Workspace

Product Overview

Issue 07

Date 2024-03-19





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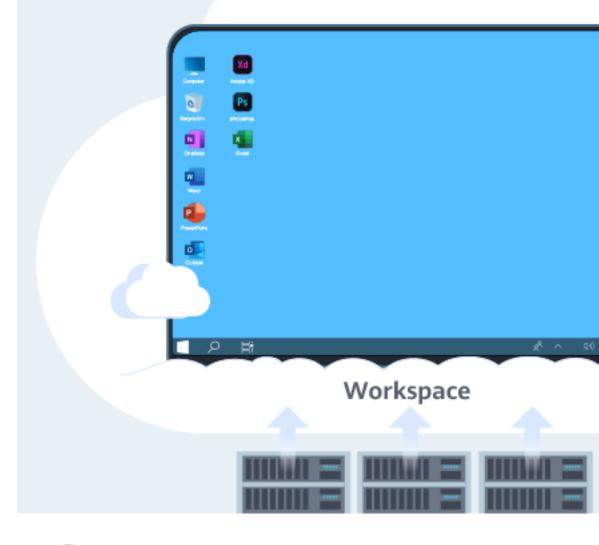
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Illustration of Workspace

Illustration of Workspace

What Is Workspace?

Workspace is a desktop service based on cloud computing. Y ronment and deploy it at a low cost. Workspace supports mu desktops for mobile office anytime and anywhere.



2 What Is Workspace?

Overview

Huawei Workspace is a desktop service based on cloud computing (including edge computing). Unlike conventional PCs and VDIs, Workspace enables enterprises to quickly build office environments without investing a large amount of money and spending days in deployment. Workspace supports multiple login modes, allowing you to flexibly access files and use applications for mobile office.

Working Principles

End users can use terminals to log in to the desktops purchased by administrators on the console of the cloud platform. Users can also access network applications stored on enterprise networks through Direct Connect or VPN. Figure 2-1 shows the working principles of Workspace.

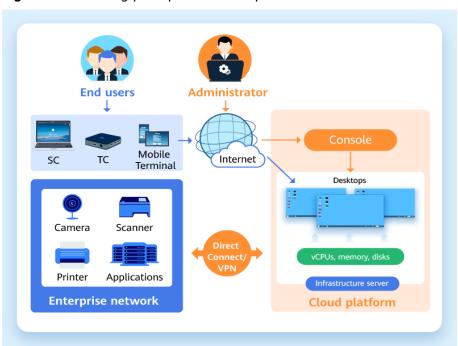


Figure 2-1 Working principles of Workspace

3 Advantages

Workspace supports out-of-the-box desktop provisioning and seamless login from multiple terminals, providing you with a reliable, secure, flexible, and efficient office environment.

Smooth Experience

The in-house Huawei Desktop Protocol (HDP) ensures smooth HD transmission, true-color lossless display, and ultra-low desktop control latency.

Flexible and Efficient

Workspace supports on-demand scaling and purchase of computing power, centralized resource management, and fast desktop deployment.

Secure and Reliable

Data is stored in the cloud for end-to-end security protection. Security policies and chip-level encrypted storage enhance the system security.

Open Ecosystem

Open Workspace APIs and SDKs spare the needs for developing underlying technologies and allow migrating your office system to the cloud from scratch.

4 Scenarios

Traditional PCs and VDIs are expensive and difficult to deploy and manage. Workspace does not require initial investment or continuous infrastructure management. You only need to pay certain fees for a complete set of cloud desktop computing services, including computing and persistent storage. It also allows you to provide your users with a secure desktop experience and diverse access options in a simple and cost-effective manner.

Workspace can be applied to mainstream industries including government and public utilities, telecommunications, energy, finance, transportation, healthcare, education, broadcasting, media, and manufacturing. It is applicable to a wide range of scenarios, such as common OA, secure OA, branch OA, and public terminals (call centers, business halls and training classrooms).

Mobile OA

You can use mobile devices to log in to Workspace anytime, anywhere, which is applicable to employees who are frequently on business trips and work at different locations.

Temporary OA

Workspace and necessary application system services can be configured for temporary employees of an enterprise. After a temporary employee leaves, the services can be terminated.

Secure OA

Workspace provides office solutions that meet enterprise security standards and effectively controls employees' access to physical devices. In addition, data is not stored locally, which enhances enterprise data security.

Branch OA

Employees at the branches or outside the company can access the applications at the headquarters by logging in to Workspace. The data is not stored locally. It is applicable to the office of employees at branches and external employees.

5 Service Process

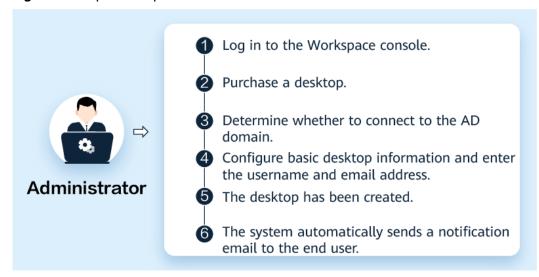
The user who provisions desktops to end users is an administrator. **Figure 5-1** shows the operation process.

Desktop users are end users. Figure 5-2 shows the operation process.

For Administrators

An administrator can purchase a desktop on the Workspace console. During the purchase, the administrator can determine whether to connect to the AD domain, and assign the desktop to a specific user. After purchasing the desktop, the system automatically sends a desktop provisioning email to the end user.

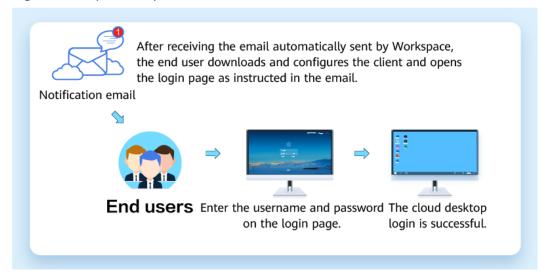
Figure 5-1 Operation process for administrators



For End Users

End users can use different terminals to log in to and use desktops, as shown in Figure 5-2.

Figure 5-2 Operation process for end users



6 Related Concepts

Desktop

A desktop is a virtual computer system that is installed with desktop agent software and can interact with desktop management components. Workspace hosts and manages all desktops in the data center in a unified manner. End users can log in to a desktop using soft clients (SCs), mobile terminals, and thin clients (TCs) to obtain PC-like desktop experience.

You can purchase a dedicated desktop for each end user so that they can exclusively use their own desktops.

Desktop Pool

A desktop pool is a collection of image desktops of the same specifications. It provides administrators with unified management and O&M capabilities for the next batch of desktops in a project. Desktop pools are classified into dynamic pools and static pools.

- A dynamic pool is a desktop group of the M:N pool type. The binding relationship between a VM in the desktop pool and a VM user is not fixed. Each time a VM user logs in to the desktop pool through the client, Workspace randomly assigns an available VM to the user.
- A static pool is a desktop group of the 1:1 pool type. Originally, the binding relationship between VMs in the desktop pool and VM users is not fixed. However, the binding relationship between a VM and a VM user is fixed after the VM user logs in to the VM for the first time. After that, the VM user will be assigned the same VM each time the user logs in to the desktop pool, and the VM will not be assigned to other users.

User

Users are classified into end users and administrators based on their permissions. An end user is a user who uses the desktop and has the permission for logging in to and using the desktop. An administrator is a tenant, that is, a user who assigns desktops to users who use desktops. The administrator has the permissions for purchasing desktops, deleting desktops, configuring policies, and managing users.

