



## MapReduce Service

# User Guide

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# 1 Overview

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## 1.1 What Is MRS?

Big data is a huge challenge facing the Internet era as the data volume and types increase rapidly. Conventional data processing technologies, such as single-node storage and relational databases, are unable to solve the emerging big data problems. In this case, the Apache Software Foundation (ASF) has launched an open source Hadoop big data processing solution. Hadoop is an open source distributed computing platform that can fully utilize computing and storage capabilities of clusters to process massive amounts of data. If enterprises deploy Hadoop systems by themselves, the disadvantages include high costs, long deployment period, difficult maintenance, and inflexible use.

To solve the preceding problems, the cloud provides MapReduce Service (MRS) for managing the Hadoop system. With MRS, you can deploy a Hadoop cluster in just one click. MRS provides enterprise-level big data clusters on the cloud. Tenants can fully control clusters and easily run big data components such as Hadoop, Spark, HBase, Kafka, and Storm. MRS is fully compatible with open source APIs, and incorporates advantages of the cloud computing and storage and big data industry experience to provide customers with a full-stack big data platform featuring high performance, low cost, flexibility, and ease-of-use. In addition, the platform can be customized based on service requirements to help enterprises quickly build a massive data processing system and discover new value points and business opportunities by analyzing and mining massive amounts of data in real time or in non-real time.

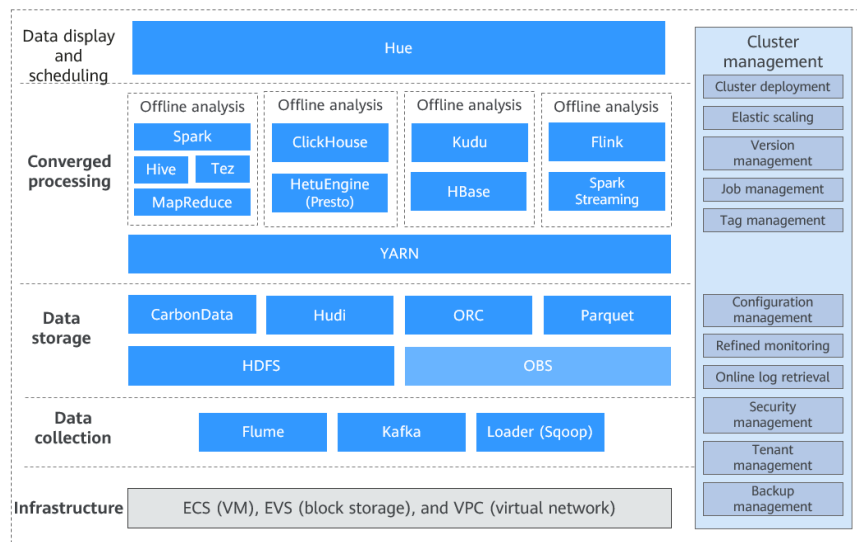
### Product Architecture

[Figure 1-1](#) shows the MRS logical architecture.

#### NOTE

MRS 3.x or later does not support patch management on the management console.

**Figure 1-1** MRS architecture



MRS architecture includes infrastructure and big data processing phases.

- **Infrastructure**  
MRS big data clusters are built based on Elastic Cloud Server (ECS), and make full use of the high reliability and security capabilities of the virtualization layer.
  - A Virtual Private Cloud (VPC) is a virtual internal network provided for each tenant. It is isolated from other networks by default.
  - Elastic Volume Service (EVS) provides highly reliable and high-performance storage.
  - ECS provides scalable VMs, and works with VPCs, security groups, and the EVS multi-replica mechanism to build an efficient, reliable, and secure computing environment.
- **Data integration**  
The data integration layer provides data access capabilities of MRS clusters, including components Flume (data ingestion), Loader (relational data import), and Kafka (highly reliable message queue). Data can be imported to MRS clusters from various data sources.
- **Data storage**  
MRS clusters can store structured and unstructured data, and support multiple efficient formats to meet the requirements of different computing engines.
  - HDFS is a general-purpose distributed file system on a big data platform.
  - OBS is an object storage service that features high availability and low cost.
  - HBase supports data storage with indexes, and is applicable to high-performance index-based query scenarios.
- **Data computing**  
MRS provides multiple mainstream computing engines, including MapReduce (batch processing), Tez (DAG model), Spark (in-memory computing),

SparkStreaming (micro-batch stream computing), Storm (stream computing), and Flink (stream computing), to meet the requirements of various big data application scenarios. The engines convert data structures and logic into data models that meet service requirements.

- Data analysis

Based on the preset data model and easy-to-use SQL data analysis, users can select Hive (data warehouse), SparkSQL, and Presto (interactive query engine).

- Data display and scheduling

To present data analysis results, MRS is integrated with Data Lake Factory (DLF), which is a one-stop big data collaboration development platform, to help you easily complete multiple tasks, such as data modeling, data integration, script development, job scheduling, and job monitoring. This makes big data more accessible than ever before, helping you quickly build big data processing centers.

- Cluster management

All components of the Hadoop-based big data ecosystem are deployed in distributed mode, and their deployment, management, and O&M are complex.

MRS provides a unified O&M management platform for cluster management, supporting one-click cluster deployment, multi-version selection, as well as manual scaling and auto scaling of clusters without service interruption. In addition, MRS provides job management, resource tag management, and O&M of the preceding data processing components at each layer. It also provides one-stop O&M capabilities, covering monitoring, alarm reporting, configuration, and patch upgrade.

## Product Advantages

MRS has a powerful Hadoop kernel team and is deployed based on enterprise-level FusionInsight big data platform. MRS has been deployed on tens of thousands of nodes and can ensure Service Level Agreements (SLAs) for multi-level users.

MRS has the following advantages:

- High performance

MRS supports self-developed CarbonData storage technology. CarbonData is a high-performance big data storage solution. It allows one data set to apply to multiple scenarios and supports features, such as multi-level indexing, dictionary encoding, pre-aggregation, dynamic partitioning, and quasi-real-time data query. This improves I/O scanning and computing performance and returns analysis results of tens of billions of data records in seconds. In addition, MRS supports self-developed enhanced scheduler Superior, which breaks the scale bottleneck of a single cluster and is capable of scheduling over 10,000 nodes in a cluster.

- Cost-effectiveness

Based on diversified cloud infrastructure, MRS provides various computing and storage choices and separates computing from storage, delivering cost-effective massive data storage solutions. MRS supports auto scaling to address peak and off-peak service loads, releasing idle resources on the big

data platform for customers. MRS clusters can be created and scaled out when you need them, and can be terminated or scaled in after you use them, minimizing cost.

- High security

MRS delivers enterprise-level big data multi-tenant permissions management and security management to support table-based and column-based access control and data encryption.

- Easy O&M

MRS provides a visualized big data cluster management platform, improving O&M efficiency. MRS supports rolling patch upgrade and provides visualized patch release information and one-click patch installation without manual intervention, ensuring long-term stability of user clusters.

- High reliability

The proven large-scale reliability and long-term stability of MRS meet enterprise-level high reliability requirements. In addition, MRS supports automatic data backup across AZs and regions, as well as automatic anti-affinity. It allows VMs to be distributed on different physical machines.

## 1.2 Application Scenarios

Big data is ubiquitous in people's lives. MRS is suitable to process big data in the industries such as the Internet of things (IoT), e-commerce, finance, manufacturing, healthcare, energy, and government departments.

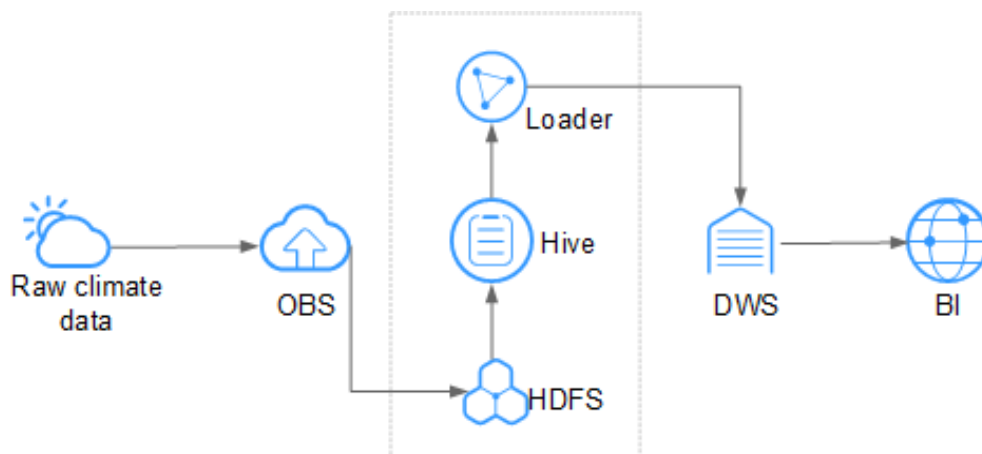
### Large-scale data analysis

Large-scale data analysis is a major scenario in modern big data systems. Generally, an enterprise has multiple data sources. After data is accessed, extract, transform, and load (ETL) processing is required to generate modeled data for each service module to analyze and sort out data. This type of service has the following characteristics:

- The requirements for real-time execution are not high, and job execution time ranges from dozens of minutes to hours.
- The data volume is large.
- There are various data sources and diversified formats.
- Data processing usually consists of multiple tasks, and resources need to be planned in detail.

In the environmental protection industry, climate data is stored on OBS and periodically dumped into HDFS for batch analysis. 10 TB of climate data can be analyzed in 1 hour.

**Figure 1-2** Large-scale data analysis in the environmental protection industry



MRS has the following advantages in this scenario.

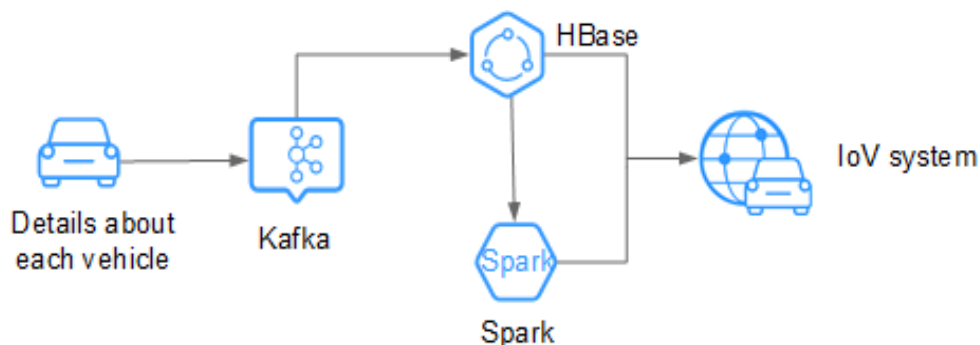
- Low cost: OBS offers cost-effective storage.
- Massive data analysis: TB/PB-level data is analyzed by Hive.
- Visualized data import and export tool: Loader exports data to Data Warehouse Service (DWS) for business intelligence (BI) analysis.

## Large-scale data storage

A user who has a large amount of structured data usually requires index-based quasi-real-time query capabilities. For example, in an Internet of Vehicles (IoV) scenario, vehicle maintenance information is queried by vehicle number. Therefore, vehicle information is indexed based on vehicle numbers when it is being stored, to implement second-level response in this scenario. Generally, the data volume is large. The user may store data for one to three years.

For example, in the IoV industry, an automobile company stores data on HBase, which supports PB-level storage and CDR queries in milliseconds.

**Figure 1-3** Large-scale data storage in the IoV industry



MRS has the following advantages in this scenario.

- Real time: Kafka accesses massive amounts of vehicle messages in real time.
- Massive data storage: HBase stores massive volumes of data and supports data queries in milliseconds.

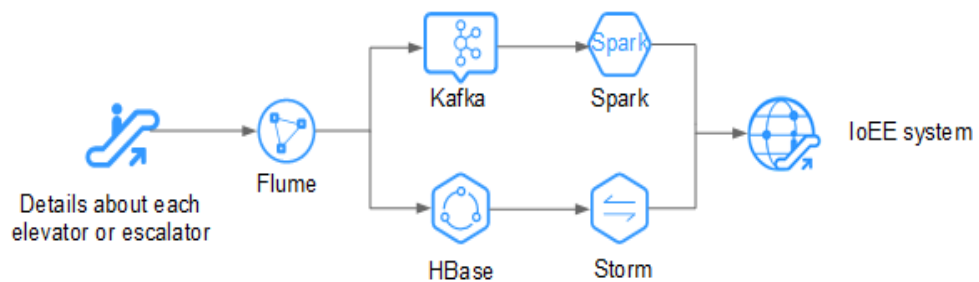
- Distributed data query: Spark analyzes and queries massive volumes of data.

## Real-time data processing

Real-time data processing is usually used in scenarios such as anomaly detection, fraud detection, rule-based alarming, and service process monitoring. Data is processed while it is being inputted to the system.

For example, in the Internet of elevators & escalators (IoEE) industry, data of smart elevators and escalators is imported to MRS streaming clusters in real time for real-time alarming.

**Figure 1-4** Low-latency streaming processing in the IoEE industry



MRS has the following advantages in this scenario.

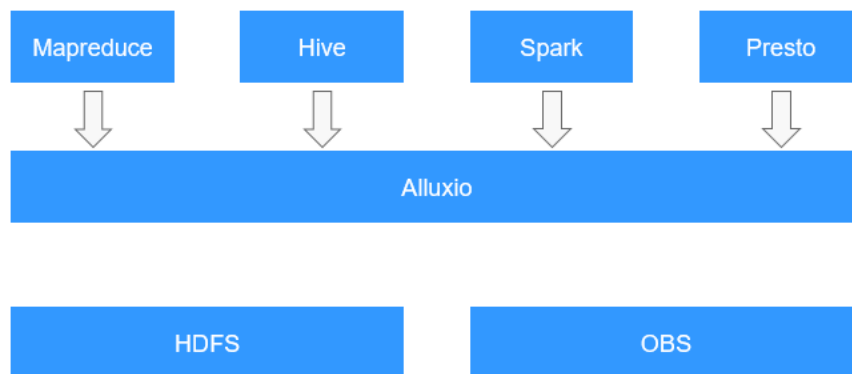
- Real-time data ingestion: Flume implements real-time data ingestion and provides various data collection and storage access methods.
- Data source access: Kafka accesses data of tens of thousands of elevators and escalators in real time.

## 1.3 Components

### 1.3.1 Alluxio

Alluxio is data orchestration technology for analytics and AI for the cloud. In the MRS big data ecosystem, Alluxio lies between computing and storage. It provides a data abstraction layer for computing frameworks including Apache Spark, Presto, MapReduce, and Apache Hive, so that upper-layer computing applications can access persistent storage systems including HDFS and OBS through unified client APIs and a global namespace. In this way, computing and storage are separated.

**Figure 1-5** Alluxio architecture



Advantages:

- Provides in-memory I/O throughput, and makes elastically scale data-driven applications cost effective.
- Simplified cloud and object storage access
- Simplified data management and a single point of access to multiple data sources
- Easy application deployment

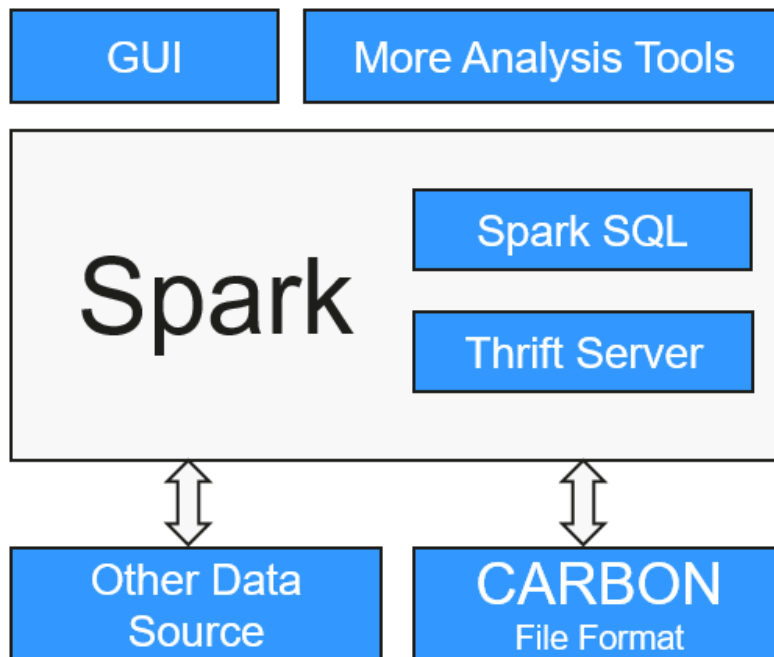
For details about Alluxio, visit <https://docs.alluxio.io/os/user/stable/en/Overview.html>.

### 1.3.2 CarbonData

CarbonData is a new Apache Hadoop native data-store format. CarbonData allows faster interactive queries over PetaBytes of data using advanced columnar storage, index, compression, and encoding techniques to improve computing efficiency. In addition, CarbonData is also a high-performance analysis engine that integrates data sources with Spark.



**Figure 1-6** Basic architecture of CarbonData



The purpose of using CarbonData is to provide quick response to ad hoc queries of big data. Essentially, CarbonData is an Online Analytical Processing (OLAP) engine, which stores data using tables similar to those in Relational Database Management System (RDBMS). You can import more than 10 TB data to tables created in CarbonData format, and CarbonData automatically organizes and stores data using the compressed multi-dimensional indexes. After data is loaded to CarbonData, CarbonData responds to ad hoc queries in seconds.

CarbonData integrates data sources into the Spark ecosystem. You can use Spark SQL to query and analyze data, or use the third-party tool ThriftServer provided by Spark to connect to Spark SQL.

**CarbonData features**

- SQL: CarbonData is compatible with Spark SQL and supports SQL query operations performed on Spark SQL.
- Simple Table dataset definition: CarbonData allows you to define and create datasets by using user-friendly Data Definition Language (DDL) statements. CarbonData DDL is flexible and easy to use, and can define complex tables.
- Easy data management: CarbonData provides various data management functions for data loading and maintenance. It can load historical data and incrementally load new data. The loaded data can be deleted according to the loading time and specific data loading operations can be canceled.
- CarbonData file format is a columnar store in HDFS. It has many features that a modern columnar format has, such as splittable and compression schema.

**Unique features of CarbonData**

- Stores data along with index: Significantly accelerates query performance and reduces the I/O scans and CPU resources, when there are filters in the query. CarbonData index consists of multiple levels of indices. A processing

framework can leverage this index to reduce the task it needs to schedule and process, and it can also perform skip scan in more finer grain unit (called blocklet) in task side scanning instead of scanning the whole file.

- Operable encoded data: Through supporting efficient compression and global encoding schemes, CarbonData can query on compressed/encoded data. The data can be converted just before returning the results to the users, which is "late materialized".
- Supports various use cases with one single data format: like interactive OLAP-style query, Sequential Access (big scan), and Random Access (narrow scan).

#### Key technologies and advantages of CarbonData

- Quick query response: CarbonData features high-performance query. The query speed of CarbonData is 10 times of that of Spark SQL. It uses dedicated data formats and applies multiple index technologies, global dictionary code, and multiple push-down optimizations, providing quick response to TB-level data queries.
- Efficient data compression: CarbonData compresses data by combining the lightweight and heavyweight compression algorithms. This significantly saves 60% to 80% data storage space and the hardware storage cost.

For details about CarbonData architecture and principles, see <https://carbodata.apache.org/>.

## 1.3.3 ClickHouse

### Introduction to ClickHouse

ClickHouse is an open-source columnar database oriented to online analysis and processing. It is independent of the Hadoop big data system and features ultimate compression rate and fast query performance. In addition, ClickHouse supports SQL query and provides good query performance, especially the aggregation analysis and query performance based on large and wide tables. The query speed is one order of magnitude faster than that of other analytical databases.

The core functions of ClickHouse are as follows:

#### Comprehensive DBMS functions

ClickHouse has comprehensive database management functions, including the basic functions of a Database Management System (DBMS):

- Data Definition Language (DDL): allows databases, tables, and views to be dynamically created, modified, or deleted without restarting services.
- Data Manipulation Language (DML): allows data to be queried, inserted, modified, or deleted dynamically.
- Permission control: supports user-based database or table operation permission settings to ensure data security.
- Data backup and restoration: supports data backup, export, import, and restoration to meet the requirements of the production environment.
- Distributed management: provides the cluster mode to automatically manage multiple database nodes.

#### Column-based storage and data compression

ClickHouse is a database that uses column-based storage. Data is organized by column. Data in the same column is stored together, and data in different columns is stored in different files.

During data query, columnar storage can reduce the data scanning range and data transmission size, thereby improving data query efficiency.

In a traditional row-based database system, data is stored in the sequence in [Table 1-1](#):

**Table 1-1** Row-based database

row	ID	Flag	Name	Event	Time
0	12345678901	0	name1	1	2020/1/11 15:19
1	32345678901	1	name2	1	2020/5/12 18:10
2	42345678901	1	name3	1	2020/6/13 17:38
N	...	...	...	...	...

In a row-based database, data in the same row is physically stored together. In a column-based database system, data is stored in the sequence in [Table 1-2](#):

**Table 1-2** Columnar database

row:	0	1	2	N
ID:	12345678901	32345678901	42345678901	...
Flag:	0	1	1	...
Name:	name1	name2	name3	...
Event:	1	1	1	...
Time:	2020/1/11 15:19	2020/5/12 18:10	2020/6/13 17:38	...

This example shows only the arrangement of data in a columnar database. Columnar databases store data in the same column together and data in different columns separately. Columnar databases are more suitable for online analytical processing (OLAP) scenarios.

### Vectorized executor

ClickHouse uses CPU's Single Instruction Multiple Data (SIMD) to implement vectorized execution. SIMD is an implementation mode that uses a single instruction to operate multiple pieces of data and improves performance with data

parallelism (other methods include instruction-level parallelism and thread-level parallelism). The principle of SIMD is to implement parallel data operations at the CPU register level.

### Relational model and SQL query

ClickHouse uses SQL as the query language and provides standard SQL query APIs for existing third-party analysis visualization systems to easily integrate with ClickHouse.

In addition, ClickHouse uses a relational model. Therefore, the cost of migrating the system built on a traditional relational database or data warehouse to ClickHouse is lower.

### Data sharding and distributed query

The ClickHouse cluster consists of one or more shards, and each shard corresponds to one ClickHouse service node. The maximum number of shards depends on the number of nodes (one shard corresponds to only one service node).

ClickHouse introduces the concepts of local table and distributed table. A local table is equivalent to a data shard. A distributed table itself does not store any data. It is an access proxy of the local table and functions as the sharding middleware. With the help of distributed tables, multiple data shards can be accessed by using the proxy, thereby implementing distributed query.

## ClickHouse Applications

ClickHouse is short for Click Stream and Data Warehouse. It is initially applied to a web traffic analysis tool to perform OLAP analysis for data warehouses based on page click event flows. Currently, ClickHouse is widely used in Internet advertising, app and web traffic analysis, telecommunications, finance, and Internet of Things (IoT) fields. It is applicable to business intelligence application scenarios and has a large number of applications and practices worldwide. For details, visit <https://clickhouse.tech/docs/en/introduction/adopters/>.

## ClickHouse Enhanced Open Source Features

MRS ClickHouse has advantages such as automatic cluster mode, HA deployment, and smooth and elastic scaling.

- Automatic Cluster Mode

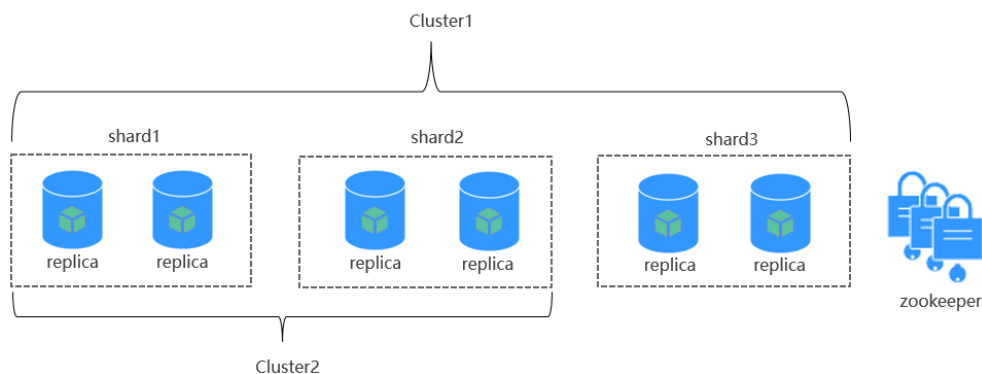
As shown in [Figure 1-7](#), a cluster consists of multiple ClickHouse nodes, which has no central node. It is more of a static resource pool. If the ClickHouse cluster mode is used for services, you need to pre-define the cluster information in the configuration file of each node. Only in this way, services can be correctly accessed.

**Figure 1-7** ClickHouse cluster



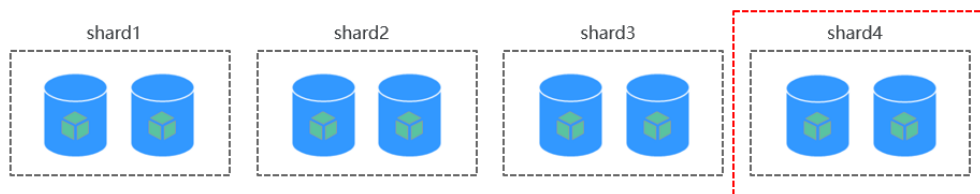
Users are unaware of data partitions and replica storage in common database systems. However, ClickHouse allows you to proactively plan and define detailed configurations such as shards, partitions, and replica locations. The ClickHouse instance of MRS packs the work in a unified manner and adapts it to the automatic mode, implementing unified management, which is flexible and easy to use. A ClickHouse instance consists of three ZooKeeper nodes and multiple ClickHouse nodes. The Dedicated Replica mode is used to ensure high reliability of dual data copies.

**Figure 1-8** ClickHouse cluster structure



- Smooth and Elastic Scaling

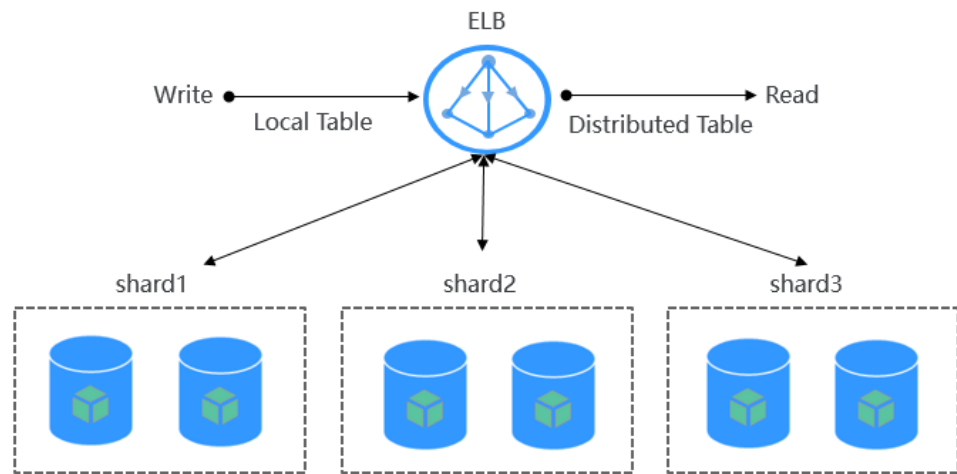
With the rapid growth of services, MRS provides smooth and elastic scaling capabilities to quickly meet service growth requirements in scenarios where the cluster storage capacity or CPU computing resources are not enough. When you expand the capacity of ClickHouse nodes in a cluster, MRS provides a one-click data balancing tool and gives you the initiative to balance data. You can determine the data balancing mode and time based on service characteristics to ensure service availability, implementing smooth scaling.



- HA Deployment Architecture

MRS uses the ELB-based high availability (HA) deployment architecture to automatically distribute user access traffic to multiple backend nodes, expanding service capabilities to external systems and improving fault tolerance. As shown in [Figure 1-9](#), when a client application requests a cluster, Elastic Load Balance (ELB) is used to distribute traffic. With the ELB polling mechanism, data is written to local tables and read from distributed tables on different nodes. In this way, data read/write load and high availability of application access are guaranteed.

Figure 1-9 HA deployment architecture



## 1.3.4 DBService

### 1.3.4.1 DBService Basic Principles

#### Overview

DBService is a HA storage system for relational databases, which is applicable to the scenario where a small amount of data (about 10 GB) needs to be stored, for example, component metadata. DBService can only be used by internal components of a cluster and provides data storage, query, and deletion functions.

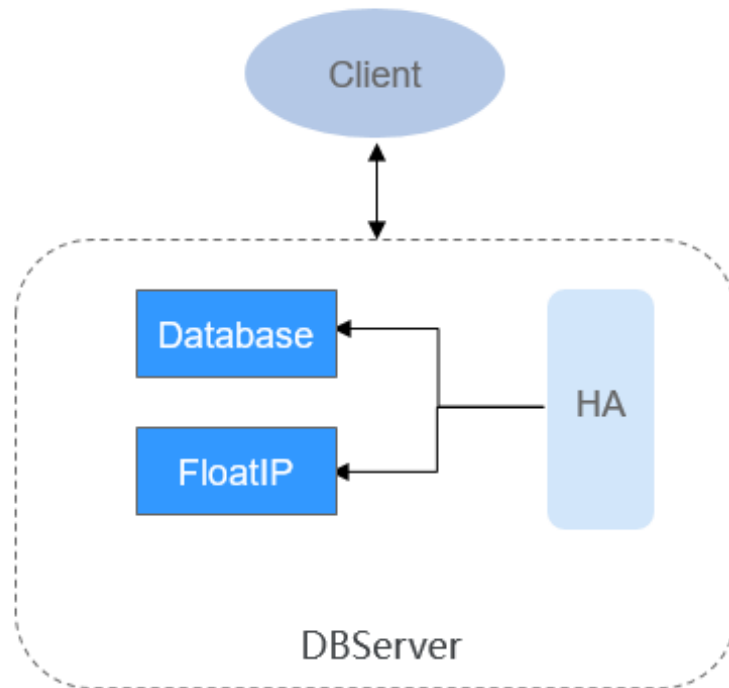
DBService is a basic component of a cluster. Components such as Hive, Hue, Oozie, Loader, and Redis, and Loader store their metadata in DBService, and provide the metadata backup and restoration functions by using DBService.

#### DBService Architecture

DBService in the cluster works in active/standby mode. Two DBServer instances are deployed and each instance contains three modules: HA, Database, and FloatIP.

[Figure 1-10](#) shows the DBService logical architecture.

**Figure 1-10** DBService architecture



**Table 1-3** describes the modules shown in **Figure 1-10**

**Table 1-3** Module description

Name	Description
HA	HA management module. The active/standby DBServer uses the HA module for management.
Database	Database module. This module stores the metadata of the Client module.
FloatIP	Floating IP address that provides the access function externally. It is enabled only on the active DBServer instance and is used by the Client module to access Database.
Client	Client using the DBService component, which is deployed on the component instance node. The client connects to the database by using FloatIP and then performs metadata adding, deleting, and modifying operations.

### 1.3.4.2 Relationship Between DBService and Other Components

DBService is a basic component of a cluster. Components such as Hive, Hue, Oozie, Loader, Metadata, and Redis, and Loader store their metadata in DBService, and provide the metadata backup and restoration functions by using DBService.

## 1.3.5 Flink

### 1.3.5.1 Flink Basic Principles

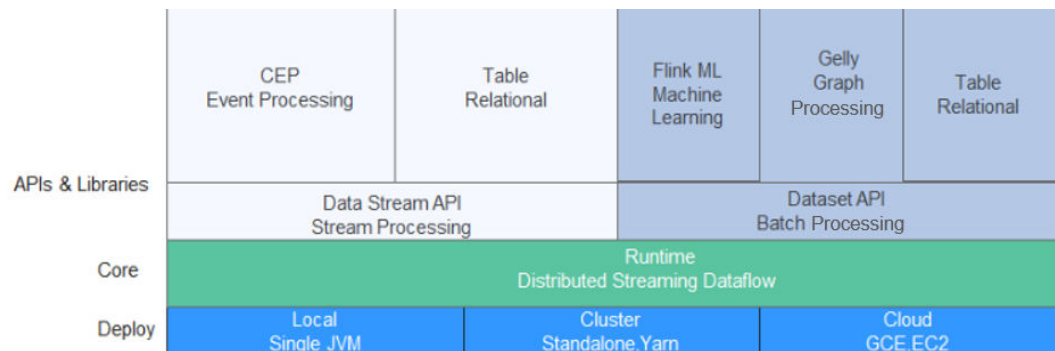
#### Overview

**Flink** is a unified computing framework that supports both batch processing and stream processing. It provides a stream data processing engine that supports data distribution and parallel computing. Flink features stream processing and is a top open source stream processing engine in the industry.

Flink provides high-concurrency pipeline data processing, millisecond-level latency, and high reliability, making it extremely suitable for low-latency data processing.

**Figure 1-11** shows the technology stack of Flink.

**Figure 1-11** Technology stack of Flink



Flink provides the following features in the current version:

- DataStream
- Checkpoint
- Window
- Job Pipeline
- Configuration Table

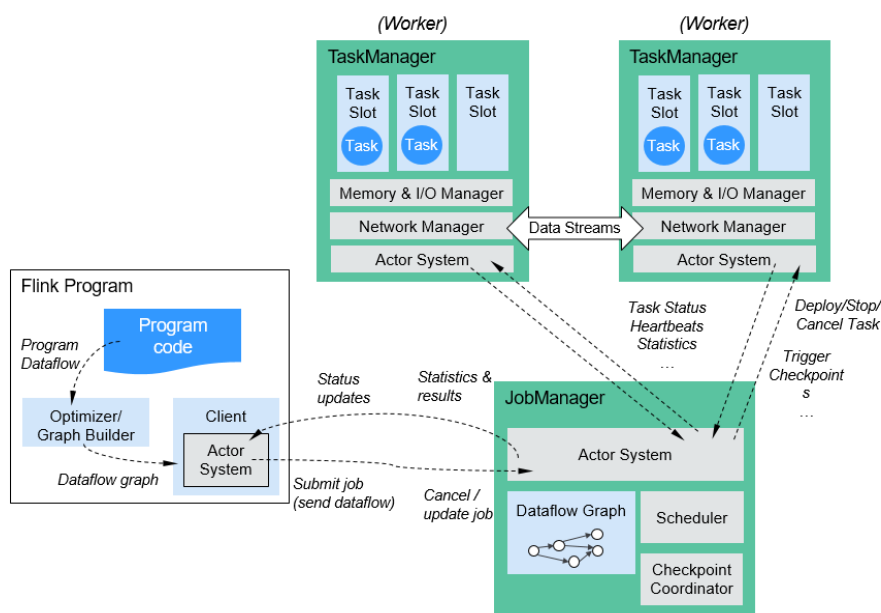
Other features are inherited from the open source community and are not enhanced. For details, visit <https://ci.apache.org/projects/flink/flink-docs-release-1.12/>.

#### Flink Architecture

**Figure 1-12** shows the Flink architecture.



Figure 1-12 Flink architecture



As shown in the above figure, the entire Flink system consists of three parts:

- **Client**  
Flink client is used to submit jobs (streaming jobs) to Flink.
- **TaskManager**  
TaskManager is a service execution node of Flink. It executes specific tasks. A Flink system can have multiple TaskManagers. These TaskManagers are equivalent to each other.
- **JobManager**  
JobManager is a management node of Flink. It manages all TaskManagers and schedules tasks submitted by users to specific TaskManagers. In high-availability (HA) mode, multiple JobManagers are deployed. Among these JobManagers, one is selected as the active JobManager, and the others are standby.

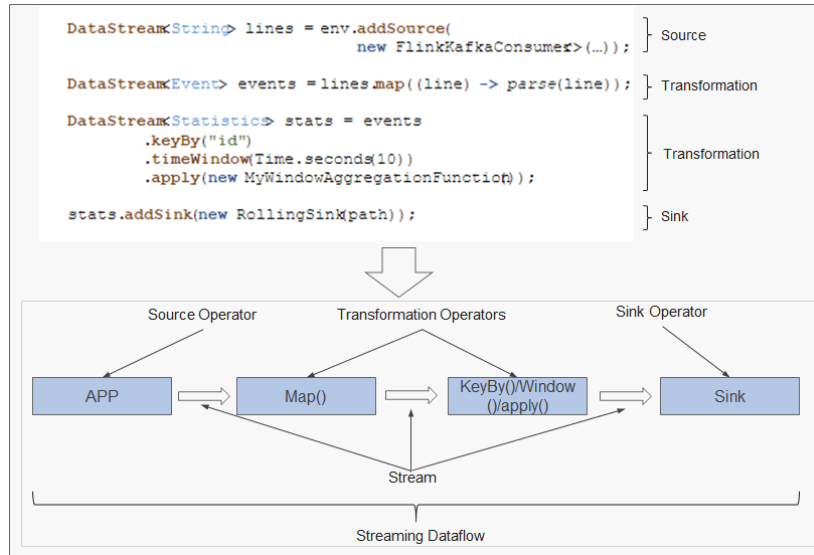
For more information about the Flink architecture, visit <https://ci.apache.org/projects/flink/flink-docs-master/docs/concepts/flink-architecture/>.

## Flink Principles

- **Stream & Transformation & Operator**  
A Flink program consists of two building blocks: stream and transformation.
  - a. Conceptually, a stream is a (potentially never-ending) flow of data records, and a transformation is an operation that takes one or more streams as input, and produces one or more output streams as a result.
  - b. When a Flink program is executed, it is mapped to a streaming dataflow. A streaming dataflow consists of a group of streams and transformation operators. Each dataflow starts with one or more source operators and ends in one or more sink operators. A dataflow resembles a directed acyclic graph (DAG).

Figure 1-13 shows the streaming dataflow to which a Flink program is mapped.

Figure 1-13 Example of Flink DataStream



As shown in Figure 1-13, **FlinkKafkaConsumer** is a source operator; Map, KeyBy, TimeWindow, and Apply are transformation operators; RollingSink is a sink operator.

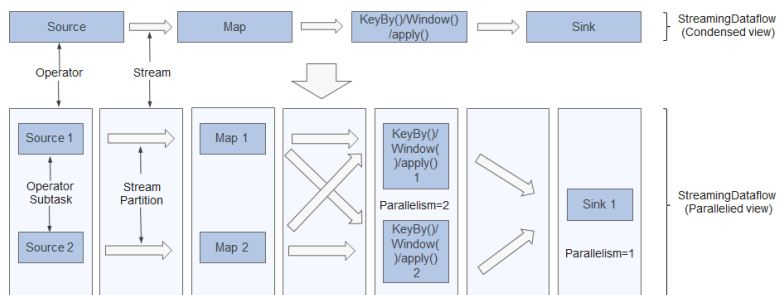
- **Pipeline Dataflow**

Applications in Flink can be executed in parallel or distributed modes. A stream can be divided into one or more stream partitions, and an operator can be divided into multiple operator subtasks.

The executor of streams and operators are automatically optimized based on the density of upstream and downstream operators.

- Operators with low density cannot be optimized. Each operator subtask is separately executed in different threads. The number of operator subtasks is the parallelism of that particular operator. The parallelism (the total number of partitions) of a stream is that of its producing operator. Different operators of the same program may have different levels of parallelism, as shown in Figure 1-14.

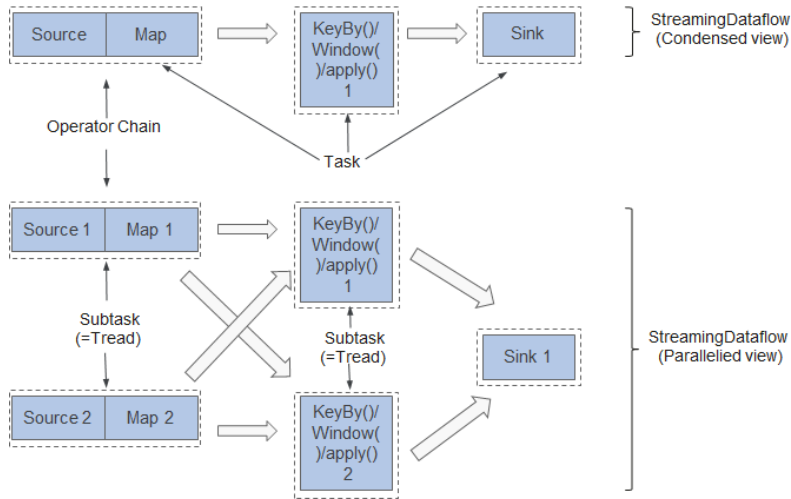
Figure 1-14 Operator



- Operators with high density can be optimized. Flink chains operator subtasks together into a task, that is, an operator chain. Each operator

chain is executed by one thread on TaskManager, as shown in [Figure 1-15](#).

**Figure 1-15** Operator chain



- In the upper part of [Figure 1-15](#), the condensed Source and Map operators are chained into an Operator Chain, that is, a larger operator. The Operator Chain, KeyBy, and Sink all represent an operator respectively and are connected with each other through streams. Each operator corresponds to one task during the running. Namely, there are three tasks in the upper part.
- In the lower part of [Figure 1-15](#), each task, except Sink, is paralleled into two subtasks. The parallelism of the Sink operator is one.

## Key Features

- Stream processing
 

The real-time stream processing engine features high throughput, high performance, and low latency, which can provide processing capability within milliseconds.
- Various status management
 

The stream processing application needs to store the received events or intermediate result in a certain period of time for subsequent access and processing at a certain time point. Flink provides diverse features for status management, including:

  - Multiple basic status types: Flink provides various states for data structures, such as ValueState, ListState, and MapState. Users can select the most efficient and suitable status type based on the service model.
  - Rich State Backend: State Backend manages the status of applications and performs Checkpoint operations as required. Flink provides different State Backends. State can be stored in the memory or RocksDB, and supports the asynchronous and incremental Checkpoint mechanism.
  - Exactly-once state consistency: The Checkpoint and fault recovery capabilities of Flink ensure that the application status of tasks is consistent before and after a fault occurs. Flink supports transactional

output for some specific storage devices. In this way, exactly-once output can be ensured even when a fault occurs.

- Various time semantics

Time is an important part of stream processing applications. For real-time stream processing applications, operations such as window aggregation, detection, and matching based on time semantics are very common. Flink provides various time semantics.

- Event-time: The timestamp provided by the event is used for calculation, making it easier to process the events that arrive at a random sequence or arrive late.
- Watermark: Flink introduces the concept of Watermark to measure the development of event time. Watermark also provides flexible assurance for balancing processing latency and data integrity. When processing event streams with Watermark, Flink provides multiple processing options if data arrives after the calculation, for example, redirecting data (side output) or updating the calculation result.
- Processing-time and Ingestion-time are supported.
- Highly flexible streaming window: Flink supports the time window, count window, session window, and data-driven customized window. You can customize the triggering conditions to implement the complex streaming calculation mode.

- Fault tolerance mechanism

In a distributed system, if a single task or node breaks down or is faulty, the entire task may fail. Flink provides a task-level fault tolerance mechanism, which ensures that user data is not lost when an exception occurs in a task and can be automatically restored.

- Checkpoint: Flink implements fault tolerance based on checkpoint. Users can customize the checkpoint policy for the entire task. When a task fails, the task can be restored to the status of the latest checkpoint and data after the snapshot is resent from the data source.
- Savepoint: A savepoint is a consistent snapshot of application status. The savepoint mechanism is similar to that of checkpoint. However, the savepoint mechanism needs to be manually triggered. The savepoint mechanism ensures that the status information of the current stream application is not lost during task upgrade or migration, facilitating task suspension and recovery at any time point.

- Flink SQL

Table APIs and SQL use Apache Calcite to parse, verify, and optimize queries. Table APIs and SQL can be seamlessly integrated with DataStream and DataSet APIs, and support user-defined scalar functions, aggregation functions, and table value functions. The definition of applications such as data analysis and ETL is simplified. The following code example shows how to use Flink SQL statements to define a counting application that records session times.

```
SELECT userId, COUNT(*)  
FROM clicks  
GROUP BY SESSION(clicktime, INTERVAL '30' MINUTE), userId
```

For more information about Flink SQL, see <https://ci.apache.org/projects/flink/flink-docs-master/dev/table/sqlClient.html>.

- CEP in SQL

Flink allows users to represent complex event processing (CEP) query results in SQL for pattern matching and evaluate event streams on Flink.

CEP SQL is implemented through the **MATCH\_RECOGNIZE** SQL syntax. The **MATCH\_RECOGNIZE** clause is supported by Oracle SQL since Oracle Database 12c and is used to indicate event pattern matching in SQL. The following is an example of CEP SQL:

```
SELECT T.aid, T.bid, T.cid
FROM MyTable
MATCH_RECOGNIZE (
  PARTITION BY userid
  ORDER BY proctime
  MEASURES
    A.id AS aid,
    B.id AS bid,
    C.id AS cid
  PATTERN (A B C)
  DEFINE
    A AS name = 'a',
    B AS name = 'b',
    C AS name = 'c'
) AS T
```

### 1.3.5.2 Flink HA Solution

#### Flink HA Solution

A Flink cluster has only one JobManager. This has the risks of single point of failures (SPOFs). There are three modes of Flink: Flink On Yarn, Flink Standalone, and Flink Local. Flink On Yarn and Flink Standalone modes are based on clusters and Flink Local mode is based on a single node. Flink On Yarn and Flink Standalone provide an HA mechanism. With such a mechanism, you can recover the JobManager from failures and thereby eliminate SPOF risks. This section describes the HA mechanism of the Flink On Yarn.

Flink supports the HA mode and job exception recovery that highly depend on ZooKeeper. If you want to enable the two functions, configure ZooKeeper in the **flink-conf.yaml** file in advance as follows:

```
high-availability: zookeeper
high-availability.zookeeper.quorum: ZooKeeper IP address:2181
high-availability.storageDir: hdfs:///flink/recovery
```

#### Flink On Yarn

Flink JobManager and Yarn ApplicationMaster are in the same process. Yarn ResourceManager monitors ApplicationMaster. If ApplicationMaster is abnormal, Yarn restarts it and restores all JobManager metadata from HDFS. During the recovery, existing tasks cannot run and new tasks cannot be submitted. ZooKeeper stores JobManager metadata, such as information about jobs, to be used by the new JobManager. A TaskManager failure is listened and processed by the DeathWatch mechanism of Akka on JobManager. When a TaskManager fails, a container is requested again from Yarn and a TaskManager is created.

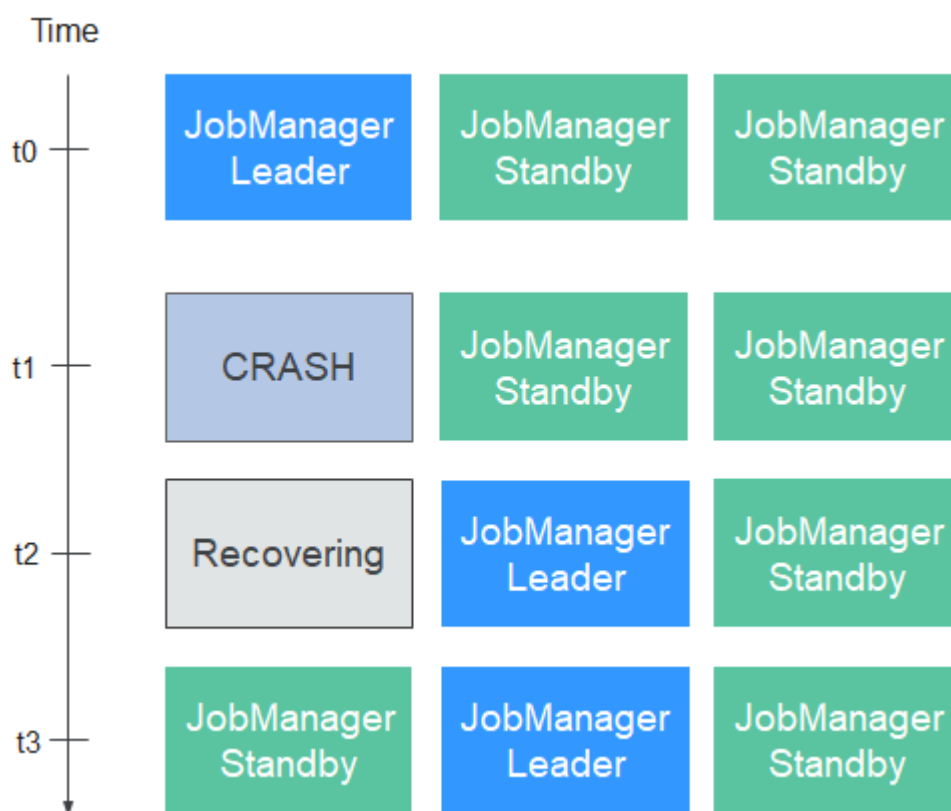
For more information about the HA solution of Flink on Yarn, visit <https://hadoop.apache.org/docs/r3.1.1/hadoop-yarn/hadoop-yarn-site/ResourceManagerHA.html>.

For details about how to set `yarn-site.xml`, visit [https://ci.apache.org/projects/flink/flink-docs-release-1.12/ops/jobmanager\\_high\\_availability.html](https://ci.apache.org/projects/flink/flink-docs-release-1.12/ops/jobmanager_high_availability.html).

### Standalone

In the standalone mode, multiple JobManagers can be started and ZooKeeper elects one as the leader JobManager. In this mode, there is a leader JobManager and multiple standby JobManagers. If the leader JobManager fails, a standby JobManager takes over the leadership. **Figure 1-16** shows the process of a leader/standby JobManager switchover.

**Figure 1-16** Switchover process



### Restoring TaskManager

A TaskManager failure is listened and processed by the DeathWatch mechanism of Akka on JobManager. If the TaskManager fails, the JobManager creates a TaskManager and migrates services to the created TaskManager.

### Restoring JobManager

Flink JobManager and Yarn ApplicationMaster are in the same process. Yarn ResourceManager monitors ApplicationMaster. If ApplicationMaster is abnormal, Yarn restarts it and restores all JobManager metadata from HDFS. During the recovery, existing tasks cannot run and new tasks cannot be submitted.

### Restoring Jobs

If you want to restore jobs, ensure that the startup policy is configured in Flink configuration files. Supported restart policies are **fixed-delay**, **failure-rate**, and

**none**. Jobs can be restored only when the policy is configured to **fixed-delay** or **failure-rate**. If the restart policy is configured to **none** and checkpoint is configured for jobs, the restart policy is automatically configured to **fixed-delay** and the value of **restart-strategy.fixed-delay.attempts** (which specifies the number of retry times) is configured to **Integer.MAX\_VALUE**.

For details about the three strategies, visit [https://ci.apache.org/projects/flink/flink-docs-release-1.12/dev/task\\_failure\\_recovery.html](https://ci.apache.org/projects/flink/flink-docs-release-1.12/dev/task_failure_recovery.html). The following is an example of the restart policy configuration:

```
restart-strategy: fixed-delay
restart-strategy.fixed-delay.attempts: 3
restart-strategy.fixed-delay.delay: 10 s
```

Jobs will be restored in the following scenarios:

- If a JobManager fails, all its jobs are stopped, and will be recovered after another JobManager is created and running.
- If a TaskManager fails, all tasks on the TaskManager are stopped, and will be started until there are available resources.
- When a task of a job fails, the job is restarted.

**NOTE**

For details about how to configure the restart policy of a job, visit [https://ci.apache.org/projects/flink/flink-docs-release-1.12/ops/jobmanager\\_high\\_availability.html](https://ci.apache.org/projects/flink/flink-docs-release-1.12/ops/jobmanager_high_availability.html).

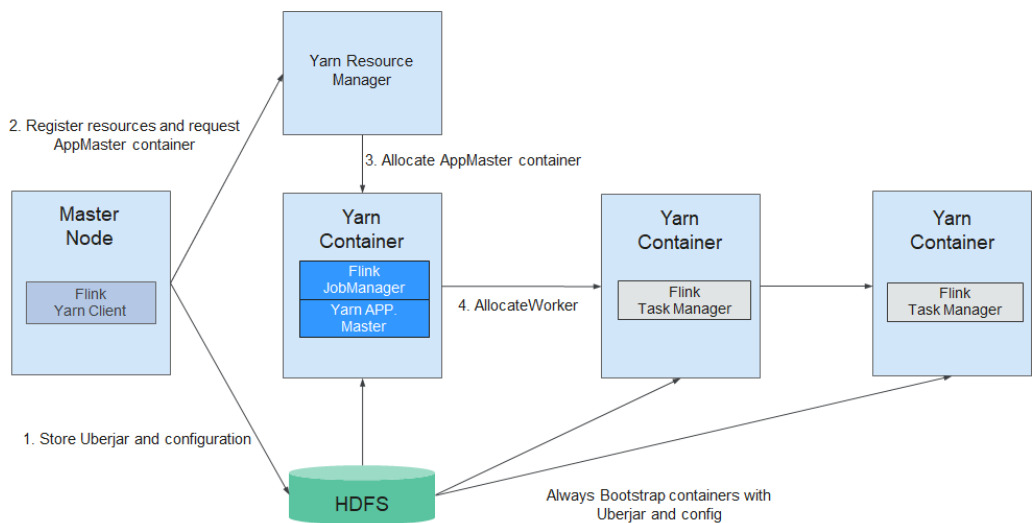
### 1.3.5.3 Relationship with Other Components

#### Relationship between Flink and Yarn

Flink supports Yarn-based cluster management mode. In this mode, Flink serves as an application of Yarn and runs on Yarn.

**Figure 1-17** shows how Flink interacts with Yarn.

**Figure 1-17** Flink interaction with Yarn



1. The Flink Yarn Client first checks whether there are sufficient resources for starting the Yarn cluster. If yes, the Flink Yarn client uploads JAR packages and configuration files to HDFS.
2. Flink Yarn client communicates with Yarn ResourceManager to request a container for starting ApplicationMaster. After all Yarn NodeManagers finish downloading the JAR package and configuration files, the ApplicationMaster is started.
3. During the startup, the ApplicationMaster interacts with the Yarn ResourceManager to request the container for starting a TaskManager. After the container is ready, the TaskManager process is started.
4. In the Flink Yarn cluster, the ApplicationMaster and Flink JobManager are running in the same container. The ApplicationMaster informs each TaskManager of the RPC address of the JobManager. After TaskManagers are started successfully, they register with the JobManager.
5. After all TaskManagers have registered with the JobManager successfully, Flink starts up in the Yarn cluster. Then, the Flink Yarn client can submit Flink jobs to the JobManager, and Flink can perform mapping, scheduling, and computing for the jobs.

### 1.3.5.4 Flink Enhanced Open Source Features

#### 1.3.5.4.1 Window

#### Enhanced Open Source Feature: Window

This section describes the sliding window of Flink and provides the sliding window optimization method. For details about windows, visit <https://ci.apache.org/projects/flink/flink-docs-release-1.12/dev/stream/operators/windows.html>.

##### Introduction to Window

Data in a window is saved as intermediate results or original data. If you perform a sum operation (`window(SlidingEventTimeWindows.of(Time.seconds(20), Time.seconds(5))).sum`) on data in the window, only the intermediate result will be retained. If a custom window (`window(SlidingEventTimeWindows.of(Time.seconds(20), Time.seconds(5))).apply(new UDF)`) is used, all original data in the window will be saved.

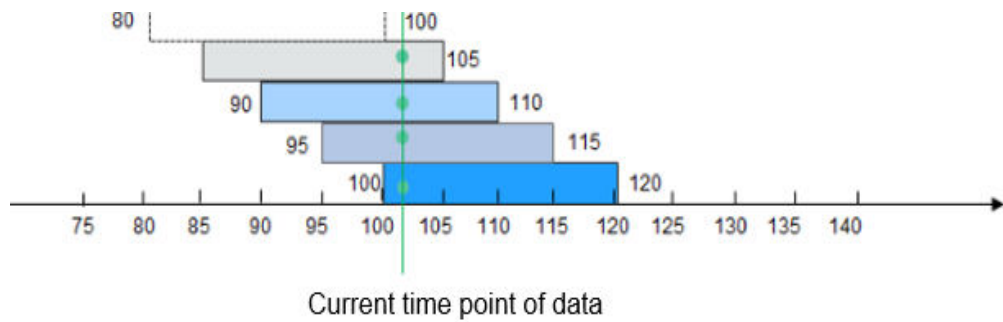
If custom windows `SlidingEventTimeWindow` and `SlidingProcessingTimeWindow` are used, data is saved as multiple backups. Assume that the window is defined as follows:

```
window(SlidingEventTimeWindows.of(Time.seconds(20), Time.seconds(5))).apply(new UDFWindowFunction)
```

If a block of data arrives, it is assigned to four different windows ( $20/5 = 4$ ). That is, the data is saved as four copies in the memory. When the window size or sliding period is set to a large value, data will be saved as excessive copies, causing redundancy.



**Figure 1-18** Original structure of a window



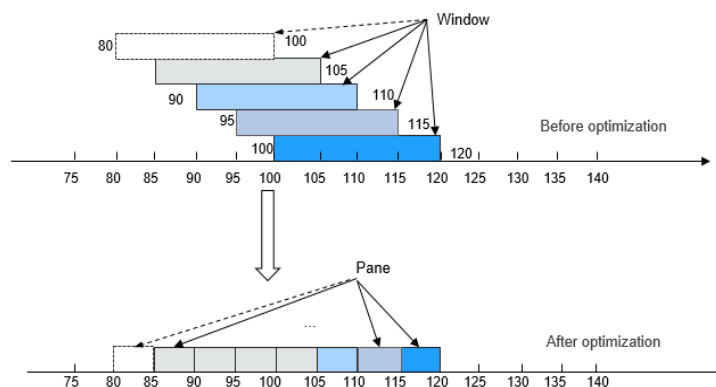
If a data block arrives at the 102nd second, it is assigned to windows [85, 105), [90, 110), [95, 115), and [100, 120).

**Window Optimization**

As mentioned in the preceding, there are excessive data copies when original data is saved in SlidingEventTimeWindow and SlidingProcessingTimeWindow. To resolve this problem, the window that stores the original data is restructured, which optimizes the storage and greatly lowers the storage space. The window optimization scheme is as follows:

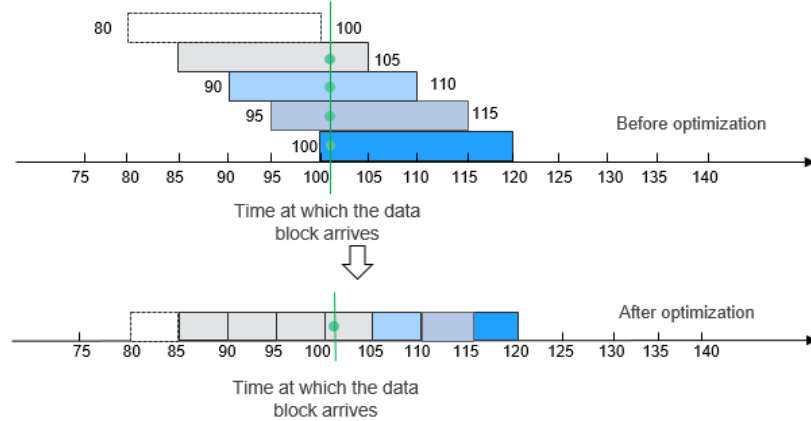
1. Use the sliding period as a unit to divide a window into different panes. A window consists of one or multiple panes. A pane is essentially a sliding period. For example, the sliding period (namely, the pane) of **window(SlidingEventTimeWindows.of(Time.seconds(20), Time.seconds.of(5)))** lasts for 5 seconds. If this window ranges from [100, 120), this window can be divided into panes [100, 105), [105, 110), [110, 115), and [115, 120).

**Figure 1-19** Window optimization



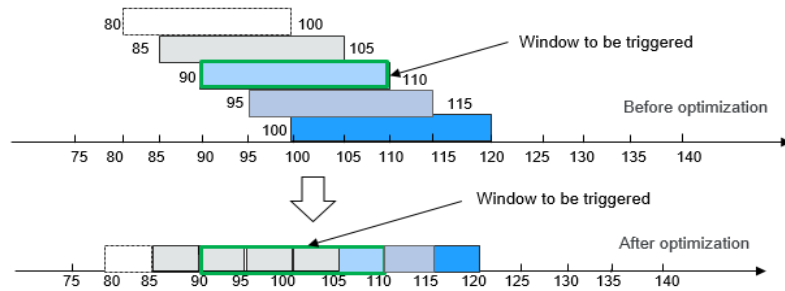
2. When a data block arrives, it is not assigned to a specific window. Instead, Flink determines the pane to which the data block belongs based on the timestamp of the data block, and saves the data block into the pane. A data block is saved only in one pane. In this case, only a data copy exists in the memory.

**Figure 1-20** Saving data in a window



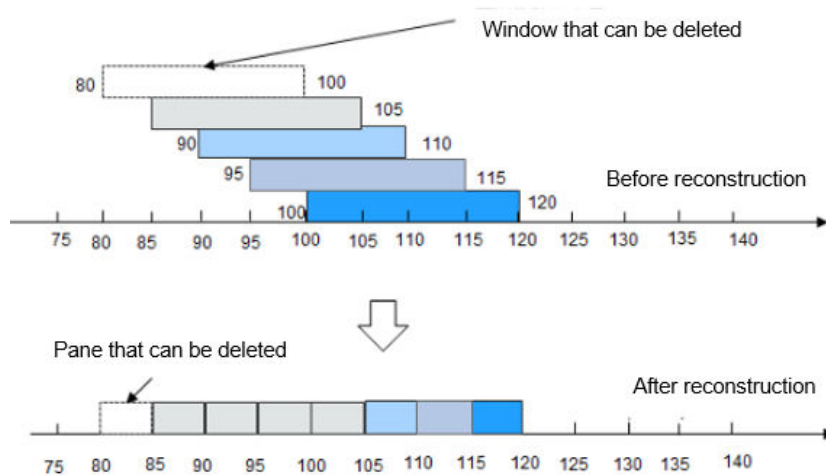
3. To trigger a window, compute all panes contained in the window, and combine all these panes into a complete window.

**Figure 1-21** Triggering a window



4. If a pane is not required, you can delete it from the memory.

**Figure 1-22** Deleting a window



After optimization, the quantity of data copies in the memory and snapshot is greatly reduced.

### 1.3.5.4.2 Job Pipeline

#### Enhanced Open Source Feature: Job Pipeline

Generally, logic code related to a service is stored in a large JAR package, which is called Fat JAR. Disadvantages of Fat JAR are as follows:

- When service logic becomes more and more complex, the size of the Fat JAR increases.
- Fat Jar makes coordination complex. Developers of all services are working with the same service logic. Even though the service logic can be divided into several modules, all modules are tightly coupled with each other. If the requirement needs to be changed, the entire flow diagram needs to be replanned.

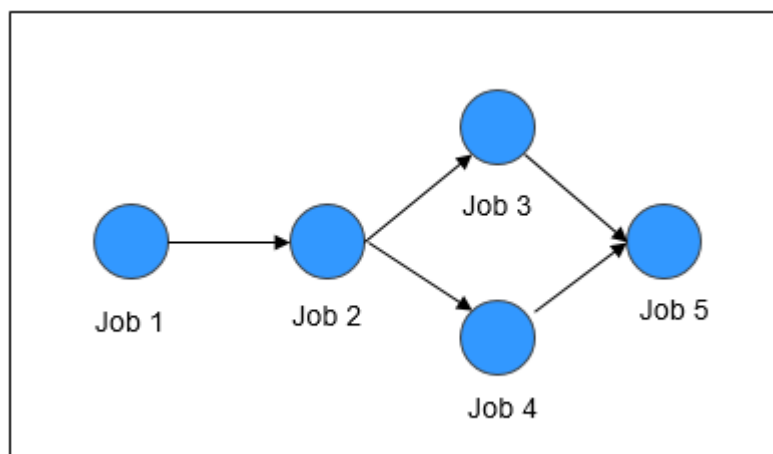
Splitting of jobs is facing the following problems:

- Data transmission between jobs can be achieved using Kafka. For example, job A transmits data to the topic A in Kafka, and then job B and job C read data from the topic A in Kafka. This solution is simple and easy to implement, but the latency is always longer than 100 ms.
- Operators are connected using the TCP protocol. In distributed environment, operators can be scheduled to any node and upstream and downstream services cannot detect the scheduling.

#### Job Pipeline

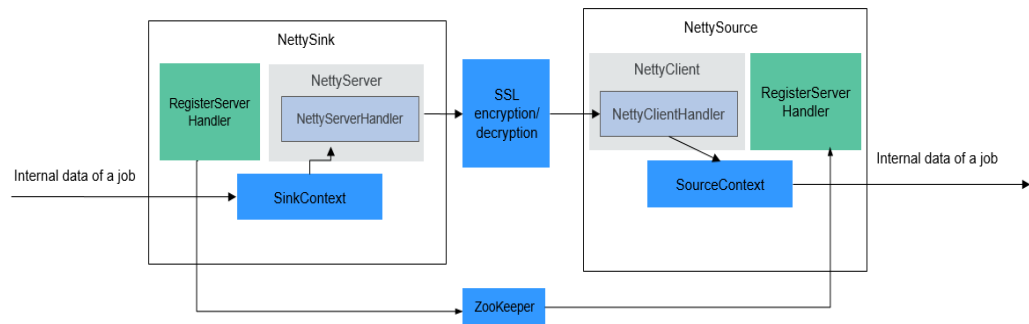
A pipeline consists of multiple Flink jobs connected through TCP. Upstream jobs can send data to downstream jobs. The flow diagram about data transmission is called a job pipeline, as shown in [Figure 1-23](#).

**Figure 1-23** Job pipeline



#### Job Pipeline Principles

**Figure 1-24** Job pipeline principles



- **NettySink and NettySource**  
In a pipeline, upstream jobs and downstream jobs communicate with each other through Netty. The Sink operator of the upstream job works as a server and the Source operator of the downstream job works as a client. The Sink operator of the upstream job is called NettySink, and the Source operator of the downstream job is called NettySource.
- **NettyServer and NettyClient**  
NettySink functions as the server of Netty. In NettySink, NettyServer achieves the function of a server. NettySource functions as the client of Netty. In NettySource, NettyClient achieves the function of a client.
- **Publisher**  
The job that sends data to downstream jobs through NettySink is called a publisher.
- **Subscriber**  
The job that receives data from upstream jobs through NettySource is called a subscriber.
- **RegisterServer**  
RegisterServer is the third-party memory that stores the IP address, port number, and concurrency information about NettyServer.
- **The general outside-in architecture is as follows:**
  - NettySink->NettyServer->NettyServerHandler
  - NettySource->NettyClient->NettyClientHandler

**Job Pipeline Functions**

- **NettySink**  
NettySink consists of the following major modules:
  - RichParallelSinkFunction  
NettySink inherits RichParallelSinkFunction and attributes of Sink operators. The RichParallelSinkFunction API implements following functions:
    - Starts the NettySink operator.
    - Runs the NettySink operator and receives data from the upstream operator.

- Cancels the running of NettySink operators.

Following information can be obtained using the attribute of RichParallelSinkFunction:

- subtaskIndex about the concurrency of each NettySink operator.
  - Concurrency of the NettySink operator.
- RegisterServerHandler
- RegisterServerHandler interacts with the component of RegisterServer and defines following APIs:
- **start();** Starts the RegisterServerHandler and establishes a contact with the third-party RegisterServer.
  - **createTopicNode();** Creates a topic node.
  - **register();** Registers information such as the IP address, port number, and concurrency to the topic node.
  - **deleteTopicNode();** Deletes a topic node.
  - **unregister();** Deletes registration information.
  - **query();** Queries registration information.
  - **isExist();** Verifies that a specific piece of information exists.
  - **shutdown();** Disables the RegisterServerHandler and disconnects from the third-party RegisterServer.

#### NOTE

- RegisterServerHandler API enables ZooKeeper to work as the handler of RegisterServer. You can customize your handler as required. Information is stored in ZooKeeper in the following form:

```
Namespace
|---Topic-1
|   |--parallel-1
|   |--parallel-2
|   |...
|   |--parallel-n
|---Topic-2
|   |--parallel-1
|   |--parallel-2
|   |...
|   |--parallel-m
|...
```

- Information about NameSpace can be obtained from the following parameters of the **flink-conf.yaml** file:  
nettyconnector.registerserver.topic.storage: /flink/nettyconnector
- The simple authentication and security layer (SASL) authentication between ZookeeperRegisterServerHandler and ZooKeeper is implemented through the Flink framework.
- Ensure that each job has a unique topic. Otherwise, the subscription relationship may be unclear.
- When calling **shutdown()**, ZookeeperRegisterServerHandler deletes the registration information about the current concurrency, and then attempts to delete the topic node. If the topic node is not empty, deletion will be canceled, because not all concurrency has exited.

- NettyServer  
NettyServer is the core of the NettySink operator, whose main function is to create a NettyServer and receive connection requests from NettyClient. Use NettyServerHandler to send data received from upstream operators of a same job. The port number and subnet of NettyServer needs to be configured in the **flink-conf.yaml** file.

- Port range

```
nettyconnector.sinkserver.port.range: 28444-28943
```

- Subnet

```
nettyconnector.sinkserver.subnet: 10.162.222.123/24
```

 **NOTE**

The **nettyconnector.sinkserver.subnet** parameter is set to the subnet (service IP address) of the Flink client by default. If the client and TaskManager are not in the same subnet, an error may occur. Therefore, you need to manually set this parameter to the subnet (service IP address) of TaskManager.

- NettyServerHandler  
The handler enables the interaction between NettySink and subscribers. After NettySink receives messages, the handler sends these messages out. To ensure data transmission security, this channel is encrypted using SSL. The **nettyconnector.ssl.enabled** configures whether to enable SSL encryption. The SSL encryption is enabled only when **nettyconnector.ssl.enabled** is set to **true**.

- **NettySource**

NettySource consists of the following major modules:

- RichParallelSourceFunction

NettySource inherits RichParallelSinkFunction and attributes of Source operators. The RichParallelSourceFunction API implements following functions:

- Starts the NettySink operator.
- Runs the NettySink operator, receives data from subscribers, and injects the data to jobs.
- Cancels the running of Source operators.

Following information can be obtained using the attribute of RichParallelSourceFunction:

- `subtaskIndex` about the concurrency of each NettySource operator.
- Concurrency of the NettySource operator.

When the NettySource operator enters the running stage, the NettyClient status is monitored. Once abnormality occurs, NettyClient is restarted and reconnected to NettyServer, preventing data confusion.

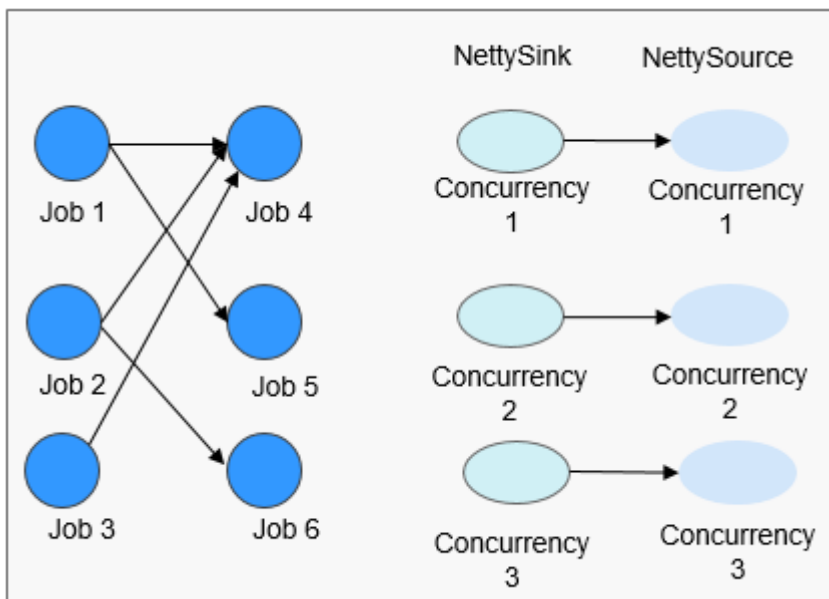
- RegisterServerHandler

RegisterServerHandler of NettySource has similar function as the RegisterServerHandler of NettySink. It obtains the IP address, port number, and information of concurrent operators of each subscribed job obtained in the NettySource operator.

- NettyClient  
NettyClient establishes a connection with NettyServer and uses NettyClientHandler to receive data. Each NettySource operator must have a unique name (specified by the user). NettyServer determines whether each client comes from different NettySources based on unique names. When a connection is established between NettyClient and NettyServer, NettyClient is registered with NettyServer and the NettySource name of NettyClient is transferred to NettyServer.
- NettyClientHandler  
The NettyClientHandler enables the interaction with publishers and other operators of the job. When messages are received, NettyClientHandler transfers these messages to the job. To ensure secure data transmission, SSL encryption is enabled for the communication with NettySink. The SSL encryption is enabled only when SSL is enabled and **nettyconnector.ssl.enabled** is set to **true**.

The relationship between the jobs may be many-to-many. The concurrency between each NettySink and NettySource operator is one-to-many, as shown in [Figure 1-25](#).

**Figure 1-25** Relationship diagram

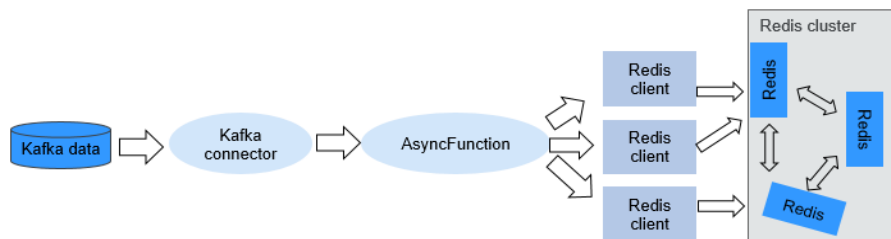


### 1.3.5.4.3 Configuration Table

#### Enhanced Open Source Feature: Configuration Table

In some scenarios, users have fixed configuration tables that store basic information. After Flink receives stream data, Flink needs to be configured to match configuration tables. Redis is recommended for storage because the configuration table may be of large size. Redis is a high-performance key-value database with low query latency for stream data.

The detailed process is as follows:

**Figure 1-26** Process flow

### Data Stored on Redis

Redis is a data structure server supporting various types of values, in addition to key-value storage. The following data types are supported:

- Binary-safe string.
- List: A collection of string elements sorted by their insertion order. It is basically a linked list.
- Sets: Disordered collection of character string elements without repetition.
- Sorted sets: Each string element is associated with a score floating number value. Elements are sorted by score and can be searched.
- Hashes: The map that consists of fields and related values. Fields and values are strings.
- Bit arrays: You can process strings as a series of bits by running certain commands. For example, you are allowed to configure and clear certain bits, calculate the number of bits that are configured to 1, and find the first bit that is configured to 1 or 0.
- HyperLogLogs: A probabilistic data structure which is used to estimate the cardinality of a set.

Redis clusters are used to store configuration tables containing a maximum of 500 million pieces of data, enabling quick query response. Asynchronous I/Os of streams are used to query messages, improving throughput of the data processing.

#### NOTE

- Redis cluster: In a Redis cluster, Redis is deployed on all nodes in the cluster and data is stored on all nodes with high storage capacity. MRS provides Redis.
- Asynchronous I/O: Asynchronous I/O is used to processes data with maximized data processing throughput, improving the processing efficiency.

Operations on Redis are as follows:

1. Install Redis.

When installing clusters, you can select Redis provided by MRS.

2. Import configuration tables to Redis.

You are allowed to select the main key or multiple key columns as the keys based on the feature of the configuration table. If to-be-stored configuration tables contain a large number of attributes, you are advised to storage them in the Hashes data format.

The Redis provided by MRS provides Jedis client for inserting queries. For details, see Redis sample code.



**NOTE**

For details about Redis data types, visit the official website at <https://redis.io/topics/data-types-intro>.

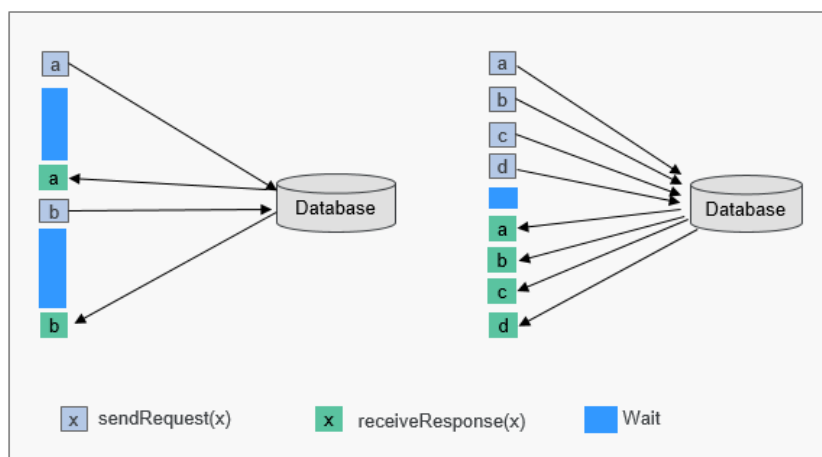
**Asynchronous I/Os**

When Flink interacts with external systems, such as external databases, the waiting time for responses is too long, reducing data processing efficiency. In asynchronous I/O mode, other requests can be sent without waiting for the response to the previous request, improving data throughput.

The following requirements are required for achieving the API of asynchronous I/O:

- You need to rewrite the **asyncInvoke** method of the AsyncFunction function to implement asynchronous data processing.
- Callback function obtains operator results and AsyncCollector collects the obtained results.

**Figure 1-27** Comparison of Async.I/O



- You need to configure the timeout period and maximum capacity. Timeout period defines the maximum allowed period for an asynchronous request. The maximum capacity refers to the maximum concurrent number of asynchronous requests. You are advised to configure maximum capacity based on data source features, because an improperly large value will cause high resources consumption and an improperly small value will reduce the throughput.

**1.3.5.4.4 Stream SQL Join**

**Enhanced Open Source Feature: Stream SQL Join**

Flink's Table API&SQL is an integrated query API for Scala and Java that allows the composition of queries from relational operators such as selection, filter, and join in an intuitive way. For details about Table API&SQL, visit the official website at <https://ci.apache.org/projects/flink/flink-docs-release-1.12/dev/table/index.html>.

## Introduction to Stream SQL Join

SQL Join is used to query data based on the relationship between columns in two or more tables. Flink Stream SQL Join allows you to join two streaming tables and query results from them. Queries similar to the following are supported:

```
SELECT o.proctime, o.productId, o.orderId, s.proctime AS shipTime
FROM Orders AS o
JOIN Shipments AS s
ON o.orderId = s.orderId
AND o.proctime BETWEEN s.proctime AND s.proctime + INTERVAL '1' HOUR;
```

Currently, Stream SQL Join needs to be performed within a specified window. The join operation for data within the window requires at least one equi-join predicate and a join condition that bounds the time on both sides. Such a condition can be defined by two appropriate range predicates (<, <=, >=, >), a **BETWEEN** predicate, or a single equality predicate that compares the same type of time attributes (such as processing time or event time) of both input tables.

The following example will join all orders with their corresponding shipments if the order was shipped four hours after the order was received.

```
SELECT *
FROM Orders o, Shipments s
WHERE o.id = s.orderId AND
o.ordertime BETWEEN s.shiptime - INTERVAL '4' HOUR AND s.shiptime
```

### NOTE

1. Stream SQL Join supports only inner join.
2. The **ON** clause should include an equal join condition.
3. Time attributes support only the processing time and event time.
4. The window condition supports only the bounded time range, for example, **o.proctime BETWEEN s.proctime - INTERVAL '1' HOUR AND s.proctime + INTERVAL '1' HOUR**. The unbounded range such as **o.proctime > s.proctime** is not supported. The **proctime** attribute of two streams must be included. **o.proctime BETWEEN proctime () AND proctime () + 1** is not supported.

### 1.3.5.4.5 Flink CEP in SQL

## Flink CEP in SQL

Flink allows users to represent complex event processing (CEP) query results in SQL for pattern matching and evaluate event streams on Flink engines.

## SQL Query Syntax

CEP SQL is implemented through the **MATCH\_RECOGNIZE** SQL syntax. The **MATCH\_RECOGNIZE** clause is supported by Oracle SQL since Oracle Database 12c and is used to indicate event pattern matching in SQL. Apache Calcite also supports the **MATCH\_RECOGNIZE** clause.

Flink uses Calcite to analyze SQL query results. Therefore, this operation complies with the Apache Calcite syntax.

```
MATCH_RECOGNIZE (
  [ PARTITION BY expression [, expression ]* ]
  [ ORDER BY orderItem [, orderItem ]* ]
  [ MEASURES measureColumn [, measureColumn ]* ]
  [ ONE ROW PER MATCH | ALL ROWS PER MATCH ]
```

```
[ AFTER MATCH
  ( SKIP TO NEXT ROW
  | SKIP PAST LAST ROW
  | SKIP TO FIRST variable
  | SKIP TO LAST variable
  | SKIP TO variable )
]
PATTERN ( pattern )
[ WITHIN intervalLiteral ]
[ SUBSET subsetItem [, subsetItem ]* ]
DEFINE variable AS condition [, variable AS condition ]*
)
```

The syntax elements of the **MATCH\_RECOGNIZE** clause are defined as follows:

(Optional) **-PARTITION BY**: defines partition columns. This clause is optional. If this parameter is not defined, the parallelism 1 is used.

(Optional) **-ORDER BY**: defines the sequence of events in a data flow. The **ORDER BY** clause is optional. If it is ignored, non-deterministic sorting is used. Since the order of events is important in pattern matching, this clause should be specified in most cases.

(Optional) **-MEASURES**: specifies the attribute value of the successfully matched event.

(Optional) **-ONE ROW PER MATCH | ALL ROWS PER MATCH**: defines how to output the result. **ONE ROW PER MATCH** indicates that only one row is output for each matching. **ALL ROWS PER MATCH** indicates that one row is output for each matching event.

(Optional) **-AFTER MATCH**: specifies the start position for processing after the next pattern is successfully matched.

**-PATTERN**: defines the matching pattern as a regular expression. The following operators can be used in the **PATTERN** clause: join operators, quantifier operators (\*, +, ?, {n}, {n,}, {n,m}, and {,m}), branch operators (vertical bar |), and differential operators ('{- -}').

(Optional) **-WITHIN**: outputs a pattern clause match only when the match occurs within the specified time.

(Optional) **-SUBSET**: combines one or more associated variables defined in the **DEFINE** clause.

**-DEFINE**: specifies the Boolean condition, which defines the variables used in the **PATTERN** clause.

In addition, the **MATCH\_RECOGNIZE** clause supports the following functions:

**-MATCH\_NUMBER()**: Used in the **MEASURES** clause to allocate the same number to each row that is successfully matched.

**-CLASSIFIER()**: Used in the **MEASURES** clause to indicate the mapping between matched rows and variables.

**-FIRST()** and **LAST()**: Used in the **MEASURES** clause to return the value of the expression evaluated in the first or last row of the row set mapped to the schema variable.

**-NEXT()** and **PREV()**: Used in the **DEFINE** clause to evaluate an expression using the previous or next row in a partition.

-**RUNNING** and **FINAL** keywords: Used to determine the semantics required for aggregation. **RUNNING** can be used in the **MEASURES** and **DEFINE** clauses, whereas **FINAL** can be used only in the **MEASURES** clause.

- Aggregate functions (**COUNT**, **SUM**, **AVG**, **MAX**, **MIN**): Used in the **MEASURES** and **DEFINE** clauses.

## Query Example

The following query finds the V-shaped pattern in the stock price data flow.

```
SELECT *
FROM MyTable
MATCH_RECOGNIZE (
  ORDER BY rowtime
  MEASURES
    STRT.name as s_name,
    LAST(DOWN.name) as down_name,
    LAST(UP.name) as up_name
  ONE ROW PER MATCH
  PATTERN (STRT DOWN+ UP+)
  DEFINE
    DOWN AS DOWN.v < PREV(DOWN.v),
    UP AS UP.v > PREV(UP.v)
)
```

In the following query, the aggregate function **AVG** is used in the **MEASURES** clause of **SUBSET E** consisting of variables related to A and C.

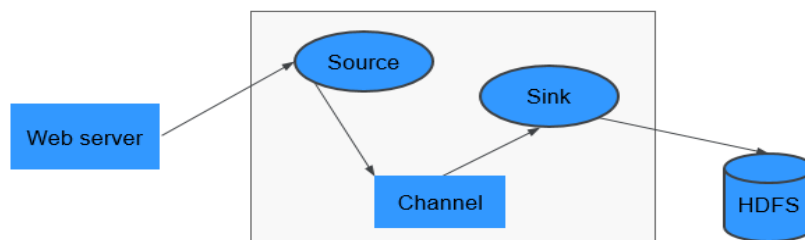
```
SELECT *
FROM Ticker
MATCH_RECOGNIZE (
  MEASURES
    AVG(E.price) AS avgPrice
  ONE ROW PER MATCH
  AFTER MATCH SKIP PAST LAST ROW
  PATTERN (A B+ C)
  SUBSET E = (A,C)
  DEFINE
    A AS A.price < 30,
    B AS B.price < 20,
    C AS C.price < 30
)
```

## 1.3.6 Flume

### 1.3.6.1 Flume Basic Principles

**Flume** is a distributed, reliable, and HA system that supports massive log collection, aggregation, and transmission. Flume supports customization of various data senders in the log system for data collection. In addition, Flume can roughly process data and write data to various data receivers (customizable). A Flume-NG is a branch of Flume. It is simple, small, and easy to deploy. The following figure shows the basic architecture of the Flume-NG.

**Figure 1-28** Flume-NG architecture



A Flume-NG consists of agents. Each agent consists of three components (source, channel, and sink). A source is used for receiving data. A channel is used for transmitting data. A sink is used for sending data to the next end.

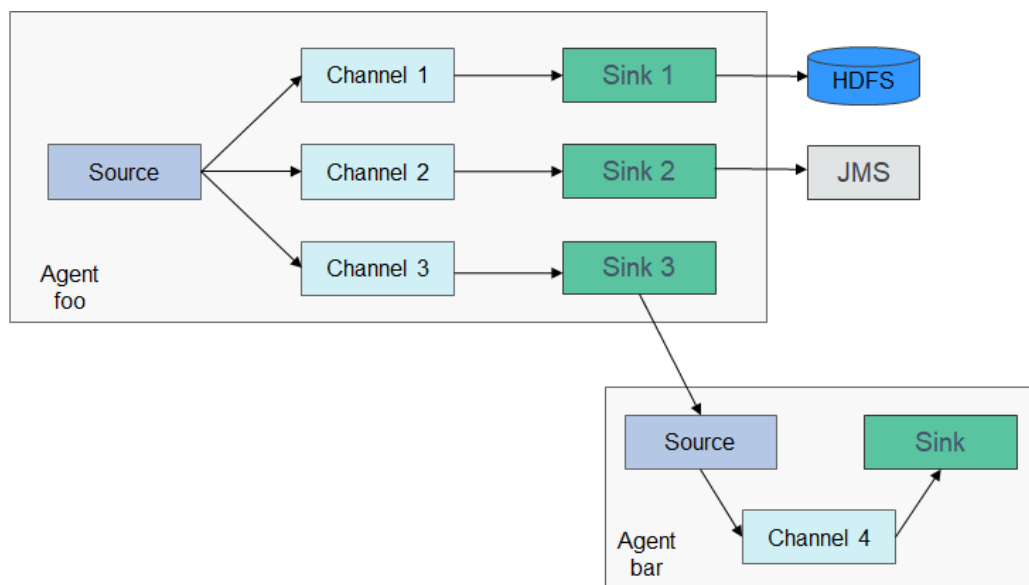
**Table 1-4** Module description

Module	Description
Source	<p>A source receives data or generates data by using a special mechanism, and places the data in batches in one or more channels. The source can work in data-driven or polling mode.</p> <p>Typical source types are as follows:</p> <ul style="list-style-type: none"> <li>• Sources that are integrated with the system, such as Syslog and Netcat</li> <li>• Sources that automatically generate events, such as Exec and SEQ</li> <li>• IPC sources that are used for communication between agents, such as Avro</li> </ul> <p>A source must be associated with at least one channel.</p>
Channel	<p>A channel is used to buffer data between a source and a sink. The channel caches data from the source and deletes that data after the sink sends the data to the next-hop channel or final destination.</p> <p>Different channels provide different persistence levels.</p> <ul style="list-style-type: none"> <li>• Memory channel: non-persistence</li> <li>• File channel: Write-Ahead Logging (WAL)-based persistence</li> <li>• JDBC channel: persistence implemented based on the embedded database</li> </ul> <p>The channel supports the transaction feature to ensure simple sequential operations. A channel can work with sources and sinks of any quantity.</p>

Module	Description
Sink	<p>A sink sends data to the next-hop channel or final destination. Once completed, the transmitted data is removed from the channel.</p> <p>Typical sink types are as follows:</p> <ul style="list-style-type: none"> <li>• Sinks that send storage data to the final destination, such as HDFS and HBase</li> <li>• Sinks that are consumed automatically, such as Null Sink</li> <li>• IPC sinks used for communication between Agents, such as Avro</li> </ul> <p>A sink must be associated with a specific channel.</p>

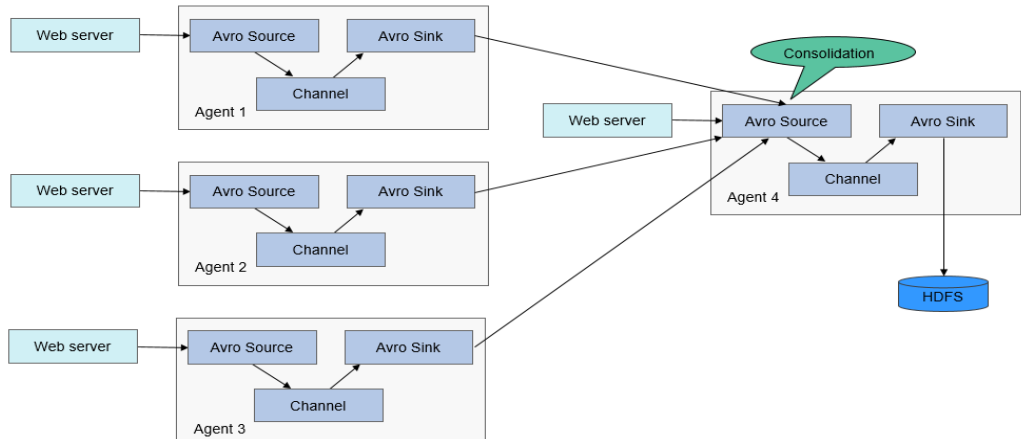
As shown in [Figure 1-29](#), a Flume client can have multiple sources, channels, and sinks.

**Figure 1-29** Flume structure



The reliability of Flume depends on transaction switchovers between agents. If the next agent breaks down, the channel stores data persistently and transmits data until the agent recovers. The availability of Flume depends on the built-in load balancing and failover mechanisms. Both the channel and agent can be configured with multiple entities between which they can use load balancing policies. Each agent is a Java Virtual Machine (JVM) process. A server can have multiple agents. Collection nodes (for example, Agents 1, 2, 3) process logs. Aggregation nodes (for example, Agent 4) write the logs into HDFS. The agent of each collection node can select multiple aggregation nodes for load balancing.

**Figure 1-30** Flume cascading



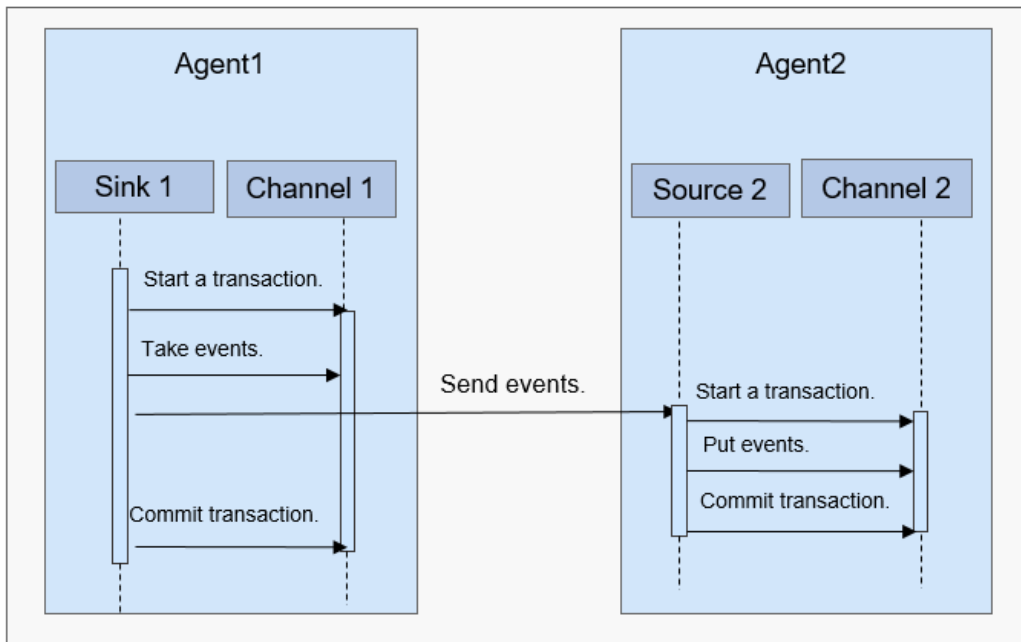
For details about Flume architecture and principles, see <https://flume.apache.org/releases/1.9.0.html>.

## Principle

### Reliability Between Agents

**Figure 1-31** shows the data exchange between agents.

**Figure 1-31** Data transmission process



1. Flume ensures reliable data transmission based on transactions. When data flows from one agent to another agent, the two transactions take effect. The sink of Agent 1 (agent that sends a message) needs to obtain a message from a channel and sends the message to Agent 2 (agent that receives the

message). If Agent 2 receives and successfully processes the message, Agent 1 will submit a transaction, indicating a successful and reliable data transmission.

2. When Agent 2 receives the message sent by Agent 1 and starts a new transaction, after the data is processed successfully (written to a channel), Agent 2 submits the transaction and sends a success response to Agent 1.
3. Before a commit operation, if the data transmission fails, the last transcription starts and retransmits the data that fails to be transmitted last time. The commit operation has written the transaction into a disk. Therefore, the last transaction can continue after the process fails and restores.

### 1.3.6.2 Relationship Between Flume and Other Components

#### Relationship Between Flume and HDFS

If HDFS is configured as the Flume sink, HDFS functions as the final data storage system of Flume. Flume installs, configures, and writes all transmitted data into HDFS.

#### Relationship Between Flume and HBase

If HBase is configured as the Flume sink, HBase functions as the final data storage system of Flume. Flume writes all transmitted data into HBase based on configurations.

### 1.3.6.3 Flume Enhanced Open Source Features

#### Flume Enhanced Open Source Features

- Improving transmission speed: Multiple lines instead of only one line of data can be specified as an event. This improves the efficiency of code execution and reduces the times of disk writes.
- Transferring ultra-large binary files: According to the current memory usage, Flume automatically adjusts the memory used for transferring ultra-large binary files to prevent out-of-memory.
- Supporting the customization of preparations before and after transmission: Flume supports customized scripts to be run before or after transmission for making preparations.
- Managing client alarms: Flume receives Flume client alarms through MonitorServer and reports the alarms to the alarm management center on MRS Manager.

## 1.3.7 HBase

### 1.3.7.1 HBase Basic Principles

HBase undertakes data storage. HBase is an open source, column-oriented, distributed storage system that is suitable for storing massive amounts of unstructured or semi-structured data. It features high reliability, high performance,



and flexible scalability, and supports real-time data read/write. For more information about HBase, see <https://hbase.apache.org/>.

Typical features of a table stored in HBase are as follows:

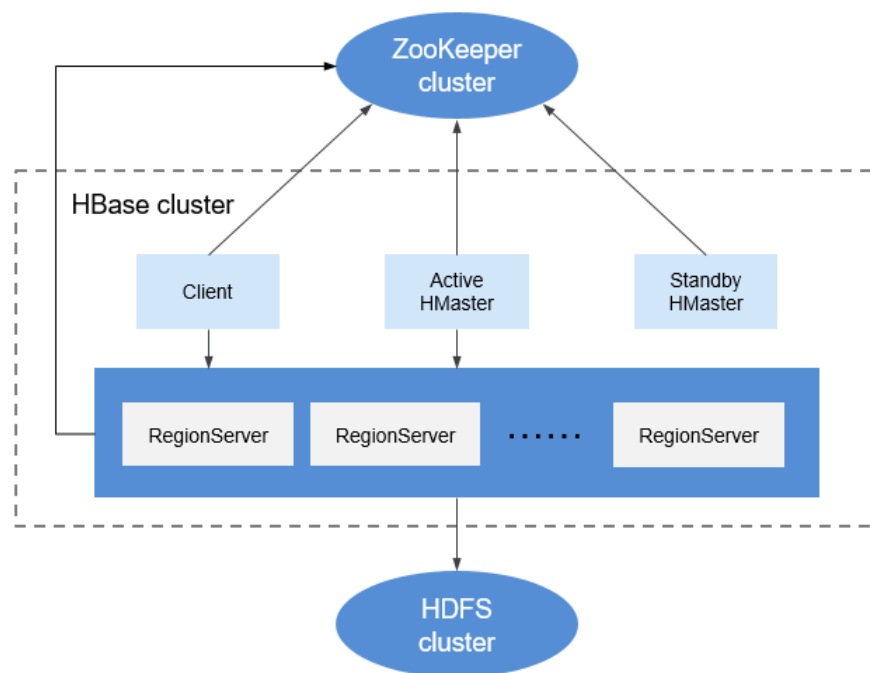
- Big table (BigTable): One table contains hundred millions of lines and millions of columns.
- Column-oriented: Column-oriented storage, retrieval, and permission control
- Sparse: Null columns in the table do not occupy any storage space.

The HBase component of MRS separates computing from storage. Data can be stored in cloud storage services at low cost, for example, Object Storage Service (OBS), and can be backed up across AZs. MRS supports secondary indexes for HBase and allows adding indexes for column values to filter data by column through native HBase APIs.

## HBase architecture

An HBase cluster consists of active and standby HMaster processes and multiple RegionServer processes, as shown in [Figure 1-32](#).

**Figure 1-32** HBase architecture



**Table 1-5** Module description

Module	Description
Master	<p>Master is also called HMaster. In HA mode, HMaster consists of an active HMaster and a standby HMaster.</p> <ul style="list-style-type: none"> <li>• Active Master: manages RegionServer in HBase, including the creation, deletion, modification, and query of a table, balances the load of RegionServer, adjusts the distribution of Region, splits Region and distributes Region after it is split, and migrates Region after RegionServer expires.</li> <li>• Standby Master: takes over services when the active HMaster is faulty. The original active HMaster demotes to the standby HMaster after the fault is rectified.</li> </ul>
Client	Client communicates with Master for management and with RegionServer for data protection by using the Remote Procedure Call (RPC) mechanism of HBase.
RegionServer	<p>RegionServer provides read and write services of table data as a data processing and computing unit in HBase.</p> <p>RegionServer is deployed with DataNodes of HDFS clusters to store data.</p>
ZooKeeper cluster	ZooKeeper provides distributed coordination services for processes in HBase clusters. Each RegionServer is registered with ZooKeeper so that the active Master can obtain the health status of each RegionServer.
HDFS cluster	HDFS provides highly reliable file storage services for HBase. All HBase data is stored in the HDFS.

## HBase Principles

- **HBase Data Model**

HBase stores data in tables, as shown in [Figure 1-33](#). Data in a table is divided into multiple Regions, which are allocated by Master to RegionServers for management.

Each Region contains data within a RowKey range. An HBase data table contains only one Region at first. As the number of data increases and reaches the upper limit of the Region capacity, the Region is split into two Regions. You can define the RowKey range of a Region when creating a table or define the Region size in the configuration file.

**Figure 1-33** HBase data model

Row Key	Timestamp	Column Family 1		Column Family N		
		URI	Content	Column 1	Column 2	
row1	t2	www. .com	"<html>..."	...	...	Region
	t1	www. .com	"<html>..."	...	...	
...	...	...	...	...	...	
rowM						
rowM+1	t1	...	...	...	...	Region
rowM+2	t3	...	...	...	...	
	t2	...	...	...	...	
...	t1	...	...	...	...	
rowN	t1	...	...	...	...	Region
...	...	...	...	...	...	

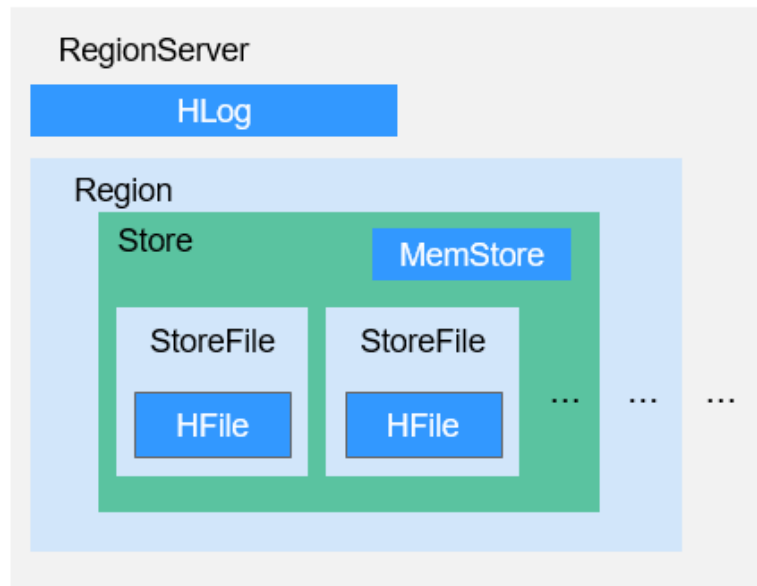
**Table 1-6** Concepts

Module	Description
RowKey	Similar to the primary key in a relationship table, which is the unique ID of the data in each row. A RowKey can be a string, integer, or binary string. All records are stored after being sorted by RowKey.
Timestamp	The timestamp of a data operation. Data can be specified with different versions by time stamp. Data of different versions in each cell is stored by time in descending order.
Cell	Minimum storage unit of HBase, consisting of keys and values. A key consists of six fields, namely row, column family, column qualifier, timestamp, type, and MVCC version. Values are the binary data objects.
Column Family	One or multiple horizontal column families form a table. A column family can consist of multiple random columns. A column is a label under a column family, which can be added as required when data is written. The column family supports dynamic expansion so the number and type of columns do not need to be predefined. Columns of a table in HBase are sparsely distributed. The number and type of columns in different rows can be different. Each column family has the independent time to live (TTL). You can lock the row only. Operations on the row in a column family are the same as those on other rows.
Column	Similar to traditional databases, HBase tables also use columns to store data of the same type.

- **RegionServer Data Storage**

RegionServer manages the regions allocated by HMaster. [Figure 1-34](#) shows the data storage structure of RegionServer.

**Figure 1-34** RegionServer data storage structure



[Table 1-7](#) lists each component of Region described in [Figure 1-34](#).

**Table 1-7** Region structure description

Module	Description
Store	A Region consists of one or multiple Stores. Each Store maps a column family in <a href="#">Figure 1-33</a> .
MemStore	A Store contains one MemStore. The MemStore caches data inserted to a Region by the client. When the MemStore capacity reaches the upper limit, RegionServer flushes data in MemStore to the HDFS.
StoreFile	The data flushed to the HDFS is stored as a StoreFile in the HDFS. As more data is inserted, multiple StoreFiles are generated in a Store. When the number of StoreFiles reaches the upper limit, RegionServer merges multiple StoreFiles into a big StoreFile.
HFile	HFile defines the storage format of StoreFiles in a file system. HFile is the underlying implementation of StoreFile.
HLog	HLogs prevent data loss when RegionServer is faulty. Multiple Regions in a RegionServer share the same HLog.

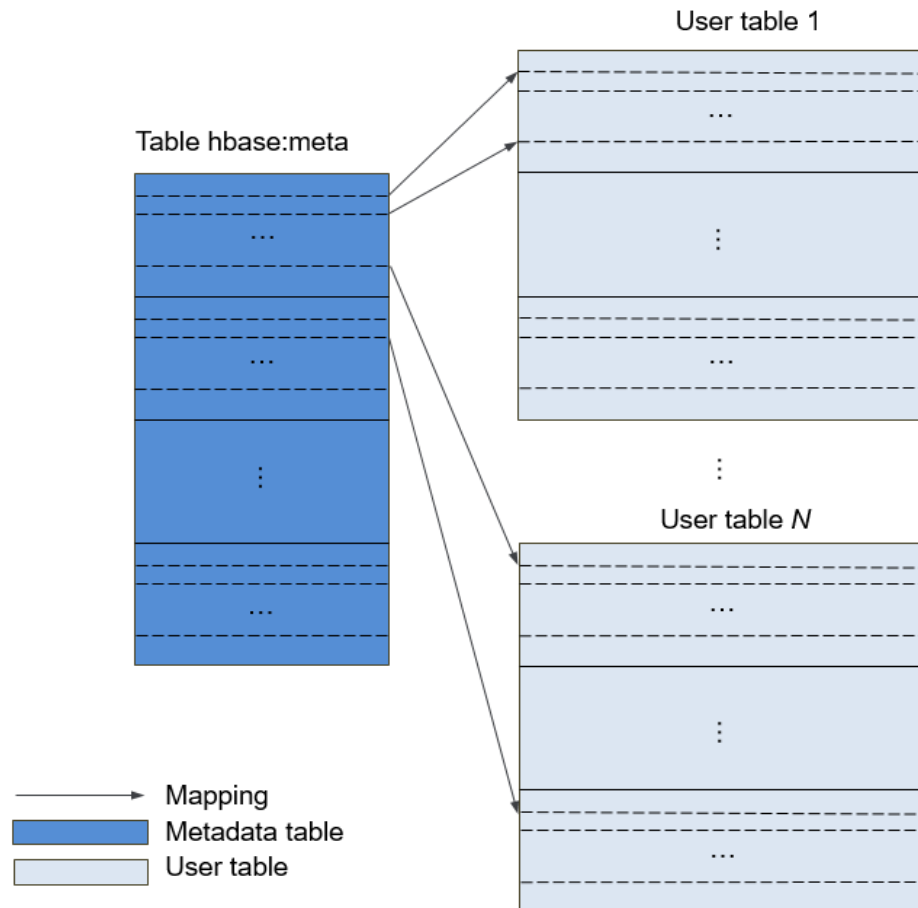
- **Metadata Table**

The metadata table is a special HBase table, which is used by the client to locate a region. Metadata table includes **hbase:meta** table to record region

information of user tables, such as the region location and start and end RowKey.

**Figure 1-35** shows the mapping relationship between metadata tables and user tables.

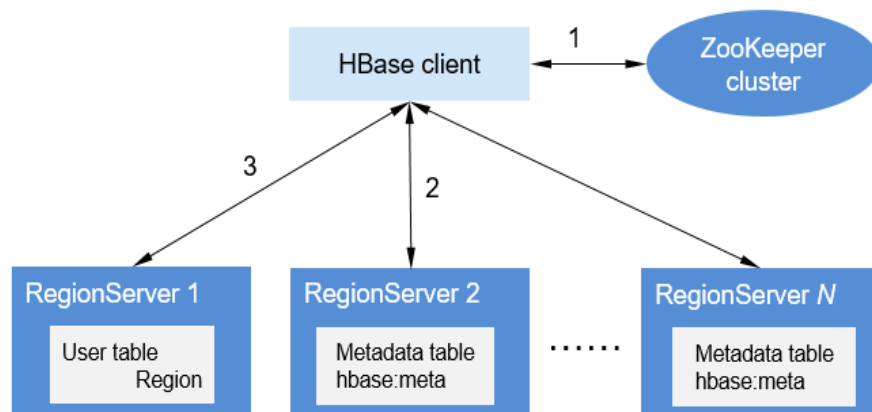
**Figure 1-35** Mapping relationships between metadata tables and user tables



- **Data Operation Process**

**Figure 1-36** shows the HBase data operation process.

**Figure 1-36** Data processing



- a. When you add, delete, modify, and query HBase data, the HBase client first connects to ZooKeeper to obtain information about the RegionServer where the **hbase:meta** table is located. If you modify the namespace, such as creating and deleting a table, you need to access HMaster to update the meta information.
- b. The HBase client connects to the RegionServer where the region of the **hbase:meta** table is located and obtains the RegionServer location where the region of the user table resides.
- c. Then the HBase client connects to the RegionServer where the region of the user table is located and issues a data operation command to the RegionServer. The RegionServer executes the command.

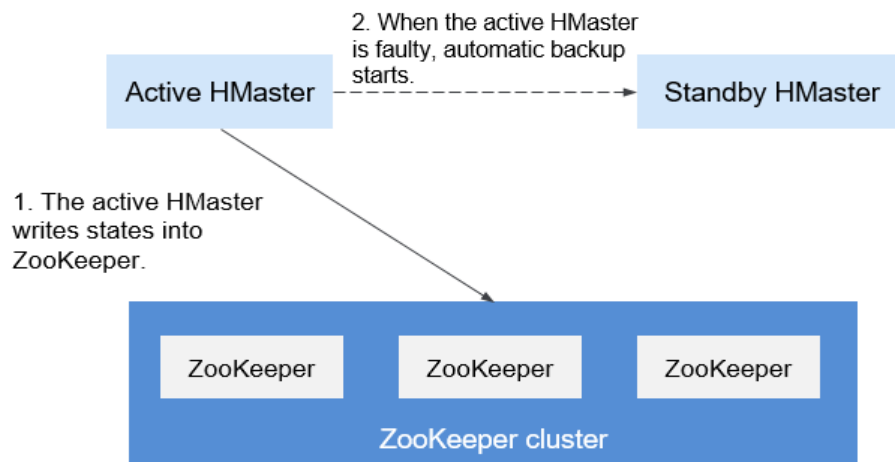
To improve data processing efficiency, the HBase client caches region information of the **hbase:meta** table and user table. When an application initiates a second data operation, the HBase client queries the region information from the memory. If no match is found in the memory, the HBase client performs the preceding operations to obtain region information.

### 1.3.7.2 HBase HA Solution

#### HBase HA

HMaster in HBase allocates Regions. When one RegionServer service is stopped, HMaster migrates the corresponding Region to another RegionServer. The HMaster HA feature is brought in to prevent HBase functions from being affected by the HMaster single point of failure (SPOF).

**Figure 1-37** HMaster HA implementation architecture



The HMaster HA architecture is implemented by creating the ephemeral ZooKeeper node in a ZooKeeper cluster.

Upon startup, HMaster nodes try to create a master znode in the ZooKeeper cluster. The HMaster node that creates the master znode first becomes the active HMaster, and the other is the standby HMaster.

It will add watch events to the master node. If the service on the active HMaster is stopped, the active HMaster disconnects from the ZooKeeper cluster. After the

session expires, the active HMaster disappears. The standby HMaster detects the disappearance of the active HMaster through watch events and creates a master node to make itself be the active one. Then, the active/standby switchover completes. If the failed node detects existence of the master node after being restarted, it enters the standby state and adds watch events to the master node.

When the client accesses the HBase, it first obtains the HMaster's address based on the master node information on the ZooKeeper and then establishes a connection to the active HMaster.

### 1.3.7.3 Relationship with Other Components

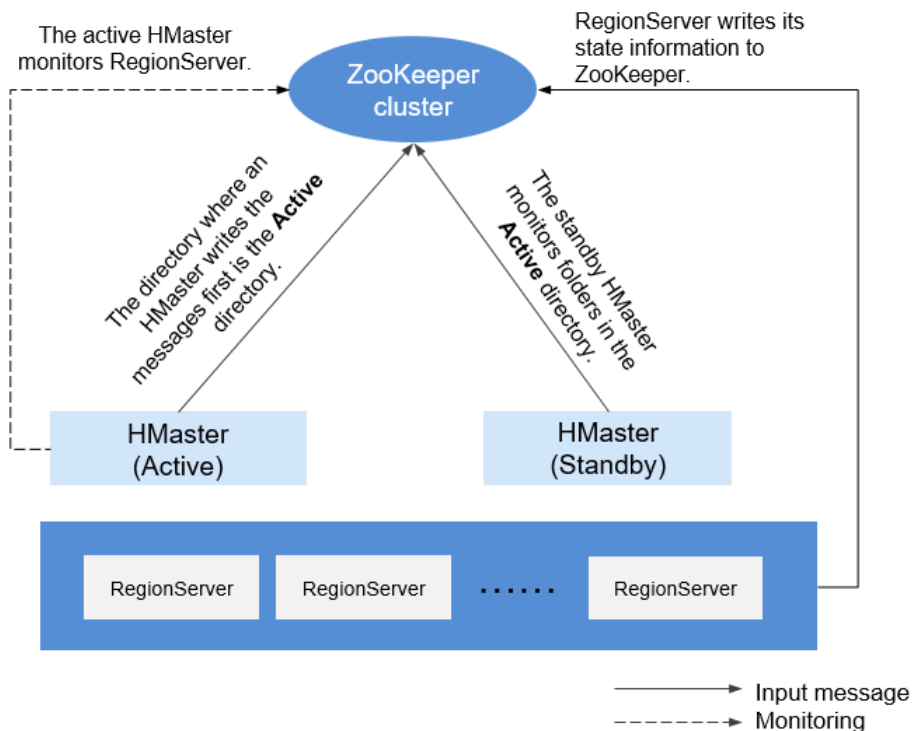
#### Relationship Between HDFS and HBase

HDFS is the subproject of Apache Hadoop. HBase uses the Hadoop Distributed File System (HDFS) as the file storage system. HBase is located in structured storage layer. The HDFS provides highly reliable support for lower-layer storage of HBase. All the data files of HBase can be stored in the HDFS, except some log files generated by HBase.

#### Relationship Between ZooKeeper and HBase

Figure 1-38 describes the relationship between ZooKeeper and HBase.

Figure 1-38 Relationship between ZooKeeper and HBase



1. HRegionServer registers itself to ZooKeeper in Ephemeral node. ZooKeeper stores the HBase information, including the HBase metadata and HMaster addresses.
2. HMaster detects the health status of each HRegionServer using ZooKeeper, and monitors them.

3. HBase can deploy multiple HMaster (like HDFS NameNode). When the active HMaster node is faulty, the standby HMaster node obtains the state information of the entire cluster using ZooKeeper, which means that HBase single point faults can be avoided using ZooKeeper.

### 1.3.7.4 HBase Enhanced Open Source Features

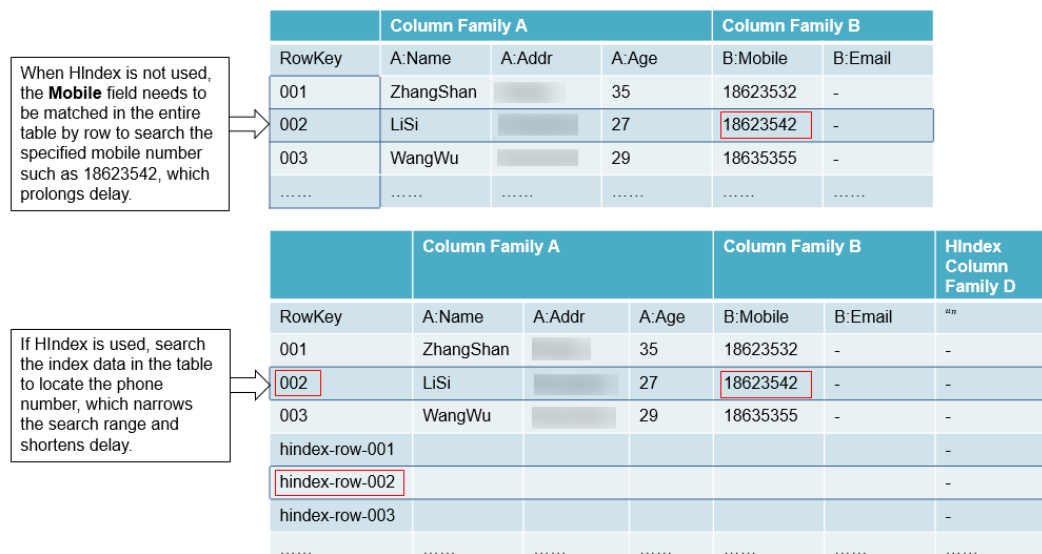
#### HIndex

HBase is a distributed storage database of the Key-Value type. Data of a table is sorted in the alphabetic order based on row keys. If you query data based on a specified row key or scan data in the scale of a specified row key, HBase can quickly locate the target data, enhancing the efficiency.

However, in most actual scenarios, you need to query the data of which the column value is *XXX*. HBase provides the Filter feature to query data with a specific column value. All data is scanned in the order of row keys, and then the data is matched with the specific column value until the required data is found. The Filter feature scans some unnecessary data to obtain the only required data. Therefore, the Filter feature cannot meet the requirements of frequent queries with high performance standards.

HBase HIndex is designed to address these issues. HBase HIndex enables HBase to query data based on specific column values.

Figure 1-39 HIndex



- Rolling upgrade is not supported for index data.
- Restrictions of combined indexes:
  - All columns involved in combined indexes must be entered or deleted in a single mutation. Otherwise, inconsistency will occur.

Index: **IDX1=>cf1:[q1->datatype],[q2];cf2:[q2->datatype]**

Correct write operations:

```
Put put = new Put(Bytes.toBytes("row"));
put.addColumn(Bytes.toBytes("cf1"), Bytes.toBytes("q1"), Bytes.toBytes("valueA"));
```



```
put.addColumn(Bytes.toBytes("cf1"), Bytes.toBytes("q2"), Bytes.toBytes("valueB"));
put.addColumn(Bytes.toBytes("cf2"), Bytes.toBytes("q2"), Bytes.toBytes("valueC"));
table.put(put);
```

Incorrect write operations:

```
Put put1 = new Put(Bytes.toBytes("row"));
put1.addColumn(Bytes.toBytes("cf1"), Bytes.toBytes("q1"), Bytes.toBytes("valueA"));
table.put(put1);
Put put2 = new Put(Bytes.toBytes("row"));
put2.addColumn(Bytes.toBytes("cf1"), Bytes.toBytes("q2"), Bytes.toBytes("valueB"));
table.put(put2);
Put put3 = new Put(Bytes.toBytes("row"));
put3.addColumn(Bytes.toBytes("cf2"), Bytes.toBytes("q2"), Bytes.toBytes("valueC"));
table.put(put3);
```

- The combined conditions-based query is supported only when the combined index column contains filter criteria, or StartRow and StopRow are not specified for some index columns.

Index: **IDX1=>cf1:[q1->datatype],[q2];cf2:[q1->datatype]**

Correct query operations:

```
scan 'table', {FILTER=>"SingleColumnValueFilter('cf1','q1',>=,'binary:valueA',true,true) AND
SingleColumnValueFilter('cf1','q2',>=,'binary:valueB',true,true) AND
SingleColumnValueFilter('cf2','q1',>=,'binary:valueC',true,true) " }
```

```
scan 'table', {FILTER=>"SingleColumnValueFilter('cf1','q1',='binary:valueA',true,true) AND
SingleColumnValueFilter('cf1','q2',>=,'binary:valueB',true,true) " }
```

```
scan 'table', {FILTER=>"SingleColumnValueFilter('cf1','q1',>=,'binary:valueA',true,true) AND
SingleColumnValueFilter('cf1','q2',>=,'binary:valueB',true,true) AND
SingleColumnValueFilter('cf2','q1',>=,'binary:valueC',true,true)",STARTROW=>'row001',STOPROW
=>'row100' }
```

Incorrect query operations:

```
scan 'table', {FILTER=>"SingleColumnValueFilter('cf1','q1',>=,'binary:valueA',true,true) AND
SingleColumnValueFilter('cf1','q2',>=,'binary:valueB',true,true) AND
SingleColumnValueFilter('cf2','q1',>=,'binary:valueC',true,true) AND
SingleColumnValueFilter('cf2','q2',>=,'binary:valueD',true,true) " }
```

```
scan 'table', {FILTER=>"SingleColumnValueFilter('cf1','q1',='binary:valueA',true,true) AND
SingleColumnValueFilter('cf2','q1',>=,'binary:valueC',true,true) " }
```

```
scan 'table', {FILTER=>"SingleColumnValueFilter('cf1','q1',='binary:valueA',true,true) AND
SingleColumnValueFilter('cf2','q2',>=,'binary:valueD',true,true) " }
```

```
scan 'table', {FILTER=>"SingleColumnValueFilter('cf1','q1',='binary:valueA',true,true) AND
SingleColumnValueFilter('cf1','q2',>=,'binary:valueB',true,true) ",STARTROW=>'row001',STOPROW
=>'row100' }
```

- Do not explicitly configure any split policy for tables with index data.
- Other mutation operations, such as **increment** and **append**, are not supported.
- Index of the column with **maxVersions** greater than 1 is not supported.
- The data index column in a row cannot be updated.

Index 1: **IDX1=>cf1:[q1->datatype],[q2];cf2:[q1->datatype]**

Index 2: **IDX2=>cf2:[q2->datatype]**

Correct update operations:

```
Put put1 = new Put(Bytes.toBytes("row"));
put1.addColumn(Bytes.toBytes("cf1"), Bytes.toBytes("q1"), Bytes.toBytes("valueA"));
put1.addColumn(Bytes.toBytes("cf1"), Bytes.toBytes("q2"), Bytes.toBytes("valueB"));
put1.addColumn(Bytes.toBytes("cf2"), Bytes.toBytes("q1"), Bytes.toBytes("valueC"));
put1.addColumn(Bytes.toBytes("cf2"), Bytes.toBytes("q2"), Bytes.toBytes("valueD"));
table.put(put1);
```

```
Put put2 = new Put(Bytes.toBytes("row"));
put2.addColumn(Bytes.toBytes("cf1"), Bytes.toBytes("q3"), Bytes.toBytes("valueE"));
put2.addColumn(Bytes.toBytes("cf2"), Bytes.toBytes("q3"), Bytes.toBytes("valueF"));
table.put(put2);
```

#### Incorrect update operations:

```
Put put1 = new Put(Bytes.toBytes("row"));
put1.addColumn(Bytes.toBytes("cf1"), Bytes.toBytes("q1"), Bytes.toBytes("valueA"));
put1.addColumn(Bytes.toBytes("cf1"), Bytes.toBytes("q2"), Bytes.toBytes("valueB"));
put1.addColumn(Bytes.toBytes("cf2"), Bytes.toBytes("q1"), Bytes.toBytes("valueC"));
put1.addColumn(Bytes.toBytes("cf2"), Bytes.toBytes("q2"), Bytes.toBytes("valueD"));
table.put(put1);
```

```
Put put2 = new Put(Bytes.toBytes("row"));
put2.addColumn(Bytes.toBytes("cf1"), Bytes.toBytes("q1"), Bytes.toBytes("valueA_new"));
put2.addColumn(Bytes.toBytes("cf1"), Bytes.toBytes("q2"), Bytes.toBytes("valueB_new"));
put2.addColumn(Bytes.toBytes("cf2"), Bytes.toBytes("q1"), Bytes.toBytes("valueC_new"));
put2.addColumn(Bytes.toBytes("cf2"), Bytes.toBytes("q2"), Bytes.toBytes("valueD_new"));
table.put(put2);
```

- The table to which an index is added cannot contain a value greater than 32 KB.
- If user data is deleted due to the expiration of the column-level TTL, the corresponding index data is not deleted immediately. It will be deleted in the major compaction operation.
- The TTL of the user column family cannot be modified after the index is created.
  - If the TTL of a column family increases after an index is created, delete the index and re-create one. Otherwise, some generated index data will be deleted before user data is deleted.
  - If the TTL value of the column family decreases after an index is created, the index data will be deleted after user data is deleted.
- The index query does not support the reverse operation, and the query results are disordered.
- The index does not support the **clone snapshot** operation.
- The index table must use HIndexWALPlayer to replay logs. WALPlayer cannot be used to replay logs.

```
hbase org.apache.hadoop.hbase.index.mapreduce.HIndexWALPlayer
Usage: WALPlayer [options] <wal inputdir> <tables> [<tableMappings>]
Read all WAL entries for <tables>.
If no tables ("") are specific, all tables are imported.
(Careful, even -ROOT- and hbase:meta entries will be imported in that case.)
Otherwise <tables> is a comma separated list of tables.
```

The WAL entries can be mapped to new set of tables via <tableMapping>.  
<tableMapping> is a command separated list of targettables.  
If specified, each table in <tables> must have a mapping.

By default WALPlayer will load data directly into HBase.  
To generate HFiles for a bulk data load instead, pass the option:  
-Dwal.bulk.output=/path/for/output  
(Only one table can be specified, and no mapping is allowed!)  
Other options: (specify time range to WAL edit to consider)  
-Dwal.start.time=[date|ms]  
-Dwal.end.time=[date|ms]  
For performance also consider the following options:  
-Dmapreduce.map.speculative=false  
-Dmapreduce.reduce.speculative=false

- When the **deleteall** command is executed for the index table, the performance is low.

- The index table does not support HCK. To use HCK to repair the index table, delete the index data first.

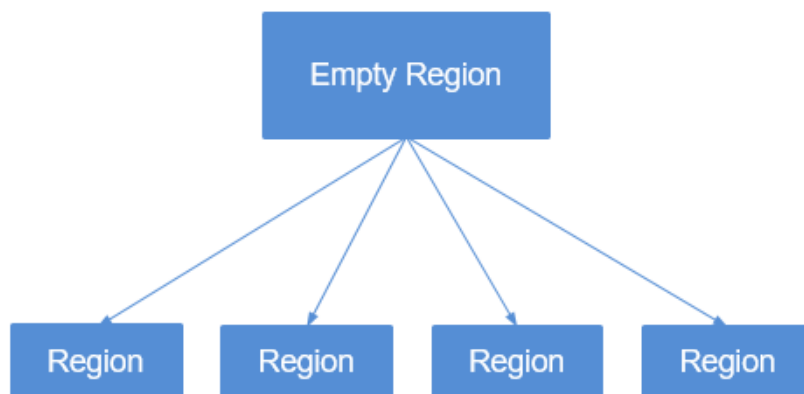
## Multi-point Division

When you create tables that are pre-divided by region in HBase, you may not know the data distribution trend so the division by region may be inappropriate. After the system runs for a period, regions need to be divided again to achieve better performance. Only empty regions can be divided.

The region division function delivered with HBase divides regions only when they reach the threshold. This is called "single point division".

To achieve better performance when regions are divided based on user requirements, multi-point division is developed, which is also called "dynamic division". That is, an empty region is pre-divided into multiple regions to prevent performance deterioration caused by insufficient region space.

**Figure 1-40** Multi-point division



## Connection Limitation

Too many sessions mean that too many queries and MapReduce tasks are running on HBase, which compromises HBase performance and even causes service rejection. You can configure parameters to limit the maximum number of sessions that can be established between the client and the HBase server to achieve HBase overload protection.

## Improved Disaster Recovery

The disaster recovery (DR) capabilities between the active and standby clusters can enhance HA of the HBase data. The active cluster provides data services and the standby cluster backs up data. If the active cluster is faulty, the standby cluster takes over data services. Compared with the open source replication function, this function is enhanced as follows:

1. The standby cluster whitelist function is only applicable to pushing data to a specified cluster IP address.
2. In the open source version, replication is synchronized based on WAL, and data backup is implemented by replaying WAL in the standby cluster. For

BulkLoad operations, since no WAL is generated, data will not be replicated to the standby cluster. By recording BulkLoad operations on the WAL and synchronizing them to the standby cluster, the standby cluster can read BulkLoad operation records through WAL and load HFile in the active cluster to the standby cluster to implement data backup.

3. In the open source version, HBase filters ACLs. Therefore, ACL information will not be synchronized to the standby cluster. By adding a filter (**org.apache.hadoop.hbase.replication.SystemTableWALEntryFilterAllowACL**), ACL information can be synchronized to the standby cluster. You can configure **hbase.replication.filter.sytemWALEntryFilter** to enable the filter and implement ACL synchronization.
4. As for read-only restriction of the standby cluster, only super users within the standby cluster can modify the HBase of the standby cluster. In other words, HBase clients outside the standby cluster can only read the HBase of the standby cluster.

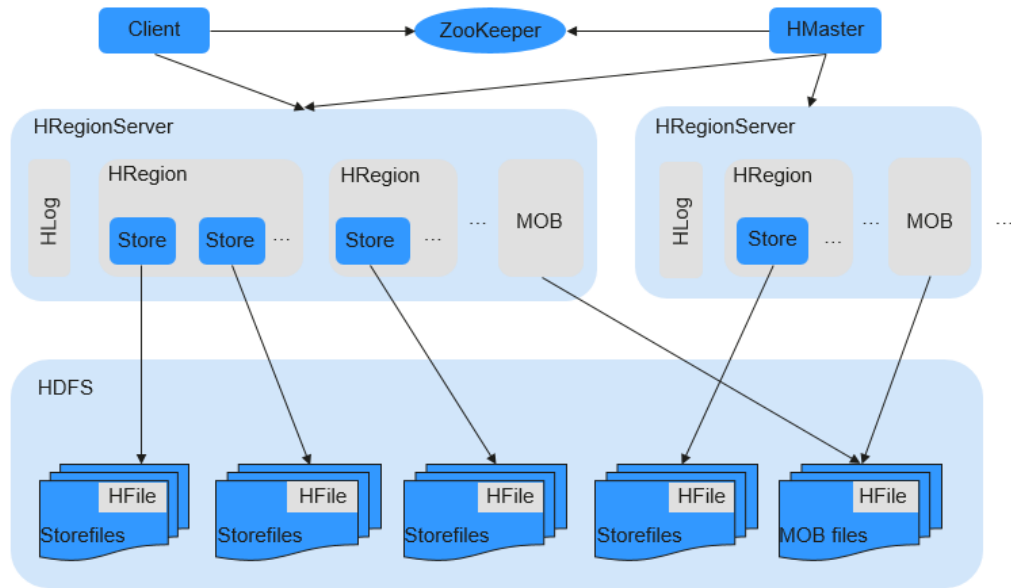
## HBase MOB

In the actual application scenarios, data in various sizes needs to be stored, for example, image data and documents. Data whose size is smaller than 10 MB can be stored in HBase. HBase can yield the best read-and-write performance for data whose size is smaller than 100 KB. If the size of data stored in HBase is greater than 100 KB or even reaches 10 MB and the same number of data files are inserted, the total data amount is large, causing frequent compaction and split, high CPU consumption, high disk I/O frequency, and low performance.

MOB data (whose size ranges from 100 KB to 10 MB) is stored in a file system (for example, HDFS) in HFile format. The `expiredMobFileCleaner` and `Sweeper` tools are used to manage HFiles and save the address and size information about the HFiles to the store of HBase as values. This greatly decreases the compaction and split frequency in HBase and improves performance.

As shown in [Figure 1-41](#), MOB indicates mobstore stored on HRegion. Mobstore stores keys and values. Wherein, a key is the corresponding key in HBase, and a value is the reference address and data offset stored in the file system. When reading data, mobstore uses its own scanner to read key-value data objects and uses the address and data size information in the value to obtain target data from the file system.

**Figure 1-41** MOB data storage principle



## HFS

HBase FileStream (HFS) is an independent HBase file storage module. It is used in MRS upper-layer applications by encapsulating HBase and HDFS interfaces to provide these upper-layer applications with functions such as file storage, read, and deletion.

In the Hadoop ecosystem, the HDFS and HBase face tough problems in mass file storage in some scenarios:

- If a large number of small files are stored in HDFS, the NameNode will be under great pressure.
- Some large files cannot be directly stored on HBase due to HBase APIs and internal mechanisms.

HFS is developed for the mixed storage of massive small files and some large files in Hadoop. Simply speaking, massive small files (smaller than 10 MB) and some large files (greater than 10 MB) need to be stored in HBase tables.

For such a scenario, HFS provides unified operation APIs similar to HBase function APIs.

## Multiple RegionServers Deployed on the Same Server

Multiple RegionServers can be deployed on one node to improve HBase resource utilization.

If only one RegionServer is deployed, resource utilization is low due to the following reasons:

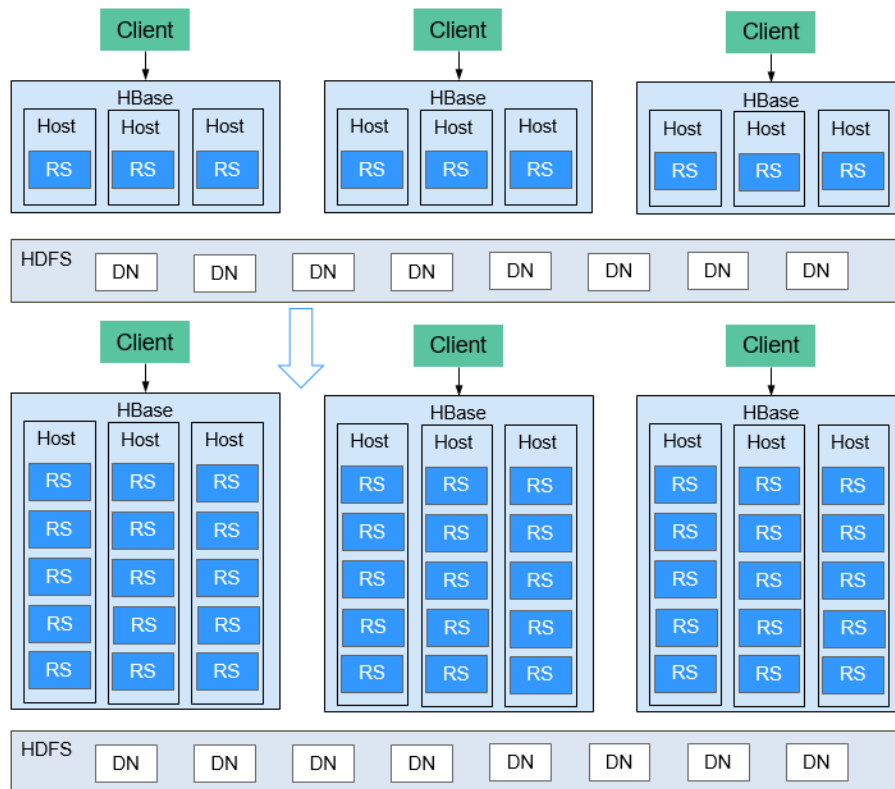
1. A RegionServer supports a limited number of regions, and therefore memory and CPU resources cannot be fully used.
2. A single RegionServer supports a maximum of 20 TB data, of which two copies require 40 TB, and three copies require 60 TB. In this case, 96 TB capacity cannot be used up.

- Poor write performance: One RegionServer is deployed on a physical server, and only one HLog exists. Only three disks can be written at the same time.

The HBase resource utilization can be improved when multiple RegionServers are deployed on the same server.

- A physical server can be configured with a maximum of five RegionServers. The number of RegionServers deployed on each physical server can be configured as required.
- Resources such as memory, disks, and CPUs can be fully used.
- A physical server supports a maximum of five HLogs and allows data to be written to 15 disks at the same time, significantly improving write performance.

**Figure 1-42** Improved HBase resource utilization

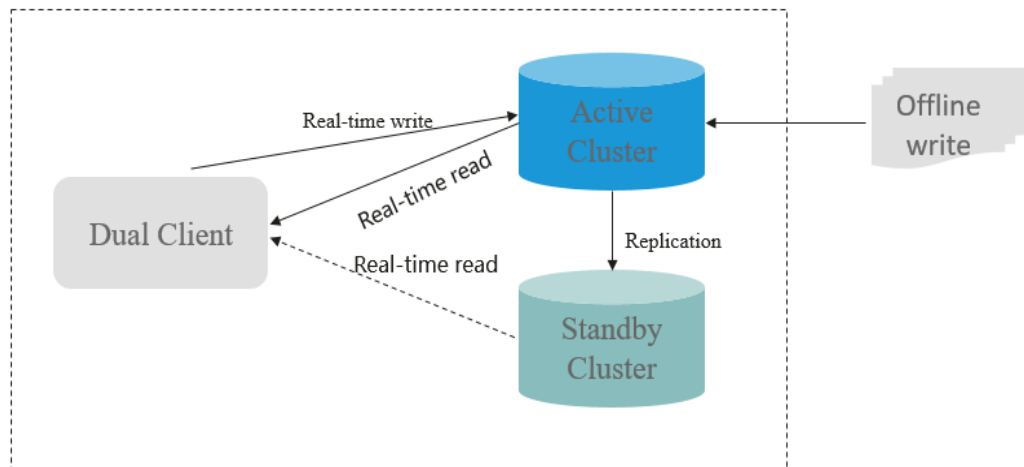


## HBase Dual-Read

In the HBase storage scenario, it is difficult to ensure 99.9% query stability due to GC, network jitter, and bad sectors of disks. The HBase dual-read feature is added to meet the requirements of low glitches during large-data-volume random read.

The HBase dual-read feature is based on the DR capability of the active and standby clusters. The probability that the two clusters generate glitches at the same time is far less than that of one cluster. The dual-cluster concurrent access mode is used to ensure query stability. When a user initiates a query request, the HBase service of the two clusters is queried at the same time. If the active cluster does not return any result after a period of time (the maximum tolerable glitch

time), the data of the cluster with the fastest response can be used. The following figure shows the working principle.



## 1.3.8 HDFS

### 1.3.8.1 HDFS Basic Principles

Hadoop Distributed File System (HDFS) implements reliable and distributed read/write of massive amounts of data. HDFS is applicable to the scenario where data read/write features "write once and read multiple times". However, the write operation is performed in sequence, that is, it is a write operation performed during file creation or an adding operation performed behind the existing file. HDFS ensures that only one caller can perform write operation on a file but multiple callers can perform read operation on the file at the same time.

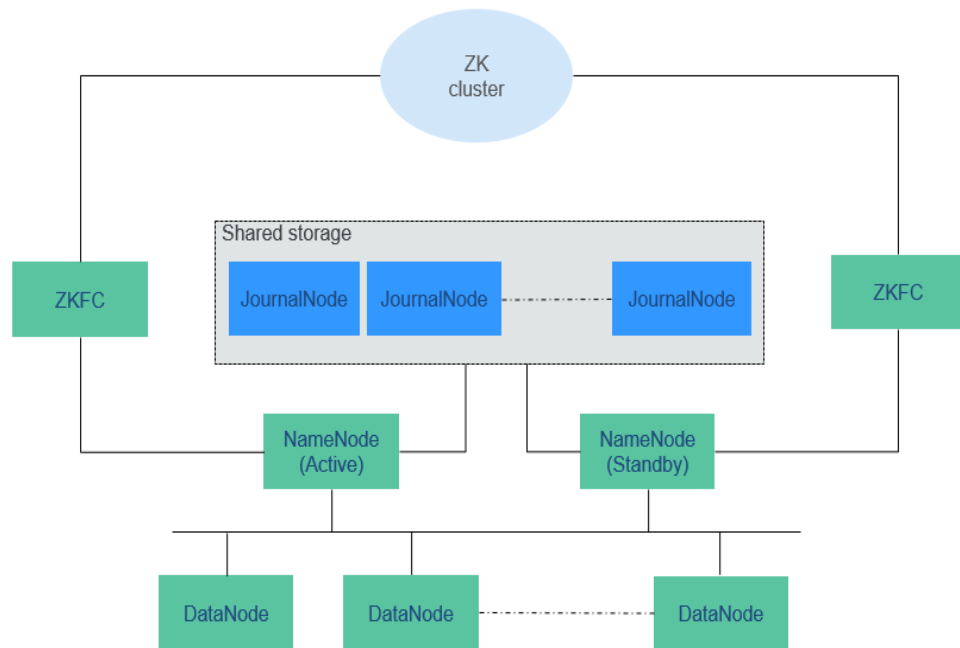
### Architecture

HDFS consists of active and standby NameNodes and multiple DataNodes, as shown in [Figure 1-43](#).

HDFS works in master/slave architecture. NameNodes run on the master (active) node, and DataNodes run on the slave (standby) node. ZKFC should run along with the NameNodes.

The communication between NameNodes and DataNodes is based on Transmission Control Protocol (TCP)/Internet Protocol (IP). The NameNode, DataNode, ZKFC, and JournalNode can be deployed on Linux servers.

**Figure 1-43** HA HDFS architecture



**Table 1-8** describes the functions of each module shown in **Figure 1-43**.

**Table 1-8** Module description

Module	Description
Name Node	<p>A NameNode is used to manage the namespace, directory structure, and metadata information of a file system and provide the backup mechanism. The NameNode is classified into the following two types:</p> <ul style="list-style-type: none"> <li>• Active NameNode: manages the namespace, maintains the directory structure and metadata of file systems, and records the mapping relationships between data blocks and files to which the data blocks belong.</li> <li>• Standby NameNode: synchronizes with the data in the active NameNode, and takes over services from the active NameNode when the active NameNode is faulty.</li> <li>• Observer NameNode: synchronizes with the data in the active NameNode, and processes read requests from the client.</li> </ul>
DataNode	<p>A DataNode is used to store data blocks of each file and periodically report the storage status to the NameNode.</p>
JournalNode	<p>In HA cluster, synchronizes metadata between the active and standby NameNodes.</p>
ZKFC	<p>ZKFC must be deployed for each NameNode. It monitors NameNode status and writes status information to ZooKeeper. ZKFC also has permissions to select the active NameNode.</p>



Module	Description
ZK Cluster	ZooKeeper is a coordination service which helps the ZKFC to elect the active NameNode.
HttpFS gateway	HttpFS is a single stateless gateway process which provides the WebHDFS REST API for external processes and FileSystem API for the HDFS. HttpFS is used for data transmission between different versions of Hadoop. It is also used as a gateway to access the HDFS behind a firewall.

• **HDFS HA Architecture**

HA is used to resolve the SPOF problem of NameNode. This feature provides a standby NameNode for the active NameNode. When the active NameNode is faulty, the standby NameNode can quickly take over to continuously provide services for external systems.

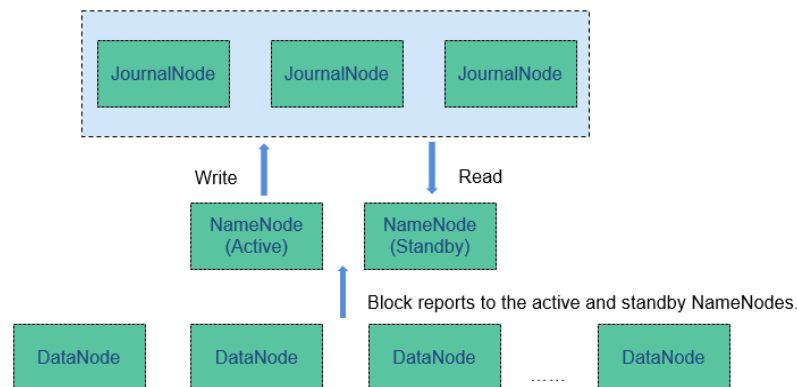
In a typical HDFS HA scenario, there are usually two NameNodes. One is in the active state, and the other in the standby state.

A shared storage system is required to support metadata synchronization of the active and standby NameNodes. This version provides Quorum Journal Manager (QJM) HA solution, as shown in [Figure 1-44](#). A group of JournalNodes are used to synchronize metadata between the active and standby NameNodes.

Generally, an odd number (2N+1) of JournalNodes are configured, and at least three JournalNodes are required. For one metadata update message, data writing is considered successful as long as data writing is successful on N +1 JournalNodes. In this case, data writing failure of a maximum of N JournalNodes is allowed. For example, when there are three JournalNodes, data writing failure of one JournalNode is allowed; when there are five JournalNodes, data writing failure of two JournalNodes is allowed.

JournalNode is a lightweight daemon process and shares a host with other services of Hadoop. It is recommended that the JournalNode be deployed on the control node to prevent data writing failure on the JournalNode during massive data transmission.

**Figure 1-44** QJM-based HDFS architecture

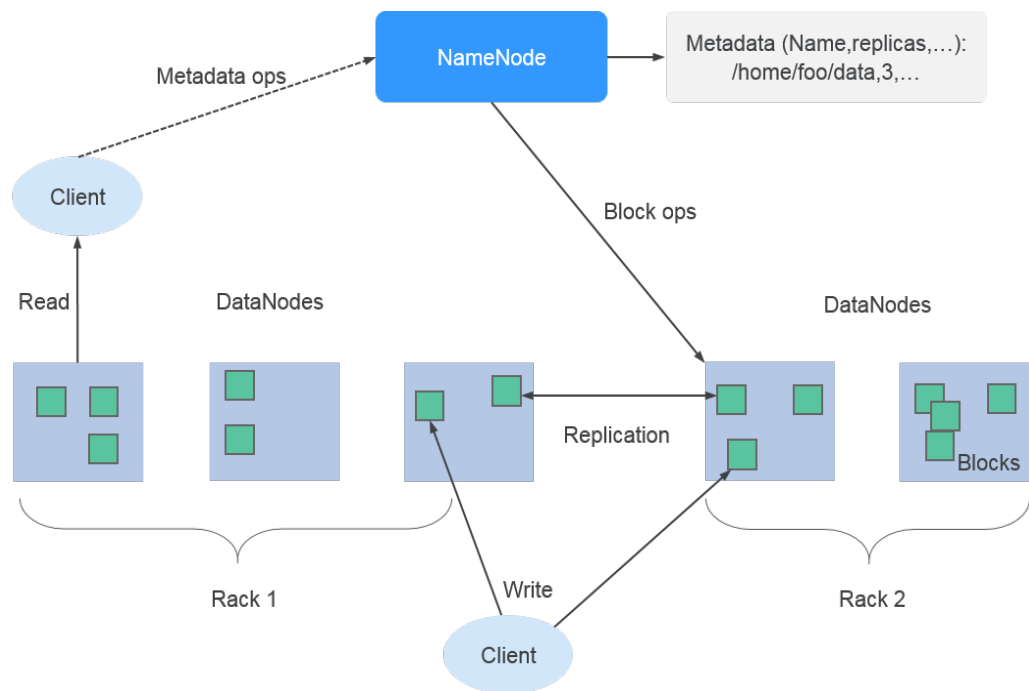


## Principle

MRS uses the HDFS copy mechanism to ensure data reliability. One backup file is automatically generated for each file saved in HDFS, that is, two copies are generated in total. The number of HDFS copies can be queried using the **dfs.replication** parameter.

- When the Core node specification of the MRS cluster is set to non-local hard disk drive (HDD) and the cluster has only one Core node, the default number of HDFS copies is 1. If the number of Core nodes in the cluster is greater than or equal to 2, the default number of HDFS copies is 2.
- When the Core node specification of the MRS cluster is set to local disk and the cluster has only one Core node, the default number of HDFS copies is 1. If there are two Core nodes in the cluster, the default number of HDFS copies is 2. If the number of Core nodes in the cluster is greater than or equal to 3, the default number of HDFS copies is 3.

Figure 1-45 HDFS architecture



The HDFS component of MRS supports the following features:

- Supports erasure code, reducing data redundancy to 50% and improving reliability. In addition, the striped block storage structure is introduced to maximize the use of the capability of a single node and multiple disks in an existing cluster. After the coding process is introduced, the data write performance is improved, and the performance is close to that with the multi-copy redundancy.
- Supports balanced node scheduling on HDFS and balanced disk scheduling on a single node, improving HDFS storage performance after node or disk scale-out.

For details about the Hadoop architecture and principles, see <https://hadoop.apache.org/>.

### 1.3.8.2 HDFS HA Solution

#### HDFS HA Background

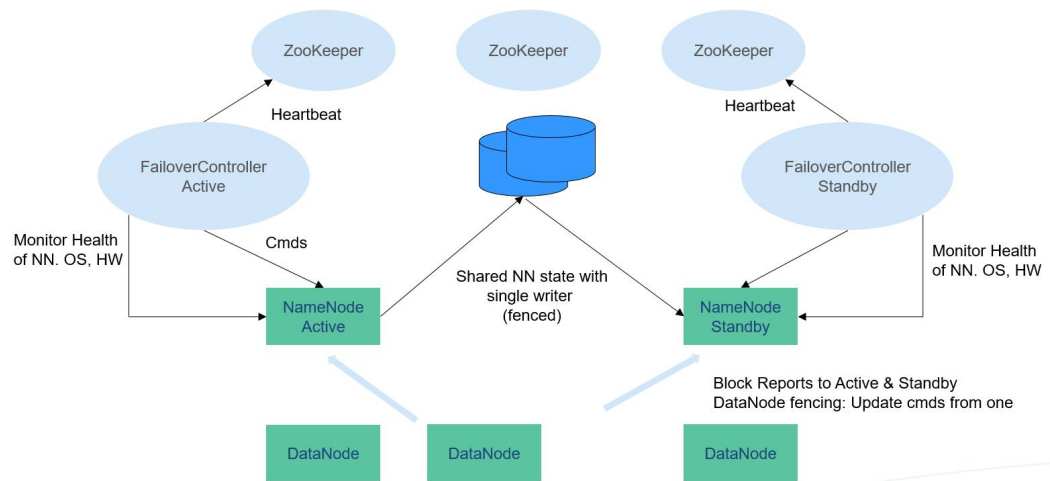
In versions earlier than Hadoop 2.0.0, SPOF occurs in the HDFS cluster. Each cluster has only one NameNode. If the host where the NameNode is located is faulty, the HDFS cluster cannot be used unless the NameNode is restarted or started on another host. This affects the overall availability of HDFS in the following aspects:

1. In the case of an unplanned event such as host breakdown, the cluster would be unavailable until the NameNode is restarted.
2. Planned maintenance tasks, such as software and hardware upgrade, will cause the cluster stop working.

To solve the preceding problems, the HDFS HA solution enables a hot-swap NameNode backup for NameNodes in a cluster in automatic or manual (configurable) mode. When a machine fails (due to hardware failure), the active/standby NameNode switches over automatically in a short time. When the active NameNode needs to be maintained, the MRS cluster administrator can manually perform an active/standby NameNode switchover to ensure cluster availability during maintenance. For details about the automatic failover of HDFS, see [https://hadoop.apache.org/docs/r3.1.1/hadoop-project-dist/hadoop-hdfs/HDFSHighAvailabilityWithQJM.html#Automatic\\_Failover](https://hadoop.apache.org/docs/r3.1.1/hadoop-project-dist/hadoop-hdfs/HDFSHighAvailabilityWithQJM.html#Automatic_Failover).

#### HDFS HA Implementation

Figure 1-46 Typical HA deployment



In a typical HA cluster (as shown in [Figure 1-46](#)), two NameNodes need to be configured on two independent servers, respectively. At any time point, one NameNode is in the active state, and the other NameNode is in the standby state. The active NameNode is responsible for all client operations in the cluster, while the standby NameNode maintains synchronization with the active node to provide fast switchover if necessary.

To keep the data synchronized with each other, both nodes communicate with a group of JournalNodes. When the active node modifies any file system's metadata,

it will store the modification log to a majority of these JournalNodes. For example, if there are three JournalNodes, then the log will be saved on two of them at least. The standby node monitors changes of JournalNodes and synchronizes changes from the active node. Based on the modification log, the standby node applies the changes to the metadata of the local file system. Once a switchover occurs, the standby node can ensure its status is the same as that of the active node. This ensures that the metadata of the file system is synchronized between the active and standby nodes if the switchover is incurred by the failure of the active node.

To ensure fast switchover, the standby node needs to have the latest block information. Therefore, DataNodes send block information and heartbeat messages to two NameNodes at the same time.

It is vital for an HA cluster that only one of the NameNodes be active at any time. Otherwise, the namespace state would split into two parts, risking data loss or other incorrect results. To prevent the so-called "split-brain scenario", the JournalNodes will only ever allow a single NameNode to write data to it at a time. During switchover, the NameNode which is to become active will take over the role of writing data to JournalNodes. This effectively prevents the other NameNodes from being in the active state, allowing the new active node to safely proceed with switchover.

For more information about the HDFS HA solution, visit the following website:

<http://hadoop.apache.org/docs/r3.1.1/hadoop-project-dist/hadoop-hdfs/HDFSHighAvailabilityWithQJM.html>

### 1.3.8.3 Relationship Between HDFS and Other Components

#### Relationship Between HDFS and HBase

HDFS is a subproject of Apache Hadoop, which is used as the file storage system for HBase. HBase is located in the structured storage layer. HDFS provides highly reliable support for lower-layer storage of HBase. All the data files of HBase can be stored in the HDFS, except some log files generated by HBase.

#### Relationship Between HDFS and MapReduce

- HDFS features high fault tolerance and high throughput, and can be deployed on low-cost hardware for storing data of applications with massive data sets.
- MapReduce is a programming model used for parallel computation of large data sets (larger than 1 TB). Data computed by MapReduce comes from multiple data sources, such as Local FileSystem, HDFS, and databases. Most data comes from the HDFS. The high throughput of HDFS can be used to read massive data. After being computed, data can be stored in HDFS.

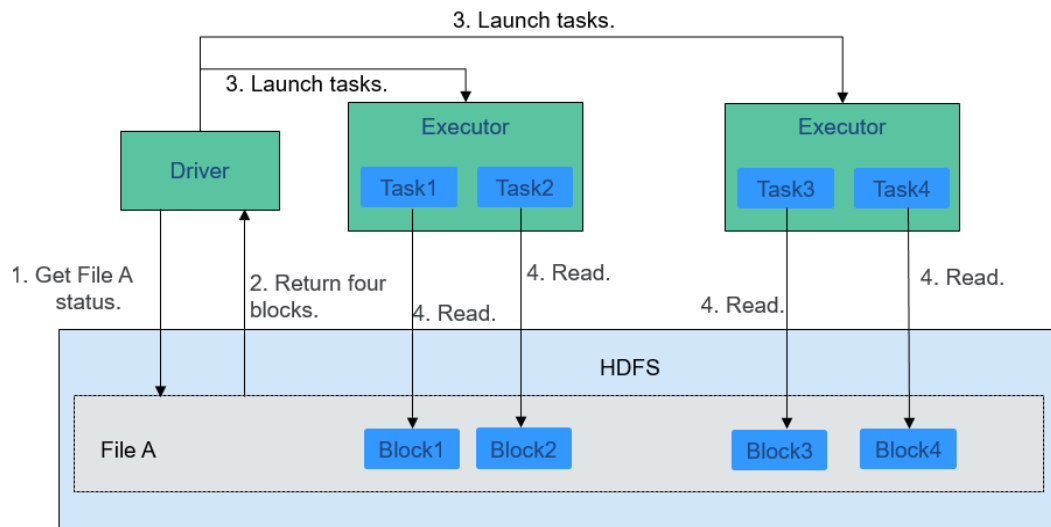
#### Relationship Between HDFS and Spark

Data computed by Spark comes from multiple data sources, such as local files and HDFS. Most data comes from HDFS which can read data in large scale for parallel computing. After being computed, data can be stored in HDFS.

Spark involves Driver and Executor. Driver schedules tasks and Executor runs tasks.

Figure 1-47 shows how data is read from a file.

Figure 1-47 File reading process

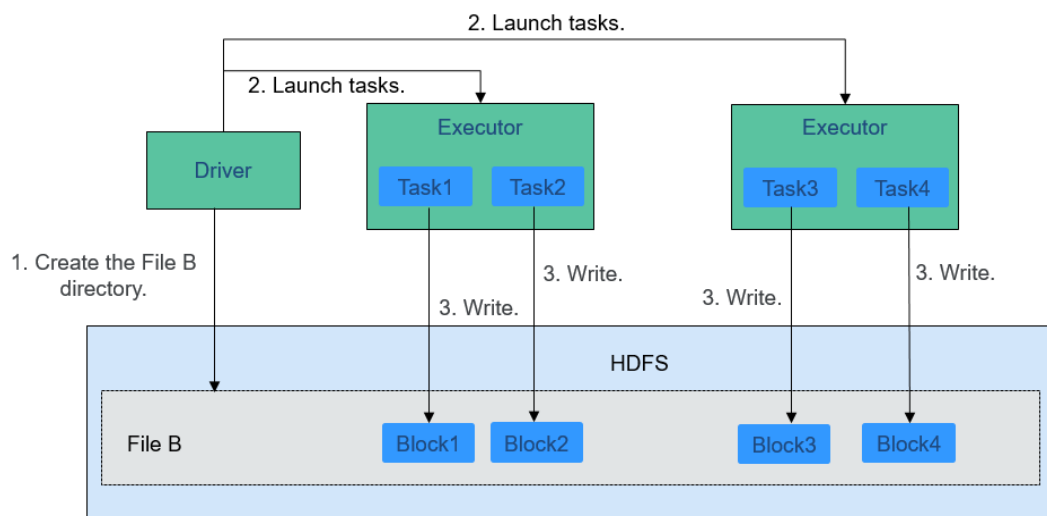


The file reading process is as follows:

1. Driver interconnects with HDFS to obtain the information of File A.
2. The HDFS returns the detailed block information about this file.
3. Driver sets a parallel degree based on the block data amount, and creates multiple tasks to read the blocks of this file.
4. Executor runs the tasks and reads the detailed blocks as part of the Resilient Distributed Dataset (RDD).

Figure 1-48 shows how data is written to a file.

Figure 1-48 File writing process



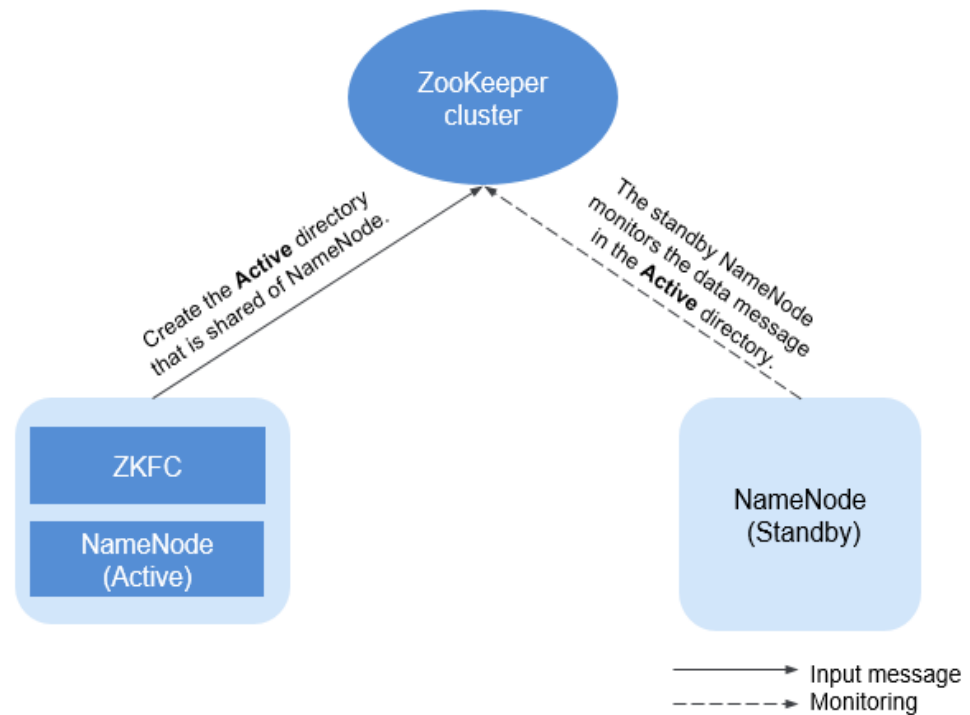
The file writing process is as follows:

1. Driver creates a directory where the file is to be written.
2. Based on the RDD distribution status, the number of tasks related to data writing is computed, and these tasks are sent to Executor.
3. Executor runs these tasks, and writes the computed RDD data to the directory created in 1.

## Relationship Between HDFS and ZooKeeper

Figure 1-49 shows the relationship between ZooKeeper and HDFS.

Figure 1-49 Relationship between ZooKeeper and HDFS



As the client of a ZooKeeper cluster, ZKFailoverController (ZKFC) monitors the status of NameNode. ZKFC is deployed only in the node where NameNode resides, and in both the active and standby HDFS NameNodes.

1. The ZKFC connects to ZooKeeper and saves information such as host names to ZooKeeper under the znode directory **/hadoop-ha**. NameNode that creates the directory first is considered as the active node, and the other is the standby node. NameNodes read the NameNode information periodically through ZooKeeper.
2. When the process of the active node ends abnormally, the standby NameNode detects changes in the **/hadoop-ha** directory through ZooKeeper, and then takes over the service of the active NameNode.

### 1.3.8.4 HDFS Enhanced Open Source Features

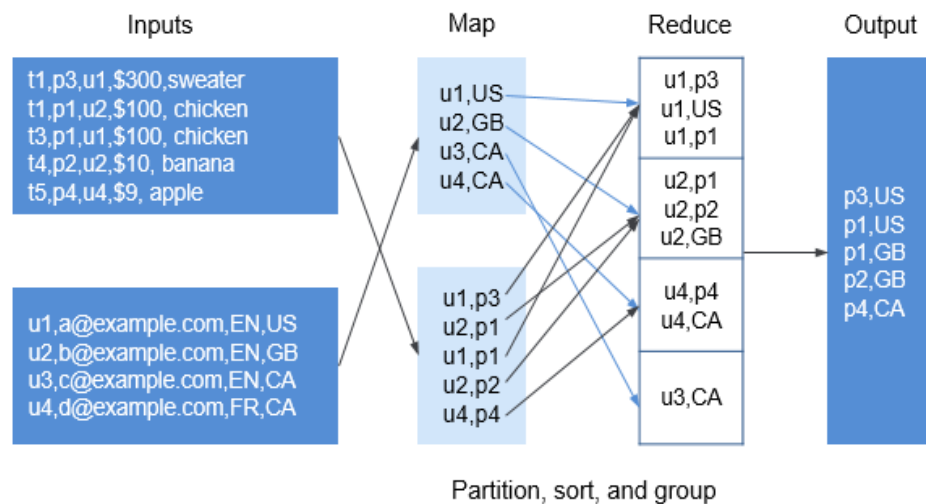
#### Enhanced Open Source Feature: File Block Colocation

In the offline data summary and statistics scenario, Join is a frequently used computing function, and is implemented in MapReduce as follows:

1. The Map task processes the records in the two table files into Join Key and Value, performs hash partitioning by Join Key, and sends the data to different Reduce tasks for processing.
2. Reduce tasks read data in the left table recursively in the nested loop mode and traverse each line of the right table. If join key values are identical, join results are output.

The preceding method sharply reduces the performance of the join calculation. Because a large amount of network data transfer is required when the data stored in different nodes is sent from MAP to Reduce, as shown in [Figure 1-50](#).

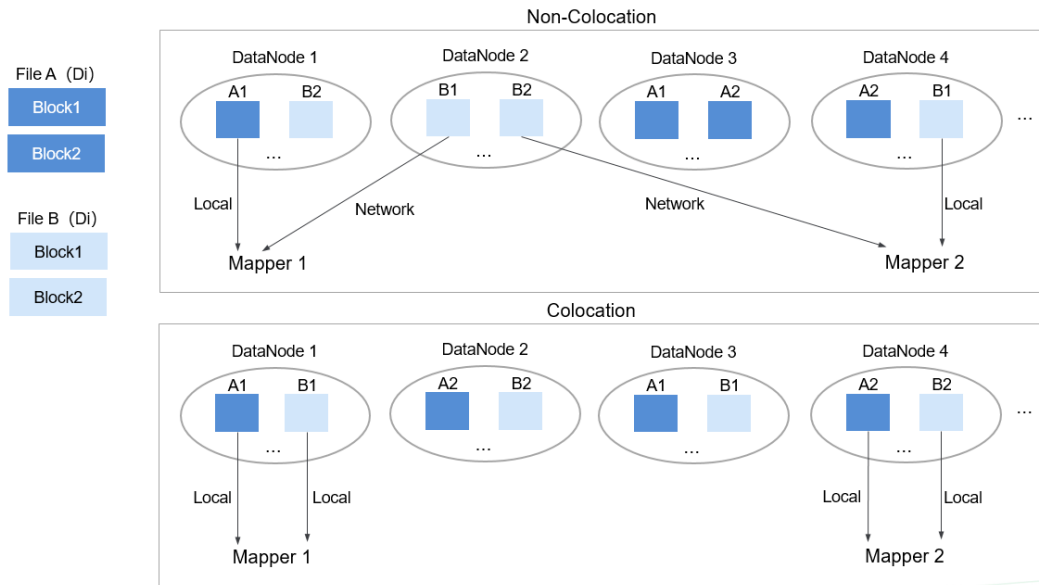
**Figure 1-50** Data transmission in the non-colocation scenario



Data tables are stored in physical file system by HDFS block. Therefore, if two to-be-joined blocks are put into the same host accordingly after they are partitioned by join key, you can obtain the results directly from Map join in the local node without any data transfer in the Reduce process of the join calculation. This will greatly improve the performance.

With the identical distribution feature of HDFS data, a same distribution ID is allocated to files, FileA and FileB, on which association and summation calculations need to be performed. In this way, all the blocks are distributed together, and calculation can be performed without retrieving data across nodes, which greatly improves the MapReduce join performance.

**Figure 1-51** Data block distribution in colocation and non-colocation scenarios

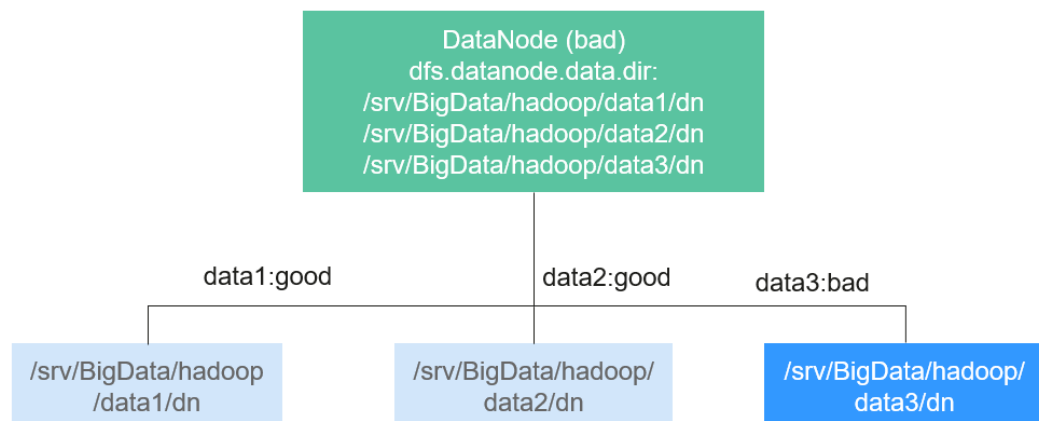


## Enhanced Open Source Feature: Damaged Hard Disk Volume Configuration

In the open source version, if multiple data storage volumes are configured for a DataNode, the DataNode stops providing services by default if one of the volumes is damaged. If the configuration item `dfs.datanode.failed.volumes.tolerated` is set to specify the number of damaged volumes that are allowed, DataNode continues to provide services when the number of damaged volumes does not exceed the threshold.

The value of `dfs.datanode.failed.volumes.tolerated` ranges from -1 to the number of disk volumes configured on the DataNode. The default value is -1, as shown in [Figure 1-52](#).

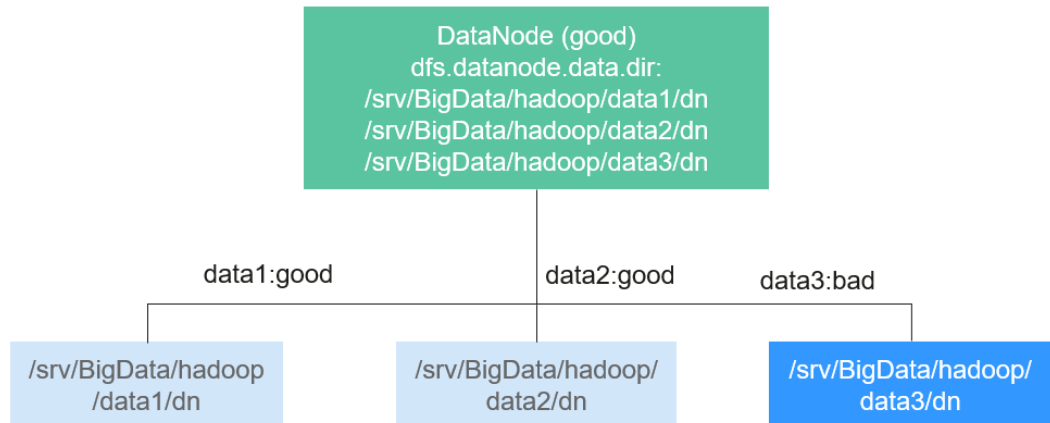
**Figure 1-52** Item being set to 0



For example, three data storage volumes are mounted to a DataNode, and `dfs.datanode.failed.volumes.tolerated` is set to 1. In this case, if one data storage volume of the DataNode is unavailable, this DataNode can still provide services, as shown in [Figure 1-53](#).



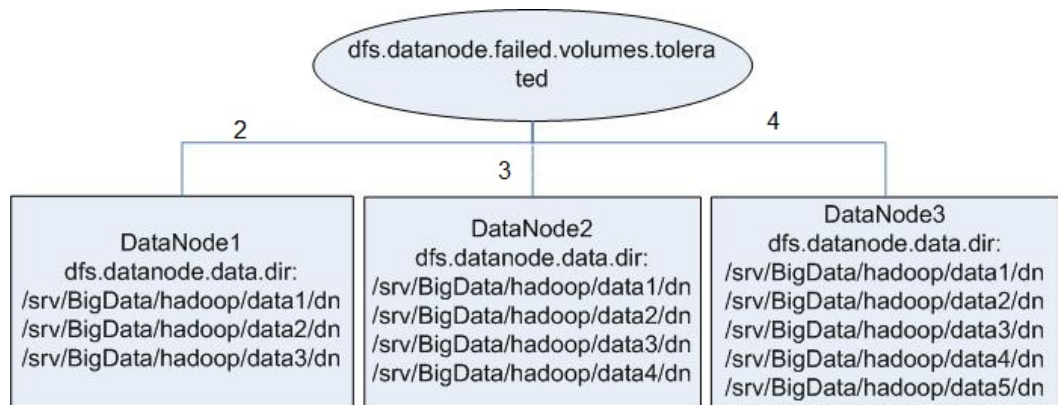
**Figure 1-53** Item being set to 1



This native configuration item has some defects. When the number of data storage volumes in each DataNode is inconsistent, you need to configure each DataNode independently instead of generating the unified configuration file for all nodes.

Assume that there are three DataNodes in a cluster. The first node has three data directories, the second node has four, and the third node has five. If you want to ensure that DataNode services are available when only one data directory is available, you need to perform the configuration as shown in [Figure 1-54](#).

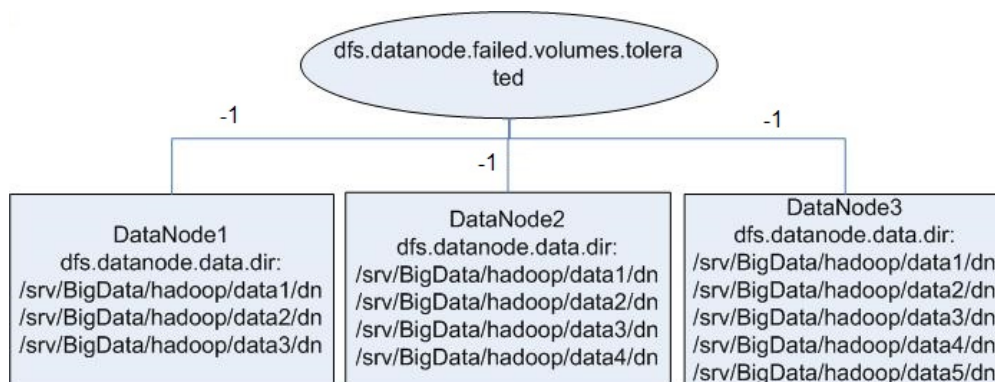
**Figure 1-54** Attribute configuration before being enhanced



In self-developed enhanced HDFS, this configuration item is enhanced, with a value **-1** added. When this configuration item is set to **-1**, all DataNodes can provide services as long as one data storage volume in all DataNodes is available.

To resolve the problem in the preceding example, set this configuration to **-1**, as shown in [Figure 1-55](#).

**Figure 1-55** Attribute configuration after being enhanced



## Enhanced Open Source Feature: HDFS Startup Acceleration

In HDFS, when NameNodes start, the metadata file Fslmage needs to be loaded. Then, DataNodes will report the data block information after the DataNodes startup. When the data block information reported by DataNodes reaches the preset percentage, NameNodes exits safe mode to complete the startup process. If the number of files stored on the HDFS reaches the million or billion level, the two processes are time-consuming and will lead to a long startup time of the NameNode. Therefore, this version optimizes the process of loading metadata file Fslmage.

In the open source HDFS, Fslmage stores all types of metadata information. Each type of metadata information (such as file metadata information and folder metadata information) is stored in a section block, respectively. These section blocks are loaded in serial mode during startup. If a large number of files and folders are stored on the HDFS, loading of the two sections is time-consuming, prolonging the HDFS startup time. HDFS NameNode divides each type of metadata by segments and stores the data in multiple sections when generating the Fslmage files. When the NameNodes start, sections are loaded in parallel mode. This accelerates the HDFS startup.

## Enhanced Open Source Feature: Label-based Block Placement Policies (HDFS Nodelabel)

You need to configure the nodes for storing HDFS file data blocks based on data features. You can configure a label expression to an HDFS directory or file and assign one or more labels to a DataNode so that file data blocks can be stored on specified DataNodes. If the label-based data block placement policy is used for selecting DataNodes to store the specified files, the DataNode range is specified based on the label expression. Then proper nodes are selected from the specified range.

- You can store the replicas of data blocks to the nodes with different labels accordingly. For example, store two replicas of the data block to the node labeled with L1, and store other replicas of the data block to the nodes labeled with L2.
- You can set the policy in case of block placement failure, for example, select a node from all nodes randomly.

**Figure 1-56** gives an example:

- Data in **/HBase** is stored in A, B, and D.
- Data in **/Spark** is stored in A, B, D, E, and F.
- Data in **/user** is stored in C, D, and F.
- Data in **/user/shl** is stored in A, E, and F.

**Figure 1-56** Example of label-based block placement policy



## Enhanced Open Source Feature: HDFS Load Balance

The current read and write policies of HDFS are mainly for local optimization without considering the actual load of nodes or disks. Based on I/O loads of different nodes, the load balance of HDFS ensures that when read and write operations are performed on the HDFS client, the node with low I/O load is selected to perform such operations to balance I/O load and fully utilize the overall throughput of the cluster.

If HDFS Load Balance is enabled during file writing, the NameNode selects a DataNode (in the order of local node, local rack, and remote rack). If the I/O load of the selected node is heavy, the NameNode will choose another DataNode with lighter load.

If HDFS Load Balance is enabled during file reading, an HDFS client sends a request to the NameNode to provide the list of DataNodes that store the block to be read. The NameNode returns a list of DataNodes sorted by distance in the network topology. With the HDFS Load Balance feature, the DataNodes on the list

are also sorted by their I/O load. The DataNodes with heavy load are at the bottom of the list.

## Enhanced Open Source Feature: HDFS Auto Data Movement

Hadoop has been used for batch processing of immense data in a long time. The existing HDFS model is used to fit the needs of batch processing applications very well because such applications focus more on throughput than delay.

However, as Hadoop is increasingly used for upper-layer applications that demand frequent random I/O access such as Hive and HBase, low latency disks such as solid state disk (SSD) are favored in delay-sensitive scenarios. To cater to the trend, HDFS supports a variety of storage types. Users can choose a storage type according to their needs.

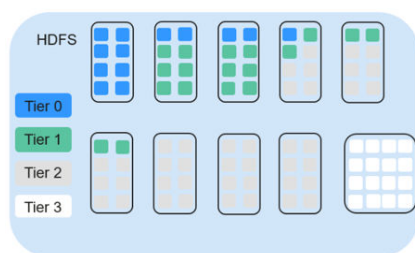
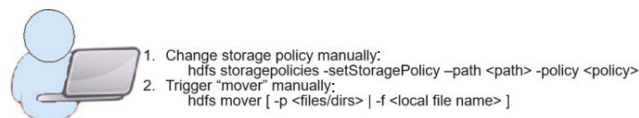
Storage policies vary depending on how frequently data is used. For example, if data that is frequently accessed in the HDFS is marked as **ALL\_SSD** or **HOT**, the data that is accessed several times may be marked as **WARM**, and data that is rarely accessed (only once or twice access) can be marked as **COLD**. You can select different data storage policies based on the data access frequency.



However, low latency disks are far more expensive than spinning disks. Data typically sees heavy initial usage with decline in usage over a period of time. Therefore, it can be useful if data that is no longer used is moved out from expensive disks to cheaper ones storage media.

A typical example is storage of detail records. New detail records are imported into SSD because they are frequently queried by upper-layer applications. As access frequency to these detail records declines, they are moved to cheaper storage.

Before automatic data movement is achieved, you have to manually determine by service type whether data is frequently used, manually set a data storage policy, and manually trigger the HDFS Auto Data Movement Tool, as shown in the figure below.



Policy ID	PolicyName	Block Placement (n replicas)	Fallback storages for creation	Fallback storages for replication
15	Lazy_Persist	RAN_DISK:1 DISK:n-1	DISK	DISK
12	All_SSD	SSD:n	DISK	DISK
10	One_SSD	SSD:1,DISK:n-1	SSD,DISK	SSD,DISK
7	Hot(default)	DISK:n	<none>	ARCHIVE
5	Warm	DISK:1,ARCHIVE:n-1	ARCHIVE, DISK	ARCHIVE, DISK
2	Cold	ARCHIVE:n	<none>	<none>

If aged data can be automatically identified and moved to cheaper storage (such as disk/archive), you will see significant cost cuts and data management efficiency improvement.

The HDFS Auto Data Movement Tool is at the core of HDFS Auto Data Movement. It automatically sets a storage policy depending on how frequently data is used. Specifically, functions of the HDFS Auto Data Movement Tool can:

- Mark a data storage policy as **All\_SSD**, **One\_SSD**, **Hot**, **Warm**, **Cold**, or **FROZEN** according to age, access time, and manual data movement rules.
- Define rules for distinguishing cold and hot data based on the data age, access time, and manual migration rules.
- Define the action to be taken if age-based rules are met.

**MARK**: the action for identifying whether data is frequently or rarely used based on the age rules and setting a data storage policy. **MOVE**: the action for invoking the HDFS Auto Data Movement Tool and moving data based on the age rules to identify whether data is frequently or rarely used after you have determined the corresponding storage policy.

- **MARK**: identifies whether data is frequently or rarely used and sets the data storage policy.
- **MOVE**: the action for invoking the HDFS Auto Data Movement Tool and moving data across tiers.
- **SET\_REPL**: the action for setting new replica quantity for a file.
- **MOVE\_TO\_FOLDER**: the action for moving files to a target folder.
- **DELETE**: the action for deleting a file or directory.
- **SET\_NODE\_LABEL**: the action for setting node labels of a file.

With the HDFS Auto Data Movement feature, you only need to define age based on access time rules. HDFS Auto Data Movement Tool matches data according to age-based rules, sets storage policies, and moves data. In this way, data management efficiency and cluster resource efficiency are improved.

## 1.3.9 Hive

### 1.3.9.1 Hive Basic Principles

**Hive** is a data warehouse infrastructure built on Hadoop. It provides a series of tools that can be used to extract, transform, and load (ETL) data. Hive is a mechanism that can store, query, and analyze mass data stored on Hadoop. Hive defines simple SQL-like query language, which is known as HiveQL. It allows a user familiar with SQL to query data. Hive data computing depends on MapReduce, Spark, and Tez.

The new execution engine **Tez** is used to replace the original MapReduce, greatly improving performance. Tez can convert multiple dependent jobs into one job, so only once HDFS write is required and fewer transit nodes are needed, greatly improving the performance of DAG jobs.

Hive provides the following functions:

- Analyzes massive structured data and summarizes analysis results.

- Allows complex MapReduce jobs to be compiled in SQL languages.
- Supports flexible data storage formats, including JavaScript object notation (JSON), comma separated values (CSV), TextFile, RCFile, SequenceFile, and ORC (Optimized Row Columnar).

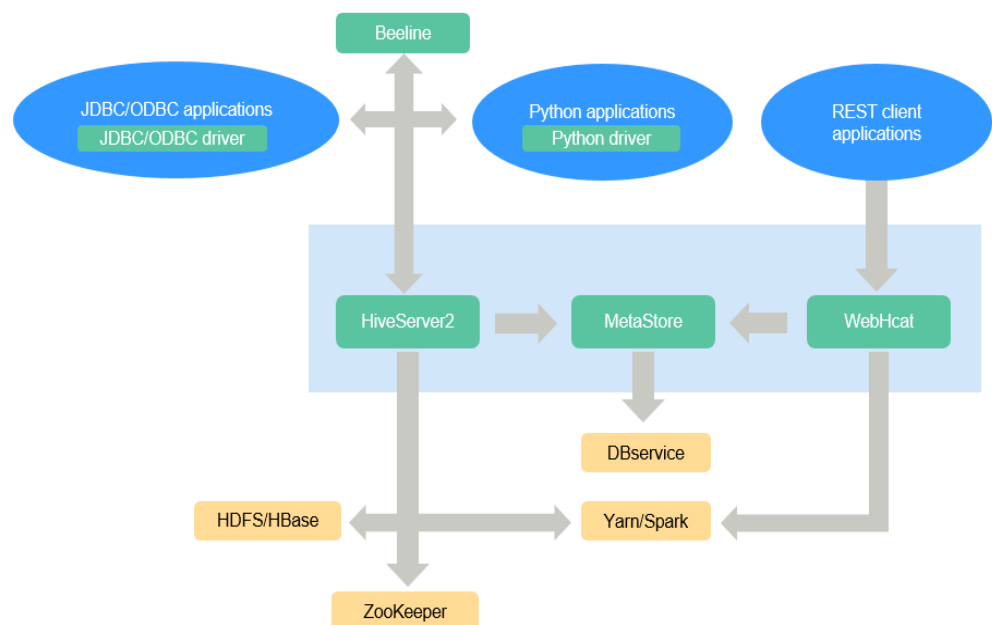
Hive system structure:

- User interface: Three user interfaces are available, that is, CLI, Client, and WUI. CLI is the most frequently-used user interface. A Hive transcript is started when CLI is started. Client refers to a Hive client, and a client user connects to the Hive Server. When entering the client mode, you need to specify the node where the Hive Server resides and start the Hive Server on this node. WUI is used to access Hive through a browser. MRS can access Hive only in client mode.
- Metadata storage: Hive stores metadata into databases, for example, MySQL and Derby. Metadata in Hive includes a table name, table columns and partitions and their properties, table properties (indicating whether a table is an external table), and the directory where table data is stored.

## Hive Framework

Hive is a single-instance service process that provides services by translating HQL into related MapReduce jobs or HDFS operations. [Figure 1-57](#) shows how Hive is connected to other components.

**Figure 1-57** Hive framework

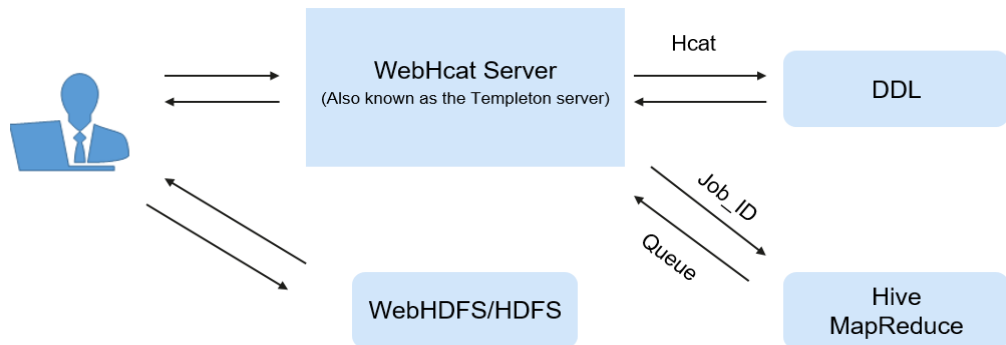


**Table 1-9** Module description

Module	Description
HiveServer	Multiple HiveServers can be deployed in a cluster to share loads. HiveServer provides Hive database services externally, translates HQL statements into related Yarn tasks or HDFS operations to complete data extraction, conversion, and analysis.
MetaStore	<ul style="list-style-type: none"> <li>Multiple MetaStores can be deployed in a cluster to share loads. MetaStore provides Hive metadata services as well as reads, writes, maintains, and modifies the structure and properties of Hive tables.</li> <li>MetaStore provides Thrift APIs for HiveServer, Spark, WebHCat, and other MetaStore clients to access and operate metadata.</li> </ul>
WebHCat	Multiple WebHCats can be deployed in a cluster to share loads. WebHCat provides REST APIs and runs the Hive commands through the REST APIs to submit MapReduce jobs.
Hive client	Hive client includes the human-machine command-line interface (CLI) Beeline, JDBC drive for JDBC applications, Python driver for Python applications, and HCatalog JAR files for MapReduce.
ZooKeeper cluster	As a temporary node, ZooKeeper records the IP address list of each HiveServer instance. The client driver connects to ZooKeeper to obtain the list and selects corresponding HiveServer instances based on the routing mechanism.
HDFS/HBase cluster	The HDFS cluster stores the Hive table data.
MapReduce/Yarn cluster	Provides distributed computing services. Most Hive data operations rely on MapReduce. The main function of HiveServer is to translate HQL statements into MapReduce jobs to process massive data.

HCatalog is built on Hive Metastore and incorporates the DDL capability of Hive. HCatalog is also a Hadoop-based table and storage management layer that enables convenient data read/write on tables of HDFS by using different data processing tools such as MapReduce. Besides, HCatalog also provides read/write APIs for these tools and uses a Hive CLI to publish commands for defining data and querying metadata. After encapsulating these commands, WebHcat Server can provide RESTful APIs, as shown in [Figure 1-58](#).

**Figure 1-58** WebHCat logical architecture



## Principles

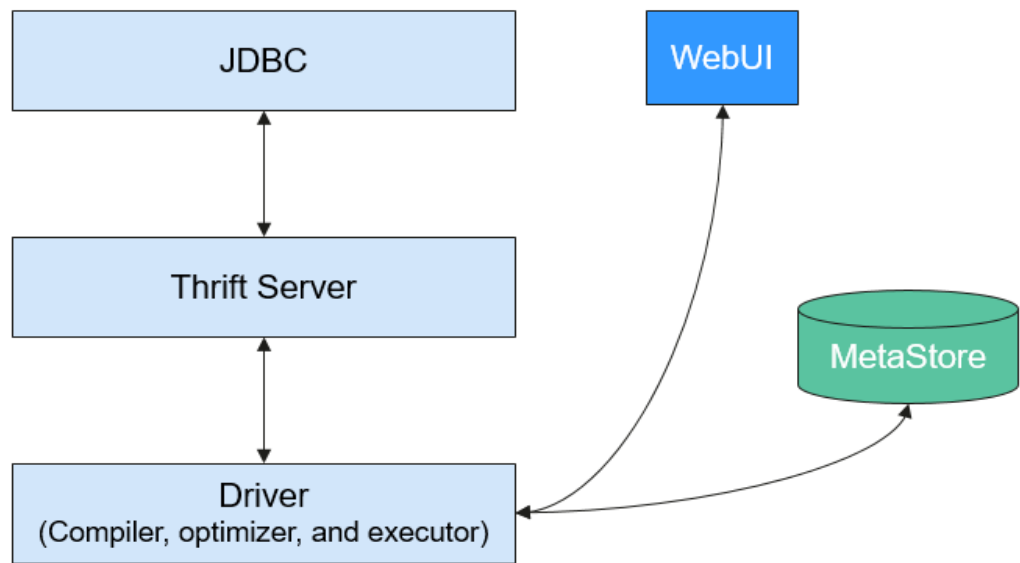
Hive functions as a data warehouse based on HDFS and MapReduce architecture and translates HQL statements into MapReduce jobs or HDFS operations. For details about Hive and HQL, see [HiveQL Language Manual](#).

**Figure 1-59** shows the Hive structure.

- **Metastore:** reads, writes, and updates metadata such as tables, columns, and partitions. Its lower layer is relational databases.
- **Driver:** manages the lifecycle of HiveQL execution and participates in the entire Hive job execution.
- **Compiler:** translates HQL statements into a series of interdependent Map or Reduce jobs.
- **Optimizer:** is classified into logical optimizer and physical optimizer to optimize HQL execution plans and MapReduce jobs, respectively.
- **Executor:** runs Map or Reduce jobs based on job dependencies.
- **ThriftServer:** functions as the servers of JDBC, provides Thrift APIs, and integrates with Hive and other applications.
- **Clients:** include the WebUI and JDBC APIs and provides APIs for user access.



**Figure 1-59** Hive framework



### 1.3.9.2 Hive CBO Principles

#### Hive CBO Principles

CBO is short for Cost-Based Optimization.

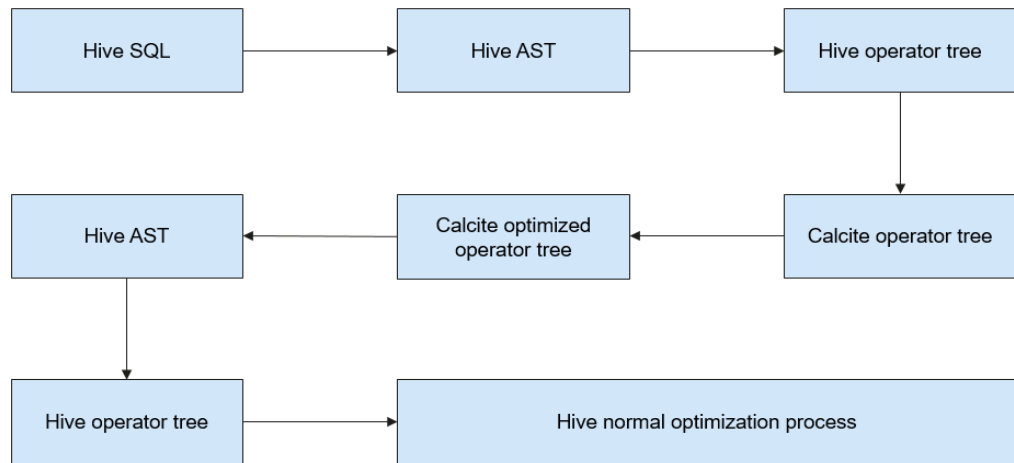
It will optimize the following:

During compilation, the CBO calculates the most efficient join sequence based on tables and query conditions involved in query statements to reduce time and resources required for query.

In Hive, the CBO is implemented as follows:

Hive uses open-source component Apache Calcite to implement the CBO. SQL statements are first converted into Hive Abstract Syntax Trees (ASTs) and then into RelNodes that can be identified by Calcite. After Calcite adjusts the join sequence in RelNodes, RelNodes are converted into ASTs by Hive to continue the logical and physical optimization. [Figure 1-60](#) shows the working flow.

**Figure 1-60** CBO Implementation process



Calcite adjusts the join sequence as follows:

1. A table is selected as the first table from the tables to be joined.
2. The second and third tables are selected based on the cost. In this way, multiple different execution plans are obtained.
3. A plan with the minimum costs is calculated and serves as the final sequence.

The cost calculation method is as follows:

In the current version, costs are measured based on the number of data entries after joining. Fewer data entries mean less cost. The number of joined data entries depends on the selection rate of joined tables. The number of data entries in a table is obtained based on the table-level statistics.

The number of data entries in a table after filtering is estimated based on the column-level statistics, including the maximum values (max), minimum values (min), and Number of Distinct Values (NDV).

For example, there is a table **table\_a** whose total number of data records is 1,000,000 and NDV is 50. The query conditions are as follows:

```
Select * from table_a where colum_a='value1';
```

The estimated number of queried data entries is:  $1,000,000 \times 1/50 = 20,000$ . The selection rate is 2%.

The following takes the TPC-DS Q3 as an example to describe how the CBO adjusts the join sequence:

```
select
  dt.d_year,
  item.i_brand_id brand_id,
  item.i_brand brand,
  sum(ss_ext_sales_price) sum_agg
from
  date_dim dt,
  store_sales,
  item
where
  dt.d_date_sk = store_sales.ss_sold_date_sk
  and store_sales.ss_item_sk = item.i_item_sk
```

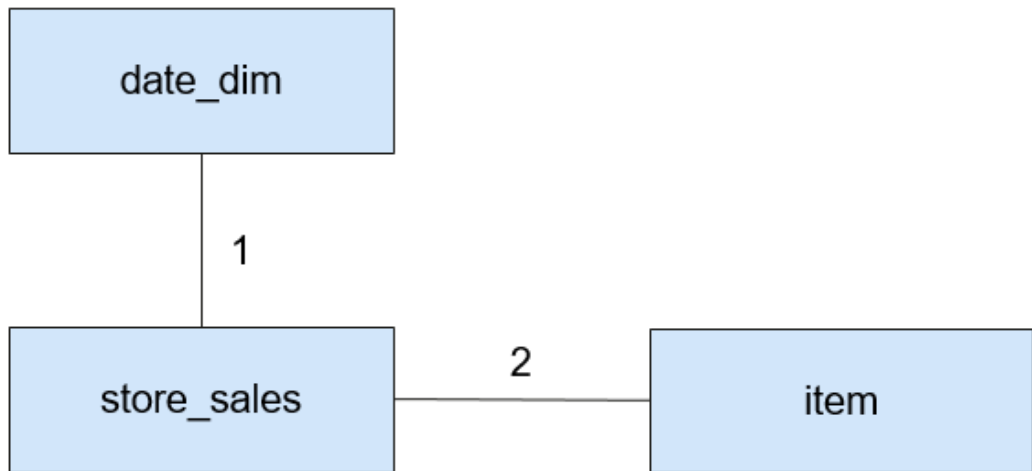
```

and item.i_manufact_id = 436
and dt.d_moy = 12
group by dt.d_year , item.i_brand , item.i_brand_id
order by dt.d_year , sum_agg desc , brand_id
limit 10;

```

Statement explanation: This statement indicates that inner join is performed for three tables: table **store\_sales** is a fact table with about 2,900,000,000 data entries, table **date\_dim** is a dimension table with about 73,000 data entries, and table **item** is a dimension table with about 18,000 data entries. Each table has filtering conditions. **Figure 1-61** shows the join relationship.

**Figure 1-61** Join relationship



The CBO must first select the tables that bring the best filtering effect for joining.

By analyzing min, max, NDV, and the number of data entries, the CBO estimates the selection rates of different dimension tables, as shown in **Table 1-10**.

**Table 1-10** Data filtering

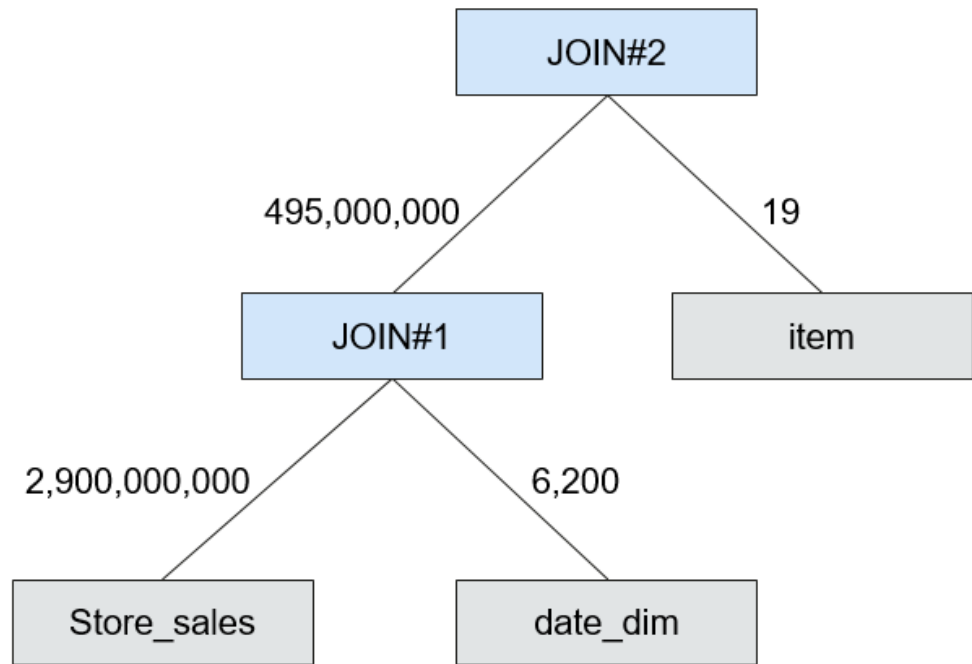
Table	Number of Original Data Entries	Number of Data Entries After Filtering	Selection Rate
date_dim	73,000	6,200	8.5%
item	18,000	19	0.1%

The selection rate can be estimated as follows: Selection rate = Number of data entries after filtering/Number of original data entries

As shown in the preceding table, the **item** table has a better filtering effect. Therefore, the CBO joins the **item** table first before joining the **date\_dim** table.

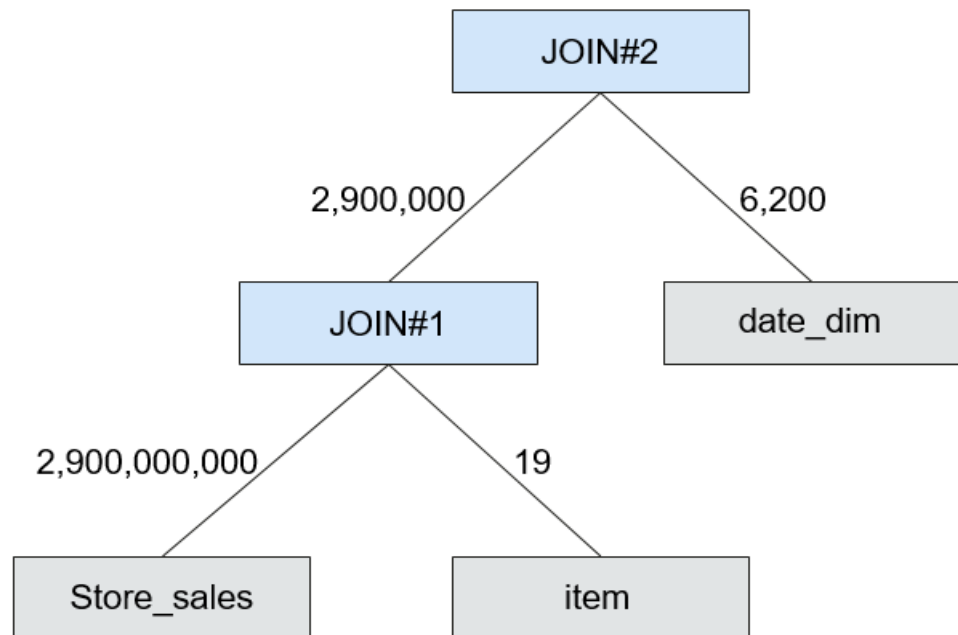
**Figure 1-62** shows the join process when the CBO is disabled.

**Figure 1-62** Join process when the CBO is disabled



**Figure 1-63** shows the join process when the CBO is enabled.

**Figure 1-63** Join process when the CBO is enabled



After the CBO is enabled, the number of intermediate data entries is reduced from 495,000,000 to 2,900,000 and thus the execution time can be remarkably reduced.

### 1.3.9.3 Relationship Between Hive and Other Components

#### Relationship Between Hive and HDFS

Hive is a sub-project of Apache Hadoop, which uses HDFS as the file storage system. It parses and processes structured data with highly reliable underlying storage supported by HDFS. All data files in the Hive database are stored in HDFS, and all data operations on Hive are also performed using HDFS APIs.

#### Relationship Between Hive and MapReduce

Hive data computing depends on MapReduce. MapReduce is also a sub-project of Apache Hadoop and is a parallel computing framework based on HDFS. During data analysis, Hive parses HQL statements submitted by users into MapReduce tasks and submits the tasks for MapReduce to execute.

#### Relationship Between Hive and Tez

Tez, an open-source project of Apache, is a distributed computing framework that supports directed acyclic graphs (DAGs). When Hive uses the Tez engine to analyze data, it parses HQL statements submitted by users into Tez tasks and submits the tasks to Tez for execution.

#### Relationship Between Hive and DBService

MetaStore (metadata service) of Hive processes the structure and attribute information of Hive metadata, such as Hive databases, tables, and partitions. The information needs to be stored in a relational database and is managed and processed by MetaStore. In the product, the metadata of Hive is stored and maintained by the DBService component, and the metadata service is provided by the Metadata component.

### 1.3.9.4 Enhanced Open Source Feature

#### Enhanced Open Source Feature: HDFS Colocation

HDFS Colocation is the data location control function provided by HDFS. The HDFS Colocation API stores associated data or data on which associated operations are performed on the same storage node.

Hive supports HDFS Colocation. When Hive tables are created, after the locator information is set for table files, the data files of related tables are stored on the same storage node. This ensures convenient and efficient data computing among associated tables.

#### Enhanced Open Source Feature: Column Encryption

Hive supports encryption of one or more columns. The columns to be encrypted and the encryption algorithm can be specified when a Hive table is created. When data is inserted into the table using the INSERT statement, the related columns are encrypted. The Hive column encryption does not support views and the Hive over HBase scenario.

The Hive column encryption mechanism supports two encryption algorithms that can be selected to meet site requirements during table creation:

- AES (the encryption class is **org.apache.hadoop.hive.serde2.AESRewriter**)
- SMS4 (the encryption class is **org.apache.hadoop.hive.serde2.SMS4Rewriter**)

## Enhanced Open Source Feature: HBase Deletion

Due to the limitations of underlying storage systems, Hive does not support the ability to delete a single piece of table data. In Hive on HBase, Hive in the MRS solution supports the ability to delete a single piece of HBase table data. Using a specific syntax, Hive can delete one or more pieces of data from an HBase table.

## Enhanced Open Source Feature: Row Delimiter

In most cases, a carriage return character is used as the row delimiter in Hive tables stored in text files, that is, the carriage return character is used as the terminator of a row during queries.

However, some data files are delimited by special characters, and not a carriage return character.

MRS Hive allows you to specify different characters or character combinations as row delimiters for Hive data in text files.

## Enhanced Open Source Feature: HTTPS/HTTP-based REST API Switchover

WebHCat provides external REST APIs for Hive. By default, the open source community version uses the HTTP protocol.

MRS Hive supports the HTTPS protocol that is more secure, and enables switchover between the HTTP protocol and the HTTPS protocol.

## Enhanced Open Source Feature: Transform Function

The Transform function is not allowed by Hive of the open source version. MRS Hive supports the configuration of the Transform function. The function is disabled by default, which is the same as that of the open source community version.

Users can modify configurations of the Transform function to enable the function. However, security risks exist when the Transform function is enabled.

## Enhanced Open Source Feature: Temporary Function Creation Without ADMIN Permission

You must have **ADMIN** permission when creating temporary functions on Hive of the open source community version. MRS Hive supports the configuration of the function for creating temporary functions with **ADMIN** permission. The function is disabled by default, which is the same as that of the open-source community version.

You can modify configurations of this function. After the function is enabled, you can create temporary functions without **ADMIN** permission.

## Enhanced Open Source Feature: Database Authorization

In the Hive open source community version, only the database owner can create tables in the database. You can be granted with the **CREATE** and **SELECT** permissions on tables by MRS Hive in a database. After you are granted with the permission to query data in the database, the system automatically associates the query permission on all tables in the database.

## Enhanced Open Source Feature: Column Authorization

The Hive open source community version supports only table-level permission control. MRS Hive supports column-level permission control. You can be granted with column-level permissions, such as **SELECT**, **INSERT**, and **UPDATE**.

### 1.3.10 Hue

#### 1.3.10.1 Hue Basic Principles

Hue is a group of web applications that interact with MRS big data components. It helps you browse HDFS, perform Hive query, and start MapReduce jobs. Hue bears applications that interact with all MRS big data components.

Hue provides the file browser and query editor functions:

- File browser allows you to directly browse and operate different HDFS directories on the GUI.
- Query editor can write simple SQL statements to query data stored on Hadoop, for example, HDFS, HBase, and Hive. With the query editor, you can easily create, manage, and execute SQL statements and download the execution results as an Excel file.

On the WebUI provided by Hue, you can perform the following operations on the components:

- HDFS:
  - View, create, manage, rename, move, and delete files or directories.
  - File upload and download
  - Search for files, directories, file owners, and user groups; change the owners and permissions of the files and directories.
  - Manually configure HDFS directory storage policies and dynamic storage policies.
- Hive:
  - Edit and execute SQL/HQL statements. Save, copy, and edit the SQL/HQL template. Explain SQL/HQL statements. Save the SQL/HQL statement and query it.
  - Database presentation and data table presentation
  - Supporting different types of Hadoop storage
  - Use MetaStore to add, delete, modify, and query databases, tables, and views.

 NOTE

If Internet Explorer is used to access the Hue page to execute HiveSQL statements, the execution fails, because the browser has functional problems. You are advised to use a compatible browser, for example, Google Chrome.

- Impala:
  - Edit and execute SQL/HQL statements. Save, copy, and edit the SQL/HQL template. Explain SQL/HQL statements. Save the SQL/HQL statement and query it.
  - Database presentation and data table presentation
  - Supporting different types of Hadoop storage
  - Use MetaStore to add, delete, modify, and query databases, tables, and views.

 NOTE

If Internet Explorer is used to access the Hue page to execute HiveSQL statements, the execution fails, because the browser has functional problems. You are advised to use a compatible browser, for example, Google Chrome.

- MapReduce: Check MapReduce tasks that are being executed or have been finished in the clusters, including their status, start and end time, and run logs.
- Oozie: Hue provides the Oozie job manager function, in this case, you can use Oozie in GUI mode.
- ZooKeeper: Hue provides the ZooKeeper browser function for you to use ZooKeeper in GUI mode.

For details about Hue, visit <https://gethue.com/>.

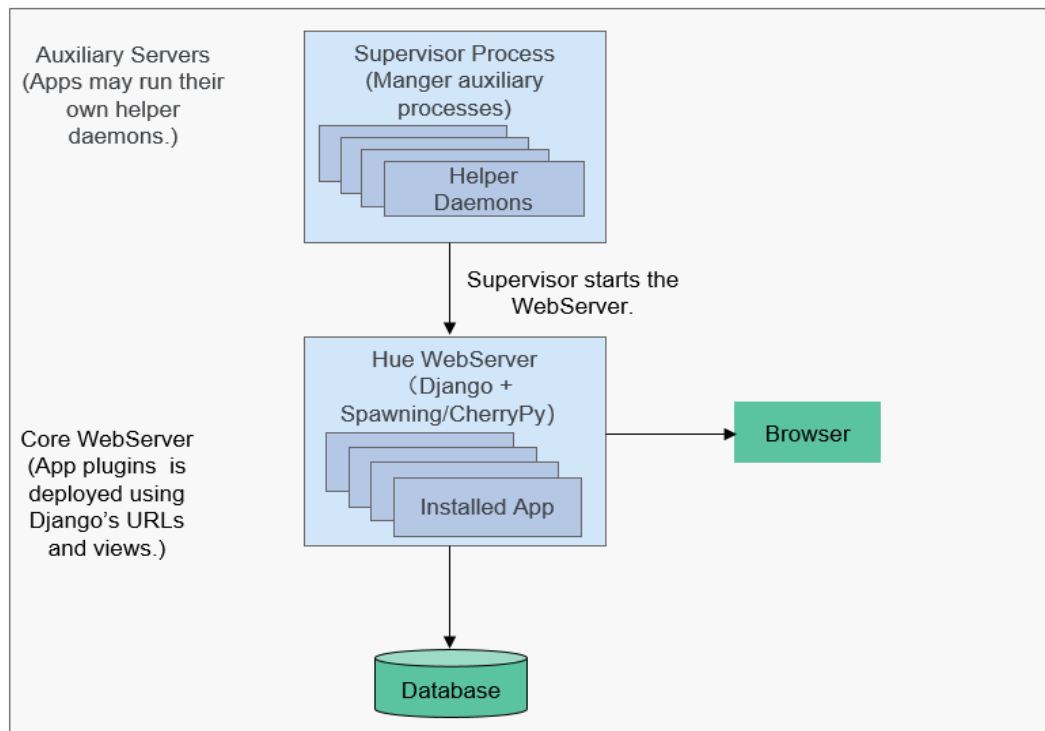
## Architecture

Hue, adopting the MTV (Model-Template-View) design, is a web application program running on Django Python. (Django Python is a web application framework that uses open source codes.)

Hue consists of Supervisor Process and WebServer. Supervisor Process is the core Hue process that manages application processes. Supervisor Process and WebServer interact with applications on WebServer through Thrift/REST APIs, as shown in [Figure 1-64](#).



**Figure 1-64** Hue architecture



**Table 1-11** describes the components shown in **Figure 1-64**.

**Table 1-11** Architecture description

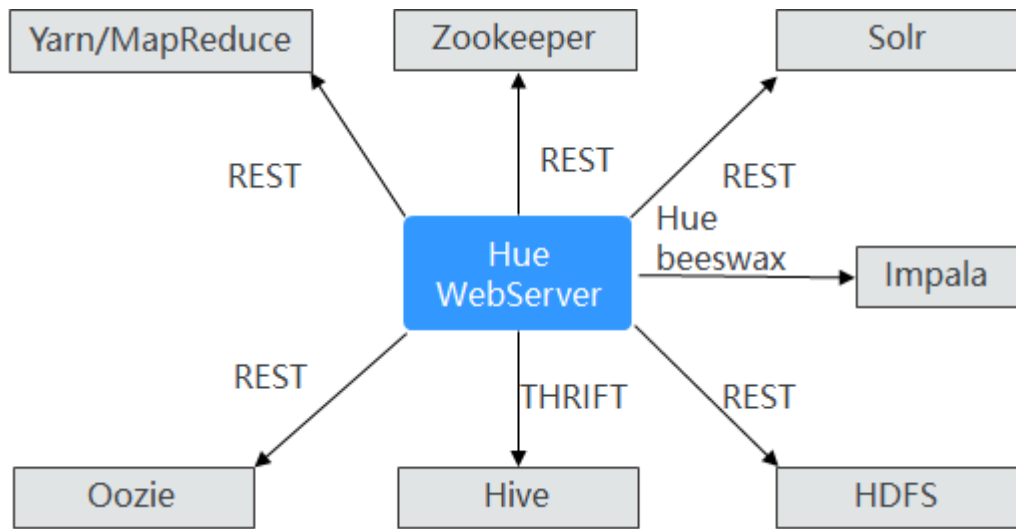
Connection Name	Description
Supervisor Process	Manages processes of WebServer applications, such as starting, stopping, and monitoring the processes.
Hue WebServer	Provides the following functions through the Django Python web framework: <ul style="list-style-type: none"> <li>• Deploys applications.</li> <li>• Provides the GUI.</li> <li>• Connects to databases to store persistent data of applications.</li> </ul>

### 1.3.10.2 Relationship Between Hue and Other Components

#### Relationship Between Hue and Hadoop Clusters

**Figure 1-65** shows how Hue interacts with Hadoop clusters.

**Figure 1-65** Hue and Hadoop clusters



**Table 1-12** Relationship Between Hue and Other Components

Connection Name	Description
HDFS	HDFS provides REST APIs to interact with Hue to query and operate HDFS files. Hue packages a user request into interface data, sends the request to HDFS through REST APIs, and displays execution results on the web UI.
Hive	Hive provides Thrift interfaces to interact with Hue, execute Hive SQL statements, and query table metadata. If you edit HQL statements on the Hue web UI, then, Hue submits the HQL statements to the Hive server through the Thrift APIs and displays execution results on the web UI.
Yarn/MapReduce	MapReduce provides REST APIs to interact with Hue and query Yarn job information. If you go to the Hue web UI, enter the filter parameters, the UI sends the parameters to the background, and Hue invokes the REST APIs provided by MapReduce (MR1/MR2-YARN) to obtain information such as the status of the task running, the start/end time, the run log, and more.
Oozie	Oozie provides REST APIs to interact with Hue, create workflows, coordinators, and bundles, and manage and monitor tasks. A graphical workflow, coordinator, and bundle editor are provided on the Hue web UI. Hue invokes the REST APIs of Oozie to create, modify, delete, submit, and monitor workflows, coordinators, and bundles.

Connection Name	Description
ZooKeeper	ZooKeeper provides REST APIs to interact with Hue and query ZooKeeper node information.  ZooKeeper node information is displayed in the Hue web UI. Hue invokes the REST APIs of ZooKeeper to obtain the node information.
Impala	Impala provides Hue Beeswax APIs to interact with Hue, execute Hive SQL statements, and query table metadata.  If you edit HQL statements on the Hue web UI, then, Hue submits the HQL statements to the Hive server through the Hue Beeswax APIs and displays execution results on the web UI.

### 1.3.10.3 Hue Enhanced Open Source Features

#### Hue Enhanced Open Source Features

- **Storage policy:** The number of HDFS file copies varies depending on the storage media. This feature allows you to manually set an HDFS directory storage policy or can automatically adjust the file storage policy, modify the number of file copies, move the file directory, and delete files based on the latest access time and modification time of HDFS files to fully utilize storage capacity and improve storage performance.
- **MR engine:** You can use the MapReduce engine to execute Hive SQL statements.
- **Reliability enhancement:** Hue is deployed in active/standby mode. When interconnecting with HDFS, Oozie, Hive, and Yarn, Hue can work in failover or load balancing mode.

### 1.3.11 Impala

**Impala** provides fast, interactive SQL queries directly on your Apache Hadoop data stored in HDFS, HBase, or the Object Storage Service (OBS). In addition to using the same unified storage platform, Impala also uses the same metadata, SQL syntax (Hive SQL), ODBC driver, and user interface (Impala query UI in Hue) as Apache Hive. This provides a familiar and unified platform for real-time or batch-oriented queries. Impala is an addition to tools available for querying big data. Impala does not replace the batch processing frameworks built on MapReduce such as Hive. Hive and other frameworks built on MapReduce are best suited for long running batch jobs.

Impala provides the following features:

- Most common SQL-92 features of Hive Query Language (HiveQL) including SELECT, JOIN, and aggregate functions
- HDFS, HBase, and OBS storage, including:
  - HDFS file formats: delimited text files, Parquet, Avro, SequenceFile, and RCFile

- Compression codecs: Snappy, GZIP, Deflate, BZIP
- Common data access interfaces including:
  - JDBC driver
  - ODBC driver
  - Hue Beeswax and the Impala query UI
- **impala-shell** command line interface
- Kerberos authentication

Impala applies to offline analysis (such as log and cluster status analysis) of real-time data queries, large-scale data mining (such as user behavior analysis, interest region analysis, and region display), and other scenarios.

## 1.3.12 Kafka

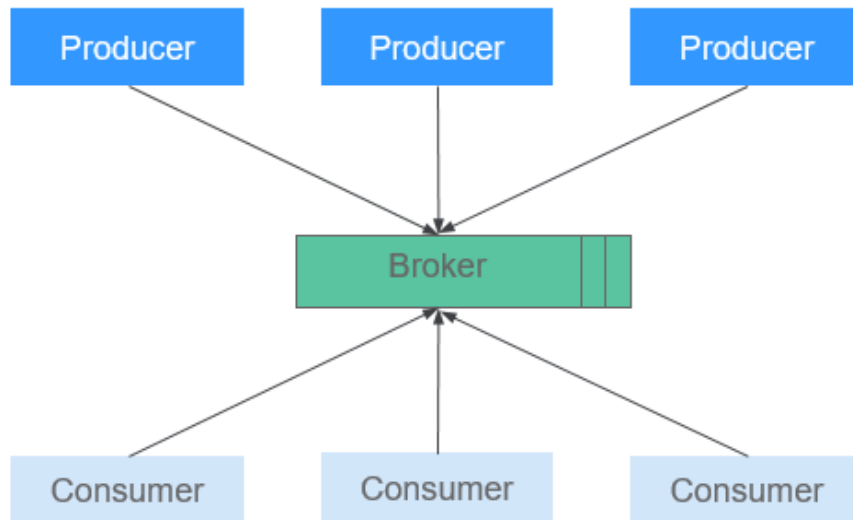
### 1.3.12.1 Kafka Basic Principles

**Kafka** is an open source, distributed, partitioned, and replicated commit log service. Kafka is publish-subscribe messaging, rethought as a distributed commit log. It provides features similar to Java Message Service (JMS) but another design. It features message endurance, high throughput, distributed methods, multi-client support, and real time. It applies to both online and offline message consumption, such as regular message collection, website activeness tracking, aggregation of statistical system operation data (monitoring data), and log collection. These scenarios engage large amounts of data collection for Internet services.

### Kafka Structure

Producers publish data to topics, and consumers subscribe to the topics and consume messages. A broker is a server in a Kafka cluster. For each topic, the Kafka cluster maintains partitions for scalability, parallelism, and fault tolerance. Each partition is an ordered, immutable sequence of messages that is continually appended to - a commit log. Each message in a partition is assigned a sequential ID, which is called offset.

**Figure 1-66** Kafka architecture

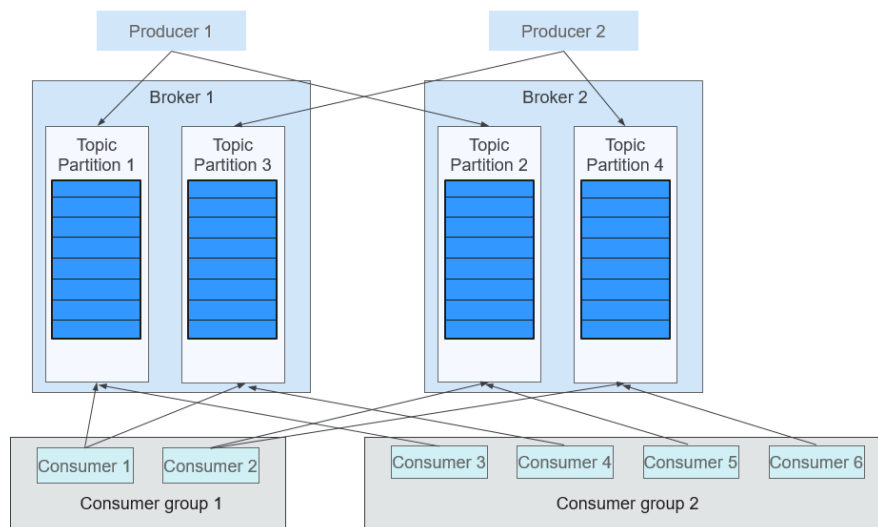


**Table 1-13** Kafka architecture description

Name	Description
Broker	A broker is a server in a Kafka cluster.
Topic	A topic is a category or feed name to which messages are published. A topic can be divided into multiple partitions, which can act as a parallel unit.
Partition	A partition is an ordered, immutable sequence of messages that is continually appended to - a commit log. The messages in the partitions are each assigned a sequential ID number called the offset that uniquely identifies each message within the partition.
Producer	Producers publish messages to a Kafka topic.
Consumer	Consumers subscribe to topics and process the feed of published messages.

**Figure 1-67** shows the relationships between modules.

**Figure 1-67** Relationships between Kafka modules



Consumers label themselves with a consumer group name, and each message published to a topic is delivered to one consumer instance within each subscribing consumer group. If all the consumer instances belong to the same consumer group, loads are evenly distributed among the consumers. As shown in the preceding figure, Consumer1 and Consumer2 work in load-sharing mode; Consumer3, Consumer4, Consumer5, and Consumer6 work in load-sharing mode. If all the consumer instances belong to different consumer groups, messages are broadcast to all consumers. As shown in the preceding figure, the messages in Topic 1 are broadcast to all consumers in Consumer Group1 and Consumer Group2.

For details about Kafka architecture and principles, see <https://kafka.apache.org/24/documentation.html>.

## Principle

- **Message Reliability**

When a Kafka broker receives a message, it stores the message on a disk persistently. Each partition of a topic has multiple replicas stored on different broker nodes. If one node is faulty, the replicas on other nodes can be used.

- **High Throughput**

Kafka provides high throughput in the following ways:

- Messages are written into disks instead of being cached in the memory, fully utilizing the sequential read and write performance of disks.
- The use of zero-copy eliminates I/O operations.
- Data is sent in batches, improving network utilization.
- Each topic is divided into multiple partitions, which increases concurrent processing. Concurrent read and write operations can be performed between multiple producers and consumers. Producers send messages to specified partitions based on the algorithm used.

- **Message Subscribe-Notify Mechanism**

Consumers subscribe to interested topics and consume data in pull mode. Consumers can choose the consumption mode, such as batch consumption, repeated consumption, and consumption from the end, and control the message pulling speed based on actual situation. Consumers need to maintain the consumption records by themselves.

- **Scalability**

When broker nodes are added to expand the Kafka cluster capacity, the newly added brokers register with ZooKeeper. After the registration is successful, procedures and consumers can sense the change in a timely manner and make related adjustment.

## Open Source Features

- Reliability

Message processing methods such as **At-Least Once**, **At-Most Once**, and **Exactly Once** are provided. The message processing status is maintained by consumers. Kafka needs to work with the application layer to implement **Exactly Once**.

- High throughput

High throughput is provided for message publishing and subscription.

- Persistence

Messages are stored on disks and can be used for batch consumption and real-time application programs. Data persistence and replication prevent data loss.

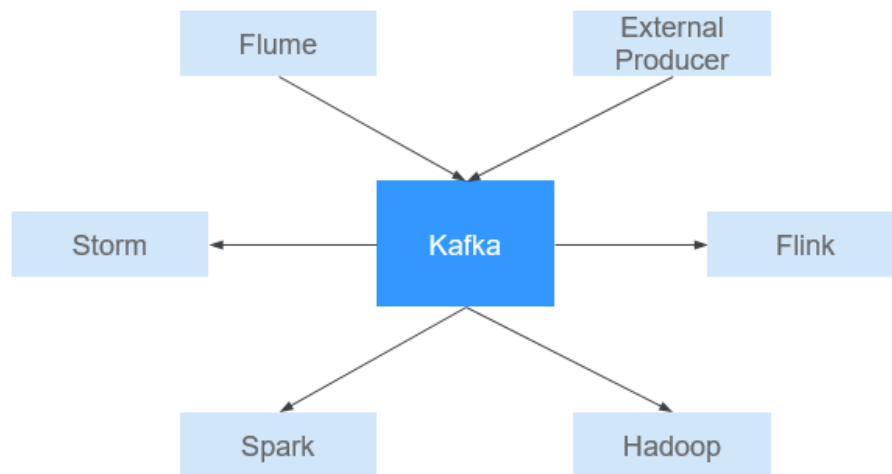
- Distribution

A distributed system is easy to be expanded externally. All producers, brokers, and consumers support the deployment of multiple distributed clusters. Systems can be scaled without stopping the running of software or shutting down the machines.

### 1.3.12.2 Relationship Between Kafka and Other Components

As a message publishing and subscription system, Kafka provides high-speed data transmission methods for data transmission between different subsystems of the FusionInsight platform. It can receive external messages in a real-time manner and provides the messages to the online and offline services for processing. The following figure shows the relationship between Kafka and other components.

**Figure 1-68** Relationship with Other Components



### 1.3.12.3 Kafka Enhanced Open Source Features

#### Kafka Enhanced Open Source Features

- Monitors the following topic-level metrics:
  - Topic Input Traffic
  - Topic Output Traffic
  - Topic Rejected Traffic
  - Number of Failed Fetch Requests Per Second
  - Number of Failed Produce Requests Per Second
  - Number of Topic Input Messages Per Second
  - Number of Fetch Requests Per Second
  - Number of Produce Requests Per Second
- Queries the mapping between broker IDs and node IP addresses. On Linux clients, **kafka-broker-info.sh** can be used to query the mapping between broker IDs and node IP addresses.

### 1.3.13 KafkaManager

KafkaManager is a tool for managing Apache Kafka and provides GUI-based metric monitoring and management of Kafka clusters.

KafkaManager supports the following operations:

- Manage multiple Kafka clusters.
- Easy inspection of cluster states (topics, consumers, offsets, partitions, replicas, and nodes)
- Run preferred replica election.
- Generate partition assignments with option to select brokers to use.



- Run reassignment of partition (based on generated assignments).
- Create a topic with optional topic configurations (Multiple Kafka cluster versions are supported).
- Delete a topic (only supported on 0.8.2+ and **delete.topic.enable=true** is set in broker configuration).
- Batch generate partition assignments for multiple topics with option to select brokers to use.
- Batch run reassignment of partitions for multiple topics.
- Add partitions to an existing topic.
- Update configurations for an existing topic.
- Optionally enable JMX polling for broker-level and topic-level metrics.
- Optionally filter out consumers that do not have ids/ owner / & offsets/ directories in ZooKeeper.

## 1.3.14 KrbServer and LdapServer

### 1.3.14.1 KrbServer and LdapServer Principles

#### Overview

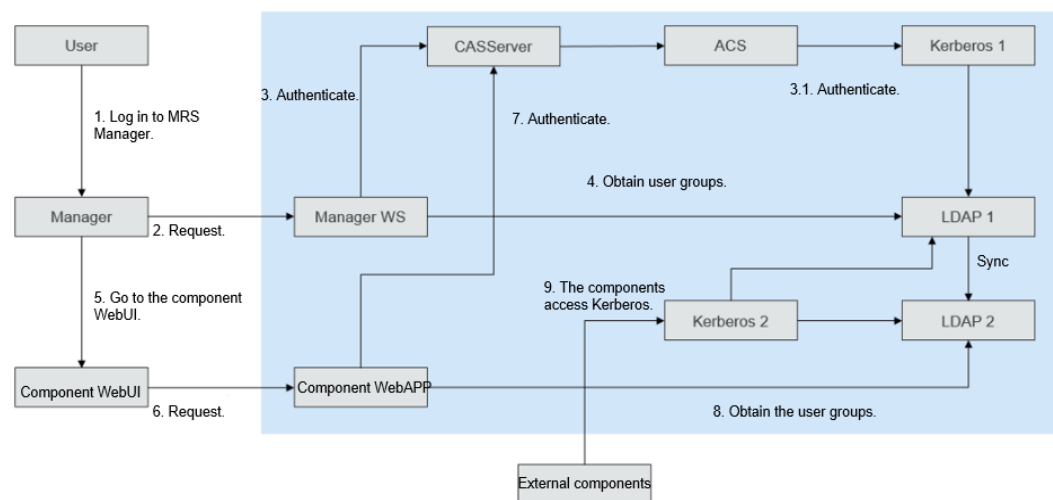
To manage the access control permissions on data and resources in a cluster, it is recommended that the cluster be installed in security mode. In security mode, a client application must be authenticated and a secure session must be established before the application accesses any resource in the cluster. MRS uses KrbServer to provide Kerberos authentication for all components, implementing a reliable authentication mechanism.

LdapServer supports Lightweight Directory Access Protocol (LDAP) and provides the capability of storing user and user group data for Kerberos authentication.

#### Architecture

The security authentication function for user login depends on Kerberos and LDAP.

**Figure 1-69** Security authentication architecture



**Figure 1-69** includes three scenarios:

- Logging in to the MRS Manager Web UI  
The authentication architecture includes steps 1, 2, 3, and 4.
- Logging in to a component web UI  
The authentication architecture includes steps 5, 6, 7, and 8.
- Accessing between components  
The authentication architecture includes step 9.

**Table 1-14** Key modules

Connection Name	Description
Manager	Cluster Manager
Manager WS	WebBrowser
Kerberos1	KrbServer (management plane) service deployed in MRS Manager, that is, OMS Kerberos
Kerberos2	KrbServer (service plane) service deployed in the cluster
LDAP1	LdapServer (management plane) service deployed in MRS Manager, that is, OMS LDAP
LDAP2	LdapServer (service plane) service deployed in the cluster

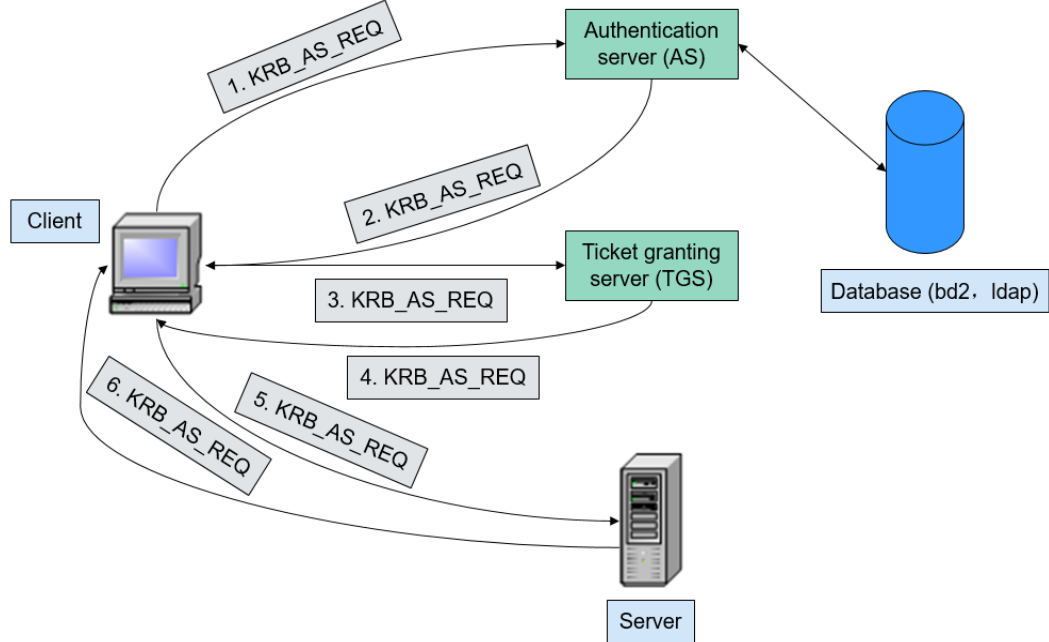
Data operation mode of Kerberos1 in LDAP: The active and standby instances of LDAP1 and the two standby instances of LDAP2 can be accessed in load balancing mode. Data write operations can be performed only in the active LDAP1 instance. Data read operations can be performed in LDAP1 or LDAP2.

Data operation mode of Kerberos2 in LDAP: Data read operations can be performed in LDAP1 and LDAP2. Data write operations can be performed only in the active LDAP1 instance.

## Principle

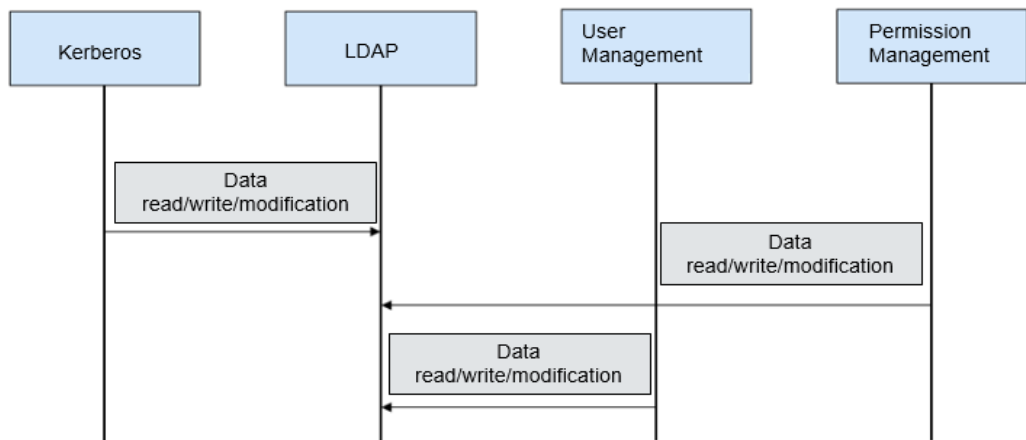
### Kerberos authentication

Figure 1-70 Authentication process



### LDAP data read and write

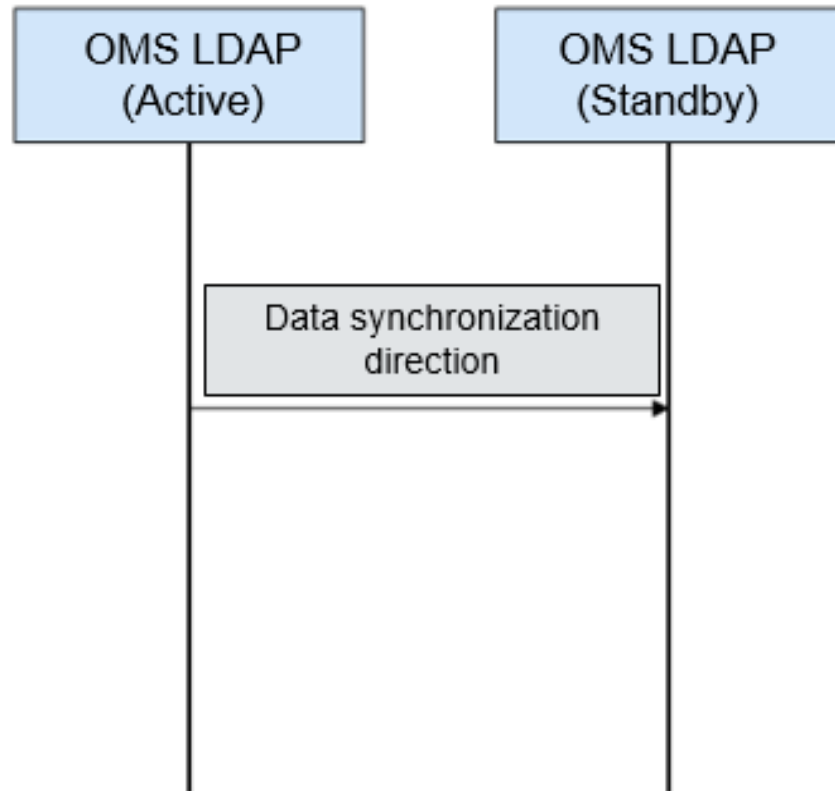
Figure 1-71 Data modification process



### LDAP data synchronization

- OMS LDAP data synchronization before cluster installation

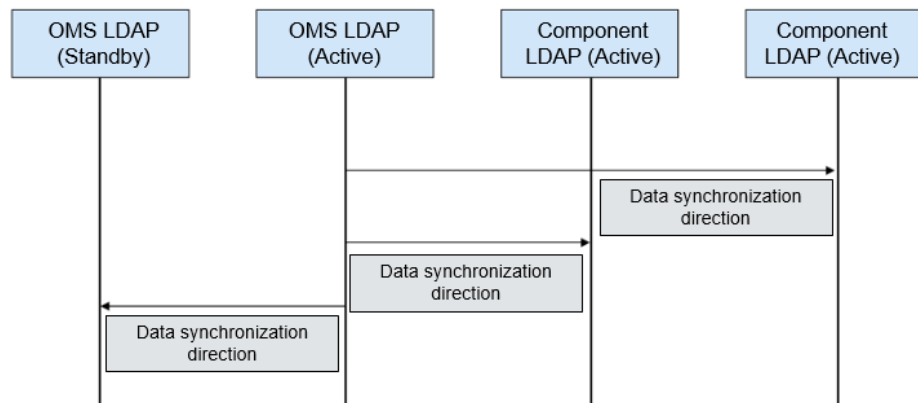
**Figure 1-72** OMS LDAP data synchronization



Data synchronization direction before cluster installation: Data is synchronized from the active OMS LDAP to the standby OMS LDAP.

- LDAP data synchronization after cluster installation

**Figure 1-73** LDAP data synchronization



Data synchronization direction after cluster installation: Data is synchronized from the active OMS LDAP to the standby OMS LDAP, standby component LDAP, and standby component LDAP.

### 1.3.14.2 KrbServer and LdapServer Enhanced Open Source Features

#### Enhanced open-source features of KrbServer and LdapServer: intra-cluster service authentication

In an MRS cluster that uses the security mode, mutual access between services is implemented based on the Kerberos security architecture. When a service (such as HDFS) in the cluster is to be started, the corresponding sessionkey (keytab, used for identity authentication of the application) is obtained from Kerberos. If another service (such as YARN) needs to access HDFS and add, delete, modify, or query data in HDFS, the corresponding TGT and ST must be obtained for secure access.

#### Enhanced Open-Source Features of KrbServer and LdapServer: Application Development Authentication

MRS components provide application development interfaces for customers or upper-layer service product clusters. During application development, a cluster in security mode provides specified application development authentication interfaces to implement application security authentication and access. For example, the UserGroupInformation class provided by the hadoop-common API provides multiple security authentication APIs.

- **setConfiguration()** is used to obtain related configuration and set parameters such as global variables.
- **loginUserFromKeytab()**: is used to obtain TGT interfaces.

#### Enhanced Open-Source Features of KrbServer and LdapServer: Cross-System Mutual Trust

MRS provides the mutual trust function between two Managers to implement data read and write operations between systems.

### 1.3.15 Kudu

**Kudu** is a columnar storage manager developed for the Apache Hadoop platform. Kudu shares the common technical properties of Hadoop ecosystem applications: it runs on commodity hardware, is horizontally scalable, and supports highly available operation.

Kudu's design has the following benefits:

- Fast processing of OLAP workloads
- Integration with MapReduce, Spark and other Hadoop ecosystem components
- Tight integration with Apache Impala, making it a good, mutable alternative to using HDFS with Apache Parquet
- Strong but flexible consistency model, allowing you to choose consistency requirements on a per-request basis, including the option for strict-serializable consistency
- Strong performance for running sequential and random workloads simultaneously

- Easy to manage
- High availability Tablet Servers and Masters use the Raft Consensus Algorithm, which ensures that as long as more than half the total number of replicas is available, the tablet is available for reads and writes. For example, if 2 out of 3 replicas or 3 out of 5 replicas are available, the tablet is available. Reads can be serviced by read-only follower tablets, even in the event of a leader tablet failure.
- Structured data model

By combining all of these properties, Kudu targets support for families of applications that are difficult or impossible to implement on current generation Hadoop storage technologies.

A few examples of applications for which Kudu is a great solution are:

- Reporting applications where newly-arrived data needs to be immediately available for end users
- Time-series applications that must simultaneously support queries across large amounts of historic data and granular queries about an individual entity that must return very quickly
- Applications that use predictive models to make real-time decisions with periodic refreshes of the predictive model based on all historic data

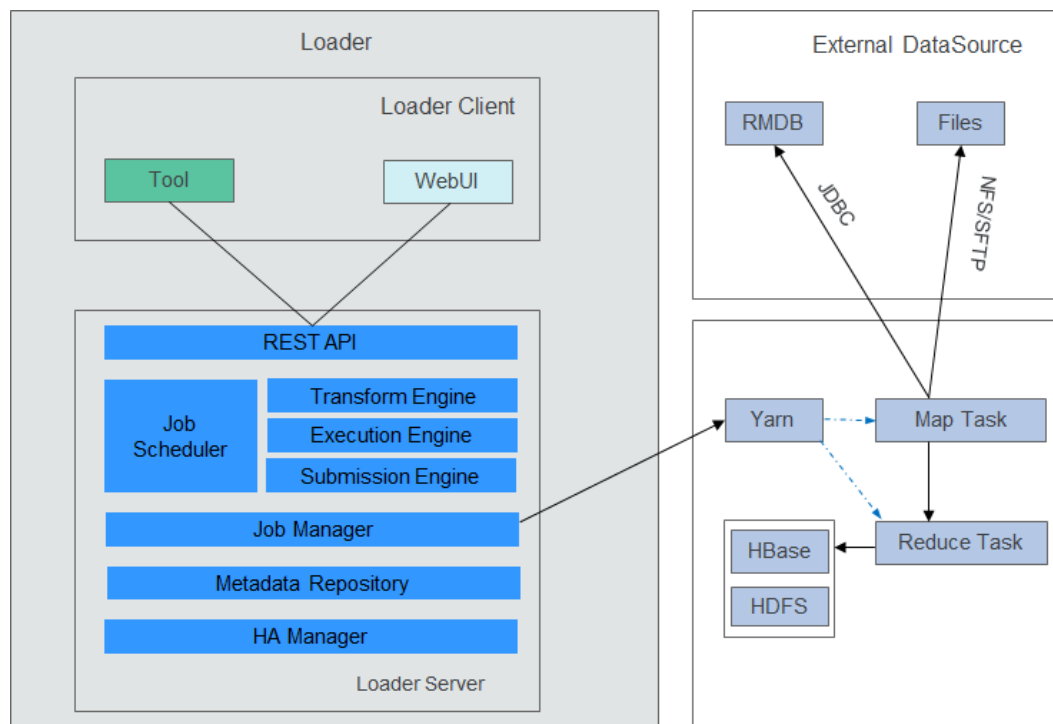
## 1.3.16 Loader

### 1.3.16.1 Loader Basic Principles

**Loader** is developed based on the open source Sqoop component. It is used to exchange data and files between MRS and relational databases and file systems. Loader can import data from relational databases or file servers to the HDFS and HBase components, or export data from HDFS and HBase to relational databases or file servers.

A Loader model consists of Loader Client and Loader Server, as shown in [Figure 1-74](#).

**Figure 1-74** Loader model



**Table 1-15** describes the functions of each module shown in the preceding figure.

**Table 1-15** Components of the Loader model

Module	Description
Loader Client	Loader client. It provides two interfaces: web UI and CLI.
Loader Server	Loader server. It processes operation requests sent from the client, manages connectors and metadata, submits MapReduce jobs, and monitors MapReduce job status.
REST API	It provides a Representational State Transfer (RESTful) APIs (HTTP + JSON) to process the operation requests sent from the client.
Job Scheduler	Simple job scheduler. It periodically executes Loader jobs.
Transform Engine	Data transformation engine. It supports field combination, string cutting, and string reverse.
Execution Engine	Loader job execution engine. It executes Loader jobs in MapReduce manner.
Submission Engine	Loader job submission engine. It submits Loader jobs to MapReduce.
Job Manager	It manages Loader jobs, including creating, querying, updating, deleting, activating, deactivating, starting, and stopping jobs.

Module	Description
Metadata Repository	Metadata repository. It stores and manages data about Loader connectors, transformation procedures, and jobs.
HA Manager	It manages the active/standby status of Loader Server processes. The Loader Server has two nodes that are deployed in active/standby mode.

Loader imports or exports jobs in parallel using MapReduce jobs. Some job import or export may involve only the Map operations, while some may involve both Map and Reduce operations.

Loader implements fault tolerance using MapReduce. Jobs can be rescheduled upon a job execution failure.

- **Importing data to HBase**

When the Map operation is performed for MapReduce jobs, Loader obtains data from an external data source.

When a Reduce operation is performed for a MapReduce job, Loader enables the same number of Reduce tasks based on the number of Regions. The Reduce tasks receive data from Map tasks, generate HFiles by Region, and store the HFiles in a temporary directory of HDFS.

When a MapReduce job is submitted, Loader migrates HFiles from the temporary directory to the HBase directory.

- **Importing Data to HDFS**

When a Map operation is performed for a MapReduce job, Loader obtains data from an external data source and exports the data to a temporary directory (named *export directory-ldtmp*).

When a MapReduce job is submitted, Loader migrates data from the temporary directory to the output directory.

- **Exporting data to a relational database**

When a Map operation is performed for a MapReduce job, Loader obtains data from HDFS or HBase and inserts the data to a temporary table (Staging Table) through the Java DataBase Connectivity (JDBC) API.

When a MapReduce job is submitted, Loader migrates data from the temporary table to a formal table.

- **Exporting data to a file system**

When a Map operation is performed for a MapReduce job, Loader obtains data from HDFS or HBase and writes the data to a temporary directory of the file server.

When a MapReduce job is submitted, Loader migrates data from the temporary directory to a formal directory.

For details about the Loader architecture and principles, see <https://sqoop.apache.org/docs/1.99.3/index.html>.



### 1.3.16.2 Relationship Between Loader and Other Components

The components that interact with Loader include HDFS, HBase, MapReduce, and ZooKeeper. Loader works as a client to use certain functions of these components, such as storing data to HDFS and HBase and reading data from HDFS and HBase tables. In addition, Loader functions as a MapReduce client to import or export data.

### 1.3.16.3 Loader Enhanced Open Source Features

#### Loader Enhanced Open-Source Feature: Data Import and Export

Loader is developed based on Sqoop. In addition to the Sqoop functions, Loader has the following enhanced features:

- Provides data conversion functions.
- Supports GUI-based configuration conversion.
- Imports data from an SFTP/FTP server to HDFS/OBS.
- Imports data from an SFTP/FTP server to an HBase table.
- Imports data from an SFTP/FTP server to a Phoenix table.
- Imports data from an SFTP/FTP server to a Hive table.
- Exports data from HDFS/OBS to an SFTP/FTP server.
- Exports data from an HBase table to an SFTP/FTP server.
- Exports data from a Phoenix table to an SFTP/FTP server.
- Imports data from a relational database to an HBase table.
- Imports data from a relational database to a Phoenix table.
- Imports data from a relational database to a Hive table.
- Exports data from an HBase table to a relational database.
- Exports data from a Phoenix table to a relational database.
- Imports data from an Oracle partitioned table to HDFS/OBS.
- Imports data from an Oracle partitioned table to an HBase table.
- Imports data from an Oracle partitioned table to a Phoenix table.
- Imports data from an Oracle partitioned table to a Hive table.
- Exports data from HDFS/OBS to an Oracle partitioned table.
- Exports data from HBase to an Oracle partitioned table.
- Exports data from a Phoenix table to an Oracle partitioned table.
- Imports data from HDFS to an HBase table, a Phoenix table, and a Hive table in the same cluster.
- Exports data from an HBase table and a Phoenix table to HDFS/OBS in the same cluster.
- Imports data to an HBase table and a Phoenix table by using **bulkload** or **put list**.
- Imports all types of files from an SFTP/FTP server to HDFS. The open source component Sqoop can import only text files.
- Exports all types of files from HDFS/OBS to an SFTP server. The open source component Sqoop can export only text files and SequenceFile files.

- Supports file coding format conversion during file import and export. The supported coding formats include all formats supported by Java Development Kit (JDK).
- Retains the original directory structure and file names during file import and export.
- Supports file combination during file import and export. For example, if a large number of files are to be imported, these files can be combined into  $n$  files ( $n$  can be configured).
- Supports file filtering during file import and export. The filtering rules support wildcards and regular expressions.
- Supports batch import and export of ETL tasks.
- Supports query by page and key word and group management of ETL tasks.
- Provides floating IP addresses for external components.

## 1.3.17 Manager

### 1.3.17.1 Manager Basic Principles

#### Overview

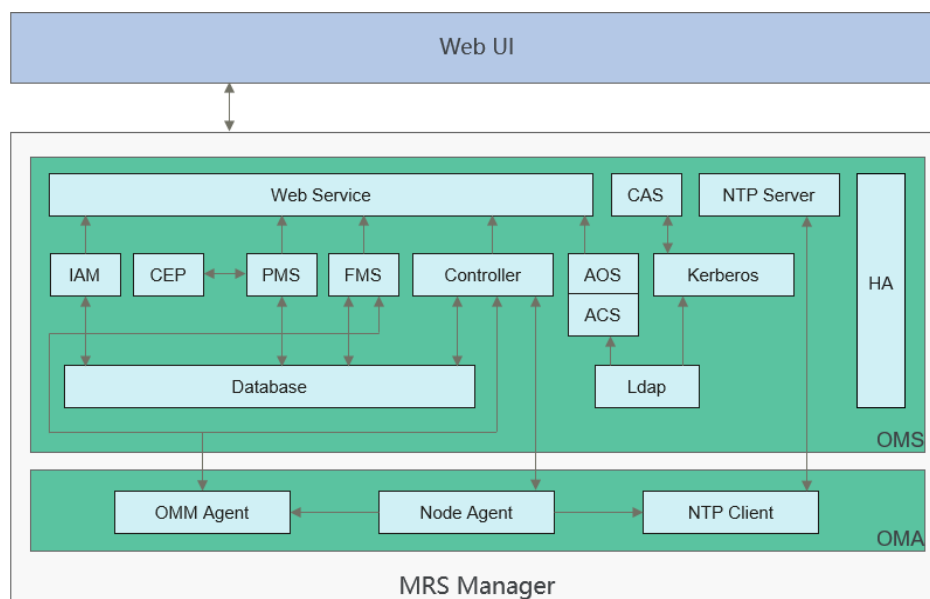
Manager is the O&M management system of MRS and provides unified cluster management capabilities for services deployed in clusters.

Manager provides functions such as performance monitoring, alarms, user management, permission management, auditing, service management, health check, and log collection.

#### Architecture

**Figure 1-75** shows the overall logical architecture of FusionInsight Manager.

**Figure 1-75** Manager logical architecture



Manager consists of OMS and OMA.

- OMS: serves as management node in the O&M system. There are two OMS nodes deployed in active/standby mode.
- OMA: managed node in the O&M system. Generally, there are multiple OMA nodes.

Figure 1-75 describes the modules shown in Table 1-16.

**Table 1-16** Service module description

Module	Description
Web Service	A web service deployed under Tomcat, providing HTTPS API of Manager. It is used to access Manager through the web browser. In addition, it provides the northbound access capability based on the Syslog and SNMP protocols.
OMS	Management node of the O&M system. Generally, there are two OMS nodes that work in active/standby mode.
OMA	Managed node in the O&M system. Generally, there are multiple OMA nodes.
Controller	The control center of Manager. It can converge information from all nodes in the cluster and display it to MRS cluster administrators, as well as receive from MRS cluster administrators, and synchronize information to all nodes in the cluster according to the operation instruction range. Control process of Manager. It implements various management actions: <ol style="list-style-type: none"> <li>1. The web service delivers various management actions (such as installation, service startup and stop, and configuration modification) to Controller.</li> <li>2. Controller decomposes the command and delivers the action to each Node Agent, for example, starting a service involves multiple roles and instances.</li> <li>3. Controller is responsible for monitoring the implementation of each action.</li> </ol>
Node Agent	Node Agent exists on each cluster node and is an enabler of Manager on a single node. <ul style="list-style-type: none"> <li>• Node Agent represents all the components deployed on the node to interact with Controller, implementing convergence from multiple nodes of a cluster to a single node.</li> <li>• Node Agent enables Controller to perform all operations on the components deployed on the node. It allows Controller functions to be implemented.</li> </ul> Node Agent sends heartbeat messages to Controller at an interval of 3 seconds. The interval cannot be configured.
IAM	Records audit logs. Each non-query operation on the Manager UI has a related audit log.

Module	Description
PMS	The performance monitoring module. It collects the performance monitoring data on each OMA and provides the query function.
CEP	Convergence function module. For example, the used disk space of all OMAs is collected as a performance indicator.
FMS	Alarm module. It collects and queries alarms on each OMA.
OMM Agent	Agent for performance monitoring and alarm reporting on the OMA. It collects performance monitoring data and alarm data on Agent Node.
CAS	Unified authentication center. When a user logs in to the web service, CAS authenticates the login. The browser automatically redirects the user to the CAS through URLs.
AOS	Permission management module. It manages the permissions of users and user groups.
ACS	User and user group management module. It manages users and user groups to which users belong.
Kerberos	<p>LDAP is deployed in OMS and a cluster, respectively.</p> <ul style="list-style-type: none"> <li>• OMS Kerberos provides the single sign-on (SSO) and authentication between Controller and Node Agent.</li> <li>• Kerberos in the cluster provides the user security authentication function for components. The service name is <b>KrbServer</b>, which contains two role instances: <ul style="list-style-type: none"> <li>– KerberosServer: is an authentication server that provides security authentication for MRS.</li> <li>– KerberosAdmin: manages processes of Kerberos users.</li> </ul> </li> </ul>
Ldap	<p>LDAP is deployed in OMS and a cluster, respectively.</p> <ul style="list-style-type: none"> <li>• OMS LDAP provides data storage for user authentication.</li> <li>• The LDAP in the cluster functions as the backup of the OMS LDAP. The service name is <b>LdapServer</b> and the role instance is <b>SlapdServer</b>.</li> </ul>
Database	Manager database used to store logs and alarms.
HA	HA management module that manages the active and standby OMSs.
NTP Server NTP Client	It synchronizes the system clock of each node in the cluster.

## 1.3.17.2 Manager Key Features

### Key Feature: Unified Alarm Monitoring

Manager provides the visualized and convenient alarm monitoring function. Users can quickly obtain key cluster performance indicators, evaluate cluster health status, customize performance indicator display, and convert indicators to alarms. Manager can monitor the running status of all components and report alarms in real time when faults occur. The online help on the GUI allows you to view performance counters and alarm clearance methods to quickly rectify faults.

### Key Feature: Unified User Permission Management

Manager provides permission management of components in a unified manner.

Manager introduces the concept of role and uses role-based access control (RBAC) to manage system permissions. It centrally displays and manages scattered permission functions of each component in the system and organizes the permissions of each component in the form of permission sets (roles) to form a unified system permission concept. By doing so, common users cannot obtain internal permission management details, and permissions become easy for MRS cluster administrators to manage, greatly facilitating permission management and improving user experience.

### Key Feature: SSO

Single sign-on (SSO) is provided between the Manager web UI and component web UI as well as for integration between MRS and third-party systems.

This function centrally manages and authenticates Manager users and component users. The entire system uses LDAP to manage users and uses Kerberos for authentication. A set of Kerberos and LDAP management mechanisms are used between the OMS and components. SSO (including single sign-on and single sign-out) is implemented through CAS. With SSO, users can easily switch tasks between the Manager web UI, component web UIs, and third-party systems, without switching to another user.

#### NOTE

- To ensure security, the CAS Server can retain a ticket-granting ticket (TGT) used by a user only for 20 minutes.
- If a user does not perform any operation on the page (including on the Manager web UI and component web UIs) within 20 minutes, the page is automatically locked.

### Key Feature: Automatic Health Check and Inspection

Manager provides users with automatic inspection on system running environments and helps users check and audit system running health by one click, ensuring correct system running and lowering system operation and maintenance costs. After viewing inspection results, you can export reports for archiving and fault analysis.

## Key Feature: Tenant Management

Manager introduces the multi-tenant concept. The CPU, memory, and disk resources of a cluster can be integrated into a set. The set is called a tenant. A mode involving different tenants is called multi-tenant mode.

Manager provides the multi-tenant function, supports a level-based tenant model and allows tenants to be added and deleted dynamically, achieving resource isolation. As a result, it can dynamically manage and configure the computing resources and the storage resources of tenants.

- The computing resources indicate tenants' Yarn task queue resources. The task queue quota can be modified, and the task queue usage status and statistics can be viewed.
- The storage resources can be stored on HDFS. You can add and delete the HDFS storage directories of tenants, and set the quotas of file quantity and the storage space of the directories.

As a unified tenant management platform of MRS, MRS Manager allows users to create and manage tenants in clusters based on service requirements.

- Roles, computing resources, and storage resources are automatically created when tenants are created. By default, all permissions of the new computing resources and storage resources are allocated to a tenant's roles.
- After you have modified the tenant's computing or storage resources, permissions of the tenant's roles are automatically updated.

Manager also provides the multi-instance function so that users can use the HBase, Hive, or Spark alone in the resource control and service isolation scenario. The multi-instance function is disabled by default and can be manually enabled.

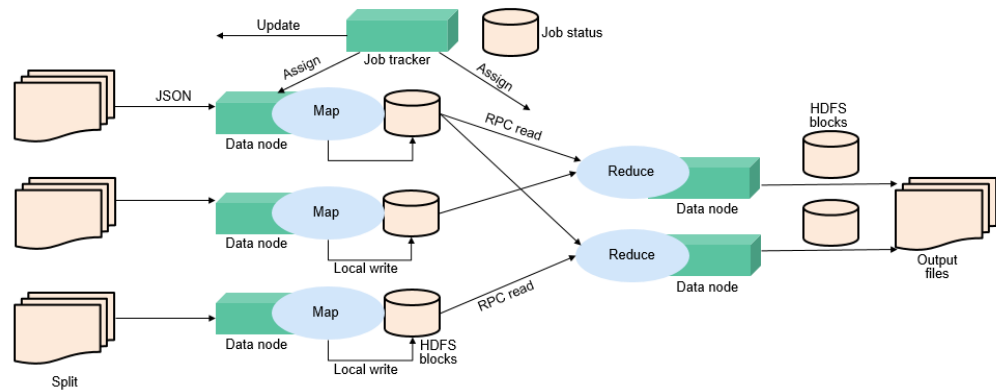
## 1.3.18 MapReduce

### 1.3.18.1 MapReduce Basic Principles

MapReduce is the core of Hadoop. As a software architecture proposed by Google, MapReduce is used for parallel computing of large-scale datasets (larger than 1 TB). The concepts "Map" and "Reduce" and their main thoughts are borrowed from functional programming language and also borrowed from the features of vector programming language.

Current software implementation is as follows: Specify a Map function to map a series of key-value pairs into a new series of key-value pairs, and specify a Reduce function to ensure that all values in the mapped key-value pairs share the same key.

**Figure 1-76** Distributed batch processing engine



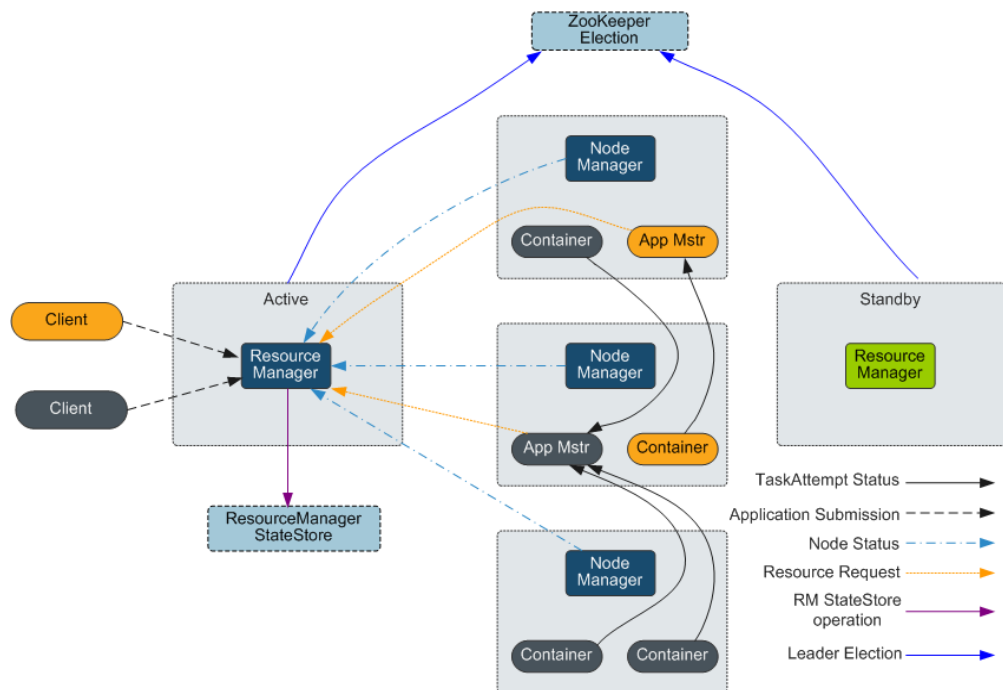
MapReduce is a software framework for processing large datasets in parallel. The root of MapReduce is the Map and Reduce functions in functional programming. The Map function accepts a group of data and transforms it into a key-value pair list. Each element in the input domain corresponds to a key-value pair. The Reduce function accepts the list generated by the Map function, and then shrinks the key-value pair list based on the keys. MapReduce divides a task into multiple parts and allocates them to different devices for processing. In this way, the task can be finished in a distributed environment instead of a single powerful server.

For more information, see [MapReduce Tutorial](#).

## MapReduce structure

As shown in [Figure 1-77](#), MapReduce is integrated into YARN through the Client and ApplicationMaster interfaces of YARN, and uses YARN to apply for computing resources.

**Figure 1-77** Basic architecture of Apache YARN and MapReduce



## 1.3.18.2 Relationship Between MapReduce and Other Components

### Relationship Between MapReduce and HDFS

- HDFS features high fault tolerance and high throughput, and can be deployed on low-cost hardware for storing data of applications with massive data sets.
- MapReduce is a programming model used for parallel computation of large data sets (larger than 1 TB). Data computed by MapReduce comes from multiple data sources, such as Local FileSystem, HDFS, and databases. Most data comes from the HDFS. The high throughput of HDFS can be used to read massive data. After being computed, data can be stored in HDFS.

### Relationship Between MapReduce and Yarn

MapReduce is a computing framework running on Yarn, which is used for batch processing. MRv1 is implemented based on MapReduce in Hadoop 1.0, which is composed of programming models (new and old programming APIs), running environment (JobTracker and TaskTracker), and data processing engine (MapTask and ReduceTask). This framework is still weak in scalability, fault tolerance (JobTracker SPOF), and compatibility with multiple frameworks. (Currently, only the MapReduce computing framework is supported.) MRv2 is implemented based on MapReduce in Hadoop 2.0. The source code reuses MRv1 programming models and data processing engine implementation, and the running environment is composed of ResourceManager and ApplicationMaster. ResourceManager is a brand new resource manager system, and ApplicationMaster is responsible for cutting MapReduce job data, assigning tasks, applying for resources, scheduling tasks, and tolerating faults.

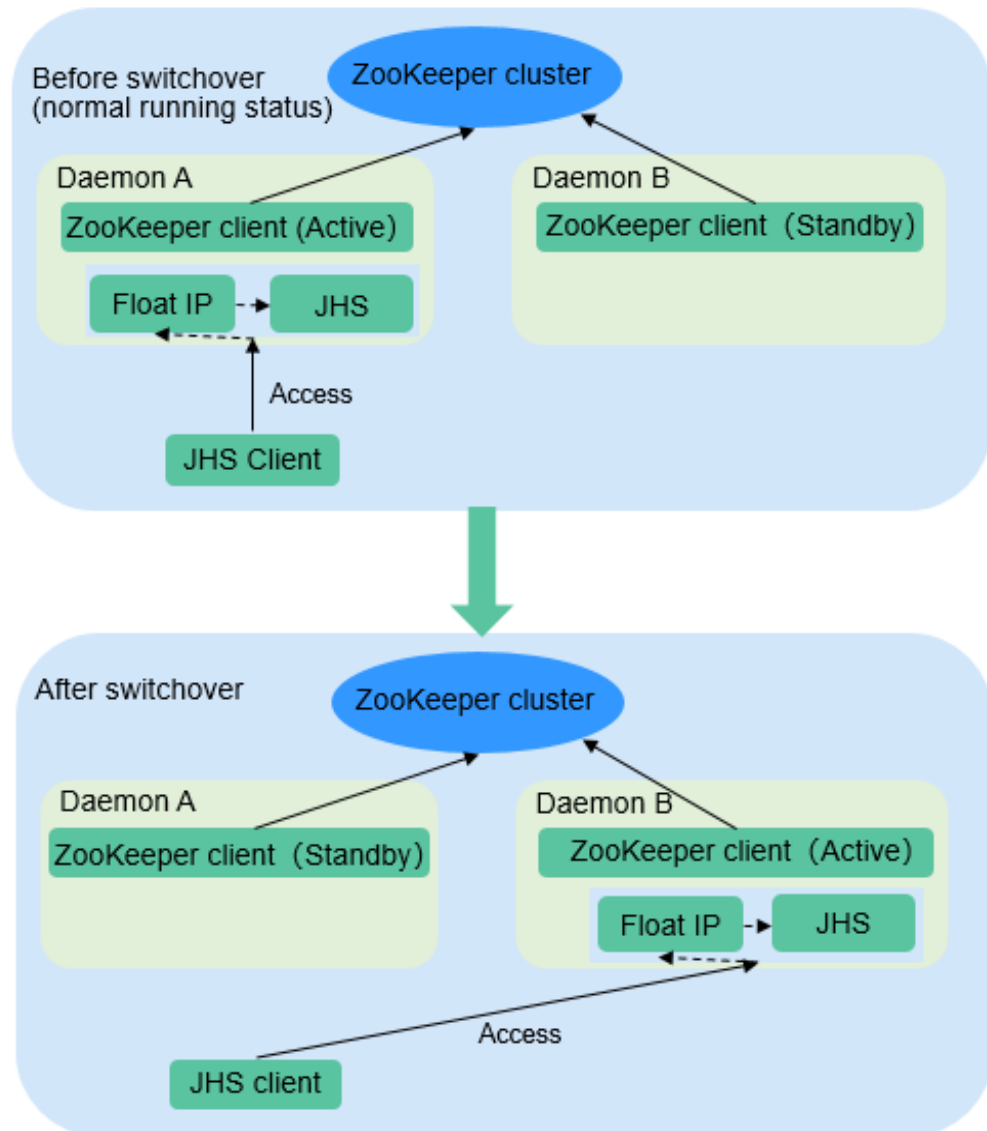
## 1.3.18.3 MapReduce Enhanced Open Source Features

### MapReduce Enhanced Open-Source Feature: JobHistoryServer HA

JobHistoryServer (JHS) is the server used to view historical MapReduce task information. Currently, the open source JHS supports only single-instance services. JHS HA can solve the problem that an application fails to access the MapReduce API when SPOFs occur on the JHS, which causes the application fails to be executed. This greatly improves the high availability of the MapReduce service.



**Figure 1-78** Status transition of the JobHistoryServer HA active/standby switchover



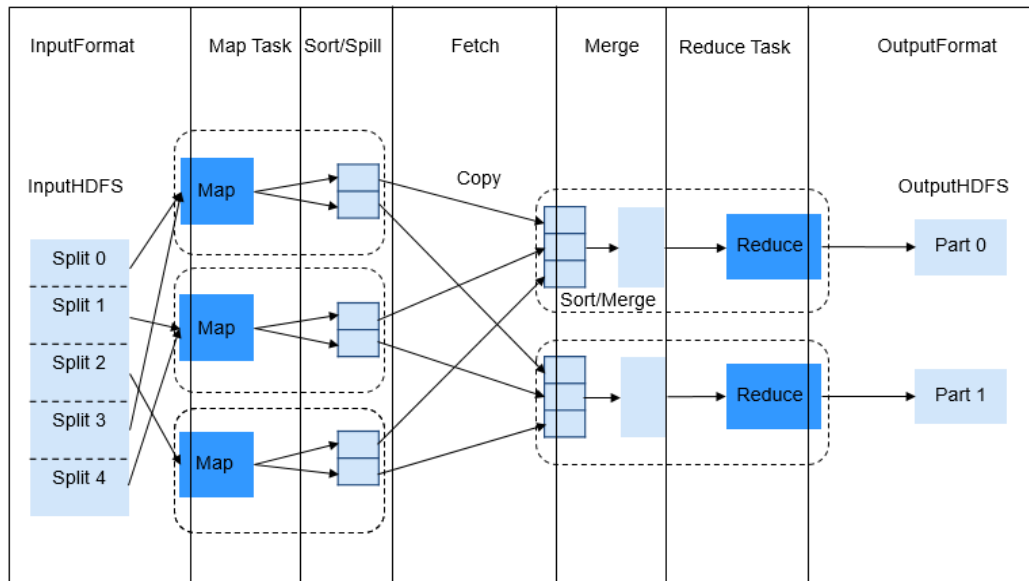
### JobHistoryServer High Availability

- ZooKeeper is used to implement active/standby election and switchover.
- JHS uses the floating IP address to provide services externally.
- Both the JHS single-instance and HA deployment modes are supported.
- Only one node starts the JHS process at a time point to prevent multiple JHS operations from processing the same file.
- You can perform scale-out, scale-in, instance migration, upgrade, and health check.

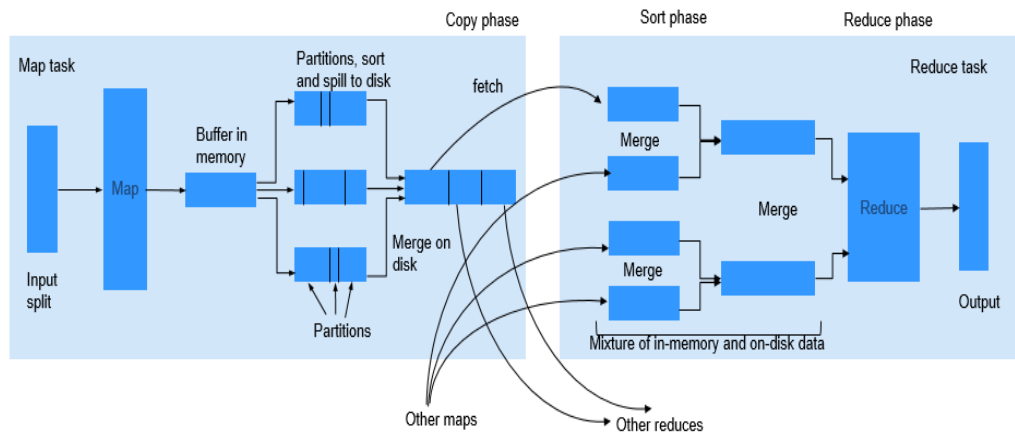
### Enhanced Open Source Feature: Improving MapReduce Performance by Optimizing the Merge/Sort Process in Specific Scenarios

The figure below shows the workflow of a MapReduce task.

**Figure 1-79** MapReduce job



**Figure 1-80** MapReduce job execution flow



The Reduce process is divided into three different steps: Copy, Sort (actually supposed to be called Merge), and Reduce. In Copy phase, Reducer tries to fetch the output of Maps from NodeManagers and store it on Reducer either in memory or on disk. Shuffle (Sort and Merge) phase then begins. All the fetched map outputs are being sorted, and segments from different map outputs are merged before being sent to Reducer. When a job has a large number of maps to be processed, the shuffle process is time-consuming. For specific tasks (for example, SQL tasks such as hash join and hash aggregation), sorting is not mandatory during the shuffle process. However, the sorting is required by default in the shuffle process.

This feature is enhanced by using the MapReduce API, which can automatically close the Sort process for such tasks. When the sorting is disabled, the API directly merges the fetched Maps output data and sends the data to Reducer. This greatly saves time, and significantly improves the efficiency of SQL tasks.

## Enhanced Open Source Feature: Small Log File Problem Solved After Optimization of MR History Server

After the job running on Yarn is executed, NodeManager uses LogAggregationService to collect and send generated logs to HDFS and deletes them from the local file system. After the logs are stored to HDFS, they are managed by MR HistoryServer. LogAggregationService will merge local logs generated by containers to a log file and upload it to the HDFS, reducing the number of log files to some extent. However, in a large-scale and busy cluster, there will be excessive log files on HDFS after long-term running.

For example, if there are 20 nodes, about 18 million log files are generated within the default clean-up period (15 days), which occupy about 18 GB of the memory of a NameNode and slow down the HDFS system response.

Only the reading and deletion are required for files stored on HDFS. Therefore, Hadoop Archives can be used to periodically archive the directory of collected log files.

### Archiving Logs

The AggregatedLogArchiveService module is added to MR HistoryServer to periodically check the number of files in the log directory. When the number of files reaches the threshold, AggregatedLogArchiveService starts an archiving task to archive log files. After archiving, it deletes the original log files to reduce log files on HDFS.

### Cleaning Archived Logs

Hadoop Archives does not support deletion in archived files. Therefore, the entire archive log package must be deleted upon log clean-up. The latest log generation time is obtained by modifying the AggregatedLogDeletionService module. If all log files meet the clean-up requirements, the archive log package can be deleted.

### Browsing Archived Logs

Hadoop Archives allows URI-based access to file content in the archive log package. Therefore, if MR History Server detects that the original log files do not exist during file browsing, it directly redirects the URI to the archive log package to access the archived log file.

#### NOTE

- This function invokes Hadoop Archives of HDFS for log archiving. Because the execution of an archiving task by Hadoop Archives is to run an MR application. Therefore, after an archiving task is executed, an MR execution record is added.
- This function of archiving logs is based on the log collection function. Therefore, this function is valid only when the log collection function is enabled.

## 1.3.19 Oozie

### 1.3.19.1 Oozie Basic Principles

#### Introduction to Oozie

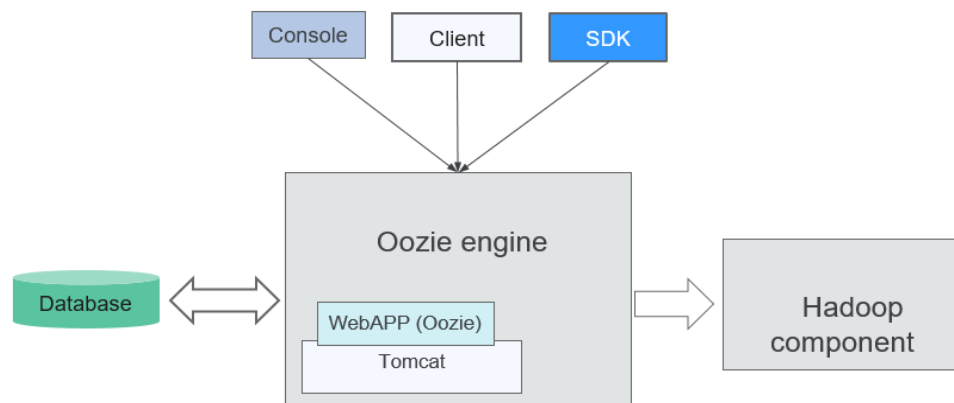
**Oozie** is an open-source workflow engine that is used to schedule and coordinate Hadoop jobs.

#### Architecture

The Oozie engine is a web application integrated into Tomcat by default. Oozie uses PostgreSQL databases.

Oozie provides an Ext-based web console, through which users can view and monitor Oozie workflows. Oozie provides an external REST web service API for the Oozie client to control workflows (such as starting and stopping operations), and orchestrate and run Hadoop MapReduce tasks. For details, see [Figure 1-81](#).

**Figure 1-81** Oozie architecture



[Table 1-17](#) describes the functions of each module shown in [Figure 1-81](#).

**Table 1-17** Architecture description

Connection Name	Description
Console	Allows users to view and monitor Oozie workflows.
Client	Controls workflows, including submitting, starting, running, planting, and restoring workflows, through APIs.
SDK	Is short for software development kit. An SDK is a set of development tools used by software engineers to establish applications for particular software packages, software frameworks, hardware platforms, and operating systems.
Database	PostgreSQL database

Connection Name	Description
WebApp (Oozie)	Functions as the Oozie server. It can be deployed on a built-in or an external Tomcat container. Information recorded by WebApp (Oozie) including logs is stored in the PostgreSQL database.
Tomcat	A free open-source web application server
Hadoop components	Underlying components, such as MapReduce and Hive, that execute the workflows orchestrated by Oozie.

## Principle

Oozie is a workflow engine server that runs MapReduce workflows. It is also a Java web application running in a Tomcat container.

Oozie workflows are constructed using Hadoop Process Definition Language (HPDL). HPDL is an XML-defined language, similar to JBoss jBPM Process Definition Language (jPDL). An Oozie workflow consists of the Control Node and Action Node.

- Control Node controls workflow orchestration, such as **start, end, error, decision, fork, and join**.
- An Oozie workflow contains multiple Action Nodes, such as MapReduce and Java.

All Action Nodes are deployed and run in Direct Acyclic Graph (DAG) mode. Therefore, Action Nodes run in direction. That is, the next Action Node can run only when the running of the previous Action Node ends. When one Action Node ends, the remote server calls back the Oozie interface. Then Oozie executes the next Action Node of workflow in the same manner until all Action Nodes are executed (execution failures are counted).

Oozie workflows provide various types of Action Nodes, such as MapReduce, Hadoop distributed file system (HDFS), Secure Shell (SSH), Java, and Oozie sub-flows, to support a wide range of business requirements.

### 1.3.19.2 Oozie Enhanced Open Source Feature

#### Enhanced Security

Provides permission management and identifies two roles, that is, MRS cluster administrators and common users.

Supports single sign-on (SSO) and Hypertext Transfer Protocol Secure (HTTPS)-based access, and provides audit logs.

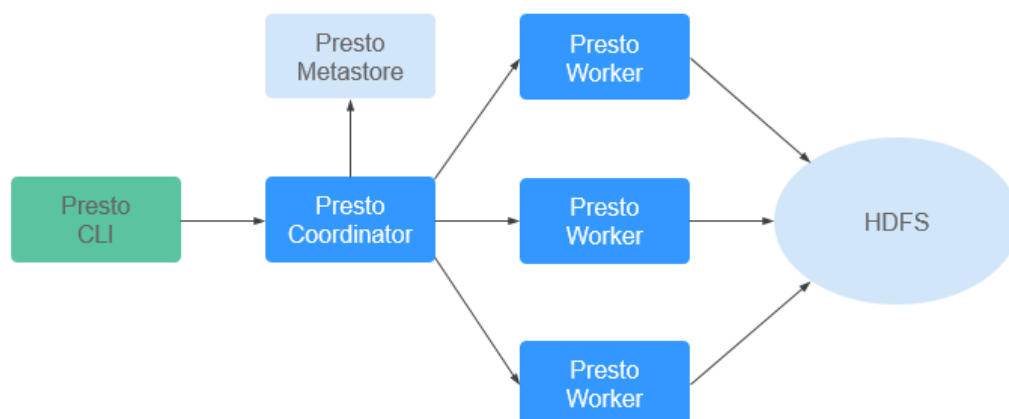
### 1.3.20 Presto

Presto is an open source SQL query engine for running interactive analytic queries against data sources of all sizes. It applies to massive structured/semi-structured

data analysis, massive multi-dimensional data aggregation/report, ETL, ad-hoc queries, and more scenarios.

Presto allows querying data where it lives, including HDFS, Hive, HBase, Cassandra, relational databases or even proprietary data stores. A Presto query can combine different data sources to perform data analysis across the data sources.

**Figure 1-82** Presto architecture



Presto runs in a cluster in distributed mode and contains one coordinator and multiple worker processes. Query requests are submitted from clients (for example, CLI) to the coordinator. The coordinator parses SQL statements, generates execution plans, and distributes the plans to multiple worker processes for execution.

For details about Presto, visit <https://prestodb.github.io/> or <https://prestosql.io/>.

## Multiple Presto Instances

MRS supports the installation of multiple Presto instances for a large-scale cluster by default. That is, multiple Worker instances, such as Worker1, Worker2, and Worker3, are installed on a Core/Task node. Multiple Worker instances interact with the Coordinator to execute computing tasks, greatly improving node resource utilization and computing efficiency.

Presto multi-instance applies only to the Arm architecture. Currently, a single node supports a maximum of four instances.

For more Presto deployment information, see <https://prestodb.io/docs/current/installation/deployment.html> or <https://trino.io/docs/current/installation/deployment.html>.

## 1.3.21 Ranger

### 1.3.21.1 Ranger Basic Principles

**Apache Ranger** offers a centralized security management framework and supports unified authorization and auditing. It manages fine grained access

control over Hadoop and related components, such as HDFS, Hive, HBase, Kafka, and Storm. You can use the front-end web UI console provided by Ranger to configure policies to control users' access to these components.

Figure 1-83 shows the Ranger architecture.

Figure 1-83 Ranger structure

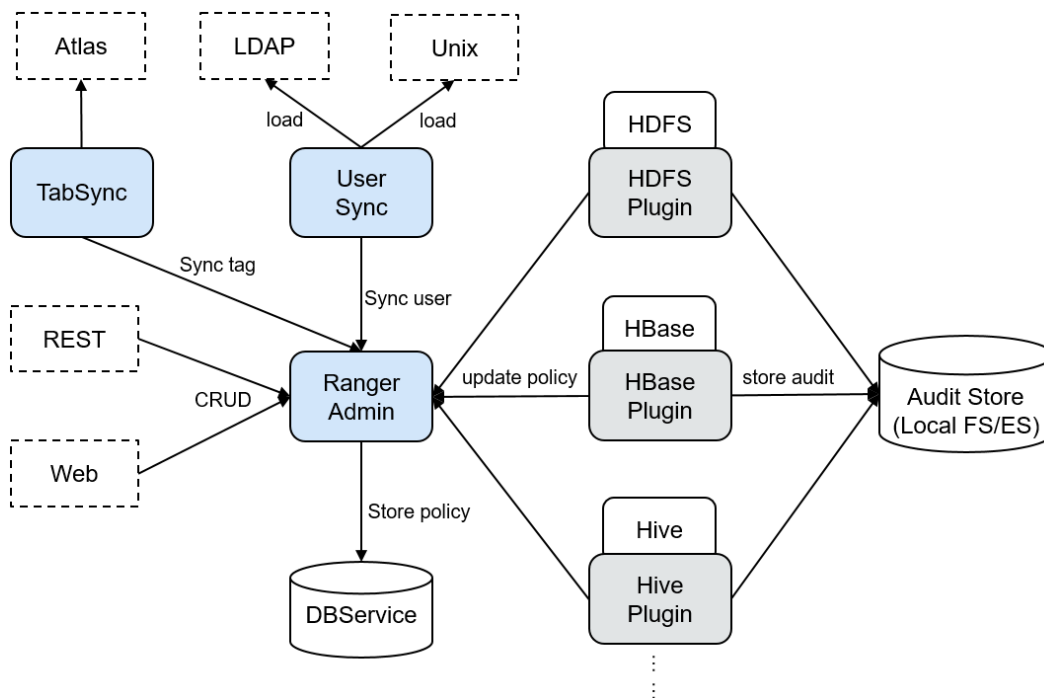


Table 1-18 Architecture description

Connection Name	Description
RangerAdmin	Provides a WebUI and RESTful API to manage policies, users, and auditing.
UserSync	Periodically synchronizes user and user group information from an external system and writes the information to RangerAdmin.
TagSync	Periodically synchronizes tag information from the external Atlas service and writes the tag information to RangerAdmin.

## Ranger Principles

- Ranger Plugins**  
 Ranger provides policy-based access control (PBAC) plug-ins to replace the original authentication plug-ins of the components. Ranger plug-ins are developed based on the authentication interface of the components. Users set permission policies for specified services on the Ranger WebUI. Ranger plug-ins periodically update policies from the RangerAdmin and caches them in the

local file of the component. When a client request needs to be authenticated, the Ranger plug-in matches the user carried in the request with the policy and then returns an accept or reject message.

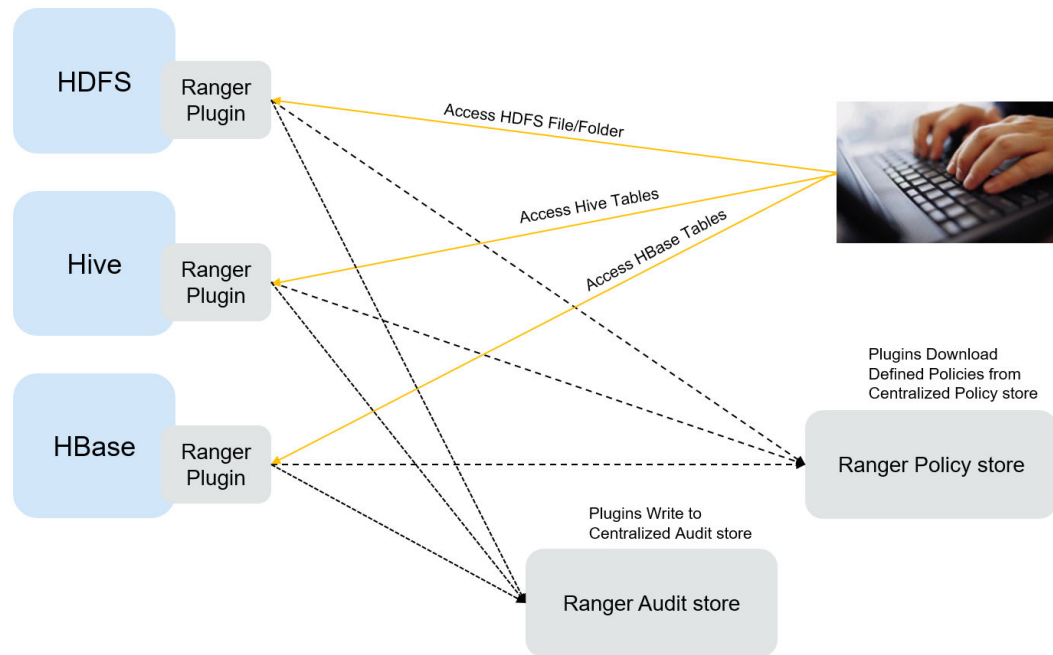
- **UserSync User Synchronization**  
UserSync periodically synchronizes data from LDAP/Unix to RangerAdmin. In security mode, data is synchronized from LDAP. In non-security mode, data is synchronized from Unix. By default, the incremental synchronization mode is used. In each synchronization period, UserSync updates only new or modified users and user groups. When a user or user group is deleted, UserSync does not synchronize the change to RangerAdmin. That is, the user or user group is not deleted from the RangerAdmin. To improve performance, UserSync does not synchronize user groups to which no user belongs to RangerAdmin.
- **Unified auditing**  
Ranger plug-ins can record audit logs. Currently, audit logs can be stored in local files.
- **High reliability**  
Ranger supports two RangerAdmins working in active/active mode. Two RangerAdmins provide services at the same time. If either RangerAdmin is faulty, Ranger continues to work.
- **High performance**  
Ranger provides the Load-Balance capability. When a user accesses Ranger WebUI using a browser, the Load-Balance automatically selects the RangerAdmin with the lightest load to provide services.

### 1.3.21.2 Relationship Between Ranger and Other Components

Ranger provides PABC-based authentication plug-ins for components to run on their servers. Ranger currently supports authentication for the following components like HDFS, Yarn, Hive, HBase, Kafka, Storm, and Spark2x. More components will be supported in the future.



**Figure 1-84** Relationship Between Ranger and Other Components



## 1.3.22 Spark

### 1.3.22.1 Basic Principles of Spark

NOTE

The Spark component applies to versions earlier than MRS 3.x.

#### Description

**Spark** is an open source parallel data processing framework. It helps you to easily develop unified big data applications and perform offline processing, stream processing, and interactive analysis on data.

Spark provides a framework featuring fast computing, write, and interactive query. Spark has obvious advantages over Hadoop in terms of performance. Spark uses the in-memory computing mode to avoid I/O bottlenecks in scenarios where multiple tasks in a MapReduce workflow process the same dataset. Spark is implemented by using Scala programming language. Scala enables distributed datasets to be processed in a method that is the same as that of processing local data. In addition to interactive data analysis, Spark supports interactive data mining. Spark adopts in-memory computing, which facilitates iterative computing. By coincidence, iterative computing of the same data is a general problem facing data mining. In addition, Spark can run in Yarn clusters where Hadoop 2.0 is installed. The reason why Spark cannot only retain various features like MapReduce fault tolerance, data localization, and scalability but also ensure high performance and avoid busy disk I/Os is that a memory abstraction structure called Resilient Distributed Dataset (RDD) is created for Spark.

Original distributed memory abstraction, for example, key-value store and databases, supports small-granularity update of variable status. This requires

backup of data or log updates to ensure fault tolerance. Consequently, a large amount of I/O consumption is brought about to data-intensive workflows. For the RDD, it has only one set of restricted APIs and only supports large-granularity update, for example, map and join. In this way, Spark only needs to record the transformation operation logs generated during data establishment to ensure fault tolerance without recording a complete dataset. This data transformation link record is a source for tracing a data set. Generally, parallel applications apply the same computing process for a large dataset. Therefore, the limit to the mentioned large-granularity update is not large. As described in Spark theses, the RDD can function as multiple different computing frameworks, for example, programming models of MapReduce and Pregel. In addition, Spark allows you to explicitly make a data transformation process be persistent on hard disks. Data localization is implemented by allowing you to control data partitions based on the key value of each record. (An obvious advantage of this method is that two copies of data to be associated will be hashed in the same mode.) If memory usage exceeds the physical limit, Spark writes relatively large partitions into hard disks, thereby ensuring scalability.

Spark has the following features:

- **Fast:** The data processing speed of Spark is 10 to 100 times higher than that of MapReduce.
- **Easy-to-use:** Java, Scala, and Python can be used to simply and quickly compile parallel applications for processing massive amounts of data. Spark provides over 80 operators to help you compile parallel applications.
- **Universal:** Spark provides many tools, for example, [Spark SQL](#) and [Spark Streaming](#). These tools can be combined flexibly in an application.
- **Integration with Hadoop:** Spark can directly run in a Hadoop cluster and read existing Hadoop data.

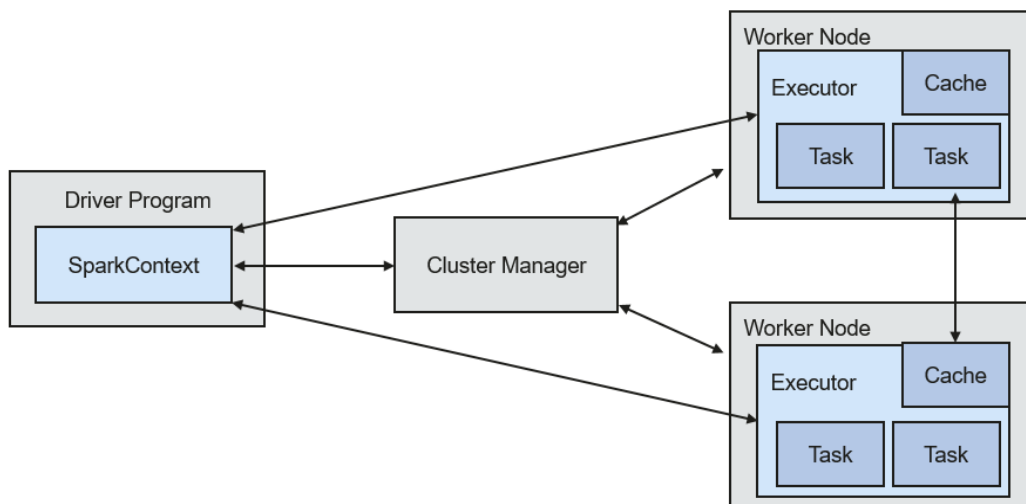
The Spark component of MRS has the following advantages:

- The Spark Streaming component of MRS supports real-time data processing rather than triggering as scheduled.
- The Spark component of MRS provides Structured Streaming and allows you to build streaming applications using the Dataset API. Spark supports exactly-once semantics and inner and outer joins for streams.
- The Spark component of MRS uses **pandas\_udf** to replace the original user-defined functions (UDFs) in PySpark to process data, which reduces the processing duration by 60% to 90% (affected by specific operations).
- The Spark component of MRS also supports graph data processing and allows modeling using graphs during graph computing.
- Spark SQL of MRS is compatible with some Hive syntax (based on the 64 SQL statements of the Hive-Test-benchmark test set) and standard SQL syntax (based on the 99 SQL statements of the TPC-DS test set).

## Architecture

[Figure 1-85](#) describes the Spark architecture and [Table 1-19](#) lists the Spark modules.

**Figure 1-85** Spark architecture



**Table 1-19** Basic concepts

Module	Description
Cluster Manager	Cluster manager manages resources in the cluster. Spark supports multiple cluster managers, including Mesos, Yarn, and the Standalone cluster manager that is delivered with Spark.
Application	Spark application. It consists of one Driver Program and multiple executors.
Deploy Mode	Deployment in cluster or client mode. In cluster mode, the driver runs on a node inside the cluster. In client mode, the driver runs on the client (outside the cluster).
Driver Program	The main process of the Spark application. It runs the <b>main()</b> function of an application and creates SparkContext. It is used for parsing applications, generating stages, and scheduling tasks to executors. Usually, SparkContext represents Driver Program.
Executor	A process started on a Work Node. It is used to execute tasks, and manage and process the data used in applications. A Spark application usually contains multiple executors. Each executor receives commands from the driver and executes one or multiple tasks.
Worker Node	A node that starts and manages executors and resources in a cluster.
Job	A job consists of multiple concurrent tasks. One action operator (for example, a collect operator) maps to one job.
Stage	Each job consists of multiple stages. Each stage is a task set, which is separated by Directed Acyclic Graph (DAG).

Module	Description
Task	A task carries the computation unit of the service logics. It is the minimum working unit that can be executed on the Spark platform. An application can be divided into multiple tasks based on the execution plan and computation amount.

## Spark Application Running Principle

Figure 1-86 shows the Spark application running architecture. The running process is as follows:

1. An application is running in the cluster as a collection of processes. Driver coordinates the running of the application.
2. To run an application, Driver connects to the cluster manager (such as Standalone, Mesos, and Yarn) to apply for the executor resources, and start ExecutorBackend. The cluster manager schedules resources between different applications. Driver schedules DAGs, divides stages, and generates tasks for the application at the same time.
3. Then, Spark sends the codes of the application (the codes transferred to SparkContext, which is defined by JAR or Python) to an executor.
4. After all tasks are finished, the running of the user application is stopped.

Figure 1-86 Spark application running architecture

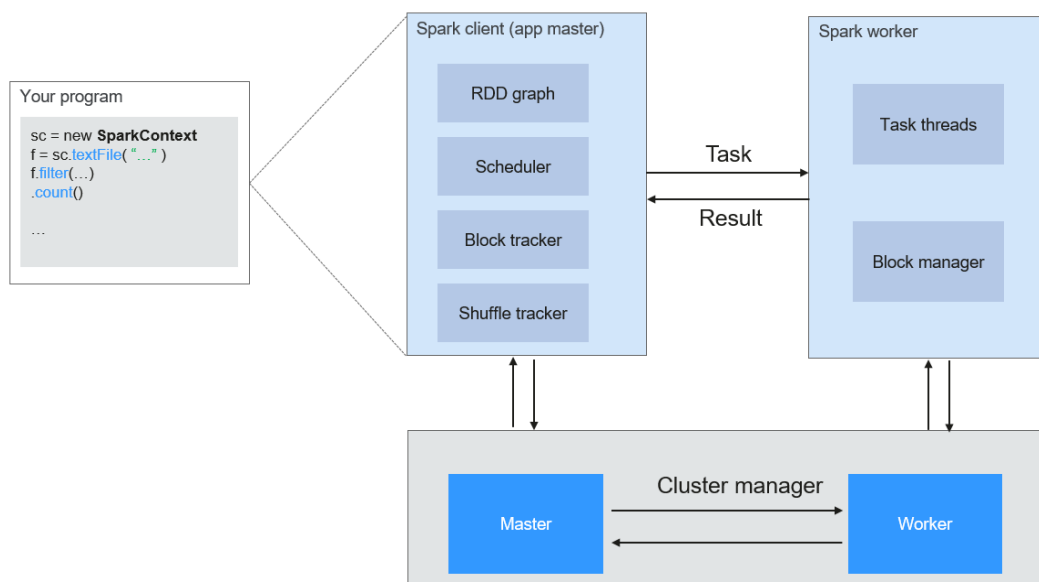
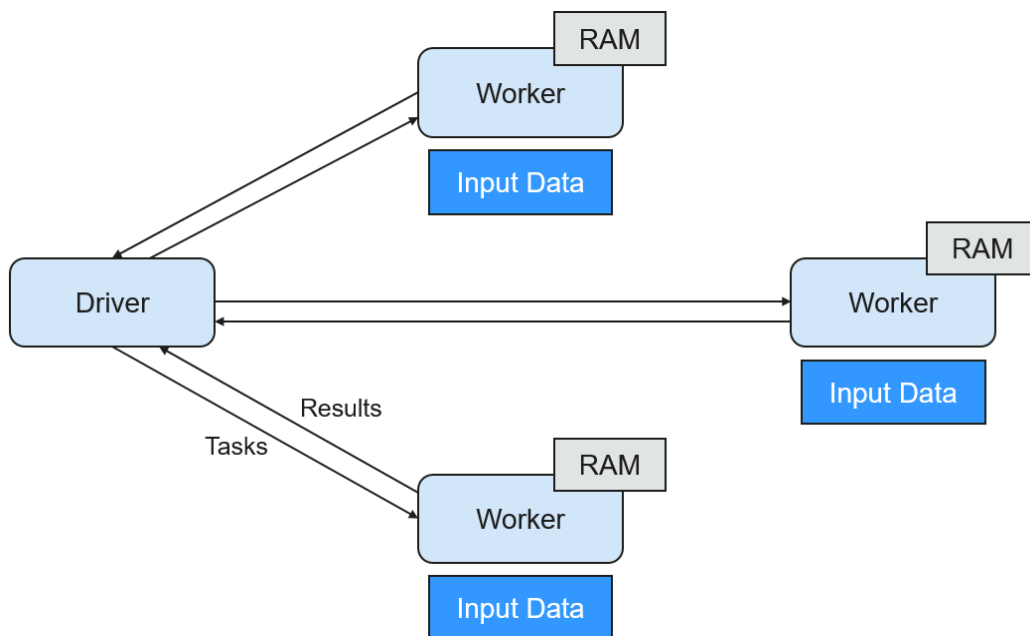


Figure 1-87 shows the Master and Worker modes adopted by Spark. A user submits an application on the Spark client, and then the scheduler divides a job into multiple tasks and sends the tasks to each Worker for execution. Each Worker reports the computation results to Driver (Master), and then the Driver aggregates and returns the results to the client.

**Figure 1-87** Spark Master-Worker mode



Note the following about the architecture:

- Applications are isolated from each other. Each application has an independent executor process, and each executor starts multiple threads to execute tasks in parallel. Whether in terms of scheduling or task running on executors. Each driver independently schedules its own tasks. Different application tasks run on different JVMs, that is, different executors.
- Different Spark applications do not share data, unless data is stored in the external storage system such as HDFS.
- You are advised to deploy the Driver program in a location that is close to the Worker node because the Driver program schedules tasks in the cluster. For example, deploy the Driver program on the network where the Worker node is located.

Spark on YARN can be deployed in two modes:

- In Yarn-cluster mode, the Spark driver runs inside an ApplicationMaster process which is managed by Yarn in the cluster. After the ApplicationMaster is started, the client can exit without interrupting service running.
- In Yarn-client mode, the driver is started in the client process, and the ApplicationMaster process is used only to apply for resources from the Yarn cluster.

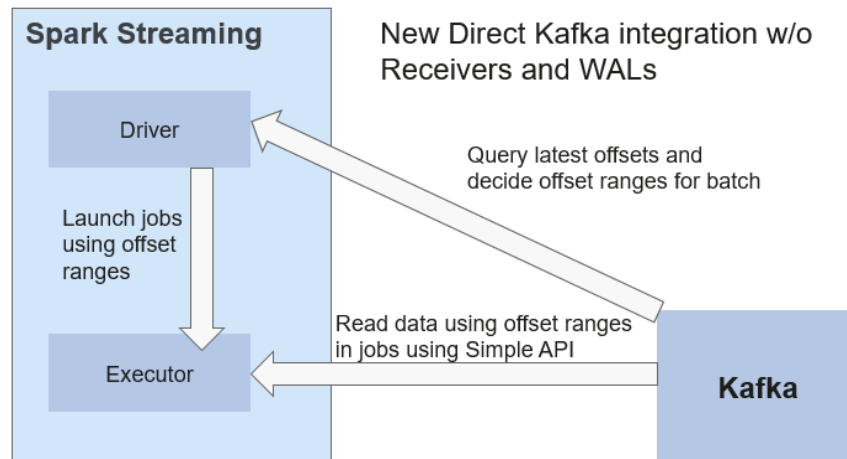
## Spark Streaming Principle

Spark Streaming is a real-time computing framework built on the Spark, which expands the capability for processing massive streaming data. Currently, Spark supports the following data processing methods:

- Direct Streaming

In Direct Streaming approach, Direct API is used to process data. Take Kafka Direct API as an example. Direct API provides offset location that each batch range will read from, which is much simpler than starting a receiver to continuously receive data from Kafka and written data to write-ahead logs (WALs). Then, each batch job is running and the corresponding offset data is ready in Kafka. These offset information can be securely stored in the checkpoint file and read by applications that failed to start.

**Figure 1-88** Data transmission through Direct Kafka API



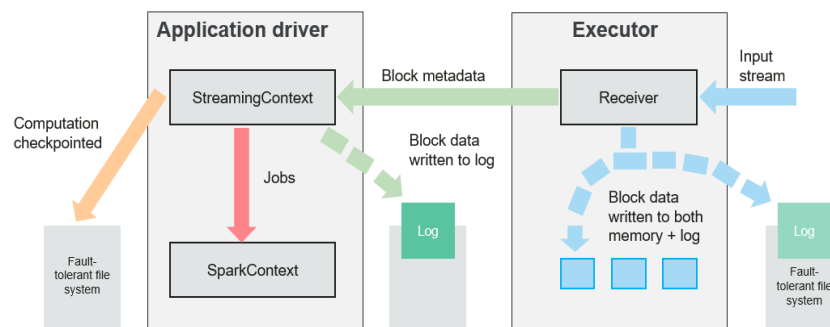
After the failure, Spark Streaming can read data from Kafka again and process the data segment. The processing result is the same no matter Spark Streaming fails or not, because the semantic is processed only once.

Direct API does not need to use the WAL and Receivers, and ensures that each Kafka record is received only once, which is more efficient. In this way, the Spark Streaming and Kafka can be well integrated, making streaming channels be featured with high fault-tolerance, high efficiency, and ease-of-use. Therefore, you are advised to use Direct Streaming to process data.

- Receiver

When a Spark Streaming application starts (that is, when the driver starts), the related StreamingContext (the basis of all streaming functions) uses SparkContext to start the receiver to become a long-term running task. These receivers receive and save streaming data to the Spark memory for processing. [Figure 1-89](#) shows the data transfer lifecycle.

**Figure 1-89** Data transfer lifecycle



- a. Receive data (blue arrow).  
Receiver divides a data stream into a series of blocks and stores them in the executor memory. In addition, after WAL is enabled, it writes data to the WAL of the fault-tolerant file system.
- b. Notify the driver (green arrow).  
The metadata in the received block is sent to StreamingContext in the driver. The metadata includes:
  - Block reference ID used to locate the data position in the Executor memory.
  - Block data offset information in logs (if the WAL function is enabled).
- c. Process data (red arrow).  
For each batch of data, StreamingContext uses block information to generate resilient distributed datasets (RDDs) and jobs. StreamingContext executes jobs by running tasks to process blocks in the executor memory.
- d. Periodically set checkpoints (orange arrows).  
For fault tolerance, StreamingContext periodically sets checkpoints and saves them to external file systems.

### Fault Tolerance

Spark and its RDD allow seamless processing of failures of any Worker node in the cluster. Spark Streaming is built on top of Spark. Therefore, the Worker node of Spark Streaming also has the same fault tolerance capability. However, Spark Streaming needs to run properly in case of long-time running. Therefore, Spark must be able to recover from faults through the driver process (main process that coordinates all Workers). This poses challenges to the Spark driver fault-tolerance because the Spark driver may be any user application implemented in any computation mode. However, Spark Streaming has internal computation architecture. That is, it periodically executes the same Spark computation in each batch data. Such architecture allows it to periodically store checkpoints to reliable storage space and recover them upon the restart of Driver.

For source data such as files, the Driver recovery mechanism can ensure zero data loss because all data is stored in a fault-tolerant file system such as HDFS. However, for other data sources such as Kafka and Flume, some received data is cached only in memory and may be lost before being processed. This is caused by the distribution operation mode of Spark applications. When the driver process fails, all executors running in the Cluster Manager, together with all data in the memory, are terminated. To avoid such data loss, the WAL function is added to Spark Streaming.

WAL is often used in databases and file systems to ensure persistence of any data operation. That is, first record an operation to a persistent log and perform this operation on data. If the operation fails, the system is recovered by reading the log and re-applying the preset operation. The following describes how to use WAL to ensure persistence of received data:

Receiver is used to receive data from data sources such as Kafka. As a long-time running task in Executor, Receiver receives data, and also confirms received data if supported by data sources. Received data is stored in the Executor memory, and Driver delivers a task to Executor for processing.

After WAL is enabled, all received data is stored to log files in the fault-tolerant file system. Therefore, the received data does not lose even if Spark Streaming fails. Besides, receiver checks correctness of received data only after the data is pre-written into logs. Data that is cached but not stored can be sent again by data sources after the driver restarts. These two mechanisms ensure zero data loss. That is, all data is recovered from logs or re-sent by data sources.

To enable the WAL function, perform the following operations:

- Set **streamingContext.checkpoint** to configure the checkpoint directory, which is an HDFS file path used to store streaming checkpoints and WALs.
- Set **spark.streaming.receiver.writeAheadLog.enable** of SparkConf to **true** (the default value is **false**).

After WAL is enabled, all receivers have the advantage of recovering from reliable received data. You are advised to disable the multi-replica mechanism because the fault-tolerant file system of WAL may also replicate the data.

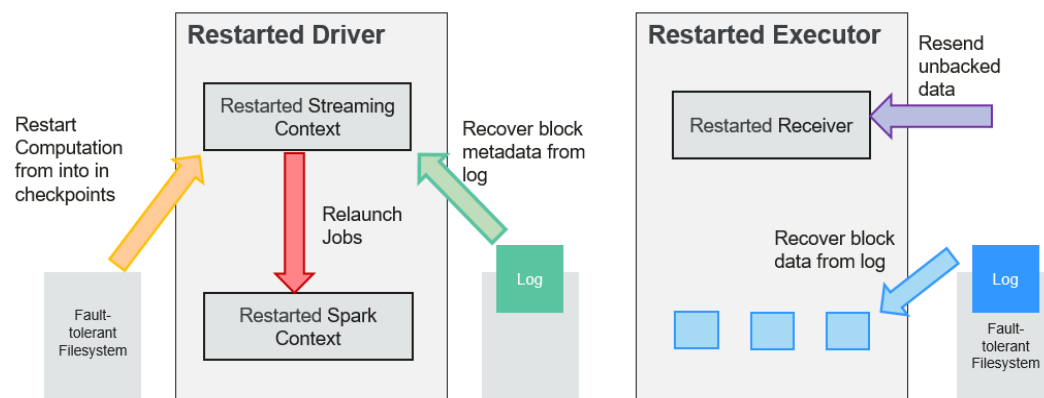
**NOTE**

The data receiving throughput is lowered after WAL is enabled. All data is written into the fault-tolerant file system. As a result, the write throughput of the file system and the network bandwidth for data replication may become the potential bottleneck. To solve this problem, you are advised to create more receivers to increase the degree of data receiving parallelism or use better hardware to improve the throughput of the fault-tolerant file system.

**Recovery Process**

When a failed driver is restarted, restart it as follows:

**Figure 1-90** Computing recovery process



1. Recover computing. (Orange arrow)  
Use checkpoint information to restart Driver, reconstruct SparkContext and restart Receiver.
2. Recover metadata block. (Green arrow)  
This operation ensures that all necessary metadata blocks are recovered to continue the subsequent computing recovery.
3. Relaunch unfinished jobs. (Red arrow)  
Recovered metadata is used to generate RDDs and corresponding jobs for interrupted batch processing due to failures.



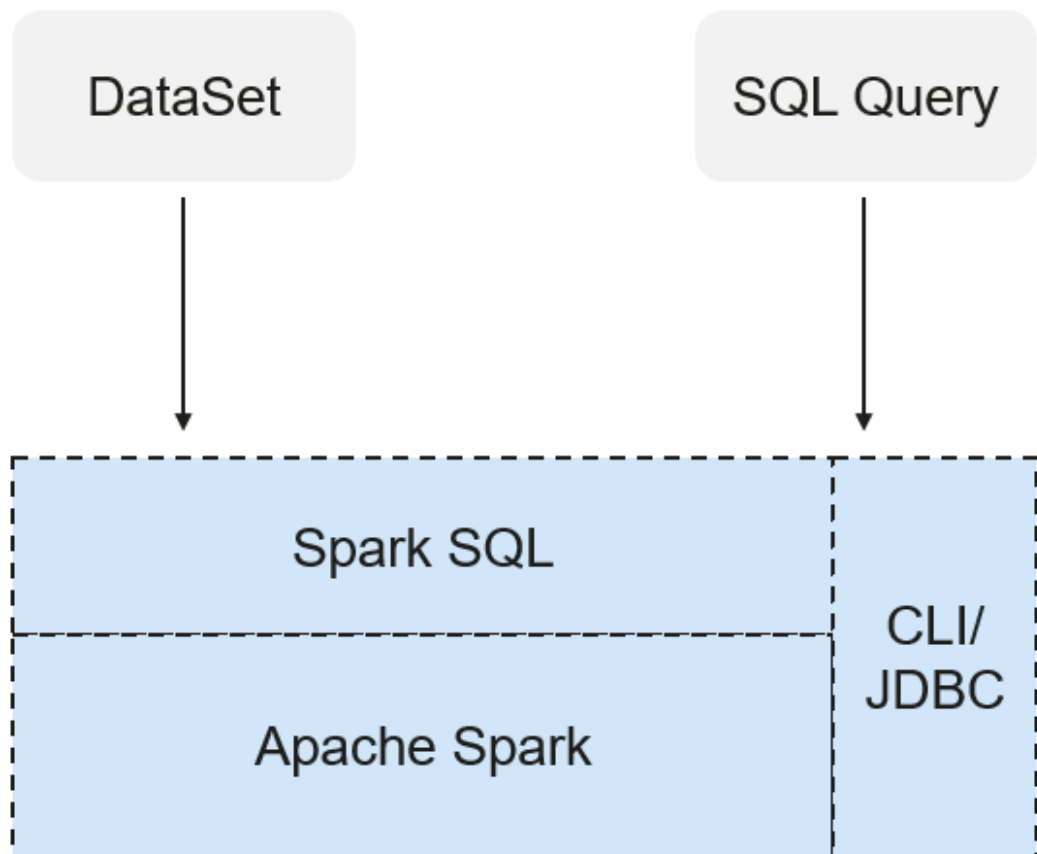
4. Read block data saved in logs. (Blue arrow)  
Block data is directly read from WALs during execution of the preceding jobs, and therefore all essential data reliably stored in logs is recovered.
5. Resend unconfirmed data. (Purple arrow)  
Data that is cached but not stored to logs upon failures is re-sent by data sources, because the receiver does not confirm the data.

Therefore, by using WALs and reliable Receiver, Spark Streaming can avoid input data loss caused by Driver failures.

## SparkSQL and DataSet Principle

### SparkSQL

Figure 1-91 SparkSQL and DataSet



Spark SQL is a module for processing structured data. In Spark application, SQL statements or DataSet APIs can be seamlessly used for querying structured data.

Spark SQL and DataSet also provide a universal method for accessing multiple data sources such as Hive, CSV, Parquet, ORC, JSON, and JDBC. These data sources also allow data interaction. Spark SQL reuses the Hive frontend processing logic and metadata processing module. With the Spark SQL, you can directly query existing Hive data.

In addition, Spark SQL also provides API, CLI, and JDBC APIs, allowing diverse accesses to the client.

## Spark SQL Native DDL/DML

In Spark 1.5, lots of Data Definition Language (DDL)/Data Manipulation Language (DML) commands are pushed down to and run on the Hive, causing coupling with the Hive and inflexibility such as unexpected error reports and results.

Spark 3.1.1 realizes command localization and replaces the Hive with Spark SQL Native DDL/DML to run DDL/DML commands. Additionally, the decoupling from the Hive is realized and commands can be customized.

## DataSet

A DataSet is a strongly typed collection of domain-specific objects that can be transformed in parallel using functional or relational operations. Each Dataset also has an untyped view called a DataFrame, which is a Dataset of Row.

The DataFrame is a structured and distributed dataset consisting of multiple columns. The DataFrame is equal to a table in the relationship database or the DataFrame in the R/Python. The DataFrame is the most basic concept in the Spark SQL, which can be created by using multiple methods, such as the structured dataset, Hive table, external database or RDD.

Operations available on DataSets are divided into transformations and actions.

- A transformation operation can generate a new DataSet, for example, **map**, **filter**, **select**, and **aggregate (groupBy)**.
- An action operation can trigger computation and return results, for example, **count**, **show**, or write data to the file system.

You can use either of the following methods to create a DataSet:

- The most common way is by pointing Spark to some files on storage systems, using the **read** function available on a SparkSession.  

```
val people = spark.read.parquet("...").as[Person] // Scala
DataSet<Person> people = spark.read().parquet("...").as(Encoders.bean(Person.class)); // Java
```
- You can also create a DataSet using the transformation operation available on an existing one.

For example, apply the map operation on an existing DataSet to create a DataSet:

```
val names = people.map(_.name) // In Scala: names is Dataset.
Dataset<String> names = people.map((Person p) -> p.name, Encoders.STRING); // Java
```

## CLI and JDBCServer

In addition to programming APIs, Spark SQL also provides the CLI/JDBC APIs.

- Both **spark-shell** and **spark-sql** scripts can provide the CLI for debugging.
- JDBCServer provides JDBC APIs. External systems can directly send JDBC requests to calculate and parse structured data.

## SparkSession Principle

SparkSession is a unified API for Spark programming and can be regarded as a unified entry for reading data. SparkSession provides a single entry point to perform many operations that were previously scattered across multiple classes, and also provides accessor methods to these older classes to maximize compatibility.

A `SparkSession` can be created using a builder pattern. The builder will automatically reuse the existing `SparkSession` if there is a `SparkSession`; or create a `SparkSession` if it does not exist. During I/O transactions, the configuration item settings in the builder are automatically synchronized to Spark and Hadoop.

```
import org.apache.spark.sql.SparkSession
val sparkSession = SparkSession.builder
  .master("local")
  .appName("my-spark-app")
  .config("spark.some.config.option", "config-value")
  .getOrCreate()
```

- `SparkSession` can be used to execute SQL queries on data and return results as `DataFrame`.  

```
sparkSession.sql("select * from person").show
```
- `SparkSession` can be used to set configuration items during running. These configuration items can be replaced with variables in SQL statements.  

```
sparkSession.conf.set("spark.some.config", "abcd")
sparkSession.conf.get("spark.some.config")
sparkSession.sql("select ${spark.some.config}")
```
- `SparkSession` also includes a "catalog" method that contains methods to work with Metastore (data catalog). After this method is used, a dataset is returned, which can be run using the same Dataset API.  

```
val tables = sparkSession.catalog.listTables()
val columns = sparkSession.catalog.listColumns("myTable")
```
- Underlying `SparkContext` can be accessed by `SparkContext` API of `SparkSession`.  

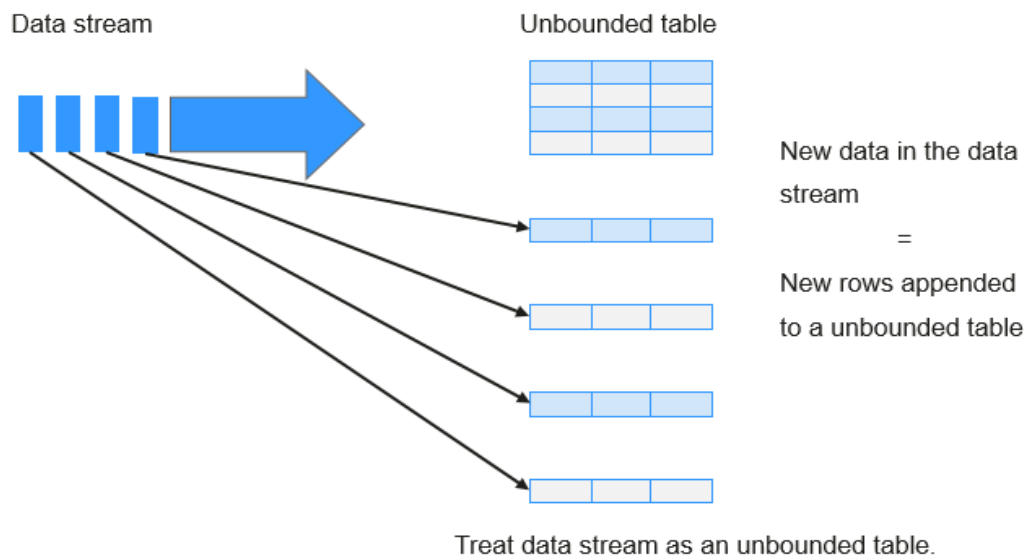
```
val sparkContext = sparkSession.sparkContext
```

## Structured Streaming Principle

Structured Streaming is a stream processing engine built on the Spark SQL engine. You can use the `Dataset/DataFrame` API in Scala, Java, Python, or R to express streaming aggregations, event-time windows, and stream-stream joins. If streaming data is incrementally and continuously produced, Spark SQL will continue to process the data and synchronize the result to the result set. In addition, the system ensures end-to-end exactly-once fault-tolerance guarantees through checkpoints and WALs.

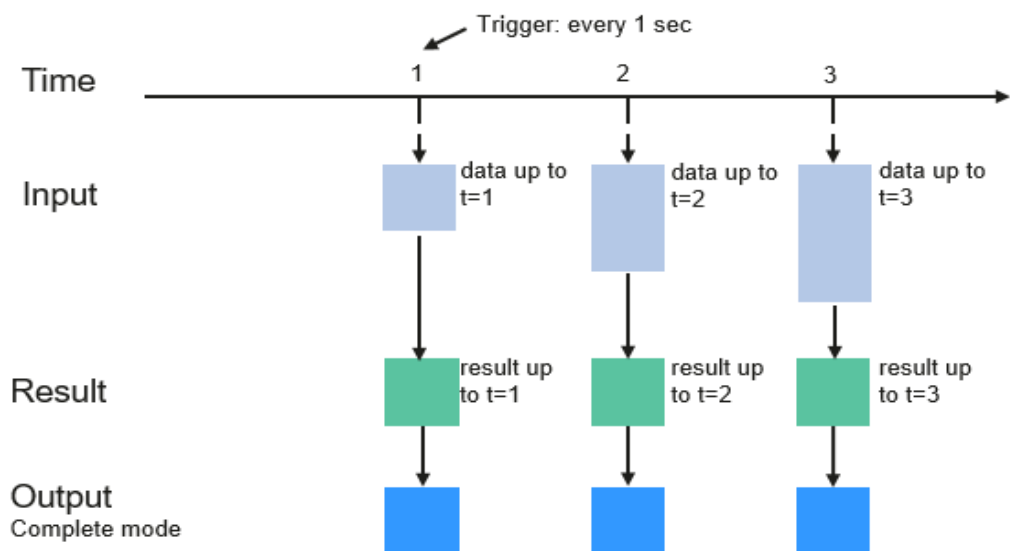
The core of Structured Streaming is to take streaming data as an incremental database table. Similar to the data block processing model, the streaming data processing model applies query operations on a static database table to streaming computing, and Spark uses standard SQL statements for query, to obtain data from the incremental and unbounded table.

**Figure 1-92** Unbounded table of Structured Streaming



Each query operation will generate a result table. At each trigger interval, updated data will be synchronized to the result table. Whenever the result table is updated, the updated result will be written into an external storage system.

**Figure 1-93** Structured Streaming data processing model



### Programming Model for Structured Streaming

Storage modes of Structured Streaming at the output phase are as follows:

- **Complete Mode:** The updated result sets are written into the external storage system. The write operation is performed by a connector of the external storage system.

- **Append Mode:** If an interval is triggered, only added data in the result table will be written into an external system. This is applicable only on the queries where existing rows in the result table are not expected to change.
- **Update Mode:** If an interval is triggered, only updated data in the result table will be written into an external system, which is the difference between the Complete Mode and Update Mode.

## Basic Concepts

- **RDD**

Resilient Distributed Dataset (RDD) is a core concept of Spark. It indicates a read-only and partitioned distributed dataset. Partial or all data of this dataset can be cached in the memory and reused between computations.

### RDD Creation

- An RDD can be created from the input of HDFS or other storage systems that are compatible with Hadoop.
- A new RDD can be converted from a parent RDD.
- An RDD can be converted from a collection of datasets through encoding.

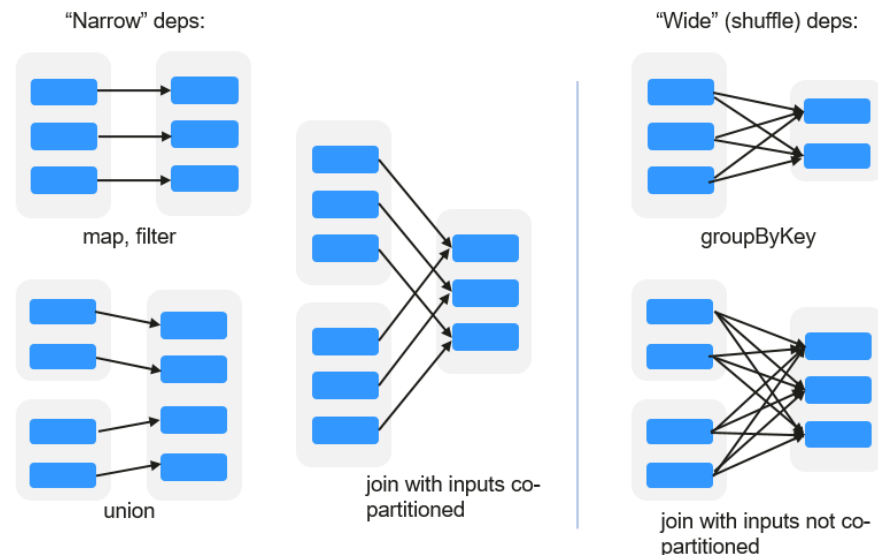
### RDD Storage

- You can select different storage levels to store an RDD for reuse. (There are 11 storage levels to store an RDD.)
- By default, the RDD is stored in the memory. When the memory is insufficient, the RDD overflows to the disk.

- **RDD Dependency**

The RDD dependency includes the narrow dependency and wide dependency.

**Figure 1-94** RDD dependency



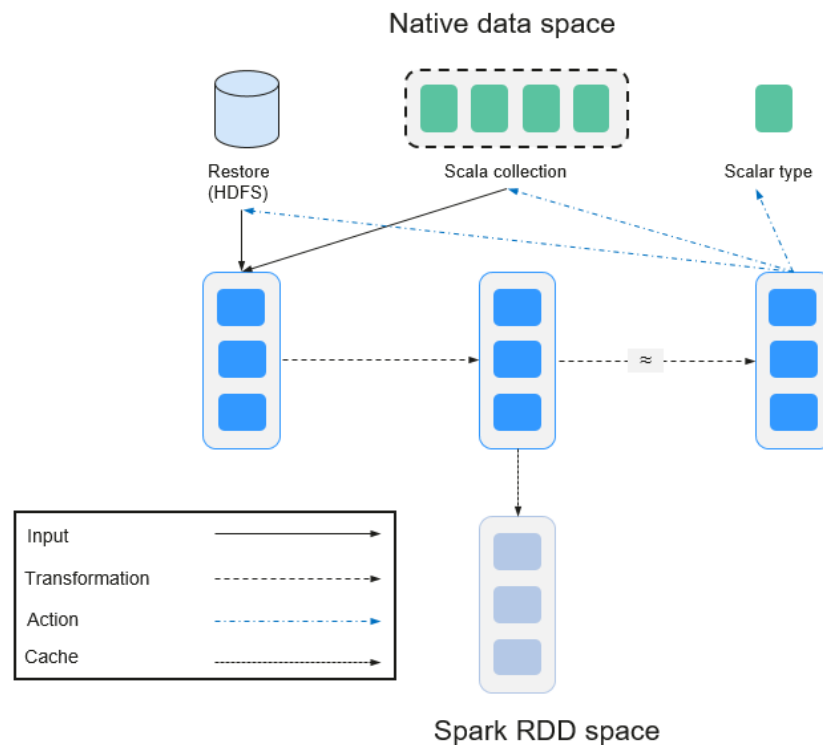
- **Narrow dependency:** Each partition of the parent RDD is used by at most one partition of the child RDD.
- **Wide dependency:** Partitions of the child RDD depend on all partitions of the parent RDD.

The narrow dependency facilitates the optimization. Logically, each RDD operator is a fork/join (the join is not the join operator mentioned above but the barrier used to synchronize multiple concurrent tasks); fork the RDD to each partition, and then perform the computation. After the computation, join the results, and then perform the fork/join operation on the next RDD operator. It is uneconomical to directly translate the RDD into physical implementation. The first is that every RDD (even intermediate result) needs to be physicalized into memory or storage, which is time-consuming and occupies much space. The second is that as a global barrier, the join operation is very expensive and the entire join process will be slowed down by the slowest node. If the partitions of the child RDD narrowly depend on that of the parent RDD, the two fork/join processes can be combined to implement classic fusion optimization. If the relationship in the continuous operator sequence is narrow dependency, multiple fork/join processes can be combined to reduce a large number of global barriers and eliminate the physicalization of many RDD intermediate results, which greatly improves the performance. This is called pipeline optimization in Spark.

- **Transformation and Action (RDD Operations)**

Operations on RDD include transformation (the return value is an RDD) and action (the return value is not an RDD). **Figure 1-95** shows the RDD operation process. The transformation is lazy, which indicates that the transformation from one RDD to another RDD is not immediately executed. Spark only records the transformation but does not execute it immediately. The real computation is started only when the action is started. The action returns results or writes the RDD data into the storage system. The action is the driving force for Spark to start the computation.

**Figure 1-95** RDD operation



The data and operation model of RDD are quite different from those of Scala.

```
val file = sc.textFile("hdfs://...")
val errors = file.filter(_.contains("ERROR"))
errors.cache()
errors.count()
```

- a. The `textFile` operator reads log files from the HDFS and returns files (as an RDD).
- b. The `filter` operator filters rows with **ERROR** and assigns them to errors (a new RDD). The `filter` operator is a transformation.
- c. The `cache` operator caches errors for future use.
- d. The `count` operator returns the number of rows of errors. The `count` operator is an action.

#### Transformation includes the following types:

- The RDD elements are regarded as simple elements.

The input and output has the one-to-one relationship, and the partition structure of the result RDD remains unchanged, for example, `map`.

The input and output has the one-to-many relationship, and the partition structure of the result RDD remains unchanged, for example, `flatMap` (one element becomes a sequence containing multiple elements after `map` and then flattens to multiple elements).

The input and output has the one-to-one relationship, but the partition structure of the result RDD changes, for example, `union` (two RDDs integrates to one RDD, and the number of partitions becomes the sum of the number of partitions of two RDDs) and `coalesce` (partitions are reduced).

Operators of some elements are selected from the input, such as `filter`, `distinct` (duplicate elements are deleted), `subtract` (elements only exist in this RDD are retained), and `sample` (samples are taken).

- The RDD elements are regarded as key-value pairs.

Perform the one-to-one calculation on the single RDD, such as `mapValues` (the partition mode of the source RDD is retained, which is different from `map`).

Sort the single RDD, such as `sort` and `partitionBy` (partitioning with consistency, which is important to the local optimization).

Restructure and reduce the single RDD based on key, such as `groupByKey` and `reduceByKey`.

Join and restructure two RDDs based on the key, such as `join` and `cogroup`.

#### NOTE

The later three operations involving sorting are called shuffle operations.

#### Action includes the following types:

- Generate scalar configuration items, such as **count** (the number of elements in the returned RDD), **reduce**, **fold/aggregate** (the number of scalar configuration items that are returned), and **take** (the number of elements before the return).

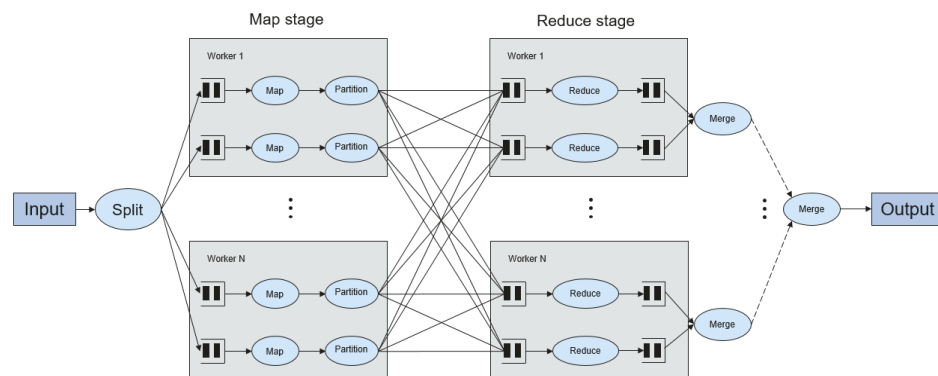
- Generate the Scala collection, such as **collect** (import all elements in the RDD to the Scala collection) and **lookup** (look up all values corresponds to the key).
- Write data to the storage, such as **saveAsTextFile** (which corresponds to the preceding **textFile**).
- Check points, such as the **checkpoint** operator. When Lineage is quite long (which occurs frequently in graphics computation), it takes a long period of time to execute the whole sequence again when a fault occurs. In this case, checkpoint is used as the check point to write the current data to stable storage.

- **Shuffle**

Shuffle is a specific phase in the MapReduce framework, which is located between the Map phase and the Reduce phase. If the output results of Map are to be used by Reduce, the output results must be hashed based on a key and distributed to each Reducer. This process is called Shuffle. Shuffle involves the read and write of the disk and the transmission of the network, so that the performance of Shuffle directly affects the operation efficiency of the entire program.

The figure below shows the entire process of the MapReduce algorithm.

**Figure 1-96** Algorithm process



Shuffle is a bridge to connect data. The following describes the implementation of shuffle in Spark.

Shuffle divides a job of Spark into multiple stages. The former stages contain one or more ShuffleMapTasks, and the last stage contains one or more ResultTasks.

- **Spark Application Structure**

The Spark application structure includes the initialized SparkContext and the main program.

- Initialized SparkContext: constructs the operating environment of the Spark Application.

Constructs the SparkContext object. The following is an example:

```
new SparkContext(master, appName, [SparkHome], [jars])
```

Parameter description:

**master:** indicates the link string. The link modes include local, Yarn-cluster, and Yarn-client.



**appName:** indicates the application name.

**SparkHome:** indicates the directory where Spark is installed in the cluster.

**jars:** indicates the code and dependency package of an application.

- Main program: processes data.

For details about how to submit an application, visit <https://archive.apache.org/dist/spark/docs/3.1.1/submitting-applications.html>.

- **Spark Shell Commands**

The basic Spark shell commands support the submission of Spark applications. The Spark shell commands are as follows:

```
./bin/spark-submit \  
--class <main-class> \  
--master <master-url> \  
... # other options  
<application-jar> \  
[application-arguments]
```

Parameter description:

**--class:** indicates the name of the class of a Spark application.

**--master:** indicates the master to which the Spark application links, such as Yarn-client and Yarn-cluster.

**application-jar:** indicates the path of the JAR file of the Spark application.

**application-arguments:** indicates the parameter required to submit the Spark application. This parameter can be left blank.

- **Spark JobHistory Server**

The Spark web UI is used to monitor the details in each phase of the Spark framework of a running or historical Spark job and provide the log display, which helps users to develop, configure, and optimize the job in more fine-grained units.

### 1.3.22.2 Spark HA Solution

#### Spark Multi-Active Instance HA Principles and Implementation Solution

Based on existing JDBCServer in the community, multi-active-instance mode is used to achieve HA. In this mode, multiple JDBCServer coexist in the cluster and the client can randomly connect any JDBCServer to perform service operations. When one or multiple JDBCServer stop working, a client can connect to another normal JDBCServer.

Compared with active/standby HA mode, multi-active instance mode has following advantages:

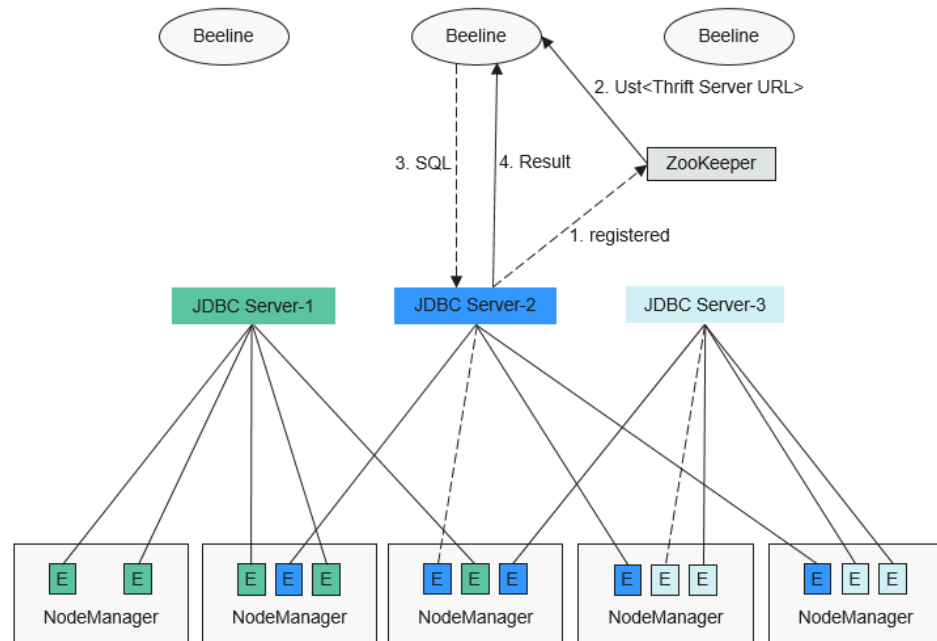
- In active/standby HA, when the active/standby switchover occurs, the unavailable period cannot be controlled by JDBCServer, but it depends on Yarn service resources.
- In Spark, the Thrift JDBC similar to HiveServer2 provides services and users access services through Beeline and JDBC API. Therefore, the processing capability of the JDBCServer cluster depends on the single-point capability of the primary server, and the scalability is insufficient.

The multi-active instance HA mode not only can prevent service interruption caused by switchover, but also enables cluster scale-out to improve high concurrency.

- **Implementation**

The following figure shows the basic principle of multi-active instance HA of Spark JDBCServer.

**Figure 1-97** Spark JDBCServer HA



1. When a JDBCServer is started, it registers with ZooKeeper by writing node information in a specified directory. Node information includes the instance IP address, port number, version, and serial number.
2. To connect to JDBCServer, the client must specify the namespace, which is the directory of JDBCServer instances in ZooKeeper. During the connection, a JDBCServer instance is randomly selected from the specified namespace.
3. After the connection succeeds, the client sends SQL statements to JDBCServer.
4. JDBCServer executes received SQL statements and returns results to the client.

If multi-active instance HA of Spark JDBCServer is enabled, all JDBCServer instances are independent and equivalent. When one JDBCServer instance is interrupted during upgrade, other JDBCServer instances can accept the connection request from the client.

The rules below must be followed in the multi-active instance HA of Spark JDBCServer.

- If a JDBCServer instance exits abnormally, no other instance will take over the sessions and services running on the abnormal instance.
- When the JDBCServer process is stopped, corresponding nodes are deleted from ZooKeeper.
- The client randomly selects the server, which may result in uneven session allocation caused by random distribution of policy results, and finally result in load imbalance of instances.

- After the instance enters the maintenance mode (in which no new connection requests from clients are accepted), services running on the instance may fail when the decommissioning times out.

- **URL Connection**

- Multi-active instance mode

In multi-active instance mode, the client reads content from the ZooKeeper node and connects to JDBCServer. The connection strings are list below.

- Security mode:

If Kinit authentication is enabled, the JDBCURL is as follows:

```
jdbc:hive2://
<zkNode1_IP>:<zkNode1_Port>,<zkNode2_IP>:<zkNode2_Port>,<zkNode3_IP>:<zkNode3_P
ort>;serviceDiscoveryMode=zooKeeper;zooKeeperNamespace=sparkthriftserver2x;sasl
Qop=auth-conf;auth=KERBEROS;principal=spark/hadoop.<System domain
name>@<System domain name>;
```

 **NOTE**

- In the above JDBCURL, **<zkNode\_IP>:<zkNode\_Port>** indicates the ZooKeeper URL. Use commas (,) to separate multiple URLs, Example: 192.168.81.37:2181,192.168.195.232:2181,192.168.169.84:2181.
- **sparkthriftserver2x** indicates the ZooKeeper directory, where a random JDBCServer instance is connected to the client.

For example, when you use Beeline client to connect JDBCServer, run the following command:

```
sh CLIENT_HOME/spark/bin/beeline -u "jdbc:hive2://
<zkNode1_IP>:<zkNode1_Port>,<zkNode2_IP>:<zkNode2_Port>,<zkN
ode3_IP>:<zkNode3_Port>;serviceDiscoveryMode=zooKeeper;zooK
eeperNamespace=sparkthriftserver2x;saslQop=auth-
conf;auth=KERBEROS;principal=spark/hadoop.<System domain
name>@<System domain name>;"
```

If Keytab authentication is enabled, the JDBCURL is as follows:

```
jdbc:hive2://
<zkNode1_IP>:<zkNode1_Port>,<zkNode2_IP>:<zkNode2_Port>,<zkNode3_IP>:<zkNode3_P
ort>;serviceDiscoveryMode=zooKeeper;zooKeeperNamespace=sparkthriftserver2x;sasl
Qop=auth-conf;auth=KERBEROS;principal=spark/hadoop.<System domain
name>@<System domain
name>;user.principal=<principal_name>;user.keytab=<path_to_keytab>
```

In the above URL, **<principal\_name>** indicates the principal of the Kerberos user, for example, **test@<System domain name>**; **<path\_to\_keytab>** indicates the Keytab file path corresponding to **<principal\_name>**, for example, **/opt/auth/test/user.keytab**.

- Common mode:

```
jdbc:hive2://
<zkNode1_IP>:<zkNode1_Port>,<zkNode2_IP>:<zkNode2_Port>,<zkNode3_IP>:<zkNode3_P
ort>;serviceDiscoveryMode=zooKeeper;zooKeeperNamespace=sparkthriftserver2x;
```

For example, when you use Beeline client, in normal mode, for connection, run the following command:

```
sh CLIENT_HOME/spark/bin/beeline -u "jdbc:hive2://
<zkNode1_IP>:<zkNode1_Port>,<zkNode2_IP>:<zkNode2_Port>,<zkN
ode3_IP>:<zkNode3_Port>;serviceDiscoveryMode=zooKeeper;zooK
eeperNamespace=sparkthriftserver2x;"
```

- Non-multi-active instance mode

In this mode, a client connects to a specified JDBCServer node. Compared with multi-active instance mode, the connection string in this mode does not contain **serviceDiscoveryMode** and **zooKeeperNamespace** parameters about ZooKeeper.

For example, when you use Beeline client, in security mode, to connect JDBCServer in non-multi-active instance mode, run the following command:

```
sh CLIENT_HOME/spark/bin/beeline -u "jdbc:hive2://  
<server_IP>:<server_Port>;user.principal=spark/hadoop.<System  
domain name>@<System domain name>;sasLQop=auth-  
conf;auth=KERBEROS;principal=spark/hadoop.<System domain  
name>@<System domain name>;"
```

 NOTE

- In the above command, **<server\_IP>:<server\_Port>** indicates the URL of the specified JDBCServer node.
- **CLIENT\_HOME** indicates the client path.

Except the connection method, other operations of JDBCServer API in the two modes are the same. Spark JDBCServer is another implementation of HiveServer2 in Hive. For details about how to use Spark JDBCServer, see <https://cwiki.apache.org/confluence/display/Hive/HiveServer2+Clients>.

## Spark Multi-Tenant HA

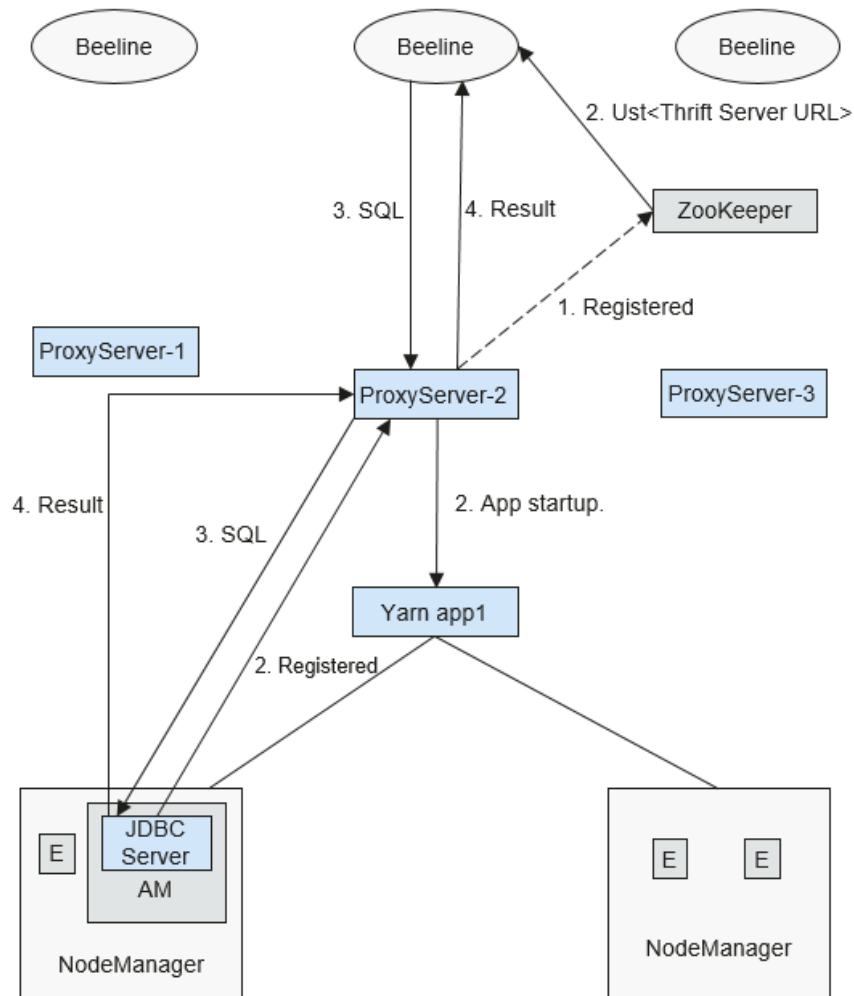
In the JDBCServer multi-active instance solution, JDBCServer uses the Yarn-client mode, but there is only one Yarn resource queue available. To solve this resource limitation problem, the multi-tenant mode is introduced.

In multi-tenant mode, JDBCServers are bound with tenants. Each tenant corresponds to one or more JDBCServers, and a JDBCServer provides services for only one tenant. Different tenants can be configured with different Yarn queues to implement resource isolation. In addition, JDBCServer can be dynamically started as required to avoid resource waste.

- **Implementation**

**Figure 1-98** shows the HA solution of the multi-tenant mode.

**Figure 1-98** Multi-tenant mode of Spark JDBCServer



- a. When ProxyServer is started, it registers with ZooKeeper by writing node information in a specified directory. Node information includes the instance IP address, port number, version, and serial number.

**NOTE**

In multi-tenant mode, the JDBCServer instance refers to the ProxyServer (JDBCServer proxy).

- b. To connect to ProxyServer, the client must specify a namespace, which is the directory of the ProxyServer instance where you want to access ZooKeeper. When the client connects to the ProxyServer, a random instance under the namespace is selected for connection. For details about the URL, see [URL Connection Overview](#).
- c. After the client successfully connects to the ProxyServer, which first checks whether the JDBCServer of a tenant exists. If yes, Beeline connects the JDBCServer. If no, a new JDBCServer is started in Yarn-cluster mode. After the startup of JDBCServer, ProxyServer obtains the IP address of the JDBCServer and establishes the connection between Beeline and JDBCServer.

- d. The client sends SQL statements to ProxyServer, which forwards statements to the connected JDBCServer. JDBCServer returns the results to ProxyServer, which then returns the results to the client.

In the multi-active instance HA mode, all instances are independent and equivalent. If one instance is interrupted during upgrade, other instances can accept the connection request from the client.

- **URL Connection Overview**

- Multi-tenant mode

In multi-tenant mode, the client reads content from the ZooKeeper node and connects to ProxyServer. The connection strings are list below.

- Security mode:

If Kinit authentication is enabled, the client URL is as follows:

```
jdbc:hive2://
<zkNode1_IP>:<zkNode1_Port>,<zkNode2_IP>:<zkNode2_Port>,<zkNode3_IP>:<zkNode3_P
ort>;serviceDiscoveryMode=zooKeeper;zooKeeperNamespace=sparkthriftserver2x;sasl
Qop=auth-conf;auth=KERBEROS;principal=spark/hadoop.<System domain
name>@<System domain name>;
```

 **NOTE**

- In the above URL, **<zkNode\_IP>:<zkNode\_Port>** indicates the ZooKeeper URL. Use commas (,) to separate multiple URLs,

Example:

**192.168.81.37:2181,192.168.195.232:2181,192.168.169.84:2181.**

- **sparkthriftserver2x** indicates the ZooKeeper directory, where a random JDBCServer instance is connected to the client.

For example, when you use Beeline client for connection, run the following command:

```
sh CLIENT_HOME/spark/bin/beeline -u "jdbc:hive2://
<zkNode1_IP>:<zkNode1_Port>,<zkNode2_IP>:<zkNode2_Port>,<zkN
ode3_IP>:<zkNode3_Port>;serviceDiscoveryMode=zooKeeper;zooK
eeperNamespace=sparkthriftserver2x;saslQop=auth-
conf;auth=KERBEROS;principal=spark/hadoop.<System domain
name>@<System domain name>;"
```

If Keytab authentication is enabled, the URL is as follows:

```
jdbc:hive2://
<zkNode1_IP>:<zkNode1_Port>,<zkNode2_IP>:<zkNode2_Port>,<zkNode3_IP>:<zkNode3_P
ort>;serviceDiscoveryMode=zooKeeper;zooKeeperNamespace=sparkthriftserver2x;sasl
Qop=auth-conf;auth=KERBEROS;principal=spark/hadoop.<System domain
name>@<System domain
name>;user.principal=<principal_name>;user.keytab=<path_to_keytab>
```

In the above URL, **<principal\_name>** indicates the principal of the Kerberos user, for example, **test@<System domain name>**;

**<path\_to\_keytab>** indicates the Keytab file path corresponding to **<principal\_name>**, for example, **/opt/auth/test/user.keytab**.

- Common mode:

```
jdbc:hive2://
<zkNode1_IP>:<zkNode1_Port>,<zkNode2_IP>:<zkNode2_Port>,<zkNode3_IP>:<zkNode3_P
ort>;serviceDiscoveryMode=zooKeeper;zooKeeperNamespace=sparkthriftserver2x;
```

For example, run the following command when you use Beeline client for connection in normal mode:

```
sh CLIENT_HOME/spark/bin/beeline -u "jdbc:hive2://
<zkNode1_IP>:<zkNode1_Port>,<zkNode2_IP>:<zkNode2_Port>,<zkN
```

```
ode3_IP>:<zkNode3_Port>/;serviceDiscoveryMode=zooKeeper;zooKeeperNamespace=sparkthriftserver2x;"
```

– Non-multi-tenant mode

In non-multi-tenant mode, a client connects to a specified JDBCServer node. Compared with multi-tenant instance mode, the connection string in this mode does not contain **serviceDiscoveryMode** and **zooKeeperNamespace** parameters about ZooKeeper.

For example, when you use Beeline client to connect JDBCServer in non-multi-tenant instance mode, run the following command:

```
sh CLIENT_HOME/spark/bin/beeline -u "jdbc:hive2://<server_IP>:<server_Port>/;user.principal=spark/hadoop.<System domain name>@<System domain name>;sasLQop=auth-conf;auth=KERBEROS;principal=spark/hadoop.<System domain name>@<System domain name>;"
```

 NOTE

- In the above command, **<server\_IP>:<server\_Port>** indicates the URL of the specified JDBCServer node.
- **CLIENT\_HOME** indicates the client path.

Except the connection method, other operations of JDBCServer API in multi-tenant mode and non-multi-tenant mode are the same. Spark JDBCServer is another implementation of HiveServer2 in Hive. For details about how to use Spark JDBCServer, go to the official Hive website at <https://cwiki.apache.org/confluence/display/Hive/HiveServer2+Clients>.

### Specifying a Tenant

Generally, the client submitted by a user connects to the default JDBCServer of the tenant to which the user belongs. If you want to connect the client to the JDBCServer of a specified tenant, add the **--hiveconf mapreduce.job.queueName** parameter.

If you use Beeline client for connection, run the following command (**aaa** is the tenant name):

```
beeline --hiveconf mapreduce.job.queueName=aaa -u 'jdbc:hive2://192.168.39.30:2181,192.168.40.210:2181,192.168.215.97:2181;serviceDiscoveryMode=zooKeeper;zooKeeperNamespace=sparkthriftserver2x;sasLQop=auth-conf;auth=KERBEROS;principal=spark/hadoop.<System domain name>@<System domain name>'
```

## 1.3.22.3 Relationship Among Spark, HDFS, and Yarn

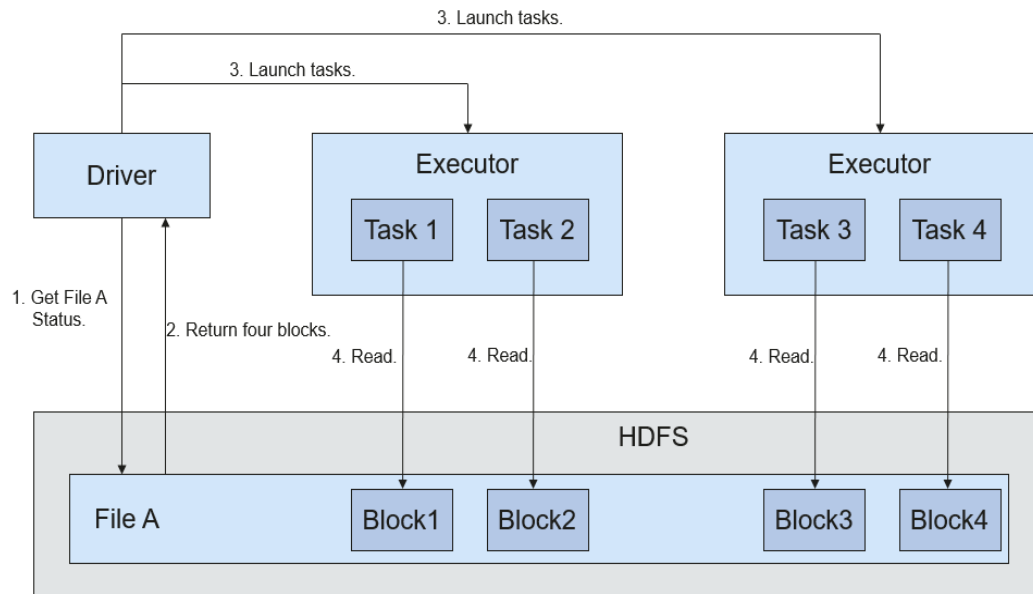
### Relationship Between Spark and HDFS

Data computed by Spark comes from multiple data sources, such as local files and HDFS. Most data computed by Spark comes from the HDFS. The HDFS can read data in large scale for parallel computing. After being computed, data can be stored in the HDFS.

Spark involves Driver and Executor. Driver schedules tasks and Executor runs tasks.

**Figure 1-99** shows the process of reading a file.

**Figure 1-99** File reading process

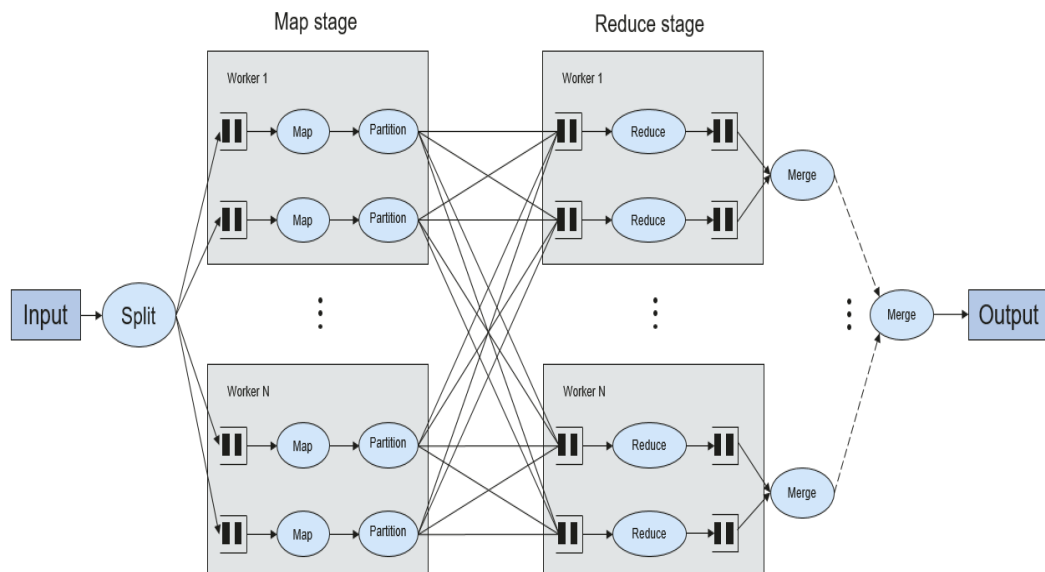


The file reading process is as follows:

1. Driver interconnects with the HDFS to obtain the information of File A.
2. The HDFS returns the detailed block information about this file.
3. Driver sets a parallel degree based on the block data amount, and creates multiple tasks to read the blocks of this file.
4. Executor runs the tasks and reads the detailed blocks as part of the Resilient Distributed Dataset (RDD).

**Figure 1-100** shows the process of writing data to a file.

**Figure 1-100** File writing process



The file writing process is as follows:



1. Driver creates a directory where the file is to be written.
2. Based on the RDD distribution status, the number of tasks related to data writing is computed, and these tasks are sent to Executor.
3. Executor runs these tasks, and writes the RDD data to the directory created in 1.

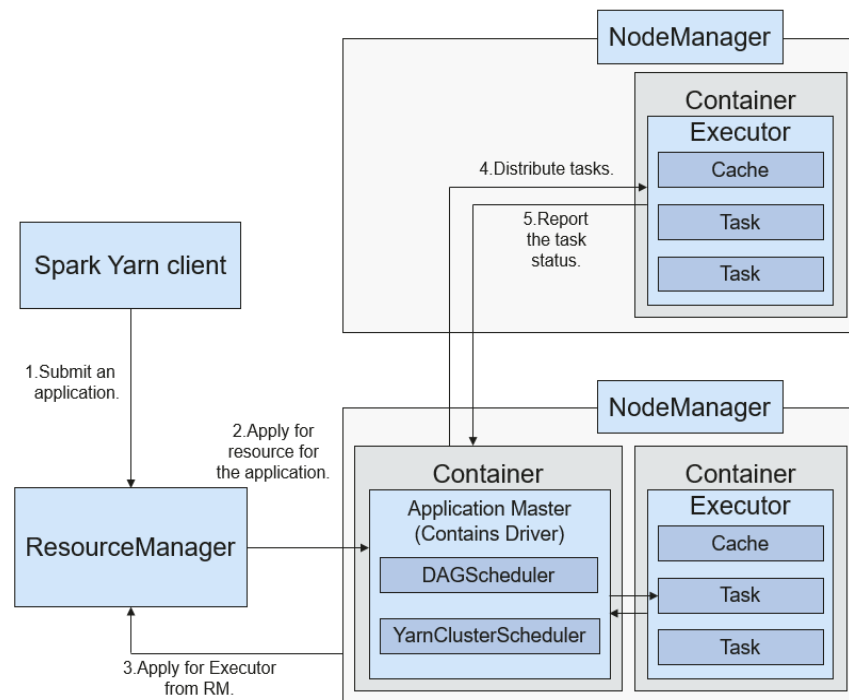
## Relationship Between Spark and Yarn

The Spark computing and scheduling can be implemented using Yarn mode. Spark enjoys the computing resources provided by Yarn clusters and runs tasks in a distributed way. Spark on Yarn has two modes: Yarn-cluster and Yarn-client.

- Yarn-cluster mode

**Figure 1-101** shows the running framework of Spark on Yarn-cluster.

**Figure 1-101** Spark on Yarn-cluster operation framework



Spark on Yarn-cluster implementation process:

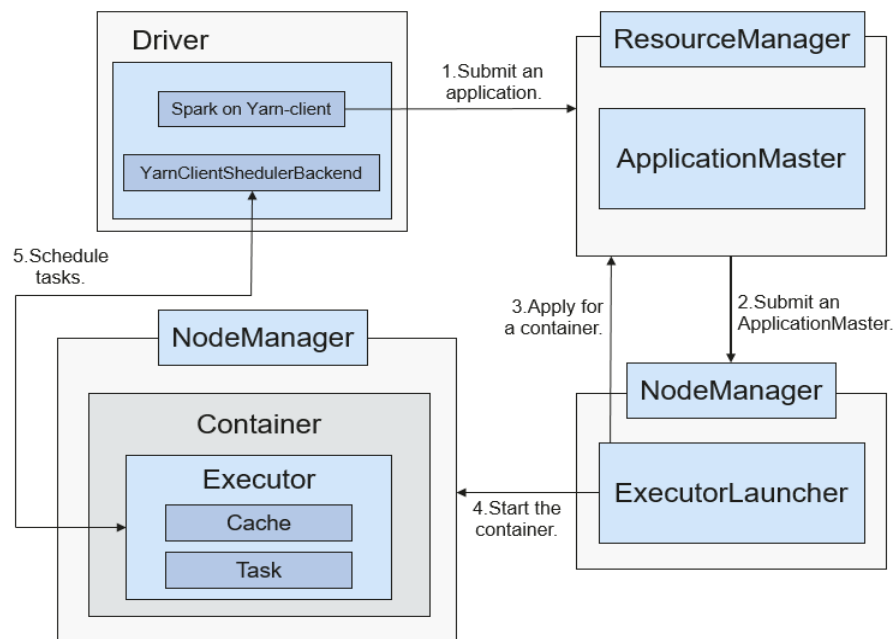
- a. The client generates the application information, and then sends the information to Resource Manager.
- b. Resource Manager allocates the first container (ApplicationMaster) to SparkApplication and starts driver on the container.
- c. ApplicationMaster applies for resources from Resource Manager to run the container.

Resource Manager allocates the container to ApplicationMaster, which communicates with Node Manager, and starts the executor in the obtained container. After the executor is started, it registers with the driver and applies for tasks.

- d. The driver allocates tasks to the executor.
- e. The executor runs tasks and reports the operating status to the driver.
- Yarn-client mode

**Figure 1-102** shows the running framework of Spark on Yarn-cluster.

**Figure 1-102** Spark on Yarn-client operation framework



Spark on Yarn-client implementation process:

**NOTE**

In Yarn-client mode, Driver is deployed on the client and started on the client. In Yarn-client mode, the client of the earlier version is incompatible. You are advised to use the Yarn-cluster mode.

- a. The client sends the Spark application request to ResourceManager, then ResourceManager returns the results. The results include information such as Application ID and the maximum and minimum available resources. The client packages all information required to start ApplicationMaster, and sends the information to ResourceManager.
- b. After receiving the request, ResourceManager finds a proper node for ApplicationMaster and starts it on this node. ApplicationMaster is a role in Yarn, and the process name in Spark is ExecutorLauncher.
- c. Based on the resource requirements of each task, ApplicationMaster can apply for a series of Containers to run tasks from ResourceManager.
- d. After receiving the newly allocated container list (from ResourceManager), ApplicationMaster sends information to the related NodeManagers to start the containers.

ResourceManager allocates the containers to ApplicationMaster, which communicates with the related NodeManagers, and starts the executors in the obtained containers. After the executors are started, it registers with drivers and applies for tasks.

 NOTE

Running containers are not suspended and resources are not released.

- e. The drivers allocate tasks to the executors. The executor executes tasks and reports the operating status to the driver.

### 1.3.22.4 Spark Enhanced Open Source Feature: Optimized SQL Query of Cross-Source Data

#### Scenario

Enterprises usually store massive data, such as from various databases and warehouses, for management and information collection. However, diversified data sources, hybrid dataset structures, and scattered data storage lower query efficiency.

The open source Spark only supports simple filter pushdown during querying of multi-source data. The SQL engine performance is deteriorated due of a large amount of unnecessary data transmission. The pushdown function is enhanced, so that **aggregate**, complex **projection**, and complex **predicate** can be pushed to data sources, reducing unnecessary data transmission and improving query performance.

Only the JDBC data source supports pushdown of query operations, such as **aggregate**, **projection**, **predicate**, **aggregate over inner join**, and **aggregate over union all**. All pushdown operations can be enabled based on your requirements.

**Table 1-20** Enhanced Query of Cross-Source Query

Module	Before Enhancement	After Enhancement
aggregate	The pushdown of <b>aggregate</b> is not supported.	<ul style="list-style-type: none"> <li>● Aggregation functions including <b>sum</b>, <b>avg</b>, <b>max</b>, <b>min</b>, and <b>count</b> are supported. Example: select count(*) from table</li> <li>● Internal expressions of aggregation functions are supported. Example: select sum(a+b) from table</li> <li>● Calculation of aggregation functions is supported. Example: select avg(a) + max(b) from table</li> <li>● Pushdown of <b>having</b> is supported. Example: select sum(a) from table where a&gt;0 group by b having sum(a)&gt;10</li> <li>● Pushdown of some functions is supported. Pushdown of lines in mathematics, time, and string functions, such as <b>abs()</b>, <b>month()</b>, and <b>length()</b> are supported. In addition to the preceding built-in functions, you can run the <b>SET</b> command to add functions supported by data sources. Example: select sum(abs(a)) from table</li> <li>● Pushdown of <b>limit</b> and <b>order by</b> after <b>aggregate</b> is supported. However, the pushdown is not supported in Oracle, because Oracle does not support <b>limit</b>. Example: select sum(a) from table where a&gt;0 group by b order by sum(a) limit 5</li> </ul>
projection	Only pushdown of simple <b>projection</b> is supported. Example: select a, b from table	<ul style="list-style-type: none"> <li>● Complex expressions can be pushed down. Example: select (a+b)*c from table</li> <li>● Some functions can be pushed down. For details, see the description below the table. Example: select length(a)+abs(b) from table</li> <li>● Pushdown of <b>limit</b> and <b>order by</b> after <b>projection</b> is supported. Example: select a, b+c from table order by a limit 3</li> </ul>

Module	Before Enhancement	After Enhancement
predicate	<p>Only simple filtering with the column name on the left of the operator and values on the right is supported. Example: select * from table where a&gt;0 or b in ("aaa", "bbb")</p>	<ul style="list-style-type: none"> <li>Complex expression pushdown is supported. Example: select * from table where a +b&gt;c*d or a/c in (1, 2, 3)</li> <li>Some functions can be pushed down. For details, see the description below the table. Example: select * from table where length(a)&gt;5</li> </ul>
aggregate over inner join	<p>Related data from the two tables must be loaded to Spark. The join operation must be performed before the <b>aggregate</b> operation.</p>	<p>The following functions are supported:</p> <ul style="list-style-type: none"> <li>Aggregation functions including <b>sum</b>, <b>avg</b>, <b>max</b>, <b>min</b>, and <b>count</b> are supported.</li> <li>All <b>aggregate</b> operations can be performed in a same table. The <b>group by</b> operations can be performed on one or two tables and only inner join is supported.</li> </ul> <p>The following scenarios are not supported:</p> <ul style="list-style-type: none"> <li><b>aggregate</b> cannot be pushed down from both the left- and right-join tables.</li> <li><b>aggregate</b> contains operations, for example, sum(a+b).</li> <li><b>aggregate</b> operations, for example, sum(a)+min(b).</li> </ul>
aggregate over union all	<p>Related data from the two tables must be loaded to Spark. <b>union</b> must be performed before <b>aggregate</b>.</p>	<p>Supported scenarios: Aggregation functions including <b>sum</b>, <b>avg</b>, <b>max</b>, <b>min</b>, and <b>count</b> are supported.</p> <p>Unsupported scenarios:</p> <ul style="list-style-type: none"> <li><b>aggregate</b> contains operations, for example, sum(a+b).</li> <li><b>aggregate</b> operations, for example, sum(a)+min(b).</li> </ul>

## Precautions

- If external data source is Hive, query operation cannot be performed on foreign tables created by Spark.
- Only MySQL and MPPDB data sources are supported.

## 1.3.23 Spark2x

### 1.3.23.1 Basic Principles of Spark2x

#### NOTE

The Spark2x component applies to MRS 3.x and later versions.

## Description

Spark is a memory-based distributed computing framework. In iterative computation scenarios, the computing capability of Spark is 10 to 100 times higher than MapReduce, because data is stored in memory when being processed. Spark can use HDFS as the underlying storage system, enabling users to quickly switch to Spark from MapReduce. Spark provides one-stop data analysis capabilities, such as the streaming processing in small batches, offline batch processing, SQL query, and data mining. Users can seamlessly use these functions in a same application. For details about the new open-source features of Spark2x, see [Spark2x Open Source New Features](#).

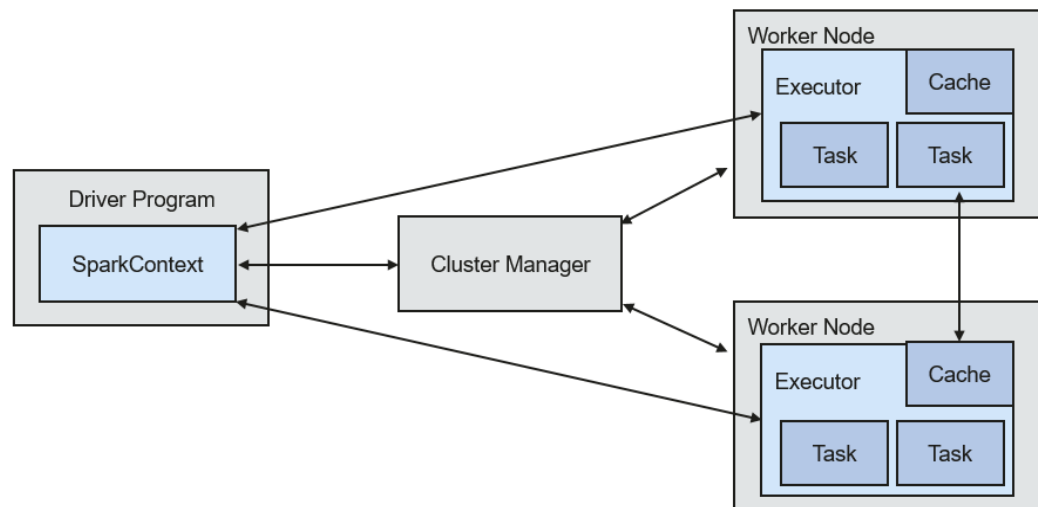
Features of Spark are as follows:

- Improves the data processing capability through distributed memory computing and directed acyclic graph (DAG) execution engine. The delivered performance is 10 to 100 times higher than that of MapReduce.
- Supports multiple development languages (Scala/Java/Python) and dozens of highly abstract operators to facilitate the construction of distributed data processing applications.
- Builds data processing stacks using [SQL](#), [Streaming](#), MLlib, and GraphX to provide one-stop data processing capabilities.
- Fits into the Hadoop ecosystem, allowing Spark applications to run on Standalone, Mesos, or Yarn, enabling access of multiple data sources such as HDFS, HBase, and Hive, and supporting smooth migration of the MapReduce application to Spark.

## Architecture

[Figure 1-103](#) describes the Spark architecture and [Table 1-21](#) lists the Spark modules.

**Figure 1-103** Spark architecture



**Table 1-21** Basic concepts

Module	Description
Cluster Manager	Cluster manager manages resources in the cluster. Spark supports multiple cluster managers, including Mesos, Yarn, and the Standalone cluster manager that is delivered with Spark. By default, Spark clusters adopt the Yarn cluster manager.
Application	Spark application. It consists of one Driver Program and multiple executors.
Deploy Mode	Deployment in cluster or client mode. In cluster mode, the driver runs on a node inside the cluster. In client mode, the driver runs on the client (outside the cluster).
Driver Program	The main process of the Spark application. It runs the <b>main()</b> function of an application and creates SparkContext. It is used for parsing applications, generating stages, and scheduling tasks to executors. Usually, SparkContext represents Driver Program.
Executor	A process started on a Work Node. It is used to execute tasks, and manage and process the data used in applications. A Spark application usually contains multiple executors. Each executor receives commands from the driver and executes one or multiple tasks.
Worker Node	A node that starts and manages executors and resources in a cluster.
Job	A job consists of multiple concurrent tasks. One action operator (for example, a collect operator) maps to one job.
Stage	Each job consists of multiple stages. Each stage is a task set, which is separated by Directed Acyclic Graph (DAG).

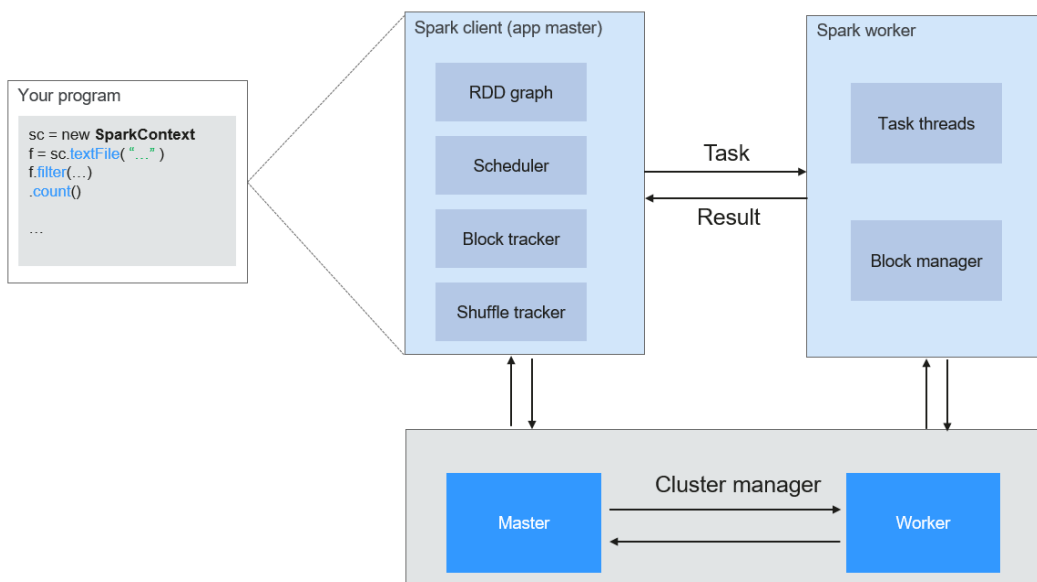
Module	Description
Task	A task carries the computation unit of the service logics. It is the minimum working unit that can be executed on the Spark platform. An application can be divided into multiple tasks based on the execution plan and computation amount.

## Spark Principle

Figure 1-104 describes the application running architecture of Spark.

1. An application is running in the cluster as a collection of processes. Driver coordinates the running of the application.
2. To run an application, Driver connects to the cluster manager (such as Standalone, Mesos, and Yarn) to apply for the executor resources, and start ExecutorBackend. The cluster manager schedules resources between different applications. Driver schedules DAGs, divides stages, and generates tasks for the application at the same time.
3. Then, Spark sends the codes of the application (the codes transferred to SparkContext, which is defined by JAR or Python) to an executor.
4. After all tasks are finished, the running of the user application is stopped.

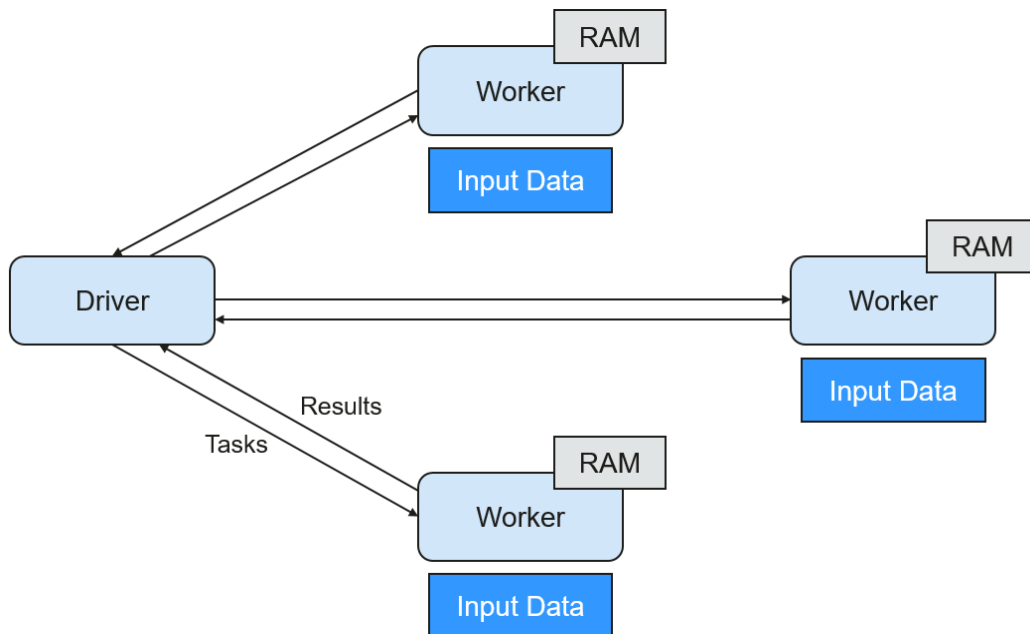
Figure 1-104 Spark application running architecture



Spark uses Master and Worker modes, as shown in Figure 1-105. A user submits an application on the Spark client, and then the scheduler divides a job into multiple tasks and sends the tasks to each Worker for execution. Each Worker reports the computation results to Driver (Master), and then the Driver aggregates and returns the results to the client.



**Figure 1-105** Spark Master-Worker mode



Note the following about the architecture:

- Applications are isolated from each other. Each application has an independent executor process, and each executor starts multiple threads to execute tasks in parallel. Each driver schedules its own tasks, and different application tasks run on different JVMs, that is, different executors.
- Different Spark applications do not share data, unless data is stored in the external storage system such as HDFS.
- You are advised to deploy the Driver program in a location that is close to the Worker node because the Driver program schedules tasks in the cluster. For example, deploy the Driver program on the network where the Worker node is located.

Spark on YARN can be deployed in two modes:

- In Yarn-cluster mode, the Spark driver runs inside an ApplicationMaster process which is managed by Yarn in the cluster. After the ApplicationMaster is started, the client can exit without interrupting service running.
- In Yarn-client mode, Driver runs in the client process, and the ApplicationMaster process is used only to apply for requesting resources from Yarn.

## Spark Streaming Principle

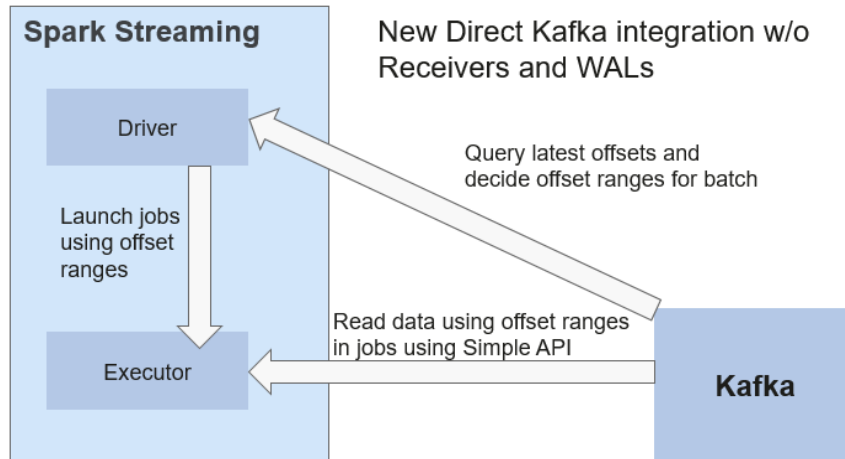
Spark Streaming is a real-time computing framework built on the Spark, which expands the capability for processing massive streaming data. Spark supports two data processing approaches: Direct Streaming and Receiver.

### Direct Streaming computing process

In Direct Streaming approach, Direct API is used to process data. Take Kafka Direct API as an example. Direct API provides offset location that each batch range will

read from, which is much simpler than starting a receiver to continuously receive data from Kafka and written data to write-ahead logs (WALs). Then, each batch job is running and the corresponding offset data is ready in Kafka. These offset information can be securely stored in the checkpoint file and read by applications that failed to start.

**Figure 1-106** Data transmission through Direct Kafka API



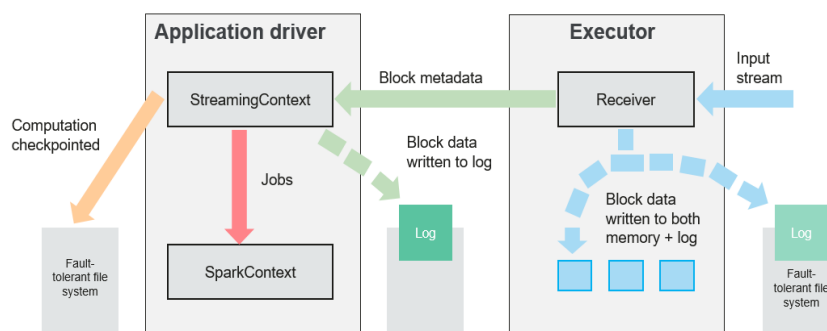
After the failure, Spark Streaming can read data from Kafka again and process the data segment. The processing result is the same no matter Spark Streaming fails or not, because the semantic is processed only once.

Direct API does not need to use the WAL and Receivers, and ensures that each Kafka record is received only once, which is more efficient. In this way, the Spark Streaming and Kafka can be well integrated, making streaming channels be featured with high fault-tolerance, high efficiency, and ease-of-use. Therefore, you are advised to use Direct Streaming to process data.

**Receiver computing process**

When a Spark Streaming application starts (that is, when the driver starts), the related StreamingContext (the basis of all streaming functions) uses SparkContext to start the receiver to become a long-term running task. These receivers receive and save streaming data to the Spark memory for processing. [Figure 1-107](#) shows the data transfer lifecycle.

**Figure 1-107** Data transfer lifecycle



1. Receive data (blue arrow).  
Receiver divides a data stream into a series of blocks and stores them in the executor memory. In addition, after WAL is enabled, it writes data to the WAL of the fault-tolerant file system.
2. Notify the driver (green arrow).  
The metadata in the received block is sent to StreamingContext in the driver. The metadata includes:
  - Block reference ID used to locate the data position in the Executor memory.
  - Block data offset information in logs (if the WAL function is enabled).
3. Process data (red arrow).  
For each batch of data, StreamingContext uses block information to generate resilient distributed datasets (RDDs) and jobs. StreamingContext executes jobs by running tasks to process blocks in the executor memory.
4. Periodically set checkpoints (orange arrows).
5. For fault tolerance, StreamingContext periodically sets checkpoints and saves them to external file systems.

### Fault Tolerance

Spark and its RDD allow seamless processing of failures of any Worker node in the cluster. Spark Streaming is built on top of Spark. Therefore, the Worker node of Spark Streaming also has the same fault tolerance capability. However, Spark Streaming needs to run properly in case of long-time running. Therefore, Spark must be able to recover from faults through the driver process (main process that coordinates all Workers). This poses challenges to the Spark driver fault-tolerance because the Spark driver may be any user application implemented in any computation mode. However, Spark Streaming has internal computation architecture. That is, it periodically executes the same Spark computation in each batch data. Such architecture allows it to periodically store checkpoints to reliable storage space and recover them upon the restart of Driver.

For source data such as files, the Driver recovery mechanism can ensure zero data loss because all data is stored in a fault-tolerant file system such as HDFS. However, for other data sources such as Kafka and Flume, some received data is cached only in memory and may be lost before being processed. This is caused by the distribution operation mode of Spark applications. When the driver process fails, all executors running in the Cluster Manager, together with all data in the memory, are terminated. To avoid such data loss, the WAL function is added to Spark Streaming.

WAL is often used in databases and file systems to ensure persistence of any data operation. That is, first record an operation to a persistent log and perform this operation on data. If the operation fails, the system is recovered by reading the log and re-applying the preset operation. The following describes how to use WAL to ensure persistence of received data:

Receiver is used to receive data from data sources such as Kafka. As a long-time running task in Executor, Receiver receives data, and also confirms received data if supported by data sources. Received data is stored in the Executor memory, and Driver delivers a task to Executor for processing.

After WAL is enabled, all received data is stored to log files in the fault-tolerant file system. Therefore, the received data does not lose even if Spark Streaming

fails. Besides, receiver checks correctness of received data only after the data is pre-written into logs. Data that is cached but not stored can be sent again by data sources after the driver restarts. These two mechanisms ensure zero data loss. That is, all data is recovered from logs or re-sent by data sources.

To enable the WAL function, perform the following operations:

- Set **streamingContext.checkpoint** (path-to-directory) to configure the checkpoint directory, which is an HDFS file path used to store streaming checkpoints and WALs.
- Set **spark.streaming.receiver.writeAheadLog.enable** of SparkConf to **true** (the default value is **false**).

After WAL is enabled, all receivers have the advantage of recovering from reliable received data. You are advised to disable the multi-replica mechanism because the fault-tolerant file system of WAL may also replicate the data.

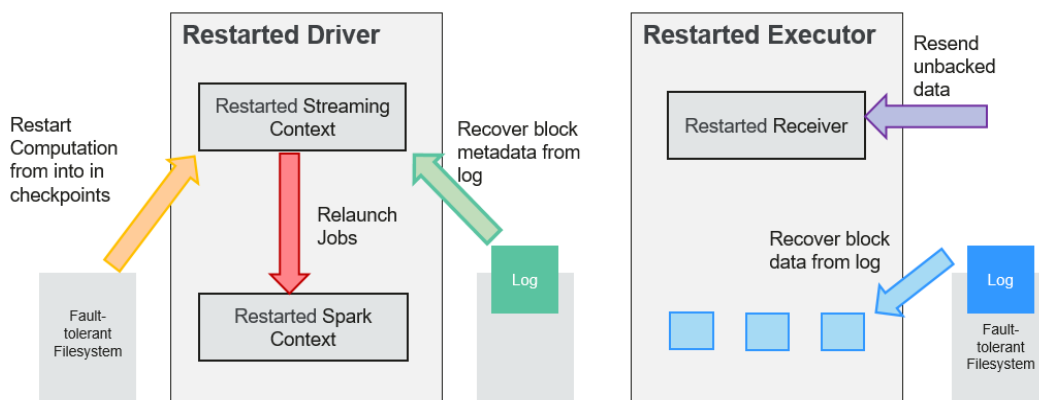
**NOTE**

The data receiving throughput is lowered after WAL is enabled. All data is written into the fault-tolerant file system. As a result, the write throughput of the file system and the network bandwidth for data replication may become the potential bottleneck. To solve this problem, you are advised to create more receivers to increase the degree of data receiving parallelism or use better hardware to improve the throughput of the fault-tolerant file system.

**Recovery Process**

When a failed driver is restarted, restart it as follows:

**Figure 1-108** Computing recovery process



1. Recover computing. (Orange arrow)  
Use checkpoint information to restart Driver, reconstruct SparkContext and restart Receiver.
2. Recover metadata block. (Green arrow)  
This operation ensures that all necessary metadata blocks are recovered to continue the subsequent computing recovery.
3. Relaunch unfinished jobs. (Red arrow)  
Recovered metadata is used to generate RDDs and corresponding jobs for interrupted batch processing due to failures.

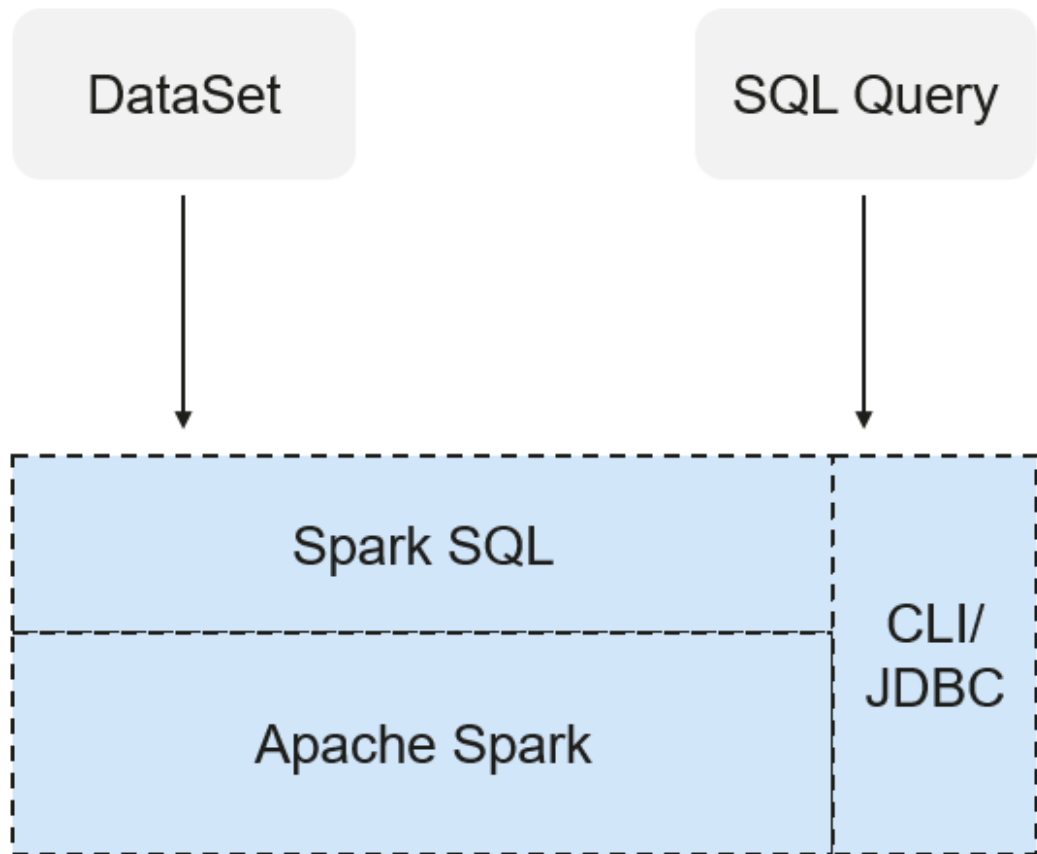
4. Read block data saved in logs. (Blue arrow)  
Block data is directly read from WALs during execution of the preceding jobs, and therefore all essential data reliably stored in logs is recovered.
5. Resend unconfirmed data. (Purple arrow)  
Data that is cached but not stored to logs upon failures is re-sent by data sources, because the receiver does not confirm the data.

Therefore, by using WALs and reliable Receiver, Spark Streaming can avoid input data loss caused by Driver failures.

## SparkSQL and DataSet Principle

### SparkSQL

Figure 1-109 SparkSQL and DataSet



Spark SQL is a module for processing structured data. In Spark application, SQL statements or DataSet APIs can be seamlessly used for querying structured data.

Spark SQL and DataSet also provide a universal method for accessing multiple data sources such as Hive, CSV, Parquet, ORC, JSON, and JDBC. These data sources also allow data interaction. Spark SQL reuses the Hive frontend processing logic and metadata processing module. With the Spark SQL, you can directly query existing Hive data.

In addition, Spark SQL also provides API, CLI, and JDBC APIs, allowing diverse accesses to the client.

## Spark SQL Native DDL/DML

In Spark 1.5, lots of Data Definition Language (DDL)/Data Manipulation Language (DML) commands are pushed down to and run on the Hive, causing coupling with the Hive and inflexibility such as unexpected error reports and results.

Spark2x realizes command localization and replaces the Hive with Spark SQL Native DDL/DML to run DDL/DML commands. Additionally, the decoupling from the Hive is realized and commands can be customized.

## DataSet

A DataSet is a strongly typed collection of domain-specific objects that can be transformed in parallel using functional or relational operations. Each Dataset also has an untyped view called a DataFrame, which is a Dataset of Row.

The DataFrame is a structured and distributed dataset consisting of multiple columns. The DataFrame is equal to a table in the relationship database or the DataFrame in the R/Python. The DataFrame is the most basic concept in the Spark SQL, which can be created by using multiple methods, such as the structured dataset, Hive table, external database or RDD.

Operations available on DataSets are divided into transformations and actions.

- A transformation operation can generate a new DataSet, for example, **map**, **filter**, **select**, and **aggregate (groupBy)**.
- An action operation can trigger computation and return results, for example, **count**, **show**, or write data to the file system.

You can use either of the following methods to create a DataSet:

- The most common way is by pointing Spark to some files on storage systems, using the **read** function available on a SparkSession.  

```
val people = spark.read.parquet("...").as[Person] // Scala
DataSet<Person> people = spark.read().parquet("...").as(Encoders.bean(Person.class)); // Java
```
- You can also create a DataSet using the transformation operation available on an existing one. For example, apply the map operation on an existing DataSet to create a DataSet:  

```
val names = people.map(_.name) // In Scala: names is Dataset.
Dataset<String> names = people.map((Person p) -> p.name, Encoders.STRING); // Java
```

## CLI and JDBCServer

In addition to programming APIs, Spark SQL also provides the CLI/JDBC APIs.

- Both **spark-shell** and **spark-sql** scripts can provide the CLI for debugging.
- JDBCServer provides JDBC APIs. External systems can directly send JDBC requests to calculate and parse structured data.

## SparkSession Principle

SparkSession is a unified API in Spark2x and can be regarded as a unified entry for reading data. SparkSession provides a single entry point to perform many operations that were previously scattered across multiple classes, and also provides accessor methods to these older classes to maximize compatibility.

A SparkSession can be created using a builder pattern. The builder will automatically reuse the existing SparkSession if there is a SparkSession; or create

a `SparkSession` if it does not exist. During I/O transactions, the configuration item settings in the builder are automatically synchronized to Spark and Hadoop.

```
import org.apache.spark.sql.SparkSession
val sparkSession = SparkSession.builder
  .master("local")
  .appName("my-spark-app")
  .config("spark.some.config.option", "config-value")
  .getOrCreate()
```

- `SparkSession` can be used to execute SQL queries on data and return results as `DataFrame`.  

```
sparkSession.sql("select * from person").show
```
- `SparkSession` can be used to set configuration items during running. These configuration items can be replaced with variables in SQL statements.  

```
sparkSession.conf.set("spark.some.config", "abcd")
sparkSession.conf.get("spark.some.config")
sparkSession.sql("select ${spark.some.config}")
```
- `SparkSession` also includes a "catalog" method that contains methods to work with Metastore (data catalog). After this method is used, a dataset is returned, which can be run using the same Dataset API.  

```
val tables = sparkSession.catalog.listTables()
val columns = sparkSession.catalog.listColumns("myTable")
```
- Underlying `SparkContext` can be accessed by `SparkContext` API of `SparkSession`.  

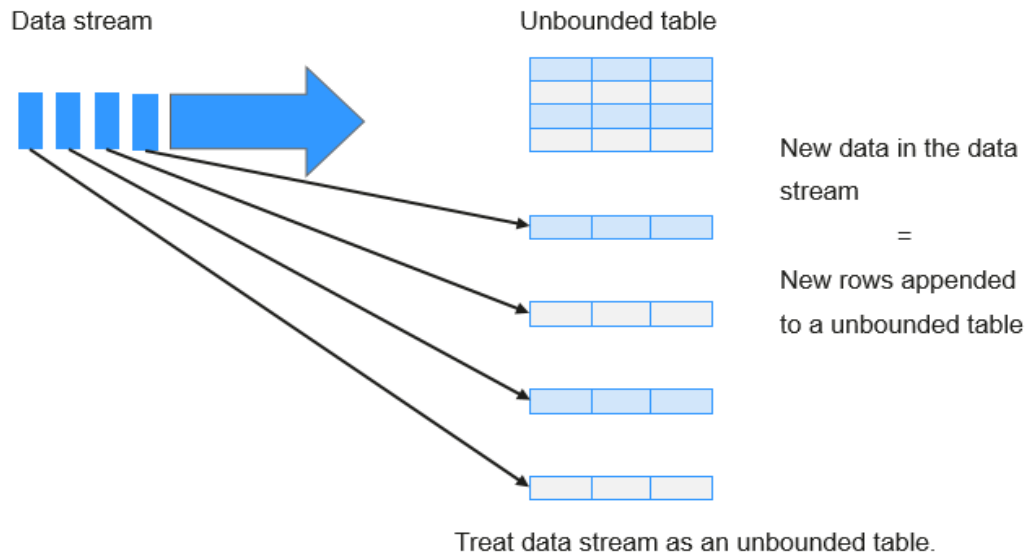
```
val sparkContext = sparkSession.sparkContext
```

## Structured Streaming Principle

Structured Streaming is a stream processing engine built on the Spark SQL engine. You can use the Dataset/DataFrame API in Scala, Java, Python, or R to express streaming aggregations, event-time windows, and stream-stream joins. If streaming data is incrementally and continuously produced, Spark SQL will continue to process the data and synchronize the result to the result set. In addition, the system ensures end-to-end exactly-once fault-tolerance guarantees through checkpoints and WALs.

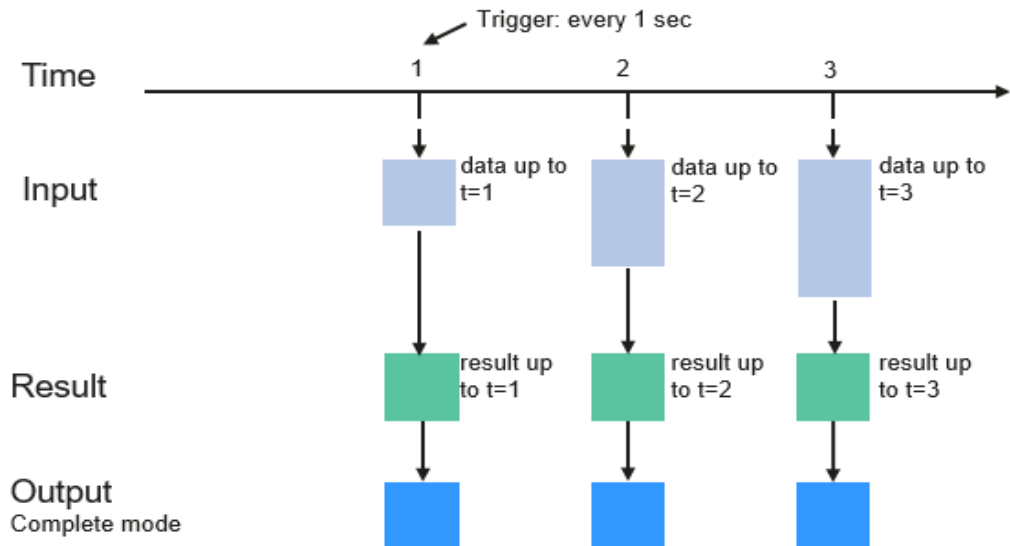
The core of Structured Streaming is to take streaming data as an incremental database table. Similar to the data block processing model, the streaming data processing model applies query operations on a static database table to streaming computing, and Spark uses standard SQL statements for query, to obtain data from the incremental and unbounded table.

**Figure 1-110** Unbounded table of Structured Streaming



Each query operation will generate a result table. At each trigger interval, updated data will be synchronized to the result table. Whenever the result table is updated, the updated result will be written into an external storage system.

**Figure 1-111** Structured Streaming data processing model



### Programming Model for Structured Streaming

Storage modes of Structured Streaming at the output phase are as follows:

- **Complete Mode:** The updated result sets are written into the external storage system. The write operation is performed by a connector of the external storage system.



- Append Mode: If an interval is triggered, only added data in the result table will be written into an external system. This is applicable only on the queries where existing rows in the result table are not expected to change.
- Update Mode: If an interval is triggered, only updated data in the result table will be written into an external system, which is the difference between the Complete Mode and Update Mode.

## Concepts

- **RDD**

Resilient Distributed Dataset (RDD) is a core concept of Spark. It indicates a read-only and partitioned distributed dataset. Partial or all data of this dataset can be cached in the memory and reused between computations.

### RDD Creation

- An RDD can be created from the input of HDFS or other storage systems that are compatible with Hadoop.
- A new RDD can be converted from a parent RDD.
- An RDD can be converted from a collection of datasets through encoding.

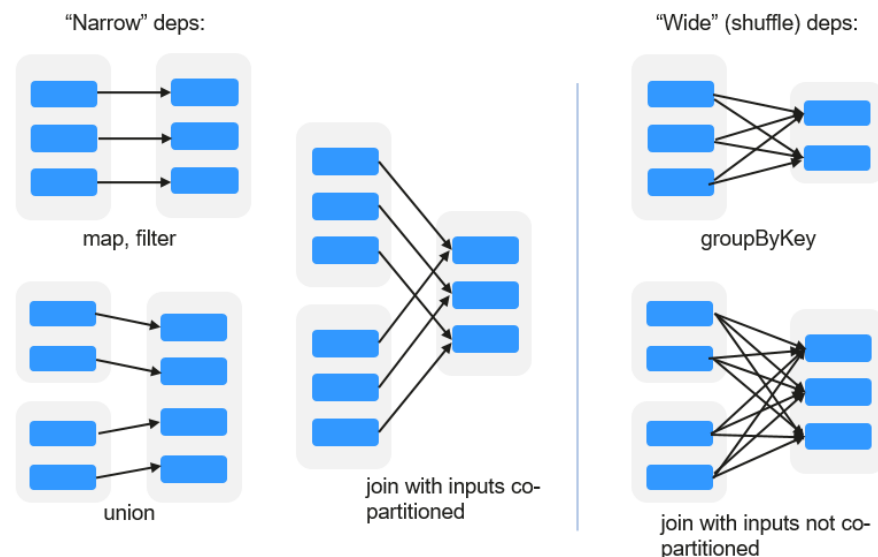
### RDD Storage

- You can select different storage levels to store an RDD for reuse. (There are 11 storage levels to store an RDD.)
- By default, the RDD is stored in the memory. When the memory is insufficient, the RDD overflows to the disk.

- **RDD Dependency**

The RDD dependency includes the narrow dependency and wide dependency.

Figure 1-112 RDD dependency



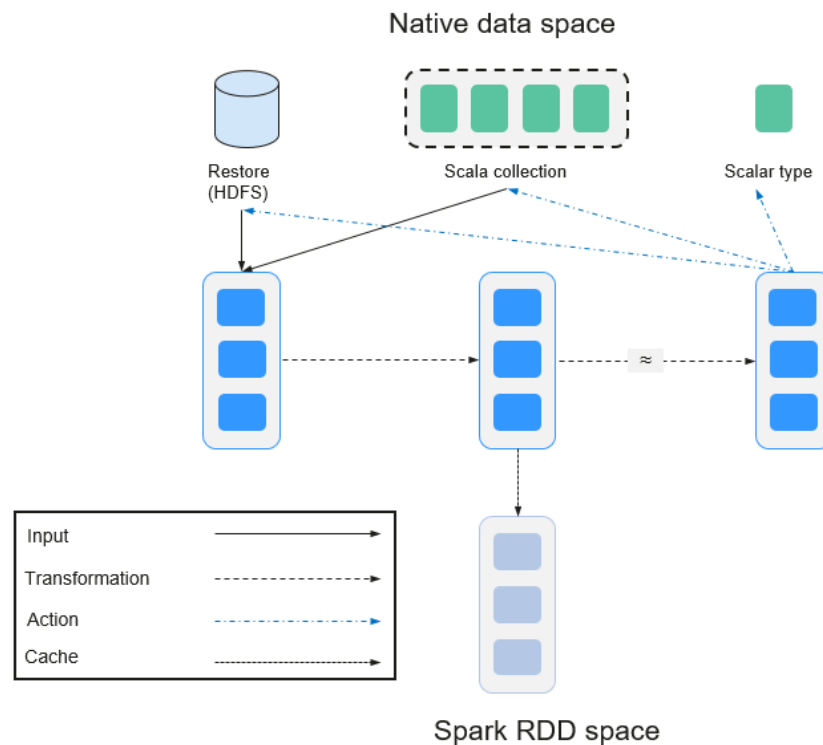
- **Narrow dependency:** Each partition of the parent RDD is used by at most one partition of the child RDD.
- **Wide dependency:** Partitions of the child RDD depend on all partitions of the parent RDD.

The narrow dependency facilitates the optimization. Logically, each RDD operator is a fork/join (the join is not the join operator mentioned above but the barrier used to synchronize multiple concurrent tasks); fork the RDD to each partition, and then perform the computation. After the computation, join the results, and then perform the fork/join operation on the next RDD operator. It is uneconomical to directly translate the RDD into physical implementation. The first is that every RDD (even intermediate result) needs to be physicalized into memory or storage, which is time-consuming and occupies much space. The second is that as a global barrier, the join operation is very expensive and the entire join process will be slowed down by the slowest node. If the partitions of the child RDD narrowly depend on that of the parent RDD, the two fork/join processes can be combined to implement classic fusion optimization. If the relationship in the continuous operator sequence is narrow dependency, multiple fork/join processes can be combined to reduce a large number of global barriers and eliminate the physicalization of many RDD intermediate results, which greatly improves the performance. This is called pipeline optimization in Spark.

- **Transformation and Action (RDD Operations)**

Operations on RDD include transformation (the return value is an RDD) and action (the return value is not an RDD). [Figure 1-113](#) shows the RDD operation process. The transformation is lazy, which indicates that the transformation from one RDD to another RDD is not immediately executed. Spark only records the transformation but does not execute it immediately. The real computation is started only when the action is started. The action returns results or writes the RDD data into the storage system. The action is the driving force for Spark to start the computation.

**Figure 1-113** RDD operation



The data and operation model of RDD are quite different from those of Scala.

```
val file = sc.textFile("hdfs://...")
val errors = file.filter(_.contains("ERROR"))
errors.cache()
errors.count()
```

- a. The `textFile` operator reads log files from the HDFS and returns files (as an RDD).
- b. The `filter` operator filters rows with **ERROR** and assigns them to errors (a new RDD). The `filter` operator is a transformation.
- c. The `cache` operator caches errors for future use.
- d. The `count` operator returns the number of rows of errors. The `count` operator is an action.

#### Transformation includes the following types:

- The RDD elements are regarded as simple elements.

The input and output has the one-to-one relationship, and the partition structure of the result RDD remains unchanged, for example, `map`.

The input and output has the one-to-many relationship, and the partition structure of the result RDD remains unchanged, for example, `flatMap` (one element becomes a sequence containing multiple elements after `map` and then flattens to multiple elements).

The input and output has the one-to-one relationship, but the partition structure of the result RDD changes, for example, `union` (two RDDs integrates to one RDD, and the number of partitions becomes the sum of the number of partitions of two RDDs) and `coalesce` (partitions are reduced).

Operators of some elements are selected from the input, such as `filter`, `distinct` (duplicate elements are deleted), `subtract` (elements only exist in this RDD are retained), and `sample` (samples are taken).

- The RDD elements are regarded as key-value pairs.

Perform the one-to-one calculation on the single RDD, such as `mapValues` (the partition mode of the source RDD is retained, which is different from `map`).

Sort the single RDD, such as `sort` and `partitionBy` (partitioning with consistency, which is important to the local optimization).

Restructure and reduce the single RDD based on key, such as `groupByKey` and `reduceByKey`.

Join and restructure two RDDs based on the key, such as `join` and `cogroup`.

#### NOTE

The later three operations involving sorting are called shuffle operations.

#### Action includes the following types:

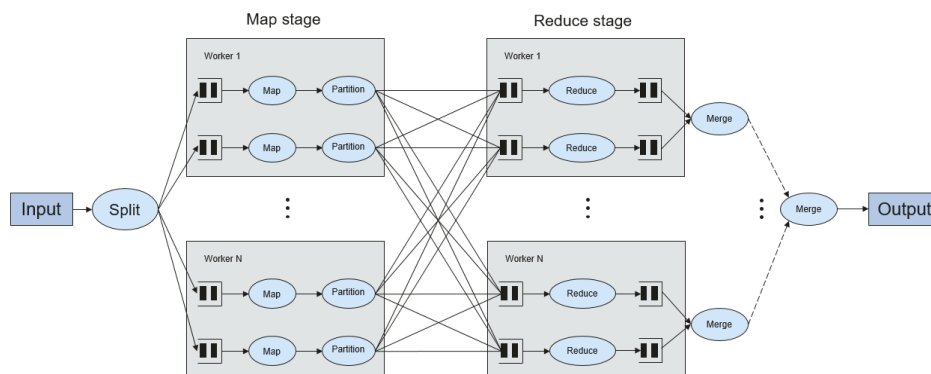
- Generate scalar configuration items, such as **count** (the number of elements in the returned RDD), **reduce**, **fold/aggregate** (the number of scalar configuration items that are returned), and **take** (the number of elements before the return).

- Generate the Scala collection, such as **collect** (import all elements in the RDD to the Scala collection) and **lookup** (look up all values corresponds to the key).
  - Write data to the storage, such as **saveAsTextFile** (which corresponds to the preceding **textFile**).
  - Check points, such as the **checkpoint** operator. When Lineage is quite long (which occurs frequently in graphics computation), it takes a long period of time to execute the whole sequence again when a fault occurs. In this case, checkpoint is used as the check point to write the current data to stable storage.
- **Shuffle**

Shuffle is a specific phase in the MapReduce framework, which is located between the Map phase and the Reduce phase. If the output results of Map are to be used by Reduce, the output results must be hashed based on a key and distributed to each Reducer. This process is called Shuffle. Shuffle involves the read and write of the disk and the transmission of the network, so that the performance of Shuffle directly affects the operation efficiency of the entire program.

The figure below shows the entire process of the MapReduce algorithm.

**Figure 1-114** Algorithm process



Shuffle is a bridge to connect data. The following describes the implementation of shuffle in Spark.

Shuffle divides a job of Spark into multiple stages. The former stages contain one or more ShuffleMapTasks, and the last stage contains one or more ResultTasks.

- **Spark Application Structure**

The Spark application structure includes the initialized SparkContext and the main program.

- Initialized SparkContext: constructs the operating environment of the Spark Application.

Constructs the SparkContext object. The following is an example:

```
new SparkContext(master, appName, [SparkHome], [jars])
```

Parameter description:

**master:** indicates the link string. The link modes include local, Yarn-cluster, and Yarn-client.

**appName:** indicates the application name.

**SparkHome:** indicates the directory where Spark is installed in the cluster.

**jars:** indicates the code and dependency package of an application.

- Main program: processes data.

For details about how to submit an application, visit <https://archive.apache.org/dist/spark/docs/3.1.1/submitting-applications.html>.

- **Spark Shell Commands**

The basic Spark shell commands support the submission of Spark applications. The Spark shell commands are as follows:

```
./bin/spark-submit \  
--class <main-class> \  
--master <master-url> \  
... # other options  
<application-jar> \  
[application-arguments]
```

Parameter description:

**--class:** indicates the name of the class of a Spark application.

**--master:** indicates the master to which the Spark application links, such as Yarn-client and Yarn-cluster.

**application-jar:** indicates the path of the JAR file of the Spark application.

**application-arguments:** indicates the parameter required to submit the Spark application. This parameter can be left blank.

- **Spark JobHistory Server**

The Spark web UI is used to monitor the details in each phase of the Spark framework of a running or historical Spark job and provide the log display, which helps users to develop, configure, and optimize the job in more fine-grained units.

## 1.3.23.2 Spark2x HA Solution

### 1.3.23.2.1 Spark2x Multi-active Instance

#### Background

Based on existing JDBCServer in the community, multi-active-instance HA is used to achieve the high availability. In this mode, multiple JDBCServer coexist in the cluster and the client can randomly connect any JDBCServer to perform service operations. When one or multiple JDBCServer stop working, a client can connect to another normal JDBCServer.

Compared with active/standby HA, multi-active instance HA eliminates the following restrictions:

- In active/standby HA, when the active/standby switchover occurs, the unavailable period cannot be controlled by JDBCServer, but determined by Yarn service resources.
- In Spark, the Thrift JDBC similar to HiveServer2 provides services and users access services through Beeline and JDBC API. Therefore, the processing

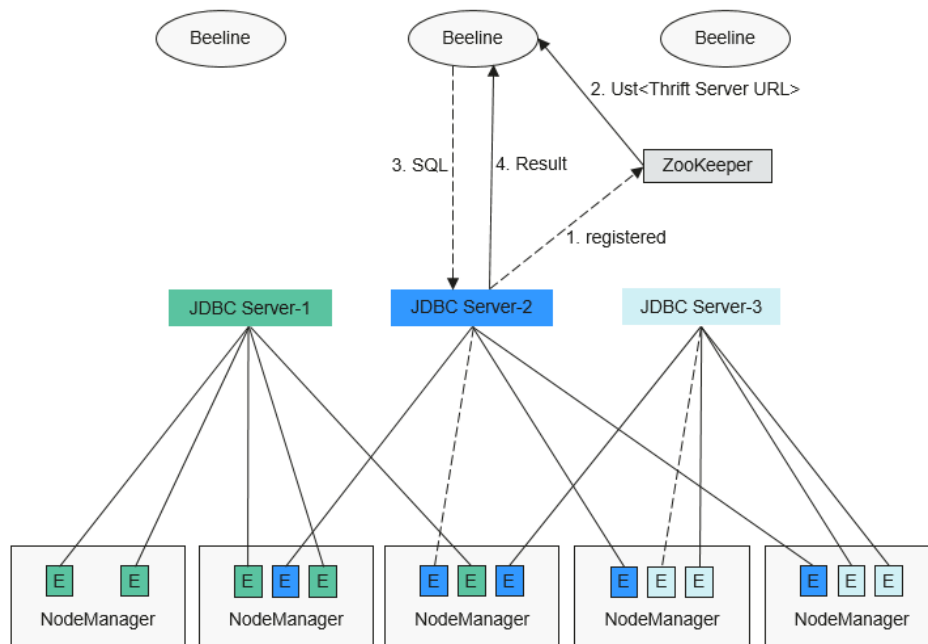
capability of the JDBCServer cluster depends on the single-point capability of the primary server, and the scalability is insufficient.

Multi-active instance HA not only prevents service interruption caused by switchover, but also enables cluster scale-out to secure high concurrency.

## Implementation

The following figure shows the basic principle of multi-active instance HA of Spark JDBCServer.

**Figure 1-115** Spark JDBCServer HA



1. After JDBCServer is started, it registers with ZooKeeper by writing node information in a specified directory. Node information includes the JDBCServer instance IP, port number, version, and serial number (information of different nodes is separated by commas).

An example is provided as follows:

```
[serverUri=192.168.169.84:22550
;version=8.0.2.1;sequence=0000001244,serverUri=192.168.195.232:22550 ;version=8.0.2.1;sequence=000
0001242,serverUri=192.168.81.37:22550 ;version=8.0.2.1;sequence=0000001243]
```

2. To connect to JDBCServer, the client must specify the namespace, which is the directory of JDBCServer instances in ZooKeeper. During the connection, a JDBCServer instance is randomly selected from the specified namespace. For details about URL, see [URL Connection](#).
3. After the connection succeeds, the client sends SQL statements to JDBCServer.
4. JDBCServer executes received SQL statements and sends results back to the client.

In multi-active instance HA mode, all JDBCServer instances are independent and equivalent. When one instance is interrupted during upgrade, other JDBCServer instances can accept the connection request from the client.

Following rules must be followed in the multi-active instance HA of Spark JDBCServer:

- If a JDBCServer instance exits abnormally, no other instance will take over the sessions and services running on this abnormal instance.
- When the JDBCServer process is stopped, corresponding nodes are deleted from ZooKeeper.
- The client randomly selects the server, which may result in uneven session allocation, and finally result in imbalance of instance load.
- After the instance enters the maintenance mode (in which no new connection request from the client is accepted), services still running on the instance may fail when the decommissioning times out.

## URL Connection

### Multi-active instance mode

In multi-active instance mode, the client reads content from the ZooKeeper node and connects to JDBCServer. The connection strings are as follows:

- Security mode:
  - If Kinit authentication is enabled, the JDBCURL is as follows:
 

```
jdbc:hive2://
<zkNode1_IP>:<zkNode1_Port>,<zkNode2_IP>:<zkNode2_Port>,<zkNode3_IP>:<zkNode3_Port>;s
erviceDiscoveryMode=zooKeeper;zooKeeperNamespace=sparkthriftserver2x;saslQop=auth-
conf;auth=KERBEROS;principal=spark2x/hadoop.<System domain name>@<System domain
name>;
```

#### NOTE

- **<zkNode\_IP>:<zkNode\_Port>** indicates the ZooKeeper URL. Use commas (,) to separate multiple URLs,  
For example,  
**192.168.81.37:2181,192.168.195.232:2181,192.168.169.84:2181.**
- **sparkthriftserver2x** indicates the directory in ZooKeeper, where a random JDBCServer instance is connected to the client.

For example, when you use Beeline client for connection in security mode, run the following command:

```
sh CLIENT_HOME/spark/bin/beeline -u "jdbc:hive2://
<zkNode1_IP>:<zkNode1_Port>,<zkNode2_IP>:<zkNode2_Port>,<zkNode3
_IP>:<zkNode3_Port>;serviceDiscoveryMode=zooKeeper;zooKeeperNa
amespace=sparkthriftserver2x;saslQop=auth-
conf;auth=KERBEROS;principal=spark2x/hadoop.<System domain
name>@<System domain name>;"
```

- If Keytab authentication is enabled, the JDBCURL is as follows:
 

```
jdbc:hive2://
<zkNode1_IP>:<zkNode1_Port>,<zkNode2_IP>:<zkNode2_Port>,<zkNode3_IP>:<zkNode3_Port>;s
erviceDiscoveryMode=zooKeeper;zooKeeperNamespace=sparkthriftserver2x;saslQop=auth-
conf;auth=KERBEROS;principal=spark2x/hadoop.<System domain name>@<System domain
name>;user.principal=<principal_name>;user.keytab=<path_to_keytab>

<principal_name> indicates the principal of Kerberos user, for example,
test@<System domain name>. <path_to_keytab> indicates the Keytab file
path corresponding to <principal_name>, for example, /opt/auth/test/
user.keytab.
```
- Common mode:

```
jdbc:hive2://  
<zkNode1_IP>:<zkNode1_Port>,<zkNode2_IP>:<zkNode2_Port>,<zkNode3_IP>:<zkNode3_Port>;service  
DiscoveryMode=zooKeeper;zooKeeperNamespace=sparkthriftserver2x;
```

For example, when you use Beeline client for connection in common mode, run the following command:

```
sh CLIENT_HOME/spark/bin/beeline -u "jdbc:hive2://  
<zkNode1_IP>:<zkNode1_Port>,<zkNode2_IP>:<zkNode2_Port>,<zkNode3_IP>:  
<zkNode3_Port>;serviceDiscoveryMode=zooKeeper;zooKeeperNamespace=  
sparkthriftserver2x;"
```

### Non-multi-active instance mode

In non-multi-active instance mode, a client connects to a specified JDBCServer node. Compared with multi-active instance mode, the connection string in non-multi-active instance mode does not contain **serviceDiscoveryMode** and **zooKeeperNamespace** parameters about ZooKeeper.

For example, when you use Beeline client to connect JDBCServer in non-multi-active instance mode, run the following command:

```
sh CLIENT_HOME/spark/bin/beeline -u "jdbc:hive2://  
<server_IP>:<server_Port>;user.principal=spark2x/hadoop.<System domain  
name>@<System domain name>;sasLQop=auth-  
conf;auth=KERBEROS;principal=spark2x/hadoop.<System domain  
name>@<System domain name>;"
```

#### NOTE

- **<server\_IP>:<server\_Port>** indicates the URL of the specified JDBCServer node.
- **CLIENT\_HOME** indicates the client path.

Except the connection method, operations of JDBCServer API in multi-active instance mode and non-multi-active instance mode are the same. Spark JDBCServer is another implementation of HiveServer2 in Hive. For details about other operations, see official website of Hive at <https://cwiki.apache.org/confluence/display/Hive/HiveServer2+Clients>.

## 1.3.23.2.2 Spark2x Multi-tenant

### Background

In the JDBCServer multi-active instance mode, JDBCServer implements the Yarn-client mode but only one Yarn resource queue is available. To solve the resource limitation problem, the multi-tenant mode is introduced.

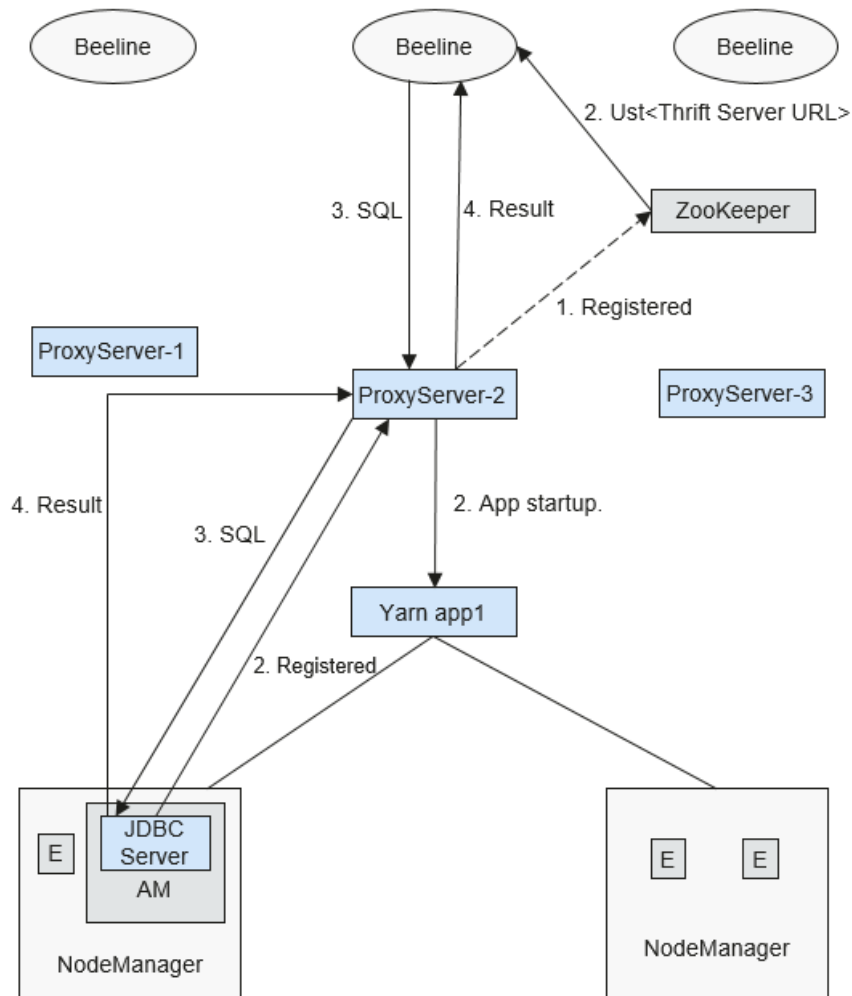
In multi-tenant mode, JDBCServer are bound with tenants. Each tenant corresponds to one or more JDBCServer, and a JDBCServer provides services for only one tenant. Different tenants can be configured with different Yarn queues to implement resource isolation. In addition, JDBCServer can be dynamically started as required to avoid resource waste.

### Implementation

**Figure 1-116** shows the HA solution of the multi-tenant mode.



**Figure 1-116** Multi-tenant mode of Spark JDBCServer



1. When ProxyServer is started, it registers with ZooKeeper by writing node information in a specified directory. Node information includes the instance IP, port number, version, and serial number (information of different nodes is separated by commas).

**NOTE**

In multi-tenant mode, the JDBCServer instance on MRS page indicates ProxyServer, the JDBCServer agent.

An example is provided as follows:

```
serverUri=192.168.169.84:22550
;version=8.0.2.1;sequence=0000001244,serverUri=192.168.195.232:22550
;version=8.0.2.1;sequence=0000001242,serverUri=192.168.81.37:22550
;version=8.0.2.1;sequence=0000001243,
```

2. To connect to ProxyServer, the client must specify a namespace, which is the directory of the ProxyServer instance that you want to access in ZooKeeper. When the client connects to ProxyServer, an instance under Namespace is randomly selected for connection. For details about the URL, see [URL Connection](#).
3. After the client successfully connects to ProxyServer, ProxyServer checks whether the JDBCServer of a tenant exists. If yes, Beeline connects the

JDBCServer. If no, a new JDBCServer is started in Yarn-cluster mode. After the startup of JDBCServer, ProxyServer obtains the IP address of the JDBCServer and establishes the connection between Beeline and JDBCServer.

4. The client sends SQL statements to ProxyServer, which then forwards statements to the connected JDBCServer. JDBCServer returns the results to ProxyServer, which then returns the results to the client.

In multi-tenant HA mode, all ProxyServer instances are independent and equivalent. If one instance is interrupted during upgrade, other instances can accept the connection request from the client.

## URL Connection

### Multi-tenant mode

In multi-tenant mode, the client reads content from the ZooKeeper node and connects to ProxyServer. The connection strings are as follows:

- Security mode:

- If Kinit authentication is enabled, the client URL is as follows:

```
jdbc:hive2://
<zkNode1_IP>:<zkNode1_Port>,<zkNode2_IP>:<zkNode2_Port>,<zkNode3_IP>:<zkNode3_Port>|;s
erviceDiscoveryMode=zooKeeper;zooKeeperNamespace=sparkthriftserver2x;saslQop=auth-
conf;auth=KERBEROS;principal=spark2x/hadoop.<System domain name>@<System domain
name>;
```

#### NOTE

- **<zkNode\_IP>:<zkNode\_Port>** indicates the ZooKeeper URL. Use commas (,) to separate multiple URLs.  
For example,  
**192.168.81.37:2181,192.168.195.232:2181,192.168.169.84:2181.**
- **sparkthriftserver2x** indicates the ZooKeeper directory, where a random JDBCServer instance is connected to the client.

For example, when you use Beeline client for connection in security mode, run the following command:

```
sh CLIENT_HOME/spark/bin/beeline -u "jdbc:hive2://
<zkNode1_IP>:<zkNode1_Port>,<zkNode2_IP>:<zkNode2_Port>,<zkNode3
_IP>:<zkNode3_Port>|;serviceDiscoveryMode=zooKeeper;zooKeeperNa
amespace=sparkthriftserver2x;saslQop=auth-
conf;auth=KERBEROS;principal=spark2x/hadoop.<System domain
name>@<System domain name>;"
```

- If Keytab authentication is enabled, the URL is as follows:

```
jdbc:hive2://
<zkNode1_IP>:<zkNode1_Port>,<zkNode2_IP>:<zkNode2_Port>,<zkNode3_IP>:<zkNode3_Port>|;s
erviceDiscoveryMode=zooKeeper;zooKeeperNamespace=sparkthriftserver2x;saslQop=auth-
conf;auth=KERBEROS;principal=spark2x/hadoop.<System domain name>@<System domain
name>;user.principal=<principal_name>;user.keytab=<path_to_keytab>
```

**<principal\_name>** indicates the principal of Kerberos user, for example, **test@<System domain name>**. **<path\_to\_keytab>** indicates the Keytab file path corresponding to **<principal\_name>**, for example, **/opt/auth/test/user.keytab**.

- Common mode:

```
jdbc:hive2://
<zkNode1_IP>:<zkNode1_Port>,<zkNode2_IP>:<zkNode2_Port>,<zkNode3_IP>:<zkNode3_Port>|;service
DiscoveryMode=zooKeeper;zooKeeperNamespace=sparkthriftserver2x;
```

For example, when you use Beeline client for connection in common mode, run the following command:

```
sh CLIENT_HOME/spark/bin/beeline -u "jdbc:hive2://  
<zookeeper1_IP>:<zookeeper1_Port>,<zookeeper2_IP>:<zookeeper2_Port>,<zookeeper3_IP>:<zookeeper3_Port>|;serviceDiscoveryMode=zooKeeper;zooKeeperNamespace=sparkthriftserver2x;"
```

### Non-multi-tenant mode

In non-multi-tenant mode, a client connects to a specified JDBCServer node. Compared with multi-active instance mode, the connection string in non-multi-active instance mode does not contain **serviceDiscoveryMode** and **zooKeeperNamespace** parameters about ZooKeeper.

For example, when you use Beeline client to connect JDBCServer in non-multi-tenant instance mode, run the following command:

```
sh CLIENT_HOME/spark/bin/beeline -u "jdbc:hive2://  
<server_IP>:<server_Port>|;user.principal=spark/hadoop.<System domain name>@<System domain name>;sasLQop=auth-conf;auth=KERBEROS;principal=spark/hadoop.<System domain name>@<System domain name>;"
```

#### NOTE

- **<server\_IP>:<server\_Port>** indicates the URL of the specified JDBCServer node.
- **CLIENT\_HOME** indicates the client path.

Except the connection method, other operations of JDBCServer API in multi-tenant mode and non-multi-tenant mode are the same. Spark JDBCServer is another implementation of HiveServer2 in Hive. For details about other operations, see official website of Hive at <https://cwiki.apache.org/confluence/display/Hive/HiveServer2+Clients>.

### Specifying a Tenant

Generally, the client submitted by a user connects to the default JDBCServer of the tenant to which the user belongs. If you want to connect the client to the JDBCServer of a specified tenant, add the **--hiveconf mapreduce.job.queueName** parameter.

Command for connecting Beeline is as follows (**aaa** indicates the tenant name):

```
beeline --hiveconf mapreduce.job.queueName=aaa -u  
'jdbc:hive2://192.168.39.30:2181,192.168.40.210:2181,192.168.215.97:2181;serviceDiscoveryMode=zooKeeper;zooKeeperNamespace=sparkthriftserver2x;sasLQop=auth-conf;auth=KERBEROS;principal=spark2x/hadoop.<System domain name>@<System domain name>'
```

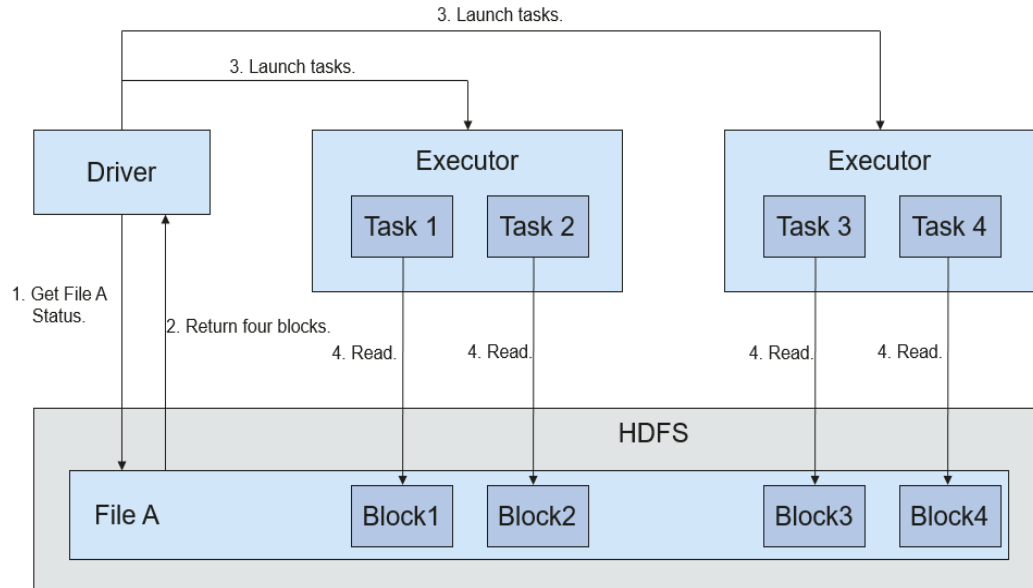
## 1.3.23.3 Relationship Between Spark2x and Other Components

### Relationship Between Spark and HDFS

Data computed by Spark comes from multiple data sources, such as local files and HDFS. Most data comes from HDFS which can read data in large scale for parallel computing. After being computed, data can be stored in HDFS.

Spark involves Driver and Executor. Driver schedules tasks and Executor runs tasks. [Figure 1-117](#) describes the file reading process.

**Figure 1-117** File reading process

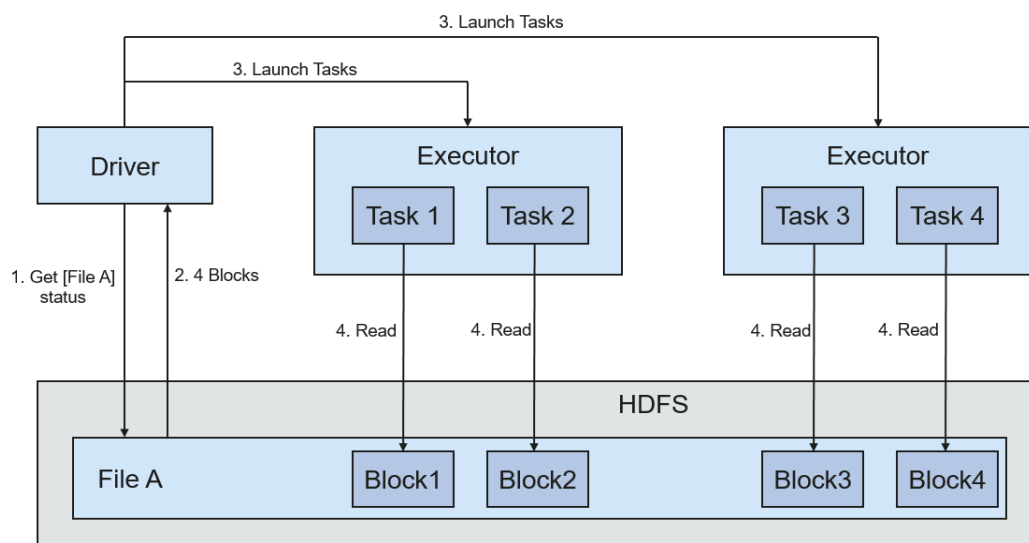


The file reading process is as follows:

1. Driver interconnects with HDFS to obtain the information of File A.
2. The HDFS returns the detailed block information about this file.
3. Driver sets a parallel degree based on the block data amount, and creates multiple tasks to read the blocks of this file.
4. Executor runs the tasks and reads the detailed blocks as part of the Resilient Distributed Dataset (RDD).

[Figure 1-118](#) describes the file writing process.

**Figure 1-118** File writing process



The file writing process is as follows:

1. Driver creates a directory where the file is to be written.
2. Based on the RDD distribution status, the number of tasks related to data writing is computed, and these tasks are sent to Executor.
3. Executor runs these tasks, and writes the RDD data to the directory created in 1.

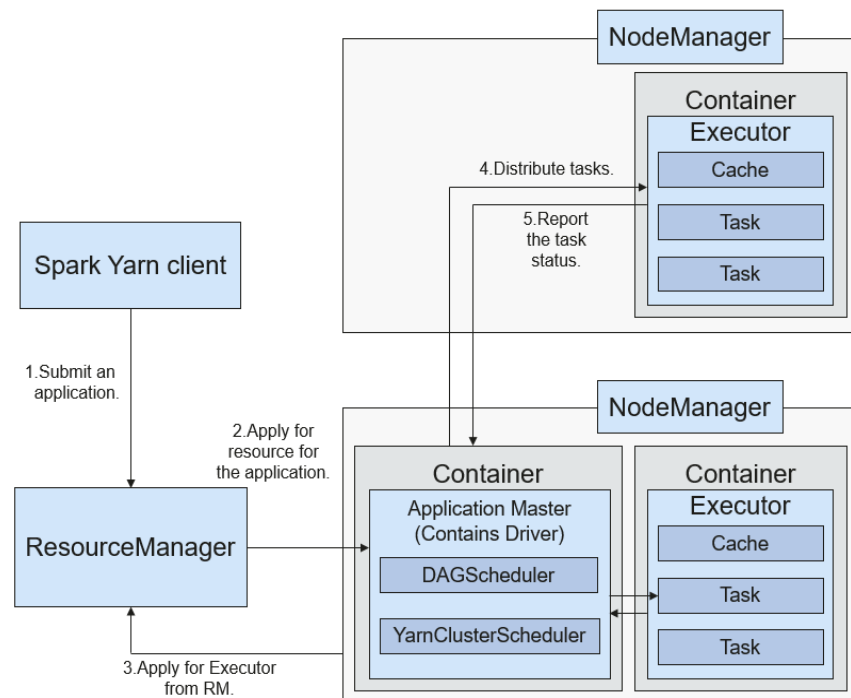
## Relationship with Yarn

The Spark computing and scheduling can be implemented using Yarn mode. Spark enjoys the computing resources provided by Yarn clusters and runs tasks in a distributed way. Spark on Yarn has two modes: Yarn-cluster and Yarn-client.

- Yarn-cluster mode

**Figure 1-119** describes the operation framework.

**Figure 1-119** Spark on Yarn-cluster operation framework



Spark on Yarn-cluster implementation process:

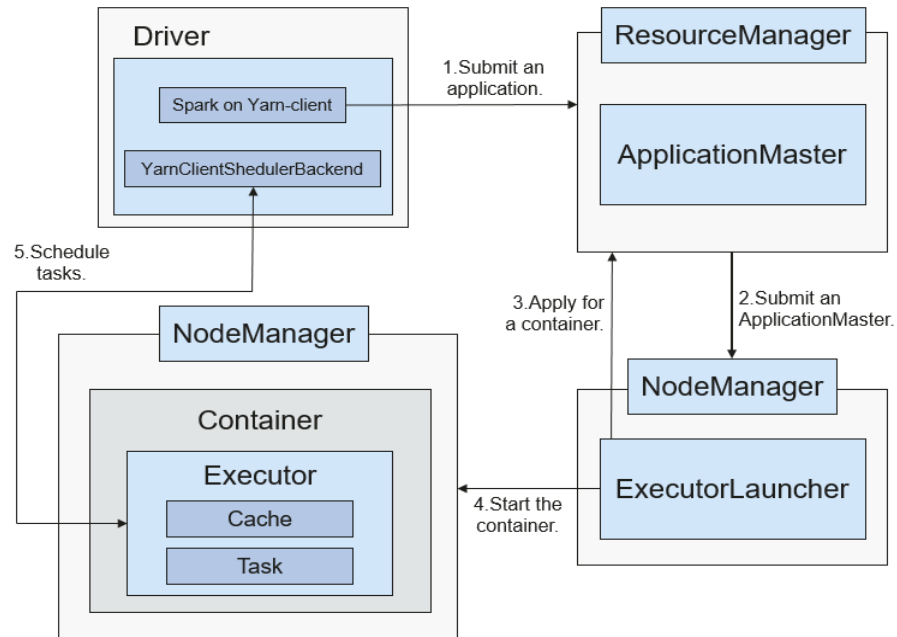
- a. The client generates the application information, and then sends the information to ResourceManager.
- b. ResourceManager allocates the first container (ApplicationMaster) to SparkApplication and starts the driver on the container.
- c. ApplicationMaster applies for resources from ResourceManager to run the container.

ResourceManager allocates the containers to ApplicationMaster, which communicates with the related NodeManagers and starts the executor in the obtained container. After the executor is started, it registers with drivers and applies for tasks.

- d. Drivers allocate tasks to the executors.
- e. Executors run tasks and report the operating status to Drivers.
- Yarn-client mode

**Figure 1-120** describes the operation framework.

**Figure 1-120** Spark on Yarn-client operation framework



Spark on Yarn-client implementation process:

**NOTE**

In Yarn-client mode, the Driver is deployed and started on the client. In Yarn-client mode, the client of an earlier version is incompatible. The Yarn-cluster mode is recommended.

- a. The client sends the Spark application request to ResourceManager, and packages all information required to start ApplicationMaster and sends the information to ResourceManager. ResourceManager then returns the results to the client. The results include information such as ApplicationId, and the upper limit as well as lower limit of available resources. After receiving the request, ResourceManager finds a proper node for ApplicationMaster and starts it on this node. ApplicationMaster is a role in Yarn, and the process name in Spark is ExecutorLauncher.
- b. Based on the resource requirements of each task, ApplicationMaster can apply for a series of containers to run tasks from ResourceManager.
- c. After receiving the newly allocated container list (from ResourceManager), ApplicationMaster sends information to the related NodeManagers to start the containers.

ResourceManager allocates the containers to ApplicationMaster, which communicates with the related NodeManagers and starts the executor in the obtained container. After the executor is started, it registers with drivers and applies for tasks.

 NOTE

Running Containers will not be suspended to release resources.

- d. Drivers allocate tasks to the executors. Executors run tasks and report the operating status to Drivers.

### 1.3.23.4 Spark2x Open Source New Features

#### Purpose

Compared with Spark 1.5, Spark2x has some new open-source features. The specific features or concepts are as follows:

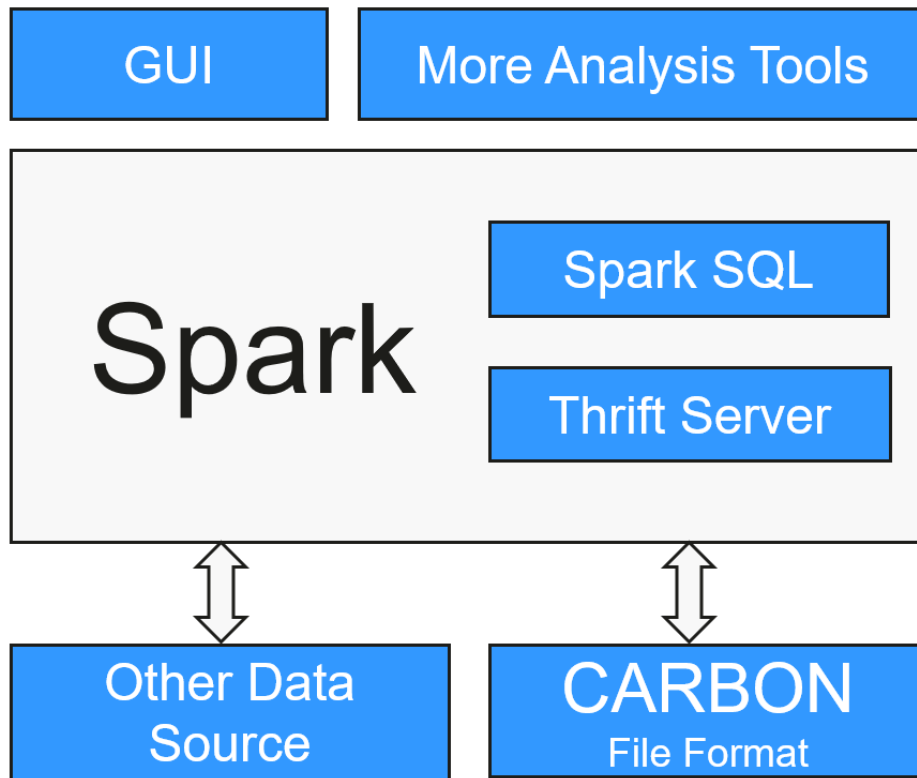
- DataSet: For details, see [SparkSQL and DataSet Principle](#).
- Spark SQL Native DDL/DML: For details, see [SparkSQL and DataSet Principle](#).
- SparkSession: For details, see [SparkSession Principle](#).
- Structured Streaming: For details, see [Structured Streaming Principle](#).
- Optimizing Small Files
- Optimizing the Aggregate Algorithm
- Optimizing Datasource Tables
- Merging CBO

### 1.3.23.5 Spark2x Enhanced Open Source Features

#### 1.3.23.5.1 CarbonData Overview

CarbonData is a new Apache Hadoop native data-store format. CarbonData allows faster interactive queries over PetaBytes of data using advanced columnar storage, index, compression, and encoding techniques to improve computing efficiency. In addition, CarbonData is also a high-performance analysis engine that integrates data sources with Spark.

**Figure 1-121** Basic architecture of CarbonData



The purpose of using CarbonData is to provide quick response to ad hoc queries of big data. Essentially, CarbonData is an Online Analytical Processing (OLAP) engine, which stores data by using tables similar to those in Relational Database Management System (RDBMS). You can import more than 10 TB data to tables created in CarbonData format, and CarbonData automatically organizes and stores data using the compressed multi-dimensional indexes. After data is loaded to CarbonData, CarbonData responds to ad hoc queries in seconds.

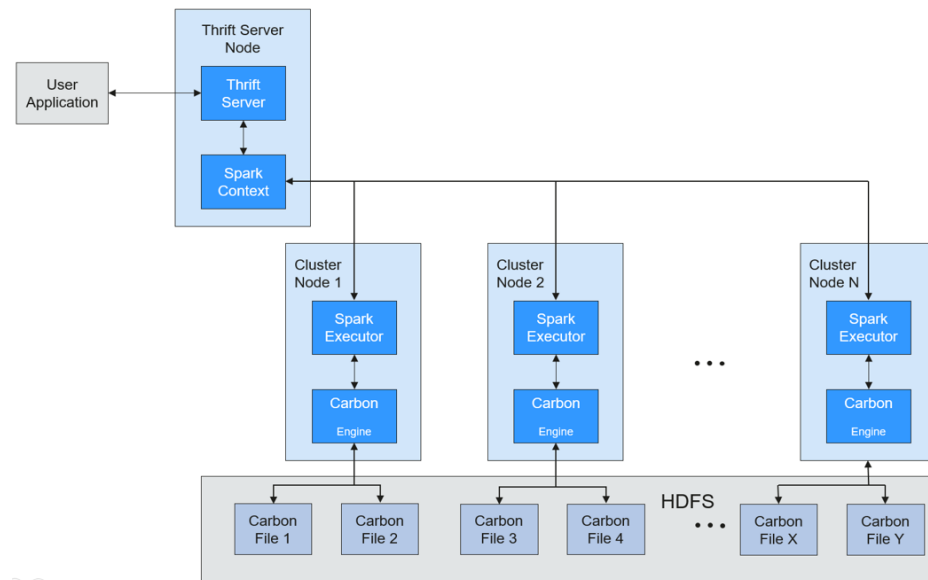
CarbonData integrates data sources into the Spark ecosystem and you can query and analyze the data using Spark SQL. You can also use the third-party tool JDBCServer provided by Spark to connect to SparkSQL.

### Topology of CarbonData

CarbonData runs as a data source inside Spark. Therefore, CarbonData does not start any additional processes on nodes in clusters. CarbonData engine runs inside the Spark executor.



**Figure 1-122** Topology of CarbonData



Data stored in CarbonData Table is divided into several CarbonData data files. Each time when data is queried, CarbonData Engine reads and filters data sets. CarbonData Engine runs as a part of the Spark Executor process and is responsible for handling a subset of data file blocks.

Table data is stored in HDFS. Nodes in the same Spark cluster can be used as HDFS data nodes.

## CarbonData Features

- SQL: CarbonData is compatible with Spark SQL and supports SQL query operations performed on Spark SQL.
- Simple Table dataset definition: CarbonData allows you to define and create datasets by using user-friendly Data Definition Language (DDL) statements. CarbonData DDL is flexible and easy to use, and can define complex tables.
- Easy data management: CarbonData provides various data management functions for data loading and maintenance. CarbonData supports bulk loading of historical data and incremental loading of new data. Loaded data can be deleted based on load time and a specific loading operation can be undone.
- CarbonData file format is a columnar store in HDFS. This format has many new column-based file storage features, such as table splitting and data compression. CarbonData has the following characteristics:
  - Stores data along with index: Significantly accelerates query performance and reduces the I/O scans and CPU resources, when there are filters in the query. CarbonData index consists of multiple levels of indices. A processing framework can leverage this index to reduce the task that needs to be scheduled and processed, and it can also perform skip scan in more finer grain unit (called blocklet) in task side scanning instead of scanning the whole file.
  - Operable encoded data: Through supporting efficient compression and global encoding schemes, CarbonData can query on compressed/encoded

data. The data can be converted just before returning the results to the users, which is called late materialized.

- Supports various use cases with one single data format: like interactive OLAP-style query, sequential access (big scan), and random access (narrow scan).

## Key Technologies and Advantages of CarbonData

- Quick query response: CarbonData features high-performance query. The query speed of CarbonData is 10 times of that of Spark SQL. It uses dedicated data formats and applies multiple index technologies, global dictionary code, and multiple push-down optimizations, providing quick response to TB-level data queries.
- Efficient data compression: CarbonData compresses data by combining the lightweight and heavyweight compression algorithms. This significantly saves 60% to 80% data storage space and the hardware storage cost.

## CarbonData Index Cache Server

To solve the pressure and problems brought by the increasing data volume to the driver, an independent index cache server is introduced to separate the index from the Spark application side of Carbon query. All index content is managed by the index cache server. Spark applications obtain required index data in RPC mode. In this way, a large amount of memory on the service side is released so that services are not affected by the cluster scale and the performance or functions are not affected.

### 1.3.23.5.2 Enhanced SQL Query of Multi-sourced Data

#### Scenario

Enterprises usually store mass data, such as various databases and warehouses, for management and information collection. However, diversified data sources, hybrid dataset structures, and scattered data storage lower query efficiency.

The open-sourced Spark only supports pushdown of simple FILTER during querying of multi-sourced data. The SQL engine performance is deteriorated due of a large amount of unnecessary data transmission. The pushdown function is enhanced, so that AGGREGATE, COMPLEX PROJECTION, and COMPLEX PREDICATE can be pushed to the data source, reducing unnecessary data transmission and improving query performance.

Only the JDBC data source supports pushdown of query operations, such AS AGGREGATE, PROJECTION, PREDICATE, AGGREGATE OVER INNER JOIN, and AGGREGATE OVER UNION ALL. All pushdown operation can be enabled based on the requirements of scenarios.

**Table 1-22** Enhanced query of multi-sourced data

Operation	Before Enhancement	After Enhancement
aggregate	The pushdown of AGGREGATE is not supported	<ul style="list-style-type: none"> <li>• Aggregation functions including SUM, AVG, MAX, MIN, and COUNT are supported. For example: <code>select count(*) from table</code></li> <li>• Internal expressions of aggregation functions are supported. For example: <code>select sum(a+b) from table</code></li> <li>• Calculation of aggregation functions is supported. For example: <code>select avg(a) + max(b) from table</code></li> <li>• Pushdown of HAVING is supported For example: <code>select sum(a) from table where a&gt;0 group by b having sum(a)&gt;10</code></li> <li>• Pushdown of functions is supported. Pushdown of lines in mathematics, time, and character string functions, such as <code>abs()</code>, <code>month()</code>, and <code>length()</code> are supported. In addition to the preceding built-in functions, functions supported by data sources can be added by SET command. For example: <code>select sum(abs(a)) from table</code></li> <li>• Pushdown of LIMIT and ORDER BY after AGGREGATE is supported. However, pushdown of LIMIT and ORDER BY is not supported in Oracle, because Oracle does not support LIMIT. For example: <code>select sum(a) from table where a&gt;0 group by b order by sum(a) limit 5</code></li> </ul>

Operation	Before Enhancement	After Enhancement
projection	Only pushdown of simple PROJECTION is supported. For example: select a, b from table	<ul style="list-style-type: none"> <li>● Pushdown of complex expressions is supported For example: select (a+b)*c from table</li> <li>● Pushdown of functions listed in the nodes following the table is supported. For example: select length(a)+abs(b) from table</li> <li>● Pushdown of LIMIT and ORDER BY after PROJECTION is supported. For example: select a, b+c from table order by a limit 3</li> </ul>
predicate	Only simple filter with the column name on the left of the operator and values on the right is supported. For example: select * from table where a>0 or b in ("aaa", "bbb")	<ul style="list-style-type: none"> <li>● Pushdown of complex expressions is supported. For example: select * from table where a+b&gt;c*d or a/c in (1, 2, 3)</li> <li>● Pushdown of functions listed in the nodes following the table is supported. For example: select * from table where length(a)&gt;5</li> </ul>
aggregate over inner join	Related data from the two tables must be loaded to Spark. JOIN must be performed before AGGREGATE.	<p>Following scenarios are supported:</p> <ul style="list-style-type: none"> <li>● Aggregation functions including SUM, AVG, MAX, MIN, and COUNT are supported.</li> <li>● All AGGREGATE operations can be performed in a same table. GROUP BY can be performed on one or two tables and only inner join is supported.</li> </ul> <p>Following scenarios are not supported:</p> <ul style="list-style-type: none"> <li>● AGGREGATE both the left table and right table.</li> <li>● AGGREGATE contains operations, for example, sum(a+b).</li> <li>● AGGREGATE operations, for example, sum(a)+min(b).</li> </ul>

Operation	Before Enhancement	After Enhancement
aggregate over union all	Related data from the two tables must be loaded to Spark. UNION must be performed before AGGREGATE.	Aggregation functions including SUM, AVG, MAX, MIN, and COUNT are supported. Following scenarios are not supported: <ul style="list-style-type: none"> <li>• AGGREGATE contains operations, for example, sum(a+b).</li> <li>• AGGREGATE operations, for example, sum(a)+min(b).</li> </ul>

### Precautions

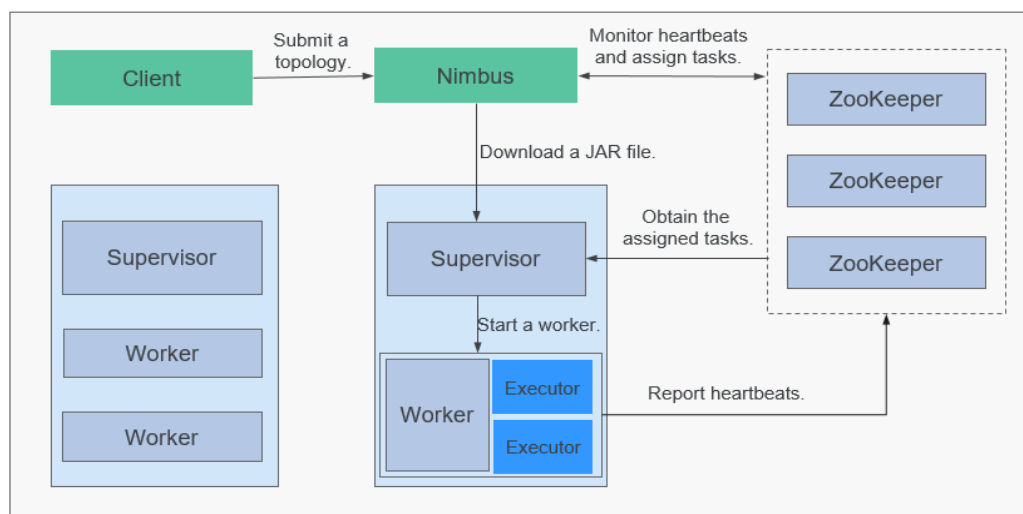
- If the external data source is Hive, query operation cannot be performed on external tables created by Spark.
- The data source only supports MySQL and MPPDB.

## 1.3.24 Storm

### 1.3.24.1 Storm Basic Principles

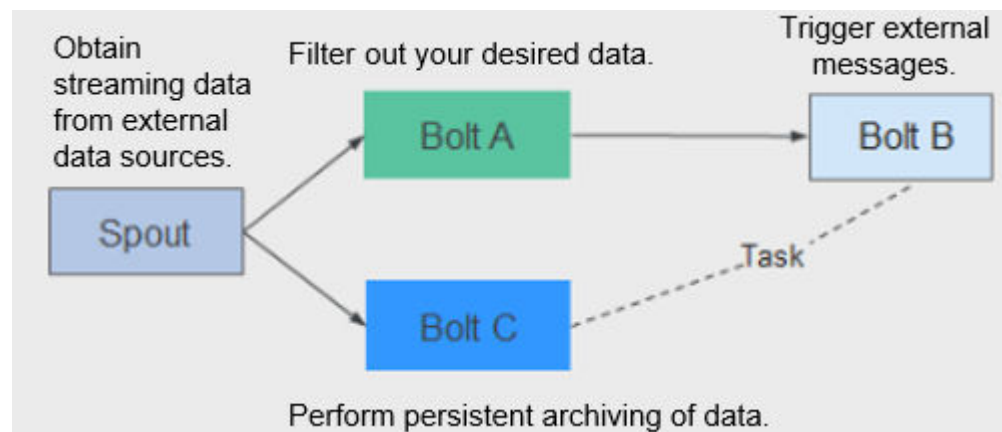
Apache Storm is a distributed, reliable, and fault-tolerant real-time stream data processing system. In Storm, a graph-shaped data structure called topology needs to be designed first for real-time computing. The topology will be submitted to a cluster. Then a master node in the cluster distributes codes and assigns tasks to worker nodes. A topology contains two roles: spout and bolt. A spout sends messages and sends data streams in tuples. A bolt converts the data streams and performs computing and filtering operations. The bolt can randomly send data to other bolts. Tuples sent by a spout are unchangeable arrays and map to fixed key-value pairs.

**Figure 1-123** System architecture of Storm



Service processing logic is encapsulated in the topology of Storm. A topology is a set of spout (data sources) and bolt (logical processing) components that are connected using Stream Groupings in DAG mode. All components (spout and bolt) in a topology are working in parallel. In a topology, you can specify the parallelism for each node. Then, Storm allocates tasks in the cluster for computing to improve system processing capabilities.

**Figure 1-124** Topology



Storm is applicable to real-time analysis, continuous computing, and distributed extract, transform, and load (ETL). It has the following advantages:

- Wide applications
- High scalability
- Zero data loss
- High fault tolerance
- Easy to construct and control
- Multi-language support

Storm is a computing platform and provides Continuous Query Language (CQL) in the service layer to facilitate service implementation. CQL has the following features:

- Easy to use: The CQL syntax is similar to the SQL syntax. Users who have basic knowledge of SQL can easily learn CQL and use it to develop services.
- Rich functions: In addition to basic expressions provided by SQL, CQL provides functions, such as windows, filtering, and concurrency setting, for stream processing.
- Easy to scale: CQL provides an extension API to support increasingly complex service scenarios. Users can customize the input, output, serialization, and deserialization to meet specific service requirements.
- Easy to debug: CQL provides detailed explanation of error codes, facilitating users to rectify faults.

For details about Storm architecture and principles, see <https://storm.apache.org/>.

## Principle

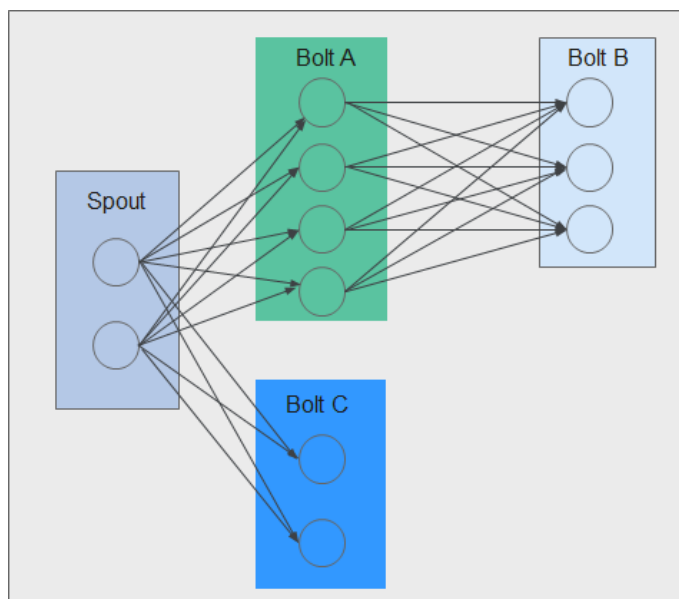
- **Basic Concepts**

**Table 1-23** Concepts

Concept	Description
Tuple	A tuple is an invariable key-value pair used to transfer data. Tuples are created and processed in distributed manner.
Stream	A stream is an unbounded sequence of tuples.
Topology	A topology is a real-time application running on the Storm platform. It is a Directed Acyclic Graph (DAG) composed of components. A topology can concurrently run on multiple machines. Each machine runs a part of the DAG. A topology is similar to a MapReduce job. The difference is that the topology is a resident program. Once started, the topology cannot stop unless it is manually terminated.
Spout	A spout is the source of tuples. For example, a spout may read data from a message queue, database, file system, or TCP connection and converts them as tuples, which are processed by the next component.
Bolt	In a Topology, a bolt is a component that receives data and executes specific logic, such as filtering or converting tuples, joining or aggregating streams, and performing statistics and result persistence.
Worker	A Worker is a physical processing in running state in a Topology. Each Worker is a JVM process. Each Topology may be executed by multiple Workers. Each Worker executes a logic subset of the Topology.
Task	A task is a spout or bolt thread of a Worker.
Stream groupings	A stream grouping specifies the tuple dispatching policies. It instructs the subsequent bolt how to receive tuples. The supported policies include Shuffle Grouping, Fields Grouping, All Grouping, Global Grouping, Non Grouping, and Directed Grouping.

