

Distributed Message Service for Kafka

FAQs

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1 Instances

1.1 Why Can't I Select Two AZs?

To improve the reliability of a Kafka instance, you are advised to select three AZs or more when creating the instance. You cannot select two AZs.

Each Kafka instance contains three ZooKeeper nodes. The ZooKeeper cluster manages Kafka instance configurations. If the ZooKeeper cluster is faulty, the Kafka instance cannot run properly. At least two ZooKeepers are required for the cluster to run properly.

Assume that you select only two AZs. AZ 1 has one ZooKeeper node, and AZ 2 has two. If AZ 1 is faulty, the instance can be used properly. If AZ 2 is faulty, the cluster cannot be used. In this case, the availability rate of the Kafka instance is just 50%. Therefore, do not select 2 AZs.

1.2 Why Can't I View the Subnet and Security Group Information When Creating a DMS Instance?

This may be because you do not have the **Server Administrator** and **VPC Administrator** permissions. For details about how to add permissions to a user group, see [Viewing or Modifying User Group Information](#).

1.3 How Do I Select Storage Space for a Kafka Instance?

The storage space is the space for storing messages (including messages in replicas), logs and metadata. When specifying storage space, specify the disk type and disk size. For more information about the disk, see [Disk Types and Performance](#).

For example, if the required disk size to store data for the retention period is 100 GB, the disk capacity must be at least: **100 GB x Number of replicas + 100 GB (reserved space)**. In a Kafka cluster, each node uses a 33 GB disk to store logs

and ZooKeeper data. Therefore, the actual available storage space is less than the purchased storage space.

The number of replicas (3 by default) can be configured when you create a topic. If automatic topic creation has been enabled, each automatically created topic has three replicas by default. You can change this quantity by setting **default.replication.factor** on the **Parameters** tab page.

1.4 How Do I Choose Between High I/O and Ultra-high I/O?

- High I/O: The average latency is 1 to 3 ms, and the maximum bandwidth is 150 MB/s (read + write).
- Ultra-high I/O: The average latency is 1 ms, and the maximum bandwidth is 350 MB/s (read + write).

You are advised to select ultra-high I/O, because ultra-high I/O disks deliver much higher bandwidth than high I/O.

1.5 Which Capacity Threshold Policy Should I Use?

The following policies are supported:

- Stop production
When the memory usage reaches the disk capacity threshold (95%), new messages will no longer be created, but existing messages can still be retrieved until they are discarded. The default retention time is three days. This policy is suitable for scenarios where no data losses can be tolerated.
- Automatically delete
When the memory usage reaches the disk capacity threshold (95%), messages can be created and retrieved, but 10% of the earliest messages will be deleted to ensure sufficient disk space. This policy is suitable for scenarios where no service interruption can be tolerated. Data may be lost.

Select a proper policy based on requirements for data and service reliability. Both policies are only used for handling extreme scenarios. **To avoid extreme scenarios, buy sufficient disk space in the first place.**

1.6 Which Kafka Versions Are Supported?

Kafka v1.1.0, v2.7, and v3.x.

For details about how to create a Kafka instance, see [Buying an Instance](#).

1.7 What Is the ZooKeeper Address of a Kafka Instance?

Kafka instances are managed using ZooKeeper. Opening ZooKeeper may cause misoperations and service losses. ZooKeeper is used only within Kafka clusters and does not provide services externally.

You can use open-source Kafka clients to connect to Kafka instances and call the native APIs to create and retrieve messages.

1.8 Are Kafka Instances in Cluster Mode?

Kafka instances are classified into single-node and cluster types. A single-node instance has only one broker in single-node mode. A cluster instance consists of three or more brokers in cluster mode.

1.9 Can I Modify the Port for Accessing a Kafka Instance?

No. You must access a Kafka instance through one of the following ports:

- Accessing a Kafka instance **without** SASL:
The port varies with the access mode:
 - Intra-VPC access: port **9092**
 - Public access: port **9094**
 - Cross-VPC access using a VPC endpoint: port **9011**
 - Cross-VPC access using a peering connection: port: **9092**.
 - DNAT access: port **9011**
- Accessing a Kafka instance **with** SASL:
The port varies with the access mode:
 - Intra-VPC access: port **9093**
 - Public access: port **9095**
 - Cross-VPC access using a VPC endpoint: port **9011**
 - Cross-VPC access using a peering connection: port: **9093**.
 - DNAT access: port **9011**

Ensure that proper rules have been configured for the security group of the instance. For details, see [How Do I Select and Configure a Security Group?](#)

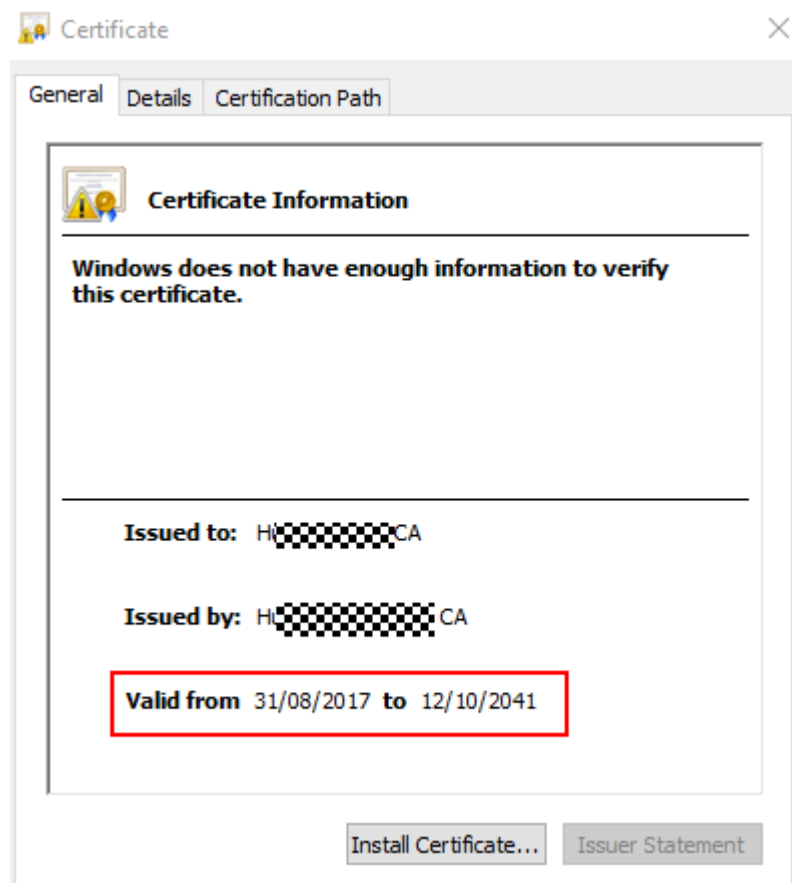
1.10 How Long Are Kafka SSL Certificates Valid for?

The certificates are valid for more than 15 years. You do not need to worry about certificate expiration. The certificates are used for one-way authentication when enabling SASL for Kafka instances.

To check the validity of the SSL certificate, perform the following steps:

- Step 1** Decompress the package downloaded from the Kafka instance console to obtain **phy_ca.crt**.
- Step 2** Double-click **phy_ca.crt**. The **Certificate** dialog box is displayed.
- Step 3** On the **General** tab page, view the certificate validity period.

Figure 1-1 Certificate validity period



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1.11 How Do I Synchronize Data from One Kafka Instance to Another?

- If your Kafka instances support data synchronization, enable Smart Connect and then create a Smart Connect task for replicating Kafka data. For details, see [Creating a Smart Connect Task \(Kafka\)](#).
- If your Kafka instances do not support data synchronization, producers can send messages to both instances. Messages can be consumed from the source instance until all messages in the source instance have been consumed or aged. Then migrate your service to the new Kafka instance.