User Group

A user group is a collection of users. By assigning users to different groups, you can easily manage and control resource access. A user group can also have its own permissions and settings to control the behavior of its users.

Policy

Policies are classified into protocol policies and access policies.

A protocol policy is a set of security rules configured for desktops, including USB redirection, file redirection read/write permission, clipboard read/write permission, watermark, client automatic reconnection interval, and image display. A policy is used to control data transmission between user terminals and desktops and peripheral access permission.

An access policy is a group of rules configured for determining whether desktops are accessed from an Internet access address or Direct Connect access address.

Priority

The priority is the basis for Workspace to determine the execution sequence or weight of desktop policies. The priority is represented by a positive integer. A smaller value indicates a higher priority.

Software Client

A software client (SC) is a Workspace client installed on a local PC so that users can access desktops from the PC.

Thin Client

A thin client (TC) is a small-sized commercial PC that is designed based on the PC industry standard. It uses a professional embedded processor, small local flash memory, and simplified OS for desktop access. The TC sends the inputs of the mouse and keyboard to the background server for processing. Then the server returns the processing result to the monitor connected to the TC for display. The performance, peripheral interfaces, and operation GUIs of TCs vary depending on models, meeting requirements for common OA, security-sensitive OA, and high-performance graphics design.

Mobile Terminal

A mobile terminal is a Workspace client installed on a mobile device so that users can access the desktop through the mobile device. The mobile device is called a mobile terminal. Currently, only Android smart devices are supported.

AD Management Server

The Active Directory (AD) management server is the infrastructure component where the AD service is deployed. It provides a series of directory service functions that allow users to manage and access network resources in a unified manner. Workspace can connect to your own AD server to implement authentication and authorization of Workspace.

Region and AZ

A region and availability zone (AZ) identify the location of a data center. You can purchase desktops in a specific region or AZ.

Regions are determined based on geographical location and network latency. Public services, such as Elastic Cloud Server (ECS), Elastic Volume Service (EVS), Object Storage Service (OBS), Virtual Private Cloud (VPC), Elastic IP, and Image Management Service (IMS), are shared within the same cloud region. Regions are classified as universal regions and dedicated regions. A universal region provides universal cloud services for common tenants. A dedicated region provides only services of the same type or provides services only for specific tenants.

An AZ contains one or more physical data centers. Each AZ has independent cooling, fire extinguishing, antimoisture, and electricity facilities. The computing, network, storage, and other resources in an AZ are logically divided into multiple clusters. AZs in a region are interconnected through high-speed optic fiber, so systems deployed across AZs can achieve higher availability.

Figure 6-1 shows the relationship between regions and AZs.

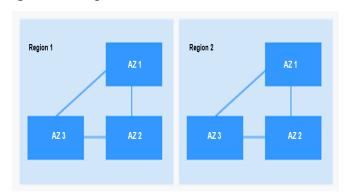


Figure 6-1 Regions and AZs

Huawei Cloud provides services in many regions around the world. Select a region and AZ as needed.

Project

Projects group and isolates resources (including compute, storage, and network resources) across physical regions. A default project is provided for each region, and subprojects can be created under each default project. Users can be granted permissions for accessing all resources in a specific project. If you need more refined access control, you can create subprojects under a default project and purchase resources in subprojects. Then you can assign required permissions for users to access only resources in specific subprojects.

Multi-factor Authentication

Multi-factor authentication (MFA) provides an additional layer of protection on top of the username and password. If you enable MFA, users need to enter the username and password as well as a verification code when logging in to a desktop.

Virtual MFA Device

A virtual MFA device generates 6-digit verification codes in compliance with the Time-based One-time Password Algorithm (TOTP). Virtual MFA devices used by Workspace are software-based applications that can run on mobile devices such as smartphones. Virtual MFA is one of the MFA modes.

7 Supported OSs

Supported OSs

You can purchase desktops running the OSs listed in Table 7-1.

Table 7-1 Supported OSs

| OS Version | OS Type | Description |
|------------------------|---------|---|
| Windows Server 2016 | 64-bit | Workspace supports common Windows desktops. In the future, Workspace will |
| Windows Server 2019 | 64-bit | support desktops running more OS versions to facilitate your office work. Workspace does not provide default images. |
| Windows 10 | 64-bit | You need to create private images by referring to Creating a Windows Private Image. |

Supported SCs

You can log in to the desktop using any of the SCs listed in Table 7-2.

Table 7-2 Supported SCs

| Terminal OS | Description |
|-------------------------|---|
| Windows 10 | PCs running Windows 10 can be used to log in to desktops through the installed client. |
| 64-bit macOS 10.14–12.4 | PCs running 64-bit macOS 10.14–12.4 can be used to log in to desktops through the installed client. |

Supported TCs

Multiple types of Workspace-compatible TCs can be used to log in to desktops. For example, you can use any of the TCs listed in **Table 7-3** to log in to Workspace.

Table 7-3 Supported TCs

| TC Model | Description |
|----------|--|
| HT3300 | The TC runs UOS and can be used to log in to desktops through the installed client (Huawei Cloud Workspace). |
| HT1100 | The TC runs Android and can be used to log in to desktops through the installed Workspace client. |

Supported Mobile Terminals

Table 7-4 lists the mobile terminal OSs that support the login to desktops.

Table 7-4 Supported mobile terminals

| Mobile Terminal OS Version | Description |
|----------------------------|--|
| Android 6.0 or later | Mobile terminals running Android 6.0 or later can be used to log in to desktops through the installed client (Huawei Cloud Workspace). |

8 Permissions

8.1 Creating a User and Assigning Permissions

Scenarios

This section describes how to use **IAM** to implement fine-grained permissions control for your Workspace resources. With IAM, you can:

- Create IAM users for employees based on the organizational structure of your enterprise. Each IAM user has their own security credentials, providing access to Workspace.
- Assign only the permissions required for users to perform a specific task.

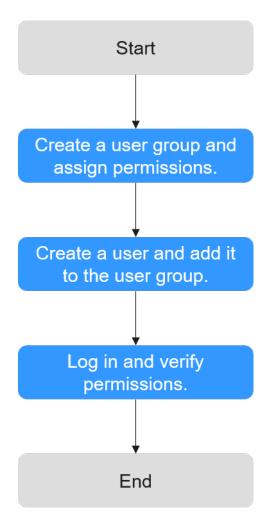
If your Huawei account does not need individual IAM users, you may skip this section.

This section takes the **Workspace ReadOnlyAccess** permission as an example to describe how to assign permissions to an IAM user.

Prerequisites

Learn about the permissions supported by Workspace and choose policies or roles as required. For the system permissions of other services, see **System Permissions**.

Example Process



1. Create a user group and assign permissions.

Create a user group on the IAM console, and assign the **Workspace ReadOnlyAccess** permission to the group.

2. Create an IAM user and add it to the user group.

Create a user on the IAM console and add the user to the group created in 1.

3. **Log in** and verify permissions.

Log in to the management console as the IAM user, switch to a region where the permissions take effect, and verify the permissions (assume that the user has only the **Workspace ReadOnlyAccess** permission).

- Choose Service List > Workspace. On the Desktops page, perform operations other than query, such as starting, stopping, restarting, creating, modifying, and deleting a desktop.
 - Take starting or stopping a desktop as an example. If a message indicating insufficient permissions is displayed, the **Workspace ReadOnlyAccess** permission has taken effect.
- Choose any other service in the Service List, such as Virtual Private Cloud. If a message indicating insufficient permissions to access the service is displayed, the Workspace ReadOnlyAccess permission has taken effect.

