

Message & SMS

Pricing

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1 Overview

Billing Modes

Message & SMS provides two billing modes to meet different requirements.

- **Pay-per-use:** postpaid mode in which you pay as you go and just pay for what you use. You are billed in real time based on the number of SMSs that are successfully sent. It is ideal when the usage is unpredictable or demands fluctuate sharply.
- Monthly billing: prepaid mode in which you pay in advance for the service based on the purchased specifications. It is a better option when the demand is stable, such as mature services.
 - **SMS packages (pay-per-use billing upon SMS package runout):** The excess SMSs are automatically charged in pay-per-use mode.
 - **Resource packages (suspension upon resource package runout):** When the resources in the package are used up, the service is automatically stopped.

NOTE

In monthly billing mode, the system uses **SMS packages (pay-per-use billing upon SMS package runout)** by default. To change to **resource packages (suspension upon resource package runout)**, contact the account manager or [submit a service ticket](#). For details, see [What Are the Differences Between Pay-per-Use Billing upon SMS Package Runout \(Mode 1\) and Suspension upon Resource Package Runout \(Mode 2\)?](#)

Billing Rules

SMS Type	Description	Billing Mode	Billing Rule	Documentation
International SMS	You can send SMSs in English or other languages to phone numbers outside the Chinese mainland. You can send verification code and notification SMSs. For details, see How to Use International SMS .	Pay-per-use	<ul style="list-style-type: none"> By default, the system uses pay-per-use billing. SMS prices vary by target country or region. For details about the price, see Pricing Details. Verification code and notification SMSs are charged in the same way. You are billed for sending SMSs by calling APIs or using Group SMS Assistant. You are not billed for SMSs whose status parameter or status code is a Huawei platform error code. View all SMS Status Error Codes. 	Pay-per-Use Billing
		SMS package	<ul style="list-style-type: none"> If you purchase an SMS package, the SMS package quota will be deducted first. When the quota is used up, you will be billed on a pay-per-use basis. Currently, SMS packages are only available for sending SMSs to the following countries: Indonesia, Thailand, India, and Philippines. For details about the prices of SMSs sent to other countries or regions, see Pay-per-Use Billing. Verification code and notification SMSs are charged in the same way. You are billed for sending SMSs by calling APIs or using Group SMS Assistant. You are not billed for SMSs whose status parameter or status code is a Huawei platform error code. View all SMS Status Error Codes. 	SMS Packages (Pay-per-Use Billing upon SMS Package Runout)

SMS Type	Description	Billing Mode	Billing Rule	Documentation
		Resource package	<ul style="list-style-type: none"> • If you purchase a resource package, the quota of the resource package is deducted. When the quota is used up, SMS sending will be automatically suspended. If you want to continue sending SMSs, purchase another resource package. • Currently, resource packages are only available for sending SMSs to the following countries: Indonesia, Thailand, India, Philippines, Mexico, Brazil, Chile, Peru, and Dominican Republic. SMSs cannot be sent to the countries that are not supported by the resource package. • Verification code and notification SMSs are charged in the same way. • You are billed for sending SMSs by calling APIs or using Group SMS Assistant. • You are not billed for SMSs whose status parameter or status code is a Huawei platform error code. View all SMS Status Error Codes. 	Resource Packages (Suspension upon Resource Package Runout)

SMS Type	Description	Billing Mode	Billing Rule	Documentation
Chinese Mainland SMS	You can send SMSs to phone numbers within the Chinese mainland. Verification codes and SMS notifications can be sent. For details, see How to Use International SMS .	Pay-per-use	<ul style="list-style-type: none"> For details about the price, see Pricing Details. Verification code and notification SMSs are charged in the same way. You are billed only for SMSs that are successfully sent. 	Pay-per-Use Billing

Account Rules

- Message & SMS is a prepaid service. [Top up your Huawei Cloud account](#) to use it.
- An SMS package or a resource package is bound to one account and cannot be used by different accounts.

2 Pay-per-Use Billing

2.1 Overview

Scenarios

Pay-per-use billing is applicable when the usage is unpredictable or demands fluctuate sharply.

NOTE

Scenarios that required pay-per-use billing:

- Sending Chinese mainland SMSs
- Sending international SMSs without SMS packages, sending international SMSs beyond the package quota, and sending International SMSs to countries and regions other than Indonesia, Thailand, India, and Philippines

SMS prices vary by target country or region. For details about the price, see [Pricing Details](#).

Billing Rules

You are billed for sending SMSs by calling APIs or using Group SMS Assistant. An SMS is not charged if its returned **status** or status code is an error code from Huawei platform (error code in [SMS Status Error Codes](#) whose **Status Code Source** is **Huawei platform**).

If the number of characters in an SMS exceeds the length limit, the platform splits the SMS into multiple short messages. For details about how to calculate the number of SMSs, see [SMS Content Length Calculation](#).