1.12 How Do I Change the SASL_SSL Setting of a Kafka Instance?

- In regions including CN North-Beijing1, ME-Riyadh, LA-Sao Paulo1, and LA-Santiago, the SASL_SSL setting cannot be changed once the Kafka instance has been created. Be careful when configuring this setting during instance creation. If you need to change the setting, you must create another instance.
- In regions excluding CN North-Beijing1, ME-Riyadh, LA-Sao Paulo1, and LA-Santiago, the SASL_SSL setting of a cluster instance can be changed after instance creation. For details, see [Changing the Access Mode of an Instance](#). A single-node Kafka instance does not support SASL_SSL.

1.13 How Do I Modify the SASL Mechanism?

After an instance is created, its SASL mechanism cannot be modified. If you want to change it, create an instance again.

1.14 How Do I Change the Security Protocol?

The security protocol can be changed only in some regions. For details, see the console. In the **Connection** area on the Kafka instance details page, disable **Ciphertext Access** and then configure security protocol when you enable **Ciphertext Access** again.

1.15 Will a Kafka Instance Be Restarted After Its Enterprise Project Is Modified?

No. A Kafka instance will not be restarted if you modify its enterprise project.

1.16 Are Kafka Brokers and ZooKeeper Deployed on the Same VM or on Different VMs?

Kafka brokers and ZooKeeper are deployed on the same VM.

1.17 Can I Delete a Kafka Instance Billed in Yearly/Monthly Mode?

Yes. Log in to the Kafka console, locate the row that contains the instance, and choose **More > Unsubscribe**.

1.18 Which Cipher Suites Are Supported by Kafka?

For security purposes, `TLS_ECDHE_ECDSA_WITH_AES_128_CBC_SHA256`, `TLS_ECDHE_RSA_WITH_AES_128_CBC_SHA256`, and `TLS_ECDHE_RSA_WITH_AES_128_GCM_SHA256` are supported for instances created on and before March 20, 2021. `TLS_ECDHE_RSA_WITH_AES_128_GCM_SHA256` is also supported for instances created after March 20, 2021.

1.19 Can I Change an Instance from Single-AZ Deployment to Multi-AZ Deployment?

No. The AZ configuration cannot be changed once the instance is purchased. To use multiple AZs, buy another instance.

1.20 Does DMS for Kafka Support Cross-AZ Disaster Recovery? Where Can I View the AZs Configured for an Existing Instance?

DMS for Kafka supports cross-AZ disaster recovery. If you select multiple AZs when buying an instance, cross-AZ disaster recovery will be available.

You can view the AZs configured for an instance in the **Network** section on the **Basic Information** tab page of the instance. If there are multiple AZs, cross-AZ disaster recovery is available.

Figure 1-2 Instance basic information

Network	
AZ	AZ1,AZ3,AZ2
VPC	vpc-kafka ↗
Subnet	subnet-kafka
Security Group	sg-kafka ↗ ✎
IPv6	Disabled

1.21 Do Kafka Instances Support Disk Encryption?

No. Kafka instances do not support disk encryption.

1.22 Can I Change the VPC and Subnet After a Kafka Instance Is Created?

No. Once an instance is created, its VPC and subnet cannot be changed.

1.23 Where Can I Find Kafka Streams Use Cases?

You can find Kafka Streams use cases on the [official Kafka website](#).

1.24 Can I Upgrade Kafka Instances?

No. Kafka instances cannot be upgraded once they are created. To use a higher Kafka version, create another Kafka instance.

1.25 Why Is the Version on the Console Different from That in Kafka Manager?

The version displayed on the console is used for your instance. Kafka Manager uses the common configuration of open-source Kafka 2.2.0. Therefore, the version displayed in Kafka Manager is 2.2.0, which is irrelevant to the version of your Kafka instance.

1.26 How Do I Bind an EIP Again?

On the DMS for Kafka console, click the name of the target Kafka instance. Disable **Public Access** in the **Connection** section on the **Basic Information** tab page, and then enable it again. Select the EIP to be bound.

2 Specification Modification

2.1 Does Specification Modification Affect Services?

Table 2-1 describes the impact of specification modification. It takes 5 to 10 minutes to modify specifications on one broker. The more brokers, the longer time the modification takes.

Table 2-1 Impact of specification modification

Modified Object	Impact
Bandwidth or broker quantity	<ul style="list-style-type: none">Increasing the bandwidth or adding brokers does not affect the original brokers or services.When you increase the bandwidth or change the broker quantity, the storage space is proportionally expanded based on the current disk space. For example, assume that the original number of brokers of an instance is 3 and the disk size of each broker is 200 GB. If the broker quantity changes to 10 and the disk size of each broker is still 200 GB, the total disk size becomes 2000 GB.New topics are created on new brokers, and the original topics are still on the original brokers, resulting in unbalanced partitions. You can reassign partitions to migrate the replicas of the original topic partitions to the new brokers.
Storage space	<ul style="list-style-type: none">You can expand the storage space 20 times.Storage space expansion does not affect services.

Modified Object	Impact
Broker flavor	<ul style="list-style-type: none"> • Single-replica topics do not support message creation and retrieval during this period. Services will be interrupted. • If a topic has multiple replicas, scaling up or down the broker flavor does not interrupt services, but may cause disorder of partition messages. Evaluate this impact and avoid peak hours. • Broker rolling restarts will cause partition leader changes, interrupting connections for less than a minute when the network is stable. For multi-replica topics, configure the retry mechanism on the producer client. To do so: <ul style="list-style-type: none"> – If you use an open-source Kafka client, configure the retries parameter to a value in the range from 3 to 5. – If you use Flink, configure the retry policy by referring to the following code: <pre style="background-color: #f0f0f0; padding: 5px;">StreamExecutionEnvironment env = StreamExecutionEnvironment.getExecutionEnvironment(); env.setRestartStrategy(RestartStrategies.fixedDelayRestart(3, Time.seconds(20)));</pre> • If the total number of partitions created for an instance is greater than the upper limit allowed by a new flavor, scale-down cannot be performed. The maximum number of partitions varies with instance specifications. For details, see Specifications. For example, if 800 partitions have been created for a kafka.4u8g.cluster*3 instance, you can no longer scale down the instance to kafka.2u4g.cluster*3 because this flavor allows only 750 partitions.

2.2 Will Data Migration Be Involved When I Increase Specifications?

No. Data will not be migrated when you increase specifications.

2.3 Why Does Message Production Fail During Scaling?

Possible cause: When you increase or decrease the broker flavor, a rolling restart is performed on brokers. During the restart, partition leaders are changed. The producer has cached the old partition leader IDs, so messages are still sent to old partition leaders. As a result, messages fail to be produced.

Solution: Configure the retry mechanism on the producer by setting **retries** to **Integer.MAX_VALUE**.

2.4 What Can I Do When I Fail to Increase Specifications Due to Insufficient Resources?

Symptom: Specifications fail to be increased, and a message is displayed indicating that the underlying ECS/EVS resources are insufficient. However, the required ECSs can be purchased on the ECS console.

Possible cause: The underlying resource quota is different from the available flavor quota displayed on the console.

Solution: Contact customer service to increase the quota.

3 Connections

3.1 How Do I Select and Configure a Security Group?

Kafka instances can be accessed within a VPC, across VPCs, through DNAT, or over public networks. Before accessing a Kafka instance, configure a security group.

Intra-VPC Access

Step 1 Check whether the client and instance use the same security group.

- If they use the same security group, check whether the security group has the default inbound rule that allows communication among ECSs within the security group and the default outbound rule that allows all outbound traffic. If these rules are available, you do not need to add more rules. If these rules are not available, add rules according to [Table 3-1](#).

Table 3-1 Security group rules

Direction	Protocol	Port	Source	Description
Inbound	TCP	9092	0.0.0.0/0	Accessing an instance within a VPC (with SSL encryption disabled)
Inbound	TCP	9093	0.0.0.0/0	Accessing an instance within a VPC (with SSL encryption enabled)

- If they use different security groups, go to [Step 2](#).

Step 2 Configure security group rules as follows.