8.2 Creating a Custom Policy

Scenarios

Custom policies can be created as a supplement to the system permissions of Workspace.

You can create custom policies in either of the following ways:

- Visual editor: Select cloud services, actions, resources, and request conditions. You do not need to have knowledge of the policy syntax.
- JSON: Create a policy in the JSON format from scratch or based on an existing policy.

For details, see **Creating a Custom Policy**. The following section contains examples of common Workspace custom policies.

Policy Examples

• Example 1: Assigning the permissions for desktop startup and shutdown to users.

```
"Version": "1.1",
"Statement": [
      "Effect": "Allow",
      "Action": [
         "workspace:*:get*",
         "workspace: *: list * ",
         "workspace: *: export *",
         "ims:images:get",
         "ims:images:list",
         "ims:quotas:get",
         "nat:natGateways:list",
         "nat:snatRules:list",
         "vpc:bandwidths:list",
         "vpc:networks:get",
         "vpc:ports:get",
         "vpc:publicIps:get",
         "vpc:publicIps:list",
         "vpc:quotas:list",
         "vpc:securityGroupRules:get",
         "vpc:securityGroups:get",
         "vpc:subnets:get",
         "vpc:vpcs:get",
         "vpc:vpcs:list",
         "vpcep:endpoints:get",
         "dss:pools:list",
         "workspace:desktops:operate"
  }
]
```

Ⅲ NOTE

workspace:desktops:operate indicates desktop operations (startup, shutdown, restart, and hibernation). Other permissions are read-only and dependent permissions.

8.3 Permissions and Supported Actions

IMS provides system-defined policies. You can also create custom policies for more specific access control. Operations supported by policies are specific to APIs. The following are basic concepts related to policies:

- Permissions: allow or deny certain operations.
- APIs: APIs that can be called in a custom policy.
- Actions: specific operations that are allowed or denied in a custom policy.
- Dependencies: actions that a specific action depends on. When allowing an action for a user, you also need to allow its dependent actions for that user.
- IAM projects or enterprise projects: Applicable scope of custom policies.
 Policies that contain actions for both IAM and enterprise projects can be used
 and take effect for both IAM and Enterprise Management. Policies that
 contain actions only for IAM projects can be used and applied to IAM only. For
 details about the differences between IAM and enterprise projects, see What
 Are the Differences Between IAM and Enterprise Management?.

| Action | API | Supported Action | Project | Enterpris e Project |
|------------------------------------|---|-----------------------------|---------|------------------------|
| workspace:deskt ops:create | POST /v2/{project_id}/ desktops | Create a desktop | √ | √ |
| workspace:deskt ops:update | PUT /v2/{project_id}/ desktops/{desktop_id} | Update a desktop | √ | √ |
| workspace:deskt ops:delete | DELETE /v2/ {project_id}/desktops/ {desktop_id} | Delete a desktop | √ | √ |
| workspace:deskt ops:get | GET /v2/{project_id}/ desktops/{desktop_id} | Query desktop details | √ | √ |
| workspace:deskt ops:list | GET /v2/{project_id}/ desktops | List desktops | √ | √ |
| workspace:deskt ops:listDetail | GET /v2/{project_id}/ desktops/detail | List desktop details | √ | √ |
| workspace:deskt ops:batchDelete | POST /v2/{project_id}/ desktops/batch-delete | Batch delete desktops | √ | √ |

| Action | API | Supported Action | Project | Enterpris e Project |
|--|--|--|---------|------------------------|
| workspace:deskt ops:operate | POST /v2/{project_id}/ desktops/action | Perform operations on a desktop (power-on/ off, restart, and hibernation) | ✓ | √ |
| workspace:deskt ops:reboot | POST /v2/{project_id}/ desktops/reboot | Restart a desktop | √ | √ |
| workspace:deskt ops:start | POST /v2/{project_id}/ desktops/start | Start a desktop | √ | √ |
| workspace:deskt ops:stop | POST /v2/{project_id}/ desktops/stop | Stop a desktop | √ | √ |
| workspace:deskt ops:getLastDelet eTime | GET /v2/{project_id}/ desktops/last-desktop- delete-time | Query the time of deleting the last computer of a tenant | √ | x |
| workspace:deskt ops:resize | POST /v2/{project_id}/ desktops/resize | Change specificatio ns | √ | √ |
| workspace:deskt ops:rebuild | POST /v2/{project_id}/ desktops/rebuild | Rebuild a desktop | √ | √ |
| workspace:deskt ops:getActions | GET /v2/{project_id}/ desktops/ {desktop_id}/actions | Query desktop power- on/off informatio n | √ | √ |
| workspace:deskt ops:getMonitor | GET /v2/{project_id}/ desktop-monitor/ {desktop_id} | Query desktop monitoring informatio n | √ | √ |
| workspace:deskt ops:createConsol e | GET /v2/{project_id}/ desktops/ {desktop_id}/remote- consoles | Obtain the URL for remote login to the console | √ | √ |

| Action | API | Supported Action | Project | Enterpris e Project |
|--|--|---|----------|------------------------|
| workspace:deskt ops:updateSids | PUT /v2/{project_id}/ desktops/sids | Update a desktop SID | √ | √ |
| workspace:deskt ops:rejoinDomai n | POST /v2/{project_id}/ desktops/ {desktop_id}/rejoin- domain | Rejoin the AD domain | √ | ✓ |
| workspace:deskt ops:createImage | POST /v2/{project_id}/ desktops/desktop-to- image | Convert a desktop to an image | √ | x |
| workspace:deskt ops:export | GET /v2/{project_id}/ desktops/export | Export a desktop list | √ | √ |
| workspace:deskt ops:detach | POST /v2/{project_id}/ desktops/detach | Unbind a user | √ | √ |
| workspace:deskt ops:attach | POST /v2/{project_id}/ desktops/attach | Assign desktops to a user | √ | √ |
| workspace:deskt ops:getSysprepV ersion | GET /v2/{project_id}/ desktops/ {desktop_id}/sysprep | Query Sysprep version informatio n | √ | х |
| workspace:deskt ops:getConnectS tatus | GET /v2/{project_id}/ connections/status | Query desktop login status statistics | √ | х |
| workspace:agen cies:create | POST /v2/{project_id}/ agencies | Create an agency | √ | х |
| workspace:agen cies:get | GET /v2/{project_id}/ agencies | Query an agency | √ | х |
| workspace:deskt ops:verifyDeskto pName | POST /v2/{project_id}/ verification/desktop- name | Verify the desktop name | √ | x |
| workspace:deskt ops:getAdStatus | GET /v2/ {project_id}/ad/status | Query the AD network status | √ | х |
| workspace:deskt opPools:create | POST /v2/{project_id}/ desktop-pools | Create a desktop pool | √ | √ |