Billing Formulas

Fee = Used resources x Unit price

For details about the SMS price under pay-per-use billing mode, see [Pricing Details](#).

Billing Example

NOTICE

The following prices are for reference only. For the actual prices, see [Pricing Details](#).

If a user sent 3 million verification code and notification SMSs in the current month, the fee is calculated as follows: 3,000,000 x CNY0.015

2.2 Pricing Details

CAUTION

Huawei Cloud changes the prices of SMSs sent to some countries (or regions) by Message & SMS. The new prices will take effect on November 1, 2024, 00:00:00 GMT+08:00. Subsequent purchases and renewals will be billed based on the new prices in the following table. For details about the countries or regions where SMS prices are changed and the prices before and after the change, see [Service Notices](#). SMS prices are updated in real time because cost changes result in price fluctuations. The latest prices prevail.

Table 2-1 Country/Region SMS prices

Country/Region	Country/Region Name Code	Country/Region Code	Unit Price (USD/Message)
Afghanistan	AF	93	0.3750
Albania	AL	355	0.1163
Algeria	DZ	213	0.2290
American Samoa	AS	1684	0.1551
Andorra	AD	376	0.182
Angola	AO	244	0.1071
Anguilla	AI	1264	0.1905
Antigua and Barbuda	AG	1268	0.1744
Argentina	AR	54	0.1248
Armenia	AM	374	0.153
Aruba	AW	297	0.1744

Country/Region	Country/ Region Name Code	Country/ Region Code	Unit Price (USD/Message)
Australia	AU	61	0.052
Austria	AT	43	0.0391
Azerbaijan	AZ	994	0.4178
Bahamas	BS	1242	0.1489
Bahrain	BH	973	0.0373
Bangladesh	BD	880	0.2605
Barbados	BB	1246	0.1730
Belarus	BY	375	0.2346
Belgium	BE	32	0.138
Belize	BZ	501	0.3060
Benin	BJ	229	0.2565
Bermuda	BM	1441	0.2146
Bhutan	BT	975	0.3638
Bolivia	BO	591	0.1912
Bosnia and Herzegovina	BA	387	0.084
Botswana	BW	267	0.1408
Brazil	BR	55	0.0188
Brunei	BN	673	0.0944
Bulgaria	BG	359	0.1245
Burkina Faso	BF	226	0.1397
Burundi	BI	257	0.3133
Cambodia	KH	855	0.3175
Cameroon	CM	237	0.1403
Canada	CA	1	0.0167
Cape Verde	CV	238	0.1715
Cayman Islands	KY	1345	0.1744
Central African Republic	CF	236	0.2584

Country/Region	Country/ Region Name Code	Country/ Region Code	Unit Price (USD/Message)
Chad	TD	235	0.2348
Chile	CL	56	0.058
China	CN	86	0.015
Colombia	CO	57	0.0014
Comoros	KM	269	0.2979
Cook Islands	CK	682	0.1477
Costa Rica	CR	506	0.058
Côte d'Ivoire	CI	225	0.2406
Croatia	HR	385	0.1093
Curacao	CW	599	0.1537
Cyprus	CY	357	0.031
Czechia	CZ	420	0.0559
Democratic Republic of the Congo	CD	243	0.2377
Denmark	DK	45	0.05
Djibouti	DJ	253	0.1475
Dominica	DM	1767	0.1767
Dominican Republic	DO	1809/1829/18 49	0.112
Ecuador	EC	593	0.1958
Egypt	EG	20	0.2004 (adjusted to 0.3129 on November 1)
El Salvador	SV	503	0.065
Equatorial Guinea	GQ	240	0.2194
Eritrea	ER	291	0.153
Estonia	EE	372	0.099
Ethiopia	ET	251	0.3971
Eswatini	SZ	268	0.2587

Country/Region	Country/ Region Name Code	Country/ Region Code	Unit Price (USD/Message)
Faroe Islands	FO	298	0.1489
Fiji	FJ	679	0.1585
Finland	FI	358	0.122
France	FR	33	0.0593
French Guiana	GF	594	0.223
French Polynesia	PF	689	0.148
Gabon	GA	241	0.2149
Gambia	GM	220	0.1818
Georgia	GE	995	0.215
Germany	DE	49	0.156
Ghana	GH	233	0.2958
Gibraltar	GI	350	0.1489
Greece	GR	30	0.097
Greenland	GL	299	0.1489
Grenada	GD	1473	0.1744
Guadeloupe	GP	590	0.182
Guam	GU	1671	0.2462
Guatemala	GT	502	0.2355
Guinea	GN	224	0.2259
Guinea-Bissau	GW	245	0.2637
Guyana	GY	592	0.1637
Haiti	HT	509	0.2025
Honduras	HN	504	0.2196
Hong Kong, China	HK	852	0.078
Hungary	HU	36	0.112
Iceland	IS	354	0.091
India	IN	91	0.0756
Indonesia	ID	62	0.4619

