**Host Security Service** 

## Billing

 Issue
 03

 Date
 2024-12-03





HUAWEI CLOUD COMPUTING TECHNOLOGIES CO., LTD.

#### Copyright © Huawei Cloud Computing Technologies Co., Ltd. 2024. All rights reserved.

No part of this document may be reproduced or transmitted in any form or by any means without prior written consent of Huawei Cloud Computing Technologies Co., Ltd.

#### **Trademarks and Permissions**

NUAWEI and other Huawei trademarks are the property of Huawei Technologies Co., Ltd. All other trademarks and trade names mentioned in this document are the property of their respective holders.

#### Notice

The purchased products, services and features are stipulated by the contract made between Huawei Cloud and the customer. All or part of the products, services and features described in this document may not be within the purchase scope or the usage scope. Unless otherwise specified in the contract, all statements, information, and recommendations in this document are provided "AS IS" without warranties, guarantees or representations of any kind, either express or implied.

The information in this document is subject to change without notice. Every effort has been made in the preparation of this document to ensure accuracy of the contents, but all statements, information, and recommendations in this document do not constitute a warranty of any kind, express or implied.

### Huawei Cloud Computing Technologies Co., Ltd.

Address: Huawei Cloud Data Center Jiaoxinggong Road Qianzhong Avenue Gui'an New District Gui Zhou 550029 People's Republic of China

Website: https://www.huaweicloud.com/intl/en-us/

## **Contents**

1 Billing Overview	1
2 Billing Modes	3
2.1 Overview	3
2.2 Yearly/Monthly Billing	4
2.3 Pay-per-Use Billing	7
3 Billing Items	10
4 Billing Examples	12
5 Changing the Billing Mode	13
5.1 Overview	13
5.2 Yearly/Monthly to Pay-per-Use	13
6 Renewing Subscriptions	17
6.1 Overview	17
6.2 Manually Renewing HSS	18
6.3 Auto-renewing HSS	20
7 Bills	23
8 Arrears	27
9 Billing Termination	29
10 Cost Management	31
11 Billing FAQ	35
11.1 How Do I Unsubscribe from HSS Quotas?	35
11.2 How Do I Renew HSS?	37
11.3 If I Do Not Renew HSS After It Expires, Will My Services Be Affected?	39
11.4 If I Unsubscribe from HSS and Purchase It Again, Do I Need to Install Agents and Configure Ser Protection Settings from Scratch?	rver 39
11.5 How Do I Disable Auto-Renewal?	39

## Billing Overview

In this document, you will learn about how Host Security Service (HSS) is billed, how you can renew subscriptions and manage costs, and what happens if your account goes into arrears.

#### • Billing Modes

HSS provides two billing modes, yearly/monthly and pay-per-use billing, to meet requirements in different scenarios. Yearly/Monthly is a prepaid mode. You need to pay first, and will be billed based on the required duration in your order. You will need to make sure you have a top-up account with a sufficient balance or have a valid payment method configured first. Pay-per-use: You can start using HSS first and then pay as you go. For details, see **Overview**.

#### Billed Items

You will be billed for HSS edition quotas. For details about the billing factors and formulas for each billed item, see **Billing Items**.

Different billing calculation formulas are used based on billing modes. For details about billing examples, see **Billing Examples**.

#### • Renewing Subscriptions

Yearly/Monthly HSS editions cannot protect servers after their subscriptions expire. If you want to continue using HSS after it expires, you need to renew the HSS subscription within the specified period. Otherwise, HSS configurations or other related data may be lost. You can renew your subscription manually or automatically. For more details about renewal, see **Overview**.

#### • Viewing Bills

You can choose **Billing & Costs** > **Bills** to check the HSS transactions and bills. For details, see **Bills**.

#### • Arrears

If there is not a sufficient account balance to pay for your bill and there is no other payment method configured, your account will go into arrears. If you want to continue using your cloud services, you will need to top up your account in a timely manner. For details, see **Arrears**.

#### • Stopping Billing

If your no longer need to use HSS, you can unsubscribe from or delete it to stop the billing. For details, see **Billing Termination**.

#### • Managing Costs

You can manage costs from cost composition, allocation, analysis, and optimization. For details, see **Cost Management**.

#### Pricing

To quickly learn about the price of HSS, visit **HSS Pricing Details**.

## **2** Billing Modes

### 2.1 Overview

HSS provides two billing modes, yearly/monthly and pay-per-use billing, to meet requirements in different scenarios. To quickly learn about the price of HSS in different billing modes, visit **HSS Pricing Details**.

- Yearly/Monthly is a prepaid billing. You pay in advance for a subscription term, and in exchange, you get a discounted rate. The longer the subscription term, the bigger the discount.
- Pay-per-use is a postpaid billing mode. You pay as you go and just pay for what you use. The HSS usage is calculated by the second but billed every hour. With the pay-per-use billing mode, you can easily adapt to resource requirement changes, reducing the risk of over-provisioning resources or lacking capacity. In this mode, there are no upfront commitments required.

 Table 2-1 describes the differences between the billing modes.

Billing Mode	Yearly/Monthly	Pay-per-Use
Payment	Prepaid Billed by the subscription term you purchase	Postpaid Billed based on the actual usage duration of HSS
Billing Period	Billed for the required duration specified in your order	Billed by the second and settled by the hour
Billed Items	Quota editions: basic, professional, premium, Web Tamper Protection (WTP), and container editions	Quota edition: professional, premium, and container editions

Table 2-1	Billing	modes
-----------	---------	-------

Billing for Stopped Protection	Billed for the required duration specified in your order. Disabling protection for servers and containers does not affect yearly/ monthly billing.	You will not be charged after protection is disabled.
Changing the Billing Mode	Can be changed to pay-per- use. For details, see <b>Yearly/</b> <b>Monthly to Pay-per-Use</b> .	The billing mode cannot be changed to yearly/monthly. Disable the pay-per-use billing mode before purchasing HSS in yearly/monthly mode.
Upgrading Quotas	The basic and professional editions can be upgraded to higher editions.	Specifications cannot be upgraded.
Application Scenarios	A cost-effective option for scenarios where the resource usage duration is predictable. Recommended for resources expected to be in long-term use.	Recommended when the demands for server or container protection are likely to fluctuate and you want more flexibility.

## 2.2 Yearly/Monthly Billing

If you expect to use resources for a longer period, you can save money by selecting yearly/monthly billing. In the yearly/monthly billing mode, we offer discounts to you. This section describes the billing rules for yearly/monthly HSS resources.

#### **Application Scenarios**

If you want to ensure resource stability over a certain period of time, yearly/ monthly billing is a good choice. The yearly/monthly billing mode is recommended for the following workloads:

- Long-term workloads with stable resource requirements, such as official websites, online malls, and blogs.
- Long-term projects, such as scientific research projects and large-scale events.
- Workloads with predictable traffic bursts, for example, e-commerce promotions or festivals.
- Workloads with high data security requirements

#### **Billed Items**

You are billed for the following items on a yearly/monthly basis.

