

Message & SMS

Product Notices

Issue 01
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1 Notice on Adjusting Message & SMS for Accounts in Arrears

Dear customer,

On April 15, 2024, 00:00:00 (GMT+08:00), Huawei Cloud will adjust the Message & SMS service for accounts in arrears.

As soon as your account is in arrears, the pay-per-use Message & SMS service under your account will enter the grace period and retention period. The following table lists the impact.

	Before Adjustment	After Adjustment
Grace period	<ul style="list-style-type: none">You can continue to use the service.The added SMS signatures and SMS templates will not be deleted.	<ul style="list-style-type: none">You cannot use the service.The added SMS signatures and SMS templates will not be deleted.
Retention period	<ul style="list-style-type: none">You cannot use the service.The added SMS signatures and SMS templates will not be deleted.	

If you have any questions or suggestions, please [submit a service ticket](#).

Thank you for using Huawei Cloud.