**Figure 1-125** shows a Topology (DAG) consisting of a Spout and Bolt. In the figure, a rectangle indicates a Spout or Bolt, the node in each rectangle indicate tasks, and the lines between tasks indicate streams.

**Figure 1-125** Topology



- **Reliability**

Storm provides three levels of data reliability:

- At Most Once: The processed data may be lost, but it cannot be processed repeatedly. This reliability level offers the highest throughput.
- At Least Once: Data may be processed repeatedly to ensure reliable data transmission. If a response is not received within the specified time, the Spout resends the data to Bolts for processing. This reliability level may slightly affect system performance.
- Exactly Once: Data is successfully transmitted without loss or redundancy processing. This reliability level delivers the poorest performance.

Select the reliability level based on service requirements. For example, for the services requiring high data reliability, use Exactly Once to ensure that data is processed only once. For the services insensitive to data loss, use other levels to improve system performance.

- **Fault Tolerance**

Storm is a fault-tolerant system that offers high availability. [Table 1-24](#) describes the fault tolerance of the Storm components.

**Table 1-24** Fault tolerance

Scenario	Description
Nimbus failed	Nimbus is fail-fast and stateless. If the active Nimbus is faulty, the standby Nimbus takes over services immediately, and provide external services.
Supervisor failed	Supervisor is a background daemon of Workers. It is fail-fast and stateless. If a Supervisor is faulty, the Workers running on the node are not affected but cannot receive new tasks. The OMS can detect the fault of the Supervisor and restart the processes.



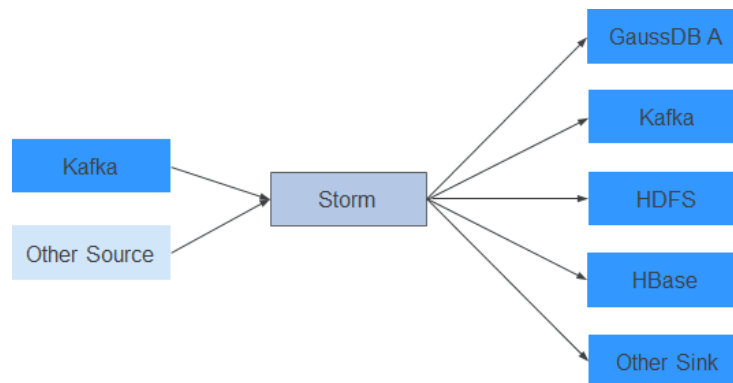
Scenario	Description
Worker failed	If a Worker is faulty, the Supervisor on the Worker will restart it again. If the restart fails for multiple times, Nimbus reassigns tasks to other nodes.
Node failed	If a node is faulty, all the tasks being processed by the node time out and Nimbus will assign the tasks to another node for processing.

## Open Source Features

- Distributed real-time computing  
In a Storm cluster, each machine supports the running of multiple work processes and each work process can create multiple threads. Each thread can execute multiple tasks. A task indicates concurrent data processing.
- High fault tolerance  
During message processing, if a node or a process is faulty, the message processing unit can be redeployed.
- Reliable messages  
Data processing methods including At-Least Once, At-Most Once, and Exactly Once are supported.
- Security mechanism  
Storm provides Kerberos-based authentication and pluggable authorization mechanisms, supports SSL Storm UI and Log Viewer UI, and supports security integration with other big data platform components (such as ZooKeeper and HDFS).
- Flexible topology defining and deployment  
The Flux framework is used to define and deploy service topologies. If the service DAG is changed, users only need to modify YAML domain specific language (DSL), but do not need to recompile or package service code.
- Integration with external components  
Storm supports integration with multiple external components such as Kafka, HDFS, HBase, Redis, and JDBC/RDBMS, implementing services that involve multiple data sources.

### 1.3.24.2 Relationship Between Storm and Other Components

Storm provides a real-time distributed computing framework. It can obtain real-time messages from data sources (such as Kafka and TCP connection), perform high-throughput and low-latency real-time computing on a real-time platform, and export results to message queues or implement data persistence. [Figure 1-126](#) shows the relationship between Storm and other components.

**Figure 1-126** Relationship with other components

## Relationship between Storm and Streaming

Both Storm and Streaming use the open source Apache Storm kernel. However, the kernel version used by Storm is 1.2.1 whereas that used by Streaming is 0.10.0. Streaming is used to inherit transition services in upgrade scenarios. For example, if Streaming has been deployed in an earlier version and services are running, Streaming can still be used after the upgrade. Storm is recommended in a new cluster.

Storm 1.2.1 has the following new features:

- **Distributed cache:** Provides external resources (configurations) required for sharing and updating the topology using CLI tools. You do not need to re-package and re-deploy the topology.
- **Native Streaming Window API:** Provides window-based APIs.
- **Resource scheduler:** Added the resource scheduler plug-in. When defining a topology, you can specify the maximum resources available and assign resource quotas to users, thus to manage topology resources of the users.
- **State management:** Provides the Bolt API with the checkpoint mechanism. When an event fails, Storm automatically manages the Bolt status and restore the event.
- **Message sampling and debugging:** On the Storm UI, you can enable or disable topology- or component-level debugging to output stream messages to specified logs based on the sampling ratio.
- **Worker dynamic analysis:** On the Storm UI, you can collect jstack and heap logs of the Worker process and restart the Worker process.
- **Dynamic adjustment of topology logs:** You can dynamically change the running topology logs on the CLI or Storm UI.
- **Improved performance:** Compared with earlier versions, the performance of Storm is greatly improved. Although the topology performance is closely related to the use case scenario and dependency on external services, the performance is three times higher in most scenarios.

### 1.3.24.3 Storm Enhanced Open Source Features

- **CQL**  
Continuous Query Language (CQL) is an SQL-like language used for real-time stream processing. Compared with SQL, CQL has introduced the concept of

(time-sequencing) window, which allows data to be stored and processed in the memory. The CQL output is the computing results of data streams at specific time. The use of CQL accelerates service development, enables tasks to be easily submitted to the Storm platform for real-time processing, facilitates output of results, and allows tasks to be terminated at the appropriate time.

- High Availability

Nimbus HA ensures continuous service processing such as adding topologies and management even if one Nimbus is faulty, improving cluster availability.

### 1.3.25 Tez

Tez is Apache's latest open source computing framework that supports Directed Acyclic Graph (DAG) jobs. It can convert multiple dependent jobs into one job, greatly improving the performance of DAG jobs.

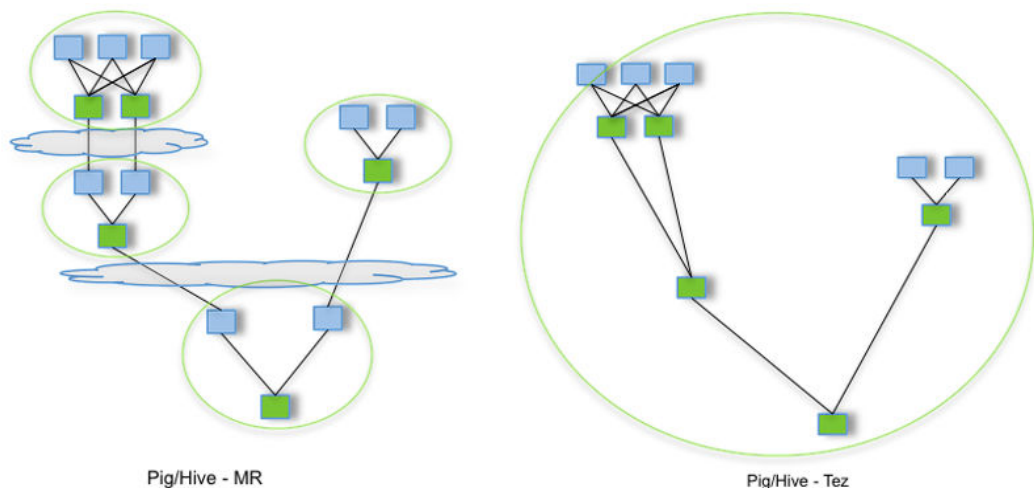
MRS uses Tez as the default execution engine of Hive. Tez remarkably surpasses the original MapReduce computing engine in terms of execution efficiency.

For details about Tez, see <https://tez.apache.org/>.

### Relationship Between Tez and MapReduce

Tez uses a DAG to organize MapReduce tasks. In the DAG, a node is an RDD, and an edge indicates an operation on the RDD. The core idea is to further split Map tasks and Reduce tasks. A Map task is split into the Input-Processor-Sort-Merge-Output tasks, and the Reduce task is split into the Input-Shuffle-Sort-Merge-Process-output tasks. Tez flexibly regroups several small tasks to form a large DAG job.

**Figure 1-127** Processes for submitting tasks using Hive on MapReduce and Hive on Tez



A Hive on MapReduce task contains multiple MapReduce tasks. Each task stores intermediate results to HDFS. The reducer in the previous step provides data for the mapper in the next step. A Hive on Tez task can complete the same processing process in only one task, and HDFS does not need to be accessed between tasks.

## Relationship Between Tez and Yarn

Tez is a computing framework running on Yarn. The runtime environment consists of ResourceManager and ApplicationMaster of Yarn. ResourceManager is a brand new resource manager system, and ApplicationMaster is responsible for cutting MapReduce job data, assigning tasks, applying for resources, scheduling tasks, and tolerating faults. In addition, TezUI depends on TimelineServer provided by Yarn to display the running process of Tez tasks.

### 1.3.26 Yarn

#### 1.3.26.1 Yarn Basic Principles

The Apache open source community introduces the unified resource management framework **Yarn** to share Hadoop clusters, improve their scalability and reliability, and eliminate a performance bottleneck of JobTracker in the early MapReduce framework.

The fundamental idea of Yarn is to split up the two major functionalities of the JobTracker, resource management and job scheduling/monitoring, into separate daemons. The idea is to have a global ResourceManager (RM) and per-application ApplicationMaster (AM).

#### NOTE

An application is either a single job in the classical sense of MapReduce jobs or a Directed Acyclic Graph (DAG) of jobs.

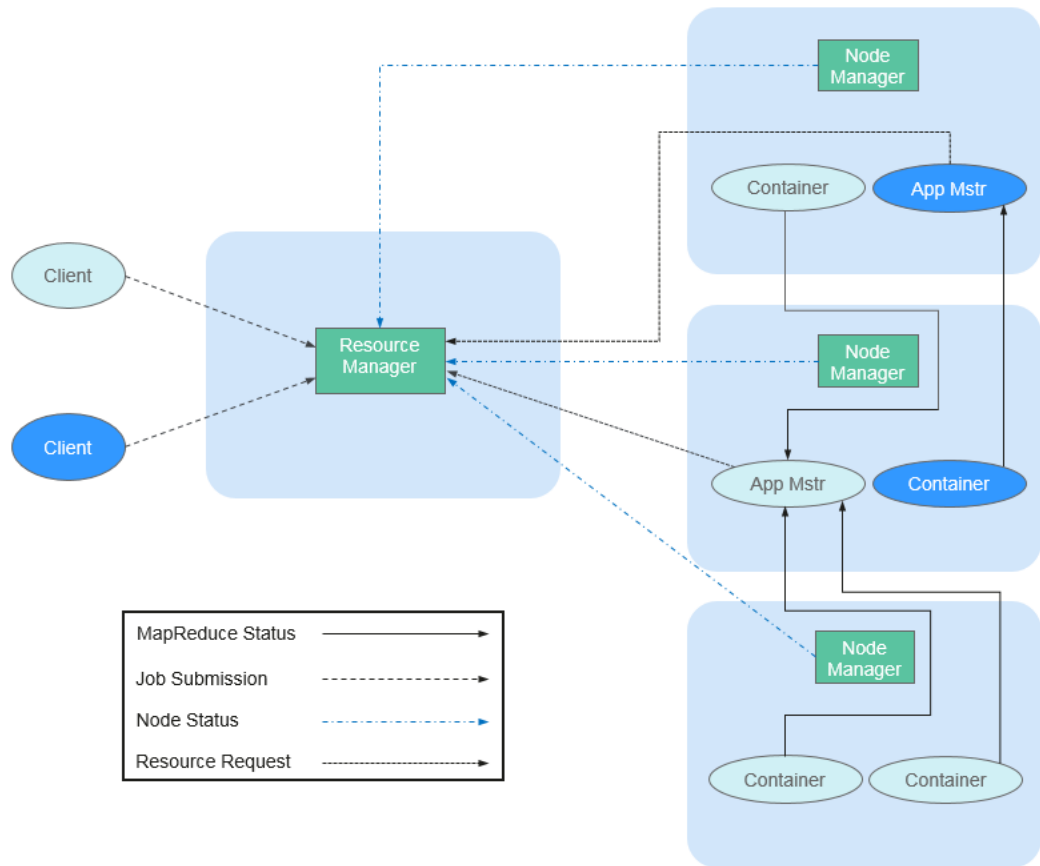
## Architecture

ResourceManager is the essence of the layered structure of Yarn. This entity controls an entire cluster and manages the allocation of applications to underlying compute resources. The ResourceManager carefully allocates various resources (compute, memory, bandwidth, and so on) to underlying NodeManagers (Yarn's per-node agents). The ResourceManager also works with ApplicationMasters to allocate resources, and works with the NodeManagers to start and monitor their underlying applications. In this context, the ApplicationMaster has taken some of the role of the prior TaskTracker, and the ResourceManager has taken the role of the JobTracker.

ApplicationMaster manages each instance of an application running in Yarn. The ApplicationMaster negotiates resources from the ResourceManager and works with the NodeManagers to monitor container execution and resource usage (CPU and memory resource allocation).

The NodeManager manages each node in a Yarn cluster. The NodeManager provides per-node services in a cluster, from overseeing the management of a container over its lifecycle to monitoring resources and tracking the health of its nodes. MRv1 manages execution of the Map and Reduce tasks through slots, whereas the NodeManager manages abstract containers, which represent per-node resources available for a particular application.

**Figure 1-128 Architecture**



**Table 1-25** describes the components shown in **Figure 1-128**.

**Table 1-25** Architecture description

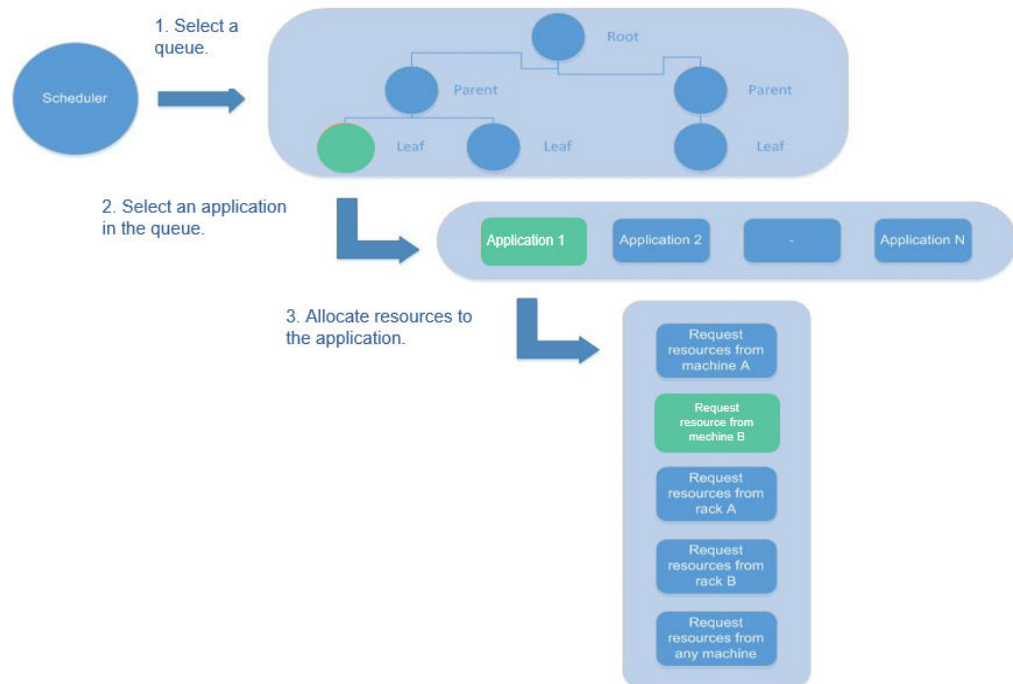
Name	Description
Client	Client of a Yarn application. You can submit a task to ResourceManager and query the operating status of an application using the client.
ResourceM anager(R M)	RM centrally manages and allocates all resources in the cluster. It receives resource reporting information from each node (NodeManager) and allocates resources to applications on the basis of the collected resources according a specified policy.
NodeMan ager(NM)	NM is the agent on each node of Yarn. It manages the computing node in Hadoop cluster, establishes communication with ResourceManger, monitors the lifecycle of containers, monitors the usage of resources such as memory and CPU of each container, traces node health status, and manages logs and auxiliary services used by different applications.

Name	Description
ApplicationMaster(AM)	AM (App Mstr in the figure above) is responsible for all tasks through the lifecycle of in an application. The tasks include the following: Negotiate with an RM scheduler to obtain a resource; further allocate the obtained resources to internal tasks (secondary allocation of resources); communicate with the NM to start or stop tasks; monitor the running status of all tasks; and apply for resources for tasks again to restart the tasks when the tasks fail to be executed.
Container	A resource abstraction in Yarn. It encapsulates multi-dimensional resources (including only memory and CPU) on a certain node. When ApplicationMaster applies for resources from ResourceManager, the ResourceManager returns resources to the ApplicationMaster in a container. Yarn allocates one container for each task and the task can only use the resources encapsulated in the container.

In Yarn, resource schedulers organize resources through hierarchical queues. This ensures that resources are allocated and shared among queues, thereby improving the usage of cluster resources. The core resource allocation model of Superior Scheduler is the same as that of Capacity Scheduler, as shown in the following figure.

A scheduler maintains queue information. You can submit applications to one or more queues. During each NM heartbeat, the scheduler selects a queue according to a specific scheduling rule, selects an application in the queue, and then allocates resources to the application. If resources fail to be allocated to the application due to the limit of some parameters, the scheduler will select another application. After the selection, the scheduler processes the resource request of this application. The scheduler gives priority to the requests for local resources first, and then for resources on the same rack, and finally for resources from any machine.

**Figure 1-129** Resource allocation model



## Principle

The new Hadoop MapReduce framework is named MRv2 or Yarn. Yarn consists of ResourceManager, ApplicationMaster, and NodeManager.

- ResourceManager is a global resource manager that manages and allocates resources in the system. ResourceManager consists of Scheduler and Applications Manager.
  - Scheduler allocates system resources to all running applications based on the restrictions such as capacity and queue (for example, allocates a certain amount of resources for a queue and executes a specific number of jobs). It allocates resources based on the demand of applications, with container being used as the resource allocation unit. Functioning as a dynamic resource allocation unit, Container encapsulates memory, CPU, disk, and network resources, thereby limiting the resource consumed by each task. In addition, the Scheduler is a pluggable component. You can design new schedulers as required. Yarn provides multiple directly available schedulers, such as Fair Scheduler and Capacity Scheduler.
  - Applications Manager manages all applications in the system and involves submitting applications, negotiating with schedulers about resources, enabling and monitoring ApplicationMaster, and restarting ApplicationMaster upon the startup failure.
- NodeManager is the resource and task manager of each node. On one hand, NodeManager periodically reports resource usage of the local node and the running status of each Container to ResourceManager. On the other hand, NodeManager receives and processes requests from ApplicationMaster for starting or stopping Containers.
- ApplicationMaster is responsible for all tasks through the lifecycle of an application, these channels include the following:

- Negotiate with the RM scheduler to obtain resources.
- Assign resources to internal components (secondary allocation of resources).
- Communicates with NodeManager to start or stop tasks.
- Monitor the running status of all tasks, and applies for resources again for tasks when tasks fail to run to restart the tasks.

## Capacity Scheduler Principle

Capacity Scheduler is a multi-user scheduler. It allocates resources by queue and sets the minimum/maximum resources that can be used for each queue. In addition, the upper limit of resource usage is set for each user to prevent resource abuse. Remaining resources of a queue can be temporarily shared with other queues.

Capacity Scheduler supports multiple queues. It configures a certain amount of resources for each queue and adopts the first-in-first-out queuing (FIFO) scheduling policy. To prevent one user's applications from exclusively using the resources in a queue, Capacity Scheduler sets a limit on the number of resources used by jobs submitted by one user. During scheduling, Capacity Scheduler first calculates the number of resources required for each queue, and selects the queue that requires the least resources. Then, it allocates resources based on the job priority and time that jobs are submitted as well as the limit on resources and memory. Capacity Scheduler supports the following features:

- **Guaranteed capacity:** You can set the lower and upper limits of resource usage for each queue. All applications submitted to this queue share the resources.
- **High flexibility:** Temporarily, the remaining resources of a queue can be shared with other queues. However, such resources must be released in case of new application submission to the queue. Such flexible resource allocation helps notably improve resource usage.
- **Multi-tenancy:** Multiple users can share a cluster, and multiple applications can run concurrently. To avoid exclusive resource usage by a single application, user, or queue, you can add multiple constraints (for example, limit on concurrent tasks of a single application).
- **Assured protection:** An ACL list is provided for each queue to strictly limit user access. You can specify the users who can view your application status or control the applications. Additionally, you can specify a queue administrator and a cluster system administrator.
- **Dynamic update of configuration files:** you can dynamically modify configuration parameters to manage clusters online.

Each queue in Capacity Scheduler can limit the resource usage. However, the resource usage of a queue determines its priority when resources are allocated to queues, indicating that queues with smaller capacity are competitive. If the throughput of a cluster is big, delay scheduling enables an application to give up cross-machine or cross-rack scheduling, and to request local scheduling.

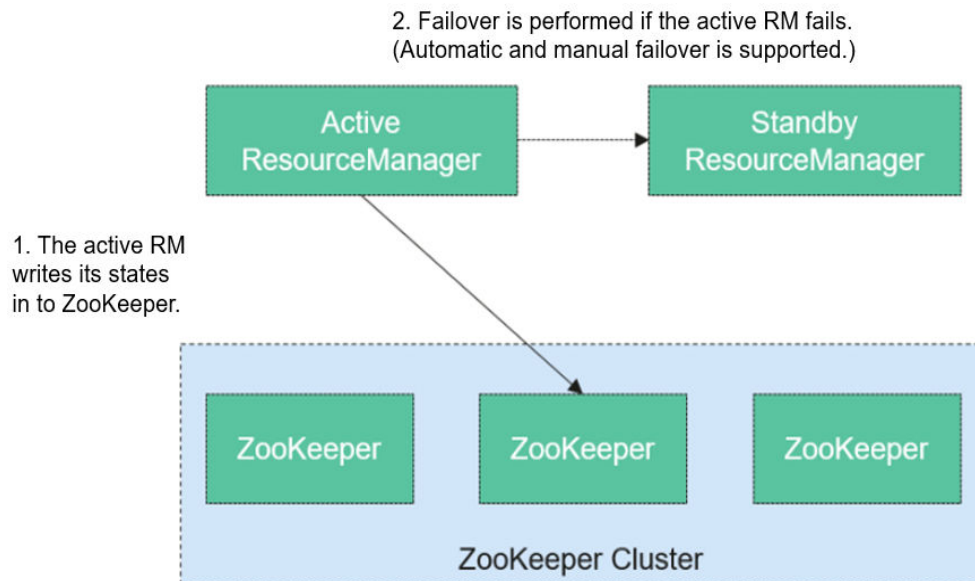


### 1.3.26.2 Yarn HA Solution

#### HA Principles and Implementation Solution

ResourceManager in Yarn manages resources and schedules tasks in the cluster. In versions earlier than Hadoop 2.4, SPOFs may occur on ResourceManager in the Yarn cluster. The Yarn HA solution uses redundant ResourceManager nodes to tackle challenges of service reliability and fault tolerance.

**Figure 1-130** ResourceManager HA architecture



ResourceManager HA is achieved using active-standby ResourceManager nodes, as shown in [Figure 1-130](#). Similar to the HDFS HA solution, the ResourceManager HA allows only one ResourceManager node to be in the active state at any time. When the active ResourceManager fails, the active-standby switchover can be triggered automatically or manually.

When the automatic failover function is not enabled, after the Yarn cluster is enabled, you need to run the `yarn rmadmin` command to manually switch one of the ResourceManager nodes to the active state. Upon a planned maintenance event or a fault, they are expected to first demote the active ResourceManager to the standby state and the standby ResourceManager promote to the active state.

When the automatic switchover is enabled, a built-in ActiveStandbyElector that is based on ZooKeeper decide which ResourceManager node should be the active one. When the active ResourceManager is faulty, another ResourceManager node is automatically selected to be the active one to take over the faulty node.

When ResourceManager nodes in the cluster are deployed in HA mode, the configuration `yarn-site.xml` used by clients needs to list all the ResourceManager nodes. The client (including ApplicationMaster and NodeManager) searches for the active ResourceManager in polling mode. That is, the client needs to provide the fault tolerance mechanism. If the active ResourceManager cannot be connected with, the client continuously searches for a new one in polling mode.

After the standby ResourceManager promotes to be the active one, the upper-layer applications can recover to their status when the fault occurs. (For details,

see [ResourceManger Restart](#).) When ResourceManger Restart is enabled, the restarted ResourceManger node loads the information of the previous active ResourceManger node, and takes over container status information on all NodeManger nodes to continue service running. In this way, status information can be saved by periodically executing checkpoint operations, avoiding data loss. Ensure that both active and standby ResourceManger nodes can access the status information. Currently, three methods are provided for sharing status information by file system (FileSystemRMStateStore), LevelDB database (LeveldbRMStateStore), and ZooKeeper (ZKRMStateStore). Among them, only ZKRMStateStore supports the Fencing mechanism. By default, Hadoop uses ZKRMStateStore.

For more information about the Yarn HA solution, visit the following website:

<http://hadoop.apache.org/docs/r3.1.1/hadoop-yarn/hadoop-yarn-site/ResourceManagerHA.html>

### 1.3.26.3 Relationship Between Yarn and Other Components

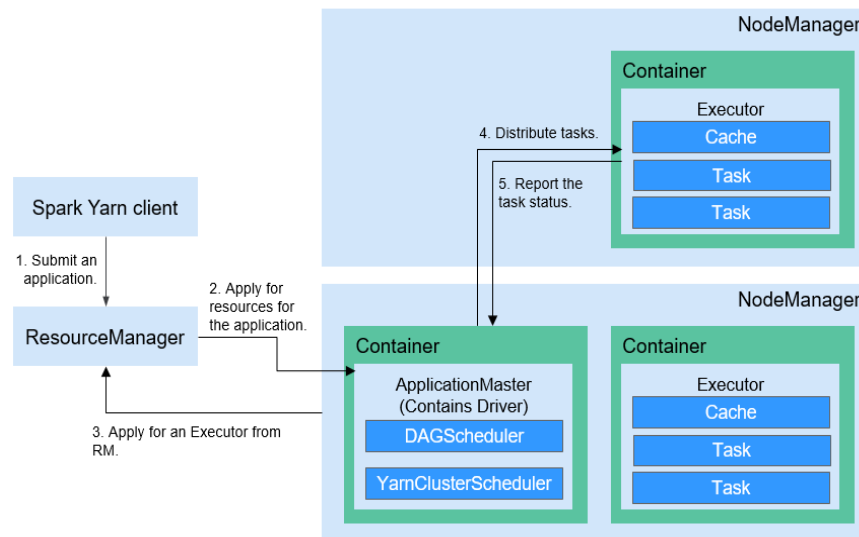
#### Relationship Between Yarn and Spark

The Spark computing and scheduling can be implemented using Yarn mode. Spark enjoys the computing resources provided by Yarn clusters and runs tasks in a distributed way. Spark on Yarn has two modes: Yarn-cluster and Yarn-client.

- Yarn Cluster mode

[Figure 1-131](#) describes the operation framework.

**Figure 1-131** Spark on Yarn-cluster operation framework



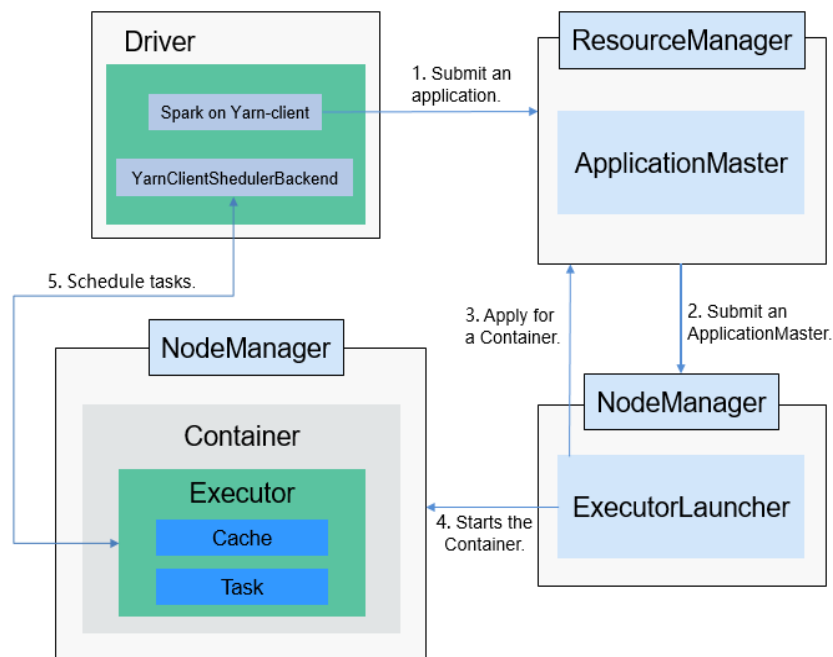
Spark on Yarn-cluster implementation process:

- The client generates the application information, and then sends the information to ResourceManager.
- ResourceManager allocates the first container (ApplicationMaster) to SparkApplication and starts the driver on the container.

- c. ApplicationMaster applies for resources from ResourceManager to run the container.  
ResourceManager allocates the containers to ApplicationMaster, which communicates with the related NodeManagers and starts the executor in the obtained container. After the executor is started, it registers with drivers and applies for tasks.
  - d. Drivers allocate tasks to the executors.
  - e. Executors run tasks and report the operating status to Drivers.
- Yarn Client mode

Figure 1-132 describes the operation framework.

Figure 1-132 Spark on Yarn-client operation framework



Spark on Yarn-client implementation process:

**NOTE**

In Yarn-client mode, the driver is deployed and started on the client. In Yarn-cluster mode, the client of an earlier version is incompatible. You are advised to use the Yarn-cluster mode.

- a. The client sends the Spark application request to ResourceManager, then ResourceManager returns the results. The results include information such as Application ID and the maximum and minimum available resources. The client packages all information required to start ApplicationMaster, and sends the information to ResourceManager.
- b. After receiving the request, ResourceManager finds a proper node for ApplicationMaster and starts it on this node. ApplicationMaster is a role in Yarn, and the process name in Spark is ExecutorLauncher.
- c. Based on the resource requirements of each task, ApplicationMaster can apply for a series of containers to run tasks from ResourceManager.

- d. After receiving the newly allocated container list (from ResourceManager), ApplicationMaster sends information to the related NodeManagers to start the containers.

ResourceManager allocates the containers to ApplicationMaster, which communicates with the related NodeManagers and starts the executor in the obtained container. After the executor is started, it registers with drivers and applies for tasks.

**NOTE**

Running containers are not suspended and resources are not released.

- e. Drivers allocate tasks to the executors. Executors run tasks and report the operating status to Drivers.

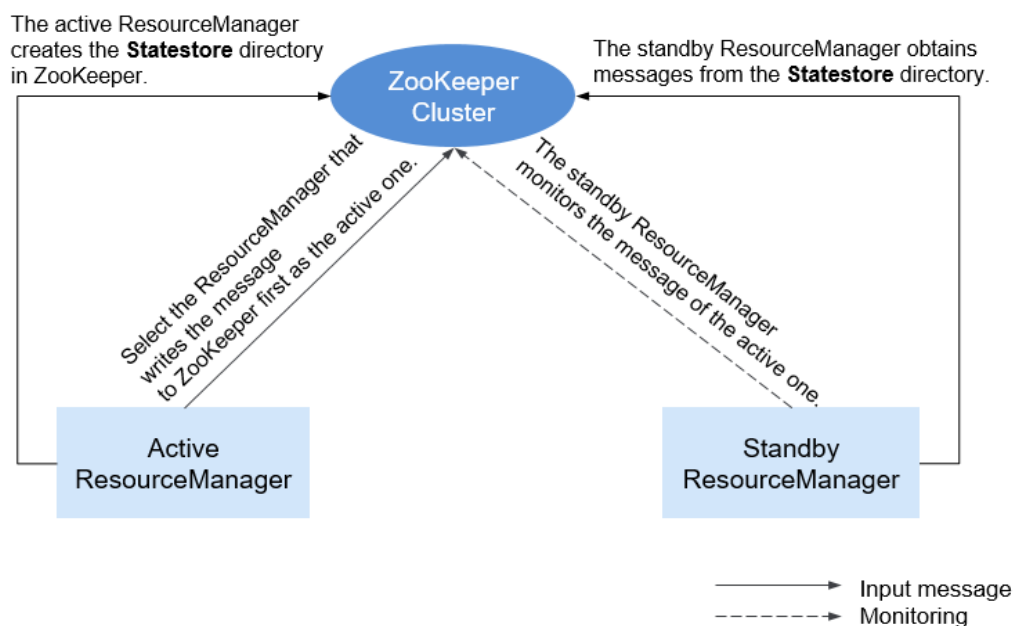
### Relationship Between Yarn and MapReduce

MapReduce is a computing framework running on Yarn, which is used for batch processing. MRv1 is implemented based on MapReduce in Hadoop 1.0, which is composed of programming models (new and old programming APIs), running environment (JobTracker and TaskTracker), and data processing engine (MapTask and ReduceTask). This framework is still weak in scalability, fault tolerance (JobTracker SPOF), and compatibility with multiple frameworks. (Currently, only the MapReduce computing framework is supported.) MRv2 is implemented based on MapReduce in Hadoop 2.0. The source code reuses MRv1 programming models and data processing engine implementation, and the running environment is composed of ResourceManager and ApplicationMaster. ResourceManager is a brand new resource manager system, and ApplicationMaster is responsible for cutting MapReduce job data, assigning tasks, applying for resources, scheduling tasks, and tolerating faults.

### Relationship Between Yarn and ZooKeeper

Figure 1-133 shows the relationship between ZooKeeper and Yarn.

Figure 1-133 Relationship Between ZooKeeper and Yarn



1. When the system is started, ResourceManager attempts to write state information to ZooKeeper. ResourceManager that first writes state information to ZooKeeper is selected as the active ResourceManager, and others are standby ResourceManagers. The standby ResourceManagers periodically monitor active ResourceManager election information in ZooKeeper.
2. The active ResourceManager creates the **Statestore** directory in ZooKeeper to store application information. If the active ResourceManager is faulty, the standby ResourceManager obtains application information from the **Statestore** directory and restores the data.

## Relationship Between Yarn and Tez

The Hive on Tez job information requires the TimeLine Server capability of Yarn so that Hive tasks can display the current and historical status of applications, facilitating storage and retrieval.

### 1.3.26.4 Yarn Enhanced Open Source Features

#### Priority-based task scheduling

In the native Yarn resource scheduling mechanism, if the whole Hadoop cluster resources are occupied by those MapReduce jobs submitted earlier, jobs submitted later will be kept in pending state until all running jobs are executed and resources are released.

The MRS cluster provides the task priority scheduling mechanism. With this feature, you can define jobs of different priorities. Jobs of high priority can preempt resources released from jobs of low priority though the high-priority jobs are submitted later. The low-priority jobs that are not started will be suspended unless those jobs of high priority are completed and resources are released, then they can properly be started.

This feature enables services to control computing jobs more flexibly, thereby achieving higher cluster resource utilization.

#### NOTE

Container reuse is in conflict with task priority scheduling. If container reuse is enabled, resources are being occupied, and task priority scheduling does not take effect.

## Yarn Permission Control

The permission mechanism of Hadoop Yarn is implemented through ACLs. The following describes how to grant different permission control to different users:

- Admin ACL  
An O&M administrator is specified for the Yarn cluster. The Admin ACL is determined by **yarn.admin.acl**. The cluster O&M administrator can access the ResourceManager web UI and operate NodeManager nodes, queues, and NodeLabel, **but cannot submit tasks**.
- Queue ACL  
To facilitate user management in the cluster, users or user groups are divided into several queues to which each user and user group belongs. Each queue

contains permissions to submit and manage applications (for example, terminate any application).

Open source functions:

Currently, Yarn supports the following roles for users:

- Cluster O&M administrator
- Queue administrator
- Common user

However, the APIs (such as the web UI, REST API, and Java API) provided by Yarn do not support role-specific permission control. Therefore, all users have the permission to access the application and cluster information, which does not meet the isolation requirements in the multi-tenant scenario.

This is an enhanced function.

In security mode, permission management is enhanced for the APIs such as web UI, REST API, and Java API provided by Yarn. Permission control can be performed based on user roles.

Role-based permissions are as follows:

- Cluster O&M administrator: performs management operations in the Yarn cluster, such as accessing the ResourceManager web UI, refreshing queues, setting NodeLabel, and performing active/standby switchover.
- Queue administrator: has the permission to modify and view queues managed by the Yarn cluster.
- Common user: has the permission to modify and view self-submitted applications in the Yarn cluster.

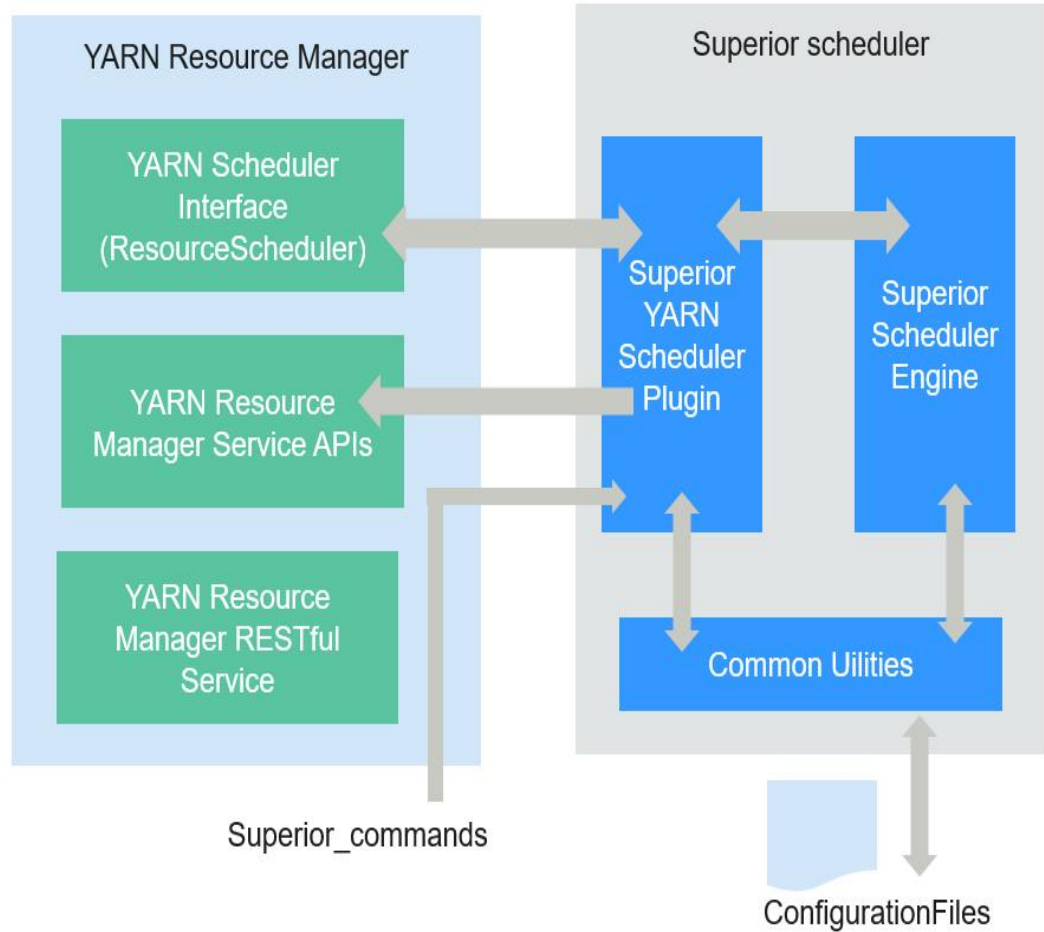
## Superior Scheduler Principle (Self-developed)

Superior Scheduler is a scheduling engine designed for the Hadoop Yarn distributed resource management system. It is a high-performance and enterprise-level scheduler designed for converged resource pools and multi-tenant service requirements.

Superior Scheduler achieves all functions of open source schedulers, Fair Scheduler, and Capacity Scheduler. Compared with the open source schedulers, Superior Scheduler is enhanced in the enterprise multi-tenant resource scheduling policy, resource isolation and sharing among users in a tenant, scheduling performance, system resource usage, and cluster scalability. Superior Scheduler is designed to replace open source schedulers.

Similar to open source Fair Scheduler and Capacity Scheduler, Superior Scheduler follows the Yarn scheduler plugin API to interact with Yarn ResourceManager to offer resource scheduling functionalities. [Figure 1-134](#) shows the overall system diagram.

**Figure 1-134** Internal architecture of Superior Scheduler



In **Figure 1-134**, Superior Scheduler consists of the following modules:

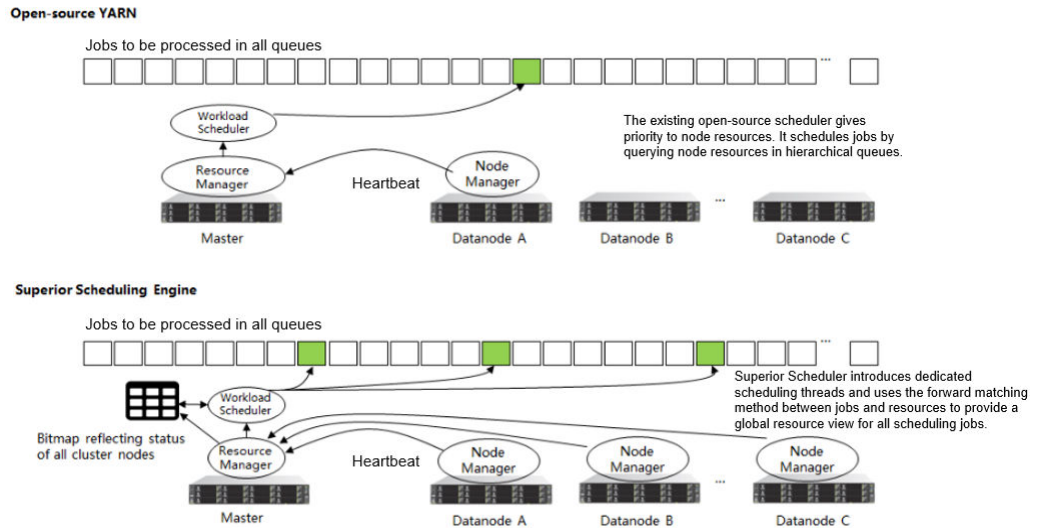
- Superior Scheduler Engine is a high performance scheduler engine with rich scheduling policies.
- Superior Yarn Scheduler Plugin functions as a bridge between Yarn ResourceManager and Superior Scheduler Engine and interacts with Yarn ResourceManager.

The scheduling principle of open source schedulers is that resources match jobs based on the heartbeats of computing nodes. Specifically, each computing node periodically sends heartbeat messages to ResourceManager of Yarn to notify the node status and starts the scheduler to assign jobs to the node itself. In this scheduling mechanism, the scheduling period depends on the heartbeat. If the cluster scale increases, bottleneck on system scalability and scheduling performance may occur. In addition, because resources match jobs, the scheduling accuracy of an open source scheduler is limited. For example, data affinity is random and the system does not support load-based scheduling policies. The scheduler may not make the best choice due to lack of the global resource view when selecting jobs.

Superior Scheduler adopts multiple scheduling mechanisms. There are dedicated scheduling threads in Superior Scheduler, separating heartbeats with scheduling and preventing system heartbeat storms. Additionally,

Superior Scheduler matches jobs with resources, providing each scheduled job with a global resource view and increasing the scheduling accuracy. Compared with the open source scheduler, Superior Scheduler excels in system throughput, resource usage, and data affinity.

**Figure 1-135** Comparison of Superior Scheduler with open source schedulers



Apart from the enhanced system throughput and utilization, Superior Scheduler provides following major scheduling features:

- **Multiple resource pools**  
Multiple resource pools help logically divide cluster resources and share them among multiple tenants or queues. The division of resource pools supports heterogeneous resources. Resource pools can be divided exactly according to requirements on the application resource isolation. You can configure further policies for different queues in a pool.
- **Multi-tenant scheduling (**reserve**, **min**, **share**, and **max**) in each resource pool**  
Superior Scheduler provides flexible hierarchical multi-tenant scheduling policy. Different policies can be configured for different tenants or queues that can access different resource pools. The following figure lists supported policies:

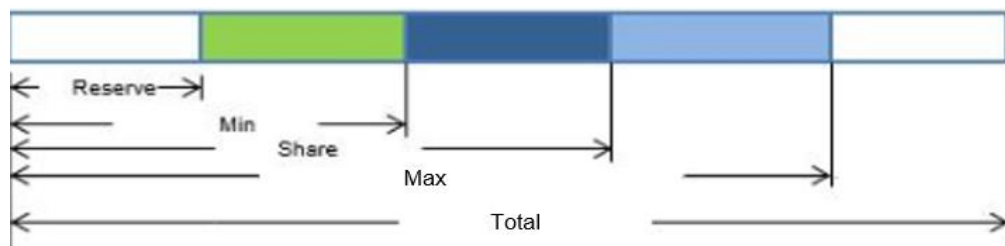


**Table 1-26** Policy description

Name	Description
reserve	This policy is used to reserve resources for a tenant. Even though tenant has no jobs available, other tenant cannot use the reserved resource. The value can be a percentage or an absolute value. If both the percentage and absolute value are configured, the percentage is automatically calculated into an absolute value, and the larger value is used. The default <b>reserve</b> value is <b>0</b> . Compared with the method of specifying a dedicated resource pool and hosts, the <b>reserve</b> policy provides a flexible floating reservation function. In addition, because no specific hosts are specified, the data affinity for calculation is improved and the impact by the faulty hosts is avoided.
min	This policy allows preemption of minimum resources. Other tenants can use these resources, but the current tenant has the priority to use them. The value can be a percentage or an absolute value. If both the percentage and absolute value are configured, the percentage is automatically calculated into an absolute value, and the larger value is used. The default value is <b>0</b> .
share	This policy is used for shared resources that cannot be preempted. To use these resources, the current tenant needs to wait for other tenants to complete jobs and release resources. The value can be a percentage or an absolute value.
max	This policy is used for the maximum resources that can be utilized. The tenant cannot obtain more resources than the allowed maximum value. The value can be a percentage or an absolute value. If both the percentage and absolute value are configured, the percentage is automatically calculated into an absolute value, and the larger value is used. By default value, there is no restriction on resources.

Figure 1-136 shows the tenant resource allocation policy.

**Figure 1-136** Resource scheduling policies



 **NOTE**

In the above figure, **Total** indicates the total number of resources, not the scheduling policy.

Compared with open source schedulers, Superior Scheduler supports both percentage and absolute value of tenants for allocating resources, flexibly addressing resource scheduling requirements of enterprise-level tenants. For example, resources can be allocated according to the absolute value of level-1 tenants, avoiding impact caused by changes of cluster scale. However, resources can be allocated according to the allocation percentage of sub-tenants, improving resource usages in the level-1 tenant.

- Heterogeneous and multi-dimensional resource scheduling

Superior Scheduler supports following functions except CPU and memory scheduling:

- **Node labels** can be used to identify multi-dimensional attributes of nodes such as **GPU\_ENABLED** and **SSD\_ENBALED**, and can be scheduled based on these labels.
- Resource pools can be used to group resources of the same type and allocate them to specific tenants or queues.

- Fair scheduling of multiple users in a tenant

In a leaf tenant, multiple users can use the same queue to submit jobs. Compared with the open source schedulers, Superior Scheduler supports configuring flexible resource sharing policy among different users in a same tenant. For example, VIP users can be configured with higher resource access weight.

- Data locality aware scheduling

Superior Scheduler adopts the job-to-node scheduling policy. That is, Superior Scheduler attempts to schedule specified jobs between available nodes so that the selected node is suitable for the specified jobs. By doing so, the scheduler will have an overall view of the cluster and data. Localization is ensured if there is an opportunity to place tasks closer to the data. The open source scheduler uses the node-to-job scheduling policy to match the appropriate jobs to a given node.

- Dynamic resource reservation during container scheduling

In a heterogeneous and diversified computing environment, some containers need more resources or multiple resources. For example, Spark job may require large memory. When such containers compete with containers requiring fewer resources, containers requiring more resources may not obtain sufficient resources within a reasonable period. Open source schedulers allocate resources to jobs, which may cause unreasonable resource reservation for these jobs. This mechanism leads to the waste of overall system resources. Superior Scheduler differs from open source schedulers in following aspects:

- Requirement-based matching: Superior Scheduler schedules jobs to nodes and selects appropriate nodes to reserve resources to improve the startup time of containers and avoid waste.
- Tenant rebalancing: When the reservation logic is enabled, the open source schedulers do not comply with the configured sharing policy. Superior Scheduler uses different methods. In each scheduling period, Superior Scheduler traverses all tenants and attempts to balance

resources based on the multi-tenant policy. In addition, Superior Scheduler attempts to meet all policies (**reserve**, **min**, and **share**) to release reserved resources and direct available resources to other containers that should obtain resources under different tenants.

- **Dynamic queue status control (Open/Closed/Active/Inactive)**  
Multiple queue statuses are supported, helping you operate and maintain multiple tenants.
  - **Open status (Open/Closed):** If the status is **Open** by default, applications submitted to the queue are accepted. If the status is **Closed**, no application is accepted.
  - **Active status (Active/Inactive):** If the status is **Active** by default, resources can be scheduled and allocated to applications in the tenant. Resources will not be scheduled to queues in **Inactive** status.
- **Application pending reason**  
If the application is not started, provide the job pending reasons.

**Table 1-27** describes the comparison result of Superior Scheduler and Yarn open source schedulers.

**Table 1-27** Comparative analysis

Scheduling	Yarn Open Source Scheduler	Superior Scheduler
Multi-tenant scheduling	In homogeneous clusters, either Capacity Scheduler or Fair Scheduler can be selected and the cluster does not support Fair Scheduler. Capacity Scheduler supports the scheduling by percentage and Fair Scheduler supports the scheduling by absolute value.	<ul style="list-style-type: none"> <li>• Supports heterogeneous clusters and multiple resource pools.</li> <li>• Supports <b>reservation</b> to ensure direct access to resources.</li> </ul>
Data locality aware scheduling	The node-to-job scheduling policy reduces the success rate of data localization and potentially affects application execution performance.	The <b>job-to-node scheduling policy</b> can aware data location more accurately, and the job hit rate of data localization scheduling is higher.
Balanced scheduling based on load of hosts	Not supported	<b>Balanced scheduling can be achieved when Superior Scheduler considers the host load and resource allocation during scheduling.</b>
Fair scheduling of multiple users in a tenant	Not supported	Supports keywords <b>default</b> and <b>others</b> .

Scheduling	Yarn Open Source Scheduler	Superior Scheduler
Job waiting reason	Not supported	Job waiting reasons illustrate why a job needs to wait.

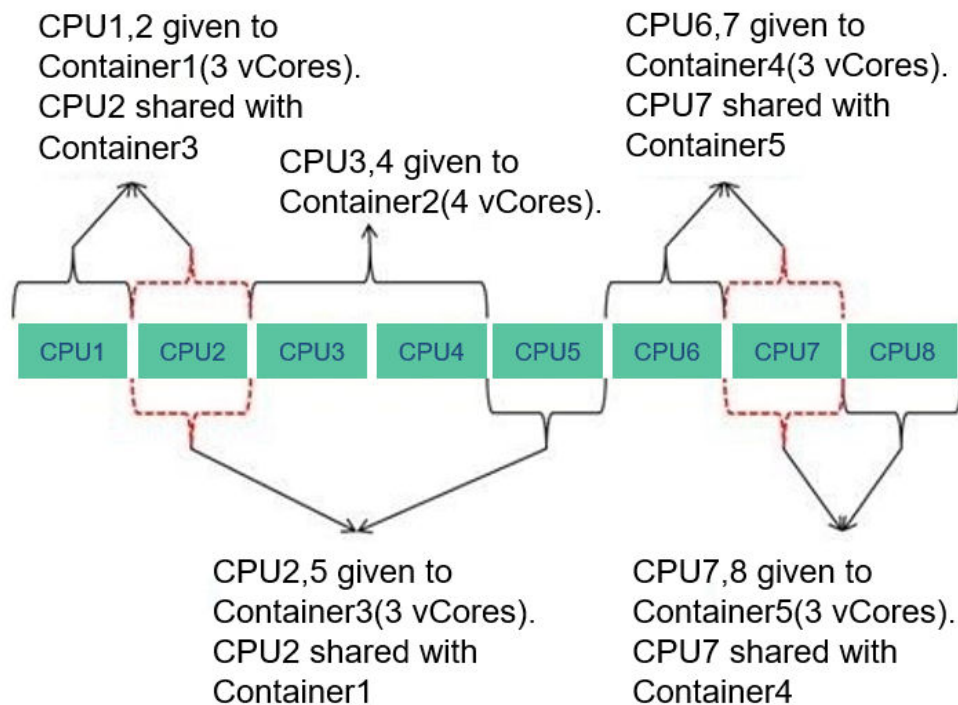
In conclusion, Superior Scheduler is a high-performance scheduler with various scheduling policies and is better than Capacity Scheduler in terms of functionality, performance, resource usage, and scalability.

### CPU Hard Isolation

Yarn cannot strictly control the CPU resources used by each container. When the CPU subsystem is used, a container may occupy excessive resources. Therefore, CPUset is used to control resource allocation.

To solve this problem, the CPU resources are allocated to each container based on the ratio of virtual cores (vCores) to physical cores. If a container requires an entire physical core, the container has it. If a container needs only some physical cores, several containers may share the same physical core. The following figure shows an example of the CPU quota. The given ratio of vCores to physical cores is 2:1.

Figure 1-137 CPU quota



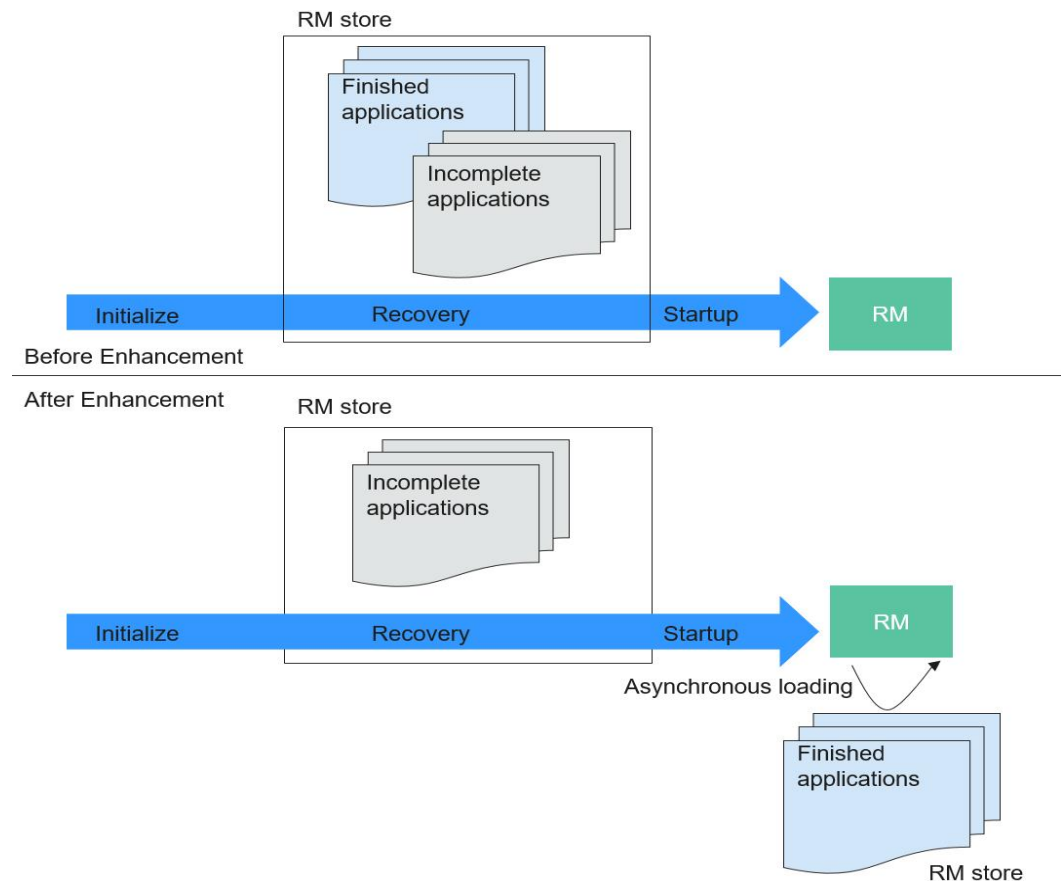
### Enhanced Open Source Feature: Optimizing Restart Performance

Generally, the recovered ResourceManager can obtain running and completed applications. However, a large number of completed applications may cause

problems such as slow startup and long HA switchover/restart time of ResourceManagers.

To speed up the startup, obtain the list of unfinished applications before starting the ResourceManagers. In this case, the completed application continues to be recovered in the background asynchronous thread. The following figure shows how the ResourceManager recovery starts.

**Figure 1-138** Starting the ResourceManager recovery



## 1.3.27 ZooKeeper

### 1.3.27.1 ZooKeeper Basic Principle

#### ZooKeeper Overview

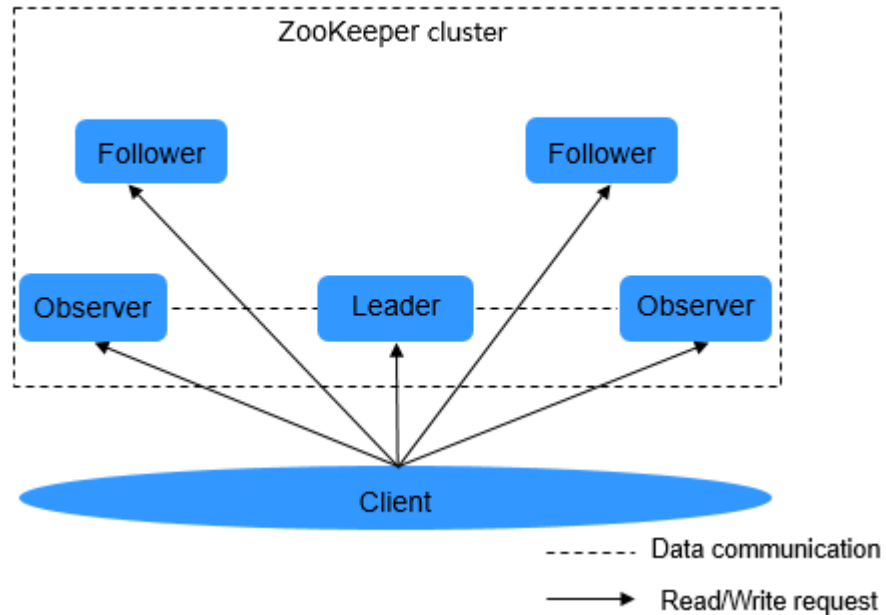
ZooKeeper is a distributed, highly available coordination service. ZooKeeper provides two functions:

- Prevents the system from single point of failures (SPOFs) and provides reliable services for applications.
- Provides distributed coordination services and manages configuration information.

## ZooKeeper Architecture

Nodes in a ZooKeeper cluster have three roles: Leader, Follower, and Observer. [Figure 1-139](#) shows the ZooKeeper architecture. Generally, an odd number (2N+1) of ZooKeeper servers are configured. At least (N+1) vote majority is required to successfully perform write operation.

**Figure 1-139** ZooKeeper architecture



[Table 1-28](#) describes the functions of each module shown in [Figure 1-139](#).

**Table 1-28** ZooKeeper modules

Module	Description
Leader	Only one node serves as the Leader in a ZooKeeper cluster. The Leader, elected by Followers using the ZooKeeper Atomic Broadcast (ZAB) protocol, receives and coordinates all write requests and synchronizes written information to Followers and Observers.
Follower	Follower has two functions: <ul style="list-style-type: none"> <li>Prevents SPOF. A new Leader is elected from Followers when the Leader is faulty.</li> <li>Processes read requests and interacts with the Leader to process write requests.</li> </ul>
Observer	The Observer does not take part in voting for election and write requests. It only processes read requests and forwards write requests to the Leader, increasing system processing efficiency.

Module	Description
Client	Reads and writes data from or to the ZooKeeper cluster. For example, HBase can serve as a ZooKeeper client and use the arbitration function of the ZooKeeper cluster to control the active/standby status of the HMaster.

If security services are enabled in the cluster, authentication is required during the connection to ZooKeeper. The authentication modes are as follows:

- **keytab mode:** Obtain a human-machine user from the MRS cluster administrator for login to the platform and authentication, and obtain the keytab file of the user.
- **Ticket mode:** Obtain a human-machine user from the MRS cluster administrator for subsequent secure login, enable the renewable and forwardable functions of the Kerberos service, set the ticket update interval, and restart Kerberos and related components.

 **NOTE**

- For details about how to obtain a human-machine user and the keytab file of the user, see the *Administrator Guide*.
- The default validity period of a user password is 90 days. Therefore, the validity period of the obtained keytab file is 90 days. To prolong the validity period of the keytab file, modify the user password policy and obtain the keytab file again. For details, see the *Administrator Guide*.
- The parameters for enabling the renewable and forwardable functions and setting the ticket update interval are on the **System** tab of the Kerberos service configuration page. The ticket update interval can be set to `kdc_renew_lifetime` or `kdc_max_renewable_life` based on the actual situation.

## ZooKeeper Principle

- **Write Request**
  - a. After the Follower or Observer receives a write request, the Follower or Observer sends the request to the Leader.
  - b. The Leader coordinates Followers to determine whether to accept the write request by voting.
  - c. If more than half of voters return a write success message, the Leader submits the write request and returns a success message. Otherwise, a failure message is returned.
  - d. The Follower or Observer returns the processing results.
- **Read Request**

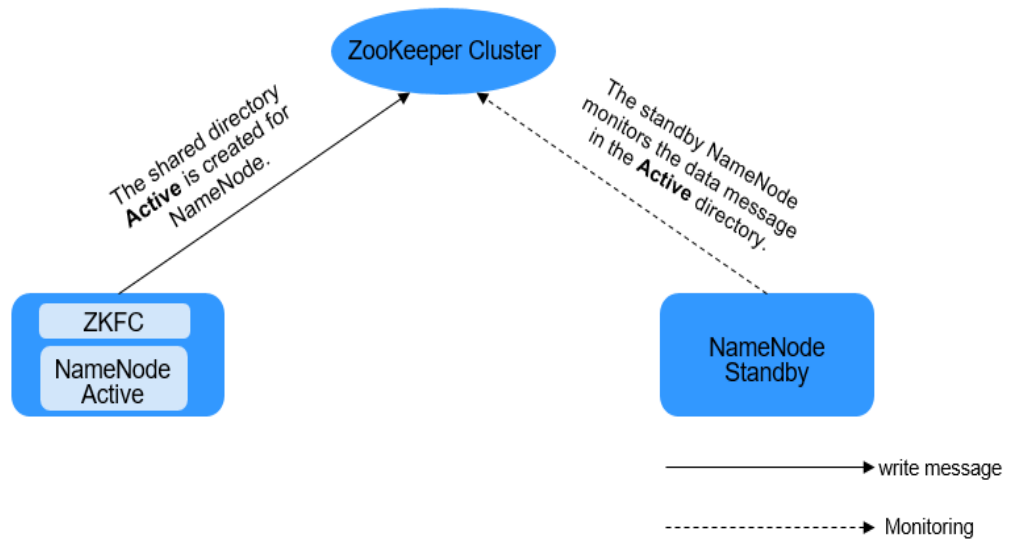
The client directly reads data from the Leader, Follower, or Observer.

### 1.3.27.2 Relationship Between ZooKeeper and Other Components

#### Relationship Between ZooKeeper and HDFS

[Figure 1-140](#) shows the relationship between ZooKeeper and HDFS.

**Figure 1-140** Relationship between ZooKeeper and HDFS



As the client of a ZooKeeper cluster, ZKFailoverController (ZKFC) monitors the status of NameNode. ZKFC is deployed only in the node where NameNode resides, and in both the active and standby HDFS NameNodes.

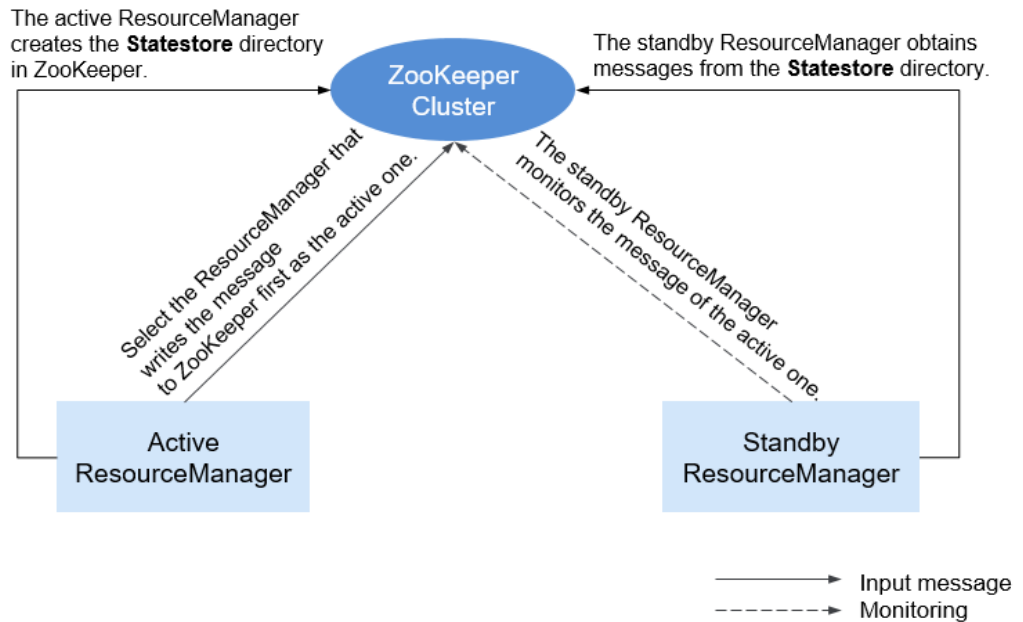
1. The ZKFC connects to ZooKeeper and saves information such as host names to ZooKeeper under the znode directory **/hadoop-ha**. NameNode that creates the directory first is considered as the active node, and the other is the standby node. NameNodes read the NameNode information periodically through ZooKeeper.
2. When the process of the active node ends abnormally, the standby NameNode detects changes in the **/hadoop-ha** directory through ZooKeeper, and then takes over the service of the active NameNode.

## Relationship Between ZooKeeper and Yarn

**Figure 1-141** shows the relationship between ZooKeeper and Yarn.



**Figure 1-141** Relationship Between ZooKeeper and Yarn

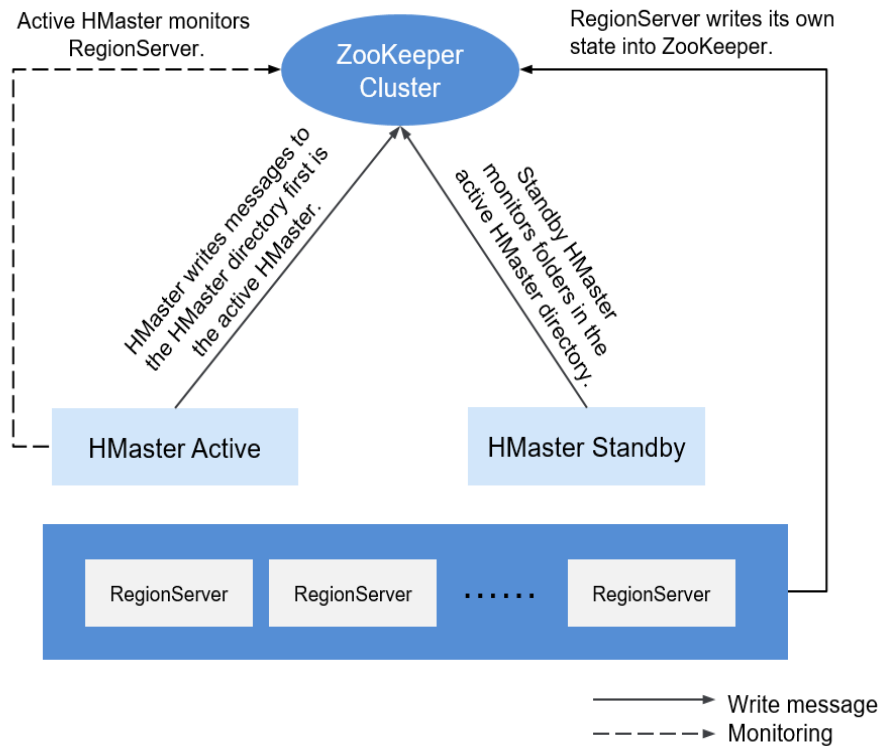


1. When the system is started, ResourceManager attempts to write state information to ZooKeeper. ResourceManager that first writes state information to ZooKeeper is selected as the active ResourceManager, and others are standby ResourceManagers. The standby ResourceManagers periodically monitor active ResourceManager election information in ZooKeeper.
2. The active ResourceManager creates the **Statestore** directory in ZooKeeper to store application information. If the active ResourceManager is faulty, the standby ResourceManager obtains application information from the **Statestore** directory and restores the data.

## Relationship Between ZooKeeper and HBase

**Figure 1-142** shows the relationship between ZooKeeper and HBase.

**Figure 1-142** Relationship between ZooKeeper and HBase

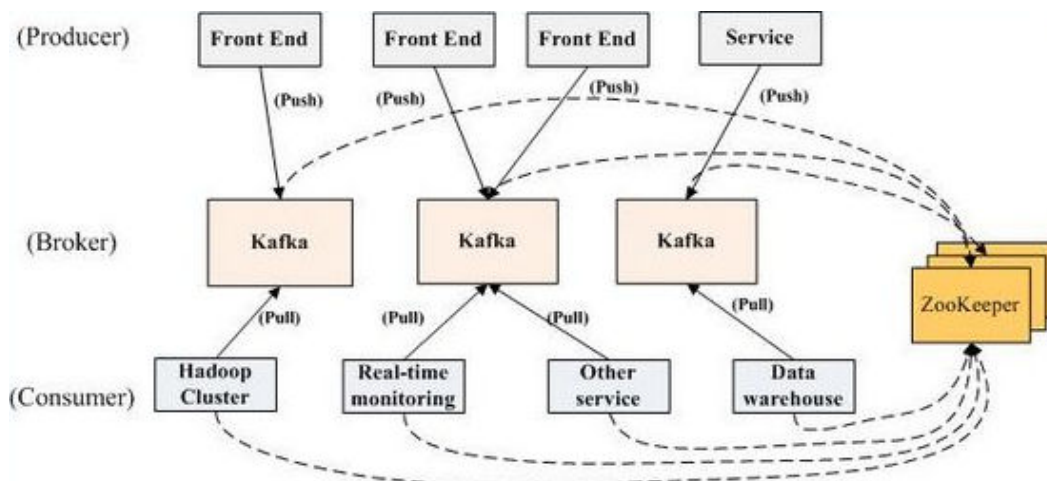


1. HRegionServer registers itself to ZooKeeper on Ephemeral node. ZooKeeper stores the HBase information, including the HBase metadata and HMaster addresses.
2. HMaster detects the health status of each HRegionServer using ZooKeeper, and monitors them.
3. HBase supports multiple HMaster nodes (like HDFS NameNodes). When the active HMaster is faulty, the standby HMaster obtains the state information about the entire cluster using ZooKeeper. That is, using ZooKeeper can avoid HBase SPOFs.

## Relationship Between ZooKeeper and Kafka

**Figure 1-143** shows the relationship between ZooKeeper and Kafka.

**Figure 1-143** Relationship between ZooKeeper and Kafka



1. Broker uses ZooKeeper to register broker information and elect a partition leader.
2. The consumer uses ZooKeeper to register consumer information, including the partition list of consumer. In addition, ZooKeeper is used to discover the broker list, establish a socket connection with the partition leader, and obtain messages.

### 1.3.27.3 ZooKeeper Enhanced Open Source Features

#### Enhanced Log

In security mode, an ephemeral node is deleted as long as the session that created the node expires. Ephemeral node deletion is recorded in audit logs so that ephemeral node status can be obtained.

Username must be added to audit logs for all operations performed on ZooKeeper clients.

On the ZooKeeper client, create a znode, of which the Kerberos principal is **zkcli/hadoop.<System domain name>@<System domain name>**.

For example, open the **<ZOO\_LOG\_DIR>/zookeeper\_audit.log** file. The file content is as follows:

```
2016-12-28 14:17:10,505 | INFO | CommitProcWorkThread-4 | session=0x12000007553b4903?
user=10.177.223.78,zkcli/hadoop.hadoop.com@HADOOP.COM?ip=10.177.223.78?operation=create znode?
target=ZooKeeperServer?znode=/test1?result=success
2016-12-28 14:17:10,530 | INFO | CommitProcWorkThread-4 | session=0x12000007553b4903?
user=10.177.223.78,zkcli/hadoop.hadoop.com@HADOOP.COM?ip=10.177.223.78?operation=create znode?
target=ZooKeeperServer?znode=/test2?result=success
2016-12-28 14:17:10,550 | INFO | CommitProcWorkThread-4 | session=0x12000007553b4903?
user=10.177.223.78,zkcli/hadoop.hadoop.com@HADOOP.COM?ip=10.177.223.78?operation=create znode?
target=ZooKeeperServer?znode=/test3?result=success
2016-12-28 14:17:10,570 | INFO | CommitProcWorkThread-4 | session=0x12000007553b4903?
user=10.177.223.78,zkcli/hadoop.hadoop.com@HADOOP.COM?ip=10.177.223.78?operation=create znode?
target=ZooKeeperServer?znode=/test4?result=success
2016-12-28 14:17:10,592 | INFO | CommitProcWorkThread-4 | session=0x12000007553b4903?
user=10.177.223.78,zkcli/hadoop.hadoop.com@HADOOP.COM?ip=10.177.223.78?operation=create znode?
target=ZooKeeperServer?znode=/test5?result=success
2016-12-28 14:17:10,613 | INFO | CommitProcWorkThread-4 | session=0x12000007553b4903?
user=10.177.223.78,zkcli/hadoop.hadoop.com@HADOOP.COM?ip=10.177.223.78?operation=create znode?
```

```
target=ZooKeeperServer?znode=/test6?result=success
2016-12-28 14:17:10,633 | INFO | CommitProcWorkThread-4 | session=0x12000007553b4903?
user=10.177.223.78,zkcli/hadoop.hadoop.com@HADOOP.COM?ip=10.177.223.78?operation=create znode?
target=ZooKeeperServer?znode=/test7?result=success
```

The content shows that logs of the ZooKeeper client user **zkcli/hadoop.hadoop.com@HADOOP.COM** are added to the audit log.

### User details in ZooKeeper

In ZooKeeper, different authentication schemes use different credentials as users. Based on the authentication provider requirement, any parameter can be considered as users.

Example:

- **SAMLAAuthenticationProvider** uses the client principal as a user.
- **X509AuthenticationProvider** uses the user client certificate as a user.
- **IAAuthenticationProvider** uses the client IP address as a user.
- A username can be obtained from the custom authentication provider by implementing the **org.apache.zookeeper.server.auth.ExtAuthenticationProvider.getUserName(String)** method. If the method is not implemented, getting the username from the authentication provider instance will be skipped.

## Enhanced Open Source Feature: ZooKeeper SSL Communication (Netty Connection)

The ZooKeeper design contains the Nio package and does not support SSL later than version 3.5. To solve this problem, Netty is added to ZooKeeper. Therefore, if you need to use SSL, enable Netty and set the following parameters on the server and client:

The open source server supports only plain text passwords, which may cause security problems. Therefore, such text passwords are no longer used on the server.

- Client
  - Set **-Dzookeeper.client.secure** in the **zkCli.sh/zkEnv.sh** file to **true** to use secure communication on the client. Then, the client can connect to the **secureClientPort** on the server.
  - Set the following parameters in the **zkCli.sh/zkEnv.sh** file to configure the client environment:

Parameter	Description
-Dzookeeper.clientCnxnSocket	Used for Netty communication between clients. Default value: <b>org.apache.zookeeper.ClientCnxnSocketNetty</b>
-Dzookeeper.ssl.keyStore.location	Indicates the path for storing the keystore file.

Parameter	Description
-Dzookeeper.ssl.keyStore.password	Encrypts a password.
-Dzookeeper.ssl.trustStore.location	Indicates the path for storing the truststore file.
-Dzookeeper.ssl.trustStore.password	Encrypts a password.
-Dzookeeper.config.crypt.class	Decrypts an encrypted password.
-Dzookeeper.ssl.password.encrypted	Default value: <b>false</b> If the keystore and truststore passwords are encrypted, set this parameter to <b>true</b> .
-Dzookeeper.ssl.enabled.protocols	Defines the SSL protocols to be enabled for the SSL context.
-Dzookeeper.ssl.exclude.cipher.ext	Defines the list of passwords separated by a comma which should be excluded from the SSL context.

 NOTE

The preceding parameters must be set in the **zkCli.sh/zk.Env.sh** file.

- Server
  - a. Set **secureClientPort** to **3381** in the **zoo.cfg** file.
  - b. Set **zookeeper.serverCnxnFactory** to **org.apache.zookeeper.server.NettyServerCnxnFactory** in the **zoo.cfg** file on the server.
  - c. Set the following parameters in the **zoo.cfg** file (in the **zookeeper/conf/zoo.cfg** path) to configure the server environment:

Parameter	Description
ssl.keyStore.location	Path for storing the <b>keystore.jks</b> file
ssl.keyStore.password	Encrypts a password.
ssl.trustStore.location	Indicates the path for storing the truststore file.
ssl.trustStore.password	Encrypts a password.
config.crypt.class	Decrypts an encrypted password.

Parameter	Description
ssl.keyStore.password.encrypted	Default value: <b>false</b> If this parameter is set to <b>true</b> , the encrypted password can be used.
ssl.trustStore.password.encrypted	Default value: <b>false</b> If this parameter is set to <b>true</b> , the encrypted password can be used.
ssl.enabled.protocols	Defines the SSL protocols to be enabled for the SSL context.
ssl.exclude.cipher.ext	Defines the list of passwords separated by a comma which should be excluded from the SSL context.

- d. Start ZKserver and connect the security client to the security port.
- Credential  
The credential used between client and server in ZooKeeper is **X509AuthenticationProvider**. This credential is initialized using the server certificates specified and trusted by the following parameters:
  - zookeeper.ssl.keyStore.location
  - zookeeper.ssl.keyStore.password
  - zookeeper.ssl.trustStore.location
  - zookeeper.ssl.trustStore.password

 **NOTE**

If you do not want to use default mechanism of ZooKeeper, then it can be configured with different trust mechanisms as needed.

## 1.4 Functions

### 1.4.1 Multi-tenant

#### Feature Introduction

Modern enterprises' data clusters are developing towards centralization and cloudification. Enterprise-class big data clusters must meet the following requirements:

- Carry data of different types and formats and run jobs and applications of different types (analysis, query, and stream processing).
- Isolate data of a user from that of another user who has demanding requirements on data security, such as a bank or government institute.

The preceding requirements bring the following challenges to the big data cluster:

- Proper allocation and scheduling of resources to ensure stable operating of applications and jobs
- Strict access control to ensure data and service security

Multi-tenant isolates the resources of a big data cluster into resource sets. Users can lease desired resource sets to run applications and jobs and store data. In a big data cluster, multiple resource sets can be deployed to meet diverse requirements of multiple users.

The MRS big data cluster provides a complete enterprise-class big data multi-tenant solution. Multi-tenant is a collection of multiple resources (each resource set is a tenant) in an MRS big data cluster. It can allocate and schedule resources, including computing and storage resources.

## Advantages

- Proper resource configuration and isolation  
The resources of a tenant are isolated from those of another tenant. The resource use of a tenant does not affect other tenants. This mechanism ensures that each tenant can configure resources based on service requirements, improving resource utilization.
- Resource consumption measurement and statistics  
Tenants are system resource applicants and consumers. System resources are planned and allocated based on tenants. Resource consumption by tenants can be measured and recorded.
- Ensured data security and access security  
In multi-tenant scenarios, the data of each tenant is stored separately to ensure data security. The access to tenants' resources is controlled to ensure access security.

## Enhanced Schedulers

Schedulers are divided into the open source Capacity scheduler and proprietary Superior scheduler.

To meet enterprise requirements and tackle challenges facing the Yarn community in scheduling, develops the Superior scheduler. In addition to inheriting the advantages of the Capacity scheduler and Fair scheduler, this scheduler is enhanced in the following aspects:

- Enhanced resource sharing policy  
The Superior scheduler supports queue hierarchy. It integrates the functions of open source schedulers and shares resources based on configurable policies. In terms of instances, MRS cluster administrators can use the Superior scheduler to configure an absolute value or percentage policy for queue resources. The resource sharing policy of the Superior scheduler enhances the label scheduling policy of Yarn as a resource pool feature. The nodes in the Yarn cluster can be grouped based on the capacity or service type to ensure that queues can more efficiently utilize resources.
- Tenant-based resource reservation policy  
Resources required by tenants must be ensured for running critical tasks. The Superior scheduler builds a mechanism to support the resource reservation

policy. By doing so, reserved resources can be allocated to the tasks run by the tenant queues in a timely manner to ensure proper task execution.

- Fair sharing among tenants and resource pool users  
The Superior scheduler allows shared resources to be configured for users in a queue. Each tenant may have users with different weights. Heavily weighted users may require more shared resources.
- Ensured scheduling performance in a big cluster  
The Superior scheduler receives heartbeats from each NodeManager and saves resource information in memory, which enables the scheduler to control cluster resource usage globally. The Superior scheduler uses the push scheduling model, which makes the scheduling more precise and efficient and remarkably improves cluster resource utilization. Additionally, the Superior scheduler delivers excellent performance when the interval between NodeManager heartbeats is long and prevents heartbeat storms in big clusters.
- Priority policy  
If the minimum resource requirement of a service cannot be met after the service obtains all available resources, a preemption occurs. The preemption function is disabled by default.

## 1.4.2 Security Hardening

MRS is a platform for massive data management and analysis and has high security. MRS protects user data and service running from the following aspects:

- Network isolation  
The entire system is deployed in a VPC on the cloud to provide an isolated network environment and ensure service and management security of the cluster. By combining the subnet division, route control, and security group functions of VPC, MRS provides a secure and reliable isolated network environment.
- Resource isolation  
MRS supports resource deployment and isolation of physical resources in dedicated zones. You can flexibly combine computing and storage resources, such as dedicated computing resources + shared storage resources, shared computing resources + dedicated storage resources, and dedicated computing resources + dedicated storage resources.
- Host security  
MRS can be integrated with security services, including Vulnerability Scan Service (VSS), Host Security Service (HSS), Web Application Firewall (WAF), Cloud Bastion Host (CBH), and Web Tamper Protection (WTP). The following measures are provided to improve security of the OS and ports:
  - Security hardening of OS kernels
  - OS patch update
  - OS permission control
  - OS port management
  - OS protocol and port attack defense
- Application security



The following measures are used to ensure normal running of big data services:

- Identification and authentication
- Web application security
- Access control
- Audit security
- Password security
- Data security

The following measures are provided to ensure the confidentiality, integrity, and availability of massive amounts of user data:

  - Disaster recovery: MRS supports data backup to OBS and cross-region high reliability.
  - Backup: MRS supports backup of DBService, NameNode, and LDAP metadata and backup of HDFS and HBase service data.
- Data integrity

Data is verified to ensure its integrity during storage and transmission.

  - CRC32C is used by default to verify the correctness of user data stored in HDFS.
  - DataNodes of HDFS store the verified data. If the data transmitted from a client is abnormal (incomplete), DataNodes report the abnormality to the client, and the client rewrites the data.
  - The client checks data integrity when reading data from a DataNode. If the data is incomplete, the client will read data from another DataNode.
- Data confidentiality

Based on Apache Hadoop, the distributed file system of MRS supports encrypted storage of files to prevent sensitive data from being stored in plaintext, improving data security. Applications need only to encrypt specified sensitive data. Services are not affected during the encryption process. Based on file system data encryption, Hive provides table-level encryption and HBase provides column family-level encryption. Sensitive data can be encrypted and stored after you specify an encryption algorithm during table creation.

Encrypted storage and access control of data are used to ensure user data security.

  - HBase stores service data to the HDFS after compression. Users can configure the AES and SMS4 encryption algorithm to encrypt data.
  - All the components allow access permissions to be set for local data directories. Unauthorized users are not allowed to access data.
  - All cluster user information is stored in ciphertext.
- Security authentication
  - Uses a unified user- and role-based authentication system as well as an account- and role-based access control (RBAC) model to centrally control user permissions and batch manage user authorization.
  - Employs Lightweight Directory Access Protocol (LDAP) as an account management system and performs the Kerberos authentication on accounts.

- Provides the single sign-on (SSO) function that centrally manages and authenticates MRS system and component users.
- Audits users who have logged in to Manager.

### 1.4.3 Easy Access to Web UIs of Components

Big data components have their own web UIs to manage their own systems. However, you cannot easily access the web UIs due to network isolation. For example, to access the HDFS web UI, you need to create an ECS to remotely log in to the web UI. This makes the UI access complex and unfriendly.

MRS provides an EIP-based secure channel for you to easily access the web UIs of components. This is more convenient than binding an EIP by yourself, and you can access the web UIs with a few clicks, avoiding the steps for logging in to a VPC, adding security group rules, and obtaining a public IP address. For the Hadoop, Spark, HBase, and Hue components in analysis clusters and the Storm component in streaming clusters, you can quickly access their web UIs from the entries on Manager.

### 1.4.4 Reliability Enhancement

Based on Apache Hadoop open source software, MRS optimizes and improves the reliability and performance of main service components.

#### System Reliability

- HA for all management nodes

In the Hadoop open source version, data and compute nodes are managed in a distributed system, in which a single point of failure (SPOF) does not affect the operation of the entire system. However, a SPOF may occur on management nodes running in centralized mode, which becomes the weakness of the overall system reliability.

MRS provides similar double-node mechanisms for all management nodes of the service components, such as Manager, HDFS NameNodes, HiveServers, HBase HMasters, Yarn ResourceManagers, KerberosServers, and LdapServers. All of them are deployed in active/standby mode or configured with load sharing, effectively preventing SPOFs from affecting system reliability.

- Reliability guarantee in case of exceptions

By reliability analysis, the following measures to handle software and hardware exceptions are provided to improve the system reliability:

- After power supply is restored, services are running properly regardless of a power failure of a single node or the whole cluster, ensuring data reliability in case of unexpected power failures. Key data will not be lost unless the hard disk is damaged.
- Health status checks and fault handling of the hard disk do not affect services.
- The file system faults can be automatically handled, and affected services can be automatically restored.
- The process and node faults can be automatically handled, and affected services can be automatically restored.

- The network faults can be automatically handled, and affected services can be automatically restored.
- Data backup and restoration

MRS provides full backup, incremental backup, and restoration functions based on service requirements, preventing the impact of data loss and damages on services and ensuring fast system restoration in case of exceptions.

  - Automatic backup

MRS provides automatic backup for data on Manager. Based on the customized backup policy, data on clusters, including LdapServer and DBService data, can be automatically backed up.
  - Manual backup

You can also manually back up data of the cluster management system before the capacity expansion and patch installation to recover the cluster management system functions upon faults.

To improve the system reliability, data on Manager and HBase is backed up to a third-party server manually.

## Node Reliability

- OS health status monitoring

MRS periodically collects OS hardware resource usage data, including usage of CPUs, memory, hard disks, and network resources.
- Process health status monitoring

MRS checks the status of service instances and health indicators of service instance processes, enabling you to know the health status of processes in a timely manner.
- Automatic disk troubleshooting

MRS is enhanced based on the open source version. It can monitor the status of hardware and file systems on all nodes. If an exception occurs, the corresponding partitions will be removed from the storage pool. If a disk is faulty and replaced, a new hard disk will be added for running services. In this case, maintenance operations are simplified. Replacement of faulty disks can be completed online. In addition, users can set hot backup disks to reduce the faulty disk restoration time and improve the system reliability.
- LVM configuration for node disks

MRS allows you to configure Logic Volume Management (LVM) to plan multiple disks as a logical volume group. Configuring LVM can avoid uneven usage of disks. It is especially important to ensure even usage of disks on components that can use multiple disk capabilities, such as HDFS and Kafka. In addition, LVM supports disk capacity expansion without re-attaching, preventing service interruption.

## Data Reliability

MRS can use the anti-affinity node groups and placement group capabilities provided by ECS and the rack awareness capability of Hadoop to redundantly distribute data to multiple physical host machines, preventing data loss caused by physical hardware failures.

## 1.4.5 Job Management

The job management function provides an entry for you to submit jobs in a cluster, including MapReduce, Spark, HiveQL, and SparkSQL jobs. MRS works with Data Lake Factory (DLF) to provide a one-stop big data collaboration development environment and fully-managed big data scheduling capabilities, helping you effortlessly build big data processing centers.

DLF allows you to develop and debug MRS HiveQL/SparkSQL scripts online and develop MRS jobs by performing drag-and-drop operations to migrate and integrate data between MRS and more than 20 heterogeneous data sources. Powerful job scheduling and flexible monitoring and alarming help you easily manage data and job O&M.

## 1.4.6 Bootstrap Actions

### Feature Introduction

MRS provides standard elastic big data clusters on the cloud. Nine big data components, such as Hadoop and Spark, can be installed and deployed. Currently, standard cloud big data clusters cannot meet all user requirements, for example, in the following scenarios:

- Common operating system configurations cannot meet data processing requirements, for example, increasing the maximum number of system connections.
- Software tools or running environments need to be installed, for example, Gradle and dependency R language package.
- Big data component packages need to be modified based on service requirements, for example, modifying the Hadoop or Spark installation package.
- Other big data components that are not supported by MRS need to be installed.

To meet the preceding customization requirements, you can manually perform operations on the existing and newly added nodes. The overall process is complex and error-prone. In addition, manual operations cannot be traced, and data cannot be processed immediately after creating a cluster based on your demand.

Therefore, MRS supports custom bootstrap actions that enable you to run scripts on a specified node before or after a cluster component is started. You can run bootstrap actions to install third-party software that is not supported by MRS, modify the cluster running environment, and perform other customizations. If you choose to run bootstrap actions when expanding a cluster, the bootstrap actions will be run on the newly added nodes in the same way. MRS runs the script you specify as user **root**. You can run the **su - xxx** command in the script to switch the user.

### Customer Benefits

You can use the custom bootstrap actions to flexibly and easily configure your dedicated clusters and customize software installation.

## 1.4.7 Metadata

MRS provides multiple metadata storage methods. When deploying Hive and Ranger during MRS cluster creation, select one of the following storage modes as required:

- **Local:** Metadata is stored in the local GaussDB of a cluster. When the cluster is deleted, the metadata is also deleted. To retain the metadata, manually back up the metadata in the database in advance.
- **Data Connection:** Metadata is stored in the associated PostgreSQL or MySQL database of the RDS service in the same VPC and subnet as the current cluster. When the cluster is terminated, the metadata is not deleted. Multiple MRS clusters can share the metadata.

### NOTE

Hive in MRS 1.9.x or later allows you to specify a metadata storage method.

Ranger in MRS 1.9.x allows metadata to be stored only in the associated MySQL database of the RDS service.

## 1.4.8 Cluster Management

### 1.4.8.1 Cluster Lifecycle Management

MRS supports cluster lifecycle management, including creating and terminating clusters.

- **Creating a cluster:** After you specify a cluster type, components, number of nodes of each type, VM specifications, AZ, VPC, and authentication information, MRS automatically creates a cluster that meets the configuration requirements. You can run customized scripts in the cluster. In addition, you can create clusters of different types for multiple application scenarios, such as Hadoop analysis clusters, HBase clusters, and Kafka clusters. The big data platform supports heterogeneous cluster deployment. That is, VMs of different specifications can be combined in a cluster based on CPU types, disk capacities, disk types, and memory sizes. Various VM specifications can be mixed in a cluster.
- **Terminating a cluster:** You can terminate a cluster that is no longer needed (including data and configurations in the cluster). MRS will delete all resources related to the cluster.

## Creating a Cluster

On the MRS management console, you can create an MRS cluster. You can select a region and cloud resource specifications to create an MRS cluster that is suitable for enterprise services in one click. MRS automatically installs and deploys the enterprise-level big data platform and optimizes parameters based on the selected cluster type, version, and node specifications.

MRS provides you with fully managed big data clusters. When creating a cluster, you can set a VM login mode (password or key pair). You can use all resources of the created MRS cluster. In addition, MRS allows you to deploy a big data cluster on only two ECSs with 4 vCPUs and 8 GB memory, providing more flexible choices for testing and development.

MRS clusters are classified into analysis, streaming, and hybrid clusters.

- **Analysis cluster:** is used for offline data analysis and provides Hadoop components.
- **Streaming cluster:** is used for streaming tasks and provides stream processing components.
- **Hybrid cluster:** is used for not only offline data analysis but also streaming processing, and provides Hadoop components and stream processing components.
- **Custom:** You can flexibly combine required components (MRS 3.x and later versions) based on service requirements.

MRS cluster nodes are classified into Master, Core, and Task nodes.

- **Master node:** management node in a cluster. Master processes of a distributed system, Manager, and databases are deployed on Master nodes. Master nodes cannot be scaled out. The processing capability of Master nodes determines the upper limit of the management capability of the entire cluster. MRS supports scale-up of Master node specifications to provide support for management of a larger cluster.
- **Core node:** used for both storage and computing and can be scaled in or out. Since Core nodes bear data storage, there are many restrictions on scale-in to prevent data loss and auto scaling cannot be performed.
- **Task node:** used only for computing only and can be scaled in or out. Task nodes bear only computing tasks. Therefore, auto scaling can be performed.

You can create a cluster in two modes: custom create a cluster and quick create a cluster.

- **Custom config:** On the **Custom Config** page, you can flexibly configure cluster parameters based on application scenarios, such as ECS specifications to better suit your service requirements.
- **Quick config:** On the **Quick Config** page, you can quickly create a cluster based on application scenarios, improving cluster configuration efficiency. Currently, Hadoop analysis clusters, HBase clusters, and Kafka clusters are available for your quick creation.
  - **Hadoop analysis cluster:** uses components in the open-source Hadoop ecosystem to analyze and query vast amounts of data. For example, use Yarn to manage cluster resources, Hive and Spark to provide offline storage and computing of large-scale distributed data, Spark Streaming and Flink to offer streaming data computing, and Presto to enable interactive queries, and Tez to provide a distributed computing framework of directed acyclic graphs (DAGs).
  - **HBase cluster:** uses Hadoop and HBase components to provide a column-oriented distributed cloud storage system featuring enhanced reliability, excellent performance, and elastic scalability. It applies to the storage and distributed computing of massive amounts of data. You can use HBase to build a storage system capable of storing TB- or even PB-level data. With HBase, you can filter and analyze data with ease and get responses in milliseconds, rapidly mining data value.
  - **Kafka cluster:** uses Kafka and Storm to provide an open source message system with high throughput and scalability. It is widely used in scenarios

such as log collection and monitoring data aggregation to implement efficient streaming data collection and real-time data processing and storage.

## Terminating a Cluster

MRS allows you to terminate a cluster when it is no longer needed. After the cluster is terminated, all cloud resources used by the cluster will be released. Before terminating a cluster, you are advised to migrate or back up data. Terminate the cluster only when no service is running in the cluster or the cluster is abnormal and cannot provide services based on O&M analysis. If data is stored on EVS disks or pass-through disks in a big data cluster, the data will be deleted after the cluster is terminated. Therefore, exercise caution when terminating a cluster.

### 1.4.8.2 Manually Scale Out/In a Cluster

The processing capability of a big data cluster can be horizontally expanded by adding nodes. If the cluster scale does not meet service requirements, you can manually scale out or scale in the cluster. MRS intelligently selects the node with the least load or the minimum amount of data to be migrated for scale-in. The node to be scaled in will not receive new tasks, and continues to execute the existing tasks. At the same time, MRS copies its data to other nodes and the node is decommissioned. If the tasks on the node cannot be completed after a long time, MRS migrates the tasks to other nodes, minimizing the impact on cluster services.

## Scaling Out a Cluster

Currently, you can add Core or Task nodes to scale out a cluster to handle peak service loads. The capacity expansion of an MRS cluster node does not affect the services of the existing cluster.

## Scaling In a Cluster

You can reduce the number of Core or Task nodes to scale in a cluster so that MRS delivers better storage and computing capabilities at lower O&M costs based on service requirements. After you scale in an MRS cluster, MRS automatically selects nodes that can be scaled in based on the type of services installed on the nodes.

During the scale-in of Core nodes, data on the original nodes is migrated. If the data location is cached, the client automatically updates the location information, which may affect the latency. Node scale-in may affect the response duration of the first access to some HBase on HDFS data. You can restart HBase or disable or enable related tables to avoid this problem.

Task nodes do not store cluster data. They are compute nodes and do not involve migration of data on the nodes.

### 1.4.8.3 Auto Scaling

## Feature Introduction

More and more enterprises use technologies such as Spark and Hive to analyze data. Processing a large amount of data consumes huge resources and costs

much. Typically, enterprises regularly analyze data in a fixed period of time every day rather than all day long. To meet enterprises' requirements, MRS provides the auto scaling function to apply for extra resources during peak hours and release resources during off-peak hours. This enables users to use resources on demand and focus on core business at lower costs.

In big data applications, especially in periodic data analysis and processing scenarios, cluster computing resources need to be dynamically adjusted based on service data changes to meet service requirements. The auto scaling function of MRS enables clusters to be elastically scaled out or in based on cluster loads. In addition, if the data volume changes regularly and you want to scale out or in a cluster before the data volume changes, you can use the MRS resource plan feature.

MRS supports two types of auto scaling policies: auto scaling rules and resource plans

- Auto scaling rules: You can increase or decrease Task nodes based on real-time cluster loads. Auto scaling will be triggered when the data volume changes but there may be some delay.
- Resource plans: If the data volume changes periodically, you can create resource plans to resize the cluster before the data volume changes, thereby avoiding a delay in increasing or decreasing resources.

Both auto scaling rules and resource plans can trigger auto scaling. You can configure both of them or configure one of them. Configuring both resource plans and auto scaling rules improves the cluster node scalability to cope with occasionally unexpected data volume peaks.

In some service scenarios, resources need to be reallocated or service logic needs to be modified after cluster scale-out or scale-in. If you manually scale out or scale in a cluster, you can log in to cluster nodes to reallocate resources or modify service logic. If you use auto scaling, MRS enables you to customize automation scripts for resource reallocation and service logic modification. Automation scripts can be executed before and after auto scaling and automatically adapt to service load changes, all of which eliminates manual operations. In addition, automation scripts can be fully customized and executed at various moments, which can meet your personalized requirements and improve auto scaling flexibility.

## Customer Benefits

MRS auto scaling provides the following benefits:

- Reducing costs  
Enterprises do not analyze data all the time but perform a batch data analysis in a specified period of time, for example, 03:00 a.m. The batch analysis may take only two hours.  
The auto scaling function enables enterprises to add nodes for batch analysis and automatically releases the nodes after completion of the analysis, minimizing costs.
- Meeting instant query requirements  
Enterprises usually encounter instant analysis tasks, for example, data reports for supporting enterprise decision-making. As a result, resource consumption increases sharply in a short period of time. With the auto scaling function,



computing nodes can be added for emergent big data analysis, avoiding a service breakdown due to insufficient computing resources. You do not need to create extra resources. After the emergency event ends, MRS can automatically release the nodes.

- Focusing on core business

It is difficult for developers to determine resource consumption on the big data secondary development platform because of complex query analysis conditions (such as global sorting, filtering, and merging) and data complexity, for example, uncertainty of incremental data. As a result, estimating the computing volume is difficult. MRS's auto scaling function enable developers to focus on service development without the need for resource estimation.

#### 1.4.8.4 Task Node Creation

##### Feature Introduction

Task nodes can be created and used for computing only. They do not store persistent data and are the basis for implementing auto scaling.

##### Customer Benefits

When MRS is used only as a computing resource, Task nodes can be used to reduce costs and facilitate cluster node scaling, flexibly meeting users' requirements for increasing or decreasing cluster computing capabilities.

##### Application Scenarios

When the data volume change is small in a cluster but the cluster's service processing capabilities need to be remarkably and temporarily improved, add Task nodes to address the following situations:

- The number of temporary services is increased, for example, report processing at the end of the year.
- Long-term tasks need to be completed in a short time, for example, some urgent analysis tasks.

#### 1.4.8.5 Isolating a Host

When detecting that a host is abnormal or faulty and cannot provide services or affects cluster performance, you can exclude the host from the available nodes in the cluster temporarily so that the client can access other available nodes. In scenarios where patches are to be installed in a cluster, you can also exclude a specified node from patch installation. Only non-management nodes can be isolated.

After a host is isolated, all role instances on the host will be stopped, and you cannot start, stop, or configure the host and all instances on the host. In addition, after a host is isolated, statistics about the monitoring status and metric data of hardware and instances on the host cannot be collected or displayed.

### 1.4.8.6 Managing Tags

Tags are cluster identifiers. Adding tags to clusters can help you identify and manage your cluster resources. By associating with Tag Management Service (TMS), MRS allows users with a large number of cloud resources to tag cloud resources, quickly search for cloud resources with the same tag attribute, and perform unified management operations such as review, modification, and deletion, facilitating unified management of big data clusters and other cloud resources.

You can add a maximum of 10 tags to a cluster when creating the cluster or add them on the details page of the created cluster.

## 1.4.9 Cluster O&M

### Alarm Management

MRS can monitor big data clusters in real time and identify system health status based on alarms and events. In addition, MRS allows you to customize monitoring and alarm thresholds to focus on the health status of each metric. When monitoring data reaches the alarm threshold, the system triggers an alarm.

MRS can also interconnect with the message service system of the Simple Message Notification (SMN) service to push alarm information to users by SMS message or email. For details, see [Message Notification](#).

### Patch Management

MRS supports cluster patching operations and will release patches for open source big data components in a timely manner. On the MRS cluster management page, you can view patch release information related to running clusters, including the detailed description of the resolved issues and impacts. You can determine whether to install a patch based on the service running status. One-click patch installation involves no manual intervention, and will not cause service interruption through rolling installation, ensuring long-term availability of the clusters.

MRS can display the detailed patch installation process. Patch management also supports patch uninstallation and rollback.

#### NOTE

MRS 3.x or later does not support patch management on the management console.

### O&M Support

Cluster resources provided by MRS belong to users. Generally, when O&M personnel's support is required for troubleshooting of a cluster, O&M personnel cannot directly access the cluster. To better serve customers, MRS provides the following two methods to improve communication efficiency during fault locating:

- **Log sharing:** You can initiate log sharing on the MRS management console to share a specified log scope with O&M personnel, so that O&M personnel can locate faults without accessing the cluster.

- O&M authorization: If a problem occurs when you use an MRS cluster, you can initiate O&M authorization on the MRS management console. O&M personnel can help you quickly locate the problem, and you can revoke the authorization at any time.

## Health Check

MRS provides automatic inspection on system running environments for you to check and audit system running health status in one click, ensuring proper system running and lowering system operation and maintenance costs. After viewing inspection results, you can export reports for archiving and fault analysis.

## 1.4.10 Message Notification

### Feature Introduction

The following operations are often performed during the running of a big data cluster:

- Big data clusters often change, for example, cluster scale-out and scale-in.
- When a service data volume changes abruptly, auto scaling will be triggered.
- After related services are stopped, a big data cluster needs to be stopped.

To immediately notify you of successful operations, cluster unavailability, and node faults, MRS uses Simple Message Notification (SMN) to send notifications to you through SMS and emails, facilitating maintenance.

### Customer Benefits

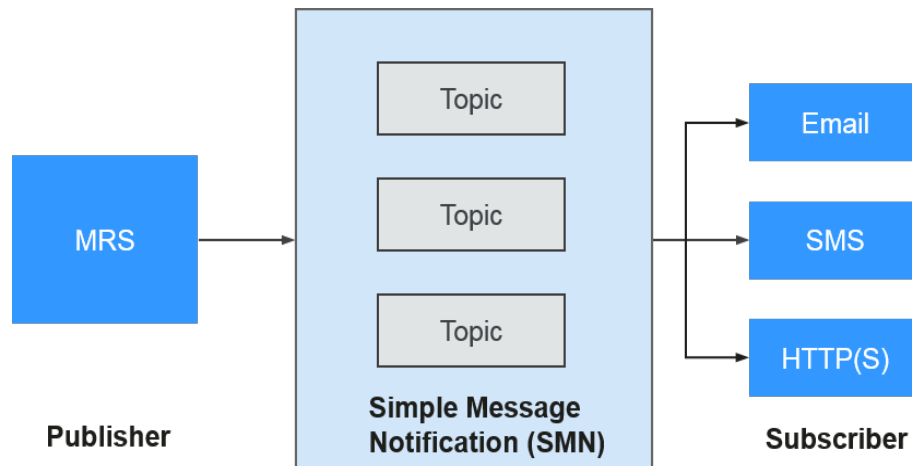
After configuring SMN, you can receive MRS cluster health status, updates, and component alarms through SMS or emails in real time. MRS sends real-time monitoring and alarm notification to help you easily perform O&M and efficiently deploy big data services.

### Feature Description

MRS uses SMN to provide one-to-multiple message subscription and notification over a variety of protocols.

You can create a topic and configure topic policies to control publisher and subscriber permissions on the topic. MRS sends cluster messages to the topic to which you have permission to publish messages. Then, all subscribers who subscribe to the topic can receive cluster updates and component alarms through SMS and emails.

**Figure 1-144** Implementation process



## 1.5 Constraints

Before using MRS, ensure that you have read and understand the following restrictions.

- MRS clusters must be created in VPC subnets.
- You are advised to use any of the following browsers to access MRS:
  - Google Chrome: 36.0 or later
  - Internet Explorer: 9.0 or later
- When you create an MRS cluster, you can select **Auto create** from the drop-down list of **Security Group** to create a security group or select an existing security group. After the MRS cluster is created, do not delete or modify the used security group. Otherwise, a cluster exception may occur.
- To prevent illegal access, only assign access permission for security groups used by MRS where necessary.
- Do not perform the following operations because they will cause cluster exceptions:
  - Shutting down, restarting, or deleting MRS cluster nodes displayed in ECS, changing or reinstalling their OS, or modifying their specifications.
  - Deleting the existing processes, applications or files on cluster nodes.
- If a cluster exception occurs when no incorrect operations have been performed, contact technical support engineers. They will ask you for your password and then perform troubleshooting.
- Plan disks of cluster nodes based on service requirements. If you want to store a large volume of service data, add EVS disks or storage space to prevent insufficient storage space from affecting node running.
- The cluster nodes store only users' service data. Non-service data can be stored in the OBS or other ECS nodes.
- The cluster nodes only run MRS cluster programs. Other client applications or user service programs are deployed on separate ECS nodes.
- The storage capacity of MRS cluster nodes (including master, core, and task nodes) can be expanded only by attaching new disks instead of expanding capacity of the existing disks.

- If the cluster is still used to execute tasks or modify configurations after a master node in the cluster has been stopped, and other master nodes in the cluster are stopped before the stopped master node is started after the task execution or configuration modification, data may be lost due to an active/standby switchover. In this scenario, after the task is executed or the configuration is modified, start the master node that has been stopped and then stop all nodes. If all nodes in the cluster have been stopped, start them in the reverse order of node shutdown.
- The Capacity and Superior scheduler switchover is complete when the MRS cluster is used, while configuration synchronization is not complete. Configure synchronization again based on the new scheduler if necessary.

## 1.6 Permissions Management

If you need to assign different permissions to employees in your enterprise to access your MRS resources in the cloud, IAM is a good choice for fine-grained permissions management. IAM provides identity authentication, permissions management, and access control, helping you secure access to your cloud resources.

With IAM, you can create IAM users under your cloud account, and assign permissions to these users to control their access to specific resources. For example, some software developers in your enterprise need to use MRS resources but must not delete MRS clusters or perform any high-risk operations. To achieve this goal, you can create IAM users for the software developers and grant them only the permissions required for using MRS cluster resources.

If your cloud account does not require individual IAM users for permissions management, skip this section.

### MRS Permissions

By default, new IAM users do not have any permissions. To assign permissions to a user, add the user to one or more groups and assign permissions policies or roles to these groups. The user then inherits permissions from the groups it is a member of and can perform specified operations on cloud services based on the permissions.

MRS is a project-level service deployed and accessed in specific physical regions. To assign permissions to a user group, specify **Scope** as **Region-specific projects** and select projects in the corresponding region for the permissions to take effect. If **All projects** is selected, the permissions will take effect for the user group in all region-specific projects. When accessing MRS, the users need to switch to a region where they have been authorized to use the MRS service.

You can grant users permissions by using roles and policies.

- **Roles:** A type of coarse-grained authorization mechanism that defines permissions related to user responsibilities. This mechanism provides only a limited number of service-level roles for authorization. When using roles to grant permissions, you need to also assign other roles on which the permissions depend to take effect. However, roles are not an ideal choice for fine-grained authorization and secure access control.

- **Policies:** A type of fine-grained authorization mechanism that defines permissions required to perform operations on specific cloud resources under certain conditions. This mechanism allows for more flexible policy-based authorization, meeting requirements for secure access control. For example, you can grant MRS users only the permissions for performing specified operations on MRS clusters, such as creating a cluster and querying a cluster list rather than deleting a cluster. Most policies define permissions based on APIs.

**Table 1-29** lists all the system policies supported by MRS.

**Table 1-29** MRS system policies

Policy	Description	Type
MRS FullAccess	Administrator permissions for MRS. Users granted these permissions can operate and use all MRS resources.	Fine-grained policy
MRS CommonOperations	Common user permissions for MRS. Users granted these permissions can use MRS but cannot add or delete resources.	Fine-grained policy
MRS ReadOnlyAccess	Read-only permission for MRS. Users granted these permissions can only view MRS resources.	Fine-grained policy
MRS Administrator	Permissions: <ul style="list-style-type: none"> <li>• All operations on MRS</li> <li>• Users with permissions of this policy must also be granted permissions of the <b>Tenant Guest</b>, <b>Server Administrator</b>, and <b>BSS Administrator</b> policies.</li> </ul>	RBAC policy

**Table 1-30** lists the common operations supported by each system-defined policy or role of MRS. Select the policies or roles as required.

**Table 1-30** Common operations supported by each system-defined policy

Operation	MRS FullAccess	MRS CommonOperations	MRS ReadOnlyAccess	MRS Administrator
Creating a cluster	√	x	x	√
Resizing a cluster	√	x	x	√

Operation	MRS FullAccess	MRS CommonOperations	MRS ReadOnlyAccess	MRS Administrator
Upgrading node specifications	√	x	x	√
Deleting a cluster	√	x	x	√
Querying cluster details	√	√	√	√
Querying a cluster list	√	√	√	√
Configuring an auto scaling rule	√	x	x	√
Querying a host list	√	√	√	√
Querying operation logs	√	√	√	√
Creating and executing a job	√	√	x	√
Stopping a job	√	√	x	√
Deleting a single job	√	√	x	√
Deleting jobs in batches	√	√	x	√
Querying job details	√	√	√	√
Querying a job list	√	√	√	√
Creating a folder	√	√	x	√
Deleting a file	√	√	x	√

Operation	MRS FullAccess	MRS CommonOperations	MRS ReadOnlyAccess	MRS Administrator
Querying a file list	√	√	√	√
Operating cluster tags in batches	√	√	x	√
Creating a single cluster tag	√	√	x	√
Deleting a single cluster tag	√	√	x	√
Querying a resource list by tag	√	√	√	√
Querying cluster tags	√	√	√	√
Accessing Manager	√	√	x	√
Querying a patch list	√	√	√	√
Installing a patch	√	√	x	√
Uninstalling a patch	√	√	x	√
Authorizing O&M channels	√	√	x	√
Sharing O&M channel logs	√	√	x	√
Querying an alarm list	√	√	√	√



Operation	MRS FullAccess	MRS CommonOperations	MRS ReadOnlyAccess	MRS Administrator
Subscribing to alarm notification	√	√	x	√
Submitting an SQL statement	√	√	x	√
Querying SQL results	√	√	x	√
Canceling an SQL execution task	√	√	x	√

## 1.7 Related Services

### Relationships with Other Services

**Table 1-31** Relationships with other services

Service	Relationships
Virtual Private Cloud (VPC)	MRS clusters are created in the subnets of a VPC. VPCs provide a secure, isolated, and logical network environment for your MRS clusters.
Object Storage Service (OBS)	<p>OBS stores the following user data:</p> <ul style="list-style-type: none"> <li>• MRS job input data, such as user programs and data files</li> <li>• MRS job output data, such as result files and log files of jobs</li> </ul> <p>In MRS clusters, HDFS, Hive, MapReduce, Yarn, Spark, Flume, and Loader can import or export data from OBS.</p> <p>MRS uses the parallel file system of OBS to provide services.</p>
Elastic Cloud Server (ECS)	MRS uses elastic cloud servers (ECSs) as cluster nodes.
Relational Database Service (RDS)	RDS stores MRS system running data, including MRS cluster metadata.
Identity and Access Management (IAM)	IAM provides authentication for MRS.
Simple Message Notification (SMN)	MRS uses SMN to provide one-to-multiple message subscription and notification over a variety of protocols.

Service	Relationships
Cloud Trace Service (CTS)	CTS provides you with operation records of MRS resource operation requests and request results for querying, auditing, and backtracking.

**Table 1-32** MRS operations recorded by CTS

Operation	Resource Type	Trace Name
Creating a cluster	cluster_mrs	createCluster
Deleting a cluster	cluster_mrs	deleteCluster
Expanding a cluster	cluster_mrs	scaleOutCluster
Shrinking a cluster	cluster_mrs	scaleInCluster

After you enable CTS, the system starts recording operations on cloud resources. You can view operation records of the last 7 days on the CTS management console. For details, see **Cloud Trace Service > Getting Started > Querying Real-Time Traces**.

# 2 IAM Permissions Management

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## 2.1 Creating a User and Granting Permissions

Use [IAM](#) to implement fine-grained permission control over your MapReduce Service (MRS). With IAM, you can:

- Create IAM users for employees based on your enterprise's organizational structure. Each IAM user will have their own security credentials for accessing MRS resources.
- Grant only the permissions required for users to perform a specific task.
- Entrust a cloud account or cloud service to perform efficient O&M on your MRS resources.

If your cloud account does not require individual IAM users, skip this chapter.

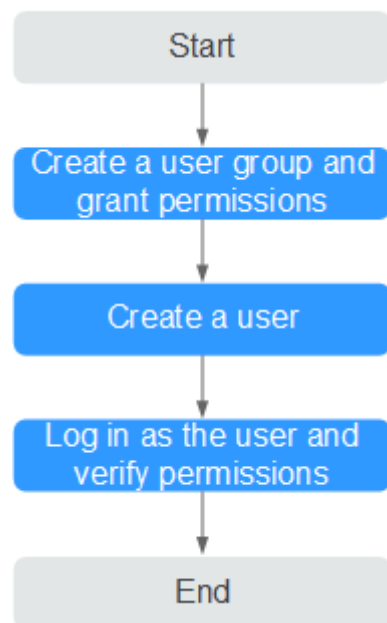
This section describes the procedure for granting permissions (see [Figure 2-1](#)).

### Prerequisites

Learn about the permissions.

## Process Flow

Figure 2-1 Process for granting MRS permissions



1. **Create a user group and assign permissions to it.**  
Create a user group on the IAM console, and assign MRS permissions to the group.
2. **Create a user and add it to a user group.**  
Create a user on the IAM console and add the user to the group created in **1. Create a user group and assign permissions to it.**
3. Log in and verify permissions.  
Log in to the console by using the user created, and verify that the user has the granted permissions.
  - Choose **Service List > MapReduce Service**. Then click **Create Cluster** on the MRS console. If a message appears indicating that you have insufficient permissions to perform the operation, the **MRS ReadOnlyAccess** policy has already taken effect.
  - Choose any other service in **Service List**. If a message appears indicating that you have insufficient permissions to access the service, the **MRS ReadOnlyAccess** policy has already taken effect.

## 2.2 Creating MRS Custom Policies

Custom policies can be created to supplement the system-defined policies of MRS. For the actions that can be added to custom policies, see [Permissions Policies and Supported Actions](#).

You can create custom policies in either of the following ways:

- Visual editor: Select cloud services, actions, resources, and request conditions. This does not require knowledge of policy syntax.

- JSON: Edit JSON policies from scratch or based on an existing policy.

For details, see [Creating a Custom Policy](#).

## Example Custom Policies

- Example 1: Allowing users to create MRS clusters only

```
{
  "Version": "1.1",
  "Statement": [
    {
      "Effect": "Allow",
      "Action": [
        "mrs:cluster:create",
        "ecs:*:*",
        "bms:*:*",
        "evs:*:*",
        "vpc:*:*"
      ]
    }
  ]
}
```

- Example 2: Allowing users to resize an MRS cluster

```
{
  "Version": "1.1",
  "Statement": [
    {
      "Effect": "Allow",
      "Action": [
        "mrs:cluster:resize"
      ]
    }
  ]
}
```

- Example 3: Allowing users to create a cluster, create and execute a job, and delete a single job, but denying cluster deletion

```
{
  "Version": "1.1",
  "Statement": [
    {
      "Effect": "Allow",
      "Action": [
        "mrs:cluster:create",
        "mrs:job:submit",
        "mrs:job:delete"
      ]
    },
    {
      "Effect": "Deny",
      "Action": [
        "mrs:cluster:delete"
      ]
    }
  ]
}
```

## 2.3 Synchronizing IAM Users to MRS

IAM user synchronization is to synchronize IAM users bound with MRS policies to the MRS system and create accounts sharing same names with the IAM users but different passwords. Then, you can use an IAM username (the password needs to be reset by user **admin** of Manager) to log in to Manager for cluster

management, and submit jobs on the GUI in a cluster with Kerberos authentication enabled.

**Table 2-1** compares IAM users' permission policies and the synchronized users' permissions on MRS. For details about the default permissions on Manager, see [Users and Permissions of MRS Clusters](#).

**Table 2-1** Policy and permission mapping after synchronization

Policy Type	IAM Policy	User's Default Permissions on MRS After Synchronization	Have Permission to Perform the Synchronization	Have Permission to Submit Jobs
Fine-grained	MRS ReadOnlyAccess	Manager_viewer	No	No
	MRS CommonOperations	<ul style="list-style-type: none"> <li>• Manager_viewer</li> <li>• default</li> <li>• launcher-job</li> </ul>	No	Yes
	MRS FullAccess	<ul style="list-style-type: none"> <li>• Manager_administrator</li> <li>• Manager_auditor</li> <li>• Manager_operator</li> <li>• Manager_tenant</li> <li>• Manager_viewer</li> <li>• System_administrator</li> <li>• default</li> <li>• launcher-job</li> </ul>	Yes	Yes

Policy Type	IAM Policy	User's Default Permissions on MRS After Synchronization	Have Permission to Perform the Synchronization	Have Permission to Submit Jobs
RBAC	MRS Administrator	<ul style="list-style-type: none"> <li>• Manager_administrator</li> <li>• Manager_auditor</li> <li>• Manager_operator</li> <li>• Manager_tenant</li> <li>• Manager_viewer</li> <li>• System_administrator</li> <li>• default</li> <li>• launcher-job</li> </ul>	No	Yes
	Server Administrator, Tenant Guest, and MRS Administrator	<ul style="list-style-type: none"> <li>• Manager_administrator</li> <li>• Manager_auditor</li> <li>• Manager_operator</li> <li>• Manager_tenant</li> <li>• Manager_viewer</li> <li>• System_administrator</li> <li>• default</li> <li>• launcher-job</li> </ul>	Yes	Yes

Policy Type	IAM Policy	User's Default Permissions on MRS After Synchronization	Have Permission to Perform the Synchronization	Have Permission to Submit Jobs
	Tenant Administrator	<ul style="list-style-type: none"> <li>• Manager_administrator</li> <li>• Manager_auditor</li> <li>• Manager_operator</li> <li>• Manager_tenant</li> <li>• Manager_viewer</li> <li>• System_administrator</li> <li>• default</li> <li>• launcher-job</li> </ul>	Yes	Yes
Custom	Custom policy	<ul style="list-style-type: none"> <li>• Manager_viewer</li> <li>• default</li> <li>• launcher-job</li> </ul>	<ul style="list-style-type: none"> <li>• If custom policies use RBAC policies as a template, refer to the RBAC policies.</li> <li>• If custom policies use fine-grained policies as a template, refer to the fine-grained policies. The fine-grained policies are recommended.</li> </ul>	Yes



 NOTE

To facilitate user permission management, use fine-grained policies rather than RBAC policies. In fine-grained policies, the Deny action takes precedence over other actions.

- A user has permission to synchronize IAM users only when the user has the Tenant Administrator role or has the Server Administrator, Tenant Guest, and MRS Administrator roles at the same time.
- A user with the **action:mrs:cluster:syncUser** policy has permission to synchronize IAM users.

## Procedure

- Step 1** Create a user and authorize the user to use MRS. For details, see [Creating a User and Granting Permissions](#).
- Step 2** Log in to the MRS management console and create a cluster. For details, see [Creating a Custom Cluster](#).
- Step 3** In the left navigation pane, choose **Clusters > Active Clusters**. Click the cluster name to go to the cluster details page.
- Step 4** In the **Basic Information** area on the **Dashboard** tab page, click **Click to synchronize** on the right side of **IAM User Sync** to synchronize IAM users.
- Step 5** After a synchronization request is sent, choose **Operation Logs** in the left navigation pane on the MRS console to check whether the synchronization is successful. For details about the logs, see [Viewing Operation Logs](#).
- Step 6** After the synchronization is successful, use the user synchronized with IAM to perform subsequent operations.

 NOTE

- When the policy of the user group to which the IAM user belongs changes from MRS ReadOnlyAccess to MRS CommonOperations, MRS FullAccess, or MRS Administrator, wait for 5 minutes until the new policy takes effect after the synchronization is complete because the **SSSD** (System Security Services Daemon) cache of cluster nodes needs time to be updated. Then, submit a job. Otherwise, the job may fail to be submitted.
- When the policy of the user group to which the IAM user belongs changes from MRS CommonOperations, MRS FullAccess, or MRS Administrator to MRS ReadOnlyAccess, wait for 5 minutes until the new policy takes effect after the synchronization is complete because the **SSSD** cache of cluster nodes needs time to be updated.
- After you click **Click to synchronize** on the right side of **IAM User Sync**, the cluster details page is blank for a short time, because user data is being synchronized. The page will be properly displayed after the data synchronization is complete.
- Submitting jobs in a security cluster: Users can submit jobs using the job management function on the GUI in the security cluster. For details, see [Running a MapReduce Job](#).
- All tabs are displayed on the cluster details page, including **Components**, **Tenants**, and **Backups & Restorations**.
- Logging in to Manager
  - a. Log in to Manager as user **admin**. For details, see [Accessing Manager](#).
  - b. Initialize the password of the user synchronized with IAM. For details, see [Initializing the Password of a System User](#).

- c. Modify the role bound to the user group to which the user belongs to control user permissions on Manager. For details, see [Related Tasks](#). For details about how to create and modify a role, see [Creating a Role](#). After the component role bound to the user group to which the user belongs is modified, it takes some time for the role permissions to take effect.
- d. Log in to Manager using the user synchronized with IAM and the password after the initialization in [Step 6.b](#).

 **NOTE**

If the IAM user's permission changes, go to [Step 4](#) to perform second synchronization. After the second synchronization, a system user's permissions are the union of the permissions defined in the IAM system policy and the permissions of roles added by the system user on Manager. After the second synchronization, a custom user's permissions are subject to the permissions configured on Manager.

- System user: If all user groups to which an IAM user belongs are bound to system policies (RABC policies and fine-grained policies belong to system policies), the IAM user is a system user.
- Custom user: If the user group to which an IAM user belongs is bound to any custom policy, the IAM user is a custom user.

----End

# 3 MRS Quick Start

---

## 3.1 How to Use MRS

MapReduce Service (MRS) is a cloud service that is used to deploy and manage the Hadoop system and enables one-click Hadoop cluster deployment. MRS provides enterprise-level big data clusters on the cloud. Tenants can fully control the clusters and easily run big data components such as Hadoop, Spark, HBase, Kafka, and Storm in the clusters.

MRS is easy to use. You can execute various tasks and process or store PB-level data using computers connected in a cluster. The procedure of using MRS is as follows:

1. Upload local programs and data files to OBS.
2. Create a cluster by following instructions in [Creating a Custom Cluster](#). You can choose a cluster type for offline data analysis or stream processing or both, and set ECS instance specifications, instance count, data disk type (common I/O, high I/O, and ultra-high I/O), and components to be installed such as Hadoop, Spark, HBase, Hive, Kafka, and Storm in a cluster. You can use a [bootstrap action](#) to execute a script on a specified node before or after the cluster is started to install additional third-party software, modify the cluster running environment, and perform other customizations.
3. [Manage jobs](#). MRS provides a platform for executing programs you develop. You can submit, execute, and monitor such programs on MRS.
4. [Manage clusters](#). MRS provides you with MRS Manager, an enterprise-level unified management platform of big data clusters, helping you quickly know health status of services and hosts. Through graphical metric monitoring and customization, you can obtain critical system information in a timely manner. In addition, you can modify service attribute configurations based on service performance requirements, and start or stop clusters, services, and role instances in one click.
5. [Terminate a cluster](#). You can terminate an MRS cluster that is no longer use after job execution is complete.

## 3.2 Creating a Cluster

The first step of using MRS is to create a cluster. This section describes how to create a cluster on the MRS management console.

### Procedure

**Step 1** Log in to the MRS management console.

**Step 2**

 **NOTE**

When creating a cluster, pay attention to quota notification. If a resource quota is insufficient, increase the resource quota as prompted and create a cluster.

**Step 3** On the page for creating a cluster, select **Custom Config**.

**Step 4** Configure cluster software information.

- **Region:** Use the default value.
- **Cluster Name:** You can use the default name. However, you are advised to include a project name abbreviation or date for consolidated memory and easy distinguishing, for example, **mrs\_20180321**.
- **Cluster Version:** Select the latest version, which is the default value.
- **Cluster Type:** Use the default **Analysis Cluster**.
- **Component:** Select components such as Spark2x, HBase, and Hive for the analysis cluster. For a streaming cluster, select components such as Kafka and Storm. For a hybrid cluster, you can select the components of the analysis cluster and streaming cluster based on service requirements.
- **Metadata:** Retain the default value.

 **NOTE**

For versions earlier than MRS 3.x, select components such as Spark, HBase, and Hive for the analysis cluster.

**Step 5** Click **Next**.

- **AZ:** Use the default value.
- **VPC:** Use the default value. If there is no available VPC, click **View VPC** to access the VPC console and create a new VPC.
- **Subnet:** Use the default value.
- **Security Group:** Select **Auto create**.
- **EIP:** Select **Bind later**.
- **Enterprise Project:** Use the default value.
- **Instance Specifications:** Select General Computing S3 -> 8 vCPUs | 16 GB (s3.2xlarge.2) for both Master and Core nodes.
- **System Disk:** Select **Common I/O** and retain the default settings.
- **Data Disk:** Select **Common I/O** and retain the default settings.
- **Instance Count:** The default number of Master nodes is 2, and that of Core nodes is 3.

**Step 6** Click **Next**. The **Set Advanced Options** tab page is displayed. Configure the following parameters. Retain the default settings for the other parameters.

- **Kerberos authentication:**
  - **Kerberos Authentication:** Disable Kerberos authentication.
  - **Username:** name of the Manager administrator. **admin** is used by default.
  - **Password:** password of the Manager administrator.
- **Login Mode:** Select a mode for logging in to an ECS.
  - **Password:** Set a password for logging in to an ECS.
  - **Key Pair:** Select a key pair from the drop-down list. Select "**I acknowledge that I have obtained private key file *SSHkey-xxx* and that without this file I will not be able to log in to my ECS.**" If you have never created a key pair, click **View Key Pair** to create or import a key pair. And then, obtain a private key file.
- **Secure Communications:** Select **Enable**.

**Step 7** Click **Apply Now**.

If Kerberos authentication is enabled for a cluster, check whether Kerberos authentication is required. If yes, click **Continue**. If no, click **Back** to disable Kerberos authentication and then create a cluster.

**Step 8** Click **Back to Cluster List** to view the cluster status.

It takes some time to create a cluster. The initial status of the cluster is **Starting**. After the cluster has been created successfully, the cluster status becomes **Running**.

----End

## 3.3 Uploading Data and Programs

Through the **Files** tab page, you can create, delete, import, export, delete files in the analysis cluster.

### Background

MRS clusters process data from OBS or HDFS. OBS provides customers with the data storage capabilities that are massive, secure, reliable, and cost-effective. MRS can directly process data in OBS. You can browse, manage, and use data on the web page of the management console and OBS Client.

### Importing Data

Currently, MRS can only import data from OBS to HDFS. The file upload rate decreases with the increase of the file size. This mode applies to scenarios where the data volume is small.

You can perform the following steps to import files and directories:

1. Log in to the MRS management console.

2. Choose **Clusters > Active Clusters** and click the name of the cluster to be queried to enter the page displaying the cluster's information.
3. Click the **Files** tab to go to the file management page.
4. Select **HDFS File List**.
5. Go to the data storage directory, for example, **bd\_app1**.  
The **bd\_app1** directory is only an example. You can use any directory on the page or create a new one.  
The requirements for creating a folder are as follows:
  - The folder name contains a maximum of 255 characters
  - The folder name cannot be empty.
  - The folder name cannot contain the following special characters: `/:*?"<>| \;&,'!{}[]$%+`
  - The value cannot start or end with a period (.).
  - The spaces at the beginning and end are ignored.
6. Click **Import Data** and configure the HDFS and OBS paths correctly. When configuring the OBS or HDFS path, click **Browse**, select a file directory, and click **Yes**.
  - OBS path
    - The path must start with **obs://**.
    - Files or programs encrypted by KMS cannot be imported.
    - An empty folder cannot be imported.
    - The directory and file name can contain letters, digits, hyphens (-), and underscores (\_), but cannot contain the following special characters: `;&>,<'$*?\`
    - The directory and file name cannot start or end with a space, but can contain spaces between them.
    - The OBS full path contains a maximum of 255 characters.
  - HDFS path
    - The path starts with **/user** by default.
    - The directory and file name can contain letters, digits, hyphens (-), and underscores (\_), but cannot contain the following special characters: `;&>,<'$*?\:`
    - The directory and file name cannot start or end with a space, but can contain spaces between them.
    - The HDFS full path contains a maximum of 255 characters.
7. Click **OK**.  
You can view the file upload progress on the **File Operation Records** tab page. MRS processes the data import operation as a DistCp job. You can also check whether the DistCp job is successfully executed on the **Jobs** tab page.

## Exporting Data

After the data analysis and computing are completed, you can store the data in HDFS or export them to OBS.

You can perform the following steps to export files and directories:

1. Log in to the MRS management console.
2. Choose **Clusters > Active Clusters** and click the name of the cluster to be queried to enter the page displaying the cluster's basic information.
3. Click the **Files** tab to go to the file management page.
4. Select **HDFS File List**.
5. Go to the data storage directory, for example, **bd\_app1**.
6. Click **Export Data** and configure the OBS and HDFS paths. When configuring the OBS or HDFS path, click **Browse**, select a file directory, and click **Yes**.
  - OBS path
    - The path must start with **obs://**.
    - The directory and file name can contain letters, digits, hyphens (-), and underscores (\_), but cannot contain the following special characters ;|&><'\$\*?\
    - The directory and file name cannot start or end with a space, but can contain spaces between them.
    - The OBS full path contains a maximum of 255 characters.
  - HDFS path
    - The path starts with **/user** by default.
    - The directory and file name can contain letters, digits, hyphens (-), and underscores (\_), but cannot contain the following special characters: ;|&><'\$\*?\":
    - The directory and file name cannot start or end with a space, but can contain spaces between them.
    - The HDFS full path contains a maximum of 255 characters.

### NOTE

When a folder is exported to OBS, a label file named **folder name\_ \$folder\$** is added to the OBS path. Ensure that the exported folder is not empty. If the exported folder is empty, OBS cannot display the folder and only generates a file named **folder name\_ \$folder\$**.

7. Click **OK**.

You can view the file upload progress on the **File Operation Records** tab page. MRS processes the data export operation as a DistCp job. You can also check whether the DistCp job is successfully executed on the **Jobs** tab page.

## 3.4 Creating a Job

You can submit programs developed by yourself to MRS to execute them, and obtain the results.

This section describes how to submit a job (take a MapReduce job as an example) on the MRS management console. MapReduce jobs are used to submit JAR programs to quickly process massive amounts of data in parallel and create a distributed data processing and execution environment.

If the job and file management functions are not supported on the cluster details page, submit the jobs in the background.

Before creating a job, you need to upload local data to OBS for data computing and analyzing. MRS allows exporting data from OBS to HDFS for computing and analyzing. After the analyzing and computing are complete, you can store the data in HDFS or export them to OBS. HDFS and OBS can also store the compressed data in the format of **bz2** or **gz**.

### Submitting a Job on the GUI

**Step 1** Log in to the MRS management console.

**Step 2** Choose **Clusters > Active Clusters**, select a running cluster, and click its name to switch to the cluster details page.

**Step 3** If Kerberos authentication is enabled for the cluster, perform the following steps. If Kerberos authentication is not enabled for the cluster, skip this step.

In the **Basic Information** area on the **Dashboard** tab page, click **Click to synchronize** on the right side of **IAM User Sync** to synchronize IAM users. For details, see [Synchronizing IAM Users to MRS](#).

#### NOTE

- When the policy of the user group to which the IAM user belongs changes from MRS ReadOnlyAccess to MRS CommonOperations, MRS FullAccess, or MRS Administrator, wait for 5 minutes until the new policy takes effect after the synchronization is complete because the **SSSD** (System Security Services Daemon) cache of cluster nodes needs time to be updated. Then, submit a job. Otherwise, the job may fail to be submitted.
- When the policy of the user group to which the IAM user belongs changes from MRS CommonOperations, MRS FullAccess, or MRS Administrator to MRS ReadOnlyAccess, wait for 5 minutes until the new policy takes effect after the synchronization is complete because the **SSSD** cache of cluster nodes needs time to be updated.


**Step 4** Click the **Jobs** tab.

**Step 5** Click **Create**. The **Create Job** page is displayed.

**Step 6** In **Type**, select **MapReduce**. Configure other job information.



**Table 3-1** Job configuration information

Parameter	Description
Name	<p>Job name. It contains 1 to 64 characters. Only letters, digits, hyphens (-), and underscores (_) are allowed.</p> <p><b>NOTE</b> You are advised to set different names for different jobs.</p>
Program Path	<p>Path of the program package to be executed. The following requirements must be met:</p> <ul style="list-style-type: none"> <li>• Contains a maximum of 1,023 characters, excluding special characters such as ; &amp;&gt;&lt;'\$. The parameter value cannot be empty or full of spaces.</li> <li>• The path of the program to be executed can be stored in HDFS or OBS. The path varies depending on the file system. <ul style="list-style-type: none"> <li>– OBS: The path must start with <b>obs://</b>. Example: <b>obs://wordcount/program/xxx.jar</b></li> <li>– HDFS: The path must start with <b>/user</b>. For details about how to import data to HDFS, see <a href="#">Importing Data</a>.</li> </ul> </li> <li>• For SparkScript and HiveScript, the path must end with <b>.sql</b>. For MapReduce, the path must end with <b>.jar</b>. For Flink and SparkSubmit, the path must end with <b>.jar</b> or <b>.py</b>. The <b>.sql</b>, <b>.jar</b>, and <b>.py</b> are case-insensitive.</li> </ul>
Parameters	<p>(Optional) It is the key parameter for program execution. Multiple parameters are separated by space.</p> <p>Configuration method: <i>Program class name Data input path Data output path</i></p> <ul style="list-style-type: none"> <li>• Program class name: It is specified by a function in your program. MRS is responsible for transferring parameters only.</li> <li>• Data input path: Click <b>HDFS</b> or <b>OBS</b> to select a path or manually enter a correct path.</li> <li>• Data output path: Enter a directory that does not exist. The parameter contains a maximum of 2,047 characters, excluding special characters such as ; &amp;&gt;&lt;'\$, and can be left blank.</li> </ul> <p><b>CAUTION</b> If you enter a parameter with sensitive information (such as the login password), the parameter may be exposed in the job details display and log printing. Exercise caution when performing this operation.</p>
Service Parameter	<p>(Optional) It is used to modify service parameters for the job. The parameter modification applies only to the current job. To make the modification take effect permanently for the cluster, follow instructions in <a href="#">Configuring Service Parameters</a>.</p> <p>To add multiple parameters, click  on the right. To delete a parameter, click <b>Delete</b> on the right.</p> <p><a href="#">Table 3-2</a> lists the common service configuration parameters.</p>

Parameter	Description
Command Reference	Command submitted to the background for execution when a job is submitted.

**Table 3-2 Service Parameter** parameters

Parameter	Description	Example Value
fs.obs.access.key	Key ID for accessing OBS.	-
fs.obs.secret.key	Key corresponding to the key ID for accessing OBS.	-

**Step 7** Confirm job configuration information and click **OK**.

After the job is created, you can manage it.

----End

## Submitting a Job in the Background

In MRS 3.x and later versions, the default installation path of the client is `/opt/Bigdata/client`. In MRS 3.x and earlier versions, the default installation path is `/opt/client`. For details, see the actual situation.

**Step 1** Log in to the MRS management console.

**Step 2** Choose **Clusters > Active Clusters**, select a running cluster, and click its name to switch to the cluster details page.

**Step 3** On the **Nodes** tab page, click the name of a Master node to go to the ECS management console.

**Step 4** Click **Remote Login** in the upper right corner of the page.

**Step 5** Enter the username and password of the Master node as prompted. The username is **root** and the password is the one set during cluster creation.

**Step 6** Run the following command to initialize environment variables:

```
source /opt/Bigdata/client/bigdata_env
```

**Step 7** If the Kerberos authentication is enabled for the current cluster, run the following command to authenticate the user. If the Kerberos authentication is disabled for the current cluster, skip this step.

```
kinit MRS cluster user
```

Example: **kinit admin**

**Step 8** Run the following command to copy the program in the OBS file system to the Master node in the cluster:

```
hadoop fs -Dfs.obs.access.key=AK -Dfs.obs.secret.key=SK -copyToLocal  
source_path.jar target_path.jar
```

Example: `hadoop fs -Dfs.obs.access.key=XXXX -Dfs.obs.secret.key=XXXX -  
copyToLocal "obs://mrs-word/program/hadoop-mapreduce-examples-XXX.jar"  
"/home/omm/hadoop-mapreduce-examples-XXX.jar"`

You can log in to OBS Console using AK/SK. To obtain AK/SK information, click the username in the upper right corner of the management console and choose **My Credentials > Access Keys**.

**Step 9** Run the following command to submit a wordcount job. If data needs to be read from OBS or outputted to OBS, the AK/SK parameters need to be added.

```
source /opt/Bigdata/client/bigdata_env;hadoop jar execute.jar wordcount  
input_path output_path
```

Example: `source /opt/Bigdata/client/bigdata_env;hadoop jar /home/omm/  
hadoop-mapreduce-examples-XXX.jar wordcount -Dfs.obs.access.key=XXXX -  
Dfs.obs.secret.key=XXXX "obs://mrs-word/input/*" "obs://mrs-word/output/"`

In the preceding command, **input\_path** indicates a path for storing job input files on OBS. **output\_path** indicates a path for storing job output files on OBS and needs to be set to a directory that does not exist

----End

## 3.5 Terminating a Cluster

You can terminate an MRS cluster that is no longer use after job execution is complete.

### Background

You can manually terminate a cluster after data analysis is complete or when the cluster encounters an exception. A cluster failed to be deployed will be automatically terminated.

### Procedure

- Step 1** Log in to the MRS console.
- Step 2** In the navigation tree of the MRS console, choose **Clusters > Active Clusters**.
- Step 3** Locate the cluster to be terminated, and click **Terminate** in the **Operation** column.

The cluster status changes from **Running** to **Terminating**, and finally to **Terminated**. You can view the clusters in **Terminated** state in **Cluster History**.

----End

# 4 Configuring a Cluster

## 4.1 Overview

You can quickly view the status of all clusters and jobs by viewing the dashboard information, and obtain relevant MRS documents from **Help** in the left navigation pane on the MRS console.

MRS is used to manage and analyze massive data. It is easy to use. You can create a cluster and add MapReduce, Spark, and Hive jobs to the cluster to analyze and process user data. After being processed, you can transmit the data in SSL encryption mode to OBS to ensure data integrity and confidentiality.

### Cluster Status

**Table 4-1** lists the statuses of all MRS clusters after you log in to the MRS management console.

**Table 4-1** Cluster status

Status	Description
Starting	If a cluster is being created, the cluster is in the <b>Starting</b> state.
Running	If a cluster is created successfully and all components in the cluster are normal, the cluster is in the <b>Running</b> state.
Scaling out	If the Core or Task node in a cluster is being added, the cluster is in the <b>Scaling out</b> state. <b>NOTE</b> If the cluster scale-out fails, you can add node to the cluster again.
Scaling in	If you stop, delete, change or reinstall the OSs of cluster nodes, and modify the specifications of the cluster node, the cluster nodes are being terminated. Then, the cluster is in the <b>Scaling in</b> state.

Status	Description
Abnormal	If some components in a cluster are abnormal, the cluster is <b>Abnormal</b> .
Terminating	If a cluster node is being terminated, the cluster is in the <b>Terminating</b> state.
Terminated	The cluster has been terminated. This parameter is displayed only in <b>Cluster History</b> .

## Job Status

**Table 4-2** describes the status of jobs that you execute after logging in to the MRS management console.

**Table 4-2** Job status

Status	Description
Accepted	Initial status of a job after it is successfully submitted.
Running	A job is being executed.
Completed	A job has been executed and completed successfully.
Terminated	A job is stopped during execution.
Abnormal	An error occurs during job execution or job execution fails.

## 4.2 Cluster List

The cluster list contains all clusters in MRS. You can view clusters in various states. If a large number of clusters are involved, navigate through multiple pages to view all of the clusters.



MRS, as a platform managing and analyzing massive data, provides a PB-level data processing capability. MRS allows you to create multiple clusters. The cluster quantity is subject to that of ECSs.

Clusters are listed in chronological order by default in the cluster list, with the most recent cluster displayed at the top. **Table 4-3** describes the cluster list parameters.

- **Active Clusters:** contain all clusters except the clusters in the **Failed** and **Terminated** states.
- **Cluster History:** contains the tasks in the **Terminated** states. Only clusters terminated within the last six months are displayed. If you want to view clusters terminated six months ago, contact technical support engineers.
- **Failed Tasks:** only contain the tasks in the **Failed** state. Task failures include:

- Cluster creation failure
- Cluster termination failure
- Cluster scale-out failure
- Cluster scale-in failure
- Cluster patch installation failure (supported only by versions earlier than MRS 3.x)
- Cluster patch uninstallation failure (supported only by versions earlier than MRS 3.x)
- Cluster specifications upgrade failure


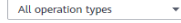





**Table 4-3** Parameters in the active cluster list

Parameter	Description
Name/ID	<p>Cluster name, which is set when a cluster is created. Unique identifier of a cluster, which is automatically assigned when a cluster is created.</p> <ul style="list-style-type: none"> <li>•  : Change the cluster name.</li> <li>•  : Copy the cluster ID.</li> </ul>
Cluster Version	Cluster version.
Nodes	Number of nodes that can be deployed in a cluster. This parameter is set when a cluster is created.



Parameter	Description
Status	<p>Status and operation progress description of a cluster.</p> <p>The cluster creation progress includes:</p> <ul style="list-style-type: none"> <li>• Verifying cluster parameters</li> <li>• Applying for cluster resources</li> <li>• Creating VMs</li> <li>• Initializing VMs</li> <li>• Installing MRS Manager</li> <li>• Deploying the cluster</li> <li>• Cluster installation failed</li> </ul> <p>The cluster scale-out progress includes:</p> <ul style="list-style-type: none"> <li>• Preparing for scale-out</li> <li>• Creating VMs</li> <li>• Initializing VMs</li> <li>• Adding nodes to the cluster</li> <li>• Scale-out failed</li> </ul> <p>The cluster scale-in progress includes:</p> <ul style="list-style-type: none"> <li>• Preparing for scale-in</li> <li>• Decommissioning instance</li> <li>• Deleting VMs</li> <li>• Deleting nodes from the cluster</li> <li>• Scale-in failed</li> </ul> <p>The system will display causes of cluster installation, scale-out, and scale-in failures. For details, see <a href="#">Table 4-9</a>.</p>
Created	The cluster node is successfully created.
Terminated	Time when a cluster node stops and the cluster node begins to be terminated. This parameter is valid only for historical clusters displayed on the <b>Cluster History</b> page.
AZ	Availability zone (AZ) in the region of a cluster, which is set when a cluster is created.
Enterprise Project	Enterprise project to which a cluster belongs.

Parameter	Description
Operation	<p><b>Terminate:</b> If you want to terminate a cluster after jobs are complete, click <b>Terminate</b>. The cluster status changes from <b>Running</b> to <b>Terminating</b>. After the cluster is terminated, the cluster status will change to <b>Terminated</b> and will be displayed in <b>Cluster History</b>. If the MRS cluster fails to be deployed, the cluster is automatically terminated.</p> <p>This parameter is displayed in <b>Active Clusters</b> only.</p> <p><b>NOTE</b> Typically after data is analyzed and stored, or when the cluster encounters an exception and cannot work, you can terminate a cluster. If a cluster is terminated before data processing and analysis are completed, data loss may occur. Therefore, exercise caution when terminating a cluster.</p>

**Table 4-4** Button description

Button	Description
	Select an enterprise project from the drop-down list to filter the corresponding cluster.
	<p>In the drop-down list, select a status to filter clusters:</p> <ul style="list-style-type: none"> <li>• Active Clusters <ul style="list-style-type: none"> <li>- All statuses: displays all existing clusters.</li> <li>- Starting: displays existing clusters in the <b>Starting</b> state.</li> <li>- Running: displays existing clusters in the <b>Running</b> state.</li> <li>- Scaling out: displays existing clusters in the <b>Scaling out</b> state.</li> <li>- Scaling in: displays existing clusters in the <b>Scaling in</b> state.</li> <li>- Abnormal: displays existing clusters in the <b>Abnormal</b> state.</li> <li>- Terminating: displays existing clusters in the <b>Terminating</b> state.</li> </ul> </li> </ul>
	<p>Choose <b>Clusters &gt; Active Clusters</b> and click  to go to the page for managing failed tasks.</p> <p> <i>Num.</i> displays the failed tasks in the <b>failed</b> state.</p>
	Enter a cluster name in the search bar and click  to search for a cluster.



Button	Description
Search by Tag	Click <b>Search by Tag</b> , enter the tag of the cluster to be queried, and click <b>Search</b> to search for the clusters. You can select a tag key or tag value from their drop-down lists. When the tag key or tag value is exactly matched, the system can automatically locate the target cluster. If you enter multiple tags, their intersections are used to search for the cluster.
	Click  to manually refresh the cluster list.

## 4.3 Methods of Creating MRS Clusters

This section describes how to create MRS clusters.

- **Quick Creation of a Hadoop Analysis Cluster:** On the **Quick Config** tab page, you can quickly configure parameters to create Hadoop analysis clusters within a few minutes, facilitating analysis and queries of vast amounts of data.
- **Quick Creation of an HBase Analysis Cluster:** On the **Quick Config** tab page, you can quickly configure parameters to create HBase query clusters within a few minutes, facilitating storage and distributed computing of vast amounts of data.
- **Quick Creation of a Kafka Streaming Cluster:** On the **Quick Config** tab page, you can quickly configure parameters to create Kafka streaming clusters within a few minutes, facilitating streaming data ingestion as well as real-time data processing and storage.
- **Quick Creation of a ClickHouse Cluster:** You can quickly create a ClickHouse cluster. ClickHouse is a columnar database management system used for online analysis. It features the ultimate compression rate and fast query performance.
- **Quick Creation of a Real-time Analysis Cluster:** You can create a real-time analysis cluster within a few minutes to quickly collect, analyze, and query a large amount of data.
- **Creating a Custom Cluster:** On the **Custom Config** tab page, you can flexibly configure parameters to create clusters based on application scenarios, such as ECS specifications to better suit your service requirements.

## 4.4 Quick Creation of a Hadoop Analysis Cluster

This section describes how to quickly create a Hadoop analysis cluster for analyzing and querying vast amounts of data. In the open-source Hadoop ecosystem, Hadoop uses Yarn to manage cluster resources, Hive and Spark to provide offline storage and computing of large-scale distributed data, Spark Streaming and Flink to offer streaming data computing, and Presto to enable interactive queries, Tez to provide a distributed computing framework of directed acyclic graphs (DAGs).

## Quick Creation of a Hadoop Analysis Cluster

**Step 1** Log in to the MRS management console.

**Step 2** Click **Create Cluster**. The page for creating a cluster is displayed.

**Step 3** Click the **Quick Config** tab.

**Step 4** Configure basic cluster information. For details about the parameters, see [Creating a Custom Cluster](#).

- **Region:** Use the default value.
- **Cluster Name:** You can use the default name. However, you are advised to include a project name abbreviation or date for consolidated memory and easy distinguishing, for example, **mrs\_20180321**.
- **Cluster Version:** Select the latest version, which is the default value. (The components provided by a cluster vary according to the cluster version. Select a cluster version based on site requirements.)
- **Component:** Select **Hadoop analysis cluster**.
- **AZ:** Use the default value.
- **VPC:** Use the default value. If there is no available VPC, click **View VPC** to access the VPC console and create a new VPC.
- **Subnet:** Use the default value.
- **Enterprise Project:** Use the default value.
- **Cluster Node:** Select the number of cluster nodes and node specifications based on site requirements.
- **Cluster HA:** Use the default value. This parameter is not available in MRS 3.x.
- **Kerberos Authentication:** Specifies whether to enable Kerberos authentication.
- **Username:** The default value is **root/admin**. User **root** is used to remotely log in to ECSs, and user **admin** is used to access the cluster management page.
- **Password:** Set a password for user **root/admin**.
- **Confirm Password:** Enter the password of user **root/admin** again.

**Step 5** Select **Enable** to enable secure communications. For details, see [Communication Security Authorization](#).

**Step 6** Click **Apply Now**.

If Kerberos authentication is enabled for a cluster, check whether Kerberos authentication is required. If yes, click **Continue**. If no, click **Back** to disable Kerberos authentication and then create a cluster.

**Step 7** Click **Back to Cluster List** to view the cluster status. Click **Access Cluster** to view cluster details.

For details about cluster status during creation, see the description of the status parameters in [Table 4-3](#).

It takes some time to create a cluster. The initial status of the cluster is **Starting**. After the cluster has been created successfully, the cluster status becomes **Running**.

On the MRS management console, a maximum of 10 clusters can be concurrently created, and a maximum of 100 clusters can be managed.

----End

## 4.5 Quick Creation of an HBase Analysis Cluster

This section describes how to quickly create an HBase query cluster. The HBase cluster uses Hadoop and HBase components to provide a column-oriented distributed cloud storage system featuring enhanced reliability, excellent performance, and elastic scalability. It applies to the storage and distributed computing of massive amounts of data. You can use HBase to build a storage system capable of storing TB- or even PB-level data. With HBase, you can filter and analyze data with ease and get responses in milliseconds, rapidly mining data value.

### Quick Creation of an HBase Analysis Cluster

- Step 1** Log in to the MRS management console.
- Step 2** Click **Create Cluster**. The page for creating a cluster is displayed.
- Step 3** Click the **Quick Config** tab.
- Step 4** Configure basic cluster information. For details about the parameters, see [Creating a Custom Cluster](#).
  - **Region:** Use the default value.
  - **Cluster Name:** You can use the default name. However, you are advised to include a project name abbreviation or date for consolidated memory and easy distinguishing, for example, **mrs\_20180321**.
  - **Cluster Version:** Select the latest version, which is the default value. (The components provided by a cluster vary according to the cluster version. Select a cluster version based on site requirements.)
  - **Component:** Select **HBase Query Cluster**.
  - **AZ:** Use the default value.
  - **VPC:** Use the default value. If there is no available VPC, click **View VPC** to access the VPC console and create a new VPC.
  - **Subnet:** Use the default value.
  - **Enterprise Project:** Use the default value.
  - **Cluster Node:** Select the number of cluster nodes and node specifications based on site requirements.
  - **Cluster HA:** Use the default value. This parameter is not available in MRS 3.x.
  - **Kerberos Authentication:** Specifies whether to enable Kerberos authentication.
  - **Username:** The default value is **root/admin**. User **root** is used to remotely log in to ECSs, and user **admin** is used to access the cluster management page.
  - **Password:** Set a password for user **root/admin**.
  - **Confirm Password:** Enter the password of user **root/admin** again.

**Step 5** Select **Enable** to enable secure communications. For details, see [Communication Security Authorization](#).

**Step 6** Click **Apply Now**.

If Kerberos authentication is enabled for a cluster, check whether Kerberos authentication is required. If yes, click **Continue**. If no, click **Back** to disable Kerberos authentication and then create a cluster.

**Step 7** Click **Back to Cluster List** to view the cluster status. Click **Access Cluster** to view cluster details.

For details about cluster status during creation, see the description of the status parameters in [Table 4-3](#).

It takes some time to create a cluster. The initial status of the cluster is **Starting**. After the cluster has been created successfully, the cluster status becomes **Running**.

On the MRS management console, a maximum of 10 clusters can be concurrently created, and a maximum of 100 clusters can be managed.

----End

## 4.6 Quick Creation of a Kafka Streaming Cluster

This section describes how to quickly create a Kafka streaming cluster. The Kafka cluster uses the Kafka and Storm components to provide an open-source messaging system with high throughput and scalability. It is widely used in scenarios such as log collection and monitoring data aggregation to implement efficient streaming data collection and real-time data processing and storage.

### Quick Creation of a Kafka Streaming Cluster

**Step 1** Log in to the MRS management console.

**Step 2** Click **Create Cluster**. The page for creating a cluster is displayed.

**Step 3** Click the **Quick Config** tab.

**Step 4** Configure basic cluster information. For details about the parameters, see [Creating a Custom Cluster](#).

- **Region:** Use the default value.
- **Cluster Name:** You can use the default name. However, you are advised to include a project name abbreviation or date for consolidated memory and easy distinguishing, for example, **mrs\_20200321**.
- **Cluster Version:** Select the latest version, which is the default value. (The components provided by a cluster vary according to the cluster version. Select a cluster version based on site requirements.)
- **Component:** Select **Kafka streaming cluster**.
- **AZ:** Use the default value.
- **VPC:** Use the default value. If there is no available VPC, click **View VPC** to access the VPC console and create a new VPC.

- **Subnet:** Use the default value.
- **Enterprise Project:** Use the default value.
- **Cluster Node:** Select the number of cluster nodes and node specifications based on site requirements.
- **Cluster HA:** Use the default value. This parameter is not available in MRS 3.x.
- **LVM:** Use the default value. This parameter is not available in MRS 3.x.
- **Kerberos Authentication:** Specifies whether to enable Kerberos authentication.
- **Username:** The default value is **root/admin**. User **root** is used to remotely log in to ECSs, and user **admin** is used to access the cluster management page.
- **Password:** Set a password for user **root/admin**.
- **Confirm Password:** Enter the password of user **root/admin** again.

**Step 5** Select **Enable** to enable secure communications. For details, see [Communication Security Authorization](#).

**Step 6** Click **Apply Now**.

If Kerberos authentication is enabled for a cluster, check whether Kerberos authentication is required. If yes, click **Continue**. If no, click **Back** to disable Kerberos authentication and then create a cluster.

**Step 7** Click **Back to Cluster List** to view the cluster status. Click **Access Cluster** to view cluster details.

For details about cluster status during creation, see the description of the status parameters in [Table 4-3](#).

It takes some time to create a cluster. The initial status of the cluster is **Starting**. After the cluster has been created successfully, the cluster status becomes **Running**.

On the MRS management console, a maximum of 10 clusters can be concurrently created, and a maximum of 100 clusters can be managed.

----End

## 4.7 Quick Creation of a ClickHouse Cluster

This section describes how to quickly create a ClickHouse cluster. ClickHouse is a columnar database management system used for online analysis. It features the ultimate compression rate and fast query performance. It is widely used in Internet advertisement, app and web traffic analysis, telecom, finance, and IoT fields.

The ClickHouse cluster table engine that uses Kunpeng as the CPU architecture does not support HDFS and Kafka.

### Quick Creation of a ClickHouse Cluster

**Step 1** Log in to the MRS management console.

**Step 2** Click **Create Cluster**. The page for creating a cluster is displayed.

**Step 3** Click the **Quick Config** tab.

**Step 4** Configure basic cluster information. For details about the parameters, see [Creating a Custom Cluster](#).

- **Region:** Use the default value.
- **Cluster Name:** You can use the default name. However, you are advised to include a project name abbreviation or date for consolidated memory and easy distinguishing, Example: **mrs\_20201121**.
- **Cluster Version:** Select the latest version, which is the default value. (The components provided by a cluster vary according to the cluster version. Select a cluster version based on site requirements.)
- **Component:** Select **ClickHouse cluster**.
- **AZ:** Use the default value.
- **VPC:** Use the default value. If there is no available VPC, click **View VPC** to access the VPC console and create a new VPC.
- **Subnet:** Use the default value.
- **Enterprise Project:** Use the default value.
- **Cluster Node:** Select the number of cluster nodes and node specifications based on site requirements.
- **Kerberos Authentication:** Select whether to enable Kerberos authentication.
- **Username:** The default value is **root/admin**. User **root** is used to remotely log in to ECSs, and user **admin** is used to access the cluster management page.
- **Password:** Set a password for users **root/admin**.
- **Confirm Password:** Enter the password of user **root/admin** again.

**Step 5** Select **Enable** to enable secure communications. For details, see [Communication Security Authorization](#).

**Step 6** Click **Apply Now**.

If Kerberos authentication is enabled for a cluster, check whether Kerberos authentication is required. If yes, click **Continue**. If no, click **Back** to disable Kerberos authentication and then create a cluster.

**Step 7** Click **Back to Cluster List** to view the cluster status. Click **Access Cluster** to view cluster details.

For details about cluster status during creation, see the description of the status parameters in [Table 4-3](#).

It takes some time to create a cluster. The initial status of the cluster is **Starting**. After the cluster has been created successfully, the cluster status becomes **Running**.

On the MRS management console, a maximum of 10 clusters can be concurrently created, and a maximum of 100 clusters can be managed.

----End

## 4.8 Quick Creation of a Real-time Analysis Cluster

This section describes how to quickly create a real-time analysis cluster. The real-time analysis cluster uses Hadoop, Kafka, Flink, and ClickHouse to collect, analyze, and query a large amount of data in real time.

The real-time analysis cluster consists of the following components:

- MRS 3.0.5: Hadoop 3.1.1, Kafka 2.11-2.4.0, Flink 1.10.0, ClickHouse 20.8.7.15, ZooKeeper 3.5.6, and Ranger 2.0.0.

### Quick Creation of a Real-time Analysis Cluster

**Step 1** Log in to the MRS management console.

**Step 2** Click **Create Cluster**. The page for creating a cluster is displayed.

**Step 3** Click the **Quick Config** tab.

**Step 4** Configure basic cluster information. For details about the parameters, see [Creating a Custom Cluster](#).

- **Region:** Use the default value.
- **Cluster Name:** You can use the default name. However, you are advised to include a project name abbreviation or date for consolidated memory and easy distinguishing, Example: **mrs\_20201130**.
- **Cluster Version:** Select the latest version, which is the default value. (The components provided by a cluster vary according to the cluster version. Select a cluster version based on site requirements.)
- **Component:** Select **Real-time Analysis Cluster**.
- **AZ:** Use the default value.
- **VPC:** Use the default value. If there is no available VPC, click **View VPC** to access the VPC console and create a new VPC.
- **Subnet:** Use the default value.
- **Enterprise Project:** Use the default value.
- **Cluster Node:** Select the number of cluster nodes and node specifications based on site requirements.
- **Kerberos Authentication:** Select whether to enable Kerberos authentication.
- **Username:** The default value is **root/admin**. User **root** is used to remotely log in to ECSs, and user **admin** is used to access the cluster management page.
- **Password:** Set a password for users **root/admin**.
- **Confirm Password:** Enter the password of user **root/admin** again.

**Step 5** Select **Enable** to enable secure communications. For details, see [Communication Security Authorization](#).

**Step 6** Click **Apply Now**.

If Kerberos authentication is enabled for a cluster, check whether Kerberos authentication is required. If yes, click **Continue**. If no, click **Back** to disable Kerberos authentication and then create a cluster.

**Step 7** Click **Back to Cluster List** to view the cluster status. Click **Access Cluster** to view cluster details.

For details about cluster status during creation, see the description of the status parameters in [Table 4-3](#).

It takes some time to create a cluster. The initial status of the cluster is **Starting**. After the cluster has been created successfully, the cluster status becomes **Running**.

On the MRS management console, a maximum of 10 clusters can be concurrently created, and a maximum of 100 clusters can be managed.

----End

## 4.9 Creating a Custom Cluster

The first step of using MRS is to create a cluster. This section describes how to create a cluster on the **Custom Config** tab of the MRS management console.

You can create an IAM user or user group on the IAM management console and grant it specific operation permissions, to perform refined resource management after registering an account. For details, see [Creating a User and Granting Permissions](#).

**Step 1** Log in to the MRS console.

**Step 2** Click **Create Cluster**. The page for creating a cluster is displayed.

### NOTE

When creating a cluster, pay attention to quota notification. If a resource quota is insufficient, increase the resource quota as prompted and create a cluster.

**Step 3** Click the **Custom Config** tab.

**Step 4** Configure cluster information by referring to [Software Configurations](#) and click **Next**.

**Step 5** Configure cluster information by referring to [Hardware Configurations](#) and click **Next**.

**Step 6** Set advanced options by referring to [\(Optional\) Advanced Configuration](#) and click **Apply Now**.

If Kerberos authentication is enabled for a cluster, check whether Kerberos authentication is required. If yes, click **Continue**. If no, click **Back** to disable Kerberos authentication and then create a cluster.

**Step 7** Click **Back to Cluster List** to view the cluster status.

For details about cluster status during creation, see the description of the status parameters in [Table 4-3](#).

It takes some time to create a cluster. The initial status of the cluster is **Starting**. After the cluster has been created successfully, the cluster status becomes **Running**.



On the MRS management console, a maximum of 10 clusters can be concurrently created, and a maximum of 100 clusters can be managed.

----End

## Software Configurations

**Table 4-5** MRS cluster software configuration

Parameter	Description
Region	Select a region. Cloud service products in different regions cannot communicate with each other over an intranet. For low network latency and quick access, select the nearest region.
Cluster Name	The cluster name must be unique. A cluster name can contain 1 to 64 characters. Only letters, digits, hyphens (-), and underscores (_) are allowed. The default name is <b>mrs_</b> xxxx. xxxx is a random collection of letters and digits.
Cluster Version	Currently, MRS 2.1.1, MRS 3.0.5, MRS 3.1.0, and MRS 3.2.0-LTS.1 are supported.
Cluster Type	The cluster types are as follows: <ul style="list-style-type: none"> <li>• <b>Analysis cluster:</b> is used for offline data analysis and provides Hadoop components.</li> <li>• <b>Streaming cluster:</b> is used for streaming tasks and provides stream processing components.</li> <li>• <b>Hybrid cluster:</b> is used for both offline data analysis and streaming processing and provides Hadoop components and streaming processing components. You are advised to use a hybrid cluster to perform offline data analysis and streaming processing tasks at the same time.</li> <li>• <b>Custom:</b> You can adjust the cluster service deployment mode based on service requirements. For details, see <a href="#">Customizing a Topology Cluster</a>. (<b>Custom</b> is supported in MRS 3.x only.)</li> </ul> <p><b>NOTE</b></p> <ul style="list-style-type: none"> <li>• MRS streaming clusters do not support job and file management functions.</li> <li>• To install all components in a cluster, select <b>Custom</b>.</li> </ul>

Parameter	Description
Components	<p>MRS components are as follows..</p> <p>Components of an analysis cluster:</p> <ul style="list-style-type: none"> <li>● Presto: open source and distributed SQL query engine</li> <li>● Hadoop: distributed system architecture</li> <li>● Spark: in-memory distributed computing framework (not supported in MRS 3.x)</li> <li>● Spark2x: A fast general-purpose engine for large-scale data processing. It is developed based on the open-source Spark2.x version. (supported only by MRS 3.x)</li> <li>● Hive: data warehouse framework built on Hadoop</li> <li>● HBase: distributed column-oriented database</li> <li>● Tez: an application framework which allows for a complex directed-acyclic-graph of tasks for processing data</li> <li>● Hue: provides the Hadoop UI capability, which enables users to analyze and process Hadoop cluster data on browsers</li> <li>● Loader: a tool based on source Sqoop 1.99.7, designed for efficiently transferring bulk data between Apache Hadoop and structured datastores such as relational databases Hadoop is mandatory, and Spark and Hive must be used together. Select components based on service requirements.</li> <li>● Flink: a distributed big data processing engine that can perform stateful computations over both finite and infinite data streams</li> <li>● Oozie: a Hadoop job scheduling system (supported only by MRS 3.x)</li> <li>● Alluxio: a memory speed virtual distributed storage system</li> <li>● Ranger: a framework to enable, monitor, and manage data security across the Hadoop platform (Currently, Ranger does not support Kerberos authentication.)</li> <li>● Impala: an SQL query engine for processing huge volumes of data</li> <li>● ClickHouse: A column database management system (DBMS) for on-line analytical processing (OLAP). The ClickHouse cluster table engine that uses Kunpeng as the CPU architecture does not support HDFS and Kafka.</li> <li>● Kudu: a column-oriented data store</li> </ul>

Parameter	Description
	<p>Components of a streaming cluster:</p> <ul style="list-style-type: none"> <li>• Kafka: distributed messaging system</li> <li>• Flume: distributed, reliable, and available service for efficiently collecting, aggregating, and moving large amounts of log data</li> </ul>
Metadata	<p>Whether to use external data sources to store metadata.</p> <ul style="list-style-type: none"> <li>• <b>Local:</b> Metadata is stored in the local cluster.</li> <li>• <b>Data connections:</b> Metadata of external data sources is used. If the cluster is abnormal or deleted, metadata is not affected. This mode applies to scenarios where storage and compute are decoupled.</li> </ul> <p>Clusters that support the Hive or Ranger component support this function.</p>
Component	<p>This parameter is valid only when <b>Metadata</b> is set to <b>Data connections</b>. It indicates the type of an external data source. This function is not available in MRS 3.x.</p> <ul style="list-style-type: none"> <li>• Hive</li> <li>• Ranger</li> </ul>
Data Connection Type	<p>This parameter is valid only when <b>Metadata</b> is set to <b>Data connections</b>. It indicates the type of an external data source.</p> <ul style="list-style-type: none"> <li>• Hive supports the following data connection types: <ul style="list-style-type: none"> <li>- RDS PostgreSQL database</li> <li>- RDS MySQL database</li> <li>- Local database</li> </ul> </li> <li>• Ranger supports the following data connection types: <ul style="list-style-type: none"> <li>- RDS MySQL database</li> <li>- Local database</li> </ul> </li> </ul>
Data Connection Instance	<p>This parameter is valid only when <b>Data Connection Type</b> is set to <b>RDS PostgreSQL database</b> or <b>RDS MySQL database</b>. This parameter indicates the name of the connection between the MRS cluster and the RDS database. This instance must be created before being referenced here. You can click <b>Create Data Connection</b> to create a data connection. For details, see <a href="#">Configuring Data Connections</a>.</p>

## Hardware Configurations


**Table 4-6** MRS cluster hardware configuration

Parameter	Description
AZ	<p>Select the AZ associated with the region of the cluster. An AZ is a physical area that uses independent power and network resources. AZs are physically isolated but interconnected through the internal network. This improves the availability of applications. You are advised to create clusters in different AZs.</p>
VPC	<p>A VPC is a secure, isolated, and logical network environment. Select the VPC for which you want to create a cluster and click <b>View VPC</b> to view the name and ID of the VPC. If no VPC is available, create one.</p>
Subnet	<p>A subnet provides dedicated network resources that are isolated from other networks, improving network security. Select the subnet for which you want to create a cluster. Click <b>View Subnet</b> to view details about the selected subnet. If no subnet is created in the VPC, go to the VPC console and choose <b>Subnets &gt; Create Subnet</b> to create one.</p> <p><b>NOTE</b></p> <p>The number of IP addresses required by creating an MRS cluster depends on the number of cluster nodes and selected components, but not the cluster type.</p> <p>In MRS, IP addresses are automatically assigned to clusters during cluster creation basically based on the following formula: Quantity of IP addresses = Number of cluster nodes + 2 (one for Manager; one for the DB). In addition, if the Hadoop, Hue, Sqoop, and Presto or Loader and Presto components are selected during cluster deployment, one IP address is added for each component. If a ClickHouse cluster is created independently, its required IP addresses are calculated as follows: Quantity of IP addresses = Number of cluster nodes + 1 (for Manager).</p>






Parameter	Description
Security Group	<p>A security group is a set of ECS access rules. It provides access policies for ECSs that have the same security protection requirements and are mutually trusted in a VPC.</p> <p>When you create a cluster, you can select <b>Auto create</b> from the drop-down list of <b>Security Group</b> to create a security group or select an existing security group.</p> <p><b>NOTE</b> When you select a security group created by yourself, ensure that the inbound rule contains a rule in which <b>Protocol</b> is set to <b>All</b>, <b>Port</b> is set to <b>All</b>, and <b>Source</b> is set to a trusted accessible IP address range. Do not use <b>0.0.0.0/0</b> as a source address. Otherwise, security risks may occur. If you do not know the trusted accessible IP address range, select <b>Auto create</b>.</p>
EIP	<p>After binding an EIP to an MRS cluster, you can use the EIP to access the Manager web UI of the cluster.</p> <p>When creating a cluster, you can select an available EIP from the drop-down list and bind it. If no EIP is available in the drop-down list, click <b>Manage EIP</b> to access the <b>EIPs</b> service page to create one.</p> <p><b>NOTE</b> The EIP must be in the same region as the cluster.</p>
Enterprise Project	<p>Select the enterprise project to which a cluster belongs. To use an enterprise project, create one on the <b>Enterprise Project Management</b> page of the <b>Enterprise Management</b> console.</p> <p>The <b>Enterprise Management</b> console of the enterprise project is designed for resource management. It helps enterprises manage cloud-based personnel, resources, permissions, and finance in a hierarchical manner, such as management of companies, departments, and projects.</p>

**Table 4-7** Cluster node information

Parameter	Description
Common Template	<p>This parameter is valid only when <b>Cluster Type</b> is set to <b>Custom</b>. For details, see <a href="#">Custom Cluster Template Description</a>.</p>

Parameter	Description
Node Type	<p>MRS provides three types of nodes:</p> <ul style="list-style-type: none"> <li>● <b>Master:</b> A Master node in an MRS cluster manages the cluster, assigns executable cluster files to Core nodes, traces the execution status of each job, and monitors the DataNode running status.</li> <li>● <b>Core:</b> A Core node in a cluster processes data and stores process data in HDFS. Analysis Core nodes are created in an analysis cluster. Streaming Core nodes are created in a streaming cluster. Both analysis and streaming Core nodes are created in a hybrid cluster.</li> <li>● <b>Task:</b> A Task node in a cluster is used for computing and does not store persistent data. Yarn and Storm are mainly installed on Task nodes. Task nodes are optional, and the number of Task nodes can be zero. Analysis Task nodes are created in an analysis cluster. Streaming Task nodes are created in a streaming cluster. Both analysis and streaming Task nodes are created in a hybrid cluster. When the data volume change is small in a cluster but the cluster's service processing capabilities need to be remarkably and temporarily improved, add Task nodes to address the following situations: <ul style="list-style-type: none"> <li>- Service volumes temporarily increase, for example, report processing at the end of the year.</li> <li>- Long-term tasks must be completed in a short time, for example, some urgent analysis tasks.</li> </ul> </li> </ul>
Instance Specifications	<p>Instance specifications of Master or Core nodes. MRS supports host specifications determined by CPU, memory, and disk space. Click  to configure the instance specifications, system disk, and data disk parameters of the cluster node.</p> <p><b>NOTE</b></p> <ul style="list-style-type: none"> <li>● More advanced instance specifications provide better data processing.</li> <li>● If you select non-HDD disks for Core nodes, the disk types of Master and Core nodes are determined by <b>Data Disk</b>.</li> <li>● If <b>Sold out</b> appears next to an instance specification of a node, the node of this specification cannot be . You can only nodes of other specifications.</li> <li>● If the cluster version is set to MRS 3.x and all components are deployed, the memory of the Master node must be at least 64 GB.</li> </ul>

Parameter	Description
System Disk	<p>Storage type can be any of the following:</p> <ul style="list-style-type: none"> <li>● SATA: common I/O</li> <li>● SAS: high I/O</li> <li>● SSD: ultra-high I/O</li> <li>● GPSSD: general-purpose SSD</li> </ul>
Data Disk	<p>Data disk storage space of a node. To increase data storage capacity, you can add disks at the same time when creating a cluster. The following two application scenarios are involved.</p> <ul style="list-style-type: none"> <li>● Data storage and computing are separated. Data is stored in OBS, which features low cost and unlimited storage capacity. The clusters can be terminated at any time in OBS. The computing performance is determined by OBS access performance and is lower than that of HDFS. This configuration is recommended if data computing is infrequent.</li> <li>● Data storage and computing are not separated. Data is stored in HDFS, which features high cost, high computing performance, and limited storage capacity. Before terminating clusters, you must export and store the data. This configuration is recommended if data computing is frequent.</li> </ul> <p>The storage type can be any of the following:</p> <ul style="list-style-type: none"> <li>● SATA: common I/O</li> <li>● SAS: high I/O</li> <li>● SSD: ultra-high I/O</li> <li>● GPSSD: general-purpose SSD</li> </ul> <p><b>NOTE</b> More nodes in a cluster require higher disk capacity of Master nodes. To ensure stable cluster running, set the disk capacity of the Master node to over 600 GB if the number of nodes is 300 and increase it to over 1 TB if the number of nodes reaches 500.</p>

Parameter	Description
Instance Count	<p>Number of Master and Core nodes.</p> <p>For Master nodes:</p> <ul style="list-style-type: none"> <li>• If <b>Cluster HA</b> is enabled, the number of Master nodes is fixed to <b>2</b>.</li> <li>• If <b>Cluster HA</b> is disabled, the number of Master nodes is fixed to <b>1</b>.</li> </ul> <p>At least one Core node must exist and the total number of Core and Task nodes cannot exceed 500.</p> <p>Task: Click  to add a Task node. Click  to modify the instance specifications and disk configuration of a Task node. Click  to delete the added Task node.</p> <p><b>NOTE</b></p> <ul style="list-style-type: none"> <li>• A maximum of 500 Core nodes are supported by default. If more than 500 Core nodes are required, contact technical support.</li> <li>• A small number of nodes may cause clusters to run slowly while a large number of nodes may be unnecessarily costly. Set an appropriate value based on data to be processed.</li> </ul>
Cluster HA	<p>Whether to enable high availability for a cluster. This parameter is enabled by default. This parameter is not available in MRS 3.x.</p> <p>If you enable this option, the management processes of all components will be deployed on both Master nodes to achieve hot standby and prevent single-node failure, improving reliability. If you disable this option, they will be deployed on only one Master node. As a result, if a process of a component becomes abnormal, the component will fail to provide services.</p> <ul style="list-style-type: none"> <li>•  : Disabled. When <b>Cluster HA</b> is disabled, there is only one Master node and the number of Core nodes is three by default. However, you can decrease the number of Core nodes to 1.</li> <li>•  : Enabled. When <b>Cluster HA</b> is enabled, there are two Master nodes and the number of Core nodes is three by default. However, you can decrease the number of Core nodes to 1.</li> </ul>
LVM	<p>This parameter is valid when a streaming Core node is created only. Click this parameter to enable or disable the disk LVM management function.</p> <p>If LVM is enabled, all disks on a node are mounted as logical volumes. This delivers more proper disk planning to avoid data skew, thereby improving system stability.</p>





Parameter	Description
Topology Adjustment	If the deployment mode in the <b>Common Node</b> does not meet the requirements, set <b>Topology Adjustment</b> to <b>Enable</b> and adjust the instance deployment mode based on service requirements. For details, see <a href="#">Topology Adjustment for a Custom Cluster</a> . This parameter is valid only when <b>Cluster Type</b> is set to <b>Custom</b> .

## (Optional) Advanced Configuration

Table 4-8 MRS cluster advanced configuration topology

Parameter	Description
Tag	For details, see <a href="#">Adding a Tag to a Cluster</a> .
Hostname Prefix	Enter the prefix for the computer hostname of an ECS in the cluster.
Auto Scaling	Auto scaling can be configured only after you specify Task node specifications in the <b>Configure Hardware</b> step. For details about how to configure Task node specifications, see <a href="#">Configuring Auto Scaling Rules When Creating a Cluster</a> .
Bootstrap Action	For details, see <a href="#">Adding a Bootstrap Action</a> . This parameter is not available in MRS 3.x.
Agency	By binding an agency, ECSs or BMSs can manage some of your resources. Determine whether to configure an agency based on the actual service scenario. For example, you can configure an agency of the ECS type to automatically obtain the AK/SK to access OBS. For details, see <a href="#">Configuring a Storage-Compute Decoupled Cluster (Agency)</a> . The <b>MRS_ECS_DEFAULT_AGENCY</b> agency has the OBS OperateAccess permission of OBS and the CES FullAccess (for users who have enabled fine-grained policies), CES Administrator, and KMS Administrator permissions in the region where the cluster is located.
Metric Sharing	Monitoring metrics of big data components are collected. If a fault occurs when you use a cluster, share the monitoring metrics with technical support personnel for troubleshooting. This parameter is not available in MRS 3.x.



Parameter	Description
OBS Permission Control	Users who have enabled fine-grained permission control can use this function to grant permissions on different directories in OBS file systems to different MRS users. For details, see <a href="#">Configuring Fine-Grained Permissions for MRS Multi-User Access to OBS</a> . This parameter is not available in MRS 3.x.
Data Disk Encryption	<p>Whether to encrypt data in the data disk mounted to the cluster. This function is disabled by default. To use this function, you must have the Security Administrator and KMS Administrator permissions. This parameter is not available in MRS 3.x.</p> <p>Keys used by encrypted data disks are provided by the Key Management Service (KMS) of the Data Encryption Workshop (DEW), secure and convenient. Therefore, you do not need to establish and maintain the key management infrastructure.</p> <p>Click <b>Data Disk Encryption</b> to enable or disable the data disk encryption function.</p>
Key ID	This parameter is displayed only when the <b>Data Disk Encryption</b> function is enabled. This parameter indicates the key ID corresponding to the selected key name. This parameter is not available in MRS 3.x.
Key Name	<p>This parameter is mandatory when the <b>Data Disk Encryption</b> function is enabled. Select the name of the key used to encrypt the data disk. By default, the default master key named <b>evs/default</b> is selected. You can select another master key from the drop-down list. This parameter is not available in MRS 3.x.</p> <p>If disks are encrypted using a CMK, which is then disabled or scheduled for deletion, the disks can no longer be read from or written to, and data on these disks may never be restored. Exercise caution when performing this operation.</p> <p>Click <b>View Key List</b> to enter a page where you can create and manage keys.</p>
Alarm	If the alarm function is enabled, the cluster maintenance personnel can be notified in a timely manner to locate faults when the cluster runs abnormally or the system is faulty.
Rule Name	Name of the rule for sending alarm messages. The value can contain only digits, letters, hyphens (-), and underscores (_).

Parameter	Description
Topic Name	<p>Select an existing topic or click <b>Create Topic</b> to create a topic. To deliver messages published to a topic, you need to add a subscriber to the topic. For details, see <a href="#">Adding Subscriptions to a Topic</a>.</p> <p>A topic serves as a message sending channel, where publishers and subscribers can interact with each other.</p>
Kerberos Authentication	<p>Whether to enable Kerberos authentication when logging in to Manager.</p> <ul style="list-style-type: none"> <li>•  : If <b>Kerberos Authentication</b> is disabled, common users can use all functions of an MRS cluster. You are advised to disable Kerberos authentication in single-user scenarios.</li> <li>•  : If <b>Kerberos Authentication</b> is enabled, common users cannot use the file and job management functions of an MRS cluster and cannot view cluster resource usage or the job records for Hadoop and Spark. To use more cluster functions, the users must contact the Manager administrator to assign more permissions. You are advised to enable Kerberos authentication in multi-user scenarios.</li> </ul> <p>If the Ranger component is selected, Kerberos authentication cannot be enabled.</p>
Username	Name of the administrator of Manager. <b>admin</b> is used by default.
Password	<p>Password of the Manager administrator</p> <p>The following requirements must be met:</p> <ul style="list-style-type: none"> <li>• Must contain 8 to 26 characters.</li> <li>• Must contain at least four of the following: <ul style="list-style-type: none"> <li>- Lowercase letters</li> <li>- Uppercase letters</li> <li>- Digits</li> <li>- Have at least one of the following special characters: !?,: -_{} [ ]@ \$% ^ + = /</li> </ul> </li> <li>• Cannot be the same as the username or the username spelled backwards.</li> </ul> <p>Password Strength: The colorbar in red, orange, and green indicates weak, medium, and strong password, respectively.</p>
Confirm Password	Enter the password of the Manager administrator again.

Parameter	Description
Login Mode	<ul style="list-style-type: none"> <li>● Password You can log in to ECS nodes using a password. A password must meet the following requirements:               <ol style="list-style-type: none"> <li>1. Must be a string and 8 to 26 characters long.</li> <li>2. The password must contain at least four types of the following characters: uppercase letters, lowercase letters, digits, and special characters (! ?,,: -_{} [ ]@ \$% ^ + = /).</li> <li>3. The password cannot be the username or the reverse username.</li> </ol> </li> <li>● Key Pair Key pairs are used to log in to ECS nodes of the cluster. Select a key pair from the drop-down list. Select "I acknowledge that I have obtained private key file <i>SSHkey-xxx</i> and that without this file I will not be able to log in to my ECS." If you have never created a key pair, click <b>View Key Pair</b> to create or import a key pair. And then, obtain a private key file. A key pair, also called an SSH key, consists of a public key and a private key. You can create an SSH key and download the private key for authenticating remote login. For security, a private key can only be downloaded once. Keep it secure. Use an SSH key in either of the following two methods:               <ol style="list-style-type: none"> <li>1. Creating an SSH key: After you create an SSH key, a public key and a private key are generated. The public key is stored in the system, and the private key is stored in the local ECS. When you log in to an ECS, the public and private keys are used for authentication.</li> <li>2. Importing an SSH key: If you have obtained the public and private keys, import the public key into the system. When you log in to an ECS, the public and private keys are used for authentication.</li> </ol> </li> </ul>

Parameter	Description
Secure Communications	<p>MRS clusters provision, manage, and use big data components through the management console. Big data components are deployed in a user's VPC. If the MRS management console needs to directly access big data components deployed in the user's VPC, you need to enable the corresponding security group rules after you have obtained user authorization. This authorization process is called secure communications. For details, see <a href="#">Communication Security Authorization</a>.</p> <p>If the secure communications function is not enabled, MRS clusters cannot be created.</p>

## Failed to Create a Cluster

If a cluster fails to be created, the failed task will be managed on the **Manage Failed Tasks** page. Choose **Clusters > Active Clusters**. Click  to go to the **Manage Failed Tasks** page. In the **Status** column, hover the cursor over  to view the failure cause. You can delete failed tasks by referring to [Deleting a Failed Task](#).

[Table 4-9](#) lists the error codes of MRS cluster creation failures.

**Table 4-9** Error codes

Error Code	Description
MRS.101	Insufficient quota to meet your request. Contact customer service to increase the quota.
MRS.102	The token cannot be null or invalid. Try again later or contact customer service.
MRS.103	Invalid request. Try again later or contact customer service.
MRS.104	Insufficient resources. Try again later or contact customer service.
MRS.105	Insufficient IP addresses in the existing subnet. Try again later or contact customer service.
MRS.201	Failed due to an ECS error. Try again later or contact customer service.
MRS.202	Failed due to an IAM error. Try again later or contact customer service.
MRS.203	Failed due to a VPC error. Try again later or contact customer service.

Error Code	Description
MRS.400	MRS system error. Try again later or contact customer service.

## 4.10 Customizing a Topology Cluster

The analysis cluster, streaming cluster, and hybrid cluster provided by MRS use fixed templates to deploy cluster processes. Therefore, you cannot customize service processes on management nodes and control nodes. If you want to customize the cluster deployment, set **Cluster Type** to **Custom** when creating a cluster. In this way, you can customize the deployment mode of process instances on the management nodes and control nodes in the cluster. Only MRS 3.x and later versions support the creation of clusters in a custom topology.

A custom cluster provides the following functions:

- Separated deployment of the management and control roles: The management role and control role are deployed on different Master nodes.
- Co-deployment of the management and control roles: The management and control roles are co-deployed on the Master node.
- ZooKeeper is deployed on an independent node to improve reliability.
- Components are deployed separately to avoid resource contention.

Roles in an MRS cluster:

- **Management Node (MN):** is the node to install Manager (the management system of the MRS cluster). It provides a unified access entry. Manager centrally manages nodes and services deployed in the cluster.
- **Control Node (CN):** controls and monitors how data nodes store and receive data, and send process status, and provides other public functions. Control nodes of MRS include HMaster, HiveServer, ResourceManager, NameNode, JournalNode, and SlapdServer.
- **Data Node (DN):** A data node executes the instructions sent by the management node, reports task status, stores data, and provides other public functions. Data nodes of MRS include DataNode, RegionServer, and NodeManager.

### Customizing a Cluster

**Step 1** Log in to the MRS management console.

**Step 2** Click **Create Cluster**. The page for creating a cluster is displayed.


**Step 3** Click the **Custom Config** tab.

**Step 4** Configure basic cluster information. For details about the parameters, see [Software Configurations](#).

- **Region:** Retain the default value.
- **Cluster Name:** You can use the default name. However, you are advised to include a project name abbreviation or date for consolidated memory and easy distinguishing, for example, **mrs\_20180321**.

- **Cluster Version:** Currently, only MRS 3.x are supported.
- **Cluster Type:** Select **Custom** and select components as required.

**Step 5** Click **Next**. Configure hardware information.

- **AZ:** Retain the default value.
- **VPC:** Retain the default value. If there is no available VPC, click **View VPC** to access the VPC console and create a new VPC.
- **Subnet:** Retain the default value.
- **Security Group:** Select **Auto create**.
- **EIP:** Select **Bind later**.
- **Enterprise Project:** Retain the default value.
- **Common Node:** For details, see [Custom Cluster Template Description](#).
- **Instance Specifications:** Click  to configure the instance specifications, system disk and data disk storage types, and storage space.
- **Instance Count:** Adjust the number of cluster instances based on the service volume. For details, see [Table 4-11](#).
- **Topology Adjustment:** If the deployment mode in the **Common Node** does not meet the requirements, set **Topology Adjustment** to **Enable** and adjust the instance deployment mode based on service requirements. For details, see [Topology Adjustment for a Custom Cluster](#).

**Step 6** Click **Next** and set advanced options.

For details about the parameters, see [\(Optional\) Advanced Configuration](#).

**Step 7** Click **Create Now**.

If Kerberos authentication is enabled for a cluster, check whether Kerberos authentication is required. If yes, click **Continue**. If no, click **Back** to disable Kerberos authentication and then create a cluster.

**Step 8** Click **Back to Cluster List** to view the cluster status.

It takes some time to create a cluster. The initial status of the cluster is **Starting**. After the cluster has been created successfully, the cluster status becomes **Running**.

----End

## Custom Cluster Template Description

**Table 4-10** Common templates for custom clusters

Common Node	Description	Node Range
Compact	The management role and control role are deployed on the Master node, and data instances are deployed in the same node group. This deployment mode applies to scenarios where the number of control nodes is less than 100, reducing costs.	<ul style="list-style-type: none"> <li>• The number of Master nodes is greater than or equal to 3 and less than or equal to 11.</li> <li>• The total number of node groups is less than or equal to 10, and the total number of nodes in non-Master node groups is less than or equal to 10,000.</li> </ul>
OMS-separate	The management role and control role are deployed on different Master nodes, and data instances are deployed in the same node group. This deployment mode is applicable to a cluster with 100 to 500 nodes and delivers better performance in high-concurrency load scenarios.	<ul style="list-style-type: none"> <li>• The number of Master nodes is greater than or equal to 5 and less than or equal to 11.</li> <li>• The total number of node groups is less than or equal to 10, and the total number of nodes in non-Master node groups is less than or equal to 10,000.</li> </ul>
Full-size	The management role and control role are deployed on different Master nodes, and data instances are deployed in different node groups. This deployment mode is applicable to a cluster with more than 500 nodes. Components can be deployed separately, which can be used for a larger cluster scale.	<ul style="list-style-type: none"> <li>• The number of Master nodes is greater than or equal to 9 and less than or equal to 11.</li> <li>• The total number of node groups is less than or equal to 10, and the total number of nodes in non-Master node groups is less than or equal to 10,000.</li> </ul>



**Table 4-11** Node deployment scheme of a customized MRS cluster

Node Deployment Principle		Applicable Scenario	Networking Rule
Management nodes, control nodes, and data nodes are deployed separately. (This scheme requires at least eight nodes.)	$MN \times 2 + CN \times 9 + DN \times n$	(Recommended) This scheme is used when the number of data nodes is 500–2000.	<ul style="list-style-type: none"> <li>If the number of nodes in a cluster exceeds 200, the nodes are distributed to different subnets and the subnets are interconnected with each other in Layer 3 using core switches. Each subnet can contain a maximum of 200 nodes and the allocation of nodes to different subnets must be balanced.</li> <li>If the number of nodes is less than 200, the nodes in the cluster are deployed in the same subnet and the nodes are interconnected with each other in Layer 2 using aggregation switches.</li> </ul>
	$MN \times 2 + CN \times 5 + DN \times n$	(Recommended) This scheme is used when the number of data nodes is 100–500.	
	$MN \times 2 + CN \times 3 + DN \times n$	(Recommended) This scheme is used when the number of data nodes is 30–100.	
The management nodes and control nodes are deployed together, and the data nodes are deployed separately.	$(MN+CN) \times 3 + DN \times n$	(Recommended) This scheme is used when the number of data nodes is 3–30.	Nodes in the cluster are deployed in the same subnet and are interconnected with each other at Layer 2 through aggregation switches.

Node Deployment Principle	Applicable Scenario	Networking Rule
<p>The management nodes, control nodes, and data nodes are deployed together.</p>	<ul style="list-style-type: none"> <li>This scheme is applicable to a cluster having fewer than 6 nodes.</li> <li>This scheme requires at least three nodes.</li> </ul> <p><b>NOTE</b> This template is not recommended in the production environment or commercial environment.</p> <ul style="list-style-type: none"> <li>If management, control, and data nodes are co-deployed, cluster performance and reliability are greatly affected.</li> <li>If the number of nodes meet the requirements, deploy data nodes separately.</li> <li>If the number of nodes is insufficient to support separately deployed data nodes, use the dual-plane networking mode for this scenario. The traffic of the management network is isolated from that of the service network to prevent excessive data volumes on the service plane, ensuring correct delivery of management operations.</li> </ul>	<p>Nodes in the cluster are deployed in the same subnet and are interconnected with each other at Layer 2 through aggregation switches.</p>

## Topology Adjustment for a Custom Cluster

Table 4-12 Topology adjustment

Service	Dependency	Role	Role Deployment Suggestions	Description
OMSServer	-	OMSServer	This role can be deployed it on the Master node and cannot be modified.	-

Service	Dependency	Role	Role Deployment Suggestions	Description
ClickHouse	Depends on ZooKeeper.	ClickHouse	This role can be deployed on all nodes. The number of role instances to be deployed must be an even number. The maximum number is 24.	A non-Master node group with this role assigned is considered as a Core node.
DBService	-	DBServer	This role can be deployed on the Master node only. Number of role instances to be deployed: 1 to 2	-
ZooKeeper	-	QP(quorumpeer)	This role can be deployed on the Master node only. Number of role instances to be deployed: 1, 3, or 5	-
Hadoop	Depends on ZooKeeper.	NN(NameNode)	This role can be deployed on the Master node only. Number of role instances to be deployed: 1 to 2	The NameNode and ZKFC processes are deployed on the same server for cluster HA.
		JN(JournalNode)	This role can be deployed on the Master node only. Number of role instances to be deployed: 1 or 3	-
		DN(DataNode)	This role can be deployed on all nodes. Number of role instances to be deployed: 1 to number of all node instances	A non-Master node group with this role assigned is considered as a Core node.

Service	Dependence	Role	Role Deployment Suggestions	Description
		RM(Resource Manager)	This role can be deployed on the Master node only. Number of role instances to be deployed: 1 to 2	-
		NM(Node Manager)	This role can be deployed on all nodes. Number of role instances to be deployed: 1 to number of all node instances	-
		JHS(JobHistoryServer)	This role can be deployed on the Master node only. Number of role instances to be deployed: 1 to 2	-
		TLS(TimelineServer)	This role can be deployed on the Master node only. Number of role instances to be deployed: 1	-
Presto	Depends on Hive.	PCD(Coordinator)	This role can be deployed on the Master node only. Number of role instances to be deployed: 1 to 2	-
		PWK(Worker)	This role can be deployed on all nodes. Number of role instances to be deployed: 1 to number of all node instances	-

Service	Dependency	Role	Role Deployment Suggestions	Description
Spark2x	<ul style="list-style-type: none"> <li>• Depends on Hadoop.</li> <li>• Depends on Hive.</li> </ul>	JS2x(JDBC Server)	This role can be deployed on the Master node only. Number of role instances to be deployed: 2 to number of all Master nodes	-
		JH2x(Job History)	This role can be deployed on the Master node only. Number of role instances to be deployed: 1 to 2	-
		SR2x(SparkResource)	This role can be deployed on the Master node only. Number of role instances to be deployed: 2 to number of all Master nodes	-
		IS2X(IndexServer2x)	(Optional) This role can be deployed on the Master node only. Number of role instances to be deployed: 0 to 2	-
HBase	Depends on Hadoop.	HM(HMaster)	This role can be deployed on the Master node only. Number of role instances to be deployed: 1 to 2	-
		TS (ThriftServer)	This role can be deployed on the Master node only. Number of role instances to be deployed: 1 to number of all Master nodes	-

Service	Dependence	Role	Role Deployment Suggestions	Description
		RT(RESTServer)	This role can be deployed on the Master node only. Number of role instances to be deployed: 1 to number of all Master nodes	-
		RS(RegionServer)	This role can be deployed on all nodes. Number of role instances to be deployed: 1 to number of all nodes	-
Hive	<ul style="list-style-type: none"> <li>• Depends on Hadoop.</li> <li>• Depends on DBService.</li> </ul>	MS(MetaStore)	This role can be deployed on the Master node only. Number of role instances to be deployed: 1 to 2	-
		WebHCat	This role can be deployed on the Master node only. Number of role instances to be deployed: 1 to 2	-
		HS(HiveServer)	This role can be deployed on the Master node only. Number of role instances to be deployed: 1 to number of all Master nodes	-
Hue	Depends on DBService	Hue	This role can be deployed on the Master node only. Number of role instances to be deployed: 1 to 2	-

Service	Dependency	Role	Role Deployment Suggestions	Description
Loader	<ul style="list-style-type: none"> <li>• Depends on Hadoop.</li> <li>• Depends on DBService.</li> </ul>	LS(Sqoop)	<p>This role can be deployed on all nodes.</p> <p>Number of role instances to be deployed: 1 to number of all nodes</p>	-
Sqoop	Depends on Hadoop.	SS(Sqoop Client)	<p>This role can be deployed on all nodes.</p> <p>Number of role instances to be deployed: 1 to number of all nodes</p>	-
Kafka	Depends on ZooKeeper.	Broker	<p>This role can be deployed on all nodes.</p> <p>Number of role instances to be deployed: 1 to number of all nodes</p>	-
		MirrorMaker	<p>This role can be deployed on all nodes.</p> <p>Number of role instances to be deployed: 1 to number of all nodes</p>	-
Storm	Depends on ZooKeeper.	Supervisor	<p>This role can be deployed on all nodes.</p> <p>Number of role instances to be deployed: 0 to number of all nodes</p>	Logviewer is deployed on the same node as this role.
		Nimbus	<p>This role can be deployed on the Master node only.</p> <p>Number of role instances to be deployed: 1 to 2</p>	Web UI is deployed on the same node as this role.

Service	Depende ncy	Role	Role Deployment Suggestions	Description
Flume	-	MonitorS erver	This role can be deployed on the Master node only. Number of role instances to be deployed: 1 to 2	-
		Flume	This role can be deployed on all nodes. Number of role instances to be deployed: 1 to number of all nodes	A non-Master node group with this role assigned is considered as a Core node.
Tez	Depends on Hive.	TezUI	This role can be deployed on the Master node only. Number of role instances to be deployed: 1 to 2	-
Flink	-	FlinkReso urce	This role can be deployed on all nodes. Number of role instances to be deployed: 1 to number of all nodes	-
Alluxio	-	AMS(Allu xioMaster )	This role can be deployed on the Master node only. Number of role instances to be deployed: 1 or 3	-
		AJMS(All uxioJobM aster)	This role can be deployed on the Master node only. Number of role instances to be deployed: 1 or 3	-



Service	Dependence	Role	Role Deployment Suggestions	Description
		AWK(AlluxioWorker)	This role can be deployed on all nodes. Number of role instances to be deployed: 1 to number of all nodes	-
		AJWK(AlluxioJobWorker)	This role can be deployed on all nodes. Number of role instances to be deployed: 1 to number of all nodes	-
Ranger	-	admin(RangerAdmin)	This role can be deployed on the Master node only. Number of role instances to be deployed: 1 to 2	-
		usersync(RangerUserSync)	This role can be deployed on the Master node only. Number of role instances to be deployed: 1	-

## 4.11 Adding a Tag to a Cluster

Tags are used to identify clusters. Adding tags to clusters can help you identify and manage your cluster resources.

You can add a maximum of 10 tags to a cluster when creating the cluster or add them on the details page of the created cluster.

A tag consists of a tag key and a tag value. [Table 4-13](#) provides tag key and value requirements.

**Table 4-13** Tag key and value requirements

Parameter	Requirement	Example
Key	<p>A tag key cannot be left blank.</p> <p>A tag key must be unique in a cluster.</p> <p>A tag key contains a maximum of 36 characters.</p> <p>A tag value cannot contain special characters (=*&lt;&gt;\,/ ) or start or end with spaces.</p>	Organization
Value	<p>A tag value contains a maximum of 43 characters.</p> <p>A tag value cannot contain special characters (=*&lt;&gt;\,/ ) or start or end with spaces.</p> <p>This parameter can be left blank.</p>	Apache

## Adding Tags to a Cluster

You can perform the following operations to add tags to a cluster when creating the cluster.

1. Log in to the MRS management console.
2. Click **Create Cluster**. The corresponding page is displayed.
3. Click the **Custom Config** tab.
4. Configure the cluster software and hardware by referring to [Creating a Custom Cluster](#).
5. On the **Set Advanced Options** tab page, add a tag.

Enter the key and value of a tag to be added.

You can add a maximum of 10 tags to a cluster and use intersections of tags to search for the target cluster.

### NOTE

You can also add tags to existing clusters. For details, see [Managing Tags](#).

## Searching for the Target Cluster

On the **Active Clusters** page, search for the target cluster by tag key or tag value.

1. Log in to the MRS management console.

2. In the upper right corner of the **Active Clusters** page, click **Search by Tag** to access the search page.
3. Enter the tag of the cluster to be searched.  
You can select a tag key or tag value from their drop-down lists. When the tag key or tag value is exactly matched, the system can automatically locate the target cluster. If you enter multiple tags, their intersections are used to search for the cluster.
4. Click **Search**.  
The system searches for the target cluster by tag key or value.

## Managing Tags

You can view, add, modify, and delete tags on the **Tags** tab page of the cluster.

1. Log in to the MRS management console.
2. On the **Active Clusters** page, click the name of a cluster for which you want to manage tags.  
The cluster details page is displayed.
3. Click the **Tags** tab and view, add, modify, and delete tags on the tab page.
  - View  
On the **Tags** tab page, you can view details about tags of the cluster, including the number of tags and the key and value of each tag.
  - Add  
Click **Add Tag** in the upper left corner. In the displayed **Add Tag** dialog box, enter the key and value of the tag to be added, and click **OK**.
  - Modify  
In the **Operation** column of the tag, click **Edit**. In the displayed **Edit Tag** page, enter new tag key and value and click **OK**.
  - Delete  
In the **Operation** column of the tag, click **Delete**. After confirmation, click **OK** in the displayed page for deleting a tag.

### NOTE

MRS cluster tag updates will be synchronized to every ECS in the cluster. You are advised not to modify ECS tags on the ECS console to prevent inconsistency between ECS tags and MRS cluster tags. If the number of tags of an ECS in the MRS cluster reaches the upper limit, you cannot create any tag for the MRS cluster.

## 4.12 Communication Security Authorization


MRS clusters provision, manage, and use big data components through the management console. Big data components are deployed in a user's VPC. If the MRS management console needs to directly access big data components deployed in the user's VPC, you need to enable the corresponding security group rules after you have obtained user authorization. This authorization process is called secure communications.

If the secure communications function is not enabled, MRS clusters cannot be created. If you disable the communication after a cluster is created, the cluster

status will be **Network channel is not authorized** and the following functions will be affected:

- Functions, such as big data component installation, cluster scale-out/scale-in, and Master node specification upgrade, are unavailable.
- The cluster running status, alarms, and events cannot be monitored.
- The node management, component management, alarm management, file management, job management, patch management, and tenant management functions on the cluster details page are unavailable.
- The Manager page and the website of each component cannot be accessed.

After the secure communications function is enabled again, the cluster status is restored to **Running**, and the preceding functions become available. For details, see [Enabling Secure Communications for Clusters with This Function Disabled](#).

If the security group rules authorized in the cluster are insufficient for you to provision, manage, and use big data components,  is displayed on the right of **Secure Communications**. In this case, click **Update** to update the security group rules. For details, see [Update](#).

## Enabling Secure Communications During Cluster Creation

**Step 1** Log in to the MRS management console.

**Step 2** Click **Create Cluster**. The corresponding page is displayed.

**Step 3** Click **Quick Config** or **Custom Config**.

**Step 4** Configure cluster information by referring to [Creating a Custom Cluster](#).

**Step 5** In the **Secure Communications** area of the **Advanced Settings** tab page, select **Enable**.

**Step 6** Click **Create Now**.

If Kerberos authentication is enabled for a cluster, check whether Kerberos authentication is required. If yes, click **Continue**. If no, click **Back** to disable Kerberos authentication and then create a cluster.

----End

## Disabling Secure Communications After a Cluster Is Created

**Step 1** Log in to the MRS management console.

**Step 2** In the active cluster list, click the name of the cluster for which you want to disable secure communications.

The cluster details page is displayed.

**Step 3** Click the switch on the right of **Secure Communications** to disable authorization. In the dialog box that is displayed, click **OK**.

After the authorization is disabled, the cluster status changes to **Network channel unauthorized**, and some functions of the cluster are unavailable. Exercise caution when performing this operation.

----End

## Enabling Secure Communications for Clusters with This Function Disabled

**Step 1** Log in to the MRS management console.

**Step 2** In the active cluster list, click the name of the cluster for which you want to enable secure communications.


The cluster details page is displayed.

**Step 3** Click the switch on the right of **Secure Communications** to enable the function.

After the function is enabled, the cluster status changes to **Running**.

----End

## Update

If the security group rules authorized in the cluster are insufficient for you to provision, manage, and use big data components,  is displayed on the right of **Secure Communications**. In this case, click **Update** to update the security group rules.

**Step 1** Log in to the MRS console.

**Step 2** In the active cluster list, click the name of the cluster for which you want to update secure communications.

The cluster details page is displayed.

**Step 3** Click **Update** on the right of **Secure Communications**.

**Figure 4-1** Update



**Step 4** Click **OK**.

**Figure 4-2** Updating access control rules

✕

### Update Access Control Rules

The update operation will enable the following access control rules, which will allow you to deploy big data components and use, maintain, and manage clusters on the MRS console. [Learn more](#)

Protocol & Port	Type	Source Address	Description
TCP : 9022	IPv4		MRS default access control rule
TCP : 9022	IPv4		MRS default access control rule
TCP : 9022	IPv4		MRS default access control rule
TCP : 9022	IPv4		MRS default access control rule
TCP : 9022	IPv4		MRS default access control rule
TCP : 9022	IPv4		MRS default access control rule
TCP : 9022	IPv4		MRS default access control rule
TCP : 9022	IPv4		MRS default access control rule
TCP : 9022	IPv4		MRS default access control rule
TCP : 9022	IPv4		MRS default access control rule

OK
Cancel

----End

## 4.13 Installing the Third-Party Software Using Bootstrap Actions

### 4.13.1 Introduction to Bootstrap Actions

Bootstrap actions indicate that you can run your scripts on a specified cluster node before or after starting big data components. You can run bootstrap actions to install additional third-party software, modify the cluster running environment, and perform other customizations.

If you choose to run bootstrap actions when scaling out a cluster, the bootstrap actions will be run on the newly added nodes in the same way. If auto scaling is enabled in a cluster, you can add an automation script in addition to configuring a resource plan. Then the automation script executes the corresponding script on the nodes that are scaled out or in to implement custom operations.

MRS runs the script you specify as user **root**. You can run the **su - XXX** command in the script to switch the user.

**NOTE**

The bootstrap action scripts must be executed as user **root**. Improper use of the script may affect the cluster availability. Therefore, exercise caution when performing this operation.

MRS determines the result based on the return code after the execution of the bootstrap action script. If the return code is **0**, the script is executed successfully. If the return code is not **0**, the execution fails. If a bootstrap action script fails to be executed on a node, the corresponding boot script will fail to be executed. In this case, you can set **Action upon Failure** to choose whether to continue to execute the subsequent scripts. Example 1: If a script fails to be executed and **Action upon Failure** is set to **Stop**, subsequent scripts will not be executed and cluster creation or scale-out will fail. Example 2: If you set **Action upon Failure** to **Continue** for all scripts during cluster creation, all the scripts will be executed regardless of whether the scripts are successfully executed or fail to be executed, and the startup process is complete.

You can add a maximum of 18 bootstrap actions, which will be executed before or after the cluster component is started in the order you specified. The bootstrap actions performed before or after the component startup must be completed within 60 minutes. Otherwise, the cluster creation or scale-out will fail.

### 4.13.2 Preparing the Bootstrap Action Script

Currently, bootstrap actions support Linux shell scripts only. Script files must end with **.sh**.

#### Uploading the Installation Packages and Files to an OBS File System

Before compiling a script, you need to upload all required installation packages, configuration packages, and relevant files to the OBS file system in the same region. Because networks of different regions are isolated from each other, MRS VMs cannot download OBS files from other regions.

#### Compiling a Script for Downloading Files from the OBS File System

You can specify the file to be downloaded from OBS in the script. If you upload files to a private file system, you need to run the **hadoop fs** command to download the files. The following example shows that the **obs://yourbucket/myfile.tar.gz** file will be downloaded to the local host and decompressed to the **your-dir** directory.

```
#!/bin/bash
source /opt/Bigdata/client/bigdata_env;hadoop fs -D fs.obs.endpoint=<obs-endpoint> -D
fs.obs.access.key=<your-ak> -D fs.obs.secret.key=<your-sk> -copyToLocal obs://yourbucket/
myfile.tar.gz ./
mkdir -p /<your-dir>
tar -zxvf myfile.tar.gz -C /<your-dir>
```

#### NOTE

- In MRS 3.x and later versions, the default installation path of the client is `/opt/Bigdata/client`. In MRS 3.x and earlier versions, the default installation path is `/opt/client`. For details, see the actual situation.
- The Hadoop client has been preinstalled on the MRS node. You can run the **hadoop fs** command to download or upload data from or to OBS.
- Obtain the `obs-endpoint` of each region. For details, see [Regions and Endpoints](#).

## Uploading the Script to the OBS File System

After script compilation, upload the script to the OBS file system in the same region. At the time you specify, each node in the cluster downloads the script from OBS and executes the script as user **root**.

### 4.13.3 View Execution Records

You can view the execution result of the bootstrap operation on the **Bootstrap Action** tab page of the cluster details page.

#### Viewing the Execution Result

1. Log in to the MRS management console.
2. In the left navigation pane, choose **Clusters > Active Clusters**. Click a cluster you want to query.  
The cluster details page is displayed.
3. On the cluster details page, click the **Bootstrap Action** tab. Information about the bootstrap actions added during cluster creation is displayed.

#### NOTE

- You select **Before initial component start** or **After initial component start** in the upper right corner to query information about the related bootstrap actions.
- The last execution result is listed here. For a newly created cluster, the records of bootstrap actions executed during cluster creation are listed. If a cluster is expanded, the records of bootstrap actions executed on the newly added nodes are listed.

#### Viewing Execution Logs

If you want to view the run logs of a bootstrap action, set **Action upon Failure** to **Continue** when adding the bootstrap action. And then, log in to each node to view the run logs in the **/var/log/Bootstrap** directory. If you add bootstrap actions before and after component start, you can distinguish bootstrap action logs of the two phases based on the timestamps.

You are advised to print logs in detail in the script so that you can view the detailed run result. MRS redirects the standard output and error output of the script to the log directory of the bootstrap action.

### 4.13.4 Adding a Bootstrap Action

This operation applies to clusters of MRS 3.x or earlier.

In MRS 3.x, bootstrap actions cannot be added during cluster creation.

#### Adding a Bootstrap Action When Creating a Cluster

- Step 1** Log in to the MRS management console.
- Step 2** Click **Create Cluster**. The page for creating a cluster is displayed.
- Step 3** Click the **Custom Config** tab.



**Step 4** Configure the cluster software and hardware by referring to [Creating a Custom Cluster](#).

**Step 5** On the **Set Advanced Options** tab page, click **Add** in the **Bootstrap Action** area.

**Table 4-14** Parameters

Parameter	Description
Name	Name of a bootstrap action script The value can contain only digits, letters, spaces, hyphens (-), and underscores (_) and must not start with a space. The value can contain 1 to 64 characters. <b>NOTE</b> A name must be unique in the same cluster. You can set the same name for different clusters.
Script Path	Script path. The value can be an OBS file system path or a local VM path. <ul style="list-style-type: none"> <li>An OBS file system path must start with <b>s3a://</b> and end with <b>.sh</b>, for example, <b>s3a://mrs-samples/xxx.sh</b>.</li> <li>A local VM path must start with a slash (/) and end with <b>.sh</b>.</li> </ul>
Parameters	Bootstrap action script parameters
Execution Node	Select a type of the node where the bootstrap action script is executed.
Executed	Select the time when the bootstrap action script is executed. <ul style="list-style-type: none"> <li>Before initial component start</li> <li>After initial component start</li> </ul>
Action upon Failure	Whether to continue to execute subsequent scripts and create a cluster after the script fails to be executed. <b>NOTE</b> You are advised to set this parameter to <b>Continue</b> in the debugging phase so that the cluster can continue to be installed and started no matter whether the bootstrap action is successful.

**Step 6** Click **OK**.

After the bootstrap action is successfully added, you can edit, clone, or delete it in the **Operation** column.

----End

## Adding an Automation Script on the Auto Scaling Page

**Step 1** Log in to the MRS management console.

**Step 2** Choose **Clusters > Active Clusters**, select a running cluster, and click its name. The cluster details page is displayed.

**Step 3** On the **Nodes** tab page, click **Auto Scaling** in the **Operation** column of the Task node group. The **Auto Scaling** page is displayed.

If no Task node exists in the cluster, click **Configure Task Node** to add a Task node and then perform this step.

 **NOTE**

For MRS 3.x or later, **Configure Task Node** applies only to analysis clusters, streaming clusters, and hybrid clusters.

**Step 4** Configure a resource plan.

You can configure the resource plan to adjust the number of nodes, which affects the actual price. Therefore, exercise caution when performing this operation.

Configuration procedure:

1. On the **Auto Scaling** page, enable **Auto Scaling**.
2. For example, the **Default Range** of node quantity is set to **2-2**, indicating that the number of Task nodes is fixed to 2 except the time range specified in the resource plan.
3. Click **Configure Node Range for Specific Time Range** under **Default Range**.
4. Configure the **Time Range** and **Node Range** parameters. For example, set **Time Range** to **07:00-13:00**, and **Node Range** to **5-5**. This indicates that the number of Task nodes is fixed to 5 in the time range specified in the resource plan. For details about the parameters, see [Table 5-14](#).

You can click **Configure Node Range for Specific Time Range** to configure multiple resource plans.

**Step 5** (Optional) Configure automation scripts.

1. Set **Advanced Settings** to **Configure**.
2. Click **Create**. The **Automation Script** page is displayed.
3. Set the following parameters: **Name**, **Script Path**, **Execution Node**, **Parameter**, **Executed**, and **Action upon Failure**. For details about the parameters, see [Table 5-15](#).
4. Click **OK** to save the automation script configurations.

**Step 6** Select **I agree to authorize MRS to scale out or scale in nodes based on the above rule**.

**Step 7** Click **OK**.

----End

# 5 Managing an Existing Cluster


## 5.1 Managing and Monitoring a Cluster

### 5.1.1 Viewing Basic Cluster Information


You can monitor and manage the clusters you have created. Choose **Clusters > Active Clusters**. Select a cluster and click its name to go to the cluster details page. On the displayed page, view the basic configuration and node information of the cluster.

On the cluster details page, click **Dashboard**. [Table 5-1](#) describes the parameters on the **Dashboard** tab page.

**Table 5-1** Basic cluster information

Parameter	Description
Cluster Name	Name of a cluster. Set this parameter when creating a cluster. Click  to change the cluster name. For versions earlier than MRS 3.x, only the cluster name displayed on the MRS management console is changed, while the cluster name on MRS Manager is not changed synchronously.
Cluster Status	Cluster status. For details, see <a href="#">Table 4-1</a> .
MRS Manager	Portal for the Manager page. <ul style="list-style-type: none"> <li>For MRS 3.x or later, see <a href="#">Accessing FusionInsight Manager (MRS 3.x or Later)</a>.</li> <li>For versions earlier than MRS 3.x, you need to bind an EIP and add a security group rule as prompted before accessing the MRS Manager page. For details, see <a href="#">Accessing Manager</a>.</li> </ul>

Parameter	Description
Cluster Version	MRS version information.
Cluster Type	<p>There are three types of clusters:</p> <ul style="list-style-type: none"> <li>• <b>Analysis cluster:</b> is used for offline data analysis and provides Hadoop components.</li> <li>• <b>Streaming cluster:</b> is used for streaming tasks and provides stream processing components.</li> <li>• <b>Hybrid cluster:</b> is used for both offline data analysis and streaming processing and provides Hadoop components and streaming processing components.</li> <li>• Custom: An MRS cluster with all custom components. MRS 3.x and later versions support this type.</li> </ul>
Cluster ID	Unique identifier of a cluster, which is automatically assigned when a cluster is created.
Created	Time when a cluster is created.
AZ	Availability zone (AZ) in the region of a cluster, which is set when a cluster is created.
Default Subnet	<p>Subnet selected during cluster creation.</p> <p>If the subnet IP addresses are insufficient, click <b>Change Subnet</b> to switch to another subnet in the same VPC of the current cluster to obtain more available subnet IP addresses. Adding a subnet does not affect the IP addresses and subnets of existing nodes. Adding a subnet does not affect the IP addresses and subnets of existing nodes.</p> <p>A subnet provides dedicated network resources that are isolated from other networks, improving network security.</p>
VPC	<p>VPC selected during cluster creation.</p> <p>A VPC is a secure, isolated, and logical network environment.</p>
Elastic IP (EIP)	After binding an EIP to an MRS cluster, you can use the EIP to access the Manager web UI of the cluster.
OBS Permission Control	Click <b>Manage</b> and modify the mapping between MRS users and OBS permissions. For details, see <a href="#">Configuring Fine-Grained Permissions for MRS Multi-User Access to OBS</a> .
Data Connection	Click <b>Manage</b> to view the data connection type associated with the cluster. For details, see <a href="#">Configuring Data Connections</a> .


Parameter	Description
Agency	<p>Click <b>Manage Agency</b> to bind or modify an agency for the cluster.</p> <p>An agency allows ECS or BMS to manage MRS resources. You can configure an agency of the ECS type to automatically obtain the AK/SK to access OBS. For details, see <a href="#">Configuring a Storage-Compute Decoupled Cluster (Agency)</a>.</p> <p>The <b>MRS_ECS_DEFAULT_AGENCY</b> agency has the OBS OperateAccess permission of OBS and the CES FullAccess (for users who have enabled fine-grained policies), CES Administrator, and KMS Administrator permissions in the region where the cluster is located.</p>
Key Pair	<p>Name of a key pair. Set this parameter when creating a cluster. If the login mode is set to password during cluster creation, this parameter is not displayed.</p>
Kerberos Authentication	<p>Whether to enable Kerberos authentication when logging in to Manager.</p>
Logging	<p>Used to collect logs about cluster creation and scaling failures.</p>
Enterprise Project	<p>Enterprise project to which a cluster belongs. Only on the <b>Active Clusters</b> page, you can click the name of an enterprise project to go to its <b>Enterprise Project Management</b> page.</p>
Security Group	<p>Security group name of the cluster.</p>
Streaming Core Node LVM	<p>Indicates whether to enable the Logical Volume Manager (LVM) function of streaming Core nodes.</p>
Data Disk Key Name	<p>Name of the key used to encrypt data disks. To manage the used keys, log in to the key management console.</p>
Data Disk Key ID	<p>ID of the key used to encrypt data disks.</p>
IAM User Synchronization	<p>IAM user information can be synchronized to an MRS cluster for cluster management. For details, see <a href="#">Synchronizing IAM Users to MRS</a>.</p> <p><b>NOTE</b> The <b>Components</b>, <b>Tenants</b>, and <b>Backups &amp; Restorations</b> tab pages on the cluster details page can be used only after users are synchronized. After clusters of MRS 3.x are synchronized, you can use the <b>Component Management</b> function.</p>
Secure Communications	<p>Used to display the security authorization status. You can click  to enable or disable security authorization. Disabling security authorization brings high risks. Exercise caution when performing this operation. For details, see <a href="#">Communication Security Authorization</a>.</p>

**Table 5-2** Component versions

Parameter	Description
Hadoop Version	Displays the Hadoop version information.
Spark Version	Version of the Spark component. Only clusters of versions earlier than MRS 3.x support this parameter.
HBase Version	Displays the HBase version information.
Hive Version	Displays the Hive version information.
Hue Version	Displays the Hue version information.
Loader Version	Displays the Loader version information.
Kafka Version	Displays the Kafka version information.
Storm Version	Displays the Storm version information.
Flume Version	Displays the Flume version information.
Tez Version	Displays the Tez version information.
Presto Version	Displays the Presto version information.
KafkaManager Version	Displays the KafkaManager version information.
Flink Version	Displays the Flink version information.
Alluxio Version	Displays the Alluxio version information.
Ranger Version	Displays the Ranger version information.
Impala Version	Displays the Impala version information.
Kudu Version	Displays the Kudu version information.
Spark2x Version	Displays the version information about the Spark2x component. Only clusters of MRS 3.x or later support this function.
Oozie Version	Displays the Oozie version information. Only clusters of MRS 3.x or later support this function.
ClickHouse Version	Displays ClickHouse version information. Only clusters of MRS 3.x or later support this function.

On the cluster details page, click **Nodes**. For details about the node parameters, see [Table 5-3](#).

**Table 5-3** Node information

Parameter	Description
Configure Task Node	Used to add a Task node. For details, see <a href="#">Configure Task Node</a> . For 3.x and later versions, this operation applies only to the analysis cluster, streaming cluster, and hybrid cluster.
Add Node Group	This parameter applies only to 3.x and later versions. It applies to customized clusters only and is used to add node groups. For details, see <a href="#">Adding a Node Group</a> .
Node Group	Node group name.
Node Type	<p>Node type:</p> <ul style="list-style-type: none"> <li>• <b>Master:</b> A Master node in an MRS cluster manages the cluster, assigns MapReduce executable files to Core nodes, traces the execution status of each job, and monitors the DataNode running status.</li> <li>• A Task node group is a group of nodes where only data roles that do not store data are deployed. The roles include NodeManager, ThriftServer, ThriftServer1, RESTServer, Supervisor, Logviewer, HBaseIndexer, EsClient and TagSync.</li> <li>• If other roles are deployed in the node group in addition to the preceding roles, the node group is the Core node group.</li> </ul> <p>On the <b>Nodes</b> tab page, click  next to a node group name to unfold the nodes contained in the node group. Click a node name to remotely log in to the ECS using the password or key pair configured during cluster creation. For details about the parameters, see <a href="#">Managing Components and Monitoring Hosts</a>.</p>
Node Count	Number of nodes in a node group.
Operation	<ul style="list-style-type: none"> <li>• <b>Scale Out:</b> For details, see <a href="#">Manually Scaling Out a Cluster</a>.</li> <li>• <b>Scale In:</b> For details, see <a href="#">Manually Scaling In a Cluster</a>.</li> <li>• <b>Auto Scaling:</b> For details, see <a href="#">Configuring an Auto Scaling Rule</a>.</li> <li>• <b>View Roles:</b> You can view information about roles deployed on the node group. This function applies only to custom clusters of 3.x and later.</li> </ul>

## 5.1.2 Viewing Cluster Patch Information

To view patch information about cluster components, you can download the required patch if the cluster component, such as Hadoop or Spark, is faulty. On the MRS console, choose **Clusters > Active Clusters**, select a cluster, and click the

cluster name. On the cluster details page that is displayed, upgrade the component and rectify the fault.

 **NOTE**

MRS 3.x does not have patch version information. Therefore, this section is not involved.

- Patch Name: name of the patch package
- Published: time when the patch package is released
- Status: patch status
- Patch Description: patch version description
- Operation: patch installation or uninstallation

### 5.1.3 Viewing and Customizing Cluster Monitoring Metrics

MRS cluster nodes are classified into management nodes, control nodes, and data nodes. The change trends of key host monitoring metrics on each type of node can be calculated and displayed as curve charts in reports based on the customized periods. If a host belongs to multiple node types, the metric statistics will be repeatedly collected.

This section provides overview of MRS clusters and describes how to view, customize, and export node monitoring metrics on MRS Manager.

**Method 1 (applicable to clusters of versions earlier than MRS 3.x):**

- Step 1** Choose **Clusters > Active Clusters** and click a cluster name to go to the cluster details page.
- Step 2** Click the **Dashboard** tab, you can view the cluster host health status statistics on the lower part of the displayed tab page.
- Step 3** To view or export reports of other metrics, click **Access Manager** next to **MRS Manager** in the **Basic Information** area to access the Manager page. For details, see [Accessing Manager](#).
- Step 4** On the Manager page, view, customize, and export the node monitoring metric report. For details, see [Dashboard](#).

----End

**Method 2**

- Step 1** Log in to the MRS console.
- Step 2** Choose **Clusters > Active Clusters** and click a cluster name to go to the cluster details page.
- Step 3** In the **Basic Information** area on the **Dashboard** tab page, click **Click to synchronize** on the right side of **IAM User Sync** to synchronize IAM users.
- Step 4** After the synchronization is complete, you can view the cluster monitoring metric report on the right of the page.
- Step 5** In time range area, specify a period to view monitoring data. The options are as follows:
  - Last 1 hour



- Last 3 hours
- Last 12 hours
- Last 24 hours
- Recent 7 days
- Recent 30 days
- Customize: You can customize the period for viewing monitoring data.

**Step 6** Customize a monitoring metric report.

1. Click **Customize** and select monitoring metrics to be displayed.  
MRS supports a maximum of 14 monitoring metrics, but at most 12 customized monitoring metrics can be displayed on the page.
  - Cluster Host Health Status
  - Cluster Network Read Speed Statistics
  - Host Network Read Speed Distribution
  - Host Network Write Speed Distribution
  - Cluster Disk Write Speed Statistics
  - Cluster Disk Usage Statistics
  - Cluster Disk Information
  - Host Disk Usage Statistics
  - Cluster Disk Read Speed Statistics
  - Cluster Memory Usage Statistics
  - Host Memory Usage Distribution
  - Cluster Network Write Speed Statistics
  - Host CPU Usage Distribution
  - Cluster CPU Usage Statistics
2. Click **OK** to save the selected monitoring metrics for display.

 **NOTE**

Click **Clear** to cancel all the selected monitoring metrics in a batch.

**Step 7** Export a monitoring report.

1. Select a period. The options are as follows:
  - Last 1 hour
  - Last 3 hours
  - Last 12 hours
  - Last 24 hours
  - Recent 7 days
  - Recent 30 days
  - Customize: You can customize the period for viewing monitoring data.
2. Click **Export**. MRS will generate a report about the selected monitoring metrics in a specified time of period. Save the report.

----**End**

**Method 3: (applicable to MRS 3.x clusters)**

- Step 1** Log in to the MRS console.
- Step 2** Choose **Clusters > Active Clusters** and click a cluster name to go to the cluster details page.
- Step 3** In the **Basic Information** area on the **Dashboard** tab page, click **Click to synchronize** on the right side of **IAM User Sync** to synchronize IAM users.
- Step 4** After the synchronization is complete, you can view the cluster monitoring metric report on the right of the page.
- Step 5** In time range area, specify a period to view monitoring data. The options are as follows:
- Last 1 hour
  - Last 3 hours
  - Last 12 hours
  - Last 24 hours
  - Recent 7 days
  - Recent 30 days
  - Customize: You can customize the period for viewing monitoring data.
- Step 6** Customize a monitoring metric report.
1. Click **Customize** and select monitoring metrics to be displayed.  
At most 12 customized monitoring metrics can be displayed on the page.
  2. Click **OK** to save the selected monitoring metrics for display.

 **NOTE**

Click **Clear** to cancel all the selected monitoring metrics in a batch.


----End

## 5.1.4 Managing Components and Monitoring Hosts

You can manage the following status and metrics of all components (including role instances) and hosts on the MRS console:

- Status information: includes operation, health, configuration, and role instance status.
- Indicator information: includes key monitoring indicators for each component.
- Export monitoring metrics. (This function is not supported in MRS 3.x or later.)

 **NOTE**

- For , see [Managing Services and Monitoring Hosts](#).
- For MRS 3.x or later, see [Procedure](#).
- You can set the interval for automatically refreshing the page or click  to refresh the page immediately.
- Component management supports the following parameter values:
  - Refresh every 30 seconds
  - Refresh every 60 seconds
  - Stop refreshing

## Prerequisites

You have synchronized IAM users (on the **Dashboard** tab page, click **Click to synchronize** on the right side of **IAM User Sync** to synchronize IAM users).

## Procedure

### Managing Components

 **NOTE**

For details about how to perform operations on MRS Manager, see [Managing Service Monitoring](#).

**Step 1** On the MRS cluster details page, click **Components**.

On the **Components** tab page, **Service**, **Operating Status**, **Health Status**, **Configuration Status**, **Role**, and **Operation** are displayed in the component list.

- [Table 5-4](#) describes the service operating status.

**Table 5-4** Service operating status

Status	Description
Started	The service is started.
Stopped	The service is stopped.
Failed to start	Failed to start the role instance.
Failed to stop	Failed to stop the service.
Unknown	Indicates initial service status after the background system restarts.

- [Table 5-5](#) describes the service health status.

**Table 5-5** Service health status

Status	Description
Good	Indicates that all role instances in the service are running properly.
Faulty	Indicates that the running status of at least one role instance is <b>Faulty</b> or the status of the service on which the current service depends is abnormal.
Unknown	Indicates that all role instances in the service are in the <b>Unknown</b> state.
Restoring	Indicates that the background system is restarting the service.
Partially Healthy	Indicates that the status of the service on which the service depends is abnormal, and APIs related to the abnormal service cannot be invoked by external systems.

- [Table 5-6](#) describes the service health status.

**Table 5-6** Service configuration status

Status	Description
Synchronized	The latest configuration takes effect.
Configuration expired	The latest configuration does not take effect after the parameter modification. Related services need to be restarted.
Configuration failed	The communication is incorrect or data cannot be read or written during the parameter configuration. Use <b>Synchronize Configuration</b> to rectify the fault.
Configuring	Parameters are being configured.
Unknown	Indicates that configuration status cannot be obtained.

By default, the **Service** column is sorted in ascending order. You can click the icon next to **Service**, **Operating Status**, **Health Status**, or **Configuration Status** to change the sorting mode.

**Step 2** Click a specified service in the list to view its status and metric information.

**Step 3** Customize and view monitoring graphs.

1. In the **Charts** area, click **Customize** to customize service monitoring metrics.
2. In **Period** area, select a time of period and click **View** to view the monitoring data within the time period.

----End

## Managing Role Instances

### NOTE

For versions earlier than MRS 3.x, see [Managing Role Instances](#).

**Step 1** On the MRS cluster details page, click **Components**. In the component list, click the specified service name.

**Step 2** Click **Instances** to view the role status.

The role instance list contains the Role, Host Name, Management IP Address, Service IP Address, Rack, Running Status, and Configuration Status of each instance.

- [Table 5-7](#) shows the running status of a role instance.

**Table 5-7** Role instance running status

Status	Description
<b>Good</b>	Indicates that the instance is running properly.
<b>Bad</b>	Indicates that the instance cannot run properly.
<b>Decommissioned</b>	Indicates that the instance is out of service.
<b>Not started</b>	Indicates that the instance is stopped.
<b>Unknown</b>	Indicates that the initial status of the instance cannot be detected.
<b>Starting</b>	Indicates that the instance is being started.
<b>Stopping</b>	Indicates that the instance is being stopped.
<b>Restoring</b>	Indicates that an exception may occur in the instance and the instance is being automatically rectified.
<b>Decommissioning</b>	Indicates that the instance is being decommissioned.
<b>Recommissioning</b>	Indicates that the instance is being recommissioned.
<b>Failed to start</b>	Indicates that the service fails to be started.
<b>Failed to stop</b>	Indicates that the service fails to be stopped.

- [Table 5-8](#) shows the configuration status of a role instance.

**Table 5-8** Role instance configuration status

Status	Description
<b>Synchronized</b>	The latest configuration takes effect.

Status	Description
<b>Configuration expired</b>	The latest configuration does not take effect after the parameter modification. Related services need to be restarted.
<b>Configuration failed</b>	The communication is incorrect or data cannot be read or written during the parameter configuration. Use <b>Synchronize Configuration</b> to rectify the fault.
<b>Configuring</b>	Parameters are being configured.
<b>Unknown</b>	Current configuration status cannot be obtained.

By default, the **Role** column is sorted in ascending order. You can click the sorting icon next to **Role**, **Host Name**, **OM IP Address**, **Business IP Address**, **Rack**, **Running Status**, or **Configuration Status** to change the sorting mode.

You can filter out all instances of the same role in the **Role** column.

You can set search criteria in the role search area by clicking **Advanced Search**, and click **Search** to view specified role information. You can click **Reset** to reset the search criteria. Fuzzy search is supported.

**Step 3** Click the target role instance to view its status and metric information.

**Step 4** Customize and view monitoring graphs.

1. In the **Charts** area, click **Customize** to customize service monitoring metrics.
2. In **Period** area, select a time of period and click **View** to view the monitoring data within the time period.

----End

### Managing Hosts

#### NOTE

For versions earlier than MRS 3.x, see [Managing Hosts](#).

**Step 1** On the MRS cluster details page, click the **Nodes** tab and expand a node group to view the host status.

The host list contains the **Node Name**, **IP Address**, **Rack**, **Operating Status**, **Health Status**, **CPU Usage**, **Memory Usage**, **Disk Usage**, **Network Speed**, **Specification Name**, **Specifications** and **AZ**.

- [Table 5-9](#) shows the host operating status.

**Table 5-9** Host operating status

Status	Description
Normal	The host and service roles on the host are running properly.

Status	Description
Isolated	The host is isolated, and the service roles on the host stop running.

- [Table 5-10](#) describes the host health status.

**Table 5-10** Host health status

Status	Description
Good	The host can properly send heartbeats.
Bad	The host fails to send heartbeats due to timeout.
Unknown	The host initial status is unknown during the operation of adding or deleting a host.

The nodes are sorted in ascending order by default. You can click **Node Name**, **IP Address**, **Rack**, **Operating Status**, **Health Status**, **CPU Usage**, **Memory Usage**, **Disk Usage**, **Network Speed**, **Specification Name**, or **Specifications** to change the sorting mode.

- Step 2** Click the target node in the list to view its status and metric information.

----End

## 5.2 Manually Scaling Out a Cluster

The storage and computing capabilities of MRS can be improved by simply adding Core nodes or Task nodes instead of modifying system architecture, reducing O&M costs. Core nodes can process and store data. You can add Core nodes to expand the node quantities and handle peak loads. Task nodes are used for computing and do not store persistent data.

### Background

The MRS cluster supports a maximum of 500 Core and Task nodes. If more than 500 Core/Task nodes are required, contact technical support engineers or invoke a background interface to modify the database.

Core nodes and Task nodes can be added, excluding the Master node. Here, the maximum number of Core/Task nodes to be added is 500 minus the number of Core/Task nodes. For example, the current number of Core nodes is 3, the number of Core nodes to be added must be less than or equal to 497. If the cluster scale-out fails, you can add node to the cluster again.

If no node is added during cluster creation, you can specify the number of nodes to be added during scale-out. However, you cannot specify the nodes to be added.

The operations for scaling out a cluster vary depending on the selected version.

## Procedure

**Step 1** Log in to the MRS management console.

**Step 2** Choose **Clusters > Active Clusters**, select a running cluster, and click its name to switch to the cluster details page.

**Step 3** Click the **Nodes** tab. In the **Operation** column of the node group, click **Scale Out**. The **Scale Out** page is displayed.

The scale-out operation can only be performed on the running clusters.

**Step 4** Set **Scaled Out Nodes**, **Enable Component**, and **Run Bootstrap Action**, and click **OK**

### NOTE

- If the Task node group does not exist in the cluster, configure the Task node by referring to [Configure Task Node](#).
- If a bootstrap action is added during cluster creation, the **Run Bootstrap Action** parameter is valid. If this function is enabled, the bootstrap actions added during cluster creation will be run on all the scaled out nodes.
- If the **New Specifications** parameter is available, the specifications that are the same as those of the original nodes have been sold out or discontinued. Nodes with new specifications will be added.
- Before scaling out the cluster, check whether its security group configuration is correct. Ensure that an inbound security group rule contains a rule in which **Protocol & Port** is set to **All**, and **Source** is set to a trusted accessible IP address range.

**Step 5** In the **Scale Out Node** dialog box, click **OK**.

**Step 6** A dialog box is displayed, indicating that the scale-out task is submitted successfully.

The following parameters explain the cluster scale-out process:

- Expanding: If a cluster is being expanded, its status is **Scaling out**. The submitted jobs will be executed and you can submit new jobs. You are not allowed to continue to scale out, or delete the cluster. You are advised not to restart the cluster or modify the cluster configuration.
- Expansion succeeded: If a cluster is expanded successfully, its status is **Running**.
- Failed scale-out: The cluster status is **Running** when the cluster scale-out failed. You can execute jobs and scale out the cluster again.

After the cluster is scaled out, you can view the node information of the cluster on the **Nodes** tab page of the cluster details page.

----End

## Configure Task Node

To add a Task node, perform the following steps:

1. On the cluster details page, click the **Nodes** tab and click **Configure Task Node**. The **Configure Task Node** page is displayed.
2. On the **Configure Task Node** page, set **Node Type**, **Instance Specifications**, **Nodes**, **System Disk**. In addition, if **Add Data Disk** is enabled, configure the storage type, size, and number of data disks.



3. Click **OK**.

## Adding a Node Group

### NOTE

Used to add node groups and applies to customized clusters of MRS 3.x

1. On the cluster details page, click the **Nodes** tab and click **Add Node Group**. The **Add Node Group** page is displayed.
2. Set the parameters as needed.

**Table 5-11** Parameters for adding a node group

Parameter	Description
Instance Specifications	Select the flavor type of the hosts in the node group.
Nodes	Set the number of nodes in the node group.
System Disk	Set the specifications and capacity of the system disk on the new node.
Data Disk (GB)	Set the specifications, capacity, and number of data disks of the new node.
Deploy Roles	Deploy the instances of each node in the new node group. The setting can be manually adjusted.

3. Click **OK**.

## 5.3 Manually Scaling In a Cluster

You can reduce the number of core or task nodes to scale in a cluster based on service requirements so that MRS delivers better storage and computing capabilities at lower O&M costs.

The scale-in operation is not allowed for a cluster that is performing active/standby synchronization.

### Background

A cluster can have three types of nodes, master, core, and task nodes. Currently, only core and task nodes can be removed. To scale in a cluster, you only need to adjust the number of nodes on the MRS console. MRS then automatically selects the nodes to be removed.

The policies for MRS to automatically select nodes are as follows:

- MRS does not select the nodes with basic components installed, such as ZooKeeper, DBService, KrbServer, and LdapServer, because these basic components are the basis for the cluster to run.

- Core nodes store cluster service data. When scaling in a cluster, ensure that all data on the core nodes to be removed has been migrated to other nodes. You can perform follow-up scale-in operations only after all component services are decommissioned, for example, removing nodes from Manager and deleting ECSs. When selecting core nodes, MRS preferentially selects the nodes with a small amount of data and healthy instances to be decommissioned to prevent decommissioning failures. For example, if DataNodes are installed on core nodes in an analysis cluster, MRS preferentially selects the nodes with small data volume and good health status during scale-in.

When core nodes are removed, their data is migrated to other nodes. If the user business has cached the data storage path, the client will automatically update the path, which may increase the service processing latency temporarily. Cluster scale-in may slow the response of the first access to some HBase on HDFS data. You can restart HBase or disable or enable related tables to resolve this issue.

- Task nodes are computing nodes and do not store cluster data. Data migration is not involved in removing task nodes. Therefore, when selecting task nodes, MRS preferentially selects nodes whose health status is faulty, unknown, or subhealthy. On the **Components** tab of the MRS console, click a service and then the **Instances** tab to view the health status of the node instances.

## Scale-In Verification Policy

To prevent component decommissioning failures, components provide different decommissioning constraints. Scale-in is allowed only when the constraints of all installed components are met. [Table 5-12](#) describes the scale-in verification policies.

**Table 5-12** Decommissioning constraints

Component	Constraint
HDFS/DataNode	<p>The number of available nodes after scale-in is greater than or equal to the number of HDFS copies and the total HDFS data volume does not exceed 80% of the total HDFS cluster capacity.</p> <p>This ensures that the remaining space is sufficient for storing existing data after the scale-in and reserves some space for future use.</p> <p><b>NOTE</b> To ensure data reliability, one backup is automatically generated for each file saved in HDFS, that is, two copies are generated in total.</p>
HBase/RegionServer	<p>The total available memory of RegionServers on all nodes except the nodes to be removed is greater than 1.2 times of the memory which is currently used by RegionServers on these nodes.</p> <p>This ensures that the node to which the region on a decommissioned node is migrated has sufficient memory to bear the region of the decommissioned node.</p>

Component	Constraint
Storm/ Supervisor	After the scale-in, ensure that the number of slots in the cluster is sufficient for running the submitted tasks. This prevents no sufficient resources being available for running the stream processing tasks after the scale-in.
Flume/ FlumeServer	If FlumeServer is installed on a node and Flume tasks have been configured for the node, the node cannot be deleted. This prevents the deployed service program from being deleted by mistake.

## Scaling In a Cluster by Specifying the Node Quantity

**Step 1** Log in to the MRS console.

**Step 2** In the navigation pane on the left, choose **Clusters > Active Clusters**, select a running cluster, and click its name to go to the cluster details page.

**Step 3** Click the **Nodes** tab. In the **Operation** column of the node group, click **Scale In** to go to the **Scale In** page.

This operation can be performed only when the cluster and all nodes in it are running.

**Step 4** Set **Scale-In Nodes** and click **OK**.

### NOTE

- Before scaling in the cluster, check whether its security group configuration is correct. Ensure that an inbound security group rule contains a rule in which **Protocol & Port** is set to **All**, and **Source** is set to a trusted accessible IP address range.
- If damaged data blocks exist in HDFS, the cluster may fail to be scaled in. Contact technical support.

**Step 5** A dialog box displayed in the upper right corner of the page indicates that the task of removing the node is submitted successfully.

The cluster scale-in process is explained as follows:

- During scale-in: The cluster status is **Scaling In**. The submitted jobs will be executed, and you can submit new jobs. You are not allowed to continue to scale in or terminate the cluster. You are advised not to restart the cluster or modify the cluster configuration.
- Successful scale-in: The cluster status is **Running**.
- Failed scale-in: The cluster status is **Running**. You can execute jobs or scale-in the cluster again.

After the cluster is scaled in, you can view the node information of the cluster on the **Nodes** tab of the cluster details page.

----End

## 5.4 Configuring an Auto Scaling Rule

In big data application scenarios, especially real-time data analysis and processing, the number of cluster nodes needs to be dynamically increased or decreased according to data volume changes to add or reduce resources. The auto scaling function of MRS enables clusters to be automatically scaled out or in based on cluster loads. In addition, if the data volume changes in a cycle by day and you want to scale out or in a cluster before the data volume changes, you can use the MRS resource plan feature (setting the Task node quantity based on the time range).

- Auto scaling rules: You can increase or decrease Task nodes based on real-time cluster loads. Auto scaling will be triggered when the data volume changes but there may be some delays.
- Resource plan (setting the Task node quantity based on the time range): If the data volume changes periodically, you can create resource plans to resize the cluster before the data volume changes, thereby avoiding delays in increasing or decreasing resources.

You can configure either auto scaling rules or resource plans or both of them to trigger the auto scaling. Configuring both resource plans and auto scaling rules improves the cluster node scalability to cope with occasionally unexpected data volume peaks.

In some service scenarios, resources need to be reallocated or service logic needs to be modified after cluster scale-out or scale-in. If you manually scale out or scale in a cluster, you can log in to cluster nodes to reallocate resources or modify service logic. If you use auto scaling, MRS enables you to customize automation scripts for resource reallocation and service logic modification. Automation scripts can be executed before and after auto scaling and automatically adapt to service load changes, all of which eliminates manual operations. In addition, automation scripts can be fully customized and executed at various moments, which can meet your personalized requirements and improve auto scaling flexibility.

### NOTE

You can configure auto scaling rules when creating a cluster or after a cluster has been created. This section describes how to configure auto scaling rules after cluster creation. For details about how to configure auto scaling rules during cluster creation, see [Configuring Auto Scaling Rules When Creating a Cluster](#).

## Background

You can configure either auto scaling rules or resource plans or both of them to trigger the auto scaling.

- Auto scaling rules:
  - You can set a maximum of five rules for scaling out or in a cluster, respectively.
  - The system determines the scale-out and then scale-in based on your configuration sequence. Important policies take precedence over other policies to prevent repeated triggering when the expected effect cannot be achieved after a scale-out or scale-in.

- Comparison factors include greater than, greater than or equal to, less than, and less than or equal to.
- Cluster scale-out or scale-in can be triggered only after the configured metric threshold is reached for consecutive  $5n$  (the default value of  $n$  is 1) minutes.
- After each scale-out or scale-in, there is a cooling duration is greater than 0, and lasts 20 minutes by defaults.
- In each cluster scale-out or scale-in, at least one node and at most 100 nodes can be added or reduced.
- Resource plans (setting the number of Task nodes by time range):
  - You can specify a Task node range (minimum number to maximum number) in a time range. If the number of Task nodes is beyond the Task node range in a resource plan, the system triggers cluster scale-out or scale-in.
  - You can set a maximum of five resource plans for a cluster.
  - A resource plan cycle is by day. The start time and end time can be set to any time point between 00:00 and 23:59. The start time must be at least 30 minutes earlier than the end time. Time ranges configured for different resource plans cannot overlap.
  - After a resource plan triggers cluster scale-out or scale-in, there is 10-minute cooling duration. Auto scaling will not be triggered again within the cooling time.
  - When a resource plan is enabled, the number of Task nodes in the cluster is limited to the default node range configured by you in other time periods except the time period configured in the resource plan.
  - If the resource plan is not enabled, the number of Task nodes is not limited to the default node range.
- Automation scripts:
  - You can set an automation script so that it can automatically run on cluster nodes when auto scaling is triggered.
  - You can set a maximum number of 10 automation scripts for a cluster.
  - You can specify an automation script to be executed on one or more types of nodes.
  - Automation scripts can be executed before or after scale-out or scale-in.
  - Before using automation scripts, upload them to a cluster VM or OBS file system in the same region as the cluster. The automation scripts uploaded to the cluster VM can be executed only on the existing nodes. If you want to make the automation scripts run on the new nodes, upload them to the OBS file system.

## Using Auto Scaling Rules Alone

**Step 1** Log in to the MRS management console.

**Step 2** Choose **Clusters > Active Clusters**, select a running cluster, and click its name to The cluster details page is displayed.

**Step 3** On the **Nodes** tab page, click **Auto Scaling** in the **Operation** column of the Task node group. The **Auto Scaling** page is displayed.

If no Task node exists in the cluster, click **Configure Task Node** to add a Task node and then perform this step.

**Step 4** Configure an auto scaling rule.

You can configure the auto scaling rule to adjust the number of nodes, which affects the actual price. Therefore, exercise caution when performing this operation.

- **Auto Scaling:** indicates whether to enable auto scaling. Auto scaling is disabled by default. After you enable it, you can configure the following parameters.
- **Node Range**
  - **Default Range:** Enter a Task node range, in which auto scaling is performed. This constraint applies to all scale-in and scale-out rules. The value ranges from 0 to 500.
  - **Configure Node Range for Specific Time Range:** This parameter is used to configure an auto scaling resource plan.
    - i. Click **Configure Node Range for Specific Time Range** under **Default Range**.
    - ii. Configure the **Time Range** and **Node Range** parameters. **Time Range** and **Node Range** indicate the number of Task nodes within the time range. The value of **Node Range** ranges from 0 to 500.  
You can click **Configure Node Range for Specific Time Range** to configure multiple resource plans.

 **NOTE**

- If the node range in a specified period is not configured, the default node range is used.
- If the number of nodes in a specified time range is configured, the node range is used. If the time is not within the configured time range, the default range is used.
- **Auto Scaling Rule:** To enable the auto scaling, the scale-out and scale-in rules need to be configured.

Configuration procedure:

- a. Select **Scale-out** or **Scale-in**.
- b. Click **Add Rule**. The **Add Rule** page is displayed.
- c. Configure the **Rule Name**, **If**, **Last for**, **Add**, and **Cooldown Period** parameters.
- d. Click **OK**.

You can view, edit, or delete the rules you configured in the **Scale-out** or **Scale-in** area on the **Auto Scaling** page. You can click **Add Rule** to configure multiple rules.

**Step 5** Select **I agree to authorize MRS to scale out or scale in nodes based on the above rule**.

**Step 6** Click **OK**.

----End

## Using Resource Plans Alone

If the data volume changes regularly every day and you want to scale out or in a cluster before the data volume changes, you can create resource plans to adjust the number of Task nodes as planned in the specified time range.

For example, the service data volume for real-time processing peaks between 7:00 and 13:00 every day and is stable and low for other time. Assume that an MRS streaming cluster is used to process the service data. Between 7:00 and 13:00, five Task nodes are required for processing the peak data volume, and only two task nodes are required for other time periods. You can perform the following steps to configure a resource plan.

**Step 1** Log in to the MRS management console.

**Step 2** Choose **Clusters > Active Clusters**, select a running cluster, and click its name to The cluster details page is displayed.

**Step 3** On the **Nodes** tab page, click **Auto Scaling** in the **Operation** column of the Task node group. The **Auto Scaling** page is displayed.

If no Task node exists in the cluster, click **Configure Task Node** to add a Task node and then perform this step.

**Step 4** Configure a resource plan.

You can configure the resource plan to adjust the number of nodes, which affects the actual price. Therefore, exercise caution when performing this operation.

Configuration procedure:

1. On the **Auto Scaling** page, enable **Auto Scaling**.
2. For example, the **Default Range** is set to **2-2**, indicating that the number of Task nodes is fixed to 2 except the time range specified in the resource plan.
3. Click **Configure Node Range for Specific Time Range** under **Default Range**.
4. Configure the **Time Range** and **Node Range** parameters. For example, set **Time Range** to **07:00-13:00**, and **Node Range** to **5-5**. This indicates that the number of Task nodes is fixed to 5 in the time range specified in the resource plan. For details about the parameters, see [Table 5-14](#).

You can click **Configure Node Range for Specific Time Range** to configure multiple resource plans.

**Step 5** (Optional) Configure automation scripts. MRS 3.x does not support this operation.

1. Set **Advanced Settings** to **Configure**.
2. Click **Create**. The **Automation Script** page is displayed.
3. Set the following parameters: **Name**, **Script Path**, **Execution Node**, **Parameter**, **Executed**, and **Action upon Failure**. For details about the parameters, see [Table 5-15](#).
4. Click **OK** to save the automation script configurations.

**Step 6** Select **I agree to authorize MRS to scale out or scale in nodes based on the above rule**.

**Step 7** Click **OK**.

----End

## Using Auto Scaling Rules and Resource Plans Together

If the data volume is not stable and the expected fluctuation may occur, the fixed Task node range cannot guarantee that the requirements in some service scenarios are met. In this case, it is necessary to adjust the number of Task nodes based on the real-time loads and resource plans.

For example, even though the service data volume for real-time processing changes regularly from 7:00 to 13:00 every day, it is still unstable. Assume that during 7:00 to 13:00, the number of required Task nodes ranges from 5 to 8, and the number of Task nodes required at other time ranges from 2 to 4. Therefore, you can set an auto scaling rule based on a resource plan. When the data volume exceeds the expected value, the number of Task nodes can be adjusted if resource loads change, without exceeding the node range specified in the resource plan. When a resource plan is triggered, the number of nodes is adjusted within the specified node range with minimum affect. That is, increase nodes to the upper limit and decrease nodes to the lower limit. Perform the following steps to configure both the auto scaling rule and the resource plan:

**Step 1** Log in to the MRS management console.

**Step 2** Choose **Clusters > Active Clusters**, select a running cluster, and click its name to The cluster details page is displayed.

**Step 3** On the **Nodes** tab page, click **Auto Scaling** in the **Operation** column of the Task node group. The **Auto Scaling** page is displayed.

**Step 4** Configure an auto scaling rule.

You can configure the auto scaling rule to adjust the number of nodes, which affects the actual price. Therefore, exercise caution when performing this operation.

- **Auto Scaling:** indicates whether to enable auto scaling. Auto scaling is disabled by default. After you enable it, you can configure the following parameters.
- **Default Range:** Enter a Task node range, in which auto scaling is performed. This constraint applies to all scale-in and scale-out rules. Set this parameter to **2 to 4**.
- **Auto Scaling Rule:** To enable the auto scaling, the scale-out and scale-in rules need to be configured.

Configuration procedure:

- a. Select **Scale-out** or **Scale-in**.
- b. Click **Add Rule**. The **Add Rule** page is displayed.
- c. Configure the **Rule Name**, **If**, **Last for**, **Add**, and **Cooldown Period** parameters.
- d. Click **OK**.

You can view, edit, or delete the rules you configured in the **Scale-out** or **Scale-in** area on the **Auto Scaling** page.

**Step 5** Configure a resource plan.

You can configure the resource plan to adjust the number of nodes, which affects the actual price. Therefore, exercise caution when performing this operation.



Configuration procedure:

1. Click **Configure Node Range for Specific Time Range** under **Default Range**.
2. Configure the **Time Range** and **Node Range** parameters. Set **Time Range** to **07:00-13:00** and **Node Range** to **5-8**. For details about the parameters, see [Table 5-14](#).
3. You can click **Configure Node Range for Specific Time Range** to configure multiple resource plans.

**Step 6** Configure the automation script. MRS 3.x does not support this operation.

1. In **Automation Script** in the **Advanced Settings**, click **Create**. The **Automation Script** page is displayed.
2. Set the following parameters: **Name**, **Script Path**, **Execution Node**, **Parameter**, **Executed**, and **Action upon Failure**. For details about the parameters, see [Table 5-15](#).
3. Click **OK** to save the automation script configurations.

**Step 7** Select **I agree to authorize MRS to scale out or scale in nodes based on the above rule**.

**Step 8** Click **OK**.

----End

## Related Information

When adding a rule, you can refer to [Table 5-13](#) to configure the corresponding metrics.

**Table 5-13** Auto scaling metrics

Cluster Type	Metric	Value Type	Description
Streaming cluster	StormSlotAvailable	Integer	Number of available Storm slots Value range: 0 to 2147483646
	StormSlotAvailablePercentage	Percentage	Percentage of available Storm slots, that is, the proportion of the available slots to total slots Value range: 0 to 100
	StormSlotUsed	Integer	Number of the used Storm slots Value range: 0 to 2147483646
	StormSlotUsedPercentage	Percentage	Percentage of the used Storm slots, that is, the proportion of the used slots to total slots Value range: 0 to 100

Cluster Type	Metric	Value Type	Description
	StormSupervisorMemAverageUsage	Integer	Average memory usage of the Supervisor process of Storm Value range: 0 to 2147483646
	StormSupervisorMemAverageUsagePercentage	Percentage	Average percentage of the used memory of the Supervisor process of Storm to the total memory of the system Value range: 0 to 100
	StormSupervisorCPUAverageUsagePercentage	Percentage	Average percentage of the used CPUs of the Supervisor process of Storm to the total CPUs Value range: 0 to 6000
Analysis cluster	YARNAppPending	Integer	Number of pending tasks on YARN Value range: 0 to 2147483646
	YARNAppPendingRatio	Ratio	Ratio of pending tasks on Yarn, that is, the ratio of pending tasks to running tasks on Yarn Value range: 0 to 2147483646
	YARNAppRunning	Integer	Number of running tasks on Yarn Value range: 0 to 2147483646
	YARNContainerAllocated	Integer	Number of containers allocated to Yarn Value range: 0 to 2147483646
	YARNContainerPending	Integer	Number of pending containers on Yarn Value range: 0 to 2147483646
	YARNContainerPendingRatio	Ratio	Ratio of pending containers on Yarn, that is, the ratio of pending containers to running containers on Yarn. Value range: 0 to 2147483646
	YARNCPUAllocated	Integer	Number of virtual CPUs (vCPUs) allocated to Yarn Value range: 0 to 2147483646
	YARNCPUAvailable	Integer	Number of available vCPUs on Yarn Value range: 0 to 2147483646

Cluster Type	Metric	Value Type	Description
	YARNCPUsAvailablePercentage	Percentage	Percentage of available vCPUs on Yarn, that is, the proportion of available vCPUs to total vCPUs Value range: 0 to 100
	YARNCPUPending	Integer	Number of pending vCPUs on Yarn Value range: 0 to 2147483646
	YARNMemoryAllocated	Integer	Memory allocated to Yarn. The unit is MB. Value range: 0 to 2147483646
	YARNMemoryAvailable	Integer	Available memory on Yarn. The unit is MB. Value range: 0 to 2147483646
	YARNMemoryAvailablePercentage	Percentage	Percentage of available memory on Yarn, that is, the proportion of available memory to total memory on Yarn Value range: 0 to 100
	YARNMemoryPending	Integer	Pending memory on Yarn Value range: 0 to 2147483646

 **NOTE**

- When the value type is percentage or ratio in [Table 5-13](#), the valid value can be accurate to percentile. The percentage metric value is a decimal value with a percent sign (%) removed. For example, 16.80 represents 16.80%.
- Hybrid clusters support all metrics of analysis and streaming clusters.

When adding a resource plan, you can set parameters by referring to [Table 5-14](#).

**Table 5-14** Configuration items of a resource plan

Configuration Item	Description
Time Range	Start time and End time of a resource plan are accurate to minutes, with the value ranging from <b>00:00</b> to <b>23:59</b> . For example, if a resource plan starts at 8:00 and ends at 10:00, set this parameter to 8:00-10:00. The end time must be at least 30 minutes later than the start time.

Configuration Item	Description
Node Range	The number of nodes in a resource plan ranges from <b>0</b> to <b>500</b> . In the time range specified in the resource plan, if the number of Task nodes is less than the specified minimum number of nodes, it will be increased to the specified minimum value of the node range at a time. If the number of Task nodes is greater than the maximum number of nodes specified in the resource plan, the auto scaling function reduces the number of Task nodes to the maximum value of the node range at a time. The minimum number of nodes must be less than or equal to the maximum number of nodes.

 **NOTE**

- When a resource plan is enabled, the **Default Range** value on the auto scaling page forcibly takes effect beyond the time range specified in the resource plan. For example, if **Default Range** is set to **1-2**, **Time Range** is between **08:00-10:00**, and **Node Range** is **4-5** in a resource plan, the number of Task nodes in other periods (0:00-8:00 and 10:00-23:59) of a day is forcibly limited to the default node range (1 to 2). If the number of nodes is greater than 2, auto scale-in is triggered; if the number of nodes is less than 1, auto scale-out is triggered.
- When a resource plan is not enabled, the **Default Range** takes effect in all time ranges. If the number of nodes is not within the default node range, the number of Task nodes is automatically increased or decreased to the default node range.
- Time ranges of resource plans cannot be overlapped. The overlapped time range indicates that two effective resource plans exist at a time point. For example, if resource plan 1 takes effect from **08:00** to **10:00** and resource plan 2 takes effect from **09:00** to **11:00**, the time range between **09:00** to **10:00** is overlapped.
- The time range of a resource plan must be on the same day. For example, if you want to configure a resource plan from **23:00** to **01:00** in the next day, configure two resource plans whose time ranges are **23:00-00:00** and **00:00-01:00**, respectively.

When adding an automation script, you can set related parameters by referring to [Table 5-15](#).

**Table 5-15** Configuration items of an automation script

Configuration Item	Description
Name	Automation script name. The value can contain only digits, letters, spaces, hyphens (-), and underscores (_) and must not start with a space. The value can contain 1 to 64 characters. <b>NOTE</b> A name must be unique in the same cluster. You can set the same name for different clusters.

Configuration Item	Description
Script Path	<p>Script path. The value can be an OBS file system path or a local VM path.</p> <ul style="list-style-type: none"> <li>• An OBS file system path must start with <b>s3a://</b> and end with <b>.sh</b>, for example, <b>s3a://mrs-samples/xxx.sh</b>.</li> <li>• A local VM path must start with a slash (/) and end with <b>.sh</b>. For example, the path of the example script for installing the Zepelin is <b>/opt/bootstrap/zepelin/zepelin_install.sh</b>.</li> </ul>
Execution Node	<p>Select a type of the node where an automation script is executed.</p> <p><b>NOTE</b></p> <ul style="list-style-type: none"> <li>• If you select <b>Master</b> nodes, you can choose whether to run the script only on the active Master nodes by enabling or disabling the <b>Active Master</b> switch.</li> <li>• If you enable it, the script runs only on the active Master nodes. If you disable it, the script runs on all Master nodes. This switch is disabled by default.</li> </ul>
Parameter	<p>Automation script parameter. The following predefined variables can be imported to obtain auto scaling information:</p> <ul style="list-style-type: none"> <li>• <b>\${mrs_scale_node_num}</b>: Number of auto scaling nodes. The value is always positive.</li> <li>• <b>\${mrs_scale_type}</b>: Scale-out/in type. The value can be <b>scale_out</b> or <b>scale_in</b>.</li> <li>• <b>\${mrs_scale_node_hostnames}</b>: Host names of the auto scaling nodes. Use commas (,) to separate multiple host names.</li> <li>• <b>\${mrs_scale_node_ips}</b>: IP address of the auto scaling nodes. Use commas (,) to separate multiple IP addresses.</li> <li>• <b>\${mrs_scale_rule_name}</b>: Name of the triggered auto scaling rule. For a resource plan, this parameter is set to <b>resource_plan</b>.</li> </ul>
Executed	<p>Time for executing an automation script. The following four options are supported: <b>Before scale-out</b>, <b>After scale-out</b>, <b>Before scale-in</b>, and <b>After scale-in</b>.</p> <p><b>NOTE</b></p> <p>Assume that the execution nodes include Task nodes.</p> <ul style="list-style-type: none"> <li>• The automation script executed before scale-out cannot run on the Task nodes to be added.</li> <li>• The automation script executed after scale-out can run on the added Task nodes.</li> <li>• The automation script executed before scale-in can run on Task nodes to be deleted.</li> <li>• The automation script executed after scale-in cannot run on the deleted Task nodes.</li> </ul>

Configuration Item	Description
Action upon Failure	<p>Whether to continue to execute subsequent scripts and scale-out/in after the script fails to be executed.</p> <p><b>NOTE</b></p> <ul style="list-style-type: none"> <li>You are advised to set this parameter to <b>Continue</b> in the commissioning phase so that the cluster can continue the scale-out/in operation no matter whether the script is executed successfully.</li> <li>If the script fails to be executed, view the log in <code>/var/log/Bootstrap</code> on the cluster VM.</li> <li>The scale-in operation cannot be rolled back. Therefore, the <b>Action upon Failure</b> can only be set to <b>Continue</b> after scale-in.</li> </ul>

 **NOTE**

The automation script is triggered only during auto scaling. It is not triggered when the cluster node is manually scaled out or in.

## 5.5 Configuring Auto Scaling Rules When Creating a Cluster

In big data application scenarios, especially real-time data analysis and processing, the number of cluster nodes needs to be dynamically increased or decreased according to data volume changes to add or reduce resources. The auto scaling function of MRS enables clusters to be automatically scaled out or in based on cluster loads. In addition, if the data volume changes in a cycle by day and you want to scale out or in a cluster before the data volume changes, you can use the MRS resource plan feature (setting the Task node quantity based on the time range).

- Auto scaling rules: You can increase or decrease Task nodes based on real-time cluster loads. Auto scaling will be triggered when the data volume changes but there may be some delays.
- Resource plan (setting the Task node quantity based on the time range): If the data volume changes periodically, you can create resource plans to resize the cluster before the data volume changes, thereby avoiding delays in increasing or decreasing resources.

You can configure either auto scaling rules or resource plans or both of them to trigger the auto scaling. Configuring both resource plans and auto scaling rules improves the cluster node scalability to cope with occasionally unexpected data volume peaks.

In some service scenarios, resources need to be reallocated or service logic needs to be modified after cluster scale-out or scale-in. If you manually scale out or scale in a cluster, you can log in to cluster nodes to reallocate resources or modify service logic. If you use auto scaling, MRS enables you to customize automation scripts for resource reallocation and service logic modification. Automation scripts can be executed before and after auto scaling and automatically adapt to service

load changes, all of which eliminates manual operations. In addition, automation scripts can be fully customized and executed at various moments, which can meet your personalized requirements and improve auto scaling flexibility.

#### NOTE

You can configure auto scaling rules when creating a cluster or after a cluster has been created. This section describes how to configure auto scaling rules during cluster creation. For details about how to configure auto scaling rules after cluster creation, see [Configuring an Auto Scaling Rule](#).

## Background

You can configure either auto scaling rules or resource plans or both of them to trigger the auto scaling.

- Auto scaling rules:
  - You can set a maximum of five rules for scaling out or in a cluster, respectively.
  - The system determines the scale-out and then scale-in based on your configuration sequence. Important policies take precedence over other policies to prevent repeated triggering when the expected effect cannot be achieved after a scale-out or scale-in.
  - Comparison factors include greater than, greater than or equal to, less than, and less than or equal to.
  - Cluster scale-out or scale-in can be triggered only after the configured metric threshold is reached for consecutive 5n (the default value of n is 1) minutes.
  - After each scale-out or scale-in, there is a cooling duration that is greater than 0 and lasts 20 minutes by defaults.
  - In each cluster scale-out or scale-in, at least one node and at most 100 nodes can be added or reduced.
- Resource plans (setting the number of Task nodes by time range):
  - You can specify a Task node range (minimum number to maximum number) in a time range. If the number of Task nodes is beyond the Task node range in a resource plan, the system triggers cluster scale-out or scale-in.
  - You can set a maximum of five resource plans for a cluster.
  - A resource plan cycle is by day. The start time and end time can be set to any time point between 00:00 and 23:59. The start time must be at least 30 minutes earlier than the end time. Time ranges configured for different resource plans cannot overlap.
  - After a resource plan triggers cluster scale-out or scale-in, there is 10-minute cooling duration. Auto scaling will not be triggered again within the cooling time.
  - When a resource plan is enabled, the number of Task nodes in the cluster is limited to the default node range configured by you in other time periods except the time period configured in the resource plan.
  - If the resource plan is not enabled, the number of Task nodes is not limited to the default node range.

- Automation scripts:
  - You can set an automation script so that it can automatically run on cluster nodes when auto scaling is triggered.
  - You can set a maximum number of 10 automation scripts for a cluster.
  - You can specify an automation script to be executed on one or more types of nodes.
  - Automation scripts can be executed before or after scale-out or scale-in.
  - Before using automation scripts, upload them to a cluster VM or OBS file system in the same region as the cluster. The automation scripts uploaded to the cluster VM can be executed only on the existing nodes. If you want to make the automation scripts run on the new nodes, upload them to the OBS file system.

## Adding an Auto Scaling Rule

**Step 1** Log in to the MRS management console.

**Step 2** Click **Create Cluster**, the **Create Cluster** page is displayed.

**Step 3** Configure the cluster software and hardware by referring to [Creating a Custom Cluster](#).

**Step 4** On the **Set Advanced Options** tab page, click **Add** in the **Auto Scaling** area.

**Step 5** Add an auto scaling rule.

You can configure the auto scaling rule to adjust the number of nodes, which affects the actual price. Therefore, exercise caution when performing this operation.

- Node type: Select the type of Task nodes for which an auto scaling rule is to be added. For an analysis cluster, the option is **Analysis Task**. For a streaming cluster, the option is **Streaming Task**. For a hybrid cluster, the options are **Analysis Task** and **Streaming Task**.
- Default node range: Enter a Task node range, in which auto scaling is performed. This constraint applies to all scale-in and scale-out rules. The value ranges from 0 to 500.
- To add the auto scaling rule, perform the following operations:
  - a. In **Type**, select **Scale-out** or **Scale-in**.
  - b. Configure the **Rule Name**, **If**, **Last for**, **Add**, and **Cooldown Period** parameters. For details about monitoring metrics that trigger auto scaling, see [Table 5-13](#).
  - c. Click **OK**.

You can view the added scaling rules in the **Add Auto Scaling Rule** area and edit or delete the rule in the **Operation** column.
  - d. Add more rules by clicking **Add Auto Scaling Rule**.

**Step 6** Click **OK**.

You can view the added scaling rules in the **Add Auto Scaling Rule** area and edit or delete the rule in the **Operation** column.

----End



## Adding a Resource Plan

If the data volume changes regularly every day and you want to scale out or in a cluster before the data volume changes, you can create resource plans to adjust the number of Task nodes as planned in the specified time range.

For example, the service data volume for real-time processing peaks between 7:00 and 13:00 every day and is stable and low for other time. Assume that an MRS streaming cluster is used to process the service data. Between 7:00 and 13:00, five Task nodes are required for processing the peak data volume, and only two task nodes are required for other time. You can perform the following steps to configure a resource plan.

- Step 1** Log in to the MRS management console.
- Step 2** Click **Create Cluster**, the **Create Cluster** page is displayed.
- Step 3** Configure the cluster software and hardware by referring to [Creating a Custom Cluster](#).
- Step 4** On the **Set Advanced Options** tab page, click **Add** in the **Auto Scaling** area.
- Step 5** Add a resource plan.

You can configure the resource plan to adjust the number of nodes, which affects the actual price. Therefore, exercise caution when performing this operation.

- **Node type:** Select the type of Task nodes for which an auto scaling rule is to be added. For an analysis cluster, the option is **Analysis Task**. For a streaming cluster, the option is **Streaming Task**. For a hybrid cluster, the options are **Analysis Task** and **Streaming Task**.
- **Default node range:** Enter a Task node range, in which auto scaling is performed. This constraint applies to all scale-in and scale-out rules. The value ranges from 0 to 500. For example, the default node range **2-2** indicates that the number of Task nodes is fixed to 2 except the time range specified in the resource plan.
- To add the resource plan, perform the following operations:
  - a. Configure the **Time Range** and **Node Range** parameters. For example, set **Time Range** to **07:00-13:00**, and **Node Range** to **5-5**. This indicates that the number of Task nodes is fixed to 5 in the time range specified in the resource plan. For details about the parameters, see [Table 5-14](#).
  - b. Add more resource plans by clicking **Add Resource Plan**.
  - c. Click **OK**.

You can view or modify the added the auto scaling plans in the **Auto Scaling** area, and delete the plan in the **Operation** column.

- Step 6** (Optional) Add an automation script. Currently, MRS 3.x does not support the Bootstrap action.
  1. Click **Create**.
  2. Configure the **Name**, **Script Path**, **Parameter**, **Execution Node**, **Execution Time**, and **Action upon Failure** parameter. For details about the parameters, see [Table 5-16](#).

**Table 5-16** Parameter description

Parameter	Description
Name	<p>Name of a bootstrap action script</p> <p>The value can contain only digits, letters, spaces, hyphens (-), and underscores (_) and must not start with a space.</p> <p>The value can contain 1 to 64 characters.</p> <p><b>NOTE</b> A name must be unique in the same cluster. You can set the same name for different clusters.</p>
Script Path	<p>Script path. The value can be an OBS file system path or a local VM path.</p> <ul style="list-style-type: none"> <li>- An OBS file system path must start with <b>s3a://</b> and end with <b>.sh</b>, for example, <b>s3a://mrs-samples/xxx.sh</b>.</li> <li>- A local VM path must start with a slash (/) and end with <b>.sh</b>.</li> </ul>
Parameter	Automatic script parameter.
Execution Node	Select a type of the node where the bootstrap action script is executed.
Executed	<p>Select the time when the bootstrap action script is executed.</p> <ul style="list-style-type: none"> <li>- Before</li> <li>- After</li> <li>- Before scale-in</li> <li>- After scale-in</li> </ul>
Action upon Failure	<p>Whether to continue to execute subsequent scripts and create a cluster after the script fails to be executed.</p> <p><b>NOTE</b> You are advised to set this parameter to <b>Continue</b> in the debugging phase so that the cluster can continue to be installed and started no matter whether the bootstrap action is successful.</p>

3. Click **OK** to save the bootstrap action.

----End

## 5.6 Changing the Subnet of a Cluster

If the current subnet does not have sufficient IP addresses, you can change to another subnet in the same VPC of the current cluster to obtain more available subnet IP addresses. Changing a subnet does not affect the IP addresses or subnets of existing nodes.

For details about how to configure network ACL outbound rules, see [How Do I Configure a Network ACL Outbound Rule?](#)

## Changing a Subnet When No Network ACL Is Associated

- Step 1** Log in to the MRS console.
- Step 2** Click the target cluster name to go to its details page.
- Step 3** Click **Change Subnet** on the right of **Default Subnet**.
- Step 4** Select the target subnet and click **OK**.

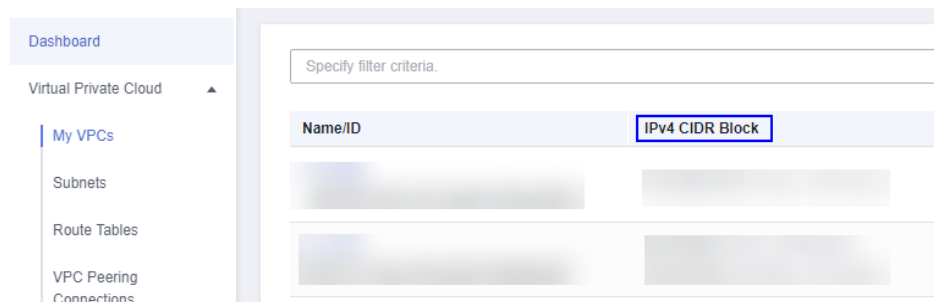
If no subnet is available, click **Create Subnet** to create a subnet first.

----End

## Changing a Subnet When a Network ACL Is Associated

- Step 1** Log in to the MRS console and click the target cluster to go to its details page.
- Step 2** In the **Basic Information** area, view **VPC**.
- Step 3** Log in to the VPC console. In the navigation pane on the left, choose **Virtual Private Cloud** and obtain the IPv4 CIDR block corresponding to the VPC obtained in [Step 2](#).

**Figure 5-1** Obtaining the IPv4 CIDR block

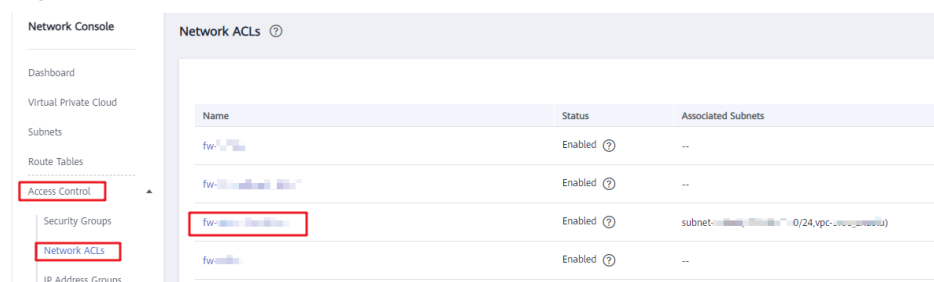


- Step 4** Choose **Access Control > Network ACLs** and click the name of the network ACL that is associated with the default and new subnets.

**NOTE**

If both the default and new subnets are associated with a network ACL, add inbound rules to the network ACL by referring to [Step 5](#) to [Step 7](#).

**Figure 5-2** Network ACLs



**Step 5** On the **Inbound Rules** page, choose **More > Insert Rule Above** in the **Operation** column.

**Step 6** Add a network ACL rule. Set **Action** to **Allow**, **Source** to the VPC IPv4 CIDR block obtained in [Step 3](#), and retain the default values for other parameters.

**Step 7** Click **OK**.

 **NOTE**

If you do not want to allow access from all IPv4 CIDR blocks of the VPC, add the IPv4 CIDR blocks of the default and new subnets by performing [Step 8](#) to [Step 12](#). If the rules for VPC IPv4 CIDR blocks have been added, skip [Step 8](#) to [Step 12](#).

**Step 8** Log in to the MRS console.

**Step 9** Click the target cluster to go to its details page.

**Step 10** Click **Change Subnet** on the right of **Default Subnet**.

**Step 11** Obtain the IPv4 CIDR blocks of the default and new subnets.

---

**NOTICE**

In this case, you do not need to click **OK** displayed in the **Change Subnet** dialog box. Otherwise, the default subnet will be updated to the new subnet, thereby making it difficult to query the IPv4 CIDR block of the default subnet. Exercise caution when performing this operation.

---

**Step 12** Add the IPv4 CIDR blocks of the default and target subnets to the inbound rules of the network ACL bound to the two subnets by referring to [Step 4](#) to [Step 7](#).

**Step 13** Log in to the MRS console.

**Step 14** Click the target cluster to go to its details page.

**Step 15** Click **Change Subnet** on the right of **Default Subnet**.

**Step 16** Select the target subnet and click **OK**.

----End

## How Do I Configure a Network ACL Outbound Rule?

- Method 1

Allow all outbound traffic. This method ensures that clusters can be created and used properly.

- Method 2

Allow the mandatory outbound rules that can ensure the successful creation of clusters. You are not advised to use this method because created clusters may not run properly due to absent outbound rules. If the preceding problem occurs, contact O&M personnel.

Similar to the example provided in method 1, set **Action** to **Allow** and add the outbound rules whose destinations are the address with **Secure Communications** enabled, NTP server address, OBS server address, OpenStack address, and DNS server address, respectively.

## 5.7 Configuring Message Notification

MRS uses SMN to offer a publish/subscribe model to achieve one-to-multiple message subscriptions and notifications in a variety of message types (SMSs and emails).

### Scenario

On the MRS management console, you can enable or disable the notification service on the **Alarms** tab page of the cluster details page. The functions in the following scenarios can be implemented only after the required cluster function is enabled:

- After a user subscribes to the notification service, the MRS management plane notifies the user of success or failure of manual cluster scale-out and scale-in, cluster termination, and auto scaling by emails or SMS messages.
- The management plane checks the alarms about the MRS cluster and sends a notification to the tenant if the alarms critical.
- If either of the operations such as deletion, shutdown, specifications modification, restart, and OS update is performed on an ECS in a cluster, the MRS cluster works abnormally. The management plane notifies a user when detecting that the VM of the user is in either of the preceding operations.

### Creating a Topic

A topic is a specified event for message publication and notification subscription. It serves as a message sending channel, where publishers and subscribers can interact with each other.

1. Log in to the management console.
2. Click **Service List**, and choose **Application > Simple Message Notification**. The **SMN** page is displayed.
3. In the navigation pane, choose **Topic Management > Topics**. The **Topics** page is displayed.
4. Click **Create Topic**. The **Create Topic** dialog box is displayed.
5. In **Topic Name**, enter a topic name. In **Display Name**, enter a display name.
6. Select an existing project from the **Enterprise Project** drop-down list, or click **Create Enterprise Project** to create an enterprise project on the **Enterprise Project Management** page and then select it.
7. Set tag keys and tag values. Tags consist of keys and values. They identify cloud resources so that you can easily categorize and search for your resources.

### Adding Subscriptions to a Topic

To deliver messages published to a topic to subscribers, you must add subscription endpoints to the topic. SMN automatically sends a confirmation message to the

subscription endpoint. The confirmation message is valid only within 48 hours. The subscribers must confirm the subscription within 48 hours so that they can receive notification messages. Otherwise, the confirmation message becomes invalid, and you need to send it again.

1. Log in to the management console.
2. Choose **Application > Simple Message Notification**.  
The **SMN** page is displayed.
3. In the navigation pane, choose **Topic Management > Topics**.  
The **Topics** page is displayed.

4. Locate the topic to which you want to add a subscription, click **More** in the **Operation** column, and select **Add Subscription**.

The **Add Subscription** box is displayed.

Protocol can be set to **SMS**, FunctionGraph (function), **HTTP**, **HTTPS**, and **Email**.

**Endpoint** indicates the address of the subscription endpoint. SMS and email, endpoints can be entered in batches. When adding endpoints in batches, each endpoint address occupies a line. You can enter a maximum of 10 endpoints.

5. Click **OK**.

The subscription you added is displayed in the subscription list.

## Send information to subscribers.

1. Log in to the MRS management console.
2. Choose **Clusters > Active Clusters**, select a running cluster, and click its name to switch to the cluster details page.
3. Click **Alarms**.
4. Choose **Notification Rules > Add Notification Rule**. The **Add Notification Rule** page is displayed.
5. Set the notification rule parameters.

**Table 5-17** Parameters of a notification rule

Parameter	Description
Rule Name	User-defined notification rule name. Only digits, letters, hyphens (-), and underscores (_) are allowed.
Message Notification	<ul style="list-style-type: none"> <li>• If you enable this function, the system sends notifications to subscribers based on the notification rule.</li> <li>• If you disable this function, the rule does not take effect, that is, notifications are not sent to subscribers.</li> </ul>

Parameter	Description
Topic Name	Select an existing topic or click <b>Create Topic</b> to create a topic.
Notification Type	Select the type of the notification to be subscribed to. <ul style="list-style-type: none"> <li>Alarm</li> </ul>
Subscription Items	Select the items to be subscribed to. You can select all or some items as required. Subscription rules in MRS 3.x or later: Alarm severity: critical, major, and minor Subscription rules in versions earlier than MRS 3.x: <ul style="list-style-type: none"> <li>Critical</li> <li>Major</li> <li>Minor</li> <li>Suggestion</li> </ul>

6. Click **OK**.

## 5.8 O&M

### 5.8.1 Authorizing O&M

If you need technical support personnel to help you with troubleshooting, you can use the O&M authorization function to authorize technical support personnel to access your local host for fault location.

#### Procedure

- Step 1** Log in to the MRS management console.
- Step 2** In the navigation tree of the MRS management console, choose **Clusters > Active Clusters**, select a running cluster, and click its name to switch to the cluster details page.
- Step 3** In the upper right corner of the page, click **O&M**, choose **Authorize O&M**, and select the deadline for the support personnel to access the local host. Before the deadline, the support personnel have the temporary permission to access the local host.

**Step 4** After the fault is rectified, click **O&M** in the upper right corner of the page and select **Cancel Authorization** to cancel the access permission for the support personnel.

----End

## 5.8.2 Sharing Logs

If you need technical support personnel to help you with troubleshooting, you can use the log sharing function to provide logs in a specific time to technical support personnel for fault location.

### Procedure

**Step 1** Log in to the MRS management console.

**Step 2** In the navigation tree of the MRS management console, choose **Clusters > Active Clusters**, select a cluster, and click its name to switch to the cluster details page.

**Step 3** In the upper right corner of the displayed page, choose **O&M > Share Log** to open the **Share Log** dialog box.

**Step 4** Select the start time and end time in **Time Range**.

#### NOTE

- Select **Time Range** based on the suggestions of support personnel.
- **End Date** must be later than **Start Date**. Otherwise, logs cannot be filtered by time.

----End

## 5.9 Terminating a Cluster

You can terminate an MRS cluster after job execution is complete.

### Background

You can manually terminate a cluster after data analysis is complete or when the cluster encounters an exception. A cluster failed to be deployed will be automatically terminated.

### Procedure

**Step 1** Log in to the MRS console.

**Step 2** In the navigation tree of the MRS console, choose **Clusters > Active Clusters**.

**Step 3** Locate the cluster to be terminated, and click **Terminate** in the **Operation** column.

The cluster status changes from **Running** to **Terminating**, and finally to **Terminated**. You can view the clusters in **Terminated** state in **Cluster History**.

----End




## 5.10 Deleting a Failed Task

This section describes how to delete a failed MRS task.

### Background

If a cluster fails to be created, terminated, scaled out, or scaled in, the **Manage Failed Tasks** page is displayed. Only the tasks that fail to be deleted are displayed on the **Cluster History** page. You can delete a failed task that is not required.

### Procedure

- Step 1** Log in to the MRS management console.
- Step 2** In the left navigation pane, choose **Clusters > Active Clusters**.
- Step 3** Click  or the number on the right of **Failed Tasks**. The **Manage Failed Tasks** page is displayed.
- Step 4** In the **Operation** column of the cluster that you want to start, click **Delete**.  
In this step, only one job can be deleted.
- Step 5** You can click **Delete All** in the upper left corner of the task list to delete all failed tasks.

----End

## 5.11 Job Management

### 5.11.1 Introduction to MRS Jobs

An MRS job is the program execution platform of MRS. It is used to process and analyze user data. After a job is created, all job information is displayed on the **Jobs** tab page. You can view a list of all jobs and create and manage jobs. If the **Jobs** tab is not displayed on the cluster details page, submit a job in the background.

Data sources processed by MRS are from OBS or HDFS. OBS is an object-based storage service that provides you with massive, secure, reliable, and cost-effective data storage capabilities. MRS can process data in OBS directly. You can view, manage, and use data by using the web page of the management control platform or OBS client. In addition, you can use REST APIs independently or integrate APIs to service applications to manage and access data.

Before creating jobs, upload the local data to OBS for MRS to compute and analyze. MRS allows exporting data from OBS to HDFS for computing and analyzing. After the analyzing and computing are complete, you can store the data in HDFS or export them to OBS. HDFS and OBS can also store the compressed data in the format of **bz2** or **gz**.

## Category

An MRS cluster allows creating and managing the following jobs: If a cluster in the **Running** state fails to create a job, check the health status of related components on the cluster management page. For details, see [Viewing and Customizing Cluster Monitoring Metrics](#).

- MapReduce: provides the capability of processing massive data quickly and in parallel. It is a distributed data processing mode and execution environment. MRS supports the submission of MapReduce JAR programs.
- Spark: a distributed in-memory computing framework. MRS supports SparkSubmit, Spark Script, and Spark SQL jobs.
  - SparkSubmit: You can submit the Spark JAR and Spark Python programs, execute the Spark Application, and compute and process user data.
  - SparkScript: You can submit the SparkScript scripts and batch execute Spark SQL statements.
  - Spark SQL: You can use Spark SQL statements (similar to SQL statements) to query and analyze user data in real time.
- Hive: an open-source data warehouse based on Hadoop. MRS allows you to submit HiveScript scripts and execute Hive SQL statements.
- Flink: provides a distributed big data processing engine that can perform stateful computations over both finite and infinite data streams.

## Job List

Tasks are listed in chronological order by default in the task list, with the most recent jobs displayed at the top. [Table 5-18](#) describes the parameters in the job list.



**Table 5-18** Job list parameters






Parameter	Description
Name/ID	Job name, which is set when a job is created. ID is the unique identifier of a job. After a job is added, the system automatically assigns a value to ID.
Username	Name of the user who submits a job.

Parameter	Description
Type	<p>The following data types are supported:</p> <ul style="list-style-type: none"> <li>• DistCp: importing and exporting data</li> <li>• MapReduce</li> <li>• Spark</li> <li>• SparkSubmit</li> <li>• SparkScript</li> <li>• Spark SQL</li> <li>• Hive SQL</li> <li>• HiveScript</li> <li>• Flink</li> </ul> <p><b>NOTE</b></p> <ul style="list-style-type: none"> <li>• After importing and exporting files on the <b>Files</b> tab page, you can view the DistCp job on the <b>Jobs</b> tab page.</li> <li>• Spark, Hive, and Flink jobs can be added only when the Spark, Hive, and Flink components are selected during cluster creation and the cluster is running.</li> </ul>
Status	<p>Job status.</p> <ul style="list-style-type: none"> <li>• Submitted</li> <li>• Accepted</li> <li>• Running</li> <li>• Completed</li> <li>• Terminated</li> <li>• Abnormal</li> </ul>
Result	<p>Execution result of a job.</p> <ul style="list-style-type: none"> <li>• <b>Undefined</b>: indicates that the job is being executed.</li> <li>• <b>Successful</b>: indicates that the job has been successfully executed.</li> <li>• <b>Killed</b>: indicates that the job is manually terminated during execution.</li> <li>• <b>Failed</b>: indicates that the job fails to be executed.</li> </ul> <p><b>NOTE</b></p> <p>Once a job has succeeded or failed, you cannot execute it again. However, you can add a job, and set job parameters to submit a job again.</p>
Submitted	Time when a job is submitted.
Ended	Time when a job is completed or manually stopped.

Parameter	Description
Operation	<ul style="list-style-type: none"> <li>Viewing Log: Click <b>View Log</b> to view the real-time logs of running jobs. For details, see <a href="#">Viewing Job Configuration and Logs</a>.</li> <li>View Details: Click <b>View Details</b> to view the detailed configuration information about jobs. For details, see <a href="#">Viewing Job Configuration and Logs</a>.</li> <li>More <ul style="list-style-type: none"> <li>Stop: You can click <b>Stop</b> to stop a running job. For details, see <a href="#">Stopping a Job</a>.</li> <li>Delete: Click <b>Delete</b> to delete a job. For details, see <a href="#">Deleting a Job</a>.</li> <li>View Result: Click <b>View Result</b> to view the execution results of SparkSQL and SparkScript jobs whose status is <b>Completed</b> and result is <b>Successful</b>.</li> </ul> </li> </ul> <p><b>NOTE</b></p> <ul style="list-style-type: none"> <li>You cannot stop Spark SQL jobs.</li> <li>A deleted job cannot be restored. Therefore, exercise caution when deleting a job.</li> <li>If you choose to save job logs to OBS or HDFS, the system compresses and saves the logs to the corresponding path after the job execution is completed. Therefore, after a job execution of this type is completed, the job status is still <b>Running</b>. After the log is successfully stored, the job status changes to <b>Completed</b>. The log storage duration depends on the log size and takes several minutes.</li> </ul>

**Table 5-19** Icon description

Icon	Description
	Select a time range for job submission to filter jobs submitted in the time range.
	Select a certain job execution result from the drop-down list to display jobs of the status. <ul style="list-style-type: none"> <li>All statuses: Filter all jobs.</li> <li>Successful: Filter jobs that are successfully executed.</li> <li>Undefined: Filter jobs that are being executed.</li> <li>Killed: Filter jobs that are manually stopped.</li> <li>Failed: Filter jobs that fail to be executed.</li> </ul>

Icon	Description
	Select a certain job type from the drop-down list to display jobs of the type. <ul style="list-style-type: none"> <li>• All types</li> <li>• MapReduce</li> <li>• HiveScript</li> <li>• Distcp</li> <li>• SparkScript</li> <li>• Spark SQL</li> <li>• Hive SQL</li> <li>• SparkSubmit</li> <li>• Flink</li> </ul>
	In the search box, search for a job by setting the corresponding search condition and click  . <ul style="list-style-type: none"> <li>• Job name.</li> <li>• Job ID.</li> <li>• Username.</li> <li>• Queue name.</li> </ul>
	Click  to manually refresh the job list.

## Job Execution Permission Description

For a security cluster with Kerberos authentication enabled, a user needs to synchronize an IAM user before submitting a job on the MRS web UI. After the synchronization is completed, the MRS system generates a user with the same IAM username. Whether a user has the permission to submit jobs depends on the IAM policy bound to the user during IAM synchronization. For details about the job submission policy, see [Table 2-1](#) in [Synchronizing IAM Users to MRS](#).

When a user submits a job that involves the resource usage of a specific component, such as accessing HDFS directories and Hive tables, user **admin** (Manager administrator) must grant the relevant permission to the user. Detailed operations are as follows:

- Step 1** Log in to Manager as user **admin**.
- Step 2** Add the role of the component whose permission is required by the user. For details, see [Creating a Role](#).
- Step 3** Change the user group to which the user who submits the job belongs and add the new component role to the user group. For details, see [Related Tasks](#).

 NOTE

After the component role bound to the user group to which the user belongs is modified, it takes some time for the role permissions to take effect.

----End

## 5.11.2 Running a MapReduce Job

You can submit programs developed by yourself to MRS to execute them, and obtain the results. This section describes how to submit a MapReduce job on the MRS management console. MapReduce jobs are used to submit JAR programs to quickly process massive amounts of data in parallel and create a distributed data processing and execution environment.

If the job and file management functions are not supported on the cluster details page, submit the jobs in the background.

### Prerequisites

You have uploaded the program packages and data files required for running jobs to OBS or HDFS.

### Submitting a Job on the GUI

- Step 1** Log in to the MRS management console.
- Step 2** Choose **Clusters > Active Clusters**, select a running cluster, and click its name to switch to the cluster details page.
- Step 3** If Kerberos authentication is enabled for the cluster, perform the following steps. If Kerberos authentication is not enabled for the cluster, skip this step.


In the **Basic Information** area on the **Dashboard** tab page, click **Click to synchronize** on the right side of **IAM User Sync** to synchronize IAM users. For details, see [Synchronizing IAM Users to MRS](#).

 NOTE

- When the policy of the user group to which the IAM user belongs changes from MRS ReadOnlyAccess to MRS CommonOperations, MRS FullAccess, or MRS Administrator, wait for 5 minutes until the new policy takes effect after the synchronization is complete because the **SSSD** (System Security Services Daemon) cache of cluster nodes needs time to be updated. Then, submit a job. Otherwise, the job may fail to be submitted.
- When the policy of the user group to which the IAM user belongs changes from MRS CommonOperations, MRS FullAccess, or MRS Administrator to MRS ReadOnlyAccess, wait for 5 minutes until the new policy takes effect after the synchronization is complete because the **SSSD** cache of cluster nodes needs time to be updated.

- Step 4** Click the **Jobs** tab.
- Step 5** Click **Create**. The **Create Job** page is displayed.
- Step 6** In **Type**, select **MapReduce**. Configure other job information.

**Table 5-20** Job configuration information

Parameter	Description
Name	<p>Job name. It contains 1 to 64 characters. Only letters, digits, hyphens (-), and underscores (_) are allowed.</p> <p><b>NOTE</b> You are advised to set different names for different jobs.</p>
Program Path	<p>Path of the program package to be executed. The following requirements must be met:</p> <ul style="list-style-type: none"> <li>• Contains a maximum of 1,023 characters, excluding special characters such as ; &amp;&gt;&lt;'\$. The parameter value cannot be empty or full of spaces.</li> <li>• The path of the program to be executed can be stored in HDFS or OBS. The path varies depending on the file system. <ul style="list-style-type: none"> <li>– OBS: The path must start with <b>obs://</b>. Example: <b>obs://wordcount/program/xxx.jar</b></li> <li>– HDFS: The path must start with <b>/user</b>. For details about how to import data to HDFS, see <a href="#">Importing Data</a>.</li> </ul> </li> <li>• For SparkScript and HiveScript, the path must end with <b>.sql</b>. For MapReduce, the path must end with <b>.jar</b>. For Flink and SparkSubmit, the path must end with <b>.jar</b> or <b>.py</b>. The <b>.sql</b>, <b>.jar</b>, and <b>.py</b> are case-insensitive.</li> </ul>
Parameters	<p>(Optional) It is the key parameter for program execution. Multiple parameters are separated by space.</p> <p>Configuration method: <i>Program class name Data input path Data output path</i></p> <ul style="list-style-type: none"> <li>• Program class name: It is specified by a function in your program. MRS is responsible for transferring parameters only.</li> <li>• Data input path: Click <b>HDFS</b> or <b>OBS</b> to select a path or manually enter a correct path.</li> <li>• Data output path: Enter a directory that does not exist. The parameter contains a maximum of 2,047 characters, excluding special characters such as ; &amp;&gt;&lt;'\$, and can be left blank.</li> </ul> <p><b>CAUTION</b> If you enter a parameter with sensitive information (such as the login password), the parameter may be exposed in the job details display and log printing. Exercise caution when performing this operation.</p>
Service Parameter	<p>(Optional) It is used to modify service parameters for the job. The parameter modification applies only to the current job. To make the modification take effect permanently for the cluster, follow instructions in <a href="#">Configuring Service Parameters</a>.</p> <p>To add multiple parameters, click  on the right. To delete a parameter, click <b>Delete</b> on the right.</p> <p><a href="#">Table 5-21</a> lists the common service configuration parameters.</p>

Parameter	Description
Command Reference	Command submitted to the background for execution when a job is submitted.

**Table 5-21 Service Parameter** parameters

Parameter	Description	Example Value
fs.obs.access.key	Key ID for accessing OBS.	-
fs.obs.secret.key	Key corresponding to the key ID for accessing OBS.	-

**Step 7** Confirm job configuration information and click **OK**.

After the job is created, you can manage it.

----End

## Submitting a Job in the Background

In MRS 3.x and later versions, the default installation path of the client is `/opt/Bigdata/client`. In MRS 3.x and earlier versions, the default installation path is `/opt/client`. For details, see the actual situation.

**Step 1** Log in to the MRS management console.

**Step 2** Choose **Clusters > Active Clusters**, select a running cluster, and click its name to switch to the cluster details page.

**Step 3** On the **Nodes** tab page, click the name of a Master node to go to the ECS management console.

**Step 4** Click **Remote Login** in the upper right corner of the page.

**Step 5** Enter the username and password of the Master node as prompted. The username is **root** and the password is the one set during cluster creation.

**Step 6** Run the following command to initialize environment variables:

```
source /opt/Bigdata/client/bigdata_env
```

**Step 7** If the Kerberos authentication is enabled for the current cluster, run the following command to authenticate the user. If the Kerberos authentication is disabled for the current cluster, skip this step.

```
kinit MRS cluster user
```

Example: **kinit admin**

**Step 8** Run the following command to copy the program in the OBS file system to the Master node in the cluster:



```
hadoop fs -Dfs.obs.access.key=AK -Dfs.obs.secret.key=SK -copyToLocal  
source_path.jar target_path.jar
```

```
Example: hadoop fs -Dfs.obs.access.key=XXXX -Dfs.obs.secret.key=XXXX -  
copyToLocal "obs://mrs-word/program/hadoop-mapreduce-examples-XXX.jar"  
"/home/omm/hadoop-mapreduce-examples-XXX.jar"
```

You can log in to OBS Console using AK/SK. To obtain AK/SK information, click the username in the upper right corner of the management console and choose **My Credentials > Access Keys**.

- Step 9** Run the following command to submit a wordcount job. If data needs to be read from OBS or outputted to OBS, the AK/SK parameters need to be added.

```
source /opt/Bigdata/client/bigdata_env;hadoop jar execute_jar wordcount  
input_path output_path
```

```
Example: source /opt/Bigdata/client/bigdata_env;hadoop jar /home/omm/  
hadoop-mapreduce-examples-XXX.jar wordcount -Dfs.obs.access.key=XXXX -  
Dfs.obs.secret.key=XXXX "obs://mrs-word/input/*" "obs://mrs-word/output/"
```

In the preceding command, **input\_path** indicates a path for storing job input files on OBS. **output\_path** indicates a path for storing job output files on OBS and needs to be set to a directory that does not exist

----End

### 5.11.3 Running a SparkSubmit Job

You can submit programs developed by yourself to MRS to execute them, and obtain the results. This section describes how to submit a Spark job on the MRS console.

#### Prerequisites

You have uploaded the program packages and data files required for running jobs to OBS or HDFS.

#### Submitting a Job on the GUI

- Step 1** Log in to the MRS management console.
- Step 2** Choose **Clusters > Active Clusters**, select a running cluster, and click its name to switch to the cluster details page.
- Step 3** If Kerberos authentication is enabled for the cluster, perform the following steps. If Kerberos authentication is not enabled for the cluster, skip this step.

In the **Basic Information** area on the **Dashboard** tab page, click **Click to synchronize** on the right side of **IAM User Sync** to synchronize IAM users. For details, see [Synchronizing IAM Users to MRS](#).

 **NOTE**

- When the policy of the user group to which the IAM user belongs changes from MRS ReadOnlyAccess to MRS CommonOperations, MRS FullAccess, or MRS Administrator, wait for 5 minutes until the new policy takes effect after the synchronization is complete because the **SSSD** (System Security Services Daemon) cache of cluster nodes needs time to be updated. Then, submit a job. Otherwise, the job may fail to be submitted.
- When the policy of the user group to which the IAM user belongs changes from MRS CommonOperations, MRS FullAccess, or MRS Administrator to MRS ReadOnlyAccess, wait for 5 minutes until the new policy takes effect after the synchronization is complete because the **SSSD** cache of cluster nodes needs time to be updated.

**Step 4** Click the **Jobs** tab.


**Step 5** Click **Create**. The **Create Job** page is displayed.

**Step 6** Configure job information.

- Set **Type** to **SparkSubmit**. Configure other parameters of the SparkSubmit job by referring to [Table 5-22](#).

**Table 5-22** Job configuration information

Parameter	Description
Name	Job name. It contains 1 to 64 characters. Only letters, digits, hyphens (-), and underscores (_) are allowed. <b>NOTE</b> You are advised to set different names for different jobs.
Program Path	Path of the program package to be executed. The following requirements must be met: <ul style="list-style-type: none"> <li>• Contains a maximum of 1,023 characters, excluding special characters such as ; &amp;&gt;&lt;'\$. The parameter value cannot be empty or full of spaces.</li> <li>• The path of the program to be executed can be stored in HDFS or OBS. The path varies depending on the file system. <ul style="list-style-type: none"> <li>– OBS: The path must start with <b>obs://</b>. Example: <b>obs://wordcount/program/xxx.jar</b></li> <li>– HDFS: The path must start with <b>/user</b>. For details about how to import data to HDFS, see <a href="#">Importing Data</a>.</li> </ul> </li> <li>• For SparkScript and HiveScript, the path must end with <b>.sql</b>. For MapReduce, the path must end with <b>.jar</b>. For Flink and SparkSubmit, the path must end with <b>.jar</b> or <b>.py</b>. The <b>.sql</b>, <b>.jar</b>, and <b>.py</b> are case-insensitive.</li> </ul>
Program Parameter	(Optional) Used to configure optimization parameters such as threads, memory, and vCPUs for the job to optimize resource usage and improve job execution performance. <a href="#">Table 5-23</a> describes the common parameters of a running program.

Parameter	Description
Parameters	<p>(Optional) Key parameter for program execution. The parameter is specified by the function of the user's program. MRS is only responsible for loading the parameter. Multiple parameters are separated by space.</p> <p>The parameter contains a maximum of 2,047 characters, excluding special characters such as ; &amp;&gt;&lt;'\$, and can be left blank.</p> <p><b>CAUTION</b> If you enter a parameter with sensitive information (such as the login password), the parameter may be exposed in the job details display and log printing. Exercise caution when performing this operation.</p>
Service Parameter	<p>(Optional) It is used to modify service parameters for the job. The parameter modification applies only to the current job. To make the modification take effect permanently for the cluster, follow instructions in <a href="#">Configuring Service Parameters</a>.</p> <p>To add multiple parameters, click  on the right. To delete a parameter, click <b>Delete</b> on the right.</p> <p><a href="#">Table 5-24</a> lists the common service configuration parameters.</p> <p><b>NOTE</b> If you need to run a long-term job, such as SparkStreaming, and access OBS, you need to use <b>Service Parameter</b> to import the AK/SK for accessing OBS.</p>
Command Reference	Command submitted to the background for execution when a job is submitted.

**Table 5-23** Program parameters

Parameter	Description	Example Value
--conf	Add the task configuration items.	spark.executor.me mory=2G
--driver-memory	Set the running memory of driver.	2G
--num-executors	Set the number of executors to be started.	5
--executor-cores	Set the number of executor cores.	2
--class	Set the main class of a task.	org.apache.spark. examples.SparkPi
--files	Upload files to a task. The files can be custom configuration files or some data files from OBS or HDFS.	-

Parameter	Description	Example Value
--jars	Upload additional dependency packages of a task to add the external dependency packages to the task.	-
--executor-memory	Set executor memory.	2G
--conf spark-yarn.maxAppAttempts	Control the number of AM retries.	If this parameter is set to <b>0</b> , retry is not allowed. If this parameter is set to <b>1</b> , one retry is allowed.

**Table 5-24 Service Parameter** parameters

Parameter	Description	Example Value
fs.obs.access.key	Key ID for accessing OBS.	-
fs.obs.secret.key	Key corresponding to the key ID for accessing OBS.	-

**Step 7** Confirm job configuration information and click **OK**.

After the job is created, you can manage it.

----End

## Submitting a Job in the Background

In MRS 3.x and later versions, the default installation path of the client is `/opt/Bigdata/client`. In MRS 3.x and earlier versions, the default installation path is `/opt/client`. For details, see the actual situation.

**Step 1** Create a user for submitting jobs. For details, see [Creating a User](#).

In this example, a machine-machine user used in the user development scenario has been created, and user groups (**hadoop** and **supergroup**), the primary group (**supergroup**), and role permissions (**System\_administrator** and **default**) have been correctly assigned to the user.

**Step 2** On MRS Manager, choose **System > Manage User**. In the **Operation** column of the new user, choose **More > Download Authentication Credential**.

**Step 3** Upload JAR files related to the job to the cluster. In this example, the sample JAR file built in Spark is used. It is stored in `$SPARK_HOME/examples/jars/`.

**Step 4** Upload the authentication credential of the user created in [Step 2](#) to the `/opt/` directory of the cluster and run the following command to decompress the credential:

```
tar -xvf MRSTest_XXXXXX_keytab.tar
```

You will obtain two files: **user.keytab** and **krb5.conf**.

**Step 5** Before performing operations on the cluster, run the following commands:

```
source /opt/Bigdata/client/bigdata_env
```

```
cd $SPARK_HOME
```

**Step 6** Run the following command to submit the Spark job:

```
./bin/spark-submit --master yarn --deploy-mode client --conf  
spark.yarn.principal=MRSTest --conf spark.yarn.keytab=/opt/user.keytab --  
class org.apache.spark.examples.SparkPi examples/jars/spark-  
examples_2.11-2.3.2-mrs-2.0.jar 10
```

Parameter description:

1. Computing capability of Yarn, which specifies that the job is submitted in client mode.
2. Configuration item of the Spark job. The authentication file and username are transferred here.
3. **spark.yarn.principal**: user created in step 1
4. **spark.yarn.keytab**: keytab file used for authentication
5. **xx.jar**: JAR file used by the job

----End

## 5.11.4 Running a HiveSQL Job

You can submit programs developed by yourself to MRS to execute them, and obtain the results. This section describes how to submit a HiveSQL job on the MRS management console. HiveSQL jobs are used to submit SQL statements and script files for data query and analysis. Both SQL statements and scripts are supported. If SQL statements contain sensitive information, use Script to submit them.

### Prerequisites

You have uploaded the program packages and data files required for running jobs to OBS or HDFS.

### Submitting a Job on the GUI

**Step 1** Log in to the MRS management console.

**Step 2** Choose **Clusters > Active Clusters**, select a running cluster, and click its name to switch to the cluster details page.

**Step 3** If Kerberos authentication is enabled for the cluster, perform the following steps. If Kerberos authentication is not enabled for the cluster, skip this step.

In the **Basic Information** area on the **Dashboard** tab page, click **Click to synchronize** on the right side of **IAM User Sync** to synchronize IAM users. For details, see [Synchronizing IAM Users to MRS](#).

 **NOTE**

- When the policy of the user group to which the IAM user belongs changes from MRS ReadOnlyAccess to MRS CommonOperations, MRS FullAccess, or MRS Administrator, wait for 5 minutes until the new policy takes effect after the synchronization is complete because the **SSSD** (System Security Services Daemon) cache of cluster nodes needs time to be updated. Then, submit a job. Otherwise, the job may fail to be submitted.
- When the policy of the user group to which the IAM user belongs changes from MRS CommonOperations, MRS FullAccess, or MRS Administrator to MRS ReadOnlyAccess, wait for 5 minutes until the new policy takes effect after the synchronization is complete because the **SSSD** cache of cluster nodes needs time to be updated.


**Step 4** Click the **Jobs** tab.

**Step 5** Click **Create**. The **Create Job** page is displayed.

**Step 6** Configure job information.

**Table 5-25** Job configuration information

Parameter	Description
Name	Job name. It contains 1 to 64 characters. Only letters, digits, hyphens (-), and underscores (_) are allowed. <b>NOTE</b> You are advised to set different names for different jobs.
SQL Type	Submission type of the SQL statement <ul style="list-style-type: none"> <li>• SQL</li> <li>• Script</li> </ul>
SQL Statement	This parameter is valid only when <b>SQL Type</b> is set to <b>SQL</b> . Enter the SQL statement to be executed, and then click <b>Check</b> to check whether the SQL statement is correct. If you want to submit and execute multiple statements at the same time, use semicolons (;) to separate them.

Parameter	Description
SQL File	<p>This parameter is valid only when <b>SQL Type</b> is set to <b>Script</b>. The path of the SQL file to be executed must meet the following requirements:</p> <ul style="list-style-type: none"> <li>• Contains a maximum of 1,023 characters, excluding special characters such as ; &amp;&gt;&lt;'\$. The parameter value cannot be empty or full of spaces.</li> <li>• The path of the program to be executed can be stored in HDFS or OBS. The path varies depending on the file system. <ul style="list-style-type: none"> <li>– OBS: The path must start with <b>obs://</b>. Example: <b>obs://wordcount/program/xxx.jar</b></li> <li>– HDFS: The path must start with <b>/user</b>. For details about how to import data to HDFS, see <a href="#">Importing Data</a>.</li> </ul> </li> <li>• For SparkScript and HiveScript, the path must end with <b>.sql</b>. For MapReduce, the path must end with <b>.jar</b>. For Flink and SparkSubmit, the path must end with <b>.jar</b> or <b>.py</b>. The <b>.sql</b>, <b>.jar</b>, and <b>.py</b> are case-insensitive.</li> </ul> <p><b>NOTE</b> A file path on OBS can start with <b>obs://</b>. To submit jobs in this format, you need to configure permissions for accessing OBS.</p> <ul style="list-style-type: none"> <li>• If the OBS permission control function is enabled during cluster creation, you can use the <b>obs://</b> directory without extra configuration.</li> <li>• If the OBS permission control function is not enabled or is not supported when you create a cluster, configure the function by following instructions in <a href="#">Accessing OBS</a>.</li> </ul>
Program Parameter	<p>(Optional) Used to configure optimization parameters such as threads, memory, and vCPUs for the job to optimize resource usage and improve job execution performance.</p> <p><a href="#">Table 5-26</a> describes the common parameters of a running program.</p>
Service Parameter	<p>(Optional) It is used to modify service parameters for the job. The parameter modification applies only to the current job. To make the modification take effect permanently for the cluster, follow instructions in <a href="#">Configuring Service Parameters</a>.</p> <p>To add multiple parameters, click  on the right. To delete a parameter, click <b>Delete</b> on the right.</p> <p><a href="#">Table 5-27</a> lists the common service configuration parameters.</p>
Command Reference	<p>Command submitted to the background for execution when a job is submitted.</p>

**Table 5-26** Program parameters

Parameter	Description	Example Value
--hiveconf	Hive service configuration, for example, set the execution engine to MapReduce.	Setting the execution engine to MR: <b>--hiveconf "hive.execution.engine=mr"</b>
--hivevar	Custom variable, for example, variable ID.	Setting the variable ID: <b>--hivevar id="123" select * from test where id = \${hivevar:id}</b>

**Table 5-27** Service parameters

Parameter	Description	Example Value
fs.obs.access.key	Key ID for accessing OBS.	-
fs.obs.secret.key	Key corresponding to the key ID for accessing OBS.	-
hive.execution.engine	Engine for running a job.	<ul style="list-style-type: none"> <li>• mr</li> <li>• tez</li> </ul>

**Step 7** Confirm job configuration information and click **OK**.

After the job is created, you can manage it.

----End

## Submitting a Job in the Background

**Step 1** Log in to the MRS management console.

**Step 2** Choose **Clusters > Active Clusters**, select a running cluster, and click its name to switch to the cluster details page.

**Step 3** On the **Nodes** tab page, click the name of a Master node to go to the ECS management console.

**Step 4** Click **Remote Login** in the upper right corner of the page.

**Step 5** Enter the username and password of the Master node as prompted. The username is **root** and the password is the one set during cluster creation.

**Step 6** Run the following command to initialize environment variables:

```
source /opt/BigData/client/bigdata_env
```



 NOTE

- In MRS 3.x and later versions, the default installation path of the client is `/opt/Bigdata/client`. In MRS 3.x and earlier versions, the default installation path is `/opt/client`. For details, see the actual situation.
- If you use the client to connect to a specific Hive multi-instance in a scenario where multiple Hive instances are installed, run the following command to load the environment variables of the instance. Otherwise, skip this step. For example, load the environment variables of the Hive2 instance.

```
source /opt/BigData/client/Hive2/component_env
```

**Step 7** If the Kerberos authentication is enabled for the current cluster, run the following command to authenticate the user. If the Kerberos authentication is disabled for the current cluster(normal mode), skip this step.

```
kinit MRS cluster user (The user must be in the hive user group.)
```

**Step 8** Run the **beeline** command to connect to HiveServer and run tasks.

```
beeline
```

For clusters in normal mode, run the following commands. If no component service user is specified, the current OS user is used to log in to the HiveServer.

```
beeline -n Component service user
```

```
beeline -f SQL files (SQLs in the execution files)
```

```
----End
```

## 5.11.5 Running a SparkSql Job

You can submit programs developed by yourself to MRS to execute them, and obtain the results. This section describes how to submit a SparkSQL job on the MRS console. SparkSQL jobs are used for data query and analysis. Both SQL statements and scripts are supported. If SQL statements contain sensitive information, use Spark Script to submit them.

### Prerequisites

You have uploaded the program packages and data files required for running jobs to OBS or HDFS.

### Submitting a Job on the GUI

**Step 1** Log in to the MRS management console.

**Step 2** Choose **Clusters > Active Clusters**, select a running cluster, and click its name to switch to the cluster details page.

**Step 3** If Kerberos authentication is enabled for the cluster, perform the following steps. If Kerberos authentication is not enabled for the cluster, skip this step.

In the **Basic Information** area on the **Dashboard** tab page, click **Click to synchronize** on the right side of **IAM User Sync** to synchronize IAM users. For details, see [Synchronizing IAM Users to MRS](#).

 **NOTE**


- When the policy of the user group to which the IAM user belongs changes from MRS ReadOnlyAccess to MRS CommonOperations, MRS FullAccess, or MRS Administrator, wait for 5 minutes until the new policy takes effect after the synchronization is complete because the **SSSD** (System Security Services Daemon) cache of cluster nodes needs time to be updated. Then, submit a job. Otherwise, the job may fail to be submitted.
- When the policy of the user group to which the IAM user belongs changes from MRS CommonOperations, MRS FullAccess, or MRS Administrator to MRS ReadOnlyAccess, wait for 5 minutes until the new policy takes effect after the synchronization is complete because the **SSSD** cache of cluster nodes needs time to be updated.

**Step 4** Click the **Jobs** tab.

**Step 5** Click **Create**. On the displayed **Create Job** page, set **Type** to **SparkSql** and configure SparkSql job information by referring to [Table 5-28](#).

**Table 5-28** Job configuration information

Parameter	Description
Name	Job name. It contains 1 to 64 characters. Only letters, digits, hyphens (-), and underscores (_) are allowed. <b>NOTE</b> You are advised to set different names for different jobs.
SQL Type	Submission type of the SQL statement <ul style="list-style-type: none"> <li>• SQL</li> <li>• Script</li> </ul>
SQL Statement	This parameter is valid only when <b>SQL Type</b> is set to <b>SQL</b> . Enter the SQL statement to be executed, and then click <b>Check</b> to check whether the SQL statement is correct. If you want to submit and execute multiple statements at the same time, use semicolons (;) to separate them.

Parameter	Description
SQL File	<p>This parameter is valid only when <b>SQL Type</b> is set to <b>Script</b>. The path of the SQL file to be executed must meet the following requirements:</p> <ul style="list-style-type: none"> <li>• Contains a maximum of 1,023 characters, excluding special characters such as ; &amp;&gt;&lt;'\$. The parameter value cannot be empty or full of spaces.</li> <li>• The path of the program to be executed can be stored in HDFS or OBS. The path varies depending on the file system. <ul style="list-style-type: none"> <li>– OBS: The path must start with <b>obs://</b>. Example: <b>obs://wordcount/program/xxx.jar</b></li> <li>– HDFS: The path must start with <b>/user</b>. For details about how to import data to HDFS, see <a href="#">Importing Data</a>.</li> </ul> </li> <li>• For SparkScript and HiveScript, the path must end with <b>.sql</b>. For MapReduce, the path must end with <b>.jar</b>. For Flink and SparkSubmit, the path must end with <b>.jar</b> or <b>.py</b>. The <b>.sql</b>, <b>.jar</b>, and <b>.py</b> are case-insensitive.</li> </ul> <p><b>NOTE</b> A file path on OBS can start with <b>obs://</b>. To submit jobs in this format, you need to configure permissions for accessing OBS.</p> <ul style="list-style-type: none"> <li>• If the OBS permission control function is enabled during cluster creation, you can use the <b>obs://</b> directory without extra configuration.</li> <li>• If the OBS permission control function is not enabled or is not supported when you create a cluster, configure the function by following instructions in <a href="#">Accessing OBS</a>.</li> </ul>
Program Parameter	<p>(Optional) Used to configure optimization parameters such as threads, memory, and vCPUs for the job to optimize resource usage and improve job execution performance.</p> <p><a href="#">Table 5-29</a> describes the common parameters of a running program.</p>
Service Parameter	<p>(Optional) It is used to modify service parameters for the job. The parameter modification applies only to the current job. To make the modification take effect permanently for the cluster, follow instructions in <a href="#">Configuring Service Parameters</a>.</p> <p>To add multiple parameters, click  on the right. To delete a parameter, click <b>Delete</b> on the right.</p> <p><a href="#">Table 5-30</a> lists the common service configuration parameters.</p>
Command Reference	<p>Command submitted to the background for execution when a job is submitted.</p>

**Table 5-29** Program parameters

Parameter	Description	Example Value
--conf	Task configuration items to be added.	spark.executor.memory=2G
--driver-memory	Running memory of a driver.	2G
--num-executors	Number of executors to be started.	5
--executor-cores	Number of executor cores.	2
--jars	Additional dependency packages of a task, which is used to add the external dependency packages to the task.	-
--executor-memory	Executor memory.	2G

**Table 5-30** Service parameters

Parameter	Description	Example Value
fs.obs.access.key	Key ID for accessing OBS.	-
fs.obs.secret.key	Key corresponding to the key ID for accessing OBS.	-

**Step 6** Confirm job configuration information and click **OK**.

After the job is created, you can manage it.

----End

## Submitting a Job in the Background

In MRS 3.x and later versions, the default installation path of the client is /opt/Bigdata/client. In MRS 3.x and earlier versions, the default installation path is /opt/client. For details, see the actual situation.

**Step 1** Create a user for submitting jobs. For details, see [Creating a User](#).

In this example, a machine-machine user used in the user development scenario has been created, and user groups (**hadoop** and **supergroup**), the primary group (**supergroup**), and role permissions (**System\_administrator** and **default**) have been correctly assigned to the user.

**Step 2** Download the authentication credential.

- For clusters of MRS 3.x or later, log in to FusionInsight Manager and choose **System > Permission > User**. In the **Operation** column of the newly created user, choose **More > Download Authentication Credential**.

- For clusters whose version is earlier than MRS 3.x, log in to MRS Manager and choose **System > Manage User**. In the **Operation** column of the newly created user, choose **More > Download Authentication Credential**.

**Step 3** Log in to the node where the Spark client is located, upload the user authentication credential created in 2 to the **/opt/** directory of the cluster, and run the following command to decompress the package:

```
tar -xvf MRSTest_XXXXXX_keytab.tar
```

After the decompression, you obtain the **user.keytab** and **krb5.conf** files.

**Step 4** Before performing operations on the cluster, run the following commands:

```
source /opt/Bigdata/client/bigdata_env
```

```
cd $SPARK_HOME
```

**Step 5** Open the **spark-sql** CLI and run the following SQL statement:

```
./bin/spark-sql --conf spark.yarn.principal=MRSTest --conf  
spark.yarn.keytab=/opt/user.keytab
```

To execute the SQL file, you need to upload the SQL file (for example, to the **/opt/** directory). After the file is uploaded, run the following command:

```
./bin/spark-sql --conf spark.yarn.principal=MRSTest --conf  
spark.yarn.keytab=/opt/user.keytab -f /opt/script.sql
```

----End

## 5.11.6 Running a Flink Job

You can submit programs developed by yourself to MRS to execute them, and obtain the results. This section describes how to submit a Flink job on the MRS management console. Flink jobs are used to submit JAR programs to process streaming data.

### Prerequisites

You have uploaded the program packages and data files required for running jobs to OBS or HDFS.

### Submitting a Job on the GUI

**Step 1** Log in to the MRS management console.

**Step 2** Choose **Clusters > Active Clusters**, select a running cluster, and click its name to switch to the cluster details page.

**Step 3** If Kerberos authentication is enabled for the cluster, perform the following steps. If Kerberos authentication is not enabled for the cluster, skip this step.

In the **Basic Information** area on the **Dashboard** tab page, click **Click to synchronize** on the right side of **IAM User Sync** to synchronize IAM users. For details, see [Synchronizing IAM Users to MRS](#).

 **NOTE**

- When the policy of the user group to which the IAM user belongs changes from MRS ReadOnlyAccess to MRS CommonOperations, MRS FullAccess, or MRS Administrator, wait for 5 minutes until the new policy takes effect after the synchronization is complete because the **SSSD** (System Security Services Daemon) cache of cluster nodes needs time to be updated. Then, submit a job. Otherwise, the job may fail to be submitted.
- When the policy of the user group to which the IAM user belongs changes from MRS CommonOperations, MRS FullAccess, or MRS Administrator to MRS ReadOnlyAccess, wait for 5 minutes until the new policy takes effect after the synchronization is complete because the **SSSD** cache of cluster nodes needs time to be updated.


**Step 4** Click the **Jobs** tab.

**Step 5** Click **Create**. The **Create Job** page is displayed.

**Step 6** Set **Type** to **Flink**. Configure Flink job information by referring to [Table 5-31](#).

**Table 5-31** Job configuration information

Parameter	Description
Name	Job name. It contains 1 to 64 characters. Only letters, digits, hyphens (-), and underscores (_) are allowed. <b>NOTE</b> You are advised to set different names for different jobs.
Program Path	Path of the program package to be executed. The following requirements must be met: <ul style="list-style-type: none"> <li>• Contains a maximum of 1,023 characters, excluding special characters such as ; &amp;&gt;&lt;'\$. The parameter value cannot be empty or full of spaces.</li> <li>• The path of the program to be executed can be stored in HDFS or OBS. The path varies depending on the file system. <ul style="list-style-type: none"> <li>– OBS: The path must start with <b>obs://</b>. Example: <b>obs://wordcount/program/xxx.jar</b></li> <li>– HDFS: The path must start with <b>/user</b>. For details about how to import data to HDFS, see <a href="#">Importing Data</a>.</li> </ul> </li> </ul>
Program Parameter	(Optional) Used to configure optimization parameters such as threads, memory, and vCPUs for the job to optimize resource usage and improve job execution performance. <a href="#">Table 5-32</a> describes the common parameters of a running program.

Parameter	Description
Parameters	<p>(Optional) Key parameter for program execution. The parameter is specified by the function of the user's program. MRS is only responsible for loading the parameter. Multiple parameters are separated by space.</p> <p>The parameter contains a maximum of 2,047 characters, excluding special characters such as ; &amp;&gt;&lt;'\$, and can be left blank.</p> <p><b>CAUTION</b> If you enter a parameter with sensitive information (such as the login password), the parameter may be exposed in the job details display and log printing. Exercise caution when performing this operation.</p>
Service Parameter	<p>(Optional) It is used to modify service parameters for the job. The parameter modification applies only to the current job. To make the modification take effect permanently for the cluster, follow instructions in <a href="#">Configuring Service Parameters</a>.</p> <p>To add multiple parameters, click  on the right. To delete a parameter, click <b>Delete</b> on the right.</p> <p><a href="#">Table 5-33</a> describes the common parameters of a service.</p>
Command Reference	Command submitted to the background for execution when a job is submitted.

**Table 5-32** Program parameters

Parameter	Description	Example Value
-ytm	Memory size of each TaskManager container. (Optional unit. The unit is MB by default.)	1024
-yjm	Memory size of JobManager container. (Optional unit. The unit is MB by default.)	1024
-yn	Number of Yarn containers allocated to applications. The value is the same as the number of TaskManagers.	2
-ys	Number of TaskManager cores.	2
-ynm	Custom name of an application on Yarn.	test
-c	Class of the program entry point (for example, the <b>main</b> or <b>getPlan()</b> method). This parameter is required only when the JAR file does not specify the class of its manifest.	com.bigdata.mrs.test

 NOTE

For MRS 3.x or later, the `-yn` parameter is not supported.

**Table 5-33** Service parameters

Parameter	Description	Example Value
<code>fs.obs.access.key</code>	Key ID for accessing OBS.	-
<code>fs.obs.secret.key</code>	Key corresponding to the key ID for accessing OBS.	-

**Step 7** Confirm job configuration information and click **OK**.

After the job is created, you can manage it.

----End

## Submitting a Job in the Background

In MRS 3.x and later versions, the default installation path of the client is `/opt/Bigdata/client`. In MRS 3.x and earlier versions, the default installation path is `/opt/client`. For details, see the actual situation.

**Step 1** Log in to the MRS client.

**Step 2** Run the following command to initialize environment variables:

```
source /opt/Bigdata/client/bigdata_env
```

**Step 3** If Kerberos authentication is enabled for the cluster, perform the following steps. If Kerberos authentication is not enabled for the cluster, skip this step.

1. Prepare a user for submitting Flink jobs.
2. Log in to Manager as the newly created user.
  - For MRS 3.x earlier: Log in to Manager of the cluster. Choose **System > Manage User**. In the **Operation** column of the row that contains the added user, choose **More > Download authentication credential** to locate the row that contains the user.
  - For MRS 3.x or later: Log in to Manager of the cluster. Choose **System > Permission > Manage User**. On the displayed page, locate the row that contains the added user, click **More** in the **Operation** column, and select **Download authentication credential**.
3. Decompress the downloaded authentication credential package and copy the **user.keytab** file to the client node, for example, to the `/opt/Bigdata/client/Flink/flink/conf` directory on the client node. If the client is installed on a node outside the cluster, copy the **krb5.conf** file to the `/etc/` directory on this node.
4. For MRS 3.x or later: In security mode, add the service IP address of the node where the client is installed and floating IP address of Manager to the **jobmanager.web.allow-access-address** configuration item in the `/opt/Bigdata/client/Flink/flink/conf/flink-conf.yaml` file.



- Run the following commands to configure security authentication by adding the **keytab** path and username to the **/opt/Bigdata/client/Flink/flink/conf/flink-conf.yaml** configuration file.

**security.kerberos.login.keytab:** *<user.keytab file path>*

**security.kerberos.login.principal:** *<Username>*

Example:

security.kerberos.login.keytab: /opt/Bigdata/client/Flink/flink/conf/user.keytab

security.kerberos.login.principal: test

- Run the following command to perform security hardening in the **bin** directory of the Flink client. Set password to a new password for submitting jobs.

sh generate\_keystore.sh *<password>*

This script automatically replaces the SSL value in the **/opt/Bigdata/client/Flink/flink/conf/flink-conf.yaml** file. For MRS 3.x or earlier, external SSL is disabled by default in security clusters. To enable external SSL, run this script again after configuration. The configuration parameters do not exist in the default Flink configuration of MRS, if you enable SSL for external connections, you need to add the parameters listed in [Table 5-34](#).

**Table 5-34** Parameter description

Parameter	Example Value	Description
security.ssl.rest.enabled	true	Switch to enable external SSL.
security.ssl.rest.keystore	\${path}/flink.keystore	Path for storing <b>keystore</b> .
security.ssl.rest.keystore-password	123456	Password of the <b>keystore</b> . <b>123456</b> indicates a user-defined password is required.
security.ssl.rest.key-password	123456	Password of the SSL key. <b>123456</b> indicates a user-defined password is required.
security.ssl.rest.truststore	\${path}/flink.truststore	Path for storing the <b>truststore</b> .
security.ssl.rest.truststore-password	123456	Password of the <b>truststore</b> . <b>123456</b> indicates a user-defined password is required.

 NOTE

- For MRS 3.x or earlier: The **generate\_keystore.sh** script is automatically generated.
  - Perform **authentication and encryption**. The generated **flink.keystore**, **flink.truststore**, and **security.cookie** files are automatically filled in the corresponding configuration items in **flink-conf.yaml**.
  - For MRS 3.x or later: You can obtain the values of **security.ssl.key-password**, **security.ssl.keystore-password**, and **security.ssl.truststore-password** using the Manager plaintext encryption API by running the following command:  

```
curl -k -i -u <user name>:<password> -X POST -HContent-type:application/json -d '{"plainText":"<password>"}' 'https://x.x.x.x:28443/web/api/v2/tools/encrypt';
```

In the preceding command, **<password>** must be the same as the password used for issuing the certificate, and **x.x.x.x** indicates the floating IP address of Manager in the cluster.
7. Configure paths for the client to access the **flink.keystore** and **flink.truststore** files.
- Absolute path: After the script is executed, the file path of **flink.keystore** and **flink.truststore** is automatically set to the absolute path **opt/Bigdata/client/Flink/flink/conf/** in the **flink-conf.yaml** file. In this case, you need to move the **flink.keystore** and **flink.truststore** files from the **conf** directory to this absolute path on the Flink client and Yarn nodes.
  - Relative path: Perform the following steps to set the file path of **flink.keystore** and **flink.truststore** to the relative path and ensure that the directory where the Flink client command is executed can directly access the relative paths.
    - i. In the **/opt/Bigdata/client/Flink/flink/conf/** directory, create a new directory, for example, **ssl**.
    - ii. Move the **flink.keystore** and **flink.truststore** file to the **/opt/Bigdata/client/Flink/flink/conf/ssl/** directory.
    - iii. For MRS 3.x or later: Change the values of the following parameters in the **flink-conf.yaml** file to relative paths:

```
security.ssl.keystore: ssl/flink.keystore
security.ssl.truststore: ssl/flink.truststore
```
    - iv. For MRS 3.x or earlier: Change the values of the following parameters in the **flink-conf.yaml** file to relative paths:

```
security.ssl.internal.keystore: ssl/flink.keystore
security.ssl.internal.truststore: ssl/flink.truststore
```
8. If the client is installed on a node outside the cluster, add the following configuration to the configuration file (for example, **/opt/Bigdata/client/Flink/flink/conf/flink-conf.yaml**). Replace **xx.xx.xxx.xxx** with the IP address of the node where the client resides.
- ```
web.access-control-allow-origin: xx.xx.xxx.xxx
jobmanager.web.allow-access-address: xx.xx.xxx.xxx
```

**Step 4** Run a wordcount job.

- Normal cluster (Kerberos authentication disabled)
  - Run the following commands to start a session and submit a job in the session:

```
yarn-session.sh -nm "session-name"
flink run /opt/Bigdata/client/Flink/flink/examples/streaming/WordCount.jar
```
  - Run the following command to submit a single job on Yarn:

```
flink run -m yarn-cluster /opt/Bigdata/client/Flink/flink/examples/streaming/WordCount.jar
```

- Security cluster (Kerberos authentication enabled)
    - If the **flink.keystore** and **flink.truststore** file are stored in the absolute path:
      - Run the following commands to start a session and submit a job in the session:

```
yarn-session.sh -nm "session-name"  
flink run /opt/Bigdata/client/Flink/flink/examples/streaming/WordCount.jar
```
      - Run the following command to submit a single job on Yarn:

```
flink run -m yarn-cluster /opt/Bigdata/client/Flink/flink/examples/streaming/WordCount.jar
```
    - If the **flink.keystore** and **flink.truststore** file are stored in the relative path:
      - In the same directory of SSL, run the following command to start a session and submit jobs in the session. The SSL directory is a relative path. For example, if the SSL directory is **opt/Bigdata/client/Flink/flink/conf/**, then run the following command in this directory:

```
yarn-session.sh -t ssl/ -nm "session-name"  
flink run /opt/Bigdata/client/Flink/flink/examples/streaming/WordCount.jar
```
      - Run the following command to submit a single job on Yarn:

```
flink run -m yarn-cluster -yt ssl/ /opt/Bigdata/client/Flink/flink/examples/streaming/WordCount.jar
```
- End

## 5.11.7 Running a Kafka Job

You can submit programs developed by yourself to MRS to execute them, and obtain the results. This topic describes how to generate and consume messages in a Kafka topic.

Currently, Kafka jobs cannot be submitted on the GUI. You can submit them in the background.

### Submitting a Job in the Background

Query the instance addresses of ZooKeeper and Kafka, and then run the Kafka job.

#### Querying the Instance Address (3.x)

- Step 1** Log in to the MRS management console.
- Step 2** Choose **Clusters > Active Clusters**, select a running cluster, and click its name to switch to the cluster details page.
- Step 3** Go to the FusionInsight Manager page. For details, see [Accessing FusionInsight Manager \(MRS 3.x or Later\)](#). On MRS Manager, choose **Services > ZooKeeper > Instance** to query the IP addresses of ZooKeeper instances. Record any IP address of a ZooKeeper instance.
- Step 4** Choose **Services > Kafka > Instance** to query the IP addresses of Kafka instances. Record any IP address of a Kafka instance.

----End

Querying the Instance Address (Versions Earlier Than 3.x)

- Step 1** Log in to the MRS management console.
- Step 2** Choose **Clusters > Active Clusters**, select a running cluster, and click its name to switch to the cluster details page.
- Step 3** On the MRS cluster details page, choose **Components > ZooKeeper > Instance** to query the IP addresses of ZooKeeper instances. Record any IP address of a ZooKeeper instance.
- Step 4** Choose **Components > Kafka > Instance** to query the IP addresses of Kafka instances. Record any IP address of a Kafka instance.

----End

### Running a Kafka Job

In MRS 3.x and later versions, the default installation path of the client is `/opt/Bigdata/client`. In MRS 3.x and earlier versions, the default installation path is `/opt/client`. For details, see the actual situation.

- Step 1** On the **Nodes** tab page of the cluster detail page, click the name of the Master2 node to go to the ECS management console.
- Step 2** Click **Remote Login** in the upper right corner of the page.
- Step 3** Enter the username and password of the Master node as prompted. The username is **root** and the password is the one set during cluster creation.
- Step 4** Run the following command to initialize environment variables:

```
source /opt/Bigdata/client/bigdata_env
```

- Step 5** If the Kerberos authentication is enabled for the current cluster, run the following command to authenticate the user. If the Kerberos authentication is disabled for the current cluster, skip this step.

```
kinit MRS cluster user
```

Example: **kinit admin**

- Step 6** Run the following command to create a Kafka topic:

```
kafka-topics.sh --create --zookeeper <IP address of the ZooKeeper role instance:2181/kafka> --partitions 2 --replication-factor 2 --topic <Topic name>
```

- Step 7** Produce messages in a topic test.

Run the following command: **kafka-console-producer.sh --broker-list <IP address of the Kafka role instance:9092> --topic <Topic name> --producer.config /opt/Bigdata/client/Kafka/kafka/config/producer.properties.**

Input specified information as the messages produced by the producer and then press **Enter** to send the messages. To end message production, press **Ctrl+C** to exit.

- Step 8** Consume messages in the topic test.

```
kafka-console-consumer.sh --topic <Topic name> --bootstrap-server <Kafka role instance IP:210079092> --consumer.config /opt/Bigdata/client/Kafka/kafka/config/consumer.properties
```

 NOTE

If Kerberos authentication is enabled in the cluster, change the port number 9092 to 21007 when running the preceding two commands. For details, see [List of Open Source Component Ports](#).

----End

## 5.11.8 Viewing Job Configuration and Logs

This section describes how to view job configuration and logs.

### Background

- You can view configuration information of all jobs.
- You can only view logs of running jobs.

Because logs of Spark SQL and DistCp jobs are not in the background, you cannot view logs of running Spark SQL and DistCp jobs.

### Procedure

**Step 1** Log in to the MRS management console.

**Step 2** Choose **Clusters > Active Clusters**, select a running cluster, and click its name to switch to the cluster details page.

**Step 3** Click **Jobs**.

**Step 4** In the **Operation** column of the job to be viewed, click **View Details**.

In the **View Details** window that is displayed, configuration of the selected job is displayed.

**Step 5** Select a running job, and click **View Log** in the **Operation** column.

In the new page that is displayed, real-time log information of the job is displayed.

Each tenant can submit and view 10 jobs concurrently.

----End

## 5.11.9 Stopping a Job

This section describes how to stop running MRS jobs.

### Background

You cannot stop Spark SQL jobs. After a job is stopped, its status changes to **Terminated** and the job cannot be executed again.

### Procedure

**Step 1** Log in to the MRS management console.

**Step 2** Choose **Clusters > Active Clusters**, select a running cluster, and click its name.

The cluster details page is displayed.

**Step 3** Click **Jobs**.

**Step 4** Select a running job, and choose **More > Stop** in the **Operation** column.

The job status changes from **Running** to **Terminated**.

----End

## 5.11.10 Deleting a Job

This section describes how to delete an MRS job. After a job is executed, you can delete it if you do not need to view its information.

### Background

Jobs can be deleted one after another or in a batch. A deleted job cannot be restored. Therefore, exercise caution when deleting a job.

### Procedure

**Step 1** Log in to the MRS management console.

**Step 2** Choose **Clusters > Active Clusters**, select a running cluster, and click its name.

The cluster details page is displayed.

**Step 3** Click **Jobs**.

**Step 4** Choose **More > Delete** from the **Operation** in the row of the target job to be deleted.

In this step, you can only delete one job only.

**Step 5** If you select multiple jobs and click **Delete** on the upper left of the job list.

You can delete one, multiple, or all jobs.

----End

## 5.11.11 Using Encrypted OBS Data for Job Running

In versions earlier than MRS 3.x, encrypted data in OBS file systems can be used to run jobs, and the encrypted job running results can be stored in OBS file systems. Currently, data can be accessed only through an OBS protocol.

OBS supports data encryption and decryption using KMS keys. All encryption and decryption operations are performed on OBS, and keys are managed by DEW.

To use the OBS encryption function in MRS, you must have the KMS Administrator permissions and configure the following settings for the corresponding component:

 NOTE

If the **OBS permission control** function is enabled in a cluster, the default agency **MRS\_ECS\_DEFAULT\_AGENCY** configured on the ECS or the AK/SK of the custom agency is used for accessing OBS. OBS uses the received AK/SK to access DEW to obtain the KMS key status. Therefore, you need to bind the KMS Administrator policy to the used agency. Otherwise, OBS returns the "403 Forbidden" error when processing encrypted data. Currently, the KMS Administrator policy is bound to the agency **MRS\_ECS\_DEFAULT\_AGENCY** by default. If you use a custom agency, you need to manually bind the policy to your custom agency.

## Prerequisites

You have configured the function of accessing OBS from MRS first to use the OBS encryption function. For details, see [Configuring a Storage-Compute Decoupled Cluster \(Agency\)](#).

## Hive Configuration

**Step 1** Log in to the MRS management console. In the navigation tree on the left, choose **Clusters > Active Clusters** and click the cluster name.

**Step 2** Choose **Components > Hive > Service Configuration**.

**Step 3** Switch **Basic** to **All**, and search for and set the following parameters:

**Table 5-35** Data encryption parameters

| Parameter                          | Value   | Description                                                                                                                                                                                                                                                                                    |
|------------------------------------|---------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| fs.obs.server-side-encryption-type | SSE-KMS | <ul style="list-style-type: none"> <li><b>SSE-KMS</b>: KMS keys are used for encryption and decryption</li> <li><b>NONE</b>: The encryption function is disabled.</li> </ul>                                                                                                                   |
| fs.obs.server-side-encryption-key  | -       | (Optional) This parameter indicates an ID of the KMS key used for encryption. If <b>fs.obs.server-side-encryption-type</b> is set to <b>SSE-KMS</b> and this parameter is not set, OBS uses the default KMS key for encryption.                                                                |
| fs.obs.connection.ssl.enabled      | true    | Whether to establish a secure connection with OBS. <ul style="list-style-type: none"> <li><b>true</b>: The secure connection is enabled. To use OBS encryption and decryption, this parameter must be set to <b>true</b>.</li> <li><b>false</b>: The secure connection is disabled.</li> </ul> |

**Step 4** Click **Save Configuration** and select **Restart the affected services or instances**. Click **OK**.

----End

## Hadoop Configuration

### Method 1: Configuration on the GUI

**Step 1** Log in to the MRS management console. In the navigation tree on the left, choose **Clusters > Active Clusters** and click the cluster name.

**Step 2** Choose **Components > HDFS > Service Configuration**.

**Step 3** Switch **Basic** to **All**, and search for and set the following parameters:

**Table 5-36** Data encryption parameters

| Parameter                          | Value   | Description                                                                                                                                                                                                                                                                                           |
|------------------------------------|---------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| fs.obs.server-side-encryption-type | SSE-KMS | <ul style="list-style-type: none"> <li><b>SSE-KMS</b>: KMS keys are used for encryption and decryption</li> <li><b>NONE</b>: The encryption function is disabled.</li> </ul>                                                                                                                          |
| fs.obs.server-side-encryption-key  | -       | <p>ID of the KMS key used for encryption. This parameter is optional.</p> <p>If <b>fs.obs.server-side-encryption-type</b> is set to <b>SSE-KMS</b> and this parameter is not set, OBS uses the default KMS key for encryption.</p>                                                                    |
| fs.obs.connection.ssl.enabled      | true    | <p>Whether to establish a secure connection with OBS.</p> <ul style="list-style-type: none"> <li><b>true</b>: The secure connection is enabled. To use OBS encryption and decryption, this parameter must be set to <b>true</b>.</li> <li><b>false</b>: The secure connection is disabled.</li> </ul> |

**Step 4** Click **Save Configuration** and select **Restart the affected services or instances**. Click **OK**.

**Step 5** Log in to the Master node as user **root**. The password is the password of user **root** you set when you create the cluster. If the cluster has multiple Master nodes, log in to each Master node and repeat **Step 5** to **Step 7**.

**Step 6** Run the following command to switch to the client directory, for example, **/opt/Bigdata/client**:

```
cd /opt/Bigdata/client
```



**Step 7** Run the following command to update client configurations, and enter the username and password. The username is **admin**, and the password is the password of user **admin** you set when you create the cluster.

```
./ autoRefreshConfig.sh
```

----End

### Method 2: Configuration Through the Client Configuration File

Add the following parameter settings to the client configuration file, for example, `/opt/Bigdata/client/HDFS/hadoop/etc/hadoop/core-site.xml`, on the Master node. If the cluster has multiple Master nodes, log in to each Master node and perform this operation.

**Table 5-37** Data encryption parameters

| Parameter                          | Value   | Description                                                                                                                                                                                                                                                                                           |
|------------------------------------|---------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| fs.obs.server-side-encryption-type | SSE-KMS | <ul style="list-style-type: none"> <li><b>SSE-KMS</b>: KMS keys are used for encryption and decryption</li> <li><b>NONE</b>: The encryption function is disabled.</li> </ul>                                                                                                                          |
| fs.obs.server-side-encryption-key  | -       | <p>ID of the KMS key used for encryption. This parameter is optional.</p> <p>If <b>fs.obs.server-side-encryption-type</b> is set to <b>SSE-KMS</b> and this parameter is not set, OBS uses the default KMS key for encryption.</p>                                                                    |
| fs.obs.connection.ssl.enabled      | true    | <p>Whether to establish a secure connection with OBS.</p> <ul style="list-style-type: none"> <li><b>true</b>: The secure connection is enabled. To use OBS encryption and decryption, this parameter must be set to <b>true</b>.</li> <li><b>false</b>: The secure connection is disabled.</li> </ul> |

## HBase Configuration

### Method 1: Configuration on the GUI

**Step 1** Log in to the MRS management console. In the navigation tree on the left, choose **Clusters > Active Clusters** and click the cluster name.

**Step 2** Choose **Components > HBase > Service Configuration**.

**Step 3** Switch **Basic** to **All**, and search for and set the following parameters:

**Table 5-38** Data encryption parameters

| Parameter                          | Value   | Description                                                                                                                                                                                                                                                                                               |
|------------------------------------|---------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| fs.obs.server-side-encryption-type | SSE-KMS | <ul style="list-style-type: none"> <li>• <b>SSE-KMS</b>: KMS keys are used for encryption and decryption</li> <li>• <b>NONE</b>: The encryption function is disabled.</li> </ul>                                                                                                                          |
| fs.obs.server-side-encryption-key  | -       | <p>ID of the KMS key used for encryption. This parameter is optional.</p> <p>If <b>fs.obs.server-side-encryption-type</b> is set to <b>SSE-KMS</b> and this parameter is not set, OBS uses the default KMS key for encryption.</p>                                                                        |
| fs.obs.connection.ssl.enabled      | true    | <p>Whether to establish a secure connection with OBS.</p> <ul style="list-style-type: none"> <li>• <b>true</b>: The secure connection is enabled. To use OBS encryption and decryption, this parameter must be set to <b>true</b>.</li> <li>• <b>false</b>: The secure connection is disabled.</li> </ul> |

**Step 4** Click **Save Configuration** and select **Restart the affected services or instances**. Click **OK**.

**Step 5** Log in to the Master node as user **root**. The password is the password of user **root** you set when you create the cluster. If the cluster has multiple Master nodes, log in to each Master node and repeat **Step 5** to **Step 7**.

**Step 6** Run the following command to switch to the client directory, for example, **/opt/Bigdata/client**:

```
cd /opt/Bigdata/client
```

**Step 7** Run the following command to update client configurations, and enter the username and password. The username is **admin**, and the password is the password of user **admin** you set when you create the cluster.

```
./ autoRefreshConfig.sh
```

```
----End
```

#### Method 2: Configuration Through the Client Configuration File

Add the following parameter settings to the client configuration file, for example, **/opt/Bigdata/client/HBase/hbase/conf/core-site.xml**, on the Master node. If the cluster has multiple Master nodes, log in to each Master node and perform this operation.

**Table 5-39** Data encryption parameters

| Parameter                          | Value   | Description                                                                                                                                                                                                                                                                                               |
|------------------------------------|---------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| fs.obs.server-side-encryption-type | SSE-KMS | <ul style="list-style-type: none"> <li>• <b>SSE-KMS</b>: KMS keys are used for encryption and decryption</li> <li>• <b>NONE</b>: The encryption function is disabled.</li> </ul>                                                                                                                          |
| fs.obs.server-side-encryption-key  | -       | <p>ID of the KMS key used for encryption. This parameter is optional.</p> <p>If <b>fs.obs.server-side-encryption-type</b> is set to <b>SSE-KMS</b> and this parameter is not set, OBS uses the default KMS key for encryption.</p>                                                                        |
| fs.obs.connection.ssl.enabled      | true    | <p>Whether to establish a secure connection with OBS.</p> <ul style="list-style-type: none"> <li>• <b>true</b>: The secure connection is enabled. To use OBS encryption and decryption, this parameter must be set to <b>true</b>.</li> <li>• <b>false</b>: The secure connection is disabled.</li> </ul> |

## Spark Configuration

### Method 1: Configuration on the GUI

- Step 1** Log in to the MRS management console. In the navigation tree on the left, choose **Clusters > Active Clusters** and click the cluster name.
- Step 2** Choose **Components > Spark > Service Configuration**.
- Step 3** Switch **Basic** to **All**, and search for and set the following parameters:

**Table 5-40** Data encryption parameters

| Parameter                          | Value   | Description                                                                                                                                                                                                                        |
|------------------------------------|---------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| fs.obs.server-side-encryption-type | SSE-KMS | <ul style="list-style-type: none"> <li>• <b>SSE-KMS</b>: KMS keys are used for encryption and decryption</li> <li>• <b>NONE</b>: The encryption function is disabled.</li> </ul>                                                   |
| fs.obs.server-side-encryption-key  | -       | <p>ID of the KMS key used for encryption. This parameter is optional.</p> <p>If <b>fs.obs.server-side-encryption-type</b> is set to <b>SSE-KMS</b> and this parameter is not set, OBS uses the default KMS key for encryption.</p> |

| Parameter                     | Value | Description                                                                                                                                                                                                                                                                                        |
|-------------------------------|-------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| fs.obs.connection.ssl.enabled | true  | Whether to establish a secure connection with OBS. <ul style="list-style-type: none"> <li>• <b>true</b>: The secure connection is enabled. To use OBS encryption and decryption, this parameter must be set to <b>true</b>.</li> <li>• <b>false</b>: The secure connection is disabled.</li> </ul> |

**Step 4** Click **Save Configuration** and select **Restart the affected services or instances**. Click **OK**.

**Step 5** Log in to the Master node as user **root**. The password is the password of user **root** you set when you create the cluster. If the cluster has multiple Master nodes, log in to each Master node and repeat **Step 5** to **Step 7**.

**Step 6** Run the following command to switch to the client directory, for example, **/opt/Bigdata/client**:

```
cd /opt/Bigdata/client
```

**Step 7** Run the following command to update client configurations, and enter the username and password. The username is **admin**, and the password is the password of user **admin** you set when you create the cluster.

```
./autoRefreshConfig.sh
```

----End

### Method 2: Configuration Through the Client Configuration File

Add the following parameter settings to the client configuration file, for example, **/opt/Bigdata/client/Spark/spark/conf/core-site.xml**, on the Master node. If the cluster has multiple Master nodes, log in to each Master node and perform this operation.

**Table 5-41** Data encryption parameters

| Parameter                          | Value   | Description                                                                                                                                                                                                                        |
|------------------------------------|---------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| fs.obs.server-side-encryption-type | SSE-KMS | <ul style="list-style-type: none"> <li>• <b>SSE-KMS</b>: KMS keys are used for encryption and decryption</li> <li>• <b>NONE</b>: The encryption function is disabled.</li> </ul>                                                   |
| fs.obs.server-side-encryption-key  | -       | <p>ID of the KMS key used for encryption. This parameter is optional.</p> <p>If <b>fs.obs.server-side-encryption-type</b> is set to <b>SSE-KMS</b> and this parameter is not set, OBS uses the default KMS key for encryption.</p> |

| Parameter                     | Value | Description                                                                                                                                                                                                                                                                                    |
|-------------------------------|-------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| fs.obs.connection.ssl.enabled | true  | Whether to establish a secure connection with OBS. <ul style="list-style-type: none"> <li><b>true</b>: The secure connection is enabled. To use OBS encryption and decryption, this parameter must be set to <b>true</b>.</li> <li><b>false</b>: The secure connection is disabled.</li> </ul> |

## Presto Configuration

**Step 1** Log in to the MRS management console. In the navigation tree on the left, choose **Clusters > Active Clusters** and click the cluster name.

**Step 2** Choose **Components > Presto > Service Configuration**.

**Step 3** Switch **Basic** to **All**, and search for and set the following parameters:

**Table 5-42** Data encryption parameters

| Parameter                          | Value   | Description                                                                                                                                                                                                                                                                                    |
|------------------------------------|---------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| fs.obs.server-side-encryption-type | SSE-KMS | <ul style="list-style-type: none"> <li><b>SSE-KMS</b>: KMS keys are used for encryption and decryption</li> <li><b>NONE</b>: The encryption function is disabled.</li> </ul>                                                                                                                   |
| fs.obs.server-side-encryption-key  | -       | ID of the KMS key used for encryption. This parameter is optional.<br>If <b>fs.obs.server-side-encryption-type</b> is set to <b>SSE-KMS</b> and this parameter is not set, OBS uses the default KMS key for encryption.                                                                        |
| fs.obs.connection.ssl.enabled      | true    | Whether to establish a secure connection with OBS. <ul style="list-style-type: none"> <li><b>true</b>: The secure connection is enabled. To use OBS encryption and decryption, this parameter must be set to <b>true</b>.</li> <li><b>false</b>: The secure connection is disabled.</li> </ul> |

**Step 4** Click **Save Configuration** and select **Restart the affected services or instances**. Click **OK**.

----End



## 5.11.12 Configuring Job Notification Rules

MRS uses SMN to offer a publish/subscribe model to achieve one-to-multiple message subscriptions and notifications in a variety of message types (SMSs and emails). You can configure job notification rules to receive notifications immediately upon a job execution success or failure.

### Procedure

- Step 1** Log in to the management console.
- Step 2** Click **Service List**, and choose **Simple Message Notification** under **Application**.
- Step 3** Create a topic and add subscriptions to the topic. For details, see [Configuring Message Notification](#).
- Step 4** Go to the MRS management console, and click the cluster name to go to the cluster details page.
- Step 5** Click the **Alarms** tab, and choose **Notification Rules > Add Notification Rule**.
- Step 6** Configure a notification rule for sending job execution results to subscribers.

**Table 5-43** Parameters of adding a notification rule

| Parameter            | Description                                                                                                                                                                                                                                                                                                                                                                                |
|----------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Rule Name            | User-defined notification rule name. Only digits, letters, hyphens (-), and underscores (_) are allowed.                                                                                                                                                                                                                                                                                   |
| Message Notification | If you enable this function, subscription messages will be sent to subscribers.                                                                                                                                                                                                                                                                                                            |
| Topic Name           | Select an existing topic or click <b>Create Topic</b> to create a topic.                                                                                                                                                                                                                                                                                                                   |
| Notification Type    | Select <b>Event</b> .                                                                                                                                                                                                                                                                                                                                                                      |
| Subscription Items   | <ol style="list-style-type: none"> <li>1. Click  next to <b>Suggestion</b>.</li> <li>2. Click  next to <b>Manager</b>.</li> <li>3. Select <b>Job Running Succeeded</b> and <b>Job Running Failed</b>.</li> </ol> |

----End

## 5.12 Importing and Exporting Data

Through the **Files** tab page, you can create, delete, import, export, delete files in the analysis cluster. Currently, file creation is not supported. Streaming clusters do not support the file management function on the MRS GUI. In a cluster with Kerberos authentication enabled, to read or write the folders in the root directory,

add a role that has the required permissions on the folders by referring to [Creating a Role](#). Then, add the new role to the user group to which the user who submits the job belongs by referring to [Related Tasks](#).

## Background

Data sources processed by MRS are from OBS or HDFS. OBS is an object-based storage service that provides you with massive, secure, reliable, and cost-effective data storage capabilities. MRS can process data in OBS directly. You can view, manage, and use data by using the web page of the management control platform or OBS client. In addition, you can use REST APIs independently or integrate APIs to service applications to manage and access data.

Before creating jobs, upload the local data to OBS for MRS to compute and analyze. MRS allows exporting data from OBS to HDFS for computing and analyzing. After the data analysis and computing are completed, you can store the data in HDFS or export them to OBS. HDFS and OBS can also store the compressed data in the format of **bz2** or **gz**.

## Importing Data

Currently, MRS can only import data from OBS to HDFS. The file upload rate decreases with the increase of the file size. This mode applies to scenarios where the data volume is small.

You can perform the following steps to import files and directories:

1. Log in to the MRS console.
2. Choose **Clusters > Active Clusters** and click the name of the cluster to be queried to enter the page displaying the cluster's information.
3. Click the **Files** tab, and go to the file management page.
4. Select **HDFS File List**.
5. Go to the data storage directory, for example, **bd\_app1**.

The **bd\_app1** directory is only an example. You can use any directory on the page or create a new one.

The requirements for creating a folder are as follows:

- The folder name contains a maximum of 255 characters
  - The folder name cannot be empty.
  - The folder name cannot contain the following special characters: `/*? "<>| \;&,'!{}[]$%+`
  - The value cannot start or end with a period (`.`).
  - The spaces at the beginning and end are ignored.
6. Click **Import Data** and configure the HDFS and OBS paths correctly. When configuring the OBS or HDFS path, click **Browse**, select a file directory, and click **Yes**.
    - OBS path
      - The path must start with **obs://**.
      - Files or programs encrypted by KMS cannot be imported.

- An empty folder cannot be imported.
  - The directory and file name can contain letters, digits, hyphens (-), and underscores (\_), but cannot contain the following special characters: ;|&>,<'\$\*?\
  - The directory and file name cannot start or end with a space, but can contain spaces between them.
  - The OBS full path contains a maximum of 255 characters.
- HDFS path
- The path starts with **/user** by default.
  - The directory and file name can contain letters, digits, hyphens (-), and underscores (\_), but cannot contain the following special characters: ;|&>,<'\$\*?\
  - The directory and file name cannot start or end with a space, but can contain spaces between them.
  - The HDFS full path contains a maximum of 255 characters.
7. Click **OK**.
- You can view the file upload progress on the **File Operation Records** tab page. MRS processes the data import operation as a DistCp job. You can also check whether the DistCp job is successfully executed on the **Jobs** tab page.

## Exporting Data

After the data analysis and computing are completed, you can store the data in HDFS or export them to OBS.

You can perform the following steps to export files and directories:

1. Log in to the MRS console.
2. Choose **Clusters > Active Clusters** and click the name of the cluster to be queried to enter the page displaying the cluster's basic information.
3. Click the **Files** tab, and the file management page is displayed.
4. Select **HDFS File List**.
5. Go to the data storage directory, for example, **bd\_app1**.
6. Click **Export Data** and configure the OBS and HDFS paths. When configuring the OBS or HDFS path, click **Browse**, select a file directory, and click **Yes**.
  - OBS path
    - The path must start with **obs://**.
    - The directory and file name can contain letters, digits, hyphens (-), and underscores (\_), but cannot contain the following special characters: ;|&>,<'\$\*?\
    - The directory and file name cannot start or end with a space, but can contain spaces between them.



- The OBS full path contains a maximum of 255 characters.
- HDFS path
  - The path starts with **/user** by default.
  - The directory and file name can contain letters, digits, hyphens (-), and underscores (\_), but cannot contain the following special characters: ;|&>,<'\$\*?\
  - The directory and file name cannot start or end with a space, but can contain spaces between them.
  - The HDFS full path contains a maximum of 255 characters.

 **NOTE**

When a folder is exported to OBS, a label file named **folder name \$folder\$** is added to the OBS path. Ensure that the exported folder is not empty. If the exported folder is empty, OBS cannot display the folder and only generates a file named **folder name\_ \$folder\$**.

7. Click **OK**.

You can view the file upload progress on the **File Operation Records** tab page. MRS processes the data export operation as a DistCp job. You can also check whether the DistCp job is successfully executed on the **Jobs** tab page.

## Viewing Operation Logs

When importing and exporting data on the MRS management console, you can choose **Files > File Operation Records** to view the data import and export progress.

[Table 5-44](#) describes the parameters of the file operation record.

**Table 5-44** File operation record parameters

| Parameter   | Description                                                                                                                                    |
|-------------|------------------------------------------------------------------------------------------------------------------------------------------------|
| Submitted   | Start time of data import or export.                                                                                                           |
| Source Path | Source path of data. <ul style="list-style-type: none"> <li>• OBS path during data import.</li> <li>• HDFS path during data export.</li> </ul> |
| Target Path | Target path of data. <ul style="list-style-type: none"> <li>• HDFS path during data import.</li> <li>• OBS path during data import.</li> </ul> |

| Parameter      | Description                                                                                                                                                                                  |
|----------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Status         | Status during data import or export. <ul style="list-style-type: none"> <li>Submitted</li> <li>Accepted</li> <li>Running</li> <li>Completed</li> <li>Terminated</li> <li>Abnormal</li> </ul> |
| Duration (min) | Time of data import or export.<br>The unit is minute.                                                                                                                                        |
| Result         | Result of data import or export. <ul style="list-style-type: none"> <li>Successful</li> <li>Failed</li> <li>Killed</li> <li>Undefined</li> </ul>                                             |
| Operation      | View Log: allows you to view file operation logs.                                                                                                                                            |

## 5.13 Component Management

### 5.13.1 Object Management

MRS contains different types of basic objects. [Table 5-45](#) describes these objects.

**Table 5-45** MRS basic object overview

| Object           | Description                                                         | Example                                                                            |
|------------------|---------------------------------------------------------------------|------------------------------------------------------------------------------------|
| Service          | Function set that can complete specific business.                   | KrbServer service and LdapServer service                                           |
| Service instance | Specific instance of a service, usually called service.             | KrbServer service                                                                  |
| Service role     | Function entity that forms a complete service, usually called role. | KrbServer is composed of the KerberosAdmin role and KerberosServer role.           |
| Role instance    | Specific instance of a service role running on a host.              | KerberosAdmin that is running on Host2 and KerberosServer that is running on Host3 |
| Host             | An ECS running Linux OS.                                            | Host1 to Host5                                                                     |

| Object  | Description                                                                   | Example                                                                                                          |
|---------|-------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------|
| Rack    | Physical entity that contains multiple hosts connecting to the same switch.   | Rack1 contains Host1 to Host5.                                                                                   |
| Cluster | Logical entity that consists of multiple hosts and provides various services. | Cluster1 cluster consists of five hosts (Host1 to Host5) and provides services such as KrbServer and LdapServer. |

## 5.13.2 Viewing Configuration

On MRS, you can view the configuration of services (including roles) and role instances.

### Prerequisites

You have synchronized IAM users (on the **Dashboard** tab page, click **Click to synchronize** on the right side of **IAM User Sync** to synchronize IAM users).

### Procedure

- Query service configuration.
  - a. On the MRS cluster details page, click **Components**.
  - b. Select the target service from the service list.
  - c. Click **Service Configuration**.
  - d. Switch **Basic** to **All**. All configuration parameters of the service are displayed in the navigation tree. The service name and role names are displayed from upper to lower in the navigation tree.
  - e. In the navigation tree, select a specified parameter and change its value. You can also enter the parameter name in the **Search** box to search for the parameter and view the result.

The parameters under the service nodes and role nodes are service configuration parameters and role configuration parameters respectively.
  - f. Select **Non-default** from the **--Select--** drop-down list. The parameters whose values are not default values are displayed.
- Query role instance configurations.
  - a. On the MRS cluster details page, click **Components**.
  - b. Select the target service from the service list.
  - c. Click the **Instances** tab.
  - d. Click the target role instance from the role instance list.
  - e. Click **Instance Configuration**.
  - f. Switch **Basic** to **All** on the right of the page. All configuration parameters of the role instance are displayed in the navigation tree.
  - g. In the navigation tree, select a specified parameter and change its value. You can also enter the parameter name in the **Search** box to search for the parameter and view the result.

- h. Select **Non-default** from the **--Select--** drop-down list. The parameters whose values are not default values are displayed.

### 5.13.3 Managing Services

You can perform the following operations on MRS:

- Add or delete services. This is available only for custom clusters of MRS 3.1.2 and later versions.
- Start the service in the **Stopped**, **Stop Failed**, or **Failed to Start** state to use the service.
- Stop the services or stop abnormal services.
- Restart abnormal services or configure expired services to restore or enable the services.

#### Prerequisites

- You have synchronized IAM users. (On the **Dashboard** page, click **Synchronize** on the right side of **IAM User Sync** to synchronize IAM users.)
- When adding a service, ensure that the role instances of the underlying services on which the service depends are running properly. Otherwise, the service may fail to be added or fail to be started after being added.

#### Procedure

**Step 1** On the MRS cluster details page, click **Components**.

**Step 2** Locate the row that contains the target service, **Start**, **Stop**, and **Restart** to start, stop, or restart the service.

Services are interrelated. If a service is started, stopped, and restarted, services dependent on it will be affected.

The services will be affected in the following ways:

- If a service is to be started, the lower-layer services dependent on it must be started first.
- If a service is stopped, the upper-layer services dependent on it are unavailable.
- If a service is restarted, the running upper-layer services dependent on it must be restarted.

----End

### 5.13.4 Configuring Service Parameters

On the MRS console, you can view and modify the default service configurations based on site requirements and export or import the configurations.

#### Impact on the System

- You need to download and update the client configuration files after configuring HBase, HDFS, Hive, Spark, Yarn, and MapReduce service properties.


- The parameters of DBService cannot be modified when only one DBService role instance exists in the cluster.

## Prerequisites

You have synchronized IAM users (on the **Dashboard** tab page, click **Click to synchronize** on the right side of **IAM User Sync** to synchronize IAM users).

## Modifying Service Parameters

1. On the MRS cluster details page, click **Components**.
2. Select the target service from the service list.
3. Click **Service Configuration**.
4. Switch **Basic** to **All**. All configuration parameters of the service are displayed in the navigation tree. The service name and role names are displayed from upper to lower in the navigation tree.
5. In the navigation tree, select a specified parameter and change its value. You can also enter the parameter name in the **Search** box to search for the parameter and view the result.

If you want to cancel the modification of a parameter value, click  to restore it.

6. Click **Save Configuration**, select **Restart the affected services or instances**, and click **OK**.

### NOTE

To update the queue configuration of Yarn without restarting service, choose **More > Refresh Queue** on the **Service Status** tab page to update the queue for the configuration to take effect.

## 5.13.5 Configuring Customized Service Parameters

Each component of MRS supports all open-source parameters. MRS supports the modification of some parameters for key application scenarios. Some component clients may not include all parameters with open-source features. To modify the component parameters that are not directly supported by MRS, you can add new parameters for components by using the configuration customization function on MRS. Newly added parameters are saved in component configuration files and take effect after restart.

## Impact on the System

- After the service attributes are configured, the service needs to be restarted. The service cannot be accessed during restart.
- You need to download and update the client configuration files after configuring HBase, HDFS, Hive, Spark, Yarn, and MapReduce service properties.

## Prerequisites

- You have understood the meanings of parameters to be added, configuration files that have taken effect, and the impact on components.

- You have synchronized IAM users (on the **Dashboard** tab page, click **Click to synchronize** on the right side of **IAM User Sync** to synchronize IAM users).

## Procedure

**Step 1** On the MRS cluster details page, click **Components**.

**Step 2** Select the target service from the service list.





**Step 3** Click **Service Configuration**.

**Step 4** In the configuration type drop-down box on the right side, switch **Basic** to **All**.

**Step 5** In the navigation tree, select **Customization**. The customized parameters of the current component are displayed on MRS.

The configuration files that save the newly added customized parameters are displayed in the **Parameter File** column. Different configuration files may have same open-source parameters. After the parameters in different files are set to different values, whether the configuration takes effect depends on the loading sequence of the configuration files by components. You can customize parameters for services and roles as required. Adding customized parameters for a single role instance is not supported.

**Step 6** Based on the configuration files and parameter functions, locate the row where a specified parameter resides, enter the parameter name supported by the component in the **Parameter** column and enter the parameter value in the **Value** column.

- You can click  or  to add or delete a customized parameter. You can delete a customized parameter only after you click  for the first time.
- If you want to cancel the modification of a parameter value, click  to restore it.

**Step 7** Click **Save Configuration**, select **Restart the affected services or instances**, and click **OK**.

----End

## Task Example

### Configuring Customized Hive Parameters

Hive depends on HDFS. By default, Hive accesses the HDFS client. The configuration parameters to take effect are controlled by HDFS in a unified manner. For example, the HDFS parameter **ipc.client.rpc.timeout** affects the RPC timeout period for all clients to connect to the HDFS server. If you need to modify the timeout period for Hive to connect to HDFS, you can use the configuration customization function. After this parameter is added to the **core-site.xml** file of Hive, this parameter can be identified by the Hive service and its configuration overwrites the parameter configuration in HDFS.

**Step 1** On the MRS cluster details page, click **Components**.

**Step 2** Choose **Hive > Service Configuration**.

- Step 3** In the configuration type drop-down box on the right side, switch **Basic** to **All**.
- Step 4** In the navigation tree on the left, select **Customization** for the Hive service. The system displays the customized service parameters supported by Hive.
- Step 5** In **core-site.xml**, locate the row that contains the **core.site.customized.configs** parameter, enter **ipc.client.rpc.timeout** in the **Parameter** column, and enter a new value in the **Value** column, for example, **150000**. The unit is millisecond.
- Step 6** Click **Save Configuration**, select **Restart the affected services or instances**, and click **OK**.

**Operation successful** is displayed. Click **Finish**. The service is started successfully.

----End

## 5.13.6 Synchronizing Service Configuration

### Scenario

If **Configuration Status** of some services is **Configuration expired** or **Configuration failed**, synchronize configuration for the cluster or service to restore its configuration status. If all services in the cluster are in the **Configuration failed** state, synchronize the cluster configuration with the background configuration.

### Impact on the System

After synchronizing service configurations, you need to restart the services whose configurations have expired. These services are unavailable during restart.

### Prerequisites

You have synchronized IAM users (on the **Dashboard** tab page, click **Click to synchronize** on the right side of **IAM User Sync** to synchronize IAM users).

### Procedure

- Step 1** On the MRS cluster details page, click **Components**.
- Step 2** Select the target service from the service list.
- Step 3** On the Service Status tab page, choose **More > Synchronize Configuration**.
- Step 4** In the dialog box that is displayed, select **Restart the service or instances whose configurations have expired** and click **Yes** to restart the service.

----End

## 5.13.7 Managing Role Instances

### Scenario

You can start a role instance that is in the **Stopped**, **Failed to stop** or **Failed to start** status, stop an unused or abnormal role instance or restart an abnormal role instance to recover its functions.

## Prerequisites

You have synchronized IAM users (on the **Dashboard** tab page, click **Click to synchronize** on the right side of **IAM User Sync** to synchronize IAM users).

## Procedure

- Step 1** On the MRS cluster details page, click **Components**.
- Step 2** Select the target service from the service list.
- Step 3** Click the **Instances** tab.
- Step 4** Select the check box on the left of the target role instance.
- Step 5** Click **More**, select operations such as **Start Instance**, **Stop Instance**, **Restart Instance**, **Rolling-restart Instance**, or **Delete Instance** based on site requirements.

----End

## 5.13.8 Configuring Role Instance Parameters

### Scenario

You can view and modify default role instance configuration on MRS based on site requirements. The configurations can be imported and exported.

### Impact on the System

You need to download and update the client configuration files after configuring HBase, HDFS, Hive, Spark, Yarn, and MapReduce service properties.


## Prerequisites

You have synchronized IAM users (on the **Dashboard** tab page, click **Click to synchronize** on the right side of **IAM User Sync** to synchronize IAM users).

## Modifying Role Instance Parameters

1. On the MRS cluster details page, click **Components**.
2. Select the target service from the service list.
3. Click the **Instances** tab.
4. Click the target role instance from the role instance list.
5. Click the **Instance Configuration** tab.
6. Switch **Basic** to **All** from the drop-down list on the right of the page. All configuration parameters of the role instance are displayed in the navigation tree.
7. In the navigation tree, select a specified parameter and change its value. You can also enter the parameter name in the **Search** box to search for the parameter and view the result.



If you want to cancel the modification of a parameter value, click  to restore it.

8. Click **Save Configuration**, select **Restart the affected services or instances**, and click **OK**.

## 5.13.9 Synchronizing Role Instance Configuration

### Scenario

When **Configuration Status** of a role instance is **Configuration expired** or **Configuration failed**, you can synchronize the configuration data of the role instance with the background configuration.

### Impact on the System

After synchronizing a role instance configuration, you need to restart the role instance whose configuration has expired. The role instance is unavailable during restart.

### Prerequisites

You have synchronized IAM users (on the **Dashboard** tab page, click **Click to synchronize** on the right side of **IAM User Sync** to synchronize IAM users).

### Procedure

- Step 1** On the MRS cluster details page, click **Components**.
- Step 2** Select a service name.
- Step 3** Click the **Instances** tab.
- Step 4** Click the target role instance from the role instance list.
- Step 5** Choose **More > Synchronize Configuration** above the role instance status and indicator information.
- Step 6** In the dialog box that is displayed, select **Restart the service or instances whose configurations have expired** and click **Yes** to restart the role instance.

----End

## 5.13.10 Decommissioning and Recommissioning a Role Instance

### Scenario

If a Core or Task node is faulty, the cluster status may be displayed as **Abnormal**. In an MRS cluster, data can be stored on different Core nodes. You can decommission the specified role instance on MRS to stop the role instance from providing services. After fault rectification, you can recommission the role instance.

The following role instances can be decommissioned or recommissioned:

- DataNode role instance on HDFS
- NodeManager role instance on Yarn
- RegionServer role instance on HBase
- ClickHouseServer role instance on ClickHouse
- Broker role instance on Kafka

Restrictions:

- If the number of the DataNodes is less than or equal to that of HDFS copies, decommissioning cannot be performed. If the number of HDFS copies is three and the number of DataNodes is less than four in the system, decommissioning cannot be performed. In this case, an error will be reported and force MRS to exit the decommissioning 30 minutes after MRS attempts to perform the decommissioning.
- If the number of Kafka Broker instances is less than or equal to that of Kafka copies, decommissioning cannot be performed. For example, if the number of Kafka copies is two and the number of nodes is less than three in the system, decommissioning cannot be performed. Instance decommissioning will fail and exit.
- If a role instance is out of service, you must recommission the instance to start it before using it again.

## Prerequisites

You have synchronized IAM users (on the **Dashboard** tab page, click **Click to synchronize** on the right side of **IAM User Sync** to synchronize IAM users).

## Procedure

- Step 1** On the MRS cluster details page, click **Components**.
- Step 2** Click a service in the service list.
- Step 3** Click the **Instances** tab.
- Step 4** Select an instance.
- Step 5** Choose **More > Decommission** or **Recommission** to perform the corresponding operation.

### NOTE

During the instance decommissioning, if the service corresponding to the instance is restarted in the cluster using another browser, MRS displays a message indicating that the instance decommissioning is stopped, but the **Operating Status** of the instance is displayed as **Started**. In this case, the instance has been decommissioned on the background. You need to decommission the instance again to synchronize the operating status.

----End

## 5.13.11 Managing a Host (Node)

### Scenario

To check an abnormal or faulty host (node), you need to stop all host roles on MRS. To recover host services after the host fault is rectified, restart all roles.

### Prerequisites

You have synchronized IAM users (on the **Dashboard** tab page, click **Click to synchronize** on the right side of **IAM User Sync** to synchronize IAM users).

### Procedure

- Step 1** On the MRS details page, click **Nodes**.
- Step 2** Unfold the node group information and select the check box of the target node.
- Step 3** Choose **Node Operation** > **Start All Roles** or **Stop All Roles** to perform the required operation.

----End

## 5.13.12 Isolating a Host

### Scenario

If a host is found to be abnormal or faulty, affecting cluster performance or preventing services from being provided, you can temporarily exclude that host from the available nodes in the cluster. In this way, the client can access other available nodes. In scenarios where patches are to be installed in a cluster, you can also exclude a specified node from patch installation.

You can isolate a host manually on MRS based on the actual service requirements or O&M plan. Only non-management nodes can be isolated.

### Impact on the System

- After a host is isolated, all role instances on the host will be stopped. You cannot start, stop, or configure the host and any instances on the host.
- After a host is isolated, statistics of the monitoring status and indicator data of the host hardware and instances cannot be collected or displayed.

### Prerequisites

You have synchronized IAM users (on the **Dashboard** tab page, click **Click to synchronize** on the right side of **IAM User Sync** to synchronize IAM users).

### Procedure

- Step 1** On the MRS details page, click **Nodes**.
- Step 2** Unfold the node group information and select the check box of the target host.

**Step 3** Choose **Node Operation > Isolate Host**.

**Step 4** Confirm the information about the host to be isolated and click **OK**.

When **Operation successful** is displayed, click **Finish**. The host is isolated successfully, and the value of **Operating Status** becomes **Isolated**.

 **NOTE**

For isolated hosts, you can cancel the isolation and add them to the cluster again. For details, see [Canceling Host Isolation](#).

----End

## 5.13.13 Canceling Host Isolation

### Scenario

After the exception or fault of a host is handled, you must cancel the isolation of the host for proper usage.

You can cancel the isolation of a host on MRS.

### Prerequisites

- The host is in the **Isolated** state.
- The exception or fault of the host has been rectified.
- You have synchronized IAM users (on the **Dashboard** tab page, click **Click to synchronize** on the right side of **IAM User Sync** to synchronize IAM users).

### Procedure

**Step 1** On the MRS details page, click **Nodes**.

**Step 2** Unfold the node group information and select the check box of the target host that you want to cancel its isolation.

**Step 3** Choose **Node Operation > Cancel Host Isolation**.

**Step 4** Confirm the information about the host for which the isolation is to be cancelled and click **OK**.

When **Operation successful** is displayed, click **Finish**. The host is de-isolated successfully, and the value of **Operating Status** becomes **Normal**.

**Step 5** Select the host that has been de-isolated and choose **Node Operation > Start All Roles**.

----End

## 5.13.14 Starting and Stopping a Cluster

A cluster is a collection of service components. You can start or stop all services in a cluster.

## Procedure

On the cluster details page, choose **Management Operations > Start All Components** or **Stop All Components** in the upper right corner to perform the required operation.

## 5.13.15 Synchronizing Cluster Configuration

### Scenario

If **Configuration Status** of all services or some services is **Configuration expired** or **Configuration failed**, synchronize configuration for the cluster or service to restore its configuration status.

- If all services in the cluster are in the **Configuration failed** status, synchronize the cluster configuration with the background configuration.
- If all services in the cluster are in the **Configuration failed** status, synchronize the service configuration with the background configuration.

#### NOTE

In **MRS 3.x**, you cannot perform operations in this section on the management console.

### Impact on the System

After synchronizing cluster configurations, you need to restart the services whose configurations have expired. These services are unavailable during restart.

### Procedure

- Step 1** On the cluster details page, choose **Configuration > Synchronize Configuration** in the upper right corner.
- Step 2** In the displayed dialog box, select **Restart services and instances whose configuration have expired**, and click **OK** to restart the service whose configuration has expired.

When **Operation successful** is displayed, click **Finish**. The cluster is started successfully.

----End

## 5.13.16 Exporting Cluster Configuration

### Scenario

You can export all configuration data of a cluster using MRS to meet site requirements. The exported configuration data is used to rapidly update service configuration.

#### NOTE

In **MRS 3.x**, you cannot perform operations in this section on the management console.

## Procedure

On the cluster details page, choose **Configuration > Export Cluster Configuration** in the upper right corner.

The exported file is used to update service configurations. For details, see **Importing Service Configuration Parameters** in [Configuring Service Parameters](#).

### 5.13.17 Performing Rolling Restart

After modifying the configuration items of a big data component, you need to restart the corresponding service to make new configurations take effect. If you use a normal restart mode, all services or instances are restarted concurrently, which may cause service interruption. To ensure that services are not affected during service restart, you can restart services or instances in batches by rolling restart. For instances in active/standby mode, a standby instance is restarted first and then an active instance is restarted. Rolling restart takes longer than normal restart.

[Table 5-46](#) provides services and instances that support or do not support rolling restart in the MRS cluster.

**Table 5-46** Services and instances that support or do not support rolling restart

| Service   | Instance         | Whether to Support Rolling Restart |
|-----------|------------------|------------------------------------|
| HDFS      | NameNode         | Yes                                |
|           | Zkfc             |                                    |
|           | JournalNode      |                                    |
|           | HttpFS           |                                    |
|           | DataNode         |                                    |
| Yarn      | ResourceManager  | Yes                                |
|           | NodeManager      |                                    |
| Hive      | MetaStore        | Yes                                |
|           | WebHCat          |                                    |
|           | HiveServer       |                                    |
| Mapreduce | JobHistoryServer | Yes                                |
| HBase     | HMaster          | Yes                                |
|           | RegionServer     |                                    |
|           | ThriftServer     |                                    |
|           | RETSerVer        |                                    |

| Service   | Instance      | Whether to Support Rolling Restart |
|-----------|---------------|------------------------------------|
| Spark     | JobHistory    | Yes                                |
|           | JDBCServer    |                                    |
|           | SparkResource | No                                 |
| Hue       | Hue           | No                                 |
| Tez       | TezUI         | No                                 |
| Loader    | Sqoop         | No                                 |
| Zookeeper | Quorumpeer    | Yes                                |
| Kafka     | Broker        | Yes                                |
|           | MirrorMaker   | No                                 |
| Flume     | Flume         | Yes                                |
|           | MonitorServer |                                    |
| Storm     | Nimbus        | Yes                                |
|           | UI            |                                    |
|           | Supervisor    |                                    |
|           | Logviewer     |                                    |

## Restrictions

- Perform a rolling restart during off-peak hours.
  - Otherwise, a rolling restart failure may occur. For example, if the throughput of Kafka is high (over 100 MB/s) during the Kafka rolling restart, the Kafka rolling restart may fail.
  - For example, if the requests per second of each RegionServer on the native interface exceed 10,000 during the HBase rolling restart, you need to increase the number of handles to prevent a RegionServer restart failure caused by heavy loads during the restart.
- Before the restart, check the number of current requests of HBase. If the number of requests of each RegionServer on the native interface exceeds 10,000, increase the number of handles to prevent a failure.
- If the number of Core nodes in a cluster is less than six, services may be affected for a short period of time.
- Preferentially perform a rolling instance or service restart and select **Only restart instances whose configurations have expired**.

## Performing a Rolling Service Restart

**Step 1** Choose **Clusters > Active Clusters** and click a cluster name to go to the cluster details page.

- Step 2** Click **Components** and select a service for which you want to perform a rolling restart.
  - Step 3** On the **Service Status** tab page, click **More** and select **Rolling-restart Service**.
  - Step 4** The **Rolling-restart Service** page is displayed. Select **Only restart instances whose configurations have expired** and click **OK** to perform rolling restart for the service.
  - Step 5** After the rolling restart task is complete, click **Finish**.
- End

## Performing a Rolling Instance Restart

- Step 1** Choose **Clusters > Active Clusters** and click a cluster name to go to the cluster details page.
  - Step 2** Click **Components** and select a service for which you want to perform a rolling restart.
  - Step 3** On the **Instance** tab page, select the instance to be restarted. Click **More** and select **Rolling-restart Instance**.
  - Step 4** After you enter the administrator password, the **Rolling-restart Instance** page is displayed. Select **Only restart instances whose configurations have expired** and click **OK** to perform rolling restart for the instance.
  - Step 5** After the rolling restart task is complete, click **Finish**.
- End

## Perform a Rolling Cluster Restart

- Step 1** Choose **Clusters > Active Clusters** and click a cluster name to go to the cluster details page.
  - Step 2** In the upper right corner of the page, choose **Management Operations > Perform Rolling Cluster Restart**.
  - Step 3** The **Rolling-restart Cluster** page is displayed. Select **Only restart instances whose configurations have expired** and click **OK** to perform rolling restart for the cluster.
  - Step 4** After the rolling restart task is complete, click **Finish**.
- End

## Rolling Restart Parameter Description

[Table 5-47](#) describes rolling restart parameters.



**Table 5-47** Rolling restart parameter description

| Parameter                                                | Description                                                                                                                                                                                                                                                                                                                                                                                       |
|----------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Only restart instances whose configurations have expired | Specifies whether to restart only the modified instances in a cluster.                                                                                                                                                                                                                                                                                                                            |
| Data Node Instances to Be Batch Restarted                | Specifies the number of instances that are restarted in each batch when the batch rolling restart strategy is used. The default value is <b>1</b> . The value ranges from 1 to 20. This parameter is valid only for data nodes.                                                                                                                                                                   |
| Batch Interval                                           | Specifies the interval between two batches of instances for rolling restart. The default value is <b>0</b> . The value ranges from 0 to 2147483647. The unit is second.<br><br>Note: Setting the batch interval parameter can increase the stability of the big data component process during the rolling restart. You are advised to set this parameter to a non-default value, for example, 10. |
| Batch Fault Tolerance Threshold                          | Specifies the tolerance times when the rolling restart of instances fails to be executed in batches. The default value is <b>0</b> , which indicates that the rolling restart task ends after any batch of instances fails to be restarted. The value ranges from 0 to 2147483647.                                                                                                                |

## Procedure in a Typical Scenario

**Step 1** Choose **Clusters > Active Clusters** and click a cluster name to go to the cluster details page.

**Step 2** Click **Components** and select **HBase**. The **HBase** service page is displayed.

**Step 3** Click the **Service Configuration** tab, and modify an HBase parameter. After the following dialog box is displayed, click **OK** to save the configurations.

 **NOTE**

Do not select **Restart the affected services or instances**. This option indicates a normal restart. If you select this option, all services or instances will be restarted, which may cause service interruption.

**Step 4** After saving the configurations, click **Finish**.

**Step 5** Click the **Service Status** tab.

**Step 6** On the **Service Status** tab page, click **More** and select **Rolling-restart Service**.

**Step 7** After you enter the administrator password, the **Rolling-restart Service** page is displayed. Select **Only restart instances whose configurations have expired** and click **OK** to perform rolling restart.

**Step 8** After the rolling restart task is complete, click **Finish**.

----End

## 5.14 Alarm Management

### 5.14.1 Viewing the Alarm List

The alarm list displays all alarms in the MRS cluster. The MRS page displays the alarms that need to be handled in a timely manner and the events.

On the MRS management console, you can only query basic information about uncleared MRS alarms on the **Alarms** tab page. For details about how to view alarm details or manage alarms, see [Viewing and Manually Clearing an Alarm](#).

Alarms are listed in chronological order by default in the alarm list, with the most recent alarms displayed at the top.

[Table 5-48](#) describes various fields in an alarm.





**Table 5-48** Alarm description

| Parameter  | Description       |
|------------|-------------------|
| Alarm ID   | ID of an alarm.   |
| Alarm Name | Name of an alarm. |

| Parameter | Description                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
|-----------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Severity  | <p>Alarm severity.</p> <p>In versions earlier than MRS 3.x, the cluster alarm severity is as follows:</p> <ul style="list-style-type: none"> <li>● <b>Critical</b><br/>Indicates alarms reporting errors that affect cluster running, such as unavailable cluster services, node faults, data inconsistency between the active and standby GaussDB databases, and abnormal LdapServer data synchronization. You need to check the cluster status based on the alarms and rectify the faults in a timely manner.</li> <li>● <b>Major</b><br/>Indicates alarms reporting errors that affect some cluster functions, including process faults, periodic backup task failures, and abnormal key file permissions. Check the objects for which the alarms are generated based on the alarms and clear the alarms in a timely manner.</li> <li>● <b>Minor</b><br/>Indicates alarms reporting errors that do not affect major functions of the current cluster, including alarms indicating that the certificate file is about to expire, audit logs fail to be dumped, and the license file is about to expire.</li> <li>● <b>Warning</b><br/>Indicates an alarm of the lowest severity. It is used for information display or prompt and indicates that an event occurs in the scenarios when you stop a service, delete a service, stop an instance, delete an instance, delete a node, restart a service, restart an instance, perform an active/standby switchover for MRS Manager, scale in a host, or restore an instance. Additionally, this type of alarms also occurs when an instance is faulty, a job executed successfully, or a job failed to be executed.</li> </ul> <p>In MRS 3.x or later, the alarm severity of a cluster is as follows:</p> <ul style="list-style-type: none"> <li>● <b>Critical</b><br/>Indicates alarms reporting errors that affect cluster running, such as unavailable cluster services, node faults, data inconsistency between the active and standby GaussDB databases, and abnormal LdapServer data synchronization. You need to check the cluster status based on the alarms and rectify the faults in a timely manner.</li> <li>● <b>Major</b><br/>Indicates alarms reporting errors that affect some cluster functions, including process faults, periodic backup task failures, and abnormal key file permissions. Check the objects for which the alarms are generated based on the alarms and clear the alarms in a timely manner.</li> <li>● <b>Minor</b><br/>Indicates alarms reporting errors that do not affect major functions of the current cluster, including alarms indicating</li> </ul> |

| Parameter | Description                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
|-----------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|           | <p>that the certificate file is about to expire, audit logs fail to be dumped, and the license file is about to expire.</p> <ul style="list-style-type: none"> <li>• Suggestion<br/>Indicates an alarm of the lowest severity. It is used for information display or prompt and indicates that an event occurs in the scenarios when you stop a service, delete a service, stop an instance, delete an instance, delete a node, restart a service, restart an instance, perform an active/standby switchover for MRS Manager, scale in a host, or restore an instance. Additionally, this type of alarms also occurs when an instance is faulty, a job executed successfully, or a job failed to be executed.</li> </ul> |
| Generated | Time when the alarm is generated.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
| Location  | Details about the alarm.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
| Operation | If the alarm can be manually cleared, click <b>Clear Alarm</b> .                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |

**Table 5-49** Button description

| Button                                                                              | Description                                                                                                                                                                                                                                                                                                   |
|-------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|  | <p>Select an interval for refreshing the alarm list from the drop-down list.</p> <ul style="list-style-type: none"> <li>• Refresh every 30s</li> <li>• Refresh every 60s</li> <li>• Stop refreshing</li> </ul>                                                                                                |
|  | <p>Select an alarm severity from the drop-down list box to filter alarms.</p> <p>For versions earlier than MRS 3.x, the following alarms can be filtered: All, Critical, Major, Minor, and Warning. (For MRS 3.x or later) You can filter the following alarms: All, Critical, Major, Minor, and Warning.</p> |
|  | Click  and manually refresh the alarm list.                                                                                                                                                                                |
| Advanced Search                                                                     | Click <b>Advanced Search</b> . In the displayed alarm search area, set search criteria and click <b>Search</b> to view the information about specified alarms. You can click <b>Reset</b> to clear the search criteria.                                                                                       |

## 5.14.2 Viewing the Event List

The event list displays information about all events in a cluster, such as service restart and service termination.




Events are listed in chronological order by default in the event list, with the most recent events displayed at the top.

**Table 5-50** describes various fields for an event.

**Table 5-50** Event description

| Parameter      | Description                                                                                                                                                                                                                                                                                                                                                                                                                            |
|----------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Event ID       | Specifies the ID of an event.                                                                                                                                                                                                                                                                                                                                                                                                          |
| Event Severity | <p>Specifies the event severity.</p> <p>In versions earlier than MRS 3.x, the cluster event level is as follows:</p> <ul style="list-style-type: none"> <li>• Critical</li> <li>• Major</li> <li>• Minor</li> <li>• Suggestion</li> </ul> <p>In MRS 3.x or later, the event level of a cluster is as follows:</p> <ul style="list-style-type: none"> <li>• Critical</li> <li>• Major</li> <li>• Minor</li> <li>• Suggestion</li> </ul> |
| Event Name     | Name of the generated event.                                                                                                                                                                                                                                                                                                                                                                                                           |
| Generated      | Time when the event is generated.                                                                                                                                                                                                                                                                                                                                                                                                      |
| Location       | Specifies the detailed information for locating the event,                                                                                                                                                                                                                                                                                                                                                                             |

**Table 5-51** Icon description

| Icon                                                                                | Description                                                                                                                                                                                                     |
|-------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|  | <p>Select an interval for refreshing the event list from the drop-down list.</p> <ul style="list-style-type: none"> <li>• Refresh every 30s</li> <li>• Refresh every 60s</li> <li>• Stop refreshing</li> </ul>  |
|  | Click  to manually refresh the event list.                                                                                   |
| Advanced Search                                                                     | Click <b>Advanced Search</b> . In the displayed event search area, set search criteria and click <b>Search</b> to view the information about specified events. Click <b>Reset</b> to clear the search criteria. |

## Exporting events

- Step 1** Choose **Clusters > Active Clusters** and click a cluster name to go to the cluster details page.
  - Step 2** Click **Alarm Management > Events**.
  - Step 3** Click **Export All**.
  - Step 4** In the displayed dialog box, select the type and click **OK**.
- End

## Common Events

**Table 5-52** Common events

| Event ID | Event Name                                                 |
|----------|------------------------------------------------------------|
| 12019    | Stop Service                                               |
| 12020    | Delete Service                                             |
| 12021    | Stop RoleInstance                                          |
| 12022    | Delete RoleInstance                                        |
| 12023    | Delete Node                                                |
| 12024    | Restart Service                                            |
| 12025    | Restart RoleInstance                                       |
| 12026    | Manager Switchover                                         |
| 12065    | Process Restart                                            |
| 12070    | Job Running Succeeded                                      |
| 12071    | Job Running Failed                                         |
| 12072    | Job killed                                                 |
| 12086    | Agent Restart                                              |
| 14005    | NameNode Switchover                                        |
| 14028    | HDFS DiskBalancer Task                                     |
| 14029    | Active NameNode enters safe mode and generates new Fsimage |
| 17001    | Oozie Workflow Execution Failure                           |
| 17002    | Oozie Scheduled Job Execution Failure                      |
| 18001    | ResourceManager Switchover                                 |
| 18004    | JobHistoryServer Switchover                                |

| Event ID | Event Name                            |
|----------|---------------------------------------|
| 19001    | HMaster Failover                      |
| 20003    | Hue Failover                          |
| 24002    | Flume Channel Overflow                |
| 25001    | LdapServer Failover                   |
| 27000    | DBServer Switchover                   |
| 38003    | Adjusts the topic data storage period |
| 43014    | Spark Data Skew                       |
| 43015    | Spark SQL Large Query Results         |
| 43016    | Spark SQL Execution Timeout           |
| 43024    | Start JDBCServer                      |
| 43025    | Stop JDBCServer                       |
| 43026    | ZooKeeper Connection Succeeded        |
| 43027    | Zookeeper Connection Failed           |

### 5.14.3 Viewing and Manually Clearing an Alarm

#### Scenario

You can view and clear alarms on MRS.

Generally, the system automatically clears an alarm when the fault is rectified. If the fault has been rectified and the alarm cannot be automatically cleared, you can manually clear the alarm.


You can view the latest 100,000 alarms (including uncleared, manually cleared, and automatically cleared alarms) on MRS. If the number of cleared alarms exceeds 100,000 and is about to reach 110,000, the system automatically dumps the earliest 10,000 cleared alarms to the dump path.

3. In versions earlier than x, the value is the same as that of `#{BIGDATA_HOME}/OMSV100R001C00x8664/workspace/data` for the active management node.

(For 3.x and later versions) The path is `#{BIGDATA_HOME}/om-server/OMS/workspace/data` of the active management node.

A directory is automatically generated when alarms are dumped for the first time.

 NOTE

Set an automatic refresh interval or click  for an immediate refresh.









The following refresh interval options are supported:

- Refresh every 30 seconds
- Refresh every 60 seconds
- Stop refreshing

## Procedure

**Step 1** Choose **Clusters > Active Clusters** and click a cluster name to go to the cluster details page.

**Step 2** Click **Alarms** and view the alarm information in the alarm list.

- By default, the alarm list page displays the latest 10 alarms.
- By default, data is sorted in descending order based on the generation time. For MRS 3.x or earlier, you can click the alarm ID, severity, and generation time to modify the sorting mode. For clusters of MRS 3.x or later, you can click the severity and generation time to modify the sorting mode.
- You can filter all alarms of the same severity. The results include cleared and uncleared alarms.
- For clusters of MRS 3.x and earlier versions, you can click , ,  or  in the upper right corner of the page to quickly filter **Critical**, **Major**, **Minor**, or **Suggestion** alarms that are uncleared.
- For clusters of MRS 3.x or later: You can click , ,  or  in the upper right corner of the page to quickly filter uncleared **Critical**, **Major**, **Minor** or **Warning** alarms.

**Step 3** Click **Advanced Search**. In the displayed alarm search area, set search criteria and click **Search** to view the information about specified alarms. You can click **Reset** to clear the search criteria.

 NOTE

The start time and end time are specified in **Time Range**. You can search for alarms generated within the time range.

Handle the alarm by referring to **Alarm Reference**. If the alarms in some scenarios are generated due to other cloud services that MRS depends on, you need to contact maintenance personnel of the corresponding cloud services.

**Step 4** If the alarm needs to be manually cleared after errors are rectified, click **Clear Alarm**.

 NOTE

If multiple alarms have been handled, you can select one or more alarms to be cleared and click **Clear Alarm** to clear the alarms in batches. A maximum of 300 alarms can be cleared in each batch.

----End



## Exporting Alarms

- Step 1** Choose **Clusters > Active Clusters** and click a cluster name to go to the cluster details page.
  - Step 2** Click **Alarm Management > Alarms**.
  - Step 3** Click **Export All**.
  - Step 4** In the displayed dialog box, select the type and click **OK**.
- End

## 5.15 Patch Management

### 5.15.1 Patch Operation Guide for Versions Earlier Than MRS 3.x

If you obtain patch information from the following sources, upgrade the patch according to actual requirements.

- You obtain information about the patch released by MRS from a message pushed by the message center service.
- You obtain information about the patch by accessing the cluster and viewing patch information.

#### Preparing for Patch Installation

- Follow instructions in [Performing a Health Check](#) to check cluster status. If the cluster health status is normal, install a patch.
- You need to confirm the target patch to be installed according to the patch information in the patch content.

#### Installing a Patch

- Step 1** Log in to the MRS management console.
- Step 2** Choose **Clusters > Active Clusters** and click the name of the cluster to be queried to enter the page displaying the cluster's basic information.
- Step 3** On the **Patches** tab page, click **Install** in the **Operation** column to install the target patch.

#### NOTE

- For the isolated host nodes in the cluster, follow instructions in [Restoring Patches for the Isolated Hosts](#) to restore the patch.

----End

#### Uninstalling a Patch

- Step 1** Log in to the MRS management console.

**Step 2** Choose **Clusters > Active Clusters** and click the name of the cluster to be queried to enter the page displaying the cluster's basic information.

**Step 3** On the **Patches** page, click **Uninstall** in the **Operation** column to uninstall the target patch.

 **NOTE**

- For the isolated host nodes in the cluster, follow instructions in [Restoring Patches for the Isolated Hosts](#) to restore the patch.

----End

## 5.15.2 Rolling Patches

The rolling patch function indicates that patches are installed or uninstalled for one or more services in a cluster by performing a rolling service restart (restarting services or instances in batches), without interrupting the services or within a minimized service interruption interval. Services in a cluster are divided into the following three types based on whether they support rolling patch:

- Services supporting rolling patch installation or uninstallation: All businesses or part of them (varying depending on different services) of the services are not interrupted during patch installation or uninstallation.
- Services not supporting rolling patch installation or uninstallation: Businesses of the services are interrupted during patch installation or uninstallation.
- Services with some roles supporting rolling patch installation or uninstallation: Some businesses of the services are not interrupted during patch installation or uninstallation.

 **NOTE**

In **MRS 3.x**, you cannot perform operations in this section on the management console.

**Table 5-53** provides services and instances that support or do not support rolling restart in the MRS cluster.

**Table 5-53** Services and instances that support or do not support rolling restart

| Service | Instance        | Whether to Support Rolling Restart |
|---------|-----------------|------------------------------------|
| HDFS    | NameNode        | Yes                                |
|         | Zkfc            |                                    |
|         | JournalNode     |                                    |
|         | HttpFS          |                                    |
|         | DataNode        |                                    |
| Yarn    | ResourceManager | Yes                                |
|         | NodeManager     |                                    |
| Hive    | MetaStore       | Yes                                |

| Service   | Instance         | Whether to Support Rolling Restart |
|-----------|------------------|------------------------------------|
|           | WebHCat          |                                    |
|           | HiveServer       |                                    |
| MapReduce | JobHistoryServer | Yes                                |
| HBase     | HMaster          | Yes                                |
|           | RegionServer     |                                    |
|           | ThriftServer     |                                    |
|           | RETSerVer        |                                    |
| Spark     | JobHistory       | Yes                                |
|           | JDBCServer       | No                                 |
|           | SparkResource    |                                    |
| Hue       | Hue              | No                                 |
| Tez       | TezUI            | No                                 |
| Loader    | Sqoop            | No                                 |
| Zookeeper | Quorumpeer       | Yes                                |
| Kafka     | Broker           | Yes                                |
|           | MirrorMaker      | No                                 |
| Flume     | Flume            | Yes                                |
|           | MonitorServer    |                                    |
| Storm     | Nimbus           | Yes                                |
|           | UI               |                                    |
|           | Supervisor       |                                    |
|           | Logviewer        |                                    |

## Installing a Patch

- Step 1** Log in to the MRS console.
- Step 2** Choose **Clusters > Active Clusters** and click the name of the cluster to be queried to enter the page displaying the cluster's basic information.
- Step 3** On the **Patches** page, click **Install** in the **Operation** column.
- Step 4** On the **Warning** page, enable or disable **Rolling Patch**.

 **NOTE**

- Enabling the rolling patch installation function: Services are not stopped before patch installation, and rolling service restart is performed after the patch installation. This minimizes the impact on cluster services but takes more time than common patch installation.
- Disabling the rolling patch uninstallation function: All services are stopped before patch uninstallation, and all services are restarted after the patch uninstallation. This temporarily interrupts the cluster and the services but takes less time than rolling patch uninstallation.
- The rolling patch installation function is not available in clusters with less than two Master nodes and three Core nodes.

**Step 5** Click **Yes** to install the target patch.

**Step 6** View the patch installation progress.

1. Access MRS Manager. For details, see [Accessing Manager](#).
2. Choose **System > Manage Patch**. On the **Manage Patch** page, you can view the patch installation progress.

 **NOTE**

For the isolated host nodes in the cluster, follow instructions in [Restoring Patches for the Isolated Hosts](#) to restore the patch.

----End

## Uninstalling a Patch

**Step 1** Log in to the MRS console.

**Step 2** Choose **Clusters > Active Clusters** and click the name of the cluster to be queried to enter the page displaying the cluster's basic information.

**Step 3** On the **Patches** page, click **Uninstall** in the **Operation** column.

**Step 4** On the **Warning** page, enable or disable **Rolling Patch**.

 **NOTE**

- Enabling the rolling patch uninstallation function: Services are not stopped before patch uninstallation, and rolling service restart is performed after the patch uninstallation. This minimizes the impact on cluster services but takes more time than common patch uninstallation.
- Disabling the rolling patch uninstallation function: All services are stopped before patch uninstallation, and all services are restarted after the patch uninstallation. This temporarily interrupts the cluster and the services but takes less time than rolling patch uninstallation.
- Only patches that are installed in rolling mode can be uninstalled in the same mode.

**Step 5** Click **Yes** to uninstall the target patch.

**Step 6** View the patch uninstallation progress.

1. Access MRS Manager. For details, see [Accessing Manager](#).
2. Choose **System > Manage Patch**. On the **Manage Patch** page, you can view the patch uninstallation progress.

 NOTE

For the isolated host nodes in the cluster, follow instructions in [Restoring Patches for the Isolated Hosts](#) to restore the patch.

----End

## 5.15.3 Restoring Patches for the Isolated Hosts

If some hosts are isolated in a cluster, perform the following operations to restore patches for these isolated hosts after patch installation on other hosts in the cluster. After patch restoration, versions of the isolated host nodes are consistent with those are not isolated.

 NOTE

In **MRS 3.x**, you cannot perform operations in this section on the management console.

- Step 1** Access MRS Manager. For details, see [Accessing Manager](#).
- Step 2** Choose **System > Manage Patch**. The **Manage Patch** page is displayed.
- Step 3** In the **Operation** column, click **View Details**.
- Step 4** On the patch details page, select host nodes whose **Status** is **Isolated**.
- Step 5** Click **Select and Restore** to restore the isolated host nodes.

----End

## 5.16 Health Check Management

### 5.16.1 Before You Start

This section describes how to manage health checks on the MRS console.

Health check management operations on the MRS console apply only to clusters of **MRS 1.9.2 to MRS 2.1.x**.

Health check management on Manager applies to all versions. For MRS 3.x and later versions, see [Viewing a Health Check Task](#). For versions earlier than MRS 3.x, see [Performing a Health Check](#).

### 5.16.2 Performing a Health Check

#### Scenario

To ensure that cluster parameters, configurations, and monitoring are correct and that the cluster can run stably for a long time, you can perform a health check during routine maintenance.

 **NOTE**

A system health check includes MRS Manager, service-level, and host-level health checks:

- MRS Manager health checks focus on whether the unified management platform can provide management functions.
- Service-level health checks focus on whether components can provide services properly.
- Host-level health checks focus on whether host indicators are normal.

The system health check includes three types of check items: health status, related alarms, and customized monitoring indicators for each check object. The health check results are not always the same as the **Health Status** on the portal.

## Procedure

- Manually perform the health check for all services.

On the MRS details page, choose **Management Operations > Start Cluster Health Check**.

 **NOTE**

For the operations on MRS Manager, see [Performing a Health Check](#); for the operations on FusionInsight Manager of MRS 3.x or later, see [Overview](#).

- The cluster health check includes Manager, service, and host status checks.
- To perform cluster health checks, you can also choose **System > Check Health Status > Start Cluster Health Check** on MRS Manager.
- To export the health check result, click **Export Report** in the upper left corner.
- Manually perform the health check for a service.
  - a. On the MRS cluster details page, click **Components**.
  - b. Select the target service from the service list.
  - c. Choose **More > Start Service Health Check** to start the health check for the service.
- Manually perform the health check for a host.
  - a. On the MRS details page, click **Nodes**.
  - b. Expand the node group information and select the check box of the host to be checked.
  - c. Choose **Node > Start Host Health Check** to start the health check for the host.

## 5.16.3 Viewing and Exporting a Health Check Report

### Scenario

You can view the health check result on MRS and export it for further analysis.

 NOTE

A system health check includes MRS Manager, service-level, and host-level health checks:

- MRS Manager health checks focus on whether the unified management platform can provide management functions.
- Service-level health checks focus on whether components can provide services properly.
- Host-level health checks focus on whether host indicators are normal.

The system health check includes three types of check items: health status, related alarms, and customized monitoring indicators for each check object. The health check results are not always the same as the **Health Status** on the portal.

## Prerequisites

You have performed a health check.

## Procedure

**Step 1** On the MRS details page, choose **Management Operations > View Cluster Health Check Report**.

**Step 2** Click **Export Report** on the health check report pane to export the report and view detailed information about check items.

 NOTE

For details about how to rectify the faults of the check items, see [DBService Health Check Indicators](#) to [ZooKeeper Health Check Indicators](#).

----End

## 5.16.4 DBService Health Check Indicators

### Performing Service Health Checks

**Indicator:** Service Health Status

**Description:** This indicator is used to check whether the DBService service status is normal. If the status is abnormal, the service is unhealthy.

**Recovery Guide:** If the indicator is abnormal, rectify the fault by referring to ALM-27001.

### Checking Alarms

**Indicator:** Alarm Information

**Description:** This indicator is used to check whether alarms exist on the host. If alarms exist, the service is unhealthy.

**Recovery Guide:** If this indicator is abnormal, you can rectify the fault by referring to the alarm handling guide.

## 5.16.5 Flume Health Check Indicators

### Service Health Status

**Indicator:** Service Health Status

**Description:** This indicator is used to check whether Flume service status is normal. If the status is abnormal, the service is unhealthy.

**Recovery Guide:** If the indicator is abnormal, rectify the fault by referring to ALM-24000.

### Checking Alarms

**Indicator:** Alarm Information

**Description:** This indicator is used to check whether alarms exist on the host. If alarms exist, the service is unhealthy.

**Recovery Guide:** If this indicator is abnormal, you can rectify the fault by referring to the alarm handling guide.

## 5.16.6 HBase Health Check Indicators

### Normal RegionServer Count

**Indicator:** Normal RegionServer Count

**Description:** This indicator is used to check the number of RegionServers that are running properly in an HBase cluster.

**Recovery Guide:** If the indicator is abnormal, check whether the status of RegionServer is normal. If the status is abnormal, resolve the problem and check that the network is normal.

### Service Health Status

**Indicator:** Service Health Status

**Description:** This indicator is used to check whether HBase service status is normal. If the status is abnormal, the service is unhealthy.

**Recovery Guide:** If the indicator is abnormal, check whether the status of HMaster and RegionServer is normal. If the status is abnormal, resolve the problem. Then, check whether the status of the Zookeeper service is faulty. On the HBase client, check whether the data in the HBase table can be correctly read and locate the data reading failure cause. Handle the alarm following instructions in the alarm processing document.

### Checking Alarms

**Indicator:** Alarm Information

**Description:** This indicator is used to check whether alarms exist. If alarms exist, the service is unhealthy.



**Recovery Guide:** If this indicator is abnormal, you can rectify the fault by referring to the alarm handling guide.

## 5.16.7 Host Health Check Indicators

### Swap Usage

**Indicator:** Swap Usage

**Description:** Swap usage of the system. The value is calculated using the following formula:  $\text{Swap usage} = \text{Used swap size} / \text{Total swap size}$ . Assume that the current threshold is set to 75.0%. If the usage of the file handles in the system exceeds the threshold, the system is unhealthy.

**Recovery Guide:**

1. Check the swap usage of the node.  
Log in to the unhealthy node and run the **free -m** command to check the total swap space and used swap space. If the swap space usage exceeds the threshold, go to [2](#).
2. If the swap usage exceeds the threshold, you are advised to expand the system capacity, for example, add nodes.

### Host File Handle Usage

**Indicator:** Host File Handle Usage

**Description:** This indicator indicates the file handle usage in the system.  $\text{Host file handle usage} = \text{Number of used handles} / \text{Total number of handles}$ . If the usage exceeds the threshold, the system is unhealthy.

**Recovery Guide:**

1. Check the file handle usage of the host.  
Log in to the unhealthy node and run the **cat /proc/sys/fs/file-nr** command. In the command output, the first and third columns indicate the number of used handles and the total number of handles, respectively. If the usage exceeds the threshold, go to [2](#).
2. If the file handle usage of the host exceeds the threshold, you are advised to check the system and analyze the file handle usage.

### NTP Offset

**Indicator:** NTP Offset

**Description:** This indicator indicates the NTP time offset. If the time deviation exceeds the threshold, the system is unhealthy.

**Recovery Guide:**

1. Check the NTP time offset.  
Log in to the unhealthy node and run the **/usr/sbin/ntpq -np** command to view the information. In the command output, the **Offset** column indicates the time offset. If the time offset is greater than the threshold, go to [2](#).

2. If the indicator is abnormal, check whether the clock source configuration is correct. Contact O&M personnel.

## average load

**Indicator:** Average Load

**Description:** Average system load, indicating the average number of processes in the running queue in a specified period. The system average load is calculated using the load value obtained by the uptime command. Calculation method: (Load of 1 minute + Load of 5 minutes + Load of 15 minutes)/(3 x Number of CPUs). Assume that the current threshold is set to 2. If the average load exceeds 2, the system is unhealthy.

**Recovery Guide:**

1. Log in to the unhealthy node and run the **uptime** command. The last three columns in the command output indicate the load in 1 minute, 5 minutes, and 15 minutes, respectively. If the average system load exceeds the threshold, go to [2](#).
2. If the system average load exceeds the threshold, you are advised to perform system capacity expansion, such as adding nodes.

## D State Process

**Indicator:** D State Process

**Description:** This indicator indicates the unstopable sleep process, that is, the process in the D state. A process that is in the D state is waiting for I/O, such as disk I/O and network I/O, and experiences an I/O exception. If any process in the D state exists in the system, the system is unhealthy.

**Recovery Guide:** If the indicator is abnormal, the system generates an alarm. You are advised to handle the alarm by referring to ALM-12028.

## Hardware Status

**Indicator:** Hardware Status

**Description:** This indicator is used to check the system hardware status, including the CPU, memory, disk, power supply, and fan. This indicator obtains related hardware information using ipmitool sdr elist. If the hardware status is abnormal, the hardware is abnormal.

**Recovery Guide:**

1. Log in to the node where the check result is unhealthy. Run the ipmitool sdr elist command to check system hardware status. The last column in the command output indicates the hardware status. If the status is included in the following fault description table, the check result is unhealthy.

| Module       | Symptom                                                                                                                                                                                                                                                                                                                                 |
|--------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Processor    | IERR<br>Thermal Trip<br>FRB1/BIST failure<br>FRB2/Hang in POST failure<br>FRB3/Processor startup/init failure<br>Configuration Error<br>SM BIOS Uncorrectable CPU-complex Error<br>Disabled<br>Throttled<br>Uncorrectable machine check exception                                                                                       |
| Power Supply | Failure detected<br>Predictive failure<br>Power Supply AC lost<br>AC lost or out-of-range<br>AC out-of-range, but present<br>Config Error: Vendor Mismatch<br>Config Error: Revision Mismatch<br>Config Error: Processor Missing<br>Config Error: Power Supply Rating Mismatch<br>Config Error: Voltage Rating Mismatch<br>Config Error |
| Power Unit   | 240VA power down<br>Interlock power down<br>AC lost<br>Soft-power control failure<br>Failure detected<br>Predictive failure                                                                                                                                                                                                             |
| Memory       | Uncorrectable ECC<br>Parity<br>Memory Scrub Failed<br>Memory Device Disabled<br>Correctable ECC logging limit reached<br>Configuration Error<br>Throttled<br>Critical Overtemperature                                                                                                                                                   |

| Module     | Symptom                                                                                                                                         |
|------------|-------------------------------------------------------------------------------------------------------------------------------------------------|
| Drive Slot | Drive Fault<br>Predictive Failure<br>Parity Check In Progress<br>In Critical Array<br>In Failed Array<br>Rebuild In Progress<br>Rebuild Aborted |
| Battery    | Low<br>Failed                                                                                                                                   |

2. If the indicator is abnormal, contact O&M personnel.

## Host Name

**Indicator:** Host Name

**Description:** This indicator is used to check whether the host name is set. If the host name is not set, the system is unhealthy. If the indicator is abnormal, you are advised to set the host name properly.

**Recovery Guide:**

1. Log in to the node where the check result is unhealthy.
2. Run the `hostname host name` command to change the host name to ensure that the host name is consistent with the planned host name.

**hostname** *host name* For example, to change the host name to Bigdata-OM-01, run the `hostname Bigdata-OM-01` command.

3. Modify the host name configuration file.

Run the `vi /etc/HOSTNAME` command to edit the file. Change the file content to **Bigdata-OM-01**. Save the file, and exit.

## Umask

**Indicator:** Umask

**Description:** This indicator is used to check whether the umask setting of user **omm** is correct. If Umask is not 0077, the system is unhealthy.

**Recovery Guide:**

1. If the indicator is abnormal, you are advised to set umask of user **omm** to 0077. Log in to the unhealthy node and run the `su - omm` command to switch to user **omm**.
2. Run the `vi ${BIGDATA_HOME}/.om_profile` command and change the value of **umask** to **0077**. Save and exit.

## OMS HA Status

**Indicator:** OMS HA Status

**Description:** This indicator is used to check whether the OMS two-node cluster resources are normal. You can run the `${CONTROLLER_HOME}/sbin/status-oms.sh` command to view the detailed information about the status of the OMS two-node cluster resources. If any module is abnormal, the OMS is unhealthy.

**Recovery Guide:**

1. Log in to the active management node and run the `su - omm` command to switch to user `omm`. Run the `${CONTROLLER_HOME}/sbin/status-oms.sh` command to check the OMS status.
2. If `floatip`, `okerberos`, and `oldap` are abnormal, see ALM-12002, ALM-12004, and ALM-12005 respectively to resolve the problems.
3. If other resources are abnormal, you are advised to view the logs of the faulty modules.

If controller resources are abnormal, view `/var/log/Bigdata/controller/controller.log` of the faulty node.

If the CEP resource is abnormal, check the `/var/log/Bigdata/omm/oms/cep/cep.log` of the abnormal node.

If aos resources are abnormal, view `/var/log/Bigdata/controller/aos/aos.log` of the faulty node.

If the `feed_watchdog` resource is abnormal, view the `/var/log/Bigdata/watchdog/watchdog.log` file on the abnormal node.

If the `httpd` resource is abnormal, view `/var/log/Bigdata/httpd/error_log` of the abnormal node.

If the `fms` resource is abnormal, check `/var/log/Bigdata/omm/oms/fms/fms.log` of the abnormal node.

If the `pms` resource is abnormal, check the `/var/log/Bigdata/omm/oms/pms/pms.log` of the abnormal node.

If the `IAM` resource is abnormal, view the `/var/log/Bigdata/omm/oms/iam/iam.log` of the abnormal node.

If the `gaussDB` resource is abnormal, check the `/var/log/Bigdata/omm/oms/db/omm_gaussdba.log` of the abnormal node.

If the `NTP` resource is abnormal, check the `/var/log/Bigdata/omm/oms/ha/scriptlog/ha_ntp.log` of the abnormal node.

If the `Tomcat` resource is abnormal, check the `/var/log/Bigdata/tomcat/catalina.log` of the abnormal node.

4. If the fault cannot be rectified based on the logs, contact O&M personnel and send the collected fault logs.

## Checking the Installation Directory and Data Directory

**Indicator:** Checking the Installation Directory and Data Directory

**Description:** This indicator checks the `lost+found` directory in the root directory of the disk partition where the installation directory (`/opt/Bigdata` by default) is located. If the directory contains the files of user `omm`, there are exceptions.

When a node is abnormal, related files are stored in the **lost+found** directory. This indicator is used to check whether files are lost in such scenarios. Check the installation directory (for example, **/opt/Bigdata**) and data directory (for example, **/srv/BigData**). If any files of non-omm users exist in the two directories, the system is unhealthy.

**Recovery Guide:**

1. Log in to the unhealthy node and run the **su - omm** command to switch to user **omm**. Check whether files or folders of user **omm** exist in the **lost+found** directory.

If the **omm** user file exists, you are advised to restore it and check again. If the **omm** user file does not exist, go to [2](#).

2. Check the installation directory and data directory. Check whether the files or folders of non-omm users exist in the installation directory and data directory. If the files and folders are manually generated temporary files, you are advised to delete them and check again.

## CPU Usage

**Indicator:** CPU Usage

**Description:** This indicator is used to check whether the CPU usage exceeds the threshold. If the usage exceeds the threshold, it is unhealthy.

**Recovery Guide:** If the indicator is abnormal, the system generates an alarm. You are advised to handle the alarm by referring to ALM-12016.

## Memory Usage

**Indicator:** Memory Usage

**Description:** This indicator is used to check whether the memory usage exceeds the threshold. If the usage exceeds the threshold, it is unhealthy.

**Recovery Guide:** If the indicator is abnormal, the system generates an alarm. You are advised to handle the alarm by referring to ALM-12018.

## Host Disk Usage

**Indicator:** Host Disk Usage

**Description:** This indicator is used to check whether the host disk usage exceeds the threshold. If the usage exceeds the threshold, it is unhealthy.

**Recovery Guide:** If the indicator is abnormal, the system generates an alarm. You are advised to handle the alarm by referring to ALM-12017.

## Host Disk Write Rate

**Indicator:** Host Disk Write Rate

**Description:** This indicator is used to check the disk write rate of a host. The write rate of the host disk may vary according to the service scenario. Therefore, the value of this indicator reflects only the specified value. You need to determine whether the indicator is normal in specified service scenarios.

**Recovery Guide:** Determine whether the current disk write rate is normal based on the service scenario.

## Host Disk Read Rate

**Indicator:** Host Disk Read Rate

**Description:** This indicator is used to check the disk read rate of a host. The read rate of the host disk may vary by service scenario. Therefore, the value of this indicator reflects only the specified value. You need to determine whether the indicator is normal in specified service scenarios.

**Recovery Guide:** Determine whether the current disk read rate is normal based on the service scenario.

## Host Service Plane Network Status

**Indicator:** Host Service Plane Network Status

**Description:** This indicator is used to check the connectivity of the service plane network of the cluster host. If the hosts are disconnected, the cluster is unhealthy.

**Recovery Guide:** If the single-plane networking is used, check the IP address of the single plane. For a dual-plane network, the operation procedure is as follows:

1. Check the network connectivity between the service plane IP addresses of the active and standby management nodes.  
If the network is abnormal, go to **3**.  
If the network is normal, go to **2**.
2. Check the network connectivity between the IP address of the active management node and the IP address of the abnormal node in the cluster.
3. If the network is disconnected, contact O&M personnel to rectify the network fault to ensure that the network meets service requirements.

## Host Status

**Indicator:** host status

**Description:** This indicator is used to check whether the host status is normal. If a node is faulty, the HDFS service is unhealthy.

**Recovery Guide:** If the indicator is abnormal, rectify the fault by referring to ALM-12006.

## Checking Alarms

**Indicator:** Checking Alarms

**Description:** This indicator is used to check whether alarms exist on the host. If alarms exist, the service is unhealthy.

**Recovery Guide:** If this indicator is abnormal, you can rectify the fault by referring to the alarm handling guide.

## 5.16.8 HDFS Health Check Indicators

### Average Packet Sending Time

**Indicator:** Average Packet Sending Time

**Description:** This indicator is used to collect statistics on the average time for the DataNode in the HDFS to execute SendPacket each time. If the average time is greater than 2,000,000 ns, the DataNode is unhealthy.

**Recovery Guide:** If the indicator is abnormal, check whether the network speed of the cluster is normal and whether the memory or CPU usage is too high. Check whether the HDFS load in the cluster is high.

### Service Health Status

**Indicator:** Service Health Status

**Description:** This indicator is used to check whether HDFS service status is normal. If a node is faulty, the HDFS service is unhealthy.

**Recovery Guide:** If the indicator is abnormal, check whether the health status of theKrbServer, LdapServer and ZooKeeper services are faulty. If yes, rectify the fault. Then, check whether the file writing failure is caused by HDFS SafeMode ON. Use the client to check whether data cannot be written into HDFS and locate the cause of the HDFS data writing failure. Handle the alarm following instructions in the alarm processing document.

### Checking Alarms

**Indicator:** Alarm Information

**Description:** This indicator is used to check whether HDFS alarms exist. If alarms exist, the service is unhealthy.

**Recovery Guide:** If this indicator is abnormal, you can rectify the fault by referring to the alarm handling guide.

## 5.16.9 Hive Health Check Indicators

### Maximum Number of Sessions Allowed by HiveServer

**Indicator:** Maximum number of sessions that can be connected to Hive

**Description:** This indicator is used to check the maximum number of sessions that can be connected to Hive.

**Recovery Guide:** If this indicator is abnormal, you can rectify the fault by referring to the alarm handling guide.

### Number of sessions connected to the HiveServer

**Indicator:** Number of Sessions Connected to HiveServer

**Description:** This indicator is used to check the number of Hive connections.



**Recovery Guide:** If this indicator is abnormal, you can rectify the fault by referring to the alarm handling guide.

## Service Health Status

**Indicator:** Service Health Status

**Description:** This indicator is used to check whether Hive service status is normal. If the status is abnormal, the service is unhealthy.

**Recovery Guide:** If this indicator is abnormal, you can rectify the fault by referring to the alarm handling guide.

## Checking Alarms

**Indicator:** Alarm Information

**Description:** This indicator is used to check whether alarms exist on the host. If alarms exist, the service is unhealthy.

**Recovery Guide:** If this indicator is abnormal, you can rectify the fault by referring to the alarm handling guide.

## 5.16.10 Kafka Health Check Indicators

### Number of Available Broker Nodes

**Indicator:** Number of Brokers

**Description:** This indicator is used to check the number of available Broker nodes in a cluster. If the number of available Broker nodes in a cluster is less than 2, the cluster is unhealthy.

**Recovery Guide:** If the indicator is abnormal, go to the Kafka service instance page and click the host name of the unavailable Broker instance. View the host health status in the **Overview** area. If the host health status is **Good**, rectify the fault by referring to the alarm handling suggestions in **Process Fault**. If the status is not **Good**, rectify the fault by referring to the handling procedure of the **Node Fault** alarm.

### Service Health Status

**Indicator:** Service Health Status

**Description:** This indicator is used to check whether Kafka service status is normal. If the status is abnormal, the service is unhealthy.

**Recovery Guide:** If the indicator is abnormal, rectify the fault by referring to the alarm "Kafka Service Unavailable".

## Checking Alarms

**Indicator:** Alarm Information

**Description:** This indicator is used to check whether alarms exist. If alarms exist, the service is unhealthy.

**Recovery Guide:** If this indicator is abnormal, you can rectify the fault by referring to the alarm handling guide.

## 5.16.11 KrbServer Health Check Indicators

### KerberosAdmin Service Availability

**Indicator:** KerberosAdmin Service Availability

**Description:** The system checks the KerberosAdmin service status. If the check result is abnormal, the KerberosAdmin service is unavailable.

**Recovery Guide:** If the indicator check result is abnormal, the possible cause is that the node where the KerberosAdmin service is located is faulty or the SlapdServer service is unavailable. During the KerberosAdmin service recovery, try the following operations:

1. Check whether the node where the KerberosAdmin service locates is faulty.
2. Check whether the SlapdServer service is unavailable.

### KerberosServer Service Availability

**Indicator:** KerberosServer Service Availability

**Description:** The system checks the KerberosServer service status. If the check result is abnormal, the KerberosServer service is unavailable.

**Recovery Guide:** If the indicator check result is abnormal, the possible cause is that the node where the KerberosServer service is located is faulty or the SlapdServer service is unavailable. During the KerberosServer service recovery, try the following operations:

1. Check whether the node where the KerberosServer service locates is faulty.
2. Check whether the SlapdServer service is unavailable.

### Service Health Status

**Indicator:** Service Health Status

**Description:** The system checks the KrbServer service status. If the check result is abnormal, the KrbServer service is unavailable.

**Recovery Guide:** If the indicator check result is abnormal, the possible cause is that the node where the KrbServer service resides is faulty or the LdapServer service is unavailable. For details, see the handling procedure of ALM-25500.

### Checking Alarms

**Indicator:** Alarm Information

**Description:** This indicator is used to check the alarm information about the KrbServer service. If any alarms exist, the KrbServer service may be abnormal.

**Recovery Guide:** If this indicator check result is abnormal, see the related alarm document to handle the alarms.

## 5.16.12 LdapServer Health Check Indicators

### SlapdServer Service Availability

**Indicator:** SlapdServer Service Availability

**Description:** The system checks the SlapdServer service status. If the status is abnormal, the SlapdServer service is unavailable.

**Recovery Guide:** If the indicator check result is abnormal, the possible cause is that the node where the SlapdServer service is located is faulty or the SlapdServer process is faulty. During the SlapdServer service recovery, try the following operations:

1. Check whether the node where the SlapdServer service locates is faulty. For details, see ALM-12006.
2. Check whether the SlapdServer process is normal. For details, see ALM-12007.

### Service Health Status

**Indicator:** Service Health Status

**Description:** This indicator is used to check the alarm information about the LdapServer service. If the status is abnormal, the LdapServer service is unavailable.

**Recovery Guide:** If the indicator check result is abnormal, the possible cause is that the node where the active LdapServer service resides is faulty or the active LdapServer process is faulty. For details, see ALM-25000.

### Checking Alarms

**Indicator:** Alarm Information

**Description:** This indicator is used to check the alarm information about the LdapServer service. If any alarms exist, the LdapServer service may be abnormal.

**Recovery Guide:** If this indicator check result is abnormal, see the related alarm document to handle the alarms.

## 5.16.13 Loader Health Check Indicators

### ZooKeeper Health Status

**Indicator:** ZooKeeper health status

**Description:** This indicator is used to check whether the ZooKeeper health status is normal. If the status is abnormal, the ZooKeeper service is unhealthy.

**Recovery Guide:** If this indicator is abnormal, you can rectify the fault by referring to the alarm handling guide.

### HDFS Health Status

**Indicator:** HDFS health status

**Description:** This indicator is used to check whether the HDFS health status is normal. If the status is abnormal, the service is unhealthy.

**Recovery Guide:** If this indicator is abnormal, you can rectify the fault by referring to the alarm handling guide.

## DBService Health Status

**Indicator:** DBService Health Status

**Description:** This indicator is used to check whether the DBService health status is normal. If the status is abnormal, the DBService service is unhealthy.

**Recovery Guide:** If this indicator is abnormal, you can rectify the fault by referring to the alarm handling guide.

## Yarn Health Status

**Indicator:** Yarn health status

**Description:** This indicator is used to check whether the Yarn health status is normal. If the status is abnormal, the service is unhealthy.

**Recovery Guide:** If this indicator is abnormal, you can rectify the fault by referring to the alarm handling guide.

## MapReduce Health Status

**Indicator:** MapReduce Health Status

**Description:** This indicator is used to check whether the MapReduce health status is normal. If the status is abnormal, the MapReduce service is unhealthy.

**Recovery Guide:** If this indicator is abnormal, you can rectify the fault by referring to the alarm handling guide.

## Loader Process Status

**Indicator:** Loader Process Status

**Description:** This indicator is used to check whether the Loader process is normal. If the status is abnormal, the service is unhealthy.

**Recovery Guide:** If this indicator is abnormal, you can rectify the fault by referring to the alarm handling guide.

## Service Health Status

**Indicator:** Service Health Status

**Description:** This indicator is used to check whether the Loader service status is normal. If the status is abnormal, the service is unhealthy.

**Recovery Guide:** If this indicator is abnormal, you can rectify the fault by referring to the alarm handling guide.

## Checking Alarms

**Indicator:** Alarm Information

**Description:** This indicator is used to check whether alarms exist for loader. If alarms exist, the service is unhealthy.

**Recovery Guide:** If this indicator is abnormal, you can rectify the fault by referring to the alarm handling guide.

### 5.16.14 MapReduce Health Check Indicators

#### Service Health Status

**Indicator:** Service Health Status

**Description:** This indicator is used to check whether the MapReduce service status is normal. If the status is abnormal, the service is unhealthy.

**Recovery Guide:** If this indicator is abnormal, you can rectify the fault by referring to the alarm handling guide.

## Checking Alarms

**Indicator:** Alarm Information

**Description:** This indicator is used to check whether alarms exist. If alarms exist, the service is unhealthy.

**Recovery Guide:** If this indicator is abnormal, you can rectify the fault by referring to the alarm handling guide.

### 5.16.15 OMS Health Check Indicators

#### OMS Status Check

**Indicator:** OMS Status Check

**Description:** The OMS status check includes the HA status check and resource status check. The HA status includes **active**, **standby**, and **NULL**, indicating the active node, standby node, and unknown, respectively. The resource status includes normal, abnormal, and NULL. If the HA status is NULL, the HA status is unhealthy. If the resource status is NULL or abnormal, the resource status is unhealthy.

**Table 5-54** OMS status description

| Item     | Description                                                                                                                   |
|----------|-------------------------------------------------------------------------------------------------------------------------------|
| HA state | <p><b>active</b> indicates the active node.</p> <p><b>standby</b> indicates the standby node.</p> <p><b>NULL:</b> unknown</p> |

| Item            | Description                                                                                                                                  |
|-----------------|----------------------------------------------------------------------------------------------------------------------------------------------|
| Resource status | <p><b>normal:</b> All resources are normal.</p> <p><b>abnormal:</b> indicates that abnormal resources exist.</p> <p><b>NULL:</b> unknown</p> |

**Recovery Guide:**

1. Log in to the active management node and run the **su - omm** command to switch to user **omm**. Run the `/${CONTROLLER_HOME}/sbin/status-oms.sh` command to check the status of OMS.
2. If the HA status is NULL, the system may be restarting. NULL is an intermediate state, and the HA status will automatically change to a normal state.
3. If the resource status is abnormal, certain component resources of FusionInsight Manager are abnormal. Check whether the status of components such as acs, aos cep, controller, feed\_watchdog, fms, gaussDB, httpd, iam, ntp, okerberos, oldap, pms, and tomcat component is normal.
4. If any Manager component resource is abnormal, see Manager component status check to rectify the fault.

**Manager Component Status Check**

**Indicator:** Manager Component Status Check

**Description:** This indicator is used to check the running status and HA status of Manager components. The resource running status includes **Normal** and **Abnormal**, and the resource HA status includes **Normal** and **Exception**. Manager components include Acs, Aos, Cep, Controller, feed\_watchdog, Floatip, Fms, GaussDB, HeartBeatCheck, httpd, IAM, NTP, Okerberos, OLDAP, PMS, and Tomcat. If the running status and HA status is not Normal, the check result is unhealthy.

**Table 5-55** Manager status description

| Item                     | Description                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
|--------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Resource running status: | <p><b>Normal:</b> The system is running properly.</p> <p><b>Abnormal:</b> The running is abnormal.</p> <p><b>Stopped:</b> The task is stopped.</p> <p><b>Unknown:</b> The status is unknown.</p> <p><b>Starting:</b> The process is being started.</p> <p><b>Stopping:</b> The task is being stopped.</p> <p><b>Active_normal:</b> The active node is running properly.</p> <p><b>Standby_normal:</b> The standby node is running properly.</p> <p><b>Raising_active:</b> The node is being promoted to be the active node.</p> <p><b>Lowning_standby:</b> The node is being set to be the standby node.</p> <p><b>No_action:</b> the action does not exist.</p> <p><b>Repairing:</b> The disk is being repaired.</p> <p><b>NULL:</b> unknown</p> |
| Resource HA status       | <p><b>Normal</b> the status is normal.</p> <p><b>Exception:</b> indicates a fault.</p> <p><b>Non_steady:</b> indicates the non-steady state.</p> <p><b>Unknown:</b> unknown</p> <p><b>NULL:</b> unknown</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |

**Recovery Guide:**

1. Log in to the active management node and run the **su - omm** command to switch to user **omm**. Run the **`\${CONTROLLER\_HOME}/sbin/status-oms.sh** command to check the status of OMS.
2. If floatip, okerberos, and oldap are abnormal, see ALM-12002, ALM-12004, and ALM-12005 respectively to resolve the problems.
3. If other resources are abnormal, you are advised to view the logs of the faulty modules.

If controller resources are abnormal, view **`/var/log/Bigdata/controller/controller.log`** of the faulty node.

If the CEP resource is abnormal, check the **`/var/log/Bigdata/omm/oms/cep/cep.log`** of the abnormal node.

If aos resources are abnormal, view **`/var/log/Bigdata/controller/aos/aos.log`** of the faulty node.

If the feed\_watchdog resource is abnormal, view the **`/var/log/Bigdata/watchdog/watchdog.log`** file on the abnormal node.

If the httpd resource is abnormal, view `/var/log/Bigdata/httpd/error_log` of the abnormal node.

If the fms resource is abnormal, check `/var/log/Bigdata/omm/oms/fms/fms.log` of the abnormal node.

If the pms resource is abnormal, check the `/var/log/Bigdata/omm/oms/pms/pms.log` of the abnormal node.

If the IAM resource is abnormal, view the `/var/log/Bigdata/omm/oms/iam/iam.log` of the abnormal node.

If the gaussDB resource is abnormal, check the `/var/log/Bigdata/omm/oms/db/omm_gaussdba.log` of the abnormal node.

If the NTP resource is abnormal, check the `/var/log/Bigdata/omm/oms/ha/scriptlog/ha_ntp.log` of the abnormal node.

If the Tomcat resource is abnormal, check the `/var/log/Bigdata/tomcat/catalina.log` of the abnormal node.

4. If the fault cannot be rectified based on the logs, contact O&M personnel and send the collected fault logs.

## OMA Running Status

**Indicator:** OMA running status

**Description:** This indicator is used to check the running status of the OMA. The status can be **Running** or **Stopped**. If the OMA is **Stopped**, the OMA is unhealthy.

**Recovery Guide:**

1. Log in to the unhealthy node and run the `su - omm` command to switch to user `omm`.
2. Run `${OMA_PATH}/restart_oma_app` to manually start the OMA and check again. If the check result is still unhealthy, go to [3](#).
3. If manually starting the OMA cannot resolve the problem, you are advised to check the OMA logs in `/var/log/Bigdata/omm/oma/omm_agent.log`.
4. If the fault cannot be rectified based on the logs, contact O&M personnel and send the collected fault logs.

## SSH Trust Between Each Node and the Active Management Node

**Indicator:** SSH Trust Between Each Node and the Active Management Node

**Description:** This indicator is used to check whether the SSH mutual trust is normal. If you can switch to another node through SSH from the active OMS node as user `omm` without the need of entering the password, SSH communication is normal. Otherwise, SSH communication is abnormal. In addition, if you can switch to another node through SSH from the active OMS node but fail to switch to the active OMS node from the other nodes, SSH communication is abnormal.

**Recovery Guide:**

1. If the indicator check result is abnormal, the SSH trust relationships between the nodes and the active management node are abnormal. In this case, check whether the permission of the `/home/omm` directory is `omm`. If non-omm users have the directory permission, the SSH trust relationship may be



abnormal. You are advised to run **chown omm:wheel** to modify the permission and check again. If the permission on the **/home/omm** directory is normal, go to [2](#).

2. The SSH trust relationship exception may cause heartbeat exceptions between Controller and NodeAgent, resulting in node fault alarms. In this case, rectify the fault by referring to the handling procedure of ALM-12006.

## Process Running Time

**Indicator:** NodeAgent running time, Controller running time, and Tomcat running time

**Description:** This indicator is used to check the running time of the NodeAgent, Controller, and Tomcat processes. If the time is less than half an hour (1800s), the process may have been restarted. You are advised to check the process after half an hour. If multiple check results indicate that the process runs for less than half an hour, the process is abnormal.

### Recovery Guide:

1. Log in to the unhealthy node and run the **su - omm** command to switch to user **omm**.
2. Run the following command to check the PID based on the process name:  
**ps -ef | grep NodeAgent**
3. Run the following command to check the process startup time based on the PID:  
**ps -p pid -o lstart**
4. Check whether the process start time is normal. If the process restarts repeatedly, go to [5](#).
5. View the related logs and analyze restart causes.

If the runtime of NodeAgent is abnormal, check **/var/log/Bigdata/nodeagent/agentlog/agent.log**.

If the Controller running time is abnormal, check the **/var/log/Bigdata/controller/controller.log** file.

If the Tomcat running time is abnormal, check the **/var/log/Bigdata/tomcat/web.log** file.

6. If the fault cannot be rectified based on the logs, contact O&M personnel and send the collected fault logs.

## Account and Password Expiration Check

**Indicator:** Account and Password Expiration Check

**Description:** This indicator checks the two operating system users **omm** and **ommdba** of MRS. For OS users, both the account and password expiration time must be checked. If the validity period of the account or password is not greater than 15 days, the account is abnormal.

**Recovery Guide:** If the validity period of the account or password is less than or equal to 15 days, contact O&M personnel.

## 5.16.16 Spark Health Check Indicators

### Service Health Status

**Indicator:** Service Health Status

**Description:** This indicator is used to check whether Spark service status is normal. If the status is abnormal, the service is unhealthy.

**Recovery Guide:** If the indicator is abnormal, rectify the fault by referring to ALM-28001.

### Checking Alarms

**Indicator:** Alarm Information

**Description:** This indicator is used to check whether alarms exist. If alarms exist, the service is unhealthy.

**Recovery Guide:** If this indicator is abnormal, you can rectify the fault by referring to the alarm handling guide.

## 5.16.17 Storm Health Check Indicators

### Number of Working Nodes

**Indicator:** Number of Supervisors

**Description:** This indicator is used to check the number of available Supervisors in a cluster. If the number of available Supervisors in a cluster is less than 1, the cluster is unhealthy.

**Recovery Guide:** If the indicator is abnormal, go to the Streaming service instance page and click the host name of the unavailable Supervisor instance. View the host health status in the **Overview** area. If the host health status is **Good**, rectify the fault by referring to ALM-12007 Process Faults. If the status is not **Good**, rectify the fault by referring to the handling procedure of the ALM-12006 Node Faults.

### Number of Idle Slots

**Indicator:** Number of Idle Slots

**Description:** This indicator is used to check the number of idle slots in a cluster. If the number of idle slots in a cluster is less than 1, the cluster is unhealthy.

**Recovery Guide:** If the indicator is abnormal, go to the Storm service instance page and check the health status of the Supervisor instance. If the health status of all Supervisor instances is **Good**, you need to expand the capacity of the Core node in the cluster. If not, rectify the fault by referring to ALM-12007 Process Faults.

### Service Health Status

**Indicator:** Service Health Status

**Description:** This indicator is used to check whether Storm service status is normal. If the status is abnormal, the service is unhealthy.

**Recovery Guide:** If the indicator is abnormal, rectify the fault by referring to the alarm "ALM-26051 Storm Service Unavailable".

## Checking Alarms

**Indicator:** Alarm Information

**Description:** This indicator is used to check whether alarms exist. If alarms exist, the service is unhealthy.

**Recovery Guide:** If this indicator is abnormal, you can rectify the fault by referring to the alarm handling guide.

## 5.16.18 Yarn Health Check Indicators

### Service Health Status

**Indicator:** Service Health Status

**Description:** This indicator is used to check whether Yarn service status is normal. If the number of NodeManager nodes cannot be obtained, the system is unhealthy.

**Recovery Guide:** If this indicator is abnormal, you can handle the alarm by referring to the alarm handling guide and make sure that the network is normal.

## Checking Alarms

**Indicator:** Alarm Information

**Description:** This indicator is used to check whether alarms exist. If alarms exist, the service is unhealthy.

**Recovery Guide:** If this indicator is abnormal, you can rectify the fault by referring to the alarm handling guide.

## 5.16.19 ZooKeeper Health Check Indicators

### Average ZooKeeper Request Processing Latency

**Indicator:** Average ZooKeeper Service Request Processing Latency

**Description:** This indicator is used to check the average delay for the ZooKeeper service to process requests. If the average delay is greater than 300 ms, the ZooKeeper service is unhealthy.

**Recovery Guide:** If the indicator is abnormal, check whether the network speed of the cluster is normal and whether the memory or CPU usage is too high.

### ZooKeeper Connections Usage

**Indicator:** ZooKeeper Connection Usage

**Description:** This indicator is used to check whether the ZooKeeper memory usage exceeds 80%. If the usage exceeds the threshold, it is unhealthy.

**Recovery Guide:** If the indicator is abnormal, you are advised to increase the memory available for the ZooKeeper service. The method of increasing the memory is as follows: Increase the value of **-Xmx** in the **GC\_OPTS** configuration item in the ZooKeeper service. After the modification, restart the ZooKeeper service for the configuration to take effect.

## Service Health Status

**Indicator:** Service Health Status

**Description:** This indicator is used to check whether ZooKeeper service status is normal. If the status is abnormal, the service is unhealthy.

**Recovery Guide:** If the indicator is abnormal, check whether the health status of the KrbServer and LdapServer services is faulty. If yes, rectify the fault. Log in to the ZooKeeper client, check whether the ZooKeeper data writing fails. If yes, find the failure cause based on the error message and handle the fault according to error message. Rectify the fault by following the procedure for handling ALM-13000.

## Checking Alarms

**Indicator:** Alarm Information

**Description:** This indicator is used to check whether alarms exist. If alarms exist, the service is unhealthy.

**Recovery Guide:** If this indicator is abnormal, you can rectify the fault by referring to the alarm handling guide.

# 5.17 Tenant Management

## 5.17.1 Before You Start

This section describes how to manage tenants on the MRS console.

Tenant management operations on the console apply only to clusters of versions earlier than MRS 3.x.

Tenant management operations on FusionInsight Manager apply to all versions. For MRS 3.x and later versions, see [Overview](#). For versions earlier than MRS 3.x, see [Overview](#).

## 5.17.2 Overview

### Definition

An MRS cluster provides various resources and services for multiple organizations, departments, or applications to share. The cluster provides tenants as a logical entity to use these resources and services. A mode involving different tenants is

called multi-tenant mode. Currently, only the analysis cluster supports tenant management.

## Principles

The MRS cluster provides the multi-tenant function. It supports a layered tenant model and allows dynamic adding or deleting of tenants to isolate resources. It dynamically manages and configures tenants' computing and storage resources.

The computing resources indicate tenants' Yarn task queue resources. The task queue quota can be modified, and the task queue usage status and statistics can be viewed.

The storage resources can be stored on HDFS. You can add and delete the HDFS storage directories of tenants, and set the quotas of file quantity and the storage space of the directories.

Tenants can create and manage tenants in a cluster based on service requirements.

- Roles, computing resources, and storage resources are automatically created when tenants are created. By default, all permissions of the new computing resources and storage resources are allocated to a tenant's roles.
- Permissions to view the current tenant's resources, add a subtenant, and manage the subtenant's resources are granted to the tenant's roles by default.
- After you have modified the tenant's computing or storage resources, permissions of the tenant's roles are automatically updated.

MRS supports a maximum of 512 tenants. The default tenants created by the system include **default**. Tenants that are in the topmost layer with the default tenant are called level-1 tenants.

## Resource Pools

Yarn task queues support only the label-based scheduling policy. This policy enables Yarn task queues to associate NodeManagers that have specific node labels. In this way, Yarn tasks run on specified nodes so that tasks are scheduled and certain hardware resources are utilized. For example, Yarn tasks requiring a large memory capacity can run on nodes with a large memory capacity by means of label association, preventing poor service performance.

In an MRS cluster, the tenant logically divides Yarn cluster nodes to combine multiple NodeManagers into a resource pool. Yarn task queues can be associated with specified resource pools by configuring queue capacity policies, ensuring efficient and independent resource utilization in the resource pools.

MRS supports a maximum of 50 resource pools. By default, the system contains a **default** resource pool.

### 5.17.3 Creating a Tenant

#### Scenario

You can create a tenant on MRS Manager to specify the resource usage.

## Prerequisites

- A tenant name has been planned. The name must not be the same as that of a role or Yarn queue that exists in the current cluster.
- If a tenant requires storage resources, a storage directory has been planned based on service requirements, and the planned directory does not exist under the HDFS directory.
- The resources that can be allocated to the current tenant have been planned and the sum of the resource percentages of direct sub-tenants under the parent tenant at every level does not exceed 100%.
- You have synchronized IAM users (on the **Dashboard** tab page, click **Click to synchronize** on the right side of **IAM User Sync** to synchronize IAM users).

## Procedure

**Step 1** On the MRS details page, click **Tenants**.

 **NOTE**

For MRS 3.x or later, see [Overview](#).

**Step 2** Click **Create Tenant**. On the page that is displayed, configure tenant properties.

**Table 5-56** Tenant parameters

| Parameter                               | Description                                                                                                                                                                                                                                              |
|-----------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Name                                    | Specifies the name of the current tenant. The value consists of 3 to 50 characters, and can contain letters, digits, and underscores (_).                                                                                                                |
| Tenant Type                             | The options include <b>Leaf</b> and <b>Non-leaf</b> . If <b>Leaf</b> is selected, the current tenant is a leaf tenant and no sub-tenant can be added. If <b>Non-leaf</b> is selected, sub-tenants can be added to the current tenant.                    |
| Dynamic Resource                        | Specifies the dynamic computing resources for the current tenant. The system automatically creates a task queue named after the tenant name in Yarn. When dynamic resources are not <b>Yarn</b> , the system does not automatically create a task queue. |
| Default Resource Pool Capacity (%)      | Specifies the percentage of the computing resources used by the current tenant in the <b>default</b> resource pool.                                                                                                                                      |
| Default Resource Pool Max. Capacity (%) | Specifies the maximum percentage of the computing resources used by the current tenant in the <b>default</b> resource pool.                                                                                                                              |

| Parameter        | Description                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
|------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Storage Resource | Specifies storage resources for the current tenant. The system automatically creates a file folder named after the tenant name in the <b>/tenant</b> directory. When a tenant is created for the first time, the system automatically creates the <b>/tenant</b> directory in the HDFS root directory. If storage resources are not <b>HDFS</b> , the system does not create a storage directory under the root directory of HDFS.                                                                                                                                                                                                                                                                                                                                                               |
| Space Quota (MB) | Specifies the quota for HDFS storage space used by the current tenant. The value ranges from <b>1</b> to <b>8796093022208</b> . The unit is MB. This parameter indicates the maximum HDFS storage space that can be used by a tenant, but does not indicate the actual space used. If the value is greater than the size of the HDFS physical disk, the maximum space available is the full space of the HDFS physical disk.<br><b>NOTE</b><br>To ensure data reliability, one backup is automatically generated for each file saved in HDFS, that is, two copies are generated in total. The HDFS storage space indicates the total disk space occupied by all these copies. For example, if the value is set to <b>500</b> , the actual space for storing files is about 250 MB (500/2 = 250). |
| Storage Path     | Specifies the tenant's HDFS storage directory. The system automatically creates a file folder named after the tenant name in the <b>/tenant</b> directory by default. For example, the default HDFS storage directory for <b>ta1</b> is <b>tenant/ta1</b> . When a tenant is created for the first time, the system automatically creates the <b>/tenant</b> directory in the HDFS root directory. The storage path is customizable.                                                                                                                                                                                                                                                                                                                                                             |
| Service          | Specifies other service resources associated with the current tenant. HBase is supported. To configure this parameter, click <b>Associate Services</b> . In the dialog box that is displayed, set <b>Service</b> to <b>HBase</b> . If <b>Association Mode</b> is set to <b>Exclusive</b> , service resources are occupied exclusively. If <b>share</b> is selected, service resources are shared.                                                                                                                                                                                                                                                                                                                                                                                                |
| Description      | Specifies the description of the current tenant.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |

**Step 3** Click **OK** to save the settings.

It takes a few minutes to save the settings. If the **Tenant created successfully** is displayed in the upper-right corner, the tenant is added successfully. The tenant is created successfully.

 **NOTE**

- Roles, computing resources, and storage resources are automatically created when tenants are created.
- The new role has permissions on the computing and storage resources. The role and its permissions are controlled by the system automatically and cannot be controlled manually under **Manage Role**.
- If you want to use the tenant, create a system user and assign the `Manager_tenant` role and the role corresponding to the tenant to the user. For details, see [Creating a User](#).

----End

## Related Tasks

Viewing an added tenant

**Step 1** On the MRS details page, click **Tenants**.

**Step 2** In the tenant list on the left, click the name of the added tenant.

The **Summary** tab is displayed on the right by default.

**Step 3** View **Basic Information**, **Resource Quota**, and **Statistics** of the tenant.

If HDFS is in the **Stopped** state, **Available** and **Used of Space** in **Resource Quota** are **unknown**.

----End

## 5.17.4 Creating a Sub-tenant

### Scenario

You can create a sub-tenant on MRS if the resources of the current tenant need to be further allocated.

### Prerequisites

- A parent tenant has been added.
- A tenant name has been planned. The name must not be the same as that of a role or Yarn queue that exists in the current cluster.
- If a sub-tenant requires storage resources, a storage directory has been planned based on service requirements, and the planned directory does not exist under the storage directory of the parent tenant.
- The resources that can be allocated to the current tenant have been planned and the sum of the resource percentages of direct sub-tenants under the parent tenant at every level does not exceed 100%.
- You have synchronized IAM users (on the **Dashboard** tab page, click **Click to synchronize** on the right side of **IAM User Sync** to synchronize IAM users).

### Procedure

**Step 1** On the MRS details page, click **Tenants**.



 **NOTE**

For MRS 3.x or later, see [Overview](#).

**Step 2** In the tenant list on the left, move the cursor to the tenant node to which a sub-tenant is to be added. Click **Create sub-tenant**. On the displayed page, configure the sub-tenant attributes according to the following table:

**Table 5-57** Sub-tenant parameters

| Parameter                               | Description                                                                                                                                                                                                                                                                                                                                                                                                               |
|-----------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Parent tenant                           | Specifies the name of the parent tenant.                                                                                                                                                                                                                                                                                                                                                                                  |
| Name                                    | Specifies the name of the current tenant. The value consists of 3 to 20 characters, and can contain letters, digits, and underscores (_).                                                                                                                                                                                                                                                                                 |
| Tenant Type                             | The options include <b>Leaf</b> and <b>Non-leaf</b> . If <b>Leaf</b> is selected, the current tenant is a leaf tenant and no sub-tenant can be added. If <b>Non-leaf</b> is selected, sub-tenants can be added to the current tenant.                                                                                                                                                                                     |
| Dynamic Resource                        | Specifies the dynamic computing resources for the current tenant. The system automatically creates a task queue named after the sub-tenant name in the Yarn parent queue. When dynamic resources are not <b>Yarn</b> , the system does not automatically create a task queue. If the parent tenant does not have dynamic resources, the sub-tenant cannot use dynamic resources.                                          |
| Default Resource Pool Capacity (%)      | Specifies the percentage of the resources used by the current tenant. The base value is the total resources of the parent tenant.                                                                                                                                                                                                                                                                                         |
| Default Resource Pool Max. Capacity (%) | Specifies the maximum percentage of the computing resources used by the current tenant. The base value is the total resources of the parent tenant.                                                                                                                                                                                                                                                                       |
| Storage Resource                        | Specifies storage resources for the current tenant. The system automatically creates a file in the HDFS parent tenant directory. The file is named the same as the name of the sub-tenant. If storage resources are not <b>HDFS</b> , the system does not create a storage directory under the root directory of HDFS. If the parent tenant does not have storage resources, the sub-tenant cannot use storage resources. |

| Parameter        | Description                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
|------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Space Quota (MB) | <p>Specifies the quota for HDFS storage space used by the current tenant. The minimum value is 1, and the maximum value is the total storage quota of the parent tenant. The unit is MB. This parameter indicates the maximum HDFS storage space that can be used by a tenant, but does not indicate the actual space used. If the value is greater than the size of the HDFS physical disk, the maximum space available is the full space of the HDFS physical disk. If the quota is greater than the quota of the parent tenant, the actual storage capacity is subject to the quota of the parent tenant.</p> <p><b>NOTE</b><br/>To ensure data reliability, one backup is automatically generated for each file saved in HDFS, that is, two copies are generated in total. The HDFS storage space indicates the total disk space occupied by all these copies. For example, if the value is set to <b>500</b>, the actual space for storing files is about 250 MB (<math>500/2 = 250</math>).</p> |
| Storage Path     | <p>Specifies the tenant's HDFS storage directory. The system automatically creates a file folder named after the sub-tenant name in the directory of the parent tenant by default. For example, if the sub-tenant is <b>ta1s</b> and the parent directory is <b>tenant/ta1</b>, the system sets this parameter for the sub-tenant to <b>tenant/ta1/ta1s</b>. The storage path is customizable in the parent directory. The parent directory for the storage path must be the storage directory of the parent tenant.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| Service          | <p>Specifies other service resources associated with the current tenant. HBase is supported. To configure this parameter, click <b>Associate Services</b>. In the dialog box that is displayed, set <b>Service</b> to <b>HBase</b>. If <b>Association Mode</b> is set to <b>Exclusive</b>, service resources are occupied exclusively. If <b>share</b> is selected, service resources are shared.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
| Description      | <p>Specifies the description of the current tenant.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |

**Step 3** Click **OK** to save the settings.

It takes a few minutes to save the settings. If the **Tenant created successfully** is displayed in the upper-right corner, the tenant is added successfully. The tenant is created successfully.

 **NOTE**

- Roles, computing resources, and storage resources are automatically created when tenants are created.
- The new role has permissions on the computing and storage resources. The role and its permissions are controlled by the system automatically and cannot be controlled manually under **Manage Role**.
- When using this tenant, create a system user and assign the user a related tenant role. For details, see [Creating a User](#).

----End

## 5.17.5 Deleting a Tenant

### Scenario

You can delete a tenant that is not required on MRS.