#### Table 2-2 Billed items

Billed Item	Description
Quota edition	Basic, professional, premium, WTP, and container editions

#### **Billing Period**

Yearly/monthly HSS is billed for the purchased duration (UTC+08:00). The billing starts when you activated or renewed the subscription (accurate to seconds), and ends at 23:59:59 of the expiry date.

For example, if you purchased a one-month HSS premium edition on March 08, 2023, 15:50:04, the billed usage period is from March 08, 2023, 15:50:04 to April 08, 2023, 23:59:59.

#### **Billing Examples**

Suppose you purchased a yearly/monthly HSS premium edition on March 08, 2023, 15:50:04, and renewed the subscription for one more month before the initial subscription expires. The following usage periods will be billed:

- March 08, 2023, 15:50:04 to April 08, 2023, 23:59:59
- April 08, 2023, 23:59:59 to May 08, 2023, 23:59:59

You will be billed for both usage periods. For details, see Table 2-3.

#### Table 2-3 Billing formulas

Resource	Formula	Unit Price
Quota edition (basic, professional, premium, WTP, and container editions)	Quota edition unit price x Purchase duration	For details, see the quota edition unit price in <b>HSS Pricing Details</b> .

Figure 2-1 shows how the total price is calculated.

#### NOTICE

The prices in the figure are just examples. The actual prices are those displayed on **HSS Pricing Details**.

#### Figure 2-1 Total price for a yearly/monthly HSS subscription



#### Price Change After Specification Change

If the specifications of a yearly/monthly HSS edition no longer meet your needs, you can upgrade to a higher edition on the console. The system will recalculate the price.

If you upgrade your edition, you need to pay the difference in price.

**NOTE** 

Currently, HSS cannot be downgraded. You can unsubscribe from the current edition and then purchase a lower edition.

Suppose you purchased a one-month HSS professional edition on April 8, 2023 and upgraded it to the premium edition on April 18, 2023. The price of the old configuration is \$4.5 USD/month, and that of the new configuration is \$13.8 USD/ month. The price difference will be calculated as follows:

## Specification upgrade fee = New specification price × Remaining period - Old specification price × Remaining period

The remaining period is the remaining days of each calendar month divided by the maximum number of days in each calendar month. In this example, Remaining period = 12 (Remaining days in April)/30 (Maximum number of days in April) + 8 (Remaining days in May)/31 (Maximum number of days in May) = 0.6581. Cost of upgrade = 13.8 USD x 0.6581 - 4.5 USD x 0.6581 = 6.1203 USD.

For more information, see **Pricing of a Changed Specification**.

#### Impacts of Expiration

**Figure 2-2** shows the statuses a yearly/monthly HSS can go through throughout its lifecycle. After HSS is purchased, it enters the valid period and runs normally during this period. If HSS is not renewed after it expires, before being deleted, it first enters a grace period and then a retention period.



Figure 2-2 Lifecycle of a yearly/monthly HSS subscription

#### **Expiration Reminder**

The system will send you a reminder (by email, SMS, or in-app message) 7 days before a yearly/monthly HSS subscription expires to remind you to renew the subscription.

#### Impact of Expiration

If your yearly/monthly HSS subscription is not renewed after it expires, it changes to the **Expired** state and enters a grace period. During the grace period, you can access HSS but cannot:

• Upgrade the HSS edition

If the yearly/monthly HSS subscription is not renewed after the grace period ends, its status turns to **Frozen** and it enters a retention period. You cannot perform any operations on the yearly/monthly subscription while it is in the retention period.

If the yearly/monthly HSS subscription is not renewed by the time the retention period ends, HSS resources will be released and data cannot be restored.

#### D NOTE

- For details about renewal, see **Overview**.
- For details about the grace period, see What Is a Grace Period?
- For details about the retention period, see What Is a Retention Period?

### 2.3 Pay-per-Use Billing

Pay-per-use billing means you pay nothing up front and are not tied into any contract or commitment. This section describes the billing rules for pay-per-use HSS resources.

#### **Application Scenarios**

Pay-per-use billing is good for short-term, bursty, or unpredictable workloads that cannot tolerate any interruptions, such as applications for e-commerce flash sales, temporary testing, and scientific computing.

#### **Billed Items**

You are billed for the following resources on a pay-per-use basis.

#### Table 2-4 Billed items

Billed Item	Description
Quota edition	Professional, premium, and container editions

#### **Billed Usage Period**

Pay-per-use HSS is billed in seconds, and settled on the hour (UTC+08:00). Once settlement is complete, it enters a new billing cycle.

Billing period of the quota edition:

- The billing starts when HSS is enabled.
- The billing ends when HSS is disabled.

For example, if you enabled the pay-per-use HSS premium edition for a server at 8:45:30 and disabled it at 8:55:00, you are billed for the 600 seconds from 8:45:30 to 8:55:30.

#### **Billing Examples**

Suppose you enabled the pay-per-use HSS premium edition for a server at 9:59:30 on April 18, 2023 and disabled it at 10:45:46 on April 18, 2023. Two usage periods will be billed:

- Usage of 30 seconds from 9:59:30 to 10:00:00
- Usage of 2,746 seconds from 10:00:00 to 10:45:46

You will be billed for both usage periods. For details, see **Table 2-3**. The price displayed in the pricing details is per hour, so you need to divide it by 3,600 to obtain the price for each second and then multiple the per-second price by the total number of seconds.

Table 2-5 Formula

Resource	Formula	Unit Price
Quota edition: professional, premium, and container editions	Quota edition unit price x Required duration	For details, see the quota edition unit price in <b>HSS Pricing Details</b> .

Figure 2-3 shows how the total price is calculated.

NOTICE

The prices in the figure are just examples. The actual prices are those displayed on **HSS Pricing Details**.

Figure 2-3 Total price for pay-per-use HSS



#### **Impact of Arrears**

**Figure 2-4** shows the statuses a pay-per-use HSS subscription can have throughout its lifecycle. After HSS is purchased, it enters the valid period and runs normally during this period. If your account goes into arrears, HSS enters a grace period and then a retention period.

Figure 2-4 Lifecycle of pay-per-use HSS



#### **Arrears Reminder**

The system will bill you for pay-per-use resources after each billing cycle ends. If your account is in arrears, we will notify you by email, SMS, or in-app message.

#### **Impact of Arrears**

If your account is insufficient to pay your amount due, your account goes into arrears, and the pay-per-use HSS enters the grace period. You are still responsible for expenditures generated during the grace period. You can view the charges on the **Billing & Costs** > **Overview** page and pay any past due balance as needed.

If you do not bring your account balance current before the grace period expires, HSS turns to **Frozen** and enters a retention period. You cannot perform any operations on pay-per-use HSS in the **Frozen** status.

If you do not pay off the arrears within the retention period, your HSS resources will be released, and data will be lost.

#### D NOTE

- For details about the grace period, see What Is a Grace Period?
- For details about the retention period, see What Is a Retention Period?
- For details about topping up your account, see Topping Up an Account.

#### **Billing for Stopped HSS**

Generally, HSS quota edition charged in pay-per-use mode stops billing after it is disabled.