| Action | API | Supported Action | Project | Enterpris e Project |
|---|---|--|---------|------------------------|
| workspace:deskt opPools:update | PUT /v2/{project_id}/ desktop-pools/ {pool_id} | Modify desktop pool attributes | √ | √ |
| workspace:deskt opPools:delete | DELETE /v2/ {project_id}/desktop- pools/{pool_id} | Delete a desktop pool | √ | √ |
| workspace:deskt opPools:get | GET /v2/{project_id}/ desktop-pools/ {pool_id} | Query desktop pool details | √ | ~ |
| workspace:deskt opPools:list | GET /v2/{project_id}/ desktop-pools | List desktop pools | √ | ✓ |
| workspace:deskt opPools:expand | POST /v2/{project_id}/ desktop-pools/ {pool_id}/expand | Expand the disk capacity of a desktop pool | √ | → |
| workspace:deskt opPools:resize | POST /v2/{project_id}/ desktop-pools/ {pool_id}/resize | Modify desktop pool specificatio ns | √ | ✓ |
| workspace:deskt opPools:rebuild | POST /v2/{project_id}/ desktop-pools/ {pool_id}/rebuild | Recompose system disks in a desktop pool | √ | ✓ |
| workspace:deskt opPools:batchAd dVolumes | POST /v2/{project_id}/ desktop-pools/ {pool_id}/volumes/ batch-add | Batch add disks to a desktop pool | √ | ✓ |
| workspace:deskt opPools:batchDe leteVolumes | POST /v2/{project_id}/ desktop-pools/ {pool_id}/volumes/ batch-delete | Batch delete disks from a desktop pool | √ | ✓ |

| Action | API | Supported Action | Project | Enterpris e Project |
|---|---|--|---------|------------------------|
| workspace:deskt opPools:batchEx pandVolumes | POST /v2/{project_id}/ desktop-pools/ {pool_id}/volumes/ batch-expand | Batch expand the disk capacity of a desktop pool | √ | √ |
| workspace:deskt opPools:operate | POST /v2/{project_id}/ desktop-pools/ {pool_id}/action | Perform operations on a desktop pool | √ | √ |
| workspace:deskt opPools:authoriz eUsers | POST /v2/{project_id}/ desktop-pools/ {pool_id}/users | Authorize users and user groups to use a desktop pool | ✓ | √ |
| workspace:deskt opPools:listUsers | GET /v2/{project_id}/ desktop-pools/ {pool_id}/users | Query authorized users and user groups of a desktop pool | √ | ✓ |
| workspace:deskt ops:tag | POST /v2/{project_id}/ desktops/ {desktop_id}/tags | Create a desktop label | √ | x |
| workspace:deskt ops:listTags | GET /v2/{project_id}/ desktops/ {desktop_id}/tags | Query desktop labels | √ | x |
| workspace:deskt ops:untag | DELETE /v2/ {project_id}/desktops/ {desktop_id}/tags/ {key} | Delete a desktop label | √ | x |
| workspace:deskt ops:listProjectTa gs | GET /v2/{project_id}/ desktops/tags | Query project labels | √ | Х |
| workspace:deskt ops:operateTags | POST /v2/{project_id}/ desktops/ {desktop_id}/tags/ action | Batch add or delete labels | √ | х |

| Action | API | Supported Action | Project | Enterpris e Project |
|--|--|--|----------|------------------------|
| workspace:deskt ops:listByTags | POST /v2/{project_id}/ desktops/ resource_instances/ action | Filter desktops by label | √ | x |
| workspace:jobs:li st | POST /v2/{project_id}/ workspace-jobs | List jobs | √ | x |
| workspace:jobs:g et | GET /v2/{project_id}/ workspace-jobs/ {job_id} | Query job details | √ | X |
| workspace:jobs:li stSubJobs | GET /v2/{project_id}/ workspace-sub-jobs | List subjobs | √ | x |
| workspace:jobs:r etry | POST /v2/{project_id}/ workspace-jobs/ {job_id}/actions | Retry a job | √ | Х |
| workspace:jobs:d eleteSubJobReco rds | POST /v2/{project_id}/ workspace-sub-jobs/ batch-delete | Delete subjob records | √ | Х |
| workspace:netw orks:createNat | POST /v2/{project_id}/ internet | Enable network access of the NAT Gateway | √ | √ |
| workspace:netw orks:listNats | GET /v2/{project_id}/ internet | Query network access of the NAT Gateway | √ | √ |
| workspace:netw orks:createEips | POST /v2/{project_id}/ eips | Create an EIP | √ | √ |
| workspace:netw orks:listEips | GET /v2/{project_id}/ eips | List EIPs | √ | √ |
| workspace:netw orks:bindEips | POST /v2/{project_id}/ eips/binding | Bind an EIP | √ | √ |
| workspace:netw orks:unbindEips | POST /v2/{project_id}/ eips/unbinding | Unbind an EIP | √ | √ |
| workspace:netw orks:getEipQuot a | GET /v2/{project_id}/ eips/quotas | Query the EIP quota | √ | √ |
| workspace:netw orks:listVpcs | GET /v2/{project_id}/ vpcs | Query VPCs | √ | √ |

| Action | API | Supported Action | Project | Enterpris e Project |
|--|---|--|----------|------------------------|
| workspace:netw orks:listSubnets | GET /v2/{project_id}/ subnets | Query subnets | √ | √ |
| workspace:netw orks:listSecurity Groups | GET /v2/{project_id}/ security-groups | List security groups | √ | √ |
| workspace:netw orks:getAvailabl elp | GET /v2/{project_id}/ subnets/{subnet_id}/ available-ip | Query available IP addresses of a subnet by subnet ID | √ | √ |
| workspace:order s:create | POST /v2/{project_id}/ periodic/subscribe/ order | Subscribe to a yearly/ monthly order | √ | ✓ |
| workspace:order s:change | POST /v2/{project_id}/ periodic/{desktop_id}/ change/order | Create a request for changing the subscription | √ | √ |
| workspace:rende rDesktops:create | POST /v2/{project_id}/ render-desktops | Create a rendering desktop | √ | √ |
| workspace:rende rDesktops:delete | DELETE /v2/ {project_id}/render- desktops | Delete a rendering desktop | √ | √ |
| workspace:rende rDesktops:list | GET /v2/{project_id}/ render-desktops | List rendering desktops | √ | √ |
| workspace:rende rDesktops:action | POST /v2/{project_id}/ render-desktops/ action | Perform operations on a rendering desktop | √ | √ |
| workspace:rende rDesktops:create Console | GET /v2/{project_id}/ render-desktops/ {desktop_id}/remote- consoles | Obtain the URL for remote login to the console | √ | √ |

| Action | API | Supported Action | Project | Enterpris e Project |
|--|---|--|---------|------------------------|
| workspace:rende rDesktops:resize | PUT /v2/{project_id}/ render-desktops/resize | Change rendering desktop specificatio ns | √ | √ |
| workspace:sched uledTasks:create | POST /v2/{project_id}/ scheduled-tasks | Create a scheduled task | √ | Х |
| workspace:sched uledTasks:list | GET /v2/{project_id}/ scheduled-tasks | List scheduled tasks | √ | X |
| workspace:sched uledTasks:updat e | PUT /v2/{project_id}/ scheduled-tasks/ {task_id} | Update a scheduled task | √ | x |
| workspace:sched uledTasks:delete | DELETE /v2/ {project_id}/ scheduled-tasks/ {task_id} | Delete a scheduled task | √ | x |
| workspace:sched uledTasks:get | GET /v2/{project_id}/ scheduled-tasks/ {task_id} | Query scheduled task details | √ | x |
| workspace:sched uledTasks:getFut ure | POST /v2/{project_id}/ scheduled-tasks/ future-executions | Query the future execution time of a scheduled task | √ | х |
| workspace:sched uledTasks:batch Delete | POST /v2/{project_id}/ scheduled-tasks/ batch-delete | Batch delete scheduled tasks | √ | х |
| workspace:sched uledTasks:listRec ords | GET /v2/{project_id}/ scheduled-tasks/ {task_id}/records | Query the execution records of a scheduled task | √ | х |

