instance in a Short Period of Time?

If you push a large amount of data to your primary/standby instance in a short period of time, the data may not be able to be synchronized between the primary and standby instances fast enough. As a result, logs cannot be truncated or shrunk, and the disk usage spikes.

• Method 1

Push data in batches, and leave plenty of time for each batch of data to be replicated from the primary instance to the standby instance.

Method 2

Before pushing data, set **Recovery model** of your database to **Simple**. In this model, data is not synchronized between the primary and standby instances, and no incremental backups are generated. During this period, point-in-time recovery (PITR) cannot be performed. After the data is pushed, set **Recovery model** of your database to **Full** to resume the replication between the primary and standby instance. For details, see **How Do I Remove and Re-establish a Replication of My RDS for SQL Server Instance**?

• Solution 3

To migrate an on-premises database to your RDS instance, **use DRS to restore backup files of the on-premises database to your RDS instance**.

# **4** Database Connection

# 4.1 What Should I Do If I Can't Connect to My RDS DB Instance?

### **Possible Causes**

Try the following:

1. Check whether the DB instance is available.

For example, the system is faulty, the DB instance is abnormal, or the DB instance or a table is locked.

- 2. (Common) Check whether the client connection is correct.
  - If you connect to a DB instance over a private network, ensure that the DB instance and ECS are in the same region and VPC.
  - If you connect to a DB instance over a public network, bind an EIP to the DB instance and then connect to the DB instance through the EIP.
- 3. Check the connection method.

Run either of the following example commands to enable or disable SSL:

- SSL enabled: mysql -h 172.16.0.31 -P 3306 -u root -p --ssl-ca=/tmp/ ca.pem
- SSL disabled: mysql -h 172.16.0.31 -P 3306 -u root -p
- 4. Check whether the parameters in the connection command are correct.

For example, check whether the following parameters are configured correctly: connection address, port number, username, password, and connection method.

5. (Common) Check whether the network connectivity is normal.

For a private network connection:

- a. Check whether the ECS and DB instance are in the same region and VPC.
- b. Check security group rules.

To access DB instances in a different security group from the ECS, **add an inbound rule** for the security group.

c. On the ECS, check whether the DB instance port can be connected to.

For a public network connection:

a. Check security group rules.

To access DB instances in a security group from a public network, **add an inbound rule** for the security group.

- b. Check network ACL rules.
- c. Ping the ECSs in the same region to the DB instance.
- 6. (Common) Check whether the number of connections to the DB instance reaches the upper limit.

If there is an excessive number of database connections, applications may be unable to connect.

- (Common) Check whether the DB instance is in the Storage full state. If the DB instance is in the Storage full state, data read and write performance is affected.
- 8. View the common connection error messages.

Find corresponding solutions based on connection error messages.

### **Fault Locating**



Figure 4-1 Locating instance connection failures

Check whether the DB instance is available.
 Check whether the DB instance is in the Available state.

**Possible cause**: The RDS system is faulty, the DB instance is abnormal, or the DB instance or a table is locked.

**Solution**: If the DB instance is abnormal, reboot it.

### Figure 4-2 Checking DB instance status



### 2. Check whether the client connection is correct.

Table 4-1 Connection model

Connecti on method	Scenario	Example
Private network	A private IP address is provided by default. If your applications are deployed on an ECS that is in the same region and VPC as the DB instance, connect to the ECS and DB instance through a private IP address.	RDS for MySQL: <b>mysql -h</b> < <i>private IP</i> <i>address</i> > -P 3306 -u <b>root -pssl-ca=/tmp/</b> <b>ca.pem</b>
Public network	If you cannot access the DB instance using a private IP address, bind an EIP to the DB instance and then connect to the DB instance through the EIP. For EIP pricing details, see <b>EIP</b> <b>billing details</b> .	RDS for MySQL: mysql -h < <i>EIP</i> > -P 3306 -u root -pssl- ca=/tmp/ca.pem

### 3. Check the connection method.

SSL connection is recommended. Enable SSL on the Connectivity & Security page and upload the certificate to the ECS.

mysql -h 172.16.0.31 -P 3306 -u root -p --ssl-ca=/tmp/ca.pem

### Figure 4-3 Enabling SSL

Basic Information					
Backups & Restorations	Connection Information				
	Floating IP Address	192.168.0.99 🗗 Change	Private Domain Name		٥
Connectivity & Security				Change	
Accounts	EIP	No EIP bound Bind	Read/Write Splitting Address	Apply	
Databases	Database Port	3306 🖉 🕥	SSL	Certificate 🛓	
Logs			L		

Common connection: Disable SSL on the Overview page.
 mysql -h 172.16.0.31 -P 3306 -u root -p

### 4. Check the parameters in the command used to connect.

Ensure that the connection address, port, username and password, and SSL connection method are correct, and try to connect to the DB instance again.

If you use a private connection with SSL enabled, run **mysql -h 172.16.0.31 -P 3306 -u root -p --ssl-ca=/tmp/ca.pem**.

IP address

On the **Private Connection** tab of the **Connectivity & Security** page, obtain the floating IP address in the **Connection Information** area.

### Figure 4-4 Floating IP address

< rds-76d8 🔹 🕤 Avai	lable	
Basic Information		
Backups & Restorations	Connection Information	
Connectivity & Security	Floating IP Address	192.168.0.99 🖵 Change

Database Port

On the **Private Connection** tab of the **Connectivity & Security** page, obtain the database port in the **Connection Information** area.

Root login credentials

Make sure you have entered the root password correctly.

Certificate

Obtain the SSL certificate name from the directory where the command is executed.

If you use a public connection with SSL enabled, run the following example command: **mysql -h** *EIP* **-P 3306 -u root -p --ssl-ca=/tmp/ca.pem** 

IP address

On the **Public Connection** tab of the **Connectivity & Security** page, obtain the EIP in the **Connection Information** area.

### Figure 4-5 EIP

	< rds-76d8 - 📀 Availab	e	
	Basic Information		
	Backups & Restorations	Connection Information	
I	Connectivity & Security	Floating IP Address	192.168.0.99 🗗 Change
	Accounts	EIP	Unbind Cannot ping the EIP?
	Databases	Database Port	3306 🖉 🕐
	Logs		

Database Port

On the **Public Connection** tab of the **Connectivity & Security** page, obtain the database port in the **Connection Information** area.

- Root login credentials
  - Make sure you have entered the root password correctly.
- Certificate

Obtain the SSL certificate name from the directory where the command is executed.

#### Check the network connection. 5.

### **Private network connection**

- a. Check whether the ECS and DB instance are in the same region and VPC.
  - If the ECS and DB instance are in different regions, they cannot communicate with each other. Select a region near to your service area to reduce network latency and experience faster access.
  - If the ECS and DB instance are in different VPCs, change the VPC of the ECS to that of the DB instance. For details, see **Changing a VPC**.

Jure 4-6 Checking the VPC of an ECS

ECS Information	
ID	29436853-1af3-42c4-aa05-936259aa3a41
Name	ecs-
Region	
AZ	AZ3
Specifications	General computing   as7.xlarge.4   4 vCPUs   16 GiB
Image	CentOS 7.6 64bit for Tenant 20210525   Public image
VPC	default_vpc

< rds-2788 🜖 Available	a	
Basic Information	DB Information	
Backups & Restorations	DB Instance Name	rds-2788 🖉 🗇
Connectivity & Security	Description	0
Accounts		_
Databases	Maintenance Window (?)	02:00 — 06:00 (GMT+08:00) Change
Logs	Instance Class	rds.mysql.sld2.large.arm.ha   2 vCPUs   4 GB
SQL Audits	SSL	Certificate 🛃
Advanced OP M	Enterprise Project	default
DBA Assistant		
Tags	IDE	
Database Proxy	AZ	az3 (Primary AZ), az3 (Standby AZ)
	Connection Information	
	Floating IP Address	192.168.6.107 🗖 Change
	VPC	default_vpc
	Subnet	subnet-205a(192.168.6.0/24)
	Security Group	default 🖉

Figure 4-7 Checking the VPC of an RDS instance

- b. Check security group rules.
  - If in the security group of the ECS, there is no outbound rule with Destination set to 0.0.0/0 and Protocol & Port set to All, add an outbound rule for the floating IP address and port of the DB instance.

### Figure 4-8 ECS security group

default					Feedback	신 Import Rule - C E
ary Inbound Rules Ou	bound Rules Associated Instances					
Some security group rules will not	ake effect for ECSs with certain specifications. Learn more					
Add Rule Fest-Add Rule	Delete Allow Common Ports Outbound R	ules: 2 Learn more about s	ecurity group configuration.			
pocify filter criteria.						
Priority () Action ()	Protocol & Port (2)	Туре	Destination (?)	Description	Last Modified	Operation
100 Allow	AL	IPv6	::0		Apr 13, 2022 18:49:17 GMT+08:00	Modity   Replicate   Delete
100 Allow	Al	IPv4	000.00	-	Apr 13, 2022 18:49:17 GMT+08:00	Modify   Replicate   Delete

- If in the security group of the DB instance, there is no inbound rule allowing the access from IP address and port of the ECS, add an inbound rule for the IP address and port of the ECS.
- c. On the ECS, check whether the DB instance port can be connected to.
   telnet <*IP* address> <*port number>*
  - If the connection is normal, the network is normal.

If the connection fails, create a service ticket to contact customer service for assistance.

### Public network connection

- a. Check security group rules.
  - If in the security group of the ECS, there is no outbound rule with Destination set to 0.0.0.0/0 and Protocol & Port set to All, add an outbound rule for the EIP and port of the DB instance.

### Figure 4-9 ECS security group

default					G Feedback	십 Import Rule
nary Inbound Rules Outbound Rule	es Associated Instances					
Some security group rules will not take effect for	r ECSs with certain specifications. Learn more					
Add Rule Fast-Add Rule Doloto	Allow Common Ports Outbound Rules: 2	Learn more about securit	y group configuration.			
Specity filter criteria.						
Priority ⑦ Action ⑦	Protocol & Port (2)	Туре	Destination (?)	Description	Last Modified	Operation
100 Allow	Al	IPv6	::0	-	Apr 13, 2022 18:49:17 GMT+08:00	Modify   Replicate   Delete
100 Allow	AL	IPv4	00000 ()	-	Apr 13, 2022 18:49:17 GMT+08:00	Modify Replicate Delete

- If in the security group of the DB instance, there is no inbound rule allowing the access from IP address and port of the ECS, add an inbound rule for the IP address and port of the ECS.
- b. Check network ACL rules.
  - i. Go to the **Network ACLs**.
  - ii. Check whether the NIC bound to the EIP is in the subnet associated with the network ACL.
  - iii. Check whether the network ACL is enabled.

If yes, add an ICMP rule to allow traffic.

The default network ACL rule denies all inbound and outbound packets. This default rule is still applied even if the network ACL is disabled.

c. Ping the DB instance on an ECS in the same region.

If you cannot ping the RDS instance's EIP from an ECS, try pinging it from another ECS in the same region. If the EIP can be pinged, the network is normal. In this case, **create a service ticket** to contact customer service.

- 6. Check whether there are too many connections to the DB instance. Check method:
  - a. Run **show variables like '%max%connections%';** to view the number of instance connections.



- max\_connections: the maximum number of clients that can be connected at the same time. If this parameter is set to default, the maximum number of clients depends on the amount of memory configured. For details, see What Is the Maximum Number of Connections to an RDS DB Instance?
- max\_user\_connections: the maximum number of concurrent connections allowed for a specific RDS for MySQL account.
- b. Check whether the total connections and current active connections have reached the upper limits by referring to Viewing Performance Metrics. Determine whether to release the connections.

**Possible cause**: If there are too many database connections, applications may be unable to connect, and full and incremental backups may fail, affecting services.

### Solution:

- a. Check whether applications are connected, optimize the connections, and release unnecessary connections.
- b. If this parameter is set to default, you can scale up the DB instance to set max\_connections to a larger value. For details, see Changing DB Instance Specifications.
- c. Check whether any metrics are abnormal and whether any alarms are generated on the Cloud Eye console. Cloud Eye monitors database metrics, such as the CPU usage, memory usage, storage space usage, and database connections, and allows you to set alarm policies to identify risks in advance if any alarms are generated. For details about the supported monitoring metrics, see **Configuring Displayed Metrics**.

### 7. Check whether the DB instance is in the Storage full state.

**Check method**: View the storage space usage on the RDS console or Cloud Eye.

- On the RDS console

Locate a DB instance and click its name to go to the **Overview** page. In the **Storage & Backup** area, view the storage space usage.

Figure 4-10 Storage space usage

Storage		ok Fernustion Discours Automation I	Madife - Dasla Olaraga Casa
storage		sk Encryption Storage Autoscaling	woolity Scale Storage Space
2%	97.64/100 GB	0.34 дв	287 <sub>days</sub>
	Demoising (Total	Ava. daily increase in the last week	Available days of storag

- On Cloud Eye

Locate a DB instance and click **View Metrics** in the **Operation** column. On the displayed page, view the storage space usage.

Possible cause and solution: See What Should I Do If an RDS DB Instance Is Abnormal Due to Full Storage Space?

### 8. View common connection error messages.

When you run commands to connect to a DB instance, understanding the error messages can help:

- ERROR 2013: Lost connection to MySQL server during query

If the values of **wait\_timeout** and **interactive\_timeout** are too small, RDS for MySQL client will automatically disconnect the timeout empty connection. For details, see **MySQL Client Automatically Disconnected from a DB Instance**.

ERROR 1045 (28000): Access denied for user 'root'@'192.168.0.30' (using password: YES)

Check whether the password is correct, whether the ECS has the permission to connect to the DB instance, and whether the RDS for MySQL client can ping the DB instance's floating IP address. For details, see **RDS for MySQL DB Instance Inaccessible**.

 ERROR 1226 (42000): User 'test' has exceeded the 'max\_user\_connections' resource (current value:10)

Check whether the number of connections to the DB instance is limited. For details, see **MySQL DB Instance Inaccessible**.

- ERROR 1129 (HY000): Host '192.168.0.111' is blocked because of many connection errors; unblock with 'mysqladmin flush-hosts'

Check whether the number of failed RDS for MySQL client connection attempts (not caused by incorrect passwords) exceeds the value of max\_connection\_errors. For details, see RDS for MySQL DB Instance Inaccessible.

 [Warning] Access denied for user 'username'@'yourlp' (using password: NO)

If this error message is displayed when you attempt to connect to an RDS for MySQL or RDS for PostgreSQL DB instance, check whether the username or password is correct.

 [Warning] Access denied for user 'username'@'yourlp' (using password: YES)

If this error message is displayed when you attempt to connect to an RDS for MySQL or RDS for PostgreSQL DB instance, check whether the username or password is correct.

- Login failed for user 'username'

If this error message is displayed when you attempt to connect to an RDS for SQL Server DB instance, check whether the username or password is correct.