## **3** Billing Items

#### Billing

You will be billed for the HSS edition you purchased. For details, see **Table 3-1**.

To quickly learn about the price of HSS, visit **HSS Pricing Details**.

#### **NOTE**

The billed items marked with asterisks (\*) in Table 3-1 are mandatory.

Billing Item	Description	Billing Mode	Formula
* Quota edition	Billed based on editions: basic and WTP editions	Yearly/ monthly	• Yearly/Monthly: Quota edition x Required
	Billed based on editions: professional, premium, and container editions	Yearly/ monthly and pay-per-use	<ul> <li>Pay-per-use: Quota edition x Billing duration</li> </ul>

Table 3-1 HSS billing items

If you configure advanced settings, such as Cloud Backup and Recovery (CBR), you also need to pay for them. For details, see **Table 3-2**.

Table 3-2 Billing	items f	for advanced	settings
-------------------	---------	--------------	----------

Billing Item	Description
CBR	You can purchase a backup vault to store backups generated by servers.
	You are billed based on the vault capacity. For details, see <b>Cloud</b> <b>Backup Price Details</b> .

#### **Billing Examples**

Suppose you purchased a yearly/monthly HSS premium edition on March 08, 2023, 15:50:04, and renewed the subscription for one more month before the initial subscription expires. The following usage periods will be billed:

- March 08, 2023, 15:50:04 to April 08, 2023, 23:59:59
- April 08, 2023, 23:59:59 to May 08, 2023, 23:59:59

Figure 2-1 shows how the total price is calculated.



The prices in the figure are just examples. The actual prices are those displayed on **HSS Pricing Details**.

Figure 3-1 Total price for a yearly/monthly HSS subscription



For pay-per-use billing examples, see **Billing Examples**.

## **4**Billing Examples

#### **Billing Scenario**

At 15:30:00 on March 18, 2023, a user purchased a one-month HSS professional edition (\$4.5 USD/quota/month) to protect a server.

At 9:00:00 on March 20, 2023, the user upgrades the premium edition to premium (\$13.8 USD/quota/month).

So how much will the user be billed for this HSS in March and April?

#### **Billing Analysis**

The new premium edition is \$13.8 USD/quota/month, and the old professional edition is \$4.5 USD/quota/month, so you need to pay the difference in price. The price difference will be calculated as follows:

## Specification upgrade fee = New specification price × Remaining period - Old specification price × Remaining period

The remaining period is the remaining days of each calendar month divided by the maximum number of days in each calendar month. In this example, Remaining period = 11 (Remaining days in March)/31 (Maximum number of days in March) + 18 (Remaining days in April)/30 (Maximum number of days in April) = 0.9548. Cost of upgrade = \$13.8 USD x 0.9548 - \$4.5 USD x 8.8796 = \$8.8796 USD

#### NOTICE

The prices in this section are just examples. The actual prices are those displayed on **HSS Pricing Details**.

## **5** Changing the Billing Mode

### 5.1 Overview

After purchasing the professional, premium, or container edition in yearly/monthly mode, you can change the billing mode you selected for HSS to meet service requirement changes. **Table 5-1** lists the HSS billing items that support billing mode changes.

Table 5-1	HSS	billing	items
-----------	-----	---------	-------

Billing Item	Change Description	Reference
Quota edition	HSS supports the yearly/monthly <b>professional</b> , <b>premium</b> , and <b>container</b> editions.	Yearly/Monthly to Pay- per-Use
	Change from yearly/monthly to pay- per-use to use the HSS professional, premium, and container editions more flexibly.	

### 5.2 Yearly/Monthly to Pay-per-Use

After purchasing a yearly/monthly HSS professional, premium, or container edition, you can change it to pay-per-use billing to reclaim some costs and use it more flexibly.

#### D NOTE

You can change the billing mode from yearly/monthly to pay-per-use in either of the following ways:

- Change to pay-per-use immediately: The pay-per-use billing mode takes effect immediately.
- Change to pay-per-use upon expiration: The pay-per-use billing mode takes effect only after the yearly/monthly subscription has expired.

#### **Limitations and Constraints**

- Changing from yearly/monthly to pay-per-use is supported only after you have passed real-name authentication.
- On the **Renewals** page, only orders in the **Provisioned** status can be changed from yearly/monthly to pay-per-use.
- A maximum of 100 resources can be changed from yearly/monthly to payper-use at a time, including instant to pay-per-use and expiration to pay-peruse scenarios.
- The billing modes of products in a solution portfolio cannot be changed from yearly/monthly to pay-per-use.
- Invoiced resources cannot be changed from yearly/monthly to pay-per-use.

#### Prerequisite

You can change the resource usage to pay-per-use on the HSS console or the **Renewals** page in the **Billing Center**.

#### Change to Pay-per-Use Immediately

#### Step 1 Log in to the management console.

- **Step 2** Click <sup>10</sup> in the upper left corner of the management console and select a region.
- **Step 3** Click in the upper left corner of the page and choose **Security & Compliance** > **Host Security Service**.
- **Step 4** Go to a quota page as required.
  - To go to the server protection quota page,
    - a. In the navigation tree on the left, choose Asset Management > Servers
       & Quota.
    - b. Click the **Quotas** tab.
  - To go to the container protection quota page,
    - a. In the navigation tree on the left, choose **Asset Management** > **Containers & Quota**.
    - b. On the **Containers & Quota** page, click the **Protection Quotas** tab.
- **Step 5** Locate the row that contains the target quota, choose **More** > **Change to Payper-Use Now** in the **Operation** column.

Step 6 Click OK. The Change to Pay-per-Use page is displayed.

- **Step 7** Confirm the refund information and click **Change to Pay-Per-Use**.
- **Step 8** In the displayed dialog box, confirm the resources again and click **OK**.

----End

#### Changing to Pay-per-Use (HSS Console)

- Step 1 Log in to the management console.
- **Step 2** Click <sup>1</sup> in the upper left corner of the management console and select a region.
- **Step 3** Click in the upper left corner of the page and choose **Security & Compliance** > **Host Security Service**.
- **Step 4** Go to a quota page as required.
  - To go to the server protection quota page,
    - a. In the navigation tree on the left, choose Asset Management > Servers & Quota.
    - b. Click the **Quotas** tab.
  - To go to the container protection quota page,
    - a. In the navigation tree on the left, choose **Asset Management** > **Containers & Quota**.
    - b. On the **Containers & Quota** page, click the **Protection Quotas** tab.
- **Step 5** Locate the row that contains the target quota, choose **More** > **Change to Payper-Use** in the **Operation** column.
- **Step 6** Click **OK** to switch to the **Change to Pay-per-Use** page.
- **Step 7** Confirm the resources and click **Change to Pay-per-Use**.
  - ----End

#### Change to Pay-per-Use (Billing Center)

- **Step 1** Log in to the management console.
- **Step 2** In the upper right corner of the page, choose **Billing & Costs > Renewal**. The **Renewal** page is displayed.
- **Step 3** Customize search criteria.
  - Under the **Pay-per-Use After Expiration** tab, you can view the resources whose billing mode will change to pay-per-use upon expiration.
  - For resources on the **Manual Renewals**, **Auto Renewals**, and **Renewals Canceled** pages, you can set the billing mode to change to pay-per-use upon expiration.
- **Step 4** Set the billing mode to change to pay-per-use after the yearly/monthly subscription expires.
  - Single resource: Select the professional/premium/container edition resource for which you want to change the billing mode, and choose **More** > **Change to Pay-per-Use** in the **Operation** column.