Country/Region	Country/ Region Name Code	Country/ Region Code	Unit Price (USD/Message)
Iraq	IQ	964	0.3279
Ireland	IE	353	0.091
Israel	IL	972	0.2231
Italy	IT	39	0.084
Jamaica	JM	1876	0.1730
Japan	JP	81	0.0579
Jordan	JO	962	0.3207
Kazakhstan	KZ	7	0.2546
Kenya	KE	254	0.2306
Kiribati	KI	686	0.1818
Kuwait	KW	965	0.2441
Kyrgyzstan	KG	996	0.2623
Laos	LA	856	0.1857
Latvia	LV	371	0.062
Lebanon	LB	961	0.2823
Lesotho	LS	266	0.278
Liberia	LR	231	0.2065
Libya	LY	218	0.3885
Liechtenstein	LI	423	0.1056
Lithuania	LT	370	0.045
Luxembourg	LU	352	0.0831
Macao, China	MO	853	0.0534
North Macedonia	MK	389	0.1259
Madagascar	MG	261	0.4171
Malawi	MW	265	0.2914
Malaysia	MY	60	0.2346
Maldives	MV	960	0.1896 (adjusted to 0.3047 on November 1)

Country/Region	Country/ Region Name Code	Country/ Region Code	Unit Price (USD/Message)
Mali	ML	223	0.2677
Malta	MT	356	0.08
Martinique	MQ	596	0.197
Mauritania	MR	222	0.176
Mauritius	MU	230	0.1401
Mayotte	YT	262	0.2786
Mexico	MX	52	0.0763
Moldova	MD	373	0.1226
Monaco	MC	377	0.2058
Mongolia	MN	976	0.2350
Montenegro	ME	382	0.1246
Montserrat	MS	1664	0.1744
Morocco	MA	212	0.2149
Mozambique	MZ	258	0.255
Myanmar	MM	95	0.4649
Namibia	NA	264	0.099
Nepal	NP	977	0.2362
Netherlands	NL	31	0.125
New Caledonia	NC	687	0.149
New Zealand	NZ	64	0.125
Nicaragua	NI	505	0.0936
Niger	NE	227	0.2933
Nigeria	NG	234	0.3048
Norway	NO	47	0.074
Oman	OM	968	0.1384
Pakistan	PK	92	0.3625
Palau	PW	680	0.1239
Palestine	PS	970	0.4554

Country/Region	Country/ Region Name Code	Country/ Region Code	Unit Price (USD/Message)
Panama	PA	507	0.1497
Papua New Guinea	PG	675	0.2262
Paraguay	PY	595	0.0785 (adjusted to 0.1191 on November 1)
Peru	PE	51	0.1285 (adjusted to 0.2046 on November 1)
Philippines	PH	63	0.1880
Poland	PL	48	0.0776
Portugal	PT	351	0.044
Puerto Rico	PR	1787	0.1836
Qatar	QA	974	0.2346
Republic Of The Congo	CG	242	0.2299
Réunion Island	RE	262	0.191
Romania	RO	40	0.08
Rwanda	RW	250	0.2170
Saint Kitts and Nevis	KN	1869	0.1744
Saint Lucia	LC	1758	0.1730
Saint Pierre and Miquelon	PM	508	0.168
Saint Vincent and The Grenadines	VC	1784	0.1744
Samoa	WS	685	0.1355
San Marino	SM	378	0.198
Sao Tome and Principe	ST	239	0.1628
Saudi Arabia	SA	966	0.1533
Senegal	SN	221	0.2641
Serbia	RS	381	0.2715

Country/Region	Country/ Region Name Code	Country/ Region Code	Unit Price (USD/Message)
Seychelles	SC	248	0.1641
Sierra Leone	SL	232	0.1828
Singapore	SG	65	0.061
Sint Maarten (Dutch Part)	SX	1721	0.1506
Slovakia	SK	421	0.08
Slovenia	SI	386	0.1269
Solomon Islands	SB	677	0.1434
Somalia	SO	252	0.2387
South Africa	ZA	27	0.0902
South Korea	KR	82	0.026
Spain	ES	34	0.0429
Sri Lanka	LK	94	0.4256
Suriname	SR	597	0.1732
Sweden	SE	46	0.078
Switzerland	CH	41	0.1102
Taiwan, China	TW	886	0.06
Tajikistan	TJ	992	0.3402
Tanzania	TZ	255	0.2708
Thailand	TH	66	0.018
Timor-Leste	TL	670	0.055
Togo	TG	228	0.4669
Tonga	TO	676	0.2263
Trinidad and Tobago	TT	1868	0.2255
Tunisia	TN	216	0.2586
Türkiye	TR	90	0.011
Turkmenistan	TM	993	0.3125