9. If the problem persists, **create a service ticket**.

## 4.2 What Do I Do If the Number of RDS Database Connections Reaches the Upper Limit?

The number of database connections indicates the number of applications that can be simultaneously connected to a database, and is irrelevant to the maximum number of users allowed by your applications or websites. If there is an excessive number of database connections, applications may fail to be connected, and the full and incremental backups may fail, affecting services.

### Fault Locating

- 1. Check whether applications are connected, optimize the connections, and release unnecessary connections.
- 2. Check the specifications and scale them up if needed.
- 3. On the Cloud Eye console, view metrics of your DB instance to identify performance issues and set alarms for metric thresholds. Cloud Eye monitors metrics of different categories, including CPU, memory, storage, and connections. For details, see the *Cloud Eye User Guide*.

### Solution

1. Connect to a DB instance through a private network. Using a private network prevents congestion caused by insufficient bandwidth.

Follow the steps provided in:

- RDS for MySQL
- RDS for MariaDB
- RDS for PostgreSQL
- RDS for SQL Server
- On the management console, set the parameter innodb\_adaptive\_hash\_index to off to reduce lock wait time. For operation details, see Modifying Parameters.
- 3. Optimize slow queries.

## 4.3 What Is the Maximum Number of Connections to an RDS DB Instance?

RDS does not have constraints on how many connections are supported. It depends on the default values and value ranges of the following parameters: **max\_connections** and **max\_user\_connections** for the MySQL DB engine and **max\_connections** for the PostgreSQL DB engine. You can customize these parameters in a parameter template.

### Definition

The maximum number of connections refers to the concurrent connections allowed for a DB instance.

### How to Change It

RDS for MySQL

You can change the maximum number of connections on the console. For details, see **Modifying Parameters**.

You can run the following command to query the maximum number of connections allowed:

show global variables like 'max\_connections';

MySQL [(none)]> show global variables lik	e 'max_connections';
Variable_name   Value	
max_connections   2500	
l row in set (0.00 sec)	
MySQL [(none)]>	

• RDS for PostgreSQL

You can change the maximum number of connections allowed on the console. For details, see **Modifying Instance Parameters**.

You can run the following command to query the maximum number of connections allowed:

### show max\_connections;

Current	Database postgres	Instance: rds-97e8   192.168.2.21.5432   Character Set: UTF8	Time Zone: Etu/GMT-8		Save Executed SQL Statements ① 🔾 🕥
Database:	postgres v	Execute SQL (F8)     Format SQL (F9)     Execute SQL Plan	(F6) SQL Favorites		search_path 🛇 🌑 SQL Input Prompt 🕐 💽 Full Screen 🛙
Schema	public V	1 show max_connections;			
Tables	Views				
	earch by key   Q				
		Executed SQL Statements Messages Result Set1 ×			Overwrite Mode 🛇
		The following is the execution result set of show max_connections;		O Netadata information cannot be edited, separated into pages, or exported in SQL format.	Copy Row Copy Column V Column Settings V
			max_connections		
		1	384		

If you want to change the maximum number of connections by running commands, **submit a service ticket** to apply for required permissions.

### Setting the Maximum Number of Connections to an Appropriate Value

- RDS for MySQL
  - In addition to the value of max\_connections, the maximum number of concurrent client connections allowed by RDS for MySQL is also limited by the maximum number of files that can be opened by a single process in the operating system. For example, if the maximum number of files that can be opened by each process is set to 100 in the operating system, the max\_connections parameter does not take effect even if it is set to 200.
  - Check the maximum number of files that can be opened by a single process in the operating system. The default value is **1024**.

### ulimit -n



 Check the value of open\_files\_limit. open\_files\_limit indicates the maximum number of files that can be opened by a single process, which is read from the operating system during RDS for MySQL startup.

### show variables like 'open\_files\_limit';

```
MySQL [(none)]> show variables like 'open_files_limit';
+-----+
| Variable_name | Value |
+-----+
| open_files_limit | 500000 |
+-----+
1 row in set (0.00 sec)
```

Suggestions

The maximum number of RDS for MySQL connections can be modified to any amount allowed by your instance specifications. The maximum number of connections supported is closely related to the instance memory.

**max\_connections**: maximum number of concurrent connections to a DB instance. If this parameter is set to **default**, the maximum number of connections depends on the memory (unit: GB) of the DB instance. The formula is as follows:

### Estimated value of max\_connections = Available node memory/ Estimated memory occupied by a single connection

D NOTE

- Available node memory = Total memory Memory occupied by the buffer pool 1 GB (mysqld process/OS/monitoring program)
- Estimated memory usage of a single connection (single\_thread\_memory) = thread\_stack (256 KB) + binlog\_cache\_size (32 KB) + join\_buffer\_size (256 KB) + sort\_buffer\_size (256 KB) + read\_buffer\_size (128 KB) + read\_rnd\_buffer\_size (256 KB) ≈ 1 MB

The following table lists the default values of **max\_connections** for different memory specifications.

Memory (GB)	Connections
512	100,000
384	80,000
256	60,000
128	30,000
64	18,000
32	10,000
16	5,000
8	2,500
4	1,500
2	800

Table 4-2 Max\_connections for different memory specifications

Set the maximum number of connections to an appropriate value because more connections consume more system resources.

RDS for PostgreSQL

Set **max\_connections** based on the complexity of your workloads. For details, see **Instance Usage Specifications**.

# 4.4 What Should I Do If an ECS Cannot Connect to an RDS DB Instance Through a Private Network?

Perform the following steps to identify the problem:

- **Step 1** Check whether the ECS and RDS DB instances are located in the same VPC.
  - If they are in the same VPC, go to Step 2.
  - If they are in different VPCs, create an ECS in the VPC in which the RDS DB instance is located.
- **Step 2** Check whether the security group rules of the ECS instance are appropriate.

For RDS for MySQL instances, see **Configuring a Security Group Rule**. Then, go to **Step 3**.

**Step 3** On the ECS, check whether the RDS DB instance port can be connected.

The default port of RDS for MySQL is **3306**.

The default port of RDS for MariaDB is **3306**.

The default port of RDS for PostgreSQL is 5432.

The default port of RDS for SQL Server is 1433.

telnet </P address> {port number}

- If the ECS can connect to the RDS DB instance port, the network between the ECS and the RDS DB instance is normal and no further action is required.
- If the ECS still cannot connect to the port, contact technical support.

----End

## 4.5 What Should I Do If My RDS Instance Fails to Be Connected Due to Database Client Problems?

Troubleshoot RDS connection failures caused by a client problem by checking the following items:

1. ECS Security Policy

In Windows, check whether the RDS instance port is enabled in the Windows security policy. In Linux, run **iptables** to check whether the RDS instance port is enabled in firewall settings.

2. Application Configuration

Check whether the connection address, port parameter configuration, and JDBC connection parameter configuration are correct.
3. Username or Password

Check whether the username or password is correct if an error similar to the following occurs during RDS DB connection:

- [Warning] Access denied for user 'username'@'yourlp' (using password: NO)
- [Warning] Access denied for user 'username'@'yourlp' (using password: YES)
- Login failed for user 'username'

#### **NOTE**

If the problem persists, contact post-sales technical support.

## 4.6 What Should I Do If an RDS Database Problem Causes a Connection Failure?

Check whether any of the following problems occurred on the RDS DB instance.

1. The RDS DB instance is not properly connected.

**Solution**: Check the connection. If you connect to the RDS DB instance through a private network, the ECS and DB instance must be in the same VPC and the DB instance can be accessed only through an ECS in the same VPC. If you connect to the RDS DB instance through a public network, the ECS and DB instance can be in different VPCs.

2. The maximum number of connections has been reached.

**Solution**: Use RDS resource monitoring to check if the CPU usage and the number of current connections are abnormal. If either of them has reached the maximum, reboot, disconnect, or scale up the class of the RDS DB instance.

3. The DB instance is abnormal. For example, the RDS DB instance fails to be rebooted, the system is faulty, or the instance or table is locked.

**Solution**: Reboot the RDS DB instance to see if the problem is resolved. If the problem persists, contact post-sales technical support.

### 4.7 Do Applications Need to Support Reconnecting to an RDS DB Instance Automatically?

It is recommended that your applications support automatic reconnections to the database. After a database reboot, your applications will automatically reconnect to the database to increase service availability and continuity.

To reduce resource consumption and improve performance, configure your applications to connect to the database using a persistent connection.

# 4.8 Why Can't I Ping My EIP After It Is Bound to an RDS DB Instance?

#### Fault Location

- 1. Check security group rules.
- 2. Check network ACLs.
- 3. Ping the affected EIP from another ECS in the same region.

#### Solution

- 1. Check security group rules.
  - a. Log in to the management console.
  - b. Click 🕺 in the upper left corner and select a region.
  - c. Click in the upper left corner of the page and choose **Databases** > **Relational Database Service**.
  - d. On the **Instances** page, click the target DB instance name to go to the **Overview** page.
  - e. Under **Security Group**, click the security group name.
  - f. Check whether the ECS NIC security group allows the inbound ICMP traffic.

#### Table 4-3 Security group rules

Direction	Туре	Protocol/Port Range	Source IP Address
Inbound	IPv4	Any: Any	0.0.0.0/0 (all IP addresses)
Inbound	IPv4	ICMP: Any	0.0.0.0/0 (all IP addresses)

- 2. Check network ACLs.
  - a. Check the network ACL status.
  - b. Check whether the NIC to which the EIP bound belongs to the subnet associated with the network ACL.
  - c. If the network ACL is enabled, add an ICMP rule to allow traffic.

#### **NOTE**

The default network ACL rule denies all incoming and outgoing packets. If the network ACL is disabled, the default rule still takes effect.

3. Ping the affected EIP from another ECS in the same region.

Use another ECS in the same region to ping the EIP. If the EIP can be pinged, the virtual network is normal. Contact technical support.

### 4.9 Can I Access an RDS DB Instance Over an Intranet Connection Across Regions?

By default, RDS DB instances cannot be accessed over an intranet across regions. Cloud services in different regions cannot communicate with each other over an intranet. You can use EIP, Cloud Connect (CC), or Virtual Private Network (VPN) to connect to RDS instances across regions.

- You can access RDS instances across regions using EIP.
  - For RDS for MySQL instances, see Using MySQL CLI to Connect to an Instance Through a Public Network.
  - For RDS for MariaDB instances, see Using MySQL CLI to Connect to an Instance Through a Public Network.
  - For RDS for PostgreSQL instances, see Using psql CLI to Connect to an Instance Through a Public Network.
  - For RDS for SQL Server instances, see Connecting to an Instance Through a Public Network.
- CC allows you to connect VPCs in different regions, even if they are not owned by the same account. For details, see Communications Among VPCs of the Same Account.
- VPN uses an encrypted tunnel to connect VPCs in different regions and sends traffic over the Internet. It is inexpensive, easy to configure, and easy to use. However, the quality of VPN connections depends on the quality of your Internet connection. For details, see Connecting to a VPC Through a VPN.

### 4.10 Why Did the New Password Not Take Effect After I Reset the Administrator Password of My RDS Instance?

#### **Possible Causes**

You may have restored from a backup before you reset the administrator password.

#### **Locating Method**

Check whether the DB instance was restored after you reset the administrator password.

#### Solution

Log in to the RDS console and reset the administrator password again. For details, see **Resetting the Administrator Password**.

### 4.11 Can I Access Standby RDS DB Instances?

No. You can directly access primary DB instances and read replicas. Standby DB instances are not visible to users and therefore you cannot access them directly.

RDS supports primary/standby failover and switchover. Data is synchronized between the primary and standby instances in real time.

# 4.12 How Do I Check the Connections to an RDS for MySQL Instance?

Use either of the following methods:

• Log in to the instance as user **root** and run the following command to view the threads running on it:

#### show full processlist;

Execute St     Store full	DL(F8)	Format SQL (F9)	Execute SQL Plan (F6)	SQL Favorites v						SQL Input Prompt 🤇	) 💽 Full Screen 10
Executed SQL The following is	Statements I	Assages Result esuit set of show ful	Set1 ×		O Metadata infor	mation cannot be edite	ed, separated into pages, or exported	in SQL format.		Copy Row Copy Column V	Overwrite Mode @
	Id	User	Host	db	Command	Time	State	Info	Memory_used	Memory_used_by_query	CPU_time
1	93	rdsRepl			Sinlog Dump GTID	287284	Master has sent all binlog		22828	8192	
2	399889	ndsProxy			Sleep	2			37653	18432	
3	413125	ndsProxy			Sleep	1			1065209	18432	
4	431939	ndsProxy			Sleep	3			37653	18432	
5	439311	root			Sleep	19			153916	0	
6	439312	root			Sleep	19			111419	0	
7	439348	root		information	Query	0	init	show full p	16483	8192	

Convert binary to hexadecimal Refresh Row Details Add Row Submit Delete Row Export

- **Id**: Thread ID. You can use **kill** *id* to terminate a thread.
- **User**: User used for connecting to the instance.
- **Host**: IP address and port of the host that connects to the instance.
- **db**: Database name.
- Command: Connection status, which is usually Sleep, Query, or Connect.
- **Time**: Connection duration, in seconds.
- **State**: Status of the SQL statement being executed.
- Info: SQL statement that is being executed.
- **Memory\_used**: Memory usage of the current connection.
- Memory\_used\_by\_query: Memory usage of the current query.
- CPU\_time: Amount of time for which the current connection has been established. (This column has a value for the latest minor version of MySQL 5.6. But for MySQL 5.7 and 8.0, such information is not collected, so this column is left blank.)
- **Trx\_executed\_time**: Execution time of the current transaction.
- On the **Instances** page, locate the instance and click **View Metrics** in the **Operation** column.



View **Total Connections**. Generally, the primary and standby DB instances occupy two connections. If there are more than two connections, the instance is being connected and used by other users.

Total Connec	tions 🕐				+ 5
Count					Max Min
2					2 2
1.5					
1					
0.5					
0					
18:08	18:20	18:32	18:44	18:56	19:08

# 4.13 Will I Be Logged Out If the Connection to RDS for SQL Server Instances Times Out?

No, you will not be logged out if the connection times out. You can modify the **remote query timeout** parameter to adjust how long a remote operation can take in seconds before RDS for SQL Server times out. The default value is **600**, which is a 10-minute wait. This value applies to an outgoing connection initiated by the DB engine as a remote query. This value has no effect on queries received by the DB engine. For details about how to modify parameters, see **Modifying RDS for SQL Server Instance Parameters**.

# 4.14 What Should I Do If an RDS for SQL Server DB Instance Failed to Be Connected?

#### Fault Location

- Check whether the ECS can connect to the RDS DB instance.
  - If the ECS cannot connect to the RDS DB instance, check whether the ECS and RDS DB instance are located in the same VPC and security group.

In private network connection mode, the ECS and RDS DB instance must be in the same VPC and the DB instance can be accessed only through an ECS in the same VPC. In public network connection mode, the ECS and DB instance can be in different VPCs.

- Check whether the IP address and port are correct.
  - Use a colon to separate the IP address and port.
- Check whether the RDS service is running properly.