| Action | API | Supported Action | Project | Enterpris e Project |
|--|--|--|----------|------------------------|
| workspace:sched uledTasks:getRec ord | GET /v2/{project_id}/ scheduled-tasks/ {task_id}/records/ {record_id} | Query details about the execution records of a scheduled task | √ | х |
| workspace:sched uledTasks:export Records | POST /v2/{project_id}/ scheduled-tasks/ {task_id}/records/ export | Export details about the execution records of a scheduled task | √ | х |
| workspace:statis tics:getRunState | GET /v2/{project_id}/ desktops/statistics/ run-state | Collect operating status statistics | √ | x |
| workspace:statis tics:getLoginStat e | GET /v2/{project_id}/ desktops/statistics/ login-state | Collect login status statistics | √ | x |
| workspace:statis tics:getUnused | GET /v2/{project_id}/ desktops/statistics/ unused | Query desktops not used in a specified period | √ | х |
| workspace:statis tics:getUsed | POST /v2/{project_id}/ desktops/statistics/ used | Query the duration of using a desktop | √ | x |
| workspace:bindi ngPolicies:getCo nfig | GET /v2/{project_id}/ terminals/binding- desktops/config | Query the configurati on of terminal-desktop binding | √ | х |
| workspace:bindi ngPolicies:create Config | POST /v2/{project_id}/ terminals/binding- desktops/config | Configure terminal- desktop binding | √ | х |

| Action | API | Supported Action | Project | Enterpris e Project |
|---|--|---|---------|------------------------|
| workspace:bindi ngPolicies:get | GET /v2/{project_id}/ terminals/binding- desktops | List the configurati ons of terminal-desktop binding | √ | х |
| workspace:bindi ngPolicies:add | POST /v2/{project_id}/ terminals/binding- desktops | Add terminal- desktop binding | √ | x |
| workspace:bindi ngPolicies:updat e | PUT /v2/{project_id}/ terminals/binding- desktops | Modify terminal- desktop binding | √ | x |
| workspace:bindi ngPolicies:delete | POST /v2/{project_id}/ terminals/binding- desktops/batch-delete | Delete terminal- desktop binding | √ | x |
| workspace:bindi ngPolicies:getTe mplate | GET /v2/{project_id}/ terminals/binding- desktops/template | Download the template for terminal- desktop binding | √ | х |
| workspace:bindi ngPolicies:impor t | POST /v2/{project_id}/ terminals/binding- desktops/template/ import | Batch import terminal- desktop binding | √ | х |
| workspace:bindi ngPolicies:export | GET /v2/{project_id}/ terminals/binding- desktops/template/ export | Export informatio n about terminal- desktop binding to an Excel file | √ | х |
| workspace:volu mes:add | POST /v2/{project_id}/ desktops/ {desktop_id}/volumes | Add a desktop disk | √ | √ |

| Action | API | Supported Action | Project | Enterpris e Project |
|--|---|--|----------|------------------------|
| workspace:volu mes:delete | POST /v2/{project_id}/ desktops/ {desktop_id}/volumes/ batch-delete | Delete a data disk | √ | ✓ |
| workspace:volu mes:batchAdd | POST /v2/{project_id}/ desktops/volumes | Add disks to multiple desktops | √ | √ |
| workspace:volu mes:batchAdd | POST /v2/{project_id}/ volumes | Add a desktop disk | √ | √ |
| workspace:volu mes:expand | POST /v2/{project_id}/ desktops/ {desktop_id}/volumes/ {volume_id}/expand | Expand disk capacity | √ | ✓ |
| workspace:volu mes:batchExpan d | POST /v2/{project_id}/ volumes/expand | Expand the disk capacity of a desktop | √ | ✓ |
| workspace:volu mes:listDssPools Detail | GET /v2/{project_id}/ dss-pools/detail | List details of dedicated distributed storage pools | √ | √ |
| workspace:wdh:l istDesktops | GET /v2/{project_id}/ hosts/{host_id}/servers | Query desktops of a workspace host | √ | √ |
| workspace:wdh: getType | GET /v2/{project_id}/ hosts/types | Query workspace host types | √ | √ |
| workspace:wdh:c reate | POST /v2/{project_id}/ hosts | Buy a workspace host | √ | √ |
| workspace:wdh: get | GET /v2/{project_id}/ hosts | List workspace hosts | √ | √ |
| workspace:wdh: update | PUT /v2/{project_id}/ hosts | Update a workspace host | √ | √ |

| Action | API | Supported Action | Project | Enterpris e Project |
|--|---|---|---------|------------------------|
| workspace:tenan ts:get | GET /v2/{project_id}/ workspaces | Query details about the workspace service | √ | х |
| workspace:tenan ts:open | POST /v2/{project_id}/ workspaces | Subscribe to the workspace service | √ | x |
| workspace:tenan ts:update | PUT /v2/{project_id}/ workspaces | Modify the attributes of the workspace service | √ | х |
| workspace:tenan ts:delete | DELETE /v2/ {project_id}/ workspaces | Deregister the workspace service | √ | х |
| workspace:tenan ts:checkEnterpris elds | POST /v2/{project_id}/ workspaces/ enterprise-ids/check | Check whether the enterprise ID has been used | √ | х |
| workspace:tenan ts:updateEnterpr iseId | PUT /v2/{project_id}/ workspaces/ enterprise-id | Modify an enterprise ID | √ | х |
| workspace:tenan ts:getRealms | GET /v2/{project_id}/ workspaces/realms | Query tenant domain informatio n | √ | х |
| workspace:tenan ts:getLockStatus | GET /v2/{project_id}/ workspaces/lock- status | Check whether the workspace service has been locked | √ | x |
| workspace:tenan ts:unlock | PUT /v2/{project_id}/ workspaces/lock- status | Unlock the workspace service | √ | х |

| Action | API | Supported Action | Project | Enterpris e Project |
|--|--|--|----------|------------------------|
| workspace:tenan ts:getRoles | GET /v2/{project_id}/ tenants/roles | Query tenant roles | √ | X |
| workspace:natM appings:getConfi g | GET /v2/{project_id}/ nat-mapping-configs | Query NAT mapping configurati on items of a tenant | √ | х |
| workspace:natM appings:updateC onfig | PUT /v2/{project_id}/ nat-mapping-configs | Modify NAT mapping configurati on items of a tenant | √ | х |
| workspace:sites: get | GET /v2/{project_id}/ sites | Query site informatio n | √ | X |
| workspace:sites: add | POST /v2/{project_id}/ sites | Add a site | √ | x |
| workspace:sites: delete | DELETE /v2/ {project_id}/sites/ {site_id} | Delete a site | √ | X |
| workspace:sites: updateAccessMo de | PUT /v2/{project_id}/ sites/{site_id}/access- mode | Modify the site access mode | √ | x |
| workspace:sites: updateSubnets | PUT /v2/{project_id}/ sites/{site_id}/subnet- ids | Modify a site service subnet | √ | х |
| workspace:priva cystatements:sig n | POST /v2/{project_id}/ privacystatement | Sign the privacy statement | √ | х |
| workspace:quota s:get | GET /v2/{project_id}/ quotas | Query tenant quota | √ | х |
| workspace:auth Configs:get | GET /v2/{project_id}/ auth-config/method- config | Query the configurati on of the authenticat ion login mode | ✓ | х |