- Multiple resources: Select the professional/premium/container edition resources for which you want to change the billing mode, and click **Change to Pay-per-Use After Expiration** above the resource list.
- **Step 5** Confirm the subscription change details, and click **Change to Pay-per-Use After Expiration**.

----End

# **6** Renewing Subscriptions

## 6.1 Overview

#### When to Renew Subscriptions

Yearly/Monthly HSS editions cannot protect servers after their subscriptions expire. If a yearly/monthly HSS is about to expire but you want to continue using it, you need to renew the HSS subscription within a specified period, or resources will be automatically released, and data will be lost and cannot be restored.

Only yearly/monthly HSS subscriptions can be renewed. If you use pay-per-use HSS, just ensure that your account has a valid payment method configured or a top-up account with a sufficient balance.

If you renew HSS before it expires, resources will be retained and you can continue using the HSS. For details about HSS statuses after it has expired and the associated impacts, see **Impacts of Expiration**..

#### How to Renew Subscriptions

You can renew a yearly/monthly HSS subscription manually or automatically.

Method	Description
Manually Renewing HSS	You can renew a yearly/monthly HSS subscription on the console any time before it is automatically deleted.
Auto-renewing HSS	You can enable auto-renewal to automatically renew HSS before it expires. This prevents resources from being deleted in case you forget to renew a subscription.

Table	6-1	Renewal
-------	-----	---------

You can select a method to renew a yearly/monthly HSS subscription based on the phase the ECS is currently in. For details, see **Figure 6-1**.

#### Figure 6-1 HSS lifecycle



- HSS is available from the time when it is purchased to the time when it expires, and the quota status is **Normal**.
- When an HSS subscription expires, the quota status will change to **Expired**.
- If expired HSS is not renewed, it enters a grace period. If it is not renewed by the time the grace period expires, HSS will be frozen and enter a retention period.
- If you do not renew the subscription before the retention period expires, your resources and configurations will be automatically deleted.

#### D NOTE

- For details about the grace period, see What Is a Grace Period?
- For details about the retention period, see What Is a Retention Period?

You can enable auto-renewal anytime before HSS expires. By default, the system will make the first attempt to charge your account for the renewal at 03:00, seven days before the expiry date. If this attempt fails, it will make another attempt at 03:00 every day until the subscription is renewed or expires. You can change the auto-payment date for renewal as required.

### 6.2 Manually Renewing HSS

You can renew a yearly/monthly HSS subscription on the console any time before it is automatically deleted.

#### **Renewing HSS on the Console**

#### Step 1 Log in to the management console.

- **Step 2** Click <sup>1</sup> in the upper left corner of the management console and select a region.
- **Step 3** Click in the upper left corner of the page and choose **Security & Compliance** > **Host Security Service**.
- **Step 4** Go to a quota page as required.
  - To go to the server protection quota page,
    - a. In the navigation tree on the left, choose Asset Management > Servers
       & Quota.
    - b. Click the **Quotas** tab.

- To go to the container protection quota page,
  - a. In the navigation tree on the left, choose **Asset Management** > **Containers & Quota**.
  - b. On the **Containers & Quota** page, click the **Protection Quotas** tab.
- **Step 5** Manually renew the quota.
  - Renewing a single quota: In the **Operation** of the quota, choose **More** > **Renew**.
  - Renewing quotas in batches:
    - a. Select the yearly/monthly quotas to be renewed.
    - b. Click **Batch Renew** above the quota list.
- Step 6 Select a renewal duration and optionally select Renew on the standard renewal date. For details, see Setting the Same Renewal Day for Yearly/Monthly Resources. Confirm the price and click Pay.
- **Step 7** Select a payment method and make your payment. Once the order is paid, the renewal is complete.

----End

#### **Renewing a Subscription in Billing Center**

- Step 1 Log in to the management console.
- **Step 2** In the upper right corner of the page, choose **Billing & Costs > Renewal**. The **Renewals** page is displayed.
- Step 3 On the Manual Renewals page, manually renew HSS.
  - Renewing a single quota: Click **Renew** in the **Operation** of the quota.
  - Renewing quotas in batches: Select HSS quotas and click **Batch Renew**.
- Step 4 Select a renewal duration and optionally select Renew on the standard renewal date. For details, see Setting the Same Renewal Day for Yearly/Monthly Resources. Confirm the price and click Pay.
- **Step 5** Select a payment method and make your payment. Once the order is paid for, the renewal is complete.

----End

#### Setting the Same Renewal Day for Yearly/Monthly Resources

If HSS quotas have different expiry dates, you can set the same renewal day, for example, the first day of each month, to make it easier to manage renewals.

In **Figure 6-2**, a user sets the same renewal day for two resources that will expire at different dates.

-	5	2	1 5
Procedure	1. Configure a renewal date.	2. Select resources for operations.	3. Renew to the renewal date.
Rules	For example, the renewal date is Resource A Expiration: April 17 Resource B Expiration: May 08	the <b>1st</b> day of each month. Month Month Additional renewal for 14 days Additional renewal for days	Expiration: June 01 r 24 Expiration: July 01

Figure 6-2 Setting the same renewal day for resources with different expiry dates

For details, see **Setting a Renewal Date**.

### 6.3 Auto-renewing HSS

Auto-renewal can prevent HSS from being automatically deleted if you forget to manually renew them. The auto-renewal rules are as follows:

- The first auto-renewal date is based on when the HSS expires and the billing cycle.
- The auto-renewal period of an HSS depends on the subscription term. Monthly subscriptions renew each month, and yearly subscriptions renew each year.
- You can enable auto-renewal any time before HSS expires. By default, the system will make the first attempt to charge your account for the renewal at 03:00, seven days before the expiry date. If this attempt fails, it will make another attempt at 03:00 every day until the subscription is renewed or expires.
- After auto-renewal is enabled, you can still renew HSS manually if you want to. After a manual renewal is complete, auto-renewal is still valid, and the renewal fee will be deducted from your account seven days before the new expiry date.
- By default, the renewal fee is deducted from your account seven days before the new expiry date. You can change this auto-renewal payment date as required.

For more information about auto-renewal rules, see Auto-Renewal Rules.

#### Prerequisite

The yearly/monthly HSS quota has not expired.

#### **Enabling Auto-Renewal During Purchase**

You can enable auto-renewal when purchasing HSS, as shown in **Figure 6-3**. For more information about purchasing HSS, see **Purchasing HSS Quotas**.