Country/Region	Country/Region Name Code	Country/Region Code	Unit Price (USD/Message)
Turks and Caicos Islands	TC	1649	0.1836
Uganda	UG	256	0.2153
Ukraine	UA	380	0.1832
United Arab Emirates	AE	971	0.1016
United Kingdom	GB	44	0.06
United States	US	1	0.009
Uruguay	UY	598	0.087
Uzbekistan	UZ	998	0.3497
Vanuatu	VU	678	0.1319
Venezuela	VE	58	0.1882
Vietnam	VN	84	0.1437
Virgin Islands, British	VG	1284	0.2344
Virgin Islands, US	VI	1340	0.041
Yemen	YE	967	0.2293
Zambia	ZM	260	0.2467
Zimbabwe	ZW	263	0.2221

2.3 Impacts of Arrears

With pay-per-use billing, you can always use Message & SMS as long as your account has enough balance. If your account goes into arrears, the account enters a grace period and then a retention period. If your account enters the grace period, your SMS sending will be disabled. The added SMS signatures and templates will not be deleted.

Arrears Reminder

The system will bill you for pay-per-use resources after each billing cycle ends. If your account goes into arrears, we will notify you by email, SMS, or in-app message.

Handling Arrears

If your account is in arrears, your SMS sending will be disabled. You need to pay the fees of your used pay-per-use resources. To view the fees, go to the **Billing Center > Overview** page. Huawei Cloud will deduct the fees after you top up your account. For details, see [Topping Up an Account](#).

3 SMS Packages (Pay-per-Use Billing upon SMS Package Runout)

3.1 Overview

Introduction

You can purchase a monthly SMS package to save more. **The excess will be billed on a pay-per-use basis.** For details, see [Purchase Process](#).

When an SMS package expires, you can still use Message & SMS, and you will be billed for subsequent resources you use on a pay-per-use basis as long as you have sufficient balance in your account.

NOTICE

- SMS packages are only available for international SMSs.
 - An SMS package is bound to one account and cannot be used by different accounts.
 - You cannot unsubscribe from SMS packages, so plan the quota and validity period carefully before making your purchase.
 - An SMS package takes effect immediately after your purchase. It becomes invalid upon expiration and cannot be extended. Unused quotas cannot be refunded.
 - An SMS package cannot be used for the fees generated before the purchase.
 - Currently, SMS packages are only available for sending SMSs to the following countries: Indonesia, Thailand, India, and Philippines. For SMS sending to other countries or regions, use the [pay-per-use](#) mode.
 - If the SMS package quota is about to be used up, buy a new package.
-

Billing Rules

- After you purchase an SMS package, the quota of the package is used first when you send SMSs. The excess SMSs will be billed on a [pay-per-use](#) basis.

- If two SMS packages of the same type are purchased in sequence, the SMS package that takes effect first is used first. The second one will not be used until the quota of the first SMS package is used up.
- If the number of characters in an SMS exceeds the length limit, the platform splits the SMS into multiple short messages. For details about how to calculate the number of SMSs, see [SMS Content Length Calculation](#).
- Verification code and notification SMSs are charged in the same way.
- You are billed for sending SMSs by calling APIs or using Group SMS Assistant.
- You are not billed for SMSs whose **status** parameter or status code is a Huawei platform error code.

View all [SMS Status Error Codes](#).

Package Use Sequence

Use Sequence

If there are multiple SMS packages with the same attributes, they will be used in the order of their effective and expiration times.

SMS packages you purchase at the same time have the same effective time and expiration time.

Example

Scenario	
A customer subscribes to two SMS packages for sending SMSs to Thailand. <ul style="list-style-type: none"> • Package A: provides 10,000 SMSs, takes effect on May 1, and has one-month validity period (expires on June 1). • Package B: provides 50,000 SMSs, takes effect on May 10, and has one-month validity period (expires on June 10). 	
Use Sequence	
May 1 to May 9	Only package A takes effect. Only package A is used. If the number of sent SMSs exceeds 10,000, pay-per-use billing is used.
May 10 to May 30	Both packages A and B take effect. Package A is used first. If the number of sent SMSs exceeds 10,000, package B is used. If the number of sent SMSs exceeds 60,000, pay-per-use billing is used.
June 1 to June 9	Package A has expired, and only package B takes effect. Only package B is used. If the number of sent SMSs exceeds 50,000, pay-per-use billing is used.

After June 10	Both packages A and B have expired. Any subsequent usage is billed on a pay-per-use basis.
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Reference

- [Purchase Process](#)
- [Pricing Details](#)

3.2 Pricing Details

Currently, SMS packages are only available for sending SMSs to the following countries: Indonesia, Thailand, India, and Philippines. For details about the prices of SMSs sent to other countries or regions, see [Pricing Details](#).

Specifications	Price (USD)	Validity Period
Indonesia - 10,000	3,220	1 month
Indonesia - 50,000	15,609	1 month
Thailand - 10,000	176	1 month
Thailand - 50,000	855	1 month
India - 10,000	741	1 month
India - 50,000	3,591	1 month
Philippines - 10,000	1,842	1 month
Philippines - 50,000	8,930	1 month

3.3 Purchase Process

You can purchase SMS packages to implement the monthly billing for Message & SMS. You cannot unsubscribe from SMS packages, so plan the quota and validity period carefully before making your purchase.