| Action | API | Supported Action | Project | Enterpris e Project |
|---|--|--|---------|------------------------|
| workspace:auth Configs:update | PUT /v2/{project_id}/ auth-config/method- config | Update the authenticat ion policy configurati on | √ | × |
| workspace:assist AuthConfigs:get | GET /v2/{project_id}/ assist-auth-config/ method-config | Query the configurati on of auxiliary authenticat ion | √ | x |
| workspace:assist AuthConfigs:upd ate | PUT /v2/{project_id}/ assist-auth-config/ method-config | Update the configurati on of auxiliary authenticat ion | ✓ | x |
| workspace:acces sPolicies:create | POST /v2/{project_id}/ access-policy | Create an access policy | √ | x |
| workspace:acces sPolicies:delete | DELETE /v2/ {project_id}/access- policy | Delete a specified access policy | √ | x |
| workspace:acces sPolicies:get | GET /v2/{project_id}/ access-policy | Query access policies | √ | х |
| workspace:acces sPolicies:getTarg et | GET /v2/{project_id}/ access-policy/ {access_policy_id}/ objects | Query the target object of a specified access policy | √ | x |
| workspace:acces sPolicies:update Target | PUT /v2/{project_id}/ access-policy/ {access_policy_id}/ objects | Update the target object of a specified access policy | √ | х |
| workspace:avail abilityZones:list | GET /v2/{project_id}/ availability-zones | Query supported AZs | √ | Х |

| Action | API | Supported Action | Project | Enterpris e Project |
|--|---|--|---------|------------------------|
| workspace:avail abilityZones:get Summary | GET /v2/{project_id}/ availability-zones/ summary | Query the summary of AZs | √ | х |
| workspace:avail abilityZones:get | GET /v2/{project_id}/ availability-zones/ detail | Query AZ details | √ | x |
| workspace:conn ections:securityLi st | GET /v2/{project_id}/ connections/desktops | Query connection informatio n | √ | х |
| workspace:conn ections:securityE xport | GET /v2/{project_id}/ connections/desktops/ export | Export connection records | √ | x |
| workspace:conn ections:securityLi st | GET /v2/{project_id}/ desktops/connections | Query connection informatio n | √ | x |
| workspace:conn ections:securityE xport | GET /v2/{project_id}/ desktops/connections/ export | Export connection records | √ | x |
| workspace:policy Groups:create | POST /v2/{project_id}/ policy-groups | Add a policy group | √ | X |
| workspace:policy Groups:delete | DELETE /v2/ {project_id}/policy- groups/ {policy_group_id} | Delete a policy group | √ | х |
| workspace:policy Groups:update | PUT /v2/{project_id}/ policy-groups/ {policy_group_id} | Modify a policy group | √ | х |
| workspace:policy Groups:list | GET /v2/{project_id}/ policy-groups | List policy groups | √ | х |
| workspace:policy Groups:get | GET /v2/{project_id}/ policy-groups/ {policy_group_id} | Query policy groups | √ | х |
| workspace:policy Groups:export | POST /v2/{project_id}/ policy-groups/export | Export a policy group | √ | х |
| workspace:policy Groups:import | POST /v2/{project_id}/ policy-groups/import | Import a policy group | √ | х |

| Action | API | Supported Action | Project | Enterpris e Project |
|--|--|--|---------|------------------------|
| workspace:policy Groups:listPolicie s | GET /v2/{project_id}/ policy-groups/ {policy_group_id}/ policies | Query policy items in a policy group | √ | х |
| workspace:policy Groups:updateP olicies | PUT /v2/{project_id}/ policy-groups/ {policy_group_id}/ policies | Modify policy items in a policy group | √ | x |
| workspace:policy Groups:listTarget s | GET /v2/{project_id}/ policy-groups/ {policy_group_id}/ targets | Query the target object of a policy group | √ | x |
| workspace:policy Groups:updateTa rgets | PUT /v2/{project_id}/ policy-groups/ {policy_group_id}/ targets | Modify the target object of a policy group | √ | х |
| workspace:policy Groups:listDetail | GET /v2/{project_id}/ policy-groups/detail | List policy group details | √ | Х |
| workspace:policy Groups:getQuot as | GET /v2/{project_id}/ policy-groups/quotas | Query the maximum number of policy groups | √ | х |
| workspace:policy Groups:getMaxP riority | GET /v2/{project_id}/ policy-groups/max- priority | Query the maximum priority of a policy group | √ | х |
| workspace:policy Groups:getOrigi nalPolicies | GET /v2/{project_id}/ policy-groups/original- policies | Query initial policy items | √ | х |
| workspace:policy Groups:createTe mplate | POST /v2/{project_id}/ policy-groups/policy- template | Create a policy template | √ | Х |

| Action | API | Supported Action | Project | Enterpris e Project |
|---|---|---|---------|------------------------|
| workspace:policy Groups:updateTe mplate | PUT /v2/{project_id}/ policy-groups/policy- template/ {policy_group_id} | Update a policy template | √ | х |
| workspace:userG roups:create | POST /v2/{project_id}/ groups | Create a user group | √ | х |
| workspace:userG roups:list | GET /v2/{project_id}/ groups | Query user groups | √ | x |
| workspace:userG roups:update | PUT /v2/{project_id}/ groups/{group_id} | Modify a user group | √ | x |
| workspace:userG roups:delete | DELETE /v2/ {project_id}/groups/ {group_id} | Delete a desktop user group | √ | x |
| workspace:userG roups:batchDele te | POST /v2/{project_id}/ groups/batch-delete | Batch delete user groups | √ | х |
| workspace:userG roups:operate | POST /v2/{project_id}/ groups/{group_id}/ actions | Perform operations on a user group | √ | x |
| workspace:userG roups:getUsers | GET /v2/{project_id}/ groups/{group_id}/ users | Query users in a user group | √ | x |
| workspace:ou:cr eate | POST /v2/ {project_id}/ous | Add OU informatio n | √ | x |
| workspace:ou:de lete | DELETE /v2/ {project_id}/ous/ {ou_id} | Delete OU informatio n | √ | х |
| workspace:ou:up date | PUT /v2/ {project_id}/ous/ {ou_id} | Update OU informatio n | √ | х |
| workspace:ou:ge t | GET /v2/ {project_id}/ous | Query OU information | √ | х |
| workspace:users: create | POST /v2/{project_id}/ users | Create a user | √ | х |
| workspace:users: delete | DELETE /v2/ {project_id}/users/ {user_id} | Delete a specified user | √ | х |

| Action | API | Supported Action | Project | Enterpris e Project |
|------------------------------------|---|---|---------|------------------------|
| workspace:users: update | PUT /v2/{project_id}/ users/{user_id} | Modify user informatio n | √ | х |
| workspace:users: list | GET /v2/{project_id}/ users | Query users | √ | x |
| workspace:users: get | GET /v2/{project_id}/ users/{user_id} | Query user details | √ | x |
| workspace:users: operate | POST /v2/{project_id}/ users/{user_id}/actions | Indicate operations (locking, unlocking, and resetting passwords) | ✓ | x |
| workspace:users: resetPassword | POST /v2/{project_id}/ users/password | Reset a user password | √ | x |
| workspace:users: resendEmail | POST /v2/{project_id}/ users/{user_id}/ resend-email | Resend an email | √ | x |
| workspace:users: batchDelete | POST /v2/{project_id}/ users/batch-delete | Batch delete users | √ | x |
| workspace:users: uploadTemplate | POST /v2/{project_id}/ users/template-upload | Upload a user template file | √ | x |
| workspace:users: getTemplate | GET /v2/{project_id}/ users/desktop-users/ template | Download a user template file | √ | х |
| workspace:users: importUser | POST /v2/{project_id}/ users/desktop-users/ action/import | Import users | √ | х |
| workspace:users: checkExist | POST /v2/{project_id}/ users/exist | Check whether the user exists | √ | x |
| workspace:users: listOtps | GET /v2/{project_id}/ users/{user_id}/otp- devices | Query OTP devices | √ | х |

| Action | API | Supported Action | Project | Enterpris e Project |
|---|--|---|---------|------------------------|
| workspace:users: deleteOtps | DELETE /v2/ {project_id}/users/ {user_id}/otp-devices | Unbind an OTP device | √ | X |
| workspace:users: getImportTempl ate | GET /v2/{project_id}/ users/template/ download | Download a user template | √ | x |
| workspace:users: import | POST /v2/{project_id}/ users/import | Import a user | √ | x |
| workspace:users: export | POST /v2/{project_id}/ users/export | Export a user | √ | х |
| workspace:users: batchCreate | POST /v2/{project_id}/ users/batch-create | Batch create users | √ | x |
| workspace:users: randomPasswor d | GET /v2/{project_id}/ users/{user_id}/ random-password | Reset a random password for a user | √ | х |
| workspace:imag es:list | GET /v2/{project_id}/ images | List product images | √ | √ |