Figure 6-3 Enabling auto-renewal

Required Duration 1 2 3 4 5 6 7 8 9 months 1 year 2 years 3 years 5 years 💟 Auto-renew 🔊

If you enable auto-renewal when HSS, the auto-renewal periods are as follows:

- Monthly billing: Your subscription will be renewed each month.
- Yearly billing: Your subscription will be renewed each year.

#### Enabling Auto-Renewal on the HSS Console

#### Step 1 Log in to the management console.

- **Step 2** Click <sup>1</sup> in the upper left corner of the management console and select a region.
- **Step 3** Click in the upper left corner of the page and choose **Security & Compliance** > **Host Security Service**.
- **Step 4** Go to a quota page as required.
  - To go to the server protection quota page,
    - a. In the navigation tree on the left, choose Asset Management > Servers & Quota.
    - b. Click the **Quotas** tab.
  - To go to the container protection quota page,
    - a. In the navigation tree on the left, choose **Asset Management** > **Containers & Quota**.
    - b. On the **Containers & Quota** page, click the **Protection Quotas** tab.
- **Step 5** Enable auto-renewal for quotas.
  - Renewing a single quota: In the Operation column of the quota, choose More > Enable Auto-Renewal.
  - Renewing quotas in batches:
    - a. Select multiple yearly/monthly quotas.
    - b. Click Enable Auto-Renew above the quota list.
- **Step 6** Select a renewal period, specify the auto-renewal times, and click **Pay**.

If auto-renewal is enabled on the **Renewals** page, the auto-renewal period is subject to the selected renewal period and number of auto-renewals. For example, if you select three months renewal duration and do not select **Preset autorenewals**, your subscription is automatically renewed for three months before each expiration.

----End

#### Enabling Auto-renewal on the Renewal Page

#### Step 1 Log in to the management console.

- **Step 2** In the upper right corner of the page, choose **Billing & Costs > Renewal**. The **Renewal** page is displayed.
- **Step 3** Customize search criteria.
  - On the **Auto Renewals** page, you can view the resources for which autorenewal has been enabled.

- You can enable auto-renewal for resources on the Manual Renewals, Payper-Use After Expiration, and Renewals Canceled pages.
- Step 4 Enable auto-renewal for yearly/monthly resources.
  - Enabling auto-renewal for a single resource: Select the HSS quota for which you want to enable auto-renewal and click **Enable Auto-Renew** in the **Operation** column.
  - Enabling auto-renewal for multiple resources at a time: Select the HSS quotas for which you want to enable auto-renewal and click **Enable Auto-Renew** above the list.
- **Step 5** Select a renewal period, specify the auto-renewal times, and click **Pay**.

If auto-renewal is enabled on the **Renewals** page, the auto-renewal period is subject to the selected renewal period and number of auto-renewals. For example, if you select three months renewal duration and do not select **Preset autorenewals**, your subscription is automatically renewed for three months before each expiration.

----End

## **Bills**

You can view bills in the **Billing Center** to learn about the usage and billing details of the resource in a certain period.

#### **Bill Generation**

After yearly/monthly resources are paid, a bill is reported to the billing system for settlement.

The usage of pay-per-use resources is reported to the billing system at a fixed interval. A pay-per-use resource is billed by the hour, day, or month, depending on the resource's usage type. Pay-per-use HSS is billed by hour.

You are not charged immediately after a record is generated. For example, if payper-use HSS (which is billed on an hourly basis) is deleted at 08:30, you will still have expenditures for the 08:00 to 09:00 hour. However, you will not likely be billed for the 08:00 to 09:00 hour until about 10:00.

On the **Billing Center** > **Billing** > **Transactions and Detailed Bills** > **Transaction Bills** page, **Expenditure Time** indicates the time when a pay-per-use product is used.

#### Viewing Bills of a Specified Quota

- Step 1 Log in to the management console.
- **Step 2** Click <sup>10</sup> in the upper left corner of the management console and select a region.
- Step 3 Click in the upper left corner of the page and choose Security & Compliance > Host Security Service.
- **Step 4** Go to a quota page as required.
  - To go to the server protection quota page,
    - a. In the navigation tree on the left, choose Asset Management > Servers & Quota.
    - b. Click the **Quotas** tab.
  - To go to the container protection quota page,

- a. In the navigation tree on the left, choose **Asset Management** > **Containers & Quota**.
- b. On the Container Nodes tab, click Protection Quotas.

#### Step 5 Copy the quota ID.

• Copy the server protection quota ID, as shown in Figure 7-1.

#### Figure 7-1 Obtaining a server protection quota ID

□ Quota ID	Edition \ominus	Quota Status 😝
c48c880d-c575-4b6e-87b7-7361a1c564e6	Premium	O Normal

Copy the container protection quota ID, as shown in Figure 7-2.

Figure 7-2 Obtaining a container protection quota ID

Quota ID 🜲	Quota Version 🌲	Quota Status 🌲
32628c97-a581-428b-9c8c-769b2bfcd489	Enterprise	Normal
Obead7b6-ffbc-456c-a1b6-82d2398d0386	Enterprise	Normal

- **Step 6** On the top menu bar of the console, choose **Billing & Costs** > **Bills**. The **Bills** page is displayed.
- Step 7 In the navigation pane, choose Billing > Expenditure Details.
- Step 8 On the Bill Details page, click Settings and select Resource Name or ID. In the search box, enter the quota ID copied by Step 5. Click Q to search for the bill of the quota.

By default, expenditure details are displayed by usage and the statistical period is a billing cycle. You can also set other statistical dimensions and periods.

----End

## Scenario Example: Checking the Consistency of the Actual Usage and Billed Usage

Assume that you purchased a pay-per-use HSS quota of the premium edition at 10:09:06 on June 30, 2023 and disabled it later that day, at 12:09:06.

• HSS transaction bills

Pay-per-use HSS usage is calculated by the second and billed on an hourly basis. You can check the transaction bills against the actual usage. For details, see **Table 7-1**.

Table 7-1 HSS transaction bills

Service	HSS
Туре	

Resourc e Type	HSS premium edition
Billing Mode	Pay-per-use
Expendi ture Time	<ul> <li>From 10:09:06 on April 08, 2023 to 12:09:06 on April 08, 2023, 3 transaction bills would be generated for the resource usage in the following periods:</li> <li>2023/04/08 10:09:06 - 2023/04/08 11:00:00</li> <li>2023/04/08 11:00:00 - 2023/04/08 12:00:00</li> <li>2023/04/08 12:00:00 - 2023/04/08 12:09:06</li> </ul>
List Price	List price on the official website = Usage x Unit price In this example, the HSS premium edition was used for 3,054 seconds in the first period, and the unit price can be obtained on the HSS <b>Pricing Details</b> . For example, if the unit price is \$0.028 USD/quota/ hour, the list price is calculated as follows: (3054/3600) x \$0.028 USD = \$0.02375333 USD. Similarly, you can calculate the HSS list price for the other periods.
Discoun ted Amount	Discounts offered for cloud services, for example, commercial discounts, partner authorized discounts, and promotional discounts. Discounts are based on the list prices.
Truncat ed Amount	Huawei Cloud billing is calculated to the 8th decimal place. However, the amount due is truncated to the 2nd decimal place. The third and later decimal places are referred to as the truncated amounts. Take the first period as an example. The truncated amount is \$0.00375333 USD.
Amount Due	Amount due = List price – Discount amount – Truncated amount Take the first period as an example. If the discount amount is 0, the amount due is \$0.02 USD (0.02375333 – 0 – 0.00375333).