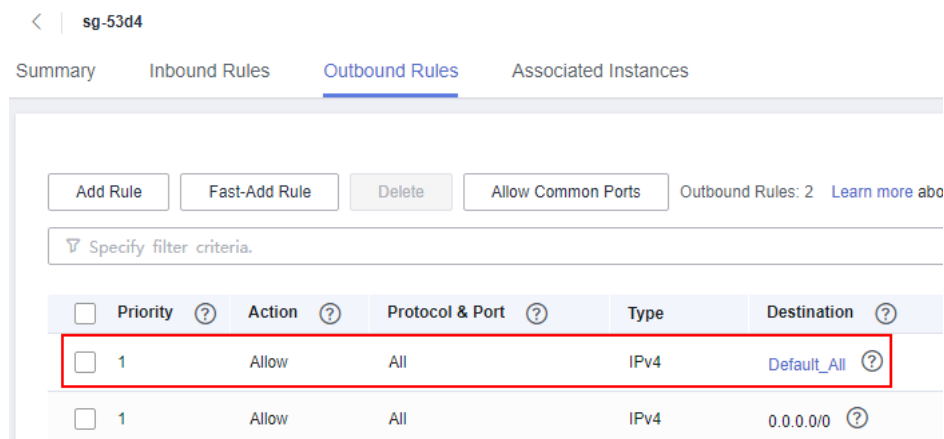
Assume that the security groups of the client and Kafka instance are **sg-53d4** and **Default_All**, respectively. You can specify a security group or IP address as the destination in the following rule. A security group is used as an example.

To ensure that your client can access the Kafka instance, add the following rule to the security group configured for the client:

Table 3-2 Security group rule

Direction	Action	Protocol & Port	Destination
Outbound	Allow	All	Default_All

Figure 3-1 Configuring a security group for the client

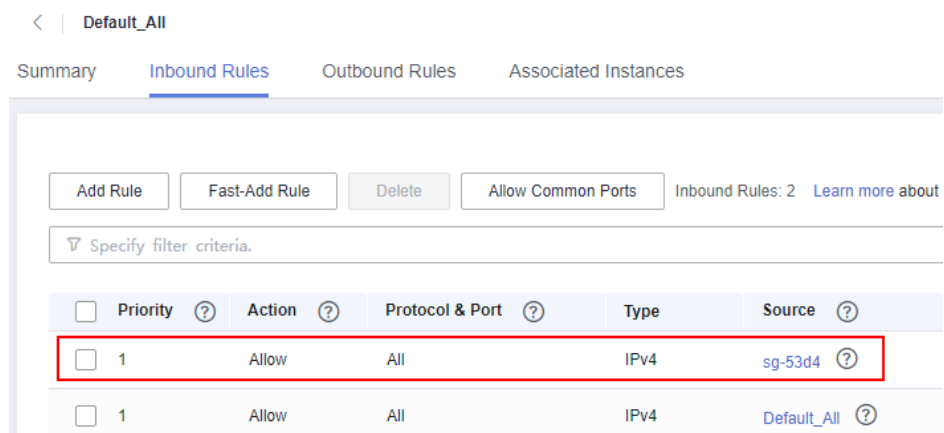


To ensure that your client can access the Kafka instance, add the following rule to the security group configured for the instance.

Table 3-3 Security group rule

Direction	Action	Protocol & Port	Source
Inbound	Allow	All	sg-53d4

Figure 3-2 Configuring the security group for the Kafka instance



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Cross-VPC and DNAT-based Instance Access

Configure security group rules according to [Table 3-4](#).

Table 3-4 Security group rules

Direction	Protocol	Port	Source	Description
Inbound	TCP	9011	198.19.128.0/17	Accessing a Kafka instance using VPC Endpoint (VPCEP)
Inbound	TCP	9011	0.0.0.0/0	Accessing a Kafka instance using DNAT

Public Access

Configure security group rules according to [Table 3-5](#).

Table 3-5 Security group rules

Direction	Protocol	Port	Source	Description
Inbound	TCP	9094	0.0.0.0/0	Access Kafka through the public network (without SSL encryption).
Inbound	TCP	9095	0.0.0.0/0	Access Kafka through the public network (with SSL encryption).

3.2 Can I Access a Kafka Instance Over a Public Network?

Yes. For details, see the [instance access instructions](#).

3.3 How Many Connection Addresses Does a Kafka Instance Have by Default?

The number of connection addresses of a Kafka instance is the same as the number of brokers of the instance. The following table lists the number of brokers corresponding to each flavor.

Table 3-6 Kafka instance specifications (cluster)

Flavor	Brokers	Maximum TPS per Broker	Maximum Partitions per Broker	Recommended Consumer Groups per Broker	Maximum Client Connections per Broker	Storage Space	Traffic per Broker (MB/s)
kafka.2u4g.cluster.small	3-30	20,000	100	15	2000	300 GB-300,000 GB	40
kafka.2u4g.cluster	3-30	30,000	250	20	2000	300 GB-300,000 GB	100
kafka.4u8g.cluster	3-30	100,000	500	100	4000	300 GB-600,000 GB	200
kafka.8u16g.cluster	3-50	150,000	1000	150	4000	300 GB-1,500,000 GB	375
kafka.12u24g.cluster	3-50	200,000	1500	200	4000	300 GB-1,500,000 GB	625
kafka.16u32g.cluster	3-50	250,000	2000	200	4000	300 GB-1,500,000 GB	750

Table 3-7 Kafka instance specifications (single-node)

Flavor	Brokers	TPS per Broker	Maximum Partitions per Broker	Recommended Consumer Groups per Broker	Maximum Client Connections per Broker	Storage Space	Traffic per Broker (MB/s)
kafka.2u4g.single.small	1	20,000	100	15	2000	100 GB-10,000 GB	40

Flavor	Brokers	TPS per Broker	Maximum Partitions per Broker	Recommended Consumer Groups per Broker	Maximum Client Connections per Broker	Storage Space	Traffic per Broker (MB/s)
kafka.2u4g.single	1	30,000	250	20	2000	100 GB–10,000 GB	100

3.4 Do Kafka Instances Support Cross-Region Access?

Yes. You can access a Kafka instance across regions over a public network or by using direct connections.

3.5 Do Kafka Instances Support Cross-VPC Access?

Yes. You can use one of the following methods to access a Kafka instance across VPCs:

- Establish a VPC peering connection to allow two VPCs to communicate with each other. For details, see [VPC Peering Connection](#).
- Create a cloud connection and load the VPCs that need to communicate with each other to the cloud connection. For details, see [Communications Among VPCs of the Same Account](#).
- Use VPC Endpoint (VPCEP) to establish a cross-VPC connection. For details, see [Cross-VPC Access to a Kafka Instance](#).

3.6 Do Kafka Instances Support Cross-Subnet Access?

Yes.

If the client and the instance are in the same VPC, cross-subnet access is supported. By default, subnets in the same VPC can communicate with each other.

3.7 Does DMS for Kafka Support Authentication with Kerberos?

No, Kerberos authentication is not supported. Kafka supports client authentication with SASL and API calling authentication using tokens and AK/SK.

To access an instance in SASL mode, you need the certificates provided by DMS for Kafka. For details, see [Accessing a Kafka Instance with SASL](#).

3.8 Does DMS for Kafka Support Password-Free Access?

Yes. No password is required when accessing a Kafka instance in plaintext. For details, see [Connecting to Kafka Using the Client \(Plaintext Access\)](#).

3.9 How Do I Obtain the Public Access Address After Public Access Is Enabled?

Click the name of your Kafka instance. In the **Connection** section on the **Basic Information** tab page, view **Instance Address (Public Network)**.

For details about how to connect to a Kafka instance, see [the instance access instructions](#).

3.10 Does DMS for Kafka Support Authentication on Clients by the Server?

No.

3.11 Can I Use PEM SSL Truststore When Connecting to a Kafka Instance with SASL_SSL Enabled?

No. You can only use JKS certificates for connecting to instances in Java.

3.12 What Are the Differences Between JKS and CRT Certificates?

JKS certificates are used for connecting to instances in Java and CRT certificates are used for connecting to instances in Python.