9 Constraints

This section describes constraints on using Workspace.

Table 9-1 Constraints on using Workspace

| Scenario | Constrain t | Description |
|----------------------|-----------------------------|---|
| Purchasing a desktop | Account | You can purchase a desktop only after logging in to the Workspace console using an account. |
| | Connectio n to the AD | After purchasing a desktop, you cannot change the status of connection to the AD. To connect to the AD, ensure that the Workspace network can communicate with the Microsoft AD network. |
| | Region | Desktops in different regions cannot communicate with each other over the intranet, and desktops need to be managed by region. |
| | CPU architectu re | x86 computing is supported. |
| | Desktop OS | Currently, Workspace supports Windows Server 2016/2019 and will support more OSs in the future. |
| | System Disk | Due to resource restrictions in the selected region, the system disk size must range from 80 GB to 1,020 GB. |
| | Data Disk | Due to resource restrictions in the selected region, a maximum of 10 data disks can be added, and the size of each data disk must be an integer multiple of 10 between 10 GB to 1,020 GB. |

| Scenario | Constrain t | Description |
|--------------------------|-------------------|---|
| | Network | The 172 network segment is reserved for running internal services. Therefore, do not select a VPC network starting with 172. Otherwise, desktops cannot be purchased. |
| | Desktop user | Each desktop belongs to only one user. |
| Logging in to a desktop | Mobile device | Mobile terminals running Android 6.0 or later are supported. |
| | TCs and PC SCs | You can log in to a desktop from TCs (running UOS and Android) that are compatible with Workspace and PC SCs running Windows 10 and 64-bit macOS 10.14–12.4. |
| Configuring a desktop | Policy | The desktop policy will take effect upon your next login to the desktop. Unidirectional or bidirectional copy from the client to the server or from the server to the client is supported. Rich text copy and file copy are supported only when both the client (TC/SC) and desktop run Windows. A maximum of 500 files can be copied at a time. If the OS of a client (TC/SC or mobile client) or desktop is not Windows, only text can be copied. Rendering acceleration only applies to multimedia video editing. The default policy is a preset common policy and its priority cannot be changed. When you create multiple policies, the default policy has the lowest priority. By default, a maximum of 50 policies can be configured in a region. |

| Scenario | Constrain t | Description |
|----------------------|---|---|
| | Network access | Workspace supports Internet access and Direct Connect access at the same time. At least one access mode must be enabled. Workspace uses the 172.20.0.0/16 to 172.31.0.0/16 network segment as the reserved network segment of the desktop management NIC. When using Direct Connect to communicate with PCs on the enterprise intranet, to prevent access failures caused by route conflicts, do not use this network segment on the enterprise intranet. To use Direct Connect, you need to create a VPC endpoint. |
| | Allowing Workspac e to access the enterprise intranet | If a firewall is used, ensure that ports 8443 and 443 in the outbound direction of the firewall are enabled. |
| | Modifyin g specificati ons | Do not perform other operations on the desktop when modifying specifications. |
| | Recompo sing the system | Before the system disk is recomposed, the login status of the desktop cannot be Disconnected , and the running status is Running or Stopped . |
| | disk | After recomposing the system disk, the data (such as the desktop and favorites) on the system disk will be lost. If the data is needed after the system disk is recomposed, notify the user to back up the data in advance. |
| | | When recomposing the system disk, if the cloud desktop uses a private image, ensure that the private image still exists. |
| Managing desktops | Resendin g a notificati on email | You can resend a notification email only when the user is bound to a desktop. |
| | Deleting a user | You can delete a user only when the user is not bound to a desktop. |
| | Resetting a password | If the Windows AD domain has been connected, the password of a desktop user cannot be reset. |

| Scenario | Constrain t | Description |
|---|--|--|
| | Unlocking a user | If the Windows AD domain has been connected, desktop users cannot be unlocked. |
| Forbidden operations on Windows desktops | Processes and services | Change the default services and startup options in the system configuration. Stop the LOCAL SERVICE, NETWORK SERVICE, and SYSTEM processes in the Task Manager. Disable HDP services. Uninstall the following programs: Access Agent Microsoft .NET Framework x Client Profile Microsoft Visual C++ xxx Redistributable - xxx |
| | Network | Disable the VM NIC, and disable or modify the network configurations. Execute the script or command, for example, route DELETE *, to modify route data. Delete ports 28511, 28512, 28521, and 28522 from the Windows firewall exception options. Enable software or tools that can restrict network traffic, such as Internet Protocol Security (IPsec). |
| | Other | Delete files or folders in C:\Program Files \Huawei. Enable hibernation on VMs. VM hibernation is disabled by default. Modify the configuration file of the HDP client (AccessAgent). Run Rabbit Magic or Wopti Utilities to clean or optimize the registry. Installing a changeable screensaver is resource-consuming. As a result, users will suffer from latency when logging in to the desktop again. Exercise caution when performing this operation. |
| Using Workspace | Connectin g Workspac e to the Internet | Workspace is connected to the Internet using the IP address of the data center. Some entertainment websites restrict the access of the IP address of the data center for their operations needs. As a result, Workspace cannot access those websites, such as Youku and Taobao. |

10 Packages and Billing

Billing Overview

When you purchase a cloud desktop, the desktop instance specifications that you specify determine the host hardware configuration of the instance. Workspace instances provide various specifications. Each instance type provides different computing capabilities. You can select the computing capability and storage space of an instance based on the service scale to be provided.

Billing Modes

Workspace specifications include compute resources (vCPUs and memory) and storage resources (system disks and data disks). You can determine the specifications, quantity, and region distribution of desktop instances based on the access user plan and desktop application scenario plan to enjoy the premium service we provide. Workspace supports the yearly/monthly and pay-per-use billing modes.

 Yearly/Monthly: Huawei Cloud allows Workspace to be billed on a yearly or monthly basis. This billing mode provides a larger discount than pay-per-use and is recommended for long-term users. A yearly/monthly desktop is billed based on the purchased duration specified in the order.

Application scenario: This mode applies to scenarios where cloud desktop resources are stably used for a long time. Compared with the pay-per-use mode, this mode provides a larger discount.

 Pay-per-use: You can apply for Workspace resources on demand. Instances are charged from the time when they are enabled to the time when they are deleted. Instances are charged based on the actual purchase duration (accurate to seconds). You can change the billing mode to yearly/monthly. For details, see "Changing the Desktop Billing Mode (from Pay-per-Use to Yearly/ Monthly)" in Workspace User Guide.

