

Console

FAQs

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1 General FAQs

What Are User Quotas?

Huawei Cloud limits the quotas of user resources, that is, the number and capacity of resources. If the existing resource quota cannot meet your service requirements, you can create a service ticket to increase your resource quota. Once your application is approved, HUAWEI CLOUD will update your resource quota accordingly and send you a notification.

How Can I Select a Region?

A region is a geographical area. Huawei Cloud has multiple regions worldwide to provide users with low-latency network access. Each region can have one or more physical data centers.

It is recommended that you select the nearest region for placing your resources. For example, if you or your customers are in Hong Kong, select a region in Asia-Pacific. This helps reduce network latency and improve service access speed.

Do Products Vary Depending on Different Regions?

Yes. The products launched in different regions may be different.

Mature services are deployed in each region. New services are released only in certain regions for trial use.

Is Cross-Region Application DR Supported?

HUAWEI CLOUD supports application disaster recovery (DR) between regions.

You can deploy the active and standby nodes of an application in different regions. If the active node becomes faulty, the standby node immediately takes over services, ensuring service continuity.

Does HUAWEI CLOUD Provide the Application DR Service?

At present, no standard DR plan is provided. However, if you need the DR function, contact Huawei technical support, and Huawei will customize a DR plan for you based on your application scenarios.

Can Components of an Application Be Deployed in Different Regions?

Yes. Although this deployment is supported, it is not recommended.

Huawei recommends that you deploy different components of an application within the same region so that they can communicate over an intranet. This type of deployment improves network communication between these components and eliminates the bandwidth cost that is induced by communication over a public network.

What Is an Availability Zone?

An availability zone (AZ) is a geographical area, typically an independent physical equipment room, where electricity and networks are isolated from those in other areas. AZs are isolated by intranets. One region can be divided into multiple AZs. Faults in one AZ will not adversely affect the services of other AZs.

Is Data Transmission Between AZs Charged?

Data transmission between AZs in the same region is for free. However, if data is transmitted across regions, there will be fees for bandwidth consumption.

2 What Can I Do If I Cannot Find Resources on the Console Homepage?

Scenarios

If you log in to the management console as an IAM user, you may not have the permissions required to view or manage the resources. In this case, the account owner will need to grant the required permissions.

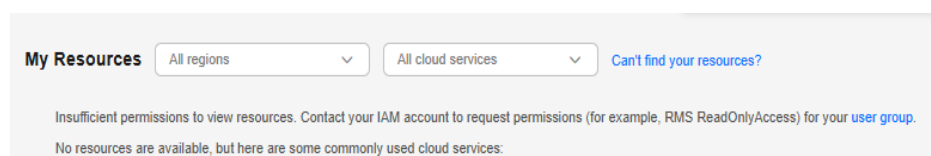
NOTICE

Permissions required by different modules on the management console are different. Grant required permissions to IAM users as prompted. For details about all the permission policies supported by IAM, see [System-defined Permissions](#). For details about how to assign permissions, see [Creating a User Group and Assigning Permissions](#).

This section takes the **RMS ReadOnlyAccess** permission as an example to describe how to assign permissions to an IAM user. IAM users with this permission can view the **Dashboard** and **My Resources** tab pages in the **My Resources** area.

If IAM users do not have the **RMS ReadOnlyAccess** permission, information shown in [Figure 2-1](#) will be displayed.

Figure 2-1 Insufficient permissions to view resources



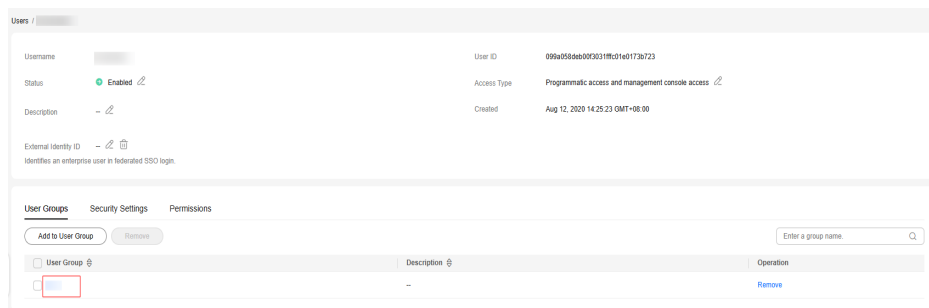
Prerequisites

You have logged in to the Huawei Cloud management console using the HUAWEI ID to which the IAM user belongs. For details, see [Logging In to the Management Console](#).

Procedure

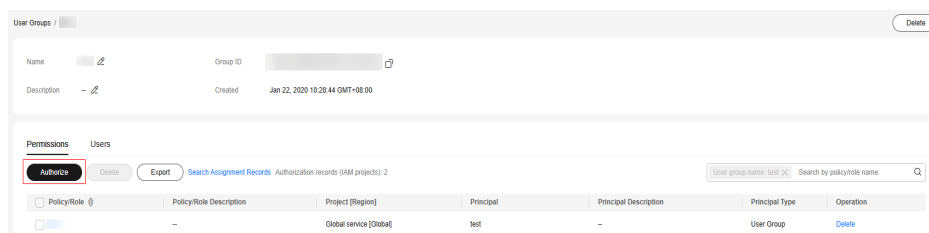
1. Access the **Identity and Access Management** console.
2. In the displayed page, click the username of the target IAM user. The user details page is displayed.

Figure 2-2 User details



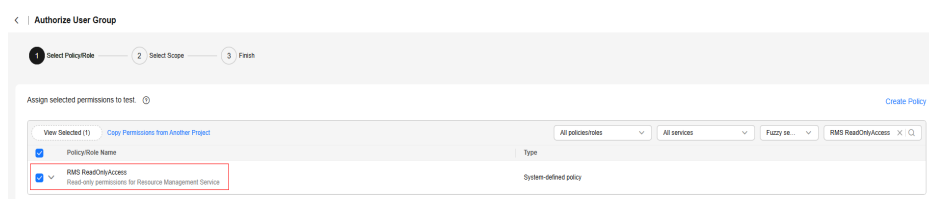
3. On the **User Groups** tab page, click the user group name. The user group details page is displayed.

Figure 2-3 User group details



4. On the **Permissions** tab page, click **Authorize** above the list.
5. In the search box on the **Authorize User Group** page, enter **RMS ReadOnlyAccess** to search for it.

Figure 2-4 Authorize User Group



6. Select **RMS ReadOnlyAccess** and click **Next**.
7. Select the desired scope requiring minimum authorization. Select the default value **All resources** here.
8. Click **OK**.
9. Log in to the management console as the IAM user.
If resource information is displayed, the IAM user has been successfully assigned the required permissions.

Figure 2-5 My Resources