- Check whether the username and password are correct. You can reset the password.
- Reboot the RDS DB instance and check whether it can be connected through an ECS.

#### Solution

- Step 1 Log in to the management console.
- **Step 2** Click <sup>1</sup> in the upper left corner and select a region.
- Step 3 Click in the upper left corner of the page and choose Databases > Relational Database Service.
- **Step 4** On the **Instances** page, click the target DB instance name. On the **Overview** and **Backups & Restorations** pages, check connection and backup information.
- **Step 5** On the **Overview** page, check the administrator.
- **Step 6** Download an SQL Server Management Studio installation package and install it on an ECS.
- **Step 7** Connect to the RDS DB instance through an ECS.

----End

### 4.15 Can an External Server Access the RDS Database?

#### DB Instance Bound with an EIP

For a DB instance that has an EIP bound, you can access it through the EIP.

For details, see:

- Connecting to an RDS for MySQL DB Instance Through a Public Network
- Connecting to an RDS for MariaDB DB Instance Through a Public Network
- Connecting to an RDS for PostgreSQL DB Instance Through a Public Network
- Connecting to an RDS for SQL Server DB Instance Through a Public Network

#### DB Instance Not Bound with an EIP

- Enable a VPN in a VPC and use the VPN to connect to the RDS DB instance.
- Create an RDS and an ECS in the same VPC and access RDS through the ECS.

For details, see:

- Connecting to an RDS for MySQL DB Instance Through a Private Network
- Connecting to an RDS for MariaDB DB Instance Through a Private Network
- Connecting to an RDS for PostgreSQL DB Instance Through a Private Network

• Connecting to an RDS for SQL Server DB Instance Through a Private Network

### 4.16 Will My Access Be Restricted by Bandwidth When I Connect to My Instance from an ECS over a Private Network?

No.

### 4.17 How Can I Install SQL Server Management Studio?

The Microsoft SQL Server official website provides the SQL Server Management Studio installation package. SQL Server Management Studio applications can run in the Windows OS only.

#### Procedure

**Step 1** Obtain the SQL Server Management Studio installation package.

Visit the **Microsoft website** and download the installation package, for example, SQL Server Management Studio 20.1.

- **Step 2** Upload the installation package to the ECS.
- **Step 3** Double-click the installation package and complete the installation as instructed.

----End

# **5** Database Migration

# 5.1 What Types of DB Engines Does RDS Support for Importing Data?

- Exporting or importing data between DB engines of the same type is called homogeneous database export or import.
- Exporting or importing data between DB engines of different types is called heterogeneous database export or import. For example, import data from Oracle to DB engines supported by RDS.

Generally, data cannot be exported or imported between heterogeneous databases due to the different data formats involved. However, if the data formats are compatible, table data can, in theory, be migrated between them.

Third-party software is usually required for data replication to export and import between heterogeneous databases.

# 5.2 Why Do I Need to Use the mysqldump or pg\_dump Tools for Migration?

The mysqldump or pg\_dump tool is easy to use for data migration. However, when you use this tool, the server is stopped for a long period of time during data migration. Only use these tools when there is not much data to migrate or if stopping the server for a long period of time is not an issue.

RDS is compatible with source database services. The procedure for migrating data from your database to RDS is similar to the procedure for migrating data from one database server to another.

### 5.3 What Should I Do When a Large Number of Binlog Files Cause Storage Space Insufficiency During an RDS MySQL Instance Migration?

During an RDS for MySQL DB instance migration, a large number of binlog files are generated in a short period of time, causing insufficient data disk space (disk usage: 91%) and affecting services.

#### Solution

- 1. Clear expired data in a timely manner.
- 2. As your service data grows, the original storage space may be insufficient. If this happens, scale up storage space for your DB instance.

For operation details, see Scaling up Storage Space.

3. View performance metrics such as the CPU usage, memory usage, storage space usage, and database connections and set alarm rules to identify risks in advance.

For details, see Viewing Performance Metrics.

# 5.4 Precautions for Exporting Large Tables Through mysqldump

If the **-q** or **--quick** parameter is added when you use mysqldump to export data, the results of SELECT statements are not buffered in memory but directly exported. If this parameter is disabled, the results of SELECT statements are buffered in memory and then sent to the client.

- If you use mysqldump to back up only a small amount of data which can be stored in the idle memory buffer, disabling **-q** increases the export speed.
- Buffering a large amount of data may consume a large amount of memory, causing a memory swapping. If you use mysqldump to back up a large amount of data which cannot be stored in the memory buffer, enable -q. If -q is not enabled, a large amount of memory will be consumed and may even cause the database to break down due to out of memory.

Therefore, you are advised to enable the **-q** parameter when using mysqldump to back up data.

Example command:

mysqldump -uroot -p -P*3306* -h*192.168.0.199* --set-gtid-purged=OFF --single-transaction --flush-logs -q *test t1*>t1.sql

### 5.5 Commands for Exporting Data Through mysqldump

#### Background

mysqldump is the most commonly used tool for importing and exporting MySQL data.

#### mysqldump Options

Option Name	Description
add-drop-table	Adds the DROP TABLE statement before each data table is created.
events, E	Exports events.
routines, R	Exports stored procedures and customized functions.
flush-logs	Updates logs before the logs are exported.
no-create-db, n	Exports only data without adding of the CREATE DATABASE statement.
add-drop-database	Adds the DROP DATABASE statement before each database is created.
no-create-info, t	Exports only data without adding of the CREATE TABLE statement.
no-data, d	Exports only the database table structure.
set-gtid-purged=OFF	Does not export GTID statements.
hex-blob	Exports binary string fields in hexadecimal format.

Table 5-1 Option description

#### **Examples for Using mysqldump**

1. Export all data of databases **db1** and **db2**.

>db12.sql*db1 db2*--hex-blob --set-gtid-purged=OFF --single-transaction -order-by-primary --flush-logs -q --databases *192.168.0.199* h*8635*mysqldump -uroot -p -P

2. Export the **t1** and **t2** tables of database **db1**.

.sql*t1\_t2 >t1 t2* --tables *db1* --hex-blob --set-gtid-purged=OFF --singletransaction --order-by-primary --flush-logs -q --databases *192.168.0.199* h*8635*mysqldump -uroot -p -P 3. Export data whose id equals **1** from table **t1** in database **db1**.

.sql*t1\_id*>*id=1* --where='*t1* --tables *db1* --hex-blob --set-gtid-purged=OFF --single-transaction --order-by-primary --flush-logs -q --databases *192.168.0.199* -h*8635*mysqldump -uroot -p -P

4. Export all table structures in database **db1** without exporting data.

\_table.sql*db1* >db1set-gtid-purged=OFF --single-transaction --order-byprimary -n --flush-logs -q --databases --no-data --*192.168.0.199* h*8635*mysqldump -uroot -p -P

 5. Export all data excluding the tables and data in database db1.
 > others.sql db1 --set-gtid-purged=OFF -F -n -t -d -E -R8635 -P192.168.0.199mysqldump -uroot -p -h

# **6** Database Permission

### 6.1 Why Does the Root User of My RDS Instance Not Have the Super Permissions?

RDS does not provide super permissions for the **root** user. The super permissions allow you to execute management commands, such as **reset master**, **set global**, **kill** *thread\_ID*, and **reset slave**. These operations may cause primary/standby replication errors.

If you need to perform operations that require super permissions, RDS provides alternative methods.

• Scenario 1: If you cannot run the following command on an RDS instance to modify parameter values, you can modify parameter values through the RDS console.

#### set global parameter name=Parameter value;

If the script contains the **set global** command, delete the **set global** command and modify parameter values on the RDS console.

• Scenario 2: An error is reported after you run the following command because the **root** user does not have the super permissions. To solve this problem, delete **definer='root'** from the command.

create definer='root'@'%' trigger(procedure)...

You can import data using mysqldump. For details, see **Migrating Data to RDS for MySQL Using mysqldump**.

• Scenario 3: If you cannot create RDS for PostgreSQL extensions due to lack of super permissions, see **Creating or Deleting an Extension**.

# 6.2 What Are the Differences Between RDS ManageAccess and DAS Permissions?

Permission	Description
RDS ManageAccess	Permissions used to manage RDS DB instances
DAS permissions	Permissions used on Data Admin Service (DAS). DAS enables you to manage DB instances on a web-based console, simplifying database management and improving working efficiency.

# 6.3 How Do I View Authorized Databases After a Local Client Is Connected to an RDS DB Instance?

After connecting to the database on a local client, run the following command to grant permissions to view the database. In the command, *ip* indicates the local IP address.

show grants for root@'*ip*';

show grants for root@'%';

### 6.4 Can Multiple Users Log In to an RDS Instance Through DAS at the Same Time? Will the Accounts Be Locked If I Enter Wrong Passwords Several Times in a Row?

Multiple users can log in to an RDS Instance through DAS at the same time. The passwords will not be locked after multiple failed login attempts.

If you forget the password of your database account when using RDS, you can reset the password. On the **Instances** page of the RDS console, locate the target DB instance and choose **More** > **Reset Password** in the **Operation** column.

### 6.5 Does RDS for MySQL Support Multiple Accounts?

Yes, RDS for MySQL supports multiple accounts. You can assign different rights to these accounts through authorization commands to control access to different tables. Each table can be controlled independently.

Performance is not affected when multiple accounts access tables. Concurrent access of multiple sessions increases system resource overhead. For details, see the number of connections in **Relational Database Service Performance White Paper**.

For more details about MySQL permissions, see official MySQL documents.

# 6.6 Why Did I Fail to Create an Object on the postgres Database as a Common User?

#### Symptom

# Creating a Schema as a Common User Command: CREATE SCHEMA my\_schema; Error: ERROR: permission denied for database postgres

Execute SQL (F8) ( Format SQL (F9) ) ( Call Execute SQL Plan (F6) ) ( SQL Favorites V) postgres Database 1 CREATE SCHEMA my\_schema; Schema: public Tables Views Please search by k... | Q | C No data. Executed SQL Statements Messages -----Execute-----[Split SQL] Number of SQL(s) to be executed: 1 [Executed SQL: (1)] CREATE SCHEMA my\_schema; execution failed. Reason: ERROR: permission denied for database postgres

### Creating a Table as a Common User Command: CREATE TABLE my\_table(id int PRIMARY KEY,name VARCHAR(30));

ERROR: permission denied for schema public

Database: p	ostgres 🗸	Execute SQL (F8) Format SQL (F9) to Execute SQL Plan (F6) SQL Favorites V
Schema: p	ublic $\lor$	<pre>1 CREATE TABLE my_table(id int PRIMARY KEY, name TEXT);</pre>
Tables	Views	
Please search	by k   🍳 🖸	
N	o data.	Executed SQL Statements Messages
		Execute
		[Split SQL] Number of SQL(s) to be executed: 1
		<pre>[Executed SQL: (1)] CREATE TABLE my_table(id int PRIMARY KEY, name TEXT); execution failed. Reason: ERROR: permission denied for schema public Position: 14</pre>

#### Solution

A common user cannot create objects on the **postgres** database, but a **root** user can.

**NOTE** 

Switch to user **root** and ensure that your database kernel allows for root privilege escalation. For details, see **Privileges of the root User**.

#### Privileges of the root User

RDS for PostgreSQL provides permissions for the **root** user. To create objects on an RDS for PostgreSQL database without operation risks, escalate your account to root privileges when necessary.

#### The following table describes root privilege escalation in different versions.

Version	Whether to Escalate Privileges	Initial Version for Privilege Escalation
pgcore9	No	N/A
pgcore10	No	N/A
pgcore11	Yes	11.11
pgcore12	Yes	12.6
pgcore13	Yes	13.2
pgcore14	Yes	14.4
pgcore15	Yes	15.4
pgcore16	Yes	16.2

Table 6-1 Privileges of the root user

#### Escalate to root privileges when you need to:

- Create an event trigger.
- Create a wrapper.
- Create a logical replication publication.
- Create a logical replication subscription.
- Query and maintain replication sources.
- Create a replication user.
- Create a full-text index template and parser.
- Run the **vacuum** command on a system table.
- Run the **analyze** command on a system table.
- Create an extension.

• Grant an object permission to a user.

# 6.7 What Should I Do If a Role Failed to Be Deleted from an RDS for PostgreSQL Instance?

#### Symptom

Role **test** failed to be deleted from an RDS for PostgreSQL instance by running the **DROP ROLE test**; command on the DAS console.



#### **Possible Causes**

Role **test** cannot be deleted probably because it is associated with objects. Before deleting this role, revoke the permissions of its associated objects.

#### Solution

1. Check the permissions of the role.

select \* from INFORMATION\_SCHEMA.role\_table\_grants WHERE
grantee='test';

Database nr., do V Soloma patio V Tables Vens Please search by L. I Q. C	C Execute	SGL (F3) Format SGL (F3)	B Execute SQL Plan (PB) SQL SQL_grants WERE printee - "test	Favalias v.) 19				seent juh (° 🗍	SQL trpud Poerpt (1) 💽 Fall Sceen X
	Executed SQ	L Statements Messages Result S	ett x						Overwrite Mode 3
	The following	is the execution result set of SELECT *	FROM information_schema.role_table_g	rants WHERE granice - 'test';	① This object has no primary key	and cannot be edited or exported in SQ	format.		Copy Column V Column Settings V
		grantor	grantee	table_catalog	table_schema	table_name	privilege_type	is_grantable	with_hierarchy
	1	rost	test	ny_db	public	mytable	DISERT	ND	10
	2	rost	test	my_db	public	mytable	SELECT	ND	YES
	3	rost	test	ny_db	public	mytable	UPDATE	ND	10
	4	rost	test	ny_da	public	mytable	DELETE	ND	10
	5	rost	test	ny_da	public	mytable	TRUNCATE	ND	10
	6	rost	test	my_db	public	mytable	REFERENCES	ND	10
	7	rost	test	my_db	public	mytable	TRIGGER	ND	10

2. If role **test** is associated with objects, revoke the permissions of the objects and then delete the role.

#### REVOKE ALL PRIVILEGES ON mytable FROM test; DROP ROLE test;

Database:	my_db 🗸	Execute SQL (F8)     Format SQL (F9)     Execute SQL Plan (F6)     SQL Favorites
Schema:	public $\lor$	1 REVOKE ALL PRIVILEGES ON mytable FROM test;
Tables	Views	3 DROP ROLE test;
Please sea	rch by k   ۹, C	
	No data	
		Executed SQL Statements Messages
		Execute
		[Split SQL] Number of SQL(s) to be executed: 2
		[Executed SQL: (1)] REVOKE ALL PRIVILEGES ON mytable FROM test; executed successfully. Time required: [40ms.]
		[Executed SQL: (2)] DROP ROLE test; executed successfully. Time required: [3ms.]

### 6.8 Why Did My RDS for PostgreSQL Migration Fail?

#### Symptom

An error is reported when user **root** uses DRS to migrate RDS for PostgreSQL database data. In this case, you need to switch to another account or grant permissions to the current account.