• HSS bill details

Bill details can display in multiple ways. By default, the bill details of a resource are displayed by usage and by billing cycle. **Table 7-2** illustrates the HSS bill details, which can be used to check against the actual usage.

Table	7-2	HSS	bill	details
-------	-----	-----	------	---------

Service Type	HSS
Resourc e Type	HSS premium edition
Billing Mode	Pay-per-use

Resourc e Name/I D	Name and ID of an HSS quota Example: <b>HSS_54cc0c74-3c06-3836-96b0-b5fdc3f7f237</b> , <b>fffa149a-4504-4872-b324-f65e5a76117b</b>
Specific ations	HSS quota edition In this example, the value is <b>Premium</b> .
Usage Type	Duration for pay-per-use HSS
Unit Price	When pay-per-use billing is used, the unit price is only provided if the amount is equal to the usage multiplied by the unit price. No unit price is provided in other pricing modes, for example, tiered pricing. You can check the unit price in HSS Pricing Details.
Unit	Displayed on the <b>HSS Pricing Details</b> page. Example: USD/quota/ hour
Usage	Depends on the unit of the unit price, which, for HSS, is USD/quota/ hour. HSS usage is measured by hour. In this example, the total usage is 2 hours.
Usage Unit	Hour
List Price	List price on the official website = Usage x Unit price HSS is used for 2 hours in total, and the unit price is obtained on the HSS Pricing Details page. The list price = $2 \times 0.028$ USD = $0.056$ USD.
Discoun t	Discounts offered for cloud services, for example, commercial discounts, partner authorized discounts, and promotional discounts. Discounts are based on the list prices.
Amount Due	Amount that should be paid for used cloud services after discounts are applied.

## **8** Arrears

If your configured payment method is unable to pay for your bill, your account will be in arrears. You will need to update you payment method or to top up your account in a timely manner if you want to continue using your cloud services.

#### **Arrears Reason**

If your configured payment method or top-up account cannot pay for the bills generated by HSS professional, premium, or container edition, your account will fall into arrears.

#### Arrears

• Yearly/Monthly

This is a pre-paid billing mode, so you can continue using yearly/monthly HSS resources even if your account is in arrears. However, you cannot perform operations such as purchasing new HSS quotas, upgrading HSS quota editions, or renewing HSS, because they will generate new expenditures.

• Pay-per-use

If your account is insufficient to pay your amount due, your account goes into arrears, and the pay-per-use HSS enters the grace period. You need to pay the pay-per-use resource fees incurred during the grace period. To view the fees, go to the **Billing Center** > **Overview** page. The system will charge the fees after you top up your account.

If you do not pay the arrears within the grace period, the resource enters the retention period and its status turns to **Frozen**. You cannot perform any operations on pay-per-use resources in the retention period.

If you do not pay off the arrears within the retention period, your HSS resources will be released, and data will be lost.



#### Figure 8-1 Lifecycle of pay-per-use HSS

#### **NOTE**

- For details about the grace period, see What Is a Grace Period?
- For details about the retention period, see What Is a Retention Period?

#### **Avoiding and Handling Arrears**

Make sure that your account has sufficient balance to pay your amount due. For details, see Topping Up an Account.

If an HSS quota is no longer used, you can delete it to avoid generating further expenditures.

To help make sure your account never falls into arrears, you can configure the Balance Alert on the Overview page of the Billing Center. Then, anytime an expenditure quota drops to below the threshold you specify, Huawei Cloud automatically notifies you by SMS or email.

If your account is in arrears, top up your account in time.

8 Arrears

## **9** Billing Termination

To prevent resource waste and unnecessary fees, you can stop billing for unused resources.

#### Yearly/Monthly Resources

When you purchase a yearly/monthly resource, such as a yearly/monthly HSS quota, you make a one-time up-front payment. By default, the billing automatically stops when the purchased subscription expires

- You can unsubscribe from a yearly/monthly resource before the subscription expires. Fees for unused resource will be refunded to you based on refund conditions, including the five-day unconditional unsubscription conditions and whether cash coupons or discount coupons are used for the purchase. For details about unsubscription rules, see Unsubscriptions.
- If you have enabled auto-renewal but no longer wish to automatically renew the subscription, disable it before the auto-renewal date (7 days before the expiration date by default) to avoid unexpected expenditures.
- Step 1 Log in to the management console.
- **Step 2** In the upper left corner of the page, select a region, click —, and choose **Security** & **Compliance** > **Host Security Service**.
- **Step 3** Unsubscribe from different types of quotas.
  - Unsubscribing from a server protection quota:
    - a. In the navigation pane on the left, choose Asset Management > Servers
       & Quota. Click the Quotas tab. The protection quota list page is displayed.
    - b. In the **Operation** column of a quota, choose **More** > **Unsubscribe**.
  - Unsubscribing from a container protection quota:
    - a. In the navigation pane on the left, choose Asset Management > Containers & Quota. Click the Protection Quotas tab. The protection quota list page is displayed.
    - b. In the **Operation** column of a quota, choose **More** > **Unsubscribe**.

**Step 4** On the **Unsubscribe from In-Use Resources** tab, unsubscribe from the quota.

- Unsubscribing from a single quota: In the **Operation** column of a quota, click **Unsubscribe**.
- Unsubscribing from quotas in batches: Select multiple HSS quotas and click **Batch Unsubscribe** above the list.
- **Step 5** Select a reason for the unsubscription, check the resources to be unsubscribed from, select I understand a handling fee will be charged for this unsubscription, and click **Confirm**.

After the unsubscription is successful, the quotas you unsubscribed from will not be displayed in the quota list.

----End

#### **Pay-per-Use Resources**

If pay-per-use billing mode resources, such as pay-per-use HSS professional, premium, or container edition, are no longer used, disable protection in a timely manner to avoid unexpected expenditures.

#### **NOTE**

The system usually deducts fees of the last settlement period within one hour after the products are used. As a result, after a pay-per-use resource is deleted, the bill information may still exist. For example, when you disable protection at 08:30, the fees generated between 08:00 and 09:00 are usually deducted at about 10:00.

#### Step 1 Log in to the management console.

- **Step 2** In the upper left corner of the page, select a region, click —, and choose **Security** & **Compliance** > **Host Security Service**.
- **Step 3** Go to the protection list.
  - Server protection list: In the navigation pane, choose Asset Management > Servers & Quota. Click the Servers tab.
  - Container protection list: In the navigation pane, choose Asset Management
     > Container Management. Click the Container Nodes tab and click Nodes.
- **Step 4** In the **Operation** column of a server, click **Disable** or **Disable Protection**.
- **Step 5** In the confirmation dialog box, click **OK**.