Precautions

- Before purchasing an SMS package, see [Overview](#).
- You are advised to [enable the Message & SMS service, apply for an SMS template](#), and get it approved before purchasing an SMS package. Otherwise, your SMS services may fail to be approved or SMS packages cannot be used.

Procedure

1. Log in to [the Message & SMS console](#), choose **Overview**, and choose **International SMS**.

Chinese Mainland SMS International SMS

Basic Data Obtained at Jan 11, 2024 10:21:39 GMT+08:00

Successfully sent today

1496 messages

Total sent today: 1650 messages

Successfully sent this month

36398 messages

Total sent this month: 40170 messages

SMS Package

Buy SMS Package

You can view details about your packages on [My Resources](#). The remaining package quota may take up to 2 hours to display.

2. Click Buy SMS Package.

SMS Type Regional

Use the package for verification code and notification SMSs only.

Specifications

Thailand-10,000	India-10,000	Philippines-10,000	Indonesia-10,000	Thailand-50,000	India-50,000
Philippines-50,000	Indonesia-50,000				

SMSs are sent to the country/region you select here.

Validity Period 1 month

Quantity

Notes:

- The SMS content must comply with [Template and Variable Specifications](#). Otherwise, Message & SMS is unavailable.
- A package takes effect immediately after your purchase. It becomes invalid upon expiration and cannot be unsubscribed from.
- Within the validity period of the package, the package quota is deducted first. If the quota is used up, you will be billed based on the [non-package price](#).
- If the package quota is about to be used up, instead of renewing the package, buy a new one.
- Packages you purchase at the same time have the same effective time and expiration time.
- Adjust thresholds based on package quotas and pay-per-use consumption in a timely manner.

Parameter	Description
SMS Type	Regional SMS package, which can be used only for sending verification code and notification SMSs.
Specifications	<ul style="list-style-type: none"> Currently, SMS packages are only available for sending SMSs to the following countries: Indonesia, Thailand, India, and Philippines. Purchased SMS packages cannot be unsubscribed from or modified. Select proper specifications based on your service volume.
Validity Period	The validity period is one month. Unused quotas cannot be refunded. Use up quotas within the validity period.
Quantity	You can purchase one SMS package at a time. The number of purchases is not limited. If you want multiple SMS packages, make multiple purchases.

3. Check the information and click **Next** in the lower right corner.
4. Confirm the order and click **Submit**.
If the order information is incorrect, click **Previous** to modify it and then continue with your purchase.
5. Complete the payment as prompted.
6. Use Message & SMS.
The system automatically matches the package with SMSs based on attributes. For an SMS with the same attribute, the package is automatically used for the SMS sending fee. If the package quota is used up, the SMS will switch to **pay-per-use billing**.

Follow-Up Operations

You must set the traffic threshold in a timely manner by referring to **Settings** after purchasing an SMS package due to the following reasons:

- Adjusting the traffic threshold can reduce losses caused by SMS bombing.
- SMS package usage and pay-per-use consumption (actual number of SMSs sent) are limited by the default traffic threshold. After purchasing an SMS package, adjust the limit values in a timely manner to prevent services from being affected.
- There is a delay of no more than 2 hours for SMS package quota deduction (view the remaining quota by referring to **SMS Package Details**). After the SMS package quota is used up, the SMS will switch to **pay-per-use billing**. To prevent the billing mode change and enable automatic SMS suspension, set the limit value of the total number of SMSs sent per month to the value in SMS package specifications. For example, set the limit value to 50,000 if your SMS package is Thailand - 50,000. By default, the maximum limit value of the total number of SMSs sent per month is 10,000. You can **submit a service ticket** to increase the upper limit.

3.4 SMS Package Details

You can view the usage details of the purchased SMS packages in Huawei Cloud Billing Center.

Procedure

1. Log in to Huawei Cloud **Billing Center**.
2. In the navigation pane, choose **Resource Packages**.
3. On the page displayed, click the name or ID of the target package to check its details.
 - Click **Usage Statistics** to view the deduction chart of the service.
 - Click **Export Deduction Details** to export the usage details.

Checking the Remaining Package Quota

Message & SMS provides two billing modes: pay-per-use and monthly.

If you have subscribed to monthly resource packages, do as follows to view the remaining quota of your package.

1. Log in to Huawei Cloud [Billing Center](#).
2. In the navigation pane, choose **Resource Packages**.
3. Click the **Resource Packages** tab and search for your packages by package name/ID or order number. You can then view the remaining quota or export the usage details.