### Prerequisites

- A tenant has been added.
- You have checked whether the tenant to be deleted has sub-tenants. If the tenant has sub-tenants, delete them; otherwise, you cannot delete the tenant.
- The role of the tenant to be deleted cannot be associated with any user or user group. For details about how to cancel the binding between a role and a user, see [Modifying User Information](#).
- You have synchronized IAM users (on the **Dashboard** tab page, click **Click to synchronize** on the right side of **IAM User Sync** to synchronize IAM users).

### Procedure

**Step 1** On the MRS details page, click **Tenants**.

 **NOTE**

For MRS 3.x or later, see [Overview](#).

**Step 2** In the tenant list on the left, move the cursor to the tenant node to be deleted and click **Delete**.

The **Delete Tenant** dialog box is displayed. If you want to save the tenant data, select **Reserve the data of this tenant**. Otherwise, the tenant's storage space will be deleted.

**Step 3** Click **OK**.

It takes a few minutes to save the configuration. After the tenant is deleted successfully, the role and storage space of the tenant are also deleted.

 **NOTE**

- After the tenant is deleted, the task queue of the tenant still exists in Yarn.
- If you choose not to reserve data when deleting the parent tenant, data of sub-tenants is also deleted if the sub-tenants use storage resources.

----End

## 5.17.6 Managing a Tenant Directory

### Scenario

You can manage the HDFS storage directory used by a specific tenant on MRS. The management operations include adding a tenant directory, modifying the directory file quota, modifying the storage space, and deleting a directory.

### Prerequisites

- A tenant associated with HDFS storage resources has been added.
- You have synchronized IAM users (on the **Dashboard** tab page, click **Click to synchronize** on the right side of **IAM User Sync** to synchronize IAM users).

### Procedure

- View a tenant directory.
  - a. On the MRS details page, click **Tenants**.
    - 📖 **NOTE**

For MRS 3.x or later, see [Overview](#).
  - b. In the tenant list on the left, click the target tenant.
  - c. Click the **Resources** tab.
  - d. View the **HDFS Storage** table.
    - The **Maximum Number of Files/Directories** column indicates the quotas for the file and directory quantity of the tenant directory.
    - The **Space Quota** column indicates storage space size of tenant directories.

- Add a tenant directory.
  - a. On the MRS details page, click **Tenants**.
    - 📖 **NOTE**

For MRS 3.x or later, see [Overview](#).
  - b. In the tenant list on the left, click the tenant whose HDFS storage directory needs to be added.
  - c. Click the **Resources** tab.
  - d. In the **HDFS Storage** table, click **Create Directory**.

- Set **Path** to a tenant directory path.

#### 📖 NOTE

- If the current tenant is not a sub-tenant, the new path is created in the HDFS root directory.
- If the current tenant is a sub-tenant, the new path is created in the specified directory.

A complete HDFS storage directory can contain a maximum of 1,023 characters. An HDFS directory name contains digits, letters, spaces, and underscores (\_). The name cannot start or end with a space.

- Set **Maximum Number of Files/Directories** to the quotas of file and directory quantity.

**Maximum Number of Files/Directories** is optional. Its value ranges from **1** to **9223372036854775806**.

- Set **Storage Space Quota** to the storage space size of the tenant directory.

The value of **Storage Space Quota** ranges from **1** to **8796093022208**.

 **NOTE**

To ensure data reliability, one backup is automatically generated for each file saved in HDFS, that is, two copies are generated in total. The HDFS storage space indicates the total disk space occupied by all these copies. For example, if the value of **Storage Space Quota** is set to **500**, the actual space for storing files is about 250 MB ( $500/2 = 250$ ).

- e. Click **OK**. The system creates tenant directories in the HDFS root directory.
- Modify a tenant directory.
    - a. On the MRS details page, click **Tenants**.

 **NOTE**

For MRS 3.x or later, see [Overview](#).

- b. In the tenant list on the left, click the tenant whose HDFS storage directory needs to be modified.
- c. Click the **Resources** tab.
- d. In the **HDFS Storage** table, click **Modify** in the **Operation** column of the specified tenant directory.

- Set **Maximum Number of Files/Directories** to the quotas of file and directory quantity.

**Maximum Number of Files/Directories** is optional. Its value ranges from **1** to **9223372036854775806**.

- Set **Storage Space Quota** to the storage space size of the tenant directory.

The value of **Storage Space Quota** ranges from **1** to **8796093022208**.

 **NOTE**

To ensure data reliability, one backup is automatically generated for each file saved in HDFS, that is, two copies are generated in total. The HDFS storage space indicates the total disk space occupied by all these copies. For example, if the value of **Storage Space Quota** is set to **500**, the actual space for storing files is about 250 MB ( $500/2 = 250$ ).

- e. Click **OK**.
- Delete a tenant directory.
    - a. On the MRS details page, click **Tenants**.

 **NOTE**

For MRS 3.x or later, see [Overview](#).

- b. In the tenant list on the left, click the tenant whose HDFS storage directory needs to be deleted.
- c. Click the **Resources** tab.
- d. In the **HDFS Storage** table, click **Delete** in the **Operation** column of the specified tenant directory.  
The default HDFS storage directory set during tenant creation cannot be deleted. Only the newly added HDFS storage directory can be deleted.
- e. Click **OK**. The tenant directory is deleted.

## 5.17.7 Restoring Tenant Data

### Scenario

Tenant data is stored on Manager and in cluster components by default. When components are restored from faults or reinstalled, some tenant configuration data may be abnormal. In this case, you can manually restore the tenant data.

### Prerequisites

You have synchronized IAM users (on the **Dashboard** tab page, click **Click to synchronize** on the right side of **IAM User Sync** to synchronize IAM users).

### Procedure

**Step 1** On the MRS details page, click **Tenants**.

 **NOTE**

For MRS 3.x or later, see [Overview](#).

**Step 2** In the tenant list on the left, click a tenant node.

**Step 3** Check the status of the tenant data.

1. In **Summary**, check the color of the circle on the left of **Basic Information**. Green indicates that the tenant is available and gray indicates that the tenant is unavailable.
2. Click **Resources** and check the circle on the left of **Yarn** or **HDFS Storage**. Green indicates that the resource is available, and gray indicates that the resource is unavailable.
3. Click **Service Association** and check the **Status** column of the associated service table. **Good** indicates that the component can provide services for the associated tenant. **Bad** indicates that the component cannot provide services for the tenant.
4. If any check result is abnormal, go to [Step 4](#) to restore tenant data.

**Step 4** Click **Restore Tenant Data**.

**Step 5** In the **Restore Tenant Data** window, select one or more components whose data needs to be restored. Click **OK**. The system automatically restores the tenant data.

----End

## 5.17.8 Creating a Resource Pool

### Scenario

In an MRS cluster, users can logically divide Yarn cluster nodes to combine multiple NodeManagers into a Yarn resource pool. Each NodeManager belongs to one resource pool only. The system contains a **default** resource pool by default. All NodeManagers that are not added to customized resource pools belong to this resource pool.

You can create a customized resource pool on MRS and add hosts that have not been added to other customized resource pools to it.

### Prerequisites

You have synchronized IAM users (on the **Dashboard** tab page, click **Click to synchronize** on the right side of **IAM User Sync** to synchronize IAM users).

### Procedure

**Step 1** On the MRS details page, click **Tenants**.

 **NOTE**

For MRS 3.x or later, see [Overview](#).

**Step 2** Click the **Resource Pools** tab.

**Step 3** Click **Create Resource Pool**.

**Step 4** In **Create Resource Pool**, set the properties of the resource pool.

- **Name:** Enter a name for the resource pool. The name of the newly created resource pool cannot be **default**.  
The name consists of 1 to 20 characters and can contain digits, letters, and underscores (\_) but cannot start with an underscore (\_).
- **Available Hosts:** In the host list on the left, select a specified host name and add it to the resource pool. Only hosts in the cluster can be selected. The host list of a resource pool can be left blank.

**Step 5** Click **OK**.

**Step 6** After a resource pool is created, users can view the **Name**, **Members**, **Type**, **vCore** and **Memory** in the resource pool list. Hosts that are added to the customized resource pool are no longer members of the **default** resource pool.

----End

## 5.17.9 Modifying a Resource Pool

### Scenario

You can modify members of an existing resource pool on MRS.

### Prerequisites

You have synchronized IAM users (on the **Dashboard** tab page, click **Click to synchronize** on the right side of **IAM User Sync** to synchronize IAM users).

### Procedure

**Step 1** On the MRS details page, click **Tenants**.


 **NOTE**

For MRS 3.x or later, see [Overview](#).

**Step 2** Click the **Resource Pools** tab.

**Step 3** Locate the row that contains the specified resource pool, and click **Modify** in the **Operation** column.

**Step 4** In **Modify Resource Pool**, modify **Added Hosts**.

- Adding a host: In the host list on the left, select the specified host name and add it to the resource pool.
- Deleting a host: In the host list on the right, click  next to a host to remove the host from the resource pool. The host list of a resource pool can be left blank.

**Step 5** Click **OK**.

----End

## 5.17.10 Deleting a Resource Pool

### Scenario

You can delete an existing resource pool on MRS.

### Prerequisites

- Any queue in a cluster cannot use the resource pool to be deleted as the default resource pool. Before deleting the resource pool, cancel the default resource pool. For details, see [Configuring a Queue](#).
- Resource distribution policies of all queues have been cleared from the resource pool being deleted. For details, see [Clearing Configuration of a Queue](#).
- You have synchronized IAM users (on the **Dashboard** tab page, click **Click to synchronize** on the right side of **IAM User Sync** to synchronize IAM users).



## Procedure

**Step 1** On the MRS details page, click **Tenant**.

 **NOTE**

For MRS 3.x or later, see [Overview](#).

**Step 2** Click the **Resource Pools** tab.

**Step 3** Locate the row that contains the specified resource pool, and click **Delete** in the **Operation** column.

In the displayed dialog box, click **OK**.

----End

## 5.17.11 Configuring a Queue

### Scenario

You can modify the queue configuration of a specified tenant on MRS based on service requirements.

### Prerequisites

- A tenant associated with Yarn and allocated dynamic resources has been added.
- You have synchronized IAM users (on the **Dashboard** tab page, click **Click to synchronize** on the right side of **IAM User Sync** to synchronize IAM users).

## Procedure

**Step 1** On the MRS details page, click **Tenants**.


 **NOTE**

For MRS 3.x or later, see [Overview](#).

**Step 2** Click the **Queue Configuration** tab.

**Step 3** In the tenant queue table, click **Modify** in the **Operation** column of the specified tenant queue.

 **NOTE**

- In the tenant list on the left of the **Tenant Management** tab, click the target tenant. In the window that is displayed, choose **Resource**. On the page that is displayed, click  to open the queue modification page.
- A queue can be bound to only one non-default resource pool.

Versions earlier than MRS 3.x:

**Table 5-58** Queue configuration parameters

| Parameter                                             | Description                                                                                                                                                                                                                                                         |
|-------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Maximum Applications                                  | Specifies the maximum number of applications. The value ranges from 1 to 2147483647.                                                                                                                                                                                |
| Maximum AM Resource Percent                           | Specifies the maximum percentage of resources that can be used to run the ApplicationMaster in a cluster. The value ranges from 0 to 1.                                                                                                                             |
| Minimum User Limit Percent (%)                        | Specifies the minimum percentage of resources consumed by a user. The value ranges from 0 to 100.                                                                                                                                                                   |
| User Limit Factor                                     | Specifies the limit factor of the maximum user resource usage. The maximum user resource usage percentage can be obtained by multiplying the limit factor with the percentage of the tenant's actual resource usage in the cluster. The minimum value is <b>0</b> . |
| Status                                                | Specifies the current status of a resource plan. The values are <b>Running</b> and <b>Stopped</b> .                                                                                                                                                                 |
| Default Resource Pool (Default Node Label Expression) | Specifies the resource pool used by a queue. The default value is <b>Default</b> . If you want to change the resource pool, configure the queue capacity first. For details, see <a href="#">Configuring the Queue Capacity Policy of a Resource Pool</a> .         |

MRS 3.x or later:

**Table 5-59** Queue configuration parameters

| Parameter                 | Description                                                                                                                                                                                                              |
|---------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Max Master Shares (%)     | Indicates the maximum percentage of resources occupied by all ApplicationMasters in the current queue.                                                                                                                   |
| Max Allocated vCores      | Indicates the maximum number of cores that can be allocated to a single YARN container in the current queue. The default value is <b>-1</b> , indicating that the number of cores is not limited within the value range. |
| Max Allocated Memory (MB) | Indicates the maximum memory that can be allocated to a single Yarn container in the current queue. The default value is <b>-1</b> , indicating that the memory is not limited within the value range.                   |

| Parameter                 | Description                                                                                                                                                                                                                                                                                                                                  |
|---------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Max Running Apps          | Maximum number of tasks that can be executed at the same time in the current queue. The default value is <b>-1</b> , indicating that the number is not limited within the value range (the meaning is the same if the value is empty). The value 0 indicates that the task cannot be executed. The value ranges from -1 to 2147483647.       |
| Max Running Apps per User | Maximum number of tasks that can be executed by each user in the current queue at the same time. The default value is <b>-1</b> , indicating that the number is not limited within the value range. If the value is <b>0</b> , the task cannot be executed. The value ranges from -1 to 2147483647.                                          |
| Max Pending Apps          | Maximum number of tasks that can be suspended at the same time in the current queue. The default value is <b>-1</b> , indicating that the number is not limited within the value range (the meaning is the same if the value is empty). The value <b>0</b> indicates that tasks cannot be suspended. The value ranges from -1 to 2147483647. |
| Resource Allocation Rule  | Indicates the rule for allocating resources to different tasks of a user. The rule can be FIFO or FAIR.<br>If a user submits multiple tasks in the current queue and the rule is FIFO, the tasks are executed one by one in sequential order. If the rule is FAIR, resources are evenly allocated to all tasks.                              |
| Default Resource Label    | Indicates that tasks are executed on a node with a specified resource label.<br><b>NOTE</b><br>If you need to use a new resource pool, change the default label to the new resource pool label.                                                                                                                                              |
| Active                    | <ul style="list-style-type: none"> <li>● <b>ACTIVE</b>: indicates that the current queue can receive and execute tasks.</li> <li>● <b>INACTIVE</b>: indicates that the current queue can receive but cannot execute tasks. Tasks submitted to the queue are suspended.</li> </ul>                                                            |
| Open                      | <ul style="list-style-type: none"> <li>● <b>OPEN</b>: indicates that the current queue is opened.</li> <li>● <b>CLOSED</b>: indicates that the current queue is closed. Tasks submitted to the queue are rejected.</li> </ul>                                                                                                                |

----End

## 5.17.12 Configuring the Queue Capacity Policy of a Resource Pool

### Scenario

After a resource pool is added, the capacity policies of available resources need to be configured for Yarn task queues. This ensures that tasks in the resource pool are running properly. Each queue can be configured with the queue capacity policy of only one resource pool. Users can view the queues in any resource pool and configure queue capacity policies. After the queue policies are configured, Yarn task queues and resource pools are associated.

You can configure queue policies on MRS.

### Prerequisites

- A resource pool has been added.
- The task queues are not associated with other resource pools. By default, all queues are associated with the **Default** resource pool.
- You have synchronized IAM users (on the **Dashboard** tab page, click **Click to synchronize** on the right side of **IAM User Sync** to synchronize IAM users).

### Procedure

**Step 1** On the MRS details page, click **Tenants**.

 **NOTE**

For MRS 3.x or later, see [Overview](#).

**Step 2** Click the **Resource Distribution Policies** tab.

**Step 3** In **Resource Pools**, select a specified resource pool.

**Available Resource Quota:** indicates that all resources in each resource pool are available for queues by default.

**Step 4** Locate the specified queue in the **Resource Allocation** table, and click **Modify** in the **Operation** column.

**Step 5** In **Modify Resource Allocation**, configure the resource capacity policy of the task queue in the resource pool.

- **Capacity (%)**: specifies the percentage of the current tenant's computing resource usage.
- **Maximum Capacity (%)**: specifies the percentage of the current tenant's maximum computing resource usage.

**Step 6** Click **OK** to save the settings.

----End

## 5.17.13 Clearing Configuration of a Queue

### Scenario

Users can clear the configuration of a queue on MRS Manager when the queue does not need resources from a resource pool or if a resource pool needs to be disassociated from the queue. Clearing queue configurations means that the resource capacity policy of the queue is canceled.

### Prerequisites

- If a queue is to be unbound from a resource pool, this resource pool cannot serve as the default resource pool of the queue. Therefore, you must first change the default resource pool of the queue to another one. For details, see [Configuring a Queue](#).
- You have synchronized IAM users (on the **Dashboard** tab page, click **Click to synchronize** on the right side of **IAM User Sync** to synchronize IAM users).

### Procedure

**Step 1** On the MRS details page, click **Tenants**.

 **NOTE**

For MRS 3.x or later, see [Overview](#).

**Step 2** Click the **Resource Distribution Policies** tab.

**Step 3** In **Resource Pools**, select a specified resource pool.

**Step 4** Locate the specified queue in the **Resource Allocation** table, and click **Clear** in the **Operation** column

In the **Clear Queue Configuration** dialog box, click **OK** to clear the queue configuration in the current resource pool.

 **NOTE**

If no resource capacity policy is configured for a queue, the clearing function is unavailable for the queue by default.

----End

## 5.18 Backup and Restoration

### 5.18.1 Before You Start

This section describes how to back up and restore data on the MRS console.

Backup and restoration operations on the console apply only to clusters of **MRS 3.x** or earlier.

Backup and restore operations on Manager apply to all versions. For MRS 3.x and later versions, see [Introduction](#). For versions earlier than MRS 3.x, see [Introduction](#).

## 5.18.2 Introduction

### Overview

MRS provides backup and restoration for user data and system data. The backup function is provided based on components to back up Manager data (including OMS data and LdapServer data), Hive user data, component metadata saved in DBService, and HDFS metadata.

Backup is used in the following scenarios:

- Routine backup is performed to ensure the data security of the system and components.
- If the system is faulty, the data backup can be used to recover the system.
- If the active cluster is completely faulty, an image cluster identical to the active cluster needs to be created. You can use the backup data to restore the active cluster.

**Table 5-60** Backing up metadata

| Backup Type | Backup Content                                                                                            |
|-------------|-----------------------------------------------------------------------------------------------------------|
| OMS         | Database data (excluding alarm data) and configuration data in the cluster management system (by default) |
| LdapServer  | User information (about usernames, passwords, keys, password policies, and user groups)                   |
| DBService   | Metadata of the components (Hive) managed by DBService                                                    |
| NameNode    | HDFS metadata                                                                                             |

### Principles

#### Task

Before backup or restoration, you need to create a backup or restoration task and set task parameters, such as the task name, backup data source, and type of backup file save path. Data backup and restoration can be performed by executing backup and restoration tasks. When MRS is used to recover the data of HDFS, HBase, Hive, and NameNode, no cluster can be accessed.

Each backup task can back up data of different data sources and generates an independent backup file for each data source. All the backup files generated in each backup task form a backup file set, which can be used in restoration tasks. Backup data can be stored on Linux local disks, local cluster HDFS, and standby cluster HDFS. The backup task provides the full backup or incremental backup policies. HDFS and Hive backup tasks support the incremental backup policy, while OMS, LdapServer, DBService, and NameNode backup tasks support only the full backup policy.

 **NOTE**

Task execution rules:

- If a task is being executed, the task cannot be executed repeatedly and other tasks cannot be started, either.
- The interval at which a periodical task is automatically executed must be greater than 120s; otherwise, the task is postponed and executed in the next period. Manual tasks can be executed at any interval.
- When a period task is to be automatically executed, the current time cannot be 120s later than the task start time; otherwise, the task is postponed and executed in the next period.
- When a periodical task is locked, it cannot be automatically executed and needs to be manually unlocked.
- Before an OMS, LdapServer, DBService, or NameNode backup task starts, ensure that the LocalBackup partition on the active management node has more than 20 GB available space. Otherwise, the backup task cannot be started.
- When you are planning backup and restoration tasks, select the data to be backed up or restored strictly based on the service logic, data store structure, and database or table association. The system creates a default periodic backup task **default** whose execution interval is 24 hours to perform full backup of OMS, LdapServer, DBService, and NameNode data to the Linux local disk.

## Specifications

**Table 5-61** Backup and restoration feature specifications

| Item                                                    | Specifications |
|---------------------------------------------------------|----------------|
| Maximum number of backup or restoration tasks           | 100            |
| Number of concurrent running tasks                      | 1              |
| Maximum number of waiting tasks                         | 199            |
| Maximum size of backup files on a Linux local disk (GB) | 600            |

**Table 5-62** Specifications of the **default** task

| Item                          | OMS    | LdapServer | DBService | NameNode |
|-------------------------------|--------|------------|-----------|----------|
| Backup period                 | 1 hour |            |           |          |
| Maximum number of copies      | 2      |            |           |          |
| Maximum size of a backup file | 10 MB  | 20 MB      | 100 MB    | 1.5 GB   |

| Item                            | OMS                                                                      | LdapServer | DBService | NameNode |
|---------------------------------|--------------------------------------------------------------------------|------------|-----------|----------|
| Maximum size of disk space used | 20 MB                                                                    | 40 MB      | 200 MB    | 3 GB     |
| Save path of backup data        | <i>Save path/LocalBackup/</i> of the active and standby management nodes |            |           |          |

 NOTE

The backup data of the **default** task must be periodically transferred and saved outside the cluster based on the enterprise O&M requirements.

## 5.18.3 Backing Up Metadata

### Scenario

To ensure metadata security or before and after a critical operation (such as scale-out/scale-in, patch installation, upgrade, or migration) on the metadata, you need to back up the metadata. The backup data can be used to recover the system in time if an exception occurs or the operation has not achieved the expected result, minimizing the adverse impact on services. Metadata includes data of OMS, LdapServer, DBService, and NameNode. MRS Manager data to be backed up includes OMS data and LdapServer data.

By default, metadata backup is supported by the **default** task. This section describes how to create a backup task and back up metadata on MRS. You can back up data both automatically or manually.

### Prerequisites

- A standby cluster for backing up data has been created, and the network is normal. For the security group of each cluster, you need to add inbound rules of the security group of the peer cluster to allow access requests from all ECSs in the security group using all protocols and ports.
- The backup type, period, policy, and other specifications have been planned based on the service requirements and you have checked whether *Data storage path/LocalBackup/* has sufficient space on the active and standby management nodes.
- You have synchronized IAM users (on the **Dashboard** tab page, click **Click to synchronize** on the right side of **IAM User Sync** to synchronize IAM users).

### Procedure

#### Step 1 Create a backup task.

1. On the cluster details page, click **Backups & Restorations**.

 NOTE

For MRS 3.x, see [Backing Up Data](#).



2. On the **Backups** tab page, click **Create Backup Task**.

**Step 2** Configure a backup policy.

1. Set **Task Name** to the name of the backup task.
2. Set **Backup Mode** to the type of the backup task. **Periodic** indicates that the backup task is periodically executed and **Manual** indicates that the backup task is manually executed.

To create a periodic backup task, set the following parameters:

- **Started**: indicates the time when the task is started for the first time.
- **Period**: indicates the task execution interval. The options include **By hour** and **By day**.
- **Backup Policy**: indicates the volume of data to be backed up in each task execution. Supports **Full backup at the first time and incremental backup later**, **Full backup every time**, and **Full backup once every n times**. If you select **Full backup once every n times**, you need to specify the value of **n**.

**Step 3** Select backup sources.

In the **Configuration** area, select the metadata type, such as **OMS** and **LdapServer**.

**Step 4** Set backup parameters.

1. Set **Path Type** of **OMS** and **LdapServer** to the backup directory type.

The following backup directory types are supported:

- **LocalDir**: indicates that the backup files are stored on the local disk of the active management node and the standby management node automatically synchronizes the backup files. By default, the backup files are stored in *Data storage path/LocalBackup/*. If you select **LocalDir**, you need to set the maximum number of copies to specify the number of backup files that can be retained in the backup directory.
- **LocalHDFS**: indicates that the backup files are stored in the HDFS directory of the current cluster. If you select **LocalHDFS**, set the following parameters:
  - **Target Path**: indicates the HDFS directory for storing the backup files. The save path cannot be an HDFS hidden directory, such as a snapshot or recycle bin directory, or a default system directory.
  - **Max Number of Backup Copies**: indicates the number of backup files that can be retained in the backup directory.
  - **Target Instance Name**: indicates the NameService name of the backup directory. The default value is **hacluster**.

2. Click **OK**.

**Step 5** Execute a backup task. In the **Operation** column of the created task in the backup task list, perform the following operations:

- If **Backup Type** is set to **Periodic**, click **Back Up Now**.
- If **Backup Type** is set to **Manual**, click **Start** to start the backup task.

After the backup task is executed, the system automatically creates a subdirectory for each backup task in the backup directory. The format of the subdirectory name

is *Backup task name\_Task creation time*, and the subdirectory is used to save data source backup files. The format of the backup file name is *Version\_Data source\_Task execution time.tar.gz*.

----End

## 5.18.4 Restoring Metadata

### Scenario

Metadata needs to be recovered in the following scenarios:

- Data is modified or deleted unexpectedly and needs to be restored.
- After a critical operation (such as an upgrade or critical data adjustment) is performed on metadata components, an exception occurs or the operation does not achieve the expected result. All modules are faulty and become unavailable.
- Data is migrated to a new cluster.

You can create a metadata restoration task on MRS. The restoration tasks can be created manually only.

---

#### NOTICE

- Data restoration can be performed only when the system version during data backup is consistent with the current system version.
  - To restore the data when services are normal, manually back up the latest management data first and then restore the data. Otherwise, the data that is generated after the data backup and before the data restoration will be lost.
  - Use the OMS data and LdapServer data backed up at the same time to restore data. Otherwise, the service and operation may fail.
  - By default, MRS clusters use DBService to store Hive metadata.
- 

### Impact on the System

- Data generated between the backup time and restoration time is lost after data restoration.
- After the data is restored, the configuration of the components that depend on DBService may expire and these components need to be restarted.

### Prerequisites

- You have checked whether the data in the OMS and LdapServer backup files is backed up at the same time.
- You have checked whether the status of the OMS resource and the LdapServer instance is normal. If the status is abnormal, data restoration cannot be performed.
- You have checked whether the status of the cluster hosts and services is normal. If the status is abnormal, data restoration cannot be performed.

- You have checked whether the cluster host topologies during data restoration and data backup are the same. If they are different, data restoration cannot be performed and you need to back up data again.
- You have checked the services added to the cluster during data restoration and data backup are the same. If they are different, data restoration cannot be performed and you need to back up data again.
- You have checked whether the status of the active and standby DBService instances is normal. If the status is abnormal, data restoration cannot be performed.
- You have stopped the upper-layer applications depending on the cluster.
- On MRS console, you have stopped all the NameNode role instances whose data is to be recovered. Other HDFS role instances must be running properly. After data is recovered, the NameNode role instances need to be restarted. The NameNode role instances cannot be accessed before the restart.
- Check whether NameNode backup files are stored in *Data storage path/LocalBackup/* on the active management node.
- You have synchronized IAM users (on the **Dashboard** tab page, click **Click to synchronize** on the right side of **IAM User Sync** to synchronize IAM users).

## Procedure

### Step 1 Check the location of backup data.

1. On the cluster details page, choose **Backups & Restorations > Backups**.

#### NOTE

For MRS 3.x, see [Recovering Data](#).

2. In the row where the specified backup task resides, choose **More > View History** in the **Operation** column to display the historical execution records of the backup task. In the displayed window, locate a specified success backup record. In the **Operation** column, click **View Backup Path** to open the task execution logs. Find the following information and view the path:
  - **Backup Object**: indicates a backup data source.
  - **Backup Path**: indicates the full path where the backup files are stored.
3. Select the correct path, and manually copy the full path of backup files in **Backup Path**.

### Step 2 Create a restoration task.

1. On the cluster details page, choose **Backups & Restorations > Restorations**.

#### NOTE

For MRS 3.x, see [Recovering Data](#).

2. On the page that is displayed, click **Create Restoration Task**.
3. Set **Task Name** to the name of the restoration task.

### Step 3 Select restoration sources.

In the **Configuration** area, select the metadata component whose data is to be restored.

**Step 4** Set the restoration parameters.

1. Set **Path Type** to a backup directory type.
2. The settings vary according to backup directory types:
  - **LocalDir**: indicates that the backup files are stored on the local disk of the active management node. If you select **LocalDir**, you need to set **Source Path** to specify the full path of the backup file. For example, *Data storage path/LocalBackup/Backup task name\_Task creation time/Data source\_Task execution time/Version number\_Data source\_Task execution time.tar.gz*.
  - **LocalHDFS**: indicates that the backup files are stored in the HDFS directory of the current cluster. If you select **LocalHDFS**, set the following parameters:
    - **Source Path**: indicates the full HDFS path of a backup file, for example, *Backup path/Backup task name\_Task creation time/Version\_Data source\_Task execution time.tar.gz*.
    - **Source Instance Name**: indicates the name of NameService corresponding to the backup directory when a restoration task is being executed. The default value is **hacluster**.
3. Click **OK**.

**Step 5** Execute the restoration task.

In the restoration task list, locate the row where the created task resides, and click **Start** in the **Operation** column.

- After the recovery is successful, the progress bar is in green.
- After the recovery is successful, the recovery task cannot be executed again.
- If the restoration task fails during the first execution, rectify the fault and try to execute the task again by clicking **Start**.

**Step 6** If the following metadata type is restored, perform the corresponding operations:

- If the OMS and LdapServer metadata is restored, go to [Step 7](#).
- If DBService data is restored, no further action is required.
- If NameNode data is restored, choose **Components > HDFS > More > Restart Service** on the MRS cluster details page. No further action is required.

**Step 7** Restart the service for the recovered data to take effect

1. On the MRS cluster details page, click **Components**.
2. Choose **LdapServer > More > Restart Service** and click **OK**. Wait until the LdapServer service is restarted successfully.
3. Log in to the active management node. For details, see [Determining Active and Standby Management Nodes of Manager](#).
4. Run the following command to restart the OMS:

```
sh ${BIGDATA_HOME}/om-0.0.1/sbin/restart-oms.sh
```

The command has been executed successfully if the following information is displayed:

```
start HA successfully.
```

5. On the cluster details page, click **Components**, choose **KrbServer > More > Synchronize Configuration**. Deselect **Restart the services and instances whose configurations have expired**. Click **Yes** and wait until the KrbServer service configuration is synchronized and restarted successfully.
6. On the cluster details page, choose **Configuration > Synchronize Configuration** in the upper right corner, deselect **Restart the service or instance whose configurations have expired**, and click **Yes**. Wait until the cluster configuration is synchronized successfully.
7. On the cluster details page, choose **Management Operations > Stop All Components** in the upper right corner. After the cluster is stopped, choose **Management Operations > Start All Components**, and wait for the cluster to start.

----End

## 5.18.5 Modifying Backup Tasks

### Scenario

You can modify the parameters of a created backup task on MRS to meet changing service requirements. The parameters of restoration tasks can only be viewed but cannot be modified.

### Impact on the System

After a backup task is modified, the new parameters take effect when the task is executed next time.

### Prerequisites

- A backup task has been created.
- A new backup task policy has been planned based on the actual situation.
- You have synchronized IAM users (on the **Dashboard** tab page, click **Click to synchronize** on the right side of **IAM User Sync** to synchronize IAM users).

### Procedure

**Step 1** On the cluster details page, choose **Backups & Restorations > Backups**.

 **NOTE**

For MRS 3.x, see [Modifying a Backup Task](#).

**Step 2** In the task list, locate a specified task, click **Modify** in the **Operation** column to go to the configuration modification page.

**Step 3** Modify task parameters on the page that is displayed.

- The following parameters can be modified for manual backup:
  - Target Path
  - Max Number of Backup Copies
- The following parameters can be modified for periodic backup:

- Started
- Period
- Target Path
- Max Number of Backup Copies

 **NOTE**

- When **Path Type** is set to **LocalHDFS**, **Target Path** is valid for modifying a backup task.
- After you change the value of **Target Path** for a backup task, full backup is performed by default when the task is executed for the first time.

**Step 4** Click **OK**.

----End

## 5.18.6 Viewing Backup and Restoration Tasks

### Scenario

You can view created backup and restoration tasks and check their running status on the MRS console.

### Prerequisites

You have synchronized IAM users (on the **Dashboard** tab page, click **Click to synchronize** on the right side of **IAM User Sync** to synchronize IAM users).

### Procedure

**Step 1** On the cluster details page, click **Backups & Restorations**.

 **NOTE**

For MRS 3.x, see [Viewing Backup and Recovery Tasks](#).

**Step 2** Click **Backups** or **Restorations**.

**Step 3** In the task list, obtain the previous execution result in the **Task Progress** column. Green indicates that the task is executed successfully, and red indicates that the execution fails.

**Step 4** In the **Operation** column of a specified task in the task list, choose **More > View History** to view the historical record of backup and restoration execution.

In the displayed window, click **View Details** in the **Operation** column. The task execution logs and paths are displayed.

----End

### Related Tasks

- Modifying Backup Tasks  
For details, see [Modifying Backup Tasks](#).
- Viewing Restoration Tasks

In the **Operation** column of the specified task in the task list, click **View Details** to view the restoration task. You can only view but cannot modify the parameters of a restoration task.

- Executing Backup and Restoration Tasks

In the task list, locate a specified task and click **Start** in the **Operation** column to start a backup or restoration task that is ready or fails to be executed. Executed restoration tasks cannot be repeatedly executed.

- Stopping a Backup Task

In the task list, locate a specified task and click **More > Stop** in the **Operation** column to stop a backup task that is running.

- Deleting Backup and Restoration Tasks

In the **Operation** column of the specified task in the task list, choose **More > Delete** to delete the backup and restoration tasks. After a task is deleted, the backup data is retained by default.

- Suspending a Backup Task

In the **Operation** column of the specified task in the task list, choose **More > Suspend** to suspend the backup task. Only periodic backup tasks can be suspended. Suspended backup tasks are no longer executed automatically. When you suspend a backup task that is being executed, the task execution stops. To cancel the suspension status of a task, click **More > Resume**.

## 5.19 MRS Multi-User Permission Management

### 5.19.1 Users and Permissions of MRS Clusters

#### Overview

- **MRS Cluster Users**

Indicate the security accounts of Manager, including usernames and passwords. These accounts are used to access resources in MRS clusters. Each MRS cluster in which Kerberos authentication is enabled can have multiple users.

- **MRS Cluster Roles**

Before using resources in an MRS cluster, users must obtain the access permission which is defined by MRS cluster objects. A cluster role is a set of one or more permissions. For example, the permission to access a directory in HDFS needs to be configured in the specified directory and saved in a role.

Manager provides the user permission management function for MRS clusters, facilitating permission and user management.

- Permission management: adopts the role-based access control (RBAC) mode. In this mode, permissions are granted by role to form a permission set. After one or more roles are allocated to a user, the user can obtain the permissions of the roles.
- User management: uses MRS Manager to uniformly manage users, adopts the Kerberos protocol for user identity verification, and employs Lightweight Directory Access Protocol (LDAP) to store user information.

## Permission Management

Permissions provided by MRS clusters include the O&M permissions of Manager and components (such as HDFS, HBase, Hive, and Yarn). In actual application, permissions must be assigned to each user based on service scenarios. To facilitate permission management, Manager introduces the role function to allow administrators to select and assign specified permissions. Permissions are centrally viewed and managed in permission sets, enhancing user experience.

A role is a logical entity that contains one or more permissions. Permissions are assigned to roles, and users can be granted the permissions by obtaining the roles.

A role can have multiple permissions, and a user can be bound to multiple roles.

- Role 1: is assigned operation permissions A and B. After role 1 is allocated to users a and b, users a and b can obtain operation permissions A and B.
- Role 2: is assigned operation permission C. After role 2 is allocated to users c and d, users c and d can obtain operation permission C.
- Role 3: is assigned operation permissions D and F. After role 3 is allocated to user a, user a can obtain operation permissions D and F.

For example, if an MRS user is bound to the cluster administrator role, the user becomes an administrator of the MRS cluster.

**Table 5-63** lists the roles that are created by default on Manager.

**Table 5-63** Default roles and description

| Default Role          | Description                                                                                                                     |
|-----------------------|---------------------------------------------------------------------------------------------------------------------------------|
| default               | Tenant role                                                                                                                     |
| Manager_administrator | Manager administrator: This role has the permission to manage MRS Manager.                                                      |
| Manager_auditor       | Manager auditor: This role has the permission to view and manage auditing information.                                          |
| Manager_operator      | Manager operator: This role has all permissions except tenant, configuration, and cluster management permissions.               |
| Manager_viewer        | Manager viewer: This role has the permission to view the information about systems, services, hosts, alarms, and auditing logs. |
| System_administrator  | System administrator: This role has the permissions of Manager administrators and all service administrators.                   |
| Manager_tenant        | Manager tenant viewer: This role has the permission to view information on the <b>Tenant</b> page on MRS Manager.               |

When creating a role on Manager, you can perform rights management for Manager and components, as shown in **Table 5-64**.



**Table 5-64** Manager and component permission management

| Permission | Description                                                                                                                                                                                                                               |
|------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Manager    | Manager access and login permission.                                                                                                                                                                                                      |
| HBase      | HBase administrator permission and permission for accessing HBase tables and column families.                                                                                                                                             |
| HDFS       | HDFS directory and file permission.                                                                                                                                                                                                       |
| Hive       | <ul style="list-style-type: none"> <li>• Hive Admin Privilege<br/>Hive administrator permission.</li> <li>• Hive Read Write Privileges<br/>Hive data table management permission to set and manage the data of created tables.</li> </ul> |
| Hue        | Storage policy administrator permissions.                                                                                                                                                                                                 |
| Yarn       | <ul style="list-style-type: none"> <li>• Cluster Admin Operations<br/>Yarn administrator permission.</li> <li>• Scheduler Queue<br/>Queue resource management permission.</li> </ul>                                                      |

## User Management

MRS clusters that support Kerberos authentication use the Kerberos protocol and LDAP for user management.

- Kerberos verifies the identity of the user when a user logs in to Manager or uses a component client. Identity verification is not required for clusters with Kerberos authentication disabled.
- LDAP is used to store user information, including user records, user group information, and permission information.

MRS clusters can automatically update Kerberos and LDAP user data when users are created or modified on Manager. They can also automatically perform user identity verification and authentication and obtain user information when a user logs in to Manager or uses a component client. This ensures the security of user management and simplifies the user management tasks. Manager also provides the user group function for managing one or multiple users by type:

- A user group is a set of users, which can be used to manage users by type. Users in the system can exist independently or in a user group.
- After a user is added to a user group to which roles are allocated, the role permission of the user group is assigned to the user.

**Table 5-65** lists the user groups that are created by default on MRS Manager in MRS 3.x or earlier.

For details about the default user groups displayed on FusionInsight Manager of MRS 3.x or later, see [User group](#).

**Table 5-65** Default user groups and description

| User Group     | Description                                                                                                                                                                       |
|----------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| hadoop         | Users added to this user group have the permission to submit tasks to all Yarn queues.                                                                                            |
| hbase          | Common user group. Users added to this user group will not have any additional permission.                                                                                        |
| hive           | Users added to this user group can use Hive.                                                                                                                                      |
| spark          | Common user group. Users added to this user group will not have any additional permission.                                                                                        |
| supergroup     | Users added to this user group can have the administrator permission of HBase, HDFS, and Yarn and can use Hive.                                                                   |
| flume          | Common user group. Users added to this user group will not have any additional permission.                                                                                        |
| kafka          | Kafka common user group. Users added to this group need to be granted with read and write permission by users in the <b>kafkaadmin</b> group before accessing the desired topics. |
| kafkasuperuser | Users added to this group have permissions to read data from and write data to all topics.                                                                                        |
| kafkaadmin     | Kafka administrator group. Users added to this group have the permissions to create, delete, authorize, as well as read from and write data to all topics.                        |
| storm          | Storm common user group. Users added to this group have the permissions to submit topologies and manage their own topologies.                                                     |
| stormadmin     | Storm administrator user group. Users added to this group have the permissions to submit topologies and manage their own topologies.                                              |

User **admin** is created by default for MRS clusters with Kerberos authentication enabled and is used for administrators to maintain the clusters.

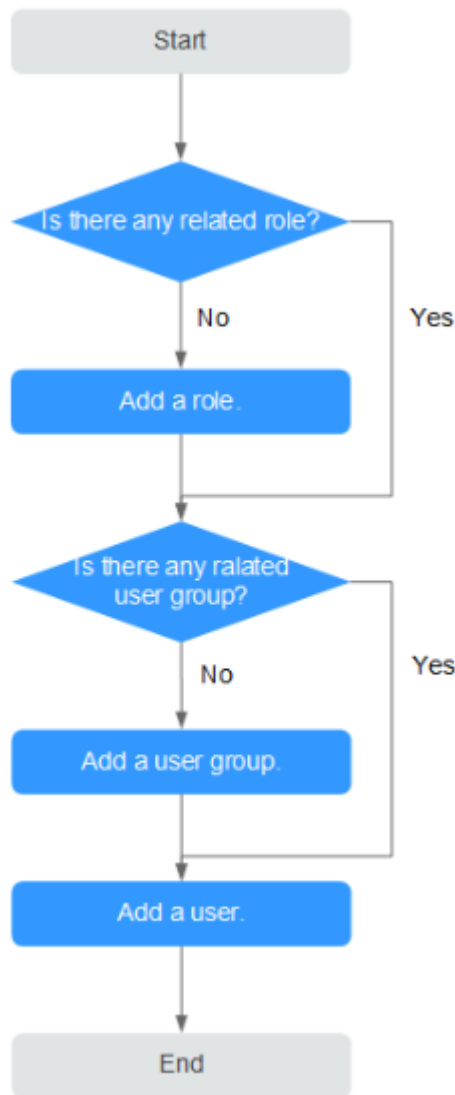
## Process Overview

In practice, MRS cluster users must understand the service scenarios of big data and plan user permissions. Then, create roles and assign permissions to the roles on MRS Manager to meet service requirements. Manager provides the user group function for MRS cluster administrators to create user groups for managing users of one or multiple service scenarios of the same type.

**NOTE**

If a role has the permission of HDFS, HBase, Hive, or Yarn respectively, the role can only use the corresponding functions of the component. To use Manager, the corresponding Manager permission must be added to the role.

**Figure 5-3** Process of creating a user



## 5.19.2 Default Users of Clusters with Kerberos Authentication Enabled

### User Classification

The MRS cluster provides the following three types of users. Users are advised to periodically change the passwords. It is not recommended to use the default passwords.

| User Type            | Description                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
|----------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| System user          | <ul style="list-style-type: none"> <li>• User created on Manager for MRS cluster O&amp;M and service scenarios. There are two types of users:                             <ul style="list-style-type: none"> <li>– <b>Human-machine</b> user: used for Manager O&amp;M scenarios and component client operation scenarios.</li> <li>– <b>Machine-machine</b> user: used for MRS cluster application development scenarios.</li> </ul> </li> <li>• User who runs OMS processes.</li> </ul> |
| Internal system user | Internal user who performs process communications, saves user group information, and associates user permissions.                                                                                                                                                                                                                                                                                                                                                                         |
| Database user        | <ul style="list-style-type: none"> <li>• User who manages OMS database and accesses data.</li> <li>• User who runs the database of service components (Hive, Hue, Loader, and DBService)</li> </ul>                                                                                                                                                                                                                                                                                       |

## System User

 NOTE

- User **ldap** of the OS is required in the MRS cluster. Do not delete this account. Otherwise, the cluster may not work properly. Password management policies are maintained by the operation users.
- Reset the passwords when you change the passwords of user **ommdba** and user **omm** for the first time. Change the passwords periodically after retrieving them.

| Type                                    | Username | Initial Password                                   | Description                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
|-----------------------------------------|----------|----------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| System administrator of the MRS cluster | admin    | Specified by the user during the cluster creation. | <p>Manager administrator with the following permissions:</p> <ul style="list-style-type: none"> <li>• Common HDFS and ZooKeeper user permissions.</li> <li>• Permissions to submit and query MapReduce and Yarn tasks, manage Yarn queues, and access the Yarn web UI.</li> <li>• Permissions to submit, query, activate, deactivate, reassign, delete topologies, and operate all topologies of the Storm service.</li> <li>• Permissions to create, delete, authorize, reassign, consume, write, and query topics of the Kafka service.</li> </ul> |
| MRS cluster node OS user                | omm      | Randomly generated by the system.                  | Internal running user of the MRS cluster system. This user is an OS user generated on all nodes and does not require a unified password.                                                                                                                                                                                                                                                                                                                                                                                                             |
| MRS cluster node OS user                | root     | Set by the user.                                   | User for logging in to the node in the MRS cluster. This user is an OS user generated on all nodes.                                                                                                                                                                                                                                                                                                                                                                                                                                                  |

## Internal System Users

### NOTE

Do not delete the following internal system users. Otherwise, the cluster or components may not work properly.

| Type                   | Default User | Initial Password | Description                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
|------------------------|--------------|------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Component running user | hdfs         | Hdfs@123         | <p>This user is the HDFS system administrator and has the following permissions:</p> <ol style="list-style-type: none"> <li>1. File system operation permissions: <ul style="list-style-type: none"> <li>• Views, modifies, and creates files.</li> <li>• Views and creates directories.</li> <li>• Views and modifies the groups where files belong.</li> <li>• Views and sets disk quotas for users.</li> </ul> </li> <li>2. HDFS management operation permissions: <ul style="list-style-type: none"> <li>• Views the web UI status.</li> <li>• Views and sets the active and standby HDFS status.</li> <li>• Enters and exits the HDFS in security mode.</li> <li>• Checks the HDFS file system.</li> </ul> </li> </ol> |

| Type | Default User | Initial Password | Description                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
|------|--------------|------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|      | hbase        | Hbase@123        | <p>This user is the HBase system administrator and has the following permissions:</p> <ul style="list-style-type: none"> <li>• Cluster management permission: <b>Enable</b> and <b>Disable</b> operations on tables to trigger MajorCompact and ACL operations.</li> <li>• Grants and revokes permissions, and shuts down the cluster.</li> <li>• Table management permission: Creates, modifies, and deletes tables.</li> <li>• Data management permission: Reads and writes data in tables, column families, and columns.</li> <li>• Accesses the HBase web UI.</li> </ul> |
|      | mapred       | Mapred@123       | <p>This user is the MapReduce system administrator and has the following permissions:</p> <ul style="list-style-type: none"> <li>• Submits, stops, and views the MapReduce tasks.</li> <li>• Modifies the Yarn configuration parameters.</li> <li>• Accesses the Yarn and MapReduce web UI.</li> </ul>                                                                                                                                                                                                                                                                       |
|      | spark        | Spark@123        | <p>This user is the Spark system administrator and has the following permissions:</p> <ul style="list-style-type: none"> <li>• Accesses the Spark web UI.</li> <li>• Submits Spark tasks.</li> </ul>                                                                                                                                                                                                                                                                                                                                                                         |

## User Group Information

| Default User Group    | Description                                                                                                                                                                                                                    |
|-----------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| hadoop                | Users added to this user group have the permission to submit tasks to all Yarn queues.                                                                                                                                         |
| hbase                 | Common user group. Users added to this user group will not have any additional permission.                                                                                                                                     |
| hive                  | Users added to this user group can use Hive.                                                                                                                                                                                   |
| spark                 | Common user group. Users added to this user group will not have any additional permission.                                                                                                                                     |
| supergroup            | Users added to this user group can have the administrator permission of HBase, HDFS, and Yarn and can use Hive.                                                                                                                |
| check_sec_ldap        | Used to test whether the active LDAP works properly. This user group is generated randomly in a test and automatically deleted after the test is complete. This is an internal system user group used only between components. |
| Manager_tenant        | Tenant system user group, which is an internal system user group used only between components.                                                                                                                                 |
| System_administrator  | MRS cluster system administrator group, which is an internal system user group used only between components.                                                                                                                   |
| Manager_viewer        | MRS Manager system viewer group, which is an internal system user group used only between components.                                                                                                                          |
| Manager_operator      | MRS Manager system operator group, which is an internal system user group used only between components.                                                                                                                        |
| Manager_auditor       | MRS Manager system auditor group, which is an internal system user group used only between components.                                                                                                                         |
| Manager_administrator | MRS Manager system administrator group, which is an internal system user group used only between components.                                                                                                                   |
| compcommon            | Internal system group for accessing public resources in a cluster. All system users and system running users are added to this user group by default.                                                                          |
| default_1000          | User group created for tenants, which is an internal system user group used only between components.                                                                                                                           |



| Default User Group | Description                                                                                                                                                                       |
|--------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| kafka              | Kafka common user group. Users added to this group need to be granted with read and write permission by users in the <b>kafkaadmin</b> group before accessing the desired topics. |
| kafkasuperuser     | Users added to this group have permissions to read data from and write data to all topics.                                                                                        |
| kafkaadmin         | Kafka administrator group. Users added to this group have the permissions to create, delete, authorize, as well as read from and write data to all topics.                        |
| storm              | Storm common user group. Users added to this group have the permissions to submit topologies and manage their own topologies.                                                     |
| stormadmin         | Storm administrator user group. Users added to this group have the permissions to submit topologies and manage their own topologies.                                              |
| opentsdb           | Common user group. Users added to this user group will not have any additional permission.                                                                                        |
| presto             | Common user group. Users added to this user group will not have any additional permission.                                                                                        |
| flume              | Common user group. Users added to this user group will not have any additional permission.                                                                                        |
| launcher-job       | MRS internal group, which is used to submit jobs using V2 APIs.                                                                                                                   |

| OS User Group | Description                                                                                                                         |
|---------------|-------------------------------------------------------------------------------------------------------------------------------------|
| wheel         | Primary group of MRS internal running user <b>omm</b> .                                                                             |
| ficommon      | MRS cluster common group that corresponds to <b>compcommon</b> for accessing public resource files stored in the OS of the cluster. |

## Database User

MRS cluster system database users include OMS database users and DBService database users.

### NOTE

Do not delete database users. Otherwise, the cluster or components may not work properly.

| Type               | Default User | Initial Password  | Description                                                                                                            |
|--------------------|--------------|-------------------|------------------------------------------------------------------------------------------------------------------------|
| OMS database       | ommdba       | dbChangeMe@123456 | OMS database administrator who performs maintenance operations, such as creating, starting, and stopping applications. |
|                    | omm          | ChangeMe@123456   | User for accessing OMS database data.                                                                                  |
| DBService database | omm          | dbserverAdmin@123 | Administrator of the GaussDB database in the DBService component.                                                      |
|                    | hive         | HiveUser@         | User for Hive to connect to the DBService database.                                                                    |
|                    | hue          | HueUser@123       | User for Hue to connect to the DBService database.                                                                     |
|                    | sqoop        | SqoopUser@        | User for Loader to connect to the DBService database.                                                                  |
|                    | ranger       | RangerUser@       | User for Ranger to connect to the DBService database.                                                                  |

## 5.19.3 Creating a Role

### Scenario

This section describes how to create a role on Manager and authorize and manage Manager and components.

Up to 1000 roles can be created on Manager.

#### NOTE

The operations described in this section apply only to clusters of versions earlier than MRS 3.x.

For clusters of **MRS 3.x** or later, see [Managing Roles](#).

### Prerequisites

- You have learned service requirements.
- You have obtained a cluster with Kerberos authentication enabled or a common cluster with the EIP function enabled.

### Procedure

**Step 1** Access MRS Manager. For details, see [Accessing Manager](#).

**Step 2** On MRS Manager, choose **System > Manage Role**.


**Step 3** Click **Create Role** and fill in **Role Name** and **Description**.

**Role Name** is mandatory and contains 3 to 30 characters. Only digits, letters, and underscores (\_) are allowed. **Description** is optional.

**Step 4** In **Permission**, set role permission.

1. Click **Service Name** and select a name in **View Name**.
2. Select one or more permissions.

 **NOTE**

- The **Permission** parameter is optional.
- If you select **View Name** to set component permissions, you can enter a resource name in the **Search** box in the upper right corner and click . The search result is displayed.
- The search scope covers only directories with current permissions. You cannot search subdirectories. Search by keywords supports fuzzy match and is case-insensitive. Results of the next page can be searched.

**Table 5-66** Manager permission description

| Resource Supporting Permission Management | Permission Setting                                                                                                                           |
|-------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Alarm</b>                              | Authorizes the Manager alarm function. You can select <b>View</b> to view alarms and <b>Management</b> to manage alarms.                     |
| <b>Audit</b>                              | Authorizes the Manager audit log function. You can select <b>View</b> to view audit logs and <b>Management</b> to manage audit logs.         |
| <b>Dashboard</b>                          | Authorizes the Manager overview function. You can select <b>View</b> to view the cluster overview.                                           |
| <b>Hosts</b>                              | Authorizes the node management function. You can select <b>View</b> to view node information and <b>Management</b> to manage nodes.          |
| <b>Services</b>                           | Authorizes the service management function. You can select <b>View</b> to view service information and <b>Management</b> to manage services. |
| <b>System_cluster_management</b>          | Authorizes the MRS cluster management function. You can select <b>Management</b> to use the MRS patch management function.                   |
| <b>System_configuration</b>               | Authorizes the MRS cluster configuration function. You can select <b>Management</b> to configure MRS clusters on Manager.                    |
| <b>System_task</b>                        | Authorizes the MRS cluster task function. You can select <b>Management</b> to manage periodic tasks of MRS clusters on Manager.              |

| Resource Supporting Permission Management | Permission Setting                                                                                                 |
|-------------------------------------------|--------------------------------------------------------------------------------------------------------------------|
| <b>Tenant</b>                             | Authorizes the Manager multi-tenant management function. You can select <b>Management</b> to manage multi-tenants. |

**Table 5-67** HBase permission description

| Resource Supporting Permission Management | Permission Setting                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
|-------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>SUPER_USER_GROUP</b>                   | Grants you HBase administrator permissions.                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
| <b>Global</b>                             | HBase resource type, indicating the whole HBase.                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
| <b>Namespace</b>                          | HBase resource type, indicating namespace, which is used to store HBase tables. It has the following permissions: <ul style="list-style-type: none"> <li>• <b>Admin</b> permission to manage the namespace</li> <li>• <b>Create</b>: permission to create HBase tables in the namespace</li> <li>• <b>Read</b>: permission to access the namespace</li> <li>• <b>Write</b>: permission to write data to the namespace</li> <li>• <b>Execute</b>: permission to execute the coprocessor (Endpoint)</li> </ul>      |
| <b>Table</b>                              | HBase resource type, indicating a data table, which is used to store data. It has the following permissions: <ul style="list-style-type: none"> <li>• <b>Admin</b>: permission to manage a data table</li> <li>• <b>Create</b>: permission to create column families and columns in a data table</li> <li>• <b>Read</b>: permission to read a data table</li> <li>• <b>Write</b>: permission to write data to a data table</li> <li>• <b>Execute</b>: permission to execute the coprocessor (Endpoint)</li> </ul> |
| <b>ColumnFamily</b>                       | HBase resource type, indicating a column family, which is used to store data. It has the following permissions: <ul style="list-style-type: none"> <li>• <b>Create</b>: permission to create columns in a column family</li> <li>• <b>Read</b>: permission to read a column family</li> <li>• <b>Write</b>: permission to write data to a column family</li> </ul>                                                                                                                                                |

| Resource Supporting Permission Management | Permission Setting                                                                                                                                                                                                                                                         |
|-------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Qualifier                                 | <p>HBase resource type, indicating a column, which is used to store data. It has the following permissions:</p> <ul style="list-style-type: none"> <li>• <b>Read:</b> permission to read a column</li> <li>• <b>Write:</b> permission to write data to a column</li> </ul> |

By default, permissions of an HBase resource type of each level are shared by resource types of sub-levels. However, the **Recursive** option is not selected by default. For example, if **Read** and **Write** permissions are added to the **default** namespace, they are automatically added to the tables, column families, and columns in the namespace. If a child resource is set after the parent resource, the permission of the child resource is the union of the permissions of the parent resource and the current child resource.

**Table 5-68** HDFS permission description

| Resource Supporting Permission Management | Permission Setting                                                                                                                                                                                                                                                                                                                                                                                                                                      |
|-------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Folder                                    | <p>HDFS resource type, indicating an HDFS directory, which is used to store files or subdirectories. It has the following permissions:</p> <ul style="list-style-type: none"> <li>• <b>Read:</b> permission to access the HDFS directory</li> <li>• <b>Write:</b> permission to write data to the HDFS directory</li> <li>• <b>Execute:</b> permission to perform an operation. It must be selected when you add access or write permission.</li> </ul> |
| Files                                     | <p>HDFS resource type, indicating a file in HDFS. It has the following permissions:</p> <ul style="list-style-type: none"> <li>• <b>Read:</b> permission to access the file</li> <li>• <b>Write:</b> permission to write data to the file</li> <li>• <b>Execute:</b> permission to perform an operation. It must be selected when you add access or write permission.</li> </ul>                                                                        |

Permissions of an HDFS directory of each level are not shared by directory types of sub-levels by default. For example, if **Read** and **Execute** permissions are added to the **tmp** directory, you must select **Recursive** for permissions to be added to subdirectories.

**Table 5-69** Hive permission description

| Resource Supporting Permission Management | Permission Setting                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
|-------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Hive Admin Privilege</b>               | Grants you Hive administrator permissions.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
| <b>Database</b>                           | <p>Hive resource type, indicating a Hive database, which is used to store Hive tables. It has the following permissions:</p> <ul style="list-style-type: none"> <li>• <b>Select:</b> permission to query the Hive database</li> <li>• <b>Delete:</b> permission to perform the deletion operation in the Hive database</li> <li>• <b>Insert:</b> permission to perform the insertion operation in the Hive database</li> <li>• <b>Create:</b> permission to perform the creation operation in the Hive database</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
| <b>Table</b>                              | <p>Hive resource type, indicating a Hive table, which is used to store data. It has the following permissions:</p> <ul style="list-style-type: none"> <li>• <b>Select:</b> permission to query the Hive table</li> <li>• <b>Delete:</b> permission to perform the deletion operation in the Hive table</li> <li>• <b>Update:</b> permission to perform the update operation in the Hive table</li> <li>• <b>Insert:</b> permission to perform the insertion operation in the Hive table</li> <li>• <b>Grant of Select:</b> permission to grant the <b>Select</b> permission to other users using Hive statements</li> <li>• <b>Grant of Delete:</b> permission to grant the <b>Delete</b> permission to other users using Hive statements</li> <li>• <b>Grant of Update:</b> permission to grant the <b>Update</b> permission to other users using Hive statements</li> <li>• <b>Grant of Insert:</b> permission to grant the <b>Insert</b> permission to other users using Hive statements</li> </ul> |

By default, permissions of a Hive resource type of each level are shared by resource types of sub-levels. However, the **Recursive** option is not selected by default. For example, if **Select** and **Insert** permissions are added to the **default** database, they are automatically added to the tables and columns in the database. If a child resource is set after the parent resource, the permission of the child resource is the union of the permissions of the parent resource and the current child resource.

**Table 5-70** Yarn permission description

| Resource Supporting Permission Management | Permission Setting                                                                                                                                                                                                                                                                                                                        |
|-------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Cluster Admin Operations</b>           | Grants you Yarn administrator permissions.                                                                                                                                                                                                                                                                                                |
| <b>root</b>                               | Root queue of Yarn. It has the following permissions: <ul style="list-style-type: none"> <li>• <b>Submit</b>: permission to submit jobs in the queue</li> <li>• <b>Admin</b>: permission to manage permissions of the current queue</li> </ul>                                                                                            |
| <b>Parent Queue</b>                       | Yarn resource type, indicating a parent queue containing sub-queues. A root queue is a type of a parent queue. It has the following permissions: <ul style="list-style-type: none"> <li>• <b>Submit</b>: permission to submit jobs in the queue</li> <li>• <b>Admin</b>: permission to manage permissions of the current queue</li> </ul> |
| <b>Leaf Queue</b>                         | Yarn resource type, indicating a leaf queue. It has the following permissions: <ul style="list-style-type: none"> <li>• <b>Submit</b>: permission to submit jobs in the queue</li> <li>• <b>Admin</b>: permission to manage permissions of the current queue</li> </ul>                                                                   |

By default, permissions of a Yarn resource type of each level are shared by resource types of sub-levels. However, the **Recursive** option is not selected by default. For example, if the **Submit** permission is added to the **root** queue, it is automatically added to the sub-queue. Permissions inherited by sub-queues will not be displayed as selected in the **Permission** table. If a child resource is set after the parent resource, the permission of the child resource is the union of the permissions of the parent resource and the current child resource.

**Table 5-71** Hue permission description

| Resource Supporting Permission Management | Permission Setting                                   |
|-------------------------------------------|------------------------------------------------------|
| <b>Storage Policy Admin</b>               | Grants you storage policy administrator permissions. |

**Step 5** Click **OK**. Return to **Manage Role**.

----End

## Related Tasks

### Modifying a role

- Step 1** On MRS Manager, click **System**.
- Step 2** In the **Permission** area, click **Manage Role**.
- Step 3** In the row of the role to be modified, click **Modify** to modify role information.

 **NOTE**

If you modify permissions assigned by the role, it takes 3 minutes to make new configurations take effect.

- Step 4** Click **OK**. The modification is complete.

----End

### Deleting a role

- Step 1** On MRS Manager, click **System**.
- Step 2** In the **Permission** area, click **Manage Role**.
- Step 3** In the row of the role to be deleted, click **Delete**.
- Step 4** Click **OK**. The role is deleted.

----End

## 5.19.4 Creating a User Group

### Scenario

This section describes how to create user groups and specify their operation permissions on Manager. Management of single or multiple users can be unified in the user groups. After being added to a user group, users can obtain operation permissions owned by the user group.

Manager supports a maximum of 100 user groups.

 **NOTE**

The operations described in this section apply only to clusters of versions earlier than MRS 3.x.

For clusters of **MRS 3.x** or later, see [Managing User Groups](#).

### Prerequisites

- MRS cluster administrators have learned service requirements and created roles required by service scenarios.
- You have obtained a cluster with Kerberos authentication enabled or a common cluster with the EIP function enabled.

### Procedure

- Step 1** Access MRS Manager. For details, see [Accessing Manager](#).
- Step 2** On MRS Manager, click **System**.
- Step 3** In the **Permission** area, click **Manage User Group**.



**Step 4** Above the user group list, click **Create User Group**.

**Step 5** Input **Group Name** and **Description**.

**Group Name** is mandatory and contains 3 to 20 characters. Only digits, letters, and underscores (\_) are allowed. **Description** is optional.

**Step 6** In **Role**, click **Select and Add Role** to select and add specified roles.

If you do not add the roles, the user group you are creating now does not have the permission to use MRS clusters.

**Step 7** Click **OK**.

----End

## Related Tasks

### Modifying a user group

**Step 1** On MRS Manager, click **System**.

**Step 2** In the **Permission** area, click **Manage User Group**.

**Step 3** In the row of a user group to be modified, click **Modify**.

#### NOTE

If you change role permissions assigned to the user group, it takes 3 minutes to make new configurations take effect.

**Step 4** Click **OK**. The modification is complete.

----End

### Deleting a user group

**Step 1** On MRS Manager, click **System**.

**Step 2** In the **Permission** area, click **Manage User Group**.

**Step 3** In the row of the user group to be deleted, click **Delete**.

**Step 4** Click **OK**. The user group is deleted.

----End

## 5.19.5 Creating a User

### Scenario

This section describes how to create users on Manager based on site requirements and specify their operation permissions to meet service requirements.

Up to 1000 users can be created on Manager.

If a new password policy needs to be used for a new user's password, follow instructions in [Modifying a Password Policy](#) to modify the password policy and then perform the following operations to create a user.

 **NOTE**

The operations described in this section apply only to clusters of versions earlier than MRS 3.x.

For clusters of **MRS 3.x** or later, see [Creating a User](#).

## Prerequisites

- You have learned service requirements and created roles and role groups required by service scenarios.
- You have obtained a cluster with Kerberos authentication enabled or a common cluster with the EIP function enabled.

## Procedure

**Step 1** Access MRS Manager. For details, see [Accessing Manager](#).

**Step 2** On MRS Manager, click **System**.

**Step 3** In the **Permission** area, click **Manage User**.

**Step 4** Above the user list, click **Create User**.

**Step 5** Configure parameters as prompted and enter a username in **Username**.

 **NOTE**

- A username that differs only in alphabetic case from an existing username is not allowed. For example, if **User1** has been created, you cannot create **user1**.
- When you use the user you created, enter the exactly correct username, which is case-sensitive.
- **Username** is mandatory and contains 3 to 20 characters. Only digits, letters, and underscores (\_) are allowed.
- **root**, **omm**, and **ommdba** are reserved system user. Select another username.

**Step 6** Set **User Type** to either **Human-machine** or **Machine-machine**.

- **Human-machine** user: used for MRS Manager O&M scenarios and component client operation scenarios. If you select this user type, you need to enter a password and confirm the password in **Password** and **Confirm Password** accordingly.
- **Machine-machine** users: used for MRS application development scenarios. If you select this user type, you do not need to enter a password, because the password is randomly generated.

**Step 7** In **User Group**, click **Select and Join User Group** to select user groups and add users to them.

 **NOTE**

- If roles have been added to user groups, the users can be granted with permissions of the roles.
- If you want to grant new users with Hive permissions, add the users to the Hive group.
- If a user needs to manage tenant resources, the user group must be assigned the **Manager\_tenant** role and the role corresponding to the tenant.
- Users created on Manager cannot be added to the user group synchronized using the IAM user synchronization function.

**Step 8** In **Primary Group**, select a group as the primary group for users to create directories and files. The drop-down list contains all groups selected in **User Group**.

**Step 9** In **Assign Rights by Role**, click **Select and Add Role** to add roles for users based on onsite service requirements.

 **NOTE**

- When you create a user, if permissions of a user group that is granted to the user cannot meet service requirements, you can assign other created roles to the user. It takes 3 minutes to make role permissions granted to the new user take effect.
- Adding a role when you create a user can specify the user rights.
- A new user can access web UIs of HDFS, HBase, Yarn, Spark, and Hue even when roles are not assigned to the user.

**Step 10** In **Description**, provide description based on onsite service requirements.

**Description** is optional.

**Step 11** Click **OK**.

If a new user is used in the MRS cluster for the first time, for example, used for logging in to MRS Manager or using the cluster client, the password must be changed. For details, see [Changing the Password of an Operation User](#).

----End

## 5.19.6 Modifying User Information

### Scenario

This section describes how to modify user information on Manager, including information about the user group, primary group, role, and description.

This operation is supported only in clusters with Kerberos authentication enabled or common clusters with the EIP function enabled.

 **NOTE**

The operations described in this section apply only to clusters of versions earlier than MRS 3.x.

For clusters of **MRS 3.x** or later, see [Modifying User Information](#).

### Procedure

**Step 1** Access MRS Manager. For details, see [Accessing Manager](#).

**Step 2** On MRS Manager, click **System**.

**Step 3** In the **Permission** area, click **Manage User**.

**Step 4** In the row of a user to be modified, click **Modify**.

 **NOTE**

If you change user groups for a user or assign role permissions to a user, it takes 3 minutes to make new configurations take effect.

**Step 5** Click **OK**. The modification is complete.

----End

## 5.19.7 Locking a User

This section describes how to lock users in MRS clusters. A locked user cannot log in to Manager or perform security authentication in the cluster. This operation is supported only in clusters with Kerberos authentication enabled or common clusters with the EIP function enabled.

A locked user can be used only after being manually unlocked or after the lockout period expires. You can lock a user by using either of the following methods:

- **Automatic lock:** Set **Number of Password Retries** in **Configure Password Policy**. If user login attempts exceed the parameter value, the user is automatically locked. For details, see [Modifying a Password Policy](#).
- **Manual lock:** The MRS cluster administrator manually locks a user.

### NOTE

The operations described in this section apply only to clusters of versions earlier than MRS 3.x.

For clusters of **MRS 3.x** or later, see [Locking a User](#).

The following describes how to manually lock a user. **Machine-machine** users cannot be locked.

## Procedure

**Step 1** Access MRS Manager. For details, see [Accessing Manager](#).

**Step 2** On MRS Manager, click **System**.

**Step 3** In the **Permission** area, click **Manage User**.

**Step 4** In the row of a user you want to lock, click **Lock User**.

**Step 5** In the window that is displayed, click **OK** to lock the user.

----End

## 5.19.8 Unlocking a User

If a user is locked because the number of login attempts exceeds the value of **Number of Password Retries**, or the user is manually locked by the MRS cluster administrator, the MRS cluster administrator can unlock the user on Manager. This operation is supported only in clusters with Kerberos authentication enabled or common clusters with the EIP function enabled.

### NOTE

The operations described in this section apply only to clusters of versions earlier than MRS 3.x.

For clusters of **MRS 3.x** or later, see [Unlocking a User](#).

## Procedure

- Step 1** Access MRS Manager. For details, see [Accessing Manager](#).
  - Step 2** On MRS Manager, click **System**.
  - Step 3** In the **Permission** area, click **Manage User**.
  - Step 4** In the row of a user to be unlocked, click **Unlock User**.
  - Step 5** In the window that is displayed, click **OK** to unlock the user.
- End

### 5.19.9 Deleting a User

You can delete an MRS cluster user that is not required on MRS Manager. Deleting a user is allowed only in clusters with Kerberos authentication enabled or normal clusters with the EIP function enabled.

#### NOTE

If you want to create a new user with the same name as user A after deleting user A who has submitted a job on the client or MRS console, you need to delete user A's residual folders when deleting user A. Otherwise, the newly created user A may fail to submit a job.

To delete residual folders, log in to each Core node in the MRS cluster and run the following commands. In the following commands, **\$user** indicates the folder named after the username.

```
cd /srv/BigData/hadoop/data1/nm/localdir/usercache/  
rm -rf $user
```

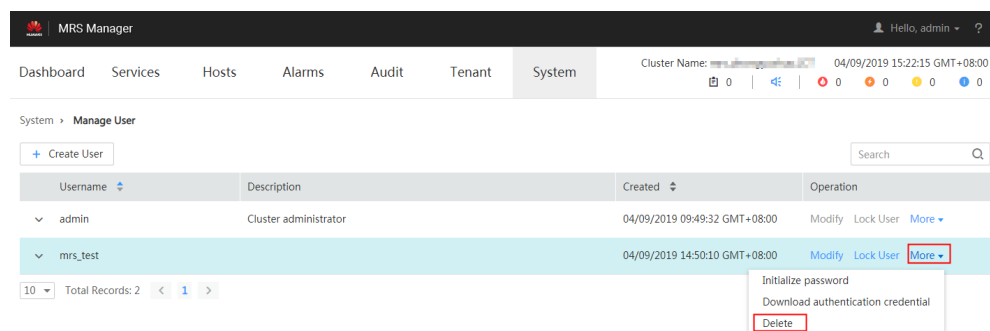
The operations described in this section apply only to clusters of versions earlier than MRS 3.x.

For clusters of **MRS 3.x** or later, see [Deleting a User](#).

## Procedure

- Step 1** Access MRS Manager. For details, see [Accessing Manager](#).
- Step 2** On MRS Manager, click **System**.
- Step 3** In the **Permission** area, click **Manage User**.
- Step 4** In the row that contains the user to be deleted, choose **More > Delete**.

Figure 5-4 Deleting a user



**Step 5** Click **OK**.

----End

## 5.19.10 Changing the Password of an Operation User

### Scenario

Passwords of **Human-machine** system users must be regularly changed to ensure MRS cluster security. This section describes how to change passwords on MRS Manager.

If a new password policy needs to be used for the password modified by the user, follow instructions in [Modifying a Password Policy](#) to modify the password policy and then perform the following operations to modify the password.

#### NOTE

The operations described in this section apply only to clusters of versions earlier than MRS 3.x.

For clusters of **MRS 3.x** or later, see [Changing a User Password](#).

### Impact on the System

If you have downloaded a user authentication file, download it again and obtain the keytab file after modifying the password of the MRS cluster user.

### Prerequisites

- You have obtained the current password policies from the MRS cluster administrator.
- You have obtained the MRS Manager access address from the MRS cluster administrator.
- You have obtained a cluster with Kerberos authentication enabled or a common cluster with the EIP function enabled.

### Procedure

**Step 1** Access MRS Manager. For details, see [Accessing Manager](#).

**Step 2** On MRS Manager, move the mouse cursor to in the upper right corner.

On the menu that is displayed, select **Change Password**.

**Step 3** Fill in the **Old Password**, **New Password**, and **Confirm Password**. Click **OK**.

For the cluster, the default password complexity requirements are as follows:

- The password must contain 8 to 32 characters.
- The password must contain at least three types of the following: uppercase letters, lowercase letters, digits, spaces, and special characters ('~!@#\$%^&\*()-\_+=\|[]{};:'",<.>/?').
- The password cannot be the username or the reverse username.

----End

## 5.19.11 Initializing the Password of a System User

### Scenario

This section describes how to initialize a password on Manager if a user forgets the password or the password of a public account needs to be changed regularly. After password initialization, the user must change the password upon the first login. This operation is supported only in clusters with Kerberos authentication enabled or common clusters with the EIP function enabled.

#### NOTE

The operations described in this section apply only to clusters of versions earlier than MRS 3.x.

For clusters of **MRS 3.x** or later, see [Initializing a Password](#).

### Impact on the System

If you have downloaded a user authentication file, download it again and obtain the keytab file after initializing the password of the MRS cluster user.

### Initializing the Password of a Human-Machine User

**Step 1** Access MRS Manager. For details, see [Accessing Manager](#).

**Step 2** On MRS Manager, click **System**.

**Step 3** In the **Permission** area, click **Manage User**.

**Step 4** Locate the row that contains the user whose password is to be initialized, choose **More > Initialize password**, and change the password as prompted.

In the window that is displayed, enter the password of the current MRS cluster administrator account and click **OK**. Then in **Initialize password**, click **OK**.

For the cluster, the default password complexity requirements are as follows:

- The password must contain 8 to 32 characters.
- The password must contain at least three types of the following: uppercase letters, lowercase letters, digits, spaces, and special characters ('~!@#\$%^&\*()-\_+=\|[]{};:":',.<.>/?).
- The password cannot be the username or the reverse username.

----End

### Initializing the Password of a Machine-Machine User

**Step 1** Prepare a client based on service conditions and log in to the node with the client installed.

**Step 2** Run the following command to switch the user:

```
sudo su - omm
```

**Step 3** Run the following command to switch to the client directory, for example, **/opt/Bigdata/client**:

```
cd /opt/Bigdata/client
```

**Step 4** Run the following command to configure environment variables:

```
source bigdata_env
```

**Step 5** Run the following command to log in to the console as user **kadmin/admin**:

 **NOTE**

The default password of user **kadmin/admin** is **KAdmin@123**, which will expire upon your first login. Change the password as prompted and keep the new password secure.

```
kadmin -p kadmin/admin
```

**Step 6** Run the following command to reset the password of a component running user. This operation takes effect on all servers:

```
cpw Component running user name
```

For example, **cpw oms/manager**.

For the cluster, the default password complexity requirements are as follows:

- The password must contain 8 to 32 characters.
- The password must contain at least three types of the following: uppercase letters, lowercase letters, digits, spaces, and special characters ('~!@#\$%^&\*()-\_+=\|{[];:~",<.>/?').
- The password cannot be the username or the reverse username.

----End

## 5.19.12 Downloading a User Authentication File

### Scenario

When a user develops big data applications and runs them in an MRS cluster that supports Kerberos authentication, the user needs to prepare a **Machine-machine** user authentication file for accessing the MRS cluster. The keytab file in the authentication file can be used for user authentication.

This section describes how to download a **Machine-machine** user authentication file and export the keytab file on Manager. This operation is supported only in clusters with Kerberos authentication enabled or common clusters with the EIP function enabled.

 **NOTE**

Before downloading a **Human-machine** user authentication file, change the password for the user on MRS Manager to make the initial password set. Otherwise, the exported keytab file cannot be used. For details, see [Changing the Password of an Operation User](#).

The operations described in this section apply only to clusters of versions earlier than MRS 3.x.

For clusters of **MRS 3.x** or later, see [Exporting an Authentication Credential File](#).



## Procedure

- Step 1** Access MRS Manager. For details, see [Accessing Manager](#).
- Step 2** On MRS Manager, click **System**.
- Step 3** In the **Permission** area, click **Manage User**.
- Step 4** In the row of a user for whom you want to export the keytab file, choose **More > Download authentication credential** to download the authentication file. After the file is automatically generated, save it to a specified path and keep it secure.
- Step 5** Open the authentication file with a decompression program.
  - **user.keytab** indicates a user keytab file used for user authentication.
  - **krb5.conf** indicates the configuration file of the authentication server. The application connects to the authentication server according to this configuration file information when authenticating users.

----End

## 5.19.13 Modifying a Password Policy

### Scenario

---

#### NOTICE

Because password policies are critical to the user management security, modify them based on service security requirements. Otherwise, security risks may be incurred.

---

This section describes how to set password and user login security rules as well as user lock rules. Password policies set on MRS Manager take effect for **Human-machine** users only, because the passwords of **Machine-machine** users are randomly generated. This operation is supported only in clusters with Kerberos authentication enabled or common clusters with the EIP function enabled.

If a new password policy needs to be used for a new user's password or the password modified by the user, perform the following operations to modify the password policy first, and then follow instructions in [Creating a User](#) or [Changing the Password of an Operation User](#).

#### NOTE

The operations described in this section apply only to clusters of versions earlier than MRS 3.x.

For clusters of **MRS 3.x** or later, see [Configuring Password Policies](#).

## Procedure

- Step 1** Access MRS Manager. For details, see [Accessing Manager](#).
- Step 2** On MRS Manager, click **System**.

**Step 3** Click **Configure Password Policy**.

**Step 4** Modify password policies as prompted. For parameter details, see [Table 5-72](#).

**Table 5-72** Password policy parameter description

| Parameter                                                       | Description                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
|-----------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Minimum Password Length</b>                                  | Indicates the minimum number of characters a password contains. The value ranges from 8 to 32. The default value is <b>8</b> .                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
| <b>Number of Character Types</b>                                | Indicates the minimum number of character types a password contains. The character types include uppercase letters, lowercase letters, digits, spaces, and special characters (~!?,,;:_'(){}[]/<>@#\$%^&*+ \=). The value can be <b>3</b> or <b>4</b> . The default value <b>3</b> indicates that the password must contain at least three types of the following characters: uppercase letters, lowercase letters, digits, special characters, and spaces.                                                                                                                                                                               |
| <b>Password Validity Period (days)</b>                          | Indicates the validity period (days) of a password. The value ranges from 0 to 90. Value <b>0</b> means that the password is permanently valid. The default value is <b>90</b> .                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
| <b>Password Expiration Notification Days</b>                    | Indicates the number of days to notify password expiration in advance. After the value is set, if the difference between the cluster time and the password expiration time is smaller than this value, the user receives password expiration notifications. When a user logs in to MRS Manager, a message is displayed, indicating that the password is about to expire and asking the user whether to change the password. The value ranges from <b>0</b> to $X$ ( $X$ must be set to the half of the password validity period and rounded down). Value <b>0</b> indicates that no notification is sent. The default value is <b>5</b> . |
| <b>Interval of Resetting Authentication Failure Count (min)</b> | Indicates the interval (minutes) of retaining incorrect password attempts. The value ranges from 0 to 1440. Value <b>0</b> indicates that the number of incorrect password attempts are permanently retained and value <b>1440</b> indicates that the number of incorrect password attempts are retained for one day. The default value is <b>5</b> .                                                                                                                                                                                                                                                                                     |

| Parameter                          | Description                                                                                                                                            |
|------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Number of Password Retries</b>  | Indicates the number of consecutive wrong passwords allowed before the system locks the user. The value ranges from 3 to 30. The default value is 5.   |
| <b>Account Lock Duration (min)</b> | Indicates the time period for which a user is locked when the user lockout conditions are met. The value ranges from 5 to 120. The default value is 5. |

----End

## 5.19.14 Configuring Cross-Cluster Mutual Trust Relationships

### Scenario

If cluster A needs to access the resources of cluster B, the mutual trust relationship must be configured between these two clusters.

If no trust relationship is configured, resources of a cluster are available only for users in this cluster. MRS automatically assigns a unique **domain name** for each cluster to define the scope of resources for users.

#### NOTE

The operations described in this section apply only to clusters of versions earlier than MRS 3.x.

For clusters of **MRS 3.x** or later, see [Configuring Cross-Manager Cluster Mutual Trust Relationships](#).

### Impact on the System

- After cross-cluster mutual trust is configured, resources of a cluster become available for users in other cluster. User permission in the clusters must be regularly checked based on service and security requirements.
- After cross-cluster mutual trust is configured, the KrbServer service needs to be restarted and the cluster becomes unavailable during the restart.
- After cross-cluster mutual trust is configured, internal users **krbtgt/Local cluster domain name@External cluster domain name** and **krbtgt/External cluster domain name@Local cluster domain name** are added to the two clusters. The internal users cannot be deleted.

### Prerequisites

Both clusters are in the same VPC and subnet.

### Procedure

- Step 1** On the MRS management console, query all security groups of the two clusters.

- If the security groups of the two clusters are the same, go to [Step 3](#).
- If the security groups of the two clusters are different, go to [Step 2](#).

**Step 2** On the VPC management console, add rules for each security group.

Set **Protocol** to **ANY**, **Transfer Direction** to **Inbound**,

and **Source** to **Security Group**. The source is the security group of the peer cluster.

- For cluster A, add inbound rules to the security group, set **Source** to the security groups of cluster B (the peer cluster of cluster A).
- For cluster B, add inbound rules to the security group, set **Source** to the security groups of cluster A (the peer cluster of cluster B).

 **NOTE**

For a common cluster with Kerberos authentication disabled, perform step [Step 1](#) to [Step 2](#) to configure cross-cluster mutual trust. For a security cluster with Kerberos authentication enabled, after completing the preceding steps, proceed to the following steps for configuration.

**Step 3** Log in to MRS Manager of the two clusters separately. For details, see [Accessing Manager](#). Click **Service** and check whether the **Health Status** of all components is **Good**.

- If yes, go to [Step 4](#).
- If no, contact technical support personnel for troubleshooting.

**Step 4** Query configuration information.



1. On MRS Manager of the two clusters, choose **Services > KrbServer > Instance**. Query the **OM IP Address** of the two KerberosServer hosts.
2. Click **Service Configuration**. Set **Type** to **All**. Choose **KerberosServer > Port** in the navigation tree on the left. Query the value of **kdc\_ports**. The default value is **21732**.
3. Click **Realm** and query the value of **default\_realm**.

**Step 5** On MRS Manager of either cluster, modify the **peer\_realms** parameter.

**Table 5-73** Parameter description

| Parameter  | Description                                                                                                                                                                                                                                                                                                                                                            |
|------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| realm_name | Domain name of the mutual-trust cluster, that is, the value of <b>default_realm</b> obtained in step <a href="#">4</a> .                                                                                                                                                                                                                                               |
| ip_port    | KDC address of the peer cluster. Format: <i>IP address of a KerberosServer node in the peer cluster:kdc_port</i><br>The addresses of the two KerberosServer nodes are separated by a comma. For example, if the IP addresses of the KerberosServer nodes are 10.0.0.1 and 10.0.0.2 respectively, the value of this parameter is <b>10.0.0.1:21732,10.0.0.2:21732</b> . |

 NOTE

- To deploy trust relationships with multiple clusters, click  to add items and specify relevant parameters. To delete an item, click .
- A cluster can have trust relationships with a maximum of 16 clusters. By default, no trust relationship exists between different clusters that are trusted by a local cluster.

**Step 6** Click **Save Configuration**. In the dialog box that is displayed, select **Restart the affected services or instances** and click **OK**. If you do not select **Restart the affected services or instances**, manually restart the affected services or instances.

After **Operation successful** is displayed, click **Finish**.

**Step 7** Exit MRS Manager and log in to it again. If the login is successful, the configurations are valid.

**Step 8** Log in to MRS Manager of the other cluster and repeat step [Step 5](#) to [Step 7](#).

----End

## Follow-up Operations

After cross-cluster mutual trust is configured, the service configuration parameters are modified on MRS Manager and the service is restarted. Therefore, you need to prepare the client configuration file again and update the client.

Scenario 1:

Cluster A and cluster B (peer cluster and mutually trusted cluster) are the same type, for example, analysis cluster or streaming cluster. Follow instructions in [Updating a Client \(Versions Earlier Than 3.x\)](#) to update the client configuration files of cluster A and B respectively.

- Update the client configuration file of cluster A.
- Update the client configuration file of cluster B.

Scenario 2:

Cluster A and cluster B (peer cluster and mutually trusted cluster) are the different type. Perform the following steps to update the configuration files.

- Update the client configuration file of cluster A to cluster B.
- Update the client configuration file of cluster B to cluster A.
- Update the client configuration file of cluster A.
- Update the client configuration file of cluster B.

**Step 1** Log in to MRS Manager of cluster A.

**Step 2** Click **Services**, and then **Download Client**.

**Step 3** Set **Client Type** to **Only configuration files**.

**Step 4** Set **Download to** to **Remote host**.

**Step 5** Set **Host IP Address** to the IP address of the active Master node of cluster B, **Host Port** to 22, and **Save Path** to **/tmp**.

- If the default port **22** for logging in to cluster B using SSH is changed, set **Host Port** to a new port.
- The value of **Save Path** contains a maximum of 256 characters.

**Step 6** Set **Login User** to **root**.

If another user is used, ensure that the user has permissions to read, write, and execute the save path.

**Step 7** Click **OK** to generate a client file.

If the following information is displayed, the client file is saved. Click **Close**.

Client files downloaded to the remote host successfully.

If the following information is displayed, check the username, password, and security group configurations of the remote host. Ensure that the username and password are correct and an inbound rule of the SSH (22) port has been added to the security group of the remote host. And then, go to [Step 2](#) to download the client again.

Failed to connect to the server. Please check the network connection or parameter settings.

**Step 8** Log in to the ECS of cluster B using VNC. For details, see in the *Elastic Cloud Server User Guide*.**Step 9** Run the following command to switch to the client directory, for example, **/opt/Bigdata/client**:

```
cd /opt/Bigdata/client
```

**Step 10** Run the following command to update the client configuration of cluster A to cluster B:

```
sh refreshConfig.sh Client installation directory Full path of the client configuration file package
```

For example, run the following command:

```
sh refreshConfig.sh /opt/Bigdata/client /tmp/MRS_Services_Client.tar
```

If the following information is displayed, the configurations have been updated successfully.

ReFresh components client config is complete.  
Succeed to refresh components client config.

**NOTE**

You can also refer to method 2 in [Updating a Client \(Versions Earlier Than 3.x\)](#) to perform operations in [Step 1](#) to [Step 10](#).

**Step 11** Repeat step [Step 1](#) to [Step 10](#) to update the client configuration file of cluster B to cluster A.**Step 12** Follow instructions in [Updating a Client \(Versions Earlier Than 3.x\)](#) to update the client configuration file of the local cluster.

- Update the client configuration file of cluster A.
- Update the client configuration file of cluster B.

----End

## 5.19.15 Configuring Users to Access Resources of a Trusted Cluster

### Scenario

After cross-cluster mutual trust is configured, permission must be configured for users in the local cluster, so that the users can access the same resources in the peer cluster as the users in the peer cluster.

#### NOTE


The operations described in this section apply only to clusters of versions earlier than MRS 3.x.

For clusters of **MRS 3.x** or later, see [Assigning User Permissions After Cross-Cluster Mutual Trust Is Configured](#).

### Prerequisites

The mutual trust relationship has been configured between two clusters (clusters A and B). The clients of the clusters have been updated.

### Procedure

- Step 1** Log in to MRS Manager of cluster A and choose **System > Manage User**. Check whether cluster A has accounts that are the same as those of cluster B.
  - If yes, go to [Step 2](#).
  - If no, go to [Step 3](#).
- Step 2** Click  on the left side of the username to unfold the detailed user information. Check whether the user group and role to which the user belongs meet the service requirements.

For example, user **admin** of cluster A has the permission to access and create files in the **/tmp** directory of cluster A. Then go to [Step 4](#).
- Step 3** Create the accounts in cluster A and bind the accounts to the user group and roles required by the services. Then go to [Step 4](#).
- Step 4** Choose **Service > HDFS > Instance**. Query the **OM IP Address of NameNode (Active)**.
- Step 5** Log in to the client of cluster B.

For example, if you have updated the client on the Master2 node, log in to the Master2 node to use the client. For details, see [Using an MRS Client](#).
- Step 6** Run the following command to access the **/tmp** directory of cluster A.

```
hdfs dfs -ls hdfs://192.168.6.159:9820/tmp
```

In the preceding command, **192.168.6.159** is the IP address of the active NameNode of cluster A; **9820** is the default port for communication between the client and the NameNode.
- Step 7** Run the following command to create a file in the **/tmp** directory of cluster A:

```
hdfs dfs -touchz hdfs://192.168.6.159:9820/tmp/mrstest.txt
```

If you can query the `mrstest.txt` file in the `/tmp` directory of cluster A, the cross-cluster mutual trust is configured successfully.

----End

## 5.19.16 Configuring Fine-Grained Permissions for MRS Multi-User Access to OBS

When fine-grained permission control is enabled, you can configure OBS access permissions to implement access control on directories in OBS file systems.

This function enables you to control MRS users' access to OBS resources. For example, if you allow user group A to only access log files in a specified OBS file system, perform the following operations:

1. Configure an agency with OBS access permissions for an MRS cluster so that OBS can be accessed using the temporary AK/SK automatically obtained by the ECS. This prevents the AK/SK from being exposed in the configuration file.
2. Create a policy on the IAM console to allow access to log files in a specified OBS file system, and create an agency bound to the policy permission.
3. In the MRS cluster, bind the new agency to user group A so that user group A only has the permission to access log files in the specified OBS file system.

In the following scenarios, the username used for submitting jobs is an internal username so that MRS multi-user access to OBS is not supported.

- For spark-beeline, the internal username used for submitting jobs is **spark** in a security cluster and **omm** in a normal cluster.
- For the HBase shell, the internal username used for submitting jobs is **hbase** in a security cluster and **omm** in a normal cluster.
- For Presto, the internal username used for submitting jobs in the security cluster is **omm** or **hive**, and that in the normal cluster is **omm**. (Choose **Components > Presto > Service Configuration**. Change **Basic** to **All** in the parameter type drop-down box.) Then, search for and change the value of **hive.hdfs.impersonation.enabled** to **true** to enable MRS multi-user to access OBS with fine-grained permissions.

### Prerequisites

- Fine-grained permission control has been enabled. For details about permissions management, see [Creating a User and Granting Permissions](#).
- You have a basic knowledge of IAM Agencies and OBS fine-grained policies.

### Step 1: Configuring an Agency with OBS Access Permission for a Cluster

- Step 1** Follow instructions in [Configuring a Storage-Compute Decoupled Cluster \(Agency\)](#) to configure an agency with OBS access permissions.



The agency takes effect for all users (including internal users) and user groups in the cluster. To control the permissions of users and user groups in the cluster to access OBS, perform the following operations.

----End

## Step 2: Creating a Policy and an Agency on IAM

Create policies with different access permissions and bind the policies to the agency. For details, see [Creating a Policy and an Agency on IAM](#).

## Step 3: Configuring OBS Permission Control Mappings on the MRS Cluster Details Page

- Step 1** On the MRS management console, choose **Clusters > Active Clusters** and click the cluster name.
- Step 2** In the **Basic Information** area on the **Dashboard** tab page, click **Manage** next to **OBS Permission Control**.
- Step 3** Click **Add Mapping** and set parameters according to [Table 5-74](#).


**Table 5-74** OBS permission control parameters

| Parameter  | Description                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
|------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| IAM Agency | Select the agency created in <a href="#">Step 2</a> .                                                                                                                                                                                                                                                                                                                                                                                                                         |
| Type       | <ul style="list-style-type: none"> <li>• <b>User</b>: User-level mapping</li> <li>• <b>Group</b>: User group-level mapping</li> </ul> <p><b>NOTE</b></p> <ul style="list-style-type: none"> <li>• User-level mapping takes priority over user group-level mapping. If you select <b>Group</b>, you are advised to enter the primary group name in <b>MRS User (User Group)</b>.</li> <li>• Do not use the same username (user group) for multiple mapping records.</li> </ul> |

| Parameter             | Description                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
|-----------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| MRS User (User Group) | <p>Use commas (,) to separate multiple names of users or user groups.</p> <p><b>NOTE</b></p> <ul style="list-style-type: none"> <li>• If OBS permission control is not configured for a user and no AK and SK are configured, the permission in <b>MRS_ECS_DEFAULT_AGENCY</b> will be used for accessing OBS. You are advised not to bind the internal user of a component to an agency.</li> <li>• If you need to configure an agency for the internal user of a component when submitting a job in the following scenarios, the requirements are as follows: <ul style="list-style-type: none"> <li>- To control permissions on spark-beeline operations, set the username to <b>spark</b> for a security cluster and <b>omm</b> for a normal cluster.</li> <li>- To control permissions on HBase shell operations, set the username to <b>hbase</b> for a security cluster and <b>omm</b> for a normal cluster.</li> <li>- To control permissions on Presto, set the username to <b>omm</b>, <b>hive</b>, and the username used for logging in to the client for a security cluster and <b>omm</b> and the username used for logging in to the client for a normal cluster.</li> <li>- If you want to use Hive to create tables in beeline mode, set the username to the internal user <b>hive</b>.</li> </ul> </li> </ul> |

**Step 4** Click **OK**.

**Step 5** Select **I agree to authorize the trust relationships between MRS Users (Groups) and IAM agencies**, and click **OK**. The mapping between the MRS user and OBS permission is added.

If  appears next to **OBS Permission Control** on the **Dashboard** tab page or the mapping table has been updated for OBS permission control, the mapping takes effect. It takes about 1 minute to for the mapping to take effect.

In the **Operation** column of the mapping list, you can edit or delete the added mapping.

 **NOTE**

- If OBS permission control is not configured for a user and no AK and SK are configured, the permissions owned by the agency configured for the cluster in the **Object Storage Service (OBS)** project will be used to access OBS.
- Regardless of whether OBS permission control is configured, AK/SK permission is used for accessing OBS once it is configured.
- Security Administrator permission is required to modify, create, or delete a mapping.
- To enable mapping changes to take effect in spark-line, hive beeline and Presto respectively, you need to restart Spark, exit beeline and enter again, and restart Presto respectively.

----End

## Component Access to OBS When OBS Permission Control Is Enabled

**Step 1** Log in to any node in a cluster as user **root** using the password set during cluster creation.

**Step 2** Set environment variables (In MRS 3.x and later versions, the default installation path of the client is `/opt/Bigdata/client`. In MRS 3.x and earlier versions, the default installation path is `/opt/client`. For details, see the actual situation.).

**source** `/opt/Bigdata/client/bigdata_env`

**Step 3** If the Kerberos authentication is enabled for the current cluster, run the following command to authenticate the user. If the Kerberos authentication is disabled for the current cluster, skip this step:

**kinit** *MRS cluster user*

Example: **kinit** `admin`

**Step 4** If the Kerberos authentication is disabled for the current cluster, run the following commands to log in. Note that you should create a user that belongs to the **supergroup** group by referring to [Creating a User](#) and replace `XXXX` with the username:

**mkdir** `/home/XXXX`

**chown** `XXXX /home/XXXX`

**su** - `XXXX`

**Step 5** Access OBS. You do not need to configure the AK, SK, and endpoint. The OBS path format is **obs://buck\_name/XXX**.

Example: **hadoop fs -ls "obs://obs-example/job/hadoop-mapreduce-examples-3.1.2.jar"**

 **NOTE**

- If you want to use **hadoop fs** to delete files on OBS, use **hadoop fs -rm -skipTrash** to delete the files.
- If data import is not involved when a table is created using spark-sql and spark-beeline, OBS will not be accessed. That is, if you create a table in an OBS directory on which you do not have permission, the **CREATE TABLE** operation will still be successful, but the error message "**403 AccessDeniedException**" is displayed when you insert data.

----End

## Creating a Policy and an Agency on IAM

**Step 1** Create a policy on IAM.

1. Log in to the IAM console.
2. Choose **Permissions**. On the displayed page, click **Create Custom Policy**.
3. Set parameters according to [Table 5-75](#).

**Table 5-75** Policy parameters

| Parameter   | Description                                                              |
|-------------|--------------------------------------------------------------------------|
| Policy Name | Only letters, digits, spaces, and special characters (-_.,) are allowed. |
| Scope       | Select <b>Global services</b> , because OBS is a global service.         |
| Policy View | Select <b>Visual editor</b> .                                            |

| Parameter      | Description                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
|----------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Policy Content | <ol style="list-style-type: none"> <li>1. <b>Allow:</b> Select <b>Allow</b>.</li> <li>2. <b>Select service:</b> Select <b>Object Storage Service (OBS)</b>.</li> <li>3. <b>Select action:</b> Select <b>WriteOnly, ReadOnly, and ListOnly</b>.</li> <li>4. <b>Specific resources:</b> <ol style="list-style-type: none"> <li>a. Set <b>object</b> to <b>Specify resource path</b>, click <b>Add Resource Path</b>, and enter <i>obs_bucket_name/tmp/</i> and <i>obs_bucket_name/tmp/*</i>. The <b>/tmp</b> directory is used as an example. If you need to add permissions for other directories, perform the following steps to add the directories and resource paths of all objects in the directories.</li> <li>b. Set <b>bucket</b> to <b>Specify resource path</b>, click <b>Add Resource Path</b>, and enter <i>obs_bucket_name</i>.</li> </ol> </li> <li>5. (Optional) Add request condition, which does not need to be added currently.</li> </ol> |
| Description    | (Optional) Brief description about the policy.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |

 **NOTE**

If the data write operation of each component is implemented in **rename** mode, the permission to delete objects must be configured when data is written.

4. Click **OK** to save the policy.

**Step 2** Create an agency on IAM.

1. Log in to the IAM console.
2. Choose **Agencies**. On the displayed page, click **Create Agency**.
3. Set parameters according to [Table 5-76](#).

**Table 5-76** Agency parameters

| Parameter   | Description                                                              |
|-------------|--------------------------------------------------------------------------|
| Agency Name | Only letters, digits, spaces, and special characters (-_.,) are allowed. |

| Parameter         | Description                                                                                                                                                                                                                                                                                |
|-------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Agency Type       | Select <b>Common account</b> .                                                                                                                                                                                                                                                             |
| Delegated Account | Enter your cloud account, that is, the account you register using your mobile phone number. It cannot be a federated user or an IAM user created using your cloud account.                                                                                                                 |
| Validity Period   | Select <b>1 day</b> or <b>Unlimited</b> .                                                                                                                                                                                                                                                  |
| Description       | (Optional) Brief description about the agency.                                                                                                                                                                                                                                             |
| Permissions       | <ol style="list-style-type: none"> <li>1. In the <b>Project [Region]</b> column, locate the row where <b>OBS</b> is, click <b>Attach Policy</b>.</li> <li>2. Select the policy created in <b>Step 1</b> to display it in <b>Selected Policies</b>.</li> <li>3. Click <b>OK</b>.</li> </ol> |

4. Click **OK** to save the agency.

 **NOTE**

If you modify an agency and policies bound to it after using the agency to access OBS, the modification will take effect within 15 minutes.

----End

# 6 Managing Historical Clusters

## 6.1 Viewing Basic Information of a Historical Cluster

Choose **Clusters > Cluster History** and click the name of a target cluster. You can view the cluster configuration and deployed node information.

The following table describes the parameters for the historical cluster information.

**Table 6-1** Basic cluster information





| Parameter              | Description                                                                                                                                                  |
|------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Cluster Name           | Name of a cluster. The cluster name is set when the cluster is created.                                                                                      |
| Cluster Status         | Status of a cluster.                                                                                                                                         |
| Cluster Version        | Cluster version                                                                                                                                              |
| Cluster Type           | Type of the cluster to be created.                                                                                                                           |
| Obtaining a cluster ID | Unique identifier of a cluster, which is automatically assigned when a cluster is created                                                                    |
| Created                | Time when a cluster is created.                                                                                                                              |
| AZ                     | Availability zone (AZ) in the region of a cluster, which is set when a cluster is created.                                                                   |
| Default Subnet         | Subnet selected during cluster creation.<br>A subnet provides dedicated network resources that are isolated from other networks, improving network security. |
| VPC                    | VPC selected during cluster creation.<br>A VPC is a secure, isolated, and logical network environment.                                                       |

| Parameter                  | Description                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
|----------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| OBS Permission Control     | Click <b>Manage</b> and modify the mapping between MRS users and OBS permissions. For details, see <a href="#">Configuring Fine-Grained Permissions for MRS Multi-User Access to OBS</a> .                                                                                                                                                                                                                                                                                                                                                                                                                       |
| Creating a data connection | Click <b>Manage</b> to view the data connection type associated with the cluster. For details, see <a href="#">Configuring Data Connections</a> .                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
| Agency                     | <p>Click <b>Manage Agency</b> to bind or modify an agency for the cluster.</p> <p>An agency allows ECS or BMS to manage MRS resources. You can configure an agency of the ECS type to automatically obtain the AK/SK to access OBS. For details, see <a href="#">Configuring a Storage-Compute Decoupled Cluster (Agency)</a>.</p> <p>The <code>MRS_ECS_DEFAULT_AGENCY</code> agency has the OBS OperateAccess permission of OBS and the CES FullAccess (for users who have enabled fine-grained policies), CES Administrator, and KMS Administrator permissions in the region where the cluster is located.</p> |
| Elastic IP (EIP)           | After binding an EIP to an MRS cluster, you can use the EIP to access the Manager web UI of the cluster.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
| Key Pair                   | Name of a key pair. Set this parameter when creating a cluster. If the login mode is set to password during cluster creation, this parameter is not displayed.                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
| Kerberos Authentication    | Whether to enable Kerberos authentication when logging in to Manager.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
| Logging                    | Indicates whether the tenant has enabled the log collection function.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
| Enterprise project         | Enterprise project to which a cluster belongs. Only on the <b>Active Clusters</b> page, you can click the name of an enterprise project to go to its <b>Enterprise Project Management</b> page.                                                                                                                                                                                                                                                                                                                                                                                                                  |
| Security Group             | Security group name of the cluster.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| Streaming Core Node LVM    | Indicates whether to enable the Logical Volume Manager (LVM) function of streaming Core nodes.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
| Data Disk Key Name         | Name of the key used to encrypt data disks. To manage the used keys, log in to the key management console.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
| Data Disk Key ID           | ID of the key used to encrypt data disks.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
| Component Version          | Version of each component installed in the cluster                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |



Go back to the historical clusters page. You can use the following buttons to perform operations. For details about the buttons, see the following table.

**Table 6-2** Icon description

| Icon                                                                              | Description                                                                                                                                                   |
|-----------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------|
|  | Click  to manually refresh the node information.                             |
|  | Enter a cluster name in the search bar and click  to search for a cluster. |

# 7 Viewing Operation Logs

You can view operation logs of clusters and jobs on the **Operation Logs** page. Log information is typically used for quickly locating faults in case of cluster exceptions, helping users resolve problems.

## Operation Type

Currently, the following operation logs are provided by MRS. You can filter the logs in the search box.

- Cluster operations
  - Creating, deleting, scaling out, and scaling in a cluster
  - Creating and deleting a directory, deleting a file
- Job operations: Creating, stopping, and deleting a job
- Data operations: IAM user tasks, adding user, and adding user group

## Log Fields

Logs are listed in chronological order by default in the log list, with the most recent logs displayed at the top.


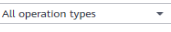





**Table 7-1** describes various fields in a log.

**Table 7-1** Log description

| Parameter      | Description                                                                                                                                                                                                                                                 |
|----------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Operation Type | Various types of operations, including: <ul style="list-style-type: none"> <li>• Cluster operations</li> <li>• Job operations</li> <li>• Data operations</li> </ul>                                                                                         |
| Operation IP   | IP address where an operation is performed.<br><b>NOTE</b><br>If an MRS cluster fails to be deployed, the cluster is automatically deleted, and the operation logs of the automatically deleted cluster do not contain the <b>Operation IP</b> of the user. |

| Parameter          | Description                                                                                                                                                            |
|--------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Operation          | Operation details. The value can contain a maximum of 2048 characters.                                                                                                 |
| Time               | Operation time. For a deleted cluster, only logs generated within the last six months are displayed. To view logs generated six months ago, contact technical support. |
| Enterprise Project | Enterprise project to which the cluster belongs                                                                                                                        |

**Table 7-2** Icon description

| Icon                                                                                | Description                                                                                                                                                                                                                                                                                                                                                                 |
|-------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|    | Select an enterprise project from the drop-down list box to filter logs.                                                                                                                                                                                                                                                                                                    |
|    | Select an operation type from the drop-down list box to filter logs. <ul style="list-style-type: none"> <li>● <b>All Operation Types:</b> Filter all logs.</li> <li>● <b>Cluster:</b> Filter logs for <b>Cluster</b>.</li> <li>● <b>Job:</b> Filter logs for <b>Job</b>.</li> <li>● <b>Data:</b> Filter logs for <b>Data</b>.</li> </ul>                                    |
|  | Filter logs by time. <ol style="list-style-type: none"> <li>1. Click the input box.</li> <li>2. Specify the date and time.</li> <li>3. Click <b>OK</b>.</li> </ol> <p>The left-side input box indicates the start time and the right-side one indicates the end time. The start time must be earlier than or equal to the end time. Otherwise, logs cannot be filtered.</p> |
|  | Enter a keyword of the <b>Operation Details</b> in the search box and click  to search for logs.                                                                                                                                                                                         |
|  | Click  to manually refresh the log list.                                                                                                                                                                                                                                                 |

# 8 Metadata

---

## 8.1 Configuring Data Connections

MRS data connections are used to manage external source connections used by components in a cluster. For example, if Hive metadata uses an external relational database, a data connection can be used to associate the external relational database with the Hive component.

- **Local:** Metadata is stored in the local GaussDB of a cluster. When the cluster is deleted, the metadata is also deleted. To retain the metadata, manually back up the metadata in the database in advance.
- **Data Connection:** Metadata is stored in the associated PostgreSQL or MySQL database of the RDS service in the same VPC and subnet as the current cluster. When the cluster is terminated, the metadata is not deleted. Multiple MRS clusters can share the metadata.

### NOTE

When Hive metadata is switched between different clusters, MRS synchronizes only the permissions in the metadata database of the Hive component. The permission model on MRS is maintained on MRS Manager. Therefore, when Hive metadata is switched between clusters, the permissions of users or user groups cannot be automatically synchronized to MRS Manager of another cluster.

### Performing Operations Before Data Connection

- Step 1** Log in to the RDS console.
- Step 2** Click the **Instance Management** tab and click the name of the RDS DB instance used by the MRS data connection.
- Step 3** Click **Log In** in the upper right corner to log in to the instance as user **root**.
- Step 4** On the home page of the instance, click **Create Database** to create a database.
- Step 5** On the top of the page, choose **Account Management > User Management**.

 **NOTE**

If the selected data connection is **RDS MySQL database**, ensure that the database user is user **root**. If the user is not **root**, perform [Step 5](#) to [Step 7](#).

**Step 6** Click **Create User** to create a non-root user.

**Step 7** On the top of the page, choose **SQL Operations > SQL Query**, switch to the target database by database name, and run the following SQL statements to grant permissions to the database user. In the following statements, *db\_name* and *db\_user* indicate the name of the database to be connected to MRS and the name of the new user, respectively.

```
grant SELECT, INSERT on mysql.* to '${db_user}'@'%' with grant option;
grant all privileges on ${db_name}.* to '${db_user}'@'%' with grant option;
grant reload on *.* to '${db_user}'@'%' with grant option;
flush privileges;
```

**Step 8** Create a data connection by referring to [Creating a Data Connection](#).

----End

## Creating a Data Connection

**Step 1** Log in to the MRS management console, and choose **Data Connections** in the left navigation pane.

**Step 2** Click **Create Data Connection**.

**Step 3** Set parameters according to [Table 8-1](#).

**Table 8-1** Data connection parameters

| Parameter | Description                                                                                                                                                                                                                                                                                               |
|-----------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Type      | Type of an external source connection. <ul style="list-style-type: none"> <li>RDS for PostgreSQL database. Clusters of that support Hive can connect to this type of database.</li> <li>RDS for MySQL database. Clusters of that supports Hive or Ranger can connect to this type of database.</li> </ul> |
| Name      | Name of a data connection.                                                                                                                                                                                                                                                                                |

| Parameter    | Description                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
|--------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| RDS Instance | <p>RDS database instance. This instance must be created in RDS before being referenced here, and the database must have been created. For details, see <a href="#">Performing Operations Before Data Connection</a>. Click <b>View RDS Instance</b> to view the created instances.</p> <p><b>NOTE</b></p> <ul style="list-style-type: none"> <li>To ensure network communications between the cluster and the PostgreSQL database, you are advised to create the instance in the same VPC and subnet as the cluster.</li> <li>The inbound rule of the security group of the RDS instance must allow access of the instance to port 3306. To configure that, click the instance name on the RDS console to go to the instance management page. In <b>Connection Information</b> area, click the name of <b>Security Group</b>. On the page that is displayed, click the <b>Inbound Rules</b> tab, and click <b>Add Rule</b>. On the displayed dialog box, in <b>Protocol &amp; Port</b> area, select <b>TCP</b> and enter port number <b>3306</b>. In <b>Source</b> area, enter the IP address of all nodes where the MetaStore instance of Hive resides.</li> <li>Currently, MRS supports <b>PostgreSQL9.5/PostgreSQL9.6</b> on RDS.</li> <li>Currently, MRS supports only <b>MySQL 5.7.x</b> on RDS.</li> </ul> |
| Database     | Name of the database to be connected to.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
| Username     | Username for logging in to the database to be connected.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
| Password     | Password for logging in to the database to be connected.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |

 **NOTE**

If the selected data connection is an **RDS MySQL database**, ensure that the database user is a **root** user. If the user is not **root**, perform operations by referring to [Performing Operations Before Data Connection](#).

**Step 4** Click **OK**.

----End

## Editing a Data Connection

- Step 1** Log in to the MRS management console, and choose **Data Connections** in the left navigation pane.
- Step 2** In the **Operation** column of the data connection list, click **Edit** in the row where the data connection to be edited is located.
- Step 3** Modify parameters according to [Table 8-1](#).

If the selected data connection has been associated with a cluster, the configuration changes will be synchronized to the cluster.

----End

## Deleting a Data Connection

- Step 1** Log in to the MRS management console, and choose **Data Connections** in the left navigation pane.
- Step 2** In the **Operation** column of the data connection list, click **Delete** in the row where the data connection to be deleted is located.

If the selected data connection has been associated with a cluster, the deletion does not affect the cluster.

----End

## Configuring a data connection during cluster creation

- Step 1** Log in to the MRS management console.
- Step 2** Click **Create Cluster**. The **Create Cluster** page is displayed.
- Step 3** Click the **Custom Config** tab.
- Step 4** In the software configuration area, set **Metadata** by referring to [Table 8-2](#). For other parameters, see [Creating a Custom Cluster](#) for configuration and cluster creation.

**Table 8-2** Data connection parameters

| Parameter | Description                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
|-----------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Metadata  | <p>Whether to use external data sources to store metadata.</p> <ul style="list-style-type: none"> <li>• <b>Local:</b> Metadata is stored in the local cluster.</li> <li>• <b>Data connections:</b> Metadata of external data sources is used. If the cluster is abnormal or deleted, metadata is not affected. This mode applies to scenarios where storage and compute are decoupled.</li> </ul> <p>Clusters that support the Hive or Ranger component support this function.</p> |

| Parameter                | Description                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
|--------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Component                | <p>This parameter is valid only when <b>Use External Data Sources to Store Metadata</b> is enabled. It indicates the type of an external data source.</p> <ul style="list-style-type: none"> <li>• Hive</li> <li>• Ranger</li> </ul>                                                                                                                                                                                                                                                                                                                                                                          |
| Data Connection Type     | <p>This parameter is valid only when <b>Use External Data Sources to Store Metadata</b> is enabled. It indicates the type of an external data source.</p> <ul style="list-style-type: none"> <li>• Hive supports the following data connection types: <ul style="list-style-type: none"> <li>- RDS PostgreSQL database (supported for clusters of MRS 1.9.x)</li> <li>- RDS MySQL database</li> <li>- Local database</li> </ul> </li> <li>• Ranger supports the following data connection types: <ul style="list-style-type: none"> <li>- RDS MySQL database</li> <li>- Local database</li> </ul> </li> </ul> |
| Data Connection Instance | <p>This parameter is valid only when <b>Data Connection Type</b> is set to <b>RDS PostgreSQL database</b> or <b>RDS MySQL database</b>. This parameter indicates the name of the connection between the MRS cluster and the RDS database. This instance must be created before being referenced here. You can click <b>Create Data Connection</b> to create a data connection. For details, see <a href="#">Performing Operations Before Data Connection</a> and <a href="#">Creating a Data Connection</a>.</p>                                                                                              |

----End

## Managing Data Connections in an Existing Cluster

This function is not supported in MRS 3.0.5.

- Step 1** Log in to the MRS management console. In the left navigation pane, choose **Clusters > Active Clusters**.
- Step 2** Click the name of the cluster to enter its details page.
- Step 3** On the **Dashboard** tab page of the cluster details page, click **Manage** next to **Data Connection**.
- Step 4** On the **Data Connection** dialog box, the data connections associated with the cluster are displayed. You can click **Edit** or **Delete** to edit or delete the data connections.
- Step 5** If there is no associated data connection on the **Data Connection** page, click **Configure Data Connection** to add a connection.



 **NOTE**

Only one data connection can be configured for a module type. For example, after a data connection is configured for Hive metadata, no other data connection can be configured for it. If no module type is available, the **Configure Data Connection** button is unavailable.

**Table 8-3** Parameters for configuring a data connection

| Parameter            | Description                                                                                                                                                                                                                                                                                                                                                                                                                   |
|----------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Component Name       | <ul style="list-style-type: none"> <li>• Hive</li> <li>• Ranger</li> </ul>                                                                                                                                                                                                                                                                                                                                                    |
| Module Type          | <p>If <b>Component Name</b> is set to <b>Hive</b>, <b>Hive metadata</b> is supported.</p> <p>When the <b>Component Name</b> is <b>Ranger</b>, <b>Ranger metadata</b> is supported.</p>                                                                                                                                                                                                                                        |
| Data Connection Type | <ul style="list-style-type: none"> <li>• Hive supports the following data connection types: <ul style="list-style-type: none"> <li>- RDS PostgreSQL database</li> <li>- RDS MySQL database</li> <li>- Local database</li> </ul> </li> <li>• Ranger supports the following data connection types: <ul style="list-style-type: none"> <li>- RDS MySQL database</li> <li>- Local database</li> </ul> </li> </ul>                 |
| Instance             | <p>This parameter is valid only when <b>Data Connection Type</b> is set to <b>RDS PostgreSQL database</b> or <b>RDS MySQL database</b>. Select the name of the connection between the MRS cluster and the RDS database. This instance must be created before being referenced here. You can click <b>Create Data Connection</b> to create a data connection. For details, see <a href="#">Creating a Data Connection</a>.</p> |

**Step 6** Click **Test** to test connectivity of the data connection.

**Step 7** After the data connection is successful, click **OK**.

 **NOTE**

After Hive/Ranger metadata is configured, restart Hive/Ranger. Hive/Ranger will create necessary database tables in the specified database. (If tables exist, they will not be created.)

----End

## 8.2 Configuring Ranger Data Connections

Switch the Ranger metadata of the existing cluster to the metadata stored in the RDS database. This operation enables multiple MRS clusters to share the same metadata, and the metadata will not be deleted when the clusters are deleted. In this way, Ranger metadata migration is not required during cluster migration.

### Prerequisites

You have created an RDS MySQL database instance. For details, see [Creating a Data Connection](#).

#### NOTE

- For versions earlier than MRS 3.x, if the selected data connection is an **RDS MySQL database**, ensure that the database user is a **root** user. If the user is not **root**, create a user and grant permissions to the user by referring to [Performing Operations Before Data Connection](#).
- In MRS 3.x or later, if the selected data connection is **RDS MySQL database**, the database user cannot be user **root**. In this case, create a user and grant permissions to the user by following the instructions provided in [Performing Operations Before Data Connection](#).

### Preparing for MySQL Database Ranger Metadata Configuration

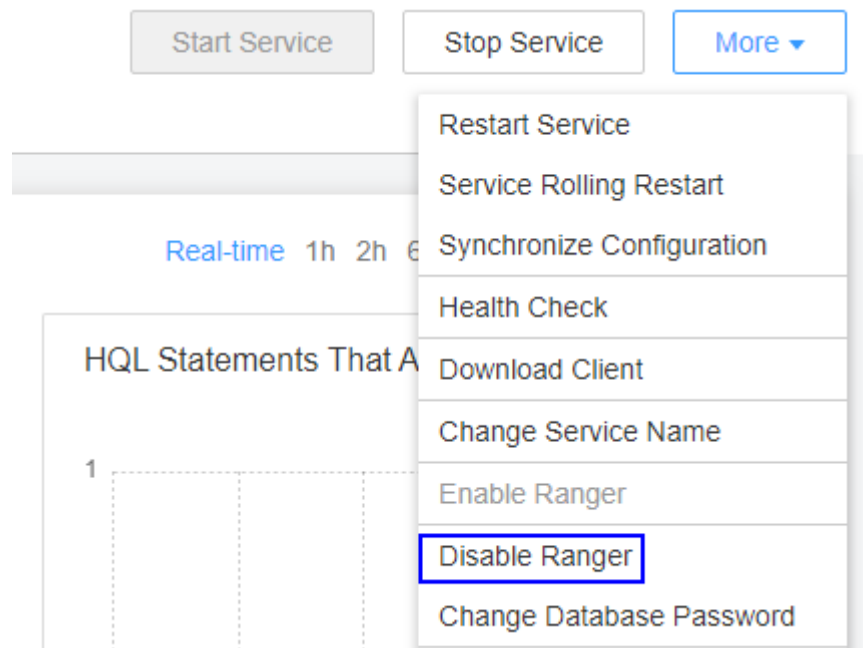
This operation is required only for **MRS 3.1.0 or later**.

**Step 1** Log in to FusionInsight Manager. For details, see [Accessing FusionInsight Manager \(MRS 3.x or Later\)](#). Choose **Clusters** > **Services** > *Service name*.

Currently, the following components in an MRS 3.1.0 cluster support Ranger authentication: HDFS, HBase, Hive, Spark, Impala, Storm, and Kafka.

**Step 2** In the upper right corner of the **Dashboard** page, click **More** and select **Disable Ranger**. If **Disable Ranger** is dimmed, Ranger authentication is disabled, as shown in [Figure 8-1](#).


**Figure 8-1** Disabling Ranger authentication



**Step 3** (Optional) To use an existing authentication policy, perform this step to export the authentication policy on the Ranger web page. After the Ranger metadata is switched, you can import the existing authentication policy again. The following uses Hive as an example. After the export, a policy file in JSON format is generated in a local directory.

1. Log in to FusionInsight Manager.
2. Choose **Cluster > Services > Ranger** to go to the Ranger service overview page.
3. Click **RangerAdmin** in the **Basic Information** area to go to the Ranger web UI.

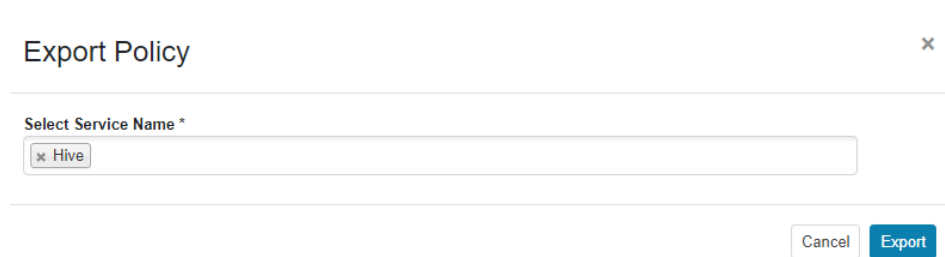
The **admin** user in Ranger belongs to the **User** type. To view all management pages, click the username in the upper right corner, select **Log Out**, log out of the system, and log in to the system as the **rangeradmin** user or another user.

4. Click the export button  in the row where the Hive component is located to export the authentication policy.

**Figure 8-2** Exporting authentication policies



5. Click **Export**. After the export is complete, a policy file in JSON format is generated in a local directory.

**Figure 8-3** Exporting Hive authentication policies

----End

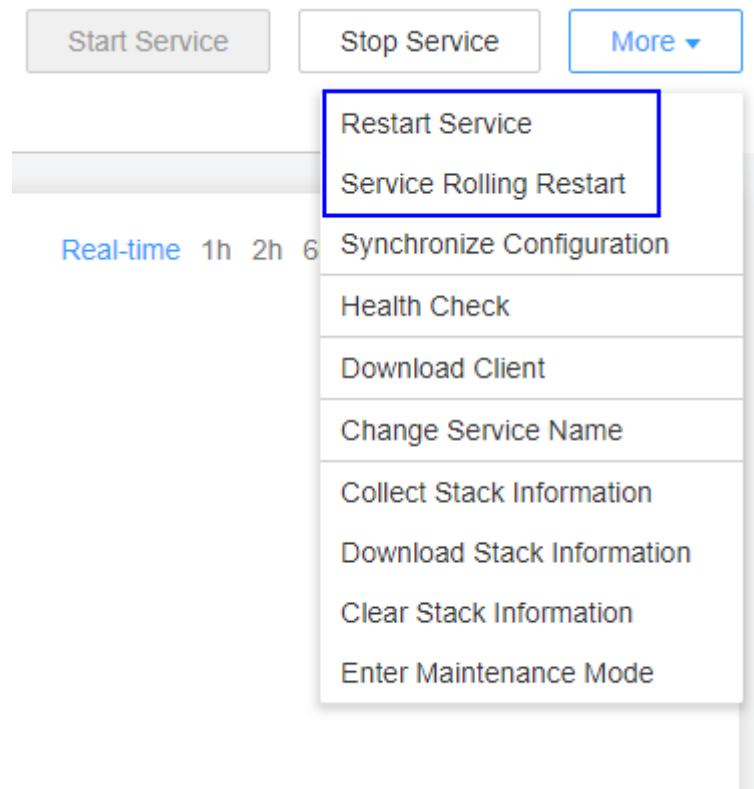
## Configuring a Data Connection for an MRS Cluster

- Step 1** Log in to the MRS console.
- Step 2** Click the name of the cluster to view its details.
- Step 3** Click **Manage** on the right of **Data Connection** to go to the data connection configuration page.
- Step 4** Click **Configure Data Connection** and set related parameters.
  - **Component Name:** Ranger
  - **Module Type:** Ranger metadata
  - **Connection Type:** RDS MySQL database
  - **Connection Instance:** Select a created RDS MySQL DB instance. To create a new data connection, see [Creating a Data Connection](#).
- Step 5** Select **I understand the consequences of performing the scale-in operation** and click **Test**.
- Step 6** After the test is successful, click **OK** to complete the data connection configuration.
- Step 7** Log in to FusionInsight Manager.
- Step 8** Choose **Cluster > Services > Ranger** to go to the Ranger service overview page.
- Step 9** Choose **More > Restart Service** or **More > Service Rolling Restart**.

If you choose **Restart Service**, services will be interrupted during the restart. If you select **Service Rolling Restart**, rolling restart can minimize the impact or do not affect service running.

Restarting Ranger will affect the permissions of all components controlled by Ranger and may affect the normal running of services. Therefore, restart Ranger when the cluster is idle or during off-peak hours. Before the Ranger component is restarted, the policies in the Ranger component still take effect.

**Figure 8-4** Restarting a service

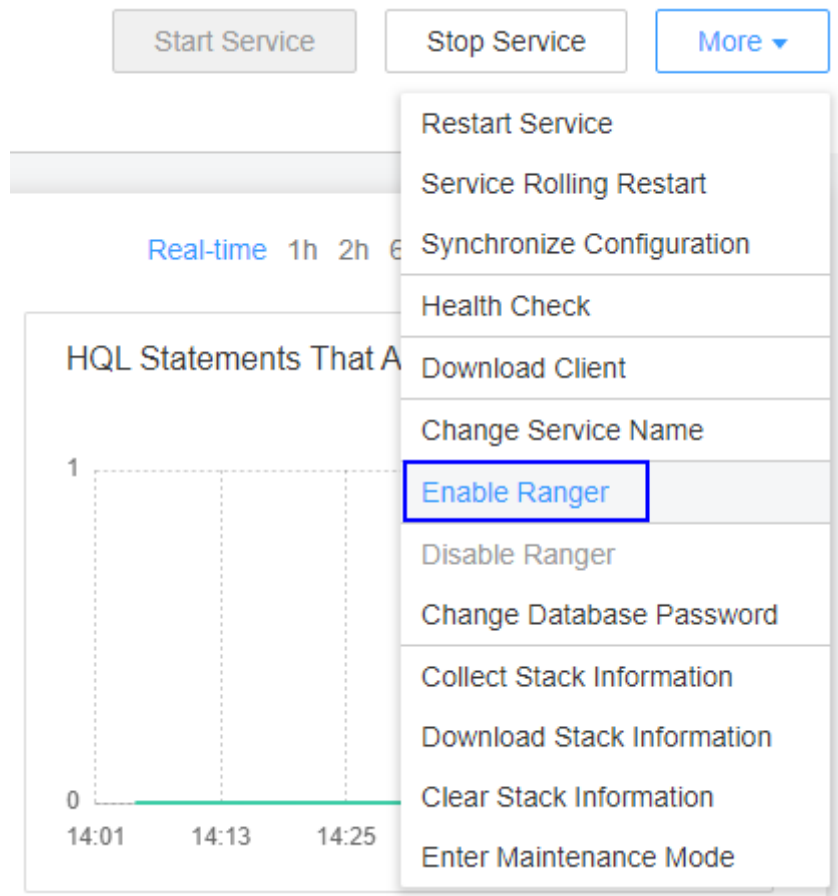



**Step 10** Enable Ranger authentication for the component to be authenticated. The Hive component is used as an example.

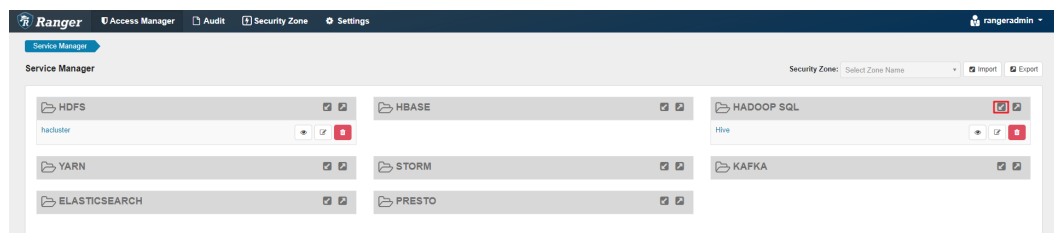
Currently, the following components in an MRS 3.1.0 cluster support Ranger authentication: HDFS, HBase, Hive, Spark, Impala, Storm, and Kafka.

1. Log in to FusionInsight Manager and choose **Cluster** > **Services** > *Service Name*.
2. In the upper right corner of the **Dashboard** page, click **More** and select **Enable Ranger**.

**Figure 8-5** Enabling Ranger authentication



**Step 11** Log in to the Ranger web UI and click the import button  in the row of the Hive component.



**Step 12** Import parameters.

- Click **Select file** and select the authentication policy file downloaded in [Step 3.5](#).
- Select **Merge If Exist Policy**.

**Figure 8-6** Importing authentication policies

Import Policy
✕

**i** 'Override Policy' has higher priority than 'Merge If Exist Policy', if user selects both of them, then only 'Override Policy' take effect.

**Select File :**

Select file 📎

Merge If Exist Policy:

Override Policy:

Ranger\_Policies\_20210331\_180915.json ✕

**i** All services gets listed on service destination when Zone destination is blank. When zone is selected at destination, then only services associated with that zone will be listed.

**Specify Zone Mapping :**

| Source |    | Destination        |
|--------|----|--------------------|
|        | To | No zone selected ▼ |

**Specify Service Mapping:**

| Source   |    | Destination |
|----------|----|-------------|
| Hive ✕ ▼ | To | Hive ▼ ✕    |

+

Cancel
Import

**Step 13** Restart the component for which Ranger authentication is enabled.

1. Log in to FusionInsight Manager.
2. Choose **Cluster > Services > Hive** to go to the Hive service overview page.
3. Choose **More > Restart Service** or **More > Service Rolling Restart**.  
 If you choose **Restart Service**, services will be interrupted during the restart.  
 If you select **Service Rolling Restart**, rolling restart can minimize the impact or do not affect service running.

----End

# 9 Connecting to Clusters

---

## 9.1 Logging In to a Cluster

### 9.1.1 Cluster Node Overview

This section describes remote login, MRS cluster node types, and node functions.

MRS cluster nodes support remote login. The following remote login methods are available:

- GUI login: Use the remote login function provided by the ECS management console to log in to the Linux interface of the Master node in the cluster.
- SSH login: Applies to Linux ECSs only. You can use a remote login tool (such as PuTTY) to log in to an ECS. The ECS must have a bound EIP.

For details about how to apply for and bind EIP for the Master node, see **Virtual Private Cloud > User Guide > Elastic IP > Assigning an EIP and Binding It to an ECS**.

You can log in to a Linux ECS using either a key pair or password.

---

#### NOTICE

If you use a key pair to access a node in a cluster, you need to log in to the node as user **root**. For details, see [Logging In to an ECS Using a Key Pair \(SSH\)](#).

For details about how to access a cluster node using a password, see [Logging In to an ECS Using a Password \(SSH\)](#).

---

In an MRS cluster, a node is an ECS. [Table 9-1](#) describes the node types and node functions.



**Table 9-1** Cluster node types

| Node Type   | Functions                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
|-------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Master node | <p>Management node of an MRS cluster. It manages and monitors the cluster. In the navigation tree of the MRS management console, choose <b>Clusters &gt; Active Clusters</b>, select a running cluster, and click its name to switch to the cluster details page. On the <b>Nodes</b> tab page, view the <b>Name</b>. The node that contains <b>master1</b> in its name is the Master1 node. The node that contains <b>master2</b> in its name is the Master2 node.</p> <p>You can log in to a Master node either using VNC on the ECS management console or using SSH. After logging in to the Master node, you can access Core nodes without entering passwords.</p> <p>The system automatically deploys the Master nodes in active/standby mode and supports the high availability (HA) feature for MRS cluster management. If the active management node fails, the standby management node switches to the active state and takes over services.</p> <p>To determine whether the Master1 node is the active management node, see <a href="#">Determining Active and Standby Management Nodes of Manager</a>.</p> |
| Core node   | Work node of an MRS cluster. It processes and analyzes data and stores process data.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
| Task node   | Compute node. It is used for auto scaling when the computing resources in a cluster are insufficient.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |

## 9.1.2 Logging In to an ECS

This section describes how to remotely log in to an ECS in an MRS cluster using the remote login (VNC mode) function provided on the ECS management console or a key or password (SSH mode). Remote login (VNC mode) is mainly used for emergency O&M. In other scenarios, it is recommended that you log in to the ECS using SSH.

### NOTE

To log in to a cluster node using SSH, you need to manually add an inbound rule in the security group of the cluster. The source address is **Client IPv4 address/32** (or **Client IPv6 address/128**) and the port number is **22**. For details, see [Virtual Private Cloud > User Guide > Security > Security Group > Adding a Security Group Rule](#).

## Logging In to an ECS Using VNC

- Step 1** Log in to the MRS management console.
- Step 2** Choose **Clusters > Active Clusters**, select a running cluster, and click its name to switch to the cluster details page.

- Step 3** On the **Nodes** tab page, click the name of a Master node in the Master node group to log in to the ECS management console.
- Step 4** In the upper right corner, click **Remote Login**.
- Step 5** Enter the username and password for logging in to the Master node as prompted.
1. If you select **Password** for **Login Mode**, you need to enter **root** in **Username** and the password you set during cluster creation in **Password**.
  2. If you select **Key Pair** for **Login Mode** when creating a cluster, perform the following operations to log in to the cluster:
    - a. After the cluster is created, assign an EIP and bind it to the Master node of the cluster. For details, see **Virtual Private Cloud > User Guide > Elastic IP Address > Assigning an EIP and Binding It to an ECS**.
    - b. Remotely log in to the Master node in SSH mode as user **root** using the key file.
    - c. Run the **passwd root** command to set a password for user **root**.
    - d. Go back to the login interface, and enter **root** and the password set in **Step 5.2.c** to log in to the node.

----End

## Logging In to an ECS Using a Key Pair (SSH)

### Logging In to the ECS from Local Windows

To log in to the Linux ECS from local Windows, perform the operations described in this section. The following procedure uses PuTTY as an example to log in to the ECS.

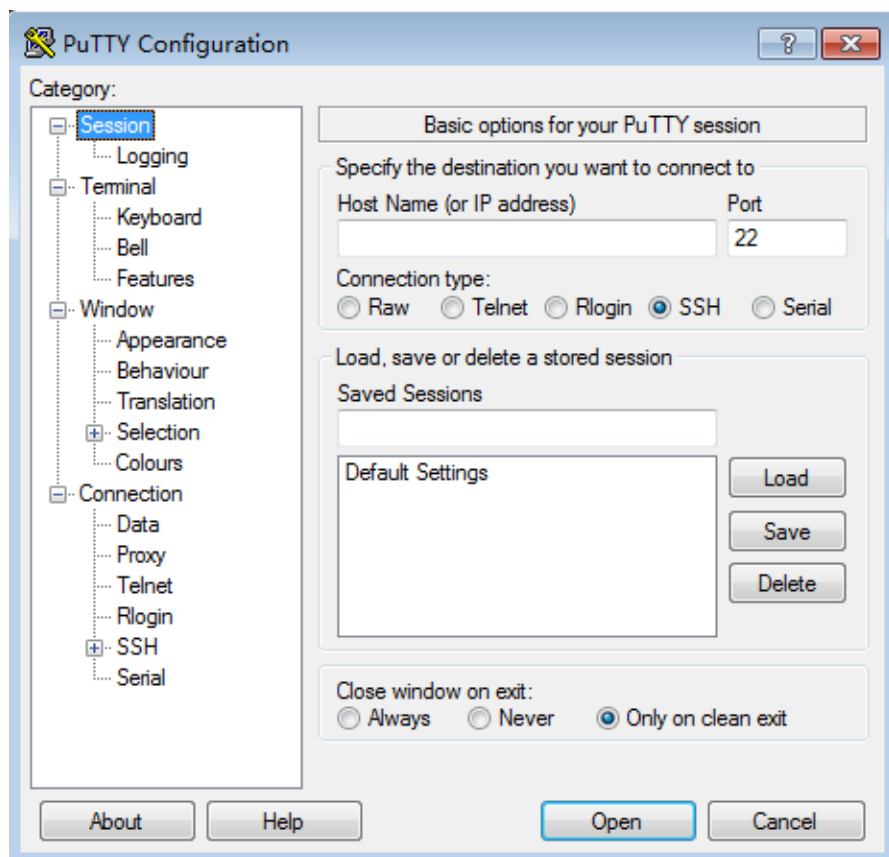
1. Log in to the MRS management console.
2. Choose **Clusters > Active Clusters**, select a running cluster, and click its name to switch to the cluster details page.
3. On the **Nodes** tab page, click the name of a Master node in the Master node group to log in to the ECS management console.
4. Click the **EIPs** tab, click **Bind EIP** to bind an EIP to the ECS, and record the EIP. If an EIP has been bound to the ECS, skip this step.
5. Check whether the private key file has been converted to **.ppk** format.
  - If yes, go to **10**.
  - If no, go to **6**.
6. Run PuTTY.
7. In the **Actions** area, click **Load** and import the private key file you used during ECS creation.  
Ensure that the private key file is in the format of **All files (\*.\*)**.
8. Click **Save private key**.
9. Save the converted private key, for example, **kp-123.ppk**, to a local directory.
10. Run PuTTY.
11. Choose **Connection > Data**. Enter the image username in **Auto-login username**.

**NOTE**

The image username for cluster nodes is **root**.

12. Choose **Connection > SSH > Auth**. In the last configuration item **Private key file for authentication**, click **Browse** and select the private key converted in [9](#).
13. Click **Session**.
  - a. **Host Name (or IP address)**: Enter the EIP bound to the ECS.
  - b. **Port**: Enter **22**.
  - c. **Connection Type**: Select **SSH**.
  - d. **Saved Sessions**: Task name, which can be clicked for remote connection when you use PuTTY next time

**Figure 9-1** Clicking **Session**



14. Click **Open** to log in to the ECS.

If you log in to the ECS for the first time, PuTTY displays a security warning dialog box, asking you whether to accept the ECS security certificate. Click **Yes** to save the certificate to your local registry.

**Logging In to the ECS from Local Linux**

To log in to the Linux ECS from local Linux, perform the operations described in this section. The following procedure uses private key file **kp-123.pem** as an example to log in to the ECS. The name of your private key file may differ.

1. On the Linux CLI, run the following command to change operation permissions:

```
chmod 400 /path/kp-123.pem
```

 NOTE

In the preceding command, *path* refers to the path where the key file is saved.

2. Run the following command to log in to the ECS:

```
ssh -i /path/kp-123.pem Default username@EIP
```

For example, if the default username is **root** and the EIP is **123.123.123.123**, run the following command:

```
ssh -i /path/kp-123.pem root@123.123.123.123
```

 NOTE

- *path* indicates the path where the key file is saved.
- *EIP* indicates the EIP bound to the ECS.
- The image username is **root** for cluster nodes.

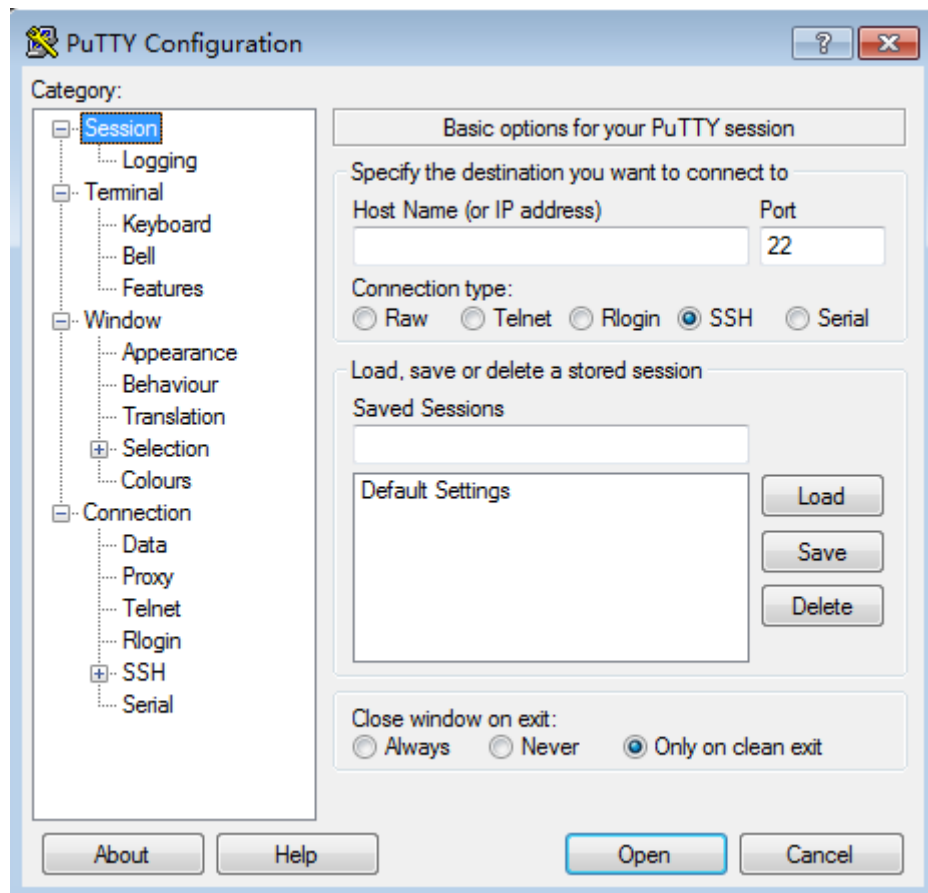
## Logging In to an ECS Using a Password (SSH)

### Logging In to the ECS from Local Windows

To log in to the Linux ECS from local Windows, perform the operations described in this section. The following procedure uses PuTTY as an example to log in to the ECS.

- Step 1** Log in to the MRS management console.
- Step 2** Choose **Clusters > Active Clusters**, select a running cluster, and click its name to switch to the cluster details page.
- Step 3** On the **Nodes** tab page, click the name of a Master node in the Master node group to log in to the ECS management console.
- Step 4** Click the **EIPs** tab, click **Bind EIP** to bind an EIP to the ECS, and record the EIP. If an EIP has been bound to the ECS, skip this step.
- Step 5** Run PuTTY.
- Step 6** Click **Session**.
  1. **Host Name (or IP address)**: Enter the EIP bound to the ECS.
  2. **Port**: Enter **22**.
  3. **Connection Type**: Select **SSH**.
  4. **Saved Sessions**: Task name, which can be clicked for remote connection when you use PuTTY next time

Figure 9-2 Clicking Session



**Step 7** Click **Window** and select **UTF-8** for **Remote character set:** in **Translation**.

**Step 8** Click **Open** to log in to the ECS.

If you log in to the ECS for the first time, PuTTY displays a security warning dialog box, asking you whether to accept the ECS security certificate. Click **Yes** to save the certificate to your local registry.

**Step 9** After the SSH connection to the ECS is set up, enter the username and password as prompted to log in to the ECS.

**NOTE**

The username is **root** and the password is the one you set during cluster creation.

----End

**Logging In to the ECS from Local Linux**

If the local host runs Linux, perform steps **Step 1** to **Step 4** to bind an EIP to the ECS, and run the following command on the CLI to log in to the ECS: **ssh EIP bound by the ECS**

### 9.1.3 Determining Active and Standby Management Nodes of Manager

This section describes how to determine the active and standby management nodes of Manager on the Master1 node.

## Background

You can log in to other nodes in the cluster from the Master node. After logging in to the Master node, you can determine the active and standby management nodes of Manager and run commands on corresponding management nodes.

In active/standby mode, a switchover can be implemented between Master1 and Master2. For this reason, Master1 may not be the active management node for Manager.

## Procedure

**Step 1** Confirm the Master nodes of an MRS cluster.

1. In the navigation tree of the MRS management console, choose **Clusters > Active Clusters**, select a running cluster, and click its name to switch to the cluster details page. View basic information of the specified cluster.
2. On the **Nodes** tab page, view the node name. The node that contains **master1** in its name is the Master1 node. The node that contains **master2** in its name is the Master2 node.

**Step 2** Determine the active and standby Manager management nodes.

1. Remotely log in to the Master1 node. For details, see [Logging In to an ECS](#). Master nodes support Cloud-Init. The preset username for Cloud-Init is **root** and the password is the one you set during cluster creation.

2. Run the following commands to switch the user:

```
sudo su - root
```

```
su - omm
```

3. Run the following command to identify the active and standby management nodes:

For versions earlier than MRS 3.x, run the **sh \${BIGDATA\_HOME}/om-0.0.1/sbin/status-oms.sh** command.

For MRS 3.x or later: Run the **sh \${BIGDATA\_HOME}/om-server/om/sbin/status-oms.sh** command.

In the command output, the node whose **HActive** is **active** is the active management node (mgtomsdat-sh-3-01-1 in the following example), and the node whose **HActive** is **standby** is the standby management node (mgtomsdat-sh-3-01-2 in the following example).

```
Ha mode
double
NodeName      HostName      HAVersion     StartTime     HActive
HAAllResOK    HARunPhase
192-168-0-30  mgtomsdat-sh-3-01-1  V100R001C01  2014-11-18 23:43:02
active        normal        Activated
192-168-0-24  mgtomsdat-sh-3-01-2  V100R001C01  2014-11-21 07:14:02
standby      normal        Deactivated
```

### NOTE

If the Master1 node to which you have logged in is the standby management node and you need to log in to the active management node, run the following command:

```
ssh IP address of Master2 node
```

----End

## 9.2 Accessing Manager

### 9.2.1 Accessing Manager

#### Scenario

MRS uses Manager to monitor, configure, and manage clusters. You can go to the Manager management page on the MRS console and use the admin account and password configured during cluster creation to log in to Manager.

#### Accessing MRS Manager Using an EIP

**Step 1** Log in to the MRS management console.

**Step 2** In the navigation pane, choose **Clusters > Active Clusters**. Click the target cluster name to access the cluster details page.

**Step 3** Click **Access Manager** next to **MRS Manager**. In the displayed dialog box, set **Access Mode** to **EIP**. For details about **Direct Connect**, see [Access Through Direct Connect](#).

1. If no EIP is bound during cluster creation, select an available EIP from the EIP drop-down list or click **Manage EIP** to create an EIP. If you have bound an EIP when creating a cluster, go to [Step 3.2](#).
2. Select the security group to which the security group rule to be added belongs. The security group is configured when the cluster is created.
3. Add a security group rule. By default, your public IP address used for accessing port 9022 is filled in the rule. To enable multiple IP address segments to access MRS Manager, see [Step 6](#) to [Step 9](#). If you want to view, modify, or delete a security group rule, click **Manage Security Group Rule**.

#### NOTE

- It is normal that the automatically generated public IP address is different from the local IP address and no action is required.
  - If port 9022 is a Knox port, you need to enable the permission of port 9022 to access Knox for accessing MRS Manager.
4. Select the checkbox stating that **I confirm that xx.xx.xx.xx is a trusted public IP address and MRS Manager can be accessed using this IP address**.

**Step 4** Click **OK**. The MRS Manager login page is displayed.

**Step 5** Enter the default username **admin** and the password set during cluster creation, and click **Log In**. The MRS Manager page is displayed.

**Step 6** On the MRS management console, choose **Clusters > Active Clusters**, and click the target cluster name to access the cluster details page.

#### NOTE

To assign MRS Manager access permissions to other users, follow instructions from [Step 6](#) to [Step 9](#) to add the users' public IP addresses to the trusted range.

**Step 7** Click **Add Security Group Rule** on the right of **EIP**.

**Step 8** On the **Add Security Group Rule** page, add the IP address segment for users to access the public network and select **I confirm that the authorized object is a trusted public IP address range. Do not use 0.0.0.0/0. Otherwise, security risks may arise.**

By default, the IP address used for accessing the public network is filled. You can change the IP address segment as required. To enable multiple IP address segments, repeat steps [Step 6](#) to [Step 9](#). If you want to view, modify, or delete a security group rule, click **Manage Security Group Rule**.

**Step 9** Click **OK**.

----End

## Accessing MRS Manager Using an ECS

**Step 1** On the MRS management console, click **Clusters**.

**Step 2** On the **Active Clusters** page, click the name of the specified cluster.

Record the **AZ**, **VPC**, and **Security Group** of the cluster.

**Step 3** On the ECS management console, create an ECS.

- The **AZ**, **VPC**, and **Security Group** of the ECS must be the same as those of the cluster to be accessed.
- Select a Windows public image. For example, select the standard image **Windows Server 2012 R2 Standard 64bit(40GB)**.
- For details about other configuration parameters, see **Elastic Cloud Server > User Guide > Getting Started > Creating and Logging In to a Windows ECS**.

### NOTE

If the security group of the ECS is different from **Default Security Group** of the MRS cluster, you can modify the configuration using either of the following methods:

- Change the default security group of the ECS to the security group of the MRS cluster. For details, see **Elastic Cloud Server > User Guide > Security Group > Changing a Security Group**.
- Add two security group rules to the security groups of the Master and Core nodes to enable the ECS to access the cluster. Set **Protocol** to **TCP** and **ports** of the two security group rules to **28443** and **20009**, respectively. For details, see **Virtual Private Cloud > User Guide > Security > Security Group > Adding a Security Group Rule**.

**Step 4** On the VPC management console, apply for an EIP and bind it to the ECS.

For details, see **Virtual Private Cloud > User Guide > Elastic IP > Assigning an EIP and Binding It to an ECS**.

**Step 5** Log in to the ECS.

The Windows system account, password, EIP, and the security group rules are required for logging in to the ECS. For details, see **Elastic Cloud Server > User Guide > Instances > Logging In to a Windows ECS**.

**Step 6** On the Windows remote desktop, use your browser to access Manager.


For example, you can use Internet Explorer 11 in the Windows 2012 OS.



The Manager access address is in the format of **https://Cluster Manager IP Address:28443/web**. Enter the name and password of the MRS cluster user, for example, user **admin**.

 **NOTE**

- To obtain the cluster manager IP address, remotely log in to the Master2 node, and run the **ifconfig** command. In the command output, **eth0:wsom** indicates the cluster manager IP address. Record the value of **inet**. If the cluster manager IP address cannot be queried on the Master2 node, switch to the Master1 node to query and record the cluster manager IP address. If there is only one Master node, query and record the cluster manager IP address of the Master node.
- If you access MRS Manager with other MRS cluster usernames, change the password upon your first access. The new password must meet the requirements of the current password complexity policies.
- By default, a user is locked after inputting an incorrect password five consecutive times. The user is automatically unlocked after 5 minutes.

**Step 7** Log out of FusionInsight Manager. To log out of Manager, move the cursor to  in the upper right corner and click **Log Out**.

----End

## Changing an EIP for a Cluster

**Step 1** On the MRS management console, choose **Clusters > Active Clusters**, and click the target cluster name to access the cluster details page.

**Step 2** View EIPs

**Step 3** Log in to the VPC management console.

**Step 4** Choose **Elastic IP and Bandwidth > EIPs**.

**Step 5** Search for the EIP bound to the MRS cluster and click **Unbind** in the **Operation** column to unbind the EIP from the MRS cluster.

**Step 6** Log in to the MRS management console, choose **Clusters > Active Clusters**, and click the target cluster name to access the cluster details page.

EIP on the cluster details page is displayed as **Unbound**.

**Step 7** Click **Access Manager** next to **MRS Manager**. In the displayed dialog box, set **Access Mode** to **EIP**.

**Step 8** Select a new EIP from the EIP drop-down list and configure other parameters. For details, see [Accessing MRS Manager Using an EIP](#).

----End

## Granting the Permission to Access MRS Manager to Other Users

**Step 1** On the MRS management console, choose **Clusters > Active Clusters**, and click the target cluster name to access the cluster details page.

**Step 2** Click **Add Security Group Rule** on the right of **EIP**.

**Step 3** On the **Add Security Group Rule** page, add the IP address segment for users to access the public network and select **I confirm that the authorized object is a trusted public IP address range. Do not use 0.0.0.0/0. Otherwise, security risks may arise.**

By default, the IP address used for accessing the public network is filled. You can change the IP address segment as required. To enable multiple IP address segments, repeat steps [Step 1](#) to [Step 4](#). If you want to view, modify, or delete a security group rule, click **Manage Security Group Rule**.

**Step 4** Click **OK**.

----End

## 9.2.2 Accessing FusionInsight Manager (MRS 3.x or Later)

### Scenario

In MRS 3.x or later, FusionInsight Manager is used to monitor, configure, and manage clusters. After the cluster is installed, you can use the account to log in to FusionInsight Manager.

#### NOTE

If you cannot log in to the WebUI of the component, access FusionInsight Manager by referring to [Accessing FusionInsight Manager Through an ECS](#).

### Accessing FusionInsight Manager Using an Elastic IP Address

**Step 1** Log in to the MRS management console.

**Step 2** In the navigation pane, choose **Clusters > Active Clusters**. Click the target cluster name to access the cluster details page.

**Step 3** Click **Manage** next to **MRS Manager**. In the displayed dialog box, configure the EIP information.

1. If no EIP is bound during MRS cluster creation, select an available EIP from the EIP drop-down list or click **Manage EIP** to create an EIP. If you have bound an EIP when creating a cluster, go to [Step 3.2](#).
2. Select the security group to which the security group rule to be added belongs. The security group is configured when the cluster is created.
3. Add a security group rule. By default, the filled-in rule is used to access the EIP. To enable multiple IP address segments to access Manager, see steps [Step 6](#) to [Step 9](#). If you want to view, modify, or delete a security group rule, click **Manage Security Group Rule**.
4. Select the information to be confirmed and click **OK**.

**Step 4** Click **OK**. The Manager login page is displayed.

**Step 5** Enter the default username **admin** and the password set during cluster creation, and click **Log In**. The Manager page is displayed.

**Step 6** On the MRS management console, choose **Clusters > Active Clusters**. Click the target cluster name to access the cluster details page.

 NOTE

To grant other users the permission to access Manager, perform [Step 6](#) to [Step 9](#) to add the users' public IP addresses to the trusted IP address range.

**Step 7** Click **Add Security Group Rule** on the right of **EIP**.

**Step 8** On the **Add Security Group Rule** page, add the IP address segment for users to access the public network and select **I confirm that the authorized object is a trusted public IP address range. Do not use 0.0.0.0/0. Otherwise, security risks may arise.**

By default, the IP address used for accessing the public network is filled. You can change the IP address segment as required. To enable multiple IP address segments, repeat steps [Step 6](#) to [Step 9](#). If you want to view, modify, or delete a security group rule, click **Manage Security Group Rule**.

**Step 9** Click **OK**.

----End

## Accessing FusionInsight Manager Through an ECS

**Step 1** On the MRS management console, click **Clusters**.

**Step 2** On the **Active Clusters** page, click the name of the specified cluster.

Record the **AZ**, **VPC**, **MRS ManagerSecurity Group** of the cluster.

**Step 3** On the homepage of the management console, choose **Service List > Elastic Cloud Server** to switch to the ECS management console and create an ECS.

- The **AZ**, **VPC**, and **Security Group** of the ECS must be the same as those of the cluster to be accessed.
- Select a Windows public image. For example, a standard image **Windows Server 2012 R2 Standard 64bit(40GB)**.
- For details about other configuration parameters, see **Elastic Cloud Server > User Guide > Getting Started > Creating and Logging In to a Windows ECS**.

 NOTE

If the security group of the ECS is different from **Default Security Group** of the Master node, you can modify the configuration using either of the following methods:

- Change the security group of the ECS to the default security group of the Master node. For details, see **Elastic Cloud Server > User Guide > Security Group > Changing a Security Group**.
- Add two security group rules to the security groups of the Master and Core nodes to enable the ECS to access the cluster. Set **Protocol** to **TCP**, **Ports** of the two security group rules to **28443** and **20009**, respectively. For details, see **Virtual Private Cloud > User Guide > Security > Security Group > Adding a Security Group Rule**.

**Step 4** On the VPC management console, apply for an EIP and bind it to the ECS.

For details, see **Virtual Private Cloud > User Guide > Elastic IP > Assigning an EIP and Binding It to an ECS**.

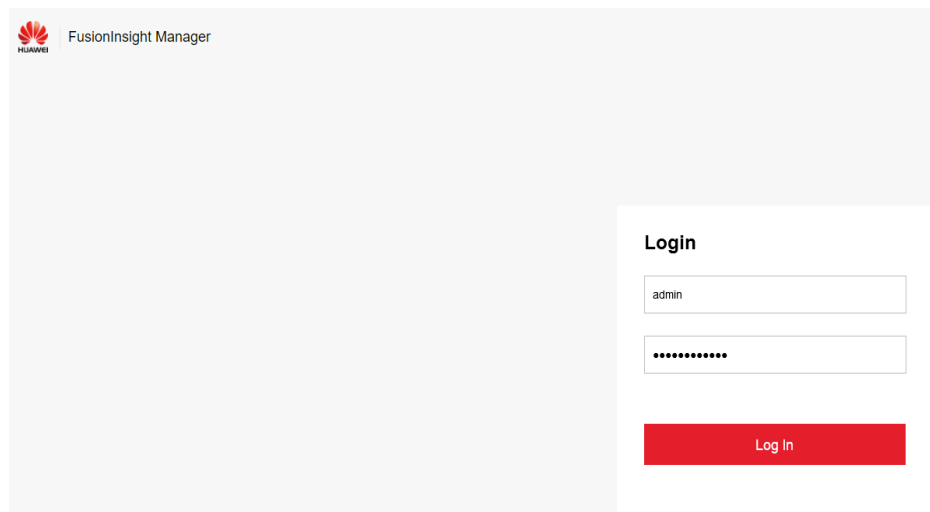
**Step 5** Log in to the ECS.

The Windows system account, password, EIP, and the security group rules are required for logging in to the ECS. For details, see **Elastic Cloud Server > User Guide > Instances > Logging In to a Windows ECS**.

**Step 6** On the Windows remote desktop, use your browser to access Manager.


For example, you can use Internet Explorer 11 in the Windows 2012 OS.

The address for accessing Manager is the address of the **MRS Manager** page. Enter the name and password of the cluster user, for example, user **admin**.



**NOTE**

- If you access Manager with other cluster usernames, change the password upon your first access. The new password must meet the requirements of the current password complexity policies.
- By default, a user is locked after inputting an incorrect password five consecutive times. The user is automatically unlocked after 5 minutes.

**Step 7** Log out of FusionInsight Manager. To log out of Manager, move the cursor to  in the upper right corner and click **Log Out**.

----End

## 9.3 Accessing Web Pages of Open Source Components Managed in MRS Clusters

### 9.3.1 Web UIs of Open Source Components

#### Scenario

Web UIs of different components are created and hosted on the Master or Core nodes in the MRS cluster by default. You can view information about the components on these web UIs.

Procedure for accessing the web UIs of open-source component:

1. Select an access method.  
MRS provides the following methods for accessing the web UIs of open-source components:
  - **EIP-based Access:** This method is recommended because it is easy to bind an EIP to a cluster.
  - **Access Using a Windows ECS:** Independent ECSs need to be created and configured.
  - **Creating an SSH Channel for Connecting to an MRS Cluster and Configuring the Browser:** Use this method when the user and the MRS cluster are on different networks.
2. Access the web UIs. For details, see [Table 9-2](#).

## Web UIs

**Table 9-2** Web UI addresses of open-source components

| Cluster Type | Web UI Type | Web UI Address                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
|--------------|-------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| All Types    | MRS Manager | <ul style="list-style-type: none"> <li>• Applicable to clusters of all versions<br/><b>https://Floating IP address of Manager:28443/web</b></li> <li><b>NOTE</b> <ol style="list-style-type: none"> <li>1. Ensure that the local host can communicate with the MRS cluster.</li> <li>2. Log in to the Master2 node remotely, and run the <b>ifconfig</b> command. In the command output, <b>eth0:wsom</b> indicates the floating IP address of MRS Manager. Record the value of <b>inet</b>. If the floating IP address of MRS Manager cannot be queried on the Master2 node, switch to the Master1 node to query and record the floating IP address. If there is only one Master node, query and record the cluster manager IP address of the Master node.</li> </ol> </li> <li>• For versions earlier than MRS 3.x:<br/>https://&lt;EIP&gt;:9022/mrsmanager?locale=en-us<br/>For details, see <a href="#">Accessing Manager</a>.</li> <li>• For MRS 3.x or later, see <a href="#">Accessing FusionInsight Manager (MRS 3.x or Later)</a>.</li> </ul> |

| Cluster Type     | Web UI Type                | Web UI Address                                                                                                                                                                                                                                                                                                                                                                                      |
|------------------|----------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Analysis cluster | HDFS NameNode              | <ul style="list-style-type: none"> <li>• Versions earlier than MRS 3.x: On the cluster details page, choose <b>Components &gt; HDFS &gt; NameNode Web UI &gt; NameNode (Active)</b>.</li> <li>• MRS 3.x or later: On the Manager homepage, choose <b>Cluster &gt; Services &gt; HDFS &gt; NameNode Web UI &gt; NameNode (<i>Host name</i>, Active)</b>.</li> </ul>                                  |
|                  | HBase HMaster              | <ul style="list-style-type: none"> <li>• Versions earlier than MRS 3.x: On the cluster details page, choose <b>Components &gt; HBase &gt; HMaster Web UI &gt; HMaster (Active)</b>.</li> <li>• MRS 3.x or later: On the Manager homepage, choose <b>Cluster &gt; Services &gt; HBase &gt; HMaster Web UI &gt; HMaster (<i>Host name</i>, Active)</b>.</li> </ul>                                    |
|                  | MapReduce JobHistoryServer | <ul style="list-style-type: none"> <li>• Versions earlier than MRS 3.x: On the cluster details page, choose <b>Components &gt; MapReduce &gt; JobHistoryServer Web UI &gt; JobHistoryServer</b>.</li> <li>• MRS 3.x or later: On the Manager homepage, choose <b>Cluster &gt; Services &gt; MapReduce &gt; JobHistoryServer Web UI &gt; JobHistoryServer (<i>Host name</i>, Active)</b>.</li> </ul> |
|                  | YARN ResourceManager       | <ul style="list-style-type: none"> <li>• Versions earlier than MRS 3.x: On the cluster details page, choose <b>Components &gt; Yarn &gt; ResourceManager Web UI &gt; ResourceManager (Active)</b>.</li> <li>• MRS 3.x or later: On the Manager homepage, choose <b>Cluster &gt; Services &gt; Yarn &gt; ResourceManager Web UI &gt; ResourceManager (<i>Host name</i>, Active)</b>.</li> </ul>      |

| Cluster Type | Web UI Type      | Web UI Address                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
|--------------|------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|              | Spark JobHistory | <ul style="list-style-type: none"> <li>• Versions earlier than MRS 3.x: On the cluster details page, choose <b>Components &gt; Spark &gt; Spark Web UI &gt; JobHistory</b>.</li> <li>• MRS 3.x or later: On the Manager homepage, choose <b>Cluster &gt; Services &gt; Spark2x &gt; Spark2x Web UI &gt; JobHistory2x (Host name, Active)</b>.</li> </ul>                                                                                                                                |
|              | Hue              | <ul style="list-style-type: none"> <li>• Versions earlier than MRS 3.x: On the cluster details page, choose <b>Components &gt; Hue &gt; Hue Web UI &gt; Hue (Active)</b>.</li> <li>• MRS 3.x or later: On the Manager homepage, choose <b>Cluster &gt; Services &gt; Hue &gt; Hue Web UI &gt; Hue (Host name, Active)</b>.</li> </ul> <p>Loader is a graphical data migration management tool based on the open-source Sqoop web UI, and its interface is hosted on the Hue web UI.</p> |
|              | Tez              | <ul style="list-style-type: none"> <li>• Versions earlier than MRS 3.x: On the cluster details page, choose <b>Components &gt; Tez &gt; Tez Web UI &gt; TezUI</b>.</li> <li>• MRS 3.x or later: On the Manager homepage, choose <b>Cluster &gt; Services &gt; Tez &gt; Tez Web UI &gt; TezUI (Host name, Active)</b>.</li> </ul>                                                                                                                                                        |
|              | Presto           | <ul style="list-style-type: none"> <li>• Versions earlier than MRS 3.x: On the cluster details page, choose <b>Components &gt; Presto &gt; Presto Web UI &gt; Coordinator (Active)</b>.</li> <li>• On the Manager homepage, choose <b>Cluster &gt; Services &gt; Presto &gt; Coordinator Web UI &gt; Coordinator (Coordinator)</b>.</li> </ul>                                                                                                                                          |

| Cluster Type              | Web UI Type | Web UI Address                                                                                                                                                                                                                                                                                                                                |
|---------------------------|-------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                           | Ranger      | <ul style="list-style-type: none"> <li>• Versions earlier than MRS 3.x: On the cluster details page, choose <b>Components &gt; Ranger &gt; Ranger Web UI &gt; RangerAdmin (Active)</b>.</li> <li>• MRS 3.x or later: On the Manager homepage, choose <b>Cluster &gt; Services &gt; Ranger &gt; Ranger Web UI &gt; RangerAdmin</b>.</li> </ul> |
| Stream processing cluster | Storm       | <ul style="list-style-type: none"> <li>• Versions earlier than MRS 3.x: On the cluster details page, choose <b>Components &gt; Storm &gt; Storm Web UI &gt; UI</b>.</li> <li>• On the Manager homepage, choose <b>Cluster &gt; Services &gt; Storm &gt; Storm Web UI &gt; UI (Host name)</b>.</li> </ul>                                      |

## 9.3.2 List of Open Source Component Ports

### Common HBase Ports

| Parameter              | Default Port | Port Description                                                                                                                                                                                                                                                                                                                                                                                                                |
|------------------------|--------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| hbase.master.port      | 16000        | <p>HMaster RPC port. This port is used to connect the HBase client to HMaster.</p> <p><b>NOTE</b><br/>The port ID is a recommended value and is specified based on the product. The port range is not restricted in the code.</p> <ul style="list-style-type: none"> <li>• Is the port enabled by default during the installation: Yes</li> <li>• Is the port enabled after security hardening: Yes</li> </ul>                  |
| hbase.master.info.port | 16010        | <p>HMaster HTTPS port. This port is used by the remote web client to connect to the HMaster UI.</p> <p><b>NOTE</b><br/>The port ID is a recommended value and is specified based on the product. The port range is not restricted in the code.</p> <ul style="list-style-type: none"> <li>• Is the port enabled by default during the installation: Yes</li> <li>• Is the port enabled after security hardening: Yes</li> </ul> |



| Parameter                          | Default Port | Port Description                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
|------------------------------------|--------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| hbase.region<br>server.port        | 16020        | <p>RegionServer (RS) RPC port. This port is used to connect the HBase client to RegionServer.</p> <p><b>NOTE</b><br/>The port ID is a recommended value and is specified based on the product. The port range is not restricted in the code.</p> <ul style="list-style-type: none"> <li>• Is the port enabled by default during the installation: Yes</li> <li>• Is the port enabled after security hardening: Yes</li> </ul>                                          |
| hbase.region<br>server.info.port   | 16030        | <p>HTTPS port of the Region server. This port is used by the remote web client to connect to the RegionServer UI.</p> <p><b>NOTE</b><br/>The port ID is a recommended value and is specified based on the product. The port range is not restricted in the code.</p> <ul style="list-style-type: none"> <li>• Is the port enabled by default during the installation: Yes</li> <li>• Is the port enabled after security hardening: Yes</li> </ul>                      |
| hbase.thrift.info.port             | 9095         | <p>Thrift Server listening port of Thrift Server. This port is used for:<br/>Listening when the client is connected</p> <p><b>NOTE</b><br/>The port ID is a recommended value and is specified based on the product. The port range is not restricted in the code.</p> <ul style="list-style-type: none"> <li>• Is the port enabled by default during the installation: Yes</li> <li>• Is the port enabled after security hardening: Yes</li> </ul>                    |
| hbase.region<br>server.thrift.port | 9090         | <p>Thrift Server listening port of RegionServer. This port is used for:<br/>Listening when the client is connected to the RegionServer</p> <p><b>NOTE</b><br/>The port ID is a recommended value and is specified based on the product. The port range is not restricted in the code.</p> <ul style="list-style-type: none"> <li>• Is the port enabled by default during the installation: Yes</li> <li>• Is the port enabled after security hardening: Yes</li> </ul> |

| Parameter            | Default Port | Port Description                                    |
|----------------------|--------------|-----------------------------------------------------|
| hbase.rest.info.port | 8085         | Port of the RegionServer RESTServer native web page |
| -                    | 21309        | REST port of RegionServer RESTServer                |

## Common HDFS Ports

| Parameter              | Default Port                                                                   | Port Description                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
|------------------------|--------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| dfs.namenode.rpc.port  | 9820 (For open-source versions earlier than 3.0.0, the default value is 8020.) | <p>NameNode RPC port.</p> <p>This port is used for:</p> <ol style="list-style-type: none"> <li>1. Communication between the HDFS client and NameNode</li> <li>2. Connection between the DataNode and NameNode</li> </ol> <p><b>NOTE</b><br/>The port ID is a recommended value and is specified based on the product. The port range is not restricted in the code.</p> <ul style="list-style-type: none"> <li>• Is the port enabled by default during the installation: Yes</li> <li>• Is the port enabled after security hardening: Yes</li> </ul>          |
| dfs.namenode.http.port | 9870 (The default value is 50070 in versions earlier than open-source 3.0.0.)  | <p>HDFS HTTP port (NameNode).</p> <p>This port is used for:</p> <ol style="list-style-type: none"> <li>1. Point-to-point NameNode checkpoint operations.</li> <li>2. Connect the remote web client to the NameNode UI.</li> </ol> <p><b>NOTE</b><br/>The port ID is a recommended value and is specified based on the product. The port range is not restricted in the code.</p> <ul style="list-style-type: none"> <li>• Is the port enabled by default during the installation: Yes</li> <li>• Is the port enabled after security hardening: Yes</li> </ul> |

| Parameter               | Default Port                                                                  | Port Description                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
|-------------------------|-------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| dfs.namenode.https.port | 9871 (50470 is the default value in versions earlier than open-source 3.0.0.) | <p>HDFS HTTPS port (NameNode).</p> <p>This port is used for:</p> <ol style="list-style-type: none"> <li>1. Point-to-point NameNode checkpoint operations</li> <li>2. Connecting the remote web client to the NameNode UI</li> </ol> <p><b>NOTE</b><br/>The port ID is a recommended value and is specified based on the product. The port range is not restricted in the code.</p> <ul style="list-style-type: none"> <li>• Is the port enabled by default during the installation: Yes</li> <li>• Is the port enabled after security hardening: Yes</li> </ul>         |
| dfs.datanode.ipc.port   | 9867 (50020 is the default value in versions earlier than open-source 3.0.0.) | <p>IPC server port of DataNode.</p> <p>This port is used for:</p> <p>Connection between the client and DataNode to perform RPC operations.</p> <p><b>NOTE</b><br/>The port ID is a recommended value and is specified based on the product. The port range is not restricted in the code.</p> <ul style="list-style-type: none"> <li>• Is the port enabled by default during the installation: Yes</li> <li>• Is the port enabled after security hardening: Yes</li> </ul>                                                                                              |
| dfs.datanode.port       | 9866 (50010 is the default value in versions earlier than open-source 3.0.0.) | <p>DataNode data transmission port.</p> <p>This port is used for:</p> <ol style="list-style-type: none"> <li>1. Transmitting data from HDFS client from or to the DataNode</li> <li>2. Point-to-point DataNode data transmission</li> </ol> <p><b>NOTE</b><br/>The port ID is a recommended value and is specified based on the product. The port range is not restricted in the code.</p> <ul style="list-style-type: none"> <li>• Is the port enabled by default during the installation: Yes</li> <li>• Is the port enabled after security hardening: Yes</li> </ul> |

| Parameter                | Default Port                                                                  | Port Description                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
|--------------------------|-------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| dfs.datanode.http.port   | 9864 (50075 is the default value in versions earlier than open-source 3.0.0.) | <p>DataNode HTTP port.</p> <p>This port is used for:</p> <p>Connecting to the DataNode from the remote web client in security mode</p> <p><b>NOTE</b></p> <p>The port ID is a recommended value and is specified based on the product. The port range is not restricted in the code.</p> <ul style="list-style-type: none"> <li>• Is the port enabled by default during the installation: Yes</li> <li>• Is the port enabled after security hardening: Yes</li> </ul>     |
| dfs.datanode.https.port  | 9865 (50475 is the default value in versions earlier than open-source 3.0.0.) | <p>HTTPS port of DataNode.</p> <p>This port is used for:</p> <p>Connecting to the DataNode from the remote web client in security mode</p> <p><b>NOTE</b></p> <p>The port ID is a recommended value and is specified based on the product. The port range is not restricted in the code.</p> <ul style="list-style-type: none"> <li>• Is the port enabled by default during the installation: Yes</li> <li>• Is the port enabled after security hardening: Yes</li> </ul> |
| dfs.JournalNode.rpc.port | 8485                                                                          | <p>RPC port of JournalNode.</p> <p>This port is used for:</p> <p>Client communication to access multiple types of information</p> <p><b>NOTE</b></p> <p>The port ID is a recommended value and is specified based on the product. The port range is not restricted in the code.</p> <ul style="list-style-type: none"> <li>• Is the port enabled by default during the installation: Yes</li> <li>• Is the port enabled after security hardening: Yes</li> </ul>          |

| Parameter                  | Default Port | Port Description                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
|----------------------------|--------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| dfs.journalnode.http.port  | 8480         | <p>JournalNode HTTP port</p> <p>This port is used for:</p> <p>Connecting to the JournalNode from the remote web client in security mode</p> <p><b>NOTE</b></p> <p>The port ID is a recommended value and is specified based on the product. The port range is not restricted in the code.</p> <ul style="list-style-type: none"> <li>• Is the port enabled by default during the installation: Yes</li> <li>• Is the port enabled after security hardening: Yes</li> </ul>      |
| dfs.journalnode.https.port | 8481         | <p>HTTPS port of JournalNode.</p> <p>This port is used for:</p> <p>Connecting to the JournalNode from the remote web client in security mode</p> <p><b>NOTE</b></p> <p>The port ID is a recommended value and is specified based on the product. The port range is not restricted in the code.</p> <ul style="list-style-type: none"> <li>• Is the port enabled by default during the installation: Yes</li> <li>• Is the port enabled after security hardening: Yes</li> </ul> |
| httpfs.http.port           | 14000        | <p>Listening port of the HttpFS HTTP server.</p> <p>This port is used for:</p> <p>Connecting to the HttpFS from the remote REST API</p> <p><b>NOTE</b></p> <p>The port ID is a recommended value and is specified based on the product. The port range is not restricted in the code.</p> <ul style="list-style-type: none"> <li>• Is the port enabled by default during the installation: Yes</li> <li>• Is the port enabled after security hardening: Yes</li> </ul>          |

## Common Hive Ports

| Parameter                                | Default Port | Port Description                                                                                                                                                                                                                                                                                                                                                                        |
|------------------------------------------|--------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| temp<br>leton<br>.port                   | 9111         | <p>Port used by WebHCat for providing the REST service.</p> <p>This port is used for:<br/>Communication between the WebHCat client and WebHCat server</p> <ul style="list-style-type: none"> <li>• Is the port enabled by default during the installation: Yes</li> <li>• Is the port enabled after security hardening: Yes</li> </ul>                                                  |
| hive.s<br>erver<br>2.thri<br>ft.por<br>t | 10000        | <p>Port for HiveServer to provide Thrift services.</p> <p>This port is used for:<br/>Communication between the HiveServer and HiveServer client</p> <ul style="list-style-type: none"> <li>• Is the port enabled by default during the installation: Yes</li> <li>• Is the port enabled after security hardening: Yes</li> </ul>                                                        |
| hive.<br>meta<br>store.<br>port          | 9083         | <p>Port for MetaStore to provide Thrift services.</p> <p>This port is used for:<br/>Communication between the MetaStore client and MetaStore, that is, communication between HiveServer and MetaStore.</p> <ul style="list-style-type: none"> <li>• Is the port enabled by default during the installation: Yes</li> <li>• Is the port enabled after security hardening: Yes</li> </ul> |
| hive.s<br>erver<br>2.we<br>bui.p<br>ort  | 10002        | <p>Web UI port of Hive.</p> <p>This port is used for: HTTPS/HTTP communication between Web requests and the Hive UI server</p>                                                                                                                                                                                                                                                          |

## Common Hue Ports

| Parameter | Default Port | Port Description                                                                                                                                                                                                                                                                                                |
|-----------|--------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| HTTP_PORT | 8888         | <p>Port for Hue to provide HTTPS services. This port is used for: providing web services in HTTPS mode (The port can be modified.)</p> <ul style="list-style-type: none"> <li>Is the port enabled by default during the installation: Yes</li> <li>Is the port enabled after security hardening: Yes</li> </ul> |

## Common Kafka Ports

| Parameter     | Default Port | Port Description                                                                                |
|---------------|--------------|-------------------------------------------------------------------------------------------------|
| port          | 9092         | Port for a broker to receive data and obtain services                                           |
| ssl.port      | 9093         | SSL port used by a broker to receive data and obtain services                                   |
| sasl.port     | 21007        | SASL security authentication port provided by a broker, which provides the secure Kafka service |
| sasl-ssl.port | 21009        | Port used by a broker to provide encrypted service based on the SASL and SSL protocols          |

## Common Loader Ports

| Parameter         | Default Port | Port Description                                                                                                                                                                                                                                                        |
|-------------------|--------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| LOADER_HTTPS_PORT | 21351        | <p>This port is used for: providing REST APIs for configuration and running of Loader jobs</p> <ul style="list-style-type: none"> <li>Is the port enabled by default during the installation: Yes</li> <li>Is the port enabled after security hardening: Yes</li> </ul> |

## Common Manager Ports

| Parameter | Default Port | Port Description                                                                                                                                                                                                                                                                    |
|-----------|--------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| -         | 8080         | <p>Port provided by WebService for user access.<br/>This port is used to access the web UI over HTTP.</p> <ul style="list-style-type: none"> <li>Is the port enabled by default during the installation: Yes</li> <li>Is the port enabled after security hardening: Yes</li> </ul>  |
| -         | 28443        | <p>Port provided by WebService for user access.<br/>This port is used to access the web UI over HTTPS.</p> <ul style="list-style-type: none"> <li>Is the port enabled by default during the installation: Yes</li> <li>Is the port enabled after security hardening: Yes</li> </ul> |

## Common MapReduce Ports

| Parameter                        | Default Port | Port Description                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
|----------------------------------|--------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| mapreduce.jobhistory.webapp.port | 19888        | <p>Web HTTP port of the JobHistory server.<br/>This port is used for: viewing the web page of the JobHistory server</p> <p><b>NOTE</b><br/>The port ID is a recommended value and is specified based on the product. The port range is not restricted in the code.</p> <ul style="list-style-type: none"> <li>Is the port enabled by default during the installation: Yes</li> <li>Is the port enabled after security hardening: Yes</li> </ul>                                                                                           |
| mapreduce.jobhistory.port        | 10020        | <p>Port of the JobHistory server.<br/>This port is used for:</p> <ol style="list-style-type: none"> <li>Task data restoration in the MapReduce client</li> <li>Obtaining task report in the Job client</li> </ol> <p><b>NOTE</b><br/>The port ID is a recommended value and is specified based on the product. The port range is not restricted in the code.</p> <ul style="list-style-type: none"> <li>Is the port enabled by default during the installation: Yes</li> <li>Is the port enabled after security hardening: Yes</li> </ul> |



| Parameter                              | Default Port | Port Description                                                                                                                                                                                                                                                                                                                                                                                                                                        |
|----------------------------------------|--------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| mapreduce.jobhistory.webapp.https.port | 19890        | <p>Web HTTPS port of the JobHistory server.</p> <p>This port is used for: viewing the web page of the JobHistory server</p> <p><b>NOTE</b><br/>The port ID is a recommended value and is specified based on the product. The port range is not restricted in the code.</p> <ul style="list-style-type: none"> <li>• Is the port enabled by default during the installation: Yes</li> <li>• Is the port enabled after security hardening: Yes</li> </ul> |

### Common Spark Ports

| Parameter                | Default Port | Port Description                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
|--------------------------|--------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| hive.server2.thrift.port | 22550        | <p>JDBC thrift port.</p> <p>This port is used for:<br/>Socket communication between Spark2.1.0 CLI/JDBC client and server</p> <p><b>NOTE</b><br/>If <b>hive.server2.thrift.port</b> is occupied, an exception indicating that the port is occupied is reported.</p> <ul style="list-style-type: none"> <li>• Is the port enabled by default during the installation: Yes</li> <li>• Is the port enabled after security hardening: Yes</li> </ul>                                                                                                                                                              |
| spark.ui.port            | 4040         | <p>Web UI port of JDBC</p> <p>This port is used for: HTTPS/HTTP communication between Web requests and the JDBC Server Web UI server</p> <p><b>NOTE</b><br/>The system verifies the port configuration. If the port is invalid, the value of the port plus 1 is used till the calculated value is valid. (A maximum number of 16 attempts are allowed. The number of attempts is specified by <b>spark.port.maxRetries</b>.)</p> <ul style="list-style-type: none"> <li>• Is the port enabled by default during the installation: Yes</li> <li>• Is the port enabled after security hardening: Yes</li> </ul> |

| Parameter             | Default Port | Port Description                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
|-----------------------|--------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| spark.history.ui.port | 18080        | <p>JobHistory Web UI port</p> <p>This port is used for: HTTPS/HTTP communication between Web requests and Spark2.1.0 History Server</p> <p><b>NOTE</b></p> <p>The system verifies the port configuration. If the port is invalid, the value of the port plus 1 is used till the calculated value is valid. (A maximum number of 16 attempts are allowed. The number of attempts is specified by <code>spark.port.maxRetries</code>.)</p> <ul style="list-style-type: none"> <li>Is the port enabled by default during the installation: Yes</li> <li>Is the port enabled after security hardening: Yes</li> </ul> |

### Common Storm Ports

| Parameter              | Default Port        | Port Description                                                          |
|------------------------|---------------------|---------------------------------------------------------------------------|
| nimbus.thrift.port     | 6627                | Port for Nimbus to provide thrift services                                |
| supervisor.slots.ports | 6700,6701,6702,6703 | Port for receiving service requests that are forwarded from other servers |
| logviewer.https.port   | 29248               | Port for the logviewer to provide HTTPS services                          |
| ui.https.port          | 29243               | Port for the Storm UI to provide HTTPS services (ui.https.port)           |

## Common Yarn Ports

| Parameter                              | Default Port | Port Description                                                                                                                                                                                                                                                                                                                                                                                                                                                |
|----------------------------------------|--------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| yarn.resourcemanager.webapp.port       | 8088         | Web HTTP port of the ResourceManager service.                                                                                                                                                                                                                                                                                                                                                                                                                   |
| yarn.resourcemanager.webapp.https.port | 8090         | Web HTTPS port of the ResourceManager service.<br>This port is used for: accessing the Resource Manager web applications in security mode<br><b>NOTE</b><br>The port ID is a recommended value and is specified based on the product. The port range is not restricted in the code.<br><ul style="list-style-type: none"> <li>Is the port enabled by default during the installation: Yes</li> <li>Is the port enabled after security hardening: Yes</li> </ul> |
| yarn.nodemanager.webapp.port           | 8042         | NodeManager Web HTTP port                                                                                                                                                                                                                                                                                                                                                                                                                                       |
| yarn.nodemanager.webapp.https.port     | 8044         | NodeManager Web HTTPS port.<br>This port is used for:<br>Accessing the NodeManager web application in security mode<br><b>NOTE</b><br>The port ID is a recommended value and is specified based on the product. The port range is not restricted in the code.<br><ul style="list-style-type: none"> <li>Is the port enabled by default during the installation: Yes</li> <li>Is the port enabled after security hardening: Yes</li> </ul>                       |

### Common ZooKeeper Ports

| Parameter   | Default Port | Port Description                                                                                                                                                                                                                                                                                                                                                                                                                                |
|-------------|--------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| client Port | 2181         | <p>ZooKeeper client port.</p> <p>This port is used for:<br/>Connection between the ZooKeeper client and server.</p> <p><b>NOTE</b><br/>The port ID is a recommended value and is specified based on the product. The port range is not restricted in the code.</p> <ul style="list-style-type: none"> <li>• Is the port enabled by default during the installation: Yes</li> <li>• Is the port enabled after security hardening: Yes</li> </ul> |

### Common Kerberos Ports

| Parameter | Default Port | Port Description                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
|-----------|--------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| kdc_ports | 21732        | <p>Kerberos server port.</p> <p>This port is used for:<br/>Performing Kerberos authentication for components This parameter may be used during the configuration of mutual trust between clusters.</p> <p><b>NOTE</b><br/>The port ID is a recommended value and is specified based on the product. The port range is not restricted in the code.</p> <ul style="list-style-type: none"> <li>• Is the port enabled by default during the installation: Yes</li> <li>• Is the port enabled after security hardening: Yes</li> </ul> |

## Common OpenTSDB Ports

| Parameter        | Default Port | Port Description                                                                                                            |
|------------------|--------------|-----------------------------------------------------------------------------------------------------------------------------|
| tsd.network.port | 4242         | Web UI port of OpenTSDB.<br>This port is used for: HTTPS/HTTP communication between web requests and the OpenTSDB UI server |

## Common Tez Ports

| Parameter   | Default Port | Port Description   |
|-------------|--------------|--------------------|
| tez.ui.port | 28888        | Web UI port of Tez |

## Common KafkaManager Ports

| Parameter          | Default Port | Port Description             |
|--------------------|--------------|------------------------------|
| kafka_manager_port | 9099         | Web UI port of KafkaManager. |

## Common Presto Ports

| Parameter              | Default Port | Port Description                                                           |
|------------------------|--------------|----------------------------------------------------------------------------|
| http-server.http.port  | 7520         | HTTP port of Presto coordinator to provide services for external entities  |
| http-server.https.port | 7521         | HTTPS port of Presto coordinator to provide services for external entities |

| Parameter              | Default Port | Port Description                                                           |
|------------------------|--------------|----------------------------------------------------------------------------|
| http-server.http.port  | 7530         | HTTP port used by Presto worker to provide services for external entities  |
| http-server.https.port | 7531         | HTTPS port used by Presto worker to provide services for external entities |

### Common Flink Ports

| Parameter           | Default Port | Port Description                                                                                                          |
|---------------------|--------------|---------------------------------------------------------------------------------------------------------------------------|
| jobmanager.web.port | 32261-32325  | Web UI port of Flink.<br>This port is used for: HTTP/HTTPS communication between the client web requests and Flink server |

### 9.3.3 Access Through Direct Connect

MRS allows you to access MRS clusters using Direct Connect. Direct Connect is a high-speed, low-latency, stable, and secure dedicated network connection that connects your local data center to an online cloud VPC. It extends online cloud services and existing IT facilities to build a flexible, scalable hybrid cloud computing environment.

#### Prerequisites

Direct Connect is available, and the connection between the local data center and the online VPC has been established.

#### Accessing an MRS Cluster Using Direct Connect

- Step 1** Log in to the MRS console.
- Step 2** Click the name of the cluster to enter its details page.
- Step 3** On the **Dashboard** tab page of the cluster details page, click **Access Manager** next to **MRS Manager**.
- Step 4** Set **Access Mode** to **Direct Connect** and select **I confirm that the network between the local PC and the floating IP address is connected and that MRS Manager is accessible using the Direct Connect connection**.

The floating IP address is automatically allocated by MRS to access MRS Manager. Before using Direct Connect to access MRS Manager, ensure that the connection between the local data center and the online VPC has been established.

- Step 5** Click **OK**. The MRS Manager login page is displayed. Enter the username **admin** and the password set during cluster creation.


----End

## Switching the MRS Manager Access Mode

To facilitate user operations, the browser cache records the selected Manager access mode. To change the access mode, perform the following steps:

- Step 1** Log in to the MRS console.

- Step 2** Click the name of the cluster to enter its details page.

- Step 3** On the **Dashboard** tab page of the cluster details page, click  next to **MRS Manager**.

- Step 4** On the displayed page, set **Access Mode**.

- To change **EIP** to **Direct Connect**, ensure that the network for direct connections is available, set **Access Mode** to **Direct Connect**, and select **I confirm that the network between the local PC and the floating IP address is connected and that MRS Manager is accessible using the Direct Connect connection**. Click **OK**.
- To change **Direct Connect** to **EIP**, set **Access Mode** to **EIP** and configure the EIP by referring to [Accessing MRS Manager Using an EIP](#). If a public IP address has been configured for the cluster, click **OK** to access MRS Manager using an EIP.

----End

### 9.3.4 EIP-based Access

You can bind an EIP to a cluster to access the web UIs of the open-source components managed in the MRS cluster. This method is simple and easy to use and is recommended for accessing the web UIs of the open-source components.

#### Binding an EIP to a Cluster and Adding a Security Group Rule

1. On the **Dashboard** page, click **Synchronize** on the right side of **IAM User Sync** to synchronize IAM users. After the IAM users are synchronized, the **Components** tab is available.
2. Click **Access Manager** on the right of **MRS Manager**.
3. The page for accessing MRS Manager is displayed. Bind an EIP and add a security group rule. Perform the following operations only when you access the web UIs of the open-source components of the cluster for the first time.
  - a. Select an available EIP from the EIP drop-down list to bind it. If there is no available EIP, click **Manage EIP** to create an EIP. If an EIP has been bound during cluster creation, skip this step.

- b. Select the security group to which the security group rule to be added belongs. The security group is configured when the group is created.
- c. Add a security group rule. By default, your public IP address used for accessing port 9022 is filled in the rule. If you want to view, modify, or delete a security group rule, click **Manage Security Group Rule**.

 NOTE

- It is normal that the automatically generated public IP address is different from the local IP address and no action is required.
  - If port 9022 is a Knox port, you need to enable the permission of port 9022 to access Knox for accessing MRS components.
- d. Select the checkbox stating that **I confirm that xx.xx.xx.xx is a trusted public IP address and MRS Manager can be accessed using this IP address**.
  - e. Click **OK**. The component login page is displayed. Enter the username **admin** and the password set during cluster creation.
4. Log in to FusionInsight Manager and choose **Cluster > Services > HDFS**. On the displayed page, click **NameNode(Host name, active)** to access the HDFS web UI. The HDFS NameNode is used as an example. For details about the web UIs of other components, see [Web UIs of Open Source Components](#).

### 9.3.5 Access Using a Windows ECS

MRS allows you to access the web UIs of open-source components through a Windows ECS. This method is complex and is recommended for MRS clusters that do not support the EIP function.

**Step 1** On the MRS management console, click **Clusters**.

**Step 2** On the **Active Clusters** page, click the name of the specified cluster.

On the cluster details page, record the **AZ, VPC, Cluster Manager IP Address, and Security Group** of the cluster.

 NOTE

To obtain the cluster manager IP address, remotely log in to the Master2 node, and run the **ifconfig** command. In the command output, **eth0:wsom** indicates the cluster manager IP address. Record the value of **inet**. If the cluster manager IP address cannot be queried on the Master2 node, switch to the Master1 node to query and record the cluster manager IP address. If there is only one Master node, query and record the cluster manager IP address of the Master node.

**Step 3** On the ECS management console, create an ECS.

- The **AZ, VPC, and Security Group** of the ECS must be the same as those of the cluster to be accessed.
- Select a Windows public image. For example, select the standard image **Windows Server 2012 R2 Standard 64bit(40GB)**.
- For details about other configuration parameters, see **Elastic Cloud Server > User Guide > Getting Started > Creating and Logging In to a Windows ECS**.



 NOTE

If the security group of the ECS is different from **Security Group** of the MRS cluster, you can modify the configuration using either of the following methods:

- Change the security group of the ECS to the security group of the MRS cluster. For details, see **Elastic Cloud Server > User Guide > Security Group > Changing a Security Group**.
- Add two security group rules to the security groups of the Master and Core nodes to enable the ECS to access the cluster. Set **Protocol** to **TCP** and **ports** of the two security group rules to **28443** and **20009**, respectively. For details, see **Cloud > User Guide > Security > Security Group > Adding a Security Group Rule**.

**Step 4** On the VPC management console, apply for an EIP and bind it to the ECS.

For details, see **Virtual Private Cloud > User Guide > Elastic IP > Assigning an EIP and Binding It to an ECS**.

**Step 5** Log in to the ECS.

The Windows system account, password, EIP, and the security group rules are required for logging in to the ECS. For details, see **Elastic Cloud Server > User Guide > Instances > Logging In to a Windows ECS**.

**Step 6** On the Windows remote desktop, use your browser to access Manager.

For example, you can use Internet Explorer 11 in the Windows 2012 OS.

The MRS Manager access address is in the format of **https://Cluster Manager IP Address:28443/web**. Enter the name and password of the MRS cluster user, for example, user **admin**.

 NOTE

- To obtain the cluster manager IP address, remotely log in to the Master2 node, and run the **ifconfig** command. In the command output, **eth0:wsom** indicates the cluster manager IP address. Record the value of **inet**. If the cluster manager IP address cannot be queried on the Master2 node, switch to the Master1 node to query and record the cluster manager IP address. If there is only one Master node, query and record the cluster manager IP address of the Master node.
- If you access MRS Manager with other MRS cluster usernames, change the password upon your first access. The new password must meet the requirements of the current password complexity policies.
- By default, a user is locked after inputting an incorrect password five consecutive times. The user is automatically unlocked after 5 minutes.

**Step 7** Visit the web UIs of the open-source components by referring to the addresses listed in [Web UIs of Open Source Components](#).

----End

## Related Tasks

### Configuring the Mapping Between Cluster Node Names and IP Addresses

**Step 1** Log in to MRS Manager, and choose **Host Management**.

Record the host names and management IP addresses of all nodes in the cluster.

**Step 2** In the work environment, use Notepad to open the **hosts** file and add the mapping between node names and IP addresses to the file.

Fill in one row for each mapping relationship, as shown in the following figure.

```
192.168.4.127 node-core-Jh3ER
192.168.4.225 node-master2-PaWVE
192.168.4.19 node-core-mtZ81
192.168.4.33 node-master1-zbYN8
192.168.4.233 node-core-7KoGY
```

Save the modifications.

----End

## 9.3.6 Creating an SSH Channel for Connecting to an MRS Cluster and Configuring the Browser

### Scenario

Users and an MRS cluster are in different networks. As a result, an SSH channel needs to be created to send users' requests for accessing websites to the MRS cluster and dynamically forward them to the target websites.

The MAC system does not support this function. For details about how to access MRS, see [EIP-based Access](#).

### Prerequisites

- You have prepared an SSH client for creating the SSH channel, for example, the Git open-source SSH client. You have downloaded and installed the client.
- You have created a cluster and prepared a key file in PEM format or obtained the password used during cluster creation.
- Users can access the Internet on the local PC.

### Procedure

**Step 1** Log in to the MRS management console and choose **Clusters > Active Clusters**.

**Step 2** Click the specified MRS cluster name.

Record the security group of the cluster.

**Step 3** Add an inbound rule to the security group of the Master node to allow data access to the IP address of the MRS cluster through port 22.

For details, see **Virtual Private Cloud > User Guide > Security > Security Group > Adding a Security Group Rule**.

**Step 4** Query the primary management node of the cluster. For details, see [Determining Active and Standby Management Nodes of Manager](#).

**Step 5** Bind an elastic IP address to the primary management node.

For details, see **Virtual Private Cloud > User Guide > Elastic IP > Assigning an EIP and Binding It to an ECS**.

**Step 6** Start Git Bash locally and run the following command to log in to the active management node of the cluster: **ssh root@Elastic IP address** or **ssh -i Path of the key file root@Elastic IP address**.

**Step 7** Run the following command to view data forwarding configurations:

```
cat /etc/sysctl.conf | grep net.ipv4.ip_forward
```

- If **net.ipv4.ip\_forward=1** is displayed, the forwarding function has been configured. Go to [Step 9](#).
- If **net.ipv4.ip\_forward=0** is displayed, the forwarding function has not been configured. Go to [Step 8](#).
- If **net.ipv4.ip\_forward** fails to be queried, this parameter has not been configured. Run the following command and then go to [Step 9](#):  

```
echo "net.ipv4.ip_forward = 1" >> /etc/sysctl.conf
```

**Step 8** Modify forwarding configurations on the node.

1. Run the following command to switch to user **root**:

```
sudo su - root
```

2. Run the following commands to modify forwarding configurations:

```
echo 1 > /proc/sys/net/ipv4/ip_forward
```

```
sed -i "s/net.ipv4.ip_forward=0/net.ipv4.ip_forward = 1/g" /etc/sysctl.conf  
sysctl -w net.ipv4.ip_forward=1
```

3. Run the following command to modify the **sshd** configuration file:

```
vi /etc/ssh/sshd_config
```

Press **I** to enter the edit mode. Locate **AllowTcpForwarding** and **GatewayPorts** and delete comment tags. Modify them as follows. Save the changes and exit.

```
AllowTcpForwarding yes  
GatewayPorts yes
```

4. Run the following command to restart the **sshd** service:

```
service sshd restart
```

**Step 9** Run the following command to view the floating IP address:

```
ifconfig
```

In the command output, **eth0:FI\_HUE** indicates the floating IP address of Hue and **eth0:wsom** specifies the floating IP address of Manager. Record the value of **inet**.

Run the **exit** command to exit.

**Step 10** Run the following command on the local PC to create an SSH channel supporting dynamic port forwarding:

```
ssh -i Path of the key file -v -ND Local port root@Elastic IP address or ssh -v -ND Local port root@Elastic IP address. After running the command, enter the password you set when you create the cluster.
```

In the command, set **Local port** to the user's local port that is not occupied. Port **8157** is recommended.

After the SSH channel is created, add **-D** to the command and run the command to start the dynamic port forwarding function. By default, the dynamic port forwarding function enables a SOCKS proxy process and monitors the user's local port. Port data will be forwarded to the primary management node using the SSH channel.

**Step 11** Run the following command to configure the browser proxy.

1. Go to the Google Chrome client installation directory on the local PC.
2. Press **Shift** and right-click the blank area, choose **Open Command Window Here** and enter the following command:

```
chrome --proxy-server="socks5://localhost:8157" --host-resolver-rules="MAP * 0.0.0.0 , EXCLUDE localhost" --user-data-dir=c:/tmp/path --proxy-bypass-list="*google*.com,*gstatic.com,*gvt*.com,*:80"
```

 **NOTE**

- In the preceding command, **8157** is the local proxy port configured in [Step 10](#).
- If the local OS is Windows 10, start the Windows OS, click **Start** and enter **cmd**. In the displayed CLI, run the command in [Step 11.2](#). If this method fails, click **Start**, enter the command in the search box, and run the command in [Step 11.2](#).

**Step 12** In the address box of the browser, enter the address for accessing Manager.

Address format: **https://Floating IP address of FusionInsight Manager:28443/web**

The username and password of the MRS cluster need to be entered for accessing clusters with Kerberos authentication enabled, for example, user **admin**. They are not required for accessing clusters with Kerberos authentication disabled.

When accessing Manager for the first time, you must add the address to the trusted site list.

**Step 13** Prepare the website access address.

1. Obtain the website address format and the role instance according to [Web UIs](#).
2. Click **Services**.
3. Click the specified service name, for example, HDFS.
4. Click **Instance** and view **Service IP Address of NameNode(Active)**.

**Step 14** In the address bar of the browser, enter the website address to access it.

**Step 15** When logging out of the website, terminate and close the SSH tunnel.

----End

# 10 Using an MRS Client

---

## 10.1 Installing a Client

### 10.1.1 Installing a Client (Version 3.x or Later)

#### Scenario

This section describes how to install clients of all services (excluding Flume) in an MRS cluster. For details about how to install the Flume client, see [Installing the Flume Client](#).

A client can be installed on a node inside or outside the cluster. This section uses the installation directory `/opt/hadoopclient` as an example. Replace it to the actual one.

#### Prerequisites

- An installation directory will be automatically created if it does not exist. If the directory exists, it must be empty. The directory path cannot contain any space.
- If a server outside the cluster is used as the client node, ensure that the node can communicate with the cluster service plane. Otherwise, client installation will fail.

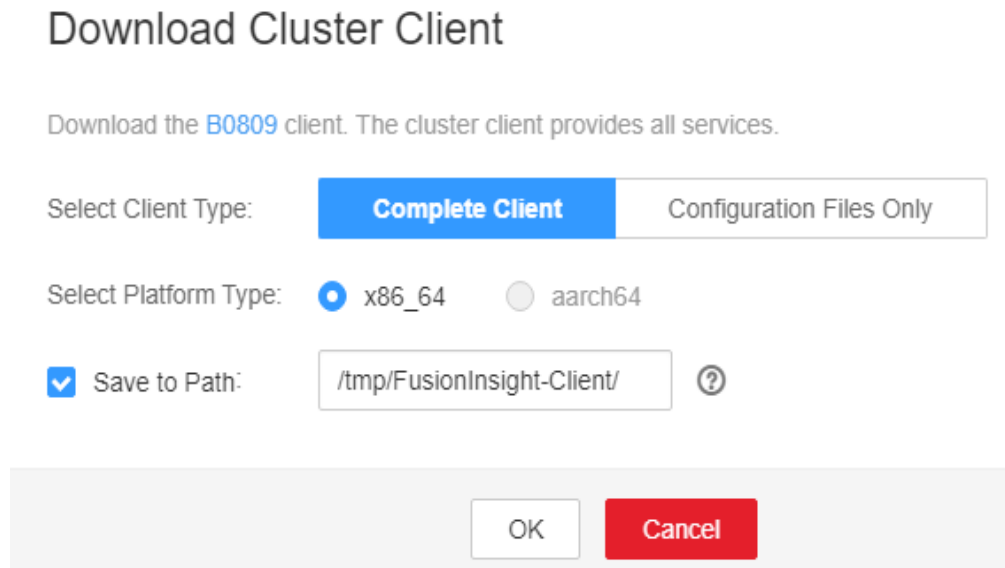
#### Installing a Client

1. Obtain the software package.

Log in to FusionInsight Manager. For details, see [Accessing FusionInsight Manager \(MRS 3.x or Later\)](#). Click the name of the cluster to be operated in the **Cluster** drop-down list.

Choose **More > Download Client**. The **Download Cluster Client** dialog box is displayed.

**Figure 10-1** Downloading a client



**NOTE**

In the scenario where only one client is to be installed, choose **Cluster > Service > Service name > More > Download Client**. The **Download Client** dialog box is displayed.

2. Set the client type to **Complete Client**.

**Configuration Files Only** is to download client configuration files in the following scenario: After a complete client is downloaded and installed and MRS cluster administrators modify server configurations on Manager, developers need to update the configuration files during application development.

The platform type can be set to **x86\_64** or **aarch64**.

- **x86\_64**: indicates the client software package that can be deployed on the x86 platform.
- **aarch64**: indicates the client software package that can be deployed on the TaiShan server.

**NOTE**

The cluster supports two types of clients: **x86\_64** and **aarch64**. The client type must match the architecture of the node to be installed. Otherwise, client installation will fail.

3. Determine whether to generate a client file on the cluster node.
  - If yes, select **Save to Path**, and click **OK** to generate the client file. By default, the client file is generated in **/tmp/FusionInsight-Client** on the active management node. You can also store the client file in other directories, and user **omm** has the read, write, and execute permissions on the directories. Click **OK** and copy the software package to the file directory, for example, **/opt/Bigdata/client**, on the server where the client is to be installed as user **omm** or **root**. Then go to 5.

 NOTE

If you cannot obtain permissions of user **root**, use user **omm**.

- If no, click **OK**, specify a local save path, and download the complete client. Wait until the download is complete and go to 4.
4. Upload the software package.

Use WinSCP to upload the obtained software package as the user (such as **user\_client**) who prepares for the installation, to the directory (such as **/opt/Bigdata/client**) of the server where the client is to be installed.

The format of the client software package name is as follows:  
**FusionInsight\_Cluster\_<Cluster ID>\_Services\_Client.tar**.

The following steps and sections use **FusionInsight\_Cluster\_1\_Services\_Client.tar** as an example.

 NOTE

The host where the client is to be installed can be a node inside or outside the cluster. If the node is a server outside the cluster, it must be able to communicate with the cluster, and the NTP service must be enabled to ensure that the time is the same as that on the server.

For example, you can configure the same NTP clock source for external servers as that of the cluster. After the configuration, you can run the **ntpq -np** command to check whether the time is synchronized.

- If there is an asterisk (\*) before the IP address of the NTP clock source in the command output, the synchronization is normal. For example:

```
remote refid st t when poll reach delay offset jitter
=====
=====
*10.10.10.162 .LOCL. 1 u 1 16 377 0.270 -1.562 0.014
```

- If there is no asterisk (\*) before the IP address of the NTP clock source and the value of **refid** is **.INIT.**, or if the command output is abnormal, the synchronization is abnormal. Contact technical support.

```
remote refid st t when poll reach delay offset jitter
=====
=====
10.10.10.162 .INIT. 1 u 1 16 377 0.270 -1.562 0.014
```

You can also configure the same chrony clock source for external servers as that for the cluster. After the configuration, run the **chronyc sources** command to check whether the time is synchronized.

- In the command output, if there is an asterisk (\*) before the IP address of the chrony service on the active OMS node, the synchronization is normal. For example:

```
MS Name/IP address      Stratum Poll Reach LastRx Last sample
=====
=====
^* 10.10.10.162          10 10 377 626 +16us[ +15us] +/- 308us
```

- In the command output, if there is no asterisk (\*) before the IP address of the NTP service on the active OMS node, and the value of **Reach** is **0**, the synchronization is abnormal.

```
MS Name/IP address      Stratum Poll Reach LastRx Last sample
=====
=====
^? 10.1.1.1              0 10 0 - +0ns[ +0ns] +/- 0ns
```

- 5. Log in to the server where the client software package is located as user **user\_client**.
- 6. Decompress the software package.

Go to the directory where the installation package is stored, such as **/opt/Bigdata/client**. Run the following command to decompress the installation package to a local directory:

```
tar -xvf FusionInsight_Cluster_1_Services_Client.tar
```

7. Verify the software package.

Run the following command to verify the decompressed file and check whether the command output is consistent with the information in the **sha256** file.

```
sha256sum -c FusionInsight_Cluster_1_Services_ClientConfig.tar.sha256
```

```
FusionInsight_Cluster_1_Services_Client.tar: OK
```

8. Decompress the obtained installation file.

```
tar -xvf FusionInsight_Cluster_1_Services_ClientConfig.tar
```

9. Configure network connections for the client.

- a. Ensure that the host where the client is installed can communicate with the hosts listed in the **hosts** file (for example, **/opt/Bigdata/client/FusionInsight\_Cluster\_<Cluster ID>\_Services\_ClientConfig/hosts**).
- b. If the host where the client is installed is not a host in the cluster, you need to set the mapping between the host name and the service plane IP address for each cluster node in **/etc/hosts**, user **root** rights are required to modify the file. Each host name uniquely maps an IP address. You can perform the following steps to import the domain name mapping of the cluster to the **hosts** file:
  - i. Switch to user **root** or a user who has the permission to modify the **hosts** file.

```
su - root
```
  - ii. Go to the directory where the client package is decompressed.

```
cd /opt/Bigdata/client/  
FusionInsight_Cluster_1_Services_ClientConfig
```
  - iii. Run the **cat realm.ini >> /etc/hosts** command to import the domain name mapping to the **hosts** file.

#### NOTE

- If the host where the client is installed is not a node in the cluster, configure network connections for the client to prevent errors when you run commands on the client.
  - If Spark tasks are executed in yarn-client mode, add the **spark.driver.host** parameter to the file *Client installation directory/Spark/spark/conf/spark-defaults.conf* and set the parameter to the client IP address.
  - If the yarn-client mode is used, you need to configure the mapping between the IP address and host name of the client in the **hosts** file on the active and standby Yarn nodes (ResourceManager nodes in the cluster) to make sure that the Spark web UI is properly displayed.
10. Go to the directory where the installation package is stored, and run the following command to install the client to a specified directory (an absolute path), for example, **/opt/hadoopclient**:

```
cd /opt/Bigdata/client/FusionInsight_Cluster_1_Services_ClientConfig
```



Run the `./install.sh /opt/hadoopclient` command to install the client. The client is successfully installed if information similar to the following is displayed:

```
The component client is installed successfully
```

#### NOTE

- If the clients of all or some services use the `/opt/hadoopclient` directory, other directories must be used when you install other service clients.
- You must delete the client installation directory when uninstalling a client.
- To ensure that an installed client can only be used by the installation user (for example, `user_client`), add parameter `-o` during the installation. That is, run the `./install.sh /opt/hadoopclient -o` command to install the client.
- If the NTP server is to be installed in `chrony` mode, ensure that the parameter `chrony` is added during the installation, that is, run the `command ./install.sh /opt/hadoopclient -o chrony` to install the client.
- If an HBase client is installed, it is recommended that the client installation directory contain only uppercase and lowercase letters, digits, and characters (`[-?.@+=]`) due to the limitation of the Ruby syntax used by HBase.
- If the client node is a server outside the cluster and cannot communicate with the service plane IP address of the active OMS node or cannot access port 20029 of the active OMS node, the client can be successfully installed but cannot be registered with the cluster or displayed on the GUI.

## Using a Client

1. On the node where the client is installed, run the `sudo su - omm` command to switch the user. Run the following command to go to the client directory:  
`cd /opt/hadoopclient`
2. Run the following command to configure environment variables:  
`source bigdata_env`
3. If Kerberos authentication is enabled for the current cluster, run the following command to authenticate the user. If Kerberos authentication is disabled for the current cluster, skip this step.

```
kinit MRS cluster user
```

Example: `kinit admin`

#### NOTE

User `admin` is created by default for MRS clusters with Kerberos authentication enabled and is used for administrators to maintain the clusters.

4. Run the client command of a component directly.  
For example, run the `hdfs dfs -ls /` command to view files in the HDFS root directory.

## 10.1.2 Installing a Client (Versions Earlier Than 3.x)

### Scenario

An MRS client is required. The MRS cluster client can be installed on the Master or Core node in the cluster or on a node outside the cluster.

After a cluster of versions earlier than MRS 3.x is created, a client is installed on the active Master node by default. You can directly use the client. The installation directory is `/opt/client`.

For details about how to install a client of MRS 3.x or later, see [Installing a Client \(Version 3.x or Later\)](#).

#### NOTE

If a client has been installed on the node outside the MRS cluster and the client only needs to be updated, update the client using the user who installed the client, for example, user `root`.

## Prerequisites

- An ECS has been prepared. For details about the OS and its version of the ECS, see [Table 10-1](#).

**Table 10-1** Reference list

| OS      | Supported Version                                                                                                                          |
|---------|--------------------------------------------------------------------------------------------------------------------------------------------|
| EulerOS | <ul style="list-style-type: none"><li>• Available: EulerOS 2.2</li><li>• Available: EulerOS 2.3</li><li>• Available: EulerOS 2.5</li></ul> |

For example, a user can select an ECS running the EulerOS.

In addition, sufficient disk space is allocated for the ECS, for example, **40GB**.

- The ECS and the MRS cluster are in the same VPC.
- The security group of the ECS is the same as that of the Master node of the MRS cluster.

If this requirement is not met, modify the ECS security group or configure the inbound and outbound rules of the ECS security group to allow the ECS security group to be accessed by all security groups of MRS cluster nodes.

- To enable users to log in to a Linux ECS using a password (SSH), see [Instances > Logging In to a Linux ECS > Login Using an SSH Password](#) in the *Elastic Cloud Server User Guide*.

## Installing a Client on the Core Node

1. Log in to MRS Manager and choose **Services > Download Client** to download the client installation package to the active management node.

#### NOTE

If only the client configuration file needs to be updated, see method 2 in [Updating a Client \(Versions Earlier Than 3.x\)](#).

2. Use the IP address to search for the active management node, and log in to the active management node using VNC.
3. Log in to the active management node, and run the following command to switch the user:

**sudo su - omm**

4. On the MRS management console, view the IP address on the **Nodes** tab page of the specified cluster.

Record the IP address of the Core node where the client is to be used.

5. On the active management node, run the following command to copy the client installation package to the Core node:

```
scp -p /tmp/MRS-client/MRS_Services_Client.tar IP address of the Core node:///opt/client
```

6. Log in to the Core node as user **root**.

Master nodes support Cloud-Init. The preset username for Cloud-Init is **root** and the password is the one you set during cluster creation.

7. Run the following commands to install the client:

```
cd /opt/client
```

```
tar -xvf MRS_Services_Client.tar
```

```
tar -xvf MRS_Services_ClientConfig.tar
```

```
cd /opt/client/MRS_Services_ClientConfig
```

```
./install.sh Client installation directory
```

For example, run the following command:

```
./install.sh /opt/client
```

8. For details about how to use the client, see [Using an MRS Client](#).

## Using an MRS Client

1. On the node where the client is installed, run the **sudo su - omm** command to switch the user. Run the following command to go to the client directory:

```
cd /opt/client
```

2. Run the following command to configure environment variables:

```
source bigdata_env
```

3. If Kerberos authentication is enabled for the current cluster, run the following command to authenticate the user. If Kerberos authentication is disabled for the current cluster, skip this step.

```
kinit MRS cluster user
```

Example: **kinit admin**

 **NOTE**

User **admin** is created by default for MRS clusters with Kerberos authentication enabled and is used for administrators to maintain the clusters.

4. Run the client command of a component directly.

For example, run the **hdfs dfs -ls /** command to view files in the HDFS root directory.

## Installing a Client on a Node Outside the Cluster

**Step 1** Create an ECS that meets the requirements in the prerequisites.

**Step 2** Log in to MRS Manager. For details, see [Accessing Manager](#). Then, choose **Services**.

**Step 3** Click **Download Client**.

**Step 4** In **Client Type**, select **All client files**.

**Step 5** In **Download To**, select **Remote host**.

**Step 6** Set **Host IP Address** to the IP address of the ECS, **Host Port** to **22**, and **Save Path** to **/tmp**.

- If the default port **22** for logging in to an ECS using SSH has been changed, set **Host Port** to the new port.
- **Save Path** contains a maximum of 256 characters.

**Step 7** Set **Login User** to **root**.

If other users are used, ensure that the users have read, write, and execute permission on the save path.

**Step 8** Select **Password** or **SSH Private Key** for **Login Mode**.

- **Password**: Enter the password of user **root** set during cluster creation.
- **SSH Private Key**: Select and upload the key file used for creating the cluster.

**Step 9** Click **OK** to generate a client file.

If the following information is displayed, the client package is saved. Click **Close**. Obtain the client file from the save path on the remote host that is set when the client is downloaded.

Client files downloaded to the remote host successfully.

If the following information is displayed, check the username, password, and security group configurations of the remote host. Ensure that the username and password are correct and an inbound rule of the SSH (22) port has been added to the security group of the remote host. And then, go to [Step 2](#) to download the client again.

Failed to connect to the server. Please check the network connection or parameter settings.

 **NOTE**

Generating a client will occupy a large number of disk I/Os. You are advised not to download a client when the cluster is being installed, started, and patched, or in other unstable states.

**Step 10** Log in to the ECS using VNC. For details, see **Instances > Logging In to a Linux > Login Using VNC** in the *Elastic Cloud Server User Guide*.

All images support Cloud-Init. The preset username for Cloud-Init is **root** and the password is the one you set during cluster creation. It is recommended that you change the password upon the first login.

**Step 11** Perform NTP time synchronization to synchronize the time of nodes outside the cluster with the time of the MRS cluster.

1. Check whether the NTP service is installed. If it is not installed, run the **yum install ntp -y** command to install it.
2. Run the **vim /etc/ntp.conf** command to edit the NTP client configuration file, add the IP address of the Master node in the MRS cluster, and comment out the IP addresses of other servers.

```
server master1_ip prefer
server master2_ip
```

**Figure 10-2** Adding the Master node IP addresses

```
# For more information about this file, see the man pages
# ntp.conf(5), ntp_acc(5), ntp_auth(5), ntp_clock(5), ntp_misc(5), ntp_mon(5).

driftfile /var/lib/ntp/drift

# Permit time synchronization with our time source, but do not
# permit the source to query or modify the service on this system.
restrict default nomodify notrap nopeer noquery

# Permit all access over the loopback interface. This could
# be tightened as well, but to do so would effect some of
# the administrative functions.
restrict 127.0.0.1
restrict ::1

# Hosts on local network are less restricted.
#restrict 192.168.1.0 mask 255.255.255.0 nomodify notrap

# Use public servers from the pool.ntp.org project.
# Please consider joining the pool (http://www.pool.ntp.org/join.html).
#server 0.centos.pool.ntp.org iburst
#server 1.centos.pool.ntp.org iburst
#server 2.centos.pool.ntp.org iburst
#server 3.centos.pool.ntp.org iburst
#server 4.centos.pool.ntp.org iburst
server 10.9.2.38 prefer
server 10.9.2.39
#broadcast 192.168.1.255 autokey # broadcast server
#broadcastclient # broadcast client
#broadcast [redacted] autokey # multicast server
#multicastclient [redacted] # multicast client
#manycastserver # manycast server
#manycastclient [redacted] autokey # manycast client
#
# Enable public key cryptography.
#crypto
```

3. Run the **service ntpd stop** command to stop the NTP service.
4. Run the **/usr/sbin/ntpdate IP address of the active Master node** command to manually synchronize the time.
5. Run the **service ntpd start** or **systemctl restart ntpd** command to start the NTP service.
6. Run the **ntpstat** command to check the time synchronization result:

**Step 12** On the ECS, switch to user **root** and copy the installation package in **Save Path** in **Step 6** to the **/opt** directory. For example, if **Save Path** is set to **/tmp**, run the following commands:

```
sudo su - root
```

```
cp /tmp/MRS_Services_Client.tar /opt
```

**Step 13** Run the following command in the **/opt** directory to decompress the package and obtain the verification file and the configuration package of the client:

```
tar -xvf MRS_Services_Client.tar
```

**Step 14** Run the following command to verify the configuration file package of the client:

```
sha256sum -c MRS_Services_ClientConfig.tar.sha256
```

The command output is as follows:

```
MRS_Services_ClientConfig.tar: OK
```

**Step 15** Run the following command to decompress **MRS\_Services\_ClientConfig.tar**:

```
tar -xvf MRS_Services_ClientConfig.tar
```

**Step 16** Run the following command to install the client to a new directory, for example, **/opt/Bigdata/client**. A directory is automatically generated during the client installation.

```
sh /opt/MRS_Services_ClientConfig/install.sh /opt/Bigdata/client
```

If the following information is displayed, the client has been successfully installed:

```
Components client installation is complete.
```

**Step 17** Check whether the IP address of the ECS node is connected to the IP address of the cluster Master node.

For example, run the following command: **ping** *Master node IP address*.

- If yes, go to **Step 18**.
- If no, check whether the VPC and security group are correct and whether the ECS and the MRS cluster are in the same VPC and security group, and go to **Step 18**.

**Step 18** Run the following command to configure environment variables:

```
source /opt/Bigdata/client/bigdata_env
```

**Step 19** If Kerberos authentication is enabled for the current cluster, run the following command to authenticate the user. If Kerberos authentication is disabled for the current cluster, skip this step.

```
kinit MRS cluster user
```

Example: **kinit admin**

**Step 20** Run the client command of a component.

For example, run the following command to query the HDFS directory:

```
hdfs dfs -ls /
```

```
----End
```

## 10.2 Updating a Client

### 10.2.1 Updating a Client (Version 3.x or Later)

A cluster provides a client for you to connect to a server, view task results, or manage data. If you modify service configuration parameters on Manager and restart the service, you need to download and install the client again or use the configuration file to update the client.

#### Updating the Client Configuration

**Method 1:**

- Step 1** Log in to FusionInsight Manager. For details, see [Accessing FusionInsight Manager \(MRS 3.x or Later\)](#). Click the name of the cluster to be operated in the **Cluster** drop-down list.
- Step 2** Choose **More > Download Client > Configuration Files Only**.
- The generated compressed file contains the configuration files of all services.
- Step 3** Determine whether to generate a configuration file on the cluster node.
- If yes, select **Save to Path**, and click **OK** to generate the client file. By default, the client file is generated in **/tmp/FusionInsight-Client** on the active management node. You can also store the client file in other directories, and user **omm** has the read, write, and execute permissions on the directories. Then go to [Step 4](#).
  - If no, click **OK**, specify a local save path, and download the complete client. Wait until the download is complete and go to [Step 4](#).
- Step 4** Use WinSCP to save the compressed file to the client installation directory, for example, **/opt/hadoopclient**, as the client installation user.
- Step 5** Decompress the software package.
- Run the following commands to go to the directory where the client is installed, and decompress the file to a local directory. For example, the downloaded client file is **FusionInsight\_Cluster\_1\_Services\_Client.tar**.
- ```
cd /opt/hadoopclient
tar -xvf FusionInsight_Cluster_1_Services_Client.tar
```
- Step 6** Verify the software package.
- Run the following command to verify the decompressed file and check whether the command output is consistent with the information in the **sha256** file.
- ```
sha256sum -c
FusionInsight_Cluster_1_Services_ClientConfig_ConfigFiles.tar.sha256
```
- ```
FusionInsight_Cluster_1_Services_ClientConfig_ConfigFiles.tar: OK
```
- Step 7** Decompress the package to obtain the configuration file.
- ```
tar -xvf FusionInsight_Cluster_1_Services_ClientConfig_ConfigFiles.tar
```
- Step 8** Run the following command in the client installation directory to update the client using the configuration file:
- ```
sh refreshConfig.sh Client installation directory Directory where the configuration file is located
```
- For example, run the following command:
- ```
sh refreshConfig.sh /opt/hadoopclient /opt/hadoopclient/
FusionInsight_Cluster_1_Services_ClientConfig_ConfigFiles
```
- If the following information is displayed, the configurations have been updated successfully.
- ```
Succeed to refresh components client config.
```
- End

**Method 2:**

- Step 1** Log in to the client installation node as user **root**.
- Step 2** Go to the client installation directory, for example, **/opt/hadoopclient** and run the following commands to update the configuration file:

```
cd /opt/hadoopclient
```

```
sh autoRefreshConfig.sh
```

- Step 3** Enter the username and password of the FusionInsight Manager administrator and the floating IP address of FusionInsight Manager.
- Step 4** Enter the names of the components whose configuration needs to be updated. Use commas (,) to separate the component names. Press **Enter** to update the configurations of all components if necessary.

If the following information is displayed, the configurations have been updated successfully.

```
Succeed to refresh components client config.
```

```
----End
```

## 10.2.2 Updating a Client (Versions Earlier Than 3.x)

 **NOTE**

This section applies to clusters of versions earlier than MRS 3.x. For MRS 3.x or later, see [Updating a Client \(Version 3.x or Later\)](#).

### Updating a Client Configuration File

**Scenario**

An MRS cluster provides a client for you to connect to a server, view task results, or manage data. Before using an MRS client, you need to download and update the client configuration file if service configuration parameters are modified and a service is restarted or the service is merely restarted on MRS Manager.

During cluster creation, the original client is stored in the **/opt/client** directory on all nodes in the cluster by default. After the cluster is created, only the client of a Master node can be directly used. To use the client of a Core node, you need to update the client configuration file first.

**Procedure****Method 1:**

- Step 1** Log in to MRS Manager. For details, see [Accessing Manager](#). Then, choose **Services**.
- Step 2** Click **Download Client**.

Set **Client Type to Only configuration files**, **Download To to Server**, and click **OK** to generate the client configuration file. The generated file is saved in the **/tmp/MRS-client** directory on the active management node by default. You can customize the file path.



**Step 3** Query and log in to the active Master node.

**Step 4** If you use the client in the cluster, run the following command to switch to user **omm**. If you use the client outside the cluster, switch to user **root**.

```
sudo su - omm
```

**Step 5** Run the following command to switch to the client directory, for example, **/opt/Bigdata/client**:

```
cd /opt/Bigdata/client
```

**Step 6** Run the following command to update client configurations:

```
sh refreshConfig.sh Client installation directory Full path of the client configuration file package
```

For example, run the following command:

```
sh refreshConfig.sh /opt/Bigdata/client /tmp/MRS-client/  
MRS_Services_Client.tar
```

If the following information is displayed, the configurations have been updated successfully.

```
ReFresh components client config is complete.  
Succeed to refresh components client config.
```

```
----End
```

#### Method 2:

**Step 1** After the cluster is installed, run the following command to switch to user **omm**. If you use the client outside the cluster, switch to user **root**.

```
sudo su - omm
```

**Step 2** Run the following command to switch to the client directory, for example, **/opt/Bigdata/client**:

```
cd /opt/Bigdata/client
```

**Step 3** Run the following command and enter the name of an MRS Manager user with the download permission and its password (for example, the username is **admin** and the password is the one set during cluster creation) as prompted to update client configurations.

```
sh autoRefreshConfig.sh
```

**Step 4** After the command is executed, the following information is displayed, where *XXX* indicates the name of the component installed in the cluster. To update client configurations of all components, press **Enter**. To update client configurations of some components, enter the component names and separate them with commas (,).

```
Components "xxx" have been installed in the cluster. Please input the comma-separated names of the components for which you want to update client configurations. If you press Enter without inputting any component name, the client configurations of all components will be updated:
```

If the following information is displayed, the configurations have been updated successfully.

```
Succeed to refresh components client config.
```

If the following information is displayed, the username or password is incorrect.

```
login manager failed,Incorrect username or password.
```

 **NOTE**

- This script automatically connects to the cluster and invokes the **refreshConfig.sh** script to download and update the client configuration file.
- By default, the client uses the floating IP address specified by **wsom=xxx** in the **Version** file in the installation directory to update the client configurations. To update the configuration file of another cluster, modify the value of **wsom=xxx** in the **Version** file to the floating IP address of the corresponding cluster before performing this step.

----End

## Fully Updating the Original Client of the Active Master Node

### Scenario

During cluster creation, the original client is stored in the **/opt/client** directory on all nodes in the cluster by default. The following uses **/opt/Bigdata/client** as an example.

- For a normal MRS cluster, you will use the pre-installed client on a Master node to submit a job on the management console page.
- You can also use the pre-installed client on the Master node to connect to a server, view task results, and manage data.

After installing the patch on the cluster, you need to update the client on the Master node to ensure that the functions of the built-in client are available.

### Procedure

**Step 1** Log in to MRS Manager. For details, see [Accessing Manager](#). Then, choose **Services**.

**Step 2** Click **Download Client**.

Set **Client Type** to **All client files**, **Download To** to **Server**, and click **OK** to generate the client configuration file. The generated file is saved in the **/tmp/MRS-client** directory on the active management node by default. You can customize the file path.

**Step 3** Query and log in to the active Master node.

**Step 4** On the ECS, switch to user **root** and copy the installation package to the **/opt** directory.

```
sudo su - root
```

```
cp /tmp/MRS-client/MRS_Services_Client.tar /opt
```

**Step 5** Run the following command in the **/opt** directory to decompress the package and obtain the verification file and the configuration package of the client:

```
tar -xvf MRS_Services_Client.tar
```

**Step 6** Run the following command to verify the configuration file package of the client:

```
sha256sum -c MRS_Services_ClientConfig.tar.sha256
```

The command output is as follows:

```
MRS_Services_ClientConfig.tar: OK
```

**Step 7** Run the following command to decompress **MRS\_Services\_ClientConfig.tar**:

```
tar -xvf MRS_Services_ClientConfig.tar
```

**Step 8** Run the following command to move the original client to the **/opt/Bigdata/client\_bak** directory:

```
mv /opt/Bigdata/client /opt/Bigdata/client_bak
```

**Step 9** Run the following command to install the client in a new directory. The client path must be **/opt/Bigdata/client**.

```
sh /opt/MRS_Services_ClientConfig/install.sh /opt/Bigdata/client
```

If the following information is displayed, the client has been successfully installed:

```
Components client installation is complete.
```

**Step 10** Run the following command to modify the user and user group of the **/opt/Bigdata/client** directory:

```
chown omm:wheel /opt/Bigdata/client -R
```

**Step 11** Run the following command to configure environment variables:

```
source /opt/Bigdata/client/bigdata_env
```

**Step 12** If Kerberos authentication is enabled for the current cluster, run the following command to authenticate the user. If Kerberos authentication is disabled for the current cluster, skip this step.

```
kinit MRS cluster user
```

Example: **kinit admin**

**Step 13** Run the client command of a component.

For example, run the following command to query the HDFS directory:

```
hdfs dfs -ls /
```

```
----End
```

## Fully Updating the Original Client of the Standby Master Node

**Step 1** Repeat **Step 1** to **Step 3** to log in to the standby Master node, and run the following command to switch to user **omm**:

```
sudo su - omm
```

**Step 2** Run the following command on the standby Master node to copy the downloaded client package from the active Master node (**master1** is used as an example):

```
scp omm@master1_host_name:/tmp/MRS-client/  
MRS_Services_Client.tar /tmp/MRS-client/
```

**Step 3** Repeat **Step 4** to **Step 13** to update the client of the standby Master node.

```
----End
```

## 10.3 Using the Client of Each Component

### 10.3.1 Using a ClickHouse Client

ClickHouse is a column-based database oriented to online analysis and processing. It supports SQL query and provides good query performance. The aggregation analysis and query performance based on large and wide tables is excellent, which is one order of magnitude faster than other analytical databases.

#### Prerequisites

You have installed the client, for example, in the `/opt/hadoopclient` directory. The client directory used in the following operations is only an example. Change it to the actual installation directory. Before using the client, download and update the client configuration file, and ensure that the active management node of Manager is available.

#### Procedure

**Step 1** Log in to the node where the client is installed as the client installation user.

**Step 2** Run the following command to go to the client installation directory:

```
cd /opt/hadoopclient
```

**Step 3** Run the following command to configure environment variables:

```
source bigdata_env
```

**Step 4** If Kerberos authentication is enabled for the current cluster, run the following command to authenticate the current user. The current user must have the permission to create ClickHouse tables. Therefore, you need to bind the user to the corresponding role.

```
kinit Component service user
```

Example: **kinit clickhouseuser**

**Step 5** Run the client command of the ClickHouse component.

Run the **clickhouse -h** command to view the command help of ClickHouse.

The command output is as follows:

```
Use one of the following commands:
clickhouse local [args]
clickhouse client [args]
clickhouse benchmark [args]
clickhouse server [args]
clickhouse performance-test [args]
clickhouse extract-from-config [args]
clickhouse compressor [args]
clickhouse format [args]
clickhouse copier [args]
clickhouse obfuscator [args]
...
```

For details about how to use the command, see <https://clickhouse.tech/docs/en/operations/>.

The following table describes the parameters when the **clickhouse client** command is used to connect to the ClickHouse server.

**Table 10-2** Parameters of the clickhouse client command

Parameter	Description
--host	Host name of the server. The default value is <b>localhost</b> . You can use the host name or IP address of the node where the ClickHouse instance is located.
--port	Port for connection. <ul style="list-style-type: none"> <li>• If the SSL security connection is used, the default port number is <b>9440</b>, the parameter <b>--secure</b> must be carried. For details about the port number, search for the <b>tcp_port_secure</b> parameter in the ClickHouseServer instance configuration.</li> <li>• If non-SSL security connection is used, the default port number is <b>9000</b>, the parameter <b>--secure</b> does not need to be carried. For details about the port number, search for the <b>tcp_port</b> parameter in the ClickHouseServer instance configuration.</li> </ul>
--user	Username. Create a user with this name on Manager and bind the user to the corresponding role. <ul style="list-style-type: none"> <li>• If Kerberos authentication is enabled for the current cluster and the user authentication is successful, you do not need to carry the <b>--user</b> and <b>--password</b> parameters when logging in to the client as the authenticated user. You must create a user with this name on Manager because there is no default user in the Kerberos cluster scenario.</li> <li>• If Kerberos authentication is not enabled for the current cluster, you can specify a user and its password created on Manager when logging in to the client. If the user is used for the first time, you need to log in to Manager to change the password. If the user and password parameters are not carried, user <b>default</b> is used for login by default.</li> </ul>
--password	Password. The default password is an empty string. This parameter is used together with the <b>--user</b> parameter. You can set a password when creating a user on Manager.
--query	Query to process when using non-interactive mode.
--database	Current default database. The default value is <b>default</b> , which is the default configuration on the server.
--multiline	If this parameter is specified, multiline queries are allowed. ( <b>Enter</b> only indicates line feed and does not indicate that the query statement is complete.)

Parameter	Description
--multiquery	If this parameter is specified, multiple queries separated with semicolons (;) can be processed. This parameter is valid only in non-interactive mode.
--format	Specified default format used to output the result.
--vertical	If this parameter is specified, the result is output in vertical format by default. In this format, each value is printed on a separate line, which helps to display a wide table.
--time	If this parameter is specified, the query execution time is printed to <b>stderr</b> in non-interactive mode.
--stacktrace	If this parameter is specified, stack trace information will be printed when an exception occurs.
--config-file	Name of the configuration file.
--secure	If this parameter is specified, the server will be connected in SSL mode.
--history_file	Path of files that record command history.
--param_<name>	Query with parameters. Pass values from the client to the server. For details, see <a href="https://clickhouse.tech/docs/en/interfaces/cli/#cli-queries-with-parameters">https://clickhouse.tech/docs/en/interfaces/cli/#cli-queries-with-parameters</a> .

- Using SSL for login when Kerberos authentication is disabled for the current cluster:

```
clickhouse client --host IP address of the ClickHouse instance --user Username --password Password --port 9440 --secure
```

- Using SSL for login when Kerberos authentication is enabled for the current cluster:

You must create a user on Manager because there is no default user in the Kerberos cluster scenario.

After the user authentication is successful, you do not need to carry the **--user** and **--password** parameters when logging in to the client as the authenticated user.

```
clickhouse client --host IP address of the ClickHouse instance --port 9440 --secure
```

 **NOTE**

You can log in to FusionInsight Manager and choose **Cluster > Services > ClickHouse > Instance** to obtain the service IP address of the ClickHouseServer instance.

----End

## 10.3.2 Using a Flink Client

This section describes how to use Flink to run wordcount jobs.

## Prerequisites

- Flink has been installed in an MRS cluster.
- The cluster runs properly and the client has been correctly installed, for example, in the **/opt/hadoopclient** directory. The client directory in the following operations is only an example. Change it to the actual installation directory.

## Using the Flink Client (Versions Earlier Than MRS 3.x)

**Step 1** Log in to the node where the client is installed as the client installation user.

**Step 2** Run the following command to go to the client installation directory:

```
cd /opt/hadoopclient
```

**Step 3** Run the following command to initialize environment variables:

```
source /opt/hadoopclient/bigdata_env
```

**Step 4** If Kerberos authentication is enabled for the cluster, perform the following steps. If not, skip this whole step.

1. Prepare a user for submitting Flink jobs..
2. Log in to Manager as the newly created user.

Log in to Manager of the cluster. For details, see [Accessing Manager](#). Choose **System Settings > User Management**. In the **Operation** column of the row that contains the added user, choose **More > Download Authentication Credential**.

3. Decompress the downloaded authentication credential package and copy the **user.keytab** file to the client node, for example, to the **/opt/hadoopclient/Flink/flink/conf** directory on the client node. If the client is installed on a node outside the cluster, copy the **krb5.conf** file to the **/etc/** directory on this node.
4. Configure security authentication by adding the **keytab** path and username in the **/opt/hadoopclient/Flink/flink/conf/flink-conf.yaml** configuration file.

```
security.kerberos.login.keytab: <user.keytab file path>
```

```
security.kerberos.login.principal: <Username>
```

Example:

```
security.kerberos.login.keytab: /opt/hadoopclient/Flink/flink/conf/user.keytab
```

```
security.kerberos.login.principal: test
```

5. Generate the **generate\_keystore.sh** script and save it to the **bin** directory of the Flink client. In the **bin** directory of the Flink client, run the following command to harden the security. Set **password** to a new password for submitting jobs.

```
sh generate_keystore.sh <password>
```

The script automatically replaces the SSL value in the **/opt/hadoopclient/Flink/flink/conf/flink-conf.yaml** file.

6. Configure paths for the client to access the **flink.keystore** and **flink.truststore** files.

- Absolute path: After the script is executed, the file path of **flink.keystore** and **flink.truststore** is automatically set to the absolute path **/opt/**

- hadoopclient/Flink/flink/conf/** in the **flink-conf.yaml** file. In this case, you need to move the **flink.keystore** and **flink.truststore** files from the **conf** directory to this absolute path on the Flink client and Yarn nodes.
- Relative path: Perform the following steps to set the file path of **flink.keystore** and **flink.truststore** to the relative path and ensure that the directory where the Flink client command is executed can directly access the relative paths.
    - i. Create a directory, for example, **ssl**, in **/opt/hadoopclient/Flink/flink/conf/**.
    - ii. Move the **flink.keystore** and **flink.truststore** files to the **/opt/hadoopclient/Flink/flink/conf/ssl/** directory.
    - iii. Change the values of the following parameters to relative paths in the **flink-conf.yaml** file:

```
security.ssl.internal.keystore: ssl/flink.keystore
security.ssl.internal.truststore: ssl/flink.truststore
```
7. Add the IP addresses of the nodes where the client is located to the following configuration items in the configuration file (for example, **/opt/hadoopclient/Flink/flink/conf/flink-conf.yaml**). Use commas (,) to separate IP addresses.

```
web.access-control-allow-origin: xx.xx.xxx.xxx
jobmanager.web.allow-access-address: xx.xx.xxx.xxx
```

#### Step 5 Run a wordcount job.

#### NOTICE

To submit or run jobs on Flink, the user must have the following permissions:

- If Ranger authentication is enabled, the current user must belong to the **hadoop** group or the user has been granted the **/flink** read and write permissions in Ranger.
  - If Ranger authentication is disabled, the current user must belong to the **hadoop** group.
- 
- Normal cluster (Kerberos authentication disabled)
    - Run the following commands to start a session and submit a job in the session:

```
yarn-session.sh -nm "session-name"
flink run /opt/hadoopclient/Flink/flink/examples/streaming/WordCount.jar
```
    - Run the following command to submit a single job on Yarn:

```
flink run -m yarn-cluster /opt/hadoopclient/Flink/flink/examples/streaming/WordCount.jar
```
  - Security cluster (Kerberos authentication enabled)
    - If the **flink.keystore** and **flink.truststore** file are stored in the absolute path:
      - Run the following commands to start a session and submit a job in the session:

```
yarn-session.sh -nm "session-name"
```



**flink run /opt/hadoopclient/Flink/flink/examples/streaming/WordCount.jar**

- Run the following command to submit a single job on Yarn:
 

**flink run -m yarn-cluster /opt/hadoopclient/Flink/flink/examples/streaming/WordCount.jar**
- If the **flink.keystore** and **flink.truststore** file are stored in the relative path:
  - In the same directory of SSL, run the following commands to start a session and submit jobs in the session. The SSL directory is a relative path. For example, if the SSL directory is **opt/hadoopclient/Flink/flink/conf/**, then run the following commands in this directory:
 

**yarn-session.sh -t ssl/ -nm "session-name"**

**flink run /opt/hadoopclient/Flink/flink/examples/streaming/WordCount.jar**
  - Run the following command to submit a single job on Yarn:
 

**flink run -m yarn-cluster -yt ssl/ /opt/hadoopclient/Flink/flink/examples/streaming/WordCount.jar**

**Step 6** After the job has been successfully submitted, the following information is displayed on the client:

**Figure 10-3** Job submitted successfully on Yarn

```
[root@node-master1ks2P ~]# flink run -m yarn-cluster /opt/client/Flink/flink/examples/streaming/WordCount.jar
2019-07-10 16:30:11,090 | WARN | [main] | The short-circuit local reads feature cannot be used because libhadoop cannot be loaded. | org.apache.hadoop.hdfs.shortcircuit.DomainSocketFactory (DomainSocketFactory.java:118)
2019-07-10 16:30:11,090 | WARN | [main] | The short-circuit local reads feature cannot be used because libhadoop cannot be loaded. | org.apache.hadoop.hdfs.shortcircuit.DomainSocketFactory (DomainSocketFactory.java:118)
Starting execution of program
Executing WordCount example with default input data set.
Use --input to specify file input.
Printing result to stdout. Use --output to specify output path.
Program execution finished
Job with JobID c042b1921e00afe2bb24b51a5b61d has finished.
Job Runtime: 7953 ms
```

**Figure 10-4** Session started successfully

```
[root@node-master1ks2P Hive]# yarn-session.sh -m "test4doo" -d
2019-07-26 09:17:58,919 | WARN | [main] | Unable to load native-hadoop library for your platform... using builtin-java classes where applicable | org.apache.hadoop.util.NativeCodeLoader (NativeCodeLoader.java:62)
2019-07-26 09:17:58,988 | WARN | [main] | The short-circuit local reads feature cannot be used because libhadoop cannot be loaded. | org.apache.hadoop.hdfs.shortcircuit.DomainSocketFactory (DomainSocketFactory.java:118)
2019-07-26 09:17:58,988 | WARN | [main] | The short-circuit local reads feature cannot be used because libhadoop cannot be loaded. | org.apache.hadoop.hdfs.shortcircuit.DomainSocketFactory (DomainSocketFactory.java:118)
Flink JobManager is now running on node-ana-corehdxp:32586 with leader id b9b5ab8-1983-435f-bb00-ad128fd1d46b.
JobManager Web Interfaces: http://192.168.2.01:47097
[root@node-master1ks2P Hive]#
```

**Figure 10-5** Job submitted successfully in the session

```
[root@node-master1ks2P Hive]# flink run /opt/client/Flink/flink/examples/streaming/WordCount.jar
YARN properties set default parallelism to 3
2019-07-26 09:19:20,548 | WARN | [main] | The short-circuit local reads feature cannot be used because libhadoop cannot be loaded. | org.apache.hadoop.hdfs.shortcircuit.DomainSocketFactory (DomainSocketFactory.java:118)
2019-07-26 09:19:20,548 | WARN | [main] | The short-circuit local reads feature cannot be used because libhadoop cannot be loaded. | org.apache.hadoop.hdfs.shortcircuit.DomainSocketFactory (DomainSocketFactory.java:118)
Starting execution of program
Executing WordCount example with default input data set.
Use --input to specify file input.
Printing result to stdout. Use --output to specify output path.
Program execution finished
Job with JobID 5b0bc1806563f3d792a19163c2e7c3c3 has finished.
Job Runtime: 5099 ms
[root@node-master1ks2P Hive]#
```

**Step 7** Go to the native page of the Yarn service, find the application of the job, and click the application name to go to the job details page. For details, see .

- If the job is not completed, click **Tracking URL** to go to the native Flink page and view the job running information.
- If the job submitted in a session has been completed, you can click **Tracking URL** to log in to the native Flink service page to view job information.

Figure 10-6 Application

The screenshot shows the Hadoop Application Overview page for application\_1561367690309\_0044. The page is titled "Application application\_1561367690309\_0044" and is logged in as admin. The main content area displays the following details:

- User:** test
- Name:** testjob
- Application Type:** Apache Flink
- Application Tags:** (empty)
- Application Priority:** 0 (Higher Integer value indicates higher priority)
- YarnApplicationState:** RUNNING: AM has registered with RM and started running.
- Queue:** default
- FinalStatus Reported by AM:** Application has not completed yet.
- Started:** Thu Jul 4 15:33:40 +0800 2019
- Elapsed:** 145hrs, 1mins, 6sec
- Tracking URL:** [ApplicationMaster](#)
- Log Aggregation Status:** NOT\_START
- Diagnostics:** (empty)
- Unmanaged Application:** false
- Application Node Label expression:** <Not set>
- AM container Node Label expression:** <DEFAULT\_PARTITION>

Below the details, the **Application Metrics** section shows:

- Total Resource Preempted:** <memory0, vCores0>
- Total Number of Non-AM Containers Preempted:** 0
- Total Number of AM Containers Preempted:** 0
- Resource Preempted from Current Attempt:** <memory0, vCores0>
- Number of Non-AM Containers Preempted from Current Attempt:** 0
- Aggregate Resource Allocation:** 534592479 MB-seconds, 522062 vcore-seconds
- Aggregate Preempted Resource Allocation:** 0 MB-seconds, 0 vcore-seconds

At the bottom, there is a table of application attempts:

Attempt ID	Started	Node	Logs	Nodes blacklisted by the app.	Nodes blacklisted by the system
appattempt_1561367690309_0044_000001	Thu Jul 4 15:33:40 +0800 2019	https://node-ana-cos3z-DP:8044	0	0	0

----End

## Using the Flink Client (MRS 3.x or Later)

**Step 1** Log in to the node where the client is installed as the client installation user.

**Step 2** Run the following command to go to the client installation directory:

```
cd /opt/hadoopclient
```

**Step 3** Run the following command to initialize environment variables:

```
source /opt/hadoopclient/bigdata_env
```

**Step 4** If Kerberos authentication is enabled for the cluster, perform the following steps. If not, skip this whole step.

1. Prepare a user for submitting Flink jobs.
2. Log in to Manager as the newly created user.

Log in to Manager. For details, see [Accessing Manager](#). Choose **System > Permission > Manage User**. On the displayed page, locate the row that contains the added user, click **More** in the **Operation** column, and select **Download authentication credential**.

3. Decompress the downloaded authentication credential package and copy the **user.keytab** file to the client node, for example, to the **/opt/hadoopclient/Flink/flink/conf** directory on the client node. If the client is installed on a node outside the cluster, copy the **krb5.conf** file to the **/etc/** directory on this node.
4. In security mode, append the service IP address of the node where the client is installed and floating IP address of Manager to the **jobmanager.web.allow-access-address** configuration item in the **/opt/hadoopclient/Flink/flink/conf/flink-conf.yaml** file. Use commas (,) to separate IP addresses.

 NOTE

- To obtain the service IP address of the node where the client is installed, perform the following operations:
    - Node inside the cluster:

In the navigation tree of the MRS management console, choose **Clusters > Active Clusters**, select a cluster, and click its name to switch to the cluster details page.

On the **Nodes** tab page, view the IP address of the node where the client is installed.
    - Node outside the cluster: IP address of the ECS where the client is installed.
  - To obtain the floating IP address of Manager, perform the following operations:
    - In the navigation tree of the MRS management console, choose **Clusters > Active Clusters**, select a cluster, and click its name to switch to the cluster details page.
    - On the **Nodes** tab page, view the **Name**. The node that contains **master1** in its name is the Master1 node. The node that contains **master2** in its name is the Master2 node.
    - Log in to the Master2 node remotely, and run the **ifconfig** command. In the command output, **eth0:wsom** indicates the floating IP address of MRS Manager. Record the value of **inet**. If the floating IP address of MRS Manager cannot be queried on the Master2 node, switch to the Master1 node to query and record the floating IP address. If there is only one Master node, query and record the cluster manager IP address of the Master node.
5. Configure security authentication by adding the **keytab** path and username in the **/opt/hadoopclient/Flink/flink/conf/flink-conf.yaml** configuration file.
- ```
security.kerberos.login.keytab: <user.keytab file path>  
security.kerberos.login.principal: <Username>
```
- Example:
- ```
security.kerberos.login.keytab: /opt/hadoopclient/Flink/flink/conf/user.keytab  
security.kerberos.login.principal: test
```
6. Generate the **generate\_keystore.sh** script and save it to the **bin** directory of the Flink client. For details, see . In the **bin** directory of the Flink client, run the following command to harden the security. For details see . Set **password** to a new password for submitting jobs.
- ```
sh generate_keystore.sh <password>
```
- The script automatically replaces the SSL value in the **/opt/hadoopclient/Flink/flink/conf/flink-conf.yaml** file.

 NOTE

After operations in are performed, the **flink.keystore** and **flink.truststore** files are generated in the **conf** directory of the Flink client and the following configuration items in the **flink-conf.yaml** client configuration file are set by default:

- Set **security.ssl.keystore** to the absolute path of the **flink.keystore** file.
- Set **security.ssl.truststore** to the absolute path of the **flink.truststore** file.
- Set **security.cookie** to a random password automatically generated by the **generate\_keystore.sh** script.
- By default, **security.ssl.encrypt.enabled** is set to **false** in the **flink-conf.yaml** file by default. The **generate\_keystore.sh** script sets **security.ssl.key-password**, **security.ssl.keystore-password**, and **security.ssl.truststore-password** to the password entered when the **generate\_keystore.sh** script is called.
- If ciphertext is required and **security.ssl.encrypt.enabled** is set to **true** in the **flink-conf.yaml** file, the **generate\_keystore.sh** script does not set **security.ssl.key-password**, **security.ssl.keystore-password**, and **security.ssl.truststore-password**. To obtain the values, use the Manager plaintext encryption API by running the following command: **curl -k -i -u Username:Password -X POST -HContent-type:application/json -d '{"plainText":"Password"}' 'https://x.x.x.x:28443/web/api/v2/tools/encrypt'**  
In the preceding command, *Username:Password* indicates the user name and password for logging in to the system. The password of "plainText" indicates the one used to call the **generate\_keystore.sh** script. *x.x.x.x* indicates the floating IP address of Manager.

7. Configure paths for the client to access the **flink.keystore** and **flink.truststore** files.
  - Absolute path: After the script is executed, the file path of **flink.keystore** and **flink.truststore** is automatically set to the absolute path **/opt/hadoopclient/Flink/flink/conf/** in the **flink-conf.yaml** file. In this case, you need to move the **flink.keystore** and **flink.truststore** files from the **conf** directory to this absolute path on the Flink client and Yarn nodes.
  - Relative path: Perform the following steps to set the file path of **flink.keystore** and **flink.truststore** to the relative path and ensure that the directory where the Flink client command is executed can directly access the relative paths.
    - i. Create a directory, for example, **ssl**, in **/opt/hadoopclient/Flink/flink/conf/**.
    - ii. Move the **flink.keystore** and **flink.truststore** files to the **/opt/hadoopclient/Flink/flink/conf/ssl/** directory.
    - iii. Change the values of the following parameters to relative paths in the **flink-conf.yaml** file:

```
security.ssl.keystore: ssl/flink.keystore
security.ssl.truststore: ssl/flink.truststore
```
8. Add the IP addresses of the nodes where the client is located to the following configuration items in the configuration file (for example, **/opt/hadoopclient/Flink/flink/conf/flink-conf.yaml**). Use commas (,) to separate IP addresses.

```
web.access-control-allow-origin: xx.xx.xxx.xxx
jobmanager.web.allow-access-address: xx.xx.xxx.xxx
```

**Step 5** Run a wordcount job.

**NOTICE**

To submit or run jobs on Flink, the user must have the following permissions:

- If Ranger authentication is enabled, the current user must belong to the **hadoop** group or the user has been granted the **/flink** read and write permissions in Ranger.
- If Ranger authentication is disabled, the current user must belong to the **hadoop** group.

- Normal cluster (Kerberos authentication disabled)
  - Run the following commands to start a session and submit a job in the session:  

```
yarn-session.sh -nm "session-name"
flink run /opt/hadoopclient/Flink/flink/examples/streaming/WordCount.jar
```
  - Run the following command to submit a single job on Yarn:  

```
flink run -m yarn-cluster /opt/hadoopclient/Flink/flink/examples/streaming/WordCount.jar
```
- Security cluster (Kerberos authentication enabled)
  - If the **flink.keystore** and **flink.truststore** file are stored in the absolute path:
    - Run the following commands to start a session and submit a job in the session:  

```
yarn-session.sh -nm "session-name"
flink run /opt/hadoopclient/Flink/flink/examples/streaming/WordCount.jar
```
    - Run the following command to submit a single job on Yarn:  

```
flink run -m yarn-cluster /opt/hadoopclient/Flink/flink/examples/streaming/WordCount.jar
```
  - If the **flink.keystore** and **flink.truststore** file are stored in the relative path:
    - In the same directory of SSL, run the following commands to start a session and submit jobs in the session. The SSL directory is a relative path. For example, if the SSL directory is **opt/hadoopclient/Flink/flink/conf/**, then run the following commands in this directory:  

```
yarn-session.sh -t ssl/ -nm "session-name"
flink run /opt/hadoopclient/Flink/flink/examples/streaming/WordCount.jar
```
    - Run the following command to submit a single job on Yarn:  

```
flink run -m yarn-cluster -yt ssl/ /opt/hadoopclient/Flink/flink/examples/streaming/WordCount.jar
```

**Step 6** After the job has been successfully submitted, the following information is displayed on the client:

Figure 10-7 Job submitted successfully on Yarn

```
[root@node-master1kszp ~]# flink run -m yarn-cluster /opt/client/flink/flink/examples/streaming/WordCount.jar
2019-07-10 16:30:11,099 | WARN | [main] | The short-circuit local reads feature cannot be used because libhadoop cannot be loaded. | org.apache.hadoop.hdfs.shortcircuit.DomainSocketFactory (DomainSocketFactory.java:118)
2019-07-10 16:30:11,099 | WARN | [main] | The short-circuit local reads feature cannot be used because libhadoop cannot be loaded. | org.apache.hadoop.hdfs.shortcircuit.DomainSocketFactory (DomainSocketFactory.java:118)
Starting execution of program
Executing WordCount example with default input data set.
Use --input to specify file input.
Printing result to stdout. Use --output to specify output path.
Program execution finished
Job with JobID c045b3021889a1efa2bb24d51a5b5d has finished.
Job Runtime: 7953 ms
```

Figure 10-8 Session started successfully

```
[root@node-master1kszp ~]# yarn-session.sh -m "test4doc" -d
2019-07-26 09:17:00,219 | WARN | [main] | Unable to load native-hadoop library for your platform... using builtin-java classes where applicable | org.apache.hadoop.util.NativeCodeLoader (NativeCodeLoader.java:62)
2019-07-26 09:17:00,986 | WARN | [main] | The short-circuit local reads feature cannot be used because libhadoop cannot be loaded. | org.apache.hadoop.hdfs.shortcircuit.DomainSocketFactory (DomainSocketFactory.java:118)
Flink JobManager is now running on node-ana-corehdp:32586 with leader id b9bb5ab8-1983-435f-bb00-ad128fd1d46b.
JobManager Web Interface: http://192.168.2.61:47897
[root@node-master1kszp ~]#
```

Figure 10-9 Job submitted successfully in the session

```
[root@node-master1kszp ~]# flink run /opt/client/flink/flink/examples/streaming/WordCount.jar
YARN properties set default parallelism to 3
2019-07-26 09:19:20,540 | WARN | [main] | The short-circuit local reads feature cannot be used because libhadoop cannot be loaded. | org.apache.hadoop.hdfs.shortcircuit.DomainSocketFactory (DomainSocketFactory.java:118)
2019-07-26 09:19:20,548 | WARN | [main] | The short-circuit local reads feature cannot be used because libhadoop cannot be loaded. | org.apache.hadoop.hdfs.shortcircuit.DomainSocketFactory (DomainSocketFactory.java:118)
Starting execution of program
Executing WordCount example with default input data set.
Use --input to specify file input.
Printing result to stdout. Use --output to specify output path.
Program execution finished
Job with JobID Shw1436653fd792a19163c2e7c3c3 has finished.
Job Runtime: 5906 ms
[root@node-master1kszp ~]#
```

**Step 7** Go to the native page of the Yarn service, find the application of the job, and click the application name to go to the job details page. For details, see .

- If the job is not completed, click **Tracking URL** to go to the native Flink page and view the job running information.
- If the job submitted in a session has been completed, you can click **Tracking URL** to log in to the native Flink service page to view job information.

Figure 10-10 Application

The screenshot shows the Hadoop Application Overview page for application\_1561367690309\_0044. The page includes a navigation menu on the left with options like Cluster, About, Nodes, Node Labels, Applications, Scheduler, and Tools. The main content area displays application details such as User (test), Name (testsql), Application Type (Apache Flink), and Application Tags. It also shows Application Metrics including Total Resource Preempted, Total Number of Non-AM Containers Preempted, and Aggregate Preempted Resource Allocation. A table at the bottom shows the attempt details for the application.

----End

## 10.3.3 Using a Flume Client

### Scenario

You can use Flume to import collected log information to Kafka.

### Prerequisites

- A streaming cluster with Kerberos authentication enabled has been created.

- The Flume client has been installed on the node where logs are generated, for example, in the **/opt/Flumeclient** directory. For details about how to install the Flume client, see . The client directory in the following operations is only an example. Change it to the actual installation directory.
- The streaming cluster can properly communicate with the node where logs are generated.

## Using the Flume Client (Versions Earlier Than MRS 3.x)

### NOTE

You do not need to perform [Step 2](#) to [Step 5](#) for a normal cluster.

#### **Step 1** Install the client.

For details, see .

#### **Step 2** Copy the configuration file of the authentication server from the Master1 node to the *Flume client installation directory*/**fusioninsight-flume-Flume component version number/conf** directory on the node where the Flume client resides.

The full file path is **`${BIGDATA_HOME}/MRS_Current/1_X_KerberosClient/etc/kdc.conf`**.

In the preceding path, **X** indicates a random number. Change it based on the site requirements. The file must be saved by the user who installs the Flume client, for example, user **root**.

#### **Step 3** Copy the user authentication file from this node to the *Flume client installation directory*/**fusioninsight-flume-Flume component version number/conf** directory on the Flume client node.

The full file path is **`${BIGDATA_HOME}/MRS_XXX/install/FusionInsight-Flume-Flume component version number/flume/conf/flume.keytab`**.

In the preceding paths, **XXX** indicates the product version number. Change it based on the site requirements. The file must be saved by the user who installs the Flume client, for example, user **root**.

#### **Step 4** Copy the **jaas.conf** file from this node to the **conf** directory on the Flume client node.

The full file path is **`${BIGDATA_HOME}/MRS_Current/1_X_Flume/etc/jaas.conf`**.

In the preceding path, **X** indicates a random number. Change it based on the site requirements. The file must be saved by the user who installs the Flume client, for example, user **root**.

#### **Step 5** Log in to the Flume client node and go to the client installation directory. Run the following command to modify the file:

```
vi conf/jaas.conf
```

Change the full path of the user authentication file defined by **keyTab** to the **Flume client installation directory**/**fusioninsight-flume-Flume component version number/conf** saved in [Step 3](#), and save the modification and exit.

#### **Step 6** Run the following command to modify the **flume-env.sh** configuration file of the Flume client:

**vi *Flume client installation directory*/fusioninsight-flume-*Flume component version number*/conf/flume-env.sh**

Add the following information after **-XX:+UseCMSCompactAtFullCollection**:

```
-Djava.security.krb5.conf=Flume client installation directory/fusioninsight-flume-1.9.0/conf/kdc.conf -
Djava.security.auth.login.config=Flume client installation directory/fusioninsight-flume-1.9.0/conf/jaas.conf -
Dzookeeper.request.timeout=120000
```

For example, "**-XX:+UseCMSCompactAtFullCollection -  
Djava.security.krb5.conf=*Flume client installation directory*/fusioninsight-  
flume-*Flume component version number*/conf/kdc.conf -  
Djava.security.auth.login.config=*Flume client installation directory*/  
fusioninsight-flume-*Flume component version number*/conf/jaas.conf -  
Dzookeeper.request.timeout=120000**"

Change *Flume client installation directory* to the actual installation directory. Then save and exit.

**Step 7** Assume that the Flume client installation path is **/opt/FlumeClient**. Run the following command to restart the Flume client:

```
cd /opt/FlumeClient/fusioninsight-flume-Flume component version number/bin  
./flume-manage.sh restart
```

**Step 8** Run the following command to modify the **properties.properties** configuration file of the Flume client:

**vi *Flume client installation directory*/fusioninsight-flume-*Flume component version number*/conf/properties.properties**

Add the following information to the file:

```
#####  
#####  
client.sources = static_log_source  
client.channels = static_log_channel  
client.sinks = kafka_sink  
#####  
#####  
#LOG_TO_HDFS_ONLINE_1  
  
client.sources.static_log_source.type = spooldir  
client.sources.static_log_source.spoolDir = PATH  
client.sources.static_log_source.fileSuffix = .COMPLETED  
client.sources.static_log_source.ignorePattern = ^$  
client.sources.static_log_source.trackerDir = PATH  
client.sources.static_log_source.maxBlobLength = 16384  
client.sources.static_log_source.batchSize = 51200  
client.sources.static_log_source.inputCharset = UTF-8  
client.sources.static_log_source.deserializer = LINE  
client.sources.static_log_source.selector.type = replicating  
client.sources.static_log_source.fileHeaderKey = file  
client.sources.static_log_source.fileHeader = false  
client.sources.static_log_source.basenameHeader = true  
client.sources.static_log_source.basenameHeaderKey = basename  
client.sources.static_log_source.deletePolicy = never  
  
client.channels.static_log_channel.type = file  
client.channels.static_log_channel.dataDirs = PATH  
client.channels.static_log_channel.checkpointDir = PATH  
client.channels.static_log_channel.maxFileSize = 2146435071  
client.channels.static_log_channel.capacity = 1000000  
client.channels.static_log_channel.transactionCapacity = 612000  
client.channels.static_log_channel.minimumRequiredSpace = 524288000
```



```
client.sinks.kafka_sink.type = org.apache.flume.sink.kafka.KafkaSink
client.sinks.kafka_sink.kafka.topic = flume_test
client.sinks.kafka_sink.kafka.bootstrap.servers =
XXX.XXX.XXX.XXX:210079092,XXX.XXX.XXX.XXX:21007,XXX.XXX.XXX.XXX:21007
client.sinks.kafka_sink.flumeBatchSize = 1000
client.sinks.kafka_sink.kafka.producer.type = sync
client.sinks.kafka_sink.kafka.security.protocol = SASL_PLAINTEXT
client.sinks.kafka_sink.kafka.kerberos.domain.name = hadoop.XXX.com
client.sinks.kafka_sink.requiredAcks = 0

client.sources.static_log_source.channels = static_log_channel
client.sinks.kafka_sink.channel = static_log_channel
```

Modify the following parameters as required. Then save and exit the file.

- `spoolDir`
- `trackerDir`
- `dataDirs`
- `checkpointDir`
- `topic`  
If the topic does not exist in Kafka, the topic is automatically created by default.
- `kafka.bootstrap.servers`  
By default, the port for a security cluster is port 21007 and that for a normal cluster is port 9092.
- `kafka.security.protocol`  
Set this parameter to **SASL\_PLAINTEXT** for a security cluster and **PLAINTEXT** for a normal cluster.
- **`kafka.kerberos.domain.name`**  
You do not need to set this parameter for a normal cluster. For a security cluster, the value of this parameter is the value of **`kerberos.domain.name`** in the Kafka cluster.  
You can check **`${BIGDATA_HOME}/MRS_Current/1_X_Broker/etc/server.properties`** on the node where the broker instance resides.  
In the preceding paths, **X** indicates a random number. Change it based on the site requirements. The file must be saved by the user who installs the Flume client, for example, user **root**.

**Step 9** The Flume client automatically loads the information in the **`properties.properties`** file.

After new log files are generated in the directory specified by **`spoolDir`**, the logs will be sent to Kafka producers and can be consumed by Kafka consumers.

----End

## Using the Flume Client (MRS 3.x or Later)

### NOTE

You do not need to perform [Step 2](#) to [Step 5](#) for a normal cluster.

**Step 1** Install the client.

For details, see .

- Step 2** Copy the configuration file of the authentication server from the Master1 node to the *Flume client installation directory/fusioninsight-flume-Flume component version number/conf* directory on the node where the Flume client resides.

The full file path is **`${BIGDATA_HOME}/FusionInsight_Current/1_X_KerberosClient/etc/kdc.conf`**. In the preceding path, **X** indicates a random number. Change it based on the site requirements. The file must be saved by the user who installs the Flume client, for example, user **root**.

- Step 3** Copy the user authentication file from this node to the *Flume client installation directory/fusioninsight-flume-Flume component version number/conf* directory on the Flume client node.

The full file path is **`${BIGDATA_HOME}/FusionInsight_Porter_XXX/install/FusionInsight-Flume-Flume component version number/flume/conf/flume.keytab`**.

In the preceding paths, **XXX** indicates the product version number. Change it based on the site requirements. The file must be saved by the user who installs the Flume client, for example, user **root**.

- Step 4** Copy the **jaas.conf** file from this node to the **conf** directory on the Flume client node.

The full file path is **`${BIGDATA_HOME}/FusionInsight_Current/1_X_Flume/etc/jaas.conf`**.

In the preceding path, **X** indicates a random number. Change it based on the site requirements. The file must be saved by the user who installs the Flume client, for example, user **root**.

- Step 5** Log in to the Flume client node and go to the client installation directory. Run the following command to modify the file:

```
vi conf/jaas.conf
```

Change the full path of the user authentication file defined by **keyTab** to the **Flume client installation directory/fusioninsight-flume-Flume component version number/conf** saved in **Step 3**, and save the modification and exit.

- Step 6** Run the following command to modify the **flume-env.sh** configuration file of the Flume client:

```
vi Flume client installation directory/fusioninsight-flume-Flume component version number/conf/flume-env.sh
```

Add the following information after **-XX:+UseCMSCompactAtFullCollection**:

```
-Djava.security.krb5.conf=Flume client installation directory/fusioninsight-flume-1.9.0/conf/kdc.conf -
Djava.security.auth.login.config=Flume client installation directory/fusioninsight-flume-1.9.0/conf/jaas.conf -
Dzookeeper.request.timeout=120000
```

For example, **"-XX:+UseCMSCompactAtFullCollection -Djava.security.krb5.conf=Flume client installation directory/fusioninsight-flume-Flume component version number/conf/kdc.conf -Djava.security.auth.login.config=Flume client installation directory/fusioninsight-flume-Flume component version number/conf/jaas.conf -Dzookeeper.request.timeout=120000"**

Change *Flume client installation directory* to the actual installation directory. Then save and exit.

**Step 7** Assume that the Flume client installation path is **/opt/FlumeClient**. Run the following command to restart the Flume client:

```
cd /opt/FlumeClient/fusioninsight-flume-Flume component version number/bin  
./flume-manage.sh restart
```

**Step 8** Run the following command to modify the **properties.properties** configuration file of the Flume client:

```
vi Flume client installation directory/fusioninsight-flume-Flume component version number/conf/properties.properties
```

Add the following information to the file:

```
#####  
#####  
client.sources = static_log_source  
client.channels = static_log_channel  
client.sinks = kafka_sink  
#####  
#####  
#LOG_TO_HDFS_ONLINE_1  
  
client.sources.static_log_source.type = spoolDir  
client.sources.static_log_source.spoolDir = PATH  
client.sources.static_log_source.fileSuffix = .COMPLETED  
client.sources.static_log_source.ignorePattern = ^$  
client.sources.static_log_source.trackerDir = PATH  
client.sources.static_log_source.maxBlobLength = 16384  
client.sources.static_log_source.batchSize = 51200  
client.sources.static_log_source.inputCharset = UTF-8  
client.sources.static_log_source.deserializer = LINE  
client.sources.static_log_source.selector.type = replicating  
client.sources.static_log_source.fileHeaderKey = file  
client.sources.static_log_source.fileHeader = false  
client.sources.static_log_source.basenameHeader = true  
client.sources.static_log_source.basenameHeaderKey = basename  
client.sources.static_log_source.deletePolicy = never  
  
client.channels.static_log_channel.type = file  
client.channels.static_log_channel.dataDirs = PATH  
client.channels.static_log_channel.checkpointDir = PATH  
client.channels.static_log_channel.maxFileSize = 2146435071  
client.channels.static_log_channel.capacity = 1000000  
client.channels.static_log_channel.transactionCapacity = 612000  
client.channels.static_log_channel.minimumRequiredSpace = 524288000  
  
client.sinks.kafka_sink.type = org.apache.flume.sink.kafka.KafkaSink  
client.sinks.kafka_sink.kafka.topic = flume_test  
client.sinks.kafka_sink.kafka.bootstrap.servers =  
XXX.XXX.XXX.XXX:210079092,XXX.XXX.XXX.XXX:21007,XXX.XXX.XXX.XXX:21007  
client.sinks.kafka_sink.flumeBatchSize = 1000  
client.sinks.kafka_sink.kafka.producer.type = sync  
client.sinks.kafka_sink.kafka.security.protocol = SASL_PLAINTEXT  
client.sinks.kafka_sink.kafka.kerberos.domain.name = hadoop.XXX.com  
client.sinks.kafka_sink.requiredAcks = 0  
  
client.sources.static_log_source.channels = static_log_channel  
client.sinks.kafka_sink.channel = static_log_channel
```

Modify the following parameters as required. Then save and exit the file.

- spoolDir

- trackerDir
- dataDirs
- checkpointDir
- topic  
If the topic does not exist in Kafka, the topic is automatically created by default.
- kafka.bootstrap.servers  
By default, the port for a security cluster is port 21007 and that for a normal cluster is port 9092.
- kafka.security.protocol  
Set this parameter to **SASL\_PLAINTEXT** for a security cluster and **PLAINTEXT** for a normal cluster.
- **kafka.kerberos.domain.name**  
You do not need to set this parameter for a normal cluster. For a security cluster, the value of this parameter is the value of **kerberos.domain.name** in the Kafka cluster.  
For details, check **`\${BIGDATA\_HOME}/FusionInsight\_Current/1\_X\_Broker/etc/server.properties** on the node where the broker instance resides.  
In the preceding paths, **X** indicates a random number. Change it based on the site requirements. The file must be saved by the user who installs the Flume client, for example, user **root**.

**Step 9** The Flume client automatically loads the information in the **properties.properties** file.

After new log files are generated in the directory specified by **spoolDir**, the logs will be sent to Kafka producers and can be consumed by Kafka consumers.

----End

## 10.3.4 Using an HBase Client

### Scenario

This section describes how to use the HBase client in an O&M scenario or a service scenario.

### Prerequisites

- The client has been installed. For example, the installation directory is **/opt/hadoopclient**. The client directory in the following operations is only an example. Change it to the actual installation directory.
- Service component users are created by the MRS cluster administrator as required.  
A machine-machine user needs to download the **keytab** file and a human-machine user needs to change the password upon the first login.
- If a non-**root** user uses the HBase client, ensure that the owner of the HBase client directory is this user. Otherwise, run the following command to change the owner.

```
chown user:group -R Client installation directory/HBase
```

## Using the HBase Client (Versions Earlier Than MRS 3.x)

**Step 1** Log in to the node where the client is installed as the client installation user.

**Step 2** Run the following command to go to the client directory:

```
cd /opt/hadoopclient
```

**Step 3** Run the following command to configure environment variables:

```
source bigdata_env
```

**Step 4** If Kerberos authentication has been enabled for the current cluster, run the following command to authenticate the current user (the current user must have the permission to create HBase tables). See to configure the roles with corresponding permissions. See to bind a role to a user.. If Kerberos authentication is disabled, skip this step.

```
kinit Component service user
```

For example, **kinit hbaseuser**.

**Step 5** Run the following HBase client command:

```
hbase shell
```

```
----End
```

## Using the HBase Client (MRS 3.x or Later)

**Step 1** Log in to the node where the client is installed as the client installation user.

**Step 2** Run the following command to go to the client directory:

```
cd /opt/hadoopclient
```

**Step 3** Run the following command to configure environment variables:

```
source bigdata_env
```

**Step 4** If you use the client to connect to a specific HBase instance in a scenario where multiple HBase instances are installed, run the following command to load the environment variables of the instance. Otherwise, skip this step. For example, to load the environment variables of the HBase2 instance, run the following command:

```
source HBase2/component_env
```

**Step 5** If Kerberos authentication has been enabled for the current cluster, run the following command to authenticate the current user (the current user must have the permission to create HBase tables). See to configure the roles with corresponding permissions. See to bind a role to a user.. If Kerberos authentication is disabled, skip this step.

```
kinit Component service user
```

For example, **kinit hbaseuser**.

**Step 6** Run the following HBase client command:

```
hbase shell
```

```
----End
```

## Common HBase client commands

The following table lists common HBase client commands. For more commands, see <http://hbase.apache.org/2.2/book.html>.

**Table 10-3** HBase client commands

| Command  | Description                                                                                                                                                                                                                                  |
|----------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| create   | Used to create a table, for example, <b>create 'test', 'f1', 'f2', 'f3'</b> .                                                                                                                                                                |
| disable  | Used to disable a specified table, for example, <b>disable 'test'</b> .                                                                                                                                                                      |
| enable   | Used to enable a specified table, for example, <b>enable 'test'</b> .                                                                                                                                                                        |
| alter    | Used to alter the table structure. You can run the <b>alter</b> command to add, modify, or delete column family information and table-related parameter values, for example, <b>alter 'test', {NAME =&gt; 'f3', METHOD =&gt; 'delete'}</b> . |
| describe | Used to obtain the table description, for example, <b>describe 'test'</b> .                                                                                                                                                                  |
| drop     | Used to delete a specified table, for example, <b>drop 'test'</b> . Before deleting a table, you must stop it.                                                                                                                               |
| put      | Used to write the value of a specified cell, for example, <b>put 'test','r1','f1:c1','myvalue1'</b> . The cell location is unique and determined by the table, row, and column.                                                              |
| get      | Used to get the value of a row or the value of a specified cell in a row, for example, <b>get 'test','r1'</b> .                                                                                                                              |
| scan     | Used to query table data, for example, <b>scan 'test'</b> . The table name and scanner must be specified in the command.                                                                                                                     |

## 10.3.5 Using an HDFS Client

### Scenario

This section describes how to use the HDFS client in an O&M scenario or service scenario.

### Prerequisites

- The client has been installed.

For example, the installation directory is **/opt/hadoopclient**. The client directory in the following operations is only an example. Change it to the actual installation directory.

- Service component users are created by the MRS cluster administrator as required. In security mode, machine-machine users need to download the keytab file. A human-machine user needs to change the password upon the first login. (This operation is not required in normal mode.)

## Using the HDFS Client

**Step 1** Log in to the node where the client is installed as the client installation user.

**Step 2** Run the following command to go to the client installation directory:

```
cd /opt/hadoopclient
```

**Step 3** Run the following command to configure environment variables:

```
source bigdata_env
```

**Step 4** If the cluster is in security mode, run the following command to authenticate the user. In normal mode, user authentication is not required.

```
kinit Component service user
```

**Step 5** Run the HDFS Shell command. Example:

```
hdfs dfs -ls /
```

```
----End
```

## Common HDFS Client Commands

The following table lists common HDFS client commands.

For more commands, see [https://hadoop.apache.org/docs/stable/hadoop-project-dist/hadoop-common/CommandsManual.html#User\\_Commands](https://hadoop.apache.org/docs/stable/hadoop-project-dist/hadoop-common/CommandsManual.html#User_Commands).

**Table 10-4** Common HDFS client commands

| Command                                                   | Description                                           | Example                                                                                                                                  |
|-----------------------------------------------------------|-------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------|
| <b>hdfs dfs -mkdir</b> <i>Folder name</i>                 | Used to create a folder.                              | <b>hdfs dfs -mkdir /tmp/mydir</b>                                                                                                        |
| <b>hdfs dfs -ls</b> <i>Folder name</i>                    | Used to view a folder.                                | <b>hdfs dfs -ls /tmp</b>                                                                                                                 |
| <b>hdfs dfs -put</b> <i>Local file on the client node</i> | Used to upload a local file to a specified HDFS path. | <b>hdfs dfs -put /opt/test.txt /tmp</b><br>Upload the <b>/opt/test.txt</b> file on the client node to the <b>/tmp</b> directory of HDFS. |

| Command                                                                              | Description                                                 | Example                                                                                                                                |
|--------------------------------------------------------------------------------------|-------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------|
| <b>hdfs dfs -get</b> <i>Specified file on HDFS Specified path on the client node</i> | Used to download the HDFS file to the specified local path. | <b>hdfs dfs -get /tmp/test.txt /opt/</b><br>Download the <b>/tmp/test.txt</b> file on HDFS to the <b>/opt</b> path on the client node. |
| <b>hdfs dfs -rm -r -f</b> <i>Specified folder on HDFS</i>                            | Used to delete a folder.                                    | <b>hdfs dfs -rm -r -f /tmp/mydir</b>                                                                                                   |

## Client-related FAQs

1. What do I do when the HDFS client exits abnormally and error message "java.lang.OutOfMemoryError" is displayed after the HDFS client command is running?

This problem occurs because the memory required for running the HDFS client exceeds the preset upper limit (128 MB by default). You can change the memory upper limit of the client by modifying **CLIENT\_GC\_OPTS** in *<Client installation path>/HDFS/component\_env*. For example, if you want to set the upper limit to 1 GB, run the following command:

```
CLIENT_GC_OPTS="-Xmx1G"
```

After the modification, run the following command to make the modification take effect:

```
source <Client installation path>/bigdata_env
```

2. How can i set the log level when the HDFS client is running?

By default, the logs generated during the running of the HDFS client are printed to the console. The default log level is INFO. To enable the DEBUG log level for fault locating, run the following command to export an environment variable:

```
export HADOOP_ROOT_LOGGER=DEBUG,console
```

Then run the HDFS Shell command to generate the DEBUG logs.

If you want to print INFO logs again, run the following command:

```
export HADOOP_ROOT_LOGGER=INFO,console
```

## 10.3.6 Using a Hive Client

### Scenario

This section guides users to use a Hive client in an O&M or service scenario.

### Prerequisites

- The client has been installed. For example, the client is installed in the **/opt/hadoopclient** directory. The client directory in the following operations is only an example. Change it to the actual installation directory.
- Service component users are created by the MRS cluster administrator as required. In security mode, machine-machine users need to download the



keytab file. A human-machine user must change the password upon the first login.

## Using the Hive Client (Versions Earlier Than MRS 3.x)

**Step 1** Log in to the node where the client is installed as the client installation user.

**Step 2** Run the following command to go to the client installation directory:

```
cd /opt/hadoopclient
```

**Step 3** Run the following command to configure environment variables:

```
source bigdata_env
```

**Step 4** Log in to the Hive client based on the cluster authentication mode.

- In security mode, run the following command to complete user authentication and log in to the Hive client:  

```
kinit Component service user
```

```
beeline
```
- In common mode, run the following command to log in to the Hive client. If no component service user is specified, the current OS user is used to log in to the Hive client.

```
beeline -n component service user
```

### NOTE

After a beeline connection is established, you can compile and submit HQL statements to execute related tasks. To run the Catalog client command, you need to run the **!q** command first to exit the beeline environment.

**Step 5** Run the following command to execute the HCatalog client command:

```
hcat -e "cmd"
```

*cmd* must be a Hive DDL statement, for example, **hcat -e "show tables"**.

 NOTE

- To use the HCatalog client, choose **More > Download Client** on the service page to download the clients of all services. This restriction does not apply to the beeline client.
- Due to permission model incompatibility, tables created using the HCatalog client cannot be accessed on the HiveServer client. However, the tables can be accessed on the WebHCat client.
- If you use the HCatalog client in Normal mode, the system performs DDL commands using the current user who has logged in to the operating system.
- Exit the beeline client by running the **!q** command instead of by pressing **Ctrl + c**. Otherwise, the temporary files generated by the connection cannot be deleted and a large number of junk files will be generated as a result.
- If multiple statements need to be entered during the use of beeline clients, separate the statements from each other using semicolons (;) and set the value of **entireLineAsCommand** to **false**.

Setting method: If beeline has not been started, run the **beeline --entireLineAsCommand=false** command. If the beeline has been started, run the **!set entireLineAsCommand false** command.

After the setting, if a statement contains semicolons (;) that do not indicate the end of the statement, escape characters must be added, for example, **select concat\_ws('\n', collect\_set(col1)) from tbl**.

----End

## Using the Hive Client (MRS 3.x or Later)

**Step 1** Log in to the node where the client is installed as the client installation user.

**Step 2** Run the following command to go to the client installation directory:

```
cd /opt/hadoopclient
```

**Step 3** Run the following command to configure environment variables:

```
source bigdata_env
```

**Step 4** MRS 3.X supports multiple Hive instances. If you use the client to connect to a specific Hive instance in a scenario when multiple Hive instances are installed, run the following command to load the environment variables of the instance. Otherwise, skip this step. For example, load the environment variables of the Hive2 instance.

```
source Hive2/component_env
```

**Step 5** Log in to the Hive client based on the cluster authentication mode.

- In security mode, run the following command to complete user authentication and log in to the Hive client:

```
kinit Component service user
```

```
beeline
```

- In common mode, run the following command to log in to the Hive client. If no component service user is specified, the current OS user is used to log in to the Hive client.

```
beeline -n component service user
```

**Step 6** Run the following command to execute the HCatalog client command:

**hcat -e "cmd"**

*cmd* must be a Hive DDL statement, for example, **hcat -e "show tables"**.

 **NOTE**

- To use the HCatalog client, choose **More > Download Client** on the service page to download the clients of all services. This restriction does not apply to the beeline client.
- Due to permission model incompatibility, tables created using the HCatalog client cannot be accessed on the HiveServer client. However, the tables can be accessed on the WebHCat client.
- If you use the HCatalog client in Normal mode, the system performs DDL commands using the current user who has logged in to the operating system.
- Exit the beeline client by running the **!q** command instead of by pressing **Ctrl + C**. Otherwise, the temporary files generated by the connection cannot be deleted and a large number of junk files will be generated as a result.
- If multiple statements need to be entered during the use of beeline clients, separate the statements from each other using semicolons (;) and set the value of **entireLineAsCommand** to **false**.

Setting method: If beeline has not been started, run the **beeline --entireLineAsCommand=false** command. If the beeline has been started, run the **!set entireLineAsCommand false** command.

After the setting, if a statement contains semicolons (;) that do not indicate the end of the statement, escape characters must be added, for example, **select concat\_ws('\;', collect\_set(col1)) from tbl**.

----End

## Common Hive Client Commands

The following table lists common Hive Beeline commands.

For more commands, see <https://cwiki.apache.org/confluence/display/Hive/HiveServer2+Clients#HiveServer2Clients-BeelineCommands>.

**Table 10-5** Common Hive Beeline commands

| Command                                                                                                              | Description                                                                                                                                                      |
|----------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| set <key>=<value>                                                                                                    | Sets the value of a specific configuration variable (key).<br><b>NOTE</b><br>If the variable name is incorrectly spelled, the Beeline does not display an error. |
| set                                                                                                                  | Prints the list of configuration variables overwritten by users or Hive.                                                                                         |
| set -v                                                                                                               | Prints all configuration variables of Hadoop and Hive.                                                                                                           |
| add FILE[S] <filepath><br><filepath>*add JAR[S]<br><filepath> <filepath>*add<br>ARCHIVE[S] <filepath><br><filepath>* | Adds one or more files, JAR files, or ARCHIVE files to the resource list of the distributed cache.                                                               |

| Command                                                                                                                | Description                                                                                                                                                                                                                     |
|------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| add FILE[S] <ivyurl><br><ivyurl>*<br>add JAR[S] <ivyurl><br><ivyurl>*<br>add ARCHIVE[S] <ivyurl><br><ivyurl>*          | Adds one or more files, JAR files, or ARCHIVE files to the resource list of the distributed cache using the lvy URL in the <b>ivy://goup:module:version?query_string</b> format.                                                |
| list FILE[S]list JAR[S]list<br>ARCHIVE[S]                                                                              | Lists the resources that have been added to the distributed cache.                                                                                                                                                              |
| list FILE[S] <filepath>*list<br>JAR[S] <filepath>*list<br>ARCHIVE[S] <filepath>*                                       | Checks whether given resources have been added to the distributed cache.                                                                                                                                                        |
| delete FILE[S]<br><filepath>*delete JAR[S]<br><filepath>*delete<br>ARCHIVE[S] <filepath>*                              | Deletes resources from the distributed cache.                                                                                                                                                                                   |
| delete FILE[S] <ivyurl><br><ivyurl>*<br>delete JAR[S] <ivyurl><br><ivyurl>*<br>delete ARCHIVE[S]<br><ivyurl> <ivyurl>* | Delete the resource added using <ivyurl> from the distributed cache.                                                                                                                                                            |
| reload                                                                                                                 | Enable HiveServer2 to discover the change of the JAR file <b>hive.reloadable.aux.jars.path</b> in the specified path. (You do not need to restart HiveServer2.) Change actions include adding, deleting, or updating JAR files. |
| dfs <dfs command>                                                                                                      | Runs the <b>dfs</b> command.                                                                                                                                                                                                    |
| <query string>                                                                                                         | Executes the Hive query and prints the result to the standard output.                                                                                                                                                           |

### 10.3.7 Using an Impala Client

Impala is a massively parallel processing (MPP) SQL query engine for processing vast amounts of data stored in Hadoop clusters. It is an open source software written in C++ and Java. It provides high performance and low latency compared with other SQL engines for Hadoop.

#### Background

Suppose a user develops an application to manage users who use service A in an enterprise. The procedure of operating service A on the Impala client is as follows:

#### Operations on common tables:

- Create the **user\_info** table.
- Add users' educational backgrounds and titles to the table.
- Query user names and addresses by user ID.
- Delete the user information table after service A ends.

**Table 10-6** User information

| No.         | Name | Gender | Age | Address |
|-------------|------|--------|-----|---------|
| 12005000201 | A    | Male   | 19  | City A  |
| 12005000202 | B    | Female | 23  | City B  |
| 12005000203 | C    | Male   | 26  | City C  |
| 12005000204 | D    | Male   | 18  | City D  |
| 12005000205 | E    | Female | 21  | City E  |
| 12005000206 | F    | Male   | 32  | City F  |
| 12005000207 | G    | Female | 29  | City G  |
| 12005000208 | H    | Female | 30  | City H  |
| 12005000209 | I    | Male   | 26  | City I  |
| 12005000210 | J    | Female | 25  | City J  |

## Prerequisites

The client has been installed. For example, the client is installed in the **/opt/hadoopclient** directory. The client directory in the following operations is only an example. Change it to the actual installation directory.

## Procedure

**Step 1** Log in to the node where the client is installed as the client installation user.

**Step 2** Run the following command to go to the client installation directory:

```
cd /opt/hadoopclient
```

**Step 3** Run the following command to configure environment variables:

```
source bigdata_env
```

**Step 4** Run the Impala client command to implement service A.

Run the client command of the Impala component directly.

```
impala-shell.sh
```

 NOTE

By default, **impala-shell** attempts to connect to the Impala daemon on port 21000 of **localhost**. To connect to another host, use the **-i <host:port>** option. To automatically connect to a specific Impala database, use the **-d <database>** option. For example, if all your Kudu tables are in the **impala\_kudu** database, **-d impala\_kudu** can use this database. To exit the Impala shell, run the **quit** command.

**Operations on internal tables:**

1. Create the **user\_info** user information table according to [Table 10-6](#) and add data to it.

```
create table user_info(id string,name string,gender string,age int,addr string);
insert into table user_info(id,name,gender,age,addr) values("12005000201", "A", "Male", 19, "City A");
```

... (Other statements are the same.)

2. Add users' educational backgrounds and titles to the **user\_info** table.

For example, to add educational background and title information about user 12005000201, run the following commands.

```
alter table user_info add columns(education string,technical string);
```

3. Query user names and addresses by user ID.

For example, to query the name and address of user 12005000201, run the following command:

```
select name,addr from user_info where id='12005000201';
```

4. Delete the user information table:

```
drop table user_info;
```

**Operations on external partition tables:**

Create an external partition table and import data.

1. Create a path for storing external table data.

```
hdfs dfs -mkdir /hive/user_info
```

2. Create a table.

```
create external table user_info(id string,name string,gender string,age int,addr string) partitioned
by(year string) row format delimited fields terminated by ' ' lines terminated by '\n' stored as textfile
location '/hive/user_info';
```

 NOTE

**fields terminated** indicates delimiters, for example, spaces.

**lines terminated** indicates line breaks, for example, **\n**.

**/hive/user\_info** indicates the path of the data file.

3. Import data.

- a. Execute the **insert** statement to insert data.

```
insert into user_info partition(year="2018") values ("12005000201", "A", "Male", 19, "City A");
```

- b. Run the **load data** command to import file data.

- i. Create a file based on the data in [Table 10-6](#). For example, the file name is **txt.log**. Fields are separated by space, and the line feed characters are used as the line breaks.

- ii. Upload the file to HDFS.

```
hdfs dfs -put txt.log /tmp
```

- iii. Load data to the table.

```
load data inpath '/tmp/txt.log' into table user_info partition
(year='2011');
```

4. Query the imported data:  

```
select * from user_info;
```
5. Delete the user information table:  

```
drop table user_info;
```

----End

## 10.3.8 Using a Kafka Client

### Scenario

You can create, query, and delete topics on a cluster client.

### Prerequisites

The client has been installed. For example, the client is installed in the `/opt/hadoopclient` directory. The client directory in the following operations is only an example. Change it to the actual installation directory.

### Using the Kafka Client (Versions Earlier Than MRS 3.x)

- Step 1** View the IP addresses of the ZooKeeper role instance.

Record any IP address of the ZooKeeper instance.

- Step 2** Log in to the node where the client is installed.

- Step 3** Run the following command to switch to the client directory, for example, `/opt/hadoopclient/Kafka/kafka/bin`.

```
cd /opt/hadoopclient/Kafka/kafka/bin
```

- Step 4** Run the following command to configure environment variables:

```
source /opt/hadoopclient/bigdata_env
```

- Step 5** If Kerberos authentication is enabled for the current cluster, run the following command to authenticate the user. If Kerberos authentication is disabled, skip this step.

```
kinit Kafka user
```

- Step 6** Create a topic.

```
sh kafka-topics.sh --create --topic Topic name --partitions Number of partitions
occupied by the topic --replication-factor Number of replicas of the topic --
zookeeper IP address of the node where the ZooKeeper instance
resides:clientPort/kafka
```

- Step 7** Run the following command to view the topic information in the cluster:

```
sh kafka-topics.sh --list --zookeeper IP address of the node where the ZooKeeper
instance resides:clientPort/kafka
```

- Step 8** Delete the topic created in [Step 6](#).

```
sh kafka-topics.sh --delete --topic Topic name --zookeeper IP address of the node where the ZooKeeper instance resides:clientPort/kafka
```

Type **y** and press **Enter**.

----End

## Using the Kafka Client (MRS 3.x or Later)

**Step 1** View the IP addresses of the ZooKeeper role instance.

Record any IP address of the ZooKeeper instance.

**Step 2** Log in to the node where the client is installed.

**Step 3** Run the following command to switch to the client directory, for example, **/opt/hadoopclient/Kafka/kafka/bin**.

```
cd /opt/hadoopclient/Kafka/kafka/bin
```

**Step 4** Run the following command to configure environment variables:

```
source /opt/hadoopclient/bigdata_env
```

**Step 5** If Kerberos authentication is enabled for the current cluster, run the following command to authenticate the user. If Kerberos authentication is disabled, skip this step.

```
kinit Kafka user
```

**Step 6** Create a topic.

```
sh kafka-topics.sh --create --topic Topic name --partitions Number of partitions occupied by the topic --replication-factor Number of replicas of the topic --zookeeper IP address of the node where the ZooKeeper instance resides:clientPort/kafka
```

**Step 7** Run the following command to view the topic information in the cluster:

```
sh kafka-topics.sh --list --zookeeper IP address of the node where the ZooKeeper instance resides:clientPort/kafka
```

**Step 8** Delete the topic created in [Step 6](#).

```
sh kafka-topics.sh --delete --topic Topic name --zookeeper IP address of the node where the ZooKeeper instance resides:clientPort/kafka
```

Type **y** and press **Enter**.

----End

### 10.3.9 Using a Kudu Client

Kudu is a columnar storage manager developed for the Apache Hadoop platform. Kudu shares the common technical properties of Hadoop ecosystem applications. It is horizontally scalable and supports highly available operations.



## Prerequisites

The cluster client has been installed. For example, the client is installed in the `/opt/hadoopclient` directory. The client directory in the following operations is only an example. Change it to the actual installation directory.

## Procedure

**Step 1** Log in to the node where the client is installed as the client installation user.

**Step 2** Run the following command to go to the client installation directory:

```
cd /opt/hadoopclient
```

**Step 3** Run the following command to configure environment variables:

```
source bigdata_env
```

**Step 4** Run the Kudu command line tool.

Run the command line tool of the Kudu component to view help information.

```
kudu -h
```

The command output is as follows:

```
Usage: ./kudu <command> [<args>]

<command> can be one of the following:
  cluster  Operate on a Kudu cluster
  diagnose Diagnostic tools for Kudu servers and clusters
    fs     Operate on a local Kudu filesystem
    hms    Operate on remote Hive Metastores
  local_replica Operate on local tablet replicas via the local filesystem
  master   Operate on a Kudu Master
    pbc   Operate on PBC (protobuf container) files
    perf  Measure the performance of a Kudu cluster
  remote_replica Operate on remote tablet replicas on a Kudu Tablet Server
  table    Operate on Kudu tables
  tablet   Operate on remote Kudu tablets
  test     Various test actions
  tserver  Operate on a Kudu Tablet Server
  wal     Operate on WAL (write-ahead log) files
```

### NOTE

The Kudu command line tool does not support DDL and DML operations, but provides the refined query function for the **cluster**, **master**, **tserver**, **fs**, and **table** parameters.

### Common operations:

- Check the tables in the current cluster.  
`./kudu table list KuduMaster instance IP1:7051, KuduMaster instance IP2:7051, KuduMaster instance IP3:7051`
- Query the configurations of the KuduMaster instance of the Kudu service.  
`./kudu master get_flags KuduMaster instance IP:7051`
- Query the schema of a table.  
`./kudu table describe KuduMaster instance IP1:7051, KuduMaster instance IP2:7051, KuduMaster instance IP3:7051 table name`
- Delete a table.

```
./kudu table delete KuduMaster instance IP1:7051, KuduMaster instance  
IP2:7051, KuduMaster instance IP3:7051 table name
```

 NOTE

To obtain the IP address of the KuduMaster instance, choose **Components > Kudu > Instances** on the cluster details page.

----End

## 10.3.10 Using the Oozie Client

### Scenario

This section describes how to use the Oozie client in an O&M scenario or service scenario.

### Prerequisites

- The client has been installed. For example, the installation directory is **/opt/hadoopclient**. The client directory in the following operations is only an example. Change it to the actual installation directory.
- Service component users are created by the MRS cluster administrator as required. In security mode, machine-machine users need to download the keytab file. A human-machine user must change the password upon the first login.

### Using the Oozie Client

**Step 1** Log in to the node where the client is installed as the client installation user.

**Step 2** Run the following command to go to the client installation directory.

```
cd /opt/hadoopclient
```

**Step 3** Run the following command to configure environment variables:

```
source bigdata_env
```

**Step 4** Check the cluster authentication mode.

- If the cluster is in security mode, run the following command to authenticate the user: *exampleUser* indicates the name of the user who submits tasks.

```
kinit exampleUser
```

- If the cluster is in normal mode, go to [Step 5](#).

**Step 5** Perform the following operations to configure Hue:

1. Configure the Spark2x environment (skip this step if the Spark2x task is not involved):

```
hdfs dfs -put /opt/hadoopclient/Spark2x/spark/jars/*.jar /user/oozie/  
share/lib/spark2x/
```

2. Upload the Oozie configuration file and JAR package to HDFS.

```
hdfs dfs -mkdir /user/exampleUser
```

```
hdfs dfs -put -f /opt/hadoopclient/Oozie/oozie-client-*/examples /user/  
exampleUser/
```

 NOTE

- *exampleUser* indicates the name of the user who submits tasks.
- If the user who submits the task and other files except **job.properties** are not changed, client installation directory **/Oozie/oozie-client-\*/examples** can be repeatedly used after being uploaded to HDFS.
- When the JAR package in the HDFS directory **/user/oozie/share** changes, you need to restart the Oozie service.
- Resolve the JAR file conflict between Spark and Yarn about Jetty.

```
hdfs dfs -rm -f -skipTrash /user/oozie/share/lib/spark/jetty-  
all-9.2.22.v20170606.jar
```

- In normal mode, if **Permission denied** is displayed during the upload, run the following commands:

```
su - omm  
source /opt/hadoopclient/bigdata_env  
hdfs dfs -chmod -R 777 /user/oozie  
exit
```

----End

## 10.3.11 Using a Storm Client

### Scenario

This section describes how to use the Storm client in an O&M scenario or service scenario.

### Prerequisites

- The client has been installed. For example, the installation directory is **/opt/hadoopclient**.
- Service component users are created by the MRS cluster administrator as required. In security mode, machine-machine users need to download the keytab file. A human-machine user must change the password upon the first login. (Not involved in normal mode)

### Procedure

**Step 1** Prepare the client based on service requirements. Log in to the node where the client is installed.

Log in to the node where the client is installed. For details, see .

**Step 2** Run the following command to go to the client installation directory:

```
cd /opt/hadoopclient
```

**Step 3** Run the following command to configure environment variables:

```
source bigdata_env
```

**Step 4** If multiple Storm instances are installed, run the following command to load the environment variables of a specific instance when running the Storm command to submit the topology. Otherwise, skip this step. The following command uses the instance Storm-2 as an example.

**source Storm-2/component\_env**

**Step 5** Run the following command to perform user authentication (skip this step in normal mode):

**kinit** *Component service user*

**Step 6** Run the following command to perform operations on the client:

For example, run the following command:

- **cql**
- **storm**

 **NOTE**

A Storm client cannot be connected to secure and non-secure ZooKeepers at the same time.

----End

## 10.3.12 Using a Yarn Client

### Scenario

This section guides users to use a Yarn client in an O&M or service scenario.

### Prerequisites

- The client has been installed.  
For example, the installation directory is **/opt/hadoopclient**. The client directory in the following operations is only an example. Change it to the actual installation directory.
- Service component users are created by the MRS cluster administrator as required. In security mode, machine-machine users need to download the keytab file. A human-machine user must change the password upon the first login. In common mode, you do not need to download the keytab file or change the password.

### Using the Yarn Client

**Step 1** Log in to the node where the client is installed as the client installation user.

**Step 2** Run the following command to go to the client installation directory:

**cd /opt/hadoopclient**

**Step 3** Run the following command to configure environment variables:

**source bigdata\_env**

**Step 4** If the cluster is in security mode, run the following command to authenticate the user. In normal mode, user authentication is not required.

**kinit** *Component service user*

**Step 5** Run the Yarn command. The following provides an example:

```
yarn application -list
```

```
----End
```

## Client-related FAQs

1. What Do I Do When the Yarn Client Exits Abnormally and Error Message "java.lang.OutOfMemoryError" Is Displayed After the Yarn Client Command Is Run?

This problem occurs because the memory required for running the Yarn client exceeds the upper limit (128 MB by default) set on the Yarn client. For clusters of MRS 3.x or later: You can modify **CLIENT\_GC\_OPTS** in *<Client installation path>/HDFS/component\_env* to change the memory upper limit of the Yarn client. For example, if you want to set the maximum memory to 1 GB, run the following command:

```
export CLIENT_GC_OPTS="-Xmx1G"
```

For clusters earlier than MRS 3.x: You can modify **GC\_OPTS\_YARN** in *<Client installation path >/HDFS/component\_env* to change the memory upper limit of the Yarn client. For example, if you want to set the maximum memory to 1 GB, run the following command:

```
export GC_OPTS_YARN="-Xmx1G"
```

After the modification, run the following command to make the modification take effect:

```
source <Client installation path>/bigdata_env
```

2. How Can I Set the Log Level When the Yarn Client Is Running?

By default, the logs generated during the running of the Yarn client are printed to the console. The default log level is INFO. To enable the DEBUG log level for fault locating, run the following command to export an environment variable:

```
export YARN_ROOT_LOGGER=DEBUG,console
```

Then run the Yarn Shell command to print DEBUG logs.

If you want to print INFO logs again, run the following command:

```
export YARN_ROOT_LOGGER=INFO,console
```

# 11 MRS Manager Operation Guide (Applicable to 2.x and Earlier Versions)

---

## 11.1 Introduction to MRS Manager

### Overview

MRS manages and analyzes massive data and helps you rapidly obtain desired data from structured and unstructured data. The structure of open-source components is complex. The installation, configuration, and management processes are time- and labor-consuming. MRS Manager is a unified enterprise-level cluster management platform and provides the following functions:

- Cluster monitoring enables you to quickly view the health status of hosts and services.
- Graphical metric monitoring and customization enable you to quickly obtain key information about the system.
- Service property configurations can meet service performance requirements.
- With cluster, service, and role instance functions, you can start or stop services and clusters in one click.

### Introduction to the MRS Manager GUI

MRS Manager provides a unified cluster management platform, facilitating rapid and easy O&M for clusters. For details about how to access MRS Manager, see [Accessing Manager](#).

[Table 11-1](#) describes the functions of each operation entry.

**Table 11-1** Functions of each entry on the operation bar

| Parameter | Function                                                                                                                                                                                                                                                                                                                         |
|-----------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Dashboard | Displays the status of all services, main monitoring indicators of each service, and host status in charts, such as bar charts, line charts, and tables. You can customize a dashboard for the key monitoring indicators and drag it to any position on the interface. The system dashboard page supports automatic data update. |
| Services  | Provides the service monitoring, operation, and configuration guidance, which helps you manage services in a unified manner.                                                                                                                                                                                                     |
| Hosts     | Provides guidance on how to monitor, operate, and configure hosts, helping you manage hosts in a unified manner.                                                                                                                                                                                                                 |
| Alarms    | Supports alarm query and provides guidance on alarm handling, helping you identify and rectify product faults and potential risks in a timely manner to ensure normal system operation.                                                                                                                                          |
| Audit     | Allows authorized users to query and export audit logs, helping you to view all user activities and operations.                                                                                                                                                                                                                  |
| Tenant    | Provides a unified tenant management platform.                                                                                                                                                                                                                                                                                   |
| System    | Provides monitoring, alarm configuration management, and backup management.                                                                                                                                                                                                                                                      |

Go to the **System** tab page, and switch to another function pages through shortcuts. See [Table 11-2](#).

The following is an example of quick redirection through shortcuts:

- Step 1** On MRS Manager, click **System**.
- Step 2** On the **System** tab page, click a function link. The function page is displayed.  
For example, in the **Backup and Restoration** area, click **Back Up Data**. The page for backing up data is displayed.
- Step 3** Move the cursor to the left border of the browser window. The **System** black shortcut menu is displayed. After you move the cursor out of the menu, the menu is collapsed.
- Step 4** In the shortcut menu that is displayed, you can click a function link to go to the corresponding function page.  
For example, choose **Maintenance > Export Log**. The page for exporting logs is displayed.

----End

**Table 11-2** Shortcut menus on the **System** tab page

| Menu                   | Function Link                           |
|------------------------|-----------------------------------------|
| Backup and Restoration | Back Up Data                            |
|                        | Restore Data                            |
| Maintenance            | Export Log                              |
|                        | Export Audit Log                        |
|                        | Check Health Status                     |
| Monitoring and Alarm   | Configure Syslog                        |
|                        | Configure Alarm Threshold               |
|                        | Configure SNMP                          |
|                        | Configure Monitoring Metric Dump        |
|                        | Configure Resource Contribution Ranking |
| Permission             | Manage User                             |
|                        | Manage User Group                       |
|                        | Manage Role                             |
|                        | Configure Password Policy               |
|                        | Change OMS Database Password            |
| Patch                  | Manage Patch                            |

## Reference

MapReduce Service (MRS) is a data analysis service. It is used to manage and analyze massive sets of data.

MRS uses MRS Manager to manage big data components, such as components in the Hadoop ecosystem. Therefore, some concepts on the MRS Console must be different from those on MRS Manager. For details, see [Table 11-3](#).

**Table 11-3** Difference Comparison

| Concept           | MRS                                                                                                                                     | MRS Manager                                                                        |
|-------------------|-----------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------|
| MapReduce Service | Indicates the data analysis cloud service, called MRS. This service includes components such as Hive, Spark, Yarn, HDFS, and ZooKeeper. | Provides a unified management platform for big data components in tenant clusters. |




## 11.2 Checking Running Tasks

### Scenario

When you perform operations on MRS Manager to trigger a task, the task execution process and progress are displayed. After the task window is closed, you need to open the task window by using the task management function.

MRS Manager reserves 10 latest tasks by default, for example, restarting services, synchronizing service configurations, and performing health check.

### Procedure

**Step 1** On MRS Manager, click  to open the task list.

You can view the following information in the task list: **Name**, **Status**, **Progress**, **Start Time** and **End Time**.

**Step 2** Click the target task name to view the detailed information about the running task.

----End

## 11.3 Monitoring Management

### 11.3.1 Dashboard

On MRS Manager, nodes in a cluster can be classified into management nodes, control nodes, and data nodes. The change trends of key host monitoring metrics on each type of node can be calculated and displayed as curve charts in reports based on the customized periods. If a host belongs to multiple node types, the metric statistics will be repeatedly collected.

This section provides overview of MRS clusters and describes how to view, customize, and export node monitoring metrics on MRS Manager.

### Procedure

**Step 1** Log in to MRS Manager. For details, see [Accessing Manager](#).


**Step 2** Choose **Dashboard** on MRS Manager.

**Step 3** In **Period**, you can specify a period to view monitoring data. The options are as follows:

- Real time
- Last 3 hours
- Last 6 hours
- Last 24 hours
- Last week

- Last month
- Last 3 months
- Last 6 months
- Customize. If you select this option, you can customize the period for viewing monitoring data.

**Step 4** Click **View** to view monitoring data in a period.

- You can view **Health Status** and **Roles** of each service on the **Service Summary** page of MRS Manager.
- Click  above the curve chart to view details about a metric.

**Step 5** Customize a monitoring report.

1. Click **Customize** and select monitoring metrics to be displayed on MRS Manager.

MRS Manager supports a maximum of 14 monitoring metrics, but at most 12 customized monitoring metrics can be displayed on the page.

- Cluster Host Health Status
- Cluster Network Read Speed Statistics
- Host Network Read Speed Distribution
- Host Network Write Speed Distribution
- Cluster Disk Write Speed Statistics
- Cluster Disk Usage Statistics
- Cluster Disk Information
- Host Disk Usage Statistics
- Cluster Disk Read Speed Statistics
- Cluster Memory Usage Statistics
- Host Memory Usage Distribution
- Cluster Network Write Speed Statistics
- Host CPU Usage Distribution
- Cluster CPU Usage Statistics

2. Click **OK** to save the selected monitoring metrics for display.

 **NOTE**

Click **Clear** to cancel all the selected monitoring metrics in a batch.

**Step 6** Set an automatic refresh interval or click  for an immediate refresh.

The following refresh interval options are supported:

- Refresh every 30 seconds
- Refresh every 60 seconds
- Stop refreshing

 **NOTE**

If you select **Full Screen**, the **Dashboard** window will be maximized.

**Step 7** Export a monitoring report.

1. Select a period. The options are as follows:
  - Real time
  - Last 3 hours
  - Last 6 hours
  - Last 24 hours
  - Last week
  - Last month
  - Last 3 months
  - Last 6 months
  - Customize. If you select this option, you can customize a time of period to export a report.
2. Click **Export**. MRS Manager will generate a report about the selected monitoring metrics in a specified time of period. Save the report.

 **NOTE**

To view the curve charts of monitoring metrics in a specified period, click **View**.


----End

## 11.3.2 Managing Services and Monitoring Hosts

You can manage the following status and indicators of all services (including role instances) and hosts on the MRS Manager:

- Status information: includes operation, health, configuration, and role instance status.
- Metric information: includes key monitoring metrics for services.
- Metric export: allows you to export monitoring reports.

 **NOTE**

Set an automatic refresh interval or click  for an immediate refresh.

The following refresh interval options are supported:

- Refresh every 30 seconds
- Refresh every 60 seconds
- Stop refreshing

## Managing Service Monitoring

**Step 1** On MRS Manager, click **Services**.

The service list includes **Service**, **Operating Status**, **Health Status**, **Configuration Status**, **Roles**, and **Operation** are displayed in the component list.

- [Table 11-4](#) describes the service operating status.

**Table 11-4** Service operating status

| Status          | Description                                                            |
|-----------------|------------------------------------------------------------------------|
| Started         | The service is started.                                                |
| Stopped         | The service is stopped.                                                |
| Failed to start | Failed to start the role instance.                                     |
| Failed to stop  | Failed to stop the role instance.                                      |
| Unknown         | Indicates initial service status after the background system restarts. |

- **Table 11-5** describes the service health status.

**Table 11-5** Service health status

| Status            | Description                                                                                                                                                        |
|-------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Good              | Indicates that all role instances in the service are running properly.                                                                                             |
| Bad               | Indicates that the running status of at least one role instance is <b>Faulty</b> or the status of the service on which the current service depends is abnormal.    |
| Unknown           | Indicates that all role instances in the service are in the <b>Unknown</b> state.                                                                                  |
| Concerning        | Indicates that the background system is restarting the service.                                                                                                    |
| Partially Healthy | Indicates that the status of the service on which the service depends is abnormal, and APIs related to the abnormal service cannot be invoked by external systems. |

- **Table 11-6** describes the service health status.

**Table 11-6** Service configuration status

| Status       | Description                                                                                                                                                     |
|--------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Synchronized | The latest configuration takes effect.                                                                                                                          |
| Expired      | The latest configuration does not take effect after the parameter modification. Related services need to be restarted.                                          |
| Failed       | The communication is incorrect or data cannot be read or written during the parameter configuration. Use <b>Synchronize Configuration</b> to rectify the fault. |

| Status      | Description                                      |
|-------------|--------------------------------------------------|
| Configuring | Parameters are being configured.                 |
| Unknown     | Current configuration status cannot be obtained. |

By default, the **Service** column is sorted in ascending order. You can click the icon next to **Service**, **Operating Status**, **Health Status**, or **Configuration Status** to change the sorting mode.

**Step 2** Click a specified service in the list to view its status and metric information.

**Step 3** Customize monitoring metrics and export customized monitoring information.

1. In the **Charts** area, click **Customize** to customize service monitoring metrics.
2. In **Period** area, select a time of period and click **View** to view the monitoring data within the time period.
3. Click **Export** to export the displayed metrics.

----End

## Managing Role Instances

**Step 1** On MRS Manager, click **Services** and click the target service name in the service list.

**Step 2** Click **Instance** to view the role status.

The role instance list contains the **Role**, **Host Name**, **OM IP Address**, **Business IP Address**, **Rack**, **Operation Status**, **Health Status**, and **Configuration Status** of an instance.

- [Table 11-7](#) shows the configuration status of a role instance.

**Table 11-7** Role instance status

| Status          | Description                                                                  |
|-----------------|------------------------------------------------------------------------------|
| Started         | The role instance has been started.                                          |
| Stopped         | The role instance has been stopped.                                          |
| Failed to start | Failed to start the role instance.                                           |
| Failed to stop  | Failed to stop the role instance.                                            |
| Decommissioning | The role instance is being decommissioned.                                   |
| Decommissioned  | The role instance has been decommissioned.                                   |
| Recommissioning | The role instance is being recommissioned.                                   |
| Unknown         | Indicates initial role instance status after the background system restarts. |

- **Table 11-8** shows the health status of a role instance.

**Table 11-8** Role instance health status

| Status     | Description                                                                                    |
|------------|------------------------------------------------------------------------------------------------|
| Good       | The role instance is running properly.                                                         |
| Bad        | The role instance is abnormal. For example, the port cannot be accessed if PID does not exist. |
| Unknown    | The host where a role instance resides does not connect to the background system.              |
| Concerning | The background system is restarting a role instance.                                           |

- **Table 11-9** shows the configuration status of a role instance.

**Table 11-9** Role instance configuration status

| Status       | Description                                                                                                                                                     |
|--------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Synchronized | The latest configuration takes effect.                                                                                                                          |
| Expired      | The latest configuration does not take effect after the parameter modification. Related services need to be restarted.                                          |
| Failed       | The communication is incorrect or data cannot be read or written during the parameter configuration. Use <b>Synchronize Configuration</b> to rectify the fault. |
| Configuring  | Parameters are being configured.                                                                                                                                |
| Unknown      | Current configuration status cannot be obtained.                                                                                                                |

By default, the **Role** column is sorted in ascending order. You can click the sorting icon next to **Role**, **Host Name**, **OM IP Address**, **Business IP Address**, **Rack**, **Operating Status**, **Health Status**, or **Configuration Status** to change the sorting mode.

You can filter out all instances of the same role in the **Role** column.

You can set search criteria in the role search area by clicking **Advanced Search**, and click **Search** to view specified role information. Click **Reset** to clear the search criteria. Fuzzy search is supported.

**Step 3** Click the target role instance to view its status and metric information.

**Step 4** Customize monitoring metrics and export customized monitoring information.

1. In the **Charts** area, click **Customize** to customize service monitoring metrics.
2. In **Period** area, select a time of period and click **View** to view the monitoring data within the time period.
3. Click **Export** to export the displayed metrics.

----End

## Managing Hosts

**Step 1** On MRS Manager, click **Hosts** to view the status of all hosts.

The host list contains the host name, management IP address, service IP address, rack, network speed, operating status, health status, disk usage, memory usage, and CPU usage.

- **Table 11-10** shows the host operating status.

**Table 11-10** Host operating status

| Status   | Description                                                           |
|----------|-----------------------------------------------------------------------|
| Normal   | The host and service roles on the host are running properly.          |
| Isolated | The host is isolated, and the service roles on the host stop running. |

- **Table 11-11** describes the host health status.

**Table 11-11** Host health status

| Status  | Description                                                                           |
|---------|---------------------------------------------------------------------------------------|
| Good    | The host can properly send heartbeats.                                                |
| Bad     | The host fails to send heartbeats due to timeout.                                     |
| Unknown | The host initial status is unknown during the operation of adding or deleting a host. |

By default, the **Host Name** column is sorted by host name in ascending order. You can click the sorting icon next to **Host Name**, **OM IP Address**, **Business IP Address**, **Rack**, **Network Speed**, **Operating Status**, **Health Status**, **Disk Usage**, **Memory Usage**, or **CPU Usage** to change the sorting mode.

You can set search criteria in the role search area by clicking **Advanced Search**, and click **Search** to view specified role information. Click **Reset** to clear the search criteria. Fuzzy search is supported.

**Step 2** Click the target host in the host list to view its status and metric information.

**Step 3** Customize monitoring metrics and export customized monitoring information.

1. In the **Charts** area, click **Customize** to customize service monitoring metrics.
2. In **Period** area, select a time of period and click **View** to view the monitoring data within the time period.
3. Click **Export** to export the displayed metrics.

----End


### 11.3.3 Managing Resource Distribution

On MRS Manager, you can query the top value curves, bottom value curves, or average data curves of key service and host monitoring metrics, that is, the resource distribution information. MRS Manager allows you to view the monitoring data of the last hour.

You can also modify the resource distribution on MRS Manager to display both the top and bottom value curves in service and host resource distribution figures.

Resource distribution of some monitoring metrics is not recorded.

#### Procedure

- View the resource distribution of service monitoring metrics.
    - a. On MRS Manager, click **Services**.
    - b. Select the target service from the service list.
    - c. Click **Resource Distribution**.  
Select key metrics of the service from **Metric**. MRS Manager displays the resource distribution of the metrics in the last hour.
  - View the resource distribution of host monitoring metrics.
    - a. Click **Hosts**.
    - b. Click the name of the specified host in the host list.
    - c. Click **Resource Distribution**.  
Select key metrics of the host from **Metrics**. MRS Manager displays the resource distribution of the metrics in the last hour.
  - Configure resource distribution.
    - a. On MRS Manager, click **System**.
    - b. In **Configuration**, click **Configure Resource Contribution Ranking** under **Monitoring and Alarm**.
    - c. Change the number of resources to be displayed.
      - Set **Number of Top Resources** to the number of top values.
      - Set **Number of Bottom Resources** to the number of bottom values.
-  **NOTE**
- The sum of the maximum value and minimum value of resource distribution cannot be greater than 5.
- d. Click **OK** to save the configurations.  
The message "Number of top and bottom resources saved successfully" is displayed in the upper right corner of the page.

### 11.3.4 Configuring Monitoring Metric Dumping

You can configure interconnection parameters on MRS Manager to save monitoring metric data to a specified FTP server using the FTP or SFTP protocol. In this way, MRS clusters can interconnect with third-party systems. The FTP protocol does not encrypt data, which brings potential security risks. Therefore, the SFTP protocol is recommended.



MRS Manager supports the collection of all the monitoring metric data in the managed clusters. The collection period is 30 seconds, 60 seconds, or 300 seconds. The monitoring metric data is stored to different monitoring files on the FTP server by collection period. The monitoring file naming rule is in the "*Cluster name\_metric\_Monitoring metric data collection period\_File saving time.log*" format.

## Prerequisites

The ECS corresponding to the dump server must be in the same VPC as the Master node of the MRS cluster, and the Master node can access the IP address and specified port of the dump server. The FTP service on the dump server is running properly.

## Procedure

- Step 1** On MRS Manager, click **System**.
- Step 2** In **Configuration**, click **Configure Monitoring Metric Dump** under **Monitoring and Alarm**.
- Step 3** [Table 11-12](#) describes dump parameters.

**Table 11-12** Dump parameters

| Parameter         | Description                                                                                                                                                                                                         |
|-------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| FTP IP Address    | Mandatory. This parameter specifies the FTP server for storing monitoring files after the monitoring indicator data is interconnected.                                                                              |
| FTP Port          | Mandatory. This parameter specifies the port connected to the FTP server.                                                                                                                                           |
| FTP Username      | Mandatory. This parameter specifies the username for logging in to the FTP server.                                                                                                                                  |
| FTP Password      | Mandatory. This parameter specifies the password for logging in to the FTP server.                                                                                                                                  |
| Save Path         | Mandatory. This parameter specifies the path for storing monitoring files on the FTP server.                                                                                                                        |
| Dump Interval (s) | Mandatory. This parameter specifies the interval at which monitoring files are periodically stored on the FTP server, in seconds.                                                                                   |
| Dump Mode         | Mandatory. This parameter specifies the protocol used for sending monitoring files. This parameter is mandatory. The options are <b>FTP</b> and <b>SFTP</b> .                                                       |
| SFTP Public Key   | Optional. This parameter specifies the public key of the FTP server and is valid only when <b>Dump Mode</b> is set to <b>SFTP</b> . You are advised to configure a public key. Otherwise, security risks may arise. |

**Step 4** Click **OK** to complete the settings.

----End

## 11.4 Alarm Management

### 11.4.1 Viewing and Manually Clearing an Alarm


#### Scenario

You can view and clear alarms on MRS Manager.

Generally, the system automatically clears an alarm when the fault is rectified. If the fault has been rectified and the alarm cannot be automatically cleared, you can manually clear the alarm.

You can view the latest 100,000 alarms (including uncleared, manually cleared, and automatically cleared alarms) on MRS Manager. If the number of cleared alarms exceeds 100,000 and is about to reach 110,000, the system automatically dumps the earliest 10,000 cleared alarms to **`${BIGDATA_HOME}/OMSV100R001C00x8664/workspace/data`** on the active management node. A directory is automatically generated when alarms are dumped for the first time.

#### NOTE





Set an automatic refresh interval or click  for an immediate refresh.

The following refresh interval options are supported:

- Refresh every 30 seconds
- Refresh every 60 seconds
- Stop refreshing

#### Procedure

**Step 1** On MRS Manager, click **Alarms** to view the alarm information in the alarm list.

- By default, the alarm list page displays the latest 10 alarms.
- By default, alarms are displayed in descending order by **Generated**. You can click **Alarm ID**, **Alarm Name**, **Severity**, **Generated**, **Location**, **Operation** to change the display mode.
- You can filter all alarms of the same severity in **Severity**, including cleared and uncleared alarms.
- You can click , , , or  to filter out **Critical**, **Major**, **Minor**, or **Warning** alarms.

**Step 2** Click **Advanced Search**. In the displayed alarm search area, set search criteria and click **Search** to view the information about specified alarms. Click **Reset** to clear the search criteria.

#### NOTE

You can set the **Start Time** and **End Time** to specify the time range. You can search for alarms generated within the time range.

Handle the alarm by referring to **Alarm Reference**. If the alarms in some scenarios are generated due to other cloud services that MRS depends on, you need to contact maintenance personnel of the corresponding cloud services.

**Step 3** If the alarm needs to be manually cleared after errors are rectified, click **Clear Alarm**.

 **NOTE**

If multiple alarms have been handled, you can select one or more alarms to be cleared and click **Clear Alarm** to clear the alarms in batches. A maximum of 300 alarms can be cleared in each batch.

----End

## 11.4.2 Configuring an Alarm Threshold

### Scenario

You can configure an alarm threshold to learn the metric health status. After **Send Alarm** is selected, the system sends an alarm message when the monitored data reaches the alarm threshold. You can view the alarm information in **Alarms**.

### Procedure

- Step 1** On MRS Manager, click **System**.
- Step 2** In **Configuration**, click **Configure Alarm Threshold** under **Monitoring and Alarm**, select monitoring metrics as planned, and set their baselines.
- Step 3** Click a metric, for example, **CPU Usage**, and click **Create Rule**.
- Step 4** Set the monitoring metric rule parameters on the displayed configuration page.

**Table 11-13** Monitoring metric rule parameters

| Parameter      | Value                   | Description                                                               |
|----------------|-------------------------|---------------------------------------------------------------------------|
| Rule Name      | CPU_MAX (example value) | Specifies the rule name.                                                  |
| Reference Date | 2014/11/06 (example)    | Specifies the date on which the reference indicator history is generated. |

| Parameter      | Value                                                                                                                | Description                                                                                                                                                                                                                                                                                                                                           |
|----------------|----------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Threshold Type | <ul style="list-style-type: none"> <li>• Max. value</li> <li>• Min. value</li> </ul>                                 | Specifies the maximum or minimum value of a metric. If this parameter is set to <b>Max. Value</b> , the system generates an alarm when the actual value of the metric is greater than the threshold. If this parameter is set to <b>Min. Value</b> , the system generates an alarm when the actual value of the metric is smaller than the threshold. |
| Alarm Severity | <ul style="list-style-type: none"> <li>• Critical</li> <li>• Major</li> <li>• Minor</li> <li>• Suggestion</li> </ul> | Alarm Severity                                                                                                                                                                                                                                                                                                                                        |
| Time Range     | From 00:00 to 23:59 (example)                                                                                        | Specifies the period in which the rule takes effect.                                                                                                                                                                                                                                                                                                  |
| Threshold      | 80 (example)                                                                                                         | Specifies the threshold of the rule monitoring metrics.                                                                                                                                                                                                                                                                                               |
| Date           | <ul style="list-style-type: none"> <li>• Workday</li> <li>• Weekend</li> <li>• Other</li> </ul>                      | Specifies the type of date when the rule takes effect.                                                                                                                                                                                                                                                                                                |
| Add Date       | 11/06 (example)                                                                                                      | This parameter is valid only when <b>Date</b> is set to <b>Other</b> . You can select multiple dates.                                                                                                                                                                                                                                                 |

**Step 5** Click **OK**. A message is displayed in the upper right corner of the page, indicating that the template is saved successfully.

**Send alarm** is selected by default. MRS Manager checks whether the value of each monitored metric reaches the threshold. If the number of consecutive check times is equal to the value of **Trigger Count**, and the threshold is not reached in these checks, the system sends an alarm. The value can be customized. **Check Period (s)** indicates the interval at which MRS Manager checks monitoring metrics.

**Step 6** Locate the row that contains the newly added rule, and click **Apply** in the **Operation** column. A message is displayed in the upper right corner, indicating that the rule xx is successfully added. Click **Cancel** in the **Operation** column. A

message is displayed in the upper right corner, indicating that the rule *xx* is successfully canceled.

----End

## 11.4.3 Configuring Syslog Northbound Interface Parameters

### Scenario

You can configure the northbound interface so that alarms generated on MRS Manager can be reported to your monitoring O&M system using Syslog.

#### NOTICE

If the Syslog protocol is not encrypted, data may be stolen.

### Prerequisites

The ECS corresponding to the server must be in the same VPC as the Master node of the MRS cluster, and the Master node can access the IP address and specified port of the server.

### Procedure

**Step 1** On MRS Manager, click **System**.

**Step 2** In **Configuration**, click **Configure Syslog** under **Monitoring and Alarm**.

The **Syslog Service** is disabled by default. Click the switch to enable the Syslog service.

**Step 3** Set the interconnection parameters listed in [Table 11-14](#).

**Table 11-14** Syslog parameters

| Area            | Parameter          | Description                                                                                                                  |
|-----------------|--------------------|------------------------------------------------------------------------------------------------------------------------------|
| Syslog Protocol | Service IP Address | Specifies the IP address of the interconnection server.                                                                      |
|                 | Server Port        | Specifies the port number for interconnection.                                                                               |
|                 | Protocol           | Specifies the protocol type. The options are as follows: <ul style="list-style-type: none"><li>• TCP</li><li>• UDP</li></ul> |

| Area           | Parameter     | Description                                                                                                                                                                                                                                                                                                                                                                                                                                      |
|----------------|---------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                | Severity      | Specifies the severity of the reported message. The options are as follows: <ul style="list-style-type: none"> <li>• <b>Informational</b></li> <li>• <b>Emergency</b></li> <li>• <b>Alert</b></li> <li>• <b>Critical</b></li> <li>• <b>Error</b></li> <li>• <b>Warning</b></li> <li>• <b>Notice</b></li> <li>• <b>Debug</b></li> </ul>                                                                                                           |
|                | Facility      | Specifies the module where the log is generated.                                                                                                                                                                                                                                                                                                                                                                                                 |
|                | Identifier    | Specifies the product ID. The default value is <b>MRS Manager</b> .                                                                                                                                                                                                                                                                                                                                                                              |
| Report Message | Report Format | Specifies the message format of the alarm report. For details, see help information on the web page.                                                                                                                                                                                                                                                                                                                                             |
|                | Alarm Status  | Specifies the type of the alarm to be reported. <ul style="list-style-type: none"> <li>• <b>Fault</b>: indicates that the Syslog alarm message is reported when MRS Manager generates an alarm.</li> <li>• <b>Clear</b>: indicates that a Syslog alarm message is reported when an alarm on MRS Manager is cleared.</li> <li>• <b>Event</b>: indicates that the Syslog alarm message is reported when MRS Manager generates an event.</li> </ul> |

| Area                      | Parameter                       | Description                                                                                                                                                                                                                                                                                                      |
|---------------------------|---------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                           | Report Alarm Severity           | Specifies the level of the alarm to be reported. The value can be <b>Suggestion, Minor, Major, and Critical.</b>                                                                                                                                                                                                 |
| Uncleared Alarm Reporting | Periodic Uncleared Alarm Report | Specifies whether uncleared alarms are reported periodically. By default, the switch of <b>Periodic Uncleared Alarm Reporting</b> is disabled. You can click the switch to enable it.                                                                                                                            |
|                           | Report Interval (min)           | Specifies the interval for periodically reporting uncleared alarms to the remote Syslog service. This parameter is valid only when <b>Periodic Uncleared Alarm Reporting</b> switch is enabled. The unit is minute. The default value is <b>15</b> . The value ranges from 5 minutes to one day (1,440 minutes). |
| Heartbeat Settings        | Heartbeat Report                | Specifies whether to periodically report Syslog heartbeat messages. By default, the switch of <b>Periodic Uncleared Alarm Reporting</b> is disabled. You can click the switch to enable it.                                                                                                                      |
|                           | Heartbeat Period (min)          | Specifies the interval for periodically reporting heartbeat messages. This parameter is valid only when <b>Heartbeat Report</b> switch is enabled. The unit is minute. The default value is <b>15</b> . The value ranges from 1 to 60.                                                                           |

| Area | Parameter        | Description                                                                                                                                                                                                                                                                                    |
|------|------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|      | Heartbeat Packet | Specifies the content of the reported heartbeat message. This parameter is enabled when <b>Heartbeat Report</b> is enabled. The value can contain a maximum of 256 characters, including digits, letters, underscores (_), vertical bars ( ), colons (:), spaces, commas (,), and periods (.). |

 **NOTE**

After the periodic heartbeat packet function is enabled, packets may be interrupted during automatic recovery of some cluster error tolerance (for example, active/standby management node switchover). In this case, wait for automatic recovery.

**Step 4** Click **OK** to complete the settings.

----End

## 11.4.4 Configuring SNMP Northbound Interface Parameters

### Scenario

You can configure the northbound interface so that alarms and monitoring metrics on MRS Manager can be integrated to the network management platform using SNMP.

### Prerequisites

The ECS corresponding to the server must be in the same VPC as the Master node of the MRS cluster, and the Master node can access the IP address and specified port of the server.

### Procedure

**Step 1** On MRS Manager, click **System**.

**Step 2** In **Configuration**, click **Configure SNMP** under **Monitoring and Alarm**.

The **SNMP Service** is disabled by default. Click the switch to enable the SNMP service.

**Step 3** Set the interconnection parameters listed in [Table 11-15](#).



**Table 11-15** Syslog parameters

| Parameter               | Description                                                                                                                                                                                                                                                |
|-------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Version                 | Specifies the version of the SNMP, which can be: <ul style="list-style-type: none"> <li>v2c: an earlier version with low security</li> <li>v3: the latest version of SNMP with higher security than SNMPv2c</li> </ul> The SNMP v3 version is recommended. |
| Local Port              | Specifies the local port. The default value is <b>20000</b> . The value ranges from <b>1025</b> to <b>65535</b> .                                                                                                                                          |
| Read Community Name     | Specifies the read-only community name. This parameter is valid only when <b>Version</b> is set to <b>v2c</b> .                                                                                                                                            |
| Write Community Name    | Specifies the write community name. This parameter is valid only when <b>Version</b> is set to <b>v2c</b> .                                                                                                                                                |
| Security Username       | Specifies the SNMP security username. This parameter is valid only when <b>Version</b> is set to <b>v3</b> .                                                                                                                                               |
| Authentication Protocol | Specifies the authentication protocol. You are advised to set this parameter to set this parameter to <b>SHA</b> . This parameter is valid only when <b>Version</b> is set to <b>v3</b> .                                                                  |
| Authentication Password | Specifies the authentication key. This parameter is valid only when <b>Version</b> is set to <b>v3</b> .                                                                                                                                                   |
| Confirm Password        | Used to confirm the authentication key. This parameter is valid only when <b>Version</b> is set to <b>v3</b> .                                                                                                                                             |
| Encryption Protocol     | Specifies the encryption protocol. You are advised to set this parameter to <b>AES256</b> . This parameter is valid only when <b>Version</b> is set to <b>v3</b> .                                                                                         |
| Encryption Password     | Specifies the encryption key. This parameter is valid only when <b>Version</b> is set to <b>v3</b> .                                                                                                                                                       |
| Confirm Password        | Used to confirm the encryption key. This parameter is valid only when <b>Version</b> is set to <b>v3</b> .                                                                                                                                                 |

 **NOTE**

- The **Authentication Password** and **Encryption Password** must contain 8 to 16 characters, including at least three types of the following characters: uppercase letters, lowercase letters, digits, and special characters. The two passwords must be different. The two passwords cannot be the same as the security username or the reverse of the security username.
- For security purposes, periodically change the authentication password and encryption password when the SNMP protocol is used.
- If SNMPv3 is used, a security user will be locked after five consecutive authentication failures within 5 minutes. The user will be automatically unlocked 5 minutes later.

- Step 4** Click **Create Trap Target** in the **Trap Target** area. In the displayed dialog box, set the following parameters:
- **Target Symbol** specifies the trap target ID, which is the ID of the NMS or host that receives traps. The value consists of 1 to 255 characters, including letters or digits.
  - **Target IP Address** specifies the IP address of the target trap. IP addresses of class A, B, and C can be used to communicate with the IP address of the management plane of the management node.
  - **Target Port** specifies the port receiving traps. The port number must be consistent with the peer end and ranges from 0 to 65535.
  - **Trap Community Name** is valid only when **Version** is set to **v2c**.
- Click **OK**. The **Create Trap Target** dialog box is closed.
- Step 5** Click **OK** to complete the settings.
- End

## 11.5 Alarm Reference (Applicable to Versions Earlier Than MRS 3.x)

### 11.5.1 ALM-12001 Audit Log Dump Failure

#### Description

Cluster audit logs need to be dumped on a third-party server due to the local historical data backup policy. Audit logs can be successfully dumped if the dump server meets the configuration conditions. This alarm is generated when the audit log dump fails because the disk space of the dump directory on the third-party server is insufficient or a user changes the username, password, or dump directory of the dump server.

#### Attribute

| Alarm ID | Alarm Severity | Auto Clear |
|----------|----------------|------------|
| 12001    | Minor          | Yes        |

#### Parameters

| Parameter   | Description                                             |
|-------------|---------------------------------------------------------|
| ServiceName | Specifies the service for which the alarm is generated. |
| RoleName    | Specifies the role for which the alarm is generated.    |

| Parameter | Description                                          |
|-----------|------------------------------------------------------|
| HostName  | Specifies the host for which the alarm is generated. |

## Impact on the System

The system can only store a maximum of 50 dump files locally. If the fault persists on the dump server, the local audit log may be lost.

## Possible Causes

- The network connection is abnormal.
- The username, password, or dump directory of the dump server does not meet the configuration conditions.
- The disk space of the dump directory is insufficient.

## Procedure

**Step 1** Check whether the username, password, and dump directory are correct.

1. Check on the dump configuration page of MRS Manager to see if they are correct.
  - If yes, go to [Step 3](#).
  - If no, go to [Step 1.2](#).
2. Change the username, password, or dump directory, and click **OK**.
3. Wait 2 minutes and check whether the alarm is cleared.
  - If yes, no further action is required.
  - If no, go to [Step 2](#).

**Step 2** Reset the dump rule.

1. On MRS Manager, choose **System > Dump Audit Log**.
2. Reset dump rules, set the parameters properly, and click **OK**.
3. Wait 2 minutes and check whether the alarm is cleared.
  - If yes, no further action is required.
  - If no, go to [Step 3](#).

**Step 3** Collect fault information.

1. On MRS Manager, choose **System > Export Log**.
2. Contact the O&M personnel and send the collected logs.

----End

## Related Information

N/A

## 11.5.2 ALM-12002 HA Resource Is Abnormal

### Description

The high availability (HA) software periodically checks the Webservice floating IP addresses and databases of Manager. This alarm is generated when the HA software detects that the Webservice floating IP addresses or databases are abnormal.

This alarm is cleared when the HA software detects that the floating IP addresses or databases are normal.

### Attribute

| Alarm ID | Alarm Severity | Auto Clear |
|----------|----------------|------------|
| 12002    | Major          | Yes        |

### Parameter

| Parameter   | Description                                              |
|-------------|----------------------------------------------------------|
| ServiceName | Specifies the service for which the alarm is generated.  |
| RoleName    | Specifies the role for which the alarm is generated.     |
| HostName    | Specifies the host for which the alarm is generated.     |
| RESName     | Specifies the resource for which the alarm is generated. |

### Impact on the System

If the Webservice floating IP addresses of Manager are abnormal, users cannot log in to or use Manager. If databases of Manager are abnormal, all core services and related service processes, such as alarms and monitoring functions, are affected.

### Possible Causes

- The floating IP address is abnormal.
- The database is abnormal.

### Procedure

**Step 1** Check the floating IP address status of the active management node.

1. Go to the MRS cluster details page. In the alarm list on the alarm management tab page, click the row that contains the alarm. In the alarm details, view the host address and resource name of the alarm.
2. Log in to the active management node. Run the following commands to switch the user:  
**sudo su - root**  
**su - omm**
3. Go to the **`\${BIGDATA\_HOME}/om-0.0.1/sbin/`** directory, run the **status-oms.sh** script to check whether the floating IP address of the active Manager is normal. View the command output, locate the row where **ResName** is **floatip**, and check whether the following information is displayed.

Example:

```
10-10-10-160 floatip Normal Normal Single_active
```

- If yes, go to [Step 2](#).
  - If no, go to [Step 1.4](#).
4. Contact the O&M personnel to check whether the floating IP NIC exists.
    - If yes, go to [Step 2](#).
    - If no, go to [Step 1.5](#).
  5. Contact O&M personnel to rectify the NIC fault.  
Wait 5 minutes and check whether the alarm is cleared.
    - If yes, no further action is required.
    - If no, go to [Step 2](#).

## Step 2 Check the database status of the active and standby management nodes.

1. Log in to the active and standby management nodes, run the **sudo su - root** and **su - ommdba** commands to switch to user **ommdba**, and run the **gs\_ctl query** command to check whether the following information is displayed in the command output.

Command output of the active management node:

```
Ha state:  
LOCAL_ROLE: Primary  
STATIC_CONNECTIONS: 1  
DB_STATE: Normal  
DETAIL_INFORMATION: user/password invalid  
Senders info:  
No information  
Receiver info:  
No information
```

Command output of the standby management node:

```
Ha state:  
LOCAL_ROLE: Standby  
STATIC_CONNECTIONS: 1  
DB_STATE : Normal  
DETAIL_INFORMATION: user/password invalid  
Senders info:  
No information  
Receiver info:  
No information
```

- If yes, go to [Step 2.3](#).
- If no, go to [Step 2.2](#).

2. Contact the O&M personnel to check whether a network fault occurs and rectify the fault.
  - If yes, go to [Step 2.3](#).
  - If no, go to [Step 3](#).
3. Wait 5 minutes and check whether the alarm is cleared.
  - If yes, no further action is required.
  - If no, go to [Step 3](#).

**Step 3** Collect fault information.

1. On MRS Manager, choose **System** > **Export Log**.
2. Contact the O&M personnel and send the collected logs.

----End

## Reference

None

## 11.5.3 ALM-12004 OLdap Resource Is Abnormal

### Description

This alarm is generated when the Ldap resource in Manager is abnormal.

This alarm is cleared when the Ldap resource in Manager recovers and the alarm handling is complete.

### Attribute

| Alarm ID | Alarm Severity | Auto Clear |
|----------|----------------|------------|
| 12004    | Major          | Yes        |

### Parameter

| Parameter   | Description                                             |
|-------------|---------------------------------------------------------|
| ServiceName | Specifies the service for which the alarm is generated. |
| RoleName    | Specifies the role for which the alarm is generated.    |
| HostName    | Specifies the host for which the alarm is generated.    |

## Impact on the System

The Manager authentication services are unavailable and cannot provide security authentication and user management functions for web upper-layer services. Users may be unable to log in to Manager.

## Possible Causes

The LdapServer process in Manager is abnormal.

## Procedure

**Step 1** Check whether the LdapServer process in Manager is normal.

1. Log in to the active management node.
2. Run `ps -ef | grep slapd` to check whether the LdapServer resource process in the `/${BIGDATA_HOME}/om-0.0.1/` directory of the configuration file is running properly.

You can determine that the resource is normal as follows:

- a. Run `sh ${BIGDATA_HOME}/om-0.0.1/sbin/status-oms.sh` and find that **ResHASstatus** of the OLdap process is **Normal**.
  - b. Run `ps -ef | grep slapd` and find that the slapd process occupies port 21750.
- If yes, go to [Step 2](#).
  - If no, go to [Step 3](#).

**Step 2** Run `kill -2 PID of the LdapServer process` and wait 20 seconds. The HA starts the OLdap process automatically. Check whether the status of the OLdap resource is normal.

- If yes, no further action is required.
- If no, go to [Step 3](#).

**Step 3** Collect fault information.

1. On MRS Manager, choose **System** > **Export Log**.
2. Contact the O&M personnel and send the collected logs.

----End

## Reference

None

## 11.5.4 ALM-12005 OKerberos Resource Is Abnormal

### Description

The alarm module monitors the status of the Kerberos resource in Manager. This alarm is generated when the Kerberos resource is abnormal.

This alarm is cleared when the alarm handling is complete and the Kerberos resource status recovers.

## Attribute

| Alarm ID | Alarm Severity | Auto Clear |
|----------|----------------|------------|
| 12005    | Major          | Yes        |

## Parameters

| Parameter   | Description                                             |
|-------------|---------------------------------------------------------|
| ServiceName | Specifies the service for which the alarm is generated. |
| RoleName    | Specifies the role for which the alarm is generated.    |
| HostName    | Specifies the host for which the alarm is generated.    |

## Impact on the System

The authentication services are unavailable and cannot provide security authentication functions for web upper-layer services. Users may be unable to log in to MRS Manager.

## Possible Causes

The OLdap resource on which OKerberos depends is abnormal.

## Procedure

**Step 1** Check whether the OLdap resource on which OKerberos depends is abnormal in Manager.

1. Log in to the active management node.
2. Run the following command to check whether the OLdap resource managed by HA is normal:

```
sh ${BIGDATA_HOME}/OMSV100R001C00x8664/workspace0/ha/module/hacom/script/status_ha.sh
```

The OLdap resource is normal when the OLdap resource is in the **Active\_normal** state on the active node and in the **Standby\_normal** state on the standby node.

- If yes, go to [Step 3](#).
- If no, go to [Step 2](#).

**Step 2** Resolve the problem by following the instructions in [ALM-12004 OLdap Resource Is Abnormal](#). After the OLdap resource status recovers, check whether the OKerberos resource is normal.

- If yes, no further action is required.



- If no, go to [Step 3](#).

**Step 3** Collect fault information.

1. On MRS Manager, choose **System > Export Log**.
2. Contact the O&M personnel and send the collected logs.

----End

## Reference

None

## 11.5.5 ALM-12006 Node Fault

### Description

Controller checks the NodeAgent status every 30 seconds. This alarm is generated when Controller fails to receive the status report of a NodeAgent for three consecutive times.

This alarm is cleared when Controller can properly receive the status report of the NodeAgent.

### Attribute

| Alarm ID | Alarm Severity | Auto Clear |
|----------|----------------|------------|
| 12006    | Critical       | Yes        |

### Parameters

| Parameter   | Description                                             |
|-------------|---------------------------------------------------------|
| ServiceName | Specifies the service for which the alarm is generated. |
| RoleName    | Specifies the role for which the alarm is generated.    |
| HostName    | Specifies the host for which the alarm is generated.    |

### Impact on the System

Services on the node are unavailable.

### Possible Causes

The network is disconnected, or the hardware is faulty.

## Procedure

**Step 1** Check whether the network is disconnected or the hardware is faulty.

1. Go to the MRS cluster details page. In the alarm list on the alarm management tab page, click the row that contains the alarm. In the alarm details, view the host address of the alarm.
2. Log in to the active management node.
3. Run the following command to check whether the faulty node is reachable:  
**ping** *IP address of the faulty host*
  - a. If yes, go to **Step 2**.
  - b. If no, go to **Step 1.4**.
4. Contact the O&M personnel to check whether the network is faulty.
  - If yes, go to **Step 2**.
  - If no, go to **Step 1.6**.
5. Rectify the network fault and check whether the alarm is cleared from the alarm list.
  - If yes, no further action is required.
  - If no, go to **Step 1.6**.
6. Contact the O&M personnel to check whether a hardware fault (for example, a CPU or memory fault) occurs on the node.
  - If yes, go to **Step 1.7**.
  - If no, go to **Step 2**.
7. Repair the faulty components and restart the node. Check whether the alarm is cleared.
  - If yes, no further action is required.
  - If no, go to **Step 2**.

**Step 2** Collect fault information.

1. On MRS Manager, choose **System > Export Log**.
2. Contact the O&M personnel and send the collected logs.

----End

## Reference

None

### 11.5.6 ALM-12007 Process Fault

#### Description

The process health check module checks the process status every 5 seconds. This alarm is generated when the process health check module detects that the process connection status is Bad for three consecutive times.

This alarm is cleared when the process can be connected.

## Attribute

| Alarm ID | Alarm Severity | Auto Clear |
|----------|----------------|------------|
| 12007    | Major          | Yes        |

## Parameters

| Parameter   | Description                                             |
|-------------|---------------------------------------------------------|
| ServiceName | Specifies the service for which the alarm is generated. |
| RoleName    | Specifies the role for which the alarm is generated.    |
| HostName    | Specifies the host for which the alarm is generated.    |

## Impact on the System

The service provided by the process is unavailable.

## Possible Causes

- The instance process is abnormal.
- The drive space is insufficient.

## Procedure

**Step 1** Check whether the instance process is abnormal.

1. Go to the MRS cluster details page. In the alarm list on the alarm management tab page, click the row that contains the alarm. In the alarm details, view the host name and service name of the alarm.
2. On the **Alarms** page, check whether the alarm [ALM-12006 Node Fault](#) is generated.  
If yes, go to [Step 1.3](#).  
If no, go to [Step 1.4](#).
3. Handle the alarm by following the instructions in [ALM-12006 Node Fault](#).
4. Check whether the installation directory user, user group, and permission of the alarm role are correct. The correct user, user group, and the permission are **omm**, **ficommon**, and **750**, respectively.
  - If yes, go to [Step 1.6](#).
  - If no, go to [Step 1.5](#).
5. Run the following commands to set the permission to **750** and **User:Group** to **omm:ficommon**:  
`chmod 750 <folder_name>`

**chown omm:ficommon** <folder\_name>

6. Wait 5 minutes and check whether the ALM-12007 Process Fault alarm is cleared.
  - If yes, no further action is required.
  - If no, go to [Step 2.1](#).

**Step 2** Check whether the disk space is insufficient.

1. On the MRS cluster details page, click the alarm management tab and check whether ALM-12017 Insufficient Disk Capacity is generated in the alarm list.
  - If yes, go to [Step 2.2](#).
  - If no, go to [Step 3](#).
2. Handle the alarm by following the instructions in [ALM-12017 Insufficient Disk Capacity](#).
3. Wait 5 minutes and check whether the ALM-12017 Insufficient Disk Capacity alarm is cleared.
  - If yes, go to [Step 2.4](#).
  - If no, go to [Step 3](#).
4. Wait 5 minutes and check whether the alarm is cleared.
  - If yes, no further action is required.
  - If no, go to [Step 3](#).

**Step 3** Collect fault information.

1. On MRS Manager, choose **System** > **Export Log**.
2. Contact the O&M personnel and send the collected logs.

----End

## Reference

None

## 11.5.7 ALM-12010 Manager Heartbeat Interruption Between the Active and Standby Nodes

### Description

This alarm is generated when the active Manager does not receive any heartbeat signal from the standby Manager within 7 seconds.

This alarm is cleared when the active Manager receives heartbeat signals from the standby Manager.

### Attribute

| Alarm ID | Alarm Severity | Auto Clear |
|----------|----------------|------------|
| 12010    | Major          | Yes        |

## Parameters

| Parameter             | Description                                             |
|-----------------------|---------------------------------------------------------|
| ServiceName           | Specifies the service for which the alarm is generated. |
| RoleName              | Specifies the role for which the alarm is generated.    |
| HostName              | Specifies the host for which the alarm is generated.    |
| Local Manager HA Name | Specifies a local Manager HA.                           |
| Peer Manager HA Name  | Specifies a peer Manager HA.                            |

## Impact on the System

When the active Manager process is abnormal, an active/standby failover cannot be performed, and services are affected.

## Possible Causes

The link between the active and standby Manager servers is abnormal.

## Procedure

**Step 1** Check whether the network between the active and standby Manager servers is normal.

1. Go to the MRS cluster details page. In the alarm list on the alarm management tab page, click the row that contains the alarm. In the alarm details, view the address of the standby Manager server.
2. Log in to the active management node.
3. Run the following command to check whether the standby Manager is reachable:  
**ping heartbeat IP address of the standby Manager**
  - If yes, go to [Step 2](#).
  - If no, go to [Step 1.4](#).
4. Contact the O&M personnel to check whether the network is faulty.
  - If yes, go to [Step 1.5](#).
  - If no, go to [Step 2](#).
5. Rectify the network fault and check whether the alarm is cleared from the alarm list.
  - If yes, no further action is required.
  - If no, go to [Step 2](#).

**Step 2** Collect fault information.

1. On MRS Manager, choose **System > Export Log**.
2. Contact the O&M personnel and send the collected logs.

----End

## Reference

None

## 11.5.8 ALM-12011 Data Synchronization Exception Between the Active and Standby Manager Nodes

### Description

This alarm is generated when the standby Manager fails to synchronize files with the active Manager.

This alarm is cleared when the standby Manager synchronizes files with the active Manager.

### Attribute

| Alarm ID | Alarm Severity | Auto Clear |
|----------|----------------|------------|
| 12011    | Critical       | Yes        |

### Parameters

| Parameter             | Description                                             |
|-----------------------|---------------------------------------------------------|
| ServiceName           | Specifies the service for which the alarm is generated. |
| RoleName              | Specifies the role for which the alarm is generated.    |
| HostName              | Specifies the host for which the alarm is generated.    |
| Local Manager HA Name | Specifies a local Manager HA.                           |
| Peer Manager HA Name  | Specifies a peer Manager HA.                            |

### Impact on the System

Because the configuration files on the standby Manager are not updated, some configurations will be lost after an active/standby switchover. Manager and some components may not run properly.

## Possible Causes

The link between the active and standby Manager nodes is interrupted.

## Procedure

**Step 1** Check whether the network between the active and standby Manager servers is normal.

1. Go to the MRS cluster details page. In the alarm list on the alarm management tab page, click the row that contains the alarm. In the alarm details, view the address of the standby Manager server.
2. Log in to the active management node. Run the following command to check whether the standby Manager is reachable:

**ping** *IP address of the standby Manager*

- If yes, go to [Step 2](#).
  - If no, go to [Step 1.3](#).
3. Contact the O&M personnel to check whether the network is faulty.
    - If yes, go to [Step 1.4](#).
    - If no, go to [Step 2](#).
  4. Rectify the network fault and check whether the alarm is cleared from the alarm list.
    - If yes, no further action is required.
    - If no, go to [Step 2](#).

**Step 2** Collect fault information.

1. On MRS Manager, choose **System > Export Log**.
2. Contact the O&M personnel and send the collected logs.

----End

## Reference

None

## 11.5.9 ALM-12012 NTP Service Is Abnormal

### Description

This alarm is generated when the NTP service on the current node fails to synchronize time with the NTP service on the active OMS node.

This alarm is cleared when the NTP service on the current node synchronizes time properly with the NTP service on the active OMS node.

### Attribute

| Alarm ID | Alarm Severity | Auto Clear |
|----------|----------------|------------|
| 12012    | Major          | Yes        |

## Parameters

| Parameter   | Description                                             |
|-------------|---------------------------------------------------------|
| ServiceName | Specifies the service for which the alarm is generated. |
| RoleName    | Specifies the role for which the alarm is generated.    |
| HostName    | Specifies the host for which the alarm is generated.    |

## Impact on the System

The time on the node is inconsistent with that on other nodes in the cluster. Therefore, some MRS applications on the node may not run properly.

## Possible Causes

- The NTP service on the current node cannot start properly.
- The current node fails to synchronize time with the NTP service on the active OMS node.
- The key value authenticated by the NTP service on the current node is inconsistent with that on the active OMS node.
- The time offset between the node and the NTP service on the active OMS node is large.

## Procedure

**Step 1** Check the NTP service on the current node.

1. Check whether the ntpd process is running on the node using the following method. Log in to the node for which the alarm is generated and run the **sudo su - root** command to switch to user **root**. Then run the following command to check whether the command output contains the ntpd process:

```
ps -ef | grep ntpd | grep -v grep
```

- If yes, go to [Step 2.1](#).
- If no, go to [Step 1.2](#).

2. Run **service ntp start** to start the NTP service.
3. Wait 10 minutes and check whether the alarm is cleared.
  - If yes, no further action is required.
  - If no, go to [Step 2.1](#).

**Step 2** Check whether the current node can synchronize time properly with the NTP service on the active OMS node.



1. Check whether the node can synchronize time with the NTP service on the active OMS node based on additional information of the alarm.

If yes, go to [Step 2.2](#).

If no, go to [Step 3](#).

2. Check whether the synchronization with the NTP service on the active OMS node is faulty.

Log in to the node for which the alarm is generated, run the `sudo su - root` command to switch to user `root`, and run the `ntpq -np` command.

If an asterisk (\*) exists before the IP address of the NTP service on the active OMS node in the command output, the synchronization is in normal state. The command output is as follows:

```
remote refid st t when poll reach delay offset jitter
=====
*10.10.10.162 .LOCL. 1 u 1 16 377 0.270 -1.562 0.014
```

If there is no asterisk (\*) before the IP address of the NTP service on the active OMS node, as shown in the following command output, and the value of `refid` is `.INIT.`, the synchronization is abnormal.

```
remote refid st t when poll reach delay offset jitter
=====
10.10.10.162 .INIT. 1 u 1 16 377 0.270 -1.562 0.014
```

- If yes, go to [Step 2.3](#).

- If no, go to [Step 3](#).

3. Rectify the fault, wait 10 minutes, and then check whether the alarm is cleared.

An NTP synchronization failure is usually related to the system firewall. If the firewall can be disabled, disable it and then check whether the fault is rectified. If the firewall cannot be disabled, check the firewall configuration policies and ensure that port **UDP 123** is enabled (you need to follow specific firewall configuration policies of each system).

- If yes, no further action is required.

- If no, go to [Step 3](#).

**Step 3** Check whether the key value authenticated by the NTP service on the current node is consistent with that on the active OMS node.

Run `cat /etc/ntp.keys` to check whether the authentication code whose key value index is 1 is the same as the value of the NTP service on the active OMS node.

- If yes, go to [Step 4.1](#).

- If no, go to [Step 5](#).

**Step 4** Check whether the time offset between the node and the NTP service on the active OMS node is large.

1. Check whether the time offset is large in additional information of the alarm.

- If yes, go to [Step 4.2](#).

- If no, go to [Step 5](#).

2. On the **Hosts** page, select the host of the node, and choose **More > Stop All Roles** to stop all the services on the node.

If the time on the alarm node is later than that on the NTP service of the active OMS node, adjust the time of the alarm node. After adjusting the time, choose **More > Start All Roles** to start the services on the node.

If the time on the alarm node is earlier than that on the NTP service of the active OMS node, wait until the time offset is due and adjust the time of the alarm node. After adjusting the time, choose **More > Start All Roles** to start the services on the node.

 **NOTE**

If you do not wait, data loss may occur.

3. Wait 10 minutes and check whether the alarm is cleared.
  - If yes, no further action is required.
  - If no, go to [Step 5](#).

**Step 5** Collect fault information.

1. On MRS Manager, choose **System > Export Log**.
2. Contact the O&M personnel and send the collected logs.

----End

## Reference

None

## 11.5.10 ALM-12016 CPU Usage Exceeds the Threshold

### Description

The system checks the CPU usage every 30 seconds and compares the check result with the default threshold. The CPU usage has a default threshold. This alarm is generated when the CPU usage exceeds the threshold for several times (configurable, 10 times by default) consecutively.

This alarm is cleared when the average CPU usage is less than or equal to 90% of the threshold.

### Attribute

| Alarm ID | Alarm Severity | Auto Clear |
|----------|----------------|------------|
| 12016    | Major          | Yes        |

### Parameters

| Parameter   | Description                                             |
|-------------|---------------------------------------------------------|
| ServiceName | Specifies the service for which the alarm is generated. |

| Parameter         | Description                                                                         |
|-------------------|-------------------------------------------------------------------------------------|
| RoleName          | Specifies the role for which the alarm is generated.                                |
| HostName          | Specifies the host for which the alarm is generated.                                |
| Trigger Condition | Generates an alarm when the actual indicator value exceeds the specified threshold. |

## Impact on the System

Processes respond slowly or do not work.

## Possible Causes

- The alarm threshold or alarm hit number is improperly configured.
- The CPU configuration cannot meet service requirements. The CPU usage reaches the upper limit.

## Procedure

**Step 1** Check whether the alarm threshold or alarm hit number is properly configured.

1. Log in to MRS Manager and change the alarm threshold and alarm hit number based on CPU usage.
2. Choose **System > Threshold Configuration > Device > Host > CPU > CPU Usage > CPU Usage** and change the alarm threshold based on the actual CPU usage.
3. Choose **System > Threshold Configuration > Device > Host > CPU > CPU Usage > CPU Usage** and change **hit number** based on the actual CPU usage.

### NOTE

This option defines the alarm check phase. **Interval** indicates the alarm check period and **hit number** indicates the number of times when the CPU usage exceeds the threshold. An alarm is generated when the CPU usage exceeds the threshold for several times consecutively.

4. Wait 2 minutes and check whether the alarm is automatically cleared.
  - If yes, no further action is required.
  - If no, go to [Step 2](#).

**Step 2** Expand the system.

1. Go to the MRS cluster details page. In the alarm list on the alarm management tab page, click the row that contains the alarm. In the alarm details, view the address of the node.
2. Log in to the node for which the alarm is generated.
3. Run `cat /proc/stat | awk 'NR==1|awk '{for(i=2;i<=NF;i++)j+=Si;print "" 100 - ($5+$6) * 100 / j;}'` to check the system CPU usage.

4. If the CPU usage exceeds the threshold, expand the CPU capacity.
5. Check whether the alarm is cleared.
  - If yes, no further action is required.
  - If no, go to [Step 3](#).

**Step 3** Collect fault information.

1. On MRS Manager, choose **System > Export Log**.
2. Contact the O&M personnel and send the collected logs.

----End

## Reference

None

## 11.5.11 ALM-12017 Insufficient Disk Capacity

### Description

The system checks the host disk usage every 30 seconds and compares the actual disk usage with the threshold. The disk usage has a default threshold. This alarm is generated if the disk usage exceeds the threshold.

To change the threshold, choose **System > Threshold Configuration**.

This alarm is cleared when the host disk usage is less than or equal to the threshold.

### Attribute

| Alarm ID | Alarm Severity | Auto Clear |
|----------|----------------|------------|
| 12017    | Major          | Yes        |

### Parameters

| Parameter     | Description                                                    |
|---------------|----------------------------------------------------------------|
| ServiceName   | Specifies the service for which the alarm is generated.        |
| RoleName      | Specifies the role for which the alarm is generated.           |
| HostName      | Specifies the host for which the alarm is generated.           |
| PartitionName | Specifies the disk partition for which the alarm is generated. |

| Parameter         | Description                                                                         |
|-------------------|-------------------------------------------------------------------------------------|
| Trigger Condition | Generates an alarm when the actual indicator value exceeds the specified threshold. |

## Impact on the System

Service processes become unavailable.

## Possible Causes

The disk configuration cannot meet service requirements. The disk usage reaches the upper limit.

## Procedure

**Step 1** Log in to MRS Manager and check whether the threshold is appropriate.

1. The default threshold is 90%. You can change the threshold to meet service requirements.
  - If yes, go to [Step 2](#).
  - If no, go to [Step 1.2](#).
2. Choose **System > Threshold Configuration** and change the alarm threshold based on the actual disk usage.
3. Wait 2 minutes and check whether the alarm is cleared.
  - If yes, no further action is required.
  - If no, go to [Step 2](#).

**Step 2** Check whether the disk is a system disk.

1. Go to the MRS cluster details page. In the alarm list on the alarm management tab page, click the row that contains the alarm. In the alarm details, view the host name and disk partition information.
2. Log in to the node for which the alarm is generated.
3. Run the **df -h** command to check the system disk partition usage. Check whether the disk is mounted to any of the following directories by using the disk partition name obtained in [Step 2.1](#): **/**, **/boot**, **/home**, **/opt**, **/tmp**, **/var**, **/var/log**, **/boot**, and **/srv/BigData**.
  - If yes, the disk is a system disk. Then go to [Step 3.1](#).
  - If no, the disk is not a system disk. Then go to [Step 2.4](#).
4. Run the **df -h** command to check the system disk partition usage. Determine the role of the disk based on the disk partition name obtained in [Step 2.1](#).
5. Check whether the disk is used by HDFS or Yarn.
  - If yes, expand the disk capacity for the Core node. Then go to [Step 2.6](#).
  - If no, go to [Step 4](#).
6. Wait 2 minutes and check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 3](#).

**Step 3** Check whether large files are written to the disk.

1. Run the `find / -xdev -size +500M -exec ls -l {} \;` command to view files larger than 500 MB on the node. Check whether such files are written to the disk.
  - If yes, go to [Step 3.2](#).
  - If no, go to [Step 4](#).
2. Handle the large files and check whether the alarm is cleared 2 minutes later.
  - If yes, no further action is required.
  - If no, go to [Step 4](#).
3. Expand the disk capacity.
4. Wait 2 minutes and check whether the alarm is cleared.
  - If yes, no further action is required.
  - If no, go to [Step 4](#).

**Step 4** Collect fault information.

1. On MRS Manager, choose **System > Export Log**.
2. Contact the O&M personnel and send the collected logs.

----End

## Reference

None

## 11.5.12 ALM-12018 Memory Usage Exceeds the Threshold

### Description

The system checks the memory usage every 30 seconds and compares the actual memory usage with the threshold. The memory usage has a default threshold. This alarm is generated when the detected memory usage exceeds the threshold.

This alarm is cleared when the host memory usage is less than or equal to 90% of the threshold.

### Attribute

| Alarm ID | Alarm Severity | Auto Clear |
|----------|----------------|------------|
| 12018    | Major          | Yes        |

## Parameters

| Parameter         | Description                                                                         |
|-------------------|-------------------------------------------------------------------------------------|
| ServiceName       | Specifies the service for which the alarm is generated.                             |
| RoleName          | Specifies the role for which the alarm is generated.                                |
| HostName          | Specifies the host for which the alarm is generated.                                |
| Trigger Condition | Generates an alarm when the actual indicator value exceeds the specified threshold. |

## Impact on the System

Processes respond slowly or do not work.

## Possible Causes

Memory configuration cannot meet service requirements. The memory usage reaches the upper threshold.

## Procedure

### Step 1 Expand the system.

1. Go to the MRS cluster details page. In the alarm list on the alarm management tab page, click the row that contains the alarm. In the alarm details, view the host address of the alarm.
2. Log in to the node for which the alarm is generated.
3. Run **free -m | grep Mem\|: | awk '{printf("%s", (\$3-\$6-\$7) \* 100 / \$2)}'** to check the system memory usage.
4. If the memory usage exceeds the threshold, expand the memory capacity.
5. Wait 5 minutes and check whether the alarm is cleared.
  - If yes, no further action is required.
  - If no, go to [Step 2](#).

### Step 2 Collect fault information.

1. On MRS Manager, choose **System > Export Log**.
2. Contact the O&M personnel and send the collected logs.

----End

## Reference

None

## 11.5.13 ALM-12027 Host PID Usage Exceeds the Threshold

### Description

The system checks the PID usage every 30 seconds and compares the actual PID usage with the default threshold. This alarm is generated when the PID usage exceeds the threshold.

This alarm is cleared when the host PID usage is less than or equal to the threshold.

### Attribute

| Alarm ID | Alarm Severity | Auto Clear |
|----------|----------------|------------|
| 12027    | Major          | Yes        |

### Parameters

| Parameter         | Description                                                                         |
|-------------------|-------------------------------------------------------------------------------------|
| ServiceName       | Specifies the service for which the alarm is generated.                             |
| RoleName          | Specifies the role for which the alarm is generated.                                |
| HostName          | Specifies the host for which the alarm is generated.                                |
| Trigger Condition | Generates an alarm when the actual indicator value exceeds the specified threshold. |

### Impact on the System

No PID is available for new processes and service processes are unavailable.

### Possible Causes

Too many processes are running on the node. You need to increase the value of **pid\_max**. The system is abnormal.

### Procedure

#### Step 1 Increase the value of **pid\_max**.

1. On the MRS cluster details page, click the alarm from the real-time alarm list. In the **Alarm Details** area, obtain the IP address of the host for which the alarm is generated.



2. Log in to the node for which the alarm is generated.
3. Run the `cat /proc/sys/kernel/pid_max` command to check the value of `pid_max`.
4. If the PID usage exceeds the threshold, run the following command to double the value of `pid_max`:

```
echo New pid_max value > /proc/sys/kernel/pid_max
```

Example:

```
echo 65536 > /proc/sys/kernel/pid_max
```

5. Wait 5 minutes and check whether the alarm is cleared.
  - If yes, no further action is required.
  - If no, go to [Step 2](#).

#### Step 2 Check whether the system environment is abnormal.

1. Contact the O&M personnel to check whether the operating system is abnormal.
  - If yes, rectify the operating system fault and go to [Step 2.2](#).
  - If no, go to [Step 3](#).
2. Wait 5 minutes and check whether the alarm is cleared.
  - If yes, no further action is required.
  - If no, go to [Step 3](#).

#### Step 3 Collect fault information.

1. On MRS Manager, choose **System** > **Export Log**.
2. Contact the O&M personnel and send the collected logs.

----End

## Reference

None

## 11.5.14 ALM-12028 Number of Processes in the D State on the Host Exceeds the Threshold

### Description

The system periodically checks the number of D state processes of user **omm** on the host every 30 seconds and compares the number with the threshold. The number of processes in the D state on the host has a default threshold. This alarm is generated when the number of processes in the D state exceeds the threshold.

This alarm is cleared when the number is less than or equal to the threshold.

### Attribute

| Alarm ID | Alarm Severity | Auto Clear |
|----------|----------------|------------|
| 12028    | Major          | Yes        |

## Parameters

| Parameter         | Description                                                                         |
|-------------------|-------------------------------------------------------------------------------------|
| ServiceName       | Specifies the service for which the alarm is generated.                             |
| RoleName          | Specifies the role for which the alarm is generated.                                |
| HostName          | Specifies the host for which the alarm is generated.                                |
| Trigger Condition | Generates an alarm when the actual indicator value exceeds the specified threshold. |

## Impact on the System

Excessive system resources are used and the service process responds slowly.

## Possible Causes

The host responds slowly to I/O (disk I/O and network I/O) requests and a process is in the D state.

## Procedure

**Step 1** Check the process that is in the D state.

1. Go to the MRS cluster details page. In the alarm list on the alarm management tab page, click the row that contains the alarm. In the alarm details, view the address of the host.
2. Log in to the node for which the alarm is generated.
3. Run the following commands to switch the user:  
**sudo su - root**  
**su - omm**
4. Run the following command as user **omm** to view the PID of the process that is in the D state:  
**ps -elf | grep -v "\[thread\_checkio\]" | awk 'NR!=1 {print \$2, \$3, \$4}' | grep omm | awk -F ' ' '{print \$1, \$3}' | grep D | awk '{print \$2}'**
5. Check whether the command output is empty.
  - If yes, the service process is running properly. Then go to [Step 1.7](#).
  - If no, go to [Step 1.6](#).
6. Switch to user **root** and run the **reboot** command to restart the alarm host. Restarting the host brings certain risks. Ensure that the service process runs properly after the restart.

7. Wait 5 minutes and check whether the alarm is cleared.
  - If yes, no further action is required.
  - If no, go to [Step 2](#).

**Step 2** Collect fault information.

1. On MRS Manager, choose **System > Export Log**.
2. Contact the O&M personnel and send the collected logs.

----End

## Reference

None

## 11.5.15 ALM-12031 User omm or Password Is About to Expire

### Description

The system starts at 00:00 every day to check whether user **omm** and the password are about to expire every eight hours. This alarm is generated if the user or password is about to expire in 15 days.

The alarm is cleared when the validity period of user **omm** is changed or the password is reset and the alarm handling is complete.

### Attribute

| Alarm ID | Alarm Severity | Auto Clear |
|----------|----------------|------------|
| 12031    | Major          | Yes        |

### Parameters

| Parameter   | Description                                             |
|-------------|---------------------------------------------------------|
| ServiceName | Specifies the service for which the alarm is generated. |
| RoleName    | Specifies the role for which the alarm is generated.    |
| HostName    | Specifies the host for which the alarm is generated.    |

### Impact on the System

The node trust relationship is unavailable and Manager cannot manage the services.

## Possible Causes

User **omm** or the password is about to expire.

## Procedure

**Step 1** Check whether user **omm** and the password in the system are valid.

1. Log in to the faulty node.
2. Run the following command to view the information about user **omm** and the password:  
**chage -l omm**
3. Check whether the user has expired based on the system message.
  - a. View the value of **Password expires** to check whether the password is about to expire.
  - b. View the value of **Account expires** to check whether the user is about to expire.

### NOTE

If the parameter value is **never**, the user and password are valid permanently; if the value is a date, check whether the user and password are about to expire within 15 days.

- If yes, go to [Step 1.4](#).
  - If no, go to [Step 2](#).
4. Run the following command to modify the validity period configuration:
    - Run the following command to set a validity period for user **omm**:  
**chage -E 'specified date' omm**
    - Run the following command to set the number of validity days for user **omm**:  
**chage -M 'number of days' omm**
  5. Check whether the alarm is cleared automatically in the next periodic check.
    - If yes, no further action is required.
    - If no, go to [Step 2](#).

**Step 2** Collect fault information.

1. On MRS Manager, choose **System > Export Log**.
2. Contact the O&M personnel and send the collected logs.

----End

## Reference

None

## 11.5.16 ALM-12032 User **ommdba** or Password Is About to Expire

### Description

The system starts at 00:00 every day to check whether user **ommdba** and the password are about to expire every eight hours. This alarm is generated if the user or password is about to expire in 15 days.

The alarm is cleared when the validity period of user **ommdba** is changed or the password is reset and the alarm handling is complete.

### Attribute

| Alarm ID | Alarm Severity | Auto Clear |
|----------|----------------|------------|
| 12032    | Major          | Yes        |

### Parameters

| Parameter   | Description                                             |
|-------------|---------------------------------------------------------|
| ServiceName | Specifies the service for which the alarm is generated. |
| RoleName    | Specifies the role for which the alarm is generated.    |
| HostName    | Specifies the host for which the alarm is generated.    |

### Impact on the System

The OMS database cannot be managed and data cannot be accessed.

### Possible Causes

User **ommdba** or the password is about to expire.

### Procedure

- Step 1** Check whether user **ommdba** and the password in the system are valid.
1. Log in to the faulty node.
  2. Run the following command to view the information about user **ommdba** and the password:  
**chage -l ommdba**
  3. Check whether the user has expired based on the system message.

- a. View the value of **Password expires** to check whether the password is about to expire.
- b. View the value of **Account expires** to check whether the user is about to expire.

 **NOTE**

If the parameter value is **never**, the user and password are valid permanently; if the value is a date, check whether the user and password are about to expire within 15 days.

- If yes, go to [Step 1.4](#).
  - If no, go to [Step 2](#).
4. Run the following command to modify the validity period configuration:
    - Run the following command to set a validity period for user **ommdba**:  
**chage -E 'specified date' ommdba**
    - Run the following command to set the number of validity days for user **ommdba**:  
**chage -M 'number of days' ommdba**
  5. Check whether the alarm is cleared automatically in the next periodic check.
    - If yes, no further action is required.
    - If no, go to [Step 2](#).

**Step 2** Collect fault information.

1. On MRS Manager, choose **System > Export Log**.
2. Contact the O&M personnel and send the collected logs.

----End

## Reference

None

## 11.5.17 ALM-12033 Slow Disk Fault

### Description

The system runs the **iostat** command every second to monitor the disk I/O indicator. If there are more than 30 times that the **svctm** value is greater than 100 ms in 60 seconds, the disk is faulty and the alarm is generated.

This alarm is automatically cleared after the disk is replaced.

### Attribute

| Alarm ID | Alarm Severity | Auto Clear |
|----------|----------------|------------|
| 12033    | Major          | Yes        |

## Parameters

| Parameter   | Description                                             |
|-------------|---------------------------------------------------------|
| ServiceName | Specifies the service for which the alarm is generated. |
| RoleName    | Specifies the role for which the alarm is generated.    |
| HostName    | Specifies the host for which the alarm is generated.    |
| DiskName    | Specifies the disk for which the alarm is generated.    |

## Impact on the System

Service performance deteriorates and service processing capabilities become poor. For example, DBService active/standby synchronization is affected and even the service is unavailable.

## Possible Causes

The disk is aged or has bad sectors.

## Procedure

**Step 1** Collect fault information.

1. On MRS Manager, choose **System > Export Log**.
2. Contact the O&M personnel and send the collected logs.

----End

## Reference

None

## 11.5.18 ALM-12034 Periodic Backup Failure

### Description

This alarm is generated when a periodic backup task fails to be executed. This alarm is cleared when the next backup task is executed successfully.

### Attribute

| Alarm ID | Alarm Severity | Auto Clear |
|----------|----------------|------------|
| 12034    | Major          | Yes        |

## Parameters

| Parameter   | Description                                             |
|-------------|---------------------------------------------------------|
| ServiceName | Specifies the service for which the alarm is generated. |
| RoleName    | Specifies the role for which the alarm is generated.    |
| HostName    | Specifies the host for which the alarm is generated.    |
| TaskName    | Specifies the task name.                                |

## Impact on the System

No backup package is available for a long time, so the system cannot be restored in case of exceptions.

## Possible Causes

The alarm cause depends on the task details. Handle the alarm according to the logs and alarm details.

## Procedure

**Step 1** Collect fault information.

1. On MRS Manager, choose **System > Export Log**.
2. Contact the O&M personnel and send the collected logs.

----End

## Reference

None

## 11.5.19 ALM-12035 Unknown Data Status After Recovery Task Failure

### Description

If a recovery task fails, the system attempts to automatically roll back. If the rollback fails, data may be lost. If this occurs, an alarm is reported. This alarm is cleared when the recovery task is successfully executed later.



## Attribute

| Alarm ID | Alarm Severity | Auto Clear |
|----------|----------------|------------|
| 12035    | Critical       | Yes        |

## Parameters

| Parameter   | Description                                             |
|-------------|---------------------------------------------------------|
| ServiceName | Specifies the service for which the alarm is generated. |
| RoleName    | Specifies the role for which the alarm is generated.    |
| HostName    | Specifies the host for which the alarm is generated.    |
| TaskName    | Specifies the task name.                                |

## Impact on the System

The data may be lost or the data status may be unknown, which may affect services.

## Possible Causes

The alarm cause depends on the task details. Handle the alarm according to the logs and alarm details.

## Procedure

**Step 1** Collect fault information.

1. On MRS Manager, choose **System** > **Export Log**.
2. Contact the O&M personnel and send the collected logs.

----End

## Reference

None

## 11.5.20 ALM-12037 NTP Server Is Abnormal

### Description

This alarm is generated when the NTP server is abnormal.

This alarm is cleared when the NTP server recovers.

## Attribute

| Alarm ID | Alarm Severity | Auto Clear |
|----------|----------------|------------|
| 12037    | Major          | Yes        |

## Parameters

| Parameter   | Description                                                                  |
|-------------|------------------------------------------------------------------------------|
| ServiceName | Specifies the service for which the alarm is generated.                      |
| RoleName    | Specifies the role for which the alarm is generated.                         |
| HostName    | Specifies the IP address of the NTP server for which the alarm is generated. |

## Impact on the System

The NTP server configured on the active OMS node is abnormal. In this case, the active OMS node cannot synchronize time with the NTP server and a time offset may be generated in the cluster.

## Possible Causes

- The NTP server network is faulty.
- The NTP server authentication fails.
- The time cannot be obtained from the NTP server.
- The time obtained from the NTP server is not continuously updated.

## Procedure

### Step 1 Check the NTP server network.

1. On the MRS cluster details page, click the alarm from the real-time alarm list.
2. In the **Alarm Details** area, view the additional information to check whether the NTP server fails to be pinged.
  - If yes, go to [Step 1.3](#).
  - If no, go to [Step 2](#).
3. Contact the O&M personnel to check the network configuration and ensure that the network between the NTP server and the active OMS node is in normal state. Then, check whether the alarm is cleared.
  - If yes, no further action is required.
  - If no, go to [Step 2](#).

**Step 2** Check whether the NTP server authentication fails.

1. Log in to the active management node.
2. Run **ntpq -np** to check whether the NTP server authentication fails. If **refid** of the NTP server is **.AUTH.**, the authentication fails.
  - If yes, go to **Step 5**.
  - If no, go to **Step 3**.

**Step 3** Check whether the time can be obtained from the NTP server.

1. View the alarm additional information to check whether the time cannot be obtained from the NTP server.
  - If yes, go to **Step 3.2**.
  - If no, go to **Step 4**.
2. Contact the O&M personnel to rectify the NTP server fault. After the NTP server is in normal state, check whether the alarm is cleared.
  - If yes, no further action is required.
  - If no, go to **Step 4**.

**Step 4** Check whether the time obtained from the NTP server fails to be updated.

1. View the alarm additional information to check whether the time obtained from the NTP server fails to be updated.
  - If yes, go to **Step 4.2**.
  - If no, go to **Step 5**.
2. Contact the provider of the NTP server to rectify the NTP server fault. After the NTP server is in normal state, check whether the alarm is cleared.
  - If yes, no further action is required.
  - If no, go to **Step 5**.

**Step 5** Collect fault information.

1. On MRS Manager, choose **System > Export Log**.
2. Contact the O&M personnel and send the collected logs.

----End

## Reference

None

## 11.5.21 ALM-12038 Monitoring Indicator Dump Failure

### Description

This alarm is generated when dumping fails after monitoring indicator dumping is configured on MRS Manager.

This alarm is cleared when dumping is successful.

## Attribute

| Alarm ID | Alarm Severity | Auto Clear |
|----------|----------------|------------|
| 12038    | Major          | Yes        |

## Parameters

| Parameter   | Description                                             |
|-------------|---------------------------------------------------------|
| ServiceName | Specifies the service for which the alarm is generated. |
| RoleName    | Specifies the role for which the alarm is generated.    |
| HostName    | Specifies the host for which the alarm is generated.    |

## Impact on the System

The upper-layer management system fails to obtain monitoring indicators from the MRS Manager system.

## Possible Causes

- The server cannot be connected.
- The save path on the server cannot be accessed.
- The monitoring indicator file fails to be uploaded.

## Procedure

- Step 1** Contact the O&M personnel to check whether the network connection between the MRS Manager system and the server is normal.
  - If yes, go to [Step 3](#).
  - If no, go to [Step 2](#).
- Step 2** Contact the O&M personnel to restore the network and check whether the alarm is cleared.
  - If yes, no further action is required.
  - If no, go to [Step 3](#).
- Step 3** Choose **System > Monitor Dumping Configuration** and check whether the FTP username, password, port, dump mode, and public key configured on the monitoring indicator dumping configuration page are consistent with those on the server.
  - If yes, go to [Step 5](#).
  - If no, go to [Step 4](#).

- Step 4** Enter the correct configuration, click **OK**, and check whether the alarm is cleared.
- If yes, no further action is required.
  - If no, go to [Step 5](#).
- Step 5** Choose **System > Monitor Dumping Configuration** and check the configuration items, including the FTP username, save path, and dumping mode.
- If the FTP mode is used, go to [Step 6](#).
  - If the SFTP mode is used, go to [Step 7](#).
- Step 6** Log in to the server. In the default path, check whether the save path (relative path) has the read and write permission on the FTP username.
- If yes, go to [Step 9](#).
  - If no, go to [Step 8](#).
- Step 7** Log in to the server. In the default path, check whether the save path (absolute path) has the read and write permission on the FTP username.
- If yes, go to [Step 9](#).
  - If no, go to [Step 8](#).
- Step 8** Add the read and write permission and check whether the alarm is cleared.
- If yes, no further action is required.
  - If no, go to [Step 9](#).
- Step 9** Log in to the server and check whether the save path has sufficient disk space.
- If yes, go to [Step 11](#).
  - If no, go to [Step 10](#).
- Step 10** Delete unnecessary files or go to the monitoring indicator dumping configuration page to change the save path. Check whether the alarm is cleared.
- If yes, no further action is required.
  - If no, go to [Step 11](#).
- Step 11** Collect fault information.
1. On MRS Manager, choose **System > Export Log**.
  2. Contact the O&M personnel and send the collected logs.
- End

## Reference

None

## 11.5.22 ALM-12039 GaussDB Data Is Not Synchronized

### Description

The system checks the data synchronization status between the active and standby GaussDB nodes every 10 seconds. This alarm is generated when the synchronization status cannot be queried for six consecutive times or when the synchronization status is abnormal.

This alarm is cleared when the data synchronization status is normal.

## Attribute

| Alarm ID | Alarm Severity | Auto Clear |
|----------|----------------|------------|
| 12039    | Critical       | Yes        |

## Parameter

| Parameter           | Description                               |
|---------------------|-------------------------------------------|
| ServiceName         | Service for which the alarm is generated. |
| RoleName            | Role for which the alarm is generated.    |
| HostName            | Host for which the alarm is generated.    |
| Local GaussDB HA IP | HA IP address of the local GaussDB.       |
| Peer GaussDB HA IP  | HA IP address of the peer GaussDB.        |
| SYNC_PERCENT        | Synchronization percentage.               |

## Impact on the System

When data is not synchronized between the active and standby GaussDBs, the data may be lost or abnormal if the active instance becomes abnormal.

## Possible Causes

- The network between the active and standby nodes is unstable.
- The standby GaussDB is abnormal.
- The disk space of the standby node is full.

## Procedure

**Step 1** Go to the MRS cluster details page. In the alarm list on the alarm management tab page, click the row that contains the alarm. In the alarm details, view the IP address of the standby GaussDB node.

**Step 2** Log in to the active management node.

**Step 3** Run the following command to check whether the standby GaussDB is reachable:

**ping** *heartbeat IP address of the standby GaussDB*

If yes, go to [Step 6](#).

If no, go to [Step 4](#).

**Step 4** Contact the O&M personnel to check whether the network is faulty.

- If yes, go to [Step 5](#).
- If no, go to [Step 6](#).

**Step 5** Rectify the network fault and check whether the alarm is cleared from the alarm list.

- If yes, no further action is required.
- If no, go to [Step 6](#).

**Step 6** Log in to the standby GaussDB node.

**Step 7** Run the following commands to switch the user:

```
sudo su - root
```

```
su - omm
```

**Step 8** Go to the `${BIGDATA_HOME}/om-0.0.1/sbin/` directory.

Run the following command to check whether the resource status of the standby GaussDB is normal:

```
sh status-oms.sh
```

In the command output, check whether the following information is displayed in the row where **ResName** is **gaussDB**:

```
10_10_10_231 gaussDB Standby_normal Normal Active_standby
```

- If yes, go to [Step 9](#).
- If no, go to [Step 15](#).

**Step 9** Log in to the standby GaussDB node.

**Step 10** Run the following commands to switch the user:

```
sudo su - root
```

```
su - omm
```

**Step 11** Run the `echo ${BIGDATA_DATA_HOME}/dbdata_om` command to obtain the GaussDB data directory.

**Step 12** Run the `df -h` command to check the system disk partition usage.

**Step 13** Check whether the disk where the GaussDB data directory is mounted is full.

- If yes, go to [Step 14](#).
- If no, go to [Step 15](#).

**Step 14** Contact the O&M personnel to expand the disk capacity. After capacity expansion, wait 2 minutes and check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 15](#).

**Step 15** Collect fault information.

1. On MRS Manager, choose **System** > **Export Log**.
2. Contact the O&M personnel and send the collected logs.

----End

## Reference

None

### 11.5.23 ALM-12040 Insufficient System Entropy

#### Description

The system checks the entropy at 00:00:00 every day and performs five consecutive checks each time. First, the system checks whether the rng-tools tool is enabled and correctly configured. If not, the system checks the current entropy. This alarm is generated if the entropy is less than 500 in the five checks.

This alarm is cleared if the true random number mode is configured, random numbers are configured in pseudo-random number mode, or neither the true random number mode nor the pseudo-random number mode is configured but the entropy is greater than or equal to 500 in at least one check among the five checks.

#### Attribute

| Alarm ID | Alarm Severity | Auto Clear |
|----------|----------------|------------|
| 12040    | Major          | Yes        |

#### Parameters

| Parameter   | Description                                             |
|-------------|---------------------------------------------------------|
| ServiceName | Specifies the service for which the alarm is generated. |
| RoleName    | Specifies the role for which the alarm is generated.    |
| HostName    | Specifies the host for which the alarm is generated.    |

#### Impact on the System

Decryption failures occur and functions related to decryption are affected, for example, DBService installation.

#### Possible Causes

The rngd service is abnormal.

#### Procedure

**Step 1** Go to the cluster details page and choose **Alarms**.



- Step 2** View the alarm details to obtain the value of the **HostName** field in **Location**.
- Step 3** Log in to the node for which the alarm is generated and run the **sudo su - root** command to switch to user **root**.
- Step 4** Run the **/bin/rpm -qa | grep -w "rng-tools"** command. If the command is executed successfully, run the **ps -ef | grep -v "grep" | grep rngd | tr -d " " | grep "\-o/dev/random" | grep "\-r/dev/urandom"** command and view the command output.
- If the command is executed successfully, the rngd service is installed, correctly configured, and is running properly. Go to **Step 8**.
  - If the command is not executed successfully, the rngd service is not running properly. Then go to **Step 5**.
- Step 5** Run the following command to start the rngd service:
- ```
echo 'EXTRAOPTIONS="-r /dev/urandom -o /dev/random"' >> /etc/sysconfig/rngd  
  
service rngd start
```
- Step 6** Run the **service rngd status** command to check whether the rngd service is in the running state.
- If yes, go to **Step 7**.
  - If no, go to **Step 8**.
- Step 7** Wait until 00:00:00 when the system checks the entropy again. Check whether the alarm is cleared automatically.
- If yes, no further action is required.
  - If no, go to **Step 8**.
- Step 8** Collect fault information.
1. On MRS Manager, choose **System > Export Log**.
  2. Contact the O&M personnel and send the collected logs.
- End

## Reference

None

## 11.5.24 ALM-13000 ZooKeeper Service Unavailable

### Description

The system checks the ZooKeeper service status every 30 seconds. This alarm is generated when the ZooKeeper service is unavailable.

This alarm is cleared when the ZooKeeper service recovers.

## Attribute

Alarm ID	Alarm Severity	Auto Clear
13000	Critical	Yes

## Parameters

Parameter	Description
ServiceName	Specifies the service for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.
HostName	Specifies the host for which the alarm is generated.

## Impact on the System

ZooKeeper fails to provide coordination services for upper-layer components and the components depending on ZooKeeper may not run properly.

## Possible Causes

- The ZooKeeper instance is abnormal.
- The disk capacity is insufficient.
- The network is faulty.
- The DNS is installed on the ZooKeeper node.

## Procedure

### Check the ZooKeeper service instance status.

- Step 1** On the MRS cluster details page, choose **Components > ZooKeeper > quorumpeer**.
- Step 2** Check whether the ZooKeeper instances are normal.
  - If yes, go to [Step 6](#).
  - If no, go to [Step 3](#).
- Step 3** Select instances whose status is not good and choose **More > Restart Instance**.
- Step 4** Check whether the instance status is good after restart.
  - If yes, go to [Step 5](#).
  - If no, go to [Step 19](#).
- Step 5** On the **Alarms** tab page, check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 6](#).

**Check disk status.**

**Step 6** On the MRS cluster details page, choose **Components > ZooKeeper > quorumpeer**, and check the host information of each node housing the ZooKeeper instance.

**Step 7** On the MRS cluster details page, click the **Nodes** tab and expand a node group.

**Step 8** In the **Disk Usage** column, check whether the disk space of each node housing ZooKeeper instances is insufficient (disk usage exceeds 80%).

- If yes, go to [Step 9](#).
- If no, go to [Step 11](#).

**Step 9** Expand the disk capacity. For details, see [ALM-12017 Insufficient Disk Capacity](#).

**Step 10** On the **Alarms** tab page, check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 11](#).

**Check network communication status.**

**Step 11** On the Linux node housing the ZooKeeper instance, run the **ping** command to check whether the host names of other nodes housing the ZooKeeper instances can be pinged successfully.

- If yes, go to [Step 15](#).
- If no, go to [Step 12](#).

**Step 12** Modify the IP addresses in **/etc/hosts** and add the mapping between host names and IP addresses.

**Step 13** Run the **ping** command again to check whether the host names of other nodes housing the ZooKeeper instances can be pinged successfully.

- If yes, go to [Step 14](#).
- If no, go to [Step 19](#).

**Step 14** On the **Alarms** tab page, check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 15](#).

**Check the DNS.**

**Step 15** Check whether the DNS is installed on the node housing the ZooKeeper instance. On the Linux node housing the ZooKeeper instance, run the **cat /etc/resolv.conf** command to check whether the file is empty.

- If yes, go to [Step 16](#).
- If no, go to [Step 19](#).

**Step 16** Run the **service named status** command to check whether the DNS is started.

- If yes, go to [Step 17](#).
- If no, go to [Step 19](#).

**Step 17** Run the **service named stop** command to stop the DNS service. If "Shutting down name server BIND waiting for named to shut down (28s)" is displayed, the DNS service is stopped successfully. Comment out the content (if any) in **/etc/resolv.conf**.

**Step 18** On the **Alarms** tab page, check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 19](#).

**Step 19** Collect fault information.

1. On MRS Manager, choose **System > Export Log**.
2. Contact the O&M personnel and send the collected logs.

----End

## Reference

None

## 11.5.25 ALM-13001 Available ZooKeeper Connections Are Insufficient

### Description

The system checks ZooKeeper connections every 30 seconds. This alarm is generated when the system detects that the number of used ZooKeeper instance connections exceeds the threshold (80% of the maximum connections).

This alarm is cleared when the number of used ZooKeeper instance connections is less than the threshold.

### Attribute

Alarm ID	Alarm Severity	Auto Clear
13001	Major	Yes

### Parameters

Parameter	Description
ServiceName	Specifies the service for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.
HostName	Specifies the host for which the alarm is generated.

Parameter	Description
Trigger Condition	Generates an alarm when the actual indicator value exceeds the specified threshold.

## Impact on the System

Available ZooKeeper connections are insufficient. When the connection usage reaches 100%, external connections cannot be handled.

## Possible Causes

The number of connections to the ZooKeeper node exceeds the threshold. Connection leakage occurs on some connection processes, or the maximum number of connections does not meet the requirement of the actual scenario.

## Procedure

### Step 1 Check the connection status.

1. On the MRS cluster details page, choose **Alarms > ALM-13001 Available ZooKeeper Connections Are Insufficient > Location**. Check the IP address of the node for which the alarm is generated.
2. Obtain the PID of the ZooKeeper process. Log in to the node for which this alarm is generated and run the **pgrep -f proc\_zookeeper** command.
3. Check whether the PID can be successfully obtained.
  - If yes, go to [Step 1.4](#).
  - If no, go to [Step 2](#).
4. Obtain all the IP addresses connected to the ZooKeeper instance and the number of connections and check 10 IP addresses with top connections. Run the **lsof -i|grep \$pid | awk '{print \$9}' | cut -d : -f 2 | cut -d \> -f 2 | awk '{a[\$1]++} END {for(i in a){print i,a[i] | "sort -r -g -k 2"}}' | head -10** command based on the obtained PID value. (**\$pid** is the PID obtained in the preceding step.)
5. Check whether the node IP addresses and the number of connections are successfully obtained.
  - If yes, go to [Step 1.6](#).
  - If no, go to [Step 2](#).
6. Obtain the ID of the port connected to the process. Run the **lsof -i|grep \$pid | awk '{print \$9}'|cut -d \> -f 2 |grep \$IP| cut -d : -f 2** command based on the obtained PID and IP address. (**\$pid** and **\$IP** are the PID and IP address obtained in the preceding step.)
7. Check whether the port ID is successfully obtained.
  - If yes, go to [Step 1.8](#).
  - If no, go to [Step 2](#).

8. Obtain the ID of the connected process. Log in to each IP address and run the following command based on the obtained port ID: **lsof -i|grep \$port**. (**\$port** is the port ID obtained in the preceding step.)
9. Check whether the process ID is successfully obtained.
  - If yes, go to [Step 1.10](#).
  - If no, go to [Step 2](#).
10. Check whether connection leakage occurs on the process based on the obtained process ID.
  - If yes, go to [Step 1.11](#).
  - If no, go to [Step 1.12](#).
11. Close the process where connection leakage occurs and check whether the alarm is cleared.
  - If yes, no further action is required.
  - If no, go to [Step 1.12](#).
12. On the MRS cluster details page, choose **Components > ZooKeeper > Service Configuration**. Set **Type** to **All**, choose **quorumpeer > Performance**, and change the value of **maxCnxns** to **20000** or more.
13. Check whether the alarm is cleared.
  - If yes, no further action is required.
  - If no, go to [Step 2](#).

**Step 2** Collect fault information.

1. On MRS Manager, choose **System > Export Log**.
2. Contact the O&M personnel and send the collected logs.

----End

## Reference

None

## 11.5.26 ALM-13002 ZooKeeper Memory Usage Exceeds the Threshold

### Description

The system checks the ZooKeeper service status every 30 seconds. The alarm is generated when the memory usage of a ZooKeeper instance exceeds the threshold (80% of the maximum memory).

The alarm is cleared when the memory usage is less than the threshold.

### Attribute

Alarm ID	Alarm Severity	Auto Clear
13002	Major	Yes

## Parameters

Parameter	Description
ServiceName	Specifies the service for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.
HostName	Specifies the host for which the alarm is generated.
Trigger Condition	Generates an alarm when the actual indicator value exceeds the specified threshold.

## Impact on the System

If the available ZooKeeper memory is insufficient, a memory overflow occurs and the service breaks down.

## Possible Causes

The memory usage of the ZooKeeper instance is overused or the memory is inappropriately allocated.

## Procedure

### Step 1 Check the memory usage.

1. On the MRS cluster details page, choose **Alarms > ALM-13002 ZooKeeper Memory Usage Exceeds the Threshold > Location**. Check the IP address of the instance for which the alarm is generated.
2. On the MRS cluster details page, choose **Components > ZooKeeper > Instances > quorumpeer** (IP address of the instance for which the alarm is generated) **> Customize > ZooKeeper Heap And Direct Buffer Resource**. Check the heap memory usage.
3. Check whether the used heap memory of ZooKeeper reaches 80% of the maximum heap memory specified for ZooKeeper.
  - If yes, go to [Step 1.4](#).
  - If no, go to [Step 1.6](#).
4. On MRS Manager, choose **Services > ZooKeeper > Configuration > All > quorumpeer > System**. Increase the value of **-Xmx** in **GC\_OPTS** as required.
5. Check whether the alarm is cleared.
  - If yes, no further action is required.
  - If no, go to [Step 1.6](#).
6. On the MRS cluster details page, choose **Components > ZooKeeper > Instances > quorumpeer** (IP address of the instance for which the alarm is

generated) > **Customize** > **ZooKeeper Heap And Direct Buffer Resource**.  
Check the direct buffer memory usage.

7. Check whether the used direct buffer memory of ZooKeeper reaches 80% of the maximum direct buffer memory specified for ZooKeeper.
  - If yes, go to [Step 1.8](#).
  - If no, go to [Step 2](#).
8. On the MRS cluster details page, choose **Components** > **ZooKeeper** > **Service Configuration**. Set **Type** to **All** and choose **quorumpeer** > **System**.  
Increase the value of **-XX:MaxDirectMemorySize** in **GC\_OPTS** as required.
9. Check whether the alarm is cleared.
  - If yes, no further action is required.
  - If no, go to [Step 2](#).

**Step 2** Collect fault information.

1. On MRS Manager, choose **System** > **Export Log**.
2. Contact the O&M personnel and send the collected logs.

----End

## Reference

None

## 11.5.27 ALM-14000 HDFS Service Unavailable

### Description

The system checks the service status of NameService every 30 seconds. This alarm is generated when the system considers that the HDFS service is unavailable because all the NameService services are abnormal.

This alarm is cleared when at least one NameService service is normal and the system considers that the HDFS service recovers.

### Attribute

Alarm ID	Alarm Severity	Auto Clear
14000	Critical	Yes

### Parameters

Parameter	Description
ServiceName	Specifies the service for which the alarm is generated.



Parameter	Description
RoleName	Specifies the role for which the alarm is generated.
HostName	Specifies the host for which the alarm is generated.

## Impact on the System

HDFS fails to provide services for HDFS service-based upper-layer components, such as HBase and MapReduce. As a result, users cannot read or write files.

## Possible Causes

- ZooKeeper is abnormal.
- All NameService services are abnormal.

## Procedure

### Step 1 Check the ZooKeeper status.

1. Go to the MRS cluster details page. On the **Components** tab page, check whether the health status of the ZooKeeper service is **Good**.
  - If yes, go to [Step 1.2](#).
  - If no, go to [Step 2.1](#).
2. Rectify the health status of the ZooKeeper service. For details, see [ALM-13000 ZooKeeper Service Unavailable](#). Then check whether the health status of the ZooKeeper service is **Good**.
  - If yes, go to [Step 1.3](#).
  - If no, go to [Step 3](#).
3. Wait 5 minutes and check whether the alarm is cleared.
  - If yes, no further action is required.
  - If no, go to [Step 2.1](#).

### Step 2 Handle the NameService service exception alarm.

1. Go to the MRS cluster details page. On the **Alarms** page, check whether all NameService services have abnormal alarms.
  - If yes, go to [Step 2.2](#).
  - If no, go to [Step 3](#).
2. Handle the abnormal NameService services following the instructions in [ALM-14010 NameService Service Is Abnormal](#) and check whether each NameService service exception alarm is cleared.
  - If yes, go to [Step 2.3](#).
  - If no, go to [Step 3](#).
3. Wait 5 minutes and check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 3](#).

**Step 3** Collect fault information.

1. On MRS Manager, choose **System** > **Export Log**.
2. Contact the O&M personnel and send the collected logs.

----End

## Reference

None

## 11.5.28 ALM-14001 HDFS Disk Usage Exceeds the Threshold

### Description

The system checks the disk usage of the HDFS cluster every 30 seconds and compares the actual disk usage with the threshold. The HDFS cluster disk usage indicator has a default threshold. This alarm is generated when the HDFS disk usage exceeds the threshold.

This alarm is cleared when the disk usage of the HDFS cluster is less than or equal to the threshold.

### Attribute

Alarm ID	Alarm Severity	Auto Clear
14001	Major	Yes

### Parameters

Parameter	Description
ServiceName	Specifies the service for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.
HostName	Specifies the host for which the alarm is generated.
NSName	Specifies the NameService service for which the alarm is generated.
Trigger condition	Generates an alarm when the actual indicator value exceeds the specified threshold.

## Impact on the System

The performance of writing data to HDFS is affected.

## Possible Causes

The disk space configured for the HDFS cluster is insufficient.

## Procedure

**Step 1** Check the disk capacity and delete unnecessary files.

1. On the MRS cluster details page, choose **Components** > **HDFS**. The **Service Status** page is displayed.
2. In the **Charts** area, view the value of the monitoring indicator **Percentage of HDFS Capacity** to check whether the HDFS disk usage exceeds the threshold (80% by default).
  - If yes, go to **Step 1.3**.
  - If no, go to **Step 3**.
3. Use the client on the cluster node and run the **hdfs dfsadmin -report** command to check whether the value of **DFS Used%** is less than 100% minus the threshold.
  - If yes, go to **Step 1.5**.
  - If no, go to **Step 3**.
4. Use the client on the cluster node and run the **hdfs dfs -rm -r file or directory path** command to delete unnecessary files.
5. Wait 5 minutes and check whether the alarm is cleared.
  - If yes, no further action is required.
  - If no, go to **Step 2.1**.

**Step 2** Expand the system.

1. Expand the disk capacity.
2. Wait 5 minutes and check whether the alarm is cleared.
  - If yes, no further action is required.
  - If no, go to **Step 3**.

**Step 3** Collect fault information.

1. On MRS Manager, choose **System** > **Export Log**.
2. Contact the O&M personnel and send the collected logs.

----End

## Reference

None

## 11.5.29 ALM-14002 DataNode Disk Usage Exceeds the Threshold

### Description

The system checks the DataNode disk usage every 30 seconds and compares the actual disk usage with the threshold. The **Percentage of DataNode Capacity** indicator has a default threshold. This alarm is generated when the value of the **Percentage of DataNode Capacity** indicator exceeds the threshold.

This alarm is cleared when the value of the **Percentage of DataNode Capacity** indicator is less than or equal to the threshold.

### Attribute

Alarm ID	Alarm Severity	Auto Clear
14002	Major	Yes

### Parameters

Parameter	Description
ServiceName	Specifies the service for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.
HostName	Specifies the host for which the alarm is generated.
Trigger condition	Generates an alarm when the actual indicator value exceeds the specified threshold.

### Impact on the System

Insufficient disk space will impact read/write to HDFS.

### Possible Causes

- The disk space configured for the HDFS cluster is insufficient.
- Data skew occurs among DataNodes.

### Procedure

**Step 1** Check the cluster disk capacity.

1. Go to the MRS cluster details page. On the **Alarms** page, check whether the ALM-14001 HDFS Disk Usage Exceeds the Threshold alarm exists.

- If yes, go to [Step 1.2](#).
  - If no, go to [Step 2.1](#).
2. Handle the alarm by following the instructions in ALM-14001 HDFS Disk Usage Exceeds the Threshold and check whether the alarm is cleared.
    - If yes, go to [Step 1.3](#).
    - If no, go to [Step 3](#).
  3. Wait 5 minutes and check whether the alarm is cleared.
    - If yes, no further action is required.
    - If no, go to [Step 2.1](#).

**Step 2** Check the balance status of DataNodes.

1. Use the client on the cluster node, run the **hdfs dfsadmin -report** command to view the value of **DFS Used%** on the DataNode for which the alarm is generated, and compare the value with those on other DataNodes. Check whether the difference between the values is larger than 10.
  - If yes, go to [Step 2.2](#).
  - If no, go to [Step 3](#).
2. If data skew occurs, use the client on the cluster node and run the **hdfs balancer -threshold 10** command.
3. Wait 5 minutes and check whether the alarm is cleared.
  - If yes, no further action is required.
  - If no, go to [Step 3](#).

**Step 3** Collect fault information.

1. On MRS Manager, choose **System > Export Log**.
2. Contact the O&M personnel and send the collected logs.

----End

## Reference

None

## 11.5.30 ALM-14003 Number of Lost HDFS Blocks Exceeds the Threshold

### Description

The system checks the number of lost blocks every 30 seconds and compares the number of lost blocks with the threshold. The lost blocks indicator has a default threshold. This alarm is generated when the number of lost blocks exceeds the threshold.

This alarm is cleared when the number of lost blocks is less than or equal to the threshold.

## Attribute

Alarm ID	Alarm Severity	Auto Clear
14003	Major	Yes

## Parameters

Parameter	Description
ServiceName	Specifies the service for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.
HostName	Specifies the host for which the alarm is generated.
NSName	Specifies the NameService service for which the alarm is generated.
Trigger condition	Generates an alarm when the actual indicator value exceeds the specified threshold.

## Impact on the System

Data stored in HDFS is lost. HDFS may enter the safe mode and cannot provide write services. Lost block data cannot be restored.

## Possible Causes

- The DataNode instance is abnormal.
- Data is deleted.

## Procedure

**Step 1** Check the DataNode instance.

1. On the MRS cluster details page, choose **Components > HDFS > Instances**.
2. Check whether the status of all DataNode instances is **Good**.
  - If yes, go to [Step 3](#).
  - If no, go to [Step 1.3](#).
3. Restart the DataNode instance and check whether the restart is successful.
  - If yes, go to [Step 2.2](#).
  - If no, go to [Step 2.1](#).

**Step 2** Delete the damaged file.

1. Use the client on the cluster node. Run the **hdfs fsck / -delete** command to delete the lost file. Then rewrite the file and recover the data.
2. Wait 5 minutes and check whether the alarm is cleared.
  - If yes, no further action is required.
  - If no, go to [Step 3](#).

**Step 3** Collect fault information.

1. On MRS Manager, choose **System > Export Log**.
2. Contact the O&M personnel and send the collected logs.

----End

## Reference

None

## 11.5.31 ALM-14004 Number of Damaged HDFS Blocks Exceeds the Threshold

### Description

The system checks the number of damaged blocks every 30 seconds and compares the number of damaged blocks with the threshold. The damaged blocks indicator has a default threshold. This alarm is generated when the number of damaged blocks exceeds the threshold.

This alarm is cleared when the number of damaged blocks is less than or equal to the threshold. You are advised to run the **hdfs fsck /** command to check whether any file is completely damaged.

### Attribute

Alarm ID	Alarm Severity	Auto Clear
14004	Major	Yes

### Parameters

Parameter	Description
ServiceName	Specifies the service for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.
HostName	Specifies the host for which the alarm is generated.

Parameter	Description
NSName	Specifies the NameService service for which the alarm is generated.
Trigger condition	Generates an alarm when the actual indicator value exceeds the specified threshold.

## Impact on the System

Data is damaged and HDFS fails to read files.

## Possible Causes

- The DataNode instance is abnormal.
- Data verification information is damaged.

## Procedure

**Step 1** Collect fault information.

1. On MRS Manager, choose **System > Export Log**.
2. Contact the O&M personnel and send the collected logs.

----End

## Reference

None

## 11.5.32 ALM-14006 Number of HDFS Files Exceeds the Threshold

### Description

The system periodically checks the number of HDFS files every 30 seconds and compares the number of HDFS files with the threshold. This alarm is generated when the system detects that the number of HDFS files exceeds the threshold.

This alarm is cleared when the number of HDFS files is less than or equal to the threshold.

### Attribute

Alarm ID	Alarm Severity	Auto Clear
14006	Major	Yes



## Parameters

Parameter	Description
ServiceName	Specifies the service for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.
HostName	Specifies the host for which the alarm is generated.
NSName	Specifies the NameService service for which the alarm is generated.
Trigger condition	Generates an alarm when the actual indicator value exceeds the specified threshold.

## Impact on the System

Disk storage space is insufficient, which may result in data import failure. The performance of the HDFS system is affected.

## Possible Causes

The number of HDFS files exceeds the threshold.

## Procedure

**Step 1** Check whether unnecessary files exist in the system.

1. Use the client on the cluster node and run the **hdfs dfs -ls *file or directory path*** command to check whether the file or directory can be deleted.
  - If yes, go to [Step 1.2](#).
  - If no, go to [Step 2.1](#).
2. Run the **hdfs dfs -rm -r *file or directory path*** command. Delete unnecessary files, wait 5 minutes, and check whether the alarm is cleared.
  - If yes, no further action is required.
  - If no, go to [Step 2.1](#).

**Step 2** Check the number of files in the system.

1. On MRS Manager, choose **System > Threshold Configuration**.
2. In the navigation tree on the left, choose **Services > HDFS > HDFS File > Total Number of Files**.
3. In the right pane, modify the threshold in the rule based on the number of current HDFS files.  
To check the number of HDFS files, choose **Services > HDFS**, click **Customize** in the **Real-Time Statistics** area on the right, and select the **HDFS File** monitoring item.

4. Wait 5 minutes and check whether the alarm is cleared.
  - If yes, no further action is required.
  - If no, go to [Step 3](#).

**Step 3** Collect fault information.

1. On MRS Manager, choose **System > Export Log**.
2. Contact the O&M personnel and send the collected logs.

----End

## Reference

None

## 11.5.33 ALM-14007 HDFS NameNode Memory Usage Exceeds the Threshold

### Description

The system checks the HDFS NameNode memory usage every 30 seconds and compares the actual memory usage with the threshold. The HDFS NameNode memory usage has a default threshold. This alarm is generated when the HDFS NameNode memory usage exceeds the threshold.

This alarm is cleared when the HDFS NameNode memory usage is less than or equal to the threshold.

### Attribute

Alarm ID	Alarm Severity	Auto Clear
14007	Major	Yes

### Parameters

Parameter	Description
ServiceName	Specifies the service for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.
HostName	Specifies the host for which the alarm is generated.
Trigger condition	Generates an alarm when the actual indicator value exceeds the specified threshold.

## Impact on the System

If the memory usage of the HDFS NameNode is too high, data read/write performance of HDFS will be affected.

## Possible Causes

The HDFS NameNode memory is insufficient.

## Procedure

**Step 1** Delete unnecessary files.

1. Use the client on the cluster node and run the **hdfs dfs -rm -r *file or directory path*** command to delete unnecessary files.
2. Wait 5 minutes and check whether the alarm is cleared.
  - If yes, no further action is required.
  - If no, go to [Step 2](#).

**Step 2** Collect fault information.

1. On MRS Manager, choose **System > Export Log**.
2. Contact the O&M personnel and send the collected logs.

----End

## Reference

None

## 11.5.34 ALM-14008 HDFS DataNode Memory Usage Exceeds the Threshold

### Description

The system checks the HDFS DataNode memory usage every 30 seconds and compares the actual memory usage with the threshold. The HDFS DataNode memory usage has a default threshold. This alarm is generated when the HDFS DataNode memory usage exceeds the threshold.

This alarm is cleared when the HDFS DataNode memory usage is less than or equal to the threshold.

### Attribute

Alarm ID	Alarm Severity	Auto Clear
14007	Major	Yes

## Parameters

Parameter	Description
ServiceName	Specifies the service for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.
HostName	Specifies the host for which the alarm is generated.
Trigger condition	Generates an alarm when the actual indicator value exceeds the specified threshold.

## Impact on the System

The HDFS DataNode memory usage is too high, which affects the data read/write performance of the HDFS.

## Possible Causes

The HDFS DataNode memory is insufficient.

## Procedure

**Step 1** Delete unnecessary files.

1. Use the client on the cluster node and run the **hdfs dfs -rm -r file or directory path** command to delete unnecessary files.
2. Wait 5 minutes and check whether the alarm is cleared.
  - If yes, no further action is required.
  - If no, go to [Step 2](#).

**Step 2** Collect fault information.

1. On MRS Manager, choose **System > Export Log**.
2. Contact the O&M personnel and send the collected logs.

----End

## Reference

None

## 11.5.35 ALM-14009 Number of Faulty DataNodes Exceeds the Threshold

### Description

The system periodically checks the number of faulty DataNodes in the HDFS cluster every 30 seconds, and compares the number with the threshold. The number of faulty DataNodes has a default threshold. This alarm is generated when the number of faulty DataNodes in the HDFS cluster exceeds the threshold.

This alarm is cleared when the number of faulty DataNodes in the HDFS cluster is less than or equal to the threshold.

### Attribute

Alarm ID	Alarm Severity	Auto Clear
14009	Major	Yes

### Parameters

Parameter	Description
ServiceName	Specifies the service for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.
HostName	Specifies the host for which the alarm is generated.
Trigger condition	Generates an alarm when the actual indicator value exceeds the specified threshold.

### Impact on the System

Faulty DataNodes cannot provide HDFS services.

### Possible Causes

- DataNodes are faulty or overloaded.
- The network between the NameNode and the DataNode is disconnected or busy.
- NameNodes are overloaded.

## Procedure

### Step 1 Check whether DataNodes are faulty.

1. Use the client on the cluster node and run the **hdfs dfsadmin -report** command to check whether DataNodes are faulty.
  - If yes, go to [Step 1.2](#).
  - If no, go to [Step 2.1](#).
2. On the MRS cluster details page, choose **Components > HDFS > Instances** to check whether the DataNode is stopped.
  - If yes, go to [Step 1.3](#).
  - If no, go to [Step 2.1](#).
3. Select the DataNode instance, and choose **More > Restart Instance** to restart it. Wait 5 minutes and check whether the alarm is cleared.
  - If yes, no further action is required.
  - If no, go to [Step 2.1](#).

### Step 2 Check the status of the network between the NameNode and the DataNode.

1. Log in to the service IP address of the node where the faulty DataNode is located, and run the **ping IP address of the NameNode** command to check whether the network between the DataNode and the NameNode is abnormal.
  - If yes, go to [Step 2.2](#).
  - If no, go to [Step 3.1](#).
2. Rectify the network fault. Wait 5 minutes and check whether the alarm is cleared.
  - If yes, no further action is required.
  - If no, go to [Step 3.1](#).

### Step 3 Check whether the DataNode is overloaded.

1. On the MRS cluster details page, click **Alarms** and check whether the alarm ALM-14008 HDFS DataNode Memory Usage Exceeds the Threshold exists.
  - If yes, go to [Step 3.2](#).
  - If no, go to [Step 4.1](#).
2. Follow procedures in [ALM-14008 HDFS DataNode Memory Usage Exceeds the Threshold](#) to handle the alarm and check whether the alarm is cleared.
  - If yes, go to [Step 3.3](#).
  - If no, go to [Step 4.1](#).
3. Wait 5 minutes and check whether the alarm is cleared.
  - If yes, no further action is required.
  - If no, go to [Step 4.1](#).

### Step 4 Check whether the NameNode is overloaded.

1. On the MRS cluster details page, click **Alarms** and check whether the alarm ALM-14007 HDFS NameNode Memory Usage Exceeds the Threshold exists.
  - If yes, go to [Step 4.2](#).

- If no, go to [Step 5](#).
- 2. Follow procedures in [ALM-14007 HDFS NameNode Memory Usage Exceeds the Threshold](#) to handle the alarm and check whether the alarm is cleared.
  - If yes, go to [Step 4.3](#).
  - If no, go to [Step 5](#).
- 3. Wait 5 minutes and check whether the alarm is cleared.
  - If yes, no further action is required.
  - If no, go to [Step 5](#).

**Step 5** Collect fault information.

1. On MRS Manager, choose **System > Export Log**.
2. Contact the O&M personnel and send the collected logs.

----End

**Reference**

None

**11.5.36 ALM-14010 NameService Service Is Abnormal**

**Description**

The system checks the NameService service status every 180 seconds. This alarm is generated when the NameService service is unavailable.

This alarm is cleared when the NameService service recovers.

**Attribute**

Alarm ID	Alarm Severity	Auto Clear
14010	Major	Yes

**Parameters**

Parameter	Description
ServiceName	Specifies the service for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.
HostName	Specifies the host for which the alarm is generated.
NSName	Specifies the NameService service for which the alarm is generated.

## Impact on the System

HDFS fails to provide services for upper-layer components based on the NameService service, such as HBase and MapReduce. As a result, users cannot read or write files.

## Possible Causes

- The JournalNode is faulty.
- The DataNode is faulty.
- The disk capacity is insufficient.
- The NameNode enters safe mode.

## Procedure

**Step 1** Check the status of the JournalNode instance.

1. On the MRS Manager home page, click **Components**.
2. Click **HDFS**.
3. Click **Instance**.
4. Check whether the **Health Status** of the JournalNode is **Good**.
  - If yes, go to [Step 2.1](#).
  - If no, go to [Step 1.5](#).
5. Select the faulty JournalNode, and choose **More > Restart Instance**. Check whether the JournalNode successfully restarts.
  - If yes, go to [Step 1.6](#).
  - If no, go to [Step 5](#).
6. Wait 5 minutes and check whether the alarm is cleared.
  - If yes, no further action is required.
  - If no, go to [Step 2.1](#).

**Step 2** Check the status of the DataNode instance.

1. On the MRS cluster details page, click **Components**.
2. Click **HDFS**.
3. In **Operation and Health Summary**, check whether the **Health Status** of all DataNodes is **Good**.
  - If yes, go to [Step 3.1](#).
  - If no, go to [Step 2.4](#).
4. Click **Instances**. On the DataNode management page, select the faulty DataNode, and choose **More > Restart Instance**. Check whether the DataNode successfully restarts.
  - If yes, go to [Step 2.5](#).
  - If no, go to [Step 3.1](#).
5. Wait 5 minutes and check whether the alarm is cleared.
  - If yes, no further action is required.
  - If no, go to [Step 4.1](#).



**Step 3** Check the disk status.

1. On the MRS cluster details page, click the **Nodes** tab and expand a node group.
2. In the **Disk Usage** column, check whether disk space is insufficient.
  - If yes, go to [Step 3.3](#).
  - If no, go to [Step 4.1](#).
3. Expand the disk capacity.
4. Wait 5 minutes and check whether the alarm is cleared.
  - If yes, no further action is required.
  - If no, go to [Step 4.1](#).

**Step 4** Check whether NameNode is in the safe mode.

1. Use the client on the cluster node, and run the **hdfs dfsadmin -safemode get** command to check whether **Safe mode is ON** is displayed.  
Information behind **Safe mode is ON** is alarm information and is displayed based actual conditions.
  - If yes, go to [Step 4.2](#).
  - If no, go to [Step 5](#).
2. Use the client on the cluster node and run the **hdfs dfsadmin -safemode leave** command.
3. Wait 5 minutes and check whether the alarm is cleared.
  - If yes, no further action is required.
  - If no, go to [Step 5](#).

**Step 5** Collect fault information.

1. On MRS Manager, choose **System > Export Log**.
2. Contact the O&M personnel and send the collected logs.

----End

## Reference

None

## 11.5.37 ALM-14011 HDFS DataNode Data Directory Is Not Configured Properly

### Description

The DataNode parameter **dfs.datanode.data.dir** specifies the DataNode data directory. This alarm is generated in any of the following scenarios:

- A configured data directory cannot be created.
- A data directory uses the same disk as other critical directories in the system.
- Multiple directories use the same disk.

This alarm is cleared when the DataNode data directory is configured properly and this DataNode is restarted.

## Attribute

Alarm ID	Alarm Severity	Auto Clear
14011	Major	Yes

## Parameters

Parameter	Description
ServiceName	Specifies the service for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.
HostName	Specifies the host for which the alarm is generated.

## Impact on the System

If the DataNode data directory is mounted on critical directories such as the root directory, the disk space of the root directory will be used up after running for a long time. This causes a system fault.

If the DataNode data directory is not configured properly, HDFS performance will deteriorate.

## Possible Causes

- The DataNode data directory fails to be created.
- The DataNode data directory uses the same disk as critical directories, such as / or /boot.
- Multiple directories in the DataNode data directory use the same disk.

## Procedure

**Step 1** Check the alarm cause and information about the DataNode for which the alarm is generated.

1. On the MRS cluster details page, click **Alarms**. In the alarm list, click the alarm.
2. In the **Alarm Details** area, view **Alarm Cause** to obtain the cause of the alarm. In **HostName** of **Location**, obtain the host name of the DataNode for which the alarm is generated.

**Step 2** Delete directories that do not comply with the disk plan from the DataNode data directory.

1. Choose **Components > HDFS > Instances**. In the instance list, click the DataNode instance on the node for which the alarm is generated.

2. Click **Instance Configuration** and view the value of the DataNode parameter **dfs.datanode.data.dir**.
3. Check whether all DataNode data directories are consistent with the disk plan.
  - If yes, go to [Step 2.4](#).
  - If no, go to [Step 2.7](#).
4. Modify the DataNode parameter **dfs.datanode.data.dir** and delete the incorrect directories.
5. Choose **Components > HDFS > Instances** to restart the DataNode instance.
6. Check whether the alarm is cleared.
  - If yes, no further action is required.
  - If no, go to [Step 2.7](#).
7. Log in to the DataNode for which the alarm is generated.
  - If the alarm cause is "The DataNode data directory fails to be created", go to [Step 3.1](#).
  - If the alarm cause is "The DataNode data directory uses the same disk as critical directories, such / or /boot", go to [Step 4.1](#).
  - If the alarm cause is "Multiple directories in the DataNode data directory use the same disk", go to [Step 5.1](#).

**Step 3** Check whether the DataNode data directory fails to be created.

1. Run the following commands to switch the user:  
**sudo su - root**  
**su - omm**
2. Run the **ls** command to check whether the directories exist in the DataNode data directory.
  - If yes, go to [Step 7](#).
  - If no, go to [Step 3.3](#).
3. Run the **mkdir data directory** command to create a directory and check whether the directory is successfully created.
  - If yes, go to [Step 6.1](#).
  - If no, go to [Step 3.4](#).
4. Click **Alarms** to check whether alarm ALM-12017 Insufficient Disk Capacity exists.
  - If yes, go to [Step 3.5](#).
  - If no, go to [Step 3.6](#).
5. Adjust the disk capacity and check whether alarm ALM-12017 Insufficient Disk Capacity is cleared. For details, see [ALM-12017 Insufficient Disk Capacity](#).
  - If yes, go to [ALM-12017 Insufficient Disk Capacity](#).
  - If no, go to [Step 7](#).
6. Check whether user **omm** has the **rwX** or **X** permission of all the upper-layer directories of the directory. (For example, for **/tmp/abc/**, user **omm** has the **X** permission for directory **tmp** and the **rwX** permission for directory **abc**.)

- If yes, go to [Step 6.1](#).
  - If no, go to [Step 3.7](#).
7. Run the **chmod u+rw***x path* or **chmod u+x** *path* command as the **root** user to add the **rw***x* or **x** permission to the paths. Then, go to [Step 3.3](#).
- Step 4** Check whether the DataNode data directory uses the same disk as other critical directories in the system.
1. Run the **df** command to obtain the disk mounting information of each directory in the DataNode data directory.
  2. Check whether the directories mounted to the disk are critical directories, such as **/** or **/boot**.
    - If yes, go to [Step 4.3](#).
    - If no, go to [Step 6.1](#).
  3. Change the value of the DataNode parameter **dfs.datanode.data.dir** and delete the directories that use the same disk as critical directories.
  4. Go to [Step 6.1](#).
- Step 5** Check whether multiple directories in the DataNode data directory use the same disk.
1. Run the **df** command to obtain the disk mounting information of each directory in the DataNode data directory. Record the mounted directory in the command output.
  2. Modify the DataNode node parameter **dfs.datanode.data.dir** to reserve one of the directories mounted on the same disk directory.
  3. Go to [Step 6.1](#).
- Step 6** Restart the DataNode and check whether the alarm is cleared.
1. Choose **Components > HDFS > Instances** to restart the DataNode instance.
  2. Check whether the alarm is cleared.
    - If yes, no further action is required.
    - If no, go to [Step 7](#).
- Step 7** Collect fault information.
1. On MRS Manager, choose **System > Export Log**.
  2. Contact the O&M personnel and send the collected logs.

----End

## Reference

None

## 11.5.38 ALM-14012 HDFS JournalNode Data Is Not Synchronized

### Description

On the active NameNode, the system checks data synchronization on all JournalNodes in the cluster every 5 minutes. This alarm is generated when data on a JournalNode is not synchronized with that on other JournalNodes.

This alarm is cleared in 5 minutes after data on JournalNodes is synchronized.

### Attribute

Alarm ID	Alarm Severity	Auto Clear
14012	Major	Yes

### Parameters

Parameter	Description
ServiceName	Specifies the service for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.
IP	Specifies the service IP address of the JournalNode instance for which the alarm is generated.

### Impact on the System

When a JournalNode is working incorrectly, data on the node is not synchronized with that on other JournalNodes. If data on more than half of JournalNodes is not synchronized, the NameNode cannot work correctly, making the HDFS service unavailable.

### Possible Causes

- The JournalNode instance has not been started or has been stopped.
- The JournalNode instance is working incorrectly.
- The network of the JournalNode is unreachable.

### Procedure

**Step 1** Check whether the JournalNode instance has been started.

1. On the MRS cluster details page, click **Alarms**. In the alarm list, click the alarm.

2. In the **Alarm Details** area, check **Location** and obtain the IP address of the JournalNode for which the alarm is generated.
3. Choose **Components > HDFS > Instances**. In the instance list, click the JournalNode for which the alarm is generated and check whether **Operating Status** of the node is **Started**.
  - If yes, go to [Step 2.1](#).
  - If no, go to [Step 1.4](#).
4. Select the JournalNode instance and choose **More > Start Instance** to start it.
5. Wait 5 minutes and check whether the alarm is cleared.
  - If yes, no further action is required.
  - If no, go to [Step 4](#).

**Step 2** Check whether the JournalNode instance is working correctly.

1. Check whether **Health Status** of the JournalNode instance is **Good**.
  - If yes, go to [Step 3.1](#).
  - If no, go to [Step 2.2](#).
2. Select the JournalNode instance and choose **More > Restart Instance** to restart it.
3. Wait 5 minutes and check whether the alarm is cleared.
  - If yes, no further action is required.
  - If no, go to [Step 4](#).

**Step 3** Check whether the network of the JournalNode is reachable.

1. On the MRS cluster details page, choose **Components > HDFS > Instances** to check the service IP address of the active NameNode.
2. Log in to the active NameNode.
3. Run the **ping** command to check whether a timeout occurs or the network between the active NameNode and the JournalNode is unreachable.  
**ping** *service IP address of the JournalNode*
  - If yes, go to [Step 3.4](#).
  - If no, go to [Step 4](#).
4. Contact O&M personnel to rectify the network fault. Wait 5 minutes and check whether the alarm is cleared.
  - If yes, no further action is required.
  - If no, go to [Step 4](#).

**Step 4** Collect fault information.

1. On MRS Manager, choose **System > Export Log**.
2. Contact the O&M personnel and send the collected logs.

----End

## Reference

None

## 11.5.39 ALM-16000 Percentage of Sessions Connected to the HiveServer to the Maximum Number Allowed Exceeds the Threshold

### Description

The system checks the percentage of sessions connected to the HiveServer to the maximum number allowed every 30 seconds. This indicator can be viewed on the Hive service monitoring page. This alarm is generated when the the percentage of sessions connected to the HiveServer to the maximum number allowed exceeds the specified threshold (90% by default).

This alarm can be automatically cleared when the percentage is less than or equal to the threshold.

### Attribute

Alarm ID	Alarm Severity	Auto Clear
16000	Major	Yes

### Parameters

Parameter	Description
ServiceName	Specifies the service for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.
HostName	Specifies the host for which the alarm is generated.
Trigger condition	Generates an alarm when the actual indicator value exceeds the specified threshold.

### Impact on the System

If a connection alarm is generated, too many sessions are connected to the HiveServer and new connections cannot be created.

### Possible Causes

Too many clients are connected to the HiveServer.

## Procedure

**Step 1** Increase the maximum number of connections to Hive.

1. Go to the MRS cluster details page and click **Components**.
2. Choose **Hive > Service Configuration** and switch **Basic** to **All**.
3. Increase the value of the **hive.server.session.control.maxconnections** configuration item. Suppose the value of the configuration item is A, the threshold is B, and sessions connected to the HiveServer is C. Adjust the value of the configuration item according to  $A \times B > C$ . Sessions connected to the HiveServer can be viewed on the Hive monitoring page.
4. Check whether the alarm is cleared.
  - If yes, no further action is required.
  - If no, go to **Step 2**.

**Step 2** Collect fault information.

1. On MRS Manager, choose **System > Export Log**.
2. Contact the O&M personnel and send the collected logs.

----End

## Reference

None

## 11.5.40 ALM-16001 Hive Warehouse Space Usage Exceeds the Threshold

### Description

The system checks the Hive warehouse space usage every 30 seconds. The indicator **Percentage of HDFS Space Used by Hive to the Available Space** can be viewed on the Hive service monitoring page. This alarm is generated when the Hive warehouse space usage exceeds the specified threshold (85% by default).

This alarm is cleared when the Hive warehouse space usage is less than or equal to the threshold. You can reduce the warehouse space usage by expanding the warehouse capacity or releasing the used space.

### Attribute

Alarm ID	Alarm Severity	Auto Clear
16001	Major	Yes



## Parameters

Parameter	Description
ServiceName	Specifies the service for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.
HostName	Specifies the host for which the alarm is generated.
Trigger condition	Generates an alarm when the actual indicator value exceeds the specified threshold.

## Impact on the System

The system fails to write data, which causes data loss.

## Possible Causes

- The upper limit of the HDFS capacity available for Hive is too small.
- The system disk space is insufficient.
- Some data nodes break down.

## Procedure

### Step 1 Expand the system configuration.

1. Analyze the cluster HDFS capacity usage and increase the upper limit of the HDFS capacity available for Hive.

Go to the MRS cluster details page, choose **Components > Hive > Service Configuration**, set **Type** to **All**, search for **hive.metastore.warehouse.size.percent**, and increase the value of this parameter. Suppose that the value of the configuration item is A, total HDFS storage space is B, the threshold is C, and HDFS space used by Hive is D. Adjust the value of the configuration item according to  $A \times B \times C > D$ . The total HDFS storage space can be viewed on the HDFS monitoring page, and HDFS space used by Hive can be viewed on the Hive monitoring page.

2. Check whether the alarm is cleared.
  - If yes, no further action is required.
  - If no, go to [Step 2.1](#).

### Step 2 Expand the system.

1. Add nodes.
2. Check whether the alarm is cleared.
  - If yes, no further action is required.
  - If no, go to [Step 3.1](#).

**Step 3** Check whether the data node is normal.

1. Go to the cluster details page and choose **Alarms**.
2. Check whether ALM-12006 Node Fault, ALM-12007 Process Fault, or ALM-14002 DataNode Disk Usage Exceeds the Threshold exists.
  - If yes, go to **Step 3.3**.
  - If no, go to **Step 4**.
3. Clear the alarm by following the steps provided in ALM-12006 Node Fault, ALM-12007 Process Fault, or ALM-14002 DataNode Disk Usage Exceeds the Threshold.
4. Check whether the alarm is cleared.
  - If yes, no further action is required.
  - If no, go to **Step 4**.

**Step 4** Collect fault information.

1. On MRS Manager, choose **System > Export Log**.
2. Contact the O&M personnel and send the collected logs.

----End

**Reference**

None

## 11.5.41 ALM-16002 Hive SQL Execution Success Rate Is Lower Than the Threshold

**Description**

The system checks the percentage of the HiveQL statements that are executed successfully every 30 seconds. Percentage of HiveQL statements that are executed successfully = Number of HiveQL statements that are executed successfully by Hive in a specified period/Total number of HiveQL statements that are executed by Hive. This indicator can be viewed on the Hive service monitoring page. This alarm is generated when the percentage of the HiveQL statements that are executed successfully exceeds the specified threshold (90% by default). The name of the host for which the alarm is generated can be obtained from the location information of the alarm. The host IP address is the IP address of the HiveServer node.

This alarm is cleared when the percentage of the HiveQL statements that are executed successfully in a test period is less than or equal to the threshold.

**Attribute**

Alarm ID	Alarm Severity	Auto Clear
16002	Major	Yes

## Parameters

Parameter	Description
ServiceName	Specifies the service for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.
HostName	Specifies the host for which the alarm is generated.
Trigger condition	Specifies the threshold for triggering the alarm.

## Impact on the System

The system configuration and performance cannot meet service processing requirements.

## Possible Causes

- A syntax error occurs in HiveQL commands.
- The HBase service is abnormal when a Hive on HBase task is being performed.
- Basic services that are depended on are abnormal, such as HDFS, Yarn, and ZooKeeper.

## Procedure

**Step 1** Check whether the HiveQL commands comply with syntax.

1. Use the Hive client to log in to the HiveServer node for which the alarm is generated. Query the HiveQL syntax standard provided by Apache, and check whether the HiveQL commands are correct. For details, see <https://cwiki.apache.org/confluence/display/hive/languagemanual>.
  - If yes, go to **Step 2.1**.
  - If no, go to **Step 1.2**.

### NOTE

To view the user who runs an incorrect statement, download HiveServerAudit logs of the HiveServer node for which this alarm is generated. Set **Start time** and **End time** to 10 minutes before and after the alarm generation time respectively. Open the log file and search for the **Result=FAIL** keyword to filter the log information about the incorrect statement, and then view the user who runs the incorrect statement according to **UserName** in the log information.

2. Enter correct HiveQL statements, and check whether the command can be properly executed.
  - If yes, go to **Step 4.5**.
  - If no, go to **Step 2.1**.

**Step 2** Check whether the HBase service is abnormal.

1. Check whether a Hive on HBase task is performed.
  - If yes, go to [Step 2.2](#).
  - If no, go to [Step 3.1](#).
2. Check whether the HBase service is normal in the service list.
  - If yes, go to [Step 3.1](#).
  - If no, go to [Step 2.3](#).
3. Check the alarms displayed on the alarm page and clear them according to **Alarm Help**.
4. Enter correct HiveQL statements, and check whether the command can be properly executed.
  - If yes, go to [Step 4.5](#).
  - If no, go to [Step 3.1](#).

**Step 3** Check whether the Spark service is abnormal.

1. Check whether the Spark service is normal in the service list.
  - If yes, go to [Step 4.1](#).
  - If no, go to [Step 3.2](#).
2. Check the alarms displayed on the alarm page and clear them according to **Alarm Help**.
3. Enter correct HiveQL statements, and check whether the command can be properly executed.
  - If yes, go to [Step 4.5](#).
  - If no, go to [Step 4.1](#).

**Step 4** Check whether HDFS, Yarn, and ZooKeeper are normal.

1. Go to the MRS cluster details page and click **Components**.
2. In the service list, check whether the services, such as HDFS, Yarn, and ZooKeeper are normal.
  - If yes, go to [Step 4.5](#).
  - If no, go to [Step 4.3](#).
3. Check the alarms displayed on the alarm page and clear them according to **Alarm Help**.
4. Enter correct HiveQL statements, and check whether the command can be properly executed.
  - If yes, go to [Step 4.5](#).
  - If no, go to [Step 5](#).
5. Wait one minute and check whether the alarm is cleared.
  - If yes, no further action is required.
  - If no, go to [Step 5](#).

**Step 5** Collect fault information.

1. On MRS Manager, choose **System > Export Log**.

2. Contact the O&M personnel and send the collected logs.

----End

## Reference

None

## 11.5.42 ALM-16004 Hive Service Unavailable

### Description

The system checks the Hive service status every 30 seconds. This alarm is generated when the Hive service is unavailable.

This alarm is cleared when the Hive service recovers.

### Attribute

Alarm ID	Alarm Severity	Auto Clear
16004	Critical	Yes

### Parameters

Parameter	Description
ServiceName	Specifies the service for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.
HostName	Specifies the host for which the alarm is generated.

### Impact on the System

The system cannot provide data loading, query, and extraction services.

### Possible Causes

- Basic services, such as ZooKeeper, HDFS, Yarn, and DBService work incorrectly, or the Hive process is faulty.
  - ZooKeeper is abnormal.
  - HDFS is abnormal.
  - Yarn is abnormal.
  - DBService is abnormal.
  - The Hive service process is faulty. If the alarm is caused by a Hive process fault, the alarm report has a delay of about 5 minutes.

- The network communication between the Hive service and basic services is interrupted.

## Procedure

**Step 1** Check the HiveServer/MetaStore process status.

1. Go to the MRS cluster details page and click **Components**.
2. Choose **Hive > Instances**. In the Hive instance list, check whether the status of all HiveServer/MetaStore instances is **Unknown**.
  - If yes, go to [Step 1.3](#).
  - If no, go to [Step 2](#).
3. Above the Hive instance list, choose **More > Restart Instance** to restart the HiveServer/MetaStore process.
4. In the alarm list, check whether ALM-16004 Hive Service Unavailable is cleared.
  - If yes, no further action is required.
  - If no, go to [Step 2](#).

**Step 2** Check the ZooKeeper status.

1. Go to the cluster details page and choose **Alarms**.
2. On MRS Manager, check whether the ALM-12007 Process Fault alarm is reported.
  - If yes, go to [Step 2.3](#).
  - If no, go to [Step 3](#).
3. In the **Alarm Details** area of ALM-12007 Process Fault, check whether **ServiceName** is **ZooKeeper**.
  - If yes, go to [Step 2.4](#).
  - If no, go to [Step 3](#).
4. Rectify the fault by following steps provided in ALM-12007 Process Fault.
5. In the alarm list, check whether ALM-16004 Hive Service Unavailable is cleared.
  - If yes, no further action is required.
  - If no, go to [Step 3](#).

**Step 3** Check the HDFS status.

1. Go to the cluster details page and choose **Alarms**.
2. In the alarm list, check whether the alarm ALM-14000 HDFS Service Unavailable exists.
  - If yes, go to [Step 3.3](#).
  - If no, go to [Step 4](#).
3. Rectify the fault by following the steps provided in ALM-14000 HDFS Service Unavailable.
4. In the alarm list, check whether ALM-16004 Hive Service Unavailable is cleared.
  - If yes, no further action is required.

- If no, go to [Step 4](#).

**Step 4** Check the Yarn status.

1. Go to the cluster details page and choose **Alarms**.
2. In the alarm list on MRS Manager, check whether the alarm ALM-18000 Yarn Service Unavailable is generated.
  - If yes, go to [Step 4.3](#).
  - If no, go to [Step 4](#).
3. Rectify the fault by following the steps provided in ALM-18000 Yarn Service Unavailable.
4. In the alarm list, check whether ALM-16004 Hive Service Unavailable is cleared.
  - If yes, no further action is required.
  - If no, go to [Step 4](#).

**Step 5** Check the DBService status.

1. Go to the cluster details page and choose **Alarms**.
2. In the alarm list on MRS Manager, check whether ALM-27001 DBService Unavailable is generated.
  - If yes, go to [Step 5.3](#).
  - If no, go to [Step 6](#).
3. Rectify the fault by following the handling procedure in [ALM-27001 DBService Is Unavailable](#).
4. In the alarm list, check whether ALM-16004 Hive Service Unavailable is cleared.
  - If yes, no further action is required.
  - If no, go to [Step 6](#).

**Step 6** Check the network connection between Hive and ZooKeeper, HDFS, Yarn, and DBService.

1. Go to the MRS cluster details page and click **Components**.
2. Click **Hive**.
3. Click **Instances**.  
The HiveServer instance list is displayed.
4. Click **Host Name** in the row of **HiveServer**.  
The HiveServer host status page is displayed.
5. Record the IP address under **Summary**.
6. Use the IP address obtained in [Step 6.5](#) to log in to the host where HiveServer is located.
7. Run the **ping** command to check whether the network connection between the host that runs HiveServer and the hosts that run the ZooKeeper, HDFS, Yarn, and DBService services is normal. Methods of obtaining IP addresses of the hosts that run ZooKeeper, HDFS, Yarn, and DBService services as well as the HiveServer IP address are the same.
  - If yes, go to [Step 7](#).

- If no, go to [Step 6.8](#).
8. Contact the O&M personnel to restore the network.
  9. In the alarm list, check whether ALM-16004 Hive Service Unavailable is cleared.
    - If yes, no further action is required.
    - If no, go to [Step 7](#).

**Step 7** Collect fault information.

1. On MRS Manager, choose **System** > **Export Log**.
2. Contact the O&M personnel and send the collected logs.

----End

## Reference

None

## 11.5.43 ALM-18000 Yarn Service Unavailable

### Description

The alarm module checks the Yarn service status every 30 seconds. This alarm is generated when the Yarn service is unavailable.

This alarm is cleared when the Yarn service recovers.

### Attribute

Alarm ID	Alarm Severity	Auto Clear
18000	Critical	Yes

### Parameters

Parameter	Description
ServiceName	Specifies the service for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.
HostName	Specifies the host for which the alarm is generated.

### Impact on the System

The cluster cannot provide the Yarn service. Users cannot run new applications. Submitted applications cannot be run.



## Possible Causes

- ZooKeeper is abnormal.
- HDFS is abnormal.
- There is no active ResourceManager node in the Yarn cluster.
- All NodeManager nodes in the Yarn cluster are abnormal.

## Procedure

### Step 1 Check the ZooKeeper status.

1. Go to the cluster details page and choose **Alarms**.
2. In the alarm list, check whether the alarm ALM-13000 ZooKeeper Service Unavailable exists.
  - If yes, go to [Step 1.3](#).
  - If no, go to [Step 2.2](#).
3. Rectify the fault by following the handling procedure in [ALM-13000 ZooKeeper Service Unavailable](#). Then, check whether this alarm is cleared.
  - If yes, no further action is required.
  - If no, go to [Step 2.2](#).

### Step 2 Check the HDFS status.

1. Go to the cluster details page and choose **Alarms**.
2. In the alarm list, check whether an HDFS alarm is generated.
  - If yes, go to [Step 2.3](#).
  - If no, go to [Step 3.2](#).
3. Click **Alarms**, and handle HDFS alarms according to **Alarm Help**. Check whether the alarm is cleared.
  - If yes, no further action is required.
  - If no, go to [Step 3.2](#).

### Step 3 Check the ResourceManager status in the Yarn cluster.

1. Go to the MRS cluster details page and click **Components**.
2. Click **Yarn**.
3. In **Yarn Summary**, check whether there is an active ResourceManager node in the Yarn cluster.
  - If yes, go to [Step 4.2](#).
  - If no, go to [Step 5](#).

### Step 4 Check the NodeManager node status in the Yarn cluster.

1. Go to the MRS cluster details page and click **Components**.
2. Choose **Yarn > Instances**.
3. Check **Health Status** of NodeManager, and check whether there are unhealthy nodes.
  - If yes, go to [Step 4.4](#).
  - If no, go to [Step 5](#).

4. Rectify the fault by following the procedure provided in [ALM-18002 NodeManager Heartbeat Lost](#) or [ALM-18003 NodeManager Unhealthy](#). Then, check whether this alarm is cleared.
  - If yes, no further action is required.
  - If no, go to [Step 5](#).

**Step 5** Collect fault information.

1. On MRS Manager, choose **System > Export Log**.
2. Contact the O&M personnel and send the collected logs.

----End

## Reference

None

## 11.5.44 ALM-18002 NodeManager Heartbeat Lost

### Description

The system checks the number of lost NodeManager nodes every 30 seconds, and compares the number of lost nodes with the threshold. The **Lost Nodes** indicator has a default threshold. This alarm is generated when the value of the **Lost Nodes** indicator exceeds the threshold.

This alarm is cleared when the value of **Lost Nodes** is less than or equal to the threshold.

### Attribute

Alarm ID	Alarm Severity	Auto Clear
18002	Major	Yes

### Parameters

Parameter	Description
ServiceName	Specifies the service for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.
HostName	Specifies the host for which the alarm is generated.
Trigger condition	Generates an alarm when the actual indicator value exceeds the specified threshold.

## Impact on the System

- The lost NodeManager node cannot provide the Yarn service.
- The number of containers decreases, so the cluster performance deteriorates.

## Possible Causes

- NodeManager is forcibly deleted without decommission.
- All NodeManager instances are stopped or the NodeManager process is faulty.
- The host where the NodeManager node resides is faulty.
- The network between the NodeManager and ResourceManager is disconnected or busy.

## Procedure

**Step 1** Collect fault information.

1. On MRS Manager, choose **System > Export Log**.
2. Contact the O&M personnel and send the collected logs.

----End

## Reference

None

## 11.5.45 ALM-18003 NodeManager Unhealthy

### Description

The system checks the number of abnormal NodeManager nodes every 30 seconds, and compares the number of abnormal nodes with the threshold. The **Unhealthy Nodes** indicator has a default threshold. This alarm is generated when the value of the **Unhealthy Nodes** indicator exceeds the threshold.

This alarm is cleared when the value of **Unhealthy Nodes** is less than or equal to the threshold.

### Attribute

Alarm ID	Alarm Severity	Auto Clear
18003	Major	Yes

### Parameters

Parameter	Description
ServiceName	Specifies the service for which the alarm is generated.

Parameter	Description
RoleName	Specifies the role for which the alarm is generated.
HostName	Specifies the host for which the alarm is generated.
Trigger condition	Generates an alarm when the actual indicator value exceeds the specified threshold.

## Impact on the System

- The faulty NodeManager node cannot provide the Yarn service.
- The number of containers decreases, so the cluster performance deteriorates.

## Possible Causes

- The disk space of the host where the NodeManager node resides is insufficient.
- User **omm** does not have the permission to access a local directory on the NodeManager node.

## Procedure

**Step 1** Collect fault information.

1. On MRS Manager, choose **System > Export Log**.
2. Contact the O&M personnel and send the collected logs.

----End

## Reference

None

## 11.5.46 ALM-18004 NodeManager Disk Usability Ratio Is Lower Than the Threshold

### Description

The system checks the available disk space of each NodeManager node every 30 seconds and compares the disk availability rate with the threshold. A default threshold range is provided for the **NodeManager Disk Usability Ratio**. This alarm is generated when the system detects that the actual **NodeManager Disk Usability Ratio** is lower than the threshold.

This alarm is automatically cleared when the value of **NodeManager Disk Usability Ratio** is greater than the threshold.

## Attribute

Alarm ID	Alarm Severity	Auto Clear
18004	Major	Yes

## Parameters

Parameter	Description
ServiceName	Specifies the service for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.
HostName	Specifies the host for which the alarm is generated.
Trigger condition	Specifies the threshold for triggering the alarm.

## Impact on the System

- The NodeManager node whose disk availability rate is lower than the threshold may fail to provide the Yarn service.
- The number of containers decreases, so the cluster performance may deteriorate.

## Possible Causes

- The disk space of the host where the NodeManager node resides is insufficient.
- User **omm** does not have the permission to access a local directory on the NodeManager node.

## Procedure

**Step 1** Collect fault information.

1. On MRS Manager, choose **System > Export Log**.
2. Contact the O&M personnel and send the collected logs.

----End

## Reference

None

## 11.5.47 ALM-18006 MapReduce Job Execution Timeout

### Description

The alarm module checks the MapReduce job execution every 30 seconds. This alarm is generated when the execution of a submitted MapReduce job times out.

This alarm must be manually cleared.

### Attribute

Alarm ID	Alarm Severity	Auto Clear
18006	Major	No

### Parameters

Parameter	Description
ServiceName	Specifies the service for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.
HostName	Specifies the host for which the alarm is generated.
Trigger condition	Generates an alarm when the actual indicator value exceeds the specified threshold.

### Impact on the System

Execution of the submitted MapReduce job times out, so no execution result can be obtained. Execute the job again after rectifying the fault.

### Possible Causes

It takes a long time to execute a MapReduce job. However, the specified time is less than the required execution time.

### Procedure


**Step 1** Check whether time is improperly set.

Set **-Dapplication.timeout.interval** to a larger value, or do not set the parameter. Check whether the MapReduce job can be executed.

- If yes, go to [Step 2.5](#).

- If no, go to [Step 2.2](#).

**Step 2** Check the Yarn status.

1. Go to the cluster details page and choose **Alarms**.
2. In the alarm list on MRS Manager, check whether the alarm ALM-18000 Yarn Service Unavailable is generated.
  - If yes, go to [Step 2.3](#).
  - If no, go to [Step 3](#).
3. Rectify the fault by following the handling procedure in [ALM-18000 Yarn Service Unavailable](#).
4. Run the MapReduce job command again to check whether the MapReduce job can be executed.
  - If yes, go to [Step 2.5](#).
  - If no, go to [Step 4](#).
5. In the alarm list, click  in the **Operation** column of the alarm to manually clear the alarm. No further action is required.

**Step 3** Adjust the timeout threshold.

On MRS Manager, choose **System > Threshold Configuration > Services > Yarn > Timed out Applications**, and increase the maximum number of timeout tasks allowed by the current threshold rule. Check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 4](#).

**Step 4** Collect fault information.

1. On MRS Manager, choose **System > Export Log**.
2. Contact the O&M personnel and send the collected logs.

----End

## Reference

None

## 11.5.48 ALM-19000 HBase Service Unavailable

### Description

The alarm module checks the HBase service status every 30 seconds. This alarm is generated when the HBase service is unavailable.

This alarm is cleared when the HBase service recovers.

### Attribute

Alarm ID	Alarm Severity	Auto Clear
19000	Critical	Yes

## Parameters

Parameter	Description
ServiceName	Specifies the service for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.
HostName	Specifies the host for which the alarm is generated.

## Impact on the System

Operations cannot be performed, such as reading or writing data and creating tables.

## Possible Causes

- ZooKeeper is abnormal.
- HDFS is abnormal.
- HBase is abnormal.
- The network is abnormal.

## Procedure

### Step 1 Check the ZooKeeper status.

1. Go to the MRS cluster details page and click **Components**.
2. In the service list, check whether the health status of ZooKeeper is **Good**.
  - If yes, go to [Step 2.1](#).
  - If no, go to [Step 1.3](#).
3. In the alarm list, check whether the alarm ALM-13000 ZooKeeper Service Unavailable exists.
  - If yes, go to [Step 1.4](#).
  - If no, go to [Step 2.1](#).
4. Rectify the fault by following the steps provided in ALM-13000 ZooKeeper Service Unavailable.
5. Wait several minutes and check whether the alarm is cleared.
  - If yes, no further action is required.
  - If no, go to [Step 2.1](#).

### Step 2 Check the HDFS status.

1. On MRS Manager, check whether the ALM-14000 HDFS Service Unavailable alarm is reported.
  - If yes, go to [Step 2.2](#).



- If no, go to **Step 3**.
- 2. Rectify the fault by following the steps provided in ALM-14000 HDFS Service Unavailable.
- 3. Wait several minutes and check whether the alarm is cleared.

**Step 3** Collect fault information.

1. On MRS Manager, choose **System > Export Log**.
2. Contact the O&M personnel and send the collected logs.

----End

## Reference

None

## 11.5.49 ALM-19006 HBase Replication Sync Failed

### Description

This alarm is generated when disaster recovery (DR) data fails to be synchronized to a standby cluster.

This alarm is cleared when DR data synchronization succeeds.

### Attribute

Alarm ID	Alarm Severity	Auto Clear
19006	Major	Yes

### Parameters

Parameter	Description
ServiceName	Specifies the service for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.
HostName	Specifies the host for which the alarm is generated.

### Impact on the System

HBase data in a cluster fails to be synchronized to the standby cluster, causing data inconsistency between active and standby clusters.

## Possible Causes

- The HBase service on the standby cluster is abnormal.
- The network is abnormal.

## Procedure

**Step 1** Observe whether the system automatically clears the alarm.

1. Go to the cluster details page and choose **Alarms**.
2. In the alarm list, click the alarm to obtain alarm generation time from **Generated Time** in **Alarm Details**. Check whether the alarm has existed for over 5 minutes.
  - If yes, go to [Step 2.1](#).
  - If no, go to [Step 1.3](#).
3. Wait 5 minutes and check whether the alarm is automatically cleared.
  - If yes, no further action is required.
  - If no, go to [Step 2.1](#).

**Step 2** Check the HBase service status of the standby cluster.

1. Go to the cluster details page and choose **Alarms**.
2. In the alarm list, click the alarm and obtain **HostName** from **Location** in **Alarm Details**.
3. Log in to the node where the HBase client of the active cluster is located. Run the following commands to switch the user:  
**sudo su - root**  
**su - omm**
4. Run the **status 'replication', 'source'** command to check the synchronization status of the faulty node.

The synchronization status of a node is as follows.

```
10-10-10-153:
SOURCE: PeerID=abc, SizeOfLogQueue=0, ShippedBatches=2, ShippedOps=2, ShippedBytes=320,
LogReadInBytes=1636, LogEditsRead=5, LogEditsFiltered=3, SizeOfLogToReplicate=0,
TimeForLogToReplicate=0, ShippedHFiles=0, SizeOfHFileRefsQueue=0, AgeOfLastShippedOp=0,
TimeStampsOfLastShippedOp=Mon Jul 18 09:53:28 CST 2016, Replication Lag=0,
FailedReplicationAttempts=0
SOURCE: PeerID=abc1, SizeOfLogQueue=0, ShippedBatches=1, ShippedOps=1, ShippedBytes=160,
LogReadInBytes=1636, LogEditsRead=5, LogEditsFiltered=3, SizeOfLogToReplicate=0,
TimeForLogToReplicate=0, ShippedHFiles=0, SizeOfHFileRefsQueue=0, AgeOfLastShippedOp=16788,
TimeStampsOfLastShippedOp=Sat Jul 16 13:19:00 CST 2016, Replication Lag=16788,
FailedReplicationAttempts=5
```

5. Obtain **PeerID** corresponding to a record whose **FailedReplicationAttempts** value is greater than 0.

In the preceding step, data on the faulty node **10-10-10-153** fails to be synchronized to a standby cluster whose **PeerID** is **abc1**.

6. Run the **list\_peers** command to find the cluster and the HBase instance corresponding to **PeerID**.

```
PEER_ID CLUSTER_KEY STATE TABLE_CFS
abc1 10.10.10.110,10.10.10.119,10.10.10.133:24002:/hbase2 ENABLED
abc 10.10.10.110,10.10.10.119,10.10.10.133:24002:/hbase ENABLED
```

In the preceding information, **/hbase2** indicates that data is synchronized to the HBase2 instance of the standby cluster.

7. In the service list of the standby cluster, check whether the health status of the HBase instance obtained in [Step 2.6](#) is **Good**.
  - If yes, go to [Step 3.1](#).
  - If no, go to [Step 2.8](#).
8. In the alarm list, check whether the alarm ALM-19000 HBase Service Unavailable exists.
  - If yes, go to [Step 2.9](#).
  - If no, go to [Step 3.1](#).
9. Rectify the fault by following the steps provided in ALM-19000 HBase Service Unavailable.
10. Wait several minutes and check whether the alarm is cleared.
  - If yes, no further action is required.
  - If no, go to [Step 3.1](#).

**Step 3** Check the network connection between RegionServers on active and standby clusters.

1. Go to the cluster details page and choose **Alarms**.
2. In the alarm list, click the alarm and obtain **HostName** from **Location** in **Alarm Details**.
3. Log in to the faulty RegionServer node.
4. Run the **ping** command to check whether the network connection between the faulty RegionServer node and the host where RegionServer of the standby cluster resides is normal.
  - If yes, go to [Step 4](#).
  - If no, go to [Step 3.5](#).
5. Contact the O&M personnel to restore the network.
6. After the network recovers, check whether the alarm is cleared.
  - If yes, no further action is required.
  - If no, go to [Step 4](#).

**Step 4** Collect fault information.

1. On MRS Manager, choose **System** > **Export Log**.
2. Contact the O&M personnel and send the collected logs.

----End

## Reference

None

## 11.5.50 ALM-25000 LdapServer Service Unavailable

### Description

The system checks the LdapServer service status every 30 seconds. This alarm is generated when the active and standby LdapServer services are abnormal.

This alarm is cleared when either of the LdapServer services restores.

## Attribute

Alarm ID	Alarm Severity	Auto Clear
25000	Critical	Yes

## Parameters

Parameter	Description
ServiceName	Specifies the service for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.
HostName	Specifies the host for which the alarm is generated.

## Impact on the System

When this alarm is generated, no operation can be performed for the KrbServer users and LdapServer users in the cluster. For example, users, user groups, or roles cannot be added, deleted, or modified, and user passwords cannot be changed on MRS Manager. The authentication for existing users in the cluster is not affected.

## Possible Causes

- The node where the LdapServer service locates is faulty.
- The LdapServer process is abnormal.

## Procedure

- Step 1** Check whether the nodes where the two SlapdServer instances of the LdapServer service locate are faulty.
1. Go to the MRS cluster details page and click **Components**.
  2. Choose **LdapServer > Instances**. Go to the LdapServer instance page to obtain the host name of the node where the two SlapdServer instances reside.
  3. On the **Alarms** page of MRS Manager, check whether the alarm ALM-12006 Node Fault is generated.
    - If yes, go to [Step 1.4](#).
    - If no, go to [Step 2.1](#).
  4. Check whether the host name in the alarm information is the same as the actual host name in [Step 1.2](#).
    - If yes, go to [Step 1.5](#).
    - If no, go to [Step 2.1](#).
  5. Rectify the fault by following steps provided in ALM-12006 Node Fault.

6. In the alarm list, check whether the alarm ALM-25000 LdapServer Service Unavailable is cleared.
  - If yes, no further action is required.
  - If no, go to [Step 3](#).

**Step 2** Check whether the LdapServer process is in normal state.

1. Go to the cluster details page and choose **Alarms**.
2. Check whether ALM-12007 Process Fault is generated.
  - If yes, go to [Step 2.3](#).
  - If no, go to [Step 3](#).
3. Check whether the service name and host name in the alarm are consistent with the LdapServer service and host names.
  - If yes, go to [Step 2.4](#).
  - If no, go to [Step 3](#).
4. Rectify the fault by following steps provided in ALM-12007 Process Fault.
5. In the alarm list, check whether the alarm ALM-25000 LdapServer Service Unavailable is cleared.
  - If yes, no further action is required.
  - If no, go to [Step 3](#).

**Step 3** Collect fault information.

1. On MRS Manager, choose **System > Export Log**.
2. Contact the O&M personnel and send the collected logs.

----End

## Reference

None

## 11.5.51 ALM-25004 Abnormal LdapServer Data Synchronization

### Description

This alarm is generated when LdapServer data on Manager is inconsistent. This alarm is cleared when the data becomes consistent.

This alarm is generated when LdapServer data in the cluster is inconsistent with LdapServer data on Manager. This alarm is cleared when the data becomes consistent.

### Attribute

Alarm ID	Alarm Severity	Auto Clear
25004	Critical	Yes

## Parameters

Parameter	Description
ServiceName	Specifies the service for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.
HostName	Host for which the alarm is generated.

## Impact on the System

LdapServer data inconsistency occurs because LdapServer data on Manager or in the cluster is damaged. The LdapServer process with damaged data cannot provide services externally, and the authentication functions of Manager and the cluster are affected.

## Possible Causes

- The network of the node where the LdapServer process locates is faulty.
- The LdapServer process is abnormal.
- The OS restart damages data on LdapServer.