3.13 Which TLS Version Does DMS for Kafka Support?

TLS 1.2.

3.14 Is There a Limit on the Number of Client Connections to a Kafka Instance?

Yes. The maximum allowed number of client connections varies by instance specifications.

Table 3-8 Number of connections of earlier Kafka instances

Assured Bandwidth	Max. Connections
100 MB/s	3000
300 MB/s	10,000
600 MB/s	20,000
1200 MB/s	20,000

Table 3-9 Number of connections of later Kafka instances

Flavor	Max. Client Connections per Broker
kafka.2u4g.cluster.small	2000
kafka.2u4g.single.small	2000
kafka.2u4g.cluster	2000
kafka.2u4g.single	2000
kafka.4u8g.cluster	4000
kafka.8u16g.cluster	4000
kafka.12u24g.cluster	4000
kafka.16u32g.cluster	4000

3.15 How Many Connections Are Allowed from Each IP Address?

For instances purchased in July 2020 and later, each Kafka broker allows a maximum of 1000 connections from each IP address by default. For instances purchased before July 2020, each Kafka broker allows a maximum of 200 connections from each IP address by default. Excess connections will be rejected. You can change the limit by [modifying the Kafka parameters](#).

3.16 Can I Change the Private Network Addresses of a Kafka Instance?

After an instance is created, its private network connection addresses cannot be modified. You can specify private network connection addresses when creating an instance or adding brokers.

3.17 Is the Same SSL Certificate Used for Different Instances?

Yes. All Kafka instances and users use the same SSL certificate.

To obtain the SSL certificate, perform the following steps:

Step 1 On the Kafka console, click the name of your instance.

Step 2 In the **Connection** area on the **Basic Information** tab page, click **Download** next to **SSL Certificate**.

----End

3.18 Why Is It Not Recommended to Use a Sarama Client for Messaging?

Symptom

If a Sarama client is used to send and receive messages, the following issues may occur:

- Sarama cannot detect partition changes. Adding topic partitions requires client restart to enable consumption.
- Sarama's default **MaxProcessingTime** is 100 ms. When this limit is reached, consumers can no longer consume messages.
- If consumer offsets reset from the oldest (earliest) position, all messages starting from the earliest position may be repeatedly consumed after the client restarts.
- A consumer that subscribes to multiple topics may not be able to consume any message from specific partitions.

Solution

Use confluent-kafka-go as the Kafka client library.

For details, see [Table 3-10](#).

Table 3-10 Comparing common Go clients

Client	Pros	Cons
confluent-kafka-go	<ul style="list-style-type: none"> • An official Kafka client by Confluent that supports full Kafka compatibility and all Kafka features • High stability and performance, and low latency based on librdkafka 	High compiling complexity because Go compilers need extra resources to configure the imported C++ libraries
kafka-go	<ul style="list-style-type: none"> • A simple and lite Kafka client easy for learning and usage • Reduced application size and complexity with limited library and fewer dependencies 	<ul style="list-style-type: none"> • Fewer advanced functions and configurations than confluent-kafka-go • Applicable only to simple scenarios that require low performance and throughput
Sarama	Better asynchronization and higher concurrency (written in the original Go language)	<ul style="list-style-type: none"> • Many bugs, limited documentation • Deteriorates application performance when processing a large number of messages due to large memory consumption

4 Topics and Partitions

4.1 Is There a Limit on the Number of Topics in a Kafka Instance?

The number of topics is related to the total number of topic partitions and the number of partitions in each topic. There is an upper limit on the aggregate number of partitions of topics. When this limit is reached, no more topics can be created.

The partition limit varies depending on the flavor, as shown in the following table.

Table 4-1 Kafka instance specifications (cluster)

Flavor	Bro kers	Maxi mum TPS per Broke r	Maxi mum Parti tions per Brok er	Reco mme nded Cons umer Grou ps per Broke r	Maximu m Client Connect ions per Broker	Storage Space	Traffic per Broker (MB/s)
kafka.2u 4g.cluste r.small	3– 30	20,00 0	100	15	2000	300 GB– 300,000 GB	40
kafka.2u 4g.cluste r	3– 30	30,00 0	250	20	2000	300 GB– 300,000 GB	100
kafka.4u 8g.cluste r	3– 30	100,0 00	500	100	4000	300 GB– 600,000 GB	200

Flavor	Brokers	Maximum TPS per Broker	Maximum Partitions per Broker	Recommended Consumer Groups per Broker	Maximum Client Connections per Broker	Storage Space	Traffic per Broker (MB/s)
kafka.8u16g.cluster	3-50	150,000	1000	150	4000	300 GB-1,500,000 GB	375
kafka.12u24g.cluster	3-50	200,000	1500	200	4000	300 GB-1,500,000 GB	625
kafka.16u32g.cluster	3-50	250,000	2000	200	4000	300 GB-1,500,000 GB	750

Table 4-2 Kafka instance specifications (single-node)

Flavor	Brokers	TPS per Broker	Maximum Partitions per Broker	Recommended Consumer Groups per Broker	Maximum Client Connections per Broker	Storage Space	Traffic per Broker (MB/s)
kafka.2u4g.single.small	1	20,000	100	15	2000	100 GB-10,000 GB	40
kafka.2u4g.single	1	30,000	250	20	2000	100 GB-10,000 GB	100

4.2 Why Is Partition Quantity Limited?

Kafka manages messages by partition. If there are too many partitions, message creation, storage, and retrieval will be fragmented, affecting the performance and stability. If the total number of partitions of topics reaches the upper limit, you cannot create more topics.

The partition limit varies depending on the flavor, as shown in the following table.

Table 4-3 Kafka instance specifications (cluster)

Flavor	Brokers	Maximum TPS per Broker	Maximum Partitions per Broker	Recommended Consumer Groups per Broker	Maximum Client Connections per Broker	Storage Space	Traffic per Broker (MB/s)
kafka.2u4g.cluster.small	3-30	20,000	100	15	2000	300 GB-300,000 GB	40
kafka.2u4g.cluster	3-30	30,000	250	20	2000	300 GB-300,000 GB	100
kafka.4u8g.cluster	3-30	100,000	500	100	4000	300 GB-600,000 GB	200
kafka.8u16g.cluster	3-50	150,000	1000	150	4000	300 GB-1,500,000 GB	375
kafka.12u24g.cluster	3-50	200,000	1500	200	4000	300 GB-1,500,000 GB	625
kafka.16u32g.cluster	3-50	250,000	2000	200	4000	300 GB-1,500,000 GB	750

Table 4-4 Kafka instance specifications (single-node)

Flavor	Brokers	TPS per Broker	Maximum Partitions per Broker	Recommended Consumer Groups per Broker	Maximum Client Connections per Broker	Storage Space	Traffic per Broker (MB/s)
kafka.2u4g.single.small	1	20,000	100	15	2000	100 GB-10,000 GB	40

Flavor	Brokers	TPS per Broker	Maximum Partitions per Broker	Recommended Consumer Groups per Broker	Maximum Client Connections per Broker	Storage Space	Traffic per Broker (MB/s)
kafka.2u4g.single	1	30,000	250	20	2000	100 GB–10,000 GB	100

4.3 Can I Reduce the Partition Quantity?

No. If you want to use fewer partitions, delete the corresponding topic, create another one, and specify the desired number of partitions.

4.4 Why Do I Fail to Create Topics?

Possible cause: The aggregate number of partitions of created topics has reached the upper limit. The maximum number of partitions varies by instance specifications. For details, see [Specifications](#).

Solution: Scale up the instance or delete unnecessary topics.

4.5 Do Kafka Instances Support Batch Importing Topics or Automatic Topic Creation?

Automatic topic creation is supported, but batch topic import is not supported. You can only export topics in batches.

Enable automatic topic creation using one of the following methods:

- When creating an instance, enable automatic topic creation.
- After an instance is created, enable automatic topic creation on the **Basic Information** tab page.