#### **Possible Causes**

The migration may have failed because user **root** may not have permissions to operate certain objects when migrating the database using DRS.

#### Solution

- 1. Log in to the database as user **root** and run the following statements. grant USAGE on schema public to root; grant SELECT, REFERENCES, TRIGGER on all tables in schema public to root; grant EXECUTE on ALL FUNCTIONS IN SCHEMA public to root;
- 2. After the migration is complete, revoke the permissions. revoke USAGE schema public from root; revoke SELECT,REFERENCES,TRIGGER on all tables in schema public from root; revoke EXECUTE on ALL FUNCTIONS IN SCHEMA public from root;

#### **NOTE**

You can run the commands to grant permissions as user **root** only when your database kernel version supports root privilege escalation. For details, see **Privileges of the root User**.

# 6.9 How Do I Grant the REPLICATION Permission to an RDS for PostgreSQL Database User?

- 1. Log in to the database as user **root**.
- 2. Grant the REPLICATION permission to your account and query the pg\_roles table to verify that the permission has been granted.

#### ALTER USER <user> REPLICATION;

#### SELECT \* FROM pg\_roles;



#### **NOTE**

You can run the commands to grant permissions as user **root** only when your database kernel version supports root privilege escalation. For details, see **Privileges of the root User**.

### 6.10 Why Is An Error Reported When I Attempt to Change a Table Owner of My RDS for PostgreSQL Instance?

#### Symptom

An error is reported when the owner of a table named **mytable** is being changed to user **test**. The table is in the **my\_db** database created by user **root**.

#### ALTER TABLE mytable OWNER TO test;

Database:	my_db ∨	Execute SQL (F8) Format SQL (F9)     SQL Favorites
Schema:	public $\lor$	1 ALTER TABLE mytable OWNER TO test;
Tables	Views	
Please sea		
🕨 🧮 mytab	le	
		Executed SQL Statements Messages
		Execute
		[Split SQL] Number of SQL(s) to be executed: 1
		<pre>[Executed SQL: (1)] ALTER TABLE mytable OWNER TO test; execution failed. Reason: ERROR: must be member of role "test"</pre>

#### **Possible Causes**

The error is displayed because user **root** has not escalated the privilege.

**NOTE** 

After the privilege is escalated, user **root** has the permission to assign the table owner to another user.

#### Solution

- 1. Log in to the database as user **test**.
- 2. Run the following command as user **test**:

#### GRANT test TO root;

Database: my_db V	Execute SQL (F8)     Execute SQL Plan (F6)     SQL Favorites >
Schema: public $\lor$	1 GRANT test TO root;
Tables Views	
Please search by k   Q C	
➤ III mytable	Executed SQL Statements Messages
	Execute
	[Split SQL] Number of SQL(s) to be executed: 1
	<pre>[Executed SQL: (1)] GRANT test TO root; executed successfully. Time required: [49ms.]</pre>

- 3. Log in to the database as user **root**.
- 4. Run the following command as user **root** to change the owner of the **mytable** table:

#### ALTER TABLE mytable OWNER TO test;

Database:	my_db 🗸	Execute SQL (F8)     Format SQL (F9)     Control Execute SQL Plan (F6)     SQL Favorites
Schema:	public $\lor$	1 ALTER TABLE mytable OWNER TO test;
Tables	Views	
Please sea	rch by k   ۹, C	
🕨 🧰 mytab	le	
		Executed SQL Statements Messages
		Execute
		[Split SQL] Number of SQL(s) to be executed: 1
		<pre>[Executed SQL: (1)] ALTER TABLE mytable OwNER TO test; execution failed. Reason: ERROR: must be member of role "test"</pre>

### 6.11 How Are the Login Name Permissions of RDS for SQL Server 2017 Enterprise Edition Primary/Standby DB Instances Synchronized to Its Read Replicas?

- The Login Name permissions created by the primary DB instance are automatically synchronized to read replicas once per minute. Wait for about a minute until the synchronization is complete, and you can use the Login Name permission or changing password permission on read replicas.
- You can add, delete, or modify the Login Name on read replicas because the Login Name permissions are automatically synchronized to read replicas once a minute. The additional Login Names and permissions on the read replicas are not deleted due to the time difference. You can delete them from read replicas manually.
- If a database account exists on both the primary DB instance and read replicas, the account password is synchronized to read replicas from the primary instance. Changing the Login Name permissions on read replicas will not have any effect.

### 6.12 After a Primary Instance Account Is Deleted and Recreated on RDS for SQL Server, Will the Permissions Be Automatically Synchronized?

Yes. After a primary instance account is deleted and recreated on RDS for SQL Server, permissions and modifications on the primary DB instance will be automatically synchronized to the standby DB instance and read replicas.

# 7 Database Storage

### 7.1 What Types of Storage Does RDS Use?

RDS uses Elastic Volume Service (EVS) disks for storage. For details, see *Elastic Volume Service Service Overview*.

The RDS backup data is stored in OBS and does not occupy the database storage space. For details on the RDS instance storage configuration, see the *Object Storage Service User Guide*.

# 7.2 How Do I View the Storage Usage of My RDS Instance?

- Step 1 Log in to the management console.
- **Step 2** Click O in the upper left corner and select a region.
- Step 3 Click in the upper left corner of the page and choose Databases > Relational Database Service.
- **Step 4** On the **Instances** page, click the DB instance name.
- **Step 5** On the **Overview** page, view the storage space usage in the **Storage & Backup** area.

Figure 7-1 Storage space

Storage	Di	isk Encryption Storage Autoscaling	Modify Scale Storage Space		
2%	97.64/100 GB	0.34 св	287 days		
	Remaining/Total	Avg. daily increase in the last week	Available days of storage		

----End

# 7.3 What Storage Engines Does RDS for MySQL Support?

The database storage engine is a core service for **storing**, **processing**, **and protecting data**. It can be used to control access permissions and rapidly process transactions to meet enterprise requirements.

#### InnoDB Storage Engine

For RDS for MySQL databases, only InnoDB supports backup and restoration and is therefore recommended.

#### **Other Storage Engines**

RDS for MySQL does not support other storage engines. **Table 7-1** lists the storage engines not supported by RDS for MySQL 5.6 or later versions.

Storage Engine	Reason
MyISAM	<ul> <li>MyISAM engine tables do not support transactions. They only support table-level locks. As a result, read and write operations conflict with each other.</li> </ul>
	<ul> <li>MyISAM is not good at protecting data integrity. Data can be damaged or lost.</li> </ul>
	<ul> <li>If data is damaged, MyISAM does not support data restoration provided by RDS for MySQL. Data can only be restored manually.</li> </ul>
	<ul> <li>Data can be transparently migrated from MyISAM to InnoDB without changing code.</li> </ul>

 Table 7-1 Unsupported storage engines

Storage Engine	Reason
FEDERATED	<ul> <li>If primary/standby DB instances support FEDERATED, the same DML operations will be repeatedly executed on remote databases, and the data will become disordered.</li> </ul>
	• For PITR restoration, after a full backup is restored, data on remote databases is not restored to the state it was in when the full backup was created. Accessing data during an incremental restoration will disorder FEDERATED table data.
MEMORY	• If a memory table becomes empty after a restart, the database adds a DELETE event to the binlog when the table is opened. If a primary/standby DB instance uses memory tables and the standby instance (or a read replica) is restarted, a GTID is generated, which makes the standby inconsistent with that of the primary instance. As a result, the standby instance (read replica) has to be rebuilt.
	<ul> <li>Using memory tables may cause out-of-memory (OOM) errors and even service terminations.</li> </ul>

#### **Related FAQ**

Q: If the storage engines I obtained after running SHOW ENGINES on my RDS for MySQL instance contain not only the **InnoDB storage engine**, which storage engine is actually supported by RDS for MySQL?

A: The **InnoDB storage engine**. The storage engines returned in the command output of SHOW ENGINES are not the actually available engines, and they can be disabled by the parameter **disabled\_storage\_engines**.

# 7.4 Does RDS for MySQL Support Stored Procedures and Functions?

Yes.

- Stored procedures and functions are a set of SQL statements that have been compiled and stored in databases. Invoking stored procedures and functions reduces the amount of data that needs to be transmitted between databases and application servers, which improve data processing efficiency.
- Differences between stored procedures or functions:
  - A function must have a return value, but a stored procedure does not.
  - The parameters of a stored procedure can be of the IN, OUT, and INOUT type, but the parameters of a function can only be of the IN type.

For details about how to create a stored procedure and a function, see the **official document**.

# 7.5 What Should I Do If My Data Exceeds the Available Storage of an RDS for MySQL Instance?

#### Symptom

There is not enough storage available for an RDS instance and the instance becomes read-only, so applications cannot write any data to the instance.

You can check which data or files occupy too much storage in the **Disk Space Distribution** area on the **Storage Analysis** page. For details, see **Storage Analysis**.





#### Causes

- 1. Increased workload data
- 2. Too much data being stored
- 3. Too many RDS for MySQL binlogs generated due to a large number of transactions and write operations
- 4. Too many temporary files generated due to a large number of sorting queries executed by applications

#### Solution

1. For insufficient storage caused by increased workload data, **scale up storage space**.

If the original storage has reached the maximum, **upgrade the specifications** first.

For instances using cloud disks, you can configure **autoscaling** so that RDS can autoscale your storage when the storage usage reaches the specified threshold.

- 2. If too much data is stored, delete unnecessary historical data.
  - a. If the instance becomes read-only, you need to contact customer service by **submitting a service ticket** to cancel the read-only status first.
  - b. Check the top 50 databases and tables with large physical files and identify the historical table data that can be deleted. For details, see **Storage Analysis**.
  - c. To clear up space, you can optimize tables with a high fragmentation rate during off-peak hours.

To delete data of an entire table, run **DROP** or **TRUNCATE**. To delete part of table data, run **DELETE** and **OPTIMIZE TABLE**.

- 3. If binlog files occupy too much space, **clear local binlogs**.
- 4. If temporary files generated by sorting queries occupy too much storage space, optimize your SQL statements.

You can query **slow query logs** and **top SQL statements**, and analyze and optimize the problematic SQL statements.

5. Subscribe to daily health reports to obtain SQL and performance analysis results, including slow SQL analysis, all SQL analysis, performance & storage analysis, and performance metric trend charts. You can receive a diagnosis report if there are any risks detected.

For details, see **Daily Reports**.

## 7.6 Where Are the Database Files Created on My RDS for SQL Server Instance Stored?

The database files created on your RDS for SQL Server instance are stored in the **D:\RDSDBDATA\DATA** directory, which cannot be changed.

If you enabled FileStream for your instance, the filegroups must also be created in the **D:\RDSDBDATA\DATA** directory.

# **8** Database Usage

### 8.1 How Do I Use DAS to Query SQL Statements?

DAS is a professional database management tool with a visual interface. You can enable SQL Explorer to query related SQL statements.

#### Constraints

SQL Explorer cannot record all data. As for RDS for MySQL, it has the following constraints:

- Some data cannot be recorded if a buffer overrun occurs.
- Any SQL statement that exceeds 4,096 bytes is discarded by default.

**NOTE** 

This constraint can be removed by setting parameter **rds\_sql\_tracer\_reserve\_big\_records** for RDS for MySQL 5.7.33.3 or later. You can set this parameter to **ON** on the **Parameters** page, indicating that SQL statements containing more than 4,096 bytes are still recorded.

#### Procedure

- Step 1 Log in to the management console.
- **Step 2** Click **I** in the upper left corner and select a region.
- Step 3 Click in the upper left corner of the page and choose Databases > Relational Database Service.
- **Step 4** On the **Instances** page, locate the DB instance and click **Log In** in the **Operation** column.
- **Step 5** On the displayed login page, enter the correct username and password and click **Log In**.
- **Step 6** In the navigation pane, choose **Cloud DBA (Intelligent O&M)** to go to the **Instance Overview** page.

- **Step 7** Locate the instance you want to view and click **Details**.
- Step 8 Choose SQL > SQL Explorer to view full SQL details of the instance.
- **Step 9** On the **SQL Statements** tab page, click **Enable DAS SQL Explorer**. Query the SQL statements executed by the current instance by time range, user, keyword, operation type, or database.

Figure 8-1 Enabling SQL Explorer

Slow Query L	ogs SQL Explorer	SQL Diagnos	s SQL Statement Concurrency Co	ontrol			SQL Storage
The current	nt instance is a free instance. You	can only view data	generated in the latest hour. Set Paid Instan	ice			×
Enable DAS SQL I	Explorer 💽 Status: Enabled	After SQL explor	er is enabled, the instance performance loss is	within 5%.			
SQL Statemer	sQL Templates S	QL Statement Typ	es			Set Storage Duration for SQL Explorer	elete All Delete
Time Range	Last 1 hour Last 6 hours	Last 1 day	Jan 5, 2022 18:10:42 - Jan 5, 202	Node	All		*
User	You can enter multiple fields, f	or example user1 a	ser2 user3. Separate every two fields with a :	Keyword	You can enter multiple	fields, for example keyword1 keyword2 keyword3. Sep	arate every two f
Database	You can enter multiple fields, f	or example DB1 D	82 D83. Separate every two fields with a spac	Thread ID	You can enter multiple	fields, for example Threadid1 Threadid2 Threadid3. Se	parate every two
Operation Type	SELECT INSERT U	PDATE DELE	TE SHOW CREATE DROP	ALTER REPLACE	USE 🔲 START 🛄 CO	MMIT 🔄 ROLLBACK 🔄 SET	
Execution Status	Succeeded Failed						
Updated Rows				Returned Rows			
Execution Duration (ms)				Scanned Rows			
				A Hide			
				Query			

**Step 10** Filter operation types by referring to **Table 8-1** and click **Export** to export the corresponding SQL statements.

 Table 8-1
 Common SQL statement types

Туре	Keyword
DDL	CREATE, DROP, ALTER
DML	INSERT, UPDATE, DELETE, SELECT
DCL	grant, revoke

#### D NOTE

A maximum of 10,000 SQL statements can be displayed. If you need to view more, click **Export**.

Up to 100,000 records can be exported.

----End

## 8.2 How Do I View Session IDs and Login and Logout Time of an RDS Database?

- View database login and logout time in SQL audit logs. For details about how to enable SQL audit, see **Enabling SQL Audit**.
- To view sessions, run the **show processlist** command in the database.

## 8.3 How Do I Create a Scheduled Task for My RDS for MySQL Instance?

You can create scheduled tasks on the Data Admin Service (DAS) console.

For more information, see Task Scheduling.

#### Procedure

- Step 1 Log in to the management console.
- **Step 2** Click O in the upper left corner and select a region.
- Step 3 Click in the upper left corner of the page and choose Databases > Relational Database Service.
- **Step 4** On the **Instances** page, locate the DB instance and click **Log In** in the **Operation** column.

Alternatively, click the DB instance on the **Instances** page. On the displayed **Basic Information** page, click **Log In** in the upper right corner.

