

Enterprise Switch

FAQs

Issue 01
Date 2024-09-09



Copyright © Huawei Technologies Co., Ltd. 2024. All rights reserved.

No part of this document may be reproduced or transmitted in any form or by any means without prior written consent of Huawei Technologies Co., Ltd.

Trademarks and Permissions



HUAWEI and other Huawei trademarks are trademarks of Huawei Technologies Co., Ltd.

All other trademarks and trade names mentioned in this document are the property of their respective holders.

Notice

The purchased products, services and features are stipulated by the contract made between Huawei and the customer. All or part of the products, services and features described in this document may not be within the purchase scope or the usage scope. Unless otherwise specified in the contract, all statements, information, and recommendations in this document are provided "AS IS" without warranties, guarantees or representations of any kind, either express or implied.

The information in this document is subject to change without notice. Every effort has been made in the preparation of this document to ensure accuracy of the contents, but all statements, information, and recommendations in this document do not constitute a warranty of any kind, express or implied.

Security Declaration

Vulnerability

Huawei's regulations on product vulnerability management are subject to the *Vul. Response Process*. For details about this process, visit the following web page:

<https://www.huawei.com/en/psirt/vul-response-process>

For vulnerability information, enterprise customers can visit the following web page:

<https://securitybulletin.huawei.com/enterprise/en/security-advisory>

Contents

1 What Switches Can Connect to Enterprise Switches?.....	1
2 Why Is the Layer 2 Connection in the Not Connected State Even After Its Configuration Is Complete?.....	2
3 Can Enterprise Switches Enable Communications Between Different Clouds?.....	3
4 Why Is Communication Between the Cloud and On-premises Servers Unavailable Even When the Layer 2 Connection Status Is Connected?.....	4

1 What Switches Can Connect to Enterprise Switches?

The following lists some switches that support the VXLAN function.

- Huawei switches: Huawei CE58, CE68, CE78, and CE88 series switches, such as CE6870, CE6875, CE6881, CE6863, and CE12800 switches
- Switches of other vendors: Cisco Nexus 9300, Ruijie RG-S6250, and H3C S6520 series switches

2 Why Is the Layer 2 Connection in the Not Connected State Even After Its Configuration Is Complete?

Possible causes and solutions:

1. The VXLAN tunnel of your data center is not properly configured.
Log in to the switch of your data center and check its tunnel configurations.
For details, see [Configuring a Tunnel Gateway in Your Data Center](#).
2. The Direct Connect or VPN connection fails.
Check the Direct Connect or VPN connection configurations.
 - [Direct Connect Network and Connectivity](#)
 - [VPN Connection or Ping Failure](#)

3 Can Enterprise Switches Enable Communications Between Different Clouds?

No.

Enterprise switches only can be used to enable Layer 2 communications between Huawei Cloud and an on-premises data center.

4 Why Is Communication Between the Cloud and On-premises Servers Unavailable Even When the Layer 2 Connection Status Is Connected?

Possible cause: The VXLAN tunnel of your data center is not properly configured.

Solution:

Log in to the switch of your data center and check its tunnel configurations. For details, see [Configuring a Tunnel Gateway in Your Data Center](#).