4.6 Why Do Deleted Topics Still Exist?

Possible cause: Automatic topic creation has been enabled and a consumer is connecting to the topic. If no existing topics are available for message creation, new topics will be automatically created.

Solution: Disable automatic topic creation.

4.7 Can I View the Disk Space Used by a Topic?

Yes. Use either of the following methods to check the disk space used by a topic:

- Click **View Metric** next to the Kafka instance name to go to the Cloud Eye console. On the **Topics** tab page, set **Topic** to the name of the topic whose disk space you want to view and **Scope** to **Basic monitoring**. The **Message Size** metric reflects the message size of the selected topic.
- Click the desired Kafka instance to view its details. In the navigation pane, choose **Monitoring**. On the **By Topic** tab page, set **Topic** to the name of the topic whose disk space you want to view and **Monitoring Type** to **Basic monitoring**. The **Message Size** metric reflects the message size of the selected topic.

4.8 Can I Add ACL Permissions for Topics?

If you have enabled SASL_SSL for your Kafka instance, you can configure ACL permissions for your topics. On the **Topics** tab page of the Kafka console, click **Grant User Permission** in the row that contains the topic for which you want to configure user permissions.

For details, see [Configuring Topic Permissions](#).

4.9 What Should I Do If Kafka Storage Space Is Used Up Because Retrieved Messages Are Not Deleted?

Messages are not deleted immediately after being retrieved. They are deleted only when the aging time expires.

You can shorten the aging time or expand the storage space.

4.10 How Do I Increase the Partition Quantity?

You can increase the partition quantity by increasing the bandwidth or adding brokers.

To do so, go to the Kafka console, locate the row that contains the desired instance, and choose **More > Modify Specifications**. On the page that is displayed, increase the bandwidth or add brokers as required. For details, see [Modifying Instance Specifications](#).

4.11 Will a Kafka Instance Be Restarted After Its Automatic Topic Creation Setting Is Modified?

Enabling or disabling automatic topic creation may cause instance restarts. For details, see the information displayed on the Kafka console.

4.12 Can I Delete Unnecessary Topics in a Consumer Group?

Just simply unsubscribe from them on the Kafka client.

4.13 What Can I Do If a Consumer Fails to Retrieve Messages from a Topic Due to Insufficient Permissions?

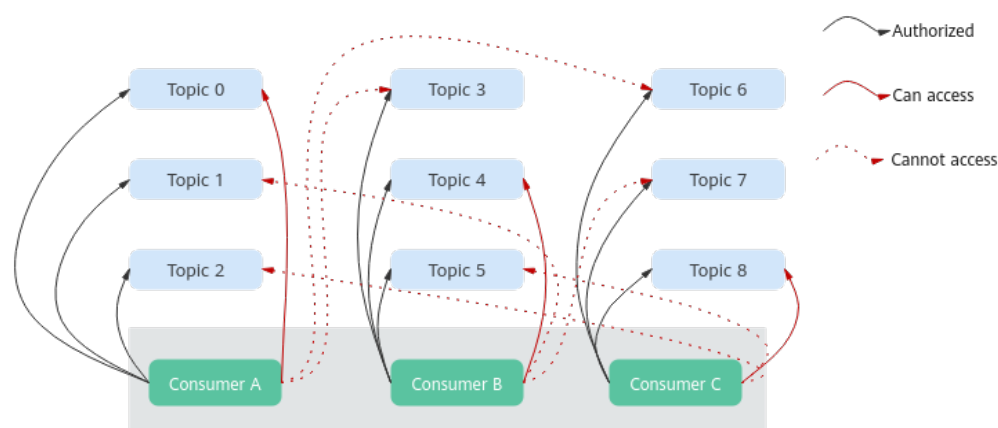
Symptom: Different consumers in a consumer group have different topic permissions. When a consumer attempts to retrieve messages from a topic, the error message "Not authorized to access topics." is displayed, and the message retrieval fails.

```
Tests passed: 1 of 1 test - 40s 771 ms
"C:\Program Files\H...i\jdk1.8.0_242\bin\java.exe" ...
the numbers of topic:0
the numbers of topic:0
the numbers of topic:0
the numbers of topic:0
the numbers of topic:0
org.apache.kafka.common.errors.TopicAuthorizationException: Not authorized to access topics: [huanwei-gongce-basic, topic-huanwei-data]
```

Analysis: When assigning partitions, the leader of the consumer group does not consider the permissions of individual consumers. Instead, the leader assigns partitions based on the overall subscription of the consumer group. In this case, consumers may be assigned topics that they do not have access to.

For example, consumers A, B, and C are in the same consumer group. Consumer A has subscribed to and has permissions to access Topics 0, 1, and 2; consumer B has subscribed to and has permissions to access Topics 3, 4, and 5; consumer C has subscribed to and has permissions to access Topics 6, 7, and 8. Assume that each topic has only one partition. Based on the partition assignment determined by the leader, consumer A may be assigned Topics 0, 3, and 6; consumer B is assigned Topics 1, 4, and 7; and consumer C is assigned Topics 2, 5, and 8. In this case, consumer A does not have permissions to access Topics 3 and 6, resulting in the error.

Figure 4-1 Consumer access permissions



Solution:

- If all consumers must be in the same consumer group (**group.id** is the same), grant the same topic access permissions to all the consumers.
- If the consumers do not need to be in the same consumer group, change the value of **group.id** to ensure that each consumer is in a separate consumer group.

4.14 Why Does an Instance Contain Default Topics `__trace` and `__consumer_offsets`?

Symptom: Topics named `__trace` and `__consumer_offsets` are found on Kafka Manager.

Topics

Show entries

Topic	# Partitions	# Brokers	Brokers Spread %
<code>__consumer_offsets</code>	50	3	100
<code>__trace</code>	9	3	100
<code>topic-01</code>	3	3	100

Handling method: `__trace` and `__consumer_offsets` are preset topics in a Kafka instance. You are not advised to delete them. If they are deleted, the instance may become unavailable.

5 Consumer Groups

5.1 Do I Need to Create Consumer Groups, Producers, and Consumers for Kafka Instances?

No. They are generated automatically when you use the instance.

For details about creating and retrieving messages after connecting to a Kafka instance, see [Accessing a Kafka Instance Without SASL](#).

5.2 Will a Consumer Group Without Active Consumers Be Automatically Deleted in 14 Days?

This depends on the `offsets.retention.minutes` and `auto.create.groups.enable` parameters.

- For instances created before Apr 25, 2023, `auto.create.groups.enable` is set to `true` by default. `offsets.retention.minutes` determines how long before a consumer group is deleted automatically, which can be changed on the console. For details, see [Modifying Kafka Parameters](#).
- For instances created on or after Apr 25, 2023:
 - If `auto.create.groups.enable` is `false`, you need to manually delete consumer groups.

NOTE

If `auto.create.groups.enable` is set to `false` for a Kafka instance created before Feb 5, 2024, and an empty consumer group subscribed to only one topic, deleting the topic also removes the consumer group.

- If `auto.create.groups.enable` is `true`, a consumer group that has never committed an offset will be automatically deleted after 10 minutes.
- If `auto.create.groups.enable` is `true`, and a consumer group that has committed an offset, `offsets.retention.minutes` determines how long before the group is deleted automatically, which can be changed on the console. For details, see [Modifying Kafka Parameters](#).

Kafka uses the **offsets.retention.minutes** parameter to control how long to keep offsets for a consumer group. If offsets are not committed within this period, they will be deleted. If Kafka determines that there are no active consumers in a consumer group (for example, when the consumer group is empty) and there are no offsets, Kafka will delete the consumer group.

5.3 Why Do I See a Deleted Consumer Group on Kafka Manager?

After a consumer group is deleted on a client, it no longer exists, but may still be displayed on Kafka Manager because of Kafka Manager's cache.

Use either of the following methods to solve the problem:

- Restart Kafka Manager.
- Kafka Manager displays only the consumer groups that have retrieval records in the last 14 days. If you do not want to restart Kafka Manager, wait for 14 days until the consumer group is automatically cleared.