- Step 5 Enter the username and password and click Log In.
- **Step 6** On the top menu bar, choose **Background Tasks** > **Task Scheduling**.
- **Step 7** Click **Create Task**, enter the task name and execution time tolerance, and set **Type** to **Scheduled**.
  - **Scheduled**: indicates that a task is executed at a scheduled point in time after being submitted. The task is executed only once.
  - **Execution Time Tolerance**: indicates the length of time (in seconds) to wait for a task to be executed before it is no longer scheduled. However, this will not affect the task if it is scheduled again later.
- **Step 8** Under **Add SQL Statements**, click **Add**. On the displayed page, set parameters as needed and click **Save**. Then, submit the task.

----End

# 8.4 What Should I Do If the root Account of My RDS for MySQL Instance Was Deleted by Mistake?

You can restore the deleted **root** account by resetting its password. For details, see **Resetting a Password for a Database Account**.

### 8.5 What Should I Do If Garbled Characters Are Displayed After SQL Query Results Are Exported to an Excel File for My RDS Instance?

The default code is utf8. You need to convert the default code to Unicode in the exported Excel file.

# 8.6 Does the OPTIMIZE TABLE Operation Lock Tables on an RDS DB Instance?

When the OPTIMIZE TABLE operation is performed on an RDS DB instance, the tables are locked only for a short period of time. During the table locking period, DML operations can be performed but DDL operations cannot. DML will recreate tables, which consumes CPU and disk resources. If there are a large number of concurrent DML operations, the table will be locked for longer. To avoid impacting services, perform the OPTIMIZE TABLE operation during off-peak hours.

### 8.7 Does RDS for MySQL 8.0 Support Full-Text Search?

Yes. MySQL 8.0 supports full-text search. The keyword is FULLTEXT. Run the following SQL statements to perform a test.

Creating a table

CREATE TABLE ARTICLE ( id int unsigned NOT NULL AUTO\_INCREMENT, title varchar(200) DEFAULT NULL, Content text, PRIMARY KEY (id), FULLTEXT KEY title (title,content), FULLTEXT KEY fulltext\_article (title,content) ) ENGINE=InnoDB DEFAULT CHARSET=utf8;

- Creating an index ALTER TABLE ARTICLE ADD FULLTEXT INDEX fulltext\_article (title,content);
- Querying an index SHOW INDEX FROM ARTICLE;

### 8.8 How Do I Use the mysqlbinlog Tool?

This section describes how to use the mysqlbinlog tool to locally parse binlogs.

The basic unit of binlog is the binlog event. Servers write binlog files in binary format. Therefore, if you want to display the binlog content in text format, you need to use the mysqlbinlog tool to parse the binlog. Generally, this tool is stored in the same directory as mysqld.

Invoking method: mysqlbinlog [options] log\_file ...

Example: mysqlbinlog masterbin.000001

Example of binlog content:

# at 141#210309 9:28:36 server id 123 end\_log\_pos 245Query thread\_id=3350 exec\_time=11 error\_code=0

- **at 141**: starting position of the event in the binlog file.
- **#210309 9:28:36**: timestamp information, indicating that the binlog file is written at 09:28:36 on March 9, 2021 (UTC).
- Query thread\_id: thread ID.

Common mysqlbinlog parameters:

- --start-position: position where the decoding starts.
- --start-datetime: time where the decoding starts.
- --stop-position: position where the decoding stops.
- --stop-datetime: time where the decoding stops.
- --skip-gtids: gtid\_log\_event is not printed.
- --short-form: Only statements are displayed.
- --result-file: SQL file to which binlog decoding results are written.

# 8.9 Why Is an Error Reported When I Attempt to Delete a Database from My RDS for SQL Server Primary/Standby DB Instance?

#### Symptom

The error shown in **Figure 8-2** is reported on SQL Server Management Studio when a database is being deleted from an RDS for SQL Server primary/standby DB instance.

The database '*database\_name*' is enabled for database mirroring. Database mirroring must be removed before you drop the database. Error: 3743

🗊 • 🖽 • 🚰 🖌 🖉 🗎	×			Delete Object			-	- 🗆	x
bject Explorer	Select a page	2	Script 👻 🌇 Help						
			Object to be deleted						
🖃 🚞 Databases		[	Object Name	Object Type	Owner	Status	Message		
🕀 🚞 System Datab			ጰ dbtest 1	Database		Error	Drop failed	for Databa	a
Database Sna									
dbtest I (Princ									
E Graunity									
Gener Objects									
Benlication	Microsoft SQL Server Management Studio								
Management	Microsoft SqL Server Mianagement Studio								
🗉 📆 SQL Server Agent	SQL Server Agent Drop failed for Database 'dbtest1'. (Microsoft.SqlServer.Smo)								
	Ado	litional infor	mation:						
	L,	An exception of	occurred while execu	ting a Transact-SQL state	ement or ba	tch.			
		(Microsoft.Sql	Server.ConnectionIn	ō)					
		<ul> <li>The datab before you</li> </ul>	ase 'dbtest1' is enabl u drop the database.	ed for database mirroring (Microsoft SQL Server, E	g. Database Error: 3743)	mirroring mu	ust be removed		
	Conn								
	() • h	1	ОК						
	Serve								
	132.								-
	rdsuser								
	Mew connection n	operties							
		openies							
	Program	_							
	Trogross								
	Error occurred	[	Delete backup and restore history information for databases						
	-	[	Close existing con	nections					
							OK	Cancel	<b>—</b>

#### Figure 8-2 Error

#### **Possible Causes**

The error details indicate that the RDS for SQL Server DB instance type is primary/ standby and database mirroring is enabled for the standby DB instance. As a result, the database cannot be deleted.

#### Solution

Before deleting the database, run the following commands to disable the mirroring:

Use master

go

ALTER DATABASE [database\_Name] SET PARTNER OFF;

GO

Once database mirroring is disabled, the database can be deleted.

# **9** Backup and Restoration

### 9.1 How Do I View My Backup Storage Usage?

#### Step 1 Log in to the management console.

- **Step 2** Click **O** in the upper left corner and select a region.
- Step 3 Click in the upper left corner of the page and choose Databases > Relational Database Service.
- **Step 4** On the **Instances** page, click the DB instance name.
- **Step 5** On the **Overview** page, view the backup space usage in the **Backups** area.

### Backups ⑦ 0.03 GB 0 GB 0.03/100 GB Total Billed backup space Free backup space/Total

#### **NOTE**

Figure 9-1 Backups

The storage spaces of primary and standby instances are the same because they both need to hold the same amount of data. Free backup storage equal to your purchased storage space is also provided. If free backup space is used up, the additional space will be billed. You need to configure an automated backup policy before using the backup space.

----End

### 9.2 How Is RDS Backup Data Billed?

All the RDS full and binlog backups are stored on OBS without occupying the storage of your DB instances. RDS provides free backup space of the same size as your purchased storage.

The lifecycle of automated backups is the same as that of the DB instance. If you delete a DB instance, its automated backups are also deleted, but manual backups are not. For details, see **Deleting a Manual Backup**.

For example, if you purchase a DB instance with 200 GB of storage, you can get an additional 200 GB of backup space and will only be billed for backups in excess of 200 GB. The first 200 GB of backup data is free. When the 200 GB storage is used up, the backups will be billed on a pay-per-use basis. For pricing details, see **Price Calculator**.

#### NOTICE

If your storage is frozen, it is no longer billed and the free backup space is also unavailable.

If your DB instance is frozen, no free backup space is available and the original backups generated before the instance is frozen will be billed.

- If you unfreeze the DB instance, the free backup space will be restored.
- If you delete the frozen DB instance, the existing automated backups will also be deleted. You need to manually delete the existing manual backups. After all the backups are removed, the backup space will no longer be billed.

### 9.3 Why Has Automated Backup of My RDS Instance Failed?

The following figure shows the possible reasons for automated backup failures.



Figure 9-2 Reasons why automated backup fails

• The network environment may be unstable due to problems such as network delay or interruptions.

If RDS detects any of these problems, it triggers another automated backup half an hour later. Alternatively, you can perform a manual backup immediately.

• If multiple tasks are being executed simultaneously, there can be problems such as excessive task wait times or interruptions.

If RDS detects any of these problems, it triggers another automated backup half an hour later. Alternatively, you can perform a manual backup immediately.

• The DB instance is abnormal probably because it is faulty or being modified.

If RDS detects any of these problems, it triggers another automated backup half an hour later. Alternatively, you can perform a manual backup immediately.

- The backup speed depends on how many tables there are in the databases. If the number of tables exceeds 500,000, the backup will fail.
- A parameter change was incorrect.

If your DB instance becomes faulty after you modify parameters of a parameter template and apply the template to the instance, check whether the modified parameters are set to correct values and whether there are any associated parameters that need to be changed, or reset the parameters to their defaults and reboot the DB instance.

• An error occurred during data import.

For example, system table records get lost due to inappropriate data import.

 For RDS for MySQL, you can import data again by referring to Migration Solution Overview.

- For RDS for PostgreSQL, you can import data again by referring to Migration Solution Overview.
- For RDS for SQL Server, you can import data again by referring to Migration Solution Overview.
- If the problem persists, **submit a service ticket** for assistance.

# 9.4 Why Is Data Lost or Deleted from My RDS Instance?

RDS does not delete or perform any operations on any user data. If this problem occurs, check if there have been any misoperations and restore the data from backup files, if necessary.

Check for misoperations: If **the SQL audit function has been enabled**, you can view data execution records in audit logs.

Restore data using backup files:

- Use the RDS restoration function.
- Import the backup data to RDS through an ECS.

### 9.5 How Long Does RDS Store Backup Data For?

Automated backup data is kept based on the backup retention period you specified. For details, see **Configuring an Automated Backup Policy**.

There is no limit for the manual backup retention period. You can delete manual backups as needed. For details, see **Deleting a Manual Backup**.

The backup data is stored in OBS and does not occupy the database storage space.

### 9.6 How Do I Clear RDS Backup Space?

The RDS backup space stores automated backups, manual backups, and SQL audit logs.

Automated full and incremental backups

Automated backups cannot be manually deleted. You need to change the backup retention period by referring to **Configuring an Automated Backup Policy**. Backups that have expired will be automatically deleted.

#### Manual full backups

You can manually delete manual backups. For details, see **Deleting a Manual Backup**.

#### • SQL audit logs

You can change the retention period. Audit logs that have expired will be automatically deleted. For details, see **Enabling SQL Audit**.

You can also disable SQL audit and select check box "I acknowledge that after audit log is disabled, all audit logs are deleted.".

# 9.7 Can My RDS Instance Still Be Used in the Backup Window?

A backup window is a user-specified time during which RDS DB instances are backed up. With these periodic data backups, RDS allows you to restore DB instances to a point in time within the backup retention period.

- During the backup window, you can still use your instance except rebooting it on the console.
- When starting a full backup task, RDS first tests connectivity to your instance. If either of the following conditions is met, the test fails and a retry is performed. If the retry fails, the backup task fails.
  - DDL operations are being performed on the DB instance.
  - The backup lock fails to be obtained from the DB instance.

### 9.8 How Can I Back Up an RDS Database to an ECS?

You can back up data to an ECS the same way you export SQL statements. The ECS service does not have restrictions on the types of data to be backed up as long as the data complies with local laws and regulations. You can store RDS backup data on an ECS, but using an ECS is not recommended.

You are advised to use RDS **automated backup** and **manual backup** to back up data to OBS for higher data reliability and service assurance.

### 9.9 Can I Dump RDS Backup Files to My OBS Bucket?

No. Backup files cannot be directly dumped to your OBS bucket.

- RDS for MySQL: You can download full backups or merged binlogs to your local PC and dump them to your OBS bucket using OBS Browser+.
- RDS for MariaDB: You can download full backups or merged binlogs to your local PC and dump them to your OBS bucket using OBS Browser+.
- RDS for PostgreSQL: You can download full backups or incremental backups to your local PC and dump them to your OBS bucket using OBS Browser+.
- RDS for SQL Server: You can download full backups to your local PC and dump them to your OBS bucket using OBS Browser+.

# 9.10 Does RDS for MySQL Support Table-Level Backup to a Specified OBS Bucket?

RDS for MySQL does not support table-level backup to a specified OBS bucket.

RDS supports full backups and incremental backups (binlog backups). Both of them are stored in OBS.
#### 9.11 Can I Delete the RDS for MySQL Backup Policy?

Sorry, you cannot delete the RDS for MySQL backup policy.

Once the backup policy is enabled, it cannot be disabled. You can change the backup retention days and backup cycle on the RDS console. The backup cycle can be changed to one day. For details, see **Configuring an Automated BackupPolicy**.

#### 9.12 Does RDS for PostgreSQL Support Table PITR?

No.

You can use a manual or an automated backup to restore data to the status when the backup was created. This operation restores the data of the entire DB instance. For details, see **Restoration Solutions**.

### 9.13 How Are Unsynchronized Backups Generated for RDS for SQL Server DB Instances?

Unsynchronized backups are generated only for Microsoft SQL Server 2017 Enterprise Edition DB instances. If a primary DB instance fails, the standby DB instance is promoted to be the new primary instance. During the failover, a small amount of data may not be synchronized and a differential backup is created for user-created databases on the original primary DB instance. You can use the unsynchronized backup and the last backup to restore data.

**NOTE** 

To obtain the most recent backup, **submit a service ticket** to contact customer service.

#### 9.14 What Should I Do If I Failed to Obtain a Backup Because the Name of the Bucket for Storing My RDS Backups Was Changed?

#### Symptom

Due to background backup bucket switchovers, new backups generated for RDS DB instances may use a different backup bucket from the previous one. If you use the function of adding an external bucket or a similar function and access a backup using the bucket name, the backup may fail to be obtained. In this case, perform the following steps to check whether the bucket name needs to be updated.

#### Solution

1. Use either of the following methods to query the name of the bucket where the target backup is stored:

#### Method 1: Query the bucket name on the console.

- a. On the **Backups** page of the RDS console, locate the backup and click **Download** in the **Operation** column.
- b. In the displayed dialog box, select **Use OBS Browser+** for **Download Method**.
- c. Obtain the bucket name in Step 2 on the download guide page. For more operations, see **Downloading a Full Backup File**.

Figure 9-3 Checking the bucket name

#### Download Backup Data

() If the size of the backup data is greater than 400 MB, you are advised to use $\times$ OBS Browser+ for the download.				
Download Method				
Use OBS Browser+	Use Download URL			
Backup File Name		Backup File Size		
e059b9d6bb2048f48097192	349	6.52 MB		
How to Download Backups				
<ul> <li>Step 1: Prepare for do</li> </ul>	wnload.	Download OBS Browser+		
Install and log in to OBS E User Guide	Browser+. Follow instructions	s for Object Storage Service		
<ul> <li>Step 2: Add an external</li> </ul>	al bucket.			
In OBS Browser+, use act add external bucket dbs-1 sqlserverbackup	count -cn-east-5-51c663ca19154	to log in and 1f58660485b20a2b49-		

Close

#### Method 2: Query the bucket name using an API.

Query the link for downloading a full or incremental backup based on the backup ID by calling the API for **obtaining the link for downloading a backup**. The value of **bucket** in the response is the name of the bucket where the backup is stored.