Figure 3-1 Viewing the remaining package quota

Package Name/ID	Package Type	Region	Applicable Pr...	Status	RemainingTotal	Effective Time	Expiration Time	Order No.	Operation
SMS-India-10000	SMS-India	Global	All	in effect	count (10000PCS / 10000PCS)	Aug 11, 2022 15:13:25 ...	Sep 11, 2022 23:59:59 GMT		

4. Click the **Remaining Quotas** tab, specify a region and an enterprise project, and select **Message & SMS** to view the remaining quota of all your SMS packages.

3.5 Expiration and Overdue Payment

Handling Process

When your account is in arrears, you can continue using any remaining resources from valid packages. However, if there are no valid packages available, you cannot use Huawei Cloud Message & SMS.

View the outstanding amount of your account in the [Billing Center](#) and pay the outstanding amount by referring to [Making Repayments](#).

Impact

- If your account is in arrears and enters the grace period, your SMS sending will be disabled. The added SMS signatures and templates will not be deleted.
- When your account balance is used up and your account enters the retention period due to using other Huawei Cloud services, your SMS sending will also be disabled.

Balance Alert

- If you are using a traffic package, you are advised to enable the [usage alert](#) function. If the remaining quota of the traffic package drops below a configured threshold, an SMS or email will be sent to you.
- To avoid unavailability of Message & SMS due to account arrears, top up your account when receiving a balance warning notification from the system. For details, see [Topping Up an Account](#).

4 Resource Packages (Suspension upon Resource Package Runout)

4.1 Overview

Introduction

You can purchase a monthly resource package to save more. When the resource is used up, the system automatically stops SMS sending.

NOTICE

- Resource packages are only available for international SMSs.
 - A resource package is bound to one account and cannot be used across accounts or regions.
 - You cannot unsubscribe from resource packages, so plan the quota and validity period carefully before making your purchase.
 - A resource package takes effect immediately after your purchase. It becomes invalid upon expiration and cannot be extended. Unused quotas cannot be refunded.
 - Currently, resource packages are only available for sending SMSs to the following countries: Indonesia, Thailand, India, Philippines, Mexico, Brazil, Chile, Peru, and Dominican Republic.
 - A resource package is suspended when it is used up. Buy a new resource package timely. Resource packages you purchase at the same time have the same effective time and expiration time.
-

Billing Rules

- After you purchase a resource package, the quota of the package is used when you send SMSs. When the quota is used up, the system automatically stops SMS sending. Buy a new resource package to continue using the service.

- If two resource packages of the same type are purchased in sequence, the resource package that takes effect first is used first. The second one will not be used until the quota of the first resource package is used up.
- Verification code and notification SMSs are charged in the same way.
- You are billed for sending SMSs by calling APIs or using Group SMS Assistant.
- You are not billed for SMSs whose **status** parameter or status code is a Huawei platform error code.

View all [SMS Status Error Codes](#).

Package Use Sequence

Use Sequence

If there are multiple resource packages with the same attributes, they will be used in the order of their effective and expiration times.

Resource packages you purchase at the same time have the same effective time and expiration time.

Example

Scenario	
A customer subscribes to two resource packages for sending SMSs to Thailand. <ul style="list-style-type: none"> • Package A: provides 10,000 SMSs, takes effect on May 1, and has one-month validity period (expires on June 1). • Package B: provides 50,000 SMSs, takes effect on May 10, and has one-month validity period (expires on June 10). 	
Use Sequence	
May 1 to May 9	Only package A takes effect. Only package A is used. If the number of sent SMSs exceeds 10,000, the system automatically stops SMS sending.
May 10 to May 30	Both packages A and B take effect. Package A is used first. If the number of sent SMSs exceeds 10,000, package B is used. If the number of sent SMSs exceeds 60,000, the system automatically stops SMS sending.
June 1 to June 9	Package A has expired, and only package B takes effect. Only package B is used. If the number of sent SMSs exceeds 50,000, the system automatically stops SMS sending.
After June 10	Both packages A and B have expired. The system automatically stops SMS sending.

Reference

- [Purchase Process](#)
- [Pricing Details](#)

4.2 Pricing Details

Specifications	Price (USD)	Validity Period
Indonesia - 10,000	3,220	1 month
Indonesia - 50,000	15,609	1 month
Thailand - 10,000	176	1 month
Thailand - 50,000	855	1 month
India - 10,000	741	1 month
India - 50,000	3,591	1 month
Philippines - 10,000	1,842	1 month
Philippines - 50,000	8,930	1 month
Mexico - 10,000	500	1 month
Mexico - 50,000	2,448	1 month
Mexico - 500,000	23,460	1 month
Brazil - 10,000	184	1 month
Brazil - 50,000	902	1 month
Brazil - 500,000	8,648	1 month
Chile - 10,000	568	1 month
Chile - 50,000	2,784	1 month
Chile - 500,000	26,680	1 month
Peru - 10,000	1,259	1 month
Peru - 50,000	6,168	1 month
Peru - 500,000	59,110	1 month
Dominican Republic - 10,000	1,709	1 month
Dominican Republic - 50,000	8,371	1 month
Dominican Republic - 500,000	80,224	1 month