5.4 Why Does a Deleted Consumer Group Still Exist?

Possible cause: Automatic consumer group creation has been enabled and service code is connecting to the consumer group. Therefore, the consumer group is deleted but will be automatically re-created to consume messages until your service stops.

Solution: Disable automatic consumer group creation. To do so, go to the Kafka console, choose **Parameters** in the left navigation pane, locate the row that contains **auto.create.groups.enable** in the **Dynamic Parameters** area, click **Edit**, set the **Current Value** to **false**, and click **Save**. Then, delete the consumer group. **auto.create.groups.enable** is not displayed for some instances. For details, see the console. In this case, modify your service code to stop connecting to the consumer group. Then, delete the consumer group. For details about how to modify **auto.create.groups.enable**, see [Modifying Kafka Parameters](#).

5.5 Why Can't I View Consumers When Instance Consumption Is Normal?

Check whether Flink is used for consumption. Flink uses the assign mode and the client assigns specific partitions to be consumed, so you cannot see any consumer on the Kafka console.

6 Messages

6.1 What Is the Maximum Size of a Message that Can be Created?

10 MB.

6.2 Why Does Message Poll Often Fail During Rebalancing?

Rebalancing is a process where partitions of topics are re-allocated for a consumer group.

In normal cases, rebalancing occurs inevitably when a consumer is added to or removed from a consumer group. However, if a consumer is regarded as abnormal and removed from the consumer group, message retrieval may fail.

This may happen in the following scenarios:

1. Heartbeat requests are not sent in time.

A consumer sends heartbeat requests to the broker at the interval specified by **heartbeat.interval.ms**. If the broker does not receive any heartbeat request from the consumer within the period specified by **session.timeout.ms**, the broker considers that the consumer is abnormal and removes the consumer from the consumer group, triggering rebalancing.

2. The interval between retrievals is too long.

The maximum number of messages that a consumer can retrieve at a time is specified by **max.poll.records**. In most cases, a client processes the retrieved data before starting the next retrieval. The processing may be prolonged when a large number of messages are retrieved at a time and cannot be processed within the time specified by **max.poll.interval.ms**, or when an exception occurs during the process (for example, data needs to be written to the backend database, but the backend database pressure is too high, resulting in high latency). If the consumer does not send the next retrieval request within the time specified by **max.poll.interval.ms**, the broker

considers that the consumer is inactive and removes it from the consumer group, triggering rebalancing.

Solutions and Troubleshooting Methods

Scenario 1: Heartbeat requests are not sent in time.

Solution: On the consumer client, set the value of **session.timeout.ms** to three times the value of **heartbeat.interval.ms**.

Scenario 2: The interval between retrievals is too long.

Troubleshooting methods:

1. Check the time required for processing a single message and whether the time required for processing a specified number (**max.poll.records**) of messages exceeds the time specified by **max.poll.interval.ms**.
2. Check whether message processing requires network connections, such as writing data to the database and calling backend APIs, and whether the backend is normal in rebalancing scenarios.

Solution: On the consumer client, decrease the value of **max.poll.records**.

6.3 Why Can't I Query Messages on the Console?

- **Possible cause 1:** The message has been aged.

Solution: Change the aging time.

- **Possible cause 2:** The createTime timestamp of the message is incorrect.

On the console, messages are queried based on the timestamp, which is generated by the client. Different clients have different processing policies. The default value may be **0** or **-1**. As a result, message may fail to be queried.

Solution: Check whether the value of createTime is correctly configured.

- **Possible cause 3:** The disk usage exceeds 95%, and **Capacity Threshold Policy** is set to **Automatically delete**.

If **Capacity Threshold Policy** is set to **Automatically delete**, the earliest 10% of messages will be deleted when 95% of the disk capacity is used, to ensure sufficient disk space. In this case, the messages that do not reach the aging time are also deleted and cannot be queried.

Solution: Modify the capacity threshold policy or expand the disk capacity. If **Capacity Threshold Policy** is set to **Stop production**, new messages will no longer be created when the disk usage reaches the capacity threshold (95%), but existing messages can still be retrieved until the aging time arrives. This policy is suitable for scenarios where no data losses can be tolerated.

6.4 What Can I Do If Kafka Messages Are Accumulated?

Symptom: An alarm is generated for the **Accumulated Messages** metric.

Solution 1:

1. Log in to the Kafka console and click the instance for which the alarm is generated. The instance details page is displayed.
2. In the navigation pane, choose **Monitoring**.
3. On the **By Consumer Group** tab page, view **Consumer Retrieved Messages** to find the consumer group with accumulated messages.
4. In the navigation pane, choose **Consumer Groups**.
5. Check whether there are consumers in the consumer group where messages are accumulated. If yes, contact the service party to accelerate their consumption. If no, contact the customer to delete unused consumer groups.

Solution 2:

1. Log in to the Kafka console and click the instance for which the alarm is generated. The instance details page is displayed.
2. In the left navigation pane, choose **Analysis & Diagnosis > Accumulation Diagnosis**.
3. Select the consumer groups and topics to be diagnosed, and click **Pre-check**.
4. After the pre-check is complete, if there are any risks in the **Accumulated Messages** area and the consumer group is not consuming message in the assign mode, click **Start Diagnosis**.
5. After the diagnosis, locate the row that contains the diagnosis result, and click **View Details** in the **Operation** column. The **Diagnosis Details** page is displayed. Check the possible causes, affected partitions or brokers, and suggestions. Follow the suggestions to handle message accumulation.

6.5 Why Do Messages Still Exist After the Retention Period Elapses?

If the aging time has been set for a topic, the value of the **log.retention.hours** parameter does not take effect for the topic. The value of the **log.retention.hours** parameter takes effect only if the aging time has not been set for the topic.

Possible cause 1: Each partition of a topic consists of multiple segment files of the same size (500 MB). When the size of messages stored in a segment file reaches 500 MB, another segment file is created. Kafka deletes segment files instead of messages. Kafka requires that at least one segment file be reserved for storing messages. If the segment file in use contains aged messages, the segment file will not be deleted. Therefore, the aged messages will remain.

Solution: Wait until the segment is no longer in use or delete the topic where messages have reached their retention period.

Possible cause 2: In a topic, there is a message whose **CreateTime** is a future time. For example, assume that it is January 1, and the **CreateTime** is February 1. The message will not be aged after 72 hours from now. As a result, messages created subsequently will also not be aged.

Solution: Delete the topic where the **CreateTime** of a message is a future time.

6.6 Do Kafka Instances Support Delayed Message Delivery?

No.

6.7 How Do I View the Number of Accumulated Messages?

View the number of accumulated messages using any of the following methods:

- On the **Consumer Groups** page of an instance, click the name of the consumer group whose accumulated messages are to be viewed. The consumer group details page is displayed. On the **Consumer Offset** tab page, view the number of messages accumulated in each topic of your target consumer group. For details, see [Querying Consumer Group Details](#).
- On the **Monitoring** tab page of an instance, click the **By Consumer Group** tab. Select the desired consumer group for **Consumer Group** and **All queues** for **Queue**. The **Consumer Available Messages** metric reflects the number of messages accumulated in all topics of this consumer group. For details about viewing the monitoring data, see [Viewing Metrics](#).
- On the **Consumer Groups** tab page of the Cloud Eye console, click the **By Consumer Group** tab. Select the desired consumer group for **Consumer Group** and **All queues** for **Queue**. The **Consumer Available Messages** metric reflects the number of messages accumulated in all topics of this consumer group. For details about viewing the monitoring data, see [Viewing Metrics](#).
- On the [Kafka client](#), run the `kafka-consumer-groups.sh --bootstrap-server {Kafka connection address} --describe --group {Consumer group}` command in the `{directory where the CLI is located}/kafka_{version}/bin/` directory to view the number of messages accumulated in each topic of the consumer group. **LAG** indicates the total number of messages accumulated in each topic.