## Procedure

**Step 1** Check whether the network where the LdapServer nodes reside is faulty.

1. Go to the cluster details page and choose **Alarms**.
2. Record the IP address of **HostName** in **Location** of the alarm as **IP1** (if multiple alarms exist, record the IP addresses as **IP1**, **IP2**, and **IP3** respectively).
3. Contact O&M personnel and use PuTTY to log in to the node corresponding to **IP1**. Run the **ping** command on the node to check whether the IP address of the management plane of the active OMS node can be pinged.
  - If yes, go to [Step 1.4](#).
  - If no, go to [Step 2.1](#).
4. Contact O&M personnel to recover the network and check whether the alarm **ALM-25004 Abnormal LdapServer Data Synchronization** is cleared.
  - If yes, no further action is required.
  - If no, go to [Step 2.1](#).

**Step 2** Check whether the LdapServer process is in normal state.

1. Go to the cluster details page and choose **Alarms**.
2. Check whether ALM-12004 OLdap Resource Is Abnormal is generated for LdapServer.
  - If yes, go to [Step 2.3](#).

- If no, go to [Step 2.5](#).
- 3. Rectify the fault by following steps provided in **ALM-12004 OLdap Resource Is Abnormal**.
- 4. Check whether the alarm ALM-25004 Abnormal LdapServer Data Synchronization is cleared.
  - If yes, no further action is required.
  - If no, go to [Step 2.5](#).
- 5. On the **Alarms** page of MRS Manager, check whether the alarm ALM-12007 Process Fault of LdapServer is generated.
  - If yes, go to [Step 2.6](#).
  - If no, go to [Step 3.1](#).
- 6. Rectify the fault by following steps provided in ALM-12007 Process Fault.
- 7. Check whether the alarm ALM-25004 Abnormal LdapServer Data Synchronization is cleared.
  - If yes, no further action is required.
  - If no, go to [Step 3.1](#).

**Step 3** Check whether the OS restart damages data on LdapServer.

1. Go to the cluster details page and choose **Alarms**.
2. Record the IP address of **HostName** in **Location** of the alarm as **IP1** (if multiple alarms exist, record the IP addresses as **IP1**, **IP2**, and **IP3** respectively). Choose **Services** > **LdapServer** > **Service Configuration** and record the LdapServer port number as **PORT**. (If the IP address in the alarm location information is the IP address of the standby OMS node, the default port number is 21750.)
3. Log in to node **IP1** as user **omm** and run the **ldapsearch -H ldaps://IP1:PORT -x -LLL -b dc=hadoop,dc=com** command (if the IP address is the IP address of the standby OMS node, run the **ldapsearch -H ldaps://IP1:PORT -x -LLL -b dc=hadoop,dc=com** command before running this command). Check whether error information is displayed in the command output.
  - If yes, go to [Step 3.4](#).
  - If no, go to [Step 4](#).
4. Recover the LdapServer and OMS nodes using backup data before the alarm is generated. For details, see section "Recovering Manager Data" in the *Administrator Guide*.

 **NOTE**

Use the OMS data and LdapServer data backed up at the same time to restore data. Otherwise, the service and operation may fail. To recover data when services run properly, you are advised to manually back up the latest management data and then recover the data. Otherwise, Manager data produced between the backup point in time and the recovery point in time will be lost.

5. Check whether the alarm ALM-25004 Abnormal LdapServer Data Synchronization is cleared.
  - If yes, no further action is required.
  - If no, go to [Step 4](#).

**Step 4** Collect fault information.

1. On MRS Manager, choose **System > Export Log**.
2. Contact the O&M personnel and send the collected logs.

----End

**Reference**

None

## 11.5.52 ALM-25500 KrbServer Service Unavailable

**Description**

The system checks the KrbServer service status every 30 seconds. This alarm is generated when the KrbServer service is abnormal.

This alarm is cleared when the KrbServer service is in normal state.

**Attribute**

Alarm ID	Alarm Severity	Auto Clear
25500	Critical	Yes

**Parameters**

Parameter	Description
ServiceName	Specifies the service for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.
HostName	Specifies the host for which the alarm is generated.

**Impact on the System**

When this alarm is generated, no operation can be performed for the KrbServer component in the cluster. The authentication of KrbServer in other components will be affected. The health status of components that depend on KrbServer in the cluster is **Bad**.

**Possible Causes**

- The node where the KrbServer service locates is faulty.
- The OLdap service is unavailable.



## Procedure

- Step 1** Check whether the node where the KrbServer service locates is faulty.
1. Go to the MRS cluster details page and click **Components**.
  2. Choose **KrbServer > Instances**. Go to the KrbServer instance page and view the host name of the node where the KrbServer service is deployed.
  3. On the **Alarms** page of MRS Manager, check whether the alarm ALM-12006 Node Fault is generated.
    - If yes, go to **Step 1.4**.
    - If no, go to **Step 2.1**.
  4. Check whether the host name in the alarm information is the same as the actual host name in **Step 1.2**.
    - If yes, go to **Step 1.5**.
    - If no, go to **Step 2.1**.
  5. Rectify the fault by following steps provided in ALM-12006 Node Fault.
  6. In the alarm list, check whether the alarm ALM-25500 KrbServer Service Unavailable is cleared.
    - If yes, no further action is required.
    - If no, go to **Step 3**.

- Step 2** Check whether the OLdap service is unavailable.

1. Go to the cluster details page and choose **Alarms**.
2. Check whether ALM-12004 OLdap Resource Is Abnormal is generated.
  - If yes, go to **Step 2.3**.
  - If no, go to **Step 3**.
3. Rectify the fault by following steps provided in ALM-12004 OLdap Resource Is Abnormal.
4. In the alarm list, check whether the alarm ALM-25500 KrbServer Service Unavailable is cleared.
  - If yes, no further action is required.
  - If no, go to **Step 3**.

- Step 3** Collect fault information.

1. On MRS Manager, choose **System > Export Log**.
2. Contact the O&M personnel and send the collected logs.

----End

## Reference

None

## 11.5.53 ALM-27001 DBService Is Unavailable

### Description

The alarm module checks the DBService status every 30 seconds. This alarm is generated when the system detects that DBService is unavailable.

This alarm is cleared when DBService recovers.

### Attribute

Alarm ID	Alarm Severity	Auto Clear
27001	Critical	Yes

### Parameters

Parameter	Description
ServiceName	Specifies the service for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.
HostName	Specifies the host for which the alarm is generated.

### Impact on the System

The database service is unavailable and cannot provide data import and query functions for upper-layer services, which results in service exceptions.

### Possible Causes

- The floating IP address does not exist.
- There is no active DBServer instance.
- The active and standby DBServer processes are abnormal.

### Procedure

**Step 1** Check whether the floating IP address exists in the cluster environment.

1. Go to the MRS cluster details page and click **Components**.
2. Choose **DBService > Instances**.
3. Check whether the active instance exists.
  - If yes, go to [Step 1.4](#).
  - If no, go to [Step 2.1](#).

4. Select the active DBServer instance and record the IP address.
5. Log in to the host with the preceding IP address and run the **ifconfig** command to check whether the DBService floating IP address exists on the node.
  - If yes, go to [Step 1.6](#).
  - If no, go to [Step 2.1](#).
6. Run the **ping floating IP address** command to check whether the DBService floating IP address can be pinged.
  - If yes, go to [Step 1.7](#).
  - If no, go to [Step 2.1](#).
7. Log in to the host where the DBService floating IP address is located and run the **ifconfig interface down** command to delete the floating IP address.
8. Choose **Components > DBService > More > Restart Service** to restart DBService and check whether DBService is started successfully.
  - If yes, go to [Step 1.9](#).
  - If no, go to [Step 2.1](#).
9. Wait about 2 minutes and check whether the alarm is cleared in the alarm list.
  - If yes, no further action is required.
  - If no, go to [Step 13](#).

### Step 2 Check the status of the active DBServer instance.

1. Select the DBServer instance whose role status is abnormal and record the IP address.
2. On the **Alarms** page, check whether ALM-12007 Process Fault occurs in the DBServer instance on the host that corresponds to the IP address.
  - If yes, go to [Step 2.3](#).
  - If no, go to [Step 4](#).
3. Rectify the fault by following steps provided in ALM-12007 Process Fault.
4. Wait about 5 minutes and check whether the alarm is cleared in the alarm list.
  - If yes, no further action is required.
  - If no, go to [Step 4](#).

### Step 3 Check the status of the active and standby DBServers.

1. Log in to the host where the DBService floating IP address is located, run the **sudo su - root** and **su - omm** commands to switch to user **omm**, and run the **cd \${BIGDATA\_HOME}/FusionInsight/dbservice/** command to go to the DBService installation directory.
2. Run the **sh sbin/status-dbserver.sh** command to view the status of the active and standby HA processes of DBService. Determine whether the status can be viewed successfully.
  - If yes, go to [Step 3.3](#).
  - If no, go to [Step 4](#).
3. Check whether the active and standby HA processes are abnormal.

- If yes, go to [Step 3.4](#).
  - If no, go to [Step 4](#).
4. Choose **Components** > **DBService** > **More** > **Restart Service** to restart DBService and check whether DBService is started successfully.
    - If yes, go to [Step 3.5](#).
    - If no, go to [Step 4](#).
  5. Wait about 2 minutes and check whether the alarm is cleared in the alarm list.
    - If yes, no further action is required.
    - If no, go to [Step 4](#).

**Step 4** Collect fault information.

1. On MRS Manager, choose **System** > **Export Log**.
2. Contact the O&M personnel and send the collected logs.

----End

**Reference**

None

## 11.5.54 ALM-27003 DBService Heartbeat Interruption Between the Active and Standby Nodes

**Description**

This alarm is generated when the active or standby DBService node does not receive heartbeat messages from the peer node.

This alarm is cleared when the heartbeat recovers.

**Attribute**

Alarm ID	Alarm Severity	Auto Clear
27003	Major	Yes

**Parameters**

Parameter	Description
ServiceName	Specifies the service for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.

Parameter	Description
HostName	Specifies the host for which the alarm is generated.
Local DBService HA Name	Specifies a local DBService HA.
Peer DBService HA Name	Specifies a peer DBService HA.

## Impact on the System

During the DBService heartbeat interruption, only one node can provide the service. If this node is faulty, no standby node is available for failover and the service is unavailable.

## Possible Causes

The link between the active and standby DBService nodes is abnormal.

## Procedure

**Step 1** Check whether the network between the active and standby DBService servers is in normal state.

1. Go to the cluster details page and choose **Alarms**.
2. In the alarm list, locate the row that contains the alarm and view the IP address of the standby DBService server in the alarm details.
3. Log in to the active DBService server.
4. Run the **ping heartbeat IP address of the standby DBService** command to check whether the standby DBService server is reachable.
  - If yes, go to [Step 2](#).
  - If no, go to [Step 1.5](#).
5. Contact the network administrator to check whether the network is faulty.
  - If yes, go to [Step 1.6](#).
  - If no, go to [Step 2](#).
6. Rectify the network fault and check whether the alarm is cleared from the alarm list.
  - If yes, no further action is required.
  - If no, go to [Step 2](#).

**Step 2** Collect fault information.

1. On MRS Manager, choose **System > Export Log**.
2. Contact the O&M personnel and send the collected logs.

----End

## Reference

None

## 11.5.55 ALM-27004 Data Inconsistency Between Active and Standby DBServices

### Description

The system checks the data synchronization status between the active and standby DBServices every 10 seconds. This alarm is generated when the synchronization status cannot be queried for six consecutive times or when the synchronization status is abnormal.

This alarm is cleared when the synchronization is in normal state.

### Attribute

Alarm ID	Alarm Severity	Auto Clear
27004	Critical	Yes

### Parameters

Parameter	Description
ServiceName	Specifies the service for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.
HostName	Specifies the host for which the alarm is generated.
Local DBService HA Name	Specifies a local DBService HA.
Peer DBService HA Name	Specifies a peer DBService HA.
SYNC_PERSENT	Synchronization percentage.

### Impact on the System

When data is not synchronized between the active and standby DBServices, the data may be lost or abnormal if the active instance becomes abnormal.

### Possible Causes

- The network between the active and standby nodes is unstable.
- The standby DBService is abnormal.
- The disk space of the standby node is full.

## Procedure

**Step 1** Check whether the network between the active and standby nodes is in normal state.

1. Go to the cluster details page and choose **Alarms**.
2. In the alarm list, locate the row that contains the alarm and view the IP address of the standby DBService node in the alarm details.
3. Log in to the active DBService node.
4. Run the **ping heartbeat IP address of the standby DBService** command to check whether the standby DBService node is reachable.
  - If yes, go to [Step 2.1](#).
  - If no, go to [Step 1.5](#).
5. Contact the O&M personnel to check whether the network is faulty.
  - If yes, go to [Step 1.6](#).
  - If no, go to [Step 2.1](#).
6. Rectify the network fault and check whether the alarm is cleared from the alarm list.
  - If yes, no further action is required.
  - If no, go to [Step 2.1](#).

**Step 2** Check whether the standby DBService is in normal state.

1. Log in to the standby DBService node.
2. Run the following commands to switch the user:  
**sudo su - root**  
**su - omm**
3. Go to the **`\${DBSERVER\_HOME}/sbin** directory and run the **./status-dbserver.sh** command to check whether the GaussDB resource status of the standby DBService is in normal state. In the command output, check whether the following information is displayed in the row where **ResName** is **gaussDB**:  
Example:  
10\_10\_10\_231 gaussDB Standby\_normal Normal Active\_standby  
  - If yes, go to [Step 3.1](#).
  - If no, go to [Step 4](#).

**Step 3** Check whether the disk space of the standby node is insufficient.

1. Log in to the standby DBService node.
2. Run the following commands to switch the user:  
**sudo su - root**  
**su - omm**
3. Go to the **`\${DBSERVER\_HOME}** directory, and run the following commands to obtain the DBService data directory:  
**cd `\${DBSERVER\_HOME}**  
**source .dbservice\_profile**  
**echo `\${DBSERVICE\_DATA\_DIR}**

4. Run the **df -h** command to check the system disk partition usage.
5. Check whether the DBService data directory space is full.
  - If yes, go to **Step 3.6**.
  - If no, go to **Step 4**.
6. Perform upgrade and expand capacity.
7. After capacity expansion, wait 2 minutes and check whether the alarm is cleared.
  - If yes, no further action is required.
  - If no, go to **Step 4**.

**Step 4** Collect fault information.

1. On MRS Manager, choose **System > Export Log**.
2. Contact the O&M personnel and send the collected logs.

----End

**Reference**

None

## 11.5.56 ALM-28001 Spark Service Unavailable

**Description**

The system checks the Spark service status every 30 seconds. This alarm is generated when the Spark service is unavailable.

This alarm is cleared when the Spark service recovers.

**Attribute**

Alarm ID	Alarm Severity	Auto Clear
28001	Critical	Yes

**Parameters**

Parameter	Description
ServiceName	Specifies the service for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.
HostName	Specifies the host for which the alarm is generated.



## Impact on the System

The Spark tasks submitted by users fail to be executed.

## Possible Causes

- The KrbServer service is abnormal.
- The LdapServer service is abnormal.
- The ZooKeeper service is abnormal.
- The HDFS service is abnormal.
- The Yarn service is abnormal.
- The corresponding Hive service is abnormal.

## Procedure

**Step 1** Check whether service unavailability alarms exist in services that Spark depends on.

1. Go to the MRS cluster details page and choose **Alarms**.
2. Check whether the following alarms exist in the alarm list:
  - a. ALM-25500 KrbServer Service Unavailable
  - b. ALM-25000 LdapServer Service Unavailable
  - c. ALM-13000 ZooKeeper Service Unavailable
  - d. ALM-14000 HDFS Service Unavailable
  - e. ALM-18000 Yarn Service Unavailable
  - f. ALM-16004 Hive Service Unavailable
  - If yes, go to **Step 1.3**.
  - If no, go to **Step 2**.
3. Handle the alarms based on the troubleshooting methods provided in the alarm help.

After the alarm is cleared, wait a few minutes and check whether the alarm HetuServer Service Unavailable is cleared.

  - If yes, no further action is required.
  - If no, go to **Step 2**.

**Step 2** Collect fault information.

1. On MRS Manager, choose **System > Export Log**.
2. Contact the O&M personnel and send the collected logs.

----End

## Reference

None

## 11.5.57 ALM-26051 Storm Service Unavailable

### Description

The system checks the Storm service availability every 30 seconds. This alarm is generated if the Storm service becomes unavailable after all Nimbus nodes in a cluster become abnormal.

This alarm is cleared after the Storm service recovers.

### Attribute

Alarm ID	Alarm Severity	Auto Clear
26051	Critical	Yes

### Parameters

Parameter	Description
ServiceName	Specifies the service for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.
HostName	Specifies the host for which the alarm is generated.

### Impact on the System

- The cluster cannot provide the Storm service.
- Users cannot run new Storm tasks.

### Possible Causes

- The Kerberos component is faulty.
- ZooKeeper is faulty or suspended.
- The active and standby Nimbus nodes in the Storm cluster are abnormal.

### Procedure

**Step 1** Check the Kerberos component status. For clusters without Kerberos authentication, skip this step and go to [Step 2](#).

1. Go to the MRS cluster details page and click **Components**.
2. Check whether the health status of the Kerberos service is **Good**.
  - If yes, go to [Step 2.1](#).

- If no, go to [Step 1.3](#).
- 3. Rectify the fault by following instructions in ALM-25500 KrbServer Service Unavailable.
- 4. Perform [Step 1.2](#) again.

**Step 2** Check the ZooKeeper component status.

1. Check whether the health status of the ZooKeeper service is **Good**.
  - If yes, go to [Step 3.1](#).
  - If no, go to [Step 2.2](#).
2. If the ZooKeeper service is stopped, start it. For other problems, follow the instructions in ALM-13000 ZooKeeper Service Unavailable.
3. Perform [Step 2.1](#) again.

**Step 3** Check the status of the active and standby Nimbus nodes.

1. Choose **Components > Storm > Nimbus**.
2. In **Role**, check whether only one active Nimbus node exists.
  - If yes, go to [Step 4](#).
  - If no, go to [Step 3.3](#).
3. Select the two Nimbus instances and choose **More > Restart Instance**. Check whether the restart is successful.
  - If yes, go to [Step 3.4](#).
  - If no, go to [Step 4](#).
4. Log in to MRS Manager again and choose **Components > Storm > Nimbus**. Check whether the health status of Nimbus is **Good**.
  - If yes, go to [Step 3.5](#).
  - If no, go to [Step 4](#).
5. Wait 30 seconds and check whether the alarm is cleared.
  - If yes, no further action is required.
  - If no, go to [Step 4](#).

**Step 4** Collect fault information.

1. On MRS Manager, choose **System > Export Log**.
2. Contact the O&M personnel and send the collected logs.

----End

## Related Information

N/A

## 11.5.58 ALM-26052 Number of Available Supervisors in Storm Is Lower Than the Threshold

### Description

The system checks the number of supervisors every 60 seconds and compares it with the threshold. This alarm is generated if the number of supervisors is lower than the threshold.

To modify the threshold, users can choose **System > Threshold Configuration** on MRS Manager.

This alarm is cleared if the number of supervisors is greater than or equal to the threshold.

### Attribute

Alarm ID	Alarm Severity	Auto Clear
26052	Major	Yes

### Parameters

Parameter	Description
ServiceName	Specifies the service for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.
HostName	Specifies the host for which the alarm is generated.
Trigger Condition	Generates an alarm when the actual indicator value exceeds the specified threshold.

### Impact on the System

- Existing tasks in the cluster cannot be executed.
- The cluster can receive new Storm tasks but cannot execute them.

### Possible Causes

Supervisors are abnormal in the cluster.

## Procedure

**Step 1** Check the supervisor status.

1. Go to the cluster details page and click **Components**.
2. Choose **Storm > Supervisor**.
3. In **Role**, check whether the cluster has supervisor instances that are in the **Faulty** or **Recovering** state.
  - If yes, go to **Step 1.4**.
  - If no, go to **Step 2**.
4. Select the supervisor instances that are in the **Faulty** or **Recovering** state and choose **More > Restart Instance**.
  - If yes, go to **Step 1.5**.
  - If the restart fails, go to **Step 2**.
5. Wait 30 seconds and check whether the alarm is cleared.
  - If yes, no further action is required.
  - If no, go to **Step 2**.

**Step 2** Collect fault information.

1. On MRS Manager, choose **System > Export Log**.
2. Contact the O&M personnel and send the collected logs.

----End

## Related Information

N/A

# 11.5.59 ALM-26053 Slot Usage of Storm Exceeds the Threshold

## Description

The system checks the slot usage of Storm every 60 seconds and compares it with the threshold. This alarm is generated if the slot usage exceeds the threshold.

To modify the threshold, users can choose **System > Threshold Configuration** on MRS Manager.

This alarm is cleared if the slot usage is lower than or equal to the threshold.

## Attribute

Alarm ID	Alarm Severity	Auto Clear
26053	Major	Yes

## Parameters

Parameter	Description
ServiceName	Specifies the service for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.
HostName	Specifies the host for which the alarm is generated.
Trigger condition	Generates an alarm when the actual indicator value exceeds the specified threshold.

## Impact on the System

Users cannot run new Storm tasks.

## Possible Causes

- Supervisors are abnormal in the cluster.
- Supervisors are normal but have poor processing capability.

## Procedure

### Step 1 Check the supervisor status.

1. Go to the cluster details page and click **Components**.
2. Choose **Storm > Supervisor**.
3. In **Role**, check whether the cluster has supervisor instances that are in the **Faulty** or **Recovering** state.
  - If yes, go to **Step 1.4**.
  - If no, go to **Step 2.1** or **Step 3.1**.
4. Select the supervisor instances that are in the **Faulty** or **Recovering** state and choose **More > Restart Instance**.
  - If yes, go to **Step 1.5**.
  - If the restart fails, go to **Step 4**.
5. Wait a moment and then check whether the alarm is cleared.
  - If yes, no further action is required.
  - If no, go to **Step 2.1** or **Step 3.1**.

### Step 2 Increase the number of slots for the supervisors.

1. Go to the cluster details page and click **Components**.
2. Choose **Storm > Supervisor > Service Configuration**, and set **Type** to **All**.
3. Increase the value of **supervisor.slots.ports** to increase the number of slots for each supervisor. Then restart the instances.

4. Wait a moment and then check whether the alarm is cleared.
  - If yes, no further action is required.
  - If no, go to [Step 4](#).

**Step 3** Expand the capacity of the supervisors.

1. Add nodes.
2. Wait a moment and then check whether the alarm is cleared.
  - If yes, no further action is required.
  - If the restart fails, go to [Step 4](#).

**Step 4** Collect fault information.

1. On MRS Manager, choose **System > Export Log**.
2. Contact the O&M personnel and send the collected logs.

----End

## Related Information

N/A

## 11.5.60 ALM-26054 Heap Memory Usage of Storm Nimbus Exceeds the Threshold

### Description

The system checks the heap memory usage of Storm Nimbus every 30 seconds and compares it with the threshold. This alarm is generated if the heap memory usage exceeds the threshold (80% by default).

To modify the threshold, users can choose **System > Threshold Configuration > Service > Storm** on MRS Manager.

This alarm is cleared if the heap memory usage is lower than or equal to the threshold.

### Attribute

Alarm ID	Alarm Severity	Auto Clear
26054	Major	Yes

### Parameters

Parameter	Description
ServiceName	Specifies the service for which the alarm is generated.

Parameter	Description
RoleName	Specifies the role for which the alarm is generated.
HostName	Specifies the host for which the alarm is generated.
Trigger Condition	Generates an alarm when the actual indicator value exceeds the specified threshold.

## Impact on the System

Frequent memory garbage collection or memory overflow may occur, affecting submission of Storm services.

## Possible Causes

The heap memory usage is high or the heap memory is improperly allocated.

## Procedure

**Step 1** Check the heap memory usage.

1. Go to the cluster details page and choose **Alarms**.
2. Choose **ALM-26054 Heap Memory Usage of Storm Nimbus Exceeds the Threshold > Location**. Query the **HostName** of the alarmed instance.
3. Choose **Components > Storm > Instances > Nimbus (corresponding to the HostName of the alarmed instance) > Customize > Heap Memory Usage of Nimbus**.
4. Check whether the heap memory usage of Nimbus has reached the threshold (80%).
  - If yes, go to **Step 1.5**.
  - If no, go to **Step 2**.
5. Adjust the heap memory.  
Choose **Components > Storm > Service Configuration**, and set **Type** to **All**. Choose **Nimbus > System**. Increase the value of **-Xmx** in **NIMBUS\_GC\_OPTS**. Click **Save Configuration**. Select **Restart the affected services or instances** and click **OK**.
6. Check whether the alarm is cleared.
  - If yes, no further action is required.
  - If no, go to **Step 2**.

**Step 2** Collect fault information.

1. On MRS Manager, choose **System > Export Log**.
2. Contact the O&M personnel and send the collected logs.

----End



## Related Information

N/A

## 11.5.61 ALM-38000 Kafka Service Unavailable

### Description

The system checks the Kafka service availability every 30 seconds. This alarm is generated if the Kafka service becomes unavailable.

This alarm is cleared after the Kafka service recovers.

### Attribute

Alarm ID	Alarm Severity	Auto Clear
38000	Critical	Yes

### Parameters

Parameter	Description
ServiceName	Specifies the service for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.
HostName	Specifies the host for which the alarm is generated.

### Impact on the System

The cluster cannot provide the Kafka service and users cannot run new Kafka tasks.

### Possible Causes

- The KrbServer component is faulty.
- The ZooKeeper component is faulty or fails to respond.
- The Broker node in the Kafka cluster is abnormal.

### Procedure

**Step 1** Check the KrbServer component status. For clusters without Kerberos authentication, skip this step and go to [Step 2](#).

1. Go to the MRS cluster details page and click **Components**.

2. Check whether the health status of the KrbServer service is **Good**.
  - If yes, go to [Step 2.1](#).
  - If no, go to [Step 1.3](#).
3. Rectify the fault by following instructions in ALM-25500 KrbServer Service Unavailable.
4. Perform [Step 1.2](#) again.

**Step 2** Check the ZooKeeper component status.

1. Check whether the health status of the ZooKeeper service is **Good**.
  - If yes, go to [Step 3.1](#).
  - If no, go to [Step 2.2](#).
2. If the ZooKeeper service is stopped, start it. For other problems, follow the instructions in ALM-13000 ZooKeeper Service Unavailable.
3. Perform [Step 2.1](#) again.

**Step 3** Check the Broker status.

1. Choose **Components > Kafka > Broker**.
2. In **Role**, check whether all instances are normal.
  - If yes, go to [Step 3.4](#).
  - If no, go to [Step 3.3](#).
3. Select all instances of Broker and choose **More > Restart Instance**.
  - If the restart is successful, go to [Step 3.4](#).
  - If the restart fails, go to [Step 4](#).
4. Choose **Components > Kafka**. Check whether the health status of Kafka is **Good**.
  - If yes, go to [Step 3.5](#).
  - If no, go to [Step 4](#).
5. Wait 30 seconds and check whether the alarm is cleared.
  - If yes, no further action is required.
  - If no, go to [Step 4](#).

**Step 4** Collect fault information.

1. On MRS Manager, choose **System > Export Log**.
2. Contact the O&M personnel and send the collected logs.

----End

## Related Information

N/A

## 11.5.62 ALM-38001 Insufficient Kafka Disk Space

### Description

The system checks the Kafka disk usage every 60 seconds and compares it with the threshold. This alarm is generated if the disk usage exceeds the threshold.

To modify the threshold, users can choose **System > Threshold Configuration** on MRS Manager.

This alarm is cleared if the Kafka disk usage is lower than or equal to the threshold.

## Attribute

Alarm ID	Alarm Severity	Auto Clear
38001	Major	Yes

## Parameters

Parameter	Description
ServiceName	Specifies the service for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.
HostName	Specifies the host for which the alarm is generated.
PartitionName	Specifies the disk partition where the alarm is generated.
Trigger Condition	Generates an alarm when the actual indicator value exceeds the specified threshold.

## Impact on the System

Kafka fails to write data to the disks.

## Possible Causes

- The Kafka disk configurations (such as disk count and disk size) are insufficient for the data volume.
- The data retention period is long and historical data occupies large space.
- Services are improperly planned. As a result, data is unevenly distributed and some disks are full.

## Procedure

**Step 1** Go to the MRS cluster details page and choose **Alarms**.

**Step 2** In the alarm list, click the alarm and view the **HostName** and **PartitionName** of the alarm in **Location of Alarm Details**.

- Step 3** On the **Hosts** page, click the host name obtained in [Step 2](#).
- Step 4** Check whether the **Disk** area contains the **PartitionName** of the alarm.
- If yes, go to [Step 5](#).
  - If no, manually clear the alarm and no further action is required.
- Step 5** In the **Disk** area, check whether the usage of the alarmed partition has reached 100%.
- If yes, go to [Step 6](#).
  - If no, go to [Step 8](#).
- Step 6** In **Instance**, choose **Broker > Instance Configuration**. On the **Instance Configuration** page that is displayed, set **Type** to **All** and query the data directory parameter **log.dirs**.
- Step 7** Choose **Components > Kafka > Instances**. On the **Kafka Instance** page that is displayed, stop the Broker instance corresponding to [Step 2](#). Then log in to the alarmed node and manually delete the data directory in [Step 6](#). After all subsequent operations are complete, start the Broker instance.
- Step 8** Choose **Components > Kafka > Service Configuration**. The **Kafka Configuration** page is displayed.
- Step 9** Check whether **disk.adapter.enable** is **true**.
- If yes, go to [Step 11](#).
  - If no, change the value to **true** and go to [Step 10](#).
- Step 10** Check whether the **adapter.topic.min.retention.hours** parameter, indicating the minimum data retention period, is properly configured.
- If yes, go to [Step 12](#).
  - If no, set it to a proper value and go to [Step 12](#).

 **NOTE**

If the retention period cannot be adjusted for certain topics, the topics can be added to **disk.adapter.topic.blacklist**.

- Step 11** Wait 10 minutes and check whether the disk usage is reduced.
- If yes, wait until the alarm is cleared.
  - If no, go to [Step 12](#).
- Step 12** Go to the **Kafka Topic Monitor** page and query the data retention period configured for Kafka. Determine whether the retention period needs to be shortened based on service requirements and data volume.
- If yes, go to [Step 13](#).
  - If no, go to [Step 14](#).
- Step 13** Find the topics with great data volumes based on the disk partition obtained in [Step 2](#). Log in to the Kafka client and manually shorten the data retention period for these topics using the following command:

```
kafka-topics.sh --zookeeper ZooKeeper address:24002/kafka --alter --topic Topic name --config retention.ms=Retention period
```

**Step 14** Check whether partitions are properly configured for topics. For example, if the number of partitions for a topic with a large data volume is smaller than the number of disks, data may be unevenly distributed to the disks and the usage of some disks will reach the upper limit.

 **NOTE**

To identify topics with great data volumes, log in to the relevant nodes that are obtained in [Step 2](#), go to the data directory (the directory before `log.dirs` in [Step 6](#) is modified), and check the disk space occupied by the partitions of the topics.

- If the partitions are improperly configured, go to [Step 15](#).
- If the partitions are properly configured, go to [Step 16](#).

**Step 15** On the Kafka client, add partitions to the topics.

```
kafka-topics.sh --zookeeper ZooKeeper address:24002/kafka --alter --topic Topic  
name --partitions=Number of new partitions
```

 **NOTE**

It is advised to set the number of new partitions to a multiple of the number of Kafka disks. This operation may not quickly clear the alarm. Data will be gradually balanced among the disks.

**Step 16** Check whether the cluster capacity needs to be expanded.

- If yes, add nodes to the cluster and go to [Step 17](#).
- If no, go to [Step 17](#).

**Step 17** Wait a moment and then check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 18](#).

**Step 18** Collect fault information.

1. On MRS Manager, choose **System** > **Export Log**.
2. Contact the O&M personnel and send the collected logs.

----End

## Related Information

N/A

## 11.5.63 ALM-38002 Heap Memory Usage of Kafka Exceeds the Threshold

### Description

The system checks the heap memory usage of Kafka every 30 seconds. This alarm is generated if the heap memory usage of Kafka exceeds the threshold (80%).

This alarm is cleared if the heap memory usage is lower than the threshold.

## Attribute

Alarm ID	Alarm Severity	Auto Clear
38002	Major	Yes

## Parameters

Parameter	Description
ServiceName	Specifies the service for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.
HostName	Specifies the host for which the alarm is generated.
Trigger Condition	Generates an alarm when the actual indicator value exceeds the specified threshold.

## Impact on the System

Memory overflow may occur, causing service crashes.

## Possible Causes

The heap memory usage is high or the heap memory is improperly allocated.

## Procedure

**Step 1** Check the heap memory usage.

1. Go to the MRS cluster details page and choose **Alarms**.
2. Choose **ALM-38002 Kafka Heap Memory Usage Exceeds the Threshold > Location**. Query the IP address of the alarmed instance.
3. Choose **Components > Kafka > Instance > Broker (corresponding to the IP address of the alarmed instance) > Customize > Kafka Heap Memory Resource Percentage** to check the heap memory usage.
4. Check whether the heap memory usage of Kafka has reached the threshold (80%).
  - If yes, go to **Step 1.5**.
  - If no, go to **Step 2**.
5. Choose **Components > Kafka > Service Configuration > All > Broker > Environment Variables**. Increase the value of **KAFKA\_HEAP\_OPTS** as required.

6. Check whether the alarm is cleared.
  - If yes, no further action is required.
  - If no, go to [Step 2](#).

**Step 2** Collect fault information.

1. On MRS Manager, choose **System > Export Log**.
2. Contact the O&M personnel and send the collected logs.

----End

## Related Information

N/A

## 11.5.64 ALM-24000 Flume Service Unavailable

### Description

The alarm module checks the Flume service status every 180 seconds. This alarm is generated if the Flume service is abnormal.

This alarm is cleared after the Flume service recovers.

### Attribute

Alarm ID	Alarm Severity	Auto Clear
24000	Critical	Yes

### Parameters

Parameter	Description
ServiceName	Specifies the service for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.
HostName	Specifies the host for which the alarm is generated.

### Impact on the System

Flume cannot work and data transmission is interrupted.

### Possible Causes

- HDFS is unavailable.

- LdapServer is unavailable.

## Procedure

**Step 1** Check the HDFS status.

1. Go to the MRS cluster details page and choose **Alarms**.
2. Check whether the ALM-14000 HDFS Service Unavailable alarm is generated.
  - If yes, clear the alarm according to the handling suggestions of "ALM-14000 HDFS Service Unavailable".
  - If no, go to [Step 2](#).

**Step 2** Check the LdapServer status.

Check whether the ALM-25000 LdapServer Service Unavailable alarm is generated.

- If yes, clear the alarm according to the handling suggestions of "ALM-25000 LdapServer Service Unavailable".
- If no, go to [Step 3.2](#).

**Step 3** Check whether the HDFS and LdapServer services are stopped.

1. Go to the MRS cluster details page and click **Components**.
2. In the service list on MRS Manager, check whether the HDFS and LdapServer services are stopped.
  - If yes, start the HDFS and LdapServer services and go to [Step 3.3](#).
  - If no, go to [Step 4](#).
3. Check whether the "ALM-24000 Flume Service Unavailable" alarm is cleared.
  - If yes, no further action is required.
  - If no, go to [Step 4](#).

**Step 4** Collect fault information.

1. On MRS Manager, choose **System > Export Log**.
2. Contact the O&M personnel and send the collected logs.

----End

## Related Information

N/A

### 11.5.65 ALM-24001 Flume Agent Is Abnormal

#### Description

This alarm is generated if the Flume agent monitoring module detects that the Flume agent process is abnormal.

This alarm is cleared after the Flume agent process recovers.



## Attribute

Alarm ID	Alarm Severity	Auto Clear
24001	Minor	Yes

## Parameters

Parameter	Description
ServiceName	Specifies the service for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.
HostName	Specifies the host for which the alarm is generated.

## Impact on the System

Functions of the alarmed Flume agent instance are abnormal. Data transmission tasks of the instance are suspended. In real-time data transmission, data will be lost.

## Possible Causes

- The **JAVA\_HOME** directory does not exist or the Java permission is incorrect.
- The permission of the Flume agent directory is incorrect.

## Procedure

**Step 1** Check the Flume agent's configuration file.

1. Log in to the host where the faulty node resides. Run the following command to switch to user **root**:  
**sudo su - root**
2. Run the **cd *Flume installation directory*/fusioninsight-flume-1.6.0/conf/** command to go to Flume's configuration directory.
3. Run the **cat ENV\_VARS** command. Check whether the **JAVA\_HOME** directory exists and whether the Flume agent user has execute permission of Java.
  - If yes, go to [Step 2.1](#).
  - If no, go to [Step 1.4](#).
4. Specify the correct **JAVA\_HOME** directory and grant the Flume agent user with the execute permission of Java. Then go to [Step 2.4](#).

**Step 2** Check the permission of the Flume agent directory.

1. Log in to the host where the faulty node resides. Run the following command to switch to user **root**:

**sudo su - root**

2. Run the following command to access the installation directory of the Flume agent:  
**cd *Flume agent installation directory***
3. Run the **ls -al \* -R** command. Check whether the owner of all files is the Flume agent user.
  - If yes, go to **Step 3**.
  - If no, run the **chown** command and change the owner of the files to the Flume agent user. Then go to **Step 2.4**.
4. Check whether the alarm is cleared.
  - If yes, no further action is required.
  - If no, go to **Step 3**.

**Step 3** Collect fault information.

1. On MRS Manager, choose **System > Export Log**.
2. Contact the O&M personnel and send the collected logs.

----End

**Related Information**

N/A

## 11.5.66 ALM-24003 Flume Client Connection Failure

**Description**

The alarm module monitors the port connection status on the Flume server. This alarm is generated if the Flume server fails to receive a connection message from the Flume client in 3 consecutive minutes.

This alarm is cleared after the Flume server receives a connection message from the Flume client.

**Attribute**

Alarm ID	Alarm Severity	Auto Clear
24003	Major	Yes

**Parameters**

Parameter	Description
ClientIP	Specifies the IP address of the Flume client.

Parameter	Description
ServerIP	Specifies the IP address of the Flume server.
ServerPort	Specifies the port on the Flume server.

## Impact on the System

The communication between the Flume client and server fails. The Flume client cannot send data to the Flume server.

## Possible Causes

- The network between the Flume client and server is faulty.
- The Flume client's process is abnormal.
- The Flume client is incorrectly configured.

## Procedure

**Step 1** Check the network between the Flume client and server.

1. Log in to the host where the alarmed Flume client resides. Run the following command to switch to user **root**:  
**sudo su - root**
2. Run the **ping Flume server IP address** command to check whether the network between the Flume client and server is normal.
  - If yes, go to [Step 2.1](#).
  - If no, go to [Step 4](#).

**Step 2** Check whether the Flume client's process is normal.

1. Log in to the host where the alarmed Flume client resides. Run the following command to switch to user **root**:  
**sudo su - root**
2. Run the **ps -ef|grep flume |grep client** command to check whether the Flume client process exists.
  - If yes, go to [Step 3.1](#).
  - If no, go to [Step 4](#).

**Step 3** Check the Flume client configuration.

1. Log in to the host where the alarmed Flume client resides. Run the following command to switch to user **root**:  
**sudo su - root**
2. Run the **cd Flume installation directory/fusioninsight-flume-1.6.0/conf/** command to go to Flume's configuration directory.
3. Run the **cat properties.properties** command to query the current configuration file of the Flume client.

4. Check whether the **properties.properties** file is correctly configured according to the configuration description of the Flume agent.
  - If yes, go to [Step 3.5](#).
  - If no, go to [Step 4](#).
5. Modify the **properties.properties** configuration file.
6. Check whether the alarm is cleared.
  - If yes, no further action is required.
  - If no, go to [Step 4](#).

**Step 4** Collect fault information.

1. On MRS Manager, choose **System > Export Log**.
2. Contact the O&M personnel and send the collected logs.

----End

## Related Information

N/A

## 11.5.67 ALM-24004 Flume Fails to Read Data

### Description

The alarm module monitors the Flume source status. This alarm is generated if the duration that Flume source fails to read data exceeds the threshold.

Users can modify the threshold as required.

This alarm is cleared if the source reads data successfully.

### Attribute

Alarm ID	Alarm Severity	Auto Clear
24004	Major	Yes

### Parameters

Parameter	Description
ServiceName	Specifies the service for which the alarm is generated.
HostName	Specifies the host for which the alarm is generated.
ComponentType	Specifies the component type for which the alarm is generated.

Parameter	Description
ComponentName	Specifies the component name for which the alarm is generated.

## Impact on the System

Data collection is stopped.

## Possible Causes

- The Flume source is faulty.
- The network is faulty.

## Procedure

**Step 1** Check whether the Flume source is normal.

1. Check whether the Flume source is the spoolDir type.
  - If yes, go to [Step 1.2](#).
  - If no, go to [Step 1.3](#).
2. Query the **spoolDir** directory and check whether all files have been sent.
  - If yes, no further action is required.
  - If no, go to [Step 1.5](#).
3. Check whether the Flume source is the Kafka type.
  - If yes, go to [Step 1.4](#).
  - If no, go to [Step 1.5](#).
4. Log in to the Kafka client and run the following commands to check whether all topic data configured for the Kafka source has been consumed.

```
cd /opt/client/Kafka/kafka/bin
./kafka-consumer-groups.sh --bootstrap-server Kafka cluster IP
address:21007 --new-consumer --describe --group example-group1 --
command-config
../config/consumer.properties
```

  - If yes, no further action is required.
  - If no, go to [Step 1.5](#).
5. Go to the cluster details page and click **Components**.
6. Choose **Flume > Instances**.
7. Click the Flume instance of the faulty node and check whether the value of the **Source Speed Metrics** is 0.
  - If yes, go to [Step 2.1](#).
  - If no, no further action is required.

**Step 2** Check the status of the network between the Flume source and faulty node.

1. Check whether the Flume source is the avro type.

- If yes, go to [Step 2.3](#).
  - If no, go to [Step 3](#).
2. Log in to the host where the faulty node resides. Run the following command to switch to user **root**:  
**sudo su - root**
  3. Run the **ping *Flume source IP address*** command to check whether the Flume source can be pinged.
    - If yes, go to [Step 3](#).
    - If no, go to [Step 2.4](#).
  4. Contact the network administrator to repair the network.
  5. Wait for a while and check whether the alarm is cleared.
    - If yes, no further action is required.
    - If no, go to [Step 3](#).

**Step 3** Collect fault information.

1. On MRS Manager, choose **System > Export Log**.
2. Contact the O&M personnel and send the collected logs.

----End

## Related Information

N/A

## 11.5.68 ALM-24005 Data Transmission by Flume Is Abnormal

### Description

The alarm module monitors the capacity of Flume channels. This alarm is generated if the duration that a channel is full or the number of times that a source fails to send data to the channel exceeds the threshold.

Users can set the threshold as required by modifying the **channelfullcount** parameter.

This alarm is cleared after the Flume channel space is released.

### Attribute

Alarm ID	Alarm Severity	Auto Clear
24005	Major	Yes

## Parameters

Parameter	Description
ServiceName	Specifies the service for which the alarm is generated.
HostName	Specifies the host for which the alarm is generated.
ComponentType	Specifies the component type for which the alarm is generated.
ComponentName	Specifies the component name for which the alarm is generated.

## Impact on the System

If the usage of the Flume channel continues to grow, the data transmission time increases. When the usage reaches 100%, the Flume agent process is suspended.

## Possible Causes

- The Flume sink is faulty.
- The network is faulty.

## Procedure

**Step 1** Check whether the Flume sink is normal.

1. Check whether the Flume sink is the HDFS type.
  - If yes, go to [Step 1.2](#).
  - If no, go to [Step 1.3](#).
2. On MRS Manager, check whether the ALM-14000 HDFS Service Unavailable alarm is reported and whether the HDFS service is stopped.
  - If the alarm is reported, clear it according to the handling suggestions of ALM-14000 HDFS Service Unavailable; if the HDFS service is stopped, start it. Then go to [Step 1.7](#).
  - If no, go to [Step 1.7](#).
3. Check whether the Flume sink is the HBase type.
  - If yes, go to [Step 1.4](#).
  - If no, go to [Step 1.7](#).
4. On MRS Manager, check whether the ALM-19000 HBase Service Unavailable alarm is reported and whether the HBase service is stopped.
  - If the alarm is reported, clear it according to the handling suggestions of "ALM-19000 HBase Service Unavailable"; if the HBase service is stopped, start it. Then go to [Step 1.7](#).
  - If no, go to [Step 1.7](#).
5. Check whether the Flume sink is the Kafka type.

- If yes, go to [Step 1.6](#).
  - If no, go to [Step 1.7](#).
6. On MRS Manager, check whether the ALM-38000 Kafka Service Unavailable alarm is reported and whether the Kafka service is stopped.
    - If the alarm is reported, clear it according to the handling suggestions of "ALM-38000 Kafka Service Unavailable"; if the Kafka service is stopped, start it. Then go to [Step 1.7](#).
    - If no, go to [Step 1.7](#).
  7. Go to the MRS cluster details page and click **Components**.
  8. Choose **Flume > Instances**.
  9. Click the Flume instance of the faulty node and check whether the value of the **Sink Speed Metrics** is 0.
    - If yes, go to [Step 2.1](#).
    - If no, no further action is required.

**Step 2** Check the status of the network between the Flume sink and faulty node.

1. Check whether the Flume sink is the Avro type.
  - If yes, go to [Step 2.3](#).
  - If no, go to [Step 3](#).
2. Log in to the host where the faulty node resides. Run the following command to switch to user **root**:  
**sudo su - root**
3. Run the **ping *Flume sink IP address*** command to check whether the Flume sink can be pinged.
  - If yes, go to [Step 3](#).
  - If no, go to [Step 2.4](#).
4. Contact the network administrator to repair the network.
5. Wait for a while and check whether the alarm is cleared.
  - If yes, no further action is required.
  - If no, go to [Step 3](#).

**Step 3** Collect fault information.

1. On MRS Manager, choose **System > Export Log**.
2. Contact the O&M personnel and send the collected logs.

----End

## Related Information

N/A



## 11.5.69 ALM-12041 Permission of Key Files Is Abnormal

### Description

The system checks the permission, users, and user groups of key directories or files every hour. This alarm is generated if any of these is abnormal.

This alarm is cleared after the problem that causes abnormal permission, users, or user groups is solved.

### Attribute

Alarm ID	Alarm Severity	Auto Clear
12041	Major	Yes

### Parameters

Parameter	Description
ServiceName	Specifies the service for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.
HostName	Specifies the host for which the alarm is generated.
PathName	Specifies the file path or file name.

### Impact on the System

System functions are unavailable.

### Possible Causes

The user has manually modified the file permission, user information, or user groups, or the system has experienced an unexpected power-off.

### Procedure

**Step 1** Check the file permission.

1. Go to the MRS cluster details page and choose **Alarms**.
2. In the details of the alarm, query the **HostName** (name of the alarmed host) and **PathName** (path or name of the involved file).
3. Log in to the alarmed node.
4. Run the `ll PathName` command to query the current user, permission, and user group of the file or path.

5. Go to the ``${BIGDATA_HOME}/nodeagent/etc/agent/autocheck` directory and run the `vi keyfile` command. Search for the name of the involved file and query the correct permission of the file.
6. Compare the actual permission of the file with the permission obtained in [Step 1.5](#). If they are different, change the actual permission, user information, and user group to the correct values.
7. Wait until the next system check is complete and check whether the alarm is cleared.
  - If yes, no further action is required.
  - If no, go to [Step 2](#).

**Step 2** Collect fault information.

1. On MRS Manager, choose **System > Export Log**.
2. Contact the O&M personnel and send the collected logs.

----End

## Related Information

N/A

## 11.5.70 ALM-12042 Key File Configurations Are Abnormal

### Description

The system checks key file configurations every hour. This alarm is generated if any key configuration is abnormal.

This alarm is cleared after the configuration becomes normal.

### Attribute

Alarm ID	Alarm Severity	Auto Clear
12042	Major	Yes

### Parameters

Parameter	Description
ServiceName	Specifies the service for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.
HostName	Specifies the host for which the alarm is generated.
PathName	Specifies the file path or file name.

## Impact on the System

Functions related to the file are abnormal.

## Possible Causes

The user has manually modified the file configurations or the system has experienced an unexpected power-off.

## Procedure

**Step 1** Check the file configurations.

1. Go to the MRS cluster details page and choose **Alarms**.
2. In the details of the alarm, query the **HostName** (name of the alarmed host) and **PathName** (path or name of the involved file).
3. Log in to the alarmed node.
4. Manually check and modify the file configurations according to the criteria in [Related Information](#).
5. Wait until the next system check is complete and check whether the alarm is cleared.
  - If yes, no further action is required.
  - If no, go to [Step 2](#).

**Step 2** Collect fault information.

1. On MRS Manager, choose **System > Export Log**.
2. Contact the O&M personnel and send the collected logs.

----End

## Related Information

- **Checking /etc/fstab**

Check whether partitions configured in **/etc/fstab** exist in **/proc/mounts** and whether swap partitions configured in **/etc/fstab** match those in **/proc/swaps**.

- **Checking /etc/hosts**

Run the **cat /etc/hosts** command. If any of the following situations exists, the file configurations are abnormal.

- The **/etc/hosts** file does not exist.
- The host name is not configured in the file.
- The IP address of the host is duplicate.
- The IP address of the host does not exist in the **ipconfig** list.
- An IP address in the file is used by multiple hosts.

## 11.5.71 ALM-23001 Loader Service Unavailable

### Description

The system checks the Loader service availability every 60 seconds. This alarm is generated if the Loader service is unavailable and is cleared after the Loader service recovers.

### Attribute

Alarm ID	Alarm Severity	Auto Clear
23001	Critical	Yes

### Parameters

Parameter	Description
ServiceName	Specifies the service for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.
HostName	Specifies the host for which the alarm is generated.

### Impact on the System

Data loading, import, and conversion are unavailable.

### Possible Causes

- The services that Loader depends on are abnormal.
  - ZooKeeper is abnormal.
  - HDFS is abnormal.
  - DBService is abnormal.
  - Yarn is abnormal.
  - MapReduce is abnormal.
- The network is faulty. Loader cannot communicate with its dependent services.
- Loader is running improperly.

### Procedure

- Step 1** Check the ZooKeeper status.

1. Go to the MRS cluster details page and click **Components**.
2. Choose **ZooKeeper** and check whether the health status of ZooKeeper is normal.
  - If yes, go to [Step 1.4](#).
  - If no, go to [Step 1.3](#).
3. Choose **More > Restart Service** to restart ZooKeeper. After ZooKeeper starts, check whether the "ALM-23001 Loader Service Unavailable" alarm is cleared.
  - If yes, no further action is required.
  - If no, go to [Step 1.4](#).
4. On MRS Manager, check whether the ALM-12007 Process Fault alarm is reported.
  - If yes, go to [Step 1.5](#).
  - If no, go to [Step 2.1](#).
5. In **Alarm Details** of the "ALM-12007 Process Fault" alarm, check whether **ServiceName** is **ZooKeeper**.
  - If yes, go to [Step 1.6](#).
  - If no, go to [Step 2.1](#).
6. Clear the alarm according to the handling suggestions of "ALM-12007 Process Fault".
7. Check whether the "ALM-23001 Loader Service Unavailable" alarm is cleared.
  - If yes, no further action is required.
  - If no, go to [Step 2.1](#).

## Step 2 Check the HDFS status.

1. Go to the MRS cluster details page and choose **Alarms**.
2. On MRS Manager, check whether the "ALM-14000 HDFS Service Unavailable alarm" is reported.
  - If yes, go to [Step 2.3](#).
  - If no, go to [Step 3.1](#).
3. Clear the alarm according to the handling suggestions of "ALM-14000 HDFS Service Unavailable".
4. Check whether the "ALM-23001 Loader Service Unavailable" alarm is cleared.
  - If yes, no further action is required.
  - If no, go to [Step 3.1](#).

## Step 3 Check the DBService status.

1. Go to the MRS cluster details page and click **Components**.
2. Choose **DBService** to check whether the health status of DBService is normal.
  - If yes, go to [Step 4.1](#).
  - If no, go to [Step 3.3](#).
3. Choose **More > Restart Service** to restart DBService. After DBService starts, check whether the "ALM-23001 Loader Service Unavailable" alarm is cleared.
  - If yes, no further action is required.

- If no, go to [Step 4.1](#).

**Step 4** Check the MapReduce status.

1. Go to the MRS cluster details page and click **Components**.
2. Choose **MapReduce** and check whether the health status of MapReduce is normal.
  - If yes, go to [Step 5.1](#).
  - If no, go to [Step 4.3](#).
3. Choose **More > Restart Service** to restart MapReduce. After MapReduce starts, check whether the "ALM-23001 Loader Service Unavailable" alarm is cleared.
  - If yes, no further action is required.
  - If no, go to [Step 5.1](#).

**Step 5** Check the Yarn status.

1. Go to the MRS cluster details page and click **Components**.
2. Choose **Yarn** and check whether the health status of Yarn is normal.
  - If yes, go to [Step 5.4](#).
  - If no, go to [Step 5.3](#).
3. Choose **More > Restart Service** to restart Yarn. After Yarn starts, check whether the "ALM-23001 Loader Service Unavailable" alarm is cleared.
  - If yes, no further action is required.
  - If no, go to [Step 5.4](#).
4. On MRS Manager, check whether the "ALM-18000 Yarn Service Unavailable" alarm is reported.
  - If yes, go to [Step 5.5](#).
  - If no, go to [Step 6.1](#).
5. Clear the alarm according to the handling suggestions of "ALM-18000 Yarn Service Unavailable".
6. Check whether the "ALM-23001 Loader Service Unavailable" alarm is cleared.
  - If yes, no further action is required.
  - If no, go to [Step 6.1](#).

**Step 6** Check the network connections between Loader and its dependent components.

1. Go to the MRS cluster details page and click **Components**.
2. Click **Loader**.
3. Click **Instance**. The Sqoop instance list is displayed.
4. Record the management IP addresses of all Sqoop instances.
5. Log in to the hosts using the IP addresses obtained in [Step 6.4](#). Run the following commands to switch the user:  
**sudo su - root**  
**su - omm**
6. Run the **ping** command to check whether the network connection between the hosts where the Sqoop instances reside and the dependent components is normal. (The dependent components include ZooKeeper, DBService, HDFS,

MapReduce, and Yarn. The method to obtain the IP addresses of the dependent components is the same as that used to obtain the IP addresses of the Sqoop instances.)

- If yes, go to [Step 7](#).
  - If no, go to [Step 6.7](#).
7. Contact the network administrator to repair the network.
  8. Check whether the "ALM-23001 Loader Service Unavailable" alarm is cleared.
    - If yes, no further action is required.
    - If no, go to [Step 7](#).

**Step 7** Collect fault information.

1. On MRS Manager, choose **System > Export Log**.
2. Contact the O&M personnel and send the collected logs.

----End

## 11.5.72 ALM-12357 Failed to Export Audit Logs to OBS

### Description

If the user has configured audit log export to the OBS on MRS Manager, the system regularly exports audit logs to the OBS. This alarm is reported if the system fails to access the OBS.

This alarm is cleared after the system exports audit logs to the OBS successfully.

### Attribute

Alarm ID	Alarm Severity	Auto Clear
12357	Major	Yes

### Parameters

Parameter	Description
ServiceName	Specifies the service for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.
HostName	Specifies the host for which the alarm is generated.

### Impact on the System

The local system saves a maximum of seven compressed service audit log files. If this alarm persists, local service audit logs may be lost.

The local system saves a maximum of 50 management audit log files (each file contains 100,000 records). If this alarm persists, local management audit logs may be lost.

## Possible Causes

- Connection to the OBS server fails.
- The specified OBS file system does not exist.
- The user AK/SK information is invalid.
- The local OBS configuration cannot be obtained.

## Procedure

**Step 1** Log in to the OBS server and check whether the OBS server can be properly accessed.

- If yes, go to [Step 3](#).
- If no, go to [Step 2](#).

**Step 2** Contact the maintenance personnel to repair OBS. Then check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 3](#).

**Step 3** On MRS Manager, choose **System > Export Audit Log**. Check whether the AK/SK information, file system name, and path are correct.

- If yes, go to [Step 5](#).
- If no, go to [Step 4](#).

**Step 4** Correct the information. Then check whether the alarm is cleared when the export task is executed again.

### NOTE

To check alarm clearance quickly, you can set the start time of audit log collection to 10 or 30 minutes later than the current time. After checking the result, restore the original start time.

- If yes, no further action is required.
- If no, go to [Step 5](#).

**Step 5** Collect fault information.

1. On MRS Manager, choose **System > Export Log**.
2. Contact the O&M personnel and send the collected logs.

----End

## Related Information

N/A



## 11.5.73 ALM-12014 Device Partition Lost

### Description

This alarm is generated when the system detects that a partition to which service directories are mounted is lost (because the device is removed or goes offline, or the partition is deleted). The system checks the partition status periodically.

This alarm needs to be cleared manually.

### Attribute

Alarm ID	Alarm Severity	Auto Clear
12014	Major	No

### Parameters

Parameter	Description
ServiceName	Specifies the service for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.
HostName	Specifies the host for which the alarm is generated.
DirName	Specifies the directory for which the alarm is generated.
PartitionName	Specifies the device partition for which the alarm is generated.

### Impact on the System

Service data fails to be written into the partition, and the service system runs abnormally.

### Possible Causes

- The disk is removed.
- The disk is offline, or a bad sector exists on the disk.

### Procedure

**Step 1** Go to the MRS cluster details page and choose **Alarms**.

**Step 2** In the real-time alarm list, click the row that contains the alarm.

- Step 3** In the **Alarm Details** area, obtain the values of **HostName**, **PartitionName**, and **DirName** from **Location**.
- Step 4** Check whether the disk corresponding to **PartitionName** on **HostName** is inserted to the correct server slot.
- If yes, go to **Step 5**.
  - If no, go to **Step 6**.
- Step 5** Contact hardware engineers to remove the faulty disk.
- Step 6** Use PuTTY to log in to the **HostName** node where an alarm is reported and check whether there is a line containing **DirName** in the **/etc/fstab** file.
- If yes, go to **Step 7**.
  - If no, go to **Step 8**.
- Step 7** Run the **vi /etc/fstab** command to edit the file and delete the line containing **DirName**.
- Step 8** Contact hardware engineers to insert a new disk. For details, see the hardware product document of the relevant model. If the faulty disk is in a RAID group, configure the RAID group. For details, see the configuration methods of the relevant RAID controller card.
- Step 9** Wait 20 to 30 minutes (The disk size determines the waiting time), and run the **mount** command to check whether the disk has been mounted to the **DirName** directory.
- If yes, manually clear the alarm. No further operation is required.
  - If no, go to **Step 10**.
- Step 10** Collect fault information.
1. On MRS Manager, choose **System > Export Log**.
  2. Contact the O&M personnel and send the collected logs.
- End

## Reference

None

## 11.5.74 ALM-12015 Device Partition File System Read-Only

### Description

This alarm is generated when the system detects that a partition to which service directories are mounted enters the read-only mode (due to a bad sector or a faulty file system). The system checks the partition status periodically.

This alarm is cleared when the system detects that the partition to which service directories are mounted exits from the read-only mode (because the file system is restored to read/write mode, the device is removed, or the device is formatted).

## Attribute

Alarm ID	Alarm Severity	Auto Clear
12015	Major	Yes

## Parameters

Parameter	Description
ServiceName	Specifies the service for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.
HostName	Specifies the host for which the alarm is generated.
DirName	Specifies the directory for which the alarm is generated.
PartitionName	Specifies the device partition for which the alarm is generated.

## Impact on the System

Service data fails to be written into the partition, and the service system runs abnormally.

## Possible Causes

The disk is faulty, for example, a bad sector exists.

## Procedure

- Step 1** Go to the MRS cluster details page and choose **Alarms**.
- Step 2** In the real-time alarm list, click the row that contains the alarm.
- Step 3** In the **Alarm Details** area, obtain **HostName** and **PartitionName** from **Location**. **HostName** indicates the node for which the alarm is generated, and **PartitionName** indicates the partition of the faulty disk.
- Step 4** Contact hardware engineers to check whether the disk is faulty. If the disk is faulty, remove it from the server.
- Step 5** After the disk is removed, the system reports ALM-12014 Partition Lost. Handle the alarm by following the instructions in [ALM-12014 Device Partition Lost](#). After the handling, the alarm is automatically cleared.

----End

## Reference

None

### 11.5.75 ALM-12043 DNS Parsing Duration Exceeds the Threshold

#### Description

The system checks the DNS parsing duration every 30 seconds. This alarm is generated when the DNS parsing duration exceeds the threshold (the default threshold is 20,000 ms) for multiple times (the default value is 2).

You can change the threshold by choosing **System > Threshold Configuration > Device > Host > Network Status > DNS Resolution Duration > DNS Resolution Duration**.

This alarm is cleared when **hit number** is **1** and the DNS resolution duration is less than or equal to the threshold. This alarm is cleared when **hit number** is not **1** and the DNS resolution duration is less than or equal to 90% of the threshold.

#### Attribute

Alarm ID	Alarm Severity	Auto Clear
12043	Major	Yes

#### Parameters

Parameter	Description
ServiceName	Specifies the service for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.
HostName	Specifies the host for which the alarm is generated.

#### Impact on the System

- Kerberos-based secondary authentication is slow.
- The ZooKeeper service is abnormal.
- The node is faulty.

#### Possible Causes

- The node is configured with the DNS client.

- The node is equipped with the DNS server and the DNS server is started.

## Procedure

### Check whether the node is configured with the DNS client.

- Step 1** Go to the MRS cluster details page and choose **Alarms**.
- Step 2** View the alarm details to obtain the value of the **HostName** field in **Location**.
- Step 3** Use PuTTY to log in to the node for which the alarm is generated as user **root**.
- Step 4** Run the **cat /etc/resolv.conf** command to check whether the DNS client is installed.

If information similar to the following is displayed, the DNS client is installed and started:

```
nameserver 10.2.3.4  
nameserver 10.2.3.4
```

- If yes, go to [Step 5](#).
- If no, go to [Step 7](#).

- Step 5** Run the **vi /etc/resolv.conf** command to comment out the following content using the number signs (#) and save the file:

```
# nameserver 10.2.3.4  
# nameserver 10.2.3.4
```

- Step 6** Check whether this alarm is cleared after 5 minutes.
- If yes, no further action is required.
  - If no, go to [Step 7](#).

### Check whether the node is equipped with the DNS server and the DNS server is started.

- Step 7** Run the **service named status** command to check whether the DNS service is installed on the node.

If information similar to the following is displayed, the DNS server is installed and started:

```
Checking for nameserver BIND  
version: 9.6-ESV-R7-P4  
CPUs found: 8  
worker threads: 8  
number of zones: 17  
debug level: 0  
xfers running: 0  
xfers deferred: 0  
soa queries in progress: 0  
query logging is ON  
recursive clients: 4/0/1000  
tcp clients: 0/100  
server is up and running
```

- If yes, go to [Step 8](#).
- If no, go to [Step 10](#).

- Step 8** Run the **service named stop** command to stop the DNS server.
- Step 9** Check whether this alarm is cleared after 5 minutes.

- If yes, no further action is required.
- If no, go to [Step 10](#).

**Step 10** Collect fault information.

1. On MRS Manager, choose **System > Export Log**.
2. Contact the O&M personnel and send the collected logs.

----End

## Reference

None

## 11.5.76 ALM-12045 Read Packet Dropped Rate Exceeds the Threshold

### Description

The system checks the read packet dropped rate every 30 seconds. This alarm is generated when the read packet dropped rate exceeds the threshold (the default threshold is 0.5%) for multiple times (the default value is 5).

You can change the threshold by choosing **System > Threshold Configuration > Device > Host > Network Reading > Network Read Packet Rate Information > Read Packet Dropped Rate**.

This alarm is cleared when **hit number** is 1 and the read packet dropped rate is less than or equal to the threshold. This alarm is cleared when **hit number** is greater than 1 and the read packet dropped rate is less than or equal to 90% of the threshold.

The alarm detection is disabled by default. If you want to enable this function, check whether this function can be enabled based on Checking System Environments.

### Attribute

Alarm ID	Alarm Severity	Auto Clear
12045	Major	Yes

### Parameters

Parameter	Description
ServiceName	Specifies the service for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.

Parameter	Description
HostName	Specifies the host for which the alarm is generated.
NetworkCardName	Specifies the network port for which the alarm is generated.
Trigger Condition	Specifies the threshold for triggering the alarm.

## Impact on the System

The service performance deteriorates or some services time out.

Risk warning: In SUSE kernel 3.0 or later or Red Hat 7.2, the system kernel modifies the mechanism for counting the number of dropped read packets. In this case, this alarm may be generated even if the network is running properly, but services are not affected. You are advised to check the system environment first.

## Possible Causes

- An OS exception occurs.
- The NICs are bonded in active/standby mode.
- The alarm threshold is improperly configured.
- The network environment is abnormal.

## Procedure

### View the network packet dropped rate.

- Step 1** Use PuTTY to log in to any non-alarm node in the cluster as user **omm** and run the **ping IP address of the node for which the alarm is generated -c 100** command to check whether packet drop occurs on the network.

```
# ping 10.10.10.12 -c 5
PING 10.10.10.12 (10.10.10.12) 56(84) bytes of data:
64 bytes from 10.10.10.11: icmp_seq=1 ttl=64 time=0.033 ms
64 bytes from 10.10.10.11: icmp_seq=2 ttl=64 time=0.034 ms
64 bytes from 10.10.10.11: icmp_seq=3 ttl=64 time=0.021 ms
64 bytes from 10.10.10.11: icmp_seq=4 ttl=64 time=0.033 ms
64 bytes from 10.10.10.11: icmp_seq=5 ttl=64 time=0.030 ms
--- 10.10.10.12 ping statistics ---
5 packets transmitted, 5 received, 0% packet loss, time 4001ms   rtt min/avg/max/mdev =
0.021/0.030/0.034/0.006 ms
```

### NOTE

- *IP address of the node for which the alarm is generated.* Query the IP address of the node for which the alarm is generated on the node management page of the MRS cluster details page based on the value of **HostName** in the alarm location information. Check both the IP addresses of the management plane and service plane.
- **-c**: number of check times. The default value is **100**.
- If yes, go to [Step 11](#).
- If no, go to [Step 2](#).

**Check the system environment.**

**Step 2** Use PuTTY to log in to the active OMS node or the node for which the alarm is generated as user **omm**.

**Step 3** Run the **cat /etc/\*-release** command to check the OS type.

- If the OS is EulerOS, go to [Step 4](#).

```
# cat /etc/*-release EulerOS release 2.0 (SP2)
EulerOS release 2.0 (SP2)
```

- If the OS is SUSE, go to [Step 5](#).

```
# cat /etc/*-release
SUSE Linux Enterprise Server 11 (x86_64)
VERSION = 11
PATCHLEVEL = 3
```

- Otherwise, go to [Step 11](#).

**Step 4** Run the **cat /etc/euleros-release** command to check whether the OS version is EulerOS 2.2.

```
# cat/etc/euleros-release
EulerOS release 2.0 (SP2)
```

- If yes, the alarm sending function cannot be enabled. Go to [Step 6](#).
- If no, go to [Step 11](#).

**Step 5** Run the **cat /proc/version** command to check whether the SUSE kernel version is 3.0 or later.

```
# cat /proc/version
Linux version 3.0.101-63-default (geeko@buildhost) (gcc version 4.3.4 [gcc-4_3-branch revision 152973]
(SUSE Linux) ) #1 SMP Tue Jun 23 16:02:31 UTC 2015 (4b89d0c)
```

- If yes, the alarm sending function cannot be enabled. Go to [Step 6](#).
- If no, go to [Step 11](#).

**Step 6** Log in to MRS Manager and choose **System > Configuration > Threshold Configuration**.

**Step 7** In the navigation pane of the **Threshold Configuration** page, choose **Network Reading > Network Read Packet Rate Information > Read Packet Dropped Rate**. In the right pane, check whether **Send Alarm** is selected.

- If yes, the alarm sending function is enabled. Go to [Step 8](#).
- If no, the alarm sending function is disabled. Go to [Step 10](#).

**Step 8** In the right pane, deselect **Send Alarm** to shield alarm "Network Read Packet Dropped Rate Exceeds the Threshold."

**Step 9** Go to the MRS cluster details page and choose **Alarms**.

**Step 10** Search for alarm 12045 and manually clear the alarms that are not automatically cleared. No further action is required.

 **NOTE**

The ID of alarm Network Read Packet Dropped Rate Exceeds the Threshold is 12045.

**Check whether the NICs are bonded in active/standby mode.**

**Step 11** Use PuTTY to log in to the node for which the alarm is generated as user **omm** and run the **ls -l /proc/net/bonding** command to check whether the **/proc/net/bonding** directory exists on the node.



- If yes, as shown in the following figure, the bond mode is configured for the node. Go to [Step 12](#).

```
# ls -l /proc/net/bonding/  
total 0  
-r--r--r-- 1 root root 0 Oct 11 17:35 bond0
```

- If no, the bond mode is not configured for the node. Go to [Step 14](#).

```
# ls -l /proc/net/bonding/  
ls: cannot access /proc/net/bonding/: No such file or directory
```

**Step 12** Run the `cat /proc/net/bonding/bond0` command to check whether the value of **Bonding Mode** in the configuration file is **fault-tolerance**.

 **NOTE**

In the preceding command, **bond0** is the name of the bond configuration file. Use the file name obtained in [Step 11](#).

```
# cat /proc/net/bonding/bond0  
Ethernet Channel Bonding Driver: v3.7.1 (April 27, 2011)
```

```
Bonding Mode: fault-tolerance (active-backup)  
Primary Slave: eth1 (primary_reselect always)  
Currently Active Slave: eth1  
MII Status: up  
MII Polling Interval (ms): 100  
Up Delay (ms): 0  
Down Delay (ms): 0
```

```
Slave Interface: eth0  
MII Status: up  
Speed: 1000 Mbps  
Duplex: full  
Link Failure Count: 1  
Slave queue ID: 0
```

```
Slave Interface: eth1  
MII Status: up  
Speed: 1000 Mbps  
Duplex: full  
Link Failure Count: 1  
Slave queue ID: 0
```

- If yes, the NICs are bonded in active/standby mode. Go to [Step 13](#).
- If no, go to [Step 14](#).

**Step 13** Check whether the NIC specified by **NetworkCardName** in the alarm details is the standby NIC.

- If yes, the alarm of the standby NIC cannot be automatically cleared. Manually clear the alarm on the alarm management page. No further action is required.
- If no, go to [Step 14](#).

 **NOTE**

To determine the standby NIC, check the `/proc/net/bonding/bond0` configuration file. If the NIC name corresponding to **NetworkCardName** is **Slave Interface** but not **Currently Active Slave** (the current active NIC), the NIC is the standby one.

**Check whether the threshold is set properly.**

**Step 14** Log in to MRS Manager and check whether the threshold (configurable, 0.5% by default) is appropriate.

- If yes, go to [Step 17](#).

- If no, go to [Step 15](#).

**Step 15** Choose **System > Threshold Configuration > Device > Host > Network Reading > Network Read Packet Rate Information > Read Packet Dropped Rate** and change the alarm threshold based on the actual service usage.

**Step 16** Wait 5 minutes and check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 17](#).

**Check whether the network is normal.**

**Step 17** Contact the network administrator to check whether the network is normal.

- If yes, rectify the network fault and go to [Step 18](#).
- If no, go to [Step 19](#).

**Step 18** Wait 5 minutes and check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 19](#).

**Step 19** Collect fault information.

1. On MRS Manager, choose **System > Export Log**.
2. Contact the O&M personnel and send the collected logs.

----End

## Reference

None

## 11.5.77 ALM-12046 Write Packet Dropped Rate Exceeds the Threshold

### Description

The system checks the write packet dropped rate every 30 seconds. This alarm is generated when the write packet dropped rate exceeds the threshold (the default threshold is 0.5%) for multiple times (the default value is 5).

You can change the threshold by choosing **System > Threshold Configuration > Device > Host > Network Writing > Network Write Packet Rate Information > Write Packet Dropped Rate**.

When the **hit number** is **1**, this alarm is cleared when the network write packet dropped rate is less than or equal to the threshold. When the **hit number** is greater than **1**, this alarm is cleared when the network write packet dropped rate is less than or equal to 90% of the threshold.

## Attribute

Alarm ID	Alarm Severity	Auto Clear
12046	Major	Yes

## Parameters

Parameter	Description
ServiceName	Specifies the service for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.
HostName	Specifies the host for which the alarm is generated.
NetworkCardName	Specifies the network port for which the alarm is generated.
Trigger Condition	Specifies the threshold for triggering the alarm.

## Impact on the System

The service performance deteriorates or some services time out.

## Possible Causes

- The alarm threshold is improperly configured.
- The network environment is abnormal.

## Procedure

### Check whether the threshold is set properly.

- Step 1** Log in to MRS Manager and check whether the threshold (configurable, 0.5% by default) is appropriate.
- If yes, go to [Step 4](#).
  - If no, go to [Step 2](#).
- Step 2** Choose **System > Threshold Configuration > Device > Host > Network Write Information > Network Write Packet Rate > Write Packet Dropped Rate** and change the alarm threshold based on the actual service usage.
- Step 3** Wait 5 minutes and check whether the alarm is cleared.
- If yes, no further action is required.
  - If no, go to [Step 4](#).

**Check whether the network is normal.**

**Step 4** Contact the network administrator to check whether the network is normal.

- If yes, rectify the network fault and go to **Step 5**.
- If no, go to **Step 6**.

**Step 5** Wait 5 minutes and check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to **Step 6**.

**Step 6** Collect fault information.

1. On MRS Manager, choose **System > Export Log**.
2. Contact the O&M personnel and send the collected logs.

----End

**Reference**

None

## 11.5.78 ALM-12047 Read Packet Error Rate Exceeds the Threshold

**Description**

The system checks the read packet error rate every 30 seconds. This alarm is generated when the read packet error rate exceeds the threshold (the default threshold is **0.5%**) for multiple times (the default value is **5**).

You can change the threshold by choosing **System > Threshold Configuration > Device > Host > Network Reading > Network Read Packet Rate Information > Read Packet Error Rate**.

If the **hit number** is **1**, this alarm is cleared when the read packet error rate is less than or equal to the threshold. If the **hit number** is greater than **1**, this alarm is cleared when the read packet error rate is less than or equal to 90% of the threshold.

**Attribute**

Alarm ID	Alarm Severity	Auto Clear
12047	Major	Yes

**Parameters**

Parameter	Description
ServiceName	Specifies the service for which the alarm is generated.

Parameter	Description
RoleName	Specifies the role for which the alarm is generated.
HostName	Specifies the host for which the alarm is generated.
NetworkCardName	Specifies the network port for which the alarm is generated.
Trigger Condition	Specifies the threshold for triggering the alarm.

## Impact on the System

The communication is intermittently interrupted, and services time out.

## Possible Causes

- The alarm threshold is improperly configured.
- The network environment is abnormal.

## Procedure

### Check whether the threshold is set properly.

**Step 1** Log in to MRS Manager and check whether the threshold (configurable, 0.5% by default) is appropriate.

- If yes, go to [Step 4](#).
- If no, go to [Step 2](#).

**Step 2** Choose **System > Threshold Configuration > Device > Host > Network Reading > Network Read Packet Rate Information > Read Packet Error Rate** and change the alarm threshold based on the actual service usage.

**Step 3** Wait 5 minutes and check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 4](#).

### Check whether the network is normal.

**Step 4** Contact the network administrator to check whether the network is normal.

- If yes, rectify the network fault and go to [Step 5](#).
- If no, go to [Step 6](#).

**Step 5** Wait 5 minutes and check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 6](#).

**Step 6** Collect fault information.

1. On MRS Manager, choose **System > Export Log**.
2. Contact the O&M personnel and send the collected logs.

----End

## Reference

None

## 11.5.79 ALM-12048 Write Packet Error Rate Exceeds the Threshold

### Description

The system checks the write packet error rate every 30 seconds. This alarm is generated when the write packet error rate exceeds the threshold (the default threshold is **0.5%**) for multiple times (the default value is **5**).

You can change the threshold by choosing **System > Threshold Configuration > Device > Host > Network Writing > Network Write Packet Rate Information > Write Packet Error Rate**.

If **hit number** is **1**, this alarm is cleared when the write packet error rate is less than or equal to the threshold. If **hit number** is greater than **1**, this alarm is cleared when the write packet error rate is less than or equal to 90% of the threshold.

### Attribute

Alarm ID	Alarm Severity	Auto Clear
12048	Major	Yes

### Parameters

Parameter	Description
ServiceName	Specifies the service for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.
HostName	Specifies the host for which the alarm is generated.
NetworkCardName	Specifies the network port for which the alarm is generated.
Trigger Condition	Specifies the threshold for triggering the alarm.

## Impact on the System

The communication is intermittently interrupted, and services time out.

## Possible Causes

- The alarm threshold is improperly configured.
- The network environment is abnormal.

## Procedure

**Check whether the threshold is set properly.**

**Step 1** Log in to MRS Manager and check whether the threshold (configurable, 0.5% by default) is appropriate.

- If yes, go to [Step 4](#).
- If no, go to [Step 2](#).

**Step 2** Choose **System > Threshold Configuration > Device > Host > Network Writing > Network Write Packet Rate Information > Write Packet Error Rate** and change the alarm threshold based on the actual service usage.

**Step 3** Wait 5 minutes and check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 4](#).

**Check whether the network is normal.**

**Step 4** Contact the network administrator to check whether the network is normal.

- If yes, rectify the network fault and go to [Step 5](#).
- If no, go to [Step 6](#).

**Step 5** Wait 5 minutes and check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 6](#).

**Step 6** Collect fault information.

1. On MRS Manager, choose **System > Export Log**.
2. Contact the O&M personnel and send the collected logs.

----End

## Reference

None

## 11.5.80 ALM-12049 Read Throughput Rate Exceeds the Threshold

### Description

The system checks the read throughput rate every 30 seconds. This alarm is generated when the read throughput rate exceeds the threshold (the default threshold is **80%**) for multiple times (the default value is **5**).

You can change the threshold by choosing **System > Threshold Configuration > Device > Host > Network Reading > Network Read Throughput Rate > Read Throughput Rate**.

If the **hit number** is **1**, this alarm is cleared when the read throughput rate is less than or equal to the threshold. If the **hit number** is greater than **1**, this alarm is cleared when the read throughput rate is less than or equal to 90% of the threshold.

### Attribute

Alarm ID	Alarm Severity	Auto Clear
12049	Major	Yes

### Parameters

Parameter	Description
ServiceName	Specifies the service for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.
HostName	Specifies the host for which the alarm is generated.
NetworkCardName	Specifies the network port for which the alarm is generated.
Trigger Condition	Specifies the threshold for triggering the alarm.

### Impact on the System

The service system runs abnormally or is unavailable.

### Possible Causes

- The alarm threshold is improperly configured.



- The network port rate does not meet service requirements.

## Procedure

### Check whether the threshold is set properly.

**Step 1** Log in to MRS Manager and check whether the threshold (configurable, 80% by default) is appropriate.

- If yes, go to [Step 2](#).
- If no, go to [Step 4](#).

**Step 2** Choose **System > Threshold Configuration > Device > Host > Network Reading > Network Read Throughput Rate > Read Throughput Rate** to change the alarm threshold based on the actual service usage.

**Step 3** Wait 5 minutes and check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 4](#).

### Check whether the network port rate meets the requirements.

**Step 4** In the real-time alarm list, click the alarm. In the **Alarm Details** area, obtain the IP address and network port name of the host for which the alarm is generated.

**Step 5** Use PuTTY to log in to the host for which the alarm is generated as user **root**.

**Step 6** Run the **ethtool network port name** command to check the maximum network port rate **Speed**.

#### NOTE

In a VM environment, you may fail to obtain the network port rate by running commands. You are advised to contact the system administrator to check whether the network port rate meets the requirements.

**Step 7** If the read throughput rate exceeds the threshold, contact the network administrator to increase the network port rate.

**Step 8** Check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 9](#).

**Step 9** Collect fault information.

1. On MRS Manager, choose **System > Export Log**.
2. Contact the O&M personnel and send the collected logs.

----End

## Reference

None

## 11.5.81 ALM-12050 Write Throughput Rate Exceeds the Threshold

### Description

The system checks the write throughput rate every 30 seconds. This alarm is generated when the write throughput rate exceeds the threshold (the default threshold is **80%**) for multiple times (the default value is **5**).

You can change the threshold by choosing **System > Threshold Configuration > Device > Host > Network Writing > Network Write Throughput Rate > Write Throughput Rate**.

If the **hit number** is **1**, this alarm is cleared when the write throughput rate is less than or equal to the threshold. If the **hit number** is greater than **1**, this alarm is cleared when the write throughput rate is less than or equal to 90% of the threshold.

### Attribute

Alarm ID	Alarm Severity	Auto Clear
12050	Major	Yes

### Parameters

Parameter	Description
ServiceName	Specifies the service for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.
HostName	Specifies the host for which the alarm is generated.
NetworkCardName	Specifies the network port for which the alarm is generated.
Trigger Condition	Specifies the threshold for triggering the alarm.

### Impact on the System

The service system runs abnormally or is unavailable.

### Possible Causes

- The alarm threshold is improperly configured.

- The network port rate does not meet service requirements.

## Procedure

### Check whether the threshold is set properly.

**Step 1** Log in to MRS Manager and check whether the threshold (configurable, 80% by default) is appropriate.

- If yes, go to [Step 4](#).
- If no, go to [Step 2](#).

**Step 2** Choose **System > Threshold Configuration > Device > Host > Network Writing > Network Write Throughput Rate > Write Throughput Rate** to change the alarm threshold based on the actual service usage.

**Step 3** Wait 5 minutes and check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 4](#).

### Check whether the network port rate meets the requirements.

**Step 4** In the real-time alarm list, click the alarm. In the **Alarm Details** area, obtain the IP address and network port of the host for which the alarm is generated.

**Step 5** Use PuTTY to log in to the host for which the alarm is generated as user **root**.

**Step 6** Run the **ethtool network port name** command to check the maximum network port rate **Speed**.

#### NOTE

In a VM environment, you may fail to obtain the network port rate by running commands. You are advised to contact the system administrator to check whether the network port rate meets the requirements.

**Step 7** If the write throughput rate exceeds the threshold, contact the network administrator to increase the network port rate.

**Step 8** Check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 9](#).

**Step 9** Collect fault information.

1. On MRS Manager, choose **System > Export Log**.
2. Contact the O&M personnel and send the collected logs.

----End

## Reference

None

## 11.5.82 ALM-12051 Disk Inode Usage Exceeds the Threshold

### Description

The system checks the disk inode usage every 30 seconds. This alarm is generated when the disk inode usage exceeds the threshold (the default threshold is 80%) for multiple times (the default value is 5).

You can change the threshold by choosing **System > Threshold Configuration > Device > Host > Disk > Disk Inode Usage > Disk Inode Usage**.

If the **hit number** is **1**, this alarm is cleared when the disk inode usage is less than or equal to the threshold. If the **hit number** is greater than **1**, this alarm is cleared when the disk inode usage is less than or equal to 90% of the threshold.

### Attribute

Alarm ID	Alarm Severity	Auto Clear
12051	Major	Yes

### Parameters

Parameter	Description
ServiceName	Specifies the service for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.
HostName	Specifies the host for which the alarm is generated.
PartitionName	Specifies the disk partition for which the alarm is generated.
Trigger Condition	Specifies the threshold for triggering the alarm.

### Impact on the System

Data cannot be written to the file system.

### Possible Causes

- There are too many small files on the disk.
- The system is abnormal.

## Procedure

### There are too many small files on the disk.

- Step 1** Go to the MRS cluster details page and choose **Alarms**.
- Step 2** In the real-time alarm list, click the alarm. In the **Alarm Details** area, obtain the IP address and disk partitions of the host for which the alarm is generated.
- Step 3** Use PuTTY to log in to the host for which the alarm is generated as user **root**.
- Step 4** Run the **df -i *partition name*** command to check the current inode usage of the disk.
- Step 5** If the inode usage exceeds the threshold, manually check whether the small files in the partition can be deleted.
- If yes, delete the files and go to **Step 6**.
  - If no, adjust the capacity. Then go to **Step 7**.
- Step 6** Wait 5 minutes and check whether the alarm is cleared.
- If yes, no further action is required.
  - If no, go to **Step 7**.
- Check whether the system environment is normal.**
- Step 7** Contact the operating system maintenance personnel to check whether the system environment is abnormal.
- If yes, rectify the operating system fault and go to **Step 8**.
  - If no, go to **Step 9**.
- Step 8** Wait 5 minutes and check whether the alarm is cleared.
- If yes, no further action is required.
  - If no, go to **Step 9**.
- Step 9** Collect fault information.
1. On MRS Manager, choose **System > Export Log**.
  2. Contact the O&M personnel and send the collected logs.
- End

## Reference

None

## 11.5.83 ALM-12052 Usage of Temporary TCP Ports Exceeds the Threshold

### Description

The system checks the usage of temporary TCP ports every 30 seconds. This alarm is generated when the usage of temporary TCP ports exceeds the threshold (the default threshold is **80%**) for multiple times (the default value is **5**).

You can change the threshold by choosing **System > Threshold Configuration > Host > Network Status > TCP Ephemeral Port Usage > TCP Ephemeral Port Usage**.

If the **hit number** is **1**, this alarm is cleared when the usage of temporary TCP ports is less than or equal to the threshold. If the **hit number** is greater than **1**, this alarm is cleared when the usage of temporary TCP ports is less than or equal to 90% of the threshold.

## Attribute

Alarm ID	Alarm Severity	Auto Clear
12052	Major	Yes

## Parameters

Parameter	Description
ServiceName	Specifies the service for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.
HostName	Specifies the host for which the alarm is generated.
Trigger Condition	Specifies the threshold for triggering the alarm.

## Impact on the System

Services on the host fail to establish connections with the external and services are interrupted.

## Possible Causes

- The temporary ports do not meet service requirements.
- The system is abnormal.

## Procedure

### Expand the range of temporary ports.

- Step 1** Go to the MRS cluster details page and choose **Alarms**.
- Step 2** In the real-time alarm list, click the alarm. In the **Alarm Details** area, obtain the IP address of the host for which the alarm is generated.
- Step 3** Use PuTTY to log in to the host for which the alarm is generated as user **omm**.

**Step 4** Run the `cat /proc/sys/net/ipv4/ip_local_port_range |cut -f 1` command to obtain the start port number. Run the `cat /proc/sys/net/ipv4/ip_local_port_range |cut -f 2` command to obtain the end port number. Subtract the start port number from the end port number to obtain the total number of temporary ports. If the total number of temporary ports is less than 28,232, the random port range of the OS is too small. In this case, contact the system administrator to expand the port range.

**Step 5** Run the `ss -ant 2>/dev/null | grep -v LISTEN | awk 'NR > 2 {print $4}'|cut -d ':' -f 2 | awk '$1 > "start port number" {print $1}' | sort -u | wc -l` command to calculate the number of used temporary ports.

**Step 6** Calculate the usage of temporary ports using the following formula: Usage of temporary ports = (Number of used temporary ports/Total number of temporary ports) x 100. Check whether the usage exceeds the threshold.

- If yes, go to [Step 8](#).
- If no, go to [Step 7](#).

**Step 7** Wait 5 minutes and check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 8](#).

**Check whether the system environment is normal.**

**Step 8** Run the following command to import the temporary file and view the frequently used ports in the `port_result.txt` file:

```
netstat -tnp > $BIGDATA_HOME/tmp/port_result.txt
```

```
netstat -tnp
Active Internet connections (w/o servers)

Proto Recv Send LocalAddress ForeignAddress State PID/ProgramName tcp 0 0 10-120-85-154:45433
10-120-8:25009 CLOSE_WAIT 94237/java
tcp 0 0 10-120-85-154:45434 10-120-8:25009 CLOSE_WAIT 94237/java
tcp 0 0 10-120-85-154:45435 10-120-8:25009 CLOSE_WAIT 94237/java
...
```

**Step 9** Run the following command to check the processes that occupy a large number of ports:

```
ps -ef |grep PID
```

 **NOTE**

- `PID` indicates the process ID of the port queried in [Step 8](#).
- Run the following command to collect information about all processes in the system and check the processes that occupy a large number of ports:

```
ps -ef > $BIGDATA_HOME/tmp/ps_result.txt
```

**Step 10** Contact the system administrator to clear the processes that occupy a large number of ports. Wait 5 minutes and check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 11](#).

**Step 11** Collect fault information.

1. On MRS Manager, choose **System** > **Export Log**.

2. Contact the O&M personnel and send the collected logs.

----End

## Reference

None

## 11.5.84 ALM-12053 File Handle Usage Exceeds the Threshold

### Description

The system checks the handler usage every 30 seconds. This alarm is generated when the handle usage exceeds the threshold (the default threshold is **80%**) for multiple times (the default value is **5**).

You can change the threshold by choosing **System > Threshold Configuration > Device > Host > Host Status > Host File Handle Usage > Host File Handle Usage**.

If the **hit number** is **1**, this alarm is cleared when the file handle usage is less than or equal to the threshold. If the **hit number** is greater than **1**, this alarm is cleared when the file handle usage is less than or equal to 90% of the threshold.

### Attribute

Alarm ID	Alarm Severity	Auto Clear
12053	Major	Yes

### Parameters

Parameter	Description
ServiceName	Specifies the service for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.
HostName	Specifies the host for which the alarm is generated.
Trigger Condition	Specifies the threshold for triggering the alarm.

### Impact on the System

The system applications fail to open files, access networks, and perform other I/O operations. The applications are running improperly.



## Possible Causes

- The number of file handles does not meet service requirements.
- The system is abnormal.

## Procedure

### Increase the number of file handles.

- Step 1** Go to the MRS cluster details page and choose **Alarms**.
- Step 2** In the real-time alarm list, click the alarm. In the **Alarm Details** area, obtain the IP address of the host for which the alarm is generated.
- Step 3** Use PuTTY to log in to the host for which the alarm is generated as user **root**.
- Step 4** Run the **ulimit -n** command to check the maximum number of handles set in the system.
- Step 5** If the file handle usage exceeds the threshold, contact the system administrator to increase the number of system file handles.
- Step 6** Wait 5 minutes and check whether the alarm is cleared.
- If yes, no further action is required.
  - If no, go to [Step 7](#).

### Check whether the system environment is normal.

- Step 7** Contact the system administrator to check whether the OS is abnormal.
- If yes, rectify the operating system fault and go to [Step 8](#).
  - If no, go to [Step 9](#).
- Step 8** Wait 5 minutes and check whether the alarm is cleared.
- If yes, no further action is required.
  - If no, go to [Step 9](#).
- Step 9** Collect fault information.
1. On MRS Manager, choose **System > Export Log**.
  2. Contact the O&M personnel and send the collected logs.

----End

## Reference

None

## 11.5.85 ALM-12054 The Certificate File Is Invalid

### Description

The system checks whether the certificate file is invalid (has expired or is not yet valid) on 23:00 every day. This alarm is generated when the certificate file is invalid.

This alarm is cleared when the status of the newly imported certificate is valid.

## Attribute

Alarm ID	Alarm Severity	Auto Clear
12054	Major	Yes

## Parameters

Parameter	Description
ServiceName	Specifies the service for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.
HostName	Specifies the host for which the alarm is generated.

## Impact on the System

The system reminds users that the certificate file is invalid. If the certificate file is invalid, some functions are restricted and cannot be used properly.

## Possible Causes

No certificate (HA root certificate or HA user certificate) is imported to the system, the certificate fails to be imported, or the certificate file is invalid.

## Procedure

**Check the alarm cause.**

**Step 1** Go to the MRS cluster details page and choose **Alarms**.

**Step 2** In the real-time alarm list, click the row that contains the alarm.

In the **Alarm Details** area, view the additional information about the alarm.

- If **CA Certificate** is displayed in the additional alarm information, use PuTTY to log in to the active OMS management node as user **omm** and go to [Step 3](#).
- If **HA root Certificate** is displayed in the additional information, check **Location** to obtain the name of the host involved in this alarm. Then use PuTTY to log in to the host as user **omm** and go to [Step 4](#).
- If **HA server Certificate** is displayed in the additional information, check **Location** to obtain the name of the host involved in this alarm. Then use PuTTY to log in to the host as user **omm** and go to [Step 5](#).

**Check the validity period of the certificate files in the system.**

**Step 3** Check whether the current system time is in the validity period of the CA certificate.

Run the **openssl x509 -noout -text -in \${CONTROLLER\_HOME}/security/cert/root/ca.crt** command to check the effective time and due time of the root certificate.

- If yes, go to [Step 8](#).
- If no, go to [Step 6](#).

**Step 4** Check whether the current system time is in the validity period of the HA root certificate.

Run the **openssl x509 -noout -text -in \${CONTROLLER\_HOME}/security/certHA/root-ca.crt** command to check the effective time and due time of the HA root certificate.

- If yes, go to [Step 8](#).
- If no, go to [Step 7](#).

**Step 5** Check whether the current system time is in the validity period of the HA user certificate.

Run the **openssl x509 -noout -text -in \${CONTROLLER\_HOME}/security/certHA/server.crt** command to check the effective time and due time of the HA user certificate.

- If yes, go to [Step 8](#).
- If no, go to [Step 7](#).

The following is an example of the effective time and expiration time of a CA or HA certificate:

```
Certificate:
Data:
  Version: 3 (0x2)
  Serial Number:
    97:d5:0e:84:af:ec:34:d8
  Signature Algorithm: sha256WithRSAEncryption
  Issuer: C=CountryName, ST=State, L=Locality, O=Organization, OU=IT, CN=HADOOP.COM
  Validity
    Not Before: Dec 13 06:38:26 2016 GMT           // Effective time
    Not After : Dec 11 06:38:26 2026 GMT           // Expiration time
```

### Import certificate files.

**Step 6** Import a new CA certificate file.

Apply for or generate a new CA certificate file and import it. Manually clear the alarm and check whether this alarm is generated again during periodic check.

- If yes, go to [Step 8](#).
- If no, no further action is required.

**Step 7** Import a new HA certificate file.

Apply for or generate a new HA certificate file and import it. Manually clear the alarm and check whether this alarm is generated again during periodic check.

- If yes, go to [Step 8](#).

- If no, no further action is required.

**Step 8** Collect fault information.

1. On MRS Manager, choose **System > Export Log**.
2. Contact the O&M personnel and send the collected logs.

----End

**Reference**

None

## 11.5.86 ALM-12055 The Certificate File Is About to Expire

**Description**

The system checks the certificate file on 23:00 every day. This alarm is generated if the certificate file is about to expire with a validity period less than days set in the alarm threshold.

This alarm is generated if the status of the newly imported certificate is valid.

**Attribute**

Alarm ID	Alarm Severity	Auto Clear
12055	Minor	Yes

**Parameters**

Parameter	Description
ServiceName	Specifies the service for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.
HostName	Specifies the host for which the alarm is generated.

**Impact on the System**

The system reminds users that the license is about to expire. If the license expires, some functions are restricted and cannot be used properly.

**Possible Causes**

The remaining validity period of the CA certificate, HA root certificate, or HA user certificate is smaller than the alarm threshold.

## Procedure

### Check the alarm cause.

**Step 1** Go to the MRS cluster details page and choose **Alarms**.

**Step 2** In the real-time alarm list, click the row that contains the alarm.

In the **Alarm Details** area, view the additional information about the alarm.

- If **CA Certificate** is displayed in the additional alarm information, use PuTTY to log in to the active OMS management node as user **omm** and go to [Step 3](#).
- If **HA root Certificate** is displayed in the additional information, check **Location** to obtain the name of the host involved in this alarm. Then use PuTTY to log in to the host as user **omm** and go to [Step 4](#).
- If **HA server Certificate** is displayed in the additional information, check **Location** to obtain the name of the host involved in this alarm. Then use PuTTY to log in to the host as user **omm** and go to [Step 5](#).

### Check the validity period of the certificate files in the system.

**Step 3** Check whether the remaining validity period of the CA certificate is smaller than the alarm threshold.

Run the **openssl x509 -noout -text -in \${CONTROLLER\_HOME}/security/cert/root/ca.crt** command to check the effective time and due time of the root certificate.

- If yes, go to [Step 6](#).
- If no, go to [Step 8](#).

**Step 4** Check whether the remaining validity period of the HA root certificate is smaller than the alarm threshold.

Run the **openssl x509 -noout -text -in \${CONTROLLER\_HOME}/security/certHA/root-ca.crt** command to check the effective time and due time of the HA root certificate.

- If yes, go to [Step 7](#).
- If no, go to [Step 8](#).

**Step 5** Check whether the remaining validity period of the HA user certificate is smaller than the alarm threshold.

Run the **openssl x509 -noout -text -in \${CONTROLLER\_HOME}/security/certHA/server.crt** command to check the effective time and due time of the HA user certificate.

- If yes, go to [Step 7](#).
- If no, go to [Step 8](#).

The following is an example of the effective time and expiration time of a CA or HA certificate:

```
Certificate:
Data:
  Version: 3 (0x2)
  Serial Number:
```

```

97:d5:0e:84:af:ec:34:d8
Signature Algorithm: sha256WithRSAEncryption
Issuer: C=CountryName, ST=State, L=Locality, O=Organization, OU=IT, CN=HADOOP.COM
Validity
  Not Before: Dec 13 06:38:26 2016 GMT      // Effective time
  Not After : Dec 11 06:38:26 2026 GMT      // Expiration time
    
```

**Import certificate files.**

**Step 6** Import a new CA certificate file.

Apply for or generate a new CA certificate file and import it. Manually clear the alarm and check whether this alarm is generated again during periodic check.

- If yes, go to **Step 8**.
- If no, no further action is required.

**Step 7** Import a new HA certificate file.

Apply for or generate a new HA certificate file and import it. Manually clear the alarm and check whether this alarm is generated again during periodic check.

- If yes, go to **Step 8**.
- If no, no further action is required.

**Step 8** Collect fault information.

1. On MRS Manager, choose **System > Export Log**.
2. Contact the O&M personnel and send the collected logs.

----End

**Reference**

None

## 11.5.87 ALM-18008 Heap Memory Usage of Yarn ResourceManager Exceeds the Threshold

**Description**

The system checks the heap memory usage of Yarn ResourceManager every 30 seconds and compares the actual usage with the threshold. The alarm is generated when the heap memory usage of Yarn ResourceManager exceeds the threshold (80% of the maximum memory by default).

To change the threshold, choose **System > Threshold Configuration > Service > Yarn**. The alarm is cleared when the heap memory usage is less than or equal to the threshold.

**Attribute**

Alarm ID	Alarm Severity	Auto Clear
18008	Major	Yes

## Parameters

Parameter	Description
ServiceName	Specifies the service for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.
HostName	Specifies the host for which the alarm is generated.
Trigger Condition	Specifies the threshold for triggering the alarm.

## Impact on the System

When the heap memory usage of Yarn ResourceManager is overhigh, the performance of Yarn task submission and operation is affected. What is more, a memory overflow occurs so that the Yarn service is unavailable.

## Possible Causes

The heap memory of the Yarn ResourceManager instance on the node is overused or the heap memory is inappropriately allocated. As a result, the usage exceeds the threshold.

## Procedure

**Step 1** Check the heap memory usage.

1. Go to the MRS cluster details page and choose **Alarms**.
2. Select the alarm whose **Alarm ID** is **18008** and view the IP address and role name of the instance in **Location**.
3. Choose **Components > Yarn > Instances > ResourceManager** (IP address of the instance for which the alarm is generated) > **Customize > Percentage of Used Heap Memory of the ResourceManager**. Check the heap memory usage.
4. Check whether the heap memory usage of ResourceManager has reached the threshold (80% of the maximum memory).
  - If yes, go to **Step 1.5**.
  - If no, go to **Step 2**.
5. Choose **Components > Yarn > Service Configuration**. Set **Type** to **All** and choose **ResourceManager > System**. Change the values of **-Xmx** and **-Xms** in the **GC\_OPTS** parameter based on the site requirements to ensure that the value of **-Xms** is less than that of **-Xmx**. Click **Save Configuration** and select **Restart Role Instance**. Click **OK**.
6. Check whether the alarm is cleared.
  - If yes, no further action is required.

- If no, go to [Step 2](#).

**Step 2** Collect fault information.

1. On MRS Manager, choose **System > Export Log**.
2. Contact the O&M personnel and send the collected logs.

----End

## Reference

None

## 11.5.88 ALM-18009 Heap Memory Usage of MapReduce JobHistoryServer Exceeds the Threshold

### Description

The system checks the heap memory usage of MapReduce JobHistoryServer every 30 seconds and compares the actual usage with the threshold. The alarm is generated when the heap memory usage of MapReduce JobHistoryServer exceeds the threshold (80% of the maximum memory by default).

To change the threshold, choose **System > Threshold Configuration > Service > MapReduce**. The alarm is cleared when the heap memory usage is less than or equal to the threshold.

### Attribute

Alarm ID	Alarm Severity	Automatically Cleared
18009	Major	Yes

### Parameters

Parameter	Description
ServiceName	Specifies the service for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.
HostName	Specifies the host for which the alarm is generated.
Trigger Condition	Specifies the threshold for triggering the alarm.



## Impact on the System

When the heap memory usage of MapReduce JobHistoryServer is overhigh, the performance of MapReduce log archiving is affected. What is more, a memory overflow occurs so that the Yarn service is unavailable.

## Possible Causes

The heap memory of the MapReduce JobHistoryServer instance on the node is overused or the heap memory is inappropriately allocated. As a result, the usage exceeds the threshold.

## Procedure

**Step 1** Check the heap memory usage.

1. Go to the cluster details page and choose **Alarms**.
2. Select the alarm whose **Alarm ID** is **18009** and view the IP address and role name of the instance in **Location**.
3. Choose **Components > MapReduce > Instance > JobHistoryServer** (IP address of the instance for which the alarm is generated) > **Customize > JobHistoryServer Heap Memory Usage Statistics**. Check the heap memory usage.
4. Check whether the heap memory usage of JobHistoryServer has reached the threshold (80% of the maximum heap memory).
  - If yes, go to **Step 1.5**.
  - If no, go to **Step 2**.
5. Choose **Components > MapReduce > Service Configuration**. Set **Type** to **All** and choose **JobHistoryServer > System**. Increase the value of **-Xmx** in the **GC\_OPTS** parameter as required, click **Save Configuration**, and select **Restart the affected services or instances**. Click **OK**.
6. Check whether the alarm is cleared.
  - If yes, no further action is required.
  - If no, go to **Step 2**.

**Step 2** Collect fault information.

1. On MRS Manager, choose **System > Export Log**.
2. Contact the O&M personnel and send the collected logs.

----End

## Reference

None

## 11.5.89 ALM-20002 Hue Service Unavailable

### Description

The system checks the Hue service status every 60 seconds. This alarm is generated if the Hue service is unavailable.

This alarm is cleared when the Hue service is normal.

## Attribute

Alarm ID	Alarm Severity	Automatically Cleared
20002	Critical	Yes

## Parameters

Parameter	Description
ServiceName	Specifies the service for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.
HostName	Specifies the host for which the alarm is generated.

## Impact on the System

The system cannot provide data loading, query, and extraction services.

## Possible Causes

- The KrbServer service on which Hue depends is abnormal.
- The DBService service on which Hue depends is abnormal.
- The network connection to DBService is abnormal.

## Procedure

### Check whether the KrbServer service is normal.

**Step 1** Go to the MRS cluster details page and click **Components**.

**Step 2** In the service list, check whether **Health Status** of **KrbServer** is **Good**.

- If yes, go to [Step 5](#).
- If no, go to [Step 3](#).

**Step 3** Click **Restart** in the **Operation** column of the KrbServer service to restart the service.

**Step 4** Wait for several minutes. Check whether ALM-20002 Hue Service Unavailable is cleared.

- If yes, no further action is required.
- If no, go to [Step 5](#).

### Check whether DBService is normal.

**Step 5** Go to the MRS cluster details page and click **Components**.

**Step 6** In the service list, check whether **Health Status** of **DBService** is **Good**.

- If yes, go to [Step 9](#).
- If no, go to [Step 7](#).

**Step 7** Click **Restart** in the **Operation** column of the DBService service to restart the service.

 **NOTE**

To restart the service, you need to enter the password of the MRS Manager administrator and select **Start or restart related services**.

**Step 8** Wait for several minutes. Check whether ALM-20002 Hue Service Unavailable is cleared.

- If yes, no further action is required.
- If no, go to [Step 9](#).

**Check whether the network connected to DBService is normal.**

**Step 9** Choose **Components > Hue > Instance** and record the IP address of the active Hue node.

**Step 10** Use PuTTY to log in to the active Hue.

**Step 11** Run the **ping** command to check whether the network connection between the host where the active Hue is located and the host where DBService is located is normal. (The method of obtaining the DBService service IP address is the same as that of obtaining the active Hue IP address.)

- If yes, go to [Step 17](#).
- If no, go to [Step 12](#).

**Step 12** Contact the network administrator to repair the network.

**Step 13** Wait for several minutes. Check whether ALM-20002 Hue Service Unavailable is cleared.

- If yes, no further action is required.
- If no, go to [Step 17](#).

**Collect fault information.**

**Step 14** On MRS Manager, choose **System > Export Log**.

**Step 15** Select the following nodes from the **Services** drop-down list and click **OK**.

- Hue
- Controller

**Step 16** Set **Start Time** and **End Time** for log collection to 10 minutes before and after the alarm is generated, select an export type, and click **OK** to collect the corresponding fault log information.

**Restart Hue.**

**Step 17** Choose **Components > Hue**.

**Step 18** Choose **More > Restart Service** and click **OK**.

**Step 19** Check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 20](#).

**Step 20** Collect fault information.

1. On MRS Manager, choose **System > Export Log**.
2. Contact the O&M personnel and send the collected logs.

----End

## Reference

None

## 11.5.90 ALM-43001 Spark Service Unavailable

### Description

The system checks the Spark service status every 60 seconds. This alarm is generated when the Spark service is unavailable.

This alarm is cleared when the Spark service recovers.

### Attribute

Alarm ID	Alarm Severity	Automatically Cleared
43001	Critical	Yes

### Parameters

Parameter	Description
ServiceName	Specifies the service for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.
HostName	Specifies the host for which the alarm is generated.

### Impact on the System

The Spark tasks submitted by users fail to be executed.

## Possible Causes

- The KrbServer service is abnormal.
- The LdapServer service is abnormal.
- ZooKeeper is abnormal.
- The HDFS service is abnormal.
- The Yarn service is abnormal.
- The corresponding Hive service is abnormal.

## Procedure

**Step 1** Check whether service unavailability alarms exist in services that Spark depends on.

1. Go to the cluster details page and choose **Alarms**.
2. Check whether the following alarms exist in the alarm list:
  - a. ALM-25500 KrbServer Service Unavailable
  - b. ALM-25000 LdapServer Service Unavailable
  - c. ALM-13000 ZooKeeper Service Unavailable
  - d. ALM-14000 HDFS Service Unavailable
  - e. ALM-18000 Yarn Service Unavailable
  - f. ALM-16004 Hive Service Unavailable
  - If yes, go to **Step 1.3**.
  - If no, go to **Step 2**.
3. Handle the alarm according to the alarm help.

After the alarm is cleared, wait a few minutes and check whether the alarm HetuServer Service Unavailable is cleared.

  - If yes, no further action is required.
  - If no, go to **Step 2**.

**Step 2** Collect fault information.

1. On MRS Manager, choose **System > Export Log**.
2. Contact the O&M personnel and send the collected logs.

----End

## Reference

None

## 11.5.91 ALM-43006 Heap Memory Usage of the JobHistory Process Exceeds the Threshold

### Description

The system checks the JobHistory process status every 30 seconds. The alarm is generated when the heap memory usage of the JobHistory process exceeds the threshold (90% of the maximum memory).

## Attribute

Alarm ID	Alarm Severity	Automatically Cleared
43006	Major	Yes

## Parameters

Parameter	Description
ServiceName	Specifies the service for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.
HostName	Specifies the host for which the alarm is generated.

## Impact on the System

If the available JobHistory process heap memory is insufficient, a memory overflow occurs and the service breaks down.

## Possible Causes

The heap memory of the JobHistory process is overused or the heap memory is inappropriately allocated.

## Procedure

**Step 1** Check the heap memory usage.

1. Go to the cluster details page and choose **Alarms**.
2. Select the alarm whose **Alarm ID** is **43006** and view the IP address and role name of the instance in **Location**.
3. Choose **Components > Spark > Instance > JobHistory** (IP address of the instance for which the alarm is generated) **> Customize > Heap Memory Statistics of the JobHistory Process**. Click **OK** to view the heap memory usage.
4. Check whether the used heap memory of JobHistory reaches 90% of the maximum heap memory specified for JobHistory.
  - If yes, go to **Step 1.5**.
  - If no, go to **Step 2**.
5. Choose **Components > Spark > Service Configuration**. Set **Type** to **All** and choose **JobHistory > Default**. Increase the value of **SPARK\_DAEMON\_MEMORY** as required.
6. Click **Save Configuration** and select **Restart the affected services or instances**. Click **OK**.

7. Check whether the alarm is cleared.
  - If yes, no further action is required.
  - If no, go to [Step 2](#).

**Step 2** Collect fault information.

1. On MRS Manager, choose **System > Export Log**.
2. Contact the O&M personnel and send the collected logs.

----End

## Reference

None

## 11.5.92 ALM-43007 Non-Heap Memory Usage of the JobHistory Process Exceeds the Threshold

### Description

The system checks the JobHistory process status every 30 seconds. The alarm is generated when the non-heap memory usage of the JobHistory process exceeds the threshold (90% of the maximum memory).

### Attribute

Alarm ID	Alarm Severity	Automatically Cleared
43007	Major	Yes

### Parameters

Parameter	Description
ServiceName	Specifies the service for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.
HostName	Specifies the host for which the alarm is generated.

### Impact on the System

If the available JobHistory process non-heap memory is insufficient, a memory overflow occurs and the service breaks down.

## Possible Causes

The non-heap memory of the JobHistory process is overused or the non-heap memory is inappropriately allocated.

## Procedure

### Step 1 Check non-heap memory usage.

1. Go to the cluster details page and choose **Alarms**.
2. Select the alarm whose **Alarm ID** is **43007** and view the IP address and role name of the instance in **Location**.
3. Choose **Components > Spark > Instance > JobHistory** (IP address of the instance for which the alarm is generated) **> Customize > Non-Heap Memory Statistics of the JobHistory Process**. Click **OK** to view the non-heap memory usage.
4. Check whether the non-heap memory usage of JobHistory has reached the threshold (90% of the maximum memory).
  - If yes, go to **Step 1.5**.
  - If no, go to **Step 2**.
5. Choose **Components > Spark > Service Configuration**. Set **Type** to **All** and choose **JobHistory > Default**. Increase the value of **-XX:MaxMetaspaceSize** in **SPARK\_DAEMON\_JAVA\_OPTS** as required.
6. Check whether the alarm is cleared.
  - If yes, no further action is required.
  - If no, go to **Step 2**.

### Step 2 Collect fault information.

1. On MRS Manager, choose **System > Export Log**.
2. Contact the O&M personnel and send the collected logs.

----End

## Reference

None

## 11.5.93 ALM-43008 Direct Memory Usage of the JobHistory Process Exceeds the Threshold

### Description

The system checks the JobHistory process status every 30 seconds. The alarm is generated when the direct memory usage of the JobHistory process exceeds the threshold (90% of the maximum memory).



## Attribute

Alarm ID	Alarm Severity	Automatically Cleared
43008	Major	Yes

## Parameters

Parameter	Description
ServiceName	Specifies the service for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.
HostName	Specifies the host for which the alarm is generated.

## Impact on the System

If the available JobHistory process direct memory is insufficient, a memory overflow occurs and the service breaks down.

## Possible Causes

The direct memory of the JobHistory process is overused or the direct memory is inappropriately allocated.

## Procedure

**Step 1** Check the direct memory usage.

1. Go to the cluster details page and choose **Alarms**.
2. Select the alarm whose **Alarm ID** is **43008** and view the IP address and role name of the instance in **Location**.
3. Choose **Components > Spark > Instance > JobHistory** (IP address of the instance for which the alarm is generated) **> Customize > Direct Memory Statistics of the JobHistory Process**. Click **OK** to view the direct memory usage.
4. Check whether the direct memory usage of the JobHistory process has reached the threshold (90% of the maximum direct memory).
  - If yes, go to [Step 1.5](#).
  - If no, go to [Step 2](#).
5. Choose **Components > Spark > Service Configuration**. Set **Type** to **All** and choose **JobHistory > Default**. Increase the value of - **XX:MaxDirectMemorySize** in **SPARK\_DAEMON\_JAVA\_OPTS** as required.
6. Check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 2](#).

**Step 2** Collect fault information.

1. On MRS Manager, choose **System > Export Log**.
2. Contact the O&M personnel and send the collected logs.

----End

## Reference

None

## 11.5.94 ALM-43009 JobHistory GC Time Exceeds the Threshold

### Description

The system checks the GC time of the JobHistory process every 60 seconds. This alarm is generated when the detected GC time exceeds the threshold (12 seconds) for three consecutive times. You can change the threshold by choosing **System > Threshold Configuration > Service > Spark > JobHistory GC Time > Total JobHistory GC Time**. This alarm is cleared when the JobHistory GC time is shorter than or equal to the threshold.

### Attribute

Alarm ID	Alarm Severity	Automatically Cleared
43009	Major	Yes

### Parameters

Parameter	Description
ServiceName	Specifies the service for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.
HostName	Specifies the host for which the alarm is generated.

### Impact on the System

If the GC time exceeds the threshold, JobHistory may run in low performance.

## Possible Causes

The heap memory of the JobHistory process is overused or inappropriately allocated, causing frequent GC.

## Procedure

### Step 1 Check the GC time.

1. Go to the cluster details page and choose **Alarms**.
2. Select the alarm whose **Alarm ID** is **43009** and view the IP address and role name of the instance in **Location**.
3. Choose **Components > Spark > Instance > JobHistory** (IP address of the instance for which the alarm is generated) **> Customize > GC Time of the JobHistory Process**. Click **OK** to view the GC time.
4. Check whether the GC time of the JobHistory process is longer than 12 seconds.
  - If yes, go to [Step 1.5](#).
  - If no, go to [Step 2](#).
5. Choose **Components > Spark > Service Configuration**. Set **Type** to **All** and choose **JobHistory > Default**. Increase the value of the **SPARK\_DAEMON\_MEMORY** parameter as required.
6. Check whether the alarm is cleared.
  - If yes, no further action is required.
  - If no, go to [Step 2](#).

### Step 2 Collect fault information.

1. On MRS Manager, choose **System > Export Log**.
2. Contact the O&M personnel and send the collected logs.

----End

## Reference

None

## 11.5.95 ALM-43010 Heap Memory Usage of the JDBCServer Process Exceeds the Threshold

### Description

The system checks the JDBCServer process status every 30 seconds. The alarm is generated when the heap memory usage of the JDBCServer process exceeds the threshold (90% of the maximum memory).

## Attribute

Alarm ID	Alarm Severity	Automatically Cleared
43010	Major	Yes

## Parameters

Parameter	Description
ServiceName	Specifies the service for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.
HostName	Specifies the host for which the alarm is generated.

## Impact on the System

If the available JDBCServer process heap memory is insufficient, a memory overflow occurs and the service breaks down.

## Possible Causes

The heap memory of the JDBCServer process is overused or the heap memory is inappropriately allocated.

## Procedure

**Step 1** Check the heap memory usage.

1. Go to the cluster details page and choose **Alarms**.
2. Select the alarm whose **Alarm ID** is **43010** and view the IP address and role name of the instance in **Location**.
3. Choose **Components > Spark > Instance > JDBCServer** (IP address of the instance for which the alarm is generated) **> Customize > Heap Memory Statistics of the JDBCServer Process**. Click **OK** to view the heap memory usage.
4. Check whether the heap memory usage of JDBCServer has reached the threshold (90% of the maximum heap memory).
  - If yes, go to [Step 1.5](#).
  - If no, go to [Step 2](#).
5. Choose **Components > Spark > Service Configuration**. Set **Type** to **All** and choose **JDBCServer > Tuning**. Increase the value of the **SPARK\_DRIVER\_MEMORY** parameter as required.
6. Check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 2](#).

**Step 2** Collect fault information.

1. On MRS Manager, choose **System > Export Log**.
2. Contact the O&M personnel and send the collected logs.

----End

## Reference

None

## 11.5.96 ALM-43011 Non-Heap Memory Usage of the JDBCServer Process Exceeds the Threshold

### Description

The system checks the JDBCServer process status every 30 seconds. The alarm is generated when the non-heap memory usage of the JDBCServer process exceeds the threshold (90% of the maximum memory).

### Attribute

Alarm ID	Alarm Severity	Automatically Cleared
43011	Major	Yes

### Parameters

Parameter	Description
ServiceName	Specifies the service for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.
HostName	Specifies the host for which the alarm is generated.

### Impact on the System

If the available JDBCServer process non-heap memory is insufficient, a memory overflow occurs and the service breaks down.

## Possible Causes

The non-heap memory of the JDBCServer process is overused or the non-heap memory is inappropriately allocated.

## Procedure

### Step 1 Check non-heap memory usage.

1. Go to the cluster details page and choose **Alarms**.
2. Select the alarm whose **Alarm ID** is **43011** and view the IP address and role name of the instance in **Location**.
3. Choose **Components > Spark > Instance > JDBCServer** (IP address of the instance for which the alarm is generated) **> Customize > Non-heap Memory Statistics of the JDBCServer Process**. Click **OK** to view the non-heap memory usage.
4. Check whether the non-heap memory usage of JDBCServer has reached the threshold (90% of the maximum non-heap memory).
  - If yes, go to [Step 1.5](#).
  - If no, go to [Step 2](#).
5. Choose **Components > Spark > Service Configuration**. Set **Type** to **All** and choose **JDBCServer > Tuning**. Increase the value of **-XX:MaxMetaspaceSize** in **spark.driver.extraJavaOptions** as required.
6. Check whether the alarm is cleared.
  - If yes, no further action is required.
  - If no, go to [Step 2](#).

### Step 2 Collect fault information.

1. On MRS Manager, choose **System > Export Log**.
2. Contact the O&M personnel and send the collected logs.

----End

## Reference

None

## 11.5.97 ALM-43012 Direct Memory Usage of the JDBCServer Process Exceeds the Threshold

### Description

The system checks the JDBCServer process status every 30 seconds. The alarm is generated when the direct memory usage of the JDBCServer process exceeds the threshold (90% of the maximum memory).

## Attribute

Alarm ID	Alarm Severity	Automatically Cleared
43012	Major	Yes

## Parameters

Parameter	Description
ServiceName	Specifies the service for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.
HostName	Specifies the host for which the alarm is generated.

## Impact on the System

If the available JDBCServer process direct memory is insufficient, a memory overflow occurs and the service breaks down.

## Possible Causes

The direct memory of the JDBCServer process is overused or the direct memory is inappropriately allocated.

## Procedure

**Step 1** Check the direct memory usage.

1. Go to the cluster details page and choose **Alarms**.
2. Select the alarm whose **Alarm ID** is **43012** and view the IP address and role name of the instance in **Location**.
3. Choose **Components > Spark > Instance > JDBCServer** (IP address of the instance for which the alarm is generated) **> Customize > Direct Memory Statistics of the JDBCServer Process**. Click **OK** to view the direct memory usage.
4. Check whether the direct memory usage of the JDBCServer process has reached the threshold (90% of the maximum direct memory).
  - If yes, go to [Step 1.5](#).
  - If no, go to [Step 2](#).
5. Choose **Components > Spark > Service Configuration**. Set **Type** to **All** and choose **JDBCServer > Tuning**. Increase the value of - **XX:MaxDirectMemorySize** in **spark.driver.extraJavaOptions** as required.
6. Check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 2](#).

**Step 2** Collect fault information.

1. On MRS Manager, choose **System > Export Log**.
2. Contact the O&M personnel and send the collected logs.

----End

## Reference

None

## 11.5.98 ALM-43013 JDBCServer GC Time Exceeds the Threshold

### Description

The system checks the GC time of the JDBCServer process every 60 seconds. This alarm is generated when the detected GC time exceeds the threshold (12 seconds) for three consecutive times. You can change the threshold by choosing **System > Threshold Configuration > Service > Spark > JDBCServer GC Time > Total JDBCServer GC Time**. This alarm is cleared when the JDBCServer GC time is shorter than or equal to the threshold.

### Attribute

Alarm ID	Alarm Severity	Automatically Cleared
43013	Major	Yes

### Parameters

Parameter	Description
ServiceName	Specifies the service for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.
HostName	Specifies the host for which the alarm is generated.

### Impact on the System

If the GC time exceeds the threshold, JDBCServer may run in low performance.



## Possible Causes

The heap memory of the JDBCServer process is overused or inappropriately allocated, causing frequent GC.

## Procedure

### Step 1 Check the GC time.

1. Go to the cluster details page and choose **Alarms**.
2. Select the alarm whose **Alarm ID** is **43013** and view the IP address and role name of the instance in **Location**.
3. Choose **Components** > **Spark** > **Instance** > **JDBCServer** (IP address of the instance for which the alarm is generated) > **Customize** > **GC Time of the JDBCServer Process**. Click **OK** to view the GC time.
4. Check whether the GC time of the JDBCServer process is longer than 12 seconds.
  - If yes, go to **Step 1.5**.
  - If no, go to **Step 2**.
5. Choose **Components** > **Spark** > **Service Configuration**. Set **Type** to **All** and choose **JDBCServer** > **Tuning**. Increase the value of the **SPARK\_DRIVER\_MEMORY** parameter as required.
6. Check whether the alarm is cleared.
  - If yes, no further action is required.
  - If no, go to **Step 2**.

### Step 2 Collect fault information.

1. On MRS Manager, choose **System** > **Export Log**.
2. Contact the O&M personnel and send the collected logs.

----End

## Reference

None

## 11.5.99 ALM-44004 Presto Coordinator Resource Group Queuing Tasks Exceed the Threshold

### Description

This alarm is generated when the system detects that the number of queuing tasks in a resource group exceeds the threshold. The system queries the number of queuing tasks in a resource group through the JMX interface. You can choose **Components** > **Presto** > **Service Configuration** (switch **Basic** to **All**) > **Presto** > **resource-groups** to configure a resource group. You can choose **Components** > **Presto** > **Service Configuration** (switch **Basic** to **All**) > **Coordinator** > **Customize** > **resourceGroupAlarm** to configure the threshold of each resource group.

## Attribute

Alarm ID	Alarm Severity	Auto Clear
44004	Major	Yes

## Parameter

Parameter	Description
ServiceName	Service for which the alarm is generated.
RoleName	Role for which the alarm is generated.
HostName	Host for which the alarm is generated.

## Impact on the System

If the number of queuing tasks in a resource group exceeds the threshold, a large number of tasks may be in the queuing state. The Presto task time exceeds the expected value. When the number of queuing tasks in a resource group exceeds the maximum number (**maxQueued**) of queuing tasks in the resource group, new tasks cannot be executed.

## Possible Causes

The resource group configuration is improper or too many tasks in the resource group are submitted.

## Procedure

- Step 1** Choose **Components > Presto > Service Configuration** (switch **Basic** to **All**) > **Presto > resource-groups** to adjust the resource group configuration.
- Step 2** You can choose **Components > Presto > Service Configuration** (switch **Basic** to **All**) > **Coordinator > Customize > resourceGroupAlarm** to modify the threshold of each resource group.
- Step 3** Collect fault information.
  1. Log in to the cluster node based on the host name in the fault information and query the number of queuing tasks based on **Resource Group** in the additional information on the Presto client.
  2. Log in to the cluster node based on the host name in the fault information, view the **/var/log/Bigdata/nodeagent/monitorlog/monitor.log** file, and search for resource group information to view the monitoring collection information of the resource group.
  3. Contact the O&M personnel and send the collected logs.

----End

## Reference

None

# 11.5.100 ALM-44005 Presto Coordinator Process GC Time Exceeds the Threshold

## Description

The system collects GC time of the Presto Coordinator process every 30 seconds. This alarm is generated when the GC time exceeds the threshold (exceeds 5 seconds for three consecutive times). You can change the threshold by choosing **System > Configure Alarm Threshold > Service > Presto > Coordinator > Presto Process Garbage Collection Time > Garbage Collection Time of the Coordinator Process** on MRS Manager. This alarm is cleared when the Coordinator process GC time is less than or equal to the threshold.

## Attribute

Alarm ID	Alarm Severity	Auto Clear
44005	Major	Yes

## Parameter

Parameter	Description
ServiceName	Service for which the alarm is generated.
RoleName	Role for which the alarm is generated.
HostName	Host for which the alarm is generated.

## Impact on the System

If the GC time of the Coordinator process is too long, the Coordinator process running performance will be affected and the Coordinator process will even be unavailable.

## Possible Causes

The heap memory of the Coordinator process is overused or inappropriately allocated, causing frequent occurrence of the GC process.

## Procedure

**Step 1** Check the GC time.

1. Go to the cluster details page and choose **Alarms**.
2. Select the alarm whose **Alarm ID** is **44005** and view the IP address and role name of the instance in **Location**.
3. Choose **Components > Presto > Instances > Coordinator** (business IP address of the instance for which the alarm is generated) > **Customize > Presto Garbage Collection Time**. Click **OK** to view the GC time.
4. Check whether the GC time of the Coordinator process is longer than 5 seconds.
  - If yes, go to **Step 1.5**.
  - If no, go to **Step 2**.
5. Choose **Components > Presto > Service Configuration**, and switch **Basic** to **All**. Choose **Presto > Coordinator**. Increase the value of **-Xmx** (maximum heap memory) in the **JAVA\_OPTS** parameter based on the site requirements.
6. Check whether the alarm is cleared.
  - If yes, no further action is required.
  - If no, go to **Step 2**.

**Step 2** Collect fault information.

1. On MRS Manager, choose **System > Export Log**.
2. Contact the O&M personnel and send the collected logs.

----End

**Reference**

None

**11.5.101 ALM-44006 Presto Worker Process GC Time Exceeds the Threshold**

**Description**

The system collects GC time of the Presto Worker process every 30 seconds. This alarm is generated when the GC time exceeds the threshold (exceeds 5 seconds for three consecutive times). You can change the threshold by choosing **System > Configure Alarm Threshold > Service > Presto > Worker > Presto Garbage Collection Time > Garbage Collection Time of the Worker Process** on MRS Manager. This alarm is cleared when the Worker process GC time is shorter than or equal to the threshold.

**Attribute**

Alarm ID	Alarm Severity	Auto Clear
44006	Major	Yes

## Parameter

Parameter	Description
ServiceName	Service for which the alarm is generated.
RoleName	Role for which the alarm is generated.
HostName	Host for which the alarm is generated.

## Impact on the System

If the GC time of the Worker process is too long, the Worker process running performance will be affected and the Worker process will even be unavailable.

## Possible Causes

The heap memory of the Worker process is overused or inappropriately allocated, causing frequent occurrence of the GC process.

## Procedure

### Step 1 Check the GC time.

1. Go to the cluster details page and choose **Alarms**.
2. Select the alarm whose **Alarm ID** is **44006**. Then check the IP address and role name of the instance in **Location**.
3. Choose **Components > Presto > Instances > Worker** (business IP address of the instance for which the alarm is generated) **> Customize > Presto Garbage Collection Time**. Click **OK** to view the GC time.
4. Check whether the GC time of the Worker process is longer than 5 seconds.
  - If yes, go to **Step 1.5**.
  - If no, go to **Step 2**.
5. Choose **Components > Presto > Service Configuration**, and switch **Basic** to **All**, and choose **Presto > Worker** Increase the value of **-Xmx** (maximum heap memory) in the **JAVA\_OPTS** parameter based on the site requirements.
6. Check whether the alarm is cleared.
  - If yes, no further action is required.
  - If no, go to **Step 2**.

### Step 2 Collect fault information.

1. On MRS Manager, choose **System > Export Log**.
2. Contact the O&M personnel and send the collected logs.

----End

## Reference

None

## 11.5.102 ALM-18010 Number of Pending Yarn Tasks Exceeds the Threshold

### Description

The system checks the number of pending Yarn tasks every 30 seconds and compares the number of tasks with the threshold. This alarm is generated when the number of pending tasks exceeds the threshold.

You can change the threshold by choosing **System > Configure Alarm Threshold > Service > Yarn > Queue Root Pending Applications > Queue Root Pending Applications** on MRS Manager.

This alarm is cleared when the number of pending tasks is less than or equal to the threshold.

### Attribute

Alarm ID	Alarm Severity	Automatically Cleared
18010	Major	Yes

### Parameters

Parameter	Description
ServiceName	Specifies the service for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.
HostName	Specifies the host for which the alarm is generated.
Trigger Condition	Specifies the threshold for triggering the alarm.

### Impact on the System

Tasks may be stacked and cannot be processed in a timely manner.

### Possible Causes

The computing capability of the cluster is lower than the task submission rate. As a result, the task cannot be processed in a timely manner after being submitted.

## Procedure

**Step 1** Check the usage of memory and vCores on the Yarn page.

Check whether the values of **Memory Used|Memory Total** and **VCores Used|VCores Total** on the native Yarn page reach or approach the maximum values.

- If yes, go to [Step 2](#).
- If no, go to [Step 5](#).

**Step 2** Check the number of submitted tasks.

Check whether the running tasks are submitted at a normal frequency.

- If yes, go to [Step 3](#).
- If no, go to [Step 5](#).

**Step 3** Scale out the cluster.

The scale-out is based on the site requirements. For details, see [Manually Scaling Out a Cluster](#).

**Step 4** After the scale-out is completed, check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 5](#).

**Step 5** Collect fault information.

1. On MRS Manager, choose **System > Export Log**.
2. Contact the O&M personnel and send the collected logs.

----End

## Reference

None

## 11.5.103 ALM-18011 Memory of Pending Yarn Tasks Exceeds the Threshold

### Description

The system checks the memory of pending Yarn tasks every 30 seconds and compares the memory with the threshold. This alarm is generated when the memory of pending tasks exceeds the threshold.

You can change the threshold by choosing **System > Configure Alarm Threshold > Service > Yarn > Queue Root Pending Memory > Queue Root Pending Memory** on MRS Manager.

This alarm is cleared when the memory of pending tasks is less than or equal to the threshold.

## Attribute

Alarm ID	Alarm Severity	Automatically Cleared
18011	Major	Yes

## Parameters

Parameter	Description
ServiceName	Specifies the service for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.
HostName	Specifies the host for which the alarm is generated.
Trigger Condition	Specifies the threshold for triggering the alarm.

## Impact on the System

Tasks may be stacked and cannot be processed in a timely manner.

## Possible Causes

The computing capability of the cluster is lower than the task submission rate. As a result, the task cannot be processed in a timely manner after being submitted.

## Procedure

**Step 1** Check the usage of memory and vCores on the Yarn page.

Check whether the values of **Memory Used|Memory Total** and **VCores Used|VCores Total** on the native Yarn page reach or approach the maximum values.

- If yes, go to [Step 2](#).
- If no, go to [Step 5](#).

**Step 2** Check the number of submitted tasks.

Check whether the running tasks are submitted at a normal frequency.

- If yes, go to [Step 3](#).
- If no, go to [Step 5](#).

**Step 3** Scale out the cluster.

The scale-out is based on the site requirements. For details, see [Manually Scaling Out a Cluster](#).



**Step 4** After the scale-out is completed, check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 5](#).

**Step 5** Collect fault information.

1. On MRS Manager, choose **System > Export Log**.
2. Contact the O&M personnel and send the collected logs.

----End

## Reference

None

## 11.5.104 ALM-18012 Number of Terminated Yarn Tasks in the Last Period Exceeds the Threshold

### Description

The system checks the number of terminated Yarn tasks every 10 minutes. This alarm is generated when the number of terminated Yarn tasks in the last 10 minutes is greater than the threshold. This alarm is automatically cleared when the number of terminated Yarn tasks is less than the threshold in the next 10 minutes.

### Attribute

Alarm ID	Alarm Severity	Auto Clear
18012	Major	Yes

### Parameter

Parameter	Description
ServiceName	Service for which the alarm is generated.
RoleName	Role for which the alarm is generated.
HostName	Host for which the alarm is generated.

### Impact on the System

None

### Possible Causes

A user manually stops a running Yarn task.

## Procedure

Check the task termination operator in the Yarn logs and audit logs, and determine the cause of the task termination.

## Reference

None

## 11.5.105 ALM-18013 Number of Failed Yarn Tasks in the Last Period Exceeds the Threshold

### Description

The system checks the number of failed Yarn tasks every 10 minutes. This alarm is generated when the number of failed Yarn tasks in the last 10 minutes is greater than the threshold. This alarm is automatically cleared when the number of failed Yarn tasks is less than the threshold in the next 10 minutes.

### Attribute

Alarm ID	Alarm Severity	Auto Clear
18013	Major	Yes

### Parameter

Parameter	Description
ServiceName	Service for which the alarm is generated.
RoleName	Role for which the alarm is generated.
HostName	Host for which the alarm is generated.

### Impact on the System

None

### Possible Causes

The submitted Yarn job program is incorrect. For example, the parameter for Spark to submit a job is incorrect.

### Procedure

Check the log of the failed job, locate the failure cause, modify the job, and submit the job again.

## Reference

None

### 11.5.106 ALM-16005 Number of Failed Hive SQL Executions in the Last Period Exceeds the Threshold

#### Description

The system checks whether the number of Hive SQL statements that fail to be executed has exceeded the threshold in the last 10-minute period. This alarm is generated when the number of failed Hive SQL statement executions in the last 10 minutes is greater than the threshold. In the next 10 minutes, if the number of failed Hive SQL statement executions is less than the threshold, the alarm is automatically cleared.

#### Attribute

Alarm ID	Alarm Severity	Auto Clear
16005	Major	Yes

#### Parameter

Parameter	Description
ServiceName	Service for which the alarm is generated.
RoleName	Role for which the alarm is generated.
HostName	Host for which the alarm is generated.

#### Impact on the System

None

#### Possible Causes

The Hive SQL syntax is incorrect. As a result, the Hive SQL statements fail to be executed.

#### Procedure

Check the Hive SQL statements that fail to be executed, correct the syntax, and execute the SQL statements again.

#### Reference

None

## 11.6 Object Management

### 11.6.1 Managing Objects

MRS contains different types of basic objects as described in [Table 11-16](#).

**Table 11-16** MRS basic object overview

Object	Description	Example
Service	Function set that can complete specific business.	KrbServer service and LdapServer service
Service instance	Specific instance of a service, usually called service.	KrbServer service
Service role	Function entity that forms a complete service, usually called role.	KrbServer is composed of the KerberosAdmin role and KerberosServer role.
Role instance	Specific instance of a service role running on a host.	KerberosAdmin that is running on Host2 and KerberosServer that is running on Host3
Host	An ECS running Linux OS.	Host1 to Host5
Rack	Physical entity that contains multiple hosts connecting to the same switch.	Rack1 contains Host1 to Host5.
Cluster	Logical entity that consists of multiple hosts and provides various services.	Cluster names <b>Cluster1</b> consists of five hosts (Host1 to Host5) and provides services such as KrbServer and LdapServer.

### 11.6.2 Viewing Configurations

On MRS Manager, users can view the configurations of services (including roles) and role instances.

#### Procedure

- Query service configurations.
  - a. On MRS Manager page, click **Services**.
  - b. Select the target service from the service list.
  - c. Click **Service Configuration**.
  - d. Set **Type** to **All**. All configuration parameters of the service are displayed in the navigation tree. The root nodes from top down in the navigation tree represent the service names and role names.

- e. In the navigation tree, select a specified parameter and change its value. You can also enter the parameter name in the **Search** box to search for the parameter and view the result.  
The parameters under the service nodes and role nodes are service configuration parameters and role configuration parameters respectively.
- f. In the **Non-default** parameter, select **Non-default**. The parameters whose values are not default values will be displayed.
- Query role instance configurations.
  - a. On MRS Manager page, click **Services**.
  - b. Select the target service from the service list.
  - c. Click the **Instances** tab.
  - d. Click the target role instance from the role instance list.
  - e. Click **Instance Configuration**.
  - f. Set **Type** to **All**. The navigation tree of all configuration parameters of the role instance is displayed.
  - g. In the navigation tree, select a specified parameter and change its value. You can also enter the parameter name in the **Search** box to search for the parameter and view the result.
  - h. In the **Non-default** parameter, select **Non-default**. The parameters whose values are not default values will be displayed.

### 11.6.3 Managing Services

You can perform the following operations on MRS Manager:

- Start the service in the **Stopped**, **Stop Failed**, or **Start Failed** state to use the service.
- Stop the services or stop abnormal services.
- Restart abnormal services or configure expired services to restore or enable the services.

#### Procedure

**Step 1** On MRS Manager page, click **Services**.

**Step 2** Locate the row that contains the target service, **Start**, **Stop**, or **Restart** to start, stop, or restart the service.

Services are interrelated. If a service is started, stopped, and restarted, services dependent on it will be affected.

The services will be affected in the following ways:

- If a service is to be started, the lower-layer services dependent on it must be started first.
- If a service is stopped, the upper-layer services dependent on it are unavailable.
- If a service is restarted, the running upper-layer services dependent on it must be restarted.

----End

## 11.6.4 Configuring Service Parameters


On MRS Manager, you can view and modify the default service configurations based on site requirements and export or import the configurations.

### Impact on the System

- You need to download and update the client configuration files after configuring HBase, HDFS, Hive, Spark, Yarn, and MapReduce service properties.
- The parameters of DBService cannot be modified when only one DBService role instance exists in the cluster.

### Procedure

- Modify a service.
  - a. Click **Services**.
  - b. Select the target service from the service list.
  - c. Click **Service Configuration**.
  - d. Set **Type** to **All**. All configuration parameters of the service are displayed in the navigation tree. The root nodes from top down in the navigation tree represent the service names and role names.
  - e. In the navigation tree, select a specified parameter and change its value. You can also enter the parameter name in the **Search** box to search for the parameter and view the result.

If you want to cancel the modification of a parameter value, click  to restore it.

#### NOTE

You can also use host groups to change role instance configurations in batches. Select a role name from the **Role** drop-down list and choose **< Select Host >** in the **Host** drop-down list. Enter a name in the **Host Group Name** text box, select the hosts to be modified from the **Host** list, add them to the **Selected hosts** area, and click **OK**. The added host group can be selected from **Host** and is only valid on the current page. The page cannot be saved after being refreshed.

- f. Click **Save Configuration** and select **Restart the affected services or instances**. Click **OK** to restart the services.

After **Operation successful.** is displayed, click **Finish**. The service is started successfully.

#### NOTE

To update the queue configuration of the Yarn service without restarting service, choose **More > Refresh Queue** to update the queue for the configuration to take effect.

- Export service configuration parameters.
  - a. Click **Services**.
  - b. Select a service.
  - c. Click **Service Configuration**.

- d. Click **Export Service Configuration**. Select a path for saving the configuration files.
- Import service configuration parameters.
  - a. Click **Services**.
  - b. Select a service.
  - c. Click **Service Configuration**.
  - d. Click **Import Service Configuration**.
  - e. Select the target configuration file.
  - f. Click **Save Configuration** and select **Restart the affected services or instances**. Click **OK**.

After **Operation successful.** is displayed, click **Finish**. The service is started successfully.

## 11.6.5 Configuring Customized Service Parameters

Each component of MRS supports all open-source parameters. You can modify some parameters for key application scenarios on MRS Manager. Some component clients may not include all parameters with open-source features. For component parameters that cannot be directly modified on Manager, users can add new parameters for components by using the configuration customization function on Manager. Newly added parameters are saved in component configuration files and take effect after restart.

### Impact on the System

- After the service attributes are configured, the service needs to be restarted and cannot be accessed.
- You need to download and update the client configuration files after configuring HBase, HDFS, Hive, Spark, Yarn, and MapReduce service properties.

### Prerequisites

You have understood the meanings of parameters to be added, configuration files that have taken effect, and the impact on components.





### Procedure

- Step 1** On MRS Manager, click **Services**.
- Step 2** Select the target service from the service list.
- Step 3** Click **Service Configuration**.
- Step 4** Set **Type** to **All**.
- Step 5** In the navigation tree, select **Customization**. The customized parameters of the current component are displayed on Manager.

The configuration files that save the newly added customized parameters are displayed in the **Parameter File** column. Different configuration files may have same open source parameters. After the parameters in different files are set to

different values, whether the configuration takes effect depends on the loading sequence of the configuration files by components. You can customize parameters for services and roles as required. Adding customized parameters for a single role instance is not supported.

**Step 6** Based on the configuration files and parameter functions, locate the row where a specified parameter resides, enter the parameter name supported by the component in the **Name** column and enter the parameter value in the **Value** column.

- You can click  or  to add or delete a user-defined parameter. You can delete a customized parameter only after you click  for the first time.
- If you want to cancel the modification of a parameter value, click  to restore it.

**Step 7** Click **Save Configuration** and select **Restart the affected services or instances**. Click **OK** to restart the services.

After **Operation successful.** is displayed, click **Finish**. The service is started successfully.

----End

## Task Example

### Configuring Customized Hive Parameters

Hive depends on HDFS. By default, Hive accesses the HDFS client. The configuration parameters to take effect are controlled by HDFS in a unified manner. For example, the HDFS parameter **ipc.client.rpc.timeout** affects the RPC timeout period for all clients to connect to the HDFS server. If you need to modify the timeout period for Hive to connect to HDFS, you can use the configuration customization function. After this parameter is added to the **core-site.xml** file of Hive, this parameter can be identified by the Hive service and its configuration overwrites the parameter configuration in HDFS.

**Step 1** On MRS Manager, choose **Services > Hive > Service Configuration**.

**Step 2** Set **Type** to **All**.

**Step 3** In the navigation tree on the left, select **Customization** for the Hive service. The system displays the customized service parameters supported by Hive.

**Step 4** In **core-site.xml**, locate the row that contains the **core.site.customized.configs** parameter, enter **ipc.client.rpc.timeout** in the **Name** column, and enter a new value in the **Value** column, for example, **150000**. The unit is millisecond.

**Step 5** Click **Save Configuration** and select **Restart the affected services or instances**. Click **OK** to restart the service.

After **Operation successful.** is displayed, click **Finish**. The service is started successfully.

----End



## 11.6.6 Synchronizing Service Configurations

### Scenario

If **Configuration Status** of a service is **Expired** or **Failed**, synchronize configurations for the cluster or service to restore its configuration status. If all services in the cluster are in the **Failed** state, synchronize the cluster configuration with the background configuration.

### Impact on the System

After synchronizing service configurations, you need to restart the services whose configurations have expired. These services are unavailable during restart.

### Procedure

- Step 1** On MRS Manager page, click **Services**.
- Step 2** Select the target service from the service list.
- Step 3** In the upper part of the service status and metric information, choose **More > Synchronize Configuration**.
- Step 4** In the displayed dialog box, select **Restart services and instances whose configuration have expired**, and click **OK** to restart the service whose configuration has expired.

When **Operation successful** is displayed, click **Finish**. The service is started successfully.

----End

## 11.6.7 Managing Role Instances

### Scenario

You can start a role instance that is in the **Stopped**, **Failed to stop** or **Failed to start** status, stop an unused or abnormal role instance or restart an abnormal role instance to recover its functions.

### Procedure

- Step 1** On MRS Manager page, click **Services**.
- Step 2** Select the target service from the service list.
- Step 3** Click the **Instances** tab.
- Step 4** Select the check box on the left of the target role instance.
- Step 5** Choose **More > Start Instance**, **Stop Instance**, or **Restart Instance** accordingly.

----End

## 11.6.8 Configuring Role Instance Parameters

### Scenario


You can view and modify default role instance configurations on MRS Manager based on site requirements. The configurations can be imported and exported.

### Impact on the System

You need to download and update the client configuration files after configuring HBase, HDFS, Hive, Spark, Yarn, and MapReduce service properties.

### Procedure

- Modifying role instance configurations
  - a. Click **Services**.
  - b. Select the target service from the service list.
  - c. Click the **Instances** tab.
  - d. Click the target role instance from the role instance list.
  - e. Click **Instance Configuration**.
  - f. Set **Type** to **All**. The navigation tree of all configuration parameters of the role instance is displayed.
  - g. In the navigation tree, select a specified parameter and change its value. You can also enter the parameter name in the **Search** box to search for the parameter and view the result.

If you want to cancel the modification of a parameter value, click  to restore it.
  - h. Click **Save Configuration**, select **Restart the role instance**, and click **OK** to restart the role instance.

After **Operation successful.** is displayed, click **Finish**. The role instance is started successfully.
- Exporting Configuration Parameters of a Role Instance
  - a. Click **Services**.
  - b. Select a service.
  - c. Select a role instance or click the **Instances** tab.
  - d. Select a role instance on a specified host.
  - e. Click **Instance Configuration**.
  - f. Click **Export Instance Configuration** to export the configuration data of a specified role instance, and choose a path for saving the configuration file.
- Import configuration data of a role instance.
  - a. Click **Services**.
  - b. Select a service.
  - c. Select a role instance or click the **Instances** tab.

- d. Select a role instance on a specified host.
- e. Click **Instance Configuration**.
- f. Click **Import Instance Configuration** to import the configuration data of the specified role instance.
- g. Click **Save Configuration** and select **Restart the role instance**. Click **OK**. After **Operation successful.** is displayed, click **Finish**. The role instance is started successfully.

## 11.6.9 Synchronizing Role Instance Configuration

### Scenario

When **Configuration Status** of a role instance is **Expired** or **Failed**, you can synchronize the configuration data of the role instance with the background configuration.

### Impact on the System

After synchronizing a role instance configuration, you need to restart the role instance whose configuration has expired. The role instance is unavailable during restart.

### Procedure

- Step 1** On MRS Manager, click **Services** and select a service name.
- Step 2** Click the **Instances** tab.
- Step 3** Click the target role instance from the role instance list.
- Step 4** Choose **More > Synchronize Configuration** above the role instance status and indicator information.
- Step 5** In the displayed dialog box, select **Restart services and instances whose configuration have expired**, and click **OK** to restart the role instance.

After **Operation successful.** is displayed, click **Finish**. The role instance is started successfully.

----End

## 11.6.10 Decommissioning and Recommissioning a Role Instance

### Scenario

If a Core or Task node is faulty, the cluster status may be displayed as **Abnormal**. In an MRS cluster, data can be stored on different Core nodes. Users can decommission the specified role instance on MRS Manager to stop the role instance from providing services. After fault rectification, you can recommission the role instance.

The following role instances can be decommissioned and recommissioned.

- DataNode role instance on HDFS
- NodeManager role instance on Yarn
- RegionServer role instance on HBase
- Broker role instance on Kafka

Restrictions:

- If the number of the DataNodes is less than or equal to that of HDFS copies, decommissioning cannot be performed. If the number of HDFS copies is three and the number of DataNodes is less than four in the system, decommissioning cannot be performed. In this case, an error will be reported and the decommissioning will be stopped 30 minutes after the decommissioning attempt is performed on Manager.
- If the number of Kafka Broker instances is less than or equal to that of copies, decommissioning cannot be performed. For example, if the number of Kafka copies is two and the number of nodes is less than three in the system, decommissioning cannot be performed. Instance decommissioning will fail on Manager and exit.
- If a role instance is out of service, you must recommission the instance to start it before using it again.

## Procedure

**Step 1** On MRS Manager page, click **Services**.

**Step 2** Click a service in the service list.

**Step 3** Click the **Instances** tab.

**Step 4** Select an instance.

**Step 5** Choose **More > Decommission** or **Recommission** to perform the corresponding operation.

### NOTE

During the instance decommissioning, if the service corresponding to the instance is restarted in the cluster using another browser, MRS Manager displays a message indicating that the instance decommissioning is stopped, but the **Operating Status** of the instance is displayed as **Started**. In this case, the instance has been decommissioned on the background. You need to decommission the instance again to synchronize the operating status.

----End

## 11.6.11 Managing a Host

### Scenario

When a host is abnormal or faulty, you need to stop all roles of the host on MRS Manager to check the host. After the host fault is rectified, start all roles running on the host to recover host services.

## Procedure

**Step 1** Click **Hosts**.

**Step 2** Select the check box of the target host.

**Step 3** Choose **More > Start All Roles** or **Stop All Roles** accordingly.

----End

## 11.6.12 Isolating a Host

### Scenario

If a host is found to be abnormal or faulty, affecting cluster performance or preventing services from being provided, you can temporarily exclude that host from the available nodes in the cluster. In this way, the client can access other available nodes. In scenarios where patches are to be installed in a cluster, you can also exclude a specified node from patch installation.

Users can isolate a host manually on MRS Manager based on the actual service requirements or O&M plan. Only non-management nodes can be isolated.

### Impact on the System

- After a host is isolated, all role instances on the host will be stopped. You cannot start, stop, or configure the host and any instances on the host.
- After a host is isolated, statistics about the monitoring status and indicator data of the host hardware and instances on the host cannot be collected or displayed.

## Procedure

**Step 1** On MRS Manager, click **Hosts**.

**Step 2** Select the check box of the host to be isolated.

**Step 3** Choose **More > Isolate Host**,

**Step 4** and click **OK** in the displayed dialog box.

After **Operation successful.** is displayed, click **Finish**. The host is isolated successfully, and the value of **Operating Status** becomes **Isolated**.

#### NOTE

For isolated hosts, you can cancel the isolation and add them to the cluster again. For details, see [Canceling Host Isolation](#).

----End

## 11.6.13 Canceling Host Isolation

### Scenario

After the exception or fault of a host is handled, you must cancel the isolation of the host for proper usage.

Users can cancel the isolation of a host on MRS Manager.

## Prerequisites

- The host is in the **Isolated** state.
- The exception or fault of the host has been rectified.

## Procedure

**Step 1** On MRS Manager, click **Hosts**.

**Step 2** Select the check box of the host to be de-isolated.

**Step 3** Choose **More > Cancel Host Isolation**,

**Step 4** and click **OK** in the displayed dialog box.

After **Operation successful.** is displayed, click **Finish**. The host is de-isolated successfully, and the value of **Operating Status** becomes **Normal**.

**Step 5** Click the name of the de-isolated host to show its status, and click **Start All Roles**.

----End

## 11.6.14 Starting or Stopping a Cluster

### Scenario

A cluster is a collection of service components. You can start or stop all services in a cluster.

### Procedure

**Step 1** On MRS Manager page, click **Services**.

**Step 2** In the upper part of the service list, choose **More > Start Cluster** or **Stop Cluster** accordingly.

----End

## 11.6.15 Synchronizing Cluster Configurations

### Scenario

If **Configuration Status** of all services or some services is **Expired** or **Failed**, synchronize configuration for the cluster or service to restore its configuration status.

- If all services in the cluster are in the **Failed** state, synchronize the cluster configuration with the background configuration.
- If all services in the cluster are in the **Failed** state, synchronize the service configuration with the background configuration.

## Impact on the System

After synchronizing cluster configurations, you need to restart the services whose configurations have expired. These services are unavailable during restart.

### Procedure

**Step 1** On MRS Manager page, click **Services**.

**Step 2** In the upper part of the service list, choose **More > Synchronize Configuration**.

**Step 3** In the displayed dialog box, select **Restart services and instances whose configuration have expired**, and click **OK** to restart the service whose configuration has expired.

When **Operation successful.** is displayed, click **Finish**. The service is started successfully.

----End

## 11.6.16 Exporting Configuration Data of a Cluster

### Scenario

You can export all configuration data of a cluster on MRS Manager to meet site requirements. The exported configuration data is used to rapidly update service configuration.

### Procedure

**Step 1** On MRS Manager page, click **Services**.

**Step 2** Choose **More > Export Cluster Configuration**.

The exported file is used to update service configurations. For details, see **Import service configuration parameters** in [Configuring Service Parameters](#).

----End

## 11.7 Log Management

### 11.7.1 About Logs

#### Log Description

MRS cluster logs are stored in the `/var/log/Bigdata` directory. The following table lists the log types.

**Table 11-17** Log types

Type	Description
Installation log	Installation logs record information about FusionInsight Manager, cluster, and service installation to help users locate installation errors.
Run logs	Run logs record the running track information, debugging information, status changes, potential problems, and error information generated during the running of services.
Audit logs	Audit logs record information about users' activities and operation instructions, which can be used to locate fault causes in security events and determine who are responsible for these faults.

The following table lists the MRS log directories.

**Table 11-18** Log directories

File Directory	Log Content
/var/log/Bigdata/audit	Component audit log.
/var/log/Bigdata/controller	Log collecting script log. Controller process log. Controller monitoring log.
/var/log/Bigdata/dbservice	DBService log.
/var/log/Bigdata/flume	Flume log.
/var/log/Bigdata/hbase	HBase log.
/var/log/Bigdata/hdfs	HDFS log.
/var/log/Bigdata/hive	Hive log.
/var/log/Bigdata/httpd	HTTPD log.
/var/log/Bigdata/hue	Hue log.
/var/log/Bigdata/kerberos	Kerberos log.
/var/log/Bigdata/ldapclient	LDAP client log.
/var/log/Bigdata/ldapserver	LDAP server log.
/var/log/Bigdata/loader	Loader log.
/var/log/Bigdata/logman	logman script log management log.
/var/log/Bigdata/mapreduce	MapReduce log.
/var/log/Bigdata/nodeagent	NodeAgent log.



File Directory	Log Content
/var/log/Bigdata/okerberos	OMS Kerberos log.
/var/log/Bigdata/oldapserver	OMS LDAP log.
/var/log/Bigdata/omm	<p><b>oms</b>: complex event processing log, alarm service log, HA log, authentication and authorization management log, and monitoring service run log of the omm server.</p> <p><b>oma</b>: installation log and run log of the omm agent.</p> <p><b>core</b>: dump log generated when the omm agent and the HA process are suspended.</p>
/var/log/Bigdata/spark	Spark log.
/var/log/Bigdata/sudo	Log generated when the <b>sudo</b> command is executed by user <b>omm</b> .
/var/log/Bigdata/timestamp	Time synchronization management log.
/var/log/Bigdata/tomcat	Tomcat log.
/var/log/Bigdata/yarn	Yarn log.
/var/log/Bigdata/zookeeper	ZooKeeper log.
/var/log/Bigdata/kafka	Kafka log.
/var/log/Bigdata/storm	Storm log.
/var/log/Bigdata/patch	Patch log.

## Run logs

[Table 11-19](#) describes the running information recorded in run logs.

**Table 11-19** Running information

Run Log	Description
Installation preparation log	Records information about preparations for the installation, such as the detection, configuration, and feedback operation information.
Process startup log	Records information about the commands executed during the process startup.
Process startup exception log	Records information about exceptions during process startup, such as dependent service errors and insufficient resources.

Run Log	Description
Process run log	Records information about the process running track information and debugging information, such as function entries and exits as well as cross-module interface messages.
Process running exception log	Records errors that cause process running errors, for example, the empty input objects or encoding or decoding failure.
Process running environment log	Records information about the process running environment, such as resource status and environment variables.
Script logs	Records information about the script execution process.
Resource reclamation log	Records information about the resource reclaiming process.
Uninstallation clearing logs	Records information about operations performed during service uninstallation, such as directory deletion and execution time

## Audit logs

Audit information recorded in audit logs includes FusionInsight Manager audit information and component audit information.

**Table 11-20** Audit information of FusionInsight Manager

Audit Log	Operation Type	Operation
Manager audit log	User management	Creating a user Modifying a user Deleting a user Creating a user group Modifying a user group Deleting a user group Adding a role Modifying a role Deleting a role Changing a password policy Changing a password Resetting a password User login User logout Unlocking the screen Downloading the authentication credential Unauthorized operation Unlocking a user account Locking a user account Locking the screen Exporting user information Exporting a user group Exporting a role

Audit Log	Operation Type	Operation
	Tenant management	Saving the static configuration Adding a tenant Deleting a tenant Associating a service with a tenant Deleting a service from a tenant Configuring resources Creating resources Deleting resources Adding a resource pool Modifying a resource pool Deleting a resource pool Restoring tenant data

Audit Log	Operation Type	Operation
	Cluster management	Starting a cluster Stopping a cluster Saving configurations Synchronizing cluster configurations Customizing cluster monitoring indicators Saving monitoring thresholds Downloading a client configuration file Configuring the northbound API Configuring the northbound SNMP API Creating a threshold template Deleting a threshold template Applying a threshold template Saving cluster monitoring configuration data Exporting configuration data Importing cluster configuration data Exporting an installation template Modifying a threshold template Canceling the application of a threshold template Masking alarms Sending an alarm Changing the OMS database password Changing the component database password Starting the health check of a cluster

Audit Log	Operation Type	Operation
		Updating the health check configuration Exporting cluster health check results Importing a certificate file Deleting historical health check reports Exporting historical health check reports Customizing report monitoring indicators Exporting report monitoring data Customizing monitoring indicators for static resource pools Exporting monitoring data of a static resource pool
	Service management	Starting a service Stopping a service Synchronizing service configurations Refreshing a service queue Customizing service monitoring indicators Restarting a service Exporting service monitoring data Importing service configuration data Starting the health check of a service Exporting service health check results Configuring the service Uploading a configuration file Downloading a configuration file

Audit Log	Operation Type	Operation
	Instance management	Synchronizing instance configurations Commissioning an instance Decommissioning an instance Starting an instance Stopping an instance Customizing instance monitoring indicators Restarting an instance Exporting instance monitoring data Importing instance configuration data
	Host management	Setting a node rack Starting all roles Stopping all roles Isolating a host Canceling host isolation Customizing host monitoring indicators Exporting host monitoring data Starting the health check of a host Exporting the health check result of a host

Audit Log	Operation Type	Operation
	Maintenance management	Exporting alarms Clearing alarms Exporting events Clearing alarms in batches Clearing alarm through SNMP Adding a trap target through SNMP Deleting a trap target through SNMP Checking alarms through SNMP Synchronizing alarms through SNMP Modifying audit dump configurations Exporting audit logs Collecting log files Downloading log files Uploading a file Deleting an uploaded file Creating a backup task Executing a backup task Stopping a backup task Deleting a backup task Modifying a backup task Locking a backup task Unlocking a backup task Creating a restoration task Executing a backup restoration task Stopping a restoration task Retrying a restoration task Deleting a restoration task



**Table 11-21** Component audit information

Audit Log	Operation Type	Operation
DBService audit log	Maintenance management	Performing backup restoration operations
HBase audit log	Data definition language (DDL) statement	Creating a table Deleting a table Modifying a table Adding a column family Modifying a column family Deleting a column family Enabling a table Disabling a table Modify the user information Changing a password User login
	Data manipulation language (DML) statement	Putting data (to the <b>hbase:meta</b> , <b>_ctmeta_</b> , and <b>hbase:acl</b> tables) Deleting data (from the <b>hbase:meta</b> , <b>_ctmeta_</b> , and <b>hbase:acl</b> tables) Checking and putting data (to the <b>hbase:meta</b> , <b>_ctmeta_</b> , and <b>hbase:acl</b> tables) Checking and deleting data (from the <b>hbase:meta</b> , <b>_ctmeta_</b> , and <b>hbase:acl</b> tables)
	Permission control	Assigning permissions to a user Canceling permission assigning

Audit Log	Operation Type	Operation
Hive audit logs	Metadata operation	Defining metadata, such as creating databases and tables Deleting metadata, such as deleting databases and tables Modifying metadata, such as adding columns and renaming tables Importing and exporting metadata
	Data maintenance	Loading data to a table Inserting data into a table
	Permissions management	Creating or deleting roles Granting/Reclaiming roles Granting/Reclaiming permissions
HDFS audit log	Permissions management	Managing permissions on files or folders Managing permissions on owner information files or folders
	File operation	Creating a folder Creating a file Opening a file Appending file content Changing a file name Deleting a file or folder Setting time property of a file Setting the number of file copies Merging files Checking the file system File links

Audit Log	Operation Type	Operation
MapReduce audit log	Application running	Starting a Container request Stopping a Container request After Container request is completed, the status of the request is displayed as succeeded. After Container request is completed, the status of the request is displayed as failed. After Container request is completed, the status of the request is displayed as suspended. Submitting a task Ending a task
LdapServer audit log	Maintenance management	Adding an operating system user Adding a user group Adding a user to user group Deleting a user Deleting a group
KrbServer audit log	Maintenance management	Changing the password of a Kerberos account Adding a Kerberos account Deleting a Kerberos account Authenticating a user
Loader audit log	Security management	User login
	Metadata management	Querying connector information Querying a framework Querying step information

Audit Log	Operation Type	Operation
	Managing data source connections	Querying a data source connection Adding a data source connection Updating a data source connection Deleting a data source connection Activating a data source connection Disabling a data source connection
	Job management	Querying a job Creating a Job Updating a Job Deleting a job Activating a job Disabling a job Querying all execution records of a job Querying the latest execution record of a job Submitting a job Stopping a job
Hue audit log	Service startup	Starting Hue
	User operation	User login User logout
	Task operation	Creating a job Modifying a job Deleting a job Submitting a task Saving a task Updating the status of a task
ZooKeeper audit log	Permissions management	Setting the access permission to Znode
	Znode operation	Creating a Znode Deleting a Znode Configuring Znode data

Audit Log	Operation Type	Operation
Storm audit log	Nimbus	Submitting a topology Stopping a topology Reallocating a topology Deactivating a topology Activating a topology
	UI	Stopping a topology Reallocating a topology Deactivating a topology Activating a topology

MRS audit logs are stored in the database. You can view and export audit logs on the **Audit** page.

The following table lists the directories to store component audit logs. Audit log files of some components are stored in **/var/log/Bigdata/audit**, such as HDFS, HBase, MapReduce, Hive, Hue, Yarn, Storm, and ZooKeeper. The component audit logs are automatically compressed and backed up to **/var/log/Bigdata/audit/bk** at 03: 00 every day. A maximum of latest 90 compressed backup files are retained, and the backup time cannot be changed.

Audit log files of other components are stored in the component log directory.

**Table 11-22** Directory for storing component audit logs

Component	Audit Log Directory
DBService	/var/log/Bigdata/audit/dbservice/dbservice_audit.log
HDFS	/var/log/Bigdata/audit/hdfs/nn/hdfs-audit-namenode.log /var/log/Bigdata/audit/hdfs/dn/hdfs-audit-datanode.log /var/log/Bigdata/audit/hdfs/jn/hdfs-audit-journalnode.log /var/log/Bigdata/audit/hdfs/zkfc/hdfs-audit-zkfc.log /var/log/Bigdata/audit/hdfs/httpfs/hdfs-audit-httpfs.log /var/log/Bigdata/audit/hdfs/router/hdfs-audit-router.log
Mapreduce	/var/log/Bigdata/audit/mapreduce/jobhistory/mapred-audit-jobhistory.log

Component	Audit Log Directory
Hive	<code>/var/log/Bigdata/audit/hive/hiveserver/hive-audit.log</code> <code>/var/log/Bigdata/audit/hive/metastore/metastore-audit.log</code> <code>/var/log/Bigdata/audit/hive/webhcat/webhcat-audit.log</code>
Loader	<code>/var/log/Bigdata/loader/audit/default.audit</code>
Hue	<code>/var/log/Bigdata/audit/hue/hue-audits.log</code>
ZooKeeper	<code>/var/log/Bigdata/audit/zookeeper/quorumpeer/zk-audit-quorumpeer.log</code>
Spark	<code>/var/log/Bigdata/audit/spark/jdbcserver/jdbcserver-audit.log</code> <code>/var/log/Bigdata/audit/spark/jobhistory/jobhistory-audit.log</code>
Yarn	<code>/var/log/Bigdata/audit/yarn/rm/yarn-audit-resource-manager.log</code> <code>/var/log/Bigdata/audit/yarn/nm/yarn-audit-nodemanager.log</code>
Storm	<code>/var/log/Bigdata/audit/storm/nimbus/audit.log</code> <code>/var/log/Bigdata/audit/storm/ui/audit.log</code>

## 11.7.2 Manager Log List

### Log Description

**Log path:** The default storage path of Manager log files is `/var/log/Bigdata/Manager component`.

- ControllerService: `/var/log/Bigdata/controller/` (operation & maintenance system (OMS) installation and run logs)
- Httpd: `/var/log/Bigdata/httpd` (httpd installation and run logs)
- logman: `/var/log/Bigdata/logman` (log packaging tool logs)
- NodeAgent: `/var/log/Bigdata/nodeagent` (NodeAgent installation and run logs)
- okerberos: `/var/log/Bigdata/okerberos` (okerberos installation and run logs)
- oldapserver: `/var/log/Bigdata/oldapserver` (oldapserver installation and run logs)
- MetricAgent: `/var/log/Bigdata/metric_agent` (MetricAgent run log)
- omm: `/var/log/Bigdata/omm` (omm installation and run logs)
- timestamp: `/var/log/Bigdata/timestamp` (NodeAgent startup time logs)
- tomcat: `/var/log/Bigdata/tomcat` (Web process logs)

- Patch: **/var/log/Bigdata/patch** (patch installation log)
- Sudo: **/var/log/Bigdata/sudo** (sudo script execution log)
- OS: **/var/log/message file** (OS system log)
- OS Performance: **/var/log/osperf** (OS performance statistics log)
- OS Statistics: **/var/log/osinfo/statistics** (OS parameter configuration log)

**Log archiving rule:**

The automatic compression and archiving function is enabled for Manager logs. By default, when the size of a log file exceeds 10 MB, the log file is automatically compressed. The naming rule of a compressed log file is as follows: *<Original log name>-<yyyy-mm-dd\_hh-mm-ss>.[ID].log.zip* A maximum of 20 latest compressed files are reserved.

**Table 11-23** Manager logs

Type	Log File Name	Description
Controller run log	controller.log	Log that records component installation, upgrade, patch installation, configuration, monitoring, alarms, and routine O&M operations
	controller_client.log	Run log of the Representational State Transfer (REST) API
	acs.log	ACS run log file
	acs_spnego.log	spnego user log in ACS
	aos.log	AOS run log
	plugin.log	AOS plug-in log
	backupplugin.log	Log that records the backup and restoration operations
	controller_config.log	Configuration run log
	controller_nodesetup.log	Controller loading task log
	controller_root.log	System log of the Controller process
controller_trace.log	Log that records the remote procedure call (RPC) communication between Controller and NodeAgent	

Type	Log File Name	Description
	controller_monitor.log	Monitoring log
	controller_fsm.log	State machine log
	controller_alarm.log	Controller alarm log
	controller_backup.log	Controller backup and recovery log
	install.log, distributeAdapterFiles.log, install_os_optimization.log	OMS installation log
	oms_ctl.log	OMS startup and stop log
	installntp.log	NTP installation log
	modify_manager_param.log	Manager parameter modification log
	backup.log	OMS backup script run log
	supressionAlarm.log	Alarm script run log
	om.log	OM certificate generation log
	backupplugin_ctl.log	Startup log of the backup and restoration plug-in process
	getLogs.log	Run log of the collection log script
	backupAuditLogs.log	Run log of the audit log backup script
	certStatus.log	Log that records regular certificate checks
	distribute.log	Certificate distribution log
	ficertgenenerate.log	Certificate replacement logs, including logs of level-2 certificates, CAS certificates, and httpd certificates
	genPwFile.log	Log that records the generation of certificate password files



Type	Log File Name	Description
	modifyproxyconf.log	Log that records the modification of the HTTPD proxy configuration
	importTar.log	Log that records the process of importing certificates into the trust library
Httpd	install.log	Httpd installation log
	access_log, error_log	Httpd run log
logman	logman.log	Log packaging tool log
NodeAgent	install.log, install_os_optimization.log	NodeAgent installation log
	installntp.log	NTP installation log
	start_ntp.log	NTP startup log
	ntpChecker.log	NTP check log
	ntpMonitor.log	NTP monitoring log
	heartbeat_trace.log	Log that records heartbeats between NodeAgent and Controller
	alarm.log	Alarm log
	monitor.log	Monitoring log
	nodeagent_ctl.log, start-agent.log	NodeAgent startup log
	agent.log	NodeAgent run log
	cert.log	Certificate log
	agentplugin.log	Agent plug-in running status monitoring log
	omapplugin.log	OMA plug-in run log
	diskhealth.log	Disk health check log
	supressionAlarm.log	Alarm script run log
updateHostFile.log	Host list update log	
collectLog.log	Run log of the node log collection script	

Type	Log File Name	Description
	host_metric_collect.log	Host index collection run log
	checkfileconfig.log	Run log file of file permission check
	entropycheck.log	Entropy check run log
	timer.log	Log of periodic node scheduling
	pluginmonitor.log	Component monitoring plug-in log
	agent_alarm_py.log	Log that records alarms upon insufficient NodeAgent file permission
okerberos	addRealm.log, modifyKerberosRealm.log	Domain handover log
	checkservice_detail.log	Okerberos health check log
	genKeytab.log	keytab generation log
	KerberosAdmin_genConfig Detail.log	Run log that records the generation of kadmin.conf when starting the kadmin process
	KerberosServer_genConfig Detail.log	Run log that records the generation of krb5kdc.conf when starting the krb5kdc process
	oms-kadmind.log	Run log of the kadmin process
	oms_kerberos_install.log, postinstall_detail.log	Okerberos installation log
	oms-krb5kdc.log	Run log of the krbkdc process
	start_detail.log	Okerberos startup log
	realmDataConfigPro- cess.log	Log rollback for domain handover failure
stop_detail.log	Okerberos stop log	
oldapserver	ldapserver_backup.log	Oldapserver backup log

Type	Log File Name	Description
	ldapservice_chk_service.log	Oldapservice health check log
	ldapservice_install.log	Oldapservice installation log
	ldapservice_start.log	Oldapservice startup log
	ldapservice_status.log	Log that records the status of the Oldapservice process
	ldapservice_stop.log	Oldapservice stop log
	ldapservice_wrap.log	Oldapservice service management log
	ldapservice_uninstall.log	Oldapservice uninstallation log
	restart_service.log	Oldapservice restart log
	ldapservice_unlockUser.log	Log that records information about unlocking LDAP users and managing accounts
omm	omsconfig.log	OMS configuration log
	check_oms_heartbeat.log	OMS heartbeat log
	monitor.log	OMS monitoring log
	ha_monitor.log	HA_Monitor operation log
	ha.log	HA operation log
	fms.log	Alarm log
	fms_ha.log	HA alarm monitoring log
	fms_script.log	Alarm control log
	config.log	Alarm configuration log
	iam.log	IAM log
	iam_script.log	IAM control log
	iam_ha.log	IAM HA monitoring log
	config.log	IAM configuration log
	operatelog.log	IAM operation log

Type	Log File Name	Description
	heartbeatcheck_ha.log	OMS heartbeat HA monitoring log
	install_oms.log	OMS installation log
	pms_ha.log	HA monitoring log
	pms_script.log	Monitoring control log
	config.log	Monitoring configuration log
	plugin.log	Monitoring plug-in run log
	pms.log	Monitoring log
	ha.log	HA run log
	cep_ha.log	CEP HA monitoring log
	cep_script.log	CEP control log
	cep.log	CEP log
	config.log	CEP configuration log
	omm_gaussdba.log	GaussDB HA monitoring log
	gaussdb-<SERIAL>.log	GaussDB run log
	gs_ctl-<DATE>.log	GaussDB control log archive log
	gs_ctl-current.log	GaussDB control log
	gs_guc-current.log	GaussDB operation log
	encrypt.log	Omm encryption log
	omm_agent_ctl.log	OMA control log
	oma_monitor.log	OMA monitoring log
	install_oma.log	OMA installation log
	config_oma.log	OMA configuration log
	omm_agent.log	OMA run log
	acs.log	ACS resource log
	aos.log	AOS resource log
	controller.log	Controller resource log

Type	Log File Name	Description
	feed_watchdog.log	feed_watchdog resource log
	floatip.log	Floating IP address resource log
	ha_ntp.log	NTP resource log
	httpd.log	Httpd resource log
	okerberos.log	Okerberos resource log
	oldap.log	OLdap resource log
	tomcat.log	Tomcat resource log
	send_alarm.log	Run log of the HA alarm sending script of the management node
timestamp	restart_stamp	NodeAgent start time log
tomcat	cas.log, localhost_access_cas_log.log	CAS run log
	catalina.log, catalina.out, host-manager.log, localhost.log, manager.log	Tomcat run log
	localhost_access_web_log.log	Log that records the access to REST APIs of FusionInsight Manager
	web.log	Run log of the web process
	northbound_ftp_sftp.log, snmp.log	Northbound log
watchdog	watchdog.log, feed_watchdog.log	watchdog run log
patch	oms_installPatch.log	OMS patch installation log
	agent_installPatch.log	Agent patch installation log
	agent_uninstallPatch.log	Agent patch uninstallation log
	NODE_AGENT_restoreFile.log	Agent patch restoration log

Type	Log File Name	Description
	NODE_AGENT_updateFile.log	Agent patch update log
	OMA_restoreFile.log	OMA patch restoration file log
	OMA_updateFile.log	OMA patch update file log
	CONTROLLER_restoreFile.log	CONTROLLER patch restoration file log
	CONTROLLER_updateFile.log	CONTROLLER patch update file log
	OMS_restoreFile.log	OMS patch restoration file log
	oms_uninstallPatch.log	OMS patch uninstallation log
	OMS_updateFile.log	OMS patch update file log
	createStackConf.log, decompress.log, decompress_OMS.log, distrExtractPatchOnOMS.log, slimReduction.log, switch_adapter.log	Patch installation log
sudo	sudo.log	Sudo script execution log

## Log Levels

**Table 11-24** describes the log levels provided by Manager. The priorities of log levels are FATAL, ERROR, WARN, INFO, and DEBUG in descending order. Logs whose levels are higher than or equal to the specified level are printed. The number of printed logs decreases as the specified log level increases.

**Table 11-24** Log levels

Level	Description
FATAL	Logs of this level record fatal error information about the current event processing that may result in a system crash.
ERROR	Logs of this level record error information about the current event processing, which indicates that system running is abnormal.

Level	Description
WARN	Abnormal information about the current event processing. These abnormalities will not result in system faults.
INFO	Normal running status information about the system and events.
DEBUG	Logs of this level record the system information and system debugging information.

## Log Formats

The following table lists the Manager log formats.

**Table 11-25** Log formats

Type	Component	Format	Example
Controller, Httpd, logman, NodeAgent, okerberos, oldapserver, omm, tomcat, upgrade	Controller, Httpd, logman, NodeAgent, okerberos, oldapserver, omm, tomcat, upgrade	<yyyy-MM-dd HH:mm:ss,SSS> <Log level> <Name of the thread that generates the log> <Message in the log> <Location where the log event occurs>	2015-06-30 00:37:09,067 INFO [pool-1-thread-1] Completed Discovering Node. com.xxx.hadoop.o m.controller.tasks. nodesetup.DiscoverNodeTask.execute(DiscoverNodeTask.java:299)

## 11.7.3 Viewing and Exporting Audit Logs

### Scenario

This section describes how to view and export audit logs on MRS Manager. The audit logs can be used to trace security events, locate fault causes, and determine responsibilities.

The system record the following log information:

- User activity information, such as user login and logout, system user information modification, and system user group information modification
- User operation instruction information, such as cluster startup, stop, and software upgrade.

### Procedure

- Viewing audit logs

- a. On MRS Manager, click **Audit** to view the default audit logs.  
If the audit content of an audit log contains more than 256 characters, click the expand button of the audit log to expand the audit details. Click **Log File** to download the complete file and view the information.
  - By default, records are sorted in descending order by the **Occurred** column. You can click **Operation Type**, **Severity**, **Occurred**, **User**, **Host**, **Service**, **Instance**, or **Operation Result** to change the sorting mode.
  - All alarms of the same severity can be filtered by **Severity**. The results include cleared and uncleared alarms.Exported audit logs contain the following information:
  - **Sno**: indicates the number of audit logs generated by MRS Manager. The number is incremented by 1 when a new audit log is generated.
  - **Operation Type**: indicates the operation type of a user operation. There are nine scenarios: **Alarm**, **Auditlog**, **Backup And Restoration**, **Cluster**, **Collect Log**, **Host**, **Service**, **Tenant** and **User\_Manager**. **User\_Manager** is supported only in clusters with Kerberos authentication enabled. Each scenario contains different operation types. For example, **Alarm** includes **Export alarms**; **Cluster** includes **Start cluster**, and **Tenant** include **Add tenant**.
  - **Severity**: indicates the security level of each audit log, including **Critical**, **Major**, **Minor** and **Informational**.
  - **Start Time**: indicates the time when the operation starts. The time is .
  - **End Time**: indicates the time when the operation ends. The time is .
  - **User IP Address**: indicates the IP address used by a user to perform operations.
  - **User**: indicates the name of the user who performs the operation.
  - **Host**: indicates the node where the user operation is performed. The information is not saved if the operation does not involve a node.
  - **Service**: indicates the service in the cluster where the user operation is performed. The information is not saved if the operation does not involve a service.
  - **Instance**: indicates the role instance in the cluster where the user operation is performed. The information is not saved if the operation does not involve a role instance.
  - **Operation Result**: indicates the operation result, including **Successful**, **Failed** and **Unknown**.
  - **Content**: indicates execution information of the user operation.
- b. Click **Advanced Search**. In the search area, set search criteria and click **Search** to view audit logs of the specified type. Click **Reset** to clear the search criteria.



 NOTE

**Start Time** and **End Time** specify the start time and end time of the time range. You can search for alarms generated within the time range.

- Exporting audit logs
  - a. In the audit log list, click **Export All** to export all logs.
  - b. In the audit log list, select the check box of a log and click **Export** to export the log.

## 11.7.4 Exporting Service Logs

### Scenario

This section describes how to export logs generated by each service role from MRS Manager.

### Prerequisites

- You have obtained the access key ID (AK) and secret access key (SK) of the account.
- A parallel file system has been created in OBS.

### Procedure

**Step 1** On MRS Manager, click **System**.

**Step 2** Click **Export Log** under **Maintenance**.

**Step 3** Set a service for **Service**. Set **Host** to the IP address of the host where the service is deployed. Select the corresponding time for **Start Time** and **End Time**.

**Step 4** In **Export To**, select a path for saving logs. This parameter is available only for clusters with Kerberos authentication enabled.

- **Local PC**: indicates that logs are saved to the local environment. Then go to [Step 8](#).
- **OBS**: indicates that logs are saved to OBS. This is the default option. Then go to [Step 5](#).

**Step 5** Set **OBS Path** to the path for storing service logs on OBS.

The value must be a complete path and cannot start with a slash (/). The path can be nonexistent and will be automatically created by the system. The full path of OBS can contain a maximum of 900 bytes.

**Step 6** In **Bucket**, enter the name of the created OBS file system.

**Step 7** Set **AK** and **SK** to the access key ID and secret access key of the user.

**Step 8** Click **OK**.

----End

## 11.7.5 Configuring Audit Log Exporting Parameters

### Scenario

If MRS audit logs are stored in the system for a long time, the disk space of the data directory may be insufficient. Therefore, you can set export parameters to automatically export audit logs to a specified directory on the OBS server timely, facilitating audit log management.

#### NOTE

Audit logs exported to the OBS server include service audit logs and management audit logs.

- Service audit logs are automatically compressed and stored in the `/var/log/Bigdata/audit/bk/` directory on the active management node at 03:00 every day. The file name format is `<yyy-MM-dd_HH-mm-ss>.tar.gz`. By default, a maximum of seven log files can be stored. If more than seven log files are stored, the system automatically deletes the log files generated seven days ago.
- The data range of management audit logs exported to OBS each time is from the last date when the logs are successfully exported to OBS to the date when the task is executed. When the number of management audit logs reaches 100,000, the system automatically dumps the first 90,000 audit logs to a local file and retains 10,000 audit logs in the database. The dumped log files are saved in the `/${BIGDATA_DATA_HOME}/dbdata_om/dumpData/iam/operatelog` directory on the active management node. The file name format is `OperateLog_store_YY_MM_DD_HH_MM_SS.csv`. A maximum of 50 historical audit log files can be saved.

### Prerequisites

- You have obtained the access key ID (AK) and secret access key (SK) of the account.
- A parallel file system has been created in OBS.

### Procedure

**Step 1** On MRS Manager, click **System**.

**Step 2** Choose **Export Audit Log** under **Maintenance**.

**Table 11-26** Parameters for exporting audit logs

Parameter	Value	Description
Start Time	7/24/2017 09:00:00 (example value)	(Mandatory) Specifies the start time for exporting audit logs.
Period (days)	1 day (example value)	(Mandatory) Specifies the interval for exporting audit logs. The interval ranges from 1 to 5 days.
Bucket	mrs-bucket (example value)	(Mandatory) Specifies the name of the OBS file system to which audit logs are exported.

Parameter	Value	Description
OBS path	<code>/opt/omm/oms/ auditLog</code> (example value)	(Mandatory) Specifies the OBS path to which audit logs are exported.
AK	<code>XXX</code> (example value)	(Mandatory) Specifies the user's access key ID.
SK	<code>XXX</code> (example value)	(Mandatory) Specifies the user's secret access key.

 **NOTE**

Audit logs are stored in `service_auditlog` and `manager_auditlog` on OBS, which are used to store service audit logs and management audit logs, respectively.

----End

## 11.8 Health Check Management

### 11.8.1 Performing a Health Check

#### Scenario

To ensure that cluster parameters, configurations, and monitoring are correct and that the cluster can run stably for a long time, you can perform a health check during routine maintenance.

 **NOTE**

A system health check includes MRS Manager, service-level, and host-level health checks:

- MRS Manager health checks focus on whether the unified management platform can provide management functions.
- Service-level health checks focus on whether components can provide services properly.
- Host-level health checks focus on whether host indicators are normal.

The system health check includes three types of check items: health status, related alarms, and customized monitoring indicators for each check object. The health check results are not always the same as the **Health Status** on the portal.

#### Procedure

- Manually perform the health check for all services.
  - a. Click **Services**.
  - b. Choose **More > Start Cluster Health Check** to start the health check for the cluster.

 NOTE

- The cluster health check includes Manager, service, and host status checks.
- To perform cluster health checks, you can also choose **System > Check Health Check > Start Cluster Health Check** on MRS Manager.
- To export the health check result, click **Export Report** in the upper left corner.
- Manually perform the health check for a service.
  - a. Click **Services**. In the services list, click the desired service name.
  - b. Choose **More > Start Service Health Check** to start the health check for the service.
- Manually perform the health check for a host.
  - a. Click **Hosts**.
  - b. Select the check box of the host for which you want to check the health status.
  - c. Choose **More > Start Host Health Check** to start the health check for the host.
- Automatically performing a health check
  - a. Click **System**.
  - b. Click **Check Health Status** under **Maintenance**.
  - c. Click **Configure Health Check** to configure automatic health check items.

**Periodic Health Check:** specifies whether to enable automatic health check. The **Periodic Health Check** function is disabled by default. You can click to enable the function and select **Daily**, **Weekly**, or **Monthly** based on management requirements.
  - d. Click **OK** to save the settings. The **Health check configuration saved successfully** is displayed in the upper right corner.

## 11.8.2 Viewing and Exporting a Health Check Report

### Scenario

You can view the health check result in MRS Manager and export the health check results for further analysis.

 NOTE

A system health check includes MRS Manager, service-level, and host-level health checks:

- MRS Manager health checks focus on whether the unified management platform can provide management functions.
- Service-level health checks focus on whether components can provide services properly.
- Host-level health checks focus on whether host indicators are normal.

The system health check includes three types of check items: health status, related alarms, and customized monitoring indicators for each check object. The health check results are not always the same as the **Health Status** on the portal.

### Prerequisites

You have performed a health check.

## Procedure

- Step 1** Click **Services**.
- Step 2** Choose **More > View Cluster Health Check Report** to view the health check report of a cluster.
- Step 3** Click **Export Report** on the health check report pane to export the report and view detailed information about check items.

### NOTE

For details about how to rectify the faults of the check items, see [DBService Health Check Indicators](#) to [ZooKeeper Health Check Indicators](#).

----End

## 11.8.3 Configuring the Number of Health Check Reports to Be Reserved

### Scenario

Health check reports of MRS clusters, services, and hosts may vary with the time and scenario. You can modify the number of health check reports to be reserved on MRS Manager for later comparison.

This setting is valid for health check reports of clusters, services, and hosts. Report files are saved in `$BIGDATA_DATA_HOME/Manager/healthcheck` on the active management node by default and are automatically synchronized to the standby management node.

### Prerequisites

Users have specified service requirements and planned the save time and health check frequency, and the disk space of the active and standby management nodes is sufficient.

## Procedure

- Step 1** Choose **System > Check Health Status > Configure Health Check**.
- Step 2** Set **Max. Number of Health Check Reports** to the number of health check reports to be reserved. The value ranges from 1 to 100. The default value is 50.
- Step 3** Click **OK** to save the settings. The **Health check configuration saved successfully** is displayed in the upper right corner.

----End

## 11.8.4 Managing Health Check Reports

### Scenario

On MRS Manager, users can manage historical health check reports, for example, viewing, downloading, and deleting historical health check reports.

## Procedure

- Download a specified health check report.
  - a. Choose **System > Check Health Status**.
  - b. Locate the row that contains the target health check report and click **Download** to download the report file.
- Download specified health check reports in batches.
  - a. Choose **System > Check Health Status**.
  - b. Select multiple health check reports and click **Download File** to download them.
- Delete a specified health check report.
  - a. Choose **System > Check Health Status**.
  - b. Locate the row that contains the target health check report and click **Delete** to delete the report file.
- Delete specified health check reports in batches.
  - a. Choose **System > Check Health Status**.
  - b. Select multiple health check reports and click **Delete File** to delete them.

## 11.8.5 DBService Health Check Indicators

### Service Health Check

**Indicator:** Service Status

**Description:** This indicator is used to check whether the DBService service status is normal. If the status is abnormal, the service is unhealthy.

**Handling method:** If the indicator is abnormal, rectify the fault by referring to ALM-27001.

### Alarm Check

**Indicator:** Alarm Information

**Description:** This indicator is used to check whether alarms exist on the host. If alarms exist, the service is unhealthy.

**Recovery Guide:** If this indicator is abnormal, you can rectify the fault by referring to the alarm handling guide.

## 11.8.6 Flume Health Check Indicators

### Service Health Status

**Indicator:** Service Status

**Description:** This indicator is used to check whether the Flume service status is normal. If the status is abnormal, the service is unhealthy.

**Recovery Guide:** If the indicator is abnormal, rectify the fault by referring to ALM-24000.

## Alarm Check

**Indicator:** Alarm Information

**Description:** This indicator is used to check whether alarms exist on the host. If alarms exist, the service is unhealthy.

**Recovery Guide:** If this indicator is abnormal, you can rectify the fault by referring to the alarm handling guide.

## 11.8.7 HBase Health Check Indicators

### Normal RegionServer Count

**Indicator:** Normal RegionServer Count

**Description:** This indicator is used to check the number of RegionServers that are running properly in an HBase cluster.

**Recovery Guide:** If the indicator is abnormal, check whether the status of RegionServer is normal. If the status is abnormal, resolve the problem and check that the network is normal.

### Service Health Status

**Indicator:** Service Status

**Description:** This indicator is used to check whether the HBase service status is normal. If the status is abnormal, the service is unhealthy.

**Recovery Guide:** If the indicator is abnormal, check whether the status of HMaster and RegionServer is normal. If the status is abnormal, resolve the problem. Then, check whether the status of the ZooKeeper service is faulty. On the HBase client, check whether the data in the HBase table can be correctly read and locate the data reading failure cause. Handle the alarm following instructions in the alarm processing document.

## Alarm Check

**Indicator:** Alarm Information

**Description:** This indicator is used to check whether alarms exist. If alarms exist, the service is unhealthy.

**Recovery Guide:** If this indicator is abnormal, you can rectify the fault by referring to the alarm handling guide.

## 11.8.8 Host Health Check Indicators

### Swap Usage

**Indicator:** Swap Usage

**Description:** Swap usage of the system. The value is calculated using the following formula: Swap usage = Used swap size/Total swap size. Assume that the

current threshold is set to 75.0%. If the usage of the file handles in the system exceeds the threshold, the system is unhealthy.

**Recovery Guide:**

1. Check the swap usage of the node.  
Log in to the unhealthy node and run the **free -m** command to check the total swap space and used swap space. If the swap space usage exceeds the threshold, go to [2](#).
2. If the swap usage exceeds the threshold, you are advised to expand the system capacity, for example, add nodes.

## Host File Handle Usage

**Indicator:** Host File Handle Usage

**Description:** This indicator indicates the file handle usage in the system. Host file handle usage = Number of used handles/Total number of handles. If the usage exceeds the threshold, the system is unhealthy.

**Recovery Guide:**

1. Check the file handle usage of the host.  
Log in to the unhealthy node and run the **cat /proc/sys/fs/file-nr** command. In the command output, the first and third columns indicate the number of used handles and the total number of handles, respectively. If the usage exceeds the threshold, go to [2](#).
2. If the file handle usage of the host exceeds the threshold, you are advised to check the system and analyze the file handle usage.

## NTP Offset

**Indicator:** NTP Offset

**Description:** This indicator indicates the NTP time offset. If the time deviation exceeds the threshold, the system is unhealthy.

**Recovery Guide:**

1. Check the NTP time offset.  
Log in to the unhealthy node and run the **/usr/sbin/ntpq -np** command to view the information. In the command output, the **Offset** column indicates the time offset. If the time offset is greater than the threshold, go to [2](#).
2. If the indicator is abnormal, check whether the clock source configuration is correct. Contact O&M personnel.

## Average Load

**Indicator:** Average Load

**Description:** Average system load, indicating the average number of processes in the running queue in a specified period. The system average load is calculated using the load value obtained by the uptime command. Calculation method: (Load of 1 minute + Load of 5 minutes + Load of 15 minutes)/(3 x Number of CPUs).



Assume that the current threshold is set to 2. If the average load exceeds 2, the system is unhealthy.

**Recovery Guide:**

1. Log in to the unhealthy node and run the **uptime** command. The last three columns in the command output indicate the load in 1 minute, 5 minutes, and 15 minutes, respectively. If the average system load exceeds the threshold, go to [2](#).
2. If the system average load exceeds the threshold, you are advised to perform system capacity expansion, such as adding nodes.

## D State Process

**Indicator:** D State Process

**Description:** This indicator indicates the unstopable sleep process, that is, the process in the D state. A process that is in the D state is waiting for I/O, such as disk I/O and network I/O, and experiences an I/O exception. If any process in the D state exists in the system, the system is unhealthy.

**Recovery Guide:** If the indicator is abnormal, the system generates an alarm. You are advised to handle the alarm by referring to ALM-12028.

## Hardware Status

**Indicator:** Hardware Status

**Description:** This indicator is used to check the system hardware status, including the CPU, memory, disk, power supply, and fan. This indicator obtains related hardware information using **ipmitool sdr elist**. If the hardware status is abnormal, the hardware is unhealthy.

**Recovery Guide:**

1. Log in to the node where the check result is unhealthy. Run the **ipmitool sdr elist** command to check system hardware status. The last column in the command output indicates the hardware status. If the status is included in the following fault description table, the check result is unhealthy.

Module	Symptom
Processor	IERR Thermal Trip FRB1/BIST failure FRB2/Hang in POST failure FRB3/Processor startup/init failure Configuration Error SM BIOS Uncorrectable CPU-complex Error Disabled Throttled Uncorrectable machine check exception
Power Supply	Failure detected Predictive failure Power Supply AC lost AC lost or out-of-range AC out-of-range, but present Config Error: Vendor Mismatch Config Error: Revision Mismatch Config Error: Processor Missing Config Error: Power Supply Rating Mismatch Config Error: Voltage Rating Mismatch Config Error
Power Unit	240VA power down Interlock power down AC lost Soft-power control failure Failure detected Predictive failure
Memory	Uncorrectable ECC Parity Memory Scrub Failed Memory Device Disabled Correctable ECC logging limit reached Configuration Error Throttled Critical Overtemperature

Module	Symptom
Drive Slot	Drive Fault Predictive Failure Parity Check In Progress In Critical Array In Failed Array Rebuild In Progress Rebuild Aborted
Battery	Low Failed

2. If the indicator is abnormal, contact O&M personnel.

## Host Name

**Indicator:** Host Name

**Description:** This indicator is used to check whether the host name is set. If the host name is not set, the system is unhealthy. If the indicator is abnormal, you are advised to set the host name properly.

**Recovery Guide:**

1. Log in to the node where the check result is unhealthy.
2. Run the `hostname host name` command to change the host name to ensure that the host name is consistent with the planned host name.

**hostname** *host name* For example, to change the host name to **Bigdata-OM-01**, run the **hostname Bigdata-OM-01** command.

3. Modify the host name configuration file.

Run the **vi /etc/HOSTNAME** command to edit the file. Change the file content to **Bigdata-OM-01**. Save the file, and exit.

## Umask

**Indicator:** Umask

**Description:** This indicator is used to check whether the umask setting of user **omm** is correct. If Umask is not 0077, the system is unhealthy.

**Recovery Guide:**

1. If the indicator is abnormal, you are advised to set umask of user **omm** to 0077. Log in to the unhealthy node and run the **su - omm** command to switch to user **omm**.
2. Run the **vi \${BIGDATA\_HOME}/.om\_profile** command and change the value of **umask** to **0077**. Save and exit.

## OMS HA Status

**Indicator:** OMS HA Status

**Description:** This indicator is used to check whether the OMS two-node cluster resources are normal. You can run the `${CONTROLLER_HOME}/sbin/status-oms.sh` command to view the detailed information about the status of the OMS two-node cluster resources. If any module is abnormal, the OMS is unhealthy.

**Recovery Guide:**

1. Log in to the active management node and run the `su - omm` command to switch to user `omm`. Run the `${CONTROLLER_HOME}/sbin/status-oms.sh` command to check the OMS status.
2. If `floatip`, `okerberos`, and `oldap` are abnormal, handle the problems by referring to ALM-12002, ALM-12004, and ALM-12005 respectively.
3. If other resources are abnormal, you are advised to view the logs of the faulty modules.

If controller resources are abnormal, view `/var/log/Bigdata/controller/controller.log` of the faulty node.

If CEP resources are abnormal, view `/var/log/Bigdata/omm/oms/cep/cep.log` of the faulty node.

If AOS resources are abnormal, view `/var/log/Bigdata/controller/aos/aos.log` of the faulty node.

If `feed_watchdog` resources are abnormal, view `/var/log/Bigdata/watchdog/watchdog.log` of the abnormal node.

If HTTPD resources are abnormal, view `/var/log/Bigdata/httpd/error_log` of the abnormal node.

If FMS resources are abnormal, view `/var/log/Bigdata/omm/oms/fms/fms.log` of the abnormal node.

If PMS resources are abnormal, view `/var/log/Bigdata/omm/oms/pms/pms.log` of the abnormal node.

If IAM resources are abnormal, view `/var/log/Bigdata/omm/oms/iam/iam.log` of the abnormal node.

If the GaussDB resource is abnormal, check the `/var/log/Bigdata/omm/oms/db/omm_gaussdba.log` of the abnormal node.

If NTP resources are abnormal, view `/var/log/Bigdata/omm/oms/ha/scriptlog/ha_ntp.log` of the abnormal node.

If Tomcat resources are abnormal, view `/var/log/Bigdata/tomcat/catalina.log` of the abnormal node.

4. If the fault cannot be rectified based on the logs, contact O&M personnel and send the collected fault logs.

## Checking the Installation Directory and Data Directory

**Indicator:** Installation Directory and Data Directory Check

**Description:** This indicator checks the `lost+found` directory in the root directory of the disk partition where the installation directory (`/opt/Bigdata` by default) is located. If the directory contains the files of user `omm`, there are exceptions.

When a node is abnormal, related files are stored in the **lost+found** directory. This indicator is used to check whether files are lost in such scenarios. Check the installation directory (for example, **/opt/Bigdata**) and data directory (for example, **/srv/BigData**). If any files of non-omm users exist in the two directories, the system is unhealthy.

**Recovery Guide:**

1. Log in to the unhealthy node and run the **su - omm** command to switch to user **omm**. Check whether files or folders of user **omm** exist in the **lost+found** directory.

If the **omm** user file exists, you are advised to restore it and check again. If the **omm** user file does not exist, go to [2](#).

2. Check the installation directory and data directory. Check whether the files or folders of other users exist in the installation directory and data directory. If the files and folders are manually generated temporary files, you are advised to delete them and check again.

## CPU Usage

**Indicator:** CPU Usage

**Description:** This indicator is used to check whether the CPU usage exceeds the threshold. If the disk usage exceeds the threshold, the system is unhealthy.

**Recovery Guide:** If the indicator is abnormal, the system generates an alarm. You are advised to handle the alarm by referring to ALM-12016.

## Memory Usage

**Indicator:** Memory Usage

**Description:** This indicator is used to check whether the memory usage exceeds the threshold. If the disk usage exceeds the threshold, the system is unhealthy.

**Recovery Guide:** If the indicator is abnormal, the system generates an alarm. You are advised to handle the alarm by referring to ALM-12018.

## Host Disk Usage

**Indicator:** Host Disk Usage

**Description:** This indicator is used to check whether the host disk usage exceeds the threshold. If the disk usage exceeds the threshold, the system is unhealthy.

**Recovery Guide:** If the indicator is abnormal, the system generates an alarm. You are advised to handle the alarm by referring to ALM-12017.

## Host Disk Write Rate

**Indicator:** Host Disk Write Rate

**Description:** This indicator is used to check the disk write rate of a host. The write rate of the host disk may vary according to the service scenario. Therefore, the value of this indicator reflects only the specified value. You need to determine whether the indicator is normal in specified service scenarios.

**Recovery Guide:** Determine whether the current disk write rate is normal based on the service scenario.

## Host Disk Read Rate

**Indicator:** Host Disk Read Rate

**Description:** This indicator is used to check the disk read rate of a host. The read rate of the host disk may vary by service scenario. Therefore, the value of this indicator reflects only the specified value. You need to determine whether the indicator is normal in specified service scenarios.

**Recovery Guide:** Determine whether the current disk read rate is normal based on the service scenario.

## Host Service Plane Network Status

**Indicator:** Host Service Plane Network Status

**Description:** This indicator is used to check the connectivity of the service plane network of the cluster host. If the hosts are disconnected, the cluster is unhealthy.

**Recovery Guide:** If the single-plane networking is used, check the IP address of the single plane. For a dual-plane network, the operation procedure is as follows:

1. Check the network connectivity between the service plane IP addresses of the active and standby management nodes.  
If the network is abnormal, go to **3**.  
If the network is normal, go to **2**.
2. Check the network connectivity between the IP address of the active management node and the IP address of the abnormal node in the cluster.
3. If the network is disconnected, contact O&M personnel to rectify the network fault to ensure that the network meets service requirements.

## Host Status

**Indicator:** Host Status

**Description:** This indicator is used to check whether the host status is normal. If a node is faulty, the host is unhealthy.

**Recovery Guide:** If the indicator is abnormal, rectify the fault by referring to ALM-12006.

## Alarm Check

**Indicator:** Alarm Check

**Description:** This indicator is used to check whether alarms exist on the host. If alarms exist, the service is unhealthy.

**Recovery Guide:** If this indicator is abnormal, you can rectify the fault by referring to the alarm handling guide.

## 11.8.9 HDFS Health Check Indicators

### Average Packet Sending Time

**Indicator:** Average Packet Sending Time

**Description:** This indicator is used to collect statistics on the average time for the DataNode in the HDFS to execute SendPacket each time. If the average time is greater than 2,000,000 ns, the DataNode is unhealthy.

**Recovery Guide:** If the indicator is abnormal, check whether the network speed of the cluster is normal and whether the memory or CPU usage is too high. Check whether the HDFS load in the cluster is high.

### Service Health Status

**Indicator:** Service Status

**Description:** This indicator is used to check whether the HDFS service status is normal. If a node is faulty, the host is unhealthy.

**Recovery Guide:** If the indicator is abnormal, check whether the health status of the KrbServer, LdapServer and ZooKeeper services are faulty. If yes, rectify the fault. Then, check whether the file writing failure is caused by HDFS SafeMode ON. Use the client to check whether data cannot be written into HDFS and locate the cause of the HDFS data writing failure. Handle the alarm following instructions in the alarm processing document.

### Alarm Check

**Indicator:** Alarm Information

**Description:** This indicator is used to check whether alarms exist. If alarms exist, the service is unhealthy.

**Recovery Guide:** If this indicator is abnormal, you can rectify the fault by referring to the alarm handling guide.

## 11.8.10 Hive Health Check Indicators

### Maximum Number of Sessions Allowed by HiveServer

**Indicator:** Maximum Number of Sessions Allowed by HiveServer

**Description:** This indicator is used to check the maximum number of sessions that can be connected to Hive.

**Recovery Guide:** If this indicator is abnormal, you can rectify the fault by referring to the alarm handling guide.

### Number of Sessions Connected to HiveServer

**Indicator:** Number of Sessions Connected to HiveServer

**Description:** This indicator is used to check the number of Hive connections.

**Recovery Guide:** If this indicator is abnormal, you can rectify the fault by referring to the alarm handling guide.

## Service Health Status

**Indicator:** Service Status

**Description:** This indicator is used to check whether the Hive service status is normal. If the status is abnormal, the service is unhealthy.

**Recovery Guide:** If this indicator is abnormal, you can rectify the fault by referring to the alarm handling guide.

## Alarm Check

**Indicator:** Alarm Information

**Description:** This indicator is used to check whether alarms exist on the host. If alarms exist, the service is unhealthy.

**Recovery Guide:** If this indicator is abnormal, you can rectify the fault by referring to the alarm handling guide.

## 11.8.11 Kafka Health Check Indicators

### Number of Available Broker Nodes

**Indicator:** Number of Brokers

**Description:** This indicator is used to check the number of available Broker nodes in a cluster. If the number of available Broker nodes in a cluster is less than 2, the cluster is unhealthy.

**Recovery Guide:** If the indicator is abnormal, go to the Kafka service instance page and click the host name of the unavailable Broker instance. View the host health status in the **Overview** area. If the host health status is **Good**, rectify the fault by referring to the alarm handling suggestions in **Process Fault**. If the status is not **Good**, rectify the fault by referring to the handling procedure of the **Node Fault** alarm.

### Service Health Status

**Indicator:** Service Status

**Description:** This indicator is used to check whether the Kafka service status is normal. If the status is abnormal, the service is unhealthy.

**Recovery Guide:** If the indicator is abnormal, rectify the fault by referring to the alarm "Kafka Service Unavailable".

### Alarm Check

**Indicator:** Alarm Information

**Description:** This indicator is used to check whether alarms exist. If alarms exist, the service is unhealthy.



**Recovery Guide:** If this indicator is abnormal, you can rectify the fault by referring to the alarm handling guide.

## 11.8.12 KrbServer Health Check Indicators

### KerberosAdmin Service Availability

**Indicator:** KerberosAdmin Service Availability

**Description:** The system checks the KerberosAdmin service status. If the check result is abnormal, the KerberosAdmin service is unavailable.

**Recovery Guide:** If the indicator check result is abnormal, the possible cause is that the node where the KerberosAdmin service is located is faulty or the SlapdServer service is unavailable. During the KerberosAdmin service recovery, try the following operations:

1. Check whether the node where the KerberosAdmin service locates is faulty.
2. Check whether the SlapdServer service is unavailable.

### KerberosServer Service Availability

**Indicator:** KerberosServer Service Availability

**Description:** The system checks the KerberosServer service status. If the check result is abnormal, the KerberosServer service is unavailable.

**Recovery Guide:** If the indicator check result is abnormal, the possible cause is that the node where the KerberosServer service is located is faulty or the SlapdServer service is unavailable. During the KerberosServer service recovery, try the following operations:

1. Check whether the node where the KerberosServer service locates is faulty.
2. Check whether the SlapdServer service is unavailable.

### Service Health Status

**Indicator:** Service Status

**Description:** The system checks the KrbServer service status. If the check result is abnormal, the KrbServer service is unavailable.

**Recovery Guide:** If the indicator check result is abnormal, the possible cause is that the node where the KrbServer service resides is faulty or the LdapServer service is unavailable. For details, see the handling procedure of ALM-25500.

### Alarm Check

**Indicator:** Alarm Information

**Description:** This indicator is used to check the alarm information about the KrbServer service. If any alarms exist, the KrbServer service may be abnormal.

**Recovery Guide:** If this indicator check result is abnormal, see the related alarm document to handle the alarms.

## 11.8.13 LdapServer Health Check Indicators

### SlapdServer Service Availability

**Indicator:** SlapdServer Service Availability

**Description:** The system checks the SlapdServer service status. If the status is abnormal, the SlapdServer service is unavailable.

**Recovery Guide:** If the indicator check result is abnormal, the possible cause is that the node where the SlapdServer service is located is faulty or the SlapdServer process is faulty. During the SlapdServer service recovery, try the following operations:

1. Check whether the node where the SlapdServer service locates is faulty. For details, see ALM-12006.
2. Check whether the SlapdServer process is normal. For details, see ALM-12007.

### Service Health Status

**Indicator:** Service Status

**Description:** This indicator is used to check the alarm information about the LdapServer service. If the status is abnormal, the LdapServer service is unavailable.

**Recovery Guide:** If the indicator check result is abnormal, the possible cause is that the node where the active LdapServer service resides is faulty or the active LdapServer process is faulty. For details, see ALM-25000.

### Alarm Check

**Indicator:** Alarm Information

**Description:** This indicator is used to check the alarm information about the LdapServer service. If any alarms exist, the LdapServer service may be abnormal.

**Recovery Guide:** If this indicator check result is abnormal, see the related alarm document to handle the alarms.

## 11.8.14 Loader Health Check Indicators

### ZooKeeper Health Status

**Indicator:** ZooKeeper health status

**Description:** This indicator is used to check whether the ZooKeeper health status is normal. If the status is abnormal, the ZooKeeper service is unhealthy.

**Recovery Guide:** If this indicator is abnormal, you can rectify the fault by referring to the alarm handling guide.

### HDFS Health Status

**Indicator:** HDFS health status

**Description:** This indicator is used to check whether the HDFS health status is normal. If the status is abnormal, the service is unhealthy.

**Recovery Guide:** If this indicator is abnormal, you can rectify the fault by referring to the alarm handling guide.

## DBService Health Status

**Indicator:** DBService Health Status

**Description:** This indicator is used to check whether the DBService health status is normal. If the status is abnormal, the DBService service is unhealthy.

**Recovery Guide:** If this indicator is abnormal, you can rectify the fault by referring to the alarm handling guide.

## Yarn Health Status

**Indicator:** Yarn health status

**Description:** This indicator is used to check whether the Yarn health status is normal. If the status is abnormal, the service is unhealthy.

**Recovery Guide:** If this indicator is abnormal, you can rectify the fault by referring to the alarm handling guide.

## MapReduce Health Status

**Indicator:** MapReduce Health Status

**Description:** This indicator is used to check whether the MapReduce health status is normal. If the status is abnormal, the MapReduce service is unhealthy.

**Recovery Guide:** If this indicator is abnormal, you can rectify the fault by referring to the alarm handling guide.

## Loader Process Status

**Indicator:** Loader Process Status

**Description:** This indicator is used to check whether the Loader process is normal. If the status is abnormal, the service is unhealthy.

**Recovery Guide:** If this indicator is abnormal, you can rectify the fault by referring to the alarm handling guide.

## Service Health Status

**Indicator:** Service Status

**Description:** This indicator is used to check whether the Loader service status is normal. If the status is abnormal, the service is unhealthy.

**Recovery Guide:** If this indicator is abnormal, you can rectify the fault by referring to the alarm handling guide.

## Alarm Check

**Indicator:** Alarm Information

**Description:** This indicator is used to check whether alarms exist for loader. If alarms exist, the service is unhealthy.

**Recovery Guide:** If this indicator is abnormal, you can rectify the fault by referring to the alarm handling guide.

## 11.8.15 MapReduce Health Check Indicators

### Service Health Status

**Indicator:** Service Status

**Description:** This indicator is used to check whether the MapReduce service status is normal. If the status is abnormal, the service is unhealthy.

**Recovery Guide:** If this indicator is abnormal, you can rectify the fault by referring to the alarm handling guide.

## Alarm Check

**Indicator:** Alarm Information

**Description:** This indicator is used to check whether alarms exist. If alarms exist, the service is unhealthy.

**Recovery Guide:** If this indicator is abnormal, you can rectify the fault by referring to the alarm handling guide.

## 11.8.16 OMS Health Check Indicators

### OMS Status Check

**Indicator:** OMS Status Check

**Description:** The OMS status check includes the HA status check and resource status check. The HA status includes **active**, **standby**, and **NULL**, indicating the active node, standby node, and unknown, respectively. The resource status includes normal, abnormal, and NULL. If the HA status is NULL, the HA status is unhealthy. If the resource status is NULL or abnormal, the resource status is unhealthy.

**Table 11-27** OMS status description

Name	Description
HA state	<b>active:</b> indicates the active node. <b>standby:</b> indicates the standby node. <b>NULL:</b> unknown

Name	Description
Resource status	<p><b>normal:</b> All resources are normal.</p> <p><b>abnormal:</b> indicates that abnormal resources exist.</p> <p><b>NULL:</b> unknown</p>

**Recovery Guide:**

1. Log in to the active management node and run the **su - omm** command to switch to user **omm**. Run the `/${CONTROLLER_HOME}/sbin/status-oms.sh` command to check the status of OMS.
2. If the HA status is NULL, the system may be restarting. NULL is an intermediate state, and the HA status will automatically change to a normal state.
3. If the resource status is abnormal, certain component resources of FusionInsight Manager are abnormal. Check whether the status of components such as acs, aos cep, controller, feed\_watchdog, fms, gaussDB, httpd, iam, ntp, okerberos, oldap, pms, and tomcat component is normal.
4. If any Manager component resource is abnormal, see Manager component status check to rectify the fault.

**Manager Component Status Check**

**Indicator:** Manager Component Status Check

**Description:** This indicator is used to check the running status and HA status of Manager components. The resource running status includes **Normal** and **Abnormal**, and the resource HA status includes **Normal** and **Exception**. Manager components include Acs, Aos, Cep, Controller, feed\_watchdog, Floatip, Fms, GaussDB, HeartBeatCheck, httpd, IAM, NTP, Okerberos, OLDAP, PMS, and Tomcat. If the running status and HA status is not Normal, the check result is unhealthy.

**Table 11-28** Manager status description

Name	Description
Resource running status:	<p><b>Normal:</b> The system is running properly.</p> <p><b>Abnormal:</b> The running is abnormal.</p> <p><b>Stopped:</b> The task is stopped.</p> <p><b>Unknown:</b> The status is unknown.</p> <p><b>Starting:</b> The process is being started.</p> <p><b>Stopping:</b> The task is being stopped.</p> <p><b>Active_normal:</b> The active node is running properly.</p> <p><b>Standby_normal:</b> The standby node is running properly.</p> <p><b>Raising_active:</b> The node is being promoted to be the active node.</p> <p><b>Lowning_standby:</b> The node is being set to be the standby node.</p> <p><b>No_action:</b> the action does not exist.</p> <p><b>Repairing:</b> The disk is being repaired.</p> <p><b>NULL:</b> unknown</p>
Resource HA status	<p><b>Normal:</b> the status is normal.</p> <p><b>Exception:</b> indicates a fault.</p> <p><b>Non_steady:</b> indicates the non-steady state.</p> <p><b>Unknown:</b> unknown</p> <p><b>NULL:</b> unknown</p>

**Recovery Guide:**

1. Log in to the active management node and run the **su - omm** command to switch to user **omm**. Run the **`\${CONTROLLER\_HOME}/sbin/status-oms.sh** command to check the status of OMS.
2. If floatip, okerberos, and oldap are abnormal, handle the problems by referring to ALM-12002, ALM-12004, and ALM-12005 respectively.
3. If other resources are abnormal, you are advised to view the logs of the faulty modules.

If controller resources are abnormal, view **/var/log/Bigdata/controller/controller.log** of the faulty node.

If CEP resources are abnormal, view **/var/log/Bigdata/omm/oms/cep/cep.log** of the faulty node.

If AOS resources are abnormal, view **/var/log/Bigdata/controller/aos/aos.log** of the faulty node.

If feed\_watchdog resources are abnormal, view **/var/log/Bigdata/watchdog/watchdog.log** of the abnormal node.

If HTTPD resources are abnormal, view `/var/log/Bigdata/httpd/error_log` of the abnormal node.

If FMS resources are abnormal, view `/var/log/Bigdata/omm/oms/fms/fms.log` of the abnormal node.

If PMS resources are abnormal, view `/var/log/Bigdata/omm/oms/pms/pms.log` of the abnormal node.

If IAM resources are abnormal, view `/var/log/Bigdata/omm/oms/iam/iam.log` of the abnormal node.

If the GaussDB resource is abnormal, check the `/var/log/Bigdata/omm/oms/db/omm_gaussdba.log` of the abnormal node.

If NTP resources are abnormal, view `/var/log/Bigdata/omm/oms/ha/scriptlog/ha_ntp.log` of the abnormal node.

If Tomcat resources are abnormal, view `/var/log/Bigdata/tomcat/catalina.log` of the abnormal node.

4. If the fault cannot be rectified based on the logs, contact O&M personnel and send the collected fault logs.

## OMA Running Status

**Indicator:** OMA Running Status

**Description:** This indicator is used to check the running status of the OMA. The status can be **Running** or **Stopped**. If the OMA is **Stopped**, the OMA is unhealthy.

**Recovery Guide:**

1. Log in to the unhealthy node and run the `su - omm` command to switch to user `omm`.
2. Run `${OMA_PATH}/restart_oma_app` to manually start the OMA and check again. If the check result is still unhealthy, go to [3](#).
3. If manually starting the OMA cannot resolve the problem, you are advised to check the OMA logs in `/var/log/Bigdata/omm/oma/omm_agent.log`.
4. If the fault cannot be rectified based on the logs, contact O&M personnel and send the collected fault logs.

## SSH Trust Between Each Node and the Active Management Node

**Indicator:** SSH Trust Between Each Node and the Active Management Node

**Description:** This indicator is used to check whether the SSH mutual trust is normal. If you can switch to another node through SSH from the active OMS node as user `omm` without the need of entering the password, SSH communication is normal. Otherwise, SSH communication is abnormal. In addition, if you can switch to another node through SSH from the active OMS node but fail to switch to the active OMS node from the other nodes, SSH communication is abnormal.

**Recovery Guide:**

1. If the indicator check result is abnormal, the SSH trust relationships between the nodes and the active management node are abnormal. In this case, check whether the permission of the `/home/omm` directory is `omm`. If non-omm users have the directory permission, the SSH trust relationship may be

abnormal. You are advised to run **chown omm:wheel** to modify the permission and check again. If the permission on the **/home/omm** directory is normal, go to [2](#).

2. The SSH trust relationship exception may cause heartbeat exceptions between Controller and NodeAgent, resulting in node fault alarms. In this case, rectify the fault by referring to the handling procedure of ALM-12006.

## Process Running Time

**Indicator:** Running Time of NodeAgent, Controller, and Tomcat

**Description:** This indicator is used to check the running time of the NodeAgent, Controller, and Tomcat processes. If the time is less than half an hour (1,800s), the process may have been restarted. You are advised to check the process after half an hour. If multiple check results indicate that the process runs for less than half an hour, the process is abnormal.

**Recovery Guide:**

1. Log in to the unhealthy node and run the **su - omm** command to switch to user **omm**.
2. Run the following command to check the PID based on the process name:  
**ps -ef | grep NodeAgent**
3. Run the following command to check the process startup time based on the PID:

**ps -p pid -o lstart**

4. Check whether the process start time is normal. If the process restarts repeatedly, go to [5](#).
5. View the related logs and analyze restart causes.

If the runtime of NodeAgent is abnormal, check **/var/log/Bigdata/nodeagent/agentlog/agent.log**.

If the Controller running time is abnormal, check the **/var/log/Bigdata/controller/controller.log** file.

If the Tomcat running time is abnormal, check the **/var/log/Bigdata/tomcat/web.log** file.

6. If the fault cannot be rectified based on the logs, contact O&M personnel and send the collected fault logs.

## Account and Password Expiration Check

**Indicator:** Account and Password Expiration Check

**Description:** This indicator checks the two operating system users **omm** and **ommdba** of MRS. For OS users, both the account and password expiration time must be checked. If the validity period of the account or password is not greater than 15 days, the account is abnormal.

**Recovery Guide:** If the validity period of the account or password is less than or equal to 15 days, contact O&M personnel.



## 11.8.17 Spark Health Check Indicators

### Service Health Status

**Indicator:** Service Status

**Description:** This indicator is used to check whether the Spark service status is normal. If the status is abnormal, the service is unhealthy.

**Recovery Guide:** If the indicator is abnormal, rectify the fault by referring to ALM-28001.

### Alarm Check

**Indicator:** Alarm Information

**Description:** This indicator is used to check whether alarms exist. If alarms exist, the service is unhealthy.

**Recovery Guide:** If this indicator is abnormal, you can rectify the fault by referring to the alarm handling guide.

## 11.8.18 Storm Health Check Indicators

### Number of Working Nodes

**Indicator:** Number of Supervisors

**Description:** This indicator is used to check the number of available Supervisors in a cluster. If the number of available Supervisors in a cluster is less than 1, the cluster is unhealthy.

**Recovery Guide:** If the indicator is abnormal, go to the Streaming service instance page and click the host name of the unavailable Supervisor instance. View the host health status in the **Overview** area. If the host health status is **Good**, rectify the fault by referring to ALM-12007 Process Faults. If the status is not **Good**, rectify the fault by referring to the handling procedure of the ALM-12006 Node Faults.

### Number of Idle Slots

**Indicator:** Number of Idle Slots

**Description:** This indicator is used to check the number of idle slots in a cluster. If the number of idle slots in a cluster is less than 1, the cluster is unhealthy.

**Recovery Guide:** If the indicator is abnormal, go to the Storm service instance page and check the health status of the Supervisor instance. If the health status of all Supervisor instances is **Good**, you need to expand the capacity of the Core node in the cluster. If not, rectify the fault by referring to ALM-12007 Process Faults.

### Service Health Status

**Indicator:** Service Status

**Description:** This indicator is used to check whether the Storm service status is normal. If the status is abnormal, the service is unhealthy.

**Recovery Guide:** If the indicator is abnormal, rectify the fault by referring to the alarm "ALM-26051 Storm Service Unavailable".

## Alarm Check

**Indicator:** Alarm Information

**Description:** This indicator is used to check whether alarms exist. If alarms exist, the service is unhealthy.

**Recovery Guide:** If this indicator is abnormal, you can rectify the fault by referring to the alarm handling guide.

## 11.8.19 Yarn Health Check Indicators

### Service Health Status

**Indicator:** Service Status

**Description:** This indicator is used to check whether the Yarn service status is normal. If the number of NodeManager nodes cannot be obtained, the system is unhealthy.

**Recovery Guide:** If this indicator is abnormal, you can handle the alarm by referring to the alarm handling guide and make sure that the network is normal.

## Alarm Check

**Indicator:** Alarm Information

**Description:** This indicator is used to check whether alarms exist. If alarms exist, the service is unhealthy.

**Recovery Guide:** If this indicator is abnormal, you can rectify the fault by referring to the alarm handling guide.

## 11.8.20 ZooKeeper Health Check Indicators

### Average ZooKeeper Request Processing Latency

**Indicator:** Average ZooKeeper Service Request Processing Latency

**Description:** This indicator is used to check the average delay for the ZooKeeper service to process requests. If the average delay is greater than 300 ms, the ZooKeeper service is unhealthy.

**Recovery Guide:** If the indicator is abnormal, check whether the network speed of the cluster is normal and whether the memory or CPU usage is too high.

### ZooKeeper Connections Usage

**Indicator:** ZooKeeper Connections Usage

**Description:** This indicator is used to check whether the ZooKeeper memory usage exceeds 80%. If the disk usage exceeds the threshold, the system is unhealthy.

**Recovery Guide:** If the indicator is abnormal, you are advised to increase the memory available for the ZooKeeper service. The method of increasing the memory is as follows: Increase the value of **-Xmx** in the **GC\_OPTS** configuration item in the ZooKeeper service. After the modification, restart the ZooKeeper service for the configuration to take effect.

## Service Health Status

**Indicator:** Service Status

**Description:** This indicator is used to check whether ZooKeeper service status is normal. If the status is abnormal, the service is unhealthy.

**Recovery Guide:** If the indicator is abnormal, check whether the health status of the KrbServer and LdapServer services is faulty. If yes, rectify the fault. Log in to the ZooKeeper client, check whether the ZooKeeper data writing fails. If yes, find the failure cause based on the error message and handle the fault according to error message. Rectify the fault by following the procedure for handling ALM-13000.

## Alarm Check

**Indicator:** Alarm Information

**Description:** This indicator is used to check whether alarms exist. If alarms exist, the service is unhealthy.

**Recovery Guide:** If this indicator is abnormal, you can rectify the fault by referring to the alarm handling guide.

# 11.9 Static Service Pool Management

## 11.9.1 Viewing the Status of a Static Service Pool

### Scenario

MRS Manager manages and isolates service resources that are not running on YARN through the static service resource pool. It dynamically manages the total CPU, I/O, and memory resources that can be used by HDFS and YARN on the deployment node. The system supports time-based automatic adjustment of static service resource pools. This enables the cluster to automatically adjust the parameter values at different periods to ensure more efficient resource utilization.

On MRS Manager, you can view the monitoring metrics of the resources used by each service in the static service pool. The monitoring metrics are as follows:

- Service Total CPU Usage
- Service Total Disk I/O Read Speed
- Service Total Disk I/O Write Speed

- Service Total Memory Usage

## Procedure

**Step 1** On MRS Manager, click **System**. In the **Resource** area, click **Configure Static Service Pool**.

**Step 2** Click **Status**.

**Step 3** Check the system resource adjustment base values.

- **System Resource Adjustment Base** indicates the maximum volume of resources that can be used by each node in the cluster. If a node has only one service, the service exclusively occupies the available resources on the node. If a node has multiple services, all services share the available resources on the node.
- **CPU(%)** indicates the maximum number of CPUs that can be used by services on a node.
- **Memory(%)** indicates the maximum memory that can be used by services on a node.

**Step 4** Check the cluster service resource usage.

In the chart area, select **All services** from the service drop-down list box. The resource usage status of all services in the service pool is displayed.

### NOTE

**Effective Configuration Group** indicates the resource control configuration group used by the cluster service. By default, the **default** configuration group is used at all time every day, indicating that the cluster service can use all CPUs and 70% memory of the node.

**Step 5** View the resource usage of a single service.

In the chart area, select a service from the service drop-down list box. The resource usage status of the service is displayed.

**Step 6** You can set the interval for automatically refreshing the page.

The following refresh interval options are supported:

- **Refresh every 30 seconds**
- **Refresh every 60 seconds**
- **Stop refreshing**

**Step 7** In the **Period** area, select a time range for viewing service resources. The options are as follows:

- Real time
- Last 3 hours
- Last 6 hours
- Last 24 hours
- Last week
- Last month
- Last 3 months

- Last 6 months
- Customize: If you select this option, you can customize the period for viewing monitoring data.

**Step 8** Click **View** to view the service resource data in the corresponding time range.

**Step 9** Customize a service resource report.

1. Click **Customize** and select the service source indicators to be displayed.
  - Service Total Disk I/O Read Speed
  - Service Total Memory Usage
  - Service Total Disk I/O Write Speed
  - Service Total CPU Usage
2. Click **OK** to save the selected monitoring metrics for display.

 **NOTE**

Click **Clear** to cancel all the selected monitoring metrics in a batch.

**Step 10** Export a monitoring report.

Click **Export**. MRS Manager will generate a report about the selected service resources in a specified time of period. Save the report.

 **NOTE**

To view the curve charts of monitoring metrics in a specified period, click **View**.

----End

## 11.9.2 Configuring a Static Service Pool

### Scenario

If you need to control the node resources that can be used by the cluster service or the CPU usage of the node used by the cluster in different time periods, you can adjust the resource base on MRS Manager and customize the resource configuration groups.

### Prerequisites

- After the static service pool is configured, the HDFS and YARN services need to be restarted. During the restart, the services are unavailable.
- After a static service pool is configured, the maximum number of resources used by each service and role instance cannot exceed the upper limit.

### Procedure

**Step 1** Modify the system resource adjustment base.

1. On MRS Manager, click **System**. In the **Resource** area, click **Configure Static Service Pool**.
2. Click **Configuration**. The service pool configuration group management page is displayed.

3. In the **System Resource Adjustment Base** area, change the values of **CPU(%)** and **Memory(%)** .

Modifying **System Resource Adjustment Base** limits the maximum physical CPU and memory resource percentage of nodes that can be used by the Flume, HBase, HDFS, Impala and YARN services. If multiple services are deployed on the same node, the maximum physical resource usage of all services cannot exceed the adjusted CPU or memory usage.


4. Click **Next**.

If you need to modify the parameters again, click **Previous** in the lower part of the page.

**Step 2** Modify the **default** configuration group of the service pool.

1. Click **default**. In the **Service Pool Configuration** table, set **CPU LIMIT(%)**, **CPU SHARE(%)**, **I/O(%)**, and **Memory(%)** for the Flume, HBase, HDFS, Impala and YARN services.

 **NOTE**

- The sum of **CPU LIMIT(%)** used by all services can exceed 100%.
  - The sum of **CPU SHARE(%)** and **I/O(%)** used by all services must be 100%. For example, if CPU resources are allocated to the HDFS and Yarn services, the total CPU resources allocated to the two services are 100%.
  - The sum of **Memory(%)** used by all services can be greater than, smaller than, or equal to 100%.
  - **Memory(%)** cannot take effect dynamically and can only be modified in the default configuration group.
2. Click in the blank area of the page to complete the editing. MRS Manager generates the correct values of service pool parameters in the **Detailed Configuration** area based on the cluster hardware resources and allocation information.
  3. You can click  on the right of **Detailed Configuration** to modify the parameter values of the service pool based on service requirements.



In the **Service Pool Configuration** area, click the specified service name. The **Detailed Configuration** area displays only the parameters of the service. Manual changing of parameter values does not refresh the service resource usage. In added configuration groups, the configuration group numbers of the parameters that take effect dynamically will be displayed. For example, **HBase: RegionServer: dynamic-config1.RES\_CPUSET\_PERCENTAGE**. The parameter functions do not change.

**Table 11-29** Parameters of the static service pool

Parameter	Description
<ul style="list-style-type: none"> <li>- RES_CPUSET_PERCENTAGE</li> <li>- dynamic-configX.RES_CPUSET_PERCENTAGE</li> </ul>	Configures the service CPU percentage.



Parameter	Description
<ul style="list-style-type: none"> <li>- RES_CPU_SHARE</li> <li>- dynamic-configX.RES_CPU_SHARE</li> </ul>	Configures the service CPU share.
<ul style="list-style-type: none"> <li>- RES_BLKIO_WEIGHT</li> <li>- dynamic-configX.RES_BLKIO_WEIGHT</li> </ul>	Configures service I/O usage.
HBASE_HEAPSIZE	Configures the maximum JVM memory for RegionServer.
HADOOP_HEAPSIZE	Configures the maximum JVM memory of a DataNode.
yarn.nodemanager.resource.memory-mb	Configures the memory that can be used by NodeManager on the current node.
dfs.datanode.max.locked.memory	Configures the maximum memory that can be used by a DataNode as the HDFS cache.
FLUME_HEAPSIZE	Configures the maximum JVM memory that can be used by each Flume instance.
IMPALAD_MEM_LIMIT	Configures the maximum memory that can be used by an Impalad instance.

**Step 3** Add a customized resource configuration group.

1. Determine whether to automatically adjust resource configurations based on the time.  
 If yes, go to [Step 3.2](#).  
 If no, go to [Step 4](#).
2. Click  to add a resource configuration group. In the **Scheduling Time** area, click . The time policy configuration page is displayed.  
 Modify the following parameters based on service requirements and click **OK**.
  - **Repeat**: If selected, the resource configuration group runs repeatedly based on the scheduling period. If not selected, set the date and time when the configuration of the group of resources can be applied.
  - **Repeat Policy**: can be set to **Daily**, **Weekly**, and **Monthly**. This parameter is valid only when **Repeat** is selected.
  - **Between**: indicates the time period between the start time and end time when the resource configuration is applied. Set a unique time range. If the time range overlaps with that of an existing group of resource configuration, the time range cannot be saved. This parameter is valid only when **Repeat** is selected.

 **NOTE**

- The **default** group of resource configuration takes effect in all undefined time segments.
  - The newly added resource group is a parameter set that takes effect dynamically in a specified time range.
  - The newly added resource group can be deleted. A maximum of four resource configuration groups that take effect dynamically can be added.
  - Select a repetition policy. If the end time is earlier than the start time, the next day is labeled by default. For example, if a validity period ranges from 22:00 to 06:00, the customized resource configuration takes effect from 22:00 on the current day to 06:00 on the next day.
  - If the repeat policy types of multiple configuration groups are different, the time ranges can overlap. The policy types are listed as follows by priority from low to high: daily, weekly, and monthly. The following is an example. There are two resource configuration groups using the monthly and daily policies, respectively. Their application time ranges in a day overlap as follows: [04:00 to 07:00] and [06:00 to 08:00]. In this case, the configuration of the group that uses the monthly policy prevails.
  - If the repeat policy types of multiple resource configuration groups are the same, the time ranges of different dates can overlap. For example, if there are two weekly scheduling groups, you can set the same time range on different day for them, such as to 04:00 to 07:00, on Monday and Wednesday, respectively.
3. On the **Service Pool Configuration** page, modify the resource configuration of each service. Click the blank area on the page to complete the editing, and go to [Step 4](#).

You can click  on the right of **Service Pool Configuration** to modify the parameters. Click  in the **Detailed Configuration** area to manually update the parameter values generated by the system based on service requirements.

**Step 4** Saves the settings.

Click **Save**. In the **Save Configuration** dialog box, select **Restart the affected services or instances**. Click **OK** to save the settings and restart related services.

**Operation succeeded** is displayed. click **Finish**. The service is started successfully.

----End

## 11.10 Tenant Management

### 11.10.1 Overview

#### Definition

An MRS cluster provides various resources and services for multiple organizations, departments, or applications to share. The cluster provides tenants as a logical entity to use these resources and services. A mode involving different tenants is called multi-tenant mode. Currently, only the analysis cluster supports tenant management.



## Principles

The MRS cluster provides the multi-tenant function. It supports a layered tenant model and allows dynamic adding or deleting of tenants to isolate resources. It dynamically manages and configures tenants' computing and storage resources.

The computing resources indicate tenants' Yarn task queue resources. The task queue quota can be modified, and the task queue usage status and statistics can be viewed.

The storage resources can be stored on HDFS. You can add and delete the HDFS storage directories of tenants, and set the quotas of file quantity and the storage space of the directories.

As the unified tenant management platform of MRS clusters, MRS Manager provides enterprises with time-tested multi-tenant management models, enabling centralized tenant and service management. Tenants can create and manage tenants in a cluster based on service requirements.

- Roles, computing resources, and storage resources are automatically created when tenants are created. By default, all permissions of the new computing resources and storage resources are allocated to a tenant's roles.
- Permissions to view the current tenant's resources, add a subtenant, and manage the subtenant's resources are granted to the tenant's roles by default.
- After you have modified the tenant's computing or storage resources, permissions of the tenant's roles are automatically updated.

MRS Manager supports a maximum of 512 tenants. The tenants that are created by default in the system contain **default**. Tenants that are in the topmost layer with the default tenant are called level-1 tenants.

## Resource Pools

Yarn task queues support only the label-based scheduling policy. This policy enables Yarn task queues to associate NodeManagers that have specific node labels. In this way, Yarn tasks run on specified nodes so that tasks are scheduled and certain hardware resources are utilized. For example, Yarn tasks requiring a large memory capacity can run on nodes with a large memory capacity by means of label association, preventing poor service performance.

In an MRS cluster, the tenant logically divides Yarn cluster nodes to combine multiple NodeManagers into a resource pool. Yarn task queues can be associated with specified resource pools by configuring queue capacity policies, ensuring efficient and independent resource utilization in the resource pools.

MRS Manager supports a maximum of 50 resource pools. The system has a **Default** resource pool.

### 11.10.2 Creating a Tenant

#### Scenario

You can create a tenant on MRS Manager to specify the resource usage.

## Prerequisites

- A tenant name has been planned. The name must not be the same as that of a role or Yarn queue that exists in the current cluster.
- If a tenant requires storage resources, a storage directory has been planned based on service requirements, and the planned directory does not exist under the HDFS directory.
- The resources that can be allocated to the current tenant have been planned and the sum of the resource percentages of direct sub-tenants under the parent tenant at every level does not exceed 100%.

## Procedure

**Step 1** On MRS Manager, click **Tenant**.

**Step 2** Click **Create Tenant**. On the page that is displayed, configure tenant properties.

**Table 11-30** Tenant parameters

Parameter	Description
Name	Specifies the name of the current tenant. The value consists of 3 to 20 characters, and can contain letters, digits, and underscores (_).
Tenant Type	The options include <b>Leaf</b> and <b>Non-leaf</b> . If <b>Leaf</b> is selected, the current tenant is a leaf tenant and no sub-tenant can be added. If <b>Non-leaf</b> is selected, sub-tenants can be added to the current tenant.
Dynamic Resources	Specifies the dynamic computing resources for the current tenant. The system automatically creates a task queue named after the tenant name in Yarn. When dynamic resources are not <b>Yarn</b> , the system does not automatically create a task queue.
Default Resource Pool Capacity (%)	Specifies the percentage of the computing resources used by the current tenant in the <b>default</b> resource pool.
Default Resource Pool Max. Capacity (%)	Specifies the maximum percentage of the computing resources used by the current tenant in the <b>default</b> resource pool.
Storage Resource	Specifies storage resources for the current tenant. The system automatically creates a file folder named after the tenant name in the <b>/tenant</b> directory. When a tenant is created for the first time, the system automatically creates the <b>/tenant</b> directory in the HDFS root directory. If storage resources are not <b>HDFS</b> , the system does not create a storage directory under the root directory of HDFS.

Parameter	Description
Space Quota (MB)	<p>Specifies the quota for HDFS storage space used by the current tenant. The value ranges from <b>1</b> to <b>8796093022208</b>. The unit is MB. This parameter indicates the maximum HDFS storage space that can be used by a tenant, but does not indicate the actual space used. If the value is greater than the size of the HDFS physical disk, the maximum space available is the full space of the oHDFS physical disk.</p> <p><b>NOTE</b> To ensure data reliability, one copy of a file is automatically generated when the file is stored in HDFS. That is, two copies of the same file are stored by default. The HDFS storage space indicates the total disk space occupied by all these copies. For example, if the value of <b>Storage Space Quota</b> is set to <b>500</b>, the actual space for storing files is about 250 MB (<math>500/2 = 250</math>).</p>
Storage Path	<p>Specifies the tenant's HDFS storage directory. The system automatically creates a file folder named after the tenant name in the <b>/tenant</b> directory by default. For example, the default HDFS storage directory for tenant <b>ta1</b> is <b>tenant/ta1</b>. When a tenant is created for the first time, the system automatically creates the <b>/tenant</b> directory in the HDFS root directory. The storage path is customizable.</p>
Service	<p>Specifies other service resources associated with the current tenant. HBase is supported. To configure this parameter, click <b>Associate Services</b>. In the dialog box that is displayed, set <b>Service</b> to <b>HBase</b>. If <b>Association Mode</b> is set to <b>Exclusive</b>, service resources are occupied exclusively. If <b>share</b> is selected, service resources are shared.</p>
Description	<p>Specifies the description of the current tenant.</p>

**Step 3** Click **OK** to save the settings.

It takes a few minutes to save the settings. If the **Tenant created successfully** is displayed in the upper-right corner, the tenant is added successfully.

 **NOTE**

- Roles, computing resources, and storage resources are automatically created when tenants are created.
- The new role has permissions on the computing and storage resources. The role and its permissions are controlled by the system automatically and cannot be controlled manually under **Manage Role**.
- If you want to use the tenant, create a system user and assign the `Manager_tenant` role and the role corresponding to the tenant to the user. For details, see [Creating a User](#).

----End

## Related Tasks

Viewing an added tenant

**Step 1** On MRS Manager, click **Tenant**.

**Step 2** In the tenant list on the left, click the name of the added tenant.

The **Summary** tab is displayed on the right by default.

**Step 3** View **Basic Information**, **Resource Quota**, and **Statistics** of the tenant.

If HDFS is in the **Stopped** state, **Available** and **Used** of **Space** in **Resource Quota** are **unknown**.

----End

## 11.10.3 Creating a Sub-tenant

### Scenario

You can create a sub-tenant on MRS Manager if the resources of the current tenant need to be further allocated.

### Prerequisites

- A parent tenant has been added.
- A tenant name has been planned. The name must not be the same as that of a role or Yarn queue that exists in the current cluster.
- If a sub-tenant requires storage resources, a storage directory has been planned based on service requirements, and the planned directory does not exist under the storage directory of the parent tenant.
- The resources that can be allocated to the current tenant have been planned and the sum of the resource percentages of direct sub-tenants under the parent tenant at every level does not exceed 100%.

### Procedure

**Step 1** On MRS Manager, click **Tenant**.

**Step 2** In the tenant list on the left, move the cursor to the tenant node to which a sub-tenant is to be added. Click **Create sub-tenant**. On the displayed page, configure the sub-tenant attributes according to the following table:

**Table 11-31** Sub-tenant parameters

Parameter	Description
Parent tenant	Specifies the name of the parent tenant.
Name	Specifies the name of the current tenant. The value consists of 3 to 20 characters, and can contain letters, digits, and underscores (_).

Parameter	Description
Tenant Type	The options include <b>Leaf</b> and <b>Non-leaf</b> . If <b>Leaf</b> is selected, the current tenant is a leaf tenant and no sub-tenant can be added. If <b>Non-leaf</b> is selected, sub-tenants can be added to the current tenant.
Dynamic Resources	Specifies the dynamic computing resources for the current tenant. The system automatically creates a task queue named after the sub-tenant name in the Yarn parent queue. When dynamic resources are not <b>Yarn</b> , the system does not automatically create a task queue. If the parent tenant does not have dynamic resources, the sub-tenant cannot use dynamic resources.
Default Resource Pool Capacity (%)	Specifies the percentage of the resources used by the current tenant. The base value is the total resources of the parent tenant.
Default Resource Pool Max. Capacity (%)	Specifies the maximum percentage of the computing resources used by the current tenant. The base value is the total resources of the parent tenant.
Storage Resource	Specifies storage resources for the current tenant. The system automatically creates a file in the HDFS parent tenant directory. The file is named the same as the name of the sub-tenant. If storage resources are not <b>HDFS</b> , the system does not create a storage directory under the root directory of HDFS. If the parent tenant does not have storage resources, the sub-tenant cannot use storage resources.
Space Quota (MB)	<p>Specifies the quota for HDFS storage space used by the current tenant. The minimum value is 1, and the maximum value is the total storage quota of the parent tenant. The unit is MB. This parameter indicates the maximum HDFS storage space that can be used by a tenant, but does not indicate the actual space used. If the value is greater than the size of the HDFS physical disk, the maximum space available is the full space of the oHDFS physical disk. If the quota is greater than the quota of the parent tenant, the actual storage capacity is subject to the quota of the parent tenant.</p> <p><b>NOTE</b> To ensure data reliability, one copy of a file is automatically generated when the file is stored in HDFS. That is, two copies of the same file are stored by default. The HDFS storage space indicates the total disk space occupied by all these copies. For example, if the value is set to <b>500</b>, the actual space for storing files is about 250 MB (500/2 = 250).</p>

Parameter	Description
Storage Path	Specifies the tenant's HDFS storage directory. The system automatically creates a file folder named after the sub-tenant name in the directory of the parent tenant by default. For example, if the sub-tenant is <b>ta1s</b> and the parent directory is <b>tenant/ta1</b> , the system sets this parameter for the sub-tenant to <b>tenant/ta1/ta1s</b> . The storage path is customizable in the parent directory. The parent directory for the storage path must be the storage directory of the parent tenant.
Service	Specifies other service resources associated with the current tenant. HBase is supported. To configure this parameter, click <b>Associate Services</b> . In the dialog box that is displayed, set <b>Service</b> to <b>HBase</b> . If <b>Association Mode</b> is set to <b>Exclusive</b> , service resources are occupied exclusively. If <b>share</b> is selected, service resources are shared.
Description	Specifies the description of the current tenant.

**Step 3** Click **OK** to save the settings.

It takes a few minutes to save the settings. If the **Tenant created successfully** is displayed in the upper-right corner, the tenant is added successfully. The tenant is created successfully.

 **NOTE**

- Roles, computing resources, and storage resources are automatically created when tenants are created.
- The new role has permissions on the computing and storage resources. The role and its permissions are controlled by the system automatically and cannot be controlled manually under **Manage Role**.
- When using this tenant, create a system user and assign the user a related tenant role. For details, see [Creating a User](#).

----End

## 11.10.4 Deleting a tenant

### Scenario

You can delete a tenant that is not required on MRS Manager.

### Prerequisites

- A tenant has been added.
- You have checked whether the tenant to be deleted has sub-tenants. If the tenant has sub-tenants, delete them; otherwise, you cannot delete the tenant.

- The role of the tenant to be deleted cannot be associated with any user or user group. For details about how to cancel the binding between a role and a user, see [Modifying User Information](#).

## Procedure

**Step 1** On MRS Manager, click **Tenant**.

**Step 2** In the tenant list on the left, move the cursor to the tenant node to be deleted and click **Delete**.

The **Delete Tenant** dialog box is displayed. If you want to save the tenant data, select **Reserve the data of this tenant**. Otherwise, the tenant's storage space will be deleted.

**Step 3** Click OK to save the settings.

It takes a few minutes to save the configuration. After the tenant is deleted successfully, the role and storage space of the tenant are also deleted.

### NOTE

- After the tenant is deleted, the task queue of the tenant still exists in Yarn.
- If you choose not to reserve data when deleting the parent tenant, data of sub-tenants is also deleted if the sub-tenants use storage resources.

----End

## 11.10.5 Managing a Tenant Directory

### Scenario

You can manage the HDFS storage directory used by a specific tenant on MRS Manager. The management operations include adding a tenant directory, modifying the directory file quota, modifying the storage space, and deleting a directory.

### Prerequisites

A tenant associated with HDFS storage resources has been added.

### Procedure

- Viewing a tenant directory
  - a. On MRS Manager, click **Tenant**.
  - b. In the tenant list on the left, click the target tenant.
  - c. Click the **Resource** tab.
  - d. View the **HDFS Storage** table.
    - The Quota column indicates the quantity quotas of files and directories.
    - The **Storage Space Quota** column indicates the storage space size of the tenant directory.

- Adding a tenant directory
  - a. On MRS Manager, click **Tenant**.
  - b. In the tenant list on the left, click the tenant whose HDFS storage directory needs to be added.
  - c. Click the **Resource** tab.
  - d. In the **HDFS Storage** table, click **Create Directory**.
    - In **Parent Directory**, select a storage directory of a parent tenant. This parameter applies only to sub-tenants. If the parent tenant has multiple directories, select any of them.
    - Set **Path** to a tenant directory path.

 **NOTE**

- If the current tenant is not a sub-tenant, the new path is created in the HDFS root directory.
- If the current tenant is a sub-tenant, the new path is created in the specified directory.

A complete HDFS storage directory can contain a maximum of 1,023 characters. An HDFS directory name contains digits, letters, spaces, and underscores (\_). The name cannot start or end with a space.

- Set **Quota** to the quotas of file and directory quantity. **Maximum Number of Files/Directories** is optional. Its value ranges from **1** to **9223372036854775806**.
- Set **Storage Space Quota** to the storage space size of the tenant directory. The value of **Storage Space Quota** ranges from **1** to **8796093022208**.

 **NOTE**

To ensure data reliability, one copy of a file is automatically generated when the file is stored in HDFS. That is, two copies of the same file are stored by default. The HDFS storage space indicates the total disk space occupied by all these copies. For example, if the value of **Storage Space Quota** is set to **500**, the actual space for storing files is about 250 MB ( $500/2 = 250$ ).

- e. Click **OK**. The system creates tenant directories in the HDFS root directory.
- Modify a tenant directory.
    - a. On MRS Manager, click **Tenant**.
    - b. In the tenant list on the left, click the tenant whose HDFS storage directory needs to be modified.
    - c. Click the **Resource** tab.
    - d. In the **HDFS Storage** table, click **Modify** in the **Operation** column of the specified tenant directory.
      - Set **Quota** to the quotas of file and directory quantity. **Maximum Number of Files/Directories** is optional. Its value ranges from **1** to **9223372036854775806**.



- Set **Storage Space Quota** to the storage space size of the tenant directory.

The value of **Storage Space Quota** ranges from **1** to **8796093022208**.

 **NOTE**

To ensure data reliability, one copy of a file is automatically generated when the file is stored in HDFS. That is, two copies of the same file are stored by default. The HDFS storage space indicates the total disk space occupied by all these copies. For example, if the value of **Storage Space Quota** is set to **500**, the actual space for storing files is about 250 MB ( $500/2 = 250$ ).

- e. Click **OK**.
- Delete a tenant directory.
  - a. On MRS Manager, click **Tenant**.
  - b. In the tenant list on the left, click the tenant whose HDFS storage directory needs to be deleted.
  - c. Click the **Resource** tab.
  - d. In the **HDFS Storage** table, click **Delete** in the **Operation** column of the specified tenant directory.

The default HDFS storage directory set during tenant creation cannot be deleted. Only the newly added HDFS storage directory can be deleted.
  - e. Click **OK**.

## 11.10.6 Restoring Tenant Data

### Scenario

Tenant data is stored on Manager and in cluster components by default. When components are restored from faults or reinstalled, some tenant configuration data may be abnormal. In this case, you can manually restore the tenant data.

### Procedure

**Step 1** On MRS Manager, click **Tenant**.

**Step 2** In the tenant list on the left, click a tenant node.

**Step 3** Check the status of the tenant data.

1. In **Summary**, check the color of the circle on the left of **Basic Information**. Green indicates that the tenant is available and gray indicates that the tenant is unavailable.
2. Click **Resources** and check the circle on the left of **Yarn** or **HDFS Storage**. Green indicates that the resource is available, and gray indicates that the resource is unavailable.
3. Click **Service Association** and check the **Status** column of the associated service table. **Good** indicates that the component can provide services for the associated tenant. **Bad** indicates that the component cannot provide services for the tenant.

4. If any check result is abnormal, go to [Step 4](#) to restore tenant data.

**Step 4** Click **Restore Tenant Data**.

**Step 5** In the **Restore Tenant Data** window, select one or more components whose data needs to be restored. Click **OK**. The system automatically restores the tenant data.

----End

## 11.10.7 Creating a Resource Pool

### Scenario

In an MRS cluster, users can logically divide Yarn cluster nodes to combine multiple NodeManagers into a Yarn resource pool. Each NodeManager belongs to one resource pool only. The system contains a **Default** resource pool by default. All NodeManagers that are not added to customized resource pools belong to this resource pool.

You can create a customized resource pool on MRS Manager and add hosts that have not been added to other customized resource pools to it.

### Procedure

**Step 1** On MRS Manager, click **Tenant**.

**Step 2** Click the **Resource Pools** tab.

**Step 3** Click **Add Resource Pool**.

**Step 4** In **Create Resource Pool**, set the properties of the resource pool.

- **Name:** Enter a name for the resource pool. The name of the newly created resource pool cannot be **Default**.

The name consists of 1 to 20 characters and can contain digits, letters, and underscores (\_) but cannot start with an underscore (\_).

- **Hosts:** In the host list on the left, select the name of a specified host and click



to add the selected host to the resource pool. Only hosts in the cluster can be selected. The host list of a resource pool can be left blank.

**Step 5** Click **OK**.

**Step 6** After a resource pool is created, users can view the **Name**, **Members**, **Type**, **vCore** and **Memory** in the resource pool list. Hosts that are added to the customized resource pool are no longer members of the **Default** resource pool.

----End

## 11.10.8 Modifying a Resource Pool

### Scenario

You can modify members of an existing resource pool on MRS Manager.



## Procedure

**Step 1** On MRS Manager, click **Tenant**.

**Step 2** Click the **Resource Pools** tab.

**Step 3** Locate the row that contains the specified resource pool, and click **Modify** in the **Operation** column.

**Step 4** In **Modify Resource Pool**, modify **Added Hosts**.

- Adding a host: Select the name of a specified host in host list on the left and click  to add the selected host to the resource pool.
- Deleting a host: In the host list on the right, select the name of a specified host and click  to add the selected host to the resource pool. The host list of a resource pool can be left blank.

**Step 5** Click **OK**.

----End

## 11.10.9 Deleting a Resource Pool

### Scenario

You can delete an existing resource pool on MRS Manager.

### Prerequisites

- Any queue in a cluster cannot use the resource pool to be deleted as the default resource pool. Before deleting the resource pool, cancel the default resource pool. For details, see [Configuring a Queue](#).
- Resource distribution policies of all queues have been cleared from the resource pool being deleted. For details, see [Clearing Configuration of a Queue](#).

## Procedure

**Step 1** On MRS Manager, click **Tenant**.

**Step 2** Click the **Resource Pools** tab.

**Step 3** Locate the row that contains the specified resource pool, and click **Delete** in the **Operation** column.

In the displayed dialog box, click **OK**.

----End

## 11.10.10 Configuring a Queue

### Scenario

This section describes how to modify the queue configuration for a specified tenant on MRS Manager.


### Prerequisites

A tenant associated with Yarn and allocated dynamic resources has been added.

### Procedure

- Step 1** On MRS Manager, click **Tenant**.
- Step 2** Click the **Dynamic Resource Plan** tab.
- Step 3** Click the **Queue Configuration** tab.
- Step 4** In the tenant queue table, click **Modify** in the **Operation** column of the specified tenant queue.

#### NOTE

In the tenant list on the left of the **Tenant Management** tab, click the target tenant. In the window that is displayed, choose **Resource**. On the page that is displayed, click  to open the queue modification page.

**Table 11-32** Queue configuration parameters

Parameter	Description
Maximum Application	Specifies the maximum number of applications. The value ranges from 1 to 2147483647.
Maximum AM Resource Percent	Specifies the maximum percentage of resources that can be used to run the ApplicationMaster in a cluster. The value ranges from 0 to 1.
Minimum User Limit Percent (%)	Specifies the minimum percentage of resources consumed by a user. The value ranges from 0 to 100.
User Limit Factor	Specifies the limit factor of the maximum user resource usage. The maximum user resource usage percentage can be obtained by multiplying the limit factor with the percentage of the tenant's actual resource usage in the cluster. The minimum value is <b>0</b> .
Status	Specifies the current status of a resource plan. The values are <b>Running</b> and <b>Stopped</b> .

Parameter	Description
Default Resource Pool	Specifies the resource pool used by a queue. The default value is <b>Default</b> . If you want to change the resource pool, configure the queue capacity first. For details, see <a href="#">Configuring the Queue Capacity Policy of a Resource Pool</a> .

----End

## 11.10.11 Configuring the Queue Capacity Policy of a Resource Pool

### Scenario

After a resource pool is added, the capacity policies of available resources need to be configured for Yarn task queues. This ensures that tasks in the resource pool are running properly. Each queue can be configured with the queue capacity policy of only one resource pool. Users can view the queues in any resource pool and configure queue capacity policies. After the queue policies are configured, Yarn task queues and resource pools are associated.

You can configure queue policies on MRS Manager.

### Prerequisites

- A resource pool has been added.
- The task queues are not associated with other resource pools. By default, all queues are associated with the **default** resource pool.
- You have synchronized IAM users. (On the **Dashboard** page, click **Synchronize** on the right side of **IAM User Sync** to synchronize IAM users.)

### Procedure

**Step 1** On MRS Manager, click **Tenant**.

**Step 2** Click the **Dynamic Resource Plan** tab.

**Step 3** In **Resource Pools**, select a specified resource pool.

**Available Resource Quota:** indicates that all resources in each resource pool are available for queues by default.

**Step 4** Locate the specified queue in the **Resource Allocation** table, and click **Modify** in the **Operation** column.

**Step 5** In **Modify Resource Allocation**, configure the resource capacity policy of the task queue in the resource pool.

- **Capacity (%)**: specifies the percentage of the current tenant's computing resource usage.
- **Maximum Capacity (%)**: specifies the percentage of the current tenant's maximum computing resource usage.

**Step 6** Click **OK** to save the settings.

----End

## 11.10.12 Clearing Configuration of a Queue

### Scenario

Users can clear the configuration of a queue on MRS Manager when the queue does not need resources from a resource pool or if a resource pool needs to be disassociated from the queue. Clearing queue configurations means that the resource capacity policy of the queue is canceled.

### Prerequisites

If a queue is to be unbound from a resource pool, this resource pool cannot serve as the default resource pool of the queue. Therefore, you must first change the default resource pool of the queue to another one. For details, see [Configuring a Queue](#).

### Procedure

**Step 1** On MRS Manager, click **Tenant**.

**Step 2** Click the **Dynamic Resource Plan** tab.

**Step 3** In **Resource Pools**, select a specified resource pool.

**Step 4** Locate the specified queue in the **Resource Allocation** table, and click **Clear** in the **Operation** column.

In the **Clear Queue Configuration** dialog box, click **OK** to clear the queue configuration in the current resource pool.

#### NOTE

If no resource capacity policy is configured for a queue, the clearing function is unavailable for the queue by default.

----End

## 11.11 Backup and Restoration

### 11.11.1 Introduction

#### Purpose

MRS Manager provides backup and restoration for user data and system data. The backup function is provided based on components to back up Manager data (including OMS data and LdapServer data), Hive user data, component metadata saved in DBService, and HDFS metadata.

Backup and restoration tasks are performed in the following scenarios:

- Routine backup is performed to ensure the data security of the system and components.
- If the system is faulty, the data backup can be used to recover the system.
- If the active cluster is completely faulty, a mirror cluster identical to the active cluster needs to be created. You can use the backup data to restore the active cluster.

**Table 11-33** Backing up metadata

Backup Type	Backup Content
OMS	Database data (excluding alarm data) and configuration data in the cluster management system to be backed up by default
LdapServer	User information, including the username, password, key, password policy, and group information
DBService	Metadata of the components (Hive) managed by DBService
NameNode	HDFS metadata.

## Principles

### Task

Before backup or restoration, you need to create a backup or restoration task and set task parameters, such as the task name, backup data source, and type of backup file save path. Data backup and restoration can be performed by executing backup and restoration tasks. When the Manager is used to recover the data of HDFS, HBase, Hive, and NameNode, no cluster can be accessed.

Each backup task can back up data of different data sources and generates an independent backup file for each data source. All the backup files generated in each backup task form a backup file set, which can be used in restoration tasks. Backup data can be stored on Linux local disks, local cluster HDFS, and standby cluster HDFS. The backup task provides the full backup or incremental backup policies. HDFS and Hive backup tasks support the incremental backup policy, while OMS, LdapServer, DBService, and NameNode backup tasks support only the full backup policy.

 **NOTE**

Task execution rules:

- If a task is being executed, the task cannot be executed repeatedly and other tasks cannot be started at the same time.
- The interval at which a periodical task is automatically executed must be greater than 120s; otherwise, the task is postponed and will be executed in the next period. Manual tasks can be executed at any interval.
- When a periodic task is to be automatically executed, the current time cannot be 120s later than the task start time; otherwise, the task is postponed and executed in the next period.
- When a periodic task is locked, it cannot be automatically executed and needs to be manually unlocked.
- Before an OMS, LdapServer, DBService, or NameNode backup task starts, ensure that the LocalBackup partition on the active management node has more than 20 GB available space. Otherwise, the backup task cannot be started.
- When you are planning backup and restoration tasks, select the data to be backed up or restored strictly based on the service logic, data store structure, and database or table association. The system creates a default periodic backup task **default** whose execution interval is 24 hours to perform full backup of OMS, LdapServer, DBService, and NameNode data to the Linux local disk.

## Specifications

**Table 11-34** Backup and restoration feature specifications

Item	Specifications
Maximum number of backup or restoration tasks	100
Number of concurrent running tasks	1
Maximum number of waiting tasks	199
Maximum size of backup files on a Linux local disk (GB)	600

**Table 11-35** Specifications of the **default** task

Item	OMS	LdapServer	DBService	NameNode
Backup period	1 hour			
Maximum number of copies	2			
Maximum size of a backup file	10 MB	20 MB	100 MB	1.5 GB



Item	OMS	LdapServer	DBService	NameNode
Maximum size of disk space used	20 MB	40 MB	200 MB	3 GB
Save path of backup data	<i>Data save path/LocalBackup/</i> of the active and standby management nodes			

 NOTE

The backup data of the **default** task must be periodically transferred and saved outside the cluster based on the enterprise O&M requirements.

## 11.11.2 Backing Up Metadata

### Scenario

To ensure the security of metadata either on a routine basis or before and after performing critical metadata operations (such as scale-out, scale-in, patch installation, upgrades, and migration), metadata must be backed up. The backup data can be used to recover the system if an exception occurs or if the operation has not achieved the expected result. This minimizes the adverse impact on services. Metadata includes data of OMS, LdapServer, DBService, and NameNode. MRS Manager data to be backed up includes OMS data and LdapServer data.

By default, metadata backup is supported by the **default** task. This section describes how to create a backup task and back up metadata on MRS Manager. Both automatic backup tasks and manual backup tasks are supported.

### Prerequisites

- A standby cluster for backing up data has been created, and the network is connected. The inbound rules of the two security groups on the peer cluster have been added to the two security groups in each cluster to allow all access requests of all protocols and ports of all ECSs in the security groups.
- The backup type, period, policy, and other specifications have been planned based on the service requirements and you have checked whether *Data storage path/LocalBackup/* has sufficient space on the active and standby management nodes.

### Procedure

**Step 1** Create a backup task.

1. On MRS Manager, choose **System > Back Up Data**.
2. Click **Create Backup Task**.

**Step 2** Configure a backup policy.

1. Set **Task Name** to the name of the backup task.

2. Set **Backup Mode** to the type of the backup task. **Periodic** indicates that the backup task is periodically executed. **Manual** indicates that the backup task is manually executed.

To create a periodic backup task, set the following parameters:

- **Started:** indicates the time when the task is started for the first time.
- **Period:** indicates the task execution interval. The options include **By hour** and **By day**.
- **Backup Policy:** indicates the volume of data to be backed up in each task execution. The options include **Full backup at the first time and incremental backup later**, **Full backup every time**, and **Full backup once every n times**. If you select **Full backup once every n times**, you need to specify the value of **n**.

**Step 3** Select backup sources.

In the **Configuration** area, select **OMS** and **LdapServer** under **Metadata**.

**Step 4** Set backup parameters.

1. Set **Path Type** of **OMS** and **LdapServer** to a backup directory type.

The following backup directory types are supported:

- **LocalDir:** indicates that the backup files are stored on the local disk of the active management node and the standby management node automatically synchronizes the backup files. By default, the backup files are stored in *Data storage path/LocalBackup/*. If you select **LocalDir**, you need to set the maximum number of copies to specify the number of backup files that can be retained in the backup directory.
- **LocalHDFS:** indicates that the backup files are stored in the HDFS directory of the current cluster. If you select **SFTP**, set the following parameters:
  - **Target Path:** indicates the HDFS directory for storing the backup files. The save path cannot be an HDFS hidden directory, such as a snapshot or recycle bin directory, or a default system directory.
  - **Max Number of Backup Copies:** indicates the number of backup files that can be retained in the backup directory.
  - **Target Instance Name:** indicates the NameService name of the backup directory. The default value is **hacluster**.

2. Click **OK**.

**Step 5** Execute the backup task.

In the **Operation** column of the created task in the backup task list, click **Back Up Now** if **Backup Mode** is set to **Periodic** or click **Start** if **Backup Mode** is set to **Manual** to execute the backup task.

After the backup task is executed, the system automatically creates a subdirectory for each backup task in the backup directory. The format of the subdirectory name is *Backup task name\_Task creation time*, and the subdirectory is used to save data source backup files. The format of the backup file name is *Version\_Data source\_Task execution time.tar.gz*.

----End

## 11.11.3 Restoring Metadata

### Scenario

You need to restore metadata in the following scenarios: A user modifies or deletes data unexpectedly, data needs to be retrieved, system data becomes abnormal or does not achieve the expected result, all modules are faulty, and data is migrated to a new cluster.

This section describes how to restore metadata on MRS Manager. Only manual restoration tasks are supported.

---

#### NOTICE

- Data restoration can be performed only when the system version is consistent with that during data backup.
  - To restore the data when services are normal, manually back up the latest management data first and then restore the data. Otherwise, the data that is generated after the data backup and before the data restoration will be lost.
  - Use the OMS data and LdapServer data backed up at the same time to restore data. Otherwise, the service and operation may fail.
  - By default, MRS clusters use DBService to store Hive metadata.
- 

### Impact on the System

- After the data is restored, the data generated between the backup time and restoration time is lost.
- After the data is restored, the configuration of the components that depend on DBService may expire and these components need to be restarted.

### Prerequisites

- The data in the OMS and LdapServer backup files has been backed up at the same time.
- The status of the OMS resources and the LdapServer instances is normal. If the status is abnormal, data restoration cannot be performed.
- The status of the cluster hosts and services is normal. If the status is abnormal, data restoration cannot be performed.
- The cluster host topologies during data restoration and data backup are the same. If the topologies are different, data restoration cannot be performed and you need to back up data again.
- The services added to the cluster during data restoration and data backup are the same. If the services are different, data restoration cannot be performed and you need to back up data again.
- The status of the active and standby DBService instances is normal. If the status is abnormal, data restoration cannot be performed.
- The upper-layer applications depending on the MRS cluster have been stopped.

- On MRS Manager, you have stopped all the NameNode role instances whose data is to be recovered. Other HDFS role instances are running properly. After data is recovered, the NameNode role instances need to be restarted and cannot be accessed before the restart.
- You have checked whether NameNode backup files have been stored in the *Data save path/LocalBackup/* directory on the active management node.

## Procedure

### Step 1 Check the location of backup data.

1. On MRS Manager, choose **System > Back Up Data**.
2. In the row where the specified backup task resides, choose **More > View History** in the **Operation** column to display the historical execution records of the backup task. In the window that is displayed, select a success record and click **View Backup Path** in the corresponding column to view its backup path information. Find the following information:
  - **Backup Object**: indicates the backup data source.
  - **Backup Path**: indicates the full path where backup files are stored.
3. Select the correct path, and manually copy the full path of backup files in **Backup Path**.

### Step 2 Create a restoration task.

1. On MRS Manager, choose System > Recovery Management.
2. On the page that is displayed, click **Create Restoration Task**.
3. Set **Task Name** to the name of the restoration task.

### Step 3 Select restoration sources.

In **Configuration**, select the metadata component whose data is to be restored.

### Step 4 Set the restoration parameters.

1. Set **Path Type** to a backup directory type.
2. The settings vary according to backup directory types:
  - **LocalDir**: indicates that the backup files are stored on the local disk of the active management node. If you select **LocalDir**, you need to set **Source Path** to specify the full path of the backup file. For example, *Data storage path/LocalBackup/Backup task name\_Task creation time/Data source\_Task execution time/Version number\_Data source\_Task execution time.tar.gz*.
  - **LocalHDFS**: indicates that the backup files are stored in the HDFS directory of the current cluster. If you select **SFTP**, set the following parameters:
    - **Source Path**: indicates the full HDFS path of a backup file. for example, *Backup path/Backup task name\_Task creation time/Version\_Data source\_Task execution time.tar.gz*.
    - **Source Instance Name**: indicates the name of NameService corresponding to the backup directory when a restoration task is being executed. The default value is **hacluster**.

3. Click **OK**.

**Step 5** Execute the restoration task.

In the restoration task list, locate the row where the created task resides, and click **Start** in the **Operation** column.

- After the restoration is successful, the progress bar is in green.
- After the restoration is successful, the restoration task cannot be executed again.
- If the restoration task fails during the first execution, rectify the fault and try to execute the task again by clicking **Start**.

**Step 6** Determine what metadata has been restored.

- If the OMS and LdapServer metadata is restored, go to [Step 7](#).
- If DBService data is restored, no further action is required.
- Restore NameNode data. On MRS Manager, choose **Services > HDFS > More > Restart Service**. The task is complete.

**Step 7** Restarting Manager for the recovered data to take effect

1. In MRS Manager, Choose **LdapServer > More > Restart Service** and click **OK**. Wait until the LdapServer service is restarted successfully.
2. Log in to the active management node. For details, see [Determining Active and Standby Management Nodes of Manager](#).
3. Run the following command to restart OMS:  

```
sh ${BIGDATA_HOME}/om-0.0.1/sbin/restart-oms.sh
```

The command has been executed successfully if the following information is displayed:  
start HA successfully.
4. On MRS Manager, choose **KrbServer > More > Synchronize Configuration**. Do not select Restart the services and instances whose configuration has expired. Click **OK** and wait until the KrbServer service configuration is synchronized and restarted successfully.
5. Choose **Services > More > Synchronize Configuration**. Do not select Restart the services and instances whose configuration has expired. Click **OK** and wait until the cluster is configured and synchronized successfully.
6. Choose **Services > More > Stop Cluster**. After the cluster is stopped, choose **Services > More > Start Cluster**.

----End

## 11.11.4 Modifying a Backup Task

### Scenario

This section describes how to modify the parameters of a created backup task on MRS Manager to meet changing service requirements. The parameters of restoration tasks can be viewed but not modified.

## Impact on the System

After a backup task is modified, the new parameters take effect when the task is executed next time.

## Prerequisites

- A backup task has been created.
- A new backup task policy has been planned based on the actual situation.

## Procedure

**Step 1** On MRS Manager, choose **System > Back Up Data**.

**Step 2** In the task list, locate a specified task, click **Modify** in the **Operation** column to go to the configuration modification page.

**Step 3** Modify the following parameters on the displayed page:

- Manual backup:
  - Target Path
  - Max Number of Backup Copies
- Periodic backup:
  - Started
  - Period
  - Target Path
  - Max Number of Backup Copies

### NOTE

- When **Path Type** is set to **LocalHDFS**, **Target Path** is valid for modifying a backup task.
- After you change the value of **Target Path** for a backup task, full backup is performed by default when the task is executed for the first time.

**Step 4** Click **OK**.

----End

## 11.11.5 Viewing Backup and Restoration Tasks

### Scenario

This section describes how to view created backup and restoration tasks and check their running status on MRS Manager.

### Procedure

**Step 1** On MRS Manager, click **System**.

**Step 2** Click **Back Up Data** or **Restore Data**.

**Step 3** In the task list, obtain the previous execution result in the **Task Progress** column. Green indicates that the task is executed successfully, and red indicates that the execution fails.

**Step 4** In the **Operation** column of a specified task in the task list, choose **More > View History** to view the historical record of backup and restoration execution.

In the displayed window, click **View** in the **Details** column. The task execution logs and paths are displayed.

----End

## Related Tasks

- Modifying a backup task  
For details, see [Modifying a Backup Task](#).
- Viewing a restoration task  
In the **Operation** column of the specified task in the task list, click **View Details** to view the restoration task. You can only view but cannot modify the parameters of a restoration task.
- Executing a backup or restoration task  
In the task list, locate a specified task and click **Start** in the **Operation** column to start a backup or restoration task that is ready or fails to be executed. Executed restoration tasks cannot be repeatedly executed.
- Stopping backup tasks  
In the task list, locate a specified task and click **More > Stop** in the **Operation** column to stop a backup task that is running.
- Deleting a backup or restoration task  
In the **Operation** column of the specified task in the task list, choose **More > Delete** to delete the backup or restoration task. After a task is deleted, the backup data is retained by default.
- Suspending a backup task  
In the **Operation** column of the specified task in the task list, choose **More > Suspend** to suspend the backup task. Only periodic backup tasks can be suspended. Suspended backup tasks are no longer executed automatically. When you suspend a backup task that is being executed, the task execution stops. To cancel the suspension status of a task, click **More > Resume**.

## 11.12 Security Management

### 11.12.1 Default Users of Clusters with Kerberos Authentication Disabled

#### User Classification

The MRS cluster provides the following two types of users. Users are advised to periodically change the passwords. It is not recommended to use the default passwords.

User Type	Description
System users	User who runs OMS processes
Database users	<ul style="list-style-type: none"> <li>User who manages OMS database and accesses data</li> <li>User who runs the database of service components (Hive, and DBService)</li> </ul>

## System users

### NOTE

- User **ldap** of the OS is required in the MRS cluster. Do not delete this account. Otherwise, the cluster may not work properly. Password management policies are maintained by the operation users.
- Reset the passwords when you change the passwords of user **ommdba** and user **omm** for the first time. Change the passwords periodically after retrieving them.

Operation	Username	Initial Password	Description
System administrator of the MRS cluster	admin	Specified by the user during the cluster creation	<p>MRS Manager administrator.</p> <p>This user also has the following permissions:</p> <ul style="list-style-type: none"> <li>Common HDFS and ZooKeeper user permissions.</li> <li>Permissions to submit and query MapReduce and Yarn tasks, manage Yarn queues, and access the Yarn web UI.</li> <li>Permissions to submit, query, activate, deactivate, reassign, delete topologies, and operate all topologies of the Storm service.</li> <li>Permissions to create, delete, authorize, reassign, consume, write, and query topics of the Kafka service.</li> </ul>



Operation	Username	Initial Password	Description
MRS cluster node OS user	omm	Randomly generated by the system	Internal running user of the MRS cluster system. This user is an OS user generated on all node and does not require a unified password.
MRS cluster node OS user	root	Set by the user	User for logging in to the node in the MRS cluster. This user is an OS user generated on all nodes.

## User Group Information

Default User Group	Description
supergroup	Primary group of user <b>admin</b> , which has no additional permissions in the cluster with Kerberos authentication disabled.
check_sec_ldap	Used to test whether the active LDAP works properly. This user group is generated randomly in a test and automatically deleted after the test is complete. which is an internal system user group used only between components.
Manager_tenant	Tenant system user group, which is an internal system user group used only between components. It is used only in clusters with Kerberos authentication enabled.
System_administrator	MRS cluster system administrator group, which is an internal system user group used only between components. It is used only in clusters with Kerberos authentication enabled.
Manager_viewer	MRS Manager system viewer group, which is an internal system user group used only between components. It is used only in clusters with Kerberos authentication enabled.
Manager_operator	MRS Manager system operator group, which is an internal system user group used only between components. It is used only in clusters with Kerberos authentication enabled.
Manager_auditor	MRS Manager system auditor group, which is an internal system user group used only between components. It is used only in clusters with Kerberos authentication enabled.

Default User Group	Description
Manager_administrator	MRS Manager system administrator group, which is an internal system user group used only between components. It is used only in clusters with Kerberos authentication enabled.
compcommon	MRS cluster internal group, used to access public resources in the cluster. All system users and system running users are added to this user group by default.
default_1000	User group created for tenants, which is an internal system user group used only between components.
launcher-job	MRS internal group, which is used to submit jobs using V2 APIs.

OS User Group	Description
wheel	Primary group of MRS internal running user <b>omm</b> .
ficommon	MRS cluster common group that corresponds to <b>compcommon</b> for accessing public resource files stored in the OS of the cluster.

## Database users

MRS cluster system database users include OMS database users and DBService database users.

### NOTE

Do not delete database users. Otherwise, the cluster or components may not work properly.

Operation	Default User	Initial Password	Description
OMS database	ommdba	dbChangeMe@123456	OMS database administrator who performs maintenance operations, such as creating, starting, and stopping.
	omm	ChangeMe@123456	User for accessing OMS database data
DBService database	omm	dbserverAdmin@123	Administrator of the GaussDB database in the DBService component

Operation	Default User	Initial Password	Description
	hive	HiveUser@	User for Hive to connect to the DBService database
	hue	HueUser@123	User for Hue to connect to the DBService database
	sqoop	SqoopUser@	User for Loader to connect to the DBService database.

## 11.12.2 Default Users of Clusters with Kerberos Authentication Enabled

### User Classification

The MRS cluster provides the following three types of users. Users are advised to periodically change the passwords. It is not recommended to use the default passwords.

User Type	Description
System user	<ul style="list-style-type: none"> <li>User created on Manager for MRS cluster O&amp;M and service scenarios. There are two types of users: <ul style="list-style-type: none"> <li><b>Human-machine</b> user: used for Manager O&amp;M scenarios and component client operation scenarios.</li> <li><b>Machine-machine</b> user: used for MRS cluster application development scenarios.</li> </ul> </li> <li>User who runs OMS processes.</li> </ul>
Internal system user	Internal user who performs process communications, saves user group information, and associates user permissions.
Database user	<ul style="list-style-type: none"> <li>User who manages OMS database and accesses data.</li> <li>User who runs the database of service components (Hive, Hue, Loader, and DBService)</li> </ul>

### System User

#### NOTE

- User **ldap** of the OS is required in the MRS cluster. Do not delete this account. Otherwise, the cluster may not work properly. Password management policies are maintained by the operation users.
- Reset the passwords when you change the passwords of user **ommdba** and user **omm** for the first time. Change the passwords periodically after retrieving them.

Type	Username	Initial Password	Description
System administrator of the MRS cluster	admin	Specified by the user during the cluster creation.	<p>Manager administrator with the following permissions:</p> <ul style="list-style-type: none"> <li>• Common HDFS and ZooKeeper user permissions.</li> <li>• Permissions to submit and query MapReduce and Yarn tasks, manage Yarn queues, and access the Yarn web UI.</li> <li>• Permissions to submit, query, activate, deactivate, reassign, delete topologies, and operate all topologies of the Storm service.</li> <li>• Permissions to create, delete, authorize, reassign, consume, write, and query topics of the Kafka service.</li> </ul>
MRS cluster node OS user	omm	Randomly generated by the system.	Internal running user of the MRS cluster system. This user is an OS user generated on all nodes and does not require a unified password.
MRS cluster node OS user	root	Set by the user.	User for logging in to the node in the MRS cluster. This user is an OS user generated on all nodes.

## Internal System Users

### NOTE

Do not delete the following internal system users. Otherwise, the cluster or components may not work properly.

Type	Default User	Initial Password	Description
Component running user	hdfs	Hdfs@123	<p>This user is the HDFS system administrator and has the following permissions:</p> <ol style="list-style-type: none"> <li>1. File system operation permissions: <ul style="list-style-type: none"> <li>• Views, modifies, and creates files.</li> <li>• Views and creates directories.</li> <li>• Views and modifies the groups where files belong.</li> <li>• Views and sets disk quotas for users.</li> </ul> </li> <li>2. HDFS management operation permissions: <ul style="list-style-type: none"> <li>• Views the web UI status.</li> <li>• Views and sets the active and standby HDFS status.</li> <li>• Enters and exits the HDFS in security mode.</li> <li>• Checks the HDFS file system.</li> </ul> </li> </ol>

Type	Default User	Initial Password	Description
	hbase	Hbase@123	<p>This user is the HBase system administrator and has the following permissions:</p> <ul style="list-style-type: none"> <li>• Cluster management permission: <b>Enable</b> and <b>Disable</b> operations on tables to trigger MajorCompact and ACL operations.</li> <li>• Grants and revokes permissions, and shuts down the cluster.</li> <li>• Table management permission: Creates, modifies, and deletes tables.</li> <li>• Data management permission: Reads and writes data in tables, column families, and columns.</li> <li>• Accesses the HBase web UI.</li> </ul>
	mapred	Mapred@123	<p>This user is the MapReduce system administrator and has the following permissions:</p> <ul style="list-style-type: none"> <li>• Submits, stops, and views the MapReduce tasks.</li> <li>• Modifies the Yarn configuration parameters.</li> <li>• Accesses the Yarn and MapReduce web UI.</li> </ul>
	spark	Spark@123	<p>This user is the Spark system administrator and has the following permissions:</p> <ul style="list-style-type: none"> <li>• Accesses the Spark web UI.</li> <li>• Submits Spark tasks.</li> </ul>

## User Group Information

Default User Group	Description
hadoop	Users added to this user group have the permission to submit tasks to all Yarn queues.
hbase	Common user group. Users added to this user group will not have any additional permission.
hive	Users added to this user group can use Hive.
spark	Common user group. Users added to this user group will not have any additional permission.
supergroup	Users added to this user group can have the administrator permission of HBase, HDFS, and Yarn and can use Hive.
check_sec_ldap	Used to test whether the active LDAP works properly. This user group is generated randomly in a test and automatically deleted after the test is complete. This is an internal system user group used only between components.
Manager_tenant	Tenant system user group, which is an internal system user group used only between components.
System_administrator	MRS cluster system administrator group, which is an internal system user group used only between components.
Manager_viewer	MRS Manager system viewer group, which is an internal system user group used only between components.
Manager_operator	MRS Manager system operator group, which is an internal system user group used only between components.
Manager_auditor	MRS Manager system auditor group, which is an internal system user group used only between components.
Manager_administrator	MRS Manager system administrator group, which is an internal system user group used only between components.
compcommon	Internal system group for accessing public resources in a cluster. All system users and system running users are added to this user group by default.
default_1000	User group created for tenants, which is an internal system user group used only between components.

Default User Group	Description
kafka	Kafka common user group. Users added to this group need to be granted with read and write permission by users in the <b>kafkaadmin</b> group before accessing the desired topics.
kafkasuperuser	Users added to this group have permissions to read data from and write data to all topics.
kafkaadmin	Kafka administrator group. Users added to this group have the permissions to create, delete, authorize, as well as read from and write data to all topics.
storm	Storm common user group. Users added to this group have the permissions to submit topologies and manage their own topologies.
stormadmin	Storm administrator user group. Users added to this group have the permissions to submit topologies and manage their own topologies.
opentsdb	Common user group. Users added to this user group will not have any additional permission.
presto	Common user group. Users added to this user group will not have any additional permission.
flume	Common user group. Users added to this user group will not have any additional permission.
launcher-job	MRS internal group, which is used to submit jobs using V2 APIs.

OS User Group	Description
wheel	Primary group of MRS internal running user <b>omm</b> .
ficommon	MRS cluster common group that corresponds to <b>compcommon</b> for accessing public resource files stored in the OS of the cluster.

## Database User

MRS cluster system database users include OMS database users and DBService database users.

### NOTE

Do not delete database users. Otherwise, the cluster or components may not work properly.



Type	Default User	Initial Password	Description
OMS database	ommdba	dbChangeMe@123456	OMS database administrator who performs maintenance operations, such as creating, starting, and stopping applications.
	omm	ChangeMe@123456	User for accessing OMS database data.
DBService database	omm	dbserverAdmin@123	Administrator of the GaussDB database in the DBService component.
	hive	HiveUser@	User for Hive to connect to the DBService database.
	hue	HueUser@123	User for Hue to connect to the DBService database.
	sqoop	SqoopUser@	User for Loader to connect to the DBService database.
	ranger	RangerUser@	User for Ranger to connect to the DBService database.

## 11.12.3 Changing the Password of an OS User

### Scenario

This section describes how to periodically change the login passwords of the OS users **omm**, **ommdba**, and **root** on MRS cluster nodes to improve the system O&M security.

Passwords of users **omm**, **ommdba**, and **root** on each node can be different.

### Procedure

- Step 1** Log in to the **Master1** node and then log in to other nodes whose OS user passwords need to be changed.
- Step 2** Run the following command to switch to user **root**:  

```
sudo su - root
```
- Step 3** Run the following command to change the passwords of users **omm**, **ommdba**, or **root**:  

```
passwd omm  
passwd ommdba  
passwd root
```

For example, if you run the **omm:passwd** command, the system displays the following information:

```
Changing password for user omm.  
New password:
```

Enter a new password. The password change policies for an OS vary according to the OS that is used.

```
Retype new password:  
passwd: all authentication tokens updated successfully.
```

#### NOTE

The default password complexity requirements of the MRS cluster are as follows:

- The password must contain at least eight characters.
- The password must contain at least three types of the following: uppercase letters, lowercase letters, digits, spaces, and special characters ('~!@#\$%^&\*()-\_+=\| [{}];:","<.>/?).
- The new password cannot be the same as last five historical passwords.

----End

## 11.12.4 Changing the password of user admin

This section describes how to periodically change the password of cluster user **admin** to improve the system O&M security.

If the password is changed, the downloaded user credential will be unavailable. Download the authentication credential again, and replace the old one.

### Changing the Password of User admin on the Cluster Node

**Step 1** Update the client of the active management node. For details, see [Updating a Client \(Versions Earlier Than 3.x\)](#).

**Step 2** Log in to the active management node.

**Step 3** (Optional) To change the password as user **omm**, run the following command to switch the user:

```
sudo su - omm
```

**Step 4** Run the following command to switch to the client directory, for example, **/opt/client**.

```
cd /opt/client
```

**Step 5** Run the following command to configure environment variables:

```
source bigdata_env
```

**Step 6** Run the following command to change the password of user **admin**: This operation takes effect in the whole cluster.

```
kpasswd admin
```

Enter the old password and then enter a new password twice.

For the cluster, the default password complexity requirements are as follows:

- The password must contain at least eight characters.
- The password must contain at least three types of the following: uppercase letters, lowercase letters, digits, spaces, and special characters ('~!@#\$%^&\*()-\_+=\|[]{};:'''<.>/?).
- The password cannot be the username or the reverse username.

----End

## Changing the Password of User admin on MRS Manager

You can change the password of user **admin** on MRS Manager only for clusters with Kerberos authentication enabled and clusters with Kerberos authentication disabled but the EIP function enabled.

**Step 1** Log in to MRS Manager as user **admin**.

**Step 2** Click the username in the upper right corner of the page and choose **Change Password**.

**Step 3** On the **Change Password** page, set **Old Password**, **New Password**, and **Confirm Password**.

### NOTE

The default password complexity requirements are as follows:

- The password must contain 8 to 32 characters.
- The password must contain at least three types of the following: uppercase letters, lowercase letters, digits, spaces, and special characters ('~!@#\$%^&\*()-\_+=\|[]{};:'''<.>/?).
- The password cannot be the username or the reverse username.

**Step 4** Click **OK**. Log in to MRS Manager with the new password.

----End

## Resetting the Password for User admin

**Step 1** Log in to the **Master1** node.

**Step 2** (Optional) To change the password as user **omm**, run the following command to switch the user:

```
sudo su - omm
```

**Step 3** Run the following command to switch to the client directory, for example, **/opt/client**:

```
cd /opt/client
```

**Step 4** Run the following command to configure environment variables:

```
source bigdata_env
```

**Step 5** Run the following command to log in to the console as user **kadmin/admin**:

```
kadmin -p kadmin/admin
```

 **NOTE**

The default password of user **kadmin/admin** is **KAdmin@123**, which will expire upon your first login. Change the password as prompted and keep the new password secure.

**Step 6** Run the following command to reset the password of a component running user. This operation takes effect for all servers.

**cpw** *Component running user name*

For example, to reset the password of user admin, run the **cpw admin** command.

For the cluster, the default password complexity requirements are as follows:

- The password must contain 8 to 32 characters.
- The password must contain at least three types of the following: uppercase letters, lowercase letters, digits, spaces, and special characters ('~!@#\$%^&\*()-\_+=\|[]{};:"'<.>/?').
- The password cannot be the username or the reverse username.

----End

## 11.12.5 Changing the Password of the Kerberos Administrator

### Scenario

This section describes how to periodically change the password of the Kerberos administrator **kadmin** of the MRS cluster to improve the system O&M security.

If the password is changed, the downloaded user credential will be unavailable. Download the authentication credential again, and replace the old one.

### Prerequisites

A client has been prepared on the **Master1** node.

### Procedure

**Step 1** Log in to the **Master1** node.

**Step 2** (Optional) To change the password as user **omm**, run the following command to switch the user:

```
sudo su - omm
```

**Step 3** Run the following command to switch to the client directory, for example, **/opt/client**.

```
cd /opt/client
```

**Step 4** Run the following command to configure environment variables:

```
source bigdata_env
```

**Step 5** Run the following command to change the password of **kadmin/admin**. This operation takes effect for all servers.

```
kpasswd kadmin/admin
```

For the cluster, the default password complexity requirements are as follows:

- The password must contain at least eight characters.
- The password must contain at least three types of the following: uppercase letters, lowercase letters, digits, spaces, and special characters ('~!@#\$%^&\*()-\_+=\|[{]};:","<.>/?').
- The password cannot be the username or the reverse username.

----End

## 11.12.6 Changing the Passwords of the LDAP Administrator and the LDAP User

### Scenario

This section describes how to periodically change the passwords of the LDAP administrator **rootdn:cn=root,dc=hadoop,dc=com** and the LDAP user **pg\_search\_dn:cn=pg\_search\_dn,ou=Users,dc=hadoop,dc=com** to improve the system O&M security.

### Impact on the System

All services need to be restarted for the new password to take effect. The services are unavailable during the restart.

### Procedure

- Step 1** On MRS Manager, choose **Services > LdapServer > More**.
- Step 2** Click **Change Password**.
- Step 3** In the **Change Password** dialog box, select the user whose password needs to be modified in the **User Information** drop-down box.
- Step 4** Enter the old password in the **Old Password** text box, and enter the new password in the **New Password** and **Confirm Password** text boxes.

The default password complexity requirements are as follows:

- The password contains 16 to 32 characters.
- The password must contain at least three types of the following: uppercase letters, lowercase letters, digits, and special characters ('~!@#\$%^&\*()-\_+=\|[{]};:","<.>/?').
- The password cannot be the username or the reverse username.
- The new password cannot be the same as the current password.

#### NOTE

The default password of the LDAP administrator **rootdn:cn=root,dc=hadoop,dc=com** is **LdapChangeMe@123**, and that of the LDAP user **pg\_search\_dn:cn=pg\_search\_dn,ou=Users,dc=hadoop,dc=com** is **pg\_search\_dn@123**. Periodically change the passwords and keep them secure.

**Step 5** Select **I have read the information and understand the impact**, and click **OK** to confirm the modification and restart the service.

----End

## 11.12.7 Changing the Password of a Component Running User

### Scenario

This section describes how to periodically change the password of the component running user of the MRS cluster to improve the system O&M security.

If the initial password is randomly generated by the system, reset the password.

If the password is changed, the downloaded user credential will be unavailable. Download the authentication credential again, and replace the old one.

### Prerequisites

A client has been prepared on the **Master1** node.

### Procedure

**Step 1** Log in to the **Master1** node.

**Step 2** (Optional) To change the password as user **omm**, run the following command to switch the user:

```
sudo su - omm
```

**Step 3** Run the following command to switch to the client directory, for example, **/opt/client**:

```
cd /opt/client
```

**Step 4** Run the following command to configure environment variables:

```
source bigdata_env
```

**Step 5** Run the following command to log in to the console as user **kadmin/admin**:

```
kadmin -p kadmin/admin
```

#### NOTE

The default password of user **kadmin/admin** is **KAdmin@123**, which will expire upon your first login. Change the password as prompted and keep the new password secure.

**Step 6** Run the following command to reset the password of a component running user. This operation takes effect for all servers.

```
cpw Component running user name
```

For example, to reset the password of user **admin**, run the **cpw admin** command.

For the cluster, the default password complexity requirements are as follows:

- The password must contain 8 to 32 characters.

- The password must contain at least three types of the following: uppercase letters, lowercase letters, digits, spaces, and special characters ('~!@#\$%^&\*()-\_+=\|[{ }];:~",<.>/?).
- The password cannot be the username or the reverse username.

----End

## 11.12.8 Changing the Password of the OMS Database Administrator

### Scenario

This section describes how to periodically change the password of the OMS database administrator to improve the system O&M security.

### Procedure

**Step 1** Log in to the active management node.

 **NOTE**

The password of user **ommdba** cannot be changed on the standby management node. Otherwise, the cluster may not work properly. Change the password on the active management node only.

**Step 2** Run the following command to switch the user:

```
sudo su - omm
```

**Step 3** Run the following command to switch the directory:

```
cd $OMS_RUN_PATH/tools
```

**Step 4** Run the following command to change the password of user **ommdba**:

```
mod_db_passwd ommdba
```

**Step 5** Enter the old password of user **ommdba** and enter a new password twice.

The password complexity requirements are as follows:

- The password contains 16 to 32 characters.
- The password must contain at least three types of the following: uppercase letters, lowercase letters, digits, and special characters ('~!@#\$%^&\*()-\_+=\|[{ }];:~",<.>/?).
- The password cannot be the username or the reverse username.
- The password cannot be the same as the last 20 historical passwords.

If the following information is displayed, the password is changed successfully.

```
Congratulations, update [ommdba] password successfully.
```

----End

## 11.12.9 Changing the Password of the Data Access User of the OMS Database

### Scenario

This section describes how to periodically change the password of the data access user of the OMS database to improve the system O&M security.

### Impact on the System

The OMS service needs to be restarted for the new password to take effect. The service is unavailable during the restart.

### Procedure

**Step 1** On MRS Manager, click **System**.

**Step 2** In the **Permission** area, click **Change OMS Database Password**.

**Step 3** Locate the row that contains user **omm**, and click **Change password** in the **Operation** column.

The password complexity requirements are as follows:

- The password must contain 8 to 32 characters.
- The password must contain at least three types of the following: uppercase letters, lowercase letters, digits, and special characters ('~!@#\$\$%^&\*()-\_+=\| [{}];:","<.>/?).
- The password cannot be the username or the reverse username.
- The password cannot be the same as the last 20 historical passwords.

**Step 4** Click **OK**. When **Operation successful** is displayed, click **Finish**.

**Step 5** Locate the row that contains user **omm**, and click **Restart the OMS service** in the **Operation** column to restart the OMS database.

#### NOTE

If the password is changed but the OMS database is not restarted, the status of user **omm** changes to **Waiting to restart** and the password cannot be changed until the OMS database is restarted.

**Step 6** In the displayed dialog box, select **I have read the information and understand the impact**. Click **OK**, and restart the OMS service.

----End

## 11.12.10 Changing the Password of a Component Database User

### Scenario

This section describes how to periodically change the password of the component database user to improve the system O&M security.



## Impact on the System

The services need to be restarted for the new password to take effect. The services are unavailable during the restart.

## Procedure

**Step 1** On MRS Manager, click **Services** and click the name of the database user service to be modified.

**Step 2** Determine the component database user whose password is to be changed.

- To change the password of the DBService database user, go to **Step 3**.
- To change the password of the Loader, Hive, or Hue database user, stop the service first and then execute **Step 3**.

Click **Stop Service**.

**Step 3** Choose **More > Change Password**.

**Step 4** Enter the old and new passwords as prompted.

The password complexity requirements are as follows:

- The password of the DBService database user contains 16 to 32 characters. The password of the Loader, Hive, or Hue database user contains 8 to 32 characters.
- The password must contain at least three types of the following: uppercase letters, lowercase letters, digits, and special characters ('~!@#\$%^&\*()-\_+=\| [{}];:","<.>/?).
- The password cannot be the username or the reverse username.
- The password cannot be the same as the last 20 historical passwords.

**Step 5** Click **OK**. The system automatically restarts the corresponding service. When **Operation successful** is displayed, click **Finish**.

----End

## 11.12.11 Updating Cluster Keys

### Scenario

When a cluster is installed, an encryption key is generated automatically to store the security information in the cluster (such as all database user passwords and key file access passwords) in encryption mode. After the cluster is successfully installed, you are advised to periodically update the encryption key based on the following procedure.

## Impact on the System

- After a cluster key is updated, a new key is generated randomly in the cluster. This key is used to encrypt and decrypt the newly stored data. The old key is not deleted, and it is used to decrypt data encrypted using the old key. After security information is modified, for example, a database user password is changed, the new password is encrypted using the new key.

- When the key is updated, the cluster is stopped and cannot be accessed.

## Prerequisites

The upper-layer applications depending on the cluster are stopped.

## Procedure

**Step 1** Log in to MRS Manager and choose **Services > More > Stop Cluster**.

In the displayed dialog box, select **I have read the information and understand the impact**. Click **OK**. Wait until the system displays a message indicating that the operation is successful. Click **Finish**. The cluster is stopped successfully.

**Step 2** Log in to the active management node.

**Step 3** Run the following commands to switch the user:

```
sudo su - omm
```

**Step 4** Run the following command to disable logout upon timeout:

```
TMOUT=0
```

**Step 5** Run the following command to switch the directory:

```
cd ${BIGDATA_HOME}/om-0.0.1/tools
```

**Step 6** Run the following command to update the cluster key:

```
sh updateRootKey.sh
```

Enter **y** as prompted.

```
The root key update is a critical operation.  
Do you want to continue?(y/n):
```

The key is updated successfully if the following information is displayed:

```
...  
Step 4-1: The key save path is obtained successfully.  
...  
Step 4-4: The root key is sent successfully.
```

**Step 7** On MRS Manager, choose **Services > More > Start Cluster**.

In the displayed dialog box, click **OK**. After **Operation successful** is displayed, click **Finish**. The cluster is started.

----End

## 11.13 Permissions Management

### 11.13.1 Creating a Role

#### Scenario

This section describes how to create a role on MRS Manager and authorize and manage Manager and components.

Up to 1,000 roles can be created on MRS Manager.

## Prerequisites

You have learned service requirements.

## Procedure

**Step 1** On MRS Manager, choose **System > Manage Role**.


**Step 2** Click **Create Role** and fill in **Role Name** and **Description**.

**Role Name** is mandatory and contains 3 to 30 digits, letters, and underscores (\_).  
**Description** is optional.

**Step 3** In **Permission**, set role permission.

1. Click **Service Name** and select a name in **View Name**.
2. Select one or more permissions.

### NOTE

- The **Permission** parameter is optional.
- If you select **View Name** to set component permissions, you can enter a resource name in the **Search** box in the upper right corner and click . The search result is displayed.
- The search scope covers only directories with current permissions. You cannot search subdirectories. Search by keywords supports fuzzy match and is case-insensitive. Results of the next page can be searched.

**Table 11-36** Manager permission description

Resource Supporting Permission Management	Permission Setting
<b>Alarm</b>	Authorizes the Manager alarm function. You can select <b>View</b> to view alarms and <b>Management</b> to manage alarms.
<b>Audit</b>	Authorizes the Manager audit log function. You can select <b>View</b> to view audit logs and <b>Management</b> to manage audit logs.
<b>Dashboard</b>	Authorizes the Manager overview function. You can select <b>View</b> to view the cluster overview.
<b>Hosts</b>	Authorizes the node management function. You can select <b>View</b> to view node information and <b>Management</b> to manage nodes.
<b>Services</b>	Authorizes the service management function. You can select <b>View</b> to view service information and <b>Management</b> to manage services.
<b>System_cluster_management</b>	Authorizes the MRS cluster management function. You can select <b>Management</b> to use the MRS patch management function.

Resource Supporting Permission Management	Permission Setting
<b>System_configuration</b>	Authorizes the MRS cluster configuration function. You can select <b>Management</b> to configure MRS clusters on Manager.
<b>System_task</b>	Authorizes the MRS cluster task function. You can select <b>Management</b> to manage periodic tasks of MRS clusters on Manager.
<b>Tenant</b>	Authorizes the Manager multi-tenant management function. You can select <b>Management</b> to manage multi-tenants.

**Table 11-37** HBase permission description

Resource Supporting Permission Management	Permission Setting
<b>SUPER_USER_GROUP</b>	Grants you HBase administrator rights.
<b>Global</b>	HBase resource type, indicating the whole HBase.
<b>Namespace</b>	HBase resource type, indicating namespace, which is used to store HBase tables. It has the following permissions: <ul style="list-style-type: none"> <li>• <b>Admin</b> permission to manage the namespace</li> <li>• <b>Create</b>: permission to create HBase tables in the namespace</li> <li>• <b>Read</b>: permission to access the namespace</li> <li>• <b>Write</b>: permission to write data to the namespace</li> <li>• <b>Execute</b>: permission to execute the coprocessor (Endpoint)</li> </ul>
<b>Table</b>	HBase resource type, indicating a data table, which is used to store data. It has the following permissions: <ul style="list-style-type: none"> <li>• <b>Admin</b>: permission to manage a data table</li> <li>• <b>Create</b>: permission to create column families and columns in a data table</li> <li>• <b>Read</b>: permission to read a data table</li> <li>• <b>Write</b>: permission to write data to a data table</li> <li>• <b>Execute</b>: permission to execute the coprocessor (Endpoint)</li> </ul>

Resource Supporting Permission Management	Permission Setting
<b>ColumnFamily</b>	<p>HBase resource type, indicating a column family, which is used to store data. It has the following permissions:</p> <ul style="list-style-type: none"> <li>• <b>Create</b>: permission to create columns in a column family</li> <li>• <b>Read</b>: permission to read a column family</li> <li>• <b>Write</b>: permission to write data to a column family</li> </ul>
<b>Qualifier</b>	<p>HBase resource type, indicating a column, which is used to store data. It has the following permissions:</p> <ul style="list-style-type: none"> <li>• <b>Read</b>: permission to read a column</li> <li>• <b>Write</b>: permission to write data to a column</li> </ul>

By default, permissions of an HBase resource type of each level are shared by resource types of sub-levels. However, the **Recursive** option is not selected by default. For example, if **Read** and **Write** permissions are added to the **default** namespace, they are automatically added to the tables, column families, and columns in the namespace. If a child resource is set after the parent resource, the permission of the child resource is the union of the permissions of the parent resource and the current child resource.

**Table 11-38** HDFS permission description

Resource Supporting Permission Management	Permission Setting
<b>Folder</b>	<p>HDFS resource type, indicating an HDFS directory, which is used to store files or subdirectories. It has the following permissions:</p> <ul style="list-style-type: none"> <li>• <b>Read</b>: permission to access the HDFS directory</li> <li>• <b>Write</b>: permission to write data to the HDFS directory</li> <li>• <b>Execute</b>: permission to perform an operation. It must be selected when you add access or write permission.</li> </ul>
<b>Files</b>	<p>HDFS resource type, indicating a file in HDFS. It has the following permissions:</p> <ul style="list-style-type: none"> <li>• <b>Read</b>: permission to access the file</li> <li>• <b>Write</b>: permission to write data to the file</li> <li>• <b>Execute</b>: permission to perform an operation. It must be selected when you add access or write permission.</li> </ul>

Permissions of an HDFS directory of each level are not shared by directory types of sub-levels by default. For example, if **Read** and **Execute** permissions are added to the **tmp** directory, you must select **Recursive** at the same time to add permissions to subdirectories.

**Table 11-39** Hive permission description

Resource Supporting Permission Management	Permission Setting
<b>Hive Admin Privilege</b>	Grants you Hive administrator rights.
<b>Database</b>	Hive resource type, indicating a Hive database, which is used to store Hive tables. It has the following permissions: <ul style="list-style-type: none"> <li>• <b>Select:</b> permission to query the Hive database</li> <li>• <b>Delete:</b> permission to perform the deletion operation in the Hive database</li> <li>• <b>Insert:</b> permission to perform the insertion operation in the Hive database</li> <li>• <b>Create:</b> permission to perform the creation operation in the Hive database</li> </ul>
<b>Table</b>	Hive resource type, indicating a Hive table, which is used to store data. It has the following permissions: <ul style="list-style-type: none"> <li>• <b>Select:</b> permission to query the Hive table</li> <li>• <b>Delete:</b> permission to perform the deletion operation in the Hive table</li> <li>• <b>Update:</b> grants users the <b>Update</b> permission of the Hive table</li> <li>• <b>Insert:</b> permission to perform the insertion operation in the Hive table</li> <li>• <b>Grant of Select:</b> permission to grant the <b>Select</b> permission to other users using Hive statements</li> <li>• <b>Grant of Delete:</b> permission to grant the <b>Delete</b> permission to other users using Hive statements</li> <li>• <b>Grant of Update:</b> permission to grant the <b>Update</b> permission to other users using Hive statements</li> <li>• <b>Grant of Insert:</b> permission to grant the <b>Insert</b> permission to other users using Hive statements</li> </ul>

By default, permissions of a Hive resource type of each level are shared by resource types of sub-levels. However, the **Recursive** option is not selected by default. For example, if **Select** and **Insert** permissions are added to the **default** database, they are automatically added to the tables and columns in the database. If a child resource is set after the parent resource, the permission of the child resource is the union of the permissions of the parent resource and the current child resource.

**Table 11-40** Yarn permission description

Resource Supporting Permission Management	Permission Setting
<b>Cluster Admin Operations</b>	Grants you Yarn administrator rights.
<b>root</b>	Root queue of Yarn. It has the following permissions: <ul style="list-style-type: none"> <li>• <b>Submit</b>: permission to submit jobs in the queue</li> <li>• <b>Admin</b>: permission to manage permissions of the current queue</li> </ul>
<b>Parent Queue</b>	Yarn resource type, indicating a parent queue containing sub-queues. A root queue is a type of a parent queue. It has the following permissions: <ul style="list-style-type: none"> <li>• <b>Submit</b>: permission to submit jobs in the queue</li> <li>• <b>Admin</b>: permission to manage permissions of the current queue</li> </ul>
<b>Leaf Queue</b>	Yarn resource type, indicating a leaf queue. It has the following permissions: <ul style="list-style-type: none"> <li>• <b>Submit</b>: permission to submit jobs in the queue</li> <li>• <b>Admin</b>: permission to manage permissions of the current queue</li> </ul>

By default, permissions of a Yarn resource type of each level are shared by resource types of sub-levels. However, the **Recursive** option is not selected by default. For example, if the **Submit** permission is added to the **root** queue, it is automatically added to the sub-queue. Permissions inherited by sub-queues will not be displayed as selected in the **Permission** table. If a child resource is set after the parent resource, the permission of the child resource is the union of the permissions of the parent resource and the current child resource.

**Table 11-41** Hue permission description

Resource Supporting Permission Management	Permission Setting
<b>Storage Policy Admin</b>	Grants you storage policy administrator rights.

**Step 4** Click **OK**. Return to **Manage Role**.

----End

## Related Tasks

### Modifying a role

- Step 1** On MRS Manager, click **System**.
- Step 2** In the **Permission** area, click **Manage Role**.
- Step 3** In the row of the role to be modified, click **Modify** to modify role information.

 **NOTE**

If you change permissions assigned by the role, it takes 3 minutes to make new configurations take effect.

- Step 4** Click **OK**. The modification is complete.

----End

#### **Deleting a role**

- Step 1** On MRS Manager, click **System**.
- Step 2** In the **Permission** area, click **Manage Role**.
- Step 3** In the row of the role to be deleted, click **Delete**.
- Step 4** Click **OK**. The role is deleted.

----End

## 11.13.2 Creating a User Group

### Scenario

This section describes how to create user groups and specify their operation permissions on MRS Manager. Management of single or multiple users can be unified in the user groups. After being added to a user group, users can obtain operation permissions owned by the user group.

Up to 100 user groups can be created on MRS Manager.

### Prerequisites

You have learned service requirements and created roles required by service scenarios.

### Procedure

- Step 1** On MRS Manager, click **System**.
- Step 2** In the **Permission** area, click **Manage User Group**.
- Step 3** Above the user group list, click **Create User Group**.
- Step 4** Input **Group Name** and **Description**.
- Group Name** is mandatory and contains 3 to 20 digits, letters, and underscores (\_). **Description** is optional.
- Step 5** In **Role**, click **Select and Add Role** to select and add specified roles.
- If you do not add the roles, the user group you are creating now does not have the permission to use MRS clusters.



**Step 6** Click **OK**. The user group is created.

----End

## Related Tasks

### Modifying a user group

**Step 1** On MRS Manager, click **System**.

**Step 2** In the **Permission** area, click **Manage User Group**.

**Step 3** In the row of the user group to be modified, click **Modify**.

#### NOTE

If you change role permissions assigned to the user group, it takes 3 minutes to make new configurations take effect.

**Step 4** Click **OK**. The modification is complete.

----End

### Deleting a user group

**Step 1** On MRS Manager, click **System**.

**Step 2** In the **Permission** area, click **Manage User Group**.

**Step 3** In the row of the user group to be deleted, click **Delete**.

**Step 4** Click **OK**. The user group is deleted.

----End

## 11.13.3 Creating a User

### Scenario

This section describes how to create users on MRS Manager based on site requirements and specify their operation permissions to meet service requirements.

Up to 1,000 users can be created on MRS Manager.

If a new password policy needs to be used for a new user's password, follow instructions in [Modifying a Password Policy](#) to modify the password policy and then perform the following operations to create a user.

### Prerequisites

MRS cluster administrators have learned service requirements and created roles and role groups required by service scenarios.

### Procedure

**Step 1** On MRS Manager, click **System**.

**Step 2** In the **Permission** area, click **Manage User**.

**Step 3** Above the user list, click **Create User**.

**Step 4** Configure parameters as prompted and enter a username in **User Name**.

 **NOTE**

- If a username exists, you cannot create another username that only differs from the existing username in case. For example, if **User1** has been created, you cannot create **user1**.
- When you use the user you created, enter the correct username, which is case-sensitive.
- **User Name** is mandatory and contains 3 to 20 digits, letters, and underscores (\_).
- **root**, **omm**, and **ommdba** are reserved system user. Select another username.

**Step 5** Set **User Type** to either **Human-Machine** or **Machine-Machine**.

- **Human-Machine** users: used for O&M on MRS Manager and operations on component clients. If you select this user type, you need to enter a password and confirm the password in **Password** and **Confirm Password** accordingly.
- **Machine-Machine** users: used for MRS application development. If you select this user type, you do not need to enter a password, because the password is randomly generated.

**Step 6** In **User Group**, click **Select and Join User Group** to select user groups and add users to them.

 **NOTE**

- If roles have been added to user groups, the users can be granted with permissions of the roles.
- If you want to grant new users with Hive permissions, add the users to the Hive group.
- If a user needs to manage tenant resources, the user group must be assigned the **Manager\_tenant** role and the role corresponding to the tenant.

**Step 7** In **Primary Group**, select a group as the primary group for users to create directories and files. The drop-down list contains all groups selected in **User Group**.

**Step 8** In **Assign Rights by Role**, click **Select and Add Role** to add roles for users based on service requirements.

 **NOTE**

- When you create a user, if permissions of a user group that is granted to the user cannot meet service requirements, you can assign other created roles to the user. It takes 3 minutes to make role permissions granted to the new user take effect.
- Adding a role when you create a user can specify the user rights.
- A new user can access WebUIs of HDFS, HBase, Yarn, Spark, and Hue even when roles are not assigned to the user.

**Step 9** In **Description**, provide description based on onsite service requirements.

**Description** is optional.

**Step 10** Click **OK**. The user is created.

If a new user is used in the MRS cluster for the first time, for example, used for logging in to MRS Manager or using the cluster client, the password must be changed. For details, see section **Changing the Password of an Operation User**.

----End

## 11.13.4 Modifying User Information

### Scenario

This section describes how to modify user information on MRS Manager, including information about the user group, primary group, role, and description.

### Procedure

- Step 1** On MRS Manager, click **System**.
- Step 2** In the **Permission** area, click **Manage User**.
- Step 3** In the row of the user to be modified, click **Modify**.

#### NOTE

If you change user groups for or assign role permissions to the user, it takes 3 minutes to make new configurations take effect.

- Step 4** Click **OK**. The modification is complete.

----End

## 11.13.5 Locking a User

This section describes how to lock users in MRS clusters. A locked user cannot log in to MRS Manager or perform security authentication in the cluster.

A locked user can be unlocked by a MRS cluster administrator manually or until the lock duration expires. You can lock a user by using either of the following methods:

- Automatic lock: Set **Number of Password Retries** in **Configure Password Policy**. If user login attempts exceed the parameter value, the user is automatically locked. For details, see [Modifying a Password Policy](#).
- Manual lock: The MRS cluster administrator manually locks a user.

The following describes how to manually lock a user. **Machine-Machine** users cannot be locked.

### Procedure

- Step 1** On MRS Manager, click **System**.
- Step 2** In the **Permission** area, click **Manage User**.
- Step 3** In the row of the user to be locked, click **Lock User**.
- Step 4** In the window that is displayed, click **Yes** to lock the user.

----End

## 11.13.6 Unlocking a User

If a user is locked because the number of login attempts exceeds the value of **Number of Password Retries**, or the user is manually locked by the MRS cluster administrator, the MRS cluster administrator can unlock the user on MRS Manager.

### Procedure

- Step 1** On MRS Manager, click **System**.
- Step 2** In the **Permission** area, click **Manage User**.
- Step 3** In the row of the user to be unlocked, click **Unlock User**.
- Step 4** In the window that is displayed, click **Yes** to unlock the user.

----End

## 11.13.7 Deleting a User

### Scenario

If an MRS cluster user is not required, you can delete the user on MRS Manager.

### Procedure

- Step 1** On MRS Manager, click **System**.
- Step 2** In the **Permission** area, click **Manage User**.
- Step 3** In the row of the user to be deleted, choose **More > Delete**.
- Step 4** Click **OK**.

----End

## 11.13.8 Changing the Password of an Operation User

### Scenario

Passwords of **Human-Machine** system users must be regularly changed to ensure MRS cluster security. This section describes how to change your passwords on MRS Manager.

If a new password policy needs to be used for the password modified by the user, follow instructions in [Modifying a Password Policy](#) to modify the password policy and then perform the following operations to modify the password.


### Impact on the System

If you have downloaded a user authentication file, download it again and obtain the keytab file after changing the password of the MRS cluster user.

## Prerequisites

- You have obtained the current password policies from the MRS cluster administrator.
- You have obtained the MRS Manager access address from the MRS cluster administrator.

## Procedure

**Step 1** On MRS Manager, move the mouse cursor to  in the upper right corner. On the menu that is displayed, select **Change Password**.

**Step 2** Fill in the **Old Password**, **New Password**, and **Confirm Password**. Click **OK**.

For the cluster, the default password complexity requirements are as follows:

- The password must contain 8 to 32 characters.
- The password must contain at least three types of the following: uppercase letters, lowercase letters, digits, spaces, and special characters ('~!@#\$%^&\*()-\_+=\|[]{};:'",<.>/?).
- The password cannot be the username or the reverse username.

----End

## 11.13.9 Initializing the Password of a System User

### Scenario

This section describes how to initialize a password on MRS Manager if a user forgets the password or the password of a public account needs to be changed regularly. After password initialization, the user must change the password upon the first login.

### Impact on the System

If you have downloaded a user authentication file, download it again and obtain the keytab file after initializing the password of the MRS cluster user.

### Initializing the Password of a Human-Machine User

**Step 1** On MRS Manager, click **System**.

**Step 2** In the **Permission** area, click **Manage User**.

**Step 3** Locate the row that contains the user whose password is to be initialized, choose **More > Initialize password**, and change the password as prompted.

In the window that is displayed, enter the password of the current MRS cluster administrator account and click **OK**. Then in **Initialize password**, click **OK**.

For the cluster, the default password complexity requirements are as follows:

- The password must contain 8 to 32 characters.

- The password must contain at least three types of the following: uppercase letters, lowercase letters, digits, spaces, and special characters ('~!@#\$%^&\*()-\_+=\|[]{};:'''<.>/?).
- The password cannot be the username or the reverse username.

----End

## Initializing the Password of a Machine-Machine User

**Step 1** Prepare a client based on service conditions and log in to the node where the client is installed.

**Step 2** Run the following command to switch the user:

```
sudo su - omm
```

**Step 3** Run the following command to switch to the client directory, for example, **/opt/client**:

```
cd /opt/client
```

**Step 4** Run the following command to configure environment variables:

```
source bigdata_env
```

**Step 5** Run the following command to log in to the console as user **kadmin/admin**:

```
kadmin -p kadmin/admin
```

### NOTE

The default password of user **kadmin/admin** is **KAdmin@123**, which will expire upon your first login. Change the password as prompted and keep the new password secure.

**Step 6** Run the following command to reset the password of a component running user. This operation takes effect for all servers.

```
cpw Component running user name
```

For example, **cpw oms/manager**.

For the cluster, the default password complexity requirements are as follows:

- The password must contain 8 to 32 characters.
- The password must contain at least three types of the following: uppercase letters, lowercase letters, digits, spaces, and special characters ('~!@#\$%^&\*()-\_+=\|[]{};:'''<.>/?).
- The password cannot be the username or the reverse username.

----End

## 11.13.10 Downloading a User Authentication File

### Scenario

When a user develops big data applications and runs them in an MRS cluster that supports Kerberos authentication, the user needs to prepare a user authentication file for accessing the MRS cluster. The keytab file in the authentication file can be used for user authentication.

This section describes how to download a user authentication file and export the keytab file on MRS Manager.

 NOTE

- Before downloading a **Human-machine** user authentication file, change the password for the user on MRS Manager to make the initial password set by the MRS cluster administrator invalid. Otherwise, the exported keytab file cannot be used. For details, see [Changing the Password of an Operation User](#).
- After a user password is changed, the exported keytab file becomes invalid, and you need to export a keytab file again.

## Procedure

- Step 1** On MRS Manager, click **System**.
- Step 2** In the **Permission** area, click **Manage User**.
- Step 3** In the row of the user for whom you want to export the keytab file, choose **More > Download authentication credential** to download the authentication file. After the file is automatically generated, save it to a specified path and keep it properly.
- Step 4** Open the authentication file with a decompression program.
  - **user.keytab** indicates a user keytab file used for user authentication.
  - **krb5.conf** indicates the configuration file of the authentication server. The application connects to the authentication server according to the configuration file information when authenticating users.

----End

## 11.13.11 Modifying a Password Policy

### Scenario

This section describes how to set password and user login security rules as well as user lock rules. Password policies set on MRS Manager take effect for **Human-machine** users only, because the passwords of **Machine-machine** users are randomly generated.

If a new password policy needs to be used for a new user's password or the password modified by the user, perform the following operations to modify the password policy first, and then create a user or change the password by following instructions in [Creating a User](#) or [Changing the Password of an Operation User](#).

---

**NOTICE**

Modify password policies based on service security requirements, because they involve user management security. Otherwise, security risks may be caused.

---

## Procedure

- Step 1** On MRS Manager, click **System**.

**Step 2** Click **Configure Password Policy**.

**Step 3** Modify password policies as prompted. For parameter details, see the following table:

**Table 11-42** Password policy parameter description

Parameter	Description
<b>Minimum Password Length</b>	Indicates the minimum number of characters a password contains. The value ranges from 8 to 32. The default value is <b>8</b> .
<b>Number of Character Types</b>	Indicates the minimum number of character types a password contains. The character types are uppercase letters, lowercase letters, digits, spaces, and special characters (~!?,.,;-'(){}[]/<>@#\$%^&*+ \=). The value can be <b>3</b> or <b>4</b> . The default value <b>3</b> indicates that the password must contain at least three types of the following characters: uppercase letters, lowercase letters, digits, special characters, and spaces.
<b>Password Validity Period (days)</b>	Indicates the validity period (days) of a password. The value ranges from 0 to 90. 0 means that the password is permanently valid. The default value is <b>90</b> .
<b>Password Expiration Notification Days</b>	Indicates the number of days in advance users are notified that their passwords are about to expire. After the value is set, if the difference between the cluster time and the password expiration time is smaller than this value, the user receives password expiration notifications. When a user logs in to MRS Manager, a message is displayed, indicating that the password is about to expire and asking the user whether to change the password. The value ranges from <b>0</b> to <i>X</i> ( <i>X</i> must be set to the half of the password validity period and rounded down). Value <b>0</b> indicates that no notification is sent. The default value is <b>5</b> .



Parameter	Description
<b>Interval of Resetting Authentication Failure Count (min)</b>	Indicates the interval of retaining incorrect password attempts, in minutes. The value ranges from 0 to 1440. 0 indicates that incorrect password attempts are permanently retained and 1440 indicates that incorrect password attempts are retained for one day. The default value is 5.
<b>Number of Password Retries</b>	Indicates the number of consecutive wrong passwords allowed before the system locks the user. The value ranges from 3 to 30. The default value is 5.
<b>Account Lock Duration (min)</b>	Indicates the time period for which a user is locked when the user lockout conditions are met. The value ranges from 5 to 120. The default value is 5.

----End

## 11.14 Patch Operation Guide

### 11.14.1 Patch Operation Guide for Versions

If you obtain patch information from the following sources, upgrade the patch according to actual requirements.

- You obtain information about the patch released by MRS from a message pushed by the message center service.
- You obtain information about the patch by accessing the cluster and viewing patch information.

#### Preparing for Patch Installation

- Follow instructions in [Performing a Health Check](#) to check cluster status. If the cluster health status is normal, install a patch.
- You need to confirm the target patch to be installed according to the patch information in the patch content.

#### Installing a Patch

- Step 1** Log in to the MRS management console.
- Step 2** Choose **Clusters > Active Clusters** and click the name of the cluster to be queried to enter the page displaying the cluster's basic information.
- Step 3** On the **Patch Information** page, click **Install** in the **Operation** column to install the target patch.

 NOTE

- For details about rolling patch operations, see [Supporting Rolling Patches](#).
- For the isolated host nodes in the cluster, follow instructions in [Restoring Patches for the Isolated Hosts](#) to restore the patch.

----End

## Uninstalling a Patch

**Step 1** Log in to the MRS management console.

**Step 2** Choose **Clusters > Active Clusters** and click the name of the cluster to be queried to enter the page displaying the cluster's basic information.

**Step 3** On the **Patch Information** page, click **Uninstall** in the **Operation** column to uninstall the target patch.

 NOTE

- For details about rolling patch operations, see [Supporting Rolling Patches](#).
- For the isolated host nodes in the cluster, follow instructions in [Restoring Patches for the Isolated Hosts](#) to restore the patch.

----End

## 11.14.2 Supporting Rolling Patches

The rolling patch function indicates that patches are installed or uninstalled for one or more services in a cluster by performing a rolling service restart (restarting services or instances in batches), without interrupting the services or within a minimized service interruption interval. Services in a cluster are divided into the following three types based on whether they support rolling patch:

- Services supporting rolling patch installation or uninstallation: All businesses or part of them (varying depending on different services) of the services are not interrupted during patch installation or uninstallation.
- Services not supporting rolling patch installation or uninstallation: Businesses of the services are interrupted during patch installation or uninstallation.
- Services with some roles supporting rolling patch installation or uninstallation: Some businesses of the services are not interrupted during patch installation or uninstallation.

**Table 11-43** provides services and instances that support or do not support rolling restart in the MRS cluster.

**Table 11-43** Services and instances that support or do not support rolling restart

Service	Instance	Whether to Support Rolling Restart
HDFS	NameNode	Yes
	ZKFC	
	JournalNode	

Service	Instance	Whether to Support Rolling Restart
	HttpFS	
	DataNode	
Yarn	ResourceManager	Yes
	NodeManager	
Hive	MetaStore	Yes
	WebHCat	
	HiveServer	
MapReduce	JobHistoryServer	Yes
HBase	HMaster	Yes
	RegionServer	
	ThriftServer	
	RETSerVer	
Spark	JobHistory	Yes
	JDBCServer	
	SparkResource	No
Hue	Hue	No
Tez	TezUI	No
Loader	Sqoop	No
ZooKeeper	QuorumPeer	Yes
Kafka	Broker	Yes
	MirrorMaker	No
Flume	Flume	Yes
	MonitorServer	
Storm	Nimbus	Yes
	UI	
	Supervisor	
	LogViewer	

## Installing a Patch

**Step 1** Log in to the MRS management console.

**Step 2** Choose **Clusters > Active Clusters** and click the name of the cluster to be queried to enter the page displaying the cluster's basic information.

**Step 3** On the **Patch Information** page, click **Install** in the **Operation** column.

**Step 4** On the **Warning** page, enable or disable **Rolling Patch**.

### NOTE

- Enabling the rolling patch installation function: Services are not stopped before patch installation, and rolling service restart is performed after the patch installation. This minimizes the impact on cluster services but takes more time than common patch installation.
- Disabling the rolling patch uninstallation function: All services are stopped before patch uninstallation, and all services are restarted after the patch uninstallation. This temporarily interrupts the cluster and the services but takes less time than rolling patch uninstallation.
- The rolling patch installation function is not available in clusters with less than two Master nodes and three Core nodes.

**Step 5** Click **OK** to install the target patch.

**Step 6** View the patch installation progress.

1. Access MRS Manager. For details, see [Accessing Manager](#).
2. Choose **System > Manage Patch**. On the **Manage Patch** page, you can view the patch installation progress.

### NOTE

For the isolated host nodes in the cluster, follow instructions in [Restoring Patches for the Isolated Hosts](#) to restore the patch.

----End

## Uninstalling a Patch

**Step 1** Log in to the MRS management console.

**Step 2** Choose **Clusters > Active Clusters** and click the name of the cluster to be queried to enter the page displaying the cluster's basic information.

**Step 3** On the **Patch Information** page, click **Uninstall** in the **Operation** column.

**Step 4** On the **Warning** page, enable or disable **Rolling Patch**.

 NOTE

- Enabling the rolling patch uninstallation function: Services are not stopped before patch uninstallation, and rolling service restart is performed after the patch uninstallation. This minimizes the impact on cluster services but takes more time than common patch uninstallation.
- Disabling the rolling patch uninstallation function: All services are stopped before patch uninstallation, and all services are restarted after the patch uninstallation. This temporarily interrupts the cluster and the services but takes less time than rolling patch uninstallation.
- The rolling patch uninstallation function is not available in clusters with less than two Master nodes and three Core nodes.

**Step 5** Click **OK** to uninstall the target patch.

**Step 6** View the patch uninstallation progress.

1. Access MRS Manager. For details, see [Accessing Manager](#).
2. Choose **System > Manage Patch**. On the **Manage Patch** page, you can view the patch uninstallation progress.

 NOTE

For the isolated host nodes in the cluster, follow instructions in [Restoring Patches for the Isolated Hosts](#) to restore the patch.

----End

## 11.15 Restoring Patches for the Isolated Hosts

If some hosts are isolated in a cluster, perform the following operations to restore patches for these isolated hosts after patch installation on other hosts in the cluster. After patch restoration, versions of the isolated host nodes are consistent with those are not isolated.

**Step 1** Access MRS Manager. For details, see [Accessing Manager](#).

**Step 2** Choose **System > Manage Patch**. The **Manage Patch** page is displayed.

**Step 3** In the **Operation** column, click **View Details**.

**Step 4** On the patch details page, select host nodes whose **Status** is **Isolated**.

**Step 5** Click **Select and Restore** to restore the isolated host nodes.

----End

## 11.16 Rolling Restart

After modifying the configuration items of a big data component, you need to restart the corresponding service to make new configurations take effect. If you use a normal restart mode, all services or instances are restarted concurrently, which may cause service interruption. To ensure that services are not affected during service restart, you can restart services or instances in batches by rolling restart. For instances in active/standby mode, a standby instance is restarted first and then an active instance is restarted. Rolling restart takes longer than normal restart.

**Table 11-44** provides services and instances that support or do not support rolling restart in the MRS cluster.

**Table 11-44** Services and instances that support or do not support rolling restart

Service	Instance	Whether to Support Rolling Restart
HDFS	NameNode	Yes
	ZKFC	
	JournalNode	
	HttpFS	
	DataNode	
Yarn	ResourceManager	Yes
	NodeManager	
Hive	MetaStore	Yes
	WebHCat	
	HiveServer	
MapReduce	JobHistoryServer	Yes
HBase	HMaster	Yes
	RegionServer	
	ThriftServer	
	RETSerVer	
Spark	JobHistory	Yes
	JDBCServer	
	SparkResource	No
Hue	Hue	No
Tez	TezUI	No
Loader	Sqoop	No
ZooKeeper	Quorumpeer	Yes
Kafka	Broker	Yes
	MirrorMaker	No
Flume	Flume	Yes
	MonitorServer	
Storm	Nimbus	Yes

Service	Instance	Whether to Support Rolling Restart
	UI	
	Supervisor	
	Logviewer	

## Restrictions

- Perform a rolling restart during off-peak hours.
  - Otherwise, a rolling restart failure may occur. For example, if the throughput of Kafka is high (over 100 MB/s) during the Kafka rolling restart, the Kafka rolling restart may fail.
  - For example, if the requests per second of each RegionServer on the native interface exceed 10,000 during the HBase rolling restart, you need to increase the number of handles to prevent a RegionServer restart failure caused by heavy loads during the restart.
- Before the restart, check the number of current requests of HBase. If requests of each RegionServer on the native interface exceed 10,000, increase the number of handles to prevent a failure.
- If the number of Core nodes in a cluster is less than six, services may be affected for a short period of time.
- Preferentially perform a rolling instance or service restart and select **Only restart instances whose configurations have expired**.

## Performing a Rolling Service Restart

- Step 1** On MRS Manager, click **Services** and select a service for which you want to perform a rolling restart.
- Step 2** On the **Service Status** tab page, click **More** and select **Perform Rolling Service Restart**.
- Step 3** After you enter the MRS cluster administrator password, the **Perform Rolling Service Restart** page is displayed. Select **Only restart instances whose configurations have expired** and click **OK** to perform rolling restart for the service.
- Step 4** After the rolling restart task is complete, click **Finish**.
- End

## Performing a Rolling Instance Restart

- Step 1** On MRS Manager, click **Services** and select a service for which you want to perform a rolling restart.
- Step 2** On the **Instance** tab page, select the instance to be restarted. Click **More** and select **Perform Rolling Instance Restart**.

**Step 3** After you enter the MRS cluster administrator password, the **Perform Rolling Instance Restart** page is displayed. Select **Only restart instances whose configurations have expired** and click **OK** to perform rolling restart for the instance.

**Step 4** After the rolling restart task is complete, click **Finish**.

----End

## Perform a Rolling Cluster Restart

**Step 1** On MRS Manager, click **Services**. The **Services** page is displayed.

**Step 2** Click **More** and select **Perform Rolling Cluster Restart**.

**Step 3** After you enter the MRS cluster administrator password, the **Perform Rolling Cluster Restart** page is displayed. Select **Only restart instances whose configurations have expired** and click **OK** to perform rolling restart for the cluster.

**Step 4** After the rolling restart task is complete, click **Finish**.

----End

## Rolling Restart Parameter Description

[Table 11-45](#) describes rolling restart parameters.

**Table 11-45** Rolling restart parameter description

Parameter	Description
Only restart instances whose configurations have expired	Specifies whether to restart only the modified instances in a cluster.
Data Node Instances to Be Batch Restarted	Specifies the number of instances that are restarted in each batch when the batch rolling restart strategy is used. The default value is <b>1</b> . The value ranges from 1 to 20. This parameter is valid only for data nodes.
Batch Interval	Specifies the interval between two batches of instances for rolling restart. The default value is <b>0</b> . The value ranges from 0 to 2147483647. The unit is second.  Note: Setting the batch interval parameter can increase the stability of the big data component process during the rolling restart. You are advised to set this parameter to a non-default value, for example, 10.
Batch Fault Tolerance Threshold	Specifies the tolerance times when the rolling restart of instances fails to be executed in batches. The default value is <b>0</b> , which indicates that the rolling restart task ends after any batch of instances fails to be restarted. The value ranges from 0 to 214748364.



## Procedure in a Typical Scenario

- Step 1** On MRS Manager, click **Services** and select HBase. The HBase service page is displayed.
- Step 2** Click the **Service Configuration** tab, and modify an HBase parameter. After the following dialog box is displayed, click **OK** to save the configurations.

 **NOTE**

Do not select **Restart the affected services or instances**. This option indicates a normal restart. If you select this option, all services or instances will be restarted, which may cause service interruption.

- Step 3** After saving the configurations, click **Finish**.
- Step 4** Click the **Service Status** tab.
- Step 5** On the **Service Status** tab page, click **More** and select **Perform Rolling Service Restart**.
- Step 6** After you enter the MRS cluster administrator password, the **Perform Rolling Service Restart** page is displayed. Select **Only restart instances whose configurations have expired** and click **OK** to perform rolling restart for the service.
- Step 7** After the rolling restart task is complete, click **Finish**.

----End

# 12 FusionInsight Manager Operation Guide (Applicable to 3.x)

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## 12.1 Getting Started

### 12.1.1 FusionInsight Manager Introduction

#### Overview

MRS manages and analyzes massive data and helps you rapidly obtain desired data from structured and unstructured data. The structure of open-source components is complex. The installation, configuration, and management processes are time- and labor-consuming. FusionInsight Manager is a unified enterprise-level cluster management platform and provides the following functions:

- **Cluster monitoring:** allows you to better understand status of hosts and services.
- **Graphical indicator monitoring and customization:** allow you to obtain key system information in a timely manner.
- **Service property configuration:** allows you to configure service properties based on the performance requirements of your services.
- **Cluster, service, and role instance operations:** allow you to start or stop services and clusters with just a few clicks.
- **Permission management and audit:** allow you to configure the access control and manage operation logs.

#### Supported Browsers

- Google Chrome.  
The Google Chrome 90 to 92 versions are recommended.
- Edge  
Supports the Edge browser that comes with the Windows 10 system.

 NOTE

It is recommended to access FusionInsight Manager using a browser on the Windows platform.

## Introduction to the Manager GUI

FusionInsight Manager provides a unified cluster management platform, facilitating rapid and easy O&M for clusters.

The upper part of the page is the operation bar, the middle part is the display area, and the bottom part is the taskbar.

- [Table 12-1](#) describes the functions of each portal on the operation bar.


**Table 12-1** Functions of each portal on the operation bar

Portal	Function Description
Homepage	Shows the key monitoring indicators and statuses of clusters and the host statuses in column charts, line charts, and tables. You can customize a dashboard for the key monitoring indicators and drag it onto any position on the visualized interface layout. The system overview page supports automatic data update. For details, see <a href="#">Homepage</a> .
Cluster	Provides the service monitoring, operation, and configuration guidance, which helps you manage services in a unified manner. For details, see <a href="#">Cluster</a> .
Hosts	Provides the host monitoring and operation guidance to help you manage hosts in a unified manner. For details, see <a href="#">Hosts</a> .
O&M	Allows you to query and handle alarms, and helps you identify product faults and potential risks in a timely manner, ensuring proper system running. For details, see <a href="#">O&amp;M</a> .
Audit	Allows you to query and export audit logs, and view all user activities and operations. For details, see <a href="#">Audit</a> .
Tenant Resources	Provides a unified tenant management platform. For details, see <a href="#">Tenant Resources</a> .
System	Provides FusionInsight Manager system configuration and management functions, such as user permission configuration. For details, see <a href="#">System Configuration</a> .

### 12.1.2 Querying the FusionInsight Manager Version

Before performing system upgrade and routine maintenance operations, you need to query the current FusionInsight Manager version.

- **Using the GUI**

On the **Homepage** interface, click  on the upper right corner and choose **About** from the shortcut menu. In the displayed interface, view the version number of FusionInsight Manager.

- **Using the CLI**

- a. Log in to the active management node using the IP address of this node as user **root**.
- b. Run the following command to check the FusionInsight\_Manager version and platform information:

```
su - omm
cd ${BIGDATA_HOME}/om-server/om/sbin/pack
./queryManager.sh
```

Information similar to the following is displayed:

Version	Package	Cputype
8.0.2.1	FusionInsight_Manager_8.0.2.1	x86_64

 **NOTE**

In this document, 8.0.2.1 is used as an example.

## 12.1.3 Logging In to FusionInsight Manager

### Scenarios

This section describes how to log in to FusionInsight Manager using an account after FusionInsight Manager is installed.

### Procedure


**Step 1** Obtain the URL of FusionInsight Manager.

**Step 2** On login page, enter the username and password.

**Step 3** New users need to change their passwords.

The password must meet the following requirements:

- It must contain 8 to 64 characters.
- It must contain at least four of the following character types: uppercase letters, lowercase letters, digits, spaces, and special characters `~!@#\$\$%^&\*()-\_+=+[{ }];',<.>^/?`.
- It must be different from the username or its reverse.
- It must be different from the current password.

**Step 4** Move your cursor to  in the upper right corner of FusionInsight Manager, and click **Log Out** and click **OK** from the drop-down list to log out of the current user.

----End

## 12.1.4 Logging In to the Management Node

### Scenarios

Some O&M operation scripts and commands need to be run or can be run only on the active management node. You can identify and log in to the active or standby management node based on the following operations.

### Checking and Logging In to the Active and Standby Management Nodes

**Step 1** Log in to FusionInsight Manager.

**Step 2** Choose **System > OMS**.

In the **Basic Information** area, **Current Active** indicates the host name of the active management node, and the **Current Standby** indicates the host name of the standby management node. Click a host name to go to the host details page. On the host details page, record the IP address of the host.

**Step 3** Log in to the active or standby management node as user **omm**.

----End

### Identifying the Active and Standby Management Nodes by Running Scripts and Logging In to Them

**Step 1** Log in to any node where FusionInsight Manager is deployed as user **omm**.

**Step 2** Run the following command to identify the active and standby management nodes:

```
sh ${BIGDATA_HOME}/om-server/om/sbin/status-oms.sh
```

In the command output, the value of **HAActive** for the active management node is **active**, and that for the standby management node is **standby**. In the following example, **Master1** is the active management node, and **Master2** is the standby management node.

```
HAMode
double
NodeName      HostName      HAVersion      StartTime      HAActive
HAAllResOK    HARunPhase
192-168-0-30  Master1       V100R001C01    2022-05-01 23:43:02  active
normal        Activated
192-168-0-24  Master2       V100R001C01    2022-05-01 07:14:02  standby
normal        Deactivated
```

**Step 3** Run the following command to obtain the IP addresses of the active and standby management nodes.

```
cat /etc/hosts
```

The following is an example of the IP addresses of the active and standby management nodes:

```
127.0.0.1    localhost
192.168.0.30 Master1
192.168.0.24 Master2
```


**Step 4** Log in to the active or standby management node as user **omm**.

----End

## 12.2 Homepage


### 12.2.1 Overview

After you log in to FusionInsight Manager, the contents on the **Homepage** tab page are displayed by default. The **Summary** page displays the service status preview and the monitoring status report of clusters. The **Alarm Analysis** page displays statistics and analysis on top alarms.

- On the right of the operation bar, you can view the number of alarms of different severities, number of running tasks, current users, and help information.
  - Click  to view the task name, cluster, status, progress, start time, and end time of the latest 100 operation tasks in the **Task Management Center**.

 **NOTE**

For a start, stop, restart, or rolling restart task, you can click the task name in the **Task Management Center** and click **Abort**. Then, enter the MRS cluster administrator password as prompted to abort the task. After the task is aborted successfully, the task stops.


- Click  and choose any help information in the displayed short-cut menu to obtain the details. [Table 12-2](#) describes the help information in the displayed shortcut menu.


**Table 12-2** List of help information




Item	Description
About	Provides current FusionInsight Manager version number, email, website and technical support information.

- The taskbar at the bottom of the home page displays the language options of FusionInsight Manager and the current cluster time and time zone information. You can switch the system language.

### Service Status Preview Area


On the home page, the number of hosts in clusters and number of installed services are displayed on the left. You can click  to display all service information of a cluster and view status and alarm information of each service installed in the cluster.

Click  to perform basic O&M operations on the current cluster. For details, see [Table 12-3](#).

The  icon on the left of each service name indicates that the service is running properly, the  icon on the left of each service name indicates that the service is failed to start. The  icon indicates that the service is not started.

On the right of the service name, you can check whether an alarm is generated for the service. If an alarm exists, the icon is used to identify the alarm severity and display the number of alarms.

If a component supports multiple services, and multiple services are installed in a cluster, the number of installed services will be displayed on the right of the service.

The  icon displayed on the right of the service name indicates that the service configuration has expired.

## Monitoring Status Report Area

The chart area is on the right of the **Homepage**, which shows the monitoring reports of the key status, such as the status of all hosts in the cluster, host CPU usage, and host memory usage. You can customize the monitoring reports displayed in the chart area. For details about managing the monitoring indicators, see [Managing the Monitoring Indicator Report](#).

The graph data sources are displayed in the lower left. You can zoom in a monitoring report to view the detailed information or close the report.

## Alarm Analysis

The **Top 20 Alarms** table and **Analysis on Top 3 Alarms** chart are provided on the **Alarm Analysis** tab page. Click the alarm name in the **Top 20 Alarms** table to display the analysis information of this alarm only. Top alarms and their occurrence time are both provided, so that you could handle alarms accordingly to improve system stability.

## 12.2.2 Managing the Monitoring Indicator Report

### Scenarios

On FusionInsight Manager, you can customize the monitoring items displayed on the **Homepage** page and export monitoring data.

 **NOTE**


The time unit of the horizontal axis varies with the custom duration of historical reports. The details are as follows:

- If the custom duration is 0 to 25 hours, the time unit is 5 minutes. In this case, the cluster must have been installed for at least 10 minutes. The system can reserve monitoring data generated in the latest 15 days.
- If the custom duration is 25 to 150 hours, the time unit is 30 minutes. In this case, the cluster must have been installed for at least 30 minutes. The system can reserve monitoring data generated in the latest 3 months.
- If the custom duration is 150 to 300 hours, the time unit is 1 hour. In this case, the cluster must have been installed for at least 1 hour. The system can reserve monitoring data generated in the latest 3 months.
- If the custom duration is 300 hours to 300 days, the time unit is 1 day. In this case, the cluster must have been installed for at least 1 day. The system can reserve monitoring data generated in the latest 6 months.
- If the custom duration is greater than 300 days, the time unit is 7 days. In this case, the cluster must have been installed for at least 7 days. The system can reserve monitoring data generated in the latest 1 year.
- If the disk usage of the GaussDB partition used by the FusionInsight Manager storage exceeds 80%, the real-time monitoring data and monitoring data whose monitoring period is 5 minutes are cleared.
- For **Storage Resource (HDFS)** in **Tenant Resources**, if the custom duration is 0 to 300 hours, the time unit is 1 hour. In this case, the cluster must have been installed for at least one hour. The system can reserve monitoring data generated in the latest three months.

## Customizing the Monitoring Indicator Report

**Step 1** Log in to FusionInsight Manager.

**Step 2** Click **Homepage**.

**Step 3** In the upper right corner of the chart area, click  and choose **Customize** from the displayed menu.

 **NOTE**

The monitoring period is in the unit of five minutes. The monitoring data of the latest one hour is displayed. After the real-time monitoring page is displayed, the real-time monitoring data generated in five minutes is displayed on the right of the monitoring graph.

**Step 4** In the navigation tree on the left, select a resource subject to be monitored.

**Step 5** Select one or more monitoring indicators from the monitoring list on the right.

**Step 6** Click **OK**.

----End


## Exporting Monitoring Data


**Step 1** Log in to FusionInsight Manager.

**Step 2** Click **Homepage**.



**Step 3** In the upper right corner of the chart area of the cluster to be operated, select a time range to obtain monitoring data. For example, **1 Week**.

The default setting is real-time monitoring data, which cannot be exported. Click  to customize a time range for the monitoring data to be exported.


**Step 4** In the upper right corner of the chart area, click  and choose **Export** in the displayed menu.

----End


## Exporting the Data of Specified Monitoring Items

**Step 1** Log in to FusionInsight Manager.

**Step 2** Click **Homepage**.

**Step 3** In the upper right corner of any monitoring report pane in the chart area of the cluster to be operated, click .

**Step 4** Select a time range to obtain monitoring data. For example, **1 Week**.

By default, real-time monitoring data is selected, which cannot be exported. Click  to customize a time range for the monitoring data to be exported.

**Step 5** Click **Export**.

----End

## 12.3 Cluster

### 12.3.1 Cluster Management

#### 12.3.1.1 Overview

##### Dashboard

Log in to FusionInsight Manager and choose **Cluster** > *Name of the desired cluster* > **Dashboard** to view the status of the current cluster.

On the **Dashboard** page, you can start, stop, rolling restart, synchronize configurations for, and perform basic management operations for the current cluster, as described in [Table 12-3](#).

**Table 12-3** Management and maintenance

UI Portal	Description
<b>Start</b>	Start all services in the cluster.
<b>Stop</b>	Stop all services in the cluster.

UI Portal	Description
<b>More &gt; Restart</b>	Restart all services in the cluster.
<b>More &gt; Rolling-restart Service</b>	Restart all services in the cluster without interrupting services. For details, see <a href="#">Performing a Rolling Restart of a Cluster</a> .
<b>More &gt; Synchronize Configurations</b>	Synchronize parameter configurations for all services in the cluster.
<b>More &gt; Restart Configuration-Expired Instances</b>	Restart all instances whose configurations have expired. For details, see <a href="#">Managing Expired Configurations</a> .
<b>More &gt; Health Check</b>	<p>Perform health checks on the OMS, and all services and nodes in the cluster. The health check covers checks on the running status of each object, alarms, and user-defined monitoring metrics. The check result differs from the displayed <b>Running Status</b>.</p> <p>To export the result of the health check, click <b>Export Report</b> in the upper left corner. If any problem is detected, click <b>Help</b>.</p>
<b>More &gt; Download Client</b>	Download the default client for the user. For details, see <a href="#">Downloading the Client</a> .
<b>More &gt; Export Installation Template</b>	Export all installation configurations of the cluster in batches, including the cluster authentication mode, node information, and service configurations. This operation is performed when the cluster needs to be reinstalled in the same environment.
<b>More &gt; Export Configurations</b>	Export configurations of all services in the cluster in batches.
<b>More &gt; Enter Maintenance Mode/Exit Maintenance Mode</b>	Configure the cluster to enter or exit the maintenance mode.
<b>More &gt; O&amp;M View</b>	Check the services or hosts that are in the maintenance state.

### 12.3.1.2 Performing a Rolling Restart of a Cluster

#### Scenarios

Rolling restart means to restart a cluster without interrupting services after the service role is updated or the configuration is modified in the cluster.

If you need to restart all services in the cluster in batches without interrupting services, you can perform a rolling restart.

 NOTE

- Some services do not support a rolling restart. These services will experience a common restart during the rolling restart and may be interrupted. Perform operations as prompted.
- For configurations that must take effect immediately, for example, configuration of the port for a server, a rolling restart is not recommended. Perform a common restart instead.

## Impact on the System

Compared with a common restart, a rolling restart does not interrupt services, but it takes longer time than a common restart and may affect throughput and performance of the service to be restarted.

## Procedure

- Step 1** Log in to FusionInsight Manager.
- Step 2** Choose **Cluster > Name of the desired cluster > Dashboard > More > Rolling-restart Service**.
- Step 3** In the displayed dialog box, enter the password of the current login user and click **OK**.
- Step 4** Set the parameters as required, as shown in [Table 12-4](#).

Table 12-4 Rolling restart parameters

Parameter	Description
<b>Restart only instances with expired configurations in the cluster</b>	Specifies whether to restart only the modified instances in a cluster.
<b>Enable rack strategy</b>	Specifies whether to enable the concurrent rolling restart of rack strategy. This option takes effect for roles that meet the rolling restart requirements of the rack strategy. (The roles support the rack-aware function, and instances of the roles belong to two or more racks). <b>NOTE</b> This parameter can be set only when a rolling restart is performed on HDFS or YARN.

Parameter	Description
<p><b>Data Nodes to Be Batch Restarted</b></p>	<p>Specifies the number of instances that are restarted for each batch when the batch rolling restart strategy is used. The default value is <b>1</b>.</p> <p><b>NOTE</b></p> <ul style="list-style-type: none"> <li>• This parameter is valid only when the batch rolling restart strategy is used and the instance is the DataNode.</li> <li>• When the rack strategy is enabled, this parameter is invalid. In this case, the cluster uses the default maximum number of instances (20) configured in the rack strategy as the maximum number of instances that are concurrently restarted in a rack.</li> <li>• This parameter can be set only when a rolling restart is performed on HDFS, YARN, Kafka, Storm, or Flume.</li> <li>• This parameter for the RegionServer of HBase cannot be manually configured. Instead, it is automatically adjusted based on the number of RegionServer nodes. Specifically, if the number of RegionServer nodes is less than 30, the parameter value is <b>1</b>. If the number is greater than or equal to 30 and less than 300, the parameter value is <b>2</b>. If the number is greater than or equal to 300, the parameter value is 1% of the number (rounded-down).</li> </ul>
<p><b>Batch Interval</b></p>	<p>Specifies the interval between two batches of instances to be rolling restarted. The default value is <b>0</b>.</p>
<p><b>Decommissioning Timeout Interval</b></p>	<p>Specifies the decommissioning timeout interval for role instances during a rolling restart. The default value is 1800s.</p> <p>Some roles (such as HiveServer and JDBCServer) stop providing services before the rolling restart. Stopped instances cannot establish new connections. Existing connections will be completed after a period of time. A proper configuration of the timeout parameters can minimize the risk of service interruption.</p> <p><b>NOTE</b> This parameter can be set only when a rolling restart is performed for Hive and Spark2x.</p>
<p><b>Batch Fault Tolerance Threshold</b></p>	<p>Specifies the tolerance times when the rolling restart of instances fails to be executed in batches. The default value is <b>0</b>, which indicates that the rolling restart task ends after any batch of instances fails to be restarted.</p>

 **NOTE**

Set advanced parameters, such as **Data Nodes to Be Batch Restarted**, **Batch Interval**, and **Batch Fault Tolerance Threshold** based on site requirements. Otherwise, services may be interrupted or the performance may be severely affected. Therefore, exercise caution when performing this operation.

The following shows an example:

- If **Data Nodes to Be Batch Restarted** is too large, a great number of instances are restarted at the same time. As a result, services are interrupted or the performance is severely affected because the number of remaining instances is small.
- If **Batch Fault Tolerance Threshold** is too large, services will be interrupted when a new batch of instances is restarted after the previous instance restart failed.

**Step 5** Click **OK** and wait until the rolling restart is complete.

----End

### 12.3.1.3 Managing Expired Configurations

#### Scenarios

If a new configuration needs to be delivered to all services in the cluster, or **Configuration Status** of multiple services is set to **Expired** or **Failed** after a configuration is modified, the configuration parameters of these services are not synchronized and do not take effect, you can synchronize the configuration and restart related services for the cluster to make new configuration parameters take effect in all services.

If the configuration of the services in the cluster has been synchronized but do not take effect, you need to restart the instances whose configuration has expired.

#### Impact on the System

- After synchronizing the cluster configuration, you need to restart the services whose configuration has expired. These services are unavailable during restart.
- The instances whose configuration has expired are unavailable during restart.

#### Procedure

**Synchronize configurations.**

**Step 1** Log in to FusionInsight Manager.

**Step 2** Choose **Cluster** > *Name of the desired cluster* > **Dashboard**.

**Step 3** Choose **More** > **Synchronize Configurations**.

**Step 4** In the displayed dialog box, click **OK**.

----End

**Restart instances whose configurations have expired.**

**Step 1** Choose **More** > **Restart Configuration-Expired Instances**.

**Step 2** In the displayed dialog box, enter the password of the current login user and click **OK**.

**Step 3** In the displayed dialog box, click **OK**.

You can click **View Instance** to open the list of all expired instances and confirm that the instances have been restarted.

----End

## 12.3.1.4 Downloading the Client

### Scenarios

A default client is provided for MRS clusters. You can manage the cluster, run services, and perform secondary development using this client. Before using the client, you need to download the client software package.

### Procedure

**Step 1** Log in to FusionInsight Manager.

**Step 2** Choose **Cluster** > *Name of the desired cluster* > **Dashboard** > **More** > **Download Client**.

The **Download Cluster Client** dialog box is displayed.

**Step 3** Select a type in the **Select Client Type** dialog box.

- The **Complete Client** type indicates that the package contains scripts, compilation files, and configuration files.
- The **Configuration Files Only** type indicates that the package contains only the client configuration file.

This type is applicable to application development tasks. For example, it can be used in the following scenario: All client files are downloaded and installed and the MRS cluster administrator modifies the service configuration on FusionInsight Manager. The developer needs to update the client configuration files.

#### NOTE

There are two platform types: x86\_64 and aarch64, which can be installed on the x86 and TaiShan nodes respectively. By default, the platform type of the downloaded client is the same as that of the server.

**Step 4** Determine whether to generate a client software package file on the cluster node.

- If yes, select **Save to Path** and click **OK** to generate the client file.  
After the file is generated, it is stored in the **/tmp/FusionInsight-Client/** directory on the primary management node by default. You can also store the client file in other directories, and user **omm** has the read, write, and execute permissions on the directory. If the client file already exists in the path, the existing client file will be replaced.

After the file is generated, copy the obtained package to another directory, as user **omm** or client installation user, for example, the **/opt/Bigdata/client** directory.

- If no, click **OK** and download the client file to the local PC.  
Download the client software package, and wait until the download is complete.

After the client is successfully downloaded, install the client by referring to [Installing a Client](#).

----End

### 12.3.1.5 Modifying Cluster Properties

#### Scenarios

FusionInsight Manager allows you to view basic attributes after the cluster is installed.


#### Procedure

**Step 1** Log in to FusionInsight Manager.


**Step 2** Choose **Cluster** > *Name of the desired cluster* > **Cluster Properties**.

You can view the cluster name, cluster description, product type, cluster ID, authentication mode, cluster creation time and installed component by default.

**Step 3** Change the cluster name.

1. Click  and enter a new name.  
The following naming rules are as follows: Enter 2 to 199 characters, including letters, digits, underscores (\_), hyphens (-), and spaces. Spaces can be placed only between characters.
2. Click **OK** for the new cluster name to take effect.

**Step 4** Modify the cluster description.

1. Click  and enter a new description.  
Contains a maximum of 199 characters, including letters, digits, commas (,), periods(.), underscores(\_), spaces, or newline characters.
2. Click **OK** for the new description to take effect.

----End

### 12.3.1.6 Management Cluster Configuration

#### Scenario

FusionInsight Manager allows you to view the changes of service configuration parameters in a cluster by one click, helping you quickly locate faults and improve configuration management efficiency.

MRS cluster administrators can quickly view all non-default values of each service in the cluster, non-unified values between instances of the same role, historical records of cluster configuration modification, and parameters whose configuration status is expired in the cluster on the configuration page.



## Procedure

**Step 1** Log in to FusionInsight Manager.



**Step 2** Choose **Cluster** > *Name of the desired cluster* > **Configurations**.

**Step 3** Select an operation page based on the scenario.

- To view all non-default values:
  - a. Click **All Non-default Values**. The system displays the parameters that are inconsistent with the default values of each service, role, or instance in the current cluster.

You can click  next to a parameter value to quickly restore to the default value. You can click  to view the historical modification records of the parameter.

If a large number of parameters need to be configured, you can filter the parameters in the service filter box in the upper right corner of the page or enter keywords in the search box to search for the parameters.
  - b. If you need to change the parameter values of the configuration items, change the values according to the parameter description, and then click **Save**. In the dialog box that is displayed, click **OK**.
- To view all non-unified values:
  - a. Click **All Non-uniform Values**. The system displays configuration items with different role, instance group, service, or instance configurations in the current cluster.

Click  next to the parameter value. In the window that is displayed, you can view the differences.
  - b. If you need to change the parameter values, click  to cancel the configuration difference or manually adjust the parameter values, click **OK**, and then click **Save**. In the dialog box that is displayed, click **OK**.
- To check the expiration configurations:
  - a. Click **Expired Configurations**. Expired configuration items in the current cluster are displayed.
  - b. You can filter services in the upper corner of the page to view the expired configurations of different services, or enter keywords in the search box.
  - c. The expired configuration items do not take effect completely. If services are not affected, restart the services or instances whose configuration items have expired.
- To view historical configuration records:
  - a. Click **Historical Configurations**. The historical configuration change records of the current cluster are displayed. You can view the parameter value change details, including the service to which the parameter belongs, parameter values before and after the modification, and parameter files.
  - b. To restore a configuration change, click **Restore Configuration** in the **Operation** column. In the dialog box that is displayed, click **OK**.



**NOTE**

Some configuration items take effect only after the corresponding services are restarted. After the configuration is saved, restart the service or instance whose configuration has expired in a timely manner.

----End

## 12.3.1.7 Static Service Pool

### 12.3.1.7.1 Static Service Resources

#### Overview

The resources allocated to each service in a cluster are static service resources. Such services include Flume, HBase, HDFS and Yarn. The total volume of computing resources allocated to each service is fixed, and they are static. A tenant can exclusively use or share a service to obtain the resources required for running this service.

#### Static Service Pool

Static service pools are used to specify service resource configurations.

Static service pools centrally manage resources applicable to each service.

- They restrict the total volume of resources used for services and dynamically configure the total CPU, I/O, and memory resources applicable to nodes running Flume, HBase, HDFS and Yarn.
- The resources of services are isolated. The services in a cluster are isolated from each other, and the workload of one service has limited impact on other services.

#### Scheduling Mechanism

The time-based dynamic resource scheduling mechanism enables different volumes of static resources to be configured for services at different time, optimizing service running environments and improving the cluster efficiency.

In a complex cluster environment, multiple services share resources in the cluster, but the resource service period of each service may be different.

The following use a bank customer as an example:

- The HBase query service is heavy in the daytime.
- The query service is light, but the Hive analysis service is heavy at night.

If fixed resources are allocated to each service, the following problems may occur:

- The query service cannot obtain sufficient resources while the resources for the analysis service are idle in the daytime.
- The analysis service cannot obtain sufficient resources while the resources for the query service are idle at night.

As a result, the cluster resource utilization is low and the service capability is weak. Resolve the problem in the following ways:

- Sufficient resources need to be configured for HBase in the daytime.
- Sufficient resources need to be configured for Hive at night.

The time-based dynamic scheduling mechanism can efficiently utilize resources and run tasks.

### 12.3.1.7.2 Configuring Cluster Static Resources

#### Scenarios

You can adjust resource base on FusionInsight Manager and customize resource configuration groups if you need to control service resources used on each node in a cluster or the available CPU or I/O quotas on each node at different time segments.

#### Impact on the System

- After a static service pool is configured, the configuration status of affected services is displayed as **Expired**. You need to restart the services. Services are unavailable during restart.
- After a static service pool is configured, the maximum number of resources used by each service and role instance cannot exceed the upper limit.

#### Procedure

##### Modify the Resource Adjustment Base

- Step 1** On FusionInsight Manager, choose **Cluster** > *Name of the desired cluster* > **Static Service Pool Configurations**.
- Step 2** Click **Configurations** in the upper right corner. The page for configuring resource pools is displayed.
- Step 3** Change the values of **CPU (%)** and **Memory (%)** in the **System Resource Adjustment Base** area.

Modifying the system resource adjustment base changes the maximum physical CPU and memory usage on nodes by services. If multiple services are deployed on the same node, the maximum physical resource usage of all services cannot exceed the adjusted CPU or memory usage.

- Step 4** Click **Next**.

To modify parameters again, click **Previous**.

##### Modify the Default Resource Configuration Group

- Step 5** Click **default**. In the **Configure weight** table, set **CPU LIMIT(%)**, **CPU SHARE(%)**, **I/O(%)**, and **Memory(%)** for each service.

 NOTE

- The sum of **CPU LIMIT(%)** and **CPU SHARE(%)** used by all services can exceed 100%.
- The sum of **I/O(%)** used by all services can exceed 100% but not 0.
- The sum of **Memory(%)** used by all services can be greater than, smaller than, or equal to 100%.
- **Memory(%)** cannot take effect dynamically and can only be modified in the default configuration group.
- **CPU LIMIT(%)** is used to configure the ratio of the number of CPU cores that can be used by a service to those can be allocated to related nodes.
- **CPU SHARE(%)** is used to configure the ratio of the time when a service uses a CPU core to the time when other services use the CPU core. That is, the ratio of time when multiple services compete for the same CPU core.

**Step 6** Click **Generate detailed configurations based on weight configurations**. FusionInsight Manager generates the actual values of the parameters in the default weight configuration table based on the cluster hardware resources and allocation information.

**Step 7** Click **OK**.

In the displayed dialog box, click **OK**.

#### Add a Customized Resource Configuration Group

**Step 8** Determine whether to automatically adjust resource configurations at different time segments.

- If yes, go to [Step 9](#).
- If no, use the default configurations, and no further action is required.

**Step 9** Click **Configuration**, change the system resource adjustment base values, and click **Next**.

**Step 10** Click **Add** to add a resource configuration group.

**Step 11** In **Step 1: Scheduling Time**, click **Configuration**.

The page for configuring the time policy is displayed.

Modify the following parameters based on service requirements and click **OK**.

- **Repeat**: If this parameter is selected, the customized resource configuration is applied repeatedly based on the scheduling period. If this parameter is not selected, set the date and time when the configuration of the group of resources can be applied.
- **Repeat Policy**: The available values are **Daily**, **Weekly**, and **Monthly**. This parameter is valid only when **Repeat** is selected.
- **Between**: indicates the time period between the start time and end time when the resource configuration is applied. Set a unique time range. If the time range overlaps with that of an existing group of resource configuration, the time range cannot be saved.

 **NOTE**

- The default group of resource configuration takes effect in all undefined time segments.
- The newly added resource group is a parameter set that takes effect dynamically in a specified time range.
- The newly added resource group can be deleted. A maximum of four resource configuration groups that take effect dynamically can be added.
- Select a repetition policy. If the end time is earlier than the start time, the resource configuration ends in the next day by default. For example, if a validity period ranges from 22: 00 to 06: 00, the customized resource configuration takes effect from 22: 00 on the current day to 06: 00 on the next day.
- If the repeat policy types of multiple configuration groups are different, the time ranges can overlap. The policy types are listed as follows by priority from low to high: daily, weekly, and monthly. The following is an example. There are two resource configuration groups using the monthly and daily policies, respectively. Their application time ranges in a day overlap as follows: 04: 00 to 07: 00 and 06: 00 to 08: 00. In this case, the configuration of the group that uses the monthly policy prevails.
- If the repeat policy types of multiple resource configuration groups are the same, the time ranges of different dates can overlap. For example, if there are two weekly scheduling groups, you can set the same time range on different day for them, such as to 04: 00 to 07: 00, on Monday and Wednesday, respectively.

**Step 12** Modify the resource configuration of each service in **Step 2: Weight Configuration**.

**Step 13** Click **Generate detailed configurations based on weight configurations**. FusionInsight Manager generates the actual values of the parameters in the default weight configuration table based on the cluster hardware resources and allocation information.

**Step 14** Click **OK**.

In the displayed dialog box, click **OK**.

----End

### 12.3.1.7.3 Viewing Cluster Static Resources

#### Scenarios

The big data management platform can manage and isolate service resources that are not running on YARN using static service resource pools. The system supports time-based automatic adjustment of static service resource pools. This enables the cluster to automatically adjust the parameter values at different periods to ensure more efficient resource utilization.

MRS cluster administrators can view the monitoring indicators of resources used by each service in the static service pool on FusionInsight Manager. The monitoring indicators are as follows:

- CPU usage of services
- Total disk I/O read rate of services
- Total disk I/O write rate of services
- Total used memory of services

 NOTE

After the multi-tenant function is enabled, the CPU, I/O, and memory usage of all HBase instances can be centrally managed.

## Procedure

- Step 1** On FusionInsight Manager, choose **Cluster** > *Name of the desired cluster* > **Static Service Pool Configurations**.
- Step 2** In the configuration group list, click a configuration group, for example, **default**.
- Step 3** Check the system resource adjustment base values.
  - **System Resource Adjustment Base** indicates the maximum volume of resources that can be used by each node in the cluster. If a node has only one service, the service exclusively occupies the available resources on the node. If a node has multiple services, all services share the available resources on the node.
  - **CPU** indicates the maximum number of CPUs that can be used by services on a node.
  - **Memory** indicates the maximum memory that can be used by services on a node.
- Step 4** In the Chart, view the indicator data chart of cluster service resource usage.

 NOTE

- You can click **Add Service to Chart** to add static service resource data of specific services (up to 12 services) to the chart.
- For details about how to manage a single chart, see [Managing the Monitoring Indicator Report](#).

----End

## 12.3.1.8 Client Management

### 12.3.1.8.1 Managing the Client

#### Scenario

FusionInsight Manager supports unified management of client installation information in a cluster. After a user downloads and installs the client, FusionInsight Manager automatically records information about the installed (registered) client to facilitate query and management. In addition, you can manually add or modify the information about clients that are not automatically registered, for example, clients installed in earlier versions.

## Procedure

### Viewing client information

- Step 1** Log in to FusionInsight Manager.
- Step 2** Choose **Cluster** > *Name of the desired cluster* > **Client Management** to view the information about the installed clients in the cluster. You can view the IP address,

installation path, component list, registration time, and installation user of the node where the client is located. When you download and install the client of the latest version, the client information is automatically registered.

#### Adding client information

**Step 3** If you need to manually add information for an installed client, click **Add** and manually add the IP address, installation path, user, platform information, and registration information of the client as prompted.

**Step 4** Configure the client information and click **OK**.

#### Modifying client information

**Step 5** Information of a manually registered client can be manually modified.

On the **Client Management** page, select the desired client and click **Modify**. After information is modified, click **OK**.

#### Deleting client information

**Step 6** On the **Client Management** page, select the desired client and click **Delete**. In the displayed dialog box, click **OK**.

To delete information of multiple clients, select the desired clients and click **Batch Delete**. In the displayed dialog box, click **OK**.

#### Exporting client information

**Step 7** On the **Client Management** page, click **Export All** to export information about all registered clients to the local PC.

----End

#### NOTE

On the **Client Management** page, only components that have clients are displayed in the component list. Therefore, some components that do not have clients and special components are not displayed.

The following components are not displayed:

LdapServer, KrbServer, DBService, Hue, Mapreduce, and Flume

### 12.3.1.8.2 Batch Upgrading Clients

#### Scenario

The client package downloaded from FusionInsight Manager contains the client batch upgrade tool. If multiple clients need to be upgraded after a cluster upgrade or capacity expansion, you can use this tool to batch upgrade the clients. In addition, the tool provides a lightweight function for batch updating the **/etc/hosts** file on the nodes where the clients are located.

#### Procedure

##### Preparation Before the Client Upgrade

**Step 1** Log in to FusionInsight Manager.

**Step 2** Choose **Cluster** > *Name of the desired cluster* > **More** > **Download Client** to download the client package to the specified directory on the server.

For details, see section [Downloading the Client](#).

Decompress the downloaded client package and find the **batch\_upgrade** directory, for example, `/tmp/FusionInsight-Client/FusionInsight_Cluster_1_Services_ClientConfig/batch_upgrade`.

**Step 3** Choose **Cluster** > *Name of the desired cluster* > **Client Management**. On the **Client Management** page that is displayed, and click **Export All** to export the information about the selected clients to the local PC.

**Step 4** Decompress the exported client information and upload the **client-info.cfg** file to the **batch\_upgrade** directory.

**Step 5** Supplement the ciphertext password in the **client-info.cfg** file by referring to [Reference](#).

#### Batch Upgrading Clients

**Step 6** Run the `sh client_batch_upgrade.sh -u -f /tmp/FusionInsight-Client/FusionInsight_Cluster_1_Services_Client.tar -g /tmp/FusionInsight-Client/FusionInsight_Cluster_1_Services_ClientConfig/batch_upgrade/client-info.cfg` command to perform the upgrade.

---

#### NOTICE

Because the password is configured, you are advised to delete the **client-info.cfg** file as soon as possible after the upgrade.

---

**Step 7** After the upgrade is complete, verify the upgrade result by running the `sh client_batch_upgrade.sh -c` command.

**Step 8** If the client is faulty after the upgrade, run the `sh client_batch_upgrade.sh -s` command to roll back the upgrade.

 NOTE

- The client batch upgrade tool moves the original client to the backup directory, and then uses the client package specified by the **-f** parameter to install the client again. Therefore, if the original client contains customized contents, manually save the customized contents from the backup directory or move the customized contents to the client directory after the upgrade before you run the **-c** command. Client backup path: *{Original client path}-backup*
- The **-u** parameter is the prerequisite for the **-c** and **-s** commands. You can run the **-c** command to submit or the **-s** command to perform a rollback only after the **-u** command is executed to perform an upgrade.
- You can run the **-u** command multiple times to upgrade only the clients that fail to be upgraded.
- The client batch upgrade tool also supports clients of early versions.
- To upgrade a client installed by a non-root user, the operator must have the read/write permission for the directory where the client is located and its parent directory. Otherwise, the upgrade fails.
- The client package of the **-f** parameter must be a full client. The client package of a single component or some components cannot be used as the input.

----End

## Reference

Before upgrading clients in batches, you need to manually configure the user password for remotely logging in to the client node.

Run the **vi client-info.cfg** command to add the user password.

For example:

```
clientIp,clientPath,user,password  
10.10.10.100,/home/omm/client /home/omm/client2,omm,Bigdata_123
```

The fields in the configuration file are as follows:

- **clientIp**: Indicates the IP address of the node where the client is located.
- **clientPath**: Indicates the client installation path. Multiple paths are separated by spaces. Note that the path cannot end with a slash (/).
- **user**: Indicates the username of the node.
- **password**: Indicates the user password of the node.

 NOTE

- Enter a plaintext password.
- If the execution fails, you can check **node.log** in **work\_space/log\_XXX** under the execution directory.

### 12.3.1.8.3 Updating the hosts File in Batches

#### Scenario

The client package downloaded from FusionInsight Manager contains the client batch upgrade tool which provides the lightweight functions of upgrading the client in batches and updating the **/etc/hosts** files on the nodes where the clients reside in batches.



## Prerequisites

For details about how to prepare for the upgrade, see "Preparation Before the Client Upgrade" in [Procedure](#).

## Updating the hosts File in Batches

**Step 1** Check whether the user configured on the host where the `/etc/hosts` file needs to be updated is user `root`.

- If yes, go to [Step 2](#).
- If no, change the configured user to user `root`, and go to [Step 2](#).

**Step 2** Run the `sh client_batch_upgrade.sh -r -f /tmp/FusionInsight-Client/FusionInsight_Cluster_1_Services_Client.tar` command to update the `/etc/hosts` file on the nodes where the clients are located in batches.

### NOTE

- When you batch update the `/etc/hosts` file, the client package name you entered can be either the name of a complete client package or configuration file name only (recommended).
- The configured user of the host where the `/etc/hosts` file needs to be updated must be user `root`. Otherwise, the update fails.

----End

## 12.3.2 Managing a Service

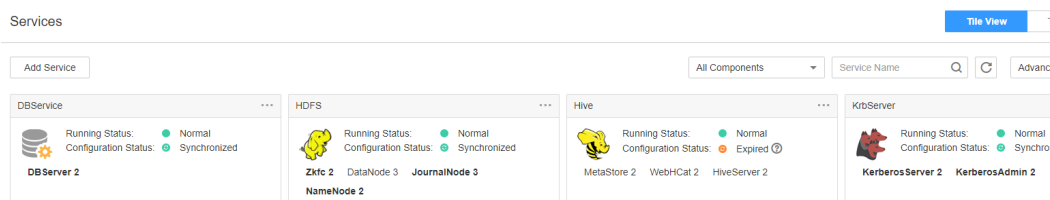
### 12.3.2.1 Overview

#### Overview

Log in to FusionInsight Manager and choose **Cluster** > *Name of the desired cluster* > **Services**.

The service management page containing the function area and service list is displayed.

**Figure 12-1** Service management page



#### Functional Area

In the function area of the service management page, you can select a view type and filter and search by services. You can use the advanced search function to select required services based on the running status.

## Service List

The service list on the service management page contains all installed services in the cluster. If the tile view mode is selected, the services will be displayed in pane style. If you select the list view mode, the services will be displayed in a table.

### NOTE

In this section, the **Tile View** is used by default.

The service list displays the running status, configuration status, role type, and number of instances of each service. On this page, you can perform some service maintenance tasks, such as starting, stopping, and restarting services.


**Table 12-5** Service running status

Status	Description
<b>Normal</b>	Indicates that the service is running properly.
<b>Faulty</b>	Indicates that the service cannot run properly.
<b>Subhealthy</b>	Indicates that some enhanced functions of the service are abnormal.
<b>Not started</b>	Indicates that the service is stopped.
<b>Unknown</b>	Indicates that the initial status of the service cannot be detected.
<b>Starting</b>	Indicates that the service is being started.
<b>Stopping</b>	Indicates that the service is being stopped.
<b>Failed to start</b>	Indicates that the service fails to be started.
<b>Failed to stop</b>	Indicates that the service fails to be stopped.

### NOTE

- If the health status of a service is **Faulty**, an alarm is generated. Rectify the fault based on the alarm information.
- HBase, Hive, Spark, and Loader may be in the **Subhealthy** state.
  - If YARN is installed but is abnormal, HBase is in the **Subhealthy** state. If the multi-instance function is enabled, all installed HBase service instances are in the **Subhealthy** state.
  - If HBase is installed but is abnormal, Hive, Spark, and Loader are in the **Subhealthy** state.
  - If any HBase instance is installed but is abnormal after the multi-instance function is enabled, Loader is in the **Subhealthy** state.
  - If an HBase instance is installed but is abnormal after the multi-instance function is enabled, the Hive and Spark instances that map to the HBase instance are in the **Subhealthy** state. That is, if HBase 2 is installed but is abnormal, Hive 2 and Spark2 are in the **Subhealthy** state.

**Table 12-6** Service configuration status

Status	Description
<b>Synchronized</b>	Indicates that all service parameter settings have taken effect in the cluster.
<b>Expired</b>	Indicates that the latest configuration is not synchronized and does not take effect after service parameter settings are modified. The configuration needs to be synchronized and the related services need to be restarted. You can click  next to <b>Configuration Status</b> to view expired configuration items.
<b>Failed</b>	Indicates that a communication or read/write exception occurs during the parameter configuration synchronization. Use <b>Synchronize Configuration</b> to rectify the fault.
<b>Synchronizing</b>	Indicates that the service parameter configuration is being synchronized.
<b>Unknown</b>	Indicates that the initial status of the service cannot be detected.

You can click a service in the service list to perform simple maintenance and management operations on the service, as described in [Table 12-7](#).

**Table 12-7** Basic management and maintenance

UI Portal	Description
<b>Start Service</b>	Start a specified service in the cluster.
<b>Stop Service</b>	Stop a specified service in the cluster.
<b>Restart Service</b>	Restart a specified service in the cluster. <b>NOTE</b> If a service is restarted, other services that depend on this service will be unavailable. Therefore, select <b>Restart upper-layer services</b> . Determine whether to perform this operation based on the displayed service list. Services are restarted one by one due to their dependency. <a href="#">Table 12-8</a> describes the restart duration of a single service.
<b>Service Rolling Restart</b>	Restart a specified service in the cluster without interrupting services. For details about the parameter settings, see <a href="#">Table 12-4</a> .

UI Portal	Description
<b>Synchronize Configuration</b>	<ul style="list-style-type: none"> <li>• Enable new configuration parameters for a specified service in the cluster.</li> <li>• Deliver new configuration parameters for services whose <b>Configuration Status is Expired</b>.</li> </ul> <p><b>NOTE</b> After some services are synchronized, restart the services for the settings to take effect.</p>

**Table 12-8** Restart time

Service Name	Restart Duration	Start Duration	Remarks
CDL	2min	CDLConnector: 1min CDLService: 1min	-
ClickHouse	4min	ClickHouseServer: 2min ClickHouseBalancer: 2min	-
HDFS	10min+x	NameNode: 4 min + x DataNode: 2 min JournalNode: 2 min Zkfc: 2 min	X indicates the duration for loading NameNode metadata. About two minutes are required for each ten million files. For example, if there are 50 million files, x indicates 10 minutes. The start duration is affected by the duration for DataNode to report data blocks.
Yarn	5min+x	ResourceManager: 3 min + x NodeManager: 2 min	x indicates the time corresponding to the number of reserved tasks that need to be restored by ResourceManager. Each 10 thousand reserved tasks require one minute.
MapReduce	2min+x	JobHistoryServer: 2 min + x	x indicates the scanning duration of historical tasks. Each 100 thousand tasks take about 2.5 minutes.
Zookeeper	2min+x	quorumpeer: 2 min + x	x indicates the duration for loading Znodes. Each one million Znodes take about one minute.

Service Name	Restart Duration	Start Duration	Remarks
Hive	3.5min	HiveServer: 3 min MetaStore: 90s WebHcat: 1 min Hiveoverall service: 3 min	-
Spark2x	5min	JobHistory2x: 5 min SparkResource2x: 5 min JDBCServer2x: 5 min	-
Flink	4min	FlinkResource: 1 min FlinkServer: 3min	-
Kafka	2min+x	Broker: 1 min + x	X indicates the data recovery duration. It takes about two minutes to start a single instance with 20000 partitions.
Storm/Streaming	6min	Nimbus: 3 min UI: 1 min Supervisor: 1 min Logviewer: 1 min	-
Flume	3min	Flume: 2 min MonitorServer: 1 min	-

## 12.3.2.2 Other Service Management Operations

### 12.3.2.2.1 Service Details Page

#### Overview

Log in to FusionInsight Manager and choose **Cluster** > *Name of the desired cluster* > **Services**. In the service list, click the specified service name to go to the service details page, including the **Dashboard**, **Instance**, **Instance Groups** and **Configurations** tab pages as well as function areas. For some services, the customized management tool page can be displayed. For details about the supported management tools, see [Table 12-9](#).

**Table 12-9** Customized management tools

Tool	Service	Description
Flume configuration tool	Flume	Configures collection parameters for the Flume server and client.
Flume client management tool	Flume	Views the monitoring information about the Flume client.
Kafka topic monitoring tool	Kafka	Monitors and manages Kafka topics.

The **Dashboard** page is the default page, which contains the basic information, role list, dependency table, and monitoring chart, and more. You can manage services in the upper right corner. For details about basic service management, such as starting, stopping, rolling restart, and synchronization configuration, see [Table 12-7](#). For details about other service management operations, see [Table 12-10](#).

**Table 12-10** Service management operations

Navigation Path	Description
<b>More &gt; Health Check</b>	Performs a health check for the current service. The health check items include the health status of each check object, related alarms, and user-defined monitoring indicators. The check result is not the same as the values of <b>Running Status</b> displayed on the GUI.  To export the result of the health check, click <b>Export Report</b> in the upper left corner of the checklist. If you find any problem, click <b>View Help</b> .
<b>More &gt; Download Client</b>	Download the default client that contains only specific services and perform management operations, run services, or perform secondary development on the client. For details, see <a href="#">Downloading the Client</a> .
<b>More &gt; Change Service Name</b>	Changes the name of the current service.
<b>More &gt; Perform <i>XX</i> Switchover</b>	For details, see <a href="#">Performing Active/Standby Switchover of a Role Instance</a> .
<b>More &gt; Enter/Exit Maintenance Mode</b>	Configures a service to enter/exit the maintenance mode.

Navigation Path	Description
<b>Configurations &gt; Import/Export</b>	In the scenario where services are migrated to a new cluster or the same services are deployed again, you can import or export all configuration data of a specific service to quickly copy the configuration results.

## Basic Information Area

The basic information area on the **Dashboard** tab page contains the basic status data of the service, including the running status, configuration details, version, and key information of the service. If the service supports the open-source web UIs, you can access the open-source web UIs by clicking the links in the basic information area.

### NOTE

In the current version, user **admin** does not have the permission to access all the service functions provided on the open source web UI. Create a component service administrator to access the WebUI address.

## Role List

The role list on the **Dashboard** tab page contains all roles of the service. The role list displays the running status and the number of instances of each role.

## Dependency

The dependency relationship table on the **Dashboard** tab page displays the services on which the current service depends and other services that depend on the service.

## Historical Records of Alarms and Events

The alarm and event history area displays the key alarms and events reported by the current service. Up to 20 historical records are displayed.

## Chart

The chart area is displayed on the right of the **Dashboard** tab page and contains the key monitoring indicator report of the service. You can customize the monitoring report that is displayed in the chart area, view the description of the monitoring metrics, or export the monitoring data. For a customized resource contribution chart, you can zoom in on the chart and switch between the trend chart and distribution chart.

### NOTE

Some services in the cluster provide service-level resource monitoring items. For details, see [Resource Monitoring](#).

### 12.3.2.2 Performing Active/Standby Switchover of a Role Instance

#### Scenarios

Some service roles are deployed in active/standby mode. If the active instance needs to be maintained and cannot provide services, or other maintenance is required, you can manually trigger an active/standby switchover.

#### Procedure



- Step 1** Log in to FusionInsight Manager.
- Step 2** Choose **Cluster** > *Name of the desired cluster* > **Services**.
- Step 3** Click the specified service name on the service management page.
- Step 4** On the service details page, expand the **More** drop-down list and select **Perform Role Instance Switchover**.
- Step 5** In the displayed dialog box, enter the password of the current login user and click **OK**.
- Step 6** In the displayed dialog box, click **OK** to perform active/standby switchover for the role instance.

#### NOTE

- The Manager component package only supports the active/standby switchover of DBService role instances.
- The HD component package supports the active/standby switchover of the following service role instances: HDFS, YARN, Storm, HBase and Mapreduce.
- When an active/standby switchover is performed for a NameNode on HDFS, a NameService must be set.
- The Porter component package only supports the active/standby switchover of Loader role instances.
- This function cannot be used for other role instances.

----End


### 12.3.2.2.3 Resource Monitoring

Some services in the cluster provide service-level resource monitoring metrics. By default, the monitoring data of the latest 12 hours is displayed. You can click  to customize a time range. The default time ranges are as follows: 12 hours, 1 day, 1 week, and 1 month. You can click  to export the corresponding report information. If a monitoring item has no data, the report cannot be exported. **Table 12-11** lists the services and monitoring items that support resource monitoring.

Log in to FusionInsight Manager, choose **Cluster** > *Name of the desired cluster* > **Services**, and click **Resource**. The resource monitoring page is displayed.



**Table 12-11** Service resource monitoring

Service	Metrics	Description
HDFS	Resource Usage (by Tenant)	<ul style="list-style-type: none"> <li>Collects statistics on HDFS resource usage by tenant.</li> <li>Views the metrics <b>Capacity</b> or <b>Number of File Objects</b>.</li> </ul>
	Resource Usage (by User)	<ul style="list-style-type: none"> <li>Collects statistics on HDFS resource usage by user.</li> <li>Views the metrics <b>Used Capacity</b> or <b>Number of File Objects</b>.</li> </ul>
	Resource Usage (by Directory)	<ul style="list-style-type: none"> <li>Collects statistics on HDFS resource usage by directory.</li> <li>Views the metrics <b>Used Capacity</b> or <b>Number of File Objects</b>.</li> <li>You can click  to configure space monitoring. Alternatively, you can specify an HDFS file system directory for monitoring.</li> </ul>
	Resource Usage (by Replica)	<ul style="list-style-type: none"> <li>Collects statistics on HDFS resource usages by replica count.</li> <li>Views the metrics <b>Used Capacity</b> or <b>File Count</b>.</li> </ul>
	Resource Usage (by File Size)	<ul style="list-style-type: none"> <li>Collects statistics on HDFS resource usages by file size.</li> <li>Views the metrics <b>Used Capacity</b> or <b>File Count</b>.</li> </ul>
	Recycle Bin (by User)	<ul style="list-style-type: none"> <li>Collects statistics on the usage of the HDFS recycle bin by user.</li> <li>Views the metrics <b>Recycle Bin Capacity</b> or <b>Number of File Objects</b>.</li> </ul>
	Operation Count	<ul style="list-style-type: none"> <li>Collects the number of operations in HDFS.</li> </ul>
	Automatic Balancer	<ul style="list-style-type: none"> <li>Collects statistics on the execution speed of HDFS automatic balancer and the total capacity of the current balancer migration.</li> </ul>
	NameNode RPC Open Connections (by User)	<ul style="list-style-type: none"> <li>Displays the number of connections of each user in the Client RPC requests connected to NameNodes.</li> </ul>
	Slow DataNodes	Displays DataNode that transmits or processes data slowly in the cluster.

Service	Metrics	Description
	Slow Disks	Displays the disk that processes data slowly on the DataNode in the cluster.
HBase	Operation Requests in Tables	Displays the number of PUT, DELETE, GET, SCAN, INCREMENT, and APPEND operation requests in all tables on all RegionServers.
	Operation Requests on RegionServers	Displays the number of PUT, DELETE, GET, SCAN, INCREMENT, and APPEND operation requests and number of all operation requests in RegionServer.
	Operation Requests for Service	Displays the number of PUT, DELETE, GET, SCAN, INCREMENT, and APPEND operation requests in all regions on RegionServers.
	HFiles on RegionServers	Displays the number of HFiles in all RegionServers.
Hive	HiveServer2-Background-Pool Threads (by IP)	Displays the number of HiveServer2-Background-Pool threads of top users. These threads are measured and displayed in a measurement period.
	HiveServer2-Handler-Pool Threads (by IP)	Displays the number of HiveServer2-Handler-Pools of top users collected and displayed in a period.
	Used MetaStore Number (by IP)	Collects statistics on and displays the MetaStore usage of top users in a period.
	Number of Hive jobs	Displays the number of user-related jobs collected by Hive in a period.
	Number of Files Accessed in the Split Phase	Displays the number of files accessed by the underlying file storage system (HDFS by default) in the Split phase in a period.
	Hive Basic Operation Time	Collects time for creating a directory (mkdirTime), creating a file (touchTime), writing a file (writeFileTime), renaming a file (renameTime), moving a file (moveTime), deleting a file (deleteFileTime), and deleting a directory (deleteCatalogTime) in a period of time.

Service	Metrics	Description
	Table Partitions	Displays the number of partitions in all Hive tables, which is displayed in the following format: <i>database # table name, number of table partitions</i> .
	HQL Map Count	Collects statistics on HQL statements executed in a period and the number of Map statements invoked during the execution. The displayed information includes users, HQL statements, and the number of Map statements.
	HQL Access Statistics	Displays the number of HQL access times in a period.
Kafka	Kafka Disk Usage Distribution	Displays the disk usage distribution statistics of the Kafka cluster.
Spark2x	HQL Access Statistics	Collects HQL access statistics in a period, including the username, HQL statement, and HQL statement execution times.
Yarn	Used resources (by task)	<ul style="list-style-type: none"> <li>Displays the number of CPU cores and memory used by a task.</li> <li>Views the metrics <b>By memory</b> or <b>By CPU</b>.</li> </ul>
	Resource usage (by tenant)	<ul style="list-style-type: none"> <li>Displays the number of CPU cores and memory used by a tenant.</li> <li>Views the metrics <b>By memory</b> or <b>By CPU</b>.</li> </ul>
	Resource usage ratio (by tenant)	<ul style="list-style-type: none"> <li>Displays the ratio of the number of CPU cores to the memory used by a tenant.</li> <li>Views the metrics <b>By memory</b> or <b>By CPU</b>.</li> </ul>
	Task Duration Ranking	Displays Yarn tasks sorted by time consumption.
	ResourceManager RPC Open Connections (by User)	Displays the number of client RPC connections to ResourceManager by user.
	Operation Count	Collects statistics on the number and proportion of operations corresponding to each Yarn operation type.

Service	Metrics	Description
	Ranking of Tasks in a Queue by Resource Usage	<ul style="list-style-type: none"> <li>Displays the resources consumed by the tasks running in a queue after the queue (tenant) is selected on the GUI.</li> <li>Views the metrics <b>By memory</b> or <b>By CPU</b>.</li> </ul>
	Ranking of Users in a Queue by Resource Usage	<ul style="list-style-type: none"> <li>Displays the resources consumed by the users who are running tasks in the queue after a queue (tenant) is selected on the GUI.</li> <li>Views the metrics <b>By memory</b> or <b>By CPU</b>.</li> </ul>
ZooKeeper	Used Resources (By Second-Level Znode)	<ul style="list-style-type: none"> <li>Displays the ZooKeeper level-2 znode resource status.</li> <li>Views the metrics <b>By Znode quantity</b> or <b>By capacity</b>.</li> </ul>
	Number of Connections (by Client IP Address)	Displays the ZooKeeper client connection resource status.

#### 12.3.2.2.4 Collecting Stack Information

##### Scenario

To meet the project requirements, you can collect the stack information about a specified role or instance on FusionInsight Manager, save the information to a local directory, and download the information. The following information can be collected:

1. jstack information.
2. jmap -histo information.
3. jmap -dump information.
4. jstack and jmap-histo information can be collected consecutively for comparison.

##### Procedure

###### Collecting stack information

- Step 1** Log in to FusionInsight Manager.
- Step 2** Choose **Cluster** > *Name of the desired cluster* > **Services** > *Name of the desired service*.
- Step 3** Choose **More** > **Collect Stack Information**.

 NOTE

- To collect stack information of multiple instances, select the desired instances in the instance list and choose **More > Collect Stack Information**.
- To collect stack information of a single instance, click the desired instance and choose **More > Collect Stack Information**.

**Step 4** In the dialog box that is displayed, select the desired role and content, configure advanced options (retain the default settings unless otherwise specified), and click **OK**.

**Step 5** After the collection is successful, click **Download**.

**Downloading stack information**

**Step 6** Choose **Cluster > Name of the desired cluster > Services > Name of the desired service**. Choose **More > Download Stack Information** in the upper right corner.

**Step 7** Select the desired role and content and click **Download** to download the stack information to the local PC.

**Clearing stack information**

**Step 8** Choose **Cluster > Name of the desired cluster > Services > Name of the desired service**.

**Step 9** Choose **More > Clear Stack Information** in the upper right corner.

**Step 10** Select the desired role and content and configure **File Directory**. Click **OK**.

----End

### 12.3.2.2.5 Switching Ranger Authentication

#### Scenarios

By default, the Ranger service is installed and Ranger authentication is enabled for a newly installed cluster in security mode. You can set fine-grained security access policies for accessing component resources through the permission plug-in of the component. If Ranger authentication is not required, you can manually disable Ranger authentication on the service page. After Ranger authentication is disabled, the system continues to perform permission control based on the role model of FusionInsight Manager when accessing component resources.

In a cluster upgraded from an earlier version, Ranger authentication is not used by default when users access component resources. You can manually enable Ranger authentication after installing the Ranger service.

 **NOTE**

- In a cluster in security mode, the following components support Ranger authentication: HDFS, Yarn, Kafka, Hive, HBase, Storm, Spark2x, Impala.
- In a cluster in non-security mode, the Ranger supports permission control on component resources based on OS users. The following components support Ranger authentication: HBase, HDFS, Hive, Spark2x, and Yarn.
- After Ranger authentication is enabled, all authentication of the component will be managed by Ranger. The permissions set by the original authentication plug-in will become invalid. Exercise caution when performing this operation. You are advised to deploy permissions on Ranger in advance. Please restart the service for the modification to take effect.
- After Ranger authentication is disabled, all authentication of the component will be managed by the permission plug-in of the component. The permission set on Ranger will become invalid. Exercise caution when performing this operation. You are advised to deploy permissions on Manager in advance. Please restart the service for the modification to take effect.

## Enabling Ranger Authentication

**Step 1** Log in to FusionInsight Manager.

**Step 2** Choose **Cluster > Services**.

**Step 3** Click the specified service name on the service management page.

**Step 4** On the service details page, expand the **More** drop-down list and select **Enable Ranger**.

**Step 5** In the displayed dialog box, enter the password of the current login user and click **OK**.

**Step 6** In the service list, restart the service whose configuration has expired.

----End

## Disabling Ranger Authentication

**Step 1** Log in to FusionInsight Manager.

**Step 2** Choose **Cluster > Services**.

**Step 3** Click the specified service name on the service management page.

**Step 4** On the service details page, expand the **More** drop-down list and select **Disable Ranger**.

**Step 5** In the displayed dialog box, enter the password of the current login user and click **OK**. In the displayed dialog box, click **OK**.

**Step 6** In the service list, restart the service whose configuration has expired.

----End

### 12.3.2.3 Service Configuration

### 12.3.2.3.1 Modifying Service Configuration Parameters

#### Scenarios

To meet site requirements, you can view and modify default configurations of a service on FusionInsight Manager. Configure parameters based on the information provided in the configuration description.

 **NOTE**

The parameters of DBService cannot be modified when only one DBService role instance exists in the cluster.

#### Impact on the System

- After configuring properties of a service, you need to restart the service. The service is unavailable during restart. If the instance is not restarted, the configuration status of the instance is **Expired**.
- After the service configuration parameters are modified and then take effect after restart, you need to download and install the client again or download the configuration file to update the client. For example, you can modify configuration parameters of the following services: HBase, HDFS, Hive, Spark, YARN, and MapReduce.

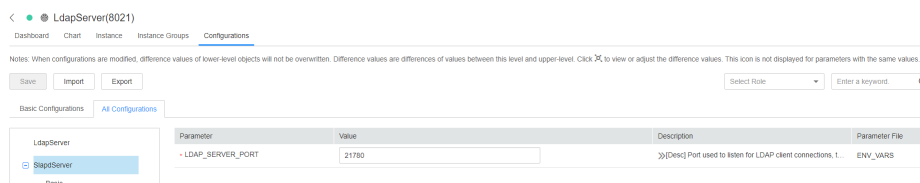
#### Procedure

- Step 1** Log in to FusionInsight Manager.
- Step 2** Choose **Cluster > Name of the desired cluster > Services**.
- Step 3** Click the specified service name on the service management page.
- Step 4** Click **Configurations**.

The **Basic Configuration** tab page is displayed by default. To modify more parameters, click the **All Configurations** tab. The navigation tree displays all configuration parameters of the service. The level-1 nodes in the navigation tree are service names or role names. The parameter category is displayed after the level-1 node is expanded.

As shown in the following figure, the first node **LdapServer** indicates the service name, and the second node **SlapdServer** indicates the role name. The configuration parameter displayed takes effect for all instances of the role and the service.

**Figure 12-2** Configuration parameter navigation tree



- Step 5** In the navigation tree, select the specified parameter category and change the parameter values on the right.

 **NOTE**

Select a port parameter value from the value range on the right. Ensure that all parameter values in the same service are within the value range and are unique. Otherwise, the service fails to be started.

If you are not sure about the location of a parameter, you can enter the parameter name in search box in the upper right corner. The system searches for the parameter in real time and displays the result.

**Step 6** Click **Save**. In the confirmation dialog box, click **OK**.

Wait until the message "Operation succeeded." is displayed. Click **Finish**.

The configuration is modified.

 **NOTE**

- To update the queue configuration of the YARN service without restarting service, choose **More > Refresh Queue** to update the queue for the configuration to take effect.
- During configuration of the **flume.config.file** parameter, you can upload and download files. After a configuration file is uploaded, the old file will be overwritten. If the configuration is not saved and the service is restarted, the configuration does not take effect. Save the configuration in time.
- If you need to restart the service for the configuration to take effect after modifying service configuration parameters, choose **More > Restart Service** in the upper right corner of the service page.

----End

### 12.3.2.3.2 Modifying Customized Configuration Parameters of a Service

#### Scenarios

All open source parameters can be configured for all MRS cluster components. Parameters used in some key application scenarios can be modified on FusionInsight Manager, and some parameters of open source features may not be configured for some component clients. To modify the component parameters that are not directly supported by FusionInsight Manager, you can add new parameters for components by using the configuration customization function on FusionInsight Manager. Newly added parameters are saved in component configuration files and take effect after restart.

#### Impact on the System

- After configuring properties of a service, you need to restart the service. The service is unavailable during restart. If the instance is not restarted, the configuration status of the instance is **Expired**.
- After the service configuration parameters are modified and then take effect after restart, you need to download and install the client again or download the configuration file to update the client.

#### Prerequisites

You have understood the meanings of parameters to be added, configuration files to take effect, and impact on components.



## Procedure

- Step 1** Log in to FusionInsight Manager.
- Step 2** Choose **Cluster** > *Name of the desired cluster* > **Services**.
- Step 3** Click the specified service name on the service management page.
- Step 4** Choose **Configurations** > **All Configurations**.
- Step 5** In the navigation tree on the left, locate a level-1 node and select **Customization**. The system displays the customized parameters of the current component.
- The configuration files that save the newly added customized parameters are displayed in **Parameter File**. Different configuration files may have same open source parameters. After the parameters in different files are set to different values, the configuration takes effect depends on the loading sequence of the configuration files by components. You can customize parameters for services and roles as required. Adding customized parameters for a single role instance is not supported.
- Step 6** Locate the row where a specified parameter resides, enter the parameter name supported by the component in the **Name** column and enter the parameter value in the **Value** column.
- You can click + or - to add or delete a customized parameter.
- Step 7** Click **Save**. In the displayed **Save Configuration** dialog box, confirm the modification and click **OK**. Wait until the message "Operation succeeded" is displayed, and click **Finish**.

The configuration is saved successfully.

After the configuration is saved, restart the expired service or instance for the configuration to take effect.

----End

## Task Example (Configuring Customized Hive Parameters)

Hive depends on HDFS. By default, Hive accesses the HDFS client. The configuration parameters that have taken effect are controlled by HDFS. For example, the HDFS parameter **ipc.client.rpc.timeout** affects the RPC timeout interval for all the clients (including service and cluster clients) to connect to the HDFS server. To change the timeout interval for Hive to connect to the HDFS, you can change the timeout interval by configuring required customized parameters. After this parameter is added to the **core-site.xml** file of Hive, this parameter can be identified by the Hive service and its configuration overwrites the parameter configuration in HDFS.

- Step 1** On FusionInsight Manager, choose **Cluster** > *Name of the desired cluster* > **Services**.
- Step 2** Choose **Hive** > **Configurations**. On the displayed page, click the **All Configurations** tab.
- Step 3** In the navigation tree on the left, select **Customization** for the Hive service. The system displays the customized service parameters supported by Hive.

**Step 4** In `core-site.xml`, locate the row that contains the `core.site.customized.configs` parameter, enter `ipc.client.rpc.timeout` in the **Name** column, and enter a new value in the **Value** column, for example, 150000. The unit is ms.

**Step 5** Click **Save**. In the displayed **Save Configuration** dialog box, confirm the modification and click **OK**. Wait until the message "Operation succeeded" is displayed, and click **Finish**.

The configuration is saved successfully.

After the configuration is saved, restart the expired service or instance for the configuration to take effect.

----End

## 12.3.3 Instance Management

### 12.3.3.1 Instance Management Overview

#### Overview

Log in to FusionInsight Manager, choose **Cluster** > *Name of the desired cluster* > **Services** > **KrbServer** > **Instance**. The displayed instance management page contains the function area and role instance list.

#### Functional Area

The function area allows you to perform maintenance operations on roles, such as adding roles and starting or stopping instances.

**Table 12-12** Instance management and maintenance

UI Portal	Description
<b>Start Instance</b>	Start a specified instance in the cluster. You can start a role instance in the <b>Not Started</b> , <b>Stop Failed</b> , or <b>Startup Failed</b> state to use the role instance.
<b>More &gt; Stop Instance</b>	Stop a specified instance in the cluster. Stop role instances that will no longer be used or are abnormal.
<b>More &gt; Restart Instance</b>	Restart a specified instance in the cluster. Restart an abnormal role instance to recover its functions.
<b>More &gt; Instance Rolling Restart</b>	Restart a specified instance in the cluster without interrupting services. For details about the parameter settings, see <a href="#">Performing a Rolling Restart of a Cluster</a> .

UI Portal	Description
<b>More &gt; Decommission/Recommission</b>	<p>Recommission or decommission a specified instance in the cluster to change the service availability status of the service. For details, see <a href="#">Decommissioning and Recommissioning an Instance</a>.</p> <p><b>NOTE</b> Only the role DataNode in HDFS, the role NodeManager in Yarn, the role RegionServe in HBase support the recommissioning and decommissioning functions.</p>
<i>Desired instance</i> > <b>More &gt; Synchronize Configuration</b>	<p>If <b>Configuration Status</b> of a role instance is <b>Expired</b>, the role instance is not restarted after its configurations are modified. The new configuration is saved only on FusionInsight Manager. In this case, use this function to deliver the new configuration to the specified instance.</p> <p><b>NOTE</b></p> <ul style="list-style-type: none"> <li>After synchronizing a role instance configuration, restart the role instance whose configuration has expired. The role instance is unavailable during restart.</li> <li>After the synchronization is complete, restart the instance for the configuration to take effect.</li> </ul>
<i>Desired instance</i> > <b>Instance Configurations</b>	For details, see <a href="#">Managing Instance Configurations</a> .

You can filter instances based on the role they belong to or their running status in this area.

 **NOTE**

Click **Advanced Search** to search for specific instances by specifying filter criteria, such as **Host Name**, **Management IP Address**, **Business IP Address**, or **Instance Groups**.

## Role Instance List

The role instance list contains the instances of all roles in the cluster. The list displays the running status, configuration status, hosts, and related IP addresses of each instance.

**Table 12-13** Instance running status

Status	Description
<b>Normal</b>	Indicates that the instance is running properly.
<b>Faulty</b>	Indicates that the instance cannot run properly.
<b>Decommissioned</b>	Indicates that the instance is out of service.

Status	Description
<b>Not started</b>	Indicates that the instance is stopped.
<b>Unknown</b>	Indicates that the initial status of the instance cannot be detected.
<b>Starting</b>	Indicates that the instance is being started.
<b>Stopping</b>	Indicates that the instance is being stopped.
<b>Restoring</b>	Indicates that an exception may occur in the instance and the instance is being automatically rectified.
<b>Decommissioning</b>	Indicates that the instance is being decommissioned.
<b>Recommissioning</b>	Indicates that the instance is being recommissioned.
<b>Failed to start</b>	Indicates that the service fails to be started.
<b>Failed to stop</b>	Indicates that the service fails to be stopped.

You can click an instance name to go to the instance details page and view basic information about the instance and the monitoring indicator report of the instance.

### 12.3.3.2 Decommissioning and Recommissioning an Instance

#### Scenarios

Some role instances provide services for external services in distributed and parallel mode. Services independently store information about whether each instance can be used. Therefore, you need to use FusionInsight Manager to recommission or decommission these instances to change the instance running status.

Some instances do not support the recommissioning and decommissioning functions.

 NOTE

The following roles support decommissioning and recommissioning: HDFS DataNode, Yarn NodeManager, HBase RegionServer, and Kafka Broker.

- If the number of the DataNodes is less than or equal to that of HDFS replicas, decommissioning cannot be performed. If the number of HDFS replicas is three and the number of DataNodes is less than four in the system, decommissioning cannot be performed. In this case, an error will be reported and force FusionInsight Manager to exit the decommissioning 30 minutes after FusionInsight Manager attempts to perform the decommissioning.
- During MapReduce task execution, files with 10 replicas are generated. Therefore, if the number of DataNode instances is less than 10, decommissioning cannot be performed.
- If the number of DataNode racks (the number of racks is determined by the number of racks configured for each DataNode) is greater than 1 before the decommissioning, and after some DataNodes are decommissioned, that of the remaining DataNodes changes to 1, the decommissioning will fail. Therefore, before decommissioning DataNode instances, you need to evaluate the impact of decommissioning on the number of racks to adjust the DataNodes to be decommissioned.
- If multiple DataNodes are decommissioned at the same time, and each of them stores a large volume of data, the DataNodes may fail to be decommissioned due to timeout. To avoid this problem, it is recommended that one DataNode be decommissioned each time and multiple decommissioning operations be performed.
- During broker decommissioning, if the number of remaining brokers after decommissioning is less than the number of built-in topic replicas (3 by default) of the Kafka service, the broker cannot be decommissioned. If the instance is forcibly deleted, the service functions are unavailable.
- If multiple brokers are decommissioned at the same time and the data volume of the topic partitions maintained by each broker is large, the brokers may fail to be decommissioned due to timeout. To avoid this problem, you are advised to decommission only one broker each time.

## Procedure

**Step 1** Perform the following steps to perform a health check for the DataNodes before decommissioning:

1. Log in to the client installation node as a client user and switch to the client installation directory.
2. For a security cluster, use user **hdfs** for permission authentication.  

```
source bigdata_env          #Configure client environment variables.
kinit hdfs                  #Configure kinit authentication.
Password for hdfs@HADOOP.COM: #Enter the login password of user hdfs.
```
3. Run the **hdfs fsck / -list-corruptfileblocks** command, and check the returned result.
  - If "has 0 CORRUPT files" is displayed, go to [Step 2](#).
  - If the result does not contain "has 0 CORRUPT files" and the name of the damaged file is returned, go to [Step 1.4](#).
4. Run the **hdfs dfs -rm *Name of the damaged file*** command to delete the damaged file.

 NOTE

Deleting a file or folder is a high-risk operation. Ensure that the file or folder is no longer required before performing this operation.

- Step 2** Log in to FusionInsight Manager.
- Step 3** Choose **Cluster** > *Name of the desired cluster* > **Services**.
- Step 4** Click the specified service name on the service management page. On the displayed page, click the **Instance** tab.
- Step 5** Select the specified role instance to be decommissioned.
- Step 6** Select **Decommission** or **Recommission** from the **More** drop-down list.

In the displayed dialog box, enter the password of the current login user and click **OK**.

Select **I confirm to decommission these instances and accept the consequence of service performance deterioration** and click **OK** to perform the corresponding operation.

 **NOTE**

During the instance decommissioning, if the service corresponding to the instance is restarted in the cluster using another browser, FusionInsight Manager displays a message indicating that the instance decommissioning is stopped, but the operating status of the instance is displayed as **Started**. In this case, the instance has been decommissioned on the background. You need to decommission the instance again to synchronize the operating status.

----End

### 12.3.3.3 Managing Instance Configurations

#### Scenarios

You can modify configuration parameters for each role instance. In the scenario where instances are migrated to a new cluster or the corresponding service needs to be deployed again, you can import or export all configuration data of a service on FusionInsight Manager to quickly copy configuration results.

FusionInsight Manager can manage configuration parameters of a single role instance. Modifying configuration parameters and importing or exporting instance configurations do not affect other instances.

#### Impact on the System

After modifying the configuration of a role instance, you need to restart the instance. The role instance is unavailable during restart. If the instance is not restarted, the configuration status of the instance is **Expired**.

#### Modifying Instance Configuration

- Step 1** Log in to FusionInsight Manager.
- Step 2** Choose **Cluster** > *Name of the desired cluster* > **Services**.
- Step 3** Click the specified service name on the service management page. On the displayed page, click the **Instance** tab.
- Step 4** Click the specified instance and select **Instance Configurations**.

By default, **Basic Configuration** is displayed. To modify more parameters, select **All Configurations**. All parameter categories supported by the instance are displayed on the **All Configurations** tab page.

**Step 5** In the navigation tree, select the specified parameter category and change the parameter values on the right.

If you are not sure about the location of a parameter, you can enter the parameter name in search box in the upper right corner. The system searches for the parameter in real time and displays the result.

**Step 6** Click **Save**. In the confirmation dialog box, click **OK**.

Wait until the message "Operation succeeded." is displayed. Click **Finish**.

The configuration is modified.

----End

## Exporting/Importing Instance Configuration

**Step 1** Log in to FusionInsight Manager.

**Step 2** Choose **Cluster** > *Name of the desired cluster* > **Services**.

**Step 3** Click the specified service name on the service management page. On the displayed page, click the **Instance** tab.

**Step 4** Click the specified instance and select **Instance Configurations**.

**Step 5** Click **Export** to export the configuration parameter file to the local host.

**Step 6** On the **Instance Configurations** page, click **Import**, select the configuration parameter file of the instance, and import the file.

----End

### 12.3.3.4 Viewing the Instance Configuration File

#### Scenario

FusionInsight Manager allows O&M personnel to view the content configuration files such as environment variables and role configurations of the instance node on the management page. If O&M personnel need to quickly check whether configuration items of the instance are incorrectly configured or when some hidden configuration items need to be viewed, the O&M personnel can directly view the configuration files on FusionInsight Manager. In this case, users quickly analyze configuration problems.

#### Procedure

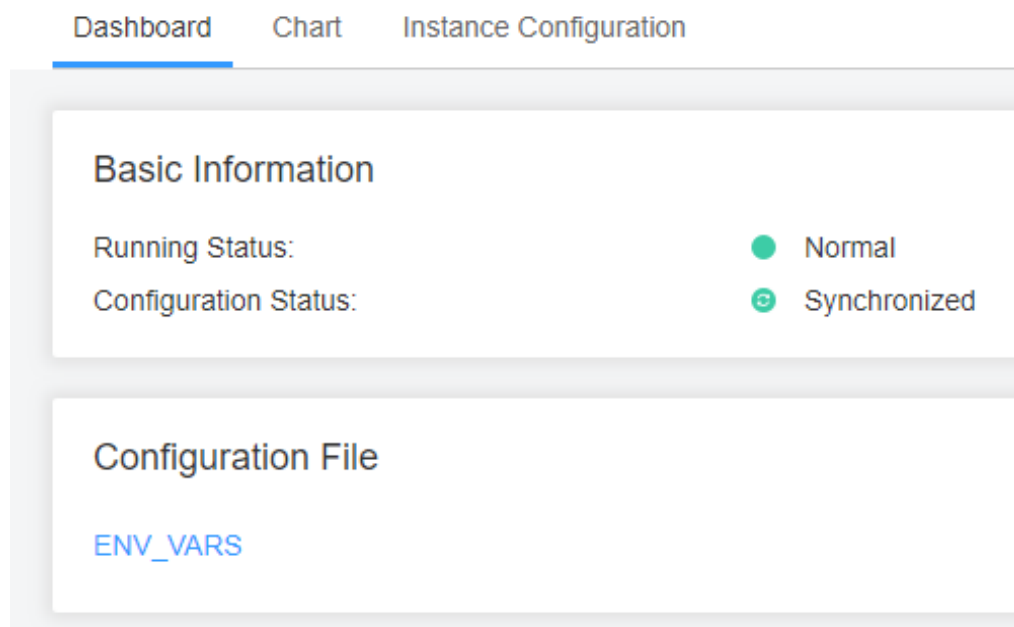
**Step 1** Log in to FusionInsight Manager.

**Step 2** Choose **Cluster** > *Name of the desired cluster* > **Services**.

**Step 3** Click the specified service name on the service management page. On the displayed page, click the **Instance** tab.

- Step 4** Click the name of the target instance. In the **Configuration File** area on the **Instance Status** page, the configuration file list of the instance is displayed.

**Figure 12-3** Viewing the instance configuration file



- Step 5** Click the name of the configuration file to be viewed to view the parameter values in the configuration file.

To obtain the configuration file, you can download the configuration file to the local PC.

 **NOTE**

If a node in the cluster is faulty, the configuration file cannot be viewed. Rectify the fault before viewing the configuration file again.

----End

## 12.3.3.5 Instance Group

### 12.3.3.5.1 Managing Instance Groups

#### Scenarios


Instance groups can be managed on FusionInsight Manager. That is, you can group multiple instances in the same role based on a specified principle, such as the nodes with the same hardware configuration. The modification on the configuration parameters of an instance group applies to all instances in the group.

In a large cluster, instance groups are used to improve the capability of managing instances in batches in the heterogeneous environment. After instances are grouped, the instances can be configured repeatedly to reduce redundant instance configuration items and improve system performance.



## Creating an Instance Group

- Step 1** Log in to FusionInsight Manager.
- Step 2** Choose **Cluster** > *Name of the desired cluster* > **Services**.
- Step 3** Click the specified service name on the service management page.
- Step 4** On the displayed page, click the **Instance Groups** tab.

Click  and configure parameters as prompted.

**Table 12-14** Instance group configuration parameters

Parameter	Description
<b>Group Name</b>	Indicates the instance group name. The value can contain only letters, digits, underscores (_), hyphens (-), and spaces. It must start with a letter, digit, underscore (_), or hyphen (-) and cannot ends with a space. It can contain a maximum of 99 characters.
<b>Role</b>	Indicates the role to which an instance group belongs.
<b>Copy From</b>	Indicates that the parameter values of a specified instance group are copied to the parameters of a new group. If the value is null, the default values are used for the parameters of the new group.
<b>Description</b>	Indicates the instance group description. It can contain only letters, digits, commas (,), periods (.), underscores (_), spaces, and line breaks, and can contain a maximum of 200 characters.

### NOTE

- Each instance must belong to only one instance group. When an instance is installed for the first time, it belongs to the instance group *Role name-DEFAULT* by default.
- You can delete unnecessary or unused instance groups. Before deleting an instance group, migrate all instances in the group to other instance groups, see [Deleting an Instance Group](#) to delete instance group. The default instance group cannot be deleted.

- Step 5** Click **OK**.


The instance group is created.

----End

## Modifying Properties of an Instance Group

- Step 1** Log in to FusionInsight Manager.
- Step 2** Choose **Cluster** > *Name of the desired cluster* > **Services**.
- Step 3** Click the specified service name on the service management page.

**Step 4** Click the **Instance Groups** tab. On the **Instance Groups** tab page, locate the row that contains the target instance group.

Click  and configure parameters as prompted.

**Step 5** Click **OK** to save the modifications.

The default instance group cannot be modified.

----End

## Deleting an Instance Group

**Step 1** Log in to FusionInsight Manager.

**Step 2** Choose **Cluster** > *Name of the desired cluster* > **Services**.

**Step 3** Click the specified service name on the service management page.

**Step 4** Click the **Instance Groups** tab. On the **Instance Groups** tab page, locate the row that contains the target instance group.

**Step 5** Click .

**Step 6** In the displayed dialog box, click **OK**.

The default instance group cannot be deleted.

----End

### 12.3.3.5.2 Viewing Information About an Instance Group

#### Scenarios

You can view the instance group of a specified service on FusionInsight Manager.

#### Procedure

**Step 1** Log in to FusionInsight Manager.

**Step 2** Choose **Cluster** > *Name of the desired cluster* > **Services**.

**Step 3** Click the specified service name on the service management page.

**Step 4** On the displayed page, click the **Instance Groups** tab.

**Step 5** In the navigation tree, select a role. On the **Basic** tab page, view all instances in the instance group.

 **NOTE**

To move an instance from an instance group to another, perform the following operations:

1. Select the instance to be moved and click **Move**.
2. In the displayed dialog box, select an instance group to which the instance to be moved.

During the migration, the configuration of the new instance group is automatically inherited. If the instance configuration is modified before the migration, the configuration of the instance prevails.

3. Click **OK**.

Restart the expired service or instance for the configuration to take effect.

----End

### 12.3.3.5.3 Configuring Instantiation Group Parameters

#### Scenarios

In a large cluster, users can configure parameters for multiple instances in batches by configuring the related instance groups on FusionInsight Manager, reducing redundant instance configuration items and improving system performance.

#### Procedure

**Step 1** Log in to FusionInsight Manager.

**Step 2** Choose **Cluster** > *Name of the desired cluster* > **Services**.

**Step 3** Click the specified service name on the service management page.

**Step 4** On the displayed page, click the **Instance Groups** tab.

**Step 5** In the navigation tree, select the instance group name of a role, and switch to the **Configuration** tab page. Adjust parameters to be modified, and click **Save**. The configuration takes effect for all instances in the instance group.

----End

## 12.4 Hosts

### 12.4.1 Host Management Page

#### 12.4.1.1 Viewing the Host List

#### Overview

Log in to FusionInsight Manager, and click **Hosts**. The host list is displayed on the host management page, you can view the host list and basic information of each host.

You can switch view types and set search criteria to filter and search for hosts.

## Host View

Click **Role View** to view the roles deployed on each host. If the role supports the active/standby mode, the role name is displayed in bold.

## Host List

The host list on the host management page contains all hosts in the clusters, and O&M operations can be performed on these hosts.

On the host management page, you can filter hosts by node type or cluster. The rules for filtering host types are as follows:

- A Management Node is the node where the OMS is deployed. Additionally, control roles and data roles may also be deployed on Management Nodes.
- A Control Node is the node where control roles are deployed. Additionally, data roles may also be deployed on Control Nodes.
- A Data Node is the node where only data roles are deployed.

If you select the **Host View**, the IP address, rack planning, AZ name, running status, cluster name, and hardware resource usage of each host are displayed.

**Table 12-15** Host running status

Status	Description
<b>Normal</b>	Indicates that the host is in the normal state.
<b>Faulty</b>	Indicates that the host is abnormal.
<b>Unknown</b>	Indicates that the initial status of the host cannot be detected.
<b>Isolated</b>	Indicates that the host is isolated.
<b>Suspended</b>	Indicates that the host is suspended.

### 12.4.1.2 Viewing the Host Dashboard

#### Overview

Log in to FusionInsight Manager, click **Hosts**, and click a host name in the host list. The host details page contains the basic information area, disk status area, role list area, and monitoring chart.

#### Basic Information Area

The basic information area contains the key information about the host, such as the management IP address, service IP address, host type, rack, firewall, number of CPU cores, and OS information.

## Disk Status Area

The disk status area contains all disk partitions configured for the cluster on the host and the usage of each disk partition.

## Instance List Area



The instance list area displays all role instances installed on the host and the status of each role instance. You can click the log file next to a role instance name to view the log file content of the instance online.


## Alarm and Event History

The alarm and event history area displays the key alarms and events reported by the current host. The system can display a maximum of 20 history records.

## Chart

The monitoring chart area is displayed on the right of the host details page, and contains the key monitoring metrics of the host.

You can click  > **Customize** in the upper right corner to customize the monitoring report to be displayed in the chart area. Select a time range and click  > **Export** to export detailed monitoring indicator data within the specified time range.

You can click  next to the title of a monitoring indicator to open the description of the monitoring indicator.

Click the **Chart** tab of the host to view the full monitoring chart information about the host.

## GPU Card Status Area

If the host is configured with GPU cards, the GPU card status area displays the model, location, and status of the GPU card installed on the host.

### 12.4.1.3 Checking Processes and Resources on the Active Node

#### Overview

Log in to FusionInsight Manager, click **Hosts**, and click the specified host name in the host list. On the host details page, click the **Process** and **Resource** tabs.

#### Process

On the **Process** tab page, the information about the role processes of the deployed service instances on the current host is displayed, including the process status, PID, and process running time. You can directly view the log files of each process online.

## Resource

On the **Resource** tab page, the detailed resource usage of deployed service instances on the current host is displayed, including the CPU, memory, disk, and port usage.

## 12.4.2 Host Maintenance Operations

### 12.4.2.1 Starting and Stopping All Instances on a Host

#### Scenarios

If a host is faulty, you may need to stop all the roles on the host and perform maintenance check on the host. After the host fault is rectified, start all roles running on the host to recover host services. You can start or stop all instances on a host on the host management page or host details page on FusionInsight Manager. The following describes how to perform such operations on the host management page.

#### Procedure

- Step 1** Log in to FusionInsight Manager.
- Step 2** Click **Hosts**.
- Step 3** Select the check box of the target host.
- Step 4** Select **Start All Instances** or **Stop All Instances** from the **More** drop-down list to start or stop all role instances.

----End

### 12.4.2.2 Performing a Host Health Check

#### Scenarios

If the running status of a host is not **Normal**, you can perform health checks on the host to check whether some basic functions are abnormal. During routine O&M, you can perform host health checks to ensure that the configuration parameters and monitoring of each role instance on the host are normal and can run stably for a long time.

#### Procedure

- Step 1** Log in to FusionInsight Manager.
- Step 2** Click **Hosts**.
- Step 3** Select the check box of the target host.
- Step 4** Select **Health Check** from the **More** drop-down list to start the health check.

To export the result of the health check, click **Export Report** in the upper left corner. If any problem is detected, click **Help**.

----End

### 12.4.2.3 Configuring Racks for Hosts

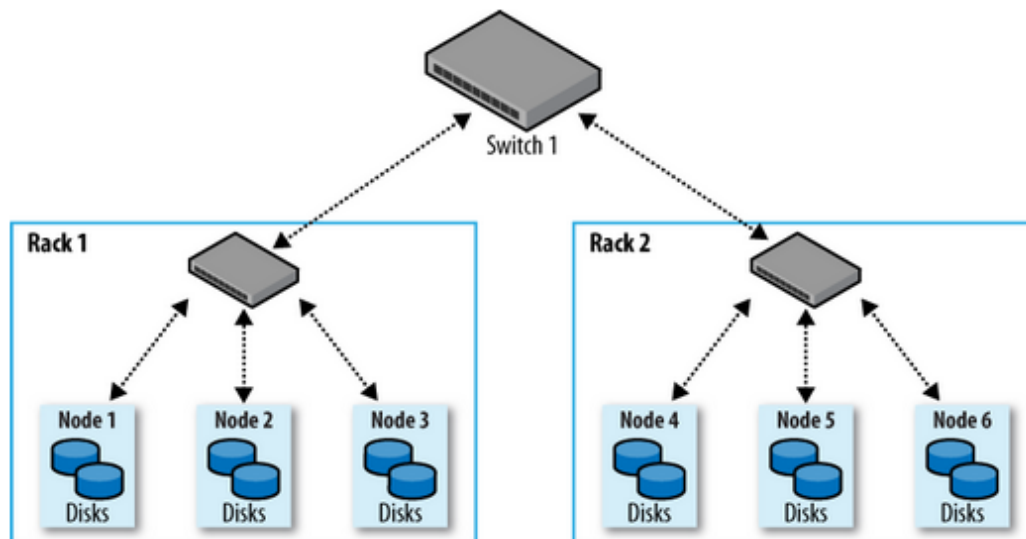
#### Scenarios

All hosts in a large cluster are usually deployed on multiple racks. Hosts on different racks communicate with each other through switches. The network bandwidth between different hosts on the same rack is much greater than that on different racks. In this case, plan the network topology based on the following requirements:

- To improve the communication speed, it is recommended that data be exchanged between hosts on the same rack.
- To improve the fault tolerance capability, distribute processes or data of distributed services on different hosts of multiple racks as dispersedly as possible.

Hadoop uses a file directory structure to represent hosts. [Figure 12-4](#) displays a cluster with a two-layer network structure. In this example, you are advised to name the rack for Node 1 as /Switch1/Rack1 and that for Node 4 as /Switch1/Rack2.

**Figure 12-4** Two-layer network structure



The HDFS cannot automatically determine the network topology of each DataNode in the cluster. You need to set the rack name to identify the rack where the host is located so that the NameNode can draw the network topology of the required DataNodes and back up data of the DataNodes to different racks. Similarly, YARN needs to obtain rack information and allocate tasks to different NodeManagers as required.

If the cluster network topology changes, you need to reallocate racks for hosts on FusionInsight Manager so that related services can be automatically adjusted.

## Impact on the System

If the name of the host rack is changed, policy for storing HDFS replicas, Yarn task assignment, and storage location of Kafka partitions will be affected. After the modification, restart the HDFS, Yarn, and Kafka for the configuration to take effect.

Improper rack configuration will unbalance loads (including CPU, memory, disk, and network) among nodes in the cluster, which decreases the cluster reliability and stability. Therefore, before allocating racks, take all aspects into consideration and properly set racks.

## Rack Allocation Policies

### NOTE

Physical rack: Indicates the real rack where the host resides.

Logical rack: Indicates the rack name of the host on FusionInsight Manager.

Policy 1: Each logical rack has nearly the same number of hosts.

Policy 2: The name of the logical rack of the host must comply with that of the physical rack to which the host belongs.

Policy 3: If there are only few hosts on a physical rack, combine this physical rack and other physical racks with few hosts into a logical rack, which complies with policy 1. Hosts in two equipment rooms cannot be placed in one logical rack. Otherwise, performance problems may be caused.

Policy 4: If there are lots of hosts on a physical rack, divide these hosts into multiple logical racks, which complies with policy 1. Hosts with great differences should not be placed in the same logical rack. Otherwise, the cluster reliability will be decreased.

Policy 5: You are advised to set **default** or other values for logical racks on the first layer, and the values in the same cluster must be consistent.

Policy 6: The number of hosts in each rack cannot be less than 3.

Policy 7: A cluster can contain at most 50 logical racks. If there are too many logical racks in a cluster, the maintenance is difficult.

## Best Practice Example

For example, there are 100 hosts in a cluster, 40 located in equipment room A and 60 located in equipment room B. In room A, there are 11 hosts on physical rack Ra1 and 29 hosts on physical rack Ra2. In room B, there are six hosts on physical rack Rb1, 33 hosts on physical rack Rb2, 18 hosts on physical rack Rb3, and three hosts on physical rack Rb4.

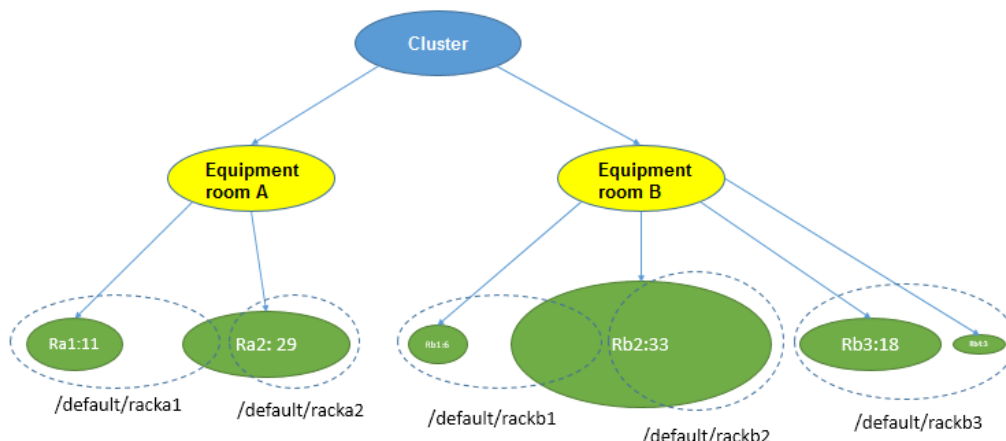
According to the rack allocation policy, each logical rack contains nearly the same number (for example, 20) of hosts. The allocation details are as follows:

- Logical rack /default/racka1: contains 11 hosts on physical rack Ra1 and nine hosts on physical rack Ra2
- Logical rack /default/racka2: contains the remaining 20 hosts (except the nine hosts of logical rack /default/racka1) on physical rack Ra2



- Logical rack /default/rackb1: contains six hosts on physical rack Rb1 and 13 hosts on physical rack Rb2
- Logical rack /default/rackb2: contains the remaining 20 hosts (except the 13 hosts of logical rack /default/rackb1) on physical rack Rb2
- Logical rack /default/rackb3: contains 18 hosts on physical rack Rb3 and three hosts on physical rack Rb4

Rack allocation example:



## Procedure

**Step 1** Log in to FusionInsight Manager.

**Step 2** Click **Hosts**.

**Step 3** Select the check box of the target host.

**Step 4** Select **Set Rack** from the **More** drop-down list.

- Set rack names in hierarchy based on the actual network topology. Separate racks from different layers using slashes (/).
- Rack naming rules are as follows: */level1/level2/...* The number of levels must be at least 1, and the name cannot be empty. A rack can contain letters, digits, and underscores (\_) and cannot exceed 200 characters.  
For example, /default/rack0.
- If the hosts in the rack to be modified contain DataNode instances, ensure that the rack name levels of the hosts where all DataNode instances reside are the same. Otherwise, the configuration fails to be delivered.

**Step 5** Click **OK**.

----End

## 12.4.2.4 Isolating a Host

### Scenarios

If a host is abnormal or faulty and cannot provide services or affects the cluster performance, you can remove the host from the available node in the cluster temporarily so that the client can access other available nodes.

#### NOTE

Only non-management nodes can be isolated.

### Impact on the System

- After a host is isolated, all role instances on the host will be stopped, and you cannot start, stop, or configure the host and all instances on the host.
- For some services, after a host is isolated, some instances on other nodes do not work, and the service configuration status may expire.
- After a host is isolated, statistics about the monitoring status and indicator data of the host hardware and instances on the host cannot be collected or displayed.
- Retain the default SSH port (22) of the target node. Otherwise, the task described in this section will fail.

### Procedure

**Step 1** Log in to FusionInsight Manager.

**Step 2** Click **Hosts**.

**Step 3** Select the check box of the host to be isolated.

**Step 4** Select **Isolate** from the **More** drop-down list.

In the displayed dialog box, enter the password of the current login user and click **OK**.

**Step 5** In the displayed confirmation dialog box, select **I want to isolate the selected hosts and accept the consequences of possible service failures**. Click **OK**.

Wait until the message "Operation succeeded" is displayed, and click **Finish**.

**Step 6** Log in to the isolated host as user **root** and run the **kill -9 -u omm** command to stop the processes of user **omm** on the node. Then run the **ps -ef | grep'container' | grep '\${BIGDATA\_HOME}' | awk '{print \$2}' | xargs -l' '{}' kill -9' {}'** command to find and stop the container process.

**Step 7** The host is successfully isolated and **Running Status** is **Isolated**.

If you have rectified the host exception or fault, cancel the isolation status of the host before using the host.

On the **Hosts** page, select the isolated host and choose **More > Cancel Isolation**.

**NOTE**

After the isolation is canceled, all role instances on the host are not started by default. To start role instances on the host, select the target host on the **Hosts** page and choose **More > Start All Instances**.

----End

### 12.4.2.5 Exporting Host Information

#### Scenarios

You can export information about all hosts on FusionInsight Manager.


#### Procedure

- Step 1** Log in to FusionInsight Manager.
- Step 2** Click **Hosts**.
- Step 3** Specify the status of required hosts in the drop-down list box on the upper right corner, or click **Advanced Search** to specify hosts.
- Step 4** Click **Export All** and select **TXT** or **CSV** for **Save As**. Then, click **OK**.

----End

## 12.4.3 Resource Overview

### 12.4.3.1 Distribution

Click **Hosts > Resource Overview > Distribution**, [Figure 12-5](#) shows the interface for monitoring the cluster resource distribution. By default, the monitoring data of the latest one hour is displayed. You can click  to customize a time range. The default time ranges are 1 hour, 2 hours, 6 hours, 12 hours, 1 day, 1 week, and 1 month.

**Figure 12-5** Resource distribution overview



- Click **Select Metric** to customize the metrics to be viewed. [Table 12-16](#) shows all the metrics. After selecting a metric, the distribution of hosts in the corresponding range is displayed.

- When you move the cursor to a color block, the number of hosts in the current CPU usage range is displayed, as shown in [Figure 12-5](#). Click a column to display the hosts in the current range.
  - When you click the host name of a specified host, the page showing the host detailed information is displayed.
  - When you click **View Trends** of a specified host, the page showing the maximum, average, and minimum cluster values, and host values of the current metric are displayed. You cannot view the trends when the metric of the current cluster is **Host CPU-Memory-Disk Usage**.
- Click **Export Data** to export the metric maximum, minimum, and average values of all nodes in the current cluster in the selected time range.


**Table 12-16** Metrics

Category	Metric
Process	<ul style="list-style-type: none"> <li>• Number of Running Processes</li> <li>• Total Number of Processes</li> <li>• Total Number of omm Processes</li> <li>• Uninterruptible Sleep Process</li> </ul>
Network Status	<ul style="list-style-type: none"> <li>• Host Network Packet Collisions</li> <li>• Number of LAST_ACK States</li> <li>• Number of CLOSING States</li> <li>• Number of LISTENING States</li> <li>• Number of CLOSED States</li> <li>• Number of ESTABLISHED States</li> <li>• Number of SYN_RECV States</li> <li>• Number of TIME_WAITING States</li> <li>• Number of FIN_WAIT2 States</li> <li>• Number of FIN_WAIT1 States</li> <li>• Number of CLOSE_WAIT States</li> <li>• DNS Name Resolution Duration</li> <li>• TCP Ephemeral Port Usage</li> <li>• Host Network Packet Frame Errors</li> </ul>
Network Reading	<ul style="list-style-type: none"> <li>• Host Network Read Packets</li> <li>• Host Network Read Dropped Packets</li> <li>• Host Network Read Error Packets</li> <li>• Host Network Rx Speed</li> </ul>
Disk	<ul style="list-style-type: none"> <li>• Host Disk Write Speed</li> <li>• Host Used Disk</li> <li>• Host Free Disk</li> <li>• Host Disk Read Speed</li> <li>• Host Disk Usage</li> </ul>

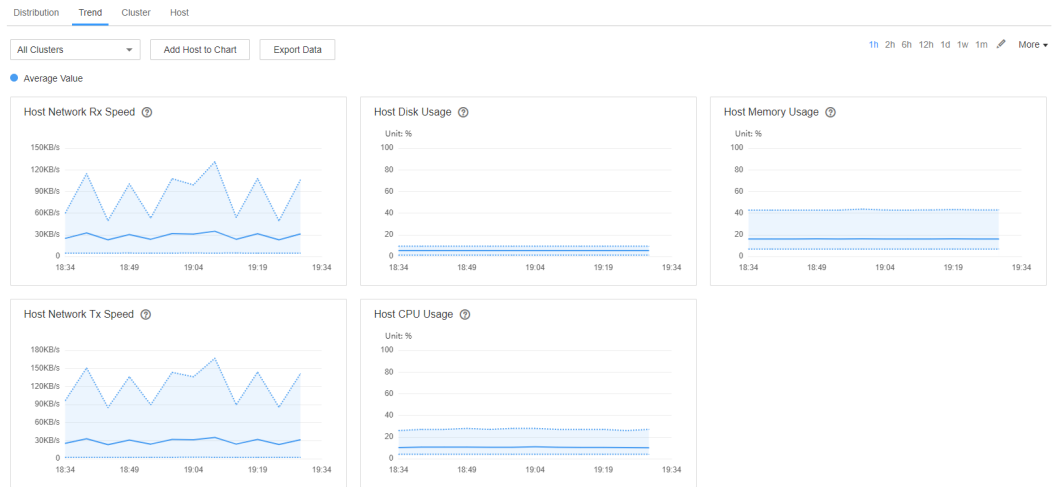
Category	Metric
Memory	<ul style="list-style-type: none"> <li>• Free Memory</li> <li>• Cache Memory Size</li> <li>• Total Kernel Cache Memory Size</li> <li>• Shared Memory Size</li> <li>• Host Memory Usage</li> <li>• Used Memory</li> </ul>
Network Writing	<ul style="list-style-type: none"> <li>• Host Network Write Packets</li> <li>• Host Network Write Error Packets</li> <li>• Host Network Tx Speed</li> <li>• Host Network Write Dropped Packets</li> </ul>
CPU	<ul style="list-style-type: none"> <li>• CPU Usage of Processes Whose Priorities Have Been Changed</li> <li>• CPU Usage of User Space Processes</li> <li>• CPU Usage of Kernel Space Processes</li> <li>• Host CPU Usage</li> <li>• CPU Total Time</li> <li>• CPU Idle Time</li> </ul>
Host Status	<ul style="list-style-type: none"> <li>• Host File Handle Usage</li> <li>• Average OS Load in 1 Minute</li> <li>• Average OS Load in 5 Minutes</li> <li>• Average OS Load in 15 Minutes</li> <li>• Host PID Usage</li> </ul>

### 12.4.3.2 Trend

Choose **Hosts > Resource Overview > Trend** to view the resource trend monitoring page of all clusters or a single cluster, as shown in [Figure 12-6](#).

By default, the monitoring data of the latest one hour is displayed. You can click  to customize a time range. The default time ranges are 1 hour, 2 hours, 6 hours, 12 hours, 1 day, 1 week, and 1 month. By default, the trend chart of each metric displays the maximum, minimum, and average values of the entire cluster.

**Figure 12-6 Resource trend**



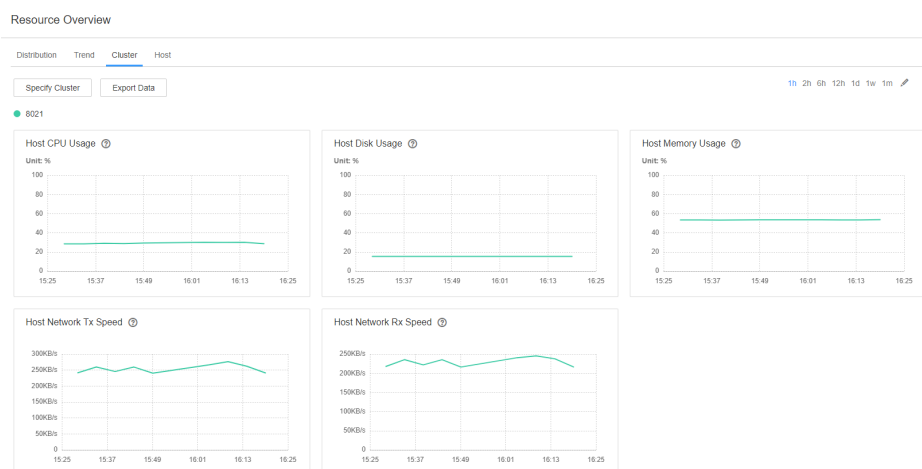
- Click **Add Host to Chart** to add trend lines of a host in the trend charts. A maximum of 12 hosts can be added.
- Choose **Customize** to customize the metrics to be displayed on the page. For details about the metrics, see [Table 12-16](#) in section [Distribution](#).
- Choose **Export Data** to export the maximum, minimum, and average values of all nodes in the cluster in the selected time range for all selected metrics.

### 12.4.3.3 Cluster

Choose **Hosts > Resource Overview > Cluster** to view the resource monitoring page of each cluster in FusionInsight Manager, as shown in [Figure 12-7](#).

By default, the monitoring data of the latest one hour is displayed. You can click to customize a time range. The default time ranges are 1 hour, 2 hours, 6 hours, 12 hours, 1 day, 1 week, and 1 month.

**Figure 12-7 Cluster resource overview**



- Click **Specify Cluster** to customize the cluster to be displayed.

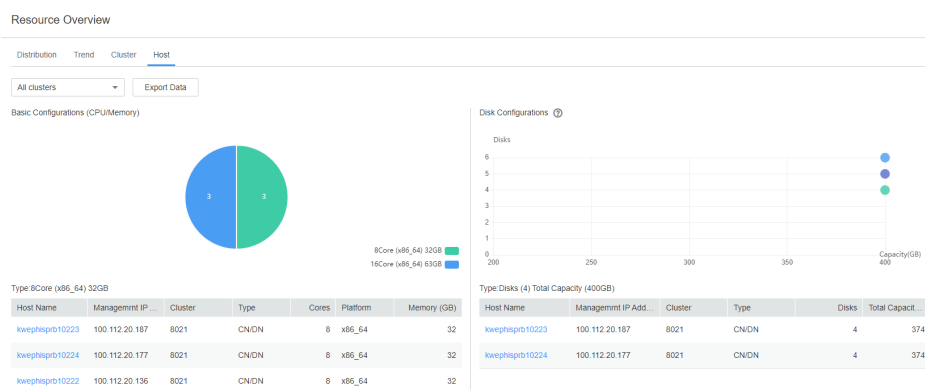
- Choose **Customize** to customize the metrics to be displayed on the page. For details about the metrics, see [Table 12-16](#) in section [Distribution](#).
- Choose **Export Data** to export the counter values of all selected counters under the selected time range for each cluster.

### 12.4.3.4 Host

Click **Hosts > Resource Overview > Host**, the host resources consist of basic resources (CPU/memory) and disk resources, as shown in [Figure 12-8](#).

Click **Export Data** to export the configuration list of all hosts in the cluster, including the host name, management IP address, host type, number of cores, platform type, memory capacity, and disk size.

**Figure 12-8** Host resource overview



### Basic Configurations (CPU/Memory)

Move the cursor to the pie chart to display the information about the hardware configuration of each node in the current cluster. The information is displayed as follows: *Number of cores (platform type) Memory: Host quantity*.

Hosts that have different configurations are contained in different color blocks in a pie chart. You can click any color block to display the corresponding host list in the lower part of the page.

### Disk Configurations

The horizontal axis indicates the disk capacity (including the OS disk) of nodes, and the vertical axis indicates the number of logical disks (including the OS disk) of nodes.

When you place the cursor on a dot, the information about the disks in the current configuration state, including the number of disks, total capacity, and number of hosts, is displayed.

Click a dot to display the disks of this configuration in the lower part of the page.

## 12.5 O&M

## 12.5.1 Alarms

### 12.5.1.1 Overview of Alarms and Events

#### Alarms

Log in to FusionInsight Manager and choose **O&M > Alarm > Alarms**. [Figure 12-9](#) is displayed. You can view alarm information reported by clusters in FusionInsight Manager, including the alarm name, ID, severity, and generation time. By default, the latest ten alarms are displayed on each page.

**Figure 12-9** FusionInsight Manager alarm management

Alarm Name	Alarm ID	Severity	Generated	Source	Object	Location	Operation
No periodic backup task ...	12057	Major	07/14/2020 18:04:12	0713	BackupRecovery	Source=0713;ServiceNa...	Clear Unmask View Help
No periodic backup task ...	12057	Major	07/13/2020 18:04:11	0713	BackupRecovery	Source=0713;ServiceNa...	Clear Unmask View Help
DBService Heartbeat Int...	27003	Major	07/13/2020 17:40:19	0713	DBService	Source=0713;ServiceNa...	Clear Mask View Help

#### Detailed alarm parameters

Click on the left of a specified alarm to expand the alarm parameters. [Table 12-17](#) describes the parameters.



**Table 12-17** Alarm parameters

Alarm Parameter	Description
Alarm ID	Indicates the alarm ID.
Alarm Name	Indicates the alarm information name.
Alarm Severity	There are four levels: critical, major, minor, and warning.
Source	Cluster name.
Cleared	Indicates the time when an alarm is cleared. If the alarm is not cleared, -- is displayed.
Object	Indicates the services, processes, or modules that triggers an alarm.
Automatic Clearance	The alarm can be automatically cleared after the fault is rectified.
Alarm Status	Indicates the status of the alarm. Manually Cleared Indicates the current alarm status, including automatic clearance, manual clearance, and uncleared.
Generated	Indicates the time when the alarm is generated



Alarm Parameter	Description
Alarm Cause	Indicates the possible cause of an alarm.
Serial Number	Indicates the number of alarms generated by the system.
Additional Information	Indicates the error information.
Location	Indicates the detailed information for locating the alarm, which includes the following: <ul style="list-style-type: none"> <li>• Source: identifies the cluster for which the alarm is generated.</li> <li>• ServiceName: identifies the service for which the alarm is generated.</li> <li>• RoleName: identifies the role for which the alarm is generated.</li> <li>• HostName: identifies the host for which the alarm is generated.</li> </ul>

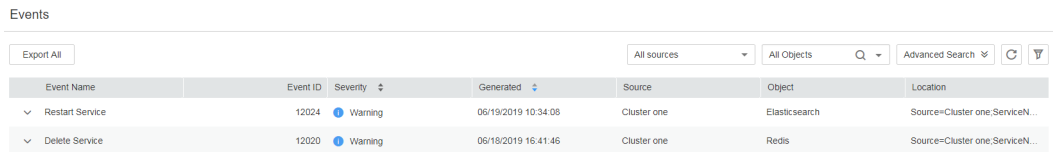
### Manage Alarms:


- Click **Export All** to export all alarm details.
- If multiple alarms have been handled, you can select one or more alarms to be cleared and click **Clear Alarm** to clear the alarms in batches. A maximum of 300 alarms can be cleared in each batch.
- Click  to manually refresh the current page. Click  to filter alarms displayed on the page.
- You are allowed to filter specified alarms by object or cluster.
- Click **Advanced Search**. An area where you can search for alarms is displayed. You can search for alarms by alarm ID, alarm name, alarm type, start time, and end time. Click **Search** to display filtered alarms. After you click **Advanced Search** again, the number of entered search criteria is displayed.
- You can click **Clear**, **Masking**, or **Help** to perform corresponding operations on an alarm.
- If there are a large number of alarms, you can click **View by Category**. The system classifies uncleared alarms by alarm ID. After the alarm is classified, click the number of uncleared alarms next to the alarm name to view the alarm details.

## Events

Log in to FusionInsight Manager and choose **O&M > Alarm > Events**. On the displayed page, you can view the information about all events in the cluster, including the alarm name, ID, severity, generation time, object, and location. By default, the latest 10 events are displayed on each page.

**Figure 12-10** FusionInsight Manager event management





Click  on the left of a specified event. The related event parameters are displayed, as shown in [Table 12-18](#).

**Table 12-18** Event parameters

Parameter	Description
Event ID	Indicates the event ID.
Event Name	Indicates the event name.
Severity	Indicates the event severity. There are four levels: Critical, major, minor, and warning.
Generated	Indicates the time when an event occurs.
Object	Indicates the possible cause of an event.
Serial Number	Indicates the number of events generated in the system.
Location	Indicates the detailed information for locating the event, which includes the following: <ul style="list-style-type: none"> <li>• Source: identifies the cluster for which the event is generated.</li> <li>• ServiceName: identifies the service for which the event is generated.</li> <li>• RoleName: identifies the role for which the event is generated.</li> <li>• HostName: identifies the host for which the event is generated.</li> </ul>
Additional Information	Indicates the error information.
Event Cause	Indicates the possible cause of an event.
Source	Cluster name.

**Manage Events:**

- Click **Export All** to export all event details.
- Click  to manually refresh the current page. Click  to filter events displayed on the page.
- You are allowed to filter specified events by object or cluster.

- Click **Advanced Search**. An area where you can search for events is displayed. You can search for events by event ID, severity, event name, start time, and end time.

## 12.5.1.2 Configuring the Threshold

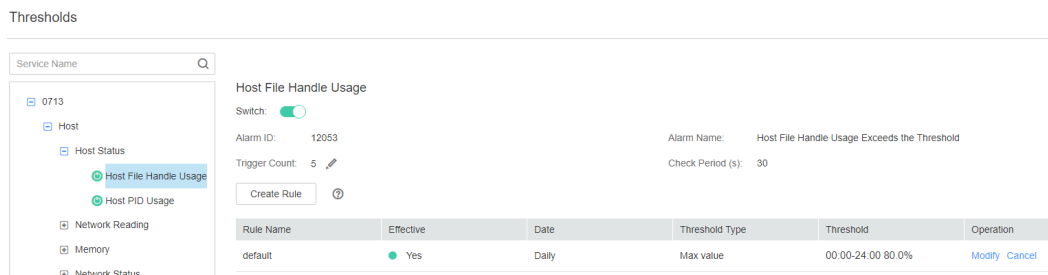
### Scenarios

You can configure monitoring indicator thresholds to monitor the health status of indicators on FusionInsight Manager. If abnormal data occurs and the preset conditions are met, the system triggers an alarm and displays the alarm information on the alarm page.


### Procedure

- Step 1** Log in to FusionInsight Manager.
- Step 2** Choose **O&M > Alarm > Thresholds**.
- Step 3** Select a monitoring indicator for a specified host or service in the cluster.

**Figure 12-11** Configuring indicator thresholds



For example, after selecting **Host Memory Usage**, the information about this indicator threshold is displayed.



- If the alarm sending switch is displayed as , an alarm is triggered if the alarm threshold is reached.
- The alarm ID and alarm name contain the alarm information that is triggered by the threshold:
- FusionInsight Manager checks whether the value of each monitored indicator reaches the threshold. If the number of consecutive check times is equal to the value of **Trigger Count**, and the threshold is not reached in these checks, the system sends an alarm.
- The value can be customized. **Check Period (s)** indicates the interval for the system to check monitoring indicators.
- Rules for triggering an alarm.

- Step 4** Click **Create Rule** to add rules used for monitoring indicators.

**Table 12-19** Monitoring indicator rule parameters

Parameter	Value	Description
Rule Name	CPU_MAX (example value)	Name of a rule.
Alarm Severity	<ul style="list-style-type: none"> <li>• Critical</li> <li>• Major</li> <li>• Minor</li> <li>• Warning</li> </ul>	Alarm Severity <ul style="list-style-type: none"> <li>• Critical</li> <li>• Major</li> <li>• Minor</li> <li>• Warning</li> </ul>
Threshold Type	<ul style="list-style-type: none"> <li>• Max value</li> <li>• Min value</li> </ul>	You can select the maximum or minimum value of an indicator. Setting this parameter to <b>Max value</b> , the system generates an alarm when the actual value of the indicator is greater than the threshold. Setting this parameter to <b>Min value</b> , the system generates an alarm when the actual value of the indicator is less than the threshold.
Date	<ul style="list-style-type: none"> <li>• Daily</li> <li>• Weekly</li> <li>• Others</li> </ul>	This parameter is used to set the date when the rule takes effect.
Add Date	09-30	This parameter is available only when <b>Date</b> is set to <b>Others</b> . You can set the date when the rule takes effect. Multiple options are available.
Thresholds	Start and End Time: 00:00 to 08:30	This parameter is used to set the time range when the rule takes effect.
	Threshold: 10	Specifies the threshold of the rule monitoring indicator.

 **NOTE**

For the last parameter in the table, you can click  or  to add or delete multiple start and end time or alarm indicator thresholds.

**Step 5** Click **OK** to save the rules.

**Step 6** Locate the row that contains an added rule, and click **Apply** in the **Operation** column. The value of **Effective** for this rule changes as **Yes**.

You can apply a new rule only after clicking **Cancel**.

----End

## Monitoring Indicator Reference

FusionInsight Manager alarm monitoring indicators are categorized into node information indicators and cluster service indicators. [Table 12-20](#) describes the indicators whose thresholds can be configured on nodes. For all the monitoring indicator list, see the *M*.

**Table 12-20** Monitoring indicators on each node

Monitoring Indicator Group Name	Indicator Name	Description	Default Threshold
CPU	Host CPU Usage	This indicator reflects the computing and control capabilities of the current cluster in a measurement period. By observing the indicator value, you can better understand the overall resource usage of the cluster.	90.0%
Disk	Disk Usage	Indicates the disk usage of a host.	90.0%
	Disk Inode Usage	Indicates the disk inode usage in a measurement period.	80.0%
Memory	Host Memory Usage	Indicates the average memory usage at the current time.	90.0%

Monitoring Indicator Group Name	Indicator Name	Description	Default Threshold
Host Status	Host File Handle Usage	Indicates the usage of file handles of the host in a measurement period.	80.0%
	Host PID Usage	Indicates the PID usage of a host.	90%
Network Status	TCP Ephemeral Port Usage	Indicates the usage of temporary TCP ports of the host in a measurement period.	80.0%
Network Reading	Read Packet Error Rate	Indicates the read packet error rate of the network interface on the host in a measurement period.	0.5%
	Read Packet Dropped Rate	Indicates the read packet dropped rate of the network interface on the host in a measurement period.	0.5%
	Read Throughput Rate	Indicates the average read throughput (at MAC layer) of the network interface in a measurement period.	80%
Network Writing	Write Packet Error Rate	Indicates the write packet error rate of the network interface on the host in a measurement period.	0.5%

Monitoring Indicator Group Name	Indicator Name	Description	Default Threshold
	Write Packet Dropped Rate	Indicates the write packet dropped rate of the network interface on the host in a measurement period.	0.5%
	Write Throughput Rate	Indicates the average write throughput (at MAC layer) of the network interface in a measurement period.	80%
Process	Uninterruptible Sleep Process	Indicates the number of D state processes on the host in a measurement period.	0
	omm Process Usage	Indicates the usage of the omm process within a measurement period.	90

**Table 12-21** Cluster service indicators

Service	Monitoring Indicator Group Name	Indicator Name	Description	Default Threshold
DBService	Database	Database Connections Usage	Indicates the usage of the number of database connections.	90%
		Disk Space Usage of the Data Directory	Disk space usage of the data directory.	80%

Service	Monitoring Indicator Group Name	Indicator Name	Description	Default Threshold
Flume	Agent	Heap Memory Usage Calculate	Indicates the Flume heap memory usage.	95.0%
		Flume Direct Memory Usage Statistics	Indicates the Flume direct memory usage.	80.0%
		Flume Non-heap Memory Usage	Indicates the Flume non-heap memory usage.	80.0%
		Total GC duration of Flume process	Indicates the Flume total GC time.	12000ms
HBase	GC	GC time for old generation	Indicates the total GC time of RegionServer.	5000ms
		GC time for old generation	Indicates the total GC time of HMaster.	5000ms
	CPU and Memory	RegionServer Direct Memory Usage Statistics	Indicates the RegionServer Reg direct memory usage.	90%
		RegionServer Heap Memory Usage Statistics	Indicates the RegionServer heap memory usage.	90%
		HMaster Direct Memory Usage	Indicates the HMaster direct memory usage.	90%
		HMaster Heap Memory Usage Statistics	Indicates the HMaster heap memory usage.	90%



Service	Monitoring Indicator Group Name	Indicator Name	Description	Default Threshold
	Service	Regions	Indicates the number of regions of a RegionServer.	2000
		Region in transaction count over threshold	Number of regions that are in the RIT state and reach the threshold duration.	1
	Replication	Replication sync failed times	Indicates the number of times that DR data fails to be synchronized.	1
	Queue	Compaction Queue Size	Compaction queue size.	100
HDFS	File and Block	Lost Blocks	Number of missing copy blocks in the HDFS file system.	0
		Blocks Under Replicated	Total number of blocks that need to be replicated by the NameNode.	1000
	RPC	Average Time of Active NameNode RPC Processing	Indicates the average RPC processing time.	100ms
		Average Time of Active NameNode RPC Queuing	Indicates the average RPC queuing time.	200ms
	Disk	Disk Usage	Indicates the HDFS disk usage.	80%

Service	Monitoring Indicator Group Name	Indicator Name	Description	Default Threshold
		Percentage of DataNode Capacity	Indicates the disk usage of DataNodes in the HDFS.	80%
		Percentage of Reserved Space for Replicas of Unused Space	Indicates the percentage of the reserved disk space of all the copies to the total unused disk space of DataNodes.	90%
	Resource	Faulty DataNodes	Indicates the number of faulty DataNodes.	3
		NameNode Non Heap Memory Usage Statistics	Indicates the percentage of NameNode non-heap memory usage.	90%
		NameNode Direct Memory Usage Statistics	Indicates the percentage of direct memory used by NameNodes.	90%
		NameNode Heap Memory Usage Statistics	Indicates the percentage of NameNode non-heap memory usage.	95%
		DataNode Non Heap Memory Usage Statistics	Indicates the percentage of DataNode non-heap memory usage.	90%

Service	Monitoring Indicator Group Name	Indicator Name	Description	Default Threshold
		DataNode Direct Memory Usage Statistics	Indicates the percentage of direct memory used by DataNodes.	90%
		DataNode Heap Memory Usage Statistics	Indicates the percentage of DataNode non-heap memory usage.	95%
	Garbage Collection	GC Time	Indicates the Garbage collection (GC) duration of NameNodes per minute.	12000ms
		GC Time	Indicates the GC duration of DataNodes per minute.	12000ms
Hive	HQL	Percentage of HQL Statements That Are Executed Successfully by Hive	Indicates the percentage of HQL statements that are executed successfully by Hive.	90.0%
	Background	Background Thread Usage	Indicates the percentage of Background thread usage.	90%
	GC	Total GC Time in Milliseconds	Indicates the total GC time of MetaStore.	12000ms
		Total GC Time in Milliseconds	Indicates the total GC time of HiveServer.	12000ms

Service	Monitoring Indicator Group Name	Indicator Name	Description	Default Threshold
	Capacity	Percentage of HDFS Space Used by Hive to the Available Space	Indicates the percentage of HDFS space used by Hive to the available space.	85.0%
	CPU and Memory	MetaStore Direct Memory Usage Statistics	Indicates the MetaStore direct memory usage.	95%
		MetaStore Non-Heap Memory Usage Statistics	Indicates the MetaStore non-heap memory usage.	95%
		MetaStore Heap Memory Usage Statistics	Indicates the MetaStore heap memory usage.	95%
		HiveServer Direct Memory Usage Statistics	Indicates the HiveServer direct memory usage.	95%
		HiveServer Non-Heap Memory Usage Statistics	Indicates the HiveServer non-heap memory usage.	95%
		HiveServer Heap Memory Usage Statistics	Indicates the HiveServer heap memory usage.	95%

Service	Monitoring Indicator Group Name	Indicator Name	Description	Default Threshold
	Session	Percentage of Sessions Connected to the HiveServer to Maximum Number of Sessions Allowed by the HiveServer	Indicates the percentage of the number of sessions connected to the HiveServer to the maximum number of sessions allowed by the HiveServer.	90.0%
Kafka	Partition	Percentage of Partitions That Are Not Completely Synchronized	Indicates the percentage of partitions that are not completely synchronized to total partitions.	50%
	Other	Unavailable Partition Percentage	Disk usage of the disk where the Broker data directory is located.	40%
		User Connection Usage on Broker	User connection usage on the broker.	80%
	Disk	Broker Disk Usage	Indicates the disk usage of the disk where the Broker data directory is located.	80%
	Process	Broker GC Duration per Minute	Indicates the GC duration of the Broker process per minute.	12000ms

Service	Monitoring Indicator Group Name	Indicator Name	Description	Default Threshold
		Heap Memory Usage of Kafka	Indicates the Kafka heap memory usage.	95%
		Kafka Direct Memory Usage	Indicates the Kafka direct memory usage.	95%
Loader	Memory	Heap Memory Usage Calculate	Indicates the Loader heap memory usage.	95%
		Loader Direct Memory Usage Statistics	Indicates the Loader direct memory usage.	80.0%
		Non heap Memory Usage Calculate	Indicates the Loader non-heap memory usage.	80%
	GC	Total GC time in milliseconds	Indicates the total GC time of Loader.	12000ms
MapReduce	Garbage Collection	GC Time	Indicates the GC time.	12000ms
	Resource	JobHistoryServer Direct Memory Usage Statistics	Indicates the JobHistoryServer direct memory usage.	90%
		JobHistoryServer Non Heap Memory Usage Statistics	Indicates the JobHistoryServer non-heap memory usage.	90%
		JobHistoryServer Heap Memory Usage Statistics	Indicates the JobHistoryServer non-heap memory usage.	95%

Service	Monitoring Indicator Group Name	Indicator Name	Description	Default Threshold
Oozie	Memory	Heap Memory Usage Calculate	Indicates the Oozie heap memory usage.	95.0%
		Oozie Direct Buffer Resource Percentage	Indicates the Oozie direct memory usage.	80.0%
		Non Heap Memory Usage Calculate	Indicates the Oozie non-heap memory usage.	80%
	GC	Total GC duration of Oozie process	Indicates the Oozie total GC time.	12000ms
Spark2x	Memory	JDBCServer2x Heap Memory Usage Statistics	Indicates the JDBCServer2x heap memory usage.	95%
		JDBCServer2x Direct Memory Usage Statistics	Indicates the JDBCServer2x direct memory usage.	95%
		JDBCServer2x Non-Heap Memory Usage Statistics	Indicates the JDBCServer2x non-heap memory usage.	95%
		JobHistory2x Direct Memory Usage Statistics	Indicates the JobHistory2x direct memory usage.	95%
		JobHistory2x Non-Heap Memory Usage Statistics	Indicates the JobHistory2x non-heap memory usage.	95%

Service	Monitoring Indicator Group Name	Indicator Name	Description	Default Threshold
		JobHistory2x Heap Memory Usage Statistics	Indicates the JobHistory2x heap memory usage.	95%
		IndexServer2x Direct Memory Usage Statistics	Indicates the IndexServer2x direct memory usage.	95%
		IndexServer2x Heap Memory Usage Statistics	Indicates the IndexServer2x heap memory usage.	95%
		IndexServer2x Non-Heap Memory Usage Statistics	Indicates the IndexServer2x non-heap memory usage.	95%
	GC number	Full GC Number of JDBCServer2x	Indicates the total GC number of JDBCServer2x.	12
		Full GC Number of JobHistory2x	Indicates the total GC number of JobHistory2x.	12
		Full GC Number of IndexServer2x	Indicates the total GC number of IndexServer2x.	12
	GC Time	Total GC time in milliseconds	Indicates the total GC time of JDBCServer2x.	12000ms
		Total GC time in milliseconds	Indicates the total GC time of JobHistory2x.	12000ms



Service	Monitoring Indicator Group Name	Indicator Name	Description	Default Threshold
		Total GC time in milliseconds	Indicates the total GC time of IndexServer2x .	12000ms
Storm	Cluster	Number of Available Supervisors	Indicates the number of available Supervisor processes in the cluster in a measurement period.	1
		Slot Usage	Indicates the slot usage in the cluster in a measurement period.	80.0%
	Nimbus	Heap Memory Usage Calculate	Indicates the Nimbus heap memory usage.	80%
Yarn	Resource	NodeManager Direct Memory Usage Statistics	Indicates the percentage of direct memory used by NodeManagers.	90%
		NodeManager Heap Memory Usage Statistics	Indicates the percentage of NodeManager heap memory usage.	95%
		NodeManager Non Heap Memory Usage Statistics	Indicates the percentage of NodeManager non-heap memory usage.	90%

Service	Monitoring Indicator Group Name	Indicator Name	Description	Default Threshold
		ResourceManager Direct Memory Usage Statistics	Indicates the Kafka direct memory usage.	90%
		ResourceManager Heap Memory Usage Statistics	Indicates the ResourceManager heap memory usage.	95%
		ResourceManager Non Heap Memory Usage Statistics	Indicates the ResourceManager non-heap memory usage.	90%
	CPU and Memory	Pending Memory	Pending memory capacity.	83886080MB
	Other	Failed Applications of root queue	Number of failed tasks in the <b>root</b> queue.	50
		Terminated Applications of root queue	Number of killed tasks in the <b>root</b> queue.	50
	Garbage collection	GC Time	Indicates the GC duration of NodeManager per minute.	12000ms
		GC Time	Indicates the GC duration of ResourceManager per minute.	12000ms
	Application	Pending Applications	Pending tasks.	60

Service	Monitoring Indicator Group Name	Indicator Name	Description	Default Threshold
ZooKeeper	Connection	ZooKeeper Connections Usage	Indicates the percentage of the used connections to the total connections of ZooKeeper.	80%
	CPU and Memory	Heap Memory Usage Calculate	Indicates the ZooKeeper direct memory usage.	95%
		Direct Memory Usage Calculate	Indicates the ZooKeeper heap memory usage.	80%
	GC	ZooKeeper GC Duration per Minute	Indicates the GC time of ZooKeeper every minute.	12000ms
meta	OBS Meta data Operations	Average Time for Calling the OBS Metadata API	Average time for calling the OBS metadata APIs.	500ms
		Success Rate for Calling the OBS Metadata API	Success rate of calling the OBS metadata APIs	99.0%
	OBS data write operation	Success Rate for Calling the OBS Write API	Success rate of calling the OBS data write APIs.	99.0%
	OBS data read operation	Success Rate for Calling the OBS Data Read API	Success rate of calling the OBS data read operation APIs.	99.0%

Service	Monitoring Indicator Group Name	Indicator Name	Description	Default Threshold
Ranger	GC	UserSync GC Duration	UserSync garbage collection (GC) duration.	12000ms
		RangerAdmin GC Duration	RangerAdmin garbage collection (GC) duration.	12000ms
		TagSync GC Duration	TagSync garbage collection (GC) duration.	12000ms
	CPU and Memory	UserSync Non-Heap Memory Usage	UserSync non-heap memory usage in percentage.	80.0%
		UserSync Direct Memory Usage	UserSync direct memory usage in percentage.	80.0%
		UserSync Heap Memory Usage	UserSync heap memory usage in percentage.	95.0%
		RangerAdmin Non-Heap Memory Usage	RangerAdmin non-heap memory usage.	80.0%
		RangerAdmin Heap Memory Usage	RangerAdmin heap memory usage in percentage.	95.0%
		RangerAdmin Direct Memory Usage	RangerAdmin direct memory usage.	80.0%

Service	Monitoring Indicator Group Name	Indicator Name	Description	Default Threshold
		TagSync Direct Memory Usage	TagSync direct memory usage in percentage.	80.0%
		TagSync Non-Heap Memory Usage	TagSync non-heap memory usage in percentage.	80.0%
		TagSync Heap Memory Usage	TagSync heap memory usage in percentage.	95.0%
ClickHouse	Cluster Quota	Clickhouse service quantity quota usage in ZooKeeper	Quota of the ZooKeeper nodes used by the ClickHouse service.	90%
		Capacity quota usage of the Clickhouse service in ZooKeeper	Capacity quota of ZooKeeper directory used by the ClickHouse service.	90%
IoTDB	GC	IoTDBServer GC Duration	IoTDBServer garbage collection (GC) duration.	12000ms
	CPU and Memory	IoTDBServer Heap Memory Usage	IoTDBServer heap memory usage in percentage.	90%
		IoTDBServer Direct Memory Usage	IoTDBServer direct memory usage in percentage.	90%

### 12.5.1.3 Configuring the Alarm Masking Status

#### Scenarios

If you do not want FusionInsight Manager to report specified alarms in the following scenarios, you can manually mask the alarms.