4.3 Purchase Process

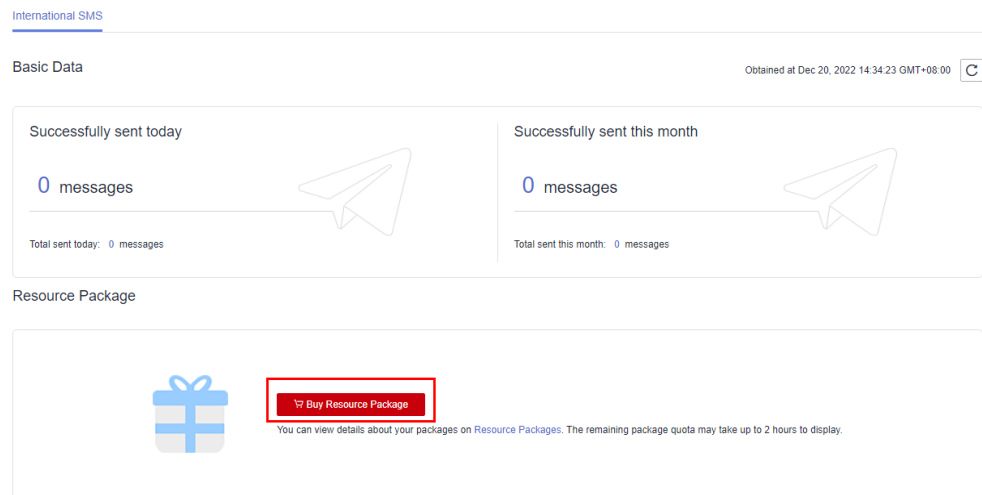
You can purchase resource packages to implement the monthly billing for Message & SMS. You cannot unsubscribe from resource packages, so plan the quota and validity period carefully before making your purchase.

Precautions

- Before purchasing a resource package, see [Overview](#).
- Learn about [template and variable specifications](#) before purchasing a resource package. Otherwise, misoperations may cause your SMS services rejected or resource packages unusable.

Procedure

1. Log in to [the Message & SMS console](#), choose **Overview**, and choose **International SMS**.



2. Click **Buy Resource Package**.

Resource Package Type **Regional**

Use the package for verification code and notification SMSs only.

Specifications

Philippines-10000	Indonesia-10000	India-10000	Thailand-10000	Brazil-10000	Chile-10000
Dominican-10000	Mexico-10000	Peru-10000	Philippines-50000	Indonesia-50000	India-50000
Thailand-50000	Brazil-50000	Chile-50000	Dominican-50000	Mexico-50000	Peru-50000
Brazil-500000	Chile-500000	Dominican-500000	Mexico-500000	Peru-500000	

SMSs are sent to the country/region supported by the resource package you select here.

In the current mode, the platform will suspend SMS sending after the resource package runs out. To switch to pay-per-use billing upon SMS package runout, submit a service ticket for review when the resource package quota is used up.

Notes: 1. The package runs out, that is, the remaining quota is 0. 2. After the billing mode is switched, packages you purchased in the original billing mode cannot be used.

Validity Period **1 month**

Quantity

Notes:

The SMS content must comply with [Template and Variable Specifications](#). Otherwise, Message & SMS is unavailable.

A resource package takes effect once purchased. It becomes invalid upon expiration and cannot be unsubscribed from.

If the resource package quota is used up within the validity period, the platform will suspend SMS sending.

If the resource package quota is about to be used up, instead of renewing the package, buy a new one.

Resource packages you purchase at the same time have the same effective time and expiration time.

As the actual number of SMSs sent is limited by traffic thresholds, adjust the thresholds in a timely manner after purchasing a package.

Parameter	Description
Resource Package Type	Regional resource package, which can be used only for sending verification code and notification SMSs.
Specifications	<ul style="list-style-type: none"> The resource package is used up. Currently, resource packages are only available for sending SMSs to the following countries: Indonesia, Thailand, India, Philippines, Mexico, Brazil, Chile, Peru, and Dominican Republic. Purchased resource packages cannot be unsubscribed from or modified. Select proper specifications based on your service volume.
Validity Period	The validity period is one month. Unused quotas cannot be refunded. Use up quotas within the validity period.
Quantity	You can purchase one resource package at a time. The number of purchases is not limited. If you want multiple resource packages, make multiple purchases.

- Check the information and click **Next** in the lower right corner.
- Confirm the order and click **Submit**.
If the order information is incorrect, click **Previous** to modify it and then continue with your purchase.
- Complete the payment as prompted.
- Use Message & SMS.
The system automatically matches the package with SMSs based on attributes. For an SMS with the same attribute, the package is automatically

used for the SMS sending fee. If the package quota is used up, the system stops SMS sending.

