

# Instructions for Associating with a HUAWEI CLOUD Partner

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# 1 Instructions for Customers to Associate with a Huawei Cloud Partner

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Dear customer, please read the following instructions carefully before associating with a Huawei Cloud partner ("Partner"). Otherwise, Huawei Cloud and its associated companies are exempt from liabilities.

Main Body:

1. After you associate with a Partner account, the Partner will be responsible for providing contracts, invoices, settlement, technical assistance, and operations including but not limited to placing orders and perform O&M on your behalf, account freezing, account recovery, and resource freezing.
2. After you associate with a Partner account, if you have member accounts, the status and operations (including but not limited to restriction and freezing) of the Partner account will affect you and your member accounts. You shall manage your member accounts and inform enterprise members of relevant impact. Any disputes arising from you or Partner's status and operations shall be resolved by you, your associated enterprise members, and the Partner through negotiation. Huawei Cloud shall not be liable for any loss or liability arising therefrom.
3. To get better and efficient services from your associated Partner, you understand and agree that Huawei Cloud can disclose the following information to the Partner and/or Partner's associated distributor (if any):
  - a. Your personal information on Huawei Cloud official website such as account name, company name, contact person's name, contact information (including but not limited to mobile number, telephone number, and email), and associated partner account
  - b. Order information and necessary transaction information on Huawei Cloud (including but not limited to orders, bills, and arrears)
  - c. Personalized recommendations provided by Huawei Cloud (including but not limited to products and services, solutions, industry cases, and marketing information you may be interested in)

We understand the importance of your privacy information, and will use appropriate physical, management, and technical measures to protect your personal information. For more details about Huawei Cloud privacy policies, visit [https://www.huaweicloud.com/intl/en-us/declaration-sg/sa\\_prp.html](https://www.huaweicloud.com/intl/en-us/declaration-sg/sa_prp.html). If

there are any conflicts between the contracting party displayed in the above link and **My Account**, the information set out in **My Account** shall prevail.

4. Any disputes arising between you and the Partner shall be resolved according to the agreement entered into between you and the Partner.
5. The cash coupons that you have can only be applied to the expenditures incurred before you associate with the partner.
6. You shall reach an agreement with the Partner if you want to disassociate from the Partner, and agree with the Partner on the account settlement before disassociation.
7. If your partner has withdrawn from a partner program, or Huawei Cloud has terminated the cooperation with your partner, you agree that Huawei Cloud has the right to terminate the association between you and your partner, directly sign a contract with you, or associate you with another partner.
8. In respect of matters not covered in this Statement, such as limitation of liabilities, security, and data protection, **Huawei Cloud End User License Agreement** shall apply. If there are any conflicts between the contracting party displayed in the above link and **My Account**, the information set out in **My Account** shall prevail.

Huawei Cloud may modify this Instruction, including the documents and policies referenced herein, at any time at our discretion by posting a revised version on the Website or by otherwise notifying you. Except as otherwise indicated in the modified Instruction, documents or policies, the modified terms will come into effect upon posting or notification. You will review such terms regularly on the Website. Your continuous use of the Services or subscription to Services through Partner after the coming into effect of such modification will be deemed as your acceptance to the modified terms.