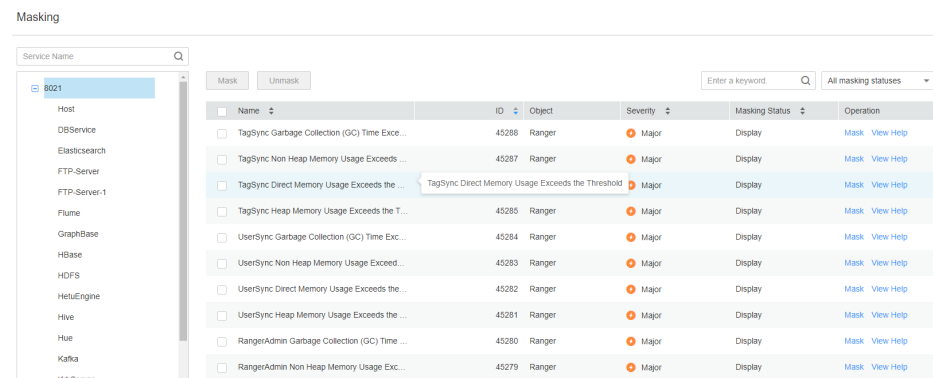
- Some unimportant alarms and minor alarms need to be masked.
- When a third-party product is integrated with FusionInsight, some alarms of the product are duplicated with the alarms of FusionInsight and need to be masked.
- When the deployment environment is special, certain alarms may be falsely reported and need to be masked.

After an alarm is masked, new alarms with the same ID as the alarm are neither displayed on the **Alarm** page nor counted. The reported alarms are still displayed.

#### Procedure

- Step 1** Log in to FusionInsight Manager.
- Step 2** Choose **O&M > Alarm > Masking**.
- Step 3** In the **Masking** area, select the specified service or module.
- Step 4** Select an alarm from the alarm list.

**Figure 12-12** Masking an alarm



The information about the alarm is displayed, including the alarm name, ID, severity, masking status, and operations can be performed on the alarm.

- The masking status includes **Display** and **Mask**.
- Operations include **Mask** and **View Help**.

#### NOTE

You can filter specified alarms based on the masking status and alarm severity.

- Step 5** Set the masking status for an alarm:
  - Click **Mask**. In the displayed dialog box, click **OK** to change the alarm masking status to **Mask**.

- Click **Cancel Masking**. In the displayed dialog box, click **OK** to change the masking status of the alarm to **Display**.

----End


## 12.5.2 Log

### 12.5.2.1 Online Log Searching

#### Scenarios


FusionInsight Manager supports online search and displays component logs for log viewing scenarios, such as fault locating.

#### Procedure

- Step 1** Log in to FusionInsight Manager.
- Step 2** Choose **O&M > Log > Online Search**.
- Step 3** Set the parameters listed in [Table 12-22](#) based on the logs to be queried. You can select a log generation time range, the default time ranges are 0.5 hour, 1 hour, 2 hours, 6 hours, 12 hours, 1 day, 1 week, and 1 month, or click  to customize **Start Date** and **End Date**.

**Table 12-22** Log search parameters

Parameter	Description
Search Content	Specifies the keywords or regular expressions to be searched for.
Service	Specifies the service or module for which you want to query logs.
File	Specifies the log file to be searched when only one role is selected.
Lowest Log Level	Specifies the lowest level of the logs to be queried. After selecting a level, logs of this level and higher are displayed. The log levels from low to high are as follows: TRACE, DEBUG, INFO, WARN, ERROR, and FATAL

Parameter	Description
Host Scope	<ul style="list-style-type: none"> <li>You can click  to select the hosts.</li> <li>Enter the host name of the node for which you want to query logs or the IP address of the management plane.</li> <li>Use commas (,) to separate IP addresses. For example, <b>192.168.10.10,192.168.10.11</b>.</li> <li>Use hyphens (-) to indicate an IP address segment if the IP addresses are consecutive. For example, <b>192.168.10.[10-20]</b>.</li> <li>Use hyphens (-) to indicate an IP address segment if the IP addresses are consecutive, and use commas (,) to separate IP address segments. For example, <b>192.168.10.[10-20,30-40]</b>.</li> </ul> <p><b>NOTE</b></p> <ul style="list-style-type: none"> <li>If this parameter is not specified, all hosts are selected by default.</li> <li>A maximum of 10 expressions can be entered at a time.</li> <li>A maximum of 2000 hosts can be matched for all entered expressions at a time.</li> </ul>
Advanced Configurations	<ul style="list-style-type: none"> <li><b>Max Quantity:</b> specifies the maximum number of logs that can be displayed at a time. If the number of queried logs exceeds the preset value, the earliest logs will be ignored. If this parameter is not set, the maximum number of logs that can be displayed at a time is not limited.</li> <li><b>Timeout Duration:</b> specifies the log query timeout duration. This parameter is used to limit the maximum log query time on each node. When the query times out, the query is stopped and the query results are still displayed.</li> </ul>

**Step 4** Click **Search** to start the search. [Table 12-23](#) describes the fields in the query result.

**Table 12-23** Search results

Parameter	Description
Time	Specifies the time when a piece of log is generated.
Source Cluster	Cluster where logs are generated.
Host Name	Specifies the host name of the node where the log file that records the line of log is located.



Parameter	Description
Location	Specifies the path of the log file that records the line of log. Click the location information to go to the online log browsing page. By default, 100 lines of logs before and 100 lines after the line of log are displayed. You can click <b>More</b> on the top or bottom of the page to view more logs. Click <b>Download</b> to download the log file to the local PC.
Line No.	Specifies the line number of a line of log in the log file.
Level	Specifies the log level.
Log	Specifies the log content.

 **NOTE**

You can click **Stop** to forcibly stop the retrieval. The retrieved results are displayed in the list.

- Step 5** Click **Filter** to filter the logs displayed on the page. [Table 12-24](#) lists the fields that you can use to filter logs. After setting these parameters, click **Filter** to search for logs meeting the search criteria. You can click **Reset** to clear the entered information.

**Table 12-24** Filter

Parameter	Description
Keywords	Specifies the keywords of the logs to be searched for.
Host Name	Specifies the name of the host to be searched for.
Location	Specifies the path of the log file to be searched for.
Started	Specifies the start time for logs to be searched for.
Completed	Specifies the end time for logs to be searched for.
Source Cluster	Specifies the cluster of the logs to be searched for.

----End

## 12.5.2.2 Log Downloading

### Scenarios


FusionInsight Manager allows you to export logs generated by all instances of each service role in batches. You do not need to manually log in to a specified node to obtain the logs.

### Procedure

**Step 1** Log in to FusionInsight Manager.

**Step 2** Choose **O&M > Log > Download**.

**Step 3** Select a log downloading range:

1. **Service:** Click  to set a service for **Service**.
2. **Host:** Set the IP address of the host where the service is deployed. You can also click  to select the host.
3. Click  in the upper right corner to select the corresponding **Start Date** and **End Date**.

**Step 4** Click **Download**.

The downloaded log package contains the topology information of the corresponding start time and end time, facilitating locating.

The topology file is named in the format of **topo\_<Topology change time>.txt**. The file contains the node IP address, node host name, and service instances installed on the node. (The OMS node is identified by Manager:Manager.)

The following shows an example:

```
192.168.204.124|suse-124|
DBService:DBServer;KrbClient:KerberosClient;LdapClient:SlapdClient;LdapServer:SlapdServer;Manager:Manager;meta:meta
```

----End

## 12.5.3 Perform a Health Check

### 12.5.3.1 Viewing a Health Check Task

#### Scenarios

You can view all health check tasks in the health check management center to check whether the cluster is affected after the modification.

#### Procedure

**Step 1** Log in to FusionInsight Manager.

**Step 2** Choose **O&M > Health Check**.

By default, all the saved check reports are displayed in a list, as listed in the following table.

**Table 12-25** Health check report records

Item	Description
Checked Object	Indicates the object being checked, open the drop-down menu to view the details.
Status	Indicates the check result status, including <b>No problems found</b> , <b>Problems found</b> , and <b>Checking</b> .
Check Type	Indicates the entity on which the health check is performed, including four dimensions: <b>System</b> , <b>Cluster</b> , <b>Host</b> , <b>Service</b> , and <b>OMS</b> . By default, a health check on the cluster dimension contains all checks items.
Start Mode	Indicates whether the health check is automatically triggered or manually executed.
Started	Indicates the start time of the check.
Completed	Indicates the end time of the check.
Operation	You can export the health check report and view the help information.

 **NOTE**

- In the upper pane, you can filter specified health check records by check object and result status.
- If the cluster checked, you can click **Help** in the **Checked Object** drop-down list box.
- During the health check, the system collects the recent historical data instead of the real-time monitoring data of object indicators. Therefore, the check is delayed.

----End

### 12.5.3.2 Managing Health Check Reports

#### Scenarios

You can manage all saved health check reports on FusionInsight Manager. That is, you can download or delete historical health check reports.

#### Procedure

**Step 1** Log in to FusionInsight Manager.

**Step 2** Choose **O&M > Health Check**.

**Step 3** Locate the row that contains a target health check report, click **Export Report**, and download the report file.

----End

### 12.5.3.3 Modifying Health Check Configuration

#### Scenarios

You can enable automatic health check to reduce manual operation time. By default, the automatic health check checks the entire cluster.

#### Procedure

**Step 1** Log in to FusionInsight Manager.

**Step 2** Choose **O&M > Health Check > Configuration**.

**Periodic Health Check** indicates whether to enable automatic health check. Selecting **Enable** to enable the automatic health check, and selecting **Disable** to disable the function.

Set the health check period to **Daily**, **Weekly**, or **Monthly** as required.

**Step 3** Click **OK** to save the configurations.

----End

## 12.5.4 Configuring Backup and Backup Restoration

### 12.5.4.1 Creating a Backup Task

#### Scenarios

You can create backup tasks on FusionInsight Manager. Executing backup tasks backs up related data.

#### Procedure

**Step 1** Log in to FusionInsight Manager.

**Step 2** Choose **O&M > Backup and Restoration > Backup Management > Create**.

**Step 3** Set **Backup Object** to **OMS** or the cluster whose data needs to be backed up.

**Step 4** Enter a task name in the **Name** text box.

**Step 5** Set **Mode** to **Periodic** or **Manual** as required.

**Table 12-26** Backup types

Type	Parameter	Description
Periodic	Started	Indicates the time when a periodic backup task is started for the first time.
	Period	Indicates the interval between the time when a task is executed last time and that when the task is started next time. The unit can be hour or day.
	Backup Policy	The following policies can be selected: <ul style="list-style-type: none"> <li>• Full backup at the first time and subsequent incremental backup</li> <li>• Full backup every time</li> <li>• Full backup once every n times</li> </ul>
Manual	N/A	You need to manually execute the task to back up data.

**Step 6** Set required parameters in the **Configuration** area.

- Metadata and service data can be backed up.
- For details about how to back up data of different components, see [Backup and Recovery Management](#).

**Step 7** Click **OK** to save the configurations.

**Step 8** In the backup task list, you can view the created backup task.

Locate the row that contains the target backup task, choose **More > Back Up Now** in the **Operation** column to execute the task immediately.

----End

## 12.5.4.2 Creating a Backup Restoration Task

### Scenarios

You can create a backup restoration task on FusionInsight Manager. After the restoration task is executed, the specified backup data is restored to the cluster.

### Procedure

- Step 1** Log in to FusionInsight Manager.
- Step 2** Choose **O&M > Backup and Restoration > Restoration Management**. On the displayed page, click **Create**.
- Step 3** Set **Recovery Object** to **OMS** or the cluster whose data needs to be restored.
- Step 4** Enter a task name in the **Task Name** text box.
- Step 5** Set the required parameters in the **Recovery Configuration** area.

- Metadata and service data can be restored.
- For details about how to how to restore data of different components, see [Backup and Recovery Management](#).

**Step 6** Click **OK** to save the configurations.

**Step 7** In the restoration task list, you can view the created restoration tasks.

Locate the row that contains the target backup restoration task, click **Start** in the **Operation** column to execute the restoration task immediately.

----End

### 12.5.4.3 Managing Backup and Backup Restoration Tasks

#### Scenarios

You can also maintain and manage backup restoration tasks on FusionInsight Manager.

#### Procedure

**Step 1** Log in to FusionInsight Manager.

**Step 2** Choose **O&M > Backup and Restoration > Backup Management** or **O&M > Backup and Restoration > Restoration Management**.

**Step 3** In the **Operation** column of the specified task in the task list, select the operation to be performed.

**Table 12-27** Maintenance and management operations

Operation Entry	Description
<b>Config</b>	Modify parameters for the backup task.
<b>Recover</b>	After some service data is successfully backed up, you can use this function to quickly restore data.
<b>More &gt; Back Up Now</b>	Perform this operation to execute the backup task immediately.
<b>More &gt; Stop</b>	Perform this operation to stop a running task.
<b>More &gt; Delete</b> or <b>Delete</b>	This operation is used to delete tasks.
<b>More &gt; Suspend</b>	Perform this operation to disable the automatic backup task function.
<b>More &gt; Resume</b>	Perform this operation to enable the automatic backup task function.
<b>More &gt; View History</b> or <b>View History</b>	Perform this operation to switch to the task run log page to view the task running details and backup path.

Operation Entry	Description
View	Perform this operation to check the parameter settings of the restoration task.
Start	Perform this operation to run the restoration task.

----End

## 12.6 Audit

### 12.6.1 Overview

Log in to FusionInsight Manager and choose **Audit**. **Figure 12-13** shows the audit information, containing the operation type, security level, start time, end time, user, host name, service, instance, and operation result.

**Figure 12-13** Audit information list

Operation Type	Risk Level	Started	Completed	User	Source	Host Name	Service	Instance	Operation Result
Lock screen	Notice	07/18/2019 10:06:37	07/18/2019 10:06:37	admin	OMS	--	--	--	Successful
User login	Notice	07/18/2019 10:05:12	07/18/2019 10:05:12	admin	OMS	--	--	--	Successful
User logout	Notice	07/18/2019 10:05:02	07/18/2019 10:05:02	admin	OMS	--	--	--	Successful
Lock screen	Notice	07/18/2019 10:02:44	07/18/2019 10:02:44	admin	OMS	--	--	--	Successful
Lock screen	Notice	07/18/2019 09:57:53	07/18/2019 09:57:53	admin	OMS	--	--	--	Successful
User login	Notice	07/18/2019 09:46:03	07/18/2019 09:46:03	admin	OMS	--	--	--	Successful
User logout	Notice	07/18/2019 09:41:30	07/18/2019 09:41:30	admin	OMS	--	--	--	Successful
Restart instance	Major	07/18/2019 09:35:57	07/18/2019 09:37:33	admin	Cluster 1	--	Yarn	--	Successful
User login	Notice	07/18/2019 09:35:09	07/18/2019 09:35:09	admin	OMS	--	--	--	Successful
Lock screen	Notice	07/18/2019 09:34:15	07/18/2019 09:34:15	admin	OMS	--	--	--	Successful

- You can select audit logs at the **Critical, Major, Minor, or Notice** security level.
- In **Advanced Search**, you can set filter criteria to query audit logs.
  - You can query audit logs by user management, cluster, service, and health in the **Operation Type** column.
  - In the **Service** column, you can select a service to query corresponding audit logs.

**NOTE**

You can select -- to search for audit logs using all other search criteria except services.

- You can query audit logs by operation result, such as, **Success, Failed, or Unknown**.
- You can click to manually refresh the current page or click to modify the columns displayed in the audit table.
  - Click **Export All** to export all audit information at a time. You can export the information to a TXT or CSV file.

- For details about the audit content contained in audit management, see [Audit Logs](#).

## 12.6.2 Configuring Audit Log Dumping


### Scenarios

The audit logs of FusionInsight Manager are stored in the database by default. If the audit logs are retained for a long time, the disk space of the data directory may be insufficient. To store audit logs to another archive server, you can set the required dump parameters to automatically dump these logs. This facilitates the management of audit logs.

If you do not configure the audit log dumping, the system automatically saves the audit logs to a file when the number of audit logs reaches 100,000 pieces. The save path is `${BIGDATA_DATA_HOME}/dbdata_om/dumpData/iam/operatelog` on the active management node. The file name format is `OperateLog_store_YY_MM_DD_HH_MM_SS.csv`. The maximum number of historical audit log files is 50.

### Procedure

- Step 1** Log in to FusionInsight Manager.
- Step 2** Choose **Audit > Configurations**.
- Step 3** Click the switch on the right of **Dump Audit Log**.

By default, **Dump Audit Log** is disabled. If this parameter is set to , the function is enabled.

- Step 4** Set the dump parameters based on information provided in [Table 12-28](#)

**Table 12-28** Audit log dump parameters

Parameter	Description	Value
SFTP IP Mode	IP address mode. The value can be <b>IPv4</b> or <b>IPv6</b> .	<b>IPv4</b>
SFTP IP	Specifies the SFTP server for storing dumped audit logs. This parameter is mandatory. You are advised to use the SFTP service based on SSH v2. Otherwise, security risks exist.	<b>192.168.10.51</b> (example value)
SFTP Port	Specifies the port of the SFTP server for storing dumped audit logs. This parameter is mandatory.	<b>22</b> (example value)
Save Path	Specifies the path for storing audit logs on the SFTP server. This parameter is mandatory.	<b>/opt/om/m/oms/auditLog</b> (example value)



Parameter	Description	Value
SFTP Username	Specifies the username for logging in to the SFTP server. This parameter is mandatory.	<b>root</b> (example value)
SFTP Password	Specifies the password for logging in to the SFTP server. This parameter is mandatory.	<b>Root_123</b> (example value)
SFTP Public key	Specifies the public key of the SFTP server. This parameter is optional. You are advised to set the public key of the SFTP server. Otherwise, security risks may exist.	-
Dumping Mode	Specifies the dump mode. This parameter is mandatory. <ul style="list-style-type: none"> <li>• <b>By Quantity</b>: If the number of pieces of logs reaches the value of this parameter (<b>100000</b> by default), the logs are dumped.</li> <li>• <b>By Time</b>: specifies the date when logs are dumped. The dumping frequency is once a year.</li> </ul>	<ul style="list-style-type: none"> <li>• By Quantity</li> <li>• By Time</li> </ul>
Dumping Date	This parameter is mandatory. It is available when the dump mode is set to <b>By Time</b> . After you select a dump date, the system starts dumping on this date. The logs to be dumped include all the audit logs generated before January 1 00:00 of the current year.	November 06 (example)

 **NOTE**

If the SFTP public key is empty, the system prompts a security risk message. Determine the security risk, then save the configuration.

**Step 5** Click **OK** to complete the settings.

 **NOTE**

Key fields in the audit log dump file are as follows:

- **USERTYPE** indicates the user type. Value **0** indicates the Human-machine user, and value **1** indicates the Machine-machine user.
- **LOGLEVEL** indicates the security level. Value **0** indicates Critical, value **1** indicates Major, value **2** indicates Minor, and value **3** indicates Warning.
- **OPERATERESULT** indicates the operation result. Value **0** indicates that the operation is successful, and value **1** indicates that the operation is failed.

----End

## 12.7 Tenant Resources

## 12.7.1 Introduction to Multi-Tenant

### 12.7.1.1 Overview

#### Definition

Multi-tenant specifies multiple resource sets (a resource set is a tenant) in a MRS big data cluster and is able to allocate and schedule resources. The resources include computing resources and storage resources.

#### Background

Modern enterprise data clusters are developing towards centralization and cloudification. Enterprise-class big data clusters must meet the following requirements:

- Carry data of different types and formats and run jobs and applications of different types (analysis, query, and stream processing).
- Isolate data of a user from that of another user who has demanding requirements on data security, such as a bank or government institute.

The preceding requirements bring the following challenges to the big data cluster:

- Proper allocation and scheduling of resources to ensure stable operating of applications and jobs
- Strict access control to ensure data and service security

Multi-tenant isolates the resources of a big data cluster into resource sets. Users can lease desired resource sets to run applications and jobs and store data. In a big data cluster, multiple resource sets can be deployed to meet diverse requirements of multiple users.

The MRS enterprise-class big data cluster provides a complete enterprise-class big data multi-tenant solution.

#### Highlights

- Proper resource configuration and isolation  
The resources of a tenant are isolated from those of another tenant. The resource use of a tenant does not affect other tenants. This mechanism ensures that each tenant can configure resources based on service requirements, improving resource utilization.
- Resource consumption measurement and statistics  
Tenants are system resource applicants and consumers. System resources are planned and allocated based on tenants. Resource consumption by tenants can be measured and recorded.
- Ensured data security and access security  
In multi-tenant scenarios, the data of each tenant is stored separately to ensure data security. The access to tenants' resources is controlled to ensure access security.

## 12.7.1.2 Technical Principles

### 12.7.1.2.1 Multi-Tenant Management

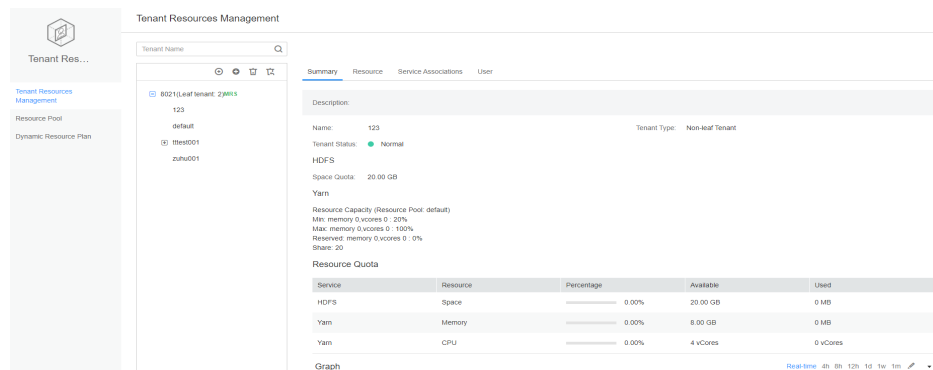
#### Unified Multi-Tenant Management

FusionInsight Manager is a unified multi-tenant management platform, which integrates multiple functions, such as tenant lifecycle management, tenant resource configuration, and tenant resource usage statistics, delivering a mature multi-tenant management model and achieving centralized tenant and service management.

#### Graphical User Interface

FusionInsight Manager provides the graphical multi-tenant management interface and manages and operates multiple levels of tenants using the tree structure. Additionally, FusionInsight Manager integrates the basic information and resource quota of the current tenant in one interface to facilitate O&M and management, as shown in [Figure 12-14](#).

**Figure 12-14** Tenant management page of FusionInsight Manager



#### Level-based Tenant Management

FusionInsight Manager supports a level-based tenant management model in which you can add sub-tenants to an existing tenant to re-configure resources. Sub-tenants of level-1 tenants belong to level-2 tenants, and so on. FusionInsight Manager provides enterprises with a field-tested multi-tenant management model, enabling centralized tenant and service management.

#### Simplified Rights Management

In FusionInsight Manager, common users are shielded from internal rights management details and MRS cluster administrators' rights management operations are simplified, improving rights management usability and user experience.

- FusionInsight Manager adopts the role-based access control (RBAC) mode to configure rights for users as required during multi-tenant management.
- Administrator of tenants, the administrator has tenants' management rights, including viewing resources and services of the current tenant, adding or deleting sub-tenants of the current tenant, and managing rights of sub-

tenants' resources. The administrator of a single tenant can be defined and the management over a tenant can be delegated to another user except the system administrator.

- Roles corresponding to tenants, roles have all rights on the computing resources and storage resources of a tenant. During the creation of a tenant, the system automatically creates a corresponding role. You can add a user and bind the user to the tenant role so that it can use the resources of the tenant.

## Clear Resource Management

- **Self-Service Resource Configuration**

In FusionInsight Manager, you can configure the computing resources and storage resources during the creation of a tenant and add, modify, or delete the resources of a tenant.




Rights of the role that corresponds to the current tenant are updated automatically when you modify the computing resources and storage resources of a tenant.

- **Resource Usage Statistics**

Resource usage statistics is critical to make O&M decisions based on the status of cluster applications and services, improving the cluster O&M efficiency. The FusionInsight Manager displays the resource statistics of tenant through the **Resource Quota**, including the dynamic computing resource VCores and Memory of tenant and the usage statistics of HDFS storage resources (Space).

### NOTE

- **Resource Quotas** dynamically calculates the resource usage of tenants.

Service	Resource	Percentage	Available	Used
HDFS	Space	 0.00%	20.00 GB	0 MB
Yarn	Memory	 0.00%	8.00 GB	0 MB
Yarn	CPU	 0.00%	4 vCores	0 vCores

The available resources of the Capacity scheduler and Superior scheduler are calculated as follows:

- Capacity

Available Yarn resources (memory and CPU) = Resource capacity (%) x Total capacity of the resource pool

If a queue crosses multiple resource pools, the available resources of the queue are the total available resources allocated by each resource pool.

- Superior

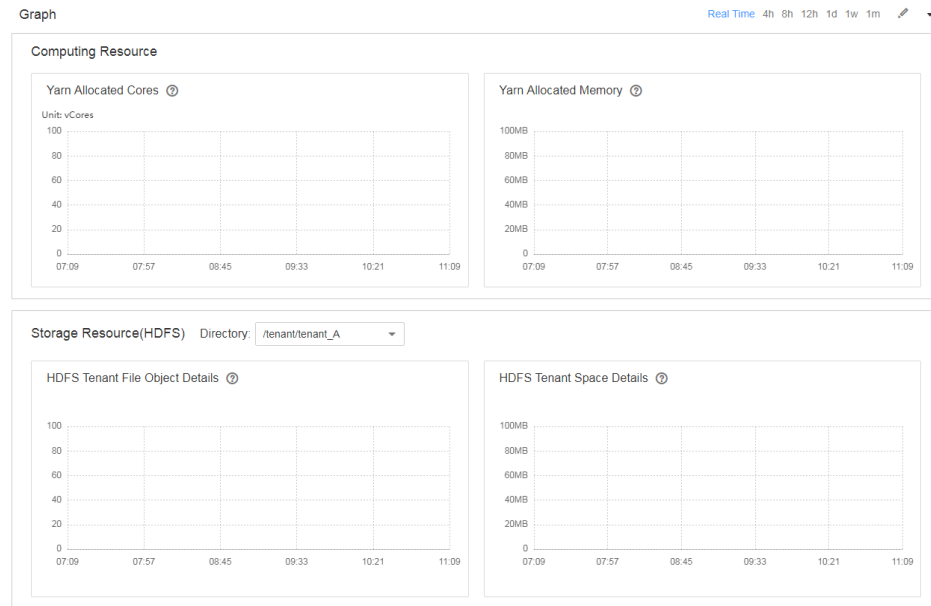
The available Yarn resources (memory and CPU) are allocated in proportion based on the queue weight.



- When the tenant administrator is bound to a tenant role, the tenant administrator has the rights to manage the tenant and use all resources of the tenant.

- **Graphical Resource Monitoring**

The resource graphical monitoring supports the graphical display of monitoring items listed in [Table 12-29](#), as shown in [Figure 12-15](#).

**Figure 12-15** Refined monitoring



By default, the real-time monitoring data is displayed. You can click  to customize a time range. The default time ranges include 4 hours, 8 hours, 12 hours, 1 day, 1 week, and 1 month. Click  and choose **Export** from the shortcut menu to export the monitoring item information.

**Table 12-29** Item

Service	Metric	Description
HDFS	HDFS Tenant Space Details <ul style="list-style-type: none"> <li>Allocated Space</li> <li>Used Space</li> </ul>	HDFS can select a specified storage directory for monitoring. The storage directory is the same as the directory added by the current tenant in <b>Resource</b> .
	HDFS Tenant File Object Details <ul style="list-style-type: none"> <li>Number of Used File Objects</li> </ul>	
Yarn	Yarn Allocated Cores <ul style="list-style-type: none"> <li>Maximum Number of CPU Cores in an AM</li> <li>Allocated Cores</li> <li>Number of Used CPU Cores in an AM</li> </ul>	Monitoring information of the current tenant can be displayed. If no subitem is configured for a tenant, this information is not displayed. The monitoring data is obtained from <b>Scheduler &gt; Application Queues &gt; Queue: <i>tenant name</i></b> on the native WebUI of Yarn.

Service	Metric	Description
	Yarn Allocated Memory <ul style="list-style-type: none"> <li>Allocated Maximum AM Memory</li> <li>Allocated Memory</li> <li>Used AM Memory</li> </ul>	

### 12.7.1.2.2 Models Related to Multi-Tenant

#### Models Related to Multi-Tenant

Figure 12-16 shows the models related to multi-tenant.

Figure 12-16 Models related to multi-tenant

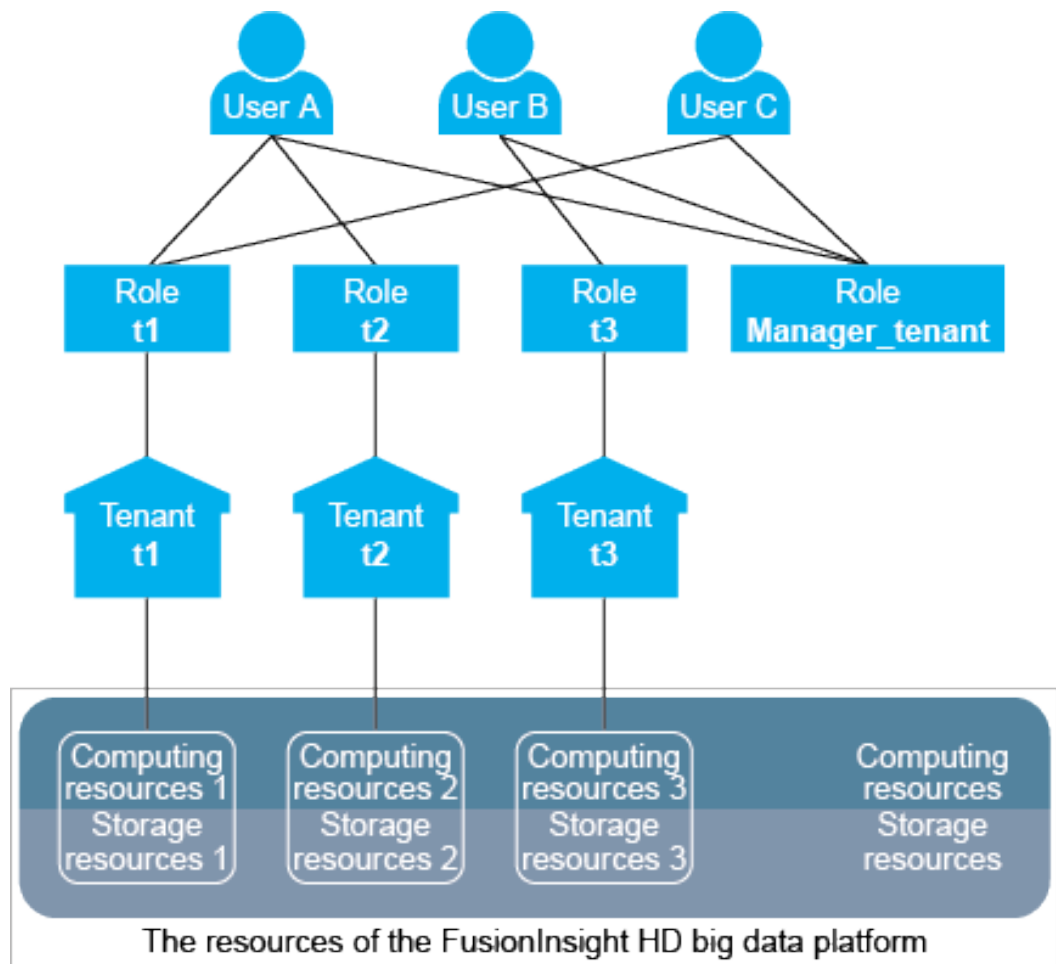


Table 12-30 describes the concepts involved in Figure 12-16.

**Table 12-30** Concepts involved

Concept	Description
User	<p>A natural person who has a name and password and uses the big data platform.</p> <p><b>Figure 12-16</b> shows three different users: user A, user B, and user C.</p>
Role	<p>A role is a carrier of one or more rights. Rights are assigned to specific objects, for example, access rights for the / <b>tenant</b> directory in HDFS.</p> <p><b>Figure 12-16</b> shows four roles: role <b>t1</b>, role <b>t2</b>, role <b>t3</b>, and role <b>Manager_tenant</b>.</p> <ul style="list-style-type: none"> <li>• Roles <b>t1</b>, <b>t2</b>, and <b>t3</b> are automatically generated when tenants are created. The role names are the same as the tenant names. That is, roles <b>t1</b>, <b>t2</b>, and <b>t3</b> map to tenants <b>t1</b>, <b>t2</b>, and <b>t3</b>. Role names and tenant names need to be used together.</li> <li>• Role <b>Manager_tenant</b> is the role of the cluster and cannot be used separately.</li> </ul>
Tenant	<p>A tenant is a resource set divided from a big data cluster. Multi-tenant refers to multiple tenants. The source sets further divided in a tenant are called sub-tenants.</p> <p><b>Figure 12-16</b> shows three tenants: tenant <b>t1</b>, tenant <b>t2</b>, and tenant <b>t3</b>.</p>
Resource	<ul style="list-style-type: none"> <li>• Computing resources include CPUs and memory. The computing resources of a tenant are divided from the total computing resources of the cluster. One tenant cannot occupy the computing resources of another tenant.</li> </ul> <p>In <b>Figure 12-16</b>, computing resources 1, 2, and 3 are divided from the cluster's computing resources by tenants <b>t1</b>, <b>t2</b>, and <b>t3</b>.</p> <ul style="list-style-type: none"> <li>• Storage resources include disks and third-party storage systems. The storage resources of a tenant are divided from the total storage resources of the cluster. One tenant cannot occupy the storage resources of another tenant.</li> </ul> <p>In <b>Figure 12-16</b>, storage resources 1, 2, and 3 are divided from the cluster's storage resources by tenants <b>t1</b>, <b>t2</b>, and <b>t3</b>.</p>

If a user wants to use a tenant's resources or add or delete a sub-tenant from a tenant, the user needs to be bound to both the tenant role and role **Manager\_tenant**. **Table 12-31** shows the roles bound to each user in **Table 12-31**.

**Table 12-31** Roles bound to each user

User	Role	Rights
User A	<ul style="list-style-type: none"> <li>• Role <b>t1</b></li> <li>• Role <b>t2</b></li> <li>• Role <b>Manager_tenant</b></li> </ul>	<ul style="list-style-type: none"> <li>• Uses the resources of tenants <b>t1</b> and <b>t2</b>.</li> <li>• Adds or deletes sub-tenants for tenants <b>t1</b> and <b>t2</b>.</li> </ul>
User B	<ul style="list-style-type: none"> <li>• Role <b>t3</b></li> <li>• Role <b>Manager_tenant</b></li> </ul>	<ul style="list-style-type: none"> <li>• Uses the resources of tenant <b>t3</b>.</li> <li>• Adds or deletes sub-tenants for tenant <b>t3</b>.</li> </ul>
User C	<ul style="list-style-type: none"> <li>• Role <b>t1</b></li> <li>• Role <b>Manager_tenant</b></li> </ul>	<ul style="list-style-type: none"> <li>• Uses the resources of tenant <b>t1</b>.</li> <li>• Adds or deletes sub-tenants for tenant <b>t1</b>.</li> </ul>

One user can be bound to multiple roles, and one role can be bound to multiple users. Users are associated with tenants by binding themselves to the tenants. For this reason, tenants and users are in many-to-many relationship. One user can use the resources of multiple tenants, and multiple users can use the resources of a tenant. In [Figure 12-16](#), user A uses the resources of tenants **t1** and **t2**, and users A and C uses the resources of tenant **t1**.

 **NOTE**

The parent tenant, sub-tenant, level-1 tenants, and level-2 tenants are designed for multi-tenant service scenarios. Pay attention to the differences between these concepts and those of leaf tenant and non-leaf tenant on FusionInsight Manager.

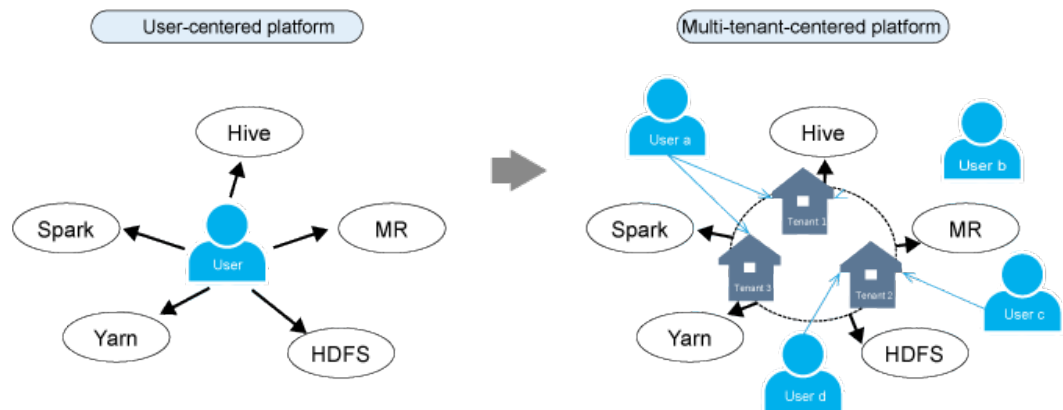
- Level-1 tenant: The name is determined by the tenant's level. For example, the created tenant is a level-1 tenant whose sub-tenant is a level-2 tenant.
- Parent tenant and sub-tenant: indicates the hierarchical relationship between tenants.
- Non-leaf tenant resource: indicates the tenant resource type selected during tenant creation, which can be used to create sub-tenants.
- Leaf tenant resource: indicates the tenant resource type selected during tenant creation, which cannot be used to create sub-tenants.

## Multi-Tenant Platform

Tenant is a core concept of the FusionInsight big data platform. It assists in transforming the big data platform from the user-centered platform to the multi-tenant-centered platform to better cope with the multi-tenant application environment of modern enterprises.



**Figure 12-17** User-centered platform and multi-tenant-centered platform



On the user-centered big data platform, users can directly access and use all resources and services.

- However, some cluster resources may not be used, lowering resource utilization.
- The data of different users may be stored together, decreasing data security.

On the multi-tenant-centered big data platform, users use required resources and services by accessing the tenants.

- Resources are allocated and scheduled based on application requirements and used based on tenants, increasing resource utilization.
- Users can access the resources of tenants only after being assigned roles, enhancing access security.
- The data of tenants is isolated, ensuring data security.

### 12.7.1.2.3 Resource Overview

The resources of the MRS big data platform are divided into computing resources and storage resources. Multi-tenant enables resource isolation:

- **Computing Resource**  
Computing resources include CPUs and memory. One tenant cannot occupy the computing resources of another tenant.
- **Storage Resource**  
Storage resources include disks and third-party storage systems. One tenant cannot access the data of another tenant.

## Computing Resource

Computing resources are divided into static service resources and dynamic resources.

- **Static service resources**  
Static service resources are computing resources allocated to each service. The total volume of computing resources allocated to each service is fixed. Such services include Flume, HBase, HDFS and Yarn.
- **Dynamic resources**

Dynamic resources are computing resources dynamically scheduled to a task queue by distributed resource management service Yarn. Yarn dynamically schedules resources for the task queues of Mapreduce, Spark2x, Flink, and Hive.

 **NOTE**

The resources allocated to Yarn in a big data cluster are static service resources and can be dynamically allocated to task queues by Yarn.

## Storage Resource

Storage resources are data storage resources that can be allocated by distributed file storage service HDFS. Directories are used as the basic unit of HDFS storage resource allocation. Tenants can obtain storage resources by specifying directories in the HDFS file system.

### 12.7.1.2.4 Dynamic Resources

#### Overview

Yarn provides the distributed resource management function for a big data cluster. The total volume of resources allocated to Yarn can be configured. Then Yarn allocates and schedules computing resources for task queues. The computing resources of Mapreduce, Spark, Flink and Hive task queues are allocated and scheduled by Yarn.

Yarn queues are basic units of computing resource allocation.

For tenants, the resources obtained using Yarn task queues are dynamic resources. Users can dynamically create and modify the quotas of task queues and view the status and statistics of task queues.

#### Resource Pool

Complex cluster environments and upper-layer requirements are facing enterprise IT systems. For example:

- Heterogeneous cluster: The computing speed, storage capacity, and network performance of each node in the cluster are different. All the tasks of complex applications need to be properly allocated to each compute node in the cluster based on service requirements.
- Computing isolation: Data must be shared among multiple departments but computing resources must be distributed onto different compute nodes.

Compute nodes must be partitioned.

Resource pools are used to specify the configuration of dynamic resources. Yarn task queues are associated with resource pools for resource allocation and scheduling.

Only one default resource pool can be set for a tenant. Users can bind to the role of a tenant to use the resources in the resource pool of the tenant. If resources in multiple resource pools need to be used, users can bind themselves to multiple tenant roles.

## Scheduling Mechanism

Yarn dynamic resources support label based scheduling. This policy creates labels for compute nodes (Yarn NodeManager nodes) of Yarn clusters and adds the compute nodes with the same label into the same resource pool. Then Yarn dynamically associates the task queues with resource pools based on the resource requirements of the task queues.

For example, a cluster has more than 40 nodes. Labels Normal, HighCPU, HighMEM, and HighIO are created based on the hardware and network configurations of nodes and added four resource pools. [Table 12-32](#) describes the performance of each node in the resource pool.

**Table 12-32** Performance of each node in a resource pool

Label	Number of Nodes	Hardware and Network Configuration	Added To	Association
Normal	10	Minor	Resource pool A	Common task queue
HighCPU	10	High-performance CPU	Resource pool B	Computing-intensive task queue
HighMEM	10	Large memory	Resource pool C	Memory-intensive task queue
HighIO	10	High-performance network	Resource pool D	I/O-intensive task queue

Task queues can use the compute nodes in the associated resource pools only.

- Common task queues are associated with resource pool A and use nodes with hardware and network configurations labeled with Normal.
- Computing-intensive task queues are associated with resource pool B and use nodes with CPUs labeled with HighCPU.
- Memory-intensive task queues are associated with resource pool C and use nodes with memory labeled with HighMEM.
- I/O-intensive task queues are associated with resource pool C and use nodes with the network labeled with HighIO.

Yarn task queues are associated with specified resource pools to efficiently utilize resources in resource pools and ensure node performance.

FusionInsight Manager supports a maximum of add 50 resource pools. A default resource pool is included in the system by default.

## Introduction to Schedulers

Schedulers are divided into the open source Capacity scheduler and Superior scheduler. By default, the Superior scheduler is enabled for the MRS cluster.

- The Capacity scheduler is an open source capacity regulator.
- The Superior scheduler is an enhanced version and named after the Lake Superior, indicating that the scheduler can manage a large amount of data.

To meet enterprise requirements and tackle challenges facing the Yarn community in scheduling. The Superior scheduler not only integrates the advantages of the current Capacity scheduler and Fair scheduler, but also provides the following enhancements:

- **Enhanced resource sharing policy**  
The Superior scheduler supports queue hierarchy. It integrates the functions of open source schedulers and shares resources based on configurable policies. In terms of instances, MRS cluster administrators can use the Superior scheduler to configure an absolute value or a percentage policy for queue resources. The resource sharing policy of the Superior scheduler enhances the label scheduling policy of Yarn as a resource pool feature. Nodes in a Yarn cluster can be grouped based on the capacity or service type to ensure that queues can more efficiently utilize resources.
- **Tenant-based resource reservation policy**  
Resources required by tenants must be ensured for running critical tasks. The Superior scheduler builds a resource reservation mechanism. With this mechanism, reserved resources can be allocated to tasks run by tenant queues in a timely manner to ensure proper task execution.
- **Fair sharing among tenants and resource pool users**  
The Superior scheduler allows shared resources to be configured for users in a queue. Each tenant may have users with different weights. Heavily weighted users may require more shared resources.
- **Ensured scheduling performance in a big cluster**  
The Superior scheduler receives heartbeats from each NodeManager and saves resource information in memory, which enables the scheduler to control cluster resource usage globally. The Superior scheduler uses the push scheduling model, which makes the scheduling more precise and efficient and remarkably improves cluster resource utilization. Additionally, the Superior scheduler delivers excellent performance when the interval between NodeManager heartbeats is long and prevents heartbeat storms in big clusters.
- **Priority policy**  
If the minimum resource requirement of a service cannot be met after the service obtains all available resources, a preemption occurs. The preemption function is disabled by default.

## 12.7.1.2.5 Storage Resource

### Overview

As a distributed file storage service in a big data cluster, HDFS stores all the user data of the upper-layer applications in the big data cluster, including the data written to HBase tables or Hive tables.

Directories are used as the basic unit of HDFS storage resource allocation. HDFS supports the conventional hierarchical file structure. Users can create directories and create, delete, move, or rename files in directories. Tenants can obtain storage resources by specifying directories in the HDFS file system.

### Scheduling Mechanism

HDFS directories can be stored on nodes with specified labels or disks of specified hardware types. For example:

- When both real-time query and data analysis tasks are running in one cluster, the real-time query tasks are deployed on some nodes; therefore, the queried data must be stored on these nodes.
- Based on actual service requirements, key data needs to be stored on nodes with high reliability.

MRS cluster administrators can flexibly configure HDFS data storage policies based on actual service requirements and data features to store data on specified nodes.

For tenants, storage resources indicate the HDFS resources occupied by them. They can implement storage resource scheduling by storing data of specified directories in storage paths configured by tenants to ensure data isolation between tenants.

Users can add or delete HDFS storage directories of tenants and set the file quantity quota and storage capacity quota of directories to manage storage resources.

## 12.7.1.3 Multi-Tenant Use

### 12.7.1.3.1 Overview

Tenants are used in resource control and service isolation scenarios. You need to confirm the service scenarios of cluster resources, and then plan tenants.

#### NOTE

- By default, the Yarn component of the newly installed cluster uses the Superior scheduler. For details, see [Using the Superior Scheduler in Multi-Tenant Scenarios](#).
- When the Yarn component of a cluster uses the Capacity scheduler, see [Using the Capacity Scheduler in Multi-Tenant Scenarios](#).
- You can query the value of `yarn.resourcemanager.scheduler.class` of Yarn to obtain the scheduler type. For details about how to switch the scheduler type, see [Switching the Scheduler](#).

Multi-tenant involves three types of operations: creating a tenant, managing tenants, and managing resources. [Table 12-33](#) describes the operations.

**Table 12-33** Operations involved in multi-tenant

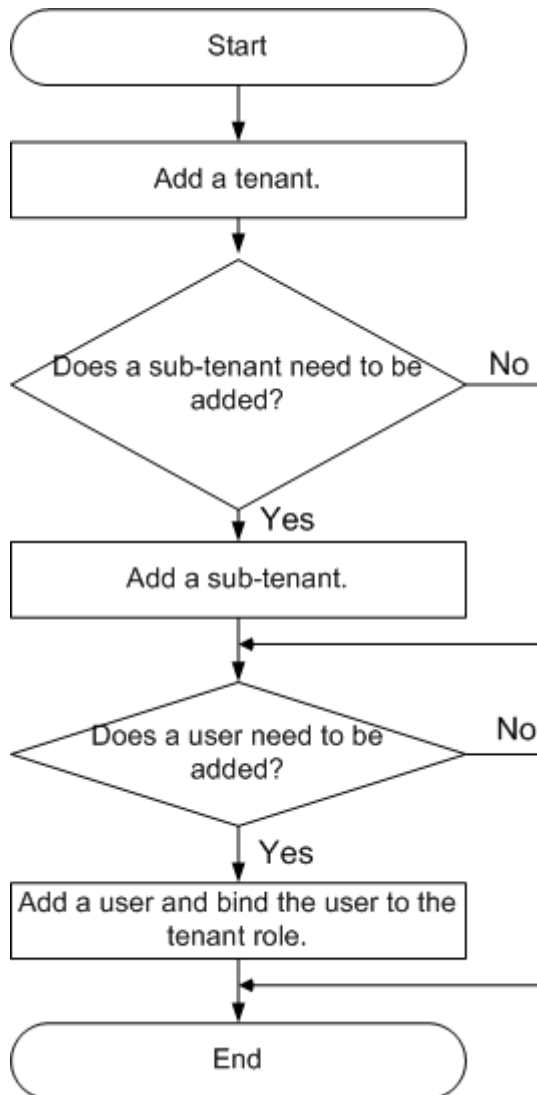
Operation	Action	Description
Creating a tenant	<ul style="list-style-type: none"> <li>• Adding a tenant</li> <li>• Adding a sub-tenant</li> <li>• Creating a user and binding the user to the role of a tenant</li> </ul>	<p>During the creation of a tenant, you can configure its computing resources, storage resources, and associated services based on service requirements. In addition, you can add users to the tenant and bind necessary roles to these users.</p> <p>A user who creates level-1 tenants must be bound to the <b>Manager_administrator</b> or <b>System_administrator</b> role.</p> <p>A user who creates sub-tenants must be bound to the role of the parent tenant at least.</p>
Managing tenants	<ul style="list-style-type: none"> <li>• Managing tenant directories</li> <li>• Restoring tenant data</li> <li>• Clearing unassociated queues of a tenant</li> <li>• Deleting a tenant</li> </ul>	<p>Modifies tenants as the services change.</p> <p>A user who manages or deletes level-1 tenants and restores tenants' data must be bound to the <b>Manager_administrator</b> or <b>System_administrator</b> role.</p> <p>A user who manages or deletes sub-tenants must be bound to the role of the parent tenant at least.</p>
Managing resources	<ul style="list-style-type: none"> <li>• Adding a resource pool</li> <li>• Modifying a resource pool</li> <li>• Deleting a resource pool</li> <li>• Configuring a queue</li> <li>• Configuring the queue capacity policy of a resource pool</li> <li>• Clearing queue configurations</li> </ul>	<p>Reconfigure resources for tenants as the services change.</p> <p>A user who manages resources must be bound to the <b>Manager_administrator</b> or <b>System_administrator</b> role.</p>

### 12.7.1.3.2 Process Overview

You need to confirm the service scenarios of cluster and plan user rights. After that, administrators need to add tenants and configure dynamic resources, storage resources, and related services for tenants on FusionInsight Manager.

**Figure 12-18** shows the procedure of creating a tenant.

**Figure 12-18** Creating a tenant



**Table 12-34** describes the operations.

**Table 12-34** Description on creating a tenant

Operation	Description
Adding a Tenant	Configures computing resources, storage resources, and related services for tenants.
Adding a Sub-Tenant	Configures computing resources, storage resources, and related services for tenants.
Adding a User and Binding the User to a Tenant Role	If a user wants to use the resources of <b>tenant1</b> or add or delete a sub-tenant for <b>tenant1</b> , the user must be bound with the <b>Manager_tenant</b> and <b>tenant1_cluster ID</b> roles.

## 12.7.2 Using the Superior Scheduler in Multi-Tenant Scenarios

### 12.7.2.1 Creating Tenants

#### 12.7.2.1.1 Adding a Tenant

##### Scenario


Based on the resource consumption and isolation plan and requirements of services, you can create tenants on FusionInsight Manager to meet actual application scenarios.

##### Prerequisites

- A tenant name has been planned based on service requirements. The name cannot be the same as that of a role, HDFS directory, or Yarn queue that exists in the current cluster.
- Resources to be allocated to the current tenant have been planned to ensure that the sum of capacities of direct sub-tenants at every level cannot exceed the current tenant.

##### Procedure

**Step 1** On FusionInsight Manager, click **Tenant Resources**.

**Step 2** Click . On the displayed page, configure tenant properties based on [Table 12-35](#).

**Table 12-35** Tenant parameters

Parameter	Description
Cluster	Select the cluster for which you want to create a tenant.
Name	<ul style="list-style-type: none"><li>• Specifies the name of the current tenant. The value consists of 3 to 50 characters, which can be letters, digits, or underscores (_).</li><li>• Plan a tenant name based on service requirements. The name cannot be the same as that of a role, HDFS directory, or Yarn queue that exists in the current cluster.</li></ul>
Tenant Type	<p>Specifies whether the specified tenant is a leaf tenant.</p> <ul style="list-style-type: none"><li>• When <b>Leaf Tenant</b> is selected, the current tenant is a leaf tenant and no sub-tenant can be added.</li><li>• When <b>Non-leaf Tenant</b> is selected, the current tenant is not a leaf tenant and sub-tenants can be added to the current tenant.</li></ul>



Parameter	Description
Computing Resource	<p>Specifies the dynamic computing resources for the current tenant.</p> <ul style="list-style-type: none"> <li>When <b>Yarn</b> is selected, the system automatically creates a task queue in Yarn and the queue is named the same as the name of the tenant. <ul style="list-style-type: none"> <li>A leaf tenant can directly submit tasks to the task queue.</li> <li>A non-leaf tenant cannot directly submit tasks to the task queue. However, Yarn adds an extra task queue (hidden) named <b>Default</b> for the non-leaf tenant to record the remaining resource capacity of the tenant. Actual tasks do not run in this queue.</li> </ul> </li> <li>When dynamic resources are not <b>Yarn</b> resources, the system does not automatically create a task queue.</li> </ul>
Configuration Mode	<p>Indicates the configuration mode of computing resource parameters.</p> <ul style="list-style-type: none"> <li>If you select <b>Basic</b>, you only need to set <b>Default Resource Pool Capacity (%)</b>.</li> <li>If you select <b>Advanced</b>, you can manually configure the resource allocation weight and the minimum, maximum, and reserved resources of a tenant.</li> </ul>
Default Resource Pool Capacity (%)	<p>Specifies the computing resource usage in the default resource pool of the current tenant. The value ranges from 0 to 100%.</p>
Weight	<p>Resource allocation weight. The value ranges from 0 to 100.</p>
Minimum Resource	<p>Resources guaranteed for the tenant resource (preemption supported). The value can be a percentage of the parent tenant resource's resources or an absolute value. When a tenant resource has a light workload, the resources of the tenant resource are automatically allocated to other tenant resources. When the available resources of the tenant resource do not meet the minimum threshold, the tenant resource can preempt the resources lent to other tenant resources.</p>
Maximum Resource	<p>Maximum resources that a tenant resource can use. The value can be a percentage of the parent tenant resource's resources or an absolute value.</p>

Parameter	Description
Reserved Resource	Resources reserved for a tenant resource. Even when a tenant resource has no workload, other tenant resources cannot use the reserved resources of the tenant resource. The value can be a percentage of the parent tenant resource's resources or an absolute value.
Storage Resource	Specifies storage resources of the current tenant. <ul style="list-style-type: none"> <li>When <b>HDFS</b> is selected, the system automatically allocates storage resources.</li> <li>When <b>HDFS</b> is not selected, the system does not automatically allocate storage resources.</li> </ul>
Quota	Specifies the file and directory quantity quota.
Space Quota	Specifies the used HDFS storage space quota of the current tenant. <ul style="list-style-type: none"> <li>Value range: When Space Quota unit is set to <b>MB</b>, this parameter ranges from <b>1</b> to <b>8796093022208</b>. When Space Quota unit is set to <b>GB</b>, this parameter ranges from <b>1</b> to <b>8589934592</b>.</li> <li>This parameter indicates the maximum HDFS storage space that can be used by the tenant, but does not indicate the actual space used.</li> <li>If the value is greater than the size of the HDFS physical disk space, the maximum space that can be used is all the HDFS physical disk space.</li> </ul>
Storage Path	Specifies the HDFS storage directory for a tenant. <ul style="list-style-type: none"> <li>The system creates a file folder named after the tenant name in the <b>/tenant</b> directory by default. For example, the default HDFS storage directory for <b>ta1</b> is <b>/tenant/ta1</b>.</li> <li>When a tenant is created for the first time, the system creates the <b>/tenant</b> directory in the HDFS root directory. The storage path is customizable.</li> </ul>
Service	For details about whether to associate resources of other services, see <a href="#">Step 4</a> .
Description	Configure the description of the current tenant.

 NOTE

During the creation of a tenant, the system automatically creates a corresponding role, the computing resources, and the storage resources.

- The new role has the rights on the computing resources and storage resources. The role and its rights are controlled by the system automatically and cannot be controlled manually under **System > Permission > Role**. The role name is *tenant\_name\_cluster ID*. By default, the cluster ID of the first cluster is not displayed.
- When using this tenant, create a system user and bind the user to the role of the tenant. For details, see [Adding a User and Binding the User to a Tenant Role](#).
- During the creation of a tenant, the system automatically creates a Yarn task queue named after the tenant. If the queue name exists, the new queue is named **Tenant name-N**. **N** indicates a natural number starting from 1. When a same name exists, the value **N** increases automatically to differentiate the queue from others. For example, **saletenant**, **saletenant-1**, and **saletenant-2**.

**Step 3** Whether the current tenant need to associate resources of other services.

- If yes, go to [4](#).
- If no, go to [Step 5](#).

**Step 4** Click **Associated Service** to configure other service resources used by the current tenant.

1. Select **HBase** in **Service**.
2. Make a selection in **Association Type**:
  - **Exclusive** indicates service resources used by the tenant exclusively. Other tenants cannot associate with this service.
  - **Share** indicates shared service resources, which can be used by other tenants.

 NOTE

- When creating a tenant, you can only associate HBase with the tenant. For existing tenants, you can associate the following services: HDFS, HBase, and Yarn.
- Associating existing tenants with service resources: In the tenant list on the left of the **Tenant Management** page, click the target tenant. Then, switch to the **Service Association** tab page and click **Associated Service** to associate the current tenant with service services.
- Canceling the association between existing tenants and service resources: In the tenant list on the left of the **Tenant Management** page, click the target tenant. Then, switch to the **Service Association** tab page, click **Delete**, select **I have read the information and understand the impact.**, and click **OK** to cancel the association with service.

3. Click **OK**.

**Step 5** Click **OK**. When **Tenant created successfully**. is displayed on the page, the tenant is added successfully.

----End

### 12.7.2.1.2 Adding a Sub-Tenant

#### Scenario


Based on the resource consumption and isolation plan and requirements of services, you can create Sub-Tenants on FusionInsight Manager, and allocate resources of the current tenant to meet the actual application scenario.

## Prerequisites

- A parent tenant has been added, and belongs to a non-leaf tenant.
- A tenant name has been planned based on service requirements. The name cannot be the same as that of a role, HDFS directory, or Yarn queue that exists in the current cluster.
- Resources to be allocated to the current tenant have been planned to ensure that the sum of capacities of direct sub-tenants at every level cannot exceed the current tenant.

## Procedure

**Step 1** On FusionInsight Manager, click **Tenant Resources**.

**Step 2** In the tenant list on the left, move the cursor to the tenant node to which the sub-tenant is added. Click . In the displayed window, configure the sub-tenant properties based on [Table 12-36](#).

**Table 12-36** Sub-tenant parameters

Parameter	Description
Cluster	Specifies the cluster of the parent tenant.
Parent Tenant Resource	Specifies the name of the parent tenant.
Name	<ul style="list-style-type: none"><li>• Specifies the name of the current tenant. The value consists of 3 to 50 characters, which can be letters, digits, or underscores (_).</li><li>• Plan a sub-tenant name based on service requirements. The name cannot be the same as that of a role, HDFS directory, or Yarn queue that exists in the current cluster.</li></ul>
Tenant Type	<p>Specifies whether the specified tenant is a leaf tenant.</p> <ul style="list-style-type: none"><li>• When <b>Leaf Tenant</b> is selected, the current tenant is a leaf tenant and no sub-tenant can be added.</li><li>• When <b>Non-leaf Tenant</b> is selected, the current tenant is not a leaf tenant and sub-tenants can be added to the current tenant. However, the tenant depth cannot exceed 5 levels.</li></ul>

Parameter	Description
Computing Resource	<p>Specifies the dynamic computing resources for the current tenant.</p> <ul style="list-style-type: none"> <li>When <b>Yarn</b> is selected, the system automatically creates a task queue in Yarn and the queue is named the same as the name of the tenant. <ul style="list-style-type: none"> <li>A leaf tenant can directly submit tasks to the task queue.</li> <li>A non-leaf tenant cannot directly submit tasks to the task queue. However, Yarn adds an extra task queue (hidden) named <b>Default</b> for the non-leaf tenant to record the remaining resource capacity of the tenant. Actual tasks do not run in this queue.</li> </ul> </li> <li>When dynamic resources are not <b>Yarn</b> resources, the system does not automatically create a task queue.</li> </ul>
Configuration Mode	<p>Indicates the configuration mode of computing resource parameters.</p> <ul style="list-style-type: none"> <li>If you select <b>Basic</b>, you only need to set <b>Default Resource Pool Capacity (%)</b>.</li> <li>If you select <b>Advanced</b>, you can manually configure the resource allocation weight and the minimum, maximum, and reserved resources of a tenant.</li> </ul>
Default Resource Pool Capacity (%)	<p>Specifies the computing resource usage of the current tenant. The base value is the total resources of the parent tenant.</p>
Weight	<p>Resource allocation weight. The value ranges from 0 to 100.</p>
Minimum Resource	<p>Resources guaranteed for the tenant resource (preemption supported). The value can be a percentage of the parent tenant resource's resources or an absolute value. When a tenant resource has a light workload, the resources of the tenant resource are automatically allocated to other tenant resources. When the available resources of the tenant resource do not meet the minimum threshold, the tenant resource can preempt the resources lent to other tenant resources.</p>
Maximum Resource	<p>Maximum resources that a tenant resource can use. The value can be a percentage of the parent tenant resource's resources or an absolute value.</p>

Parameter	Description
Reserved Resource	Resources reserved for a tenant resource. Even when a tenant resource has no workload, other tenant resources cannot use the reserved resources of the tenant resource. The value can be a percentage of the parent tenant resource's resources or an absolute value.
Storage Resource	Specifies storage resources of the current tenant. <ul style="list-style-type: none"> <li>When <b>HDFS</b> is selected, the system automatically creates a file in the HDFS parent tenant directory. The file is named the same as the name of the sub-tenant.</li> <li>When <b>HDFS</b> is not selected, the system does not automatically allocate storage resources.</li> </ul>
Quota	Specifies the file and directory quantity quota.
Space Quota	Specifies the used HDFS storage space quota of the current tenant. <ul style="list-style-type: none"> <li>When <b>Space Quota Unit</b> is set to <b>MB</b>, this parameter ranges from <b>1</b> to <b>8796093022208</b>. When <b>Space Quota Unit</b> is set to <b>GB</b>, this parameter ranges from <b>1</b> to <b>8589934592</b>. The maximum value of this parameter does not exceed the total storage quota of the parent tenant.</li> <li>This parameter indicates the maximum HDFS storage space that can be used by the tenant, but does not indicate the actual space used.</li> <li>If the value is greater than the size of the HDFS physical disk space, the maximum space that can be used is all the HDFS physical disk space.</li> <li>If this quota is greater than the quota of the parent tenant, the actual storage space will be affected by the quota of the parent tenant.</li> </ul>
Storage Path	Specifies the HDFS storage directory for a tenant. <ul style="list-style-type: none"> <li>The system creates a file folder named after the sub-tenant name in the directory of the parent tenant by default. For example, if the sub-tenant is <b>ta1s</b> and the parent directory is <b>/tenant/ta1</b>, the system sets the <b>Storage Path</b> for the sub-tenant to <b>/tenant/ta1/ta1s</b>.</li> <li>The storage path is customizable in the parent directory.</li> </ul>
Service	For details about whether to associate resources of other services, see <a href="#">Step 4</a> .
Description	Configure the description of the current tenant.

 NOTE

During the creation of a tenant, the system automatically creates a corresponding role, the computing resources, and the storage resources.

- The new role has the rights on the computing resources and storage resources. The role and its rights are controlled by the system automatically and cannot be controlled manually under **System > Permission > Role**. The role name is *tenant name\_cluster ID*. By default, the cluster ID of the first cluster is not displayed.
- When using this tenant, create a system user and bind the user to the role of the tenant. For details, see [Adding a User and Binding the User to a Tenant Role](#).
- The sub-tenant can further allocate the resources of the current tenant. The sum of the resource percentage of direct sub-tenants of a parent tenant cannot exceed 100%. The sum of the computing resource percentage of all level-1 tenants cannot exceed 100%.

**Step 3** Whether the current tenant need to associate resources of other services.

- If yes, go to [Step 4](#).
- If no, go to [Step 5](#).

**Step 4** Click **Associated Service** to configure other service resources used by the current tenant.

1. Select **HBase** in **Service**.
2. Make a selection in **Association Type**:
  - **Exclusive** indicates service resources used by the tenant exclusively. Other tenants cannot associate with this service.
  - **Share** indicates shared service resources, which can be used by other tenants.

 NOTE

- When creating a tenant, you can only associate HBase with the tenant. For existing tenants, you can associate the following services: HDFS, HBase, and Yarn.
- Associating existing tenants with service resources: In the tenant list on the left of the **Tenant Management** page, click the target tenant. Then, switch to the **Service Association** tab page and click **Associated Service** to associate the current tenant with service services.
- Canceling the association between existing tenants and service resources: In the tenant list on the left of the **Tenant Management** page, click the target tenant. Then, switch to the **Service Association** tab page, click **Delete**, select **I have read the information and understand the impact.**, and click **OK** to cancel the association with service.

3. Click **OK**.

**Step 5** Click **OK**. When **Tenant created successfully**. is displayed on the page, the tenant is added successfully.

----End

### 12.7.2.1.3 Adding a User and Binding the User to a Tenant Role

#### Scenario

The created tenant cannot directly log in to the cluster to access resources. MRS cluster administrators need to create a user for a tenant on FusionInsight Manager and bind the user to a tenant role to assign operation rights to the user.

## Prerequisites

The MRS cluster administrator has understood service requirements and created a tenant.

## Procedure

**Step 1** On FusionInsight Manager, click **System > Permission > User**.

**Step 2** To add a user to the system, click **Create**.

To bind tenant rights to an existing user in the system, click **Modify** in the column where the user locates. The configuration page is displayed.

For details about configuring parameters of a user, see [Table 12-37](#).

**Table 12-37** User parameters

Parameter	Description
Username	<p>Specifies the name of the current tenant. The value consists of 3 to 32 characters, which can be letters, digits, underlines (<u> </u>), hyphens(-), or spaces.</p> <ul style="list-style-type: none"> <li>• <b>Username</b> cannot be the same as any username of the OS on each node in the cluster. Otherwise, the user account cannot be used properly.</li> <li>• Usernames of the same letters but different cases are not supported. For example, if <b>User1</b> already exists, user <b>user1</b> cannot be created. When using user <b>User1</b>, enter the correct username.</li> </ul>
User Type	<p>Options include <b>Human-Machine</b> and <b>Machine-Machine</b>.</p> <ul style="list-style-type: none"> <li>• <b>Human-Machine</b> user: Used in FusionInsight Manager O&amp;M scenarios and component client operation scenarios. If you select <b>Human-Machine</b>, you need to set <b>Password</b> and <b>Confirm password</b>.</li> <li>• <b>Machine-Machine</b> user: Used in application development scenarios. If you select <b>Machine-Machine</b>, the user password is generated randomly.</li> </ul>
Password	<p>If you select <b>Human-Machine</b>, set <b>Password</b>.</p> <p>The password must contain 8 to 64 characters, consisting at least 4 of uppercase letters, lowercase letters, digits, and special characters and spaces. Cannot be the username or username spelled backwards.</p>
Confirm Password	Enter the password again.



Parameter	Description
User Group	In <b>User Group</b> , click <b>Add</b> to add the user to a user group. <ul style="list-style-type: none"><li>• If a role is added to a user group, users in the user group can obtain the rights of the role.</li><li>• For example, assign Hive rights to the new user and add the user to the <b>Hive</b> group.</li></ul>
Primary Group	Select a group as the primary group of directories and files of the user. The drop-down list contains groups that are selected in <b>User Group</b> .
Role	Click <b>Add</b> to add a role to the user as required. <b>NOTE</b> <ul style="list-style-type: none"><li>• If a user wants to use resources allocated to <b>tenant1</b> add sub-tenants to or delete sub-tenants from <b>tenant1</b>, bind the <b>Manager_tenant</b> and <b>tenant1_cluster ID</b> roles to the user.</li></ul>
Description	Configure the description of the current user.

**Step 3** Click **OK**.

----End

## 12.7.2.2 Managing Tenants

### 12.7.2.2.1 Managing a Tenant Directory

#### Scenario

You can manage the HDFS storage directory used by a specified tenant on FusionInsight Manager based on service requirements. The management operations include adding tenant directories, modifying quantity quotas of files and directories, and storage space quota of the directory, and deleting directories.

#### Prerequisites

Tenants with HDFS storage resources are added.

#### Procedure

**View a tenant directory.**

**Step 1** On FusionInsight Manager, click **Tenant Resources**.

**Step 2** In the tenant list on the left, click a target tenant.

**Step 3** Click **Resource**.

**Step 4** View the **HDFS Storage** table.

- The **Quota** column indicates quantity quotas of files and directories.
- The **Space Quota** column indicates storage space sizes of tenant directories.

----End

#### Add a tenant directory.

**Step 1** On FusionInsight Manager, click **Tenant Resources**.

**Step 2** In the tenant list on the left, click the tenant whose HDFS storage directory needs to be changed.

**Step 3** Click **Resource**.

**Step 4** In the **HDFS Storage** table, click **Create Directory**.

- The **Parent Directory** indicates the storage directory of the parent tenant corresponding to the current tenant.

#### NOTE

This parameter is not displayed if the current tenant is not a sub-tenant.

- Set **Path** to a tenant directory path.

#### NOTE

If the current tenant is not a sub-tenant, the new path is created in the HDFS root directory.

- Set **Quota** to the quotas of file and directory quantity.
- **File Number Threshold (%)** takes effect only when **Quota** is specified. If the ratio of the number of used files to the value of **Quota** exceeds the value of this threshold, an alarm is generated. If this parameter is not specified, no alarm is reported in this scenario.

#### NOTE

The number of used files is collected every hour. Therefore, the alarm indicating that the file number exceeds the threshold is delayed.

- Set **Space Quota** to storage space sizes of tenant directories.
- **Storage Space Threshold (%)**: If the ratio of used storage space to the value of **Space Quota** exceeds the value of this parameter, an alarm is generated. If this parameter is not specified, no alarm is generated in this scenario.

#### NOTE

The used storage space is collected every hour. Therefore, the alarm indicating that the storage space exceeds the threshold is delayed.

**Step 5** Click **OK**.

----End

#### Modify a tenant directory properties.

**Step 1** On FusionInsight Manager, click **Tenant Resources**.

**Step 2** In the tenant list on the left, click the tenant whose HDFS storage directory needs to be changed.

**Step 3** Click **Resource**.

**Step 4** In the **HDFS Storage** table, click **Modify** in the **Operation** column of the specified tenant directory.

- Set **Quota** to the quotas of file and directory quantity.
- **File Number Threshold (%)** takes effect only when **Quota** is specified. If the ratio of the number of used files to the value of **Quota** exceeds the value of this threshold, an alarm is generated. If this parameter is not specified, no alarm is reported in this scenario.
- Set **Space Quota** to storage space sizes of tenant directories.
- **Storage Space Threshold (%)**: If the ratio of used storage space to the value of **Space Quota** exceeds the value of this parameter, an alarm is generated. If this parameter is not specified, no alarm is generated in this scenario.

**Step 5** Click **OK**.

----End

**Delete tenant directory.**

**Step 1** On FusionInsight Manager, click **Tenant Resources**.

**Step 2** In the tenant list on the left, click the tenant whose HDFS storage directory needs to be changed.

**Step 3** Click **Resource**.

**Step 4** In the **HDFS Storage** table, click **Delete** in the **Operation** column of the specified tenant directory.

 **NOTE**

The tenant directory that is created by the system during tenant creation cannot be deleted.

**Step 5** Click **OK**.

----End

## 12.7.2.2.2 Restoring Tenant Data

### Scenario

Tenant data is stored on Manager and in cluster components. After components are recovered from faults or reinstalled, some tenant configuration data may be in the abnormal state. You need to manually restore the configuration data on FusionInsight Manager.

### Procedure


**Step 1** On FusionInsight Manager, click **Tenant Resources**.

**Step 2** In the tenant list on the left, click a tenant node.

**Step 3** Check the status of the tenant data.

1. In **Summary**, check the color of the circle on the right of **Tenant Status**. Green indicates that the tenant is available and gray indicates that the tenant is unavailable.

2. Click **Resource** and check the color of the circle on the left of **Yarn** or **HDFS Storage**. Green indicates that the resource is available and gray indicates that the resource is unavailable.
3. Click **Service Association** and check the **Status** column of the associated service table. **Normal** indicates that the component can provide services for the associated tenant. **Not Available** indicates that the component cannot provide services for the tenant.
4. If any of the preceding check items is abnormal, go to **Step 4** to restore tenant data.

**Step 4** Click . In the dialog box that is displayed, enter the password of the administrator who has logged in for authentication, and click **OK**.

**Step 5** In the **Restore Tenant Resource Data** window, select one or multiple components whose data needs to be restored and click **OK**. The system automatically restores the tenant data.

----End

### 12.7.2.2.3 Deleting a Tenant

#### Scenario

Based on service requirements, you can delete tenants that are no longer used on FusionInsight Manager to release resources occupied by tenants.

#### Prerequisites

- A tenant has been added.
- The tenant to be deleted has no sub-tenant.
- The role of the tenant to be deleted is not associated with any user or user group.

#### Procedure

**Step 1** On FusionInsight Manager, click **Tenant Resources**.

**Step 2** In the tenant list on the left, select the tenant to be deleted and click .

 **NOTE**

- If you want to save the tenant data, select **Reserve the data of this tenant resource..** Otherwise, the tenant's storage space will be deleted.

**Step 3** Click **OK** to save the settings.

It takes a few minutes to save the configuration. The tenant is deleted successfully. Roles and the storage space of the tenant are also deleted.

 **NOTE**

After the tenant is deleted, the task queue of the tenant still exists in Yarn. The task queue of the tenant is not displayed on the role management page in Yarn.

----End

## 12.7.2.3 Managing Resources

### 12.7.2.3.1 Add a Resource Pool

#### Scenario

This section describes how to logically divide Yarn cluster nodes to combine multiple NodeManagers into a Yarn resource pool. Each NodeManager belongs to one resource pool only. You can create a customized resource pool on FusionInsight Manager and add hosts that are not added to other customized resource pools to the newly created resource pool.

The system contains a **default** resource pool by default. All NodeManagers that are not added to customized resource pools belong to this resource pool.


#### Procedure

**Step 1** Log in to FusionInsight Manager.

**Step 2** Choose **Tenant Resources > Resource Pool**.

**Step 3** Click **Add Resource Pool**.

**Step 4** In **Add Resource Pool**, set the properties of the resource pool.

- **Cluster:** Select the name of the cluster to which the resource pool is to be added.
- **Name:** Enter the name of the resource pool. The resource pool name consists of 1 to 50 characters, including digits, letters, or underscores (\_), but cannot start with an underscore (\_).
- **Resource Label:** Resource label of the resource pool, including letters, digits, underscores (\_) or hyphens(-). The value contains 1 to 50 characters and must start with a digit or letter.
- **Resource:** In the host list on the left, select the name of a specified host and click  to add the selected host to the resource pool. Only hosts in the current cluster can be selected. The host list of a resource pool can be left blank.

#### NOTE

You can select the **Resource** based on the host name, CPU, memory, operating system and platform type.

**Step 5** Click **OK** to save the settings.

After the resource pool is created, you can view the name, type, and members of the resource pool in the resource pool list. Hosts that are added to the customized resource pool are no longer members of the **default** resource pool.

----End

### 12.7.2.3.2 Modifying a Resource Pool

#### Scenario

If hosts in the resource pool need to be adjusted based on service requirements, you can modify members in the existing resource pool on FusionInsight Manager.

#### Procedure

**Step 1** Log in to FusionInsight Manager.

**Step 2** Choose **Tenant Resources > Resource Pool**.

**Step 3** Locate the row that contains the specified resource pool in the resource pool list, and click **Edit** in the **Operation** column.

**Step 4** In **Edit Resource Pool**, modify Hosts.

- Adding a host: In the host list on the left, select the name of a specified host and click  to add the selected host to the resource pool.
- Deleting a host: In the host list on the right, select the name of a specified host and click  to delete the selected host from the resource pool. The host list of a resource pool can be left blank.

**Step 5** Click **OK** to save the settings.

----End

### 12.7.2.3.3 Deleting a Resource Pool

#### Scenario

This section describes how to delete an existing resource pool on FusionInsight Manager.

#### Prerequisites

- Any queue in the cluster cannot use the resource pool to be deleted as its default resource pool; therefore, cancel the default resource pool before deleting a resource pool. For details, see [Configuring a Queue](#).
- Additionally, any queue in the cluster is not allowed to configure the resource distribution policy in the resource pool to be deleted; therefore, clear the policy before deleting a resource pool. For details, see [Clearing Queue Configurations](#).

#### Procedure

**Step 1** Log in to FusionInsight Manager.

**Step 2** Choose **Tenant Resources > Resource Pool**.

**Step 3** Locate the row that contains the specified resource pool in the resource pool list, and click **Delete** in the **Operation** column.

**Step 4** In the window that is displayed, click **OK**.

----End

### 12.7.2.3.4 Configuring a Queue

#### Scenario

You can modify queue configuration of a specific tenant on FusionInsight Manager based on service requirements.

#### Prerequisites

Tenants who use the Superior scheduler have been added.

#### Procedure


**Step 1** On FusionInsight Manager, click **Tenant Resources**.

**Step 2** Click the **Dynamic Resource Plan** tab.

**Step 3** Click the **Queue Configuration** tab.

**Step 4** Set **Cluster** to the name of the cluster to be operated. In the tenant queue table, click **Modify** in the **Operation** column of the specific tenant queue.

#### NOTE

- You can also open the queue modification page as follows: Click the target tenant in the tenant list on the left of the **Tenant Resources Management** tab page. In the window that is displayed, click **Resource**. On the page that is displayed, click  behind **Queue Configuration (queue name)**.
- One queue can be bound to only one non-default resource pool.

**Table 12-38** Queue configuration parameters

Parameter	Description
Max Master Shares(%)	Indicates the maximum percentage of resources occupied by all ApplicationMasters in the current queue.
Max Allocated vCores	Indicates the maximum number of cores allocated to a Yarn container in the current queue. The default value is -1, indicating that the value range is not limited.
Max Allocated Memory(MB)	Indicates the maximum memory allocated to a Yarn container in the current queue. The default value is -1, indicating that the value range is not limited.

Parameter	Description
Max Running Apps	Indicates the maximum number of tasks supported by the current queue at one time. The default value is <b>-1</b> , which indicates that the number of tasks that can be executed concurrently in the queue is not restricted (same meaning as the parameter value left blank). Value <b>0</b> indicates that no task can be executed. The value ranges from -1 to 2147483647.
Max Running Apps per User	Indicates the maximum number of tasks allowed for a user in the current queue at one time. The default value is <b>-1</b> , which indicates that the number of tasks that can be executed concurrently in the queue is not restricted (same meaning as the parameter value left blank). Value <b>0</b> indicates that no task can be executed. The value ranges from -1 to 2147483647.
Max Pending Apps	Indicates the maximum number of tasks that can be suspended in the current queue at one time. The default value is <b>-1</b> , which indicates that the number of tasks that can be suspended concurrently in the queue is not restricted (same meaning as the parameter value left blank). Value <b>0</b> indicates that no task can be suspended. The value ranges from -1 to 2147483647.
Resource Allocation Rule	Indicates the rule for allocating resources to different tasks of a user. The rule can be FIFO or FAIR. If a user submits multiple tasks in the current queue and the rule is FIFO, the tasks are executed one by one in sequential order; if the rule is FAIR, resources are evenly allocated to all tasks.
Default Resource Label	Indicates that tasks are executed on a node with a specified resource label.
Active	<ul style="list-style-type: none"> <li>● <b>ACTIVE</b>: indicates that the current queue can receive and execute tasks.</li> <li>● <b>INACTIVE</b>: indicates that the current queue can receive but cannot execute tasks. Tasks submitted to the queue are suspended.</li> </ul>
Open	<ul style="list-style-type: none"> <li>● <b>OPEN</b>: indicates that the current queue is opened.</li> <li>● <b>CLOSED</b>: indicates that the current queue is closed. Tasks submitted to the queue are rejected.</li> </ul>
Migrate Queue Upon Fault	If multi-az availability is enabled for the cluster and an AZ is faulty, set <b>Migrate Queue Upon Fault</b> to <b>TRUE</b> to submit running queues of the tenant to other AZs.

**Step 5** Click **OK**. The queue configuration is complete.

----End



### 12.7.2.3.5 Configuring the Queue Capacity Policy of a Resource Pool

#### Scenario

After a resource pool is added, capacity policies of available resources need to be configured for Yarn task queues to ensure the proper running of tasks in the resource pool.

This section describes how to configure the queue policy on FusionInsight Manager. Tenant queues with the Superior scheduler can use resources in different resource pools.

#### Prerequisites

- You have logged in to FusionInsight Manager.
- You have added a resource pool.
- The task queue is not associated with resource pools of other queues except the default resource pool.

#### Procedure

- Step 1** On FusionInsight Manager, click **Tenant Resources**.
- Step 2** Click the **Dynamic Resource Plan** tab.
- Step 3** Click the **Resource Distribution Policy** tab.
- Step 4** Set **Cluster** to the name of the cluster to be operated. In **Resource Pool**, select the specified resource pool.
- Step 5** Locate the specified queue in **Resource Allocation**, and click **Modify** in the **Operation** column.
- Step 6** On the **Resource Configuration Policy** tab page in **Modify Resource Allocation**, configure the resource allocation policy for the task queue in the resource pool.
  - **Weight**: indicates the resources that a tenant can obtain. Its initial value is the same as the minimum resource percentage.
  - **Minimum Resource**: indicates the minimum resources that a tenant can obtain.
  - **Maximum Resource**: indicates the maximum resources that a tenant can obtain.
  - **Reserved Resource**: indicates the resources that are reserved for a tenant and cannot be shared by other tenants.
- Step 7** On the **User Policy** tab page in **Modify Resource Allocation**, configure the user policy.

#### NOTE

**defaultUser(built-in)** indicates that the policy specified by **defaultUser** is used if a user does not specify a policy. The default policy cannot be deleted.

- Click **Add User Policy** to add a user policy.
  - **Username**: indicates the user name.

- **Weight:** indicates the resources that a user can obtain.
- **Max vCores:** indicates the maximum number of virtual cores that a user can obtain.
- **Max Memory(MB):** indicates the maximum memory that a user can obtain.
- Click **Modify** in the **Operation** column to modify a user policy.
- Click **Clear** in the **Operation** column to delete a user policy.

**Step 8** Click **OK** to save the configuration.

----End

### 12.7.2.3.6 Clearing Queue Configurations

#### Scenario

You can clear queue configurations on FusionInsight Manager if a queue does not need resources from a resource pool or a resource pool needs to be disassociated from a queue. Clearing queue configurations means that the resource capacity policy of a queue in the resource pool is canceled.

#### Prerequisites

If a queue is to be unbound from a resource pool, you have ensured that the resource pool is not the default resource pool of the queue. For details, see [Configuring a Queue](#).

#### Procedure

- Step 1** Log in to FusionInsight Manager portal.
- Step 2** Choose **Tenant Resources > Dynamic Resource Plan**
- Step 3** Set **Cluster** to the name of the cluster to be operated. In **Resource Pool**, select the specified resource pool.
- Step 4** Locate the row that contains the specified queue in **Resource Allocation** and click **Clear** in the **Operation** column.
- Step 5** In **Clear Queue Configuration**, click **OK** to clear the queue configurations in the current resource pool.

----End

### 12.7.2.4 Managing Global User Policies

#### Scenario

If a tenant uses a Superior scheduler, the system can control the policy for a specific user in using the resource scheduler, including:

- Maximum number of running tasks
- Maximum number of suspended tasks

- Default queue

## Procedure

- Add a scheduling policy.
  - a. On FusionInsight Manager, click **Tenant Resources**.
  - b. Click the **Dynamic Resource Plan** tab.
  - c. Click **Global User Policy**.

### NOTE

**defaults(default setting)** indicates that the default policy is used if a user does not specify the global user policy. The default policy cannot be deleted.

- d. Click **Create Global User Policy**. In the window that is displayed, configure the following parameters:
    - **Cluster**: Select the cluster to be operated.
    - **Username**: indicates the user for whom resource scheduling is controlled. Enter the name of an existing user in the cluster.
    - **Max Running Apps**: indicates the maximum number of tasks that the user can run in the cluster.
    - **Max Pending Apps**: indicates the maximum number of tasks that the user can suspend in the cluster.
    - **Default Queue**: indicates the user queue. Enter the name of an existing queue in the cluster.
- Modify a policy.
    - a. On FusionInsight Manager, click **Tenant Resources**.
    - b. Click the **Dynamic Resource Plan** tab.
    - c. Click **Global User Policy**.
    - d. In the row that contains the desired user policy, click **Modify** in the **Operation** column.
    - e. After adjusting the parameters, click **OK**.
  - Delete a policy.
    - a. On FusionInsight Manager, click **Tenant Resources**.
    - b. Click the **Dynamic Resource Plan** tab.
    - c. Click **Global User Policy**.
    - d. In the row that contains the desired user policy, click **Delete** in the **Operation** column.

In the window that is displayed, click **OK**.

## 12.7.3 Using the Capacity Scheduler in Multi-Tenant Scenarios

### 12.7.3.1 Creating Tenants

### 12.7.3.1.1 Adding a Tenant

#### Scenario


Based on the resource consumption and isolation plan and requirements of services, you can create tenants on FusionInsight Manager to meet actual application scenarios.

#### Prerequisites

- A tenant name has been planned based on service requirements. The name cannot be the same as that of a role, HDFS directory, or Yarn queue that exists in the current cluster.
- Resources to be allocated to the current tenant have been planned to ensure that the sum of capacities of direct sub-tenants at every level cannot exceed the current tenant.

#### Procedure

**Step 1** On FusionInsight Manager, click **Tenant Resources**.

**Step 2** Click . On the displayed page, configure tenant properties based on [Table 12-39](#).

**Table 12-39** Tenant parameters

Parameter	Description
Cluster	Select the cluster for which you want to create a tenant.
Name	<ul style="list-style-type: none"><li>• Specifies the name of the current tenant. The value consists of 3 to 50 characters, which can be letters, digits, or underscores (_).</li><li>• Plan a tenant name based on service requirements. The name cannot be the same as that of a role, HDFS directory, or Yarn queue that exists in the current cluster.</li></ul>
Tenant Type	<p>Specifies whether the specified tenant is a leaf tenant.</p> <ul style="list-style-type: none"><li>• When <b>Leaf Tenant</b> is selected, the current tenant is a leaf tenant and no sub-tenant can be added.</li><li>• When <b>Non-leaf Tenant</b> is selected, the current tenant is not a leaf tenant and sub-tenants can be added to the current tenant.</li></ul>

Parameter	Description
Computing Resource	<p>Specifies the dynamic computing resources for the current tenant.</p> <ul style="list-style-type: none"> <li>When <b>Yarn</b> is selected, the system automatically creates a task queue in Yarn and the queue is named the same as the name of the tenant. <ul style="list-style-type: none"> <li>A leaf tenant can directly submit tasks to the task queue.</li> <li>A non-leaf tenant cannot directly submit tasks to the task queue. However, Yarn adds an extra task queue (hidden) named <b>Default</b> for the non-leaf tenant to record the remaining resource capacity of the tenant. Actual tasks do not run in this queue.</li> </ul> </li> <li>When dynamic resources are not <b>Yarn</b> resources, the system does not automatically create a task queue.</li> </ul>
Default Resource Pool Capacity (%)	Specifies the computing resource usage in the <b>Default</b> resource pool of the current tenant. The value ranges from 0 to 100%.
Default Resource Pool Max Capacity (%)	Specifies the maximum computing resource usage in the <b>Default</b> resource pool of the current tenant. The value ranges from 0 to 100%.
Storage Resource	<p>Specifies storage resources of the current tenant.</p> <ul style="list-style-type: none"> <li>When <b>HDFS</b> is selected, the system automatically allocates storage resources.</li> <li>When <b>HDFS</b> is not selected, the system does not automatically allocate storage resources.</li> </ul>
Quota	Specifies the file and directory quantity quota.
Space Quota	<p>Specifies the used HDFS storage space quota of the current tenant.</p> <ul style="list-style-type: none"> <li>Value range: When Space Quota unit is set to <b>MB</b>, this parameter ranges from <b>1</b> to <b>8796093022208</b>. When Space Quota unit is set to <b>GB</b>, this parameter ranges from <b>1</b> to <b>8589934592</b>.</li> <li>This parameter indicates the maximum HDFS storage space that can be used by the tenant, but does not indicate the actual space used.</li> <li>If the value is greater than the size of the HDFS physical disk space, the maximum space that can be used is all the HDFS physical disk space.</li> </ul>

Parameter	Description
Storage Path	<p>Specifies the HDFS storage directory for a tenant.</p> <ul style="list-style-type: none"><li>• The system creates a file folder named after the tenant name in the <b>/tenant</b> directory by default. For example, the default HDFS storage directory for <b>ta1</b> is <b>/tenant/ta1</b>.</li><li>• When a tenant is created for the first time, the system creates the <b>/tenant</b> directory in the HDFS root directory. The storage path is customizable.</li></ul>
Description	Configure the description of the current tenant.

 **NOTE**

During the creation of a tenant, the system automatically creates a corresponding role, the computing resources, and the storage resources.

- The new role has the rights on the computing resources and storage resources. The role and its rights are controlled by the system automatically and cannot be controlled manually under **System > Permission > Role**. The role name is *tenant name\_cluster ID*. By default, the cluster ID of the first cluster is not displayed.
- When using this tenant, create a system user and bind the user to the role of the tenant. For details, see [Adding a User and Binding the User to a Tenant Role](#).
- During the creation of a tenant, the system automatically creates a Yarn task queue named after the tenant. If the queue name exists, the new queue is named **Tenant name-N**. **N** indicates a natural number starting from 1. When a same name exists, the value **N** increases automatically to differentiate the queue from others. For example, **saletenant**, **saletenant-1**, and **saletenant-2**.

**Step 3** Whether the current tenant need to associate resources of other services.

- If yes, go to [4](#).
- If no, go to [Step 5](#).

**Step 4** Click **Associated Service** to configure other service resources used by the current tenant.

1. Select **HBase** in **Service**.
2. Make a selection in **Association Type**:
  - **Exclusive** indicates service resources used by the tenant exclusively. Other tenants cannot associate with this service.
  - **Share** indicates shared service resources, which can be used by other tenants.

 **NOTE**

- When creating a tenant, you can only associate HBase with the tenant. For existing tenants, you can associate the following services: HDFS, HBase, and Yarn.
  - Associating existing tenants with service resources: In the tenant list on the left of the **Tenant Management** page, click the target tenant. Then, switch to the **Service Association** tab page and click **Associated Service** to associate the current tenant with service services.
  - Canceling the association between existing tenants and service resources: In the tenant list on the left of the **Tenant Management** page, click the target tenant. Then, switch to the **Service Association** tab page, click **Delete**, select **I have read the information and understand the impact.**, and click **OK** to cancel the association with service.
3. Click **OK**.

**Step 5** Click **OK**. When **Tenant created successfully.** is displayed on the page, the tenant is added successfully.

----End

### 12.7.3.1.2 Adding a Sub-Tenant

#### Scenario


Based on the resource consumption and isolation plan and requirements of services, you can create Sub-Tenants on FusionInsight Manager, and allocate resources of the current tenant to meet the actual application scenario.

#### Prerequisites

- A parent tenant has been added, and belongs to a non-leaf tenant.
- A tenant name has been planned based on service requirements. The name cannot be the same as that of a role, HDFS directory, or Yarn queue that exists in the current cluster.
- Resources to be allocated to the current tenant have been planned to ensure that the sum of capacities of direct sub-tenants at every level cannot exceed the current tenant.

#### Procedure

**Step 1** On FusionInsight Manager, click **Tenant Resources**.

**Step 2** In the tenant list on the left, move the cursor to the tenant node to which the sub-tenant is added. Click . In the displayed window, configure the sub-tenant properties based on [Table 12-40](#).

**Table 12-40** Sub-tenant parameters

Parameter	Description
Cluster	Specifies the cluster of the parent tenant.
Parent Tenant Resource	Specifies the name of the parent tenant.

Parameter	Description
Name	<ul style="list-style-type: none"> <li>Specifies the name of the current tenant. The value consists of 3 to 50 characters, which can be letters, digits, or underscores (_).</li> <li>Plan a sub-tenant name based on service requirements. The name cannot be the same as that of a role, HDFS directory, or Yarn queue that exists in the current cluster.</li> </ul>
Tenant Type	<p>Specifies whether the specified tenant is a leaf tenant.</p> <ul style="list-style-type: none"> <li>When <b>Leaf Tenant</b> is selected, the current tenant is a leaf tenant and no sub-tenant can be added.</li> <li>When <b>Non-leaf Tenant</b> is selected, the current tenant is not a leaf tenant and sub-tenants can be added to the current tenant. However, the tenant depth cannot exceed 5 levels.</li> </ul>
Computing Resource	<p>Specifies the dynamic computing resources for the current tenant.</p> <ul style="list-style-type: none"> <li>When <b>Yarn</b> is selected, the system automatically creates a task queue in Yarn and the queue is named the same as the name of the tenant. <ul style="list-style-type: none"> <li>A leaf tenant can directly submit tasks to the task queue.</li> <li>A non-leaf tenant cannot directly submit tasks to the task queue. However, Yarn adds an extra task queue (hidden) named <b>Default</b> for the non-leaf tenant to record the remaining resource capacity of the tenant. Actual tasks do not run in this queue.</li> </ul> </li> <li>When dynamic resources are not <b>Yarn</b> resources, the system does not automatically create a task queue.</li> </ul>
Default Resource Pool Capacity (%)	Specifies the computing resource usage of the current tenant. The base value is the total resources of the parent tenant.
Default Resource Pool Max Capacity (%)	Specifies the maximum computing resource usage of the current tenant. The base value is the total resources of the parent tenant.
Storage Resource	<p>Specifies storage resources of the current tenant.</p> <ul style="list-style-type: none"> <li>When <b>HDFS</b> is selected, the system automatically creates a file in the HDFS parent tenant directory. The file is named the same as the name of the sub-tenant.</li> <li>When <b>HDFS</b> is not selected, the system does not automatically allocate storage resources.</li> </ul>



Parameter	Description
Quota	Specifies the file and directory quantity quota.
Space Quota	<p>Specifies the used HDFS storage space quota of the current tenant.</p> <ul style="list-style-type: none"><li>When <b>Space Quota Unit</b> is set to <b>MB</b>, this parameter ranges from <b>1</b> to <b>8796093022208</b>. When <b>Space Quota Unit</b> is set to <b>GB</b>, this parameter ranges from <b>1</b> to <b>8589934592</b>. The maximum value of this parameter does not exceed the total storage quota of the parent tenant.</li><li>This parameter indicates the maximum HDFS storage space that can be used by the tenant, but does not indicate the actual space used.</li><li>If the value is greater than the size of the HDFS physical disk space, the maximum space that can be used is all the HDFS physical disk space.</li><li>If this quota is greater than the quota of the parent tenant, the actual storage space will be affected by the quota of the parent tenant.</li></ul>
Storage Path	<p>Specifies the HDFS storage directory for a tenant.</p> <ul style="list-style-type: none"><li>The system creates a file folder named after the sub-tenant name in the directory of the parent tenant by default. For example, if the sub-tenant is <b>ta1s</b> and the parent directory is <b>/tenant/ta1</b>, the system sets the <b>Storage Path</b> for the sub-tenant to <b>/tenant/ta1/ta1s</b>.</li><li>The storage path is customizable in the parent directory.</li></ul>
Description	Configure the description of the current tenant.

 **NOTE**

During the creation of a tenant, the system automatically creates a corresponding role, the computing resources, and the storage resources.

- The new role has the rights on the computing resources and storage resources. The role and its rights are controlled by the system automatically and cannot be controlled manually under **System > Permission > Role**. The role name is *tenant name\_cluster ID*. By default, the cluster ID of the first cluster is not displayed.
- When using this tenant, create a system user and bind the user to the role of the tenant. For details, see [Adding a User and Binding the User to a Tenant Role](#).
- The sub-tenant can further allocate the resources of the current tenant. The sum of the resource percentage of direct sub-tenants of a parent tenant cannot exceed 100%. The sum of the computing resource percentage of all level-1 tenants cannot exceed 100%.

**Step 3** Whether the current tenant need to associate resources of other services.

- If yes, go to [Step 4](#).

- If no, go to [Step 5](#).

**Step 4** Click **Associated Service** to configure other service resources used by the current tenant.

1. Select **HBase** in **Service**.
2. Make a selection in **Association Type**:
  - **Exclusive** indicates service resources used by the tenant exclusively. Other tenants cannot associate with this service.
  - **Share** indicates shared service resources, which can be used by other tenants.

 **NOTE**

- When creating a tenant, you can only associate HBase with the tenant. For existing tenants, you can associate the following services: HDFS, HBase, and Yarn.
- Associating existing tenants with service resources: In the tenant list on the left of the **Tenant Management** page, click the target tenant. Then, switch to the **Service Association** tab page and click **Associated Service** to associate the current tenant with service services.
- Canceling the association between existing tenants and service resources: In the tenant list on the left of the **Tenant Management** page, click the target tenant. Then, switch to the **Service Association** tab page, click **Delete**, select **I have read the information and understand the impact.**, and click **OK** to cancel the association with service.

3. Click **OK**.

**Step 5** Click **OK**. When **Tenant created successfully.** is displayed on the page, the tenant is added successfully.

----End

### 12.7.3.1.3 Adding a User and Binding the User to a Tenant Role

#### Scenario

The created tenant cannot directly log in to the cluster to access resources. You need to create a user for a tenant on FusionInsight Manager and bind the user to a tenant role to assign operation rights to the user.

#### Prerequisites

The MRS cluster administrator has understood service requirements and created a tenant.

#### Procedure

**Step 1** On FusionInsight Manager, click **System > Permission > User**.

**Step 2** To add a user to the system, click **Create**.

To bind tenant rights to an existing user in the system, click **Modify** in the column where the user locates. The configuration page is displayed.

For details about configuring parameters of a user, see [Table 12-41](#).

**Table 12-41** User parameters

Parameter	Description
Username	<p>Specifies the name of the current tenant. The value consists of 3 to 32 characters, which can be letters, digits, underlines (_), hyphens(-), or spaces.</p> <ul style="list-style-type: none"> <li>• <b>Username</b> cannot be the same as any username of the OS on each node in the cluster. Otherwise, the user account cannot be used properly.</li> <li>• Usernames of the same letters but different cases are not supported. For example, if <b>User1</b> already exists, user <b>user1</b> cannot be created. When using user <b>User1</b>, enter the correct username.</li> </ul>
User Type	<p>Options include <b>Human-Machine</b> and <b>Machine-Machine</b>.</p> <ul style="list-style-type: none"> <li>• <b>Human-Machine</b> user: Used in FusionInsight Manager O&amp;M scenarios and component client operation scenarios. If you select <b>Human-Machine</b>, you need to set <b>Password</b> and <b>Confirm password</b>.</li> <li>• <b>Machine-Machine</b> user: Used in application development scenarios. If you select <b>Machine-Machine</b>, the user password is generated randomly.</li> </ul>
Password	<p>If you select <b>Human-Machine</b>, set <b>Password</b>. The password must contain 8 to 64 characters, consisting at least 4 of uppercase letters, lowercase letters, digits, and special characters and spaces. Cannot be the username or username spelled backwards.</p>
Confirm Password	Enter the password again.
User Group	<p>In <b>User Group</b>, click <b>Add</b> to add the user to a user group.</p> <ul style="list-style-type: none"> <li>• If a role is added to a user group, users in the user group can obtain the rights of the role.</li> <li>• For example, assign Hive rights to the new user and add the user to the <b>Hive</b> group.</li> </ul>
Primary Group	Select a group as the primary group of directories and files of the user. The drop-down list contains groups that are selected in <b>User Group</b> .
Role	<p>Click <b>Add</b> to add a role to the user as required.</p> <p><b>NOTE</b></p> <ul style="list-style-type: none"> <li>• If a user wants to use resources allocated to <b>tenant1</b> add sub-tenants to or delete sub-tenants from <b>tenant1</b>, bind the <b>Manager_tenant</b> and <b>tenant1_cluster ID</b> roles to the user.</li> </ul>

Parameter	Description
Description	Configure the description of the current user.

**Step 3** Click **OK**.

----End

## 12.7.3.2 Managing Tenants

### 12.7.3.2.1 Managing a Tenant Directory

#### Scenario

You can manage the HDFS storage directory used by a specified tenant on FusionInsight Manager based on service requirements. The management operations include adding tenant directories, modifying quantity quotas of files and directories, and storage space quota of the directory, and deleting directories.

#### Prerequisites

Tenants with HDFS storage resources are added.

#### Procedure

##### View a tenant directory.

**Step 1** On FusionInsight Manager, click **Tenant Resources**.

**Step 2** In the tenant list on the left, click a target tenant.

**Step 3** Click **Resource**.

**Step 4** View the **HDFS Storage** table.

- The **Quota** column indicates quantity quotas of files and directories.
- The **Space Quota** column indicates storage space sizes of tenant directories.

----End

##### Add a tenant directory.

**Step 1** On FusionInsight Manager, click **Tenant Resources**.

**Step 2** In the tenant list on the left, click the tenant whose HDFS storage directory needs to be changed.

**Step 3** Click **Resource**.

**Step 4** In the **HDFS Storage** table, click **Create Directory**.

- The **Parent Directory** indicates the storage directory of the parent tenant corresponding to the current tenant.

#### NOTE

This parameter is not displayed if the current tenant is not a sub-tenant.

- Set **Path** to a tenant directory path.

 **NOTE**

If the current tenant is not a sub-tenant, the new path is created in the HDFS root directory.

- Set **Quota** to the quotas of file and directory quantity.
- **File Number Threshold (%)** takes effect only when **Quota** is specified. If the ratio of the number of used files to the value of **Quota** exceeds the value of this threshold, an alarm is generated. If this parameter is not specified, no alarm is reported in this scenario.

 **NOTE**

The number of used files is collected every hour. Therefore, the alarm indicating that the file number exceeds the threshold is delayed.

- Set **Space Quota** to storage space sizes of tenant directories.
- **Storage Space Threshold (%)**: If the ratio of used storage space to the value of **Space Quota** exceeds the value of this parameter, an alarm is generated. If this parameter is not specified, no alarm is generated in this scenario.

 **NOTE**

The used storage space is collected every hour. Therefore, the alarm indicating that the storage space exceeds the threshold is delayed.

**Step 5** Click **OK**.

----End

**Modify a tenant directory properties.**

**Step 1** On FusionInsight Manager, click **Tenant Resources**.

**Step 2** In the tenant list on the left, click the tenant whose HDFS storage directory needs to be changed.

**Step 3** Click **Resource**.

**Step 4** In the **HDFS Storage** table, click **Modify** in the **Operation** column of the specified tenant directory.

- Set **Quota** to the quotas of file and directory quantity.
- **File Number Threshold (%)** takes effect only when **Quota** is specified. If the ratio of the number of used files to the value of **Quota** exceeds the value of this threshold, an alarm is generated. If this parameter is not specified, no alarm is reported in this scenario.
- Set **Space Quota** to storage space sizes of tenant directories.
- **Storage Space Threshold (%)**: If the ratio of used storage space to the value of **Space Quota** exceeds the value of this parameter, an alarm is generated. If this parameter is not specified, no alarm is generated in this scenario.

**Step 5** Click **OK**.

----End

**Delete tenant directory.**

**Step 1** On FusionInsight Manager, click **Tenant Resources**.

**Step 2** In the tenant list on the left, click the tenant whose HDFS storage directory needs to be changed.

**Step 3** Click **Resource**.

**Step 4** In the **HDFS Storage** table, click **Delete** in the **Operation** column of the specified tenant directory.

 **NOTE**

The tenant directory that is created by the system during tenant creation cannot be deleted.

**Step 5** Click **OK**.

----End

### 12.7.3.2.2 Restoring Tenant Data

#### Scenario

Tenant data is stored on Manager and in cluster components. After components are recovered from faults or reinstalled, some tenant configuration data may be in the abnormal state. You need to manually restore the configuration data on FusionInsight Manager.

#### Prerequisites

You have logged in to FusionInsight Manager.


#### Procedure

**Step 1** On FusionInsight Manager, click **Tenant Resources**.

**Step 2** In the tenant list on the left, click a tenant node.

**Step 3** Check the status of the tenant data.

1. In **Summary**, check the color of the circle on the right of **Tenant Status**. Green indicates that the tenant is available and gray indicates that the tenant is unavailable.
2. Click **Resource** and check the color of the circle on the left of **Yarn** or **HDFS Storage**. Green indicates that the resource is available and gray indicates that the resource is unavailable.
3. Click **Service Association** and check the **Status** column of the associated service table. **Normal** indicates that the component can provide services for the associated tenant. **Not Available** indicates that the component cannot provide services for the tenant.
4. If any of the preceding check items is abnormal, go to **Step 4** to restore tenant data.

**Step 4** Click . In the dialog box that is displayed, enter the password of the administrator who has logged in for authentication, and click **OK**.

**Step 5** In the **Restore Tenant Resource Data** window, select one or multiple components whose data needs to be restored and click **OK**. The system automatically restores the tenant data.

----End

### 12.7.3.2.3 Deleting a Tenant

#### Scenario

Based on service requirements, you can delete tenants that are no longer used on FusionInsight Manager to release resources occupied by tenants.

#### Prerequisites

- A tenant has been added.
- The tenant to be deleted has no sub-tenant.
- The role of the tenant to be deleted is not associated with any user or user group.

#### Procedure

**Step 1** On FusionInsight Manager, click **Tenant Resources**.

**Step 2** In the tenant list on the left, select the tenant to be deleted and click .

##### NOTE

- If you want to save the tenant data, select **Reserve the data of this tenant resource..** Otherwise, the tenant's storage space will be deleted.

**Step 3** Click **OK** to save the settings.

It takes a few minutes to save the configuration. The tenant is deleted successfully. Roles and the storage space of the tenant are also deleted.

##### NOTE

After the tenant is deleted, the task queue of the tenant still exists in Yarn. The task queue of the tenant is not displayed on the role management page in Yarn.

----End

### 12.7.3.2.4 Clearing Unassociated Queues of a Tenant in Capacity Scheduler Mode

#### Scenario

In Yarn Capacity Scheduler mode, to delete a tenant, set the capacity of a tenant's queue to **0** and the state of the tenant to **STOPPED** to delete a tenant. However, queues of the tenant remain in the Yarn service. Queues cannot be automatically deleted due to the Yarn mechanism. The MRS cluster administrator can run the commands to manually delete the queues.

## Impact on the System

- Running the script will restart the controller service, synchronize Yarn configuration, and restart instances of the active and standby ResourceManagers.
- You cannot log in to FusionInsight Manager and perform operations on FusionInsight Manager when restarting the controller service.
- After the instances of the active and standby ResourceManagers are restarted, an alarm will be reported indicating that Yarn and components that depend on Yarn will be temporarily unavailable.

## Prerequisites

- You have logged in to FusionInsight Manager.
- Queues of a deleted tenant still exist.

## Procedure

**Step 1** Check whether queues of the deleted tenant still exist.

1. On FusionInsight Manager, choose **Cluster** > *Name of the desired cluster* > **Services** > **Yarn**. Click **ResourceManager(Active)** to go to the ResourceManager WebUI.
2. Click **Scheduler** on the left pane, and you can see that queues of the tenant still exist. The state of the tenant is STOPPED and **Configured Capacity** is set to **0**.

**Step 2** Log in to the active OMS node as user **omm**.

**Step 3** Go to the `/${BIGDATA_HOME}/om-server/om/sbin` directory and run the `cleanQueuesAndRestartRM.sh` script.

```
cd ${BIGDATA_HOME}/om-server/om/sbin
./cleanQueuesAndRestartRM.sh -c Cluster ID
```

### NOTE

Replace *Cluster ID* with the ID of the cluster to be operated, which can be queried by choosing **Cluster** > *Name of the desired cluster* > **Cluster Properties** on FusionInsight Manager.

During the script execution, enter **yes** and the password.

```
Running the script will restart Controller and restart ResourceManager.
Are you sure you want to continue connecting (yes/no)?yes
Please input admin password:
Begin to backup queues ...
...
```

**Step 4** After the script is successfully executed, choose **Cluster** > *Name of the desired cluster* > **Services** > **Yarn** on FusionInsight Manager. Click **ResourceManager(Active)** to go to the ResourceManager WebUI.

**Step 5** Click **Scheduler** on the left pane and check whether queues of the deleted tenant are cleared.

----End



## 12.7.3.3 Managing Resources

### 12.7.3.3.1 Add a Resource Pool

#### Scenario

This section describes how to logically divide Yarn cluster nodes to combine multiple NodeManagers into a Yarn resource pool. Each NodeManager belongs to one resource pool only. The MRS cluster administrator can create a customized resource pool on FusionInsight Manager and add hosts that are not added to other customized resource pools to the newly created resource pool.

The system contains a **Default** resource pool by default. All NodeManagers that are not added to customized resource pools belong to this resource pool.

#### Procedure

**Step 1** Log in to FusionInsight Manager.

**Step 2** Choose **Tenant Resources > Resource Pool**.

**Step 3** Click **Add Resource Pool**.

**Step 4** In **Add Resource Pool**, set the properties of the resource pool.

- **Cluster:** Select the name of the cluster to which the resource pool is to be added.
- **Name:** Enter the name of the resource pool. The resource pool name consists of 1 to 50 characters, including digits, letters, or underscores (\_), but cannot start with an underscore (\_).
- **Resource:** In the host list on the left, select the name of a specified host and click  to add the selected host to the resource pool. Only hosts in the current cluster can be selected. The host list of a resource pool can be left blank.

#### NOTE

You can select the **Resource** based on the host name, CPU, memory, operating system and platform type.

**Step 5** Click **OK** to save the settings.

After the resource pool is created, you can view the name, type, and members of the resource pool in the resource pool list. Hosts that are added to the customized resource pool are no longer members of the **Default** resource pool.

----End

### 12.7.3.3.2 Modifying a Resource Pool

#### Scenario

If hosts in the resource pool need to be adjusted based on service requirements, MRS cluster administrators can modify members in the existing resource pool on FusionInsight Manager.

## Procedure

- Step 1** Log in to FusionInsight Manager.
- Step 2** Choose **Tenant Resources > Resource Pool**.
- Step 3** Locate the row that contains the specified resource pool in the resource pool list, and click **Edit** in the **Operation** column.
- Step 4** In **Edit Resource Pool**, modify Hosts.
- Adding a host: In the host list on the left, select the name of a specified host and click  to add the selected host to the resource pool.
  - Deleting a host: In the host list on the right, select the name of a specified host and click  to delete the selected host from the resource pool. The host list of a resource pool can be left blank.
- Step 5** Click **OK** to save the settings.
- End

### 12.7.3.3 Deleting a Resource Pool

## Scenario

This section describes how to delete an existing resource pool on FusionInsight Manager.

## Prerequisites

- Any queue in the cluster cannot use the resource pool to be deleted as its default resource pool; therefore, cancel the default resource pool before deleting a resource pool. For details, see [Configuring a Queue](#).
- Additionally, any queue in the cluster is not allowed to configure the resource distribution policy in the resource pool to be deleted; therefore, clear the policy before deleting a resource pool. For details, see [Clearing Queue Configurations](#).

## Procedure

- Step 1** Log in to FusionInsight Manager.
- Step 2** Choose **Tenant Resources > Resource Pool**.
- Step 3** Locate the row that contains the specified resource pool in the resource pool list, and click **Delete** in the **Operation** column.
- Step 4** In the window that is displayed, click **OK**.
- End

### 12.7.3.3.4 Configuring a Queue

#### Scenario

You can modify queue configuration of a specific tenant on FusionInsight Manager based on service requirements.

#### Prerequisites

Tenants who use the Capacity scheduler have been added.

#### Procedure

**Step 1** Log in to FusionInsight Manager.


**Step 2** Choose **Tenant Resources > Dynamic Resource Plan**.

By default, the **Resource Distribution Policy** tab page is displayed.

**Step 3** Click the **Queue Configuration** tab.

**Step 4** Set **Cluster** to the name of the cluster to be operated. In the tenant queue table, click **Modify** in the **Operation** column of the specific tenant queue.

#### NOTE

- You can also open the queue modification page as follows: Click the target tenant in the tenant list on the left of the **Tenant Resources Management** tab page. In the window that is displayed, click **Resource**. On the page that is displayed, click  behind the **Queue Configuration (queue name)**.
- One queue can be bound to only one non-Default resource pool. A newly added resource pool can be bound to only one queue, which serves as the default resource pool of the queue.

**Table 12-42** Queue configuration parameters

Parameter	Description
<b>Tenant Resources Name (Queue)</b>	Tenant name and queue name.
<b>Maximum Application</b>	Specifies the maximum number of applications.
<b>Maximum AM Resource Percent</b>	Specifies the maximum percentage of resources that can be used to run the application master in a cluster.

Parameter	Description
<b>Minimum User Limit Percent(%)</b>	<p>Specifies the minimum resource assurance (percentage) of a user. The resources for each user in a queue are limited at any time. If application programs of multiple users are running at the same time in a queue, the resource usage of each user fluctuates between the minimum value and the maximum value. The minimum value is determined by the number of running application programs, while the maximum value is determined by this parameter.</p> <p>For example, assume that this parameter is set to 25. If two users submit application programs to the queue, each user can use a maximum of 50% resources; if three users submit application programs to the queue, each user can use a maximum of 33% resources; if four users submit application programs to the queue, each user can use a maximum of 25% resources.</p>
<b>User Limit Factor</b>	<p>Specifies the maximum user resource usage limit factor. The maximum user resource usage percentage can be obtained by multiplying the actual resource usage percent of the current tenant in the cluster with this factor.</p>
<b>Status</b>	<p>Specifies the current status of a resource plan. <b>Running</b> indicates that the resource plan is running. <b>Stopped</b> indicates that the resource plan is stopped.</p>
<b>Default Resource Pool</b>	<p>Specifies the resource pool used by a queue. The default value is <b>Default</b>. If you want to change the resource pool, configure the queue capacity first. For details, see <a href="#">Configuring the Queue Capacity Policy of a Resource Pool</a>.</p>

**Step 5** Click **OK**. The queue configuration is complete.

----End

### 12.7.3.3.5 Configuring the Queue Capacity Policy of a Resource Pool

#### Scenario

After a resource pool is added, the capacity policy of available resources needs to be configured for Yarn task queues to ensure proper task running in the resource pool. Each queue can be configured with the queue capacity policy of one resource pool only.

You can View queues in any resource pool and configure the queue capacity policy. After the queue policies are configured, Yarn task queues are associated with resource pools.

## Prerequisites

Queues are added, this is, tenants associated to compute resources are created.

## Procedure

- Step 1** Log in to FusionInsight Manager.
- Step 2** Choose **Tenant Resources > Dynamic Resource Plan**.  
By default, the **Resource Distribution Policy** tab page is displayed.
- Step 3** Set **Cluster** to the name of the cluster to be operated. In **Resource Pool**, select the specified resource pool.
- Step 4** Locate the specified queue in the **Resource Allocation** table, and click **Modify** in the **Operation** column.
- Step 5** In **Modify Resource Allocation**, configure the resource capacity policy of the task queue in the resource pool.
  - **Resource Capacity (%)**: specifies the computing resource usage percent of the current tenant.
  - **Maximum Resource Capacity (%)**: specifies the maximum computing resource usage percent of the current tenant.
- Step 6** Click **OK** to save the settings.

### NOTE

To cancel the resource capacity policy of the task queue in the resource pool, delete the resource capacity value and save the setting. Then the queue is disassociated with the resource pool. Change the default resource pool of the queue to another resource pool. For details, see [Configuring a Queue](#).

----End

### 12.7.3.3.6 Clearing Queue Configurations

## Scenario

The MRS cluster administrator can clear queue configurations on FusionInsight Manager if a queue does not need resources from a resource pool or a resource pool needs to be disassociated from a queue. Clearing queue configurations means that the resource capacity policy of a queue in the resource pool is canceled.

## Prerequisites

If a queue is to be unbound from a resource pool, you have ensured that the resource pool is not the default resource pool of the queue. For details, see [Configuring a Queue](#).

## Procedure

- Step 1** Log in to FusionInsight Manager portal.

**Step 2** Choose **Tenant Resources > Dynamic Resource Plan**

**Step 3** Set **Cluster** to the name of the cluster to be operated. In **Resource Pool**, select the specified resource pool.

**Step 4** Locate the row that contains the specified queue in **Resource Allocation** and click **Clear** in the **Operation** column.

**Step 5** In **Clear Queue Configuration**, click **OK** to clear the queue configurations in the current resource pool.

----End

## 12.7.4 Switching the Scheduler

### Scenario

The newly installed MRS cluster uses the Superior scheduler by default. If the cluster is upgraded from an earlier version, you can switch the Yarn scheduler from the Capacity scheduler to the Superior scheduler by one click.

### Prerequisites

- The network connection for the cluster is proper and secure, and the Yarn service status is normal.
- During scheduler switching, tenants cannot be added, deleted, or modified. In addition, services cannot be started or stopped.

### Impact on the System

- Because the Resource Manager is restarted during scheduler switching, submitting tasks to Yarn fails.
- During scheduler switching, tasks in a job being executed on Yarn will continue, but new tasks cannot be started.
- After scheduler switching is complete, tasks on Yarn may fail, causing service interruption.
- After scheduler switching is complete, parameters of the Superior scheduler are used for tenant management.
- After the scheduler is switched, resources in the Superior scheduler cannot be allocated to the tenant queue whose **capacity** is **0** in the Capacity scheduler. As a result, tasks submitted to the tenant queue fail to be executed. You are advised not to set **capacity** of the tenant queue to **0** in the Capacity scheduler.
- After scheduler switching is complete, you cannot add or delete resource pools, Yarn node labels, or tenants during the trial period. If resource pools, Yarn node labels, or tenants are added or deleted, rollback to the Capacity scheduler is not allowed.

#### NOTE

- The recommended trial period for scheduler switching is one week. If resource pools, Yarn node labels, or tenants are added or deleted during this period, the trial period ends immediately.

- Rollback of scheduler switching may cause the loss of partial or all Yarn task information.

## Switching from the Capacity scheduler to the Superior scheduler

**Step 1** Ensure that the Yarn service status is normal.

1. Log in to FusionInsight Manager as user **admin**.
2. Choose **Cluster** > *Name of the desired cluster* > **Services** and check whether the Yarn service status is normal.

**Step 2** Log in to the active OMS node as **user omm**.

**Step 3** Switch the scheduler.

The following switching modes are available:

0: The Capacity scheduler is switched to the Superior scheduler, and the Capacity scheduler configurations are converted into the Superior scheduler configurations.

1: Only the Capacity scheduler configurations are converted into the Superior scheduler configurations.

2: Only the Capacity scheduler is switched to the Superior scheduler.

- Mode 0 is recommended if the cluster environment is simple and the number of tenants is less than 20.

Run the following command:

```
sh ${BIGDATA_HOME}/om-server/om/sbin/switchScheduler.sh -c Cluster ID -m 0
```

### NOTE

Replace *Cluster ID* with the ID of the cluster to be operated, which can be queried by choosing **Cluster** > *Name of the desired cluster* > **Cluster Properties** on FusionInsight Manager.

```
Start to convert Capacity scheduler to Superior Scheduler, clusterId=1
Start to convert Capacity scheduler configurations to Superior. Please wait...
Convert configurations successfully. Start to switch the Yarn scheduler to Superior. Please wait...
Switch the Yarn scheduler to Superior successfully.
```

- If the cluster environment or tenant information is complex and you need to retain the queue information of the Capacity scheduler on the Superior scheduler, it is recommended that you use mode 1 first to convert the Capacity scheduler configurations. After checking the converted configuration information, use mode 2 to switch the Capacity scheduler to the Superior scheduler.

- a. Run the following command to convert the Capacity scheduler configurations into the Superior scheduler configurations:

```
sh ${BIGDATA_HOME}/om-server/om/sbin/switchScheduler.sh -c Cluster ID -m 1
```

```
Start to convert Capacity scheduler to Superior Scheduler, clusterId=1
Start to convert Capacity scheduler configurations to Superior. Please wait...
Convert configurations successfully.
```

- b. Run the following command to switch the Capacity scheduler to the Superior scheduler:

```
sh ${BIGDATA_HOME}/om-server/om/sbin/switchScheduler.sh -c  
Cluster ID -m 2
```

```
Start to convert Capacity scheduler to Superior Scheduler, clusterId=1  
Start to switch the Yarn scheduler to Superior. Please wait...  
Switch the Yarn scheduler to Superior successfully.
```

- If you do not need the queue information of the Capacity scheduler, use mode 2.
  - a. Log in to FusionInsight Manager and delete all tenants except the default tenant.
  - b. Log in to FusionInsight Manager and delete all resource pools except the default resource pool.

Run the following command to switch the Capacity scheduler to the Superior scheduler:

```
sh ${BIGDATA_HOME}/om-server/om/sbin/switchScheduler.sh -c  
Cluster ID -m 2
```

```
Start to convert Capacity scheduler to Superior Scheduler, clusterId=1  
Start to switch the Yarn scheduler to Superior. Please wait...  
Switch the Yarn scheduler to Superior successfully.
```

#### NOTE

You can query the scheduler switching logs on the active OMS node.

- `${BIGDATA_LOG_HOME}/controller/aos/switch_scheduler.log`
- `${BIGDATA_LOG_HOME}/controller/aos/aos.log`

----End

## 12.8 System Configuration

### 12.8.1 Configuring Permission

#### 12.8.1.1 Managing Users

##### 12.8.1.1.1 Creating a User

#### Scenarios

FusionInsight Manager supports 50000 users (including built-in users) at the maximum. By default, only user **admin** has the highest operation rights of FusionInsight Manager. You need to create users on FusionInsight Manager and assign operation rights to the user based on site requirements.

#### Prerequisites

You have learned service requirements and created roles required by service scenarios.



## Procedure

- Step 1** Log in to FusionInsight Manager.
- Step 2** Choose **System > Permission > User**.
- Step 3** On the user list page, click **Create**.
- Step 4** Set **Username**. Enter 3 to 32 characters, including digits, letters, underlines (\_), hyphens(-), or spaces. It is case insensitive. It cannot be the same as the username in the system or OS.
- Step 5** Set **User Type** to either **Human-Machine** or **Machine-Machine**.
- **Human-Machine** user: used in scenarios such as FusionInsight Manager O&M and component operations on a client. If you select this user type, you need to enter a password and confirm the password in **Password** and **Confirm Password** accordingly.
  - **Machine-Machine** user: used for component development. If you select this user type, you do not need to enter a password, because the password is randomly generated.
- Step 6** In the **User Group** area, click **Add** to add one or more user groups to the list as required.

 **NOTE**

- If the selected user group is bound to a role or a permission policy is configured in Ranger, the user obtains the permission of the corresponding role.
- After FusionInsight Manager is installed, some user groups generated by default have special permissions. Select a correct user group based on the user group description on the GUI.
- If existing user groups cannot be used, click **Create User Group** to create a user group. For details, see [Adding a User Group](#).

- Step 7** Select a group from all groups added in **User Group** as the primary group for creating directories and files.

The drop-down list contains all the groups added to the **User Group** area.

 **NOTE**

A user can belong to multiple groups (including the primary and secondary groups, only one primary group, and multiple secondary groups). The primary group of a user is set to facilitate maintenance and comply with the permission mechanism of the hadoop community. In addition, the user's primary group and other groups have the same functions in terms of rights control.

- Step 8** In the **Role** area, click **Add** to bind a role for each user.

 **NOTE**

- Adding a role when you create a user can specify the user rights.
- When you create a user, if permissions of a user group that is granted to the user cannot meet service requirements, you can assign other created roles to the user. If an existing role cannot be used, click **Create Role** to create a role. For details, see [Adding a Role](#).

The role and rights assignment takes effect about 3 minutes later. If the rights obtained from the user group meet the requirements, you do not need to add a role.

- After the Ranger authentication is enabled for a component, users are granted with all permissions except the permissions of the default user group or role.
- If the user is not added to a user group, or no role is configured for the user, no information is displayed after the user logs in to FusionInsight Manager.

**Step 9** Enter information in the **Description** text box as required.

**Step 10** Click **OK**.

The user is created.

----End

### 12.8.1.1.2 Modifying User Information

#### Scenarios

You can modify user information on FusionInsight Manager, including the user group, primary group, role permission assignment, and user description.

#### Procedure

**Step 1** Log in to FusionInsight Manager.

**Step 2** Choose **System > Permission > User**.

**Step 3** Locate the row where the user whose information needs to be modified, click **Modify**.

Modify the parameters based on site-requirements.

 **NOTE**

Changing the user group of a user or modifying the role rights of a user takes effect 3 minutes at most after the operation is performed.

 **NOTE**

**Step 4** Click **OK**.

----End

### 12.8.1.1.3 Exporting User Information

#### Scenarios

You can export information about created users on FusionInsight Manager.

## Procedure

**Step 1** Log in to FusionInsight Manager.

**Step 2** Choose **System > Permission > User**.

**Step 3** Click **Export All** to export all user information at a time.

User information contains the following fields: Username, creation time, description, user type (**0** indicates a **Human-Machine** account, **1** indicates a **Machine-Machine** account), primary group, user group list, and roles the user bound to.

**Step 4** In the **Save Type** drop-down list, select **TXT** or **CSV**. Click **Export**.

----End

### 12.8.1.1.4 Locking a User

## Scenarios

Users may be suspended for a long time due to service changes. For security purposes, you can lock such users.

You can lock a user by using either of the following methods:

- Automatic lock: You can set the number of consecutive incorrect password attempts in the password policy to lock the users who fail to log in to the system for a specified number of times. For details, see [Configuring Password Policies](#).
- Manual lock: You manually lock a user.

This section describes how to lock the account manually. **Machine-Machine** users cannot be locked.

## Impact on the System

After a user is locked, you cannot log in to FusionInsight Manager again or perform identity authentication again in the cluster. The locked user can be used only after you manually unlock the user or wait for the lock time to expire.

## Procedure

**Step 1** Log in to FusionInsight Manager.

**Step 2** Choose **System > Permission > User**.

**Step 3** Locate the row that contains the user to be locked, and click **Lock**.

**Step 4** In the displayed dialog box, select **I have read the information and understand the impact.**, and click **OK**.

----End

### 12.8.1.1.5 Unlocking a User

#### Scenarios

You can unlock a user on FusionInsight Manager if the user is locked after the number of login attempts using incorrect passwords exceeds the threshold. Only users created on FusionInsight Manager can be unlocked.

#### Procedure

- Step 1** Log in to FusionInsight Manager.
- Step 2** Choose **System > Permission > User**.
- Step 3** Locate the row that contains the user to be unlocked, and click **Unlock**.
- Step 4** In the displayed dialog box, select **I have read the information and understand the impact.**, and click **OK**.

----End

### 12.8.1.1.6 Deleting a User

#### Scenarios

Based on service requirements, you need to delete system users who are no longer used on FusionInsight Manager.

#### NOTE

- After a user is deleted, the provisioned ticket granting ticket (TGT) is still valid within 24 hours. The user can use the TGT for security authentication and access the system.
- If the name of a new user is the same as that of a deleted user, all owner rights of the deleted user are inherited. You are advised to determine whether to delete the resources owned by the user based on site requirements, for example, files in the HDFS.
- The default user **admin** cannot be deleted.

#### Procedure

- Step 1** Log in to FusionInsight Manager.
- Step 2** Choose **System > Permission > User**.
- Step 3** Locate the row that contains the user to be deleted, choose **More > Delete**.

#### NOTE

To delete multiple users in batches, select the users to be deleted and click **Delete**.

- Step 4** In the displayed dialog box, click **OK**.

----End

### 12.8.1.1.7 Changing a User Password

#### Scenarios

For security purposes, the password of a **Human-Machine** user must be changed periodically.

If users have the permission to use FusionInsight Manager, they can change their password on FusionInsight Manager.

If users do not have the permission to use FusionInsight Manager, they can change their passwords on the client.

#### Prerequisites

- Users have obtained the current password policies from the MRS cluster administrator.
- Users have installed the client on any node in the cluster and obtain the IP address of the node. Contact the MRS cluster administrator to obtain the password of the client installation user.

#### Changing Passwords Using FusionInsight Manager

**Step 1** Log in to FusionInsight Manager.

**Step 2** Move the cursor to the username in the upper right corner of the page.

In the displayed dialog box, click **Password changed**.

**Step 3** On the displayed page, set **Old Password**, **New Password**, and **Confirm Password**, and click **OK**.

By default, the password must meet the following complexity requirements:

- It must contain at least eight characters.
- The password must contain at least four types of the following characters: Uppercase letters, lowercase letters, digits, spaces, and special characters. The following special characters are supported: `~!@#%&\*()-\_+=+[[{}];',<.>^/?
- It must be different from the username or its reverse.
- The password cannot be a common password that is easy to crack, for example, **Admin@12345**.
- It cannot be the same as the password used in the latest *N* times. *N* is the value of **Repetition Rule** in [Configuring Password Policies](#).

----End

#### Changing a Password on the Client

**Step 1** Log in to the node where the client is installed as the client installation user.

**Step 2** Run the following command to switch to the client directory, for example, **/opt/Bigdata/client**:

```
cd /opt/Bigdata/client
```

**Step 3** Run the following command to configure environment variables:

```
source bigdata_env
```

**Step 4** Run the following command to change the password of a system user. This operation takes effect for all servers.

```
kpasswd System user name
```

For example, if you want to change the password of system user **test1**, run the **kpasswd test1** command.

By default, the password must meet the following complexity requirements:

- It must contain at least eight characters.
- The password must contain at least four types of the following characters: Uppercase letters, lowercase letters, digits, spaces, and special characters. The following special characters are supported: `~!@#\$%^&\*()-\_+=+[[{}];',<.>\/\?
- It must be different from the username or its reverse.
- The password cannot be a common password that is easy to crack, for example, **Admin@12345**.
- It cannot be the same as the password used in the latest *N* times. *N* is the value of **Repetition Rule** in [Configuring Password Policies](#).

 **NOTE**

If an error occurs during the running of the **kpasswd** command, try the following operations:

- Stop the SSH session and start it again.
- Run the **kdestroy** command and then run the **kpasswd** command again.

----End

### 12.8.1.1.8 Initializing a Password

#### Scenarios

If a user forgets the password or the public account password needs to be changed periodically, you can initialize the password on FusionInsight Manager. After the password is initialized, the system user needs to change the password upon first login.

 **NOTE**

This operation applies only to **Human-Machine** users.

#### Procedure

**Step 1** Log in to FusionInsight Manager.

**Step 2** Choose **System > Permission > User**.

**Step 3** Locate the row that contains the user to be initialized, choose **More > Initialize Password**. In the displayed dialog box, enter the password of the current login user and click **OK**. In the displayed confirmation dialog box, click **OK**.

**Step 4** Enter a password and confirm the password in **New Password** and **Confirm Password** accordingly. Click **OK**.

By default, the password must meet the following complexity requirements:

- It must contain at least eight characters.
- The password must contain at least four types of the following characters: Uppercase letters, lowercase letters, digits, spaces, and special characters. The following special characters are supported: `~!@#\$\$%^&\*()-\_+=|[{}];',<.>\/\?
- It must be different from the username or its reverse.
- The password cannot be a common password that is easy to crack, for example, **Admin@12345**.
- It cannot be the same as the password used in the latest *N* times. *N* is the value of **Repetition Rule** in [Configuring Password Policies](#).

----End

### 12.8.1.1.9 Exporting an Authentication Credential File

#### Scenarios

If a user uses a security mode cluster to develop applications, the keytab file of the user needs to be obtained for security authentication. You can export keytab files on FusionInsight Manager.

#### NOTE

After a user password is changed, the exported keytab file becomes invalid, and you need to export a keytab file again.

#### Prerequisites

Before downloading the keytab file of a Human-Machine user, the password of the user must be changed at least once on the Manager portal or a client; otherwise, the downloaded keytab file cannot be used. For details, see [Changing a User Password](#).

#### Procedure

**Step 1** Log in to FusionInsight Manager.

**Step 2** Choose **System > Permission > User**.

**Step 3** Locate the row that contains the user whose keytab file needs to be exported, choose **More > Download Authentication Credential**, specify the save path after the file is automatically generated, and keep the file properly.

The authentication credential includes the **krb5.conf** file of the Kerberos service.

After the authentication credential file is decompressed, you can obtain the following two files:

- The **krb5.conf** file contains the authentication service connection information.
- The **user.keytab** file contains user authentication information.

----End

## 12.8.1.2 Managing User Groups

### Scenarios

FusionInsight Manager supports 5000 user groups (including built-in user groups) at the maximum. You can create and manage different user groups based on service scenarios on FusionInsight Manager. A user group is bound to a role to obtain operation rights. After a user is added to a user group, the user group can obtain the operation rights of the user group. A user group can be used to classify users and manage multiple users.

### Prerequisites

- You have learned service requirements and created roles required by service scenarios.
- Log in to FusionInsight Manager.

### Adding a User Group

**Step 1** Choose **System > Permission > User Group**.

**Step 2** Above the user group list, click **Create User Group**.

**Step 3** Set **Group Name** and **Description**.

A group name consists of letters, digits, underlines (\_), hyphens(-), or spaces. A group name can contain 1 to 64 characters. It is case insensitive. It cannot be the same as the group name in the system.

**Step 4** In the **Role** area, click **Add** to select a role and add it.

#### NOTE

- For components (except HDFS and Yarn) for which Ranger authorization has been enabled, the rights of non-default roles on Manager do not take effect. You need to configure Ranger policies to assign rights to user groups.
- If the policy conditions of HDFS and Yarn resource requests in Ranger are not covered, the component ACL rules still take effect.

**Step 5** In the **User** area, click **Add** to select a user and add it.

**Step 6** Click **OK**.

The user group is created.

----End

### Viewing User Group Information

By default, all users are displayed in the user group list. Click the arrow on the left of a specified user group name to view the details about the user group, such as the number of users, users in the group, and roles bound to the user group.

### Modifying Information About a User Group

Locate the row that contains the user group to be modified, click **Modify** to modify the information about the user group.



## Exporting Information About a User Group

Click **Export All** to export all user groups information at a time. You can export the user group information in TXT or CSV format.

The user group information contains the following fields: user group name, description, user list, and role list

## Deleting a User Group

Locate the row that contains the user group to be deleted, and click **Delete**. To delete multiple user groups in batches, select the user groups to be deleted and click **Delete** above the user group list. The user group contains users and cannot be deleted. To delete a user group, delete all users in the user group by modifying the user group, and then delete the user group.

### 12.8.1.3 Managing Roles

#### Scenarios

FusionInsight Manager supports 5000 roles (including built-in roles, excluding roles created by tenants) at the maximum. Based on different service requirements, you need to create and manage different roles on FusionInsight Manager and perform authorization management for FusionInsight Manager and components using roles.

#### Prerequisites

- You have learned service requirements.
- Log in to FusionInsight Manager.

#### Adding a Role

**Step 1** Choose **System > Permission > Role**.

**Step 2** On the displayed page, click **Create Role** and fill in **Role Name** and **Description**.

A role name consists of letters, digits, and underlines (\_). A role name can contain 3 to 50 characters. It cannot be the same as the role name in the system.

**Step 3** In the **Configure Resource Permission** list, select the cluster whose rights are to be added and select service rights for the role.

When setting rights for a component, enter a resource name in the **Search** text box in the upper right corner and click the search icon to view the search result.

The search scope covers only directories with current permissions. You cannot search subdirectories. Search by keywords supports fuzzy match and is case-insensitive.

 **NOTE**

- For components (except HDFS and Yarn) for which Ranger authorization has been enabled, the rights of non-default roles on Manager do not take effect. You need to configure Ranger policies to assign rights to user groups.
- If the policy conditions of HDFS and Yarn resource requests in Ranger are not covered, the component ACL rules still take effect.
- A maximum of 1000 permissions can be configured for a component at a time.

**Step 4** Click **OK**.

----End

## Modifying the Role Information

Locate the row that contains the role to be modified and click **Modify**.

## Exporting Role Information

Click **Export All** to export all roles information at a time. You can export the information to a TXT or CSV file.

The role information contains the following fields: Role name, description, and the information about whether the role is the default role.

## Deleting a Role

Locate the row that contains the role to be deleted, and click **Delete**. To delete multiple roles in batches, select the roles to be deleted and click **Delete** above the role list. Roles cannot be deleted when bound by users. To delete a user group, delete all users in the user group by modifying the user group, and then delete the user group.

## Task Example (Creating a Manager Role)

**Step 1** Choose **System > Permission > Role**.

**Step 2** On the displayed page, click **Create Role** and fill in **Role Name** and **Description**.

**Step 3** In the **Configure Resource Permission** list, click **Manager**. Set the role permission as follows:

Manager permissions:

- Cluster:
  - **view**: view permission for **Cluster** page, view permission for **Alarm** and **Event** page under **O&M > Alarm**.
  - **management**: management permission for **Cluster** and **O&M** page.
- User:
  - **view**: view permission for **Permission** page under **System**.
  - **management**: management permission for **Permission** page under **System**.
- Audit:
  - **management**: management permission for **Audit** page.

- Tenant:  
**management:** management permission for **Tenant** page, view permission for **Alarm** and **Event** page under **O&M > Alarm**.
- System:  
**management:** management permission for System page except the **Permission** page, view permission for **Alarm** and **Event** page under **O&M > Alarm**.

**Step 4** Click **OK**.

----End

## 12.8.1.4 Security Policy

### 12.8.1.4.1 Configuring Password Policies

#### Scenarios

Based on service security requirements, you can set password security rules, user login security rules, and user locking rules on FusionInsight Manager.

---

#### NOTICE

- Modify password policies based on service security requirements, because they involve user management security. Otherwise, security risks may be caused.
  - Change the user password after modifying the password policy, and then the new password policy can take effect.
- 

#### Procedure

**Step 1** Log in to FusionInsight Manager.

**Step 2** Choose **System > Permission > Security Policy > Password Policy**.

**Step 3** Modify the password policy as prompted.

For details about the parameters for modifying the password policy, see [Table 12-43](#).

**Table 12-43** Password policy parameters

Parameter	Description
Minimum Password Length	Indicates the minimum number of characters a password contains. The value ranges from <b>8</b> to <b>64</b> . The default value is <b>8</b> .

Parameter	Description
Character Types	Indicates how many character types in the following 5 types a password can contain: uppercase letters, lowercase letters, digits, and special characters (including ~`!?,.,;:_'(){}[]/<>@#\$\$%^&*+ \= and spaces). The value can be <b>4</b> or <b>5</b> . The default value is <b>4</b> , which means that a password can contain uppercase letters, lowercase letters, digits, and the special characters. If you set the parameter to <b>5</b> , a password can contain all the five character types mentioned above.
Password Retries	Indicates the number of consecutive wrong password attempts allowed before the system locks the user. The value ranges from <b>3</b> to <b>30</b> . Default value is <b>5</b> .
User Lockup Time (Min)	Indicates the time period during which a user is locked when the user lockout conditions are met. The value ranges from <b>5</b> to <b>120</b> . Default value is <b>5</b> .
Password Validity Period (Day)	Indicates the validity period of a password. The value ranges from <b>0</b> to <b>90</b> . <b>0</b> indicates that the password is permanently valid. The default value is <b>90</b> .
Repetition Rule	When modifying a password, you are not allowed to use the password that has been used in the recent <i>N</i> times. <i>N</i> ranges from 1 to 5, and the default value is 1. This policy applies to only Human-machine users.
Password Expiration Notification Days	Indicates the number of days in advance users are notified that their passwords are about to expire. It is used to notify password expiration in advance. After the value is set, if the difference between the cluster time and the password expiration time is smaller than this value, the user receives password expiration notifications. When logging in to FusionInsight Manager, the user will be notified that the password is about to expire and a message is displayed asking the user to change the password. The value ranges from <b>0</b> to <i>X</i> ( <i>X</i> must be set to the half of the password validity period and rounded down). The value <b>0</b> indicates that no notification is sent. The default value is <b>5</b> .
Interval for Deleting Authentication Failure Records (Min)	Indicates the interval of retaining incorrect password attempts. The value ranges from <b>0</b> to <b>1440</b> . <b>0</b> indicates that incorrect password attempts are permanently retained, and <b>1440</b> indicates that incorrect password attempts are retained for one day. Default value is <b>5</b> .

**Step 4** Click **OK** to save the configurations.

----End

## 12.8.1.4.2 Configuring the Independent Attribute

### Scenarios

User **admin** or MRS cluster administrators who are bound to the `Manager_administrator` role can configure the Independent attribute function on FusionInsight Manager so that common users (all service users in the cluster) can set or cancel their own Independent attributes.

After the Independent attribute switch is turned on, users need to log in and set the Independent attribute.

### Restrictions

- MRS cluster administrators cannot set or cancel the Independent attribute of a user.
- MRS cluster administrators cannot obtain the authentication credentials of independent users.

### Prerequisites

You have obtained the required MRS cluster administrator username and password.

### Procedure

#### Configuring the Independent Attribute Function Switch

- Step 1** Log in to FusionInsight Manager as user **admin** or a user bound to the `Manager_administrator` role.
- Step 2** Choose **System > Permission > Security Policy > Configuration Independent**.
- Step 3** Open or Close the **Independent Attribute**, enter the password as prompted and click **OK**.
- Step 4** After the authentication succeeds, and the OMS configuration is modified, click **Finish**.

#### NOTE

After the Independent attribute function switch is closed:

- A user who has the attribute can cancel it by moving the cursor to the username in the upper right corner of the page and choose **Cancel Independent** from the displayed shortcut menu. After the cancellation, the user cannot set the attribute again. After the attribute is cancelled, existing independent tables will retain the attribute. However, the user cannot create independent tables again.
- Users without this attribute cannot set or cancel the attribute.

#### Configuring the Independent Attribute

- Step 5** Log in to FusionInsight Manager as a user.

**NOTICE**

After the Independent attribute is set by a user, MRS cluster administrators cannot initialize the password of the user. If the user password is forgotten, the password cannot be retrieved.

User **admin** cannot set the Independent attribute.

**Step 6** Move the cursor to the username in the upper right corner of the page.

**Step 7** Choose **Set Independent** or **Cancel Independent** from the displayed shortcut menu.

 **NOTE**

- If the Independent attribute function switch is turned on, and the attribute of the user is set, **Cancel Independent** is displayed in the shortcut menu.
- If the Independent attribute function switch is turned on, and the attribute of the user is cancelled, **Set Independent** is displayed in the shortcut menu.
- If the Independent attribute function switch is turned off, and the attribute of the user is set, **Cancel Independent** is displayed in the shortcut menu.
- If the Independent attribute function switch is turned off, and the attribute of the user is cancelled, no options are displayed in the shortcut menu.

**Step 8** Enter the password as prompted and click **OK**.

**Step 9** After the authentication succeeds, click **OK** in the confirmation dialog box.

----End

## 12.8.2 Configuring Interconnections

### 12.8.2.1 Configuring SNMP Northbound Parameters

#### Scenarios

If users need to view alarms and monitoring data of a cluster on the O&M platform, you can use the simple network management protocol (SNMP) on FusionInsight Manager to report related data to the network management system (NMS)

#### Procedure

**Step 1** Log in to FusionInsight Manager.

**Step 2** Choose **System > Interconnection > SNMP**.

**Step 3** Turn on the switch on the right of **SNMP Service**.

The SNMP service is disabled by default.  indicates that the service is enabled.

**Step 4** Set interconnection parameters based on the information provided in [Table 12-44](#).

**Table 12-44** Interconnection parameters

Parameter	Description
Version	Specifies the version of the SNMP, which can be: <ul style="list-style-type: none"> <li>• <b>V2C</b>: This is an earlier version with low security.</li> <li>• <b>V3</b>: This is a higher version with higher security. <b>V3</b> is recommended.</li> </ul>
Local Port	Specifies the local port. The default value is <b>20000</b> . The value ranges from <b>1025</b> to <b>65535</b> .
Read Community Name	This parameter is available only when <b>Version</b> is set to <b>V2C</b> . It is used to set the read-only community name.
Write Community Name	This parameter is available only when <b>Version</b> is set to <b>V2C</b> . It is used to set the write-only community name.
Security Username	This parameter is available only when <b>Version</b> is set to <b>V3</b> . It is used to set the protocol security username.
Authentication Protocol	This parameter is available only when <b>Version</b> is set to <b>V3</b> . It is used to set the authentication protocol. SHA is recommended.
Authentication Password	This parameter is available only when <b>Version</b> is set to <b>V3</b> . It is used to set the authentication key.
Confirm Password	This parameter is available only when <b>Version</b> is set to <b>V3</b> . It is used to confirm the authentication key.
Encryption Protocol	This parameter is available only when <b>Version</b> is set to <b>V3</b> . It is used to set the encryption protocol. AES256 is recommended.
Encryption Password	This parameter is available only when <b>Version</b> is set to <b>V3</b> . It is used to set the encryption key.
Confirm Password	This parameter is available only when <b>Version</b> is set to <b>V3</b> . It is used to confirm the encryption key.

 NOTE

- The value of **Security Username** cannot contain repeated character strings with the unit length is a common factor of 64 (such as 1, 2, 4, and 8), for example, **abab** and **abcdabcd**.
- The authentication password and encryption password must contain 8 to 16 characters, including at least three types of the following characters: uppercase letters, lowercase letters, digits, and special characters. The two passwords must be different. The two passwords cannot be the same as the security username or the reverse of the security username.
- For security purposes, you need to periodically change the authentication and encryption passwords when using SNMP.
- If SNMPv3 is used, a security user will be locked after five consecutive authentication failures within 5 minutes. The user will be automatically unlocked 5 minutes later.

**Step 5** Click **Create Trap Target**. On the displayed dialog box, set the following parameters:

- **Target Symbol**: specifies the trap target ID, which is the ID of the NMS or host that receives traps. The value consists of 1 to 255 characters, including letters or digits.
- **Target IP Address Mode**: specifies the IP address mode of the destination IP address. This parameter can be set to **IPV4** or **IPV6**.
- **Target IP Address**: specifies the IP address of the target trap. Destination IP address, which must be able to communicate with the management plane IP address of the management node.
- **Target Port**: specifies the port receiving traps. The port number must be consistent with the peer end and ranges from 0 to 65535.
- **Trap Community Name**: This parameter is available only when **Version** is set to **V2C** and is used to report the community name.

Click **OK**.

The **Create Trap Target** dialog box is closed.

**Step 6** Click **OK** to complete the settings.

----End

## 12.8.2.2 Configuring Syslog Northbound Parameters

### Scenarios

If users need to view alarms and events of a cluster on the unified alarm reporting platform, you can use the Syslog protocol on FusionInsight Manager to report related data to the alarm platform.

---

**NOTICE**

If the Syslog protocol is not encrypted, data may be stolen.

---



## Procedure

**Step 1** Log in to FusionInsight Manager.

**Step 2** Choose **System > Interconnection > Syslog**.

**Step 3** Turn on the switch on the right of **Syslog Service**.

The Syslog service is disabled by default.  indicates that the service is enabled.

**Step 4** Set northbound parameters based on information provided in [Table 12-45](#).

**Table 12-45** Syslog interconnection parameters

Parameter Area	Parameter	Description
Syslog Protocol	Server IP Address Mode	Set the IP address mode of the interconnected server. The value can be IPv4 or IPv6.
	Server IP Address	Sets the IP address of the interconnection server.
	Server Port	Specifies the port number for interconnection.
	Protocol	Sets the protocol type. The available values are as follows: <ul style="list-style-type: none"> <li>• TCP</li> <li>• UDP</li> </ul>
	Severity Level	Specifies the severity of the reported message. The options are as follows: <ul style="list-style-type: none"> <li>• Emergency</li> <li>• Alert</li> <li>• Critical</li> <li>• Error</li> <li>• Warning</li> <li>• Notice</li> <li>• Informational (default value)</li> <li>• Debug</li> </ul> <p><b>NOTE</b> Severity and Facility determine the priority of the sent message. <b>Priority = Facility × 8 + Severity</b> For details about the values of Severity and Facility, see <a href="#">Table 12-46</a>.</p>
	Facility	Sets the module where the log is generated. For details about the available value of this parameter, see <a href="#">Table 12-46</a> . The default value <b>local use 0 (local0)</b> is recommended.

Parameter Area	Parameter	Description
	Identifier	Sets the product ID. The default value is <b>FusionInsight Manager</b> . The identifier can contain a maximum of 256 characters, including letters, digits, underscores (_), spaces,  , \$, {, }, periods (.), and hyphens (-).
Report Message	Report Format	Sets the message format of the alarm report. For details, see help information on the page. The packet can contain letters, digits, underscores (_), spaces,  , \$, {, }, periods (.), and hyphens (-), and cannot exceed 1024 characters. <b>NOTE</b> For details about the information field in the packet format, see <a href="#">Table 12-47</a> .
	Alarm Type	Sets the type of the alarm to be reported.
	Alarm Severities	Sets the level of the alarm to be reported.
Uncleared Alarm Reporting	Periodic Uncleared Alarm Reporting	Sets whether to report uncleared alarms in a specified period. Turn on the switch indicates that the function is enabled, and turn off the switch indicates that the function is disabled. The switch is turned off by default.
	Report Interval (min)	Sets the interval at which alarms are reported periodically. This parameter is valid only when the switch is turned on on the right of <b>Periodic Uncleared Alarm Reporting</b> . The default value is <b>15</b> , in minutes. The value ranges from 5 to 1440 (one day).
Heartbeat Settings	Heartbeat Reporting	Sets whether to periodically report Syslog heartbeat messages. Turn on the switch indicates that the function is enabled, and turn off the switch indicates that the function is disabled. The switch is turned off by default.
	Heartbeat Period (min)	Sets the interval at which heartbeat messages are periodically reported. This parameter is valid only when the switch is turned on on the right of <b>Heartbeat Reporting</b> . The default value is 15, in minutes. The value ranges from 1 to 60.
	Heartbeat Packet	Sets the heartbeat message to be reported. This parameter is enabled if the switch is turned on on the right of <b>Heartbeat Reporting</b> , and cannot be left blank. The value can contain a maximum of 256 characters, including digits, letters, underscores (_), vertical bars ( ), colons (:), spaces, commas (,), and periods (.).

 **NOTE**

After the periodic heartbeat packet function is enabled, packets may be interrupted during automatic recovery of some cluster error tolerance (for example, active/standby OMS switchover). In this case, wait for automatic recovery.

**Step 5** Click **OK** to complete the settings.

----End

## Related Information

**Table 12-46** Numeric codes of **Severity** and **Facility**

Severity	Facility	Numeric Code
Emergency	kernel messages	0
Alert	user-level messages	1
Critical	mail system	2
Error	system daemons	3
Warning	security/authorization messages (note 1)	4
Notice	messages generated internally by syslogd	5
Informational	line printer subsystem	6
Debug	network news subsystem	7
-	UUCP subsystem	8
-	clock daemon (note 2)	9
-	security/authorization messages	10
-	FTP daemon	11
-	NTP subsystem	12
-	log audit (note 1)	13
-	log alert (note 1)	14
-	clock daemon	15
-	local use 0~7 (local0 ~ local7)	16 to 23

**Table 12-47** Packet format information field

Information Field	Description
dn	Cluster name
id	Alarm ID
name	Alarm name
serialNo	Alarm serial number <b>NOTE</b> The sequence numbers of the fault alarms and the corresponding recovery alarms are the same.
category	Alarm type. The options are as follows: <ul style="list-style-type: none"> <li>• <b>0</b>: fault alarms</li> <li>• <b>1</b>: cleared alarms</li> <li>• <b>2</b>: event</li> </ul>
occurTime	Time when the alarm was generated
clearTime	Time when this alarm is cleared
isAutoClear	Whether an alarm is automatically cleared. The options are as follows: <ul style="list-style-type: none"> <li>• <b>1</b>: yes</li> <li>• <b>0</b>: no</li> </ul>
locationInfo	Location where the alarm is generated
clearType	Alarm clearance type. The options are as follows: <ul style="list-style-type: none"> <li>• <b>-1</b>: not cleared</li> <li>• <b>0</b>: automatic cleared</li> <li>• <b>2</b>: manually cleared</li> </ul>
level	Severity. The options are as follows: <ul style="list-style-type: none"> <li>• <b>1</b>: critical alarms</li> <li>• <b>2</b>: major alarms</li> <li>• <b>3</b>: minor alarms</li> <li>• <b>4</b>: warning alarms</li> </ul>
cause	Alarm cause
additionalInfo	Additional information
object	Alarm object

### 12.8.2.3 Configuring Monitoring Indicator Data Dump

#### Scenarios

The monitoring data reporting function writes the monitoring data collected in the system into a text file and uploads the file to a specified server in FTP or SFTP mode.


Before using this function, you need to perform related configurations on FusionInsight Manager.

#### Procedure

**Step 1** Log in to FusionInsight Manager.

**Step 2** Choose **System > Interconnection > Upload Performance Data**.

**Step 3** Click the switch on the right of **Upload Performance Data**.

**Upload Performance Data** is disabled by default.  indicates the function is enabled.

**Step 4** Set the upload parameters based on information provided in [Table 12-48](#).

**Table 12-48** Uploading configuration parameters

Parameter	Description
FTP IP Address Mode	Specifies the server IP address mode. This parameter is mandatory. The value can be IPv4 or IPv6.
FTP IP Address	Specifies the FTP server for storing monitoring files after the monitoring indicator data is interconnected. This parameter is mandatory.
FTP Port	Specifies the port connected to the FTP server. This parameter is mandatory.
FTP Username	Specifies the username for logging in to the FTP server. This parameter is mandatory.
FTP Password	Specifies the password for logging in to the FTP server. This parameter is mandatory.
Save Path	Specifies the path for storing monitoring files on the FTP server. This parameter is mandatory.
Dump Interval (s)	Specifies the interval at which monitoring files are periodically stored on the FTP server, in seconds. This parameter is mandatory.
Dump Mode	Specifies the protocol used for sending monitoring files. This parameter is mandatory. The available values are <b>FTP</b> and <b>SFTP</b> . You are advised to use the SFTP mode based on SSH Version 2 (SSHv2). Otherwise, security risks may exist.

Parameter	Description
SFTP Service Public Key	Specifies the public key of the FTP server. This parameter is optional. This parameter is valid only when <b>Dump Mode</b> is set to <b>SFTP</b> .

**Step 5** Click **OK** to complete the settings.

 **NOTE**

In the scenario where the dump mode SFTP is used, if the public key of the SFTP service is empty, the system displays a security risk warning. Determine the security risk, and then save the configuration.

----End

## Data Format

After the configuration is complete, the monitoring data reporting function periodically writes monitoring data in the cluster to text files and reports the files to the corresponding FTP/SFTP service based on the configured reporting period.

- Principles for Generating Monitoring Files
  - The monitoring indicators are written to files generated every 30, 60, and 300 seconds based on the indicator collection period.
    - 30s: indicates real-time indicators whose default collection period is 30s.
    - 60s: indicates real-time indicators whose default collection period is 60s.
    - 300s: indicates all other indicators except the ones whose period is 30s or 60s.
  - File name format: **metirc\_{Period}\_{File creation time YYYYMMDDHHMMSS}.log**  
 For example: **metric\_60\_20160908085915.log**  
**metric\_300\_20160908085613.log**
- Monitoring File Contents
  - Format of monitoring files:
 

cluster ID |cluster name |indicator ID|collection time|collection host|unit|indicator value. Separate the fields from each other using vertical bars (|), for example:

```
1|xx1|Host|Host|10000413|2022/06/18 10:05:00|189-66-254-146|KB/s|309.910
1|xx1|Host|Host|10000413|2022/06/18 10:05:00|189-66-254-152|KB/s|72.870
2|xx2|Host|Host|10000413|2022/06/18 10:05:00|189-66-254-163|KB/s|100.650
```

Note: The actual files are not in the format.
  - Interval for uploading monitoring files:
 

The interval for uploading monitoring files can be set using the **Dump Interval (s)** parameter on the page. Currently, the interval can be set to 30s to 300s. After the configuration is complete, the system periodically uploads files to the corresponding FTP/SFTP server at the specified interval.
- Monitoring Indicator Description File

- Indicator set file

The indicator set file **all-shown-metric-zh\_CN** contains detailed information about all indicators. After obtaining the indicator IDs from the files reported by the third-party system, you can query details about the indicators from the indicator set file.

Location of the indicator set file:

Active and standby OMS nodes: *{FusionInsight installation path}* /**om-server/om/etc/om/all-shown-metric-zh\_CN**

Contents of the indicator set file:

```
Real-time indicator ID, 5-minute indicator ID, indicator name, indicator collection period
(second), whether to collect data by default, service to which the indicator belongs, and role to
which the indicator belongs
00101,10.000101,JobHistoryServer non-heap memory usage,30,false,Mapreduce,JobHistoryServer
00102,10.000102,JobHistoryServer Non-heap memory allocation
volume,30,false,Mapreduce,JobHistoryServer
00103,10.000103,JobHistoryServer heap memory usage,30,false,Mapreduce,JobHistoryServer
00104,10.000104,JobHistoryServer heap memory allocation
volume,30,false,Mapreduce,JobHistoryServer
00105, 10.000105,Number of blocked threads,30,false,Mapreduce,JobHistoryServer
00106,10.000106,Number of running threads,30,false,Mapreduce,JobHistoryServer
00107,10.000107,GC time,30,false,Mapreduce,JobHistoryServer
00110,10.00011,JobHistoryServer CPU usage,30,false,Mapreduce,JobHistoryServer
Real-Time Metric ID,5-Minute Metric ID,Metric Name,Metric Collection Period (s),Collected by
Default,Service Belonged To,Role Belonged To 00101,10000101,Used Non Heap Memory of
JobHistoryServer,60,false,Mapreduce,JobHistoryServer
00102,10000102,Allocated Non Heap Memory of
JobHistoryServer,60,false,Mapreduce,JobHistoryServer
00103,10000103,Used Heap Memory of
JobHistoryServer,60,false,Mapreduce,JobHistoryServer
00104,10000104,Allocated Heap Memory of
JobHistoryServer,60,false,Mapreduce,JobHistoryServer
00105,10000105,Blocked
Threads,30,false,Mapreduce,JobHistoryServer
00106,10000106,Running
Threads,30,false,Mapreduce,JobHistoryServer
00107,10000107,GC Time,60,false,Mapreduce,JobHistoryServer
```

- Field description of critical indicators

**Real-Time Metric ID:** indicates the ID of the indicator whose collection period is 30s or 60s.

**5-Minute Metric:** The ID of a 5-minute (300s) indicator.

**Metric Collection Period (s):** Real-time collection period of indicators. The value can be **30** or **60**.

**Service Belonged To:** Name of the service to which an indicator belongs, indicating the service type, for example, HDFS and HBase.

Role to which an indicator belongs: indicates the name (type) of the role to which an indicator belongs, for example, JobServer or RegionServer.

- Description

For metrics whose collection period is 30s/60s, you can find the corresponding metric description by referring to the first column, that is, **Real-Time Metric ID**.

For metrics whose collection period is 300s, you can find the corresponding metric description by referring to the second column, that is, **5-Minute Metric**.

## 12.8.3 Importing a Certificate

### Scenarios

CA certificates are used to encrypt data during communication for FusionInsight Manager modules, component clients of the cluster, and component servers of the cluster to implement secure communication. CA certificates can be quickly imported to FusionInsight Manager for product security. Import CA certificates in following scenarios:

- When the cluster is installed for the first time, you need to replace the enterprise certificate.
- If the enterprise certificate has expired or security hardening is required, you need to replace it with a new certificate.

### Impact on the System

- During certificate replacement, the cluster needs to be restarted. In this case, the system cannot be accessed and cannot provide services.
- After the certificate is replaced, the certificates used by all components and FusionInsight Manager modules are automatically updated.
- After the certificate is replaced, you need to reinstall the certificate in the local environment where the certificate is not trusted.

### Prerequisites

- The certificate file and key file can be applied for from the enterprise certificate administrator or generated by the MRS cluster administrator.
- Obtain the files to be imported to the MRS cluster, including the CA certificate file (such as \*.crt), key file (\*.key), and file (password.property) that saves the key file password. The certificate name and key name can contain uppercase letters, lowercase letters, and digits. After the preceding files are generated, they need to be compressed into a package in TAR format.
- Prepare a password for accessing the key file. For example, **Userpwd@123**. The password complexity requirements are as follows. If the password complexity does not meet the following requirements, security risks may exist:
  - It must contain at least eight characters.
  - It must contain at least four of the following character types: uppercase letters, lowercase letters, digits, and special characters ~`!?,;:\_'(){}[]/<>@#\$\$%^&\*+|\=.
- When applying for a certificate from the certificate administrator, provide the password for accessing the key file and apply for the certificate files in CRT, CER, CERT, and PEM formats and the key files in KEY and PEM formats. The applied certificates must have the issuing function.

### Procedure

**Step 1** Log in to FusionInsight Manager and choose **System > Certificate**.

**Step 2** Click **...** on the right of **Upload Certificate**. In the File selection dialog box, view the obtained TAR package of the certificate file and select the file.



**Step 3** Click **Upload**.

The system uploads the compressed package and automatically imports the package.

**Step 4** After the package is imported, the system prompts you to synchronize the configuration and restart the web service for the new certificate to take effect. Click **OK**.

**Step 5** In the displayed dialog box, enter the password of the current login user and click **OK**. The cluster configuration is automatically synchronized and the web service is restarted.

**Step 6** After the cluster is restarted, enter the URL for accessing FusionInsight Manager in the address box of the browser and check whether the FusionInsight Manager WebUI can be successfully displayed.

**Step 7** Log in to FusionInsight Manager.

**Step 8** Choose **Cluster > Name of the desired cluster > Dashboard > More > Restart**.

**Step 9** In the displayed dialog box, enter the password of the current login user and click **OK**.

----End

## 12.8.4 OMS Management

### 12.8.4.1 Overview of the OMS Maintenance Page

#### Overview

Log in to FusionInsight Manager, choose **System > OMS**. On the displayed OMS maintenance page, you can perform maintenance operations on the OMS, including viewing basic information, viewing the service status of OMS service modules, and manually triggering health checks.

#### Basic Information


OMS-associated information is displayed on FusionInsight Manager, as listed in [Table 12-49](#).

**Table 12-49** OMS information

Item	Description
Version	Indicates the OMS version, which is consistent with the FusionInsight Manager version.
IP Mode	Indicates the IP address mode of the current cluster network.
HA Mode	Indicates the OMS working mode, which is specified by the configuration file during FusionInsight Manager installation.

Item	Description
Current Active	Indicates the host name of the active OMS node, that is, the host name of the active management node. Click a host name to go to the host details page.
Current Standby	Indicates the host name of the standby OMS node, that is, the host name of the standby management node. Click a host name to go to the host details page.
Duration	Indicates the duration for starting the OMS process.

## OMS Service Status

FusionInsight Manager displays the running status of all OMS service modules. If the status of each service module is displayed as , the OMS is running properly.

## Health check

You can click **Health Check** on the OMS maintenance page to check the OMS status. If some check items are faulty, you can open the check description for troubleshooting.

## Entering or Exiting Maintenance Mode

Configure OMS to enter or exit the maintenance mode.

## System Parameters

In the large cluster scenario, connect to the DMPS cluster.

### 12.8.4.2 Changing the OMS Database Password

#### Scenario

Periodically change the password for the OMS data access user to ensure the system O&M security.

#### Impact on the System

The OMS service needs to be restarted for the password changing to take effect. The FusionInsight Manager is unavailable during the restart.

#### Procedure

- Step 1** Choose **System > OMS > gaussDB > Change Password** on FusionInsight Manager.
- Step 2** Locate the row that contains user **omm** and click **Change Password** in the **Operation** to change the password for the OMS database user.

**Step 3** In the displayed window, enter the password of the current login administrator user and click **OK**.

**Step 4** Enter the old and new passwords as prompted.

The password complexity requirements are as follows:

- The password ranges from 8 to 32 characters.
- The password must contain at least three types of the following: lowercase letters, uppercase letters, digits, and special characters which can only be ~`!@#\$\$%^&\*()-+\_=|[{}];",<.>/?
- The password cannot be the same as the username or reverse username.
- The password cannot be the same as the last 20 historical passwords.

**Step 5** Click **OK**. After the system displays **Operation succeeded**, click **Finish**.

**Step 6** Locate the row that contains user **omm** and click **Restart OMS Service** in the **Operation** to restart the OMS database.

**Step 7** In the displayed window, enter the password of the current login administrator user and click **OK**.

**Step 8** In the dialog box that is displayed, click **OK**, and then restart the OMS service.

----End

### 12.8.4.3 Modifying OMS Service Configuration Parameters

#### Scenarios

Based on the security requirements of the user environment, you can modify the Kerberos and LDAP configurations in the OMS on FusionInsight Manager.

#### Impact on the System

After the OMS service configuration parameters are modified, the corresponding OMS module needs to be restarted. In this case, FusionInsight Manager cannot be used.

#### Procedure

##### Modify okerberos Configuration

**Step 1** Log in to FusionInsight Manager and choose **System > OMS**.

**Step 2** Locate the row that contains the okerberos, click **Modify Configuration**.

**Step 3** Modify the parameters based on information provided in [Table 12-50](#).

**Table 12-50** okerberos parameter configuration

Parameter	Description
KDC Timeout (ms)	Timeout duration for an application to connect to the Kerberos, in milliseconds. The value must be an integer.
Max. Retries	Maximum number of attempts for the connection between an application to the Kerberos, in seconds. Set the parameter to an integer.
LDAP Timeout (ms)	Timeout interval for the Kerberos to connect to the LDAP, in milliseconds.
LDAP Search Timeout (ms)	Timeout duration for Kerberos to query user information in the LDAP, in milliseconds.
Kadmin Listening Port	Port number of the kadmin service.
KDC Listening Port	Port number of the kinit service.
Kpasswd Listening Port	Port number of the kpasswd service.

**Step 4** Click **OK**.

In the displayed dialog box, enter the password of the current login user and click **OK**. In the displayed confirmation dialog box, click **OK**.

#### Modify the oldap Configuration

**Step 5** Locate the row that contains the on-line data processor (oldap), click **Modify Configuration**.

**Step 6** Modify the parameters based on information provided in [Table 12-51](#).

**Table 12-51** OLDAP parameter configuration

Parameter	Description
LDAP Listening Port	LDAP service port number

**Step 7** Click **OK**.

In the displayed dialog box, enter the password of the current login user and click **OK**. In the confirmation dialog box, click **OK**.

----End

## 12.8.5 Component Management

## 12.8.5.1 Viewing Component Packages

### Scenarios

A complete MRS cluster consists of multiple component packages. Before installing some services on FusionInsight Manager, check whether the component packages corresponding to the services have been installed.


### Procedure

**Step 1** Log in to FusionInsight Manager and choose **System > Component**.

**Step 2** On the **Installed Component** tab page, view all components.

 **NOTE**

You can view the registered OS and platform type in the **Platform Type** column.

**Step 3** Click  on the left of a component name to view the services and version numbers contained in the component.

----End

## 12.9 Cluster Management

### 12.9.1 Configuring Client

#### 12.9.1.1 Installing a Client

##### Scenario

Install the clients of all services (except Flume). MRS provides shell scripts for different services for maintenance personnel to log in to related maintenance clients and implement maintenance operations.

 **NOTE**

- Reinstall the client after server configuration is modified on the Manager portal or after the system is upgraded. Otherwise, the versions of the client and server will be inconsistent.

##### Prerequisites

- The client installation directory is automatically created if it does not exist. If it already exists, it must be empty. The directory cannot contain any space.
- If the node where the client is to be installed is a server outside the cluster, it must be able to communicate with the service plane. Otherwise, the client will fail to be installed.
- The client must be enabled with the NTP service and synchronize time with the server. Otherwise, the client will fail to be installed.
- The HDFS and MapReduce components are stored in the same directory (*client directory/HDFS/*) after being downloaded.

- You can install or use the client as any user. Obtain the username and password from the MRS cluster administrator. This section uses user **user\_client** as an example. User **user\_client** is the owner of the server file directory (such as **/opt/Bigdata/client**) and the client installation directory (such as **/opt/Bigdata/hadoopclient**) with the permissions of **755**.
- You have obtained the component service user (default user or new user) and password.
- If the **/var/tmp/patch** directory already exists when you install the client as non-**root** or non-**omm** user, change the permission on the directory to **777** and the permission on the logs in the directory to **666**.

## Procedure

### Step 1 Obtain the software package.

Log in to FusionInsight Manager. Click the wanted cluster from the **Cluster** drop-down list.

Choose **More > Download Client**. The **Download Cluster Client** window is displayed.

#### NOTE

In a single-client scenario, choose **Cluster > Name of the desired cluster > Services > Service name > More > Download Client**. The **Download Client** dialog box is displayed.

### Step 2 Set **Select Client type** to **Complete Client**.

**Configuration Files Only** is to download client configuration files in the following scenario: After all clients are downloaded and installed and MRS cluster administrators modify server configuration on the Manager portal, development personnel need to update the configuration files during application development.

There are two client software packages:

- **x86\_64**: client software package that can be deployed on the x86 platform.
- **aarch64**: client software package that can be deployed on the TaiShan platform.

#### NOTE

The cluster supports **x86\_64** and **aarch64** clients. However, the client type must match the architecture of the target node. Otherwise, the client installation will fail.

### Step 3 Determine whether to generate a client file on the cluster node?

- If yes, select **Save to Path**, and click **OK** to generate the client file. By default, the client file is generated in **/tmp/FusionInsight-Client** on the active management node. The directory can be customized and user **omm** has the read, write, and execute permission on the directory. Click **OK**, copy the software package to the file directory, for example, **/opt/Bigdata/client**, on the server where the client is to be installed as user **omm** or **root**. Then, go to [Step 5](#).

#### NOTE

If you cannot obtain permissions of user **root**, use the **omm** user.

- If no, click **OK**, specify a local save path, and download the complete client. Wait until the download is complete, and go to **Step 4**.

**Step 4** Upload the software package. Use WinSCP to upload the software package to the server file directory where the client is to be installed (such as **/opt/Bigdata/client**) as the user who is to install the client (any user, such as user **user\_client**).

The format of the client software package name is as follows: **FusionInsight\_Cluster\_<Cluster ID>\_Services\_Client.tar**. The following steps and sections use **FusionInsight\_Cluster\_1\_Services\_Client.tar** as an example.

 **NOTE**

- The host where the client is to be installed can be a node in the cluster or outside the cluster. If the node is a server outside the cluster, it must be able to communicate with the cluster, and the NTP service must be enabled to ensure that the time is the same as that on the server.
- For example, you can configure NTP clock sources for external client servers as well as clusters. Then you can execute the **ntpq -np** command to check whether the time is synchronized.

- If there is a \* before the result of the NTP clock source IP address, it means time synchronization is normal, as follows:

```
remote refid st t when poll reach delay offset jitter
=====
====
*10.10.10.162 .LOCL. 1 u 1 16 377 0.270 -1.562 0.014
```

- If there is no \* before the result of the NTP clock source IP address, and the result of **refid** is **.INIT**, or the results showed abnormal, it means synchronization is exception, please contact technical support.

```
remote refid st t when poll reach delay offset jitter
=====
====
10.10.10.162 .INIT. 1 u 1 16 377 0.270 -1.562 0.014
```

- You can also configure the same chrony clock source for external servers as that for the cluster. After the configuration, run the **chronyc sources** command to check whether the time is synchronized.

- In the command output, if an asterisk (\*) exists before the IP address of the chrony service on the active OMS node, the synchronization is in normal state. For example:

```
MS Name/IP address      Stratum Poll Reach LastRx Last sample
=====
====
^* 10.10.10.162         10 10 377 626 +16us[ +15us] +/- 308us
```

- If there is no asterisk (\*) before the IP address of the NTP service on the active OMS node and **Reach** is "0", the synchronization is abnormal.

```
MS Name/IP address      Stratum Poll Reach LastRx Last sample
=====
====
^? 10.1.1.1            0 10 0 - +0ns[ +0ns] +/- 0ns
```

**Step 5** Log in to the server where the client software package is located as user **user\_client**.

**Step 6** Decompress the package.

Go to the directory where the package is stored, for example, **/opt/Bigdata/client**. Run the following command to decompress the package to a local directory:

**tar -xvf FusionInsight\_Cluster\_1\_Services\_Client.tar**

**Step 7** Verify the software package.

Run the **sha256sum** to verify the retrieved file, for example,

```
sha256sum -c FusionInsight_Cluster_1_Services_ClientConfig.tar.sha256
```

```
FusionInsight_Cluster_1_Services_Client.tar: OK
```

**Step 8** Run the following command to decompress the retrieved file:

```
tar -xvf FusionInsight_Cluster_1_Services_ClientConfig.tar
```

**Step 9** Configure network connections for the client.

1. Ensure that the host where the client is installed can communicate with the hosts listed in the **hosts** file stored in the directory containing the decompressed package, for example, **/opt/Bigdata/client/FusionInsight\_Cluster\_<Cluster ID>\_Services\_ClientConfig/hosts**.
2. If the host where the client is installed is not a host in the cluster, you need to set the mapping between the host name and the service plane IP address for each cluster node in **/etc/hosts**, user **root** rights are required to modify the file. Each host name uniquely maps an IP address. You can perform the following steps to import the domain name mapping of the cluster to the **hosts** file:
  - a. Switch to the **root** user or a user who has permission to modify the **hosts** file.  

```
su - root
```
  - b. Go to the directory where the client package is decompressed.  

```
cd /opt/Bigdata/client/FusionInsight_Cluster_1_Services_ClientConfig
```
  - c. Run the **cat realm.ini >> /etc/hosts** command to import the domain name mapping to the hosts file.

**NOTE**

- If the host where the client is installed is not a host in the cluster, configure network connections for the client to prevent errors from occurring when you run commands on the client.
- If the Spark task is run in yarn-client mode, add the **spark.driver.host** parameter in the *Client installation directory*/**Spark/spark/conf/spark-defaults.conf** file and set the parameter value to the IP address of the client.
- When yarn-client mode is used, to ensure that the Spark WebUI can properly display information, add the mappings between the client IP addresses and host names to the hosts file on the active and standby Yarn nodes, that is, the ResourceManager nodes in the cluster.

**Step 10** Go to the directory where the installation package is stored, and run the following command to install the client to the specified directory (an absolute path), for example, **/opt/hadoopclient**:

```
cd /opt/Bigdata/client/FusionInsight_Cluster_1_Services_ClientConfig
```

Run the **./install.sh /opt/hadoopclient** command and wait for the client installation to complete. The client is successfully installed if information similar to the following is displayed:

```
The component client is installed successfully
```



 NOTE

- If the `/opt/hadoopclient` directory has been used by the client of all or some installed services, use another directory when another client is installed.
- Delete the client installation directory to uninstall the client.
- To ensure that the client you install can only be used by you, add the `-o` parameter. That is, run the `./install.sh /opt/hadoopclient -o` command to install the client.
- If the NTP server is to be installed in **chrony** mode, ensure that the parameter **chrony** is added in the installation process, that is, run the command `./install.sh /opt/hadoopclient -o chrony` to install the client.
- Because HBase uses the Ruby syntax, if the installed client contains the HBase client, it is recommended that the client installation directory contain only uppercase letters, lowercase letters, digits, and `_-?.@+=` characters.
- If the client node is a server outside the cluster and cannot communicate with the service plane IP address of the active OMS node or cannot access port 20029 of the active OMS node, the client can be successfully installed but cannot be registered with the cluster and cannot be displayed on the GUI.

**Step 11** Log in to the client to check whether the client is successfully installed.

1. Run the `cd /opt/hadoopclient` command to go to the client installation directory.
2. Run the `source bigdata_env` command to configure the environment variables for the client.
3. If the cluster is in security mode, run the following command to set kinit authentication and enter the password for logging in to the client, In normal mode, user authentication is not required:

**kinit admin**

```
Password for admin@HADOOP.COM: #Enter the login password of user admin (this password is the same as the user password for cluster login).
```

4. Run the `klist` command to view and confirm authentication details.

```
Ticket cache: FILE:/tmp/krb5cc_0
```

```
Default principal: admin@HADOOP.COM
```

```
Valid starting Expires Service principal
04/09/13 18:22:35 04/10/13 18:22:29 krbtgt/HADOOP.COM@HADOOP.COM
```

 NOTE

- When kinit authentication is used, the ticket is stored in the `/tmp/krb5cc_uid` directory by default.  
*uid* indicates the ID of the user who logs in to the operating system. For example, if the UID of user **root** is **0**, the ticket generated for kinit authentication after user **root** logs in to the system is stored in the `/tmp/krb5cc_0` directory.
- If kinit authentication is used and the same user is used to log in to the operating system, there is a risk that tickets are overwritten. You can set the `-c cache_name` parameter to specify the ticket buffer location or set the `KRB5CCNAME` environment variable to avoid this problem.

**Step 12** After the cluster is reinstalled, the client that has been installed is no longer available. Perform the following operations to reinstall the client.

1. Log in to the node where the client is located as user **root**.
2. Run the following command to check the directory where the client is located. (In the following example, the client is located in the `/opt/hadoopclient` directory.)

```
ll /opt
```

```
drwxr-x---. 6 root root 4096 Dec 11 19:00 hadoopclient
drwxr-xr-x. 3 root root 4096 Dec 9 02:04 godi
drwx-----. 2 root root 16384 Nov 6 01:03 lost+found
drwxr-xr-x. 2 root root 4096 Nov 7 09:49 rh
```

3. Run the **mv** command to remove the directory where the client program is located and all files in this directory. (For example, remove the **/opt/hadoopclient** directory and all files in it.)

```
mv /opt/hadoopclient /tmp/clientbackup
```

4. Reinstall the client.

----End

## 12.9.1.2 Using a Client

### Scenario

After a client is installed, you can use shell commands on the client in an O&M scenario or service scenario, or use example projects on the client in an application development scenario.

Use a client in an O&M scenario or service scenario. For details about shell commands, see the .

### Prerequisites

- You have installed the client. For example, the installation directory is **/opt/Bigdata/client**.
- The component service user can be created by the MRS cluster administrator as required.

The keytab file must be downloaded for a **Machine-Machine** user. Change the password of the **Human-Machine** user at the first login.

### Procedure

**Step 1** Log in to the node where the client is installed as the client installation user.

**Step 2** Run the following command to go to the client installation directory:

```
cd /opt/Bigdata/client
```

**Step 3** Run the following command to configure environment variables:

```
source bigdata_env
```

**Step 4** If the cluster uses the Security Mode, run the following command to perform user authentication. If the cluster uses the Normal Mode, no user authentication is required.

```
kinit component service user
```

**Step 5** Run shell commands based on the actual service requirements.

The methods vary according to client type.

----End

### 12.9.1.3 Updating the Configuration of the Installed Client

#### Scenario

The cluster provides a client for you to connect to a server, view task results, or manage data. If you modify service configuration parameters on FusionInsight Manager and restart the service, you need to download and install the installed client again or use the configuration file to update the client.

#### Prerequisites

You have installed the client.

#### Procedure

##### Method 1:

- Step 1** Log in to FusionInsight Manager. Click the wanted cluster from the **Cluster** drop-down list..
- Step 2** Choose **More > Download Client > Configuration Files Only**.
- The generated compressed file contains the configuration files of all services.
- Step 3** Determine whether a configuration file needs to be generated on the cluster node.
- If yes, select **Save to Path**, and click **OK** to generate the client file. By default, the client file is generated in **/tmp/FusionInsight-Client** on the active management node. You can also store the client file in other directories, and user **omm** has the read, write, and execute permissions on the directories. Then, go to **Step 4**.
  - If no, click **OK**, specify a local save path, and download the complete client. Wait until the download is complete, and go to **Step 4**.
- Step 4** Use WinSCP to save the compressed file to the installation directory of the client as the client installation user, such as **/opt/hadoopclient**.
- Step 5** Decompress the software package.
- Run the following commands to enter into the directory where the client is installed, and decompress the file to a local directory. For example, the downloaded client file is **FusionInsight\_Cluster\_1\_Services\_Client.tar**.

```
cd /opt/hadoopclient
```

```
tar -xvf FusionInsight_Cluster_1_Services_Client.tar
```

- Step 6** Verify the software package.

Run the **sha256sum** command to verify the retrieved file. Check whether the command output is consistent with the information in the **sha256** file. Example command:

```
sha256sum -c  
FusionInsight_Cluster_1_Services_ClientConfig_ConfigFiles.tar.sha256
```

```
FusionInsight_Cluster_1_Services_ClientConfig_ConfigFiles.tar: OK
```

**Step 7** Decompress the package to obtain the configuration file.

```
tar -xvf FusionInsight_Cluster_1_Services_ClientConfig_ConfigFiles.tar
```

**Step 8** Run the following command in the client installation directory to update the client using the configuration file:

```
sh refreshConfig.sh Client installation directory Directory where the configuration file is located
```

For example, run the following command:

```
sh refreshConfig.sh /opt/hadoopclient /opt/hadoopclient/  
FusionInsight_Cluster_1_Services_ClientConfig_ConfigFiles
```

If the following information is displayed, the configurations have been updated successfully.

```
Succeed to refresh components client config.
```

----End

**Method 2:**

**Step 1** Log in to the client installation node as user **root**.

**Step 2** Go to the client installation directory, for example, **/opt/Bigdata/client** and run the following command to update the configuration file:

```
cd /opt/Bigdata/client
```

```
sh autoRefreshConfig.sh
```

**Step 3** Enter the username and password of the FusionInsight Manager administrator and the floating IP address of FusionInsight Manager.

**Step 4** Enter the names of the components whose configuration needs to be updated. Use commas (,) to separate the component names. Press **Enter** to update the configurations of all components if necessary.

If the following information is displayed, the configurations have been updated successfully.

```
Succeed to refresh components client config.
```

----End

## 12.9.2 Managing Mutual Trust Relationships Between Managers

### 12.9.2.1 Introduction to Mutual Trust Relationships Between Clusters

#### Function Description

By default, users of big data clusters in safe mode can only access resources in the cluster. In other clusters, they cannot perform identity authentication to access resources in safe mode.

## Features

- **Domain**

The usage range of users in each system is called a **domain**. Each Manager system must have a unique domain name. Cross-Manager access means users to be used across domains.
- **User Encryption**

Cross-Manager mutual trust relationships can be configured by using FusionInsight Manager. The current Kerberos server supports only **aes256-cts-hmac-sha1-96:normal** and **aes128-cts-hmac-sha1-96:normal**. Encryption types for encrypting cross-domain users cannot be changed.
- **User Authentication**

After cross-manager mutual trust is configured, if a user with the same name exists in the two systems and the user with the same name in the peer system has the permission to access a resource in the system, the current system user can access the remote resource.
- **Direct Mutual Trust**

When cross-cluster mutual trust relationships are built between two clusters, the system saves the mutual-trust receipts. Users can access the remote system through the mutual-trust receipts.

### 12.9.2.2 Changing Manager System Domain Name

#### Scenario

The usage range of users in each FusionInsight Manager is called a domain. Each system must have a unique domain name. The domain name of the FusionInsight Manager is generated during installation. To change the domain name to a specific domain name, run the FusionInsight Manager command.

---

#### NOTICE

- Changing the system domain name is a high-risk operation. Before performing operations in this section, ensure that the OMS data has been backed up by referring to [Backing Up Manager Data](#).
- 

#### Impact on the System

- During the configuration, all of the clusters need to be restarted and are unavailable during restart.
- During the configuration, the domain names will be changed, and the passwords of Kerberos administrator and OMS Kerberos administrator will be initialized. You need to use the default passwords and change the password. For details, see [User Information Overview](#). If a component running user whose password is generated randomly by the system is used for identity authentication, see [Exporting an Authentication Credential File](#) to download the keytab file again.
- After the system domain name is changed, passwords of the **admin** user, component running user, and the **Human-machine** user added by the MRS

cluster administrator before the domain name is changed will be reset to the same. Change the passwords. The reset password consists of two parts: one part is generated by the system and the other is set by the user. The system generating part is Admin@123, which is the default password. For details about the user-defined part, see descriptions of **Password Suffix** in [Table 12-53](#). For example, if the generated part is **Admin@123** and the user-defined part is **Admin@123**, the new password is **Admin@123Admin@123**.

- The new password must meet the password policies. To obtain the new **Human-machine** user password, log in to the active OMS as user **omm** and run the following script:

```
sh ${BIGDATA_HOME}/om-server/om/sbin/get_reset_pwd.sh passwd_suffix
user_name
```

- *passwd\_suffix* indicates the user setting part (**Admin@123** by default).
- *user\_name* is optional (**admin** by default).

For Example:

```
sh ${BIGDATA_HOME}/om-server/om/sbin/get_reset_pwd.sh Admin@123
```

To get the reset password after changing cluster domain name.

```
pwd_min_len : 8
pwd_char_types : 4
```

The password reset after changing cluster domain name is: "Admin@123Admin@123"

In this example, **pwd\_min\_len** and **pwd\_char\_types** indicate the minimum password length and number of password character types respectively defined in the password policies. **Admin@123Admin@123** indicates the **Human-Machine** user password after the system domain name is changed.

- The reset password after the inter-system domain name is changed consists of two parts: one part is generated by the system and the other is set by the user. The reset password must meet the password policy. In case of insufficient length, add one or multiple at-signs (@) between Admin@123 and user setting part. If there are five character types, add a space on the right of Admin@123.

For example, when the default user setting part and the default user password policy are used, and the password must contain at least eight characters of four types, the new password is **Admin@123Admin@123**. When the user setting part is Test@123 and default user password policy is used, the new password is **Admin@123Test@123**. The password contains 17 characters of four types. If the current password policy must be met, process the password according to [Table 12-52](#).

**Table 12-52** Password processing

Minimum Password Length	Number of Character Types	Password Policy Satisfaction	New Password
8 to 17 characters	4	Password policies are met.	Admin@123Test@123
18 characters	4	Add an at sign (@).	Admin@123@Test@123

Minimum Password Length	Number of Character Types	Password Policy Satisfaction	New Password
19 characters	4	Add two at signs (@).	Admin@123@@Test@123
8 to 18 characters	5	Add a space.	Admin@123 Test@123
19 characters	5	Add a space and an at sign (@).	Admin@123 @Test@123
20 characters	5	Add a space and two at signs (@).	Admin@123 @@Test@123

- After the system domain name is changed, download the **keytab** file for the **Machine-Machine** user added by the MRS cluster administrator before the domain name is changed.
- After the system domain name is changed, download and install the client again.

## Prerequisites

- You have specified service requirements and planned domain names for the systems.  
A domain name can contain only uppercase letters, digits, dots (.), and underscores (\_), and must start with a letter or a digit.
- **Running Status** of all services in the Manager clusters is **Normal**.
- The **acl.compare.shortName** parameter of the ZooKeeper service of all clusters in the Manager must be set to the default value **true**. Otherwise, change the value to **true** and restart the ZooKeeper service.

## Procedure

- Step 1** Log in to FusionInsight Manager of a cluster.
- Step 2** Choose **System > Permission > Domain and Mutual Trust**.
- Step 3** Change parameters.

**Table 12-53** Related Parameters

Parameter	Description
<b>Local Domain</b>	Set the value to the domain name of the system.

Parameter	Description
<b>Password Suffix</b>	<p>The user sets part of the <b>Human-Machine</b> user after password reset. The default value is <b>Admin@123</b>.</p> <p><b>NOTE</b></p> <p>This parameter is only changed <b>Local Domain</b> parameters to take effect. The following conditions must be met:</p> <ul style="list-style-type: none"><li>• The password ranges from 8 to 16 characters.</li><li>• The password must contain at least three types of the following: uppercase letters, lowercase letters, numbers, and the following special characters: `~!@#%&amp;*()-_+= []{};':&lt;.&gt;/?` and space.</li></ul>

**Step 4** Click **OK**. After the modification is complete, proceed with the subsequent steps. Do not perform the subsequent steps in advance.

**Step 5** Log in to the active management node as user **omm**.

**Step 6** Run the following command to restart the domain update configuration:

```
sh ${BIGDATA_HOME}/om-server/om/sbin/restart-RealmConfig.sh
```

The command is run successfully if the following information is displayed.

Modify realm successfully. Use the new password to log into FusionInsight again.

 **NOTE**

After restart, some hosts and services cannot be accessed and an alarm is generated. This problem can be automatically resolved in about 1 minute after **restart-RealmConfig.sh** is run.

**Step 7** Log in to the FusionInsight Manager as the reset user **admin** and password (for example, Admin@123Admin@123). On the FusionInsight Manager home page, click **\*\*\*** next to the name of the cluster to be operated and select **Restart**.

In the displayed confirmation dialog box, click **OK**.

In the displayed dialog box, click **OK**. Wait for a while until a message indicating that the operation is successful is displayed. Click **Finish**.

**Step 8** Log out from FusionInsight Manager and then log in to it again. If the login is successful, the configuration is successful.

**Step 9** Log in to the active management node as user **omm** and run the following command to update the job submission client configuration:

```
sh /opt/executor/bin/refresh-client-config.sh
```

----End

### 12.9.2.3 Configuring Cross-Manager Cluster Mutual Trust Relationships

#### Scenario

When two clusters in different security modes need to access each other's resources, you can set up a mutual trust system so that users of external systems can use the system.



The usage range of users in each system is called a **domain**. Each Manager system must have a unique domain name. Cross-Manager access means users to be used across domains.

#### NOTE

A maximum of 500 mutual trust clusters can be configured.

## Impact on the System

- After cross-Cluster mutual trust is configured, users of an external system can be used in the local system. You need to periodically check the user rights in the Manager system based on enterprise service and security requirements.
- When configuring cross-cluster mutual trust, you need to stop all clusters, which interrupts services.
- After cross-Cluster mutual trust is configured, each of the clusters trusting each other can add Kerberos internal users "*krbtgt/local cluster domain name@external cluster domain name*" and "*krbtgt/external cluster domain name@local cluster domain name*". The two users cannot be deleted. The default password is **Admin@123**. Based on enterprise service and security requirements, you need to change the password periodically. The passwords of the four users in the two systems trusting each other must be the same. For details, see [Changing the Password for a Component Running User](#). Connections of cross-Manager service applications may be affected during the password change.
- After configuring the cross-Cluster mutual trust relationship, download and install the client again for each cluster.
- After cross-Cluster mutual trust is configured, verify services. For information about how to access the resources in the remote system by using users in the local system, see [Assigning User Permissions After Cross-Cluster Mutual Trust Is Configured](#).

## Prerequisites

- You have specified service requirements and planned domain names for the systems. A domain name can contain only uppercase letters, digits, dots (.), and underscores (\_), and must start with a letter or a digit.
- Before configuring cross-Cluster mutual trust, ensure that the domain names of the two Manager systems are different. When an ECS or BMS cluster is created on MRS, a unique system domain name is randomly generated. Generally, you do not need to change the system domain name.
- Before cross-Cluster mutual trust is configured, ensure that the two systems do not have the same host name or the same IP address.
- Time of two systems configured trust relationships must be consistent and the Network Time Protocol (NTP) service in the two systems must use the same time source.
- **Running Status** of all services in the Manager clusters is **Normal**.
- The **acl.compare.shortName** parameter of the ZooKeeper service of all clusters in the Manager must be set to the default value **true**. Otherwise, change the value to **true** and restart the ZooKeeper service.

## Procedure

**Step 1** Log in to the FusionInsight Manager of one of the two systems to be configured with mutual trust.

Click **Stop** next to the cluster to be operated. Enter the administrator password. In the **Stop Cluster** dialog box that is displayed, click **OK**. Wait until the cluster is stopped.

**Step 2** Stop all clusters on the home page.

Click **Stop** next to the target cluster and select **Stop**. Enter the password. In the **Stop Cluster** dialog box that is displayed, click **OK**. Wait until the cluster is stopped.



**Step 3** Choose **System > Permission > Domain and Mutual Trust**.

**Step 4** Change the **Peer Mutual Trust Domain** parameter

**Table 12-54** Related Parameters

Parameters	Description
<b>realm_name</b>	Set the value to the domain name of the peer system.
<b>ip_port</b>	<p>Set the value to the KDC address of the peer system.</p> <p>The parameter value format is <i>IP address of the node where the Kerberos service of the mutual trust cluster is to be configured in the peer system:port</i>.</p> <ul style="list-style-type: none"> <li>In dual-plane networking, you need to enter the service IP address.</li> <li>If an IPv6 address is used, the IP address must be enclosed in square brackets ([ ]).</li> <li>Use a comma to separate the KDC addresses of the active and standby Kerberos services or multiple clusters in the peer system need to establish mutual trust with the local system.</li> <li>You can obtain the port number by viewing the <b>kdc_ports</b> parameter of the KrbServer service. The default value is 21732. You can obtain the IP address of the node where the service is deployed by clicking the <b>Instances</b> tab on the <b>KrbServer</b> service page and viewing the <b>Service IP Address</b> of the <b>KerberosServer</b> role.</li> </ul> <p>For example, if the Kerberos service is deployed on 10.0.0.1 and 10.0.0.2, to establish mutual trust with the local system, the corresponding parameter value is <b>10.0.0.1:21732,10.0.0.2:21732</b>.</p>

 NOTE

If you need to configure trust relationships for multiple Manager systems, click  to add a new project and set parameters. A maximum of 16 systems can be mutually trusted. Click  to delete redundant configurations.

**Step 5** Click **OK**.

**Step 6** Log in to the active management node using the active management IP address as user **omm**. Run the following command to update domain configuration:

```
sh ${BIGDATA_HOME}/om-server/om/sbin/restart-RealmConfig.sh
```

The command is run successfully if the following information is displayed:

```
Modify realm successfully. Use the new password to log into FusionInsight again.
```

After restart, some hosts and services cannot be accessed and an alarm is generated. This problem can be automatically resolved in about 1 minute after **restart-RealmConfig.sh** is run.

**Step 7** Log in to the FusionInsight Manager and start all clusters.

Click **\*\*\*** > **Start** next to the cluster to be operated. In the **Start Cluster** dialog box that is displayed, click **OK**. Wait until the cluster is started.

**Step 8** Log in to FusionInsight Manager of the other system and repeat the preceding operations.

----End

## 12.9.2.4 Assigning User Permissions After Cross-Cluster Mutual Trust Is Configured

### Scenario

After cross-Cluster mutual trust is configured, assign users the access permission for the systems so that the users can perform required service operations in the systems.

### Prerequisites


The mutual trust relationship between Manager systems has been configured.

### Procedure

**Step 1** Log in to FusionInsight Manager of local system.

**Step 2** Choose **System** > **Permission** > **User** to check whether the user who performs the service operation exists.

- If yes, go to **Step 3**.
- If no, go to **Step 4**.

**Step 3** Click  on the left of a specified user, check whether the permissions assigned for the user group where the user resides and the role meet the service requirements.

If not, create a role and bind the role to the user, or modify the permissions of the user group or role. For details, see [Configuring Permission](#).

- Step 4** Create the user required by the service and associate the required user group or role. For details, see [Creating a User](#).
- Step 5** Log in to FusionInsight Manager of remote system and repeat [Step 2](#) to [Step 4](#) to create the same user as that in cluster A and assign required permissions.

----End

## 12.9.3 Configuring Periodical Alarm and Audit Information Backup

### Scenario

Modify the related configuration file to periodically back up the alarm, audit information of FusionInsight Manager and service audit information of to the specified storage location.

The backup can be performed using FTP or SFTP. FTP does not encrypt data, which may cause potential security risks. Therefore, SFTP is recommended.

### Procedure

- Step 1** Log in to the active management node using the active management IP address as user **omm**.

 **NOTE**

Perform this operation only on the active management node. This operation is not supported on the standby management node.

- Step 2** Run the following command to go to the related directory:

```
cd ${BIGDATA_HOME}/om-server/om/sbin
```

- Step 3** Run the following command to configure periodically the alarm, audit information of FusionInsight Manager and service audit information backup:

```
./setNorthBound.sh -t Information type -i Remote server IP address -p SFTP or FTP port used by the server -u Username -d Save path -c Interval (minute) -m Number of information records in each file -s Flag for enabling or disabling backup -e Specified protocol
```

Example:

```
./setNorthBound.sh -t alarm -i 10.0.0.10 -p 22 -u sftpuser -d /tmp/ -c 10 -m 100 -s true -e sftp
```

This script will modify the alarm information backup configuration file **alarm\_collect\_upload.properties**. The file save path is **\${BIGDATA\_HOME}/om-server/tomcat/webapps/web/WEB-INF/classes/config**.

```
./setNorthBound.sh -t audit -i 10.0.0.10 -p 22 -u sftpuser -d /tmp/ -c 10 -m 100 -s true -e sftp
```

This script will modify the audit information backup configuration file **audit\_collect\_upload.properties**. The file save path is `${BIGDATA_HOME}/om-server/tomcat/webapps/web/WEB-INF/classes/config`.

```
./setNorthBound.sh -t service_audit -i 10.0.0.10 -p 22 -u sftpuser -d /tmp/ -c 10 -m 100 -s true -e sftp
```

This script will modify the service audit information backup configuration file **service\_audit\_collect\_upload.properties**. The file save path is `${BIGDATA_HOME}/om-server/tomcat/webapps/web/WEB-INF/classes/config`.

**Step 4** Enter the password as prompted. The password is encrypted and saved in the configuration file.

Please input sftp/ftp server password:

**Step 5** If the following information is displayed, the operation is successful. The configuration file will be automatically synchronized to the standby management node.

```
execute command syncfile successfully.  
Config Succeed.
```

----End

## 12.9.4 Modifying the Manager Routing Table

### Scenario

After the FusionInsight Manager is installed, the system automatically creates two pieces of routing information on the active management node. Run the **ip rule list** command to view the routing information, as shown in the following example:

```
0: from all lookup local  
32764: from all to 10.10.100.100 lookup ntp_rt #FusionInsight Manager NTP routing information created  
by the system. The information is not displayed when no external NTP clock source is configured.  
FusionInsight Manager  
from 1El Managemr_rt #FusionInsight Manager routing information created by the system  
32766: from all lookup main  
32767: from all lookup default
```

#### NOTE

If the external NTP server has not been configured, only the OM routing information **om\_rt** will be created.

When the routing information created by the FusionInsight Manager system conflicts with the routing information of the enterprise, use the **autoroute.sh** tool to disable or enable routes created by FusionInsight Manager.

### Impact on the System

After the routing information created by the FusionInsight Manager system is disabled and before the new routing information is set, FusionInsight Manager cannot be accessed but operating of the cluster will not be affected.

### Prerequisites

The Manager has already been installed.

## Disable the routing information created by the system.

- Step 1** Log in to the active management node as user **omm**. Run the following commands to disable the routing information created by the system:

```
cd ${BIGDATA_HOME}/om-server/om/sbin
```

```
./autoroute.sh disable
```

```
Deactivating Route.  
Route operation (disable) successful.
```

- Step 2** Run the following command to view the execution result:

```
ip rule list
```

```
0: from all lookup local  
32766: from all lookup main  
32767: from all lookup default
```

- Step 3** Run the following command and enter the password of user **root** to switch to user **root**:

```
su - root
```

- Step 4** Run the following commands to manually create *WS floating IP address* routing information:

```
ip route add WS floating IP address Network segment number/WS floating IP address subnet mask scope link src WS floating IP address dev WS floating IP address NIC table om_rt
```

```
ip route add default via WS floating IP address gateway dev WS floating IP address NIC table om_rt
```

```
ip rule add from WS floating IP address table om_rt
```

For example,

```
ip route add 192.168.0.0/255.255.255.0 scope link src 192.168.0.117 dev eth0:ws table om_rt
```

```
ip route add default via 192.168.0.254 dev eth0:ws table om_rt
```

```
ip rule add from 192.168.0.117 table om_rt
```

### NOTE

If the IP address mode of the current network is IPv6, run the **ip -6 route add** command.

- Step 5** Run the following commands to manually create *NTP service* routing information (Skip this step when no external NTP clock source is configured.):

```
ip route add default via NtpIP address gateway dev NIC of the local host IP address table ntp_rt
```

```
ip rule add to NTP IP address table ntp_rt
```

*NIC of the local host IP address* indicates the NIC that can interwork with the network segment where the NTP server is located.

For example,

```
ip route add default via 10.10.100.254 dev eth0 table ntp_rt
```

```
ip rule add to 10.10.100.100 table ntp_rt
```

- Step 6** Run the following command to view the execution result. For example, if routing information of which the routing table names are **om\_rt** and **ntp\_rt** is generated, the operation is successful.

```
ip rule list
```

```
0: from all lookup local
32764: from all to 10.10.100.100 lookup ntp_rt #The information is not displayed when no external NTP
clock source is configured.
32765: from 192.168.0.117 lookup om_rt
32766: from all lookup main
32767: from all lookup default
```

```
----End
```

## Enable the routing information created by the system.

- Step 1** Log in to the active management node as user **omm**.
- Step 2** Run the following commands to enable the routing information created by the system:

```
cd ${BIGDATA_HOME}/om-server/om/sbin
```

```
./autoroute.sh enable
```

```
Activating Route.
Route operation (enable) successful.
```

- Step 3** Run the following command to view the execution result. For example, if routing information of which the routing table names are **ntp\_rt** and **om\_rt** is generated, the operation is successful.

```
ip rule list
```

```
0: from all lookup local
32764: from all to 10.10.100.100 lookup ntp_rt #The information is not displayed when no external NTP
clock source is configured.
32765: from 192.168.0.117 lookup om_rt
32766: from all lookup main
32767: from all lookup default
```

```
----End
```

## 12.9.5 Switching to Maintenance Mode

### Scenario

FusionInsight Manager allows you to set clusters, services, hosts, or OMSs to the maintenance mode. In this way, objects in the maintenance mode do not report alarms. This prevents the system from generating a large number of meaningless alarms during maintenance and changes such as upgrade, which affects O&M personnel's judgment on the cluster status.

- Cluster maintenance mode

If the cluster is not officially brought online or is temporarily offline for O&M operations (for example, non-rolling upgrade), you can set the entire cluster to the maintenance mode.

- **Service maintenance mode**  
When maintaining a specific service (for example, performing commissioning operations that may affect services, such as restarting service instances in batches, powering on or off nodes related to the service, or repairing the service), you can configure only the involved services to the maintenance mode.
- **Host maintenance mode**  
When performing maintenance operations on a host (for example, powering on or off a node, isolating a host, reinstalling a host, upgrading the OS, or replacing nodes), you can set the involved hosts to the maintenance mode.
- **OMS maintenance mode**  
You can set the OMS node to the maintenance mode when restarting, replacing, or repairing the OMS node.

## Impact on the System

In maintenance mode, the alarms that are not caused by maintenance operations are also suppressed. The alarms can be reported only after the system exits the maintenance mode. Therefore, exercise caution when setting the maintenance mode.



## Procedure

**Step 1** Log in to FusionInsight Manager.




**Step 2** Set the maintenance mode.

Determine the object for which maintenance mode needs to be configured based on the actual operation scenario. For details, see [Table 12-55](#).


**Table 12-55** Switching to maintenance mode

Scenario	Procedure
Configuring a cluster to enter maintenance mode	<ol style="list-style-type: none"> <li>1. On the home page, click  next to the target cluster name and click <b>Enter Maintenance Mode</b>.</li> <li>2. In the dialog box that is displayed, click <b>OK</b>. After the cluster enters maintenance mode, the status of the cluster is displayed as . After maintenance is complete, click <b>Exit Maintenance Mode</b>. The cluster exits maintenance mode.</li> </ol>



Scenario	Procedure
Configuring services to enter maintenance mode	<ol style="list-style-type: none"> <li>1. On the management page, choose <b>Cluster</b> &gt; <i>Name of the desired cluster</i> &gt; <b>Services</b> &gt; <i>Service name</i>.</li> <li>2. On the service details page, choose <b>More</b> &gt; <b>Enter Maintenance Mode</b>.</li> <li>3. In the dialog box that is displayed, click <b>OK</b>. After a service enters maintenance mode, the status of the service in the service list is displayed as . After maintenance is complete, click <b>Exit Maintenance Mode</b>. The service exits the maintenance mode.</li> </ol> <p><b>NOTE</b> When configuring a service to enter the maintenance mode, you are advised to set other upper-layer services that depend on the service to the maintenance mode.</p>
Configuring a host to enter maintenance mode	<ol style="list-style-type: none"> <li>1. Click <b>Hosts</b> on the management page.</li> <li>2. On the host page, select the target host and choose <b>More</b> &gt; <b>Enter Maintenance Mode</b>.</li> <li>3. In the dialog box that is displayed, click <b>OK</b>. After the host enters maintenance mode, the status of the host in the host list is displayed as . After maintenance is complete, choose <b>More</b> &gt; <b>Exit Maintenance Mode</b>. The host exits maintenance mode.</li> </ol>
Configuring the OMS to enter maintenance mode	<ol style="list-style-type: none"> <li>1. On the management page, choose <b>System</b> &gt; <b>OMS</b> &gt; <b>Enter Maintenance Mode</b>.</li> <li>2. In the dialog box that is displayed, click <b>OK</b>. After the OMS enters maintenance state, the OMS status is displayed as . After maintenance is complete, click <b>Exit Maintenance Mode</b>. The OMS exits maintenance mode.</li> </ol>

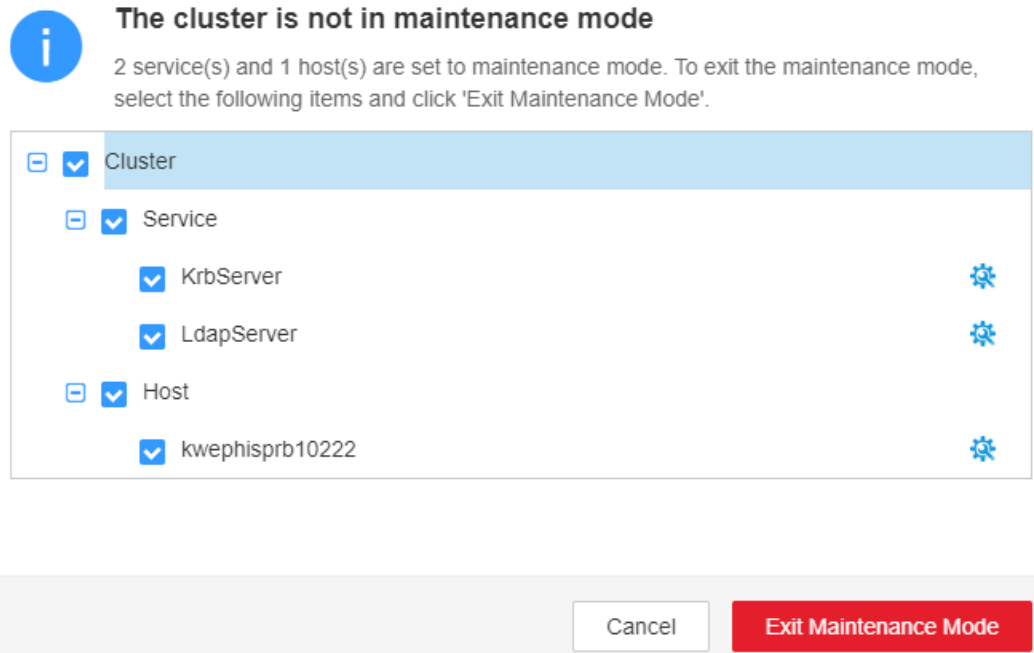
**Step 3** View the cluster maintenance view.

On the home page of the management page, click  next to the name of the target cluster and click **O&M View**. In the displayed window, view the services and hosts in maintenance mode in the cluster.

After the maintenance is complete, you can select services and hosts in batches in the maintenance mode view and click **Exit Maintenance Mode** to exit the maintenance mode in batches.

**Figure 12-19** Exiting maintenance mode in batches

### Maintenance Mode View



----End

## 12.9.6 Routine Maintenance

To ensure a long-term proper and stable running of the system, MRS cluster administrators or maintenance engineers need to check the items listed in [Table 12-56](#) periodically and rectify faults based on the check results. It is recommended that system administrators record the result in each task scenario and sign off based on the enterprise management regulations.

**Table 12-56** Check items

Routine Maintenance Period	Task	Routine Maintenance Content
Every day	Checking the cluster service status	<ul style="list-style-type: none"> <li>• Check whether the running status, and configuration status of each service are normal and whether the status icons are in green.</li> <li>• Check whether the running status, and configuration status of the role instances of each service are normal and whether the status icons are in green.</li> <li>• Check whether the active/standby status of role instances of each service can be properly displayed.</li> <li>• Check whether the <b>Dashboard</b> results of services and role instances are normal.</li> </ul>
	Checking the cluster host status	<ul style="list-style-type: none"> <li>• Check whether the running status of each host is normal and whether the status icon is in green.</li> <li>• Check the current disk usage, memory usage, and CPU usage of each host. Check whether the current memory usage and CPU usage are ascending.</li> </ul>
	Checking the cluster alarm information	Check whether there are alarms generated in the previous day and automatically cleared.
	Checking the cluster audit information	Check whether there are <b>Critical</b> and <b>Major</b> operations performed in the previous day and whether the operations are valid.
	Checking the cluster backup	Check whether the OMS, LDAP, DBService, and NameNodeOMS, LDAP, and DBService were automatically backed up in the previous day.
	Checking the health check results	Perform the health check on FusionInsight Manager, and download the health check report to check whether any exception exists in the current cluster. You are advised to enable the automatic health check, export the latest cluster health check result, and repair unhealthy items based on the result.

Routine Maintenance Period	Task	Routine Maintenance Content
	Checking the network communication	Check the cluster network running status and check whether delay exists in the network communication between nodes.
	Checking the storage status	Check whether the total amount of cluster data storage increases suddenly. <ul style="list-style-type: none"> <li>● Check whether the disk usage is reaching the threshold, and find the causes, such as whether there is junk data or cold data needs to be deleted.</li> <li>● Check whether the services are increasing and whether the disk partitions need to be expanded.</li> </ul>
	Checking logs	<ul style="list-style-type: none"> <li>● Check whether any failed or suspended MapReduce or Spark job exists, view the <b>/tmp/logs/\${username}/logs/\${application id}</b> log file in HDFS, and rectify the fault.</li> <li>● Check the Yarn job logs, view the logs recording failed or suspended jobs, and delete the duplicate data.</li> <li>● Check the worker logs of Storm.</li> <li>● Back up logs to the storage server.</li> </ul>
Every week	Managing users	Check whether the user passwords are about to expire and notify users to change their passwords. To change the password of a <b>Machine-Machine</b> user, the keytab file needs to be downloaded again.
	Analyzing alarms	Export the alarms generated in a specified period and analyze them.
	Scanning disks	Check the disk health status. You are advised to use professional disk health check tools to perform the check.
	Collecting statistics of storage	Check the cluster node disk data in batches and check whether the data is evenly stored. Select the disks where the data amount is too large or too small and check whether the disks are normal.
	Recording changes	Arrange and record the operations on cluster configuration parameters and files to provide references for fault analysis and rectification.

Routine Maintenance Period	Task	Routine Maintenance Content
Every month	Analyzing logs	<ul style="list-style-type: none"> <li>Collect and analyze the hardware logs of cluster node servers, such as the BMC system logs.</li> <li>Collect and analyze the OS logs of cluster node servers.</li> <li>Collect and analyze the cluster logs.</li> </ul>
	Diagnosing the network	Analyze the cluster network health status.
	Managing hardware	Check the equipment rooms where the devices are running and clean the devices.

## 12.10 Log Management

### 12.10.1 About Logs

#### Log Description

The log file path of the MRS cluster is `/var/log/Bigdata`. The following table lists the log types.

**Table 12-57** Log types

Log Type	Description
Installation logs	Installation logs record information about FusionInsight Manager, cluster, and service installation to help users locate installation errors.
Run logs	Run logs record the running track information, debugging information, status changes, potential problems, and error information generated during the running of services.
Audit logs	Audit logs record information about users' activities and operation instructions, which can be used to locate fault causes in security events and determine who are responsible for these faults.

The following table lists the MRS log directories.

**Table 12-58** Log directories

Directory	Log
/var/log/Bigdata/audit	Component audit log.
/var/log/Bigdata/controller	Log collecting script log. Controller process log. Controller monitoring log.
/var/log/Bigdata/dbservice	DBService log.
/var/log/Bigdata/flume	Flume log.
/var/log/Bigdata/hbase	HBase log.
/var/log/Bigdata/hdfs	HDFS log.
/var/log/Bigdata/hive	Hive log.
/var/log/Bigdata/httpd	httpd log.
/var/log/Bigdata/hue	Hue log.
/var/log/Bigdata/kerberos	Kerberos log.
/var/log/Bigdata/ldapclient	LDAP client log.
/var/log/Bigdata/ldapserver	LDAP server log.
/var/log/Bigdata/loader	Loader log.
/var/log/Bigdata/logman	logman script log management log.
/var/log/Bigdata/mapreduce	MapReduce log.
/var/log/Bigdata/nodeagent	NodeAgent log.
/var/log/Bigdata/okerberos	OMS Kerberos log.
/var/log/Bigdata/oldapserver	OMS LDAP log.
/var/log/Bigdata/ metric_agent	Run log file of MetricAgent.
/var/log/Bigdata/omm	oms: complex event processing log, alarm service log, HA log, authentication and authorization management log, and monitoring service run log of the omm server. oma: installation log and run log of the omm agent. core: dump log generated when the omm agent and the HA process are suspended.
/var/log/Bigdata/spark2x	Spark2x log.
/var/log/Bigdata/sudo	Log generated when the <b>sudo</b> command is executed by user <b>omm</b> .

Directory	Log
/var/log/Bigdata/timestamp	Time synchronization management log.
/var/log/Bigdata/tomcat	Tomcat log.
/var/log/Bigdata/watchdog	Watchdog log.
/var/log/Bigdata/yarn	YARN log.
/var/log/Bigdata/zookeeper	ZooKeeper log.
/var/log/Bigdata/oozie	Oozie log.
/var/log/Bigdata/kafka	Kafka log.
/var/log/Bigdata/storm	Storm log.
/var/log/Bigdata/upgrade	OMS upgrade log file.
/var/log/Bigdata/update-service	Upgrade service logs.

 **NOTE**

After the multi-instance function is enabled, if the MRS cluster administrator adds multiple HBase, Hive, and Spark service instances, the log description, log level, and log format of the newly added service instances are the same as those of the original service logs. Service instance logs are stored separately in the **/var/log/Bigdata/*servicenameN*** directory. The audit logs of the HBase and Hive service instances are stored in the **/var/log/Bigdata/audit/*servicenameN*** directory. For example, the logs of HBase1 are stored in the **/var/log/Bigdata/hbase1** and **/var/log/Bigdata/audit/hbase1** directories.

## Installation Logs.

**Table 12-59** Installation logs

Installation Log	Description
Configuration log	Records information about the configuration process before the installation.
FusionInsight Manager installation log	Records information about the two-node FusionInsight Manager installation.
Cluster installation log	Records information about the cluster installation.

## Run Logs

**Table 12-60** describes the running information recorded in run logs.

**Table 12-60** Running information

Run Log	Description
Installation preparation log	Records information about preparations for the installation, such as the detection, configuration, and feedback operation information.
Process startup log	Records information about the commands executed during the process startup.
Process startup exception log	Records information about exceptions during process startup, such as dependent service errors and insufficient resources.
Process run log	Records information about the process running track information and debugging information, such as function entries and exits as well as cross-module interface messages.
Process running exception log	Records errors that cause process running errors, for example, the empty input objects or encoding or decoding failure.
Process running environment log	Records information about the process running environment, such as resource status and environment variables.
Script log	Records information about the script execution process.
Resource reclamation log	Records information about the resource reclaiming process.
Uninstallation clearing logs	Records information about operations performed during service uninstallation, such as directory deletion and execution time

## Audit Logs

Audit information recorded in audit logs includes FusionInsight Manager audit information and component audit information.



**Table 12-61** Audit information of FusionInsight Manager

Operation Type	Operation
User management	Creating a user. Modifying a user. Deleting a user. Creating a user group. Modifying a user group. Deleting a group. Adding a role. Changing the user's roles. Deleting a role. Changing a password policy. Changing a password. Resetting a password. Logging in. Logging out. Unlocking the screen. Downloading the authentication credential. Unauthorized operation. Unlocking a user account. Locking a user account. Locking the screen. Exporting a user. Exporting a user group. Exporting a role.

Operation Type	Operation
Cluster	<p>Starting a cluster.</p> <p>Stopping a cluster.</p> <p>Restarting a cluster.</p> <p>Performing a rolling restart of a cluster.</p> <p>Restarting all expired instances.</p> <p>Saving configurations.</p> <p>Synchronizing cluster configurations.</p> <p>Customizing cluster monitoring indicators.</p> <p>Configuring monitoring dump.</p> <p>Saving monitoring thresholds.</p> <p>Downloading a client configuration file.</p> <p>Configuring the northbound Syslog interface.</p> <p>Configuring the northbound SNMP interface.</p> <p>Clearing alarms using SNMP.</p> <p>Adding a trap target using SNMP.</p> <p>Deleting a trap target using SNMP.</p> <p>Checking alarms using SNMP.</p> <p>Synchronizing alarms using SNMP.</p> <p>Creating a threshold template.</p> <p>Deleting a threshold template.</p> <p>Applying a threshold template.</p> <p>Saving cluster monitoring configurations.</p> <p>Exporting configurations.</p> <p>Importing cluster configurations.</p> <p>Exporting an installation template.</p> <p>Modifying a threshold template.</p> <p>Canceling the application of a threshold template.</p> <p>Masking an alarm.</p> <p>Sending an alarm.</p> <p>Changing the OMS database password.</p> <p>Changing the component database password.</p> <p>Restarting OMM and Controller.</p> <p>Starting the health check of a cluster.</p> <p>Importing a certificate file.</p> <p>Configuring SSO information.</p> <p>Deleting historical health check reports.</p> <p>Modifying cluster properties.</p>

Operation Type	Operation
	<p>Running maintenance commands in synchronous mode.</p> <p>Running maintenance commands in asynchronous mode.</p> <p>Customizing report monitoring indicators.</p> <p>Exporting report monitoring data.</p> <p>Running a command in asynchronous mode using SNMP.</p> <p>Restarting the web service.</p> <p>Customizing monitoring indicators for static resource pools.</p> <p>Exporting monitoring data of a static resource pool.</p> <p>Customizing dashboard monitoring indicators.</p> <p>Stopping a task.</p> <p>Restoring configurations.</p> <p>Modifying domain and trust relationship configurations.</p> <p>Modifying system parameters.</p> <p>Making a cluster enter the maintenance mode.</p> <p>Making a cluster exit the maintenance mode.</p> <p>Making OMS enter the maintenance mode.</p> <p>Making OMS exit the maintenance mode.</p> <p>Making services in a cluster exit the maintenance mode in batches.</p> <p>Modifying OMS configurations.</p> <p>Enabling threshold alarms.</p> <p>Synchronizing all cluster configurations.</p>

Operation Type	Operation
Service	<p>Starting a service.</p> <p>Stopping a service.</p> <p>Synchronizing service configurations.</p> <p>Refreshing a service queue.</p> <p>Customizing service monitoring indicators.</p> <p>Restarting a service.</p> <p>Performing a rolling service restart</p> <p>Exporting service monitoring data.</p> <p>Importing service configuration data.</p> <p>Starting the health check of a service.</p> <p>Configuring a service.</p> <p>Uploading a configuration file.</p> <p>Downloading a configuration file.</p> <p>Synchronizing instance configurations.</p> <p>Commissioning an instance.</p> <p>Decommissioning an instance.</p> <p>Starting an instance.</p> <p>Stopping an instance.</p> <p>Customizing instance monitoring indicators.</p> <p>Restarting an instance.</p> <p>Performing a rolling restart of an instance.</p> <p>Exporting instance monitoring data.</p> <p>Importing instance configuration data.</p> <p>Creating an instance group.</p> <p>Modifying an instance group.</p> <p>Deleting an instance group.</p> <p>Moving an instance to another instance group.</p> <p>Making a service enter the maintenance mode.</p> <p>Making a service exit the maintenance mode.</p> <p>Changing the name of a service.</p> <p>Modifying service association.</p> <p>Downloading monitoring data.</p> <p>Masking alarms.</p> <p>Unmasking alarms.</p> <p>Exporting report data of a service.</p> <p>Adding custom parameters for a report.</p> <p>Modifying custom parameters of a report.</p> <p>Deleting custom parameters of a report.</p>

Operation Type	Operation
	Switching over control nodes. Adding a mount table. Modifying a mount table.
Host	Setting a node rack. Starting all roles. Stopping all roles. Isolating a host. Canceling isolation of a host. Customizing host monitoring indicators. Exporting host monitoring data. Making a host enter the maintenance mode. Making a host exit the maintenance mode. Exporting basic host information. Exporting host distribution report data. Exporting host trend report data. Exporting host cluster report data. Exporting report data of a service. Customizing host cluster monitoring indicators. Customizing host cluster trend monitoring indicators.
Alarm	Exporting alarms. Clearing alarms. Exporting events. Clearing alarms in batches.
Log collection	Collecting log files. Downloading log files. Collecting service stack information. Collecting instance stack information. Preparing service stack information. Preparing instance stack information. Clearing service stack information. Clearing instance stack information.
Audit log	Modifying audit dump configurations. Exporting audit logs.

Operation Type	Operation
Data backup and restoration	Creating a backup task. Executing a backup task. Executing backup tasks in batches. Stopping a backup task. Deleting a backup task. Modifying a backup task. Locking a backup task. Unlocking a backup task. Creating a restoration task. Executing a restoration task. Stopping a restoration task. Retrying a restoration task. Deleting a restoration task.

Operation Type	Operation
Multi-tenant	<p>Saving static configurations.</p> <p>Adding a tenant.</p> <p>Deleting a tenant.</p> <p>Associating a service with a tenant.</p> <p>Deleting a service from a tenant.</p> <p>Configuring resources.</p> <p>Creating a resource.</p> <p>Deleting a resource.</p> <p>Adding a resource pool.</p> <p>Modifying a resource pool.</p> <p>Deleting a resource pool.</p> <p>Restoring tenant data.</p> <p>Modifying global configurations of a tenant.</p> <p>Modifying queue configurations of a capacity scheduler.</p> <p>Modifying queue configurations of a super scheduler.</p> <p>Modifying resource distribution of a capacity scheduler.</p> <p>Clearing resource distribution of a capacity scheduler.</p> <p>Modifying resource distribution of a super scheduler.</p> <p>Clearing resource distribution of a super scheduler.</p> <p>Adding a resource catalog.</p> <p>Modifying a resource catalog.</p> <p>Deleting a resource catalog.</p> <p>Customizing tenant monitoring indicators.</p>

Operation Type	Operation
Health check	<ul style="list-style-type: none"> <li>Starting the health check of a cluster.</li> <li>Starting the health check of a service.</li> <li>Starting the health check of a host.</li> <li>Starting the health check of OMS.</li> <li>Starting system health check.</li> <li>Updating the health check configuration.</li> <li>Exporting health check reports.</li> <li>Exporting health check results of a cluster.</li> <li>Exporting health check results of a service.</li> <li>Exporting health check results of a host.</li> <li>Deleting historical health check reports.</li> <li>Exporting historical health check reports.</li> <li>Downloading a health check report.</li> </ul>

**Table 12-62** Component audit information

Audit Log	Operation Type	Operation
ClickHouse audit log	Maintenance management	<ul style="list-style-type: none"> <li>Granting permissions</li> <li>Revoking permissions</li> <li>Authentication and login information</li> </ul>
	Service operation	<ul style="list-style-type: none"> <li>Creating databases or tables</li> <li>Inserting, deleting, querying, and migrating data</li> </ul>
DBService audit log	Maintenance management	<ul style="list-style-type: none"> <li>Performing backup restoration operations.</li> </ul>
HBase audit logs	DDL (data definition) statement	<ul style="list-style-type: none"> <li>Creating a table.</li> <li>Deleting a table.</li> <li>Modifying a table.</li> <li>Adding a column family.</li> <li>Modifying a column family.</li> <li>Deleting a column family.</li> <li>Enabling a table.</li> <li>Disabling a table.</li> <li>Modifying user information.</li> <li>Changing a password.</li> <li>Logging in.</li> </ul>



Audit Log	Operation Type	Operation
	DML (data operation) statement	Putting data (to the <b>hbase:meta</b> , <b>_ctmeta_</b> , and <b>hbase:acl</b> tables). Deleting data (from the <b>hbase:meta</b> , <b>_ctmeta_</b> , and <b>hbase:acl</b> tables). Checking and importing data (for the <b>hbase:meta</b> , <b>_ctmeta_</b> , and <b>hbase:acl</b> tables). Checking and deleting data (the <b>hbase:meta</b> , <b>_ctmeta_</b> , and <b>hbase:acl</b> tables).
	Permission control	Assigning permissions users. Canceling user authorization.
HDFS audit logs	Rights management	File/Folder access permission. File/folder owner information.
	File operation	Creating a folder. Creating a file. Opening a file. Appending file content. Changing a file name. Deleting a file or folder. Setting time property of a file. Setting the number of file copies. Merging files. Checking the file system. File link.
Hive audit logs	Metadata operation	Defining metadata, such as creating databases and tables. Deleting metadata, such as deleting databases and tables. Modifying metadata, such as adding columns and renaming tables. Importing and exporting metadata.
	Data maintenance	Loading data to a table. Inserting data into a table.
	Rights management	Creating or deleting a role. Granting/Reclaiming roles. Granting/Reclaiming permissions.
Hue audit log	Service startup	Starting Hue.

Audit Log	Operation Type	Operation
	User operation	User login. User logout.
	Task operations	Creating a task. Modifying a task. Deleting a task. Submitting a task. Saving a task. Updating the status of a task.
KrbServer audit log	Maintenance management	Changing the password of a Kerberos account. Adding a Kerberos account. Deleting a Kerberos account. Authenticating users.
LdapServer audit log	Maintenance management	Adding an operating system user. Adding a user group. Adding a user to user group. Deleting a user. Deleting a group.
Loader audit logs	Security management	User login.
	Metadata management	Querying connector information. Querying a framework. Querying step information.
	Data source connection management	Querying a data source connection. Adding a data source connection. Updating a data source connection. Deleting a data source connection. Activating a data source connection. Disabling a data source connection.

Audit Log	Operation Type	Operation
	Job management	Querying a job. Creating a job. Updating a job. Deleting a job. Activating a job. Disabling a job. Querying all execution records of a job. Querying the latest execution record of a job. Submitting a job. Stopping a job.
MapReduce audit log	Application running	Starting a Container request. Stopping a Container request. After Container request is completed, the status of the request is displayed as succeeded. After Container request is completed, the status of the request is displayed as failed. After Container request is completed, the status of the request is displayed as suspended. Submitting a task. Ending a task.
Oozie audit log	Task management	Submitting a task. Starting a task. Killing a task. Suspending a task. Resuming a task. Running a task again.
Spark2x audit logs	Metadata operations	Defining metadata, such as creating databases and tables. Deleting metadata, such as deleting databases and tables. Modifying metadata, such as adding columns and renaming tables. Importing and exporting metadata.
	Data maintenance	Loading data to a table Inserting data into a table

Audit Log	Operation Type	Operation
Storm audit log	Nimbus	Submitting a topology. Stopping a topology. Reallocating a topology. Deactivating a topology. Activating a topology.
	UI	Stopping a topology. Reallocating a topology. Deactivating a topology. Activating a topology.
Yarn audit logs	Job submission	Submits a job to a queue.
ZooKeeper audit logs	Rights management	Setting access permission to Znode.
	Znode operation	Creating Znodes. Deleting Znodes. Configuring ZNODE dataZnode

FusionInsight Manager audit logs are stored in the database. You can view and export the audit logs on the **Audit** page.

The following table lists the directories to store component audit logs. Audit log files of some components are stored in **/var/log/Bigdata/audit**, such as HDFS, HBase, MapReduce, Hive, Hue, YARN, Redis, Storm, and ZooKeeper. The component audit logs are automatically compressed and backed up to **/var/log/Bigdata/audit/bk** at 03: 00 every day. A maximum of latest 90 compressed backup files are retained, and the backup time cannot be changed. Configure the number of reserved audit log files. For details, see [Configuring the Number of Local Backup Audit Log Files](#).

Audit log files of other components are stored in the component log directory.

**Table 12-63** Directory for storing component audit logs

Component	Audit Log Directory
DBService	/var/log/Bigdata/audit/dbservice/dbservice_audit.log

Component	Audit Log Directory
HBase	/var/log/Bigdata/audit/hbase/hm/hbase-audit-hmaster.log /var/log/Bigdata/audit/hbase/hm/hbase-ranger-audit-hmaster.log /var/log/Bigdata/audit/hbase/rs/hbase-audit-regionserver.log /var/log/Bigdata/audit/hbase/rs/hbase-ranger-audit-regionserver.log /var/log/Bigdata/audit/hbase/rt/hbase-audit-restserver.log /var/log/Bigdata/audit/hbase/ts/hbase-audit-thriftserver.log
HDFS	/var/log/Bigdata/audit/hdfs/nn/hdfs-audit-namenode.log /var/log/Bigdata/audit/hdfs/nn/ranger-plugin-audit.log /var/log/Bigdata/audit/hdfs/dn/hdfs-audit-datanode.log /var/log/Bigdata/audit/hdfs/jn/hdfs-audit-journalnode.log /var/log/Bigdata/audit/hdfs/zkfc/hdfs-audit-zkfc.log /var/log/Bigdata/audit/hdfs/httpfs/hdfs-audit-httpfs.log /var/log/Bigdata/audit/hdfs/router/hdfs-audit-router.log
Hive	/var/log/Bigdata/audit/hive/hiveserver/hive-audit.log /var/log/Bigdata/audit/hive/hiveserver/hive-rangeraudit.log /var/log/Bigdata/audit/hive/metastore/metastore-audit.log /var/log/Bigdata/audit/hive/webhcat/webhcat-audit.log
Hue	/var/log/Bigdata/audit/hue/hue-audits.log
Kafka	/var/log/Bigdata/audit/kafka/audit.log
Loader	/var/log/Bigdata/loader/audit/default.audit
Mapreduce	/var/log/Bigdata/audit/mapreduce/jobhistory/mapred-audit-jobhistory.log
Oozie	/var/log/Bigdata/audit/oozie/oozie-audit.log
Spark2x	/var/log/Bigdata/audit/spark2x/jdbcserver/jdbcserver-audit.log /var/log/Bigdata/audit/spark2x/jdbcserver/ranger-audit.log /var/log/Bigdata/audit/spark2x/jobhistory/jobhistory-audit.log
Storm	/var/log/Bigdata/audit/storm/logviewer/audit.log /var/log/Bigdata/audit/storm/nimbus/audit.log /var/log/Bigdata/audit/storm/supervisor/audit.log /var/log/Bigdata/audit/storm/ui/audit.log
Yarn	/var/log/Bigdata/audit/yarn/rm/yarn-audit-resourcemanager.log /var/log/Bigdata/audit/yarn/rm/ranger-plugin-audit.log /var/log/Bigdata/audit/yarn/nm/yarn-audit-nodemanager.log

Component	Audit Log Directory
ZooKeeper	/var/log/Bigdata/audit/zookeeper/quorumpeer/zk-audit-quorumpeer.log

## 12.10.2 Manager Log List

### Log Description

**Log path:** The default storage path of Manager log files is **/var/log/Bigdata/Manager component**.

- ControllerService: **/var/log/Bigdata/controller/** (operation & maintenance system (OMS) installation and run logs)
- Httpd: **/var/log/Bigdata/httpd** (httpd installation and run logs)
- logman: **/var/log/Bigdata/logman** (log packaging tool logs)
- NodeAgent: **/var/log/Bigdata/nodeagent** (NodeAgent installation and run logs)
- okerberos: **/var/log/Bigdata/okerberos** (okerberos installation and run logs)
- oldapserver: **/var/log/Bigdata/oldapserver** (oldapserver installation and run logs)
- MetricAgent: **/var/log/Bigdata/metric\_agent** (MetricAgent run log)
- omm: **/var/log/Bigdata/omm** (omm installation and run logs)
- timestamp: **/var/log/Bigdata/timestamp** (NodeAgent startup time logs)
- tomcat: **/var/log/Bigdata/tomcat** (Web process logs)
- watchdog: **/var/log/Bigdata/watchdog** (watchdog logs)
- Upgrade: **/var/log/Bigdata/upgrade** (OMS log upgrade)
- UpdateService: **/var/log/Bigdata/update-service** (upgrade service log)
- Sudo: **/var/log/Bigdata/sudo** (sudo script execution log)
- OS: **/var/log/message file** (OS system log)
- OS Performance: **/var/log/osperf** (OS performance statistics log)
- OS Statistics: **/var/log/osinfo/statistics** (OS parameter configuration log)

#### Log archive rule:

The automatic compression and archiving function is enabled for Manager logs. By default, when the size of a log file exceeds 10 MB, the log file is automatically compressed. The naming rule of a compressed log file is as follows: **<Original log name>-<yyyy-mm-dd\_hh-mm-ss>.[ID].log.zip** A maximum of 20 latest compressed files are retained.

**Table 12-64** Manager logs

Log Type	Log File Name	Description
Controller run log	controller.log	Log file that records component installation, upgrade, configuration, monitoring, alarms, and routine O&M operations
	controller_client.log	Run log file of the Representational State Transfer (REST) API
	acs.log	Acs run log file
	acs_spnego.log	spnego user logs in ACS
	aos.log	Aos run log file
	plugin.log	Aos plug-in logs
	backupplugin.log	Run log file that records the backup and restoration operations
	controller_config.log	Configuration run log file
	controller_nodesetup.log	Controller loading task log file
	controller_root.log	System log file of the Controller process
	controller_trace.log	Log file that records the remote procedure call (RPC) communication between Controller and NodeAgent
	controller_monitor.log	Monitoring logs
	controller_fsm.log	State machine log file
	controller_alarm.log	Controller alarm logs
	controller_backup.log	Controller backup and recovery logs
install.log, restore_package.log, installPack.log, distributeAdapterFiles.log, install_os_optimization.log	OMS installation log file	

Log Type	Log File Name	Description
	oms_ctl.log	OMS startup and stop logs
	preInstall_client.log	Preprocessing logs before client installation
	installntp.log	NTP installation log file
	modify_manager_param.log	Modifying Manager parameter logs
	backup.log	OMS backup script running log file
	supressionAlarm.log	Alarm script run log file
	om.log	OM certificate generation log file
	backupplugin_ctl.log	Startup logs of the backup and restoration plug-in process
	getLogs.log	Run logs of the collection log script
	backupAuditLogs.log	Audit log backup script run log
	certStatus.log	Log file that records regular certificate checks
	distribute.log	Certificate distribution log
	ficertgenenerate.log	Certificate replacement logs, including level-2 certificates, cas certificates, and httpd certificates
	genPwFile.log	Log file that records the generation of certificate password files
	modifyproxyconf.log	Log file for modifying the HTTPD proxy configuration
	importTar.log	Log file that records the process of importing certificates into the trust library.



Log Type	Log File Name	Description
Httpd	install.log	Httpd installation log file
	access_log, error_log	Httpd run log file
logman	logman.log	Log packaging tool log file
NodeAgent	install.log, install_os_optimization.log	NodeAgent installation log file
	installntp.log	NTP installation log file
	start_ntp.log	NTP startup log file
	ntpChecker.log	NTP check log file
	ntpMonitor.log	NTP monitoring log file
	heartbeat_trace.log	Log file that records heartbeats between NodeAgent and Controller
	alarm.log	Alarm log
	monitor.log	Monitoring log file
	nodeagent_ctl.log, start-agent.log	NodeAgent startup log file
	agent.log	NodeAgent run log file
	cert.log	Certificate log file
	agentplugin.log	Agent plug-in running status monitoring log file
	omaplugin.log	OMA plug-in run log file
	diskhealth.log	Disk health check log file
	supressionAlarm.log	Alarm script run log file
	updateHostFile.log	Host list update log file
	collectLog.log	Run log of the node log collection script
host_metric_collect.log	Host index collection run log	

Log Type	Log File Name	Description
	checkfileconfig.log	Run log file of file permission check
	entropycheck.log	Entropy check run log file
	timer.log	Log of scheduled node scheduling
	pluginmonitor.log	Component monitoring plug-in log
	agent_alarm_py.log	Log file that records alarms upon insufficient NodeAgent file permission
okerberos	addRealm.log, modifyKerberosRealm.log	Realm handover log file
	checkservice_detail.log	Okerberos health check log file
	genKeytab.log	keytab generation log file
	KerberosAdmin_genConfigDetail.log	Run log file of generating kadmin.conf when starting the kadmin process
	KerberosServer_genConfigDetail.log	Run log file of generating krb5kdc.conf when starting the krb5kdc process
	oms-kadmind.log	Run log file of the kadmin process
	oms_kerberos_install.log, postinstall_detail.log	Okerberos installation log file
	oms-krb5kdc.log	Run log file of the krbkdc process
	start_detail.log	Okerberos startup log file
	realmDataConfigProcess.log	Log file rollback for realm handover failure.
	stop_detail.log	Okerberos stop log file
oldapserver	ldapserver_backup.log	Oldapserver backup log file

Log Type	Log File Name	Description
	ldapservice_chk_service.log	Oldapservice health check log file
	ldapservice_install.log	Oldapservice installation log file
	ldapservice_start.log	Oldapservice startup log file
	ldapservice_status.log	Log file that records the status of the Oldapservice process
	ldapservice_stop.log	Oldapservice stop log file
	ldapservice_wrap.log	Oldapservice service management log file
	ldapservice_uninstall.log	Oldapservice uninstallation log file
	restart_service.log	Oldapservice restart log file
	ldapservice_unlockUser.log	Log file that records information about unlocking LDAP users and managing accounts
metric_agent	gc.log	MetricAgent JAVA VM gc log file
	metric_agent.log	Run log file of MetricAgent.
	metric_agent_qps.log	Log file that records MetricAgent Internal queue length and qps information
	metric_agent_root.log	All run logs of MetricAgent
	start.log	Log file that records information about the MetricAgent startup and stop
omm	omsconfig.log	OMS configuration log file
	check_oms_heartbeat.log	OMS heartbeat log file
	monitor.log	OMS monitoring log file

Log Type	Log File Name	Description
	ha_monitor.log	HA_Monitor operation log file
	ha.log	HA operation log file
	fms.log	Alarm log file
	fms_ha.log	HA alarm monitoring log file
	fms_script.log	Alarm control log file
	config.log	Alarm configuration log file
	iam.log	IAM log file
	iam_script.log	IAM control log file
	iam_ha.log	IAM HA monitoring log file
	config.log	IAM configuration log file
	operatelog.log	IAM operation log file
	heartbeatcheck_ha.log	OMS heartbeat HA monitoring log file
	install_oms.log	OMS installation log file
	pms_ha.log	HA monitoring log file
	pms_script.log	Monitoring control log file
	config.log	Monitoring configuration log file
	plugin.log	Monitoring plug-in run log file
	pms.log	Monitoring log file
	ha.log	HA run log file
	cep_ha.log	CEP HA monitoring log file
	cep_script.log	CEP control log file
	cep.log	CEP log file
	config.log	CEP configuration log file

Log Type	Log File Name	Description
	omm_gaussdba.log	GaussDB HA monitoring log file
	gaussdb-<SERIAL>.log	GaussDB run log file
	gs_ctl-<DATE>.log	GaussDB control log archive log file
	gs_ctl-current.log	GaussDB control log file
	gs_guc-current.log	GaussDB operation log file
	encrypt.log	Omm encryption log file
	omm_agent_ctl.log	OMA control log file
	oma_monitor.log	OMA monitoring log file
	install_oma.log	OMA installation log file
	config_oma.log	OMA configuration log file
	omm_agent.log	OMA run log file
	acs.log	ACS resource log file
	aos.log	AOS resource log file
	controller.log	Controller resource log file
	feed_watchdog.log	feed_watchdog resource log file
	floatip.log	Floating IP address resource log file
	ha_ntp.log	NTP resource log file
	httpd.log	Httpd resource log file
	okerberos.log	Okerberos resource log file
	oldap.log	OLdap resource log file
	tomcat.log	Tomcat resource log file
	send_alarm.log	Run log file of the HA alarm sending script of the management node
timestamp	restart_stamp	NodeAgent start time log file

Log Type	Log File Name	Description
tomcat	cas.log, localhost_access_cas_log.l og	CAS run log file
	catalina.log, catalina.out, host-manager.log, localhost.log, manager.log	Tomcat run log file
	localhost_access_web_log. log	Log file that records the access to REST APIs of FusionInsight Manager
	web.log	Run log file of the Web process
	northbound_ftp_sftp.log, snmp.log	Northbound logs
	perfStats.log	Performance statistics log file
watchdog	watchdog.log, feed_watchdog.log	watchdog run log file
update-service	omm_upd_server.log	UPDServer run log file
	omm_upd_agent.log	UPDAgent run log file
	update-manager.log	UPDManager run log file
	install.log	Installation logs during service upgrade
	uninstall.log	Uninstallation logs during service upgrade

Log Type	Log File Name	Description
	catalina.<Time>.log, catalina.out, host-manager.<Time>.log, localhost.<Time>.log, manager.<Time>.log, manager_access_log.<Time>.txt, web_service_access_log.<Time>.txt, catalina.log, gc-update-service.log.0.current, update-manager.controller, update-web-service.controller, update-web-service.log, commit_rm_distributed.log, commit_rm_upload_package.log, common_omagent_operator.log, forbid_monitor.log, initialize_package_atoms.log, initialize_unzip_pack.log, omm-upd.log, register_patch_pack.log, resume_monitor.logrollback_clear_patch.log, unregister_patch_pack.log, update-rcommupd.log, update-rcupdatemanager.log, update-service.log	Run logs during service upgrade
upgrade	upgrade.log_<Time>	OMS upgrade log file
	rollback.log_<Time>	OMS rollback log file
sudo	sudo.log	Sudo script execution log file

## Log Level

**Table 12-65** describes the log levels provided by Manager. The log levels are FATAL, ERROR, WARN, INFO, and DEBUG in descending order. Logs whose levels are higher than or equal to the set level are printed by programmer. The number of printed logs decreases as the set log level increases.

**Table 12-65** Log levels

Severity	Description
FATAL	Logs of this level record fatal error information about the current event processing that may result in a system crash.
ERROR	Logs of this level record error information about the current event processing, which indicates that system running is abnormal.
WARN	Logs of this level record abnormal information about the current event processing. These abnormalities will not result in system faults.
INFO	Logs of this level record normal running status information about the system and events.
DEBUG	Logs of this level record system information and system commissioning information.

## Log Format

The following table lists the Manager log formats.

**Table 12-66** Log format

Log Type	Component	Format	Example
Controller, Httpd, logman, NodeAgent, okerberos, oldapserver, omm, tomcat, upgrade	Controller, Httpd, logman, NodeAgent, okerberos, oldapserver, omm, tomcat, upgrade	<yyyy-MM-dd HH:mm:ss, SSS> <Log Level> <Name of the thread for which the log is generated> <Log message> <Location where the log event occurs>	2020-06-30 00:37:09,067 INFO [pool-1-thread-1] Completed Discovering Node. com.xxx.hadoop.omm.controller.tasks.nodesetup.DiscoverNodeTask.execute(DiscoverNodeTask.java:299)

## 12.10.3 Configuring the Log Level and Log File Size

### Scenarios

If you need to change the log level of logs, you can change the log level of FusionInsight Manager. For a specific service, you can change the log level and the log file size to prevent the failure in saving logs due to insufficient disk space.



## Impact on the System

The services need to be restarted for the new configuration to take effect. During the restart, the services are unavailable.

## Changing the FusionInsight Manager Log Level

1. Log in to the active management node as user **omm**.
2. Run the following command to switch to the required directory:  
**cd \${BIGDATA\_HOME}/om-server/om/sbin**
3. Run the following command to change the log level:

```
./setLogLevel.sh Log level parameters
```

The log level parameters are as follows and are listed in descending order by priority: FATAL, ERROR, WARN, INFO, and DEBUG. A program prints logs higher than or equal to a specified level. The higher the log level is, the fewer logs are printed.

- **DEFAULT**: After this parameter is set, the default log level is used.
- **FATAL**: severity of a critical error log. After this parameter is set, only logs of the FATAL level is recorded.
- **ERROR**: error log level. After this parameter is set, logs of the ERROR and FATAL levels are displayed.
- **WARN**: warning log level. After this parameter is set, logs of the WARN, ERROR, and FATAL levels are recorded.
- **INFO** (default): informational log level. After this parameter is set, logs of the INFO, WARN, ERROR, and FATAL levels are displayed.
- **DEBUG**: debugging log level. After this parameter is set, logs of the DEBUG, INFO, WARN, ERROR, and FATAL levels are displayed.
- **TRACE**: tracing log level. After this parameter is set, logs of the TRACE, DEBUG, INFO, WARN, ERROR, and FATAL levels are displayed.

### NOTE

The log levels of components are different as defined in open-source code.

4. Download and view logs to verify that the log level settings take effect. For details, see [Log](#).

## Changing the Service Log Level and Log File Size

### NOTE

The KrbServer, LdapServer, and DBService do not support the modification of the service log level and log file size.

- Step 1** Log in to FusionInsight Manager.
- Step 2** Choose **Cluster** > *Name of the desired cluster* > **Services**.
- Step 3** Click a service in the service list. On the displayed page, switch to the **Configurations** tab page.
- Step 4** On the displayed page, click the **All Configurations** tab. Expand the role instance displayed on the left of the page. Click **Log** of the role to be modified.

- Step 5** Search for the parameter description and select the log level to be changed, or set the log file size in configuration page. The unit of the log file size is MB.

---

**NOTICE**

- The system automatically deletes logs based on the configured log size. To save more information, set the log file size a larger value. To ensure the integrity of log files, you are advised to manually back up the log files to another directory based on the actual service traffic before the log files are cleared according to clearance rules.
- Some services do not support the function of changing the log level on the GUI.

- 
- Step 6** Click **Save**. In the **Save Configuration** dialog box, click **OK**.

- Step 7** Download and view logs to verify that the log level settings take effect.

----End

## 12.10.4 Configuring the Number of Local Backup Audit Log Files

### Scenarios

Audit logs of cluster components are classified by name and stored in the `/var/log/Bigdata/audit` directory on each cluster node. The OMS automatically backs up the audit log directories at 03:00 every day.

The audit log directory on each node is compressed and named in the `<IP address of the node>.tar.gz` format. All compressed files are compressed and named in the `<yyyy-MM-dd_HH-mm-ss>.tar.gz` format and saved in the `/var/log/Bigdata/audit/bk/` directory on the active management node. In addition, the standby management node saves a copy of it.

By default, the maximum number of files that can be backed up by the OMS is 90. MRS cluster administrators can configure the maximum number.

### Procedure

- Step 1** Log in to the active management node as user **omm**.

 **NOTE**

Perform this operation only on the active management node. This operation is not supported on the standby management nodes; otherwise, the cluster cannot work properly.

- Step 2** Run the following command to switch to the required directory:

```
cd ${BIGDATA_HOME}/om-server/om/sbin
```

- Step 3** Run the following command to change the maximum number of backup audit log files to be reserved:

```
./modifyLogConfig.sh -m Maximum number of backup files that can be reserved by OMS
```

The default value is 90. The value ranges from 0 to 365. The greater the value is, the larger disk space is occupied.

If the following information is displayed, the operation is successful:

```
Modify log config successfully
```

----End

## 12.10.5 Viewing Role Instance Logs

### Scenario

FusionInsight Manager allows you to view the logs of each role instance online,

### Procedure

- Step 1** Log in to FusionInsight Manager.
- Step 2** Choose **Cluster** > *Name of the desired cluster* > **Services** > *Service name* > **Instance** and click the name of the instance whose logs you want to view. The instance status page is displayed.
- Step 3** In the **Log** area, click the name of the log file to be viewed to preview the log content online.

#### NOTE

- On the **Hosts** page, click a host name. In the **Instance** area on the host details page, you can view the log files of all role instances on the host.
- By default, a maximum of 100 lines of a log can be displayed. You can click **Load More** to view more logs. Click **Download** to download the log file to the local PC. For details about how to download service logs in batches, see [Log Downloading](#).

**Figure 12-20** Viewing instance logs

### Log

<a href="#">dbservice_audit</a>	<a href="#">backup</a>
<a href="#">componetUserManager</a>	<a href="#">change_config</a>
<a href="#">checkHaStatus</a>	<a href="#">cleanupDBService</a>
<a href="#">gaussdbinstall</a>	<a href="#">gaussdbuninstall</a>
<a href="#">install</a>	<a href="#">preStartDBService</a>
<a href="#">start_dbserver</a>	<a href="#">stop_dbserver</a>
<a href="#">dbserver_roll</a>	<a href="#">dbserver_switchover</a>
<a href="#">status_dbserver</a>	<a href="#">modifyPassword</a>
<a href="#">modifyDBPwd</a>	<a href="#">dbservice_metric_collect</a>
<a href="#">dbservice_processCheck</a>	<a href="#">dbservice_serviceCheck</a>
<a href="#">ha</a>	<a href="#">ha1</a>
<a href="#">floatip_ha</a>	<a href="#">gaussDB_ha</a>
<a href="#">ha_monitor</a>	<a href="#">send_alarm</a>
<a href="#">gaussdb</a>	<a href="#">gs_guc-current</a>
<a href="#">gs_ctl-current</a>	

----End

## 12.11 Backup and Recovery Management

### 12.11.1 Introduction

#### Overview

FusionInsight Manager provides backup and restoration capabilities for user data and system data in a cluster. The backup function is provided by component. The system supports backup of Manager data, component metadata (DBService, HDFS NameNode, HBase, Kafka and Yarn), and service data (HBase, HDFS, Hive).

The backup function supports data backup to the local disk, local HDFS, remote HDFS, NAS (NFS/CIFS), SFTP server and OBS. For details, see section [Backing Up Data](#).

For components supporting multi-service, multiple instances of the same service can be backed up and restored. The backup and restoration operations are the same as those when there is one instance.

#### NOTE

MRS 3.1.0 and later versions support backing up data to OBS.

The backup and recovery tasks are performed in the following scenarios:

- Routine backup is performed to ensure the data security of the system and components.
- When the system is faulty, the data backup can be used to recover the system.
- When the active cluster is completely faulty, an image cluster same as the active cluster needs to be created, and backed up data can be used to perform restoration operations.

**Table 12-67** Backing up Manager configuration data based on service requirements

Backup Type	Backup Content	Backup Directory Type
OMS	Back up database data (excluding alarm data) and configuration data in the cluster management system by default.	<ul style="list-style-type: none"> <li>• LocalDir</li> <li>• LocalHDFS</li> <li>• RemoteHDFS</li> <li>• NFS</li> <li>• CIFS</li> <li>• SFTP</li> <li>• OBS</li> </ul>

**Table 12-68** Backing up component metadata or other data based on service requirements

Backup Type	Backup Content	Backup Directory Type
DBService	Back up metadata of components (including Loader, Hive, Spark, Oozie, Hue) managed by DBService. After the multi-instance function is enabled, the metadata of multiple Hive and Spark service instances is backed up.	<ul style="list-style-type: none"> <li>• LocalDir</li> <li>• LocalHDFS</li> <li>• RemoteHDFS</li> <li>• NFS</li> <li>• CIFS</li> <li>• SFTP</li> <li>• OBS</li> </ul>
Kafka	Kafka metadata.	<ul style="list-style-type: none"> <li>• LocalDir</li> <li>• LocalHDFS</li> <li>• RemoteHDFS</li> <li>• NFS</li> <li>• CIFS</li> <li>• OBS</li> </ul>

Backup Type	Backup Content	Backup Directory Type
NameNode	Back up HDFS metadata. For clusters enabled with multi-service, the backup and recovery function is supported for these NameServices and the backup and recovery operations are consistent with those of the default instance <b>hacluster</b> .	<ul style="list-style-type: none"> <li>• LocalDir</li> <li>• RemoteHDFS</li> <li>• NFS</li> <li>• CIFS</li> <li>• SFTP</li> <li>• OBS</li> </ul>
Yarn	Back up information about the Yarn service resource pool.	
HBase	<b>tableinfo</b> file and data files of HBase	

**Table 12-69** Backing up service data of specific components based on service requirements

Backup Type	Backup Content	Backup Directory Type
HBase	Back up table-level user data. For clusters enabled with multi-service, the multiple HBase service instances can be backed up and restored. The backup and restoration operations are the same as those for the HBase service instance.	<ul style="list-style-type: none"> <li>• RemoteHDFS</li> <li>• NFS</li> <li>• CIFS</li> <li>• SFTP</li> </ul>
HDFS	Back up the directories or files that correspond to user services. <b>NOTE</b> Encrypted directories cannot be backed up or restored.	
Hive	Back up table-level user data. For clusters enabled with multi-service, the multiple Hive service instances can be backed up and restored. The backup and restoration operations are the same as those for the Hive service instance.	

Note that some components do not provide the data backup and restoration functions:

- Kafka supports copies and allows multiple copies to be specified when a topic is created.
- Mapreduce and Yarn data is stored in the HDFS. Therefore, MapReduce and Yarn depend on the HDFS to provide the backup and restoration functions.
- Backup and restoration of service data in ZooKeeper are performed by their own upper-layer components.

## Principles

### Task

Before backup or recovery, you need to create a backup or recovery task and set task parameters, such as the task name, backup data source, and type of backup file save path. Data backup and recovery can be performed by executing backup and recovery tasks. When the Manager is used to recover the data of HDFS, HBase, Hive, and NameNode, the cluster cannot be accessed.

Each backup task can back up data of different data sources and generates an independent backup file for each data source. All the backup files generated in each backup task form a backup file set, which can be used in recovery tasks. Backup data can be stored on Linux local disks, local cluster HDFS, and standby cluster HDFS. The backup task provides the full backup or incremental backup policies. HBase, HDFS, and Hive backup tasks support the incremental backup policy, while OMS, DBService, and NameNode backup task supports only the full backup policy.

### NOTE

Task execution rules:

- If a task is being executed, the task cannot be executed repeatedly and other tasks cannot be started too.
- The interval at which a periodical task is automatically executed must be greater than 120s; otherwise, the task is postponed and executed in the next period. Manual tasks can be executed at any interval.
- When a period task is to be automatically executed, the current time cannot be 120s later than the task start time; otherwise, the task is postponed and executed in the next period.
- When a periodical task is locked, it cannot be automatically executed and needs to be manually unlocked.
- Before an OMS, LdapServer, Kafka or NameNode backup task starts, ensure that the **LocalBackup** partition on the active management node has more than 20 GB available space; otherwise, the backup task cannot be started.

When planning backup and recovery tasks, select the data to be backed up or recovered strictly based on the service logic, data store structure, and database or table association. By default, the system creates the periodic backup tasks **default-oms** and **default-cluster ID** at an interval of one hour, to fully back up OMS and metadata of DBService and NameNode to the local disk.

### Snapshot

The system adopts snapshot technology to quickly back up data. Snapshots include HBase snapshots HDFS snapshots.

- HBase snapshot

An HBase snapshot is a backup file of HBase tables at a specified time point. This backup file does not copy service data or affect the RegionServer. The HBase snapshot copies table metadata, including table descriptor, region info, and HFile reference information. The metadata can be used to recover data before the snapshot creation time.

- HDFS snapshot

An HDFS snapshot is a read-only backup copy of the HDFS file system at a specified time point. The snapshot is used in data backup, misoperation protection, and disaster recovery scenarios.

The snapshot function can be enabled for any HDFS directory to create the related snapshot file. Before creating a snapshot for a directory, the system automatically enables the snapshot function for the directory. Creating a snapshot does not affect any HDFS operation. A maximum of 65536 snapshots can be created for each HDFS directory.

When a snapshot is being created for an HDFS directory, the directory cannot be deleted or modified before the snapshot is created. Snapshots cannot be created for the upper-layer directories or subdirectories of the directory.

### **DistCp**

Distributed copy (DistCp) is a tool used to perform large-amount data replication in the cluster HDFS or between the HDFSs of different clusters. In an HBase, HDFS or Hive metadata backup or recovery task, if the data is backed up in the HDFS of the standby cluster, the system invokes DistCp to perform the operation. Install the MRS system of the same version on the active and standby clusters.

DistCp uses Mapreduce to implement data distribution, troubleshooting, recovery, and report. DistCp specifies different Map jobs for various source files and directories in the specified list. Each Map job copies the data in the partition that corresponds to the specified file in the list.

To use DistCp to perform data replication between the HDFS of two clusters, configure the trust relationship and cross-cluster replication function for both clusters (The mutual trust relationship does not need to be configured for clusters managed by the same FusionInsight Manager.). When backing up the cluster data to HDFS in another cluster, you need to install the Yarn component. Otherwise, the backup fails.

### **Local rapid recovery**

After using DistCp to back up the HBase, HDFS, and Hive data of the local cluster in the HDFS of the standby cluster, the HDFS of the local cluster retains the backup data snapshots. Users can create local rapid recovery tasks to recovery day by using the snapshot files in the HDFS of the local cluster.

### **NAS**

Network Attached Storage (NAS) is a dedicated data storage server which includes the storage device and embedded system software. It provides the cross-platform file sharing function. By using NFS (supporting NFSv3 and NFSv4) and CIFS (supporting SMBv2 and SMBv3) protocols, users can connect the FusionInsight service plane with the NAS server to back up or restore data to or from the NAS.



 NOTE

- Before data is backed up to the NAS, the system automatically mounts the NAS shared address to a local partition. After the backup is complete, the system uninstalls the NAS shared partition.
- To prevent backup and restoration failures, do not access the shared address where the NAS server mounts to the local host during data backup and restoration, for example, `/srv/BigData/LocalBackup/nas`.
- When service data is backed up to the NAS, DistCp is used.

## Specifications

**Table 12-70** Backup and recovery feature specifications

Item	Parameter
Maximum number of backup or recovery tasks in a cluster	100
Number of concurrent running tasks	1
Maximum number of waiting tasks	199
Maximum size of backup files on a Linux local disk (GB)	600

 NOTE

If service data is stored in the ZooKeeper upper-layer components, ensure that the number of znodes in a single backup or restoration task is not too large. Otherwise, the task will fail, and the ZooKeeper service performance will be affected. To check the number of znodes in a single backup or restoration task, perform as follows:

- Ensure that the number of znodes in a single backup or restoration task is less than the upper limit of OS file handles.
  1. To check the upper limit at the system level, run the `cat /proc/sys/fs/file-max` command.
  2. To check the upper limit at the user level, run the `ulimit -n` command.
- If the number of znodes in the parent directory exceeds the upper limit, back up and restore data in its sub-directories in batches. To check the number of znodes using ZooKeeper client scripts, perform as follows:
  1. On FusionInsight Manager, choose **Cluster** > *Name of the desired cluster* > **Services** > **Zookeeper** > **Instance** and view the management IP address of each ZooKeeper role.
  2. Log in to the node where the client resides and run the following command:  
`zkCli.sh -server ip:port`, where, the IP address can be any management IP address, and the default port number is 2181.
  3. If the following information is displayed, login to the ZooKeeper server succeeds:  

```
WatchedEvent state:SyncConnected type:None path:null
[zk: ip:port(CONNECTED) 0]
```
  4. Run the `getusage` command to check the number of znodes in the directory to be backed up. For example:  
`getusage /hbase/region`. In the command output, **Node count** indicates the number of znodes stored in the **region** directory.

**Table 12-71** Specifications of the **default** task

Item	OMS	HBase	Kafka	DBService	NameNode
Backup period	1 hour				
Maximum number of copies	168 (Historical records of seven days)				24 (Historical records of one day)
Maximum size of a backup file	10 MB	10 MB	512MB	100 MB	20 GB
Maximum size of disk space used	1.64 GB	1.64 GB	84GB	16.41 GB	480 GB
Save path of backup data	<i>Data path</i> / <b>LocalBackup/</b> on active and standby management nodes				

 NOTE

- The administrator must regularly transfer the backup data of the default task to an external cluster based on the enterprise's O&M requirements.
- The administrator can create a DistCp backup task to store data of OMS, DBService, and NameNode to an external cluster.
- The running duration of a cluster data backup task can be calculated based on the volume of data to be backed up divided by the network bandwidth between the cluster and backup device. In actual scenarios, you are advised to multiply the calculated duration by 1.5 as a reference value.
- Performing a data backup task affects the maximum I/O performance of the cluster. Therefore, it is recommended that the backup task run time be staggered from the cluster peak hours.

## 12.11.2 Enabling Cross-Cluster Replication

### Scenario

DistCp is used to replicate the data stored in HDFS from a cluster to another cluster. DistCp depends on the cross-cluster replication function, which is disabled by default. You need to enable it for both clusters.

This section describes how to modify parameters on FusionInsight Manager to enable the cross-cluster replication function.

### Impact on the System

Yarn needs to be restarted to enable the cross-cluster replication function and cannot be accessed during restart.

### Prerequisites

- The **hadoop.rpc.protection** parameter of HDFS in the two clusters for data replication must use the same data transmission mode. The default value is **privacy**, indicating encrypted transmission. The value **authentication** indicates that transmission is not encrypted.
- For clusters in security mode, you need to configure mutual trust between clusters.

### Procedure

**Step 1** Log in to FusionInsight Manager of one of the two clusters.

**Step 2** Choose **Cluster > *Name of the desired cluster* > Services > Yarn > Configurations**, and click **All Configurations**.

**Step 3** In the navigation pane, choose **Yarn > Distcp**.

**Step 4** Modify **dfs.namenode.rpc-address**, set **haclusterX.remotenn1** to the service IP address and RPC port of one NameNode instance of the peer cluster, and set **haclusterX.remotenn2** to the service IP address and RPC port number of the other NameNode instance of the peer cluster.

**haclusterX.remotenn1** and **haclusterX.remotenn2** do not distinguish active and standby NameNodes. The default NameNode RPC port is 8020 and cannot be modified on Manager.

Examples of modified parameter values: **10.1.1.1:8020** and **10.1.1.2:8020**.

 **NOTE**

- If data of the current cluster needs to be backed up to the HDFS of multiple clusters, you can configure the corresponding NameNode RPC addresses to haclusterX1, haclusterX2, haclusterX3, and haclusterX4.

**Step 5** Click **Save**. In the confirmation dialog box, click **OK**.

**Step 6** Restart the Yarn service.

**Step 7** Log in to FusionInsight Manager of the other cluster and repeat **Step 2** to **Step 6**.

----End

## 12.11.3 Backing Up Data

### 12.11.3.1 Backing Up Manager Data

#### Scenario

To ensure FusionInsight Manager data security routinely or before and after a critical operation (such as capacity expansion and reduction) on Manager, Manager data needs to be backed up. The backup data can be used to recover the system if an exception occurs or the operation has not achieved the expected result, minimizing the adverse impact on services.

MRS cluster administrators can create a backup task in FusionInsight Manager to back up Manager data. Both automatic backup tasks and manual backup tasks are supported.

#### Prerequisites

- If you want to back up data to the remote HDFS. A standby cluster for backing up data has been created. The mode of the standby cluster is the same as that of the active cluster. In other backup modes, you do not need to prepare the standby cluster.
- If the active cluster is deployed in security mode and the active and standby clusters are not managed by the same FusionInsight Manager, configure system mutual trust. For details, see [Configuring Cross-Manager Cluster Mutual Trust Relationships](#). If the active cluster is deployed in normal mode, do not configure mutual trust.
- Cross-cluster replication has been configured for the active and standby clusters. For details, see [Enabling Cross-Cluster Replication](#).
- The time of the active cluster and standby cluster must be the same, and the NTP service in the active and standby clusters must use the same time source.
- Based on the service requirements, plan the backup type, period, policy, and other specifications, and check whether *Data path/LocalBackup/* has sufficient space on active and standby management nodes.
- If you want to back up data to the NAS, you need to deploy the NAS server in advance.

- If you want to back up data to the OBS, ensure that the current cluster is connected to OBS and you have the permission to access OBS.

## Procedure

**Step 1** On FusionInsight Manager, choose **O&M > Backup and Restoration > Backup Management**.

**Step 2** Click **Create**.

**Step 3** Set **Name** to the name of the backup task.

**Step 4** Set **Backup Object** to **OMS**.

**Step 5** Set **Mode** to the type of the backup task.

**Periodic** indicates that the backup task is periodically executed and **Manual** indicates that the backup task is manually executed.

**Table 12-72** Periodic backup parameters

Parameter Name	Description
<b>Started</b>	Indicates the time when the task is started for the first time.
<b>Period</b>	Indicates task execution interval. The options include <b>Hours</b> and <b>Days</b> .
<b>Backup Policy</b>	<ul style="list-style-type: none"> <li>• <b>Full backup at the first time and incremental backup subsequently</b></li> <li>• <b>Full backup every time</b></li> <li>• <b>Full backup once every n time</b></li> </ul> <p><b>NOTE</b></p> <ul style="list-style-type: none"> <li>• Incremental backup is not supported when Manager data and component metadata are backed up. Only <b>Full backup every time</b> is supported.</li> <li>• If <b>Mode</b> is set to <b>Periodic</b> and the <b>Path Type</b> is set to <b>NFS</b> or <b>CIFS</b>, the incremental backup function cannot be used. If incremental backup is used in this scenario, data in full backup will be updated in each incremental backup, and no recovery point will be generated.</li> </ul>

**Step 6** Set **Configuration** to **OMS**.

**Step 7** Set **Path Type** of **OMS** to a backup directory type.

The following backup directory types are supported:

- **LocalDir**: indicates that the backup files are stored on the local disk of the active management node and the standby management node automatically synchronizes the backup file.

The default save path is *Cluster data path/LocalBackup/*, for example, */srv/BigData/LocalBackup*.

If you select this value, you need to set **Maximum Number of Backup Copies** to specify the number of backup files that can be retained in the backup directory.

- **LocalHDFS:** indicates that the backup files are stored in the HDFS directory of the current cluster.

If you select this value, you need to set the following parameters:

- **Target Path:** indicates the backup file save path in the HDFS. The save path cannot be an HDFS hidden directory, such as snapshot or recycle bin directory, or a default system directory, such as **/hbase** or **/user/hbase/backup**.
- **Maximum Number of Backup Copies:** indicates the number of backup files that can be retained in the backup directory.
- **Cluster for Backup:** Enter the cluster name mapping to the backup directory.
- **Target NameService Name:** indicates the NameService name that corresponds to the backup directory. The default value is **hacluster**.
- **RemoteHDFS:** indicates that the backup files are stored in the HDFS directory of the standby cluster.

If you select this value, you need to set the following parameters:

- **Destination NameService Name:** indicates the NameService name of the standby cluster. You can set it to the NameService name (**haclusterX**, **haclusterX1**, **haclusterX2**, **haclusterX3**, or **haclusterX4**) of the built-in remote cluster of the cluster, or the NameService name of a configured remote cluster.
- **IP Mode:** mode of the target IP address. The system automatically selects the IP address mode based on the cluster network type, for example, **IPv4** or **IPv6**.
- **Target NameNode IP Address:** indicates the NameNode service plane IP address of the standby cluster, supporting the active node or standby node.
- **Target Path:** indicates the HDFS directory for storing standby cluster backup data. The save path cannot be an HDFS hidden directory, such as snapshot or recycle bin directory, or a default system directory, such as **/hbase** or **/user/hbase/backup**.
- **Maximum Number of Backup Copies:** indicates the number of backup files that can be retained in the backup directory.
- **Source Cluster:** Select the cluster of the Yarn queue used by the backup data from **Source Cluster**.
- **Queue Name:** indicates the name of the Yarn queue used for backup task execution. The name must be the same as the name of the queue that is running properly in the source cluster.
- **NFS:** indicates that backup files are stored in the NAS over the NFS protocol.  
If you select NFS, set the following parameters:
  - **IP Mode:** mode of the target IP address. The system automatically selects the IP address mode based on the cluster network type, for example, **IPv4** or **IPv6**.
  - **Server IP Address:** indicates the NAS server IP address.

- **Server Shared Path:** indicates the configured shared directory on the NAS server.
- **Maximum Number of Backup Copies:** indicates the number of backup files that can be retained in the backup directory.
- **CIFS:** indicates that backup files are stored in the NAS over the CIFS protocol. If you select CIFS, set the following parameters:
  - **IP Mode:** mode of the target IP address. The system automatically selects the IP address mode based on the cluster network type, for example, **IPv4** or **IPv6**.
  - **Server IP Address:** indicates the NAS server IP address.
  - **Port:** indicates the port ID used by the CIFS protocol to connect to the NAS server. The default value is **445**.
  - **Username:** indicates the user name that is configured when setting the CIFS protocol.
  - **Password:** indicates the password that is configured when setting the CIFS protocol.
  - **Server Shared Path:** indicates the configured shared directory on the NAS server.
  - **Maximum Number of Backup Copies:** indicates the number of backup files that can be retained in the backup directory.
- **SFTP:** Indicates that backup files are stored in the server using SFTP. If you select SFTP, set the following parameters:
  - **IP Mode:** mode of the target IP address. The system automatically selects the IP address mode based on the cluster network type, for example, **IPv4** or **IPv6**.
  - **Server IP Address:** Enter the IP address of the server where the backup data is stored.
  - **Port:** Enter the port number used by the SFTP protocol to connect to the backup server. The default value is **22**.
  - **Username:** Enter the username for connecting to the server using SFTP.
  - **Password:** Enter the password for connecting to the server using SFTP.
  - **Server Shared Path:** Enter the backup path on the SFTP server.
  - **Maximum Number of Backup Copies:** indicates the number of backup files that can be retained in the backup directory.
- **OBS:** indicates that the backup files are stored in the OBS. If you select this value, you need to set the following parameters:
  - **Target Path:** indicates the OBS directory for storing backup data.
  - **Maximum Number of Backup Copies:** indicates the number of backup files that can be retained in the backup directory.

 **NOTE**

MRS 3.1.0 and later versions support backing up data to OBS.

**Step 8** Click **OK** to save the settings.

**Step 9** In the **Operation** column of the created task in the backup task list, choose **More > Back Up Now** to execute the backup task.

After the backup task is executed, the system automatically creates a subdirectory for each backup task in the backup directory.

The format of the subdirectory name is *backup task name\_task creation time*, and the subdirectory is used to save data source backup files.

The format of the backup file name is *version\_data source\_task execution time.tar.gz*.

----End

### 12.11.3.2 Backing Up DBService Data

#### Scenario

To ensure system data security routinely or before and after a critical operation (such as upgrade and migration) on DBService, DBService data needs to be backed up. The backup data can be used to recover the system if an exception occurs or the operation has not achieved the expected result, minimizing the adverse impact on services.

MRS cluster administrators can create a backup task in FusionInsight Manager to back up DBService data. Both automatic backup tasks and manual backup tasks are supported.

#### Prerequisites

- If you want to back up data to the remote HDFS. A standby cluster for backing up data has been created. The mode of the standby cluster is the same as that of the active cluster. In other backup modes, you do not need to prepare the standby cluster.
- If the active cluster is deployed in security mode and the active and standby clusters are not managed by the same FusionInsight Manager, configure system mutual trust. For details, see [Configuring Cross-Manager Cluster Mutual Trust Relationships](#). If the active cluster is deployed in normal mode, do not configure mutual trust.
- Cross-cluster replication has been configured for the active and standby clusters. For details, see [Enabling Cross-Cluster Replication](#).
- The time of the active cluster and standby cluster must be the same, and the NTP service in the active and standby clusters must use the same time source.
- Based on the service requirements, plan the backup type, period, policy, and other specifications, and check whether *Data path/LocalBackup/* has sufficient space on active and standby management nodes.
- If you want to back up data to the NAS, you need to deploy the NAS server in advance.
- If you want to back up data to the OBS, ensure that the current cluster is connected to OBS and you have the permission to access OBS.

#### Procedure

- Step 1** On FusionInsight Manager, choose **O&M > Backup and Restoration > Backup Management**.



**Step 2** Click **Create**.

**Step 3** Set **Name** to the name of the backup task.

**Step 4** Select the cluster to be operated from **Backup Object**.

**Step 5** Set **Mode** to the type of the backup task.

**Periodic** indicates that the backup task is periodically executed and **Manual** indicates that the backup task is manually executed.

**Table 12-73** Periodic backup parameters

Parameter Name	Description
<b>Started</b>	Indicates the time when the task is started for the first time.
<b>Period</b>	Indicates task execution interval. The options include <b>Hours</b> and <b>Days</b> .
<b>Backup Policy</b>	<ul style="list-style-type: none"> <li>• <b>Full backup at the first time and incremental backup subsequently</b></li> <li>• <b>Full backup every time</b></li> <li>• <b>Full backup once every n time</b></li> </ul> <p><b>NOTE</b></p> <ul style="list-style-type: none"> <li>• Incremental backup is not supported when Manager data and component metadata are backed up. Only <b>Full backup every time</b> is supported.</li> <li>• If <b>Mode</b> is set to <b>Periodic</b> and the <b>Path Type</b> is set to <b>NFS</b> or <b>CIFS</b>, the incremental backup function cannot be used. If incremental backup is used in this scenario, data in full backup will be updated in each incremental backup, and no recovery point will be generated.</li> </ul>

**Step 6** Set **Configuration** to **DBService**.

 **NOTE**

If there are multiple DBServices, all DBServices are backed up by default. You can click **Assign Service** to specify the DBService to be backed up.

**Step 7** Set **Path Type** of **DBService** to a backup directory type.

The following backup directory types are supported:

- **LocalDir**: indicates that the backup files are stored on the local disk of the active management node and the standby management node automatically synchronizes the backup file.

The default save path is *Cluster data path/LocalBackup/*, for example, */srv/BigData/LocalBackup*.

If you select this value, you need to set **Maximum Number of Backup Copies** to specify the number of backup files that can be retained in the backup directory.

- **LocalHDFS**: indicates that the backup files are stored in the HDFS directory of the current cluster.

If you select this value, you need to set the following parameters:

- **Target Path:** indicates the backup file save path in the HDFS. The save path cannot be an HDFS hidden directory, such as snapshot or recycle bin directory, or a default system directory, such as **/hbase** or **/user/hbase/backup**.
- **Maximum Number of Backup Copies:** indicates the number of backup files that can be retained in the backup directory.
- **Target NameService name:** indicates the NameService name that corresponds to the backup directory. The default value is **hacluster**.
- **RemoteHDFS:** indicates that the backup files are stored in the HDFS directory of the standby cluster.

If you select this value, you need to set the following parameters:

- **Destination NameService Name:** indicates the NameService name of the standby cluster. You can set it to the NameService name (**haclusterX**, **haclusterX1**, **haclusterX2**, **haclusterX3**, or **haclusterX4**) of the built-in remote cluster of the cluster, or the NameService name of a configured remote cluster.
- **IP Mode:** mode of the target IP address. The system automatically selects the IP address mode based on the cluster network type, for example, **IPv4** or **IPv6**.
- **Target NameNode IP Address:** indicates the NameNode service plane IP address of the standby cluster, supporting the active node or standby node.
- **Target Path:** indicates the HDFS directory for storing standby cluster backup data. The save path cannot be an HDFS hidden directory, such as snapshot or recycle bin directory, or a default system directory, such as **/hbase** or **/user/hbase/backup**.
- **Maximum Number of Backup Copies:** indicates the number of backup files that can be retained in the backup directory.
- **Queue Name:** indicates the name of the YARN queue used for backup task execution. The name must be the same as the name of the queue that is running properly in the source cluster.
- **NFS:** indicates that backup files are stored in the NAS over the NFS protocol.

If you select NFS, set the following parameters:

- **IP Mode:** mode of the target IP address. The system automatically selects the IP address mode based on the cluster network type, for example, **IPv4** or **IPv6**.
- **Server IP Address:** indicates the NAS server IP address.
- **Server Shared Path:** indicates the configured shared directory on the NAS server.
- **Maximum Number of Backup Copies:** indicates the number of backup files that can be retained in the backup directory.
- **CIFS:** indicates that backup files are stored in the NAS over the CIFS protocol.

If you select CIFS, set the following parameters:

- **IP Mode:** mode of the target IP address. The system automatically selects the IP address mode based on the cluster network type, for example, **IPv4** or **IPv6**.

- **Server IP Address:** indicates the NAS server IP address.
- **Port:** indicates the port ID used by the CIFS protocol to connect to the NAS server. The default value is **445**.
- **Username:** indicates the user name that is configured when setting the CIFS protocol.
- **Password:** indicates the password that is configured when setting the CIFS protocol.
- **Server Shared Path:** indicates the configured shared directory on the NAS server.
- **Maximum Number of Backup Copies:** indicates the number of backup files that can be retained in the backup directory.
- **SFTP:** Indicates that backup files are stored in the server using SFTP.  
If you select SFTP, set the following parameters:
  - **IP Mode:** mode of the target IP address. The system automatically selects the IP address mode based on the cluster network type, for example, **IPv4** or **IPv6**.
  - **Server IP Address:** Enter the IP address of the server where the backup data is stored.
  - **Port:** Enter the port number used by the SFTP protocol to connect to the backup server. The default value is **22**.
  - **Username:** Enter the username for connecting to the server using SFTP.
  - **Password:** Enter the password for connecting to the server using SFTP.
  - **Server Shared Path:** Enter the backup path on the SFTP server.
  - **Maximum Number of Backup Copies:** indicates the number of backup files that can be retained in the backup directory.
- **OBS:** indicates that the backup files are stored in the OBS.  
If you select this value, you need to set the following parameters:
  - **Target Path:** indicates the OBS directory for storing backup data.
  - **Maximum Number of Backup Copies:** indicates the number of backup files that can be retained in the backup directory.

 **NOTE**

MRS 3.1.0 and later versions support backing up data to OBS.

**Step 8** Click **OK** to save the settings.

**Step 9** In the **Operation** column of the created task in the backup task list, choose **More > Back Up Now** to execute the backup task.

After the backup task is executed, the system automatically creates a subdirectory for each backup task in the backup directory. The format of the subdirectory name is *backup task name\_task creation time*, and the subdirectory is used to save data source backup files. The format of the backup file name is *version\_data source\_task execution time.tar.gz*.

----End

### 12.11.3.3 Backing Up HBase Metadata

#### Scenario

To avoid that the HBase service becomes unavailable when the HBase system table directory and files are corrupted or after a MRS cluster administrator performs a critical operation (such as upgrade and migration) on HBase, HBase metadata (tableinfo and HFile) needs to be backed up to ensure security. The backup data can be used to recover the system if an exception occurs or the operation has not achieved the expected result, minimizing the adverse impact on services.

MRS cluster administrators can create a backup task in FusionInsight Manager to back up HBase metadata. Both automatic backup tasks and manual backup tasks are supported.

#### Prerequisites

- If you want to back up data to the remote HDFS. A standby cluster for backing up data has been created. The mode of the standby cluster is the same as that of the active cluster. In other backup modes, you do not need to prepare the standby cluster.
- If the active cluster is deployed in security mode and the active and standby clusters are not managed by the same FusionInsight Manager, configure system mutual trust. For details, see [Configuring Cross-Manager Cluster Mutual Trust Relationships](#). If the active cluster is deployed in normal mode, do not configure mutual trust.
- Cross-cluster replication has been configured for the active and standby clusters. For details, see [Enabling Cross-Cluster Replication](#).
- The time of the active cluster and standby cluster must be the same, and the NTP service in the active and standby clusters must use the same time source.
- Based on the service requirements, plan backup policies, such as the backup task type, period, backup object, and YARN queue that required by the backup task.
- If you want to back up data to the NAS, you need to deploy the NAS server in advance.
- The `fs.defaultFS` parameter of HBase must be the same as that of Yarn and HDFS.
- If HBase data is stored in the local HDFS, HBase metadata can be backed up to OBS. If HBase data is stored on OBS, data backup is not supported.
- If you want to back up data to the OBS, ensure that the current cluster is connected to OBS and you have the permission to access OBS.

#### Procedure

- Step 1** On FusionInsight Manager, choose **O&M > Backup and Restoration > Backup Management**.
- Step 2** Click **Create**.
- Step 3** Set **Name** to the name of the backup task.

**Step 4** Select the cluster to be operated from **Backup Object**.

**Step 5** Set **Mode** to the type of the backup task.

**Periodic** indicates that the backup task is periodically executed and **Manual** indicates that the backup task is manually executed.

**Table 12-74** Periodic backup parameters

Parameter Name	Description
<b>Started</b>	Indicates the time when the task is started for the first time.
<b>Period</b>	Indicates task execution interval. The options include <b>Hours</b> and <b>Days</b> .
<b>Backup Policy</b>	<ul style="list-style-type: none"> <li>• <b>Full backup at the first time and incremental backup subsequently</b></li> <li>• <b>Full backup every time</b></li> <li>• <b>Full backup once every n time</b></li> </ul> <p><b>NOTE</b></p> <ul style="list-style-type: none"> <li>• Incremental backup is not supported when Manager data and component metadata are backed up. Only <b>Full backup every time</b> is supported.</li> <li>• If <b>Mode</b> is set to <b>Periodic</b> and the <b>Path Type</b> is set to <b>NFS</b> or <b>CIFS</b>, the incremental backup function cannot be used. If incremental backup is used in this scenario, data in full backup will be updated in each incremental backup, and no recovery point will be generated.</li> </ul>

**Step 6** In **Configuration**, select **HBase** under **Metadata and other data**.

 **NOTE**

If there are multiple HBase services, all HBase services are backed up by default. You can click **Assign Service** to specify the HBase to be backed up.

**Step 7** Set **Path Type** of **HBase** to a backup directory type.

The following backup directory types are supported:

- **LocalDir**: indicates that the backup files are stored on the local disk of the active management node and the standby management node automatically synchronizes the backup file.  
The default save path is *Cluster data path/LocalBackup/*, for example, */srv/BigData/LocalBackup*.  
If you select this value, you need to set **Maximum Number of Backup Copies** to specify the number of backup files that can be retained in the backup directory.
- **RemoteHDFS**: indicates that the backup files are stored in the HDFS directory of the standby cluster. If you select this value, you need to set the following parameters:
  - **Destination NameService Name**: indicates the NameService name of the standby cluster. You can set it to the NameService name (**haclusterX**,

- haclusterX1, haclusterX2, haclusterX3, or haclusterX4**) of the built-in remote cluster of the cluster, or the NameService name of a configured remote cluster.
- **IP Mode:** mode of the target IP address. The system automatically selects the IP address mode based on the cluster network type, for example, **IPv4** or **IPv6**.
  - **Target NameNode IP Address:** indicates the NameNode service plane IP address of the standby cluster, supporting the active node or standby node.
  - **Target Path:** indicates the HDFS directory for storing standby cluster backup data. The save path cannot be an HDFS hidden directory, such as snapshot or recycle bin directory, or a default system directory, such as **/hbase** or **/user/hbase/backup**.
  - **Maximum Number of Backup Copies:** indicates the number of backup files that can be retained in the backup directory.
  - **Queue Name:** indicates the name of the YARN queue used for backup task execution. The name must be the same as the name of the queue that is running properly in the source cluster.
- **NFS:** indicates that backup files are stored in the NAS over the NFS protocol. If you select NFS, set the following parameters:
    - **IP Mode:** mode of the target IP address. The system automatically selects the IP address mode based on the cluster network type, for example, **IPv4** or **IPv6**.
    - **Server IP Address:** indicates the NAS server IP address.
    - **Server Shared Path:** indicates the configured shared directory on the NAS server.
    - **Maximum Number of Backup Copies:** indicates the number of backup files that can be retained in the backup directory.
  - **CIFS:** indicates that backup files are stored in the NAS over the CIFS protocol. If you select CIFS, set the following parameters:
    - **IP Mode:** mode of the target IP address. The system automatically selects the IP address mode based on the cluster network type, for example, **IPv4** or **IPv6**.
    - **Server IP Address:** indicates the NAS server IP address.
    - **Port:** indicates the port ID used by the CIFS protocol to connect to the NAS server. The default value is **445**.
    - **Username:** indicates the user name that is configured when setting the CIFS protocol.
    - **Password:** indicates the password that is configured when setting the CIFS protocol.
    - **Server Shared Path:** indicates the configured shared directory on the NAS server.
    - **Maximum Number of Backup Copies:** indicates the number of backup files that can be retained in the backup directory.
  - **SFTP:** Indicates that backup files are stored in the server using SFTP. If you select SFTP, set the following parameters:

- **IP Mode:** mode of the target IP address. The system automatically selects the IP address mode based on the cluster network type, for example, **IPv4** or **IPv6**.
- **Server IP Address:** Enter the IP address of the server where the backup data is stored.
- **Port:** Enter the port number used by the SFTP protocol to connect to the backup server. The default value is **22**.
- **Username:** Enter the username for connecting to the server using SFTP.
- **Password:** Enter the password for connecting to the server using SFTP.
- **Server Shared Path:** Enter the backup path on the SFTP server.
- **Maximum Number of Backup Copies:** indicates the number of backup files that can be retained in the backup directory.
- **OBS:** indicates that the backup files are stored in the OBS.  
If you select this value, you need to set the following parameters:
  - **Target Path:** indicates the OBS directory for storing backup data.
  - **Maximum Number of Backup Copies:** indicates the number of backup files that can be retained in the backup directory.

 **NOTE**

MRS 3.1.0 and later versions support backing up data to OBS.

**Step 8** Click **OK** to save the settings.

**Step 9** In the **Operation** column of the created task in the backup task list, choose **More > Back Up Now** to execute the backup task.

After the backup task is executed, the system automatically creates a subdirectory for each backup task in the backup directory. The format of the subdirectory name is *backup task name\_task creation time*, and the subdirectory is used to save data source backup files. The format of the backup file name is *version\_data source\_task execution time.tar.gz*.

----End

### 12.11.3.4 Backing Up HBase Service Data

#### Scenario

To ensure system data security routinely or before and after a critical operation (such as upgrade and migration) on HBase, HBase data needs to be backed up. The backup data can be used to recover the system if an exception occurs or the operation has not achieved the expected result, minimizing the adverse impact on services.

MRS cluster administrators can create a backup task in FusionInsight Manager to back up HBase data. Both automatic backup tasks and manual backup tasks are supported.

The following scenarios may occur when HBase backs up data:

- When a user creates an HBase table, **KEEP\_DELETED\_CELLS** is set to **false** by default. When the user backs up this HBase table, deleted data will be backed

up and junk data may exist after data restoration. Based on service requirements, this parameter needs to be set to **true** manually when an HBase table is created.

- When a user manually specifies the time stamp when writing data into an HBase table and the specified time is earlier than the last backup time of the HBase table, new data may not be backed up in incremental backup tasks.
- The HBase backup function does not support backing up the access control lists (ACLs) of read, write, create, execute, and MRS cluster administrative operations on HBase globals or namespaces. After the HBase data is restored, the administrator needs to set new permission for roles on FusionInsight Manager.
- Assume that an HBase backup task has been created and the current backup data in the standby cluster is lost. The next incremental task will fail and a new HBase backup task needs to be created. The next full backup task will be normal.

## Prerequisites

- If you want to back up data to the remote HDFS. A standby cluster for backing up data has been created. The mode of the standby cluster is the same as that of the active cluster. In other backup modes, you do not need to prepare the standby cluster.
- If the active cluster is deployed in security mode and the active and standby clusters are not managed by the same FusionInsight Manager, configure system mutual trust. For details, see [Configuring Cross-Manager Cluster Mutual Trust Relationships](#). If the active cluster is deployed in normal mode, do not configure mutual trust.
- Cross-cluster replication has been configured for the active and standby clusters. For details, see [Enabling Cross-Cluster Replication](#).
- The time of the active cluster and standby cluster must be the same, and the NTP service in the active and standby clusters must use the same time source.
- Based on the service requirements, plan backup policies, such as the backup task type, period, backup object, and YARN queue that required by the backup task.
- Check whether HDFS of the standby cluster has sufficient space. It is recommended the directory for storing backup files be a user-defined directory.
- On the HDFS client, run `hdfs lsSnapshottableDir` as user `hdfs` to check the list of directories for which HDFS snapshots have been created in the current cluster. Ensure that the HDFS parent directory or subdirectory where data files to be backed up are stored does not have HDFS snapshots. Otherwise, the backup task cannot be created.
- If you want to back up data to the NAS, you need to deploy the NAS server in advance.
- The `fs.defaultFS` parameter of HBase must be the same as that of Yarn and HDFS.



## Procedure

**Step 1** On FusionInsight Manager, choose **O&M > Backup and Restoration > Backup Management**.

**Step 2** Click **Create**.

**Step 3** Set **Name** to the name of the backup task.

**Step 4** Select the cluster to be operated from **Backup Object**.

**Step 5** Set **Mode** to the type of the backup task.

**Periodic** indicates that the backup task is periodically executed and **Manual** indicates that the backup task is manually executed.

**Table 12-75** Periodic backup parameters

Parameter Name	Description
<b>Started</b>	Indicates the time when the task is started for the first time.
<b>Period</b>	Indicates task execution interval. The options include <b>Hours</b> and <b>Days</b> .
<b>Backup Policy</b>	<ul style="list-style-type: none"> <li>• <b>Full backup at the first time and incremental backup subsequently</b></li> <li>• <b>Full backup every time</b></li> <li>• <b>Full backup once every n time</b></li> </ul> <p><b>NOTE</b></p> <ul style="list-style-type: none"> <li>• Incremental backup is not supported when Manager data and component metadata are backed up. Only <b>Full backup every time</b> is supported.</li> <li>• If <b>Mode</b> is set to <b>Periodic</b> and the <b>Path Type</b> is set to <b>NFS</b> or <b>CIFS</b>, the incremental backup function cannot be used. If incremental backup is used in this scenario, data in full backup will be updated in each incremental backup, and no recovery point will be generated.</li> </ul>

**Step 6** In **Configuration**, select **HBase > HBase** under **Service Data**.

**Step 7** Set **Path Type** of **HBase** to a backup directory type.

The following backup directory types are supported:

- **RemoteHDFS**: indicates that the backup files are stored in the HDFS directory of the standby cluster.

If you select this value, you need to set the following parameters:

- **Destination NameService Name**: indicates the NameService name of the standby cluster. You can set it to the NameService name (**haclusterX**, **haclusterX1**, **haclusterX2**, **haclusterX3**, or **haclusterX4**) of the built-in remote cluster of the cluster, or the NameService name of a configured remote cluster.

- **IP Mode:** mode of the target IP address. The system automatically selects the IP address mode based on the cluster network type, for example, **IPv4** or **IPv6**.
- **Target NameNode IP Address:** indicates the NameNode service plane IP address of the standby cluster, supporting the active node or standby node.
- **Target Path:** indicates the HDFS directory for storing standby cluster backup data. The save path cannot be an HDFS hidden directory, such as snapshot or recycle bin directory, or a default system directory, such as **/hbase** or **/user/hbase/backup**.
- **Maximum Number of Backup Copies:** indicates the number of backup files that can be retained in the backup directory.
- **Queue Name:** indicates the name of the YARN queue used for backup task execution. The name must be the same as the name of the queue that is running properly in the cluster.
- **Maximum Number of Maps:** indicates the maximum number of maps in a MapReduce task. The default value of this parameter is **20**.
- **Maximum Bandwidth of a Map (MB/s):** indicates the maximum bandwidth of a map. The default value of this parameter is **100**.
- **NFS:** indicates that backup files are stored in the NAS over the NFS protocol.  
If you select NFS, set the following parameters:
  - **IP Mode:** mode of the target IP address. The system automatically selects the IP address mode based on the cluster network type, for example, **IPv4** or **IPv6**.
  - **Server IP address:** indicates the NAS server IP address.
  - **Maximum Number of Backup Copies:** indicates the number of backup files that can be retained in the backup directory.
  - **Server Shared Path:** indicates the configured shared directory on the NAS server.
  - **Queue Name:** indicates the name of the YARN queue used for backup task execution. The name must be the same as the name of the queue that is running properly in the cluster.
  - **Maximum Number of Maps:** indicates the maximum number of maps in a MapReduce task. The default value of this parameter is **20**.
  - **Maximum Bandwidth of a Map (MB/s):** indicates the maximum bandwidth of a map. The default value of this parameter is **100**.
- **CIFS:** indicates that backup files are stored in the NAS over the CIFS protocol.  
If you select CIFS, set the following parameters:
  - **IP Mode:** mode of the target IP address. The system automatically selects the IP address mode based on the cluster network type, for example, **IPv4** or **IPv6**.
  - **Server IP Address:** indicates the NAS server IP address.
  - **Port:** indicates the port ID used by the CIFS protocol to connect to the NAS server. The default value is **445**.
  - **Username:** indicates the user name that is configured when setting the CIFS protocol.

- **Password:** indicates the password that is configured when setting the CIFS protocol.
- **Maximum Number of Backup Copies:** indicates the number of backup files that can be retained in the backup directory.
- **Server Shared Path:** indicates the configured shared directory on the NAS server.
- **Queue Name:** indicates the name of the YARN queue used for backup task execution. The name must be the same as the name of the queue that is running properly in the cluster.
- **Maximum Number of Maps:** indicates the maximum number of maps in a MapReduce task. The default value of this parameter is **20**.
- **Maximum Bandwidth of a Map (MB/s):** indicates the maximum bandwidth of a map. The default value of this parameter is **100**.
- **SFTP:** Indicates that backup files are stored in the server using SFTP.  
If you select SFTP, set the following parameters:
  - **IP Mode:** mode of the target IP address. The system automatically selects the IP address mode based on the cluster network type, for example, **IPv4** or **IPv6**.
  - **Server IP Address:** Enter the IP address of the server where the backup data is stored.
  - **Port:** Enter the port number used by the SFTP protocol to connect to the backup server. The default value is **22**.
  - **Username:** Enter the username for connecting to the server using SFTP.
  - **Password:** Enter the password for connecting to the server using SFTP.
  - **Server Shared Path:** Enter the backup path on the SFTP server.
  - **Maximum Number of Backup Copies:** indicates the number of backup files that can be retained in the backup directory.
  - **Queue Name:** indicates the name of the YARN queue used for backup task execution. The name must be the same as the name of the queue that is running properly in the cluster.
  - **Maximum Number of Maps:** indicates the maximum number of maps in a MapReduce task. The default value of this parameter is **20**.
  - **Maximum Bandwidth of a Map (MB/s):** indicates the maximum bandwidth of a map. The default value of this parameter is **10**.

**Step 8** Set **Maximum Number of Recovery Points** to the number of snapshots that can be retained in the cluster.

**Step 9** Set **Backup Content** to one or multiple HBase tables to be backed up.

The following methods are supported to select backup data:

- Select directly  
Click the name of a naming space in the navigation tree to show all the tables in the naming space, and select specified tables.
- Select using regular expressions
  - Click **Query Regular Expression**.

- Enter the naming space where the HBase tables are located in the first text box as prompted. The naming space must be the same as the existing naming space, for example, **default**.
- Enter a regular expression in the second text box. Standard regular expressions are supported. For example, if all tables in the database need to be filtered, enter **([\s\S]\*?)**. If tables of which the names consisting of letters and digits, such as **tb1**, need to be filtered, enter **tb\d\***.
- Click **Refresh** to view the selected tables in **Directory Name**.
- Click **Synchronize** to save the result.

 **NOTE**

- When entering regular expressions, you can click **+** or **-** to add or delete an expression.
- If the selected table or directory is incorrect, click **Clear Selected Node** to deselect it.

**Step 10** Click **Verify** to check whether the backup task is configured correctly.

The possible causes of check failure are as follows:

- Target NameNode IP address is incorrect.
- The queue name is incorrect.
- The HDFS parent directory or subdirectory where HBase table data files to be backed up are stored has HDFS snapshots.
- The directory or table to be backed up does not exist.

**Step 11** Click **OK** to save the settings.

**Step 12** In the **Operation** column of the created task in the backup task list, choose **More > Back Up Now** to execute the backup task.

After the backup task is executed, the system automatically creates a subdirectory for each backup task in the backup directory. The format of the subdirectory name is *backup task name\_data source\_task creation time*, and the subdirectory is used to save latest data source backup files. All the backup file sets are saved to the related snapshot directories.

----End

### 12.11.3.5 Backing Up NameNode Data

#### Scenario

To ensure system data security routinely or before and after a critical operation (such as upgrade and migration) on NameNode, NameNode data needs to be backed up. The backup data can be used to recover the system if an exception occurs or the operation has not achieved the expected result, minimizing the adverse impact on services.

MRS cluster administrators can create a backup task in FusionInsight Manager to back up NameNode data. Both automatic backup tasks and manual backup tasks are supported.

## Prerequisites

- If you want to back up data to the remote HDFS. A standby cluster for backing up data has been created. The mode of the standby cluster is the same as that of the active cluster. In other backup modes, you do not need to prepare the standby cluster.
- If the active cluster is deployed in security mode and the active and standby clusters are not managed by the same FusionInsight Manager, configure system mutual trust. For details, see [Configuring Cross-Manager Cluster Mutual Trust Relationships](#). If the active cluster is deployed in normal mode, do not configure mutual trust.
- Cross-cluster replication has been configured for the active and standby clusters. For details, see [Enabling Cross-Cluster Replication](#).
- The time of the active cluster and standby cluster must be the same, and the NTP service in the active and standby clusters must use the same time source.
- Based on the service requirements, plan the backup type, period, policy, and other specifications, and check whether *Data path/LocalBackup/* has sufficient space on active and standby management nodes.
- If you want to back up data to the NAS, you need to deploy the NAS server in advance.
- If you want to back up data to the OBS, ensure that the current cluster is connected to OBS and you have the permission to access OBS.

## Procedure

**Step 1** On FusionInsight Manager, choose **O&M > Backup and Restoration > Backup Management**.

**Step 2** Click **Create**.

**Step 3** Set **Name** to the name of the backup task.

**Step 4** Select the cluster to be operated from **Backup Object**.

**Step 5** Set **Mode** to the type of the backup task.

**Periodic** indicates that the backup task is periodically executed and **Manual** indicates that the backup task is manually executed.

**Table 12-76** Periodic backup parameters

Parameter Name	Description
<b>Started</b>	Indicates the time when the task is started for the first time.
<b>Period</b>	Indicates task execution interval. The options include <b>Hours</b> and <b>Days</b> .

Parameter Name	Description
<b>Backup Policy</b>	<p>Only <b>Full backup every time</b> is supported.</p> <p><b>NOTE</b></p> <ul style="list-style-type: none"> <li>Incremental backup is not supported when Manager data and component metadata are backed up. Only <b>Full backup every time</b> is supported.</li> <li>If <b>Mode</b> is set to <b>Periodic</b> and the <b>Path Type</b> is set to <b>NFS</b> or <b>CIFS</b>, the incremental backup function cannot be used. If incremental backup is used in this scenario, data in full backup will be updated in each incremental backup, and no recovery point will be generated.</li> </ul>

**Step 6** Set **Configuration** to **NameNode**.

**Step 7** Set **Path Type** of **NameNode** to a backup directory type.

The following backup directory types are supported:

- LocalDir**: indicates that the backup files are stored on the local disk of the active management node and the standby management node automatically synchronizes the backup file. The default save path is *Data path/LocalBackup/*.

If you select this value, you need to set the following parameters:

  - **Maximum Number of Backup Copies**: indicates the number of backup files that can be retained in the backup directory.
  - **NameService Name**: indicates the NameService that corresponds to the selected backup directory. The default value of this parameter is **hacluster**.
- RemoteHDFS**: indicates that the backup files are stored in the HDFS directory of the standby cluster.

If you select this value, you need to set the following parameters:

- **Destination NameService Name**: indicates the NameService name of the standby cluster. You can set it to the NameService name (**haclusterX**, **haclusterX1**, **haclusterX2**, **haclusterX3**, or **haclusterX4**) of the built-in remote cluster of the cluster, or the NameService name of a configured remote cluster.
- **IP Mode**: mode of the target IP address. The system automatically selects the IP address mode based on the cluster network type, for example, **IPv4** or **IPv6**.
- **Target NameNode IP Address**: indicates the NameNode service plane IP address of the standby cluster, supporting the active node or standby node.
- **Target Path**: indicates the HDFS directory for storing standby cluster backup data. The save path cannot be an HDFS hidden directory, such as snapshot or recycle bin directory, or a default system directory, such as **/hbase** or **/user/hbase/backup**.
- **Maximum Number of Backup Copies**: indicates the number of backup files that can be retained in the backup directory.

- **NameService Name:** indicates the NameService that corresponds to the selected backup directory. The default value of this parameter is **hacluster**.
- **Queue Name:** indicates the name of the YARN queue used for backup task execution. The name must be the same as the name of the queue that is running properly in the cluster.
- **NFS:** indicates that backup files are stored in the NAS over the NFS protocol. If you select NFS, set the following parameters:
  - **IP Mode:** mode of the target IP address. The system automatically selects the IP address mode based on the cluster network type, for example, **IPv4** or **IPv6**.
  - **Server IP Address:** indicates the NAS server IP address.
  - **Server Shared Path:** indicates the configured shared directory on the NAS server.
  - **Maximum Number of Backup Copies:** indicates the number of backup files that can be retained in the backup directory.
  - **NameService Name:** indicates the NameService that corresponds to the selected backup directory. The default value of this parameter is **hacluster**.
- **CIFS:** indicates that backup files are stored in the NAS over the CIFS protocol. If you select CIFS, set the following parameters:
  - **IP Mode:** mode of the target IP address. The system automatically selects the IP address mode based on the cluster network type, for example, **IPv4** or **IPv6**.
  - **Server IP Address:** indicates the NAS server IP address.
  - **Port:** indicates the port ID used by the CIFS protocol to connect to the NAS server. The default value is **445**.
  - **Username:** indicates the user name that is configured when setting the CIFS protocol.
  - **Password:** indicates the password that is configured when setting the CIFS protocol.
  - **Server Shared Path:** indicates the configured shared directory on the NAS server.
  - **Maximum Number of Backup Copies:** indicates the number of backup files that can be retained in the backup directory.
  - **NameService Name:** indicates the NameService that corresponds to the selected backup directory. The default value of this parameter is **hacluster**.
- **SFTP:** Indicates that backup files are stored in the server using SFTP. If you select SFTP, set the following parameters:
  - **IP Mode:** mode of the target IP address. The system automatically selects the IP address mode based on the cluster network type, for example, **IPv4** or **IPv6**.
  - **Server IP Address:** Enter the IP address of the server where the backup data is stored.
  - **Port:** Enter the port number used by the SFTP protocol to connect to the backup server. The default value is **22**.

- **Username:** Enter the username for connecting to the server using SFTP.
- **Password:** Enter the password for connecting to the server using SFTP.
- **Server Shared Path:** Enter the backup path on the SFTP server.
- **Maximum Number of Backup Copies:** indicates the number of backup files that can be retained in the backup directory.
- **NameService Name:** indicates the NameService that corresponds to the selected backup directory. The default value of this parameter is **hacluster**.
- **OBS:** indicates that the backup files are stored in the OBS.  
If you select this value, you need to set the following parameters:
  - **Target Path:** indicates the OBS directory for storing backup data.
  - **Maximum Number of Backup Copies:** indicates the number of backup files that can be retained in the backup directory.
  - **NameService Name:** indicates the NameService that corresponds to the selected backup directory. The default value of this parameter is **hacluster**.

 **NOTE**

MRS 3.1.0 and later versions support backing up data to OBS.

**Step 8** Click **OK** to save the settings.

**Step 9** In the **Operation** column of the created task in the backup task list, choose **More > Back Up Now** to execute the backup task.

After the backup task is executed, the system automatically creates a subdirectory for each backup task in the backup directory. The format of the subdirectory name is *backup task name\_task creation time*, and the subdirectory is used to save data source backup files. The format of the backup file name is *version\_data source\_task execution time.tar.gz*.

----End

### 12.11.3.6 Backing Up HDFS Service Data

#### Scenario

To ensure system data security routinely or before and after a critical operation (such as upgrade and migration) on HDFS, HDFS data needs to be backed up. The backup data can be used to recover the system if an exception occurs or the operation has not achieved the expected result, minimizing the adverse impact on services.

MRS cluster administrators can create a backup task in FusionInsight Manager to back up HDFS data. Both automatic backup tasks and manual backup tasks are supported.

 **NOTE**

Encrypted directories cannot be backed up or restored.



## Prerequisites

- If you want to back up data to the remote HDFS. A standby cluster for backing up data has been created. The mode of the standby cluster is the same as that of the active cluster. In other backup modes, you do not need to prepare the standby cluster.
- If the active cluster is deployed in security mode and the active and standby clusters are not managed by the same FusionInsight Manager, configure system mutual trust. For details, see [Configuring Cross-Manager Cluster Mutual Trust Relationships](#). If the active cluster is deployed in normal mode, do not configure mutual trust.
- Cross-cluster replication has been configured for the active and standby clusters. For details, see [Enabling Cross-Cluster Replication](#).
- The time of the active cluster and standby cluster must be the same, and the NTP service in the active and standby clusters must use the same time source.
- Based on the service requirements, plan backup policies, such as the backup task type, period, backup object, and YARN queue that required by the backup task.
- Check whether HDFS of the standby cluster has sufficient space. It is recommended the directory for storing backup files be a user-defined directory.
- On the HDFS client, run `hdfs lsSnapshottableDir` as user `hdfs` to check the list of directories for which HDFS snapshots have been created in the current cluster. Ensure that the HDFS parent directory or subdirectory where data files to be backed up are stored does not have HDFS snapshots. Otherwise, the backup task cannot be created.
- If you want to back up data to the NAS, you need to deploy the NAS server in advance.

## Procedure

**Step 1** On FusionInsight Manager, choose **O&M > Backup and Restoration > Backup Management**.

**Step 2** Click **Create**.

**Step 3** Set **Name** to the name of the backup task.

**Step 4** Select the cluster to be operated from **Backup Object**.

**Step 5** Set **Mode** to the type of the backup task.

**Periodic** indicates that the backup task is periodically executed and **Manual** indicates that the backup task is manually executed.

**Table 12-77** Periodic backup parameters

Parameter Name	Description
<b>Started</b>	Indicates the time when the task is started for the first time.

Parameter Name	Description
Period	Indicates task execution interval. The options include <b>Hours</b> and <b>Days</b> .
Backup Policy	<ul style="list-style-type: none"> <li>• <b>Full backup at the first time and incremental backup subsequently</b></li> <li>• <b>Full backup every time</b></li> <li>• <b>Full backup once every n time</b></li> </ul> <p><b>NOTE</b></p> <ul style="list-style-type: none"> <li>• Incremental backup is not supported when Manager data and component metadata are backed up. Only <b>Full backup every time</b> is supported.</li> <li>• If <b>Mode</b> is set to <b>Periodic</b> and the <b>Path Type</b> is set to <b>NFS</b> or <b>CIFS</b>, the incremental backup function cannot be used. If incremental backup is used in this scenario, data in full backup will be updated in each incremental backup, and no recovery point will be generated.</li> </ul>

**Step 6** Set **Configuration** to **HDFS**.

**Step 7** Set **Path Type** of **HDFS** to a backup directory type.

The following backup directory types are supported:

- **RemoteHDFS**: indicates that the backup files are stored in the HDFS directory of the standby cluster.

If you select this value, you need to set the following parameters:

- **Destination NameService Name**: indicates the NameService name of the standby cluster. You can set it to the NameService name (**haclusterX**, **haclusterX1**, **haclusterX2**, **haclusterX3**, or **haclusterX4**) of the built-in remote cluster of the cluster, or the NameService name of a configured remote cluster.
- **IP Mode**: mode of the target IP address. The system automatically selects the IP address mode based on the cluster network type, for example, **IPv4** or **IPv6**.
- **Target NameNode IP Address**: indicates the NameNode service plane IP address of the standby cluster, supporting the active node or standby node.
- **Target Path**: indicates the HDFS directory for storing standby cluster backup data. The save path cannot be an HDFS hidden directory, such as snapshot or recycle bin directory, or a default system directory, such as **/hbase** or **/user/hbase/backup**.
- **Maximum Number of Backup Copies**: indicates the number of backup files that can be retained in the backup directory.
- **Queue Name**: indicates the name of the YARN queue used for backup task execution. The name must be the same as the name of the queue that is running properly in the cluster.
- **Maximum Number of Maps**: indicates the maximum number of maps in a MapReduce task. The default value of this parameter is **20**.

- **Maximum Bandwidth of a Map (MB/s):** indicates the maximum bandwidth of a map. The default value of this parameter is **100**.
- **NameService Name:** indicates the NameService that corresponds to the selected backup directory. The default value of this parameter is **hacluster**.
- **NFS:** indicates that backup files are stored in the NAS over the NFS protocol.  
If you select NFS, set the following parameters:
  - **IP Mode:** mode of the target IP address. The system automatically selects the IP address mode based on the cluster network type, for example, **IPv4** or **IPv6**.
  - **Server IP Address:** indicates the NAS server IP address.
  - **Maximum Number of Backup Copies:** indicates the number of backup files that can be retained in the backup directory.
  - **Server Shared Path:** indicates the configured shared directory on the NAS server.
  - **Queue Name:** indicates the name of the YARN queue used for backup task execution. The name must be the same as the name of the queue that is running properly in the cluster.
  - **Maximum Number of Maps:** indicates the maximum number of maps in a MapReduce task. The default value of this parameter is **20**.
  - **Maximum Bandwidth of a Map (MB/s):** indicates the maximum bandwidth of a map. The default value of this parameter is **100**.
  - **NameService Name:** indicates the NameService that corresponds to the selected backup directory. The default value of this parameter is **hacluster**.
- **CIFS:** indicates that backup files are stored in the NAS over the CIFS protocol.  
If you select CIFS, set the following parameters:
  - **IP Mode:** mode of the target IP address. The system automatically selects the IP address mode based on the cluster network type, for example, **IPv4** or **IPv6**.
  - **Server IP Address:** indicates the NAS server IP address.
  - **Port:** indicates the port ID used by the CIFS protocol to connect to the NAS server. The default value is **445**.
  - **Username:** indicates the user name that is configured when setting the CIFS protocol.
  - **Password:** indicates the password that is configured when setting the CIFS protocol.
  - **Maximum Number of Backup Copies:** indicates the number of backup files that can be retained in the backup directory.
  - **Server Shared Path:** indicates the configured shared directory on the NAS server.
  - **Queue Name:** indicates the name of the YARN queue used for backup task execution. The name must be the same as the name of the queue that is running properly in the cluster.
  - **Maximum Number of Maps:** indicates the maximum number of maps in a MapReduce task. The default value of this parameter is **20**.

- **Maximum Bandwidth of a Map (MB/s):** indicates the maximum bandwidth of a map. The default value of this parameter is **100**.
- **NameService Name:** indicates the NameService that corresponds to the selected backup directory. The default value of this parameter is **hacluster**
- **SFTP:** Indicates that backup files are stored in the server using SFTP.  
If you select SFTP, set the following parameters:
  - **IP Mode:** mode of the target IP address. The system automatically selects the IP address mode based on the cluster network type, for example, **IPv4** or **IPv6**.
  - **Server IP Address:** Enter the IP address of the server where the backup data is stored.
  - **Port:** Enter the port number used by the SFTP protocol to connect to the backup server. The default value is **22**.
  - **Username:** Enter the username for connecting to the server using SFTP.
  - **Password:** Enter the password for connecting to the server using SFTP.
  - **Server Shared Path:** Enter the backup path on the SFTP server.
  - **Maximum Number of Backup Copies:** indicates the number of backup files that can be retained in the backup directory.
  - **Queue Name:** indicates the name of the YARN queue used for backup task execution. The name must be the same as the name of the queue that is running properly in the cluster.
  - **Maximum Number of Maps:** indicates the maximum number of maps in a MapReduce task. The default value of this parameter is **20**.
  - **NameService Name:** indicates the NameService that corresponds to the selected backup directory. The default value of this parameter is **hacluster**

**Step 8** Set **Maximum Number of Recovery Points** to the number of snapshots that can be retained in the cluster.

**Step 9** Set **Backup Content** to one or multiple HDFS directories to be backed up based on service requirements.

The following methods are supported to select backup data:

- Select directly  
Click the name of a directory in the navigation tree to show all the subdirectories in the directory, and select specified directories.
- Select using regular expressions
  - Click **Query Regular Expression**.
  - Enter the parent directory full path of the directory in the first text box as prompted. The directory must be the same as the existing directory, for example, **/tmp**.
  - Enter a regular expression in the second text box. Standard regular expressions are supported. For example, if all files or subdirectories in the parent directory need to be filtered, enter **([s\S]\*?)**. If files of which the names consisting of letters and digits, such as **file 1**, need to be filtered, enter **file\d\***.

- Click **Refresh** to view the selected tables in **Directory Name**.
- Click **Synchronize** to save the result.

**NOTE**

- When entering regular expressions, you can click **+** or **-** to add or delete an expression.
- If the selected table or directory is incorrect, click **Clear Selected Node** to deselect it.
- The backup directory cannot contain files that have been written for a long time. Otherwise, the backup task will fail. Therefore, you are advised not to perform operations on the top-level directory, such as **/user**, **/tmp**, and **/mr-history**.

**Step 10** Click **Verify** to check whether the backup task is configured correctly.

The possible causes of check failure are as follows:

- Target NameNode IP address is incorrect.
- The queue name is incorrect.
- The HDFS parent directory or subdirectory where data files to be backed up are stored has HDFS snapshots.
- The directory or table to be backed up does not exist.
- The name of the NameService is incorrect.

**Step 11** Click **OK** to save the settings.

**Step 12** In the **Operation** column of the created task in the backup task list, choose **More > Back Up Now** to execute the backup task.

After the backup task is executed, the system automatically creates a subdirectory for each backup task in the backup directory. The format of the subdirectory name is *backup task name\_data source\_task creation time*, and the subdirectory is used to save latest data source backup files. All the backup file sets are saved to the related snapshot directories.

----End

### 12.11.3.7 Backing Up Hive Service Data

#### Scenario

To ensure system data security routinely or before and after a critical operation (such as upgrade and migration) on Hive, Hive data needs to be backed up. The backup data can be used to recover the system if an exception occurs or the operation has not achieved the expected result, minimizing the adverse impact on services.

MRS cluster administrators can create a backup task in FusionInsight Manager to back up Hive data. Both automatic backup tasks and manual backup tasks are supported.

- The Hive backup and recovery function cannot identify the service and structure relationships of objects such as Hive tables, indexes, and views. When executing backup and recovery tasks, the user needs to manage a unified recovery point based on the service scenario to ensure proper service running.

- The Hive backup and recovery function does not support Hive on RDB data tables. The original data tables need to be backed up and recovered in the external database independently.
- Assume that a Hive backup task has been created and includes Hive on HBase tables, and the current backup data in the standby cluster is lost. The next incremental task will fail and a new Hive backup task needs to be created. The next full backup task will be normal.

## Prerequisites

- If you want to back up data to the remote HDFS. A standby cluster for backing up data has been created. The mode of the standby cluster is the same as that of the active cluster. In other backup modes, you do not need to prepare the standby cluster.
- If the active cluster is deployed in security mode and the active and standby clusters are not managed by the same FusionInsight Manager, configure system mutual trust. For details, see [Configuring Cross-Manager Cluster Mutual Trust Relationships](#). If the active cluster is deployed in normal mode, do not configure mutual trust.
- Cross-cluster replication has been configured for the active and standby clusters. For details, see [Enabling Cross-Cluster Replication](#).
- The time of the active cluster and standby cluster must be the same, and the NTP service in the active and standby clusters must use the same time source.
- Based on the service requirements, plan backup policies, such as the backup task type, period, backup object, and YARN queue that required by the backup task.
- Check whether HDFS of the standby cluster has sufficient space. It is recommended the directory for storing backup files be a user-defined directory.
- On the HDFS client, run `hdfs lsSnapshottableDir` as user `hdfs` to check the list of directories for which HDFS snapshots have been created in the current cluster. Ensure that the HDFS parent directory or subdirectory where data files to be backed up are stored does not have HDFS snapshots. Otherwise, the backup task cannot be created.
- If you want to back up data to the NAS, you need to deploy the NAS server in advance.

## Procedure

**Step 1** On FusionInsight Manager, choose **O&M > Backup and Restoration > Backup Management**.

**Step 2** Click **Create**.

**Step 3** Set **Name** to the name of the backup task.

**Step 4** Select the cluster to be operated from **Backup Object**.

**Step 5** Set **Mode** to the type of the backup task.

**Periodic** indicates that the backup task is periodically executed and **Manual** indicates that the backup task is manually executed.

**Table 12-78** Periodic backup parameters

Parameter Name	Description
<b>Started</b>	Indicates the time when the task is started for the first time.
<b>Period</b>	Indicates task execution interval. The options include <b>Hours</b> and <b>Days</b> .
<b>Backup Policy</b>	<ul style="list-style-type: none"> <li>● <b>Full backup at the first time and incremental backup subsequently</b></li> <li>● <b>Full backup every time</b></li> <li>● <b>Full backup once every n time</b></li> </ul> <p><b>NOTE</b></p> <ul style="list-style-type: none"> <li>● Incremental backup is not supported when Manager data and component metadata are backed up. Only <b>Full backup every time</b> is supported.</li> <li>● If <b>Mode</b> is set to <b>Periodic</b> and the <b>Path Type</b> is set to <b>NFS</b> or <b>CIFS</b>, the incremental backup function cannot be used. If incremental backup is used in this scenario, data in full backup will be updated in each incremental backup, and no recovery point will be generated.</li> </ul>

**Step 6** Set **Configuration** to **Hive > Hive**.

**Step 7** Set **Path Type** of **Hive** to a backup directory type.

The following backup directory types are supported:

- **RemoteHDFS**: indicates that the backup files are stored in the HDFS directory of the standby cluster.

If you select this value, you need to set the following parameters:

- **Destination NameService Name**: indicates the NameService name of the standby cluster. You can set it to the NameService name (**haclusterX**, **haclusterX1**, **haclusterX2**, **haclusterX3**, or **haclusterX4**) of the built-in remote cluster of the cluster, or the NameService name of a configured remote cluster.
- **IP Mode**: mode of the target IP address. The system automatically selects the IP address mode based on the cluster network type, for example, **IPv4** or **IPv6**.
- **Target NameNode IP Address**: indicates the NameNode service plane IP address of the standby cluster, supporting the active node or standby node.
- **Target Path**: indicates the HDFS directory for storing standby cluster backup data. The save path cannot be an HDFS hidden directory, such as **snapshot** or **recycle bin** directory, or a default system directory, such as **/hbase** or **/user/hbase/backup**.
- **Maximum Number of Backup Copies**: indicates the number of backup files that can be retained in the backup directory.

- **Queue Name:** indicates the name of the YARN queue used for backup task execution. The name must be the same as the name of the queue that is running properly in the cluster.
- **Maximum Number of Maps:** indicates the maximum number of maps in a MapReduce task. The default value of this parameter is **20**.
- **Maximum Bandwidth of a Map (MB/s):** indicates the maximum bandwidth of a map. The default value of this parameter is **100**.
- **NameService Name:** indicates the NameService that corresponds to the selected backup directory. The default value of this parameter is **hacluster**.
- **NFS:** indicates that backup files are stored in the NAS over the NFS protocol. If you select NFS, set the following parameters:
  - **IP Mode:** mode of the target IP address. The system automatically selects the IP address mode based on the cluster network type, for example, **IPv4** or **IPv6**.
  - **Server IP address:** indicates the NAS server IP address.
  - **Maximum Number of Backup Copies:** indicates the number of backup files that can be retained in the backup directory.
  - **Server shared Path:** indicates the configured shared directory on the NAS server.
  - **Queue Name:** indicates the name of the YARN queue used for backup task execution. The name must be the same as the name of the queue that is running properly in the cluster.
  - **Maximum Number of Maps:** indicates the maximum number of maps in a MapReduce task. The default value of this parameter is **20**.
  - **Maximum Bandwidth of a Map (MB/s):** indicates the maximum bandwidth of a map. The default value of this parameter is **100**.
  - **NameService Name:** indicates the NameService that corresponds to the selected backup directory. The default value of this parameter is **hacluster**.
- **CIFS:** indicates that backup files are stored in the NAS over the CIFS protocol. If you select CIFS, set the following parameters:
  - **IP Mode:** mode of the target IP address. The system automatically selects the IP address mode based on the cluster network type, for example, **IPv4** or **IPv6**.
  - **Server IP Address:** indicates the NAS server IP address.
  - **Port:** indicates the port ID used by the CIFS protocol to connect to the NAS server. The default value is **445**.
  - **Username:** indicates the user name that is configured when setting the CIFS protocol.
  - **Password:** indicates the password that is configured when setting the CIFS protocol.
  - **Maximum Number of Backup Copies:** indicates the number of backup files that can be retained in the backup directory.
  - **Server Shared Path:** indicates the configured shared directory on the NAS server.



- **Queue Name:** indicates the name of the YARN queue used for backup task execution. The name must be the same as the name of the queue that is running properly in the cluster.
- **Maximum Number of Maps:** indicates the maximum number of maps in a MapReduce task. The default value of this parameter is **20**.
- **Maximum Bandwidth of a Map (MB/s):** indicates the maximum bandwidth of a map. The default value of this parameter is **100**.
- **NameService Name:** indicates the NameService that corresponds to the selected backup directory. The default value of this parameter is **hacluster**.
- **SFTP:** Indicates that backup files are stored in the server using SFTP. If you select SFTP, set the following parameters:
  - **IP Mode:** mode of the target IP address. The system automatically selects the IP address mode based on the cluster network type, for example, **IPv4** or **IPv6**.
  - **Server IP Address:** Enter the IP address of the server where the backup data is stored.
  - **Port:** Enter the port number used by the SFTP protocol to connect to the backup server. The default value is **22**.
  - **Username:** Enter the username for connecting to the server using SFTP.
  - **Password:** Enter the password for connecting to the server using SFTP.
  - **Server Shared Path:** Enter the backup path on the SFTP server.
  - **Maximum Number of Backup Copies:** indicates the number of backup files that can be retained in the backup directory.
  - **Queue Name:** indicates the name of the YARN queue used for backup task execution. The name must be the same as the name of the queue that is running properly in the cluster.
  - **Maximum Number of Maps:** indicates the maximum number of maps in a MapReduce task. The default value of this parameter is **20**.
  - **NameService Name:** indicates the NameService that corresponds to the selected backup directory. The default value of this parameter is **hacluster**

**Step 8** Set **Maximum Number of Recovery Points** to the number of snapshots that can be retained in the cluster.

**Step 9** Set **Backup Content** to one or multiple Hive tables to be backed up.

The following methods are supported to select backup data:

- Select directly
  - Click the name of a database in the navigation tree to show all the tables in the database, and select specified tables.
- Select using regular expressions
  - Click **Query Regular Expression**.
  - Enter the database where the Hive tables are located in the first text box as prompted. The database must be the same as the existing database, for example, **default**.

- Enter a regular expression in the second text box. Standard regular expressions are supported. For example, if all tables in the database need to be filtered, enter `([\s\S]*?)`. If tables of which the names consisting of letters and digits, such as `tb 7`, need to be filtered, enter `tb\d*`.
- Click **Refresh** to view the selected tables in **Directory Name**.
- Click **Synchronize** to save the result.

**NOTE**

- When entering regular expressions, you can click **+** or **-** to add or delete an expression.
- If the selected table or directory is incorrect, click **Clear Selected Node** to deselect it.

**Step 10** Click **Verify** to check whether the backup task is configured correctly.

The possible causes of check failure are as follows:

- Target NameNode IP address is incorrect.
- The queue name is incorrect.
- The HDFS parent directory or subdirectory where data files to be backed up are stored has HDFS snapshots.
- The directory or table to be backed up does not exist.

**Step 11** Click **OK** to save the settings.

**Step 12** In the **Operation** column of the created task in the backup task list, choose **More > Back Up Now** to execute the backup task.

After the backup task is executed, the system automatically creates a subdirectory for each backup task in the backup directory. The format of the subdirectory name is *backup task name\_data source\_task creation time*, and the subdirectory is used to save latest data source backup files. All the backup file sets are saved to the related snapshot directories.

----End

### 12.11.3.8 Backing Up Kafka Metadata

#### Scenario

To ensure Kafka metadata security or before and after a critical operation (such as upgrade and migration) on ZooKeeper, Kafka metadata needs to be backed up. The backup data can be used to recover the system in time if an exception occurs or the operation has not achieved the expected result, minimizing the adverse impact on services.

MRS cluster administrators can create a backup task in FusionInsight Manager to back up Kafka metadata. Both automatic backup tasks and manual backup tasks are supported.

#### Prerequisites

- If you want to back up data to the remote HDFS. A standby cluster for backing up data has been created. The mode of the standby cluster is the same as that of the active cluster. In other backup modes, you do not need to prepare the standby cluster.

- If the active cluster is deployed in security mode and the active and standby clusters are not managed by the same FusionInsight Manager, configure system mutual trust. For details, see [Configuring Cross-Manager Cluster Mutual Trust Relationships](#). If the active cluster is deployed in normal mode, do not configure mutual trust.
- Cross-cluster replication has been configured for the active and standby clusters. For details, see [Enabling Cross-Cluster Replication](#).
- The time of the active cluster and standby cluster must be the same, and the NTP service in the active and standby clusters must use the same time source.
- Based on the service requirements, plan the backup type, period, policy, and other specifications, and check whether *Data path*/LocalBackup/ has sufficient space on active and standby management nodes.
- If you want to back up data to the NAS, you need to deploy the NAS server in advance.
- If you want to back up data to the OBS, ensure that the current cluster is connected to OBS and you have the permission to access OBS.

## Procedure

**Step 1** On FusionInsight Manager, choose **O&M > Backup and Restoration > Backup Management**.

**Step 2** Click **Create**.

**Step 3** Set **Name** to the name of the backup task.

**Step 4** Select the cluster to be operated from **Backup Object**.

**Step 5** Set **Mode** to the type of the backup task.

**Periodic** indicates that the backup task is periodically executed and **Manual** indicates that the backup task is manually executed.

**Table 12-79** Periodic backup parameters

Parameter Name	Description
<b>Started</b>	Indicates the time when the task is started for the first time.
<b>Period</b>	Indicates task execution interval. The options include <b>Hours</b> and <b>Days</b> .

Parameter Name	Description
Backup Policy	<ul style="list-style-type: none"> <li>• Full backup at the first time and incremental backup subsequently</li> <li>• Full backup every time</li> <li>• Full backup once every n time</li> </ul> <p><b>NOTE</b></p> <ul style="list-style-type: none"> <li>• Incremental backup is not supported when Manager data and component metadata are backed up. Only <b>Full backup every time</b> is supported.</li> <li>• If <b>Mode</b> is set to <b>Periodic</b> and the <b>Path Type</b> is set to <b>NFS</b> or <b>CIFS</b>, the incremental backup function cannot be used. If incremental backup is used in this scenario, data in full backup will be updated in each incremental backup, and no recovery point will be generated.</li> </ul>

### Step 6 Set Configuration to Kafka.

 **NOTE**

If there are multiple Kafka services, all Kafka services are backed up by default. You can click **Assign Service** to specify the Kafka to be backed up.

### Step 7 Set Path Type of Kafka to a backup directory type.

The following backup directory types are supported:

- **LocalDir**: indicates that the backup files are stored on the local disk of the active management node and the standby management node automatically synchronizes the backup file. The default save path is *Data path/LocalBackup/*.  
If you select this value, you need to set **Maximum number of backup copies** to specify the number of backup files that can be retained in the backup directory.
- **LocalHDFS**: indicates that the backup files are stored in the HDFS directory of the current cluster.  
If you select this value, you need to set the following parameters:
  - **Target path**: indicates the backup file save path in the HDFS. The save path cannot be an HDFS hidden directory, such as snapshot or recycle bin directory, or a default system directory, such as **/hbase** or **/user/hbase/backup**.
  - **Maximum Number of Backup Copies**: indicates the number of backup files that can be retained in the backup directory.
  - **Target NameService Name**: indicates the NameService name that corresponds to the backup directory. The default value is **hacluster**.
- **RemoteHDFS**: indicates that the backup files are stored in the HDFS directory of the standby cluster.  
If you select this value, you need to set the following parameters:
  - **Destination NameService Name**: indicates the NameService name of the standby cluster. You can set it to the NameService name (**haclusterX**,

- haclusterX1, haclusterX2, haclusterX3, or haclusterX4**) of the built-in remote cluster of the cluster, or the NameService name of a configured remote cluster.
- **IP Mode:** mode of the target IP address. The system automatically selects the IP address mode based on the cluster network type, for example, **IPv4** or **IPv6**.
  - **Target NameNode IP Address:** indicates the NameNode service plane IP address of the standby cluster, supporting the active node or standby node.
  - **Target path:** indicates the HDFS directory for storing standby cluster backup data. The save path cannot be an HDFS hidden directory, such as snapshot or recycle bin directory, or a default system directory, such as **/hbase** or **/user/hbase/backup**.
  - **Maximum Number of Backup Copies:** indicates the number of backup files that can be retained in the backup directory.
  - **Queue Name:** indicates the name of the YARN queue used for backup task execution. The name must be the same as the name of the queue that is running properly in the cluster.
- **NFS:** indicates that backup files are stored in the NAS over the NFS protocol. If you select NFS, set the following parameters:
    - **IP Mode:** mode of the target IP address. The system automatically selects the IP address mode based on the cluster network type, for example, **IPv4** or **IPv6**.
    - **Server IP Address:** indicates the NAS server IP address.
    - **Server Shared Path:** indicates the configured shared directory on the NAS server.
    - **Maximum Number of Backup Copies:** indicates the number of backup files that can be retained in the backup directory.
  - **CIFS:** indicates that backup files are stored in the NAS over the CIFS protocol. If you select CIFS, set the following parameters:
    - **IP Mode:** mode of the target IP address. The system automatically selects the IP address mode based on the cluster network type, for example, **IPv4** or **IPv6**.
    - **Server IP Address:** indicates the NAS server IP address.
    - **Port:** indicates the port ID used by the CIFS protocol to connect to the NAS server. The default value is **445**.
    - **Username:** indicates the user name that is configured when setting the CIFS protocol.
    - **Password:** indicates the password that is configured when setting the CIFS protocol.
    - **Server Shared Path:** indicates the configured shared directory on the NAS server.
    - **Maximum Number of Backup Copies:** indicates the number of backup files that can be retained in the backup directory.
  - **OBS:** indicates that the backup files are stored in the OBS. If you select this value, you need to set the following parameters:

- **Target Path:** indicates the OBS directory for storing backup data.
- **Maximum Number of Backup Copies:** indicates the number of backup files that can be retained in the backup directory.

 **NOTE**

MRS 3.1.0 and later versions support backing up data to OBS.

**Step 8** Click **OK** to save the settings.

**Step 9** In the **Operation** column of the created task in the backup task list, choose **More > Back Up Now** to execute the backup task.

After the backup task is executed, the system automatically creates a subdirectory for each backup task in the backup directory. The format of the subdirectory name is *backup task name\_task creation time*, and the subdirectory is used to save data source backup files. The format of the backup file name is *version\_data source\_task execution time.tar.gz*.

----End

### 12.11.3.9 Backing Up Yarn Resource Pool Data

#### Scenario

To ensure the data security of the Yarn resource pool, the MRS cluster administrator can back up Yarn-related data so that the system can be restored in a timely manner when an exception occurs or the expected result is not achieved, minimizing the impact on services.

On FusionInsight Manager, the MRS cluster administrator can create Yarn backup tasks and back up data. Automatic or manual data backup tasks can be created.

Resource pool information is also stored in DBService. Therefore, you need to manually trigger a DBService backup before backing up Yarn data. If only Yarn data is backed up, the Yarn data stored in ZooKeeper is inconsistent with that stored in DBService.

#### Prerequisites

- If you want to back up data to the remote HDFS. A standby cluster for backing up data has been created. The mode of the standby cluster is the same as that of the active cluster. In other backup modes, you do not need to prepare the standby cluster.
- If the active cluster is deployed in security mode and the active and standby clusters are not managed by the same FusionInsight Manager, configure system mutual trust. For details, see [Configuring Cross-Manager Cluster Mutual Trust Relationships](#). If the active cluster is deployed in normal mode, do not configure mutual trust.
- Cross-cluster replication has been configured for the active and standby clusters. For details, see [Enabling Cross-Cluster Replication](#).
- The time of the active cluster and standby cluster must be the same, and the NTP service in the active and standby clusters must use the same time source.

- Based on the service requirements, plan backup policies, such as the backup task type, period, backup object, and YARN queue that required by the backup task.
- If you want to back up data to the NAS, you need to deploy the NAS server in advance.
- If you want to back up data to the OBS, ensure that the current cluster is connected to OBS and you have the permission to access OBS.

## Procedure

**Step 1** On FusionInsight Manager, choose **O&M > Backup and Restoration > Backup Management**.

**Step 2** Click **Create**.

**Step 3** Set **Name** to the name of the backup task.

**Step 4** Select the cluster to be operated from **Backup Object**.

**Step 5** Set **Manual** for **Mode**.

**Periodic** indicates that the backup task is periodically executed and **Manual** indicates that the backup task is manually executed.

**Step 6** In **Configuration**, select **Yarn** and **DBService** under **Metadata and other data**.

### NOTE

- Resource pool information is also stored in DBService. Therefore, you need to manually trigger a DBService backup before backing up Yarn data. If only Yarn data is backed up, the Yarn data stored in ZooKeeper is inconsistent with that stored in DBService.
- If there are multiple Yarn services, all Yarn services are backed up by default. You can click **Assign Service** to specify the HBase to be backed up.

**Step 7** Set **Path Type** of **DBService** to a backup directory type. For details, see [Backing Up DBService Data](#).

**Step 8** Set **Path Type** of **Yarn** to a backup directory type.

The following backup directory types are supported:

- **LocalDir**: indicates that the backup files are stored on the local disk of the active management node and the standby management node automatically synchronizes the backup file.

The default save path is *Cluster data path/LocalBackup/*, for example, */srv/BigData/LocalBackup*.

If you select this value, you need to set **Maximum Number of Backup Copies** to specify the number of backup files that can be retained in the backup directory.

- **RemoteHDFS**: indicates that the backup files are stored in the HDFS directory of the standby cluster. If you select this value, you need to set the following parameters:
  - **Destination NameService Name**: indicates the NameService name of the standby cluster. You can set it to the NameService name (**haclusterX**, **haclusterX1**, **haclusterX2**, **haclusterX3**, or **haclusterX4**) of the built-in

- remote cluster of the cluster, or the NameService name of a configured remote cluster.
- **IP Mode:** mode of the target IP address. The system automatically selects the IP address mode based on the cluster network type, for example, **IPv4** or **IPv6**.
  - **Target NameNode IP Address:** indicates the NameNode service plane IP address of the standby cluster, supporting the active node or standby node.
  - **Target Path:** indicates the HDFS directory for storing standby cluster backup data. The save path cannot be an HDFS hidden directory, such as snapshot or recycle bin directory, or a default system directory.
  - **Maximum Number of Backup Copies:** indicates the number of backup files that can be retained in the backup directory.
  - **Queue Name:** indicates the name of the YARN queue used for backup task execution. The name must be the same as the name of the queue that is running properly in the source cluster.
- **NFS:** indicates that backup files are stored in the NAS over the NFS protocol. If you select NFS, set the following parameters:
    - **IP Mode:** mode of the target IP address. The system automatically selects the IP address mode based on the cluster network type, for example, **IPv4** or **IPv6**.
    - **Server IP Address:** indicates the NAS server IP address.
    - **Server Shared Path:** indicates the configured shared directory on the NAS server.
    - **Maximum Number of Backup Copies:** indicates the number of backup files that can be retained in the backup directory.
  - **CIFS:** indicates that backup files are stored in the NAS over the CIFS protocol. If you select CIFS, set the following parameters:
    - **IP Mode:** mode of the target IP address. The system automatically selects the IP address mode based on the cluster network type, for example, **IPv4** or **IPv6**.
    - **Server IP Address:** indicates the NAS server IP address.
    - **Port:** indicates the port ID used by the CIFS protocol to connect to the NAS server. The default value is **445**.
    - **Username:** indicates the user name that is configured when setting the CIFS protocol.
    - **Password:** indicates the password that is configured when setting the CIFS protocol.
    - **Server Shared Path:** indicates the configured shared directory on the NAS server.
    - **Maximum Number of Backup Copies:** indicates the number of backup files that can be retained in the backup directory.
  - **SFTP:** Indicates that backup files are stored in the server using SFTP. If you select SFTP, set the following parameters:
    - **IP Mode:** mode of the target IP address. The system automatically selects the IP address mode based on the cluster network type, for example, **IPv4** or **IPv6**.



- **Server IP Address:** Enter the IP address of the server where the backup data is stored.
- **Port:** Enter the port number used by the SFTP protocol to connect to the backup server. The default value is **22**.
- **Username:** Enter the username for connecting to the server using SFTP.
- **Password:** Enter the password for connecting to the server using SFTP.
- **Server Shared Path:** Enter the backup path on the SFTP server.
- **Maximum Number of Backup Copies:** indicates the number of backup files that can be retained in the backup directory.
- **OBS:** indicates that the backup files are stored in the OBS.  
If you select this value, you need to set the following parameters:
  - **Target Path:** indicates the OBS directory for storing backup data.
  - **Maximum Number of Backup Copies:** indicates the number of backup files that can be retained in the backup directory.

 **NOTE**

MRS 3.1.0 and later versions support backing up data to OBS.

**Step 9** Click **OK** to save the settings.

**Step 10** In the **Operation** column of the created task in the backup task list, choose **More > Back Up Now** to execute the backup task.

After the backup task is executed, the system automatically creates a subdirectory for each backup task in the backup directory. The format of the subdirectory name is *backup task name\_task creation time*, and the subdirectory is used to save data source backup files. The format of the backup file name is *version\_data source\_task execution time.tar.gz*.

----End

## 12.11.4 Recovering Data

### 12.11.4.1 Recovering Manager Data

#### Scenario

Manager data needs to be recovered in the following scenarios: data is modified or deleted unexpectedly and needs to be restored. After a MRS cluster administrator performs critical data adjustment in FusionInsight Manager, an exception occurs or the operation has not achieved the expected result. All modules are faulty and become unavailable.

MRS cluster administrators can create a recovery task in FusionInsight Manager to recover Manager data. Only manual recovery tasks are supported.

**NOTICE**

- Data recovery can be performed only when the system version is consistent with that of data backup.
- To recover data when the service is running properly, you are advised to manually back up the latest management data before recovering data. Otherwise, the Manager data that is generated after the data backup and before the data recovery will be lost.

## Impact on the System

- In the recovery process, the Controller needs to be restarted and FusionInsight Manager cannot be logged in or operated during the restart.
- In the recovery process, all clusters need to be restarted and cannot be accessed during the restart.
- After Manager data recovery, the data, such as system configuration, user information, alarm information, and audit information, that is generated after the data backup and before the data recovery will be lost. This may result in data query failure or cluster access failure.
- After the Manager data is recovered, the system forces the LdapServer of each cluster to synchronize data from the OLadp.

## Prerequisites

- To restore data from the remote HDFS, you need to prepare the standby cluster. If the active cluster is deployed in security mode and the active and standby clusters are not managed by the same FusionInsight Manager, configure system mutual trust. For details, see [Configuring Cross-Manager Cluster Mutual Trust Relationships](#). If the active cluster is deployed in normal mode, do not configure mutual trust.
- Cross-cluster replication has been configured for the active and standby clusters. For details, see [Enabling Cross-Cluster Replication](#).
- The time of the active cluster and standby cluster must be the same, and the NTP service in the active and standby clusters must use the same time source.
- The status of the OMS resources and the LdapServer instances of each cluster is normal. If the status is abnormal, data recovery cannot be performed.
- The status of the cluster hosts and services is normal. If the status is abnormal, data recovery cannot be performed.
- The cluster host topologies during data recovery and data backup are the same. If the topologies are different, data recovery cannot be performed and you need to back up data again.
- The services added to the cluster during data recovery and data backup are the same. If the topologies are different, data recovery cannot be performed and you need to back up data again.
- The upper-layer applications that depend on the MRS cluster are stopped.

## Procedure

**Step 1** On FusionInsight Manager, choose **O&M > Backup and Restoration > Backup Management**.

**Step 2** In the **Operation** column of a specified task in the task list, click **More > View History** to view historical backup task execution records.

In the displayed window, locate a specified success record and click **View** in the **Backup Path** column to view the backup path information of the task and find the following information:

- **Backup Object** specifies the data source of the backup data.
- **Backup Path** specifies the full path where the backup files are saved.  
Select the correct item, and manually copy the full path of backup files in **Backup Path**.

**Step 3** On FusionInsight Manager, choose **O&M > Backup and Restoration > Restoration Management > Create**.

**Step 4** Set **Task Name** to the name of the recovery task.

**Step 5** Set **Recovery Object** to **OMS**.

**Step 6** Select **OMS**.

**Step 7** Set **Path Type** of **OMS** to a backup directory type.

The settings vary according to backup directory types:

- **LocalDir**: indicates that the backup files are stored on the local disk of the active management node.  
If you select this value, you need to set **Source Path** to select the backup file, for example, *version\_data source\_task execution time.tar.gz*.
- **LocalHDFS**: indicates that the backup files are stored in the HDFS directory of the current cluster.

If you select this value, you need to set the following parameters:

- **Source Path**: indicates the full path of the backup file in HDFS, for example, *backup path/backup task name\_task creation time/version\_data source\_task execution time.tar.gz*.
- **Cluster for Restoration**: Enter the cluster name mapping to the restoration directory.
- **Source NameService Name**: indicates the NameService name that corresponds to the backup directory when the recovery task is executed. The default value is **hacluster**.

- **RemoteHDFS**: indicates that the backup files are stored in the HDFS directory of the standby cluster.

If you select this value, you need to set the following parameters:

- **Source NameService Name**: indicates the NameService name of the backup data cluster. You can set it to the NameService name (**haclusterX**, **haclusterX1**, **haclusterX2**, **haclusterX3**, or **haclusterX4**) of the built-in remote cluster of the cluster, or the NameService name of a configured remote cluster.

- **IP Mode:** mode of the target IP address. The system automatically selects the IP address mode based on the cluster network type, for example, **IPv4** or **IPv6**.
- **Source NameNode IP Address:** indicates the NameNode service plane IP address of the standby cluster, supporting the active node or standby node.
- **Source Path:** indicates the full path of the HDFS directory for storing standby cluster backup data. For example, *backup path/backup task name\_data source\_task creation time/version\_data source\_task execution time.tar.gz*.
- **Source Cluster:** Select the cluster of the Yarn queue used by the recovery data from **Source Cluster**.
- **Queue Name:** indicates the name of the Yarn queue used for backup task execution. The name must be the same as the name of the queue that is running properly in the cluster.
- **NFS:** indicates that backup files are stored in the NAS over the NFS protocol.  
If you select **NFS**, set the following parameters:
  - **IP Mode:** mode of the target IP address. The system automatically selects the IP address mode based on the cluster network type, for example, **IPv4** or **IPv6**.
  - **Server IP address:** indicates the NAS server IP address.
  - **Source Path:** indicates the complete path of the backup file on the NAS server. For example, *backup path/backup task name\_data source\_task creation time/version\_data source\_task execution time.tar.gz*.
- **CIFS:** indicates that backup files are stored in the NAS over the CIFS protocol.  
If you select **CIFS**, set the following parameters:
  - **IP Mode:** mode of the target IP address. The system automatically selects the IP address mode based on the cluster network type, for example, **IPv4** or **IPv6**.
  - **Server IP address:** indicates the NAS server IP address.
  - **Port:** indicates the port ID used by the CIFS protocol to connect to the NAS server. The default value is **445**.
  - **Username:** Indicates the user name that is configured when setting the CIFS protocol.
  - **Password:** indicates the password that is configured when setting the CIFS protocol.
  - **Source Path:** indicates the complete path of the backup file on the NAS server. For example, *backup path/backup task name\_data source\_task creation time/version\_data source\_task execution time.tar.gz*.
- **SFTP:** Indicates that backup files are stored in the server using SFTP.  
If you select **SFTP**, set the following parameters:
  - **IP Mode:** mode of the target IP address. The system automatically selects the IP address mode based on the cluster network type, for example, **IPv4** or **IPv6**.
  - **Server IP address:** Enter the IP address of the server where the backup data is stored.

- **Port:** Enter the port number used by the SFTP protocol to connect to the backup server. The default value is **22**.
- **Username:** Enter the username for connecting to the server using SFTP.
- **Password:** Enter the password for connecting to the server using SFTP.
- **Source Path:** Enter the full path of the backup file on the backup server. For example, *backup path/backup task name\_data source\_task creation time/version\_data source\_task execution time.tar.gz*.
- **OBS:** indicates that the backup files are stored in the OBS directory.  
If you select this value, you need to set the following parameters:
  - **Source Path:** indicates the full path for storing backup data in OBS. For example, *backup path/backup task name\_data source\_task creation time/version\_data source\_task execution time.tar.gz*.

 **NOTE**

MRS 3.1.0 and later versions support saving backup files to OBS.

**Step 8** Click **OK** to save the settings.

**Step 9** In the recovery task list, locate a created task and click **Start** in the **Operation** column to execute the recovery task.

- After the recovery is successful, the progress bar is in green.
- After the recovery is successful, the recovery task cannot be executed again.
- If the recovery task fails during the first execution, rectify the fault and click **Retry** to execute the task again.

**Step 10** Log in to the active and standby management nodes as user **omm**.

**Step 11** Run the following command to restart OMS:

```
sh ${BIGDATA_HOME}/om-server/om/sbin/restart-oms.sh
```

The command is run successfully if the following information is displayed:

```
start HA successfully.
```

Run `sh ${BIGDATA_HOME}/om-server/om/sbin/status-oms.sh` to check whether **HAAllResOK** of the management node is **Normal** and whether FusionInsight Manager can be logged in again. If yes, the restart is successful.

**Step 12** On FusionInsight Manager, choose **Cluster > Name of the desired cluster > Services > KrbServer > More > Synchronize Configuration**, click **OK**, and wait for the KrbServer configuration to be synchronized and the service to be restarted.

**Step 13** Choose **Cluster > Name of the desired cluster > More > Synchronize Configurations**, click **OK**, and wait for the cluster configuration to be synchronized.

**Step 14** On FusionInsight Manager, choose **Cluster > Name of the desired cluster > More > Restart**. In the displayed dialog box, enter the password of the current login user and click **OK**. Wait for the cluster to be restarted.

----End

## 12.11.4.2 Recovering DBService Data

### Scenario

DBService data needs to be recovered in the following scenarios: data is modified or deleted unexpectedly and needs to be restored. After a MRS cluster administrator performs critical data adjustment in DBService, an exception occurs or the operation has not achieved the expected result. All modules are faulty and become unavailable. Data is migrated to a new cluster.

MRS cluster administrators can create a recovery task in FusionInsight Manager to recover DBService data. Only manual recovery tasks are supported.

---

#### NOTICE

- Data recovery can be performed only when the system version is consistent with that of data backup.
  - To recover data when the service is running properly, you are advised to manually back up the latest management data before recovering data. Otherwise, the DBService data that is generated after the data backup and before the data recovery will be lost.
  - By default, MRS uses DBService to store the metadata of Hive, Hue, Loader, Spark, Oozie. Recovering DBService data will recover the metadata of all these components.
- 

### Impact on the System

- After the data is recovered, the data produced between the backup time and restoration time is lost.
- After the data is recovered, the configuration of the components that depend on DBService may expire and these components need to be restarted.

### Prerequisites

- To restore data from the remote HDFS, you need to prepare the standby cluster. If the active cluster is deployed in security mode and the active and standby clusters are not managed by the same FusionInsight Manager, configure system mutual trust. For details, see [Configuring Cross-Manager Cluster Mutual Trust Relationships](#). If the active cluster is deployed in normal mode, do not configure mutual trust.
- Cross-cluster replication has been configured for the active and standby clusters. For details, see [Enabling Cross-Cluster Replication](#).
- The time of the active cluster and standby cluster must be the same, and the NTP service in the active and standby clusters must use the same time source.
- The status of the active and standby DBService instances is normal. If the status is abnormal, data recovery cannot be performed.

### Procedure

- Step 1** On FusionInsight Manager, choose **O&M > Backup and Restoration > Backup Management**.

**Step 2** In the **Operation** column of a specified task in the task list, click **More > View History** to view historical backup task execution records.

In the displayed window, locate a specified success record and click **View** in the **Backup Path** column to view the backup path information of the task and find the following information:

- **Backup Object** specifies the data source of the backup data.
- **Backup Path** specifies the full path where the backup files are saved.  
Select the correct item, and manually copy the full path of backup files in **Backup Path**.

**Step 3** On FusionInsight Manager, choose O&M > > **Backup and Restoration > Restoration Management**.

**Step 4** Click **Create**.

**Step 5** Select the cluster to be operated from **Recovery Object**.

**Step 6** Set **Task Name** to the name of the recovery task.

**Step 7** Select **DBService**.

 **NOTE**

If there are multiple DBServices, you can specify the DBService to be recovered.

**Step 8** Set **Path Type** of **DBService** to a backup directory type.

The settings vary according to backup directory types:

- **LocalDir**: indicates that the backup files are stored on the local disk of the active management node.  
If you select this value, you need to set **Source Path** to select the backup file, for example, *version\_data source\_task execution time.tar.gz*.
- **LocalHDFS**: indicates that the backup files are stored in the HDFS directory of the current cluster.  
If you select this value, you need to set the following parameters:
  - **Source Path**: indicates the full path of the backup file in HDFS, for example, *backup path/backup task name\_task creation time/version\_data source\_task execution time.tar.gz*.
  - **Source NameService Name**: indicates the NameService name that corresponds to the backup directory when the recovery task is executed. The default value is **hacluster**.
- **RemoteHDFS**: indicates that the backup files are stored in the HDFS directory of the standby cluster. If you select this value, you need to set the following parameters:
  - **Source NameService Name**: indicates the NameService name of the backup data cluster. You can set it to the NameService name (**haclusterX**, **haclusterX1**, **haclusterX2**, **haclusterX3**, or **haclusterX4**) of the built-in remote cluster of the cluster, or the NameService name of a configured remote cluster.
  - **IP Mode**: mode of the target IP address. The system automatically selects the IP address mode based on the cluster network type, for example, **IPv4** or **IPv6**.

- **Source NameNode IP Address:** indicates the NameNode service plane IP address of the standby cluster, supporting the active node or standby node.
- **Source Path:** indicates the full path of the HDFS directory for storing standby cluster backup data. For example, *backup path/backup task name\_data source\_task creation time/version\_data source\_task execution time.tar.gz*.
- **Queue Name:** indicates the name of the YARN queue used for backup task execution. The name must be the same as the name of the queue that is running properly in the cluster.
- **NFS:** indicates that backup files are stored in the NAS over the NFS protocol.  
If you select **NFS**, set the following parameters:
  - **IP Mode:** mode of the target IP address. The system automatically selects the IP address mode based on the cluster network type, for example, **IPv4** or **IPv6**.
  - **Server IP address:** indicates the NAS server IP address.
  - **Source Path:** indicates the complete path of the backup file on the NAS server. For example, *backup path/backup task name\_data source\_task creation time/version\_data source\_task execution time.tar.gz*.
- **CIFS:** indicates that backup files are stored in the NAS over the CIFS protocol.  
If you select **CIFS**, set the following parameters:
  - **IP Mode:** mode of the target IP address. The system automatically selects the IP address mode based on the cluster network type, for example, **IPv4** or **IPv6**.
  - **Server IP address:** indicates the NAS server IP address.
  - **Port:** indicates the port ID used by the CIFS protocol to connect to the NAS server. The default value is **445**.
  - **Username:** Indicates the user name that is configured when setting the CIFS protocol.
  - **Password:** indicates the password that is configured when setting the CIFS protocol.
  - **Source Path:** indicates the complete path of the backup file on the NAS server. For example, *backup path/backup task name\_data source\_task creation time/version\_data source\_task execution time.tar.gz*.
- **SFTP:** Indicates that backup files are stored in the server using SFTP.  
If you select **SFTP**, set the following parameters:
  - **IP Mode:** mode of the target IP address. The system automatically selects the IP address mode based on the cluster network type, for example, **IPv4** or **IPv6**.
  - **Server IP address:** Enter the IP address of the server where the backup data is stored.
  - **Port:** Enter the port number used by the SFTP protocol to connect to the backup server. The default value is **22**.
  - **Username:** Enter the username for connecting to the server using SFTP.
  - **Password:** Enter the password for connecting to the server using SFTP.



- **Source Path:** Enter the full path of the backup file on the backup server. For example, *backup path/backup task name\_data source\_task creation time/version\_data source\_task execution time.tar.gz*.
- **OBS:** indicates that the backup files are stored in the OBS directory. If you select this value, you need to set the following parameters:
  - **Source Path:** indicates the full path for storing backup data in OBS. For example, *backup path/backup task name\_data source\_task creation time/version\_data source\_task execution time.tar.gz*.

 **NOTE**

MRS 3.1.0 and later versions support saving backup files to OBS.

**Step 9** Click **OK** to save the settings.

**Step 10** In the recovery task list, locate a created task and click **Start** in the **Operation** column to execute the recovery task.

- After the recovery is successful, the progress bar is in green.
- After the recovery is successful, the recovery task cannot be executed again.
- If the recovery task fails during the first execution, rectify the fault and click **Retry** to execute the task again.

----End

### 12.11.4.3 Recovering HBase Metadata

#### Scenario

To avoid that the HBase service becomes unavailable when the HBase system table directory and files are corrupted or after a MRS cluster administrator performs a critical operation (such as upgrade and migration) on HBase, HBase metadata (tableinfo and HFile) needs to be backed up to ensure security. The backup data can be used to recover the system if an exception occurs or the operation has not achieved the expected result, minimizing the adverse impact on services.

MRS cluster administrators can create a recovery task in FusionInsight Manager to recover HBase metadata. Only manual recovery tasks are supported.

**NOTICE**

- Data recovery can be performed only when the system version is consistent with that of data backup.
  - To recover data when the service is running properly, you are advised to manually back up the latest management data before recovering data. Otherwise, the HBase data that is generated after the data backup and before the data recovery will be lost.
  - It is recommended that a data restoration task restore the metadata of only one component to prevent the data restoration of other components from being affected by stopping a service or instance. If data of multiple components is restored at the same time, data restoration may fail.
- HBase metadata cannot be restored at the same time as NameNode metadata. As a result, data restoration fails.

## Impact on the System

- Before recovering metadata, you need to stop the HBase service, during which the HBase upper-layer applications are unavailable.
- After the metadata is recovered, the data produced between the backup time and restoration time is lost.
- After the metadata is recovered, the HBase upper-layer applications need to be started.

## Prerequisites

- If the active cluster employs the security mode, cross-cluster trust relationship has been configured for the active and standby clusters. For details, see [Configuring Cross-Manager Cluster Mutual Trust Relationships](#). If the active cluster employs the normal mode, no cross-cluster trust relationship is required.
- Cross-cluster replication has been configured for the active and standby clusters. For details, see [Enabling Cross-Cluster Replication](#).
- Check the directory for saving the HBase backup file.
- Stop the HBase upper-layer applications.
- You have logged in to FusionInsight Manager. For details, see [Logging In to FusionInsight Manager](#).

## Procedure

**Step 1** On FusionInsight Manager, choose **O&M > Backup and Restoration > Backup Management**.

**Step 2** In the **Operation** column of a specified task in the task list, click **More > View History** to view historical backup task execution records.

In the displayed window, locate a specified success record and click **View** in the **Backup Path** column to view the backup path information of the task and find the following information:

- **Backup Object** specifies the data source of the backup data.
- **Backup Path** specifies the full path where the backup files are saved.  
Select the correct item, and manually copy the full path of backup files in **Backup Path**.

**Step 3** On FusionInsight Manager, choose **O&M > Backup and Restoration > Restoration Management**.

**Step 4** Click **Create**.

**Step 5** Set **Task Name** to the name of the recovery task.

**Step 6** Select the cluster to be operated from **Recovery Object**.

**Step 7** In **Restoration Configuration**, select **HBase** under **Metadata and other data**.

 **NOTE**

If there are multiple HBase services, you can specify the HBase to be recovered.

**Step 8** Set **Path Type** of **HBase** to a backup directory type.

The following backup directory types are supported:

- **LocalDir**: indicates that the backup files are stored on the local disk of the active management node. If you select this value, you need to set **Source Path** to select the backup file, for example, *version\_data source\_task execution time.tar.gz*.
- **RemoteHDFS**: indicates that the backup files are stored in the HDFS directory of the standby cluster. If you select this value, you need to set the following parameters:
  - **Source NameService Name**: indicates the NameService name of the backup data cluster. You can set it to the NameService name (**haclusterX**, **haclusterX1**, **haclusterX2**, **haclusterX3**, or **haclusterX4**) of the built-in remote cluster of the cluster, or the NameService name of a configured remote cluster.
  - **IP Mode**: mode of the target IP address. The system automatically selects the IP address mode based on the cluster network type, for example, **IPv4** or **IPv6**.
  - **Source NameNode IP Address**: indicates the NameNode service plane IP address of the standby cluster, supporting the active node or standby node.
  - **Source Path**: indicates the full path of the HDFS directory for storing standby cluster backup data. For example, *backup path/backup task name\_data source\_task creation time/version\_data source\_task execution time.tar.gz*.
  - **Queue Name**: indicates the name of the YARN queue used for backup task execution.
- **NFS**: indicates that backup files are stored in the NAS over the NFS protocol. If you select **NFS**, set the following parameters:
  - **IP Mode**: mode of the target IP address. The system automatically selects the IP address mode based on the cluster network type, for example, **IPv4** or **IPv6**.

- **Server IP address:** indicates the NAS server IP address.
- **Source Path:** indicates the complete path of the backup file on the NAS server. For example, *backup path/backup task name\_data source\_task creation time/version\_data source\_task execution time.tar.gz*.
- **CIFS:** indicates that backup files are stored in the NAS over the CIFS protocol. If you select **CIFS**, set the following parameters:
  - **IP Mode:** mode of the target IP address. The system automatically selects the IP address mode based on the cluster network type, for example, **IPv4** or **IPv6**.
  - **Server IP address:** indicates the NAS server IP address.
  - **Port:** indicates the port ID used by the CIFS protocol to connect to the NAS server. The default value is **445**.
  - **Username:** Indicates the user name that is configured when setting the CIFS protocol.
  - **Password:** indicates the password that is configured when setting the CIFS protocol.
  - **Source Path:** indicates the complete path of the backup file on the NAS server. For example, *backup path/backup task name\_data source\_task creation time/version\_data source\_task execution time.tar.gz*.
- **SFTP:** Indicates that backup files are stored in the server using SFTP. If you select **SFTP**, set the following parameters:
  - **IP Mode:** mode of the target IP address. The system automatically selects the IP address mode based on the cluster network type, for example, **IPv4** or **IPv6**.
  - **Server IP address:** Enter the IP address of the server where the backup data is stored.
  - **Port:** Enter the port number used by the SFTP protocol to connect to the backup server. The default value is **22**.
  - **Username:** Enter the username for connecting to the server using SFTP.
  - **Password:** Enter the password for connecting to the server using SFTP.
  - **Source Path:** Enter the full path of the backup file on the backup server. For example, *backup path/backup task name\_data source\_task creation time/version\_data source\_task execution time.tar.gz*.
- **OBS:** indicates that the backup files are stored in the OBS directory. If you select this value, you need to set the following parameters:
  - **Source Path:** indicates the full path for storing backup data in OBS. For example, *backup path/backup task name\_data source\_task creation time/version\_data source\_task execution time.tar.gz*.

 **NOTE**

MRS 3.1.0 and later versions support saving backup files to OBS.

**Step 9** Click **OK** to save the settings.

**Step 10** In the recovery task list, locate a created task and click **Start** in the **Operation** column to execute the recovery task.

- After the recovery is successful, the progress bar is in green.

- After the recovery is successful, the recovery task cannot be executed again.
- If the recovery task fails during the first execution, rectify the fault and click **Retry** to execute the task again.

----End

## 12.11.4.4 Recovering HBase Service Data

### Scenario

HBase data needs to be recovered in the following scenarios: data is modified or deleted unexpectedly and needs to be restored. After a MRS cluster administrator performs critical data adjustment in HBase, an exception occurs or the operation has not achieved the expected result. All modules are faulty and become unavailable. Data is migrated to a new cluster.

MRS cluster administrators can create a recovery task in FusionInsight Manager to recover HBase data. Only manual recovery tasks are supported.

---

#### NOTICE

- Data recovery can be performed only when the system version is consistent with that of data backup.
  - To recover data when the service is running properly, you are advised to manually back up the latest management data before recovering data. Otherwise, the HBase data that is generated after the data backup and before the data recovery will be lost.
- 

### Impact on the System

- During the data recovery process, the system disables the HBase table to be recovered and the table cannot be accessed in this moment. The data recovery process takes several minutes, during which the HBase upper-layer applications are unavailable.
- During data recovery, user authentication stops and users cannot create new connections.
- After the data is recovered, the data produced between the backup time and restoration time is lost.
- After the data is recovered, the HBase upper-layer applications need to be started.

### Prerequisites

- To restore data from the remote HDFS, you need to prepare the standby cluster. If the active cluster is deployed in security mode and the active and standby clusters are not managed by the same FusionInsight Manager, configure system mutual trust. For details, see [Configuring Cross-Manager Cluster Mutual Trust Relationships](#). If the active cluster is deployed in normal mode, do not configure mutual trust.
- Cross-cluster replication has been configured for the active and standby clusters. For details, see [Enabling Cross-Cluster Replication](#).

- The time of the active cluster and standby cluster must be the same, and the NTP service in the active and standby clusters must use the same time source.
- Check the directory for saving the HBase backup file.
- Stop the HBase upper-layer applications.
- You have logged in to FusionInsight Manager. For details, see [Logging In to FusionInsight Manager](#).

## Procedure

**Step 1** On FusionInsight Manager, choose **O&M > Backup and Restoration > Backup Management**.

**Step 2** In the **Operation** column of a specified task in the task list, click **More > View History** to view historical backup task execution records.

In the displayed window, locate a specified success record and click **View** in the **Backup Path** column to view the backup path information of the task and find the following information:

- **Backup Object** specifies the data source of the backup data.
- **Backup Path** specifies the full path where the backup files are saved.

Select the correct item, and manually copy the full path of backup files in **Backup Path**.

**Step 3** On FusionInsight Manager, choose **O&M > Backup and Restoration > Restoration Management**.

**Step 4** Click **Create**.

**Step 5** Set **Task Name** to the name of the recovery task.

**Step 6** Select the cluster to be operated from **Recovery Object**.

**Step 7** In **Restoration Configuration**, select **HBase** under **Service Data**.

**Step 8** Set **Path Type** of **HBase** to a backup directory type.

The following backup directory types are supported:

- **RemoteHDFS**: indicates that the backup files are stored in the HDFS directory of the standby cluster. If you select this value, you need to set the following parameters:
  - **Source NameService Name**: indicates the NameService name of the backup data cluster. You can set it to the NameService name (**haclusterX**, **haclusterX1**, **haclusterX2**, **haclusterX3**, or **haclusterX4**) of the built-in remote cluster of the cluster, or the NameService name of a configured remote cluster.
  - **IP Mode**: mode of the target IP address. The system automatically selects the IP address mode based on the cluster network type, for example, **IPv4** or **IPv6**.
  - **Source NameNode IP Address**: indicates the NameNode service plane IP address of the standby cluster, supporting the active node or standby node.

- **Source Path:** indicates the full path of the HDFS directory for storing standby cluster backup data. For example, *backup\_path/backup task name\_data source\_task creation time/*.
- **Queue Name:** indicates the name of the YARN queue used for backup task execution.
- **Recovery Point List:** Click **Refresh** and select an HDFS directory that has been backed up in the standby cluster.
- **Maximum number of Maps:** indicates the maximum number of maps in a MapReduce task. The default value of this parameter is **20**.
- **Maximum bandwidth of a Map (MB/s):** indicates the maximum bandwidth of a map. The default value of this parameter is **100**.
- **NFS:** indicates that backup files are stored in the NAS over the NFS protocol. If you select **NFS**, set the following parameters:
  - **IP Mode:** mode of the target IP address. The system automatically selects the IP address mode based on the cluster network type, for example, **IPv4** or **IPv6**.
  - **Server IP address:** indicates the NAS server IP address.
  - **Source Path:** indicates the complete path of the backup file on the NAS server. For example, *backup\_path/backup task name\_data source\_task creation time/*.
  - **Queue Name:** indicates the name of the YARN queue used for backup task execution.
  - **Recovery Point List:** Click **Refresh** and select an HDFS directory that has been backed up in the standby cluster.
  - **Maximum Number of Maps:** indicates the maximum number of maps in a MapReduce task. The default value of this parameter is **20**.
  - **Maximum Bandwidth of a Map (MB/s):** indicates the maximum bandwidth of a map. The default value of this parameter is **100**.
- **CIFS:** indicates that backup files are stored in the NAS over the CIFS protocol. If you select **CIFS**, set the following parameters:
  - **IP Mode:** mode of the target IP address. The system automatically selects the IP address mode based on the cluster network type, for example, **IPv4** or **IPv6**.
  - **Server IP address:** indicates the NAS server IP address.
  - **Port:** indicates the port ID used by the CIFS protocol to connect to the NAS server. The default value is **445**.
  - **Username:** Indicates the user name that is configured when setting the CIFS protocol.
  - **Password:** indicates the password that is configured when setting the CIFS protocol.
  - **Source Path:** indicates the complete path of the backup file on the NAS server. For example, *backup\_path/backup task name\_data source\_task creation time/*.
  - **Queue Name:** indicates the name of the YARN queue used for backup task execution.
  - **Recovery Point List:** Click **Refresh** and select an HDFS directory that has been backed up in the standby cluster.

- **Maximum Number of Maps:** indicates the maximum number of maps in a MapReduce task. The default value of this parameter is **20**.
- **Maximum Bandwidth of a Map (MB/s):** indicates the maximum bandwidth of a map. The default value of this parameter is **100**.
- **SFTP:** Indicates that backup files are stored in the server using SFTP.  
If you select **SFTP**, set the following parameters:
  - **IP Mode:** mode of the target IP address. The system automatically selects the IP address mode based on the cluster network type, for example, **IPv4** or **IPv6**.
  - **Server IP address:** Enter the IP address of the server where the backup data is stored.
  - **Port:** Enter the port number used by the SFTP protocol to connect to the backup server. The default value is **22**.
  - **Username:** Enter the username for connecting to the server using SFTP.
  - **Password:** Enter the password for connecting to the server using SFTP.
  - **Source Path:** Enter the full path of the backup file on the backup server. For example, *backup path/backup task name\_data source\_task creation time/version\_data source\_task execution time.tar.gz*.
  - **Queue Name:** indicates the name of the YARN queue used for backup task execution.
  - **Recovery Point List:** Click **Refresh** and select an HDFS directory that has been backed up in the standby cluster.
  - **Maximum Number of Maps:** indicates the maximum number of maps in a MapReduce task. The default value of this parameter is **20**.
  - **Maximum Bandwidth of a Map (MB/s):** indicates the maximum bandwidth of a map. The default value of this parameter is **100**.

**Step 9** Set **Backup Data** column in **Data Configuration** to one or multiple backup data sources to be recovered. In the **Target Namespace** column, specify the target naming space after backup data recovery.

You are advised to set **Target Namespace** to a location that is difference from the backup naming space.

**Step 10** Set **Force recovery** to **YES**, which indicates to forcibly recover all backup data when a data table with the same name already exists. If the data table contains new data added after backup, the new data will be lost after the data recovery. If you set the parameter to **NO**, the recovery task is not executed if a data table with the same name exists.

**Step 11** Click **Verify** to check whether the recovery task is configured correctly.

- If the queue name is incorrect, the verification fails.
- If the specified naming space does not exist, the verification fails.
- If the forcibly replacement conditions are not met, the verification fails.

**Step 12** Click **OK** to save the settings.

**Step 13** In the recovery task list, locate a created task and click **Start** in the **Operation** column to execute the recovery task.

- After the recovery is successful, the progress bar is in green.



- After the recovery is successful, the recovery task cannot be executed again.
- If the recovery task fails during the first execution, rectify the fault and click **Retry** to execute the task again.

**Step 14** Check whether HBase data is restored in an environment where HBase is newly installed or reinstalled.

- If yes, you need to set new permission for roles on FusionInsight Manager based on the original service plan.
- If no, the task is complete.

----End

### 12.11.4.5 Recovering NameNode Data

#### Scenario

NameNode data needs to be recovered in the following scenarios: HDFS metadata is modified or deleted unexpectedly and needs to be restored. After a MRS cluster administrator performs critical data adjustment in NameNode, an exception occurs or the operation has not achieved the expected result. All modules are faulty and become unavailable. Data is migrated to a new cluster.

MRS cluster administrators can create a recovery task in FusionInsight Manager to recover NameNode data. Only manual recovery tasks are supported.

---

#### NOTICE

- Data recovery can be performed only when the system version is consistent with that of data backup.
- To recover data when the service is running properly, you are advised to manually back up the latest management data before recovering data. Otherwise, the NameNode data that is generated after the data backup and before the data recovery will be lost.
- It is recommended that a data restoration task restore the metadata of only one component to prevent the data restoration of other components from being affected by stopping a service or instance. If data of multiple components is restored at the same time, data restoration may fail.

HBase metadata cannot be restored at the same time as NameNode metadata. As a result, data restoration fails.

---

#### Impact on the System

- After the data is recovered, the data produced between the backup time and restoration time is lost.
- After the data is recovered, the NameNode needs to be restarted and is unavailable during the restart.
- After data is restored, metadata and service data may not be matched, HDFS enters the security mode, and the HDFS service cannot be started.

## Prerequisites

- To restore data from the remote HDFS, you need to prepare the standby cluster. If the active cluster is deployed in security mode and the active and standby clusters are not managed by the same FusionInsight Manager, configure system mutual trust. For details, see [Configuring Cross-Manager Cluster Mutual Trust Relationships](#). If the active cluster is deployed in normal mode, do not configure mutual trust.
- Cross-cluster replication has been configured for the active and standby clusters. For details, see [Enabling Cross-Cluster Replication](#).
- The time of the active cluster and standby cluster must be the same, and the NTP service in the active and standby clusters must use the same time source.
- You have logged in to FusionInsight Manager. For details, see [Logging In to FusionInsight Manager](#).
- On FusionInsight Manager, all the NameNode role instances whose data is to be recovered are stopped. Other HDFS role instances must keep running. After data is recovered, the NameNode role instances need to be restarted. The NameNode role instances cannot be accessed during the restart.
- The NameNode backup files are stored *Data path/LocalBackup/* on the active management node.

## Procedure

**Step 1** Choose **Cluster > Name of the desired cluster > Services > HDFS > Instance > NameNode** to check whether the NameNode instances of the data to be restored are stopped. If the NameNode instances are not stopped, stop them.

**Step 2** On FusionInsight Manager, choose **O&M > Backup and Restoration > Backup Management**.

**Step 3** In the **Operation** column of a specified task in the task list, click **More > View History** to view historical backup task execution records.

In the displayed window, locate a specified success record and click **View** in the **Backup Path** column to view the backup path information of the task and find the following information:

- **Backup Object** specifies the data source of the backup data.
- **Backup Path** specifies the full path where the backup files are saved.  
Select the correct item, and manually copy the full path of backup files in **Backup Path**.

**Step 4** On FusionInsight Manager, choose **O&M > Backup and Restoration > Restoration Management**.

**Step 5** Click **Create**.

**Step 6** Set **Task Name** to the name of the recovery task.

**Step 7** Select the cluster to be operated from **Recovery Object**.

**Step 8** Select **NameNode**.

**Step 9** Set **Path Type** of **NameNode** to a backup directory type.

The settings vary according to backup directory types:

- **LocalDir**: indicates that the backup files are stored on the local disk of the active management node.

If you select this value, you need to set the following parameters:

- **Source Path**: indicates the full path of the local disk for storing standby cluster backup data. For example, *backup path/backup task name\_data source\_task creation time/version\_data source\_task execution time.tar.gz*.
- **Target NameService Name**: indicates the target NameService that corresponds to the selected backup directory. The default value of this parameter is **hacluster**.

- **RemoteHDFS(DistCp)**: indicates that the backup files are stored in the HDFS directory of the standby cluster.

If you select this value, you need to set the following parameters:

- **Source NameService Name**: indicates the NameService name of the backup data cluster. You can set it to the NameService name (**haclusterX**, **haclusterX1**, **haclusterX2**, **haclusterX3**, or **haclusterX4**) of the built-in remote cluster of the cluster, or the NameService name of a configured remote cluster.
- **IP Mode**: mode of the target IP address. The system automatically selects the IP address mode based on the cluster network type, for example, **IPv4** or **IPv6**.
- **Source NameNode IP Address**: indicates the NameNode service plane IP address of the standby cluster, supporting the active node or standby node.
- **Source Path**: indicates the full path of the HDFS directory for storing standby cluster backup data. For example, *backup path/backup task name\_data source\_task creation time/version\_data source\_task execution time.tar.gz*.
- **Queue Name**: indicates the name of the Yarn queue used for backup task execution. The name must be the same as the name of the queue that is running properly in the cluster.
- **Target NameService Name**: indicates the target NameService that corresponds to the selected backup directory. The default value of this parameter is **hacluster**.

- **NFS**: indicates that backup files are stored in the NAS over the NFS protocol.

If you select NFS, set the following parameters:

- **IP Mode**: mode of the target IP address. The system automatically selects the IP address mode based on the cluster network type, for example, **IPv4** or **IPv6**.
- **Server IP address**: indicates the NAS server IP address.
- **Source Path**: indicates the complete path of the backup file on the NAS server. For example, *backup path/backup task name\_data source\_task creation time/version\_data source\_task execution time.tar.gz*.
- **Target NameService Name**: indicates the target NameService that corresponds to the selected backup directory. The default value of this parameter is **hacluster**.

- **CIFS**: indicates that backup files are stored in the NAS over the CIFS protocol.

If you select **CIFS**, set the following parameters:

- **IP Mode**: mode of the target IP address. The system automatically selects the IP address mode based on the cluster network type, for example, **IPv4** or **IPv6**.
  - **Server IP address**: indicates the NAS server IP address.
  - **Port**: indicates the port ID used by the CIFS protocol to connect to the NAS server. The default value is **445**.
  - **Username**: Indicates the user name that is configured when setting the CIFS protocol.
  - **Password**: indicates the password that is configured when setting the CIFS protocol.
  - **Source Path**: indicates the complete path of the backup file on the NAS server. For example, *backup path/backup task name\_data source\_task creation time/version\_data source\_task execution time.tar.gz*.
  - **Target NameService Name**: indicates the target NameService that corresponds to the selected backup directory. The default value of this parameter is **hacluster**.
- **SFTP**: Indicates that backup files are stored in the server using SFTP.

If you select **SFTP**, set the following parameters:

- **IP Mode**: mode of the target IP address. The system automatically selects the IP address mode based on the cluster network type, for example, **IPv4** or **IPv6**.
  - **Server IP address**: Enter the IP address of the server where the backup data is stored.
  - **Port**: Enter the port number used by the SFTP protocol to connect to the backup server. The default value is **22**.
  - **Username**: Enter the username for connecting to the server using SFTP.
  - **Password**: Enter the password for connecting to the server using SFTP.
  - **Source Path**: Enter the full path of the backup file on the backup server. For example, *backup path/backup task name\_data source\_task creation time/version\_data source\_task execution time.tar.gz*.
  - **Target NameService Name**: indicates the target NameService that corresponds to the selected backup directory. The default value of this parameter is **hacluster**.
- **OBS**: indicates that the backup files are stored in the OBS directory.

If you select this value, you need to set the following parameters:

- **Source Path**: indicates the full path for storing backup data in OBS. For example, *backup path/backup task name\_data source\_task creation time/version\_data source\_task execution time.tar.gz*.
- **Target NameService Name**: indicates the target NameService that corresponds to the selected backup directory. The default value of this parameter is **hacluster**.

 **NOTE**

MRS 3.1.0 and later versions support saving backup files to OBS.

**Step 10** Click **OK** to save the settings.

**Step 11** In the recovery task list, locate a created task and click **Start** in the **Operation** column to execute the recovery task.

- After the recovery is successful, the progress bar is in green.
- After the recovery is successful, the recovery task cannot be executed again.
- If the recovery task fails during the first execution, rectify the fault and click **Retry** to execute the task again.

**Step 12** On FusionInsight Manager, choose **Cluster** > *Name of the desired cluster* > **Services** > **HDFS** > **More** > **Restart Service**.

In the displayed window, enter the password of the current user and click **OK**. After the system displays "**Operation succeeded**", click **Finish**. The service is successfully started.

----End

## 12.11.4.6 Recovering HDFS Service Data

### Scenario

HDFS data needs to be recovered in the following scenarios: data is modified or deleted unexpectedly and needs to be restored. After a MRS cluster administrator performs critical data adjustment in HDFS, an exception occurs or the operation has not achieved the expected result. All modules are faulty and become unavailable. Data is migrated to a new cluster.

MRS cluster administrators can create a recovery task in FusionInsight Manager to recover HDFS data. Only manual recovery tasks are supported.

---

#### NOTICE

- Data recovery can be performed only when the system version is consistent with that of data backup.
  - To recover data when the service is running properly, you are advised to manually back up the latest management data before recovering data. Otherwise, the HDFS data that is generated after the data backup and before the data recovery will be lost.
  - The HDFS restoration operation cannot be performed for the directories used by running Yarn tasks, for example, **/tmp/logs**, **/tmp/archived**, and **/tmp/hadoop-yarn/staging**. Otherwise, data restoration using Distcp tasks fails due to file loss.
  - If the backup data is EC data, data can only be restored to the directory configured with the same EC policy but not the directory not configured with the same EC policy or configured with the replica policy. Similarly, if the backup data is replica data, data can only be restored to the replica directory but not the EC directory.
- 

### Impact on the System

- During data recovery, user authentication stops and users cannot create new connections.

- After the data is recovered, the data produced between the backup time and restoration time is lost.
- After the data is recovered, the HDFS upper-layer applications need to be started.

## Prerequisites

- To restore data from the remote HDFS, you need to prepare the standby cluster. If the active cluster is deployed in security mode and the active and standby clusters are not managed by the same FusionInsight Manager, configure system mutual trust. For details, see [Configuring Cross-Manager Cluster Mutual Trust Relationships](#). If the active cluster is deployed in normal mode, do not configure mutual trust.
- Cross-cluster replication has been configured for the active and standby clusters. For details, see [Enabling Cross-Cluster Replication](#).
- The time of the active cluster and standby cluster must be the same, and the NTP service in the active and standby clusters must use the same time source.
- The HDFS backup file save path is correct.
- Ensure that the backup data and target directory use the same EC policy or replica policy.
- The HDFS upper-layer applications are stopped.
- You have logged in to FusionInsight Manager. For details, see [Logging In to FusionInsight Manager](#).

## Procedure

**Step 1** On FusionInsight Manager, choose **O&M > Backup and Restoration > Backup Management**.

**Step 2** In the **Operation** column of a specified task in the task list, click **More > View History** to view historical backup task execution records.

In the displayed window, locate a specified success record and click **View** in the **Backup Path** column to view the backup path information of the task and find the following information:

- **Backup Object** specifies the data source of the backup data.
- **Backup Path** specifies the full path where the backup files are saved.  
Select the correct item, and manually copy the full path of backup files in **Backup Path**.

**Step 3** On FusionInsight Manager, choose **O&M > Backup and Restoration > Restoration Management**.

**Step 4** Click **Create**.

**Step 5** Set **Task Name** to the name of the recovery task.

**Step 6** Select the cluster to be operated from **Recovery Object**.

**Step 7** Select **HDFS**.

**Step 8** Set **Path Type** of **HDFS** to a backup directory type.

The following backup directory types are supported:

- **RemoteHDFS:** indicates that the backup files are stored in the HDFS directory of the standby cluster.

If you select this value, you need to set the following parameters:

- **Source NameService Name:** indicates the NameService name of the backup data cluster. You can set it to the NameService name (**haclusterX**, **haclusterX1**, **haclusterX2**, **haclusterX3**, or **haclusterX4**) of the built-in remote cluster of the cluster, or the NameService name of a configured remote cluster.
  - **IP Mode:** mode of the target IP address. The system automatically selects the IP address mode based on the cluster network type, for example, **IPv4** or **IPv6**.
  - **Source NameNode IP Address:** indicates the NameNode service plane IP address of the standby cluster, supporting the active node or standby node.
  - **Source Path:** indicates the full path of the HDFS directory for storing standby cluster backup data. For example, ***backup path/backup task name\_data source\_task creation time/***.
  - **Queue Name:** indicates the name of the YARN queue used for backup task execution.
  - **Recovery Point List:** Click **Refresh** and select an HDFS directory that has been backed up in the standby cluster.
  - **Target NameService Name:** indicates the target NameService that corresponds to the selected backup directory. The default value of this parameter is **hacluster**.
  - **Maximum Number of Maps:** indicates the maximum number of maps in a MapReduce task. The default value of this parameter is **20**.
  - **Maximum Bandwidth of a Map (MB/s):** indicates the maximum bandwidth of a map. The default value of this parameter is **100**.
- **NFS:** indicates that backup files are stored in the NAS over the NFS protocol. If you select NFS, set the following parameters:
    - **IP Mode:** mode of the target IP address. The system automatically selects the IP address mode based on the cluster network type, for example, **IPv4** or **IPv6**.
    - **Server IP address:** indicates the NAS server IP address.
    - **Source Path:** indicates the complete path of the backup file on the NAS server. For example, ***backup path/backup task name\_data source\_task creation time/***.
    - **Queue Name:** indicates the name of the YARN queue used for backup task execution.
    - **Recovery Point List:** Click **Refresh** and select an HDFS directory that has been backed up in the standby cluster.
    - **Target NameService Name:** indicates the target NameService that corresponds to the selected backup directory. The default value of this parameter is **hacluster**.
    - **Maximum Number of Maps:** indicates the maximum number of maps in a MapReduce task. The default value of this parameter is **20**.

- **Maximum Bandwidth of a Map (MB/s):** indicates the maximum bandwidth of a map. The default value of this parameter is **100**.
- **CIFS:** indicates that backup files are stored in the NAS over the CIFS protocol.  
If you select **CIFS**, set the following parameters:
  - **IP Mode:** mode of the target IP address. The system automatically selects the IP address mode based on the cluster network type, for example, **IPv4** or **IPv6**.
  - **Server IP address:** indicates the NAS server IP address.
  - **Port:** indicates the port ID used by the CIFS protocol to connect to the NAS server. The default value is **445**.
  - **Username:** Indicates the user name that is configured when setting the CIFS protocol.
  - **Password:** indicates the password that is configured when setting the CIFS protocol.
  - **Source Path:** indicates the complete path of the backup file on the NAS server. For example, *backup\_path/backup task name\_data source\_task creation time/*.
  - **Queue Name:** indicates the name of the YARN queue used for backup task execution.
  - **Recovery Point List:** Click **Refresh** and select an HDFS directory that has been backed up in the standby cluster.
  - **Target NameService Name:** indicates the target NameService that corresponds to the selected backup directory. The default value of this parameter is **hacluster**.
  - **Maximum Number of Maps:** indicates the maximum number of maps in a MapReduce task. The default value of this parameter is **20**.
  - **Maximum Bandwidth of a Map (MB/s):** indicates the maximum bandwidth of a map. The default value of this parameter is **100**.
- **SFTP:** Indicates that backup files are stored in the server using SFTP.  
If you select **SFTP**, set the following parameters:
  - **IP Mode:** mode of the target IP address. The system automatically selects the IP address mode based on the cluster network type, for example, **IPv4** or **IPv6**.
  - **Server IP address:** Enter the IP address of the server where the backup data is stored.
  - **Port:** Enter the port number used by the SFTP protocol to connect to the backup server. The default value is **22**.
  - **Username:** Enter the username for connecting to the server using SFTP.
  - **Password:** Enter the password for connecting to the server using SFTP.
  - **Source Path:** Enter the full path of the backup file on the backup server. For example, *backup\_path/backup task name\_data source\_task creation time/version\_data source\_task execution time.tar.gz*.
  - **Queue Name:** indicates the name of the YARN queue used for backup task execution.
  - **Recovery Point List:** Click **Refresh** and select an HDFS directory that has been backed up in the standby cluster.



- **Target NameService Name:** indicates the target NameService that corresponds to the selected backup directory. The default value of this parameter is **hacluster**.
- **Maximum Number of Maps:** indicates the maximum number of maps in a MapReduce task. The default value of this parameter is **20**.
- **Maximum Bandwidth of a Map (MB/s):** indicates the maximum bandwidth of a map. The default value of this parameter is **100**.

**Step 9** Set **Backup Data** column in **Data Configuration** to one or multiple backup data sources to be recovered based on service requirements. In the **Target Path** column, specify the target location after backup data recovery.

You are advised to set **Target Path** to a new path that is difference from the backup path.

**Step 10** Click **Verify** to check whether the recovery task is configured correctly.

- If the queue name is incorrect, the verification fails.
- If the specified directory to be recovered does not exist, the verification fails.

**Step 11** Click **OK** to save the settings.

**Step 12** In the recovery task list, locate a created task and click **Start** in the **Operation** column to execute the recovery task.

- After the recovery is successful, the progress bar is in green.
- After the recovery is successful, the recovery task cannot be executed again.
- If the recovery task fails during the first execution, rectify the fault and click **Retry** to execute the task again.

----End

## 12.11.4.7 Recovering Hive Service Data

### Scenario

Hive data needs to be recovered in the following scenarios: data is modified or deleted unexpectedly and needs to be restored. After a MRS cluster administrator performs critical data adjustment in Hive, an exception occurs or the operation has not achieved the expected result. All modules are faulty and become unavailable. Data is migrated to a new cluster.

MRS cluster administrators can create a recovery task in FusionInsight Manager to recover Hive data. Only manual recovery tasks are supported.

Hive backup and recovery cannot identify the service and structure relationships of objects such as Hive tables, indexes, and views. When executing backup and recovery tasks, the user needs to manage a unified recovery point based on the service scenario to ensure proper service running.

**NOTICE**

- Data recovery can be performed only when the system version is consistent with that of data backup.
- To recover data when the service is running properly, you are advised to manually back up the latest management data before recovering data. Otherwise, the Hive data that is generated after the data backup and before the data recovery will be lost.

**Impact on the System**

- During data recovery, user authentication stops and users cannot create new connections.
- After the data is recovered, the data produced between the backup time and restoration time is lost.
- After the data is recovered, the Hive upper-layer applications need to be started.

**Prerequisites**

- To restore data from the remote HDFS, you need to prepare the standby cluster. If the active cluster is deployed in security mode and the active and standby clusters are not managed by the same FusionInsight Manager, configure system mutual trust. For details, see [Configuring Cross-Manager Cluster Mutual Trust Relationships](#). If the active cluster is deployed in normal mode, do not configure mutual trust.
- Cross-cluster replication has been configured for the active and standby clusters. For details, see [Enabling Cross-Cluster Replication](#).
- The time of the active cluster and standby cluster must be the same, and the NTP service in the active and standby clusters must use the same time source.
- Plan the database for storing recovered data tables, the HDFS save path of data tables, and the list of users who can access recovered data.
- The Hive backup file save path is correct.
- The Hive upper-layer applications are stopped.
- You have logged in to FusionInsight Manager. For details, see [Logging In to FusionInsight Manager](#).

**Procedure**

**Step 1** On FusionInsight Manager, choose **O&M > Backup and Restoration > Backup Management**.

**Step 2** In the **Operation** column of a specified task in the task list, click **More > View History** to view historical backup task execution records.

In the displayed window, locate a specified success record and click **View** in the **Backup Path** column to view the backup path information of the task and find the following information:

- **Backup Object** specifies the data source of the backup data.

- **Backup Path** specifies the full path where the backup files are saved.  
Select the correct item, and manually copy the full path of backup files in **Backup Path**.

**Step 3** On FusionInsight Manager, choose **O&M > Backup and Restoration > Restoration Management**.

**Step 4** Click **Create**.

**Step 5** Set **Task Name** to the name of the recovery task.

**Step 6** Select the cluster to be operated from **Recovery Object**.

**Step 7** Select **Hive**.

**Step 8** Set **Path Type** of **Hive** to a backup directory type.

The following backup directory types are supported:

- **RemoteHDFS**: indicates that the backup files are stored in the HDFS directory of the standby cluster.

If you select this value, you need to set the following parameters:

- **Source NameService Name**: indicates the NameService name of the backup data cluster. You can set it to the NameService name (**haclusterX**, **haclusterX1**, **haclusterX2**, **haclusterX3**, or **haclusterX4**) of the built-in remote cluster of the cluster, or the NameService name of a configured remote cluster.
- **IP Mode**: mode of the target IP address. The system automatically selects the IP address mode based on the cluster network type, for example, **IPv4** or **IPv6**.
- **Source NameNode IP Address**: indicates the NameNode service plane IP address of the standby cluster, supporting the active node or standby node.
- **Source Path**: indicates the full path of the HDFS directory for storing standby cluster backup data. For example, **backup path/backup task name\_data source\_task creation time/**.
- **Queue Name**: indicates the name of the YARN queue used for backup task execution.
- **Recovery Point List**: Click **Refresh** and select an HDFS directory that has been backed up in the standby cluster.
- **Target NameService Name**: indicates the target NameService that corresponds to the selected backup directory. The default value of this parameter is **hacluster**.
- **Maximum Number of Maps**: indicates the maximum number of maps in a MapReduce task. The default value of this parameter is **20**.
- **Maximum Bandwidth of a Map (MB/s)**: indicates the maximum bandwidth of a map. The default value of this parameter is **100**.

- **NFS**: indicates that backup files are stored in the NAS over the NFS protocol.

If you select NFS, set the following parameters:

- **IP Mode**: mode of the target IP address. The system automatically selects the IP address mode based on the cluster network type, for example, **IPv4** or **IPv6**.

- **Server IP address:** indicates the NAS server IP address.
- **Source Path:** indicates the complete path of the backup file on the NAS server. For example, *backup path/backup task name\_data source\_task creation time/*.
- **Queue Name:** indicates the name of the YARN queue used for backup task execution.
- **Recovery Point List:** Click **Refresh** and select an HDFS directory that has been backed up in the standby cluster.
- **Target NameService Name:** indicates the target NameService that corresponds to the selected backup directory. The default value of this parameter is **hacluster**.
- **Maximum Number of Maps:** indicates the maximum number of maps in a MapReduce task. The default value of this parameter is **20**.
- **Maximum Bandwidth of a Map (MB/s):** indicates the maximum bandwidth of a map. The default value of this parameter is **100**.
- **CIFS:** indicates that backup files are stored in the NAS over the CIFS protocol. If you select **CIFS**, set the following parameters:
  - **IP Mode:** mode of the target IP address. The system automatically selects the IP address mode based on the cluster network type, for example, **IPv4** or **IPv6**.
  - **Server IP address:** indicates the NAS server IP address.
  - **Port:** indicates the port ID used by the CIFS protocol to connect to the NAS server. The default value is **445**.
  - **Username:** Indicates the user name that is configured when setting the CIFS protocol.
  - **Password:** indicates the password that is configured when setting the CIFS protocol.
  - **Source Path:** indicates the complete path of the backup file on the NAS server. For example, *backup path/backup task name\_data source\_task creation time/*.
  - **Queue Name:** indicates the name of the YARN queue used for backup task execution.
  - **Recovery Point List:** Click **Refresh** and select an HDFS directory that has been backed up in the standby cluster.
  - **Target NameService Name:** indicates the target NameService that corresponds to the selected backup directory. The default value of this parameter is **hacluster**.
  - **Maximum Number of Maps:** indicates the maximum number of maps in a MapReduce task. The default value of this parameter is **20**.
- **SFTP:** Indicates that backup files are stored in the server using SFTP. If you select **SFTP**, set the following parameters:
  - **IP Mode:** mode of the target IP address. The system automatically selects the IP address mode based on the cluster network type, for example, **IPv4** or **IPv6**.
  - **Server IP address:** Enter the IP address of the server where the backup data is stored.

- **Port:** Enter the port number used by the SFTP protocol to connect to the backup server. The default value is **22**.
- **Username:** Enter the username for connecting to the server using SFTP.
- **Password:** Enter the password for connecting to the server using SFTP.
- **Source Path:** Enter the full path of the backup file on the backup server. For example, *backup path/backup task name\_data source\_task creation time/*.
- **Queue Name:** indicates the name of the YARN queue used for backup task execution.
- **Recovery Point List:** Click **Refresh** and select an HDFS directory that has been backed up in the standby cluster.
- **Target NameService Name:** indicates the target NameService that corresponds to the selected backup directory. The default value of this parameter is **hacluster**.
- **Maximum Number of Maps:** indicates the maximum number of maps in a MapReduce task. The default value of this parameter is **20**.
- **Maximum Bandwidth of a Map (MB/s):** indicates the maximum bandwidth of a map. The default value of this parameter is **1**.

**Step 9** Set **Backup Data** in the **Data Configuration** to one or multiple backup data sources to be recovered based on service requirements. In the **Target Database** and **Target Path** columns, specify the target database and file save path after backup data recovery.

Configuration restrictions:

- Data can be recovered to the original database, but data tables must be stored in a new path that is difference from the backup path.
- To recover Hive index tables, select the Hive data tables that correspond to the Hive index tables to be recovered.
- If a new recovery directory is selected to avoid affecting the current data, HDFS permission must be manually granted so that users who have permission of backup tables can access this directory.
- Data can be recovered to other databases. In this case, HDFS permission must be manually granted so that users who have permission of backup tables can access the HDFS directory that corresponds to the database.

**Step 10** Set **Force recovery** to **YES**, which indicates to forcibly recover all backup data when a data table with the same name already exists. If the data table contains new data added after backup, the new data will be lost after the data recovery. If you set the parameter to **NO**, the recovery task is not executed if a data table with the same name exists.

**Step 11** Click **Verify** to check whether the recovery task is configured correctly.

- If the queue name is incorrect, the verification fails.
- If the specified directory to be recovered does not exist, the verification fails.
- If the forcibly replacement conditions are not met, the verification fails.

**Step 12** Click **OK** to save the settings.

**Step 13** In the recovery task list, locate a created task and click **Start** in the **Operation** column to execute the recovery task.

- After the recovery is successful, the progress bar is in green.
- After the recovery is successful, the recovery task cannot be executed again.
- If the recovery task fails during the first execution, rectify the fault and click **Retry** to execute the task again.

----End

## 12.11.4.8 Recovering Kafka Metadata

### Scenario

Kafka metadata needs to be recovered in the following scenarios: Data is modified or deleted unexpectedly and needs to be restored; after MRS cluster administrator performs a critical operation (such as upgrade and critical data adjustment) on ZooKeeper, an exception occurs or the operation has not achieved the expected result; all Kafka modules are faulty and become unavailable; data is migrated to a new cluster.

MRS cluster administrators can create a recovery task in FusionInsight Manager to recover Kafka data. Only manual recovery tasks are supported.

---

#### NOTICE

- Data recovery can be performed only when the system version is consistent with that of data backup.
  - To recover Kafka metadata when the service is running properly, you are advised to manually back up the latest Kafka metadata before recovery. Otherwise, the Kafka metadata that is generated after the data backup and before the data recovery will be lost.
- 

### Impact on the System

- After the metadata is recovered, the data generated between the backup point in time and the recovery point in time is lost.
- After the metadata is recovered, the offset information stored on ZooKeeper by Kafka consumers is restored to a previous state, resulting in repeated consumption.

### Prerequisites

- To restore data from the remote HDFS, you need to prepare the standby cluster. If the active cluster is deployed in security mode and the active and standby clusters are not managed by the same FusionInsight Manager, configure system mutual trust. For details, see [Configuring Cross-Manager Cluster Mutual Trust Relationships](#). If the active cluster is deployed in normal mode, do not configure mutual trust.
- Cross-cluster replication has been configured for the active and standby clusters. For details, see [Enabling Cross-Cluster Replication](#).
- The time of the active cluster and standby cluster must be the same, and the NTP service in the active and standby clusters must use the same time source.

- The Kafka service is disabled first, and then enabled upon data recovery.
- You have logged in to FusionInsight Manager. For details, see [Logging In to FusionInsight Manager](#).

## Procedure

**Step 1** On FusionInsight Manager, choose **O&M > Backup and Restoration > Backup Management**.

**Step 2** In the **Operation** column of a specified task in the task list, click **More > View History** to view historical backup task execution records.

In the displayed window, locate a specified success record and click **View** in the **Backup Path** column to view the backup path information of the task and find the following information:

- **Backup Object** specifies the data source of the backup data.
- **Backup Path** specifies the full path where the backup files are saved.  
Select the correct item, and manually copy the full path of backup files in **Backup Path**.

**Step 3** On FusionInsight Manager, choose **O&M > Backup and Restoration > Restoration Management**.

**Step 4** Click **Create**.

**Step 5** Set **Task Name** to the name of the recovery task.

**Step 6** Select the cluster to be operated from **Recovery Object**.

**Step 7** Select **Kafka** in **Restoration Configuration**.

### NOTE

If there are multiple Kafka services, you can specify the Kafka to be recovered.

**Step 8** Set **Path Type** of **Kafka** to a backup directory type.

The settings vary according to backup directory types:

- **LocalDir**: indicates that the backup files are stored on the local disk of the active management node.  
If you select this value, you need to set **Source Path** to select the backup file, for example, *version\_data/source/task execution time.tar.gz*.
- **LocalHDFS**: indicates that the backup files are stored in the HDFS directory of the current cluster.  
If you select this value, you need to set the following parameters:
  - **Source Path**: indicates the full path of the backup file in HDFS, for example, *backup path/backup task name\_task creation time/version\_data/source/task execution time.tar.gz*.
  - **Source NameService Name**: indicates the NameService name that corresponds to the backup directory when the recovery task is executed. The default value is **hacluster**.
- **RemoteHDFS**: indicates that the backup files are stored in the HDFS directory of the standby cluster.

If you select this value, you need to set the following parameters:

- **Source NameService Name:** indicates the NameService name of the backup data cluster. You can set it to the NameService name (**haclusterX**, **haclusterX1**, **haclusterX2**, **haclusterX3**, or **haclusterX4**) of the built-in remote cluster of the cluster, or the NameService name of a configured remote cluster.
- **IP Mode:** mode of the target IP address. The system automatically selects the IP address mode based on the cluster network type, for example, **IPv4** or **IPv6**.
- **Source NameNode IP Address:** indicates the NameNode service plane IP address of the standby cluster, supporting the active node or standby node.
- **Source Path:** indicates the full path of the HDFS directory for storing standby cluster backup data. For example, ***backup path/backup task name\_data source\_task creation time/version\_data source\_task execution time.tar.gz***.
- **Queue Name:** indicates the name of the Yarn queue used for backup task execution. The name must be the same as the name of the queue that is running properly in the cluster.
- **NFS:** indicates that backup files are stored in the NAS over the NFS protocol.

If you select NFS, set the following parameters:

- **IP Mode:** mode of the target IP address. The system automatically selects the IP address mode based on the cluster network type, for example, **IPv4** or **IPv6**.
- **Server IP address:** indicates the NAS server IP address.
- **Source Path:** indicates the complete path of the backup file on the NAS server. For example, ***backup path/backup task name\_data source\_task creation time/version\_data source\_task execution time.tar.gz***.
- **CIFS:** indicates that backup files are stored in the NAS over the CIFS protocol.

If you select CIFS, set the following parameters:

- **IP Mode:** mode of the target IP address. The system automatically selects the IP address mode based on the cluster network type, for example, **IPv4** or **IPv6**.
- **Server IP address:** indicates the NAS server IP address.
- **Port:** indicates the port ID used by the CIFS protocol to connect to the NAS server. The default value is **445**.
- **Username:** Indicates the user name that is configured when setting the CIFS protocol.
- **Password:** indicates the password that is configured when setting the CIFS protocol.
- **Source Path:** indicates the complete path of the backup file on the NAS server. For example, ***backup path/backup task name\_data source\_task creation time/version\_data source\_task execution time.tar.gz***.
- **OBS:** indicates that the backup files are stored in the OBS directory.

If you select this value, you need to set the following parameters:



- **Source Path:** indicates the full path for storing backup data in OBS. For example, *backup path/backup task name\_data source\_task creation time/version\_data source\_task execution time.tar.gz*.

 NOTE

MRS 3.1.0 and later versions support saving backup files to OBS.

**Step 9** Click **OK** to save the settings.

**Step 10** In the recovery task list, locate a created task and click **Start** in the **Operation** column to execute the recovery task.

- After the recovery is successful, the progress bar is in green.
- After the recovery is successful, the recovery task cannot be executed again.
- If the recovery task fails during the first execution, rectify the fault and click **Retry** to execute the task again.

----End

## 12.11.4.9 Recovering Yarn Data

### Scenario

MRS cluster administrators can create a recovery task in FusionInsight Manager to recover Yarn metadata. Only manual recovery tasks are supported.

---

**NOTICE**

- Data recovery can be performed only when the system version is consistent with that of data backup.
  - To recover data when the service is running properly, you are advised to manually back up the latest management data before recovering data. Otherwise, the data that is generated after the data backup and before the data recovery will be lost.
  - It is recommended that a data restoration task restore the metadata of only one component to prevent the data restoration of other components from being affected by stopping a service or instance. If data of multiple components is restored at the same time, data restoration may fail.
- 

### Impact on the System

- Resource pool information is also stored in DBService. Therefore, when restoring Yarn data, you need to manually trigger the restoration of the DBService data backed up at the corresponding time. If only Yarn data is restored, the Yarn data stored in ZooKeeper is inconsistent with that stored in DBService. As a result, the Yarn resource pool is abnormal. Exercise caution when performing this operation and ensure that the Yarn data to be restored is consistent with the DBService data.
- Before recovering metadata, you need to stop the Yarn service, during which the Yarn upper-layer applications are unavailable.

- After the metadata is recovered, the data produced between the backup time and restoration time is lost.
- After the metadata is recovered, the Yarn upper-layer applications need to be started.

## Prerequisites

- If the active cluster employs the security mode, cross-cluster trust relationship has been configured for the active and standby clusters. For details, see [Configuring Cross-Manager Cluster Mutual Trust Relationships](#). If the active cluster employs the normal mode, no cross-cluster trust relationship is required.
- Cross-cluster replication has been configured for the active and standby clusters. For details, see [Enabling Cross-Cluster Replication](#).
- Check the directory for saving the Yarn backup file.
- Stop the Yarn upper-layer applications.
- You have logged in to FusionInsight Manager. For details, see [Logging In to FusionInsight Manager](#).

## Procedure

**Step 1** On FusionInsight Manager, choose **O&M > Backup and Restoration > Backup Management**.

**Step 2** In the **Operation** column of a specified task in the task list, click **More > View History** to view historical backup task execution records.

In the displayed window, locate a specified success record and click **View** in the **Backup Path** column to view the backup path information of the task and find the following information:

- **Backup Object** specifies the data source of the backup data.
- **Backup Path** specifies the full path where the backup files are saved.  
Select the correct item, and manually copy the full path of backup files in **Backup Path**.

**Step 3** On FusionInsight Manager, choose **O&M > Backup and Restoration > Restoration Management**.

**Step 4** Click **Create**.

**Step 5** Set **Task Name** to the name of the recovery task.

**Step 6** Select the cluster to be operated from **Recovery Object**.

**Step 7** In **Restoration Configuration**, select **Yarn** and **DBService** under **Metadata and other data**.

### NOTE

Resource pool information is also stored in DBService. Therefore, when restoring Yarn data, you need to manually trigger the restoration of the DBService data backed up at the corresponding time. If only Yarn data is restored, the Yarn data stored in ZooKeeper is inconsistent with that stored in DBService. As a result, the Yarn resource pool is abnormal. Exercise caution when performing this operation and ensure that the Yarn data to be restored is consistent with the DBService data.

**Step 8** Set **Path Type** of **DBService** to a backup directory type. For details, see [Recovering DBService Data](#)

**Step 9** Set **Path Type** of **Yarn** to a backup directory type.

The following backup directory types are supported:

- **LocalDir**: indicates that the backup files are stored on the local disk of the active management node. If you select this value, you need to set **Source Path** to select the backup file, for example, *version\_data source\_task execution time.tar.gz*.
- **RemoteHDFS**: indicates that the backup files are stored in the HDFS directory of the standby cluster. If you select this value, you need to set the following parameters:
  - **Source NameService Name**: indicates the NameService name of the backup data cluster. You can set it to the NameService name (**haclusterX**, **haclusterX1**, **haclusterX2**, **haclusterX3**, or **haclusterX4**) of the built-in remote cluster of the cluster, or the NameService name of a configured remote cluster.
  - **IP Mode**: mode of the target IP address. The system automatically selects the IP address mode based on the cluster network type, for example, **IPv4** or **IPv6**.
  - **Source NameNode IP Address**: indicates the NameNode service plane IP address of the standby cluster, supporting the active node or standby node.
  - **Source Path**: indicates the full path of the HDFS directory for storing standby cluster backup data. For example, *backup path/backup task name\_data source\_task creation time/version\_data source\_task execution time.tar.gz*.
  - **Queue Name**: indicates the name of the YARN queue used for backup task execution.
- **NFS**: indicates that backup files are stored in the NAS over the NFS protocol. If you select **NFS**, set the following parameters:
  - **IP Mode**: mode of the target IP address. The system automatically selects the IP address mode based on the cluster network type, for example, **IPv4** or **IPv6**.
  - **Server IP address**: indicates the NAS server IP address.
  - **Source Path**: indicates the complete path of the backup file on the NAS server. For example, *backup path/backup task name\_data source\_task creation time/version\_data source\_task execution time.tar.gz*.
- **CIFS**: indicates that backup files are stored in the NAS over the CIFS protocol. If you select **CIFS**, set the following parameters:
  - **IP Mode**: mode of the target IP address. The system automatically selects the IP address mode based on the cluster network type, for example, **IPv4** or **IPv6**.
  - **Server IP address**: indicates the NAS server IP address.
  - **Port**: indicates the port ID used by the CIFS protocol to connect to the NAS server. The default value is **445**.
  - **Username**: Indicates the user name that is configured when setting the CIFS protocol.

- **Password:** indicates the password that is configured when setting the CIFS protocol.
- **Source Path:** indicates the complete path of the backup file on the NAS server. For example, *backup path/backup task name\_data source\_task creation time/version\_data source\_task execution time.tar.gz*.
- **SFTP:** Indicates that backup files are stored in the server using SFTP. If you select **SFTP**, set the following parameters:
  - **IP Mode:** mode of the target IP address. The system automatically selects the IP address mode based on the cluster network type, for example, **IPv4** or **IPv6**.
  - **Server IP address:** Enter the IP address of the server where the backup data is stored.
  - **Port:** Enter the port number used by the SFTP protocol to connect to the backup server. The default value is **22**.
  - **Username:** Enter the username for connecting to the server using SFTP.
  - **Password:** Enter the password for connecting to the server using SFTP.
  - **Source Path:** Enter the full path of the backup file on the backup server. For example, *backup path/backup task name\_data source\_task creation time/version\_data source\_task execution time.tar.gz*.
- **OBS:** indicates that the backup files are stored in the OBS directory. If you select this value, you need to set the following parameters:
  - **Source Path:** indicates the full path for storing backup data in OBS. For example, *backup path/backup task name\_data source\_task creation time/version\_data source\_task execution time.tar.gz*.

 **NOTE**

MRS 3.1.0 and later versions support saving backup files to OBS.

**Step 10** Click **OK** to save the settings.

**Step 11** In the recovery task list, locate a created task and click **Start** in the **Operation** column to execute the recovery task.

- After the recovery is successful, the progress bar is in green.
- After the recovery is successful, the recovery task cannot be executed again.
- If the recovery task fails during the first execution, rectify the fault and click **Retry** to execute the task again.

----End

## 12.11.5 Managing Local Quick Recovery Tasks

### Scenario

When DistCp is used to back up data, the backup snapshot is saved to HDFS of the active cluster. FusionInsight Manager supports using the local snapshot for quick data recovery, requiring less time than recovering data from the standby cluster.

Use FusionInsight Manager and the snapshots on HDFS of the active cluster to create a local quick recovery task and execute the task.

## Procedure

- Step 1** On FusionInsight Manager, choose **O&M > Backup and Restoration > Backup Management**.
- Step 2** In the backup task list, locate a created task and click **Restore** in the **Operation** column.
- Step 3** Check whether the system displays **No data is available for quick restoration. Create a task on the restoration management page to restore data**.
- If yes, click **OK** to close the dialog box. No backup data snapshot is created in the active cluster, and no further action is required.
  - If no, go to **Step 4** to create a local quick recovery task.

 **NOTE**

Metadata does not support quick restoration.

- Step 4** Set **Name** to the name of the local quick recovery task.
- Step 5** Set **Configuration** to a data source.
- Step 6** Set **Recovery Point List** to a recovery point that contains the backup data.
- Step 7** Set **Queue Name** to the name of the Yarn queue used in the task execution. The name must be the same as the name of the queue that is running properly in the cluster.
- Step 8** Set **Data Configuration** to the object to be recovered.
- Step 9** Click **Verify**. After "The restoration task configuration is verified successfully." is displayed, click **OK**.
- Step 10** Click **OK**.
- Step 11** In the recovery task list, locate a created task and click **Start** in the **Operation** column to execute the recovery task.

After the task is complete, **Task Status** of the task is displayed as **Successful**.

----End

## 12.11.6 Modifying a Backup Task

### Scenario

Modify the parameters of a created backup task on FusionInsight Manager to meet changing service requirements. The parameters of recovery tasks can only be viewed but cannot be modified.

### Impact on the System

After a backup task is modified, the new parameters take effect when the task is executed next time.

## Prerequisites

- A backup task has been created.
- A new backup task policy has been planned based on the actual situation.

## Procedure

**Step 1** On FusionInsight Manager, choose **O&M > Backup and Restoration > Backup Management**.

**Step 2** In the task list, locate a specified task, click **Configure** in the **Operation** column to go to the configuration modification page.

On the displayed page, modify the following parameters:

- **Started**
- **Period**
- **Destination NameService Name**
- **Target NameNode IP Address**
- **Target Path**
- **Maximum Number of Backup Copies**
- **Maximum Number of Recovery Points**
- **Maximum Number of Maps**
- **Maximum Bandwidth of a Map**

 **NOTE**

After the **Target Path** parameter of a backup task is modified, this task will be performed as a full backup task for the first time by default.

**Step 3** Click **OK** to save the settings.

----End

## 12.11.7 Viewing Backup and Recovery Tasks

### Scenario

On FusionInsight Manager, view created backup and recovery tasks and check their running status.

### Prerequisites


You have logged in to FusionInsight Manager. For details, see Logging In to the Management System.

### Procedure

**Step 1** On FusionInsight Manager, choose **O&M > Backup and Restoration**.

**Step 2** Click **Backup Management** or **Restoration Management**.

- Step 3** In the task list, obtain the previous execution result in the **Task Status** and **Task Progress** column. Green indicates that the task is executed successfully, and red indicates that the execution fails.
- Step 4** In the task list, locate a specified task and choose **More > View History** or **click View History** in the **Operation** column to display historical records of backup and recovery task execution.

In the displayed window, click  before a specified record to display log information about the execution.

----End

## Related Tasks

- Starting Backup and Recovery Tasks  
In the task list, locate a specified task and choose **More > Back Up Now** or **click Start** in the **Operation** column to start a backup or recovery task that is ready or fails to be executed. Executed recovery tasks cannot be repeatedly executed.
- Stopping Backup and Recovery Tasks  
In the task list, locate a specified task and choose **More > Stop** or **click Stop** in the **Operation** column to stop a backup or recovery task that is running.
- Deleting Backup and Recovery Tasks  
In the task list, locate a specified task and choose **More > Delete** or **click Delete** in the **Operation** column to delete a backup or recovery task. Backup data will be reserved by default after a task is deleted.
- Suspending Backup Tasks  
In the task list, locate a specified task and choose **More > Suspend** in the **Operation** column to suspend a backup task. Only periodic backup tasks can be suspended. Suspended backup tasks are no longer executed automatically. When you suspend a backup task that is being executed, the task execution stops. To Resume a task, choose **More > Resume**.

## 12.12 Security Management

### 12.12.1 Security Overview

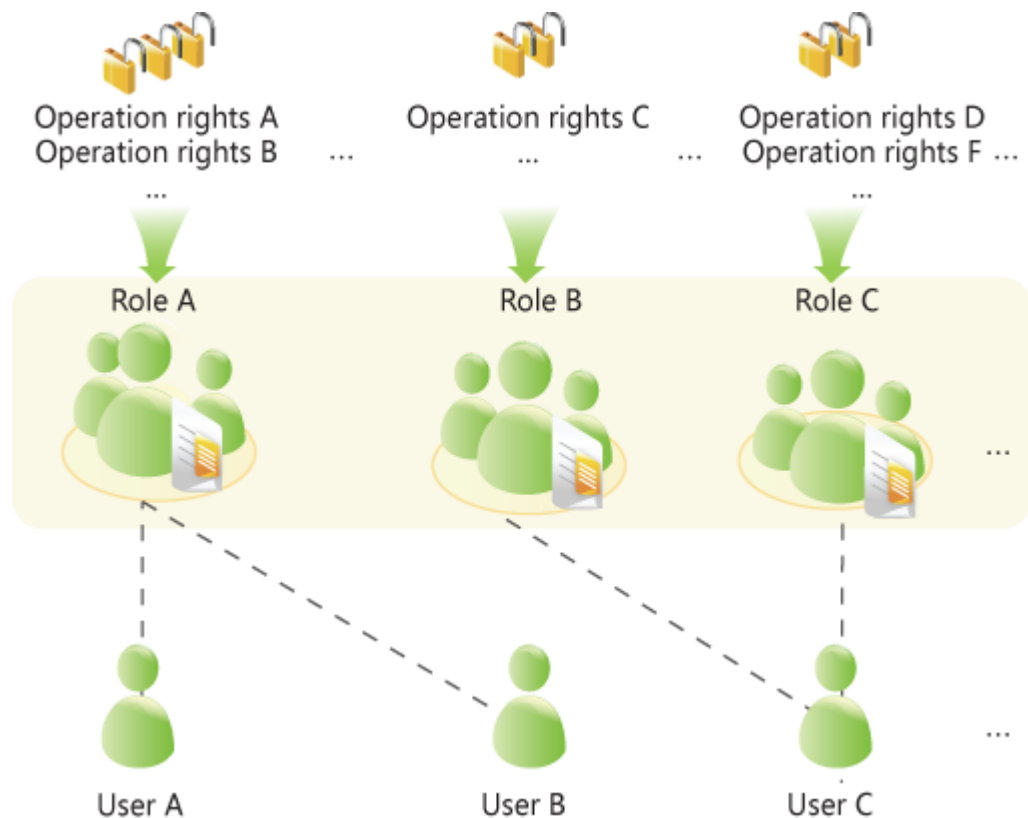
#### 12.12.1.1 Rights Model

##### Role-based Access Control

FusionInsight adopts the role-based access control (RBAC) mode to perform rights management on the big data system. It integrates the rights management functions of the components to centrally manage rights. Common users are shielded from internal rights management details, and MRS cluster administrators' rights management operations are simplified, improving rights management usability and user experience.

The rights model of FusionInsight is "users-user groups-roles-rights".

**Figure 12-21** Rights model



- **Rights**

Rights are defined by components and allow users to access resources of components. Different components have different rights for their resources.

Example:

- HDFS provides read, write, and execute permissions on file resources.
- HBase provides create, write, and read permissions on table resources.

- **Role**

Role is a collection of component rights. Each role can have multiple rights of multiple components. Different roles can have the rights of a resource of one component.

- **User group**

User group is a collection of users. When a user group is bound to a role, users in this group obtain the rights defined by the role.

Different user groups can be associated with the same role, and a user group can be associated with no role. In principle, the user group does not have the rights of any component resources.

**NOTE**

In some components, the system grants related rights to specific user groups by default.

- **User**



Users are visitors to the system. Each user has the rights of the user group and role associated with the user. Users need to be added to the user group or associated roles to obtain the corresponding rights.

## Policy-based Access Control

The Ranger component uses policy-based access control (PBAC) to manage permissions and implement fine-grained data access control on components such as HDFS, Hive, and HBase.

### NOTE

The component supports only one permission control mechanism. After the Ranger permission control policy is enabled for the component, the permission on the component in the role created on FusionInsight Manager becomes invalid. You need to add a policy on the Ranger management page to grant permissions on resources. If the policy conditions of HDFS and Yarn resource requests in Ranger are not covered, the component ACL rules still take effect.

The ranger permission model consists of multiple permission policies. The permission policies are as follows:

- **Resource**  
Objects provided by components for users to access, such as HDFS files or folders, queues in Yarn, and databases, tables, and columns in Hive.
- **User**  
Indicates the user who accesses the system. The rights of each user are obtained based on the policy associated with the user. Information about users, user groups, and roles in the LDAP is periodically synchronized to the Ranger.
- **Permission**  
In a policy, you can configure various access conditions for resources, such as file read/write, permission conditions, rejection conditions, and exception conditions.

### 12.12.1.2 Rights Mechanism

FusionInsight adopts the Lightweight Directory Access Protocol (LDAP) to store data of users and user groups. Information about role definitions is stored in the relational database and the mapping between roles and rights is saved in components.

FusionInsight uses Kerberos for unified authentication.

The verification process of user rights is as follows:

1. A client (a user terminal or FusionInsight component service) invokes the FusionInsight authentication interface.
2. FusionInsight uses the login username and password for Kerberos authentication.
3. If the authentication succeeds, the client sends a request for accessing the server (a FusionInsight component service).
4. The server finds the user group and role to which the login user belongs.

5. The server obtains all rights of the user group and the role.
6. The server determines whether the client has the permission to access the resources it applies for.

**Example (RBAC):**

There are three files in HDFS, fileA, fileB, and fileC.

- roleA has read and write permissions for fileA and roleB has the read permission for fileB.
- groupA is bound to roleA and groupB is bound to roleB.
- userA belongs to groupA and roleB, and userB belongs to groupB.

When userA successfully logs in to the system and accesses HDFS:

1. HDFS obtains the role (roleB) to which userA is bound.
2. HDFS also obtains the role (roleA) to which the user group of userA is bound.
3. In this case, userA has all the rights of roleA and roleB.
4. As a result, userA has read and write permissions for fileA, has the read permission on fileB, and has no permission for fileC.

Similarly, when userB successfully logs in to the system and accesses HDFS:

1. userB only has the rights of roleB.
2. As a result, userB has the read permission on fileB, and has no permissions for fileA and fileC.

### 12.12.1.3 Authentication Policies

The big data platform performs user identity authentication to prevent invalid users from accessing the cluster. The cluster provides authentication capabilities in both Security Mode and Normal mode.

## Security Mode

The cluster in Security Mode uses the Kerberos authentication protocol to perform security authentication. The Kerberos protocol supports mutual authentication between the client and the server. This improves security and eliminates the security risks caused by using the network to send user credentials to simulate authentication. In cluster, KrbServer service provides Kerberos authentication support.

### Kerberos user object

In the Kerberos protocol, a user object is a principal. A complete user object consists of a username and domain name. In O&M management or application development scenarios, a user can connect to the cluster server only after the user is authenticated on the client. In O&M and service scenarios, **Human-machine** and **Machine-machine** users are used. The difference between **Human-machine** and **Machine-machine** users is that the passwords of **Machine-machine** users are randomly generated by the system.

### Kerberos authentication

The Kerberos authentication supports two modes: password authentication mode and keytab authentication mode. The validity period of authentication is 24 hours by default.

- Password authentication: Identity authentication is performed by entering the correct password of a user. This mode is mainly used in O&M management scenarios where **Human-machine** users are used. The command is **kinit Username**.
- Keytab authentication: The keytab file includes the user principal and encryption information of user credentials. When the keytab file is used for authentication, the system automatically uses encrypted credential information to perform authentication and the user password does not need to be entered. This mode is mainly used in component application development scenarios where **Machine-machine** users are used. The keytab file can also be used in the **kinit** command.

## Normal Mode

When the cluster is in Normal Mode, different components use different open-source authentication mechanisms, and the **kinit** authentication command is not supported. FusionInsight Manager (including DBService, KrbServer, and LdapServer) uses the username and password authentication mode. [Table 12-80](#) lists the authentication mechanisms used by components.

**Table 12-80** Component authentication modes

Service	Authentication Mode
CDL	No authentication
ClickHouse	Simple authentication
Flume	No authentication
HBase	<ul style="list-style-type: none"> <li>• WebUI: No authentication</li> <li>• Client: Simple authentication</li> </ul>
HDFS	<ul style="list-style-type: none"> <li>• WebUI: No authentication</li> <li>• Client: Simple authentication</li> </ul>
Hive	Simple authentication
Hue	Username and password authentication
Kafka	No authentication
Loader	<ul style="list-style-type: none"> <li>• WebUI: Username and password authentication</li> <li>• Client: No authentication</li> </ul>
Mapreduce	<ul style="list-style-type: none"> <li>• WebUI: No authentication</li> <li>• Client: No authentication</li> </ul>
Oozie	<ul style="list-style-type: none"> <li>• WebUI: Username and password authentication</li> <li>• Client: Simple authentication</li> </ul>

Service	Authentication Mode
Spark2x	<ul style="list-style-type: none"><li>• WebUI: No authentication</li><li>• Client: Simple authentication</li></ul>
Storm	No authentication
Yarn	<ul style="list-style-type: none"><li>• WebUI: No authentication</li><li>• Client: Simple authentication</li></ul>
ZooKeeper	Simple authentication

The authentication modes are described as follows:

- **Simple authentication:** During the connection from the client to the server, the execution user on the client (such as the OS user **root** or **omm**) is used for automatic authentication by default. MRS cluster administrators or service users are unaware of the authentication and do not need to run the **kinit** command to perform the authentication.
- **Username and password authentication:** The usernames and passwords of **Human-machine** users are used for authentication.
- **No authentication:** Any user can access the server by default.

## 12.12.1.4 Permission Verification Policies

### Security Mode

After a user is authenticated by the big data platform, the system determines whether to verify the user's permission based on the actual permission management configuration to ensure that the user has limited or all permission on resources. If the user does not have sufficient permission, the user can access resources only after the MRS cluster administrator grant related permission on each component to the user. The cluster provides permission verification capabilities in both Security Mode and Normal Mode. Permission on components is the same in the two modes.

By default, the Ranger service is installed and Ranger authentication is enabled for a newly installed cluster in security mode. You can set fine-grained security access policies for accessing component resources through the permission plug-in of the component. If Ranger authentication is not required, you can manually disable Ranger authentication on the service page. After Ranger authentication is disabled, the system continues to perform permission control based on the role model of FusionInsight Manager when accessing component resources.

In a cluster in security mode, the following components support Ranger authentication: HDFS, Yarn, Kafka, Hive, HBase, Storm, Spark2x, Impala.

In a cluster upgraded from an earlier version, Ranger authentication is not used by default when users access component resources. The administrator can manually enable Ranger authentication after installing the Ranger service.

By default, all components in the cluster in Security Mode perform permission verification on access in a unified manner, and the permission verification function cannot be disabled.

## Normal Mode

Different components in the cluster in Normal Mode use different open-source permission verification behavior. [Table 12-81](#) lists detailed permission verification mechanisms.

In a cluster in non-security mode, the Ranger supports permission control on component resources based on OS users. The following components support Ranger authentication: HBase, HDFS, Hive, Spark2x, and Yarn.

**Table 12-81** Component permission verification modes in Normal Mode

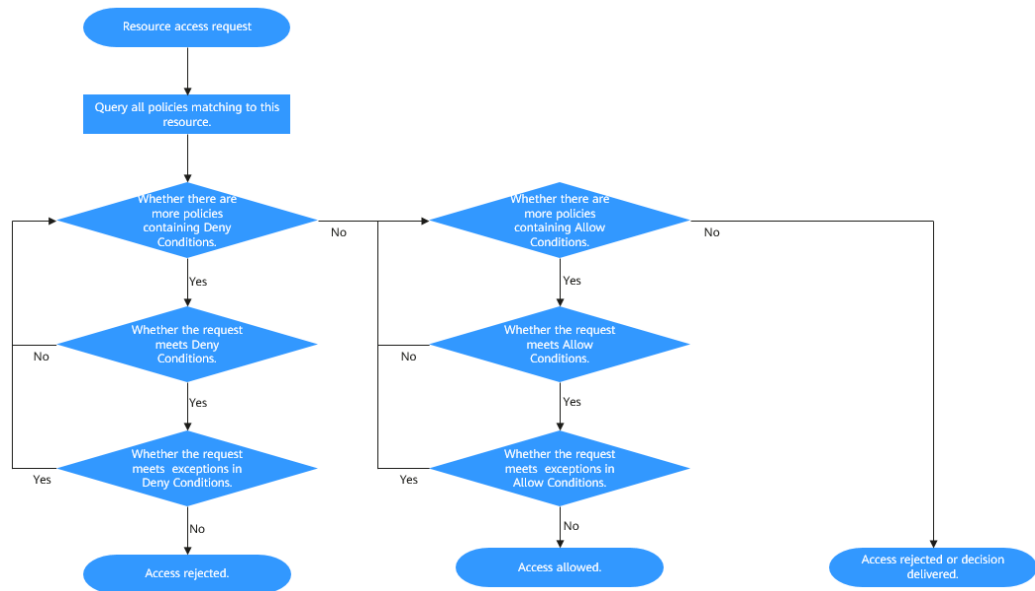
Service	Permission Verification	Permission Verification Enabling and Disabling
ClickHouse	Required	Not supported
Flume	Not required	Not supported
HBase	Not required	Supported
HDFS	Required	Supported
Hive	Not required	Not supported
Hue	Not required	Not supported
Kafka	Not required	Not supported
Loader	Not required	Not supported
Mapreduce	Not required	Not supported
Oozie	Required	Not supported
Spark2x	Not required	Not supported
Storm	Not required	Not supported
Yarn	Not required	Supported
ZooKeeper	Required	Supported

## Condition Priorities of the Ranger Permission Policy

When configuring a permission policy for a resource, you can configure Allow Conditions, Exclude from Allow Conditions, Deny Conditions, and Exclude from Deny Conditions for the resource, to meet unexpected requirements in different scenarios.

The priorities of different conditions are listed in descending order: Exclude from Deny Conditions > Deny Conditions > Exclude from Allow Conditions > Allow Conditions

The following figure shows the process of determining condition priorities. If the component resource request does not match the permission policy in Ranger, the system rejects the access by default. However, for HDFS and Yarn, the system delivers the decision to the access control layer of the component for determination.



For example, if you want to grant the read and write permissions of the **FileA** folder to the **groupA** user group, but the user in the group is not **UserA**, you can add an allowed condition and an exception condition.

### 12.12.1.5 User Information Overview

#### User Classification

The MRS cluster provides the following three types of users. You need to periodically change the passwords. It is not recommended to use the default passwords.

User Type	Description
System users	<ul style="list-style-type: none"> <li>● User created on FusionInsight Manager for O&amp;M and service scenarios. There are two types of users:               <ul style="list-style-type: none"> <li>– <b>Human-machine</b> user: used in scenarios such as FusionInsight Manager O&amp;M and operations on a component client. When creating a user of this type, you need to set password and confirm password by referring to <a href="#">Creating a User</a>.</li> <li>– <b>Machine-machine</b> user: used for system application development.</li> </ul> </li> <li>● User who runs OMS processes</li> </ul>

User Type	Description
Internal system users	Internal user to perform Kerberos authentication, process communications, save user group information, and associate user permissions. It is recommended that internal system users not be used in O&M scenarios. Operations can be performed as user <b>admin</b> or another user created by the MRS cluster administrator based on service requirements.
Database users	<ul style="list-style-type: none"> <li>• User who manages OMS database and accesses data</li> <li>• User who runs service components (Hue, Hive, Loader, Oozie, Ranger, and DBService) in the database.</li> </ul>

## System Users

 NOTE

- User **root** of the OS is required, the password of user **root** on all nodes must be the same.
- User **ldap** of the OS is required. Do not delete this account. Otherwise, the cluster may not work properly. The OS administrator maintains the password management policies.

User Type	Username	Initial Password	Description	Password Change Method
System administrator	admin	Admin@123	FusionInsight Manager administrator. <b>NOTE</b> By default, user <b>admin</b> does not have the management permission on other components. For example, when accessing the native UI of a component, the user fails to access the complete component information due to insufficient management permission on the component.	For details, see <a href="#">Changing the Password for User admin</a> .

User Type	Username	Initial Password	Description	Password Change Method
Node OS user	ommdba	Random password	User that creates the system database. This user is an OS user generated on the management node and does not require a unified password. This account cannot be used for remote login.	For details, see <a href="#">Changing the Password for an OS User</a> .
	omm	Random password	Internal running user of the system. This user is an OS user generated on all node and does not require a unified password.	

### Internal System Users

User Type	Default User	Initial Password	Description	Password Change Method
Kerberos administrator	kadmin/admin	Admin@123	Used to add, delete, modify, and query user accounts on Kerberos.	For details, see <a href="#">Changing the Password for the Kerberos Administrator</a> .
OMS Kerberos administrator	kadmin/admin	Admin@123	Used to add, delete, modify, and query user accounts on OMS Kerberos.	For details, see <a href="#">Changing the Password for the OMS Kerberos Administrator</a> .
LDAP administrator	cn=root,dc=hadoop,dc=com	LdapChangeMe@123	Used to add, delete, modify, and query the user account information on LDAP.	For details, see <a href="#">Changing the Passwords of the LDAP Administrator and the LDAP User (Including OMS LDAP)</a> .



User Type	Default User	Initial Password	Description	Password Change Method
OMS LDAP administrator	cn=root,dc=hadoop,dc=com	LdapChangeMe@123	Used to add, delete, modify, and query the user account information on OMS LDAP.	
LDAP user	cn=pg_search_dn,ou=Users,dc=hadoop,dc=com	Randomly generated by the system	Used to query information about users and user groups on LDAP.	
OMS LDAP user	cn=pg_search_dn,ou=Users,dc=hadoop,dc=com	Randomly generated by the system	Used to query information about users and user groups on OMS LDAP.	
LDAP administrator account	cn=krbkdc,ou=Users,dc=hadoop,dc=com	LdapChangeMe@123	Used to query Kerberos component authentication account information.	For details, see <a href="#">Changing the Password for the LDAP Administrator</a> .
	cn=krbadmin,ou=Users,dc=hadoop,dc=com	LdapChangeMe@123	Used to add, delete, modify, and query Kerberos component authentication account information.	

User Type	Default User	Initial Password	Description	Password Change Method
Component running user	hdfs	Hdfs@123	<p>This user is the HDFS system administrator and has the following permissions:</p> <ol style="list-style-type: none"> <li>1. File system operation permissions: <ul style="list-style-type: none"> <li>• Views, modifies, and creates files.</li> <li>• Views and creates directories.</li> <li>• Views and modifies the groups where files belong.</li> <li>• Views and sets disk quotas for users.</li> </ul> </li> <li>2. HDFS management operation permissions: <ul style="list-style-type: none"> <li>• Views the web UI status.</li> <li>• Views and sets the active and standby HDFS status.</li> <li>• Enters and exits the HDFS in security mode.</li> <li>• Checks the HDFS file system.</li> </ul> </li> <li>3. Logs in to the FTP service page.</li> </ol>	<p>For details, see <a href="#">Changing the Password for a Component Running User</a>.</p>

User Type	Default User	Initial Password	Description	Password Change Method
	hbase	Hbase@123	<p>This user is the HBase and HBase1 to HBase4 system administrator and has the following permissions:</p> <ul style="list-style-type: none"> <li>• Cluster management permission: Performs <b>Enable</b> and <b>Disable</b> operations on tables to trigger MajorCompact and ACL operations.</li> <li>• Grants and revokes permissions, and shuts down the cluster.</li> <li>• Table management permission: Creates, modifies, and deletes tables.</li> <li>• Data management permission: Reads data in tables, column families, and columns.</li> <li>• Logs in to the HMaster web UI.</li> <li>• Logs in to the FTP service page.</li> </ul>	

User Type	Default User	Initial Password	Description	Password Change Method
	mapred	Mapred@123	<p>This user is the MapReduce system administrator and has the following permissions:</p> <ul style="list-style-type: none"> <li>• Submits, stops, and views the MapReduce tasks.</li> <li>• Modifies the Yarn configuration parameters.</li> <li>• Logs in to the FTP service page.</li> <li>• Logs in to the Yarn web UI.</li> </ul>	
	zookeeper	ZooKeeper@123	<p>This user is the ZooKeeper system administrator and has the following permissions:</p> <ul style="list-style-type: none"> <li>• Adds, deletes, modifies, and queries all nodes in ZooKeeper.</li> <li>• Modifies and queries quotas of all nodes in ZooKeeper.</li> </ul>	
	rangeradmin	Rangeradmin@123	<p>This user has the Ranger system management permissions and user permissions:</p> <ul style="list-style-type: none"> <li>• Ranger web UI management permission</li> <li>• Management permission of each component that uses Ranger authentication</li> </ul>	
	rangerauditor	Rangerauditor@123	Default audit user of the Ranger system.	

User Type	Default User	Initial Password	Description	Password Change Method
	hive	Hive@123	<p>This user is the Hive system administrator and has the following permissions:</p> <ol style="list-style-type: none"> <li>1. Hive administrator permissions: <ul style="list-style-type: none"> <li>• Creates, deletes, and modifies a database.</li> <li>• Creates, queries, modifies, and deletes a table.</li> <li>• Queries, inserts, and uploads data.</li> </ul> </li> <li>2. HDFS file operation permissions: <ul style="list-style-type: none"> <li>• Views, modifies, and creates files.</li> <li>• Views and creates directories.</li> <li>• Views and modifies the groups where files belong.</li> </ul> </li> <li>3. Submits and stops the MapReduce tasks.</li> <li>4. Ranger policy management permission</li> </ol>	

User Type	Default User	Initial Password	Description	Password Change Method
	hive1	Hive1@123	<p>This user is the Hive1 system administrator and has the following permissions:</p> <ol style="list-style-type: none"> <li>1. Hive1 administrator permissions: <ul style="list-style-type: none"> <li>• Creates, deletes, and modifies a database.</li> <li>• Creates, queries, modifies, and deletes a table.</li> <li>• Queries, inserts, and uploads data.</li> </ul> </li> <li>2. HDFS file operation permissions: <ul style="list-style-type: none"> <li>• Views, modifies, and creates files.</li> <li>• Views and creates directories.</li> <li>• Views and modifies the groups where files belong.</li> </ul> </li> <li>3. Submits and stops the MapReduce tasks.</li> <li>4. Ranger policy management permission</li> </ol>	

User Type	Default User	Initial Password	Description	Password Change Method
	hive2	Hive2@123	<p>This user is the Hive2 system administrator and has the following permissions:</p> <ol style="list-style-type: none"> <li>1. Hive2 administrator permissions: <ul style="list-style-type: none"> <li>• Creates, deletes, and modifies a database.</li> <li>• Creates, queries, modifies, and deletes a table.</li> <li>• Queries, inserts, and uploads data.</li> </ul> </li> <li>2. HDFS file operation permissions: <ul style="list-style-type: none"> <li>• Views, modifies, and creates files.</li> <li>• Views and creates directories.</li> <li>• Views and modifies the groups where files belong.</li> </ul> </li> <li>3. Submits and stops the MapReduce tasks.</li> <li>4. Ranger policy management permission</li> </ol>	

User Type	Default User	Initial Password	Description	Password Change Method
	hive3	Hive3@123	<p>This user is the Hive3 system administrator and has the following permissions:</p> <ol style="list-style-type: none"> <li>1. Hive3 administrator permissions: <ul style="list-style-type: none"> <li>• Creates, deletes, and modifies a database.</li> <li>• Creates, queries, modifies, and deletes a table.</li> <li>• Queries, inserts, and uploads data.</li> </ul> </li> <li>2. HDFS file operation permissions: <ul style="list-style-type: none"> <li>• Views, modifies, and creates files.</li> <li>• Views and creates directories.</li> <li>• Views and modifies the groups where files belong.</li> </ul> </li> <li>3. Submits and stops the MapReduce tasks.</li> <li>4. Ranger policy management permission</li> </ol>	



User Type	Default User	Initial Password	Description	Password Change Method
	hive4	Hive4@123	<p>This user is the Hive4 system administrator and has the following permissions:</p> <ol style="list-style-type: none"> <li>1. Hive4 administrator permissions: <ul style="list-style-type: none"> <li>• Creates, deletes, and modifies a database.</li> <li>• Creates, queries, modifies, and deletes a table.</li> <li>• Queries, inserts, and uploads data.</li> </ul> </li> <li>2. HDFS file operation permissions: <ul style="list-style-type: none"> <li>• Views, modifies, and creates files.</li> <li>• Views and creates directories.</li> <li>• Views and modifies the groups where files belong.</li> </ul> </li> <li>3. Submits and stops the MapReduce tasks.</li> <li>4. Ranger policy management permission</li> </ol>	

User Type	Default User	Initial Password	Description	Password Change Method
	kafka	Kafka@123	<p>This user is the Kafka system administrator and has the following permissions:</p> <ul style="list-style-type: none"> <li>• Creates, deletes, produces, and consumes the topic; modifies the topic configuration.</li> <li>• Controls the cluster metadata, modifies the configuration, migrates the replica, elects the leader, and manages ACL.</li> <li>• Submits, queries, and deletes the consumer group offset.</li> <li>• Queries the delegation token.</li> <li>• Queries and submits the transaction.</li> </ul>	
	storm	Admin@123	<p>Storm system administrator</p> <p>User permission: Submits Storm tasks.</p>	
	rangeruser sync	Randomly generated by the system	Synchronizes users and internal users of user groups.	
	rangertagsync	Randomly generated by the system	Internal user for synchronizing tags.	

User Type	Default User	Initial Password	Description	Password Change Method
	oms/ manager	Randomly generated by the system	Controller and NodeAgent authentication user. The user has the permission on the <b>supergroup</b> group.	
	backup/ manager	Randomly generated by the system	User for running backup and restoration tasks. The user has the permission on the <b>supergroup</b> , <b>wheel</b> , and <b>ficommon</b> groups. After cross-system mutual trust is configured, the user has the permission to access data in the HDFS, HBase, Hive, and ZooKeeper systems.	

User Type	Default User	Initial Password	Description	Password Change Method
	hdfs/hadoop.<System domain name>	Randomly generated by the system	<p>This user is used to start the HDFS and has the following permissions:</p> <ol style="list-style-type: none"> <li>1. File system operation permissions: <ul style="list-style-type: none"> <li>• Views, modifies, and creates files.</li> <li>• Views and creates directories.</li> <li>• Views and modifies the groups where files belong.</li> <li>• Views and sets disk quotas for users.</li> </ul> </li> <li>2. HDFS management operation permissions: <ul style="list-style-type: none"> <li>• Views the web UI status.</li> <li>• Views and sets the active and standby HDFS status.</li> <li>• Enters and exits the HDFS in security mode.</li> <li>• Checks the HDFS file system.</li> </ul> </li> <li>3. Logs in to the FTP service page.</li> </ol>	

User Type	Default User	Initial Password	Description	Password Change Method
	mapred/hadoop.<System domain name>	Randomly generated by the system	<p>This user is used to start the MapReduce and has the following permissions:</p> <ul style="list-style-type: none"> <li>• Submits, stops, and views the MapReduce tasks.</li> <li>• Modifies the Yarn configuration parameters.</li> <li>• Logs in to the FTP service page.</li> <li>• Logs in to the Yarn web UI.</li> </ul>	
	mr_zk/hadoop.<System domain name>	Randomly generated by the system	Used for MapReduce to access ZooKeeper.	
	hbase/hadoop.<System domain name>	Randomly generated by the system	User for the authentication between internal components during the HBase system startup.	
	hbase/zkclient.<System domain name>	Randomly generated by the system	User for HBase to perform ZooKeeper authentication in a security mode cluster.	
	thrift/hadoop.<System domain name>	Randomly generated by the system	ThriftServer system startup user.	

User Type	Default User	Initial Password	Description	Password Change Method
	thrift/ <hostname>	Randomly generated by the system	User for the ThriftServer system to access HBase. This user has the read, write, execution, creation, and administration permission on all NameSpaces and tables of HBase. <hostname> indicates the name of the host where the ThriftServer node is installed in the cluster.	

User Type	Default User	Initial Password	Description	Password Change Method
	hive/hadoop.< <i>System domain name</i> >	Randomly generated by the system	<p>User for the authentication between internal components during the Hive system startup. The user permissions are as follows:</p> <ol style="list-style-type: none"> <li>1. Hive administrator permissions: <ul style="list-style-type: none"> <li>• Creates, deletes, and modifies a database.</li> <li>• Creates, queries, modifies, and deletes a table.</li> <li>• Queries, inserts, and uploads data.</li> </ul> </li> <li>2. HDFS file operation permissions: <ul style="list-style-type: none"> <li>• Views, modifies, and creates files.</li> <li>• Views and creates directories.</li> <li>• Views and modifies the groups where files belong.</li> </ul> </li> <li>3. Submits and stops the MapReduce tasks.</li> </ol>	

User Type	Default User	Initial Password	Description	Password Change Method
	hive1/hadoop.< <i>System domain name</i> >	Randomly generated by the system	<p>User for the authentication between internal components during the Hive1 system startup. The user has the following permissions:</p> <ol style="list-style-type: none"> <li>1. Hive1 administrator permissions: <ul style="list-style-type: none"> <li>• Creates, deletes, and modifies a database.</li> <li>• Creates, queries, modifies, and deletes a table.</li> <li>• Queries, inserts, and uploads data.</li> </ul> </li> <li>2. HDFS file operation permissions: <ul style="list-style-type: none"> <li>• Views, modifies, and creates files.</li> <li>• Views and creates directories.</li> <li>• Views and modifies the groups where files belong.</li> </ul> </li> <li>3. Submits and stops the MapReduce tasks.</li> </ol>	



User Type	Default User	Initial Password	Description	Password Change Method
	hive2/hadoop.< <i>System domain name</i> >	Randomly generated by the system	<p>User for the authentication between internal components during the Hive2 system startup. The user has the following permissions:</p> <ol style="list-style-type: none"> <li>1. Hive2 administrator permissions: <ul style="list-style-type: none"> <li>• Creates, deletes, and modifies a database.</li> <li>• Creates, queries, modifies, and deletes a table.</li> <li>• Queries, inserts, and uploads data.</li> </ul> </li> <li>2. HDFS file operation permissions: <ul style="list-style-type: none"> <li>• Views, modifies, and creates files.</li> <li>• Views and creates directories.</li> <li>• Views and modifies the groups where files belong.</li> </ul> </li> <li>3. Submits and stops the MapReduce tasks.</li> </ol>	

User Type	Default User	Initial Password	Description	Password Change Method
	hive3/hadoop.< <i>System domain name</i> >	Randomly generated by the system	<p>User for the authentication between internal components during the Hive3 system startup. The user permissions are as follows:</p> <ol style="list-style-type: none"> <li>1. Hive3 administrator permissions: <ul style="list-style-type: none"> <li>• Creates, deletes, and modifies a database.</li> <li>• Creates, queries, modifies, and deletes a table.</li> <li>• Queries, inserts, and uploads data.</li> </ul> </li> <li>2. HDFS file operation permissions: <ul style="list-style-type: none"> <li>• Views, modifies, and creates files.</li> <li>• Views and creates directories.</li> <li>• Views and modifies the groups where files belong.</li> </ul> </li> <li>3. Submits and stops the MapReduce tasks.</li> </ol>	

User Type	Default User	Initial Password	Description	Password Change Method
	hive4/hadoop.<System domain name>	Randomly generated by the system	<p>User for the authentication between internal components during the Hive4 system startup. The user permissions are as follows:</p> <ol style="list-style-type: none"> <li>Hive4 administrator permissions: <ul style="list-style-type: none"> <li>Creates, deletes, and modifies a database.</li> <li>Creates, queries, modifies, and deletes a table.</li> <li>Queries, inserts, and uploads data.</li> </ul> </li> <li>HDFS file operation permissions: <ul style="list-style-type: none"> <li>Views, modifies, and creates files.</li> <li>Views and creates directories.</li> <li>Views and modifies the groups where files belong.</li> </ul> </li> <li>Submits and stops the MapReduce tasks.</li> </ol>	
	loader/hadoop.<System domain name>	Randomly generated by the system	User for Loader system startup and Kerberos authentication	

User Type	Default User	Initial Password	Description	Password Change Method
	HTTP/ <hostname>	Randomly generated by the system	Used to connect to the HTTP interface of each component. <hostname> indicates the host name of a node in the cluster.	
	hue	Randomly generated by the system	User for Hue system startup, Kerberos authentication, and HDFS and Hive access	
	flume	Randomly generated by the system	User for Flume system startup and HDFS and Kafka access. The user has read and write permission of the HDFS directory / <b>flume</b> .	
	flume_server	Randomly generated by the system	User for Flume system startup and HDFS and Kafka access. The user has read and write permission of the HDFS directory / <b>flume</b> .	
	spark2x/hadoop.<System domain name>	Randomly generated by the system	This user is the Spark2x system administrator and has the following user permissions: 1. Starts the Spark2x service. 2. Submits Spark2x tasks.	
	spark_zk/hadoop.<System domain name>	Randomly generated by the system	Used for Spark2x to access ZooKeeper.	

User Type	Default User	Initial Password	Description	Password Change Method
	spark2x1/hadoop.<System domain name>	Randomly generated by the system	This user is the Spark2x1 system administrator and has the following user permissions: 1. Starts the Spark2x1 service. 2. Submits Spark2x tasks.	
	spark2x2/hadoop.<System domain name>	Randomly generated by the system	This user is the Spark2x2 system administrator and has the following user permissions: 1. Starts the Spark2x2 service. 2. Submits Spark2x tasks.	
	spark2x3/hadoop.<System domain name>	Randomly generated by the system	This user is the Spark2x3 system administrator and has the following user permissions: 1. Starts the Spark2x3 service. 2. Submits Spark2x tasks.	
	spark2x4/hadoop.<System domain name>	Randomly generated by the system	This user is the Spark2x4 system administrator and has the following user permissions: 1. Starts the Spark2x4 service. 2. Submits Spark2x tasks.	
	zookeeper/hadoop.<System domain name>	Randomly generated by the system	ZooKeeper system startup user.	

User Type	Default User	Initial Password	Description	Password Change Method
	zkcli/ hadoop.< <i>System domain name</i> >	Randomly generated by the system	ZooKeeper server login user.	
	oozie	Randomly generated by the system	User for Oozie system startup and Kerberos authentication.	
	kafka/ hadoop.< <i>System domain name</i> >	Randomly generated by the system	Used for security authentication of Kafka.	
	storm/ hadoop.< <i>System domain name</i> >	Randomly generated by the system	Storm system startup user.	
	storm_zk/ hadoop.< <i>System domain name</i> >	Randomly generated by the system	Used for the Worker process to access ZooKeeper.	
	flink/ hadoop.< <i>System domain name</i> >	Randomly generated by the system	Internal user of the Flink service.	
	check_ker_M	Randomly generated by the system	User who performs a system internal test about whether the Kerberos service is normal.	
	tez	Randomly generated by the system	User for TezUI system startup, Kerberos authentication, and access to Yarn	

User Type	Default User	Initial Password	Description	Password Change Method
	K/M	Randomly generated by the system	Kerberos internal functional user. This user cannot be deleted, and its password cannot be changed. This internal account can only be used on nodes where Kerberos service is installed.	None
	kadmin/changepw	Randomly generated by the system		
	kadmin/history	Randomly generated by the system		
	krbtgt<System domain name>	Randomly generated by the system		
LDAP user	admin	None	FusionInsight Manager administrator. The primary group is <b>compcommon</b> , which does not have the group permission but has the permission of the <b>Manager_administrator</b> role.	The LDAP user cannot log in to the system, and the password cannot be changed.
	backup		The primary group is <b>compcommon</b> .	
	backup/manager		The primary group is <b>compcommon</b> .	
	oms		The primary group is <b>compcommon</b> .	
	oms/manager		The primary group is <b>compcommon</b> .	
	clientregister		The primary group is <b>compcommon</b> .	

User Type	Default User	Initial Password	Description	Password Change Method
	zookeeper		The primary group is <b>hadoop</b> .	
	zookeeper/ hadoop.< <i>S</i> <i>ystem</i> <i>domain</i> <i>name</i> >		The primary group is <b>hadoop</b> .	
	zkcli		The primary group is <b>hadoop</b> .	
	zkcli/ hadoop.< <i>S</i> <i>ystem</i> <i>domain</i> <i>name</i> >		The primary group is <b>hadoop</b> .	
	flume		The primary group is <b>hadoop</b> .	
	flume_server		The primary group is <b>hadoop</b> .	
	hdfs		The primary group is <b>hadoop</b> .	
	hdfs/ hadoop.< <i>S</i> <i>ystem</i> <i>domain</i> <i>name</i> >		The primary group is <b>hadoop</b> .	
	mapred		The primary group is <b>hadoop</b> .	
	mapred/ hadoop.< <i>S</i> <i>ystem</i> <i>domain</i> <i>name</i> >		The primary group is <b>hadoop</b> .	
	mr_zk		The primary group is <b>hadoop</b> .	
	mr_zk/ hadoop.< <i>S</i> <i>ystem</i> <i>domain</i> <i>name</i> >		The primary group is <b>hadoop</b> .	



