DataArts Insight 1.9.0

Billing

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Huawei Cloud Computing Technologies Co., Ltd.

Address: Huawei Cloud Data Center Jiaoxinggong Road

Qianzhong Avenue Gui'an New District Gui Zhou 550029

People's Republic of China

Website: https://www.huaweicloud.com/intl/en-us/

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Billing Overview

In this chapter, you will learn about how DataArts Insight is billed, which items are billed, how you can renew subscriptions, and what happens if your account goes into arrears.

Billing Modes

Currently, DataArts Insight supports only yearly/monthly billing. Yearly/ Monthly is a prepaid mode. You need to pay first, and will be billed based on the required duration in your order. You will need to make sure you have a top-up account with a sufficient balance or have a valid payment method configured first. For details, see **Billing Modes**.

You can also change the billing mode later if it no longer meets your needs. For details, see **Billing Mode Changes**.

Billed Items

You will be billed for the number of general users and package specifications. For details about the billing factors and formulas for each billed item, see **Billing Items**.

• Renewing Subscriptions

After a yearly/monthly DataArts Insight instance expires, it cannot run properly. If you want to continue using a DataArts Insight instance after it expires, you need to renew the DataArts Insight subscription within the specified period. Otherwise, the DataArts Insight resources in your account will be frozen. You can renew your subscription manually or automatically. For more details, see Overview.

Viewing Bills

You can choose **Billing & Costs** > **Bills** to check the DataArts Insight transactions and bills. For details, see **Bills**.

Arrears

If there is not a sufficient account balance to pay for your bill and there is no other payment method configured, your account will go into arrears. If you want to continue using your cloud services, you will need to top up your account in a timely manner. For details, see **Arrears**.

Stopping Billing

If you no longer need to use your cloud service, you can unsubscribe from or delete it to stop the billing. For details, see **Billing Termination**.

2 Billing Items

You will be billed for the number of general users, data large screens, and embedded reports.

Table 2-1 Billing items

Billing Item	Edition	Description	Billi ng Mo de	Formula
Numbe r of general users	Enterprise Edition	The number of general users	Year ly/ Mo nthl y	Number of general users x Unit price x Required duration
Numbe r of data large screens	Enterprise Edition	The number of published data large screens	Year ly/ Mo nthl y	Number of data large screens x Unit price x Required duration
Numbe r of embed ded reports	Enterprise Edition	The number of enabled embedded reports	Year ly/ Mo nthl y	Number of embedded reports x Unit price x Required duration

3 Billing Modes

Currently, DataArts Insight supports only yearly/monthly billing.

Yearly/Monthly is a prepaid billing mode. You pay in advance for a subscription term, and in exchange, you get a discounted rate. The longer the subscription term, the bigger the discount.

Tiered billing: You are billed based on the number of general users.

Table 3-1 DataArts Insight Enterprise Edition billing

Billing Item	Billing Mode	Description
Enterprise Edition	Yearly/Monthly	 Formula for monthly billing: Number of general users x Monthly unit price x Number of months
		 Formula for yearly billing: Number of general users x Yearly unit price x Number of years

Table 3-2 Data large screen billing

Billing Item	Billing Mode	Description
Large screen	Yearly/Monthly	The Enterprise Edition comes with five large screens by default.
		 Formula for monthly billing: Number of data large screens x Monthly unit price x Number of months
		Formula for yearly billing: Number of data large screens x Yearly unit price x Number of years

Table 3-3 Embedded report billing

Billing Item	Billing Mode	Description
Number of embedded	Yearly/Monthly	The Enterprise Edition comes with five embedded reports by default.
reports		Formula for monthly billing: Number of embedded reports x Monthly unit price x Number of months
		Formula for yearly billing: Number of embedded reports x Yearly unit price x Number of years

Yearly fee = Monthly unit price x 10

4 Billing Mode Changes

You can change the billing mode if it no longer meets your needs. **Table 4-1** lists the changeable DataArts Insight billing items.

Table 4-1 Changeable DataArts Insight billing items

Billing Item	Edition	Formula
General user	Enterprise Edition	Number of general users x Unit price x Required duration. For details, see Table 3-1.
Large screen	-	Number of large screens x Unit price x Required duration. For details, see Table 3-2 .
Number of embedded reports	-	Number of embedded reports x Unit price x Required duration. For details, see Table 3-3.

Procedure

- Upgrading a package (with instances purchased)
 - a. Log in to the DataArts Insight console.
 - b. In the navigation pane on the left, choose **Expense Management**.
 - On the displayed page, click **Upgrade Package** and select **Upgrade Package**.
 - d. Select the number of general users and click **Buy Now**.
 - e. Select a payment method and click **Pay**. Return to the expense management page to check whether the purchase is successful.
- Upgrading a package (with instances purchased, but data large screens not purchased)
 - a. Log in to the DataArts Insight console.
 - b. In the navigation pane on the left, choose **Expense Management**.