Figure 6-1 Viewing the total number of messages accumulated in each topic

```
[root@ms-vm-2a45fb1-kafka-share-zk-server-2 bin]# ./kafka-consumer-groups.sh --bootstrap-server 172.11.1.111:9091 --group console-consumer-54209 --describe
SLF4J: class path contains multiple SLF4J bindings.
SLF4J: Found binding in [jar:file:/opt/dms/version/2.7/kafka_2.13-2.7.1/libs/slf4j-log4j12-1.7.25.jar!/org/slf4j/impl/StaticLoggerBinder.class]
SLF4J: Found binding in [jar:file:/opt/dms/version/2.7/kafka_2.13-2.7.1/libs/slf4j-log4j12-1.7.20.jar!/org/slf4j/impl/StaticLoggerBinder.class]
SLF4J: See http://www.slf4j.org/codes.html#multiple_bindings for an explanation.
SLF4J: Actual binding is of type [org.slf4j.impl.Log4jLoggerFactory]

```

GROUP	TOPIC	PARTITION	CURRENT-OFFSET	LOG-END-OFFSET	LAG	CONSUMER-ID	HOST	CLIENT-ID
console-consumer-54209	test12	0	0	0	0	consumer-console-consumer-54209-1-b88da1b5-4664-4f52-836a-7310590118d8	172.31.7.137	consumer-console-consumer-54209-1
console-consumer-54209	test12	1	-	3	-	consumer-console-consumer-54209-1-b88da1b5-4664-4f52-836a-7310590118d8	172.31.7.137	consumer-console-consumer-54209-1
console-consumer-54209	test12	2	-	3	-	consumer-console-consumer-54209-1-b88da1b5-4664-4f52-836a-7310590118d8	172.31.7.137	consumer-console-consumer-54209-1

NOTE

If SASL authentication is enabled for the Kafka instance, the `--command-config {SASL authentication configuration file consumer.properties}` parameter must be added to the preceding command. For details about the configuration file `consumer.properties`, see the CLI access instructions provided in [Accessing a Kafka Instance with SASL](#).

6.8 Why Is the Message Creation Time Displayed as Year 1970?

The message creation time is specified by **CreateTime** when a producer creates messages. If this parameter is not set during message creation, the message creation time is year 1970 by default.

6.9 How Do I Modify `message.max.bytes`?

`message.max.bytes` can be modified on the **Parameters** page on the console. For details, see [Modifying Kafka Parameters](#).

The maximum value of `message.max.bytes` is 10,485,760 bytes. If a single message is larger than this size, compress the message with algorithms or split it in the service logic.

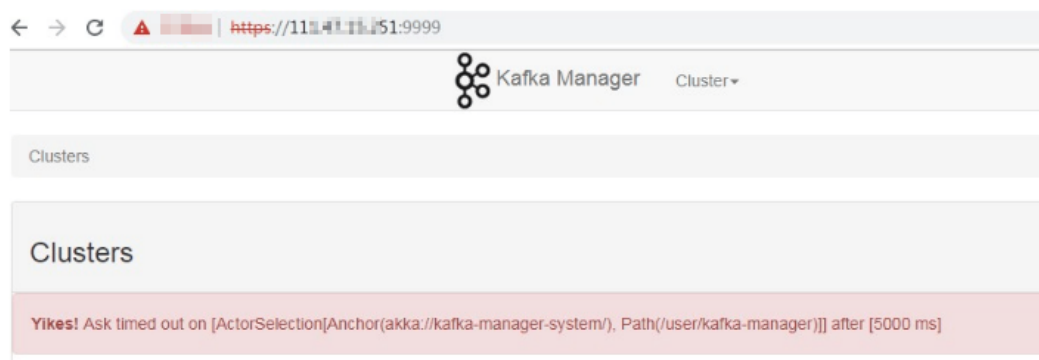
7 Kafka Manager

7.1 Can I Configure a Kafka Manager Account to Be Read-Only?

No. You cannot configure a Kafka Manager account to be read-only.

7.2 Why Can't I See Broker Information After Logging In to Kafka Manager?

Symptom: The Kafka Manager page is displayed, but the broker information cannot be displayed.



Cause: This is an issue with the open-source Kafka. To solve the problem, contact customer service and restart Kafka Manager.

7.3 Yikes! Insufficient partition balance when creating topic : projectman_project_enterprise_project Try again.

Symptom:

The topic cannot be created in Kafka Manager, and the error message "Yikes! Insufficient partition balance when creating topic : projectman_project_enterprise_project Try again." is displayed.

Cause: The number of partitions exceeds the upper limit and no more topics can be created.

Solution: Increase the instance specifications, which will automatically increase the allowed number of partitions.

7.4 Can I Query the Body of a Message by Using Kafka Manager?

No. Kafka Manager does not support message body querying.

7.5 Can I Change the Port of the Kafka Manager Web UI?

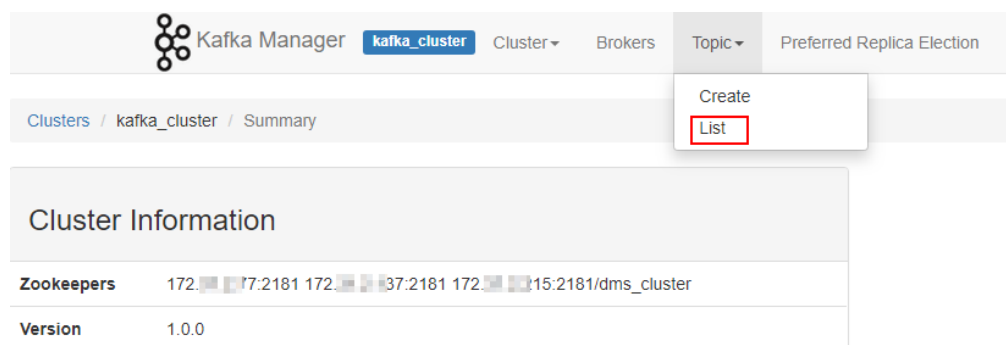
No.

7.6 Which Topic Configurations Can Be Modified on Kafka Manager?

On Kafka Manager, the following topic configurations can be modified: **max.message.bytes**, **segment.index.bytes**, **segment.jitter.ms**, **min.cleanable.dirty.ratio**, **retention.bytes**, **file.delete.delay.ms**, **compression.type**, **flush.ms**, **cleanup.policy**, **unclean.leader.election.enable**, **flush.messages**, **retention.ms**, **min.insync.replicas**, **delete.retention.ms**, **preallocate**, **index.interval.bytes**, **segment.bytes**, and **segment.ms**.

Perform the following steps to modify the topic configurations:

1. [Log in to Kafka Manager](#).
2. Click **kafka_cluster**.
3. Choose **Topic > List**.



4. Click a topic whose configurations you want to modify.
5. Click **Update Config**.

← topic-619913173

Topic Summary	
Replication	3
Number of Partitions	3
Sum of partition offsets	0
Total number of Brokers	3
Number of Brokers for Topic	3
Preferred Replicas %	100
Brokers Skewed %	0
Brokers Leader Skewed %	0
Brokers Spread %	100
Under-replicated %	0

Operations

Delete Topic
Reassign Partitions
Generate Partition Assignments

Add Partitions
Update Config
Manual Partition Assignments

Partitions by Broker					
Broker	# of Partitions	# as Leader	Partitions	Skewed?	Leader Sk
0	3	1	(0,1,2)	false	false
1	3	1	(0,1,2)	false	false
2	3	1	(0,1,2)	false	false

7.7 Why Is Information Displayed on Kafka Manager Inconsistent with Cloud Eye Monitoring Data?

Symptom: After a consumer group is deleted from the backend, the consumer group is not displayed on Cloud Eye but still exists on Kafka Manager.

Cause: Kafka Manager has cache data.

Solution: Log in to the Kafka console, locate the row that contains the target instance, and choose **More > Restart Kafka Manager**.

7.8 How Do I Change a Partition Leader for a Topic in Kafka Manager?

Perform the following steps:

1. [Log in to Kafka Manager](#).
2. Choose **Topic > List**.