#### D NOTE

The backup ID can be obtained from the console or by calling the API for **obtaining backups**.

2. Change the bucket name.

Compare the bucket name obtained in the previous step with the bucket name you used for adding an external bucket or similar functions. If they are different, the backup has been stored in a new backup bucket. Use the new bucket name and add the new bucket. Then, you can access the backup in the new bucket.

**NOTE** 

Historical backups are still stored in the original backup bucket and will not be migrated to the new backup bucket.

# **10** Read Replicas and Read/Write Splitting

### 10.1 Why Can't I Purchase Read Replicas on the RDS Console?

Read replicas cannot be purchased separately. A single or primary/standby DB instance must be purchased first, as shown in **Figure 10-1**. A read replica uses an IP address independent from that of the DB instance it is associated with.

Figure 10-1 Creating a read replica



- For details about RDS for MySQL read replicas, see Introducing Read Replicas.
- For details about RDS for MariaDB read replicas, see Introducing Read Replicas.
- For details about RDS for PostgreSQL read replicas, see Introducing Read Replicas.

### 10.2 Can I Change the Replication Mode Between RDS Primary Instances and Read Replicas?

• For the MySQL and MariaDB engine:

A read replica uses a single-node architecture (without a standby node). Changes to the primary DB instance are also automatically synchronized to all associated read replicas through the native MySQL or MariaDB replication function. The synchronization is not affected by network latency. Even if a DB instance does not have a primary key ID, its data is synchronized to the associated read replicas.

The replication mode displayed on the RDS console indicates the data synchronization method between primary and standby DB instances. Semi-

synchronous (default) and asynchronous are both supported. The semisynchronous mode is more secure but the asynchronous mode improves performance.

The default synchronization between primary DB instances and read replicas is asynchronous and cannot be changed.

• For the PostgreSQL engine:

Both asynchronous (default) and synchronous replication between the primary and standby instances are supported.

- Asynchronous replication is recommended for applications requiring a guarantee of high availability.
- Synchronous replication is recommended for applications that require strong data consistency and can tolerate a short-time blocking of write operations.

The asynchronous-commit mode is supported between primary instances and read replicas and cannot be modified.

• For the Microsoft SQL Server engine:

The synchronous-commit mode is supported between primary and standby instances and cannot be modified.

The asynchronous-commit mode is supported between primary instances and read replicas and cannot be modified.

For more information, see official documentation.

#### 10.3 Does RDS Support Read/Write Splitting?

 Table 10-1 lists the DB engines and versions which support read/write splitting.

Database	Read/Write Splitting	Database Proxy	Remarks
RDS for MySQL	Supported	Supported	Prerequisites: You have obtained the permissions required for read/write splitting. To apply for the permissions, choose Service Tickets > Create Service Ticket in the upper right corner of the management console.
			Procedure: See Enabling Read/ Write Splitting.
			Function:
			<ul> <li>If read/write splitting is enabled and there is no read replica, read and write requests are automatically routed through the read/ write splitting address to the primary instance.</li> </ul>
			• If read/write splitting is enabled and there are read replicas, RDS automatically routes write requests through the read/write splitting address to the primary instance and read requests to each read replica by user- defined weights.
			Constraints: See Suggestions on Using Database Proxy.
RDS for MariaDB	Not supported	Not supported	N/A

Table 10-1 RDS read/write splitting

Database	Read/Write Splitting	Database Proxy	Remarks
RDS for PostgreSQL	Supported with client drivers	Not supported	After read replicas are created, separately configure connection addresses of the primary DB instance and each read replica on your applications so that all read requests can be sent to read replicas and write requests to the primary DB instance.
			For details about RDS for PostgreSQL read replicas, see Introducing Read Replicas.
			For details about how to implement read/write splitting, see Using Client Drivers to Implement Failover and Read/ Write Splitting.
RDS for SQL Server	Supported only for 2017 Enterprise Edition	Not supported	After read replicas are created, separately configure connection addresses of the primary DB instance and each read replica on your applications so that all read requests can be sent to read replicas and write requests to the primary DB instance.

#### 10.4 Does RDS for MySQL Support Sharding and Read/ Write Splitting?

Yes. RDS for MySQL supports sharding and read/write splitting.

- RDS works with Distributed Database Middleware (DDM) to provide sharding, allowing you to easily scale up your database. For details, see Sharding Database and Table Data of an RDS for MySQL Instance.
- Up to five read replicas can be created for a primary DB instance. Read replicas and DB instances are connected through separate IP addresses.

#### 10.5 Can I Request Multiple Read/Write Splitting Addresses for My RDS for MySQL Instance?

Yes.

If you want to access your instance and read replicas using a unified read/ write splitting address, **enable read/write splitting** first.

When single-proxy is enabled, a read/write splitting address is automatically assigned. Write requests are automatically routed through the read/write splitting address to the primary instance and read requests to each read replica by user-defined weights.

When multi-proxy is enabled, you can create multiple database proxies. Different applications are connected to different proxies, and proxies are associated with specific read replicas. In this way, read requests from the applications are forwarded to different read replicas, keeping application workloads isolated from each other.

## **11** Database Monitoring

### 11.1 Which RDS Instance Metrics Do I Need to Pay Attention To?

You need to pay attention to CPU, memory, and storage space usage.

You can configure the system to report alarms based on service requirements and take measures to handle any reported alarms.

#### **Configuration examples:**

- Configure RDS to report alarms to Cloud Eye if its CPU utilization reaches or exceeds a specific value (for example, 90%) multiple times (for example, 3 times) within a set period (for example, 5 minutes).
- Configure RDS to report alarms to Cloud Eye if its memory utilization reaches or exceeds a specific value (for example, 90%) multiple times (for example, 4 times) within a set period (for example, 5 minutes).
- Configure RDS to report alarms to Cloud Eye if its storage utilization reaches or exceeds a specific value (for example, 85%) multiple times (for example, 5 times) within a set period (for example, 5 minutes).

#### **NOTE**

For details on Cloud Eye alarm configuration, see "Creating an Alarm Rule" in the *Cloud Eye User Guide*.

#### **Measures:**

• If a CPU or memory alarm is reported, you can scale up the vCPUs or memory by changing the DB instance class.

For details, see Changing a DB Instance Class.

- If a storage space usage alarm is reported, you can:
  - Check the storage space consumption to see if any space can be freed up by deleting data from DB instances or by dumping the data to another system.

For details, see What Should I Do If an RDS DB Instance Is Abnormal Due to Full Storage Space?

Scale up the storage space. For details, see **Scaling Up Storage Space**.

### 11.2 How Can I Calculate the Memory Usage of an RDS DB Instance?

Click the target RDS DB instance. On the **Advanced O&M** page, you can view its memory usage.

#### Figure 11-1 Instance monitoring

<   rds-76d8 🝷 📀 Availa	able	Feedback
Basic Information		
Backups & Restorations	Real-Time Monitoring	
Connectivity & Security	1h 3h 12h Auto Refresh Monitoring by Seconds	
Accounts	View details	
Databases		
Logs	CPU Usage ⑦ Memory Usage ⑦	
SQL Audits	96 Max Min 15.8 10.16	Max Min 13.3 11.9
Parameters	18 15	
Advanced O&M		
Tags	6 6 3	
CloudDBA	0 0 09:14 09:22 09:31 09:39 09:48 09:57 10:05 10:14 09:22 09:31 09:39 09:48 09:57 10	0:05 10:14
Database Proxy		

The formula for calculating the memory usage is as follows:

Memory usage = (Total memory – (Available memory + Buffer memory + Cache memory))/Total memory

### 11.3 How Do I Set an Alarm Rule for the Replication Delay Between RDS Primary and Standby Instances?

You can set an alarm rule for the replication delay by referring to the following:

- Setting Alarm Rules for RDS for MySQL DB Instances
- Setting Alarm Rules for RDS for MariaDB DB Instances
- Setting Alarm Rules for RDS for PostgreSQL DB Instances
- Setting Alarm Rules for RDS for SQL Server DB Instances

# **12** Capacity Expansion and Specification Change

### 12.1 Are My RDS DB Instances Still Available During Storage Scale-up and Instance Class Change?

Currently, you can scale up storage space and change the vCPU or memory of a DB instance.

- When storage space is being scaled up, RDS DB instances are still available and services are not affected. However, you cannot delete or reboot DB instances that are being scaled.
- After you change the instance class of a DB instance, the DB instance will be rebooted and the cache in the memory will be automatically cleared. To prevent service interruption, perform the operation during off-peak hours. Changing an instance class during peak hours will take much more time.

When you change the instance class of a primary/standby instance, service downtime only occurs during the primary/standby switchover. The duration of the downtime varies from seconds to minutes based on the replication delay and the number of temporary files. Perform the operation during off-peak hours.

#### References

- Scaling Up Storage Space of an RDS for MySQL Instance
- Changing a DB Instance Class for RDS for MySQL
- Scaling Up Storage Space of an RDS for MariaDB Instance
- Changing a DB Instance Class for RDS for MariaDB
- Scaling Up Storage Space of an RDS for PostgreSQL Instance
- Changing a DB Instance Class for RDS for PostgreSQL
- Scaling Up Storage Space of an RDS for SQL Server Instance
- Changing a DB Instance Class for RDS for SQL Server

### 12.2 Why Does My RDS Instance Become Faulty After Its Database Port Is Changed?

#### Symptom

- The DB instance is in **Faulty** state after the original database port is changed.
- The DB instance cannot be connected using the new database port.

#### **Possible Causes**

The submitted database port is occupied.

#### Procedure

Change the database port to the new port again. For details, see **Changing a Database Port**.

- If the database port is changed successfully, the previous change failed because the submitted database port was occupied.
- If the original database port still fails to be changed, contact technical support.

### 12.3 Can I Change the VPC or Subnet that My RDS DB Instance Belongs To?

No, you cannot directly change the VPC or subnet on the RDS console.

However, you can change the VPC or subnet by restoring a full backup to a new DB instance. For operation details, see **Restoring from Backup Files to RDS for MySQL Instances**.

#### 12.4 How Do I Distinguish Between General-Purpose and Dedicated RDS for MySQL Instances Using Cloud SSDs?

You can use either of the following methods:

#### Checking the Instance Class on the Console

Step 1 Log in to the management console.

**Step 2** Click O in the upper left corner and select a region.

Step 3 Click — in the upper left corner of the page and choose Databases > Relational Database Service.

**Step 4** On the **Instances** page, click the instance name.

- **Step 5** On the **Overview** page, check the specification code under **Instance Class**.
  - General-purpose: The specification code contains **n1**.
  - Dedicated: The specification code contains **x1**.

----End

#### Querying the Instance Class through the API

Call the API used for **querying database specifications** and check the instance class based on the value of the returned response parameter **group\_type**.

- general: general-purpose
- **dedicated**: dedicated
- **rapid**: dedicated (offline)

## **13** Database Parameter Modification

#### 13.1 Can I Use SQL Commands to Modify Global Parameters of My RDS Instance?

Sorry, you cannot use SQL commands to modify global parameters, but you can modify specific parameters on the RDS console.

- Step 1 Log in to the management console.
- **Step 2** Click **O** in the upper left corner and select a region.
- **Step 3** Click in the upper left corner of the page and choose **Databases** > **Relational Database Service**.
- **Step 4** On the **Instances** page, click the target DB instance.
- **Step 5** In the navigation pane on the left, choose **Parameters**.
- **Step 6** Change the value of the target parameter and click **Save**.
- Step 7 In the displayed dialog box, click OK.

----End

### 13.2 How Do I Change the Time Zone of an RDS DB Instance?

You can set the time zone only on the RDS console. Different DB engines have different time zone policies.

- RDS for MySQL, RDS for MariaDB, and RDS for PostgreSQL allow you to select a time zone when you create a DB instance and change the time zone after the instance is created.
- RDS for SQL Server allows you to select a time zone when you create a DB instance but you cannot change the time zone after the instance is created.

#### NOTICE

- If the time zone of your RDS for MySQL instance is different from that of the region where your workloads are deployed, or if the DST and standard time are switching in your country, you need to adjust the time zone of the instance.
- After the time zone parameter is modified, you need to reconnect to the instance for the modification to take effect.

To change the time zone for an RDS for MySQL, RDS for MariaDB, or RDS for PostgreSQL DB instance, perform the following steps:

- Step 1 Log in to the management console.
- **Step 2** Click **I** in the upper left corner and select a region.
- **Step 3** Click in the upper left corner of the page and choose **Databases** > **Relational Database Service**.
- **Step 4** On the **Instances** page, click the target DB instance.
- **Step 5** In the navigation pane on the left, choose **Parameters**.
- **Step 6** Search for a time zone parameter in the search box, for example, **time\_zone**.
  - The time zone parameter for RDS for MySQL is **time\_zone**.
  - The time zone parameter for RDS for MariaDB is **time\_zone**.
  - The time zone parameter for RDS for PostgreSQL is **timezone**.
- Step 7 Select a time zone, and click Save.
- Step 8 In the displayed dialog box, click OK.

For example, to change the time zone to UTC+08:00, select **Asia/Shanghai** from the drop-down list.

----End

#### **Time Zone Parameters**

- **system\_time\_zone**: operating system (OS) time zone. This parameter cannot be changed and it has no impact on the database time zone.
- **time\_zone**: database time zone. You can modify this parameter to change the time zone for your DB instance.

### 13.3 How Do I Set the Encoding Format of the RDS for MySQL 8.0 Character Set?

- 1. Set character\_set\_server to utf8 and collation\_server to utf8\_general\_ci.
  - a. Log in to the management console.
  - b. Click 🔍 in the upper left corner and select a region.

- c. Click in the upper left corner of the page and choose **Databases** > **Relational Database Service**.
- d. On the **Instances** page, click the instance name.
- e. In the navigation pane on the left, choose **Parameters**.
- f. Search for **character\_set\_server** and **collation\_server**, respectively, in the search box.
- g. Set the parameters to **utf8** and **utf8\_general\_ci**, respectively, and click **Save**.
- 2. If you use a client of PHP 7.1.x, change the PHP version because it will fail to connect to MySQL 8.0 DB instances with the utf8mb4 character set.

### 13.4 How Do I Set Case Sensitivity for RDS for MySQL Table Names?

You can use either of the following methods to set the case sensitivity:

- Modify parameter lower\_case\_table\_names for created DB instances: RDS for MySQL 5.6 and 5.7
- **Specify the case sensitivity during instance creation**: For RDS for MySQL 8.0, 5.7, and 5.6, you can specify whether table names are case sensitive when creating DB instances on the console or through an API.