- c. On the displayed page, click **Upgrade Package** and choose **Buy > Large** Screen.
- d. In the displayed dialog box, enter the number of large screens you want to buy and click **OK**.
- e. Select a payment method and click **Pay**. Return to the expense management page to check whether the purchase is successful.
- Upgrading a package (with instances purchased, but embedded reports not purchased)
 - a. Log in to the DataArts Insight console.
 - b. In the navigation pane on the left, choose **Expense Management**.
 - c. On the displayed page, click **Upgrade Package** and choose **Buy** > **Embedded Reports**.
 - d. In the displayed dialog box, enter the number of embedded reports you want to buy and click **OK**.
 - e. Select a payment method and click **Pay**. Return to the expense management page to check whether the purchase is successful.

5 Renewing Subscriptions

5.1 Overview

When to Renew Subscriptions

After a yearly/monthly DataArts Insight instance expires, it cannot run properly. If you want to continue using it, you need to renew the DataArts Insight subscription within a specified period, or the resources under your account will be frozen. If you still do not renew your subscription by the end of the freezing period, your resources will be released automatically, and any data stored will be lost permanently and cannot be recovered.

If you renew the DataArts Insight before it expires, resources will be retained and you can continue using the DataArts Insight instance. For details about DataArts Insight instance statuses after they have expired and the associated impacts, see Impacts of Expiration.

How to Renew Subscriptions

You can renew a yearly/monthly DataArts Insight instance manually or automatically.

Table 5-1 Renewing a yearly/monthly DataArts Insight instance

Method	Description
Manually renewing a yearly/monthly DataArts Insight instance	You can renew a yearly/monthly DataArts Insight instance anytime on the console before it is automatically deleted.

Method	Description
Automatically renewing a yearly/monthly DataArts Insight instance	You can enable auto-renewal to automatically renew the DataArts Insight instance before it expires. This prevents resources from being deleted in case you forget to renew a subscription.

You can select a method to renew a yearly/monthly DataArts Insight instance based on the phase the instance is currently in.

Figure 5-1 Selecting a renewal method based on DataArts Insight instance's current phase



- A DataArts Insight instance is in the **Running** state from the time when it is purchased to the time when it expires.
- When the DataArts Insight subscription expires, the status will change from Running to Expired.
- If an expired DataArts Insight instance is not renewed, it enters a grace period. If it is not renewed by the time the grace period expires, it will be frozen and enter a retention period.
- If you do not renew the subscription before the retention period expires, your resources will be automatically deleted.

You can enable auto-renewal any time before a DataArts Insight instance expires. By default, the system will make the first attempt to charge your account for the renewal at 03:00, seven days before the expiry date. If this attempt fails, it will make another attempt at 03:00 every day until the subscription is renewed or expires. You can change the auto-payment date for renewal as required.

5.2 Manually Renewing a DataArts Insight Instance

You can renew a yearly/monthly DataArts Insight instance anytime on the console before it is automatically deleted.

Renewing a DataArts Insight Instance in Billing Center

- **Step 1** Log in to the DataArts Insight management console.
- **Step 2** On the top menu bar, choose **Billing** > **Renewal**.

Step 3 Select the search criteria.

On the Manual Renewals, Auto Renewals, Pay-per-Use After Expiration, and Renewals Canceled tabs, you can view the resources to be renewed.

You can move all these resources to the **Manual Renewals** tab. For details, see **Restoring to Manual Renewal**.

- **Step 4** Manually renew the resources.
 - 1. Individual renewal: Click **Renew** in the **Operation** column of the desired resource.
 - 2. Batch renewal: Check the boxes for the desired resources, and click **Batch Renew** above the list.
- **Step 5** Select a renewal duration and optionally select **Renew on the standard renewal** date. Confirm the configuration fee and click **Pay**.
- **Step 6** Select a payment method and make your payment. Once the order is paid, the renewal is complete.

----End

Renewing a DataArts Insight Instance on the Expense Management Page

- 1. Log in to the DataArts Insight management console.
- 2. Click **Renew**.

Figure 5-2 Expense management page



3. Select the renewal duration and click **Pay** in the lower right corner of the page. On the displayed page, select a payment method and make the payment.

5.3 Auto-Renewing a DataArts Insight Instance

Auto-renewal can prevent DataArts Insight instances from being automatically deleted if you forget to manually renew them. The auto-renewal rules are as follows:

- The first auto-renewal date is based on when the DataArts Insight instance expires and the billing cycle.
- The auto-renewal period of a DataArts Insight instance depends on the subscription term. For example, if you select a 3-month renewal period, your instance is automatically renewed for three months every time before it expires.