User Type	Default User	Initial Password	Description	Password Change Method
	hue		The primary group is <b>supergroup</b> .	
	hive		The primary group is <b>hive</b> .	
	hive/ hadoop.< <i>S</i> <i>ystem</i> <i>domain</i> <i>name</i> >		The primary group is <b>hive</b> .	
	hive1		The primary group is <b>hive1</b> .	
	hive1/ hadoop.< <i>S</i> <i>ystem</i> <i>domain</i> <i>name</i> >		The primary group is <b>hive1</b> .	
	hive2		The primary group is <b>hive2</b> .	
	hive2/ hadoop.< <i>S</i> <i>ystem</i> <i>domain</i> <i>name</i> >		The primary group is <b>hive2</b> .	
	hive3		The primary group is <b>hive3</b> .	
	hive3/ hadoop.< <i>S</i> <i>ystem</i> <i>domain</i> <i>name</i> >		The primary group is <b>hive3</b> .	
	hive4		The primary group is <b>hive4</b> .	
	hive4/ hadoop.< <i>S</i> <i>ystem</i> <i>domain</i> <i>name</i> >		The primary group is <b>hive4</b> .	
	hbase		The primary group is <b>hadoop</b> .	

User Type	Default User	Initial Password	Description	Password Change Method
	hbase/ hadoop.< <i>S</i> <i>system</i> <i>domain</i> <i>name</i> >		The primary group is <b>hadoop</b> .	
	thrift		The primary group is <b>hadoop</b> .	
	thrift/ hadoop.< <i>S</i> <i>system</i> <i>domain</i> <i>name</i> >		The primary group is <b>hadoop</b> .	
	oozie		The primary group is <b>hadoop</b> .	
	hbase/ zkclient.< <i>S</i> <i>system</i> <i>domain</i> <i>name</i> >		The primary group is <b>hadoop</b> .	
	loader		The primary group is <b>hadoop</b> .	
	loader/ hadoop.< <i>S</i> <i>system</i> <i>domain</i> <i>name</i> >		The primary group is <b>hadoop</b> .	
	spark2x		The primary group is <b>hadoop</b> .	
	spark2x/ hadoop.< <i>S</i> <i>system</i> <i>domain</i> <i>name</i> >		The primary group is <b>hadoop</b> .	
	spark_zk		The primary group is <b>hadoop</b> .	
	spark2x1		The primary group is <b>hadoop</b> .	

User Type	Default User	Initial Password	Description	Password Change Method
	spark2x1/ hadoop.< <i>System domain name</i> >		The primary group is <b>hadoop</b> .	
	spark2x2		The primary group is <b>hadoop</b> .	
	spark2x2/ hadoop.< <i>System domain name</i> >		The primary group is <b>hadoop</b> .	
	spark2x3		The primary group is <b>hadoop</b> .	
	spark2x3/ hadoop.< <i>System domain name</i> >		The primary group is <b>hadoop</b> .	
	spark2x4		The primary group is <b>hadoop</b> .	
	spark2x4/ hadoop.< <i>System domain name</i> >		The primary group is <b>hadoop</b> .	
	kafka		The primary group is <b>kafkaadmin</b> .	
	kafka/ hadoop.< <i>System domain name</i> >		The primary group is <b>kafkaadmin</b> .	
	storm		The primary group is <b>stormadmin</b> .	
	storm/ hadoop.< <i>System domain name</i> >		The primary group is <b>stormadmin</b> .	

User Type	Default User	Initial Password	Description	Password Change Method
	storm_zk		The primary group is <b>storm</b> .	
	storm_zk/ hadoop.< <i>System domain name</i> >		The primary group is <b>storm</b> .	
	kms/ hadoop		The primary group is <b>kmsadmin</b> .	
	knox		The primary group is <b>compcommon</b> .	
	executor		The primary group is <b>compcommon</b> .	

 **NOTE**

Log in to FusionInsight Manager, choose **System > Permission > Domain and Mutual Trust**, and check the value of **Local Domain**. In the preceding table, all letters in the system domain name contained in the username of the system internal user are lowercase letters.

For example, if **Local Domain** is set to **9427068F-6EFA-4833-B43E-60CB641E5B6C.COM**, the username of default HDFS startup user is **hdfs/hadoop.9427068f-6efa-4833-b43e-60cb641e5b6c.com**.

## Database Users

The system database users include OMS database users and DBService database users.

Database Type	Default User	Initial Password	Description	Password Change Method
OMS database	ommdba	dbChangeMe@123456	OMS database administrator who performs maintenance operations, such as creating, starting, and stopping.	For details, see <a href="#">Changing the Password for the OMS Database Administrator</a> .

Database Type	Default User	Initial Password	Description	Password Change Method
	omm	ChangeMe@123456	User for accessing OMS database data	For details, see <a href="#">Changing the Password for the OMS Database Data Access User</a> .
DBService database	omm	dbserverAdmin@123	Administrator of the GaussDB database in the DBService component	For details, see <a href="#">Changing the Password for a Component Database User</a> .
	hive	HiveUser@	User for Hive to connect to the DBService database <b>hivemeta</b> .	
	hive1	HiveUser@	User for Hive1 to connect to the DBService database <b>hivemeta1</b> .	
	hive2	HiveUser@	User for Hive2 to connect to the DBService database <b>hivemeta2</b> .	
	hive3	HiveUser@	User for Hive3 to connect to the DBService database <b>hivemeta3</b> .	
	hive4	HiveUser@	User for Hive4 to connect to the DBService database <b>hivemeta4</b> .	
	hive <i>N</i>	HiveUser@	User for <b>Hive-N</b> to connect to the DBService database <b>hive<i>N</i>meta</b> when multiple services are installed.  For example, the user for <b>Hive-1</b> to connect to the DBService database <b>hive1meta</b> is <b>hive11</b> .	
	hue	HueUser@123	User for Hue to connect to the DBService database <b>hue</b> .	

Database Type	Default User	Initial Password	Description	Password Change Method
	sqoop	SqoopUser@	User for Loader to connect to the DBService database <b>sqoop</b> .	
	sqoopN	SqoopUser@	User for <b>Loader-N</b> to connect to the DBService database <b>sqoopN</b> when multiple services are installed.  For example, the user for <b>Loader-1</b> to connect to the DBService database <b>sqoop1</b> is <b>sqoop1</b> .	
	oozie	OozieUser@	User for Oozie to connect to the DBService database <b>oozie</b> .	
	oozieN	OozieUser@	User for <b>Oozie-N</b> to connect to the DBService database <b>oozieN</b> when multiple services are installed.  For example, the user for <b>Oozie-1</b> to connect to the DBService database <b>oozie1</b> is <b>oozie1</b> .	
	rangeraadmin	Admin12!	User for Ranger to connect to the DBService database <b>ranger</b> .	

### 12.12.1.6 Definitions

#### Role

Default Role	Description
Manager_administrator	<p>Manager administrator who has all permissions for Manager.</p> <p>Manager administrators can create first-level tenants, create and modify user groups, and specify user permissions.</p>

Default Role	Description
Manager_operator	Manager operator who has all the permissions on the <b>Homepage, Cluster, Hosts</b> , and <b>O&amp;M</b> tab pages.
Manager_auditor	Manager auditor who has all permissions on the <b>Audit</b> tab page. Manager auditors can view and manage Manager system audit logs.
Manager_viewer	Manager viewer who has the permission to view information about <b>Homepage, Cluster, Hosts, Alarm, Event</b> , and <b>System &gt; Permission</b> .
Manager_tenant	Manager tenant administrator. This role can create and manage sub-tenants for the non-leaf tenants to which the current user belongs. It has the permission to view alarms and events on <b>O&amp;M &gt; Alarm</b> .
System_administrator	System administrator, this role has Manager system administrator rights and all services administrator rights.
default	This role is the default role created for the <b>default</b> tenant. It has the management permissions on the Yarn component and the default queue. The default role of the default tenant that is not the first cluster to be installed is <b>c&lt;cluster ID&gt;_default</b> .
Manager_administrator_180	FusionInsight Manager System administrator group. Internal system user group, which is used only between components.
Manager_auditor_181	FusionInsight Manager system auditor group. Internal system user group, which is used only between components.
Manager_operator_182	FusionInsight Manager system operator group. Internal system user group, which is used only between components.
Manager_viewer_183	FusionInsight Manager system viewer group. Internal system user group, which is used only between components.
System_administrator_186	System administrator group. Internal system user group, which is used only between components.
Manager_tenant_187	Tenant system user group. Internal system user group, which is used only between components.
default_1000	This group is created for tenant. Internal system user group, which is used only between components.

## User group

Type	Default User Group	Description
OS User Group	hadoop	Users added to this group are granted the permission to submit all Yarn queue tasks.
	hadoopmanager	Users added to this user group can have the O&M manager rights of HDFS and Yarn. The O&M manager of HDFS can access the NameNode WebUI and perform active to standby switchover manually. The O&M manager of Yarn can access the ResourceManager WebUI, operate NodeManager nodes, refresh queues, and set node labels, but cannot submit tasks.
	hive	Common user group. Hive users must belong to this user group.
	hive1	Common user group. Hive1 users must belong to this user group.
	hive2	Common user group. Hive2 users must belong to this user group.
	hive3	Common user group. Hive3 users must belong to this user group.
	hive4	Common user group. Hive4 users must belong to this user group.
	kafka	Kafka common user group. A user in this group can access a topic only when a user in the kafkaadmin group grants the read and write permission of the topic to the user.
	kafkaadmin	Kafka administrator group. Users in this group have the rights to create, delete, authorize, read, and write all topics.
	kafkasuperuser	Topic read/write user group of Kafka. Users added to this group have the read and write permissions on all topics.
	storm	Users who are added to the storm user group can submit topologies and manage their own topologies.
	stormadmin	Users who are added to the stormadmin user group can have the storm administrator rights and can submit topologies and manage all topologies.
	supergroup	Users added to this user group can have the administrator rights of HBase, HDFS and Yarn and can use Hive.
yarnviewgroup	Indicates the read-only user group of the Yarn task. Users in this user group can have the view permission on Yarn and Mapreduce tasks.	



Type	Default User Group	Description
	check_sec_ldap	Perform internal test on the active LDAP to see whether it works properly. This user group is generated randomly in a test and automatically deleted after the test is complete. Internal system user group, which is used only between components.
	compcommon	System internal group for accessing cluster system resources. All system users and system running users are added to this user group by default.
OS User Group	wheel	Primary group of the FusionInsight internal running user omm.
	ficommon	System common group that corresponds to <b>compcommon</b> for accessing cluster common resource files stored in the OS.

 NOTE

If the current cluster is not the cluster that is installed for the first time in FusionInsight Manager, the default user group name of all components except Manager in the cluster is `c<cluster ID>_default user group name`, for example, `c2_hadoop`.

## User

For details, see [User Information Overview](#).

### Service-related User Security Parameters

- HDFS**  
 The `dfs.permissions.superusergroup` parameter specifies the administrator group with the highest permission on the HDFS. The default value is **supergroup**.
- Spark2x and Corresponding Multi-Instances**  
 The `spark.admin.acls` parameter specifies the administrator list of the Spark2x. Members in the list are authorized to manage all Spark tasks. Users not added in the list cannot manage all Spark tasks. The default value is **admin**.

#### 12.12.1.7 FusionInsight Manager Security Functions

You can query and set user rights data through the following FusionInsight Manager modules:

- User management: Users can be added, deleted, modified, queried, bound to user groups, and assigned with roles. For details, see [Managing Users](#).
- User group management: User groups can be added, deleted, modified, queried, and bound to roles. For details, see [Managing User Groups](#).

- Role management: Roles can be added, deleted, modified, queried, and assigned with the resource access rights of one or multiple components. For details, see [Managing Roles](#).
- Tenant management: Tenants can be added, deleted, modified, queried, and bound to component resources. The system generates a role for each tenant to facilitate management. If a tenant is assigned with the rights of some resources, its corresponding role also has these rights. For details, see [Tenant Resources](#).

## 12.12.2 Account Management

### 12.12.2.1 Account Security Settings

#### 12.12.2.1.1 Unlocking LDAP Users and Management Accounts

##### Scenario

If the LDAP user `cn=pg_search_dn,ou=Users,dc=hadoop,dc=com` and LDAP management accounts `cn=krbkdc,ou=Users,dc=hadoop,dc=com` and `cn=krbadmin,ou=Users,dc=hadoop,dc=com` are locked, the MRS cluster administrator must unlock these accounts.

##### NOTE

If you input an incorrect password for the LDAP user or management account for five consecutive times, the LDAP user or management account is locked. The account is automatically unlocked after 5 minutes.

##### Procedure

**Step 1** Log in to the active management node as user **omm** using the management IP address.

**Step 2** Run the following command to switch the specified directory:

```
cd ${BIGDATA_HOME}/om-server/om/ldapserver/ldapserver/local/script
```

**Step 3** Run the following command to unlock the LDAP user or management account:

```
./ldapserver_unlockUsers.sh USER_NAME
```

In the command, *USER\_NAME* indicates the name of the user to be unlocked.

For example, to unlock the LDAP management **account** `cn=krbkdc,ou=Users,dc=hadoop,dc=com`, run the following command:

```
./ldapserver_unlockUsers.sh krbkdc
```

After the script is executed, enter the password of user **krbkdc** behind **ROOT\_DN\_PASSWORD**. If the following information is displayed, the account is successfully unlocked.

```
Unlock user krbkdc successfully.
```

----End

## 12.12.2.1.2 Unlocking an Internal System User

### Scenario

If the service is abnormal, the internal user of the system may be locked. Please unlock the user promptly. Otherwise, the proper running of the cluster will be affected. For the list of system internal users, see [User Information Overview](#). The internal user of the system cannot be unlocked using FusionInsight Manager.

### Prerequisites

Obtain the default passwords of LDAP administrators **cn=root, dc=hadoop, and dc=com** based on the [User Information Overview](#) information list.

### Procedure

**Step 1** Use the following method to confirm whether the internal system username is locked:

1. oldap port number obtaining method:
  - a. Log in to the FusionInsight Manager, select **System > OMS > oldap > Modify Configuration**.
  - b. The **LDAP Listening Port** parameter value is **oldap port**.
2. Query domain name obtaining method:
  - a. Log in to the FusionInsight Manager, select **System > Permission > Domain and Mutual Trust**.
  - b. The **Local Domain** parameter value is the domain name.  
For example, the current system domain name is **9427068F-6EFA-4833-B43E-60CB641E5B6C.COM**.

3. Run the following command on each node in the cluster as user **omm** to query the number of password authentication failures:

```
ldapsearch -H ldaps://OMS_FLOAT_IP address:Oldap port -LLL -x -D  
cn=root,dc=hadoop,dc=com -b krbPrincipalName=internal system  
username@domain name,cn=domain  
name,cn=krbcontainer,dc=hadoop,dc=com -w Password of LDAP  
administrator cn=root,dc=hadoop,dc=com -e ppolicy | grep  
krbLoginFailedCount
```

For example, query the number of password authentication failures for user **oms/manager**.

```
ldapsearch -H ldaps://10.5.146.118:21750 -LLL -x -D  
cn=root,dc=hadoop,dc=com -b krbPrincipalName=oms/  
manager@9427068F-6EFA-4833-  
B43E-60CB641E5B6C.COM,cn=9427068F-6EFA-4833-  
B43E-60CB641E5B6C.COM,cn=krbcontainer,dc=hadoop,dc=com -w  
LdapChangeMe@123 -e ppolicy | grep krbLoginFailedCount
```

```
krbLoginFailedCount: 5
```

4. Log in to the FusionInsight Manager, select **System > Permission > Security Policy > Password Policy**.
5. View the Number of **Password Retries** parameter value, if the value is smaller than or equal to **krbLoginFailedCount**, the user is locked.

 NOTE

You can also check whether internal users are locked by viewing operations logs.

**Step 2** Log in to active management node as user omm, run the following command to unlock the user.

```
sh ${BIGDATA_HOME}/om-server/om/share/om/acs/config/unlockuser.sh --  
userName internal system username
```

For example,

```
sh ${BIGDATA_HOME}/om-server/om/share/om/acs/config/unlockuser.sh --  
userName oms/manager
```

----End

### 12.12.2.1.3 Enabling and Disabling Permission Verification on Cluster Components

#### Scenario

When the cluster is deployed in Security Mode or Normal Mode, HDFS and ZooKeeper verify the permission of users who attempt to access the services by default. Users without related permission cannot access resources in HDFS and ZooKeeper. When the cluster is deployed in Normal Mode, HBase and Yarn do not verify the permission of users who attempt to access the services by default. All users can access resources in HBase and Yarn.

Based on actual service requirements, the MRS cluster administrator can enable permission verification on HBase and Yarn in the cluster in Normal Mode or disable permission verification on HDFS and ZooKeeper.

#### Impact on the System

After the permission verification is modified, the service configuration will expire. You need to restart the corresponding service for the configuration to take effect.

#### Procedure

**Enable permission verification on HBase.**

**Step 1** Log in to FusionInsight Manager.

**Step 2** Choose **Cluster** > *Name of the desired cluster* > **Services** > **HBase** > **Configurations**.

**Step 3** Click **All Configurations**.

**Step 4** Search for parameters **hbase.coprocessor.region.classes**, **hbase.coprocessor.master.classes**, and **hbase.coprocessor.regionserver.classes**.

Add the coprocessor parameter value **org.apache.hadoop.hbase.security.access.AccessController** to the end of the values of the preceding parameters, and separate the value from the original coprocessor parameter values by using a comma (,).

**Step 5** Click **Save** and click **OK**.

When **Operation succeeded** is displayed, click **Finish**.

----End

### Disable permission verification on HBase.

#### NOTE

After HBase permission verification is disabled, the existing permission data will be retained. If you want to delete permission information, disable permission verification, enter the HBase shell, and delete table **hbase:acl**.

**Step 1** Log in to FusionInsight Manager.

**Step 2** Choose **Cluster** > *Name of the desired cluster* > **Services** > **HBase** > **Configurations**.

**Step 3** Click **All Configurations**.

**Step 4** Search for parameters **hbase.coprocessor.region.classes**, **hbase.coprocessor.master.classes**, and **hbase.coprocessor.regionserver.classes**.

Delete the coprocessor parameter value **org.apache.hadoop.hbase.security.access.AccessController**.

**Step 5** Click **Save** and click **OK**.

When **Operation succeeded** is displayed, click **Finish**.

----End

### Disable permission verification on HDFS.

**Step 1** Log in to FusionInsight Manager.

**Step 2** Choose **Cluster** > *Name of the desired cluster* > **Services** > **HDFS** > **Configurations**.

**Step 3** Click **All Configurations**.

**Step 4** Search for parameters **dfs.namenode.acls.enabled** and **dfs.permissions.enabled**.

- **dfs.namenode.acls.enabled** specifies whether the HDFS ACL is enabled. The default value is **true**, which indicates that the ACL is enabled. Change the value to **false**.
- **dfs.permissions.enabled** specifies whether the permission check is enabled on HDFS. The default value is **true**, which indicates that the permission check is enabled. Change the value to **false**. After the parameters are modified, the directories, owners and groups of files, and permission information in HDFS retain the same.

**Step 5** Click **Save Configuration** and click **OK**.

When **Operation succeeded** is displayed, click **Finish**.

----End

### Enable permission verification on Yarn.

**Step 1** Log in to FusionInsight Manager.

**Step 2** Choose **Cluster** > *Name of the desired cluster* > **Services** > **Yarn** > **Configurations**.

**Step 3** Click **All Configurations**.

**Step 4** Search for the parameter **yarn.acl.enable**.

**yarn.acl.enable** specifies whether the permission check is enabled on Yarn.

- In normal mode, the value is set to **false** by default to disable permission check. To enable permission check, change the value to **true**.
- In security mode, the value is set to **true** by default to enable authentication.

**Step 5** Click **Save** and click **OK**.

When **Operation succeeded** is displayed, click **Finish**.

----End

**Disable permission verification on ZooKeeper.**

**Step 1** Log in to FusionInsight Manager.

**Step 2** Choose **Cluster** > *Name of the desired cluster* > **Services** > **ZooKeeper** > **Configurations**.

**Step 3** Click **All Configurations**.

**Step 4** Search for the parameter **skipACL**.

**skipACL** specifies whether the ZooKeeper permission check is skipped. The default value is **no**, which indicates that the permission check is used. Change the value to **yes**.

**Step 5** Click **Save** and click **OK**.

When **Operation succeeded** is displayed, click **Finish**.

----End

#### 12.12.2.1.4 Logging In to a Non-Cluster Node Using a Cluster User in Normal Mode

##### Scenario

When the cluster is installed in normal mode, the component clients do not support Kerberos authentication and cannot use the **kinit** command. Therefore, nodes outside the cluster cannot use users in the cluster by default. This may result in a user authentication failure when one of these nodes access a component server.

The node administrator can configure a user who has the same name as that of a user for a node outside the cluster, allow the user to log in to the node using the SSH protocol, and connect to the servers of components in the cluster by using the user who logs in to the OS.

##### Prerequisites

- The node outside the cluster can connect to the cluster service plane.
- The KrbServer service of the cluster is running properly.

- You have obtained the password of user **root** of the node outside the cluster.
- A **Human-machine** user has been planned and added to the cluster, and you have obtained the authentication credential file. For details, see [Creating a User](#) and [Exporting an Authentication Credential File](#).

## Procedure

**Step 1** Log in to the node where a user is to be added as user **root**.

**Step 2** Run the following commands:

```
rpm -qa | grep pam and rpm -qa| grepkrb5-client
```

The following RPM packages are displayed:

```
pam_krb5-32bit-2.3.1-47.12.1
pam-modules-32bit-11-1.22.1
yast2-pam-2.17.3-0.5.211
pam-32bit-1.1.5-0.10.17
pam_mount-32bit-0.47-13.16.1
pam-config-0.79-2.5.58
pam_krb5-2.3.1-47.12.1
pam-doc-1.1.5-0.10.17
pam-modules-11-1.22.1
pam_mount-0.47-13.16.1
pam_ldap-184-147.20
pam-1.1.5-0.10.17
krb5-client-1.6.3
```

**Step 3** Check whether the RPM packages in the list are installed in the OS.

- If yes, go to [Step 5](#).
- If no, go to [Step 4](#).

**Step 4** Obtain the lacked RPM packages from the OS image, upload the files to the current directory, and run the following command to install the RPM packages:

```
rpm -ivh *.rpm
```

### NOTE

The RPM packages to be installed may bring security risks. The risks that may be brought by the installation of these RPM packages must be taken into consideration during OS hardening.

After the RPM packages are installed, go to [Step 5](#).

**Step 5** Run the following command to configure Kerberos authentication on PAM:

```
pam-config --add --krb5
```

### NOTE

If you need to cancel Kerberos authentication and system user login on a non-cluster node, run the **pam-config --delete --krb5** command as user **root**.

**Step 6** Decompress the authentication credential file to obtain **krb5.conf**, use WinSCP to upload this configuration file to the **/etc** directory on the node outside the cluster, and run the following command to configure related permission to enable other users to access the file, such as permission **604**:

```
chmod 604 /etc/krb5.conf
```

**Step 7** Run the following command in the connection session as user **root** to add the corresponding OS user to the **Human-machine** user, and specify **root** as the primary group.

The OS user password is the same as the initial password when the **Human-machine** user is created on Manager.

```
useradd Username -m -d /home/admin_test -g root -s /bin/bash
```

For example, if the name of the **Human-machine** user is **admin\_test**, run the following command:

```
useradd admin_test -m -d /home/admin_test -g root -s /bin/bash
```

#### NOTE

When you use the newly added OS user to log in to the node by using the SSH protocol for the first time, the system prompts that the password has expired after you enter the user password, and the system prompts that the password needs to be changed after you enter the user password again. You need to enter a new password that meets the password complexity requirements of both the node OS and the cluster.

----End

## 12.12.2.2 Changing the Password for a System User

### 12.12.2.2.1 Changing the Password for User admin

#### Scenario

The user **admin** is the administrator account of FusionInsight Manager, periodically change the password for user **admin** to improve system security.

#### Procedure

**Step 1** Log in to FusionInsight Manager.

Log in to the system as user **admin**.

**Step 2** Move the cursor to **Hello, admin** in the upper right corner of the page.

In the displayed menu, click **Change Password**.

**Step 3** Set **Old Password**, **New Password**, and **Confirm Password**, and click **OK**.

The password complexity requirements are as follows by default:

- The password ranges from 8 to 64 characters.
- The password must contain at least four types of the following: lowercase letters, uppercase letters, digits, spaces, and special characters which can only be ~`!?,;,-\_'(){}[]/<>@#\$\$%^&\*+|\=.
- The password cannot be the same as the username or reverse username.
- The password cannot be a common password that is easy to crack, for example, **Admin@12345**.



- The password cannot be the same as the password that used in latest  $N$  times.  $N$  indicates the value of **Repetition Rule** in [Configuring Password Policies](#).

----End

## 12.12.2.2 Changing the Password for an OS User

### Scenario

During FusionInsight Manager installation, the system automatically creates user **omm** and **ommdba** on each node in the cluster. Periodically change the login passwords of the OS users **omm** and **ommdba** of the cluster node to improve the system O&M security.

The passwords of users **omm** and **ommdba** of the nodes can be different.

### Prerequisites

- Obtain the IP address of the node where the passwords of users **omm** and **ommdba** are to be changed.
- You need to obtain the password of user **root** before modifying user **ommdba** and **omm**.

## Change the password of an OS User

**Step 1** Log in to the node where the password is to be changed as user **root**.

**Step 2** Run the following command to change the user password:

```
passwd ommdba
```

Red Hat system displays the following information:

```
Changing password for user ommdba.  
New password:
```

**Step 3** Enter a new password. The policy for changing the password of an OS user varies according to the OS that is actually used.

```
Retype New Password:  
Password changed.
```

----End

## 12.12.2.3 Changing the Password for a System Internal User

### 12.12.2.3.1 Changing the Password for the Kerberos Administrator

#### Scenario

Periodically change the password for the Kerberos administrator **kadmin** to improve the system O&M security.

If the user password is changed, the OMS Kerberos administrator password is changed as well.

## Prerequisites

You have installed the client on any node in the cluster and obtain the IP address of the node.

## Procedure

**Step 1** Log in to the node where the client is installed as user root.

**Step 2** Run the following command to go to the client directory, such as `/opt/hadoopclient`:

```
cd /opt/hadoopclient
```

**Step 3** Run the following command to configure environment variables:

```
source bigdata_env
```

**Step 4** Run the following command to change the password for kadmin/admin. The password changing takes effect on all servers.

```
kpasswd kadmin/admin
```

The password complexity requirements are as follows by default:

- The password contains at least 8 characters.
- The password must contain at least four types of the following: lowercase letters, uppercase letters, digits, spaces, and special characters which can only be `~`!?,;:_'(){}[]/<>@#%$^&*+|\=`.
- The password cannot be the same as the username or reverse username.
- The password cannot be a common password that is easy to crack, for example, **Admin@12345**.
- The password cannot be the same as the password that used in latest *N* times. *N* indicates the value of **Repetition Rule** in [Configuring Password Policies](#).

----End

### 12.12.2.3.2 Changing the Password for the OMS Kerberos Administrator

#### Scenario

Periodically change the password for the OMS Kerberos administrator **kadmin** to improve the system O&M security.

If the user password is changed, the Kerberos administrator password is changed as well.

#### Procedure

**Step 1** Log in to the management node using the management IP address as user **omm**.

**Step 2** Run the following command to go to the related directory:

```
cd ${BIGDATA_HOME}/om-server/om/meta-0.0.1-SNAPSHOT/kerberos/scripts
```

**Step 3** Run the following command to configure environment variables:

```
source component_env
```

**Step 4** Run the following command to change the password for kadmin/admin. The password changing takes effect on all servers.

```
kpasswd kadmin/admin
```

The password complexity requirements are as follows by default:

- The password contains at least 8 characters.
- The password must contain at least four types of the following: lowercase letters, uppercase letters, digits, and special characters which can only be `~`!?,;:-'(){}[]/<>@#$$%^&*+|\=.`
- The password cannot be the same as the username or reverse username.
- The password cannot be a common password that is easy to crack, for example, **Admin@12345**.
- The password cannot be the same as the password that used in latest *N* times. *N* indicates the value of **Repetition Rule** in [Configuring Password Policies](#).

----End

### 12.12.2.3.3 Changing the Passwords of the LDAP Administrator and the LDAP User (Including OMS LDAP)

#### Scenario

Periodically change the passwords of LDAP administrator **cn=root,dc=hadoop,dc=com** and LDAP user **cn=pg\_search\_dn,ou=Users,dc=hadoop,dc=com** to improve the system O&M security.

If the passwords are changed, the password of the OMS LDAP administrator or user is changed as well.

#### NOTE

If the cluster is upgraded from an early version to a latest version, the LDAP administrator password will inherit the password policy of the old cluster. To ensure system security, you are advised to change the password after the cluster upgrade.

#### Impact on the System

- Changing the user password of the LdapServer service is a high-risk operation and requires restarting the KrbServer and LdapServer services. If KrbServer is restarted, users may fail to be queried by running the **id** command on nodes in the cluster temporarily. Therefore, exercise caution when restarting KrbServer.
- After the password of LDAP user **cn=pg\_search\_dn,ou=Users,dc=hadoop,dc=com** is changed, the user may be locked in the LDAP component. Therefore, you are advised to unlock the user after changing the password. For details about how to unlock the user, see [Unlocking LDAP Users and Management Accounts](#).

## Prerequisites

Before changing the password of LDAP user `cn=pg_search_dn,ou=Users,dc=hadoop,dc=com`, ensure that the user is not locked by running the following command on the active management node of the cluster:

### NOTE

To query the LDAP port number, perform the following steps:

1. Log in to FusionInsight Manager, choose **System > OMS > oldap > Modify Configuration**:
2. The value of **LDAP Service Listening Port** is the LDAP port.

```
ldapsearch -H ldaps://Floating IP address of OMS:LDAP port-LLL -x -D
cn=pg_search_dn,ou=Users,dc=hadoop,dc=com -W -b
cn=pg_search_dn,ou=Users,dc=hadoop,dc=com -e ppolicy
```

Enter the password of the LDAP user `pg_search_dn`. If the following information is displayed, the user is locked. In this case, unlock the user. For details, see [Unlocking LDAP Users and Management Accounts](#).

```
ldap_bind: Invalid credentials (49); Account locked
```

## Procedure

**Step 1** Log in to FusionInsight Manager and choose **Cluster > Name of the desired cluster > Service > LdapServer**.

**Step 2** Choose **More > Change Database Password**. In the displayed dialog box, enter the password of the current login user and click **OK**.

**Step 3** In the **Change Password** dialog box, select the user whose password to be modified in the **User Information** drop-down box.

**Step 4** Enter the old password in the **Old Password** text box, and enter the new password in the **New Password** and **Confirm Password** text boxes.

The password complexity requirements are as follows by default:

- The password must contain 16 to 32 characters.
- The password must contain at least three types of the following: uppercase letters, lowercase letters, digits, spaces, and special characters (`~!@#$%^&*()-_+=|[]{};,<.>/?`).
- The password cannot be the same as the username or reverse username.
- The password cannot be the same as the current password.

**Step 5** Select **I have read the information and understood the impact** and click **OK** to confirm the modification and restart the service.

----End

### 12.12.2.3.4 Changing the Password for the LDAP Administrator

#### Scenario

Periodically change the passwords of LDAP administrator accounts `cn=krbkd,ou=Users,dc=hadoop,dc=com` and

**cn=krbadmin,ou=Users,dc=hadoop,dc=com** to improve the system O&M security.If the user password is changed, the OMS LDAP administrator password is changed as well.

## Impact on the System

1. You need to restart the KrbServer service after changing the password.
2. After the password is changed, check whether the LDAP management accounts **cn=krbkdc,ou=Users,dc=hadoop,dc=com** and **cn=krbkdc,ou=Users,dc=hadoop,dc=com** are locked. Run the following command on the active OMS node to check whether **krbkdc** is locked (similar method for **krbadmin**):

### NOTE

ldap port number obtaining method:

1. Log in to the FusionInsight Manager, select **System > OMS > ldap > Modify Configuration**.
2. The **LDAP Listening Port** parameter value is ldap port.

```
ldapsearch -H ldaps://OMS_FLOAT_ IP address:Oldap port -LLL -x -D  
cn=krbkdc,ou=Users,dc=hadoop,dc=com -W -b cn=  
krbkdc,ou=Users,dc=hadoop,dc=com -e ppolicy
```

Enter the password for the LDAP management account **krbkdc**. If the following message is displayed, the account is locked. For details on how to unlock the account, see [Unlocking LDAP Users and Management Accounts](#).

```
ldap_bind: Invalid credentials (49); Account locked
```

## Prerequisites

You have obtained the active management node IP address.

## Procedure

**Step 1** Log in to the management node using the active management IP address as user **omm**.

**Step 2** Run the following command to go to the related directory:

```
cd ${BIGDATA_HOME}/om-server/om/meta-0.0.1-SNAPSHOT/kerberos/scripts
```

**Step 3** Run the following command to change the password of the LDAP administrator accounts.

```
./okerberos_modpwd.sh
```

Enter the old password and enter a new password twice.

The password complexity requirements are as follows:

- The password ranges from 16 to 32 characters.
- The password must contain at least three types of the following: lowercase letters, uppercase letters, digits, and special characters which can only be ``~!@#$%^&*()-_+=+[{]};<.>/?`.
- The password cannot be the same as the previous password.

If the following information is displayed, the password is changed successfully.

```
Modify kerberos server password successfully.
```

- Step 4** Log in to FusionInsight Manager and choose **Cluster > Name of the desired cluster > Services > KrbServer > More > Restart Service**. Enter the password and do not select **Restart upper-layer services**. Click **OK** to restart the KrbServer service.

----End

### 12.12.2.3.5 Changing the Password for a Component Running User

#### Scenario

Periodically change the password for each component running user to improve the system O&M security.

Component running users can be classified into the following two types depending on whether their initial passwords are randomly generated by the system:

- If the initial password of a component running user is randomly generated by the system, the user is of the **Machine-Machine** type.
- If the initial password of a component running user is not randomly generated by the system, the user is of the **Human-Machine** type.

#### Impact on the System

All services need to be restarted for the password changing to take effect. The services are unavailable during the cluster restart.

#### Prerequisites

You have installed the client on any node in the cluster and obtain the IP address of the node.

#### Procedure

- Step 1** Log in to the node where the client is installed as user **root**.
- Step 2** Run the following command to go to the client directory, such as **/opt/Bigdata/client**:
- ```
cd /opt/Bigdata/client
```
- Step 3** Run the following command to configure environment variables:
- ```
source bigdata_env
```
- Step 4** Run the following command and enter the password of user **kadmin/admin** to log in to the **kadmin** console:
- ```
kadmin -p kadmin/admin
```

#### NOTE

The default password of user **kadmin/admin** is **Admin@123**, Change the password as prompted and keep the new password secure.

**Step 5** Run the following command to change the password of an internal system user. The password changing takes effect on all servers.

```
cpw internal system username
```

For example: **cpw oms/manager**

The password complexity requirements are as follows by default:

- The password contains at least 8 characters.
- The password must contain at least four types of the following: lowercase letters, uppercase letters, digits, spaces, and special characters which can only be ~`!?,;:\_'(){}[]/<>@#\$\$%^&\*+|\|=.
- The password cannot be the same as the username or reverse username.
- The password cannot be a common password that is easy to crack, for example, **Admin@12345**.
- The password cannot be the same as the password that used in latest *N* times. *N* indicates the value of **Repetition Rule** in **Configuring Password Policies**. The policy affects only users of the **Human-Machine** type.

 **NOTE**

Run the following command to check user information:

```
getprinc internal system username
```

For example: **getprinc oms/manager**

**Step 6** Determine the type of the user whose password needs to be changed.

- If the user is a **Machine-Machine** user, perform **Step 7**.
- If the user is a **Human-Machine** user, the password is changed and no further action is required.

**Step 7** Log in to FusionInsight Manager.

**Step 8** On FusionInsight Manager, choose **Cluster** > *Name of the desired cluster* > **More** > **Restart**.

**Step 9** In the displayed window, enter the password of the current login administrator user and click **OK**.

**Step 10** In the displayed dialog box, click **OK** to restart the cluster.

**Step 11** After the system displays "**Operation succeeded**", click **Finish**. The cluster is successfully started.

----End

## 12.12.2.4 Changing the Password for a Database User

### 12.12.2.4.1 Changing the Password for the OMS Database Administrator

#### Scenario

Periodically change the password for the OMS database administrator to ensure the system O&M security.

## Procedure

**Step 1** Log in to the active management node using the active management IP address as user **root**.

 **NOTE**

The password of user **ommdba** cannot be changed on the standby management node; otherwise, the cluster cannot work properly. The password of user **ommdba** can be changed after the system administrator performs operation only on the active management node. The operation does not need to be performed on the standby management node.

**Step 2** Run the following command to switch to the user:

```
su - omm
```

**Step 3** Run the following command to go to the directory:

```
cd $OMS_RUN_PATH/tools
```

**Step 4** Run the following command to change the password for user **ommdba**:

```
mod_db_passwd ommdba
```

**Step 5** Enter the old password of user **ommdba** and enter a new password twice. The password changing takes effect on all servers.

The password complexity requirements are as follows:

- The password ranges from 16 to 32 characters.
- The password must contain at least three types of the following: lowercase letters, uppercase letters, digits, and special characters which can only be ~`!@#%&^&\*()-+\_=\\|[{];",<.>/?
- The password cannot be the same as the username or reverse username.
- The password cannot be the same as the last 20 historical passwords.

If the following information is displayed, the password is changed successfully.

```
Congratulations, update [ommdba] password successfully.
```

```
----End
```

### 12.12.2.4.2 Changing the Password for the OMS Database Data Access User

#### Scenario

Periodically change the password for the OMS data access user to ensure the system O&M security.

#### Impact on the System

The OMS service needs to be restarted for the password changing to take effect. The cluster is unavailable during the restart.

#### Procedure

**Step 1** Choose **System > OMS > gaussDB > Change Password** on FusionInsight Manager.



- Step 2** Locate the row that contains user **omm** and click **Change Password** in the **Operation** to change the password for the OMS database user.
- Step 3** In the displayed window, enter the password of the current login administrator user and click **OK**.
- Step 4** Enter the old and new passwords as prompted.
- The password complexity requirements are as follows:
- The password ranges from 8 to 32 characters.
  - The password must contain at least three types of the following: lowercase letters, uppercase letters, digits, and special characters which can only be ~`!@#\$\$%^&\*()-+\_=\\|{};";<.>/?
  - The password cannot be the same as the username or reverse username.
  - The password cannot be the same as the last 20 historical passwords.
- Step 5** Click **OK**. After the system displays **Operation succeeded**, click **Finish**.
- Step 6** Locate the row that contains user **omm** and click **Restart OMS Service** in the **Operation** to restart the OMS database.
- Step 7** In the displayed window, enter the password of the current login administrator user and click **OK**.
- Step 8** In the dialog box that is displayed, click **OK**, and then restart the OMS service.
- End

### 12.12.2.4.3 Changing the Password for a Component Database User

#### Scenario

Periodically change the password for each component database user to improve the system O&M security.

#### Impact on the System

The services need to be restarted for the password changing to take effect. The services are unavailable during the restart.

#### Procedure

- Step 1** Choose **Cluster > Name of the desired cluster > Services** on FusionInsight Manager.
- Step 2** Determine the component database user whose password is to be changed.
- To change the password for the other service database user, you must stop the service first, and go to **Step 3**.
- Step 3** Click the service whose database user password is to be changed and choose **More > Change Database Password**. In the displayed window, enter the password of the current login administrator user and click **OK**.
- Step 4** Enter the old and new passwords as prompted.
- The password complexity requirements are as follows:

- The passwords of component databases contain 8 to 32 characters.
- The password must contain at least three types of the following: lowercase letters, uppercase letters, digits, and special characters which can only be ~`!@#\$\$%^&\*()-+\_=|[{}];",<.>/?
- The password cannot be the same as the username or reverse username.
- The password cannot be the same as the last 20 historical passwords.

**Step 5** Select **I have read the information and understood the impact.** and click **OK**.

**Step 6** After the password is changed, choose **More > Restart Service**. In the dialog box that is displayed, enter the password of the current login user, click **OK**, select **Restart upper-layer services**, and click **OK** to restart the service.

----End

#### 12.12.2.4.4 Changing the Password for User omm in DBService

**Step 1** Log in to the active DBService node as user **root**.

 **NOTE**

The password of user **omm** for the DBService database cannot be changed on the standby DBService node. Change the password on the active DBService node only.

**Step 2** Run the following command to switch the user.

```
su - omm
```

**Step 3** Run the following command to switch the directory:

```
source $DBSERVER_HOME/.dbservice_profile  
cd ${DBSERVICE_SOFTWARE_DIR}/sbin/
```

**Step 4** Run the following command to change the password of user **omm**:

```
sh modifyDBPwd.sh
```

**Step 5** Enter the old password of user **omm** and enter a new password twice.

The password complexity requirements are as follows:

- The password must contain 8 to 32 characters.
- The password must contain at least three types of the following: uppercase letters, lowercase letters, digits, and special characters (~`!@#\$\$%^&\*()-+\_=|[{}];",<.>/?).
- Must not be the same as the username or reverse username.
- The password cannot be the same as the last 20 historical passwords.

If the following information is displayed, the password is changed successfully:

```
Successful to modify password.
```

----End

### 12.12.3 Security Hardening

### 12.12.3.1 Hardening Policy

#### Hardening Tomcat

Tomcat is hardened as follows based on open-source software during FusionInsight Manager software installation and use:

- The Tomcat version is upgraded to the official version.
- Rights on directories under webapplications are set to 500. Some directories under webapplications support the write permission.
- The Tomcat installation package is automatically deleted after system software is installed.
- The automatic deployment function is disabled for projects under webapplications. Only three projects, web, cas and client-registry projects, are deployed.
- Some unused http methods are disabled, preventing attacks by using the http methods.
- The default shutdown port and command of the Tomcat server are changed to prevent hackers from shutting down the server and attacking servers and applications.
- To ensure security, the value of **maxHttpHeaderSize** is changed, which enables server administrators to control abnormal requests of clients.
- The Tomcat version description file is modified after Tomcat is installed.
- To prevent disclosure of Tomcat information, the Server attributes of Connector are modified so that attackers cannot obtain information about the server.
- Rights on files and directories of Tomcat, such as the configuration files, executable files, log directories, and temporary folders, are under control.
- Session facade recycling is disabled to prevent request leakage.
- LegacyCookieProcessor is used as CookieProcessor to prevent the leakage of sensitive data in cookies.

#### Hardening LDAP

LDAP is hardened as follows after a cluster is installed:

- In the LDAP configuration file, the password of the MRS cluster administrator account is encrypted using SHA. After the openldap is upgraded to 2.4.39 or later, data is automatically synchronized between the active and standby LDAP nodes using the SASL External mechanism, which prevents disclosure of the password.
- The LDAP service in the cluster supports the SSLv3 protocol by default, which can be used safely. When the openldap is upgraded to 2.4.39 or later, the LDAP automatically users TLS1.0 or later to prevent unknown security risks.

#### Hardening JDK

- If the client process uses the AES256 encryption algorithm, JDK security hardening is required. The operations are as follows:

Obtain the Java Cryptography Extension (JCE) package whose version matches that of JDK. The JCE package contains **local\_policy.jar** and **US\_export\_policy.jar**. Copy the JAR files to the following directory and replace the files in the directory.

Linux: **JDK installation directory/jre/lib/security**

Windows: **JDK installation directory\jre\lib\security**

#### NOTE

Access the Open JDK open-source community to obtain the JCE file.

- If the client process uses the SM4 encryption algorithm, the JAR package needs to be updated.

Obtain the **SMS4JA.jar** in **Client installation directory/JDK/jdk/jre/lib/ext/**, and copy the JAR package to the following directory:

Linux: **JDK directory/jre/lib/ext/**

Windows: **JDK directory\jre\lib\ext\**

## 12.12.3.2 Configuring a Trusted IP Address to Access LDAP

### Scenario

By default, the LDAP service deployed in the OMS and cluster can be accessed by any IP address. To enable the LDAP service to be accessed by only trusted IP addresses, you can configure the INPUT policy in the iptables filtering list.

### Impact on the System

After the configuration, the LDAP service cannot be accessed by IP addresses that are not configured. Before the expansion, the added IP addresses need to be configured as trusted IP addresses.

### Prerequisites

- You have collected the management plane IP addresses and service plane IP addresses of all nodes in the cluster and all floating IP addresses.
- You have obtained the root user account and password of all nodes in the cluster.

### Procedure

**Configure trusted IP addresses for the LDAP service on the OMS.**

- Step 1** Confirm the management node IP address. For details, see [Logging In to the Management Node](#).
- Step 2** Log in to FusionInsight Manager. For details, see [Logging In to FusionInsight Manager](#).
- Step 3** Choose **System > OMS**, and choose **oldap > Modify Configuration**, and view the OMS LDAP port number (which is the value of **LDAP Listening Port**). The default port number is **21750**.

**Step 4** Log in to the active management node using the active management IP address as user **root**.

**Step 5** Run the following command to view the INPUT policy in the iptables filtering list:

**iptables -L**

For example, when no rule is configured, the INPUT policy is displayed as follows:

```
Chain INPUT (policy ACCEPT)
target     prot opt source      destination
```

**Step 6** Run the following command to configure all IP addresses used by the cluster as trusted IP addresses. Each IP address needs to be added independently.

**iptables -A INPUT -s *Trusted IP address* -p tcp --dport *Port number* -j ACCEPT**

For example, to configure 10.0.0.1 as a trusted IP address and enable it to access port 21750, you need to run the following command:

**iptables -A INPUT -s 10.0.0.1 -p tcp --dport 21750 -j ACCEPT**

**Step 7** Run the following command to configure all IP addresses as untrusted IP addresses. The trusted IP addresses will not be affected by this rule.

**iptables -A INPUT -p tcp --dport *Port number* -j DROP**

For example, to disable all IP addresses to access port 21750, you need to run the following command:

**iptables -A INPUT -p tcp --dport 21750 -j DROP**

**Step 8** Run the following command to view the modified INPUT policy in the iptables filtering list:

**iptables -L**

For example, after a trusted IP address is configured, the INPUT policy is displayed as follows:

```
Chain INPUT (policy ACCEPT)
target     prot opt source      destination      tcp dpt:21750
ACCEPT    tcp  --  10.0.0.1     anywhere
DROP      tcp  --  anywhere    anywhere         tcp dpt:21750
```

**Step 9** Run the following command to view the rules and rule numbers in the iptables filtering list:

**iptables -L -n --line-number**

```
Chain INPUT (policy ACCEPT)
num target     prot opt source      destination      tcp dpt:21750
1 DROP      tcp  --  0.0.0.0/0   0.0.0.0/0         tcp dpt:21750
```

**Step 10** Run the following command to delete the desired rule from the iptables filtering list based on site requirement:

**iptables -D INPUT *number of the rule to be deleted***

For example, to delete rule 1, run the following command:

**iptables -D INPUT 1**

**Step 11** Log in to the standby management node using the standby management IP address as user **root**, and repeat [Step 5](#) to [Step 10](#).

**Configure trusted IP addresses for the LDAP service in the cluster.**

**Step 12** Log in to FusionInsight Manager.

**Step 13** Choose **Cluster** > *Name of the desired cluster* > **Services** > **LdapServer** > **Instance**, and view the nodes where the LDAP services locate.

**Step 14** Go to the **Configurations** page, and view the cluster LDAP port number (which is the value of **LDAP\_SERVER\_PORT**). The default port number is **21780**.

**Step 15** Log in to the LDAP node using the LDAP service IP address as user **root**.

**Step 16** Run the following command to view the INPUT policy in the iptables filtering list:

**iptables -L**

For example, when no rule is configured, the INPUT policy is displayed as follows:

```
Chain INPUT (policy ACCEPT)
target    prot opt source      destination
```

**Step 17** Run the following command to configure all IP addresses used by the cluster as trusted IP addresses. Each IP address needs to be added independently.

**iptables -A INPUT -s Trusted IP address -p tcp --dport Port number -j ACCEPT**

For example, to configure 10.0.0.1 as a trusted IP address and enable it to access port 21780, you need to run the following command:

**iptables -A INPUT -s 10.0.0.1 -p tcp --dport 21780 -j ACCEPT**

**Step 18** Run the following command to configure all IP addresses as untrusted IP addresses. The trusted IP addresses will not be affected by this rule.

**iptables -A INPUT -p tcp --dport Port number -j DROP**

For example, to disable all IP addresses to access port 21780, you need to run the following command:

**iptables -A INPUT -p tcp --dport 21780 -j DROP**

**Step 19** Run the following command to view the modified INPUT policy in the iptables filtering list:

**iptables -L**

For example, after a trusted IP address is configured, the INPUT policy is displayed as follows:

```
Chain INPUT (policy ACCEPT)
target    prot opt source      destination
ACCEPT    tcp  --  10.0.0.1    anywhere    tcp dpt:21780
DROP      tcp  --  anywhere    anywhere    tcp dpt:21780
```

**Step 20** Run the following command to view the rules and rule numbers in the iptables filtering list:

**iptables -L -n --line-number**

```
Chain INPUT (policy ACCEPT)
num target    prot opt source      destination
1 DROP      tcp  --  0.0.0.0/0    0.0.0.0/0    tcp dpt:21750
```

**Step 21** Run the following command to delete the desired rule from the iptables filtering list based on site requirement:

**iptables -D INPUT** *number of the rule to be deleted*

For example, to delete rule 1, run the following command:

**iptables -D INPUT 1**

**Step 22** Log in to the LDAP node using the IP address of another LDAP service IP address as user **root**, and repeat [Step 16](#) to [Step 21](#).

----End

### 12.12.3.3 HFile and WAL Encryption

#### HFile and WAL Encryption

---

**NOTICE**

- Setting the HFile and WAL encryption mode to SMS4 or AES has a great impact on the system and will cause data loss in case of any misoperation. Therefore, this operation is not recommended.
  - Batch data import using Bulkload does not support data encryption.
- 

HFile and Write ahead log (WAL) in HBase are not encrypted by default. To encrypt them, perform the following operations.

**Step 1** On any HBase node, run the following commands to create a key file as user **omm**:

```
sh ${BIGDATA_HOME}/FusionInsight_HD_8.0.2.1/install/FusionInsight-  
HBase-2.2.3/hbase/bin/hbase-encrypt.sh <path>/hbase.jks <type> <length>  
<alias>
```

- *<path>/hbase.jks* indicates the path of the generated jks file.
- **<type>** indicates the encryption type, which can be SMS 4 or AES.
- **<length>** indicates the key length. SMS 4 supports 16-bit and AES supports 128-bit.
- *<alias>* indicates the alias name of key file. When you create the key file for the first time, retain the default value **omm**.

For example, to generate an SMS4 encryption key, run the following command:

```
sh ${BIGDATA_HOME}/FusionInsight_HD_8.0.2.1/install/FusionInsight-  
HBase-2.2.3/hbase/bin/hbase-encrypt.sh /home/hbase/conf/hbase.jks SMS4 16  
omm
```

To generate an AES encryption key, run the following command:

```
sh ${BIGDATA_HOME}/FusionInsight_HD_8.0.2.1/install/FusionInsight-  
HBase-2.2.3/hbase/bin/hbase-encrypt.sh /home/hbase/conf/hbase.jks AES 128  
omm
```

 NOTE

- The cluster operation user must have the **rw** permission of the `<path>/hbase.jks` directory. The directory requires already exists.
- After running the command, enter the same `<password>` four times. The password encrypted in [Step 3](#) is the same as the password in this step.

**Step 2** Distribute the generated key files to the same directory on all nodes in the cluster and assign read and write permission to user **omm**.

 NOTE

- You need to select a safe procedure to distribute keys based on the enterprise security requirements.
- If the key files of some nodes are lost, repeat the step to copy the key files from other nodes.

**Step 3** On FusionInsight Manager, set **hbase.crypto.keyprovider.parameters.encryptedtext** to the encrypted password. Set **hbase.crypto.keyprovider.parameters.uri** to the path and name of the key file.

- Format of **hbase.crypto.keyprovider.parameters.uri**: `jceks://<key_Path_Name>`.  
`<key_Path_Name>` indicates the path of the key file. For example, if the path of the key file is `/home/hbase/conf/hbase.jks`, set this parameter to `jceks:///home/hbase/conf/hbase.jks`.
- Format of **hbase.crypto.keyprovider.parameters.encryptedtext**: `<encrypted_password>`.  
`<encrypted_password>` indicates the encrypted password generated during the key file creation. The parameter value is displayed in ciphertext. Run the following command as user **omm** to obtain the related encrypted password on the nodes where HBase service is installed:

```
sh ${BIGDATA_HOME}/FusionInsight_HD_8.0.2.1/install/FusionInsight-HBase-2.2.3/hbase/bin/hbase-encrypt.sh
```

 NOTE

After running the command, enter the `<password>`. The password is the same as that in [Step 1](#).

**Step 4** On FusionInsight Manager, set **hbase.crypto.key.algorithm** to **SMS4** or **AES** to use SMS4 or AES for HFile encryption.

**Step 5** On FusionInsight Manager, set **hbase.crypto.wal.algorithm** to **SMS4** or **AES** to use SMS4 or AES for WAL encryption.

**Step 6** On FusionInsight Manager, set **hbase.regionserver.wal.encryption** to **true**.

**Step 7** Save the settings and restart the HBase service for the settings to take effect.

**Step 8** Set the encryption mode when creating an HBase table. `<type>` indicates the encryption type.

- When creating a table using commands, directly set the encryption mode to SMS4 or AES.

```
create ' <table name>', {NAME => 'd', ENCRYPTION => '<type>'}
```





During the **HFile and WAL Encryption** operation, the related key file must be generated and its password must be set to ensure system security. After a period of running, you can replace the key file with a new one to encrypt HFile and WAL.

**Step 1** Run the following command to generate a new key file as user **omm**:

```
sh ${BIGDATA_HOME}/FusionInsight_HD_8.0.2.1/install/FusionInsight-
HBase-2.2.3/hbase/bin/hbase-encrypt.sh <path>/hbase.jks <type> <length>
<alias-new>
```

- *<path>/hbase.jks*: indicates the path of the generated **hbase.jks** file. The path and file name must be consistent with those of the key file generated in **HFile and WAL Encryption**.
- *<alias-new>*: indicates the alias of the key file. The alias must be different with that of the old key file.
- *<type>* indicates the encryption type, which can be SMS 4 or AES.
- *<length>* indicates the key length. SMS 4 supports 16-bit and AES supports 128-bit.

For example, to generate an SMS4 encryption key, run the following command:

```
sh ${BIGDATA_HOME}/FusionInsight_HD_8.0.2.1/install/FusionInsight-
HBase-2.2.3/hbase/bin/hbase-encrypt.sh /home/hbase/conf/hbase.jks SMS4 16
omm_new
```

To generate an AES encryption key, run the following command:

```
sh ${BIGDATA_HOME}/FusionInsight_HD_8.0.2.1/install/FusionInsight-
HBase-2.2.3/hbase/bin/hbase-encrypt.sh /home/hbase/conf/hbase.jks AES 128
omm_new
```

 **NOTE**

- The cluster operation user must have the **rw** permission of the *<path>/hbase.jks* directory. The directory requires already exists.
- After running the command, enter the same *<password>* three times. The password indicates the password of key files. The password of the old key file can be used, which does not cause any security risk.

**Step 2** Distribute the generated key files to the same directory on all nodes in the cluster and assign read and write permission to user **omm**.

 **NOTE**

You need to select a safe procedure to distribute keys based on the enterprise security requirements.

**Step 3** On the HBase service configuration page of FusionInsight Manager, add custom configuration items, set **hbase.crypto.master.key.name** to **omm\_new**, set **hbase.crypto.master.alternate.key.name** to **omm**, and save the settings.

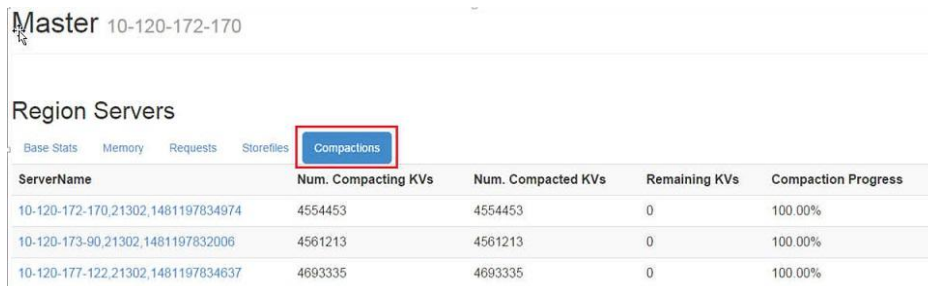
| Parameter              | Value                                  |              |
|------------------------|----------------------------------------|--------------|
| hadoop.config.expandor | <b>Name</b>                            | <b>Value</b> |
|                        | hbase.crypto.master.key.name           | omm_new      |
|                        | hbase.crypto.master.alternate.key.name | omm          |

**Step 4** Restart the HBase service for the configuration to take effect.

**Step 5** In HBase shell, run the **major compact** command to generate the HFile file based on the new encryption algorithm.

```
major_compact '<table_name>'
```

**Step 6** You can view the major compact progress from the HMaster web page.



| ServerName                         | Num. Compacting KVs | Num. Compacted KVs | Remaining KVs | Compaction Progress |
|------------------------------------|---------------------|--------------------|---------------|---------------------|
| 10-120-172-170.21302,1481197834974 | 4554453             | 4554453            | 0             | 100.00%             |
| 10-120-173-90.21302,1481197832006  | 4561213             | 4561213            | 0             | 100.00%             |
| 10-120-177-122.21302,1481197834637 | 4693335             | 4693335            | 0             | 100.00%             |

**Step 7** When all items in **Compaction Progress** reach **100%** and those in **Remaining KVs** are **0**, run the following command as user **omm** to destroy the old key file:

```
sh ${BIGDATA_HOME}/FusionInsight_HD_8.0.2.1/install/FusionInsight-HBase-2.2.3/hbase/bin/hbase-encrypt.sh <path>/hbase.jks <alias-old>
```

- `<path>/hbase.jks`: indicates the path of the generated `hbase.jks` file. The path and file name must be consistent with those of the key file generated.
- `<alias-old>`: indicates the alias of the old key file to be deleted.

For example:

```
sh ${BIGDATA_HOME}/FusionInsight_HD_8.0.2.1/install/FusionInsight-HBase-2.2.3/hbase/bin/hbase-encrypt.sh /home/hbase/conf/hbase.jks omm
```

#### NOTE

The cluster operation user must have the **rw** permission for the `<path>/hbase.jks` directory. The directory requires already exists.

**Step 8** Repeat **Step 2** and distribute the updated key files again.

**Step 9** Delete the HBase self-defined configuration item **hbase.crypto.master.alternate.key.name** added in **Step 3** from FusionInsight Manager.

**Step 10** Repeat **Step 4** for the configuration to take effect.

----End

## 12.12.3.4 Security Configuration

### Configuring Security Channel Encryption

The channels between components are not encrypted by default. You can set the following parameters to configure security channel encryption.

Page access: On FusionInsight Manager, choose **Cluster** > *Name of the desired cluster* > **Services** > *component* > **Configurations**. Click **All Configurations**. Enter the parameter name in the search box.

 NOTE

Restart the corresponding service after configuration.

**Table 12-82** Parameter description

| Parameter                 | Description                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | Default Value |
|---------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------|
| hbase.rpc.protection      | <p>Indicates whether the HBase channels, including the remote procedure call (RPC) channels for HBase clients to access the HBase server and the RPC channels between the HMaster and RegionServer, are encrypted. If this parameter is set to <b>privacy</b>, the channels are encrypted and the authentication, integrity, and privacy functions are enabled. If this parameter is set to <b>integrity</b>, the channels are not encrypted and only the authentication and integrity functions are enabled. If this parameter is set to <b>authentication</b>, the channels are not encrypted, only packets are authenticated, and integrity and privacy are not required.</p> <p><b>NOTE</b><br/>The privacy mode encrypts transmitted content, including sensitive information such as user tokens, to ensure the security of the transmitted content. However, this mode has great impact on performance. Compared with the other two modes, this mode reduces read/write performance by about 60%. Modify the configuration based on the enterprise security requirements. The configuration items on the client and server must be the same.</p> | -             |
| dfs.encrypt.data.transfer | <p>Indicates whether the HDFS data transfer channels and the channels for clients to access HDFS are encrypted. The HDFS data transfer channels include the data transfer channels between DataNodes and the Data Transfer (DT) channels for clients to access DataNodes. The value <b>true</b> indicates that the channels are encrypted. The channels are not encrypted by default.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | <b>false</b>  |

| Parameter                           | Description                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | Default Value                                                                                                                   |
|-------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------|
| dfs.encrypt.data.transfer.algorithm | <p>Indicates whether the HDFS data transfer channels and the channels for clients to access HDFS are encrypted. This parameter is valid only when dfs.encrypt.data.transfer is set to true.</p> <p>The default value is <b>3des</b>, which indicates that the 3DES algorithm is used for encryption. The value can also be set to <b>rc4</b>; however, to avoid security risks, do not set the parameter to this value.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | <b>3des</b>                                                                                                                     |
| hadoop.rpc.protection               | <p>Indicates whether the RPC channels of each module in Hadoop are encrypted. The channels include:</p> <ul style="list-style-type: none"> <li>• RPC channels for clients to access HDFS</li> <li>• RPC channels between modules in HDFS, for example, RPC channels between DataNode and NameNode</li> <li>• RPC channels for clients to access YARN</li> <li>• RPC channels between NodeManager and ResourceManager</li> <li>• RPC channels for Spark to access YARN and HDFS</li> <li>• RPC channels for MapReduce to access YARN and HDFS</li> <li>• RPC channels for HBase to access HDFS</li> </ul> <p>The <b>privacy</b> indicates that the channels are encrypted by default. The <b>authentication</b> indicates that channels are not encrypted.</p> <p><b>NOTE</b><br/>You can set this parameter on the HDFS component configuration page. The parameter setting is valid globally, that is, the setting of whether the RPC channel is encrypted takes effect on all modules in Hadoop.</p> | <ul style="list-style-type: none"> <li>• Security mode: <b>privacy</b></li> <li>• Normal Mode: <b>authentication</b></li> </ul> |

## Setting the Maximum Number of Concurrent Web Connections

To ensure Web server security, the number of new connections is limited when the number of user connections reaches a specific threshold. This prevents DDOS attacks and service unavailability caused by too many users accessing the web server at the same time.

**Page access:**

Page access: On FusionInsight Manager, choose **Cluster** > *Name of the desired cluster* > **Services** > *component* > **Configurations**. Click **All Configurations**. Enter the parameter name in the search box.

**Table 12-83** Parameter description

| Parameter                      | Description                                                                                                        | Default Value |
|--------------------------------|--------------------------------------------------------------------------------------------------------------------|---------------|
| hadoop.http.server.MaxRequests | Specifies the maximum number of concurrent web connections of each component.<br>Components include HDFS and YARN. | 2000          |
| spark.connection.maxRequest    | Maximum number of request connections of JobHistory.                                                               | 5000          |

### 12.12.3.5 Configuring an IP Address Whitelist for Modifications Allowed by HBase

If the Replication function is enabled for HBase clusters, a protection mechanism for data modification is added on the standby HBase cluster to ensure data consistency between the active and standby clusters. Upon receiving an RPC request for data modification, the standby HBase cluster checks the permission of the user who sends the request (only HBase manage users have the modification permission). Then it checks the validity of the source IP address of the request. Only modification requests from IP addresses in the white list are accepted. The IP address white list is configured by the **hbase.replication.allowedIPs** item.

Page access: On FusionInsight Manager, choose **Cluster** > *Name of the desired cluster* > **Services** > *component* > **Configurations**. Click **All Configurations**. Enter the parameter name in the search box.

**Table 12-84** Parameter description

| Parameter                    | Description                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | Default Value |
|------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------|
| hbase.replication.allowedIPs | <p>Allows replication request processing from configured IP addresses only. It supports comma separated regex patterns. Each pattern can be any of the following:</p> <ul style="list-style-type: none"> <li>• Regex Pattern<br/>eg: 10.18.40.* , 10.18.* , 10.18.40.11</li> <li>• Range Pattern (Range can be specified only in the last octet)<br/>eg: 10.18.40.[10 to 20]</li> </ul> <p>If this item is empty (default value), the white list contains only the IP address of the RegionServer of the cluster, indicating that only modification requests from the RegionServer of the standby HBase cluster are accepted.</p> | N/A           |

### 12.12.3.6 Updating a Key for a Cluster

#### Scenario

When a cluster is installed, an encryption key is generated automatically by the system so that the security information in the cluster (such as all database user passwords and key file access passwords) can be stored in encryption mode. After the cluster is installed, if the original key is accidentally disclosed or a new key is required, you can perform the following operations to manually update the key.

#### Impact on the System

- After a cluster key is updated, a new key is generated randomly in the cluster. This key is used to encrypt and decrypt the newly stored data. The old key is not deleted, and it is used to decrypt old encrypted data. After security information is modified, for example, a database user password is changed, the new password is encrypted using the new key.
- When a key is updated for a cluster, the cluster must be stopped and cannot be accessed.

#### Prerequisites

- You have obtained the IP addresses of the active and standby management nodes. For details, see [Logging In to the Management Node](#).
- You have stopped the upper-layer service applications that depend on the cluster.

## Procedure

**Step 1** Log in to FusionInsight Manager.

**Step 2** Choose **Cluster** > *Name of the desired cluster* > **Stop**, and enter the password of the current login administrator for authentication.

In the displayed window, click **OK**. **Operation succeeded** is displayed. Click **Finish**. The cluster is stopped.

**Step 3** Log in to the active management node as user **omm** with the IP address of the active management node.

**Step 4** Run the following command to prevent you from being forcibly logged out when a timeout occurs:

```
TMOUT=0
```

### NOTE

After the operations in this section are complete, run the **TMOUT=Timeout interval** command to restore the timeout interval in a timely manner. For example, **TMOUT=600** indicates that a user is logged out if the user does not perform any operation within 600 seconds.

**Step 5** Run the following command to switch the directory:

```
cd ${BIGDATA_HOME}/om-server/om/tools
```

**Step 6** Run the following command to update the cluster key:

```
sh updateRootKey.sh
```

Enter **y** as prompted.

The root key update is a critical operation.  
Do you want to continue?(y/n):

If the following information is displayed, the key is updated successfully.

```
Step 4-1: The key save path is obtained successfully.  
...  
Step 4-4: The root key is sent successfully.
```

**Step 7** On FusionInsight Manager, choose **Cluster** > *Name of the desired cluster* > **Start**.

In the confirmation dialog box, click **OK** to start the cluster. **Operation succeeded** is displayed. Click **Finish**. The cluster is started.

----End

### 12.12.3.7 Hardening the LDAP

#### Configure the LDAP firewall policy.

In the cluster adopting the dual-plane networking, the LDAP is deployed on the service plane. To ensure the LDAP data security, you are advised to configure the firewall policy for the whole cluster to disable relevant LDAP ports.

**Step 1** Log in to FusionInsight Manager.



- Step 2** Click **Cluster** > *Name of the desired cluster* > **Services** > **LdapServer** > **Configurations**.
- Step 3** Check the value of **LDAP\_SERVER\_PORT**, which is the service port of LdapServer.
- Step 4** To ensure data security, configure the firewall policy for the whole cluster to disable the LdapServer port based on the customer's firewall environment.
- End

## Enable the LDAP Audit Log Output.

Users can set the audit log output level of the LDAP service and output audit logs in a specified directory, for example, **/var/log/messages**. The logs output can be used to check user activities and operation commands.

### NOTE

If the function of LDAP audit log output is enabled, massive logs are generated, affecting the cluster performance. Exercise caution when enabling this function.

- Step 1** Log in to any LdapServer node.
- Step 2** Run the following command to edit the **slapd.conf.consumer** file, and set the value of **loglevel** to **256** (You can view the log level definition by running the **man slapd.conf** command on the OS).

```
cd ${BIGDATA_HOME}/FusionInsight_BASE_8.0.2.1/install/FusionInsight-ldapservice-2.7.0/ldapservice/local/template
```

```
vi slapd.conf.consumer
```

```
...
pidfile      [PID_FILE_SLAPD_PID]
argsfile     [PID_FILE_SLAPD_ARGS]
loglevel 256
...
```

- Step 3** Log in to FusionInsight Manager, choose **Cluster** > *Name of the desired cluster* > **Services** > **LdapServer** > **More** > **Restart Service**, enter the administrator password, and restart the service.
- End

## 12.12.3.8 Configuring Kafka Data Encryption During Transmission

### Scenario

Data between the Kafka client and the broker is transmitted in plain text. The Kafka client may be deployed in an untrusted network, exposing the transmitting data to leakage and tampering risks.

### Procedure

The channel between components is not encrypted by default. You can set the following parameters to enable security channel encryption.

Navigation path for setting parameters: On FusionInsight Manager, choose **Cluster** > *Name of the desired cluster* > **Service** > **Kafka** > **Configuration**. On the

displayed page, click the **All Configurations** tab. Enter a parameter name in the search box.

 **NOTE**

After the configuration, restart the corresponding service for the settings to take effect.

**Table 12-85** describes the parameters related to transmission encryption on the Kafka server.

**Table 12-85** Parameters relevant to Kafka data encryption during transmission

| Parameter                      | Description                                                                                                                                                                                 | Default Value  |
|--------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------|
| ssl.mode.enable                | Indicates whether to enable the Secure Sockets Layer (SSL) protocol. If this parameter is set to <b>true</b> , services relevant to the SSL protocol are started during the broker startup. | false          |
| security.inter.broker.protocol | Indicates communication protocol between brokers. The communication protocol can be PLAINTEXT, SSL, SASL_PLAINTEXT, or SASL_SSL.                                                            | SASL_PLAINTEXT |

The SSL protocol can be configured for the server or client to encrypt transmission and communication only after **ssl.mode.enable** is set to **true** and broker enables the **SSL** and **SASL\_SSL** protocols.

### 12.12.3.9 Configuring HDFS Data Encryption During Transmission

#### Configuring HDFS Security Channel Encryption

The channel between components is not encrypted by default. You can set parameters to enable security channel encryption.

Navigation path for setting parameters: On FusionInsight Manager, choose **Cluster > Name of the desired cluster > Services > HDFS > Configurations**. On the displayed page, click the **All Configurations** tab. Enter a parameter name in the search box.

 **NOTE**

After the configuration, restart the corresponding service for the settings to take effect.

**Table 12-86** Parameters

| Configuration Item    | Description                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | Default Value                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
|-----------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| hadoop.rpc.protection | <p><b>NOTICE</b></p> <ul style="list-style-type: none"> <li>The setting takes effect only after the service is restarted. Rolling restart is not supported.</li> <li>After the setting, you need to download the client configuration file again. Otherwise, HDFS cannot provide the read and write services.</li> </ul> <p>Indicates whether the RPC channels of each module in Hadoop are encrypted. The channels include:</p> <ul style="list-style-type: none"> <li>RPC channels for clients to access HDFS</li> <li>RPC channels between modules in HDFS, for example, between DataNode and NameNode</li> <li>RPC channels for clients to access Yarn</li> <li>RPC channels between NodeManager and ResourceManager</li> <li>RPC channels for Spark to access Yarn and HDFS</li> <li>RPC channels for MapReduce to access Yarn and HDFS</li> <li>RPC channels for HBase to access HDFS</li> </ul> <p><b>NOTE</b><br/>The setting takes effect globally, that is, the encryption attribute of the RPC channel of each module in the Hadoop takes effect.</p> | <ul style="list-style-type: none"> <li>Security mode: privacy</li> <li>Normal mode: authentication</li> </ul> <p><b>NOTE</b></p> <ul style="list-style-type: none"> <li><b>authentication:</b> indicates that only authentication is required.</li> <li><b>integrity:</b> indicates that authentication and consistency check need to be performed.</li> <li><b>privacy:</b> indicates that authentication, consistency check, and encryption need to be performed.</li> </ul> |

| Configuration Item                          | Description                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | Default Value         |
|---------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------|
| dfs.encrypt.data.transf<br>er               | <p>Indicates whether the HDFS data transfer channels and the channels for clients to access HDFS are encrypted. The HDFS data transfer channels include the data transfer channels between DataNodes and the Data Transfer (DT) channels for clients to access DataNodes. The value <b>true</b> indicates that the channels are encrypted. The channels are not encrypted by default.</p> <p><b>NOTE</b></p> <ul style="list-style-type: none"> <li>• This parameter is valid only when <b>hadoop.rpc.protection</b> is set to <b>privacy</b>.</li> <li>• If a large amount of service data is transmitted, enabling encryption by default severely affects system performance.</li> <li>• If data transmission encryption is configured for one cluster in the trusted cluster, the same data transmission encryption must be configured for the peer cluster.</li> </ul> | false                 |
| dfs.encrypt.data.transf<br>er.algorithm     | <p>Indicates the algorithm to encrypt the HDFS data transfer channels and the channels for clients to access HDFS. This parameter is valid only when <b>dfs.encrypt.data.transfer</b> is set to <b>true</b>.</p> <p><b>NOTE</b></p> <p>The default value is <b>3des</b>, indicating that 3DES algorithm is used to encrypt data. The value can also be set to <b>rc4</b>. However, to avoid security risks, you are not advised to set the parameter to this value.</p>                                                                                                                                                                                                                                                                                                                                                                                                    | 3des                  |
| dfs.encrypt.data.transf<br>er.cipher.suites | <p>This parameter can be left empty or set to <b>AES/CTR/NoPadding</b> to specify the cipher suite for data encryption. If this parameter is not specified, the encryption algorithm specified by <b>dfs.encrypt.data.transfer.algorithm</b> is used for data encryption. The default value is <b>AES/CTR/NoPadding</b>.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | AES/CTR/<br>NoPadding |

### 12.12.3.10 Configuring Communication Authentication for Storm Processes

#### Scenario

The authentication function is disabled by default during the communication of Storm service processes. You can decide whether to enable this function based on the specific service scenario.

#### Procedure

Page access: On FusionInsight Manager, choose **Cluster** > *Name of the desired cluster* > **Services** > **Storm** > **Configurations**. Click **All Configurations**. Enter the parameter name in the search box.

 **NOTE**

Restart the corresponding service after configuration.

**Table 12-87** Parameter description

| Item                                 | Description                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | Default Value |
|--------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------|
| storm.messaging.netty.authentication | <p>Indicates whether to enable the Netty communication authentication framework for service processes. Netty communication authentication is disabled by default, but you can enable it for a specific topology. If this parameter is configured on the client, the client configuration prevails. Otherwise, the cluster configuration prevails.</p> <p><b>NOTE</b><br/>Exercise caution when you enable the Netty communication authentication framework because this will affect the topology throughput.</p> | false         |

### 12.12.3.11 Encrypting the Communication Between Controller and Agent

#### Scenario

After a cluster is installed, Controller and Agent need to communicate with each other. The Kerberos authentication is used during the communication. By default, the communication is not encrypted during the communication for the sake of cluster performance. Users who have demanding security requirements can use the method described in this section for encryption.

## Impact on the System

- Controller and all Agents automatically restart, which interrupts FusionInsight Manager.
- The performance of management nodes decreases in large clusters. You are advised to enable the encryption function for clusters with a maximum of 200 nodes.

## Prerequisites

You have obtained the IP addresses of the active and standby management nodes.

## Procedure

**Step 1** Log in to the active management node as user **omm**.

**Step 2** Run the following command to disable user logout on system timeout:

```
TMOUT=0
```

### NOTE

After the operations in this section are complete, run the **TMOUT=Timeout interval** command to restore the timeout interval in a timely manner. For example, **TMOUT=600** indicates that a user is logged out if the user does not perform any operation within 600 seconds.

**Step 3** Run the following command to switch the directory:

```
cd ${CONTROLLER_HOME}/sbin
```

**Step 4** Run the following command to enable communication encryption:

```
./enableRPCencrypt.sh -t
```

Run the **sh \${BIGDATA\_HOME}/om-server/om/sbin/status-oms.sh** command to check whether **ResHASStatus** of the active management node Controller is **Normal** and whether you can log in to FusionInsight Manager again. If yes, the enablement is successful.

**Step 5** Run the following command to disable communication encryption when necessary:

```
./enableRPCencrypt.sh -f
```

Run the **sh \${BIGDATA\_HOME}/om-server/om/sbin/status-oms.sh** command to check whether **ResHASStatus** of the active management node Controller is **Normal** and whether you can log in to FusionInsight Manager again. If yes, the disablement is successful.

----End

## 12.12.3.12 Updating SSH Keys for User omm

### Scenario

During cluster installation, the system automatically generates the SSH public key and private key for user **omm** to establish the trust relationship between nodes.

After the cluster is installed, if the original keys are accidentally disclosed or new keys are used, you can perform the following operations to manually change the keys.

## Prerequisites

- The cluster has been stopped.
- No other management operations are being performed.

## Procedure

**Step 1** Log in as user `omm` to the node whose SSH keys need to be replaced.

If the node is a Manager management node, run the following command on the active management node.

**Step 2** Run the following command to disable user logout upon system timeout:

```
TMOUT=0
```

### NOTE

After the operations in this section are complete, run the `TMOUT=Timeout interval` command to restore the timeout interval in a timely manner. For example, `TMOUT=600` indicates that a user is logged out if the user does not perform any operation within 600 seconds.

**Step 3** Run the following command to generate a key for the node:

- If the node is a Manager management node, run the following command:  

```
sh ${CONTROLLER_HOME}/sbin/update-ssh-key.sh
```
- If the node is a non-Manager management node, run the following command:  

```
sh ${NODE_AGENT_HOME}/bin/update-ssh-key.sh
```

If **Succeed to update ssh private key.** is displayed when the preceding command is executed, the SSH key is generated successfully.

**Step 4** Run the following command to copy the public key of the node to the active management node:

```
scp ${HOME}/.ssh/id_rsa.pub oms_ip:${HOME}/.ssh/id_rsa.pub_bak
```

`oms_ip`: indicates the IP address of the active management node.

Enter the password of user `omm` to copy the files.

**Step 5** Log in to the active management node as user `omm`.

**Step 6** Run the following command to disable user logout on system timeout:

```
TMOUT=0
```

**Step 7** Run the following command to switch the directory:

```
cd ${HOME}/.ssh
```

**Step 8** Run the following command to delete the discarded public keys from the `authorized_keys` file of the active management node:

```
sed -i "$(cat id_rsa.pub_bak | awk '{print $3}')$/d" authorized_keys
```

**Step 9** Run the following command to add new public keys:

```
cat id_rsa.pub_bak >> authorized_keys
```

**Step 10** Run the following command to move the temporary public key file, for example, /tmp.

```
mv -rf id_rsa.pub_bak /tmp
```

**Step 11** Copy the **authorized\_keys** file of the active management node to the other nodes in the cluster:


```
scp authorized_keys node_ip:${HOME}/.ssh/authorized_keys
```

**node\_ip**: indicates the IP address of another node in the cluster. Multiple IP addresses are not supported.

**Step 12** Run the following command to confirm private key replacement without entering the password:

```
ssh node_ip
```

**node\_ip**: indicates the IP address of another node in the cluster. Multiple IP addresses are not supported.

**Step 13** Log in to the FusionInsight Manager. On the **Homepage** page, click  > **Start** to start the cluster.

----End

## 12.12.4 Security Maintenance

### 12.12.4.1 Account Maintenance Suggestions

You are advised to perform routine checks on accounts. The check covers the following items:

- Check whether the accounts of the OS, FusionInsight Manager, and each component are necessary and whether temporary accounts have been deleted.
- Check whether the permissions of the accounts are appropriate. Different MRS cluster administrators have different rights.
- Check and audit the logins and operation records of all types of accounts.

### 12.12.4.2 Password Maintenance Suggestions

User identity authentication is a must for accessing the application system. The complexity and validity period of user accounts and passwords must meet customers' security requirements.

The password maintenance suggestions are as follows:

1. Dedicated personnel must be arranged to manage the OS password.
2. The passwords must meet the complexity requirements, such as minimum password length or character types.



3. Passwords must be encrypted before transfer. Generally, do not transfer passwords using emails.
4. Passwords must be encrypted in configuration files.
5. Enterprise users need to change the passwords when the system is handed over.
6. Passwords must be periodically changed.

### 12.12.4.3 Logs Maintenance Suggestions

Operation logs help discover exceptions such as illegal operations and login by unauthorized users. The system records important operations in logs. You can use operation logs to locate problems.

#### Checking Logs Regularly

Check system operation logs periodically and handle exceptions such as unauthorized operations or logins in a timely manner.

#### Backing Up Logs Regularly

The audit logs provided by FusionInsight Manager and cluster record the user activities and operations. You can export the audit logs on FusionInsight Manager. If there are too many audit logs in the system, you can configure dump parameters to dump audit logs to a specified server to ensure that the cluster nodes disk space is sufficient.

#### Maintenance Owner

Network monitoring engineers and system maintenance engineers

### 12.12.5 Security Statement

#### JDK Usage Statement

MRS is a big data cluster that provides distributed data analysis and computing capabilities for users. OpenJDK is the built-in JDK of MRS, which is mainly applied in the following scenarios:

- Performing O&M for platform services
- Running the Linux client (mostly for service request submission and application O&M)

#### JDK Risk Statement

The system implements permission control on the built-in JDK. Only users in related groups of the FusionInsight platform can access the JDK. In addition, the platform is deployed on a customer's intranet, which has low security risks.

#### JDK Hardening

For details about how to harden the JDK, see "Hardening JDK" in [Hardening Policy](#).

## Public IP Addresses in Hue

Hue uses the test cases of third-party packages, such as **ipaddress**, **requests**, and **Django**, and uses the public IP addresses in the comments of the test cases. However, these public IP addresses are not involved when Hue provides services, and the Hue configuration file does not involve these public IP addresses.

## 12.13 Alarm Reference (Applicable to MRS 3.x)

### 12.13.1 ALM-12001 Audit Log Dumping Failure

#### Description

Cluster audit logs need to be dumped on a third-party server due to the local historical data backup policy. The system starts to check the dump server at 3 a.m. every day. If the dump server meets the configuration conditions, audit logs can be successfully dumped. This alarm is generated when the audit log dump fails if the disk space of the dump directory on the third-party server is insufficient or a user changes the username, password, or dump directory of the dump server.

#### Attribute

| Alarm ID | Alarm Severity | Auto Clear |
|----------|----------------|------------|
| 12001    | Minor          | Yes        |

#### Parameters

| Name        | Meaning                                                           |
|-------------|-------------------------------------------------------------------|
| Source      | Specifies the cluster or system for which the alarm is generated. |
| ServiceName | Specifies the service for which the alarm is generated.           |
| RoleName    | Specifies the role for which the alarm is generated.              |
| HostName    | Specifies the host for which the alarm is generated.              |

#### Impact on the System

System can store a maximum of only 50 dump files locally. If the fault persists on the dump server, the local audit logs may be lost, and the first 50 audit logs that exceed the current time cannot be queried.

## Possible Causes

- The network connection is abnormal.
- The username, password, or dump directory of the dump server does not meet the configuration conditions.
- The disk space of the dump directory is insufficient.

## Procedure

### Check whether the network connection is normal.

**Step 1** On the FusionInsight Manager home page, choose **Audit > Configurations**.

**Step 2** Check whether the SFTP IP on the dump configuration page is valid.

Log in to the node where Manager is located as user **root** and run the **ping** command to check whether the network connection between the SFTP server and the cluster is normal.

- If yes, go to [Step 5](#).
- If no, go to [Step 3](#).

**Step 3** Repair the network connection, reset the SFTP password, and click **OK**.

**Step 4** Wait for 2 minutes and check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 5](#).

### Check whether the username, password, or dump directory are correct.

**Step 5** On the dump configuration page, check whether the username, password, and dump directory of the third-party server are correct.

- If yes, go to [Step 8](#).
- If no, go to [Step 6](#).

**Step 6** Change the username, password, or dump directory, reset the SFTP password and click **OK**.

**Step 7** Wait for 2 minutes and check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 8](#).

### Check whether the disk space of the dump directory is sufficient.

**Step 8** Log in to the third-party server as user **root** and run the **df** command to check whether the disk space of the dump directory of the third-party server exceeds 100 MB.

- If yes, go to [Step 11](#).
- If no, go to [Step 9](#).

**Step 9** Expand disk space capacity for the third-party server, Reset the SFTP password and click **OK**

**Step 10** Wait for 2 minutes, view real-time alarms and check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 11](#).

**Reset the dump rule.**

**Step 11** On the FusionInsight Manager home page, choose **Audit > Configurations**.

**Step 12** Reset dump rules, set the parameters properly, and click **OK**.


**Step 13** Wait for 2 minutes, view real-time alarms and check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 14](#).

**Collect fault information.**

**Step 14** On the FusionInsight Manager, choose **O&M > Log > Download**.

**Step 15** Select **OmmServer** from the **Service** and click **OK**.

**Step 16** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 17** Contact the O&M personnel and send the collected log information.

----End

## Alarm Clearing

After the fault is rectified, the system automatically clears this alarm.

## Related Information

None

## 12.13.2 ALM-12004 OLdap Resource Abnormal

### Description

The system checks LDAP resources every 60 seconds. This alarm is generated when the system detects that the LDAP resources in Manager are abnormal for six consecutive times.

This alarm is cleared when the Ldap resource in the Manager recovers and the alarm handling is complete.

### Attribute

| Alarm ID | Alarm Severity | Auto Clear |
|----------|----------------|------------|
| 12004    | Major          | Yes        |

## Parameters

| Name        | Meaning                                                           |
|-------------|-------------------------------------------------------------------|
| Source      | Specifies the cluster or system for which the alarm is generated. |
| ServiceName | Specifies the service for which the alarm is generated.           |
| RoleName    | Specifies the role for which the alarm is generated.              |
| HostName    | Specifies the host for which the alarm is generated.              |

## Impact on the System

Manager active/standby switchover may occur. The Manager and WebUI authentication service of components is unavailable. Security authentication and user management functions cannot be provided for upper-layer web services. As a result, you may fail to log in to the Manager and WebUI of components.

## Possible Causes

The LdapServer process in the Manager is abnormal.

## Procedure

### Check whether the LdapServer process in the Manager is normal.

**Step 1** Log in the Manager node in the cluster as user **omm**.

Log in to FusionInsight Manager using the floating IP address, and run the **sh \${BIGDATA\_HOME}/om-server/om/sbin/status-oms.sh** command to check the information about the current Manager two-node cluster.

**Step 2** Run **ps -ef | grep slapd** command to check whether the LdapServer resource process in the **\${BIGDATA\_HOME}/om-server/om/** in the process configuration file is running properly.

#### NOTE

You can determine that the resource is normal by checking the following information:

1. After the **sh \${BIGDATA\_HOME}/om-server/om/sbin/status-oms.sh** command runs, **ResHAStatus** of the OLdap is **Normal**.
2. After the **ps -ef | grep slapd** command runs, the slapd process of port 21750 can be viewed.
  - If yes, go to [Step 3](#).
  - If no, go to [Step 4](#).


**Step 3** Run the **kill -2 ldap pid** command to restart the LdapServer process and wait for 20 seconds. The HA starts the OLdap process automatically. Check whether the current OLdap resource is in normal state.

- If yes, the operation is complete.
- If no, go to [Step 4](#).

**Collect fault information.**

**Step 4** On the FusionInsight Manager home page, choose **O&M > Log > Download**.

**Step 5** Select **OmsLdapServer** and **OmmServer** from the **Service** and click **OK**.

**Step 6** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 1 hour ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 7** Contact the O&M personnel and send the collected log information.

----End

## Alarm Clearing

After the fault is rectified, the system automatically clears this alarm.

## Related Information

None

## 12.13.3 ALM-12005 OKerberos Resource Abnormal

### Description

The alarm module checks the status of the Kerberos resource in Manager every 80 seconds. This alarm is generated when the alarm module detects that the Kerberos resources are abnormal for six consecutive times.

This alarm is cleared when the Kerberos resource recovers and the alarm handling is complete.

### Attribute

| Alarm ID | Alarm Severity | Auto Clear |
|----------|----------------|------------|
| 12005    | Major          | Yes        |

### Parameters

| Name        | Meaning                                                           |
|-------------|-------------------------------------------------------------------|
| Source      | Specifies the cluster or system for which the alarm is generated. |
| ServiceName | Specifies the service for which the alarm is generated.           |

| Name     | Meaning                                              |
|----------|------------------------------------------------------|
| RoleName | Specifies the role for which the alarm is generated. |
| HostName | Specifies the host for which the alarm is generated. |

## Impact on the System

The component WebUI authentication services are unavailable and cannot provide security authentication functions for web upper-layer services. Users may be unable to log in to FusionInsight Manager and the WebUIs of components.

## Possible Causes

The OLdap resource on which the Okerberos depends is abnormal.

## Procedure

**Check whether the OLdap resource on which the Okerberos depends is abnormal in the Manager.**

**Step 1** Log in the Manager node in the cluster as user **omm**.

Log in to FusionInsight Manager using the floating IP address, and run the **sh \$ {BIGDATA\_HOME}/om-server/om/sbin/status-oms.sh** command to check the information about the current Manager two-node cluster.

**Step 2** Run the **sh \${BIGDATA\_HOME}/om-server/OMS/workspace0/ha/module/hacom/script/status\_ha.sh** command to check whether the OLdap resource status managed by HA is normal. (In single-node mode, the OLdap resource is in the Active\_normal state; in the two-node mode, the OLdap resource is in the Active\_normal state on the active node and in the Standby\_normal state on the standby node.)

- If yes, go to [Step 4](#).
- If no, go to [Step 3](#).


**Step 3** See the procedure in [ALM-12004 OLdap Resource Abnormal](#) to resolve the problem. After the OLdap resource status recovers, check whether the Okerberos resource status is normal.

- If yes, the operation is complete.
- If no, go to [Step 4](#).

**Collect fault information.**

**Step 4** On the FusionInsight Manager home page, choose **O&M > Log > Download**.

**Step 5** Select **OmsKerberos** and **OmmServer** from the **Service** and click **OK**.

**Step 6** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 1 hour ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 7** Contact the O&M personnel and send the collected log information.

----End

## Alarm Clearing

After the fault is rectified, the system automatically clears this alarm.

## Related Information

None

## 12.13.4 ALM-12006 Node Fault

### Alarm Description

Controller checks the NodeAgent heartbeat every 30 seconds. If Controller does not receive heartbeat messages from a NodeAgent, it attempts to restart the NodeAgent process. This alarm is generated if the NodeAgent fails to be restarted for three consecutive times.

This alarm is cleared when Controller can properly receive the status report of the NodeAgent.

#### NOTE

In MRS 3.3.0 and later versions, the alarm name is changed to **NodeAgent Process Is Abnormal**.

### Alarm Attributes

| Alarm ID | Alarm Severity | Auto Cleared |
|----------|----------------|--------------|
| 12006    | Major          | Yes          |

### Alarm Parameters

| Parameter   | Description                                                        |
|-------------|--------------------------------------------------------------------|
| Source      | Specifies the cluster or system for which the alarm was generated. |
| ServiceName | Specifies the service for which the alarm was generated.           |
| RoleName    | Specifies the role for which the alarm was generated.              |
| HostName    | Specifies the host for which the alarm was generated.              |



## Impact on the System


NodeAgent process is abnormal, heartbeat messages cannot be reported to the platform. If the problem is caused by network faults, hardware faults, or SSH mutual trust, component services cannot be normal.

## Possible Causes

- The network is disconnected, the hardware is faulty, or the operating system runs slowly.
- The memory of the NodeAgent process is insufficient.
- The NodeAgent process is faulty.

## Handling Procedure

**Check whether the network is disconnected, whether the hardware is faulty, or whether the operating system runs commands slowly.**

**Step 1** On FusionInsight Manager, choose **O&M > Alarm > Alarms**. On the page that is displayed, click  in the row containing the alarm, click the host name, and view the IP address of the host for which the alarm is generated.

**Step 2** Log in to the active management node as user **root**.

### NOTE

If the faulty node is the active management node and fails login, the network of the active management node may be faulty. In this case, go to [Step 4](#).

**Step 3** Run the **ping *IP address of the faulty host*** command to check whether the faulty node is reachable.

- If yes, go to [Step 12](#).
- If no, go to [Step 4](#).

**Step 4** Contact the network administrator to check whether the network is faulty.

- If yes, go to [Step 5](#).
- If no, go to [Step 6](#).

**Step 5** Rectify the network fault and check whether the alarm is cleared from the alarm list.

- If yes, no further action is required.
- If no, go to [Step 6](#).

**Step 6** Contact the hardware administrator to check whether the hardware (CPU or memory) of the node is faulty.

- If yes, go to [Step 7](#).
- If no, go to [Step 12](#).

**Step 7** Repair or replace faulty components and restart the node. Check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 8](#).

- Step 8** If a large number of node faults are reported in the cluster, the floating IP addresses may be abnormal. As a result, Controller cannot detect the NodeAgent heartbeat.

Log in to any management node and view the `/var/log/Bigdata/omm/oms/ha/scriptlog/floatip.log` log to check whether the logs generated one to two minutes before and after the faults occur are complete.

For example, a complete log is in the following format:

```
2017-12-09 04:10:51,000 INFO (floatip) Read from ${BIGDATA_HOME}/om-server_*/om/etc/om/routeSetConf.ini,value is : yes
2017-12-09 04:10:51,000 INFO (floatip) check wsNetExport : eth0 is up.
2017-12-09 04:10:51,000 INFO (floatip) check omNetExport : eth0 is up.
2017-12-09 04:10:51,000 INFO (floatip) check wsInterface : eRth0:oms, wsFloatIp: XXX.XXX.XXX.XXX.
2017-12-09 04:10:51,000 INFO (floatip) check omInterface : eth0:oms, omFloatIp: XXX.XXX.XXX.XXX.
2017-12-09 04:10:51,000 INFO (floatip) check wsFloatIp : XXX.XXX.XXX.XXX is reachable.
2017-12-09 04:10:52,000 INFO (floatip) check omFloatIp : XXX.XXX.XXX.XXX is reachable.
```

- If yes, go to [Step 12](#).
- If no, go to [Step 9](#).

- Step 9** Check whether the omNetExport log is printed after the wsNetExport is detected or whether the interval for printing two logs exceeds 10 seconds or longer.

- If yes, go to [Step 10](#).
- If no, go to [Step 12](#).

- Step 10** View the `/var/log/message` file of the OS to check whether sssd frequently restarts or nscd exception information is displayed when the fault occurs.

sssd restart example

```
Feb 7 11:38:16 10-132-190-105 sssd[pam]: Shutting down
Feb 7 11:38:16 10-132-190-105 sssd[nss]: Shutting down
Feb 7 11:38:16 10-132-190-105 sssd[nss]: Shutting down
Feb 7 11:38:16 10-132-190-105 sssd[be[default]]: Shutting down
Feb 7 11:38:16 10-132-190-105 sssd: Starting up
Feb 7 11:38:16 10-132-190-105 sssd[be[default]]: Starting up
Feb 7 11:38:16 10-132-190-105 sssd[nss]: Starting up
Feb 7 11:38:16 10-132-190-105 sssd[pam]: Starting up
```

Example nscd exception information

```
Feb 11 11:44:42 10-120-205-33 nscd: nss_ldap: failed to bind to LDAP server ldaps://10.120.205.55:21780:
Can't contact LDAP server
Feb 11 11:44:43 10-120-205-33 ntpq: nss_ldap: failed to bind to LDAP server ldaps://10.120.205.55:21780:
Can't contact LDAP server
Feb 11 11:44:44 10-120-205-33 ntpq: nss_ldap: failed to bind to LDAP server ldaps://10.120.205.92:21780:
Can't contact LDAP server
```

- If yes, go to [Step 11](#).
- If no, go to [Step 12](#).

- Step 11** Check whether the LdapServer node is faulty, for example, the service IP address is unreachable or the network latency is too high. If the fault occurs periodically, locate and eliminate it and run the `top` command to check whether abnormal software exists.

**Check whether the memory of the NodeAgent process is insufficient.**

- Step 12** Log in to the faulty node as user `root` and run the following command to view the NodeAgent process logs:

```
vi /var/log/Bigdata/nodeagent/scriptlog/agent_gc.log.*.current
```

**Step 13** Check whether the log file contains an error indicating that the metaspace size or heap memory size is insufficient.

- If yes, go to [Step 14](#).
- If no, go to [Step 17](#).

**Step 14** Run the `su - omm` command to switch to user `omm`, edit the corresponding file based on the cluster version, increase the values of `nodeagent.Xms` (initial heap memory) and `nodeagent.Xmx` (maximum heap memory), and save the modification.

The path of the file containing the parameters is as follows:

- Versions earlier than MRS 3.2.1: `/opt/Bigdata/om-agent/nodeagent/bin/nodeagent_ctl.sh`
- MRS 3.2.1 or later: `$NODE_AGENT_HOME/etc/agent/nodeagent.properties`

**Step 15** Run the following commands to restart the NodeAgent service:

```
sh ${BIGDATA_HOME}/om-agent/nodeagent/bin/stop-agent.sh
```

```
sh ${BIGDATA_HOME}/om-agent/nodeagent/bin/start-agent.sh
```

**Step 16** Wait a moment and check whether this alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 17](#).

**Check whether the NodeAgent process is faulty.**

**Step 17** Log in to the faulty node as user `omm` and run the following command:

```
ps -ef | grep "Dprocess.name=nodeagent" | grep -v grep
```

**Step 18** Check whether the command output is empty.

- If yes, go to [Step 19](#).
- If no, go to [Step 21](#).

**Step 19** View the NodeAgent startup and run logs to locate the fault. After the fault is rectified, go to [Step 20](#).

- NodeAgent run logs: `/var/log/Bigdata/nodeagent/agentlog/agent.log`
- NodeAgent start and stop logs: `/var/log/Bigdata/nodeagent/scriptlog/nodeagent_ctl.log`

**Step 20** Run the following commands to restart the NodeAgent service:

```
sh ${BIGDATA_HOME}/om-agent/nodeagent/bin/stop-agent.sh
```

```
sh ${BIGDATA_HOME}/om-agent/nodeagent/bin/start-agent.sh
```


**Collect fault information.**

**Step 21** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Log > Download**.

**Step 22** Select the following nodes from **Services** and click **OK**.

- NodeAgent
- Controller

- OS

**Step 23** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 24** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

None

## 12.13.5 ALM-12007 Process Fault

### Description

This alarm is generated when the process health check module detects that the process connection status is **Bad** for three consecutive times. The process health check module checks the process status every 5 seconds.

This alarm is cleared when the process can be connected.

### Attribute

| Alarm ID | Alarm Severity | Auto Clear |
|----------|----------------|------------|
| 12007    | Major          | Yes        |

### Parameters

| Name        | Meaning                                                           |
|-------------|-------------------------------------------------------------------|
| Source      | Specifies the cluster or system for which the alarm is generated. |
| ServiceName | Specifies the service for which the alarm is generated.           |
| RoleName    | Specifies the role for which the alarm is generated.              |
| HostName    | Specifies the host for which the alarm is generated.              |

## Impact on the System

The impact varies depending on the instance that is faulty.

For example, if an HDFS instance is faulty, the impacts are as follows:

- If a DataNode instance is faulty, read and write operations cannot be performed on data blocks stored on the DataNode, which may cause data loss or unavailability. However, data in HDFS is redundant. Therefore, the client can access data from other DataNodes.
- If an HttpFS instance is faulty, the client cannot access files in HDFS over HTTP. However, the client can use other methods (such as shell commands) to access files in HDFS.
- If a JournalNode instance is faulty, namespaces and data logs cannot be stored to disks, which may cause data loss or unavailability. However, HDFS stores backups on other JournalNodes. Therefore, the faulty JournalNode can be recovered and data can be rebalanced.
- If a NameNode deployed in active/standby mode is faulty, an active/standby switchover occurs. If only one NameNode is deployed, the client cannot read or write any HDFS data. On MRS, NameNodes must be deployed in two-node mode.
- If a Router instance is faulty, the client cannot access data on the router. However, the client can use other Routers or directly access data on the backend NameNode.
- If a ZKFC instance is faulty, the NameNode does not continuously and automatically fail over. As a result, data cannot be read from or write to HDFS by the client. In this case, you need to enable automatic failover on other available ZKFC instances to restore the HDFS cluster.

## Possible Causes


- The instance process is abnormal.
- The disk space is insufficient.

### NOTE

If a large number of process fault alarms exist in a time segment, files in the installation directory may be deleted mistakenly or permission on the directory may be modified.

## Procedure

**Check whether the instance process is abnormal.**

**Step 1** In the FusionInsight Manager portal, click **O&M > Alarm > Alarms**, click  in the row where the alarm is located, and click the host name to view the host address for which the alarm is generated

**Step 2** On the **Alarms** page, check whether the **ALM-12006 Node Fault** is generated.

- If yes, go to [Step 3](#).
- If no, go to [Step 4](#).

**Step 3** Handle the alarm according to **ALM-12006 Node Fault**.

**Step 4** Log in to the host for which the alarm is generated as user **root**. Check whether the installation directory user, user group, and permission of the alarm role are correct. The user, user group, and the permission must be **omm:ficommon 750**.

For example, the NameNode installation directory is `${BIGDATA_HOME}/FusionInsight_Current/1_8_NameNode/etc`.

- If yes, go to **Step 6**.
- If no, go to **Step 5**.

**Step 5** Run the following command to set the permission to **750** and **User:Group** to **omm:ficommon**:

```
chmod 750 <folder_name>
```

```
chown omm:ficommon <folder_name>
```

**Step 6** Wait for 5 minutes. In the alarm list, check whether **ALM-12007 Process Fault** is cleared.

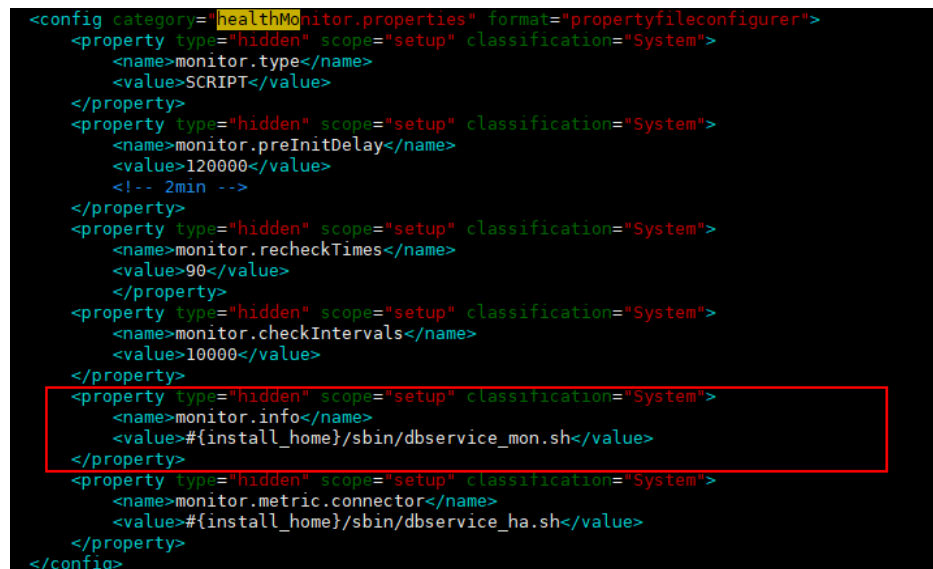
- If yes, no further action is required.
- If no, go to **Step 7**.

**Step 7** Log in to the active OMS node as user **root** and run the following command to view the **configurations.xml** file. In the preceding command, "Service name" is the service name queried in **Step 1**.

```
vi $BIGDATA_HOME/components/current/Service name/configurations.xml
```

Search for the keyword **healthMonitor.properties**, find the health check configuration item corresponding to the alarm reporting instance, and record the interface or script path specified by **monitor.info**, as shown in the following figure.

Check the logs recorded in the interface or script and rectify the fault.




```
<config category="healthMonitor.properties" format="propertyfileconfigurer">
  <property type="hidden" scope="setup" classification="System">
    <name>monitor.type</name>
    <value>SCRIPT</value>
  </property>
  <property type="hidden" scope="setup" classification="System">
    <name>monitor.preInitDelay</name>
    <value>120000</value>
    <!-- 2min -->
  </property>
  <property type="hidden" scope="setup" classification="System">
    <name>monitor.recheckTimes</name>
    <value>90</value>
  </property>
  <property type="hidden" scope="setup" classification="System">
    <name>monitor.checkIntervals</name>
    <value>10000</value>
  </property>
  <property type="hidden" scope="setup" classification="System">
    <name>monitor.info</name>
    <value>#install_home}/sbin/dbservice_mon.sh</value>
  </property>
  <property type="hidden" scope="setup" classification="System">
    <name>monitor.metric.connector</name>
    <value>#install_home}/sbin/dbservice_ha.sh</value>
  </property>
</config>
```

**Step 8** Wait for 5 minutes. In the alarm list, check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to **Step 9**.

**Check whether disk space is sufficient.**

- Step 9** On the FusionInsight Manager, check whether the alarm list contains **ALM-12017 Insufficient Disk Capacity**.
- If yes, go to **Step 10**.
  - If no, go to **Step 13**.
- Step 10** Rectify the fault by following the steps provided in **ALM-12017 Insufficient Disk Capacity**.
- Step 11** Wait for 5 minutes. In the alarm list, check whether **ALM-12017 Insufficient Disk Capacity** is cleared.
- If yes, go to **Step 12**.
  - If no, go to **Step 13**.
- Step 12** Wait for 5 minutes. In the alarm list, check whether the alarm is cleared.
- If yes, no further action is required.
  - If no, go to **Step 13**.
- Collect fault information.**
- Step 13** On the FusionInsight Manager, choose **O&M > Log > Download**.
- Step 14** According to the service name obtained in **Step 1**, select the component and **NodeAgent** from the **Service** and click **OK**.
- Step 15** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.
- Step 16** Contact the O&M personnel and send the collected log information.

----End

## Alarm Clearing

After the fault is rectified, the system automatically clears this alarm.

## Related Information

None

## 12.13.6 ALM-12010 Manager Heartbeat Interruption Between the Active and Standby Nodes

### Description

This alarm is generated when the active Mager does not receive the heartbeat signal from the standby Manager within 7 seconds.

This alarm is cleared when the active Manager receives heartbeat signals from the standby Manager.

## Attribute

Alarm ID	Alarm Severity	Auto Clear
12010	Major	Yes

## Parameters

Name	Meaning
Source	Specifies the cluster or system for which the alarm is generated.
ServiceName	Specifies the service for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.
HostName	Specifies the host for which the alarm is generated.

## Impact on the System


When the active Manager process is abnormal, the active/standby switchover cannot be performed, affecting basic O&M functions.

## Possible Causes

- The link between the active and standby Manager is abnormal.
- The node name configuration is incorrect.
- The port is disabled by the firewall.

## Procedure

**Check whether the network between the active and standby Manager server is normal.**

- Step 1** In the FusionInsight Manager portal, click **O&M > Alarm > Alarms**, click  in the row containing the alarm and view the IP address of the standby Manager (Peer Manager) server in the alarm details.
- Step 2** Log in to the active OMS node as user **root**.
- Step 3** Run the **ping *standby Manager heartbeat IP address*** command to check whether the standby Manager server is reachable.
  - If yes, go to [Step 6](#).
  - If no, go to [Step 4](#).
- Step 4** Contact the network administrator to check whether the network is faulty.



- If yes, go to [Step 5](#).
- If no, go to [Step 6](#).

**Step 5** Rectify the network fault and check whether the alarm is cleared from the alarm list.

- If yes, no further action is required.
- If no, go to [Step 6](#).

**Check whether the node name is correctly configured.**

**Step 6** Run the following command to go to the software installation directory of the active OMS node:

```
cd /opt
```

**Step 7** Run the following command to find the configuration file directory of the active and standby nodes.

```
find -name hacom_local.xml
```

**Step 8** Run the following command to go to the **workspace** directory:

```
cd${BIGDATA_HOME}/om-server/OMS/workspace0/ha/local/hacom/conf/
```

**Step 9** Run the **vim** command to open the **hacom\_local.xml** file. Check whether the local and peer nodes are correctly configured. The local node is configured as the active node, and the peer node is configured as the standby node.

- If yes, go to [Step 12](#).
- If no, go to [Step 10](#).

**Step 10** Modify the configuration of the active and standby nodes in the **hacom\_local.xml** file and press **Esc** to return to the command mode. Run the **:wq** command to save the modification and exit.

**Step 11** Check whether the alarm is cleared automatically.

- If yes, no further action is required.
- If no, go to [Step 12](#).

**Check whether the port is disabled by the firewall.**

**Step 12** Run the **lsof -i :20012** command to check whether the heartbeat ports of the active and standby nodes are enabled. If the command output is displayed, the ports are enabled. Otherwise, the ports are disabled by the firewall.

- If yes, go to [Step 13](#).
- If no, go to [Step 16](#).

**Step 13** Run the **iptables -P INPUT ACCEPT** command to avoid the server disconnection.

**Step 14** Run the following command to clear the firewall:

```
iptables -F
```

**Step 15** Check whether the alarm is cleared from the alarm list.


- If yes, no further action is required.
- If no, go to [Step 16](#).

**Collect fault information.**

**Step 16** On the FusionInsight Manager, choose **O&M > Log > Download**.

**Step 17** Select the following nodes from the **Service** and click **OK**:

- OmmServer
- Controller
- NodeAgent

**Step 18** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 19** Contact the O&M personnel and send the collected log information.

----End

### Alarm Clearing

After the fault is rectified, the system automatically clears this alarm.

### Related Information

None

## 12.13.7 ALM-12011 Manager Data Synchronization Exception Between the Active and Standby Nodes

### Description

The system checks data synchronization between the active and standby Manager nodes every 60 seconds. This alarm is generated when the standby Manager fails to synchronize files with the active Manager.

This alarm is cleared when the standby Manager synchronizes files with the active Manager.

### Attribute

Alarm ID	Alarm Severity	Auto Clear
12011	Critical	Yes

### Parameters

Name	Meaning
Source	Specifies the cluster or system for which the alarm is generated.

Name	Meaning
ServiceName	Specifies the service for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.
HostName	Specifies the host for which the alarm is generated.

## Impact on the System


The configuration file of the standby Manager is not updated. When an active/standby switchover occurs, the configuration file that fails to be synchronized may be lost. Manager and some components may not run properly.

## Possible Causes

- The link between the active and standby Managers is interrupted or The storage space of the `/srv/BigData/LocalBackup` directory is full.
- The synchronization file does not exist or the file permission is incorrect.

## Procedure

**Check whether the network between the active Manager server and the standby Manager server is normal.**

- Step 1** In the FusionInsight Manager portal, click **O&M > Alarm > Alarms**, click  in the row where the alarm is located and obtain the standby Manager server IP address (Peer Manager IP address) in the alarm details.
- Step 2** Log in to the active Manager server as user **root**.
- Step 3** Run the `ping standby Manager IP address` command to check whether the standby Manager server is reachable.
- If yes, go to **Step 6**.
  - If no, go to **Step 4**.
- Step 4** Contact the network administrator to check whether the network is faulty.
- If yes, go to **Step 5**.
  - If no, go to **Step 6**.
- Step 5** Rectify the network fault and check whether the alarm is cleared from the alarm list.
- If yes, no further action is required.
  - If no, go to **Step 6**.

**Check whether the storage space of the `/srv/BigData/LocalBackup` directory is full.**

- Step 6** Run the following command to check whether the storage space of the `/srv/BigData/LocalBackup` directory is full:

**df -hl /srv/BigData/LocalBackup**

- If yes, go to [Step 7](#).
- If no, go to [Step 10](#).

**Step 7** Run the following command to clear unnecessary backup files:

```
rm -rf Directory to be cleared
```

Example:

```
rm -rf /srv/BigData/LocalBackup/0/default-oms_20191211143443
```

**Step 8** On FusionInsight Manager, choose **O&M > Backup and Restoration > Backup Management**.

In the **Operation** column of the backup task to be performed, click **Configure** and change the value of **Maximum Number of Backup Copies** to reduce the number of backup file sets.

**Step 9** Wait about 1 minute and check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 10](#).

**Check whether the synchronization file exists and whether the file permission is normal.**

**Step 10** Run the following command to check whether the synchronization file exists.

```
find /srv/BigData/ -name "sed*"
```

```
find /opt -name "sed*"
```

- If yes, go to [Step 11](#).
- If no, go to [Step 12](#).

**Step 11** Run the following command to view the synchronization file information and permission obtained in [Step 10](#).

```
ll path of the file to be found
```

- If the size of the file is 0 and the permission column is -, the file is a junk file. Run the following command to delete it.

```
rm -rf files to be deleted
```

Wait for several minutes and check whether the alarm is cleared. If the alarm persists, go to [Step 12](#).

- If the file size is not 0, go to [Step 12](#).

**Step 12** View the log files generated when the alarm is generated.

1. Run the following command to switch to the HA run log file path.

```
cd /var/log/Bigdata/omm/oms/ha/runlog/
```

2. Decompress and view the log files generated when the alarm is generated.

For example, if the name of the file to be viewed is

**ha.log.2021-03-22\_12-00-07.gz**, run the following command:

```
gunzip ha.log.2021-03-22_12-00-07.gz
```

**vi** *ha.log.2021-03-22\_12-00-07*

Check whether error information is reported before and after the alarm generation time.

- If yes, rectify the fault based on the error information. Then go to [Step 13](#).

For example, if the following error information is displayed, the directory permission is insufficient. In this case, change the directory permission to be the same as that on the normal node.

```

2021-03-22 14:08:35.339 [10195489349] [0] INFO [add task(null) to list successful][HA][sync_module.c: SYNC_ActiveTask,1151][ha.bin,26572,35]
2021-03-22 14:08:35.339 [10195489349] [0] INFO [Start Task All Sync][HA][sync_core_inf.c:SYNC_StartTask,183][ha.bin,26572,35]
2021-03-22 14:08:35.339 [10195489349] [0] NOTICE [send sync task(alltask) to component successful][HA][sync_module.c: SYNC_SendSyncTask,832][ha.bin,26572,35]
2021-03-22 14:08:35.344 [10195489353] [0] INFO [open lstat failed:/opt/Bigdata/apache-tomcat-7.0.78/conf/security/tomcat_om.crt ]. Permission denied.][HA]
HA.c: CreateTravelFrame_Open,482][ha.bin,26572,41]
2021-03-22 14:08:35.344 [10195489353] [0] ERROR [Travel stack failed][HA][sync_f1[emgt.c: Create_TravelFrame,613][ha.bin,26572,41]
2021-03-22 14:08:35.344 [10195489353] [0] ERROR [mgcreatealistfailed][HA][sync_f1[emgt.c: SYNC_CreateFileList,855][ha.bin,26572,41]
2021-03-22 14:08:35.344 [10195489353] [0] ERROR [createfilelist failed][HA][sync_core.c: SYNC_Task_SendEnd,866][ha.bin,26572,41]
2021-03-22 14:08:35.344 [10195489353] [0] ERROR [[41][SendEnd][Task]Failed][HA][sync_core.c: SYNC_DbqMsgErr,202][ha.bin,26572,41]
2021-03-22 14:08:35.344 [10195489353] [0] ERROR [TaskEnd Failed][HA][sync_core.c: SYNC_Err_TaskEnd,2728][ha.bin,26572,41]
2021-03-22 14:08:35.344 [10195489353] [0] NOTICE [hasendAlarm info: id=1,category=0,cause=0,location=0,addinfo=0,lochose=(node=master[omf]) /locha=(192-168-

```

- If no, go to [Step 14](#).

**Step 13** Wait about 10 minute and check whether the alarm is cleared.


- If yes, no further action is required.
- If no, go to [Step 14](#).

**Collect fault information.**

**Step 14** On the FusionInsight Manager, choose **O&M > Log > Download**.

**Step 15** Select the following nodes from the **Service** and click **OK**:

- OmmServer
- Controller
- NodeAgent

**Step 16** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 17** Contact the O&M personnel and send the collected log information.

----End

## Alarm Clearing

After the fault is rectified, the system automatically clears this alarm.

## Related Information

None

## 12.13.8 ALM-12012 NTP Service Is Abnormal

### Alarm Description

The system checks whether the NTP service on a node synchronizes time with the NTP service on the active OMS node every 60 seconds. This alarm is generated when the NTP service fails to synchronize time for two consecutive times.

This alarm is generated when the time difference between the NTP service on a node and the NTP service on the active OMS node is greater than or equal to 20s

for two consecutive times. This alarm is cleared when the time difference is less than 20s.

## Alarm Attributes

Alarm ID	Alarm Severity	Auto Cleared
12012	Major	Yes

## Alarm Parameters

Parameter	Description
Source	Specifies the cluster or system for which the alarm was generated.
ServiceName	Specifies the service for which the alarm was generated.
RoleName	Specifies the role for which the alarm was generated.
HostName	Specifies the host for which the alarm was generated.

## Impact on the System

The time on the node is inconsistent with that on other nodes in the cluster. Therefore, some FusionInsight applications on the node may not run properly. If the time difference between the node and other Kerberos service instances keeps increasing, Kerberos authentication on the node may fail and service exceptions occur.

## Possible Causes

- The NTP service on the current node cannot start properly.
- The current node fails to synchronize time with the NTP service on the active OMS node.
- The key authenticated by the NTP service on the current node is inconsistent with that on the active OMS node.
- The time offset between the node and the NTP service on the active OMS node is large.

## Handling Procedure

**Check the NTP service mode of the node.**

- Step 1** Log in to the active management node as user **root**, run the **su - omm** command to switch to user **omm**, and run the following command to check the resource status on the active and standby nodes:


**sh \${BIGDATA\_HOME}/om-server/om/sbin/status-oms.sh**

- If "chrony" is displayed in the **ResName** column of the command output, go to [Step 2](#).
- If "ntp" is displayed in the **ResName** column, go to [Step 20](#).

 **NOTE**

If both "chrony" and "ntp" are displayed in the **ResName** column of the command output, the NTP service mode is being switched. Wait for 10 minutes and go to [Step 1](#) again. If both "chrony" and "ntp" persist, contact O&M personnel.

**Check whether the chrony service on the node is started properly.**

**Step 2** On FusionInsight Manager, choose **O&M > Alarm > Alarms**. On the page that is displayed, click  in the row containing the alarm, and view the name of the host for which the alarm is generated in **Location**.

**Step 3** Check whether the chronyd process is running on the node where the alarm is generated. Log in to the node for which the alarm is generated as user **root** and run the **ps -ef | grep chronyd | grep -v grep** command to check whether the command output contains the chronyd process.

- If yes, go to [Step 6](#).
- If no, go to [Step 4](#).

**Step 4** Start the NTP service.

**Step 5** After 10 minutes, check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 6](#).

**Check whether the current node can synchronize time properly with the chrony service on the active OMS node.**

**Step 6** Check whether the node can synchronize time with the NTP service on the active OMS node based on additional information of the alarm.

- If yes, go to [Step 7](#).
- If no, go to [Step 17](#).

**Step 7** Check whether the synchronization with the chrony service on the active OMS node is faulty.

Log in to the node for which the alarm is generated as user **root** and run the **chronyc sources** command.

In the command output, if there is an asterisk (\*) before the IP address of the chrony service on the active OMS node, the synchronization is normal. The command output is as follows:

```
MS Name/IP address      Stratum Poll Reach LastRx Last sample
=====
^* 10.10.10.162         10 10 377 626 +16us[ +15us] +/- 308us
```

In the command output, if there is no asterisk (\*) before the IP address of the NTP service on the active OMS node, and the value of **Reach** is **0**, the synchronization is abnormal.

MS Name/IP address	Stratum	Poll	Reach	LastRx	Last sample
^? 10.1.1.1	0	10	0	-	+0ns[ +0ns] +/- 0ns

- If yes, go to [Step 8](#).
- If no, go to [Step 38](#).

**Step 8** The chrony synchronization failure is typically caused by the system firewall. If the firewall can be disabled, disable it. If the firewall cannot be disabled, check the firewall configuration policy and ensure that UDP ports 123 and 323 are not disabled. (For details, see the firewall configuration policy of each system.)

**Step 9** Check whether the alarm is cleared 10 minutes later.

- If yes, no further action is required.
- If no, go to [Step 10](#).

**Step 10** Log in to the active OMS node as user **root** and run the following command to view the authentication code whose key index is **1M**:

In Red Hat Enterprise Linux, run the **cat \${BIGDATA\_HOME}/om-server/OMS/workspace/conf/chrony.keys** command.

**Step 11** Run the following command to check whether the key is the same as that queried in [Step 10](#):

In Red Hat Enterprise Linux, run the **diff \${BIGDATA\_HOME}/om-server/OMS/workspace/conf/chrony.keys /etc/chrony.keys** command.

 **NOTE**

If the keys are the same, no result is returned after the command is executed. For example:

```
host01:~ # cat ${BIGDATA_HOME}/om-server/OMS/workspace/conf/chrony.keys
1 M sdYbq;o^CzEAWo<U=Tw5
host01:~ # diff ${BIGDATA_HOME}/om-server/OMS/workspace/conf/chrony.keys /etc/chrony.keys
host01:~ #
```

- If yes, go to [Step 12](#).
- If no, go to [Step 38](#).

**Step 12** Run the **cat \${BIGDATA\_HOME}/om-server/om/packaged-distributables/ntpKeyFile** command to check whether the key is the same as that queried in [Step 10](#). (Compare the key with that of the authentication key index **1M** queried in [Step 10](#).)

- If yes, go to [Step 13](#).
- If no, go to [Step 15](#).

**Step 13** Log in to the faulty node as user **root** and run the **cat /etc/chrony.keys** command in Red Hat Enterprise Linux to check whether the key is the same as that queried in [Step 12](#) (compare it with that of the authentication key index **1M** for comparison).

- If yes, go to [Step 38](#).
- If no, go to [Step 14](#).

**Step 14** Run the **su - omm** command to switch to user **omm**, change the key of the authentication key index **1M** in **\${NODE\_AGENT\_HOME}/chrony.keys** to the key of **ntpKeyFile** in [Step 12](#), and go to [Step 16](#).



**Step 15** Run the following commands as user **root** or **omm** to change the NTP key of the active OMS node (change **ntp.keys** to **ntpkeys** in Red Hat Enterprise Linux):

```
cd ${BIGDATA_HOME}/om-server/OMS/workspace/conf
```

```
sed -i ``cat chrony.keys | grep -n '1 M'|awk -F ':' '{print $1}``d" chrony.keys
```

```
echo "1 M `cat ${BIGDATA_HOME}/om-server/om/packaged-distributables/  
ntpKeyFile`" >> chrony.keys
```

Check whether the key of the authentication key index **1M** in **chrony.keys** is the same as that of **ntpKeyFile**.

- If yes, go to [Step 16](#).
- If no, change the key of the authentication key index **1M** in **chrony.keys** to the key of **ntpKeyFile** and go to [Step 16](#).

**Step 16** After 5 minutes, run the **systemctl restart chronyd** command to restart the chrony service on the active OMS node. After 15 minutes, check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 38](#).

**Check whether the time deviation between the node and the chrony service on the active OMS node is large.**

**Step 17** Check whether the time deviation is large in additional information of the alarm.

- If yes, go to [Step 18](#).
- If no, go to [Step 38](#).

**Step 18** On the **Hosts** tab page, select the host for which the alarm is generated, and choose **More > Stop All Instances** to stop all the services on the node.

If the time on the alarm node is later than that on the chrony service of the active OMS node, adjust the time of the alarm node. After adjusting the time, choose **More > Start All Instances** to start the services on the node.

If the time on the alarm node is earlier than that on the chrony service of the active OMS node, wait until the time deviation is due and adjust the time of the alarm node. After adjusting the time, choose **More > Start All Instances** to start the services on the node.


 **NOTE**

If you do not wait, data loss may occur.

**Step 19** After 10 minutes, check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 38](#).

**Check whether the NTP service on the node is started properly.**

**Step 20** On FusionInsight Manager, choose **O&M > Alarm > Alarms**. On the page that is displayed, click  in the row containing the alarm, and view the name of the host for which the alarm is generated in **Location**.

- Step 21** Check whether the ntpd process is running on the node using the following method. Log in to the alarm node as user **root** and run the **ps -ef | grep ntpd | grep -v grep** command to check whether the command output contains the ntpd process.
- If yes, go to [Step 24](#).
  - If no, go to [Step 22](#).

**Step 22** Run the **service ntp start** command (or the **service ntpd start** command in Red Hat Enterprise Linux) to start the NTP service.

**Step 23** After 10 minutes, check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 24](#).

**Check whether the node can synchronize time properly with the NTP service on the active OMS node.**

**Step 24** Check whether the node can synchronize time with the NTP service on the active OMS node based on additional information of the alarm.

- If yes, go to [Step 25](#).
- If no, go to [Step 35](#).

**Step 25** Check whether the synchronization with the NTP service on the active OMS node is faulty.

Log in to the alarm node as user **root** and run the **ntpq -np** command.

If an asterisk (\*) exists before the IP address of the NTP service on the active OMS node in the command output, the synchronization is in normal state. The command output is as follows:

```
remote refid st t when poll reach delay offset jitter
=====
*10.10.10.162 .LOCL. 1 u 1 16 377 0.270 -1.562 0.014
```

If there is no asterisk (\*) before the IP address of the NTP service on the active OMS node, as shown in the following command output, and the value of **refid** is **.INIT.**, the synchronization is abnormal.

```
remote refid st t when poll reach delay offset jitter
=====
10.10.10.162 .INIT. 1 u 1 16 377 0.270 -1.562 0.014
```

- If yes, go to [Step 26](#).
- If no, go to [Step 38](#).

**Step 26** The NTP synchronization failure is typically caused by the system firewall. If the firewall can be disabled, run the **iptables -F** command to disable it. If the firewall cannot be disabled, run the **iptables -L** command to check the firewall configuration policy and ensure that the UDP port 123 is not disabled. (For details, see the firewall configuration policy of each system.)

**Step 27** After 10 minutes, check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 28](#).

**Step 28** Log in to the active OMS node as user **root** and run the following command to view the authentication key index **1M**:

In SUSE Linux, run the `cat ${BIGDATA_HOME}/om-server/OMS/workspace/conf/ntp.keys` command.

In Red Hat Enterprise Linux or EulerOS, run the `cat ${BIGDATA_HOME}/om-server/OMS/workspace/conf/ntpkeys` command.

**Step 29** Run the following command to check whether the key is the same as that queried in [Step 28](#):

In SUSE Linux, run the `diff ${BIGDATA_HOME}/om-server/OMS/workspace/conf/ntp.keys /etc/ntp.keys` command.

In Red Hat Enterprise Linux or EulerOS, run the `diff ${BIGDATA_HOME}/om-server/OMS/workspace/conf/ntpkeys /etc/ntp/ntpkeys` command.

#### NOTE

If the keys are the same, no result is returned after the command is executed. For example:

```
host01:~ # cat ${BIGDATA_HOME}/om-server/OMS/workspace/conf/ntp.keys
1 M sdYbq;o^CzEAWo<U=Tw5
host01:~ # diff ${BIGDATA_HOME}/om-server/OMS/workspace/conf/ntp.keys /etc/ntp.keys
host01:~ #
```

- If yes, go to [Step 30](#).
- If no, go to [Step 38](#).

**Step 30** Run the `cat ${BIGDATA_HOME}/om-server/om/packaged-distributables/ntpKeyFile` command to check whether the key is the same as that queried in [Step 28](#). (Compare the key with that of the authentication key index **1M** queried in [Step 28](#).)

- If yes, go to [Step 31](#).
- If no, go to [Step 33](#).

**Step 31** Log in to the faulty node as user **root** and run the `cat /etc/ntp.keys` command in SUSE Linux (or the `cat /etc/ntp/ntpkeys` command in Red Hat Enterprise Linux) to check whether the key is the same as the value queried in [Step 30](#) (use the key of the authentication key index **1M** for comparison).

- If yes, go to [Step 38](#).
- If no, go to [Step 32](#).

**Step 32** Run the `su - omm` command to switch to user **omm**, change the key of the authentication key index **1M** in `${NODE_AGENT_HOME}/ntp.keys` (`${NODE_AGENT_HOME}/ntpkeys` in Red Hat Enterprise Linux) to the key of `ntpKeyFile` in [Step 30](#), and go to [Step 34](#).

**Step 33** Run the following commands as user **root** or **omm** to change the NTP key of the active OMS node (change `ntp.keys` to `ntpkeys` in Red Hat Enterprise Linux):

```
cd ${BIGDATA_HOME}/om-server/OMS/workspace/conf
sed -i "`cat ntp.keys | grep -n '1 M'|awk -F ':' '{print $1}'`d" ntp.keys
echo "1 M `cat ${BIGDATA_HOME}/om-server/om/packaged-distributables/ntpKeyFile`" >>ntp.keys
```

Check whether the key of the authentication key index **1M** in `ntp.keys` is the same as that of `ntpKeyFile`.

- If yes, go to [Step 34](#).
- If no, change the key of the authentication key index **1M** in **ntp.keys** to the key of **ntpKeyFile** and go to [Step 34](#).

**Step 34** After 5 minutes, run the **service ntp restart** command to restart the NTP service on the active OMS node. After 15 minutes, check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 38](#).

**Check whether the time deviation between the node and the NTP service on the active OMS node is large.**

**Step 35** Check whether the time deviation is large in additional information of the alarm.

- If yes, go to [Step 36](#).
- If no, go to [Step 38](#).

**Step 36** On the **Hosts** tab page, select the host for which the alarm is generated, and choose **More > Stop All Instances** to stop all the services on the node.

If the time on the alarm node is later than that on the NTP service of the active OMS node, adjust the time of the alarm node. After adjusting the time, choose **More > Start All Instances** to start the services on the node.

If the time on the alarm node is earlier than that on the NTP service of the active OMS node, wait until the time deviation is due and adjust the time of the alarm node. After adjusting the time, choose **More > Start All Instances** to start the services on the node.

 **NOTE**

If you do not wait, data loss may occur.


**Step 37** After 10 minutes, check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 38](#).

**Collect fault information.**

**Step 38** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Log > Download**.

**Step 39** Expand the **Service** drop-down list, select **NodeAgent** and **OmmServer** for the target cluster, and click **OK**. Expand the **Hosts** dialog box and select the alarm node and the active OMS node.

**Step 40** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 30 minutes ahead of and after the alarm generation time respectively. Then, click **Download**.

**Step 41** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

None

### 12.13.9 ALM-12014 Partition Lost

#### Description

The system checks the partition status every 60 seconds. This alarm is generated when the system detects that a partition to which service directories are mounted is lost (because the device is removed or goes offline, or the partition is deleted). The system checks the partition status periodically.

#### Attribute

Alarm ID	Alarm Severity	Auto Clear
12014	Major	<ul style="list-style-type: none"><li>• Yes: MRS 3.3.0 and later versions</li><li>• No: Versions earlier than MRS 3.3.0</li></ul>

#### Parameters

Name	Meaning
Source	Specifies the cluster or system for which the alarm is generated.
ServiceName	Specifies the service for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.
HostName	Specifies the host for which the alarm is generated.
DirName	Specifies the directory for which the alarm is generated.
PartitionName	Specifies the device partition for which the alarm is generated.

#### Impact on the System


- Data loss: The device partition is lost and the data stored in the partition is lost.
- System breakdown: If the system disk is lost, the system deployed on the node cannot run properly. In some cases, the system may break down and cannot be started.

- Service failure: Read and write jobs on the lost device partition fail to run or run slowly.
- Service interruption: Customers may need time to restore data and systems, and services cannot be provided.
- Security risk: Important data may be stolen or disclosed, which severely affects customer services.

## Possible Causes

- The hard disk is removed.
- The hard disk is offline, or a bad sector exists on the hard disk.

## Procedure

- Step 1** On FusionInsight Manager, click **O&M > Alarm > Alarms**, and click  in the row where the alarm is located.
- Step 2** Obtain **HostName**, **PartitionName** and **DirName** from **Location**.
- Step 3** Check whether the disk of **PartitionName** on **HostName** is inserted to the correct server slot.
- If yes, go to [Step 4](#).
  - If no, go to [Step 5](#).
- Step 4** Contact hardware engineers to remove the faulty disk.
- Step 5** Log in to the **HostName** node where an alarm is reported and check whether there is a line containing **DirName** in the **/etc/fstab** file as user **root**.
- If yes, go to [Step 6](#).
  - If no, go to [Step 7](#).
- Step 6** Run the **vi /etc/fstab** command to edit the file and delete the line containing **DirName**.
- Step 7** Contact hardware engineers to insert a new disk. For details, see the hardware product document of the relevant model. If the faulty disk is in a RAID group, configure the RAID group. For details, see the configuration methods of the relevant RAID controller card.
- Step 8** Wait 20 to 30 minutes (The disk size determines the waiting time), and run the **mount** command to check whether the disk has been mounted to the **DirName** directory.
- If yes, go to [Step 9](#) for MRS 3.3.0 and later, MRS 3.1.0.0.10/3.1.5.0.3 and later patch versions. For clusters earlier than MRS 3.3.0, manually clear the alarm. No further action is required.
  - If no, go to [Step 10](#).
- Step 9** Wait about 2 minute and check whether the alarm is cleared.
- If yes, no further action is required.
  - If no, go to [Step 10](#).

**Collect fault information.**

- Step 10** On the FusionInsight Manager, choose **O&M > Log > Download**.
- Step 11** Select the **OmmServer** from the Services drop-down list and click **OK**.
- Step 12** Set Start Date for log collection to 10 minutes ahead of the alarm generation time and End Date to 10 minutes behind the alarm generation time and click **Download**.
- Step 13** Contact the O&M personnel and send the collected log information.

----End

## Alarm Clearing

MRS 3.3.0 and later, MRS 3.1.0.0.10/3.1.5.0.3 and later patch versions: After the fault is rectified, the system automatically clears this alarm.

Versions earlier than MRS 3.3.0: After the fault is rectified, the system does not automatically clear this alarm, and you need to manually clear the alarm.

## Related Information

None

## 12.13.10 ALM-12015 Partition Filesystem Readonly

### Description

The system checks the partition status every 60 seconds. This alarm is generated when the system detects that a partition to which service directories are mounted enters the read-only mode (due to a bad sector or a faulty file system). The system checks the partition status periodically.

This alarm is cleared when the system detects that the partition to which service directories are mounted exits from the read-only mode (because the file system is restored to read/write mode, the device is removed, or the device is formatted).

### Attribute

Alarm ID	Alarm Severity	Auto Clear
12015	Major	Yes

### Parameters

Name	Meaning
Source	Specifies the cluster or system for which the alarm is generated.
ServiceName	Specifies the service for which the alarm is generated.

Name	Meaning
RoleName	Specifies the role for which the alarm is generated.
HostName	Specifies the host for which the alarm is generated.
DirName	Specifies the directory for which the alarm is generated.
PartitionName	Specifies the device partition for which the alarm is generated.


## Impact on the System

- Service failure: If a job needs to modify the data on the read-only device partition, the job may fail to run.
- Latency: If some components need to synchronize data to the read-only device partition, data synchronization may fail or time out, causing service delay.

## Possible Causes

The hard disk is faulty, for example, a bad sector exists.

## Procedure

- Step 1** On FusionInsight Manager, choose **O&M > Alarm > Alarms**, click  in the row where the alarm is located.
- Step 2** Obtain **HostName** and **PartitionName** from **Location**. **HostName** is the node where the alarm is reported, and **PartitionName** is the partition of the faulty disk.
- Step 3** Contact hardware engineers to check whether the disk is faulty. If the disk is faulty, remove it from the server.
- Step 4** After the disk is removed, alarm **ALM-12014 Partition Lost** is reported. Handle the alarm. For details, see [ALM-12014 Partition Lost](#). After the alarm **ALM-12014 Partition Lost** is cleared, alarm **ALM-12015 Partition Filesystem Readonly** is automatically cleared.

----End

## Alarm Clearing

After the fault is rectified, the system automatically clears this alarm.

## Related Information

None



## 12.13.11 ALM-12016 CPU Usage Exceeds the Threshold

### Description

The system checks the CPU usage every 30 seconds and compares the actual CPU usage with the threshold. The CPU usage has a default threshold. This alarm is generated when the CPU usage exceeds the threshold for several times (configurable, 10 times by default) consecutively.

The alarm is cleared in the following two scenarios: The value of **Trigger Count** is 1 and the CPU usage is smaller than or equal to the threshold; the value of **Trigger Count** is greater than 1 and the CPU usage is smaller than or equal to 90% of the threshold.

### Attribute

Alarm ID	Alarm Severity	Auto Clear
12016	Major	Yes

### Parameters

Name	Meaning
Source	Specifies the cluster or system for which the alarm is generated.
ServiceName	Specifies the service for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.
HostName	Specifies the host for which the alarm is generated.
Trigger Condition	Specifies the threshold triggering the alarm. If the current indicator value exceeds this threshold, the alarm is generated.

### Impact on the System

- Latency: If the CPU usage of a host is too high, service processes may run slowly and services may be delayed.
- Service failure: If the host CPU usage is too high, service processing may slow down, time out, or fail. As a result, jobs may fail to run.

## Possible Causes

- The alarm threshold or alarm smoothing times are incorrect.
- CPU configuration cannot meet service requirements. The CPU usage reaches the upper limit. Or the service is in peak hours. As a result, the CPU usage reaches the upper limit in a short period of time.

## Procedure

**Check whether the alarm threshold or alarm Trigger Count are correct.**

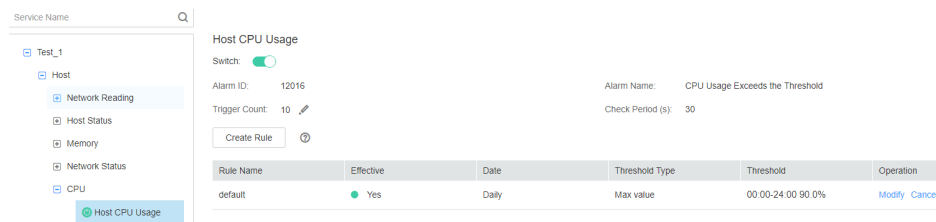
**Step 1** Change the alarm threshold and alarm **Trigger Count** based on CPU usage.

On FusionInsight Manager, choose **O&M > Alarm > Thresholds > Name of the desired cluster > Host > CPU > Host CPU Usage** and change the alarm smoothing times based on CPU usage, as shown in [Figure 12-22](#).

### NOTE

This option defines the alarm check phase. **Trigger Count** indicates the alarm check threshold. An alarm is generated when the number of check times exceeds the threshold.

**Figure 12-22** Setting alarm smoothing times



On **Host CPU Usage** page and click **Modify** in the **Operation** column to change the alarm threshold, as shown in [Figure 12-23](#).

**Figure 12-23** Setting an alarm threshold

Thresholds > **Modify Rule**

---

\* Rule Name:

\* Severity:

\* Threshold Type:  Max value  Min value

\* Date:  Daily  
 Weekly  
 Other


Thresholds:      Start and End Time      Threshold

-        %

**Step 2** After 2 minutes, check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 3](#).

**Check whether the CPU usage reaches the upper limit.**

**Step 3** In the alarm list on FusionInsight Manager, click  in the row where the alarm is located to view the alarm host address in the alarm details.

**Step 4** On the **Hosts** page, click the node on which the alarm is reported.

**Step 5** View the CPU usage for 5 minutes. If the CPU usage exceeds the threshold for multiple times, contact the system administrator to add more CPUs.

**Step 6** Check whether the current traffic is in peak hours. If the alarm is generated during peak hours, you are advised to expand the capacity of the node or contact the system administrator to add more CPUs.

**Step 7** Check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 8](#).

**Collect fault information.**

**Step 8** On the FusionInsight Manager in the active cluster, choose **O&M > Log > Download**.

**Step 9** Select **OmmServer** from the **Service** and click **OK**.

**Step 10** Set **Start Date** for log collection to 10 minutes ahead of the alarm generation time and **End Date** to 10 minutes behind the alarm generation time in **Time Range** and click **Download**.

**Step 11** Contact the O&M personnel and send the collected log information.

----End

## Alarm Clearing

After the fault is rectified, the system automatically clears this alarm.

## Related Information

None

## 12.13.12 ALM-12017 Insufficient Disk Capacity

### Description

The system checks the host disk usage of the system every 30 seconds and compares the actual disk usage with the threshold. The disk usage has a default threshold, this alarm is generated when the host disk usage exceeds the specified threshold.

When the **Trigger Count** is 1, this alarm is cleared when the usage of a host disk partition is less than or equal to the threshold. When the **Trigger Count** is greater than 1, this alarm is cleared when the usage of a host disk partition is less than or equal to 90% of the threshold.

### Attribute

Alarm ID	Alarm Severity	Auto Clear
12017	Major	Yes

### Parameters

Name	Meaning
Source	Specifies the cluster or system for which the alarm is generated.
ServiceName	Specifies the service for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.
HostName	Specifies the host for which the alarm is generated.
PartitionName	Specifies the device partition for which the alarm is generated.

Name	Meaning
Trigger Condition	Specifies the threshold triggering the alarm. If the current indicator value exceeds this threshold, the alarm is generated.

## Impact on the System

Service failure: If you need to modify or use data on the disk when the disk capacity is insufficient, the job may fail.

## Possible Causes

- The alarm threshold is incorrect.
- Disk configuration of the server cannot meet service requirements.

## Procedure

Check whether the alarm threshold is appropriate.

**Step 1** Log in to FusionInsight Manager, choose **O&M > Alarm > Thresholds > Name of the desired cluster > Host > Disk > Disk Usage** and check whether the threshold (configurable, 90% by default) is appropriate.

- If yes, go to **Step 2**.
- If no, go to **Step 4**.

**Step 2** Choose **O&M > Alarm > Thresholds > Name of the desired cluster > Host > Disk > Disk Usage** and click **Modify** in the **Operation** column to change the alarm threshold based on site requirements. As shown in **Figure 12-24**:

**Figure 12-24** Setting an alarm threshold

Thresholds > **Modify Rule**

---

\* Rule Name:

\* Severity:

\* Threshold Type:  Max value  Min value

\* Date:  Daily  
 Weekly  
 Other


Thresholds: Start and End Time      Threshold

-        %

**Step 3** After 2 minutes, check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 4](#).

**Check whether the disk usage reaches the upper limit.**

**Step 4** In the alarm list on FusionInsight Manager, click  in the row where the alarm is located to view the alarm host name and disk partition information in the alarm details.

**Step 5** Log in to the node where the alarm is generated as user **root**.

**Step 6** Run the `df -lmPT | awk '$2 != "iso9660" | grep '^/dev/' | awk '{"readlink -m "$1 | getline real }{$1=real; print $0}' | sort -u -k 1,1` command to check the system disk partition usage. Check whether the disk is mounted to the following directories based on the disk partition name obtained in [Step 4](#): `/`, `/opt`, `/tmp`, `/var`, `/var/log`, and `/srv/BigData`(can be customized).

- If yes, the disk is a system disk. Then go to [Step 10](#).
- If no, the disk is not a system disk. Then go to [Step 7](#).

**Step 7** Run the `df -lmPT | awk '$2 != "iso9660" | grep '^/dev/' | awk '{"readlink -m "$1 | getline real }{$1=real; print $0}' | sort -u -k 1,1` command to check the system disk partition usage. Determine the role of the disk based on the disk partition name obtained in [Step 4](#).

**Step 8** Check the disk service.

In MRS, check whether the disk service is HDFS, Yarn, Kafka, Supervisor.

- If yes, adjust the capacity. Then go to [Step 9](#).
- If no, go to [Step 12](#).

**Step 9** After 2 minutes, check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 12](#).

**Step 10** Run the `find / -xdev -size +500M -exec ls -l {} \;` command to check whether a file larger than 500 MB exists on the node and disk.

- If yes, go to [Step 11](#).
- If no, go to [Step 12](#).

**Step 11** Handle the large file and check whether the alarm is cleared 2 minutes later.

- If yes, no further action is required.
- If no, go to [Step 12](#).

**Step 12** Contact the system administrator to expand the disk capacity.


**Step 13** After 2 minutes, check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 14](#).

**Collect fault information.**

**Step 14** On FusionInsight Manager, choose **O&M > Log > Download**.

**Step 15** Select **OMS** from the **Service** and click **OK**.

**Step 16** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 17** Contact the O&M personnel and send the collected log information.

----End

## Alarm Clearing

After the fault is rectified, the system automatically clears this alarm.

## Related Information

None

## 12.13.13 ALM-12018 Memory Usage Exceeds the Threshold

### Description

The system checks the memory usage of the system every 30 seconds and compares the actual memory usage with the threshold. The memory usage has a default threshold, this alarm is generated when the value of the memory usage exceeds the threshold.

When the **Trigger Count** is 1, this alarm is cleared when the host memory usage is less than or equal to the threshold. When the **Trigger Count** is greater than 1, this alarm is cleared when the host memory usage is less than or equal to 90% of the threshold.

### Attribute

Alarm ID	Alarm Severity	Auto Clear
12018	Major	Yes

### Parameters

Name	Meaning
Source	Specifies the cluster or system for which the alarm is generated.
ServiceName	Specifies the service for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.

Name	Meaning
HostName	Specifies the host for which the alarm is generated.
Trigger Condition	Specifies the threshold triggering the alarm. If the current indicator value exceeds this threshold, the alarm is generated.

## Impact on the System


- Latency: If the host memory usage is too high, service processes may run slowly and services may be delayed.
- Service failure: If the host memory usage is too high, memory overflow may occur in service processes and jobs may fail.

## Possible Causes


Memory configuration cannot meet service requirements. The memory usage reaches the upper limit.

## Procedure

### Expand the system.

- Step 1** In the alarm list on FusionInsight Manager, click  in the row where the alarm is located to view the alarm host address in the alarm details.
- Step 2** Log in to the host where the alarm is generated as user **root**.
- Step 3** If the memory usage exceeds the threshold, perform memory capacity expansion.
- Step 4** Run the command **free -m | grep Mem): | awk '{printf("%s,", \$3 \* 100 / \$2)}'** to check the system memory usage.
- Step 5** Wait for 5 minutes, check whether the alarm is cleared.
  - If yes, no further action is required.
  - If no, go to [Step 6](#).

### Collect fault information.

- Step 6** On the FusionInsight Manager in the active cluster, choose **O&M > Log > Download**.
- Step 7** Select **OmmServer** from the **Service** and click **OK**.
- Step 8** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.
- Step 9** Contact the O&M personnel and send the collected log information.

----End



## Alarm Clearing

After the fault is rectified, the system automatically clears this alarm.

## Related Information

None

## 12.13.14 ALM-12027 Host PID Usage Exceeds the Threshold

### Description

The system checks the PID usage every 30 seconds and compares the actual PID usage with the default PID usage threshold. This alarm is generated when the system detects that the PID usage exceeds the threshold.

When the **Trigger Count** is 1, this alarm is cleared when the PID usage is less than or equal to the threshold. When the **Trigger Count** is greater than 1, this alarm is cleared when the PID usage is less than or equal to 90% of the threshold.

### Attribute

Alarm ID	Alarm Severity	Auto Clear
12027	Major	Yes

### Parameters

Name	Meaning
Source	Specifies the cluster or system for which the alarm is generated.
ServiceName	Specifies the service for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.
HostName	Specifies the host for which the alarm is generated.
Trigger Condition	Specifies the threshold triggering the alarm. If the current indicator value exceeds this threshold, the alarm is generated.

### Impact on the System


Service failure: If the PID usage of the host is too high, PIDs cannot be allocated to new service processes. As a result, jobs may fail to be executed.

## Possible Causes

Too many processes are running on the node. You need to increase the value of **pid\_max**.

## Procedure

**Increase the value of pid\_max.**

- Step 1** In the alarm list on FusionInsight Manager, click  in the row where the alarm is located to view the alarm host address in the alarm details.
- Step 2** Log in to the host where the alarm is generated as user **root**.
- Step 3** Run the **cat /proc/sys/kernel/pid\_max** command to check the value of **pid\_max**.
- Step 4** If the PID usage exceeds the threshold, edit the **/etc/sysctl.conf** file and increase the value of **kernel.pid\_max** to twice of the value of **pid\_max** queried in **Step 3**. If this parameter does not exist, add it to the end of the file.

For example, change the parameter to **kernel.pid\_max=65536** and run the following command to make the parameter take effect immediately:

```
sysctl -p
```


### NOTE

The maximum value of **kernel.pid\_max** is as follows:

- On 32-bit systems: 32768
- On 64-bit systems: 4194304 ( $2^{22}$ )

- Step 5** Wait for 5 minutes, and check whether the alarm is cleared.
- If yes, no further action is required.
  - If no, go to **Step 6**.

**Collect fault information.**

- Step 6** On the FusionInsight Manager home page of the active cluster, choose **O&M > Log > Download**.
- Step 7** Select all services from the **Service** and click **OK**.
- Step 8** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 30 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.
- Step 9** Contact the O&M personnel and send the collected log information.

----End

## Alarm Clearing

After the fault is rectified, the system automatically clears this alarm.

## Related Information

None

## 12.13.15 ALM-12028 Number of Processes in the D State and Z State on a Host Exceeds the Threshold

### Alarm Description

The system checks the number of processes in the D state and Z state of user **omm** on the host every 30 seconds and compares the actual number with the threshold. The number of processes in the D state and Z state on the host has a default threshold range. This alarm is generated when the number of processes exceeds the threshold.

This alarm is cleared when **Trigger Count** is **1** and the total number of processes in the D state and Z state of user **omm** on the host does not exceed the threshold. This alarm is cleared when **Trigger Count** is greater than **1** and the total number of processes in the D state and Z state of user **omm** on the host is less than or equal to 90% of the threshold.

#### NOTE

The function of checking the number of processes in the Z state on the host applies to MRS 3.2.0 or later.

### Alarm Attributes

Alarm ID	Alarm Severity	Auto Cleared
12028	Major	Yes

### Alarm Parameters

Parameter	Description
Source	Specifies the cluster or system for which the alarm was generated.
ServiceName	Specifies the service for which the alarm was generated.
RoleName	Specifies the role for which the alarm was generated.
HostName	Specifies the host for which the alarm was generated.
Trigger Condition	Specifies the threshold for triggering the alarm.

### Impact on the System

- Latency: New service processes cannot be created. Concurrent task processing may be slow and services may be delayed.


- Service failure: New service processes cannot be created, which may cause job failures.

## Possible Causes

The host responds slowly to I/O (disk I/O and network I/O) requests and some processes are in the D state and Z state.

## Handling Procedure

**Check the processes in the D state and Z state.**

**Step 1** In the alarm list on FusionInsight Manager, locate the row that contains the alarm, and click  to view the IP address of the host for which the alarm is generated.

**Step 2** Log in to the host for which the alarm is generated as user **root**. () Then run the **su - omm** command to switch to user **omm**.

**Step 3** Run the following command as user **omm** to view the PID of the process that is in the D state and Z state:

```
ps -elf | grep -v "\[thread_checkio\]" | awk 'NR!=1 {print $2, $3, $4}' | grep omm | awk -F ' ' '{print $1, $3}' | grep -E "Z|D" | awk '{print $2}'
```

**Step 4** Check whether the command output is empty.

- If yes, the service process is running properly. Then go to [Step 6](#).
- If no, go to [Step 5](#).

**Step 5** Switch to user **root** and run the **reboot** command to restart the host for which the alarm is generated. (Restarting a host is risky. Ensure that the service process is normal after the restart.)


**Step 6** Check whether the alarm is cleared 5 minutes later.

- If yes, no further action is required.
- If no, go to [Step 7](#).

**Collect the fault information.**

**Step 7** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Log > Download**.

**Step 8** Select **OMS** for **Service** and click **OK**.

**Step 9** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 1 hour ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 10** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

None

### 12.13.16 ALM-12033 Slow Disk Fault

#### Alarm Description

**For MRS 3.3.0 and its later versions:**

- For HDDs, the alarm is triggered when any of the following conditions is met:
  - By default, the system collects data every 3 seconds. The `svctm` latency reaches 1000 ms within 30 seconds in at least seven collection periods.
  - By default, the system collects data every 3 seconds. At least 50% of detected `svctm` take no less than 150 ms within 300 seconds.
- For SSDs, the alarm is triggered when any of the following conditions is met:
  - By default, the system collects data every 3 seconds. The `svctm` latency reaches 1000 ms within 30 seconds in at least seven collection periods.
  - By default, the system collects data every 3 seconds. At least 50% of detected `svctm` take no less than 20 ms within 300 seconds.

The collection period is 3 seconds, and the detection period is 30 or 300 seconds. This alarm is automatically cleared when neither of the preceding conditions is met for three consecutive detection periods (30 or 300 seconds).

**For versions earlier than MRS 3.3.0:**

- For HDDs, the alarm is triggered when any of the following conditions is met:
  - The system runs the `iostat` command every 3 seconds by default, and detects that the `svctm` value exceeds 1000 ms in at least seven consecutive periods within 30 seconds.
  - The system runs the `iostat` command every 3 seconds, and detects that more than 50% of I/Os take more than 150 ms within 300s.
- For SSDs, the alarm is triggered when any of the following conditions is met:
  - The system runs the `iostat` command every 3 seconds by default, and detects that the `svctm` value exceeds 1000 ms for at least 10 periods within 30 seconds.
  - The system runs the `iostat` command every 3 seconds by default, and detects that more than 60% of I/Os take more than 20 ms within 300s.

This alarm is automatically cleared when the preceding conditions have not been met for 15 minutes.

 **NOTE**

For details about how to obtain the `svctm` value, see [Related Information](#).

## Alarm Attributes

Alarm ID	Alarm Severity	Auto Cleared
12033	<ul style="list-style-type: none"><li>• Minor: MRS 3.3.0 and its later versions</li><li>• Major: versions earlier than MRS 3.3.0</li></ul>	Yes

## Alarm Parameters

Parameter	Description
Source	Specifies the cluster or system for which the alarm was generated.
ServiceName	Specifies the service for which the alarm was generated.
RoleName	Specifies the role for which the alarm was generated.
HostName	Specifies the host for which the alarm was generated.
DiskName	Specifies the disk for which the alarm was generated.

## Impact on the System

- The system I/O performance deteriorates, which means slow response and low throughput. For example, job submission is slow, page responds slowly, interface response times out, and the system is in error or even crash.
- System fault: Customer services may be interrupted. The system may break down and the key information stored on the faulty disk may be lost.

## Possible Causes

The disk is aged or has bad sectors.

## Handling Procedure

**Check the disk status.**

**Step 1** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Alarm > Alarms**.

**Step 2** View the detailed information about the alarm. Check the values of **HostName** and **DiskName** in the location information to obtain the information about the faulty disk for which the alarm is generated.

- Step 3** Check whether the node for which the alarm is generated is in a virtualization environment.
- If yes, go to [Step 4](#).
  - If no, go to [Step 7](#).
- Step 4** Check whether the storage performance provided by the virtualization environment meets the hardware requirements. Then, go to [Step 5](#).
- Step 5** Log in to the alarm node as user **root**, run the **df -h** command, and check whether the command output contains the value of the **DiskName** field.
- If yes, go to [Step 7](#).
  - If no, go to [Step 6](#).
- Step 6** Run the **lsblk** command to check whether the mapping between the value of **DiskName** and the disk has been created.

```
sda                8:0    0 27810G 0
├─sda1             8:1    0   509M 0 /boot
└─sda2             8:2    0 278.4G 0
   ├─system-opt (dm-0) 253:0   0   50G 0 /opt
   ├─system-root (dm-1) 253:1   0   50G 0 /
   ├─system-swap (dm-2) 253:2   0   50G 0
   └─system-var (dm-3) 253:3   0   50G 0 /var
```

- If yes, go to [Step 7](#).
  - If no, go to [Step 22](#).
- Step 7** Log in to the alarm node as user **root**, run the **lsscsi | grep "/dev/sd[x]"** command to view the disk information, and check whether RAID has been set up.

 **NOTE**

In the command, **/dev/sd[x]** indicates the disk name obtained in [Step 2](#).

Example:

```
lsscsi | grep "/dev/sda"
```

In the command output, if **ATA**, **SATA**, or **SAS** is displayed in the third line, the disk has not been organized into a RAID group. If other information is displayed, RAID has been set up.

- If yes, go to [Step 12](#).
- If no, go to [Step 8](#).

- Step 8** Run the **smartctl -i /dev/sd[x]** command to check whether the hardware supports the SMART tool.

Example:

```
smartctl -i /dev/sda
```

In the command output, if "SMART support is: Enabled" is displayed, the hardware supports SMART. If "Device does not support SMART" or other information is displayed, the hardware does not support SMART.

- If yes, go to [Step 9](#).
- If no, go to [Step 16](#).

**Step 9** Run the `smartctl -H --all /dev/sd[x]` command to check basic SMART information and determine whether the disk is working properly.

Example:

```
smartctl -H --all /dev/sda
```

Check the value of **SMART overall-health self-assessment test result** in the command output. If the value is **FAILED**, the disk is faulty and needs to be replaced. If the value is **PASSED**, check the value of **Reallocated\_Sector\_Ct** or **Elements in grown defect list**. If the value is greater than 100, the disk is faulty and needs to be replaced.

- If yes, go to [Step 10](#).
- If no, go to [Step 18](#).

**Step 10** Run the `smartctl -l error -H /dev/sd[x]` command to check the Glist of the disk and determine whether the disk is normal.

Example:

```
smartctl -l error -H /dev/sda
```

Check the **Command/Feature\_name** column in the command output. If **READ SECTOR(S)** or **WRITE SECTOR(S)** is displayed, the disk has bad sectors. If other errors occur, the disk circuit board is faulty. Both errors indicate that the disk is abnormal and needs to be replaced.

If "No Errors Logged" is displayed, no error log exists. You can trigger the disk SMART self-check.

- If yes, go to [Step 11](#).
- If no, go to [Step 18](#).

**Step 11** Run the `smartctl -t long /dev/sd[x]` command to trigger the disk SMART self-check. After the command is executed, the time when the self-check is to be completed is displayed. After the self-check is completed, repeat [Step 9](#) and [Step 10](#) to check whether the disk is working properly.

Example:

```
smartctl -t long /dev/sda
```

- If yes, go to [Step 17](#).
- If no, go to [Step 18](#).

**Step 12** Run the `smartctl -d [sat|scsi]+megaraid,[DID] -H --all /dev/sd[x]` command to check whether the hardware supports SMART.

 **NOTE**

- In the command, **[sat|scsi]** indicates the disk type. Both types need to be used.
- **[DID]** indicates the slot information. Slots 0 to 15 need to be used.

For example, run the following commands in sequence:

```
smartctl -d sat+megaraid,0 -H --all /dev/sda
```



```
smartctl -d sat+megaraid,1 -H --all /dev/sda
```

```
smartctl -d sat+megaraid,2 -H --all /dev/sda
```

...

Try the command combinations of different disk types and slot information. If "SMART support is: Enabled" is displayed in the command output, the disk supports SMART. Record the parameters of the disk type and slot information when a command is successfully executed. If "SMART support is: Enabled" is not displayed in the command output, the disk does not support SMART.

- If yes, go to [Step 13](#).
- If no, go to [Step 16](#).

**Step 13** Run the `smartctl -d [sat|scsi]+megaraid,[DID] -H --all /dev/sd[x]` command recorded in [Step 12](#) to check basic SMART information and determine whether the disk is normal.

Example:

```
smartctl -d sat+megaraid,2 -H --all /dev/sda
```

Check the value of **SMART overall-health self-assessment test result** in the command output. If the value is **FAILED**, the disk is faulty and needs to be replaced. If the value is **PASSED**, check the value of **Reallocated\_Sector\_Ct** or **Elements in grown defect list**. If the value is greater than 100, the disk is faulty and needs to be replaced.

- If yes, go to [Step 14](#).
- If no, go to [Step 18](#).

**Step 14** Run the `smartctl -d [sat|scsi]+megaraid,[DID] -l error -H /dev/sd[x]` command to check the Glist of the disk and determine whether the hard disk is working properly.

Example:

```
smartctl -d sat+megaraid,2 -l error -H /dev/sda
```

Check the **Command/Feature\_name** column in the command output. If **READ SECTOR(S)** or **WRITE SECTOR(S)** is displayed, the disk has bad sectors. If other errors occur, the disk circuit board is faulty. Both errors indicate that the disk is abnormal and needs to be replaced.

If "No Errors Logged" is displayed, no error log exists. You can trigger the disk SMART self-check.

- If yes, go to [Step 15](#).
- If no, go to [Step 18](#).

**Step 15** Run the `smartctl -d [sat|scsi]+megaraid,[DID] -t long /dev/sd[x]` command to trigger the disk SMART self-check. After the command is executed, the time when the self-check is to be completed is displayed. After the self-check is completed, repeat [Step 13](#) and [Step 14](#) to check whether the disk is working properly.

Example:

```
smartctl -d sat+megaraid,2 -t long /dev/sda
```

- If yes, go to [Step 17](#).
- If no, go to [Step 18](#).

**Step 16** If the configured RAID controller card does not support SMART, the disk does not support SMART. In this case, use the check tool provided by the corresponding RAID controller card vendor to rectify the fault. Then go to [Step 17](#).

For example, LSI is a MegaCLI tool.

**Step 17** On FusionInsight Manager, choose **O&M > Alarm > Alarms**, click **Clear** in the **Operation** column of the alarm, and check whether the alarm is reported on the same disk again.

If the alarm is reported for three times, replace the disk.

- If yes, go to [Step 18](#).
- If no, no further action is required.

**Replace the disk.**

**Step 18** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Alarm > Alarms**.

**Step 19** View the detailed information about the alarm. Check the values of **HostName** and **DiskName** in the location information to obtain the information about the faulty disk for which the alarm is reported.

**Step 20** Replace the disk.


**Step 21** Check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 22](#).

**Collect the fault information.**

**Step 22** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Log > Download**.

**Step 23** Select **OMS** for **Service** and click **OK**.

**Step 24** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 25** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

The **svctm** value can be obtained as follows:

- MRS 3.1.0:

Run the **iostat -x -t** command in the OS.

```

omm@node-master1hxyk ~]$ iostat -x -t
Linux 3.10.0-862.14.1.5.el7.x86_64 (node-master1hxyk) 11/11/2022 _x86_64_ (4 CPU)

11/11/2022 03:35:20 PM
avg-cpu:  %user   %nice %system %iowait  %steal   %idle
           27.66    0.00   15.66    0.63    0.00   56.06

Device:            rrqm/s   wrqm/s     r/s     w/s    kB/s    kB/s   avgrq-sz  avgqu-sz   await  r_await  w_await    svctm  butil
vda                 0.13    29.26    1.71    23.51   187.56   608.08    63.11     0.91    36.02   50.86   34.94    0.64   1.62
vdb                  0.00    14.45    0.08    27.34     1.35   301.81    22.12     0.08     2.81   26.57    2.74    0.53   1.45
    
```

- Versions later than MRS 3.1.0:  
 $svctm = (tot\_ticks\_new - tot\_ticks\_old) / (rd\_ios\_new + wr\_ios\_new - rd\_ios\_old - wr\_ios\_old)$
- Versions earlier than MRS 3.3.0: If  $rd\_ios\_new + wr\_ios\_new - rd\_ios\_old - wr\_ios\_old = 0$ , then  $svctm = 0$ .
- MRS 3.3.0 and its later versions:  
 When the detection period is 30 seconds, if  $rd\_ios\_new + wr\_ios\_new - rd\_ios\_old - wr\_ios\_old = 0$ , then  $svctm = 0$ .  
 When the detection period is 300 seconds and  $rd\_ios\_new + wr\_ios\_new - rd\_ios\_old - wr\_ios\_old = 0$ , if  $tot\_ticks\_new - tot\_ticks\_old = 0$ , then  $svctm = 0$ ; otherwise, the value of  $svctm$  is infinite.

The parameters can be obtained as follows:

The system runs the **cat /proc/diskstats** command every 3 seconds to collect data. For example:

```

omm@ ~]$ cat /proc/diskstats
253 0 vda 1101553 35446 83439787 3338546 28744856 48314024 1054257652 52667332 0 19569526 40342913 0 0 0 0
253 1 vda1 596976 25494 54533791 2565698 5446004 8749340 215777628 121114542 0 6475805 11339691 0 0 0 0
253 2 vda2 15 0 108 136 0 0 0 0 150 129 0 0 0 0
253 5 vda5 22373 1364 2525122 79502 4212374 4104759 161597984 8145606 0 3598808 6239095 0 0 0 0
253 6 vda6 11145 314 529002 85050 259201 70368 4412408 321454 0 189336 259725 0 0 0 0
253 7 vda7 157987 105 3477434 149542 6507077 1628968 140666992 14349866 0 1679035 11116587 0 0 0 0
253 8 vda8 312935 8169 22369722 458354 12179958 34360589 531802640 17724858 0 9060731 11385470 0 0 0 0
253 16 vdb 275920 21939 15977738 2171665 39472291 28236575 2653825040 482230505 0 30580346 465962048 0 0 0 0
253 17 vdb1 275439 21939 15948866 2171472 31290400 28236555 2653824832 481837775 0 30036724 465855080 0 0 0 0
7 0 loop0 356 0 17442 150 0 0 0 0 149 105 0 0 0 0

omm@ ~]$ cat /proc/diskstats
253 0 vda 1101553 35446 83439787 3338546 28747977 48319338 1054352084 52672715 0 19571460 40346640 0 0 0 0
253 1 vda1 596976 25494 54533791 2565698 5446015 8750402 215791076 12115169 0 6474429 11339985 0 0 0 0
253 2 vda2 15 0 108 136 0 0 0 0 150 129 0 0 0 0
253 5 vda5 22373 1364 2525122 79502 4212822 4105244 161614088 8146153 0 3599216 6239432 0 0 0 0
253 6 vda6 11145 314 529002 85050 259245 70433 4413368 321489 0 189389 259730 0 0 0 0
253 7 vda7 157987 105 3477434 149542 6507759 1629060 140677872 14351373 0 1679157 11117724 0 0 0 0
253 8 vda8 312935 8169 22369722 458354 12181277 34364199 531855680 17727525 0 9061647 11387424 0 0 0 0
253 16 vdb 275920 21939 15977738 2171665 39477604 28238831 2653881640 482234435 0 30581946 465964144 0 0 0 0
253 17 vdb1 275439 21939 15948866 2171472 31293358 28238811 2653881432 481841639 0 30038274 465857164 0 0 0 0
7 0 loop0 356 0 17442 150 0 0 0 0 149 105 0 0 0 0
    
```

In the two commands:

In the data collected for the first time, the number in the fourth column is the **rd\_ios\_old** value, the number in the eighth column is the **wr\_ios\_old** value, and the number in the thirteenth column is the **tot\_ticks\_old** value.

In the data collected for the second time, the number in the fourth column is the **rd\_ios\_new** value, the number in the eighth column is the **wr\_ios\_new** value, and the number in the thirteenth column is the **tot\_ticks\_new** value.

In this case, the value of **svctm** is as follows:

$$(19571460 - 19569526) / (1101553 + 28747977 - 1101553 - 28744856) = 0.6197$$

## 12.13.17 ALM-12034 Periodical Backup Failure

### Description

The system executes the periodic backup task every 60 minutes. This alarm is generated when a periodical backup task fails to be executed. This alarm is cleared when the next backup task is executed successfully.

### Attribute

Alarm ID	Alarm Severity	Auto Clear
12034	Major	Yes

### Parameters

Name	Meaning
Source	Specifies the cluster or system for which the alarm is generated.
ServiceName	Specifies the service for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.
HostName	Specifies the host for which the alarm is generated.
TaskName	Specifies the task.

### Impact on the System

The periodic backup task failed, resulting in no available backup packages during the time period when the backup failed. When a system exception occurs and you need to use the backup package to restore data, no backup package is available during the failure period. As a result, data during the failure period cannot be restored.



### Possible Causes


The alarm cause depends on the task details. Handle the alarm according to the logs and alarm details.

### Procedure

**Check whether the disk space is sufficient.**

**Step 1** In the FusionInsight Manager portal, click **O&M > Alarm > Alarms**.

- Step 2** In the alarm list, click  in the row where the alarm is located and obtain **TaskName** from **Location**.
- Step 3** Log in to the active node of the cluster as the **root** user and check the backup and restoration logs in `/var/log/Bigdata/controller/backup/`.
- ```
cd /var/log/Bigdata/controller/backup/
```
- `vi Log file name`
- Check whether the log file contains information similar to the following:
- ```
Upload backup files to *** file failed, error info: ***
```
- If yes, go to [Step 4](#).
  - If no, go to [Step 7](#).
- Step 4** On FusionInsight Manager, choose **O&M > Backup and Restoration > Backup Management**. Locate the backup task based on **TaskName**, click **Configure** in the **Operation** column, and check whether all configuration items are correctly configured.
- If yes, go to [Step 7](#).
  - If no, modify the configuration, save the modification, and go to [Step 5](#).
- Step 5** Choose **More > Back Up Now** to start the backup task and check whether the backup task is successfully executed.
- If yes, go to [Step 6](#).
  - If no, go to [Step 7](#).
- Step 6** After 2 minutes, check whether the alarm is cleared.
- If yes, no further action is required.
  - If no, go to [Step 7](#).
- Step 7** Choose **More > View History** in the **Operation** column. In the displayed dialog box view the task details.
- Step 8** In the displayed dialog box and click  to check whether the following message is displayed: Failed to backup xx due to insufficient disk space, move the data in the xx directory to other directories.
- If yes, go to [Step 9](#).
  - If no, go to [Step 16](#).
- Step 9** Choose **Backup Path > View** and obtain the **Backup Path**.
- Step 10** Log in to the node as user **root** and run the following command to check the node mounting details:
- ```
df -h
```
- Step 11** Check whether the available space of the node to which the backup path is mounted is less than 20 GB.
- If yes, go to [9](#).
  - If no, go to [Step 16](#).

- Step 12** Check whether there are many backup packages in the backup directory.
- If yes, go to [Step 13](#).
  - If no, go to [Step 16](#).
- Step 13** Enable the available space of the node to which the backup directory is mounted to be greater than 20 GB by moving backup packages out of the backup directory or delete the backup packages.
- Step 14** After the problem is resolved, perform the backup task again and check whether the backup task execution is successful.
- If yes, go to [Step 15](#).
  - If no, go to [Step 16](#).
- Step 15** After 2 minutes, check whether the alarm is cleared.
- If yes, no further action is required.
  - If no, go to [Step 16](#).
- Collect fault information.**
- Step 16** On the FusionInsight Manager portal, choose **O&M > Log > Download**.
- Step 17** Select **Controller** from the **Service** and click **OK**.
- Step 18** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.
- Step 19** Contact the O&M personnel and send the collected log information.
- End

## Alarm Clearing

After the fault is rectified, the system automatically clears this alarm.

## Related Information

None

## 12.13.18 ALM-12035 Unknown Data Status After Recovery Task Failure

### Description

After the recovery task fails, the system automatically rolls back every 60 minutes. If the rollback fails, data may be lost. If this occurs, an alarm is reported. This alarm is cleared when the next recovery task execution is successful.

## Attribute

| Alarm ID | Alarm Severity | Auto Clear |
|----------|----------------|------------|
| 12035    | Critical       | Yes        |

## Parameters

| Name        | Meaning   |
|-------------|---|
| Source      | Specifies the cluster or system for which the alarm is generated. |
| ServiceName | Specifies the service for which the alarm is generated.           |
| RoleName    | Specifies the role for which the alarm is generated.              |
| HostName    | Specifies the host for which the alarm is generated.              |
| TaskName    | Specifies the task.   |

## Impact on the System


After the recovery task fails, the system automatically rolls back. If the rollback fails, data may be lost or the data status may be unknown, which may affect services.

## Possible Causes

The alarm cause depends on the task details. Handle the alarm according to the logs and alarm details.

## Procedure

### Collect fault information.

- Step 1** In the FusionInsight Manager, choose **Cluster** > *Name of the desired cluster* > **Services**, and check whether the running status of the component meets the requirements. (The OMS and DBService must be in the normal state, and other components must be stopped.)
- If yes, go to [Step 9](#).
  - If no, go to [Step 2](#).
- Step 2** Restore the component status as required and start the recovery task again.
- Step 3** Log in to the FusionInsight Manager portal and click **O&M** > **Alarm** > **Alarms**.
- Step 4** In the alarm list, click  in the row where the alarm is located to obtain **TaskName** from **Location**.

**Step 5** Choose **O&M > Backup and Restoration > Restoration Management**.

**Step 6** Find the restoration task by **Task Name** and view the task details.

**Step 7** Perform the recovery task again and check whether the recovery task execution is successful.

- If yes, go to **8**.
- If no, go to **9**.


**Step 8** After 2 minutes, check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to **9**.

#### **Collect fault information.**

**Step 9** On the FusionInsight Manager portal, choose **O&M > Log > Download**.

**Step 10** Select **Controller** from the **Service** and click **OK**.

**Step 11** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 12** Contact the O&M personnel and send the collected log information.

----End

## **Alarm Clearing**

After the fault is rectified, the system automatically clears this alarm.

## **Related Information**

None

## **12.13.19 ALM-12037 NTP Server Abnormal**

### **Description**

The system checks the NTP server status every 60 seconds. This alarm is generated when the system detects that the NTP server is abnormal for 10 consecutive times.

This alarm is cleared when the NTP server recovers.

### **Attribute**

| <b>Alarm ID</b> | <b>Alarm Severity</b> | <b>Auto Clear</b> |
|-----------------|-----------------------|-------------------|
| 12037           | Major                 | Yes               |



## Parameters

| Name        | Meaning  |
|-------------|--|
| Source      | Specifies the cluster or system for which the alarm is generated.            |
| ServiceName | Specifies the service for which the alarm is generated.                      |
| RoleName    | Specifies the role for which the alarm is generated.                         |
| HostName    | Specifies the IP address of the NTP server for which the alarm is generated. |

## Impact on the System


- The NTP server configured on the active OMS node is abnormal. In this case, the active OMS node cannot synchronize time with the NTP server and a time offset may be generated in the cluster.
- If the time difference exceeds 5 minutes, the client outside the cluster fails to authenticate the client inside the cluster. As a result, the job may fail to run.

## Possible Causes

- The NTP server network is abnormal.
- The NTP server authentication fails.
- The NTP server time cannot be obtained.
- The time obtained from the NTP server is not continuously updated.

## Procedure

### Check the NTP server network.

- Step 1** On the FusionInsight Manager portal, click **O&M > Alarm > Alarms** and click  in the row where the alarm is located.
- Step 2** View the alarm additional information to check whether the NTP server fails to be pinged.
- If yes, go to [Step 3](#).
  - If no, go to [Step 4](#).
- Step 3** Contact the network administrator to check the network configuration and ensure that the network between the NTP server and the active OMS node is normal. Then, check whether the alarm is cleared.
- If yes, no further action is required.
  - If no, go to [Step 4](#).

### Check whether the NTP server authentication fails.

**Step 4** Log in to the active OMS node as user **root**.

**Step 5** Run the following command to check the status of the resources on the active and standby nodes:

```
su - omm
```

```
sh ${BIGDATA_HOME}/om-server/om/sbin/status-oms.sh
```

- If "chrony" is displayed in the **ResName** column of the command output, go to [Step 6](#).
- If "ntp" is displayed in the **ResName** column, go to [Step 7](#).

 **NOTE**

If both "chrony" and "ntp" are displayed in the **ResName** column of the command output, the NTP service mode is being switched. Wait for 10 minutes and perform [Step 5](#) again. If both "chrony" and "ntp" still exist in the **ResName** column, contact O&M personnel.

**Step 6** Run the command **chronyc sources** to check whether the NTP server authentication fails.

If the value of **Reach** for chrony is **0**, the connection or authentication fails.

- If yes, go to [Step 12](#).
- If no, go to [Step 8](#).

**Step 7** Run the command **ntpq -np** to check whether the NTP server authentication fails.

If **refid** of the NTP server is **.AUTH.**, the authentication fails.

- If yes, go to [Step 12](#).
- If no, go to [Step 8](#).

**Check whether the time can be obtained from the NTP server.**

**Step 8** View the alarm additional information to check whether the time can be obtained from the NTP server.

- If yes, go to [Step 9](#).
- If no, go to [Step 10](#).

**Step 9** Contact the provider of the NTP server to rectify the NTP server fault. After the NTP server is normal, check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 10](#).

**Check whether the time obtained from the NTP server is not continuously updated.**

**Step 10** View the alarm additional information to check whether the time obtained from the NTP server is not continuously updated.

- If yes, go to [Step 11](#).
- If no, go to [Step 12](#).


**Step 11** Contact the provider of the NTP server to rectify the NTP server fault. After the NTP server is normal, check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 12](#).

**Collect fault information.**

**Step 12** On the FusionInsight Manager, choose **O&M > Log > Download**.

**Step 13** Select **NodeAgent** and **OmmServer** from the **Service** and click **OK**.

**Step 14** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 30 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 15** Contact the O&M personnel and send the collected log information.

----End

## Alarm Clearing

After the fault is rectified, the system automatically clears this alarm.

## Related Information

None

# 12.13.20 ALM-12038 Monitoring Indicator Dumping Failure

## Description

After monitoring indicator dumping is configured on FusionInsight Manager, the system checks the monitoring indicator dumping result at the dumping interval (60 seconds by default). This alarm is generated when the dumping fails.

This alarm is cleared when dumping is successful.

## Attribute

| Alarm ID | Alarm Severity | Auto Clear |
|----------|----------------|------------|
| 12038    | Major          | Yes        |

## Parameters

| Name        | Meaning   |
|-------------|---|
| Source      | Specifies the cluster or system for which the alarm is generated. |
| ServiceName | Specifies the service for which the alarm is generated.           |
| RoleName    | Specifies the role for which the alarm is generated.              |

| Name     | Meaning  |
|----------|--|
| HostName | Specifies the host for which the alarm is generated. |

## Impact on the System

The upper-layer management system cannot obtain monitoring indicators from the FusionInsight Manager system.

## Possible Causes

- The server cannot be connected.
- The save path on the server cannot be accessed.
- The monitoring indicator file fails to be uploaded.

## Procedure

**Check whether the server connection is normal.**

- Step 1** Check whether the network between the FusionInsight Manager system and the server is normal.
- If yes, go to [Step 3](#).
  - If no, go to [Step 2](#).
- Step 2** Contact the network administrator to recover the network and check whether the alarm is cleared.
- If yes, no further action is required.
  - If no, go to [Step 3](#).
- Step 3** Choose **System > Interconnection > Upload Performance Data** and check whether the FTP username, password, port, dump mode, and public key configured on the upload performance data page are consistent with the configuration on the server.
- If yes, go to [Step 5](#).
  - If no, go to [Step 4](#).
- Step 4** Enter the correct configuration information, click **OK**, and check whether the alarm is cleared.
- If yes, no further action is required.
  - If no, go to [Step 5](#).

**Check the permission of the save path on the server is correct.**


- Step 5** Choose **System > Interconnection > Upload Performance Data** and check the configuration items **FTP Username**, **Save Path**, and **Dump Mode**.
- If the dump mode is FTP, go to [Step 6](#).
  - If the dump mode is SFTP, go to [Step 7](#).

- Step 6** Log in to the server in FTP mode. In the default path, check whether **FTP Username** has the read and write permission of the relative path **Save Path**.
- If yes, go to [Step 9](#).
  - If no, go to [Step 8](#).
- Step 7** Log in to the server in SFTP mode and check whether **FTP Username** has the read and write permission of the absolute path **Save Path**.
- If yes, go to [Step 9](#).
  - If no, go to [Step 8](#).
- Step 8** Add the read and write permission and check whether the alarm is cleared.
- If yes, no further action is required.
  - If no, go to [Step 9](#).

**Check whether the save path on the server has sufficient disk space.**

- Step 9** Log in to the server and check whether the save path has sufficient disk space.
- If yes, go to [Step 11](#).
  - If no, go to [Step 10](#).
- Step 10** Delete unnecessary files or go to the monitoring indicator dumping configuration page to change the save path. Then, check whether the save path has sufficient disk space.
- If yes, no further action is required.
  - If no, go to [Step 11](#).

**Collect fault information.**

- Step 11** On the FusionInsight Manager portal, choose **O&M > Log > Download**.
- Step 12** Select **OMS** from the **Service** and click **OK**.
- Step 13** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 1 hour ahead of and after the alarm generation time, respectively. Then, click **Download**.
- Step 14** Contact the O&M personnel and send the collected log information.

----End

## Alarm Clearing

After the fault is rectified, the system automatically clears this alarm.

## Related Information

None

## 12.13.21 ALM-12039 Active/Standby OMS Databases Not Synchronized

### Description

The system checks the data synchronization status between the active and standby OMS Databases every 10 seconds. This alarm is generated when the synchronization status cannot be queried for 30 consecutive times or when the synchronization status is abnormal.

This alarm is cleared when the data synchronization status becomes normal.

### Attribute

| Alarm ID | Alarm Severity | Auto Clear |
|----------|----------------|------------|
| 12039    | Critical       | Yes        |

### Parameters

| Name                | Meaning   |
|---------------------|---|
| Source              | Specifies the cluster or system for which the alarm is generated. |
| ServiceName         | Specifies the service for which the alarm is generated.           |
| RoleName            | Specifies the role for which the alarm is generated.              |
| HostName            | Specifies the host for which the alarm is generated.              |
| Local GaussDB HA IP | Specifies the HA IP address of the local GaussDB.                 |
| Peer GaussDB HA IP  | Specifies the HA IP address of the peer GaussDB.                  |
| SYNC_PERCENT        | Specifies the synchronization percentage.                         |

### Impact on the System


If the active/standby of the OMS database is not synchronized, data in the active database cannot be synchronized to the standby database. If the active instance is abnormal during the alarm reporting period, service data may be lost or data on the FusionInsight Manager may be abnormal.

## Possible Causes

- The network between the active and standby nodes is unstable.
- The standby OMS Database is abnormal.
- The standby node disk space is full.

## Procedure

**Check whether the network between the active and standby nodes is normal.**

**Step 1** Log in to FusionInsight Manager, click **O&M > Alarm > Alarms**, click  in the row where the alarm is located, and query the standby OMS Database IP address.

**Step 2** Log in to the active OMS Database node as user **root**.

**Step 3** Run the **ping Standby OMS Database heartbeat IP address** command to check whether the standby OMS Database node is reachable.

- If yes, go to [Step 6](#).
- If no, go to [Step 4](#).

**Step 4** Contact the network administrator to check whether the network is faulty.

- If yes, go to [Step 5](#).
- If no, go to [Step 6](#).

**Step 5** Rectify the network fault and check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 6](#).

**Check whether the standby OMS Database is normal.** (Skip this check for versions later than MRS 3.1.2.)

**Step 6** Log in to the standby OMS Database node as user **root**.

**Step 7** Run the **su - omm** command to switch to user **omm**.

**Step 8** Go to the **`\${BIGDATA\_HOME}/om-server/om/sbin/`** directory and run the **./status-oms.sh** command to check whether the OMS Database resource status of the standby DBService is normal. In the command output, check whether the following information is displayed in the row where **ResName** is **gaussDB**:

For example:

```
10_10_10_231 gaussDB Standby_normal Normal Active_standby
```

- If yes, go to [Step 9](#).
- If no, go to [Step 16](#).


**Check whether the standby node disk space is full.**

**Step 9** Log in to the standby OMS Database node as user **root**.

**Step 10** Run the **su - omm** command to switch to user **omm**.

**Step 11** Run the **echo `\${BIGDATA\_DATA\_HOME}/dbdata\_om`** command to obtain the OMS Database data directory.

**Step 12** Run the **df -h** command to view the system disk partition usage information.

- Step 13** Check whether the disk where the OMS Database data directory is mounted is full.
- If yes, go to [Step 14](#).
  - If no, go to [Step 16](#).
- Step 14** Expand the disk capacity.
- Step 15** After the disk capacity is expanded, wait 2 minutes and check whether the alarm is cleared.
- If yes, no further action is required.
  - If no, go to [Step 16](#).
- Collect fault information.**
- Step 16** On the FusionInsight Manager portal, choose **O&M > Log > Download**.
- Step 17** Select **OMMServer** from the **Service** and click **OK**.
- Step 18** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.
- Step 19** Contact the O&M personnel and send the collected log information.
- End

## Alarm Clearing

After the fault is rectified, the system automatically clears this alarm.

## Related Information

None

## 12.13.22 ALM-12040 Insufficient System Entropy

### Alarm Description

MRS 3.2.0 or later:

The system checks whether the rng-tools or haveged tool has been enabled and correctly configured every 5 minutes. If neither tool is configured, this alarm is generated. If either is configured, the system continues to check the entropy. If the entropy is less than 100 for five consecutive times, this alarm is generated.

This alarm is cleared when rng-tools or haveged has been installed and enabled on the target node and the entropy of the OS is greater than or equal to 100 in at least one of five entropy checks.

MRS 3.1.2 or earlier:

The system checks the entropy for five consecutive times at 00:00 every day. Specifically, the system checks whether rng-tools or haveged has been enabled and correctly configured. If neither is configured, the system continues to check the entropy. If the entropy is less than 100 for five consecutive times, this alarm is reported.



This alarm is cleared when the system detects that the true random number mode has been configured, the random number parameters have been configured in the pseudo-random number mode, or neither mode is configured but the entropy of the OS is greater than or equal to 100 in at least one of five entropy checks.

## Alarm Attributes

| Alarm ID | Alarm Severity | Auto Cleared |
|----------|----------------|--------------|
| 12040    | Major          | Yes          |

## Alarm Parameters

| Parameter   | Description  |
|-------------|--|
| Source      | Specifies the cluster or system for which the alarm was generated. |
| ServiceName | Specifies the service for which the alarm was generated.           |
| RoleName    | Specifies the role for which the alarm was generated.              |
| HostName    | Specifies the host for which the alarm was generated.              |

## Impact on the System

The entropy of the operating system of the node is insufficient. As a result, commands such as encryption and decryption are executed slowly on the node. As a result, the service processing performance of each instance deteriorates, and even service processes cannot be executed properly.

## Possible Causes

- rng-tools or haveged has not been installed or started.
- The entropy of the OS is smaller than 100 for multiple consecutive times.

## Handling Procedure

**Check whether haveged or rng-tools has been installed or started.**

- Step 1** Log in to FusionInsight Manager and choose **O&M > Alarm > Alarms**.
- Step 2** Check the value of **HostName** in the **Location** area to obtain the name of the host for which the alarm is generated.
- Step 3** Log in to the node for which the alarm is generated as user **root**.
- Step 4** Run the **/bin/rpm -qa | grep -w "haveged"** command to check the haveged installation status and check whether the command output is empty.

- If yes, go to [Step 6](#).
- If no, go to [Step 5](#).

**Step 5** Run the `/sbin/service haveged status |grep "running"` command and check the command output.

- If the command is executed successfully, haveged has been installed and configured correctly and is running properly. Go to [Step 8](#).
- If the command fails to execute, haveged is not running properly. Run the following command to manually restart haveged and go to [Step 9](#):

```
systemctl restart haveged.service
```

**Step 6** Run the `/bin/rpm -qa | grep -w "rng-tools"` command to check the rng-tools installation and check whether the command output is empty.

- If yes, contact the OS vendor to install and start haveged or rng-tools. Then go to [Step 9](#).
- If no, go to [Step 7](#).

**Step 7** Run the `ps -ef | grep -v "grep" | grep rngd | tr -d " " | grep "\-r/dev/urandom"` command and check the command output.

- If the command is executed successfully, rngd has been installed and configured correctly and is running properly. Go to [Step 8](#).
- If the command fails to execute, rngd is not running properly. Run the following command to manually restart rngd and go to [Step 9](#):

```
systemctl restart rngd.service
```

#### Check the entropy of the OS.

**Step 8** Manually check the entropy of the OS.

Log in to the target node as user **root** and run the `cat /proc/sys/kernel/random/entropy_avail` command to check whether the entropy of the OS meets cluster installation requirements (no less than 100).


- If yes, the entropy of the OS is not less than 100. Go to [Step 9](#).
- If no, the entropy of the OS is less than 100. Use either of the following methods and go to [Step 9](#).
  - Method 1: Use haveged (true random number mode). Contact the OS vendor to install and start haveged.
  - Method 2: Use rng-tools (pseudo-random number mode). Contact the OS vendor to install and start rng-tools and configure it based on the OS type.

**Step 9** Wait until the system to check the entropy at 00:00 on the following day and check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 10](#).

#### Collect fault information.

**Step 10** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Log > Download**.

- Step 11** Select **NodeAgent** for **Service** and click **OK**.
- Step 12** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.
- Step 13** Contact O&M personnel and provide the collected logs.
- End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## 12.13.23 ALM-12041 Incorrect Permission on Key Files

### Description

The system checks whether the permission, user, and user group information about critical directories or files is normal every 5 minutes. This alarm is generated when the information is abnormal.

This alarm is cleared when the information becomes normal.

### Attribute

| Alarm ID | Alarm Severity | Auto Clear |
|----------|----------------|------------|
| 12041    | Major          | Yes        |

### Parameters

| Name        | Meaning   |
|-------------|---|
| Source      | Specifies the cluster or system for which the alarm is generated. |
| ServiceName | Specifies the service name for which the alarm is generated.      |
| RoleName    | Specifies the role name for which the alarm is generated.         |
| HostName    | Specifies the object (host ID) for which the alarm is generated.  |
| PathName    | Specifies the path or name of the abnormal file.                  |

### Impact on the System

System functions are unavailable.

- If the permission on the okerberos and oldap key files is abnormal, authentication fails and jobs may fail.
- If the permission on the controller and pms key files is abnormal, the process may be faulty, which may affect the elastic scaling performance.
- If the permission on key Tomcat files is abnormal, the login and viewing functions of FusionInsight Manager are affected.

## Possible Causes

The file permission is abnormal or the file is lost due to a user manually modified information such as the file permission, user, and user group, or the system is powered off unexpectedly.

## Procedure

**Check whether the abnormal file exists and whether the permission on the abnormal file is correct.**

- Step 1** On the FusionInsight Manager portal, choose **O&M > Alarm > Alarms**.
- Step 2** Check the value of **HostName** to obtain the host name involved in this alarm. Check the value of **PathName** to obtain the path or name of the abnormal file.
- Step 3** Log in to the node for which the alarm is generated as user **root**.
- Step 4** Run the **ll *pathName*** command, where *pathName* indicates the name of the abnormal file to obtain the user, permission, and user group information about the file or directory.
- Step 5** Go to **`\${BIGDATA\_HOME}/om-agent/nodeagent/etc/agent/autocheck** directory. Then run the **vi keyfile** command and search for the name of the abnormal file and check the due permission of the file.

### NOTE

To ensure proper configuration synchronization between the active and standby OMS servers, files, directories, and files and sub-directories in the directories configured in **`\${SOMS\_RUN\_PATH}/workspace/ha/module/hasync/plugin/conf/filesync.xml** will also be monitored except files and directories in **keyfile**. User **omm** must have read and write permissions of files and read and execute permissions of directories.


- Step 6** Compare the real-world permission of the file with the due permission obtained in [Step 5](#) and correct the permission, user, and user group information for the file.
- Step 7** Wait a hour and check whether the alarm is cleared.
  - If yes, no further action is required.
  - If no, go to [Step 8](#).

 **NOTE**

If the disk partition where the cluster installation directory resides is used up, some temporary files will be generated in the program installation directory when running the **sed** command fails. Users do not have the read, write, and execute permissions of these temporary files. The system reports an alarm indicating that permissions of temporary files are abnormal if these files are within the monitoring range of the alarm. Perform the preceding alarm handling processes to clear the alarm. Alternatively, you can directly delete the temporary files after confirming that files with abnormal permissions are temporary. The temporary file generated after a **sed** command execution failure is similar to the following.

```
-rwx-----. 1 omm wheel 347 Jan 26 13:11 REALM_RESET_CONFIG
-rwx-----. 1 omm wheel 351 Jan 22 09:07 REALM_RESET_CONFIG_KRB
----- 1 omm wheel 0 Jan 26 13:15 sedbT8Cs4
-rwx-----. 1 omm wheel 7457 Jan 22 03:20 unlockuser.sh
```

**Collect fault information.**

- Step 8** On the FusionInsight Manager portal, choose **O&M > Log > Download**.
  - Step 9** Select **NodeAgent** from the **Service** and click **OK**.
  - Step 10** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.
  - Step 11** Contact the O&M personnel and send the collected log information.
- End

**Alarm Clearing**

After the fault is rectified, the system automatically clears this alarm.

**Related Information**

None

**12.13.24 ALM-12042 Incorrect Configuration of Key Files**

**Description**

The system checks whether critical configurations are correct every 5 minutes. This alarm is generated when the configurations are abnormal.

This alarm is cleared when the configurations become normal.

**Attribute**

| Alarm ID | Alarm Severity | Auto Clear |
|----------|----------------|------------|
| 12042    | Major          | Yes        |

## Parameters

| Name        | Meaning   |
|-------------|---|
| Source      | Specifies the cluster or system for which the alarm is generated. |
| ServiceName | Specifies the service name for which the alarm is generated.      |
| RoleName    | Specifies the role name for which the alarm is generated.         |
| HostName    | Specifies the object (host ID) for which the alarm is generated.  |
| PathName    | Specifies the path or name of the abnormal file.                  |

## Impact on the System

Functions related to the file are abnormal.

- If the permission on the okerberos and oldap key files is abnormal, authentication fails and jobs may fail.
- If the permission on the controller and pms key files is abnormal, the process may be faulty, which may affect the elastic scaling performance.
- If the permission on key Tomcat files is abnormal, the login and viewing functions of FusionInsight Manager are affected.

## Possible Causes

The file configuration is modified manually or the system is powered off unexpectedly.

## Procedure

### Check abnormal file configuration.

**Step 1** On the FusionInsight Manager portal, choose **O&M > Alarm > Alarms**.

**Step 2** Check the value of **HostName** to obtain the host name involved in this alarm. Check the value of **PathName** to obtain the path or name of the abnormal file.

**Step 3** Log in to the node for which the alarm is generated as user **root**.

**Step 4** View the `$BIGDATA_LOG_HOME/nodeagent/scriptlog/checkfileconfig.log` file and analyze the cause based on the error log. Locate the check standards of the file in the [Related Information](#) and manually check and modify the file based on the standards.

Run the `vi file name` command to enter the editing mode, and then press **Insert** to start editing.

After the modification is complete, press **Esc** to exit the editing mode and enter **:wq** to save the settings and exit.

For example:

```
vi /etc/ssh/sshd_config
```


**Step 5** Wait a hour and check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 6](#).

**Collect fault information.**

**Step 6** On the FusionInsight Manager portal, choose **O&M > Log > Download**.

**Step 7** Select **NodeAgent** from the **Service** and click **OK**.

**Step 8** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 9** Contact the O&M personnel and send the collected log information.

----End

## Alarm Clearing

After the fault is rectified, the system automatically clears this alarm.

## Related Information

- **Check standards of /etc/fstab**

Check whether the partitions configured in the **/etc/fstab** file can be found in **/proc/mounts**.

Check whether the swap partitions configured in **fstab** correspond to those in **/proc/swaps**.
- **Check the /etc/hosts configuration file.**

Run **cat /etc/hosts**. If any of the following situations occurs, the **/etc/hosts** configuration file is abnormal:

  - a. The **/etc/hosts** file does not exist.
  - b. The host name is not configured in the file.
  - c. The host name maps to multiple IP addresses in the file.
  - d. The IP address corresponding to the host name does not exist in the command output of the **ifconfig** command.
  - e. One IP address maps to multiple host names in the file.
- **Check standards of /etc/ssh/sshd\_config**

Run the **vi /etc/ssh/sshd\_config** command to check whether configuration items are configured as follows:

  - a. The value of **UseDNS** must be set to **no**.
  - b. The value of **MaxStartups** must be greater than or equal to 1000.

- c. At least one of the **PasswordAuthentication** and **ChallengeResponseAuthentication** parameters must be left blank or at least one of the parameters be set to **yes**.

## 12.13.25 ALM-12045 Read Packet Dropped Rate Exceeds the Threshold

### Alarm Description

The system checks the read packet dropped rate every 30 seconds. This alarm is generated when the read packet dropped rate exceeds the threshold (the default threshold is 0.5%) for multiple times (the default value is 5).

To change the threshold, choose **O&M > Alarm > Thresholds > Name of the desired cluster > Host > Network Reading > Read Packet Dropped Rate**.

This alarm is cleared when **Trigger Count** is 1 and the read packet dropped rate is less than or equal to the threshold. This alarm is cleared when **Trigger Count** is greater than 1 and the read packet dropped rate is less than or equal to 90% of the threshold.

The alarm detection is disabled by default. If you want to enable this function, check whether this function can be enabled based on Checking System Environments.

### Alarm Attributes

| Alarm ID | Alarm Severity | Auto Cleared |
|----------|----------------|--------------|
| 12045    | Major          | Yes          |

### Alarm Parameters

| Parameter         | Description  |
|-------------------|--|
| Source            | Specifies the cluster or system for which the alarm was generated. |
| ServiceName       | Specifies the service for which the alarm was generated.           |
| RoleName          | Specifies the role for which the alarm was generated.              |
| HostName          | Specifies the host for which the alarm was generated.              |
| PortName          | Specifies the network port for which the alarm was generated.      |
| Trigger Condition | Specifies the threshold for triggering the alarm.                  |



## Impact on the System


- **Latency:** When the read packet loss rate of the host network exceeds the threshold, request response is slowed down and services are delayed.
- **Service failure:** When the read packet loss rate of the host network exceeds the threshold, requests cannot be properly responded or times out, which may cause job running failures.

Risk warning: In SUSE kernel 3.0 or later or Red Hat 7.2, the system kernel modifies the mechanism for counting the number of dropped read packets. In this case, this alarm may be generated even if the network is running properly, but services are not affected. You are advised to check the system environment first.

## Possible Causes

- The NICs are bonded in active/standby mode.
- The alarm threshold is improperly configured.
- The network quality is poor.

## Handling Procedure

**Step 1** On FusionInsight Manager, choose **O&M > Alarm > Alarms**. On the page that is displayed, click  in the row containing the alarm, and view the name of the host for which the alarm is generated and the NIC name.

**Check whether the NICs are bonded in active/standby mode.**

**Step 2** Log in to the alarm node as user **omm** and run the **ls -l /proc/net/bonding** command to check whether the **/proc/net/bonding** directory exists on the node.

- If yes, the bond mode is configured for the node. Go to [Step 3](#).

```
# ls -l /proc/net/bonding/  
total 0  
-r--r--r-- 1 root root 0 Oct 11 17:35 bond0
```

- If no, the bond mode is not configured for the node. Go to [Step 5](#).

```
# ls -l /proc/net/bonding/  
ls: cannot access /proc/net/bonding/: No such file or directory
```

**Step 3** Run the **cat /proc/net/bonding/bond0** command to check whether the value of **Bonding Mode** in the configuration file is **fault-tolerance**.

### NOTE

In the command, **bond0** indicates the name of the bond configuration file. Use the file name obtained in [Step 2](#).

```
# cat /proc/net/bonding/bond0  
Ethernet Channel Bonding Driver: v3.7.1 (April 27, 2011)
```

```
Bonding Mode: fault-tolerance (active-backup)  
Primary Slave: eth1 (primary_reselect always)  
Currently Active Slave: eth1  
MII Status: up  
MII Polling Interval (ms): 100  
Up Delay (ms): 0  
Down Delay (ms): 0
```

```
Slave Interface: eth0  
MII Status: up  
Speed: 1000 Mbps  
Duplex: full
```

```
Link Failure Count: 1  
Slave queue ID: 0
```

```
Slave Interface: eth1  
MII Status: up  
Speed: 1000 Mbps  
Duplex: full  
Link Failure Count: 1  
Slave queue ID: 0
```

- If yes, the NICs are bonded in active/standby mode. Go to [Step 4](#).
- If no, go to [Step 5](#).

**Step 4** Check whether the NIC specified by **NetworkCardName** in the alarm is the standby NIC.

- If yes, the alarm of the standby NIC cannot be automatically cleared. Manually clear the alarm on the alarm management page. No further action is required.
- If no, go to [Step 5](#).

 **NOTE**

To determine the standby NIC, check the `/proc/net/bonding/bond0` configuration file. If the NIC name corresponding to **NetworkCardName** is **Slave Interface** but not **Currently Active Slave** (the current active NIC), the NIC is the standby one.

**Check whether the threshold is set properly.**

**Step 5** Log in to FusionInsight Manager, choose **O&M > Alarm > Thresholds > Name of the desired cluster > Host > Network Reading > Read Packet Dropped Rate**, and check whether the alarm threshold is configured properly. The default value is **0.5%**. You can adjust the threshold as needed.

- If yes, go to [Step 8](#).
- If no, go to [Step 6](#).

**Step 6** Choose **O&M > Alarm > Thresholds > Name of the desired cluster > Host > Network Reading > Read Packet Dropped Rate**. Click **Modify** in the **Operation** column to change the threshold. See [Figure 12-25](#).

**Figure 12-25** Configuring the alarm threshold

Thresholds > **Modify Rule**

---

\* Rule Name:

\* Severity:

\* Threshold Type:  Max value  Min value

\* Date:  Daily  
 Weekly  
 Other

Thresholds: Start and End Time      Threshold

-        %

**Step 7** After 5 minutes, check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to **Step 8**.

**Check whether the network connection is normal.**

**Step 8** Contact the network administrator to check whether the network is normal.

- If yes, rectify the fault and go to **Step 9**.
- If no, go to **Step 10**.

**Step 9** After 5 minutes, check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to **Step 10**.

**Collect the fault information.**

**Step 10** On FusionInsight Manager of the active cluster, choose **O&M**. In the navigation pane on the left, choose **Log > Download**.

**Step 11** Select **OMS** for **Service** and click **OK**.

**Step 12** Expand the **Hosts** dialog box and select the alarm node and the active OMS node.

**Step 13** Click in the upper right corner, and set **Start Date** and **End Date** for log collection to 30 minutes ahead of and after the alarm generation time respectively. Then, click **Download**.

**Step 14** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

None

### 12.13.26 ALM-12046 Write Packet Dropped Rate Exceeds the Threshold

#### Alarm Description

The system checks the write packet dropped rate every 30 seconds. This alarm is generated when the write packet dropped rate exceeds the threshold (the default threshold is 0.5%) for multiple times (the default value is 5).

To change the threshold, choose **O&M > Alarm > Thresholds > Name of the desired cluster > Host > Network Writing > Write Packet Dropped Rate**.

If **Trigger Count** is **1**, this alarm is cleared when the network write packet dropped rate is less than or equal to the threshold. If **Trigger Count** is greater than **1**, this alarm is cleared when the network write packet dropped rate is less than or equal to 90% of the threshold.

#### Alarm Attributes

| Alarm ID | Alarm Severity | Auto Cleared |
|----------|----------------|--------------|
| 12046    | Major          | Yes          |

#### Alarm Parameters

| Parameter         | Description  |
|-------------------|--|
| Source            | Specifies the cluster or system for which the alarm was generated. |
| ServiceName       | Specifies the service for which the alarm was generated.           |
| RoleName          | Specifies the role for which the alarm was generated.              |
| HostName          | Specifies the host for which the alarm was generated.              |
| Port Name         | Specifies the network port for which the alarm was generated.      |
| Trigger Condition | Specifies the threshold for triggering the alarm.                  |

## Impact on the System

- Latency: Requests are responded slowly and services are delayed.
- Service failure: Requests cannot be responded or time out. Jobs may fail to run.

## Possible Causes

- The alarm threshold is improperly configured.
- The network quality is poor.

## Handling Procedure

Check whether the threshold is set properly.

**Step 1** Log in to FusionInsight Manager, choose **O&M > Alarm > Thresholds > Name of the desired cluster > Host > Network Writing > Write Packet Dropped Rate**, and check whether the alarm threshold is configured properly. The default value is **0.5%**. You can adjust the threshold as needed.

- If yes, go to [Step 4](#).
- If no, go to [Step 2](#).

**Step 2** Choose **O&M > Alarm > Thresholds > Name of the desired cluster > Host > Network Writing > Write Packet Dropped Rate**. Click **Modify** in the **Operation** column to change the threshold.

See [Figure 12-26](#).

**Figure 12-26** Configuring the alarm threshold

Thresholds > Modify Rule

---

\* Rule Name:

\* Severity:

\* Threshold Type:  Max value  Min value

\* Date:  Daily  
 Weekly  
 Other

Thresholds: Start and End Time      Threshold

-        %

**Step 3** After 5 minutes, check whether the alarm is cleared.

- If yes, no further action is required.

- If no, go to [Step 4](#).

**Check whether the network connection is normal.**

**Step 4** Contact the network administrator to check whether the network is normal.

- If yes, rectify the fault and go to [Step 5](#).
- If no, go to [Step 6](#).

**Step 5** After 5 minutes, check whether the alarm is cleared.


- If yes, no further action is required.
- If no, go to [Step 6](#).

**Collect the fault information.**

**Step 6** On FusionInsight Manager of the active cluster, choose **O&M**. In the navigation pane on the left, choose **Log** > **Download**.

**Step 7** Select **OMS** for **Service** and click **OK**.

**Step 8** Expand the **Hosts** dialog box and select the alarm node and the active OMS node.

**Step 9** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 30 minutes ahead of and after the alarm generation time respectively. Then, click **Download**.

**Step 10** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

None

## 12.13.27 ALM-12047 Read Packet Error Rate Exceeds the Threshold

### Alarm Description

The system checks the read packet error rate every 30 seconds. This alarm is generated when the read packet error rate exceeds the threshold (the default threshold is **0.5%**) for multiple times (the default value is **5**).

To change the threshold, choose **O&M** > **Alarm** > **Thresholds** > *Name of the desired cluster* > **Host** > **Network Reading** > **Read Packet Error Rate**.

If **Trigger Count** is **1**, this alarm is cleared when the read packet error rate is less than or equal to the threshold. If **Trigger Count** is greater than **1**, this alarm is cleared when the read packet error rate is less than or equal to 90% of the threshold.

## Alarm Attributes

| Alarm ID | Alarm Severity | Auto Cleared |
|----------|----------------|--------------|
| 12047    | Major          | Yes          |

## Alarm Parameters

| Parameter         | Description  |
|-------------------|--|
| Source            | Specifies the cluster or system for which the alarm was generated. |
| ServiceName       | Specifies the service for which the alarm was generated.           |
| RoleName          | Specifies the role for which the alarm was generated.              |
| HostName          | Specifies the host for which the alarm was generated.              |
| Port Name         | Specifies the network port for which the alarm was generated.      |
| Trigger Condition | Specifies the threshold for triggering the alarm.                  |

## Impact on the System

- Latency: Requests are responded slowly and services are delayed.
- Service failure: Requests cannot be responded or time out. Jobs may fail to run.

## Possible Causes

- The alarm threshold is improperly configured.
- The network quality is poor.

## Handling Procedure

**Check whether the threshold is set properly.**

**Step 1** Log in to FusionInsight Manager, choose **O&M > Alarm > Thresholds > Name of the desired cluster > Host > Network Reading > Read Packet Error Rate**, and check whether the alarm threshold is configured properly. The default value is **0.5%**. You can adjust the threshold as needed.

- If yes, go to **Step 4**.
- If no, go to **Step 2**.

**Step 2** Choose **O&M > Alarm > Thresholds > Name of the desired cluster > Host > Network Reading > Read Packet Error Rate**. Click **Modify** in the **Operation** column to change the threshold.

See [Figure 12-27](#).

**Figure 12-27** Configuring the alarm threshold

Thresholds > **Modify Rule**

---


\* Rule Name:

\* Severity:

\* Threshold Type:  Max value  Min value

\* Date:  Daily  
 Weekly  
 Other

Thresholds:      Start and End Time      Threshold

-        % 

**Step 3** After 5 minutes, check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 4](#).

**Check whether the network connection is normal.**

**Step 4** Contact the network administrator to check whether the network is normal.

- If yes, rectify the fault and go to [Step 5](#).
- If no, go to [Step 6](#).

**Step 5** After 5 minutes, check whether the alarm is cleared.


- If yes, no further action is required.
- If no, go to [Step 6](#).

**Collect the fault information.**

**Step 6** On FusionInsight Manager of the active cluster, choose **O&M**. In the navigation pane on the left, choose **Log > Download**.

**Step 7** Select **OMS** for **Service** and click **OK**.

**Step 8** Expand the **Hosts** dialog box and select the alarm node and the active OMS node.

**Step 9** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 30 minutes ahead of and after the alarm generation time respectively. Then, click **Download**.



**Step 10** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

None

# 12.13.28 ALM-12048 Write Packet Error Rate Exceeds the Threshold

## Alarm Description

The system checks the write packet error rate every 30 seconds. This alarm is generated when the write packet error rate exceeds the threshold (the default threshold is **0.5%**) for multiple times (the default value is **5**).

To change the threshold, choose **O&M > Alarm > Thresholds > Name of the desired cluster > Host > Network Writing > Write Packet Error Rate**.

If **Trigger Count** is **1**, this alarm is cleared when the write packet error rate is less than or equal to the threshold. If **Trigger Count** is greater than **1**, this alarm is cleared when the write packet error rate is less than or equal to 90% of the threshold.

## Alarm Attributes

| Alarm ID | Alarm Severity | Auto Cleared |
|----------|----------------|--------------|
| 12048    | Major          | Yes          |

## Alarm Parameters

| Parameter   | Description  |
|-------------|--|
| Source      | Specifies the cluster or system for which the alarm was generated. |
| ServiceName | Specifies the service for which the alarm was generated.           |
| RoleName    | Specifies the role for which the alarm was generated.              |
| HostName    | Specifies the host for which the alarm was generated.              |

| Parameter         | Description   |
|-------------------|---|
| Port Name         | Specifies the network port for which the alarm was generated. |
| Trigger Condition | Specifies the threshold for triggering the alarm.             |

## Impact on the System

- Latency: Requests are responded slowly and services are delayed.
- Service failure: Requests cannot be responded or time out. Jobs may fail to run.

## Possible Causes

- The alarm threshold is improperly configured.
- The network quality is poor.

## Handling Procedure

**Check whether the threshold is set properly.**

**Step 1** Log in to FusionInsight Manager, choose **O&M > Alarm > Thresholds > *Name of the desired cluster* > Host > Network Writing > Write Packet Error Rate**, and check whether the alarm threshold is configured properly. The default value is **0.5%**. You can adjust the threshold as needed.

- If yes, go to [Step 4](#).
- If no, go to [Step 2](#).

**Step 2** Choose **O&M > Alarm > Thresholds > *Name of the desired cluster* > Host > Network Writing > Write Packet Error Rate**. Click **Modify** in the **Operation** column to change the threshold.

See [Figure 12-28](#).

**Figure 12-28** Configuring the alarm threshold

Thresholds > **Modify Rule**

---

\* Rule Name:

\* Severity:

\* Threshold Type:  Max value  Min value

\* Date:  Daily  
 Weekly  
 Other

Thresholds: Start and End Time Threshold

-   %

**Step 3** After 5 minutes, check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 4](#).

**Check whether the network connection is normal.**

**Step 4** Contact the network administrator to check whether the network is normal.

- If yes, rectify the fault and go to [Step 5](#).
- If no, go to [Step 6](#).

**Step 5** After 5 minutes, check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 6](#).

**Collect the fault information.**

**Step 6** On FusionInsight Manager of the active cluster, choose **O&M > Log > Download**.

**Step 7** Select **OMS** for **Service** and click **OK**.

**Step 8** Expand the **Hosts** dialog box and select the alarm node and the active OMS node.

**Step 9** Click in the upper right corner, and set **Start Date** and **End Date** for log collection to 30 minutes ahead of and after the alarm generation time respectively. Then, click **Download**.

**Step 10** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

None

### 12.13.29 ALM-12049 Network Read Throughput Rate Exceeds the Threshold

#### Description

The system checks the network read throughput rate every 30 seconds and compares the actual throughput rate with the threshold (the default threshold is 80%). This alarm is generated when the system detects that the network read throughput rate exceeds the threshold for several times (5 times by default) consecutively.

To change the threshold, choose **O&M > Alarm > Thresholds > Name of the desired cluster > Host > Network Reading > Read Throughput Rate**.

When the **Trigger Count** is 1, this alarm is cleared when the network read throughput rate is less than or equal to the threshold. When the **Trigger Count** is greater than 1, this alarm is cleared when the network read throughput rate is less than or equal to 90% of the threshold.

#### Attribute

| Alarm ID | Alarm Severity | Auto Clear |
|----------|----------------|------------|
| 12049    | Major          | Yes        |

#### Parameters

| Name              | Meaning  |
|-------------------|--|
| Source            | Specifies the cluster or system for which the alarm is generated.  |
| ServiceName       | Specifies the service for which the alarm is generated.  |
| RoleName          | Specifies the role for which the alarm is generated.   |
| HostName          | Specifies the host for which the alarm is generated.   |
| NetworkCardName   | Specifies the network port for which the alarm is generated.   |
| Trigger Condition | Specifies the threshold triggering the alarm. If the current indicator value exceeds this threshold, the alarm is generated. |

## Impact on the System

- Latency: When the host network read throughput exceeds the threshold, the request response slows down, causing service delay.
- Service failure: When the host network read throughput exceeds the threshold, requests cannot be properly responded or timed out, which may cause job execution failures.

## Possible Causes

- The alarm threshold is set improperly.
- The network port rate cannot meet the current service requirements.

## Procedure

Check whether the threshold is set properly.

**Step 1** On the FusionInsight Manager, choose **O&M > Alarm > Thresholds > Name of the desired cluster > Host > Network Reading > Read Throughput Rate** and check whether the alarm threshold is set properly. (By default, 80% is a proper value. However, users can configure the value as required.)

- If yes, go to [Step 2](#).
- If no, go to [Step 4](#).

**Step 2** Based on actual usage condition, choose **O&M > Alarm > Thresholds > Name of the desired cluster > Host > Network Reading > Read Throughput Rate** and click **Modify** in the **Operation** column to modify the alarm threshold.

For details, see [Figure 12-29](#).

**Figure 12-29** Setting alarm thresholds

Thresholds > **Modify Rule**

---

\* Rule Name:

\* Severity:

\* Threshold Type:  Max value  Min value

\* Date:  Daily  
 Weekly  
 Other


Thresholds: Start and End Time Threshold

-   %

**Step 3** Wait for 5 minutes, and check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 4](#).

**Check whether the network port rate can meet the service requirements.**

**Step 4** On FusionInsight Manager, click  in the row where the alarm is located in the real-time alarm list and obtain the IP address of the host and the network port name for which the alarm is generated.

**Step 5** Log in to the host for which the alarm is generated as user **root**.

**Step 6** Run the **ethtool network port name** command to check the maximum speed of the current network port.

 **NOTE**

In the VM environment, you cannot run a command to query the network port rate. It is recommended that you contact the system administrator to confirm whether the network port rate meets the requirements.

**Step 7** If the network read throughput rate exceeds the threshold, contact the system administrator to increase the network port rate.

**Step 8** Check whether the alarm is cleared.


- If yes, no further action is required.
- If no, go to [Step 9](#).

**Collect fault information.**

**Step 9** On the FusionInsight Manager home page of the active cluster, choose **O&M > Log > Download**.

**Step 10** Select **OMS** from the **Service** and click **OK**.

**Step 11** Set **Host** to the node for which the alarm is generated and the active OMS node.

**Step 12** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 30 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 13** Contact the O&M personnel and send the collected log information.

----End

## Alarm Clearing

After the fault is rectified, the system automatically clears this alarm.

## Related Information

None

## 12.13.30 ALM-12050 Network Write Throughput Rate Exceeds the Threshold

### Description

The system checks the network write throughput rate every 30 seconds and compares the actual throughput rate with the threshold (the default threshold is 80%). This alarm is generated when the system detects that the network write throughput rate exceeds the threshold for several times (5 times by default) consecutively.

To change the threshold, choose **O&M > Alarm > Thresholds > Name of the desired cluster > Host > Network Writing > Write Throughput Rate**.

When the **Trigger Count** is 1, this alarm is cleared when the network write throughput rate is less than or equal to the threshold. When the **Trigger Count** is greater than 1, this alarm is cleared when the network write throughput rate is less than or equal to 90% of the threshold.

### Attribute

| Alarm ID | Alarm Severity | Auto Clear |
|----------|----------------|------------|
| 12050    | Major          | Yes        |

### Parameters

| Name              | Meaning  |
|-------------------|--|
| Source            | Specifies the cluster or system for which the alarm is generated.  |
| ServiceName       | Specifies the service for which the alarm is generated.  |
| RoleName          | Specifies the role for which the alarm is generated.   |
| HostName          | Specifies the host for which the alarm is generated.   |
| NetworkCardName   | Specifies the network port for which the alarm is generated.   |
| Trigger Condition | Specifies the threshold triggering the alarm. If the current indicator value exceeds this threshold, the alarm is generated. |

## Impact on the System

- Latency: When the host network write throughput exceeds the threshold, the request response is slowed down and services are delayed.
- Service failure: When the host network write throughput exceeds the threshold, requests cannot be responded or times out, which may cause job running failures.

## Possible Causes

- The alarm threshold is set improperly.
- The network port rate cannot meet the current service requirements.

## Procedure

Check whether the threshold is set properly.

**Step 1** On the FusionInsight Manager, choose **O&M > Alarm > Thresholds > Name of the desired cluster > Host > Network Writing > Write Throughput Rate** and check whether the alarm threshold is set properly. (By default, 80% is a proper value. However, users can configure the value as required.)

- If yes, go to [Step 4](#).
- If no, go to [Step 2](#).

**Step 2** Based on actual usage condition, choose **O&M > Alarm > Thresholds > Name of the desired cluster > Host > Network Writing > Write Throughput Rate** and click **Modify** in the **Operation** column to modify the alarm threshold.

For details, see [Figure 12-30](#).

**Figure 12-30** Setting alarm thresholds

Thresholds > **Modify Rule**

---

\* Rule Name:

\* Severity:

\* Threshold Type:  Max value  Min value

\* Date:  Daily  
 Weekly  
 Other

Thresholds: Start and End Time Threshold


-   %



**Step 3** Wait for 5 minutes, and check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 4](#).

**Check whether the network port rate can meet the service requirements.**

**Step 4** On FusionInsight Manager, click  in the row where the alarm is located in the real-time alarm list and obtain the IP address of the host and the network port name for which the alarm is generated.

**Step 5** Log in to the host for which the alarm is generated as user **root**.

**Step 6** Run the `ethtool network port name` command to check the maximum speed of the current network port.

 **NOTE**

In the VM environment, you cannot run a command to query the network port rate. It is recommended that you contact the system administrator to confirm whether the network port rate meets the requirements.

**Step 7** If the network write throughput rate exceeds the threshold, contact the system administrator to increase the network port rate.

**Step 8** Check whether the alarm is cleared.


- If yes, no further action is required.
- If no, go to [Step 9](#).

**Collect fault information.**

**Step 9** On the FusionInsight Manager home page of the active cluster, choose **O&M > Log > Download**.

**Step 10** Select **OMS** from the **Service** and click **OK**.

**Step 11** Set **Host** to the node for which the alarm is generated and the active OMS node.

**Step 12** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 30 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 13** Contact the O&M personnel and send the collected log information.

----End

## Alarm Clearing

After the fault is rectified, the system automatically clears this alarm.

## Related Information

None

## 12.13.31 ALM-12051 Disk Inode Usage Exceeds the Threshold

### Description

The system checks the disk Inode usage every 30 seconds and compares the actual Inode usage with the threshold (the default threshold is 80%). This alarm is generated when the Inode usage exceeds the threshold for several times (5 times by default) consecutively.

To change the threshold, choose **O&M > Alarm > Thresholds > Name of the desired cluster > Host > Disk > Disk Inode Usage**.

When the **Trigger Count** is 1, this alarm is cleared when the disk Inode usage is less than or equal to the threshold. When the **Trigger Count** is greater than 1, this alarm is cleared when the disk Inode usage is less than or equal to 90% of the threshold.

### Attribute

| Alarm ID | Alarm Severity | Auto Clear |
|----------|----------------|------------|
| 12051    | Major          | Yes        |

### Parameters

| Name              | Meaning  |
|-------------------|--|
| Source            | Specifies the cluster or system for which the alarm is generated.  |
| ServiceName       | Specifies the service for which the alarm is generated.  |
| RoleName          | Specifies the role for which the alarm is generated.   |
| HostName          | Specifies the host for which the alarm is generated.   |
| PartitionName     | Specifies the disk partition for which the alarm is generated.   |
| Trigger Condition | Specifies the threshold triggering the alarm. If the current indicator value exceeds this threshold, the alarm is generated. |

### Impact on the System


Service failure: If you need to modify or use data on the disk when data cannot be written to the file system, the job may fail.

## Possible Causes

Massive small files are stored in the disk.

## Procedure

### Massive small files are stored in the disk.

**Step 1** On FusionInsight Manager, choose **O&M > Alarm > Alarms** and click  in the row where the alarm is located in the real-time alarm list and obtain the IP address of the host and the disk partition for which the alarm is generated.

**Step 2** Log in to the host for which the alarm is generated as user **root**.

**Step 3** Run the **df -i | grep -iE "partition name/FileSystem"** command to check the current disk Inode usage.

```
# df -i | grep -iE "xvda2/FileSystem"
Filesystem          Inodes  IUsed  IFree IUse% Mounted on
/dev/xvda2          2359296 207420 2151876   9% /
```

**Step 4** If the Inode usage exceeds the threshold, manually check small files stored in the disk partition and confirm whether these small files can be deleted.

#### NOTE

Run the **for i in /\*; do echo \$i; find \$i|wc -l; done** command to query the number of files in a partition. Replace **/\*** with the specified partition.

```
# for i in /srv/*; do echo $i; find $i|wc -l; done
/srv/BigData
4284
/srv/ftp
1
/srv/www
13
```

- If yes, run the **rm -rf Path of the file or folder** to be deleted command to delete the file or folder and go to [Step 5](#).

#### NOTE

Deleting a file or folder is a high-risk operation. Ensure that the file or folder is no longer required before performing this operation.

- If no, expand the capacity. Then, perform [Step 5](#).

**Step 5** Wait for 5 minutes, and check whether the alarm is cleared.


- If yes, no further action is required.
- If no, go to [Step 6](#).

### Collect fault information.

**Step 6** On the FusionInsight Manager home page of the active cluster, choose **O&M > Log > Download**.

**Step 7** Select **OMS** from the **Service** and click **OK**.

**Step 8** Set **Host** to the node for which the alarm is generated and the active OMS node.

**Step 9** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 30 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 10** Contact the O&M personnel and send the collected log information.

----End

## Alarm Clearing

After the fault is rectified, the system automatically clears this alarm.

## Related Information

None

## 12.13.32 ALM-12052 TCP Temporary Port Usage Exceeds the Threshold

### Description

The system checks the TCP temporary port usage every 30 seconds and compares the actual usage with the threshold (the default threshold is 80%). This alarm is generated when the TCP temporary port usage exceeds the threshold for several times (5 times by default) consecutively.

To change the threshold, choose **O&M > Alarm > Thresholds > Name of the desired cluster > Host > Network Status > TCP Ephemeral Port Usage**.

When the **Trigger Count** is 1, this alarm is cleared when the TCP temporary port usage is less than or equal to the threshold. When the **Trigger Count** is greater than 1, this alarm is cleared when the TCP temporary port usage is less than or equal to 90% of the threshold.

### Attribute

| Alarm ID | Alarm Severity | Auto Clear |
|----------|----------------|------------|
| 12052    | Major          | Yes        |

### Parameters

| Name        | Meaning   |
|-------------|---|
| Source      | Specifies the cluster or system for which the alarm is generated. |
| ServiceName | Specifies the service for which the alarm is generated.           |
| RoleName    | Specifies the role for which the alarm is generated.              |
| HostName    | Specifies the host for which the alarm is generated.              |

| Name              | Meaning  |
|-------------------|--|
| Trigger Condition | Specifies the threshold triggering the alarm. If the current indicator value exceeds this threshold, the alarm is generated. |

## Impact on the System


Services on the host cannot establish external connections, and therefore they are interrupted.

## Possible Causes

- The temporary port cannot meet the current service requirements.
- The system is abnormal.

## Procedure

### Expand the temporary port number range.

- Step 1** On FusionInsight Manager, click  in the row where the alarm is located in the real-time alarm list and obtain the IP address of the host for which the alarm is generated.
- Step 2** Log in to the host for which the alarm is generated as user **omm**.
- Step 3** Run the `cat /proc/sys/net/ipv4/ip_local_port_range |cut -f 1` command to obtain the value of the start port and run the `cat /proc/sys/net/ipv4/ip_local_port_range |cut -f 2` command to obtain the value of the end port. The total number of temporary ports is the value of the end port minus the value of the start port. If the total number of temporary ports is smaller than 28,232, the random port range of the OS is narrow. Contact the system administrator to increase the port range.
- Step 4** Run the `ss -ant 2>/dev/null | grep -v LISTEN | awk 'NR > 2 {print $4}' | awk -F':' '{print $NF}' | awk '$1 > "Value of the start port" {print $1}' | sort -u | wc -l` command to calculate the number of used temporary ports.
- Step 5** The formula for calculating the usage of the temporary ports is: Usage of the temporary ports = (Number of used temporary ports/Total number of temporary ports) x 100%. Check whether the temporary port usage exceeds the threshold.
- If yes, go to [Step 7](#).
  - If no, go to [Step 6](#).
- Step 6** Wait for 5 minutes, and check whether the alarm is cleared.
- If yes, no further action is required.
  - If no, go to [Step 7](#).

### Check whether the system environment is abnormal.

- Step 7** Run the following command to import the temporary file and view the frequently used ports in the **port\_result.txt** file:

**netstat -tnp|sort > \$BIGDATA\_HOME/tmp/port\_result.txt**

```
netstat -tnp|sort
Active Internet connections (w/o servers)

Proto Recv Send LocalAddress ForeignAddress State PID/ProgramName tcp 0 0 10-120-85-154:45433 10-120-85-154:9866 CLOSE_WAIT 94237/java
tcp 0 0 10-120-85-154:45434 10-120-85-154:9866 CLOSE_WAIT 94237/java
tcp 0 0 10-120-85-154:45435 10-120-85-154:9866 CLOSE_WAIT 94237/java
...
```

**Step 8** Run the following command to view the processes that occupy a large number of ports:

```
ps -ef |grep PID
```

**NOTE**

- PID is the processes ID queried in [Step 7](#).
- Run the following command to collect information about all processes and check the processes that occupy a large number of ports:

```
ps -ef > $BIGDATA_HOME/tmp/ps_result.txt
```

**Step 9** After obtaining the administrator's approval, clear the processes that occupy a large number of ports. Wait for 5 minutes, and check whether the alarm is cleared.


- If yes, no further action is required.
- If no, go to [Step 10](#).

**Collect fault information.**

**Step 10** On the FusionInsight Manager home page of the active cluster, choose **O&M > Log > Download**.

**Step 11** Select **OMS** from the **Service** and click **OK**.

**Step 12** Set **Host** to the node for which the alarm is generated and the active OMS node.

**Step 13** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 30 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 14** Contact the O&M personnel and send the collected log information and files **port\_result.txt** and **ps\_result.txt**. Then, delete the two residual temporary files from the environment.

----End

## Alarm Clearing

After the fault is rectified, the system automatically clears this alarm.

## Related Information

None

## 12.13.33 ALM-12053 Host File Handle Usage Exceeds the Threshold

### Description

The system checks the file handle usage every 30 seconds and compares the actual usage with the threshold (the default threshold is 80%). This alarm is generated when the host file handle usage exceeds the threshold for several times (5 times by default) consecutively.

To change the threshold, choose **O&M > Alarm > Thresholds > Name of the desired cluster > Host > Host Status > Host File Handle Usage**.

When the **Trigger Count** is 1, this alarm is cleared when the host file handle usage is less than or equal to the threshold. When the **Trigger Count** is greater than 1, this alarm is cleared when the host file handle usage is less than or equal to 90% of the threshold.

### Attribute

| Alarm ID | Alarm Severity | Auto Clear |
|----------|----------------|------------|
| 12053    | Major          | Yes        |

### Parameters

| Name              | Meaning  |
|-------------------|--|
| Source            | Specifies the cluster or system for which the alarm is generated.  |
| ServiceName       | Specifies the service for which the alarm is generated.  |
| RoleName          | Specifies the role for which the alarm is generated.   |
| HostName          | Specifies the host for which the alarm is generated.   |
| Trigger Condition | Specifies the threshold triggering the alarm. If the current indicator value exceeds this threshold, the alarm is generated. |

### Impact on the System


Service failure: When the host file handle usage exceeds the threshold, system applications cannot perform I/O operations such as file opening and network operations. As a result, the program is abnormal, which may cause job running failure.

## Possible Causes

- The application process is abnormal. For example, the opened file or socket is not closed.
- The number of file handles cannot meet the current service requirements.
- The system is abnormal.

## Procedure

### Check information about files opened in processes.

**Step 1** On FusionInsight Manager, click  in the row where the alarm is located in the real-time alarm list and obtain the IP address of the host for which the alarm is generated.

**Step 2** Log in to the host for which the alarm is generated as user **root**.

**Step 3** Run the following command to check the process that occupies excessive file handles.

```
for proc in /proc/[0-9]*; do if [ -d "$proc/fd" ]; then num_fds=$(ls -l "$proc/fd" | wc -l); pid=$(basename $proc); echo "$num_fds ${pid}" ; fi; done | sort -nr | more
```

**Step 4** Check whether the processes in which a large number of files are opened are normal. For example, check whether there are files or sockets not closed.


- If yes, go to [Step 5](#).
- If no, go to [Step 7](#).

**Step 5** Release the abnormal processes that occupy too many file handles.

**Step 6** Five minutes later, check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 7](#).

### Increase the number of file handles.

**Step 7** On FusionInsight Manager, click  in the row where the alarm is located in the real-time alarm list and obtain the IP address of the host for which the alarm is generated.

**Step 8** Log in to the host for which the alarm is generated as user **root**.

**Step 9** Contact the system administrator to increase the number of system file handles.

**Step 10** Run the `cat /proc/sys/fs/file-nr` command to view the used handles and the maximum number of file handles. The first value is the number of used handles, the third value is the maximum number. Please check whether the usage exceeds the threshold.

- If yes, go to [Step 9](#).
- If no, go to [Step 11](#).

```
# cat /proc/sys/fs/file-nr  
12704 0 640000
```

**Step 11** Wait for 5 minutes, and check whether the alarm is cleared.



- If yes, no further action is required.
- If no, go to [Step 12](#).

**Check whether the system environment is abnormal.**

**Step 12** Contact the system administrator to check whether the operating system is abnormal.

- If yes, go to [Step 13](#) to rectify the fault.
- If no, go to [Step 14](#).

**Step 13** Wait for 5 minutes, and check whether the alarm is cleared.


- If yes, no further action is required.
- If no, go to [Step 14](#).

**Collect fault information.**

**Step 14** On the FusionInsight Manager home page of the active cluster, choose **O&M > Log > Download**.

**Step 15** Select **OMS** from the **Service** and click **OK**.

**Step 16** Set **Host** to the node for which the alarm is generated and the active OMS node.

**Step 17** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 30 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 18** Contact the O&M personnel and send the collected log information.

----End

## Alarm Clearing

After the fault is rectified, the system automatically clears this alarm.

## Related Information

None

## 12.13.34 ALM-12054 Invalid Certificate File

### Alarm Description

The system checks whether the certificate file is invalid (has expired or is not valid yet) on 23:00 every day. This alarm is generated when the certificate file is invalid.

This alarm is cleared when a valid certificate is imported and the alarm detection mechanism is triggered on the next hour.

 **NOTE**

For MRS 3.2.0 or later, the certificate file is checked at the beginning of each hour.  
For versions earlier than MRS 3.2.0, the certificate file is checked on 23:00 every day.

## Alarm Attributes

| Alarm ID | Alarm Severity | Auto Cleared |
|----------|----------------|--------------|
| 12054    | Major          | Yes          |

## Alarm Parameters

| Parameter         | Description  |
|-------------------|--|
| Source            | Specifies the cluster or system for which the alarm was generated. |
| ServiceName       | Specifies the service for which the alarm was generated.           |
| RoleName          | Specifies the role for which the alarm was generated.              |
| HostName          | Specifies the host for which the alarm was generated.              |
| Trigger Condition | Specifies the threshold for triggering the alarm.                  |

## Impact on the System


The functions of the related modules cannot be used.

## Possible Causes

No certificate (CA certificate, HA root certificate, HA user certificate, Gaussdb root certificate, or Gaussdb user certificate) is imported to the system, the certificate fails to be imported, or the certificate file is invalid.

## Handling Procedure

**Check the alarm cause.**

**Step 1** On FusionInsight Manager, locate the target alarm in the real-time alarm list and click .

View **Additional Information** to obtain the additional information about the alarm.

- If **CA Certificate** is displayed in the additional alarm information, log in to the active OMS management node as user **omm** and go to [Step 2](#).
- If **HA root Certificate** is displayed in the additional information, view **Location** to obtain the name of the host involved in this alarm. Then, log in to the host as user **omm** and go to [Step 3](#).

- If **HA server Certificate** is displayed in the additional information, view **Location** to obtain the name of the host involved in this alarm. Then, log in to the host as user **omm** and go to **Step 4**.
- If **Certificate has expired** is displayed in the additional information, view **Location** to obtain the name of the host for which the alarm is generated. Then, log in to the host as user **omm** and perform **Step 2** to **Step 4** in sequence to check whether the certificates have expired. If these certificates have not expired, check whether other certificates have been imported. If yes, import the certificate files again.

### Check the validity period of the certificate files in the system.

**Step 2** Check whether the current system time is in the validity period of the CA certificate.

Run the **bash \${CONTROLLER\_HOME}/security/cert/conf/querycertvalidity.sh** command to check the effective time and due time of the CA root certificate.

- If yes, go to **Step 7**.
- If no, go to **Step 5**.

**Step 3** Check whether the current system time is in the validity period of the HA root certificate.

Run the **openssl x509 -noout -text -in \${CONTROLLER\_HOME}/security/certHA/root-ca.crt** command to check the effective time and due time of the HA root certificate.

- If yes, go to **Step 7**.
- If no, go to **Step 6**.

**Step 4** Check whether the current system time is in the validity period of the HA user certificate.

Run the **openssl x509 -noout -text -in \${CONTROLLER\_HOME}/security/certHA/server.crt** command to check the effective time and due time of the HA user certificate.

- If yes, go to **Step 7**.
- If no, go to **Step 6**.

The following is an example of the effective time and due time of a CA or HA certificate:

Certificate:

```
Data:
  Version: 3 (0x2)
  Serial Number:
    97:d5:0e:84:af:ec:34:d8
  Signature Algorithm: sha256WithRSAEncryption
  Issuer: C=CN, ST=xxx, L=yyy, O=zzz, OU=IT, CN=HADOOP.COM
  Validity
    Not Before: Dec 13 06:38:26 2016 GMT          // Effective time
    Not After : Dec 11 06:38:26 2026 GMT          // Due time
```

### Import certificate files.

**Step 5** Import a new CA certificate file.

Apply for or generate a new CA certificate file and import it to the system. The alarm is automatically cleared after the CA certificate is imported. Check whether this alarm is reported again during periodic check.

- If yes, go to [Step 7](#).
- If no, no further action is required.

**Step 6** Import a new HA certificate file.


Apply for or generate a new HA certificate file and import it to the system. The alarm is automatically cleared after the CA certificate is imported. Check whether this alarm is reported again during periodic check.

- If yes, go to [Step 7](#).
- If no, no further action is required.

**Collect the fault information.**

**Step 7** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Log** > **Download**.

**Step 8** In the **Services** area, select **Controller**, **OmmServer**, **OmmCore**, and **Tomcat**, and click **OK**.

**Step 9** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 10** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

None

## 12.13.35 ALM-12055 Certificate File Is About to Expire

### Alarm Description

The system checks the certificate file on 23:00 every day. This alarm is generated if the certificate file is about to expire within 30 days.

This alarm is cleared when a certificate that is not about to expire is imported and the alarm detection mechanism is triggered on the next hour.

 **NOTE**

For MRS 3.2.0 or later, the certificate file is checked at the beginning of each hour.  
For versions earlier than MRS 3.2.0, the certificate file is checked on 23:00 every day.

## Alarm Attributes

| Alarm ID | Alarm Severity | Auto Cleared |
|----------|----------------|--------------|
| 12055    | Minor          | Yes          |

## Alarm Parameters

| Parameter         | Description  |
|-------------------|--|
| Source            | Specifies the cluster or system for which the alarm was generated. |
| ServiceName       | Specifies the service for which the alarm was generated.           |
| RoleName          | Specifies the role for which the alarm was generated.              |
| HostName          | Specifies the host for which the alarm was generated.              |
| Trigger Condition | Specifies the threshold for triggering the alarm.                  |

## Impact on the System


Some functions will be unavailable if the certificate expires.

## Possible Causes

The remaining validity period of a system certificate (CA certificate, HA root certificate, HA user certificate, Gaussdb root certificate, or Gaussdb user certificate) is less than 30 days.

## Handling Procedure

**Check the alarm cause.**

**Step 1** On FusionInsight Manager, locate the target alarm in the real-time alarm list and click .

View **Additional Information** to obtain the additional information about the alarm.

- If **CA Certificate** is displayed in the additional alarm information, log in to the active OMS management node as user **omm** and go to [Step 2](#).
- If **HA root Certificate** is displayed in the additional information, view **Location** to obtain the name of the host involved in this alarm. Then, log in to the host as user **omm** and go to [Step 3](#).

- If **HA server Certificate** is displayed in the additional information, view **Location** to obtain the name of the host involved in this alarm. Then, log in to the host as user **omm** and go to [Step 4](#).

#### Check the validity period of the certificate files in the system.

- Step 2** Check whether the remaining validity period of the CA certificate is smaller than the alarm threshold.

Run the **bash \${CONTROLLER\_HOME}/security/cert/conf/validcert.sh** command to check the effective time and due time of the CA root certificate.

- If yes, go to [Step 5](#).
- If no, go to [Step 7](#).

- Step 3** Check whether the remaining validity period of the HA root certificate is smaller than the alarm threshold.

Run the **openssl x509 -noout -text -in \${CONTROLLER\_HOME}/security/certHA/root-ca.crt** command to check the effective time and due time of the HA root certificate.

- If yes, go to [Step 6](#).
- If no, go to [Step 7](#).

- Step 4** Check whether the remaining validity period of the HA user certificate is smaller than the alarm threshold.

Run the **openssl x509 -noout -text -in \${CONTROLLER\_HOME}/security/certHA/server.crt** command to check the effective time and due time of the HA user certificate.

- If yes, go to [Step 6](#).
- If no, go to [Step 7](#).

The following is an example of the effective time and due time of a CA or HA certificate:

Certificate:

```
Data:
  Version: 3 (0x2)
  Serial Number:
    97:d5:0e:84:af:ec:34:d8
  Signature Algorithm: sha256WithRSAEncryption
  Issuer: C=CN, ST=xxx, L=yyy, O=zzz, OU=IT, CN=HADOOP.COM
  Validity
    Not Before: Dec 13 06:38:26 2016 GMT      // Effective time
    Not After : Dec 11 06:38:26 2026 GMT      // Due time
```

#### Import certificate files.

- Step 5** Import a new CA certificate file.

Apply for or generate a new CA certificate file and import it to the system. Manually clear the alarm and check whether this alarm is generated again during periodic check.

- If yes, go to [Step 7](#).
- If no, no further action is required.

**Step 6** Import a new HA certificate file.


Apply for or generate a new HA certificate file and import it to the system. Manually clear the alarm and check whether this alarm is generated again during periodic check.

- If yes, go to [Step 7](#).
- If no, no further action is required.

**Collect the fault information.**

**Step 7** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Log > Download**.

**Step 8** In the **Services** area, select **Controller, OmmServer, OmmCore, and Tomcat**, and click **OK**.

**Step 9** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 10** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

None

# 12.13.36 ALM-12057 Metadata Not Configured with the Task to Periodically Back Up Data to a Third-Party Server

## Description

After the system is installed, it checks whether the task for periodically backing up metadata to the third-party server, and then performs the check hourly. If the task for periodically backing up metadata to a third-party server is not configured, a critical alarm is generated.

This alarm is cleared when a user creates such a backup task.

## Attribute

| Alarm ID | Alarm Severity | Auto Clear |
|----------|----------------|------------|
| 12057    | Major          | Yes        |

## Parameters

| Name        | Meaning   |
|-------------|---|
| Source      | Specifies the cluster or system for which the alarm is generated. |
| ServiceName | Specifies the service for which the alarm is generated.           |
| RoleName    | Specifies the role for which the alarm is generated.              |
| HostName    | Specifies the host for which the alarm is generated.              |


## Impact on the System

If the metadata is not backed up to a third-party server, when the active/standby management nodes in the cluster are faulty and the local backup data is lost, if you want to use the backup package to restore the cluster metadata, no backup package is available.


## Possible Causes

Metadata is not configured with the task to periodically back up data to a third-party server.

## Procedure

- Step 1** On the FusionInsight Manager portal choose **O&M > Alarm > Alarms**.
- Step 2** In the alarm list, click  in the row where the alarm is located and identify the data module from which the alarm is generated based on **Additional Information**.
- Step 3** Choose **O&M > Backup and Restoration > Backup Management > Create**.
- Step 4** Configure a backup task. The backup data to be configured is consistent with the data in Additional Information of the alarm.
- Step 5** After the backup task is created successfully, wait for two minutes and check whether the alarm is cleared.
  - If yes, no further action is required.
  - If no, go to [Step 6](#).

### Collect fault information

- Step 6** On FusionInsight Manager, choose **O&M > Log > Download**.
- Step 7** In the **Service** area, select **Controller** and click **OK**.
- Step 8** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.



**Step 9** Contact the O&M personnel and send the collected log information.

----End

## Alarm Clearing

After the fault is rectified, the system automatically clears this alarm.

## Related Information

None

### 12.13.37 ALM-12061 Process Usage Exceeds the Threshold

#### Description

The system checks the usage of the omm process every 30 seconds. Users can run the `ps -o nlwp, pid, args, -u omm | awk '{sum+=$1} END {print "", sum}'` command to obtain the number of concurrent processes of user **omm**. Run the `ulimit -u` command to obtain the maximum number of processes that can be simultaneously opened by user **omm**. Divide the number of concurrent processes by the maximum number to obtain the process usage of user **omm**. The process usage has a default threshold. This alarm is generated when the process usage exceeds the threshold.

If **Trigger Count** is **3** and the process usage is less than or equal to the threshold, this alarm is cleared. If **Trigger Count** is greater than **1** and the process usage is less than or equal to 90% of the threshold, this alarm is cleared.

#### Attribute

| Alarm ID | Alarm Severity | Auto Clear |
|----------|----------------|------------|
| 12061    | Major          | Yes        |

#### Parameters

| Name        | Meaning   |
|-------------|---|
| Source      | Specifies the cluster or system for which the alarm is generated. |
| ServiceName | Specifies the service for which the alarm is generated.           |
| RoleName    | Specifies the role for which the alarm is generated.              |
| HostName    | Specifies the host for which the alarm is generated.              |

| Name              | Meaning   |
|-------------------|---|
| Trigger Condition | Specifies the threshold for triggering the alarm. |

## Impact on the System

Service failure: When the process usage exceeds the threshold, you cannot switch to user **omm**. A new **omm** thread cannot be created. As a result, the job may fail to run.

## Possible Causes

- The alarm threshold is improperly configured.
- The maximum number of processes (including threads) that can be concurrently opened by user **omm** is inappropriate.
- An excessive number of threads are opened at the same time.

## Procedure

**Check whether the alarm threshold or alarm hit number is properly configured.**

- Step 1** On the FusionInsight Manager, change the alarm threshold and **Trigger Count** based on the actual CPU usage.

Specifically, choose **O&M > Alarm > Thresholds > Name of the desired cluster > Host > Process > omm Process Usage** to change Trigger Count.

### NOTE

The alarm is generated when the process usage exceeds the threshold for the times specified by **Trigger Count**.

Set the alarm threshold based on the actual process usage. To check the process usage, choose **O&M > Alarm > Thresholds > Name of the desired cluster > Host > Process > omm Process Usage**, as shown in [Figure 12-31](#).

**Figure 12-31** Setting an alarm threshold

Thresholds > **Modify Rule**

---

\* Rule Name:

\* Severity:

\* Threshold Type:  Max value  Min value

\* Date:  Daily  
 Weekly  
 Other

Thresholds:      Start and End Time      Threshold

-        %

**Step 2** 2 minutes later, check whether the alarm is cleared.

- If it is, no further action is required.
- If it is not, go to [Step 3](#).

**Check whether the maximum number of processes (including threads) opened by user omm is appropriate.**

**Step 3** In the alarm list on FusionInsight Manager, locate the row that contains the alarm, and view the IP address of the host for which the alarm is generated.

**Step 4** Log in to the host where the alarm is generated as user **root**.

**Step 5** Run the **su - omm** command to switch to user **omm**.

**Step 6** Run the **ulimit -u** command to obtain the maximum number of threads that can be concurrently opened by user **omm** and check whether the number is greater than or equal to 60000.

- If it is, go to [Step 8](#).
- If it is not, go to [Step 7](#).

**Step 7** Run the **ulimit -u 60000** command to change the maximum number to 60000. Two minutes later, check whether the alarm is cleared.

- If it is, no further action is required.
- If it is not, go to [Step 12](#).

**Check whether an excessive number of processes are opened at the same time.**

**Step 8** In the alarm list on FusionInsight Manager, locate the row that contains the alarm, and view the IP address of the host for which the alarm is generated.

**Step 9** Log in to the host where the alarm is generated as user **root**.

**Step 10** Run the **ps -o nlwp, pid, lwp, args, -u omm|sort -n** command to check the numbers of threads used by the system.

The result is sorted based on the thread number. Analyze the top 5 thread numbers and check whether the threads are incorrectly used.

- If it is, perform the following operations to stop the parent processes of the top 5 abnormally used processes without affecting services, go to [Step 11](#).
  - a. Run the following command to query the parent process of the corresponding process:  
**ps -ef | grep "Process ID"**  
The third column in the command output is the parent process ID.
  - b. Run the following command to stop the parent process:  
**kill -9 parent process ID**
- If it is not, run the **ulimit -u** command to change the maximum number to be greater than 60000.


**Step 11** Five minutes later, check whether the alarm is cleared.

- If it is, no further action is required.
- If it is not, go to [Step 12](#).

**Collect fault information.**

**Step 12** On the FusionInsight Manager home page of the active clusters, choose **O&M > Log > Download**.

**Step 13** Select **OmmServer** and **NodeAgent** from the **Service** and click **OK**.

**Step 14** Click  in the upper right corner. In the displayed dialog box, set **Start Date** and **End Date** to 10 minutes before and after the alarm generation time respectively and click **OK**. Then, click **Download**.

**Step 15** Contact the O&M personnel and send the collected log information.

----End

## Alarm Clearing

This alarm will be automatically cleared after the fault is rectified.

## Related Information

None

## 12.13.38 ALM-12062 OMS Parameter Configurations Mismatch with the Cluster Scale

### Description

The system checks whether the OMS parameter configurations match with the cluster scale at each top hour. If the OMS parameter configurations do not meet

the cluster scale requirements, the system generates this alarm. This alarm is automatically cleared when the OMS parameter configurations are modified.

## Attribute

| Alarm ID | Alarm Severity | Auto Clear |
|----------|----------------|------------|
| 12062    | Major          | Yes        |

## Parameters

| Parameter   | Description   |
|-------------|---|
| Source      | Specifies the cluster or system for which the alarm is generated.   |
| ServiceName | Specifies the name of the service for which the alarm is generated. |
| RoleName    | Specifies the role for which the alarm is generated.                |
| HostName    | Specifies the host for which the alarm is generated.                |

## Impact on the System

If the parameters configured for the current cluster are smaller than the configuration standard required by the cluster scale, problems such as job running delay and slow service page response may occur. In severe cases, the Agent or OMS process on the cluster node is abnormal. As a result, component jobs fail to be submitted and OMS data fails to be synchronized.

## Possible Causes

The OMS parameter configurations mismatch with the cluster scale.

## Procedure

**Check whether the OMS parameter configurations match with the cluster scale.**

- Step 1** In the alarm list on FusionInsight Manager, locate the row that contains the alarm, and view the IP address of the host for which the alarm is generated.
- Step 2** Log in to the host where the alarm is generated as user **root**.
- Step 3** Run the **su - omm** command to switch to user **omm**.
- Step 4** Run the **vi \$BIGDATA\_LOG\_HOME/controller/scriptlog/modify\_manager\_param.log** command to open the log file and search for the log file containing the following information: Current oms configurations cannot

support *xx* nodes. In the information, *xx* indicates the number of nodes in the cluster.

**Step 5** Optimize the current cluster configuration by following the instructions in [Optimizing Manager Configurations Based on the Number of Cluster Nodes](#).


**Step 6** One hour later, check whether the alarm is cleared.

- If it is, no further action is required.
- If it is not, go to [Step 7](#).

**Collect fault information.**

**Step 7** On FusionInsight Manager, choose **O&M > Log > Download**.

**Step 8** Select **Controller** from the **Service** and click **OK**.

**Step 9** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 10** Contact the O&M personnel and send the collected log information.

----End

## Alarm Clearing

After the fault is rectified, the system automatically clears this alarm.

## Related Information

### Optimizing Manager Configurations Based on the Number of Cluster Nodes

**Step 1** Log in to the active Manager node as user **omm**.

**Step 2** Run the following command to switch the directory:

```
cd ${BIGDATA_HOME}/om-server/om/sbin
```

**Step 3** Run the following command to view the current Manager configurations.

```
sh oms_config_info.sh -q
```

**Step 4** Run the following command to specify the number of nodes in the current cluster.

Command format: **sh oms\_config\_info.sh -s *number of nodes***

Example:

```
sh oms_config_info.sh -s 1000
```

Enter **y** as prompted.

The following configurations will be modified:

| Module     | Parameter                                 | Current | Target    |
|------------|---|---------|-----------|
| Controller | controller.Xmx                            | 4096m   | => 16384m |
| Controller | controller.Xms                            | 1024m   | => 8192m  |
| Controller | controller.node.heartbeat.error.threshold | 30000   | => 60000  |
| Pms        | pms.mem                                   | 8192m   | => 10240m |

Do you really want to do this operation? (y/n):

The configurations are updated successfully if the following information is displayed:

```
...
Operation has been completed. Now restarting OMS server.           [done]
Restarted oms server successfully.
```

 **NOTE**

- OMS is automatically restarted during the configuration update process.
- Clusters with similar quantities of nodes have same Manager configurations. For example, when the number of nodes is changed from 100 to 101, no configuration item needs to be updated.

----End

## 12.13.39 ALM-12063 Unavailable Disk

### Description

The system checks whether the data disk of the current host is available at the top of each hour. The system creates files, writes files, and deletes files in the mount directory of the disk. If the operations fail, the alarm is generated. If the operations succeed, the disk is available, and the alarm is cleared.

### Attribute

| Alarm ID | Alarm Severity | Auto Clear |
|----------|----------------|------------|
| 12063    | Major          | Yes        |

### Parameters

| Parameter   | Description   |
|-------------|---|
| Source      | Specifies the cluster or system for which the alarm is generated.   |
| ServiceName | Specifies the name of the service for which the alarm is generated. |
| RoleName    | Specifies the role for which the alarm is generated.                |
| HostName    | Specifies the host for which the alarm is generated.                |
| DiskName    | Specifies the disk for which the alarm is generated.                |

## Impact on the System

Service failure: If you need to modify or use data on a disk that is unwritable or unreadable, the job may fail.

## Possible Causes

- The permission of the disk mount directory is abnormal.
- There are disk bad sectors.

## Procedure

**Check whether the permission of the disk mount directory is normal.**


- Step 1** In the alarm list on FusionInsight Manager, locate the row that contains the alarm, and view the IP address of the host and **DiskName** for the disk for which the alarm is generated.
- Step 2** Log in to the host where the alarm is generated as user **root**.
- Step 3** Run the **df -h |grep DiskName** command to obtain the mount point and check whether the permission of the mount directory is unwritable or unreadable.
- If it is, go to [Step 4](#).
  - If it is not, go to [Step 8](#).

### NOTE

If the permission of the mount directory is 000 or the owner is **root**, the mount directory is unreadable and unwritable.

- Step 4** Modify the directory permission.
- Step 5** One hour later, check whether this alarm is cleared.
- If it is, no further action is required.
  - If it is not, go to [Step 6](#).
- Step 6** Contact hardware engineers to rectify the disk.
- Step 7** One hour later, check whether this alarm is cleared.
- If it is, no further action is required.
  - If it is not, go to [Step 8](#).

**Collect fault information.**

- Step 8** On FusionInsight Manager, choose **O&M > Log > Download**.
- Step 9** Select **NodeAgent** from the **Service** and click **OK**.
- Step 10** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.
- Step 11** Contact the O&M personnel and send the collected log information.

----End



## Alarm Clearing

After the fault is rectified, the system automatically clears this alarm.

## Related Information

None

# 12.13.40 ALM-12064 Host Random Port Range Conflicts with Cluster Used Port

## Alarm Description

The system checks whether the random port range of the host conflicts with the range of ports used by the Cluster system every hour. The alarm is generated if they conflict. The alarm is automatically cleared when the random port range of the host is changed to the normal range.

## Attribute

| Alarm ID | Alarm Severity | Auto Clear |
|----------|----------------|------------|
| 12064    | Major          | Yes        |

## Parameters

| Parameter   | Description   |
|-------------|---|
| Source      | Specifies the cluster or system for which the alarm is generated.   |
| ServiceName | Specifies the name of the service for which the alarm is generated. |
| RoleName    | Specifies the role for which the alarm is generated.                |
| HostName    | Specifies the host for which the alarm is generated.                |

## Impact on the System

- If ports such as okerberos and oldap are occupied, authentication fails and jobs may fail.
- If the controller and pms ports are occupied, the process is faulty, which may affect the elastic scaling performance.
- If the Tomcat port is occupied, the login and query functions of FusionInsight Manager are affected.

## Possible Causes

The random port range configuration is modified.

## Procedure

### Check the random port range of the system.

**Step 1** In the alarm list on FusionInsight Manager, locate the row that contains the alarm, and view the IP address of the host for which the alarm is generated.

**Step 2** Log in to the host where the alarm is generated as user **root**.

**Step 3** Run the `cat /proc/sys/net/ipv4/ip_local_port_range` command to obtain the random port range of the host and check whether the minimum value is smaller than 32768.

- If it is, go to [Step 4](#).
- If it is not, goto [Step 7](#).

**Step 4** Run the `vim /etc/sysctl.conf` command to change the value of `net.ipv4.ip_local_port_range` to **32768 61000**. If this parameter does not exist, add the following configuration: `net.ipv4.ip_local_port_range = 32768 61000`.

**Step 5** Run the `sysctl -p /etc/sysctl.conf` command for the modification to take effect.


**Step 6** One hour later, check whether the alarm is cleared.

- If it is, no further action is required.
- If it is not, go to [Step 7](#).

### Collect fault information.

**Step 7** On FusionInsight Manager, choose **O&M > Log > Download**.

**Step 8** Select **NodeAgent** for **Service** and click **OK**.

**Step 9** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 10** Contact the O&M personnel and send the collected log information.

----End

## Alarm Clearing

After the fault is rectified, the system automatically clears this alarm.

## Related Information

None

## 12.13.41 ALM-12066 Trust Relationships Between Nodes Become Invalid

### Alarm Description

The system checks whether the trust relationship between the active OMS node and other Agent nodes is normal every hour. The alarm is generated if the mutual trust fails. This alarm is automatically cleared after the fault is rectified.

### Alarm Attributes

| Alarm ID | Alarm Severity | Auto Cleared |
|----------|----------------|--------------|
| 12066    | Major          | Yes          |

### Alarm Parameters

| Parameter   | Description  |
|-------------|--|
| Source      | Specifies the cluster or system for which the alarm was generated. |
| ServiceName | Specifies the service for which the alarm was generated.           |
| RoleName    | Specifies the role for which the alarm was generated.              |
| HostName    | Specifies the host for which the alarm was generated.              |

### Impact on the System


Some operations (such as restart, configuration synchronization, and instance status query) that need to connect to the node may fail. If the trust relationships between nodes are invalid, services may be affected.

### Possible Causes

- The `/etc/ssh/sshd_config` configuration file is damaged.
- The password of user `omm` has expired.

### Handling Procedure

**Check the status of the `/etc/ssh/sshd_config` configuration file.**

- Step 1** In the alarm list on FusionInsight Manager, locate the row that contains the alarm and click  to view the host list in the alarm details.


- Step 2** Log in to the active OMS node as user **omm**.
- Step 3** Run the **ssh** command, for example, **ssh host2**, on each node in the alarm details to check whether the connection fails. (*host2* is a node other than the OMS node in the alarm details.)
- If yes, go to **Step 4**.
  - If no, go to **Step 6**.
- Step 4** Open the **/etc/ssh/sshd\_config** configuration file on *host2* and check whether **AllowUsers** or **DenyUsers** is configured for other nodes.
- If yes, go to **Step 5**.
  - If no, contact OS experts.
- Step 5** Modify the whitelist or blacklist to ensure that user **omm** is in the whitelist or not in the blacklist. Check whether the alarm is cleared.
- If yes, no further action is required.
  - If no, go to **Step 6**.

#### Check the status of the password of user **omm**.

- Step 6** Check the interaction information of the **ssh** command.
- If the password of user **omm** is required, go to **Step 7**.
  - If message "Enter passphrase for key '/home/omm/.ssh/id\_rsa':" is displayed, go to **Step 9**.
  - If the connection is set up successfully, run the following command to restart **ssh-agent** and then go to **Step 3**:  

```
ps -ef|grep ssh-agent |grep -v grep |awk '{print $2}' |xargs kill -9
```
- Step 7** Check the trust list (**/home/omm/.ssh/authorized\_keys**) of user **omm** on the OMS node and *host2* node. Check whether the trust list contains the public key file (**/home/omm/.ssh/id\_rsa.pub**) of user **omm** on the peer host.
- If yes, contact OS experts.
  - If no, add the public key of user **omm** of the peer host to the trust list of the local host.
- Step 8** Add the public key of user **omm** of the peer host to the trust list of the local host. Run the **ssh** command, for example, **ssh host2**, on each node in the alarm details to check whether the connection fails. (*host2* is a node other than the OMS node in the alarm details.)
- If yes, go to **Step 9**.
  - If no, check whether the alarm is cleared. If the alarm is cleared, no further action is required; otherwise, go to **Step 9**.

#### Collect the fault information.

- Step 9** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Log** > **Download**.
- Step 10** Select **Controller** for **Service** and click **OK**.
- Step 11** Click  in the upper right corner to set the log collection time range. Generally, the time range is 10 minutes before and after the alarm generation time. Click **Download**.

**Step 12** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

Perform the following steps to handle abnormal trust relationships between nodes:

### NOTICE

- Perform this operation as user **omm**.
- If the network between nodes is disconnected, rectify the network fault first. Check whether the two nodes are connected to the same security group and whether **hosts.deny** and **hosts.allow** are set.

1. Run the **ssh-add -l** command on both nodes to check whether any identities exist.

```

[omm@node-group-2eU40 ~]$
[omm@node-group-2eU40 ~]$
[omm@node-group-2eU40 ~]$
[omm@node-group-2eU40 ~]$ ll .ssh/
total 32
-rw----- 1 omm wheel  0 Dec 29 14:17 agent.pid
-rw----- 1 omm wheel 12901 Mar  9 14:48 authorized_keys
-rw----- 1 omm wheel  54 Sep 24 11:42 config
-rw----- 1 omm wheel 1766 Sep 24 11:43 id_rsa
-rw----- 1 omm wheel 402 Sep 24 11:42 id_rsa.pub
-rw----- 1 omm wheel  88 Jun  8 2020 id_rsa.sha256
[omm@node-group-2eU40 ~]$
[omm@node-group-2eU40 ~]$ ssh-add -l
The agent has no identities.
[omm@node-group-2eU40 ~]$
[omm@node-group-2eU40 ~]$
[omm@node-group-2eU40 ~]$
[omm@node-group-2eU40 ~]$ vim /var/log/Bigdata/nodeagent/
agentlog/  alarmlog/  monitorlog/  scriptlog/
[omm@node-group-2eU40 ~]$ vim /var/log/Bigdata/nodeagent/scriptlog/
agent_alarm_py.log          install.log
agent_alarm_py.log.1       installntp.log

```

- If yes, go to **4**.
  - If no, go to **2**.
2. If no identities are displayed, run the **ps -ef|grep ssh-agent** command to find the **ssh-agent** process, stop the process, and wait for the process to automatically restart.

```

[omm@node-group-2eU40 ~]$
[omm@node-group-2eU40 ~]$
[omm@node-group-2eU40 ~]$ ssh-add -l
The agent has no identities.
[omm@node-group-2eU40 ~]$
[omm@node-group-2eU40 ~]$
[omm@node-group-2eU40 ~]$ ps -ef|grep ssh-agent
omm      18729      1  0 14:53 ?        00:00:00 ssh-agent -a /home/omm/.ssh/agent.pid
omm      25098      1  0 14:54 ?        00:00:00 bash /opt/Bigdata/om-agent/nodeagent/bin/ssh-agent-monitor-startup.sh
omm      25206 25098  0 14:54 ?        00:00:00 bash /opt/Bigdata/om-agent/nodeagent/bin/ssh-agent-monitor.sh
omm      27201 4913  0 14:54 pts/0    00:00:00 grep --color=auto ssh-agent
[omm@node-group-2eU40 ~]$
[omm@node-group-2eU40 ~]$
[omm@node-group-2eU40 ~]$ ssh-add -l

```

3. Run the **ssh-add -l** command to check whether the identities have been added. If yes, manually run the **ssh** command to check whether the trust relationship is normal.

```
omm 22276 4913 0 14:53 pts/0 00:00:00 grep --color=auto ssh-agent
omm@node-group-2eU40 ~]$
omm@node-group-2eU40 ~]$
omm@node-group-2eU40 ~]$ ssh-add -l
The agent has no identities.
omm@node-group-2eU40 ~]$
omm@node-group-2eU40 ~]$ ps -ef|grep ssh-agent
omm 18729 1 0 14:53 ? 00:00:00 ssh-agent -a /home/omm/.ssh/agent.pid
omm 25098 1 0 14:54 ? 00:00:00 bash /opt/Bigdata/om-agent/nodeagent/bin/ssh-agent-monitor-startup.sh
omm 25286 25098 0 14:54 ? 00:00:00 bash /opt/Bigdata/om-agent/nodeagent/bin/ssh-agent-monitor.sh
omm 27201 4913 0 14:54 pts/0 00:00:00 grep --color=auto ssh-agent
omm@node-group-2eU40 ~]$
omm@node-group-2eU40 ~]$ ssh-add -l
2048 SHA256:uChnRUbhhlHYxpF0Z1bS0zym1KXMIaFyvn0IMpiZjg /home/omm/.ssh/id_rsa (RSA)
omm@node-group-2eU40 ~]$
omm@node-group-2eU40 ~]$ ssh 10.33.109.226
Warning: Permanently added '10.33.109.226' (ECDSA) to the list of known hosts.
Last login: Tue Mar 9 14:53:49 2021
```

4. If identities exist, check whether the `/home/omm/.ssh/authorized_keys` file contains the information in the `/home/omm/.ssh/id_rsa.pub` file of the peer node. If it does not, manually add the information.
5. Check whether the permissions on the files in the `/home/omm/.ssh` directory are modified.
6. Check the `/var/log/Bigdata/nodeagent/scriptlog/ssh-agent-monitor.log` file.
7. If the `/home` directory of user `omm` is deleted, contact MRS support personnel for assistance.

## 12.13.42 ALM-12067 Tomcat Resource Is Abnormal

### Alarm Description

HA checks the Tomcat resources of Manager every 85 seconds. This alarm is generated when HA detects that the Tomcat resources are abnormal for two consecutive times.

This alarm is cleared when HA detects that the Tomcat resources become normal.

**Resource Type** of Tomcat is **Single-active**. Active/standby will be triggered upon resource exceptions. When this alarm is generated, the active/standby switchover is complete and new Tomcat resources have been enabled on the new active Manager. In this case, this alarm is cleared. This alarm is used to notify users of the cause of the active/standby Manager switchover.

### Alarm Attributes

| Alarm ID | Alarm Severity | Auto Cleared |
|----------|----------------|--------------|
| 12067    | Major          | Yes          |

### Alarm Parameters

| Parameter   | Description  |
|-------------|--|
| Source      | Specifies the cluster or system for which the alarm was generated. |
| ServiceName | Specifies the service for which the alarm was generated.           |

| Parameter | Description   |
|-----------|---|
| RoleName  | Specifies the role for which the alarm was generated. |
| HostName  | Specifies the host for which the alarm was generated. |

## Impact on the System


An active/standby Manager switchover may occur. The Manager and component web UIs are unavailable. The cluster management function cannot be provided for upper-layer web applications, and users may fail to log in to the Manager and component web UIs.

## Possible Causes


- The Tomcat directory permission is abnormal, and the Tomcat process is abnormal.

## Handling Procedure

**Check whether the permission on the Tomcat directory is normal.**

- Step 1** In the alarm list on FusionInsight Manager, locate the row that contains the alarm, and click  to view the IP address of the host for which the alarm is generated.
- Step 2** Log in to the alarm host as user **root**.
- Step 3** Run the **su - omm** command to switch to user **omm**.
- Step 4** Run the **vi \$BIGDATA\_LOG\_HOME/omm/oms/ha/scriptlog/tomcat.log** command to check whether the Tomcat resource log contains keyword **Cannot find XXX** and rectify the file permission based on the keyword.
- Step 5** After 5 minutes, check whether the alarm is automatically cleared.
- If yes, no further action is required.
  - If no, go to [Step 6](#).

**Collect the fault information.**

- Step 6** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Log > Download**.
- Step 7** In the **Services** area, select **OmmServer** and **Tomcat**, and click **OK**.
- Step 8** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.
- Step 9** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

None

### 12.13.43 ALM-12068 ACS Resource Exception

#### Alarm Description

HA checks the ACS resources of Manager every 80 seconds. This alarm is generated when HA detects that the ACS resources are abnormal for two consecutive times.

This alarm is cleared when HA detects that the ACS resources are normal.

**Resource Type** of ACS is **Single-active**. Active/standby will be triggered upon resource exceptions. When this alarm is generated, the active/standby switchover is complete and new ACS resources have been enabled on the new active Manager. In this case, this alarm is cleared. This alarm is used to notify users of the cause of the active/standby Manager switchover.

#### Alarm Attributes

| Alarm ID | Alarm Severity | Auto Cleared |
|----------|----------------|--------------|
| 12068    | Major          | Yes          |

#### Alarm Parameters

| Parameter   | Description  |
|-------------|--|
| Source      | Specifies the cluster or system for which the alarm was generated. |
| ServiceName | Specifies the service for which the alarm was generated.           |
| RoleName    | Specifies the role for which the alarm was generated.              |
| HostName    | Specifies the host for which the alarm was generated.              |

#### Impact on the System

An active/standby Manager switchover may occur. The security authentication and user management functions cannot be provided for ACS upper-layer applications. As a result, you may fail to log in to Manager and component web UIs.




## Possible Causes

The ACS process is abnormal.

## Handling Procedure

**Check whether the ACS process is normal.**

**Step 1** In the alarm list on FusionInsight Manager, locate the row that contains the alarm, and click  to view the name of the host for which the alarm is generated.

**Step 2** Log in to the alarm host as user **root**.

**Step 3** Run the **su - omm** command and then **sh \${BIGDATA\_HOME}/om-server/OMS/workspace0/ha/module/hacom/script/status\_ha.sh** to check whether the status of the ACS resources managed by the HA is normal. In the single-node system, the ACS resource is in the normal state. In the dual-node system, the ACS resource is in the normal state on the active node and in the stopped state on the standby node.

- If yes, go to [Step 6](#).
- If no, go to [Step 4](#).

**Step 4** Run the **vi \$BIGDATA\_LOG\_HOME/omm/oms/ha/scriptlog/acs.log** command to check whether the ACS resource log of HA contains the keyword **ERROR**. If yes, analyze the logs to locate the resource exception cause and fix the exception.


**Step 5** After 5 minutes, check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 6](#).

**Collect the fault information.**

**Step 6** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Log > Download**.

**Step 7** In the **Services** area, select **Controller** and **OmmServer**, and click **OK**.

**Step 8** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 1 hour ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 9** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

None

## 12.13.44 ALM-12069 AOS Resource Exception

### Alarm Description

HA checks the AOS resources of Manager every 81 seconds. This alarm is generated when HA detects that the AOS resources are abnormal for two consecutive times.

This alarm is cleared when HA detects that the AOS resources become normal.

**Resource Type** of AOS is **Single-active**. Active/standby will be triggered upon resource exceptions. When this alarm is generated, the active/standby switchover is complete and new AOS resources have been enabled on the new active Manager. In this case, this alarm is cleared. This alarm is used to notify users of the cause of the active/standby Manager switchover.

### Alarm Attributes

| Alarm ID | Alarm Severity | Auto Cleared |
|----------|----------------|--------------|
| 12069    | Major          | Yes          |

### Alarm Parameters

| Parameter   | Description  |
|-------------|--|
| Source      | Specifies the cluster or system for which the alarm was generated. |
| ServiceName | Specifies the service for which the alarm was generated.           |
| RoleName    | Specifies the role for which the alarm was generated.              |
| HostName    | Specifies the host for which the alarm was generated.              |

### Impact on the System



An active/standby Manager switchover may occur. Tenant and role management cannot be provided for AOS upper-layer applications. As a result, you may fail to log in to Manager and component web UIs.

### Possible Causes

The AOS process is abnormal.

### Handling Procedure

**Check whether the AOS process is normal.**

- Step 1** In the alarm list on FusionInsight Manager, locate the row that contains the alarm, and click  to view the name of the host for which the alarm is generated.
- Step 2** Log in to the alarm host as user **root**.
- Step 3** Run the **su - omm** command and then **sh \${BIGDATA\_HOME}/om-server/OMS/workspace0/ha/module/hacom/script/status\_ha.sh** to check whether the status of the AOS resources managed by the HA is normal. In the single-node system, the AOS resource is in the normal state. In the dual-node system, the AOS resource is in the normal state on the active node and in the stopped state on the standby node.
- If yes, go to [Step 6](#).
  - If no, go to [Step 4](#).
- Step 4** Run the **vi \$BIGDATA\_LOG\_HOME/omm/oms/ha/scriptlog/aos.log** command to check whether the AOS resource log of HA contains the keyword **ERROR**. If yes, analyze the logs to locate the resource exception cause and fix the exception.
- Step 5** After 5 minutes, check whether the alarm is cleared.
- If yes, no further action is required.
  - If no, go to [Step 6](#).
- Collect the fault information.**
- Step 6** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Log > Download**.
- Step 7** In the **Services** area, select **Controller** and **OmmServer**, and click **OK**.
- Step 8** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 1 hour ahead of and after the alarm generation time, respectively. Then, click **Download**.
- Step 9** Contact O&M personnel and provide the collected logs.
- End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

None

# 12.13.45 ALM-12070 Controller Resource Is Abnormal

## Alarm Description

HA checks the controller resources of Manager every 80 seconds. This alarm is generated when HA detects that the controller resources are abnormal for 2 consecutive times.

This alarm is cleared when the Controller resource is normal.

**Resource Type** of Controller is **Single-active**. Active/standby will be triggered upon resource exceptions. When this alarm is generated, the active/standby switchover is complete and new Controller resources have been enabled on the new active FusionInsight Manager. In this case, this alarm is cleared. This alarm is used to notify users of the cause of the active/standby switchover.

## Attribute

| Alarm ID | Alarm Severity | Auto Clear |
|----------|----------------|------------|
| 12070    | Major          | Yes        |

## Parameters

| Parameter   | Description   |
|-------------|---|
| Source      | Specifies the cluster or system for which the alarm is generated.   |
| ServiceName | Specifies the name of the service for which the alarm is generated. |
| RoleName    | Specifies the role for which the alarm is generated.                |
| HostName    | Specifies the host for which the alarm is generated.                |

## Impact on the System

- The alarm persists for a long time, causing frequent active/standby switchovers of FusionInsight Manager. As a result, users cannot log in to FusionInsight Manager and perform O&M operations.
- The Controller process repeatedly restarts, which may cause the native UI of the service login failure.

## Possible Causes

The Controller process is abnormal.

## Procedure

**Check whether the controller process is normal.**

- Step 1** In the alarm list on FusionInsight Manager, locate the row that contains the alarm, and view the name of the host for which the alarm is generated.
- Step 2** Log in to the host for which the alarm is generated as user **root**.
- Step 3** Run the **su - omm** command to switch to user **omm**. Run the **sh \$ {BIGDATA\_HOME}/om-server/OMS/workspace0/ha/module/hacom/script/status\_ha.sh** command to check whether the status of the Controller resources

managed by the HA is normal. In the single-node system, the Controller resource is in the normal state. In the dual-node system, the Controller resource is in the normal state on the active node and in the stopped state on the standby node.

- If it is, go to [Step 6](#).
- If it is not, go to [Step 4](#).

**Step 4** Run the `vi $BIGDATA_LOG_HOME/omm/oms/ha/scriptlog/controller.log` command to view the Controller resource logs, and run the `vi $BIGDATA_LOG_HOME/controller/controller.log` command to view the Controller running logs, check whether the keyword **ERROR** exists. Analyze the logs to locate and rectify the fault.


**Step 5** Five minutes later, check whether this alarm is cleared.

- If it is, no further action is required.
- If it is not, go to [Step 6](#).

**Collect fault information.**

**Step 6** On FusionInsight Manager, choose **O&M > Log > Download**.

**Step 7** Select **Controller** and **OmmServe** for **Service** and click **OK**.

**Step 8** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 1 hour before and after the alarm generation time, respectively. Then, click **Download**.

**Step 9** Contact the O&M personnel and send the collected log information.

----End

## Alarm Clearing

After the fault is rectified, the system automatically clears this alarm.

## Related Information

None

## 12.13.46 ALM-12071 Httpd Resource Is Abnormal

### Description

HA checks the httpd resources of Manager every 120 seconds. This alarm is generated when HA detects that the httpd resources are abnormal for 10 consecutive times.

This alarm is cleared when the httpd resource is normal.

**Resource Type** of httpd is **Single-active**. Active/standby will be triggered upon resource exceptions. When this alarm is generated, the active/standby switchover is complete and new httpd resources have been enabled on the new active FusionInsight Manager. In this case, this alarm is cleared. This alarm is used to notify users of the cause of the active/standby switchover.

## Attribute

| Alarm ID | Alarm Severity | Auto Clear |
|----------|----------------|------------|
| 12071    | Major          | Yes        |

## Parameters

| Name        | Meaning   |
|-------------|---|
| Source      | Specifies the cluster or system for which the alarm is generated. |
| ServiceName | Specifies the service for which the alarm is generated.           |
| RoleName    | Specifies the role for which the alarm is generated.              |
| HostName    | Specifies the host for which the alarm is generated.              |

## Impact on the System

- The alarm persists for a long time, causing frequent active/standby switchovers of FusionInsight Manager. As a result, users cannot log in to FusionInsight Manager and perform O&M operations.
- The httpd process is repeatedly restarts, which may lead to the failure to visit the native service UI.

## Possible Causes

The httpd process is abnormal.

## Procedure

**Check whether the httpd process is abnormal.**

- Step 1** In the alarm list on FusionInsight Manager, locate the row that contains the alarm, and view the name of the host for which the alarm is generated.
- Step 2** Log in to the host for which the alarm is generated as user **root**.
- Step 3** Run the **su - omm** command to switch to user **omm**.
- Step 4** Run the **sh \${BIGDATA\_HOME}/om-server/OMS/workspace0/ha/module/hacom/script/status\_ha.sh** command to check whether the status of the httpd resources managed by the HA is normal. In the single-node system, the httpd resource is in the normal state. In the dual-node system, the httpd resource is in the normal state on the active node and in the stopped state on the standby node.
  - If it is, go to [Step 7](#).

- If it is not, go to [Step 5](#).

**Step 5** Run the `vi $BIGDATA_LOG_HOME/omm/oms/ha/scriptlog/httpd.log` command to view the httpd resource logs, check whether the keyword **ERROR** exists. Analyze the logs to locate and rectify the fault.


**Step 6** Five minutes later, check whether this alarm is cleared.

- If it is, no further action is required.
- If it is not, go to [Step 7](#).

**Collect fault information.**

**Step 7** On FusionInsight Manager, choose **O&M > Log > Download**.

**Step 8** Select **Controller** and **OmmServer** for **Service** and click **OK**.

**Step 9** Click  in the upper right corner. In the displayed dialog box, set **Start Date** and **End Date** to 1 hour before and after the alarm generation time respectively and click **OK**. Then, click **Download**.

**Step 10** Contact the O&M personnel and send the collected log information.

----End

## Alarm Clearing

This alarm will be automatically cleared after the fault is rectified.

## Related Information

None

## 12.13.47 ALM-12072 FloatIP Resource Is Abnormal

### Description

HA checks the floatip resources of Manager every 9 seconds. This alarm is generated when HA detects that the floatip resources are abnormal for 3 consecutive times.

This alarm is cleared when the FloatIP resource is normal.

**Resource Type** of FloatIP is **Single-active**. Active/standby will be triggered upon resource exceptions. When this alarm is generated, the active/standby switchover is complete and new FloatIP resources have been enabled on the new active FusionInsight Manager. In this case, this alarm is cleared. This alarm is used to notify users of the cause of the active/standby switchover.

### Attribute

| Alarm ID | Alarm Severity | Auto Clear |
|----------|----------------|------------|
| 12072    | Major          | Yes        |

## Parameters

| Name        | Meaning   |
|-------------|---|
| Source      | Specifies the cluster or system for which the alarm is generated. |
| ServiceName | Specifies the service for which the alarm is generated.           |
| RoleName    | Specifies the role for which the alarm is generated.              |
| HostName    | Specifies the host for which the alarm is generated.              |

## Impact on the System

- The alarm persists for a long time, causing frequent active/standby switchovers of FusionInsight Manager. As a result, users cannot log in to FusionInsight Manager and perform O&M operations.
- The FloatIP process is repeatedly restarts, which may lead to the failure to visit the native service UI.

## Possible Causes

- The floating IP address is abnormal.

## Procedure

### Check the floating IP address status of the active management node.

**Step 1** In the alarm list on FusionInsight Manager, locate the row that contains the alarm, and view the address of the host for which the alarm is generated and the resource name.

**Step 2** Log in to the active management node as user **root**.

**Step 3** Run the following command, go to the **`\${BIGDATA\_HOME}/om-server/om/sbin/`** directory.

```
su - omm
```

```
cd `${BIGDATA_HOME}/om-server/om/sbin/`
```


**Step 4** Run the **sh status-oms.sh** command, and execute the **status-oms.sh** script to check whether the floating IP address of the active FusionInsight Manager is normal. View the command output, locate the row where **ResName** is **floatip**, and check whether the following information is displayed.

For example:

```
10-10-10-160 floatip Normal Normal Single_active
```

- If it is, go to [Step 8](#).
- If it is not, go to [Step 5](#).



- Step 5** Run the **ifconfig** command to check whether the NIC with the floating IP address exists.
- If it does, go to **Step 8**.
  - If it does not, go to **Step 6**.
- Step 6** Run the **ifconfig NIC name Floating IPaddress netmask Subnet mask** command to reconfigure the NIC with the floating IP address. (For example, **ifconfig eth0 10.10.10.102 netmask 255.255.255.0**).
- Step 7** Five minutes later, check whether the alarm is cleared.
- If it is, no further action is required.
  - If it is not, go to **Step 8**.
- Collect fault information.**
- Step 8** On FusionInsight Manager, choose **O&M > Log > Download**.
- Step 9** Select **Controller** and **OmmServer** for **Service** and click **OK**.
- Step 10** Click  in the upper right corner. In the displayed dialog box, set **Start Date** and **End Date** to 1 hour before and after the alarm generation time respectively and click **OK**. Then, click **Download**.
- Step 11** Contact the O&M personnel and send the collected log information.
- End

## Alarm Clearing

This alarm will be automatically cleared after the fault is rectified.

## Related Information

None

## 12.13.48 ALM-12073 CEP Resource Is Abnormal

### Description

HA checks the cep resources of Manager every 60 seconds. This alarm is generated when HA detects that the cep resources are abnormal for 2 consecutive times.

This alarm is cleared when the CEP resource is normal.

**Resource Type** of CEP is **Single-active**. Active/standby will be triggered upon resource exceptions. When this alarm is generated, the active/standby switchover is complete and new CEP resources have been enabled on the new active FusionInsight Manager. In this case, this alarm is cleared. This alarm is used to notify users of the cause of the active/standby switchover.

## Attribute

| Alarm ID | Alarm Severity | Auto Clear |
|----------|----------------|------------|
| 12073    | Major          | Yes        |

## Parameters

| Name        | Meaning   |
|-------------|---|
| Source      | Specifies the cluster or system for which the alarm is generated. |
| ServiceName | Specifies the service for which the alarm is generated.           |
| RoleName    | Specifies the role for which the alarm is generated.              |
| HostName    | Specifies the host for which the alarm is generated.              |

## Impact on the System

- The alarm persists for a long time, causing frequent active/standby switchovers of FusionInsight Manager. As a result, users cannot log in to FusionInsight Manager and perform O&M operations.
- The CEP process repeatedly restarts. As a result, monitoring data collection fails during the alarm reporting period. In severe cases, monitoring data during the alarm reporting period may be lost.

## Possible Causes

The CEP process is abnormal.

## Procedure

### Check whether the CEP process is abnormal.

- Step 1** In the alarm list on FusionInsight Manager, locate the row that contains the alarm, and view the name of the host for which the alarm is generated.
- Step 2** Log in to the host for which the alarm is generated as user **root**.
- Step 3** Run the **su -omm** command and then the **sh \${BIGDATA\_HOME}/om-server/OMS/workspace0/ha/module/hacom/script/status\_ha.sh** command to check whether the status of the CEP resources managed by the HA is normal. In the single-node system, the CEP resource is in the normal state. In the dual-node system, the CEP resource is in the normal state on the active node and in the stopped state on the standby node.
  - If it is, go to [Step 6](#).

- If it is not, go to [Step 4](#).

**Step 4** Run the `vi $BIGDATA_LOG_HOME/omm/oms/cep/cep.log` and `vi $BIGDATA_LOG_HOME/omm/oms/cep/scriptlog/cep_ha.log` commands to view the CEP resource logs, check whether the keyword **ERROR** exists. Analyze the logs to locate and rectify the fault.


**Step 5** Five minutes later, check whether this alarm is cleared.

- If it is, no further action is required.
- If it is not, go to [Step 6](#).

**Collect fault information.**

**Step 6** On FusionInsight Manager, choose **O&M > Log > Download**.

**Step 7** Select **Controller** and **OmmServer** for **Service** and click **OK**.

**Step 8** Click  in the upper right corner. In the displayed dialog box, set **Start Date** and **End Date** to 1 hour before and after the alarm generation time respectively and click **OK**. Then, click **Download**.

**Step 9** Contact the O&M personnel and send the collected log information.

----End

## Alarm Clearing

This alarm will be automatically cleared after the fault is rectified.

## Related Information

None

## 12.13.49 ALM-12074 FMS Resource Is Abnormal

### Description

HA checks the fms resources of Manager every 60 seconds. This alarm is generated when HA detects that the fms resources are abnormal for 2 consecutive times.

This alarm is cleared when the FMS resource is normal.

**Resource Type** of FMS is **Single-active**. Active/standby will be triggered upon resource exceptions. When this alarm is generated, the active/standby switchover is complete and new FMS resources have been enabled on the new active FusionInsight Manager. In this case, this alarm is cleared. This alarm is used to notify users of the cause of the active/standby switchover.

### Attribute

| Alarm ID | Alarm Severity | Auto Clear |
|----------|----------------|------------|
| 12074    | Major          | Yes        |

## Parameters

| Name        | Meaning   |
|-------------|---|
| Source      | Specifies the cluster or system for which the alarm is generated. |
| ServiceName | Specifies the service for which the alarm is generated.           |
| RoleName    | Specifies the role for which the alarm is generated.              |
| HostName    | Specifies the host for which the alarm is generated.              |

## Impact on the System

- The alarm persists for a long time, causing frequent active/standby switchovers of FusionInsight Manager. As a result, users cannot log in to FusionInsight Manager and perform O&M operations.
- The FMS process repeatedly restarts. As a result, the alarm data reported during the alarm reporting period is abnormal. In severe cases, the alarm data reported during the alarm reporting period may fail to be reported and cleared.

## Possible Causes

The FMS process is abnormal.

## Procedure

### Check whether the FMS process is abnormal.

- Step 1** In the alarm list on FusionInsight Manager, locate the row that contains the alarm, and view the name of the host for which the alarm is generated.
- Step 2** Log in to the host for which the alarm is generated as user **root**.
- Step 3** Run the **su -omm** command and then the **sh \${BIGDATA\_HOME}/om-server/OMS/workspace0/ha/module/hacom/script/status\_ha.sh** command to check whether the status of the FMS resources managed by the HA is normal. In the single-node system, the FMS resource is in the normal state. In the dual-node system, the FMS resource is in the normal state on the active node and in the stopped state on the standby node.
- If it is, go to [Step 6](#).
  - If it is not, go to [Step 4](#).
- Step 4** Run the **vi \$BIGDATA\_LOG\_HOME/omm/oms/fms/fms.log** and **vi \$BIGDATA\_LOG\_HOME/omm/oms/fms/scriptlog/fms\_ha.log** commands to view the FMS resource logs, check whether the keyword **ERROR** exists. Analyze the logs to locate and rectify the fault.


**Step 5** 5 minutes later, check whether this alarm is cleared.

- If it is, no further action is required.
- If it is not, go to [Step 6](#).

**Collect fault information.**

**Step 6** On FusionInsight Manager, choose **O&M> Log > Download**.

**Step 7** Select **Controller** and **OmmServer** for **Service** and click **OK**.

**Step 8** Click  in the upper right corner. In the displayed dialog box, set **Start Date** and **End Date** to 1 hour before and after the alarm generation time respectively and click **OK**. Then, click **Download**.

**Step 9** Contact the O&M personnel and send the collected log information.

----End

## Alarm Clearing

This alarm will be automatically cleared after the fault is rectified.

## Related Information

None

## 12.13.50 ALM-12075 PMS Resource Is Abnormal

### Description

HA checks the pms resources of Manager every 55 seconds. This alarm is generated when HA detects that the pms resources are abnormal for three consecutive times.

This alarm is cleared when the PMS resource is normal.

**Resource Type** of PMS is **Single-active**. Active/standby will be triggered upon resource exceptions. When this alarm is generated, the active/standby switchover is complete and new PMS resources have been enabled on the new active FusionInsight Manager. In this case, this alarm is cleared. This alarm is used to notify users of the cause of the active/standby switchover.

### Attribute

| Alarm ID | Alarm Severity | Auto Clear |
|----------|----------------|------------|
| 12075    | Major          | Yes        |

## Parameters

| Name        | Meaning   |
|-------------|---|
| Source      | Specifies the cluster or system for which the alarm is generated. |
| ServiceName | Specifies the service for which the alarm is generated.           |
| RoleName    | Specifies the role for which the alarm is generated.              |
| HostName    | Specifies the host for which the alarm is generated.              |

## Impact on the System

- The alarm persists for a long time, causing frequent active/standby switchovers of FusionInsight Manager. As a result, users cannot log in to FusionInsight Manager and perform O&M operations.
- The PMS process repeatedly restarts. As a result, monitoring data collection fails during the alarm reporting period. In severe cases, monitoring data may be lost during the alarm reporting period.

## Possible Causes

The PMS process is abnormal.

## Procedure

**Check whether the PMS process is abnormal.**


- Step 1** In the alarm list on FusionInsight Manager, locate the row that contains the alarm, and view the name of the host for which the alarm is generated.
- Step 2** Log in to the host for which the alarm is generated as user **root**.
- Step 3** Run the **su -omm** command and then the **sh \${BIGDATA\_HOME}/om-server/OMS/workspace0/ha/module/hacom/script/status\_ha.sh** command to check whether the status of the PMS resources managed by the HA is normal. In the single-node system, the PMS resource is in the normal state. In the dual-node system, the PMS resource is in the normal state on the active node and in the stopped state on the standby node.
  - If it is, go to **Step 6**.
  - If it is not, go to **Step 4**.
- Step 4** Run the **vi \$BIGDATA\_LOG\_HOME/omm/oms/pms/pms.log** and **vi \$BIGDATA\_LOG\_HOME/omm/oms/pms/scriptlog/pms\_ha.log** commands to view the PMS resource logs, check whether the keyword **ERROR** exists. Analyze the logs to locate and rectify the fault.
- Step 5** Five minutes later, check whether this alarm is cleared.

- If it is, no further action is required.
- If it is not, go to [Step 6](#).

**Collect fault information.**

**Step 6** On FusionInsight Manager, choose **O&M> Log > Download**.

**Step 7** Select **Controller** and **OmmServer** for **Service** and click **OK**.

**Step 8** Click  in the upper right corner. In the displayed dialog box, set **Start Date** and **End Date** to 1 hour before and after the alarm generation time respectively and click **OK**. Then, click **Download**.

**Step 9** Contact the O&M personnel and send the collected log information.

----End

## Alarm Clearing

This alarm will be automatically cleared after the fault is rectified.

## Related Information

None

# 12.13.51 ALM-12076 GaussDB Resource Is Abnormal

## Description

HA checks the Manager database every 10 seconds. This alarm is generated when HA detects that the database is abnormal for 3 consecutive times.

This alarm is cleared when the database is normal.

## Attribute

| Alarm ID | Alarm Severity | Auto Clear |
|----------|----------------|------------|
| 12076    | Major          | Yes        |

## Parameters

| Name        | Meaning   |
|-------------|---|
| Source      | Specifies the cluster or system for which the alarm is generated. |
| ServiceName | Specifies the service for which the alarm is generated.           |
| RoleName    | Specifies the role for which the alarm is generated.              |

| Name     | Meaning  |
|----------|--|
| HostName | Specifies the host for which the alarm is generated. |

## Impact on the System

If the database is abnormal, all core services and related service processes of Manager, such as the alarm, monitoring, and query functions, are affected.

## Possible Causes

An exception occurs in the database.

## Procedure

**Check the database status of the active and standby management nodes.**

- Step 1** Log in to the active and standby management nodes respectively as user **root**. Run the **su - ommdba** command to switch to user **ommdba**, and then run the **gs\_ctl query** command to check whether the following information is displayed in the command output.

Command output of the active management node:

```
Ha state:
LOCAL_ROLE: Primary
STATIC_CONNECTIONS      : 1
DB_STATE                 : Normal
DETAIL_INFORMATION      : user/password invalid
Senders info:
No information
Receiver info:
No information
```

Command output of the standby management node:

```
Ha state:
LOCAL_ROLE: Standby
STATIC_CONNECTIONS      : 1
DB_STATE                 : Normal
DETAIL_INFORMATION      : user/password invalid
Senders info:
No information
Receiver info:
No information
```

- If it is, go to [Step 3](#).
- If it is not, go to [Step 2](#).

- Step 2** Contact the network administrator to check whether the network is faulty.

- If it is, go to [Step 3](#).
- If it is not, go to [Step 5](#).

- Step 3** Five minutes later, check whether the alarm is cleared.

- If it is, no further action is required.



- If it is not, go to [Step 4](#).

**Step 4** Log in to the active and standby management nodes, run the `su -omm` command to switch to user `omm`, go to the `/${BIGDATA_HOME}/om-server/om/sbin/` directory, and run the `status-oms.sh` script to check whether the floating IP addresses and GaussDB resources of the active and standby FusionInsight Managers are in the status shown in the following figure.


|                |                |        |                |
|----------------|----------------|--------|----------------|
| acs            | Normal         | Normal | Single_active  |
| aos            | Normal         | Normal | Single_active  |
| cep            | Normal         | Normal | Single_active  |
| controller     | Normal         | Normal | Single_active  |
| feed_watchdog  | Normal         | Normal | Double_active  |
| floatip        | Normal         | Normal | Single_active  |
| fms            | Normal         | Normal | Single_active  |
| gaussDB        | Active_normal  | Normal | Active_standby |
| heartBeatCheck | Normal         | Normal | Single_active  |
| httpd          | Normal         | Normal | Single_active  |
| iam            | Normal         | Normal | Single_active  |
| ntp            | Active_normal  | Normal | Active_standby |
| okerberos      | Normal         | Normal | Double_active  |
| oldap          | Active_normal  | Normal | Active_standby |
| pms            | Normal         | Normal | Single_active  |
| tomcat         | Normal         | Normal | Single_active  |
| acs            | Stopped        | Normal | Single_active  |
| aos            | Stopped        | Normal | Single_active  |
| cep            | Stopped        | Normal | Single_active  |
| controller     | Stopped        | Normal | Single_active  |
| feed_watchdog  | Normal         | Normal | Double_active  |
| floatip        | Stopped        | Normal | Single_active  |
| fms            | Stopped        | Normal | Single_active  |
| gaussDB        | Standby_normal | Normal | Active_standby |
| heartBeatCheck | Stopped        | Normal | Single_active  |
| httpd          | Stopped        | Normal | Single_active  |

- If they are, find the alarm in the alarm list and manually clear the alarm.
- If they are not, go to [Step 5](#).

**Collect fault information.**

**Step 5** On FusionInsight Manager, choose **O&M > Log > Download**.

**Step 6** Select **OmmServer** for **Service** and click **OK**.

**Step 7** Click  in the upper right corner. In the displayed dialog box, set **Start Date** and **End Date** to 10 minutes before and after the alarm generation time respectively and click **OK**. Then, click **Download**.

**Step 8** Contact the O&M personnel and send the collected log information.

----End

## Alarm Clearing

This alarm will be automatically cleared after the fault is rectified.

## Related Information

None

## 12.13.52 ALM-12077 User omm Expired

### Description

The system starts at 00:00 every day to check whether user **omm** has expired every eight hours. This alarm is generated if the user account has expired.

This alarm is cleared when the expiration time of user **omm** is changed and the user account status becomes normal.

### Attribute

| Alarm ID | Alarm Severity | Auto Clear |
|----------|----------------|------------|
| 12077    | Major          | Yes        |

### Parameters

| Name        | Meaning   |
|-------------|---|
| Source      | Specifies the cluster or system for which the alarm is generated. |
| ServiceName | Specifies the service for which the alarm is generated.           |
| RoleName    | Specifies the role for which the alarm is generated.              |
| HostName    | Specifies the host for which the alarm is generated.              |

### Impact on the System

User **omm** has expired. The node trust relationship is unavailable, and FusionInsight Manager cannot manage the services.

### Possible Causes

User **omm** has expired.

### Procedure

**Check whether user omm in the system has expired.**

**Step 1** Log in to the faulty node as user **root**.

Run the **chage -l omm** command to view the information about the password of user **omm**.

**Step 2** View the value of **Account expires** to check whether the user configurations have expired.

 NOTE

If the parameter value is **never**, the user configurations never expire.

- If they do, go to [Step 3](#).
- If they do not, go to [Step 4](#).


**Step 3** Run the **chage -E 'yyyy-MM-dd' omm** command to set the expiration time of user **omm**. Eight hours later, check whether the alarm is automatically cleared.

- If it is, no further action is required.
- If it is not, go to [Step 4](#).

**Collect fault information.**

**Step 4** On FusionInsight Manager, choose **O&M > Log > Download**.

**Step 5** Select **NodeAgent** for **Service** and click **OK**.

**Step 6** Click  in the upper right corner. In the displayed dialog box, set **Start Date** and **End Date** to 10 minutes before and after the alarm generation time respectively and click **OK**. Then, click **Download**.

**Step 7** Contact the O&M personnel and send the collected log information.

----End

## Alarm Clearing

This alarm will be automatically cleared after the fault is rectified.

## Related Information

None

## 12.13.53 ALM-12078 Password of User omm Expired

### Description

The system starts at 00:00 every day to check whether the password of user **omm** has expired every 8 hours. This alarm is generated if the password has expired.

This alarm is cleared when the expiration time of user **omm** password is changed and the user password status becomes normal.

### Attribute

| Alarm ID | Alarm Severity | Auto Clear |
|----------|----------------|------------|
| 12078    | Major          | Yes        |

## Parameters

| Name        | Meaning   |
|-------------|---|
| Source      | Specifies the cluster or system for which the alarm is generated. |
| ServiceName | Specifies the service for which the alarm is generated.           |
| RoleName    | Specifies the role for which the alarm is generated.              |
| HostName    | Specifies the host for which the alarm is generated.              |

## Impact on the System

The password of user **omm** has expired. The node trust relationship is unavailable, and FusionInsight Manager cannot manage the services. The **crontab** scheduled task cannot be executed, affecting the ClickHouse service.

## Possible Causes

The password of user **omm** has expired.

## Procedure

**Check whether the password of user omm in the system has expired.**

**Step 1** Log in to the faulty node as user **root**.

Run the **chage -l omm** command to view the information about the password of user **omm**.

**Step 2** View the value of **Password expires** to check whether the user configurations have expired.

### NOTE

If the parameter value is **never**, the user configurations never expire.

- If they do, go to [Step 3](#).
- If they do not, go to [Step 4](#).


**Step 3** Run the **chage -M 'days' omm** command to set the validity period of the password for user **omm**. Eight hours later, check whether the alarm is automatically cleared.

- If it is, no further action is required.
- If it is not, go to [Step 4](#).

**Collect fault information.**

**Step 4** On FusionInsight Manager, choose **O&M> Log > Download**.

**Step 5** Select **NodeAgent** for **Service** and click **OK**.

**Step 6** Click  in the upper right corner. In the displayed dialog box, set **Start Date** and **End Date** to 10 minutes before and after the alarm generation time respectively and click **OK**. Then, click **Download**.

**Step 7** Contact the O&M personnel and send the collected log information.

----End

## Alarm Clearing

This alarm will be automatically cleared after the fault is rectified.

## Related Information

None

## 12.13.54 ALM-12079 User omm Is About to Expire

### Description

The system starts at 00:00 every day to check whether user **omm** is about to expire every 8 hours. This alarm is generated if the user account will expire no less than 15 days later.

This alarm is cleared when the expiration time of user **omm** is changed and the user account status becomes normal.

### Attribute

| Alarm ID | Alarm Severity | Auto Clear |
|----------|----------------|------------|
| 12079    | Minor          | Yes        |

### Parameters

| Name        | Meaning   |
|-------------|---|
| Source      | Specifies the cluster or system for which the alarm is generated. |
| ServiceName | Specifies the service for which the alarm is generated.           |
| RoleName    | Specifies the role for which the alarm is generated.              |
| HostName    | Specifies the host for which the alarm is generated.              |

## Impact on the System

User **omm** has expired. The node trust relationship is unavailable, and FusionInsight Manager cannot manage the services.

## Possible Causes

The account of user **omm** is about to expire.

## Procedure

**Check whether user omm is about to expire.**

**Step 1** Log in to the faulty node as user **root**.

Run the **chage -l omm** command to view the information about the password of user **omm**.

**Step 2** View the value of **Account expires** to check whether the user configurations are about to expire.

### NOTE

If the parameter value is **never**, the user and password are valid permanently; if the value is a date, check whether the user and password are about to expire within 15 days.

- If they are, go to [Step 3](#).
- If they are not, go to [Step 4](#).


**Step 3** Run the **chage -E 'yyyy-MM-dd' omm** command to set the validity period of user **omm**. Eight hours later, check whether the alarm is automatically cleared.

- If it is, no further action is required.
- If it is not, go to [Step 4](#).

**Collect fault information.**

**Step 4** On FusionInsight Manager, choose **O&M > Log > Download**.

**Step 5** Select **NodeAgent** for **Service** and click **OK**.

**Step 6** Click  in the upper right corner. In the displayed dialog box, set **Start Date** and **End Date** to 10 minutes before and after the alarm generation time respectively and click **OK**. Then, click **Download**.

**Step 7** Contact the O&M personnel and send the collected log information.

----End

## Alarm Clearing

This alarm will be automatically cleared after the fault is rectified.

## Related Information

None

## 12.13.55 ALM-12080 Password of User omm Is About to Expire

### Description

The system starts at 00:00 every day to check whether the password of user **omm** is about to expire every 8 hours. This alarm is generated if the password will expire no less than 15 days later.

This alarm is cleared when the expiration time of user **omm** password is reset and the user password status becomes normal.

### Attribute

| Alarm ID | Alarm Severity | Auto Clear |
|----------|----------------|------------|
| 12080    | Minor          | Yes        |

### Parameters

| Name        | Meaning   |
|-------------|---|
| Source      | Specifies the cluster or system for which the alarm is generated. |
| ServiceName | Specifies the service for which the alarm is generated.           |
| RoleName    | Specifies the role for which the alarm is generated.              |
| HostName    | Specifies the host for which the alarm is generated.              |

### Impact on the System

The password of user **omm** has expired. The node trust relationship is unavailable, and FusionInsight Manager cannot manage the services. The **crontab** scheduled task cannot be executed, affecting the ClickHouse service.

### Possible Causes

The password of user **omm** is about to expire.

### Procedure

**Check whether the password of user omm in the system is about to expire.**

**Step 1** Log in to the faulty node as user **root**.

Run the **chage -l omm** command to view the information about the password of user **omm**.

**Step 2** View the value of **Password expires** to check whether the user configurations are about to expire.

 **NOTE**

If the parameter value is **never**, the user and password are valid permanently; if the value is a date, check whether the user and password are about to expire within 15 days.

- If they are, go to **Step 3**.
- If they are not, go to **Step 4**.


**Step 3** Run the **chage -M 'days' omm** command to set the validity period of the password for user **omm**. Eight hours later, check whether the alarm is automatically cleared.

- If it is, no further action is required.
- If it is not, go to **Step 4**.

**Collect fault information.**

**Step 4** On FusionInsight Manager, choose **O&M> Log > Download**.

**Step 5** Select **NodeAgent** for **Service** and click **OK**.

**Step 6** Click  in the upper right corner. In the displayed dialog box, set **Start Date** and **End Date** to 10 minutes before and after the alarm generation time respectively and click **OK**. Then, click **Download**.

**Step 7** Contact the O&M personnel and send the collected log information.

----End

## Alarm Clearing

This alarm will be automatically cleared after the fault is rectified.

## Related Information

None

## 12.13.56 ALM-12081 User ommdba Expired

### Description

The system starts at 00:00 every day to check whether user **ommdba** has expired every 8 hours. This alarm is generated if the user account has expired.

This alarm is cleared when the expiration time of user **ommdba** is reset and the user account status becomes normal.

### Attribute

| Alarm ID | Alarm Severity | Auto Clear |
|----------|----------------|------------|
| 12081    | Major          | Yes        |



## Parameters

| Name        | Meaning   |
|-------------|---|
| Source      | Specifies the cluster or system for which the alarm is generated. |
| ServiceName | Specifies the service for which the alarm is generated.           |
| RoleName    | Specifies the role for which the alarm is generated.              |
| HostName    | Specifies the host for which the alarm is generated.              |

## Impact on the System

The OMS database cannot be managed and data cannot be accessed.

## Possible Causes

The account of user **ommdba** for the host has expired.

## Procedure

### Check whether user ommdba has expired.

**Step 1** Log in to the faulty node as user **root**.

Run the **chage -l ommdba** command to view the information about the password of user **ommdba**.

**Step 2** View the value of **Account expires** to check whether the user configurations have expired.

#### NOTE

If the parameter value is **never**, the user and password are valid permanently; if the value is a date, check whether the user and password have expired.

- If they do, go to [Step 3](#).
- If they do not, go to [Step 4](#).


**Step 3** Run the **chage -E 'yyyy-MM-dd' omm** command to set the validity period of user **ommdba**. Eight hours later, check whether the alarm is automatically cleared.

- If it is, no further action is required.
- If it is not, go to [Step 4](#).

### Collect fault information.

**Step 4** On FusionInsight Manager, choose **O&M > Log > Download**.

**Step 5** Select **NodeAgent** for **Service** and click **OK**.

**Step 6** Click  in the upper right corner. In the displayed dialog box, set **Start Date** and **End Date** to 10 minutes before and after the alarm generation time respectively and click **OK**. Then, click **Download**.

**Step 7** Contact the O&M personnel and send the collected log information.

----End

## Alarm Clearing

This alarm will be automatically cleared after the fault is rectified.

## Related Information

None

## 12.13.57 ALM-12082 User ommdba Is About to Expire

### Description

The system starts at 00:00 every day to check whether user **ommdba** is about to expire every 8 hours. This alarm is generated if the user account will expire no less than 15 days later.

This alarm is cleared when the expiration time of user **ommdba** is reset and the user account status becomes normal.

### Attribute

| Alarm ID | Alarm Severity | Auto Clear |
|----------|----------------|------------|
| 12082    | Minor          | Yes        |

### Parameters

| Name        | Meaning   |
|-------------|---|
| Source      | Specifies the cluster or system for which the alarm is generated. |
| ServiceName | Specifies the service for which the alarm is generated.           |
| RoleName    | Specifies the role for which the alarm is generated.              |
| HostName    | Specifies the host for which the alarm is generated.              |

## Impact on the System

The OMS database cannot be managed and data cannot be accessed.

## Possible Causes

The account of user **ommdba** for the host is about to expire.

## Procedure

**Check whether user ommdba is about to expire.**

**Step 1** Log in to the faulty node as user **root**.

Run the **chage -l ommdba** command to view the information about user **ommdba**.

**Step 2** View the value of **Account expires** to check whether the user configurations are about to expire.

### NOTE

If the parameter value is **never**, the user and password are valid permanently; if the value is a date, check whether the user and password are about to expire within 15 days.

- If they are, go to [Step 3](#).
- If they are not, go to [Step 4](#).


**Step 3** Run the **chage -E 'yyyy-MM-dd' ommdba** command to set the validity period of user **ommdba**. Eight hours later, check whether the alarm is automatically cleared.

- If it is, no further action is required.
- If it is not, go to [Step 4](#).

**Collect fault information.**

**Step 4** On FusionInsight Manager, choose **O&M > Log > Download**.

**Step 5** Select **NodeAgent** for **Service** and click **OK**.

**Step 6** Click  in the upper right corner. In the displayed dialog box, set **Start Date** and **End Date** to 10 minutes before and after the alarm generation time respectively and click **OK**. Then, click **Download**.

**Step 7** Contact the O&M personnel and send the collected log information.

----End

## Alarm Clearing

This alarm will be automatically cleared after the fault is rectified.

## Related Information

None

## 12.13.58 ALM-12083 Password of User ommdba Is About to Expire

### Description

The system starts at 00:00 every day to check whether the password of user **ommdba** is about to expire every 8 hours. This alarm is generated if the password is about to expire no less than 15 days later.

This alarm is cleared when the expiration time of user **ommdba** password is reset and the user password status becomes normal.

### Attribute

| Alarm ID | Alarm Severity | Auto Clear |
|----------|----------------|------------|
| 12083    | Minor          | Yes        |

### Parameters

| Name        | Meaning   |
|-------------|---|
| Source      | Specifies the cluster or system for which the alarm is generated. |
| ServiceName | Specifies the service for which the alarm is generated.           |
| RoleName    | Specifies the role for which the alarm is generated.              |
| HostName    | Specifies the host for which the alarm is generated.              |

### Impact on the System

The OMS database cannot be managed and data cannot be accessed.

### Possible Causes

The password of user **ommdba** is about to expire.

### Procedure

**Check whether the password of user ommdba in the system is about to expire.**

**Step 1** Log in to the faulty node as user **root**.

Run the **chage -l ommdba** command to view the information about the password of user **ommdba**.

**Step 2** View the value of **Password expires** to check whether the user configurations are about to expire.

 **NOTE**

If the parameter value is **never**, the user and password are valid permanently; if the value is a date, check whether the user and password are about to expire within 15 days.

- If they are, go to [Step 3](#).
- If they are not, go to [Step 4](#).


**Step 3** Run the **chage -M 'days' ommdba** command to set the validity period of the password for user **ommdba**. Eight hours later, check whether the alarm is automatically cleared.

- If it is, no further action is required.
- If it is not, go to [Step 4](#).

**Collect fault information.**

**Step 4** On FusionInsight Manager, choose **O&M > Log > Download**.

**Step 5** Select **NodeAgent** for **Service** and click **OK**.

**Step 6** Click  in the upper right corner. In the displayed dialog box, set **Start Date** and **End Date** to 10 minutes before and after the alarm generation time respectively and click **OK**. Then, click **Download**.

**Step 7** Contact the O&M personnel and send the collected log information.

----End

## Alarm Clearing

This alarm will be automatically cleared after the fault is rectified.

## Related Information

None

## 12.13.59 ALM-12084 Password of User ommdba Expired

### Description

The system starts at 00:00 every day to check whether the password of user **ommdba** has expired every 8 hours. This alarm is generated if the password has expired.

This alarm is cleared when the expiration time of user **ommdba** password is reset and the user password status becomes normal.

### Attribute

| Alarm ID | Alarm Severity | Auto Clear |
|----------|----------------|------------|
| 12084    | Major          | Yes        |

## Parameters

| Name        | Meaning   |
|-------------|---|
| Source      | Specifies the cluster or system for which the alarm is generated. |
| ServiceName | Specifies the service for which the alarm is generated.           |
| RoleName    | Specifies the role for which the alarm is generated.              |
| HostName    | Specifies the host for which the alarm is generated.              |

## Impact on the System

The password of user **ommdba** has expired. The node trust relationship is unavailable, and FusionInsight Manager cannot manage the services.

## Possible Causes

The password of user **ommdba** for the host has expired.

## Procedure

**Check whether the password of user ommdba in the system has expired.**

**Step 1** Log in to the faulty node as user **root**.

Run the **chage -l ommdba** command to view the information about the password of user **ommdba**.

**Step 2** View the value of **Password expires** to check whether the user configurations have expired.

 **NOTE**

If the parameter value is **never**, the user and password are valid permanently; if the value is a date, check whether the user and password have expired.

- If they do, go to [Step 3](#).
- If they do not, go to [Step 4](#).


**Step 3** Run the **chage -M 'days' ommdba** command to set the validity period of the password for user **ommdba**. Eight hours later, check whether the alarm is automatically cleared.

- If it is, no further action is required.
- If it is not, go to [Step 4](#).

**Collect fault information.**

**Step 4** On FusionInsight Manager, choose **O&M > Log > Download**.

**Step 5** Select **NodeAgent** for **Service** and click **OK**.

**Step 6** Click  in the upper right corner. In the displayed dialog box, set **Start Date** and **End Date** to 10 minutes before and after the alarm generation time respectively and click **OK**. Then, click **Download**.

**Step 7** Contact the O&M personnel and send the collected log information.

----End

## Alarm Clearing

This alarm will be automatically cleared after the fault is rectified.

## Related Information

None

## 12.13.60 ALM-12085 Service Audit Log Dump Failure

### Description

The system dumps service audit logs at 03:00 every day and stores them on the OMS node. This alarm is generated when the dump fails. This alarm is cleared when the next dump succeeds.

### Attribute

| Alarm ID | Alarm Severity | Auto Clear |
|----------|----------------|------------|
| 12085    | Minor          | Yes        |

### Parameters

| Name        | Meaning   |
|-------------|---|
| Source      | Specifies the cluster or system for which the alarm is generated. |
| ServiceName | Specifies the service for which the alarm is generated.           |
| RoleName    | Specifies the role for which the alarm is generated.              |
| HostName    | Specifies the host for which the alarm is generated.              |

## Impact on the System

If the audit logs of a component fail to be dumped, the audit logs cannot be retrieved if they are aged locally. This affects service analysis and troubleshooting of the component.

## Possible Causes

- The service audit logs are oversized.
- The OMS backup storage space is insufficient.
- The storage space of a host where the service is located is insufficient.

## Procedure

### Check whether the service audit logs are oversized.

**Step 1** In the alarm list on FusionInsight Manager, locate the row that contains the alarm, and view the IP address of the host and additional information for which the alarm is generated.

**Step 2** Log in to the host where the alarm is generated as user **root**.

**Step 3** Run the **vi \${BIGDATA\_LOG\_HOME}/controller/scriptlog/getLogs.log** command to check whether the keyword "LOG SIZE is more than 5000MB" can be searched.

- If it can, go to **Step 4**.
- If it cannot, go to **Step 5**.

**Step 4** Check whether the oversized service audit logs are caused by exceptions.

### The OMS backup storage space is insufficient.

**Step 5** Run the **vi \${BIGDATA\_LOG\_HOME}/controller/scriptlog/getLogs.log** command to check whether the keyword "Collect log failed, too many logs on" can be searched.

- If it can, obtain the host IP address following the keyword "Collect log failed, too many logs on", and go to **Step 6**.
- If it cannot, go to **Step 11**.

**Step 6** Log in to the host with the IP address obtained in **Step 5** as user **root**.

**Step 7** Run the **vi {BIGDATA\_LOG\_HOME}/nodeagent/scriptlog/collectLog.log** command to check whether the keyword "log size exceeds" can be searched.

- If it can, go to **Step 9**.
- If it cannot, go to **Step 8**.

**Step 8** Check whether the alarm additional information contains the keyword "no enough space".

- If yes, go to **Step 9**.
- If no, go to **Step 11**.

**Step 9** Perform the following operations to expand the disk capacity (only for MRS 3.1.2 and earlier versions) or reduce the maximum number of audit log backups:

- Expand the capacity of the OMS node.



- Run the following command to edit the file and decrease the value of **MAX\_NUM\_BK\_AUDITLOG**.

```
vi ${CONTROLLER_HOME}/etc/om/componentsauditlog.properties
```

**Step 10** In the next execution period, 03:00, check whether the alarm is cleared.

- If it is, no further action is required.
- If it is not, go to [Step 11](#).

**Check whether the space of the host where the service is located is insufficient.**

**Step 11** Run the `vi ${BIGDATA_LOG_HOME}/controller/scriptlog/getLogs.log` command to check whether the keyword "Collect log failed, no enough space on *hostip*" can be searched.

- If it can, obtain the IP address of the abnormal host and go to [Step 12](#).
- If it cannot, go to [Step 15](#).

**Step 12** Log in to the host with the IP address obtained as user **root**, and run the `df "$BIGDATA_HOME/tmp" -lP | tail -1 | awk '{print ($4/1024)}'` command to obtain the remaining space of the host log directory. Check whether the value is less than 1000 MB.

- If it is, go to [Step 13](#).
- If it is not, go to [Step 15](#).

**Step 13** Expand the capacity of the node


**Step 14** In the next execution period, 03:00, check whether the alarm is cleared.

- If it is, no further action is required.
- If it is not, go to [Step 15](#).

**Collect fault information.**

**Step 15** On FusionInsight Manager, choose **O&M> Log > Download**.

**Step 16** Select **Controller** for **Service** and click **OK**.

**Step 17** Click  in the upper right corner. In the displayed dialog box, set **Start Date** and **End Date** to 10 minutes before and after the alarm generation time respectively and click **OK**. Then, click **Download**.

**Step 18** Contact the O&M personnel and send the collected log information.

----End

## Alarm Clearing

This alarm will be automatically cleared after the fault is rectified.

## Related Information

None

## 12.13.61 ALM-12087 System Is in the Upgrade Observation Period

### Description

The system checks whether it is in the upgrade observation period at 00:00 every day and checks whether the duration that it has been in the upgrade observation state exceeds the preset upgrade observation period, 10 days by default. This alarm is generated when the system is in the upgrade observation period and the duration that the system has been in the upgrade observation state exceeds the preset period (10 days by default). This alarm is automatically cleared if the system exits the upgrade observation period after the user performs a rollback or submission.

### Attribute

| Alarm ID | Alarm Severity | Auto Clear |
|----------|----------------|------------|
| 12087    | Major          | Yes        |

### Parameters

| Name                              | Meaning  |
|-----------------------------------|--|
| Source                            | Specifies the cluster or system for which the alarm is generated.        |
| ServiceName                       | Specifies the service for which the alarm is generated.                  |
| RoleName                          | Specifies the role for which the alarm is generated.                     |
| HostName                          | Specifies the host for which the alarm is generated.                     |
| Upgrade Observation Period (Days) | Specifies the days that the system is in the upgrade observation period. |

### Impact on the System

During the upgrade observation period, do not add or delete users, instances, roles, services, hosts, or resource pools that affect the management topology.

### Possible Causes

The upgrade task is not submitted a specified period of time (10 days by default) after the system upgrade.

## Procedure

**Check whether the system is in the upgrade observation period.**

**Step 1** Log in to the active management node as user **root**.

**Step 2** Run the following commands to switch to user **omm** and log in to the **omm** database:

```
su - omm
```

```
gsqll -U omm -W omm database password -p 20015
```

**Step 3** Run the **select \* from OM\_CLUSTERS** command to view cluster information.

**Step 4** Check whether the value of **upgradObservationPeriod isON** is **true**, as shown in [Figure 12-32](#).

- If it is, the system is in the upgrade observation period. Use the UpdateTool to submit the upgrade task. For details, see the upgrade guide of the corresponding version.
- If it is not, go to [Step 6](#).

**Figure 12-32** Cluster information

```
CLUSTER_ID | CLUSTER_NAME | CLUSTER_DESCRIPTION | STACK_NAME | STACK_TIME | PRESTACK_NAME | PRESTACK_TIME | STACK_MODEL | CURRENT_PATCH_VERSION | IS_DETACHED | UPDATE_MODE | OBSERVATION_PERIOD | EXTERNAL_PARAM  
-----  
cluster_1 | Test_1 | | DEFAULT_STACK | 1552390738666 | | Sec | | 0 | | ('upgradObservationPeriod': {'isOn': true, 'proje  
: '199318993146781010', 'type': 'UPGRADE'}, 'updateEndTime': 1552391484884), 'patchObservationPeriod': {'isOn': false, 'updateEndTime': 0}) | {}
```


**Step 5** In the early morning of the next day, check whether this alarm is cleared.

- If it is, no further action is required.
- If it is not, go to [Step 6](#).

**Collect fault information.**

**Step 6** On the FusionInsight Manager portal, choose **O&M > Log > Download**.

**Step 7** Select **Controller** from the **Service** and click **OK**.

**Step 8** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 9** Contact the O&M personnel and send the collected log information.

----End

## Alarm Clearing

This alarm will be automatically cleared after the fault is rectified.

## Related Information

None

## 12.13.62 ALM-12089 Inter-Node Network Is Abnormal

### Description

The alarm module checks the network health status of nodes in the cluster every 10 seconds. This alarm is generated when the network between two nodes is unreachable or the network status is unstable.

### Attribute

| Alarm ID | Alarm Severity | Auto Clear |
|----------|----------------|------------|
| 12089    | Major          | Yes        |

### Parameters

| Name        | Meaning   |
|-------------|---|
| Source      | Specifies the cluster or system for which the alarm is generated. |
| ServiceName | Specifies the service for which the alarm is generated.           |
| RoleName    | Specifies the role for which the alarm is generated.              |
| HostName    | Specifies the host for which the alarm is generated.              |

### Impact on the System

- Data transmission becomes slow or interrupted. Data may be lost or incomplete.
- Task scheduling is affected. For example, Yarn tasks cannot be executed properly or fail to be executed due to timeout.
- Data processing is affected. For example, HDFS data synchronization fails or the data is inaccurate.
- System performance deteriorates. The efficiency and quality of data processing is low.

### Possible Causes

- The node breaks down.
- The network is faulty.

### Procedure

**Check the network health status.**

**Step 1** In the alarm list on FusionInsight Manager, click the drop-down button of the alarm and view **Additional Information**. Record the source IP address and destination IP address of the node for which the alarm is reported.

**Step 2** Log in to the node for which the alarm is reported. On the node, ping the target node to check whether the network between the two nodes is normal.

- If yes, go to [6](#).
- If no, go to [3](#).

**Check the node status.**

**Step 3** On FusionInsight Manager, click **Host** and check whether the host list contains the faulty node to determine whether the faulty node has been removed from the cluster.

- If yes, go to [5](#).
- If no, go to [4](#).

**Step 4** Check whether the faulty node is powered off.

- If yes, start the faulty node and go to [Step 2](#).
- If no, contact related personnel to find root cause, if need to remove the faulty nodes from the cluster and go to [5](#), otherwise go to [6](#).

**Step 5** Remove the file `$NODE_AGENT_HOME/etc/agent/hosts.ini` of all nodes in the cluster, and clean up the file `/var/log/Bigdata/unreachable/unreachable_ip_info.log`, and then manually clear the alarm.


**Step 6** Wait for 30 seconds and checking if the alarm was been cleared.

- If yes, no further action is required.
- If no, go to [7](#).

**Collect fault information.**

**Step 7** On the FusionInsight Manager portal, choose **O&M > Log > Download**.

**Step 8** Select **OmmAgent** from the **Service** and click **OK**.

**Step 9** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 10** Contact the O&M personnel and send the collected log information.

----End

## Alarm Clearing

After the fault is rectified, the system automatically clears this alarm.

## Related Information

None

## 12.13.63 ALM-12091 Abnormal disaster Resources

### Alarm Description

HA checks the disaster resources of Manager every 86 seconds. This alarm is generated when HA detects that the disaster resources have been abnormal for 10 consecutive times.

This alarm is cleared when HA detects that the disaster resources become normal.

**Resource Type** of disaster is **Single-active**. Active/Standby switchover will be triggered upon resource exceptions. When this alarm is generated, the active/standby switchover is complete and new disaster resources have been enabled on the new active Manager. In this case, this alarm is cleared. This alarm is used to notify users of the cause of the active/standby Manager switchover.

### Alarm Attributes

| Alarm ID | Alarm Severity | Auto Cleared |
|----------|----------------|--------------|
| 12091    | Major          | Yes          |

### Alarm Parameters

| Parameter   | Description   |
|-------------|---|
| Source      | Specifies the cluster or system for which the alarm is generated. |
| ServiceName | Specifies the service for which the alarm is generated.           |
| RoleName    | Specifies the role for which the alarm is generated.              |
| HostName    | Specifies the host for which the alarm is generated.              |

### Impact on the System



- The active/standby Manager switchover occurs.
- The disaster process restarts repeatedly, which may cause active/standby DR to be unavailable.

### Possible Causes

The disaster process is abnormal.

### Handling Procedure

**Check whether the disaster process is normal.**

- Step 1** In the alarm list on FusionInsight Manager, locate the row that contains the alarm, and click  to view the name of the host for which the alarm is generated.
- Step 2** Log in to the host for which the alarm is generated as user **root**.
- Step 3** Run the **su - omm** command to switch to user **omm**.
- Step 4** Run the **sh \${BIGDATA\_HOME}/om-server/OMS/workspace0/ha/module/hacom/script/status\_ha.sh** command to check whether the status of the disaster resources managed by the HA is normal. In the single-node system, the disaster resource is in the normal state. In the dual-node system, the disaster resource is in the normal state on the active node and in the stopped state on the standby node.
- If yes, go to **Step 7**.
  - If no, go to **Step 5**.
- Step 5** Run the **vi \${BIGDATA\_LOG\_HOME}/disaster/disaster.log** command to check whether the disaster resource log of HA contains the keyword **ERROR**. If yes, analyze the logs to locate the resource exception cause and fix the exception.
- Step 6** Wait 5 minutes and check whether the alarm is automatically cleared.
- If yes, no further action is required.
  - If no, go to **Step 7**.
- Collect fault information.**
- Step 7** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Log > Download**.
- Step 8** Expand the **Service** drop-down list, select **Disaster** for the target cluster, and click **OK**.
- Step 9** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 1 hour ahead of and after the alarm generation time, respectively. Then, click **Download**.
- Step 10** Contact O&M personnel and provide the collected logs.
- End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

None.

## 12.13.64 ALM-12101 AZ Unhealthy

### Description

After the AZ DR function is enabled, the system checks the AZ health status every 5 minutes. This alarm is generated when the system detects that the AZ is subhealthy or unhealthy. This alarm is cleared when the AZ becomes healthy.

## Attribute

| Alarm ID | Alarm Severity | Auto Clear |
|----------|----------------|------------|
| 12101    | Critical       | Yes        |

## Parameters

| Parameter   | Meaning   |
|-------------|---|
| Source      | Specifies the cluster for which the alarm is generated. |
| ServiceName | Specifies the service for which the alarm is generated. |
| AZName      | Specifies the AZ for which the alarm is generated.      |
| HostName    | Specifies the host for which the alarm is generated.    |

## Impact on the System

The health status of an AZ is determined by whether the health status of storage resources (HDFS), computing resources (Yarn), and key roles in the AZ exceeds the configured threshold.

An AZ is subhealthy when:

- The computing resources (Yarn) are unhealthy, but the storage resources (HDFS) are healthy. Tasks cannot be submitted to the local AZ, but data can still be read and written in the local AZ.
- The computing resources (Yarn) are healthy, but some storage resources (HDFS) are unhealthy. Tasks can be submitted to the local AZ, and some data can be read and written in the local AZ. This depends on the locality of data detected by Spark/Hive scheduling.

An AZ is unhealthy when:

- The computing resources (Yarn) are healthy, but the storage resources (HDFS) are unhealthy. Although tasks can be submitted to the local AZ, data cannot be read or written in the local AZ. As a result, the tasks submitted to the local AZ are invalid.
- The computing resources (Yarn) and storage resources (HDFS) are unhealthy. Tasks cannot be submitted to the local AZ, and data cannot be read or written in the local AZ.
- The health status of key roles except Yarn and HDFS is lower than the configured threshold.



## Possible Causes

- The computing resources (Yarn) are unhealthy.
- The storage resources (HDFS) are unhealthy.
- Some storage resources (HDFS) are unhealthy.
- Key roles except Yarn and HDFS are unhealthy.

## Procedure

### Disable the DR drill.

- Step 1** On FusionInsight Manager, choose **Cluster** > *Name of the desired cluster* > **Cross-AZ HA**. The Cross-AZ HA page is displayed.
- Step 2** In the AZ DR list, check whether **Perform DR Drill** in the **Operation** column of the AZ whose health status is **Unhealthy** is gray.
- If yes, go to **Step 4**.
  - If no, go to **Step 3**.
- Step 3** Click **Restore** in the **Operation** column of the target AZ. Wait 2 minutes and refresh the page to view the health status of the AZ. Check whether the health status is normal.
- If yes, no further action is required.
  - If no, go to **Step 4**.

### Collect the fault information.

- Step 4** Log in to the active management node as user **root**.
- Step 5** View logs of unhealthy services.
- HDFS log files are stored in `/var/log/Bigdata/hdfs/nn/hdfs-az-state.log`.
  - Yarn log files are stored in `/var/log/Bigdata/yarn/rm/yarn-az-state.log`.
  - For other services, view the service health check logs in the corresponding service log directory.
- Step 6** Contact O&M personnel and provide detailed log file information.

----End

## Alarm Clearing

After the fault is rectified, the system automatically clears this alarm.

## Related Information

None

# 12.13.65 ALM-12102 AZ HA Component Is Not Deployed Based on DR Requirements

## Alarm Description

The alarm module checks the deployment status of AZ HA components every 5 minutes. This alarm is generated when the components that support DR are not

deployed based on DR requirements after AZ is enabled. This alarm is cleared when the components are deployed based on DR requirements.

## Alarm Attributes

| Alarm ID | Alarm Severity | Auto Cleared |
|----------|----------------|--------------|
| 12102    | Major          | Yes          |

## Alarm Parameters

| Parameter   | Description  |
|-------------|--|
| Source      | Specifies the cluster for which the alarm was generated. |
| ServiceName | Specifies the service for which the alarm was generated. |

## Impact on the System

The cross-AZ HA capability of a single cluster is affected.


## Possible Causes

The roles of the components that support DR are not deployed based on DR requirements.

## Handling Procedure

**Obtain alarm information.**

**Step 1** On FusionInsight Manager, choose **O&M > Alarm > Alarms**.

**Step 2** In the alarm list, click  in the row that contains the alarm and view the roles that are not deployed based on DR requirements in **Additional Information**.

**Redeploy the role instance.**

**Step 3** Choose **Cluster > Services > Name of the desired service > Instance**. On the instance page, redeploy or adjust the role instance.

**Step 4** Check whether the alarm is cleared 10 minutes later.

- If yes, no further action is required.
- If no, contact O&M personnel.

----End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

None

## 12.13.66 ALM-12103 Executor Resource Exception

### Alarm Description

HA checks the Executor resources of Manager every 30 seconds. This alarm is generated when HA detects that the Executor resources are abnormal for two consecutive times.

This alarm is cleared when the Executor resources are normal.

**Resource Type** of Executor is **Single-active**. Active/standby will be triggered upon resource exceptions. When this alarm is generated, the active/standby switchover is complete and new Executor resources have been enabled on the new active Manager. In this case, this alarm is cleared. This alarm is used to notify users of the cause of the active/standby Manager switchover.

### Alarm Attributes

| Alarm ID | Alarm Severity | Auto Cleared |
|----------|----------------|--------------|
| 12103    | Major          | Yes          |

### Alarm Parameters

| Parameter   | Description  |
|-------------|--|
| Source      | Specifies the cluster or system for which the alarm was generated. |
| ServiceName | Specifies the service for which the alarm was generated.           |
| RoleName    | Specifies the role for which the alarm was generated.              |
| HostName    | Specifies the host for which the alarm was generated.              |

### Impact on the System


- The active/standby Manager switchover occurs.
- The Executor process keeps restarting. As a result, the cluster page may fail to be accessed.

### Possible Causes


The Executor process is abnormal.

## Handling Procedure

**Check whether the Executor process is abnormal.**

- Step 1** In the alarm list on FusionInsight Manager, locate the row that contains the alarm, and click  to view the name of the host for which the alarm is generated.
- Step 2** Log in to the host for which the alarm is generated as user **root**.
- Step 3** Run the **su - omm** command to switch to user **omm**.
- Step 4** Run the **sh \${BIGDATA\_HOME}/om-server/OMS/workspace0/ha/module/hacom/script/status\_ha.sh** command to check whether the status of the Executor resources managed by the HA is normal. In the single-node system, the Executor resource is in the normal state. In the dual-node system, the Executor resource is in the normal state on the active node and in the stopped state on the standby node.
- If yes, go to [Step 7](#).
  - If no, go to [Step 5](#).
- Step 5** Run the **vi \$BIGDATA\_LOG\_HOME/omm/oms/ha/scriptlog/executor.log** command to check whether the Executor resource log of HA contains the keyword **ERROR**. If yes, analyze the log to locate the resource exception cause and fix the exception.
- Step 6** After 5 minutes, check whether this alarm is cleared.
- If yes, no further action is required.
  - If no, go to [Step 7](#).

**Collect the fault information.**

- Step 7** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Log > Download**.
- Step 8** In the **Services** area, select **Controller** and **OmmServer**, and click **OK**.
- Step 9** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 1 hour ahead of and after the alarm generation time, respectively. Then, click **Download**.
- Step 10** Contact O&M personnel and provide the collected logs.

----End

## 12.13.67 ALM-12104 Abnormal Knox Resources

### Alarm Description

HA checks the Knox resources of Manager every 70 seconds. This alarm is generated when HA detects that the Knox resources are abnormal for three consecutive times.

This alarm is cleared when HA detects that the Knox resources are normal.

## Alarm Attributes

| Alarm ID | Alarm Severity | Auto Cleared |
|----------|----------------|--------------|
| 12104    | Major          | Yes          |

## Alarm Parameters

| Parameter   | Description  |
|-------------|--|
| Source      | Specifies the cluster or system for which the alarm was generated. |
| ServiceName | Specifies the service for which the alarm was generated.           |
| RoleName    | Specifies the role for which the alarm was generated.              |
| HostName    | Specifies the host for which the alarm was generated.              |

## Impact on the System

Requests sent by upper-layer services by using Knox cannot be properly processed.

## Possible Causes

The Knox process is abnormal.

## Handling Procedure

Check whether the Knox process is normal.

- Step 1** Log in to FusionInsight Manager. In the alarm list, locate the row that contains the alarm and view the name of the host for which the alarm is generated.
- Step 2** Use PuTTY to log in to the host for which the alarm is generated as user **root**.
- Step 3** Run the **su - omm** command to switch to user **omm**.
- Step 4** Run the **sh \${BIGDATA\_HOME}/om-server/om/sbin/status-oms.sh** command to check whether the status of the Knox resources managed by HA is normal. If the status is normal, the Knox resources are normal. Otherwise, the Knox resources are abnormal.
  - If yes, go to [Step 7](#).
  - If no, go to [Step 5](#).
- Step 5** Run the **vi \$BIGDATA\_LOG\_HOME/omm/oms/ha/scriptlog/knox.log** command to check whether the Knox resource log of HA contains the keyword **ERROR**. If yes, analyze the log to locate the resource exception cause and fix the exception.


**Step 6** After 5 minutes, check whether this alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 7](#).

Collect the fault information.

**Step 7** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Log > Download**.

**Step 8** In the **Services** area, select **Controller** and **OmmServer**, and click **OK**.

**Step 9** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 1 hour ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 10** Contact O&M personnel and provide the collected logs.

----End

## 12.13.68 ALM-12110 Failed to get ECS temporary AK/SK

### Alarm Description

Meta calls the ECS API to obtain the AK/SK information every 5 minutes and caches the information. Before the AK/SK expires, Meta calls the API again to update it. This alarm is generated when Meta fails to call the API for three consecutive times.

This alarm is cleared when Meta successfully calls the ECS API.

### Alarm Attributes

| Alarm ID | Alarm Severity | Auto Cleared |
|----------|----------------|--------------|
| 12110    | Major          | Yes          |

### Alarm Parameters

| Parameter   | Description  |
|-------------|--|
| Source      | Specifies the cluster for which the alarm was generated. |
| ServiceName | Specifies the service for which the alarm was generated. |
| RoleName    | Specifies the role for which the alarm was generated.    |
| HostName    | Specifies the host for which the alarm was generated.    |

## Impact on the System


The cluster cannot obtain the latest temporary AK/SK. In the storage and compute separation scenario, OBS may fail to be accessed. As a result, component services cannot be properly processed.

## Possible Causes

- The meta role of the MRS cluster is abnormal.
- The cluster has been bound to an agency and accessed OBS but has been unbound from the agency. As a result, the cluster has not been bound to any agency.

## Handling Procedure

**Check the status of the meta role.**

**Step 1** On FusionInsight Manager of the cluster, choose **O&M > Alarm > Alarms**. On the page that is displayed, click  in the row containing the alarm, and determine the IP address of the host for which the alarm is generated.

**Step 2** On FusionInsight Manager of the cluster, choose **Cluster > Services > meta**. On the page that is displayed, click the **Instances** tab, and check whether the meta role corresponding to the host for which the alarm is generated is normal.

- If yes, go to [Step 5](#).
- If no, go to [Step 3](#).

**Step 3** Select the abnormal role, click **More**, and select **Restart Instance** to restart the abnormal meta role.

**Step 4** Check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 5](#).

**Step 5** Log in to the host obtained in [Step 1](#) and check whether the `/var/log/Bigdata/meta/mrs-meta.log` file contains error information. If yes, rectify the fault based on the log information.

**Step 6** Check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 7](#).

**Rebind the cluster to an agency.**

**Step 7** Log in to the MRS management console.

**Step 8** In the navigation pane on the left, choose **Active Clusters**. On the page that is displayed, click the cluster name to go to its overview page. Then, check whether the cluster is bound to an agency in the O&M management area.

- If yes, go to [Step 10](#).
- If no, go to [Step 9](#).


**Step 9** Click **Manage Agency**. On the page that is displayed, rebind the cluster to an agency. Then check whether the alarm is cleared a few minutes later.

- If yes, no further action is required.
- If no, go to [Step 10](#).

**Collect fault information.**

**Step 10** On FusionInsight Manager of the active cluster, choose **O&M**. In the navigation pane on the left, choose **Log > Download**.

**Step 11** Expand the **Service** drop-down list, select **meta** for the target cluster, and click **OK**.

**Step 12** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 13** Contact O&M personnel and provide the collected logs.

----End

## 12.13.69 ALM-12172 Failed to Report Metrics to Cloud Eye

### Alarm Description

After metric sharing is enabled for a cluster, the Controller periodically collects cluster metrics and reports them to Cloud Eye.

### Alarm Attributes

| Alarm ID | Alarm Severity | Auto Cleared |
|----------|----------------|--------------|
| 12172    | Major          | Yes          |

### Alarm Parameters

| Parameter   | Description  |
|-------------|--|
| Source      | Specifies the cluster or system for which the alarm was generated. |
| ServiceName | Specifies the service for which the alarm was generated.           |
| RoleName    | Specifies the role for which the alarm was generated.              |
| HostName    | Specifies the host for which the alarm was generated.              |

### Impact on the System

MRS monitoring metrics are unavailable on Cloud Eye.



## Possible Causes

- Failed to call Cloud Eye APIs due to insufficient permissions.
- Failed to report data to Cloud Eye due to network problems.
- Failed to report data to Cloud Eye due to internal errors.

## Handling Procedure

**Step 1** Log in to FusionInsight Manager, choose **O&M > Alarm > Alarms**, and view the additional information in the alarm details.

**Step 2** Rectify the fault based on the following scenarios:


- If "Call CES to send metrics fail. Permission exception" is displayed in the additional information, the token of the resource tenant is invalid. Restart the Controller and obtain the token again. The detailed procedure is as follows:
  - a. Log in to FusionInsight Manager, click the task center icon in the upper right corner, and verify that no task is being executed in the task center.
  - b. Use PuTTY to log in to the active management node as user **omm**.
  - c. Restart the controller.

```
sh ${BIGDATA_HOME}/om-server/om/sbin/restart-controller.sh
```
  - d. Wait for 5 minutes and check whether the alarm is cleared.
    - If yes, no further action is required.
    - If no, go to **Step 3**.
- If "Call CES to send metrics fail. Request CES error code xxx" or "CES internal error code xxx" is displayed, the function service is abnormal. Go to **Step 3**.
- If "Call CES to send metrics fail. Too many request" is displayed in additional alarm information, the service request triggers traffic control. Go to **Step 3**.

### Collect fault information.

**Step 3** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Log > Download**.

**Step 4** On the displayed page, select **Controller** of **OMS** for **Service**, and click **OK**. Select the active node for **Host** and click **OK**.

**Step 5** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 6** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

None

## 12.13.70 ALM-12180 Suspended Disk I/O

### Alarm Description

#### For MRS 3.3.0 and its later versions:

- For HDDs, the alarm is triggered when any of the following conditions is met:
  - By default, the system collects data every 3 seconds. The svctm latency reaches 6 seconds within 30 seconds in at least seven collection periods.
  - By default, the system collects data every 3 seconds. The disk queue depth (**avgqu-sz**) is greater than 0, the IOPS or bandwidth is 0, and **ioutil** is greater than 99% in at least 10 collection periods within 30 seconds.
  - By default, the system collects data every 3 seconds. At least 50% of detected svctm take no less than 1000 ms within 300 seconds.
- For SSDs, the alarm is triggered when any of the following conditions is met:
  - By default, the system collects data every 3 seconds. The svctm latency reaches 3 seconds within 30 seconds in at least seven collection periods.
  - By default, the system collects data every 3 seconds. The disk queue depth (**avgqu-sz**) is greater than 0, the IOPS or bandwidth is 0, and **ioutil** is greater than 99% in at least 10 collection periods within 30 seconds.
  - By default, the system collects data every 3 seconds. At least 50% of detected svctm take no less than 500 ms within 300 seconds.

The collection period is 3 seconds, and the detection period is 30 or 300 seconds. This alarm is automatically cleared when neither of the preceding conditions is met for three consecutive detection periods (30 or 300 seconds).

#### For versions earlier than MRS 3.3.0:

- For HDDs, the alarm is triggered when any of the following conditions is met:
  - By default, the system collects data every 3 seconds. The svctm latency exceeds 6 seconds within 30 seconds in at least 10 collection periods.
  - By default, the system collects data every 3 seconds. The disk queue depth (**avgqu-sz**) is greater than 0, the IOPS or bandwidth is 0, and **ioutil** is greater than 99% in at least 10 collection periods within 30 seconds.
- For SSDs, the alarm is triggered when any of the following conditions is met:
  - By default, the system collects data every 3 seconds. The svctm latency exceeds 2 seconds within 30 seconds in at least 10 collection periods.
  - By default, the system collects data every 3 seconds. The disk queue depth (**avgqu-sz**) is greater than 0, the IOPS or bandwidth is 0, and **ioutil** is greater than 99% in at least 10 collection periods within 30 seconds.

This alarm is automatically cleared when the preceding conditions have not been met for 90s.

 NOTE

For details about how to obtain and calculate related parameters, see [Related Information](#).

## Alarm Attributes

| Alarm ID | Alarm Severity | Auto Cleared |
|----------|----------------|--------------|
| 12180    | Major          | Yes          |

## Alarm Parameters

| Parameter   | Description  |
|-------------|--|
| Source      | Specifies the cluster or system for which the alarm was generated. |
| ServiceName | Specifies the service for which the alarm was generated.           |
| RoleName    | Specifies the role for which the alarm was generated.              |
| HostName    | Specifies the host for which the alarm was generated.              |
| DiskName    | Specifies the disk for which the alarm was generated.              |

## Impact on the System

If the I/O usage keeps increasing, operations will be affected and services will be interrupted. The possible impacts are as follows:

- The system I/O performance deteriorates, which means slow response and low throughput. For example, job submission is slow, page responds slowly, interface response times out, and the system is in error or even crash.
- Customer services may be interrupted. The system may break down and the key information stored on the faulty disk may be lost.

## Possible Causes

The disk is aged.

## Handling Procedure

**Replace the disk.**

**Step 1** Log in to FusionInsight Manager and choose **O&M > Alarm > Alarms**.

**Step 2** View the detailed information about the alarm. Check the values of **HostName** and **DiskName** in the location information to obtain the information about the faulty disk for which the alarm is reported.

**Step 3** Replace the hard disk.


**Step 4** Check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 5](#).

**Collect fault information.**

**Step 5** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Log > Download**.

**Step 6** Select **OMS** for **Service** and click **OK**.

**Step 7** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 8** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

Obtain and calculate related parameters as follows:

- Run the following command in the OS to collect data:

**iostat -x -t 1 1**

```
[root@ ~]# iostat -x -t 1 1
Linux 4.18.0-147.5.2.10.el8.x86_64 (node-master1cgyv) 10/12/2022 _x86_64_ (8 CPU)
10/12/2022 05:24:09 PM
avg-cpu:  %user   %nice %system %iowait  %steal   %idle
           24.49    0.00   13.82    0.11    0.00   61.58

Device:            r/s   kB/s   rrqm/s   %rrqm  r_await  rareq-sz   w/s   kB/s   wrqm/s   %wrqm  w_await  wareq-sz   d/s   kB/s   drqm/s   %drqm  d_await  dareq-sz   aqu-sz   %util
dm-0                1.59   57.23    0.00   0.00    1.22   35.94   15.80   124.80    0.00   0.00    2.39    7.90    0.00   0.00   0.00   0.00   0.00   0.00   0.04   0.79
dm-1                0.07    0.30    0.00   0.00    0.67    4.41    0.30    0.80    0.00   0.00   0.00   0.00   0.00   0.00   0.00   0.00   0.00   0.00   0.00   0.01
vda                 1.59   61.59    0.02   0.96    1.65   32.43   22.16   403.26   39.50   60.19    1.80   18.20    0.00   0.00   0.00   0.00   0.00   0.00   0.03   1.80
vdb                 0.11    2.51    0.00   0.01    0.68   22.22   24.05   351.18   16.74   41.03    1.02   14.60    0.00   0.00   0.00   0.00   0.00   0.00   0.01   1.59
```

Parameters are as follows:

**avgqu-sz** indicates the disk queue depth.

The sum of **r/s** and **w/s** is the IOPS.

The sum of **rkB/s** and **wkB/s** is the bandwidth.

**%util** is the **ioutil** value.

- MRS 3.1.0:

Run the **iostat -x -t** command in the OS.

```
lomm@node-master1hxyk ~]$ iostat -x -t
Linux 3.10.0-862.14.1.5.el7.x86_64 (node-master1hxyk) 11/11/2022 _x86_64_ (4 CPU)
11/11/2022 03:35:20 PM
avg-cpu:  %user   %nice %system %iowait  %steal   %idle
           27.66    0.00   15.66    0.63    0.00   56.06

Device:            rrqm/s   wrqm/s   r/s     w/s   rkB/s   kB/s   avgrq-sz   avgqu-sz   await  r_await  w_await   svctm   iutil
vda                0.13   29.26   1.71   23.51  187.56  608.08   63.11    0.91   36.02   50.86   34.94   0.64   1.62
vdb                 0.00   14.45   0.08   27.34   1.35   301.81   22.12    0.08   2.81   26.57   2.74   0.53   1.45
```

- Calculate **svctm** as follows in versions later than MRS 3.1.0:  

$$svctm = (tot\_ticks\_new - tot\_ticks\_old) / (rd\_ios\_new + wr\_ios\_new - rd\_ios\_old - wr\_ios\_old)$$
- Versions earlier than MRS 3.3.0: If **rd\_ios\_new + wr\_ios\_new - rd\_ios\_old - wr\_ios\_old = 0**, then **svctm = 0**.
- MRS 3.3.0 and its later versions:  
 When the detection period is 30 seconds, if **rd\_ios\_new + wr\_ios\_new - rd\_ios\_old - wr\_ios\_old = 0**, then **svctm = 0**.  
 When the detection period is 300 seconds and **rd\_ios\_new + wr\_ios\_new - rd\_ios\_old - wr\_ios\_old = 0**, if **tot\_ticks\_new - tot\_ticks\_old = 0**, then **svctm = 0**; otherwise, the value of **svctm** is infinite.

The parameters can be obtained as follows:

The system runs the **cat /proc/diskstats** command every 3 seconds to collect data. For example:

```
omm@ >>> jls cat /proc/diskstats
253 0 vda 1101553 35446 83439787 3338546 28744856 48314024 1054257652 52667332 0 19569526 10342913 0 0 0 0
253 1 vda1 259970 25494 54533791 2565698 2446884 8749340 215777628 12114542 0 6473885 11339691 0 0 0 0
253 2 vda2 15 0 108 136 0 0 0 0 0 150 129 0 0 0 0
253 5 vda5 22373 1364 2525122 79502 4212374 4104759 161597984 8145606 0 3598808 6239095 0 0 0 0
253 6 vda6 11145 314 529002 85050 259201 70368 4412408 321454 0 189336 259725 0 0 0 0
253 7 vda7 157987 105 3477434 149542 6507077 1028968 140666992 14349866 0 1679035 11116587 0 0 0 0
253 8 vda8 312935 8169 22369722 458354 12179958 34360589 531802640 17724858 0 9060731 11385470 0 0 0 0
253 16 vdb 275920 21939 15977738 2171665 39472291 28236575 2653825040 482230505 0 30580346 465962048 0 0 0 0
253 17 vdb1 275439 21939 15948866 2171472 31290400 28236555 2653824832 481837775 0 30036724 465855080 0 0 0 0
253 0 loop0 356 0 17442 150 0 0 0 0 0 149 105 0 0 0 0
omm@ >>> jls cat /proc/diskstats
253 0 vda 1101553 35446 83439787 3338546 28747977 48319338 1054352084 52672715 0 19571460 40346640 0 0 0 0
253 1 vda1 259970 25494 54533791 2565698 2446884 8750402 215791076 12115169 0 6474429 11339985 0 0 0 0
253 2 vda2 15 0 108 136 0 0 0 0 0 150 129 0 0 0 0
253 5 vda5 22373 1364 2525122 79502 4212822 4105244 161614088 8146153 0 3599216 6239432 0 0 0 0
253 6 vda6 11145 314 529002 85050 259245 70433 4413368 321489 0 189389 259730 0 0 0 0
253 7 vda7 157987 105 3477434 149542 6507759 1029060 140677872 14351373 0 1679157 11117724 0 0 0 0
253 8 vda8 312935 8169 22369722 458354 12181277 34364199 531855680 17727525 0 9061647 11387424 0 0 0 0
253 16 vdb 275920 21939 15977738 2171665 39477604 28238831 2653881640 482234435 0 30581946 465964144 0 0 0 0
253 17 vdb1 275439 21939 15948866 2171472 31293358 28238811 2653881432 481841639 0 30038274 465857164 0 0 0 0
253 0 loop0 356 0 17442 150 0 0 0 0 0 149 105 0 0 0 0
```

In the two commands:

In the data collected for the first time, the number in the fourth column is the **rd\_ios\_old** value, the number in the eighth column is the **wr\_ios\_old** value, and the number in the thirteenth column is the **tot\_ticks\_old** value.

In the data collected for the second time, the number in the fourth column is the **rd\_ios\_new** value, the number in the eighth column is the **wr\_ios\_new** value, and the number in the thirteenth column is the **tot\_ticks\_new** value.

In this case, the value of **svctm** is as follows:

$$(19571460 - 19569526) / (1101553 + 28747977 - 1101553 - 28744856) = 0.6197$$

## 12.13.71 ALM-12186 CGroup Task Usage Exceeds the Threshold

### Alarm Description

The system checks the CGroup task usage of user **omm** every 5 minutes. This alarm is generated when the CGroup task usage exceeds 90%. This alarm is cleared when the CGroup task usage is less than or equal to 90%.

CGroup task usage = Number of used CGroup tasks/Maximum number of CGroup tasks

You can run the `systemctl status user-$(id -u).slice | grep limit | awk -F ' '{print $2}'` command as user `omm` to obtain the number of used CGroup tasks of this user and run the `echo $(systemctl status user-$(id -u).slice | grep limit | awk -F ' '{print $4}') | sed -e 's/)//g'` command to obtain the maximum number of CGroup tasks allowed for this user.

## Alarm Attributes

| Alarm ID | Alarm Severity | Auto Cleared |
|----------|----------------|--------------|
| 12186    | Major          | Yes          |

## Alarm Parameters

| Parameter   | Description   |
|-------------|---|
| Source      | Specifies the cluster or system for which the alarm is generated. |
| ServiceName | Specifies the service for which the alarm is generated.           |
| RoleName    | Specifies the role for which the alarm is generated.              |
| HostName    | Specifies the host for which the alarm is generated.              |

## Impact on the System


- Failed to switch to user `omm`.
- Failed to create new `omm` processes.
- A faulty service or process cannot be restarted.

## Possible Causes

The CGroup task usage exceeds 90%.

## Handling Procedure

**Check the maximum number of threads that can be concurrently opened by user `omm` is properly set.**

**Step 1** Log in to FusionInsight Manager and choose **O&M > Alarm > Alarms**. On the page that is displayed, click  in the row containing the alarm, and view the name of the host for which the alarm is generated in **Location**. Click the host name to view its IP address.

**Step 2** Log in to the host for which the alarm is generated as user `omm`.

**Step 3** Run the following command to obtain the maximum number of threads that can be concurrently opened by user **omm** and check whether this number is greater than or equal to **60000**:

```
systemctl status user-$(id -u).slice | grep limit
```

- If yes, go to [Step 6](#).
- If no, go to [Step 4](#).

**Step 4** Switch to user **root** and run the following command to change the value for user **omm** to **60000**:

```
systemctl set-property user-2000.slice TasksMax=60000
```


**Step 5** Change the value of **UserTasksMax** in the `/etc/systemd/logind.conf` file to **60000**. (If the parameter is commented out, uncomment it.) Save the file, wait 5 minutes, and check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 6](#).

**Collect fault information.**

**Step 6** On FusionInsight Manager of the cluster, choose **O&M**. In the navigation pane on the left, choose **Log > Download**.

**Step 7** Expand the **Service** drop-down list, select **OmmServer** and **NodeAgent** for the target cluster, and click **OK**.

**Step 8** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 9** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

None.

# 12.13.72 ALM-12187 Failed to Expand Disk Partition Capacity

## Alarm Description

The system checks the disk space every 60 seconds. When detecting that the disk space is expanded, the system expands disk partition. This alarm is generated when the disk partition fails to be expanded.

This alarm is cleared when the system detects that the disk partition is successfully expanded.

## Alarm Attributes

| Alarm ID | Alarm Severity | Auto Cleared |
|----------|----------------|--------------|
| 12187    | Minor          | Yes          |

## Alarm Parameters

| Parameter          | Description   |
|--------------------|---|
| Source             | Specifies the cluster or system for which the alarm is generated. |
| ServiceName        | Specifies the service for which the alarm is generated.           |
| RoleName           | Specifies the role for which the alarm is generated.              |
| HostName           | Specifies the host for which the alarm is generated.              |
| MountDirectoryName | Specifies the directory for which the alarm is generated.         |

## Impact on the System

A disk partition scale-out failure may have the following impacts on the system:

- Data may be lost. (It is important to back up key information before scale-out.)
- The system may be unstable or cannot be started because the system files may be damaged.
- The disk may be unavailable. In this case, you need to format the disk and partition it again.
- The system performance may deteriorate because the disk partition space is not enough. The performance remains low until the disk partition is scaled out successfully.

## Possible Causes

- The growpart scale-out tool is not installed.
- The system fails to execute the command for expanding disk partition.

## Handling Procedure

**Check whether growpart is installed.**

- Step 1** Log in to FusionInsight Manager, click **O&M**, and choose **Alarm > Alarms** to view the alarm details. In the **Location** column, check the name of the host and mount



directory for which the alarm is generated. Click the host name to view its IP address.

**Step 2** Log in to the node for which the alarm is generated as user **root**.

**Step 3** Run the following command to check whether growpart is installed:

**which growpart**

If information similar to the following is displayed, the growpart tool is installed. Otherwise, contact O&M personnel to install the growpart tool.

```
[root@xxx ~]#which growpart
/usr/bin/growpart
```

**Step 4** Wait for 5 minutes, then choose **O&M**, and choose **Alarm > Alarms** on FusionInsight Manager. Check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 5](#).

**Run the disk partition expansion command.**

**Step 5** Run the following command to view the disk and partition information:

**lsblk**

Search for the partition and the disk based on the mount directory name in the alarm location information, and check the disk and partition sizes.

In the following example, the mount directory is **/srv/BigData/data1**, the used disk is **/dev/vdb**, and the disk partition is **/dev/vdb1**.

```
[root@ ~]# lsblk
NAME        MAJ:MIN RM  SIZE RO  TYPE MOUNTPOINT
loop0       7:0    0   1.5G 0 loop /media
vda         253:0   0   500G 0 disk
├─vda1      253:1   0   220G 0 part /
├─vda2      253:2   0     1K 0 part
├─vda5      253:5   0    10G 0 part /tmp
├─vda6      253:6   0    10G 0 part /var
├─vda7      253:7   0    60G 0 part /srv/BigData
├─vda8      253:8   0   180G 0 part /var/log
vdb         253:16  0   650G 0 disk
└─vdb1      253:17  0   600G 0 part /srv/BigData/data1
```

**Step 6** Run the following command to expand the partition using growpart:

**growpart** *Data disk Partition number*

Run the following command:

**growpart /dev/vdb 1**

If information similar to the following is displayed, the execution is successful. If the execution fails, contact O&M personnel.

```
[root@host- ~]# growpart /dev/vdb 1
CHANGED: partition=1 start=2048 old: size=1258287104 end=1258289152 new: size=1363146719 end=1363148767
```

**Step 7** Run the following command to expand the file system size of the disk partition:

**resize2fs** *Disk partition*

Run the following command:

```
resize2fs /dev/vdb1
```

If information similar to the following is displayed, the execution is successful:

```
[root@host- ~]# resize2fs /dev/vdb1
resize2fs 1.46.4 (18-Aug-2021)
Filesystem at /dev/vdb1 is mounted on /srv/BigData/data1; on-line resizing required
old_desc_blocks = 75, new_desc_blocks = 82
The filesystem on /dev/vdb1 is now 170393339 (4k) blocks long.
```

**Step 8** Wait for 5 minutes, click **O&M**, and choose **Alarm > Alarms** on FusionInsight Manager. Check whether the alarm is cleared.

- If yes, no further action is required.
- If no, contact O&M personnel.

----End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

None.

# 12.13.73 ALM-12188 diskmgmt Disk Monitoring Unavailable

## Alarm Description

NodeAgent checks the status of the diskmgmt disk monitoring service every 5 minutes. This alarm is generated when diskmgmt disk monitoring is unavailable.

This alarm is cleared when the diskmgmt disk monitoring service recovers.

## Alarm Attributes

| Alarm ID | Alarm Severity | Auto Cleared |
|----------|----------------|--------------|
| 12188    | Minor          | Yes          |

## Alarm Parameters

| Parameter   | Description   |
|-------------|---|
| Source      | Specifies the cluster or system for which the alarm is generated. |
| ServiceName | Specifies the service for which the alarm is generated.           |

| Parameter | Description  |
|-----------|--|
| RoleName  | Specifies the role for which the alarm is generated. |
| HostName  | Specifies the host for which the alarm is generated. |

## Impact on the System

When diskmgmt disk monitoring is unavailable, the read-only detection of the device partition file system, device partition loss detection, and disk partition scale-out detection cannot be performed.

## Possible Causes

- The diskmgmt disk monitoring service does not exist.
- The diskmgmt disk monitoring service is not started.

## Handling Procedure

**Check whether the diskmgmt disk monitoring service exists.**

**Step 1** Log in to FusionInsight Manager, click **O&M**, and choose **Alarm > Alarms** to view the alarm details. In the **Location** column, check the name of the host for which the alarm is generated. Click the host name to view its IP address.

**Step 2** Log in to the node for which the alarm is generated as user **root**.

**Step 3** Run the following command to check whether the core service file exists:

```
stat /usr/local/diskmgmt/inner/diskmgtd
```

If the file does not exist, contact O&M personnel.

**Start the diskmgmt disk monitoring service.**

**Step 4** Run the following command to start the diskmgmt disk monitoring service:

```
systemctl restart diskmgmt
```

**Step 5** Run the following command to check whether the diskmgmt disk monitoring service is started:

```
systemctl status diskmgmt
```

- If information similar to the following is displayed, the service is started successfully. Go to **Step 6**.

```
[root@host: ~]# systemctl status diskmgmt
● diskmgmt.service - Disk monitor service
   Loaded: loaded (/usr/lib/systemd/system/diskmgmt.service; enabled; vendor preset: disabled)
   Active: active (running) since Thu 2023-08-10 09:29:18 CST; 5 days ago
     Main PID: 33996 (diskmgtd)
        Tasks: 2 (limit: 407663)
       Memory: 5.6M
      CGroup: /system.slice/diskmgmt.service
             └─ 33996 /bin/bash /usr/local/diskmgmt/inner/diskmgtd
                1974506 sleep 8

Notice: journal has been rotated since unit was started, output may be incomplete.
```

- If no, contact O&M personnel.

**Step 6** Wait for 5 minutes, click **O&M**, and choose **Alarm > Alarms** on FusionInsight Manager. Check whether the alarm is cleared.

- If yes, no further action is required.
- If no, contact O&M personnel.

----End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

None.

# 12.13.74 ALM-12190 Number of Knox Connections Exceeds the Threshold

## Alarm Description

The system periodically checks the number of connections to all Knox topologies. This alarm is generated when the number of connections to a topology exceeds the threshold (90% by default). This alarm is automatically cleared when the number of connections to a topology falls below the threshold.

### NOTE

This alarm applies to clusters of MRS 3.1.0 or later.

## Alarm Attributes

| Alarm ID | Alarm Severity | Auto Cleared |
|----------|----------------|--------------|
| 12190    | Major          | Yes          |

## Alarm Parameters

| Parameter   | Description  |
|-------------|--|
| Source      | Specifies the cluster or system for which the alarm was generated. |
| ServiceName | Specifies the service for which the alarm was generated.           |
| RoleName    | Specifies the role for which the alarm was generated.              |

| Parameter | Description  |
|-----------|--|
| HostName  | Specifies the host for which the alarm was generated.          |
| Topology  | Specifies the Knox topology for which the alarm was generated. |

## Impact on the System

The topology may reach the upper limit of connections and fail to forward requests, adversely affecting the MRS functions.

## Possible Causes

Hue or Manager is too frequently used, but the default maximum number of Knox connections is small.

## Handling Procedure

**Step 1** Log in to active and standby OMS nodes as user **root**, respectively.

**Step 2** Add the following configuration to the **gateway-site.xml** file on the active and standby OMS nodes to increase the number of thread pools:

```
vi /opt/knox/conf/gateway-site.xml
```

```
<property>
<name>gateway.httpClient.maxConnections</name>
<value>64</value>
</property>
```

**Step 3** Log in to the active OMS node as user **omm** and run the following command to restart the Knox process:

```
sh /opt/knox/bin/restart-knox.sh
```

**Step 4** After 5 minutes, check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 5](#).

**Step 5** Contact O&M personnel to rectify the fault.

----End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

None

## 12.13.75 ALM-13000 ZooKeeper Service Unavailable

### Description

The system checks the ZooKeeper service status every 60 seconds. This alarm is generated when the ZooKeeper service is unavailable.

This alarm is cleared when the ZooKeeper service recovers.

### Attribute

Alarm ID	Alarm Severity	Auto Clear
13000	Critical	Yes

### Parameters

Name	Meaning
Source	Specifies the cluster for which the alarm is generated.
ServiceName	Specifies the service for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.
HostName	Specifies the host for which the alarm is generated.

### Impact on the System

ZooKeeper cannot provide coordination services for upper layer components and the components (such as Yarn and Flink) that depend on ZooKeeper may not run properly.

### Possible Causes

- The DNS is installed on the ZooKeeper node.
- The network is faulty.
- The KrbServer service is abnormal.
- The ZooKeeper instance is abnormal.
- The disk capacity is insufficient.

### Procedure

**Check the DNS.**

- Step 1** Check whether the DNS is installed on the node where the ZooKeeper instance is located. On the Linux node where the ZooKeeper instance is located, run the `cat /etc/resolv.conf` command to check whether the file is empty.
- If yes, go to [Step 2](#).
  - If no, go to [Step 3](#).
- Step 2** Run the `service named status` command to check whether the DNS is started.
- If yes, go to [Step 3](#).
  - If no, go to [Step 5](#).
- Step 3** Run the `service named stop` command to stop the DNS service. If "Shutting down name server BIND waiting for named to shut down (28s)" is displayed, the DNS service is stopped successfully. Comment out the content (if any) in `/etc/resolv.conf`.
- Step 4** On the **O&M > Alarm > Alarms** tab, check whether the alarm is cleared.
- If yes, no further action is required.
  - If no, go to [Step 5](#).
- Check the network status.**
- Step 5** On the Linux node where the ZooKeeper instance is located, run the `ping` command to check whether the host names of other nodes where the ZooKeeper instance is located can be pinged successfully.
- If yes, go to [Step 9](#).
  - If no, go to [Step 6](#).
- Step 6** Modify the IP addresses in `/etc/hosts` and add the host name and IP address mapping.
- Step 7** Run the `ping` command again to check whether the host names of other nodes where the ZooKeeper instance is located can be pinged successfully.
- If yes, go to [Step 8](#).
  - If no, go to [Step 23](#).
- Step 8** On the **O&M > Alarm > Alarms** tab, check whether the alarm is cleared.
- If yes, no further action is required.
  - If no, go to [Step 9](#).
- Check the KrbServer service status (Skip this step if the normal mode is used).**
- Step 9** On FusionInsight Manager, choose **Cluster > Name of the desired cluster > Services**.
- Step 10** Check whether the KrbServer service is normal.
- If yes, go to [Step 13](#).
  - If no, go to [Step 11](#).
- Step 11** Perform operations based on "ALM-25500 KrbServer Service Unavailable" and check whether the KrbServer service is recovered.
- If yes, go to [Step 12](#).

- If no, go to [Step 23](#).

**Step 12** On the **O&M > Alarm > Alarms** tab, check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 13](#).

**Check the ZooKeeper service instance status.**

**Step 13** On FusionInsight Manager, choose **Cluster > Name of the desired cluster > Services > ZooKeeper > quorumpeer**.

**Step 14** Check whether the ZooKeeper instances are normal.

- If yes, go to [Step 18](#).
- If no, go to [Step 15](#).

**Step 15** Select instances whose status is not good, and choose **More > Restart Instance**.

 **NOTE**

Services may be affected or interrupted during the restart. You are advised to perform this operation during off-peak hours.

**Step 16** Check whether the instance status is good after restart.

- If yes, go to [Step 17](#).
- If no, go to [Step 18](#).

**Step 17** On the **O&M > Alarm > Alarms** tab, check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 18](#).

**Check disk status.**

**Step 18** On FusionInsight Manager, choose **Cluster > Name of the desired cluster > Service > ZooKeeper > quorumpeer**, and check the node host information of the ZooKeeper instance.

**Step 19** On FusionInsight Manager, click **Host**.

**Step 20** In the **Disk** column, check whether the disk space of each node where ZooKeeper instances are located is insufficient (disk usage exceeds 80%).

- If yes, go to [Step 21](#).
- If no, go to [Step 23](#).

**Step 21** Expand disk capacity. For details, see "ALM-12017 Insufficient Disk Capacity".

**Step 22** On the **O&M > Alarm > Alarms** tab, check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 23](#).


**Collect fault information.**

**Step 23** On the FusionInsight Manager portal, choose **O&M > Log > Download**.

**Step 24** Select the following nodes in the required cluster from the **Service**: (KrbServer logs do not need to be downloaded in normal mode.)



- ZooKeeper
- KrbServer

**Step 25** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 26** Contact the O&M personnel and send the collected log information.

----End

## Alarm Clearing

After the fault is rectified, the system automatically clears this alarm.

## Related Information

None

# 12.13.76 ALM-13001 Available ZooKeeper Connections Are Insufficient

## Description

The system checks ZooKeeper connections every 60 seconds. This alarm is generated when the system detects that the number of used ZooKeeper instance connections exceeds the threshold (80% of the maximum connections).

When the **Trigger Count** is 1, this alarm is cleared when the number of used ZooKeeper instance connections is smaller than or equal to the threshold. When the **Trigger Count** is greater than 1, this alarm is cleared when the number of used ZooKeeper instance connections is smaller than or equal to 90% of the threshold.

## Attribute

Alarm ID	Alarm Severity	Auto Clear
13001	Major	Yes

## Parameters

Name	Meaning
Source	Specifies the cluster for which the alarm is generated.
ServiceName	Specifies the service name for which the alarm is generated.

Name	Meaning
RoleName	Specifies the role for which the alarm is generated.
HostName	Specifies the host name for which the alarm is generated.
Trigger Condition	Specifies the threshold triggering the alarm. If the current indicator value exceeds this threshold, the alarm is generated.

## Impact on the System

Available ZooKeeper connections are insufficient. When the connection usage reaches 100%, the ZooKeeper cannot process external connections. As a result, upstream components (such as Yarn and Flink) cannot run properly.



## Possible Causes

The number of connections to the ZooKeeper node exceeds the threshold. Connection leakage occurs on some connection processes, or the maximum number of connections does not comply with the actual scenario.

## Procedure

### Check connection status.

- Step 1** On the FusionInsight Manager portal, choose **O&M > Alarm > Alarms**. On the displayed interface, click the drop-down button of **Available ZooKeeper Connections Are Insufficient** and confirm the node IP address of the host for which the alarm is generated in the Location Information.
- Step 2** Obtain the PID of the ZooKeeper process. Log in to the node involved in this alarm as user **root** and run the **pgrep -f proc\_zookeeper** command.
- Step 3** Check whether the PID can be correctly obtained.
  - If yes, go to **Step 4**.
  - If no, go to **Step 15**.
- Step 4** Obtain all the IP addresses connected to the ZooKeeper instance and the number of connections and check 10 IP addresses with top connections. Run the following command based on the obtained PID: **lsof -i|grep \$pid | awk '{print \$9}' | cut -d : -f 2 | cut -d \>-f 2 | awk '{a[\$1]++} END {for(i in a){print i,a[i] | "sort -r -g -k 2"}}' | head -10**. (The PID obtained in the preceding step is used.)
- Step 5** Check whether node IP addresses and number of connections are successfully obtained.
  - If yes, go to **Step 6**.
  - If no, go to **Step 15**.

- Step 6** Obtain the ID of the port connected to the process. Run the following command based on the obtained PID and IP address: `lsof -i|grep $pid | awk '{print $9}'|cut -d \> -f 2 |grep $IP| cut -d : -f 2`. (The PID and IP address obtained in the preceding step are used.)
- Step 7** Check whether the port ID is successfully obtained.
- If yes, go to [Step 8](#).
  - If no, go to [Step 15](#).
- Step 8** Obtain the ID of the connected process. Log in to each IP address and run the following command based on the obtained port ID: `lsof -i|grep $port`. (The port ID obtained in the preceding step is used.)
- Step 9** Check whether the process ID is successfully obtained.
- If yes, go to [Step 10](#).
  - If no, go to [Step 15](#).
- Step 10** Check whether connection leakage occurs on the process based on the obtained process ID.
- If yes, go to [Step 11](#).
  - If no, go to [Step 12](#).
- Step 11** Close the process where connection leakage occurs and check whether the alarm is cleared.
- If yes, no further action is required.
  - If no, go to [Step 12](#).
- Step 12** On the FusionInsight Manager portal, choose **Cluster** > *Name of the desired cluster* > **Services** > **ZooKeeper** > **Configurations** > **All Configurations** > **quorumpeer** > **Performance** and increase the value of **maxCnxns** as required.
- Step 13** Save the configuration and restart the ZooKeeper service.
-  **NOTE**
- The service will be unavailable during the restart. In addition, upper-layer services that depend on the service are affected.
- Step 14** Check whether the alarm is cleared.
- If yes, no further action is required.
  - If no, go to [Step 15](#).
- Collect fault information.**
- Step 15** On the FusionInsight Manager portal, choose **O&M** > **Log** > **Download**.
- Step 16** Select **ZooKeeper** in the required cluster from the **Service**:
- Step 17** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.
- Step 18** Contact the O&M personnel and send the collected log information.

----End

## Alarm Clearing

After the fault is rectified, the system automatically clears this alarm.

## Related Information

None

# 12.13.77 ALM-13002 ZooKeeper Direct Memory Usage Exceeds the Threshold

## Description

The system checks the direct memory usage of the ZooKeeper service every 30 seconds. The alarm is generated when the direct memory usage of a ZooKeeper instance exceeds the threshold (80% of the maximum memory).

When the **Trigger Count** is 1, this alarm is cleared when the ZooKeeper Direct memory usage is less than the threshold. When the **Trigger Count** is greater than 1, this alarm is cleared when the ZooKeeper Direct memory usage is less than 80% of the threshold.

## Attribute

Alarm ID	Alarm Severity	Auto Clear
13002	Major	Yes

## Parameters

Name	Meaning
Source	Specifies the cluster for which the alarm is generated.
ServiceName	Specifies the service name for which the alarm is generated.
RoleName	Specifies the role name for which the alarm is generated.
HostName	Specifies the object (host ID) for which the alarm is generated.
Trigger Condition	Specifies the threshold triggering the alarm. If the current indicator value exceeds this threshold, the alarm is generated.

## Impact on the System


If the available memory of ZooKeeper is insufficient, memory overflow may occur and services may break down. As a result, upstream services (such as HDFS and Yarn) fail to run.

## Possible Causes

The direct memory of the ZooKeeper instance is overused or the direct memory is inappropriately allocated.

## Procedure

### Check the direct memory usage.


- Step 1** On the FusionInsight Manager portal, choose **O&M > Alarm > Alarms**. On the displayed interface, click the drop-down button of **ZooKeeper Direct Memory Usage Exceeds the Threshold**. Check the IP address of the instance that reports the alarm.
- Step 2** On the FusionInsight Manager portal, choose **Cluster > Name of the desired cluster > Services > ZooKeeper > Instance > quorumpeer(the IP address checked)**. Click the drop-down menu in the upper right corner of **Chart**, choose **Customize > CPU and Memory**, and select **ZooKeeper Heap And Direct Buffer Resource Percentage**, click **OK**.
- Step 3** Check whether the used direct buffer memory of ZooKeeper reaches 80% of the maximum direct buffer memory specified for ZooKeeper.
- If yes, go to **Step 4**.
  - If no, go to **Step 8**.
- Step 4** On the FusionInsight Manager portal, choose **Cluster > Name of the desired cluster > Services > ZooKeeper > Configurations > All Configurations > quorumpeer > System** to check whether "-XX:MaxDirectMemorySize" exists in the **GC\_OPTS** parameter.
- If yes, in the **GC\_OPTS** parameter, delete "-XX:MaxDirectMemorySize" and go to **Step 5**.
  - If no, go to **Step 6**.
- Step 5** Save the configuration and restart the ZooKeeper service.
-  **NOTE**
- The service will be unavailable during the restart. In addition, upper-layer services that depend on the service are affected.
- Step 6** Check whether the **ALM-13004 ZooKeeper Heap Memory Usage Exceeds the Threshold** exists.
- If yes, handle the alarm by referring to **ALM-13004 ZooKeeper Heap Memory Usage Exceeds the Threshold**.
  - If no, go to **Step 7**.
- Step 7** Check whether the alarm is cleared.
- If yes, no further action is required.

- If no, go to [Step 8](#).

**Collect fault information.**

**Step 8** On the FusionInsight Manager portal, choose **O&M > Log > Download**.

**Step 9** Select **ZooKeeper** in the required cluster from the **Service**.

**Step 10** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 11** Contact the O&M personnel and send the collected logs.

----End

## Alarm Clearing

After the fault is rectified, the system automatically clears this alarm.

## Related Information

None

# 12.13.78 ALM-13003 GC Duration of the ZooKeeper Process Exceeds the Threshold

## Alarm Description

The system checks the garbage collection (GC) duration of the ZooKeeper process every 60 seconds. This alarm is generated when the GC duration exceeds the threshold (12 seconds by default).

This alarm is cleared when the GC duration is less than the threshold.

## Alarm Attributes

Alarm ID	Alarm Severity	Auto Cleared
13003	Major	Yes

## Alarm Parameters

Parameter	Description
Source	Specifies the cluster for which the alarm was generated.
ServiceName	Specifies the service for which the alarm was generated.

Parameter	Description
RoleName	Specifies the role for which the alarm was generated.
HostName	Specifies the host for which the alarm was generated.
Trigger Condition	Specifies the threshold for triggering the alarm.

## Impact on the System

The ZooKeeper process may respond slowly. Services of upper-layer components (such as Yarn, Flink, and Spark) may fail.

## Possible Causes

The heap memory of the ZooKeeper process is overused or inappropriately allocated, causing frequent occurrence of the GC process.

## Handling Procedure

### Check the GC duration.

- Step 1** On FusionInsight Manager, choose **O&M > Alarm > Alarms**. On the displayed page, click the drop-down list of **GC Duration of the ZooKeeper Process Exceeds the Threshold**. View the IP address of the instance for which the alarm is generated.
- Step 2** On FusionInsight Manager, choose **Cluster > Name of the desired cluster > Services > ZooKeeper > Instance > quorumpeer**. Click the drop-down list in the upper right corner of **Chart**, choose **Customize > GC**, select **ZooKeeper GC Duration per Minute**, and click **OK** to check the GC duration statistics of the ZooKeeper process collected every minute.
- Step 3** Check whether the GC duration of the ZooKeeper process collected every minute exceeds the threshold (12 seconds by default).
  - If yes, go to **Step 4**.
  - If no, go to **Step 8**.
- Step 4** Check whether memory leakage occurs in the application.
- Step 5** On FusionInsight Manager, choose **Cluster**, click the name of the desired cluster, and choose **Services > ZooKeeper > Configurations > All Configurations > quorumpeer > System**. Increase the value of the **GC\_OPTS** parameter as required.

### NOTE

Generally, **-Xmx** is twice of ZooKeeper data capacity. If the capacity of ZooKeeper reaches 2 GB, set **GC\_OPTS** as follows:

```
-Xms4G -Xmx4G -XX:NewSize=512M -XX:MaxNewSize=512M -XX:MetaspaceSize=64M -XX:MaxMetaspaceSize=64M -XX:CMSFullGCsBeforeCompaction=1
```

**Step 6** Save the configuration and restart the ZooKeeper service.

 **NOTE**

The service will be unavailable during the restart. In addition, upper-layer services that depend on the service are affected.


**Step 7** Check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 8](#).

**Collect the fault information.**

**Step 8** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Log > Download**.

**Step 9** Expand the **Service** drop-down list, and select **ZooKeeper** for the target cluster.

**Step 10** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 11** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

None

## 12.13.79 ALM-13004 ZooKeeper Heap Memory Usage Exceeds the Threshold

### Description

The system checks the heap memory usage of the ZooKeeper service every 60 seconds. The alarm is generated when the heap memory usage of a ZooKeeper instance exceeds the threshold (95% of the maximum memory).

The alarm is cleared when the memory usage is less than the threshold.

### Attribute

Alarm ID	Alarm Severity	Auto Clear
13004	Major	Yes



## Parameters

Name	Meaning
Source	Specifies the cluster for which the alarm is generated.
ServiceName	Specifies the service name for which the alarm is generated.
RoleName	Specifies the role name for which the alarm is generated.
HostName	Specifies the object (host ID) for which the alarm is generated.
Trigger Condition	Specifies the threshold triggering the alarm. If the current indicator value exceeds this threshold, the alarm is generated.

## Impact on the System

If the available ZooKeeper heap memory is insufficient, memory overflow may cause service breakdown, and upstream components (such as Yarn, Flink, and Spark) may fail to run.

## Possible Causes

The heap memory of the ZooKeeper instance is overused or the heap memory is inappropriately allocated.

## Procedure

### Check heap memory usage.

- Step 1** On the FusionInsight Manager portal, On the displayed interface, click the drop-down button of **ZooKeeper Heap Memory Usage Exceeds the Threshold** and confirm the node IP address of the host for which the alarm is generated in the Location Information.
- Step 2** On the FusionInsight Manager portal, choose **Cluster > Name of the desired cluster > Services > ZooKeeper > Instance**, click **quorumpeer** in the **Role** column of the corresponding IP address. Click the drop-down menu in the upper right corner of **Chart**, choose **Customize > CPU and Memory**, and select **ZooKeeper Heap And Direct Buffer Resource Percentage**, click **OK**. Check the heap memory usage.
- Step 3** Check whether the used heap memory of ZooKeeper reaches 95% of the maximum heap memory specified for ZooKeeper.
  - If yes, go to [Step 4](#).
  - If no, go to [Step 7](#).

- Step 4** On the FusionInsight Manager portal, choose **Cluster > Name of the desired cluster > Services > ZooKeeper > Configurations > All Configurations > quorumpeer > System**. Increase the value of **-Xmx** in **GC\_OPTS** as required. The details are as follows:
1. On the **Instance** tab, click **quorumpeer** in the **Role** column of the corresponding IP address. Choose **Customize > CPU and Memory** in the upper right corner, and select **ZooKeeper Heap And Direct Buffer Resource**, click **OK** to check the heap memory used by ZooKeeper.
  2. Change the value of **-Xmx** in the **GC\_OPTS** parameter based on the actual heap memory usage. Generally, the value is twice the size of the ZooKeeper data volume. For example, if 2 GB ZooKeeper heap memory is used, the following configurations are recommended: **-Xms4G -Xmx4G -XX:NewSize=512M -XX:MaxNewSize=512M -XX:MetaspaceSize=64M -XX:MaxMetaspaceSize=64M -XX:CMSFullGCsBeforeCompaction=1**

- Step 5** Save the configuration and restart the ZooKeeper service.

 **NOTE**

The service will be unavailable during the restart. In addition, upper-layer services that depend on the service are affected.


- Step 6** Check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 7](#).

**Collect fault information.**

- Step 7** On the FusionInsight Manager portal, choose **O&M > Log > Download**.

- Step 8** Select **ZooKeeper** in the required cluster from the **Service**.

- Step 9** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

- Step 10** Contact the O&M personnel and send the collected logs.

----End

## Alarm Clearing

After the fault is rectified, the system automatically clears this alarm.

## Related Information

None

## 12.13.80 ALM-13005 Failed to Set the Quota of Top Directories of ZooKeeper Components

### Description

The system sets quotas for each ZooKeeper top-level directory in the **customized.quota** configuration item and components every 5 hours. This alarm is generated when the system fails to set the quota for a directory.

This alarm is cleared when the setting succeeds after a failure.

### Attribute

Alarm ID	Alarm Severity	Automatically Cleared
13005	Minor	Yes

### Parameters

Name	Meaning
Source	Specifies the cluster for which the alarm is generated.
ServiceName	Specifies the service name for which the alarm is generated.
ServiceDirectory	Specifies the directory for which the alarm is generated.
Trigger Condition	Specifies the cause of the alarm.

### Impact on the System

Components can write a large amount of data to the top-level directory of ZooKeeper. As a result, services or services of upstream components (such as Yarn, Flink, and Spark) that depend on the top-level directory are abnormal.

### Possible Causes

The quota for the alarm directory is inappropriate.

### Procedure

**Check whether the quota for the alarm directory is appropriate.**

- Step 1** Log in to FusionInsight Manager, and choose **Cluster** > *Name of the desired cluster* > **Services** > **ZooKeeper**. On the displayed page, choose **Configurations** > **All Configurations** > **Quota**. Check whether the directory for which the alarm is reported and its quota exist in the **customized.quota** configuration item.

- If yes, go to [Step 5](#).
- If no, go to [Step 2](#).

**Step 2** Check whether the alarm directory for which the alarm is reported is in the following alarm list.

**Table 12-88** Component alarm directory

Component	Alarm Directory
Hbase	/hbase
Hive	/beelinesql
Yarn	/rmstore
Storm	/stormroot
Streaming	/storm
Kafka	/kafka

- If yes, go to [Step 3](#).
- If no, go to [Step 7](#).

**Step 3** View the component of the alarm directory in the table, open the corresponding service page, and choose **Configurations > All Configurations**. On the displayed page, search for **zk.quota** in the upper right corner. The search result is the quota of the alarm directory.

**Step 4** Check whether the quota of the alarm directory for which the alarm is reported is appropriate. The quota must be greater than or equal to the actual value, which can be obtained in **Trigger Condition**.

**Step 5** Modify the **services.quota** value as prompted and save the configuration.

**Step 6** After the time specified by **service.quotas.auto.check.cron.expression**, check whether the alarm is cleared.


The **service.quotas.auto.check.cron.expression** parameter indicates the scheduled expression used by ZooKeeper to set the directory quota. You can choose **Cluster > Services > ZooKeeper > Configurations > All Configurations** on FusionInsight Manager and set this parameter. The default value is `*/5 * * * *`, indicating 5 minutes.

- If it is, no further action is required.
- If no, go to [Step 7](#).

**Collect fault information.**

**Step 7** On the FusionInsight Manager portal, choose **O&M > Log > Download**.

**Step 8** Select **ZooKeeper** in the required cluster from the **Service**.

**Step 9** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 10** Contact the O&M personnel and send the collected logs.

----End

## Alarm Clearing

After the fault is rectified, the system automatically clears this alarm.

## Related Information

None

# 12.13.81 ALM-13006 Znode Number or Capacity Exceeds the Threshold

## Description

The system periodically detects the status of secondary Znode in the ZooKeeper service data directory every four hours. This alarm is generated when the number or capacity of secondary Znodes exceeds the threshold.

## Attribute

Alarm ID	Alarm Severity	Automatically Cleared
13006	Minor	Yes

## Parameters

Name	Meaning
Source	Specifies the cluster for which the alarm is generated.
ServiceName	Specifies the service name for which the alarm is generated.
ServiceDirectory	Specifies the directory for which the alarm is generated.
Trigger Condition	Specifies the cause of the alarm.

## Impact on the System

A large amount of data is written to the ZooKeeper data directory space. As a result, services of upstream components (such as Yarn, Flink, and Spark) that




depend on this directory are abnormal. For details, see the alarm location information.

## Possible Causes

A large amount of data is written to the ZooKeeper data directory. The threshold is not appropriate.

## Procedure

**Check whether a large amount of data is written to the directory for which the alarm is generated.**

- Step 1** On FusionInsight Manager, choose **O&M > Alarm > Alarms**. On the displayed interface, click the drop-down button of **Znode Number or Capacity Exceeds the Threshold**. Confirm the Znode for which the alarm is generated in Location Information.
  - Step 2** Log in to FusionInsight Manager, open the ZooKeeper service interface, and select **Resource**. In the table **Used Resources (By Second-Level Znode)**, check whether a large amount of data is written to the top-level Znode for which the alarm is reported.
    - If it is, go to **Step 3**.
    - If it is not, go to **Step 4**.
  - Step 3** Log in to the ZooKeeper client and delete the data in the top-level Znode.
  - Step 4** Log in to FusionInsight Manager and open the ZooKeeper service interface. On the **Resource** page, choose  > **By Znode quantity** in **Used Resources (By Second-Level Znode)**. **Threshold Configuration of By Znode quantity** is displayed. Click **Modify** under **Operation**. Increase the threshold by referring to the value of **max.Znode.count** by choosing **Cluster > Name of the desired cluster > Services > ZooKeeper > Configurations > All Configurations > Quota**.
  - Step 5** In the **Used Resources (By Second-Level Znode)**, choose  > **By capacity**. The **Threshold Settings** page of **By Capacity** is displayed. Click **Modify** under **Operation**. Increase the threshold by referring to the value of **max.data.size** by choosing **Cluster > Name of the desired cluster > Services > ZooKeeper > Configurations > All Configurations > Quota**.
  - Step 6** Check whether the alarm is cleared.
    - If it is, no further action is required.
    - If it is not, go to **Step 7**.
- Collect fault information.**
- Step 7** On the FusionInsight Manager portal, choose **O&M > Log > Download**.
  - Step 8** Select **ZooKeeper** in the required cluster from the **Service**.
  - Step 9** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 10** Contact the O&M personnel and send the collected logs.

----End

## Alarm Clearing

After the fault is rectified, the system automatically clears this alarm.

## Related Information

None

# 12.13.82 ALM-13007 Available ZooKeeper Client Connections Are Insufficient

## Description

The system periodically detects the number of active processes between the ZooKeeper client and the ZooKeeper server every 60 seconds. This alarm is generated when the number of connections exceeds the threshold.

## Attribute

Alarm ID	Alarm Severity	Automatically Cleared
13007	Minor	Yes

## Parameters

Name	Meaning
Source	Specifies the cluster for which the alarm is generated.
ServiceName	Specifies the service name for which the alarm is generated.
RoleName	Specifies the role name for which the alarm is generated.
HostName	Specifies the host name for which the alarm is generated.
ClientIP	Specifies the client IP address.
ServerIP	Specifies the server IP address.
Trigger Condition	Specifies the cause of the alarm.

## Impact on the System



A large number of processes are connected to ZooKeeper, and the number of ZooKeeper connections is used up. As a result, services of upstream components (such as Yarn, Flink, and Spark) are abnormal.

## Possible Causes

A large number of client processes are connected to ZooKeeper. The thresholds are not appropriate.

## Procedure

**Check whether there are a large number of client processes connected to ZooKeeper.**

- Step 1** On FusionInsight Manager, choose **O&M > Alarm > Alarms**. On the displayed interface, click the drop-down button of **Available ZooKeeper Client Connections Are Insufficient**. Confirm the node IP address of the host for which the alarm is generated in the Location Information.
  - Step 2** Open the ZooKeeper service interface, click **Resource** to enter the **Resource** page, and check whether the number of connections of the client with the IP address specified by **Number of Connections (By Client IP Address)** is large.
    - If it is, go to **Step 3**.
    - If it is not, go to **Step 4**.
  - Step 3** Check whether connection leakage occurs on the client process.
  - Step 4** Click  in the **Number of Connections (by Client IP Address)** to enter the **Thresholds** page, and click **Modify** under **Operation**. Increase the threshold by referring to the value of **maxClientCnxns** by choosing **Cluster > Name of the desired cluster > Services > ZooKeeper > Configurations > All Configurations > quorumpeer**.
  - Step 5** Check whether the alarm is cleared.
    - If it is, no further action is required.
    - If it is not, go to **Step 6**.
- Collect fault information.**
- Step 6** On the FusionInsight Manager portal, choose **O&M > Log > Download**.
  - Step 7** Select **ZooKeeper** in the required cluster from the **Service**.
  - Step 8** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.
  - Step 9** Contact the O&M personnel and send the collected logs.

----End

## Alarm Clearing

After the fault is rectified, the system automatically clears this alarm.



## Related Information

None

## 12.13.83 ALM-13008 ZooKeeper Znode Usage Exceeds the Threshold

### Description

The system checks the level-2 Znode status in the ZooKeeper data directory every hour. This alarm is generated when the system detects that the level-2 Znode usage exceeds the threshold.

### Attribute

Alarm ID	Alarm Severity	Automatically Cleared
13008	Major	Yes

### Parameters

Name	Meaning
Source	Specifies the cluster for which the alarm is generated.
ServiceName	Specifies the service name for which the alarm is generated.
ServiceDirectory	Specifies the directory for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.
Trigger Condition	Specifies the cause of the alarm.

### Impact on the System

When a large amount of data is written to the ZooKeeper data directory space, ZooKeeper cannot provide services for external systems. As a result, services of upstream components (such as Yarn, Flink, and Spark) that depend on the alarm directory are abnormal.

### Possible Causes

- A large amount of data is written to the ZooKeeper data directory.
- The user-defined threshold is inappropriate.

## Procedure

**Check whether a large amount of data is written into the directory for which the alarm is generated.**


- Step 1** Log in to FusionInsight Manager, choose **Cluster** > *Name of the desired cluster* > **Services** > **ZooKeeper**, and click **Resource**. Click **By Znode quantity in Used Resources (By Second-Level Znode)**, and check whether a large amount of data is written to the top Znode.
- If yes, go to **Step 2**.
  - If no, go to **Step 4**.
- Step 2** Log in to FusionInsight Manager, choose **O&M** > **Alarm** > **Alarms**, select **Location** from the drop-down list box next to **ALM-13008 ZooKeeper Znode Quantity Usage Exceeds Threshold**, and obtain the Znode path in **ServiceDirectory**.
- Step 3** Log in to the ZooKeeper client as a cluster user and delete unnecessary data from the Znode corresponding to the alarm.
- Step 4** Log in to FusionInsight Manager, choose **Cluster** > *Name of the desired cluster* > **Services** > **ZooKeeper** > **Configurations** > **All Configurations**, and search for **max.znode.count**, which is the maximum number of ZooKeeper directories. The alarm threshold is 80% of this parameter. Increase the value of this parameter, click **Save**, and restart the service for the configuration to take effect.

### NOTE

The service will be unavailable during the restart. In addition, upper-layer services that depend on the service are affected.

- Step 5** Check whether the alarm is cleared.
- If yes, no further action is required.
  - If no, go to **Step 6**.

**Collect fault information.**

- Step 6** On the FusionInsight Manager portal, choose **O&M** > **Log** > **Download**.
- Step 7** Select **ZooKeeper** in the required cluster from the **Service**.
- Step 8** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.
- Step 9** Contact the O&M personnel and send the collected logs.

----End

## Alarm Clearing

After the fault is rectified, the system automatically clears this alarm.

## Related Information

None

## 12.13.84 ALM-13009 ZooKeeper Znode Capacity Usage Exceeds the Threshold

### Alarm Description

The system checks the level-2 ZNode status in the ZooKeeper data directory every hour. This alarm is generated when the system detects that the capacity usage exceeds the threshold.

### Alarm Attributes

Alarm ID	Alarm Severity	Auto Cleared
13009	Major	Yes

### Alarm Parameters

Parameter	Description
Source	Specifies the cluster for which the alarm was generated.
ServiceName	Specifies the service for which the alarm was generated.
ServiceDirectory	Specifies the directory for which the alarm was generated.
RoleName	Specifies the role for which the alarm was generated.
Trigger Condition	Specifies the threshold for triggering the alarm.

### Impact on the System

ZooKeeper cannot provide services for external systems, and the services of upstream components (such as Yarn, Flink, and Spark) that depend on the alarm directory are abnormal.

### Possible Causes

- A large volume of data has been written to the ZooKeeper data directory.
- The threshold is improperly defined.

### Handling Procedure

**Check whether a large volume of data is written to the alarm directory.**

- Step 1** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Alarm > Alarms**. Click the drop-down list in the row containing **ALM-13009 ZooKeeper ZNode Capacity Usage Exceeds the Threshold**, and find the ZNode for which the alarm is generated in the **Location** area.
- Step 2** Choose **Cluster > Services > ZooKeeper**. On the page that is displayed, click the **Resource** tab. In the **Used Resources (By Second-Level ZNode)** area, click **By capacity** and check whether a large amount of data is written to the top-level ZNode directory.
- If yes, record the directory to which a large amount of data is written and go to **Step 3**.
  - If no, go to **Step 5**.
- Step 3** Check whether data in the directory can be deleted.

---

**NOTICE**

Deleting data from ZooKeeper is a high-risk operation. Exercise caution when performing this operation.

---


- If yes, go to **Step 4**.
  - If no, go to **Step 5**.
- Step 4** Log in to the ZooKeeper client and delete unnecessary data from the directory to which a large amount of data is written.
1. Log in to the ZooKeeper client installation directory, for example, **/opt/client**, and configure environment variables.  
**cd /opt/client**  
**source bigdata\_env**
  2. Run the following command to authenticate the user (skip this step for a cluster in normal mode):  
**kinit Component service user**
  3. Run the following command to log in to the client tool:  
**zkCli.sh -server <Service IP address of the node where any ZooKeeper instance resides>:<Client port>**
  4. Run the following command to delete unnecessary data:  
**delete Path of the file to be deleted**
- Step 5** Log in to FusionInsight Manager, choose **Cluster**, click the name of the desired cluster, and choose **Services > ZooKeeper > Configurations > All Configurations**, and search for **max.data.size**. The value of **max.data.size** is the maximum capacity quota of the ZooKeeper directory. The unit is byte. Search for the **GC\_OPTS** configuration item and check the value of **Xmx**.
- Step 6** Compare the values of **max.data.size** and **Xmx\*0.65**. The threshold is the smaller value multiplied by 80%. You can change the values of **max.data.size** and **Xmx\*0.65** to increase the threshold.
- Step 7** Check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 8](#).

**Collect the fault information.**

**Step 8** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Log > Download**.

**Step 9** Expand the **Service** drop-down list, and select **ZooKeeper** for the target cluster.

**Step 10** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 11** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

None

# 12.13.85 ALM-13010 Znode Usage of a Directory with Quota Configured Exceeds the Threshold

## Description

The system checks the Znode usage of all service directories with quota configured every hour. This alarm is generated when the system detects that the level-2 Znode usage exceeds the threshold.

## Attribute

Alarm ID	Alarm Severity	Automatically Cleared
13010	Major	Yes

## Parameters

Name	Meaning
Source	Specifies the cluster for which the alarm is generated.
ServiceName	Specifies the service name for which the alarm is generated.

Name	Meaning
ServiceDirectory	Specifies the directory for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.
Trigger Condition	Specifies the cause of the alarm.

## Impact on the System

When a large amount of data is written to the ZooKeeper data directory space, ZooKeeper cannot provide services for external systems. As a result, services of upstream components (such as Yarn, Flink, and Spark) that depend on the alarm directory are abnormal.

## Possible Causes

- A large amount of data is written to the ZooKeeper data directory.
- The user-defined threshold is inappropriate.

## Procedure

**Check whether a large amount of data is written into the directory for which the alarm is generated.**

- Step 1** On FusionInsight Manager, choose **O&M > Alarm > Alarms**. Confirm the Znode for which the alarm is generated in **Location** of this alarm.
- Step 2** Choose **Cluster > Name of the desired cluster > Services > ZooKeeper** and click **Resource**. In **Used Resources (By Second-Level Znode)**, check whether a large amount of data is written into the top Znode.
  - If yes, go to **Step 3**.
  - If no, go to **Step 5**.
- Step 3** Log in to FusionInsight Manager, choose **O&M > Alarm > Alarms**, select Location from the drop-down list box next to **ALM-13010 Znode Usage of a Directory with Quota Configured Exceeds the Threshold**, and obtain the Znode path in ServiceDirectory.
- Step 4** Log in to the ZooKeeper client as a cluster user and delete unwanted data in the Znode for which the alarm is generated.
- Step 5** Log in to FusionInsight Manager, and choose **Cluster > Name of the desired cluster > Services > Component of the top Znode for which the alarm is generated**. Choose **Configurations > All Configurations**, search for **zk.quota.number**, increase its value, click **Save**.

**NOTICE**

If the Component of the top Znode for which the alarm is generated is ClickHouse, change the value of **clickhouse.zookeeper.quota.node.count**.


**Step 6** Check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 7](#).

**Collect fault information.**

**Step 7** On the FusionInsight Manager portal, choose **O&M > Log > Download**.

**Step 8** Select **ZooKeeper** in the required cluster from the **Service**.

**Step 9** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 10** Contact the O&M personnel and send the collected logs.

----End

## Alarm Clearing

After the fault is rectified, the system automatically clears this alarm.

## Related Information

None

## 12.13.86 ALM-14000 HDFS Service Unavailable

### Description

The system checks the NameService service status every 60 seconds. This alarm is generated when all the NameService services are abnormal and the system considers that the HDFS service is unavailable.

This alarm is cleared when at least one NameService service is normal and the system considers that the HDFS service recovers.

### Attribute

Alarm ID	Alarm Severity	Automatically Cleared
14000	Critical	Yes

## Parameters

Name	Meaning
Source	Specifies the cluster for which the alarm is generated.
ServiceName	Specifies the service for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.
HostName	Specifies the host for which the alarm is generated.

## Impact on the System

HDFS fails to provide services for HDFS service-based upper-layer components, such as HBase and MapReduce. As a result, users cannot read or write files.

## Possible Causes

- The ZooKeeper service is abnormal.
- All NameService services are abnormal.
- The number of service requests is too large, and the HDFS health check fails to read and write files.
- The health check fails due to HDFS FullGC.

## Procedure

### Check the ZooKeeper service status.

**Step 1** On the FusionInsight Manager portal, choose **O&M > Alarm > Alarms**. On the Alarm page, check whether **ALM-13000 ZooKeeper Service Unavailable** is reported.

- If yes, go to [Step 2](#).
- If no, go to [Step 4](#).

**Step 2** See **ALM-13000 ZooKeeper Service Unavailable** to rectify the health status of ZooKeeper fault and check whether the **Running Status** of the ZooKeeper service restores to **Normal**.

- If yes, go to [Step 3](#).
- If no, go to [Step 13](#).

**Step 3** On the **O&M > Alarm > Alarms** page, check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 4](#).

### Handle the NameService service exception alarm.



**Step 4** On the FusionInsight Manager portal, choose **O&M > Alarm > Alarms**. On the Alarms page, check whether **ALM-14010 NameService Service Unavailable** is reported.

- If yes, go to [Step 5](#).
- If no, go to [Step 7](#).

**Step 5** See **ALM-14010 NameService Service Unavailable** to handle the abnormal NameService services and check whether each NameService service exception alarm is cleared.

- If yes, go to [Step 6](#).
- If no, go to [Step 13](#).

**Step 6** On the **O&M > Alarm > Alarms** page, check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 7](#).

**Check whether the HDFS health check fails to read or write files due to a large number of service requests.**

**Step 7** On FusionInsight Manager, choose **O&M > Alarm > Alarms**, and check whether **ALM-14021 NameNode Average RPC Processing Time Exceeds the Threshold** or **ALM-14022 NameNode Average RPC Queuing Time Exceeds the Threshold** is generated.

- If yes, go to [Step 8](#).
- If no, go to [Step 10](#).

**Step 8** Rectify the abnormal NameServices by following the handling methods of **ALM-14021 NameNode Average RPC Processing Time Exceeds the Threshold** and **ALM-14022 NameNode Average RPC Queuing Time Exceeds the Threshold**. Then, check whether the alarms are cleared.

- If yes, go to [Step 9](#).
- If no, go to [Step 13](#).

**Step 9** On the **O&M > Alarm > Alarms** page, check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 10](#).

**Check whether the health check fails due to HDFS FullGC.**

**Step 10** On the FusionInsight Manager portal, choose **O&M > Alarm > Alarms**. On the Alarms page, check whether **ALM-14014 NameNode GC Time Exceeds the Threshold** is reported.

- If yes, go to [Step 11](#).
- If no, go to [Step 13](#).

**Step 11** See **ALM-14014 NameNode GC Time Exceeds the Threshold** to handle the abnormal NameService services and check whether each NameService service exception alarm is cleared.

- If yes, go to [Step 12](#).
- If no, go to [Step 13](#).

**Step 12** On the **O&M > Alarm > Alarms** page, check whether the alarm is cleared.


- If yes, no further action is required.
- If no, go to [Step 13](#).

**Collect fault information.**

**Step 13** On the FusionInsight Manager portal, choose **O&M > Log > Download**.

**Step 14** Select the following nodes in the required cluster from the **Service**:

- ZooKeeper
- HDFS

**Step 15** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 16** Contact the O&M personnel and send the collected logs.

----End

## Alarm Clearing

After the fault is rectified, the system automatically clears this alarm.

## Related Information

None

# 12.13.87 ALM-14001 HDFS Disk Usage Exceeds the Threshold

## Description

The system checks the HDFS disk usage every 30 seconds and compares the actual HDFS disk usage with the threshold. The HDFS disk usage indicator has a default threshold, this alarm is generated when the value of the disk usage of a Hadoop distributed file system (HDFS) indicator exceeds the threshold.

To change the threshold, choose **O&M > Alarm > Thresholds > Name of the desired cluster > HDFS**.

When the **Trigger Count** is 1, this alarm is cleared when the value of the disk usage of HDFS cluster indicator is less than or equal to the threshold. When the **Trigger Count** is greater than 1, this alarm is cleared when the value of the disk usage of HDFS cluster indicator is less than or equal to 90% of the threshold.

## Attribute

Alarm ID	Alarm Severity	Automatically Cleared
14001	Major	Yes

## Parameters

Name	Meaning
Source	Specifies the cluster for which the alarm is generated.
ServiceName	Specifies the service for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.
HostName	Specifies the host for which the alarm is generated.
NameServiceName	Specifies the NameService for which the alarm is generated.
Trigger Condition	Specifies the threshold triggering the alarm. If the current indicator value exceeds this threshold, the alarm is generated.

## Impact on the System

Writing Hadoop distributed file system (HDFS) data is affected.

## Possible Causes

The disk space configured for the HDFS cluster is insufficient.

## Procedure

**Check the disk capacity and delete unnecessary files.**

- Step 1** On the FusionInsight Manager portal, choose **Cluster** > *Name of the desired cluster* > **Services** > **HDFS**.
- Step 2** Click the drop-down menu in the upper right corner of **Chart**, choose **Customize** > **Disk**, and select **Percentage of HDFS Capacity** to check whether the HDFS disk usage exceeds the threshold (80% by default).
  - If yes, go to [Step 3](#).
  - If no, go to [Step 11](#).
- Step 3** In the **Basic Information** area, click the **NameNode(Active)** of the failure NameService and the HDFS WebUI page is displayed.

### NOTE

By default, the **admin** user does not have the permissions to manage other components. If the page cannot be opened or the displayed content is incomplete when you access the native UI of a component due to insufficient permissions, you can manually create a user with the permissions to manage that component.

**Step 4** On the HDFS web user interface (WebUI), click **Datanodes** tab. In the **Block pool used** column, view the disk usage of all DataNodes to check whether the disk usage of any DataNode exceeds the threshold.

- If yes, go to **Step 6**.
- If no, go to **Step 11**.

**Step 5** Log in to the MRS client node as user **root**.

**Step 6** Run **cd /opt/client** to switch to the client installation directory, and run **source bigdata\_env**. If the cluster uses the security mode, perform security authentication. Run **kinit hdfs** and enter the password as prompted. Please obtain the password from the administrator.

**Step 7** Run the **hdfs dfs -rm -r file or directory** command to delete unnecessary files.

**Step 8** Check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to **Step 9**.

**Expand the system.**

**Step 9** Expand the disk capacity.

**Step 10** Check whether the alarm is cleared.


- If yes, no further action is required.
- If no, go to **Step 11**.

**Collect fault information.**

**Step 11** On the FusionInsight Manager portal, choose **O&M > Log > Download**.

**Step 12** Select the following nodes in the required cluster from the **Service**:

- ZooKeeper
- HDFS

**Step 13** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 14** Contact the O&M personnel and send the collected logs.

----End

## Alarm Clearing

After the fault is rectified, the system automatically clears this alarm.

## Related Information

None

## 12.13.88 ALM-14002 DataNode Disk Usage Exceeds the Threshold

### Alarm Description

The system checks the DataNode disk usage every 30 seconds and compares the actual disk usage with the threshold. A default threshold range is provided for the DataNode disk usage. This alarm is generated when the DataNode disk usage exceeds the threshold.

To change the threshold, choose **O&M > Alarm > Thresholds > Name of the desired cluster > HDFS**.

If **Trigger Count** is **1**, this alarm is cleared when the DataNode disk usage is less than or equal to the threshold. If **Trigger Count** is greater than **1**, this alarm is cleared when the DataNode disk usage is less than or equal to 80% of the threshold.

### Alarm Attributes

Alarm ID	Alarm Severity	Auto Cleared
14002	Major	Yes

### Alarm Parameters

Parameter	Description
Source	Specifies the cluster for which the alarm was generated.
ServiceName	Specifies the service for which the alarm was generated.
RoleName	Specifies the role for which the alarm was generated.
HostName	Specifies the host for which the alarm was generated.
Trigger Condition	Specifies the threshold for triggering the alarm.

### Impact on the System

Insufficient disk space will impact data write to HDFS.

### Possible Causes

- The disk space configured for the HDFS cluster is insufficient.

- Data skew occurs among DataNodes.

## Handling Procedure

**Check whether the cluster disk capacity is insufficient.**

**Step 1** On FusionInsight Manager, choose **O&M > Alarm > Alarms**, and check whether the **ALM-14001 HDFS Disk Usage Exceeds the Threshold** alarm exists.

- If yes, go to [Step 2](#).
- If no, go to [Step 4](#).

**Step 2** Handle the alarm by following the instructions in **ALM-14001 HDFS Disk Usage Exceeds the Threshold** and check whether the alarm is cleared.

- If yes, go to [Step 3](#).
- If no, go to [Step 11](#).

**Step 3** Choose **O&M > Alarm > Alarms** and check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 4](#).

**Check the balance status of DataNodes.**

**Step 4** On FusionInsight Manager, choose **Hosts**. Check whether the number of DataNodes on each rack is almost the same. If the difference is large, adjust the racks to which DataNodes belong to ensure that the number of DataNodes on each rack is almost the same. Restart the HDFS service for the settings to take effect.

### NOTE

The service will be unavailable during the restart. In addition, upper-layer services that depend on the service are affected.

**Step 5** Choose **Cluster > Name of the desired cluster > Services > HDFS**.

**Step 6** In the **Basic Information** area, click **NameNode(Active)**. The HDFS web UI is displayed.

### NOTE

By default, the **admin** user does not have the permissions to manage other components. If the page cannot be opened or the displayed content is incomplete when you access the native UI of a component due to insufficient permissions, you can manually create a user with the permissions to manage that component.

**Step 7** In the **Summary** area of the HDFS web UI, check whether the value of **Max** is 10% greater than that of **Median** in **DataNodes usages**.

- If yes, go to [Step 8](#).
- If no, go to [Step 11](#).

**Step 8** Balance skewed data in the cluster. Log in to the MRS client as user **root**. If the cluster is in normal mode, run the **su - omm** command to switch to user **omm**. Run the **cd** command to go to the client installation directory and run the **source bigdata\_env** command. If the cluster uses the security mode, perform security authentication. Run **kinit hdfs** and enter the password as prompted. Obtain the password from the MRS cluster administrator.

**Step 9** Run the following command to balance data distribution:

```
hdfs balancer -threshold 10
```


**Step 10** Wait several minutes and check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 11](#).

**Collect the fault information.**

**Step 11** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Log > Download**.

**Step 12** Expand the drop-down list next to the **Service** field. In the **Services** dialog box that is displayed, select **HDFS** for the target cluster.

**Step 13** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 14** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

None

# 12.13.89 ALM-14003 Number of Lost HDFS Blocks Exceeds the Threshold

## Alarm Description

The system checks the lost blocks every 30 seconds and compares the actual lost blocks with the threshold. The lost blocks indicator has a default threshold. This alarm is generated when the number of lost HDFS blocks exceeds the threshold.

To change the threshold, choose **O&M > Alarm > Thresholds > Name of the desired cluster > HDFS**.

If **Trigger Count** is **1**, this alarm is cleared when the value of lost HDFS blocks is less than or equal to the threshold. If **Trigger Count** is greater than **1**, this alarm is cleared when the value of lost HDFS blocks is less than or equal to 90% of the threshold.

## Alarm Attributes

Alarm ID	Alarm Severity	Auto Cleared
14003	Major	Yes

## Alarm Parameters

Parameter	Description
Source	Specifies the cluster for which the alarm was generated.
ServiceName	Specifies the service for which the alarm was generated.
RoleName	Specifies the role for which the alarm was generated.
HostName	Specifies the host for which the alarm was generated.
NameServiceName	Specifies the NameService for which the alarm was generated.
Trigger Condition	Specifies the threshold for triggering the alarm.

## Impact on the System

Data stored in HDFS is lost. HDFS may enter the security mode and cannot provide write services. Lost block data cannot be restored.

## Possible Causes

- The DataNode instance is abnormal.
- Data is deleted.

## Handling Procedure

### Check the DataNode instance.

**Step 1** On FusionInsight Manager, choose **Cluster** > *Name of the desired cluster* > **Services** > **HDFS** > **Instance**.

**Step 2** Check whether the **Running Status** of all DataNode instance is **Normal**.

- If yes, go to **Step 11**.
- If no, go to **Step 3**.

**Step 3** Restart the DataNode instance and check whether the DataNode instance restarts successfully.

### NOTE

Services may be affected or interrupted during the restart. You are advised to perform this operation during off-peak hours.

- If yes, go to **Step 4**.



- If no, go to [Step 5](#).

**Step 4** Choose **O&M > Alarm > Alarms** and check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 5](#).

**Delete the damaged file.**

**Step 5** On FusionInsight Manager, choose **Cluster > Name of the desired cluster > Services > HDFS > NameNode(Active)**. On the WebUI page of the HDFS, view the information about lost blocks.

 **NOTE**

- If a block is lost, a line in red is displayed on the WebUI.
- By default, the **admin** user does not have the permissions to manage other components. If the page cannot be opened or the displayed content is incomplete when you access the native UI of a component due to insufficient permissions, you can manually create a user with the permissions to manage that component.

**Step 6** The user checks whether the file containing the lost data block is useful.

 **NOTE**

Files generated in directories **/mr-history**, **/tmp/hadoop-yarn**, and **/tmp/logs** during MapReduce task execution are unnecessary.

- If yes, go to [Step 7](#).
- If no, go to [Step 8](#).

**Step 7** The user checks whether the file containing the lost data block is backed up.

- If yes, go to [Step 8](#).
- If no, go to [Step 11](#).

**Step 8** Log in to the HDFS client as user **root**. The user password is defined by the user before the installation. Contact the MRS cluster administrator to obtain the password. Run the following commands:

- Security mode:  
**cd Client installation directory**  
**source bigdata\_env**  
**kinit hdfs**
- Normal mode:  
**su - omm**  
**cd Client installation directory**  
**source bigdata\_env**

**Step 9** On the node client, run **hdfs fsck / -delete** to delete the lost file. If the file where the lost block is located is a useful file, you need to write the file again to restore the data.

 **NOTE**

Deleting a file or folder is a high-risk operation. Ensure that the file or folder is no longer required before performing this operation.


**Step 10** Choose **O&M > Alarm > Alarms** and check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 11](#).

**Collect the fault information.**

**Step 11** On FusionInsight Manager, choose **O&M > Log > Download**.

**Step 12** Expand the drop-down list next to the **Service** field. In the **Services** dialog box that is displayed, select **HDFS** for the target cluster.

**Step 13** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 14** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

None

## 12.13.90 ALM-14006 Number of HDFS Files Exceeds the Threshold

### Alarm Description

The system periodically checks the number of HDFS files every 30 seconds and compares the number of HDFS files with the threshold. This alarm is generated when the system detects that the number of HDFS files exceeds the threshold.

If **Trigger Count** is **1**, this alarm is cleared when the number of HDFS files is less than or equal to the threshold. If **Trigger Count** is greater than **1**, this alarm is cleared when the number of HDFS files is less than or equal to 90% of the threshold.

### Alarm Attributes

Alarm ID	Alarm Severity	Auto Cleared
14006	Minor	Yes

## Alarm Parameters

Parameter	Description
Source	Specifies the cluster for which the alarm was generated.
ServiceName	Specifies the service for which the alarm was generated.
RoleName	Specifies the role for which the alarm was generated.
HostName	Specifies the host for which the alarm was generated.
NameServiceName	Specifies the NameService for which the alarm was generated.
Trigger Condition	Specifies the threshold for triggering the alarm.

## Impact on the System

If there are too many HDFS files, the HDFS system may respond slowly or the disk space may be used up.

## Possible Causes

The number of HDFS files exceeds the threshold.

## Handling Procedure

**Check the number of files in the system.**

- Step 1** On FusionInsight Manager, check the number of HDFS files. Specifically, choose **Cluster** > *Name of the desired cluster* > **Services** > **HDFS**. Click the drop-down menu in the upper right corner of **Chart**, choose **Customize** > **File and Block**, and select **HDFS File** and **Total Blocks**.
- Step 2** Choose **Cluster** > *Name of the desired cluster* > **Services** > **HDFS** > **Configurations** > **All Configurations**, and search for the **GC\_OPTS** parameter under **NameNode**.
- Step 3** Configure the threshold of the number of configuration file objects. Specifically, change the value of **Xmx** (GB) in the **GC\_OPTS** parameter. The threshold (specified by *y*) is calculated as follows:  $y = 0.2007 \times Xmx - 0.6312$ , where *x* indicates the memory capacity *Xmx* (GB) and *y* indicates the number of files (unit: kW). Adjust the memory size as required.
- Step 4** Confirm that the value of **GC\_PROFILE** is **custom** so that the **GC\_OPTS** configuration takes effect. Click **Save** and choose **More** > **Restart Instance** to restart the service.

 NOTE

The service will be unavailable during the restart. In addition, upper-layer services that depend on the service are affected.

**Step 5** Check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 6](#).

**Check whether needless files exist in the system.**

**Step 6** Log in to the HDFS client as user **root**. Run **cd** to switch to the client installation directory, and run **source bigdata\_env** to configure the environment variables.

If the cluster uses the security mode, perform security authentication.

Run the **kinit hdfs** command and enter the password as prompted. Obtain the password from the MRS cluster administrator.

**Step 7** Run **hdfs dfs -ls file or directory** to check whether the files in the directory can be deleted.

- If yes, go to [Step 8](#).
- If no, go to [Step 9](#).

**Step 8** Run the **hdfs dfs -rm -r file or directory path** command. After deleting unnecessary files, wait until the files are retained in the recycle bin for a period longer than the value of **fs.trash.interval** on the NameNode. Then check whether the alarm is cleared.

 NOTE


Deleting a file or folder is a high-risk operation. Ensure that the file or folder is no longer required before performing this operation.

- If yes, no further action is required.
- If no, go to [Step 9](#).

**Collect the fault information.**

**Step 9** On FusionInsight Manager, choose **O&M > Log > Download**.

**Step 10** Expand the drop-down list next to the **Service** field. In the **Services** dialog box that is displayed, select **HDFS** for the target cluster.

**Step 11** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 12** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

### Configuration rules of the NameNode JVM parameter

Default value of the NameNode JVM parameter **GC\_OPTS**:

```
-Xms2G -Xmx4G -XX:NewSize=128M -XX:MaxNewSize=256M -
XX:MetaspaceSize=128M -XX:MaxMetaspaceSize=128M -
XX:+UseConcMarkSweepGC -XX:+CMSParallelRemarkEnabled -
XX:CMSInitiatingOccupancyFraction=65 -XX:+PrintGCDetails -
Dsun.rmi.dgc.client.gcInterval=0x7FFFFFFF -
Dsun.rmi.dgc.server.gcInterval=0x7FFFFFFF -XX:-
OmitStackTraceInFastThrow -XX:+PrintGCDateStamps -XX:+UseGCLogFileRotation
-XX:NumberOfGCLogFiles=10 -XX:GCLogFileSize=1M -
Djdk.tls.ephemeralDHKeySize=3072 -
Djdk.tls.rejectClientInitiatedRenegotiation=true -Djava.io.tmpdir=$
{Bigdata_tmp_dir}
```

The number of NameNode files is proportional to the used memory size of the NameNode. When file objects change, you need to change **-Xms2G -Xmx4G -XX:NewSize=128M -XX:MaxNewSize=256M** in the default value. The following table lists the reference values.

**Table 12-89** NameNode JVM configuration

Number of File Objects	Reference Value
10,000,000	-Xms6G -Xmx6G -XX:NewSize=512M -XX:MaxNewSize=512M
20,000,000	-Xms12G -Xmx12G -XX:NewSize=1G -XX:MaxNewSize=1G
50,000,000	-Xms32G -Xmx32G -XX:NewSize=3G -XX:MaxNewSize=3G
100,000,000	-Xms64G -Xmx64G -XX:NewSize=6G -XX:MaxNewSize=6G
200,000,000	-Xms96G -Xmx96G -XX:NewSize=9G -XX:MaxNewSize=9G
300,000,000	-Xms164G -Xmx164G -XX:NewSize=12G -XX:MaxNewSize=12G

## 12.13.91 ALM-14007 NameNode Heap Memory Usage Exceeds the Threshold

### Description

The system checks the HDFS NameNode Heap Memory usage every 30 seconds and compares the actual Heap memory usage with the threshold. The HDFS

NameNode Heap Memory usage has a default threshold. This alarm is generated when the HDFS NameNode Heap Memory usage exceeds the threshold.

You can change the threshold in **O&M > Alarm > Thresholds > Name of the desired cluster > HDFS**.

When the **Trigger Count** is 1, this alarm is cleared when the HDFS NameNode Heap memory usage is less than or equal to the threshold. When the **Trigger Count** is greater than 1, this alarm is cleared when the HDFS NameNode Heap memory usage is less than or equal to 90% of the threshold.

## Attribute

Alarm ID	Alarm Severity	Automatically Cleared
14007	Major	Yes

## Parameters

Name	Meaning
Source	Specifies the cluster for which the alarm is generated.
ServiceName	Specifies the service for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.
HostName	Specifies the host for which the alarm is generated.
Trigger condition	Specifies the threshold triggering the alarm. If the current indicator value exceeds this threshold, the alarm is generated.

## Impact on the System

The HDFS NameNode Heap Memory usage is too high, which affects the data read/write performance of the HDFS.

## Possible Causes

The HDFS NameNode Heap Memory is insufficient.

## Procedure

**Delete unnecessary files.**

**Step 1** Log in to the HDFS client as user **root**. Run **cd** to switch to the client installation directory, and run **source bigdata\_env**.

If the cluster uses the security mode, perform security authentication.

Run the **kinit hdfs** command and enter the password as prompted. Obtain the password from the administrator.

**Step 2** Run the **hdfs dfs -rm -r file or directory** command to delete unnecessary files.

**Step 3** Check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 4](#).

**Check the NameNode JVM memory usage and configuration.**

**Step 4** On the FusionInsight Manager portal, choose **Cluster > Name of the desired cluster > Services > HDFS**.

**Step 5** In the **Basic Information** area, click **NameNode(Active)** to go to the HDFS WebUI.

 **NOTE**

By default, the **admin** user does not have the permissions to manage other components. If the page cannot be opened or the displayed content is incomplete when you access the native UI of a component due to insufficient permissions, you can manually create a user with the permissions to manage that component.

**Step 6** On the HDFS WebUI, click the **Overview** tab. In **Summary**, check the numbers of files, directories, and blocks in the HDFS.

**Step 7** On the FusionInsight Manager portal, choose **Cluster > Name of the desired cluster > Services > HDFS > Configurations > All Configurations**. In **Search**, enter **GC\_OPTS** to check the **GC\_OPTS** memory parameter of **HDFS->NameNode**.

**Adjust the configuration in the system.**

**Step 8** Check whether the memory is configured properly based on the number of files in [Step 6](#) and the NameNode Heap Memory parameters in [Step 7](#).

- If yes, go to [Step 9](#).
- If no, go to [Step 11](#).

 **NOTE**

The recommended mapping between the number of HDFS file objects (filesystem objects = files + blocks) and the JVM parameters configured for NameNode is as follows:

- If the number of file objects reaches 10,000,000, you are advised to set the JVM parameters as follows: -Xms6G -Xmx6G -XX:NewSize=512M -XX:MaxNewSize=512M
- If the number of file objects reaches 20,000,000, you are advised to set the JVM parameters as follows: -Xms12G -Xmx12G -XX:NewSize=1G -XX:MaxNewSize=1G
- If the number of file objects reaches 50,000,000, you are advised to set the JVM parameters as follows: -Xms32G -Xmx32G -XX:NewSize=3G -XX:MaxNewSize=3G
- If the number of file objects reaches 100,000,000, you are advised to set the JVM parameters as follows: -Xms64G -Xmx64G -XX:NewSize=6G -XX:MaxNewSize=6G
- If the number of file objects reaches 200,000,000, you are advised to set the JVM parameters as follows: -Xms96G -Xmx96G -XX:NewSize=9G -XX:MaxNewSize=9G
- If the number of file objects reaches 300,000,000, you are advised to set the JVM parameters as follows: -Xms164G -Xmx164G -XX:NewSize=12G -XX:MaxNewSize=12G

**Step 9** Modify the heap memory parameters of the NameNode based on the mapping between the number of file objects and the memory. Click **Save** and choose **Dashboard > More > Restart Service**.

 **NOTE**

The service will be unavailable during the restart. In addition, upper-layer services that depend on the service are affected.

**Step 10** Check whether the alarm is cleared.


- If yes, no further action is required.
- If no, go to [Step 11](#).

**Collect fault information.**

**Step 11** On the FusionInsight Manager portal, choose **O&M > Log > Download**.

**Step 12** Select the following nodes in the required cluster from the **Service**:

- ZooKeeper
- HDFS

**Step 13** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 14** Contact the O&M personnel and send the collected logs.

----End

## Alarm Clearing

After the fault is rectified, the system automatically clears this alarm.

## Related Information

None



## 12.13.92 ALM-14008 DataNode Heap Memory Usage Exceeds the Threshold

### Description

The system checks the HDFS DataNode Heap Memory usage every 30 seconds and compares the actual Heap Memory usage with the threshold. The HDFS DataNode Heap Memory usage has a default threshold. This alarm is generated when the HDFS DataNode Heap Memory usage exceeds the threshold.

You can change the threshold in **O&M > Alarm > Thresholds > Name of the desired cluster > HDFS**.

When the **Trigger Count** is 1, this alarm is cleared when the HDFS DataNode Heap Memory usage is less than or equal to the threshold. When the **Trigger Count** is greater than 1, this alarm is cleared when the HDFS DataNode Heap Memory usage is less than or equal to 90% of the threshold.

### Attribute

Alarm ID	Alarm Severity	Automatically Cleared
14008	Major	Yes

### Parameters

Name	Meaning
Source	Specifies the cluster for which the alarm is generated.
ServiceName	Specifies the service for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.
HostName	Specifies the host for which the alarm is generated.
Trigger condition	Specifies the threshold triggering the alarm. If the current indicator value exceeds this threshold, the alarm is generated.

### Impact on the System

The HDFS DataNode Heap Memory usage is too high, which affects the data read/write performance of the HDFS.

## Possible Causes

The HDFS DataNode Heap Memory is insufficient.

## Procedure

### Delete unnecessary files.

**Step 1** Log in to the HDFS client as user **root**. Run **cd** to switch to the client installation directory, and run **source bigdata\_env**.

If the cluster uses the security mode, perform security authentication.

Run the **kinit hdfs** command and enter the password as prompted. Obtain the password from the administrator.

**Step 2** Run the **hdfs dfs -rm -r file or directory** command to delete unnecessary files.

**Step 3** Check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 4](#).

### Check the DataNode JVM memory usage and configuration.

**Step 4** On the FusionInsight Manager portal, choose **Cluster > Name of the desired cluster > Services > HDFS**.

**Step 5** In the **Basic Information** area, click **NameNode(Active)** to go to the HDFS WebUI.

#### NOTE

By default, the **admin** user does not have the permissions to manage other components. If the page cannot be opened or the displayed content is incomplete when you access the native UI of a component due to insufficient permissions, you can manually create a user with the permissions to manage that component.

**Step 6** On the HDFS WebUI, click the **DataNodes** tab, and check the number of blocks of all DataNodes related to the alarm.

**Step 7** On the FusionInsight Manager portal, choose **Cluster > Name of the desired cluster > Services > HDFS > Configurations > All Configurations**. In **Search**, enter **GC\_OPTS** to check the GC\_OPTS memory parameter of **HDFS->DataNode**.

### Adjust the configuration in the system.

**Step 8** Check whether the memory is configured properly based on the number of block in [Step 6](#) and the DataNode Heap Memory parameters in [Step 7](#).

- If yes, go to [Step 9](#).
- If no, go to [Step 11](#).

 **NOTE**

The mapping between the average number of blocks of a DataNode instance and the DataNode memory is as follows:

- If the average number of blocks of a DataNode instance reaches 2,000,000, the reference values of the JVM parameters of the DataNode are as follows: -Xms6G -Xmx6G -XX:NewSize=512M -XX:MaxNewSize=512M
- If the average number of blocks of a DataNode instance reaches 5,000,000, the reference values of the JVM parameters of the DataNode are as follows: -Xms12G -Xmx12G -XX:NewSize=1G -XX:MaxNewSize=1G

**Step 9** Modify the heap memory parameters of the DataNode based on the mapping between the number of blocks and the memory. Click **Save** and choose **Dashboard > More > Restart Service**.

 **NOTE**

The service will be unavailable during the restart. In addition, upper-layer services that depend on the service are affected.


**Step 10** Check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 11](#).

**Collect fault information.**

**Step 11** On the FusionInsight Manager portal, choose **O&M > Log > Download**.

**Step 12** Select **HDFS** in the required cluster from the **Service**.

**Step 13** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 14** Contact the O&M personnel and send the collected logs.

----End

## Alarm Clearing

After the fault is rectified, the system automatically clears this alarm.

## Related Information

None

## 12.13.93 ALM-14009 Number of Dead DataNodes Exceeds the Threshold

### Description

The system periodically detects the number of dead DataNodes in the HDFS cluster every 30 seconds, and compares the number with the threshold. The number of DataNodes in the Dead state has a default threshold. This alarm is generated when the number exceeds the threshold.

You can change the threshold in **O&M > Alarm > Thresholds > Name of the desired cluster > HDFS**.

When the **Trigger Count** is 1, this alarm is cleared when the number of Dead DataNodes is less than or equal to the threshold. When the **Trigger Count** is greater than 1, this alarm is cleared when the number of Dead DataNodes is less than or equal to 90% of the threshold.

## Attribute

Alarm ID	Alarm Severity	Automatically Cleared
14009	Major	Yes

## Parameters

Name	Meaning
Source	Specifies the cluster for which the alarm is generated.
ServiceName	Specifies the service for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.
HostName	Specifies the host for which the alarm is generated.
NameServiceName	Specifies the NameService for which the alarm is generated.
Trigger condition	Specifies the threshold triggering the alarm. If the current indicator value exceeds this threshold, the alarm is generated.

## Impact on the System

DataNodes that are in the Dead state cannot provide HDFS services. As a result, users cannot read or write files.

## Possible Causes

- DataNodes are faulty or overloaded.
- The network between the NameNode and the DataNode is disconnected or busy.
- NameNodes are overloaded.
- The NameNodes are not restarted after the DataNode is deleted.

## Procedure

### Check whether DataNodes are faulty.

**Step 1** On the FusionInsight Manager portal, choose **Cluster > Name of the desired cluster > Services > HDFS**. The **HDFS Status** page is displayed.

**Step 2** In the **Basic Information** area, click **NameNode(Active)** to go to the HDFS WebUI.

#### NOTE

By default, the **admin** user does not have the permissions to manage other components. If the page cannot be opened or the displayed content is incomplete when you access the native UI of a component due to insufficient permissions, you can manually create a user with the permissions to manage that component.

**Step 3** On the HDFS WebUI, click the **Datanodes** tab. In the **In operation** area, click **Filter** to check whether **down** is in the drop-down list.

- If yes, select **down**, record the information about the filtered DataNodes, and go to [Step 4](#).
- If no, go to [Step 8](#).

**Step 4** On the FusionInsight Manager portal, choose **Cluster > Name of the desired cluster > Services > HDFS > Instance** to check whether recorded DataNodes exist in the instance list.

- If all recorded DataNodes exist, go to [Step 5](#).
- If none of the recorded DataNodes exists, go to [Step 6](#).
- If some of the recorded DataNodes exist, go to [Step 7](#).

**Step 5** Locate the DataNode instance, click **More > Restart Instance** to restart it and check whether the alarm is cleared.

#### NOTE

Services may be affected or interrupted during the restart. You are advised to perform this operation during off-peak hours.

- If yes, no further action is required.
- If no, go to [Step 8](#).

**Step 6** Select all NameNode instances, choose **More > Instance Rolling Restart** to restart them and check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 16](#).

**Step 7** Select all NameNode instances, choose **More > Instance Rolling Restart** to restart them. Locate the DataNode instance, click **More > Restart Instance** to restart it and check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 8](#).

### Check the status of the network between the NameNode and the DataNode.

**Step 8** Log in to the faulty DataNode on the management page as user **root**, and run the **ping IP address of the NameNode** command to check whether the network between the DataNode and the NameNode is abnormal.

On the FusionInsight Manager page, choose **Cluster** > *Name of the desired cluster* > **Services** > **HDFS** > **Instance**. In the instance list, view the service plane IP address of the faulty DataNode.

- If yes, go to [Step 9](#).
- If no, go to [Step 10](#).

**Step 9** Rectify the network fault, and check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 10](#).

**Check whether the DataNode is overloaded.**

**Step 10** On the FusionInsight Manager portal, choose **O&M** > **Alarm** > **Alarms** and check whether the alarm **ALM-14008 HDFS DataNode Memory Usage Exceeds the Threshold** exists.

- If yes, go to [Step 11](#).
- If no, go to [Step 13](#).

**Step 11** See **ALM-14008 HDFS DataNode Memory Usage Exceeds the Threshold** to handle the alarm and check whether the alarm is cleared.

- If yes, go to [Step 12](#).
- If no, go to [Step 13](#).

**Step 12** Check whether the alarm is cleared from the alarm list.

- If yes, no further action is required.
- If no, go to [Step 13](#).

**Check whether the NameNode is overloaded.**

**Step 13** On the FusionInsight Manager portal, choose **O&M** > **Alarm** > **Alarms** and check whether the alarm **ALM-14007 HDFS NameNode Memory Usage Exceeds the Threshold** exists.

- If yes, go to [Step 14](#).
- If no, go to [Step 16](#).

**Step 14** See **ALM-14007 HDFS NameNode Memory Usage Exceeds the Threshold** to handle the alarm and check whether the alarm is cleared.

- If yes, go to [Step 15](#).
- If no, go to [Step 16](#).


**Step 15** Check whether the alarm is cleared from the alarm list.

- If yes, no further action is required.
- If no, go to [Step 16](#).

**Collect fault information.**

**Step 16** On the FusionInsight Manager portal, choose **O&M** > **Log** > **Download**.

**Step 17** Select **HDFS** in the required cluster from the **Service**.

**Step 18** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 19** Contact the O&M personnel and send the collected logs.

----End

## Alarm Clearing

After the fault is rectified, the system automatically clears this alarm.

## Related Information

None

# 12.13.94 ALM-14010 NameService Service Is Abnormal

## Alarm Description

The system checks the NameService service status every 180 seconds. This alarm is generated when the NameService service is unavailable.

This alarm is cleared when the NameService service recovers.

## Alarm Attributes

Alarm ID	Alarm Severity	Auto Cleared
14010	Major	Yes

## Alarm Parameters

Parameter	Description
Source	Specifies the cluster for which the alarm was generated.
ServiceName	Specifies the service for which the alarm was generated.
RoleName	Specifies the role for which the alarm was generated.
HostName	Specifies the host for which the alarm was generated.
NameServiceName	Specifies the NameService for which the alarm was generated.

## Impact on the System

HDFS fails to provide services for upper-layer components based on the NameService service, such as HBase and MapReduce. As a result, users cannot read or write files.

## Possible Causes

- The KrbServer service is abnormal.
- The JournalNode is faulty.
- The DataNode is faulty.
- The disk capacity is insufficient.
- The NameNode enters safe mode.

## Handling Procedure

### Check the KrbServer service status.

- Step 1** On FusionInsight Manager, choose **Cluster** > *Name of the desired cluster* > **Services**.
- Step 2** Check whether the KrbServer service exists.
- If yes, go to [Step 3](#).
  - If no, go to [Step 6](#).
- Step 3** Click **KrbServer**.
- Step 4** Click **Instances**. On the KrbServer management page, select the faulty instance, and choose **More** > **Restart Instance**. Check whether the instance successfully restarts.
- If yes, go to [Step 5](#).
  - If no, go to [Step 24](#).
- Step 5** Choose **O&M** > **Alarm** > **Alarms** and check whether the alarm is cleared.
- If yes, no further action is required.
  - If no, go to [Step 6](#).

### Check the JournalNode instance status.

- Step 6** On FusionInsight Manager, choose **Cluster** > *Name of the desired cluster* > **Services**.
- Step 7** Choose **HDFS** > **Instances**.
- Step 8** Check whether the **Running Status** of the JournalNode is **Normal**.
- If yes, go to [Step 11](#).
  - If no, go to [Step 9](#).
- Step 9** Select the faulty JournalNode, and choose **More** > **Restart Instance**. Check whether the JournalNode successfully restarts.

### NOTE

If the number of JournalNode instances restarted exceeds one third of the total number of JournalNodes, the HDFS service may be faulty.



- If yes, go to [Step 10](#).
- If no, go to [Step 24](#).

**Step 10** Choose **O&M > Alarm > Alarms** and check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 11](#).

**Check the DataNode instance status.**

**Step 11** On FusionInsight Manager, choose **Cluster > Name of the desired cluster > Services > HDFS**.

**Step 12** Click **Instances** and check whether **Running Status** of all DataNodes is **Normal**.

- If yes, go to [Step 15](#).
- If no, go to [Step 13](#).

**Step 13** Click **Instances**. On the DataNode management page, select the faulty instance, and choose **More > Restart Instance**. Check whether the DataNode successfully restarts.

 **NOTE**

Services may be affected or interrupted during the restart. You are advised to perform this operation during off-peak hours.

- If yes, go to [Step 14](#).
- If no, go to [Step 15](#).

**Step 14** Choose **O&M > Alarm > Alarms** and check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 15](#).

**Check disk status.**

**Step 15** On FusionInsight Manager, choose **Cluster > Name of the desired cluster > Host**.

**Step 16** In the **Disk** column, check whether the disk space is insufficient.

- If yes, go to [Step 17](#).
- If no, go to [Step 19](#).

**Step 17** Expand the disk capacity.

**Step 18** Choose **O&M > Alarm > Alarms** and check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 19](#).

**Check whether NameNode is in the safe mode.**

**Step 19** On FusionInsight Manager, choose **Cluster > Name of the desired cluster > Services > HDFS**. Click **NameNode(Active)** of the abnormal NameService. The NameNode web UI is displayed.

 **NOTE**

By default, the admin user does not have the management rights of other components. If the page cannot be opened or the content is not completely displayed due to insufficient permission when you access the native page of a component, you can manually create a user with the management rights of the corresponding component to log in to the component.

**Step 20** On the NameNode web UI, check whether "Safe mode is ON." is displayed.

Information behind **Safe mode is ON** is alarm information and is displayed based actual conditions.

- If yes, go to [Step 21](#).
- If no, go to [Step 24](#).

**Step 21** Log in to the client as user **root**. Run the **cd** command to go to the client installation directory and run the **source bigdata\_env** command. If the cluster uses the security mode, perform security authentication. Run the **kinit hdfs** command and enter the password as prompted. The password can be obtained from the MRS cluster administrator. If the cluster uses the non-security mode, log in as user **omm** and run the command. Ensure that user **omm** has the client execution permission.

**Step 22** Run **hdfs dfsadmin -safemode leave**.

**Step 23** Choose **O&M > Alarm > Alarms** and check whether the alarm is cleared.


- If yes, no further action is required.
- If no, go to [Step 24](#).

**Collect the fault information.**

**Step 24** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Log > Download**.

**Step 25** In the **Service** area, select the following nodes of the desired cluster.

- ZooKeeper
- HDFS

**Step 26** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 27** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

None

## 12.13.95 ALM-14011 DataNode Data Directory Is Not Configured Properly

### Description

The DataNode parameter **dfs.datanode.data.dir** specifies DataNode data directories. This alarm is generated when a configured data directory cannot be created, a data directory uses the same disk as other critical directories in the system, or multiple directories use the same disk immediately.

This alarm is cleared when the DataNode data directory is configured properly and this DataNode for which the alarm is generated is restarted.

### Attribute

Alarm ID	Alarm Severity	Automatically Cleared
14011	Major	Yes

### Parameters

Name	Meaning
Source	Specifies the cluster for which the alarm is generated.
ServiceName	Specifies the service for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.
HostName	Specifies the host for which the alarm is generated.

### Impact on the System

If the DataNode data directory is mounted to the root directory or a critical directory, the disk space of the root directory or critical directory will be used up after long time running and the system will be faulty.

If the DataNode data directory is not configured properly, HDFS performance will deteriorate.

### Possible Causes

- The DataNode data directory fails to be created.
- The DataNode data directory uses the same disk with critical directories, such as / or /boot.

- Multiple directories in the DataNode data directory use the same disk.

## Procedure

**Check the alarm cause and information about the DataNode for which the alarm is generated.**

- Step 1** On the FusionInsight Manager portal, choose **O&M > Alarm > Alarms**. In the alarm list, click the alarm.
- Step 2** In **HostName** of **Location**, obtain the host name of the DataNode for which the alarm is generated.

**Delete directories that do not comply with the disk plan from the DataNode data directory.**

- Step 3** Choose **Cluster > Name of the desired cluster > Services > HDFS > Instance**. In the instance list, click the DataNode instance on the node for which the alarm is generated.
- Step 4** Click **Instance Configurations** and view the value of the DataNode parameter **dfs.datanode.data.dir**.
- Step 5** Check whether all DataNode data directories are consistent with the disk plan.
- If yes, go to **Step 6**.
  - If no, go to **Step 9**.
- Step 6** Modify the DataNode parameter **dfs.datanode.data.dir** and delete the incorrect directories.
- Step 7** Choose **Cluster > Name of the desired cluster > Services > HDFS > Instance** and restart the DataNode instance.

### NOTE

Services may be affected or interrupted during the restart. You are advised to perform this operation during off-peak hours.

- Step 8** Check whether the alarm is cleared.
- If yes, no further action is required.
  - If no, go to **Step 9**.
- Step 9** Log in to the DataNode for which the alarm is generated as user **root**.
- If the alarm cause is "The DataNode data directory fails to be created", go to **Step 10**.
  - If the alarm cause is "The DataNode data directory uses the same disk with critical directories, such / or /boot", go to **Step 17**.
  - If the alarm cause is "Multiple directories in the DataNode data directory uses the same disk", go to **Step 21**.

**Check whether the DataNode data directory fails to be created.**

- Step 10** Run the **su - omm** command to switch to user **omm**.
- Step 11** Run the **ls** command to check whether the directories exist in the DataNode data directory.

- If yes, go to [Step 26](#).
  - If no, go to [Step 12](#).
- Step 12** Run the `mkdir data directory` command to create the directory and check whether the directory can be successfully created.
- If yes, go to [Step 24](#).
  - If no, go to [Step 13](#).
- Step 13** On the FusionInsight Manager portal, choose **O&M > Alarm > Alarms** to check whether alarm **ALM-12017 Insufficient Disk Capacity** exists.
- If yes, go to [Step 14](#).
  - If no, go to [Step 15](#).
- Step 14** Adjust the disk capacity and check whether alarm **ALM-12017 Insufficient Disk Capacity** is cleared. For details, see **ALM-12017 Insufficient Disk Capacity**.
- If yes, go to [Step 12](#).
  - If no, go to [Step 15](#).
- Step 15** Check whether user **omm** has the **rw**x or **x** permission of all the upper-layer directories of the directory. (For example, for **/tmp/abc/**, user **omm** has the **x** permission for directory **tmp** and the **rw**x permission for directory **abc**.)
- If yes, go to [Step 24](#).
  - If no, go to [Step 16](#).
- Step 16** Run the `chmod u+rw path` or `chmod u+x path` command as user **root** to assign the **rw**x or **x** permission of these directories to user **omm**. Then go to [Step 12](#).
- Check whether the DataNode data directory use the same disk as other critical directories in the system.**
- Step 17** Run the `df` command to obtain the disk mounting information of each directory in the DataNode data directory.
- Step 18** Check whether the directories mounted to the disk are critical directories, such as **/** or **/boot**.
- If yes, go to [Step 19](#).
  - If no, go to [Step 24](#).
- Step 19** Change the value of the DataNode parameter **dfs.datanode.data.dir** and delete the directories that use the same disk as critical directories.
- Step 20** Go to [Step 24](#).
- Check whether multiple directories in the DataNode data directory use the same disk.**
- Step 21** Run the `df` command to obtain the disk mounting information of each directory in the DataNode data directory. Record the mounted directory in the command output.
- Step 22** Modify the DataNode node parameters **dfs.datanode.data.dir** to reserve only one directory among the directories that mounted to the same disk directory.
- Step 23** Go to [Step 24](#).

**Restart the DataNode and check whether the alarm is cleared.**

**Step 24** On the FusionInsight Manager portal, choose **Cluster** > *Name of the desired cluster* > **Services** > **HDFS** > **Instance** and restart the DataNode instance.

 **NOTE**

Services may be affected or interrupted during the restart. You are advised to perform this operation during off-peak hours.


**Step 25** Check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 26](#).

**Collect fault information.**

**Step 26** On the FusionInsight Manager portal, choose **O&M** > **Log** > **Download**.

**Step 27** Select **HDFS** in the required cluster from the **Service**.

**Step 28** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 29** Contact the O&M personnel and send the collected logs.

----End

## Alarm Clearing

After the fault is rectified, the system automatically clears this alarm.

## Related Information

None

## 12.13.96 ALM-14012 JournalNode Is Out of Synchronization

### Description

On the active NameNode, the system checks the data consistency of all JournalNodes in the cluster every 5 minutes. This alarm is generated when the data on a JournalNode is inconsistent with the data on the other JournalNodes.

This alarm is cleared in 5 minutes after the data on JournalNodes is consistent.

### Attribute

Alarm ID	Alarm Severity	Automatically Cleared
14012	Major	Yes

## Parameters

Name	Meaning
Source	Specifies the cluster for which the alarm is generated.
ServiceName	Specifies the service for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.
HostName	Specifies the host for which the alarm is generated.
NameServiceName	Specifies the NameService for which the alarm is generated.

## Impact on the System

When a JournalNode is working incorrectly, the data on the node becomes inconsistent with that on the other JournalNodes. If data on more than half of JournalNodes is inconsistent, the NameNode cannot work correctly, making the HDFS service unavailable.

## Possible Causes

- The JournalNode instance does not exist (deleted or migrated).
- The JournalNode instance has not been started or has been stopped.
- The JournalNode instance is working incorrectly.
- The network of the JournalNode is unreachable.

## Procedure

**Check whether the JournalNode instance has been started up.**

- Step 1** On the FusionInsight Manager portal, choose **O&M > Alarm > Alarms**. In the alarm list, click the alarm.
- Step 2** Check **Location** and obtain the IP address of the JournalNode for which the alarm is generated.
- Step 3** Choose **Cluster > Name of the desired cluster > Services > HDFS > Instance**. In the instance list, check whether the JournalNode instance exists on the node for which the alarm is generated.
  - If yes, go to **Step 5**.
  - If no, go to **Step 4**.
- Step 4** Choose **O&M > Alarm > Alarms**. In the alarm list, click **Clear** in the **Operation** column of the alarm. In the dialog box that is displayed, click **OK**. No further action is needed.

**Step 5** Click the JournalNode instance and check whether its **Configuration Status** is **Synchronized**.

- If yes, go to [Step 8](#).
- If no, go to [Step 6](#).

**Step 6** Select the JournalNode instance and choose **Start Instance** to start the instance.

**Step 7** After 5 minutes, check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 15](#).

**Check whether the JournalNode instance is working correctly.**

**Step 8** Check whether **Running Status** of the JournalNode instance is **Normal**.

- If yes, go to [Step 11](#).
- If no, go to [Step 9](#).

**Step 9** Select the JournalNode instance and choose **More > Restart Instance** to start the instance.

 **NOTE**

If the number of JournalNode instances restarted exceeds one third of the total number of JournalNodes, the HDFS service may be faulty.

**Step 10** After 5 minutes, check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 15](#).

**Check whether the network of the JournalNode is reachable.**

**Step 11** On the FusionInsight Manager portal, choose **Cluster > Name of the desired cluster > Services > HDFS > Instance** to check the service IP address of the active NameNode.

**Step 12** Log in to the active NameNode as user **root**.

**Step 13** Run the **ping** command to check whether a timeout occurs or the network is unreachable between the active NameNode and the JournalNode.

**ping** *service IP address of the JournalNode*

- If yes, go to [Step 14](#).
- If no, go to [Step 15](#).

**Step 14** Contact the network administrator to rectify the network fault and check whether the alarm is cleared 5 minutes later.


- If yes, no further action is required.
- If no, go to [Step 15](#).

**Collect fault information.**

**Step 15** On the FusionInsight Manager portal, choose **O&M > Log > Download**.

**Step 16** Select **HDFS** in the required cluster from the **Service**.



**Step 17** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 30 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 18** Contact the O&M personnel and send the collected logs.

----End

## Alarm Clearing

After the fault is rectified, the system automatically clears this alarm.

## Related Information

None

# 12.13.97 ALM-14013 Failed to Update the NameNode Fslmage File

## Description

HDFS metadata is stored in the Fslmage file of the NameNode data directory, which is specified by the **dfs.namenode.name.dir** configuration item. The standby NameNode periodically combines existing Fslmage files and Editlog files stored in the JournalNode to generate a new Fslmage file, and then pushes the new Fslmage file to the data directory of the active NameNode. This period is specified by the **dfs.namenode.checkpoint.period** configuration item of HDFS. The default value is 3600s, namely, one hour. If the Fslmage file in the data directory of the active NameNode is not updated, the HDFS metadata combination function is abnormal and requires rectification.

On the active NameNode, the system checks the Fslmage file information every five minutes. This alarm is generated when no Fslmage file is generated within three combination periods.

This alarm is cleared when a new Fslmage file is generated and pushed to the active NameNode, which indicates that the HDFS metadata combination function can be properly used.

## Attribute

Alarm ID	Alarm Severity	Automatically Cleared
14013	Major	Yes

## Parameters

Name	Meaning
Source	Specifies the cluster for which the alarm is generated.

Name	Meaning
ServiceName	Specifies the service for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.
HostName	Specifies the host for which the alarm is generated.
NameServiceName	Specifies the NameService for which the alarm is generated.

## Impact on the System

If the Fslmage file in the data directory of the active NameNode is not updated, the HDFS metadata combination function is abnormal and requires rectification. If it is not rectified, the Editlog files increase continuously after HDFS runs for a period. In this case, HDFS restart is time-consuming because a large number of Editlog files need to be loaded. In addition, this alarm also indicates that the standby NameNode is abnormal and the NameNode high availability (HA) mechanism becomes invalid. When the active NameNode is faulty, the HDFS service becomes unavailable.

## Possible Causes

- The standby NameNode is stopped.
- The standby NameNode instance is working incorrectly.
- The standby NameNode fails to generate a new Fslmage file.
- Space of the data directory on the standby NameNode is insufficient.
- The standby NameNode fails to push the Fslmage file to the active NameNode.
- Space of the data directory on the active NameNode is insufficient.

## Procedure

**Check whether the standby NameNode is stopped.**

- Step 1** On the FusionInsight Manager portal, choose **O&M > Alarm > Alarms**. In the alarm list, click the alarm.
- Step 2** View **Location** and obtain the host name of the active NameNode for which the alarm is generated and name of the NameService where the active NameNode resides.
- Step 3** Choose **Cluster > Name of the desired cluster > Services > HDFS > Instance**, find the standby NameNode instance of the NameService in the instance list, and check whether its **Configuration Status** is **Synchronized**.
  - If yes, go to **Step 6**.
  - If no, go to **Step 4**.

**Step 4** Select the standby NameNode instance, choose **Start Instance**, and wait until the startup is complete.

**Step 5** Wait for a NameNode metadata combination period and check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 6](#).

**Check whether the NameNode instance is working correctly.**

**Step 6** Check whether **Running Status** of the standby NameNode instance is **Normal**.

- If yes, go to [Step 9](#).
- If no, go to [Step 7](#).

**Step 7** Select the standby NameNode instance, choose **More > Restart Instance**, and wait until the startup is complete.

 **NOTE**

Services are not affected after the standby NameNode is restarted.

**Step 8** Wait for a NameNode metadata combination period and check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 30](#).

**Check whether the standby NameNode fails to generate a new FsImage file.**

**Step 9** On the FusionInsight Manager portal, choose **Cluster > Name of the desired cluster > Services > HDFS > Configurations > All Configurations**, and search and obtain the value of **dfs.namenode.checkpoint.period**. This value is the period of NameNode metadata combination.

**Step 10** Choose **Cluster > Name of the desired cluster > Services > HDFS > Instance** and obtain the service IP addresses of the active and standby NameNodes of the NameService for which the alarm is generated.

**Step 11** Click the **NameNode(XX,Standby)** and **Instance Configurations** to obtain the value of **dfs.namenode.name.dir**. This value is the FsImage storage directory of the standby NameNode.

**Step 12** Log in to the standby NameNode as user **root** or **omm**.

**Step 13** Go to the FsImage storage directory and check the generation time of the newest FsImage file.

**cd** *Storage directory of the standby NameNode/current*

```
stat -c %y $(ls -t | grep "fsimage_[0-9]*$" | head -1)
```

**Step 14** Run the **date** command to obtain the current system time.

**Step 15** Calculate the time difference between the generation time of the newest FsImage file and the current system time and check whether the time difference is greater than three times of the metadata combination period.

- If yes, go to [Step 16](#).

- If no, go to [Step 20](#).

**Step 16** The metadata combination function of the standby NameNode is faulty. Run the following command to check whether the fault is caused by insufficient storage space.

Go to the Fslmage storage directory and check the size of the newest Fslmage file (in MB).

```
cd Storage directory of the standby NameNode/current
```

```
du -m $(ls -t | grep "fsmage_[0-9]*$" | head -1) | awk '{print $1}'
```

**Step 17** Run the following command to check the available disk space of the standby NameNode (in MB).

```
df -m ./ | awk 'END{print $4}'
```

**Step 18** Compare the Fslmage file size and the available disk space and determine whether another Fslmage file can be stored on the disk.

- If yes, go to [Step 7](#).
- If no, go to [Step 19](#).

**Step 19** Clear the redundant files on the disk where the directory resides to reserve sufficient space for metadata. After the clearance, wait for a NameNode metadata combination period and check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 20](#).

**Check whether the standby NameNode fails to push the Fslmage file to the active NameNode.**

**Step 20** Log in to the standby NameNode as user **root**.

**Step 21** Run the **su - omm** command to switch to user **omm**.

**Step 22** Run the following command to check whether the standby NameNode can push the file to the active NameNode.

```
tmpFile=/tmp/tmp_test_$(date +%s)
```

```
echo "test" > $tmpFile
```


```
scp $tmpFile Service IP address of the active NameNode:/tmp
```

- If yes, go to [Step 24](#).
- If no, go to [Step 23](#).

**Step 23** When the standby NameNode fails to push data to the active NameNode as user **omm**, contact the system administrator to handle the fault. Wait for a NameNode metadata combination period and check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 24](#).

**Check whether space on the data directory of the active NameNode is insufficient.**

- Step 24** On the FusionInsight Manager portal, choose **Cluster** > *Name of the desired cluster* > **Services** > **HDFS** > **Instance**, click the active NameNode of the NameService for which the alarm is generated, and then click **Instance Configurations** to obtain the value of **dfs.namenode.name.dir**. This value is the Fslmage storage directory of the active NameNode.
- Step 25** Log in to the active NameNode as user **root** or **omm**.
- Step 26** Go to the Fslmage storage directory and check the size of the newest Fslmage file (in MB).
- ```
cd Storage directory of the active NameNode/current  
du -m $(ls -t | grep "fsmage_[0-9]*$" | head -1) | awk '{print $1}'
```
- Step 27** Run the following command to check the available disk space of the active NameNode (in MB).
- ```
df -m ./ | awk 'END{print $4}'
```
- Step 28** Compare the Fslmage file size and the available disk space and determine whether another Fslmage file can be stored on the disk.
- If yes, go to **Step 30**.
  - If no, go to **Step 29**.
- Step 29** Clear the redundant files on the disk where the directory resides to reserve sufficient space for metadata. After the clearance, wait for a NameNode metadata combination period and check whether the alarm is cleared.
- If yes, no further action is required.
  - If no, go to **Step 30**.
- Collect fault information.**
- Step 30** On the FusionInsight Manager portal, choose **O&M** > **Log** > **Download**.
- Step 31** Select **NameNode** in the required cluster from the **Service**.
- Step 32** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 30 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.
- Step 33** Contact the O&M personnel and send the collected logs.
- End

## Alarm Clearing

After the fault is rectified, the system automatically clears this alarm.

## Related Information

None

## 12.13.98 ALM-14014 NameNode GC Time Exceeds the Threshold

### Description

The system checks the garbage collection (GC) duration of the NameNode process every 60 seconds. This alarm is generated when the GC duration exceeds the threshold (12 seconds by default).