#### Modifying the Parameter for Created DB Instances

#### NOTICE

- Before changing the case sensitivity, ensure that each table name is unique in your instance.
- You can change the case sensitivity of table names only when there is no replication delay. To check the replication delay, view the **Real-Time Replication Delay** metric on the Cloud Eye console.
- Scenario 1: If the DB instance does not have read replicas, modify the parameter of the DB instance and then reboot the DB instance.
  - a. Log in to the management console.
  - b. Click 🔍 in the upper left corner and select a region.
  - c. Click in the upper left corner of the page and choose **Databases** > **Relational Database Service**.
  - d. On the **Instances** page, click the instance name.
  - e. In the navigation pane, choose **Parameters**. On the displayed page, change the value of **lower\_case\_table\_names**.

For example, change the value from **1** to **0**, indicating that table names are case sensitive.

- f. Click Save. In the displayed dialog box, click Yes.
- g. Return to the DB instance list, locate the DB instance, and choose **More** > **Reboot** in the **Operation** column.
- h. In the displayed dialog box, click **OK** to reboot the DB instance for the modification to take effect.
- Scenario 2: If the DB instance has a read replica, first modify the parameter of the read replica, reboot the DB instance, then modify the parameter of the DB instance, and reboot the DB instance again.
  - a. Log in to the management console.
  - b. Click 🖤 in the upper left corner and select a region.
  - c. Click in the upper left corner of the page and choose **Databases** > **Relational Database Service**.
  - d. On the **Instances** page, click + and then click the target read replica name.
  - e. In the navigation pane, choose **Parameters**. On the displayed page, change the value of **lower\_case\_table\_names**.

For example, change the value from **1** to **0**, indicating that table names are case sensitive.

- f. Click **Save**. In the displayed dialog box, click **Yes**.
- g. Return to the DB instance list, locate the primary DB instance, and choose **More** > **Reboot** in the **Operation** column.
- h. In the displayed dialog box, click **OK** to reboot the DB instance for the modification to take effect.
- i. On the **Instances** page, click the primary instance name.
- j. In the navigation pane, choose **Parameters**. On the displayed page, change the value of **lower\_case\_table\_names**.

For example, change the value from **1** to **0**, indicating that table names are case sensitive.

- k. Click Save. In the displayed dialog box, click Yes.
- l. Return to the DB instance list, locate the primary instance, and choose **More** > **Reboot** in the **Operation** column.
- m. In the displayed dialog box, click **OK** to reboot the DB instance for the modification to take effect.

#### Specifying Case Sensitivity During Instance Creation

- Set Table Name to Case sensitive or Case insensitive on the RDS console during instance creation. For details, see Buying an RDS for MySQL DB Instance.
- Set parameter **lower\_case\_table\_names** to **0** or **1** when calling an API to create a DB instance. For details, see **Creating a DB Instance**.

Value range:

- **0**: Table names are case sensitive.
- **1**: Table names are stored in lowercase and are case insensitive.

### 13.5 How Do I Enable Query Caching for My RDS for MySQL Instance?

Parameters related to query caching cannot be set on the console. To enable query caching, **submit a service ticket**.

You are not advised to enable query caching because:

- Query caching helps improve query speed only when you frequently access the same SQL statement, but consumes additional resources and reduces the SQL execution speed in other scenarios.
- Function test results show that the query speed of an instance without enabling query caching is faster than that when this function is enabled.
- Query caching is no longer maintained in the MySQL community.

### 13.6 How Do I Configure a Password Expiration Policy for My RDS for MySQL Instance?

In MySQL 5.6, you can run **ALTER USER \*\*\* PASSWORD EXPIRE** to set the password expiration policy.

In MySQL 5.7 and 8.0, you can set the global variable **default\_password\_lifetime** to control the default validity period of a user password.

The value of **default\_password\_lifetime** indicates how many days until a password expires. The default value is **0**, indicating that the created user password will never expire.



#### **Changing the Global Automatic Password Expiration Policy**

Change the value of the **default\_password\_lifetime** parameter on the RDS console. For operation details, see **Modifying Parameters**.

#### Checking the Password Expiration Date of All Users

Run the following command:

mysql> select

user, host, password\_expired, password\_last\_changed, password\_lifetime from user;

last_changed   password_lifetime
7         15:02:23         NULL           7         15:02:23         NULL           7         15:02:30         0           5         14:22:54         NULL           7         15:02:45         0           7         15:02:30         0           7         15:02:30         0           5         14:28:10         30           5         14:28:38         NULL
5

#### Checking the Password Expiration Policy of a Specified User

Run the following command:

mysql> show create user *jeffrey*@'localhost';

mysdts snow create user jerfreye localnost ;
| CREATE USER for jeffreyellocalnost :
| CREATE USER for jeffreyellocalnost : IDENTIFIED WITH 'mysql\_native\_password' AS '13
| CREATE USER 'jeffrey'ellocalnost : IDENTIFIED WITH 'mysql\_native\_password' AS '13
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| CREATE USER 'jeffrey'ellocalnost : IDENTIFIED WITH 'mysql\_native\_password' AS '13
| CREATE USER 'jeffrey'ellocalnost : IDENTIFIED WITH 'mysql\_native\_password' AS '13
| CREATE USER 'jeffrey'elloc

**EXPIRE DEFAULT** indicates that the password follows the global expiration policy.

#### Configuring the Password Expiration Policy for a Specified User

- Configuring the password expiration policy during user creation create user '*script*'@'localhost' identified by '\*\*\*\*\*\*\*\*' password expire interval 90 day;
- Configuring the password expiration policy after user creation
   ALTER USER 'script'@'localhost' PASSWORD EXPIRE INTERVAL 90 DAY;
- Setting the password to be permanently valid
   CREATE USER 'mike'@'%' PASSWORD EXPIRE NEVER;
   ALTER USER 'mike'@'%' PASSWORD EXPIRE NEVER;
- Setting the password to follow the global expiration policy CREATE USER 'mike'@'%' PASSWORD EXPIRE DEFAULT; ALTER USER 'mike'@'%' PASSWORD EXPIRE DEFAULT;

### 13.7 How Do I Change the Transaction Isolation Level of an RDS for MySQL Instance?

You can change the transaction isolation level by setting the following parameter on the RDS console.

- RDS for MySQL 5.7 and 5.6: tx\_isolation
- RDS for MySQL 8.0: transaction\_isolation

#### Procedure

Step 1 Log in to the management console.

**Step 2** Click **O** in the upper left corner and select a region.

- **Step 3** Click in the upper left corner of the page and choose **Databases** > **Relational Database Service**.
- **Step 4** On the **Instances** page, click the target instance name.
- **Step 5** In the navigation pane on the left, choose **Parameters**. On the **Parameters** tab page, locate the parameter and select the desired isolation level from the drop-down list in the **Value** column. The following values are available for you to choose from:
  - READ-UNCOMMITTED
  - READ-COMMITTED
  - REPEATABLE-READ
  - SERIALIZABLE

Step 6 Click Save. In the displayed dialog box, click Yes.

----End

### 13.8 How Do I Ensure that the Character Set of an RDS MySQL Database Is Correct?

UTF-8 supports 4 byte characters, but RDS for MySQL utf8 supports only 3 byte characters. Emojis, uncommon Chinese characters, and newly added Unicode characters cannot be stored using the MySQL utf8 character set. MySQL released the utf8mb4 character set in 2010 and added the utf8mb4 code after 5.5.3 to be compatible with the 4-byte unicode. You only need to change utf8 to utf8mb4. No other conversion is required.

Data Admin Service (DAS) is a professional database management tool. You can view the database and system character sets through the DAS console.

#### Procedure

- Step 1 Log in to the management console.
- **Step 2** Click <sup>1</sup> in the upper left corner and select a region.
- Step 3 Click in the upper left corner of the page and choose Databases > Relational Database Service.
- **Step 4** On the **Instances** page, locate the target DB instance and click **Log In** in the **Operation** column.

Alternatively, click the target DB instance on the **Instances** page. On the displayed **Basic Information** page, click **Log In** in the upper right corner of the page.

- **Step 5** On the displayed login page, enter the correct username and password and click **Log In**.
- **Step 6** On the top menu bar, choose **SQL Operations** > **SQL Query**.
- **Step 7** Run the following SQL statement in the SQL window to view the database character set:

show variables like '%character%';

#### Figure 13-1 SQL execution result

Executed	SQL Stat	tements Message	Result Set1 $ imes$		Append Mode @
The f	ollowing i	is the execution result set	t of show variables like '%character%'.	O Metadata information cannot be edited, separated into pages, or exported in SQL format.	Copy Row Copy Column > Column Settings >
		Variable_name	Value		
3		character_set_client	utf8mb4		
3		character_set_connection	n utf8mb4		
4		character_set_database	utf8		
4		character_set_filesystem	binary		
5		character_set_results			
6		character_set_server	utf8		
-		character_set_system	utf8		
8		character_sets_dir	/usr/local/mysql-5.7.27		

**Step 8** Run the following SQL statement in the SQL window to view the database coding:

show variables like 'collation%';

#### Figure 13-2 SQL execution result

Executed SQL	Statements Message Result S	Set1 × Result Set2 ×		Append Mode ③
The followi	ng is the execution result set of sho	w variables like 'collation%'.	① Metadata information cannot be edited, separated into pages, or exported in SQL format.	Copy Row Copy Column v Column Settings v
	Variable_name	Value		
1	collation_connection	utf8mb4_general_ci		
2	collation_database	utf8_general_ci		
3	collation_server	utf8_general_ci		

**Step 9** Change the character set to utf8mb4.

1. Run the following SQL statement to change the database character sets.

#### ALTER DATABASE *DATABASE\_NAME* DEFAULT CHARACTER SET utf8mb4 COLLATE utf8mb4\_general\_ci;

2. Run the following SQL statement to change the table character sets.

ALTER TABLE *TABLE\_NAME* DEFAULT CHARACTER SET utf8mb4 COLLATE utf8mb4\_general\_ci;

#### **NOTE**

The SQL statement just changes the character sets of tables. The character sets of fields in the tables are not changed.

3. Run the following SQL statement to change all the field character sets in tables:

ALTER TABLE *TABLE\_NAME* CONVERT TO CHARACTER SET utf8mb4 COLLATE utf8mb4\_general\_ci;

#### **NOTE**

- character\_set\_client, character\_set\_connection, and character\_set\_results are the settings of the client.
- character\_set\_system, character\_set\_server, and character\_set\_database are the settings of the server.
- The priorities of the parameters on the server are as follows: character\_set\_database > character\_set\_server > character\_set\_system.

----End

### 13.9 How Do I Use the utf8mb4 Character Set to Store Emojis in an RDS for MySQL DB Instance?

To store emojis in an RDS for MySQL DB instance, ensure that:

- The client outputs the utf8mb4 character set.
- The connection supports the utf8mb4 character set. If you want to use a JDBC connection, download MySQL Connector/J 5.1.13 or a later version and leave **characterEncoding** undefined for the JDBC connection string.
- Configure the RDS DB instance as follows:
  - Setting character\_set\_server to utf8mb4

     Parameter Name (L
     Effective upon Reboot, JE
     Value
     Allowed Values
     Description

     drander; set\_server
     Ves
     utf8mb4
     utf8mb4
     The servers default character set.
    - i. Log in to the management console.
    - ii. Click 💿 in the upper left corner and select a region.
    - iii. Click in the upper left corner of the page and choose **Databases** > **Relational Database Service**.
    - iv. On the Instances page, click the instance name.
    - v. In the navigation pane on the left, choose **Parameters**. On the **Parameters** tab page, locate **character\_set\_server** and change its value to **utf8mb4**.
    - vi. Click Save. In the displayed dialog box, click Yes.
  - Selecting utf8mb4 for the character set of a database
    - i. Log in to the management console.
    - ii. Click 🔍 in the upper left corner and select a region.
    - iii. Click in the upper left corner of the page and choose **Databases** > **Relational Database Service**.
    - iv. On the **Instances** page, click the instance name.
    - v. On the **Databases** page, click **Create Database**. In the displayed dialog box, enter a database name and remarks, select the character set **utf8mb4**, and authorize permissions for users. Then, click **OK**.

Database Name		0				
Character Set	• utts 🕓 s	gbk 🛛 latin1	🔾 utf8r	nb4 More		
User	User Not Authorized		0/0	Authorized U	lser	
	C Enter a keyword.			Q. Enter a k	eyword.	
	Name	Permission		Name	Permise	lion
	No	data available			No data available	
Remarks		0.512				

Figure 13-3 Creating a database

- Setting the character set of a table to utf8mb4



#### FAQs

If you have set **characterEncoding** to **utf8** for the JDBC connection string, or the emoji data cannot be inserted properly after you have performed the above operations, you are advised to set the connection character set to **utf8mb4** as follows:

String query = "set names utf8mb4"; stat.execute(query);

#### 13.10 What Inappropriate Parameter Settings Will Cause Unavailability of My RDS for PostgreSQL Instance?

In the following cases, inappropriate parameter settings cause the database to be unavailable:

• Parameter value ranges are related to DB instance specifications.

The maximum values of **shared\_buffers** and **max\_connections** are related to the DB instance physical memory. If you set these parameters inappropriately, the database will be unavailable.

• Parameter association is incorrect.

max\_connections, autovacuum\_max\_workers, and max\_worker\_processes must meet the following requirements. Otherwise, the database is unavailable.

max\_connections value + autovacuum\_max\_workers value +
max\_worker\_processes value + 1 < 8388607</pre>

#### D NOTE

For additional details, visit the **PostgreSQL official website**.

Solution:

- 1. Log in to the RDS console and query the logs to locate the incorrectly configured parameters.
- 2. On the **Configuration** page, change parameters to default values and reboot the database.
- 3. Configure the incorrect parameter values and restore other parameters to their original default values.

#### 13.11 How Do I Set the Upper Limit for the Storage Space Occupied by Temporary Files of My RDS for PostgreSQL Instance?

#### Parameter Description

The **temp\_file\_limit** parameter specifies the maximum amount of storage space that a PostgreSQL process can use for temporary files.

When SQL statements are executed, temporary files, such as sort files and hash files, are generated. Any transaction using temporary files whose total size exceeds this limit will be terminated. For details, see **temp\_file\_limit**.

#### **Parameter Modification**

You can modify **temp\_file\_limit** on the RDS console. For details, see **Modifying Parameters of an RDS for PostgreSQL Instance**.

#### Precautions

Executing SQL statements or backing up or restoring data will generate temporary files. If the total size of temporary files exceeds the value of **temp\_file\_limit**, the operation fails. The value of **temp\_file\_limit** should not be too small.

**temp\_file\_limit** can be set to **-1**, indicating that the size of temporary files is not limited. To prevent too many temporary files from using up the storage space and causing service unavailability, do not set **temp\_file\_limit** to **-1**. In most cases, keep the default value for **temp\_file\_limit**.

### 13.12 How Do I Configure the test\_decoding Extension for My RDS for PostgreSQL Instance?

PostgreSQL 10, PostgreSQL 11, and PostgreSQL 13 support test\_decoding. For more information about test\_decoding, see **test\_decoding introduction**.

To use test\_decoding, set **wal\_level** to **logical**.