Kafka Manager kafka_cluster Cluster ▾ Brokers Topic ▾ Preferred Replica Election Reassign Partitions

Clusters / kafka_cluster / Summary

Create
List

Cluster Information

Version	2.2.0
---------	-------

3. Click the topic name (for example, **topic-test**) for which a partition leader is to be modified.

Topics

Show 10 entries

Topic	# Partitions	# Brokers	Brokers Spread %	Brokers Skew %	Brokers Leader Skew %
_consumer_offsets	50	3	100	0	0
_trace	9	3	100	0	0
topic-test	3	3	100	0	0

Showing 1 to 3 of 3 entries

- Click **Manual Partition Assignments**.

Figure 7-1 Topic details

The screenshot shows the 'topic-test' details page. On the left, the 'Topic Summary' section lists: Replication (3), Number of Partitions (3), and Sum of partition offsets (0). On the right, the 'Operations' section contains several buttons: 'Delete Topic', 'Reassign Partitions', 'Generate Partition Assignments', 'Add Partitions', 'Update Config', and 'Manual Partition Assignments'. The 'Manual Partition Assignments' button is highlighted with a red box.

Figure 7-2 Page for modifying partition leaders

The screenshot shows the 'Manual Partition Assignments' page for 'topic-test'. At the top, there is a 'Save Partition Assignment' button. Below it is a search bar labeled 'Type to filter topics'. The main content area shows three partition cards for 'topic-test':

- Partition 2:** Replica 0: Broker 2 (red), Replica 1: Broker 1 (green), Replica 2: Broker 0 (yellow).
- Partition 1:** Replica 0: Broker 1 (green), Replica 1: Broker 0 (yellow), Replica 2: Broker 2 (red).
- Partition 0:** Replica 0: Broker 0 (yellow), Replica 1: Broker 2 (red), Replica 2: Broker 1 (green).

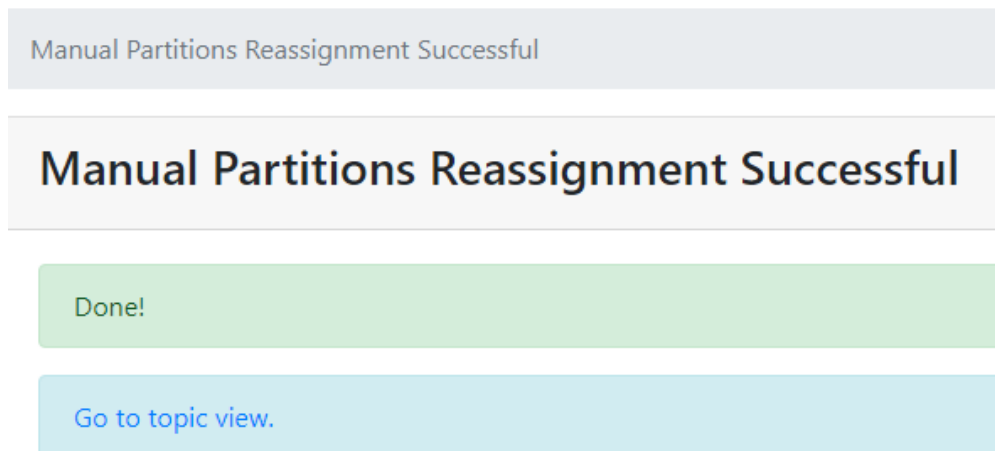
For example, in the preceding figure, the leader (Replica 0) of Partition 2 is on Broker 2.

- Change the leader and click **Save Partition Assignment**.

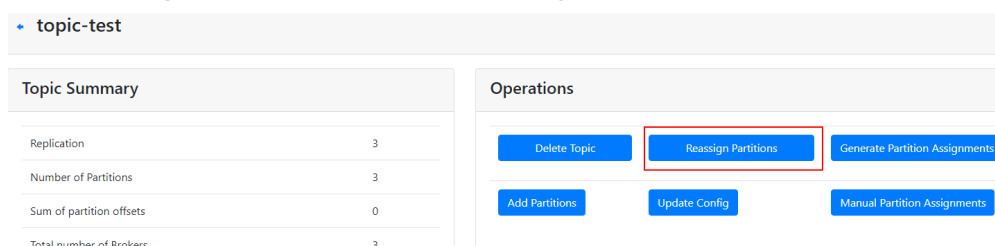
The screenshot shows the 'Manual Partition Assignments' page for 'topic-test' after the modification. The 'Save Partition Assignment' button is highlighted with a red box. The partition cards are updated as follows:

- Partition 2:** Replica 0: Broker 1 (green), Replica 1: Broker 2 (red), Replica 2: Broker 0 (yellow).
- Partition 1:** Replica 0: Broker 1 (green), Replica 1: Broker 0 (yellow), Replica 2: Broker 2 (red).
- Partition 0:** Replica 0: Broker 0 (yellow), Replica 1: Broker 2 (red), Replica 2: Broker 1 (green).

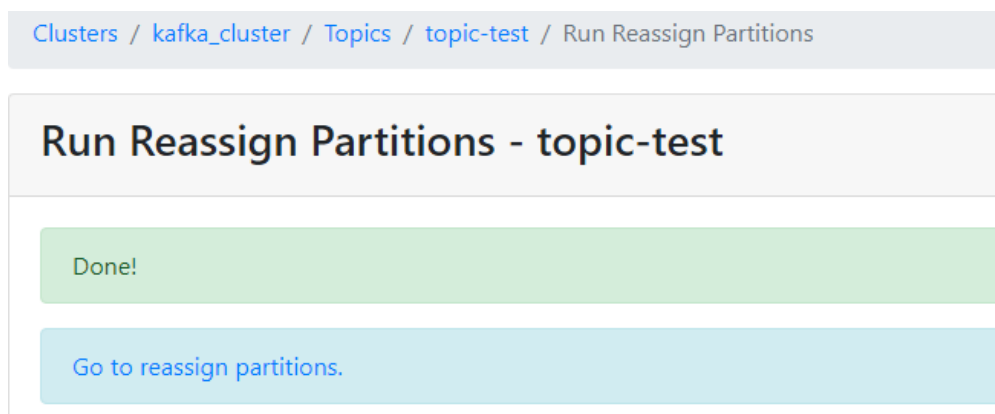
If the modification is successful, the information shown in the following figure is displayed.



6. Click **Go to topic view**.
7. Click **Reassign Partitions** to save the change.



After the change is saved, the information shown in the following figure is displayed.



8. In the breadcrumb navigation, click the topic name. On the topic details page that is displayed, view the partition details.

Partition Information				
Partition	Latest Offset	Leader	Replicas	In Sync Replicas
0	0	0	(0,2,1)	(0,2,1)
1	0	1	(1,0,2)	(1,0,2)
2	0	1	(1,2,0)	(2,1,0)

As shown in the preceding figure, the leader of partition 2 has been changed from 2 to 1.

8 Monitoring & Alarm

8.1 Why Can't I View the Monitoring Data?

If topic monitoring data is not displayed, the possible causes are as follows:

- The topic name starts with a special character, such as a number sign (#).
- No topic is created in the Kafka instance.

Solution:

- Delete topics whose names contain special characters.
- Create a topic.

If consumer group monitoring data is not displayed, the possible causes are as follows:

- The consumer group name starts with a special character, such as a number sign (#).
- No consumers in the group have connected to the instance.

8.2 Why Is the Monitored Number of Accumulated Messages Inconsistent with the Message Quantity Displayed on the Kafka Console?

Symptom: The monitoring data shows that there are 810 million accumulated messages. However, the Kafka console shows that there are 100 million messages in all six topics of the instance.

Analysis: The two statistics methods are different. The Kafka console shows the number of messages that have not been retrieved. The monitoring data shows the number of accumulated messages in the topics multiplied by the number of consumer groups.

8.3 Why Is a Consumer Group Still on the Monitoring Page After Being Deleted?

The monitoring data is reported every minute. The reported data will be displayed on the monitoring page after being sorted. This process takes less than 20 minutes. After deleting a consumer group, you can wait for a while before checking the latest monitoring data.