This alarm is cleared when the GC duration is less than the threshold.

### Attribute

Alarm ID	Alarm Severity	Automatically Cleared
14014	Major	Yes

### Parameters

Name	Meaning
Source	Specifies the cluster for which the alarm is generated.
ServiceName	Specifies the service for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.
HostName	Specifies the host for which the alarm is generated.
Trigger Condition	Specifies the threshold triggering the alarm. If the current indicator value exceeds this threshold, the alarm is generated.

### Impact on the System

A long GC duration of the NameNode process may interrupt the services and users cannot read or write files.

### Possible Causes

The heap memory of the NameNode instance is overused or the heap memory is inappropriately allocated. As a result, GCs occur frequently.

## Procedure

### Check the GC duration.

- Step 1** On the FusionInsight Manager portal, choose **O&M > Alarm > Alarms**. On the displayed interface, click the drop-down button of **ALM-14014 NameNode GC Time Exceeds the Threshold**. Then check the role name in **Location** and confirm the IP address of the instance.
- Step 2** On the FusionInsight Manager portal, choose **Cluster > Name of the desired cluster > Services > HDFS > Instance > NameNode (IP address for which the alarm is generated)**. Click the drop-down menu in the upper right corner of **Chart**, choose **Customize > Garbage Collection**, and select **NameNode Garbage Collection (GC)** to check the GC duration statistics of the NameNode process collected every minute.
- Step 3** Check whether the GC duration of the NameNode process collected every minute exceeds the threshold (12 seconds by default).
- If yes, go to **Step 4**.
  - If no, go to **Step 7**.
- Step 4** On the FusionInsight Manager portal, choose **Cluster > Name of the desired cluster > Services > HDFS > Configurations > All Configurations > NameNode > System** to increase the value of **GC\_OPTS** parameter as required.

#### NOTE

The recommended mapping between the number of HDFS file objects (filesystem objects = files + blocks) and the JVM parameters configured for NameNode is as follows:

- If the number of file objects reaches 10,000,000, you are advised to set the JVM parameters as follows: `-Xms6G -Xmx6G -XX:NewSize=512M -XX:MaxNewSize=512M`
- If the number of file objects reaches 20,000,000, you are advised to set the JVM parameters as follows: `-Xms12G -Xmx12G -XX:NewSize=1G -XX:MaxNewSize=1G`
- If the number of file objects reaches 50,000,000, you are advised to set the JVM parameters as follows: `-Xms32G -Xmx32G -XX:NewSize=3G -XX:MaxNewSize=3G`
- If the number of file objects reaches 100,000,000, you are advised to set the JVM parameters as follows: `-Xms64G -Xmx64G -XX:NewSize=6G -XX:MaxNewSize=6G`
- If the number of file objects reaches 200,000,000, you are advised to set the JVM parameters as follows: `-Xms96G -Xmx96G -XX:NewSize=9G -XX:MaxNewSize=9G`
- If the number of file objects reaches 300,000,000, you are advised to set the JVM parameters as follows: `-Xms164G -Xmx164G -XX:NewSize=12G -XX:MaxNewSize=12G`

- Step 5** Save the configuration and restart the NameNode instance.


#### NOTE

- During the restart of the active NameNode, a NameNode active/standby switchover occurs. As a result, no active node is available in the system for a short period of time (in the transition period of the active/standby switchover), and an alarm indicating that the HDFS service is unavailable may be generated. In addition, an error is reported during the running read and write tasks, but services are not interrupted.
- Services are not affected after the standby NameNode is restarted.

- Step 6** Check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to **Step 7**.

**Collect fault information.**

- Step 7** On the FusionInsight Manager portal, choose **O&M > Log > Download**.
- Step 8** Select **NameNode** in the required cluster from the **Service**.
- Step 9** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.
- Step 10** Contact the O&M personnel and send the collected logs.

----End

**Alarm Clearing**

After the fault is rectified, the system automatically clears this alarm.

**Related Information**

None

**12.13.99 ALM-14015 DataNode GC Time Exceeds the Threshold****Description**

The system checks the garbage collection (GC) duration of the DataNode process every 60 seconds. This alarm is generated when the GC duration exceeds the threshold (12 seconds by default).

This alarm is cleared when the GC duration is less than the threshold.

**Attribute**

Alarm ID	Alarm Severity	Automatically Cleared
14015	Major	Yes

**Parameters**

Name	Meaning
Source	Specifies the cluster for which the alarm is generated.
ServiceName	Specifies the service for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.



Name	Meaning
HostName	Specifies the host for which the alarm is generated.
Trigger Condition	Specifies the threshold triggering the alarm. If the current indicator value exceeds this threshold, the alarm is generated.

## Impact on the System

A long GC duration of the DataNode process may interrupt the services and users cannot read or write files.

## Possible Causes

The heap memory of the DataNode instance is overused or the heap memory is inappropriately allocated. As a result, GCs occur frequently.

## Procedure

### Check the GC duration.

- Step 1** On the FusionInsight Manager portal, choose **O&M > Alarm > Alarms**. On the displayed interface, click the drop-down button of **ALM-14015 DataNode GC Time Exceeds the Threshold**. Then check the role name in **Location** and confirm the IP address of the instance.
- Step 2** On the FusionInsight Manager portal, choose **Cluster > Name of the desired cluster > Services > HDFS > Instance > DataNode (IP address for which the alarm is generated)**. Click the drop-down menu in the upper right corner of **Chart**, choose **Customize > Garbage Collection**, and select **DataNode Garbage Collection (GC)** to check the GC duration statistics of the DataNode process collected every minute.
- Step 3** Check whether the GC duration of the DataNode process collected every minute exceeds the threshold (12 seconds by default).
  - If yes, go to **Step 4**.
  - If no, go to **Step 7**.
- Step 4** On the FusionInsight Manager portal, choose **Cluster > Name of the desired cluster > Services > HDFS > Configurations > All Configurations > DataNode > System** to increase the value of **GC\_OPTS** parameter as required.

 **NOTE**

The mapping between the average number of blocks of a DataNode instance and the DataNode memory is as follows:

- If the average number of blocks of a DataNode instance reaches 2,000,000, the reference values of the JVM parameters of the DataNode are as follows: -Xms6G -Xmx6G -XX:NewSize=512M -XX:MaxNewSize=512M
- If the average number of blocks of a DataNode instance reaches 5,000,000, the reference values of the JVM parameters of the DataNode are as follows: -Xms12G -Xmx12G -XX:NewSize=1G -XX:MaxNewSize=1G

**Step 5** Save the configuration and restart the DataNode instance.

 **NOTE**

Services may be affected or interrupted during the restart. You are advised to perform this operation during off-peak hours.


**Step 6** Check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 7](#).

**Collect fault information.**

**Step 7** On the FusionInsight Manager portal, choose **O&M > Log > Download**.

**Step 8** Select **DataNode** in the required cluster from the **Service**.

**Step 9** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 10** Contact the O&M personnel and send the collected logs.

----End

## Alarm Clearing

After the fault is rectified, the system automatically clears this alarm.

## Related Information

None

# 12.13.100 ALM-14016 DataNode Direct Memory Usage Exceeds the Threshold

## Alarm Description

The system checks the direct memory usage of HDFS every 30 seconds. This alarm is generated when the direct memory usage of DataNode instances exceeds the threshold (90% of the maximum memory).

This alarm is automatically cleared when the direct memory usage is less than the threshold.

## Alarm Attributes

Alarm ID	Alarm Severity	Auto Cleared
14016	Major	Yes

## Alarm Parameters

Parameter	Description
Source	Specifies the cluster for which the alarm was generated.
ServiceName	Specifies the service for which the alarm was generated.
RoleName	Specifies the role for which the alarm was generated.
HostName	Specifies the host for which the alarm was generated.
Trigger Condition	Specifies the threshold for triggering the alarm.

## Impact on the System

If the available direct memory of DataNode instances is insufficient, a memory overflow may occur and the service breaks down.

## Possible Causes

The direct memory of DataNode instances is overused or the direct memory is inappropriately allocated.

## Handling Procedure

**Check the direct memory usage.**

- Step 1** On the **Home** page of FusionInsight Manager, choose **O&M > Alarm > Alarms**. On the page that is displayed, click the drop-down list in the row containing **ALM-14016 DataNode Direct Memory Usage Exceeds the Threshold**, and view the role name and IP address of the instance for which the alarm is generated in the **Location** area.
- Step 2** On the **Home** page of FusionInsight Manager, choose **Cluster > Services > HDFS**. On the page that is displayed, click the **Instance** tab. In the instance list, select **DataNode** (IP address of the instance for which this alarm is generated). Click the drop-down list in the upper right corner of the chart, choose **Customize > Resource**, and select **DataNode Memory** to check the direct memory usage.

**Step 3** Check whether the used direct memory of a DataNode instance reaches 90% (default threshold) of the maximum direct memory allocated to it.

- If yes, go to [Step 4](#).
- If no, go to [Step 8](#).

**Step 4** On FusionInsight Manager, choose **Cluster**, click the name of the desired cluster, and choose **Services > HDFS > Configurations > All Configurations > DataNode > System**. Check whether **-XX:MaxDirectMemorySize** exists in the **GC\_OPTS** parameter.

- If yes, go to [Step 5](#).
- If no, go to [Step 6](#).

**Step 5** Adjust the value of **-XX:MaxDirectMemorySize**.

1. In **GC\_OPTS**, check the value of **-Xmx** and check whether the node memory is sufficient.

 **NOTE**

You can determine whether the node memory is sufficient based on the actual environment. For example, you can use the following method:

Use the IP address to log in to the instance for which the alarm is generated as user **root** and run the **free -g** command to check the value of **Mem** in the **free** column. The value indicates the available memory of the node. In the following example, the available memory of the node is 4 GB.

```

total      used      free     shared  buff/cache   available
Mem:      112      48        4         10         58         46
.....

```

If the value of **Mem** is at least that of **-Xmx**, the node memory is sufficient. If the value of **Mem** is less than that of **-Xmx**, the node memory is insufficient.

- If yes, change the value of **-XX:MaxDirectMemorySize** to that of **-Xmx**.
- If no, increase **-XX:MaxDirectMemorySize** to a value no larger than that of **Mem**.

2. Save the configuration and restart the DataNode instances.

 **NOTE**

Services may be affected or interrupted during the restart. You are advised to perform this operation during off-peak hours.

**Step 6** Check whether **ALM-14008 DataNode Heap Memory Usage Exceeds the Threshold** exists.


- If yes, rectify the fault by referring to **ALM-14008 DataNode Heap Memory Usage Exceeds the Threshold**.
- If no, go to [Step 7](#).

**Step 7** Check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 8](#).

**Collect the fault information.**

**Step 8** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Log > Download**.

- Step 9** Expand the **Service** drop-down list, and select **DataNode** for the target cluster.
- Step 10** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.
- Step 11** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

None

# 12.13.101 ALM-14017 NameNode Direct Memory Usage Exceeds the Threshold

## Description

The system checks the direct memory usage of the HDFS service every 30 seconds. This alarm is generated when the direct memory usage of a NameNode instance exceeds the threshold (90% of the maximum memory).

The alarm is cleared when the direct memory usage is less than the threshold.

## Attribute

Alarm ID	Alarm Severity	Automatically Cleared
14017	Major	Yes

## Parameters

Name	Meaning
Source	Specifies the cluster for which the alarm is generated.
ServiceName	Specifies the service for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.
HostName	Specifies the host for which the alarm is generated.

Name	Meaning
Trigger Condition	Specifies the threshold triggering the alarm. If the current indicator value exceeds this threshold, the alarm is generated.

## Impact on the System

If the available direct memory of the HDFS service is insufficient, a memory overflow occurs and the service breaks down.

## Possible Causes

The direct memory of the NameNode instance is overused or the direct memory is inappropriately allocated.

## Procedure

**Check the direct memory usage.**

- Step 1** On the FusionInsight Manager portal, choose **O&M > Alarm > Alarms**. On the displayed interface, click the drop-down button of **ALM-14017 NameNode Direct Memory Usage Exceeds the Threshold**. Then check the role name in **Location** and confirm the IP address of the instance.
- Step 2** On the FusionInsight Manager portal, choose **Cluster > Name of the desired cluster > Services > HDFS > Instance > NameNode (IP address for which the alarm is generated)**. Click the drop-down menu in the upper right corner of **Chart**, choose **Customize > Resource**, and select **NameNode Memory** to check the direct memory usage.
- Step 3** Check whether the used direct memory of NameNode reaches 90% of the maximum direct memory specified for NameNode by default.
  - If yes, go to [Step 4](#).
  - If no, go to [Step 8](#).
- Step 4** On the FusionInsight Manager portal, choose **Cluster > Name of the desired cluster > Services > HDFS > Configurations > All Configurations > NameNode > System** to check whether "-XX:MaxDirectMemorySize" exists in the **GC\_OPTS** parameter.
  - If yes, go to [Step 5](#).
  - If no, go to [Step 6](#).
- Step 5** In the **GC\_OPTS** parameter, delete "-XX:MaxDirectMemorySize". Save the configuration and restart the NameNode instance.

 NOTE

- During the restart of the active NameNode, a NameNode active/standby switchover occurs. As a result, no active node is available in the system for a short period of time (in the transition period of the active/standby switchover), and an alarm indicating that the HDFS service is unavailable may be generated. In addition, an error is reported during the running read and write tasks, but services are not interrupted.
- Services are not affected after the standby NameNode is restarted.

**Step 6** Check whether the **ALM-14007 NameNode Heap Memory Usage Exceeds the Threshold** exists.

- If yes, handle the alarm by referring to **ALM-14007 NameNode Heap Memory Usage Exceeds the Threshold**.
- If no, go to [Step 7](#).


**Step 7** Check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 8](#).

**Collect fault information.**

**Step 8** On the FusionInsight Manager portal, choose **O&M > Log > Download**.

**Step 9** Select **NameNode** in the required cluster from the **Service**.

**Step 10** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 11** Contact the O&M personnel and send the collected logs.

----End

## Alarm Clearing

After the fault is rectified, the system automatically clears this alarm.

## Related Information

None

## 12.13.102 ALM-14018 NameNode Non-heap Memory Usage Exceeds the Threshold

### Description

The system checks the non-heap memory usage of the HDFS NameNode every 30 seconds and compares the actual usage with the threshold. The non-heap memory usage of the HDFS NameNode has a default threshold. This alarm is generated when the non-heap memory usage of the HDFS NameNode exceeds the threshold.

Users can choose **O&M > Alarm > Thresholds > Name of the desired cluster > HDFS** to change the threshold.

This alarm is cleared when the no-heap memory usage of the HDFS NameNode is less than or equal to the threshold.

## Attribute

Alarm ID	Alarm Severity	Automatically Cleared
14018	Major	Yes

## Parameters

Name	Meaning
Source	Specifies the cluster for which the alarm is generated.
ServiceName	Specifies the service for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.
HostName	Specifies the host for which the alarm is generated.
Trigger condition	Specifies the threshold triggering the alarm. If the current indicator value exceeds this threshold, the alarm is generated.

## Impact on the System

If the memory usage of the HDFS NameNode is too high, data read/write performance of HDFS will be affected.

## Possible Causes

Non-heap memory of the HDFS NameNode is insufficient.

## Procedure

### Delete unnecessary files.

**Step 1** Log in to the HDFS client as user **root**. Run the **cd** command to go to the client installation directory, and run the **source bigdata\_env** command.

If the cluster adopts the security mode, perform security authentication.

Run the **kinit hdfs** command and enter the password as prompted. Obtain the password from the administrator.

**Step 2** Run the **hdfs dfs -rm -r file or directory path** command to delete unnecessary files.



**Step 3** Check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 4](#).

**Check the NameNode JVM non-heap memory usage and configuration.**

**Step 4** On the FusionInsight Manager portal, choose **Cluster** > *Name of the desired cluster* > **Services** > **HDFS**. The HDFS status page is displayed.

**Step 5** In the **Basic Information** area, click **NameNode(Active)**. The HDFS WebUI is displayed.

 **NOTE**

By default, the **admin** user does not have the permissions to manage other components. If the page cannot be opened or the displayed content is incomplete when you access the native UI of a component due to insufficient permissions, you can manually create a user with the permissions to manage that component.

**Step 6** On the HDFS WebUI, click the **Overview** tab. In **Summary**, check the numbers of files, directories, and blocks in HDFS.

**Step 7** On the FusionInsight Manager portal, choose **Cluster** > *Name of the desired cluster* > **Services** > **HDFS** > **Configurations** > **All Configurations**. In **Search**, enter **GC\_OPTS** to check the **GC\_OPTS** non-heap memory parameter of **HDFS->NameNode**.

**Adjust system configurations.**

**Step 8** Check whether the non-heap memory is properly configured based on the number of file objects in [Step 6](#) and the non-heap parameters configured for NameNode in [Step 7](#).

- If yes, go to [Step 9](#).
- If no, go to [Step 12](#).

 **NOTE**

The recommended mapping between the number of HDFS file objects (filesystem objects = files + blocks) and the JVM parameters configured for NameNode is as follows:

- If the number of file objects reaches 10,000,000, you are advised to set the JVM parameters as follows: -Xms6G -Xmx6G -XX:NewSize=512M -XX:MaxNewSize=512M
- If the number of file objects reaches 20,000,000, you are advised to set the JVM parameters as follows: -Xms12G -Xmx12G -XX:NewSize=1G -XX:MaxNewSize=1G
- If the number of file objects reaches 50,000,000, you are advised to set the JVM parameters as follows: -Xms32G -Xmx32G -XX:NewSize=3G -XX:MaxNewSize=3G
- If the number of file objects reaches 100,000,000, you are advised to set the JVM parameters as follows: -Xms64G -Xmx64G -XX:NewSize=6G -XX:MaxNewSize=6G
- If the number of file objects reaches 200,000,000, you are advised to set the JVM parameters as follows: -Xms96G -Xmx96G -XX:NewSize=9G -XX:MaxNewSize=9G
- If the number of file objects reaches 300,000,000, you are advised to set the JVM parameters as follows: -Xms164G -Xmx164G -XX:NewSize=12G -XX:MaxNewSize=12G

**Step 9** Modify the **GC\_OPTS** parameter of the NameNode based on the mapping between the number of file objects and non-heap memory.

**Step 10** Save the configuration and click **Dashboard** > **More** > **Restart Service**.

 **NOTE**

The service will be unavailable during the restart. In addition, upper-layer services that depend on the service are affected.

**Step 11** Check whether the alarm is cleared.


- If yes, no further action is required.
- If no, go to [Step 12](#).

**Collect fault information.**

**Step 12** On the FusionInsight Manager portal, choose **O&M > Log > Download**.

**Step 13** Select the following services in the required cluster from the **Service**.

- ZooKeeper
- HDFS

**Step 14** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 15** Contact the O&M personnel and send the collected logs.

----End

## Alarm Clearing

After the fault is rectified, the system automatically clears this alarm.

## Related Information

None

## 12.13.103 ALM-14019 DataNode Non-heap Memory Usage Exceeds the Threshold

### Description

The system checks the non-heap memory usage of the HDFS DataNode every 30 seconds and compares the actual usage with the threshold. The non-heap memory usage of the HDFS DataNode has a default threshold. This alarm is generated when the non-heap memory usage of the HDFS DataNode exceeds the threshold.

Users can choose **O&M > Alarm > Thresholds > Name of the desired cluster > HDFS** to change the threshold.

This alarm is cleared when the no-heap memory usage of the HDFS DataNode is less than or equal to the threshold.

## Attribute

Alarm ID	Alarm Severity	Automatically Cleared
14019	Major	Yes

## Parameters

Name	Meaning
Source	Specifies the cluster for which the alarm is generated.
ServiceName	Specifies the service for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.
HostName	Specifies the host for which the alarm is generated.
Trigger condition	Specifies the threshold triggering the alarm. If the current indicator value exceeds this threshold, the alarm is generated.

## Impact on the System

If the memory usage of the HDFS DataNode is too high, data read/write performance of HDFS will be affected.

## Possible Causes

Non-heap memory of the HDFS DataNode is insufficient.

## Procedure

### Delete unnecessary files.

**Step 1** Log in to the HDFS client as user **root**. Run the **cd** command to go to the client installation directory, and run the **source bigdata\_env** command.

If the cluster adopts the security mode, perform security authentication.

Run the **kinit hdfs** command and enter the password as prompted. Obtain the password from the administrator.

**Step 2** Run the **hdfs dfs -rm -r file or directory path** command to delete unnecessary files.

**Step 3** Check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 4](#).

#### Check the DataNode JVM non-heap memory usage and configuration.

**Step 4** On the FusionInsight Manager portal, choose **Cluster** > *Name of the desired cluster* > **Services** > **HDFS**.

**Step 5** In the **Basic Information** area, click **NameNode(Active)**. The HDFS WebUI is displayed.

#### NOTE

By default, the **admin** user does not have the permissions to manage other components. If the page cannot be opened or the displayed content is incomplete when you access the native UI of a component due to insufficient permissions, you can manually create a user with the permissions to manage that component.

**Step 6** On the HDFS WebUI, click the **Datanodes** tab to view the number of blocks of all DataNodes that report alarms.

**Step 7** On the FusionInsight Manager portal, choose **Cluster** > *Name of the desired cluster* > **Services** > **HDFS** > **Configurations** > **All Configurations**. In **Search**, enter **GC\_OPTS** to check the **GC\_OPTS** non-heap memory parameter of **HDFS->DataNode**.

#### Adjust system configurations.

**Step 8** Check whether the memory is properly configured based on the number of blocks in [Step 6](#) and the memory parameters configured for DataNode in [Step 7](#).

- If yes, go to [Step 9](#).
- If no, go to [Step 12](#).

#### NOTE

The mapping between the average number of blocks of a DataNode instance and the DataNode memory is as follows:

- If the average number of blocks of a DataNode instance reaches 2,000,000, the reference values of the JVM parameters of the DataNode are as follows: -Xms6G -Xmx6G -XX:NewSize=512M -XX:MaxNewSize=512M
- If the average number of blocks of a DataNode instance reaches 5,000,000, the reference values of the JVM parameters of the DataNode are as follows: -Xms12G -Xmx12G -XX:NewSize=1G -XX:MaxNewSize=1G

**Step 9** Modify the **GC\_OPTS** parameter of the DataNode based on the mapping between the number of blocks and memory.

**Step 10** Save the configuration and click **Dashboard** > **More** > **Restart Service**.


#### NOTE

The service will be unavailable during the restart. In addition, upper-layer services that depend on the service are affected.

**Step 11** Check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 12](#).

#### Collect fault information.

- Step 12** On the FusionInsight Manager portal, choose **O&M > Log > Download**.
- Step 13** Select the following services in the required cluster from the **Service**.
- ZooKeeper
  - HDFS
- Step 14** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.
- Step 15** Contact the O&M personnel and send the collected logs.

----End

## Alarm Clearing

After the fault is rectified, the system automatically clears this alarm.

## Related Information

None

## 12.13.104 ALM-14020 Number of Entries in the HDFS Directory Exceeds the Threshold

### Description

The system obtains the number of subfiles and subdirectories in a specified directory every hour and checks whether it reaches the percentage of the threshold (the maximum number of subfiles and subdirectories in an HDFS directory, the threshold for triggering an alarm is **90%** by default). If it exceeds the percentage of the threshold, an alarm is triggered.

When the number of subfiles and subdirectories in the directory the alarm is lower than the percentage of the threshold, the alarm is automatically cleared. When the monitoring switch is disabled, alarms corresponding to all directories are cleared. If a directory is removed from the monitoring list, alarms corresponding to the directory are cleared.

#### NOTE

- The **dfs.namenode.fs-limits.max-directory-items** parameter specifies the maximum number of subfiles and subdirectories in the HDFS directory. Its default value is **1048576**. If the number of subfiles and subdirectories in a directory exceeds the parameter value, subfiles and subdirectories cannot be created in the directory.
- The **dfs.namenode.directory-items.monitor** parameter specifies the list of directories to be monitored. Its default value is **/tmp,/SparkJobHistory,/mr-history**.
- The **dfs.namenode.directory-items.monitor.enabled** parameter is used to enable or disable the monitoring switch. Its default value is **true**, which means the monitoring switch is enabled by default.

## Attribute

Alarm ID	Alarm Severity	Automatically Cleared
14020	Major	Yes

## Parameters

Name	Meaning
Source	Specifies the cluster for which the alarm is generated.
ServiceName	Specifies the service for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.
NameServiceName	Specifies the NameService service for which the alarm is generated.
Directory	Specifies the directory for which the alarm is generated.
Trigger Condition	Specifies the threshold triggering the alarm. If the current indicator value exceeds this threshold, the alarm is generated.

## Impact on the System

If the number of entries in the monitored directory exceeds 90% of the threshold, an alarm is triggered, but entries can be added to the directory. Once the maximum threshold is exceeded, entries will fail to be added to the directory.

## Possible Causes

The number of entries in the monitored directory exceeds 90% of the threshold.

## Procedure

**Check whether unnecessary files exist in the system.**

**Step 1** Log in to the HDFS client as user **root**. Run the **cd** command to go to the client installation directory, and run the **source bigdata\_env** command to set the environment variables.

If the cluster is in security mode, security authentication is required.

Run the **kinit hdfs** command and enter the password as prompted. Obtain the password from the administrator.

**Step 2** Run the following command to check whether files and directories in the directory with the alarm can be deleted:

```
hdfs dfs -ls Directory with the alarm
```

- If yes, go to [Step 3](#).
- If no, go to [Step 5](#).

**Step 3** Run the following command to delete unnecessary files.

```
hdfs dfs -rm -r -f File or directory path
```

 **NOTE**

Deleting a file or folder is a high-risk operation. Ensure that the file or folder is no longer required before performing this operation.

**Step 4** Wait 1 hour and check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 5](#).

**Check whether the threshold is correctly configured.**

**Step 5** On the FusionInsight Manager portal, choose **Cluster** > *Name of the desired cluster* > **Services** > **HDFS** > **Configurations** > **All Configurations**. Search for the **dfs.namenode.fs-limits.max-directory-items** parameter and check whether the parameter value is appropriate.

- If yes, go to [Step 9](#).
- If no, go to [Step 6](#).

**Step 6** Increase the parameter value.

**Step 7** Save the configuration and click **Dashboard** > **More** > **Restart Service**.

 **NOTE**

The service will be unavailable during the restart. In addition, upper-layer services that depend on the service are affected.


**Step 8** Wait 1 hour and check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 9](#).

**Collect fault information.**

**Step 9** On the FusionInsight Manager portal, choose **O&M** > **Log** > **Download**.

**Step 10** Select **HDFS** in the required cluster from the **Service**.

**Step 11** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 12** Contact the O&M personnel and send the collected logs.

----End

## Alarm Clearing

After the fault is rectified, the system automatically clears this alarm.

## Related Information

None

# 12.13.105 ALM-14021 NameNode Average RPC Processing Time Exceeds the Threshold

## Description

The system checks the average RPC processing time of NameNode every 30 seconds, and compares the actual average RPC processing time with the threshold (default value: 100 ms). This alarm is generated when the system detects that the average RPC processing time exceeds the threshold for several consecutive times (10 times by default).

You can choose **O&M > Alarm > Thresholds > Name of the desired cluster > HDFS** to change the threshold.

When the **Trigger Count** is 1, this alarm is cleared when the average RPC processing time of NameNode is less than or equal to the threshold. When the **Trigger Count** is greater than 1, this alarm is cleared when the average RPC processing time of NameNode is less than or equal to 90% of the threshold.

## Attribute

Alarm ID	Alarm Severity	Automatically Cleared
14021	Major	Yes

## Parameters

Name	Meaning
Source	Specifies the cluster for which the alarm is generated.
ServiceName	Specifies the service for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.
HostName	Specifies the host for which the alarm is generated.
NameServiceName	Specifies the NameService service for which the alarm is generated.



Name	Meaning
Trigger condition	Specifies the threshold triggering the alarm. If the current indicator value exceeds this threshold, the alarm is generated.

## Impact on the System

NameNode cannot process the RPC requests from HDFS clients, upper-layer services that depend on HDFS, and DataNode in a timely manner. Specifically, the services that access HDFS run slowly or the HDFS service is unavailable.

## Possible Causes

- The CPU performance of NameNode nodes is insufficient and therefore NameNode nodes cannot process messages in a timely manner.
- The configured NameNode memory is too small and frame freezing occurs on the JVM due to frequent full garbage collection.
- NameNode parameters are not configured properly, so NameNode cannot make full use of system performance.

## Procedure

### Obtain alarm information.

- Step 1** On the FusionInsight Manager portal, choose **O&M > Alarm > Alarms**. In the alarm list, click the alarm.
- Step 2** Check the alarm. Obtain the host name of the NameNode node involved in this alarm from the **HostName** information of **Location**. Then obtain the name of the NameService node involved in this alarm from the **NameServiceName** information of **Location**.

### Check whether the threshold is too small.

- Step 3** Check the status of the services that depend on HDFS. Check whether the services run slowly or task execution times out.
- If yes, go to **Step 8**.
  - If no, go to **Step 4**.
- Step 4** On the FusionInsight Manager portal, choose **Cluster > Name of the desired cluster > Services > HDFS**. Click the drop-down menu in the upper right corner of **Chart**, choose **Customize > RPC**, and select **Average Time of Active NameNode RPC Processing** and click **OK**.
- Step 5** On the **Average Time of Active NameNode RPC Processing** monitoring page, obtain the value of the NameService node involved in this alarm.
- Step 6** On the FusionInsight Manager portal, choose **O&M > Alarm > Thresholds > Name of the desired cluster > HDFS**. Locate **Average Time of Active NameNode RPC Processing** and click the **Modify** in the **Operation** column of the default rule. The **Modify Rule** page is displayed. Change **Threshold** to 150% of the peak value

within one day before and after the alarm is generated. Click **OK** to save the new threshold.

**Step 7** Wait for 5 minutes and then check whether the alarm is automatically cleared.

- If yes, no further action is required.
- If no, go to [Step 8](#).

**Check whether the CPU performance of the NameNode node is sufficient.**

**Step 8** On the FusionInsight Manager portal, click **O&M > Alarm > Alarms** and check whether **ALM-12016 CPU Usage Exceeds the Threshold** is generated for the NameNode node.

- If yes, go to [Step 9](#).
- If no, go to [Step 11](#).

**Step 9** Handle **ALM-12016 CPU Usage Exceeds the Threshold** by taking recommended actions.

**Step 10** Wait for 10 minutes and check whether alarm 14021 is automatically cleared.

- If yes, no further action is required.
- If no, go to [Step 11](#).

**Check whether the memory of the NameNode node is too small.**

**Step 11** On the FusionInsight Manager portal, click **O&M > Alarm > Alarms** and check whether **ALM-14007 HDFS NameNode Heap Memory Usage Exceeds the Threshold** is generated for the NameNode node.

- If yes, go to [Step 12](#).
- If no, go to [Step 14](#).

**Step 12** Handle **ALM-14007 HDFS NameNode Heap Memory Usage Exceeds the Threshold** by taking recommended actions.

**Step 13** Wait for 10 minutes and check whether alarm 14021 is automatically cleared.

- If yes, no further action is required.
- If no, go to [Step 14](#).

**Check whether NameNode parameters are configured properly.**

**Step 14** On the FusionInsight Manager portal, choose **Cluster > Name of the desired cluster > Services > HDFS > Configurations > All Configurations**. Search for parameter **dfs.namenode.handler.count** and view its value. If the value is less than or equal to 128, change it to **128**. If the value is greater than 128 but less than 192, change it to **192**.

**Step 15** Search for parameter **ipc.server.read.threadpool.size** and view its value. If the value is less than 5, change it to **5**.

**Step 16** Click **Save** and click **OK**.

**Step 17** On the **Instance** page of HDFS, select the standby NameNode of NameService involved in this alarm and choose **More > Restart Instance**. Enter the password and click **OK**. Wait until the standby NameNode is started up.

 **NOTE**

Services are not affected after the standby NameNode is restarted.

**Step 18** On the **Instance** page of HDFS, select the active NameNode of NameService involved in this alarm and choose **More > Restart Instance**. Enter the password and click **OK**. Wait until the active NameNode is started up.

**Step 19** Wait for 1 hour and then check whether the alarm is automatically cleared.


- If yes, no further action is required.
- If no, go to [Step 20](#).

**Collect fault information.**

**Step 20** On the FusionInsight Manager portal, choose **O&M > Log > Download**.

**Step 21** Select the following node in the required cluster from the **Service**.

- HDFS

**Step 22** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 23** Contact the O&M personnel and send the collected logs.

----End

## Alarm Clearing

After the fault is rectified, the system automatically clears this alarm.

## Related Information

None

## 12.13.106 ALM-14022 NameNode Average RPC Queuing Time Exceeds the Threshold

### Description

The system checks the average RPC queuing time of NameNode every 30 seconds, and compares the actual average RPC queuing time with the threshold (default value: 200 ms). This alarm is generated when the system detects that the average RPC queuing time exceeds the threshold for several consecutive times (10 times by default).

You can choose **O&M > Alarm > Thresholds > Name of the desired cluster > HDFS** to change the threshold.

When the **Trigger Count** is 1, this alarm is cleared when the average RPC queuing time of NameNode is less than or equal to the threshold. When the **Trigger Count** is greater than 1, this alarm is cleared when the average RPC queuing time of NameNode is less than or equal to 90% of the threshold.

## Attribute

Alarm ID	Alarm Severity	Automatically Cleared
14022	Major	Yes

## Parameters

Name	Meaning
Source	Specifies the cluster for which the alarm is generated.
ServiceName	Specifies the service for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.
HostName	Specifies the host for which the alarm is generated.
NameServiceName	Specifies the NameService service for which the alarm is generated.
Trigger condition	Specifies the threshold triggering the alarm. If the current indicator value exceeds this threshold, the alarm is generated.

## Impact on the System

NameNode cannot process the RPC requests from HDFS clients, upper-layer services that depend on HDFS, and DataNode in a timely manner. Specifically, the services that access HDFS run slowly or the HDFS service is unavailable.

## Possible Causes

- The CPU performance of NameNode nodes is insufficient and therefore NameNode nodes cannot process messages in a timely manner.
- The configured NameNode memory is too small and frame freezing occurs on the JVM due to frequent full garbage collection.
- NameNode parameters are not configured properly, so NameNode cannot make full use of system performance.
- The volume of services that access HDFS is too large and therefore NameNode is overloaded.

## Procedure

**Obtain alarm information.**

- Step 1** On the FusionInsight Manager portal, choose **O&M > Alarm > Alarms**. In the alarm list, click the alarm.
- Step 2** Check the alarm. Obtain the alarm generation time from **Generated**. Obtain the host name of the NameNode node involved in this alarm from the **HostName** information of **Location**. Then obtain the name of the NameService node involved in this alarm from the **NameServiceName** information of **Location**.

**Check whether the threshold is too small.**

- Step 3** Check the status of the services that depend on HDFS. Check whether the services run slowly or task execution times out.
- If yes, go to **Step 8**.
  - If no, go to **Step 4**.

- Step 4** On the FusionInsight Manager portal, choose **Cluster > Name of the desired cluster > Services > HDFS**. Click the drop-down menu in the upper right corner of **Chart**, choose **Customize > RPC**, and select **Average Time of Active NameNode RPC Queuing** and click **OK**.

- Step 5** On the **Average Time of Active NameNode RPC Queuing** monitoring page, obtain the value of the NameService node involved in this alarm.

- Step 6** On the FusionInsight Manager portal, choose **O&M > Alarm > Thresholds > Name of the desired cluster > HDFS**. Locate **Average Time of Active NameNode RPC Queuing** and click the **Modify** in the **Operation** column of the default rule. The **Modify Rule** page is displayed. Change **Threshold** to 150% of the monitored value. Click **OK** to save the new threshold.

- Step 7** Wait for 1 minute and then check whether the alarm is automatically cleared.
- If yes, no further action is required.
  - If no, go to **Step 8**.

**Check whether the CPU performance of the NameNode node is sufficient.**

- Step 8** On the FusionInsight Manager portal, click **O&M > Alarm > Alarms** and check whether **ALM-12016 HDFS NameNode Memory Usage Exceeds the Threshold** is generated.
- If yes, go to **Step 9**.
  - If no, go to **Step 11**.

- Step 9** Handle **ALM-12016 CPU Usage Exceeds the Threshold** by taking recommended actions.

- Step 10** Wait for 10 minutes and check whether alarm 14022 is automatically cleared.
- If yes, no further action is required.
  - If no, go to **Step 11**.

**Check whether the memory of the NameNode node is too small.**

- Step 11** On the FusionInsight Manager portal, click **O&M > Alarm > Alarms** and check whether **ALM-14007 HDFS NameNode Memory Usage Exceeds the Threshold** is generated.
- If yes, go to **Step 12**.

- If no, go to [Step 14](#).

**Step 12** Handle **ALM-14007 CPU Usage Exceeds the Threshold** by taking recommended actions.

**Step 13** Wait for 10 minutes and check whether alarm 14022 is automatically cleared.

- If yes, no further action is required.
- If no, go to [Step 14](#).

**Check whether NameNode parameters are configured properly.**

**Step 14** On the FusionInsight Manager portal, choose **Cluster > Name of the desired cluster > Services > HDFS > Configurations > All Configurations**. Search for parameter **dfs.namenode.handler.count** and view its value. If the value is less than or equal to 128, change it to **128**. If the value is greater than 128 but less than 192, change it to **192**.

**Step 15** Search for parameter **ipc.server.read.threadpool.size** and view its value. If the value is less than 5, change it to 5.

**Step 16** Click **Save**, and click **OK**.

**Step 17** On the **Instance** page of HDFS, select the standby NameNode of NameService involved in this alarm and choose **More > Restart Instance**. Enter the password and click **OK**. Wait until the standby NameNode is started up.

 **NOTE**

Services are not affected after the standby NameNode is restarted.

**Step 18** On the **Instance** page of HDFS, select the active NameNode of NameService involved in this alarm and choose **More > Restart Instance**. Enter the password and click **OK**. Wait until the active NameNode is started up.

**Step 19** Wait for 1 hour and then check whether the alarm is automatically cleared.

- If yes, no further action is required.
- If no, go to [Step 20](#).

**Check whether the HDFS workload changes and reduce the workload properly.**


**Step 20** On the FusionInsight Manager portal, choose **Cluster > Name of the desired cluster > Services > HDFS**. Click the drop-down menu in the upper right corner of **Chart**, click **Customize**, select **Average Time of Active NameNode RPC Queuing** and click **OK**.

**Step 21** Click . The **Details** page is displayed.

**Step 22** Set the monitoring data display period, from 5 days before the alarm generation time to the alarm generation time. Click **OK**.

**Step 23** On the **Average RPC Queuing Time** monitoring page, check whether the point in time when the queuing time increases abruptly exists.

- If yes, go to [Step 24](#).
- If no, go to [Step 27](#).

- Step 24** Confirm and check the point in time. Check whether a new task frequently accesses HDFS and whether the access frequency can be reduced.
- Step 25** If a Balancer task starts at the point in time, stop the task or specify a node for the task to reduce the HDFS workload.
- Step 26** Wait for 1 hour and then check whether the alarm is automatically cleared.
- If yes, no further action is required.
  - If no, go to [Step 27](#).
- Collect fault information.**
- Step 27** On the FusionInsight Manager portal, choose **O&M > Log > Download**.
- Step 28** Select **HDFS** in the required cluster from the **Service**.
- Step 29** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.
- Step 30** Contact the O&M personnel and send the collected logs.

----End

## Alarm Clearing

After the fault is rectified, the system automatically clears this alarm.

## Related Information

None

# 12.13.107 ALM-14023 Percentage of Total Reserved Disk Space for Replicas Exceeds the Threshold

## Description

The system checks the percentage of total reserved disk space for replicas (Total reserved disk space for replicas/(Total reserved disk space for replicas + Total remaining disk space)) every 30 seconds and compares the actual percentage with the threshold (**90%** by default). This alarm is generated when the percentage of total reserved disk space for replicas exceeds the threshold for multiple consecutive times (**Trigger Count**).

The alarm is cleared in the following two scenarios: The value of **Trigger Count** is **1** and the percentage of total reserved disk space for replicas is less than or equal to the threshold; the value of **Trigger Count** is greater than **1** and the percentage of total reserved disk space for replicas is less than or equal to 90% of the threshold.

## Attribute

Alarm ID	Alarm Severity	Automatically Cleared
14023	Minor	Yes

## Parameters

Name	Meaning
Source	Specifies the cluster for which the alarm is generated.
ServiceName	Specifies the service for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.
NameServiceName	Specifies the NameService service for which the alarm is generated.
Trigger condition	Specifies the threshold triggering the alarm. If the current indicator value exceeds this threshold, the alarm is generated.

## Impact on the System

The performance of writing data to HDFS is affected. If all remaining DataNode space is reserved for replicas, writing HDFS data fails.

## Possible Causes

- The alarm threshold is improperly configured.
- The disk space configured for the HDFS cluster is insufficient.
- The volume of services that access HDFS is too large and therefore DataNode is overloaded.

## Procedure

**Check whether the alarm threshold is appropriate.**

**Step 1** On the FusionInsight Manager portal, choose **O&M > Alarm > Thresholds > Name of the desired cluster > HDFS > Disk > Percentage of Reserved Space for Replicas of Unused Space** to check whether the alarm threshold is appropriate. (The default threshold is **90%**. Users can change it as required.)

- If yes, go to [Step 4](#).
- If no, go to [Step 2](#).



**Step 2** Choose **O&M > Alarm > Thresholds > Name of the desired cluster > HDFS > Disk > Percentage of Reserved Space for Replicas of Unused Space** and Click **Modify**, change the threshold based on the actual usage.

**Step 3** Wait 5 minutes and check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 4](#).

**Check whether an alarm indicating insufficient disk space is generated.**

**Step 4** On the FusionInsight Manager portal, check whether **ALM-14001 HDFS Disk Usage Exceeds the Threshold** or **ALM-14002 DataNode Disk Usage Exceeds the Threshold** exists on the **O&M > Alarm > Alarms** page.

- If yes, go to [Step 5](#).
- If no, go to [Step 7](#).

**Step 5** Handle the alarm by referring to instructions in **ALM-14001 HDFS Disk Usage Exceeds the Threshold** or **ALM-14002 DataNode Disk Usage Exceeds the Threshold** and check whether the alarm is cleared.

- If yes, go to [Step 6](#).
- If no, go to [Step 7](#).

**Step 6** Wait 5 minutes and check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 7](#).

**Expand the DataNode capacity.**

**Step 7** Expand the DataNode capacity.


**Step 8** Wait 5 minutes and check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 9](#).

**Collect fault information.**

**Step 9** On the FusionInsight Manager portal, choose **O&M > Log > Download**.

**Step 10** Select **HDFS** in the required cluster from the **Service**.

**Step 11** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 20 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 12** Contact the O&M personnel and send the collected logs.

----End

## Alarm Clearing

After the fault is rectified, the system automatically clears this alarm.

## Related Information

None

## 12.13.108 ALM-14024 Tenant Space Usage Exceeds the Threshold

### Description

The system checks the space usage (used space of each directory/space allocated to each directory) of each directory associated with a tenant every hour and compares the space usage of each directory with the threshold set for the directory. This alarm is generated when the space usage exceeds the threshold.

This alarm is cleared when the space usage is less than or equal to the threshold.

### Attribute

Alarm ID	Alarm Severity	Automatically Cleared
14024	Minor	Yes

### Parameters

Name	Meaning
Source	Specifies the cluster for which the alarm is generated.
ServiceName	Specifies the service for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.
HostName	Specifies the host for which the alarm is generated.
TenantName	Specifies the tenant for which the alarm is generated.
DirectoryName	Specifies the directory for which the alarm is generated.
Trigger condition	Specifies the threshold for triggering the alarm.

### Impact on the System

This alarm is generated if the space usage of the tenant directory exceeds the custom threshold. File writing to the directory is not affected. If the used space exceeds the maximum storage space allocated to the directory, the HDFS fails to write data to the directory.

## Possible Causes

- The alarm threshold is improperly configured.
- The space allocated to the tenant is improper.

## Procedure


### Check whether the alarm threshold is appropriate.

- Step 1** View the alarm location information to obtain the tenant name and tenant directory for which the alarm is generated.
- Step 2** On the FusionInsight Manager portal, choose the **Tenant Resources** page, select the tenant for which the alarm is generated, and click **Resources**. Check whether the storage space threshold configured for the tenant directory for which the alarm is generated is proper. (The default value 90% is a proper value. You can set it based on the site requirements.)
- If yes, go to **Step 5**.
  - If no, go to **Step 3**.
- Step 3** On the **Resources** page, click **Modify** to modify or delete the storage space threshold.
- Step 4** About one minute later, check whether the alarm is cleared.
- If yes, no further action is required.
  - If no, go to **Step 5**.

### Check whether the space allocated to the tenant is appropriate.

- Step 5** On the FusionInsight Manager portal, choose the **Tenant Resources** page, select the tenant for which the alarm is generated, and click **Resources**. Check whether the storage space quota of the tenant directory for which the alarm is generated is proper based on the actual service status of the tenant directory.
- If yes, go to **Step 8**.
  - If no, go to **Step 6**.
- Step 6** On the **Resources** page, click **Modify** to modify the storage space quota.
- Step 7** About one minute later, check whether the alarm is cleared.
- If yes, no further action is required.
  - If no, go to **Step 8**.

### Collect fault information.

- Step 8** On the FusionInsight Manager portal, choose **O&M > Log > Download**.
- Step 9** Select **HDFS** in the required cluster and **NodeAgent** under **Manager** from the **Service**.
- Step 10** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 20 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.
- Step 11** Contact the O&M personnel and send the collected logs.

----End

## Alarm Clearing

After the fault is rectified, the system automatically clears this alarm.

## Related Information

None

# 12.13.109 ALM-14025 Tenant File Object Usage Exceeds the Threshold

## Description

The system checks the file object usage (used file objects of each directory/ number of file objects allocated to each directory) of each directory associated with a tenant every hour and compares the file object usage of each directory with the threshold set for the directory. This alarm is generated when the file object usage exceeds the threshold.

This alarm is cleared when the file object usage is less than or equal to the threshold.

## Attribute

Alarm ID	Alarm Severity	Automatically Cleared
14025	Minor	Yes

## Parameters

Name	Meaning
Source	Specifies the cluster for which the alarm is generated.
ServiceName	Specifies the service for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.
HostName	Specifies the host for which the alarm is generated.
TenantName	Specifies the tenant for which the alarm is generated.
DirectoryName	Specifies the directory for which the alarm is generated.
Trigger condition	Specifies the threshold for triggering the alarm.

## Impact on the System

This alarm is generated if the usage of file objects in a tenant directory exceeds the custom threshold. File writing to the directory is not affected. If the number of used file objects exceeds the maximum number of file objects allocated to the directory, the HDFS fails to write data to the directory.

## Possible Causes

- The alarm threshold is improperly configured.
- The maximum number of file objects allocated to the tenant directory is inappropriate.

## Procedure


### Check whether the alarm threshold is appropriate.

- Step 1** View the alarm location information to obtain the tenant name and tenant directory for which the alarm is generated.
- Step 2** On the FusionInsight Manager portal, choose the **Tenant Resources** page, select the tenant for which the alarm is generated, and click **Resources**. Check whether the file object threshold configured for the tenant directory for which the alarm is generated is proper. (The default value 90% is a proper value. You can set it based on the site requirements.)
  - If yes, go to [Step 5](#).
  - If no, go to [Step 3](#).
- Step 3** On the **Resources** page, click **Modify** to modify or delete the file object threshold of the tenant directory for which the alarm is generated.
- Step 4** About one minute later, check whether the alarm is cleared.
  - If yes, no further action is required.
  - If no, go to [Step 5](#).

### Check whether the maximum number of file objects allocated to the tenant is appropriate.

- Step 5** On the FusionInsight Manager portal, choose the **Tenant Resources** page, select the tenant for which the alarm is generated, and click **Resources**. Check whether the maximum number of file objects configured for the tenant directory for which the alarm is generated is proper based on the actual service status of the tenant directory.
  - If yes, go to [Step 8](#).
  - If no, go to [Step 6](#).
- Step 6** On the **Resources** page, click **Modify** to modify or delete the maximum number of file objects configured for the tenant directory.
- Step 7** About one minute later, check whether the alarm is cleared.
  - If yes, no further action is required.
  - If no, go to [Step 8](#).

### Collect fault information.

- Step 8** On the FusionInsight Manager portal, choose **O&M > Log > Download**.
- Step 9** Select **HDFS** in the required cluster and **NodeAgent** under **Manager** from the **Service**.
- Step 10** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 20 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.
- Step 11** Contact the O&M personnel and send the collected logs.
- End

## Alarm Clearing

After the fault is rectified, the system automatically clears this alarm.

## Related Information

None

## 12.13.110 ALM-14026 Blocks on DataNode Exceed the Threshold

### Alarm Description

The system checks the number of blocks on each DataNode every 30 seconds. This alarm is generated when the number of blocks on the DataNode exceeds the threshold.

If **Trigger Count** is **1** and the number of blocks on the DataNode is less than or equal to the threshold, this alarm is cleared. If **Trigger Count** is greater than **1** and the number of blocks on the DataNode is less than or equal to 90% of the threshold, this alarm is cleared.

### Alarm Attributes

Alarm ID	Alarm Severity	Auto Cleared
14026	Minor	Yes

### Alarm Parameters

Parameter	Description
Source	Specifies the cluster for which the alarm was generated.
ServiceName	Specifies the service for which the alarm was generated.

Parameter	Description
RoleName	Specifies the role for which the alarm was generated.
HostName	Specifies the host for which the alarm was generated.
Trigger Condition	Specifies the threshold for triggering the alarm.

## Impact on the System

If this alarm is reported, there are too many blocks on the DataNode. In this case, data writing into the HDFS may fail due to insufficient disk space.

## Possible Causes

- The alarm threshold is improperly configured.
- Data skew occurs among DataNodes.
- The disk space configured for the HDFS cluster is insufficient.

## Handling Procedure

### Change the threshold.

- Step 1** On FusionInsight Manager, choose **Cluster**, click the name of the desired cluster, and choose **HDFS**. Then choose **Configurations > All Configurations**. On the displayed page, find the **GC\_OPTS** parameter under **HDFS->DataNode**.
- Step 2** Set the threshold of the DataNode blocks. Specifically, change the value of **Xmx** of the **GC\_OPTS** parameter. **Xmx** specifies the memory, and each GB memory supports a maximum of 500,000 DataNode blocks. Set the memory as required. Confirm that **GC\_PROFILE** is set to **custom** and save the configuration.
- Step 3** Choose **Cluster**, click the name of the desired cluster, and choose **HDFS > Instance**. Select the DataNode instance whose status is **Expired**, click **More**, and select **Restart Instance** to make the **GC\_OPTS** configuration take effect.

### NOTE

Services may be affected or interrupted during the restart. You are advised to perform this operation during off-peak hours.

- Step 4** Check whether the alarm is cleared 5 minutes later.
  - If yes, no further action is required.
  - If no, go to [Step 5](#).

### Check whether associated alarms are reported.

- Step 5** On FusionInsight Manager, choose **O&M > Alarm > Alarms**, and check whether the **ALM-14002 DataNode Disk Usage Exceeds the Threshold** alarm exists.
  - If yes, go to [Step 6](#).

- If no, go to [Step 8](#).

**Step 6** Handle the alarm by following the instructions in **ALM-14002 DataNode Disk Usage Exceeds the Threshold** and check whether the alarm is cleared.

- If yes, go to [Step 7](#).
- If no, go to [Step 8](#).

**Step 7** Check whether the alarm is cleared 5 minutes later.

- If yes, no further action is required.
- If no, go to [Step 8](#).

**Expand the DataNode capacity.**

**Step 8** Expand the DataNode capacity.


**Step 9** On FusionInsight Manager, wait for 5 minutes and check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 10](#).

**Collect fault information.**

**Step 10** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Log > Download**.

**Step 11** Expand the drop-down list next to the **Service** field. In the **Services** dialog box that is displayed, select **HDFS** for the target cluster.

**Step 12** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 20 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 13** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

**Configuration rules of the DataNode JVM parameter.**

Default value of the DataNode JVM parameter **GC\_OPTS**:

```
-Xms2G -Xmx4G -XX:NewSize=128M -XX:MaxNewSize=256M -  
XX:MetaspaceSize=128M -XX:MaxMetaspaceSize=128M -  
XX:+UseConcMarkSweepGC -XX:+CMSParallelRemarkEnabled -  
XX:CMSInitiatingOccupancyFraction=65 -XX:+PrintGCDetails -  
Dsun.rmi.dgc.client.gcInterval=0x7FFFFFFF -  
Dsun.rmi.dgc.server.gcInterval=0x7FFFFFFF -XX:-  
OmitStackTraceInFastThrow -XX:+PrintGCDateStamps -XX:+UseGCLogFileRotation  
-XX:NumberOfGCLogFiles=10 -XX:GCLogFileSize=1M -  
Djdk.tls.ephemeralDHKeySize=2048
```



Average number of saved blocks = Number of HDFS blocks x 3/Number of DataNodes

 **NOTE**

To obtain the number of HDFS blocks, log in to FusionInsight Manager, choose **Cluster > Services > HDFS**, click **NameNode(xxx,Active)** to the right of **NameNode Web UI** to go to the native HDFS web UI, and then view the information in the **Summary** area.

### Summary

Security is on.  
Safemode is off.  
1,580 files and directories, **1,183 blocks** (1,183 replicated blocks, 0 erasure coded block groups) = 2,763 total filesystem object(s).  
Heap Memory used 179.06 MB of 1.99 GB Heap Memory. Max Heap Memory is 3.98 GB.  
Non Heap Memory used 134 MB of 137.06 MB Committed Non Heap Memory. Max Non Heap Memory is 488 MB.

If the average number of blocks on a single DataNode has changed, modify **-Xms2G -Xmx4G -XX:NewSize=128M -XX:MaxNewSize=256M** in the default value. The following table lists the reference values.

**Table 12-90** DataNode JVM configuration

Average Number of Blocks in a DataNode Instance	Reference Value
2,000,000	-Xms6G -Xmx6G -XX:NewSize=512M -XX:MaxNewSize=512M
5,000,000	-Xms12G -Xmx12G -XX:NewSize=1G -XX:MaxNewSize=1G

**Xmx** specifies memory which corresponds to the threshold of the number of DataNode blocks, and each GB memory supports a maximum of 500,000 DataNode blocks. Set the memory as required.

## 12.13.111 ALM-14027 DataNode Disk Fault

### Alarm Description

The system checks the disk status on DataNodes every 60 seconds. This alarm is generated when a disk is faulty.

After all faulty disks on the DataNode are recovered, you need to manually clear the alarm and restart the DataNode.

### Alarm Attributes

Alarm ID	Alarm Severity	Auto Cleared
14027	Major	No

## Alarm Parameters

Parameter	Description
Source	Specifies the cluster for which the alarm was generated.
ServiceName	Specifies the service for which the alarm was generated.
RoleName	Specifies the role for which the alarm was generated.
HostName	Specifies the host for which the alarm was generated.
Failed Volumes	Specifies the list of faulty disks.

## Impact on the System

If this alarm is reported, there are abnormal disk partitions on the DataNode. This may cause the loss of written files.

## Possible Causes

- The hard disk is faulty.
- The disk permissions are configured improperly.

## Handling Procedure

**Check whether a disk alarm is generated.**

- Step 1** On FusionInsight Manager, choose **O&M > Alarm > Alarms** and check whether **ALM-12014 Partition Lost** or **ALM-12033 Slow Disk Fault** exists.
- If yes, go to **Step 2**.
  - If no, go to **Step 4**.
- Step 2** Rectify the fault by referring to the handling procedure of **ALM-12014 Partition Lost** or **ALM-12033 Slow Disk Fault**. Then, check whether the alarm is cleared.
- If yes, go to **Step 3**.
  - If no, go to **Step 4**.
- Step 3** Wait 5 minutes and check whether the alarm is cleared.
- If yes, no further action is required.
  - If no, go to **Step 4**.

**Modify disk permissions.**

- Step 4** Choose **O&M > Alarm > Alarms** and view **Location** and **Additional Information** of the alarm to obtain the location of the faulty disk.

**Step 5** Log in to the node for which the alarm is generated as user **root**. Go to the directory where the faulty disk is located, and run the **ll** command to check whether the permission of the faulty disk is **711** and whether the user is **omm**.

- If yes, go to [Step 8](#).
- If no, go to [Step 6](#).

**Step 6** Modify the permission of the faulty disk. For example, if the faulty disk is **data1**, run the following commands:

```
chown omm:wheel data1
```

```
chmod 711 data1
```

**Step 7** In the alarm list on Manager, click **Clear** in the **Operation** column of the alarm to manually clear the alarm. Choose **Cluster > Services > HDFS > Instance**, select the DataNode, choose **More > Restart Instance**, wait for 5 minutes, and check whether a new alarm is reported.

 **NOTE**


Services may be affected or interrupted during the restart. You are advised to perform this operation during off-peak hours.

- If no, no further action is required.
- If yes, go to [Step 8](#).

**Collect the fault information.**

**Step 8** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Log > Download**.

**Step 9** Expand the **Service** drop-down list, and select **HDFS** and **OMS** for the target cluster.

**Step 10** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 20 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 11** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearance

After the fault is rectified, the system does not automatically clear this alarm and you need to manually clear the alarm.

## Related Information

None

## 12.13.112 ALM-14028 Number of Blocks to Be Supplemented Exceeds the Threshold

### Alarm Description

The system checks the number of blocks to be supplemented every 30 seconds and compares the number with the threshold. The number of blocks to be supplemented has a default threshold. This alarm is generated when the number of blocks to be supplemented exceeds the threshold.

You can change the threshold specified by **Blocks Under Replicated (NameNode)** by choosing **O&M > Alarm > Thresholds > Name of the desired cluster > HDFS > File and Block**.

If **Trigger Count** is set to **1** and the number of blocks to be supplemented is less than or equal to the threshold, this alarm is cleared. If **Trigger Count** is greater than **1** and the number of blocks to be supplemented is less than or equal to 90% of the threshold, this alarm is cleared.

### Alarm Attributes

Alarm ID	Alarm Severity	Auto Cleared
14028	Minor	Yes

### Alarm Parameters

Parameter	Description
Source	Specifies the cluster for which the alarm was generated.
ServiceName	Specifies the service for which the alarm was generated.
RoleName	Specifies the role for which the alarm was generated.
HostName	Specifies the host for which the alarm was generated.
NameServiceName	Specifies the NameService for which the alarm was generated.
Trigger Condition	Specifies the threshold for triggering the alarm.

### Impact on the System

Data stored in HDFS is lost. HDFS may enter the security mode and cannot provide write services. Lost block data cannot be restored.

## Possible Causes

- The DataNode instance is abnormal.
- Data is deleted.
- The number of replicas written into the file is greater than the number of DataNodes.

## Handling Procedure

- Step 1** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Alarm > Alarms**. On the page that is displayed, check whether alarm **ALM-14003 Number of Lost HDFS Blocks Exceeds the Threshold** is generated.
- If yes, go to **Step 2**.
  - If no, go to **Step 3**.
- Step 2** Rectify the fault according to the handling procedure of **ALM-14003 Number of Lost HDFS Blocks Exceeds the Threshold**. Five minutes later, check whether the alarm is cleared.
- If yes, no further action is required.
  - If no, go to **Step 3**.
- Step 3** Log in to the HDFS client as user **root**. The user password is defined by the user before the installation. Contact the MRS cluster administrator to obtain the password. Run the following commands:
- Security mode:  
`cd Client installation directory`  
`source bigdata_env`  
`kinit hdfs`
  - Normal mode:  
`su - omm`  
`cd Client installation directory`  
`source bigdata_env`
- Step 4** Run the `hdfs fsck / >> fsck.log` command to obtain the status of the current cluster.
- Step 5** Run the following command to count the number ( $M$ ) of blocks to be replicated:
- ```
cat fsck.log | grep "Under-replicated"
```
- Step 6** Run the following command to count the number ( $N$ ) of blocks to be replicated in the `/tmp/hadoop-yarn/staging/` directory:
- ```
cat fsck.log | grep "Under replicated" | grep "/tmp/hadoop-yarn/staging/" | wc -l
```

### NOTE

`/tmp/hadoop-yarn/staging/` is the default directory. If the directory is modified, obtain it from the configuration item `yarn.app.mapreduce.am.staging-dir` in the `mapred-site.xml` file.

**Step 7** Check whether the percentage of  $N$  is greater than 50% ( $N/M > 50\%$ ).

- If yes, go to [Step 8](#).
- If no, go to [Step 9](#).

**Step 8** Run the following command to reconfigure the number of file replicas in the directory (set the number of file replicas to the number of DataNodes or the default number of file replicas):

```
hdfs dfs -setrep -w Number of file replicas/tmp/hadoop-yarn/staging/
```

 **NOTE**

To obtain the default number of file replicas:

Log in to FusionInsight Manager, choose **Cluster > Services > HDFS > Configurations > All Configurations**, and search for the **dfs.replication** parameter. The value of this parameter is the default number of file replicas.


Check whether the alarm is cleared 5 minutes later.

- If yes, no further action is required.
- If no, go to [Step 9](#).

**Collect the fault information.**

**Step 9** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Log > Download**.

**Step 10** Expand the drop-down list next to the **Service** field. In the **Services** dialog box that is displayed, select **HDFS** for the target cluster.

**Step 11** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 12** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

None

# 12.13.113 ALM-14029 Number of Blocks in a Replica Exceeds the Threshold

## Alarm Description

The system checks the number of blocks in a single replica every four hours and compares the number with the threshold. There is a threshold for the number of blocks in a single replica. This alarm is generated when the actual number of blocks in a single replica exceeds the threshold.

This alarm is cleared when the number of blocks to be supplemented is less than the threshold.

## Alarm Attributes

Alarm ID	Alarm Severity	Auto Cleared
14029	Minor	Yes

## Alarm Parameters

Parameter	Description
Source	Specifies the cluster for which the alarm was generated.
ServiceName	Specifies the service for which the alarm was generated.
RoleName	Specifies the role for which the alarm was generated.
NameServiceName	Specifies the NameService for which the alarm was generated.
Trigger Condition	Specifies the threshold for triggering the alarm.

## Impact on the System

Replica data is prone to be lost when a node is faulty. Too many files of a single replica affect the security of the HDFS file system.

## Possible Causes

- The DataNode is faulty.
- The disk is faulty.
- Files are written to a single replica.

## Handling Procedure

**Step 1** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Alarm > Alarms**. On the page that is displayed, check whether alarm **ALM-14003 Number of Lost HDFS Blocks Exceeds the Threshold** is generated.

- If yes, go to **Step 2**.
- If no, go to **Step 3**.

**Step 2** Rectify the fault according to the handling procedure of **ALM-14003 Number of Lost HDFS Blocks Exceeds the Threshold**. In the next detection period, check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 3](#).

**Step 3** Check whether files of a single replica have been written into the service.

- If yes, go to [Step 4](#).
- If no, go to [Step 7](#).

**Step 4** Log in to the HDFS client as user **root**. The user password is defined by the user before the installation. Contact the MRS cluster administrator to obtain the password. Run the following commands:

- Security mode:  
`cd Client installation directory`  
`source bigdata_env`  
`kinit hdfs`
- Normal mode:  
`su - omm`  
`cd Client installation directory`  
`source bigdata_env`

**Step 5** Run the following command on the client node to increase the number of replicas for a single replica file:

```
hdfs dfs -setrep -w file replica number file name or file path
```


**Step 6** In the next detection period, check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 7](#).

#### **Collect the fault information.**

**Step 7** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Log > Download**.

**Step 8** Expand the drop-down list next to the **Service** field. In the **Services** dialog box that is displayed, select **HDFS** for the target cluster.

**Step 9** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 10** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

None



## 12.13.114 ALM-14030 HDFS Allows Write of Single-Replica Data

### Alarm Description

This alarm is generated when **dfs.single.replication.enable** is set to **true**, indicating that HDFS is configured to allow write of single-replica data.

This alarm is cleared when this function is disabled on HDFS.

### Alarm Attributes

Alarm ID	Alarm Severity	Auto Cleared
14030	Major	Yes

### Alarm Parameters

Parameter	Description
Source	Specifies the cluster for which the alarm was generated.
ServiceName	Specifies the service for which the alarm was generated.
RoleName	Specifies the role for which the alarm was generated.

### Impact on the System

If this configuration is enabled on the server and the number of HDFS replicas configured on the client is 1, single-replica data can be written to HDFS. Data of a single replica may be lost. Therefore, the system does not allow write of single-replica data by default. If a service requires single-replica data write to a directory, modify the HDFS configuration item **dfs.single.replication.exclude.pattern**.

### Possible Causes

The HDFS configuration item **dfs.single.replication.enable** is set to **true**.

### Handling Procedure

- Step 1** Log in to FusionInsight Manager and choose **Cluster > Services > HDFS**. On the page that is displayed, click the **Configurations** tab then the **All Configurations** sub-tab.
- Step 2** Search for **dfs.single.replication.enable** in the search box, change the value of the configuration item to **false**, and click **Save**.


**Step 3** Wait for about 10 minutes and check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 4](#).

**Collect fault information.**

**Step 4** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Log > Download**.

**Step 5** Expand the drop-down list next to the **Service** field. In the **Services** dialog box that is displayed, select **HDFS** for the target cluster.

**Step 6** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 7** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

None

# 12.13.115 ALM-14031 DataNode Process Is Abnormal

## Alarm Description

The DataNode process checks the process status every 20 seconds. This alarm is generated when the process status is abnormal and does not recover for a long time.

This alarm is cleared when the process status recovers.

## Alarm Attributes

Alarm ID	Alarm Severity	Auto Cleared
14031	Major	Yes

## Alarm Parameters

Parameter	Description
Source	Specifies the cluster for which the alarm is generated.

Parameter	Description
ServiceName	Specifies the service for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.
HostName	Specifies the host for which the alarm is generated.

## Impact on the System

If the process status is abnormal, the process cannot provide services properly. As a result, the entire service may become abnormal.

## Possible Causes

The host responds slowly to I/O (disk I/O and network I/O) requests and some processes are in the D state and Z state. The process may also be suspended and enter the T state.

## Handling Procedure

**Check whether the process is in the D, Z, or T state.**

**Step 1** Log in to FusionInsight Manager and choose **O&M > Alarm > Alarms**. Wait for about 10 minutes and check whether the alarm is automatically cleared.

- If the alarm is not in the list, no further action is required.
- If the alarm is in the list, view the alarm details and record the IP address of the host where the alarm is generated. Run the command in [Step 2](#).

**Step 2** Log in to the host where the alarm is generated as the **root** user and run the **su - omm** command to switch to the **omm** user.

**Step 3** Run the following command to check the process state:

```
ps ww -eo stat,cmd| grep -w  
org.apache.hadoop.hdfs.server.datanode.DataNode | grep -v grep | awk '{print  
$1}'
```

**Step 4** Check whether the command output contains any abnormal state (D, Z, or T).

- If the output contains any abnormal state, go to [Step 5](#).
- If the output does not contain abnormal states, go to [Step 7](#).

**Step 5** Switch to user **root** and run the **reboot** command to restart the host for which the alarm is generated. (Restarting a host is risky. Ensure that the service process is normal after the restart.)

**Step 6** Wait 5 minutes and check whether the alarm is cleared.

- If the alarm is cleared, no further action is required.
- If the alarm fails to be cleared, go to [Step 7](#).

**Collect fault information.**

- Step 7** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Log > Download**.
- Step 8** Expand the drop-down list next to the **Service** field. In the **Services** dialog box that is displayed, select **HDFS** for the target cluster.
- Step 9** Click the edit icon in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.
- Step 10** Contact O&M personnel and provide the collected logs.

----End

**Alarm Clearance**

This alarm is automatically cleared after the fault is rectified.

**Related Information**

None.

**12.13.116 ALM-14032 JournalNode Process Is Abnormal****Alarm Description**

The JournalNode process checks the process status every 20 seconds. This alarm is generated when the process status is abnormal and does not recover for a long time.

This alarm is cleared when the process status recovers.

**Alarm Attributes**

Alarm ID	Alarm Severity	Auto Cleared
14032	Major	Yes

**Alarm Parameters**

Parameter	Description
Source	Specifies the cluster for which the alarm is generated.
ServiceName	Specifies the service for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.

Parameter	Description
HostName	Specifies the host for which the alarm is generated.

## Impact on the System

If the process status is abnormal, the process cannot provide services properly. As a result, the entire service may become abnormal.

## Possible Causes

The host responds slowly to I/O (disk I/O and network I/O) requests and some processes are in the D state and Z state. The process may also be suspended and enter the T state.

## Handling Procedure

**Check whether the process is in the D, Z, or T state.**

- Step 1** Log in to FusionInsight Manager and choose **O&M > Alarm > Alarms**. Wait for about 10 minutes and check whether the alarm is automatically cleared.
- If the alarm is not in the list, no further action is required.
  - If the alarm is in the list, view the alarm details and record the IP address of the host where the alarm is generated. Run the command in [Step 2](#).
- Step 2** Log in to the host where the alarm is generated as the **root** user and run the **su - omm** command to switch to the **omm** user.
- Step 3** Run the following command to check the process state:
- ```
ps ww -eo stat,cmd| grep -w  
org.apache.hadoop.hdfs.qjournal.server.JournalNode | grep -v grep | awk  
'{print$1}'
```
- Step 4** Check whether the command output contains any abnormal state (D, Z, or T).
- If the output contains any abnormal state, go to [Step 5](#).
  - If the output does not contain abnormal states, go to [Step 7](#).
- Step 5** Switch to user **root** and run the **reboot** command to restart the host for which the alarm is generated. (Restarting a host is risky. Ensure that the service process is normal after the restart.)
- Step 6** Wait 5 minutes and check whether the alarm is cleared.
- If the alarm is cleared, no further action is required.
  - If the alarm fails to be cleared, go to [Step 7](#).
- Collect fault information.**
- Step 7** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Log > Download**.

- Step 8** Expand the drop-down list next to the **Service** field. In the **Services** dialog box that is displayed, select **HDFS** for the target cluster.
- Step 9** Click the edit icon in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.
- Step 10** Contact O&M personnel and provide the collected logs.
- End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

None.

## 12.13.117 ALM-14033 ZKFC Process Is Abnormal

### Alarm Description

The ZKFC process checks the process status every 20 seconds. This alarm is generated when the process status is abnormal and does not recover for a long time.

This alarm is cleared when the process status recovers.

### Alarm Attributes

| Alarm ID | Alarm Severity | Auto Cleared |
|----------|----------------|--------------|
| 14033    | Major          | Yes          |

### Alarm Parameters

| Parameter   | Description                                             |
|-------------|---------------------------------------------------------|
| Source      | Specifies the cluster for which the alarm is generated. |
| ServiceName | Specifies the service for which the alarm is generated. |
| RoleName    | Specifies the role for which the alarm is generated.    |
| HostName    | Specifies the host for which the alarm is generated.    |

## Impact on the System

If the process status is abnormal, the process cannot provide services properly. As a result, the entire service may become abnormal.

## Possible Causes

The host responds slowly to I/O (disk I/O and network I/O) requests and some processes are in the D state and Z state. The process may also be suspended and enter the T state.

## Handling Procedure

**Check whether the process is in the D, Z, or T state.**

**Step 1** Log in to FusionInsight Manager and choose **O&M > Alarm > Alarms**. Wait for about 10 minutes and check whether the alarm is automatically cleared.

- If the alarm is not in the list, no further action is required.
- If the alarm is in the list, view the alarm details and record the IP address of the host where the alarm is generated. Run the command in [Step 2](#).

**Step 2** Log in to the host where the alarm is generated as the **root** user and run the **su - omm** command to switch to the **omm** user.

**Step 3** Run the following command to check whether the process state is abnormal:

```
ps ww -eo stat,cmd| grep -w  
org.apache.hadoop.hdfs.tools.DFSZKFailoverController | grep -v grep | awk  
'{print$1}'
```

**Step 4** Check whether the command output contains any abnormal state (D, Z, or T).

- If the output contains any abnormal state, go to [Step 5](#).
- If the output does not contain abnormal states, go to [Step 7](#).

**Step 5** Switch to user **root** and run the **reboot** command to restart the host for which the alarm is generated. (Restarting a host is risky. Ensure that the service process is normal after the restart.)

**Step 6** Wait 5 minutes and check whether the alarm is cleared.

- If the alarm is cleared, no further action is required.
- If the alarm fails to be cleared, go to [Step 7](#).

**Collect fault information.**

**Step 7** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Log > Download**.

**Step 8** Expand the drop-down list next to the **Service** field. In the **Services** dialog box that is displayed, select **HDFS** for the target cluster.

**Step 9** Click the edit icon in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 10** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

None.

# 12.13.118 ALM-14034 Router Process Is Abnormal

## Alarm Description

The Router process checks the process status every 20 seconds. This alarm is generated when the process status is abnormal and does not recover for a long time.

This alarm is cleared when the process status recovers.

## Alarm Attributes

| Alarm ID | Alarm Severity | Auto Cleared |
|----------|----------------|--------------|
| 14034    | Major          | Yes          |

## Alarm Parameters

| Parameter   | Description                                             |
|-------------|---------------------------------------------------------|
| Source      | Specifies the cluster for which the alarm is generated. |
| ServiceName | Specifies the service for which the alarm is generated. |
| RoleName    | Specifies the role for which the alarm is generated.    |
| HostName    | Specifies the host for which the alarm is generated.    |

## Impact on the System

If the process status is abnormal, the process cannot provide services properly. As a result, the entire service may become abnormal.



## Possible Causes

The host responds slowly to I/O (disk I/O and network I/O) requests and some processes are in the D state and Z state. The process may also be suspended and enter the T state.

## Handling Procedure

**Check whether the process is in the D, Z, or T state.**

- Step 1** Log in to FusionInsight Manager and choose **O&M > Alarm > Alarms**. Wait for about 10 minutes and check whether the alarm is automatically cleared.
- If the alarm is not in the list, no further action is required.
  - If the alarm is in the list, view the alarm details and record the IP address of the host where the alarm is generated. Run the command in [Step 2](#).
- Step 2** Log in to the host where the alarm is generated as the **root** user and run the **su - omm** command to switch to the **omm** user.
- Step 3** Run the following command to check whether the process state is abnormal:
- ```
ps ww -eo stat,cmd| grep -w org.apache.hadoop.hdfs.server.federation.router.DFSRouter | grep -v grep | awk '{print$1}'
```
- Step 4** Check whether the command output contains any abnormal state (D, Z, or T).
- If the output contains any abnormal state, go to [Step 5](#).
  - If the output does not contain abnormal states, go to [Step 7](#).
- Step 5** Switch to user **root** and run the **reboot** command to restart the host for which the alarm is generated. (Restarting a host is risky. Ensure that the service process is normal after the restart.)
- Step 6** Wait 5 minutes and check whether the alarm is cleared.
- If the alarm is cleared, no further action is required.
  - If the alarm fails to be cleared, go to [Step 7](#).
- Collect fault information.**
- Step 7** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Log > Download**.
- Step 8** Expand the drop-down list next to the **Service** field. In the **Services** dialog box that is displayed, select **HDFS** for the target cluster.
- Step 9** Click the edit icon in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.
- Step 10** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

None.

## 12.13.119 ALM-14035 HttpFS Process Is Abnormal

### Alarm Description

The HttpFS process checks the process status every 20 seconds. This alarm is generated when the process status is abnormal and does not recover for a long time.

This alarm is cleared when the process status recovers.

### Alarm Attributes

Alarm ID	Alarm Severity	Auto Cleared
14035	Major	Yes

### Alarm Parameters

Parameter	Description
Source	Specifies the cluster for which the alarm is generated.
ServiceName	Specifies the service for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.
HostName	Specifies the host for which the alarm is generated.

### Impact on the System

If the process status is abnormal, the process cannot provide services properly. As a result, the entire service may become abnormal.

### Possible Causes

The host responds slowly to I/O (disk I/O and network I/O) requests and some processes are in the D state and Z state. The process may also be suspended and enter the T state.

### Handling Procedure

**Check whether the process is in the D, Z, or T state.**

- Step 1** Log in to FusionInsight Manager and choose **O&M > Alarm > Alarms**. Wait for about 10 minutes and check whether the alarm is automatically cleared.
- If the alarm is not in the list, no further action is required.
  - If the alarm is in the list, view the alarm details and record the IP address of the host where the alarm is generated. Run the command in [Step 2](#).
- Step 2** Log in to the host where the alarm is generated as the **root** user and run the **su - omm** command to switch to the **omm** user.
- Step 3** Run the following command to check whether the process state is abnormal:
- ```
ps ww -eo stat,cmd| grep -w  
org.apache.hadoop.fs.http.server.HttpFSServerWebServer | grep -v grep | awk  
'{print$1}'
```
- Step 4** Check whether the command output contains any abnormal state (D, Z, or T).
- If the output contains any abnormal state, go to [Step 5](#).
  - If the output does not contain abnormal states, go to [Step 7](#).
- Step 5** Switch to user **root** and run the **reboot** command to restart the host for which the alarm is generated. (Restarting a host is risky. Ensure that the service process is normal after the restart.)
- Step 6** Wait 5 minutes and check whether the alarm is cleared.
- If the alarm is cleared, no further action is required.
  - If the alarm fails to be cleared, go to [Step 7](#).
- Collect fault information.**
- Step 7** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Log > Download**.
- Step 8** Expand the drop-down list next to the **Service** field. In the **Services** dialog box that is displayed, select **HDFS** for the target cluster.
- Step 9** Click the edit icon in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.
- Step 10** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

None.

## 12.13.120 ALM-16000 Percentage of Sessions Connected to the HiveServer to Maximum Number Allowed Exceeds the Threshold

### Description

The system detects the percentage of sessions connected to the HiveServer to the maximum number of allowed sessions every 30 seconds. This indicator can be viewed on the **Cluster** > *Name of the desired cluster* > **Services** > **Hive** > **Instance** > *HiveServer instance*. This alarm is generated when the percentage exceeds the default value **90%**.

To change the threshold, choose **O&M** > **Alarm** > **Thresholds** > *Name of the desired cluster* > **Hive** > **Percentage of Sessions Connected to the HiveServer to Maximum Number of Sessions Allowed by the HiveServer**.

When the **Trigger Count** is 1, this alarm is cleared when the percentage is less than or equal to the threshold. When the **Trigger Count** is greater than 1, this alarm is cleared when the percentage is less than or equal to 90% of the threshold.

### Attribute

| Alarm ID | Alarm Severity | Automatically Cleared |
|----------|----------------|-----------------------|
| 16000    | Minor          | Yes                   |

### Parameters

| Name              | Meaning                                                                                                                      |
|-------------------|------------------------------------------------------------------------------------------------------------------------------|
| Source            | Specifies the cluster for which the alarm is generated.                                                                      |
| ServiceName       | Specifies the service for which the alarm is generated.                                                                      |
| RoleName          | Specifies the role for which the alarm is generated.                                                                         |
| HostName          | Specifies the host for which the alarm is generated.                                                                         |
| Trigger Condition | Specifies the threshold triggering the alarm. If the current indicator value exceeds this threshold, the alarm is generated. |

## Impact on the System

If a connection number alarm is generated, the number of sessions connected to HiveServer is too large. As a result, new connections cannot be established, new tasks fail, or even services restart unexpectedly.

## Possible Causes

Too many clients are connected to HiveServer.

## Procedure

**Increase the maximum number of connections to Hive.**

**Step 1** On the FusionInsight Manager portal, Choose **Cluster** > *Name of the desired cluster* > **Services** > **Hive** > **Configurations** > **All Configurations**.

**Step 2** Search for **hive.server.session.control.maxconnections** and increase the value of this parameter. If the value of this parameter is **A**, the threshold is **B**, and the number of sessions connected to the HiveServer is **C**, adjust the value of this parameter according to  $A \times B > C$ . To view the number of sessions connected to the HiveServer, check the value of **Statistics for Sessions of the HiveServer** on the Hive monitoring page.


**Step 3** Check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 4](#).

**Collect fault information.**

**Step 4** On the FusionInsight Manager portal, choose **O&M** > **Log** > **Download**.

**Step 5** Select **Hive** in the required cluster from the **Service**.

**Step 6** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 7** Contact the O&M personnel and send the collected logs.

----End

## Alarm Clearing

After the fault is rectified, the system automatically clears this alarm.

## Related Information

None

## 12.13.121 ALM-16001 Hive Warehouse Space Usage Exceeds the Threshold

### Description

This alarm is generated when the Hive warehouse space usage exceeds the specified threshold (85% by default). The system checks the Hive data warehouse space usage every 30s. The indicator **Percentage of HDFS Space Used by Hive to the Available Space** can be viewed on the Hive service monitoring page.

To change the threshold, choose **O&M > Alarm > Thresholds > Name of the desired cluster > Hive > Percentage of HDFS Space Used by Hive to the Available Space**.

When the **Trigger Count** is 1, this alarm is cleared when the Hive warehouse space usage is less than or equal to the threshold. When the **Trigger Count** is greater than 1, this alarm is cleared when the Hive warehouse space usage is less than or equal to 90% of the threshold.

#### NOTE

The administrator can reduce the warehouse space usage by expanding the warehouse capacity or releasing the used space.

### Attribute

| Alarm ID | Alarm Severity | Automatically Cleared |
|----------|----------------|-----------------------|
| 16001    | Minor          | Yes                   |

### Parameters

| Name              | Meaning                                                                                                                      |
|-------------------|------------------------------------------------------------------------------------------------------------------------------|
| Source            | Specifies the cluster for which the alarm is generated.                                                                      |
| ServiceName       | Specifies the service for which the alarm is generated.                                                                      |
| RoleName          | Specifies the role for which the alarm is generated.                                                                         |
| HostName          | Specifies the host for which the alarm is generated.                                                                         |
| Trigger Condition | Specifies the threshold triggering the alarm. If the current indicator value exceeds this threshold, the alarm is generated. |

## Impact on the System

The system cannot write data properly. Some data may be lost.

## Possible Causes

- The upper limit of the HDFS capacity available for Hive is too small.
- The HDFS space is insufficient.
- Some data nodes break down.

## Procedure

### Expand the system configuration.

- Step 1** Analyze the cluster HDFS capacity usage and increase the upper limit of the HDFS capacity available for Hive.

Log in to FusionInsight Manager, choose **Cluster** > *Name of the desired cluster* > **Services** > **Hive** > **Configurations** > **All Configurations**, find **hive.metastore.warehouse.size.percent**, and increase its value so that larger HDFS capacity will be available for Hive. Assume that the value of the configuration item is A, the total HDFS storage space is B, the threshold is C, and the HDFS space used by Hive is D. The adjustment policy is  $A \times B \times C > D$ . The total HDFS storage space can be viewed on the HDFS NameNode page. The HDFS space used by Hive can be viewed on the Hive monitoring page.

- Step 2** Check whether the alarm is cleared.
- If yes, no further action is required.
  - If no, go to [Step 3](#).

### Expand the system.

- Step 3** Expand the system.

- Step 4** Check whether the alarm is cleared.
- If yes, no further action is required.
  - If no, go to [Step 5](#).

### Check whether the data node is normal.

- Step 5** On the FusionInsight Manager portal, click **O&M** > **Alarm** > **Alarms**.

- Step 6** Check whether "ALM-12006 Node Fault", "ALM-12007 Process Fault", or "ALM-14002 DataNode Disk Usage Exceeds the Threshold" exist.
- If yes, go to [Step 7](#).
  - If no, go to [Step 9](#).

- Step 7** Clear the alarm by following the steps provided in "ALM-12006 Node Fault", "ALM-12007 Process Fault", and "ALM-14002 DataNode Disk Usage Exceeds the Threshold".


- Step 8** Check whether the alarm is cleared.
- If yes, no further action is required.

- If no, go to [Step 9](#).

**Collect fault information.**

**Step 9** On the FusionInsight Manager portal, choose **O&M > Log > Download**.

**Step 10** Select **Hive** in the required cluster from the **Service**.

**Step 11** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 12** Contact the O&M personnel and send the collected logs.

----End

## Alarm Clearing

After the fault is rectified, the system automatically clears this alarm.

## Related Information

None

## 12.13.122 ALM-16002 Hive SQL Execution Success Rate Is Lower Than the Threshold

### Description

The system checks the percentage of the HQL statements that are executed successfully in every 30 seconds. The formula is: Percentage of HQL statements that are executed successfully = Number of HQL statements that are executed successfully by Hive in a specified period/Total number of HQL statements that are executed by Hive. This indicator can be viewed on the **Cluster > Name of the desired cluster > Services > Hive > Instance > HiveServer instance**. The default threshold of the percentage of HQL statements that are executed successfully is **90%**. An alarm is reported when the percentage is lower than the **90%**. Users can view the name of the host where an alarm is generated in the location information about the alarm. The IP address of the host is the IP address of the HiveServer node.

Users can modify the threshold by choosing **O&M > Alarm > Thresholds > Name of the desired cluster > Hive > Percentage of HQL Statements That Are Executed Successfully by Hive**.

This alarm is cleared when the execution success rate is higher than 110% of the threshold.

### Attribute

| Alarm ID | Alarm Severity | Automatically Cleared |
|----------|----------------|-----------------------|
| 16002    | Major          | Yes                   |



## Parameters

| Name              | Meaning                                                                                                                      |
|-------------------|------------------------------------------------------------------------------------------------------------------------------|
| Source            | Specifies the cluster for which the alarm is generated.                                                                      |
| ServiceName       | Specifies the service for which the alarm is generated.                                                                      |
| RoleName          | Specifies the role for which the alarm is generated.                                                                         |
| HostName          | Specifies the host for which the alarm is generated.                                                                         |
| Trigger Condition | Specifies the threshold triggering the alarm. If the current indicator value exceeds this threshold, the alarm is generated. |

## Impact on the System

The service execution capability of the system is too low and cannot properly respond to customer requests. The Hive service is not affected. You need to check HiveServer logs to locate the SQL failure cause.

## Possible Causes

- A syntax error occurs in HQL statements.
- The HBase service is abnormal when a Hive on HBase task is performed.
- The Spark service is abnormal when a Hive on Spark task is performed.
- The dependent basic services, such as HDFS, Yarn, and ZooKeeper, are abnormal.

## Procedure

### Check whether the HQL statements comply with syntax.

- Step 1** On the FusionInsight Manager page, choose **O&M > Alarm** to view the alarm details and obtain the node where the alarm is generated.
- Step 2** Use the Hive client to log in to the HiveServer node where an alarm is reported. Query the HQL syntax provided by Apache, and check whether the HQL commands are correct.
- If yes, go to [Step 4](#).
  - If no, go to [Step 3](#).

 **NOTE**

To view the user who runs an incorrect statement, you can download the hiveserver audit log file of the HiveServer node where this alarm is generated. **Start Data** and **End Data** are 10 minutes before and after the alarm generation time respectively. Open the log file and search for the **Result=FAIL** keyword to filter the log information about the incorrect statement, and then view the user who runs the incorrect statement according to **UserName** in the log information.

**Step 3** Enter the correct HQL statements, and check whether the command can be properly executed.

- If yes, go to [Step 12](#).
- If no, go to [Step 4](#).

**Check whether the HBase service is abnormal.**

**Step 4** Check whether an Hive on HBase task is performed with the user who runs the HQL command.

- If yes, go to [Step 5](#).
- If no, go to [Step 8](#).

**Step 5** On the FusionInsight Manager page, click **Cluster** > *Name of the desired cluster* > **Services**, check whether the HBase service is normal in the service list.

- If yes, go to [Step 8](#).
- If no, go to [Step 6](#).

**Step 6** Choose **O&M** > **Alarm**, check the related alarms displayed on the alarm page and clear them according to related alarm help.

**Step 7** Enter the correct HQL statements, and check whether the command can be properly executed.

- If yes, go to [Step 12](#).
- If no, go to [Step 8](#).

**Check whether the HDFS, Yarn, and ZooKeeper are normal.**

**Step 8** On the FusionInsight Manager portal, click **Cluster** > *Name of the desired cluster* > **Services**.

**Step 9** In the service list, check whether the services, such as HDFS, Yarn, and ZooKeeper are normal.

- If yes, go to [Step 12](#).
- If no, go to [Step 10](#).

**Step 10** Check the related alarms displayed on the alarm page and clear them according to related alarm help.

**Step 11** Enter the correct HQL statements, and check whether the command can be properly executed.

- If yes, go to [Step 12](#).
- If no, go to [Step 13](#).

**Step 12** After 1 minute, check whether the alarm is cleared.

- If yes, no further action is required.


- If no, go to [Step 13](#).

**Collect fault information.**

**Step 13** On the FusionInsight Manager home page, choose **O&M > Log > Download**.

**Step 14** Select the following nodes in the required cluster from the **Service**:

- MapReduce
- Hive

**Step 15** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 16** Contact the O&M personnel and send the collected logs.

----End

## Alarm Clearing

After the fault is rectified, the system automatically clears this alarm.

## Related Information

None

## 12.13.123 ALM-16003 Background Thread Usage Exceeds the Threshold

### Description

The system checks the background thread usage in every 30 seconds. This alarm is generated when the usage of the background thread pool of Hive exceeds the threshold, 90% by default.

### Attribute

| Alarm ID | Alarm Severity | Auto Clear |
|----------|----------------|------------|
| 16003    | Major          | Yes        |

### Parameters

| Name        | Meaning                                                 |
|-------------|---------------------------------------------------------|
| Source      | Specifies the cluster for which the alarm is generated. |
| ServiceName | Specifies the service for which the alarm is generated. |

| Name              | Meaning                                                                                                                      |
|-------------------|------------------------------------------------------------------------------------------------------------------------------|
| RoleName          | Specifies the role for which the alarm is generated.                                                                         |
| HostName          | Specifies the host for which the alarm is generated.                                                                         |
| Trigger condition | Specifies the threshold triggering the alarm. If the current indicator value exceeds this threshold, the alarm is generated. |

## Impact on the System

There are too many background threads, so the newly submitted task cannot run in time.

## Possible Causes

The usage of the background thread pool of Hive is excessively high when:

- There are many tasks executed in the background thread pool of HiveServer.
- The capacity of the background thread pool of HiveServer is too small.

## Procedure

**Check the number of tasks executed in the background thread pool of HiveServer.**

- Step 1** On the FusionInsight Manager portal, choose **Cluster** > *Name of the desired cluster* > **Services** > **Hive**. On the displayed page, click **HiveServer Instance** and check values of **Background Thread Count** and **Background Thread Usage**.
- Step 2** Check whether the number of background threads in the latest half an hour is excessively high. (By default, the queue number is 100, and the thread number is considered as high if it is 90 or larger.)
  - If it is, go to [Step 3](#).
  - If it is not, go to [Step 5](#).
- Step 3** Adjust the number of tasks submitted to the background thread pool. (For example, cancel some time-consuming tasks with low performance.)
- Step 4** Check whether the values of Background Thread Count and Background Thread Usage decrease.
  - If it is, go to [Step 7](#).
  - If it is not, go to [Step 5](#).

**Check the capacity of the HiveServer background thread pool.**

- Step 5** On the FusionInsight Manager portal, choose **Cluster** > *Name of the desired cluster* > **Services** > **Hive**. On the displayed page, click **HiveServer Instance** and check values of Background Thread Count and Background Thread Usage.

**Step 6** Increase the value of `hive.server2.async.exec.threads` in the `${BIGDATA_HOME}/FusionInsight_HD_8.1.0.1/1_23_HiveServer/etc/hive-site.xml` file. For example, increase the value by 20%.

**Step 7** Save the modification.


**Step 8** Check whether the alarm is cleared.

- If it is, no further action is required.
- If it is not, go to [Step 9](#).

**Collect fault information.**

**Step 9** On the FusionInsight Manager portal, choose **O&M > Log > Download**.

**Step 10** Select **Hive** in the required cluster from the **Service**.

**Step 11** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 12** Contact the O&M personnel and send the collected logs.

----End

## Alarm Clearing

After the fault is rectified, the system automatically clears this alarm.

## Related Information

None

# 12.13.124 ALM-16004 Hive Service Unavailable

## Description

This alarm is generated when the HiveServer service is unavailable. The system checks the HiveServer service status every 60 seconds.

This alarm is cleared when the HiveServer service is normal.

## Attribute

| Alarm ID | Alarm Severity | Automatically Cleared |
|----------|----------------|-----------------------|
| 16004    | Critical       | Yes                   |

## Parameters

| Name        | Meaning                                                 |
|-------------|---------------------------------------------------------|
| Source      | Specifies the cluster for which the alarm is generated. |
| ServiceName | Specifies the service for which the alarm is generated. |
| RoleName    | Specifies the role for which the alarm is generated.    |
| HostName    | Specifies the host for which the alarm is generated.    |

## Impact on the System

The system cannot provide data loading, query, and extraction services.

## Possible Causes

- Hive service unavailability may be related to the faults of the Hive process as well as basic services, such as ZooKeeper, Hadoop distributed file system (HDFS), Yarn, and DBService.
  - The ZooKeeper service is abnormal.
  - The HDFS service is abnormal.
  - The Yarn service is abnormal.
  - The DBService service is abnormal.
  - The Hive service process is abnormal. If the alarm is caused by Hive process fault, the alarm report has a delay of about 5 minutes.
- The network communication between the Hive and basic services is interrupted.
- The permission on the HDFS temporary directory of Hive is abnormal.
- The local disk space of the Hive node is insufficient.

## Procedure

### Check the HiveServer/MetaStore process status.

- Step 1** On the FusionInsight Manager portal, click **Cluster** > *Name of the desired cluster* > **Services** > **Hive** > **Instance**. In the Hive instance list, check whether the HiveServer or MetaStore instances are in the Unknown state.
- If yes, go to [Step 2](#).
  - If no, go to [Step 4](#).
- Step 2** In the Hive instance list, choose **More** > **Restart Instance** to restart the HiveServer/MetaStore process.

**NOTICE**

During HiveServer or MetaStore instance restart, the instance cannot provide services for external systems. SQL tasks that are being executed on the instance may fail.

**Step 3** In the alarm list, check whether **Hive Service Unavailable** is cleared.

- If yes, no further action is required.
- If no, go to [Step 4](#).

**Check the ZooKeeper service status.**

**Step 4** On the FusionInsight Manager, check whether the alarm list contains **Process Fault**.

- If yes, go to [Step 5](#).
- If no, go to [Step 8](#).

**Step 5** In the **Process Fault**, check whether **ServiceName** is **ZooKeeper**.

- If yes, go to [Step 6](#).
- If no, go to [Step 8](#).

**Step 6** Rectify the fault by following the steps provided in "ALM-12007 Process Fault".

**Step 7** In the alarm list, check whether **Hive Service Unavailable** is cleared.

- If yes, no further action is required.
- If no, go to [Step 8](#).

**Check the HDFS service status.**

**Step 8** On the FusionInsight Manager, check whether the alarm list contains **HDFS Service Unavailable**.

- If yes, go to [Step 9](#).
- If no, go to [Step 11](#).

**Step 9** Rectify the fault by following the steps provided in "ALM-14000 HDFS Service Unavailable".

**Step 10** In the alarm list, check whether **Hive Service Unavailable** is cleared.

- If yes, no further action is required.
- If no, go to [Step 11](#).

**Check the Yarn service status.**

**Step 11** In FusionInsight Manager alarm list, check whether **Yarn Service Unavailable** is generated.

- If yes, go to [Step 12](#).
- If no, go to [Step 14](#).

**Step 12** Rectify the fault. For details, see "ALM-18000 Yarn Service Unavailable".

**Step 13** In the alarm list, check whether **Hive Service Unavailable** is cleared.

- If yes, no further action is required.
- If no, go to [Step 14](#).

**Check the DBService service status.**

**Step 14** In FusionInsight Manager alarm list, check whether **DBService Service Unavailable** is generated.

- If yes, go to [Step 15](#).
- If no, go to [Step 17](#).

**Step 15** Rectify the fault. For details, see "ALM-27001 DBService Service Unavailable".

**Step 16** In the alarm list, check whether **Hive Service Unavailable** is cleared.

- If yes, no further action is required.
- If no, go to [Step 17](#).

**Check the network connection between the Hive and ZooKeeper, HDFS, Yarn, and DBService.**

**Step 17** On the FusionInsight Manager, choose **Cluster > Name of the desired cluster > Services > Hive**.

**Step 18** Click **Instance**.

The HiveServer instance list is displayed.

**Step 19** Click **Host Name** in the row of **HiveServer**.

The active HiveServer host status page is displayed.

**Step 20** Record the IP address under **Basic Information**.

**Step 21** Use the IP address obtained in [Step 20](#) to log in to the host where the active HiveServer runs as user **omm**.

**Step 22** Run the **ping** command to check whether communication between the host that runs the active HiveServer and the hosts that run the ZooKeeper, HDFS, Yarn, and DBService services is normal. (Obtain the IP addresses of the hosts that run the ZooKeeper, HDFS, Yarn, and DBService services in the same way as that for obtaining the IP address of the active HiveServer.)

- If yes, go to [Step 31](#).
- If no, go to [Step 23](#).

**Step 23** Contact the administrator to restore the network.

**Step 24** In the alarm list, check whether **Hive Service Unavailable** is cleared.

- If yes, no further action is required.
- If no, go to [Step 31](#).

**Check the permission on the HDFS temporary directory.**

**Step 25** Log in to the node where the HDFS client is located and run the following command to go to the HDFS client installation directory:

```
cd Client installation directory  
source bigdata_env
```



**kinit** *user with the supergroup permission* (Skip this step for common clusters.)

**Step 26** Run the following command to check whether the permission on the data warehouse directory is 770:

```
hdfs dfs -ls /tmp | grep hive-scratch
```

- If yes, go to [Step 29](#).
- If no, go to [Step 27](#).

**Step 27** Run the following command to restore the default data warehouse permission:

```
hdfs dfs -chmod 770 /tmp/hive-scratch
```

**Step 28** Wait for several minutes and check whether the Hive Service Unavailable alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 29](#).

**Check whether the local disk space is normal.**

**Step 29** Run the **df -h** command to check the root directory and check whether the disk usage of the **/srv**, **/var**, and **/opt** directories exceeds 95%.

- If yes, go to [Step 30](#).
- If no, go to [Step 31](#).

**Step 30** Clear unnecessary information in the corresponding directory to ensure that the available disk space is greater than 80%. Wait for several minutes and check whether the Hive Service Unavailable alarm is cleared.


- If yes, no further action is required.
- If no, go to [Step 31](#).

**Collect fault information.**

**Step 31** On the FusionInsight Manager, choose **O&M > Log > Download**.

**Step 32** Select the following nodes in the required cluster from the **Service**:

- ZooKeeper
- HDFS
- Yarn
- DBService
- Hive

**Step 33** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 34** Contact the O&M personnel and send the collected logs.

----End

## Alarm Clearing

After the fault is rectified, the system automatically clears this alarm.

## Related Information

None

# 12.13.125 ALM-16005 The Heap Memory Usage of the Hive Process Exceeds the Threshold

## Description

The system checks the Hive service status every 30 seconds. The alarm is generated when the heap memory usage of an Hive service exceeds the threshold (95% of the maximum memory).

Users can choose **O&M > Alarm > Thresholds > Name of the desired cluster > Hive** to change the threshold.

The alarm is cleared when the heap memory usage is less than or equal to the threshold.

## Attribute

| Alarm ID | Alarm Severity | Automatically Cleared |
|----------|----------------|-----------------------|
| 16005    | Major          | Yes                   |

## Parameters

| Name        | Meaning                                                          |
|-------------|------------------------------------------------------------------|
| Source      | Specifies the cluster for which the alarm is generated.          |
| ServiceName | Specifies the service name for which the alarm is generated.     |
| RoleName    | Specifies the role name for which the alarm is generated.        |
| HostName    | Specifies the object (host ID) for which the alarm is generated. |

## Impact on the System

When the heap memory usage of Hive is overhigh, the performance of Hive task operation is affected. In addition, a memory overflow may occur so that the Hive service is unavailable.

## Possible Causes

The heap memory of the Hive instance on the node is overused or the heap memory is inappropriately allocated. As a result, the usage exceeds the threshold.

## Procedure

### Check heap memory usage.

- Step 1** On the FusionInsight Manager portal, click **O&M > Alarm > Alarms** and select the alarm whose **Alarm ID** is **16005**. Then check the role name in **Location** and confirm the IP address of the instance.
- If the role for which the alarm is generated is HiveServer, go to [Step 2](#).
  - If the role for which the alarm is generated is MetaStore, go to [Step 3](#).
- Step 2** On the FusionInsight Manager portal, choose **Cluster > Name of the desired cluster > Services > Hive > Instance** and click the HiveServer for which the alarm is generated to go to the **Dashboard** page. Click the drop-down menu in the **Chart** area and choose **Customize > CPU and Memory**, and select **HiveServer Memory Usage Statistics** and click **OK**, check whether the used heap memory of the HiveServer service reaches the threshold(default value: 95%) of the maximum heap memory specified for HiveServer.
- If yes, go to [Step 4](#).
  - If no, go to [Step 7](#).
- Step 3** On the FusionInsight Manager portal, choose **Cluster > Name of the desired cluster > Services > Hive > Instance** and click the MetaStore for which the alarm is generated to go to the **Dashboard** page. Click the drop-down menu in the **Chart** area and choose **Customize > CPU and Memory**, and select **MetaStore Memory Usage Statistics** and click **OK**, check whether the used heap memory of the MetaStore service reaches the threshold(default value: 95%) of the maximum heap memory specified for MetaStore.
- If yes, go to [Step 4](#).
  - If no, go to [Step 7](#).
- Step 4** On the FusionInsight Manager portal, choose **Cluster > Name of the desired cluster > Services > Hive > Configurations > All Configurations**. Choose **HiveServer/MetaStore > JVM**. Adjust the value of **-Xmx** in **HIVE\_GC\_OPTS/METASTORE\_GC\_OPTS** as the following rules. Click **Save**.

 NOTE

Suggestions for GC parameter settings for the HiveServer:

- When the heap memory used by the HiveServer process reaches the threshold (default value: 95%) of the maximum heap memory set by the HiveServer process, change the value of **-Xmx** to twice the default value. For example, if **-Xmx** is set to 2GB by default, change the value of **-Xmx** to 4GB. You are advised to change the value of **-Xms** to set the ratio of **-Xms** and **-Xmx** to 1:2 to avoid performance problems when JVM dynamically. On the FusionInsight Manager home page, choose **O&M > Alarm > Thresholds > Name of the desired cluster > Hive > CPU and Memory > HiveServer Heap Memory Usage Statistics (HiveServer)** to view **Threshold**.

Suggestions for GC parameter settings for the MetaServer:

- When the heap memory used by the MetaStore process reaches the threshold (default value: 95%) of the maximum heap memory set by the MetaStore process, change the value of **-Xmx** to twice the default value. For example, if **-Xmx** is set to 2GB by default, change the value of **-Xmx** to 4GB. On the FusionInsight Manager home page, choose **O&M > Alarm > Thresholds > Name of the desired cluster > Hive > CPU and Memory > MetaStore Heap Memory Usage Statistics (MetaStore)** to view **Threshold**.
- You are advised to change the value of **-Xms** to set the ratio of **-Xms** and **-Xmx** to 1:2 to avoid performance problems when JVM dynamically.

**Step 5** Click **More > Restart Service** to restart the service.

---

**NOTICE**

During Hive service restart, instances cannot provide services for external systems, and the SQL tasks that are being executed on the instances may fail.

---


**Step 6** Check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 7](#).

**Collect fault information.**

**Step 7** On the FusionInsight Manager portal, choose **O&M > Log > Download**.

**Step 8** Select **Hive** in the required cluster from the **Service**.

**Step 9** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 10** Contact the O&M personnel and send the collected logs.

----End

## Alarm Clearing

After the fault is rectified, the system automatically clears this alarm.

## Related Information

None

## 12.13.126 ALM-16006 The Direct Memory Usage of the Hive Process Exceeds the Threshold

### Description

The system checks the Hive service status every 30 seconds. The alarm is generated when the direct memory usage of an Hive service exceeds the threshold (95% of the maximum memory).

Users can choose **O&M > Alarm > Thresholds > Name of the desired cluster > Hive** to change the threshold.

The alarm is cleared when the direct memory usage is less than or equal to the threshold.

### Attribute

| Alarm ID | Alarm Severity | Automatically Cleared |
|----------|----------------|-----------------------|
| 16006    | Major          | Yes                   |

### Parameters

| Name              | Meaning                                                                                                                      |
|-------------------|------------------------------------------------------------------------------------------------------------------------------|
| Source            | Specifies the cluster for which the alarm is generated.                                                                      |
| ServiceName       | Specifies the service name for which the alarm is generated.                                                                 |
| RoleName          | Specifies the role name for which the alarm is generated.                                                                    |
| HostName          | Specifies the object (host ID) for which the alarm is generated.                                                             |
| Trigger Condition | Specifies the threshold triggering the alarm. If the current indicator value exceeds this threshold, the alarm is generated. |

### Impact on the System

When the direct memory usage of Hive is overhigh, the performance of Hive task operation is affected. In addition, a memory overflow may occur so that the Hive service is unavailable.

## Possible Causes

The direct memory of the Hive instance on the node is overused or the direct memory is inappropriately allocated. As a result, the usage exceeds the threshold.

## Procedure

### Check direct memory usage.

- Step 1** On the FusionInsight Manager portal, click **O&M > Alarm > Alarms** and select the alarm whose **Alarm ID** is **16006**. Then check the role name in **Location** and confirm the IP address of the instance.
- If the role for which the alarm is generated is HiveServer, go to [Step 2](#).
  - If the role for which the alarm is generated is MetaStore, go to [Step 3](#).
- Step 2** On the FusionInsight Manager portal, choose **Cluster > Name of the desired cluster > Services > Hive > Instance** and click the HiveServer for which the alarm is generated to go to the **Dashboard** page. Click the drop-down menu in the **Chart** area and choose **Customize > CPU and Memory**, and select **HiveServer Memory Usage Statistics** and click **OK**, check whether the used direct memory of the HiveServer service reaches the threshold(default value: 95%) of the maximum direct memory specified for HiveServer.
- If yes, go to [Step 4](#).
  - If no, go to [Step 7](#).
- Step 3** On the FusionInsight Manager portal, choose **Cluster > Name of the desired cluster > Services > Hive > Instance** and click the MetaStore for which the alarm is generated to go to the **Dashboard** page. Click the drop-down menu in the **Chart** area and choose **Customize > CPU and Memory**, and select **MetaStore Memory Usage Statistics** and click **OK**, check whether the used direct memory of the MetaStore service reaches the threshold(default value: 95%) of the maximum direct memory specified for MetaStore.
- If yes, go to [Step 4](#).
  - If no, go to [Step 7](#).
- Step 4** On the FusionInsight Manager portal, choose **Cluster > Name of the desired cluster > Services > Hive > Configurations > All Configurations**. Choose **HiveServer/MetaStore > JVM**. Adjust the value of **-XX:MaxDirectMemorySize** in **HIVE\_GC\_OPTS/METASTORE\_GC\_OPTS** as the following rules. Click **Save**.

### NOTE

Suggestions for GC parameter settings for the HiveServer:

- It is recommended that you set the value of **-XX:MaxDirectMemorySize** to 1/8 of the value of **-Xmx**. For example, if **-Xmx** is set to 8 GB, **-XX:MaxDirectMemorySize** is set to 1024 MB. If **-Xmx** is set to 4 GB, **-XX:MaxDirectMemorySize** is set to 512 MB. It is recommended that the value of **-XX:MaxDirectMemorySize** be greater than or equal to 512 MB.

Suggestions for GC parameter settings for the MetaServer:

- It is recommended that you set the value of **-XX:MaxDirectMemorySize** to 1/8 of the value of **-Xmx**. For example, if **-Xmx** is set to 8 GB, **-XX:MaxDirectMemorySize** is set to 1024 MB. If **-Xmx** is set to 4 GB, **-XX:MaxDirectMemorySize** is set to 512 MB. It is recommended that the value of **-XX:MaxDirectMemorySize** be greater than or equal to 512 MB.

**Step 5** Click **More > Restart Service** to restart the service.

---

**NOTICE**

During Hive service restart, instances cannot provide services for external systems, and the SQL tasks that are being executed on the instances may fail.

---


**Step 6** Check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 7](#).

**Collect fault information.**

**Step 7** On the FusionInsight Manager portal, choose **O&M > Log > Download**.

**Step 8** Select **Hive** in the required cluster from the **Service**.

**Step 9** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 10** Contact the O&M personnel and send the collected fault logs.

----End

## Alarm Clearing

After the fault is rectified, the system automatically clears this alarm.

## Related Information

None

## 12.13.127 ALM-16007 Hive GC Time Exceeds the Threshold

### Description

The system checks the garbage collection (GC) time of the Hive service every 60 seconds. This alarm is generated when the detected GC time exceeds the threshold (exceeds 12 seconds for three consecutive checks.) To change the threshold, choose **O&M > Alarm > Thresholds > Name of the desired cluster > Hive**. This alarm is cleared when the Hive GC time is shorter than or equal to the threshold.

### Attribute

| Alarm ID | Alarm Severity | Automatically Cleared |
|----------|----------------|-----------------------|
| 16007    | Major          | Yes                   |

## Parameters

| Name              | Meaning                                                                                                                      |
|-------------------|------------------------------------------------------------------------------------------------------------------------------|
| Source            | Specifies the cluster for which the alarm is generated.                                                                      |
| ServiceName       | Specifies the service name for which the alarm is generated.                                                                 |
| RoleName          | Specifies the role name for which the alarm is generated.                                                                    |
| HostName          | Specifies the object (host ID) for which the alarm is generated.                                                             |
| Trigger Condition | Specifies the threshold triggering the alarm. If the current indicator value exceeds this threshold, the alarm is generated. |

## Impact on the System

If the GC time exceeds the threshold, Hive data read and write are affected, task execution may slow down, or services may restart unexpectedly.

## Possible Causes

The memory of Hive instances is overused, the heap memory is inappropriately allocated. As a result, GCs occur frequently.

## Procedure

### Check the GC time.

- Step 1** On the FusionInsight Manager portal, click **O&M > Alarm > Alarms** and select the alarm whose **Alarm ID** is **16007**. Then check the role name in **Location** and confirm the IP address of the instance.
- If the role for which the alarm is generated is HiveServer, go to [Step 2](#).
  - If the role for which the alarm is generated is MetaStore, go to [Step 3](#).
- Step 2** On the FusionInsight Manager portal, choose **Cluster > Name of the desired cluster > Services > Hive > Instance** and click the HiveServer for which the alarm is generated to go to the **Dashboard** page. Click the drop-down menu in the **Chart** area and choose **Customize > GC**, and select **Garbage Collection (GC) Time of HiveServer** and click **OK** to check whether the GC time is longer than 12 seconds.
- If yes, go to [Step 4](#).
  - If no, go to [Step 7](#).
- Step 3** On the FusionInsight Manager portal, choose **Cluster > Name of the desired cluster > Services > Hive > Instance** and click the MetaStore for which the alarm is generated to go to the **Dashboard** page. Click the drop-down menu in the



**Chart** area and choose **Customize > GC**, and select **Garbage Collection (GC) Time of MetaStore** and click **OK** to check whether the GC time is longer than 12 seconds.

- If yes, go to [Step 4](#).
- If no, go to [Step 7](#).

**Check the current JVM configuration.**

**Step 4** On the FusionInsight Manager portal, choose **Cluster > Name of the desired cluster > Services > Hive > Configurations > All Configurations**. Choose **HiveServer/MetaStore > JVM**. Adjust the value of **-Xmx** in **HIVE\_GC\_OPTS/METASTORE\_GC\_OPTS** as the following rules. Click **Save**.

 **NOTE**

Suggestions for GC parameter settings for the HiveServer:

- When the Hive GC time exceeds the threshold, change the value of **-Xmx** to twice the default value. For example, if **-Xmx** is set to 2 GB by default, change the value of **-Xmx** to 4 GB.
- You are advised to change the value of **-Xms** to set the ratio of **-Xms** and **-Xmx** to 1:2 to avoid performance problems when JVM dynamically.

Suggestions for GC parameter settings for the MetaServer:

- When the Meta GC time exceeds the threshold, change the value of **-Xmx** to twice the default value. For example, if **-Xmx** is set to 2 GB by default, change the value of **-Xmx** to 4 GB.
- You are advised to change the value of **-Xms** to set the ratio of **-Xms** and **-Xmx** to 1:2 to avoid performance problems when JVM dynamically.

**Step 5** Click **More > Restart Service** to restart the service.

---

**NOTICE**

During Hive service restart, instances cannot provide services for external systems, and the SQL tasks that are being executed on the instances may fail.

---


**Step 6** Check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 7](#).

**Collect fault information.**

**Step 7** On the FusionInsight Manager portal of active and standby clusters, choose **O&M > Log > Download**.

**Step 8** In the **Service**, select **Hive** in the required cluster.

**Step 9** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 10** Contact the O&M personnel and send the collected logs.

----End

## Alarm Clearing

After the fault is rectified, the system automatically clears this alarm.

## Related Information

None

# 12.13.128 ALM-16008 Non-Heap Memory Usage of the Hive Process Exceeds the Threshold

## Description

The system checks the Hive service status every 30 seconds. The alarm is generated when the non-heap memory usage of an Hive service exceeds the threshold (95% of the maximum memory).

Users can choose **O&M > Alarm > Thresholds > Name of the desired cluster > Hive** to change the threshold.

The alarm is cleared when the non-heap memory usage is less than or equal to the threshold.

## Attribute

| Alarm ID | Alarm Severity | Automatically Cleared |
|----------|----------------|-----------------------|
| 16008    | Major          | Yes                   |

## Parameters

| Name        | Meaning                                                          |
|-------------|------------------------------------------------------------------|
| Source      | Specifies the cluster for which the alarm is generated.          |
| ServiceName | Specifies the service name for which the alarm is generated.     |
| RoleName    | Specifies the role name for which the alarm is generated.        |
| HostName    | Specifies the object (host ID) for which the alarm is generated. |

## Impact on the System

When the non-heap memory usage of Hive is overhigh, the performance of Hive task operation is affected. In addition, a memory overflow may occur so that the Hive service is unavailable.

## Possible Causes

The non-heap memory of the Hive instance on the node is overused or the non-heap memory is inappropriately allocated. As a result, the usage exceeds the threshold.

## Procedure

### Check non-heap memory usage.

- Step 1** On the FusionInsight Manager portal, click **O&M > Alarm > Alarms** and select the alarm whose **Alarm ID** is **16008**. Then check the role name in **Location** and confirm the IP address of the instance.
- If the role for which the alarm is generated is HiveServer, go to [Step 2](#).
  - If the role for which the alarm is generated is MetaStore, go to [Step 3](#).
- Step 2** On the FusionInsight Manager portal, choose **Cluster > Name of the desired cluster > Services > Hive > Instance** and click the HiveServer for which the alarm is generated to go to the **Dashboard** page. Click the drop-down menu in the **Chart** area and choose **Customize > CPU and Memory**, and select **HiveServer Memory Usage Statistics** and click **OK**, check whether the used non-heap memory of the HiveServer service reaches the threshold(default value: 95%) of the maximum non-heap memory specified for HiveServer.
- If yes, go to [Step 4](#).
  - If no, go to [Step 7](#).
- Step 3** On the FusionInsight Manager portal, choose **Cluster > Name of the desired cluster > Services > Hive > Instance** and click the MetaStore for which the alarm is generated to go to the **Dashboard** page. Click the drop-down menu in the **Chart** area and choose **Customize > CPU and Memory**, and select **MetaStore Memory Usage Statistics** and click **OK**, check whether the used non-heap memory of the MetaStore service reaches the threshold(default value: 95%) of the maximum non-heap memory specified for MetaStore.
- If yes, go to [Step 4](#).
  - If no, go to [Step 7](#).
- Step 4** On the FusionInsight Manager portal, choose **Cluster > Name of the desired cluster > Services > Hive > Configurations > All Configurations**. Choose **HiveServer/MetaStore > JVM**. Adjust the value of **-XX:MaxMetaspaceSize** in **HIVE\_GC\_OPTS/METASTORE\_GC\_OPTS** as the following rules. Click **Save**.

### NOTE

Suggestions for GC parameter settings for the HiveServer:

- It is recommended that you set the value of **-XX:MaxMetaspaceSize** to 1/8 of the value of **-Xmx**. For example, if **-Xmx** is set to 2 GB, **-XX:MaxMetaspaceSize** is set to 256 MB. If **-Xmx** is set to 4 GB, **-XX:MaxMetaspaceSize** is set to 512 MB.

Suggestions for GC parameter settings for the MetaServer:

- It is recommended that you set the value of **-XX:MaxMetaspaceSize** to 1/8 of the value of **-Xmx**. For example, if **-Xmx** is set to 2 GB, **-XX:MaxMetaspaceSize** is set to 256 MB. If **-Xmx** is set to 4 GB, **-XX:MaxMetaspaceSize** is set to 512 MB.

**Step 5** Click **More > Restart Service** to restart the service.

**NOTICE**

During Hive service restart, instances cannot provide services for external systems, and the SQL tasks that are being executed on the instances may fail.


**Step 6** Check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 7](#).

**Collect fault information.**

**Step 7** On the FusionInsight Manager portal, choose **O&M > Log > Download**.

**Step 8** Select **Hive** in the required cluster from the **Service**.

**Step 9** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 10** Contact the O&M personnel and send the collected logs.

----End

## Alarm Clearing

After the fault is rectified, the system automatically clears this alarm.

## Related Information

None

## 12.13.129 ALM-16009 Map Number Exceeds the Threshold

### Description

The system checks the number of HQL maps in every 30 seconds. This alarm is generated if the number exceeds the threshold. By default, **Trigger Count** is set to 3, and the threshold is 5000.

### Attribute

| Alarm ID | Alarm Severity | Auto Clear |
|----------|----------------|------------|
| 16009    | Major          | Yes        |

## Parameters

| Name              | Meaning                                                                                                                      |
|-------------------|------------------------------------------------------------------------------------------------------------------------------|
| Source            | Specifies the cluster for which the alarm is generated.                                                                      |
| ServiceName       | Specifies the service for which the alarm is generated.                                                                      |
| RoleName          | Specifies the role for which the alarm is generated.                                                                         |
| HostName          | Specifies the host for which the alarm is generated.                                                                         |
| Trigger Condition | Specifies the threshold triggering the alarm. If the current indicator value exceeds this threshold, the alarm is generated. |

## Impact on the System

If the number of HQL maps executed by Hive is too large, a large number of Yarn queue resources are occupied, which may take a long time and affect other tasks running using this queue.

## Possible Causes

The HQL statements are not the optimal.

## Procedure

### Check the number of HQL maps.

**Step 1** On FusionInsight Manager portal, choose **Cluster** > *Name of the desired cluster* > **Services** > **Hive** > **Resource**. Check the HQL statements with the excessively large number (5000 or more) of maps in **HQL Map Count**.

**Step 2** Locate the corresponding HQL statements, optimize them and execute them again.


**Step 3** Check whether the alarm is cleared.

- If it is, no further action is required.
- If it is not, go to **Step 4**.

### Collect fault information.

**Step 4** On the FusionInsight Manager, choose **O&M** > **Log** > **Download**.

**Step 5** Select **Hive** in the required cluster from the **Service**.

**Step 6** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 7** Contact the O&M personnel and send the collected logs.

----End

## Alarm Clearing

After the fault is rectified, the system automatically clears this alarm.

## Related Information

None

# 12.13.130 ALM-16045 Hive Data Warehouse Is Deleted

## Description

The system checks the Hive data warehouse in every 60 seconds. This alarm is generated when the Hive data warehouse is deleted.

## Attribute

| Alarm ID | Alarm Severity | Auto Clear |
|----------|----------------|------------|
| 16045    | Critical       | Yes        |

## Parameters

| Name        | Meaning                                                 |
|-------------|---------------------------------------------------------|
| Source      | Specifies the cluster for which the alarm is generated. |
| ServiceName | Specifies the service for which the alarm is generated. |
| RoleName    | Specifies the role for which the alarm is generated.    |
| HostName    | Specifies the host for which the alarm is generated.    |

## Impact on the System

The default Hive data warehouse is deleted. As a result, creating databases or tables in the default data warehouse fails, and services are affected.

## Possible Causes

Hive periodically checks the status of the default data warehouse and finds that the default data warehouse is deleted.

## Procedure

### Check the default Hive data warehouse.

**Step 1** Log in to the node where the client is located as user **root**.

**Step 2** Run the following command to check whether the **warehouse** directory exists in **hdfs://hacluster/user/<username>/.Trash/Current/**.

```
hdfs dfs -ls hdfs://hacluster/user/<username>/.Trash/Current/
```

For example, if **user/hive/warehouse** exists:

```
host01:/opt/client # hdfs dfs -ls hdfs://hacluster/user/test/.Trash/Current/  
Found 1 items  
drwx----- - test hadoop      0 2019-06-17 19:53 hdfs://hacluster/user/test/.Trash/Current/user
```

- If yes, go to [Step 3](#).
- If no, go to [Step 5](#).

**Step 3** By default, there is an automatic recovery mechanism for the data warehouse. You can wait for 5 ~10s to check whether the default data warehouse is restored. If the data warehouse is not recovered, manually run the following command to restore the data warehouse.

```
hdfs dfs -mv hdfs://hacluster/user/<username>/.Trash/Current/user/hive/  
warehouse /user/hive/warehouse
```

**Step 4** Check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 5](#).

### Collect fault information.

**Step 5** Collect related information in the **.Trash/Current/** directory on the client background.

**Step 6** Contact the O&M personnel and send the collected logs.

----End

## Alarm Clearing

After the fault is rectified, the system automatically clears this alarm.

## Related Information

None

## 12.13.131 ALM-16046 Hive Data Warehouse Permission Is Modified

### Description

The system checks the Hive data warehouse permission in every 60 seconds. This alarm is generated if the permission is modified.

### Attribute

| Alarm ID | Alarm Severity | Auto Clear |
|----------|----------------|------------|
| 16046    | Critical       | Yes        |

### Parameters

| Name        | Meaning                                                 |
|-------------|---------------------------------------------------------|
| Source      | Specifies the cluster for which the alarm is generated. |
| ServiceName | Specifies the service for which the alarm is generated. |
| RoleName    | Specifies the role for which the alarm is generated.    |
| HostName    | Specifies the host for which the alarm is generated.    |

### Impact on the System

If the permission on the Hive default data warehouse is modified, the permission for users or user groups to create databases or tables in the default data warehouse is changed.

### Possible Causes

Hive periodically checks the status of the default data warehouse and finds that default data warehouse permission is changed.

### Procedure

**Check the Hive default data warehouse permission.**

**Step 1** Log in to the node where the client is located as user **root**.

**Step 2** Run the following command to go to the HDFS client installation directory:

```
cd Client installation directory
```



**source bigdata\_env**

**kinit** *User who has the supergroup permission* (Skip this step for a common cluster.)

**Step 3** Run the following command to restore the default data warehouse permission:

- Security mode: **hdfs dfs -chmod 770 hdfs://hacluster/user/hive/warehouse**
- Non-security mode: **hdfs dfs -chmod 777 hdfs://hacluster/user/hive/warehouse**

**Step 4** Check whether the alarm is cleared.

- If it is, no further action is required.
- If it is not, go to [Step 5](#).

**Collect fault information.**

**Step 5** Collect related information in the **hdfs://hacluster/user/hive/warehouse** directory on the client background.

**Step 6** Contact the O&M personnel and send the collected logs.

----End

## Alarm Clearing

After the fault is rectified, the system automatically clears this alarm.

## Related Information

None

# 12.13.132 ALM-16047 HiveServer Has Been Deregistered from ZooKeeper

## Alarm Description

The system checks the Hive service every 60 seconds. This alarm is generated when Hive registration information on ZooKeeper is lost or Hive cannot connect to ZooKeeper.

## Alarm Attributes

| Alarm ID | Alarm Severity | Auto Cleared |
|----------|----------------|--------------|
| 16047    | Major          | Yes          |

## Alarm Parameters

| Parameter   | Description                                              |
|-------------|----------------------------------------------------------|
| Source      | Specifies the cluster for which the alarm was generated. |
| ServiceName | Specifies the service for which the alarm was generated. |
| RoleName    | Specifies the role for which the alarm was generated.    |
| HostName    | Specifies the host for which the alarm was generated.    |

## Impact on the System

When a Hive client sets up a new connection, it cannot select the HiveServer node that has been deregistered from ZooKeeper. If all HiveServer nodes have been deregistered from ZooKeeper, the HiveServer service will be unavailable.

## Possible Causes

- The ZooKeeper instance is abnormal.
- Some Hive configurations are incorrect.

## Handling Procedure

**Check the ZooKeeper service status.**

**Step 1** On FusionInsight Manager, choose **O&M > Alarm > Alarms** and check whether **ALM-12007 Process Fault** exists in the alarm list.

- If yes, go to **Step 2**.
- If no, go to **Step 5**.

**Step 2** In **Location** of **ALM-12007 Process Fault**, check whether the service name is **ZooKeeper**.


- If yes, go to **Step 3**.
- If no, go to **Step 5**.

**Step 3** Rectify the fault by following steps provided in **ALM-12007 Process Fault**.

**Step 4** In the alarm list, check whether this alarm is cleared.

- If yes, no further action is required.
- If no, go to **Step 5**.

**Check whether the Hive configurations are correctly modified.**

**Step 5** On FusionInsight Manager, choose **Audit**. On the **Audit** page, click **Advanced Search**, click  on the right of **Operation Type**, select **Save configuration**, click **OK**, and click **Search**.

**Step 6** In the search result, check the historical configurations of Hive- and ZooKeeper-related services in the **Service** column. **Table 12-91** lists some configurations that may affect the connection between Hive and ZooKeeper.

**Table 12-91** Configurations related to connection between Hive and ZooKeeper

| Service   | Parameter                             | Description                                                                                                                                                                        |
|-----------|---------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Hive      | HIVE_GC_OPTS                          | HiveServer memory configuration. If the configuration is abnormal, HiveServer may restart repeatedly. In this case, you need to check the health status of the instance processes. |
|           | hive.zookeeper.quorum                 | IP address of the node accommodating ZooKeeper that is connected to Hive.                                                                                                          |
|           | hive.zookeeper.client.port            | Port of the ZooKeeper client connected to Hive.                                                                                                                                    |
|           | hive.zookeeper.session.timeout        | Timeout interval of the session set up between Hive and ZooKeeper.                                                                                                                 |
|           | hive.zookeeper.connection.timeout     | Timeout interval for Hive to connect to ZooKeeper.                                                                                                                                 |
|           | hive.zookeeper.connection.max.retries | Maximum number of retries for Hive to connect to ZooKeeper.                                                                                                                        |
| ZooKeeper | clientPort                            | Port number of the ZooKeeper client.                                                                                                                                               |
|           | ssl.enabled                           | Whether to enable SSL connections of ZooKeeper.                                                                                                                                    |

**Restart related instances.**

**Step 7** Log in to FusionInsight Manager. Choose **O&M > Alarm > Alarms**, click the dropdown list in the row that contains the alarm, and view the role and the IP address of the node for which the alarm is generated in **Location**.

**Step 8** Choose **Cluster**, click the name of the desired cluster, and choose **Services > Hive > Instance**. On the page that is displayed, select the instance at the IP address for which the alarm is generated, click **More**, and select **Restart Instance**.

**NOTICE**

During Hive instance restart, the instance cannot provide services for external systems. SQL tasks that are being executed on the instance may fail.


**Step 9** Wait 5 minutes and check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 10](#).

**Collect fault information.**

**Step 10** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Log > Download**.

**Step 11** Expand the **Service** drop-down list, and select **Hive** for the target cluster.

**Step 12** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 13** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

None

# 12.13.133 ALM-16048 Tez or Spark Library Path Does Not Exist

## Description

The system checks the Tez and Spark library paths every 180 seconds. This alarm is generated when the Tez or Spark library path does not exist.

## Attribute

| Alarm ID | Alarm Severity | Auto Clear |
|----------|----------------|------------|
| 16048    | Major          | Yes        |

## Parameters

| Name        | Meaning                                                 |
|-------------|---------------------------------------------------------|
| Source      | Specifies the cluster for which the alarm is generated. |
| ServiceName | Specifies the service for which the alarm is generated. |
| RoleName    | Specifies the role for which the alarm is generated.    |

| Name     | Meaning                                              |
|----------|------------------------------------------------------|
| HostName | Specifies the host for which the alarm is generated. |

## Impact on the System

The Hive on Tez and Hive on Spark functions are affected.

## Possible Causes

The Tez or Spark library path is deleted from the HDFS.

## Procedure

**Check the default Hive data warehouse.**

**Step 1** Log in to the node where the client is located as user **root**.

**Step 2** Run the following command to check whether the **tezlib** or **sparklib** directory exists in the **hdfs://hacluster/user/{User name}/.Trash/Current/** director:

```
hdfs dfs -ls hdfs://hacluster/user/<username>/.Trash/Current/
```

For example, the following information shows that **/user/hive/tezlib/8.1.0.1/** and **/user/hive/sparklib/8.1.0.1/** exist.

```
host01:/opt/client # hdfs dfs -ls hdfs://hacluster/user/test/.Trash/Current/  
Found 1 items  
drwx----- - test hadoop      0 2019-06-17 19:53 hdfs://hacluster/user/test/.Trash/Current/user
```

- If yes, go to **Step 3**.
- If no, go to **Step 5**.

**Step 3** Run the following command to restore **tezlib** and **sparklib**.

```
hdfs dfs -mv hdfs://hacluster/user/<username>/.Trash/Current/user/hive/  
tezlib/8.1.0.1/tez.tar.gz /user/hive/tezlib/8.1.0.1/tez.tar.gz
```

**Step 4** Check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to **Step 5**.

**Collect fault information.**

**Step 5** Collect related information in the **.Trash/Current/** directory on the client background.

**Step 6** Contact the O&M personnel and send the collected logs.

----End

## Alarm Clearing

After the fault is rectified, the system automatically clears this alarm.

## Related Information

None

### 12.13.134 ALM-17003 Oozie Service Unavailable

#### Description

The system checks the Oozie service status in every 5 seconds. This alarm is generated when Oozie or a component on which Oozie depends cannot provide services properly.

This alarm is automatically cleared when the Oozie service recovers.

#### Attribute

| Alarm ID | Alarm Severity | Automatically Cleared |
|----------|----------------|-----------------------|
| 17003    | Critical       | Yes                   |

#### Parameters

| Name        | Meaning                                                 |
|-------------|---------------------------------------------------------|
| Source      | Specifies the cluster for which the alarm is generated. |
| ServiceName | Specifies the service for which the alarm is generated. |
| RoleName    | Specifies the role for which the alarm is generated.    |
| HostName    | Specifies the host for which the alarm is generated.    |

#### Impact on the System

Oozie cannot be used to schedule jobs.

#### Possible Causes

- The DBService service is abnormal or the data of Oozie stored in DBService is damaged.
- The HDFS service is abnormal or the data of Oozie stored in HDFS is damaged.
- The Yarn service is abnormal.
- The Nodeagent process is abnormal.

## Procedure

### Query the Oozie service health status code.

**Step 1** On the FusionInsight Manager portal, choose **Cluster** > *Name of the desired cluster* > **Services** > **Oozie**. Click **oozie** (any one is OK) on the **oozie WebUI**. to go to the Oozie WebUI.

 **NOTE**

By default, the **admin** user does not have the permissions to manage other components. If the page cannot be opened or the displayed content is incomplete when you access the native UI of a component due to insufficient permissions, you can manually create a user with the permissions to manage that component.

**Step 2** Add **/servicehealth** to the URL in the address box of the browser and access again. The value of **statusCode** is the current Oozie service health status code.

For example, visit **https://10.10.0.117:20026/Oozie/oozie/130/oozie/servicehealth**. The result is as follows:

```
{"beans":[{"name":"serviceStatus","statusCode":0}]}
```

If the health status code cannot be displayed or the browser does not respond, the service may be unavailable due to Oozie process fault. See **Step 13** to rectify the fault.

**Step 3** Perform the operations based on the error code. For details, see **Table 12-92**.

**Table 12-92** Oozie service health status code

| Status Code | Description                        | Error Cause                                                                     | Solution             |
|-------------|------------------------------------|---------------------------------------------------------------------------------|----------------------|
| 0           | The service is running properly.   | None                                                                            | None                 |
| 18002       | The DBService service is abnormal. | Oozie fails to connect to DBService or the data stored in DBService is damaged. | See <b>Step 4</b> .  |
| 18003       | The HDFS service is abnormal.      | Oozie fails to connect to HDFS or the data stored in HDFS is damaged.           | See <b>Step 7</b> .  |
| 18005       | The MapReduce service is abnormal. | The Yarn service is abnormal.                                                   | See <b>Step 11</b> . |

### Check the DBService service.

**Step 4** On the FusionInsight Manager portal, choose **Cluster** > *Name of the desired cluster* > **Services**, and check whether the DBService service is running properly.

- If yes, go to [Step 6](#).
- If no, go to [Step 5](#).

**Step 5** Resolve the problem of DBService based on the alarm help and check whether the Oozie alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 18](#).

**Step 6** Log in to the Oozie database to check whether the data is complete.

1. Log in to the active DBService node as user **root**.

On the FusionInsight Manager page, choose **Cluster** > *Name of the desired cluster* > **Services** > **DBService** > **Instance** to view the IP address of the active DBService node.

2. Run the following command to log in to the Oozie database:

```
su - omm
```

```
source ${BIGDATA_HOME}/FusionInsight_BASE_8.1.0.1/install/  
FusionInsight-dbservice-2.7.0/.dbservice_profile
```

```
gsqll -U Username -W Oozie database password -p 20051 -d Database name
```

3. After the login is successful, enter `\d` to check whether there are 15 data tables.

The Oozie service has 15 data tables by default. If these data tables are deleted or the table structure is modified, the Oozie service may be unavailable. Contact the O&M personnel to back up the data and perform restoration.

#### Check the HDFS service.

**Step 7** On the FusionInsight Manager portal, choose **Cluster** > *Name of the desired cluster* > **Services**, and check whether the HDFS service is running properly.

- If yes, go to [Step 9](#).
- If no, go to [Step 8](#).

**Step 8** Resolve the problem of HDFS based on the alarm help and check whether the Oozie alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 18](#).

**Step 9** Log in to HDFS to check whether the Oozie file directory structure is complete.

1. Download and install an HDFS client..
2. Log in to the client node as user **root** and run the following commands to check whether `/user/oozie/share` exists.

If the cluster uses the security mode, perform security authentication.

```
kinit admin
```

```
hdfs dfs -ls /user/oozie/share
```

- If yes, go to [Step 18](#).
- If no, go to [Step 10](#).

**Step 10** In the Oozie client installation directory, manually upload the share directory to `/user/oozie` in HDFS, and check whether the alarm is cleared.



- If yes, no further action is required.
- If no, go to [Step 18](#).

#### Check the Yarn and MapReduce service.

**Step 11** On the FusionInsight Manager portal, choose **Cluster** > *Name of the desired cluster* > **Services**, and check whether the Yarn and MapReduce services are running properly.

- If yes, go to [Step 18](#).
- If no, go to [Step 12](#).

**Step 12** Resolve the problem of Yarn and MapReduce based on the alarm help and check whether the Oozie alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 18](#).

#### Check the Oozie process.

**Step 13** Log in to each node of Oozie as user **root**.

**Step 14** Run the **ps -ef | grep oozie** command to check whether the Oozie process exists.

- If yes, go to [Step 15](#).
- If no, go to [Step 18](#).

**Step 15** Collect fault information in **prestartDetail.log**, **oozie.log**, and **catalina.out** in the Oozie log directory **/var/log/Bigdata/oozie**. If the alarm is not caused by manual misoperation, go to [Step 16](#).

#### Check the Nodeagent process.

**Step 16** Log in to each node of Oozie as user **root**. Run the **ps -ef | grep nodeagent** command to check whether the Nodeagent process exists.

- If yes, go to [Step 17](#).
- If no, go to [Step 18](#).

**Step 17** Run the **kill -9 *The process ID of nodeagent*** command, wait 10 minutes, and check whether alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 18](#).

**Step 18** Contact the O&M personnel and send the collected logs.

----End

## Alarm Clearing

After the fault is rectified, the system automatically clears this alarm.

## Related Information

None

## 12.13.135 ALM-17004 Oozie Heap Memory Usage Exceeds the Threshold

### Description

The system checks the heap memory usage of the Oozie service every 60 seconds. The alarm is generated when the heap memory usage of a Metadata instance exceeds the threshold (95% of the maximum memory). The alarm is cleared when the heap memory usage is less than the threshold.

### Attribute

| Alarm ID | Alarm Severity | Automatically Cleared |
|----------|----------------|-----------------------|
| 17004    | Major          | Yes                   |

### Parameters

| Name              | Meaning                                                                                                                      |
|-------------------|------------------------------------------------------------------------------------------------------------------------------|
| Source            | Specifies the cluster for which the alarm is generated.                                                                      |
| ServiceName       | Specifies the service for which the alarm is generated.                                                                      |
| RoleName          | Specifies the role for which the alarm is generated.                                                                         |
| HostName          | Specifies the host for which the alarm is generated.                                                                         |
| Trigger Condition | Specifies the threshold triggering the alarm. If the current indicator value exceeds this threshold, the alarm is generated. |

### Impact on the System

The heap memory overflow may cause a service breakdown. After the service breaks down, the Oozie service cannot be used to schedule tasks.

### Possible Causes

The heap memory of the Oozie instance is overused or the heap memory is inappropriately allocated.

### Procedure

**Check heap memory usage.**

- Step 1** On the FusionInsight Manager portal, choose **O&M > Alarm > Alarms > Oozie Heap Memory Usage Exceeds the Threshold > Location**. Check the IP address of the instance involved in this alarm.
- Step 2** On the FusionInsight Manager portal, choose **Cluster > Name of the desired cluster > Services > Oozie > Instance**. Click the instance for which the alarm is generated to go to the page for the instance. Click the drop-down menu in the chart area and choose **Customize > Memory > Oozie Heap Memory Resource Percentage**. Click **OK**.
- Step 3** Check whether the used heap memory of Oozie reaches the threshold (the default value is 95% of the maximum heap memory) specified for Oozie.
- If yes, go to **Step 4**.
  - If no, go to **Step 6**.
- Step 4** On the FusionInsight Manager portal, choose **Cluster > Name of the desired cluster > Services > Oozie > Configurations > All Configurations**. Set Search **GC\_OPTS** in the search box. Increase the value of **-Xmx** as required, and click **Save > OK**.

 **NOTE**

Suggestions on GC parameter settings for Oozie:

You are advised to set **-Xms** and **-Xmx** to the same value to prevent adverse impact on performance when JVM dynamically adjusts the heap memory size.

- Step 5** Restart the affected services or instances and check whether the alarm is cleared.
- If yes, no further action is required.
  - If no, go to **Step 6**.


---

**NOTICE**

During the service or instance restart, services are interrupted, but submitted jobs are not affected.

---

**Collect fault information.**

- Step 6** On the FusionInsight Manager portal, choose **O&M > Log > Download**.
- Step 7** Select **Oozie** in the required cluster from the **Service**.
- Step 8** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.
- Step 9** Contact the O&M personnel and send the collected logs.

----End

## Alarm Clearing

After the fault is rectified, the system automatically clears this alarm.

## Related Information

None

# 12.13.136 ALM-17005 Oozie Non Heap Memory Usage Exceeds the Threshold

## Alarm Description

The system checks the non heap memory usage of Oozie every 30 seconds. This alarm is reported if the non heap memory usage of Oozie exceeds the threshold (80%). This alarm is cleared if the non heap memory usage is lower than the threshold.

## Alarm Attributes

| Alarm ID | Alarm Severity | Auto Cleared |
|----------|----------------|--------------|
| 17005    | Major          | Yes          |

## Alarm Parameters

| Parameter         | Description                                              |
|-------------------|----------------------------------------------------------|
| Source            | Specifies the cluster for which the alarm was generated. |
| ServiceName       | Specifies the service for which the alarm was generated. |
| RoleName          | Specifies the role for which the alarm was generated.    |
| HostName          | Specifies the host for which the alarm was generated.    |
| Trigger Condition | Specifies the threshold for triggering the alarm.        |

## Impact on the System

The service may break down and the Oozie service cannot be used to schedule tasks.

## Possible Causes

The non-heap memory of the Oozie instance is overused or the non-heap memory is inappropriately allocated.

## Handling Procedure

### Check non-heap memory usage.

- Step 1** On FusionInsight Manager, choose **O&M > Alarm > Alarms > Oozie Non Heap Memory Usage Exceeds the Threshold**. On the displayed page, check the location information of the alarm. Check the name of the instance host for which the alarm is generated.
- Step 2** On FusionInsight Manager, choose **Cluster > Name of the target cluster > Services > Oozie** and click the **Instance** tab. On the displayed page, select the role corresponding to the host name for which the alarm is generated and select **Customize** from the drop-down list in the upper right corner of the chart area. Choose **Memory** and select **Oozie Non Heap Memory Resource Percentage**. Click **OK**.
- Step 3** Check whether the non-heap memory used by Oozie reaches the threshold (80% of the maximum non-heap memory by default).
- If yes, go to **Step 4**.
  - If no, go to **Step 6**.
- Step 4** On FusionInsight Manager, choose **Cluster > Name of the target cluster > Services > Oozie** and click the **Configurations** and then **All Configurations**. On the displayed page, search for the **GC\_OPTS** parameter in the search box and check whether it contains **-XX: MaxMetaspaceSize**. If yes, increase the value of **-XX: MaxMetaspaceSize** based on the site requirements. If no, manually add **-XX: MaxMetaspaceSize** and set its value to 1/8 of the value of **-Xmx**. Click **Save**, and then click **OK**

#### NOTE

JDK1.8 does not support the **MaxPermSize** parameter.

Suggestions on GC parameter settings for Oozie:

Set the value of **-XX:MaxMetaspaceSize** to 1/8 of the value of **-Xmx**. For example, if **-Xmx** is set to 2 GB, **-XX:MaxMetaspaceSize** is set to 256 MB. If **-Xmx** is set to 4 GB, **-XX:MaxMetaspaceSize** is set to 512 MB.

- Step 5** Restart the affected services or instances and check whether the alarm is cleared.
- If yes, no further action is required.
  - If no, go to **Step 6**.

---


#### NOTICE

During the service or instance restart, services are interrupted, but submitted jobs are not affected.

---

### Collect fault information.

- Step 6** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Log > Download**.
- Step 7** Expand the **Service** drop-down list, and select **Oozie** for the target cluster.

**Step 8** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 9** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

None

# 12.13.137 ALM-17006 Oozie Direct Memory Usage Exceeds the Threshold

## Description

The system checks the direct memory usage of the Oozie service every 30 seconds. The alarm is generated when the direct memory usage of an Oozie instance exceeds the threshold (80% of the maximum memory). The alarm is cleared when the direct memory usage of Oozie is less than or equal to the threshold.

## Attribute

| Alarm ID | Alarm Severity | Automatically Cleared |
|----------|----------------|-----------------------|
| 17006    | Major          | Yes                   |

## Parameters

| Name        | Meaning                                                 |
|-------------|---------------------------------------------------------|
| Source      | Specifies the cluster for which the alarm is generated. |
| ServiceName | Specifies the service for which the alarm is generated. |
| RoleName    | Specifies the role for which the alarm is generated.    |
| HostName    | Specifies the host for which the alarm is generated.    |

| Name              | Meaning                                                                                                                      |
|-------------------|------------------------------------------------------------------------------------------------------------------------------|
| Trigger Condition | Specifies the threshold triggering the alarm. If the current indicator value exceeds this threshold, the alarm is generated. |

## Impact on the System

The direct memory overflow may cause a service breakdown. After the service breaks down, the Oozie service cannot be used to schedule tasks.

## Possible Causes

The direct memory of the Oozie instance is overused or the direct memory is inappropriately allocated.

## Procedure

**Check direct memory usage.**

- Step 1** On the FusionInsight Manager portal, choose **O&M > Alarm > Alarms > Oozie Direct Memory Usage Exceeds the Threshold > Location**. Check the IP address of the instance involved in this alarm.
- Step 2** On the FusionInsight Manager portal, choose **Cluster > Name of the desired cluster > Services > Oozie > Instance**. Click the instance for which the alarm is generated to go to the page for the instance. Click the drop-down menu in the chart area and choose **Customize > Memory > Oozie Direct Buffer Resource Percentage**. Click **OK**.
- Step 3** Check whether the used direct memory of Oozie reaches the threshold (the default value is 80% of the maximum direct memory) specified for Oozie.
  - If yes, go to **Step 4**.
  - If no, go to **Step 6**.
- Step 4** On the FusionInsight Manager portal, choose **Cluster > Name of the desired cluster > Services > Oozie > Configurations**. Click **All Configurations**. Search **GC\_OPTS** in the search box. Increase the value of **-XX:MaxDirectMemorySize** as required, and click **Save**. Click **OK**.

### NOTE

Suggestions on GC parameter settings for Oozie:


You are advised to set the value of **-XX:MaxDirectMemorySize** to 1/4 of the value of **-Xmx**. For example, if **-Xmx** is set to 4 GB, **-XX:MaxDirectMemorySize** is set to 1024 MB. If **-Xmx** is set to 2 GB, **-XX:MaxDirectMemorySize** is set to 512 MB. It is recommended that the value of **-XX:MaxDirectMemorySize** be greater than or equal to 512 MB.

- Step 5** Restart the affected services or instances and check whether the alarm is cleared.
  - If yes, no further action is required.
  - If no, go to **Step 6**.

**NOTICE**

During the service or instance restart, services are interrupted, but submitted jobs are not affected.

**Collect fault information.**

- Step 6** On the FusionInsight Manager portal, choose **O&M > Log > Download**.
- Step 7** Select **Oozie** in the required cluster from the **Service** drop-down list.
- Step 8** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.
- Step 9** Contact the O&M personnel and send the collected logs.

----End

**Alarm Clearing**

After the fault is rectified, the system automatically clears this alarm.

**Related Information**

None

**12.13.138 ALM-17007 Garbage Collection (GC) Time of the Oozie Process Exceeds the Threshold**

**Description**

The system checks GC time of the Oozie process every 60 seconds. The alarm is generated when GC time of the Oozie process exceeds the threshold (default value: **12 seconds**). The alarm is cleared when GC time is less than the threshold.

**Attribute**

| Alarm ID | Alarm Severity | Automatically Cleared |
|----------|----------------|-----------------------|
| 17007    | Major          | Yes                   |

**Parameters**

| Name        | Meaning                                                 |
|-------------|---------------------------------------------------------|
| Source      | Specifies the cluster for which the alarm is generated. |
| ServiceName | Specifies the service for which the alarm is generated. |



| Name              | Meaning                                                                                                                      |
|-------------------|------------------------------------------------------------------------------------------------------------------------------|
| RoleName          | Specifies the role for which the alarm is generated.                                                                         |
| HostName          | Specifies the host for which the alarm is generated.                                                                         |
| Trigger Condition | Specifies the threshold triggering the alarm. If the current indicator value exceeds this threshold, the alarm is generated. |

## Impact on the System

Oozie scheduling task responds slowly until the service is unavailable.

## Possible Causes

The heap memory of the Oozie instance is overused or the heap memory is inappropriately allocated.

## Procedure

### Check GC time.

- Step 1** On the FusionInsight Manager portal, choose **O&M > Alarm > Alarms > Garbage Collection (GC) Time of the Oozie Process Exceeds the Threshold > Location**. Check the IP address of the instance involved in this alarm.
- Step 2** On the FusionInsight Manager portal, choose **Cluster > Name of the desired cluster > Services > Oozie > Instance**. Click the instance for which the alarm is generated to go to the page for the instance. Click the drop-down menu in the chart area and choose **Customize > GC > Garbage Collection (GC) Time of Oozie**. Click **OK**.
- Step 3** Check whether GC time of the Oozie process every second exceeds the threshold (default value: **12 seconds**).
- If yes, go to **Step 4**.
  - If no, go to **Step 6**.
- Step 4** On the FusionInsight Manager portal, choose **Cluster > Name of the desired cluster > Services > Oozie > Configurations**. Click **All Configurations**. Search **GC\_OPTS** in the search box. Increase the value of **-Xmx** as required, and click **Save**. Click **OK**.

### NOTE

Suggestions on GC parameter settings for Oozie:

You are advised to set **-Xms** and **-Xmx** to the same value to prevent adverse impact on performance when JVM dynamically adjusts the heap memory size.

- Step 5** Restart the affected services or instances and check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 6](#).

---

**NOTICE**


During the service or instance restart, services are interrupted, but submitted jobs are not affected.

---

**Collect fault information.**

**Step 6** On the FusionInsight Manager portal, choose **O&M > Log > Download**.

**Step 7** Select **Oozie** in the required cluster from the **Service** drop-down list.

**Step 8** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 9** Contact the O&M personnel and send the collected logs.

----End

## Alarm Clearing

After the fault is rectified, the system automatically clears this alarm.

## Related Information

None

## 12.13.139 ALM-17008 Abnormal Connection Between Oozie and ZooKeeper

### Alarm Description

In HA mode, Oozie depends on ZooKeeper. This alarm is generated when the connection between Oozie and ZooKeeper is abnormal for three consecutive times.

This alarm is cleared when the connection between Oozie and ZooKeeper becomes normal.

### Alarm Attributes

| Alarm ID | Alarm Severity | Auto Cleared |
|----------|----------------|--------------|
| 17008    | Minor          | Yes          |

## Alarm Parameters

| Parameter         | Description                                             |
|-------------------|---------------------------------------------------------|
| Source            | Specifies the cluster for which the alarm is generated. |
| ServiceName       | Specifies the service for which the alarm is generated. |
| RoleName          | Specifies the role for which the alarm is generated.    |
| HostName          | Specifies the host for which the alarm is generated.    |
| Trigger Condition | Specifies the threshold for triggering the alarm.       |

## Impact on the System

Running scheduling tasks are blocked and new scheduling tasks cannot be submitted. In HA mode, the Oozie service will restart if this alarm is reported.

## Possible Causes

- The ZooKeeper service is abnormal.
- Oozie fails to connect to ZooKeeper.

## Handling Procedure

**Check the ZooKeeper service status.**

**Step 1** In the service list on FusionInsight Manager, check whether **Running Status** of ZooKeeper is **Normal**.

- If yes, go to [Step 5](#).
- If no, go to [Step 2](#).

**Step 2** In the alarm list, check whether **ALM-13000 ZooKeeper Service Unavailable** is reported.

- If yes, go to [Step 3](#).
- If no, go to [Step 5](#).

**Step 3** Rectify the fault by performing the operations provided for **ALM-13000 ZooKeeper Service Unavailable**.

**Step 4** Wait for several minutes and check whether the alarm **Abnormal Connection Between Oozie and ZooKeeper** is cleared.

- If yes, no further action is required.
- If no, go to [Step 5](#).

**Check the connectivity between Oozie and ZooKeeper.**


**Step 5** Log in to FusionInsight Manager, choose **O&M > Log > Online Search**, select the Oozie service, and search for the keyword **[Oozie Alarm Enhancement] [ZooKeeper]** in the log. View the cause in the log, and rectify the fault. In the alarm list, check whether the alarm **Abnormal Connection Between Oozie and ZooKeeper** is cleared.

- If yes, no further action is required.
- If no, go to [Step 6](#).

**Collect fault information.**

**Step 6** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Log > Download**.

**Step 7** Select **Oozie** for **Service** and click **OK**.

**Step 8** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 9** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

None.

# 12.13.140 ALM-17009 Abnormal Connection Between Oozie and DBService

## Alarm Description

Oozie depends on DBService. After a task is submitted, the system checks DBService connectivity. This alarm is generated when the service fails the check for 10 consecutive times.

This alarm is cleared when the connection between Oozie and DBService becomes normal.

## Alarm Attributes

| Alarm ID | Alarm Severity | Auto Cleared |
|----------|----------------|--------------|
| 17009    | Minor          | Yes          |

## Alarm Parameters

| Parameter         | Description                                             |
|-------------------|---------------------------------------------------------|
| Source            | Specifies the cluster for which the alarm is generated. |
| ServiceName       | Specifies the service for which the alarm is generated. |
| RoleName          | Specifies the role for which the alarm is generated.    |
| HostName          | Specifies the host for which the alarm is generated.    |
| Trigger Condition | Specifies the threshold for triggering the alarm.       |

## Impact on the System

Running scheduling tasks are blocked and new scheduling tasks cannot be submitted.

## Possible Causes

- The DBService service is abnormal.
- Oozie fails to connect to DBService.

## Handling Procedure

**Check the DBService status.**

**Step 1** In the service list on FusionInsight Manager, check whether **Running Status** of DBService is **Normal**.

- If yes, go to [Step 5](#).
- If no, go to [Step 2](#).

**Step 2** In the alarm list, check whether **ALM-27001 DBService Service Unavailable** is reported.

- If yes, go to [Step 3](#).
- If no, go to [Step 5](#).

**Step 3** Rectify the fault by performing the operations provided for **ALM-27001 DBService Service Unavailable**.

**Step 4** Wait for several minutes and check whether the alarm **Abnormal Connection Between Oozie and DBService** is cleared.

- If yes, no further action is required.
- If no, go to [Step 5](#).

**Check the connectivity between Oozie and DBService.**


**Step 5** Log in to FusionInsight Manager, choose **O&M > Log > Online Search**, select the Oozie service, and search for the keyword **[Oozie Alarm Enhancement][DB Service]** in the log. View the cause in the log, and rectify the fault. In the alarm list, check whether the alarm **Abnormal Connection Between Oozie and DBService** is cleared.

- If yes, no further action is required.
- If no, go to [Step 6](#).

**Collect fault information.**

**Step 6** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Log > Download**.

**Step 7** Select **Oozie** for **Service** and click **OK**.

**Step 8** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 9** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

None.

# 12.13.141 ALM-17010 Abnormal Connection Between Oozie and HDFS

## Alarm Description

Oozie depends on HDFS. After a task is submitted, the system checks HDFS connectivity. This alarm is generated when the service fails the check for 3 consecutive times.

This alarm is cleared when the connection between Oozie and HDFS becomes normal.

## Alarm Attributes

| Alarm ID | Alarm Severity | Auto Cleared |
|----------|----------------|--------------|
| 17010    | Minor          | Yes          |

## Alarm Parameters

| Parameter         | Description                                             |
|-------------------|---------------------------------------------------------|
| Source            | Specifies the cluster for which the alarm is generated. |
| ServiceName       | Specifies the service for which the alarm is generated. |
| RoleName          | Specifies the role for which the alarm is generated.    |
| HostName          | Specifies the host for which the alarm is generated.    |
| Trigger Condition | Specifies the threshold for triggering the alarm.       |

## Impact on the System

Running scheduling tasks are blocked and new scheduling tasks cannot be submitted.

## Possible Causes

The HDFS service restarts, there is a fault, or the network connectivity is abnormal.

## Handling Procedure

**Check the HDFS service status.**

- Step 1** In the service list on FusionInsight Manager, check whether **Running Status** of HDFS is **Normal**.
- If yes, go to [Step 5](#).
  - If no, go to [Step 2](#).
- Step 2** In the alarm list, check whether the "ALM-14000 HDFS Service Unavailable" alarm is generated.
- If yes, go to [Step 3](#).
  - If no, go to [Step 5](#).
- Step 3** Rectify the fault by performing the operations provided for **ALM-14000 HDFS Service Unavailable**.
- Step 4** Wait for several minutes and check whether the alarm **Abnormal Connection Between Oozie and HDFS** is cleared.
- If yes, no further action is required.
  - If no, go to [Step 5](#).

**Check the connectivity between Oozie and HDFS.**


**Step 5** Log in to FusionInsight Manager, choose **O&M > Log > Online Search**, select the Oozie service, and search for the keyword **[Oozie Alarm Enhancement][HDFS]** in the log. View the cause in the log, and rectify the fault. In the alarm list, check whether the alarm **Abnormal Connection Between Oozie and HDFS** is cleared.

- If yes, no further action is required.
- If no, go to [Step 6](#).

**Collect fault information.**

**Step 6** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Log > Download**.

**Step 7** Select **Oozie** for **Service** and click **OK**.

**Step 8** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 9** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

None.

# 12.13.142 ALM-17011 Abnormal Connection Between Oozie and Yarn

## Alarm Description

Oozie depends on Yarn. After a task is submitted, the system checks Yarn connectivity. This alarm is generated when the service fails the check for 5 consecutive times.

This alarm is cleared when the connection between Oozie and Yarn becomes normal.

## Alarm Attributes

| Alarm ID | Alarm Severity | Auto Cleared |
|----------|----------------|--------------|
| 17011    | Minor          | Yes          |



## Alarm Parameters

| Parameter         | Description                                             |
|-------------------|---------------------------------------------------------|
| Source            | Specifies the cluster for which the alarm is generated. |
| ServiceName       | Specifies the service for which the alarm is generated. |
| RoleName          | Specifies the role for which the alarm is generated.    |
| HostName          | Specifies the host for which the alarm is generated.    |
| Trigger Condition | Specifies the threshold for triggering the alarm.       |

## Impact on the System

Running scheduling tasks are blocked and new scheduling tasks cannot be submitted.

## Possible Causes

- The Yarn service is abnormal.
- The connection between Oozie and Yarn is abnormal.

## Handling Procedure

**Check the YARN service status.**

**Step 1** In the service list on FusionInsight Manager, check whether **Running Status** of Yarn is **Normal**.

- If yes, go to [Step 5](#).
- If no, go to [Step 2](#).

**Step 2** In the alarm list, check whether **ALM-18000 YARN Service Unavailable** is generated.

- If yes, go to [Step 3](#).
- If no, go to [Step 5](#).

**Step 3** Rectify the fault by performing the operations provided for **ALM-18000 Yarn Service Unavailable**.

**Step 4** Wait for several minutes and check whether the alarm **Abnormal Connection Between Oozie and Yarn** is cleared.

- If yes, no further action is required.
- If no, go to [Step 5](#).

**Check the connectivity between Oozie and Yarn.**


**Step 5** Log in to FusionInsight Manager, choose **O&M > Log > Online Search**, select the Oozie service, and search for the keyword **[Oozie Alarm Enhancement][Yarn]** in the log. View the cause in the log, and rectify the fault. In the alarm list, check whether the alarm **Abnormal Connection Between Oozie and Yarn** is cleared.

- If yes, no further action is required.
- If no, go to [Step 6](#).

**Collect fault information.**

**Step 6** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Log > Download**.

**Step 7** Select **Oozie** for **Service** and click **OK**.

**Step 8** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 9** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

None.

## 12.13.143 ALM-18000 Yarn Service Unavailable

### Description

This alarm is generated when the Yarn service is unavailable. The alarm module checks the Yarn service status every 60 seconds.

The alarm is cleared when the Yarn service recovers.

### Attribute

| Alarm ID | Alarm Severity | Automatically Cleared |
|----------|----------------|-----------------------|
| 18000    | Critical       | Yes                   |

### Parameters

| Name   | Meaning                                                 |
|--------|---------------------------------------------------------|
| Source | Specifies the cluster for which the alarm is generated. |

| Name       | Meaning                                                 |
|------------|---------------------------------------------------------|
| ServiceNam | Specifies the service for which the alarm is generated. |
| RoleName   | Specifies the role for which the alarm is generated.    |
| HostName   | Specifies the host for which the alarm is generated.    |

## Impact on the System

The cluster cannot provide Yarn services. Users cannot run new applications. Submitted applications cannot be run.

## Possible Causes

- The ZooKeeper service is abnormal.
- The HDFS service is abnormal.
- There is no active ResourceManager instance in the Yarn cluster.
- All the NodeManagers in the Yarn cluster are abnormal.

## Procedure

### Check ZooKeeper service status.

**Step 1** On the FusionInsight Manager, check whether the alarm list contains **ALM-13000 ZooKeeper Service Unavailable**.

- If yes, go to [Step 2](#).
- If no, go to [Step 3](#).

**Step 2** Rectify the fault by following the steps provided in **ALM-13000 ZooKeeper Service Unavailable**, and check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 3](#).

### Check the HDFS service status.


**Step 3** On the FusionInsight Manager, check whether the alarm list contains the HDFS alarms.

- If yes, go to [Step 4](#).
- If no, go to [Step 5](#).

**Step 4** Choose **O&M > Alarm > Alarms**, handle HDFS alarms based on the alarm help, and check whether the Yarn alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 5](#).

### Check the ResourceManager status in the Yarn cluster.

- Step 5** On the FusionInsight Manager portal, choose **Cluster** > *Name of the desired cluster* > **Services** > **Yarn**.
- Step 6** In **Dashboard**, check whether there is an active ResourceManager instance in the Yarn cluster.
- If yes, go to **Step 7**.
  - If no, go to **Step 10**.
- Check the NodeManager node status in the Yarn cluster.**
- Step 7** On the FusionInsight Manager portal, choose **Cluster** > *Name of the desired cluster* > **Services** > **Yarn** > **Instance**.
- Step 8** Query NodeManager **Running Status**, and check whether there are unhealthy nodes.
- If yes, go to **Step 9**.
  - If no, go to **Step 10**.
- Step 9** Rectify the fault by following the steps provided in **ALM-18002 NodeManager Heartbeat Lost** or **ALM-18003 NodeManager Unhealthy**. After the fault is rectified, check whether the Yarn alarm is cleared.
- If yes, no further action is required.
  - If no, go to **Step 10**.
- Collect fault information.**
- Step 10** On the FusionInsight Manager portal of the active cluster, choose **O&M** > **Log** > **Download**.
- Step 11** Select **Yarn** in the required cluster from the **Service**.
- Step 12** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.
- Step 13** Contact the O&M personnel and send the collected logs.
- End

## Alarm Clearing

After the fault is rectified, the system automatically clears this alarm.

## Related Information

None

## 12.13.144 ALM-18002 NodeManager Heartbeat Lost

### Description

The system checks the number of lost NodeManager nodes every 30 seconds, and compares the number with the threshold. The Number of Lost Nodes indicator has a default threshold. The alarm is generated when the value of Number of Lost Nodes exceeds the threshold.

To change the threshold, on FusionInsight Manager, choose **Cluster** > *Name of the desired cluster* > **Services** > **Yarn**. On the displayed page, choose **Configurations** > **All Configurations**, and change the value of **yarn.nodemanager.lost.alarm.threshold**. You do not need to restart Yarn to make the change take effect.

The default threshold is 0. The alarm is generated when the number of lost nodes exceeds the threshold, and is cleared when the number of lost nodes is less than the threshold.

## Attribute

| Alarm ID | Alarm Severity | Automatically Cleared |
|----------|----------------|-----------------------|
| 18002    | Major          | Yes                   |

## Parameters

| Name        | Meaning                                                 |
|-------------|---------------------------------------------------------|
| Source      | Specifies the cluster for which the alarm is generated. |
| ServiceName | Specifies the service for which the alarm is generated. |
| RoleName    | Specifies the role for which the alarm is generated.    |
| HostName    | Specifies the host for which the alarm is generated.    |
| Lost Host   | Specifies the list of hosts with lost nodes.            |

## Impact on the System


- The lost NodeManager node cannot provide the Yarn service.
- The number of containers decreases, so the cluster performance deteriorates.

## Possible Causes

- NodeManager is forcibly deleted without decommission.
- All the NodeManager instances are stopped or the NodeManager process is faulty.
- The host where the NodeManager node resides is faulty.
- The network between the NodeManager and ResourceManager is disconnected or busy.

## Procedure

### Check the NodeManager status.

- Step 1** On the FusionInsight Manager, and choose **O&M > Alarm > Alarms**. Click  before the alarm and obtain lost nodes in **Additional Information**.
- Step 2** Check whether the lost nodes are hosts that have been manually deleted without decommission.
- If yes, go to [Step 3](#).
  - If no, go to [Step 5](#).
- Step 3** After the setting, Choose **Cluster > Name of the desired cluster > Services > Yarn**. On the displayed page, choose **Configurations > All Configurations**. Search for **yarn.nodemanager.lost.alarm.threshold** and change its value to the number of hosts that are not out of service and proactively deleted. After the setting, check whether the alarm is cleared.
- If yes, no further action is required.
  - If no, go to [Step 4](#).
- Step 4** Manually clear the alarm. Note that decommission must be performed before deleting hosts.
- Step 5** On the FusionInsight Manager portal, choose **Cluster > Hosts**, and check whether the nodes obtained in [Step 1](#) are healthy.
- If yes, go to [Step 7](#).
  - If no, go to [Step 6](#).
- Step 6** Rectify the node fault based on **ALM-12006 Node Fault** and check whether the alarm is cleared.
- If yes, no further action is required.
  - If no, go to [Step 7](#).

### Check the process status.

- Step 7** On the FusionInsight Manager, choose **Cluster > Name of the desired cluster > Services > Yarn > Instance**, and check whether there are NodeManager instances whose status is not **Good**.
- If yes, go to [Step 10](#).
  - If no, go to [Step 8](#).
- Step 8** Check whether the NodeManager instance is deleted.
- If yes, go to [Step 9](#).
  - If no, go to [Step 11](#).
- Step 9** Restart the active and standby ResourceManager instances, and check whether the alarm is cleared.

 **NOTE**

- Restarting the active ResourceManager instance will trigger a active/standby switchover of the ResourceManager instance. During the switchover, Yarn cannot submit new jobs, but submitted jobs are not affected. The Yarn component and components that depend on Yarn generate temporary service unavailability alarms.
- Restart the standby ResourceManager instance. Services are not affected.
- If yes, no further action is required.
- If no, go to [Step 13](#).

**Check the instance status.**

**Step 10** Select NodeManager instances which running state is not **Normal** and restart them. Check whether the alarm is cleared.

 **NOTE**

During NodeManager restart, containers submitted to this node may be retried to other nodes.

- If yes, no further action is required.
- If no, go to [Step 11](#).

**Check the network status.**

**Step 11** Log in to the management node, **ping** the IP address of the lost NodeManager node to check whether the network is disconnected or busy.

- If yes, go to [Step 12](#).
- If no, go to [Step 13](#).


**Step 12** Rectify the network, and check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 13](#).

**Collect fault information.**

**Step 13** On the FusionInsight Manager in the active cluster, choose **O&M > Log > Download**.

**Step 14** Select **Yarn** in the required cluster from the **Service**.

**Step 15** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 16** Contact the O&M personnel and send the collected logs.

----End

## Alarm Clearing

After the fault is rectified, the system automatically clears this alarm.

## Related Information

None

## 12.13.145 ALM-18003 NodeManager Unhealthy

### Description

The system checks the number of unhealthy NodeManager nodes every 30 seconds, and compares the number with the threshold. The Unhealthy Nodes indicator has a default threshold. This alarm is generated when the value of the Unhealthy Nodes indicator exceeds the threshold.

To change the threshold, on FusionInsight Manager, choose **Cluster** > *Name of the desired cluster* > **Services** > **Yarn**. On the displayed page, choose **Configurations** > **All Configurations**, and change the value of **yarn.nodemanager.unhealthy.alarm.threshold**. You do not need to restart Yarn to make the change take effect.

The default threshold is 0. The alarm is generated when the number of unhealthy nodes exceeds the threshold, and is cleared when the number of unhealthy nodes is less than the threshold.

### Attribute

| Alarm ID | Alarm Severity | Automatically Cleared |
|----------|----------------|-----------------------|
| 18003    | Major          | Yes                   |

### Parameters

| Name           | Meaning                                                 |
|----------------|---------------------------------------------------------|
| Source         | Specifies the cluster for which the alarm is generated. |
| ServiceName    | Specifies the service for which the alarm is generated. |
| RoleName       | Specifies the role for which the alarm is generated.    |
| HostName       | Specifies the host for which the alarm is generated.    |
| Unhealthy Host | Specifies the list of hosts with unhealthy nodes.       |

### Impact on the System

- The faulty NodeManager node cannot provide the Yarn service.
- The number of containers decreases, so the cluster performance deteriorates.




## Possible Causes

- The hard disk space of the host where the NodeManager node resides is insufficient.
- User **omm** does not have the permission to access a local directory on the NodeManager node.

## Procedure

### Check the hard disk space of the host.

- Step 1** On the FusionInsight Manager, and choose **O&M > Alarm > Alarms**. Click  before the alarm and obtain unhealthy nodes in **Additional Information**.
- Step 2** Choose **Cluster > Name of the desired cluster > Services > Yarn > Instance**, select the NodeManager instance corresponding to the host, choose **Instance Configurations > All Configurations** and view disks corresponding to **yarn.nodemanager.local-dirs** and **yarn.nodemanager.log-dirs**.
- Step 3** Choose **O&M > Alarm > Alarms**. In the alarm list, check whether the related disk has the alarm **ALM-12017 Insufficient Disk Capacity**.
- If yes, go to **Step 4**.
  - If no, go to **Step 5**.
- Step 4** Rectify the disk fault based on **ALM-12017 Insufficient Disk Capacity** and check whether the alarm is cleared.
- If yes, no further action is required.
  - If no, go to **Step 7**.
- Step 5** Choose **Hosts > Name of the desired host**. On the **Dashboard** page, check the disk usage of the corresponding partition. Check whether the percentage of the used space of the mounted disk exceeds the value of **yarn.nodemanager.disk-health-checker.max-disk-utilization-per-disk-percentage**
- If yes, go to **Step 6**.
  - If no, go to **Step 7**.
- Step 6** Reduce the disk usage to less than the value of **yarn.nodemanager.disk-health-checker.max-disk-utilization-per-disk-percentage**, wait for 10 to 20 minutes, and check whether the alarm is cleared.
- If yes, no further action is required.
  - If no, go to **Step 7**.
- Check the access permission of the local directory on each NodeManager node.**
- Step 7** Obtain the NodeManager directory viewed in **Step 2**, log in to each NodeManager node as user **root**, and go to the obtained directory.
- Step 8** Run the **ll** command to check whether the permission of the **localdir** and **containerlogs** folders is **755** and whether **User:Group** is **omm:ficommon**.
- If yes, no further action is required.
  - If no, go to **Step 9**.

**Step 9** Run the following command to set the permission to **755** and **User:Group** to **omm:ficommon**:

```
chmod 755 <folder_name>
```

```
chown omm:ficommon <folder_name>
```


**Step 10** Wait for 10 to 20 minutes and check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 11](#).

**Collect fault information.**

**Step 11** On the FusionInsight Manager in the active cluster, choose **O&M > Log > Download**.

**Step 12** Select **Yarn** in the required cluster from the **Service**.

**Step 13** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 14** Contact the O&M personnel and send the collected logs.

----End

## Alarm Clearing

After the fault is rectified, the system automatically clears this alarm.

## Related Information

None

## 12.13.146 ALM-18008 Heap Memory Usage of ResourceManager Exceeds the Threshold

### Description

The system checks the heap memory usage of Yarn ResourceManager every 30 seconds and compares the actual usage with the threshold. The alarm is generated when the heap memory usage of Yarn ResourceManager exceeds the threshold (95% of the maximum memory by default).

Users can choose **O&M > Alarm > Thresholds > Name of the desired cluster > Yarn** to change the threshold.

When the **Trigger Count** is 1, this alarm is cleared when the heap memory usage of Yarn ResourceManager is less than or equal to the threshold. When the **Trigger Count** is greater than 1, this alarm is cleared when the heap memory usage of Yarn ResourceManager is less than or equal to 95% of the threshold.

## Attribute

| Alarm ID | Alarm Severity | Automatically Cleared |
|----------|----------------|-----------------------|
| 18008    | Major          | Yes                   |

## Parameters

| Name              | Meaning                                                                                                                      |
|-------------------|------------------------------------------------------------------------------------------------------------------------------|
| Source            | Specifies the cluster for which the alarm is generated.                                                                      |
| ServiceName       | Specifies the service name for which the alarm is generated.                                                                 |
| RoleName          | Specifies the role name for which the alarm is generated.                                                                    |
| HostName          | Specifies the object (host ID) for which the alarm is generated.                                                             |
| Trigger Condition | Specifies the threshold triggering the alarm. If the current indicator value exceeds this threshold, the alarm is generated. |

## Impact on the System

When the heap memory usage of Yarn ResourceManager is overhigh, the performance of Yarn task submission and operation is affected. In addition, a memory overflow may occur so that the Yarn service is unavailable.

## Possible Causes

The heap memory of the Yarn ResourceManager instance on the node is overused or the heap memory is inappropriately allocated. As a result, the usage exceeds the threshold.

## Procedure

**Check the heap memory usage.**

**Step 1** On the FusionInsight Manager portal, choose **O&M > Alarm > Alarms > Heap Memory Usage of Yarn ResourceManager Exceeds the Threshold > Location**. Check the HostName of the instance for which the alarm is generated.

**Step 2** On the FusionInsight Manager portal, choose **Cluster > Name of the desired cluster > Services > Yarn > Instance > ResourceManager** (Indicates the host name of the instance for which the alarm is generated). Click the drop-down menu in the upper right corner of **Chart**, choose **Customize > ResourceManager**

> **Percentage of Used Memory of the ResourceManager.** Check the heap memory usage.

**Step 3** Check whether the used heap memory of ResourceManager reaches 95% of the maximum heap memory specified for ResourceManager.

- If yes, go to [Step 4](#).
- If no, go to [Step 6](#).

**Step 4** On the FusionInsight Manager portal, choose **Cluster** > *Name of the desired cluster* > **Services** > **Yarn** > **Configurations** > **All Configurations** > **ResourceManager** > **System**. Increase the value of **GC\_OPTS** parameter as required, click **Save**. Restart the role instance.

 **NOTE**

- Restarting the active ResourceManager instance will trigger a active/standby switchover of the ResourceManager instance. During the switchover, Yarn cannot submit new jobs, but submitted jobs are not affected. The Yarn component and components that depend on Yarn generate temporary service unavailability alarms.

Restart the standby ResourceManager instance. Services are not affected.


- The mapping between the number of NodeManager instances in a cluster and the memory size of ResourceManager is as follows:
  - If the number of NodeManager instances in the cluster reaches 100, the recommended JVM parameters of the ResourceManager instance are as follows: -Xms4G -Xmx4G -XX:NewSize=512M -XX:MaxNewSize=1G
  - If the number of NodeManager instances in the cluster reaches 200, the recommended JVM parameters of the ResourceManager instance are as follows: -Xms6G -Xmx6G -XX:NewSize=512M -XX:MaxNewSize=1G
  - If the number of NodeManager instances in the cluster reaches 500, the recommended JVM parameters of the ResourceManager instance are as follows: -Xms10G -Xmx10G -XX:NewSize=1G -XX:MaxNewSize=2G
  - If the number of NodeManager instances in the cluster reaches 1000, the recommended JVM parameters of the ResourceManager instance are as follows: -Xms20G -Xmx20G -XX:NewSize=1G -XX:MaxNewSize=2G
  - If the number of NodeManager instances in the cluster reaches 2000, the recommended JVM parameters of the ResourceManager instance are as follows: -Xms40G -Xmx40G -XX:NewSize=2G -XX:MaxNewSize=4G
  - If the number of NodeManager instances in the cluster reaches 3000, the recommended JVM parameters of the ResourceManager instance are as follows: -Xms60G -Xmx60G -XX:NewSize=2G -XX:MaxNewSize=4G
  - If the number of NodeManager instances in the cluster reaches 4000, the recommended JVM parameters of the ResourceManager instance are as follows: -Xms80G -Xmx80G -XX:NewSize=2G -XX:MaxNewSize=4G
  - If the number of NodeManager instances in the cluster reaches 5000, the recommended JVM parameters of the ResourceManager instance are as follows: -Xms100G -Xmx100G -XX:NewSize=3G -XX:MaxNewSize=6G

**Step 5** Check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 6](#).

**Collect fault information.**

**Step 6** On the FusionInsight Manager portal, choose **O&M** > **Log** > **Download**.

- Step 7** Select the following node in the required cluster from the **Service**.
- NodeAgent
  - Yarn
- Step 8** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.
- Step 9** Contact the O&M personnel and send the collected logs.
- End

## Alarm Clearing

After the fault is rectified, the system automatically clears this alarm.

## Related Information

None

# 12.13.147 ALM-18009 Heap Memory Usage of JobHistoryServer Exceeds the Threshold

## Description

The system checks the heap memory usage of Mapreduce JobHistoryServer every 30 seconds and compares the actual usage with the threshold. The alarm is generated when the heap memory usage of Mapreduce JobHistoryServer exceeds the threshold (95% of the maximum memory by default).

Users can choose **O&M > Alarm > Thresholds > Name of the desired cluster > Mapreduce** to change the threshold.

When the **Trigger Count** is 1, this alarm is cleared when the heap memory usage of MapReduce JobHistoryServer is less than or equal to the threshold. When the **Trigger Count** is greater than 1, this alarm is cleared when the heap memory usage of MapReduce JobHistoryServer is less than or equal to 95% of the threshold.

## Attribute

| Alarm ID | Alarm Severity | Automatically Cleared |
|----------|----------------|-----------------------|
| 18009    | Major          | Yes                   |

## Parameters

| Name   | Meaning                                                 |
|--------|---------------------------------------------------------|
| Source | Specifies the cluster for which the alarm is generated. |

| Name              | Meaning                                                                                                                      |
|-------------------|------------------------------------------------------------------------------------------------------------------------------|
| ServiceName       | Specifies the service name for which the alarm is generated.                                                                 |
| RoleName          | Specifies the role name for which the alarm is generated.                                                                    |
| HostName          | Specifies the object (host ID) for which the alarm is generated.                                                             |
| Trigger Condition | Specifies the threshold triggering the alarm. If the current indicator value exceeds this threshold, the alarm is generated. |

## Impact on the System

When the heap memory usage of Mapreduce JobHistoryServer is overhigh, the performance of Mapreduce log archiving is affected. In addition, a memory overflow may occur so that the Yarn service is unavailable.

## Possible Causes

The heap memory of the Mapreduce JobHistoryServer instance on the node is overused or the heap memory is inappropriately allocated. As a result, the usage exceeds the threshold.

## Procedure

**Check the memory usage.**

- Step 1** On the FusionInsight Manager portal, choose **O&M > Alarm > Alarms > ALM-18009 Heap Memory Usage of MapReduce JobHistoryServer Exceeds the Threshold > Location**. Check the HostName of the instance for which the alarm is generated.
- Step 2** On the FusionInsight Manager portal, choose **Cluster > Name of the desired cluster > Services > Mapreduce > Instance > JobHistoryServer**. Click the drop-down menu in the upper right corner of **Chart**, choose **Customize > JobHistoryServer heap memory usage statistics**. JobHistoryServer indicates the corresponding HostName of the instance for which the alarm is generated. Check the heap memory usage.
- Step 3** Check whether the used heap memory of JobHistoryServer reaches 95% of the maximum heap memory specified for JobHistoryServer.
  - If yes, go to **Step 4**.
  - If no, go to **Step 6**.
- Step 4** On the FusionInsight Manager portal, choose **Cluster > Name of the desired cluster > Services > Mapreduce > Configurations > All Configurations > JobHistoryServer > System**. Increase the value of **GC\_OPTS** parameter as required, click **Save**. Click **OK** and restart the role instance.

 **NOTE**

- The mapping between the number of historical tasks (10000) and the memory of JobHistoryServer is as follows:  
-Xms30G -Xmx30G -XX:NewSize=1G -XX:MaxNewSize=2G
- During the restart of JobHistoryServer, the status query of tasks such as Hive is affected, and the query result may be inaccurate.

**Step 5** Check whether the alarm is cleared.


- If yes, no further action is required.
- If no, go to [Step 6](#).

**Collect fault information.**

**Step 6** On the FusionInsight Manager portal, choose **O&M > Log > Download**.

**Step 7** Select the following node in the required cluster from the **Service**.

- NodeAgent
- Mapreduce

**Step 8** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 9** Contact the O&M personnel and send the collected logs.

----End

## Alarm Clearing

After the fault is rectified, the system automatically clears this alarm.

## Related Information

None

## 12.13.148 ALM-18010 ResourceManager GC Time Exceeds the Threshold

### Description

The system checks the garbage collection (GC) duration of the ResourceManager process every 60 seconds. This alarm is generated when the GC duration exceeds the threshold (12 seconds by default).

This alarm is cleared when the GC duration is less than the threshold.

### Attribute

| Alarm ID | Alarm Severity | Automatically Cleared |
|----------|----------------|-----------------------|
| 18010    | Major          | Yes                   |

## Parameters

| Name              | Meaning                                                                                                                      |
|-------------------|------------------------------------------------------------------------------------------------------------------------------|
| Source            | Specifies the cluster for which the alarm is generated.                                                                      |
| ServiceName       | Specifies the service for which the alarm is generated.                                                                      |
| RoleName          | Specifies the role for which the alarm is generated.                                                                         |
| HostName          | Specifies the host for which the alarm is generated.                                                                         |
| Trigger Condition | Specifies the threshold triggering the alarm. If the current indicator value exceeds this threshold, the alarm is generated. |

## Impact on the System

A long GC duration of the ResourceManager process may interrupt the services.

## Possible Causes

The heap memory of the ResourceManager instance is overused or the heap memory is inappropriately allocated. As a result, GCs occur frequently.

## Procedure

### Check the GC duration.

- Step 1** On the FusionInsight Manager portal, choose **O&M > Alarm > Alarms > ALM-18010 ResourceManager GC Time Exceeds the Threshold > Location** to check the IP address of the instance for which the alarm is generated.
- Step 2** On the FusionInsight Manager portal, choose **Cluster > Name of the desired cluster > Services > Yarn > Instance > ResourceManager (IP address for which the alarm is generated)**. Click the drop-down menu in the upper right corner of **Chart**, choose **Customize > Garbage Collection (GC) Time of ResourceManager** to check the GC duration statistics of the Broker process collected every minute.
- Step 3** Check whether the GC duration of the ResourceManager process collected every minute exceeds the threshold (12 seconds by default).
  - If yes, go to [Step 4](#).
  - If no, go to [Step 7](#).
- Step 4** On the FusionInsight Manager portal, choose **Cluster > Name of the desired cluster > Services > Yarn > Configurations > All Configurations > ResourceManager > System** to increase the value of **GC\_OPTS** parameter as required.



 **NOTE**

The mapping between the number of NodeManager instances in a cluster and the memory size of ResourceManager is as follows:

- If the number of NodeManager instances in the cluster reaches 100, the recommended JVM parameters of the ResourceManager instance are as follows: -Xms4G -Xmx4G -XX:NewSize=512M -XX:MaxNewSize=1G
- If the number of NodeManager instances in the cluster reaches 200, the recommended JVM parameters of the ResourceManager instance are as follows: -Xms6G -Xmx6G -XX:NewSize=512M -XX:MaxNewSize=1G
- If the number of NodeManager instances in the cluster reaches 500, the recommended JVM parameters of the ResourceManager instance are as follows: -Xms10G -Xmx10G -XX:NewSize=1G -XX:MaxNewSize=2G
- If the number of NodeManager instances in the cluster reaches 1000, the recommended JVM parameters of the ResourceManager instance are as follows: -Xms20G -Xmx20G -XX:NewSize=1G -XX:MaxNewSize=2G
- If the number of NodeManager instances in the cluster reaches 2000, the recommended JVM parameters of the ResourceManager instance are as follows: -Xms40G -Xmx40G -XX:NewSize=2G -XX:MaxNewSize=4G
- If the number of NodeManager instances in the cluster reaches 3000, the recommended JVM parameters of the ResourceManager instance are as follows: -Xms60G -Xmx60G -XX:NewSize=2G -XX:MaxNewSize=4G
- If the number of NodeManager instances in the cluster reaches 4000, the recommended JVM parameters of the ResourceManager instance are as follows: -Xms80G -Xmx80G -XX:NewSize=2G -XX:MaxNewSize=4G
- If the number of NodeManager instances in the cluster reaches 5000, the recommended JVM parameters of the ResourceManager instance are as follows: -Xms100G -Xmx100G -XX:NewSize=3G -XX:MaxNewSize=6G

**Step 5** Save the configuration and restart the ResourceManager instance.

 **NOTE**

- Restarting the active ResourceManager instance will trigger a active/standby switchover of the ResourceManager instance. During the switchover, Yarn cannot submit new jobs, but submitted jobs are not affected. The Yarn component and components that depend on Yarn generate service unavailable alarms for a short period of time.
- Restart the standby ResourceManager instance. Services are not affected.


**Step 6** Check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 7](#).

**Collect fault information.**

**Step 7** On the FusionInsight Manager portal, choose **O&M > Log > Download**.

**Step 8** Select **ResourceManager** in the required cluster from the **Service**.

**Step 9** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 10** Contact the O&M personnel and send the collected logs.

----End

## Alarm Clearing

After the fault is rectified, the system automatically clears this alarm.

## Related Information

None

# 12.13.149 ALM-18011 NodeManager GC Time Exceeds the Threshold

## Description

The system checks the garbage collection (GC) duration of the NodeManager process every 60 seconds. This alarm is generated when the GC duration exceeds the threshold (12 seconds by default).

This alarm is cleared when the GC duration is less than the threshold.

## Attribute

| Alarm ID | Alarm Severity | Automatically Cleared |
|----------|----------------|-----------------------|
| 18011    | Major          | Yes                   |

## Parameters

| Name              | Meaning                                                                                                                      |
|-------------------|------------------------------------------------------------------------------------------------------------------------------|
| Source            | Specifies the cluster for which the alarm is generated.                                                                      |
| ServiceName       | Specifies the service for which the alarm is generated.                                                                      |
| RoleName          | Specifies the role for which the alarm is generated.                                                                         |
| HostName          | Specifies the host for which the alarm is generated.                                                                         |
| Trigger Condition | Specifies the threshold triggering the alarm. If the current indicator value exceeds this threshold, the alarm is generated. |

## Impact on the System

A long GC duration of the NodeManager process may interrupt the services.

## Possible Causes

The heap memory of the NodeManager instance is overused or the heap memory is inappropriately allocated. As a result, GCs occur frequently.

## Procedure

### Check the GC duration.

- Step 1** On the FusionInsight Manager portal, choose **O&M > Alarm > Alarms > ALM-18011 NodeManager GC Time Exceeds the Threshold > Location** to check the IP address of the instance for which the alarm is generated.
- Step 2** On the FusionInsight Manager portal, choose **Cluster > Name of the desired cluster > Services > Yarn > Instance > NodeManager (IP address for which the alarm is generated)**. Click the drop-down menu in the upper right corner of **Chart**, choose **Customize > Garbage Collection (GC) Time of NodeManager** to check the GC duration statistics of the Broker process collected every minute.
- Step 3** Check whether the GC duration of the NodeManager process collected every minute exceeds the threshold (12 seconds by default).
  - If yes, go to [Step 4](#).
  - If no, go to [Step 7](#).
- Step 4** On the FusionInsight Manager portal, choose **Cluster > Name of the desired cluster > Services > Yarn > Configurations > All Configurations > NodeManager > System** to increase the value of **GC\_OPTS** parameter as required.

### NOTE

The mapping between the number of NodeManager instances in a cluster and the memory size of NodeManager is as follows:

- If the number of NodeManager instances in the cluster reaches 100, the recommended JVM parameters for NodeManager instances are as follows: `-Xms2G -Xmx4G -XX:NewSize=512M -XX:MaxNewSize=1G`
- If the number of NodeManager instances in the cluster reaches 200, the recommended JVM parameters for NodeManager instances are as follows: `-Xms4G -Xmx4G -XX:NewSize=512M -XX:MaxNewSize=1G`
- If the number of NodeManager instances in the cluster reaches 500, the recommended JVM parameters for NodeManager instances are as follows: `-Xms8G -Xmx8G -XX:NewSize=1G -XX:MaxNewSize=2G`

- Step 5** Save the configuration and restart the NodeManager instance.

### NOTE


During NodeManager restart, containers submitted to this node may be retried to other nodes.

- Step 6** Check whether the alarm is cleared.
  - If yes, no further action is required.
  - If no, go to [Step 7](#).

### Collect fault information.

- Step 7** On the FusionInsight Manager portal, choose **O&M > Log > Download**.

**Step 8** Select **NodeManager** in the required cluster from the **Service**.

**Step 9** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 10** Contact the O&M personnel and send the collected logs.

----End

## Alarm Clearing

After the fault is rectified, the system automatically clears this alarm.

## Related Information

None

# 12.13.150 ALM-18012 JobHistoryServer GC Time Exceeds the Threshold

## Description

The system checks the garbage collection (GC) duration of the JobHistoryServer process every 60 seconds. This alarm is generated when the GC duration exceeds the threshold (12 seconds by default).

This alarm is cleared when the GC duration is less than the threshold.

## Attribute

| Alarm ID | Alarm Severity | Automatically Cleared |
|----------|----------------|-----------------------|
| 18012    | Major          | Yes                   |

## Parameters

| Name        | Meaning                                                 |
|-------------|---------------------------------------------------------|
| Source      | Specifies the cluster for which the alarm is generated. |
| ServiceName | Specifies the service for which the alarm is generated. |
| RoleName    | Specifies the role for which the alarm is generated.    |
| HostName    | Specifies the host for which the alarm is generated.    |

| Name              | Meaning                                                                                                                      |
|-------------------|------------------------------------------------------------------------------------------------------------------------------|
| Trigger Condition | Specifies the threshold triggering the alarm. If the current indicator value exceeds this threshold, the alarm is generated. |

## Impact on the System

A long GC duration of the JobHistoryServer process may interrupt the services.

## Possible Causes

The heap memory of the JobHistoryServer instance is overused or the heap memory is inappropriately allocated. As a result, GCs occur frequently.

## Procedure

**Check the GC duration.**

- Step 1** On the FusionInsight Manager portal, choose **O&M > Alarm > Alarms > ALM-18012 JobHistoryServer GC Time Exceeds the Threshold > Location** to check the IP address of the instance for which the alarm is generated.
- Step 2** On the FusionInsight Manager portal, choose **Cluster > Name of the desired cluster > Services > MapReduce > Instance > JobHistoryServer (IP address for which the alarm is generated)**. Click the drop-down menu in the upper right corner of **Chart**, choose **Customize > Garbage Collection (GC) Time of the JobHistoryServer** to check the GC duration statistics of the Broker process collected every minute.
- Step 3** Check whether the GC duration of the JobHistoryServer process collected every minute exceeds the threshold (12 seconds by default).
  - If yes, go to **Step 4**.
  - If no, go to **Step 7**.
- Step 4** On the FusionInsight Manager portal, choose **Cluster > Name of the desired cluster > Services > MapReduce > Configurations > All Configurations > JobHistoryServer > System** to increase the value of **GC\_OPTS** parameter as required.

### NOTE

The mapping between the number of historical tasks (10000) and the memory of the JobHistoryServer is as follows:

```
-Xms30G -Xmx30G -XX:NewSize=1G -XX:MaxNewSize=2G
```

- Step 5** Save the configuration and restart the JobHistoryServer instance.

### NOTE


During the restart of JobHistoryServer, the status query of tasks such as Hive is affected, and the query result may be inaccurate.

- Step 6** Check whether the alarm is cleared.
- If yes, no further action is required.
  - If no, go to [Step 7](#).

**Collect fault information.**

**Step 7** On the FusionInsight Manager portal, choose **O&M > Log > Download**.

**Step 8** Select **JobHistoryServer** in the required cluster from the **Service**.

**Step 9** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 10** Contact the O&M personnel and send the collected logs.

----End

## Alarm Clearing

After the fault is rectified, the system automatically clears this alarm.

## Related Information

None

# 12.13.151 ALM-18013 ResourceManager Direct Memory Usage Exceeds the Threshold

## Alarm Description

The system checks the direct memory usage of ResourceManager every 30 seconds. This alarm is generated when the direct memory usage of ResourceManager instances exceeds the threshold (90% of the maximum memory).

This alarm is automatically cleared when the direct memory usage is less than the threshold.

## Alarm Attributes

| Alarm ID | Alarm Severity | Auto Cleared |
|----------|----------------|--------------|
| 18013    | Major          | Yes          |

## Alarm Parameters

| Parameter | Description                                              |
|-----------|----------------------------------------------------------|
| Source    | Specifies the cluster for which the alarm was generated. |

| Parameter         | Description                                              |
|-------------------|----------------------------------------------------------|
| ServiceName       | Specifies the service for which the alarm was generated. |
| RoleName          | Specifies the role for which the alarm was generated.    |
| HostName          | Specifies the host for which the alarm was generated.    |
| Trigger Condition | Specifies the threshold for triggering the alarm.        |

## Impact on the System

If the available direct memory of ResourceManager is insufficient, a memory overflow occurs and the service breaks down.

## Possible Causes

The direct memory of ResourceManager instances is overused or the direct memory is inappropriately allocated.

## Handling Procedure

**Check the direct memory usage.**

- Step 1** On FusionInsight Manager, choose **O&M > Alarm > Alarms > ALM-18013 ResourceManager Direct Memory Usage Exceeds the Threshold > Location**. View the IP address of the instance for which the alarm is generated.
- Step 2** On FusionInsight Manager, choose **Cluster**, click the name of the desired cluster, and choose **Services > Yarn**. On the page that is displayed, click the **Instances** tab and click the ResourceManager instance for which this alarm is generated. Click the drop-down list in the upper right corner of the chart area, choose **Customize > Resource**, and select **Memory Usage Status of ResourceManager** to check the direct memory usage.
- Step 3** Check whether the used direct memory of a ResourceManager instance reaches 90% (default threshold) of the maximum direct memory allocated to it.
  - If yes, go to [Step 4](#).
  - If no, go to [Step 9](#).
- Step 4** On FusionInsight Manager, choose **Cluster**, click the name of the desired cluster, and choose **Services > Yarn > Configurations > All Configurations > ResourceManager > System**. Check whether **-XX:MaxDirectMemorySize** exists in the **GC\_OPTS** parameter.
  - If yes, go to [Step 5](#).
  - If no, go to [Step 7](#).
- Step 5** Delete the **-XX:MaxDirectMemorySize** parameter from **GC\_OPTS** and save the configuration.

 NOTE

**MaxDirectMemorySize** indicates the maximum off-heap memory size. If the **MaxDirectMemorySize** parameter of ResourceManager is not specified, the memory of ResourceManager is not limited. By default, **-XX:MaxDirectMemorySize** in the **GC\_OPTS** parameter is not set.

**Step 6** Perform the following steps to restart the ResourceManager instance:

---

**NOTICE**

- Restarting the standby ResourceManager instance does not affect services.
- During the ResourceManager switchover, new jobs cannot be submitted to Yarn, but submitted jobs are not affected.

- 
1. On the Yarn service page, click the **Instances** tab, select the **ResourceManager (Standby)** instance, choose **More**, select **Restart Instance**, and verify the password to restart the instance.
  2. After the standby instance is restarted, click the **Dashboard** tab of Yarn, choose **More**, select **Perform ResourceManager Switchover**, and verify the password to perform an active/standby switchover.
  3. After the active/standby switchover is complete, click the **Instances** tab on the Yarn service page, select the **ResourceManager (Standby)** instance, choose **More**, select **Restart Instance**, and verify the password to restart the instance. Wait until the instance is restarted.

**Step 7** Check whether **ALM-18008 Heap Memory Usage of ResourceManager Exceeds the Threshold** exists.

- If yes, rectify the fault by referring to **ALM-18008 Heap Memory Usage of ResourceManager Exceeds the Threshold**.
- If no, go to [Step 8](#).


**Step 8** Check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 9](#).

**Collect fault information.**

**Step 9** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Log > Download**.

**Step 10** Expand the **Service** drop-down list, and select **ResourceManager** for the target cluster.

**Step 11** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 12** Contact O&M personnel and provide the collected logs.

----End



## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

None

# 12.13.152 ALM-18014 NodeManager Direct Memory Usage Exceeds the Threshold

## Description

The system checks the direct memory usage of the Yarn service every 30 seconds. This alarm is generated when the direct memory usage of a NodeManager instance exceeds the threshold (90% of the maximum memory).

The alarm is cleared when the direct memory usage is less than the threshold.

## Attribute

| Alarm ID | Alarm Severity | Automatically Cleared |
|----------|----------------|-----------------------|
| 18014    | Major          | Yes                   |

## Parameters

| Name              | Meaning                                                                                                                      |
|-------------------|------------------------------------------------------------------------------------------------------------------------------|
| Source            | Specifies the cluster for which the alarm is generated.                                                                      |
| ServiceName       | Specifies the service for which the alarm is generated.                                                                      |
| RoleName          | Specifies the role for which the alarm is generated.                                                                         |
| HostName          | Specifies the host for which the alarm is generated.                                                                         |
| Trigger Condition | Specifies the threshold triggering the alarm. If the current indicator value exceeds this threshold, the alarm is generated. |

## Impact on the System

If the available direct memory of the Yarn service is insufficient, a memory overflow occurs and the service breaks down.

## Possible Causes

The direct memory of the NodeManager instance is overused or the direct memory is inappropriately allocated.

## Procedure

### Check the direct memory usage.

**Step 1** On the FusionInsight Manager portal, choose **O&M > Alarm > Alarms > ALM-18014 NodeManager Direct Memory Usage Exceeds the Threshold > Location** to check the IP address of the instance for which the alarm is generated.

**Step 2** On the FusionInsight Manager portal, choose **Cluster > Name of the desired cluster > Services > Yarn > Instance > NodeManager (IP address for which the alarm is generated)**. Click the drop-down menu in the upper right corner of **Chart**, choose **Customize > Resource > Percentage of Used Memory of the NodeManager** to check the direct memory usage.

**Step 3** Check whether the used direct memory of NodeManager reaches 90% of the maximum direct memory specified for NodeManager by default.

- If yes, go to [Step 4](#).
- If no, go to [Step 9](#).

**Step 4** On the FusionInsight Manager portal, choose **Cluster > Name of the desired cluster > Services > Yarn > Configurations > All Configurations > NodeManager > System** to check whether "-XX:MaxDirectMemorySize" exists in the **GC\_OPTS** parameter.

- If yes, go to [Step 5](#).
- If no, go to [Step 7](#).

**Step 5** In the **GC\_OPTS** parameter, delete "-XX:MaxDirectMemorySize".

**Step 6** Save the configuration and restart the NodeManager instance.

### NOTE

During NodeManager restart, containers submitted to this node may be retried to other nodes.

**Step 7** Check whether the **ALM-18018 NodeManager Heap Memory Usage Exceeds the Threshold** exists.

- If yes, handle the alarm by referring to **ALM-18018 NodeManager Heap Memory Usage Exceeds the Threshold**.
- If no, go to [Step 8](#).


**Step 8** Check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 9](#).

### Collect fault information.

**Step 9** On the FusionInsight Manager portal, choose **O&M > Log > Download**.

**Step 10** Select **NodeManager** in the required cluster from the **Service**.

**Step 11** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 12** Contact the O&M personnel and send the collected logs.

----End

## Alarm Clearing

After the fault is rectified, the system automatically clears this alarm.

## Related Information

None

# 12.13.153 ALM-18015 JobHistoryServer Direct Memory Usage Exceeds the Threshold

## Description

The system checks the direct memory usage of the MapReduce service every 30 seconds. This alarm is generated when the direct memory usage of a JobHistoryServer instance exceeds the threshold (90% of the maximum memory).

The alarm is cleared when the direct memory usage is less than the threshold.

## Attribute

| Alarm ID | Alarm Severity | Automatically Cleared |
|----------|----------------|-----------------------|
| 18015    | Major          | Yes                   |

## Parameters

| Name        | Meaning                                                 |
|-------------|---------------------------------------------------------|
| Source      | Specifies the cluster for which the alarm is generated. |
| ServiceName | Specifies the service for which the alarm is generated. |
| RoleName    | Specifies the role for which the alarm is generated.    |
| HostName    | Specifies the host for which the alarm is generated.    |

| Name              | Meaning                                                                                                                      |
|-------------------|------------------------------------------------------------------------------------------------------------------------------|
| Trigger Condition | Specifies the threshold triggering the alarm. If the current indicator value exceeds this threshold, the alarm is generated. |

## Impact on the System


If the available direct memory of the MapReduce service is insufficient, a memory overflow occurs and the service breaks down.

## Possible Causes

The direct memory of the JobHistoryServer instance is overused or the direct memory is inappropriately allocated.

## Procedure

**Check the direct memory usage.**

- Step 1** On the FusionInsight Manager portal, choose **O&M > Alarm > Alarms > ALM-18015 JobHistoryServer Direct Memory Usage Exceeds the Threshold > Location** to check the IP address of the instance for which the alarm is generated.
- Step 2** On the FusionInsight Manager portal, choose **Cluster > Name of the desired cluster > Services > MapReduce > Instance > JobHistoryServer (IP address for which the alarm is generated)**. Click the drop-down menu in the upper right corner of **Chart**, choose **Customize > Memory Usage Status of JobHistoryServer** to check the direct memory usage.
- Step 3** Check whether the used direct memory of JobHistoryServer reaches 90% of the maximum direct memory specified for JobHistoryServer by default.
- If yes, go to **Step 4**.
  - If no, go to **Step 9**.
- Step 4** On the FusionInsight Manager portal, choose **Cluster > Name of the desired cluster > Services > MapReduce > Configurations > All Configurations > JobHistoryServer > System** to check whether "-XX:MaxDirectMemorySize" exists in the **GC\_OPTS** parameter.
- If yes, go to **Step 5**.
  - If no, go to **Step 7**.
- Step 5** In the **GC\_OPTS** parameter, delete "-XX:MaxDirectMemorySize".
- Step 6** Save the configuration and restart the JobHistoryServer instance.
-  **NOTE**
- During the restart of JobHistoryServer, the status query of tasks such as Hive is affected, and the query result may be inaccurate.
- Step 7** Check whether the **ALM-18009 Heap Memory Usage of JobHistoryServer Exceeds the Threshold** exists.

- If yes, handle the alarm by referring to **ALM-18009 Heap Memory Usage of JobHistoryServer Exceeds the Threshold**.
- If no, go to [Step 8](#).


**Step 8** Check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 9](#).

**Collect fault information.**

**Step 9** On the FusionInsight Manager portal, choose **O&M > Log > Download**.

**Step 10** Select **JobHistoryServer** in the required cluster from the **Service**.

**Step 11** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 12** Contact the O&M personnel and send the collected logs.

----End

## Alarm Clearing

After the fault is rectified, the system automatically clears this alarm.

## Related Information

None

# 12.13.154 ALM-18016 Non Heap Memory Usage of ResourceManager Exceeds the Threshold

## Description

The system checks the Non Heap memory usage of Yarn ResourceManager every 30 seconds and compares the actual usage with the threshold. The alarm is generated when the Non Heap memory usage of Yarn ResourceManager exceeds the threshold (90% of the maximum memory by default).

Users can choose **O&M > Alarm > Thresholds > Name of the desired cluster > Yarn** to change the threshold.

The alarm is cleared when the Non Heap memory usage is less than or equal to the threshold.

## Attribute

| Alarm ID | Alarm Severity | Automatically Cleared |
|----------|----------------|-----------------------|
| 18016    | Major          | Yes                   |

## Parameters

| Name              | Meaning                                                                                                                      |
|-------------------|------------------------------------------------------------------------------------------------------------------------------|
| Source            | Specifies the cluster for which the alarm is generated.                                                                      |
| ServiceName       | Specifies the service name for which the alarm is generated.                                                                 |
| RoleName          | Specifies the role name for which the alarm is generated.                                                                    |
| HostName          | Specifies the object (host ID) for which the alarm is generated.                                                             |
| Trigger Condition | Specifies the threshold triggering the alarm. If the current indicator value exceeds this threshold, the alarm is generated. |

## Impact on the System

When the Non Heap memory usage of Yarn ResourceManager is overhigh, the performance of Yarn task submission and operation is affected. In addition, a memory overflow may occur so that the Yarn service is unavailable.

## Possible Causes

The Non Heap memory of the Yarn ResourceManager instance on the node is overused or the Non Heap memory is inappropriately allocated. As a result, the usage exceeds the threshold.

## Procedure

**Check the Non Heap memory usage.**

- Step 1** On the FusionInsight Manager portal, choose **O&M > Alarm > Alarms > ALM-18016 Non Heap Memory Usage of Yarn ResourceManager Exceeds the Threshold > Location**. Check the HostName of the instance for which the alarm is generated.
- Step 2** On the FusionInsight Manager portal, choose **Cluster > Name of the desired cluster > Services > Yarn > Instance > ResourceManager**. Click the drop-down menu in the upper right corner of **Chart**, choose **Customize > Percentage of Used Memory of the ResourceManager**. ResourceManager indicates the corresponding HostName of the instance for which the alarm is generated. Check the Non Heap memory usage.
- Step 3** Check whether the used Non Heap memory of ResourceManager reaches 90% of the maximum Non Heap memory specified for ResourceManager by default.
  - If yes, go to **Step 4**.
  - If no, go to **Step 6**.

**Step 4** On the FusionInsight Manager portal, choose **Cluster > Name of the desired cluster > Services > Yarn > Configurations > All Configurations > ResourceManager > System**. Adjust the **GC\_OPTS** memory parameter of ResourceManager. Save the configuration and restart the ResourceManager instance.

 **NOTE**

- Restarting the active ResourceManager instance will trigger a active/standby switchover of the ResourceManager instance. During the switchover, Yarn cannot submit new jobs, but submitted jobs are not affected. The Yarn component and components that depend on Yarn generate service unavailable alarms for a short period of time.

Restart the standby ResourceManager instance. Services are not affected.

- The mapping between the number of NodeManager instances in a cluster and the memory size of ResourceManager is as follows:
  - If the number of NodeManager instances in the cluster reaches 100, the recommended JVM parameters of the ResourceManager instance are as follows: -Xms4G -Xmx4G -XX:NewSize=512M -XX:MaxNewSize=1G
  - If the number of NodeManager instances in the cluster reaches 200, the recommended JVM parameters of the ResourceManager instance are as follows: -Xms6G -Xmx6G -XX:NewSize=512M -XX:MaxNewSize=1G
  - If the number of NodeManager instances in the cluster reaches 500, the recommended JVM parameters of the ResourceManager instance are as follows: -Xms10G -Xmx10G -XX:NewSize=1G -XX:MaxNewSize=2G
  - If the number of NodeManager instances in the cluster reaches 1000, the recommended JVM parameters of the ResourceManager instance are as follows: -Xms20G -Xmx20G -XX:NewSize=1G -XX:MaxNewSize=2G
  - If the number of NodeManager instances in the cluster reaches 2000, the recommended JVM parameters of the ResourceManager instance are as follows: -Xms40G -Xmx40G -XX:NewSize=2G -XX:MaxNewSize=4G
  - If the number of NodeManager instances in the cluster reaches 3000, the recommended JVM parameters of the ResourceManager instance are as follows: -Xms60G -Xmx60G -XX:NewSize=2G -XX:MaxNewSize=4G
  - If the number of NodeManager instances in the cluster reaches 4000, the recommended JVM parameters of the ResourceManager instance are as follows: -Xms80G -Xmx80G -XX:NewSize=2G -XX:MaxNewSize=4G
  - If the number of NodeManager instances in the cluster reaches 5000, the recommended JVM parameters of the ResourceManager instance are as follows: -Xms100G -Xmx100G -XX:NewSize=3G -XX:MaxNewSize=6G

**Step 5** Check whether the alarm is cleared.


- If yes, no further action is required.
- If no, go to [Step 6](#).

**Collect fault information.**

**Step 6** On the FusionInsight Manager portal, choose **O&M > Log > Download**.

**Step 7** Select the following node in the required cluster from the **Service**.

- NodeAgent
- Yarn

**Step 8** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 9** Contact the O&M personnel and send the collected logs.

----End

## Alarm Clearing

After the fault is rectified, the system automatically clears this alarm.

## Related Information

None

# 12.13.155 ALM-18017 Non Heap Memory Usage of NodeManager Exceeds the Threshold

## Description

The system checks the Non Heap memory usage of Yarn NodeManager every 30 seconds and compares the actual usage with the threshold. The alarm is generated when the Non Heap memory usage of Yarn NodeManager exceeds the threshold (90% of the maximum memory by default).

Users can choose **O&M > Alarm > Thresholds > Name of the desired cluster > Yarn** to change the threshold.

The alarm is cleared when the Non Heap memory usage is less than or equal to the threshold.

## Attribute

| Alarm ID | Alarm Severity | Automatically Cleared |
|----------|----------------|-----------------------|
| 18017    | Major          | Yes                   |

## Parameters

| Name        | Meaning                                                          |
|-------------|------------------------------------------------------------------|
| Source      | Specifies the cluster for which the alarm is generated.          |
| ServiceName | Specifies the service name for which the alarm is generated.     |
| RoleName    | Specifies the role name for which the alarm is generated.        |
| HostName    | Specifies the object (host ID) for which the alarm is generated. |



| Name              | Meaning                                                                                                                      |
|-------------------|------------------------------------------------------------------------------------------------------------------------------|
| Trigger Condition | Specifies the threshold triggering the alarm. If the current indicator value exceeds this threshold, the alarm is generated. |

## Impact on the System

When the Non Heap memory usage of Yarn NodeManager is overhigh, the performance of Yarn task submission and operation is affected. In addition, a memory overflow may occur so that the Yarn service is unavailable.

## Possible Causes

The Non Heap memory of the Yarn NodeManager instance on the node is overused or the Non Heap memory is inappropriately allocated. As a result, the usage exceeds the threshold.

## Procedure

**Check the Non Heap memory usage.**

- Step 1** On the FusionInsight Manager portal, choose **O&M > Alarm > Alarms > ALM-18017 Non Heap Memory Usage of Yarn NodeManager Exceeds the Threshold > Location**. Check the HostName of the instance for which the alarm is generated.
- Step 2** On the FusionInsight Manager portal, choose **Cluster > Name of the desired cluster > Services > Yarn > Instance > NodeManager**. Click the drop-down menu in the upper right corner of **Chart**, choose **Customize > Resource > Percentage of Used Memory of the NodeManager**. NodeManager indicates the corresponding HostName of the instance for which the alarm is generated. Check the Non Heap memory usage.
- Step 3** Check whether the used Non Heap memory of NodeManager reaches 90% of the maximum Non Heap memory specified for NodeManager by default.
  - If yes, go to **Step 4**.
  - If no, go to **Step 6**.
- Step 4** On the FusionInsight Manager portal, choose **Cluster > Name of the desired cluster > Services > Yarn > Configurations > All Configurations > NodeManager > System**. Adjust the **GC\_OPTS** memory parameter of NodeManager, click **Save**, and click **OK**, and restart the role instance.

 **NOTE**

- During NodeManager restart, containers submitted to this node may be retried to other nodes.
- The mapping between the number of NodeManager instances in a cluster and the memory size of NodeManager is as follows:
  - If the number of NodeManager instances in the cluster reaches 100, the recommended JVM parameters for NodeManager instances are as follows: -Xms2G -Xmx4G -XX:NewSize=512M -XX:MaxNewSize=1G
  - If the number of NodeManager instances in the cluster reaches 200, the recommended JVM parameters for NodeManager instances are as follows: -Xms4G -Xmx4G -XX:NewSize=512M -XX:MaxNewSize=1G
  - If the number of NodeManager instances in the cluster reaches 500, the recommended JVM parameters for NodeManager instances are as follows: -Xms8G -Xmx8G -XX:NewSize=1G -XX:MaxNewSize=2G

**Step 5** Check whether the alarm is cleared.


- If yes, no further action is required.
- If no, go to [Step 6](#).

**Collect fault information.**

**Step 6** On the FusionInsight Manager portal, choose **O&M > Log > Download**.

**Step 7** Select the following node in the required cluster from the **Service**.

- NodeAgent
- Yarn

**Step 8** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 9** Contact the O&M personnel and send the collected logs.

----End

## Alarm Clearing

After the fault is rectified, the system automatically clears this alarm.

## Related Information

None

# 12.13.156 ALM-18018 NodeManager Heap Memory Usage Exceeds the Threshold

## Description

The system checks the heap memory usage of Yarn NodeManager every 30 seconds and compares the actual usage with the threshold. The alarm is generated when the heap memory usage of Yarn NodeManager exceeds the threshold (95% of the maximum memory by default).

The alarm is cleared when the heap memory usage is less than or equal to the threshold.

## Attribute

| Alarm ID | Alarm Severity | Automatically Cleared |
|----------|----------------|-----------------------|
| 18018    | Major          | Yes                   |

## Parameters

| Name              | Meaning                                                                                                                      |
|-------------------|------------------------------------------------------------------------------------------------------------------------------|
| Source            | Specifies the cluster for which the alarm is generated.                                                                      |
| ServiceName       | Specifies the service name for which the alarm is generated.                                                                 |
| RoleName          | Specifies the role name for which the alarm is generated.                                                                    |
| HostName          | Specifies the object (host ID) for which the alarm is generated.                                                             |
| Trigger Condition | Specifies the threshold triggering the alarm. If the current indicator value exceeds this threshold, the alarm is generated. |

## Impact on the System

When the heap memory usage of Yarn NodeManager is overhigh, the performance of Yarn task submission and operation is affected. In addition, a memory overflow may occur so that the Yarn service is unavailable.

## Possible Causes

The heap memory of the Yarn NodeManager instance on the node is overused or the heap memory is inappropriately allocated. As a result, the usage exceeds the threshold.

## Procedure

**Check the heap memory usage.**

- Step 1** On the FusionInsight Manager portal, choose **O&M > Alarm > Alarms > ALM-18018 NodeManager Heap Memory Usage Exceeds the Threshold > Location**. Check the HostName of the instance for which the alarm is generated.
- Step 2** On the FusionInsight Manager portal, choose **Cluster > Name of the desired cluster > Services > Yarn > Instance > NodeManager**. Click the drop-down menu

in the upper right corner of **Chart**, choose **Customize** > **Resource** > **Percentage of Used Memory of the NodeManager** to check the heap memory usage.

**Step 3** Check whether the used heap memory of NodeManager reaches 95% of the maximum heap memory specified for NodeManager.

- If yes, go to **Step 4**.
- If no, go to **Step 6**.

**Step 4** On the FusionInsight Manager portal, choose **Cluster** > *Name of the desired cluster* > **Services** > **Yarn** > **Configurations** > **All Configurations** > **NodeManager** > **System**. Increase the value of **GC\_OPTS** parameter as required, click **Save**, and click **OK**, and restart the role instance.

#### NOTE

- During NodeManager restart, containers submitted to this node may be retried to other nodes.
- The mapping between the number of NodeManager instances in a cluster and the memory size of NodeManager is as follows:
  - If the number of NodeManager instances in the cluster reaches 100, the recommended JVM parameters for NodeManager instances are as follows: -Xms2G -Xmx4G -XX:NewSize=512M -XX:MaxNewSize=1G
  - If the number of NodeManager instances in the cluster reaches 200, the recommended JVM parameters for NodeManager instances are as follows: -Xms4G -Xmx4G -XX:NewSize=512M -XX:MaxNewSize=1G
  - If the number of NodeManager instances in the cluster reaches 500, the recommended JVM parameters for NodeManager instances are as follows: -Xms8G -Xmx8G -XX:NewSize=1G -XX:MaxNewSize=2G

**Step 5** Check whether the alarm is cleared.


- If yes, no further action is required.
- If no, go to **Step 6**.

#### Collect fault information.

**Step 6** On the FusionInsight Manager portal, choose **O&M** > **Log** > **Download**.

**Step 7** Select the following node in the required cluster from the **Service**.

- NodeAgent
- Yarn

**Step 8** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 9** Contact the O&M personnel and send the collected logs.

----End

## Alarm Clearing

After the fault is rectified, the system automatically clears this alarm.

## Related Information

None

## 12.13.157 ALM-18019 Non Heap Memory Usage of JobHistoryServer Exceeds the Threshold

### Description

The system checks the Non Heap memory usage of MapReduce JobHistoryServer every 30 seconds and compares the actual usage with the threshold. The alarm is generated when the Non Heap memory usage of MapReduce JobHistoryServer exceeds the threshold (90% of the maximum memory by default).

Users can choose **O&M > Alarm > Thresholds > Name of the desired cluster > MapReduce** to change the threshold.

The alarm is cleared when the Non Heap memory usage is less than or equal to the threshold.

### Attribute

| Alarm ID | Alarm Severity | Automatically Cleared |
|----------|----------------|-----------------------|
| 18019    | Major          | Yes                   |

### Parameters

| Name              | Meaning                                                                                                                      |
|-------------------|------------------------------------------------------------------------------------------------------------------------------|
| Source            | Specifies the cluster for which the alarm is generated.                                                                      |
| ServiceName       | Specifies the service name for which the alarm is generated.                                                                 |
| RoleName          | Specifies the role name for which the alarm is generated.                                                                    |
| HostName          | Specifies the object (host ID) for which the alarm is generated.                                                             |
| Trigger Condition | Specifies the threshold triggering the alarm. If the current indicator value exceeds this threshold, the alarm is generated. |

### Impact on the System

When the Non Heap memory usage of MapReduce JobHistoryServer is overhigh, the performance of MapReduce task submission and operation is affected. In addition, a memory overflow may occur so that the MapReduce service is unavailable.

## Possible Causes

The Non Heap memory of the MapReduce JobHistoryServer instance on the node is overused or the Non Heap memory is inappropriately allocated. As a result, the usage exceeds the threshold.

## Procedure

### Check the Non Heap memory usage.


- Step 1** On the FusionInsight Manager portal, choose **O&M > Alarm > Alarms > ALM-18019 Non Heap Memory Usage of MapReduce JobHistoryServer Exceeds the Threshold > Location**. Check the HostName of the instance for which the alarm is generated.
- Step 2** On the FusionInsight Manager portal, choose **Cluster > Name of the desired cluster > Services > MapReduce > Instance > JobHistoryServer**. Click the drop-down menu in the upper right corner of **Chart**, choose **Customize > JobHistoryServer Non Heap memory usage statistics**. JobHistoryServer indicates the corresponding HostName of the instance for which the alarm is generated. Check the Non Heap memory usage.
- Step 3** Check whether the used Non Heap memory of JobHistoryServer reaches 90% of the maximum Non Heap memory specified for JobHistoryServer.
- If yes, go to **Step 4**.
  - If no, go to **Step 6**.
- Step 4** On the FusionInsight Manager portal, choose **Cluster > Name of the desired cluster > Services > MapReduce > Configurations > All Configurations > JobHistoryServer > System**. Adjust the **GC\_OPTS** memory parameter of the NodeManager, click **Save**, and click **OK**, and restart the role instance.

### NOTE

- During the restart of JobHistoryServer, the status query of tasks such as Hive is affected, and the query result may be inaccurate.
- The mapping between the number of historical tasks (10000) and the memory of the JobHistoryServer is as follows:  
-Xms30G -Xmx30G -XX:NewSize=1G -XX:MaxNewSize=2G

- Step 5** Check whether the alarm is cleared.
- If yes, no further action is required.
  - If no, go to **Step 6**.

### Collect fault information.

- Step 6** On the FusionInsight Manager portal, choose **O&M > Log > Download**.
- Step 7** Select the following node in the required cluster from the **Service**.
- NodeAgent
  - MapReduce
- Step 8** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 9** Contact the O&M personnel and send the collected logs.

----End

## Alarm Clearing

After the fault is rectified, the system automatically clears this alarm.

## Related Information

None

## 12.13.158 ALM-18020 Yarn Task Execution Timeout

### Alarm Description

The system checks MapReduce and Spark tasks (except for permanent JDBC tasks) submitted to Yarn every 15 minutes. This alarm is generated when the task execution time exceeds the timeout duration specified by the user. However, the task can be properly executed. The client timeout parameter of MapReduce is `mapreduce.application.timeout.alarm` and that of Spark is `spark.application.timeout.alarm`. The unit is ms.

This alarm is cleared when the task is finished or terminated.

### Alarm Attributes

| Alarm ID | Alarm Severity | Auto Cleared |
|----------|----------------|--------------|
| 18020    | Minor          | Yes          |

### Alarm Parameters

| Parameter         | Description                                                              |
|-------------------|--------------------------------------------------------------------------|
| Source            | Specifies the cluster for which the alarm was generated.                 |
| ServiceName       | Specifies the service for which the alarm was generated.                 |
| RoleName          | Specifies the role for which the alarm was generated.                    |
| ApplicationName   | Specifies the object (application ID) for which the alarm was generated. |
| Trigger Condition | Specifies the threshold for triggering the alarm.                        |

## Impact on the System

The alarm persists after task execution times out. However, the task can still be properly executed, so this alarm does not exert any impact on the system.

## Possible Causes

- The specified timeout duration is shorter than the required execution time.
- The queue resources for task running are insufficient.
- Task data skew occurs. As a result, some tasks process a large amount of data and take a long time to execute.

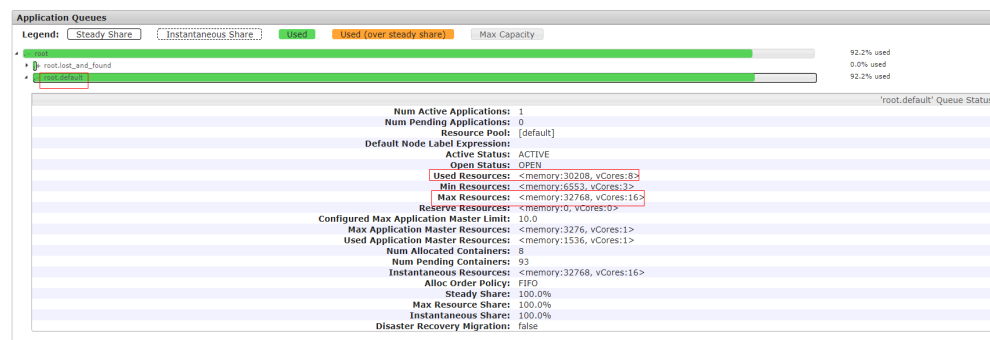
## Handling Procedure

**Check whether the timeout interval is correctly set.**

- Step 1** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Alarm > Alarms**. The **Alarms** page is displayed.
- Step 2** Select the alarm whose ID is **18020**. In the alarm details, view **Location** to obtain the timeout task name and timeout duration.
- Step 3** Based on the task name and timeout interval, choose **Cluster > Name of the desired cluster > Services > Yarn > ResourceManager (Active)** to log in to the native Yarn page. Then find the task on the native page, check its **StartTime** and calculate the task execution time based on the current system time. Check whether the task execution time exceeds the timeout duration.
  - If yes, go to **Step 4**.
  - If no, go to **Step 10**.
- Step 4** Evaluate the expected task execution time based on the service and compare it with the task timeout interval. If the timeout interval is too short, set the timeout interval (**mapreduce.application.timeout.alarm** or **spark.application.timeout.alarm**) of the client to the task expected execution time. Run the task again and check whether the alarm is cleared.
  - If yes, no further action is required.
  - If no, go to **Step 5**.

**Check whether the queue resources are sufficient.**

- Step 5** Find the task on the native page and view the queue name of the task. Click **Scheduler** on the left of the native page. On the **Applications Queues** page, find the corresponding queue name and expand the queue details, as shown in the following figure.





**Step 6** Check whether the value of **Used Resources** in the queue details is approximately equal to the value of **Max Resources**, which indicates that the resources in the queue submitted by the task have been used up. If the queue resources are insufficient, choose **Tenant Resources > Dynamic Resource Plan > Resource Distribution Policy** on FusionInsight Manager and increase the value of **Max Resources** for the queue. Run the task again and check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to **Step 7**.

**Check whether data skew occurs.**

**Step 7** On the native Yarn page, click *task ID* (for example, **application\_1565337919723\_0002**) > **Tracking URL:ApplicationMaster > job\_1565337919723\_0002**. The following page is displayed.

| Task Type | Progress | Total | Pending | Running | Complete |
|-----------|----------|-------|---------|---------|----------|
| Map       | 10       | 0     | 10      | 0       |          |
| Reduce    | 1        | 1     | 0       | 0       |          |

| Attempt Type | New | Running | Failed | Killed | Successful |
|--------------|-----|---------|--------|--------|------------|
| Maps         | 0   | 10      | 0      | 0      | 0          |
| Reduces      | 1   | 0       | 0      | 0      | 0          |

**Step 8** Choose **Job > Map tasks** or **Job > Reduce tasks** on the left and check whether the execution time of each Map or Reduce task differs greatly. If yes, task data skew occurs. In this case, you need to balance the task data.


**Step 9** Rectify the fault based on the preceding causes and perform the tasks again. Then, check whether the alarm persists.

- If yes, go to **Step 10**.
- If no, no further action is required.

**Collect the fault information.**

**Step 10** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Log > Download**.

**Step 11** Expand the **Service** drop-down list, and select **Yarn** for the target cluster.

**Step 12** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 13** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

None

## 12.13.159 ALM-18021 Mapreduce Service Unavailable

### Description

The alarm module checks the MapReduce service status every 60 seconds. This alarm is generated when the system detects that the MapReduce service is unavailable.

The alarm is cleared when the MapReduce service recovers.

### Attribute

| Alarm ID | Alarm Severity | Automatically Cleared |
|----------|----------------|-----------------------|
| 18021    | Critical       | Yes                   |

### Parameters

| Name        | Meaning                                                 |
|-------------|---------------------------------------------------------|
| Source      | Specifies the cluster for which the alarm is generated. |
| ServiceName | Specifies the service for which the alarm is generated. |
| RoleName    | Specifies the role for which the alarm is generated.    |
| HostName    | Specifies the host for which the alarm is generated.    |

### Impact on the System

The cluster cannot provide the MapReduce service. For example, MapReduce cannot be used to view task logs or the log archive function is unavailable.

### Possible Causes

- The JobHistoryServer instance is abnormal.
- The KrbServer service is abnormal.
- The ZooKeeper service abnormal.
- The HDFS service abnormal.
- The Yarn service is abnormal.

### Procedure

**Check MapReduce service JobHistoryServer instance status.**

**Step 1** On the FusionInsight Manager home page, choose **Cluster** > *Name of the desired cluster* > **Services** > **MapReduce** > **Instance**.

**Step 2** Check whether the running status of JobHistoryServer is **Normal**.

- If yes, go to [Step 11](#).
- If no, go to [Step 3](#).

**Check the KrbServer service status.**

**Step 3** In the alarm list on FusionInsight Manager, check whether **ALM-25500 KrbServer Service Unavailable** exists.

- If yes, go to [Step 4](#).
- If no, go to [Step 5](#).

**Step 4** Rectify the fault by following the steps provided in **ALM-25500 KrbServer Service Unavailable**, and check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 5](#).

**Check the ZooKeeper service.**

**Step 5** In the alarm list on FusionInsight Manager, check whether **ALM-13000 ZooKeeper Service Unavailable** exists.

- If yes, go to [Step 6](#).
- If no, go to [Step 7](#).

**Step 6** Rectify the fault by following the steps provided in **ALM-13000 ZooKeeper Service Unavailable**, and check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 7](#).

**Check the HDFS service status.**

**Step 7** In the alarm list on FusionInsight Manager, check whether **ALM-14000 HDFS Service Unavailable** exists.

- If yes, go to [Step 8](#).
- If no, go to [Step 9](#).

**Step 8** Rectify the fault by following the steps provided in **ALM-14000 HDFS Service Unavailable**, and check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 9](#).

**Check the Yarn service status.**

**Step 9** In the alarm list on FusionInsight Manager, check whether **ALM-18000 Yarn Service Unavailable** exists.

- If yes, go to [Step 10](#)
- If no, go to [Step 11](#).


**Step 10** Rectify the fault by following the steps provided in **ALM-18000 Yarn Service Unavailable**, and check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 11](#).

**Collect fault information.**

**Step 11** On the FusionInsight Manager home page of the active cluster, choose **O&M > Log > Download**.

**Step 12** Select **MapReduce** in the required cluster from the **Service**.

**Step 13** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 14** Contact the O&M personnel and send the collected logs.

----End

## Alarm Clearing

After the fault is rectified, the system automatically clears this alarm.

## Related Information

None

## 12.13.160 ALM-18022 Insufficient Yarn Queue Resources

### Description

The alarm module checks Yarn queue resources every 60 seconds. This alarm is generated when available resources or ApplicationMaster (AM) resources of a queue are insufficient.

This alarm is cleared when available resources are sufficient.

### Attribute

| Alarm ID | Alarm Severity | Auto Clear |
|----------|----------------|------------|
| 18022    | Minor          | Yes        |

### Parameters

| Parameter Name | Description                                             |
|----------------|---------------------------------------------------------|
| Source         | Specifies the cluster for which the alarm is generated. |
| QueueName      | Specifies the queue for which the alarm is generated.   |

| Parameter Name    | Description                                                                                                                  |
|-------------------|------------------------------------------------------------------------------------------------------------------------------|
| QueueMetric       | Specifies the metric of the queue for which the alarm is generated.                                                          |
| Trigger Condition | Specifies the threshold triggering the alarm. If the current indicator value exceeds this threshold, the alarm is generated. |

## Impact on the System

- An application being executed takes longer time.
- An application fails to be executed for a long time after being submitted.

## Possible Causes

- NodeManager node resources are insufficient.
- The configured maximum resource capacity of the queue is excessively small.
- The configured maximum AM resource percentage is excessively small.

## Procedure

### View alarm details.

**Step 1** On the FusionInsight Manager, choose **O&M > Alarm > Alarms**.

**Step 2** View location information of this alarm and check whether **QueueName** is **root** and **QueueMetric** is **Memory** or **QueueName** is **root** and **QueueMetric** is **vCores**.

- If yes, go to [Step 3](#).
- If no, go to [Step 4](#).

**Step 3** The memory or CPU of the Yarn cluster is insufficient. In this case, log in to the node where NodeManager resides and run the **free -g** and **cat /proc/cpuinfo** commands to query the available memory and available CPU of the node, respectively. On FusionInsight Manager, increase the values of **yarn.nodemanager.resource.memory-mb** and **yarn.nodemanager.resource.cpu-vcores** for the Yarn NodeManager based on the query results. Then, restart the NodeManager instance. Check whether the alarm is cleared.

### NOTE

During NodeManager restart, containers submitted to this node may be retried to other nodes.

- If yes, no further action is required.
- If no, go to [Step 4](#).

**Step 4** View location information of this alarm and check whether **QueueName** is **<Tenant Queue>** and **QueueMetric** is **Memory**, or **QueueName** is **<Tenant Queue>** and **QueueMetric** is **vCores** in **Location**, check whether **available Memory** = or **available vCores** = are included in **Additional Information**.

- If yes, go to [Step 5](#).
- If no, go to [Step 7](#).

**Step 5** The memory or CPU of the tenant queue is insufficient. In this case, choose **Tenant Resources > Dynamic Resource Plan > Resource Distribution Policy** and increase the value of **Maximum Capacity**. Then, check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 6](#).

**Step 6** Choose **Cluster > Name of the desired cluster > Services > Yarn > Configurations > All Configurations**. Enter the keyword "threshold" and click **ResourceManager**. Adjust the threshold values of the following parameters:

If **Additional Information** contains **available Memory =**, change the value of **yarn.queue.memory.alarm.threshold** to a value smaller than that of **available Memory =** in **Additional Information**.

If **Additional Information** contains **available vCores =**, change the value of **yarn.queue.vcore.alarm.threshold** to a value smaller than that of **available vCores =** in **Additional Information**.

Wait for five minutes and check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 9](#).

**Step 7** If **available AmMemory =** or **available AmvCores =** is included in **Additional Information**, ApplicationMaster memory or CPU of the tenant queue is insufficient. In this case, choose **Tenant Resources > Dynamic Resource Plan > Queue Configuration** and increase the value of **Maximum Am Resource Percent**. Then, check whether this alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 8](#).

**Step 8** Choose **Cluster > Name of the desired cluster > Services > Yarn > Configurations > All Configurations**. Enter the keyword "threshold" and click **ResourceManager**. Adjust the threshold values of the following parameters:

If **Additional Information** contains **available AmMemory =**, change the value of **yarn.queue.memory.alarm.threshold** to a value smaller than that of **available AmMemory =** in **Additional Information**.

If **Additional Information** contains **available AmvCores =**, change the value of **yarn.queue.vcore.alarm.threshold** to a value smaller than that of **available AmvCores =** in **Additional Information**.


Wait for five minutes and check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 9](#).

**Collect fault information.**

**Step 9** Log in to FusionInsight Manager of the active cluster, and choose **O&M > Log > Download**.

**Step 10** Select **Yarn** in the required cluster from the **Service**.

**Step 11** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 12** Contact the O&M personnel and send the collected logs.

----End

## Alarm Clearing

After the fault is rectified, the system automatically clears this alarm.

## Reference

None

## 12.13.161 ALM-18023 Number of Pending Yarn Tasks Exceeds the Threshold

### Alarm Description

The alarm module checks the number of pending applications in the Yarn root queue every 60 seconds. The alarm is generated when the number exceeds 60.

### Alarm Attributes

| Alarm ID | Alarm Severity | Auto Cleared |
|----------|----------------|--------------|
| 18023    | Major          | Yes          |

### Alarm Parameters

| Parameter   | Description                                                   |
|-------------|---------------------------------------------------------------|
| Source      | Specifies the cluster for which the alarm was generated.      |
| QueueName   | Specifies the queue for which the alarm was generated.        |
| QueueMetric | Specifies the queue metric for which the alarm was generated. |

### Impact on the System

- It takes long time to end an application.
- A new application cannot run after submission.

## Possible Causes

- NodeManager node resources are insufficient.
- The maximum resource capacity of the queue and the maximum AM resource percentage are too small.
- The monitoring threshold is too small.

## Handling Procedure

### Check NodeManager resources.

**Step 1** On FusionInsight Manager, choose **Cluster** > *Name of the desired cluster* > **Services** > **Yarn** > **ResourceManager (Active)** to access the ResourceManager web UI.

**Step 2** Click **Scheduler** and check whether the root queue resources are used up in **Application Queues**.

- If yes, go to [Step 3](#).
- If no, go to [Step 4](#).

**Step 3** Expand the capacity of the NodeManager instance of the Yarn service. After the capacity expansion, check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 6](#).

### Check the maximum queue resource capacity and the maximum AM resource percentage.

**Step 4** Check whether the resources of the queue corresponding to the pending task are used up.

- If yes, go to [Step 5](#).
- If no, go to [Step 6](#).

**Step 5** On FusionInsight Manager, choose **Tenant Resources** > **Dynamic Resource Plan** and add resources as required. Check whether the alarms are cleared.

- If yes, no further action is required.
- If no, go to [Step 6](#).

### Adjust the monitoring thresholds.

**Step 6** On FusionInsight Manager, choose **O&M** > **Alarm** > **Thresholds** > *Name of the desired cluster* > **Yarn** > **Applications** > **Pending Applications**, and increase the thresholds as required.


**Step 7** Check whether the alarm is cleared 5 minutes later.

- If yes, no further action is required.
- If no, go to [Step 8](#).

### Collect the fault information.

**Step 8** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Log** > **Download**.



- Step 9** Expand the **Service** drop-down list, and select **Yarn** for the target cluster.
- Step 10** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.
- Step 11** Contact O&M personnel and provide the collected logs.
- End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

None

# 12.13.162 ALM-18024 Pending Yarn Memory Usage Exceeds the Threshold

## Alarm Description

The alarm module checks the pending memory of Yarn every 60 seconds. The alarm is generated when the pending memory exceeds the threshold. Pending memory indicates the total memory that is not allocated to submitted Yarn applications.

## Alarm Attributes

| Alarm ID | Alarm Severity | Auto Cleared |
|----------|----------------|--------------|
| 18024    | Major          | Yes          |

## Alarm Parameters

| Parameter   | Description                                                   |
|-------------|---------------------------------------------------------------|
| Source      | Specifies the cluster for which the alarm was generated.      |
| QueueName   | Specifies the queue for which the alarm was generated.        |
| QueueMetric | Specifies the queue metric for which the alarm was generated. |

## Impact on the System

- It takes long time to end an application.

- A new application cannot run after submission.

## Possible Causes

- NodeManager node resources are insufficient.
- The maximum resource capacity of the queue and the maximum AM resource percentage are too small.
- The monitoring threshold is too small.

## Handling Procedure

### Check NodeManager resources.

**Step 1** On FusionInsight Manager, choose **Cluster** > *Name of the desired cluster* > **Services** > **Yarn** > **ResourceManager (Active)** to access the ResourceManager web UI.

**Step 2** Click **Scheduler** and check whether the root queue resources are used up in **Application Queues**.

- If yes, go to [Step 3](#).
- If no, go to [Step 4](#).

**Step 3** Expand the capacity of the NodeManager instance of the Yarn service. After the capacity expansion, check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 6](#).

### Check the maximum queue resource capacity and the maximum AM resource percentage.

**Step 4** Check whether the resources of the queue corresponding to the pending task are used up.

- If yes, go to [Step 5](#).
- If no, go to [Step 6](#).

**Step 5** On FusionInsight Manager, choose **Tenant Resources** > **Dynamic Resource Plan** and add resources as required. Check whether the alarms are cleared.

- If yes, no further action is required.
- If no, go to [Step 6](#).

### Adjust the monitoring thresholds.

**Step 6** On FusionInsight Manager, choose **O&M** > **Alarm** > **Thresholds** > *Name of the desired cluster* > **Yarn** > **CPU and Memory** > **Pending Memory**, and increase the threshold as required.


**Step 7** Check whether the alarm is cleared 5 minutes later.

- If yes, no further action is required.
- If no, go to [Step 8](#).

### Collect the fault information.

**Step 8** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Log** > **Download**.

**Step 9** Expand the **Service** drop-down list, and select **Yarn** for the target cluster.

**Step 10** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 11** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

None

# 12.13.163 ALM-18025 Number of Terminated Yarn Tasks Exceeds the Threshold

## Description

The alarm module checks the number of terminated applications in the Yarn root queue every 60 seconds. The alarm is generated when the number exceeds 50 for three consecutive times.

## Attribute

| Alarm ID | Alarm Severity | Auto Clear |
|----------|----------------|------------|
| 18025    | Major          | Yes        |

## Parameters

| Name         | Meaning                                                 |
|--------------|---------------------------------------------------------|
| Cluster Name | Specifies the cluster for which the alarm is generated. |
| Service Name | Specifies the service for which the alarm is generated. |
| Role Name    | Specifies the role for which the alarm is generated.    |
| HostName     | Specifies the host for which the alarm is generated.    |

| Name              | Meaning                                                                                                                      |
|-------------------|------------------------------------------------------------------------------------------------------------------------------|
| Trigger Condition | Specifies the threshold triggering the alarm. If the current indicator value exceeds this threshold, the alarm is generated. |

## Impact on the System

A large number of application tasks are forcibly terminated.

## Possible Causes


- The user forcibly terminates a large number of tasks.
- The system terminates tasks due to some error.

## Procedure

### Check the alarm details.

- Step 1** On the FusionInsight Manager portal, choose **O&M > Alarm > Alarms** to go to the alarm page.
- Step 2** View **Additional Information** in the alarm details to check whether the alarm threshold is too small.
  - If yes, go to [Step 3](#).
  - If no, go to [Step 4](#).
- Step 3** Choose **O&M > Alarm > Thresholds > Name of the desired cluster > Yarn > Other > Terminated Applications of root queue** to modify the threshold. Go to [Step 6](#).
- Step 4** Choose **Cluster > Name of the desired cluster > Services > Yarn > ResourceManager(Active)** to access the ResourceManager web UI.
- Step 5** Click **KILLED** in **Applications** and click the task on the top. View the description of **Diagnostics** and rectify the fault based on the task termination details (for example, the task is terminated by a user).
- Step 6** Wait for 3 minutes and check whether the alarm is cleared.
  - If yes, no further action is required.
  - If no, go to [Step 7](#).

### Collect the fault information.

- Step 7** On the FusionInsight Manager, choose **O&M > Log > Download**.
- Step 8** Expand the **Service** drop-down list, and select **Yarn** for the target cluster.
- Step 9** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 10** Contact the O&M personnel and send the collected logs.

----End

## Alarm Clearing

After the fault is rectified, the system automatically clears this alarm.

## Related Information

None

# 12.13.164 ALM-18026 Number of Failed Yarn Tasks Exceeds the Threshold

## Description

The alarm module checks the number of failed applications in the Yarn root queue every 60 seconds. The alarm is generated when the number exceeds 50 for three consecutive times.

## Attribute

| Alarm ID | Alarm Severity | Auto Clear |
|----------|----------------|------------|
| 18026    | Major          | Yes        |

## Parameters

| Name              | Meaning                                                                                                                      |
|-------------------|------------------------------------------------------------------------------------------------------------------------------|
| Cluster Name      | Specifies the cluster for which the alarm is generated.                                                                      |
| Service Name      | Specifies the service for which the alarm is generated.                                                                      |
| Role Name         | Specifies the role for which the alarm is generated.                                                                         |
| HostName          | Specifies the host for which the alarm is generated.                                                                         |
| Trigger Condition | Specifies the threshold triggering the alarm. If the current indicator value exceeds this threshold, the alarm is generated. |

## Impact on the System

- A large number of application tasks fail to be executed.
- Failed tasks need to be submitted again.

## Possible Causes


The task fails to be executed due to some error.

## Procedure

### Check the alarm details.

- Step 1** On the FusionInsight Manager portal, choose **O&M > Alarm > Alarms** to go to the alarm page.
- Step 2** View **Additional Information** in the alarm details to check whether the alarm threshold is too small.
  - If yes, go to **Step 3**.
  - If no, go to **Step 4**.
- Step 3** Choose **O&M > Alarm > Thresholds > Name of the desired cluster > Yarn > Other > Failed Applications of root queue** to modify the threshold. Go to **Step 6**.
- Step 4** Choose **Cluster > Name of the desired cluster > Services > Yarn > ResourceManager(Active)** to access the ResourceManager web UI.
- Step 5** Click **FAILED** in **Applications** and click the task on the top. View the description of **Diagnostics** and rectify the fault based on the task failure causes.
- Step 6** Wait for 3 minutes and check whether the alarm is cleared.
  - If yes, no further action is required.
  - If no, go to **Step 7**.

### Collect the fault information.

- Step 7** On the FusionInsight Manager, choose **O&M > Log > Download**.
- Step 8** Expand the **Service** drop-down list, and select **Yarn** for the target cluster.
- Step 9** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.
- Step 10** Contact the O&M personnel and send the collected logs.

----End

## Alarm Clearing

After the fault is rectified, the system automatically clears this alarm.

## Related Information

None

## 12.13.165 ALM-19000 HBase Service Unavailable

### Alarm Description

The alarm module checks the HBase service status every 120 seconds. This alarm is generated when the HBase service is unavailable.

This alarm is cleared when the HBase service recovers.

### Alarm Attributes

| Alarm ID | Alarm Severity | Auto Cleared |
|----------|----------------|--------------|
| 19000    | Critical       | Yes          |

### Alarm Parameters

| Parameter   | Description                                              |
|-------------|----------------------------------------------------------|
| Source      | Specifies the cluster for which the alarm was generated. |
| ServiceName | Specifies the service for which the alarm was generated. |
| RoleName    | Specifies the role for which the alarm was generated.    |
| HostName    | Specifies the host for which the alarm was generated.    |

### Impact on the System

Operations such as data read/write and table creation cannot be performed.

### Possible Causes

- ZooKeeper is abnormal.
- HDFS is abnormal.
- HBase is abnormal.
- The network connection is abnormal.
- The service configuration value is incorrect.

### Handling Procedure

**Check the ZooKeeper service status.**

- Step 1** In the service list on FusionInsight Manager, check whether **Running Status** of ZooKeeper is **Normal**.

- If yes, go to [Step 5](#).
- If no, go to [Step 2](#).

**Step 2** In the alarm list, check whether **ALM-13000 ZooKeeper Service Unavailable** exists.

- If yes, go to [Step 3](#).
- If no, go to [Step 5](#).

**Step 3** Rectify the fault by performing the operations provided for **ALM-13000 ZooKeeper Service Unavailable**.

**Step 4** Wait several minutes and check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 5](#).

**Check the HDFS service status.**

**Step 5** In the alarm list, check whether **ALM-14000 HDFS Service Unavailable** exists.

- If yes, go to [Step 6](#).
- If no, go to [Step 8](#).

**Step 6** Rectify the fault by performing the operations provided for **ALM-14000 HDFS Service Unavailable**.

**Step 7** Wait several minutes and check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 8](#).

**Step 8** On FusionInsight Manager, choose **Cluster**, click the name of the desired cluster, choose **Services > HDFS**, and check whether **Safe Mode** of HDFS is **ON**.

- If yes, go to [Step 9](#).
- If no, go to [Step 12](#).

**Step 9** Log in to the HDFS client as user **root**. Run the **cd** command to go to the client installation directory and run the **source bigdata\_env** command.

If the cluster uses the security mode, perform security authentication. Obtain the password of user **hdfs** from the MRS cluster administrator, run the **kinit hdfs** command, and enter the password as prompted.

**Step 10** Run the following command to manually exit the safe mode:

```
hdfs dfsadmin -safemode leave
```

**Step 11** Wait several minutes and check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 12](#).

**Check the HBase service status.**

**Step 12** On FusionInsight Manager, choose **Cluster**, click the name of the desired cluster, and choose **Services > HBase**.

**Step 13** Check whether there is one active HMaster and one standby HMaster.



- If yes, go to [Step 15](#).
- If no, go to [Step 14](#).

**Step 14** Click **Instances** and select the HMaster instance whose status is not **Active**. Click **More** and select **Restart Instance** to restart HMaster. Then check whether there is one active HMaster and one standby HMaster.

- If yes, go to [Step 15](#).
- If no, go to [Step 21](#).

**NOTICE**

During the HMaster restart, table operations cannot be performed, and the HBase web UI is inaccessible. Data read and write operations are not affected.

**Step 15** Choose **Cluster**, click the name of the desired cluster, choose **Services > HBase**, and click **HMaster(Active)** to access the HMaster web UI.

**NOTE**

By default, the **admin** user does not have the permissions to manage other components. If the page cannot be opened or the displayed content is incomplete when you access the native UI of a component due to insufficient permissions, you can manually create a user with the permissions to manage that component.

**Step 16** Check whether at least one RegionServer exists under **Region Servers**.

- If yes, go to [Step 17](#).
- If no, go to [Step 21](#).

**Step 17** Choose **Tables > System Tables** and check whether **hbase:meta**, **hbase:namespace**, and **hbase:acl** exist in the **Table Name** column, as shown in [Figure 12-33](#).

- If yes, go to [Step 18](#).
- If no, go to [Step 19](#).

**Figure 12-33** HBase system tables

| Table Name             | Description                                                      |
|------------------------|------------------------------------------------------------------|
| <b>hbase:acl</b>       | The hbase:acl table holds information about acl.                 |
| hbase:index            | The hbase:index table holds information about table indices.     |
| <b>hbase:meta</b>      | The hbase:meta table holds references to all User Table regions. |
| <b>hbase:namespace</b> | The hbase:namespace table holds information about namespaces.    |

**Step 18** Click **hbase:meta**, **hbase:namespace**, and **hbase:acl** to check whether all pages can be opened. If all of them can be opened, the tables are normal.

- If yes, go to [Step 19](#).
- If no, go to [Step 25](#).

 **NOTE**

In a normal cluster, ACL permission control is disabled for HBase by default. The **hbase:acl** table is generated only after ACL permission control is manually enabled. In this case, you need to check this table.

**Step 19** View the HMaster startup status.

On the **Tasks** page shown in [Figure 12-34](#), the **RUNNING** value in the **State** column indicates that HMaster is being started and provides how much time HMaster keeps in that state. As shown in [Figure 12-35](#), if the state is **COMPLETE**, HMaster has been started.

Check whether HMaster has been in the **RUNNING** state for a long time.

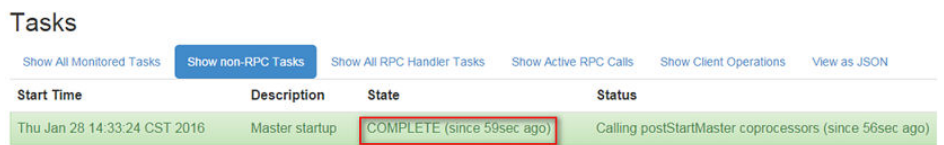
**Figure 12-34** HMaster being started



The screenshot shows the 'Tasks' page with a table of tasks. The 'Show non-RPC Tasks' button is selected. The table has columns: Start Time, Description, State, and Status. One task is listed: 'Master startup' with a state of 'RUNNING (since 1sec ago)' and status 'Initializing master service threads'. The 'RUNNING' state is highlighted with a red box.

| Start Time                   | Description    | State                    | Status                              |
|------------------------------|----------------|--------------------------|-------------------------------------|
| Thu Jan 28 14:43:12 CST 2016 | Master startup | RUNNING (since 1sec ago) | Initializing master service threads |

**Figure 12-35** HMaster startup completed



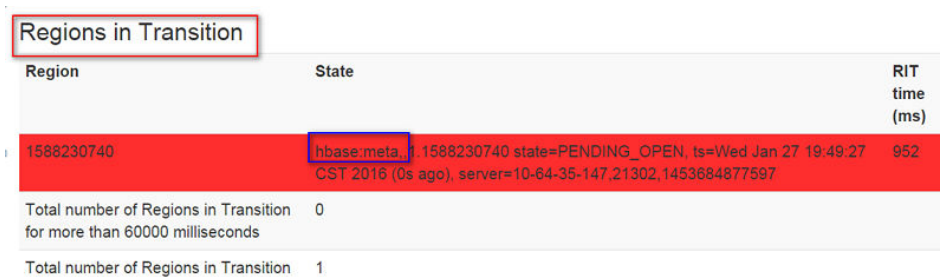
The screenshot shows the 'Tasks' page with a table of tasks. The 'Show non-RPC Tasks' button is selected. The table has columns: Start Time, Description, State, and Status. One task is listed: 'Master startup' with a state of 'COMPLETE (since 56sec ago)' and status 'Calling postStartMaster coprocessors (since 56sec ago)'. The 'COMPLETE' state is highlighted with a red box.

| Start Time                   | Description    | State                      | Status                                                 |
|------------------------------|----------------|----------------------------|--------------------------------------------------------|
| Thu Jan 28 14:33:24 CST 2016 | Master startup | COMPLETE (since 56sec ago) | Calling postStartMaster coprocessors (since 56sec ago) |

- If yes, go to [Step 20](#).
- If no, go to [Step 21](#).

**Step 20** On the HMaster web UI, check whether any **hbase:meta** is in the **Regions in Transition** state for a long time.

**Figure 12-36** Regions in Transition



The screenshot shows the 'Regions in Transition' page. The title 'Regions in Transition' is highlighted with a red box. Below is a table with columns: Region, State, and RIT time (ms). One region is listed: '1588230740' with state 'hbase:meta, 1588230740 state=PENDING\_OPEN, ts=Wed Jan 27 19:49:27 CST 2016 (0s ago), server=10-64-35-147.21302.1453684877597' and RIT time '952'. Below the table, there are two summary rows: 'Total number of Regions in Transition for more than 60000 milliseconds' with value '0', and 'Total number of Regions in Transition' with value '1'.

| Region     | State                                                                                                                        | RIT time (ms) |
|------------|------------------------------------------------------------------------------------------------------------------------------|---------------|
| 1588230740 | hbase:meta, 1588230740 state=PENDING_OPEN, ts=Wed Jan 27 19:49:27 CST 2016 (0s ago), server=10-64-35-147.21302.1453684877597 | 952           |

Total number of Regions in Transition for more than 60000 milliseconds: 0

Total number of Regions in Transition: 1

- If yes, go to [Step 21](#).
- If no, go to [Step 22](#).

**Step 21** After ensuring that services are not affected, log in to FusionInsight Manager, choose **Cluster**, click the name of the desired cluster, choose **Services** > **HBase**, click **More**, and select **Restart Service**. In the dialog box that is displayed, enter the password, and click **OK**.

- If yes, go to [Step 22](#).
- If no, go to [Step 25](#).

**NOTICE**

During HBase service restart, the service is unavailable. For example, data cannot be read or written, table operations cannot be performed, and the HBase web UI is inaccessible.

**Step 22** Wait several minutes and check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 25](#).

**Check whether the HBase configurations are correctly modified.**

**Step 23** On FusionInsight Manager, choose **Audit**. On the **Audit** page, click **Advanced Search**, click **...** on the right of **Operation Type**, select **Save configuration**, click **OK**, and click **Search**.

**Step 24** In the search result, check whether the historical configurations of HBase-related services in the **Service** column, such as ZooKeeper, HDFS, and HBase, may affect the HBase service status. [Table 12-93](#) lists some configurations that may affect the HBase service status.

**Table 12-93** Configurations affecting the HBase service status

| Parameter                                  | Possible Impact                                                                                                                                                         |
|--------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| GC_OPTS                                    | The memory configuration may be improper. You need to check the health status of instance processes.                                                                    |
| hbase.rpc.protection                       | If the HBase service is not restarted offline after the value of this parameter is changed, the connection authentication fails and the HBase service becomes abnormal. |
| hbase.regionserver.metahandler.count       | If there are too many regions in the cluster but this parameter is set to a small value, RIT may occur and regions cannot be brought online for a long time.            |
| hbase.regionserver.thread.compaction.large | If this parameter is set to a large value, the node CPU usage may be too high.                                                                                          |
| hbase.regionserver.thread.compaction.small | If this parameter is set to a large value, the node CPU usage may be too high.                                                                                          |
| hbase.coprocessor.master.classes           | If a custom coprocessor is used in the configuration, a logic error may cause the service to be unavailable.                                                            |


| Parameter                              | Possible Impact                                                                                                                                                                         |
|----------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| hbase.coprocessor.region.classes       | If a custom coprocessor is used in the configuration, a logic error may cause the service to be unavailable.                                                                            |
| hbase.coprocessor.regionserver.classes | If a custom coprocessor is used in the configuration, a logic error may cause the service to be unavailable.                                                                            |
| zookeeper.session.timeout              | If this parameter is set to a small value, the connection between HBase and ZooKeeper times out too quickly. As a result, the HMaster instance and RegionServer may restart repeatedly. |

**Check the network connection between HMaster and dependent components.**

- Step 25** On FusionInsight Manager, choose **Cluster**, click the name of the desired cluster, and choose **Services > HBase**.
- Step 26** Click **Instances**. In the HMaster instance list, record the management IP address of the active HMaster instance.
- Step 27** Log in to the active HMaster node as user **omm** through the IP address obtained in **Step 26**.
- Step 28** Run the **ping** command to check whether the network connection between the active HMaster node and the host where the dependent components reside is normal. (The dependent components include ZooKeeper, HDFS, and Yarn. The method of obtaining the IP address of the host where the dependent components reside is the same as that of obtaining the IP address of the active HMaster node.)
- If yes, go to **Step 31**.
  - If no, go to **Step 29**.
- Step 29** Contact the network administrator to restore the network.
- Step 30** In the alarm list, check whether this alarm is cleared.
- If yes, no further action is required.
  - If no, go to **Step 31**.

**Collect fault information.**

- Step 31** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Log > Download**.
- Step 32** Expand the drop-down list next to the **Service** field. In the **Services** dialog box that is displayed, select the following services for the target cluster:
- ZooKeeper
  - HDFS
  - HBase

**Step 33** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 34** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

None

# 12.13.166 ALM-19006 HBase Replication Sync Failed

## Description

The alarm module checks the HBase DR data synchronization status every 30 seconds. When disaster recovery (DR) data fails to be synchronized to a standby cluster, the alarm is triggered.

When DR data synchronization succeeds, the alarm is cleared.

## Attribute

| Alarm ID | Alarm Severity | Automatically Cleared |
|----------|----------------|-----------------------|
| 19006    | Critical       | Yes                   |

## Parameters

| Name              | Meaning                                                                                                                      |
|-------------------|------------------------------------------------------------------------------------------------------------------------------|
| Source            | Specifies the cluster for which the alarm is generated.                                                                      |
| ServiceName       | Specifies the service for which the alarm is generated.                                                                      |
| RoleName          | Specifies the role for which the alarm is generated.                                                                         |
| HostName          | Specifies the host for which the alarm is generated.                                                                         |
| Trigger Condition | Specifies the threshold triggering the alarm. If the current indicator value exceeds this threshold, the alarm is generated. |

## Impact on the System

HBase data in the cluster cannot be synchronized to the standby cluster. Synchronization data is stacked, causing a large amount of active/standby data inconsistency. As a result, the latest data cannot be read from the standby cluster after an active/standby DR switchover or dual-read. If the alarm persists, the storage space of the primary cluster and ZooKeeper nodes will be stacked, leading to service faults in the primary cluster.

## Possible Causes

- The HBase service on the standby cluster is abnormal.
- A network exception occurs.

## Procedure

**Observe whether the system automatically clears the alarm.**

- Step 1** On the FusionInsight Manager portal of the active cluster, click **O&M > Alarm > Alarms**.
- Step 2** In the alarm list, click the alarm to obtain alarm generation time from **Generated** of the alarm. Check whether the alarm has existed for five minutes.
- If yes, go to **Step 4**.
  - If no, go to **Step 3**.
- Step 3** Wait five minutes and check whether the system automatically clears the alarm.
- If yes, no further action is required.
  - If no, go to **Step 4**.

**Check the HBase service status of the standby cluster.**

- Step 4** Log in to the FusionInsight Manager portal of the active cluster, and click **O&M > Alarm > Alarms**.
- Step 5** In the alarm list, click the alarm to obtain **HostName** from **Location**.
- Step 6** Access the node where the HBase client of the active cluster resides as user **omm**.  
If the cluster uses a security mode, perform security authentication first and then access the **hbase shell** interface as user **hbase**.

```
cd /opt/client
```

```
source ./bigdata_env
```

```
kinit hbaseuser
```

- Step 7** Run the **status 'replication', 'source'** command to check the DR synchronization status of the faulty node.

The DR synchronization status of a node is as follows.

**10-10-10-153:**

```
SOURCE: PeerID=abc, SizeOfLogQueue=0, ShippedBatches=2, ShippedOps=2, ShippedBytes=320, LogReadInBytes=1636, LogEditsRead=5, LogEditsFiltered=3, SizeOfLogToReplicate=0, TimeForLogToReplicate=0, ShippedHFiles=0, SizeOfHFileRefsQueue=0, AgeOfLastShippedOp=0, TimeStampsOfLastShippedOp=Mon Jul 18 09:53:28 CST 2016, Replication Lag=0,
```

```
FailedReplicationAttempts=0  
SOURCE: PeerID=abc1, SizeOfLogQueue=0, ShippedBatches=1, ShippedOps=1, ShippedBytes=160,  
LogReadInBytes=1636, LogEditsRead=5, LogEditsFiltered=3, SizeOfLogToReplicate=0,  
TimeForLogToReplicate=0, ShippedHFiles=0, SizeOfHFileRefsQueue=0, AgeOfLastShippedOp=16788,  
TimeStampsOfLastShippedOp=Sat Jul 16 13:19:00 CST 2016, Replication Lag=16788,  
FailedReplicationAttempts=5
```

**Step 8** Obtain **PeerID** corresponding to a record whose **FailedReplicationAttempts** value is greater than 0.

In the preceding step, data on the faulty node 10-10-10-153 fails to be synchronized to a standby cluster whose **PeerID** is **abc1**.

**Step 9** Run the **list\_peers** command to find the cluster and the HBase instance corresponding to the **PeerID** value.

```
PEER_ID CLUSTER_KEY STATE TABLE_CFS  
abc1 10.10.10.110,10.10.10.119,10.10.10.133:2181:/hbase2 ENABLED  
abc 10.10.10.110,10.10.10.119,10.10.10.133:2181:/hbase ENABLED
```

In the preceding information, **/hbase2** indicates that data is synchronized to the HBase2 instance of the standby cluster.

**Step 10** In the service list of FusionInsight Manager of the standby cluster, check whether the running status of the HBase instance obtained by using **Step 9** is **Normal**.

- If yes, go to **Step 14**.
- If no, go to **Step 11**.

**Step 11** In the alarm list, check whether the **ALM-19000 HBase Service Unavailable** alarm is generated.

- If yes, go to **Step 12**.
- If no, go to **Step 14**.

**Step 12** Follow troubleshooting procedures in **ALM-19000 HBase Service Unavailable** to rectify the fault.

**Step 13** Wait for a few minutes and check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to **Step 14**.

**Check network connections between RegionServers on active and standby clusters.**

**Step 14** Log in to the FusionInsight Manager portal of the active cluster, and click **O&M > Alarm > Alarms**.

**Step 15** In the alarm list, click the alarm to obtain **HostName** from **Location**.

**Step 16** Use the IP address obtained in **Step 15** to log in to a faulty RegionServer node as user **omm**.

**Step 17** Run the **ping** command to check whether network connections between the faulty RegionServer node and the host where RegionServer of the standby cluster resides are in the normal state.

- If yes, go to **Step 20**.
- If no, go to **Step 18**.

**Step 18** Contact the network administrator to restore the network.


**Step 19** After the network is running properly, check whether the alarm is cleared in the alarm list.

- If yes, no further action is required.
- If no, go to [Step 20](#).

**Collect fault information.**

**Step 20** On the FusionInsight Manager interface of active and standby clusters, choose **O&M > Log > Download**.

**Step 21** In the **Service** drop-down list box, select **HBase** in the required cluster.

**Step 22** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 23** Contact the O&M personnel and send the collected fault logs.

----End

## Alarm Clearing

After the fault is rectified, the system automatically clears this alarm.

## Related Information

None

# 12.13.167 ALM-19007 HBase GC Time Exceeds the Threshold

## Description

The system checks the old generation garbage collection (GC) time of the HBase service every 60 seconds. This alarm is generated when the detected old generation GC time exceeds the threshold (exceeds 5 seconds for three consecutive checks by default). To change the threshold, on the FusionInsight Manager portal, choose **O&M > Alarm > Thresholds > Name of the desired cluster > HBase > GC > GC time for old generation**. This alarm is cleared when the old generation GC time of the HBase service is shorter than or equal to the threshold.

## Attribute

| Alarm ID | Alarm Severity | Automatically Cleared |
|----------|----------------|-----------------------|
| 19007    | Major          | Yes                   |



## Parameters

| Name        | Meaning                                                          |
|-------------|------------------------------------------------------------------|
| Source      | Specifies the cluster for which the alarm is generated.          |
| ServiceName | Specifies the service name for which the alarm is generated.     |
| RoleName    | Specifies the role name for which the alarm is generated.        |
| HostName    | Specifies the object (host ID) for which the alarm is generated. |

## Impact on the System

If the GC time of the old generation exceeds the threshold, the read and write of HBase data will slow down. In severe cases, the request times out.

## Possible Causes

The memory of HBase instances is overused, the heap memory is inappropriately allocated, or a large number of I/O operations exist in HBase. As a result, GCs occur frequently.

## Procedure

### Check the GC time.

- Step 1** On the FusionInsight Manager portal, click **O&M > Alarm > Alarms** and select the alarm whose **ID** is **19007**. Then check the role name in **Location** and confirm the IP address of the instance.
  - If the role for which the alarm is generated is HMaster, go to [Step 2](#).
  - If the role for which the alarm is generated is RegionServer, go to [Step 3](#).
- Step 2** On the FusionInsight Manager portal, choose **Cluster > Name of the desired cluster > Services > HBase > Instance** and click the HMaster for which the alarm is generated to go to the **Dashboard** page. Click the drop-down menu in the **Chart** area and choose **Customize > GC > Garbage Collection (GC) Time of HMaster** and click **OK** to check whether the value of **GC time for old generation** is greater than the threshold (exceeds 5 seconds for three consecutive checks periods by default).
  - If yes, go to [Step 4](#).
  - If no, go to [Step 6](#).
- Step 3** On the FusionInsight Manager portal, choose **Cluster > Name of the desired cluster > Services > HBase > Instance** and click the RegionServer for which the alarm is generated to go to the **Dashboard** page. Click the drop-down menu in the **Chart** area and choose **Customize > GC > Garbage Collection (GC) Time of RegionServer** and click **OK** to check whether the value of **GC time for old**

**generation** is greater than the threshold (exceeds 5 seconds for three consecutive checks periods by default).

- If yes, go to [Step 4](#).
- If no, go to [Step 6](#).

**Check the current JVM configuration.**

**Step 4** On the FusionInsight Manager portal, choose **Cluster** > *Name of the desired cluster* > **Services** > **HBase** > **Configurations**, and click **All Configurations**. In Search, enter **GC\_OPTS** to check the **GC\_OPTS** memory parameter of role HMaster(HBase->HMaster), RegionServer(HBase->RegionServer). Adjust the values of **-Xmx** and **-XX:CMSInitiatingOccupancyFraction** of the GC\_OPTS parameter by referring to the Note.

 **NOTE**

1. Suggestions on GC parameter configurations for HMaster
  - Set **-Xms** and **-Xmx** to the same value to prevent JVM from dynamically adjusting the heap memory size and affecting performance.
  - Set **-XX:NewSize** to the value of **-XX:MaxNewSize**, which is one eighth of **-Xmx**.
  - For large-scale HBase clusters with a large number of regions, increase values of **GC\_OPTS** parameters for HMaster. Specifically, set **-Xmx** to 4 GB if the number of regions is less than 100,000. If the number of regions is more than 100,000, set **-Xmx** to be greater than or equal to 6 GB. For each increased 35,000 regions, increase the value of **-Xmx** by 2 GB. The maximum value of **-Xmx** is 32 GB.
2. Suggestions on GC parameter configurations for RegionServer
  - Set **-Xms** and **-Xmx** to the same value to prevent JVM from dynamically adjusting the heap memory size and affecting performance.
  - Set **-XX:NewSize** to one eighth of **-Xmx**.
  - Set the memory for RegionServer to be greater than that for HMaster. If sufficient memory is available, increase the heap memory.
  - Set **-Xmx** based on the machine memory size. Specifically, set **-Xmx** to 32 GB if the machine memory is greater than 200 GB, to 16 GB if the machine memory is greater than 128 GB and less than 200 GB, and to 8 GB if the machine memory is less than 128 GB. When **-Xmx** is set to 32 GB, a RegionServer node supports 2000 regions and 200 hotspot regions.
  - **XX:CMSInitiatingOccupancyFraction** to be less than and equal to **85**, and it is calculated as follows:  $100 \times (\text{hfile.block.cache.size} + \text{hbase.regionserver.global.memstore.size})$


**Step 5** Check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 6](#).

**Collect fault information.**

**Step 6** On the FusionInsight Manager interface of active and standby clusters, choose **O&M** > **Log** > **Download**.

**Step 7** In the **Service** drop-down list box, select **HBase** in the required cluster.

**Step 8** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 9** Contact the O&M personnel and send the collected fault logs.

----End

## Alarm Clearing

After the fault is rectified, the system automatically clears this alarm.

## Related Information

None

# 12.13.168 ALM-19008 Heap Memory Usage of the HBase Process Exceeds the Threshold

## Description

The system checks the HBase service status every 30 seconds. The alarm is generated when the heap memory usage of an HBase service exceeds the threshold (90% of the maximum memory).

## Attribute

| Alarm ID | Alarm Severity | Automatically Cleared |
|----------|----------------|-----------------------|
| 19008    | Major          | Yes                   |

## Parameters

| Name        | Meaning                                                          |
|-------------|------------------------------------------------------------------|
| Source      | Specifies the cluster for which the alarm is generated.          |
| ServiceName | Specifies the service name for which the alarm is generated.     |
| RoleName    | Specifies the role name for which the alarm is generated.        |
| HostName    | Specifies the object (host ID) for which the alarm is generated. |

## Impact on the System

The available HBase memory is insufficient, which may cause node restart. During the node restart, the read/write request delay on the node increases or fails.

## Possible Causes

The heap memory of the HBase service is overused or the heap memory is inappropriately allocated.

## Procedure

### Check heap memory usage.

- Step 1** On the FusionInsight Manager portal, click **O&M > Alarm > Alarms** and select the alarm whose **ID** is **19008**. Then check the role name in **Location** and confirm the IP address of the instance.
- If the role for which the alarm is generated is HMaster, go to [Step 2](#).
  - If the role for which the alarm is generated is RegionServer, go to [Step 3](#).
- Step 2** On the FusionInsight Manager portal, choose **Cluster > Name of the desired cluster > Services > HBase > Instance** and click the HMaster for which the alarm is generated to go to the **Dashboard** page. Click the drop-down menu in the **Chart** area and choose **Customize > CPU and Memory > HMaster Heap Memory Usage and Direct Memory Usage Statistics** and click **OK**, check whether the used heap memory of the HBase service reaches 90% of the maximum heap memory specified for HBase.
- If yes, go to [Step 4](#).
  - If no, go to [Step 6](#).
- Step 3** On the FusionInsight Manager portal, choose **Cluster > Name of the desired cluster > Services > HBase > Instance** and click the RegionServer for which the alarm is generated to go to the **Dashboard** page. Click the drop-down menu in the **Chart** area and choose **Customize > CPU and Memory > RegionServer Heap Memory Usage and Direct Memory Usage Statistics** and click **OK**, check whether the used heap memory of the HBase service reaches 90% of the maximum heap memory specified for HBase.
- If yes, go to [Step 4](#).
  - If no, go to [Step 6](#).
- Step 4** On the FusionInsight Manager portal, choose **Cluster > Name of the desired cluster > Services > HBase > Configurations**, and click **All Configurations**. Choose **HMaster/RegionServer > System**. Increase the value of **-Xmx** in **GC\_OPTS** by referring to the Note.

 NOTE

1. Suggestions on GC parameter configurations for HMaster
  - Set **-Xms** and **-Xmx** to the same value to prevent JVM from dynamically adjusting the heap memory size and affecting performance.
  - Set **-XX:NewSize** to the value of **-XX:MaxNewSize**, which is one eighth of **-Xmx**.
  - For large-scale HBase clusters with a large number of regions, increase values of **GC\_OPTS** parameters for HMaster. Specifically, set **-Xmx** to 4 GB if the number of regions is less than 100,000. If the number of regions is more than 100,000, set **-Xmx** to be greater than or equal to 6 GB. For each increased 35,000 regions, increase the value of **-Xmx** by 2 GB. The maximum value of **-Xmx** is 32 GB.
2. Suggestions on GC parameter configurations for RegionServer
  - Set **-Xms** and **-Xmx** to the same value to prevent JVM from dynamically adjusting the heap memory size and affecting performance.
  - Set **-XX:NewSize** to one eighth of **-Xmx**.
  - Set the memory for RegionServer to be greater than that for HMaster. If sufficient memory is available, increase the heap memory.
  - Set **-Xmx** based on the machine memory size. Specifically, set **-Xmx** to 32 GB if the machine memory is greater than 200 GB, to 16 GB if the machine memory is greater than 128 GB and less than 200 GB, and to 8 GB if the machine memory is less than 128 GB. When **-Xmx** is set to 32 GB, a RegionServer node supports 2000 regions and 200 hotspot regions.


**Step 5** Check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 6](#).

**Collect fault information.**

**Step 6** On the FusionInsight Manager portal, choose **O&M > Log > Download**.

**Step 7** Select **HBase** in the required cluster from the **Service** drop-down list.

**Step 8** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 9** Contact the O&M personnel and send the collected fault logs.

----End

## Alarm Clearing

After the fault is rectified, the system automatically clears this alarm.

## Related Information

None

## 12.13.169 ALM-19009 Direct Memory Usage of the HBase Process Exceeds the Threshold

### Description

The system checks the HBase service status every 30 seconds. The alarm is generated when the direct memory usage of an HBase service exceeds the threshold (90% of the maximum memory).

The alarm is cleared when the direct memory usage is less than the threshold.

### Attribute

| Alarm ID | Alarm Severity | Automatically Cleared |
|----------|----------------|-----------------------|
| 19009    | Major          | Yes                   |

### Parameters

| Name        | Meaning                                                          |
|-------------|------------------------------------------------------------------|
| Source      | Specifies the cluster for which the alarm is generated.          |
| ServiceName | Specifies the service name for which the alarm is generated.     |
| RoleName    | Specifies the role name for which the alarm is generated.        |
| HostName    | Specifies the object (host ID) for which the alarm is generated. |

### Impact on the System

The available HBase direct memory is insufficient, which may cause node restart. During the node restart, the read/write request delay on the node increases or fails.

### Possible Causes


The direct memory of the HBase service is overused or the direct memory is inappropriately allocated.

### Procedure

**Check direct memory usage.**

- Step 1** On the FusionInsight Manager portal, click **O&M > Alarm > Alarms** and select the alarm whose **ID** is **19009**. Check the **RoleName** in **Location** and confirm the IP address of **HostName**.
- If the role for which the alarm is generated is HMaster, go to **Step 2**.
  - If the role for which the alarm is generated is RegionServer, go to **Step 3**.
- Step 2** On the FusionInsight Manager portal, choose **Cluster > Name of the desired cluster > Services > HBase > Instance** and click the HMaster for which the alarm is generated to go to the **Dashboard** page. Click the drop-down menu in the **Chart** area and choose **Customize > CPU and Memory > HMaster Heap Memory Usage and Direct Memory Usage Statistics** and click **OK** to check whether the used direct memory of the HBase service reaches 90% of the maximum direct memory specified for HBase.
- If yes, go to **Step 4**.
  - If no, go to **Step 8**.
- Step 3** On the FusionInsight Manager portal, choose **Cluster > Name of the desired cluster > Services > HBase > Instance** and click the RegionServer for which the alarm is generated to go to the **Dashboard** page. Click the drop-down menu in the **Chart** area and choose **Customize > CPU and Memory > RegionServer Heap Memory Usage and Direct Memory Usage Statistics** and click **OK** to check whether the used direct memory of the HBase service reaches 90% of the maximum direct memory specified for HBase.
- If yes, go to **Step 4**.
  - If no, go to **Step 8**.
- Step 4** On the FusionInsight Manager portal, choose **Cluster > Name of the desired cluster > Services > HBase > Configurations**, and click **All Configurations**. Choose **HMaster/RegionServer > System** and check whether **XX:MaxDirectMemorySize** exists in **GC\_OPTS**.
- If yes, go to **Step 5**.
  - If no, go to **Step 6**.
- Step 5** On the FusionInsight Manager portal, choose **Cluster > Name of the desired cluster > Services > HBase > Configurations**, and click **All Configurations**. Choose **HMaster/RegionServer > System** and delete **XX:MaxDirectMemorySize** from **GC\_OPTS**.
- Step 6** Check whether the **ALM-19008 Heap Memory Usage of the HBase Process Exceeds the Threshold** alarm is generated.
- If yes, handle the alarm by referring to **ALM-19008 Heap Memory Usage of the HBase Process Exceeds the Threshold**.
- If no, go to **Step 8**.
- Step 7** Check whether the alarm is cleared.
- If yes, no further action is required.
  - If no, go to **Step 8**.
- Collect fault information.**
- Step 8** On the FusionInsight Manager interface of active and standby clusters, choose **O&M > Log > Download**.

**Step 9** In the **Service** in the required cluster drop-down list box, select **HBase**.

**Step 10** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 11** Contact the O&M personnel and send the collected fault logs.

----End

## Alarm Clearing

After the fault is rectified, the system automatically clears this alarm.

## Related Information

None

# 12.13.170 ALM-19011 RegionServer Region Number Exceeds the Threshold

## Description

The system checks the number of regions on each RegionServer in each HBase service instance every 30 seconds. The region number is displayed on the HBase service monitoring page and RegionServer role monitoring page. This alarm is generated when the number of regions on a RegionServer exceeds the threshold (default value: 2000) for 20 consecutive times. The threshold can be changed by choosing **O&M > Alarm > Thresholds > Name of the desired cluster > HBase**. This alarm is cleared when the number of regions is less than or equal to the threshold.

## Attribute

| Alarm ID | Alarm Severity | Auto Clear |
|----------|----------------|------------|
| 19011    | Major          | Yes        |

## Parameters

| Name        | Meaning                                                 |
|-------------|---------------------------------------------------------|
| Source      | Specifies the cluster for which the alarm is generated. |
| ServiceName | Specifies the service for which the alarm is generated. |
| RoleName    | Specifies the role for which the alarm is generated.    |



| Name     | Meaning                                              |
|----------|------------------------------------------------------|
| HostName | Specifies the host for which the alarm is generated. |

## Impact on the System

If the number of RegionServer regions exceeds the threshold, too many Regions increase the load of RegionServer, causing resource bottlenecks such as memory, disk I/O, and CPU. As a result, request response becomes slow or even times out.

## Possible Causes

- The RegionServer region distribution is unbalanced.
- The HBase cluster scale is too small.

## Procedure

### View alarm location information.

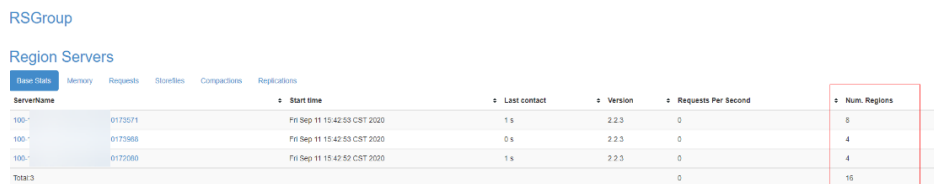
- Step 1** On the FusionInsight Manager home page, choose **O&M > Alarm > Alarms**, select this alarm, and view the service instance and host name in **Location**.
- Step 2** On the FusionInsight Manager home page, choose **Cluster > Name of the desired cluster > Services**, click the HBase service instance for which the alarm is generated, and click **HMaster(Active)**. On the displayed WebUI of the HBase instance, check whether the region distribution on the RegionServer is balanced.

### NOTE

By default, the **admin** user does not have the permissions to manage other components. If the page cannot be opened or the displayed content is incomplete when you access the native UI of a component due to insufficient permissions, you can manually create a user with the permissions to manage that component.

- If yes, go to [Step 9](#).
- If no, go to [Step 3](#).

**Figure 12-37** WebUI of HBase instance



| ServerName  | Start time                   | Last contact | Version | Requests Per Second | Num. Regions |
|-------------|------------------------------|--------------|---------|---------------------|--------------|
| 100-0172071 | Fri Sep 11 15:42:53 CST 2020 | 1 s          | 2.2.3   | 0                   | 8            |
| 100-0172068 | Fri Sep 11 15:42:53 CST 2020 | 0 s          | 2.2.3   | 0                   | 4            |
| 100-0172069 | Fri Sep 11 15:42:52 CST 2020 | 1 s          | 2.2.3   | 0                   | 4            |
| Total:      |                              |              |         | 0                   | 16           |

### Enable load balancing.

- Step 3** Log in to the node where the HBase client is located as user **root**. Go to the client installation directory, and set environment variables.

```
cd client installation directory
```

```
source bigdata_env
```

If the cluster adopts the security mode, perform security authentication. Specifically, run the **kinit hbase** command and enter the password as prompted (obtain the password from the administrator).

- Step 4** Run the following commands to go to the HBase shell command window and check whether the load balancing function is enabled.

**hbase shell**

**balancer\_enabled**

- If yes, go to [Step 6](#).
- If no, go to [Step 5](#).

- Step 5** On the HBase shell command window, run the following commands to enable the load balancing function and check whether the function is enabled.

**balance\_switch true**

**balancer\_enabled**

- Step 6** On the HBase shell command window, run the **balancer** command to manually trigger the load balancing function.

 **NOTE**

You are advised to enable and manually trigger the load balancing function during off-peak hours.

- Step 7** On the FusionInsight Manager home page, choose **Cluster** > *Name of the desired cluster* > **Services** > **HBase**, and click **HMaster(Active)**. On the displayed WebUI of the HBase instance, refresh the page and check whether the region distribution is balanced.

- If yes, go to [Step 8](#).
- If no, go to [Step 21](#).

- Step 8** Check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 9](#).

**Delete unwanted HBase tables.**

 **NOTE**

Exercise caution when deleting data to ensure data is deleted correctly.

- Step 9** On the FusionInsight Manager home page, choose **Cluster** > *Name of the desired cluster* > **Services** > **HBase**, and click **HMaster(Active)**. On the displayed WebUI of the HBase instance, view tables stored in the HBase service instance and record unwanted tables that can be deleted.

- Step 10** On the HBase shell command window, run the **disable** command and **drop** command to delete the table to decrease the number of regions.

**disable** '*name of the table to be deleted*'

**drop** '*name of the table to be deleted*'


- Step 11** On the HBase shell command window, run the following command to check whether the load balancing function is enabled.
- balancer\_enabled**
- If yes, go to [Step 13](#).
  - If no, go to [Step 12](#).
- Step 12** On the HBase shell command window, run the following commands to enable the load balancing function and confirm that the function is enabled.
- balance\_switch true**
- balancer\_enabled**
- Step 13** On the HBase shell command window, run the **balancer** command to manually trigger the load balancing function.
- Step 14** On the FusionInsight Manager home page, choose **Cluster** > *Name of the desired cluster* > **Services** > **HBase**, and click **HMaster(Active)**. On the displayed WebUI of the HBase instance, refresh the page and check whether the region distribution is balanced.
- If yes, go to [Step 15](#).
  - If no, go to [Step 21](#).
- Step 15** Check whether the alarm is cleared.
- If yes, no further action is required.
  - If no, go to [Step 16](#).
- Adjust the threshold.**
- Step 16** On the FusionInsight Manager home page, choose **O&M** > **Alarm** > **Thresholds** > *Name of the desired cluster* > **HBase** > **Regions(RegionServer)**, select the applied rule, and click **Modify** to check whether the threshold is proper.
- If it is excessively small, increase the threshold as required and go to [Step 17](#).
  - If it is proper, go to [Step 18](#).
- Step 17** Check whether the alarm is cleared.
- If yes, no further action is required.
  - If no, go to [Step 18](#).
- Perform system capacity expansion.**
- Step 18** Add nodes to the HBase cluster and add RegionServer instances to the nodes. Then enable and manually trigger the load balancing function.
- Step 19** On the FusionInsight Manager home page, choose **Cluster** > *Name of the desired cluster* > **Services**, click the HBase service instance for which the alarm is generated, and click **HMaster(Active)**. On the displayed WebUI of the HBase instance, refresh the page and check whether the region distribution is balanced.
- If yes, go to [Step 20](#).
  - If no, go to [Step 21](#).
- Step 20** Check whether the alarm is cleared.
- If yes, no further action is required.

- If no, go to [Step 21](#).

**Collect fault information.**

**Step 21** On the FusionInsight Manager home page of the active and standby clusters, choose **O&M> Log > Download**.

**Step 22** Select **HBase** in the required cluster from the **Service**.

**Step 23** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 24** Contact the O&M personnel and send the collected logs.

----End

## Alarm Clearing

After the fault is rectified, the system automatically clears this alarm.

## Related Information

None

## 12.13.171 ALM-19012 HBase System Table Directory or File Lost

### Description

The system checks whether HBase directories and files exist on the HDFS every 120 seconds. This alarm is generated when the system detects that the files or directories do not exist. This alarm is cleared when the files or directories are restored.

The HBase directories and files are as follows:

- Directory of the namespace **hbase** on the HDFS
- **hbase.version** file
- Directory of the table **hbase:meta** on the HDFS, **.tableinfo** file, and **.regioninfo** file
- Directory of the table **hbase:namespace** on the HDFS, **.tableinfo** file, and **.regioninfo** file
- Directory of the table **hbase:hindex** on the HDFS, **.tableinfo** file, and **.regioninfo** file
- Directory of the **hbase:acl** table on the HDFS, **.tableinfo**, and **.regioninfo** file (This table does not exist in the common mode cluster by default.)

### Attribute

| Alarm ID | Alarm Severity | Automatically Cleared |
|----------|----------------|-----------------------|
| 19012    | Critical       | Yes                   |

## Parameters

| Name        | Meaning                                                 |
|-------------|---------------------------------------------------------|
| Source      | Specifies the cluster for which the alarm is generated. |
| ServiceName | Specifies the service for which the alarm is generated. |
| RoleName    | Specifies the role for which the alarm is generated.    |
| HostName    | Specifies the host for which the alarm is generated.    |

## Impact on the System

The HBase service fails to be restarted or started. As a result, all HBase service requests fail.

## Possible Causes

Files or directories on the HDFS are missing.

## Procedure

**Locate the alarm cause.**

**Step 1** On the FusionInsight Manager, choose **O&M > Alarm > Alarms**. Click this alarm and check whether **Alarm Cause** indicates unknown errors.

- If yes, go to **Step 4**.
- If no, go to **Step 2**

**Step 2** On the FusionInsight Manager home page, choose **O&M > Backup and Restoration > Backup Management**. Check whether there are success records of the backup task named **default** or other HBase metadata backup tasks that have been successfully executed.


- If yes, go to **Step 3**.
- If no, go to **Step 4**.

**Step 3** Use the latest backup metadata to restore the metadata of the HBase service.

**Collect fault information.**

**Step 4** On the FusionInsight Manager page of the active and standby clusters, choose **O&M > Log > Download**.

**Step 5** In the **Service** area, select faulty HBase services in the required cluster.

**Step 6** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 7** Contact the O&M personnel and send the collected logs.

----End

## Alarm Clearing

After the fault is rectified, the system automatically clears this alarm.

## Related Information

None

# 12.13.172 ALM-19013 Duration of Regions in transaction State Exceeds the Threshold

## Description

The system checks the number of regions in transaction state on HBase every 300 seconds. This alarm is generated when the system detects that the duration of regions in transaction state exceeds the threshold for two consecutive times. This alarm is cleared when all timeout regions are restored.

## Attribute

| Alarm ID | Alarm Severity | Automatically Cleared |
|----------|----------------|-----------------------|
| 19013    | Major          | Yes                   |

## Parameters

| Name        | Meaning                                                 |
|-------------|---------------------------------------------------------|
| Source      | Specifies the cluster for which the alarm is generated. |
| ServiceName | Specifies the service for which the alarm is generated. |
| RoleName    | Specifies the role for which the alarm is generated.    |
| HostName    | Specifies the host for which the alarm is generated.    |

## Impact on the System

Some data in the table gets lost or becomes unavailable.

## Possible Causes

- Compaction is permanently blocked.
- The HDFS files are abnormal.

## Procedure

Locate the alarm cause.

- Step 1** On the FusionInsight Manager, choose **O&M > Alarm > Alarms**, select this alarm, and view the **HostName** and **RoleName** in **Location**.
- Step 2** Choose **Cluster > Name of the desired cluster > Services > HBase**, Click the drop-down menu in the chart area and choose **Customize > Service >**
- Region in transaction count** to view **Region in transaction count over threshold**. Check whether the monitoring item detects a value in three consecutive detection periods. (The default threshold is 60 seconds.)
- If yes, go to **Step 3**.
  - If no, go to **Step 7**.
- Step 3** Choose **Cluster > Name of the desired cluster > Services > HBase > HMaster (Active) > Tables** to check whether the regions of only one table transaction status time out.
- If yes, go to **Step 4**.
  - If no, go to **Step 7**.
- Step 4** Run the **hbase hbck** command on the client and check whether the error message "No table descriptor file under hdfs://hacluster/hbase/data/default/table" is displayed.
- If yes, go to **Step 5**.
  - If no, go to **Step 7**.
- Step 5** Log in to the client as user **root**. Run the following command:

```
cd client installation directory
```

```
source bigdata_env
```

If the cluster is in security mode, run the **kinit hbase** command

Log in to the HMaster WebUI, choose **Procedure & Locks** in the navigation tree, and check whether any process ID is in the **Waiting** state in **Procedures**. If yes, run the following command to release the procedure lock:

```
hbase hbck -j client installation directory/HBase/hbase/tools/hbase-hbck2-*.jar  
bypass -o pid
```

Check whether the state is in the **Bypass** state. If the procedure on the UI is always in **RUNNABLE(Bypass)** state, perform an active/standby switchover. Run the **assigms** command to bring the region online again.

```
hbase hbck -j client installation directory/HBase/hbase/tools/hbase-hbck2-*.jar  
assigns -o regionName
```


**Step 6** Repeat [Step 4](#). Run the **hbase hbck** command on the client and check whether the error message "No table descriptor file under hdfs://hacluster/hbase/data/default/table" is displayed.

- If yes, go to [Step 7](#).
- If no, no further action is required.

**Collect fault information.**

**Step 7** On the FusionInsight Manager page of the active and standby clusters, choose **O&M > Log > Download**.

**Step 8** In the **Service** area, select faulty HBase services in the required cluster.

**Step 9** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 10** Contact the O&M personnel and send the collected logs.

----End

## Alarm Clearing

After the fault is rectified, the system automatically clears this alarm.

## Related Information

None

## 12.13.173 ALM-19014 Capacity Quota Usage on ZooKeeper Exceeds the Threshold Severely

### Alarm Description

The system checks the ZNode usage of the HBase service every 120 seconds. This alarm is generated when the ZNode capacity usage of the HBase service exceeds the critical alarm threshold (90% by default).

This alarm is cleared when the ZNode capacity usage is less than the critical alarm threshold.

### Alarm Attributes

| Alarm ID | Alarm Severity | Auto Cleared |
|----------|----------------|--------------|
| 19014    | Critical       | Yes          |



## Alarm Parameters

| Parameter   | Description                                              |
|-------------|----------------------------------------------------------|
| Source      | Specifies the cluster for which the alarm was generated. |
| ServiceName | Specifies the service for which the alarm was generated. |
| RoleName    | Specifies the role for which the alarm was generated.    |
| HostName    | Specifies the host for which the alarm was generated.    |
| Threshold   | Specifies the threshold for generating the alarm.        |

## Impact on the System

This alarm indicates that the capacity usage of the ZNode of HBase has exceeded the threshold severely. As a result, the write request of the HBase service fails.

## Possible Causes

- DR is configured for HBase, and data synchronization fails or is slow in DR.
- A large number of WAL files are being split in the HBase cluster.

## Handling Procedure

**Check the capacity configuration and usage of ZNodes.**

**Step 1** On FusionInsight Manager, choose **O&M > Alarm > Alarms**, select the alarm whose ID is **19014**, and view the threshold in **Additional Information**.

**Step 2** Log in to the HBase client as user **root**. Run the following command to go to the client installation directory:

```
cd Client installation directory
```

Run the following command to set environment variables:

```
source bigdata_env
```

If the cluster uses the security mode, run the following command to perform security authentication:

```
kinit hbase
```

Enter the password as prompted (obtain the password from the MRS cluster administrator).

**Step 3** Run the **hbase zkcli** command to log in to the ZooKeeper client and run the **listquota /hbase** command to check the ZNode capacity quota of the HBase service. The ZNode root directory in the command is specified by the

**zookeeper.znode.parent** parameter of the HBase service. The marked area in the following figure shows the capacity configuration of the root ZNode of the HBase service.

```
[zk: :24002, :24002, :24002(CONNECTED) 145] listquota /hbase
absolute path is /zookeeper/quota/hbase
Output quota for /hbase count=1500000,bytes=10240
Output stat for /hbase count=42,bytes=1601
```

**Step 4** Run the **getusage /hbase/splitWAL** command to check the capacity usage of the ZNode. Check whether the ratio of **Data size** to the ZNode capacity quota is close to the alarm threshold.

- If yes, go to **Step 5**.
- If no, go to **Step 6**.

**Step 5** On FusionInsight Manager, choose **O&M > Alarm > Alarms**. Check whether the alarm whose ID is **12007**, **19000**, or **19013** and the **ServiceName** in **Location** is the current HBase service exists.

- If yes, click **View Help** next to the alarm and rectify the fault by referring to the help document. Then, go to **Step 8**.
- If no, go to **Step 9**.

**Step 6** Run the **getusage /hbase/replication** command to check the capacity usage of the ZNode. Check whether the ratio of **Data size** to the ZNode capacity quota is close to the alarm threshold.

- If yes, go to **Step 7**.
- If no, go to **Step 9**.

**Step 7** On FusionInsight Manager, choose **O&M > Alarm > Alarms**. Check whether the alarm whose ID is **19006** and **ServiceName** in **Location** is the current HBase service exists.

- If yes, click **View Help** next to the alarm and rectify the fault by referring to the help document. Then, go to **Step 8**.
- If no, go to **Step 9**.


**Step 8** Check whether the alarm is cleared five minutes later.

- If yes, no further action is required.
- If no, go to **Step 9**.

**Collect the fault information.**

**Step 9** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Log > Download**.

**Step 10** Expand the drop-down list next to the **Service** field. In the **Services** dialog box that is displayed, select **HBase** for the target cluster.

**Step 11** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 12** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearing

This alarm is automatically cleared after the fault is rectified.

## Related Information

None

# 12.13.174 ALM-19015 Quantity Quota Usage on ZooKeeper Exceeds the Threshold

## Alarm Description

The system checks the ZNode usage of the HBase service every 120 seconds. This alarm is generated when the system detects that the ZNode quantity usage of the HBase service exceeds the alarm threshold (75% by default).

This alarm is cleared when the ZNode quantity usage is less than the alarm threshold.

## Alarm Attributes

| Alarm ID | Alarm Severity | Auto Cleared |
|----------|----------------|--------------|
| 19015    | Major          | Yes          |

## Alarm Parameters

| Parameter   | Description                                              |
|-------------|----------------------------------------------------------|
| Source      | Specifies the cluster for which the alarm was generated. |
| ServiceName | Specifies the service for which the alarm was generated. |
| RoleName    | Specifies the role for which the alarm was generated.    |
| HostName    | Specifies the host for which the alarm was generated.    |
| Threshold   | Specifies the threshold for generating the alarm.        |

## Impact on the System

This alarm indicates that the ZNode quantity usage in the HBase service has exceeded the threshold. If this alarm is not handled in a timely manner, the problem severity may be escalated to **Critical** and data fails to be written.

## Possible Causes

- DR is configured for HBase, and data synchronization fails or is slow in DR.
- A large number of WAL files are being split in the HBase cluster.

## Handling Procedure

### Check the quantity quota and usage of ZNodes.

**Step 1** On FusionInsight Manager, choose **O&M > Alarm > Alarms**, select the alarm whose ID is **19015**, and view the threshold in **Additional Information**.

**Step 2** Log in to the HBase client as user **root**. Run the following command to go to the client installation directory:

```
cd Client installation directory
```

Run the following command to set environment variables:

```
source bigdata_env
```

If the cluster uses the security mode, run the following command to perform security authentication:

```
kinit hbase
```

Enter the password as prompted (obtain the password from the MRS cluster administrator).

**Step 3** Run the **hbase zkcli** command to log in to the ZooKeeper client and run the **listquota /hbase** command to check the ZNode quantity quota of the HBase service. The ZNode root directory in the command is specified by the **zookeeper.znode.parent** parameter of the HBase service. The marked area in the following figure shows the quantity quota configuration of the root ZNode of the HBase service.

```
[zk: :24002, :24002, :24002(CONNECTED) 7] listquota /hbase
absolute path is /zookeeper/quota/hbase
Output quota for /hbase count=1500000,bytes=10240
Output stat for /hbase count=59,bytes=1902
```

**Step 4** Run the **getusage /hbase/splitWAL** command to check the ZNode quantity usage and check whether the ratio of **Node count** in the command output to the ZNode quantity quota is close to the alarm threshold.

- If yes, go to [Step 5](#).
- If no, go to [Step 6](#).

**Step 5** On FusionInsight Manager, choose **O&M > Alarm > Alarms**. Check whether the alarm whose ID is **12007**, **19000**, or **19013** and the **ServiceName** in **Location** is the current HBase service exists.

- If yes, click **View Help** next to the alarm and rectify the fault by referring to the help document. Then, go to [Step 8](#).
- If no, go to [Step 9](#).

**Step 6** Run the **getusage /hbase/replication** command to check the ZNode quantity usage and check whether the ratio of **Node count** in the command output to the ZNode quantity quota is close to the alarm threshold.

- If yes, go to [Step 7](#).
- If no, go to [Step 9](#).

**Step 7** On FusionInsight Manager, choose **O&M > Alarm > Alarms**. Check whether the alarm whose ID is **19006** and **ServiceName** in **Location** is the current HBase service exists.

- If yes, click **View Help** next to the alarm and rectify the fault by referring to the help document. Then, go to [Step 8](#).
- If no, go to [Step 9](#).


**Step 8** Check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 9](#).

**Collect the fault information.**

**Step 9** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Log > Download**.

**Step 10** Expand the **Service** drop-down list, and select **HBase** for the target cluster.

**Step 11** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 12** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

None

# 12.13.175 ALM-19016 Quantity Quota Usage on ZooKeeper Exceeds the Threshold Severely

## Alarm Description

The system checks the ZNode usage of the HBase service every 120 seconds. This alarm is generated when the znode usage of the HBase service exceeds the critical alarm threshold (90% by default).

This alarm is cleared when the quantity usage of the ZNode is less than the critical alarm threshold.

## Alarm Attributes

| Alarm ID | Alarm Severity | Auto Cleared |
|----------|----------------|--------------|
| 19016    | Critical       | Yes          |

## Alarm Parameters

| Parameter   | Description                                              |
|-------------|----------------------------------------------------------|
| Source      | Specifies the cluster for which the alarm was generated. |
| ServiceName | Specifies the service for which the alarm was generated. |
| RoleName    | Specifies the role for which the alarm was generated.    |
| HostName    | Specifies the host for which the alarm was generated.    |
| Threshold   | Specifies the threshold for generating the alarm.        |

## Impact on the System

This alarm indicates that the quantity usage of the ZNode of HBase has exceeded the threshold severely. As a result, the write request of the HBase service fails.

## Possible Causes

- DR is configured for HBase, and data synchronization fails or is slow in DR.
- A large number of WAL files are being split in the HBase cluster.

## Handling Procedure

**Check the quantity quota and usage of ZNodes.**

**Step 1** On FusionInsight Manager, choose **O&M > Alarm > Alarms**, select the alarm whose ID is **19016**, and view the threshold in **Additional Information**.

**Step 2** Log in to the HBase client as user **root**. Run the following command to go to the client installation directory:

```
cd Client installation directory
```

Run the following command to set environment variables:

```
source bigdata_env
```

If the cluster uses the security mode, run the following command to perform security authentication:

### kinit hbase

Enter the password as prompted (obtain the password from the MRS cluster administrator).


- Step 3** Run the **hbase zkcli** command to log in to the ZooKeeper client and run the **listquota /hbase** command to check the ZNode quantity quota of the HBase service. The ZNode root directory in the command is specified by the **zookeeper.znode.parent** parameter of the HBase service. The marked area in the following figure shows the quantity configuration of the root ZNode of the HBase service.

```
[zk: :24002, :24002, :24002(CONNECTED) 7] listquota /hbase
absolute path is /zookeeper/quota/hbase
Output quota for /hbase count=1500000,bytes=10240
Output stat for /hbase count=59,bytes=1902
```

- Step 4** Run the **getusage /hbase/splitWAL** command to check the ZNode usage and check whether the ratio of **Node count** in the command output to the znode quantity quota is close to the alarm threshold.
- If yes, go to [Step 5](#).
  - If no, go to [Step 6](#).
- Step 5** On FusionInsight Manager, choose **O&M > Alarm > Alarms**. Check whether the alarm whose ID is **12007**, **19000**, or **19013** and the **ServiceName** in **Location** is the current HBase service exists.
- If yes, click **View Help** next to the alarm and rectify the fault by referring to the help document. Then, go to [Step 8](#).
  - If no, go to [Step 9](#).
- Step 6** Run the **getusage /hbase/replication** command to check the ZNode usage and check whether the ratio of **Node count** in the command output to the ZNode quantity quota is close to the alarm threshold.
- If yes, go to [Step 7](#).
  - If no, go to [Step 9](#).
- Step 7** On FusionInsight Manager, choose **O&M > Alarm > Alarms**. Check whether the alarm whose ID is **19006** and **ServiceName** in **Location** is the current HBase service exists.
- If yes, click **View Help** next to the alarm and rectify the fault by referring to the help document. Then, go to [Step 8](#).
  - If no, go to [Step 9](#).
- Step 8** Check whether the alarm is cleared.
- If yes, no further action is required.
  - If no, go to [Step 9](#).

### Collect the fault information.

- Step 9** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Log > Download**.
- Step 10** Expand the **Service** drop-down list, and select **HBase** for the target cluster.

**Step 11** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 12** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

None

# 12.13.176 ALM-19017 Capacity Quota Usage on ZooKeeper Exceeds the Threshold

## Alarm Description

The system checks the ZNode usage of the HBase service every 120 seconds. This alarm is generated when the system detects that the ZNodes capacity usage of the HBase service exceeds the alarm threshold (75% by default).

This alarm is cleared when the capacity usage of the ZNode capacity is less than the threshold.

## Alarm Attributes

| Alarm ID | Alarm Severity | Auto Cleared |
|----------|----------------|--------------|
| 19017    | Major          | Yes          |

## Alarm Parameters

| Parameter   | Description                                              |
|-------------|----------------------------------------------------------|
| Source      | Specifies the cluster for which the alarm was generated. |
| ServiceName | Specifies the service for which the alarm was generated. |
| RoleName    | Specifies the role for which the alarm was generated.    |
| HostName    | Specifies the host for which the alarm was generated.    |
| Threshold   | Specifies the threshold for generating the alarm.        |



## Impact on the System

This alarm indicates that the ZNodes capacity usage in the HBase service has exceeded the threshold. If this alarm is not handled in a timely manner, the problem severity may be escalated to **Critical**, affecting data writing.

## Possible Causes

- DR is configured for HBase, and data synchronization fails or is slow in DR.
- A large number of WAL files are being split in the HBase cluster.

## Handling Procedure

**Check the capacity configuration and usage of ZNodes.**

**Step 1** On FusionInsight Manager, choose **O&M > Alarm > Alarms**, select the alarm whose ID is **19017**, and view the threshold in **Additional Information**.

**Step 2** Log in to the HBase client as user **root**. Run the following command to go to the client installation directory:

```
cd Client installation directory
```

Run the following command to set environment variables:

```
source bigdata_env
```

If the cluster uses the security mode, run the following command to perform security authentication:

```
kinit hbase
```

Enter the password as prompted (obtain the password from the MRS cluster administrator).


**Step 3** Run the **hbase zkcli** command to log in to the ZooKeeper client and run the **listquota /hbase** command to check the ZNode quantity quota of the HBase service. The ZNode root directory in the command is specified by the **zookeeper.znode.parent** parameter of the HBase service. The marked area in the following figure shows the quantity configuration of the root ZNode of the HBase service.

```
[zk: :24002, :24002, :24002(CONNECTED) 145] listquota /hbase
absolute path is /zookeeper/quota/hbase
Output quota for /hbase count=1500000,bytes=10240
Output stat for /hbase count=42,bytes=1601
```

**Step 4** Run the **getusage /hbase/splitWAL** command to check the capacity usage of the ZNode. Check whether the ratio of **Data size** to the ZNode capacity quota is close to the alarm threshold.

- If yes, go to **Step 5**.
- If no, go to **Step 6**.

**Step 5** On FusionInsight Manager, check whether the alarm whose ID is **12007**, **19000**, or **19013** and **ServiceName** in **Location** is the current HBase service exists.

- If yes, click **View Help** next to the alarm and rectify the fault by referring to the help document. Then, go to **Step 8**.
  - If no, go to **Step 7**.
- Step 6** Run the **getusage /hbase/replication** command to check the capacity usage of the ZNode. Check whether the ratio of **Data size** to the ZNode capacity quota is close to the alarm threshold.
- If yes, go to **Step 7**.
  - If no, go to **Step 9**.
- Step 7** On FusionInsight Manager, choose **O&M > Alarm > Alarms**. Check whether the alarm whose ID is **19006** and **ServiceName** in **Location** is the current HBase service exists.
- If yes, click **View Help** next to the alarm and rectify the fault by referring to the help document. Then, go to **Step 8**.
  - If no, go to **Step 9**.
- Step 8** Check whether the alarm is cleared.
- If yes, no further action is required.
  - If no, go to **Step 9**.
- Collect the fault information.**
- Step 9** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Log > Download**.
- Step 10** Expand the **Service** drop-down list, and select **HBase** for the target cluster.
- Step 11** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.
- Step 12** Contact O&M personnel and provide the collected logs.
- End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

None

# 12.13.177 ALM-19018 HBase Compaction Queue Size Exceeds the Threshold

## Alarm Description

The system checks the HBase compaction queue size every 30 seconds. This alarm is generated when the compaction queue size exceeds the alarm threshold (**100** by default) for three consecutive times. This alarm is cleared when the compaction queue size is less than the threshold.

## Alarm Attributes

| Alarm ID | Alarm Severity | Auto Cleared |
|----------|----------------|--------------|
| 19018    | Minor          | Yes          |

## Alarm Parameters

| Parameter   | Description                                              |
|-------------|----------------------------------------------------------|
| Source      | Specifies the cluster for which the alarm was generated. |
| ServiceName | Specifies the service for which the alarm was generated. |
| RoleName    | Specifies the role for which the alarm was generated.    |
| HostName    | Specifies the host for which the alarm was generated.    |

## Impact on the System

Write pressure on the HBase node continues going up, and the disk I/O and CPU may be overloaded. Read and write requests are responded slowly or even time out.

## Possible Causes

- The number of HBase RegionServers is too small.
- There are excessive regions on a single RegionServer of HBase.
- The HBase RegionServer heap size is small.
- Resources are insufficient.
- Related parameters are not configured properly.

## Handling Procedure

**Check whether related parameters are properly configured.**

- Step 1** Log in to FusionInsight Manager and choose **O&M > Alarm > Alarms**. On the page that is displayed, check whether the alarm whose **Alarm ID** is **19008** or **19011** exists.
- If yes, click **View Help** next to the alarm and rectify the fault by referring to the help document. Then, go to **Step 3**.
  - If no, go to **Step 2**.
- Step 2** On FusionInsight Manager, choose **Cluster**, click the name of the desired cluster, and choose **Services > HBase**. On the page that is displayed, click the **Configurations** tab then the **All Configurations** sub-tab, search for

**hbase.hstore.compaction.min**, **hbase.hstore.compaction.max**,  
**hbase.regionserver.thread.compaction.small**, and  
**hbase.regionserver.thread.compaction.throttle**, and set them to larger values.


**Step 3** Check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 4](#).

**Collect the fault information.**

**Step 4** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Log > Download**.

**Step 5** Expand the **Service** drop-down list, and select **HBase** for the target cluster.

**Step 6** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 7** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

None

# 12.13.178 ALM-19019 Number of HBase HFiles to Be Synchronized Exceeds the Threshold

## Alarm Description

The system checks the number of HFiles to be synchronized by the RegionServer of each HBase service instance every 30 seconds. This indicator can be viewed on the RegionServer role monitoring page. This alarm is generated when the number of HFiles to be synchronized on a RegionServer exceeds the threshold (exceeding 128 for 20 consecutive times by default). To change the threshold, choose **O&M > Alarm > Threshold Configuration > Name of the desired cluster > HBase**. This alarm is cleared when the number of HFiles to be synchronized is less than or equal to the threshold.

## Alarm Attributes

| Alarm ID | Alarm Severity | Auto Cleared |
|----------|----------------|--------------|
| 19019    | Major          | Yes          |

## Alarm Parameters

| Parameter         | Description                                              |
|-------------------|----------------------------------------------------------|
| Source            | Specifies the cluster for which the alarm was generated. |
| ServiceName       | Specifies the service for which the alarm was generated. |
| RoleName          | Specifies the role for which the alarm was generated.    |
| HostName          | Specifies the host for which the alarm was generated.    |
| Trigger Condition | Specifies the threshold for triggering the alarm.        |

## Impact on the System

A large number of HFile files are stacked. Data is inconsistent between the active and standby nodes, and the latest data cannot be read from the standby cluster during an active/standby switchover or during HBase dual-read. If the fault persists, the storage space of the active cluster and ZooKeeper nodes will be used up. As a result, the active cluster service will be interrupted.

## Possible Causes

- The network is abnormal.
- The RegionServer region distribution is unbalanced.
- The HBase service scale of the standby cluster is too small.

## Handling Procedure

View alarm location information.

**Step 1** Log in to FusionInsight Manager and choose **O&M**. In the navigation pane on the left, choose **Alarm > Alarms**. On the page that is displayed, locate the row containing the alarm whose **Alarm ID** is **19019**, and view the service instance and host name in **Location**.

Check the network connection between RegionServers on active and standby clusters.

**Step 2** Run the **ping** command to check whether the network connection between the faulty RegionServer node and the host where RegionServer of the standby cluster resides is normal.

- If yes, go to **Step 5**.
- If no, go to **Step 3**.

**Step 3** Contact the network administrator to restore the network.

**Step 4** After the network recovers, check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 5](#).

Check the RegionServer region distribution in the active cluster.

**Step 5** On FusionInsight Manager, choose **Cluster** > *Name of the desired cluster* > **Services** > **HBase**. Click **HMaster(Active)** to go to the web UI of the HBase instance and check whether regions are evenly distributed on the Region Server.

**Step 6** Log in to the faulty RegionServer node as user **omm**.

**Step 7** Run the following commands to go to the client installation directory and set the environment variable:

```
cd Client installation directory
```

```
source bigdata_env
```

If the cluster uses the security mode, perform security authentication. Run the **kinit hbase** command and enter the password as prompted (obtain the password from the MRS cluster administrator).

**Step 8** Run the following commands to check whether the load balancing function is enabled.

```
hbase shell
```

```
balancer_enabled
```

- If yes, go to [Step 10](#).
- If no, go to [Step 9](#).

**Step 9** Run the following commands in HBase Shell to enable the load balancing function and check whether the function is enabled.

```
balance_switch true
```

```
balancer_enabled
```

**Step 10** Run the **balancer** command to manually trigger the load balancing function.

 **NOTE**

You are advised to enable and manually trigger the load balancing function during off-peak hours.

**Step 11** Check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 12](#).

Check the HBase service scale of the standby cluster.

**Step 12** Expand the HBase cluster, add a node, and add a RegionServer instance on the node. Then, perform [Step 6](#) to [Step 10](#) to enable the load balancing function and manually trigger it.

**Step 13** On FusionInsight Manager, choose **Cluster** > *Name of the desired cluster* > **Services** > **HBase**. Click **HMaster(Active)** to go to the web UI of the HBase instance, refresh the page, and check whether regions are evenly distributed.

- If yes, go to [Step 14](#).
- If no, go to [Step 15](#).


**Step 14** Check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 15](#).

**Collect the fault information.**

**Step 15** On FusionInsight Manager of the standby cluster, choose **O&M**. In the navigation pane on the left, choose **Log** > **Download**.

**Step 16** Expand the **Service** drop-down list, and select **HBase** for the target cluster.

**Step 17** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 18** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

None

# 12.13.179 ALM-19020 Number of HBase WAL Files to Be Synchronized Exceeds the Threshold

## Alarm Description

The system checks the number of WAL files to be synchronized by the RegionServer of each HBase service instance every 30 seconds. This indicator can be viewed on the RegionServer role monitoring page. This alarm is generated when the number of WAL files to be synchronized on a RegionServer exceeds the threshold (exceeding 128 for 20 consecutive times by default). To change the threshold, choose **O&M** > **Alarm** > **Threshold Configuration** > *Name of the desired cluster* > **HBase** . This alarm is cleared when the number of WAL files to be synchronized is less than or equal to the threshold.

## Alarm Attributes

| Alarm ID | Alarm Severity | Auto Cleared |
|----------|----------------|--------------|
| 19020    | Major          | Yes          |

## Alarm Parameters

| Parameter         | Description                                              |
|-------------------|----------------------------------------------------------|
| Source            | Specifies the cluster for which the alarm was generated. |
| ServiceName       | Specifies the service for which the alarm was generated. |
| RoleName          | Specifies the role for which the alarm was generated.    |
| HostName          | Specifies the host for which the alarm was generated.    |
| Trigger Condition | Specifies the threshold for triggering the alarm.        |

## Impact on the System

A large number of WAL files are stacked. Data is inconsistent between the active and standby nodes, and the latest data cannot be read from the standby cluster during an active/standby switchover or during HBase dual-read. If the fault persists, the storage space of the active cluster and ZooKeeper nodes will be used up. As a result, the active cluster service will be interrupted.

## Possible Causes

- The network is abnormal.
- The RegionServer region distribution is unbalanced.
- The HBase service scale of the standby cluster is too small.

## Handling Procedure

View alarm location information.

**Step 1** Log in to FusionInsight Manager and choose **O&M**. In the navigation pane on the left, choose **Alarm > Alarms**. On the page that is displayed, locate the row containing the alarm whose **Alarm ID** is **19020**, and view the service instance and host name in **Location**.

Check the network connection between RegionServers on active and standby clusters.

**Step 2** Run the **ping** command to check whether the network connection between the faulty RegionServer node and the host where RegionServer of the standby cluster resides is normal.

- If yes, go to **Step 5**.
- If no, go to **Step 3**.

**Step 3** Contact the network administrator to restore the network.



**Step 4** After the network recovers, check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 5](#).

Check the RegionServer region distribution in the active cluster.

**Step 5** On FusionInsight Manager, choose **Cluster** > *Name of the desired cluster* > **Services** > **HBase**. Click **HMaster(Active)** to go to the web UI of the HBase instance and check whether regions are evenly distributed on the Region Server.

**Step 6** Log in to the faulty RegionServer node as user **omm**.

**Step 7** Run the following commands to go to the client installation directory and set the environment variable:

```
cd Client installation directory
```

```
source bigdata_env
```

If the cluster uses the security mode, perform security authentication. Run the **kinit hbase** command and enter the password as prompted (obtain the password from the MRS cluster administrator).

**Step 8** Run the following commands to check whether the load balancing function is enabled.

```
hbase shell
```

```
balancer_enabled
```

- If yes, go to [Step 10](#).
- If no, go to [Step 9](#).

**Step 9** Run the following commands in HBase Shell to enable the load balancing function and check whether the function is enabled.

```
balance_switch true
```

```
balancer_enabled
```

**Step 10** Run the **balancer** command to manually trigger the load balancing function.

 **NOTE**

You are advised to enable and manually trigger the load balancing function during off-peak hours.

**Step 11** Check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 12](#).

Check the HBase service scale of the standby cluster.

**Step 12** Expand the HBase cluster, add a node, and add a RegionServer instance on the node. Then, perform [Step 6](#) to [Step 10](#) to enable the load balancing function and manually trigger it.

**Step 13** On FusionInsight Manager, choose **Cluster** > *Name of the desired cluster* > **Services** > **HBase**. Click **HMaster(Active)** to go to the web UI of the HBase instance, refresh the page, and check whether regions are evenly distributed.

- If yes, go to [Step 14](#).
- If no, go to [Step 15](#).


**Step 14** Check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 15](#).

**Collect the fault information.**

**Step 15** On FusionInsight Manager of the standby cluster, choose **O&M**. In the navigation pane on the left, choose **Log > Download**.

**Step 16** Expand the **Service** drop-down list, and select **HBase** for the target cluster.

**Step 17** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 18** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

None

# 12.13.180 ALM-19021 Handler Usage of RegionServer Exceeds the Threshold

## Alarm Description

The system checks the RegionServer handler usage of each HBase service instance every 30 seconds. This alarm is generated when the handler usage of a RegionServer exceeds the threshold (90% for five consecutive times by default). This alarm is cleared if the handler usage is lower than or equal to the threshold.

## Alarm Attributes

| Alarm ID | Alarm Severity | Auto Cleared |
|----------|----------------|--------------|
| 19021    | Major          | Yes          |

## Alarm Parameters

| Parameter         | Description                                              |
|-------------------|----------------------------------------------------------|
| Source            | Specifies the cluster for which the alarm was generated. |
| ServiceName       | Specifies the service for which the alarm was generated. |
| RoleName          | Specifies the role for which the alarm was generated.    |
| HostName          | Specifies the host for which the alarm was generated.    |
| Trigger Condition | Specifies the threshold for triggering the alarm.        |

## Impact on the System

RegionServer may not be able to provide services externally. As a result, the concurrent read/write processing become slow, or requests fail.

## Possible Causes

- The value of a handler is too small.
- Hotspotting occurs.

## Handling Procedure

**View alarm location information.**

**Step 1** Log in to FusionInsight Manager and choose **O&M**. In the navigation pane on the left, choose **Alarm > Alarms**, locate the row that contains the alarm whose **Alarm ID** is **19021**, and view the service instance and host name in **Location**.

**Check the handler configuration.**

**Step 2** Choose **Cluster > Services > HBase** and click the **Configurations** tab. In the upper right corner of the page, search for **hbase.regionserver.handler.count** and check whether its value is too small. The default value is **200**.

- If yes, go to [Step 3](#).
- If no, go to [Step 5](#).

**Step 3** Change the value of this parameter to a larger value and save the configuration. Choose **Cluster > Services > HBase**, click the **Instance** tab, select the affected RegionServer instances, and choose **More > Instance Rolling Restart**. In the displayed dialog box, enter the username and password. In the **Instance Rolling Restart** dialog box, click **OK** and wait until the rolling restart is complete.

**Step 4** After the configuration takes effect, check whether the alarm is cleared.

- If yes, no further action is required.

- If no, go to [Step 5](#).

**Check whether cluster hotspotting occurs.**

**Step 5** On FusionInsight Manager, choose **Cluster > Services > HBase** and click **HMaster(Active)** following **HMaster WebUI** to go to the web UI of the HBase instance. In the **Region Servers** area of the **Home** page, click **Requests** and check whether the requests in the **Filtered Read Request Count** and **Write Request Count** columns are evenly distributed.

Region Servers

| ServerName | Request Per Second | Read Request Count | Filtered Read Request Count | Write Request Count |
|------------|--------------------|--------------------|-----------------------------|---------------------|
|            | 0                  | 4591               | 0                           | 1460                |
|            | 0                  | 708601             | 1957                        | 1375                |
|            | 0                  | 3472032            | 685564                      | 1183                |

- If yes, go to [Step 13](#).
- If no, go to [Step 6](#).

**Step 6** Check whether regions are evenly distributed.

On FusionInsight Manager, choose **Cluster > Services > HBase** and click **HMaster(Active)** following **HMaster WebUI** to go to the web UI of the HBase instance. In the **Region Servers** area of the **Home** page, click **Base Stats** and check whether the regions in the **Num.Regions** column are evenly distributed.

Region Servers

| ServerName | Start time               | Last contact | Version | Requests Per Second | Num. Regions |
|------------|--------------------------|--------------|---------|---------------------|--------------|
|            | 2021-05-10T02:40:46.704Z | 1 s          |         | 13                  | 10           |
|            | 2021-05-10T02:39:21.509Z | 0 s          |         | 0                   | 12           |
|            | 2021-05-10T02:39:21.123Z | 2 s          |         | 0                   | 13           |
|            | 2021-05-10T11:40:21.456Z | 1 s          |         | 0                   | 6            |
| Total:4    |                          |              |         | 13                  | 43           |

- If yes, go to [Step 13](#).
- If no, go to [Step 7](#).

**Step 7** Log in to the faulty RegionServer node as user **omm**.

**Step 8** Run the following commands to go to the client installation directory and set the environment variable:

```
cd Client installation directory
source bigdata_env
```

If the cluster uses the security mode, run the following command to perform security authentication:

```
kinit hbase
```

Enter the password as prompted (obtain the password from the MRS cluster administrator).

**Step 9** Run the following commands to check whether the load balancing function is enabled. If the command output is **true**, the load balancing function is enabled.

```
hbase shell
```

```
balancer_enabled
```

```
hbase:004:0> balancer_enabled
true
```

```
Took 0.0165 seconds  
=> true
```

- If yes, go to [Step 13](#).
- If no, go to [Step 10](#).

**Step 10** Run the following commands in HBase Shell to enable the load balancing function and check whether the function is enabled.

```
balance_switch true
```

```
balancer_enabled
```

 **NOTE**

You are advised to enable and manually trigger the load balancing function during off-peak hours.

**Step 11** Run the following command to manually trigger the load balancing function:

```
balancer
```


**Step 12** After the load balancing is complete, log in to FusionInsight Manager and choose **O&M**. In the navigation pane on the left, choose **Alarm > Alarms** and check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 13](#).

**Collect the fault information.**

**Step 13** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Log > Download**.

**Step 14** Expand the **Service** drop-down list, and select **HBase** for the target cluster.

**Step 15** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time respectively. Then, click **Download**.

**Step 16** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

None

# 12.13.181 ALM-19022 HBase Hotspot Detection Is Unavailable

## Alarm Description

When the MetricController instance is installed for HBase, the alarm module checks the health status of the active HBase MetricController instance every 120

seconds. This alarm is generated when the active HBase MetricController instance does not exist or is unavailable and the hotspot detection function is unavailable.

This alarm is cleared when the active HBase MetricController instance recovers.

 **NOTE**

This alarm applies only to MRS 3.3.0 or later.

## Alarm Attributes

| Alarm ID | Alarm Severity | Auto Cleared |
|----------|----------------|--------------|
| 19022    | Major          | Yes          |

## Alarm Parameters

| Parameter   | Description                                             |
|-------------|---------------------------------------------------------|
| Source      | Specifies the cluster for which the alarm is generated. |
| ServiceName | Specifies the service for which the alarm is generated. |
| RoleName    | Specifies the role for which the alarm is generated.    |
| HostName    | Specifies the host for which the alarm is generated.    |

## Impact on the System

The HBase hotspot detection function is unavailable. Services are not affected. However, if request/data skew occurs, the system cannot report alarms and automatically recovers from hotspotting. Service requests may cause node overload, slow response, and request timeout.

## Possible Causes

- The ZooKeeper service is abnormal.
- The HBase service is abnormal.
- In the current HBase service, the MetricController instance on the same node as the active HMaster instance is not started.
- The network is abnormal.

## Handling Procedure

**Check the ZooKeeper service status.**

- Step 1** In the service list on FusionInsight Manager, check whether **Running Status** of ZooKeeper is **Normal**.
- If yes, go to [Step 5](#).
  - If no, go to [Step 2](#).
- Step 2** In the alarm list, check whether **ALM-13000 ZooKeeper Service Unavailable** exists.
- If yes, go to [Step 3](#).
  - If no, go to [Step 5](#).
- Step 3** Rectify the fault by performing the operations provided for **ALM-13000 ZooKeeper Service Unavailable**.
- Step 4** Wait for several minutes and check whether the alarm **HBase Hotspot Detection Is Unavailable** is cleared.
- If yes, no further action is required.
  - If no, go to [Step 5](#).
- Check the HBase service status.**
- Step 5** In the service list on FusionInsight Manager, check whether **Running Status** of HBase is **Normal**.
- If yes, go to [Step 9](#).
  - If no, go to [Step 6](#).
- Step 6** In the alarm list, check whether the alarm **ALM-19000 HBase Service Unavailable** exists.
- If yes, go to [Step 7](#).
  - If no, go to [Step 9](#).
- Step 7** Rectify the fault by following the steps provided for **ALM-19000 HBase Service Unavailable**.
- Step 8** Wait for several minutes and check whether the alarm **HBase Hotspot Detection Is Unavailable** is cleared.
- If yes, no further action is required.
  - If no, go to [Step 9](#).
- Check whether the MetricController instance deployed on the same node as the active HMaster instance is started.**
- Step 9** On FusionInsight Manager, choose **Cluster > Service > HBase**, and click **Instances** to check whether the **MetricController(Active)** instance exists.
- If yes, go to [Step 12](#).
  - If no, go to [Step 10](#).
- Step 10** Select the MetricController instance whose management IP address is the same as that of the active HMaster instance, and click **Start Instance**.
- Step 11** After the MetricController instance is restarted, check whether the alarm **HBase Hotspot Detection Is Unavailable** is cleared.
- If yes, no further action is required.

- If no, go to [Step 12](#).

**Check the network connectivity between the started MetricController instances and the active HMaster node.**

**Step 12** Log in to the node where the active HMaster instance is deployed and run **ping** *IP address of the node where the standby MetricController instance is deployed* to check whether the network connection between the started MetricController instances and the host where the active HMaster instance is deployed is normal.

- If yes, go to [Step 15](#).
- If no, go to [Step 13](#).

**Step 13** Contact the network administrator to restore the network.

**Step 14** After the network recovers, check whether the alarm **HBase Hotspot Detection Is Unavailable** is cleared.

- If yes, no further action is required.
- If no, go to [Step 15](#).

**Collect fault information.**

**Step 15** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Log > Download**.

**Step 16** Expand the **Service** drop-down list, and select **HBase** for the target cluster.

**Step 17** In the **Host** area, select the host where the HMaster instance is deployed.

**Step 18** Click the edit icon in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 19** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

None.

## 12.13.182 ALM-19023 Region Traffic Restriction for HBase

### Alarm Description

When the MetricController instance is installed for the HBase service, self-healing from hotspotting is automatically enabled. The alarm module checks whether there are regions whose request traffic is restricted due to hotspot issues in HBase every 120 seconds. This alarm is generated when the region where hotspot traffic is restricted is detected in HBase.

This alarm is cleared when the region is no longer a hotspot.



This alarm applies only to MRS 3.3.0 or later.

## Alarm Attributes

| Alarm ID | Alarm Severity | Auto Cleared |
|----------|----------------|--------------|
| 19023    | Critical       | Yes          |

## Alarm Parameters

| Parameter   | Description                                             |
|-------------|---------------------------------------------------------|
| Source      | Specifies the cluster for which the alarm is generated. |
| ServiceName | Specifies the service for which the alarm is generated. |
| RoleName    | Specifies the role for which the alarm is generated.    |
| HostName    | Specifies the host for which the alarm is generated.    |

## Impact on the System

If the traffic of a hotspot region is restricted, the number of handlers for processing the requests in the region is limited. As a result, services requesting the region may slow down or retry upon failure.

## Possible Causes

Too many requests are directed to a single region when the HBase service is accessed.

## Handling Procedure

**Check whether there are too many requests in a single region of HBase.**

- Step 1** Log in to FusionInsight Manager, and Choose **O&M > Alarm > Alarms**.
- Step 2** In **Additional Information** of **Region Traffic Restriction for HBase**, view the reported table name and region information.
- Step 3** On FusionInsight Manager, choose **Cluster > Service > HBase** and click the hyperlink on the right of HMaster web UI.
- Step 4** Click **Table Details** and adjust service configurations in the region where the table in **Step 2** is deployed.
- Step 5** Wait a moment and then check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 6](#).

**Collect fault information.**

**Step 6** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Log > Download**.

**Step 7** Expand the **Service** drop-down list, and select **HBase** for the target cluster.

**Step 8** In the **Host** area, select the host where the HMaster instance is deployed.

**Step 9** Click the edit icon in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 10** Contact O&M personnel and provide the collected logs.

----End

### Alarm Clearance

This alarm will be automatically cleared.

### Related Information

None.

## 12.13.183 ALM-19024 RPC Requests P99 Latency on RegionServer Exceeds the Threshold

### Alarm Description

The system checks P99 latency for RPC requests on each RegionServer instance of the HBase service every 30 seconds. This alarm is generated when P99 latency for RPC requests on a RegionServer exceeds the threshold for 10 consecutive times.

This alarm is cleared when P99 latency for RPC requests on a RegionServer instance is less than or equal to the threshold.

This alarm applies only to MRS 3.3.0 or later.

### Alarm Attributes

| Alarm ID | Alarm Severity                                                                                                                                                         | Auto Cleared |
|----------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------|
| 19024    | <ul style="list-style-type: none"> <li>• <b>Critical:</b> The default threshold is 10 seconds.</li> <li>• <b>Major:</b> The default threshold is 5 seconds.</li> </ul> | Yes          |

## Alarm Parameters

| Parameter         | Description                                             |
|-------------------|---------------------------------------------------------|
| Source            | Specifies the cluster for which the alarm is generated. |
| ServiceName       | Specifies the service for which the alarm is generated. |
| RoleName          | Specifies the role for which the alarm is generated.    |
| HostName          | Specifies the host for which the alarm is generated.    |
| Trigger Condition | Specifies the threshold for triggering the alarm.       |

## Impact on the System

If RPC requests P99 latency exceeds the threshold, the RegionServer cannot deliver normal service performance externally. For latency-sensitive services, a large number of service read and write requests may time out.

## Possible Causes

- RegionServer GC duration is too long.
- The HDFS RPC response is too slow.
- RegionServer request concurrency is too high.

## Handling Procedure

**Step 1** Log in to FusionInsight Manager and choose **O&M**. In the navigation pane on the left, choose **Alarm > Alarms**. On the page that is displayed, locate the row containing the alarm whose **Alarm ID** is **19024**, and view the service instance and host name in **Location**.

**Check the GC duration of RegionServer.**

**Step 2** In the alarm list on FusionInsight Manager, check whether the "HBase GC Duration Exceeds the Threshold" alarm is generated for the service instance in **Step 1**.

- If yes, go to **Step 3**.
- If no, go to **Step 5**.

**Step 3** Rectify the fault by following the handling procedure of "ALM-19007 HBase GC Duration Exceeds the Threshold".

**Step 4** Wait several minutes and check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to **Step 5**.

### Check HDFS RPC response time.

**Step 5** In the alarm list on FusionInsight Manager, check whether alarm "Average NameNode RPC Processing Time Exceeds the Threshold" is generated for the HDFS service on which the HBase service depends.

- If yes, go to [Step 6](#).
- If no, go to [Step 8](#).

**Step 6** Rectify the fault by following the handling procedure of "ALM-14021 Average NameNode RPC Processing Time Exceeds the Threshold".

**Step 7** Wait several minutes and check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 8](#).

### Check the number of concurrent processes on a RegionServer.

**Step 8** In the alarm list on FusionInsight Manager, check whether the "Handler Usage of RegionServer Exceeds the Threshold" alarm is generated for the service instance in [Step 1](#).

- If yes, go to [Step 9](#).
- If no, go to [Step 11](#).

**Step 9** Rectify the fault by following the handling procedure of "ALM-19021 Handler Usage of RegionServer Exceeds the Threshold".

**Step 10** Wait several minutes and check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 11](#).

### Collect fault information.

**Step 11** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Log** > **Download**.

**Step 12** Expand the **Service** drop-down list, and select **HBase** for the target cluster.

**Step 13** Click the edit icon in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 14** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

None.

## 12.13.184 ALM-19025 Damaged StoreFile in HBase

### Alarm Description

The system checks the **hdfs://hacluster/hbase/autocorrupt** and **hdfs://hacluster/hbase/MasterData/autocorrupt** directories on HDFS of each HBase service every 120 seconds. This alarm is generated when there are files in the directories.

This alarm is cleared when the **hdfs://hacluster/hbase/autocorrupt** and **hdfs://hacluster/hbase/MasterData/autocorrupt** directories do not exist or are empty.

This alarm applies only to MRS 3.3.0 or later.

#### NOTE

**hdfs://hacluster** indicates the name of the file system used by HBase, and **/hbase** indicates the root directory of HBase in the file system. You can log in to FusionInsight Manager, choose **Cluster > Services > HBase** and click **Configuration**. Search for **fs.defaultFS** and **hbase.data.rootdir**.

### Alarm Attributes

| Alarm ID | Alarm Severity | Auto Cleared |
|----------|----------------|--------------|
| 19025    | Major          | Yes          |

### Alarm Parameters

| Parameter   | Description                                             |
|-------------|---------------------------------------------------------|
| Source      | Specifies the cluster for which the alarm is generated. |
| ServiceName | Specifies the service for which the alarm is generated. |
| RoleName    | Specifies the role for which the alarm is generated.    |
| HostName    | Specifies the host for which the alarm is generated.    |

### Impact on the System

Data in the file may be lost, and data queried by the service may be inconsistent.

### Possible Causes

The StoreFile files are damaged.

## Handling Procedure

- Step 1** Log in to FusionInsight Manager and choose **O&M**. In the navigation pane on the left, choose **Alarm > Alarms**. On the page that is displayed, locate the row containing the alarm whose **Alarm ID** is **19025**, and view the service in **Location**.
- Step 2** Log in to the node where the HDFS and HBase clients are installed as the client installation user and run the following commands:
- ```
cd Client installation directory  
source bigdata_env  
kinit Component service user (If Kerberos authentication is disabled for the cluster (the cluster is in normal mode), skip this step.)
```
- Step 3** Check the damaged StoreFile file.
- Run the following command to check whether the **/hbase/autocorrupt** directory of HDFS is empty. If it is not, go to **Step 4**.  
**hdfs dfs -ls -R hdfs://hacluster/hbase/autocorrupt**
  - Run the following command to check whether the **/hbase/MasterData/autocorrupt** directory of HDFS is empty. If it is not, go to **Step 9**.  
**hdfs dfs -ls -R hdfs://hacluster/hbase/MasterData/autocorrupt**
- Step 4** Run the following command to restore the StoreFile files in the **hdfs://hacluster/hbase/autocorrupt** directory:
- ```
hdfs debug recoverLease -path hdfs://hacluster/hbase/autocorrupt/Name space/Table/Region/Column family/StoreFile files
```
- Step 5** Check whether the damaged StoreFile files are restored. If the following information is displayed, the restoration is successful:
- ```
recoverLease SUCCEEDED on hdfs://hacluster/hbase/autocorrupt/  
default/h1/865665fe32db62dadada68b644359809/cf1/95f210f931ad44c99e4028470be7d292
```
- If yes, go to **Step 6**.  
If no, go to **Step 9**.
- Step 6** Run the following command to move the files back to the **hdfs://hacluster/hbase/data** directory:
- ```
hdfs dfs -mv hdfs://hacluster/hbase/autocorrupt/Name space/Table/Region/  
Column family/StoreFile fileshdfs://hacluster/hbase/data/Name space/Table/  
Region/Column family/StoreFile files
```
- Step 7** Run the following command on HBase Shell to bring the region online again:
- ```
hbase shell  
unassign'Region'  
assign'Region'
```
- Step 8** Wait several minutes and check whether the alarm is cleared.
- If yes, no further action is required.
  - If no, go to **Step 9**.
- Collect fault information.**

- Step 9** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Log** > **Download**.
- Step 10** Expand the **Service** drop-down list, and select **HBase** for the target cluster.
- Step 11** Click the edit icon in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.
- Step 12** Contact O&M personnel and provide the collected logs.
- End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

None.

## 12.13.185 ALM-19026 Damaged WAL Files in HBase

### Alarm Description

The system checks the **hdfs://hacluster/hbase/corrupt** directory on the HDFS of each HBase service every 120 seconds. This alarm is generated when there are WAL files in the **/hbase/corrupt** directory.

This alarm is cleared when the **/hbase/corrupt** directory does not exist or does not contain WAL files.

This alarm applies only to MRS 3.3.0 or later.

#### NOTE

**hdfs://hacluster** indicates the name of the file system used by HBase, and **/hbase** indicates the root directory of HBase in the file system. You can log in to FusionInsight Manager, choose **Cluster** > **Services** > **HBase** and click **Configuration**. Search for **fs.defaultFS** and **hbase.data.rootdir**.

### Alarm Attributes

Alarm ID	Alarm Severity	Auto Cleared
19026	Major	Yes

### Alarm Parameters

Parameter	Description
Source	Specifies the cluster for which the alarm is generated.

Parameter	Description
ServiceName	Specifies the service for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.
HostName	Specifies the host for which the alarm is generated.

## Impact on the System

If the data in the damaged file is not flushed to disks, the data will be lost. As a result, some data queried by the service is inconsistent.

## Possible Causes

The WAL files are damaged.

## Handling Procedure

- Step 1** Log in to FusionInsight Manager and choose **O&M**. In the navigation pane on the left, choose **Alarm > Alarms**. On the page that is displayed, locate the row containing the alarm whose **Alarm ID** is **19026**, and view the service in **Location**.
  - Step 2** Log in to the node where the HDFS clients are installed as the client installation user and run the following commands:  

```
cd Client installation directory  
source bigdata_env  
kinit Component service user (If Kerberos authentication is disabled for the cluster (the cluster is in normal mode), skip this step.)
```
  - Step 3** Run the following command to check the damaged WAL files and go to **Step 4**:  

```
hdfs dfs -ls hdfs://hacluster/hbase/corrupt/*%2C*
```

**Collect fault information.**
  - Step 4** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Log > Download**.
  - Step 5** Expand the **Service** drop-down list, and select **HBase** for the target cluster.
  - Step 6** Click the edit icon in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.
  - Step 7** Contact O&M personnel and provide the collected logs.
- End



## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

None.

# 12.13.186 ALM-20002 Hue Service Unavailable

## Description

This alarm is generated when the Hue service is unavailable. The system checks the Hue service status every 60 seconds.

This alarm is cleared when the Hue service is normal.

## Attribute

Alarm ID	Alarm Severity	Automatically Cleared
20002	Critical	Yes

## Parameters

Name	Meaning
Source	Specifies the cluster for which the alarm is generated.
ServiceName	Specifies the service for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.
HostName	Specifies the host for which the alarm is generated.

## Impact on the System

Users cannot perform interactive analysis and data processing with MRS on the Hue UI.

## Possible Causes

- The internal KrbServer service on which the Hue service depends is abnormal.
- The internal DBService service on which the Hue service depends is abnormal.
- The network connection to the DBService is abnormal.

## Procedure

### Check whether the KrbServer is abnormal.

**Step 1** On the FusionInsight Manager home page, choose **Cluster** > *Name of the desired cluster* > **Services**. In the service list, check whether the **KrbServer** running status is **Normal**.

- If yes, go to [Step 4](#).
- If no, go to [Step 2](#).

**Step 2** Restart the KrbServer service.

**Step 3** Wait several minutes, and check whether **Hue Service Unavailable** is cleared.

- If yes, no further action is required.
- If no, go to [Step 4](#).

### Check whether the DBService is abnormal.

**Step 4** On the FusionInsight Manager home page, choose **Cluster** > *Name of the desired cluster* > **Services**.

**Step 5** In the service list, check whether the **DBService** running status is **Normal**.

- If yes, go to [Step 8](#).
- If no, go to [Step 6](#).

**Step 6** Restart the DBService.

---

#### NOTICE

When the service is rebooted, it becomes unavailable and can disrupt business operations.

---

**Step 7** Wait several minutes, and check whether **Hue Service Unavailable** is cleared.

- If yes, no further action is required.
- If no, go to [Step 8](#).

### Check whether the network connection to the DBService is normal.

**Step 8** Choose **Cluster** > *Name of the desired cluster* > **Services** > **Hue** > **Instance**, record the IP address of the active Hue.

**Step 9** Log in to the active Hue.

**Step 10** Run the **ping** command to check whether communication between the host that runs the active Hue and the hosts that run the DBService is normal. (Obtain the IP addresses of the hosts that run the DBService in the same way as that for obtaining the IP address of the active Hue.)

- If yes, go to [Step 13](#).
- If no, go to [Step 11](#).

**Step 11** Contact the administrator to restore the network.

**Step 12** Wait several minutes, and check whether **Hue Service Unavailable** is cleared.


- If yes, no further action is required.
- If no, go to [Step 13](#).

**Collect fault information.**

**Step 13** On FusionInsight Manager, choose **O&M > Log > Download**.

**Step 14** Select the following nodes in the required cluster from the **Service** drop-down list:

- Hue
- Controller

**Step 15** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 16** Contact the O&M personnel and send the collected logs.

----End

## Alarm Clearing

After the fault is rectified, the system automatically clears this alarm.

## Related Information

None

# 12.13.187 ALM-23001 Loader Service Unavailable

## Description

The system checks the Loader service availability every 60 seconds. This alarm is generated when the system detects that the Loader service is unavailable. This alarm is cleared when the Loader service is available.

## Attribute

Alarm ID	Alarm Severity	Automatically Cleared
23001	Critical	Yes

## Parameters

Name	Meaning
Source	Specifies the cluster for which the alarm is generated.
ServiceName	Specifies the service for which the alarm is generated.

Name	Meaning
RoleName	Specifies the role for which the alarm is generated.
HostName	Specifies the host for which the alarm is generated.

## Impact on the System

When the Loader service is unavailable, the data loading, import, and conversion functions are unavailable.

## Possible Causes

- The internal service on which the Loader service depends is abnormal.
  - The ZooKeeper service is abnormal.
  - The HDFS service is abnormal.
  - The DBService service is abnormal.
  - The Yarn service is abnormal.
  - The Mapreduce service is abnormal.
- Environment fault: The network is abnormal, which the Loader service cannot communicate with the depended internal services and cannot provide services.
- Software fault: The Loader service cannot run properly.

## Procedure

### Check the ZooKeeper service status.

- Step 1** On the FusionInsight Manager home page, choose **Cluster** > *Name of the desired cluster* > **Services** > **ZooKeeper** to check whether the ZooKeeper running status is **Normal**.
- If yes, go to [Step 3](#).
  - If no, go to [Step 2](#).
- Step 2** Choose **More** > **Restart Service** to restart the ZooKeeper service. In the alarm list, check whether **LoaderService Unavailable** is cleared.
- If yes, no further action is required.
  - If no, go to [Step 3](#).
- Step 3** On the FusionInsight Manager, check whether the alarm list contains **Process Fault**.
- If yes, go to [Step 4](#).
  - If no, go to [Step 7](#).
- Step 4** In the **Location** area of **Process Fault**, check whether **ServiceName** is **ZooKeeper**.
- If yes, go to [Step 5](#).

- If no, go to [Step 7](#).

**Step 5** Rectify the fault by following the steps provided in **ALM-12007 Process Fault**.

**Step 6** In the alarm list, check whether **Loader Service Unavailable** is cleared.

- If yes, no further action is required.
- If no, go to [Step 7](#).

**Check the HDFS service status.**

**Step 7** On the FusionInsight Manager, check whether the alarm list contains **HDFS Service Unavailable**.

- If yes, go to [Step 8](#).
- If no, go to [Step 10](#).

**Step 8** Rectify the fault by following the steps provided in **ALM-14000 HDFS Service Unavailable**.

**Step 9** In the alarm list, check whether **Loader Service Unavailable** is cleared.

- If yes, no further action is required.
- If no, go to [Step 10](#).

**Check the DBService status.**

**Step 10** On the FusionInsight Manager home page, choose **Cluster** > *Name of the desired cluster* > **Services** > **DBService** to check whether the DBService running status is **Normal**.

- If yes, go to [Step 12](#).
- If no, go to [Step 11](#).

**Step 11** Choose **More** > **Restart Service** to restart the DBService service. In the alarm list, check whether **LoaderService Unavailable** is cleared.

- If yes, no further action is required.
- If no, go to [Step 12](#).

**Check the Mapreduce status.**

**Step 12** On the FusionInsight Manager home page, choose **Cluster** > *Name of the desired cluster* > **Services** > **Mapreduce** to check whether the Mapreduce running status is **Normal**.

- If yes, go to [Step 16](#).
- If no, go to [Step 13](#).

**Step 13** Choose **More** > **Restart Service** to restart the Mapreduce service. In the alarm list, check whether **LoaderService Unavailable** is cleared.

- If yes, no further action is required.
- If no, go to [Step 16](#).

**Check the Yarn status.**

**Step 14** On the FusionInsight Manager home page, choose **Cluster** > *Name of the desired cluster* > **Services** > **Yarn** to check whether the Yarn running status is **Normal**.

- If yes, go to [Step 16](#).

- If no, go to [Step 15](#).

**Step 15** Choose **More > Restart Service** to restart the Yarn service. In the alarm list, check whether **LoaderService Unavailable** is cleared.

- If yes, no further action is required.
- If no, go to [Step 16](#).

**Step 16** On the FusionInsight Manager, check whether the alarm list contains **Yarn Service Unavailable**.

- If yes, go to [Step 17](#).
- If no, go to [Step 19](#).

**Step 17** Rectify the fault by following the steps provided in **ALM-18000 Yarn Service Unavailable**.

**Step 18** In the alarm list, check whether **Loader Service Unavailable** is cleared.

- If yes, no further action is required.
- If no, go to [Step 19](#).

**Check the network connection between Loader and dependent components.**

**Step 19** On the FusionInsight Manager, choose **Cluster > Name of the desired cluster > Services > Loader**.

**Step 20** Click **Instance** and the LoaderServer instance list is displayed.

**Step 21** Record the **Management IP Address** in the row of **LoaderServer(Active)**.

**Step 22** Log in to the host where the active LoaderServer runs as **omm** user using the IP address obtained in [Step 21](#).

**Step 23** Run the **ping** command to check whether communication between the host that runs the active LoaderServer and the hosts that run the dependent components. (The dependent components include ZooKeeper, DBService, HDFS, Mapreduce and Yarn. Obtain the IP addresses of the hosts that run these services in the same way as that for obtaining the IP address of the active LoaderServer.)

- If yes, go to [Step 26](#).
- If no, go to [Step 24](#).

**Step 24** Contact the administrator to restore the network.

**Step 25** In the alarm list, check whether **Loader Service Unavailable** is cleared.

- If yes, no further action is required.
- If no, go to [Step 26](#).


**Collect fault information.**

**Step 26** On the FusionInsight Manager, choose **O&M > Log > Download**.

**Step 27** Select the following nodes in the required cluster from the **Service** drop-down list:

- ZooKeeper
- HDFS
- DBService

- Yarn
- Mapreduce
- Loader

**Step 28** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 29** On the FusionInsight Manager, choose **Cluster** > *Name of the desired cluster* > **Services** > **Loader**.

**Step 30** Choose **More** > **Restart Service**, and click **OK**.

**Step 31** Check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 32](#).

**Step 32** Contact the O&M personnel and send the collected logs.

----End

## Alarm Clearing

After the fault is rectified, the system automatically clears this alarm.

## Related Information

None

# 12.13.188 ALM-23003 Loader Task Execution Failure

## Description

This alarm is generated immediately when the system detects that the Loader job fails. This alarm is cleared when the failed job is manually handled by a user. This alarm must be manually cleared.

## Attribute

Alarm ID	Alarm Severity	Automatically Cleared
23003	Minor	No

## Parameters

Name	Meaning
Source	Specifies the cluster for which the alarm is generated.

Name	Meaning
ServiceName	Specifies the service for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.
HostName	Specifies the host for which the alarm is generated.
JobID	Specifies the ID of failed Loader job.
JobName	Specifies the failed Loader job.
UserName	Specifies the name of the user who submits the Loader job.
Details	Supplementary information for which the alarm is generated.

## Impact on the System

This is a job-level alarm for Loader. The job execution fails, and you need to view specific logs to locate the failure cause. No execution result is returned. After the fault is rectified, you need to execute the task again. No impact on the Loader service.

## Possible Causes

- Task parameters are incorrectly configured.
- Exceptions occur when Yarn is executing a job.

## Procedure

### Check whether task parameters are incorrectly configured.

- Step 1** On FusionInsight Manager, choose **O&M > Alarm > Alarms** and click the alarm drop-down list from the alarm list, obtain the **Alarm Cause**.
- Step 2** If the alarm cause is "Failure to submit job", view error details in **Additional Information**, and go to the Loader WebUI to view the execution history of the job.

#### NOTE

By default, the **admin** user does not have the permissions to manage other components. If the page cannot be opened or the displayed content is incomplete when you access the native UI of a component due to insufficient permissions, you can manually create a user with the permissions to manage that component.

- Step 3** Submit the task again.
- Step 4** Check whether the task executed successfully.
- If yes, go to [Step 9](#).



- If no, go to [Step 5](#).

**Check whether exceptions occur when Yarn is executing a job.**

**Step 5** On FusionInsight Manager, click the alarm drop-down list from the alarm list, obtain the **Alarm Cause**.

**Step 6** Check whether the Yarn activity is executed properly in the **Alarm Cause**. If the alarm cause is "Yarn execution failed", the Yarn activity is abnormal.

- If yes, go to [Step 7](#).
- If no, go to [Step 10](#).

**Step 7** Submit the task again.

**Step 8** Please check whether the task executed successfully.

- If yes, go to [Step 9](#).
- If no, go to [Step 10](#).


**Step 9** In the alarm list, click **Clear** from **Operation** to manually clear the alarm. No further action is required.

**Collect fault information.**

**Step 10** On FusionInsight Manager, choose **O&M > Log > Download**.

**Step 11** Select the following nodes in the required cluster from the **Service** drop-down list:

- DBService
- HDFS
- Loader
- Mapreduce
- Yarn
- ZooKeeper

**Step 12** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 13** Contact the O&M personnel and send the collected logs.

----End

## Alarm Clearing

After the fault is rectified, the system does not automatically clear this alarm, and you need to manually clear the alarm.

## Related Information

None

## 12.13.189 ALM-23004 Loader Heap Memory Usage Exceeds the Threshold

### Description

The system checks the heap memory usage of the Loader service every 60 seconds. The alarm is generated when the heap memory usage of a Loader instance exceeds the threshold (95% of the maximum memory) for 10 consecutive times. The alarm is cleared when the heap memory usage is less than the threshold.

### Attribute

Alarm ID	Alarm Severity	Automatically Cleared
23004	Major	Yes

### Parameters

Name	Meaning
Source	Specifies the cluster for which the alarm is generated.
ServiceName	Specifies the service for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.
HostName	Specifies the host for which the alarm is generated.
Trigger Condition	Specifies the threshold triggering the alarm. If the current indicator value exceeds this threshold, the alarm is generated.

### Impact on the System

Full GC occurs frequently in Loader. The performance deteriorates and page responses are slow. If the memory overflows, Loader may fail to provide services for external systems. The Loader page cannot be accessed, interfaces cannot be called, and active/standby switchover is frequently performed due to exceptions.

### Possible Causes

The heap memory of the Loader instance is overused or the heap memory is inappropriately allocated.

## Procedure

### Check heap memory usage.

- Step 1** On the FusionInsight Manager portal, choose **O&M > Alarm > Alarms > Loader Heap Memory Usage Exceeds the Threshold > Location**. Check the host name of the instance involved in this alarm.
- Step 2** On the FusionInsight Manager portal, choose **Cluster > Name of the desired cluster > Services > Loader > Instance**. Click the instance for which the alarm is generated to go to the page for the instance. Click the drop-down menu in the chart area and choose **Customize > Memory > Loader Heap Memory Resource Percentage**. Click **OK**.
- Step 3** Check whether the used heap memory of Loader reaches the threshold (the default value is 95% of the maximum heap memory) specified for Loader.
- If yes, go to **Step 4**.
  - If no, go to **Step 6**.
- Step 4** On the FusionInsight Manager portal, choose **Cluster > Name of the desired cluster > Services > Loader > Configurations**. Click **All Configurations**. Increase the value of **-Xmx** in **GC\_OPTS** as required, and click **Save**. Click **OK**.

#### NOTE


- If this alarm is generated, the heap memory configured for the current Loader instance is insufficient for data transmission. You are advised to open the instance monitoring page, display the Loader heap memory resource status monitoring chart, and observe the change trend of the heap memory used by Loader in the monitoring chart. Then change the value of **-Xmx** to twice the current heap memory usage or to another value to meet site requirements.
- When setting the heap memory, you can set **-Xms** and **-Xmx** to similar values to avoid performance deterioration caused by heap size adjustment after each GC.
- Ensure that the sum of **-Xmx** and **XX:MaxPermSize** is not greater than the physical memory of the node server.

- Step 5** Restart the affected services or instances and check whether the alarm is cleared.
- If yes, no further action is required.
  - If no, go to **Step 6**.

#### NOTE

During service or instance restart, Loader cannot provide services to external systems. New jobs cannot be submitted, but jobs being executed are not affected.

### Collect fault information.

- Step 6** On the FusionInsight Manager portal, choose **O&M > Log > Download**.
- Step 7** Select **Loader** in the required cluster from the **Service** drop-down list.
- Step 8** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.
- Step 9** Contact the O&M personnel and send the collected fault logs.

----End

## Alarm Clearing

After the fault is rectified, the system automatically clears this alarm.

## Related Information

None

# 12.13.190 ALM-23005 Loader Non-Heap Memory Usage Exceeds the Threshold

## Description

The system checks the non-heap memory usage of the Loader service every 30 seconds. The alarm is generated when the non-heap memory usage of a Loader instance exceeds the threshold (80% of the maximum memory) for 5 consecutive times. The alarm is cleared when the non-heap memory usage is less than the threshold.

## Attribute

Alarm ID	Alarm Severity	Automatically Cleared
23005	Major	Yes

## Parameters

Name	Meaning
Source	Specifies the cluster for which the alarm is generated.
ServiceName	Specifies the service for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.
HostName	Specifies the host for which the alarm is generated.
Trigger Condition	Specifies the threshold triggering the alarm. If the current indicator value exceeds this threshold, the alarm is generated.

## Impact on the System

The Loader page may fail to be accessed and cannot provide services for external systems.

## Possible Causes

The non-heap memory of the Loader instance is overused or the non-heap memory is inappropriately allocated.

## Procedure

### Check non-heap memory usage.

- Step 1** On the FusionInsight Manager portal, choose **O&M > Alarm > Alarms > Loader Non-Heap Memory Usage Exceeds the Threshold > Location**. Check the host name of the instance involved in this alarm.
- Step 2** On the FusionInsight Manager portal, choose **Cluster > Name of the desired cluster > Services > Loader > Instance**. Click the instance for which the alarm is generated to go to the page for the instance. Click the drop-down menu in the chart area and choose **Customize > Memory > Loader Non Heap Memory Resource Percentage**. Click **OK**.
- Step 3** Check whether the used non-heap memory of Loader reaches the threshold (the default value is 80% of the maximum non-heap memory) specified for Loader.
- If yes, go to **Step 4**.
  - If no, go to **Step 6**.
- Step 4** On the FusionInsight Manager portal, choose **Cluster > Name of the desired cluster > Services > Loader > Configurations**. Click **All Configurations** Search **LOADER\_GC\_OPTS** in the search box. If the **-XX: MaxPermSize** parameter is not configured, set the initial value to **-XX: MaxPermSize=256M** for the first time. (If the alarm persists after the first adjustment, perform the second adjustment by referring to the following note.) And click **Save**. Click **OK**.

### NOTE


If this alarm is generated, the non-heap memory configured for the current Loader instance is insufficient for the service scenario. You are advised to open the instance monitoring page, open the Loader non-heap memory resource status monitoring chart, and observe the change trend of the non-heap memory used by Loader in the monitoring chart. Then change the value of **-XX:MaxPermSize** to twice the current non-heap memory usage or to another value to meet site requirements.

- Step 5** Restart the affected services or instances and check whether the alarm is cleared.
- If yes, no further action is required.
  - If no, go to **Step 6**.

### NOTE

During service or instance restart, Loader cannot provide services to external systems. New jobs cannot be submitted, but jobs being executed are not affected.

### Collect fault information.

- Step 6** On the FusionInsight Manager portal, choose **O&M > Log > Download**.
- Step 7** Select **Loader** in the required cluster from the **Service** drop-down list.
- Step 8** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 9** Contact the O&M personnel and send the collected fault logs.

----End

## Alarm Clearing

After the fault is rectified, the system automatically clears this alarm.

## Related Information

None

# 12.13.191 ALM-23006 Loader Direct Memory Usage Exceeds the Threshold

## Description

The system checks the direct memory usage of the Loader service every 30 seconds. The alarm is generated when the direct memory usage of a Loader instance exceeds the threshold (80% of the maximum memory) for 5 consecutive times. The alarm is cleared when the direct memory usage of Loader is less than or equal to the threshold.

## Attribute

Alarm ID	Alarm Severity	Automatically Cleared
23006	Major	Yes

## Parameters

Name	Meaning
Source	Specifies the cluster for which the alarm is generated.
ServiceName	Specifies the service for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.
HostName	Specifies the host for which the alarm is generated.
Trigger Condition	Specifies the threshold triggering the alarm. If the current indicator value exceeds this threshold, the alarm is generated.

## Impact on the System

Loader may fail to provide services for external systems. I/O or socket exceptions occur, and active/standby switchovers occur frequently.

## Possible Causes

The direct memory of the Loader instance is overused or the direct memory is inappropriately allocated.

## Procedure

### Check direct memory usage.

- Step 1** On the FusionInsight Manager portal, choose **O&M > Alarm > Alarms > Loader Direct Memory Usage Exceeds the Threshold > Location**. Check the host name of the instance involved in this alarm.
- Step 2** On the FusionInsight Manager portal, choose **Cluster > Name of the desired cluster > Services > Loader > Instance**. Click the instance for which the alarm is generated to go to the page for the instance. Click the drop-down menu in the chart area and choose **Customize > Memory > Loader Memory Usage Statistics**. Click **OK**.
- Step 3** Check whether the used direct memory of Loader reaches the threshold (the default value is 80% of the maximum direct memory) specified for Loader.
  - If yes, go to **Step 4**.
  - If no, go to **Step 6**.
- Step 4** On the FusionInsight Manager portal, choose **Cluster > Name of the desired cluster > Services > Loader > Configurations**. Click **All Configurations**. Search **LOADER\_GC\_OPTS** in the search box. Increase the value of **-XX:MaxDirectMemorySize** as required, and click **Save**. Click **OK**.

### NOTE

If this alarm is generated, the direct memory configured for the current Loader instance is insufficient for the service scenario. You are advised to open the instance monitoring page, display the Loader direct memory resource status monitoring chart, and observe the change trend of the direct memory used by Loader in the monitoring chart. Then change the value of **-XX:MaxDirectMemorySize** to twice the current direct memory usage or to another value to meet site requirements.


- Step 5** Restart the affected services or instances and check whether the alarm is cleared.
  - If yes, no further action is required.
  - If no, go to **Step 6**.

### NOTE

During service or instance restart, Loader cannot provide services to external systems. New jobs cannot be submitted, but jobs being executed are not affected.

### Collect fault information.

- Step 6** On the FusionInsight Manager portal, choose **O&M > Log > Download**.
- Step 7** Select **Loader** in the required cluster from the **Service** drop-down list.

**Step 8** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 9** Contact the O&M personnel and send the collected fault logs.

----End

## Alarm Clearing

After the fault is rectified, the system automatically clears this alarm.

## Related Information

None

# 12.13.192 ALM-23007 Garbage Collection (GC) Time of the Loader Process Exceeds the Threshold

## Description

The system checks GC time of the Loader process every 60 seconds. The alarm is generated when GC time of the Loader process exceeds the threshold (default value: **12 seconds**) for 5 consecutive times. The alarm is cleared when GC time is less than the threshold.

## Attribute

Alarm ID	Alarm Severity	Automatically Cleared
23007	Major	Yes

## Parameters

Name	Meaning
Source	Specifies the cluster for which the alarm is generated.
ServiceName	Specifies the service for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.
HostName	Specifies the host for which the alarm is generated.



Name	Meaning
Trigger Condition	Specifies the threshold triggering the alarm. If the current indicator value exceeds this threshold, the alarm is generated.

## Impact on the System

Full GC occurs frequently, and the Loader service responds slowly. The Loader service may even break down and cannot provide services properly.

## Possible Causes

The heap memory of the Loader instance is overused or the heap memory is inappropriately allocated.

## Procedure

**Check GC time.**

- Step 1** On the FusionInsight Manager portal, choose **O&M > Alarm > Alarms > Garbage Collection (GC) Time of the Loader Process Exceeds the Threshold > Location**. Check the host name of the instance involved in this alarm.
- Step 2** On the FusionInsight Manager portal, choose **Cluster > Name of the desired cluster > Services > Loader > Instance**. Click the instance for which the alarm is generated to go to the page for the instance. Click the drop-down menu in the chart area and choose **Customize > GC > Garbage Collection (GC) Time of Loader**. Click **OK**.
- Step 3** Check whether GC time of the Loader process every second exceeds the threshold (default value: **12 seconds**).
  - If yes, go to **Step 4**.
  - If no, go to **Step 6**.
- Step 4** On the FusionInsight Manager portal, choose **Cluster > Name of the desired cluster > Services > Loader > Configurations**. Click **All Configurations**. Search **LOADER\_GC\_OPTS** in the search box. Increase the value of **-Xmx** as required, and click **Save**. Click **OK**.

### NOTE

If this alarm is generated, the heap memory configured for the current Loader instance cannot meet the heap memory required for data transmission. You are advised to handle the problem by referring to **Step 4** in section [ALM-23004 Loader Heap Memory Usage Exceeds the Threshold](#).

- Step 5** Restart the affected services or instances and check whether the alarm is cleared.
  - If yes, no further action is required.
  - If no, go to **Step 6**.


 **NOTE**

During service or instance restart, Loader cannot provide services to external systems. New jobs cannot be submitted, but jobs being executed are not affected.

**Collect fault information.**

**Step 6** On the FusionInsight Manager portal, choose **O&M > Log > Download**.

**Step 7** Select **Loader** in the required cluster from the **Service** drop-down list.

**Step 8** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 9** Contact the O&M personnel and send the collected fault logs.

----End

## Alarm Clearing

After the fault is rectified, the system automatically clears this alarm.

## Related Information

None

# 12.13.193 ALM-24000 Flume Service Unavailable

## Alarm Description

The alarm module checks the Flume service status every 180 seconds. This alarm is generated if the Flume service is abnormal.

This alarm is automatically cleared after the Flume service recovers.

## Alarm Attributes

Alarm ID	Alarm Severity	Auto Cleared
24000	Critical	Yes

## Alarm Parameters

Parameter	Description
Source	Specifies the cluster for which the alarm was generated.
ServiceName	Specifies the service for which the alarm was generated.

Parameter	Description
RoleName	Specifies the role for which the alarm was generated.
HostName	Specifies the host for which the alarm was generated.

## Impact on the System

Flume cannot work and data transmission is interrupted.

## Possible Causes

All Flume instances are faulty.

## Handling Procedure

**Step 1** Log in to a Flume node as user **omm** and run the **ps -ef|grep "flume.role=server"** command to check whether the Flume process exists on the node.

- If yes, go to [Step 3](#).
- If no, restart the faulty Flume node or Flume service and go to [Step 2](#).

**Step 2** In the alarm list, check whether alarm "Flume Service Unavailable" is cleared.

- If yes, no further action is required.
- If no, go to [Step 3](#).

**Collect the fault information.**

**Step 3** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Log > Download**.

**Step 4** Expand the **Service** drop-down list, and select **Flume** for the target cluster.

**Step 5** Click the edit icon in the upper right corner, and set **Start Date** and **End Date** for log collection to 1 hour ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 6** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

None

## 12.13.194 ALM-24001 Flume Agent Exception

### Alarm Description

The Flume agent monitoring module monitors the Flume agent status. This alarm is generated when the Flume agent process is faulty (checked every 5 seconds) or the Flume agent fails to start (an alarm is reported immediately).

This alarm is cleared when the Flume agent process recovers, Flume agent starts successfully, and the alarm handling is completed.

### Alarm Attributes

Alarm ID	Alarm Severity	Auto Cleared
24001	Major	Yes

### Alarm Parameters

Parameter	Description
Source	Specifies the cluster for which the alarm was generated.
ServiceName	Specifies the service for which the alarm was generated.
AgentId	Specifies the ID of the agent for which the alarm was generated.
RoleName	Specifies the role for which the alarm was generated.
HostName	Specifies the host for which the alarm was generated.

### Impact on the System

The Flume agent instance for which the alarm is generated cannot provide services properly, and the data transmission tasks of the instance are temporarily interrupted. Real-time data is lost during real-time data transmission.

### Possible Causes

- The **JAVA\_HOME** directory does not exist, or the Java permission is incorrect.
- The Flume agent directory permission is incorrect.
- The Flume agent fails to start.

## Handling Procedure

**Check whether the JAVA\_HOME directory exists or whether the JAVA permission is correct.**

**Step 1** Log in to the host for which the alarm is generated as user **root**.

**Step 2** Obtain the installation directory of the Flume client for which the alarm is generated. (The value of **AgentId** can be obtained from **Location** of the alarm.)

```
ps -ef|grep AgentId | grep -v grep | awk -F 'conf-file ' '{print $2}' | awk -F 'fusioninsight' '{print $1}'
```

**Step 3** Run the `su - Flume installation user` command to switch to the Flume installation user and run the `cd Flume client installation directory/fusioninsight-flume-1.9.0/conf/` command to go to the Flume configuration directory.

**Step 4** Run the `cat ENV_VARS | grep JAVA_HOME` command.

**Step 5** Check whether the **JAVA\_HOME** directory exists. If both the command output in [Step 4](#) and `ll $JAVA_HOME/` are not empty, the **JAVA\_HOME** directory exists.

- If yes, go to [Step 7](#).
- If no, go to [Step 6](#).

**Step 6** Specify a correct **JAVA\_HOME** directory.

**Step 7** Run the `$JAVA_HOME/bin/java -version` command to check whether the Flume agent running user has the Java execution permission. If the Java version is displayed in the command output, the Java permission meets the requirement. Otherwise, the Java permission does not meet the requirement.

- If yes, go to [Step 9](#).
- If no, go to [Step 8](#).

### NOTE

**JAVA\_HOME** is the environment variable exported during Flume client installation. You can also go to `Flume client installation directory/fusioninsight-flume-1.9.0/conf` and run the `cat ENV_VARS | grep JAVA_HOME` command to view the variable value.

**Step 8** Run the `chmod 750 $JAVA_HOME/bin/java` command to grant the Java execution permission to the Flume agent running user.

**Check the directory permission of the Flume agent.**

**Step 9** Log in to the host for which the alarm is generated as user **root**.

**Step 10** Run the following command to switch to the Flume agent installation directory:

```
cd Flume client installation directory/fusioninsight-flume-1.9.0/conf/
```

**Step 11** Run the `ls -al * -R` command to check whether any file owner is the user running the Flume agent.

- If yes, go to [Step 12](#).
- If no, run the `chown` command to change the file owner to the user who runs the Flume agent.

**Check the Flume agent configuration.**

**Step 12** Run the `cat properties.properties | grep spoolDir` and `cat properties.properties | grep TAILDIR` commands to check whether the Flume source type is `spoolDir` or `tailDir`. If any command output is displayed, the Flume source type is `spoolDir` or `tailDir`.

- If yes, go to [Step 13](#).
- If no, go to [Step 17](#).

**Step 13** Check whether the data monitoring directory exists.

- If yes, go to [Step 15](#).
- If no, go to [Step 14](#).

 **NOTE**

Run the `cat properties.properties | grep spoolDir` command to view the `spoolDir` monitoring directory.

```
[root@fusioninsight-1.9.0]# cat properties.properties | grep spoolDir
client.sources.aal.spoolDir = /opt/liuxingcheng/flumeclient/sourcedata/flumesourcedata1
```

Run the `cat properties.properties | grep parentDir` command to view the `tailDir` monitoring directory.

```
[root@fusioninsight-1.9.0]# cat properties.properties | grep parentDir
server.sources.AAAA.filegroups.F1.parentDir = /tmp/flumetest/taildir_data
```

**Step 14** Specify a correct data monitoring directory.

**Step 15** Check whether the Flume agent user has the read, write, and execute permissions on the monitoring directory specified in [Step 13](#).

- If yes, go to [Step 17](#).
- If no, go to [Step 16](#).

 **NOTE**

Go to the monitoring directory as the Flume running user. If files can be created, the Flume running user has the read, write, and execute permissions on the monitoring directory.

**Step 16** Run the `chmod 777 Flume monitoring directory` command to grant the Flume agent running user the read, write, and execute permissions on the monitoring directory specified in [Step 13](#).

**Step 17** Check whether the components connected to the Flume sink are in safe mode.

- If yes, go to [Step 18](#).
- If no, go to [Step 23](#).

 **NOTE**

If the sinks in the `properties.properties` configuration file are the HDFS sink and HBase sink, and the configuration file contains a keytab file, the components connected to the Flume sink are in safe mode.

If the sink in the `properties.properties` configuration file is the Kafka sink and `*.security.protocol` is set to `SASL_PLAINTEXT` or `SASL_SSL`, Kafka connected to the Flume sink is in safe mode.

**Step 18** Run the `ll keytab path` command to check whether the keytab authentication path specified by the `*.kerberosKeytab` parameter in the configuration file exists.

- If yes, go to [Step 20](#).

- If no, go to [Step 19](#).

 **NOTE**

To view the keytab path, run the `cat properties.properties | grep keytab` command.

**Step 19** Change the value of `kerberosKeytab` in [Step 18](#) to the custom keytab path and go to [Step 21](#).

**Step 20** Go to [Step 18](#) and check whether the Flume agent running user has the permission to access the keytab authentication file. If the keytab path is returned, the user has the permission. Otherwise, the user does not have the permission.

- If yes, go to [Step 22](#).
- If no, go to [Step 21](#).

**Step 21** Run the `chmod 755 keytab file` command to grant the read permission on the keytab file specified in [Step 19](#), and restart the Flume process.

**Step 22** Check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 23](#).

**Collect fault information.**

**Step 23** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Log** > **Download**.

**Step 24** Expand the **Service** drop-down list, and select **Flume** for the target cluster.

**Step 25** Click the edit icon in the upper right corner, and set **Start Date** and **End Date** for log collection to 1 hour ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 26** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

None

# 12.13.195 ALM-24003 Flume Client Connection Interrupted

## Alarm Description

The alarm module monitors the port connection status on the Flume server. This alarm is generated if the Flume server fails to receive a connection message from the Flume client in three consecutive minutes.

This alarm is cleared after the Flume server receives a connection message from the Flume client.

## Alarm Attributes

Alarm ID	Alarm Severity	Auto Cleared
24003	Major	Yes

## Alarm Parameters

Parameter	Description
Source	Specifies the cluster for which the alarm was generated.
Client IP Address	Specifies the IP address of the Flume client.
Client Name	Specifies the agent name of the Flume client.
Sink Name	Specifies the sink name of Flume Agent.

## Impact on the System

The communication between the Flume client and the server fails. The Flume client cannot send data to the Flume server.

## Possible Causes

- The network connection between the Flume client and the server is faulty.
- The Flume client's process is abnormal.
- The Flume client is incorrectly configured.

## Handling Procedure

**Check the network connection between the Flume client and the server.**

**Step 1** Log in to the host whose IP address is specified by **Flume ClientIP** in the alarm information as user **root**.

**Step 2** Run the **ping *Flume server IP address*** command to check whether the network connection between the Flume client and the server is normal.

- If yes, go to **Step 3**.
- If no, go to **Step 11**.

**Check whether the Flume client's process is normal.**

**Step 3** Log in to the host whose IP address is specified by **Flume ClientIP** in the alarm information as user **root**.

**Step 4** Run the **ps -ef|grep flume |grep client** command to check whether the Flume client process exists.



- If yes, go to [Step 5](#).
- If no, go to [Step 11](#).

#### Check the Flume client configuration.

- Step 5** Log in to the host whose IP address is specified by **Flume ClientIP** in the alarm information as user **root**.
- Step 6** Run the `cd Flume client installation directory/fusioninsight-flume-1.9.0/conf/` command to go to Flume's configuration directory.
- Step 7** Run the `cat properties.properties` command to query the current configuration file of the Flume client.
- Step 8** Check whether the **properties.properties** file is correctly configured according to the configuration description of the Flume agent.
- If yes, go to [Step 9](#).
  - If no, go to [Step 11](#).
- Step 9** Modify the **properties.properties** configuration file.

#### Check whether the alarm is cleared.

- Step 10** Check whether the alarm is cleared.
- If yes, no further action is required.
  - If no, go to [Step 11](#).

#### Collect the fault information.

- Step 11** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Log > Download**.
- Step 12** Expand the **Service** drop-down list, and select **Flume** for the target cluster.
- Step 13** Click the edit icon in the upper right corner, and set **Start Date** and **End Date** for log collection to 1 hour ahead of and after the alarm generation time, respectively. Then, click **Download**.
- Step 14** Collect logs in the `/var/log/Bigdata/flume-client` directory on the Flume client using a transmission tool.
- Step 15** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

None

## 12.13.196 ALM-24004 Exception Occurs When Flume Reads Data

### Alarm Description

The alarm module monitors the Flume source status. This alarm is generated when the duration in which the source cannot read data exceeds the threshold.

The default threshold is **0**, indicating that this function is disabled. You can change the threshold by modifying the **properties.properties** file in the **conf** directory. Specifically, modify the **NoDatatime** parameter of required the source.

The alarm is cleared when the source reads the data and the alarm handling is complete.

### Alarm Attributes

Alarm ID	Alarm Severity	Auto Cleared
24004	Major	Yes

### Alarm Parameters

Parameter	Description
Source	Specifies the cluster for which the alarm was generated.
ServiceName	Specifies the service for which the alarm was generated.
HostName	Specifies the host for which the alarm was generated.
AgentId	Specifies the ID of the agent for which the alarm was generated.
ComponentType	Specifies the type of the component for which the alarm was generated.
ComponentName	Specifies the name of the component for which the alarm was generated.

### Impact on the System

If data is found in the data source but the Flume source continuously fails to read data, the collection is stopped.

## Possible Causes

- The Flume source is faulty, so data cannot be sent.
- The network is faulty, so the data cannot be sent.

## Handling Procedure

### Check whether the Flume source is faulty.

**Step 1** Open the **properties.properties** configuration file on the local PC, search for keyword **type = spoolDir** in the file, and check whether the Flume source type is spoolDir.

- If yes, go to [Step 2](#).
- If no, go to [Step 3](#).

**Step 2** View the spoolDir monitoring directory to check whether all files are already transferred.

- If yes, no further action is required.
- If no, go to [Step 5](#).

#### NOTE

The monitoring directory of spoolDir is specified by the **.spoolDir** parameter in the **properties.properties** configuration file. If all files in the monitoring directory have been transferred, the file name extension of all files in the monitoring directory is **.COMPLETED**.

**Step 3** Open the **properties.properties** configuration file on the local PC, search for **org.apache.flume.source.kafka.KafkaSource** in the file, and check whether the Flume source type is Kafka.

- If yes, go to [Step 4](#).
- If no, go to [Step 7](#).

**Step 4** Check whether the topic data configured by the Kafka source has been used up.

- If yes, no further action is required.
- If no, go to [Step 5](#).

**Step 5** On FusionInsight Manager, choose **Cluster**, click the name of the desired cluster, and choose **Services > Flume > Instances**.

**Step 6** Go to the Flume instance page of the faulty node to check whether the **Source Speed Metrics** in the alarm is **0**.

- If yes, go to [Step 11](#).
- If no, go to [Step 7](#).

### Check the network connectivity between the node with the IP address configured for the Flume source and the faulty node.

**Step 7** Open the **properties.properties** configuration file on the local PC, search for **type = avro** in the file, and check whether the Flume source type is Avro.

- If yes, go to [Step 8](#).
- If no, go to [Step 11](#).

**Step 8** Log in to the faulty node as user **root**, and run the **ping** *IP address of the Flume source* command to check whether the peer host can be pinged successfully.

- If yes, go to **Step 11**.
- If no, go to **Step 9**.

**Step 9** Contact the network administrator to restore the network.

**Step 10** Wait for a while and check whether the alarm is cleared in the alarm list.

- If yes, no further action is required.
- If no, go to **Step 11**.

#### **Collect fault information.**

**Step 11** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Log > Download**.

**Step 12** Expand the **Service** drop-down list, and select **Flume** for the target cluster.

**Step 13** Click the edit icon in the upper right corner, and set **Start Date** and **End Date** for log collection to 1 hour ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 14** Contact O&M personnel and provide the collected logs.

----End

## **Alarm Clearance**

This alarm is automatically cleared after the fault is rectified.

## **Related Information**

None

# **12.13.197 ALM-24005 Exception Occurs When Flume Transmits Data**

## **Alarm Description**

The alarm module monitors the capacity status of Flume Channel. The alarm is generated immediately when the duration that Channel is fully occupied exceeds the threshold or the number of times that Source fails to send data to Channel exceeds the threshold.

The default threshold is **10**. You can change the threshold by modifying the **channelfullcount** parameter of the related channel in the **properties.properties** configuration file in the **conf** directory.

The alarm is cleared when the space of Flume Channel is released and the alarm handling is complete.

## Alarm Attributes

Alarm ID	Alarm Severity	Auto Cleared
24005	Major	Yes

## Alarm Parameters

Parameter	Description
Source	Specifies the cluster for which the alarm was generated.
ServiceName	Specifies the service for which the alarm was generated.
HostName	Specifies the host for which the alarm was generated.
AgentId	Specifies the ID of the agent for which the alarm was generated.
ComponentType	Specifies the type of the component for which the alarm was generated.
ComponentName	Specifies the name of the component for which the alarm was generated.

## Impact on the System

If the disk usage of Flume Channel increases continuously, the time required for importing data to a specified destination prolongs. When the disk usage of Flume Channel reaches 100%, the Flume agent process pauses.

## Possible Causes

- Flume Sink is faulty, so the data cannot be sent.
- The network is faulty, so the data cannot be sent.

## Handling Procedure

**Check whether Flume Sink is faulty.**

**Step 1** Open the **properties.properties** configuration file on the local PC, search for **type = hdfs** in the file, and check whether the Flume sink type is HDFS.

- If yes, go to [Step 2](#).
- If no, go to [Step 3](#).

**Step 2** On FusionInsight Manager, check whether **HDFS Service Unavailable** alarm is generated in the alarm list and whether the HDFS service is stopped in the service list.

- If the alarm is reported, clear it according to the handling suggestions of ALM-14000 HDFS Service Unavailable; if the HDFS service is stopped, start it. Then, go to [Step 7](#).
  - If no, go to [Step 7](#).
- Step 3** Open the **properties.properties** configuration file on the local PC, search for **type = hbase** in the file, and check whether the Flume sink type is HBase.
- If yes, go to [Step 4](#).
  - If no, go to [Step 5](#).
- Step 4** On FusionInsight Manager, check whether **HBase Service Unavailable** alarm is generated in the alarm list and whether the HBase service is stopped in the service list.
- If the alarm is reported, clear it according to the handling suggestions of ALM-19000 HBase Service Unavailable; if the HBase service is stopped, start it. Then, go to [Step 7](#).
  - If no, go to [Step 7](#).
- Step 5** Open the **properties.properties** configuration file on the local PC, search for **org.apache.flume.sink.kafka.KafkaSink** in the file, and check whether the Flume sink type is Kafka.
- If yes, go to [Step 6](#).
  - If no, go to [Step 9](#).
- Step 6** On FusionInsight Manager, check whether **Kafka Service Unavailable** alarm is generated in the alarm list and whether the Kafka service is stopped in the service list.
- If the alarm is reported, clear it according to the handling suggestions of ALM-38000 Kafka Service Unavailable; if the Kafka service is stopped, start it. Then, go to [Step 7](#).
  - If no, go to [Step 7](#).
- Step 7** On FusionInsight Manager, choose **Cluster > Name of the desired cluster > Services > Flume > Instance**.
- Step 8** Go to the Flume instance page of the faulty node to check whether the indicator **Sink Speed Metrics** is 0.
- If yes, go to [Step 13](#).
  - If no, go to [Step 9](#).
- Check the network connection between the faulty node and the node that corresponds to the Flume Sink IP address.**
- Step 9** Open the **properties.properties** configuration file on the local PC, search for **type = avro** in the file, and check whether the Flume sink type is Avro.
- If yes, go to [Step 10](#).
  - If no, go to [Step 13](#).
- Step 10** Log in to the faulty node as user **root**, and run the **ping IP address of the Flume sink** command to check whether the peer host can be pinged successfully.
- If yes, go to [Step 13](#).

- If no, go to [Step 11](#).

**Step 11** Contact the network administrator to restore the network.

**Step 12** In the alarm list, check whether the alarm is cleared after a period.

- If yes, no further action is required.
- If no, go to [Step 13](#).

**Collect the fault information.**

**Step 13** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Log > Download**.

**Step 14** Expand the **Service** drop-down list, and select **Flume** for the target cluster.

**Step 15** Click the edit icon in the upper right corner, and set **Start Date** and **End Date** for log collection to 1 hour ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 16** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

None

# 12.13.198 ALM-24006 Heap Memory Usage of Flume Server Exceeds the Threshold

## Alarm Description

The system checks the heap memory usage of the Flume service every 60 seconds. This alarm is generated when the heap memory usage of the Flume instance exceeds the threshold (95% of the maximum memory) for 10 consecutive times. This alarm is cleared when the heap memory usage is less than the threshold.

## Alarm Attributes

Alarm ID	Alarm Severity	Auto Cleared
24006	Major	Yes

## Alarm Parameters

Parameter	Description
Source	Specifies the cluster for which the alarm was generated.
ServiceName	Specifies the service for which the alarm was generated.
RoleName	Specifies the role for which the alarm was generated.
HostName	Specifies the host for which the alarm was generated.
Trigger Condition	Specifies the threshold for triggering the alarm.

## Impact on the System

If the heap memory overflows, the service may break down and the Flume instance may be unavailable.

## Possible Causes

The heap memory of the Flume instance is overused or the heap memory is inappropriately allocated.

## Handling Procedure

**Check the heap memory usage.**

- Step 1** Log in to FusionInsight Manager and choose **O&M**. In the navigation pane on the left, choose **Alarm > Alarms**. On the page that is displayed, locate the row containing **Flume Heap Memory Usage Exceeds the Threshold**, and view the **Location** information. Check the name of the host for which the alarm is generated.
- Step 2** On FusionInsight Manager, choose **Cluster > Name of the target cluster > Services > Flume**. On the page that is displayed, click the **Instance** tab. On the displayed tab page, select the role corresponding to the host name for which the alarm is generated and select **Customize** from the drop-down list in the upper right corner of the chart area. Choose **Agent** and select **Flume Heap Memory Resource Percentage**. Then, click **OK**.
- Step 3** Check whether the heap memory used by Flume reaches the threshold (95% of the maximum heap memory by default).
  - If yes, go to **Step 4**.
  - If no, go to **Step 6**.
- Step 4** On FusionInsight Manager, choose **Cluster > Name of the desired cluster > Service > Flume > Configuration**. On the page that is displayed, click **All Configurations** and choose **Flume > System**. Set **-Xmx** in the **GC\_OPTS**



parameter to a larger value based on site requirements and save the configuration.

 **NOTE**

If this alarm is generated, the heap memory configured for the Flume server is insufficient for data transmission. You are advised to change the heap memory to: Channel capacity x Maximum size of a single data record x Number of channels. Note that the value of **xmx** cannot exceed the remaining memory of the node.

**Step 5** Restart the affected services or instances and check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 6](#).

---

**NOTICE**

- During the restart, the Flume service is interrupted.
  - During the instance restart, if the failover mode of SinkGroup is configured and at least one instance is running properly, the Flume service is not interrupted. Otherwise, the Flume service is interrupted.
- 

**Collect the fault information.**

**Step 6** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Log > Download**.

**Step 7** Expand the **Service** drop-down list, and select **Flume** for the target cluster.

**Step 8** Click the edit icon in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 9** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

None

# 12.13.199 ALM-24007 Flume Server Direct Memory Usage Exceeds the Threshold

## Alarm Description

The system checks the direct memory usage of the Flume service every 60 seconds. This alarm is generated when the direct memory usage of the Flume instance exceeds the threshold (80% of the maximum memory) for five consecutive times. This alarm is cleared when the Flume direct memory usage is less than or equal to the threshold.

## Alarm Attributes

Alarm ID	Alarm Severity	Auto Cleared
24007	Major	Yes

## Alarm Parameters

Parameter	Description
Source	Specifies the cluster for which the alarm was generated.
ServiceName	Specifies the service for which the alarm was generated.
RoleName	Specifies the role for which the alarm was generated.
HostName	Specifies the host for which the alarm was generated.
Trigger Condition	Specifies the threshold for triggering the alarm.

## Impact on the System

If the direct memory overflows, the service may break down and the Flume instance may be unavailable.

## Possible Causes

The direct memory of the Flume process is overused or the direct memory is inappropriately allocated.

## Handling Procedure

**Check the direct memory usage.**

- Step 1** Log in to FusionInsight Manager and choose **O&M**. In the navigation pane on the left, choose **Alarm > Alarms**. On the page that is displayed, locate the row containing **Flume Direct Memory Usage Exceeds the Threshold**, and view the **Location** information. Check the name of the host for which the alarm is generated.
- Step 2** On FusionInsight Manager, choose **Cluster > Name of the target cluster > Services > Flume**. On the page that is displayed, click the **Instance** tab. On the displayed tab page, select the role corresponding to the host name for which the alarm is generated and select **Customize** from the drop-down list in the upper right corner of the chart area. Choose **Agent** and select **Flume Direct Memory Resource Percentage**. Then, click **OK**.

- Step 3** Check whether the direct memory used by Flume reaches the threshold (80% of the maximum direct memory by default).
- If yes, go to [Step 4](#).
  - If no, go to [Step 6](#).
- Step 4** On FusionInsight Manager, choose **Cluster** > *Name of the desired cluster* > **Service** > **Flume** > **Configuration**. On the page that is displayed, click **All Configurations** and choose **Flume** > **System**. Set **-XX:MaxDirectMemorySize** in the **GC\_OPTS** parameter to a larger value based on site requirements and save the configuration.

 **NOTE**

If this alarm is generated, the direct memory size configured for the Flume server instance cannot meet service requirements. You are advised to change the value of **-XX:MaxDirectMemorySize** to twice the current direct memory size or change the value based on site requirements.

- Step 5** Restart the affected services or instances and check whether the alarm is cleared.
- If yes, no further action is required.
  - If no, go to [Step 6](#).

---

**NOTICE**

- During the restart, the Flume service is interrupted.
  - During the instance restart, if the failover mode of SinkGroup is configured and at least one instance is running properly, the Flume service is not interrupted. Otherwise, the Flume service is interrupted.
- 

**Collect the fault information.**

- Step 6** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Log** > **Download**.
- Step 7** Expand the **Service** drop-down list, and select **Flume** for the target cluster.
- Step 8** Click the edit icon in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.
- Step 9** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

None

## 12.13.200 ALM-24008 Flume Server Non Heap Memory Usage Exceeds the Threshold

### Alarm Description

The system checks the non-heap memory usage of the Flume service every 60 seconds. This alarm is generated when the non-heap memory usage of the Flume instance exceeds the threshold (80% of the maximum memory) for five consecutive times. This alarm is cleared when the non-heap memory usage is less than the threshold.

### Alarm Attributes

Alarm ID	Alarm Severity	Auto Cleared
24008	Major	Yes

### Alarm Parameters

Parameter	Description
Source	Specifies the cluster for which the alarm was generated.
ServiceName	Specifies the service for which the alarm was generated.
RoleName	Specifies the role for which the alarm was generated.
HostName	Specifies the host for which the alarm was generated.
Trigger Condition	Specifies the threshold for triggering the alarm.

### Impact on the System

If the non-heap memory overflows, the service may break down and the Flume instance may be unavailable.

### Possible Causes

The non-heap memory of the Flume instance is overused or the non-heap memory is inappropriately allocated.

### Handling Procedure

**Check non-heap memory usage.**

- Step 1** Log in to FusionInsight Manager and choose **O&M**. In the navigation pane on the left, choose **Alarm > Alarms**. On the page that is displayed, locate the row containing **Flume Non Heap Memory Usage Exceeds the Threshold**, and view the **Location** information. Check the name of the host for which the alarm is generated.
- Step 2** On FusionInsight Manager, choose **Cluster > Name of the target cluster > Services > Flume**. On the page that is displayed, click the **Instance** tab. On the displayed tab page, select the role corresponding to the host name for which the alarm is generated and select **Customize** from the drop-down list in the upper right corner of the chart area. Choose **Agent** and select **Flume Non Heap Memory Resource Percentage**. Then, click **OK**.
- Step 3** Check whether the non-heap memory used by Flume reaches the threshold (80% of the maximum non-heap memory by default).
- If yes, go to **Step 4**.
  - If no, go to **Step 6**.
- Step 4** On FusionInsight Manager, choose **Cluster > Name of the desired cluster > Service > Flume > Configuration**. On the page that is displayed, click **All Configurations** and choose **Flume > System**. Set **-XX:MaxPermSize** in the **GC\_OPTS** parameter to a larger value based on site requirements and save the configuration.

 **NOTE**

If this alarm is generated, the non-heap memory size configured for the Flume server instance cannot meet service requirements. You are advised to change the value of **-XX:MaxPermSize** to twice the current non-heap memory size or change the value based on site requirements.

- Step 5** Restart the affected services or instances and check whether the alarm is cleared.
- If yes, no further action is required.
  - If no, go to **Step 6**.

---

**NOTICE**

- During the restart, the Flume service is interrupted.
  - During the instance restart, if the failover mode of SinkGroup is configured and at least one instance is running properly, the Flume service is not interrupted. Otherwise, the Flume service is interrupted.
- 

**Collect the fault information.**

- Step 6** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Log > Download**.
- Step 7** Expand the **Service** drop-down list, and select **Flume** for the target cluster.
- Step 8** Click the edit icon in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 9** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

None

# 12.13.201 ALM-24009 Flume Server Garbage Collection (GC) Time Exceeds the Threshold

## Alarm Description

The system checks the GC duration of the Flume process every 60 seconds. This alarm is generated when the GC duration of the Flume process exceeds the threshold (12 seconds by default) for five consecutive times. This alarm is cleared when the GC duration is less than the threshold.

## Alarm Attributes

Alarm ID	Alarm Severity	Auto Cleared
24009	Major	Yes

## Alarm Parameters

Parameter	Description
Source	Specifies the cluster for which the alarm was generated.
ServiceName	Specifies the service for which the alarm was generated.
RoleName	Specifies the role for which the alarm was generated.
HostName	Specifies the host for which the alarm was generated.
Trigger Condition	Specifies the threshold for triggering the alarm.

## Impact on the System

Flume data transmission efficiency decreases.

## Possible Causes

The heap memory of the Flume process is overused or inappropriately allocated, causing frequent occurrence of the GC process.

## Handling Procedure

### Check the GC duration.

- Step 1** Log in to FusionInsight Manager and choose **O&M**. In the navigation pane on the left, choose **Alarm > Alarms**. On the page that is displayed, locate the row containing **GC Duration Exceeds the Threshold**, and view the **Location** information. Check the name of the host for which the alarm is generated.
- Step 2** On FusionInsight Manager, choose **Cluster > Name of the target cluster > Services > Flume**. On the page that is displayed, click the **Instance** tab. On the displayed tab page, select the role corresponding to the host name for which the alarm is generated and select **Customize** from the drop-down list in the upper right corner of the chart area. Choose **Agent** and select **Garbage Collection (GC) Duration of Flume**. Then, click **OK**.
- Step 3** Check whether the GC duration of the Flume process collected every minute exceeds the threshold (12 seconds by default).
- If yes, go to **Step 4**.
  - If no, go to **Step 6**.
- Step 4** On FusionInsight Manager, choose **Cluster > Name of the desired cluster > Service > Flume > Configuration**. On the page that is displayed, click **All Configurations** and choose **Flume > System**. Set **-Xmx** in the **GC\_OPTS** parameter to a larger value based on site requirements and save the configuration.

### NOTE

If this alarm is generated, the heap memory configured for the Flume server is insufficient for data transmission. You are advised to change the heap memory to: Channel capacity x Maximum size of a single data record x Number of channels. Note that the value of **xmx** cannot exceed the remaining memory of the node.

- Step 5** Restart the affected services or instances and check whether the alarm is cleared.
- If yes, no further action is required.
  - If no, go to **Step 6**.

---

### NOTICE

- During the restart, the Flume service is interrupted.
  - During the instance restart, if the failover mode of SinkGroup is configured and at least one instance is running properly, the Flume service is not interrupted. Otherwise, the Flume service is interrupted.
- 

### Collect fault information.

- Step 6** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Log > Download**.

**Step 7** Expand the **Service** drop-down list, and select **Flume** for the target cluster.

**Step 8** Click the edit icon in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 9** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

None

## 12.13.202 ALM-24010 Flume Certificate File Is Invalid or Damaged

This section applies to MRS 3.2.0 or later.

## Alarm Description

Flume checks whether the Flume certificate file is valid (whether the certificate exists and whether the certificate format is correct) every hour. This alarm is generated when the certificate file is invalid or damaged. This alarm is automatically cleared when the certificate file becomes valid again.

## Alarm Attributes

Alarm ID	Alarm Severity	Auto Cleared
24010	Major	Yes

## Alarm Parameters

Parameter	Description
Source	Specifies the cluster for which the alarm was generated.
ServiceName	Specifies the service for which the alarm was generated.
RoleName	Specifies the role for which the alarm was generated.
HostName	Specifies the host for which the alarm was generated.



## Impact on the System

The Flume client cannot access the Flume server.

## Possible Causes

The Flume certificate file is invalid or damaged.

## Handling Procedure

**View alarm information.**

**Step 1** Log in to FusionInsight Manager and choose **O&M**. In the navigation pane on the left, choose **Alarm > Alarms**. On the page that is displayed, locate the row containing **ALM-24010 Flume Certificate File Is Invalid or Damaged**, and view the **Location** information. View the IP address of the instance for which the alarm is generated.

**Check whether the certificate file in the system is valid. If it is not, generate a new one.**

**Step 2** Log in to the node for which the alarm is generated as user **root** and run the **su - omm** command to switch to user **omm**.

**Step 3** Run the following command to go to the Flume service certificate directory:

```
cd ${BIGDATA_HOME}/FusionInsight_Porter_*/install/FusionInsight-Flume-*/flume/conf
```

**Step 4** Run the **ls -l** command to check whether the **flume\_sChat.crt** file exists.

- If yes, go to **Step 5**.
- If no, go to **Step 6**.

**Step 5** Run the **openssl x509 -in flume\_sChat.crt -text -noout** command to check whether certificate details are displayed properly.

- If yes, go to **Step 9**.
- If no, go to **Step 6**.

**Step 6** Run the following command to go to the Flume script directory:

```
cd ${BIGDATA_HOME}/FusionInsight_Porter_*/install/FusionInsight-Flume-*/flume/bin
```

**Step 7** Run the following command to generate a new certificate file. Then check whether the alarm is automatically cleared one hour later.

```
sh geneJKS.sh -f Custom certificate password of the Flume role on the server -g Custom certificate password of the Flume role on the client
```

- If yes, go to **Step 8**.
- If no, go to **Step 9**.

 **NOTE**

The custom certificate passwords must meet the following complexity requirements:

- Contain at least four types of uppercase letters, lowercase letters, digits, and special characters.
- Contain 8 to 64 characters.
- Be changed periodically (for example, every three months), and certificates and trust lists are generated again to ensure security.

**Step 8** Check whether this alarm is generated again during periodic system check.

- If yes, go to **Step 9**.
- If no, no further action is required.

**Collect fault information.**

**Step 9** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Log > Download**.

**Step 10** Expand the **Service** drop-down list, and select **Flume** for the target cluster.

**Step 11** Click the edit icon in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 12** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

None

## 12.13.203 ALM-24011 Flume Certificate File Is About to Expire

This section applies to MRS 3.2.0 or later.

### Alarm Description

Flume checks whether the Flume certificate file is about to expire every hour. This alarm is generated when the remaining validity period is at most 30 days. This alarm is automatically cleared when the remaining validity period is greater than 30 days.

### Alarm Attributes

Alarm ID	Alarm Severity	Auto Cleared
24011	Major	Yes

## Alarm Parameters

Parameter	Description
Source	Specifies the cluster for which the alarm was generated.
ServiceName	Specifies the service for which the alarm was generated.
RoleName	Specifies the role for which the alarm was generated.
HostName	Specifies the host for which the alarm was generated.

## Impact on the System

Currently, there is no impact on the system.

## Possible Causes

The Flume certificate file is about to expire.

## Handling Procedure

**View alarm information.**

**Step 1** Log in to FusionInsight Manager and choose **O&M**. In the navigation pane on the left, choose **Alarm > Alarms**. On the page that is displayed, locate the row containing **ALM-24011 Flume Certificate Is About to Expire**, and view the **Location** information. View the IP address of the instance for which the alarm is generated.

**Check whether the certificate file in the system is valid. If it is not, generate a new one.**

**Step 2** Log in to the node for which the alarm is generated as user **root** and run the **su - omm** command to switch to user **omm**.

**Step 3** Run the following command to go to the Flume service certificate directory:

```
cd ${BIGDATA_HOME}/FusionInsight_Porter_*/install/FusionInsight-Flume-*/flume/conf
```

**Step 4** Run the following command to check the effective time and expiration time of the Flume user certificate:

```
openssl x509 -noout -text -in flume_sChat.crt
```

**Step 5** Perform [Step 6](#) to [Step 7](#) during off-peak hours to update the certificate file as needed.

**Step 6** Run the following command to go to the Flume script directory:

```
cd ${BIGDATA_HOME}/FusionInsight_Porter_*/install/FusionInsight-Flume-*/  
flume/bin
```

**Step 7** Run the following command to generate a new certificate file. Then, check whether the alarm is automatically cleared one hour later.

```
sh geneJKS.sh -f Custom certificate password of the Flume role on the server -g  
Custom certificate password of the Flume role on the client
```

- If yes, go to [Step 9](#).
- If no, go to [Step 8](#).

 **NOTE**

The custom certificate passwords must meet the following complexity requirements:

- Contain at least four types of uppercase letters, lowercase letters, digits, and special characters.
- Contain 8 to 64 characters.
- Be changed periodically (for example, every three months), and certificates and trust lists are generated again to ensure security.

**Step 8** Log in to the Flume node for which the alarm is generated as user **omm** and repeat [Step 6](#) to [Step 7](#). Then, check whether the alarm is automatically cleared one hour later.

- If yes, go to [Step 9](#).
- If no, go to [Step 10](#).

**Step 9** Check whether this alarm is generated again during periodic system check.

- If yes, go to [Step 10](#).
- If no, no further action is required.

**Collect fault information.**

**Step 10** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Log** > **Download**.

**Step 11** Expand the **Service** drop-down list, and select **Flume** for the target cluster.

**Step 12** Click the edit icon in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 13** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

None

## 12.13.204 ALM-24012 Flume Certificate File Has Expired

This section applies to MRS 3.2.0 or later.

## Alarm Description

Flume checks whether its certificate file in the system has expired every hour. This alarm is generated when the server certificate has expired. This alarm is automatically cleared when the certificate file becomes valid again.

## Alarm Attributes

Alarm ID	Alarm Severity	Auto Cleared
24012	Major	Yes

## Alarm Parameters

Parameter	Description
Source	Specifies the cluster for which the alarm was generated.
ServiceName	Specifies the service for which the alarm was generated.
RoleName	Specifies the role for which the alarm was generated.
HostName	Specifies the host for which the alarm was generated.

## Impact on the System

The Flume client cannot access the Flume server.

## Possible Causes

The Flume certificate file has expired.

## Handling Procedure

**View alarm information.**

**Step 1** Log in to FusionInsight Manager and choose **O&M**. In the navigation pane on the left, choose **Alarm > Alarms**. On the page that is displayed, locate the row containing **ALM-24012 Flume Certificate Has Expired**, and view the **Location** information. View the IP address of the instance for which the alarm is generated.

**Check whether the certificate file in the system is valid. If it is not, generate a new one.**

**Step 2** Log in to the node for which the alarm is generated as user **root** and run the **su - omm** command to switch to user **omm**.

**Step 3** Run the following command to go to the Flume service certificate directory:

```
cd ${BIGDATA_HOME}/FusionInsight_Porter_*/install/FusionInsight-Flume-*/  
flume/conf
```

**Step 4** Run the following command to check the effective time and expiration time of the HA user certificate to determine whether the certificate file is still in the validity period:

```
openssl x509 -noout -text -in flume_sChat.crt
```

- If yes, go to [Step 9](#).
- If no, go to [Step 5](#).

**Step 5** Run the following command to go to the Flume script directory:

```
cd ${BIGDATA_HOME}/FusionInsight_Porter_*/install/FusionInsight-Flume-*/  
flume/bin
```

**Step 6** Run the following command to generate a new certificate file. Then, check whether the alarm is automatically cleared one hour later.

```
sh geneJKS.sh -f Custom certificate password of the Flume role on the server -g  
Custom certificate password of the Flume role on the client
```

- If yes, go to [Step 8](#).
- If no, go to [Step 7](#).

#### NOTE

The custom certificate passwords must meet the following complexity requirements:

- Contain at least four types of uppercase letters, lowercase letters, digits, and special characters.
- Contain 8 to 64 characters.
- Be changed periodically (for example, every three months), and certificates and trust lists are generated again to ensure security.

**Step 7** Log in to the Flume node for which the alarm is generated as user **omm** and repeat [Step 5](#) to [Step 6](#). Then, check whether the alarm is automatically cleared one hour later.

- If yes, go to [Step 8](#).
- If no, go to [Step 9](#).

**Step 8** Check whether this alarm is generated again during periodic system check.

- If yes, go to [Step 9](#).
- If no, no further action is required.

#### Collect fault information.

**Step 9** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Log** > **Download**.

**Step 10** Expand the **Service** drop-down list, and select **Flume** for the target cluster.

**Step 11** Click the edit icon in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 12** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

None

## 12.13.205 ALM-24013 Flume MonitorServer Certificate File Is Invalid or Damaged

This section applies to MRS 3.2.0 or later.

## Alarm Description

MonitorServer checks whether its certificate file is valid (whether the certificate exists and whether the certificate format is correct) every hour. This alarm is generated when the certificate file is invalid or damaged. This alarm is automatically cleared when the certificate file becomes valid again.

## Alarm Attributes

Alarm ID	Alarm Severity	Auto Cleared
24013	Major	Yes

## Alarm Parameters

Parameter	Description
Source	Specifies the cluster for which the alarm was generated.
ServiceName	Specifies the service for which the alarm was generated.
RoleName	Specifies the role for which the alarm was generated.
HostName	Specifies the host for which the alarm was generated.

## Impact on the System

The Flume client cannot access the Flume server.

## Possible Causes

The MonitorServer certificate file is invalid or damaged.

## Handling Procedure

### View alarm information.

**Step 1** Log in to FusionInsight Manager and choose **O&M**. In the navigation pane on the left, choose **Alarm > Alarms**. On the page that is displayed, locate the row containing **ALM-24013 MonitorServer Certificate File Is Invalid or Damaged**, and view the **Location** information. View the IP address of the instance for which the alarm is generated.

**Check whether the certificate file in the system is valid. If it is not, generate a new one.**

**Step 2** Log in to the node for which the alarm is generated as user **root** and run the **su - omm** command to switch to user **omm**.

**Step 3** Run the following command to go to the MonitorServer certificate file directory:

```
cd ${BIGDATA_HOME}/FusionInsight_Porter_*/install/FusionInsight-Flume-*/flume/conf
```

**Step 4** Run the **ls -l** command to check whether the **ms\_sChat.crt** file exists:

- If yes, go to [Step 5](#).
- If no, go to [Step 6](#).

**Step 5** Run the **openssl x509 -in ms\_sChat.crt -text -noout** command to check whether certificate details are displayed.

- If yes, go to [Step 9](#).
- If no, go to [Step 6](#).

**Step 6** Run the following command to go to the Flume script directory:

```
cd ${BIGDATA_HOME}/FusionInsight_Porter_*/install/FusionInsight-Flume-*/flume/bin
```

**Step 7** Run the following command to generate a new certificate file. Then check whether the alarm is automatically cleared one hour later.

```
sh geneJKS.sh -m Custom password of the MonitorServer certificate on the server  
-n Custom password of the MonitorServer certificate on the client
```

- If yes, go to [Step 8](#).
- If no, go to [Step 9](#).

### NOTE

The custom certificate passwords must meet the following complexity requirements:

- Contain at least four types of uppercase letters, lowercase letters, digits, and special characters.
- Contain 8 to 64 characters.
- Be changed periodically (for example, every three months), and certificates and trust lists are generated again to ensure security.



- Step 8** Check whether this alarm is generated again during periodic system check.
- If yes, go to [Step 9](#).
  - If no, no further action is required.

**Collect fault information.**

- Step 9** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Log > Download**.

- Step 10** Select **MonitorServer** in the required cluster for **Service**.

- Step 11** Click the edit icon in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

- Step 12** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

None

## 12.13.206 ALM-24014 Flume MonitorServer Certificate Is About to Expire

This section applies to MRS 3.2.0 or later.

## Alarm Description

MonitorServer checks whether its certificate file is about to expire every hour. This alarm is generated when the remaining validity period is at most 30 days. This alarm is automatically cleared when the remaining validity period is greater than 30 days.

## Alarm Attributes

Alarm ID	Alarm Severity	Auto Cleared
24014	Major	Yes

## Alarm Parameters

Parameter	Description
Source	Specifies the cluster for which the alarm was generated.

Parameter	Description
ServiceName	Specifies the service for which the alarm was generated.
RoleName	Specifies the role for which the alarm was generated.
HostName	Specifies the host for which the alarm was generated.

## Impact on the System

Currently, there is no impact on the system.

## Possible Causes

The MonitorServer certificate file is about to expire.

## Handling Procedure

**View alarm information.**

**Step 1** Log in to FusionInsight Manager and choose **O&M**. In the navigation pane on the left, choose **Alarm > Alarms**. On the page that is displayed, locate the row containing **ALM-24014 MonitorServer Certificate Is About to Expire**, and view the **Location** information. View the IP address of the instance for which the alarm is generated.

**Check whether the certificate file in the system is valid. If it is not, generate a new one.**

**Step 2** Log in to the node for which the alarm is generated as user **root** and run the **su - omm** command to switch to user **omm**.

**Step 3** Run the following command to go to the MonitorServer certificate file directory:  
**cd \${BIGDATA\_HOME}/FusionInsight\_Porter\_\*/install/FusionInsight-Flume-\*/flume/conf**

**Step 4** Run the following command to check the effective time and expiration time of the MonitorServer user certificate:

```
openssl x509 -noout -text -in ms_sChat.crt
```

**Step 5** Perform **Step 6** to **Step 7** during off-peak hours to update the certificate file as needed.

**Step 6** Run the following command to go to the Flume script directory:

```
cd ${BIGDATA_HOME}/FusionInsight_Porter_*/install/FusionInsight-Flume-*/flume/bin
```

**Step 7** Run the following command to generate a new certificate file. Then, check whether the alarm is automatically cleared one hour later.

```
sh geneJKS.sh -m Custom password of the MonitorServer certificate on the server  
-n Custom password of the MonitorServer certificate on the client
```

- If yes, go to [Step 9](#).
- If no, go to [Step 8](#).

 **NOTE**

The custom certificate passwords must meet the following complexity requirements:

- Contain at least four types of uppercase letters, lowercase letters, digits, and special characters.
- Contain 8 to 64 characters.
- Be changed periodically (for example, every three months), and certificates and trust lists are generated again to ensure security.

**Step 8** Log in to the Flume node for which the alarm is generated as user **omm** and repeat [Step 6](#) to [Step 7](#). Then, check whether the alarm is automatically cleared one hour later.

- If yes, go to [Step 9](#).
- If no, go to [Step 10](#).

**Step 9** Check whether this alarm is generated again during periodic system check.

- If yes, go to [Step 10](#).
- If no, no further action is required.

**Collect fault information.**

**Step 10** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Log > Download**.

**Step 11** Select **MonitorServer** in the required cluster for **Service**.

**Step 12** Click the edit icon in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 13** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

None

## 12.13.207 ALM-24015 Flume MonitorServer Certificate File Has Expired

This section applies to MRS 3.2.0 or later.

## Alarm Description

MonitorServer checks whether its certificate file in the system has expired every hour. This alarm is generated when the server certificate has expired. This alarm is automatically cleared when the MonitorServer certificate file becomes valid again.

## Alarm Attributes

Alarm ID	Alarm Severity	Auto Cleared
24015	Major	Yes

## Alarm Parameters

Parameter	Description
Source	Specifies the cluster for which the alarm was generated.
ServiceName	Specifies the service for which the alarm was generated.
RoleName	Specifies the role for which the alarm was generated.
HostName	Specifies the host for which the alarm was generated.

## Impact on the System

The Flume client cannot access the Flume server.

## Possible Causes

The MonitorServer certificate file has expired.

## Handling Procedure

**View alarm information.**

**Step 1** Log in to FusionInsight Manager and choose **O&M**. In the navigation pane on the left, choose **Alarm > Alarms**. On the page that is displayed, locate the row containing **ALM-24015 MonitorServer Certificate Has Expired**, and view the **Location** information. View the IP address of the instance for which the alarm is generated.

**Check whether the certificate file in the system is valid. If it is not, generate a new one.**

**Step 2** Log in to the node for which the alarm is generated as user **root** and run the **su - omm** command to switch to user **omm**.

**Step 3** Run the following command to go to the MonitorServer certificate file directory:

```
cd ${BIGDATA_HOME}/FusionInsight_Porter_*/install/FusionInsight-Flume-*/flume/conf
```

**Step 4** Run the following command to check the effective time and expiration time of the user certificate to determine whether the certificate file is still in the validity period:

```
openssl x509 -noout -text -in ms_sChat.crt
```

- If yes, go to [Step 9](#).
- If no, go to [Step 5](#).

**Step 5** Run the following command to go to the Flume script directory:

```
cd ${BIGDATA_HOME}/FusionInsight_Porter_*/install/FusionInsight-Flume-*/flume/bin
```

**Step 6** Run the following command to generate a new certificate file. Then, check whether the alarm is automatically cleared one hour later.

```
sh geneJKS.sh -m Custom password of the MonitorServer certificate on the server -n Custom password of the MonitorServer certificate on the client
```

- If yes, go to [Step 8](#).
- If no, go to [Step 7](#).

#### NOTE

The custom certificate passwords must meet the following complexity requirements:

- Contain at least four types of uppercase letters, lowercase letters, digits, and special characters.
- Contain 8 to 64 characters.
- Be changed periodically (for example, every three months), and certificates and trust lists are generated again to ensure security.

**Step 7** Log in to the Flume node for which the alarm is generated as user **omm** and repeat [Step 5](#) to [Step 6](#). Then, check whether the alarm is automatically cleared one hour later.

- If yes, go to [Step 8](#).
- If no, go to [Step 9](#).

**Step 8** Check whether this alarm is generated again during periodic system check.

- If yes, go to [Step 9](#).
- If no, no further action is required.

#### Collect fault information.

**Step 9** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Log** > **Download**.

**Step 10** Select **MonitorServer** in the required cluster for **Service**.

**Step 11** Click the edit icon in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 12** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

None

# 12.13.208 ALM-25000 LdapServer Service Unavailable

## Description

The system checks the LdapServer service status every 30 seconds. This alarm is generated when the system detects that both the active and standby LdapServer services are abnormal.

This alarm is cleared when the system detects that one or two LdapServer services are normal.

## Attribute

Alarm ID	Alarm Severity	Auto Clear
25000	Critical	Yes

## Parameters

Name	Meaning
Source	Specifies the cluster for which the alarm is generated.
ServiceName	Specifies the service for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.
HostName	Specifies the host for which the alarm is generated.

## Impact on the System

The running status of the component that depends on the LdapServer becomes faulty. As a result, Kerberos authentication fails in the cluster or OS user cache synchronization is abnormal, and component services are abnormal.

## Possible Causes

- The node where the LdapServer service locates is faulty.
- The LdapServer process is abnormal.

## Procedure

**Check whether the nodes where the two SlapdServer instances of the LdapServer service are located are faulty.**

**Step 1** On FusionInsight Manager, choose **Cluster > Name of the desired cluster > Services > LdapServer > Instance** to go to the LdapServer instance page to obtain the host name of the node where the two SlapdServer instances locates.

**Step 2** Choose **O&M > Alarm > Alarms**. On the **Alarm** page of the FusionInsight Manager system, check whether any alarm of **Node Fault** exists.

- If yes, go to **Step 3**.
- If no, go to **Step 6**.

**Step 3** Check whether the host name in the alarm is consistent with the **Step 1** host name.

- If yes, go to **Step 4**.
- If no, go to **Step 6**.

**Step 4** Handle the alarm according to "ALM-12006 Node Fault".

**Step 5** Check whether **LdapServer Service Unavailable** is cleared in the alarm list.

- If yes, no further action is required.
- If no, go to **Step 10**.

**Check whether the LdapServer process is normal.**

**Step 6** Choose **O&M > Alarm > Alarms**. On the **Alarm** page of the FusionInsight Manager system, check whether any alarm of **Process Fault** exists.

- If yes, go to **Step 7**.
- If no, go to **Step 10**.

**Step 7** Check whether the service and host name in the alarm are consistent with the LdapServer service and host name.

- If yes, go to **Step 8**.
- If no, go to **Step 10**.

**Step 8** Handle the alarm according to "ALM-12007 Process Fault".


**Step 9** Check whether **LdapServer Service Unavailable** is cleared in the alarm list.

- If yes, no further action is required.
- If no, go to **Step 10**.

**Collect fault information.**

**Step 10** On the FusionInsight Manager, choose **O&M > Log > Download**.

**Step 11** Select **LdapServer** in the required cluster from the **Service**.

**Step 12** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 13** Contact the O&M personnel and send the collected logs.

----End

## Alarm Clearing

After the fault is rectified, the system automatically clears this alarm.

## Related Information

None

# 12.13.209 ALM-25004 Abnormal LdapServer Data Synchronization

## Description

The system checks the LdapServer data every 30 seconds. This alarm is generated when the data on the active and standby LdapServers of Manager is inconsistent for 12 consecutive times. This alarm is cleared when the data on the active and standby LdapServers is consistent.

The system checks the LdapServer data every 30 seconds. This alarm is generated when the LdapServer data in the cluster is inconsistent with that on Manager for 12 consecutive times. This alarm is cleared when the data is consistent.

## Attribute

Alarm ID	Alarm Severity	Auto Clear
25004	Critical	Yes

## Parameters

Name	Meaning
Source	Specifies the cluster for which the alarm is generated.
ServiceName	Specifies the service for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.
HostName	Specifies the host for which the alarm is generated.



## Impact on the System

LdapServer data inconsistency occurs because the LdapServer data in Manager is damaged or the LdapServer data in the cluster is damaged. The LdapServer process with damaged data cannot provide services externally, and the authentication functions of Manager and the cluster are affected.

## Possible Causes

- The network of the node where the LdapServer process locates is faulty.
- The LdapServer process is abnormal.
- The OS restart damages data on LdapServer.
- The amount of Oldap data exceeds the threshold (10 MB by default).

## Procedure

**Check whether the network where the LdapServer nodes reside is faulty.**

**Step 1** On the FusionInsight Manager portal, choose **O&M > Alarm > Alarms**. Record the IP address of HostName in the alarm locating information as IP1 (if multiple alarms exist, record the IP addresses as IP1, IP2, and IP3 respectively).

**Step 2** Contact O&M personnel and log in to the nodes corresponding to IP 1. Run the ping command to check whether the IP address of the management plane of the active OMS node can be pinged.

- If yes, go to [Step 4](#).
- If no, go to [Step 3](#).

**Step 3** Contact the network administrator to recover the network and check whether **Abnormal LdapServer Data Synchronization** is cleared.

- If yes, no further action is required.
- If no, go to [Step 4](#).

**Check whether the LdapServer processes are normal.**

**Step 4** On the **Alarm** page of FusionInsight Manager, check whether the **OLdap Resource Abnormal** exists.

- If yes, go to [Step 5](#).
- If no, go to [Step 7](#).

**Step 5** Clear the alarm by following the steps provided in "ALM-12004 OLdap Resource Abnormal".

**Step 6** Check whether **Abnormal LdapServer Data Synchronization** is cleared in the alarm list.

- If yes, no further action is required.
- If no, go to [Step 7](#).

**Step 7** On the **Alarm** page of FusionInsight Manager, check whether **Process Fault** is generated for the LdapServer service.

- If yes, go to [Step 8](#).
- If no, go to [Step 10](#).

**Step 8** Handle the alarm according to "ALM-12007 Process Fault".

**Step 9** Check whether **Abnormal LdapServer Data Synchronization** is cleared.

- If yes, no further action is required.
- If no, go to [Step 10](#).

**Check whether the LdapServer processes are normal.**

**Step 10** On FusionInsight Manager, choose **O&M > Alarm > Alarms**. Record the IP address of HostName in the alarm locating information as "IP1" (if multiple alarms exist, record the IP addresses as "IP1", "IP2", and "IP3" respectively). Choose **Cluster > Name of the desired cluster > Services > LdapServer > Configurations**. Record the port number of LdapServer as "PORT". (If the IP address in the alarm locating information is the IP address of the standby management node, choose **System > OMS > oldap > Modify Configuration** and record the listening port number of LdapServer.)

**Step 11** Log in to the nodes corresponding to IP1 as user **omm**.

**Step 12** Run the following command to check whether errors are displayed in the queried information.

```
ldapsearch -H ldaps://IP1:PORT -LLL -x -D cn=root,dc=hadoop,dc=com -W -b ou=Peoples,dc=hadoop,dc=com
```

After running the command, enter the **LDAP** administrator password. Contact the system administrator to obtain the password.

- If yes, go to [Step 13](#).
- If no, go to [Step 15](#).

**Step 13** Recover the LdapServer and OMS nodes using data backed up before the alarm is generated.

 **NOTE**

Use the OMS data and LdapServer data backed up at the same point in time to recover the data. Otherwise, the service and operation may fail. To recover data when services run properly, you are advised to manually back up the latest management data and then recover the data. Otherwise, Manager data produced between the backup point in time and the recovery point in time will be lost.

**Step 14** Check whether alarm **Abnormal LdapServer Data Synchronization** is cleared.

- If yes, no further action is required.
- If no, go to [Step 15](#).

**Check whether the data volume of the Oldap exceeds the threshold** (10 MB by default). (This step applies only to versions earlier than MRS 3.3.0. For MRS 3.3.0 and later versions, go to [Step 18](#).)

**Step 15** Log in to the active OMS node as user **omm**.

**Step 16** Run the following command to check whether the directory contains **.mdb** files.

```
ll /srv/BigData/ldapData/oldap/data/
```

- If yes, check and record the size of the **.mdb** file and go to [Step 17](#).

- If no, go to [Step 18](#).

**Step 17** Run the following command to view the Oldap configuration and record the value of **Map size** (the default value is **10485760** bytes, that is, 10 MB)

```
mdb_stat -e /srv/BigData/ldapData/oldap/data/
```


Check whether the size of the **.mdb** file with [Step 16](#) records reaches the value of **Map size**.

- If yes, contact the O&M personnel.
- If no, go to [Step 18](#).

**Collect fault information.**

**Step 18** On the FusionInsight Manager portal, choose **O&M > Log > Download**.

**Step 19** Select **LdapServer** in the required cluster and **OmsLdapServer** from the **Service**.

**Step 20** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 1 hour ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 21** Contact the O&M personnel and send the collected logs.

----End

## Alarm Clearing

After the fault is rectified, the system automatically clears this alarm.

## Related Information

None

## 12.13.210 ALM-25005 nscd Service Exception

### Alarm Description

The system checks the status of the nscd service every 60 seconds. This alarm is generated when the nscd process fails to be queried for four consecutive times (three minutes) or users in LdapServer cannot be obtained.

This alarm is cleared when the process is restored and users in LdapServer can be obtained.

### Alarm Attributes

Alarm ID	Alarm Severity	Auto Cleared
25005	Major	Yes

## Alarm Parameters

Parameter	Description
Source	Specifies the cluster for which the alarm was generated.
ServiceName	Specifies the service for which the alarm was generated.
HostName	Specifies the host for which the alarm was generated.

## Impact on the System

The alarmed node may not be able to synchronize data from LdapServer. The **id** command may fail to obtain the LDAP data, affecting upper-layer services.

## Possible Causes

- The nscd service is not started.
- The network is faulty, and cannot access the LDAP server.
- NameService is abnormal.
- Users cannot be queried because the OS executes commands too slowly.

## Handling Procedure

**Check whether the nscd service is started.**

- Step 1** Log in to FusionInsight Manager and choose **O&M > Alarm > Alarms**. Record the IP address of **HostName** in **Location** of the alarm as **IP1** (if multiple alarms exist, record the IP addresses as **IP1**, **IP2**, and **IP3** respectively).
- Step 2** Contact the O&M personnel to access the node using IP1 as user **root**. Run the **ps -ef | grep nscd** command on the node and check whether the **/usr/sbin/nscd** process is started.
- If yes, go to **Step 5**.
  - If no, go to **Step 3**.
- Step 3** Run the **service nscd restart** command as user **root** to restart the nscd service. Then run the **ps -ef | grep nscd** command to check whether the nscd service is started.
- If yes, go to **Step 4**.
  - If no, go to **Step 15**.
- Step 4** Wait for 5 minutes and run the **ps -ef | grep nscd** command again as user **root**. Check whether the service exists.
- If yes, go to **Step 11**.
  - If no, go to **Step 15**.

**Check whether the network is faulty, and whether the LDAP server can be accessed.**

**Step 5** Log in to the alarmed node as user **root** and run the **ping** command to check whether the network connectivity between this node and the LdapServer node is normal.

- If yes, go to [Step 6](#).
- If no, contact network administrators to troubleshoot the fault.

**Check whether the NameService is normal.**

**Step 6** Log in to the alarmed node as user **root**. Run the **cat /etc/nsswitch.conf** command to check whether the **passwd**, **group**, **services**, **netgroup**, and **aliases** of NameService are correctly configured.

The correct parameter configurations are as follows:

**passwd: compat ldap; group: compat ldap; services: files ldap; netgroup: files ldap; aliases: files ldap**

- If yes, go to [Step 7](#).
- If no, go to [Step 9](#).

**Step 7** Log in to the alarmed node as user **root**. Run the **cat /etc/nscd.conf** command to check whether the **enable-cache passwd**, **positive-time-to-live passwd**, **enable-cache group**, and **positive-time-to-live group** in the configuration file are correctly configured.

The correct parameter configurations are as follows:

**enable-cache passwd: yes; positive-time-to-live passwd: 600; enable-cache group: yes; positive-time-to-live group: 3600**

- If yes, go to [Step 8](#).
- If no, go to [Step 10](#).

**Step 8** Run the **/usr/sbin/nscd -i group** and **/usr/sbin/nscd -i passwd** commands as user **root**. Wait for 2 minutes and run the **id admin** and **id backup/manager** commands to check whether results can be queried.

- If yes, go to [Step 11](#).
- If no, go to [Step 15](#).

**Step 9** Run the **vi /etc/nsswitch.conf** command as user **root**. Correct the configurations in [Step 6](#) and save the file. Run the **service nscd restart** command to restart the nscd service. Wait for 2 minutes and run the **id admin** and **id backup/manager** commands to check whether results can be queried.

- If yes, go to [Step 11](#).
- If no, go to [Step 15](#).

**Step 10** Run the **vi /etc/nscd.conf** command as user **root**. Correct the configurations in [Step 7](#) and save the file. Run the **service nscd restart** command to restart the nscd service. Wait for 2 minutes and run the **id admin** and **id backup/manager** commands to check whether results can be queried.

- If yes, go to [Step 11](#).
- If no, go to [Step 15](#).

**Step 11** Log in to the FusionInsight Manager portal. Wait for 5 minutes and check whether the **nscd Service Exception** alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 12](#).

**Check whether frame freezing occurs when running a command in the operating system.**

**Step 12** Log in to the faulty node as user **root**, run the **id admin** command, and check whether the command execution takes a long time. If the command execution takes more than 3 seconds, the command execution is deemed to be slow.

- If yes, go to [Step 13](#).
- If no, go to [Step 15](#).

**Step 13** Run the **cat /var/log/messages** command to check whether the nscd frequently restarts or the error information "Can't contact LDAP server" exists.

nscd exception example:

```
Feb 11 11:44:42 10-120-205-33 nscd: nss_ldap: failed to bind to LDAP server ldaps://10.120.205.55:21780:
Can't contact LDAP server
Feb 11 11:44:43 10-120-205-33 ntpq: nss_ldap: failed to bind to LDAP server ldaps://10.120.205.55:21780:
Can't contact LDAP server
Feb 11 11:44:44 10-120-205-33 ntpq: nss_ldap: failed to bind to LDAP server ldaps://10.120.205.92:21780:
Can't contact LDAP server
```

- If yes, go to [Step 14](#).
- If no, go to [Step 15](#).

**Step 14** Run the **vi\$BIGDATA\_HOME/tmp/random\_ldap\_ip\_order** command to modify the number at the end. If the original number is an odd number, change it to an even number. If the number is an even number, change it to an odd number.

Run the **vi /etc/ldap.conf** command to enter the editing mode, press **Insert** to start editing, and then change the first two IP addresses of the URI configuration item.

After the modification is complete, press **Esc** to exit the editing mode and enter **:wq!** to save the settings and exit.


Run the **service nscd restart** command to restart the nscd service. Wait 5 minutes and run the **id admin** command again. Check whether the command execution is slow.

- If yes, go to [Step 15](#).
- If no, log in to other faulty nodes and repeat [Step 12](#) to [Step 14](#) to check whether the first LdapServer node in the URI before modifying **/etc/ldap.conf** is faulty. For example, check whether the service IP address is unreachable, the network delay is too long, or other abnormal software is deployed.

**Collect the fault information.**

**Step 15** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Log > Download**.

**Step 16** Expand the drop-down list next to the **Service** field. In the **Services** dialog box that is displayed, select **LdapClient** for the target cluster.

**Step 17** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 1 hour ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 18** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

None

# 12.13.211 ALM-25006 Sssd Service Exception

## Description

The system checks the status of the sssd service every 60 seconds. This alarm is generated when the sssd process fails to be queried for four consecutive times (three minutes) or users in LdapServer cannot be obtained.

This alarm is cleared when the process is restored and users in LdapServer can be obtained.

## Attribute

Alarm ID	Alarm Severity	Auto Clear
25006	Major	Yes

## Parameters

Name	Meaning
Source	Specifies the cluster for which the alarm is generated.
ServiceName	Specifies the service name for which the alarm is generated.
HostName	Specifies the object (host ID) for which the alarm is generated.

## Impact on the System

The alarmed node may not be able to synchronize data from LdapServer. The id command may fail to obtain the LDAP data, affecting upper-layer services.

## Possible Causes

- The sssd service is not started or is incorrectly started.

- The network is faulty and cannot access the LDAP server.
- NameService is abnormal.
- Users cannot be queried because the OS executes commands too slowly.

## Procedure

### Check whether the sssd service is correctly started.

- Step 1** On the FusionInsight Manager portal, choose **O&M > Alarm > Alarms**. Find the IP address of **HostName** in **Location** of the alarm and record it as IP1 (if multiple alarms exist, record the IP addresses as IP1, IP2, and IP3 respectively).
- Step 2** Contact the O&M personnel to access the node using IP1 as user **root**. Run the **ps -ef | grep sssd** command and check whether the **/usr/sbin/sss**d process is started.
- If the process is started, go to **Step 3**.
  - If the process is not started, go to **Step 4**.
- Step 3** Check whether the sssd process queried in **Step 2** has three subprocesses.
- If yes, go to **Step 5**.
  - If no, go to **Step 4**.
- Step 4** Run the **service sssd restart** command as user **root** to restart the sssd service. Then run the **ps -ef | grep sssd** command to check whether the sssd process is normal.

In the normal state, the **/usr/sbin/sss**d process has three subprocesses: **/usr/libexec/sss/sss\_be**, **/usr/libexec/sss/sss\_nss**, and **/usr/libexec/sss/sss\_pam**.

- If it exists, go to **Step 9**.
- If it does not exist, go to **Step 13**.

### Check whether the LDAP server can be accessed.

- Step 5** Log in to the alarmed node as user **root**. Run the **ping** command to check the network connectivity between this node and the LdapServer node.
- If the network is normal, go to **Step 6**.
  - If the network is faulty, contact network administrators to troubleshoot the fault.

### Check whether NameService is normal.

- Step 6** Log in to the alarmed node as user **root**. Run the **cat /etc/nsswitch.conf** command and check the **passwd** and **group** configurations of NameService.
- The correct parameter configurations are as follows: **passwd: compat ldap** and **group: compat ldap**.
- If the configurations are correct, go to **Step 7**.
  - If the configurations are incorrect, go to **Step 8**.
- Step 7** Run the **/usr/sbin/sss\_cache -G** and **/usr/sbin/sss\_cache -U** commands as user **root**. Wait for 2 minutes and run the **id admin** and **id backup/manager** commands to check whether results can be queried.



- If results are queried, go to [Step 9](#).
- If no result is queried, go to [Step 13](#).

**Step 8** Run the `vi /etc/nsswitch.conf` command as user **root**. Correct the configurations in [Step 6](#) and save the file. Run the `service sssd restart` command to restart the sssd service. Wait for 2 minutes and run the `id admin` and `id backup/manager` commands to check whether results can be queried.

- If results are queried, go to [Step 9](#).
- If no result is queried, go to [Step 13](#).

**Step 9** Log in to the FusionInsight Manager portal. Wait for 5 minutes and check whether the **sssd Service Exception** alarm is cleared.

- If the alarm is cleared, no further action is required.
- If the alarm persists, go to [Step 10](#).

**Check whether frame freezing occurs when running a command in the operating system.**

**Step 10** Log in to the faulty node as user **root**, run the `id admin` command, and check whether the command execution takes a long time. If the command execution takes more than 3 seconds, the command execution is deemed to be slow.

- If yes, go to [Step 11](#).
- If no, go to [Step 13](#).

**Step 11** Run the `cat /var/log/messages` command to check whether the sssd frequently restarts or the error information **Can't contact LDAP server** exists.

sssd restart example:

```
Feb 7 11:38:16 10-132-190-105 sssd[pam]: Shutting down
Feb 7 11:38:16 10-132-190-105 sssd[nss]: Shutting down
Feb 7 11:38:16 10-132-190-105 sssd[nss]: Shutting down
Feb 7 11:38:16 10-132-190-105 sssd[be[default]]: Shutting down
Feb 7 11:38:16 10-132-190-105 sssd: Starting up
Feb 7 11:38:16 10-132-190-105 sssd[be[default]]: Starting up
Feb 7 11:38:16 10-132-190-105 sssd[nss]: Starting up
Feb 7 11:38:16 10-132-190-105 sssd[pam]: Starting up
```

- If yes, go to [Step 12](#).
- If no, go to [Step 13](#).

**Step 12** Run the `vi $BIGDATA_HOME/tmp/random_ldap_ip_order` command to modify the number at the end. If the original number is an odd number, change it to an even number. If the number is an even number, change it to an odd number.

Run the `vi /etc/sss/sss.conf` command to reverse the first two IP addresses of the `ldap_uri` configuration item, save the settings, and exit.


Run the `ps -ef | grep sssd` command to query the ID of the sssd process, kill it, and run the `/usr/sbin/sss -D -f` command to restart the sssd service. Wait 5 minutes and run the `id admin` command again.

Check whether the command execution is slow.

- If yes, go to [Step 13](#).
- If no, log in to other faulty nodes and run [Step 10](#) to [Step 12](#). Collect logs and check whether the first ldapserver node in the `ldap_uri` before

modifying `/etc/sss/sss.conf` is faulty. For example, check whether the service IP address is unreachable, the network latency is too long, or other abnormal software is deployed.

#### Collect fault information.

- Step 13** On the FusionInsight Manager portal, choose **O&M > Log > Download**.
- Step 14** Select **LdapClient** in the required cluster from the **Service**.
- Step 15** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 1 hour ahead of and after the alarm generation time, respectively. Then, click **Download**.
- Step 16** Contact the O&M personnel and send the collected fault logs.

----End

## Alarm Clearing

After the fault is rectified, the system automatically clears this alarm.

## Related Information

None

## 12.13.212 ALM-25007 Number of SlapdServer Connections Exceeds the Threshold

### Alarm Description

The system checks the number of process connections on the SlapdServer node every 30 seconds and compares the actual number with the threshold. This alarm is generated when the number of process connections exceeds the threshold (**1000** by default) for multiple times (**5** by default).

Its **Trigger Count** is configurable. If **Trigger Count** is set to **1**, this alarm is cleared when the number of process connections is less than or equal to the threshold. If **Trigger Count** is greater than **1**, this alarm is cleared when the number of process connections is less than or equal to 90% of the threshold.

### Alarm Attributes

Alarm ID	Alarm Severity	Auto Cleared
25007	Major	Yes

## Alarm Parameters

Parameter	Description
Source	Specifies the cluster for which the alarm is generated.
ServiceName	Specifies the service for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.
HostName	Specifies the host for which the alarm is generated.
Trigger Condition	Specifies the threshold for triggering the alarm.

## Impact on the System

SlapdServer may respond slowly or become unavailable. Kerberos authentication times out or OS user caches cannot be synchronized. Component services are faulty.

## Possible Causes

- There are too many SlapdServer connections.
- The alarm threshold or alarm trigger count is improperly configured.

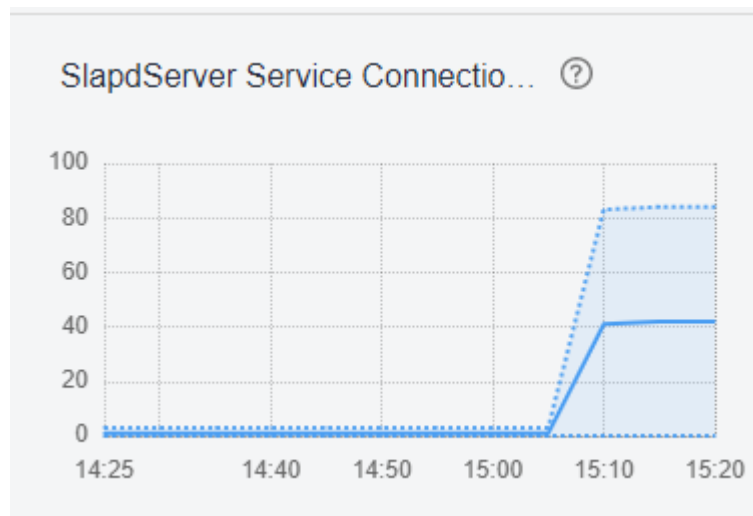
## Handling Procedure

**Check whether there are too many SlapdServer process connections.**

**Step 1** Log in to FusionInsight Manager and choose **Cluster > Services > LdapServer**.

**Step 2** On the LdapServer dashboard page, observe the SlapdServer process connections and decrease the connections based on service requirements.

**Figure 12-38** SlapdServer process connections



**Step 3** Wait about 2 minutes and check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 4](#).

**Check whether the alarm threshold or alarm trigger count is properly configured.**

**Step 4** On FusionInsight Manager, choose **O&M > Alarm > Thresholds**, click the name of the desired cluster, choose **LdapServer > Other > SlapdServer Service Connections**, and check whether the alarm trigger count and alarm threshold are set properly.

- If yes, go to [Step 7](#).
- If no, go to [Step 5](#).

**Step 5** Change the trigger count and alarm threshold based on the actual number of process connections, and apply the changes.

**Step 6** Wait 2 minutes and check whether the alarm is automatically cleared.


- If yes, no further action is required.
- If no, go to [Step 7](#).

**Collect fault information.**

**Step 7** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Log > Download**.

**Step 8** Expand the **Service** drop-down list, and select **LdapServer** for the target cluster.

**Step 9** Specify **Hosts** for collecting logs, which is optional. By default, all hosts are selected.

**Step 10** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 11** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

None.

## 12.13.213 ALM-25008 SlapdServer CPU Usage Exceeds the Threshold

### Alarm Description

The system checks the CPU usage of the SlapdServer node every 30 seconds and compares the actual usage with the threshold. This alarm is generated when the SlapdServer CPU usage exceeds the threshold for multiple times (5 by default).

Its **Trigger Count** is configurable. If **Trigger Count** is set to **1**, this alarm is cleared when the SlapdServer CPU usage is less than or equal to the threshold. If **Trigger Count** is greater than **1**, this alarm is cleared when the SlapdServer CPU usage is less than or equal to 90% of the threshold.

### Alarm Attributes

Alarm ID	Alarm Severity	Auto Cleared
25008	Critical (default threshold: 85%) Major (default threshold: 75%)	Yes

### Alarm Parameters

Parameter	Description
Source	Specifies the cluster or system for which the alarm is generated.
ServiceName	Specifies the service for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.
HostName	Specifies the host for which the alarm is generated.
Trigger Condition	Specifies the threshold for triggering the alarm.

### Impact on the System

SlapdServer may respond slowly or become unavailable. Kerberos authentication times out or OS user caches cannot be synchronized. Component services are faulty.

## Possible Causes

- The alarm threshold or alarm trigger count is improperly configured.
- The CPU configuration cannot meet service requirements, and the CPU usage reaches the upper limit.

## Handling Procedure

**Check whether the alarm threshold or alarm trigger count is properly configured.**

**Step 1** Log in to FusionInsight Manager, choose **O&M > Alarm > Thresholds**, click the name of the desired cluster, choose **LdapServer > Other > SlapdServer Service Total CPU Percentage**, and check whether the alarm trigger count and alarm threshold are set properly.

- If yes, go to [Step 4](#).
- If no, go to [Step 2](#).

**Step 2** Change the trigger count and alarm threshold based on the actual CPU usage, and apply the changes.

**Step 3** Wait 2 minutes and check whether the alarm is automatically cleared.

- If yes, no further action is required.
- If no, go to [Step 4](#).

**Check whether the CPU usage reaches the upper limit.**

**Step 4** On FusionInsight Manager, choose **O&M > Alarm > Alarms**. In the right pane, click this alarm and obtain the host name in **Location**.

**Step 5** Choose **Cluster > Services > LdapServer**, click the **Instance** tab, and click the SlapdServer instance corresponding to the host name in [Step 4](#).

**Step 6** On the dashboard of the instance, observe the real-time data of the **CPU Usage of a Single SlapdServer Instance** chart for about 5 minutes and check whether the CPU usage exceeds the threshold (75% by default) for multiple times.

- If yes, go to [Step 7](#).
- If no, go to [Step 9](#).

**Step 7** Check whether the status of other SlapdServer instances is normal. For details, see [Step 5](#) to [Step 6](#).

- If yes, contact the MRS cluster administrator to evaluate whether to expand the capacity of SlapdServer instances. Then, go to [Step 8](#).
- If no, repair the faulty SlapdServer instance and go to [Step 8](#).


**Step 8** Check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 9](#).

**Collect fault information.**

**Step 9** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Log > Download**.

**Step 10** Expand the **Service** drop-down list, and select **LdapServer** for the target cluster.

**Step 11** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 12** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

None.

## 12.13.214 ALM-25500 KrbServer Service Unavailable

### Description

The system checks the KrbServer service status every 30 seconds. This alarm is generated when the system detects that the KrbServer service is abnormal.

This alarm is cleared when the system detects that the KrbServer service is normal.

### Attribute

Alarm ID	Alarm Severity	Auto Clear
25500	Critical	Yes

### Parameters

Name	Meaning
Source	Specifies the cluster for which the alarm is generated.
ServiceName	Specifies the service for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.
HostName	Specifies the host for which the alarm is generated.

## Impact on the System

The running status of the component that depends on the KrbServer becomes faulty. As a result, the Kerberos authentication of the cluster fails, and the component services are abnormal.

## Possible Causes

- The node where the KrbServer service locates is faulty.
- The OLdap service is abnormal.

## Procedure

### Check whether the node where the KrbServer service locates is faulty.

**Step 1** On the FusionInsight Manager home page, choose **Cluster** > *Name of the desired cluster* > **Services** > **KrbServer** > **Instance** to go to the KrbServer instance page to obtain the host name of the node where the KrbServer service locates.

**Step 2** On the **Alarm** page of the FusionInsight Manager system, check whether any alarm of **Node Fault** exists.

- If yes, go to **Step 3**.
- If no, go to **Step 6**.

**Step 3** Check whether the host name in the alarm is consistent with the **Step 1** host name.

- If yes, go to **Step 4**.
- If no, go to **Step 6**.

**Step 4** Handle the alarm according to "ALM-12006 Node Fault".

**Step 5** Check whether **KrbServer Service Unavailable** is cleared in the alarm list.

- If yes, no further action is required.
- If no, go to **Step 6**.

### Check whether the OLdap service is normal.

**Step 6** On the **Alarm** page of the FusionInsight Manager system, check whether any alarm of **OLdap Resource Abnormal** exists.

- If yes, go to **Step 7**.
- If no, go to **Step 9**.

**Step 7** Handle the alarm according to "ALM-12004 OLdap Resource Abnormal".

**Step 8** Check whether **KrbServer Service Unavailable** is cleared in the alarm list.


- If yes, no further action is required.
- If no, go to **Step 9**.

### Collect fault information.

**Step 9** On the FusionInsight Manager, choose **O&M** > **Log** > **Download**.

**Step 10** Select **KrbServer** in the required cluster from the **Service**.



**Step 11** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 12** Contact the O&M personnel and send the collected logs.

----End

## Alarm Clearing

After the fault is rectified, the system automatically clears this alarm.

## Related Information

None

# 12.13.215 ALM-26051 Storm Service Unavailable

## Description

The system checks the Storm service status every 30 seconds. This alarm is generated when all Nimbus nodes in the cluster are abnormal and the Storm service is unavailable.

This alarm is cleared when the Storm service recovers.

## Attribute

Alarm ID	Alarm Severity	Automatically Cleared
26051	Critical	Yes

## Parameters

Name	Meaning
Source	Specifies the cluster for which the alarm is generated.
ServiceName	Specifies the service for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.
HostName	Specifies the host for which the alarm is generated.

## Impact on the System

The cluster cannot provide the Storm service, and users cannot perform new Storm tasks.

## Possible Causes

- The Kerberos cluster is faulty.
- The ZooKeeper cluster is faulty or suspended.
- The active and standby Nimbus nodes in the Storm cluster are abnormal

## Procedure

**Check the status of the Kerberos cluster. (Skip this step if the normal mode is used.)**

**Step 1** On the FusionInsight Manager portal, choose **Cluster** > *Name of the desired cluster* > **Services**.

**Step 2** Check whether the running status of the Kerberos service is **Normal**.

- If yes, go to [Step 5](#).
- If no, go to [Step 3](#).

**Step 3** See the related maintenance information of **ALM-25500 KrbServer Service Unavailable**.

**Step 4** Check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 5](#).

**Check the status of the ZooKeeper cluster.**

**Step 5** Check whether the running status of the ZooKeeper service is **Normal**.

- If yes, go to [Step 8](#).
- If no, go to [Step 6](#).

**Step 6** If ZooKeeper service is stopped, start it, else see the related maintenance information of **ALM-13000 ZooKeeper Service Unavailable**.

**Step 7** Check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 8](#).

**Check the status of the active and standby Nimbus nodes.**

**Step 8** Choose **Cluster** > *Name of the desired cluster* > **Services** > **Storm** > **Nimbus** to go to the Nimbus Instances page.

**Step 9** Check whether only one Nimbus node that is in the **Active** state in **Roles**.

- If yes, go to [Step 13](#).
- If no, go to [Step 10](#).

**Step 10** Select two Nimbus role instances, choose **More** > **Restart Instance**, and check whether the instances restart successfully.

- If yes, go to [Step 11](#).
- If no, go to [Step 13](#).

**Step 11** Log in to the FusionInsight Manager portal again, choose **Cluster** > *Name of the desired cluster* > **Services** > **Storm** > **Nimbus** to check whether the running status is **Normal**.

- If yes, go to [Step 12](#).
- If no, go to [Step 13](#).

**Step 12** Wait for 30 seconds and check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 13](#).

### Collecting Fault Information

**Step 13** On the FusionInsight Manager, choose **O&M** > **Log** > **Download**.


**Step 14** Select the following nodes in the required cluster from the **Service** drop-down list:

- KrbServer

#### NOTE

KrbServer logs do not need to be downloaded in normal mode.

- ZooKeeper
- Storm

**Step 15** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 16** Contact the O&M personnel and send the collected logs.

----End

## Alarm Clearing

After the fault is rectified, the system automatically clears this alarm.

## Related Information

None

## 12.13.216 ALM-26052 Number of Available Supervisors of the Storm Service Is Less Than the Threshold

### Description

The system periodically checks the number of available Supervisors every 60 seconds and compares the number of available Supervisors with the threshold. This alarm is generated when the number of available Supervisors is less than the threshold.

You can change the threshold in **O&M** > **Alarm** > **Thresholds** > *Name of the desired cluster*.

This alarm is cleared when the number of available Supervisors is greater than or equal to the threshold.

## Attribute

Alarm ID	Alarm Severity	Automatically Cleared
26052	Major	Yes

## Parameters

Name	Meaning
Source	Specifies the cluster for which the alarm is generated.
ServiceName	Specifies the service for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.
HostName	Specifies the host for which the alarm is generated.
Trigger condition	Specifies the threshold triggering the alarm. If the current indicator value exceeds this threshold, the alarm is generated.

## Impact on the System

Existing tasks in the cluster cannot be performed. The cluster can receive new Storm tasks, but cannot perform these tasks.

## Possible Causes

The status of some Supervisors in the cluster is abnormal.

## Procedure

### Check the Supervisor status.

- Step 1** Choose **Cluster** > *Name of the desired cluster* > **Services** > **Storm** > **Supervisor** to go to the Storm service management page.
- Step 2** In **Roles**, check whether any instance whose status is **Faulty** or **Restoring** exists.
  - If yes, go to [Step 3](#).
  - If no, go to [Step 5](#).
- Step 3** Select Supervisor role instances whose status is **Faulty** or **Restoring**, choose **More** > **Restart Instance**, and check whether the instances restart successfully.

- If yes, go to [Step 4](#).
- If no, go to [Step 5](#).

**Step 4** Wait for 30 seconds, and check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 5](#).


 **NOTE**

Services are interrupted when the Supervisor is being restarted. Then, services are restored after the restarting.

**Collect fault information.**

**Step 5** On the FusionInsight Manager portal, choose **O&M > Log > Download**.

**Step 6** Select **Storm** and **ZooKeeper** in the required cluster from the **Service** drop-down list box.

**Step 7** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 1 hour ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 8** Contact the O&M personnel and send the collected logs.

----End

## Alarm Clearing

After the fault is rectified, the system automatically clears this alarm.

## Related Information

None

## 12.13.217 ALM-26053 Storm Slot Usage Exceeds the Threshold

### Description

The system checks the slot usage every 60 seconds and compares the actual slot usage with the threshold. This alarm is generated when the slot usage is greater than the threshold.

You can change the threshold in **O&M > Alarm > Thresholds**.

This alarm is cleared when the slot usage is less than or equal to the threshold.

### Attribute

Alarm ID	Alarm Severity	Automatically Cleared
26053	Major	Yes

## Parameters

Name	Meaning
Source	Specifies the cluster for which the alarm is generated.
ServiceName	Specifies the service for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.
HostName	Specifies the host for which the alarm is generated.
Trigger condition	Specifies the threshold triggering the alarm. If the current indicator value exceeds this threshold, the alarm is generated.

## Impact on the System

New Storm tasks cannot be performed.

## Possible Causes

- The status of some Supervisors in the cluster is abnormal.
- The status of all Supervisors is normal, but the processing capability is insufficient.

## Procedure

### Check the Supervisor status.

**Step 1** Choose **Cluster** > *Name of the desired cluster* > **Services** > **Storm** > **Instance** to go to the Storm instance management page.

**Step 2** Check whether any instance whose status is **Faulty** or **Restoring** exists.

- If yes, go to [Step 3](#).
- If no, go to [Step 5](#).

**Step 3** Select Supervisor role instances whose status is **Faulty** or **Restoring**, choose **More** > **Restart Instance**, and check whether the instances restart successfully.

- If yes, go to [Step 4](#).
- If no, go to [Step 10](#).

**Step 4** Wait several minutes, and check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 5](#).


### Increase the number of slots in each Supervisor.

- Step 5** Log in to the FusionInsight Manager portal, choose **Cluster > Name of the desired cluster > Services > Storm > Configurations > All Configurations**.
- Step 6** Increase the number of ports in the **supervisor.slots.ports** parameter of each Supervisor role and restart the instance.
- Step 7** Wait several minutes, and check whether the alarm is cleared.
- If yes, no further action is required.
  - If no, go to **Step 8**.
- Step 8** Perform capacity expansion for Supervisor.
- Step 9** Wait several minutes, and check whether the alarm is cleared.
- If yes, no further action is required.
  - If no, go to **Step 10**.

 **NOTE**

Services are interrupted when the Supervisor is being restarted. Then, services are restored after the restarting.

**Collect fault information.**

- Step 10** On the FusionInsight Manager portal, choose **O&M > Log > Download**.
- Step 11** Select **Storm** and **ZooKeeper** in the required cluster from the **Service** drop-down list box.
- Step 12** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 1 hour ahead of and after the alarm generation time, respectively. Then, click **Download**.
- Step 13** Contact the O&M personnel and send the collected logs.

----End

## Alarm Clearing

After the fault is rectified, the system automatically clears this alarm.

## Related Information

None

# 12.13.218 ALM-26054 Nimbus Heap Memory Usage Exceeds the Threshold

## Description

The system checks the heap memory usage of Storm Nimbus every 30 seconds and compares the actual usage with the threshold. The alarm is generated when the heap memory usage of Storm Nimbus exceeds the threshold (80% of the maximum memory by default) for 5 consecutive times.

Users can choose **O&M > Alarm > Thresholds > Name of the desired cluster > Storm > Nimbus** to change the threshold.

The alarm is cleared when the heap memory usage is less than or equal to the threshold.

## Attribute

Alarm ID	Alarm Severity	Automatically Cleared
26054	Major	Yes

## Parameters

Name	Meaning
Source	Specifies the cluster for which the alarm is generated.
ServiceName	Specifies the service name for which the alarm is generated.
RoleName	Specifies the role name for which the alarm is generated.
HostName	Specifies the object (host ID) for which the alarm is generated.
Trigger Condition	Specifies the threshold triggering the alarm. If the current indicator value exceeds this threshold, the alarm is generated.

## Impact on the System

When the heap memory usage of Storm Nimbus is overhigh, frequent GCs occur. In addition, a memory overflow may occur so that the Yarn service is unavailable.

## Possible Causes

The heap memory of the Storm Nimbus instance on the node is overused or the heap memory is inappropriately allocated. As a result, the usage exceeds the threshold.

## Procedure

**Check the heap memory usage.**

- Step 1** On the FusionInsight Manager portal, choose **O&M > Alarm > Alarms > Heap Memory Usage of Storm Nimbus Exceeds the Threshold > Location**. Check the host name of the instance for which the alarm is generated.
- Step 2** On the FusionInsight Manager portal, choose **Cluster > Name of the desired cluster > Services > Storm > Instance**. Click the instance for which the alarm is generated to go to the page for the instance. Click the drop-down menu in the



chart area and choose **Customize > Nimbus > Heap Memory Usage of Nimbus**. Click **OK**.

**Step 3** Check whether the used heap memory of Nimbus reaches the threshold (The default value is 80% of the maximum heap memory) specified for Nimbus.

- If yes, go to **Step 4**.
- If no, go to **Step 6**.

**Step 4** On the FusionInsight Manager portal, choose **Cluster > Name of the desired cluster > Services > Storm > Configurations > All Configurations > Nimbus > System**. Change the value of **-Xmx** in **NIMBUS\_GC\_OPTS** based on site requirements, and click **Save**. Click **OK**.

 **NOTE**

- You are advised to set **-Xms** and **-Xmx** to the same value to prevent adverse impact on performance when JVM dynamically adjusts the heap memory size.
- The number of Workers grows as the Storm cluster scale increases. You can increase the value of **GC\_OPTS** for Nimbus. The recommended value is as follows: If the number of Workers is 20, set **-Xmx** to a value greater than or equal to 1 GB. If the number of Workers exceeds 100, set **-Xmx** to a value greater than or equal to 5 GB.

**Step 5** Restart the affected services or instances and check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to **Step 6**.

 **NOTE**


During the restart of the service or instance, services are interrupted. After the service or instance is restarted, services are restored.

**Collect fault information.**

**Step 6** On the FusionInsight Manager portal, choose **O&M > Log > Download**.

**Step 7** Select the following node in the required cluster from the **Service** drop-down list.

- NodeAgent
- Storm

**Step 8** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 9** Contact the O&M personnel and send the collected logs.

----End

## Alarm Clearing

After the fault is rectified, the system automatically clears this alarm.

## Related Information

None

## 12.13.219 ALM-27001 DBService Service Unavailable

### Description

The alarm module checks the DBService service status every 30 seconds. This alarm is generated when the system detects that DBService service is unavailable.

This alarm is cleared when DBService service recovers.

### Attribute

Alarm ID	Alarm Severity	Automatically Cleared
27001	Critical	Yes

### Parameters

Name	Meaning
Source	Specifies the cluster for which the alarm is generated.
ServiceName	Specifies the service for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.
HostName	Specifies the host for which the alarm is generated.

### Impact on the System

The database service is unavailable and cannot provide data import and query functions for upper-layer services, which results in some services exceptions.

### Possible Causes

- The floating IP address does not exist.
- There is no active DBServer instance.
- The active and standby DBServer processes are abnormal.

### Procedure

**Check whether the floating IP address exists in the cluster environment.**

**Step 1** On the FusionInsight Manager home page, choose **Cluster** > *Name of the desired cluster* > **Services** > **DBService** > **Instance**.

**Step 2** Check whether the active instance exists.

- If yes, go to [Step 3](#).
- If no, go to [Step 9](#).

**Step 3** Select the active DBServer instance and record the IP address.

**Step 4** Log in to the host that corresponds to the preceding IP address as user **root**, and run the **ifconfig** command to check whether the DBService floating IP address exists on the node.

- If yes, go to [Step 5](#).
- If no, go to [Step 9](#).

**Step 5** Run the **ping floatip** command to check whether the DBService floating IP address can be pinged successfully.

- If yes, go to [Step 6](#).
- If no, go to [Step 9](#).

**Step 6** Log in to the host that corresponds to the DBService floating IP address as user **root**, and run the command to delete the floating IP address.

**ifconfig interface down**

**Step 7** On the FusionInsight Manager home page, choose **Cluster > Services > DBService > More > Restart Service** to restart DBService, and check whether DBService is restarted successfully.

 **NOTE**

The service will be unavailable during the restart. In addition, upper-layer services that depend on the service are affected.

- If yes, go to [Step 8](#).
- If no, go to [Step 9](#).

**Step 8** Wait for about 2 minutes and check whether the alarm is cleared in the alarm list.

- If yes, no further action is required.
- If no, go to [Step 14](#).

**Check the status of the active DBServer instance.**

**Step 9** Select the DBServer instance whose role status is abnormal and record the IP address.

**Step 10** On the **Alarm** page, check whether **Process Fault** occurs in the DBServer instance on the host that corresponds to the IP address.

- If yes, go to [Step 11](#).
- If no, go to [Step 14](#).

**Step 11** Handle the alarm according to "ALM-12007 Process Fault".

**Step 12** Wait for about 5 minutes and check whether the alarm is cleared in the alarm list.

- If yes, no further action is required.
- If no, go to [Step 19](#).

**Check the status of the active and standby DBServers.**

- Step 13** Log in to the host that corresponds to the preceding IP address as user **root**, and run the **su - omm** command to switch to user **omm**.
- Step 14** Run the **cd \${DBSERVER\_HOME}** command to go to the installation directory of the DBService.
- Step 15** Run the **sh sbin/status-dbserver.sh** command to view the status of the active and standby HA processes of DBService. Determine whether the status can be viewed successfully.

```
HAMode
double

NodeName      HostName      HAVersion      StartTime      HAActive
HAAllResOK    HARunPhase
10_5_89_12    host01        V100R001C01    2019-06-13 21:33:09    active
normal        Activated
10_5_89_66    host03        V100R001C01    2019-06-13 21:33:09    standby
normal        Deactivated

NodeName      ResName      ResStatus      ResHASStatus      ResType
10_5_89_12    floatip      Normal         Normal             Single_active
10_5_89_12    gaussDB      Active_normal  Normal             Active_standby
10_5_89_66    floatip      Stopped        Normal             Single_active
10_5_89_66    gaussDB      Standby_normal Normal             Active_standby
```


- If yes, go to **Step 16**.
  - If no, go to **Step 19**.
- Step 16** Check whether the active and standby HA processes are in the abnormal state.
- If yes, go to **Step 17**.
  - If no, go to **Step 19**.
- Step 17** On FusionInsight Manager, choose **Cluster > Services > DBService > More > Restart Service** to restart DBService, and check whether the system displays a message indicating that the restart is successful.