After protection is disabled, return to the protection list. The protection status of the server or container is **Unprotected**.

----End

## **10** Cost Management

As you migrate more of your services to the cloud, managing cloud costs becomes more important. For example, you may be more concerned with cost management when using HSS. The following describes how to manage costs in terms of cost composition, allocation, analysis, and optimization. Optimizing costs can help you maximize return on investment.

#### **Cost Composition**

HSS costs consist of two parts:

- Resource costs: cost of resources and resource packages, depending on the billing items of HSS. For details, see **Billing Items**.
- O&M costs: labor costs incurred during the use of HSS.

Huawei Cloud **Cost Center** helps you manage resource costs efficiently. You need to identify, manage, and optimize O&M costs on the page.

#### **Cost Allocation**

A good cost accountability system is a prerequisite for cost management. It ensures that departments, business teams, and owners are accountable for their respective cloud costs. An enterprise can allocate cloud costs to different teams or projects so as to have a clear picture of their respective costs.

We provide multiple tools for you to optimize cost allocation in **Cost Center**.

#### • By linked account

The enterprise master account can manage costs by grouping the costs of its member accounts by linked account. For details, see **Viewing Costs by Linked Account**.

#### • By enterprise project

Before allocating costs, enable Enterprise Project Management Service (EPS) and plan your enterprise projects based on your organizational structure or service needs. When purchasing cloud resources, select an enterprise project so that the costs of the resources will be allocated to the selected enterprise project. For details, see Viewing Costs by Enterprise Project.

#### Figure 10-1 Selecting an enterprise project for HSS

Enterprise Project

default

#### • By cost tag

You use tags to sort your Huawei Cloud resources in a variety of different ways, for example, by purpose, owner, or environment. The following is the process of managing costs by predefined tags (recommended).



#### Figure 10-2 Adding tags for HSS

 Tags
 It is recommended that you use TMS's predefined tag function to add the same tag to different cloud resources. View predefined tags. C

 Tag key
 Tag value

 You can add 10 more tags.

For details, see Viewing Costs by Cost Tag.

By cost category

You can use **Cost Categories** in **Cost Center** to split shared costs. Shared costs are the costs of resources (compute, network, storage, or resource packages) shared across multiple departments or the costs that cannot be directly split by cost tag or enterprise project. These costs are not directly attributable to a singular owner, and they cannot be categorized into a singular cost type. In this case, you can define cost splitting rules to fairly allocate these costs among teams or business units. For details, see **Viewing Cost By Cost Category**.

#### **Cost Analysis**

To precisely control and optimize your costs, you need a clear understanding of what parts of your enterprise incurred different costs. **Cost Center** visualizes original costs and amortized costs in various dimensions and through filters so that you can analyze service usage costs, trends, and factors from a variety of perspectives and scopes.

You can also use **Cost Anomaly Detection** in **Cost Center** to detect unexpected expenses in a timely manner. In this way, costs can be monitored, analyzed, and traced.

For details, see **Performing Cost Analysis to Explore Costs and Usage** and **Enabling Cost Anomaly Detection to Identify Anomalies**.

#### **Cost Optimization**

#### • Cost control

You can create different types of budgets on the **Budgets** page of Cost Center to track your costs against the budgeted amount you specified. If the budget thresholds you defined are reached, Cost Center will send alerts to the recipients you configured. You can also create budget reports and specify recipients to receive budget alerts if any at a frequency you configured.

Suppose you want to create a monthly budget of \$5,000 USD for pay-per-use HSS and expect to receive an alert if the forecasted amount exceeds 80% of the budgeted amount. You can refer to the following budget information.

#### Figure 10-3 Basic budget information



Service Type	Include	
Host Security Service (HSS) 🔘		0
Linked Account	All	•
Region	All	•
PayerAccount Name	All	•
Specifications	All	•
Usage Type	All	•
Cost Tag	All	•
Cost Categories	All	•
Enterprise Project	All	•
Business Entity	All	•
Bill Type	All	•
Billing Mode	Include	•
Pay-per-Use 💿		0
AZ	All	•

#### Figure 10-4 Defining the budget scope

Figure 10-5 Setting a budget alert

Thresholds	Actual > V 80	(%) of budgeted amou	int 🔻	Alerts are sent when the actual cost is higher than 80% (\$4,000.00) of the forecasted cost.
	€ Add threshold			
Recipients	recipient	(Email)z o	om	(SMS)+(
	€ Select From Contacts			

For details, see **Enabling Forecasting and Creating Budgets to Track Costs and Usage**.

#### • Billing mode selection

Different types of services have different requirements on resource usage periods, so the most economical billing mode for one resource may not be the best option for another resource.

- For mature services that tend to be stable for the long term, select yearly/monthly billing.
- For short-term, unpredictable services that experience traffic bursts and cannot afford to be interrupted, select pay-per-use billing.

## **11** Billing FAQ

### 11.1 How Do I Unsubscribe from HSS Quotas?

If some of your HSS quotas are unnecessary and you want to stop billing for them, you can unsubscribe from them.

You can unsubscribe from HSS quotas billed in yearly/monthly mode. After the unsubscription, the amount that you did not use will be refunded. For details, see **Unsubscribing from HSS Quotas Charged in Yearly/Monthly Mode**.

The pay-per-use HSS quota is billed based on the actual usage duration. After HSS is disabled, you will not be billed. For details, see **Disabling HSS Quotas Charged in Pay-per-Use Mode**.

**NOTE** 

If you use a member account, grant the BSS Administrator permission to it so that you can unsubscribe from HSS using this member account.

#### Unsubscribing from HSS Quotas Charged in Yearly/Monthly Mode

You can unsubscribe from HSS quotas billed in yearly/monthly mode.

- If you have unsubscribed from fewer than 10 resources in the current year, you can get full refund when unsubscribing from a quota purchased within five days (excluding the quotas whose orders are not paid).
- If you unsubscribe from a quota later than five days after purchase, the handling fees and the consumed amount will be charged. The used cash coupons and discount coupons will not be refunded.

For more information, see **Unsubscription Rules**.

#### Step 1 Log in to the management console.

- **Step 2** In the upper left corner of the page, select a region, click  $\equiv$ , and choose **Security & Compliance** > **HSS**.
- **Step 3** Unsubscribe from different types of quotas.

- Unsubscribing from server quotas:
  - a. In the navigation pane on the left, choose Asset Management > Servers
     & Quota. Click the Quotas tab. The protection quota list page is displayed.
  - b. In the **Operation** column of the quota you want to unsubscribe from, click .

You can also select all quotas you want to unsubscribe from and click **Batch Unsubscribe** in the upper left corner of the quota list.

- c. On the displayed page, complete the unsubscription as prompted. For details, see **Unsubscription Rules**.
- Unsubscribing from container quotas:
  - a. In the navigation pane on the left, choose Asset Management > Containers & Quota. Click the Protection Quotas tab. The protection quota list page is displayed.
  - b. In the **Operation** column of the quota you want to unsubscribe from, click .