Follow-Up Operations

You must set the traffic threshold in a timely manner by referring to [Settings](#) after purchasing a resource package due to the following reasons:

- Adjusting the traffic threshold can reduce losses caused by SMS bombing.
- Resource package usage (actual number of SMSs sent) is limited by the default traffic threshold. After purchasing a resource package, adjust the limit values in a timely manner to prevent services from being affected.

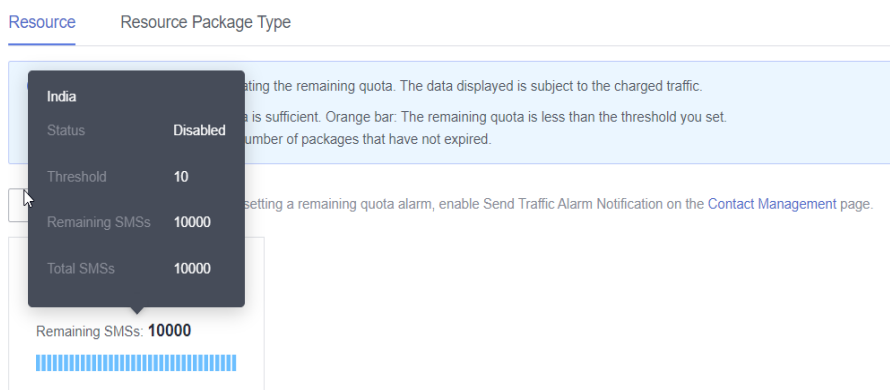
4.4 Remaining Quota

You can view the usage details of the purchased resource packages on the Message & SMS console. For details about how to set the remaining resource package threshold, see [Resource Package Management](#).

NOTE

There is some delay in calculating the remaining quota. The data displayed is subject to the charged traffic.

1. Log in to the [Message & SMS console](#).
2. In the navigation pane, choose **Package Management**.
3. Click the **Resource** or **Resource Package Type** tab to view the remaining quota of the target resource package. For details about product and resource package types, see [Resource Package Management](#).
 - **Resource:** Statistics are collected by resource package **region**.



- **Resource Package Type:** Statistics are collected based on the **purchase specifications** of resource packages.

Resource [Resource Package Type](#)

1. There is some delay in calculating the remaining quota. The data displayed is subject to the charged traffic.
2. Blue bar: The remaining quota is sufficient. Orange bar: The remaining quota is less than the threshold you set.
3. The total amount is the total number of packages that have not expired.

Quota Status Enable Send Traffic Alarm Notification on the Contact Management page.

Q C

Order ID	Package Name	Region	Resource	Remaini...	Rem...	Total SM...	Status	Effective	Expired
	India-10 000	India	IN	100% remaini	10000	10000	In use	Jul 08, 2024 11:23:38 GMT...	Aug 08, 2024 23:59:59 GM...

5 FAQs

Basics

- [Is a Failed SMS Billed?](#)
- [How Much Does the Message & SMS Service Need to Be Pre-paid?](#)
- [Can I Have Free Trial or Free Tier of the SMS Service?](#)
- [Will I Be Billed for the Message & SMS Service If I No Longer Use it?](#)

Packages

- [Can I Unsubscribe from an SMS Package?](#)
- [Can Unused Quotas Be Refunded?](#)
- [Can I Modify the SMS Package Specifications?](#)
- [How Can I View the Remaining Quota of the SMS Package?](#)
- [Can an SMS Package Be Used by Different Accounts?](#)
- [Can I Use an SMS Package Across Regions?](#)
- [How Long Is the Validity Period of an SMS Package? Can I Modify It?](#)
- [Can I Renew or Repeatedly Purchase SMS Packages?](#)
- [Can I Set a Quota Usage Alert for an SMS Package?](#)
- [Can I Use a Huawei Cloud SMS Package in a Third-Party Cloud?](#)
- [How Do I Purchase a Chinese Mainland SMS Package?](#)
- [Can an International SMS Package Be Used to Cover the Chinese Mainland SMS Fees?](#)
- [Why Am I Billed on a Pay-per-Use Basis After I Purchased an SMS Package?](#)

Overdue Payment

- [Will Message & SMS Resources Be Released If an Account Is in Arrears?](#)
- [How Do I Enable the Message & SMS Service Again After It Is Disabled Due to Arrears?](#)

Other Settings

- [How Is the Group SMS Assistant Charged?](#)
- [How Does China Broadnet Charge for SMSs? \(Chinese Mainland SMS\)](#)
- [Why Can I Send an SMS When My Account Balance Is Zero?](#)
- [Will SMSs Fail to Be Sent Using the Group SMS Assistant If the User Is in Arrears?](#)
- [Can the SMS Platform Send Uplink SMS Messages to Corresponding Destination Addresses in Different Applications? Is Sending Uplink SMS Messages Charged? \(Chinese Mainland SMS\)](#)