

Video on Demand

Product Bulletin

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Contents

| | |
|--|----------|
| 1 Notice on Price Adjustment for VOD Acceleration..... | 1 |
| 2 Notice on Removal of Video Adaptive Transcoding Template..... | 3 |
| 3 Notice on the Removal of the Old VOD Console..... | 4 |
| 4 Notice on Real-Name Authentication for Chinese Mainland Website Users Accessing VOD Outside the Chinese Mainland..... | 5 |
| 5 Notice on the Unavailability of VOD Functions for Restricted Accounts..... | 6 |
| 6 Notice on Audio and Video Moderation Updates..... | 7 |
| 7 Notice on Access Issues for IAM Users Without Assigned Policies or Roles on the VOD Console Following Integration with IAM 5.0..... | 8 |

1 Notice on Price Adjustment for VOD Acceleration

To better serve the growing international customer base, Huawei Cloud VOD changed its billing mode from coefficient-based to region-based for regions outside the Chinese mainland on **February 1, 2024**.

Table 1-1 shows the new prices.

NOTICE

For domain names with a global service area, CDN acceleration services are billed separately for traffic inside and outside the Chinese mainland.

Table 1-1 Traffic-based tiered unit prices for regions outside the Chinese mainland

| Region | 0 GB to 10 TB (Inclusive) | 10 TB – 50 TB (Inclusive) | 50 TB – 100 TB (Inclusive) | 100 TB – 1 PB (Inclusive) | > 1 PB | Pricing Basis |
|----------------|---------------------------|---------------------------|----------------------------|---------------------------|--------|---------------|
| Asia Pacific 1 | 0.08 | 0.065 | 0.058 | 0.052 | 0.048 | USD/GB |
| Asia Pacific 2 | 0.107 | 0.105 | 0.093 | 0.078 | 0.071 | USD/GB |
| Asia Pacific 3 | 0.08 | 0.065 | 0.058 | 0.036 | 0.032 | USD/GB |
| Europe | 0.054 | 0.038 | 0.031 | 0.028 | 0.025 | USD/GB |

| Region | 0 GB to 10 TB (Inclusive) | 10 TB – 50 TB (Inclusive) | 50 TB – 100 TB (Inclusive) | 100 TB – 1 PB (Inclusive) | > 1 PB | Pricing Basis |
|--------------------|---------------------------|---------------------------|----------------------------|---------------------------|--------|---------------|
| North America | 0.081 | 0.076 | 0.057 | 0.03 | 0.025 | USD/GB |
| Middle East/Africa | 0.108 | 0.105 | 0.09 | 0.078 | 0.071 | USD/GB |
| Oceania | 0.113 | 0.105 | 0.098 | 0.091 | 0.09 | USD/GB |
| South America | 0.105 | 0.1 | 0.086 | 0.057 | 0.055 | USD/GB |

The regions outside the Chinese mainland are as follows:

- Asia-Pacific 1: Japan, South Korea, Hong Kong (China), Macao (China), Taiwan (China)
- Asia-Pacific 2: India
- Asia-Pacific 3: Rest of Asia Pacific

The new pricing took effect on **February 1, 2024**. Please stay tuned for the new billing mode and any balance changes, and adjust your services in a timely manner.

If you have any questions, contact your account manager or submit a [service ticket](#). Thank you for your trust and support.

2 Notice on Removal of Video Adaptive Transcoding Template

VOD removed the adaptive transcoding template on February 1, 2024. This template is no longer available on the console.

Affected Regions

All VOD service regions

Impacts

If you are using the adaptive transcoding template, you are advised to switch to a custom template. Previously transcoded media assets are not affected by this change.

Following the template's removal, the related documentation is also taken down. If you have any questions or suggestions, please submit a [service ticket](#) or call us on +86-4000-955-988 or +86-950-808.

3 Notice on the Removal of the Old VOD Console

The old VOD console went offline on May 21, 2025. It will no longer be available.

Affected Regions

All VOD service regions

Impacts

The new VOD console has been launched, and both new and existing users can access it directly.

After the old console goes offline, its entry is removed from the new console, and the related documentation is also taken down. If you have any questions or suggestions, please submit a [service ticket](#) or call us on +86-4000-955-988 or +86-950-808.

4 Notice on Real-Name Authentication for Chinese Mainland Website Users Accessing VOD Outside the Chinese Mainland

Users of the Chinese mainland website must complete real-name authentication before purchasing and using VOD in regions outside the Chinese mainland.

This policy took effect around July 10, 2025. Please stay informed of the latest VOD updates and adjust your services accordingly. If you have any questions, contact your account manager or submit a [service ticket](#). Thank you for your trust and support.

5 Notice on the Unavailability of VOD Functions for Restricted Accounts

Users with restricted accounts are unable to purchase or use any VOD functions. This includes, but is not limited to: media asset upload, URL-based ingestion, media asset publishing, video snapshot management, and media asset transcoding.

This policy took effect around July 10, 2025. Please stay informed of the latest VOD updates and adjust your services accordingly. If you have any questions, contact your account manager or submit a [service ticket](#). Thank you for your trust and support.

6 Notice on Audio and Video Moderation Updates

The **Content Moderation** service APIs have been upgraded, and the VOD audio moderation feature has been updated accordingly. All other capabilities (video moderation and VOD's own APIs) remain unchanged. This upgrade was released around October 15, 2025. To ensure that you can use the audio moderation feature properly, please complete the following steps before **October 10, 2025**:

- Access the **Content Moderation** console and enable the required services. For details, see [Enabling Content Moderation](#). The required moderation services vary with the region: text and single-image moderation for CN North-Beijing1; text, single-image, and audio moderation for CN North-Beijing4; and text, single-image, and audio moderation for AP-Singapore.
- Authorize VOD to use Content Moderation. On the VOD console, choose **Review Management > Content Moderation** and [complete the authorization](#).

Using the audio and video moderation functions of VOD will incur charges from the **Content Moderation** service. For details, see [Content Moderation Billing](#). You are advised to evaluate the impact on your services and adjust your services accordingly. If you have any questions, contact your account manager or submit a [service ticket](#). Thank you for your trust and support.

7 Notice on Access Issues for IAM Users Without Assigned Policies or Roles on the VOD Console Following Integration with IAM 5.0

To further enhance the security and reliability of VOD, the service has fully adapted to Huawei Cloud's access management, updating its integration from IAM 3.0 to IAM 5.0. IAM 5.0 provides more secure, more convenient account management, along with more refined and robust permission control. For more information, see [Permissions and Supported Actions](#). For security and permissions isolation reasons, IAM users created in IAM 3.0 **without assigned policies or roles** will no longer be able to access the VOD console or APIs. To continue using these IAM users, you can attach a VOD system policy or custom policy to them before **December 20, 2025**. For guidance, see [Assigning Permissions to an IAM User](#). For information about VOD system policies, see [Permissions Management](#). For instructions on creating custom policies, see [Creating a Custom Policy](#).

VOD will be interconnected with IAM 5.0, effective around **December 20, 2025**. Please stay informed of the latest VOD updates and adjust your services accordingly. If you have any questions, contact your account manager or submit a [service ticket](#). Thank you for your trust and support.