You can also select all quotas you want to unsubscribe from and click **Batch Unsubscribe** in the upper left corner of the quota list.

c. On the displayed page, complete the unsubscription as prompted. For details, see **Unsubscription Rules**.

----End

#### Disabling HSS Quotas Charged in Pay-per-Use Mode

To unsubscribe from the professional, premium, or container edition quota purchased in the pay-per-use mode, you just need to disable the protection.

- Step 1 Log in to the management console.
- **Step 2** Click = in the upper left corner of the page, select a region, and choose **Security & Compliance** > HSS to go to the HSS management console.
- **Step 3** Go to the protection list.
  - Server protection list: In the navigation pane, choose Asset Management > Servers & Quota. Click the Servers tab.
  - Container protection list: In the navigation pane, choose **Asset Management** > **Container Management**. Click the **Container Nodes** tab and click **Nodes**.
- **Step 4** In the **Operation** column of a server, click **Disable** or **Disable Protection**.
- **Step 5** In the confirmation dialog box, click **OK**.

After protection is disabled, return to the protection list. The protection status of the server or container is **Unprotected**.

----End

### 11.2 How Do I Renew HSS?

You can renew your subscription to an HSS instance billed on a yearly/monthly basis when it is about to expire. After the renewal, you can continue to use HSS.

- Before the service expires, the system will send an SMS message or email to remind you to renew it.
- If you do not renew the service before it expires, it will enter the retention period. In the retention period, HSS will no longer protect your servers, but HSS-related configurations will be retained. When the retention period expires, the HSS-related configurations will be deleted. For details about the retention period, see What Is a Retention Period of Huawei Cloud? How Long Is It?

To avoid unnecessary loss caused by security issues, renew your subscription in a timely manner.

#### **NOTE**

- If you selected **Auto-renew** when buying HSS, the system automatically generates a renewal order and renews your subscription before it expires.
- If you use a member account, grant the BSS Administrator permission to it so that you can renew the expired subscription using this member account.

#### Prerequisite

You have obtained the BSS Administrator and HSS Administrator permissions and their passwords.

#### **NOTE**

An account with the **BSS Administrator** permission can perform any operation on all menu items in the account center, billing center, and resource center.

#### **Manual Renewal**

- Step 1 Log in to the management console.
- **Step 2** In the upper left corner of the page, select a region, click —, and choose **Security & Compliance** > **HSS**.
- **Step 3** Renew different quotas.
  - Renew server quotas:
    - a. In the navigation pane on the left, choose Asset Management > Servers
       & Quota. Click the Quotas tab. The protection quota list page is displayed.
    - In the Operation column of the quota you want to renew, click More > Renew.

You can also select all quotas to be renewed and click **Batch Renew** in the upper left corner of the quota list to renew them in batches.

c. On the **Renew** page, complete the renewal as prompted.

For details, see Manually Renewing a Resource.

- Renew container quotas:
  - a. In the navigation pane on the left, choose **Asset Management** > **Containers & Quota**. Click the **Protection Quotas** tab. The protection quota list page is displayed.
  - In the Operation column of the quota you want to renew, click More > Renew.

You can also select all quotas to be renewed and click **Batch Renew** in the upper left corner of the quota list to renew them in batches.

c. On the **Renew** page, complete the renewal as prompted.

For details, see Manually Renewing a Resource.

----End

#### Auto-renew

If you selected **Auto-renew** when buying HSS, the system automatically generates a renewal order and renews your subscription before it expires.

If you did not select **Auto-renew** when purchasing HSS, you can perform the following steps to enable the auto-renew function:

- Step 1 Log in to the management console.
- **Step 2** In the upper left corner of the page, select a region, click —, and choose **Security & Compliance** > **HSS**.
- **Step 3** Enable the auto-renew function for different types of quota.
  - Enable auto-renewal for server quotas:
    - a. In the navigation pane on the left, choose Asset Management > Servers
       & Quota. Click the Quotas tab. The protection quota list page is displayed.
    - b. In the **Operation** column of the quota you want to renew, click **More** > **Enable Auto-Renewal**.

You can also select all quotas to be renewed and click **Enable Auto-Renewal** in the upper left corner of the quota list to enable auto-renewal in batches.

- c. On the Enable Auto-Renew page, confirm the name of the quota for which you want to enable auto-renewal, and select the duration and number times of auto-renewals.
- d. Click OK.
- Enable auto-renewal for container quotas:
  - a. In the navigation pane on the left, choose Asset Management > Containers & Quota. Click the Protection Quotas tab. The protection quota list page is displayed.
  - In the Operation column of the quota you want to renew, click More > Enable Auto-Renewal.

You can also select all quotas to be renewed and click **Enable Auto-Renew** in the upper left corner of the quota list to enable auto-renewal in batches.

- c. On the **Enable Auto-Renew** page, confirm the name of the quota for which you want to enable auto-renewal, and select the duration and number times of auto-renewals.
- d. Click **OK**.

----End

## 11.3 If I Do Not Renew HSS After It Expires, Will My Services Be Affected?

HSS expiration does not have direct impact on your services.

#### Impact of stopping renewal

HSS will stop protecting your services if your HSS subscription expires.

#### Risks after you stop renewal

The HSS basic edition does not provide advanced protection functions. If you do not renew your subscription, your servers will be exposed to the risks of account cracking, intrusions, and data breaches, which may cause great loss for your corporate business.

HSS provides all-round protection for servers, including pre-attack prevention, during-attack protection, and real-time or daily alarms. For more information, see **HSS**.

### 11.4 If I Unsubscribe from HSS and Purchase It Again, Do I Need to Install Agents and Configure Server Protection Settings from Scratch?

No.

If you unsubscribe from HSS, your HSS quota will no longer be available. HSS neither automatically uninstalls the agent from your servers nor modify or delete the server protection configurations on your servers.

#### NOTICE

HSS cannot be used across regions. Ensure the new quotas you purchase are in the same regions as the old quotas.

### 11.5 How Do I Disable Auto-Renewal?

You can cancel the auto renewal of HSS. If auto-renewal is canceled, you need to **manually renew** your subscriptions.

#### Procedure

- Step 1 Log in to the management console.
- **Step 2** In the upper left corner of the page, select a region, click =, and choose **Security & Compliance** > **HSS**.
- **Step 3** Cancel auto-renewal based on the quota type.
  - Canceling auto renewal of server quotas:
    - a. In the navigation pane on the left, choose Asset Management > Servers
       & Quota. Click the Quotas tab. The protection quota list page is displayed.
    - b. In the row of a quota, choose **More** > **Modify Auto-renew** in the **Operation** column.
    - c. Set **Renewal Option** to **Manual**.
    - d. Click OK.
  - Canceling auto renewal of container quotas:
    - a. In the navigation pane on the left, choose Asset Management > Containers & Quota. Click the Protection Quotas tab. The protection quota list page is displayed.
    - b. In the row of a quota, choose **More** > **Modify Auto-renew** in the **Operation** column.
    - c. Set **Renewal Option** to **Manual**.
    - d. Click OK.

----End