Application scenario: This mode is suitable for short-term service requirements. You can start or stop instances on demand to release compute resources and save more.

Billing Rules

Pay-per-use instances are not billed when they are stopped or hibernating. Instances include instances that do not contain local disks or FPGA cards, but do not include bare metal server instances. When a desktop is stopped or hibernating, it is billed as follows:

- Basic resources (vCPUs, memory, and image) are released and no longer generate costs. Its associated resources such as its EVS disks, EIPs, and bandwidth will continue to be billed.
- Pay-per-use desktops are not billed when they are stopped or hibernating.
 That is, the system automatically reclaims compute resources (vCPUs and memory) while retaining the desktops during the shutdown or hibernation period. In this case, only storage resources (system disks and data disks) will be billed, reducing your costs. When you restart the desktop, you will apply for vCPUs and memory again. If the resources are insufficient, the startup may fail. In this case, wait several minutes before trying to restart the desktop or modify specifications of the desktop.
- In special pay-per-use instances, desktops are still billed after being stopped. After a special desktop is stopped, its resources such as vCPUs and memory will be retained.

Special instances include:

- Desktops attached with local disks, such as disk-intensive desktops and ultra-high I/O desktops.
- Public/Private NAT gateways are billed based on the public NAT gateway type and service duration. For pricing details, see NAT Gateway Price Calculator.
- Public images (except special ones) are free of charge. If a public image is converted to a private image, the image fee will be billed based on the KooGallery price.
- After you delete or unsubscribe from a desktop (for details, see
 "Unsubscribing from a Desktop" in the *User Guide*), the EIP of the desktop is
 automatically unbound, and the EIP is retained and billed. You can manually
 delete the EIP on the EIP page.

Billing Units of Workspace

Billing units vary depending on the resource type. **Table 10-1** lists the billing units of Workspace resources.

Table 10-1 Billing units

| Resource | Billing Unit |
|-------------------|------------------------------|
| Workspace package | Desktop/year, month, or hour |
| Cloud system disk | GB/year, month, or hour |
| Cloud data disk | GB/year, month, or hour |

Billing of Workspace

Refer to the billing modes displayed on the Workspace purchase page.

Table 10-2 Billing of Workspace

| Billing Mode | Description | Billing Cycle |
|--------------------|--|---|
| Yearly/ Monthly | When you purchase a yearly/monthly package, the system will deduct the package cost from your cloud account based on the chosen package. | The billing cycle is based on the UTC+8 time zone. The billing cycle starts when you enable your resource (accurate to seconds) and ends when the specified usage duration expires (showing: 00:00:00). |
| Pay-per- use | You can pay for the bill after use. Fees are deducted from your account balance based on your actual service duration in a specified period. | The billing cycle is one year and based on the UTC+8 time zone. The system automatically generates a bill on the hour (for example, 2:00:00 or 3:00:00) to calculate the fee for using the service in the specified period. |

■ NOTE

- When an order expires, a 7-day grace period is provided. Services in the grace period are still available.
- After the grace period elapses, a 15-day reservation period is provided. Resources in the reservation period are unavailable but retained.
- The resources are automatically deleted after the reservation period elapses and the order is not renewed.

Changing the Billing Mode

Changing the billing mode

You can change the billing mode from pay-per-use to yearly/monthly. If you change the billing mode from pay-per-use to yearly/monthly, a new order is generated. After you pay the order, the yearly/monthly resource takes effect immediately. For details, see Changing the Desktop Billing Mode (from Pay-per-Use to Yearly/Monthly).

Changing desktop specifications
 During the billing cycle, you can change the vCPU and memory size of the cloud desktop by modifying the specifications.

Renewal

When a billing cycle expires, you can continue using the service through renewal. Alternatively, you can discontinue your service. For renewal, see **Renewing a Yearly/Monthly-Billed Desktop**. Alternatively, renew the subscription on the **Renewal Management** page of the console by referring to **Renewal Management**.

Expiration and Overdue Payment

If your account is in arrears, you can view the arrears details. To prevent related resources from being stopped or released, you need to top up your account within the specified period. For details, see **Top-Up and Repayment**.

Relationships Between Workspace and Other Services

Figure 11-1 shows the relationships between Workspace and other services.

Creates a Provides a Workspace Direct Connect administrator channel IAM VPC Endpoint Provides data backup capabilities for Provides desktops Direct Connect CBR Direct Connect Provides the Provides data network address storage disks translation (NAT) for desktops service Workspace **NAT Gateway** Provides ECSs where desktops Provides an Elastic IP (EIP) ECS Provides images for generating Provides virtual networks desktops IMS

Figure 11-1 Relationships between Workspace and other services

ECS

An Elastic Cloud Server (ECS) is a computing server equipped with CPUs, memory, images, and Elastic Volume Service (EVS) disks. ECSs can be created on demand and support auto scaling. Workspace desktops run on ECSs.

IMS

Image Management Service (IMS) provides easy-to-use self-service image management functions. It provides images for generating Workspace desktops.

EVS

Elastic Volume Service (EVS) provides scalable block storage that features high reliability and high performance to meet different service requirements. It provides data storage capabilities for Workspace desktops.

Cloud Backup and Recovery (CBR)

Cloud Backup and Recovery (CBR) lets you back up EVS disks with ease. If there is a virus intrusion, accidental deletion, or software/hardware fault, data can be restored to any backup point. CBR protects your workloads by ensuring the security and consistency of your data, and provides data backup capabilities for Workspace.

ELB

Elastic Load Balance (ELB) automatically distributes access traffic to multiple ECSs to balance the load. It enables you to achieve better fault tolerance in your applications and expand application service capabilities. ELB is an entry for accessing Workspace from the Internet and provides Elastic IP (EIP) for Workspace.

VPC

A Virtual Private Cloud (VPC) provides virtual networks and advanced network services, such as Elastic IP (EIP), security groups, and virtual private networks (VPNs). A VPC logically isolates networks and provides a secure and isolated network environment for Workspace.

VPC Endpoint

VPC endpoint provides secure and private channels to connect your VPC to terminal endpoint services (cloud services or your private services), so that you can access terminal endpoint services without having to use EIPs. Connect your local data center to cloud services using a Virtual Private Network (VPN) connection or a Direct Connect connection over a private network to improve access efficiency and security with low costs. VPC endpoint provides Direct Connect streams for Workspace to connect to other services.

NAT Gateway

NAT Gateway allows multiple Workspace desktops in a VPC to share an EIP to access the Internet.

IAM

Identity and Access Management (IAM) is a basic service of Huawei Cloud that provides permissions management to help you securely control access to your

cloud services and resources. After creating an account on IAM, the administrator can control the access scope of Workspace resources in a refined manner.

Direct Connect

Direct Connect allows you to establish a dedicated network connection between your data center and the cloud platform. This service can reduce the network latency of Workspace and provide better user experience than the Internet access.

A Change History

| Released On | Description |
|-------------|---|
| 2023-08-25 | This issue is the fifth official release. |
| | Added: |
| | Added billing description in "Packages and Billing." |
| 2023-07-11 | This issue is the fourth official release. |
| | Modified: |
| | Deleted package-related content from Packages and Billing. |
| 2023-07-03 | This issue is the third official release. |
| | Added: |
| | Added support for IAM fine-grained authentication in Permissions. |
| 2023-06-15 | This issue is the second official release. |
| | Modified: |
| | Added the Windows 10 OS version and Windows image description in Supported OSs . |
| 2022-12-26 | This issue is the first official release. |