#### Step 1 Log in to the management console.

- **Step 2** Click **I** in the upper left corner and select a region.
- Step 3 Click in the upper left corner of the page and choose Databases > Relational Database Service.
- **Step 4** On the **Instances** page, click the target instance name.
- **Step 5** In the navigation pane on the left, choose **Parameters**. On the **Parameters** tab page, locate **wal\_level** and change its value to **logical**.
- Step 6 Click Save. In the displayed dialog box, click Yes.

----End

### 13.13 Where Should I Store NDF Files for RDS for SQL Server?

When you add NDF files of the custom database and the tempdb database, do not place them in the C drive. If you place them in the C drive, the system disk space will be used up and services may be interrupted. You need to store the NDF auxiliary file of the custom database in **D:\RDSDBDATA\DATA** and the NDF auxiliary file of the tempdb database in **D:\RDSDBDATA\Temp**.

### 13.14 How Do I Modify the Collation of an RDS for SQL Server Character Set?

- A database-level collation can be specified during database creation. If it is not specified, an instance-level collation is automatically used. You can change the database-level collation as user **rdsuser** at any time. You are advised to change the collation on the DAS console.
  - a. Log in to the management console.
  - b. Click 🔍 in the upper left corner and select a region.
  - c. Click in the upper left corner of the page and choose **Databases** > **Relational Database Service**.
  - d. On the **Instances** page, locate the DB instance and click **Log In** in the **Operation** column.

Alternatively, click the DB instance name on the **Instances** page. On the displayed **Basic Information** page, click **Log In** in the upper right corner.

- e. Enter the username and password and click Log In.
- f. Select the target database and choose **SQL Operations** > **SQL Query**. In the displayed SQL window, run required commands.

(In this example, the collation of the **test** database is set to simplified Chinese.)

use test

go ALTER DATABASE test COLLATE Chinese\_PRC\_CS\_AS

# **14** Log Management

### 14.1 How Long Is the Delay for RDS MySQL Slow Query Logs?

Generally, the delay is 5 minutes. If the size of slow query logs reaches 10 MB within 5 minutes, the logs will be uploaded to OBS in advance. Slow query log statistics cannot be exported for RDS.

### 14.2 How Do I View Logs of All SQL Statements Executed by My RDS for MySQL Instance?

You can use the SQL audit function of RDS to query all SQL operation records. You can also use the visualized database management service Data Admin Service (DAS) to quickly search for target SQL execution records.

#### **Querying SQL Logs Through DAS**

- Step 1 Log in to the management console.
- **Step 2** Click <sup>1</sup> in the upper left corner and select a region.
- Step 3 Click in the upper left corner of the page and choose Databases > Relational Database Service.
- **Step 4** On the **Instances** page, locate the target DB instance and click **Log In** in the **Operation** column.
- **Step 5** On the displayed login page, enter the correct username and password and click **Log In**.
- **Step 6** On the top menu bar, choose **SQL Operations** > **SQL History**.
- **Step 7** On the displayed page, search for execution information about the target SQL statement by time range, database name, or keyword.

#### Figure 14-1 SQL history

Deiete		Time Range: Start Date 👘 All d	databases V Enter a SQL statement or keyword. Q
Database name	SQL Statement	Time	Duration Operation
test	SELECT * FROM test		2 ms

- To access the **Database Management** page, click a database name.
- To copy a SQL statement, click it in the **SQL Statement** column.
- To execute a SQL statement, click **Open in SQL window** in the **Operation** column.

----End

#### 14.3 How Do I View Deadlock Logs of RDS for MySQL?

Database deadlock logs are not recorded in error logs by default. To view deadlock logs, use Data Admin Service (DAS), a visualized and professional database management tool, to quickly execute SQL statements.

#### Procedure

- Step 1 Log in to the management console.
- **Step 2** Click <sup>1</sup> in the upper left corner and select a region.
- Step 3 Click in the upper left corner of the page and choose Databases > Relational Database Service.
- **Step 4** On the **Instances** page, locate the target DB instance and click **Log In** in the **Operation** column.

Figure 14-2 Logging in to a database

Name/ID JE	Description	DB Instanc ↓	DB Engine Version ↓≣	Status	Billing Mode	Floating IP Address	Storage Type	Operation
a		Primary/Standby 1 vCPU   2 GB	MySQL 5.7.31	<ul> <li>Available</li> </ul>	Pay-per-use Created on Jan 13,	192.168.2	Ultra-high I/O	Log In View Metric   More +
a		Primary/Standby 1 vCPU   2 GB	MySQL 5.7.31	<ul> <li>Available</li> </ul>	Pay-per-use Created on Jan 13,	192.168.2	Ultra-high I/O	Log In View Metric   More 👻

- **Step 5** On the displayed login page, enter the correct username and password and click **Log In**.
- Step 6 Select the target database and choose SQL Operations > SQL Query. In the displayed SQL window, run show engine innodb status to view the latest deadlock logs of the selected database. Use the keyword LATEST DETECTED DEADLOCK to locate the latest deadlock logs. The latest deadlock logs will overwrite the historical deadlock logs.

----End

### 14.4 How Can I Obtain RDS for SQL Server Error Logs Using Commands?

Step 1 Log in to the Microsoft SQL Server client as user rdsuser.

**Step 2** Run the following statement to query error logs:

#### **EXECUTE master.dbo.rds\_read\_errorlog** *FileID,LogType,FilterText,FilterBeginTime,FilterEndTime*

- *FileID*: indicates the ID of an error log. The value **0** indicates the latest logs.
- *LogType*: indicates the log type. The value **1** indicates error logs and value **2** indicates agent logs.
- *FilterText*: indicates a keyword, which can be **NULL**.
- *FilterBeginTime*: indicates the start time in queries, which can be **NULL**.
- *FilterEndTime*: indicates the completion time in queries, which can be **NULL**.

Example:

#### EXEC master.dbo.rds\_read\_errorlog 0,1,'FZYUN','2018-06-14 14:30','2018-06-14 14:31'

Figure 14-3 shows the query results.

Figure 14-3	Example	query results
-------------	---------	---------------

	LogDate	ProcessInfo	Text
1	2018-06-14 14:30:47.490	spid64	Starting up database 'FZYUN032020'.
2	2018-06-14 14:30:47.430	spid64	CHECKDB for database 'FZYUN029029' finished wit
3	2018-06-14 14:30:47.400	spid64	Starting up database 'FZYUN029029'.
4	2018-06-14 14:30:47.330	spid64	CHECKDB for database 'FZYUN029027' finished wit
5	2018-06-14 14:30:47.290	spid64	Starting up database 'FZYUN029027'.
6	2018-06-14 14:30:47.220	spid64	CHECKDB for database 'FZYUN02' finished without
7	2018-06-14 14:30:47.180	spid64	Starting up database 'FZYUN02'.
8	2018-06-14 14:30:47.110	spid64	CHECKDB for database <code>'FZYUN'</code> finished without e
9	2018-06-14 14:30:47.080	spid64	Starting up database 'FZYUN'.
10	2018-06-14 14:30:46.840	spid64	Starting up database 'FZYUN032020'.

#### ----End

# **15** Network Security

#### 15.1 How Can Data Security Be Ensured During Transmission When I Access an RDS Instance Through an EIP?

When you access RDS through an EIP, workload data will be transmitted on the Internet. To prevent any potential data breaches, you are advised to use SSL to encrypt data transmitted on the Internet. For details, see **Configuring an SSL Connection**. You can also use Direct Connect or VPN to encrypt data transmission.

### 15.2 How Can I Prevent Untrusted Source IP Addresses from Accessing RDS?

- If you enable public accessibility, your EIP DNS and database port may be vulnerable to hacking. To protect information such as your EIP, DNS, database port, database account, and password, you are advised to set the range of source IP addresses in the RDS security group to ensure that only trusted source IP addresses can access your DB instances.
- To prevent your database password from being cracked, set a strong password and periodically change it.
- RDS for SQL Server includes defense against brute force cracking. If malicious
  individuals have obtained your EIP DNS, database port, or database login
  information and attempt a brute force attack, your service connections may
  be delayed. In this case, you can restrict the source connections and change
  the database username and password to prevent further damage.

#### **NOTE**

RDS for MySQL, RDS for MariaDB, and RDS for PostgreSQL do not include defense against brute force attacks.

For RDS for SQL Server, defense against brute force attacks is enabled by default and cannot be disabled.

### 15.3 How Do I Import the SSL Certificate of an RDS Instance to a Windows or Linux Server?

#### Importing the Certificate to a Windows Server

- 1. Click **Start** and choose **Run**. In the displayed **Run** dialog box, enter **MMC** and press **Enter**.
- 2. On the displayed console, choose File > Add/Remove Snap-in.
- 3. In the left **Available snap-ins** pane of the displayed **Add or Remove Snapins** dialog box, select **Certificates** and click **Add**.
- 4. In the displayed **Certificates snap-in** dialog box, select **Computer account** and click **Next**.
- 5. In the displayed **Select Computer** dialog box, click **Finish**.
- 6. In the Add or Remove Snap-ins dialog box, click OK.
- 7. On the console, double-click **Certificates**.
- 8. Right-click **Trusted Root Certification Authorities** and choose **All Tasks** > **Import**.
- 9. In the displayed Certificate Import Wizard dialog box, click Next.
- 10. Click **Browse** to change the file type to **All Files (\*.\*)**.
- 11. Locate the downloaded root certificate ca.pem file and click **Open**. Then, click **Next**.

#### NOTICE

You must change the file type to **All Files (\*.\*)** because **.pem** is not a standard certificate extension name.

- 12. Click Next.
- 13. Click Finish.
- 14. Click **OK** to complete the import of the root certificate.

#### Importing the Certificate to a Linux Server

You can use a connection tool (such as WinSCP or PuTTY) to upload the certificate to any directory on a Linux server.

Example:



Figure 15-1 Importing a certificate

### 15.4 How Do I Check the Validity Period of the SSL Certificate of My RDS for MySQL Instance?

When you connect to an RDS for MySQL DB instance using an SSL connection, run the following command to check whether the certificate has expired:

show status like '%ssl\_server%';

Update the root certificate to the latest version before it expires:

- 1. On the **Overview** page of the DB instance, click **Download** under **SSL** to download the new root certificate or certificate bundle.
- 2. Reboot the DB instance for the new certificate to take effect.
- 3. Connect to the DB instance using the new certificate or certificate bundle.

Using MySQL CLI to Connect to an Instance Through a Private Network

**NOTE** 

If a certificate is about to expire, replace it with an officially issued certificate to improve system security.

### 15.5 What Are the Possible Causes for Data Corruption of an RDS Instance?

• Data tampering

Lots of security measures are provided to ensure that only authenticated users have permissions to perform operations on database table records. Database tables can be accessed only through specific database ports.

Verifying package during primary/standby synchronization can prevent data tampering. RDS for MySQL uses the InnoDB storage engine to prevent data from being damaged.

• DB instance servers may be powered off suddenly, causing database page corruption and database rebooting failures.

If a primary DB instance becomes faulty, RDS switches to the standby DB instance within 1 to 5 minutes to provide services for you. Databases cannot be accessed during a failover. You must configure automatic reconnection between your applications and RDS to make sure that your applications are available after the failover.

## 15.6 After My RDS DB Instance Is Deleted, Why Can't the Associated Security Group Be Deleted Immediately?

When creating a DB instance, you must select a security group. If no security group is available or created, RDS allocates a security group to you by default.

After a DB instance is deleted, it is moved to the recycle bin and retained for seven days by default. To modify the retention period, **configure a recycling policy**.

The deleted instance is not removed from the security group immediately until the instance is deleted from the recycle bin. Before deleting a security group, ensure that the security group is not associated with any instance. For details about how to query instances associated with a security group, see **How Do I Know the Instances Associated with a Security Group?** 

## **16** Version Upgrade

### 16.1 How Can I View the Version of an RDS DB Instance?

• On the **Instances** page of the RDS console, view the version of the DB instance.

#### Figure 16-1 Instances

Name/ID JE	Description	DB Instanc JE	DB Engine Version $\ensuremath{\mathrm{J}}\equiv$	Status	Billing Mode	Floating IP Address	Storage Type	Operation
Ū		Primary/Standby 4 vCPUs   8 GB	MySQL 8.0.17 Upgrade minor version	Available	Pay-per-use Created on Jan 11,	192.168.2.81 🗇	Ultra-high I/O	Log In   View Metric   More 🔻

- On the DAS console, perform the following steps to view the version of the target DB instance:
  - a. Log in to the target DB instance.
  - b. On the top menu bar, choose **SQL Operations** > **SQL Query**.
  - c. Run select @@version; to view the version of the DB instance.

#### 16.2 Does RDS for MySQL Support Version Upgrades?

• Upgrading a major version using DRS

You can use Data Replication Service (DRS) to migrate databases from RDS for MySQL 5.6 to RDS for MySQL 5.7 smoothly. **Before using DRS to upgrade a major version, you need to prepare a DB instance of the target version.** 

On the **Instances** page, click the target DB instance. On the displayed **Basic Information** page, click **Migrate Database** in the upper right corner of the page.

For more information, see **Creating a Migration Task** in the *Data Replication Service User Guide*.

Source Database Version	Destination Database Version	Migration Type
RDS for MySQL/Self-built MySQL/MySQL in other clouds • 5.5.x • 5.6.x • 5.7.x • 8.0.x	RDS for MySQL • 5.6.x • 5.7.x • 8.0.x	Version upgrade

Table 16-1 MySQL database version information

#### **NOTE**

- DRS only supports migration from an earlier version to a later version. After the migration, you are advised to run the **optimize table** command on the new instance to optimize the tablespace.
- If you change the instance class during DRS migration, the instance will be intermittently disconnected twice. After the change is complete, check the DRS task.
- Minor version upgrades

RDS for MySQL supports automatic and manual minor version upgrades, which can improve performance, add new functions, and fix bugs.

For primary/standby DB instances, the standby DB instance is upgraded first and then the primary DB instance is upgraded.

For more information upgrade operations, see **Upgrading a Minor Version**.

### 16.3 Does RDS for MySQL Support Version Downgrades?

RDS for MySQL does not support version downgrades on the management console.

You can **use mysqldump to migrate data**, or delete the DB instance and create a new one.

### 16.4 Does RDS for PostgreSQL Support Major Version Upgrades?

RDS for PostgreSQL supports major version upgrades.

To upgrade a major version, you can use Data Replication Service (DRS) to migrate on-premises databases to RDS for PostgreSQL running the target major version smoothly. Therefore, you need to prepare a DB instance running the target version before the migration.

On the **Instances** page, click the target DB instance name. On the displayed page, click **Migrate Database** in the upper right corner of the page. If the **Migrate** 

**Database** button is unavailable, **submit a service ticket** to apply for required permissions.

For more information, see **Real-Time Synchronization** in the *Data Replication Service User Guide*.
## **17** Developer-Related APIs and SDKs for RDS

## Table 17-1 RDS APIs and SDKs

Category	Reference Document
RDS API	RDS API Reference
RDS Java SDK	SDK Developer Guide
RDS Python SDK	
RDS Go SDK	