- You can enable auto-renewal any time before a DataArts Insight instance expires. By default, the system will make the first attempt to charge your account for the renewal at 03:00, seven days before the expiry date. If this attempt fails, it will make another attempt at 03:00 every day until the subscription is renewed or expires.
- After auto-renewal is enabled, you can still renew the instance manually if you want to. After a manual renewal is complete, auto-renewal is still valid, and the renewal fee will be deducted from your account seven days before the new expiry date.
- By default, the renewal fee is deducted from your account seven days before the new expiry date. You can change this auto-renew payment date as required.

Prerequisites

The yearly/monthly DataArts Insight instance is not expired.

Enabling Auto-Renewal During Purchase

You can enable auto-renewal on the instance purchase page. For more information about instance purchase, see "Purchasing a DataArts Insight Instance with Customized Configurations".

Enabling Auto-Renewal on the Renewals Page

- **Step 1** Log in to the DataArts Insight management console.
- **Step 2** Hover over **Billing** in the upper part of the console and choose **Renewal** from the drop-down list.

The **Renewals** page is displayed.

- **Step 3** Select the search criteria.
 - Click Auto Renewals. On this tab, you can view the resources for which autorenewal has been enabled.
 - You can enable auto-renewal for resources in the Manual Renewals, Payper-Use After Expiration, and Renewals Canceled pages.
- **Step 4** Enable auto-renew for yearly/monthly resources.
 - Enabling auto-renew for a single resource: Select the DataArts Insight instance for which you want to enable auto-renew and choose More > Enable Auto-Renew in the Operation column.

Figure 5-3 Enabling auto-renew for a single resource



Enabling auto-renew for multiple resources at a time: Select the DataArts
 Insight instances for which you want to enable auto-renew and click Enable
 Auto-Renew above the list.

Figure 5-4 Enabling auto-renew for multiple resources



Step 5 Select a renewal period, specify the desired auto-renew times, and click **Pay**.

If auto-renew is enabled on the **Renewals** page, the auto-renew period is subject to the selected renewal period and auto-renew times. For example, if you set **New Auto-Renew Period** to **3 months** and **Auto-renewals** to **Unlimited**, your subscription is automatically renewed for three months before it expires.

Figure 5-5 Enabling auto-renew



----End

6 Bills

You can view the resource usage and bills for different billing cycles on the **Bills** page in the Billing Center.

Billing Generation

Transaction records for yearly/monthly subscriptions are generated immediately after being paid for.

Viewing Bills of a Specified Resource

Step 1 Log in to the management console, click Service List, and choose Data Analytics > DataArts Insight.

The DataArts Insight management console is displayed.

- **Step 2** On the top menu bar of the console, choose **Billing** > **Renewal**. On the displayed page, choose **Orders** > **My Orders** in the left navigation pane.
 - 1. The **My Orders** page is displayed.
 - 2. Search for the instance based on the order No. and click **Details** in the **Operation** column. The details page is displayed.
- Step 3 In the navigation pane on the left, choose Billing > Transactions and Detailed Bills. On the displayed page, click Bill Details. On this tab page, select Resource ID as the filter condition, enter the resource ID copied in step 2, and click the search icon to search for the bill of the resource.

Figure 6-1 Searching for a bill



By default, expenditure details are displayed by usage and the statistical period is a billing cycle. You can also set other statistical dimensions and periods.

----End

7 Arrears

If your configured payment method is unable to pay for your bill, your account will be in arrears. You will need to update you payment method or to top up your account in a timely manner if you want to continue using your cloud services.

Arrears Impact

This is a pre-paid billing mode, so you can continue using yearly/monthly DataArts Insight resources, such as queues or elastic resource pools, even if your account is in arrears. However, you cannot perform operations such as purchasing new resources, changing elastic resource pool specifications, or renewing resources, as they will result in additional expenses.

Avoiding and Handling Arrears

Top up your account immediately after your account is in arrears. For details, see **Topping Up an Account**.

8 Billing Termination

Terminate billing in yearly/monthly mode.

Yearly/Monthly Resources

When you purchase a yearly/monthly resource, such as a yearly/monthly DataArts Insight instance, you make a one-time up-front payment. By default, the billing automatically stops when the purchased subscription expires.

- If you no longer need a yearly/monthly resource, but the subscription has not yet expired, you can unsubscribe from it. Fees for unused resource will be refunded to you based on refund conditions, including whether cash coupons or discount coupons are used. For details about unsubscription rules, see Unsubscriptions.
- If you have enabled auto-renew but no longer wish to automatically renew the subscription, disable it before the auto-renew date (7 days before the expiration date by default) to avoid unexpected expenditures.

Yearly/Monthly Unsubscription

Step 1 Log in to the DataArts Insight console and choose **Expense Management**.

Figure 8-1 Unsubscribing from resources



Step 2 Click Unsubscribe. On the displayed page, select the unsubscription reason and select I understand a handling fee will be charged for this unsubscription and After being unsubscribed from, the resources not in the recycle bin will be deleted immediately and cannot be restored. I've backed up data or no longer need the data. Then, click Confirm.

Step 3 In the displayed dialog box, confirm the information and click **Yes**.

----End