 **NOTE**

The service will be unavailable during the restart. In addition, upper-layer services that depend on the service are affected.

- If yes, go to **Step 18**.
  - If no, go to **Step 19**.
- Step 18** Wait for about 2 minutes and check whether the alarm is cleared in the alarm list.
- If yes, no further action is required.
  - If no, go to **Step 19**.

**Collect fault information.**

- Step 19** On FusionInsight Manager, choose **O&M > Log > Download**.
- Step 20** Select **DBService** in the required cluster and **NodeAgent** from the **Service**.
- Step 21** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 1 hour ahead of and after the alarm generation time, respectively. Then, click **Download**.
- Step 22** Contact the O&M personnel and send the collected logs.

----End

## Alarm Clearing

After the fault is rectified, the system automatically clears this alarm.

## Related Information

None

## 12.13.220 ALM-27003 DBService Heartbeat Interruption Between the Active and Standby Nodes

### Description

This alarm is generated when the active or standby DBService node does not receive heartbeat messages from the peer node for 7 seconds.

This alarm is cleared when the heartbeat recovers.

### Attribute

Alarm ID	Alarm Severity	Automatically Cleared
27003	Major	Yes

### Parameters

Name	Meaning
Source	Specifies the cluster for which the alarm is generated.
ServiceName	Specifies the service for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.
HostName	Specifies the host for which the alarm is generated.
Local DBService HA Name	Specifies a local DBService HA.
Peer DBService HA Name	Specifies a peer DBService HA.

### Impact on the System


During the DBService heartbeat interruption, only one node can provide the service. If this node is faulty, no standby node is available for failover and the service is unavailable.

## Possible Causes


The link between the active and standby DBService nodes is abnormal.

## Procedure

**Check whether the network between the active DBService server and the standby DBService server is normal.**

- Step 1** In the alarm list on FusionInsight Manager, click  in the row where the alarm is located in the real-time alarm list and view the standby DBService server address.
- Step 2** Log in to the active DBService server as user **root**.
- Step 3** Run the **ping *standby DBService heartbeat IP address*** command to check whether the standby DBService server is reachable.
- If yes, go to **Step 6**.
  - If no, go to **Step 4**.
- Step 4** Contact the network administrator to check whether the network is faulty.
- If yes, go to **Step 5**.
  - If no, go to **Step 6**.
- Step 5** Rectify the network fault and check whether the alarm is cleared from the alarm list.
- If yes, no further action is required.
  - If no, go to **Step 6**.

**Collect fault information.**

- Step 6** On the FusionInsight Manager portal, choose **O&M > Log > Download**.
- Step 7** Select the following nodes in the required cluster from the **Service**:
- DBService
  - Controller
  - NodeAgent
- Step 8** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.
- Step 9** Contact the O&M personnel and send the collected logs.

----End

## Alarm Clearing

After the fault is rectified, the system automatically clears this alarm.

## Related Information

None

## 12.13.221 ALM-27004 Data Inconsistency Between Active and Standby DBServices

### Description

The system checks the data synchronization status between the active and standby DBService every 10 seconds. This alarm is generated when the synchronization status cannot be queried for six consecutive times or when the synchronization status is abnormal.

This alarm is cleared when the synchronization status becomes normal.

### Attribute

Alarm ID	Alarm Severity	Automatically Cleared
27004	Critical	Yes

### Parameters

Name	Meaning
Source	Specifies the cluster for which the alarm is generated.
ServiceName	Specifies the service for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.
HostName	Specifies the host for which the alarm is generated.
Local DBService HA Name	Specifies the HA name of the local DBService.
Peer DBService HA Name	Specifies the HA name of the peer DBService.
SYNC_PERCENT	Specifies the synchronization percentage.

### Impact on the System

When data is not synchronized between the active and standby DBServices, data may be lost or abnormal if the active instance becomes abnormal.

## Possible Causes

- The network between the active and standby nodes is unstable.
- The standby DBService is abnormal.
- The standby node disk space is full.
- The CPU usage of the GaussDB process on the active DBService node is high. You need to locate the failure cause based on logs.

## Procedure

### Check whether the network between the active and standby nodes is normal.

- Step 1** On FusionInsight Manager, choose **Cluster > Services > DBService > Instance**, check the service IP address of the standby DBServer instance.
- Step 2** Log in to the active DBService node as user **root**.
- Step 3** Run the **ping Standby DBService heartbeat IP address** command to check whether the standby DBService node is reachable.
- If yes, go to **Step 6**.
  - If no, go to **Step 4**.
- Step 4** Contact the network administrator to check whether the network is faulty.
- If yes, go to **Step 5**.
  - If no, go to **Step 6**.
- Step 5** Rectify the network fault and check whether the alarm is cleared.
- If yes, no further action is required.
  - If no, go to **Step 6**.

### Check whether the standby DBService is normal.

- Step 6** Log in to the standby DBService node as user **root**.
- Step 7** Run the **su - omm** command to switch to user **omm**.
- Step 8** Go to the **`\${DBSERVER\_HOME}/sbin** directory and run the **./status-dbserver.sh** command to check whether the GaussDB resource status of the standby DBService is normal. In the command output, check whether the following information is displayed in the row where **ResName** is **gaussDB**:

For example:

```
10_10_10_231 gaussDB Standby_normal Normal Active_standby
```

- If yes, go to **Step 9**.
- If no, go to **Step 16**.

### Check whether the standby node disk space is full. (Skip this check for versions later than MRS 3.1.2.)

- Step 9** Log in to the standby DBService node as user **root**.
- Step 10** Run the **su - omm** command to switch to user **omm**.
- Step 11** Go to the **`\${DBSERVER\_HOME}** directory, and run the following commands to obtain the DBService data directory:



```
cd ${DBSERVER_HOME}
source .dbservice_profile
echo ${DBSERVICE_DATA_DIR}
```

**Step 12** Run the `df -h` command to view the system disk partition usage information.

**Step 13** Check whether the DBService data directory space is full.

- If yes, go to [Step 14](#).
- If no, go to [Step 16](#).

**Step 14** Expand the disk capacity.


**Step 15** After the disk capacity is expanded, wait 2 minutes and check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 16](#).

**Collect fault information.**

**Step 16** On the FusionInsight Manager portal, choose **O&M > Log > Download**.

**Step 17** In the **Service** area, select **DBService** of the target cluster and **OS, OS Statistics**, and **OS Performance** under **O&M**, and click **OK**.

**Step 18** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 19** Contact the O&M personnel and send the collected logs.

----End

## Alarm Clearing

After the fault is rectified, the system automatically clears this alarm.

## Related Information

None

## 12.13.222 ALM-27005 Database Connections Usage Exceeds the Threshold

### Description

The system checks the usage of the number of database connections of the nodes where DBServer instances are located every 30 seconds and compares the usage with the threshold. If the usage exceeds the threshold for five consecutive times (this number is configurable, and 5 is the default value), the system generates this alarm. The default usage threshold is 90%, and you can configure it based on site requirements.

The trigger count is configurable. This alarm is cleared in the following scenarios:

- The trigger count is 1, and the usage of the number of database connections is less than or equal to the threshold.
- The trigger count is greater than 1, and the usage of the number of database connections is less than or equal to 90% of the threshold.

## Attribute

Alarm ID	Alarm Severity	Automatically Cleared
27005	Major	Yes

## Parameters

Name	Meaning
Source	Specifies the cluster for which the alarm is generated.
ServiceName	Specifies the service for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.
HostName	Specifies the host for which the alarm is generated.
Trigger Condition	Specifies the threshold triggering the alarm. If the current indicator value exceeds this threshold, the alarm is generated.

## Impact on the System

Upper-layer services may fail to connect to the DBService database, affecting services.

## Possible Causes

- Too many database connections are used.
- The maximum number of database connections is improperly configured.
- The alarm threshold or alarm trigger count is improperly configured.

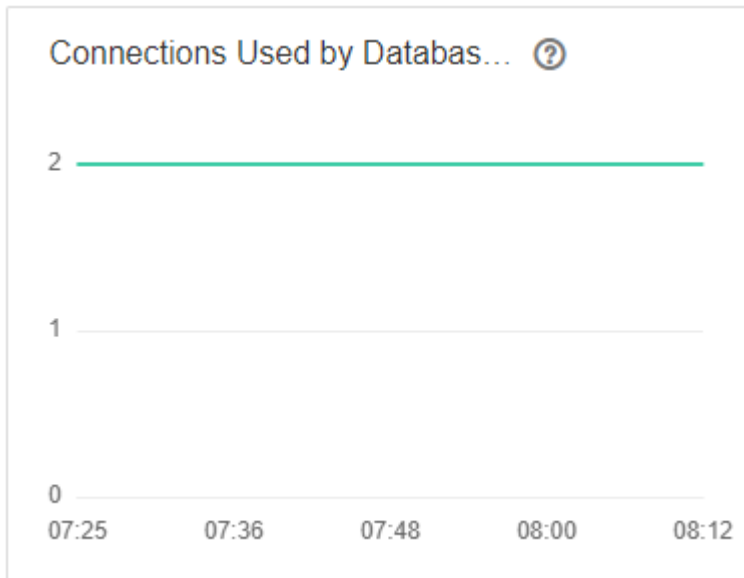
## Procedure

### Checking whether too many data connections are used

- Step 1** On FusionInsight Manager, click DBService in the service list on the left navigation pane. The DBService monitoring page is displayed.

**Step 2** Observe the number of connections used by the database user, as shown in [Figure 12-39](#). Based on the service scenario, reduce the number of database user connections.

**Figure 12-39** Number of connections used by database users



**Step 3** Wait for 2 minutes and check whether the alarm is automatically cleared.

- If it is, no further action is required.
- If it is not, go to [Step 4](#).

**Checking whether the maximum number of database connections is properly configured**

**Step 4** Log in to FusionInsight Manager, choose **Cluster** > *Name of the desired cluster* > **Services** > **DBService** > **Configurations**. On the displayed page, select the **All Configurations** tab, and increase the maximum number of database connections based on service requirements, as shown in [Figure 12-40](#). Click **Save**. In the displayed **Save configuration** dialog box, click **OK**.

**Figure 12-40** Setting the maximum number of database connections



**Step 5** After the maximum number of database connections is changed, restart DBService (do not restart the upper-layer services).

**Procedure:** Log in to FusionInsight Manager and choose **Cluster** > *Name of the desired cluster* > **Services** > **DBService**. On the displayed page, choose **More** > **Restart Service**. Enter the password of the current login user and click **OK**. Do not select **Restart upper-layer services**., click **OK**.

 **NOTE**

The service will be unavailable during the restart. In addition, upper-layer services that depend on the service are affected.

**Step 6** After the service is restarted, wait for 2 minutes and check whether the alarm is cleared.

- If it is, no further action is required.
- If it is not, go to [Step 7](#).

**Checking whether the alarm threshold or trigger count is properly configured**

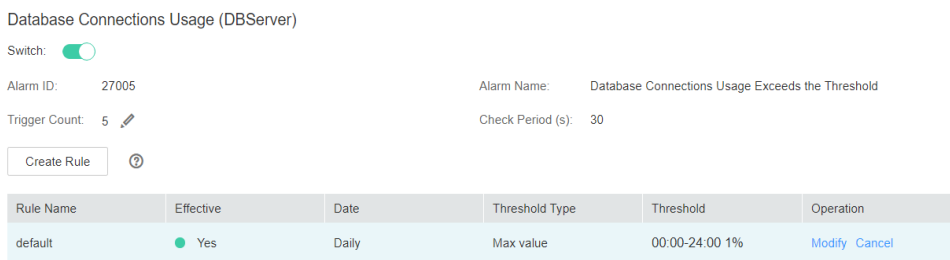
**Step 7** Log in to FusionInsight Manager and change the alarm threshold and alarm trigger count based on the actual database connection usage.

Choose **O&M > Alarm > Thresholds > Name of the desired cluster > DBService > Database > Database Connections Usage (DBServer)**. In the **Database Connections Usage (DBServer)** area, click the pencil icon next to **Trigger Count**. In the displayed dialog box, change the trigger count, as shown in [Figure 12-41](#).

 **NOTE**

**Trigger Count:** If the usage of the number of database connections exceeds the threshold consecutively for more than the value of this parameter, an alarm is generated.

**Figure 12-41** Setting alarm trigger count



Based on the actual database connection usage, choose **O&M > Alarm > Thresholds > Name of the desired cluster > DBService > Database > Database Connections Usage (DBServer)**. In the **Database Connections Usage (DBServer)** area, click **Modify** in the **Operation** column. In the **Modify Rule** dialog box, modify the required parameters and click **OK** as shown in [Figure 12-42](#).

**Figure 12-42** Set alarm threshold

Thresholds > **Modify Rule**

---

\* Rule Name:

\* Severity:

\* Threshold Type:  Max value  Min value

\* Date:  Daily  
 Weekly  
 Other

Thresholds:	Start and End Time	Threshold
	<input type="text" value="00:00"/> - <input type="text" value="23:59"/>	<input type="text" value="90"/>

**Step 8** Wait for 2 minutes and check whether the alarm is automatically cleared.


- If it is, no further action is required.
- If it is not, go to **Step 9**.

#### Collect fault information

**Step 9** On FusionInsight Manager, choose **O&M > Log > Download**.

**Step 10** Select **DBService** in the required cluster from the **Service**.

**Step 11** Specify the host for collecting logs by setting the **Host** parameter that is optional. By default, all hosts are selected.

**Step 12** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 13** Contact the O&M personnel and send the collected fault logs.

----End

## Alarm Clearing

After the fault is rectified, the system automatically clears this alarm.

## Related Information

None

## 12.13.223 ALM-27006 Disk Space Usage of the Data Directory Exceeds the Threshold

### Description

The system checks the disk space usage of the data directory on the active DBServer node every 30 seconds and compares the disk usage with the threshold. The alarm is generated when the disk space usage exceeds the threshold for five consecutive times (the default value). The number of consecutive times is configurable. The disk space usage threshold of the data directory is set to 80% by default, which is configurable as well.

The value of **hit number** is configurable. When the value is set to **1** and the disk space usage is lower than or equal to the threshold, the alarm is cleared. When the value is greater than 1 and the disk space usage is lower than 90% of the threshold, the alarm is cleared.

### Attribute

Alarm ID	Alarm Severity	Auto Clear
27006	Major	Yes

### Parameters

Name	Meaning
ClusterName	Specifies the cluster for which the alarm is generated.
ServiceName	Specifies the service for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.
HostName	Specifies the host for which the alarm is generated.
PartitionName	Specifies the disk partition where the alarm is generated.
Trigger Condition	Specifies the threshold triggering the alarm. If the actual indicator value exceeds this threshold, the alarm is generated.

### Impact on the System

- The DBService service process cannot provide the API for data writing.

- When the disk space usage of the data directory exceeds 90%, the database enters the read-only mode and "Database Enters the Read-Only Mode" is generated. As a result, service data cannot be written to the database.

## Possible Causes

- The alarm threshold is improperly configured.
- The data volume of the database is too large or the disk configuration cannot meet service requirements, causing excessive disk usage.

## Procedure

### Check whether the threshold is set properly.

**Step 1** On FusionInsight Manager, choose **O&M > Alarm > Thresholds > Name of the desired cluster > DBService > Database > Disk Space Usage of the Data Directory** to check whether the alarm threshold is proper (the default value 80% is a proper value).

- If yes, go to [Step 3](#).
- If no, go to [Step 2](#).

**Step 2** Change the alarm threshold based on the actual service situation.

**Step 3** Choose **Cluster > Name of the desired cluster > Services > DBService**. On the **Dashboard** page, view the **Disk Space Usage of the Data Directory** chart and check whether the disk space usage of the data directory is lower than the threshold.

- If yes, go to [Step 4](#).
- If no, go to [Step 5](#).

**Step 4** Wait 2 minutes and check whether the alarm is automatically cleared.

- If yes, no further action is required.
- If no, go to [Step 5](#).

### Check whether large files are incorrectly written into the disk.

**Step 5** Log in to the active DBService node as user **omm**.

**Step 6** Run the following commands to view the files whose size exceeds 500 MB in the data directory and check whether there are large files incorrectly written into the directory:


```
source $DBSERVER_HOME/.dbservice_profile
find "$DBSERVICE_DATA_DIR"/../ -type f -size +500M
```

- If yes, go to [Step 7](#).
- If no, go to [Step 8](#).

**Step 7** Handle the large files based on the actual scenario and check whether the alarm is cleared 2 minutes later.

- If yes, no further action is required.
- If no, go to [Step 8](#).

### Collect fault information.

- Step 8** On FusionInsight Manager, choose **O&M > Log > Download**.
- Step 9** Expand the **Service** drop-down list, and select **DBService** for the target cluster.
- Step 10** Specify the host for collecting logs by setting the **Host** parameter which is optional. By default, all hosts are selected.
- Step 11** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.
- Step 12** Contact the O&M personnel and send the collected logs.

----End

## Alarm Clearing

After the fault is rectified, the system automatically clears this alarm.

## Related Information

None

## 12.13.224 ALM-27007 Database Enters the Read-Only Mode

### Description

The system checks the disk space usage of the data directory on the active DBServer node every 30 seconds. The alarm is generated when the disk space usage exceeds 90%.

The alarm is cleared when the disk space usage is lower than 80%.

### Attribute

Alarm ID	Alarm Severity	Auto Clear
27007	Critical	Yes

### Parameters

Name	Meaning
ClusterName	Specifies the cluster for which the alarm is generated.
ServiceName	Specifies the service for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.



Name	Meaning
Trigger Condition	Specifies the threshold triggering the alarm. If the actual indicator value exceeds this threshold, the alarm is generated.

## Impact on the System

- Service data is lost.
- Data cannot be written for upper-layer services and the data is lost.

## Possible Causes

The disk configuration cannot meet service requirements. The disk usage reaches the upper limit.

## Procedure

**Check whether the disk space usage reaches the upper limit.**

- Step 1** On FusionInsight Manager, choose **Cluster** > *Name of the desired cluster* > **Services** > **DBService**.
- Step 2** On the **Dashboard** page, view the **Disk Space Usage of the Data Directory** chart and check whether the disk space usage of the data directory exceeds 90%.
- If yes, go to **Step 3**.
  - If no, go to **Step 13**.
- Step 3** Log in to the active management node of the DBServer as user **omm** and run the following commands to check whether the database enters the read-only mode:

```
source $DBSERVER_HOME/.dbservice_profile
gsql -U omm -W password -d postgres -p 20051
show default_transaction_read_only;
```

### NOTE

In the preceding commands, *password* indicates the password of user **omm** of the DBService database. You can run the `\q` command to exit the database.

Check whether the value of **default\_transaction\_read\_only** is **on**.

```
POSTGRES=# show default_transaction_read_only;
default_transaction_read_only
-----
on
(1 row)
```

- If yes, go to **Step 4**.
  - If no, go to **Step 13**.
- Step 4** Run the following commands to open the **dbservice.properties** file:
- ```
source $DBSERVER_HOME/.dbservice_profile
```

```
vi ${DBSERVICE_SOFTWARE_DIR}/tools/dbservice.properties
```

**Step 5** Change the value of **gaussdb\_readonly\_auto** to **OFF**.

**Step 6** Run the following command to open the **postgresql.conf** file:

```
vi ${DBSERVICE_DATA_DIR}/postgresql.conf
```

**Step 7** Delete **default\_transaction\_read\_only = on**.

**Step 8** Run the following command for the configuration to take effect:

```
gs_ctl reload -D ${DBSERVICE_DATA_DIR}
```

**Step 9** Log in to FusionInsight Manager and choose **O&M > Alarm > Alarms**. On the right of the alarm "Database Enters the Read-Only Mode", click **Clear** in the **Operation** column. In the dialog box that is displayed, click **OK** to manually clear the alarm.

**Step 10** Log in to the active management node of the DBServer as user **omm** and run the following commands to view the files whose size exceeds 500 MB in the data directory and check whether there are large files incorrectly written into the directory:

```
source $DBSERVER_HOME/.dbservice_profile
```

```
find "$DBSERVICE_DATA_DIR"/../ -type f -size +500M
```

- If yes, go to [Step 11](#).
- If no, go to [Step 13](#).

**Step 11** Handle the files that are incorrectly written into the directory based on the actual scenario.

**Step 12** Log in to FusionInsight Manager and choose **Cluster > Name of the desired cluster > Services > DBService**. On the **Dashboard** page, view the **Disk Space Usage of the Data Directory** chart and check whether the disk space usage is lower than 80%.


- If yes, no further action is required.
- If no, go to [Step 13](#).

**Collect fault information.**

**Step 13** On FusionInsight Manager, choose **O&M > Log > Download**.

**Step 14** Expand the **Service** drop-down list, and select **DBService** for the target cluster.

**Step 15** Specify the host for collecting logs by setting the **Host** parameter which is optional. By default, all hosts are selected.

**Step 16** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 17** Contact the O&M personnel and send the collected logs.

----End

## Alarm Clearing

After the fault is rectified, the system automatically clears this alarm.

## Related Information

None

## 12.13.225 ALM-29010 Number of Queries Being Submitted by Impalad Exceeds the Threshold

### Alarm Description

The system checks the total number of queries being submitted by the Impalad node every 60 seconds. This alarm is generated when the number of queries exceeds the customized threshold (150 by default).

This alarm is automatically cleared when the number of queries is less than the threshold.

### Alarm Attributes

| Alarm ID | Alarm Severity | Auto Cleared |
|----------|----------------|--------------|
| 29010    | Major          | Yes          |

### Alarm Parameters

| Type                   | Parameter         | Description                                              |
|------------------------|-------------------|----------------------------------------------------------|
| Location Information   | Source            | Specifies the cluster for which the alarm was generated. |
|                        | ServiceName       | Specifies the service for which the alarm was generated. |
|                        | RoleName          | Specifies the role for which the alarm was generated.    |
|                        | HostName          | Specifies the host for which the alarm was generated.    |
| Additional Information | Trigger Condition | Specifies the threshold for triggering the alarm.        |

### Impact on the System

The queries may be blocked or even fail.

## Possible Causes

The Impalad service has maintained a large number of queries, or the threshold is too small.

## Handling Procedure

**Step 1** On FusionInsight Manager, choose **O&M > Alarm > Thresholds > Impala > Query Task Sum Statistics > Total number of Queries Being Submitted (Impalad)** and check the threshold.

Total number of Queries Being Submitted (Impalad)

Switch:

Alarm ID: 29010 Alarm Name: Total number of queries being submitted to Impalad Exceeds the Threshold

Trigger Count: 1 Check Period (s): 60

Create Rule

| Rule Name | Effective                                | Date  | Threshold Type | Threshold             | Operation     |
|-----------|------------------------------------------|-------|----------------|-----------------------|---------------|
| default   | <span style="color: green;">●</span> Yes | Daily | Max value      | 00:00-24:00 <b>50</b> | Modify Cancel |

**Step 2** Change the threshold.

Thresholds > Modify Rule

Rule Name: default

Alarm Severity: Major

Threshold Type:  Max value  Min value

Date:  Daily  Weekly  Others

Thresholds: Start and End Time Threshold

00:00 - 23:59 **1**

OK Cancel

**Step 3** Click the **Instances** tab, select all Impalad instances, and restart them.

### NOTE

The service will become unavailable when all instances are restarted. If a single instance is restarted, the tasks that are being executed on that instance will fail and the service will become available.

Dashboard Chart Instance Instance Groups Configurations

Add Instance Start Instance More

All roles All running st

| Role                                        | Status                     | Configuration Status                              | Host Name           | Management IP Address | Service IP Address | Rack              | Instance Group     |
|---------------------------------------------|----------------------------|---------------------------------------------------|---------------------|-----------------------|--------------------|-------------------|--------------------|
| Stop Instance                               |                            |                                                   |                     |                       |                    |                   |                    |
| <input checked="" type="checkbox"/> Catalog | Restart Instance           | <span style="color: green;">●</span> Synchronized | node-master%PR...   | 192.168.0.44          | 192.168.0.44       | ibdefaultrack1355 | Catalog-DEFAULT    |
| <input checked="" type="checkbox"/> Impalad | Instance Rolling Restart   | <span style="color: green;">●</span> Synchronized | node-ana-core%OC... | 192.168.0.187         | 192.168.0.187      | ibdefaulttrack0   | Impalad-DEFAULT    |
| <input checked="" type="checkbox"/> Impalad | Delete Instance            | <span style="color: green;">●</span> Synchronized | node-ana-core%OC... | 192.168.0.233         | 192.168.0.233      | ibdefaulttrack0   | Impalad-DEFAULT    |
| <input checked="" type="checkbox"/> Impalad | Reinstall Instances        | <span style="color: green;">●</span> Synchronized | node-ana-core%OC... | 192.168.0.233         | 192.168.0.233      | ibdefaulttrack0   | Impalad-DEFAULT    |
| <input checked="" type="checkbox"/> Impalad | Collect Stack Information  | <span style="color: green;">●</span> Synchronized | node-ana-core%OC... | 192.168.0.233         | 192.168.0.233      | ibdefaulttrack0   | Impalad-DEFAULT    |
| <input checked="" type="checkbox"/> Impalad | Download Stack Information | <span style="color: green;">●</span> Synchronized | node-ana-core%OC... | 192.168.0.233         | 192.168.0.233      | ibdefaulttrack0   | Impalad-DEFAULT    |
| <input checked="" type="checkbox"/> Impalad | Clear Stack Information    | <span style="color: green;">●</span> Synchronized | node-ana-core%OC... | 192.168.0.233         | 192.168.0.233      | ibdefaulttrack0   | Impalad-DEFAULT    |
| <input type="checkbox"/> StateStore         | Stop Instance              | <span style="color: green;">●</span> Synchronized | node-master%PR...   | 192.168.0.44          | 192.168.0.44       | ibdefaultrack1355 | StateStore-DEFAULT |

**Step 4** After the restart is complete, check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to **Step 5**.

**Collect fault information.**

- Step 5** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Log > Download**.
- Step 6** Expand the **Service** drop-down list, and select **Impala** for the target cluster.
- Step 7** Click the edit icon in the upper right corner, and set **Start Date** and **End Date** for log collection to 1 hour ahead of and after the alarm generation time, respectively. Then, click **Download**.
- Step 8** Contact O&M personnel and provide the collected logs.
- End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

None

# 12.13.226 ALM-29011 Number of Queries Being Executed by Impalad Exceeds the Threshold

## Alarm Description

The system checks the total number of queries being executed by the Impalad node every 60 seconds. This alarm is generated when the number of queries exceeds the customized threshold (150 by default).

This alarm is automatically cleared when the number of queries is less than the threshold.

## Alarm Attributes

| Alarm ID | Alarm Severity | Auto Cleared |
|----------|----------------|--------------|
| 29011    | Major          | Yes          |

## Alarm Parameters

| Type                 | Parameter   | Description                                              |
|----------------------|-------------|----------------------------------------------------------|
| Location Information | Source      | Specifies the cluster for which the alarm was generated. |
|                      | ServiceName | Specifies the service for which the alarm was generated. |
|                      | RoleName    | Specifies the role for which the alarm was generated.    |

| Type                   | Parameter         | Description                                           |
|------------------------|-------------------|-------------------------------------------------------|
|                        | HostName          | Specifies the host for which the alarm was generated. |
| Additional Information | Trigger Condition | Specifies the threshold for triggering the alarm.     |

## Impact on the System

The queries may be blocked or even fail.

## Possible Causes

The Impalad service has maintained a large number of queries, or the threshold is too small.

## Handling Procedure

**Step 1** On FusionInsight Manager, choose **O&M > Alarm > Thresholds > Impala > Query Task Sum Statistics > Total number of Queries Being Executed (Impalad)** and check the threshold.

Total number of Queries Being Executed (Impalad)

Switch:

Alarm ID: 29011      Alarm Name: Total number of queries being executed to Impalad Exceeds the Threshold

Trigger Count: 1      Check Period (s): 60

Create Rule

| Rule Name | Effective                            | Date  | Threshold Type | Threshold              | Operation     |
|-----------|--------------------------------------|-------|----------------|------------------------|---------------|
| default   | <input checked="" type="radio"/> Yes | Daily | Max value      | 00:00-24:00 <b>150</b> | Modify Cancel |

**Step 2** Change the threshold.

Thresholds > **Modify Rule**

---

• Rule Name: default

• Alarm Severity: Major

• Threshold Type:  Max value  Min value

• Date:  Daily  
 Weekly  
 Others

Thresholds: Start and End Time      Threshold

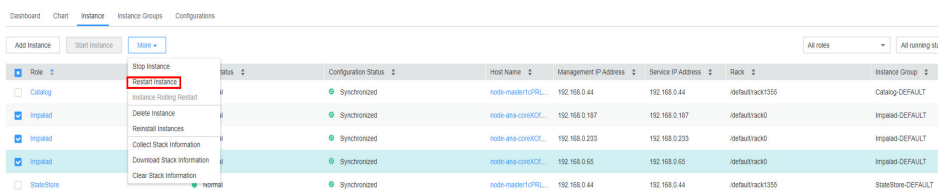
00:00 - 23:59      **1**

OK      Cancel

**Step 3** Click the **Instances** tab, select all Impalad instances, and restart them.

### NOTE

The service will become unavailable when all instances are restarted. If a single instance is restarted, the tasks that are being executed on that instance will fail and the service will become available.



**Step 4** After the restart is complete, check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 5](#).

**Collect fault information.**

**Step 5** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Log** > **Download**.

**Step 6** Expand the **Service** drop-down list, and select **Impala** for the target cluster.

**Step 7** Click the edit icon in the upper right corner, and set **Start Date** and **End Date** for log collection to 1 hour ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 8** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

None

# 12.13.227 ALM-29012 Number of Queries Being Waited by Impalad Exceeds the Threshold

## Alarm Description

The system checks the total number of queries being waited by the Impalad node every 60 seconds. This alarm is generated when the number of queries exceeds the customized threshold (150 by default).

This alarm is automatically cleared when the number of queries is less than the threshold.

## Alarm Attributes

| Alarm ID | Alarm Severity | Auto Cleared |
|----------|----------------|--------------|
| 29012    | Major          | Yes          |

## Alarm Parameters

| Type                   | Parameter         | Description                                              |
|------------------------|-------------------|----------------------------------------------------------|
| Location Information   | Source            | Specifies the cluster for which the alarm was generated. |
|                        | ServiceName       | Specifies the service for which the alarm was generated. |
|                        | RoleName          | Specifies the role for which the alarm was generated.    |
|                        | HostName          | Specifies the host for which the alarm was generated.    |
| Additional Information | Trigger Condition | Specifies the threshold for triggering the alarm.        |

## Impact on the System

The queries may be blocked or even fail.

## Possible Causes

The Impalad service has maintained a large number of queries, or the threshold is too small.

## Handling Procedure

**Step 1** On FusionInsight Manager, choose **O&M > Alarm > Thresholds > Impala > Query Task Sum Statistics > Total number of Waiting Queries (Impalad)** and check the threshold.

Total number of Waiting Queries (Impalad)

Switch:

Alarm ID: 29012      Alarm Name: Total number of waiting queries to Impalad Exceeds the Threshold

Trigger Count: 1

Check Period (s): 60

Create Rule

| Rule Name | Effective                               | Date  | Threshold Type | Threshold              | Operation                                     |
|-----------|-----------------------------------------|-------|----------------|------------------------|-----------------------------------------------|
| default   | <input checked="" type="checkbox"/> Yes | Daily | Max value      | 00:00:24.00 <b>150</b> | <a href="#">Modify</a> <a href="#">Cancel</a> |

**Step 2** Change the threshold.

Thresholds > **Modify Rule**

• Rule Name:

• Alarm Severity:

• Threshold Type:  Max value  Min value

• Date:  Daily  Weekly  Others

Thresholds: Start and End Time      Threshold

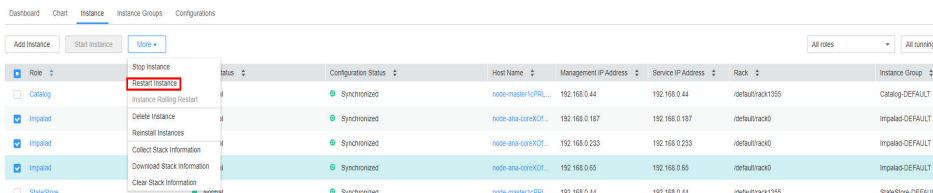
-



**Step 3** Click the **Instances** tab, select all Impalad instances, and restart them.

**NOTE**

The service will become unavailable when all instances are restarted. If a single instance is restarted, the tasks that are being executed on that instance will fail and the service will become available.



**Step 4** After the restart is complete, check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to **Step 5**.

**Collect fault information.**

**Step 5** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Log > Download**.

**Step 6** Expand the **Service** drop-down list, and select **Impala** for the target cluster.

**Step 7** Click the edit icon in the upper right corner, and set **Start Date** and **End Date** for log collection to 1 hour ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 8** Contact O&M personnel and provide the collected logs.

----End

**Alarm Clearance**

This alarm is automatically cleared after the fault is rectified.

**Related Information**

None

**12.13.228 ALM-29016 Impalad Instance in the Sub-healthy State**

**Alarm Description**

In MRS 3.1.5, the system checks every 60 seconds whether the Hive Server2 HTTP port (28000) of Impalad responds to cURL requests. This alarm is generated when the returned result has been incorrect for 20 seconds in two consecutive times. This alarm is cleared when the system correctly responds within 20 seconds.

In other MRS versions, the system checks every 60 seconds whether Impalad can execute **select 1**. This alarm is generated when the returned result has been incorrect for 20 seconds in two consecutive times. This alarm is cleared when the SQL statement is correctly executed within 20 seconds.

## Alarm Attributes

| Alarm ID | Alarm Severity | Auto Cleared |
|----------|----------------|--------------|
| 29016    | Minor          | Yes          |

## Alarm Parameters

| Type                 | Parameter   | Description                                              |
|----------------------|-------------|----------------------------------------------------------|
| Location Information | Source      | Specifies the cluster for which the alarm was generated. |
|                      | ServiceName | Specifies the service for which the alarm was generated. |
|                      | RoleName    | Specifies the role for which the alarm was generated.    |
|                      | HostName    | Specifies the host for which the alarm was generated.    |

## Impact on the System

Impalad cannot execute SQL statements or SQL statement execution times out, which affects data read and write.

## Possible Causes

The Impalad service maintains too many queries.

## Handling Procedure

- Step 1** Log in to FusionInsight Manager and choose **Cluster > Services > Impala > Impalad Web UI**. On the displayed page, click any node to go to the web UI.
- Step 2** On the web UI, click **/backends** to view the Impala instance list. Locate the instance for which the alarm is generated and click **Web UI**. After the web UI of the subhealthy node is displayed, click **/queries** to check the task execution status and check whether any task is executed slowly.
  - If yes, go to **Step 3**.
  - If no, go to **Step 4**.
- Step 3** After the task is complete, check whether the alarm is cleared.
  - If yes, no further action is required.
  - If no, go to **Step 4**.
- Step 4** On FusionInsight Manager, choose **Cluster > Services > Impala > Instances**, select the Impala instance for which the alarm is generated, click **More**, and select **Restart Instance**. Then, check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 5](#).


 **NOTE**

The service will become unavailable when all instances are restarted. If a single instance is restarted, the tasks that are being executed on that instance will fail and the service will become available.

**Collect fault information.**

**Step 5** On FusionInsight Manager of the active or standby cluster, choose **O&M**. In the navigation pane on the left, choose **Log > Download**.

**Step 6** Expand the **Service** drop-down list, and select **Impala** for the target cluster.

**Step 7** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 8** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

None

# 12.13.229 ALM-38000 Kafka Service Unavailable

## Description

The system checks the Kafka service status every 30 seconds. This alarm is generated when the Kafka service is unavailable.

This alarm is cleared when the Kafka service recovers.

## Attribute

| Alarm ID | Alarm Severity | Automatically Cleared |
|----------|----------------|-----------------------|
| 38000    | Critical       | Yes                   |

## Parameters

| Name        | Meaning                                                 |
|-------------|---------------------------------------------------------|
| Source      | Specifies the cluster for which the alarm is generated. |
| ServiceName | Specifies the service for which the alarm is generated. |
| RoleName    | Specifies the role for which the alarm is generated.    |
| HostName    | Specifies the host for which the alarm is generated.    |

## Impact on the System

The cluster cannot provide the Kafka service, and users cannot perform new Kafka tasks.

## Possible Causes

- The KrbServer service is abnormal.(Skip this step if the normal mode is used.)
- The ZooKeeper service is abnormal or does not respond.
- The Broker instance in the Kafka cluster are abnormal.

## Procedure

**Check the status of the KrbServer service. (Skip this step if the normal mode is used.)**

**Step 1** On the FusionInsight Manager portal, choose **Cluster** > *Name of the desired cluster* > **Services** > **KrbServer**.

**Step 2** Check whether the running status of the KrbServer service is **Normal**.

- If yes, go to [Step 5](#).
- If no, go to [Step 3](#).

**Step 3** Rectify the fault by following the steps provided in **ALM-25500 KrbServer Service Unavailable**.

**Step 4** Perform [Step 2](#) again.

**Check the status of the ZooKeeper cluster.**

**Step 5** Check whether the running status of the ZooKeeper service is **Normal**.

- If yes, go to [Step 8](#).
- If no, go to [Step 6](#).

**Step 6** If ZooKeeper service is stopped, start it, else rectify the fault by following the steps provided in **ALM-13000 ZooKeeper Service Unavailable**.

**Step 7** Perform [Step 5](#) again.

**Check the Broker status.**

**Step 8** Choose **Cluster** > *Name of the desired cluster* > **Services** > **Kafka** > **Instance** to go to the Kafka instances page.

**Step 9** Check whether all instances in **Roles** are running properly.

- If yes, go to [Step 11](#).
- If no, go to [Step 10](#).

**Step 10** Select all Broker instances, choose **More** > **Restart Instance**, and check whether the instances restart successfully.

 **NOTE**

During the restart of the Broker instance, if the current Topic is a single copy and is on the current Broker node, the Kafka service will be interrupted. Otherwise, the Kafka service will not be affected.

- If yes, go to [Step 11](#).
- If no, go to [Step 13](#).

**Step 11** Choose **Cluster** > *Name of the desired cluster* > **Services** > **Kafka** to check whether the running status is **Normal**.

- If yes, go to [Step 12](#).
- If no, go to [Step 13](#).


**Step 12** Wait for 30 seconds and check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 13](#).

**Collecting Fault Information**

**Step 13** On the FusionInsight Manager portal, choose **O&M** > **Log** > **Download**.

**Step 14** Select **Kafka** in the required cluster from the **Service** drop-down list.

**Step 15** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 16** Contact the O&M personnel and send the collected logs.

----End

## Alarm Clearing

After the fault is rectified, the system automatically clears this alarm.

## Related Information

None

## 12.13.230 ALM-38001 Insufficient Kafka Disk Capacity

### Description

The system checks the Kafka disk usage every 60 seconds and compares the actual disk usage with the threshold. The disk usage has a default threshold. This alarm is generated when the disk usage is greater than the threshold.

You can change the threshold in **O&M > Alarm > Thresholds**. Under the service list, choose **Kafka > Disk > Broker Disk Usage (Broker)** and change the threshold.

When the **Trigger Count** is 1, this alarm is cleared when the Kafka disk usage is less than or equal to the threshold. When the **Trigger Count** is greater than 1, this alarm is cleared when the Kafka disk usage is less than or equal to 90% of the threshold.

### Attribute

| Alarm ID | Alarm Severity | Automatically Cleared |
|----------|----------------|-----------------------|
| 38001    | Major          | Yes                   |

### Parameters

| Name              | Meaning                                                                                                                      |
|-------------------|------------------------------------------------------------------------------------------------------------------------------|
| Source            | Specifies the cluster for which the alarm is generated.                                                                      |
| ServiceName       | Specifies the service for which the alarm is generated.                                                                      |
| RoleName          | Specifies the role for which the alarm is generated.                                                                         |
| HostName          | Specifies the host for which the alarm is generated.                                                                         |
| PartitionName     | Specifies the disk partition where the alarm is generated.                                                                   |
| Trigger Condition | Specifies the threshold triggering the alarm. If the current indicator value exceeds this threshold, the alarm is generated. |

### Impact on the System

Kafka data write operations are affected.

## Possible Causes

- The configuration (such as number and size) of the disks for storing Kafka data cannot meet the requirement of the current service traffic, due to which the disk usage reaches the upper limit.
- Data retention time is too long, due to which the data disk usage reaches the upper limit.
- The service plan does not distribute data evenly, due to which the usage of some disks reaches the upper limit.

## Procedure

### Check the disk configuration of Kafka data.

- Step 1** On the FusionInsight Manager portal and click **O&M > Alarm > Alarms**.
- Step 2** In the alarm list, locate the alarm and obtain **HostName** from **Location**.
- Step 3** Click **Cluster > Name of the desired cluster > Hosts**.
- Step 4** In the host list, click the host name obtained in [Step 2](#).
- Step 5** Check whether the **Disk** area contains the partition name in the alarm.
- If yes, go to [Step 6](#).
  - If no, manually clear the alarm and no further operation is required.
- Step 6** Check whether the disk partition usage contained in the alarm reaches 100% in the **Disk** area.
- If yes, handle the alarm by following the instructions in [Related Information](#).
  - If no, go to [Step 7](#).

### Check the Kafka data storage duration.

- Step 7** Choose **Cluster > Name of the desired cluster > Services > Kafka > Configurations**.
- Step 8** Check whether the value of parameter **disk.adapter.enable** is set to **true**.
- If yes, go to [Step 10](#).
  - If no, go to [Step 9](#).
- Step 9** Set the value of **disk.adapter.enable** to **true**. Check whether the value of **adapter.topic.min.retention.hours** is properly set.
- If yes, go to [Step 10](#).
  - If no, adjust the data retention period based on service requirements.

---

### NOTICE

If the disk auto-adaptation function is enabled, some historical data of specified topics is deleted. If the retention period of some topics cannot be adjusted, click **All Configurations** and add the topics to the value of the **disk.adapter.topic.blacklist** parameter.

---

**Step 10** Wait 10 minutes and check whether the usage of faulty disks reduces.

- If yes, wait until the alarm is cleared.
- If no, go to [Step 11](#).

**Check the Kafka data plan.**

**Step 11** In the **Instance** area, click **Broker**. In the **Real Time** area of Broker, Click the drop-down menu in the Chart area and choose **Customize** to customize monitoring items.

**Step 12** In the dialog box, select **Disk > Broker Disk Usage** and click **OK**.

The Kafka disk usage information is displayed.

**Step 13** View the information in [Step 12](#) to check whether there is only the disk parathion for which the alarm is generated in [Step 2](#).

- If yes, go to [Step 14](#).
- If no, go to [Step 15](#).

**Step 14** Perform disk planning and mount a new disk again. Go to the **Instance Configurations** page of the node for which the alarm is generated, modify **log.dirs**, add other disk directories, and restart the Kafka instance.

 **NOTE**

During the restart of the Broker instance, if the current Topic is a single copy and is on the current Broker node, the Kafka service will be interrupted. Otherwise, the Kafka service will not be affected.

**Step 15** Determine whether to shorten the data retention time configured on Kafka based on service requirements and service traffic.

- If yes, go to [Step 16](#).
- If no, go to [Step 17](#).

**Step 16** Log in to FusionInsight Manager, select **Cluster > Name of the desired cluster > Services > Kafka > Configurations**, and click **All Configurations**. In the search box on the right, enter **log.retention.hours**. The value of the parameter indicates the default data retention time of the topic. You can change the value to a smaller one.

 **NOTE**

- For a topic whose data retention time is configured alone, the modification of the data retention time on the Kafka Service Configuration page does not take effect.
- To modify the data retention time for a topic, use the Kafka client command-line interface (CLI) to configure the topic.

Example: `kafka-topics.sh --zookeeper "ZooKeeper IP address:2181/kafka" --alter --topic "Topic bane" --config retention.ms= "retention time"`

**Step 17** Check whether the usage of some disks reaches the upper limit due to unreasonable configuration of the partitions of some topics. For example, the number of partitions configured for a topic with large data volume is smaller than the number of disks. In this case, the data is not evenly allocated to disks.



 NOTE

If you do not know which topics have a large amount of service data, perform the following steps:

1. Log in to an instance node based on the host node information obtained in [Step 2](#).
2. Go to the data directory (directory specified by **log.dirs** before the modification in [Step 14](#)).
3. Run the following command to check whether there is topic with partition that use large disk space.

```
du -h --max-depth=1 ./
```

- If yes, go to [Step 18](#).
- If no, go to [Step 19](#).

**Step 18** In the Kafka client CLI, run the following command to perform partition capacity expansion for the topic:

```
kafka-topics.sh --zookeeper "ZooKeeper IP address:2181/kafka" --alter --topic  
"Topic name" --partitions="New number of partitions"
```

 NOTE

- You are advised to set the new number of partitions to a multiple of the number of Kafka data disks.
- The step may not quickly clear the alarm, and you need to modify the data retention time in [Step 11](#) to gradually balance data allocation.

**Step 19** Determine whether to perform capacity expansion.

 NOTE

You are advised to perform capacity expansion for Kafka when the current disk usage exceeds 80%.

- If yes, go to [Step 20](#).
- If no, go to [Step 21](#).

**Step 20** Expand the disk capacity and check whether the alarm is cleared after capacity expansion.

- If yes, no further action is required.
- If no, go to [Step 22](#).


**Step 21** Check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 22](#).

**Collect fault information.**

**Step 22** On the FusionInsight Manager portal, choose **O&M > Log > Download**.

**Step 23** Select **Kafka** in the required cluster from the **Service** drop-down list.

**Step 24** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 25** Contact the O&M personnel and send the collected logs.

----End

## Alarm Clearing

After the fault is rectified, the system automatically clears this alarm.

## Related Information

- Step 1** Log in to FusionInsight Manager, choose **Cluster** > *Name of the desired cluster* > **Services** > **Kafka** > **Instance**, stop the Broker instance whose status is **Restoring**, record the management IP address of the node where the Broker instance is located, and record **broker.id**. The value can be obtained by using the following method: Click the role name. On the **Configurations** page, select **All Configurations**, and search for the **broker.id** parameter.
- Step 2** Log in to the recorded management IP address as user **root**, and run the **df -lh** command to view the mounted directory whose disk usage is 100%, for example, **`\${BIGDATA\_DATA\_HOME}/kafka/data1**.
- Step 3** Go to the directory, run the **du -sh \*** command to view the size of each file in the directory, check whether files other than **kafka-logs** exist, and determine whether these files can be deleted or migrated.
- If yes, go to **Step 8**.
  - If no, go to **Step 4**.
- Step 4** Go to the **kafka-logs** directory, run the **du -sh \*** command, select a partition folder to be moved. The naming rule is **Topic name-Partition ID**. Record the topic and partition.
- Step 5** Modify the **recovery-point-offset-checkpoint** and **replication-offset-checkpoint** files in the **kafka-logs** directory in the same way.
1. Decrease the number in the second line in the file. (To remove multiple directories, the number deducted is equal to the number of files to be removed.)
  2. Delete the line of the to-be-removed partition. (The line structure is "Topic name Partition ID Offset". Save the data before deletion. Subsequently, the content must be added to the file of the same name in the destination directory.)
- Step 6** Modify the **recovery-point-offset-checkpoint** and **replication-offset-checkpoint** files in the destination data directory. For example, **`\${BIGDATA\_DATA\_HOME}/kafka/data2/kafka-logs** in the same way.
- Increase the number in the second line in the file. (To move multiple directories, the number added is equal to the number of files to be moved.)
  - Add the to-be moved partition to the end of the file. (The line structure is "Topic name Partition ID Offset". You can copy the line data saved in **Step 5**.)
- Step 7** Move the partition to the destination directory. After the partition is moved, run the **chown omm:wheel -R Partition directory** command to modify the directory owner group for the partition.

- Step 8** Log in to FusionInsight Manager and choose **Cluster** > *Name of the desired cluster* > **Services** > **Kafka** > **Instance** to start the Broker instance.
- Step 9** Wait for 5 to 10 minutes and check whether the health status of the Broker instance is **Normal**.
- If yes, resolve the disk capacity insufficiency problem according to the handling method of "ALM-38001 Insufficient Kafka Disk Space" after the alarm is cleared.
  - If no, contact the O&M personnel.
- End

## 12.13.231 ALM-38002 Kafka Heap Memory Usage Exceeds the Threshold

### Description

The system checks the Kafka service status every 30 seconds. The alarm is generated when the heap memory usage of a Kafka instance exceeds the threshold (95% of the maximum memory) for 10 consecutive times.

When the **Trigger Count** is 1, this alarm is cleared when the heap memory usage is less than or equal to the threshold. When the **Trigger Count** is greater than 1, this alarm is cleared when the heap memory usage is less than or equal to 90% of the threshold.

### Attribute

| Alarm ID | Alarm Severity | Automatically Cleared |
|----------|----------------|-----------------------|
| 38002    | Major          | Yes                   |

### Parameters

| Name              | Meaning                                                                                                                      |
|-------------------|------------------------------------------------------------------------------------------------------------------------------|
| Source            | Specifies the cluster for which the alarm is generated.                                                                      |
| ServiceName       | Specifies the service name for which the alarm is generated.                                                                 |
| RoleName          | Specifies the role name for which the alarm is generated.                                                                    |
| HostName          | Specifies the object (host ID) for which the alarm is generated.                                                             |
| Trigger Condition | Specifies the threshold triggering the alarm. If the current indicator value exceeds this threshold, the alarm is generated. |

## Impact on the System

If the available direct memory of the Kafka service is insufficient, a memory overflow occurs and the broker instance breaks down. As a result, the broker cannot provide read and write services properly.

## Possible Causes

The heap memory of the Kafka instance is overused or the heap memory is inappropriately allocated.

## Procedure

**Check heap memory usage.**

- Step 1** On the FusionInsight Manager portal, choose **O&M > Alarm > Alarms > Kafka Heap Memory Usage Exceeds the Threshold > Location**. Check the host name of the instance involved in this alarm.
- Step 2** On the FusionInsight Manager portal, choose **Cluster > Name of the desired cluster > Services > Kafka > Instance**. Click the instance for which the alarm is generated to go to the page for the instance. Click the drop-down list in the upper right corner of the chart area, choose **Customize > Process > Heap Memory Usage of Kafka**, and click **OK**.
- Step 3** Check whether the used heap memory of Kafka reaches 95% of the maximum heap memory specified for Kafka.
- If yes, go to [Step 4](#).
  - If no, go to [Step 6](#).

**Check the heap memory size configured for Kafka.**

- Step 4** On the FusionInsight Manager portal, choose **Cluster > Name of the desired cluster > Services > Kafka > Configurations > All Configurations > Broker(Role) > Environment**. Increase the value of **KAFKA\_HEAP\_OPTS** by referring to the Note.

### NOTE


- It is recommended that **-Xmx** and **-Xms** be set to the same value.
- You are advised to view **Heap Memory Usage of Kafka** by referring to [Step 2](#), and set the value of **KAFKA\_HEAP\_OPTS** to twice the value of **Heap Memory Used by Kafka**.

- Step 5** Check whether the alarm is cleared.
- If yes, no further action is required.
  - If no, go to [Step 6](#).

**Collect fault information.**

- Step 6** On the FusionInsight Manager portal, choose **O&M > Log > Download**.

- Step 7** Select **Kafka** in the required cluster from the **Service** drop-down list.

**Step 8** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 9** Contact the O&M personnel and send the collected logs.

----End

## Alarm Clearing

After the fault is rectified, the system automatically clears this alarm.

## Related Information

None

# 12.13.232 ALM-38004 Kafka Direct Memory Usage Exceeds the Threshold

## Description

The system checks the direct memory usage of the Kafka service every 30 seconds. This alarm is generated when the direct memory usage of a Kafka instance exceeds the threshold (80% of the maximum memory) for 10 consecutive times.

When the **Trigger Count** is 1, this alarm is cleared when the direct memory usage is less than or equal to the threshold. When the **Trigger Count** is greater than 1, this alarm is cleared when the direct memory usage is less than or equal to 90% of the threshold.

## Attribute

| Alarm ID | Alarm Severity | Automatically Cleared |
|----------|----------------|-----------------------|
| 38004    | Major          | Yes                   |

## Parameters

| Name        | Meaning                                                 |
|-------------|---------------------------------------------------------|
| Source      | Specifies the cluster for which the alarm is generated. |
| ServiceName | Specifies the service for which the alarm is generated. |
| RoleName    | Specifies the role for which the alarm is generated.    |
| HostName    | Specifies the host for which the alarm is generated.    |

| Name              | Meaning                                                                                                                      |
|-------------------|------------------------------------------------------------------------------------------------------------------------------|
| Trigger Condition | Specifies the threshold triggering the alarm. If the current indicator value exceeds this threshold, the alarm is generated. |

## Impact on the System

If the available direct memory of the Kafka service is insufficient, a memory overflow occurs and the broker instance breaks down. As a result, the broker cannot provide read and write services properly.

## Possible Causes

The direct memory of the Kafka instance is overused or the direct memory is inappropriately allocated.

## Procedure

### Check the direct memory usage.

- Step 1** On the FusionInsight Manager portal, choose **O&M > Alarm > Alarms > Kafka Direct Memory Usage Exceeds the Threshold > Location** to check the host name of the instance for which the alarm is generated.
- Step 2** On the FusionInsight Manager portal, choose **Cluster > Name of the desired cluster > Services > Kafka > Instance**. Click the instance for which the alarm is generated to go to the page for the instance. Click the drop-down menu in the Chart area and choose **Customize > Process > Kafka Direct Memory Usage**, and click **OK**.
- Step 3** Check whether the used direct memory of Kafka reaches 80% of the maximum direct memory specified for Kafka.
  - If yes, go to [Step 4](#).
  - If no, go to [Step 7](#).

### Check the direct memory size configured for the Kafka.

- Step 4** On the FusionInsight Manager portal, choose **Cluster > Name of the desired cluster > Services > Kafka > Configurations > All Configurations > Broker(Role) > Environment** to increase the value of **-Xmx** configured in the **KAFKA\_HEAP\_OPTS** parameter by referring to the Note.

#### NOTE

- It is recommended that **-Xmx** and **-Xms** be set to the same value.
- You are advised to view **Kafka Direct Memory Usage** by referring to [Step 2](#), and set the value of **KAFKA\_HEAP\_OPTS** to twice the value of **Direct Memory Used by Kafka**.

- Step 5** Save the configuration and restart the Kafka service.

 **NOTE**

If rolling restart is performed and the current Topic has multiple copies, services are not affected. Otherwise, the Kafka service will be unavailable during the restart, and upper-layer services that depend on the Kafka service will be affected.


**Step 6** Check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 7](#).

**Collect fault information.**

**Step 7** On the FusionInsight Manager portal, choose **O&M > Log > Download**.

**Step 8** Select **Kafka** in the required cluster from the **Service** drop-down list.

**Step 9** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 10** Contact the O&M personnel and send the collected logs.

----End

## Alarm Clearing

After the fault is rectified, the system automatically clears this alarm.

## Related Information

None

## 12.13.233 ALM-38005 GC Duration of the Broker Process Exceeds the Threshold

### Description

The system checks the garbage collection (GC) duration of the Broker process every 60 seconds. This alarm is generated when the GC duration exceeds the threshold (12 seconds by default) for 3 consecutive times.

When the **Trigger Count** is 1, this alarm is cleared when the GC duration is less than or equal to the threshold. When the **Trigger Count** is greater than 1, this alarm is cleared when the GC duration is less than or equal to 90% of the threshold.

### Attribute

| Alarm ID | Alarm Severity | Automatically Cleared |
|----------|----------------|-----------------------|
| 38005    | Major          | Yes                   |

## Parameters

| Name              | Meaning                                                                                                                      |
|-------------------|------------------------------------------------------------------------------------------------------------------------------|
| Source            | Specifies the cluster for which the alarm is generated.                                                                      |
| ServiceName       | Specifies the service for which the alarm is generated.                                                                      |
| RoleName          | Specifies the role for which the alarm is generated.                                                                         |
| HostName          | Specifies the host for which the alarm is generated.                                                                         |
| Trigger Condition | Specifies the threshold triggering the alarm. If the current indicator value exceeds this threshold, the alarm is generated. |

## Impact on the System

A long GC duration of the Broker process may interrupt the services.

## Possible Causes

The Kafka GC duration of the node is too long or the heap memory is inappropriately allocated. As a result, GCs occur frequently.

## Procedure

### Check the GC duration.

- Step 1** On the FusionInsight Manager portal, choose **O&M > Alarm > Alarms > GC Duration of the Broker Process Exceeds the Threshold > Location**. Check the host name of the instance involved in this alarm.
- Step 2** On the FusionInsight Manager portal, choose **Cluster > Name of the desired cluster > Services > Kafka > Instance**. Click the instance for which the alarm is generated to go to the page for the instance. Click the drop-down list in the upper right corner of the chart area, choose **Customize > Process > Broker GC Duration per Minute**, and click **OK**.
- Step 3** Check whether the GC duration of the Broker process collected every minute exceeds the threshold (12 seconds by default).
  - If yes, go to **Step 4**.
  - If no, go to **Step 7**.

### Check the direct memory size configured for the Kafka.

- Step 4** On the FusionInsight Manager portal, choose **Cluster > Name of the desired cluster > Services > Kafka > Configurations > All Configurations > Broker(Role)**



> **Environment** to increase the value of **-Xmx** configured in the **KAFKA\_HEAP\_OPTS** parameter by referring to the Note.

 **NOTE**

- It is recommended that **-Xmx** and **-Xms** be set to the same value.
- You are advised to set the value of **KAFKA\_HEAP\_OPTS** to twice the value of **Direct Memory Used by Kafka**.

On the FusionInsight Manager portal, choose **Cluster** > *Name of the desired cluster* > **Services** > **Kafka** > **Instance**. Click the instance for which the alarm is generated to go to the page for the instance. Click the drop-down list in the upper right corner of the chart area and choose **Customize** > **Process** > **Kafka Direct Memory Resource Status** to check the value of **Direct Memory Used by Kafka**.

**Step 5** Save the configuration and restart the Kafka service.

 **NOTE**

If rolling restart is performed and the current Topic has multiple copies, services are not affected. Otherwise, the Kafka service will be unavailable during the restart, and upper-layer services that depend on the Kafka service will be affected.


**Step 6** Check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 7](#).

**Collect fault information.**

**Step 7** On the FusionInsight Manager portal, choose **O&M** > **Log** > **Download**.

**Step 8** Select **Kafka** in the required cluster from the **Service** drop-down list.

**Step 9** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 10** Contact the O&M personnel and send the collected logs.

----End

## Alarm Clearing

After the fault is rectified, the system automatically clears this alarm.

## Related Information

None

## 12.13.234 ALM-38006 Percentage of Kafka Partitions That Are Not Completely Synchronized Exceeds the Threshold

### Description

The system checks the percentage of Kafka partitions that are not completely synchronized to the total number of partitions every 60 seconds. This alarm is generated when the percentage exceeds the threshold (50% by default) for 3 consecutive times.

When the **Trigger Count** is 1, this alarm is cleared when the percentage is less than or equal to the threshold. When the **Trigger Count** is greater than 1, this alarm is cleared when the percentage is less than or equal to 90% of the threshold.

## Attribute

| Alarm ID | Alarm Severity | Automatically Cleared |
|----------|----------------|-----------------------|
| 38006    | Major          | Yes                   |

## Parameters

| Name              | Meaning                                                                                                                      |
|-------------------|------------------------------------------------------------------------------------------------------------------------------|
| Source            | Specifies the cluster for which the alarm is generated.                                                                      |
| ServiceName       | Specifies the service for which the alarm is generated.                                                                      |
| RoleName          | Specifies the role for which the alarm is generated.                                                                         |
| Trigger Condition | Specifies the threshold triggering the alarm. If the current indicator value exceeds this threshold, the alarm is generated. |

## Impact on the System

Too many Kafka partitions that are not completely synchronized affect service reliability. In addition, data may be lost when leaders are switched.


## Possible Causes

Some nodes where the Broker instance resides are abnormal or stop running. As a result, replicas of some partitions in Kafka are out of the in-sync replicas (ISR) set.

## Procedure

### Check Broker instances.

- Step 1** On the FusionInsight Manager portal, choose **Cluster** > *Name of the desired cluster* > **Services** > **Kafka** > **Instance**. The Kafka instances page is displayed.
- Step 2** Check whether faulty nodes exist among all Broker nodes.
  - If yes, record the host name of the node and go to [Step 3](#).
  - If no, go to [Step 5](#).

- Step 3** On the FusionInsight Manager portal, click **O&M > Alarm > Alarms** to check whether the fault described in **Step 2** exists in the alarm information and handle the alarm based on corresponding methods.
- Step 4** On the FusionInsight Manager portal, choose **Cluster > Name of the desired cluster > Services > Kafka > Instance**. The Kafka instances page is displayed.
- Step 5** Check whether stopped nodes exist among all Broker instance.
- If yes, go to **Step 6**.
  - If no, go to **Step 7**.
- Step 6** Select all stopped Broker instances and click **Start Instance**.
- Step 7** Check whether the alarm is cleared.
- If yes, no further action is required.
  - If no, go to **Step 8**.
- Collect fault information.**
- Step 8** On the FusionInsight Manager portal, choose **O&M > Log > Download**.
- Step 9** Select **Kafka** in the required cluster from the **Service** drop-down list.
- Step 10** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.
- Step 11** Contact the O&M personnel and send the collected logs.

----End

## Alarm Clearing

After the fault is rectified, the system automatically clears this alarm.

## Related Information

None

## 12.13.235 ALM-38007 Status of Kafka Default User Is Abnormal

### Description

The system checks the default user of Kafka every 60 seconds. This alarm is generated when the system detects that the user status is abnormal.

**Trigger Count** is set to **1**. This alarm is cleared when the user status becomes normal.

## Attribute

| Alarm ID | Alarm Severity | Automatically Cleared |
|----------|----------------|-----------------------|
| 38007    | Critical       | Yes                   |

## Parameters

| Name              | Meaning                                                                 |
|-------------------|-------------------------------------------------------------------------|
| Source            | Specifies the cluster for which the alarm is generated.                 |
| ServiceName       | Specifies the service for which the alarm is generated.                 |
| RoleName          | Specifies the role for which the alarm is generated.                    |
| HostName          | Specifies the host name for which the alarm is generated.               |
| Trigger Condition | Specifies the condition that the Kafka default user status is abnormal. |

## Impact on the System

If the Kafka default user status is abnormal, metadata synchronization between Brokers and interaction between Kafka and ZooKeeper will be affected, affecting service production, consumption, and topic creation and deletion.

## Possible Causes

- The Sssd service is abnormal.
- Some Broker instances stop running.

## Procedure

**Check whether the Sssd service is abnormal.**

- Step 1** On the FusionInsight Manager portal, choose **O&M > Alarm > Alarms > Status of Kafka Default User Is Abnormal > Location** to check the host name of the instance for which the alarm is generated.
- Step 2** Find the host information in the alarm information and log in to the host.
- Step 3** Run the `id -Gn kafka` command and check whether "No such user" is displayed in the command output.
  - If yes, record the host name of the node and go to [Step 4](#).
  - If no, go to [Step 6](#).

**Step 4** On the FusionInsight Manager home page, choose **O&M > Alarm > Alarms**. Check whether there is **Sssd Service Exception** in the alarm information. If there is, handle the alarm based on alarm information.

**Check the running status of the Broker instance.**

**Step 5** On the FusionInsight Manager home page, choose **Cluster > Name of the desired cluster > Services > Kafka > Instance**. The Kafka instance page is displayed.

**Step 6** Check whether there are stopped nodes on all Broker instances.

- If yes, go to **Step 7**.
- If no, go to **Step 8**.

**Step 7** Select all stopped Broker instances and click **Start Instance**.


**Step 8** Check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to **Step 9**.

**Collect fault information.**

**Step 9** On FusionInsight Manager, choose **O&M > Log > Download**.

**Step 10** In the **Service** area, select **Kafka** in the required cluster.

**Step 11** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 12** Contact the O&M personnel and send the collected logs.

----End

## Alarm Clearing

After the fault is rectified, the system automatically clears this alarm.

## Related Information

None

## 12.13.236 ALM-38008 Abnormal Kafka Data Directory Status

### Description

The system checks the Kafka data directory status every 60 seconds. This alarm is generated when the system detects that the status of a data directory is abnormal.

**Trigger Count** is set to **1**. This alarm is cleared when the data directory status becomes normal.

## Attribute

| Alarm ID | Alarm Severity | Automatically Cleared |
|----------|----------------|-----------------------|
| 38008    | Major          | Yes                   |

## Parameters

| Name              | Meaning                                                                   |
|-------------------|---------------------------------------------------------------------------|
| Source            | Specifies the cluster for which the alarm is generated.                   |
| ServiceName       | Specifies the service for which the alarm is generated.                   |
| RoleName          | Specifies the role for which the alarm is generated.                      |
| HostName          | Specifies the host name for which the alarm is generated.                 |
| DirName           | Specifies the directory name for which the alarm is generated.            |
| Trigger Condition | Specifies the condition that the Kafka data directory status is abnormal. |

## Impact on the System

If the Kafka data directory status is abnormal, the current replicas of all partitions in the data directory are brought offline, and the data directory status of multiple nodes is abnormal at the same time. As a result, some partitions may become unavailable.

## Possible Causes

- The data directory permission is tampered with.
- The disk where the data directory is located is faulty.

## Procedure

### Check the permission on the faulty data directory.

**Step 1** Find the host information in the alarm information and log in to the host.

**Step 2** In the alarm information, check whether the data directory and its subdirectories belong to the omm:wheel group.

- If yes, record the host name of the node and go to [Step 4](#).
- If no, go to [Step 3](#).

**Step 3** Restore the owner group of the data directory and its subdirectories to omm:wheel.

- If yes, go to [Step 6](#).
- If no, go to [Step 5](#).

**Check whether the disk where the data directory is located is faulty.**

**Step 4** In the upper-level directory of the data directory, create and delete files as user **omm**. Check whether data read/write on the disk is normal.

**Step 5** Replace or repair the disk where the data directory is located to ensure that data read/write on the disk is normal.

**Step 6** On the FusionInsight Manager home page, choose **Cluster > Services > Kafka > Instance**. On the Kafka instance page that is displayed, restart the Broker instance on the host recorded in [Step 2](#).

 **NOTE**

During the restart of the Broker instance, if the current Topic is a single copy and is on the current Broker node, the Kafka service will be interrupted. Otherwise, the Kafka service will not be affected.


**Step 7** After Broker is started, check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 8](#).

**Collect fault information.**

**Step 8** On FusionInsight Manager, choose **O&M > Log > Download**.

**Step 9** In the **Service** area, select **Kafka** in the required cluster.

**Step 10** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 11** Contact the O&M personnel and send the collected logs.

----End

## Alarm Clearing

After the fault is rectified, the system automatically clears this alarm.

## Related Information

None

## 12.13.237 ALM-38009 Busy Broker Disk I/Os (Applicable to Versions Later Than MRS 3.1.0)

### Alarm Description

The system checks the I/O status of each Kafka disk every 60 seconds. This alarm is generated when the disk I/O of a Kafka data directory on a broker exceeds the threshold (80% by default).

Its **Trigger Count** is **3**. This alarm is cleared when the disk I/O is lower than the threshold (80% by default).

### Alarm Attributes

| Alarm ID | Alarm Severity | Auto Cleared |
|----------|----------------|--------------|
| 38009    | Major          | Yes          |

### Alarm Parameters

| Parameter         | Description                                                             |
|-------------------|-------------------------------------------------------------------------|
| Source            | Specifies the cluster for which the alarm was generated.                |
| ServiceName       | Specifies the service for which the alarm was generated.                |
| RoleName          | Specifies the role for which the alarm was generated.                   |
| HostName          | Specifies the host for which the alarm was generated.                   |
| DataDirectoryName | Specifies the name of the Kafka data directory with frequent disk I/Os. |

### Impact on the System

The disk partition has frequent I/Os. Data may fail to be written to the Kafka topic for which the alarm is generated.


### Possible Causes

- There are many replicas configured for the topic.
- The parameter for batch writing producer's messages is inappropriately configured. The service traffic of this topic is too heavy, and the current partition configuration is inappropriate.



## Handling Procedure

### Check the number of topic replicas.

- Step 1** On FusionInsight Manager, choose **O&M > Alarm > Alarms**. Locate the row that contains this alarm, click , and view the host name in **Location**.
- Step 2** On FusionInsight Manager, choose **Cluster**, click the name of the desired cluster, choose **Services > Kafka > KafkaTopic Monitor**, search for the topic for which the alarm is generated, and check the number of replicas.
- Step 3** Reduce the replication factors of the topic (for example, reduce to **3**) if the number of replicas is greater than 3.

Run the following command on the FusionInsight client to replan the replicas of Kafka topics:

```
kafka-reassign-partitions.sh --zookeeper {zk_host}:{port}}kafka --reassignment-json-file {manual assignment json file path} --execute
```

For example:

```
/opt/client/Kafka/kafka/bin/kafka-reassign-partitions.sh --zookeeper 10.149.0.90:2181,10.149.0.91:2181,10.149.0.92:2181/kafka --reassignment-json-file expand-cluster-reassignment.json --execute
```

### NOTE

In the `expand-cluster-reassignment.json` file, describe the brokers to which the partitions of the topic are migrated in the following format: `{"partitions":[{"topic": "topicName", "partition": 1, "replicas": [1,2,3] }], "version": 1}`

- Step 4** Observe for a period of time and check whether the alarm is cleared. If the alarm persists, go to [Step 5](#).

### Check the partition planning of the topic.

- Step 5** On the **KafkaTopic Monitor** page, view **Topic Input Traffic** in the **Topic Traffic** area of each topic, obtain the topic with the largest value, and check the partitions of this topic as well as information about the host of these partitions.
- Step 6** Log in to the host queried in [Step 5](#) and run the `iostat -d -x` command to check the `%util` value of each disk.

```
:/opt/R3/FusionInsight_Manager/software/packs # iostat -d -x
Linux 3.0.76-0.11-default (189-39-172-162) 06/26/19 _x86_64_
Device:            rrmq/s  wrqm/s    r/s     w/s   rsec/s   wsec/s  avgrq-sz  avgqu-sz   await  svctm  %util
xvda                0.04    44.44     1.26   21.94   43.62   531.02   24.78     0.03    1.44   0.56   1.30
xvde                0.16   431.84    13.78   82.51  284.32  4115.90   45.70     0.06    1.41   0.64   6.21
```

- If the `%util` value of each disk exceeds the threshold (**80%** by default), expand the Kafka disk capacity. After the capacity expansion, replan the topic partitions by referring to [Step 3](#).
- If the `%util` values of the disks vary greatly, check the disk partition configuration of Kafka. For example, check the value of `log.dirs` in the `{BIGDATA_HOME}/FusionInsight_HD_8.1.0.1/1_14_Broker/etc/server.properties` file.

Run the following command to view the **Filesystem** information:

```
df -h log.dirs value
```

The command output is as follows.

```
:/opt/R3/FusionInsight_Manager/software/packs # df -h /srv/BigData/kafka/data/kafka-logs/
filesystem      Size  Used Avail Use% Mounted on
/dev/xvda2      36G   21G   14G  62% /
```

- If the partition where Filesystem is located matches the partition with a high **%util** value, plan Kafka partitions on idle disks, configure **log.dirs** as an idle disk directory, and replan topic partitions by referring to **Step 3**. Ensure that the partitions of the topic are evenly distributed to each disk.

**Step 7** Observe for a period of time and check whether the alarm is cleared.

- If yes, no further action is required.
- If no, repeat **Step 5** to **Step 6** three times. Then, go to **Step 8**.


**Step 8** Observe for a period of time and check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to **Step 9**.

**Collect fault information.**

**Step 9** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Log > Download**.

**Step 10** Expand the **Service** drop-down list, and select **Kafka** for the target cluster.

**Step 11** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 12** Contact O&M personnel and provide the collected logs.

----End

### Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

### Related Information

None

## 12.13.238 ALM-38010 Topics with Single Replica

### Description

The system checks the number of replicas of each topic every 60 seconds on the node where the Kafka Controller resides. This alarm is generated when there is one replica for a topic.

### Attribute

| Alarm ID | Alarm Severity | Automatically Cleared |
|----------|----------------|-----------------------|
| 38010    | Major          | No                    |

## Parameters

| Name        | Meaning                                                        |
|-------------|----------------------------------------------------------------|
| Source      | Specifies the cluster for which the alarm is generated.        |
| ServiceName | Specifies the service for which the alarm is generated.        |
| RoleName    | Specifies the role for which the alarm is generated.           |
| TopicName   | Specifies the list of topics for which the alarm is generated. |

## Impact on the System

There is the single point of failure (SPOF) risk for topics with only one replica. When the node where the replica resides becomes abnormal, the partition does not have a leader, and services on the topic are affected.

## Possible Causes

- The number of replicas for the topic is incorrectly configured.

## Procedure

### Check the number of replicas for the topic.

**Step 1** On FusionInsight Manager, choose **O&M > Alarm > Alarms**, click  of this alarm, and view the **TopicName** list in **Location**.

**Step 2** Check whether replicas need to be added for the topic for which the alarm is generated.

- If yes, go to **Step 3**.
- If no, go to **Step 5**.

**Step 3** On the FusionInsight client, re-plan topic replicas and describe the partition distribution of the topic in the **add-replicas-reassignment.json** file in the following format: {"partitions":[{"topic": "*topic name*","partition": 1,"replicas": [1,2] }],"version":1}. Then, run the following command to add replicas:

```
kafka-reassign-partitions.sh --zookeeper {zk_host}:{port}/kafka --reassignment-json-file {manual assignment json file path} --execute
```

For example:

```
/opt/client/Kafka/kafka/bin/kafka-reassign-partitions.sh --zookeeper 192.168.0.90:2181,192.168.0.91:2181,192.168.0.92:2181/kafka --reassignment-json-file add-replicas-reassignment.json --execute
```

**Step 4** Run the following command to check the task execution progress:

```
kafka-reassign-partitions.sh --zookeeper {zk_host}:{port}/kafka --reassignment-json-file {manual assignment json file path} --verify
```

For example:

```
/opt/client/Kafka/kafka/bin/kafka-reassign-partitions.sh --zookeeper 192.168.0.90:2181,192.168.0.91:2181,192.168.0.92:2181/kafka --reassignment-json-file add-replicas-reassignment.json --verify
```

**Step 5** After completing the handling operations or confirming that the alarm has no impact, manually clear the alarm on FusionInsight Manager.


**Step 6** After a period of time, check whether the alarm is cleared.

- If it is, no further action is required.
- If it is not, go to [Step 7](#).

**Collect fault information.**

**Step 7** On FusionInsight Manager, choose **O&M > Log > Download**.

**Step 8** In the **Service** area, select **Kafka** in the required cluster.

**Step 9** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 10** Contact the O&M personnel and send the collected logs.

----End

## Alarm Clearing

If the alarm has no impact, manually clear the alarm.

## Related Information

None

## 12.13.239 ALM-38011 User Connection Usage on Broker Exceeds the Threshold

### Description

The system checks the number of connections of each user on Broker every 30 seconds. This alarm is generated when the connection usage of a user on the Broker exceeds the threshold (80% by default) for 5 consecutive times.

The number of times that smoothing is performed is 5. This alarm is cleared when the connection usage of a user on the Broker is less than the threshold.

The alarm can be automatically cleared. However, if the number of connections of a user suddenly becomes 0 and no connection is created, the alarm cannot be automatically cleared. You need to manually clear it.

## Attribute

| Alarm ID | Alarm Severity | Automatically Cleared |
|----------|----------------|-----------------------|
| 38011    | Major          | Yes                   |

## Parameters

| Name        | Meaning                                                  |
|-------------|----------------------------------------------------------|
| Source      | Specifies the cluster for which the alarm is generated.  |
| ServiceName | Specifies the service for which the alarm is generated.  |
| RoleName    | Specifies the role for which the alarm is generated.     |
| HostName    | Specifies the host for which the alarm is generated.     |
| UserName    | Specifies the username for which the alarm is generated. |

## Impact on the System

If the number of connections of a user is excessive, the user cannot create new connections to the Broker.

## Possible Causes

- The number of connections (created by a user) used by the client exceeds the preset threshold.
- The threshold for the connection usage does not meet service requirements.

## Procedure

**Check the number of connections established by the same user on the client.**

- Step 1** On the FusionInsight Manager home page, choose **O&M > Alarm > Alarms > User Connection Usage on Broker Exceeds the Threshold**. Check the host name and username of the Broker instance for which the alarm is generated in **Location**.
- Step 2** On FusionInsight Manager home page, choose **Cluster > Name of the desired cluster > Services > Kafka > Instance**. Click the instance for which the alarm is generated to go to the page for the instance. Click the drop-down list in the upper right corner of the chart area, choose **Customize > Other**, and select **User Connection Usage on Broker, Maximum Number of User Connections on Broker**, and **Number of User Connections on Broker** to view the number of the current user connections on the Broker.

- Step 3** Observe the number of real-time connections of the current alarm user and check whether the real-time monitoring data of the current user exists.
- If yes, go to [Step 4](#).
  - If no, the current user has disconnected all connections. You need to clear the alarm manually, and no further action is required.

 **NOTE**

After the alarm user disconnects all connections, the monitoring data of the user disappears. In this case, the alarm will not be automatically cleared. You need to manually clear it.

- Step 4** Check whether the user is authorized by the service side.

If yes, go to [Step 7](#).

If no, go to [Step 5](#).

- Step 5** Run the following command on the client to limit the number of connections of the user. There are two configuration rules based on the following commands:

1. For the specific Broker and user, run the following command:

```
kafka-configs.sh --bootstrap-server <broker ip:port> --alter --add-config 'max.connections.per.user.overrides=[<username>:<connection.number>]' --entity-type brokers --entity-name <broker.id> --command-config Kafka/kafka/config/producer.properties
```

 **NOTE**

For unauthorized users, confirm with the service side to reduce the maximum number of connections of an unauthorized user or set the maximum number of connections to 0.

In the command, you need to specify the IP address and port number of Broker, set values of configuration items, and specify the **brokerId** and **username**. Here, the user refers to the authorized Kerberos user.

The configuration updated using the command line tool can take effect dynamically. The configuration becomes invalid after the service is restarted. To make the configuration take effect after the restart, choose **Cluster > Name of the desired cluster > Services > Kafka > Configurations > All Configurations > Broker > Server** on the FusionInsight Manager home page and update the configuration to **max.connections.per.user.overrides**.

2. For the specific use and default Broker (that is, all Broker instances in the cluster), run the following command:

```
kafka-configs.sh --bootstrap-server <broker ip:port> --alter --add-config 'max.connections.per.user.overrides=[<username>:<connection.number>]' --entity-type brokers ---entity-default --command-config Kafka/kafka/config/client.properties
```

Example:

```
kafka-configs.sh --bootstrap-server 10.153.3.26:21007 --alter --add-config 'max.connections.per.user.overrides=[showcase:4]' --entity-type brokers --entity-name 1 --command-config Kafka/kafka/config/client.properties
```

- Step 6** Check whether the maximum number of connections is 0 and whether the number of connections of the current user decreases or remains unchanged according to [Step 2](#).

- If yes, manually clear the alarm and no further action is required.
- If no, go to [Step 7](#).

**Step 7** Check whether the number of real-time connections and connection usage of the current user are sharply increased when they are compared with historical data, and whether have exceeded the specified maximum number of connections.

- If yes, go to [Step 8](#).
- If no, go to [Step 9](#).

 **NOTE**

If there is an obvious increase after the comparison and the maximum number of connections has reached the preset value, the connections of the user may be abnormal. You need to confirm with the service party.

**Check whether the number of user connections meets service requirements.**

**Step 8** Check whether the number of connections of the user meets service requirements.

- If yes, go to [Step 9](#).
- If no, contact the service party to rectify the fault.

 **NOTE**

If the number of user connections is abnormal, contact the service party to rectify the fault from the following aspects:

- Check whether new services are added so that the number of user connections increases sharply.
- Check whether handle leakage occurs on the code at the service side.

**Step 9** Consider whether to increase the maximum number of connections of the user.

- If yes, go to [Step 10](#).
- If no, go to [Step 12](#).

**Step 10** Increase the maximum number of connections based on the service requirements. Set the number of connections of the user on the Kafka client. For details, see [Step 5](#).

**Step 11** Wait for several minutes and then check whether the alarm is automatically cleared.

- If yes, go to [Step 12](#).
- If no, go to [Step 2](#).

**Step 12** Determine whether to add the user to the whitelist based on service requirements on the service side.

- If yes, go to [Step 13](#).
- If no, go to [Step 15](#).

 **NOTE**

To add a user to the whitelist, you need to restart the Kafka service. However, this operation will cause service interruption and affect service running. Therefore, you must confirm with the service side before performing this operation.

**Step 13** On the FusionInsight Manager home page, choose **Cluster** > *Name of the desired cluster* > **Services** > **Kafka** > **Configurations** > **All Configurations** > **Broker(Role)**


> **Server** to add the user to the **max.connections.per.user.whitelist** configuration item.

**Step 14** Restart the service for the modification to take effect. In addition, you need to manually clear the alarm, and no further action is required.

**Collect the fault information.**

**Step 15** On the FusionInsight Manager homepage, choose **O&M > Log > Download**.

**Step 16** Expand the **Service** drop-down list, and select **Kafka** for the target cluster.

**Step 17** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 18** Contact the O&M personnel and send the collected fault logs.

----End

## Alarm Clearing

After the fault is rectified, the system automatically clears this alarm.

## Related Information

None

## 12.13.240 ALM-43001 Spark2x Service Unavailable

### Alarm Description

The system checks the Spark2x service status every 300 seconds. This alarm is generated when the Spark2x service is unavailable.

This alarm is cleared when the Spark2x service recovers.

#### NOTE

In MRS 3.3.0-LTS and later versions, the Spark2x component is renamed Spark, and the role names in the component are also changed. For example, JobHistory2x is changed to JobHistory. Refer to the descriptions and operations related to the component name and role names in the document based on your MRS version.

### Alarm Attributes

| Alarm ID | Alarm Severity | Auto Cleared |
|----------|----------------|--------------|
| 43001    | Critical       | Yes          |



## Alarm Parameters

| Parameter   | Description                                              |
|-------------|----------------------------------------------------------|
| Source      | Specifies the cluster for which the alarm was generated. |
| ServiceName | Specifies the service for which the alarm was generated. |
| RoleName    | Specifies the role for which the alarm was generated.    |
| HostName    | Specifies the host for which the alarm was generated.    |

## Impact on the System

The Spark tasks submitted by users fail to be executed.

## Possible Causes

- The KrbServer service is abnormal.
- The LdapServer service is abnormal.
- ZooKeeper is abnormal.
- HDFS is abnormal.
- Yarn is abnormal.
- The corresponding Hive service is abnormal.
- The Spark2x assembly package is abnormal.
- The NameNode memory is insufficient.
- The memory of the Spark process is insufficient.

## Handling Procedure

If the alarm is abnormal Spark2x assembly packet, the Spark packet is abnormal. Wait for about 10 minutes. The alarm is automatically cleared.

**Check whether service unavailability alarms exist in services that Spark2x depends on.**

**Step 1** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Alarm > Alarms**.

**Step 2** Check whether the following alarms exist in the alarm list:

- ALM-25500 KrbServer Service Unavailable
- ALM-25000 LdapServer Service Unavailable
- ALM-13000 ZooKeeper Service Unavailable
- ALM-14000 HDFS Service Unavailable
- ALM-18000 Yarn Service Unavailable

- ALM-16004 Hive Service Unavailable
- If yes, go to [Step 3](#).
- If no, go to [Step 4](#).

**Step 3** Handle the alarms based on the troubleshooting methods provided in the alarm help.

After the alarm is cleared, wait a few minutes and check whether the alarm GuardianService Unavailable is cleared.

- If yes, no further action is required.
- If no, go to [Step 4](#).

**Check whether the NameNode memory is insufficient.**

**Step 4** Check whether the NameNode memory is insufficient.

- If yes, go to [Step 5](#).
- If no, go to [Step 6](#).

**Step 5** Restart the NameNode to release the memory. Then, check whether this alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 6](#).

**Check whether the memory of the Spark process is insufficient.**

**Step 6** Check whether the memory of the Spark process is insufficient due to memory-related modifications.

- If yes, go to [Step 7](#).
- If no, go to [Step 8](#).

**Step 7** Ensure that the memory of the Spark process is sufficient or expand the cluster capacity. Then, check whether this alarm is cleared.


- If yes, no further action is required.
- If no, go to [Step 8](#).

**Collect fault information.**

**Step 8** On FusionInsight Manager, choose **O&M > Log > Download**.

**Step 9** In the **Service** area, select the following nodes of the desired cluster. (Hive is the specific Hive service determined based on **ServiceName** in the alarm location information).

- KrbServer
- LdapServer
- ZooKeeper
- HDFS
- Yarn
- Hive

**Step 10** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 11** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

None

# 12.13.241 ALM-43006 Heap Memory Usage of the JobHistory2x Process Exceeds the Threshold

## Description

The system checks the JobHistory2x Process status every 30 seconds. The alarm is generated when the heap memory usage of a JobHistory2x Process exceeds the threshold (95% of the maximum memory).

### NOTE

In MRS 3.3.0-LTS and later versions, the Spark2x component is renamed Spark, and the role names in the component are also changed. For example, JobHistory2x is changed to JobHistory. Refer to the descriptions and operations related to the component name and role names in the document based on your MRS version.

## Attribute

| Alarm ID | Alarm Severity | Auto Clear |
|----------|----------------|------------|
| 43006    | Major          | Yes        |

## Parameters

| Name        | Meaning                                                      |
|-------------|--------------------------------------------------------------|
| Source      | Specifies the cluster for which the alarm is generated.      |
| ServiceName | Specifies the service name for which the alarm is generated. |
| RoleName    | Specifies the role name for which the alarm is generated.    |

| Name              | Meaning                                                                                                                      |
|-------------------|------------------------------------------------------------------------------------------------------------------------------|
| HostName          | Specifies the object (host ID) for which the alarm is generated.                                                             |
| Trigger Condition | Specifies the threshold triggering the alarm. If the current indicator value exceeds this threshold, the alarm is generated. |

## Impact on the System

If the direct memory usage of the JobHistory2x process is too high, the performance deteriorates, and the process even becomes unavailable due to memory overflow. When it is unavailable, execution records of Spark tasks cannot be queried.

## Possible Causes

The heap memory of the JobHistory2x Process is overused or the heap memory is inappropriately allocated.

## Procedure

### Check heap memory usage.

- Step 1** On the FusionInsight Manager portal, choose **O&M > Alarm > Alarms** and select the alarm whose **ID** is **43006**. Check the **RoleName** in **Location** and confirm the IP address of **HostName**.
- Step 2** On the FusionInsight Manager portal, choose **Cluster > Services > Spark2x > Instance** and click the JobHistory2x for which the alarm is generated to go to the **Dashboard** page. Click the drop-down menu in the Chart area and choose **Customize > Memory > JobHistory2x Memory Usage Statistics** from the drop-down list box in the upper right corner and click **OK**. Check whether the used heap memory of the JobHistory2x Process reaches the threshold (default value is 95%) of the maximum heap memory specified for JobHistory2x.
  - If yes, go to **Step 3**.
  - If no, go to **Step 7**.
- Step 3** On the FusionInsight Manager home page, choose **Cluster > Services > Spark2x > Instance**. Click **JobHistory2x** by which the alarm is reported to go to the **Dashboard** page, click the drop-down list in the upper right corner of the chart area, choose **Customize > Memory > Statistics for the heap memory of the JobHistory2x Process**, and click **OK**. Based on the alarm generation time, check the values of the used heap memory of the JobHistory2x process in the corresponding period and obtain the maximum value.
- Step 4** On the FusionInsight Manager portal, choose **Cluster > Services > Spark2x > Configurations**, and click **All Configurations**. Choose **JobHistory2x > Default**. The default value of **SPARK\_DAEMON\_MEMORY** is 4GB. You can change the value according to the following rules: Ratio of the maximum heap memory usage

of the JobHistory2x to the **Threshold** of the **JobHistory2x Heap Memory Usage Statistics (JobHistory2x)** in the alarm period. If this alarm is generated occasionally after the parameter value is adjusted, increase the value by 0.5 times. If the alarm is frequently reported after the parameter value is adjusted, increase the value by 1 time.

 **NOTE**

On the FusionInsight Manager home page, choose **O&M > Alarm > Thresholds > Spark2x > Memory > JobHistory2x Heap Memory Usage Statistics (JobHistory2x)** to view **Threshold**.

**Step 5** Restart all JobHistory2x instances.

---

**NOTICE**

When the instance is rebooted, it cannot be used and any tasks running on the current instance node will fail.

---


**Step 6** After 10 minutes, check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 7](#).

**Collect fault information.**

**Step 7** On the FusionInsight Manager portal, choose **O&M > Log > Download**.

**Step 8** Select **Spark2x** in the required cluster from the **Service**.

**Step 9** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 10** Contact the O&M personnel and send the collected logs.

----End

## Alarm Clearing

After the fault is rectified, the system automatically clears this alarm.

## Related Information

None

## 12.13.242 ALM-43007 Non-Heap Memory Usage of the JobHistory2x Process Exceeds the Threshold

### Description

The system checks the JobHistory2x Process status every 30 seconds. The alarm is generated when the non-heap memory usage of a JobHistory2x Process exceeds the threshold (95% of the maximum memory).

 **NOTE**

In MRS 3.3.0-LTS and later versions, the Spark2x component is renamed Spark, and the role names in the component are also changed. For example, JobHistory2x is changed to JobHistory. Refer to the descriptions and operations related to the component name and role names in the document based on your MRS version.

## Attribute

| Alarm ID | Alarm Severity | Auto Clear |
|----------|----------------|------------|
| 43007    | Major          | Yes        |

## Parameters

| Name              | Meaning                                                                                                                      |
|-------------------|------------------------------------------------------------------------------------------------------------------------------|
| Source            | Specifies the cluster for which the alarm is generated.                                                                      |
| ServiceName       | Specifies the service name for which the alarm is generated.                                                                 |
| RoleName          | Specifies the role name for which the alarm is generated.                                                                    |
| HostName          | Specifies the object (host ID) for which the alarm is generated.                                                             |
| Trigger Condition | Specifies the threshold triggering the alarm. If the current indicator value exceeds this threshold, the alarm is generated. |

## Impact on the System

If the non-heap memory usage of the JobHistory2x process is too high, the performance deteriorates, and the process even becomes unavailable due to memory overflow. When it is unavailable, execution records of Spark tasks cannot be queried.

## Possible Causes

The non-heap memory of the JobHistory2x Process is overused or the non-heap memory is inappropriately allocated.

## Procedure

**Check non-heap memory usage.**

- Step 1** On the FusionInsight Manager portal, choose **O&M > Alarm > Alarms** and select the alarm whose **ID** is **43007**. Check the **RoleName** in **Location** and confirm the IP address of **HostName**.
- Step 2** On the FusionInsight Manager portal, choose **Cluster > Services > Spark2x > Instance** and click the JobHistory2x for which the alarm is generated to go to the **Dashboard** page. Click the drop-down menu in the Chart area and choose **Customize > Memory > JobHistory2x Memory Usage Statistics** from the drop-down list box in the upper right corner and click **OK**. Check whether the used non-heap memory of the JobHistory2x Process reaches the threshold (default value is 95%) of the maximum non-heap memory specified for JobHistory2x.
- If yes, go to **Step 3**.
  - If no, go to **Step 7**.
- Step 3** On the FusionInsight Manager home page, choose **Cluster > Services > Spark2x > Instance**. Click **JobHistory2x** by which the alarm is reported to go to the **Dashboard** page, click the drop-down list in the upper right corner of the chart area, choose **Customize > Memory > Statistics for the non-heap memory of the JobHistory2x Process**, and click **OK**. Based on the alarm generation time, check the values of the used non-heap memory of the JobHistory2x process in the corresponding period and obtain the maximum value.
- Step 4** On the FusionInsight Manager portal, choose **Cluster > Services > Spark2x > Configurations**, and click **All Configurations**. Choose **JobHistory2x > Default**. You can change the value of **-XX:MaxMetaspaceSize** in **SPARK\_DAEMON\_JAVA\_OPTS** according to the following rules: Ratio of the JobHistory2x non-heap memory usage to the **Threshold** of **JobHistory2x Non-Heap Memory Usage Statistics (JobHistory2x)** in the alarm period.

 **NOTE**

On the FusionInsight Manager home page, choose **O&M > Alarm > Thresholds > Spark2x > Memory > JobHistory2x Non-Heap Memory Usage Statistics (JobHistory2x)** to view **Threshold**.

- Step 5** Restart all JobHistory2x instances.

---


**NOTICE**

When the instance is rebooted, it cannot be used and any tasks running on the current instance node will fail.

---

- Step 6** After 10 minutes, check whether the alarm is cleared.
- If yes, no further action is required.
  - If no, go to **Step 7**.

**Collect fault information.**

- Step 7** On the FusionInsight Manager portal, choose **O&M > Log > Download**.
- Step 8** Select **Spark2x** in the required cluster from the **Service**.
- Step 9** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 10** Contact the O&M personnel and send the collected logs.

----End

## Alarm Clearing

After the fault is rectified, the system automatically clears this alarm.

## Related Information

None

# 12.13.243 ALM-43008 The Direct Memory Usage of the JobHistory2x Process Exceeds the Threshold

## Description

The system checks the JobHistory2x Process status every 30 seconds. The alarm is generated when the direct memory usage of a JobHistory2x Process exceeds the threshold (95% of the maximum memory).

### NOTE

In MRS 3.3.0-LTS and later versions, the Spark2x component is renamed Spark, and the role names in the component are also changed. For example, JobHistory2x is changed to JobHistory. Refer to the descriptions and operations related to the component name and role names in the document based on your MRS version.

## Attribute

| Alarm ID | Alarm Severity | Auto Clear |
|----------|----------------|------------|
| 43008    | Major          | Yes        |

## Parameters

| Name        | Meaning                                                          |
|-------------|------------------------------------------------------------------|
| Source      | Specifies the cluster for which the alarm is generated.          |
| ServiceName | Specifies the service name for which the alarm is generated.     |
| RoleName    | Specifies the role name for which the alarm is generated.        |
| HostName    | Specifies the object (host ID) for which the alarm is generated. |



| Name              | Meaning                                                                                                                      |
|-------------------|------------------------------------------------------------------------------------------------------------------------------|
| Trigger Condition | Specifies the threshold triggering the alarm. If the current indicator value exceeds this threshold, the alarm is generated. |

## Impact on the System

If the direct memory usage of the JobHistory process is too high, the performance deteriorates, and the process even becomes unavailable due to memory overflow. When it is unavailable, execution records of Spark tasks cannot be queried.

## Possible Causes

The direct memory of the JobHistory2x Process is overused or the direct memory is inappropriately allocated.

## Procedure

### Check direct memory usage.

- Step 1** On the FusionInsight Manager portal, choose **O&M > Alarm > Alarms** and select the alarm whose **ID** is **43008**. Check the **RoleName** in **Location** and confirm the IP address of **HostName**.
- Step 2** On the FusionInsight Manager portal, choose **Cluster > Services > Spark2x > Instance** and click the JobHistory2x for which the alarm is generated to go to the **Dashboard** page. Click the drop-down menu in the Chart area and choose **Customize > Memory > JobHistory2x Memory Usage Statistics** from the drop-down list box in the upper right corner and click **OK**. Check whether the used direct memory of the JobHistory2x Process reaches the threshold (default value is 95%) of the maximum direct memory specified for JobHistory2x.
  - If yes, go to [Step 3](#).
  - If no, go to [Step 7](#).
- Step 3** On the FusionInsight Manager home page, choose **Cluster > Services > Spark2x > Instance**. Click **JobHistory2x** by which the alarm is reported to go to the **Dashboard** page, click the drop-down list in the upper right corner of the chart area, choose **Customize > Memory > Direct Memory of JobHistory2x**, and click **OK**. Based on the alarm generation time, check the values of the used direct memory of the JobHistory2x process in the corresponding period and obtain the maximum value.
- Step 4** On the FusionInsight Manager portal, choose **Cluster > Services > Spark2x > Configurations**, and click **All Configurations**. Choose **JobHistory2x > Default**. The default value of **-XX:MaxDirectMemorySize** in **SPARK\_DAEMON\_JAVA\_OPTS** is 512 MB. You can change the value according to the following rules: Ratio of the maximum direct memory usage of the JobHistory2x to the **Threshold** of the **JobHistory2x Direct Memory Usage Statistics (JobHistory2x)** in the alarm period. If this alarm is generated occasionally after the parameter value is adjusted, increase the value by 0.5 times. If the alarm is frequently reported after

the parameter value is adjusted, increase the value by 1 time. It is recommended that the value be less than or equal to the value of **SPARK\_DAEMON\_MEMORY**.

 **NOTE**

On the FusionInsight Manager home page, choose **O&M > Alarm > Thresholds > Spark2x > Memory > JobHistory2x Direct Memory Usage Statistics (JobHistory2x)** to view **Threshold**.

**Step 5** Restart all JobHistory2x instances.

---

**NOTICE**

When the instance is rebooted, it cannot be used and any tasks running on the current instance node will fail.

---


**Step 6** After 10 minutes, check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 7](#).

**Collect fault information.**

**Step 7** On the FusionInsight Manager portal, choose **O&M > Log > Download**.

**Step 8** Select **Spark2x** in the required cluster from the **Service**.

**Step 9** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 10** Contact the O&M personnel and send the collected logs.

----End

## Alarm Clearing

After the fault is rectified, the system automatically clears this alarm.

## Related Information

None

## 12.13.244 ALM-43009 JobHistory2x Process GC Time Exceeds the Threshold

### Description

The system checks the garbage collection (GC) time of the JobHistory2x Process every 60 seconds. This alarm is generated when the detected GC time exceeds the threshold (exceeds 5 seconds for three consecutive checks.) To change the threshold, choose **O&M > Alarm > Thresholds > Spark2x > GC Time > Total GC time in milliseconds (JobHistory2x)**. This alarm is cleared when the JobHistory2x GC time is shorter than or equal to the threshold.

 **NOTE**

In MRS 3.3.0-LTS and later versions, the Spark2x component is renamed Spark, and the role names in the component are also changed. For example, JobHistory2x is changed to JobHistory. Refer to the descriptions and operations related to the component name and role names in the document based on your MRS version.

## Attribute

| Alarm ID | Alarm Severity | Auto Clear |
|----------|----------------|------------|
| 43009    | Major          | Yes        |

## Parameters

| Name              | Meaning                                                                                                                      |
|-------------------|------------------------------------------------------------------------------------------------------------------------------|
| Source            | Specifies the cluster for which the alarm is generated.                                                                      |
| ServiceName       | Specifies the service name for which the alarm is generated.                                                                 |
| RoleName          | Specifies the role name for which the alarm is generated.                                                                    |
| HostName          | Specifies the object (host ID) for which the alarm is generated.                                                             |
| Trigger Condition | Specifies the threshold triggering the alarm. If the current indicator value exceeds this threshold, the alarm is generated. |

## Impact on the System

The process performance deteriorates, and the process can even be unavailable. Historical execution records of Spark tasks cannot be queried.

## Possible Causes

The memory of JobHistory2x is overused, the heap memory is inappropriately allocated. As a result, GCs occur frequently.

## Procedure

### Check the GC time.

- Step 1** On the FusionInsight Manager portal, choose **O&M > Alarm > Alarms** and select the alarm whose **ID** is **43009**. Check the **RoleName** in **Location** and confirm the IP address of **HostName**.

- Step 2** On the FusionInsight Manager portal, choose **Cluster > Services > Spark2x > Instance** and click the JobHistory2x for which the alarm is generated to go to the **Dashboard** page. Click the drop-down menu in the Chart area and choose **Customize > GC Time > Garbage Collection (GC) Time of JobHistory2x** from the drop-down list box in the upper right corner and click **OK** to check whether the GC time is longer than the threshold(default value: 12 seconds).
- If yes, go to **Step 3**.
  - If no, go to **Step 6**.
- Step 3** On the FusionInsight Manager portal, choose **Cluster > Services > Spark2x > Configurations**, and click **All Configurations**. Choose **JobHistory2x > Default**. The default value of **SPARK\_DAEMON\_MEMORY** is 4GB. You can change the value according to the following rules: If this alarm is generated occasionally, increase the value by 0.5 times. If the alarm is frequently reported, increase the value by 1 time.
- Step 4** Restart all JobHistory2x instances.

---


**NOTICE**

When the instance is rebooted, it cannot be used and any tasks running on the current instance node will fail.

---

- Step 5** After 10 minutes, check whether the alarm is cleared.
- If yes, no further action is required.
  - If no, go to **Step 6**.

**Collect fault information.**

- Step 6** On the FusionInsight Manager interface of active and standby clusters, choose **O&M > Log > Download**.
- Step 7** Select **Spark2x** in the required cluster from the **Service**.
- Step 8** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.
- Step 9** Contact the O&M personnel and send the collected logs.

----End

## Alarm Clearing

After the fault is rectified, the system automatically clears this alarm.

## Related Information

None

## 12.13.245 ALM-43010 Heap Memory Usage of the JDBCServer2x Process Exceeds the Threshold

### Description

The system checks the JDBCServer2x Process status every 30 seconds. The alarm is generated when the heap memory usage of a JDBCServer2x Process exceeds the threshold (95% of the maximum memory).

#### NOTE

In MRS 3.3.0-LTS and later versions, the Spark2x component is renamed Spark, and the role names in the component are also changed. For example, JDBCServer2x is changed to JDBCServer. Refer to the descriptions and operations related to the component name and role names in the document based on your MRS version.

### Attribute

| Alarm ID | Alarm Severity | Auto Clear |
|----------|----------------|------------|
| 43010    | Major          | Yes        |

### Parameters

| Name              | Meaning                                                                                                                      |
|-------------------|------------------------------------------------------------------------------------------------------------------------------|
| Source            | Specifies the cluster for which the alarm is generated.                                                                      |
| ServiceName       | Specifies the service name for which the alarm is generated.                                                                 |
| RoleName          | Specifies the role name for which the alarm is generated.                                                                    |
| HostName          | Specifies the object (host ID) for which the alarm is generated.                                                             |
| Trigger Condition | Specifies the threshold triggering the alarm. If the current indicator value exceeds this threshold, the alarm is generated. |

### Impact on the System

If the heap memory usage of the JDBCServer2x process is too high, the performance deteriorates, and even memory overflow occurs. As a result, the JDBCServer2x process is unavailable, and Spark JDBC tasks are slow or fail to run.

## Possible Causes

The heap memory of the JDBCServer2x Process is overused or the heap memory is inappropriately allocated.

## Procedure

**Check heap memory usage.**

- Step 1** On the FusionInsight Manager portal, choose **O&M > Alarm > Alarms** and select the alarm whose **ID** is **43010**. Check the **RoleName** in **Location** and confirm the IP address of **HostName**.
- Step 2** On the FusionInsight Manager portal, choose **Cluster > Services > Spark2x > Instance** and click the JDBCServer2x for which the alarm is generated to go to the **Dashboard** page. Click the drop-down menu in the Chart area and choose **Customize > Memory > JDBCServer2x Memory Usage Statistics** from the drop-down list box in the upper right corner and click **OK**. Check whether the used heap memory of the JDBCServer2x Process reaches the threshold (default value is 95%) of the maximum heap memory specified for JDBCServer2x.
- If yes, go to **Step 3**.
  - If no, go to **Step 7**.
- Step 3** On the FusionInsight Manager home page, choose **Cluster > Services > Spark2x > Instance**. Click **JDBCServer2x** by which the alarm is reported to go to the **Dashboard** page, click the drop-down list in the upper right corner of the chart area, choose **Customize > Memory > Statistics for the heap memory of the JDBCServer2x Process**, and click **OK**. Based on the alarm generation time, check the values of the used heap memory of the JDBCServer2x process in the corresponding period and obtain the maximum value.
- Step 4** On the FusionInsight Manager portal, choose **Cluster > Services > Spark2x > Configurations**, and click **All Configurations**. Choose **JDBCServer2x > Tuning**. The default value of **SPARK\_DRIVER\_MEMORY** is 4 GB. You can change the value according to the following rules: Ratio of the maximum heap memory usage of the JobHistory2x to the **Threshold** of the **JDBCServer2x Heap Memory Usage Statistics (JDBCServer2x)** in the alarm period. If this alarm is generated occasionally after the parameter value is adjusted, increase the value by 0.5 times. If the alarm is frequently reported after the parameter value is adjusted, increase the value by 1 time. In the case of large service volume and high concurrency, add instances.

### NOTE

On the FusionInsight Manager home page, choose **O&M > Alarm > Thresholds > Spark2x > Memory > JDBCServer2x Heap Memory Usage Statistics (JDBCServer2x)** to view **Threshold**.

- Step 5** Restart all JDBCServer2x instances.

---

### NOTICE

When the instance is rebooted, it cannot be used and any tasks running on the current instance node will fail.

---


**Step 6** After 10 minutes, check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 7](#).

**Collect fault information.**

**Step 7** On the FusionInsight Manager portal, choose **O&M > Log > Download**.

**Step 8** Select **Spark2x** in the required cluster from the **Service**.

**Step 9** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 10** Contact the O&M personnel and send the collected logs.

----End

## Alarm Clearing

After the fault is rectified, the system automatically clears this alarm.

## Related Information

None

# 12.13.246 ALM-43011 Non-Heap Memory Usage of the JDBCServer2x Process Exceeds the Threshold

## Description

The system checks the JDBCServer2x Process status every 30 seconds. The alarm is generated when the non-heap memory usage of an JDBCServer2x Process exceeds the threshold (95% of the maximum memory).

### NOTE

In MRS 3.3.0-LTS and later versions, the Spark2x component is renamed Spark, and the role names in the component are also changed. For example, JDBCServer2x is changed to JDBCServer. Refer to the descriptions and operations related to the component name and role names in the document based on your MRS version.

## Attribute

| Alarm ID | Alarm Severity | Auto Clear |
|----------|----------------|------------|
| 43011    | Major          | Yes        |

## Parameters

| Name              | Meaning                                                                                                                      |
|-------------------|------------------------------------------------------------------------------------------------------------------------------|
| Source            | Specifies the cluster for which the alarm is generated.                                                                      |
| ServiceName       | Specifies the service name for which the alarm is generated.                                                                 |
| RoleName          | Specifies the role name for which the alarm is generated.                                                                    |
| HostName          | Specifies the object (host ID) for which the alarm is generated.                                                             |
| Trigger Condition | Specifies the threshold triggering the alarm. If the current indicator value exceeds this threshold, the alarm is generated. |

## Impact on the System

If the non-heap memory usage of the JDBCServer2x process is too high, the performance deteriorates, and even memory overflow occurs. As a result, the JDBCServer2x process is unavailable, and Spark JDBC tasks are slow or fail to run.

## Possible Causes

The non-heap memory of the JDBCServer2x Process is overused or the non-heap memory is inappropriately allocated.

## Procedure

**Check non-heap memory usage.**

- Step 1** On the FusionInsight Manager portal, choose **O&M > Alarm > Alarms** and select the alarm whose **ID** is **43011**. Check the **RoleName** in **Location** and confirm the IP address of **HostName**.
- Step 2** On the FusionInsight Manager portal, choose **Cluster > Services > Spark2x > Instance** and click the JDBCServer2x for which the alarm is generated to go to the **Dashboard** page. Click the drop-down menu in the Chart area and choose **Customize > Memory > JDBCServer2x Memory Usage Statistics** from the drop-down list box in the upper right corner and click **OK**, Check whether the used non-heap memory of the JDBCServer2x Process reaches the threshold(default value is 95%) of the maximum non-heap memory specified for JDBCServer2x.
  - If yes, go to **Step 3**.
  - If no, go to **Step 7**.
- Step 3** On the FusionInsight Manager home page, choose **Cluster > Services > Spark2x > Instance**. Click **JDBCServer2x** by which the alarm is reported to go to the **Dashboard** page, click the drop-down list in the upper right corner of the chart



area, choose **Customize > Memory > Statistics for the non-heap memory of the JDBCServer2x Process**, and click **OK**. Based on the alarm generation time, check the values of the used non-heap memory of the JDBCServer2x process in the corresponding period and obtain the maximum value.

- Step 4** On the FusionInsight Manager portal, choose **Cluster > Services > Spark2x > Configurations**, and click **All Configurations**. Choose **JDBCServer2x > Tuning**. You can change the value of **-XX: MaxMetaspaceSize** in **spark.driver.extraJavaOptions** according to the following rules: Ratio of the JDBCServer2x non-heap memory usage to the **Threshold of JDBCServer2x Non-Heap Memory Usage Statistics ( JDBCServer2x)** in the alarm period.

 **NOTE**

On the FusionInsight Manager home page, choose **O&M > Alarm > Thresholds > Spark2x > Memory > JDBCServer2x Non-Heap Memory Usage Statistics (JDBCServer2x)** to view **Threshold**.

- Step 5** Restart all JDBCServer2x instances.

---

**NOTICE**

When the instance is rebooted, it cannot be used and any tasks running on the current instance node will fail.

---


- Step 6** After 10 minutes, check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 7](#).

**Collect fault information.**

- Step 7** On the FusionInsight Manager portal, choose **O&M > Log > Download**.

- Step 8** Select **Spark2x** in the required cluster from the **Service**.

- Step 9** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

- Step 10** Contact the O&M personnel and send the collected logs.

----End

## Alarm Clearing

After the fault is rectified, the system automatically clears this alarm.

## Related Information

None

## 12.13.247 ALM-43012 Direct Heap Memory Usage of the JDBCServer2x Process Exceeds the Threshold

### Description

The system checks the JDBCServer2x Process status every 30 seconds. The alarm is generated when the direct heap memory usage of a JDBCServer2x Process exceeds the threshold (95% of the maximum memory).

#### NOTE

In MRS 3.3.0-LTS and later versions, the Spark2x component is renamed Spark, and the role names in the component are also changed. For example, JDBCServer2x is changed to JDBCServer. Refer to the descriptions and operations related to the component name and role names in the document based on your MRS version.

### Attribute

| Alarm ID | Alarm Severity | Auto Clear |
|----------|----------------|------------|
| 43012    | Major          | Yes        |

### Parameters

| Name              | Meaning                                                                                                                      |
|-------------------|------------------------------------------------------------------------------------------------------------------------------|
| Source            | Specifies the cluster for which the alarm is generated.                                                                      |
| ServiceName       | Specifies the service name for which the alarm is generated.                                                                 |
| RoleName          | Specifies the role name for which the alarm is generated.                                                                    |
| HostName          | Specifies the object (host ID) for which the alarm is generated.                                                             |
| Trigger Condition | Specifies the threshold triggering the alarm. If the current indicator value exceeds this threshold, the alarm is generated. |

### Impact on the System

If the direct memory usage of the JDBCServer2x process is too high, the performance deteriorates, and even memory overflow occurs. As a result, the JDBCServer2x process is unavailable, and Spark JDBC tasks are slow or fail to run.

## Possible Causes

The direct heap memory of the JDBCServer2x Process is overused or the direct heap memory is inappropriately allocated.

## Procedure

### Check direct heap memory usage.

- Step 1** On the FusionInsight Manager portal, choose **O&M > Alarm > Alarms** and select the alarm whose **ID** is **43012**. Check the **RoleName** in **Location** and confirm the IP address of **HostName**.
- Step 2** On the FusionInsight Manager portal, choose **Cluster > Services > Spark2x > Instance** and click the JDBCServer2x for which the alarm is generated to go to the **Dashboard** page. Click the drop-down menu in the Chart area and choose **Customize > Memory > JDBCServer2x Memory Usage Statistics** from the drop-down list box in the upper right corner and click **OK**. Check whether the used direct heap memory of the JDBCServer2x Process reaches the threshold(default value is 95%) of the maximum direct heap memory specified for JDBCServer2x.
- If yes, go to **Step 3**.
  - If no, go to **Step 7**.
- Step 3** On the FusionInsight Manager home page, choose **Cluster > Services > Spark2x > Instance**. Click **JDBCServer2x** by which the alarm is reported to go to the **Dashboard** page, click the drop-down list in the upper right corner of the chart area, choose **Customize > Memory > Direct Memory of JDBCServer2x**, and click **OK**. Based on the alarm generation time, check the values of the used direct memory of the JDBCServer2x process in the corresponding period and obtain the maximum value.
- Step 4** On the FusionInsight Manager portal, choose **Cluster > Services > Spark2x > Configurations**, and click **All Configurations**. Choose **JDBCServer2x > Tuning**. The default value of **-XX:MaxDirectMemorySize** in **spark.driver.extraJavaOptions** is 512 MB. You can change the value according to the following rules: Ratio of the maximum direct memory usage of the JDBCServer2x to the **Threshold** of the **JDBCServer2x Direct Memory Usage Statistics (JDBCServer2x)** in the alarm period. If this alarm is generated occasionally after the parameter value is adjusted, increase the value by 0.5 times. If the alarm is frequently reported after the parameter value is adjusted, increase the value by 1 time. In the case of large service volume and high service concurrency, you are advised to add instances.

### NOTE

On the FusionInsight Manager home page, choose **O&M > Alarm > Thresholds > Spark2x > Memory > JDBCServer2x Direct Memory Usage Statistics (JDBCServer2x)** to view **Threshold**.

- Step 5** Restart all JDBCServer2x instances.

---

### NOTICE

When the instance is rebooted, it cannot be used and any tasks running on the current instance node will fail.

---


**Step 6** After 10 minutes, check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 7](#).

**Collect fault information.**

**Step 7** On the FusionInsight Manager portal, choose **O&M > Log > Download**.

**Step 8** Select **Spark2x** in the required cluster from the **Service**.

**Step 9** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 10** Contact the O&M personnel and send the collected logs.

----End

## Alarm Clearing

After the fault is rectified, the system automatically clears this alarm.

## Related Information

None

# 12.13.248 ALM-43013 JDBCServer2x Process GC Time Exceeds the Threshold

## Description

The system checks the garbage collection (GC) time of the JDBCServer2x Process every 60 seconds. This alarm is generated when the detected GC time exceeds the threshold (exceeds 5 seconds for three consecutive checks.) To change the threshold, choose **O&M > Alarm > Thresholds > Spark2x > GC Time > Total GC time in milliseconds (JDBCServer2x)**. This alarm is cleared when the JDBCServer2x GC time is shorter than or equal to the threshold.

### NOTE

In MRS 3.3.0-LTS and later versions, the Spark2x component is renamed Spark, and the role names in the component are also changed. For example, JDBCServer2x is changed to JDBCServer. Refer to the descriptions and operations related to the component name and role names in the document based on your MRS version.

## Attribute

| Alarm ID | Alarm Severity | Auto Clear |
|----------|----------------|------------|
| 43013    | Major          | Yes        |

## Parameters

| Name              | Meaning                                                                             |
|-------------------|-------------------------------------------------------------------------------------|
| Source            | Specifies the cluster for which the alarm is generated.                             |
| ServiceName       | Specifies the service name for which the alarm is generated.                        |
| RoleName          | Specifies the role name for which the alarm is generated.                           |
| HostName          | Specifies the object (host ID) for which the alarm is generated.                    |
| Trigger Condition | Generates an alarm when the actual indicator value exceeds the specified threshold. |

## Impact on the System

If the GC duration exceeds the threshold, the performance of the JDBCServer2x process deteriorates, and the process can even be unavailable. As a result, Spark JDBC tasks are slow or fail to run.

## Possible Causes

The memory of JDBCServer2x is overused, the heap memory is inappropriately allocated. As a result, GCs occur frequently.

## Procedure

### Check the GC time.

- Step 1** On the FusionInsight Manager portal, choose **O&M > Alarm > Alarms** and select the alarm whose **ID** is **43013**. Check the **RoleName** in **Location** and confirm the IP address of **HostName**.
- Step 2** On the FusionInsight Manager portal, choose **Cluster > Services > Spark2x > Instance** and click the JDBCServer2x for which the alarm is generated to go to the **Dashboard** page. Click the drop-down menu in the Chart area and choose **Customize > GC Time > Garbage Collection (GC) Time of JDBCServer2x** from the drop-down list box in the upper right corner and click **OK** to check whether the GC time is longer than the threshold(default value: 12 seconds).
  - If yes, go to [Step 3](#).
  - If no, go to [Step 6](#).
- Step 3** On the FusionInsight Manager portal, choose **Cluster > Services > Spark2x > Configurations**, and click **All Configurations**. Choose **JDBCServer2x > Default**. The default value of **SPARK\_DRIVER\_MEMORY** is 4 GB. If this alarm is generated occasionally, increase the value by 0.5 times. If the alarm is frequently reported, increase the value by 1 time. In the case of large service volume and high service concurrency, you are advised to add instances.

**Step 4** Restart all JDBCServer2x instances.

---

**NOTICE**

When the instance is rebooted, it cannot be used and any tasks running on the current instance node will fail.

---


**Step 5** After 10 minutes, check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 6](#).

**Collect fault information.**

**Step 6** On the FusionInsight Manager interface of active and standby clusters, choose **O&M > Log > Download**.

**Step 7** Select **Spark2x** in the required cluster from the **Service**.

**Step 8** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 9** Contact the O&M personnel and send the collected logs.

----End

## Alarm Clearing

After the fault is rectified, the system automatically clears this alarm.

## Related Information

None

## 12.13.249 ALM-43017 JDBCServer2x Process Full GC Number Exceeds the Threshold

### Description

The system checks the number of Full garbage collection (GC) times of the JDBCServer2x process every 60 seconds. This alarm is generated when the detected Full GC number exceeds the threshold (exceeds 12 for three consecutive checks.) You can change the threshold by choosing **O&M > Alarm > Thresholds > Spark2x > GC number > Full GC Number of JDBCServer2x**. This alarm is cleared when the Full GC number of the JDBCServer2x process is less than or equal to the threshold.

 **NOTE**

In MRS 3.3.0-LTS and later versions, the Spark2x component is renamed Spark, and the role names in the component are also changed. For example, JDBCServer2x is changed to JDBCServer. Refer to the descriptions and operations related to the component name and role names in the document based on your MRS version.

## Attribute

| Alarm ID | Alarm Severity | Auto Clear |
|----------|----------------|------------|
| 43017    | Major          | Yes        |

## Parameters

| Name              | Description                                             |
|-------------------|---------------------------------------------------------|
| Source            | Specifies the cluster for which the alarm is generated. |
| ServiceName       | Specifies the service for which the alarm is generated. |
| RoleName          | Specifies the role for which the alarm is generated.    |
| HostName          | Specifies the host for which the alarm is generated.    |
| Trigger Condition | Specifies the threshold for triggering the alarm.       |

## Impact on the System

If the full GC times exceeds the threshold, the performance of the JDBCServer2x process deteriorates, and the process can even be unavailable. As a result, Spark JDBC tasks are slow or fail to run.

## Possible Causes

The heap memory usage of the JDBCServer2x process is excessively large, or the heap memory is inappropriately allocated. As a result, Full GC occurs frequently.

## Procedure

### Check the number of Full GCs.

- Step 1** Log in to FusionInsight Manager, choose **O&M > Alarm > Alarms**, select this alarm, and check the **RoleName** in **Location** and confirm the IP address of **HostName**.
- Step 2** Choose **Cluster > Services > Spark2x > Instance**. On the displayed page, click the JDBCServer2x for which the alarm is reported. On the **Dashboard** page that is displayed, click the drop-down menu in the Chart area and choose **Customize > GC Number > Full GC Number of JDBCServer2x** in the upper right corner and click **OK**. Check whether the number of Full GCs of the JDBCServer2x process is greater than the threshold(default value: 12).
  - If it is, go to [Step 3](#).

- If it is not, go to [Step 6](#).

**Step 3** Choose **Cluster > Services > Spark2x > Configurations > All Configurations**. On the displayed page, choose **JDBCServer2x > Tuning**. The default value of **SPARK\_DRIVER\_MEMORY** is 4GB. You can change the value according to the following rules: If this alarm is generated occasionally, increase the value by 0.5 times. If the alarm is frequently reported, increase the value by 1 time. In the case of large service volume and high concurrency, add instances.

**Step 4** Restart all JDBCServer2x instances.

---

**NOTICE**

When the instance is rebooted, it cannot be used and any tasks running on the current instance node will fail.

---


**Step 5** After 10 minutes, check whether the alarm is cleared.

- If it is, no further action is required.
- If it is not, go to [Step 6](#).

**Collect fault information.**

**Step 6** Log in to FusionInsight Manager, and choose **O&M > Log > Download**.

**Step 7** Select **Spark2x** in the required cluster from the **Service** drop-down list.

**Step 8** Click  in the upper right corner. In the displayed dialog box, set **Start Date** and **End Date** to 10 minutes before and after the alarm generation time respectively and click **OK**. Then, click **Download**.

**Step 9** Contact the O&M personnel and send the collected logs.

----End

## Alarm Clearing

This alarm will be automatically cleared after the fault is rectified.

## Related Information

None

## 12.13.250 ALM-43018 JobHistory2x Process Full GC Number Exceeds the Threshold

### Description

The system checks the number of Full garbage collection (GC) times of the JobHistory2x process every 60 seconds. This alarm is generated when the detected Full GC number exceeds the threshold (exceeds 12 for three consecutive checks.) You can change the threshold by choosing **O&M > Alarm > Thresholds > Spark2x > GC number > Full GC Number of JobHistory2x**. This alarm is cleared when the Full GC number of the JobHistory2x process is less than or equal to the threshold.



 **NOTE**

In MRS 3.3.0-LTS and later versions, the Spark2x component is renamed Spark, and the role names in the component are also changed. For example, JobHistory2x is changed to JobHistory. Refer to the descriptions and operations related to the component name and role names in the document based on your MRS version.

## Attribute

| Alarm ID | Alarm Severity | Auto Clear |
|----------|----------------|------------|
| 43018    | Major          | Yes        |

## Parameters

| Name              | Description                                             |
|-------------------|---------------------------------------------------------|
| Source            | Specifies the cluster for which the alarm is generated. |
| ServiceName       | Specifies the service for which the alarm is generated. |
| RoleName          | Specifies the role for which the alarm is generated.    |
| HostName          | Specifies the host for which the alarm is generated.    |
| Trigger Condition | Specifies the threshold for triggering the alarm.       |

## Impact on the System

The process performance deteriorates, and the process can even be unavailable. Historical execution records of Spark tasks cannot be queried.

## Possible Causes

The heap memory usage of the JobHistory2x process is excessively large, or the heap memory is inappropriately allocated. As a result, Full GC occurs frequently.

## Procedure

### Check the number of Full GCs.

- Step 1** Log in to FusionInsight Manager, choose **O&M > Alarm > Alarms**, select this alarm, and check the **RoleName** in **Location** and confirm the IP address of **HostName**.
- Step 2** Choose **Cluster > Services > Spark2x > Instance**. On the displayed page, click the JobHistory2x for which the alarm is reported. On the **Dashboard** page that is

displayed, click the drop-down menu in the Chart area and choose **Customize > GC Number > Full GC Number of JobHistory2x** in the upper right corner and click **OK**. Check whether the number of Full GCs of the JobHistory2x process is greater than the threshold(default value: 12).

- If it is, go to [Step 3](#).
- If it is not, go to [Step 6](#).

**Step 3** Choose **Cluster > Services > Spark2x > Configurations > All Configurations**. On the displayed page, choose **JobHistory2x > Default**. The default value of **SPARK\_DAEMON\_MEMORY** is 4GB. You can change the value according to the following rules: If this alarm is generated occasionally, increase the value by 0.5 times. If the alarm is frequently reported, increase the value by 1 time.

**Step 4** Restart all JobHistory2x instances.

---

**NOTICE**

When the instance is rebooted, it cannot be used and any tasks running on the current instance node will fail.

---


**Step 5** After 10 minutes, check whether the alarm is cleared.

- If it is, no further action is required.
- If it is not, go to [Step 6](#).

**Collect fault information.**

**Step 6** Log in to FusionInsight Manager, and choose **O&M > Log > Download**.

**Step 7** Select **Spark2x** in the required cluster from the **Service**.

**Step 8** Click  in the upper right corner. In the displayed dialog box, set **Start Date** and **End Date** to 10 minutes before and after the alarm generation time respectively and click **OK**. Then, click **Download**.

**Step 9** Contact the O&M personnel and send the collected logs.

----End

## Alarm Clearing

This alarm will be automatically cleared after the fault is rectified.

## Related Information

None

## 12.13.251 ALM-43019 Heap Memory Usage of the IndexServer2x Process Exceeds the Threshold

### Description

The system checks the IndexServer2x process status every 30 seconds. The alarm is generated when the heap memory usage of a IndexServer2x process exceeds the threshold (95% of the maximum memory).

#### NOTE

In MRS 3.3.0-LTS and later versions, the Spark2x component is renamed Spark, and the role names in the component are also changed. For example, IndexServer2x is changed to IndexServer. Refer to the descriptions and operations related to the component name and role names in the document based on your MRS version.

### Attribute

| Alarm ID | Severity | Auto Clear |
|----------|----------|------------|
| 43019    | Major    | Yes        |

### Parameters

| Parameter         | Description                                             |
|-------------------|---------------------------------------------------------|
| Source            | Specifies the cluster for which the alarm is generated. |
| ServiceName       | Specifies the service for which the alarm is generated. |
| RoleName          | Specifies the role for which the alarm is generated.    |
| HostName          | Specifies the host for which the alarm is generated.    |
| Trigger Condition | Specifies the threshold for triggering the alarm.       |

### Impact on the System

If the heap memory usage of the IndexServer2x process is too high, the performance deteriorates, and even memory overflow occurs. As a result, the IndexServer2x process is unavailable, and Carbon tasks with indexing enabled are slow or fail to run.

## Possible Causes

The heap memory of the IndexServer2x process is overused or the heap memory is inappropriately allocated.

## Procedure

**Check the heap memory usage.**

- Step 1** On FusionInsight Manager, choose **O&M > Alarm > Alarms**. In the displayed alarm list, choose the alarm for which the ID is **43019**, and check the **RoleName** in **Location** and confirm the IP address of **HostName**.
- Step 2** On FusionInsight Manager, choose **Cluster > Services > Spark2x > Instance**. Click the IndexServer2x that reported the alarm to go to the **Dashboard** page. Click the drop-down list in the upper right corner of the chart area, and choose **Customize > Memory > IndexServer2x Memory Usage Statistics > OK**. Check whether the heap memory used by the IndexServer2x process reaches the maximum heap memory threshold (95% by default).
- If the threshold is reached, go to **Step 3**.
  - If the threshold is not reached, go to **Step 7**.
- Step 3** On FusionInsight Manager, choose **Cluster > Services > Spark2x > Instance**. Click the IndexServer2x that reported the alarm to go to the **Dashboard** page. Click the drop-down list in the upper right corner of the chart area, and choose **Customize > Memory > Statistics for the heap memory of the IndexServer2x Process > OK**. Based on the alarm generation time, check the values of the used heap memory of the IndexServer2x process in the corresponding period and obtain the maximum value.
- Step 4** On FusionInsight Manager, choose **Cluster > Services > Spark2x > Configurations > All Configuration > IndexServer2x > Tuning**. The default value of the **SPARK\_DRIVER\_MEMORY** parameter is 4 GB. You can change the value based on the ratio of the maximum heap memory used by the IndexServer2x process to the threshold specified by **IndexServer2x Heap Memory Usage Statistics (IndexServer2x)** in the alarm period. If the alarm persists after the parameter value is changed, increase the value by 0.5 times. If the alarm is generated frequently, double the rate.

### NOTE

On FusionInsight Manager, you can choose **O&M > Alarm > Thresholds > Spark2x > Memory > IndexServer2x Heap Memory Usage Statistics (IndexServer2x)** to view the threshold.

- Step 5** Restart all IndexServer2x instances.

---

### NOTICE

When the instance is rebooted, it cannot be used and any tasks running on the current instance node will fail.

---


- Step 6** After 10 minutes, check whether the alarm is cleared.

- If the alarm is cleared, no further action is required.
- If the alarm is not cleared, go to [Step 7](#).

**Collect fault information.**

**Step 7** On FusionInsight Manager, choose **O&M > Log > Download**.

**Step 8** Expand the **Service** drop-down list, and select **Spark2x** for the target cluster.

**Step 9** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time respectively. Then, click **Download**.

**Step 10** Contact the O&M personnel and provide the collected logs.

----End

## Alarm Clearing

After the fault is rectified, the system automatically clears this alarm.

## Reference

None

# 12.13.252 ALM-43020 Non-Heap Memory Usage of the IndexServer2x Process Exceeds the Threshold

## Description

The system checks the IndexServer2x process status every 30 seconds. The alarm is generated when the non-heap memory usage of the IndexServer2x process exceeds the threshold (95% of the maximum memory).

 **NOTE**

In MRS 3.3.0-LTS and later versions, the Spark2x component is renamed Spark, and the role names in the component are also changed. For example, IndexServer2x is changed to IndexServer. Refer to the descriptions and operations related to the component name and role names in the document based on your MRS version.

## Attribute

| Alarm ID | Severity | Auto Clear |
|----------|----------|------------|
| 43020    | Major    | Yes        |

## Parameters

| Parameter         | Description                                             |
|-------------------|---------------------------------------------------------|
| Source            | Specifies the cluster for which the alarm is generated. |
| ServiceName       | Specifies the service for which the alarm is generated. |
| RoleName          | Specifies the role for which the alarm is generated.    |
| HostName          | Specifies the host for which the alarm is generated.    |
| Trigger Condition | Specifies the threshold for triggering the alarm.       |

## Impact on the System

If the non-heap memory usage of the IndexServer2x process is too high, the performance deteriorates, and even memory overflow occurs. As a result, the IndexServer2x process is unavailable, and Carbon tasks with indexing enabled are slow or fail to run.

## Possible Causes

The non-heap memory of the IndexServer2x process is overused or the non-heap memory is inappropriately allocated.

## Procedure

**Check non-heap memory usage.**

- Step 1** On FusionInsight Manager, choose **O&M > Alarm > Alarms**. In the displayed alarm list, choose the alarm for which the ID is **43020**, and check the **RoleName** in **Location** and confirm the IP address of **HostName**.
- Step 2** On FusionInsight Manager, choose **Cluster > Services > Spark2x > Instance**. Click the IndexServer2x that reported the alarm to go to the **Dashboard** page. Click the drop-down list in the upper right corner of the chart area, and choose **Customize > Memory > IndexServer2x Memory Usage Statistics > OK**. Check whether the non-heap memory used by the IndexServer2x process reaches the maximum non-heap memory threshold (95% by default).
  - If the threshold is reached, go to **Step 3**.
  - If the threshold is not reached, go to **Step 7**.
- Step 3** On FusionInsight Manager, choose **Cluster > Services > Spark2x > Instance**. Click the IndexServer2x that reported the alarm to go to the **Dashboard** page. Click the drop-down list in the upper right corner of the chart area, and choose **Customize > Memory > Statistics for the non-heap memory of the IndexServer2x Process > OK**. Based on the alarm generation time, check the values of the used non-heap

memory of the IndexServer2x process in the corresponding period and obtain the maximum value.

- Step 4** On FusionInsight Manager, choose **Cluster > Services > Spark2x > Configurations > All Configurations > IndexServer2x > Tuning**. You can change the value of **XX:MaxMetaspaceSize** in the **spark.driver.extraJavaOptions** parameter based on the ratio of the maximum non-heap memory used by the IndexServer2x process to the threshold specified by **IndexServer2x Non-Heap Memory Usage Statistics (IndexServer2x)** in the alarm period.

 **NOTE**

On FusionInsight Manager, you can choose **O&M > Alarm > Thresholds > Spark2x > Memory > IndexServer2x Non-Heap Memory Usage Statistics (IndexServer2x)** to view the threshold.

- Step 5** Restart all IndexServer2x instances.

---

**NOTICE**

When the instance is rebooted, it cannot be used and any tasks running on the current instance node will fail.

---


- Step 6** After 10 minutes, check whether the alarm is cleared.

- If the alarm is cleared, no further action is required.
- If the alarm is not cleared, go to [Step 7](#).

**Collect fault information.**

- Step 7** On FusionInsight Manager, choose **O&M > Log > Download**.

- Step 8** Expand the **Service** drop-down list, and select **Spark2x** for the target cluster.

- Step 9** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time respectively. Then, click **Download**.

- Step 10** Contact the O&M personnel and provide the collected logs.

----End

## Alarm Clearing

After the fault is rectified, the system automatically clears this alarm.

## Reference

None

## 12.13.253 ALM-43021 Direct Memory Usage of the IndexServer2x Process Exceeds the Threshold

### Description

The system checks the IndexServer2x process status every 30 seconds. The alarm is generated when the direct heap memory usage of a IndexServer2x process exceeds the threshold (95% of the maximum memory).

#### NOTE

In MRS 3.3.0-LTS and later versions, the Spark2x component is renamed Spark, and the role names in the component are also changed. For example, IndexServer2x is changed to IndexServer. Refer to the descriptions and operations related to the component name and role names in the document based on your MRS version.

### Attribute

| Alarm ID | Severity | Auto Clear |
|----------|----------|------------|
| 43021    | Major    | Yes        |

### Parameters

| Parameter         | Description                                             |
|-------------------|---------------------------------------------------------|
| Source            | Specifies the cluster for which the alarm is generated. |
| ServiceName       | Specifies the service for which the alarm is generated. |
| RoleName          | Specifies the role for which the alarm is generated.    |
| HostName          | Specifies the host for which the alarm is generated.    |
| Trigger Condition | Specifies the threshold for triggering the alarm.       |

### Impact on the System

If the direct memory usage of the IndexServer2x process is too high, the performance deteriorates, and even memory overflow occurs. As a result, the IndexServer2x process is unavailable, and Carbon tasks with indexing enabled are slow or fail to run.



## Possible Causes

The direct heap memory of the IndexServer2x process is overused or the direct heap memory is inappropriately allocated.

## Procedure

### Check direct heap memory usage.

- Step 1** On FusionInsight Manager, choose **O&M > Alarm > Alarms**. In the displayed alarm list, choose the alarm for which the ID is **43021**, and check the **RoleName** in **Location** and confirm the IP address of **HostName**.
- Step 2** On FusionInsight Manager, choose **Cluster > Services > Spark2x > Instance**. Click the IndexServer2x that reported the alarm to go to the **Dashboard** page. Click the drop-down list in the upper right corner of the chart area, and choose **Customize > Memory > IndexServer2x Memory Usage Statistics > OK**. Check whether the direct memory used by the IndexServer2x process reaches the maximum direct memory threshold.
- If the threshold is reached, go to **Step 3**.
  - If the threshold is not reached, go to **Step 7**.
- Step 3** On FusionInsight Manager, choose **Cluster > Services > Spark2x > Instance**. Click the IndexServer2x that reported the alarm to go to the **Dashboard** page. Click the drop-down list in the upper right corner of the chart area, and choose **Customize > Memory > Direct Memory of IndexServer2x > OK**. Based on the alarm generation time, check the values of the used direct memory of the IndexServer2x process in the corresponding period and obtain the maximum value.
- Step 4** On FusionInsight Manager, choose **Cluster > Services > Spark2x > Configurations > All Configurations > IndexServer2x > Tuning**. You can change the value of **XX:MaxDirectMemorySize** (the default value is 512 MB) in the **spark.driver.extraJavaOptions** parameter based on the ratio of the maximum direct memory used by the IndexServer2x process to the threshold specified by **IndexServer2x Direct Memory Usage Statistics (IndexServer2x)** in the alarm period. If the alarm persists after the parameter value is changed, increase the value by 0.5 times. If the alarm is generated frequently, double the rate.

### NOTE

On FusionInsight Manager, you can choose **O&M > Alarm > Thresholds > Spark2x > Memory > IndexServer2x Direct Memory Usage Statistics (IndexServer2x)** to view the threshold.

- Step 5** Restart all IndexServer2x instances.

---

### NOTICE

When the instance is rebooted, it cannot be used and any tasks running on the current instance node will fail.


- Step 6** After 10 minutes, check whether the alarm is cleared.
- If the alarm is cleared, no further action is required.

- If the alarm is not cleared, go to [Step 7](#).

#### Collect fault information.

**Step 7** On FusionInsight Manager, choose **O&M > Log > Download**.

**Step 8** Expand the **Service** drop-down list, and select **Spark2x** for the target cluster.

**Step 9** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time respectively. Then, click **Download**.

**Step 10** Contact the O&M personnel and provide the collected logs.

----End

## Alarm Clearing

After the fault is rectified, the system automatically clears this alarm.

## Reference

None

## 12.13.254 ALM-43022 IndexServer2x Process GC Time Exceeds the Threshold

### Description

The system checks the GC time of the IndexServer2x process every 60 seconds. This alarm is generated when the detected GC time exceeds the threshold (12 seconds) for three consecutive times. To change the threshold, choose **O&M > Alarm > Thresholds > Spark2x > GC Time > Total GC time in milliseconds (IndexServer2x)**. This alarm is cleared when the IndexServer2x GC time is shorter than or equal to the threshold.

#### NOTE

In MRS 3.3.0-LTS and later versions, the Spark2x component is renamed Spark, and the role names in the component are also changed. For example, IndexServer2x is changed to IndexServer. Refer to the descriptions and operations related to the component name and role names in the document based on your MRS version.

### Attribute

| Alarm ID | Severity | Auto Clear |
|----------|----------|------------|
| 43022    | Major    | Yes        |

## Parameters

| Parameter         | Description                                             |
|-------------------|---------------------------------------------------------|
| Source            | Specifies the cluster for which the alarm is generated. |
| ServiceName       | Specifies the service for which the alarm is generated. |
| RoleName          | Specifies the role for which the alarm is generated.    |
| HostName          | Specifies the host for which the alarm is generated.    |
| Trigger Condition | Specifies the threshold for triggering the alarm.       |

## Impact on the System

If the GC duration exceeds the threshold, the performance of the IndexServer2x process deteriorates, and the process can even be unavailable. As a result, Carbon tasks with indexing enabled are slow or fail to run.

## Possible Causes

The heap memory of the IndexServer2x process is overused or the heap memory is inappropriately allocated. As a result, GC occurs frequently.

## Procedure

### Check the GC time.

- Step 1** On FusionInsight Manager, choose **O&M > Alarm > Alarms**. In the displayed alarm list, choose the alarm with ID **43022**, and check the **RoleName** in **Location** and confirm the IP address of **HostName**.
- Step 2** On FusionInsight Manager, choose **Cluster > Services > Spark2x > Instance** and click the IndexServer2x for which the alarm is generated to go to the **Dashboard** page. Click the drop-down menu in the Chart area and choose **Customize > GC Time > Garbage Collection (GC) Time of IndexServer2x** from the drop-down list box in the upper right corner and click **OK** to check whether the GC time is longer than the threshold (default value: 12 seconds).
  - If the threshold is reached, go to **Step 3**.
  - If the threshold is not reached, go to **Step 6**.
- Step 3** On FusionInsight Manager, choose **Cluster > Services > Spark2x > Configurations > All Configurations > IndexServer2x > Default**. The default value of the **SPARK\_DRIVER\_MEMORY** is 4 GB. You can change the value according to the following rules: Increase the value of the **SPARK\_DRIVER\_MEMORY** parameter 1.5 times to its default value. If this alarm is still generated occasionally after the adjustment, increase the value by 0.5 times. Double the value if the alarm is reported frequently.

**Step 4** Restart all IndexServer2x instances.

---

**NOTICE**

When the instance is rebooted, it cannot be used and any tasks running on the current instance node will fail.

---


**Step 5** After 10 minutes, check whether the alarm is cleared.

- If the alarm is cleared, no further action is required.
- If the alarm is not cleared, go to [Step 6](#).

**Collect fault information.**

**Step 6** On FusionInsight Manager, choose **O&M > Log > Download**.

**Step 7** Expand the **Service** drop-down list, and select **Spark2x** for the target cluster.

**Step 8** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time respectively. Then, click **Download**.

**Step 9** Contact the O&M personnel and provide the collected logs.

----End

## Alarm Clearing

After the fault is rectified, the system automatically clears this alarm.

## Reference

None

## 12.13.255 ALM-43023 IndexServer2x Process Full GC Number Exceeds the Threshold

### Description

The system checks the Full GC number of the IndexServer2x process every 60 seconds. This alarm is generated when the detected Full GC number exceeds the threshold (12) for three consecutive times. You can change the threshold by choosing **O&M > Alarm > Thresholds > Spark2x > GC Number > Full GC Number of IndexServer2x**. This alarm is cleared when the Full GC number of the IndexServer2x process is less than or equal to the threshold. This alarm is cleared when the Full GC number of the IndexServer2x process is less than or equal to the threshold.

 **NOTE**

In MRS 3.3.0-LTS and later versions, the Spark2x component is renamed Spark, and the role names in the component are also changed. For example, IndexServer2x is changed to IndexServer. Refer to the descriptions and operations related to the component name and role names in the document based on your MRS version.

## Attribute

| Alarm ID | Severity | Auto Clear |
|----------|----------|------------|
| 43023    | Major    | Yes        |

## Parameters

| Parameter         | Description                                             |
|-------------------|---------------------------------------------------------|
| Source            | Specifies the cluster for which the alarm is generated. |
| ServiceName       | Specifies the service for which the alarm is generated. |
| RoleName          | Specifies the role for which the alarm is generated.    |
| HostName          | Specifies the host for which the alarm is generated.    |
| Trigger Condition | Specifies the threshold for triggering the alarm.       |

## Impact on the System

If the GC times exceeds the threshold, the performance of the IndexServer2x process deteriorates, and the process can even be unavailable. As a result, Carbon tasks with indexing enabled are slow or fail to run.

## Possible Causes

The heap memory of the IndexServer2x process is overused or the heap memory is inappropriately allocated. As a result, Full GC occurs frequently.

## Procedure

### Check the number of Full GCs.

- Step 1** On FusionInsight Manager, choose **O&M > Alarm > Alarms**. In the displayed alarm list, choose the alarm with the ID **43023**, and check the **RoleName** in **Location** and confirm the IP address of **HostName**.
- Step 2** On FusionInsight Manager, choose **Cluster > Services > Spark2x > Instance** and click the IndexServer2x for which the alarm is generated to go to the **Dashboard** page. Click the drop-down menu in the chart area and choose **Customize > GC Number > Full GC Number of IndexServer2x** from the drop-down list box in the upper right corner and click **OK** to check whether the GC number is larger than the threshold (default value: 12).
  - If the threshold is reached, go to [Step 3](#).

- If the threshold is not reached, go to [Step 6](#).

**Step 3** On FusionInsight Manager, choose **Cluster > Services > Spark2x > Configurations > All Configurations > IndexServer2x > Tuning**. The default value of the **SPARK\_DRIVER\_MEMORY** is 4 GB. You can change the value according to the following rules: If this alarm is generated occasionally, increase the value by 0.5 times. Double the value if the alarm is reported frequently. In the case of large service volume and high service concurrency, you are advised to add instances.

**Step 4** Restart all IndexServer2x instances.

---

**NOTICE**

When the instance is rebooted, it cannot be used and any tasks running on the current instance node will fail.

---


**Step 5** After 10 minutes, check whether the alarm is cleared.

- If the alarm is cleared, no further action is required.
- If the alarm is not cleared, go to [Step 6](#).

**Collect fault information.**

**Step 6** On FusionInsight Manager, choose **O&M > Log > Download**.

**Step 7** Expand the **Service** drop-down list, and select **Spark2x** for the target cluster.

**Step 8** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time respectively. Then, click **Download**.

**Step 9** Contact the O&M personnel and send the collected fault logs.

----End

## Alarm Clearing

After the fault is rectified, the system automatically clears this alarm.

## Reference

None

## 12.13.256 ALM-44004 Presto Coordinator Resource Group Queuing Tasks Exceed the Threshold

### Alarm Description

This alarm is generated when the system detects that the number of queuing tasks in a resource group exceeds the threshold. The system queries the number of queuing tasks in a resource group through the JMX interface. You can choose **Components > Presto > Service Configuration** (switch **Basic** to **All**) **> Presto > resource-groups** to configure a resource group. You can choose **Components >**

**Presto > Service Configuration** (switch **Basic** to **All**) > **Coordinator** > **Customize** > **resourceGroupAlarm** to configure the threshold of each resource group.

## Alarm Attributes

| Alarm ID | Alarm Severity | Auto Cleared |
|----------|----------------|--------------|
| 44004    | Major          | Yes          |

## Alarm Parameters

| Parameter   | Description                                              |
|-------------|----------------------------------------------------------|
| ServiceName | Specifies the service for which the alarm was generated. |
| RoleName    | Specifies the role for which the alarm was generated.    |
| HostName    | Specifies the host for which the alarm was generated.    |

## Impact on the System

If the number of queuing tasks in a resource group exceeds the threshold, a large number of tasks may be in the queuing state. The Presto task time exceeds the expected value. When the number of queuing tasks in a resource group exceeds the maximum number (**maxQueued**) of queuing tasks in the resource group, new tasks cannot be executed.

## Possible Causes

The resource group configuration is improper or too many tasks in the resource group are submitted.

## Handling Procedure

- Step 1** Choose **Components > Presto > Service Configuration** (switch **Basic** to **All**) > **Presto > resource-groups** to adjust the resource group configuration.
- Step 2** You can choose **Components > Presto > Service Configuration** (switch **Basic** to **All**) > **Coordinator > Customize > resourceGroupAlarm** to modify the threshold of each resource group.
- Step 3** Collect the fault information.
  - Log in to the cluster node based on the host name in the fault information and query the number of queuing tasks based on **Resource Group** in the additional information on the Presto client.
  - Log in to the cluster node based on the host name in the fault information, view the **/var/log/Bigdata/nodeagent/monitorlog/monitor.log** file, and

search for resource group information to view the monitoring collection information of the resource group.

3. Contact O&M personnel and send the collected logs.

----End

## Related Information

None

## 12.13.257 ALM-44005 Presto Coordinator Process GC Time Exceeds the Threshold

### Description

The system collects GC time of the Presto Coordinator process every 30 seconds. This alarm is generated when the GC time exceeds the threshold (exceeds 5 seconds for three consecutive times). You can change the threshold by choosing **System > Configure Alarm Threshold > Service > Presto > Coordinator > Presto Process Garbage Collection Time > Garbage Collection Time of the Coordinator Process** on MRS Manager. This alarm is cleared when the Coordinator process GC time is less than or equal to the threshold.

### Attribute

| Alarm ID | Alarm Severity | Auto Clear |
|----------|----------------|------------|
| 44005    | Major          | Yes        |

### Parameter

| Parameter   | Description                               |
|-------------|-------------------------------------------|
| ServiceName | Service for which the alarm is generated. |
| RoleName    | Role for which the alarm is generated.    |
| HostName    | Host for which the alarm is generated.    |

### Impact on the System

If the GC time of the Coordinator process is too long, the Coordinator process running performance will be affected and the Coordinator process will even be unavailable.

### Possible Causes

The heap memory of the Coordinator process is overused or inappropriately allocated, causing frequent occurrence of the GC process.



## Procedure

### Step 1 Check the GC time.

1. Go to the cluster details page and choose **Alarms**.

#### NOTE

For MRS 1.8.10 or earlier, log in to MRS Manager and choose **Alarms**.

2. Select the alarm whose **Alarm ID** is **44005** and then check the role name in **Location** and confirm the IP address of the instance.
3. Choose **Components > Presto > Instances > Coordinator** (business IP address of the instance for which the alarm is generated) > **Customize > Presto Garbage Collection Time**. Click **OK** to view the GC time.
4. Check whether the GC time of the Coordinator process is longer than 5 seconds.
  - If yes, go to **Step 1.5**.
  - If no, go to **Step 2**.
5. Choose **Components > Presto > Service Configuration**, and switch **Basic** to **All**. Choose **Presto > Coordinator**. Increase the value of **-Xmx** (maximum heap memory) in the **JAVA\_OPTS** parameter based on the site requirements.
6. Check whether the alarm is cleared.
  - If yes, no further action is required.
  - If no, go to **Step 2**.

### Step 2 Collect fault information.

1. On MRS Manager, choose **System > Export Log**.
2. Contact the O&M personnel and send the collected logs.

----End

## Reference

None

## 12.13.258 ALM-44006 Presto Worker Process GC Time Exceeds the Threshold

### Description

The system collects GC time of the Presto Worker process every 30 seconds. This alarm is generated when the GC time exceeds the threshold (exceeds 5 seconds for three consecutive times). You can change the threshold by choosing **System > Configure Alarm Threshold > Service > Presto > Worker > Presto Garbage Collection Time > Garbage Collection Time of the Worker Process** on MRS Manager. This alarm is cleared when the Worker process GC time is shorter than or equal to the threshold.

## Attribute

| Alarm ID | Alarm Severity | Auto Clear |
|----------|----------------|------------|
| 44006    | Major          | Yes        |

## Parameter

| Parameter   | Description                               |
|-------------|-------------------------------------------|
| ServiceName | Service for which the alarm is generated. |
| RoleName    | Role for which the alarm is generated.    |
| HostName    | Host for which the alarm is generated.    |

## Impact on the System

If the GC time of the Worker process is too long, the Worker process running performance will be affected and the Worker process will even be unavailable.

## Possible Causes

The heap memory of the Worker process is overused or inappropriately allocated, causing frequent occurrence of the GC process.

## Procedure

### Step 1 Check the GC time.

1. Go to the cluster details page and choose **Alarms**.

#### NOTE

- For MRS 1.8.10 or earlier, log in to MRS Manager and choose **Alarms**.
2. Select the alarm whose **Alarm ID** is **44006**. Then check the role name in **Location** and confirm the IP address of the instance.
3. Choose **Components > Presto > Instances > Worker** (business IP address of the instance for which the alarm is generated) **> Customize > Presto Garbage Collection Time**. Click **OK** to view the GC time.
4. Check whether the GC time of the Worker process is longer than 5 seconds.
  - If yes, go to [Step 1.5](#).
  - If no, go to [Step 2](#).
5. Choose **Components > Presto > Service Configuration**, and switch **Basic** to **All**, and choose **Presto > Worker** Increase the value of **-Xmx** (maximum heap memory) in the **JAVA\_OPTS** parameter based on the site requirements.
6. Check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 2](#).

**Step 2** Collect fault information.

1. On MRS Manager, choose **System > Export Log**.
2. Contact the O&M personnel and send the collected logs.

----End

## Reference

None

## 12.13.259 ALM-45000 HetuEngine Service Unavailable

### Alarm Description

The system checks the HetuEngine service status every 300 seconds. This alarm is generated when the HetuEngine service is unavailable.

This alarm is cleared when the HetuEngine service recovers.

### Alarm Attributes

| Alarm ID | Alarm Severity | Auto Cleared |
|----------|----------------|--------------|
| 45000    | Critical       | Yes          |

### Alarm Parameters

| Parameter   | Description                                              |
|-------------|----------------------------------------------------------|
| Source      | Specifies the cluster for which the alarm was generated. |
| ServiceName | Specifies the service for which the alarm was generated. |
| RoleName    | Specifies the role for which the alarm was generated.    |
| HostName    | Specifies the host for which the alarm was generated.    |

### Impact on the System

FusionInsight Manager cannot be used to perform operations on the HetuEngine cluster, and HetuEngine functions are unavailable.

## Possible Causes

- The KrbServer service is abnormal.
- The ZooKeeper service is abnormal.
- The HDFS service is abnormal.
- The Yarn service is abnormal.
- The DBService service is abnormal.
- The Hive service is abnormal.
- There are no HSBroker instances in HetuEngine.

## Handling Procedure

### Check the KrbServer service status.

**Step 1** On FusionInsight Manager, choose **O&M > Alarm > Alarm**.

**Step 2** In the alarm list, check whether the "ALM-25500 KrbServer Service Unavailable" alarm is generated.

- If yes, go to [Step 3](#).
- If no, go to [Step 5](#).

**Step 3** Clear "ALM-25500 KrbServer Service Unavailable" according to the alarm help.


**Step 4** In the alarm list, check whether the alarm "ALM-45000 HetuEngine Service Unavailable" is cleared.

- If yes, no further action is required.
- If no, go to [Step 5](#).

### Check the ZooKeeper service status.

**Step 5** In the alarm list, check whether the alarm "ALM-12007 Process Fault" is generated.

- If yes, go to [Step 6](#).
- If no, go to [Step 9](#).

**Step 6** In the alarm list, click  in the row that contains the "Process Fault" alarm. Check whether the name of the service for which the alarm is generated is ZooKeeper in **Location Information**.

- If yes, go to [Step 7](#).
- If no, go to [Step 9](#).

**Step 7** Clear "ALM-12007 Process Fault" according to the alarm help.

**Step 8** In the alarm list, check whether the alarm "ALM-45000 HetuEngine Service Unavailable" is cleared.

- If yes, no further action is required.
- If no, go to [Step 9](#).

### Check the HDFS service status.

**Step 9** In the alarm list, check whether the "ALM-14000 HDFS Service Unavailable" alarm is generated.

- If yes, go to [Step 10](#).
- If no, go to [Step 12](#).

**Step 10** Clear "ALM-14000 HDFS Service Unavailable" according to the alarm help.

**Step 11** In the alarm list, check whether the "ALM-45000 HetuEngine Service Unavailable" alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 12](#).

**Check the YARN service status.**

**Step 12** In the alarm list, check whether the "ALM-18000 YARN Service Unavailable" alarm is generated.

- If yes, go to [Step 13](#).
- If no, go to [Step 15](#).

**Step 13** Clear "ALM-18000 YARN Service Unavailable" according to the alarm help.

**Step 14** In the alarm list, check whether the "ALM-45000 HetuEngine Service Unavailable" alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 15](#).

**Check the DBService service status.**

**Step 15** In the alarm list, check whether the "ALM-27001 DBService Service Unavailable" alarm is generated.

- If yes, go to [Step 16](#).
- If no, go to [20](#).

**Step 16** Clear "ALM-27001 DBService Service Unavailable" according to the alarm help.

**Step 17** In the alarm list, check whether the "ALM-45000 HetuEngine Service Unavailable" alarm is cleared.

- If yes, no further action is required.
- If no, go to [20](#).

**Check the Hive service status.**

**Step 18** In the alarm list, check whether the "ALM-16004 Hive Service Unavailable" alarm is generated.


- If yes, go to [Step 19](#).
- If no, go to [20](#).

**Step 19** Clear "ALM-16004 Hive Service Unavailable" according to the alarm help.

**Step 20** In the alarm list, check whether the "ALM-45000 HetuEngine Service Unavailable" alarm is cleared.

- If yes, no further action is required.
- If no, go to [20](#).

**Check whether there are no HSBroker instances in HetuEngine.**

- Step 21** On FusionInsight Manager, choose **Cluster** > *Name of the desired cluster* > **Services** > **HetuEngine**. On the page that is displayed, click the **Instance** tab.
- Step 22** Check whether there are no HSBroker instances.
- If yes, click **Add Instance** to add one.
  - If no, go to [23](#).
- Step 23** In the alarm list, check whether the "ALM-45000 HetuEngine Service Unavailable" alarm is cleared.
- If yes, no further action is required.
  - If no, go to [23](#).
- Check the network connection between HetuEngine and ZooKeeper, HDFS, YARN, DBService, and Hive.**
- Step 24** On FusionInsight Manager, choose **Cluster** > *Name of the desired cluster* > **Services** > **HetuEngine**. On the page that is displayed, click the **Instance** tab.
- Step 25** Click the host name in the **HSBroker** row and record the management IP address in the **Basic Information** area.
- Step 26** Log in to the host where HSBroker resides as user **omm** using the IP address obtained in [Step 25](#).
- Step 27** Run the **ping** command to check whether the network connection between the host where HSBroker resides and the hosts where ZooKeeper, HDFS, Yarn, DBService, and Hive reside is in the normal state.
- If yes, go to [Step 30](#).
  - If no, go to [Step 28](#).
- Step 28** Contact the network administrator to restore the network.
- Step 29** In the alarm list, check whether the "ALM-45000 HetuEngine Service Unavailable" alarm is cleared.
- If yes, no further action is required.
  - If no, go to [Step 30](#).
- Collect fault information.**
- Step 30** On FusionInsight Manager, choose **O&M** > **Log** > **Download**.
- Step 31** Expand the **Service** drop-down list. In the **Services** dialog box that is displayed, select **HetuEngine** under the target cluster name, and click **OK**.
- Step 32** Expand the **Hosts** drop-down list. In the **Select Host** dialog box that is displayed, select the hosts to which the role belongs, and click **OK**.
- Step 33** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 30 minutes ahead of and after the alarm generation time respectively. Then, click **Download**.
- Step 34** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearance

After the fault is rectified, the system automatically clears this alarm.

## Reference

None

## 12.13.260 ALM-45001 Faulty HetuEngine Compute Instances

This alarm applies only to MRS 3.2.0 or later.

## Alarm Description

The system checks the HetuEngine compute instance status every 60 seconds. This alarm is generated when a HetuEngine compute instance is faulty.

This alarm is cleared when all faulty HetuEngine compute instances are restored.

## Alarm Attributes

| Alarm ID | Alarm Severity | Auto Cleared |
|----------|----------------|--------------|
| 45001    | Major          | Yes          |

## Alarm Parameters

| Parameter   | Description                                              |
|-------------|----------------------------------------------------------|
| Source      | Specifies the cluster for which the alarm was generated. |
| ServiceName | Specifies the service for which the alarm was generated. |
| RoleName    | Specifies the role for which the alarm was generated.    |
| HostName    | Specifies the host for which the alarm was generated.    |

## Impact on the System

SQL tasks submitted to the faulty compute instance of HetuEngine fail to be executed.

## Possible Causes

- The HDFS service is abnormal.
- The Yarn service is abnormal.

- Yarn queue resources are insufficient.
- The process of compute instances is faulty.

## Handling Procedure

### Check the HDFS service status.

**Step 1** In the alarm list, check whether the "ALM-14000 HDFS Service Unavailable" alarm is generated.

- If yes, go to [Step 2](#).
- If no, go to [Step 4](#).

**Step 2** Clear "ALM-14000 HDFS Service Unavailable" according to the alarm help.

**Step 3** In the alarm list, check whether the "ALM-45001 Faulty HetuEngine Compute Instances" alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 4](#).

### Check the YARN service status.

**Step 4** In the alarm list, check whether the "ALM-18000 YARN Service Unavailable" alarm is generated.

- If yes, go to [Step 5](#).
- If no, go to [Step 7](#).

**Step 5** Clear "ALM-18000 YARN Service Unavailable" according to the alarm help.

**Step 6** In the alarm list, check whether the "ALM-45001 Faulty HetuEngine Compute Instances" alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 7](#).

### Check the YARN queue resource status.

**Step 7** In the alarm list, check whether the "ALM-18022 Insufficient YARN Queue Resources" alarm is generated.

- If yes, go to [8](#).
- If no, go to [Step 10](#).

**Step 8** Clear "ALM-18022 Insufficient YARN Queue Resources" according to the alarm help.


**Step 9** In the alarm list, check whether the "ALM-45001 Faulty HetuEngine Compute Instances" alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 10](#).

### Check the HetuEngine compute instance status.

**Step 10** Log in to FusionInsight Manager as an administrator who can access the HetuEngine web UI and choose **Cluster > Services > HetuEngine**.



- Step 11** In the **Basic Information** area on the **Dashboard** tab page, click the link next to **HSConsole WebUI** to access the HSConsole page.
- Step 12** On the compute instance page, check whether any compute instances are in the **FAULT** state.
- If yes, go to **Step 13**.
  - If no, go to **Step 14**.
- Step 13** In the **Operation** column of the target compute instance, click **Start** and wait until the instance is started.
- Step 14** In the alarm list, check whether the "ALM-45001 Faulty HetuEngine Compute Instances" alarm is cleared.
- If yes, no further action is required.
  - If no, go to **Step 15**.
- Collect fault information.**
- Step 15** On FusionInsight Manager, choose **O&M > Log > Download**.
- Step 16** Expand the **Service** drop-down list. In the **Services** dialog box that is displayed, select **HetuEngine** under the target cluster name, and click **OK**.
- Step 17** Expand the **Hosts** drop-down list. In the **Select Host** dialog box that is displayed, select the hosts to which the role belongs, and click **OK**.
- Step 18** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 30 minutes ahead of and after the alarm generation time respectively. Then, click **Download**.
- Step 19** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

None

## 12.13.261 ALM-45175 Average Time for Calling OBS Metadata APIs Is Greater than the Threshold

### Alarm Description

The system checks whether the average duration for calling OBS metadata APIs is greater than the threshold every 30 seconds. This alarm is generated when the number of consecutive times that the average time exceeds the specified threshold is greater than the number of smoothing times.

This alarm is automatically cleared when the average duration for calling the OBS metadata APIs is lower than the threshold.

## Alarm Attributes

| Alarm ID | Alarm Severity | Auto Cleared |
|----------|----------------|--------------|
| 45175    | Minor          | Yes          |

## Alarm Parameters

| Parameter         | Description                                              |
|-------------------|----------------------------------------------------------|
| Source            | Specifies the cluster for which the alarm was generated. |
| ServiceName       | Specifies the service for which the alarm was generated. |
| RoleName          | Specifies the role for which the alarm was generated.    |
| HostName          | Specifies the host for which the alarm was generated.    |
| Trigger Condition | Specifies the threshold for triggering the alarm.        |

## Impact on the System

If the average time for calling the OBS metadata APIs exceeds the threshold, the upper-layer big data computing services may be affected. To be more specific, the execution time of some computing tasks will exceed the threshold.

## Possible Causes

Frame freezing occurs on the OBS server, or the network between the OBS client and the OBS server is unstable.

## Handling Procedure

**Check the heap memory usage.**

- Step 1** On the **FusionInsight Manager** homepage, choose **O&M > Alarm > Alarms > Average Time for Calling the OBS Metadata API Exceeds the Threshold**, view the role name in **Location**, and check the instance IP address.
- Step 2** Choose **Cluster > Name of the desired cluster > Services > meta > Instance > meta** (IP address of the instance for which the alarm is generated). Click the drop-down list in the upper right corner of the chart area and choose **Customize**. In the dialog box that is displayed, select **Average time of OBS interface calls** from **OBS Meta data Operations**, and click **OK**. Check whether the average time of OBS metadata API calls exceeds the threshold.
  - If yes, go to **Step 3**.

- If no, go to [Step 5](#).

**Step 3** Choose **Cluster** > *Name of the desired cluster* > **O&M** > **Alarm** > **Thresholds** > **meta** > **Average Time for Calling the OBS Metadata API**. Increase the threshold or smoothing times as required.


**Step 4** Check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 5](#).

**Collect the fault information.**

**Step 5** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Log** > **Download**.

**Step 6** In the **Services** area, select **NodeAgent**, **NodeMetricAgent**, **OmmServer**, and **OmmAgent** under OMS.

**Step 7** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 30 minutes ahead of and after the alarm generation time respectively. Then, click **Download**.

**Step 8** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

None

# 12.13.262 ALM-45176 Success Rate of Calling OBS Metadata APIs Is Lower than the Threshold

## Alarm Description

The system checks whether the success rate of calling OBS metadata APIs is lower than the threshold every 30 seconds. This alarm is generated when the success rate is lower than the threshold.

This alarm is automatically cleared when the success rate of calling APIs for writing OBS data is greater than the threshold.

## Alarm Attributes

| Alarm ID | Alarm Severity | Auto Cleared |
|----------|----------------|--------------|
| 45176    | Minor          | Yes          |

## Alarm Parameters

| Parameter         | Description                                              |
|-------------------|----------------------------------------------------------|
| Source            | Specifies the cluster for which the alarm was generated. |
| ServiceName       | Specifies the service for which the alarm was generated. |
| RoleName          | Specifies the role for which the alarm was generated.    |
| HostName          | Specifies the host for which the alarm was generated.    |
| Trigger Condition | Specifies the threshold for triggering the alarm.        |

## Impact on the System

If the success rate of calling the OBS metadata APIs is less than the threshold, the upper-layer big data computing services may be affected. To be more specific, some computing tasks may fail to be executed.

## Possible Causes

An execution exception or severe timeout occurs on the OBS server.

## Handling Procedure

**Check the heap memory usage.**


- Step 1** On the **FusionInsight Manager** homepage, choose **O&M > Alarm > Alarms > Success Rate for Calling the OBS Metadata API Is Lower Than the Threshold**, view the role name in **Location**, and check the instance IP address.
- Step 2** Choose **Cluster > Name of the desired cluster > Services > meta > Instance > meta** (IP address of the instance for which the alarm is generated). Click the drop-down list in the upper right corner of the chart area and choose **Customize**. In the dialog box that is displayed, select **Success percent of OBS interface calls** from **OBS Meta data Operations**, and click **OK**. Check whether the average time of OBS metadata API calls exceeds the threshold.
  - If yes, go to [Step 3](#).
  - If no, go to [Step 5](#).
- Step 3** Choose **Cluster > Name of the desired cluster > O&M > Alarm > Thresholds > meta > Success Rate for Calling the OBS Metadata API**. Increase the threshold or smoothing times as required.
- Step 4** Check whether the alarm is cleared.
  - If yes, no further action is required.

- If no, go to [Step 5](#).

**Collect the fault information.**

**Step 5** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Log > Download**.

**Step 6** In the **Services** area, select **NodeAgent**, **NodeMetricAgent**, **OmmServer**, and **OmmAgent** under OMS.

**Step 7** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 30 minutes ahead of and after the alarm generation time respectively. Then, click **Download**.

**Step 8** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

None

# 12.13.263 ALM-45177 Success Rate of Calling OBS Data Read APIs Is Lower than the Threshold

## Alarm Description

The system checks whether the success rate of calling APIs for reading OBS data is lower than the threshold every 30 seconds. This alarm is generated when the success rate is lower than the threshold.

This alarm is automatically cleared when the success rate of calling APIs for reading OBS data is greater than the threshold.

## Alarm Attributes

| Alarm ID | Alarm Severity | Auto Cleared |
|----------|----------------|--------------|
| 45177    | Minor          | Yes          |

## Alarm Parameters

| Parameter | Description                                              |
|-----------|----------------------------------------------------------|
| Source    | Specifies the cluster for which the alarm was generated. |

| Parameter         | Description                                              |
|-------------------|----------------------------------------------------------|
| ServiceName       | Specifies the service for which the alarm was generated. |
| RoleName          | Specifies the role for which the alarm was generated.    |
| HostName          | Specifies the host for which the alarm was generated.    |
| Trigger Condition | Specifies the threshold for triggering the alarm.        |

## Impact on the System

If the success rate of calling the OBS APIs for reading data is less than the threshold, the upper-layer big data computing services may be affected. To be more specific, some computing tasks may fail to be executed.

## Possible Causes


An execution exception or severe timeout occurs on the OBS server.

## Handling Procedure

**Check the heap memory usage.**

- Step 1** On the **FusionInsight Manager** homepage, choose **O&M > Alarm > Alarms > Success Rate for Calling the OBS Data Read API Is Lower Than the Threshold**, view the role name in **Location**, and check the instance IP address.
- Step 2** Choose **Cluster > Name of the desired cluster > Services > meta > Instance > meta** (IP address of the instance for which the alarm is generated). Click the drop-down list in the upper right corner of the chart area and choose **Customize**. In the dialog box that is displayed, select **Success percent of OBS data read operation interface calls** from **OBS data read operation**, and click **OK**. Check whether the average time of OBS metadata API calls exceeds the threshold.
- If yes, go to **Step 3**.
  - If no, go to **Step 5**.
- Step 3** Choose **Cluster > Name of the desired cluster > O&M > Alarm > Thresholds > meta > Success Rate for Calling the OBS Data Read API**. Increase the threshold or smoothing times as required.
- Step 4** Check whether the alarm is cleared.
- If yes, no further action is required.
  - If no, go to **Step 5**.

**Collect the fault information.**

- Step 5** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Log > Download**.
  - Step 6** In the **Services** area, select **NodeAgent**, **NodeMetricAgent**, **OmmServer**, and **OmmAgent** under OMS.
  - Step 7** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 30 minutes ahead of and after the alarm generation time respectively. Then, click **Download**.
  - Step 8** Contact O&M personnel and provide the collected logs.
- End

### Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

### Related Information

None

## 12.13.264 ALM-45178 Success Rate of Calling OBS Data Write APIs Is Lower Than the Threshold

### Alarm Description

The system checks whether the success rate of calling APIs for writing OBS data is lower than the threshold every 30 seconds. This alarm is generated when the success rate is lower than the threshold.

This alarm is automatically cleared when the success rate of calling APIs for writing OBS data is greater than the threshold.

### Alarm Attributes

| Alarm ID | Alarm Severity | Auto Cleared |
|----------|----------------|--------------|
| 45178    | Minor          | Yes          |

### Alarm Parameters

| Parameter   | Description                                              |
|-------------|----------------------------------------------------------|
| Source      | Specifies the cluster for which the alarm was generated. |
| ServiceName | Specifies the service for which the alarm was generated. |
| RoleName    | Specifies the role for which the alarm was generated.    |

| Parameter         | Description                                           |
|-------------------|-------------------------------------------------------|
| HostName          | Specifies the host for which the alarm was generated. |
| Trigger Condition | Specifies the threshold for triggering the alarm.     |

## Impact on the System

If the success rate of calling the OBS APIs for writing data is lower than the threshold, the upper-layer big data computing services may be affected. To be more specific, some computing tasks may fail to be executed.

## Possible Causes


An execution exception or severe timeout occurs on the OBS server.

## Handling Procedure

**Check the heap memory usage.**

- Step 1** On the **FusionInsight Manager** homepage, choose **O&M > Alarm > Alarms > Success Rate for Calling the OBS Data Write API Is Lower Than the Threshold**, view the role name in **Location**, and check the instance IP address.
- Step 2** Choose **Cluster > Name of the desired cluster > Services > meta > Instance > meta** (IP address of the instance for which the alarm is generated). Click the drop-down list in the upper right corner of the chart area and choose **Customize**. In the dialog box that is displayed, select **Success percent of OBS data write operation interface calls** from **OBS data write operation**, and click **OK**. Check whether the average time of OBS metadata API calls exceeds the threshold.
- If yes, go to [Step 3](#).
  - If no, go to [Step 5](#).
- Step 3** Choose **Cluster > Name of the desired cluster > O&M > Alarm > Thresholds > meta > Success Rate for Calling the OBS Data Write API**. Increase the threshold or smoothing times as required.
- Step 4** Check whether the alarm is cleared.
- If yes, no further action is required.
  - If no, go to [Step 5](#).
- Collect the fault information.**
- Step 5** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Log > Download**.
- Step 6** In the **Services** area, select **NodeAgent**, **NodeMetricAgent**, **OmmServer**, and **OmmAgent** under OMS.



**Step 7** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 30 minutes ahead of and after the alarm generation time respectively. Then, click **Download**.

**Step 8** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

None

# 12.13.265 ALM-45179 Number of Failed OBS readFully API Calls Exceeds the Threshold

## Alarm Description

The system checks whether the number of failed OBS readFully API calls exceeds the threshold every 30 seconds. This alarm is generated when the number of failed API calls exceeds the threshold.

This alarm is automatically cleared when the number of failed OBS readFully API calls is less than the threshold.

## Alarm Attributes

| Alarm ID | Alarm Severity | Auto Cleared |
|----------|----------------|--------------|
| 45179    | Minor          | Yes          |

## Alarm Parameters

| Parameter         | Description                                              |
|-------------------|----------------------------------------------------------|
| Source            | Specifies the cluster for which the alarm was generated. |
| ServiceName       | Specifies the service for which the alarm was generated. |
| RoleName          | Specifies the role for which the alarm was generated.    |
| HostName          | Specifies the host for which the alarm was generated.    |
| Trigger Condition | Specifies the threshold for triggering the alarm.        |

## Impact on the System

Certain upper-layer big data computing tasks will fail to execute.

## Possible Causes

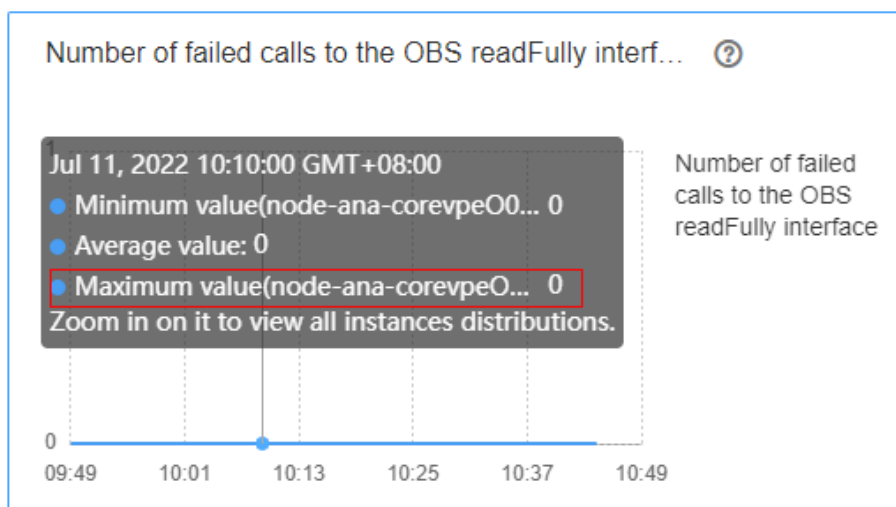
An execution exception or severe timeout occurs on the OBS server.

## Handling Procedure

- Step 1** Log in to FusionInsight Manager and choose **O&M > Alarm > Thresholds**. On the **Thresholds** page, choose **meta > Number of failed calls to the OBS readFully interface**. In the right pane, set **Threshold** or **Trigger Count** to a larger value as required.
- Step 2** Check whether the alarm is cleared.
- If yes, no further action is required.
  - If no, go to **Step 3**.
- Step 3** Contact OBS O&M personnel to check whether the OBS service is normal.
- If yes, go to **Step 4**.
  - If no, contact OBS O&M personnel to restore the OBS service.


### Collect fault information.

- Step 4** On FusionInsight Manager, choose **Cluster > Services > meta**. On the page that is displayed, click the **Chart** tab. On this tab page, select **OBS data read operation** in the **Chart Category** area. In the **Number of failed calls to the OBS readFully interface-All Instances** chart, view the host name of the instance that has the maximum number of failed OBS readFully API calls. For example, the host name is **node-ana-corevpeO003**.



- Step 5** Choose **O&M > Log > Download** and select **meta** and **meta** under it for **Service**.

**Step 6** Select the host obtained in [Step 4](#) for **Hosts**.

**Step 7** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 30 minutes ahead of and after the alarm generation time respectively. Then, click **Download**.

**Step 8** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

None

# 12.13.266 ALM-45180 Number of Failed OBS read API Calls Exceeds the Threshold

## Alarm Description

The system checks whether the number of failed OBS read API calls exceeds the threshold every 30 seconds. This alarm is generated when the number of failed API calls exceeds the threshold.

This alarm is automatically cleared when the number of failed OBS read API calls is less than the threshold.

## Alarm Attributes

| Alarm ID | Alarm Severity | Auto Cleared |
|----------|----------------|--------------|
| 45180    | Minor          | Yes          |

## Alarm Parameters

| Parameter   | Description                                              |
|-------------|----------------------------------------------------------|
| Source      | Specifies the cluster for which the alarm was generated. |
| ServiceName | Specifies the service for which the alarm was generated. |
| RoleName    | Specifies the role for which the alarm was generated.    |
| HostName    | Specifies the host for which the alarm was generated.    |

| Parameter         | Description                                       |
|-------------------|---------------------------------------------------|
| Trigger Condition | Specifies the threshold for triggering the alarm. |

## Impact on the System

Certain upper-layer big data computing tasks will fail to execute.

## Possible Causes

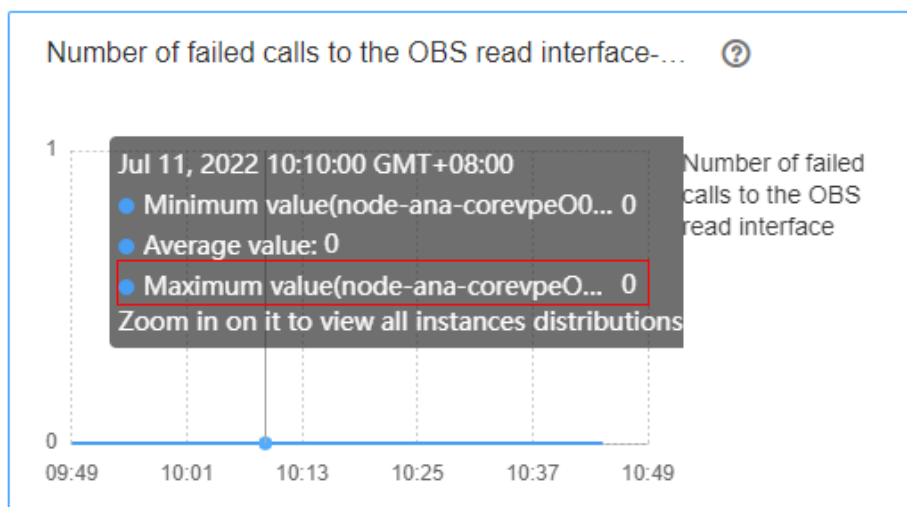
An execution exception or severe timeout occurs on the OBS server.

## Handling Procedure

- Step 1** Log in to FusionInsight Manager and choose **O&M > Alarm > Thresholds**. On the **Thresholds** page, choose **meta > Number of failed calls to the OBS read interface**. In the right pane, set **Threshold** or **Trigger Count** to a larger value as required.
- Step 2** Check whether the alarm is cleared.
  - If yes, no further action is required.
  - If no, go to [Step 3](#).
- Step 3** Contact OBS O&M personnel to check whether the OBS service is normal.
  - If yes, go to [Step 4](#).
  - If no, contact OBS O&M personnel to restore the OBS service.


### Collect fault information.

- Step 4** On FusionInsight Manager, choose **Cluster > Services > meta**. On the page that is displayed, click the **Chart** tab. On this tab page, select **OBS data read operation** in the **Chart Category** area. In the **Number of failed calls to the OBS read interface-All Instances** chart, view the host name of the instance that has the maximum number of failed OBS read API calls. For example, the host name is **node-ana-corevpeO003**.



**Step 5** Choose **O&M > Log > Download** and select **meta** and **meta** under it for **Service**.

**Step 6** Select the host obtained in **Step 4** for **Hosts**.

**Step 7** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 30 minutes ahead of and after the alarm generation time respectively. Then, click **Download**.

**Step 8** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

None

# 12.13.267 ALM-45181 Number of Failed OBS write API Calls Exceeds the Threshold

## Alarm Description

The system checks whether the number of failed OBS write API calls exceeds the threshold every 30 seconds. This alarm is generated when the number of failed API calls exceeds the threshold.

This alarm is automatically cleared when the number of failed OBS write API calls is less than the threshold.

## Alarm Attributes

| Alarm ID | Alarm Severity | Auto Cleared |
|----------|----------------|--------------|
| 45181    | Minor          | Yes          |

## Alarm Parameters

| Parameter   | Description                                              |
|-------------|----------------------------------------------------------|
| Source      | Specifies the cluster for which the alarm was generated. |
| ServiceName | Specifies the service for which the alarm was generated. |
| RoleName    | Specifies the role for which the alarm was generated.    |

| Parameter         | Description                                           |
|-------------------|-------------------------------------------------------|
| HostName          | Specifies the host for which the alarm was generated. |
| Trigger Condition | Specifies the threshold for triggering the alarm.     |

## Impact on the System

Certain upper-layer big data computing tasks will fail to execute.

## Possible Causes

An execution exception or severe timeout occurs on the OBS server.

## Handling Procedure

**Step 1** Log in to FusionInsight Manager and choose **O&M > Alarm > Thresholds**. On the **Thresholds** page, choose **meta > Number of failed calls to the OBS write interface**. In the right pane, set **Threshold** or **Trigger Count** to a larger value as required.

**Step 2** Check whether the alarm is cleared.

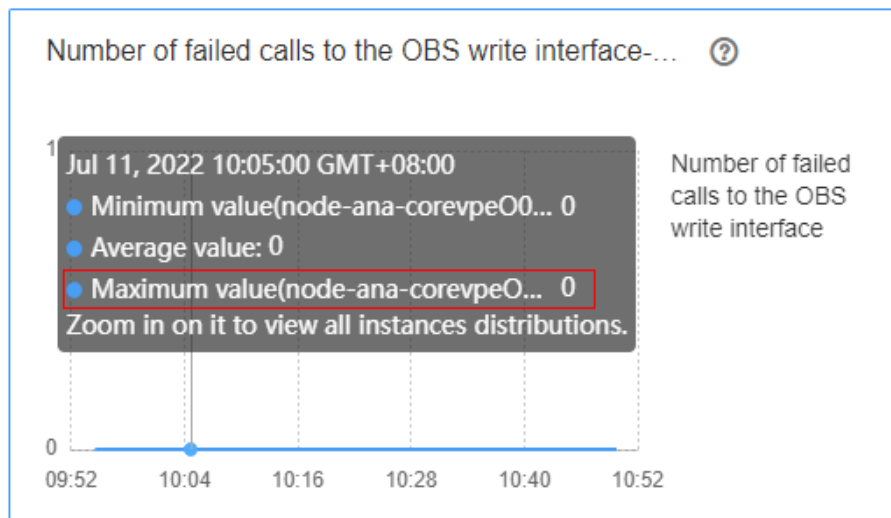
- If yes, no further action is required.
- If no, go to [Step 3](#).

**Step 3** Contact OBS O&M personnel to check whether the OBS service is normal.

- If yes, go to [Step 4](#).
- If no, contact OBS O&M personnel to restore the OBS service.


### Collect fault information.

**Step 4** On FusionInsight Manager, choose **Cluster > Services > meta**. On the page that is displayed, click the **Chart** tab. On this tab page, select **OBS data write operation** in the **Chart Category** area. In the **Number of failed calls to the OBS write interface-All Instances** chart, view the host name of the instance that has the maximum number of failed OBS write API calls. For example, the host name is **node-ana-corevpe0003**.



**Step 5** Choose **O&M > Log > Download** and select **meta** and **meta** under it for **Service**.

**Step 6** Select the host obtained in **Step 4** for **Hosts**.

**Step 7** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 30 minutes ahead of and after the alarm generation time respectively. Then, click **Download**.

**Step 8** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

None

## 12.13.268 ALM-45182 Number of Throttled OBS Operations Exceeds the Threshold

### Alarm Description

The system checks whether the number of throttled OBS operations exceeds the threshold every 30 seconds. This alarm is generated when the number of throttled OBS operations exceeds the threshold.

This alarm is automatically cleared when the number of throttled OBS operations is less than the threshold.

## Alarm Attributes

| Alarm ID | Alarm Severity | Auto Cleared |
|----------|----------------|--------------|
| 45182    | Minor          | Yes          |

## Alarm Parameters

| Parameter         | Description                                              |
|-------------------|----------------------------------------------------------|
| Source            | Specifies the cluster for which the alarm was generated. |
| ServiceName       | Specifies the service for which the alarm was generated. |
| RoleName          | Specifies the role for which the alarm was generated.    |
| HostName          | Specifies the host for which the alarm was generated.    |
| Trigger Condition | Specifies the threshold for triggering the alarm.        |

## Impact on the System

Certain upper-layer big data computing tasks will fail to execute.

## Possible Causes

The frequency of requesting OBS APIs is too high.

## Handling Procedure

**Step 1** Log in to FusionInsight Manager and choose **O&M > Alarm > Thresholds**. On the **Thresholds** page, choose **meta > Number of Throttled OBS Operations**. In the right pane, set **Threshold** or **Trigger Count** to a larger value as required.

**Step 2** Check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 3](#).

**Step 3** Contact OBS O&M personnel to check whether the OBS service is normal.

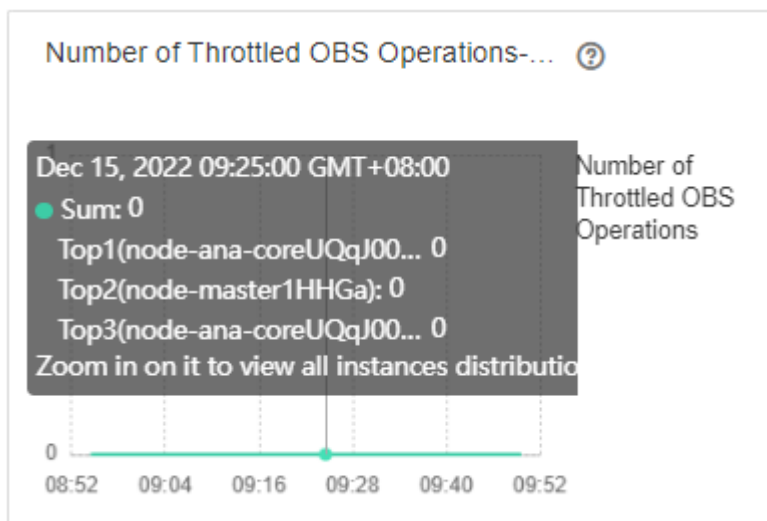
- If yes, go to [Step 4](#).
- If no, contact OBS O&M personnel to restore the OBS service.

**Collect fault information.**

**Step 4** On FusionInsight Manager, choose **Cluster > Services > meta**. On the page that is displayed, click the **Chart** tab. On this tab page, select **OBS Throttled** in the **Chart**




**Category** area. In the **Number of Throttled OBS Operations-All Instances** chart, view the host name of the instance that has the maximum number of throttled OBS API calls. For example, the host name is **node-ana-coreUQqJ0002**.



**Step 5** Choose **O&M > Log > Download** and select **meta** and **meta** under it for **Service**.

**Step 6** Select the host obtained in **Step 4** for **Hosts**.

**Step 7** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 30 minutes ahead of and after the alarm generation time respectively. Then, click **Download**.

**Step 8** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

None

## 12.13.269 ALM-45275 Ranger Service Unavailable

### Alarm Description

The alarm module checks the Ranger service status every 180 seconds. This alarm is generated if the Ranger service is abnormal.

This alarm is cleared after the Ranger service recovers.

## Alarm Attributes

| Alarm ID | Alarm Severity | Auto Cleared |
|----------|----------------|--------------|
| 45275    | Critical       | Yes          |

## Alarm Parameters

| Parameter   | Description                                              |
|-------------|----------------------------------------------------------|
| Source      | Specifies the cluster for which the alarm was generated. |
| ServiceName | Specifies the service for which the alarm was generated. |
| RoleName    | Specifies the role for which the alarm was generated.    |
| HostName    | Specifies the host for which the alarm was generated.    |

## Impact on the System

When the Ranger service is unavailable, Ranger cannot work properly and the native Ranger UI cannot be accessed.

## Possible Causes

- The DBService service on which Ranger depends is abnormal.
- The RangerAdmin role instance is abnormal.

## Handling Procedure

**Check the DBService process status.**

- Step 1** On FusionInsight Manager, choose **O&M > Alarm > Alarms**. On the displayed page, check whether the ALM-27001 DBService Service Unavailable alarm is reported.
- If yes, go to **Step 2**.
  - If no, go to **Step 3**.
- Step 2** Rectify the DBService service fault by following the handling procedure of ALM-27001 DBService Service Unavailable. After the DBService alarm is cleared, check whether Ranger Service Unavailable alarm is cleared.
- If yes, no further action is required.
  - If no, go to **Step 3**.

**Check all RangerAdmin instances.**

**Step 3** Log in to the node where the RangerAdmin instance is located as user **omm** and run the **ps -ef|grep "proc\_rangeradmin"** command to check whether the RangerAdmin process exists on the current node.

- If yes, go to **Step 5**.
- If no, restart the faulty RangerAdmin instance or Ranger service and go to **Step 4**.

---

**NOTICE**

During the service restart, the service is interrupted. During the instance restart, the instance is unavailable, and the task on that instance fails to be executed.

---


**Step 4** In the alarm list, check whether the alarm "Ranger Service Unavailable" is cleared.

- If yes, no further action is required.
- If no, go to **Step 5**.

**Collect the fault information.**

**Step 5** On FusionInsight Manager, choose **O&M > Log > Download**.

**Step 6** Expand the **Service** drop-down list, and select **Ranger** for the target cluster.

**Step 7** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 1 hour ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 8** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearance

After the fault that triggers the alarm is rectified, the alarm is automatically cleared.

## Related Information

None

## 12.13.270 ALM-45276 Abnormal RangerAdmin Status

### Alarm Description

The alarm module checks the RangerAdmin service status every 60 seconds. This alarm is generated if RangerAdmin is unavailable.

This alarm is automatically cleared after the RangerAdmin service recovers.

## Alarm Attributes

| Alarm ID | Alarm Severity | Auto Cleared |
|----------|----------------|--------------|
| 45276    | Major          | Yes          |

## Alarm Parameters

| Parameter   | Description                                              |
|-------------|----------------------------------------------------------|
| Source      | Specifies the cluster for which the alarm was generated. |
| ServiceName | Specifies the service for which the alarm was generated. |
| RoleName    | Role for which the alarm is generated.                   |
| HostName    | Specifies the host for which the alarm was generated.    |

## Impact on the System


If the status of a RangerAdmin is abnormal, access to the Ranger native UI is not affected. If there are two abnormal RangerAdmin instances, the Ranger native UI cannot be accessed and operations such as creating, modifying, and deleting policies are unavailable.

## Possible Causes

The RangerAdmin port is not started.

## Handling Procedure

**Check the port process.**

- Step 1** In the alarm list on FusionInsight Manager, locate the row that contains the alarm, and click  to view the name of the host for which the alarm is generated.
- Step 2** Log in to the node where the RangerAdmin instance is located as user **omm**. Run the `ps -ef|grep "proc_rangeradmin" | grep -v grep | awk -F ' ' '{print $2}'` command to obtain *pid* of the RangerAdmin process, and run the `netstat -anp|grep pid | grep LISTEN` command to check whether the RangerAdmin process monitors port 21401 in a security cluster or port 21400 in a normal cluster.
  - If yes, go to [Step 4](#).
  - If no, restart the faulty RangerAdmin instance or Ranger service and go to [Step 3](#).

**NOTICE**

During the service restart, the service is interrupted. During the instance restart, the instance is unavailable, and the task on that instance fails to be executed.


**Step 3** In the alarm list, check whether the "Abnormal RangerAdmin Status" alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 4](#).

**Collect the fault information.**

**Step 4** On FusionInsight Manager, choose **O&M > Log > Download**.

**Step 5** Expand the **Service** drop-down list, and select **Ranger** for the target cluster.

**Step 6** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 1 hour ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 7** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearance

After the fault that triggers the alarm is rectified, the alarm is automatically cleared.

## Related Information

None

## 12.13.271 ALM-45277 RangerAdmin Heap Memory Usage Exceeds the Threshold

### Alarm Description

The system checks the heap memory usage of the RangerAdmin service every 60 seconds. This alarm is generated when the system detects that the heap memory usage of the RangerAdmin instance exceeds the threshold (95% of the maximum memory) for 10 consecutive times. This alarm is cleared when the heap memory usage is less than the threshold.

### Alarm Attributes

| Alarm ID | Alarm Severity | Auto Cleared |
|----------|----------------|--------------|
| 45277    | Major          | Yes          |

## Alarm Parameters

| Parameter         | Description                                              |
|-------------------|----------------------------------------------------------|
| Source            | Specifies the cluster for which the alarm was generated. |
| ServiceName       | Specifies the service for which the alarm was generated. |
| RoleName          | Specifies the role for which the alarm was generated.    |
| HostName          | Specifies the host for which the alarm was generated.    |
| Trigger Condition | Specifies the threshold for triggering the alarm.        |

## Impact on the System

Heap memory overflow may cause service breakdown.

## Possible Causes

The heap memory usage of the RangerAdmin instance is high or the heap memory is improperly allocated.

## Handling Procedure

**Check the heap memory usage.**

- Step 1** On FusionInsight Manager, choose **O&M > Alarm > Alarms > ALM-45277 RangerAdmin Heap Memory Usage Exceeds the Threshold**. Check the location information of the alarm and view the host name of the instance for which the alarm is generated.
- Step 2** On FusionInsight Manager, choose **Cluster > Services > Ranger > Instance**. Select the role corresponding to the host name of the instance for which the alarm is generated. Click the drop-down list in the upper right corner of the chart area and choose **Customize > CPU and Memory > RangerAdmin Heap Memory Usage**. Click **OK**.
- Step 3** Check whether the heap memory used by RangerAdmin reaches the threshold (95% of the maximum heap memory by default).
  - If yes, go to [Step 4](#).
  - If no, go to [Step 6](#).
- Step 4** On FusionInsight Manager, choose **Cluster > Services > Ranger > Instance > RangerAdmin > Instance Configuration**. Click **All Configurations**, and choose **RangerAdmin > System**. Increase the value of **-Xmx** in the **GC\_OPTS** parameter based on the site requirements and save the configuration.

 **NOTE**

If this alarm is generated, the heap memory configured for RangerAdmin cannot meet the heap memory required by the RangerAdmin process. You are advised to check the heap memory usage of RangerAdmin and change the value of **-Xmx** in **GC\_OPTS** to the twice of the heap memory used by RangerAdmin. The value can be changed based on the actual service scenario. For details, see [Step 2](#).

- Step 5** Restart the affected services or instances and check whether the alarm is cleared.
- If yes, no further action is required.
  - If no, go to [Step 6](#).


---

**NOTICE**

During the service restart, the service is interrupted. During the instance restart, the instance is unavailable, and the task on that instance fails to be executed.

---

**Collect the fault information.**

- Step 6** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Log** > **Download**.
- Step 7** Expand the **Service** drop-down list, and select **Ranger** for the target cluster.
- Step 8** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.
- Step 9** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

None

# 12.13.272 ALM-45278 RangerAdmin Direct Memory Usage Exceeds the Threshold

## Alarm Description

The system checks the direct memory usage of the RangerAdmin service every 60 seconds. This alarm is generated when the direct memory usage of the RangerAdmin instance exceeds the threshold (80% of the maximum memory) for five consecutive times. This alarm is cleared when the direct memory usage of RangerAdmin is less than or equal to the threshold.

## Alarm Attributes

| Alarm ID | Alarm Severity | Auto Cleared |
|----------|----------------|--------------|
| 45278    | Major          | Yes          |

## Alarm Parameters

| Parameter         | Description                                              |
|-------------------|----------------------------------------------------------|
| Source            | Specifies the cluster for which the alarm was generated. |
| ServiceName       | Specifies the service for which the alarm was generated. |
| RoleName          | Specifies the role for which the alarm was generated.    |
| HostName          | Specifies the host for which the alarm was generated.    |
| Trigger Condition | Specifies the threshold for triggering the alarm.        |

## Impact on the System

Direct memory overflow may cause service breakdown.

## Possible Causes

The direct memory of the RangerAdmin instance is overused or the direct memory is inappropriately allocated. As a result, the memory usage exceeds the threshold.

## Handling Procedure

**Check the direct memory usage.**

- Step 1** On FusionInsight Manager, choose **O&M > Alarm > Alarms > ALM-45278 RangerAdmin Direct Memory Usage Exceeds the Threshold**. Check the location information of the alarm and view the host name of the instance for which the alarm is generated.
- Step 2** On FusionInsight Manager, choose **Cluster > Services > Ranger > Instance**. Select the role corresponding to the host name of the instance for which the alarm is generated. Click the drop-down list in the upper right corner of the chart area and choose **Customize > CPU and Memory > RangerAdmin Direct Memory Usage**. Click **OK**.
- Step 3** Check whether the direct memory used by RangerAdmin reaches the threshold (80% of the maximum direct memory by default).



- If yes, go to [Step 4](#).
- If no, go to [Step 6](#).

**Step 4** On FusionInsight Manager, choose **Cluster > Services > Ranger > Instance > RangerAdmin > Instance Configuration**. Click **All Configurations**, and choose **RangerAdmin > System**. Increase the value of **-XX:MaxDirectMemorySize** in the **GC\_OPTS** parameter based on the site requirements and save the configuration.

 **NOTE**

If this alarm is generated, the direct memory configured for RangerAdmin cannot meet the direct memory required by the RangerAdmin process. You are advised to check the direct memory usage of RangerAdmin and change the value of **-XX:MaxDirectMemorySize** in **GC\_OPTS** to the twice of the direct memory used by RangerAdmin. You can change the value based on the actual service scenario. For details, see [Step 2](#).

**Step 5** Restart the affected services or instances and check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 6](#).

---

**NOTICE**


During the service restart, the service is interrupted. During the instance restart, the instance is unavailable, and the task on that instance fails to be executed.

---

**Collect the fault information.**

**Step 6** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Log > Download**.

**Step 7** Expand the **Service** drop-down list, and select **Ranger** for the target cluster.

**Step 8** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 9** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

None

## 12.13.273 ALM-45279 RangerAdmin Non Heap Memory Usage Exceeds the Threshold

### Alarm Description

The system checks the non-heap memory usage of the RangerAdmin service every 60 seconds. This alarm is generated when the non-heap memory usage of the RangerAdmin instance exceeds the threshold (80% of the maximum memory) for five consecutive times. This alarm is cleared when the non-heap memory usage is less than the threshold.

### Alarm Attributes

| Alarm ID | Alarm Severity | Auto Cleared |
|----------|----------------|--------------|
| 45279    | Major          | Yes          |

### Alarm Parameters

| Parameter         | Description                                              |
|-------------------|----------------------------------------------------------|
| Source            | Specifies the cluster for which the alarm was generated. |
| ServiceName       | Specifies the service for which the alarm was generated. |
| RoleName          | Specifies the role for which the alarm was generated.    |
| HostName          | Specifies the host for which the alarm was generated.    |
| Trigger Condition | Specifies the threshold for triggering the alarm.        |

### Impact on the System

Non-heap memory overflow may cause service breakdown.

### Possible Causes

The non-heap memory usage of the RangerAdmin instance is high or the non-heap memory is improperly allocated.

### Handling Procedure

**Check non-heap memory usage.**

- Step 1** On FusionInsight Manager, choose **O&M > Alarm > Alarms > ALM-45279 RangerAdmin Non Heap Memory Usage Exceeds the Threshold**. Check the location information of the alarm and view the host name of the instance for which the alarm is generated.
- Step 2** On FusionInsight Manager, choose **Cluster > Services > Ranger > Instance**. Select the role corresponding to the host name of the instance for which the alarm is generated. Click the drop-down list in the upper right corner of the chart area and choose **Customize > CPU and Memory > RangerAdmin Non Heap Memory Usage**. Click **OK**.
- Step 3** Check whether the non-heap memory used by RangerAdmin reaches the threshold (80% of the maximum non-heap memory by default).
- If yes, go to **Step 4**.
  - If no, go to **Step 6**.
- Step 4** On FusionInsight Manager, choose **Cluster > Services > Ranger > Instance > RangerAdmin > Instance Configuration**. Click **All Configurations**, and choose **RangerAdmin > System**. Set **-XX:MaxPermSize** in the **GC\_OPTS** parameter to a larger value based on site requirements and save the configuration.

 **NOTE**

If this alarm is generated, the non-heap memory size configured for the RangerAdmin instance cannot meet the non-heap memory required by the RangerAdmin process. You are advised to change the value of **-XX:MaxPermSize** in **GC\_OPTS** to the twice of the current non-heap memory usage or change the value based on the site requirements.

- Step 5** Restart the affected services or instances and check whether the alarm is cleared.
- If yes, no further action is required.
  - If no, go to **Step 6**.


---

**NOTICE**

During the service restart, the service is interrupted. During the instance restart, the instance is unavailable, and the task on that instance fails to be executed.

---

**Collect the fault information.**

- Step 6** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Log > Download**.
- Step 7** Expand the **Service** drop-down list, and select **Ranger** for the target cluster.
- Step 8** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.
- Step 9** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

None

# 12.13.274 ALM-45280 RangerAdmin GC Duration Exceeds the Threshold

## Alarm Description

The system checks the GC duration of the RangerAdmin process every 60 seconds. This alarm is generated when the GC duration of the RangerAdmin process exceeds the threshold (12 seconds by default) for five consecutive times. This alarm is cleared when the GC duration is less than the threshold.

## Alarm Attributes

| Alarm ID | Alarm Severity | Auto Cleared |
|----------|----------------|--------------|
| 45280    | Major          | Yes          |

## Alarm Parameters

| Parameter         | Description                                              |
|-------------------|----------------------------------------------------------|
| Source            | Specifies the cluster for which the alarm was generated. |
| ServiceName       | Specifies the service for which the alarm was generated. |
| RoleName          | Specifies the role for which the alarm was generated.    |
| HostName          | Specifies the host for which the alarm was generated.    |
| Trigger Condition | Specifies the threshold for triggering the alarm.        |

## Impact on the System

The RangerAdmin responds slowly.

## Possible Causes

The heap memory of the RangerAdmin instance is overused or the heap memory is inappropriately allocated. As a result, GCs occur frequently.

## Handling Procedure

### Check the GC duration.

- Step 1** On FusionInsight Manager, choose **O&M > Alarm > Alarms > ALM-45280 RangerAdmin GC Duration Exceeds the Threshold**. Check the location information of the alarm and view the host name of the instance for which the alarm is generated.
- Step 2** On FusionInsight Manager, choose **Cluster > Services > Ranger > Instance**. Select the role corresponding to the host name of the instance for which the alarm is generated and click the drop-down list in the upper right corner of the chart area. Choose **Customize > GC > RangerAdmin GC Duration**. Click **OK**.
- Step 3** Check whether the GC duration of the RangerAdmin process collected every minute exceeds the threshold (12 seconds by default).
- If yes, go to **Step 4**.
  - If no, go to **Step 6**.
- Step 4** On FusionInsight Manager, choose **Cluster > Services > Ranger > Instance > RangerAdmin > Instance Configuration**. Click **All Configurations**, and choose **RangerAdmin > System**. Increase the value of **-Xmx** in the **GC\_OPTS** parameter based on the site requirements and save the configuration.

### NOTE

If this alarm is generated, the heap memory configured for RangerAdmin cannot meet the heap memory required by the RangerAdmin process. You are advised to check the heap memory usage of RangerAdmin and change the value of **-Xmx** in **GC\_OPTS** to the twice of the heap memory used by RangerAdmin. The value can be changed based on the actual service scenario. For details, see **Step 2**.

- Step 5** Restart the affected services or instances and check whether the alarm is cleared.
- If yes, no further action is required.
  - If no, go to **Step 6**.

---


### NOTICE

During the service restart, the service is interrupted. During the instance restart, the instance is unavailable, and the task on that instance fails to be executed.

---

### Collect the fault information.

- Step 6** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Log > Download**.
- Step 7** Expand the **Service** drop-down list, and select **Ranger** for the target cluster.

**Step 8** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 9** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

None

# 12.13.275 ALM-45281 UserSync Heap Memory Usage Exceeds the Threshold

## Alarm Description

The system checks the heap memory usage of the UserSync service every 60 seconds. This alarm is generated when the system detects that the heap memory usage of the UserSync instance exceeds the threshold (95% of the maximum memory) for 10 consecutive times. This alarm is cleared when the heap memory usage is less than the threshold.

## Alarm Attributes

| Alarm ID | Alarm Severity | Auto Cleared |
|----------|----------------|--------------|
| 45281    | Major          | Yes          |

## Alarm Parameters

| Parameter         | Description                                              |
|-------------------|----------------------------------------------------------|
| Source            | Specifies the cluster for which the alarm was generated. |
| ServiceName       | Specifies the service for which the alarm was generated. |
| RoleName          | Specifies the role for which the alarm was generated.    |
| HostName          | Specifies the host for which the alarm was generated.    |
| Trigger Condition | Specifies the threshold for triggering the alarm.        |


## Impact on the System

Heap memory overflow may cause service breakdown.

## Possible Causes

The heap memory usage of the UserSync instance is high or the heap memory is improperly allocated.

## Handling Procedure

- Step 1** On FusionInsight Manager, choose **O&M > Alarm > Alarms > ALM-45281 UserSync Heap Memory Usage Exceeds the Threshold**. Check the location information of the alarm and view the host name of the instance for which the alarm is generated.
- Step 2** On FusionInsight Manager, choose **Cluster > Services > Ranger > Instance**. Select the role corresponding to the host name of the instance for which the alarm is generated. Click the drop-down list in the upper right corner of the chart area and choose **Customize > CPU and Memory > UserSync Heap Memory Usage**. Click **OK**.
- Step 3** Check whether the heap memory used by UserSync reaches the threshold (95% of the maximum heap memory by default).
- If yes, go to [Step 4](#).
  - If no, go to [Step 6](#).
- Step 4** On FusionInsight Manager, choose **Cluster > Services > Ranger > Instance > UserSync > Instance Configuration**. Click **All Configurations**, and choose **UserSync > System**. Increase the value of **-Xmx** in the **GC\_OPTS** parameter based on the site requirements and save the configuration.
-  **NOTE**
- If this alarm is generated, the heap memory configured for UserSync cannot meet the heap memory required by the UserSync process. You are advised to change the **-Xmx** value of **GC\_OPTS** to twice that of the heap memory used by UserSync. You can change the value based on the actual service scenario. For details about how to check the UserSync heap memory usage, see [Step 2](#).
- Step 5** Restart the affected services or instances and check whether the alarm is cleared.
- If yes, no further action is required.
  - If no, go to [Step 6](#).

---

### NOTICE


During the service restart, the service is interrupted. During the instance restart, the instance is unavailable, and the task on that instance fails to be executed.

---

### Collect the fault information.

- Step 6** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Log > Download**.

**Step 7** Expand the **Service** drop-down list, and select **Ranger** for the target cluster.

**Step 8** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 9** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

None

# 12.13.276 ALM-45282 UserSync Direct Memory Usage Exceeds the Threshold

## Alarm Description

The system checks the direct memory usage of the UserSync service every 60 seconds. This alarm is generated when the direct memory usage of the UserSync instance exceeds the threshold (80% of the maximum memory) for five consecutive times. This alarm is cleared when the UserSync direct memory usage is less than or equal to the threshold.

## Alarm Attributes

| Alarm ID | Alarm Severity | Auto Cleared |
|----------|----------------|--------------|
| 45282    | Major          | Yes          |

## Alarm Parameters

| Parameter   | Description                                              |
|-------------|----------------------------------------------------------|
| Source      | Specifies the cluster for which the alarm was generated. |
| ServiceName | Specifies the service for which the alarm was generated. |
| RoleName    | Specifies the role for which the alarm was generated.    |
| HostName    | Specifies the host for which the alarm was generated.    |



| Parameter         | Description                                       |
|-------------------|---------------------------------------------------|
| Trigger Condition | Specifies the threshold for triggering the alarm. |

## Impact on the System

Direct memory overflow may cause service breakdown.

## Possible Causes

The direct memory of the UserSync instance is overused or the direct memory is inappropriately allocated. As a result, the memory usage exceeds the threshold.

## Handling Procedure

**Check the direct memory usage.**

- Step 1** On FusionInsight Manager, choose **O&M > Alarm > Alarms > ALM-45282 UserSync Direct Memory Usage Exceeds the Threshold**. Check the location information of the alarm. Check the name of the instance host for which the alarm is generated.
- Step 2** On FusionInsight Manager, choose **Cluster > Services > Ranger > Instance**. Select the role corresponding to the host name of the instance for which the alarm is generated. Click the drop-down list in the upper right corner of the chart area and choose **Customize > CPU and Memory > UserSync Direct Memory Usage**. Click **OK**.
- Step 3** Check whether the direct memory used by the UserSync reaches the threshold (80% of the maximum direct memory by default).
- If yes, go to [Step 4](#).
  - If no, go to [Step 6](#).
- Step 4** On FusionInsight Manager, choose **Cluster > Services > Ranger > Instance > UserSync > Instance Configuration**. Click **All Configurations**, and choose **UserSync > System**. Increase the value of **-XX:MaxDirectMemorySize** in the **GC\_OPTS** parameter based on the site requirements and save the configuration.

### NOTE


If this alarm is generated, the direct memory configured for UserSync cannot meet the direct memory required by the UserSync process. You are advised to check the direct memory usage of UserSync and change the value of **-XX:MaxDirectMemorySize** in **GC\_OPTS** to the twice of the direct memory used by UserSync. You can change the value based on the actual service scenario. For details, see [Step 2](#).

- Step 5** Restart the affected services or instances and check whether the alarm is cleared.
- If yes, no further action is required.
  - If no, go to [Step 6](#).

**NOTICE**

During the service restart, the service is interrupted. During the instance restart, the instance is unavailable, and the task on that instance fails to be executed.

**Collect the fault information.**

- Step 6** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Log > Download**.
- Step 7** Expand the **Service** drop-down list, and select **Ranger** for the target cluster.
- Step 8** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.
- Step 9** Contact O&M personnel and provide the collected logs.

----End

**Alarm Clearance**

This alarm is automatically cleared after the fault is rectified.

**Related Information**

None

## 12.13.277 ALM-45283 UserSync Non Heap Memory Usage Exceeds the Threshold

**Alarm Description**

The system checks the non-heap memory usage of the UserSync service every 60 seconds. This alarm is generated when the non-heap memory usage of the UserSync instance exceeds the threshold (80% of the maximum memory) for five consecutive times. This alarm is cleared when the non-heap memory usage is less than the threshold.

**Alarm Attributes**

| Alarm ID | Alarm Severity | Auto Cleared |
|----------|----------------|--------------|
| 45283    | Major          | Yes          |

## Alarm Parameters

| Parameter         | Description                                              |
|-------------------|----------------------------------------------------------|
| Source            | Specifies the cluster for which the alarm was generated. |
| ServiceName       | Specifies the service for which the alarm was generated. |
| RoleName          | Specifies the role for which the alarm was generated.    |
| HostName          | Specifies the host for which the alarm was generated.    |
| Trigger Condition | Specifies the threshold for triggering the alarm.        |

## Impact on the System

Non-heap memory overflow may cause service breakdown.

## Possible Causes

The non-heap memory of the UserSync process is overused or the non-heap memory is inappropriately allocated.

## Handling Procedure

**Check non-heap memory usage.**

- Step 1** On FusionInsight Manager, choose **O&M > Alarm > Alarms > ALM-45283 UserSync Non Heap Memory Usage Exceeds the Threshold**. Check the location information of the alarm and view the host name of the instance for which the alarm is generated.
- Step 2** On FusionInsight Manager, choose **Cluster > Services > Ranger > Instance**. Select the role corresponding to the host name of the instance for which the alarm is generated. Click the drop-down list in the upper right corner of the chart area and choose **Customize > CPU and Memory > UserSync Non Heap Memory Usage**. Click **OK**.
- Step 3** Check whether the non-heap memory used by UserSync reaches the threshold (80% of the maximum non-heap memory by default).
  - If yes, go to [Step 4](#).
  - If no, go to [Step 6](#).
- Step 4** On FusionInsight Manager, choose **Cluster > Services > Ranger > Instance > UserSync > Instance Configuration**. Click **All Configurations**, and choose **UserSync > System**. Set **-XX: MaxPermSize** in the **GC\_OPTS** parameter to a larger value based on site requirements and click **Save** to save the configuration.

 NOTE

If this alarm is generated, the non-heap memory size configured for the UserSync instance cannot meet the non-heap memory required by the UserSync process. You are advised to change the **-XX:MaxPermSize** value of **GC\_OPTS** to twice that of the current non-heap memory size or change the value based on the site requirements.

- Step 5** Restart the affected services or instances and check whether the alarm is cleared.
- If yes, no further action is required.
  - If no, go to [Step 6](#).


---

**NOTICE**

During the service restart, the service is interrupted. During the instance restart, the instance is unavailable, and the task on that instance fails to be executed.

---

**Collect the fault information.**

- Step 6** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Log > Download**.
- Step 7** Expand the **Service** drop-down list, and select **Ranger** for the target cluster.
- Step 8** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.
- Step 9** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

None

# 12.13.278 ALM-45284 UserSync Garbage Collection (GC) Time Exceeds the Threshold

## Alarm Description

The system checks the GC duration of the UserSync process every 60 seconds. This alarm is generated when the GC duration of the UserSync process exceeds the threshold (12 seconds by default) for five consecutive times. This alarm is cleared when the GC duration is less than the threshold.

## Alarm Attributes

| Alarm ID | Alarm Severity | Auto Cleared |
|----------|----------------|--------------|
| 45284    | Major          | Yes          |

## Alarm Parameters

| Parameter         | Description                                              |
|-------------------|----------------------------------------------------------|
| Source            | Specifies the cluster for which the alarm was generated. |
| ServiceName       | Specifies the service for which the alarm was generated. |
| RoleName          | Specifies the role for which the alarm was generated.    |
| HostName          | Specifies the host for which the alarm was generated.    |
| Trigger Condition | Threshold for triggering the alarm.                      |

## Impact on the System

UserSync responds slowly.

## Possible Causes

The heap memory of the UserSync instance is overused or the heap memory is inappropriately allocated. As a result, GCs occur frequently.

## Handling Procedure

**Check the GC time.**

- Step 1** On FusionInsight Manager, choose **O&M > Alarm > Alarms > ALM-45284 UserSync Garbage Collection (GC) Time Exceeds the Threshold**. Check the location information of the alarm and view the host name of the instance for which the alarm is generated.
- Step 2** On FusionInsight Manager, choose **Cluster > Services > Ranger > Instance**. Select the role corresponding to the host name of the instance for which the alarm is generated and click the drop-down list in the upper right corner of the chart area. Choose **Customize > GC > UserSync GC Duration**. Click **OK**.
- Step 3** Check whether the GC duration of the UserSync process collected every minute exceeds the threshold (12 seconds by default).
  - If yes, go to [Step 4](#).
  - If no, go to [Step 6](#).

**Step 4** On FusionInsight Manager, choose **Cluster > Services > Ranger > Instance > UserSync > Instance Configuration**. Click **All Configurations**, and choose **UserSync > System**. Increase the value of **-Xmx** in the **GC\_OPTS** parameter based on the site requirements and save the configuration.

 **NOTE**

If this alarm is generated, the heap memory configured for UserSync cannot meet the heap memory required by the UserSync process. You are advised to change the value of **GC\_OPTS** to the twice that of the heap memory used by UserSync. You can change the value based on the actual service scenario. For details about how to check the UserSync heap memory usage, see [Step 2](#).

**Step 5** Restart the affected services or instances and check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 6](#).

---

**NOTICE**


During the service restart, the service is interrupted. During the instance restart, the instance is unavailable, and the task on that instance fails to be executed.

---

**Collect the fault information.**

**Step 6** On FusionInsight Manager, choose **O&M > Log > Download**.

**Step 7** Expand the **Service** drop-down list, and select **Ranger** for the target cluster.

**Step 8** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 9** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearance

After the fault that triggers the alarm is rectified, the alarm is automatically cleared.

## Related Information

None

# 12.13.279 ALM-45285 TagSync Heap Memory Usage Exceeds the Threshold

## Alarm Description

The system checks the heap memory usage of the TagSync service every 60 seconds. This alarm is generated when the heap memory usage of the TagSync

instance exceeds the threshold (95% of the maximum memory) for 10 consecutive times. This alarm is cleared when the heap memory usage is less than the threshold.

## Alarm Attributes

| Alarm ID | Alarm Severity | Auto Cleared |
|----------|----------------|--------------|
| 45285    | Major          | Yes          |

## Alarm Parameters

| Parameter         | Description                                              |
|-------------------|----------------------------------------------------------|
| Source            | Specifies the cluster for which the alarm was generated. |
| ServiceName       | Specifies the service for which the alarm was generated. |
| RoleName          | Specifies the role for which the alarm was generated.    |
| HostName          | Specifies the host for which the alarm was generated.    |
| Trigger Condition | Specifies the threshold for triggering the alarm.        |

## Impact on the System

Heap memory overflow may cause service breakdown.

## Possible Causes

The heap memory usage of the TagSync instance is high or the heap memory is improperly allocated.

## Handling Procedure

- Step 1** On FusionInsight Manager, choose **O&M > Alarm > Alarms > ALM-45285 TagSync Heap Memory Usage Exceeds the Threshold**. Check the location information of the alarm and view the host name of the instance for which the alarm is generated.
- Step 2** On FusionInsight Manager, choose **Cluster > Services > Ranger > Instance**. Select the role corresponding to the host name of the instance for which the alarm is generated. Click the drop-down list in the upper right corner of the chart area and choose **Customize > CPU and Memory > TagSync Heap Memory Usage**. Click **OK**.

- Step 3** Check whether the heap memory used by TagSync reaches the threshold (95% of the maximum heap memory by default).
- If yes, go to [Step 4](#).
  - If no, go to [Step 6](#).

- Step 4** On FusionInsight Manager, choose **Cluster > Services > Ranger > Instance > TagSync > Instance Configuration**. Click **All Configurations** and choose **TagSync > System**. Increase the value of **-Xmx** in the **GC\_OPTS** parameter based on the site requirements and save the configuration.

 **NOTE**

If this alarm is generated, the heap memory configured for TagSync cannot meet the heap memory required by the TagSync process. You are advised to change the **-Xmx** value of **GC\_OPTS** to twice that of the heap memory used by TagSync. You can change the value based on the actual service scenario. For details about how to check the TagSync heap memory usage, see [Step 2](#).

- Step 5** Restart the affected services or instances and check whether the alarm is cleared.
- If yes, no further action is required.
  - If no, go to [Step 6](#).


---

**NOTICE**

During the service restart, the service is interrupted. During the instance restart, the instance is unavailable, and the task on that instance fails to be executed.

---

**Collect the fault information.**

- Step 6** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Log > Download**.
- Step 7** Expand the **Service** drop-down list, and select **Ranger** for the target cluster.
- Step 8** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.
- Step 9** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

None



## 12.13.280 ALM-45286 TagSync Direct Memory Usage Exceeds the Threshold

### Alarm Description

The system checks the direct memory usage of the TagSync service every 60 seconds. This alarm is generated when the direct memory usage of the TagSync instance exceeds the threshold (80% of the maximum memory) for five consecutive times. This alarm is cleared when the TagSync direct memory usage is less than or equal to the threshold.

### Alarm Attributes

| Alarm ID | Alarm Severity | Auto Cleared |
|----------|----------------|--------------|
| 45286    | Major          | Yes          |

### Alarm Parameters

| Parameter         | Description                                              |
|-------------------|----------------------------------------------------------|
| Source            | Specifies the cluster for which the alarm was generated. |
| ServiceName       | Specifies the service for which the alarm was generated. |
| RoleName          | Specifies the role for which the alarm was generated.    |
| HostName          | Specifies the host for which the alarm was generated.    |
| Trigger Condition | Specifies the threshold for triggering the alarm.        |

### Impact on the System

Direct memory overflow may cause service breakdown.

### Possible Causes

The direct memory of the TagSync instance is overused or the direct memory is inappropriately allocated. As a result, the memory usage exceeds the threshold.

### Handling Procedure

**Check the direct memory usage.**

- Step 1** On FusionInsight Manager, choose **O&M > Alarm > Alarms > ALM-45286 TagSync Direct Memory Usage Exceeds the Threshold**. Check the location information of the alarm and view the host name of the instance for which the alarm is generated.
- Step 2** On FusionInsight Manager, choose **Cluster > Services > Ranger > Instance**. Select the role corresponding to the host name of the instance for which the alarm is generated. Click the drop-down list in the upper right corner of the chart area and choose **Customize > CPU and Memory > TagSync Direct Memory Usage**. Click **OK**.
- Step 3** Check whether the direct memory used by the TagSync reaches the threshold (80% of the maximum direct memory by default).
- If yes, go to [Step 4](#).
  - If no, go to [Step 6](#).
- Step 4** On FusionInsight Manager, choose **Cluster > Services > Ranger > Instance > TagSync > Instance Configuration**. Click **All Configurations** and choose **TagSync > System**. Increase the value of **-XX:MaxDirectMemorySize** in the **GC\_OPTS** parameter based on the site requirements and save the configuration.

 **NOTE**

If this alarm is generated, the direct memory configured for TagSync cannot meet the direct memory required by the TagSync process. You are advised to check the direct memory usage of TagSync and change the value of **-XX:MaxDirectMemorySize** in **GC\_OPTS** to the twice of the direct memory used by TagSync. You can change the value based on the actual service scenario. For details, see [Step 2](#).

- Step 5** Restart the affected services or instances and check whether the alarm is cleared.
- If yes, no further action is required.
  - If no, go to [Step 6](#).


---

**NOTICE**

During the service restart, the service is interrupted. During the instance restart, the instance is unavailable, and the task on that instance fails to be executed.

---

**Collect the fault information.**

- Step 6** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Log > Download**.
- Step 7** Expand the **Service** drop-down list, and select **Ranger** for the target cluster.
- Step 8** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.
- Step 9** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

None

# 12.13.281 ALM-45287 TagSync Non Heap Memory Usage Exceeds the Threshold

## Alarm Description

The system checks the non-heap memory usage of the TagSync service every 60 seconds. This alarm is generated when the non-heap memory usage of the TagSync instance exceeds the threshold (80% of the maximum memory) for five consecutive times. This alarm is cleared when the non-heap memory usage is less than the threshold.

## Alarm Attributes

| Alarm ID | Alarm Severity | Auto Cleared |
|----------|----------------|--------------|
| 45287    | Major          | Yes          |

## Alarm Parameters

| Parameter         | Description                                              |
|-------------------|----------------------------------------------------------|
| Source            | Specifies the cluster for which the alarm was generated. |
| ServiceName       | Specifies the service for which the alarm was generated. |
| RoleName          | Specifies the role for which the alarm was generated.    |
| HostName          | Specifies the host for which the alarm was generated.    |
| Trigger Condition | Specifies the threshold for triggering the alarm.        |

## Impact on the System

Non-heap memory overflow may cause service breakdown.

## Possible Causes

The non-heap memory of the TagSync process is overused or the non-heap memory is inappropriately allocated.

## Handling Procedure

**Check non-heap memory usage.**

- Step 1** On FusionInsight Manager, choose **O&M > Alarm > Alarms > ALM-45287 TagSync Non Heap Memory Usage Exceeds the Threshold**. Check the location information of the alarm and view the host name of the instance for which the alarm is generated.
- Step 2** On FusionInsight Manager, choose **Cluster > Services > Ranger > Instance**. Select the role corresponding to the host name of the instance for which the alarm is generated. Click the drop-down list in the upper right corner of the chart area and choose **Customize > CPU and Memory > TagSync Non Heap Memory Usage**. Click **OK**.
- Step 3** Check whether the non-heap memory used by TagSync reaches the threshold (80% of the maximum non-heap memory by default).
- If yes, go to **Step 4**.
  - If no, go to **Step 6**.
- Step 4** On FusionInsight Manager, choose **Cluster > Services > Ranger > Instance > TagSync > Instance Configuration**. Click **All Configurations** and choose **TagSync > System**. Set **-XX:MaxPermSize** in the **GC\_OPTS** parameter to a larger value based on site requirements and save the configuration.

### NOTE

If this alarm is generated, the non-heap memory size configured for the TagSync instance cannot meet the non-heap memory required by the TagSync process. You are advised to change the **-XX:MaxPermSize** value of **GC\_OPTS** to twice that of the current non-heap memory size or change the value based on the site requirements.

- Step 5** Restart the affected services or instances and check whether the alarm is cleared.
- If yes, no further action is required.
  - If no, go to **Step 6**.

---


### NOTICE

During the service restart, the service is interrupted. During the instance restart, the instance is unavailable, and the task on that instance fails to be executed.

---

**Collect the fault information.**

- Step 6** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Log > Download**.
- Step 7** Expand the **Service** drop-down list, and select **Ranger** for the target cluster.

**Step 8** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 9** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

None

# 12.13.282 ALM-45288 TagSync Garbage Collection (GC) Time Exceeds the Threshold

## Alarm Description

The system checks the GC duration of the TagSync process every 60 seconds. This alarm is generated when the GC duration of the TagSync process exceeds the threshold (12 seconds by default) for five consecutive times. This alarm is cleared when the GC duration is less than the threshold.

## Alarm Attributes

| Alarm ID | Alarm Severity | Auto Cleared |
|----------|----------------|--------------|
| 45288    | Major          | Yes          |

## Alarm Parameters

| Parameter         | Description                                              |
|-------------------|----------------------------------------------------------|
| Source            | Specifies the cluster for which the alarm was generated. |
| ServiceName       | Specifies the service for which the alarm was generated. |
| RoleName          | Specifies the role for which the alarm was generated.    |
| HostName          | Specifies the host for which the alarm was generated.    |
| Trigger Condition | Specifies the threshold for triggering the alarm.        |

## Impact on the System

TagSync responds slowly.

## Possible Causes

The heap memory of the TagSync instance is overused or the heap memory is inappropriately allocated. As a result, GCs occur frequently.

## Handling Procedure

**Check the GC duration.**

- Step 1** On FusionInsight Manager, choose **O&M > Alarm > Alarms > ALM-45288 TagSync Garbage Collection (GC) Time Exceeds the Threshold**. Check the location information of the alarm and view the host name of the instance for which the alarm is generated.
- Step 2** On FusionInsight Manager, choose **Cluster > Services > Ranger > Instance**. Select the role corresponding to the host name of the instance for which the alarm is generated and click the drop-down list in the upper right corner of the chart area. Choose **Customize > GC > TagSync GC Duration**. Click **OK**.
- Step 3** Check whether the GC duration of the TagSync process collected every minute exceeds the threshold (12 seconds by default).
- If yes, go to [Step 4](#).
  - If no, go to [Step 6](#).
- Step 4** On FusionInsight Manager, choose **Cluster > Services > Ranger > Instance > TagSync > Instance Configuration**. Click **All Configurations** and choose **TagSync > System**. Increase the value of **-Xmx** in the **GC\_OPTS** parameter based on the site requirements and save the configuration.

### NOTE

If this alarm is generated, the heap memory configured for TagSync cannot meet the heap memory required by the TagSync process. You are advised to change the **-Xmx** value of **GC\_OPTS** to twice that of the heap memory used by TagSync. You can change the value based on the actual service scenario. For details about how to check the TagSync heap memory usage, see [Step 2](#).

- Step 5** Restart the affected services or instances and check whether the alarm is cleared.
- If yes, no further action is required.
  - If no, go to [Step 6](#).


---

### NOTICE

During the service restart, the service is interrupted. During the instance restart, the instance is unavailable, and the task on that instance fails to be executed.

---

**Collect the fault information.**

- Step 6** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Log > Download**.
- Step 7** Expand the **Service** drop-down list, and select **Ranger** for the target cluster.
- Step 8** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.
- Step 9** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

None

# 12.13.283 ALM-45289 PolicySync Heap Memory Usage Exceeds the Threshold

## Alarm Description

The system checks the heap memory usage of the PolicySync service every 60 seconds. This alarm is generated when the heap memory usage of the PolicySync instance exceeds the threshold (95% of the maximum memory) for 10 consecutive times. This alarm is cleared when the heap memory usage is less than the threshold.

## Alarm Attributes

| Alarm ID | Alarm Severity | Auto Cleared |
|----------|----------------|--------------|
| 45289    | Major          | Yes          |

## Alarm Parameters

| Parameter   | Description                                             |
|-------------|---------------------------------------------------------|
| Source      | Specifies the cluster for which the alarm is generated. |
| ServiceName | Specifies the service for which the alarm is generated. |
| RoleName    | Specifies the role for which the alarm is generated.    |

| Parameter         | Description                                          |
|-------------------|------------------------------------------------------|
| HostName          | Specifies the host for which the alarm is generated. |
| Trigger Condition | Specifies the threshold for triggering the alarm.    |

## Impact on the System

Heap memory overflow may cause service breakdown.

## Possible Causes

The heap memory of the PolicySync instance is overused or the heap memory is inappropriately allocated.

## Handling Procedure

- Step 1** Log in to FusionInsight Manager and choose **O&M > Alarm > Alarms > ALM-45289 PolicySync Heap Memory Usage Exceeds the Threshold**. Check the location information of the alarm and view the host name of the instance for which the alarm is generated.
- Step 2** On FusionInsight Manager, choose **Cluster > Services > Ranger > Instance**. Select the role corresponding to the host name of the instance for which the alarm is generated. Click the drop-down list in the upper right corner of the chart area and choose **Customize > CPU and Memory > PolicySync Heap Memory Usage**. Click **OK**.
- Step 3** Check whether the heap memory used by PolicySync reaches the threshold (95% of the maximum heap memory by default).
  - If yes, go to [Step 4](#).
  - If no, go to [Step 6](#).
- Step 4** On FusionInsight Manager, choose **Cluster > Services > Ranger > Instance > PolicySync**. Click **Instance Configuration** and then **All Configurations**, and choose **PolicySync > System**. Set **-Xmx** in the **GC\_OPTS** parameter to a larger value based on site requirements and save the configuration.

### NOTE

If this alarm is generated, the heap memory configured for PolicySync cannot meet the heap memory required by the PolicySync process. You are advised to change the value of **-Xmx** in **GC\_OPTS** to twice that of the heap memory used by PolicySync. You can change the value based on the actual service scenario. Refer to [Step 2](#) to view the PolicySync heap memory usage.

- Step 5** Restart the affected services or instances and check whether the alarm is cleared.
  - If yes, no further action is required.
  - If no, go to [Step 6](#).



**NOTICE**

When the service is rebooted, it becomes unavailable and can disrupt business operations. When the instance is rebooted, it cannot be used and any tasks running on the current instance node will fail.

**Collect fault information.**

- Step 6** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Log > Download**.
- Step 7** Expand the **Service** drop-down list, and select **Ranger** for the target cluster.
- Step 8** Click the edit icon in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.
- Step 9** Contact O&M personnel and provide the collected logs.

----End

**Alarm Clearance**

This alarm is automatically cleared after the fault is rectified.

**Related Information**

None.

**12.13.284 ALM-45290 PolicySync Direct Memory Usage Exceeds the Threshold**

**Alarm Description**

The system checks the direct memory usage of the PolicySync service every 60 seconds. This alarm is generated when the direct memory usage of the PolicySync instance exceeds the threshold (90% of the maximum memory) for five consecutive times. This alarm is cleared when the PolicySync direct memory usage is less than or equal to the threshold.

**Alarm Attributes**

| Alarm ID | Alarm Severity | Auto Cleared |
|----------|----------------|--------------|
| 45290    | Major          | Yes          |

## Alarm Parameters

| Parameter         | Description                                             |
|-------------------|---------------------------------------------------------|
| Source            | Specifies the cluster for which the alarm is generated. |
| ServiceName       | Specifies the service for which the alarm is generated. |
| RoleName          | Specifies the role for which the alarm is generated.    |
| HostName          | Specifies the host for which the alarm is generated.    |
| Trigger Condition | Specifies the threshold for triggering the alarm.       |

## Impact on the System

Direct memory overflow may cause service breakdown.

## Possible Causes

The direct memory of the PolicySync process is overused or the direct memory is inappropriately allocated.

## Handling Procedure

**Check the direct memory usage.**

- Step 1** Log in to FusionInsight Manager and choose **O&M > Alarm > Alarms > ALM-45290 PolicySync Direct Memory Usage Exceeds the Threshold**. Check the location information of the alarm and view the host name of the instance for which the alarm is generated.
- Step 2** On FusionInsight Manager, choose **Cluster > Services > Ranger > Instance**. Select the role corresponding to the host name of the instance for which the alarm is generated. Click the drop-down list in the upper right corner of the chart area and choose **Customize > CPU and Memory > PolicySync Direct Memory Usage**. Click **OK**.
- Step 3** Check whether the direct memory used by the PolicySync reaches the threshold (90% of the maximum direct memory by default).
  - If yes, go to **Step 4**.
  - If no, go to **Step 6**.
- Step 4** On FusionInsight Manager, choose **Cluster > Services > Ranger > Instance > PolicySync**. Click **Instance Configuration** and then **All Configurations**, and choose **PolicySync > System**. Set **-XX:MaxDirectMemorySize** in the **GC\_OPTS** parameter to a larger value based on site requirements and save the configuration.

 **NOTE**

If this alarm is generated, the direct memory configured for PolicySync cannot meet the direct memory required by the PolicySync process. You are advised to check the direct memory usage of PolicySync and change the value of **-XX:MaxDirectMemorySize** in **GC\_OPTS** to the twice of the direct memory used by PolicySync. You can change the value based on the actual service scenario. Refer to [Step 2](#) to view the TokenServer direct memory usage.

- Step 5** Restart the affected services or instances and check whether the alarm is cleared.
- If yes, no further action is required.
  - If no, go to [Step 6](#).

---

**NOTICE**

When the service is rebooted, it becomes unavailable and can disrupt business operations. When the instance is rebooted, it cannot be used and any tasks running on the current instance node will fail.

---

**Collect fault information.**

- Step 6** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Log > Download**.

- Step 7** Expand the **Service** drop-down list, and select **Ranger** for the target cluster.

- Step 8** Click the edit icon in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

- Step 9** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

None.

# 12.13.285 ALM-45291 PolicySync Non-Heap Memory Usage Exceeds the Threshold

## Alarm Description

The system checks the non-heap memory usage of the PolicySync service every 60 seconds. This alarm is generated when the non-heap memory usage of the PolicySync instance exceeds the threshold (90% of the maximum memory) for five consecutive times. This alarm is cleared when the non-heap memory usage is less than the threshold.

## Alarm Attributes

| Alarm ID | Alarm Severity | Auto Cleared |
|----------|----------------|--------------|
| 45291    | Major          | Yes          |

## Alarm Parameters

| Parameter         | Description                                             |
|-------------------|---------------------------------------------------------|
| Source            | Specifies the cluster for which the alarm is generated. |
| ServiceName       | Specifies the service for which the alarm is generated. |
| RoleName          | Specifies the role for which the alarm is generated.    |
| HostName          | Specifies the host for which the alarm is generated.    |
| Trigger Condition | Specifies the threshold for triggering the alarm.       |

## Impact on the System

Non-heap memory overflow may cause service breakdown.

## Possible Causes

The non-heap memory of the PolicySync instance is overused or the non-heap memory is inappropriately allocated.

## Handling Procedure

**Check non-heap memory usage.**

- Step 1** Log in to FusionInsight Manager and choose **O&M > Alarm > Alarms > ALM-45291 PolicySync Non-Heap Memory Usage Exceeds the Threshold**. Check the location information of the alarm and view the host name of the instance for which the alarm is generated.
- Step 2** On FusionInsight Manager, choose **Cluster > Services > Ranger > Instance**. Select the role corresponding to the host name of the instance for which the alarm is generated. Click the drop-down list in the upper right corner of the chart area and choose **Customize > CPU and Memory > PolicySync Non-Heap Memory Usage**. Click **OK**.
- Step 3** Check whether the non-heap memory used by PolicySync reaches the threshold (90% of the maximum heap memory by default).

- If yes, go to [Step 4](#).
- If no, go to [Step 6](#).

**Step 4** On FusionInsight Manager, choose **Cluster > Services > Ranger > Instance > PolicySync**. Click **Instance Configuration** and then **All Configurations**, and choose **PolicySync > System**. Set **-XX:MaxPermSize** in the **GC\_OPTS** parameter to a larger value based on site requirements and save the configuration.

 **NOTE**

If this alarm is generated, the non-heap memory size configured for the PolicySync instance cannot meet the non-heap memory required by the PolicySync process. You are advised to change the value of **-XX:MaxPermSize** in **GC\_OPTS** to twice that of the current non-heap memory size or change the value based on site requirements.

**Step 5** Restart the affected services or instances and check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 6](#).

---

**NOTICE**

When the service is rebooted, it becomes unavailable and can disrupt business operations. When the instance is rebooted, it cannot be used and any tasks running on the current instance node will fail.

---

**Collect fault information.**

**Step 6** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Log > Download**.

**Step 7** Expand the **Service** drop-down list, and select **Ranger** for the target cluster.

**Step 8** Click the edit icon in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 9** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

None.

# 12.13.286 ALM-45292 PolicySync GC Duration Exceeds the Threshold

## Alarm Description

The system checks the GC duration of the PolicySync process every 60 seconds. This alarm is generated when the GC duration of the PolicySync process exceeds

the threshold for five consecutive times. This alarm is cleared when the GC duration is less than the threshold.

## Alarm Attributes

| Alarm ID | Alarm Severity                                                              | Auto Cleared |
|----------|-----------------------------------------------------------------------------|--------------|
| 45292    | Critical (default threshold: 20000ms)<br>Major (default threshold: 12000ms) | Yes          |

## Alarm Parameters

| Parameter         | Description                                             |
|-------------------|---------------------------------------------------------|
| Source            | Specifies the cluster for which the alarm is generated. |
| ServiceName       | Specifies the service for which the alarm is generated. |
| RoleName          | Specifies the role for which the alarm is generated.    |
| HostName          | Specifies the host for which the alarm is generated.    |
| Trigger Condition | Specifies the threshold for triggering the alarm.       |

## Impact on the System

PolicySync responds slowly.

## Possible Causes

The heap memory of the PolicySync process is overused or inappropriately allocated, causing frequent occurrence of the GC process.

## Handling Procedure

**Check the GC duration.**

- Step 1** Log in to FusionInsight Manager and choose **O&M > Alarm > Alarms > ALM-45292 PolicySync GC Duration Exceeds the Threshold**. Check the location information of the alarm and view the host name of the instance for which the alarm is generated.
- Step 2** On FusionInsight Manager, choose **Cluster > Services > Ranger > Instance**. Select the role corresponding to the host name of the instance for which the alarm is

generated and click the drop-down list in the upper right corner of the chart area. Choose **Customize > GC > PolicySync GC Duration**. Click **OK**.

- Step 3** Check whether the GC duration of the PolicySync process collected every minute exceeds the threshold (12 seconds by default).
- If yes, go to **Step 4**.
  - If no, go to **Step 6**.
- Step 4** On FusionInsight Manager, choose **Cluster > Services > Ranger > Instance > PolicySync**. Click **Instance Configuration** and then **All Configurations**, and choose **PolicySync > System**. Set **-Xmx** in the **GC\_OPTS** parameter to a larger value based on site requirements and save the configuration.

 **NOTE**

If this alarm is generated, the heap memory configured for PolicySync cannot meet the heap memory required by the PolicySync process. You are advised to change the value of **-Xmx** in **GC\_OPTS** to twice that of the heap memory used by PolicySync. You can change the value based on the actual service scenario. Refer to **Step 2** to view the PolicySync heap memory usage.

- Step 5** Restart the affected services or instances and check whether the alarm is cleared.
- If yes, no further action is required.
  - If no, go to **Step 6**.

---

**NOTICE**

When the service is rebooted, it becomes unavailable and can disrupt business operations. When the instance is rebooted, it cannot be used and any tasks running on the current instance node will fail.

---

**Collect fault information.**

- Step 6** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Log > Download**.
- Step 7** Expand the **Service** drop-down list, and select **Ranger** for the target cluster.
- Step 8** Click the edit icon in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.
- Step 9** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

None.

## 12.13.287 ALM-45425 ClickHouse Service Unavailable

### Alarm Description

The alarm module checks the ClickHouse instance status every 60 seconds. This alarm is generated when the alarm module detects that all ClickHouse instances are abnormal.

This alarm is cleared when the system detects that any ClickHouse instance is restored and the alarm is cleared.

### Alarm Attributes

| Alarm ID | Alarm Severity | Auto Cleared |
|----------|----------------|--------------|
| 45425    | Critical       | Yes          |

### Alarm Parameters

| Parameter   | Description                                                        |
|-------------|--------------------------------------------------------------------|
| Source      | Specifies the cluster or system for which the alarm was generated. |
| ServiceName | Specifies the service for which the alarm was generated.           |
| RoleName    | Specifies the role for which the alarm was generated.              |
| HostName    | Specifies the host for which the alarm was generated.              |

### Impact on the System

The ClickHouse service is abnormal. You cannot use FusionInsight Manager to perform cluster operations on the ClickHouse service. The ClickHouse service function is unavailable.

### Possible Causes

The configuration information in the **metrika.xml** file in the component configuration directory of the faulty ClickHouse instance node is inconsistent with that of the corresponding ClickHouse instance in the ZooKeeper.

### Handling Procedure

**Check whether the configuration in metrika.xml of the ClickHouse instance is correct.**



**Step 1** Log in to FusionInsight Manager, choose **Cluster > Services > ClickHouse > Instance**, and locate the abnormal ClickHouse instance based on the alarm information.

- If yes, go to [Step 2](#).
- If no, go to [Step 9](#).

**Step 2** Log in to the host where the ClickHouse service is abnormal and ping the IP address of another normal ClickHouse instance node to check whether the network connection is normal.

- If yes, go to [Step 3](#).
- If no, contact the network administrator to repair the network.

**Step 3** Log in to the node where the client is installed as the client installation user and run the following commands:

```
cd {Client installation path}
```

```
source bigdata_env
```

- For a cluster with Kerberos authentication enabled (security mode):

```
kinit Component service user
```

```
clickhouse client --host IP address of the ClickHouseServer instance that reports the alarm --port 9440 --secure
```

- For a cluster with Kerberos authentication disabled (normal mode):

```
clickhouse client --host IP address of the ClickHouseServer instance that reports the alarm --user Username --password --port 9000
```

Run the following command to query the value of **macros.id**:

```
select substitution from system.macros where macro='id';
```

**Step 4** Log in to the host where the ZooKeeper client is located and log in to the ZooKeeper client.

Switch to the client installation directory.

Example: `cd /opt/client`

Run the following command to configure environment variables:

```
source bigdata_env
```

Run the following command to authenticate the user (skip this step in common mode):

```
kinit Component service user
```

Run the following command to log in to the client tool:

```
zkCli.sh -server service IP address of the node where the ZooKeeper role instance locates:client port
```

**Step 5** Run the following command to check whether the ClickHouse cluster topology information can be obtained.

```
get /clickhouse/config/value of macros.id in Step 3/metrika.xml
```

- If yes, go to [Step 6](#).
- If no, go to [Step 9](#).

**Step 6** Log in to the host where the ClickHouse instance is abnormal and go to the configuration directory of the ClickHouse instance.

```
cd ${BIGDATA_HOME}/FusionInsight_ClickHouse_Version/  
x_x_ClickHouseServer/etc
```

```
cat metrika.xml
```

**Step 7** Check whether the cluster topology information on ZooKeeper obtained in [Step 5](#) is the same as that in the **metrika.xml** file in the component configuration directory in [Step 6](#).

- If yes, check whether the alarm is cleared. If the alarm persists, go to [Step 9](#).
- If no, go to [Step 8](#).

**Step 8** On FusionInsight Manager, choose **Cluster > Services > ClickHouse**, click **More**, and select **Synchronize Configuration**. Then, check whether the service status is normal and whether the alarm is cleared 5 minutes later.


- If yes, no further action is required.
- If no, go to [Step 9](#).

**Collect the fault information.**

**Step 9** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Log > Download**.

**Step 10** Expand the **Service** drop-down list, and select **ClickHouse** for the target cluster.

**Step 11** Choose the corresponding host from the host list.

**Step 12** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 1 hour ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 13** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

None

## 12.13.288 ALM-45426 ClickHouse Service Quantity Quota Usage in ZooKeeper Exceeds the Threshold

### Alarm Description

The alarm module checks the quota usage of the ClickHouse service in the ZooKeeper every 60 seconds. This alarm is generated when the alarm module detects that the usage exceeds the threshold (90%).

This alarm is cleared when the system detects that the usage is lower than the threshold and the alarm is cleared.

### Alarm Attributes

| Alarm ID | Alarm Severity  | Auto Cleared |
|----------|-----------------|--------------|
| 45426    | Major (default) | Yes          |

### Alarm Parameters

| Parameter   | Description                                                        |
|-------------|--------------------------------------------------------------------|
| Source      | Specifies the cluster or system for which the alarm was generated. |
| ServiceName | Specifies the service for which the alarm was generated.           |
| RoleName    | Specifies the role for which the alarm was generated.              |
| HostName    | Specifies the host for which the alarm was generated.              |

### Impact on the System

After the ZooKeeper quantity quota of the ClickHouse service exceeds the threshold, you cannot perform cluster operations on the ClickHouse service on FusionInsight Manager. As a result, the ClickHouse service cannot be used.

### Possible Causes

- When table data is created, inserted, or deleted, the ClickHouse creates znodes on ZooKeeper nodes. As the service volume increases, the number of znodes may exceed the configured threshold.
- No quota limit is set for the metadata directory **/clickhouse** of ClickHouse in ZooKeeper.

## Handling Procedure

### Check the number of znodes created by ClickHouse on ZooKeeper.

**Step 1** Log in to the host where the ZooKeeper client is located and log in to the ZooKeeper client.

Switch to the client installation directory.

Example: `cd /opt/client`

Run the following command to configure environment variables:

**source bigdata\_env**

Run the following command to authenticate the user (skip this step in common mode):

**kinit** *Component service user*

Run the following command to log in to the client tool:

**zkCli.sh -server** *service IP address of the node where the ZooKeeper role instance locates:client port*

**Step 2** Run the following command to check the quota used by the ClickHouse in the ZooKeeper and check whether the quota information is correctly set:

**listquota /clickhouse**

```
absolute path is /zookeeper/quota/clickhouse
Quota for path /clickhouse does not exist.
```

If the preceding information indicates that the quota configuration is incorrect, go to [Step 3](#).

If no, go to [Step 5](#).

**Step 3** Log in to FusionInsight Manager and choose **Cluster > Services > ZooKeeper**. On the displayed page, click **Configurations** and click **All Configurations**. On this sub-tab page, search for **quotas.auto.check.enable** to check whether its value is **true**.

If the value is not **true**, change the value to **true** and click **Save**.

**Step 4** On FusionInsight Manager, choose **Cluster > Services > ClickHouse**, click **More**, and select **Synchronize Configuration**. After the synchronization is successful, go to [Step 1](#).

**Step 5** Run the following command and check whether the ratio of the **count** value of **Output stat** to the **count** value of **Output quota** in the command output is greater than **0.9**:

**listquota /clickhouse**

```
absolute path is /zookeeper/quota/clickhouse
Output quota for /clickhouse count=200000,bytes=1000000000
Output stat for /clickhouse count=2667,bytes=60063
```

In the preceding information, the **count** value of **Output stat** is **2667**, and the **count** value of **Output quota** is **200000**.

- If yes, go to [Step 6](#).

- If no, check whether the alarm is cleared 5 minutes later. If the alarm persists, go to [Step 8](#).

**Step 6** On FusionInsight Manager, choose **Cluster > Services > ClickHouse**. Click **Configurations** and then **All Configurations**. Search for **clickhouse.zookeeper.quota.node.count**, set it to a value twice the **count** of **Output stat** in [Step 5](#). **Do not use a value larger than 6000000. Otherwise, there will be high risks. Exercise caution when setting this parameter.**

**Step 7** Restart the ClickHouse instance for which the alarm is generated, and check whether the alarm is cleared 5 minutes later.

- If yes, no further action is required.
- If no, perform [Step 6](#) again, and check whether the alarm is cleared 5 minutes later. If the alarm persists, go to [Step 8](#).

---

**NOTICE**

During the instance restart, the instance is unavailable, and the ClickHouse service on that instance fails to be executed.


---

**Collect the fault information.**

**Step 8** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Log > Download**.

**Step 9** Expand the **Service** drop-down list, and select **ClickHouse** for the target cluster.

**Step 10** Choose the corresponding host from the host list.

**Step 11** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 1 hour ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 12** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

None

# 12.13.289 ALM-45427 ClickHouse Service Capacity Quota Usage in ZooKeeper Exceeds the Threshold

## Alarm Description

The alarm module checks the quota usage of the ClickHouse service in the ZooKeeper every 60 seconds. This alarm is generated when the alarm module detects that the usage exceeds the threshold (90%).

This alarm is cleared when the system detects that the usage is lower than the threshold and the alarm is cleared.

## Alarm Attributes

| Alarm ID | Alarm Severity  | Auto Cleared |
|----------|-----------------|--------------|
| 45427    | Major (default) | Yes          |

## Alarm Parameters

| Parameter   | Description                                              |
|-------------|----------------------------------------------------------|
| Source      | Specifies the cluster for which the alarm was generated. |
| ServiceName | Specifies the service for which the alarm was generated. |
| RoleName    | Specifies the role for which the alarm was generated.    |
| HostName    | Specifies the host for which the alarm was generated.    |

## Impact on the System

After the ZooKeeper quantity quota of the ClickHouse service exceeds the threshold, you cannot perform cluster operations on the ClickHouse service on FusionInsight Manager. As a result, the ClickHouse service cannot be used.

## Possible Causes

- When table data is created, inserted, or deleted, the ClickHouse creates znodes on ZooKeeper nodes. As the service volume increases, the capacity of znodes may exceed the configured threshold.
- No quota limit is set for the metadata directory `/clickhouse` of ClickHouse in ZooKeeper.

## Handling Procedure

**Check the znode capacity of the ClickHouse in the ZooKeeper.**

**Step 1** Log in to the host where the ZooKeeper client is located and log in to the ZooKeeper client.

Switch to the client installation directory.

Example: `cd /opt/client`

Run the following command to configure environment variables:

`source bigdata_env`

Run the following command to authenticate the user (skip this step in common mode):

```
kinit Component service user
```

Run the following command to log in to the client tool:

```
zkCli.sh -server service IP address of the node where the ZooKeeper role instance locates:client port
```

**Step 2** Run the following command to check the quota used by the ClickHouse in the ZooKeeper and check whether the quota information is correctly set:

```
listquota /clickhouse
```

```
absolute path is /zookeeper/quota/clickhouse  
Quota for path /clickhouse does not exist.
```

- If the preceding information indicates that the quota configuration is incorrect, go to [Step 3](#).
- If not, go to [Step 5](#).

**Step 3** Log in to FusionInsight Manager and choose **Cluster > Services > ZooKeeper**. On the displayed page, click **Configurations** and click **All Configurations**. On this sub-tab page, search for **quotas.auto.check.enable** to check whether its value is **true**.

If the value is not **true**, change the value to **true** and click **Save**.

**Step 4** On FusionInsight Manager, choose **Cluster > Services > ClickHouse**, click **More**, and select **Synchronize Configuration**. After the synchronization is successful, go to [Step 1](#).

**Step 5** Run the following command and check whether the ratio of the **bytes** value of **Output stat** to the **bytes** value of **Output quota** in the command output is greater than **0.9**:

```
listquota /clickhouse
```

```
absolute path is /zookeeper/quota/clickhouse  
Output quota for /clickhouse count=200000,bytes=1000000000  
Output stat for /clickhouse count=2667,bytes=60063
```

In the preceding information, the **bytes** value of **Output stat** is **60063**, and the **bytes** value of **Output quota** is **1000000000**.

- If yes, go to [Step 6](#).
- If no, check whether the alarm is cleared 5 minutes later. If the alarm persists, go to [Step 8](#).

**Step 6** On FusionInsight Manager, choose **Cluster > Services > ClickHouse**. Click **Configurations** and then **All Configurations**. Search for **clickhouse.zookeeper.quota.size**, set it to a value twice the **bytes** of **Output stat** in [Step 5](#). **Do not use a value larger than 6000000. Otherwise, there will be high risks. Exercise caution when setting this parameter.**


**Step 7** Restart the ClickHouse instance for which the alarm is generated, and check whether the alarm is cleared 5 minutes later.

- If yes, no further action is required.
- If no, perform [Step 6](#) again, and check whether the alarm is cleared 5 minutes later. If the alarm persists, go to [Step 8](#).

**NOTICE**

During the instance restart, the instance is unavailable, and the ClickHouse service on that instance fails to be executed.

**Collect fault information.**

- Step 8** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Log > Download**.
- Step 9** Expand the **Service** drop-down list, and select **ClickHouse** for the target cluster.
- Step 10** Choose the corresponding host from the host list.
- Step 11** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 1 hour ahead of and after the alarm generation time, respectively. Then, click **Download**.
- Step 12** Contact O&M personnel and provide the collected logs.

----End

**Alarm Clearance**

This alarm is automatically cleared after the fault is rectified.

**Related Information**

None

**12.13.290 ALM-45428 ClickHouse Disk I/O Exception**

**Alarm Description**

This alarm is generated when the alarm module detects EIO or EROFS errors during ClickHouse read and write every 60 seconds.

**Alarm Attributes**

| Alarm ID | Alarm Severity  | Auto Cleared |
|----------|-----------------|--------------|
| 45428    | Major (default) | No           |

**Alarm Parameters**

| Parameter | Description                                              |
|-----------|----------------------------------------------------------|
| Source    | Specifies the cluster for which the alarm was generated. |



| Parameter   | Description                                              |
|-------------|----------------------------------------------------------|
| ServiceName | Specifies the service for which the alarm was generated. |
| RoleName    | Specifies the role for which the alarm was generated.    |
| HostName    | Specifies the host for which the alarm was generated.    |

## Impact on the System

- ClickHouse fails to read and write data. The INSERT, SELECT, and CREATE operations on the local tables may be abnormal. Distributed tables are not affected.
- Services are affected, and I/Os fail.

## Possible Causes

The disk is aged or has bad sectors.

## Handling Procedure

- Step 1** On FusionInsight Manager, choose **O&M > Alarm > Alarms > ALM-45428 ClickHouse Disk I/O Exception**. Check the role name and the IP address of the host where the alarm is generated in **Location**.
- Step 2** Use PuTTY to log in to the node for which the fault is generated as user **root**.
- Step 3** Run the **df -h** command to check the mount directory and find the disk mounted to the faulty directory.
- Step 4** Run the **smartctl -a /dev/sdFaulty disk** command to check the disk. In the command, *Faulty disk* indicates the disk obtained in **Step 3**.
  - If **SMART Health Status: OK** is displayed, as shown in the following figure, the disk is healthy. In this case, go to **Step 6**.

```

=== START OF READ SMART DATA SECTION ===
SMART Health Status: OK

Current Drive Temperature:    26 C
Drive Trip Temperature:      60 C

Manufactured in week 50 of year 2018
Specified cycle count over device lifetime: 10000
Accumulated start-stop cycles: 25
Specified load-unload count over device lifetime: 300000
Accumulated load-unload cycles: 356
Elements in grown defect list: 0
    
```

- If the number following **Elements in grown defect list** is not 0, as shown in the following figure, the disk may have bad sectors. If **SMART Health Status: FAILURE** is displayed, the disk is in the sub-health state. In this case, contact O&M personnel.

```
=== START OF READ SMART DATA SECTION ===  
SMART Health Status: FAILURE PREDICTION THRESHOLD EXCEEDED: ascq=0x5 [asc=5d, ascq=5]  
Current Drive Temperature: 30 C  
Drive Trip Temperature: 60 C  
  
Manufactured in week 50 of year 2018  
Specified cycle count over device lifetime: 10000  
Accumulated start-stop cycles: 28  
Specified load-unload count over device lifetime: 300000  
Accumulated load-unload cycles: 354  
Elements in grown defect list: 5344  
Vendor (Seagate) cache information
```

**Step 5** After the fault is rectified, manually clear the alarm on FusionInsight Manager and check whether the alarm is generated again during the periodic check.


- If yes, go to [Step 6](#).
- If no, no further action is required.

#### Collect fault information.

**Step 6** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Log** > **Download**.

**Step 7** Expand the **Service** drop-down list, and select **ClickHouse** for the target cluster.

**Step 8** Choose the corresponding host from the host list.

**Step 9** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 1 hour ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 10** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearance

If the alarm has no impact, manually clear the alarm.

## Related Information

None

## 12.13.291 ALM-45429 Table Metadata Synchronization Failed on the Added ClickHouse Node

### NOTE

This section applies only to MRS 3.1.2 or later.

## Alarm Description

This alarm is generated when the local table corresponding to the distributed table fails to be created during ClickHouse capacity expansion.

## Alarm Attributes

| Alarm ID | Alarm Severity | Auto Cleared |
|----------|----------------|--------------|
| 45429    | Major          | No           |

## Alarm Parameters

| Parameter   | Description                                              |
|-------------|----------------------------------------------------------|
| Source      | Specifies the cluster for which the alarm was generated. |
| ServiceName | Specifies the service for which the alarm was generated. |
| RoleName    | Specifies the role for which the alarm was generated.    |
| HostName    | Specifies the host for which the alarm was generated.    |

## Impact on the System

The distributed table fails to be queried.

## Possible Causes

A node is stopped or faulty during capacity expansion.

## Handling Procedure

- Step 1** On FusionInsight Manager, choose **Cluster > Services > ClickHouse > Instance**.
- Step 2** Check whether an instance is stopped, decommissioned, or faulty.
  - If yes, go to **Step 3**.
  - If no, go to **Step 4**.
- Step 3** Start the instance or rectify the instance fault until all instances are running properly.
- Step 4** On FusionInsight Manager, choose **O&M > Alarm > Alarms**, locate this alarm and the faulty host based on the location information.
- Step 5** Log in to the faulty host as user **omm**.
- Step 6** Run the following commands to initialize environment variables:

```
source Cluster installation directory/FusionInsight_ClickHouse_*/
*_ClickHouseServer/etc/ENV_VARS

source Cluster installation directory/FusionInsight_ClickHouse_*/
*_ClickHouseServer/etc/clickhouse-env.sh
```

```
export CLICKHOUSE_CONF_DIR=${CLICKHOUSE_CONF_DIR}
```

**Step 7** Run the following command to run the metadata synchronization tool to synchronize metadata from the existing node to the faulty node:

```
sh Cluster installation directory/FusionInsight_ClickHouse_*/install/  
FusionInsight-ClickHouse-*/clickhouse/sbin/clickhouse-create-meta.sh true
```

**Step 8** Run the following command to view the log information and check whether the metadata has been synchronized:

```
vim /var/log/Bigdata/clickhouse/clickhouseServer/start.log
```

- If the synchronization is complete, go to [Step 9](#).
- If the synchronization fails, go to [Step 10](#).


**Step 9** On FusionInsight Manager, choose **O&M > Alarm > Alarms**. In the **Alarm ID** column, locate the corresponding alarm and click **Clear** in the **Operation** column. In the displayed dialog box, click **OK** to manually clear the alarm.

**Collect fault information.**

**Step 10** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Log > Download**.

**Step 11** Expand the **Service** drop-down list, select **ClickHouse** for the target cluster, and click **OK**.

**Step 12** Choose the corresponding host from the host list.

**Step 13** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 30 minutes ahead of and after the alarm generation time respectively. Then, click **Download**.

**Step 14** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearance

This alarm needs to be manually cleared after the fault is rectified.

## Related Information

None

## 12.13.292 ALM-45430 Permission Metadata Synchronization Failed on the Added ClickHouse Node

### NOTE

This section applies only to MRS 3.1.2 or later.

## Alarm Description

This alarm is generated when user and permission information fails to be synchronized during ClickHouse capacity expansion.

## Alarm Attributes

| Alarm ID | Alarm Severity | Auto Cleared |
|----------|----------------|--------------|
| 45430    | Major          | No           |

## Alarm Parameters

| Parameter   | Description                                              |
|-------------|----------------------------------------------------------|
| Source      | Specifies the cluster for which the alarm was generated. |
| ServiceName | Specifies the service for which the alarm was generated. |
| RoleName    | Specifies the role for which the alarm was generated.    |
| HostName    | Specifies the host for which the alarm was generated.    |

## Impact on the System

The created user does not have operation permissions on the node.

## Possible Causes

A node is stopped or faulty during capacity expansion.

## Handling Procedure

- Step 1** On FusionInsight Manager, choose **Cluster > Services > ClickHouse > Instance**.
- Step 2** Check whether an instance is stopped, decommissioned, or faulty.
  - If yes, go to **Step 3**.
  - If no, go to **Step 4**.
- Step 3** Start the instance or rectify the instance fault until all instances are running properly.
- Step 4** On FusionInsight Manager, choose **O&M > Alarm > Alarms**, locate this alarm and the faulty host based on the location information.
- Step 5** Log in to the faulty host as user **omm**.
- Step 6** Run the following commands to initialize environment variables:

```
source ${BIGDATA_HOME}/FusionInsight_ClickHouse_*/  
*_ClickHouseServer/etc/ENV_VARS
```

```
source ${BIGDATA_HOME}/FusionInsight_ClickHouse_*/  
*_ClickHouseServer/etc/clickhouse-env.sh
```

```
export CLICKHOUSE_CONF_DIR=${CLICKHOUSE_CONF_DIR}
```

**Step 7** Run the following command to run the metadata synchronization tool to synchronize metadata from the existing node to the faulty node:

```
sh ${BIGDATA_HOME}/FusionInsight_ClickHouse_*/install/FusionInsight-ClickHouse-*/clickhouse/sbin/clickhouse-create-meta.sh true
```

**Step 8** Run the following command to view the log information and check whether the metadata has been synchronized:

```
vim /var/log/Bigdata/clickhouse/clickhouseServer/start.log
```

If the synchronization is complete, go to [Step 9](#).

If the synchronization fails, go to [Step 10](#).


**Step 9** On FusionInsight Manager, choose **O&M > Alarm > Alarms**. In the **Alarm ID** column, locate the corresponding alarm and click **Clear** in the **Operation** column. In the displayed dialog box, click **OK** to manually clear the alarm.

**Collect the fault information.**

**Step 10** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Log > Download**.

**Step 11** Expand the **Service** drop-down list, select **ClickHouse** for the target cluster, and click **OK**.

**Step 12** Choose the corresponding host from the host list.

**Step 13** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 30 minutes ahead of and after the alarm generation time respectively. Then, click **Download**.

**Step 14** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearance

This alarm needs to be manually cleared after the fault is rectified.

## Related Information

None

## 12.13.293 ALM-45431 Improper ClickHouse Instance Distribution for Topology Allocation

### Alarm Description

The ClickHouseServer instance distribution does not meet the topology allocation requirements.

## Alarm Attributes

| Alarm ID | Alarm Severity | Auto Cleared |
|----------|----------------|--------------|
| 45431    | Critical       | No           |

## Alarm Parameters

| Parameter   | Description                                              |
|-------------|----------------------------------------------------------|
| Source      | Specifies the cluster for which the alarm was generated. |
| ServiceName | Specifies the service for which the alarm was generated. |
| RoleName    | Specifies the role for which the alarm was generated.    |
| HostName    | Specifies the host for which the alarm was generated.    |

## Impact on the System

Some ClickHouseServer instances are unavailable.

## Possible Causes

During installation or capacity expansion, the number of instances or allocation mode does not meet the topology requirements.

## Handling Procedure

- Step 1** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Alarm > Alarms**, locate the row that contains the alarm, and analyze the cause based on **Location** and **Additional Information**.
- Step 2** Handle the alarm based on the additional alarm information and handling method in the following table.

| Additional Information                                                  | Remarks                                                                                                                                                                                                                                                    | Handling Method                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
|-------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <p><i>n</i> ClickHouseServer instances should be added to other AZ.</p> | <p>This alarm is generated when a single cluster is deployed in cross-AZ DR mode. The ClickHouseServer instance deployment does not meet the cross-AZ DR topology allocation requirements. As a result, some instances cannot work properly.</p>           | <ol style="list-style-type: none"> <li>1. On FusionInsight Manager, choose <b>Cluster &gt; Services &gt; ClickHouse</b>, click the <b>Instance</b> tab, locate the row that contains the alarm, view the host name in <b>Location</b>, and find the AZ for which the alarm is generated in the AZ column based on the host name.</li> <li>2. On the <b>Instance</b> page, click <b>Add Instance</b> to add <i>n</i> ClickHouseServer instances to other AZs except the AZ where the alarm is generated.</li> </ol> |
| <p><i>n</i> ClickHouseServer instances should be added.</p>             | <p>This alarm is generated when a non-single-cluster is deployed in the default deployment mode of cross-AZ DR. The number of ClickHouseServer instances in the cluster is less than an even number. As a result, some instances cannot work properly.</p> | <ol style="list-style-type: none"> <li>1. Determine the number (<i>n</i>) of ClickHouseServer instances to be added based on the alarm information.</li> <li>2. On FusionInsight Manager, choose <b>Cluster &gt; Services &gt; ClickHouse</b>, click the <b>Instance</b> tab, and add <i>n</i> ClickHouseServer instances to the cluster.</li> </ol>                                                                                                                                                               |

----End

## Alarm Clearance

This alarm needs to be manually cleared after the fault is rectified.

## Related Information

None



## 12.13.294 ALM-45432 ClickHouse User Synchronization Process Fails

### Alarm Description

The system checks the status of the ClickHouse user role synchronization process every 5 minutes. This alarm is generated when the system detects that the ClickHouse user role synchronization process is faulty or the user role synchronization fails.

This alarm is automatically cleared when the ClickHouse user role synchronization process or function becomes normal.

### Alarm Attributes

| Alarm ID | Alarm Severity | Auto Cleared |
|----------|----------------|--------------|
| 45432    | Major          | Yes          |

### Alarm Parameters

| Parameter   | Description                                              |
|-------------|----------------------------------------------------------|
| Source      | Specifies the cluster for which the alarm was generated. |
| ServiceName | Specifies the service for which the alarm was generated. |
| RoleName    | Specifies the role for which the alarm was generated.    |
| HostName    | Specifies the host for which the alarm was generated.    |

### Impact on the System

Some ClickHouseServer instances are unavailable.

### Possible Causes

- The ClickHouse user role synchronization process is not started properly or exits abnormally.
- The ClickHouse user role synchronization process fails to synchronize user role information because the LdapServer service is faulty.

### Handling Procedure

**Check whether the ClickHouse user role synchronization process is normal.**

**Step 1** Log in to FusionInsight Manager and choose **O&M > Alarm > Alarms**. On the page that is displayed, search for **ALM-45432 ClickHouse User Synchronization Process Fails**.

**Step 2** Check the host name and additional information in the alarm details.

- If the additional information is "Process clickhouse-ugsync is not exit.", go to [Step 3](#).
- If the additional information is "Process clickhouse-ugsync sync user failed.", go to [Step 6](#).

**Step 3** Log in to the faulty host as user **omm** and run the following command to check whether the ClickHouse user role synchronization process is normal:

```
ps -ef | grep 'clickhouse-ugsync'
```

Abnormal result of the synchronization process:

```
[omm@server-2110081635-0001 ~]$ ps -ef | grep 'clickhouse-ugsync'  
omm    20104 13146  0 15:57 pts/7    00:00:00 grep --color=auto clickhouse-ugsync
```

- If yes, the alarm is automatically cleared. If the alarm is cleared, no further action is required. If the alarm persists, go to [Step 8](#).
- If no, go to [Step 4](#).

**Step 4** Log in to the faulty host as user **omm** and run the following command to check whether the crontab daemon task is correctly configured:

```
crontab -l
```

Normal setting of the crontab daemon task:

```
*/5 * * * * bash /xxxxx/clickhouse_ugsync_check.sh >/dev/null 2>&1
```

- If yes, check whether the alarm is cleared 5 minutes later. If the alarm is cleared, no further action is required. If the alarm persists, go to [Step 8](#).
- If no, go to [Step 5](#).

**Step 5** Log in to FusionInsight Manager, choose **Cluster > Services > ClickHouse**. On the page that is displayed, click the **Instance** tab. On this tab page, find the abnormal ClickHouseServer instance based on the fault information, and restart it. Wait for 5 minutes and check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 6](#).

---

**NOTICE**

During the instance restart, the instance is unavailable, and the ClickHouse service on that instance fails to be executed.

---

**Check whether the LdapServer service is normal.**

**Step 6** Log in to FusionInsight Manager, choose **Cluster > Services**, and check whether **Running Status** of LdapServer is **Normal**.

- If yes, go to [Step 8](#).
- If no, go to [Step 7](#).

**Step 7** Handle the LdapServer service unavailable alarm according to ALM-25000 LdapServer Service Unavailable.

After **Running Status** of LdapServer becomes **Normal**, check whether this alarm is cleared.


- If yes, no further action is required.
- If no, go to [Step 8](#).

**Collect fault information.**

**Step 8** On FusionInsight Manager, choose **O&M > Log > Download**.

**Step 9** Expand the drop-down list next to the **Service** field. In the **Services** dialog box that is displayed, select **ClickHouseServer** for the target cluster.

**Step 10** Expand the **Hosts** list. In the **Select Host** dialog box that is displayed, select the abnormal host, and click **OK**.

**Step 11** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 1 hour ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 12** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

None

# 12.13.295 ALM-45433 ClickHouse AZ Topology Exception

## Alarm Description

If the cross-AZ HA function is enabled for a cluster where ClickHouse has been deployed, the ClickHouse topology remains unchanged. This alarm is generated when the cross-AZ HA does not take effect if backup nodes of the same shard are in the same AZ.

This alarm is automatically cleared when the system detects that all shards meet the cross-AZ HA deployment requirements.

## Alarm Attributes

| Alarm ID | Alarm Severity | Auto Cleared |
|----------|----------------|--------------|
| 45433    | Critical       | Yes          |

## Alarm Parameters

| Parameter   | Description                                              |
|-------------|----------------------------------------------------------|
| Source      | Specifies the cluster for which the alarm was generated. |
| ServiceName | Specifies the service for which the alarm was generated. |
| HostName    | Specifies the host for which the alarm was generated.    |

## Impact on the System

The current deployment of the ClickHouse service does not support cross-AZ HA.

## Possible Causes

After cross-AZ HA is enabled, all backup nodes of a shard are in the same AZ.

## Handling Procedure

### Modify the AZ of backup nodes.

**Step 1** Log in to the node where the client is installed as the client installation user. Run the following command to switch to the client installation directory:

```
cd {Client installation path}
```

**Step 2** Run the following command to configure environment variables:

```
source bigdata_env
```

**Step 3** Run the following command to authenticate the user (skip this step in normal mode):

```
kinit Component service user
```

**Step 4** Run the following command to log in to the client tool:

```
zkCli.sh -serverService IP address of the node where the ZooKeeper instance resides:Client port
```

**Step 5** Run the following command to view the current topology:

```
get /clickhouse/topo
```

### NOTE

If the ClickHouse is installed with multiple services, run the **get /clickhouse{-n}/topo** command. For example, if the ClickHouse-1 is installed, run the **get /clickhouse-1/topo** command.


```
[zk: 192.168.20.36:24002(CONNECTED) 0] get /clickhouse/topo
```

```
<topo>
```

```
<mcluster>
  <shard id="14" index="1">
    <server id="15">
      <replica>1</replica>
      <az>AZ1</az>
      <host>192-168-20-205</host>
      <port>21427</port>
    </server>
    <server id="16">
      <replica>2</replica>
      <az>AZ1</az>
      <host>192-168-20-2205</host>
      <port>21427</port>
    </server>
  </shard>
</mcluster>
</topo>
```

- Step 6** Select a host from the desired shard and deploy the host in another AZ.
- Step 7** Log in to FusionInsight Manager, click **Host**, select the host you have deployed in **Step 6** and choose **More > Reinstall** to reinstall the host.
- Step 8** Choose **Cluster > Cross-AZ HA**, click **Configure AZ and Policy** and change the AZ information of the reinstalled host to the AZ planned in the **Step 6**.
- Step 9** Wait for five minutes and check whether the alarm is cleared.
- If yes, no further action is required.
  - If no, go to **Step 10**.

#### Collect fault information.

- Step 10** On FusionInsight Manager, choose **O&M > Log > Download**.
- Step 11** Expand the drop-down list next to the **Service** field. In the **Services** dialog box that is displayed, select **ClickHouseServer** for the target cluster.
- Step 12** Expand the **Hosts** list. In the **Select Host** dialog box that is displayed, select the abnormal host, and click **OK**.
- Step 13** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 1 hour ahead of and after the alarm generation time, respectively. Then, click **Download**.
- Step 14** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

None

## 12.13.296 ALM-45434 A Single Replica Exists in the ClickHouse Data Table

### Description

This alarm is generated when a single replica is detected in a custom logical cluster after the custom logical cluster is enabled for ClickHouse.

This alarm is automatically cleared when the system detects that the custom logical cluster uses multiple replicas.

### Attribute

Alarm ID	Alarm Severity	Auto Clear
45434	Major	Yes

### Parameters

Name	Meaning
Source	Specifies the cluster or system for which the alarm is generated.
ServiceName	Specifies the service for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.
HostName	Specifies the host for which the alarm is generated.

### Impact on the System


If a hardware fault occurs, data cannot be restored.

### Possible Causes

The **metrika.xml** file in the ClickHouse configuration directory contains single-replica configuration.

### Procedure

**Check whether the configuration in metrika.xml of the ClickHouse instance is correct.**

- Step 1** In the alarm list on FusionInsight Manager, locate the row that contains the alarm, and click  to view the name of the host for which the alarm is generated. On the **Hosts** page, view the host IP address based on the host name.

**Step 2** Log in to the host where the ClickHouse instance is abnormal, go to the configuration directory of the ClickHouse instance, and run the following commands:

```
cd ${BIGDATA_HOME}/FusionInsight_ClickHouse_Version/  
x_x_ClickHouseServer/etc
```

```
cat metrika.xml
```

**Step 3** View the number of shards in each custom logical cluster and check that a single replica exists. Then, go to [Step 4](#).

#### NOTE

If a shard contains only one node, a single replica exists in a logical cluster, as shown in the following:


```
<shard>  
  <internal_replication>true</internal_replication>  
  <replica>  
    <host>host-name 1</host>  
    <port>port</port>  
    <user>clickhouse</user>  
    <password/>  
  </replica>  
</shard>
```

#### Collect fault information.

**Step 4** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Log > Download**.

**Step 5** Expand the **Service** drop-down list, and select **ClickHouse** for the target cluster.

**Step 6** Expand the **Hosts** drop-down list. In the **Select Host** dialog box that is displayed, select the abnormal host, and click **OK**.

**Step 7** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 1 hour ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 8** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearing

This alarm is automatically cleared after the fault is rectified.

## Related Information

None

## 12.13.297 ALM-45435 Inconsistent Metadata of ClickHouse Tables

### Alarm Description

This alarm is generated when the metadata in a distributed table or in the local table of the distributed table has been inconsistent for 180 min.

This alarm is automatically cleared when the metadata in the distributed table or in the local table of the distributed table becomes consistent.

Metadata consistency includes:

- Consistent quantity, name, sequence, and type of each column in the table
- Consistent partition keys
- Consistent sorting keys
- Consistent primary keys
- Consistent sampling keys

#### NOTE

If this alarm exists, table metadata is inconsistent in the ClickHouse cluster to which the current node belongs. The inconsistency may be caused by multiple reasons, not limited to those mentioned in additional information.

### Alarm Attributes

Alarm ID	Alarm Severity	Auto Cleared
45435	Minor	Yes

### Alarm Parameters

Parameter	Description
Source	Specifies the cluster or system for which the alarm is generated.
ServiceName	Specifies the service for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.
Table	Specifies the database name and table name for which the alarm is generated.

### Impact on the System

Subsequent operations such as INSERT and ALTER on the table may fail.



## Possible Causes

Table metadata modification fails or is not executed on one or more ClickHouseServer nodes.

## Handling Procedure

**Step 1** Log in to FusionInsight Manager, choose **O&M > Alarm > Alarms**, and view the role name and the IP address for the hostname in **Location**.

**Step 2** Log in to the node where the client is installed as the client installation user and run the following commands:

```
cd {Client installation path}
```

```
source bigdata_env
```

- For a cluster with Kerberos authentication enabled (security mode):

```
kinit Component service user
```

```
clickhouse client --host IP address of the ClickHouseServer instance that reports the alarm --port 9440 --secure
```

- For a cluster with Kerberos authentication disabled (normal mode):

```
clickhouse client --host IP address of the ClickHouseServer instance that reports the alarm --user Username --password --port 9000
```

**Step 3** Check whether any task is being executed for the table to which the alarm is generated.

Run the following command to check whether any SQL task is being executed:

```
select * from system.processes where current_database='Database name' and query like '%Table name%'
```

Run the following command to check whether a mutation task is being executed:

```
select * from system.mutations where database='Database name' and table='Table name';
```

- If the query result is empty, go to [Step 4](#).
- If the query result contains error information, rectify the fault accordingly. If the fault cannot be rectified based on the error information, go to [Step 6](#).
- If the query result contains information about an on-going task with no error, the SQL/mutation task is being executed.

Wait for 5 minutes. If the alarm is cleared, no further action is required. If the alarm persists, go to [Step 4](#).

**Step 4** Modify the table structure, delete a table, or add a table based on service requirements until the table metadata of all nodes in the cluster is consistent. After 5 minutes, check whether this alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 5](#).

**Step 5** If the table has been deleted, manually clear the alarm and check whether the alarm is reported again.

- If yes, go to [Step 6](#).
- If no, no further action is required.

**Collect fault information.**

**Step 6** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Log > Download**.

**Step 7** Expand the **Service** drop-down list, and select **ClickHouse** for the target cluster.

**Step 8** Expand the **Hosts** drop-down list. In the **Select Host** dialog box that is displayed, select the abnormal host, and click **OK**.

**Step 9** Click the edit icon in the upper right corner, and set **Start Date** and **End Date** for log collection to 1 hour ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 10** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

None.

# 12.13.298 ALM-45436 Skew ClickHouse Table Data

## Alarm Description

This alarm is generated when data skew occurs in the local table of a distributed table between ClickHouse nodes. This alarm is automatically cleared when data becomes balanced.

Data skew check method:

- If **min\_table\_check\_data\_bytes** is set to **0**, data skew check is disabled.
- If **min\_table\_check\_data\_bytes** is greater than **0**, data skew check is enabled.

After data skew check is enabled, if the data volume in a table is less than the **min\_table\_check\_data\_bytes** value, no alarm will be reported due to data skew. When the data volume is greater than the **min\_table\_check\_data\_bytes** value and the data volume difference between the same table on different nodes is greater than the percentage specified in **min\_table\_data\_varies\_rate**, data skew occurs and this alarm is reported.

## Alarm Attributes

Alarm ID	Alarm Severity	Auto Cleared
45436	Minor	Yes

## Alarm Parameters

Parameter	Description
Source	Specifies the cluster or system for which the alarm is generated.
ServiceName	Specifies the service for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.
Table	Specifies the database name and table name for which the alarm is generated.

## Impact on the System

SQL execution efficiency may be lowered.

## Possible Causes

The data write policy is improper, causing unbalanced data among nodes.

## Handling Procedure

**Step 1** Log in to FusionInsight Manager, choose **O&M > Alarm > Alarms**, and view the role name and the IP address for the hostname in **Location**.

**Step 2** Log in to the node where the client is installed as the client installation user and run the following commands:

```
cd {Client installation path}
```

```
source bigdata_env
```

- Security mode (with Kerberos enabled):

```
kinit Component service user
```

```
clickhouse client --host IP address of the ClickHouseServer instance that reports the alarm --port 9440 --secure
```

- Normal mode (with Kerberos disabled):

```
clickhouse client --host IP address of the ClickHouseServer instance that reports the alarm --user Username --password --port 9000
```

**Step 3** View data distribution.

```
select FQDN(), database, table, sum(data_compressed_bytes) from clusterAllReplicas(Name of the logical cluster, system.parts) where database='Database name' and table='Table name' and active=1 group by (FQDN(), database, table);
```

**Step 4** Balance data with a few clicks or migrate data based on service requirements.

**Step 5** Check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 6](#).

**Collect fault information.**

**Step 6** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Log > Download**.

**Step 7** Expand the **Service** drop-down list, and select **ClickHouse** for the target cluster.

**Step 8** Expand the **Hosts** drop-down list. In the **Select Host** dialog box that is displayed, select the abnormal host, and click **OK**.

**Step 9** Click the edit icon in the upper right corner, and set **Start Date** and **End Date** for log collection to 1 hour ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 10** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

None.

## 12.13.299 ALM-45437 Excessive Parts in the ClickHouse Table

### Alarm Description

This alarm is generated when the number of parts exceeds the threshold specified by **part\_num\_threshold**.

This alarm is automatically cleared when the number of parts is less than the **part\_num\_threshold** value.

### Alarm Attributes

Alarm ID	Alarm Severity	Auto Cleared
45437	Minor	Yes

### Alarm Parameters

Parameter	Description
Source	Specifies the cluster or system for which the alarm is generated.

Parameter	Description
ServiceName	Specifies the service for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.
Table	Specifies the database name and table name for which the alarm is generated.
HostName	Specifies the host for which the alarm is generated.

## Impact on the System

Service errors may occur.

## Possible Causes

The data distribution in the ClickHouse table is improper, or the background merge task is executed slowly.

## Handling Procedure

**Step 1** Log in to FusionInsight Manager, choose **O&M > Alarm > Alarms**, and view the role name and the IP address for the hostname in **Location**.

**Step 2** Log in to the node where the client is installed as the client installation user and run the following commands:

```
cd {Client installation path}
```

```
source bigdata_env
```

- Security mode (with Kerberos enabled):

```
kinit Component service user
```

```
clickhouse client --host IP address of the ClickHouseServer instance that reports the alarm --port 9440 --secure
```

- Normal mode (with Kerberos disabled):

```
clickhouse client --host IP address of the ClickHouseServer instance that reports the alarm --user Username --password --port 9000
```

**Step 3** Run the following command to manually merge parts:

```
optimize table Database name.Table name final;
```

**Step 4** Check whether the number of parts has decreased.

```
select FQDN(), database, table, count(1) from clusterAllReplicas(default_cluster, system.parts) where database='Database name' and table='Table name' and active=1 group by (FQDN(), database, table);
```

1. If the number of parts is less than the threshold, wait for 5 minutes and check whether the alarm is cleared.
  - If yes, no further action is required.
  - If no, go to [Step 5](#).
2. If the number of parts does not decrease, check whether the partition key of the table is set properly. If the number of partitions is too large, rectify the service logic.
3. If the command output is empty, the table does not exist. This alarm is a historical alarm and can be ignored. Manually clear it.

**Collect fault information.**

**Step 5** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Log > Download**.

**Step 6** Expand the **Service** drop-down list, and select **ClickHouse** for the target cluster.

**Step 7** Expand the **Hosts** drop-down list. In the **Select Host** dialog box that is displayed, select the abnormal host, and click **OK**.

**Step 8** Click the edit icon in the upper right corner, and set **Start Date** and **End Date** for log collection to 1 hour ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 9** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

None.

## 12.13.300 ALM-45438 ClickHouse Disk Usage Exceeds 80%

### Alarm Description

The system checks the disk capacity of the ClickHouseServer node every 1 minute. This alarm is generated when the usage of the disk where the ClickHouse data directory or metadata directory resides exceeds 80%.

This alarm is automatically cleared when the usage of the disk where the ClickHouse data directory or metadata directory is located is lower than 80%.

### Alarm Attributes

Alarm ID	Alarm Severity	Auto Cleared
45438	Major	Yes

## Alarm Parameters

Parameter	Description
Source	Specifies the cluster or system for which the alarm is generated.
ServiceName	Specifies the service for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.
HostName	Specifies the host for which the alarm is generated.
DiskPath	Specifies the path of the disk for which the alarm is generated.

## Impact on the System

The ClickHouse write operation may fail.

## Possible Causes

The disk capacity of the ClickHouseServer node is too small.

## Handling Procedure

**Step 1** Log in to FusionInsight Manager, choose **O&M > Alarm > Alarms**, and view the role name and the IP address for the hostname in **Location**.

**Step 2** Expand the disk capacity of the node for which the alarm is generated.

**Step 3** Go to [Step 4](#) if the expansion fails or the alarm persists after the expansion.

**Collect fault information.**

**Step 4** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Log > Download**.

**Step 5** Expand the **Service** drop-down list, and select **ClickHouse** for the target cluster.

**Step 6** Expand the **Hosts** drop-down list. In the **Select Host** dialog box that is displayed, select the abnormal host, and click **OK**.

**Step 7** Click the edit icon in the upper right corner, and set **Start Date** and **End Date** for log collection to 1 hour ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 8** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

None.

# 12.13.301 ALM-45439 ClickHouse Node Enters the Read-Only Mode

## Alarm Description

The system checks the disk capacity of the ClickHouseServer node every 1 minute. This alarm is generated when the system detects that the disk capacity exceeds 90% and the ClickHouseServer node enters the read-only mode.

This alarm is automatically cleared when the system detects that the disk capacity is lower than 90% and the ClickHouseServer node exits the read-only mode.

### NOTE

If the ClickHouseServer node is in read-only mode and you need to log in to the client to clear data, you can manually exit the read-only mode using the following method:

Log in to FusionInsight Manager, choose **Cluster > Services > ClickHouse > Configurations > All Configurations**, search for **profiles.default.readonly**, and change its value to **0**.

## Alarm Attributes

Alarm ID	Alarm Severity	Auto Cleared
45439	Major	Yes

## Alarm Parameters

Parameter	Description
Source	Specifies the cluster or system for which the alarm is generated.
ServiceName	Specifies the service for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.
HostName	Specifies the host for which the alarm is generated.
DiskPath	Specifies the path of the disk for which the alarm is generated.



## Impact on the System

After the ClickHouseServer node enters the read-only mode, all write, modification, and deletion operations fail.

## Possible Causes

The disk usage of the ClickHouse node exceeds 90%.

## Handling Procedure

- Step 1** Log in to FusionInsight Manager, choose **O&M > Alarm > Alarms**, and view the role name and the IP address for the hostname in **Location**.
- Step 2** Expand the disk capacity of the node for which the alarm is generated.
- Step 3** Go to [Step 4](#) if the expansion fails or the alarm persists after the expansion.

### NOTE

After the capacity expansion, this alarm can be automatically cleared only when **profiles.default.readonly** is **auto**. If its value has been manually changed, change it back to **auto**. If **profiles.default.readonly** needs to be set to **0** or **1** based on service requirements, manually clear this alarm.

### Collect fault information.

- Step 4** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Log > Download**.
- Step 5** Expand the **Service** drop-down list, and select **ClickHouse** for the target cluster.
- Step 6** Expand the **Hosts** drop-down list. In the **Select Host** dialog box that is displayed, select the abnormal host, and click **OK**.
- Step 7** Click the edit icon in the upper right corner, and set **Start Date** and **End Date** for log collection to 1 hour ahead of and after the alarm generation time, respectively. Then, click **Download**.
- Step 8** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

None.

## 12.13.302 ALM-45440 Inconsistency Between ClickHouse Replicas

### Alarm Description

When the number of ClickHouse replicas is greater than 1, the system periodically checks the replicated table. This alarm is generated if replicated table data is not

synchronized. This alarm is cleared when data in all replicated tables between replicas becomes synchronized.

## Alarm Attributes

Alarm ID	Alarm Severity	Auto Cleared
45440	Minor	Yes

## Alarm Parameters

Parameter	Description
Source	Specifies the cluster or system for which the alarm is generated.
ServiceName	Specifies the service for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.
HostName	Specifies the host for which the alarm is generated.
Table	Specifies the table name for which the alarm is generated.

## Impact on the System

The data reliability of the ClickHouse replicated table is affected, causing data differences and affecting the query result of the distributed table.

## Possible Causes

- The ClickHouse service is overloaded.
- The connection between the ClickHouse and ZooKeeper is abnormal.

## Handling Procedure

**Check whether the ClickHouse service load is heavy.**

**Step 1** Log in to FusionInsight Manager, choose **O&M > Alarm > Alarms**, and view the database name, table name, role name and IP address for the hostname in **Location**.

**Step 2** Log in to the node where the client is installed as the client installation user and run the following commands:

```
cd {Client installation path}
```

```
source bigdata_env
```

- For a cluster with Kerberos authentication enabled (security mode):  
**kinit** *Component service user*  
**clickhouse client --host** *IP address of the ClickHouseServer instance that reports the alarm* **--port 9440 --secure**
- For a cluster with Kerberos authentication disabled (normal mode):  
**clickhouse client --host** *IP address of the ClickHouseServer instance that reports the alarm* **--user** *Username* **--password --port 9000**

**Step 3** Run the following statement to check whether data is frequently written to the system table. If yes, wait until the service execution is complete and check whether the alarm is cleared.

```
SELECT query_id, user, FQDN(), elapsed, query FROM system.processes ORDER BY query_id;
```

- If yes, no further action is required.
- If no, go to [Step 4](#).

**Step 4** Check whether a large amount of data is written. If yes, wait until the task is complete and check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 5](#).

**Step 5** Run the following statement to check whether replicas are synchronized:

```
select table,absolute_delay, queue_size, inserts_in_queue, merges_in_queue from system.replicas where absolute_delay > 0 order by absolute_delay desc limit 10;
```

- If yes, go to [Step 6](#).
- If no, go to [Step 9](#).

**Step 6** If **inserts\_in\_queue** contains a large amount of content to be inserted, run the following SQL statement to query the replica synchronization queue and locate the error cause:

```
SELECT database,table,type,any(last_exception),any(postpone_reason),min(create_time),max(last_attempt_time),max(last_postpone_time),max(num_postponed) AS max_postponed,max(num_tries) AS max_tries,min(num_tries) AS min_tries,countIf(last_exception != "") AS count_err,countIf(num_postponed > 0) AS count_postponed,countIf(is_currently_executing) AS count_executing,count() AS count_all FROM system.replication_queue GROUP BY database,table,type ORDER BY count_all DESC
```

Check whether an error message similar to the following is displayed:

```
Not executing fetch of part xxx because n fetches already executing, max n
```

- If yes, go to [Step 7](#).
- If no, go to [Step 9](#).

**Step 7** On FusionInsight Manager, choose **Cluster > Services > ClickHouse > Configurations > All Configurations**, and check whether the value of **background\_pool\_size** is twice the number of cores on the node.

- If yes, go to [Step 9](#).
- If no, go to [Step 8](#).

**Step 8** Set this parameter to twice the number of cores on the node and synchronize the configuration. Wait for a while and check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 9](#).

#### Check the connectivity between ClickHouse and ZooKeeper.

**Step 9** Log in to the node where the ClickHouseServer instance is located, go to `$ {BIGDATA_HOME}/FusionInsight_ClickHouse_*/*_ClickHouseServer/etc`, and check whether the port numbers of the ClickHouseServer and ZooKeeper in the `config.xml` file are the same, as shown in the following information in bold:

#### NOTE

To view the ZooKeeper port number, choose **Cluster > Services > ZooKeeper > Configurations > All Configurations** on FusionInsight Manager, and check the value of `clientPort`.

```
<zookeeper>
<session_timeout_ms>10000</session_timeout_ms>
<node index="1">
<host>server-2110082001-0019</host>
<port>24002</port>
</node>
<node index="2">
<host>server-2110082001-0018</host>
<port>24002</port>
</node>
<node index="3">
<host>server-2110082001-0017</host>
<port>24002</port>
</node>
</zookeeper>
```

- If yes, go to [Step 11](#).
- If no, go to [Step 10](#).

**Step 10** Change the port number to the ZooKeeper port number, restart the ClickHouseServer instance, and check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 11](#).

---

#### NOTICE

During the instance restart, the instance is unavailable, and the ClickHouse service on that instance fails to be executed.

---

#### Collect fault information.

**Step 11** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Log > Download**.

**Step 12** Expand the **Service** drop-down list, and select **ClickHouse** for the target cluster.

**Step 13** Expand the **Hosts** drop-down list. In the **Select Host** dialog box that is displayed, select the abnormal host, and click **OK**.

**Step 14** Click the edit icon in the upper right corner, and set **Start Date** and **End Date** for log collection to 1 hour ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 15** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

None.

## 12.13.303 ALM-45441 Zookeeper Disconnected

### Alarm Description

The system checks the connection between ClickHouse and ZooKeeper every minute. This alarm is generated when the connection fails. The alarm is reported because the ZooKeeper connection is abnormal. If the connection fails for three consecutive times, the system generates an alarm.

This alarm is automatically cleared when the system detects that the connection is normal.

### Alarm Attributes

Alarm ID	Alarm Severity	Auto Cleared
45441	Critical	Yes

### Alarm Parameters

Parameter	Description
Source	Specifies the cluster or system for which the alarm is generated.
ServiceName	Specifies the service for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.
HostName	Specifies the host for which the alarm is generated.

## Impact on the System

If ClickHouse is disconnected from ZooKeeper, the ClickHouse service cannot be used.

## Possible Causes

- The ZooKeeper service is abnormal.
- The ClickHouse service is overloaded.

## Handling Procedure

**Check whether ZooKeeper is normal.**

- Step 1** On FusionInsight Manager, choose **Cluster > Services > ZooKeeper > quorumpeer**.
- Step 2** Check whether ZooKeeper instances are normal.
- If yes, go to [Step 6](#).
  - If no, go to [Step 3](#).
- Step 3** Select instances whose status is not good and choose **More > Restart Instance**.

---

### NOTICE

During the instance restart, the instance is unavailable, and the ZooKeeper service on the current instance node fails to be executed.

---

- Step 4** Check whether the instance status is good after restart.
- If yes, go to [Step 5](#).
  - If no, go to [Step 10](#).
- Step 5** Choose **O&M > Alarm > Alarms** and check whether the alarm is cleared.
- If yes, no further action is required.
  - If no, go to [Step 6](#).

**Check whether the ClickHouse service load is heavy.**

- Step 6** Log in to FusionInsight Manager, choose **O&M > Alarm > Alarms**, and view the role name and the IP address for the hostname in **Location**.
- Step 7** Log in to the node where the client is installed as the client installation user and run the following commands:

```
cd {Client installation path}
```

```
source bigdata_env
```

- For a cluster with Kerberos authentication enabled (security mode):  
**kinit** *Component service user*  
**clickhouse client --host** *IP address of the ClickHouseServer instance that reports the alarm* **--port** 9440 **--secure**

- For a cluster with Kerberos authentication disabled (normal mode):  
**clickhouse client --host** IP address of the ClickHouseServer instance that reports the alarm **--user** *User name* **--password** **--port** 9440

**Step 8** Run the following statement to check whether data is frequently written to the system table. If yes, wait until the service execution is complete and check whether the alarm is cleared.

```
SELECT query_id, user, FQDN(), elapsed, query FROM system.processes ORDER BY query_id;
```

- If yes, no further action is required.
- If no, go to [Step 9](#).

**Step 9** Check whether a large amount of data is written. If yes, wait until the task is complete and check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 10](#).

**Collect fault information.**

**Step 10** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Log** > **Download**.

**Step 11** Expand the **Service** drop-down list, and select **ClickHouse** for the target cluster.

**Step 12** Expand the **Hosts** drop-down list. In the **Select Host** dialog box that is displayed, select the abnormal host, and click **OK**.

**Step 13** Click the edit icon in the upper right corner, and set **Start Date** and **End Date** for log collection to 1 hour ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 14** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

None.

## 12.13.304 ALM-45442 Too Many Concurrent SQL Statements

### Alarm Description

The alarm module checks the number of concurrent ClickHouse requests every 30 seconds. This alarm is generated when the number of concurrent ClickHouse requests exceeds the concurrency threshold configured on the UI.

This alarm is cleared when the system detects that the actual number of concurrent requests is less than concurrency threshold.

## Alarm Attributes

Alarm ID	Alarm Severity	Auto Cleared
45442	Major	Yes

## Alarm Parameters

Parameter	Description
Source	Specifies the cluster or system for which the alarm is generated.
ServiceName	Specifies the service for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.
HostName	Specifies the host for which the alarm is generated.

## Impact on the System

If there are too many concurrent SQL statements, a large number of system resources are consumed. As a result, system response becomes slow.

## Possible Causes

The ClickHouse service is overloaded.

## Handling Procedure

- Step 1** Log in to FusionInsight Manager, choose **O&M > Alarm > Alarms**, and view the role name and the IP address for the hostname in **Location**.
- Step 2** Choose **Cluster > ClickHouse > Instance**, select an instance based on the alarm information. Choose **Chart > Concurrency** to check whether the actual number of concurrent SQL statements is greater than SQL concurrency threshold.
  - If yes, go to **Step 3**.
  - If no, go to **Step 5**.
- Step 3** Confirm with the user whether a large number of tasks were being executed during the alarming period.
  - If yes, go to **Step 4**.
  - If no, go to **Step 5**.
- Step 4** On FusionInsight Manager, choose **O&M** and click **Alarm > Thresholds** in the navigation pane on the left. On the displayed page, click **ClickHouse > Concurrency** and adjust the threshold, or wait until the task is complete. Check whether the alarm is cleared.



- If yes, no further action is required.
- If no, go to [Step 5](#).

**Collect fault information.**

**Step 5** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Log > Download**.

**Step 6** Expand the **Service** drop-down list, and select **ClickHouse** for the target cluster.

**Step 7** Expand the **Hosts** drop-down list. In the **Select Host** dialog box that is displayed, select the abnormal host, and click **OK**.

**Step 8** Click the edit icon in the upper right corner, and set **Start Date** and **End Date** for log collection to 1 hour ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 9** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

None.

## 12.13.305 ALM-45443 Slow SQL Queries in the Cluster

### Alarm Description

The system checks slow SQL queries for ClickHouse every 1 minute. This alarm is generated when the execution time of a SQL statement is longer than or equal to the slow SQL threshold.

This alarm is automatically cleared when the system detects that the execution time of the SQL statement is shorter than the slow SQL threshold.

### Alarm Attributes

Alarm ID	Alarm Severity	Auto Cleared
45443	Major	Yes

### Alarm Parameters

Parameter	Description
Source	Specifies the cluster or system for which the alarm is generated.

Parameter	Description
ServiceName	Specifies the service for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.
HostName	Specifies the host for which the alarm is generated.

## Impact on the System

The performance of the ClickHouse service deteriorates, which slows the response of other services. If there are too many slow SQL statements, the service may be unavailable.

## Possible Causes

- The ClickHouse service is overloaded.
- The execution of SQL statements takes a long time.

## Handling Procedure

**Check whether the ClickHouse service load is heavy.**

**Step 1** Log in to FusionInsight Manager, choose **O&M > Alarm > Alarms**, and view the role name and the IP address for the hostname in **Location**.

**Step 2** Log in to the node where the client is installed as the client installation user and run the following commands:

```
cd {Client installation path}
```

```
source bigdata_env
```

- For a cluster with Kerberos authentication enabled (security mode):  
**kinit** *Component service user*  
**clickhouse client --host** *IP address of the ClickHouseServer instance that reports the alarm* **--port --secure**
- For a cluster with Kerberos authentication disabled (normal mode):  
**clickhouse client --host** *IP address of the ClickHouseServer instance that reports the alarm* **--user Username --password --port**

**Step 3** Run the following statement to check whether data is frequently written to the system table. If yes, wait until the service execution is complete and check whether the alarm is cleared.

```
SELECT query_id, user, FQDN(), elapsed, query FROM system.processes ORDER BY query_id;
```

- If yes, no further action is required.

- If no, go to [Step 4](#).

#### Checking whether the SQL statements take a long time.

**Step 4** Check the logical cluster to which the alarm object belongs. Log in to FusionInsight Manager, click **Cluster**, choose **Services > ClickHouse**, and click **Logic Cluster**. On the displayed page, choose **Query Management > Ongoing Slow Queries**. Check which SQL statements take a long time on the displayed page, confirm with the user to adjust services, optimize slow SQL statements, and check whether the optimization is successful.

- If yes, go to [Step 5](#).
- If no, go to [Step 6](#).

**Step 5** After the SQL statements are complete, check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 6](#).

#### Collect fault information.

**Step 6** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Log > Download**.

**Step 7** Expand the **Service** drop-down list, and select **ClickHouse** for the target cluster.

**Step 8** Expand the **Hosts** drop-down list. In the **Select Host** dialog box that is displayed, select the abnormal host, and click **OK**.

**Step 9** Click the edit icon in the upper right corner, and set **Start Date** and **End Date** for log collection to 1 hour ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 10** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

None.

## 12.13.306 ALM-45444 Abnormal ClickHouse Process

### Alarm Description

The health check module checks ClickHouse instances every 30 seconds. If the number of consecutive failures exceeds the threshold, an alarm is reported. In this case, the ClickHouse process may stop responding and services cannot be properly executed.

## Alarm Attributes

Alarm ID	Alarm Severity	Auto Cleared
45444	Critical	Yes

## Alarm Parameters

Parameter	Description
Source	Specifies the cluster or system for which the alarm is generated.
ServiceName	Specifies the service for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.
HostName	Specifies the host for which the alarm is generated.

## Impact on the System

If the ClickHouse process is abnormal, services cannot run properly.

## Possible Causes

The ClickHouse process runs improperly.

## Handling Procedure

**Step 1** Log in to FusionInsight Manager, choose **O&M > Alarm > Alarms**, and view the role name and the IP address for the hostname in **Location**.

**Step 2** Log in to the node where the client is installed as the client installation user and run the following commands:

```
cd {Client installation path}
```

```
source bigdata_env
```

- For a cluster with Kerberos authentication enabled (security mode):

```
kinit Component service user
```

```
clickhouse client --host IP address of the ClickHouseServer instance that reports the alarm --port 9440 --secure
```

- For a cluster with Kerberos authentication disabled (normal mode):

```
clickhouse client --host IP address of the ClickHouseServer instance that reports the alarm --user Username --password --port 9000
```

**Step 3** Run the following statement to check whether the result can be properly returned:

**SELECT 1;**

- If yes, go to [Step 4](#).
- If no, go to [Step 5](#).

**Step 4** Wait for several minutes and check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 5](#).

**Collect fault information.**

**Step 5** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Log > Download**.

**Step 6** Expand the **Service** drop-down list, and select **ClickHouse** for the target cluster.

**Step 7** Expand the **Hosts** drop-down list. In the **Select Host** dialog box that is displayed, select the abnormal host, and click **OK**.

**Step 8** Click the edit icon in the upper right corner, and set **Start Date** and **End Date** for log collection to 1 hour ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 9** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

None.

# 12.13.307 ALM-45585 IoTDB Service Unavailable

## Alarm Description

The system checks the IoTDB service status every 300 seconds. This alarm is generated when the IoTDB service is unavailable. This alarm is cleared when the IoTDB service recovers.

## Alarm Attributes

Alarm ID	Alarm Severity	Auto Cleared
45585	Critical	Yes

## Alarm Parameters

Parameter	Description
Source	Specifies the cluster for which the alarm was generated.
ServiceName	Specifies the service for which the alarm was generated.
RoleName	Specifies the role for which the alarm was generated.
HostName	Specifies the host for which the alarm was generated.

## Impact on the System

The IoTDB service is unavailable for read and write operations.

## Possible Causes

- The KrbServer service is abnormal.
- More than 50% of IoTDBServer instances are faulty.

## Handling Procedure

**Check whether the KrbServer service on which the IoTDB depends is abnormal.**

**Step 1** On FusionInsight Manager, choose **O&M > Alarm > Alarms**.

**Step 2** In the alarm list, check whether ALM-25500 KrbServer Service Unavailable exists.

- If yes, go to [Step 3](#).
- If no, go to [Step 5](#).

**Step 3** Handle the alarm by referring to "ALM-25500 KrbServer Service Unavailable."

**Step 4** After ALM-25500 is cleared, wait a few minutes and check whether the alarm HetuServer Service Unavailable is cleared.

- If yes, no further action is required.
- If no, go to [Step 5](#).

**Check whether IoTDBServer instances are faulty.**

**Step 5** On FusionInsight Manager, choose **Cluster > Name of the desired cluster > Service > IoTDB > Instance**.

**Step 6** Check whether the percentage of faulty IoTDBServer instances exceeds 50%. If yes, restart the faulty IoTDBServer instances and check whether the status is restored.


- If yes, no further action is required.

- If no, go to [Step 7](#).

**Collect the fault information.**

**Step 7** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Log > Download**.

**Step 8** Expand the **Service** drop-down list, select **IoTDB** for the target cluster, and click **OK**.

**Step 9** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 30 minutes ahead of and after the alarm generation time respectively. Then, click **Download**.

**Step 10** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

None

## 12.13.308 ALM-45586 IoTDBServer Heap Memory Usage Exceeds the Threshold

### Alarm Description

The system checks the IoTDBServer process status every 60 seconds. The alarm is generated when the heap memory usage of the IoTDBServer process exceeds the threshold (90% of the maximum memory).

### Alarm Attributes

Alarm ID	Alarm Severity	Auto Cleared
45586	Major	Yes

### Alarm Parameters

Parameter	Description
Source	Specifies the cluster for which the alarm was generated.
ServiceName	Specifies the service for which the alarm was generated.

Parameter	Description
RoleName	Specifies the role for which the alarm was generated.
HostName	Specifies the host for which the alarm was generated.

## Impact on the System

The read and write performance of the IoTDBServer process deteriorates, memory overflow occurs, and the IoTDBServer process breaks down.

## Possible Causes

The heap memory of the IoTDBServer process is overused or the heap memory is inappropriately allocated.

## Handling Procedure

**Check the heap memory usage.**


- Step 1** Log in to FusionInsight Manager and choose **O&M**. In the navigation pane on the left, choose **Alarm > Alarms**. On the page that is displayed, locate the row containing the alarm whose **Alarm ID** is **45586**, view the role name in **Location**, and check the instance IP address.
- Step 2** Choose **Cluster > Name of the desired cluster > Service > IoTDB > Instance**. Click the IoTDBServer for which the alarm is generated to go to **Dashboard**. Click the drop-down list in the upper right corner of the chart area and choose **Customize > Memory**. In the dialog box that is displayed, select **IoTDBServer Heap Memory Resource Percentage**, and click **OK**. Check whether the used non-heap memory of the IoTDBServer process reaches 90% (by default) of the maximum non-heap memory specified for IoTDBServer.
- If yes, go to **Step 3**.
  - If no, go to **Step 5**.
- Step 3** Choose **Cluster > Name of the desired cluster > Service > IoTDB > Configuration**, click **All Configurations**, choose **IoTDBServer > System**, and increase the value of **-Xmx** in the **GC\_OPTS** parameter.

### NOTE

- The default value of **-Xmx** is **2G**.
  - If this alarm is occasionally generated, increase the value by 0.5 times. If this alarm is frequently generated, double the value.
  - In the case of large service volume and high service concurrency, you are advised to add instances.
- Step 4** Check whether the alarm is cleared.
- If yes, no further action is required.
  - If no, go to **Step 5**.



**Collect the fault information.**

- Step 5** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Log > Download**.
- Step 6** Expand the **Service** drop-down list, select **IoTDB** for the target cluster, and click **OK**.
- Step 7** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 30 minutes ahead of and after the alarm generation time respectively. Then, click **Download**.
- Step 8** Contact O&M personnel and provide the collected logs.

----End

**Alarm Clearance**

This alarm is automatically cleared after the fault is rectified.

**Related Information**

None

**12.13.309 ALM-45587 IoTDBServer GC Duration Exceeds the Threshold**

**Alarm Description**

The system checks the GC duration of the IoTDBServer process every 60 seconds. This alarm is generated when the GC duration exceeds the threshold (12 seconds by default) for three consecutive times. You can choose **O&M > Alarm > Threshold Configuration > Name of the desired cluster > IoTDB > GC > Total GC duration of IoTDBServer process (IoTDBServer)** to change the threshold. This alarm is cleared when the GC duration is less than the threshold.

**Alarm Attributes**

Alarm ID	Alarm Severity	Auto Cleared
45587	Major	Yes

**Alarm Parameters**

Parameter	Description
Source	Specifies the cluster for which the alarm was generated.
ServiceName	Specifies the service for which the alarm was generated.

Parameter	Description
RoleName	Specifies the role for which the alarm was generated.
HostName	Specifies the host for which the alarm was generated.
Trigger Condition	Specifies the threshold for triggering the alarm.

## Impact on the System

The IoTDBServer process may be unavailable for read and write operations.

## Possible Causes

The heap memory of the IoTDBServer process is overused or inappropriately allocated, causing frequent occurrence of the GC process.

## Handling Procedure

### Check the GC duration.

- Step 1** Log in to FusionInsight Manager and choose **O&M**. In the navigation pane on the left, choose **Alarm > Alarms**. On the page that is displayed, locate the row containing the alarm whose **Alarm ID** is **45587**, view the role name in **Location**, and check the instance IP address.
- Step 2** Choose **Cluster > Name of the desired cluster > Service > IoTDB > Instance**. Click the IoTDBServer for which the alarm is generated to go to **Dashboard**. Click the drop-down list in the upper right corner of the chart area and choose **Customize > GC**. In the dialog box that is displayed, select **Garbage Collection (GC) Time of IoTDBServer**, and click **OK**. Check whether the GC time of the IoTDBServer process is greater than 12 seconds.
- If yes, go to **Step 3**.
  - If no, go to **Step 5**.
- Step 3** Choose **Cluster > Name of the desired cluster > Service > IoTDB > Configuration**, click **All Configurations**, choose **IoTDBServer > System**, and increase the value of **-Xmx** in the **GC\_OPTS** parameter.

### NOTE


- The default value of **-Xmx** is **2G**.
  - If this alarm is occasionally generated, increase the value by 0.5 times. If this alarm is frequently generated, double the value.
  - In the case of large service volume and high service concurrency, you are advised to add instances.
- Step 4** Check whether the alarm is cleared.
- If yes, no further action is required.

- If no, go to [Step 5](#).

**Collect the fault information.**

**Step 5** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Log > Download**.

**Step 6** Expand the **Service** drop-down list, select **IoTDB** for the target cluster, and click **OK**.

**Step 7** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 30 minutes ahead of and after the alarm generation time respectively. Then, click **Download**.

**Step 8** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

None

# 12.13.310 ALM-45588 IoTDBServer Direct Memory Usage Exceeds the Threshold

## Alarm Description

The system checks the direct memory usage of the IoTDBServer service every 60 seconds. This alarm is generated when the direct memory usage of the IoTDBServer instance exceeds the threshold (90% of the maximum memory) for five consecutive times. This alarm is cleared when the IoTDBServer direct memory usage is less than or equal to the threshold.

## Alarm Attributes

Alarm ID	Alarm Severity	Auto Cleared
45588	Major	Yes

## Alarm Parameters

Parameter	Description
Source	Specifies the cluster for which the alarm was generated.
ServiceName	Specifies the service for which the alarm was generated.

Parameter	Description
RoleName	Specifies the role for which the alarm was generated.
HostName	Specifies the host for which the alarm was generated.
Trigger Condition	Specifies the threshold for triggering the alarm.

## Impact on the System

Direct memory overflow may cause service unavailability, and the IoTDBServer process may be unavailable for read and write operations.

## Possible Causes

The direct memory of the IoTDBServer process is overused or the direct memory is inappropriately allocated.

## Handling Procedure

**Check the direct memory usage.**

- Step 1** Log in to FusionInsight Manager and choose **O&M**. In the navigation pane on the left, choose **Alarm > Alarms**. On the page that is displayed, locate the row containing the alarm whose **Alarm ID** is **45588**, view the role name in **Location**, and check the instance IP address.
- Step 2** Choose **Cluster > Name of the desired cluster > Service > IoTDB > Instance**. Click the IoTDBServer for which the alarm is generated to go to **Dashboard**. Click the drop-down list in the upper right corner of the chart area and choose **Customize > Memory**. In the dialog box that is displayed, select **IoTDBServer Direct Buffer Resource Percentage**, and click **OK**.
- Step 3** Check whether the direct memory used by the IoTDBServer reaches the threshold (90% of the maximum direct memory by default).
  - If yes, go to **Step 4**.
  - If no, go to **Step 6**.
- Step 4** On FusionInsight Manager, choose **Cluster > Name of the desired cluster > Service > IoTDB > Configuration**, click **All Configurations**, choose **IoTDBServer > System**, increase the value of **-XX:MaxDirectMemorySize** in the **GC\_OPTS** parameter as required, and save the configuration.

 NOTE

- If this alarm is generated, the direct memory configured for the IoTDBServer process cannot meet the requirements of the IoTDBServer process.
- You are advised to set **-XX:MaxDirectMemorySize** in **GC\_OPTS** to twice the direct memory used by the IoTDBServer process. (You can change the value based on the actual service scenario.)
- To obtain the size of the direct memory used by the IoTDBServer process, choose **Customize > Memory > IoTDBServer Direct Memory Resource Status**. If **GC\_OPTS** does not contain the **-XX:MaxDirectMemorySize** parameter, add it manually.


**Step 5** Restart the affected services or instances and check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 6](#).

**Collect the fault information.**

**Step 6** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Log > Download**.

**Step 7** Expand the **Service** drop-down list, and select **IoTDBServer** for the target cluster.

**Step 8** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 9** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

None

## 12.13.311 ALM-45589 ConfigNode Heap Memory Usage Exceeds the Threshold

### Alarm Description

The system checks the heap memory usage of the ConfigNode process every 60 seconds. This alarm is generated when the heap memory usage of the ConfigNode process exceeds the threshold (90% of the maximum memory). This alarm is cleared when the heap memory usage of the ConfigNode process is less than the threshold.

## Alarm Attributes

Alarm ID	Alarm Severity	Auto Cleared
45589	Major	Yes

## Alarm Parameters

Parameter	Description
Source	Specifies the cluster for which the alarm was generated.
ServiceName	Specifies the service for which the alarm was generated.
RoleName	Specifies the role for which the alarm was generated.
HostName	Specifies the host for which the alarm was generated.

## Impact on the System


The read and write performance of the ConfigNode process deteriorates, memory overflow occurs, and the ConfigNode process breaks down.

## Possible Causes

The heap memory configured for the node is improper. As a result, the usage exceeds the threshold.

## Handling Procedure

### Check the heap memory configuration.

- Step 1** Log in to FusionInsight Manager and choose **O&M > Alarm > Alarms**. In the real-time alarm list, click  in front of this alarm and view the role name and instance IP address in **Location**.
- Step 2** Choose **Cluster > Services > IoTDB**. Click **Instance**, click the ConfigNode corresponding to the IP address obtained in **Step 1**, and check whether **ConfigNode Heap Memory Usage** on the **Dashboard** tab page reaches the threshold specified for the ConfigNode process.

If the chart is not displayed, click the drop-down list in the upper right corner of the chart area and choose **Customize > Memory**. In the dialog box that is displayed, select **ConfigNode Heap Memory Usage** and click **OK**.

 NOTE

You can choose **O&M > Alarm > Threshold Configuration > *Name of the desired cluster* > IoTDB > Memory > ConfigNode Heap Memory Usage (ConfigNode)** to view the threshold.

- If yes, go to [Step 3](#).
- If no, go to [Step 6](#).

**Step 3** Choose **Cluster > Services > IoTDB**. Click **Configurations** then **All Configurations**, click **ConfigNode**, and choose **System**. Set **-Xmx** in **GC\_OPTS** to a larger value and save the configuration.

 NOTE

- The default value of **-Xmx** is **2G**.
- If this alarm is occasionally generated, increase the value of **-Xmx** by 0.5 times. If this alarm is frequently generated, double the value of **-Xmx**.
- In the case of large service volume and high service concurrency, you are advised to add instances.

**Step 4** Click **Dashboard**. Click **Restart Service** to restart the IoTDB service for the configuration to take effect.

---

**NOTICE**

During the restart of the IoTDB service, read and write requests are interrupted.

---

**Step 5** Wait for about 120 seconds and check whether the alarm is cleared.


- If yes, no further action is required.
- If no, go to [Step 6](#).

**Collect fault information.**

**Step 6** On FusionInsight Manager, choose **O&M > Log > Download**.

**Step 7** Expand the **Service** drop-down list, select **IoTDB** for the target cluster, and click **OK**.

**Step 8** Expand the **Hosts** drop-down list. In the **Select Host** dialog box that is displayed, select the hosts to which the role belongs, and click **OK**.

**Step 9** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 30 minutes ahead of and after the alarm generation time respectively. Then, click **Download**.

**Step 10** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

None

# 12.13.312 ALM-45590 ConfigNode GC Duration Exceeds the Threshold

## Alarm Description

The system checks the GC duration of the ConfigNode process every 60 seconds. This alarm is generated when the GC duration exceeds the threshold (12 seconds by default) for three consecutive times. This alarm is cleared when the GC duration is less than the threshold.

### NOTE

You can choose **O&M > Alarm > Threshold Configuration > Name of the desired cluster > ioTDB > GC > Total GC duration of ConfigNode process (ConfigNode)** to increase the threshold by 20% each time.

## Alarm Attributes

Alarm ID	Alarm Severity	Auto Cleared
45590	Major	Yes

## Alarm Parameters

Parameter	Description
Source	Specifies the cluster for which the alarm was generated.
ServiceName	Specifies the service for which the alarm was generated.
RoleName	Specifies the role for which the alarm was generated.
HostName	Specifies the host for which the alarm was generated.
Trigger Condition	Specifies the threshold for triggering the alarm.

## Impact on the System

The read and write performance of the ConfigNode process may deteriorate.




## Possible Causes

The heap memory configured on the node is improper. As a result, GC occurs frequently.

## Handling Procedure

### Check the heap memory configuration.

**Step 1** Log in to FusionInsight Manager and choose **O&M > Alarm > Alarms**. In the real-time alarm list, click  in the row containing this alarm and view the role name and instance IP address in **Location**.

**Step 2** Choose **Cluster > Services > IoTDB**. Click **Instance**, click the ConfigNode corresponding to the IP address obtained by [Step 1](#). Switch to the **Dashboard** tab page, locate the **Total GC Duration of ConfigNode** chart, and check whether the GC duration of the ConfigNode process exceeds the threshold.

If the GC duration of ConfigNode is not displayed, click the drop-down list in the upper right corner of the chart area and choose **Customize > GC**. In the displayed dialog box, select **Total GC Duration of ConfigNode** and click **OK**.

#### NOTE

You can choose **O&M > Alarm > Threshold Configuration > Name of the desired cluster > IoTDB > GC > Total GC duration of ConfigNode process (ConfigNode)** to view the threshold.

- If yes, go to [Step 3](#).
- If no, go to [Step 6](#).

**Step 3** Choose **Cluster > Services > IoTDB**. Click **Configurations** then **All Configurations**, click **ConfigNode**, and choose **System**. Set **-Xmx** in **GC\_OPTS** to a larger value and save the configuration.

#### NOTE

- The default value of **-Xmx** is **2G**.
- If this alarm is occasionally generated, increase the value by 0.5 times. If this alarm is frequently generated, double the value.
- In the case of large service volume and high service concurrency, you are advised to add instances.

**Step 4** Click **Dashboard**. Click **Restart Service** to restart the IoTDB service for the configuration to take effect.

---

#### NOTICE


During the restart of the IoTDB service, read and write requests are interrupted.

---

**Step 5** Check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 6](#).

### Collect fault information.

- Step 6** On FusionInsight Manager, choose **O&M > Log > Download**.
- Step 7** Expand the **Service** drop-down list, select **IoTDB** for the target cluster, and click **OK**.
- Step 8** Expand the **Hosts** drop-down list. In the **Select Host** dialog box that is displayed, select the hosts to which the role belongs, and click **OK**.
- Step 9** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 30 minutes ahead of and after the alarm generation time respectively. Then, click **Download**.
- Step 10** Contact O&M personnel and provide the collected logs.
- End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

None

# 12.13.313 ALM-45591 ConfigNode Direct Memory Usage Exceeds the Threshold

## Alarm Description

The system checks the direct memory usage of the ConfigNode process every 60 seconds. This alarm is generated when the direct memory usage of the ConfigNode exceeds the threshold for five consecutive times. That is, the direct memory configured for ConfigNode cannot meet service requirements. This alarm is cleared when the direct memory usage of ConfigNode is less than or equal to the threshold.

## Alarm Attributes

Alarm ID	Alarm Severity	Auto Cleared
45591	Major	Yes

## Alarm Parameters

Parameter	Description
Source	Specifies the cluster for which the alarm was generated.
ServiceName	Specifies the service for which the alarm was generated.

Parameter	Description
RoleName	Specifies the role for which the alarm was generated.
HostName	Specifies the host for which the alarm was generated.
Trigger Condition	Specifies the threshold for triggering the alarm.

## Impact on the System


Direct memory overflow may cause instance unavailability, and the ConfigNode process may be unavailable for read and write operations.

## Possible Causes

The direct memory configured for the node is improper. As a result, the usage exceeds the threshold.

## Handling Procedure

### Check the direct memory configuration.

**Step 1** Log in to FusionInsight Manager and choose **O&M > Alarm > Alarms**. In the real-time alarm list, click  in front of this alarm and view the role name and instance IP address in **Location**.

**Step 2** Choose **Cluster > Services > IoTDB**. Click **Instance**, click the ConfigNode corresponding to the IP address obtained in **Step 1**, and check whether **ConfigNode Direct Memory Usage** on the **Dashboard** tab page reaches the threshold specified for the ConfigNode process (90% of the maximum direct memory by default).

If the chart is not displayed, click the drop-down list in the upper right corner of the chart area and choose **Customize > Memory**. In the dialog box that is displayed, select **ConfigNode Direct Memory Usage** and click **OK**.

- If yes, go to **Step 3**.
- If no, go to **Step 5**.

**Step 3** On FusionInsight Manager, choose **Cluster > Name of the desired cluster > Services > IoTDB**. Click **Configurations** then **All Configurations**. Click **ConfigNode** and select **System**. Set **-XX:MaxDirectMemorySize** in **GC\_OPTS** to a larger value as required and save the configuration.

 NOTE

- You are advised to set **-XX:MaxDirectMemorySize** in **GC\_OPTS** to twice the direct memory used by the ConfigNode process. (You can change the value based on the actual service scenario.)
- To obtain the size of the direct memory used by the ConfigNode process, choose **Customize > Memory > ConfigNode Direct Memory Resource Status**.
- If **GC\_OPTS** does not contain the **-XX:MaxDirectMemorySize** parameter, add it.

**Step 4** Restart the affected IoTDB service or instances and check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 5](#).

---

**NOTICE**

During the restart of the IoTDB service or instance, read and write requests are interrupted.


---

**Collect fault information.**

**Step 5** On FusionInsight Manager, choose **O&M > Log > Download**.

**Step 6** Expand the **Service** drop-down list, and select **ConfigNode** for the destination cluster.

**Step 7** Expand the **Hosts** drop-down list. In the **Select Host** dialog box that is displayed, select the hosts to which the role belongs, and click **OK**.

**Step 8** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 9** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

None

# 12.13.314 ALM-45592 IoTDBServer RPC Execution Duration Exceeds the Threshold

## Alarm Description

The system checks the RPC execution duration of the IoTDBServer process every 60 seconds. This alarm is generated when the execution duration exceeds the

threshold. This alarm is cleared when the RPC execution time of the IoTDBServer process is less than the threshold.

## Alarm Attributes

Alarm ID	Alarm Severity	Auto Cleared
45592	Major	Yes

## Alarm Parameters

Parameter	Description
Source	Specifies the cluster for which the alarm was generated.
ServiceName	Specifies the service for which the alarm was generated.
RoleName	Specifies the role for which the alarm was generated.
HostName	Specifies the host for which the alarm was generated.

## Impact on the System


The read and write performance of the IoTDBServer process deteriorates.


## Possible Causes

The processing duration of an IoTDBServer RPC request exceeds the threshold. Logs need to be further analyzed to locate the cause.

## Handling Procedure

### Collect fault information.

- Step 1** Log in to FusionInsight Manager and choose **O&M > Alarm > Alarms**. In the real-time alarm list, click  in front of this alarm and view the role name and instance IP address in **Location**.
- Step 2** Choose **O&M > Log > Download**.
- Step 3** Expand the **Service** drop-down list, select **IoTDB** for the target cluster, and click **OK**.
- Step 4** Expand the **Hosts** drop-down list. In the **Select Host** dialog box that is displayed, select the host queried in [Step 1](#), and click **OK**.

**Step 5** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 30 minutes ahead of and after the alarm generation time respectively. Then, click **Download**.

**Step 6** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

None

# 12.13.315 ALM-45593 IoTDBServer Flush Execution Duration Exceeds the Threshold

## Alarm Description

This alarm is generated when the data flush duration exceeds the threshold. This alarm is cleared when the flush duration is less than the threshold.

## Alarm Attributes

Alarm ID	Alarm Severity	Auto Cleared
45593	Major	Yes

## Alarm Parameters

Parameter	Description
Source	Specifies the cluster for which the alarm was generated.
ServiceName	Specifies the service for which the alarm was generated.
RoleName	Specifies the role for which the alarm was generated.
HostName	Specifies the host for which the alarm was generated.

## Impact on the System



The data writes are blocked, which causes write performance deterioration.

## Possible Causes

The IoTDB flushing on the node is slow. You need to further analyze logs.

## Handling Procedure

### Collect fault information.

- Step 1** Log in to FusionInsight Manager and choose **O&M > Alarm > Alarms**. In the real-time alarm list, click  in front of this alarm and view the role name and instance IP address in **Location**.
- Step 2** Choose **O&M > Log > Download**.
- Step 3** Expand the **Service** drop-down list, select **IoTDB** for the target cluster, and click **OK**.
- Step 4** Expand the **Hosts** drop-down list. In the **Select Host** dialog box that is displayed, select the host queried in [Step 1](#), and click **OK**.
- Step 5** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 30 minutes ahead of and after the alarm generation time respectively. Then, click **Download**.
- Step 6** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

None

## 12.13.316 ALM-45594 IoTDBServer Intra-Space Merge Duration Exceeds the Threshold

### Alarm Description

This alarm is generated when the merge duration in the space exceeds the threshold. This alarm is cleared when the merge duration in the space is less than the threshold.

### Alarm Attributes

Alarm ID	Alarm Severity	Auto Cleared
45594	Major	Yes

## Alarm Parameters

Parameter	Description
Source	Specifies the cluster for which the alarm was generated.
ServiceName	Specifies the service for which the alarm was generated.
RoleName	Specifies the role for which the alarm was generated.
HostName	Specifies the host for which the alarm was generated.

## Impact on the System



Data write is blocked and the write operation performance is affected.

## Possible Causes

The merge task in the IoTDB space of the node is slow. You need to further analyze logs.

## Handling Procedure

### Collect fault information.

- Step 1** Log in to FusionInsight Manager and choose **O&M > Alarm > Alarms**. In the real-time alarm list, click  in front of this alarm and view the role name and instance IP address in **Location**.
- Step 2** Choose **O&M > Log > Download**.
- Step 3** Expand the **Service** drop-down list, select **IoTDB** for the target cluster, and click **OK**.
- Step 4** Expand the **Hosts** drop-down list. In the **Select Host** dialog box that is displayed, select the host queried in [Step 1](#), and click **OK**.
- Step 5** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 30 minutes ahead of and after the alarm generation time respectively. Then, click **Download**.
- Step 6** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.



## Related Information

None

# 12.13.317 ALM-45595 IoTDBServer Cross-Space Merge Duration Exceeds the Threshold

## Alarm Description

This alarm is generated when the cross-space merge duration exceeds the threshold. This alarm is cleared when the cross-space merge duration is less than the threshold.

## Alarm Attributes

Alarm ID	Alarm Severity	Auto Cleared
45595	Major	Yes

## Alarm Parameters

Parameter	Description
Source	Specifies the cluster for which the alarm is generated.
ServiceName	Specifies the service for which the alarm was generated.
RoleName	Specifies the role for which the alarm was generated.
HostName	Specifies the host for which the alarm was generated.

## Impact on the System



Data writes are blocked, which causes write performance deterioration.

## Possible Causes

The IoTDB cross-space merge task on the node is slow. You need to further analyze logs.

## Handling Procedure

**Collect fault information.**

- Step 1** Log in to FusionInsight Manager and choose **O&M > Alarm > Alarms**. In the real-time alarm list, click  in front of this alarm and view the role name and instance IP address in **Location**.
- Step 2** Choose **O&M > Log > Download**.
- Step 3** Expand the **Service** drop-down list, select **IoTDB** for the target cluster, and click **OK**.
- Step 4** Expand the **Hosts** drop-down list. In the **Select Host** dialog box that is displayed, select the host queried in [Step 1](#), and click **OK**.
- Step 5** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 30 minutes ahead of and after the alarm generation time respectively. Then, click **Download**.
- Step 6** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

None

## 12.13.318 ALM-45596 Procedure Execution Failed

### Alarm Description

Procedures are the tasks managed and executed by the ConfigNode leader. This alarm is generated when a procedure fails to be executed. This alarm is cleared when the procedure is successfully executed.

### Alarm Attributes

Alarm ID	Alarm Severity	Auto Cleared
45596	Major	Yes

### Alarm Parameters

Parameter	Description
Source	Specifies the cluster for which the alarm is generated.
ServiceName	Specifies the service for which the alarm is generated.

Parameter	Description
RoleName	Specifies the role for which the alarm is generated.
HostName	Specifies the host for which the alarm is generated.
ProcedureInformation	Specifies the procedure-related information.

## Impact on the System

Operation consistency is affected.

## Possible Causes

- The task for adding IoTDB replicas fails to be executed.
- The task for deleting the storage group fails to be executed.

## Handling Procedure

**Step 1** On FusionInsight Manager, choose **O&M > Alarm > Alarms**, locate this alarm, and click .

**Step 2** Check the value of **ProcedureInformation** in **Location**. The value starts with the procedure type and contains main information about the procedure.

**Check whether the task for adding replicas fails.**

**Step 3** Check whether the value of **ProcedureInformation** starts with **AddRegionProcedure** or **ReJoinDataNodeProcedure**.

- If yes, the task fails. Go to [Step 4](#).
- If no, go to [Step 5](#).

**Step 4** Wait for half an hour. If the region is successfully added, the alarm is automatically cleared. Otherwise, go to [Step 5](#).

**Check whether the task for deleting the storage group fails.**


**Step 5** Check whether the value of **ProcedureInformation** starts with **DeleteStorageGroupProcedure**.

- If yes, the storage group fails to be deleted. Go to [Step 6](#).
- If no, go to [Step 7](#).

**Step 6** Delete the storage group displayed in **ProcedureInformation** again on the IoTDB client. If the deletion is successful, the alarm is automatically cleared. Otherwise, go to [Step 7](#).

**Collect fault information.**

**Step 7** Choose **Cluster > Services > IoTDB > Instance** to view the hosts where all IoTDBServer and ConfigNode instances are located.

- Step 8** Choose **O&M > Log > Download**.
- Step 9** Expand the **Service** drop-down list, select **IoTDB** for the target cluster, and click **OK**.
- Step 10** Expand the **Hosts** drop-down list. In the **Select Host** dialog box that is displayed, select the host queried in [Step 7](#), and click **OK**.
- Step 11** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 30 minutes ahead of and after the alarm generation time respectively. Then, click **Download**.
- Step 12** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

None.

# 12.13.319 ALM-45615 CDL Service Unavailable

## Alarm Description

The system checks the CDL health status every 60 seconds. This alarm is generated when the CDL health status is **DOWN**. This alarm is cleared when the system detects that the CDL health status is **UP**.

## Alarm Attributes

Alarm ID	Alarm Severity	Auto Cleared
45615	Critical	Yes

## Alarm Parameters

Parameter	Description
Source	Specifies the cluster for which the alarm was generated.
ServiceName	Specifies the service for which the alarm was generated.
RoleName	Specifies the role for which the alarm was generated.
HostName	Specifies the host for which the alarm was generated.

## Impact on the System

The CDL service is abnormal. You cannot use FusionInsight Manager to perform cluster operations on the CDL service. The CDL service function is unavailable.

## Possible Causes

All CDLService or CDLConnector instances of the CDL service are abnormal, and the Kafka service is unavailable.

## Handling Procedure


**Check whether the Kafka service on which the CDL service depends is abnormal.**

- Step 1** On FusionInsight Manager, choose **O&M > Alarm > Alarms**.
- Step 2** In the alarm list, check whether ALM-38000 Kafka Service Unavailable exists.
- If yes, go to **Step 3**.
  - If no, go to **Step 5**.
- Step 3** Handle the alarm by referring to "ALM-38000 Kafka Service Unavailable".
- Step 4** After the alarm is cleared, wait a few minutes and check whether the alarm HetuServer Service Unavailable is cleared.
- If yes, no further action is required.
  - If no, go to **Step 5**.

**Check whether CDL instances are faulty.**

- Step 5** On FusionInsight Manager, choose **Cluster > Name of the desired cluster > Service > CDL > Instance**.
- Step 6** Check whether all CDLService and CDLConnector instances are faulty.
- If yes, restart the CDL service and choose **Cluster > Name of the desired cluster > Services > CDL > More > Restart Service**. If the fault persists after the restart, go to **Step 7** and contact O&M personnel to check CDL logs.
  - If no, go to **Step 7**.

**Collect the fault information.**

- Step 7** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Log > Download**.
- Step 8** Expand the **Service** drop-down list, and select **CDL** for the target cluster.
- Step 9** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 30 minutes ahead of and after the alarm generation time respectively. Then, click **Download**.
- Step 10** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearance

After the service is restored, the system automatically clears the alarm.

## Related Information

None

## 12.13.320 ALM-45616 CDL Job Execution Exception

### Alarm Description

The system checks whether a CDL job is normal every 60 seconds. This alarm is reported when the CDL job is abnormal. This alarm is cleared when the job is restored or stopped.

### Alarm Attributes

Alarm ID	Alarm Severity	Auto Cleared
45616	Major	Yes

### Alarm Parameters

Parameter	Description
Source	Specifies the cluster for which the alarm was generated.
ServiceName	Specifies the service for which the alarm was generated.
JobName	Specifies the job for which the alarm was generated.
Username	Specifies the username of the job for which the alarm was generated.


### Impact on the System


CDL tasks fail, and real-time data integration is interrupted.

### Possible Causes

The CDL task fails to be executed due to incorrect parameter settings or other reasons. On the **Job Management** page of the CDL web UI, locate the row where the job is located and click **Failed/Abnormal running** in the **Status** column to view the failure cause, or view the failure cause in the logs.

## Handling Procedure

- Step 1** Log in to FusionInsight Manager as a user who has the CDL job creation or administrator permission.
- Step 2** Choose **O&M**. In the navigation pane on the left, choose **Alarm > Alarms**, click  in the row where **Alarm ID** is **45616**, and view the name of the job for which this alarm is generated in **Location**.
- Step 3** Choose **Cluster > Services > CDL** and click the link next to **CDLService UI** to go to the CDL web UI.
- Step 4** Locate the row where the failed job is located based on the job name obtained in **Step 2**, and click **Abnormal running** or **Failed** in the **Status** column.

Name	Created	Status	Type
pghudi		 Abnormal running	pgsql ----> kafka ----> hudi

- Step 5** On the page that is displayed, view the error information and rectify the fault. For example, **Figure 12-43** shows that the task running on Yarn is manually killed. For details, see trace error information, as shown in **Figure 12-44**.

**Figure 12-43** CDL job exception

**Task Details**

**Basic Information**

job-name		submission-id	5	execution-start-time	2022-01-11 14:15
app-id	application_1640579034647_0077	app-status	KILLED		

**Source information**

source-connector-id	3	source-connector-name	pghudi---3---5
---------------------	---	-----------------------	----------------

type	work.id	task.id	state	trace
connector		NA	RUNNING	
task		0	RUNNING	

**Sink information**

sink-connector-id

**Figure 12-44** Trace error information

**Task Details**

**Basic Information**

job-name		submission-id	231	execution-start-time	
----------	--	---------------	-----	----------------------	--

**Source information**

source-connector-id	99	source-connector-name	
---------------------	----	-----------------------	--

type	work.id	task.id	state	trace
connector		NA	RUNNING	
task		0	FAILED	java.lang.RuntimeException: org.apache.kafka.connect.errors.Con...

**Sink information**


sink-connector-id

- Step 6** Rectify the fault based on the error information, execute the task again, and check whether the task can be executed successfully.
- If yes, no further action is required.
  - If no, go to [Step 7](#).

**Collect the fault information.**

- Step 7** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Log > Download**.

- Step 8** Select **CDL** in the required cluster for **Service**.

- Step 9** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 30 minutes ahead of and after the alarm generation time respectively. Then, click **Download**.

- Step 10** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearance

After the job is successfully restored or stopped, the alarm is cleared if it has been reported.

## Related Information

None

## 12.13.321 ALM-45617 Data Queued in the CDL Replication Slot Exceeds the Threshold

### Alarm Description

If too many WALs are stacked in PostgreSQL or openGauss (applicable to MRS 3.3.0 or later), the PostgreSQL or openGauss disk space may be used up. The system checks whether the amount of data queued in the replication slot configured for a CDL job exceeds the threshold every 5 minutes. This alarm is generated when the amount of data queued in the replication slot exceeds the threshold. This alarm is cleared when the number of data queued in the replication slot falls below the threshold.

### Alarm Attributes

Alarm ID	Alarm Severity	Auto Cleared
45617	Major	Yes



## Alarm Parameters

Parameter	Description
Source	Specifies the cluster for which the alarm was generated.
ServiceName	Specifies the service for which the alarm was generated.
JobName	Specifies the job for which the alarm was generated.
DBName	Specifies the database for which the alarm was generated.
SlotName	Specifies the database replication slot for which the alarm was generated.
Lag	Specifies the data queued in the slot.


## Impact on the System

Disk space of the source PostgreSQL or openGauss database may be used up and the database cannot provide services.

## Possible Causes

The CDL job is abnormal, and data processing stops; the source database is updated quickly, and CDL data processing is slow.

## Handling Procedure

- Step 1** Log in to FusionInsight Manager as a user who has the CDL job creation or administrator permission.
- Step 2** Choose **O&M**. In the navigation pane on the left, choose **Alarm > Alarms**, click  in the row where **Alarm ID** is **45617**, and view the name of the job for which this alarm is generated in **Location**.
- Step 3** Check whether **ALM-45616 CDL Job Execution Exception** is displayed in the alarm list.
  - If yes, handle the alarm by performing operations provided for **ALM-45616 CDL Job Execution Exception**.
  - If no, go to [Step 4](#).
- Step 4** Choose **Cluster > Services > CDL**. Click the link next to **CDLService UI** to go to the CDL web UI and check whether the job is displayed in the job list based on its name obtained in [Step 2](#).
  - If yes, check whether the job is abnormal.
    - If it is abnormal, go to [Step 5](#).
    - If it is not, data processing is slow. Contact O&M personnel.

- If no, go to [Step 7](#).

**Step 5** Click **Abnormal** or **Failed** in the row where the job is located and rectify the fault based on the error information displayed on the page.


**Step 6** After rectifying the fault, run the job again and check whether the job can be executed successfully.

- If yes, no further action is required.
- If no, go to [Step 7](#).

#### Collect fault information.

**Step 7** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Log > Download**.

**Step 8** Expand the **Service** drop-down list, and select **CDL** for the target cluster.

**Step 9** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 30 minutes ahead of and after the alarm generation time respectively. Then, click **Download**.

**Step 10** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearance

This alarm is cleared when the amount of data queued in the replication slot is less than the threshold. You do not need to manually clear the alarm.

## Related Information

None

## 12.13.322 ALM-45635 FlinkServer Job Execution Failure

This section applies to MRS 3.1.2 or later.

## Alarm Description

The system checks whether FlinkServer jobs fail to be executed every 10 seconds. This alarm is generated when a FlinkServer job fails. This alarm is cleared when the job is successfully restarted.

## Alarm Attributes

Alarm ID	Alarm Severity	Auto Cleared
45635	Major	Yes

## Alarm Parameters

Parameter	Description
Source	Specifies the cluster for which the alarm was generated.
ServiceName	Specifies the service for which the alarm was generated.
JobName	Specifies the job for which the alarm was generated.

## Impact on the System

This alarm is a job-level alarm and does not affect FlinkServer. You need to view Flink job logs to find out the failure cause.

## Possible Causes

You can view failure causes in specific logs.

## Handling Procedure

- Step 1** Log in to Manager as a user who has the FlinkServer management permission.
- Step 2** Choose **Cluster > Services > Yarn** and click the link next to **ResourceManager WebUI** to go to the Yarn page.
- Step 3** Locate the failed job based on its name displayed in **Location**, search for and record the application ID of the failed job, and check whether the job logs are available on the Yarn page.

**Figure 12-45** Application ID of a job

ID	User	Name	Application Type	Queue
application_1	I_0009	f...r zw_t...a_kafka	Apache Flink	default

If yes, go to [Step 4](#).

If no, go to [Step 6](#).

- Step 4** Click the application ID of the failed job to go to the job page.
  1. Click **Logs** in the **Logs** column to view JobManager logs.

**Figure 12-46** Clicking Logs

Show 20 entries					
Attempt ID	Started	Node	Logs		
appattempt_1_0009_000001	Mon Aug 30 14:51:33 +0800 2021	https://-	Logs	0	

Showing 1 to 1 of 1 entries

2. Click the ID in the **Attempt ID** column and click **Logs** in the **Logs** column to view TaskManager logs.

**Figure 12-47** Clicking the ID in the Attempt ID column

Show 20 entries					
Attempt ID	Started	Node	Logs		
appattempt_1_0009_000001	Mon Aug 30 14:51:33 +0800 2021	https://-	Logs	0	

Showing 1 to 1 of 1 entries

**Figure 12-48** Clicking Logs

Show 20 entries					
Container ID	Node	Container Exit Status	Logs		
container_0009_01_000002	https/	0	Logs		
container_0009_01_000001	https/	0	Logs		

Showing 1 to 2 of 2 entries

**NOTE**

You can also log in to Manager as a user who has the FlinkServer management permission, choose **Cluster > Services > Flink**, click the link next to **Flink WebUI**. On the displayed Flink web UI, click **Job Management** and choose **More > Job Monitoring** in the **Operation** column to view the TaskManager logs.

- Step 5** View the logs of the failed job to rectify the fault, or contact the O&M personnel and send the collected fault logs. No further action is required.

**If logs are unavailable on the Yarn page, download logs from HDFS.**

- Step 6** On Manager, choose **Cluster > Services > HDFS**, click the link next to **NameNode WebUI** to go to the HDFS page, select **Utilities > Browse the file system**, and download logs in the `/tmp/logs/User name/logs/Application ID of the failed job` directory.

- Step 7** View the logs of the failed job to rectify the fault, or contact the O&M personnel and send the collected fault logs.

----End

## Alarm Clearance

After the job is successfully restarted, the alarm is cleared if it has been reported.

## Related Information

None

## 12.13.323 ALM-45636 Flink Job Checkpoints Keep Failing

This section applies to MRS 3.1.2 or a version between 3.1.2 and 3.3.0.

### Description

The system checks the number of consecutive checkpoint failures based on the configured alarm checking interval. This alarm is generated when the number of consecutive checkpoint failures of a FlinkServer job reaches the configured threshold. This alarm is cleared when checkpoints are recovered or the job is successfully restarted.

### Attribute

Alarm ID	Alarm Severity	Auto Clear
45636	Major	Yes

### Parameters

Name	Meaning
Source	Specifies the cluster for which the alarm is generated.
ServiceName	Specifies the service for which the alarm is generated.
JobName	Specifies the job for which the alarm is generated.
Username	Specifies the username of the job for which the alarm is generated.

### Impact on the System

The Flink job may fail. You need to check the status and logs of the Flink job to locate the fault. This is a job-level alarm and has no impact on FlinkServer.

### Possible Causes

You can view failure causes in specific logs.

### Procedure

- Step 1** Log in to Manager as a user who has the FlinkServer management permission.
- Step 2** Choose **Cluster > Services > Yarn** and click the link next to **ResourceManager WebUI** to go to the Yarn page.

**Step 3** Locate the failed job based on its name displayed in **Location**, search for and record the application ID of the failed job, and check whether the job logs are available on the Yarn page.

**Figure 12-49** Application ID of a job

ID	User	Name	Application Type	Queue
application_1_0009	f...	zw_..._kafka	Apache Flink	default

If yes, go to **Step 4**.

If no, go to **Step 6**.

**Step 4** Click the application ID of the failed job to go to the job page.

1. Click **Logs** in the **Logs** column to view JobManager logs.

**Figure 12-50** Clicking Logs

Attempt ID	Started	Node	Logs
appattempt_1_0009_000001	Mon Aug 30 14:51:33 +0800 2021	https://-	Logs

2. Click the ID in the **Attempt ID** column and click **Logs** in the **Logs** column to view TaskManager logs.

**Figure 12-51** Clicking the ID in the Attempt ID column

Attempt ID	Started	Node	Logs
appattempt_1_0009_000001	Mon Aug 30 14:51:33 +0800 2021	https://-	Logs

**Figure 12-52** Clicking Logs

Container ID	Node	Container Exit Status	Logs
container_0009_01_000002	https://-	0	Logs
container_0009_01_000001	https://-	0	Logs

 NOTE

You can also log in to Manager as a user who has the FlinkServer management permission, choose **Cluster > Services > Flink**, click the link next to **Flink WebUI**. On the displayed Flink web UI, click **Job Management** and choose **More > Job Monitoring** in the **Operation** column to view the TaskManager logs.

**Step 5** View the logs of the failed job to rectify the fault, or contact the O&M personnel and send the collected fault logs. No further action is required.

**If logs are unavailable on the Yarn page, download logs from HDFS.**

**Step 6** On Manager, choose **Cluster > Services > HDFS**, click the link next to **NameNode WebUI** to go to the HDFS page, select **Utilities > Browse the file system**, and download logs in the */tmp/logs/User name/logs/Application ID of the failed job* directory.

**Step 7** View the logs of the failed job to rectify the fault, or contact the O&M personnel and send the collected fault logs.

----End

## Alarm Clearing

This alarm is cleared when Flink job checkpoints are recovered or the job is successfully restarted.

## Related Information

None

## 12.13.324 ALM-45636 Number of Consecutive Checkpoint Failures of a Flink Job Exceeds the Threshold

This section applies to MRS 3.3.1 or later.

## Alarm Description

The system checks the number of consecutive checkpoint failures based on the configured alarm checking interval. This alarm is generated when the number of consecutive checkpoint failures of a FlinkServer job reaches the configured threshold. This alarm is cleared when checkpoints are recovered or the job is successfully restarted.

## Alarm Attributes

Alarm ID	Alarm Severity	Auto Cleared
45636	Major	Yes

## Alarm Parameters

Type	Parameter	Description
Location Information	Source	Specifies the cluster for which the alarm was generated.
	ServiceName	Specifies the service for which the alarm was generated.
	ApplicationName	Specifies the name of the application for which the alarm was generated.
	JobName	Specifies the job for which the alarm was generated.
	UserName	Specifies the username for which the alarm was generated.
Additional Information	ThresholdValue	Specifies the threshold value for triggering the alarm.
	CurrentValue	Specifies the value that triggered the alarm.

## Impact on the System

The Flink job may fail. You need to check the status and logs of the Flink job to locate the fault. This is a job-level alarm and has no impact on FlinkServer.

## Possible Causes

You can view failure causes in specific logs.

## Handling Procedure

- Step 1** Log in to Manager as a user who has the FlinkServer management permission.
- Step 2** Choose **Cluster > Services > Yarn** and click the link next to **ResourceManager WebUI** to go to the native Yarn page.
- Step 3** Locate the failed task based on its name displayed in **Location**, search for and record the application ID of the job, and check whether the job logs are available on the native Yarn page.

**Figure 12-53** Application ID of a job





- If yes, go to **Step 4**.
- If no, go to **Step 6**.

**Step 4** Click the application ID of the failed job to go to the job page.

1. Click **Logs** in the **Logs** column to view JobManager logs.

**Figure 12-54** Clicking Logs

Attempt ID	Started	Node	Logs	
appattempt_1_0009_000001	Mon Aug 30 14:51:33 +0800 2021	https://-	<b>Logs</b>	0

Showing 1 to 1 of 1 entries

2. Click the ID in the **Attempt ID** column and click **Logs** in the **Logs** column to view TaskManager logs.

**Figure 12-55** Clicking the ID in the Attempt ID column

Attempt ID	Started	Node	Logs	
appattempt_1_0009_000001	Mon Aug 30 14:51:33 +0800 2021	https://-	Logs	0

Showing 1 to 1 of 1 entries

**Figure 12-56** Clicking Logs

Container ID	Node	Container Exit Status	Logs
container_0009_01_000002	https://-	0	<b>Logs</b>
container_0009_01_000001	https://-	0	Logs

Showing 1 to 2 of 2 entries

**NOTE**

You can also log in to Manager as a user who has the FlinkServer management permission. Choose **Cluster > Services > Flink**, and click the link next to **Flink WebUI**. On the displayed Flink web UI, click **Job Management**, click **More** in the **Operation** column, and select **Job Monitoring** to view TaskManager logs.

**Step 5** View the logs of the failed job to rectify the fault, or contact the O&M engineers and send the collected fault logs. No further action is required.

**If logs are unavailable on the Yarn page, download logs from HDFS.**

**Step 6** On Manager, choose **Cluster > Services > HDFS**, click the link next to **NameNode WebUI** to go to the HDFS page, choose **Utilities > Browse the file system**, and download logs in the `/tmp/logs/Username/logs/Application ID of the failed job` directory.

**Step 7** View the logs of the failed job to rectify the fault, or contact the O&M engineers and send the collected fault logs.

----End

## Alarm Clearance

This alarm is cleared when FlinkServer job checkpoints are recovered or the job is successfully restarted.

## Related Information

None.

## 12.13.325 ALM-45637 FlinkServer Task Is Continuously Under Back Pressure

This section applies to MRS 3.1.2 or later.

## Alarm Description

The system checks the back pressure duration of FlinkServer tasks based on the configured alarm checking interval. This alarm is generated when the back pressure duration of a FlinkServer task reaches the configured threshold. This alarm is cleared when the task back pressure is recovered or the job is successfully restarted.

## Alarm Attributes

Alarm ID	Alarm Severity	Auto Cleared
45637	Minor	Yes

## Alarm Parameters

Parameter	Description
Source	Specifies the cluster for which the alarm was generated.
ServiceName	Specifies the service for which the alarm was generated.
JobName	Specifies the job for which the alarm was generated.

## Impact on the System

Continuous back pressure of Flink jobs may cause performance problems or checkpoint failures. Flink jobs fail. You need to check the status and logs of the Flink jobs to locate the cause. This is a job-level alarm and has no impact on FlinkServer.

## Possible Causes

You can view the causes in the specific logs.

## Handling Procedure

- Step 1** Log in to Manager as a user who has the FlinkServer management permission.
- Step 2** Choose **Cluster > Services > Yarn** and click the link next to **ResourceManager WebUI** to go to the Yarn page.
- Step 3** Locate the failed job based on its name displayed in **Location**, search for and record the application ID of the failed job, and check whether the job logs are available on the Yarn page.

**Figure 12-57** Application ID of a job

ID	User	Name	Application Type	Queue
application_1_0009	f...	zw_..._kafka	Apache Flink	default

If yes, go to **Step 4**.

If no, go to **Step 6**.

- Step 4** Click the application ID of the failed job to go to the job page.
  1. Click **Logs** in the **Logs** column to view JobManager logs.

**Figure 12-58** Clicking Logs

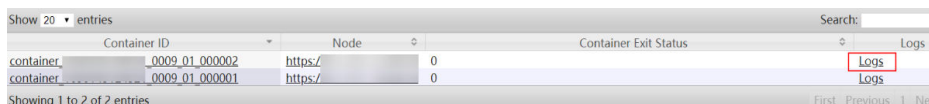
Attempt ID	Started	Node	Logs
appattempt_1_0009_000001	Mon Aug 30 14:51:33 +0800 2021	https://-	Logs

2. Click the ID in the **Attempt ID** column and click **Logs** in the **Logs** column to view TaskManager logs.

**Figure 12-59** Clicking the ID in the Attempt ID column

Attempt ID	Started	Node	Logs
appattempt_1_0009_000001	Mon Aug 30 14:51:33 +0800 2021	https://-	Logs

**Figure 12-60** Clicking Logs



**NOTE**

You can also log in to Manager as a user who has the FlinkServer management permission, choose **Cluster > Services > Flink**, click the link next to **Flink WebUI**. On the displayed Flink web UI, click **Job Management** and choose **More > Job Monitoring** in the **Operation** column to view the TaskManager logs.

**Step 5** View the logs of the failed job to rectify the fault, or contact the O&M personnel personnel and send the collected fault logs. No further action is required.

**If logs are unavailable on the Yarn page, download logs from HDFS.**

**Step 6** On Manager, choose **Cluster > Services > HDFS**, click the link next to **NameNode WebUI** to go to the HDFS page, select **Utilities > Browse the file system**, and download logs in the */tmp/logs/User name/logs/Application ID of the failed job* directory.

**Step 7** View the logs of the failed job to rectify the fault, or contact the O&M personnel personnel and send the collected fault logs.

----End

## Alarm Clearance

This alarm is cleared when FlinkServer task back pressure is recovered or the job is successfully restarted.

## Related Information

None

## 12.13.326 ALM-45638 Number of Restarts After FlinkServer Job Failures Exceeds the Threshold

This section applies to MRS 3.1.2 or a version between 3.1.2 and 3.2.0.

### Alarm Description

The system checks the number of FlinkServer job restarts based on the alarm checking interval. This alarm is generated when the number exceeds the configured threshold. This alarm is cleared when the job is restarted.

### Alarm Attributes

Alarm ID	Alarm Severity	Auto Cleared
45638	Minor	Yes

## Alarm Parameters

Parameter	Description
Source	Specifies the cluster for which the alarm was generated.
ServiceName	Specifies the service for which the alarm was generated.
JobName	Specifies the job for which the alarm was generated.

## Impact on the System

Flink jobs are frequently restarted due to the failures. You need to locate the cause. This is a job-level alarm and has no impact on FlinkServer.

## Possible Causes

You can view the causes in the specific logs.

## Handling Procedure

- Step 1** Log in to Manager as a user who has the FlinkServer management permission.
- Step 2** Choose **Cluster > Services > Yarn** and click the link next to **ResourceManager WebUI** to go to the Yarn page.
- Step 3** Locate the failed job based on its name displayed in **Location**, search for and record the application ID of the failed job, and check whether the job logs are available on the Yarn page.

**Figure 12-61** Application ID of a job

ID	User	Name	Application Type	Queue
application_1	I_0009	zw_..._kafka	Apache Flink	default

If yes, go to [Step 4](#).

If no, go to [Step 6](#).

- Step 4** Click the application ID of the failed job to go to the job page.
  1. Click **Logs** in the **Logs** column to view JobManager logs.

**Figure 12-62** Clicking Logs

Show 20 entries					
Attempt ID	Started	Node	Logs		
appattempt_1_0009_000001	Mon Aug 30 14:51:33 +0800 2021	https://-	Logs	0	

Showing 1 to 1 of 1 entries

2. Click the ID in the **Attempt ID** column and click **Logs** in the **Logs** column to view TaskManager logs.

**Figure 12-63** Clicking the ID in the Attempt ID column

Show 20 entries					
Attempt ID	Started	Node	Logs		
appattempt_1_0009_000001	Mon Aug 30 14:51:33 +0800 2021	https://-	Logs	0	

Showing 1 to 1 of 1 entries

**Figure 12-64** Clicking Logs

Show 20 entries					
Container ID	Node	Container Exit Status	Logs		
container_0009_01_000002	https/	0	Logs		
container_0009_01_000001	https/	0	Logs		

Showing 1 to 2 of 2 entries

**NOTE**

You can also log in to Manager as a user who has the FlinkServer management permission, choose **Cluster > Services > Flink**, click the link next to **Flink WebUI**. On the displayed Flink web UI, click **Job Management** and choose **More > Job Monitoring** in the **Operation** column to view the TaskManager logs.

- Step 5** View the logs of the failed job to rectify the fault, or contact the O&M personnel and send the collected fault logs. No further action is required.

**If logs are unavailable on the Yarn page, download logs from HDFS.**

- Step 6** On Manager, choose **Cluster > Services > HDFS**, click the link next to **NameNode WebUI** to go to the HDFS page, select **Utilities > Browse the file system**, and download logs in the `/tmp/logs/User name/logs/Application ID of the failed job` directory.

- Step 7** View the logs of the failed job to rectify the fault, or contact the O&M personnel and send the collected fault logs.

----End

## Alarm Clearance

This alarm is cleared when the FlinkServer job is successfully restarted.

## Related Information

None

## 12.13.327 ALM-45638 Number of Restarts After Flink Job Failures Exceeds the Threshold

This section applies to MRS 3.2.0 or later.

### Description

The system checks the number of Flink job restarts based on the alarm checking interval. This alarm is generated when the number exceeds the configured threshold. This alarm is cleared when the job is restarted.

### Attribute

Alarm ID	Alarm Severity	Auto Clear
45638	Major	Yes

### Parameters

Name	Meaning
Source	Specifies the cluster for which the alarm is generated.
ServiceName	Specifies the service for which the alarm is generated.
JobName	Specifies the job for which the alarm is generated.
Username	Specifies the username of the job for which the alarm is generated.

### Impact on the System

This alarm has no impact on the system.

### Possible Causes

Flink jobs are frequently restarted due to the failures. You need to locate the cause. This is a job-level alarm and has no impact on FlinkServer.

### Procedure

- Step 1** Log in to Manager as a user who has the FlinkServer management permission.
- Step 2** Choose **Cluster > Services > Yarn** and click the link next to **ResourceManager WebUI** to go to the Yarn page.

**Step 3** Locate the failed job based on its name displayed in **Location**, search for and record the application ID of the failed job, and check whether the job logs are available on the Yarn page.

**Figure 12-65** Application ID of a job

ID	User	Name	Application Type	Queue
application_1_0009	f...	zw_..._kafka	Apache Flink	default

If yes, go to **Step 4**.

If no, go to **Step 6**.

**Step 4** Click the application ID of the failed job to go to the job page.

1. Click **Logs** in the **Logs** column to view JobManager logs.

**Figure 12-66** Clicking Logs

Attempt ID	Started	Node	Logs
appattempt_1_0009_000001	Mon Aug 30 14:51:33 +0800 2021	https://-	Logs

2. Click the ID in the **Attempt ID** column and click **Logs** in the **Logs** column to view TaskManager logs.

**Figure 12-67** Clicking the ID in the Attempt ID column

Attempt ID	Started	Node	Logs
appattempt_1_0009_000001	Mon Aug 30 14:51:33 +0800 2021	https://-	Logs

**Figure 12-68** Clicking Logs

Container ID	Node	Container Exit Status	Logs
container_0009_01_000002	https://-	0	Logs
container_0009_01_000001	https://-	0	Logs



 **NOTE**

You can also log in to Manager as a user who has the FlinkServer management permission, choose **Cluster > Services > Flink**, click the link next to **Flink WebUI**. On the displayed Flink web UI, click **Job Management** and choose **More > Job Monitoring** in the **Operation** column to view the TaskManager logs.

**Step 5** View the logs of the failed job to rectify the fault, or contact the O&M personnel and send the collected fault logs. No further action is required.

**If logs are unavailable on the Yarn page, download logs from HDFS.**

**Step 6** On Manager, choose **Cluster > Services > HDFS**, click the link next to **NameNode WebUI** to go to the HDFS page, select **Utilities > Browse the file system**, and download logs in the **/tmp/logs/User name/logs/Application ID of the failed job** directory.

**Step 7** View the logs of the failed job to rectify the fault, or contact the O&M personnel and send the collected fault logs.

----End

## Alarm Clearing

This alarm is cleared when the Flink job is successfully restarted.

## Related Information

None

## 12.13.328 ALM-45639 Checkpointing of a Flink Job Times Out

### Description

The system checks the checkpointing timeout of Flink jobs every 30 seconds. This alarm is generated if the checkpointing timeout of a Flink job is longer than the threshold (600 seconds by default). This alarm is cleared when the checkpointing timeout of a job is less than or equal to the threshold.

### Attribute

Alarm ID	Alarm Severity	Auto Clear
45639	Minor	Yes

### Parameters

Name	Meaning
Source	Specifies the cluster for which the alarm is generated.

Name	Meaning
ServiceName	Specifies the service for which the alarm is generated.
ApplicationName (available in MRS 3.2.1 or later)	Specifies the name of the application for which the alarm is generated.
JobName	Specifies the job for which the alarm is generated.
UserName	Specifies the username for which the alarm is generated.

## Impact on the System

The checkpointing fails. You need to locate the cause. This is a job-level alarm and has no impact on FlinkServer.

## Possible Causes

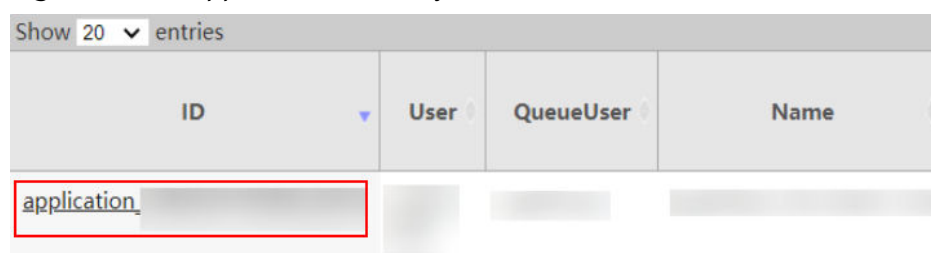
The job may be in the sub-healthy state. The possible causes are as follows:

- The memory for the TaskManager of the job is insufficient.
- The state memory is too large, making checkpointing time-consuming.

## Procedure

- Step 1** Log in to Manager as a user who has the FlinkServer management permission.
- Step 2** Choose **O&M > Alarm > Alarms > ALM-45639 Checkpointing of a Flink Job Times Out**, view **Location**, and obtain the name of the task for which the alarm is generated.
- Step 3** Choose **Cluster > Services > Yarn** and click the link next to **ResourceManager WebUI** to go to the native Yarn page.
- Step 4** Locate the failed task based on its name displayed in **Location**, search for and record the application ID of the job, and check whether the job logs are available on the Yarn page.

**Figure 12-69** Application ID of a job



- If yes, go to **Step 5**.

- If no, go to [Step 7](#).

**Step 5** Click the application ID of the failed job to go to the job page.

1. Click **Logs** in the **Logs** column to view JobManager logs.

**Figure 12-70** Clicking Logs

Attempt ID	Started	Node	Logs	
appattempt_1_0009_000001	Mon Aug 30 14:51:33 +0800 2021	https://-	<b>Logs</b>	0

Showing 1 to 1 of 1 entries

2. Click the ID in the **Attempt ID** column and click **Logs** in the **Logs** column to view TaskManager logs.

**Figure 12-71** Clicking the ID in the Attempt ID column

Attempt ID	Started	Node	Logs	
appattempt_1_0009_000001	Mon Aug 30 14:51:33 +0800 2021	https://-	Logs	0

Showing 1 to 1 of 1 entries

**Figure 12-72** Clicking Logs

Container ID	Node	Container Exit Status	Logs
container_0009_01_000002	https/	0	<b>Logs</b>
container_0009_01_000001	https/	0	Logs

Showing 1 to 2 of 2 entries

**NOTE**

You can also log in to Manager as a user who has the FlinkServer management permission. Choose **Cluster > Services > Flink**, and click the link next to **Flink WebUI**. On the displayed Flink web UI, click **Job Management**, click **More** in the **Operation** column, and select **Job Monitoring** to view TaskManager logs.

**Step 6** View the logs of the failed job to rectify the fault, or contact the O&M personnel and send the collected fault logs. No further action is required.

**If logs are unavailable on the Yarn page, download logs from HDFS.**

**Step 7** On Manager, choose **Cluster > Services > HDFS**, click the link next to **NameNode WebUI** to go to the HDFS page, choose **Utilities > Browse the file system**, and download logs in the `/tmp/logs/Username/logs/Application ID of the failed job` directory.

**Step 8** View the logs of the failed job to rectify the fault, or contact the O&M personnel and send the collected fault logs.

----End

## Alarm Clearing

This alarm is cleared when the checkpointing timeout a Flink job is less than or equal to the threshold.

## Related Information

None

## 12.13.329 ALM-45640 FlinkServer Heartbeat Interruption Between the Active and Standby Nodes

This section applies to MRS 3.2.0 or later.

## Alarm Description

This alarm is generated when the FlinkServer active node or standby node does not receive heartbeat messages from the peer for 30 seconds (heartbeat interruption duration configured in keepalive).

This alarm is cleared when the heartbeat recovers.

## Alarm Attributes

Alarm ID	Alarm Severity	Auto Cleared
45640	Minor	Yes

## Alarm Parameters

Parameter	Description
Source	Specifies the cluster for which the alarm was generated.
ServiceName	Specifies the service for which the alarm was generated.
RoleName	Specifies the role for which the alarm was generated.
HostName	Specifies the host for which the alarm was generated.

## Impact on the System

The impact varies depending on the cause. If the heartbeat is interrupted due to other reasons, for example, network problems, two active nodes may exist because the standby node became the active node. Data synchronization between the active and standby nodes is abnormal, but FlinkServer can still provide services.

## Possible Causes

- The active or standby FlinkServer instance is in the stopped state.
- The NIC of the floating IP address of the HA system used by the FlinkServer node is incorrectly configured. FlinkServer fails to be started.
- The link between the active and standby FlinkServer nodes is abnormal.

## Handling Procedure

**Check the status of the active and standby FlinkServer instances.**

- Step 1** Log in to FusionInsight Manager, choose **Cluster > Services > Flink > Instance**, and check the state of FlinkServer is normal.
- If yes, go to [Step 3](#).
  - If no, go to [Step 2](#).
- Step 2** Select the abnormal FlinkServer instance and start the instance. After the instance is started, check whether the alarm is cleared.
- If yes, no further action is required.
  - If no, go to [Step 3](#).

---

### NOTICE

During the restart, the FlinkServer instance cannot provide services, but submitted jobs are not affected.

---

**Check whether the link between the standby FlinkServer nodes is normal.**

- Step 3** Choose **Cluster > Services > Flink > Instance**, and check the two service IP addresses of FlinkServer.
- Step 4** Log in to the server where the abnormal FlinkServer instance locates as the **root** user.
- Step 5** Run the following command to check whether the server of the other FlinkServer instance is reachable:
- ping** *IP address of the other FlinkServer instance*
- If yes, go to [Step 8](#).
  - If no, go to [Step 6](#).
- Step 6** Ask the network administrator to handle the network exception.
- Step 7** Check whether the alarm is cleared.
- If yes, no further action is required.
  - If no, go to [Step 8](#).

**Check whether the logs of the node where the abnormal FlinkServer instance locates contains error information.**

- Step 8** Log in to the server where the abnormal FlinkServer instance locates as the **root** user.

- Step 9** Open the log file in the default directory `/var/log/Bigdata/flink/flinkserver/prestart.log` and check whether there is error message **Float ip x.x.x.x is invalid**.
- If yes, go to **Step 10**.
  - If no, go to **Step 12**.
- Step 10** On FusionInsight Manager, choose **Cluster > Services > Flink > Configurations > All Configurations** and search for **flink.ha.floatip**. Change the parameter value to the correct floating IP address, save the configuration, and restart the Flink service.


---

**NOTICE**

- Contact the network engineer to obtain the new floating IP address.
  - During the service restart, FlinkServer cannot provide services, but submitted jobs are not affected.
  - During the restart, the FlinkServer instance cannot provide services, but submitted jobs are not affected.
- 

- Step 11** Check whether the alarm is cleared.
- If yes, no further action is required.
  - If no, go to **Step 12**.

**Collect the fault information.**

- Step 12** On FusionInsight Manager, choose **O&M > Log > Download**.
- Step 13** Select the Flink service in the required cluster for **Service**.
- Step 14** Expand the **Hosts** drop-down list. In the **Select Host** dialog box that is displayed, select the hosts to which the role belongs, and click **OK**.
- Step 15** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.
- Step 16** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

None

## 12.13.330 ALM-45641 Data Synchronization Exception Between the Active and Standby FlinkServer Nodes

This section applies to MRS 3.2.0 or later.

## Alarm Description

The system checks data synchronization between the active and standby FlinkServer nodes every 60 seconds. This alarm is generated when the standby FlinkServer node fails to synchronize files with the active FlinkServer node.

This alarm is cleared when the standby FlinkServer synchronizes files with the active FlinkServer.

## Alarm Attributes

Alarm ID	Alarm Severity	Auto Cleared
45641	Major	Yes

## Alarm Parameters

Parameter	Description
Source	Specifies the cluster or system for which the alarm was generated.
ServiceName	Specifies the service for which the alarm was generated.
RoleName	Specifies the role for which the alarm was generated.
HostName	Specifies the host for which the alarm was generated.

## Impact on the System

After an active/standby switchover, some configurations may be lost. Some jobs and connections of the FlinkServer are interrupted, but the FlinkServer can still provide services properly.

## Possible Causes

- The link between the active and standby FlinkServer nodes is interrupted.
- The synchronization file does not exist or the file permission is required.

## Handling Procedure

**Check whether the network between the active and standby FlinkServer is in normal state.**

**Step 1** On FusionInsight Manager, choose **Cluster > Services > ClickHouse > Instance**. View and record the IP addresses of active and standby FlinkServer.

**Step 2** Log in to the active FlinkServer node as the **root** user.

**Step 3** Run the following command to check whether the standby FlinkServer is reachable:

```
ping IP address of the standby FlinkServer
```

- If yes, go to [Step 6](#).
- If no, go to [Step 4](#).

**Step 4** Contact the network administrator to check whether the network is faulty.

- If yes, go to [Step 5](#).
- If no, go to [Step 6](#).

**Step 5** Rectify the network fault and check whether the alarm is cleared from the alarm list.

- If yes, no further action is required.
- If no, go to [Step 6](#).

**Check whether the storage space of the /srv/BigData/LocalBackup directory is insufficient.**

**Step 6** Run the following command to check whether the storage space of the `/srv/BigData/LocalBackup` directory is insufficient:

```
df -hl /srv/BigData/LocalBackup
```

- If yes, go to [Step 7](#).
- If no, go to [Step 10](#).

**Step 7** Run the following command to clear unnecessary backup files:

```
rm -rf Directory to be cleared
```

The following are two examples:

```
rm -rf /srv/BigData/LocalBackup/0/default-oms_20191211143443
```

**Step 8** On FusionInsight Manager, choose **O&M > Backup and Restoration > Backup Management**.

In the **Operation** column of the backup task, click **Configure** and change the value of **Maximum Number of Backup Copies** to reduce the number of backup file sets.

**Step 9** Wait for 1 minute and check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 10](#).

**Check whether the synchronization file exists and whether the file permission is valid.**

**Step 10** Run the following command to check whether the synchronization file exists:

```
find /srv/BigData/ -name "sed*"
```

```
find /opt -name "sed*"
```

- If yes, go to [Step 11](#).



- If no, go to [Step 12](#).

**Step 11** Run the following command to check the synchronization file information and permission queried in [Step 10](#):

ll *Path of the file you want to search for*

- If the file size is 0 and all values in the permission column are -, the file is a junk file. Run the following command to delete it:

```
rm -rf Files to be deleted
```

Wait for several minutes and check whether the alarm is cleared. If the alarm persists, go to [Step 12](#).

- If the file size is not 0, go to [Step 12](#).

**Step 12** View the log file generated when the alarm is reported.

1. Run the following command to go to the HA run log file path of the current cluster:

```
cd /var/log/Bigdata/flink/flinkserver/ha/runlog
```

2. Decompress log file and view the logs generated when the alarm is reported.

For example, if the name of the file is **ha.log.2021-03-22\_12-00-07.gz**, run the following command:

```
gunzip ha.log.2021-03-22_12-00-07.gz
```

```
vi ha.log.2021-03-22_12-00-07
```

Check whether error information is displayed before and after the alarm generation time in the logs.

- If it is displayed, rectify the fault based on the error information. Go to [Step 13](#).

For example, if the following error information is displayed, the directory permission is required. In this case, obtain the directory permission that is the same as the permission on a normal node.

```
2021-03-22 14:08:35.339 [10195489349] [0] INFO [add task(null) to list successful][HA][sync_module.c: SYNC_ActiveTask,1151][ha.bin,26572,35]
2021-03-22 14:08:35.339 [10195489349] [0] INFO [Start Task All Sync][HA][sync_core_inf.c:SYNC_StartTask,183][ha.bin,26572,35]
2021-03-22 14:08:35.339 [10195489349] [0] NOTICE [send sync task(alltask) to component successful][HA][sync_module.c: SYNC_SendsyncTask,832][ha.bin,26572,35]
2021-03-22 14:08:35.344 [10195489353] [0] INFO [open lstat failed:/opt/bigdata/apache-tomcat-7.0.70/conf/security/tomcat_0n.crt ). Permission denied.][HA]
gt.c: create_TravelName_Open,482][ha.bin,26572,41]
2021-03-22 14:08:35.344 [10195489353] [0] ERROR [Travel stack failed.][HA][sync_fi(emgt.c: Create_TravelName,613][ha.bin,26572,41]
2021-03-22 14:08:35.344 [10195489353] [0] ERROR [Integrate list fail][HA][sync_filemt.c: SYNC_CreateFileList,255][ha.bin,26572,41]
2021-03-22 14:08:35.344 [10195489353] [0] ERROR [createFileList failed][HA][sync_core.c: SYNC_Task_SendEnd,1866][ha.bin,26572,41]
2021-03-22 14:08:35.344 [10195489353] [0] ERROR [41][SendEnd][Task]Failed][HA][sync_core.c: SYNC_DbgMsgErr,202][ha.bin,26572,41]
2021-03-22 14:08:35.344 [10195489353] [0] ERROR [taskEnd failed][HA][sync_core.c: SYNC_Err_TaskEnd,2723][ha.bin,26572,41]
2021-03-22 14:08:35.344 [10195489353] [0] NOTICE [hasendAlarm info: tcd1,category=0,cause=0,location=1,addinfo=1,rochost=(node-master1onFC) locha=(192-168-
```

- If no, go to [Step 14](#).

**Step 13** Wait for about 10 minutes and check whether the alarm is cleared.


- If yes, no further action is required.
- If no, go to [Step 14](#).

**Collect fault information.**

**Step 14** On FusionInsight Manager, choose **O&M > Log > Download**.

**Step 15** Select FlinkServer information from **Services** and click **OK**.

**Step 16** Expand the **Hosts** drop-down list. In the **Select Host** dialog box that is displayed, select the hosts to which the role belongs, and click **OK**.

**Step 17** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 18** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

None

## 12.13.331 ALM-45736 Guardian Service Unavailable

### NOTE

This section applies only to MRS 3.1.5 or later.

## Alarm Description

The alarm module checks the Guardian service status every 60 seconds. This alarm is generated if Guardian is unavailable.

This alarm is cleared after Guardian recovers.

## Alarm Attributes

Alarm ID	Alarm Severity	Auto Cleared
45736	Critical	Yes

## Alarm Parameters

Parameter	Description
Source	Specifies the cluster for which the alarm was generated.
ServiceName	Specifies the service for which the alarm was generated.
RoleName	Specifies the role for which the alarm was generated.
HostName	Specifies the host for which the alarm was generated.

## Impact on the System

Guardian cannot work properly, and OBS cannot be accessed.

## Possible Causes

- The HDFS service on which the Guardian service depends is abnormal.
- The TokenServer role instance is abnormal.

## Handling Procedure

### Check the HDFS service status.

**Step 1** Log in to FusionInsight Manager and choose **O&M > Alarm > Alarms**. On the page that is displayed, check whether "ALM-14000 HDFS Service Unavailable" is reported.

- If yes, go to [Step 2](#).
- If no, go to [Step 3](#).

**Step 2** Clear this alarm according to the alarm help.

After the alarm is cleared, wait a few minutes and check whether the alarm GuardianService Unavailable is cleared.

- If yes, no further action is required.
- If no, go to [Step 3](#).

### Check all TokenServer instances.

**Step 3** Log in to the node where the TokenServer instance resides as user **omm** and run the **ps -ef|grep "guardian.token.server.Server"** command to check whether the TokenServer process exists on the node.

- If yes, go to [Step 5](#).
- If no, restart the faulty TokenServer instance and go to [Step 4](#).


**Step 4** In the alarm list, check whether the alarm "Guardian Service Unavailable" is cleared.

- If yes, no further action is required.
- If no, go to [Step 5](#).

### Collect fault information.

**Step 5** On FusionInsight Manager, choose **O&M > Log > Download**.

**Step 6** Expand the **Service** drop-down list, and select **Guardian** for the destination cluster.

**Step 7** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 1 hour ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 8** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

None

## 12.13.332 ALM-50201 Doris Service Unavailable

### Alarm Description

The alarm module checks the Doris service status every 60 seconds. This alarm is generated when the alarm module detects that all FE and BE instances are abnormal.

This alarm is cleared when any FE or BE instance recovers.

### Alarm Attributes

Alarm ID	Alarm Severity	Auto Cleared
50201	Critical	Yes

### Alarm Parameters

Parameter	Description
Source	Specifies the cluster or system for which the alarm is generated.
ServiceName	Specifies the service for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.
HostName	Specifies the host for which the alarm is generated.

### Impact on the System

FusionInsight Manager cannot be used to perform cluster operations on the Doris service, and Doris service functions are unavailable.

### Possible Causes

The FE and BE instances are abnormal.

### Handling Procedure

**Restart the Doris service.**

**Step 1** Log in to FusionInsight Manager and choose **Cluster > Services > Doris**.

- Step 2** On the page that is displayed, click **More** and select **Restart Service**. In the displayed dialog box, verify the password and click **OK** to restart the Doris service. After the service is started, go to [Step 3](#).

---

**NOTICE**

During the restart of the Doris service, the Doris service is unavailable and cannot provide services for external systems. Tasks connected to the Doris service fail.

---

- Step 3** On FusionInsight Manager, choose **O&M > Alarm > Alarms**. In the alarm list, check whether this alarm is cleared.
- If yes, no further action is required.
  - If no, go to [Step 4](#).
- Collect fault information.**
- Step 4** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Log > Download**.
- Step 5** Expand the **Service** drop-down list, select **Doris** for the target cluster, and click **OK**.
- Step 6** Click the edit icon in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.
- Step 7** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

None.

## 12.13.333 ALM-50202 FE CPU Usage Exceeds the Threshold

### Alarm Description

The system checks the CPU usage of the FE instance every 30 seconds. The CPU usage has a default threshold. This alarm is generated when the CPU usage exceeds the threshold (**95%** by default) for multiple consecutive times (**3** by default).

This alarm is cleared when **Trigger Count** is **1** and the CPU usage is less than or equal to the threshold. This alarm is cleared when **Trigger Count** is greater than 1 and the CPU usage is less than or equal to 85% of the threshold.

## Alarm Attributes

Alarm ID	Alarm Severity	Auto Cleared
50202	Major	Yes

## Alarm Parameters

Parameter	Description
Source	Specifies the cluster or system for which the alarm is generated.
ServiceName	Specifies the service for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.
HostName	Specifies the host for which the alarm is generated.
Trigger Condition	Specifies the threshold for triggering the alarm.

## Impact on the System

Processes respond slowly or do not work.

## Possible Causes

The alarm threshold or alarm trigger count is improperly configured.

## Handling Procedure

**Check whether the alarm threshold or alarm trigger count is properly configured.**

**Step 1** Log in to FusionInsight Manager, choose **O&M > Alarm > Thresholds**, select the name of the desired cluster, and choose **Doris > CPU and Memory > CPU Usage of FE (FE)**.

**Step 2** Click the edit button next to **Trigger Count**, change the number based on site requirements, and click **OK**.

 **NOTE**

**Trigger Count** specifies how many times the threshold can be hit before an alarm is generated.

**Step 3** Click **Modify** in the **Operation** column, change the alarm threshold based on site requirements, and click **OK**.

**Step 4** Wait 2 minutes and check whether the alarm is automatically cleared.

- If yes, no further action is required.
- If no, go to [Step 5](#).

**Collect fault information.**

**Step 5** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Log > Download**.

**Step 6** Expand the **Service** drop-down list, select **Doris** for the target cluster, and click **OK**.

**Step 7** Click the edit icon in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 8** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

None.

# 12.13.334 ALM-50203 FE Memory Usage Exceeds the Threshold

## Alarm Description

The system checks the memory usage of the FE instance every 30 seconds. This alarm is generated when the memory usage exceeds the threshold (**95%** by default) for multiple consecutive times (**3** by default).

This alarm is cleared when **Trigger Count** is **1** and the memory usage is less than or equal to the threshold. This alarm is cleared when **Trigger Count** is greater than 1 and the memory usage is less than or equal to 85% of the threshold.

## Alarm Attributes

Alarm ID	Alarm Severity	Auto Cleared
50203	Major	Yes

## Alarm Parameters

Parameter	Description
Source	Specifies the cluster or system for which the alarm is generated.
ServiceName	Specifies the service for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.
HostName	Specifies the host for which the alarm is generated.
Trigger Condition	Specifies the threshold for triggering the alarm.

## Impact on the System

Processes respond slowly or do not work.

## Possible Causes

- The alarm threshold or alarm trigger count is improperly configured.

## Handling Procedure

**Check whether the alarm threshold or alarm trigger count is properly configured.**

**Step 1** Log in to FusionInsight Manager, choose **O&M > Alarm > Thresholds**, select the name of the desired cluster, and choose **Doris > CPU and Memory > Memory Usage of FE (FE)**.

**Step 2** Click the edit button next to **Trigger Count**, change the number based on site requirements, and click **OK**.

 **NOTE**

**Trigger Count** specifies how many times the threshold can be hit before an alarm is generated.

**Step 3** Click **Modify** in the **Operation** column, change the alarm threshold based on site requirements, and click **OK**.

**Step 4** Wait 2 minutes and check whether the alarm is automatically cleared.

- If yes, no further action is required.
- If no, go to [Step 5](#).

**Collect fault information.**

**Step 5** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Log > Download**.



**Step 6** Expand the **Service** drop-down list, select **Doris** for the target cluster, and click **OK**.

**Step 7** Click the edit icon in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 8** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

None.

# 12.13.335 ALM-50205 BE CPU Usage Exceeds the Threshold

## Alarm Description

The system checks the CPU usage of the BE instance every 30 seconds. This alarm is generated when the CPU usage exceeds the threshold (**95%** by default) for multiple consecutive times (**3** by default).

This alarm is cleared when **Trigger Count** is **1** and the CPU usage is less than or equal to the threshold. This alarm is cleared when **Trigger Count** is greater than 1 and the CPU usage is less than or equal to 85% of the threshold.

## Alarm Attributes

Alarm ID	Alarm Severity	Auto Cleared
50205	Major	Yes

## Alarm Parameters

Parameter	Description
Source	Specifies the cluster or system for which the alarm is generated.
ServiceName	Specifies the service for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.
HostName	Specifies the host for which the alarm is generated.

Parameter	Description
Trigger Condition	Specifies the threshold for triggering the alarm.

## Impact on the System

Processes respond slowly or do not work.

## Possible Causes

The alarm threshold or alarm trigger count is improperly configured.

## Handling Procedure

**Check whether the alarm threshold or alarm trigger count is properly configured.**

**Step 1** Log in to FusionInsight Manager, choose **O&M > Alarm > Thresholds**, click the name of the desired cluster, and choose **Doris > CPU and Memory > CPU Usage of BE (BE)**.

**Step 2** Click the edit button next to **Trigger Count**, change the number based on site requirements, and click **OK**.

 **NOTE**

**Trigger Count** specifies how many times the threshold can be hit before an alarm is generated.

**Step 3** Click **Modify** in the **Operation** column, change the alarm threshold based on site requirements, and click **OK**.

**Step 4** Wait 2 minutes and check whether the alarm is automatically cleared.

- If yes, no further action is required.
- If no, go to [Step 5](#).

**Collect fault information.**

**Step 5** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Log > Download**.

**Step 6** Expand the **Service** drop-down list, select **Doris** for the target cluster, and click **OK**.

**Step 7** Click the edit icon in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 8** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

None.

# 12.13.336 ALM-50206 BE Memory Usage Exceeds the Threshold

## Alarm Description

The system checks the memory usage of the BE instance every 30 seconds. This alarm is generated when the memory usage exceeds the threshold for multiple consecutive times (**3** by default).

This alarm is cleared when **Trigger Count** is **1** and the memory usage is less than or equal to the threshold. This alarm is cleared when **Trigger Count** is greater than 1 and the memory usage is less than or equal to 85% of the threshold.

## Alarm Attributes

Alarm ID	Alarm Severity	Auto Cleared
50206	Major	Yes

## Alarm Parameters

Parameter	Description
Source	Specifies the cluster or system for which the alarm is generated.
ServiceName	Specifies the service for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.
HostName	Specifies the host for which the alarm is generated.
Trigger Condition	Specifies the threshold for triggering the alarm.

## Impact on the System

Processes respond slowly or do not work.

## Possible Causes

The alarm threshold or alarm trigger count is improperly configured.

## Handling Procedure

**Check whether the alarm threshold or alarm trigger count is properly configured.**

**Step 1** Log in to FusionInsight Manager, choose **O&M > Alarm > Thresholds**, click the name of the desired cluster, and choose **Doris > CPU and Memory > Memory Usage of BE (BE)**.

**Step 2** Click the edit button next to **Trigger Count**, change the number based on site requirements, and click **OK**.

 **NOTE**

**Trigger Count** specifies how many times the threshold can be hit before an alarm is generated.

**Step 3** Click **Modify** in the **Operation** column, change the alarm threshold based on site requirements, and click **OK**.

**Step 4** Wait 2 minutes and check whether the alarm is automatically cleared.

- If yes, no further action is required.
- If no, go to [Step 5](#).

**Collect fault information.**

**Step 5** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Log > Download**.

**Step 6** Expand the **Service** drop-down list, select **Doris** for the target cluster, and click **OK**.

**Step 7** Click the edit icon in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 8** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

None.

## 12.13.337 ALM-50207 Ratio of Connections to the FE MySQL Port to the Maximum Connections Allowed Exceeds the Threshold

### Alarm Description

The system checks the number of MySQL port connections every 30 seconds. This alarm is generated when the ratio of the number of current connections to the maximum number of FE port connections exceeds the threshold (95% by default). The maximum number of FE port connections in the current cluster is specified by the **qe\_max\_connection** parameter. The default value is **1024**.

This alarm is cleared when the number of MySQL port connections on the FE node is less than or equal to the threshold.

### Alarm Attributes

Alarm ID	Alarm Severity	Auto Cleared
50207	Minor	Yes

### Alarm Parameters

Parameter	Description
Source	Specifies the cluster or system for which the alarm is generated.
ServiceName	Specifies the service for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.
HostName	Specifies the host for which the alarm is generated.
Trigger Condition	Specifies the threshold for triggering the alarm.

### Impact on the System

Processes respond slowly or do not work.

### Possible Causes

- After the MySQL client is connected to Doris, the connection is not closed.
- A large number of services are concurrently connected to Doris.

## Handling Procedure

**Check whether the alarm threshold or alarm trigger count is properly configured.**

- Step 1** Log in to FusionInsight Manager, choose **O&M**, and click **Alarm > Thresholds** in the navigation pane on the left. Click the name of the desired cluster > **Doris > Connection > FE MySQL Port Connections (FE)**.
- Step 2** Click the edit button next to **Trigger Count**, change the number based on site requirements, and click **OK**.
- Step 3** Click **Modify** in the **Operation** column, change the alarm threshold based on site requirements, and click **OK**.

 **NOTE**

If there are a large number of connections, ensure there are only necessary connections. Otherwise, the service performance may be degraded or even the service may be unavailable.

- Step 4** Wait for 2 minutes and check whether the alarm is cleared.
- If yes, no further action is required.
  - If no, go to [Step 5](#).

**Collect fault information.**

- Step 5** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Log > Download**.
- Step 6** Expand the **Service** drop-down list, select **Doris** for the target cluster, and click **OK**.
- Step 7** Click the edit icon in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.
- Step 8** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

None.

## 12.13.338 ALM-50208 Failures to Clear Historical Metadata Image Files Exceed the Threshold

### Alarm Description

The system checks the number of failures to clear historical metadata image files on the FE node every 30 seconds. This alarm is generated when the number of failures exceeds the threshold (1 by default).

This alarm is cleared when the system detects that the number of failures is less than the threshold.

## Alarm Attributes

Alarm ID	Alarm Severity	Auto Cleared
50208	Critical	Yes

## Alarm Parameters

Parameter	Description
Source	Specifies the cluster or system for which the alarm is generated.
ServiceName	Specifies the service for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.
HostName	Specifies the host for which the alarm is generated.
Trigger Condition	Specifies the threshold for triggering the alarm.

## Impact on the System

Doris metadata occupies more and more disk space, which may cause service exceptions.

## Possible Causes

The Doris service is abnormal.

## Handling Procedure

**Check whether the Doris service is normal.**

**Step 1** Log in to FusionInsight Manager and choose **Cluster > Services > Doris**.

**Step 2** Check whether **Running Status** of the Doris service is **Normal**.

- If yes, go to [Step 4](#).
- If no, go to [Step 3](#).

**Step 3** If the service process is not started, start it first and check whether the alarm is cleared.

- If yes, no further action is required.

- If no, go to [Step 4](#).

**Step 4** Check whether other Doris-related alarms are generated in the cluster. If yes, clear them by referring to the alarm help. Then, check whether this alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 5](#).

**Collect fault information.**

**Step 5** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Log > Download**.

**Step 6** Expand the **Service** drop-down list, select **Doris** for the target cluster, and click **OK**.

**Step 7** Click the edit icon in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 8** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearance

You need to manually clear the alarm after the fault is rectified.

## Related Information

None.

# 12.13.339 ALM-50209 Failures to Generate Metadata Image Files Exceed the Threshold

## Alarm Description

The system checks the number of failures to generate metadata image files on the FE node every 30 seconds. This alarm is generated when the number of failures exceeds the threshold (1 by default).

This alarm is cleared when the system detects that the number of failures is less than the threshold.

## Alarm Attributes

Alarm ID	Alarm Severity	Auto Cleared
50209	Critical	Yes



## Alarm Parameters

Parameter	Description
Source	Specifies the cluster or system for which the alarm is generated.
ServiceName	Specifies the service for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.
HostName	Specifies the host for which the alarm is generated.
Trigger Condition	Specifies the threshold for triggering the alarm.

## Impact on the System

The non-master FE node cannot receive the latest metadata image file. As a result, the system reliability deteriorates.

## Possible Causes

The Doris service is abnormal.

## Handling Procedure

**Check the Doris service status.**

**Step 1** Log in to FusionInsight Manager and choose **Cluster > Services > Doris**.

**Step 2** Check whether **Running Status** of the Doris service is **Normal**.

- If yes, go to **Step 4**.
- If no, go to **Step 3**.

**Step 3** If the service process is not started, start it first.

**Step 4** Check whether other alarms are generated in the cluster. If yes, clear the alarms by referring to the alarm help. Then, check whether this alarm is cleared.

- If yes, no further action is required.
- If no, go to **Step 5**.

**Collect fault information.**

**Step 5** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Log > Download**.

**Step 6** Expand the **Service** drop-down list, select **Doris** for the target cluster, and click **OK**.

**Step 7** Click the edit icon in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 8** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearance

You need to manually clear the alarm after the fault is rectified.

## Related Information

None.

# 12.13.340 ALM-50210 Maximum Compaction Score of All BE Nodes Exceeds the Threshold

## Alarm Description

The system checks the maximum compaction score of all BE nodes every 30 seconds. This alarm is generated when the maximum compaction score exceeds the threshold (10 by default).

## Alarm Attributes

Alarm ID	Alarm Severity	Auto Cleared
50210	Major	Yes

## Alarm Parameters

Parameter	Description
Source	Specifies the cluster or system for which the alarm is generated.
ServiceName	Specifies the service for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.
HostName	Specifies the host for which the alarm is generated.
Trigger Condition	Specifies the threshold for triggering the alarm.

## Impact on the System

Query or write may be delayed.

## Possible Causes

The number of concurrent service requests is large in the cluster, or the compaction queue is small.

## Handling Procedure

**Check whether the alarm threshold or alarm trigger count is properly configured.**

- Step 1** Log in to FusionInsight Manager, choose **O&M > Alarm > Thresholds**, click the name of the desired cluster, and choose **Doris > Performance > Maximum compaction score of all BE nodes (BE)**.
- Step 2** Click the edit button next to **Trigger Count**, change the number based on site requirements, and click **OK**.
- Step 3** Click **Modify** in the **Operation** column, change the alarm threshold based on site requirements, and click **OK**.
- Step 4** Wait 2 minutes and check whether the alarm is cleared in the alarm list.
  - If yes, no further action is required.
  - If no, go to [Step 5](#).
- Step 5** Choose **Cluster > Services > Doris > Configurations > All Configurations > BE(Role) > Customization**, add the **max\_base\_compaction\_threads** parameter to **be.conf** with a value of **10**, and add the **max\_cumu\_compaction\_threads** parameter with a value **20**.
- Step 6** Click **Save**. Click **Instances**, select the BE instances whose configuration has expired, click **More**, and select **Restart Instance** to restart the Doris BE instances.

---

### NOTICE

During BE instance restart, the tasks running on BE nodes will fail. The tasks on BE nodes that are not restarted are not affected.

---

- Step 7** Check whether the alarm is cleared.
  - If yes, no further action is required.
  - If no, go to [Step 8](#).

**Collect fault information.**

- Step 8** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Log > Download**.
- Step 9** Expand the **Service** drop-down list, select **Doris** for the target cluster, and click **OK**.

**Step 10** Click the edit icon in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 11** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

None.

# 12.13.341 ALM-50211 FE Queue Length of BE Periodic Report Tasks Exceeds the Threshold

## Alarm Description

The system checks the queue length of each BE periodic report task on FE every 30 seconds. This alarm is generated when the queue length exceeds the threshold (10 by default). This value indicates the number of report tasks waiting on the master FE node. A large value indicates a poor FE processing capability.

This alarm is cleared when the system detects that the queue length of BE periodic report tasks on FE is less than the threshold.

## Alarm Attributes

Alarm ID	Alarm Severity	Auto Cleared
50211	Minor	Yes

## Alarm Parameters

Parameter	Description
Source	Specifies the cluster or system for which the alarm is generated.
ServiceName	Specifies the service for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.
HostName	Specifies the host for which the alarm is generated.

Parameter	Description
Trigger Condition	Specifies the threshold for triggering the alarm.

## Impact on the System

The processing capability of FE is insufficient, affecting the service query speed.

## Possible Causes

The processing capability of the master FE node is insufficient due to a large number of concurrent service requests in the Doris cluster or insufficient memory for FE processes.

## Handling Procedure

### Check the GC duration.

**Step 1** On FusionInsight Manager, choose **O&M > Alarm > Alarms**. In the alarm list, view the role name and obtain the IP address of the instance in **Location** of the alarm whose ID is **50211**.

**Step 2** Choose **Cluster > Services > Doris > Instances**, click the FE instance for which the alarm is generated, and click the **Chart** tab of the instance.

Select **JVM** from **Chart Category** on the left, and check whether **Accumulated GC duration of the old generation** of the FE process is greater than 3 seconds.

- If yes, go to [Step 3](#).
- If no, go to [Step 5](#).

**Step 3** Choose **Cluster > Services > Doris > Configurations > All Configurations > FE(Role) > JVM**, and increase the value of **-Xmx** in **FE\_GC\_OPTS**. The default value is **8GB**.

- If this alarm is generated occasionally, increase the value by 0.5 times. If this alarm is generated frequently, double the parameter value.
- In the case of large service volume and high service concurrency, you are advised to add instances.

**Step 4** Check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 5](#).

### Check whether the alarm threshold or alarm trigger count is properly configured.

**Step 5** Log in to FusionInsight Manager, choose **O&M > Alarm > Thresholds**, click the name of the desired cluster, and choose **Doris > Queue > Queue Length of BE Periodic Report Tasks on the FE (FE)**.

**Step 6** Click the edit button next to **Trigger Count**, change the number based on site requirements, and click **OK**.

**Step 7** Click **Modify** in the **Operation** column, change the alarm threshold based on site requirements, and click **OK**.

**Step 8** Wait 2 minutes and check whether the alarm is automatically cleared.

- If yes, no further action is required.
- If no, go to [Step 9](#).

**Collect fault information.**

**Step 9** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Log > Download**.

**Step 10** Expand the **Service** drop-down list, and select **Doris** for the target cluster.

**Step 11** Click the edit icon in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 12** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

None.

# 12.13.342 ALM-50212 Accumulated Old-Generation GC Duration of the FE Process Exceeds the Threshold

## Alarm Description

The system checks the accumulated old-generation GC duration of the FE process every 30 seconds. This alarm is generated when the accumulated GC duration exceeds the threshold (3000 ms by default).

This alarm is cleared when the system detects that the accumulated old-generation GC duration of the FE process is less than the threshold.

## Alarm Attributes

Alarm ID	Alarm Severity	Auto Cleared
50212	Major	Yes

## Alarm Parameters

Parameter	Description
Source	Specifies the cluster or system for which the alarm is generated.
ServiceName	Specifies the service for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.
HostName	Specifies the host for which the alarm is generated.
Trigger Condition	Specifies the threshold for triggering the alarm.

## Impact on the System

A long GC duration of the FE process may interrupt the services.

## Possible Causes

The heap memory of the FE process is overused or inappropriately allocated, causing frequent occurrence of the GC process.

## Handling Procedure

**Check the GC duration.**

**Step 1** On FusionInsight Manager, choose **O&M > Alarm > Alarms**. In the alarm list, view the role name and obtain the IP address of the instance in **Location** of the alarm whose ID is **50212**.

**Step 2** Choose **Cluster > Services > Doris > Instances**, click the FE instance for which the alarm is generated, and click the **Chart** tab of the instance.

Select **JVM** from **Chart Category** on the left, and check whether **Accumulated GC duration of the old generation** of the FE process is greater than 3 seconds.

- If yes, go to **Step 3**.
- If no, go to **Step 5**.

**Step 3** Choose **Cluster > Services > Doris > Configurations > All Configurations > FE(Role) > JVM**, and increase the value of **-Xmx** in **FE\_GC\_OPTS**. The default value is **8G**.

- If this alarm is occasionally generated, increase the value by 0.5 times. If this alarm is frequently generated, double the value.
- In the case of large service volume and high service concurrency, you are advised to add instances.

**Step 4** Check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 5](#).

**Collect fault information.**

**Step 5** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Log > Download**.

**Step 6** Expand the **Service** drop-down list, and select **Doris** for the target cluster.

**Step 7** Click the edit icon in the upper right corner, and set **Start Date** and **End Date** for log collection to 30 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 8** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

None.

# 12.13.343 ALM-50213 Number of Tasks Queuing in the FE Thread Pool for Interacting with BE Exceeds the Threshold

## Alarm Description

The system checks the number of queuing tasks in the FE thread pool for interacting with BE every 30 seconds. This alarm is generated when the number of queuing tasks exceeds the threshold (10 by default). This FE thread pool is the working thread pool of ThriftServer. It is specified by **rpc\_port** in the **fe.conf** file and is used to interact with BE.

This alarm is cleared when the system detects that the number of tasks queuing in the FE thread pool for interacting with BE is less than the threshold.

## Alarm Attributes

Alarm ID	Alarm Severity	Auto Cleared
50213	Minor	Yes

## Alarm Parameters

Parameter	Description
Source	Specifies the cluster or system for which the alarm is generated.



Parameter	Description
ServiceName	Specifies the service for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.
HostName	Specifies the host for which the alarm is generated.
Trigger Condition	Specifies the threshold for triggering the alarm.

## Impact on the System

The read and write of the Doris service slows down.

## Possible Causes

There are a large number of concurrent service requests, causing too many queuing tasks.

## Handling Procedure

**Check whether the alarm threshold or alarm trigger count is properly configured.**

- Step 1** Log in to FusionInsight Manager, choose **O&M > Alarm > Thresholds**, click the name of the desired cluster, and choose **Doris > Queue > Number of tasks that are queuing in the thread pool for interaction between the FE and the BE (FE)**.
- Step 2** Click the edit button next to **Trigger Count**, change the number based on site requirements, and click **OK**.
- Step 3** Click **Modify** in the **Operation** column, change the alarm threshold based on site requirements, and click **OK**.
- Step 4** Wait 2 minutes and check whether the alarm is automatically cleared.
  - If yes, no further action is required.
  - If no, go to [Step 5](#).

**Collect fault information.**

- Step 5** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Log > Download**.
- Step 6** Expand the **Service** drop-down list, and select **Doris** for the target cluster.
- Step 7** Click the edit icon in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 8** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

None.

# 12.13.344 ALM-50214 Number of Tasks Queuing in the FE Thread Pool for Task Processing Exceeds the Threshold

## Alarm Description

The system checks the number of queuing tasks in the FE thread pool for processing tasks every 30 seconds. This alarm is generated when the number of queuing tasks exceeds the threshold (10 by default). This thread pool is used by the NIO MySQL Server to process tasks.

This alarm is cleared when the system detects that the number of tasks queuing in the FE thread pool for processing tasks is less than the threshold.

## Alarm Attributes

Alarm ID	Alarm Severity	Auto Cleared
50214	Minor	Yes

## Alarm Parameters

Parameter	Description
Source	Specifies the cluster or system for which the alarm is generated.
ServiceName	Specifies the service for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.
HostName	Specifies the host for which the alarm is generated.
Trigger Condition	Specifies the threshold for triggering the alarm.

## Impact on the System

The task execution of the entire system becomes slow and blocked.

## Possible Causes

Large tasks may block the task execution of the queue.

## Handling Procedure

**Check the execution status of FE tasks.**

- Step 1** On FusionInsight Manager, choose **Cluster > Services > Doris**. Click the **Chart** tab, select **Connection** from **Chart Category** in the left pane, and view the **FE MySQL Port Connections** chart. If the number of connections is large, click **Instances**, select the FE instance, and click the **Chart** tab. Select **CPU and Memory** from **Chart Category** and view the **CPU Usage of FE** chart. If the CPU usage is high, check the **Time** field in FE audit log `/var/log/Bigdata/audit/doris/fe/fe.audit.log` to collect statistics on the average task duration. If the value is also high, the alarm is caused by large concurrent tasks.
- Step 2** After connecting to Doris, run the following command to check whether the default value of `queryTimeout` is too large. The default value is **300** seconds.
- ```
show variables like 'query_timeout';
```
- If yes, go to **Step 3**.
  - If no, go to **Step 4**.
- Step 3** Run the following command to shorten the timeout period based on site requirements to block the tasks that take a long time:
- ```
set global query_timeout=xxx;
```
- Step 4** Log in to FusionInsight Manager, choose **O&M > Alarm > Thresholds**, click the name of the desired cluster, and choose **Doris > Queue > Queue Length of Query Execution Thread Pool (BE)**.
- Step 5** Click the edit button next to **Trigger Count**, change the number based on site requirements, and click **OK**.
- Step 6** Click **Modify** in the **Operation** column, change the alarm threshold based on site requirements, and click **OK**.
- Step 7** Wait 10 minutes and check whether the alarm is automatically cleared.
- If yes, no further action is required.
  - If no, go to **Step 8**.
- Collect fault information.**
- Step 8** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Log > Download**.
- Step 9** Expand the **Service** drop-down list, and select **Doris** for the target cluster.
- Step 10** Click the edit icon in the upper right corner, and set **Start Date** and **End Date** for log collection to 1 hour ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 11** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

None.

# 12.13.345 ALM-50215 Longest Duration of RPC Requests Received by Each FE Thrift Method Exceeds the Threshold

## Alarm Description

The system checks the longest duration of RPC requests received by each FE Thrift method every 30 seconds. This alarm is generated when the longest duration exceeds the threshold (5000 ms by default).

This alarm is cleared when the longest duration of RPC requests received by each FE Thrift method is less than the threshold.

## Alarm Attributes

Alarm ID	Alarm Severity	Auto Cleared
50215	Major	Yes

## Alarm Parameters

Parameter	Description
Source	Specifies the cluster or system for which the alarm is generated.
ServiceName	Specifies the service for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.
HostName	Specifies the host for which the alarm is generated.
Trigger Condition	Specifies the threshold for triggering the alarm.

## Impact on the System

A longer RPC duration indicates a higher performance load and slower network request processing, which may cause service congestion.

## Possible Causes

- The network has a latency.
- There are too many concurrent large SQL tasks.

## Handling Procedure

**Step 1** Log in to the host where the faulty node is deployed as user **root** and run **ping /P addresses of all Doris nodes** to check whether the peer host can be pinged.

- If yes, go to **Step 3**.
- If no, go to **Step 2**.

**Step 2** Contact the network administrator to restore the network.

**Step 3** On FusionInsight Manager, choose **Cluster > Services > Doris**. Click the **Chart** tab, select **Connection** from **Chart Category** in the left pane, and view the **FE MySQL Port Connections** chart. If the number of connections is large, click **Instances**, select the FE instance, and click the **Chart** tab. Select **CPU and Memory** from **Chart Category** and view the **CPU Usage of FE** chart. If the CPU usage is high, check the **Time** field in FE audit log **/var/log/Bigdata/audit/doris/fe/fe.audit.log** to collect statistics on the average task duration. If the value is also high, the alarm is caused by large concurrent tasks.

**Step 4** Log in to FusionInsight Manager, choose **O&M > Alarm > Thresholds**, click the name of the desired cluster, and choose **Doris > Performance > Longest duration of RPC requests received by each method of the FE thrift interface (FE)**.

**Step 5** Click the edit button next to **Trigger Count**, change the number based on site requirements, and click **OK**.

**Step 6** Click **Modify** in the **Operation** column, change the alarm threshold based on site requirements, and click **OK**.

**Step 7** Wait 10 minutes and check whether the alarm is automatically cleared.

- If yes, no further action is required.
- If no, go to **Step 8**.

### Collect fault information.

**Step 8** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Log > Download**.

**Step 9** Expand the **Service** drop-down list, and select **Doris** for the target cluster.

**Step 10** Click the edit icon in the upper right corner, and set **Start Date** and **End Date** for log collection to 1 hour ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 11** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

None.

# 12.13.346 ALM-50216 Memory Usage of the FE Node Exceeds the Threshold

## Alarm Description

The system checks the memory usage of the FE node every 30 seconds. This alarm is generated when the memory usage exceeds the threshold (95% by default).

This alarm is cleared when the memory usage of the FE node falls below the threshold.

## Alarm Attributes

Alarm ID	Alarm Severity	Auto Cleared
50216	Critical	Yes

## Alarm Parameters

Parameter	Description
Source	Specifies the cluster or system for which the alarm is generated.
ServiceName	Specifies the service for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.
HostName	Specifies the host for which the alarm is generated.
Trigger Condition	Specifies the threshold for triggering the alarm.

## Impact on the System

Task execution and client connection to the FE are affected.

## Possible Causes

The FE heap memory is too small.

## Handling Procedure

### Check the FE heap memory usage.

- Step 1** Log in to FusionInsight Manager, choose **O&M > Alarm > Thresholds**, select the name of the desired cluster, and choose **Doris > CPU and Memory > Memory usage of the FE node (FE)**.
1. Click the edit button next to **Trigger Count**, change the number based on site requirements, and click **OK**.
  2. Click **Modify** in the **Operation** column, change the alarm threshold based on site requirements, and click **OK**.
- Step 2** Log in to the FE node for which the alarm is generated as user **omm**, run the **top** command to check the memory usage of processes, locate the process with high memory usage, and check whether the process belongs to the current service and is running properly.
- If yes, go to **Step 3**.
  - If no, isolate or stop the process, or adjust the memory size, and check whether the memory is released.
- Step 3** Restart the affected services or instances and check whether the alarm is cleared.
- If yes, no further action is required.
  - If no, go to **Step 4**.

---

### NOTICE

- During the restart of the Doris service, the Doris service is unavailable and cannot provide services for external systems. Tasks connected to the Doris service fail.
  - During instance restart, the tasks running on the nodes of the instance will fail. The tasks on instance nodes that are not restarted are not affected.
- 

### Collect fault information.

- Step 4** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Log > Download**.
- Step 5** Expand the **Service** drop-down list, and select **Doris** for the target cluster.
- Step 6** Click the edit icon in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.
- Step 7** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

None.

## 12.13.347 ALM-50217 Heap Memory Usage of the FE Node Exceeds the Threshold

### Alarm Description

The system checks the heap memory usage of the FE node every 30 seconds. This alarm is generated when the heap memory usage exceeds the threshold (95% by default).

This alarm is cleared when the heap memory usage of the FE node falls below the threshold.

### Alarm Attributes

Alarm ID	Alarm Severity	Auto Cleared
50217	Critical	Yes

### Alarm Parameters

Parameter	Description
Source	Specifies the cluster or system for which the alarm is generated.
ServiceName	Specifies the service for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.
HostName	Specifies the host for which the alarm is generated.
Trigger Condition	Specifies the threshold for triggering the alarm.

### Impact on the System

Task execution and client connection to the FE are affected.

### Possible Causes

The FE heap memory is too small.



## Handling Procedure

### Check heap memory usage.

- Step 1** Log in to FusionInsight Manager, choose **O&M > Alarm > Thresholds**, select the name of the desired cluster, and choose **Doris > CPU and Memory > Heap memory usage of the FE node (FE)**.
1. Click the edit button next to **Trigger Count**, change the number based on site requirements, and click **OK**.
  2. Click **Modify** in the **Operation** column, change the alarm threshold based on site requirements, and click **OK**.
- Step 2** On FusionInsight Manager, choose **Cluster > Services > Doris > FE > Configurations > All Configurations**, search for the **FE\_GC\_OPTS** parameter, increase the value of **-Xmx** as required, click **Save**, and click **OK**.

### NOTE

- If this alarm is generated, the heap memory configured for the current Doris instance is not enough for data transmission. You are advised to open the instance monitoring page, display the Doris heap memory resource status monitoring chart, and observe the change trend of the heap memory used by Doris in the monitoring chart. Then change the value of **-Xmx** to twice the current heap memory usage or to another value to meet site requirements.
  - When setting the heap memory, you can set **-Xms** and **-Xmx** to approximately the same value to prevent performance deterioration caused by heap size adjustment after each GC.
  - The sum of **-Xmx** and **XX:MaxPermSize** cannot be greater than the actual physical memory of the node server.
- Step 3** Restart the affected services or instances and check whether the alarm is cleared.
- If yes, no further action is required.
  - If no, go to **Step 4**.

---

### NOTICE

- During the restart of the Doris service, the Doris service is unavailable and cannot provide services for external systems. Tasks connected to the Doris service fail.
  - During instance restart, the tasks running on the nodes of the instance will fail. The tasks on instance nodes that are not restarted are not affected.
- 

### Collect fault information.

- Step 4** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Log > Download**.
- Step 5** Expand the **Service** drop-down list, and select **Doris** for the target cluster.
- Step 6** Click the edit icon in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 7** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

None.

# 12.13.348 ALM-50219 Length of the Queue in the Thread Pool for Query Execution Exceeds the Threshold

## Alarm Description

The system checks the length of the waiting queue in the query execution thread pool every 30 seconds. This alarm is generated when the length exceeds the threshold (20 by default).

This alarm is cleared when the length of the waiting queue in the current query execution thread pool is less than the threshold.

## Alarm Attributes

Alarm ID	Alarm Severity	Auto Cleared
50219	Major	Yes

## Alarm Parameters

Parameter	Description
Source	Specifies the cluster or system for which the alarm is generated.
ServiceName	Specifies the service for which the alarm is generated.
RoleName	Specifies the role for which the alarm is generated.
HostName	Specifies the host for which the alarm is generated.
Trigger Condition	Specifies the threshold for triggering the alarm.

## Impact on the System

The task execution of the entire system becomes slow and blocked.

## Possible Causes

Large tasks may block the task execution of the queue.

## Handling Procedure

**Check the execution status of tasks.**

- Step 1** On FusionInsight Manager, choose **Cluster > Services > Doris**. Click the **Chart** tab, select **Connection** from **Chart Category** in the left pane, and view the **FE MySQL Port Connections** chart. If the number of connections is large, click **Instances**, select the FE instance, and click the **Chart** tab. Select **CPU and Memory** from **Chart Category** and view the **CPU Usage of FE** chart. If the CPU usage is high, check the **Time** field in FE audit log `/var/log/Bigdata/audit/doris/fe/fe.audit.log` to collect statistics on the average task duration. If the value is also high, the alarm is caused by large concurrent tasks.
- Step 2** After connecting to Doris, run the following command to check the **queryTimeout** value of the system:
- ```
show variables like 'query_timeout';
```
- If the value is too large, run the `set global query_timeout=xxx;` command to shorten the timeout interval and block tasks that last for a long time.
- Step 3** Log in to FusionInsight Manager, choose **O&M > Alarm > Thresholds**, click the name of the desired cluster, and choose **Doris > Queue > Queue Length of Query Execution Thread Pool (BE)**.
- Step 4** Click the edit button next to **Trigger Count**, change the number based on site requirements, and click **OK**.
- Step 5** Click **Modify** in the **Operation** column, change the alarm threshold based on site requirements, and click **OK**.
- Step 6** Wait 10 minutes and check whether the alarm is automatically cleared.
- If yes, no further action is required.
  - If no, go to [Step 7](#).
- Collect fault information.**
- Step 7** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Log > Download**.
- Step 8** Expand the **Service** drop-down list, and select **Doris** for the target cluster.
- Step 9** Click the edit icon in the upper right corner, and set **Start Date** and **End Date** for log collection to 1 hour ahead of and after the alarm generation time, respectively. Then, click **Download**.
- Step 10** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

None.

# 12.13.349 ALM-50220 Error Rate of TCP Packet Receiving Exceeds the Threshold

## Alarm Description

The system checks the rate of TCP packet receiving errors every 30 seconds. This alarm is generated when the error rate exceeds the threshold (5% by default).

This alarm is cleared when the error rate is less than the threshold.

## Alarm Attributes

| Alarm ID | Alarm Severity | Auto Cleared |
|----------|----------------|--------------|
| 50220    | Critical       | Yes          |

## Alarm Parameters

| Parameter         | Description   |
|-------------------|---|
| Source            | Specifies the cluster or system for which the alarm is generated. |
| ServiceName       | Specifies the service for which the alarm is generated.           |
| RoleName          | Specifies the role for which the alarm is generated.              |
| HostName          | Specifies the host for which the alarm is generated.              |
| Trigger Condition | Specifies the threshold for triggering the alarm.                 |

## Impact on the System

The task fails or data is lost.

## Possible Causes

The network is faulty, so data cannot be sent.

## Handling Procedure

**Step 1** Log in to the host where the faulty node is deployed as user **root** and run **ping** *IP addresses of all Doris nodes* to check whether the peer host can be pinged.

- If yes, go to **Step 4**.
- If no, go to **Step 2**.

**Step 2** Contact the network administrator to restore the network.

**Step 3** Wait for a while and check whether the alarm is cleared in the alarm list.

- If yes, no further action is required.
- If no, go to **Step 4**.

### Collect fault information.

**Step 4** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Log** > **Download**.

**Step 5** Expand the **Service** drop-down list, and select **Doris** for the target cluster.

**Step 6** Click the edit icon in the upper right corner, and set **Start Date** and **End Date** for log collection to 1 hour ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 7** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

None.

# 12.13.350 ALM-50221 BE Data Disk Usage Exceeds the Threshold

## Alarm Description

The system checks the usage of BE data disks every 30 seconds. This alarm is generated when the disk usage exceeds the threshold (95% by default).

This alarm is cleared when the system detects that the disk usage is less than the threshold.

## Alarm Attributes

| Alarm ID | Alarm Severity | Auto Cleared |
|----------|----------------|--------------|
| 50221    | Critical       | Yes          |

## Alarm Parameters

| Parameter         | Description   |
|-------------------|---|
| Source            | Specifies the cluster or system for which the alarm is generated. |
| ServiceName       | Specifies the service for which the alarm is generated.           |
| RoleName          | Specifies the role for which the alarm is generated.              |
| HostName          | Specifies the host for which the alarm is generated.              |
| Trigger Condition | Specifies the threshold for triggering the alarm.                 |

## Impact on the System

New data fails to be written, and the task is interrupted.

## Possible Causes

- The disk space of the cluster is full.
- Data skew occurs among BE nodes.

## Handling Procedure

**Step 1** Log in to FusionInsight Manager, choose **O&M > Alarm > Alarms**, and view the role name and the IP address for the hostname in **Location**.

**Step 2** Expand the disk capacity of the node for which the alarm is generated.

**Step 3** Go to [Step 4](#) if the expansion fails or the alarm persists after the expansion.

### Collect fault information.

**Step 4** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Log > Download**.

**Step 5** Expand the **Service** drop-down list, and select **Doris** for the target cluster.

**Step 6** Expand the **Hosts** drop-down list. In the **Select Host** dialog box that is displayed, select the abnormal host, and click **OK**.

**Step 7** Click the edit icon in the upper right corner, and set **Start Date** and **End Date** for log collection to 1 hour ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 8** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

None.

# 12.13.351 ALM-50222 Disk Status of a Specified Data Directory on BE Is Abnormal

## Alarm Description

The system checks the disk status of a specified data directory on BE every 30 seconds. This alarm is generated when the disk status is not **1** (**1** indicates the normal state and **0** indicates the abnormal state). This alarm is cleared when the disk status of the specified data directory on BE becomes normal.

## Alarm Attributes

| Alarm ID | Alarm Severity | Auto Cleared |
|----------|----------------|--------------|
| 50222    | Critical       | Yes          |

## Alarm Parameters

| Parameter         | Description   |
|-------------------|---|
| Source            | Specifies the cluster or system for which the alarm is generated. |
| ServiceName       | Specifies the service for which the alarm is generated.           |
| RoleName          | Specifies the role for which the alarm is generated.              |
| HostName          | Specifies the host for which the alarm is generated.              |
| Trigger Condition | Specifies the threshold for triggering the alarm.                 |

## Impact on the System

Service data may be unavailable, and data queries on the Doris client may fail.

## Possible Causes

- The hard disk is faulty.

- The disk permissions are set incorrectly.

## Handling Procedure

### Check whether a disk alarm is generated.

**Step 1** On FusionInsight Manager, choose **O&M > Alarm > Alarms** and check whether **ALM-12014 Partition Lost** or **ALM-12033 Slow Disk Fault** exists.

- If yes, go to [Step 2](#).
- If no, go to [Step 4](#).

**Step 2** Rectify the fault by referring to the handling procedure of **ALM-12014 Partition Lost** or **ALM-12033 Slow Disk Fault**. Then, check whether the alarm is cleared.

- If yes, go to [Step 3](#).
- If no, go to [Step 4](#).

**Step 3** Wait 5 minutes and check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 4](#).

### Modify disk permissions.

**Step 4** Choose **O&M > Alarm > Alarms** and view **Location** and **Additional Information** of the alarm to obtain the location of the faulty disk.

**Step 5** Log in to the node for which the alarm is generated as user **root**. Go to the directory where the faulty disk is located, and run the **ll** command to check whether the permission for the faulty disk is **711** and whether the user is **omm**.

- If yes, go to [Step 7](#).
- If no, go to [Step 6](#).

**Step 6** Modify the permission of the faulty disk. For example, if the faulty disk is **data1**, run the following commands:

```
chown omm:wheel data1
```

```
chmod 711 data1
```

**Step 7** Choose **Cluster > Services > Doris > Instances**, select this BE instance, click **More**, and select **Restart Instance**. Wait 5 minutes and check whether an alarm is generated.

- If no, no further action is required.
- If yes, go to [Step 8](#).

---

### NOTICE

During BE instance restart, the tasks running on BE nodes will fail. The tasks on BE nodes that are not restarted are not affected.

---

### Collect fault information.

**Step 8** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Log > Download**.



- Step 9** Expand the **Service** drop-down list, and select **Doris** and **OMS** for the target cluster.
- Step 10** Click the edit icon in the upper right corner, and set **Start Date** and **End Date** for log collection to 20 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.
- Step 11** Contact O&M personnel and provide the collected logs.
- End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

None.

# 12.13.352 ALM-50223 Maximum Memory Required by BE Is Greater Than the Remaining Memory of the Machine

## Alarm Description

The system checks whether the maximum memory required by BE is greater than the available memory every 30 seconds. This alarm is generated when the value is not **1** (**1** indicates that the maximum required memory is less than or equal to the available memory, and **0** indicates that the maximum required memory is greater than the available memory).

This alarm is cleared when the maximum required memory is less than or equal to the available memory.

## Alarm Attributes

| Alarm ID | Alarm Severity | Auto Cleared |
|----------|----------------|--------------|
| 50223    | Major          | Yes          |

## Alarm Parameters

| Parameter   | Description   |
|-------------|---|
| Source      | Specifies the cluster or system for which the alarm is generated. |
| ServiceName | Specifies the service for which the alarm is generated.           |
| RoleName    | Specifies the role for which the alarm is generated.              |

| Parameter         | Description  |
|-------------------|--|
| HostName          | Specifies the host for which the alarm is generated. |
| Trigger Condition | Specifies the threshold for triggering the alarm.    |

## Impact on the System

A task may fail to apply for memory when running.

## Possible Causes

Too much BE node memory has been occupied by other processes, or the maximum memory set for the BE service is too large.

## Handling Procedure

**Check whether the maximum memory set for the BE node is proper.**

- Step 1** Log in to FusionInsight Manager, choose **O&M > Alarm > Thresholds**, click the name of the desired cluster, and choose **Doris > CPU and Memory > Relationship between the maximum memory size of the BE and the remaining memory size of the machine (BE)**.
- Step 2** Click the edit button next to **Trigger Count**, change the number based on site requirements, and click **OK**.
- Step 3** Click **Modify** in the **Operation** column, change the alarm threshold based on site requirements, and click **OK**.
- Step 4** Wait 2 minutes and check whether the alarm is automatically cleared.
  - If yes, no further action is required.
  - If no, go to [Step 5](#).
- Step 5** Log in to the BE node for which the alarm is generated as user **omm**, run the **top** command to check the memory usage of processes, locate the process with high memory usage, and check whether the process belongs to the current service and is running properly.
  - If yes, go to [Step 6](#).
  - If no, isolate or stop the process, or adjust the memory size, and check whether the memory is released.
- Step 6** Log in to the BE node for which the alarm is generated as user **omm** and run the **free -g** command to check the total memory and remaining memory in the system and estimate the memory usage.
- Step 7** On FusionInsight Manager, choose **Cluster > Services > Doris > Configurations > All Configurations > BE(Role) > Memory** and decrease the value of **mem\_limit**. This parameter specifies the maximum memory allowed for BE. Then save the modification and restart the BE instance.

**NOTICE**

During BE instance restart, the tasks running on BE nodes will fail. The tasks on BE nodes that are not restarted are not affected.

**Step 8** After the BE instance is restarted, wait 5 minutes and check whether the alarm is cleared.

- If yes, no further action is required.
- If no, go to [Step 9](#).

**Collect fault information.**

**Step 9** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Log > Download**.

**Step 10** Expand the **Service** drop-down list, and select **Doris** for the target cluster.

**Step 11** Click the edit icon in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 12** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

None.

## 12.13.353 ALM-50224 Failures a Certain Task Type on BE Are Increasing

### Alarm Description

The system checks whether the number of failed tasks of a certain type on BE is increasing every 30 seconds. This alarm is generated when the system detects that the value is not **1** (**1** indicates that the number of failed tasks of a certain type does not increase, and **0** indicates that the failed tasks of a certain type are increasing).

This alarm is cleared when the system detects that the number of failed tasks of a certain type on BE does not increase.

### Alarm Attributes

| Alarm ID | Alarm Severity | Auto Cleared |
|----------|----------------|--------------|
| 50224    | Major          | Yes          |

## Alarm Parameters

| Parameter         | Description   |
|-------------------|---|
| Source            | Specifies the cluster or system for which the alarm is generated. |
| ServiceName       | Specifies the service for which the alarm is generated.           |
| RoleName          | Specifies the role for which the alarm is generated.              |
| HostName          | Specifies the host for which the alarm is generated.              |
| Trigger Condition | Specifies the threshold for triggering the alarm.                 |

## Impact on the System

A task fails to be executed repeatedly in a certain scenario.

## Possible Causes

A BE exception may occur. As a result, the number of failed tasks increases in a certain scenario.

## Handling Procedure

**Check whether the alarm threshold or alarm trigger count is properly configured.**

- Step 1** Log in to FusionInsight Manager, choose **O&M > Alarm > Thresholds**, click the name of the desired cluster, and choose **Doris > Exception > Check whether the number of failed tasks of a certain type increases (BE)**.
- Step 2** Click the edit button next to **Trigger Count**, change the number based on site requirements, and click **OK**.
- Step 3** Click **Modify** in the **Operation** column, change the alarm threshold based on site requirements, and click **OK**.
- Step 4** Wait 2 minutes and check whether the alarm is automatically cleared.
  - If yes, no further action is required.
  - If no, go to [Step 5](#).

**Collect fault information.**

- Step 5** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Log > Download**.
- Step 6** Expand the **Service** drop-down list, select **Doris** for the target cluster, and click **OK**.

**Step 7** Click the edit icon in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 8** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearance

You need to manually clear the alarm after the fault is rectified.

## Related Information

None.

## 12.13.354 ALM-50225 FE Instance Fault

### Alarm Description

The system checks the FE process status every 30 seconds. This alarm is generated when the value is greater than **0** (**0** indicates that the FE process is normal and **1** indicates that the FE process is abnormal).

This alarm is cleared when the system detects that the FE process becomes normal.

### Alarm Attributes

| Alarm ID | Alarm Severity | Auto Cleared |
|----------|----------------|--------------|
| 50225    | Critical       | Yes          |

### Alarm Parameters

| Parameter         | Description   |
|-------------------|---|
| Source            | Specifies the cluster or system for which the alarm is generated. |
| ServiceName       | Specifies the service for which the alarm is generated.           |
| RoleName          | Specifies the role for which the alarm is generated.              |
| HostName          | Specifies the host for which the alarm is generated.              |
| Trigger Condition | Specifies the threshold for triggering the alarm.                 |

## Impact on the System

The FE instance is unavailable and cannot respond to client requests.

## Possible Causes

The FE instance is faulty or restarted.

## Handling Procedure

- Step 1** Log in to FusionInsight Manager and choose **O&M > Alarm > Alarms**. In the alarm list, view the role name and obtain the IP address of the instance in **Location** of the alarm whose ID is **50225**.
  - Step 2** Choose **Cluster > Services > Doris > Instances**, click the FE instance for which the alarm is generated, and check whether **Running Status** of the instance is **Restoring**.
    - If yes, go to **Step 3**.
    - If no, go to **Step 4**.
  - Step 3** Wait 2 minutes and check whether the alarm is automatically cleared.
    - If yes, no further action is required.
    - If no, go to **Step 4**.
- Collect fault information.**
- Step 4** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Log > Download**.
  - Step 5** Expand the **Service** drop-down list, select **Doris** for the target cluster, and click **OK**.
  - Step 6** Click the edit icon in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.
  - Step 7** Contact O&M personnel and provide the collected logs.
- End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

None.

## 12.13.355 ALM-50226 BE Instance Fault

### Alarm Description

The system checks the BE process status every 30 seconds. This alarm is generated when the value is greater than **0** (**0** indicates that the BE process is normal and **1** indicates that the BE process is abnormal).

This alarm is cleared when the system detects that the BE process becomes normal.

## Alarm Attributes

| Alarm ID | Alarm Severity | Auto Cleared |
|----------|----------------|--------------|
| 50226    | Critical       | Yes          |

## Alarm Parameters

| Parameter         | Description   |
|-------------------|---|
| Source            | Specifies the cluster or system for which the alarm is generated. |
| ServiceName       | Specifies the service for which the alarm is generated.           |
| RoleName          | Specifies the role for which the alarm is generated.              |
| HostName          | Specifies the host for which the alarm is generated.              |
| Trigger Condition | Specifies the threshold for triggering the alarm.                 |

## Impact on the System

The BE instance is unavailable and cannot provide the data read and write functions.

## Possible Causes

The BE instance is faulty or restarted.

## Handling Procedure

- Step 1** Log in to FusionInsight Manager and choose **O&M > Alarm > Alarms**. In the alarm list, view the role name and obtain the IP address of the instance in **Location** of the alarm whose ID is **50226**.
- Step 2** Choose **Cluster > Services > Doris > Instances**, click the BE instance for which the alarm is generated, and check whether **Running Status** of the instance is **Restoring**.
  - If yes, go to **Step 3**.
  - If no, go to **Step 4**.
- Step 3** Wait 2 minutes and check whether the alarm is automatically cleared.

- If yes, no further action is required.
- If no, go to [Step 4](#).

**Collect fault information.**

**Step 4** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Log > Download**.

**Step 5** Expand the **Service** drop-down list, select **Doris** for the target cluster, and click **OK**.

**Step 6** Click the edit icon in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 7** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

None.

# 12.13.356 ALM-50401 Number of JobServer Jobs Waiting to Be Executed Exceeds the Threshold

## Alarm Description

The system checks the number of jobs submitted to JobServer every 30 seconds. This alarm is generated when the number of jobs to be executed exceeds 800.

## Alarm Attributes

| Alarm ID | Alarm Severity  | Auto Cleared |
|----------|---|--------------|
| 50401    | Critical (default threshold: 900)<br>Major (default threshold: 800) | Yes          |

## Alarm Parameters

| Parameter | Description  |
|-----------|--|
| Source    | Specifies the cluster or system for which the alarm was generated. |



| Parameter   | Description  |
|-------------|--|
| ServiceName | Specifies the service for which the alarm was generated. |
| RoleName    | Specifies the role for which the alarm was generated.    |
| HostName    | Specifies the host for which the alarm was generated.    |

## Impact on the System

Too many JobServer jobs are detected in the queue. For details about the queue usage, see the **Additional Information** field of this alarm. The impacts are as follows:

1. When the number of JobServer jobs in the queue reaches the maximum (1000 by default), new jobs cannot be added.
2. Before the number of JobServer jobs in the queue reaches the maximum, new JobServer jobs cannot be submitted quickly. For example, it takes more time (even hours) to submit added jobs or add new jobs to Yarn.

## Possible Causes

Too many jobs are submitted instantaneously.

## Handling Procedure

- Step 1** Log in to FusionInsight Manager and choose **Cluster > Services > JobGateway**.
- Step 2** Click the **Instances** tab, click **Add Instance**, and add JobServer instances based on the number of submitted jobs.
- Step 3** After the instances are added, restart the JobGateway service.

---

### NOTICE

The job functions of JobGateway will become unavailable during the service restart.


---

- Step 4** Wait 5 minutes and check whether the alarm is automatically cleared.
- If yes, no further action is required.
- If no, go to **Step 5**.

### Collect fault information.

- Step 5** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Log > Download**.

**Step 6** Expand the **Service** drop-down list, and select **JobGateway** for the target cluster.

**Step 7** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.

**Step 8** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

None.

# 12.13.357 ALM-50402 JobGateway Service Unavailable

## Alarm Description

The system checks the JobGateway service status every 60 seconds. This alarm is generated when the JobGateway service is abnormal.

This alarm is cleared when the JobGateway service recovers.

## Alarm Attributes

| Alarm ID | Alarm Severity | Auto Cleared |
|----------|----------------|--------------|
| 50402    | Critical       | Yes          |

## Alarm Parameters

| Parameter   | Description   |
|-------------|---|
| Source      | Specifies the cluster or system for which the alarm is generated. |
| ServiceName | Specifies the service for which the alarm is generated.           |
| RoleName    | Specifies the role for which the alarm is generated.              |
| HostName    | Specifies the host for which the alarm is generated.              |


## Impact on the System

No job submission operation can be performed on JobGateway in the cluster. The components that depend on JobGateway in the cluster will become faulty.

## Possible Causes

The node where the JobGateway service locates is faulty.

## Handling Procedure

- Step 1** Log in to FusionInsight Manager, choose **Cluster > Services > JobGateway**, and click the **Instance** tab. Check for JobServer or JobBalancer instances that are faulty or not started and view the host names of these instances.
  - Step 2** On the **Alarm** page of FusionInsight Manager, check whether the **NodeAgent Process Is Abnormal** alarm is generated.
    - If yes, go to **Step 3**.
    - If no, go to **Step 6**.
  - Step 3** Check whether the host name in the alarm information is the same as the host name in **Step 1**.
    - If yes, go to **Step 4**.
    - If no, go to **Step 6**.
  - Step 4** Clear the alarm by following the instructions provided in **ALM-12006 NodeAgent Process Is Abnormal**.
  - Step 5** In the alarm list, check whether alarm **JobGateway Service Unavailable** is cleared.
    - If yes, no further action is required.
    - If no, go to **Step 6**.
- Collect fault information.**
- Step 6** On FusionInsight Manager, choose **O&M**. In the navigation pane on the left, choose **Log > Download**.
  - Step 7** Expand the **Service** drop-down list, and select **JobGateway** for the target cluster.
  - Step 8** Click  in the upper right corner, and set **Start Date** and **End Date** for log collection to 10 minutes ahead of and after the alarm generation time, respectively. Then, click **Download**.
  - Step 9** Contact O&M personnel and provide the collected logs.

----End

## Alarm Clearance

This alarm is automatically cleared after the fault is rectified.

## Related Information

None.

# 13 Data Backup and Restoration

---

## 13.1 HDFS Data

### Establishing a Data Transmission Channel

- If the source cluster and destination cluster are deployed in different VPCs in the same region, create a network connection between the two VPCs to establish a data transmission channel at the network layer. For details, see [Virtual Private Cloud > User Guide > VPC Peering Connection](#).
- If the source cluster and destination cluster are deployed in the same VPC but belong to different security groups, add security group rules to each security group on the VPC management console. In the security rules, **Protocol** is set to **ANY**, **Transfer Direction** is set to **Inbound**, and **Source** is set to **Security Group** (the security group of the peer cluster).
  - To add an inbound rule to the security group of the source cluster, select the security group of the destination cluster in **Source**.
  - To add an inbound rule to the security group of the destination cluster, select the security group of the source cluster in **Source**.
- If the source cluster and destination cluster are deployed in the same security group of the same VPC and Kerberos authentication is enabled for both clusters, configure mutual trust between the two clusters by referring to [Configuring Cross-Cluster Mutual Trust Relationships](#).

### Backing Up HDFS Data

Based on the regions of and network connectivity between the source cluster and destination cluster, data backup scenarios are classified as follows:

- Same Region

If the source cluster and destination cluster are in the same region, set up a network transmission channel. Use the DistCp tool to run the following command to copy the HDFS, HBase, Hive data files and Hive metadata backup files from the source cluster to the destination cluster.

```
$HADOOP_HOME/bin/hadoop distcp <src> <dist> -p
```

The following provides description about the parameters in the preceding command.

- ***\$HADOOP\_HOME***: installation directory of the Hadoop client in the destination cluster
- **<src>**: HDFS directory of the source cluster
- **<dist>**: HDFS directory of the destination cluster
- Different Regions  
If the source cluster and destination cluster are in different regions, use the DistCp tool to copy the source cluster data to OBS, and use the OBS cross-region replication function (For details, see **Object Storage Service > Console Operation Guide > Cross-Region Replication**) to copy the data to OBS in the region where the destination cluster resides. If DistCp is used, permission, owner, and group information cannot be set for files on OBS. In this case, you need to export and copy the HDFS metadata while exporting data to prevent the loss of HDFS file property information.
- Migrating Data from an Offline Cluster to a Cloud  
You can use the following way to migrate data from an offline cluster to the cloud.
  - Direct Connect  
Create a Direct Connect between the source cluster and destination cluster, enable the network between the offline cluster egress gateway and the online VPC, and execute the DistCp to copy the data by referring to the method provided in **Same Region**.

## Backing Up HDFS Metadata

HDFS metadata information to be exported includes file and folder permissions and owner/group information. You can run the following command on the HDFS client to export the metadata:

```
$HADOOP_HOME/bin/hdfs dfs -ls -R <migrating_path> > /tmp/hdfs_meta.txt
```

The following provides description about the parameters in the preceding command.

- ***\$HADOOP\_HOME***: installation directory of the Hadoop client in the source cluster
- **<migrating\_path>**: HDFS data directory to be migrated
- **/tmp/hdfs\_meta.txt**: local path for storing the exported metadata

### NOTE

If the source cluster can communicate with the destination cluster and you run the **hadoop distcp** command as a MRS cluster administrator to copy data, you can add the **-p** parameter to enable DistCp to restore the metadata of the corresponding file in the destination cluster while copying data. In this case, skip this step.

## HDFS File Property Restoration

Based on the exported permission information, run the HDFS commands in the background of the destination cluster to restore the file permission and owner and group information.

```
$SHADOOP_HOME/bin/hdfs dfs -chmod <MODE> <path>  
$SHADOOP_HOME/bin/hdfs dfs -chown <OWNER> <path>
```

## 13.2 Hive Metadata

### Backing Up Hive Metadata

Hive table data is stored in HDFS. Table data and the metadata of the table data is centrally migrated in directories by HDFS in a unified manner. Metadata of Hive tables can be stored in different types of relational databases (such as MySQL, PostgreSQL, and Oracle) based on cluster configurations. The exported metadata of the Hive tables in this document is the Hive table description stored in the relational database.

The mainstream big data release editions in the industry support Sqoop installation. For on-premises big data clusters of the community version, you can download the Sqoop of the community version for installation. Use Sqoop to decouple the strong dependency between the metadata to be exported and the relational database and export Hive metadata to HDFS and migrate it together with the table data for restoration. The procedure is as follows:

- Step 1** Download the Sqoop tool from the source cluster and install it. For details, see <http://sqoop.apache.org/>.
- Step 2** Download the JDBC driver of the relational database to the **`$Sqoop_Home/lib`** directory.
- Step 3** Run the following command to export all Hive metadata tables: All exported data is stored in the `/user/<user_name>/<table_name>` directory on HDFS.

```
$Sqoop_Home/bin/sqoop import --connect jdbc:<driver_type>://<ip>:<port>/<database> --table <table_name> --username <user> -password <passwd> -m 1
```

The following provides description about the parameters in the preceding command.

- **`$Sqoop_Home`**: Sqoop installation directory
- **`<driver_type>`**: Database type
- **`<ip>`**: IP address of the database in the source cluster
- **`<port>`**: Port number of the database in the source cluster
- **`<table_name>`**: Name of the table to be exported
- **`<user>`**: Username
- **`<passwd>`**: User password

----End

### Hive Metadata Restoration

Install Sqoop and run the Sqoop command in the destination cluster to import the exported Hive metadata to DBService in the MRS cluster.

```
$Sqoop_Home/bin/sqoop export --connect jdbc:postgresql://<ip>:20051/hivemeta --table <table_name> --username hive -password <passwd> --export-dir <export_from>
```

The following provides description about the parameters in the preceding command.

- ***SSqoop\_Home***: Sqoop installation directory in the destination cluster
- ***<ip>***: IP address of the database in the destination cluster
- ***<table\_name>***: Name of the table to be restored
- ***<passwd>***: Password of user **hive**
- ***<export\_from>***: HDFS address of the metadata in the destination cluster

## 13.3 Hive Data

Hive data is not backed up independently. For details, see [HDFS Data](#).

## 13.4 HBase Data

Currently, HBase data can be backed up in the following modes:

- Snapshots
- Replication
- Export
- CopyTable
- HTable API
- Offline backup of HDFS data

[Table 13-1](#) compares the impact of operations from six perspectives.

**Table 13-1** Data backup mode comparison on HBase

| Backup Mode                 | Performance Impact | Data Footprint | Downtime                 | Incremental Backup | Ease of Implementation | Mean Time to Repair (MTTR) |
|-----------------------------|--------------------|----------------|--------------------------|--------------------|------------------------|----------------------------|
| Snapshots                   | Minimal            | Tiny           | Brief (Only for Restore) | No                 | Easy                   | Seconds                    |
| Replication                 | Minimal            | Large          | None                     | Intrinsic          | Medium                 | Seconds                    |
| Export                      | High               | Large          | None                     | Yes                | Easy                   | High                       |
| CopyTable                   | High               | Large          | None                     | Yes                | Easy                   | High                       |
| HTable API                  | Medium             | Large          | None                     | Yes                | Difficult              | Up to you                  |
| Offline backup of HDFS data | -                  | Large          | Long                     | No                 | Medium                 | High                       |



## Snapshots

You can perform the snapshot operation on a table to generate a snapshot for the table. The snapshot can be used to back up the original table, roll back the original table when the original table is faulty, as well as back up data cross clusters. After a snapshot is executed, the **.hbase-snapshot** directory is generated in the HBase root directory (**/hbase** by default) on HBase. The directory contains details about each snapshot. When the **ExportSnapshot** command is executed to export the snapshot, an MR task is submitted locally to copy the snapshot information and table's **HFile** to **/hbase/.hbase-snapshot** and **/hbase/archive** of the standby cluster respectively. For details, see <http://hbase.apache.org/2.2/book.html#ops.snapshots>.

- This backup mode has the following advantages:  
The single table backup efficiency is high. Online data can be backed up locally or remotely without interrupting services of the active and standby clusters. The number of maps and traffic threshold can be flexibly configured. A MapReduce executor node does not need to be deployed in the active and standby clusters. Therefore, no resource is consumed.
- This backup mode has the following disadvantages and limitations:  
Only a single table can be backed up. The name of the table to be backed up has been specified in the snapshot and cannot be changed. Incremental backup cannot be performed. Resources are consumed when an MR task runs.

### Perform the following operations on the active cluster:

**Step 1** Create a snapshot for a table. For example, create snapshot **member\_snapshot** for the **member** table.

```
snapshot 'member','member_snapshot'
```

**Step 2** Copy the snapshot to the standby cluster.

```
hbase org.apache.hadoop.hbase.snapshot.ExportSnapshot -snapshot  
member_snapshot -copy-to hdfs://IP address of the active NameNode of the  
HDFS service in the standby cluster:Port number/hbase -mappers 3
```

- The data directory of the standby cluster must be the HBase root directory (**/hbase**).
- **mappers** indicates the number of maps to be submitted for an MR task.

----End

### Perform the following operations on the standby cluster:

Run the **restore** command to automatically create a table in the standby cluster and establish a link between HFile in **archive** and the table.

```
restore_snapshot 'member_snapshot'
```

#### NOTE

If only table data needs to be backed up, Snapshots is highly recommended. Use SnapshotExport to submit an MR task locally and copies Snapshot and HFile to the standby cluster. Then, data can be directly loaded to the standby cluster, more efficient than using other methods.

## Replication

In Replication backup mode, a disaster recovery relationship is established between the active and standby clusters on HBase. When data is written to the active cluster, the active cluster pushes data to the standby cluster through WAL to implement real-time data synchronization between the active and standby clusters. For details, see [http://hbase.apache.org/2.2/book.html#\\_cluster\\_replication](http://hbase.apache.org/2.2/book.html#_cluster_replication).

- This backup mode has the following advantages:
  - Replication is different from other data backup modes. After the active/standby relationship between clusters is established, data can be synchronized in real time without manual operations.
  - The backup operation consumes few cluster resources and has little impact on cluster performance.
  - Data synchronization reliability is high. If the standby cluster is stopped for a while and then recovered, data generated during this period on the active cluster can be still synchronized to the standby cluster.
- This backup mode has the following disadvantages and limitations:
  - If WAL is not set for data written by clients, data cannot be backed up to the standby cluster.
  - The background synchronizes data in asynchronous mode, because only few resources can be occupied. Therefore, data is not synchronized in real time.
  - If the data exists in the active cluster before you use the replication mode to perform synchronization, you need to use other methods to import these data to the standby cluster.
  - If data is written to the active cluster in **bulkload** mode, it cannot be synchronized. (HBase on MRS enhances replication. Therefore, data written in the **bulkload** mode can be synchronized by replication.)

For details about how to use and configure HBase backup, see [Configuring HBase Replication](#) and [Using the ReplicationSyncUp Tool](#).

## Export/Import

Export/Import starts a MapReduce task to scan the data table and writes SequenceFile to the remote HDFS. Then, Import reads SequenceFile and puts it on HBase.

- This backup mode has the following advantages:

Online copy does not interrupt services. Because data is written to new tables in **scan- > put** mode, Export/Import is more flexible than CopyTable. Data to be obtained and used flexibly, and written incrementally.
- This backup mode has the following disadvantages and limitations:

Export writes SequenceFiles to the remote HDFS through a MapReduce task, and then Import reads SequenceFiles and puts them on HBase. Therefore, an MR task needs to be executed twice, thus being inefficient.

**Perform the following operations on the active cluster:**

Run the **Export** command to export the table.

**hbase org.apache.hadoop.hbase.mapreduce.Export <tablename> <outputdir>**

Example: **hbase org.apache.hadoop.hbase.mapreduce.Export member hdfs://IP address of the active NameNode of the HDFS service in the standby cluster:Port number/user/table/member**

In the command, **member** indicates the name of the table to be exported.

**Perform the following operations on the standby cluster:**

- Step 1** After operations are executed on the active cluster, you can view the generated directory data on the standby cluster, as shown in [Figure 13-1](#).

**Figure 13-1** Directory data

```
Cwl:- # hdfs dfs -ls -R /user/table/member
-rw-r--r--  3 root hadoop          0 2018-06-28 14:18 /user/table/member/_SUCCESS
-rw-r--r--  3 root hadoop    2937 2018-06-28 14:18 /user/table/member/part-m-00000
```

- Step 2** Run the **create** command to create a table in the standby cluster with the same structure as that of the active cluster, for example, **member\_import**.

- Step 3** Run the **Import** command to generate the HFile data on HDFS.

**hbase org.apache.hadoop.hbase.mapreduce.Import <tablename> <inputdir>**

Example: **hbase org.apache.hadoop.hbase.mapreduce.Import member\_import /user/table/member -Dimport.bulk.output=/tmp/member**

- **member\_import** indicates a table in the standby cluster with the same table structure as that of the active cluster.
- **Dimport.bulk.output** indicates the output directory of the HFile data.
- **/user/table/member** indicates the directory for storing data exported from the active cluster.

- Step 4** Perform the **Load** operation to write the HFile data to HBase.

**hbase org.apache.hadoop.hbase.mapreduce.LoadIncrementalHFiles /tmp/member member**

- **/tmp/member** indicates the output directory of the HFile data in [Step 3](#).
- **member** indicates the name of the table to which data is to be imported in the standby cluster.

----End

## CopyTable

The function of CopyTable is similar to that of Export. Like Export, CopyTable uses HBase API to create a MapReduce task to read data from the source table. However, the difference is that the output of CopyTable is an HBase table that can be stored in a local or remote cluster. For details, see <http://hbase.apache.org/2.2/book.html#copy.table>

- This backup mode has the following advantages:  
The operation is simple. Online copy does not interrupt services. You can specify the **startrow**, **endrow**, and **timestamp** parameters of the backup data.

- This backup mode has the following disadvantages and limitations:  
Only a single table can be operated. The efficiency is low when a large amount of data is remotely copied. The MapReduce task consumes local resources. The number of maps of the MapReduce task is determined by the number of regions in the table.

#### Perform the following operations on the standby cluster:

Run the **create** command to create a table in the standby cluster with the same structure as that of the active cluster, for example, **member\_copy**.

#### Perform the following operations on the active cluster:

Run the following CopyTable command to copy the table:

```
hbase org.apache.hadoop.hbase.mapreduce.CopyTable [--starttime=xxxxxx]
[--endtime=xxxxxx] --new.name=member_copy --
peer.adr=server1,server2,server3:2181:/hbase [--
families=myOldCf:myNewCf,cf2,cf3] TestTable
```

- **starttime/endtime** indicates the timestamp of the data to be copied.
- **new.name** indicates the name of the destination table in the standby cluster. The default name of the new table is the same as that of the original table.
- **peer.adr** indicates the information about the ZooKeeper node in the standby cluster. The format is **quorum:port:/hbase**.
- **families** indicates the family column of the table to be copied.

#### NOTE

If data is copied to a remote cluster, a MapReduce task is submitted on the host cluster to import the data. After the full or partial data in the original table is read, it is written to the remote cluster in **put** mode. Therefore, if the table contains a large amount of data (remote copy does not support **bulkload**), the efficiency is unsatisfactory.

## HTable API

HTable API imports and exports data of the original HBase table in the code. You can use the public API to write customized client applications to directly query tables, or design other methods based on the batch processing advantages of MapReduce tasks. This mode requires in-depth understanding of Hadoop development and the impact on the production cluster.

## Offline backup of HDFS data

Offline backup of HDFS data means stopping the HBase service and allowing users to manually copy the HDFS data.

- This backup mode has the following advantages:
  - All data (including metadata) in the active cluster can be copied to the standby cluster at a time.
  - Data is directly copied by DistCp. Therefore, the data backup efficiency is relatively high.
  - You can copy data based on the site requirements. You can copy data of only one table or copy one HFile in a region.

- This backup mode has the following disadvantages and limitations:
  - This operation will overwrite the HDFS data directory in the standby cluster.
  - If the HBase versions of the active and standby clusters are different, an error may occur when the HDFS directory is directly copied. For example, if the system table **index** is added to the MRS **hbase1.3** and overwritten by the HDFS directory of the earlier version, the table cannot be found. Therefore, exercise caution when using this mode.
  - This operation has certain requirements on HBase capabilities. If an exception occurs, restore HBase based on the site requirements.

**Perform the following operations on the active cluster:**

**Step 1** Run the following command to save the data in the current cluster to HDFS permanently:

```
flush 'tableName'
```

**Step 2** Stop the HBase service.

**Step 3** Run the following commands to copy the HDFS data of the current cluster to the standby cluster:

```
hadoop distcp -i /hbase/data hdfs://IP address of the active NameNode of the HDFS service in the standby cluster:Port number/hbase
```

```
hadoop distcp -update -append -delete /hbase/ hdfs://IP address of the active NameNode of the HDFS service in the standby cluster:Port number/hbase/
```

The second command is used to incrementally copy files except the data directory. For example, data in **archive** may be referenced by the data directory.

----End

**Perform the following operations on the standby cluster:**

**Step 1** Restart the HBase service for the data migration to take effect. During the restart, HBase loads the data in the current HDFS and regenerates metadata.

**Step 2** After the restart is complete, run the following command on the Master node client to load the HBase table data:

```
$HBase_Home/bin/hbase hbck -fixMeta -fixAssignments
```

**Step 3** After the command is executed, run the following command repeatedly to check the health status of the HBase cluster until the health status is normal:

```
hbase hbck
```

 **NOTE**

If the HBase coprocessor is used and custom JAR files are stored in the **regionserver/hmaster** of the active cluster, you need to copy the custom JAR files before restarting the HBase service on the standby cluster.

----End

## 13.5 Kafka Data

MirrorMaker is a powerful tool for Kafka data synchronization. It is used when data needs to be synchronized between two Kafka clusters or when data in the original Kafka cluster needs to be migrated to a new Kafka cluster. MirrorMaker is a built-in tool in Kafka. It actually integrates the functions of Kafka Consumer and Producer. MirrorMaker can read data from one Kafka cluster and write the data to another Kafka cluster to implement data synchronization between Kafka clusters.

This section describes how to use the MirrorMaker tool provided by MRS to synchronize and migrate Kafka cluster data. Before migrating Kafka data, ensure that the two clusters can communicate with each other by following the instructions provided in [Establishing a Data Transmission Channel](#).

### Procedure

#### Versions earlier than MRS 3.x:

- Step 1** Enable the Kerberos authentication for the clusters. For details, see [Configuring Cross-Cluster Mutual Trust Relationships](#).
- Step 2** If you plan to use the MirrorMaker tool in a source cluster, go to the details page of a destination cluster and choose **Components**. If you plan to use the MirrorMaker tool in a destination cluster, go to the details page of a source cluster and choose **Components**.
- Step 3** Choose **Kafka > Service Configuration**, and change **Basic** to **All** in the parameter type drop-down box.
- Step 4** Click **Broker > Customization** and add the following rules on the displayed page:

```
sasl.kerberos.principal.to.local.rules = RULE:[1:$1@$0]
(*@XXXYYYZZZ.COM)s/@.*//,RULE:[2:$1@$0](.*@
XXXYYYZZZ.COM)s/@.*//,DEFAULT
```

In the preceding rule, **XXXYYYZZZ.COM** indicates the domain name of the cluster (source cluster) where data resides. The domain name must be spelled in uppercase letters.

- Step 5** Click **Save Configuration** and select **Restart the affected services or instances**. Click **Yes** to restart the Kafka service.

#### NOTE

For a security cluster with the Kerberos authentication enabled, perform [Step 1](#) to [Step 5](#). For a normal cluster with the Kerberos authentication disabled, skip [Step 1](#) to [Step 5](#) and go to [Step 6](#).

- Step 6** In the cluster that uses the MirrorMaker tool, go to the cluster details page and choose .
- Step 7** Choose **Kafka > Service Configuration**, change **Basic** to **All** in the parameter type drop-down box, and change **All Roles** to **MirrorMaker**.

Parameter description:

- The **bootstrap.servers** parameter in the **source** and **dest** tags indicates the **broker** node list and port information of the source and destination Kafka clusters respectively.
- Set parameter **security.protocol** in the **source** and **dest** tags based on the actual configurations of the source and destination Kafka clusters.
- If the source Kafka cluster or destination Kafka cluster is a security cluster, you need to set **kerberos.domain.name** and **sasl.kerberos.service.name** in the **source** and **dest** tags. If the local host is used, you do not need to set **kerberos.domain.name**. If the local host is not used, set **kerberos.domain.name** and **sasl.kerberos.service.name** based on the site requirements. The default value of **sasl.kerberos.service.name** is **kafka**.
- Set **whitelist** in the **mirror** tag, that is, the name of the topic to be synchronized.

**Step 8** Click **Save Configuration** and select **Restart the affected services or instances**. Click **Yes** to restart the MirrorMaker instance.

After MirrorMaker is restarted, the data migration task is started.

----End

# 14 Storage-Compute Decoupling Operation Guide

---

## 14.1 Configuring a Storage-Compute Decoupled Cluster (Agency)

MRS allows you to store data in OBS and use an MRS cluster for data computing only. In this way, storage and compute are separated. You can create an IAM agency, which enables ECS to automatically obtain the temporary AK/SK to access OBS. This prevents the AK/SK from being exposed in the configuration file.

MRS provides the following configuration modes for accessing OBS. You can select one of them. The agency mode is recommended.

- Bind an agency of the ECS type to an MRS cluster to access OBS, preventing the AK/SK from being exposed in the configuration file. For details, see the following part in this section.
- Configure the AK/SK in an MRS cluster. The AK/SK will be exposed in the configuration file in plaintext. Exercise caution when performing this operation. For details, see [Configuring a Storage-Compute Decoupled Cluster \(AK/SK\)](#).

This function is available for components Hadoop, Hive, Spark, HBase, Presto, and Flink in clusters of .

### (Optional) Step 1: Create an ECS Agency with OBS Access Permissions

#### NOTE

- MRS presets **MRS\_ECS\_DEFAULT\_AGENCY** in the agency list of IAM so that you can select this agency when creating a cluster. This agency has the OBSOperateAccess permissions and the CESFullAccess (only available for users who have enabled fine-grained policies), CES Administrator, and KMS Administrator permissions in the region where the cluster resides. Do not modify **MRS\_ECS\_DEFAULT\_AGENCY** on IAM.
- If you want to use the preset agency, skip the step for creating an agency. If you want to use a custom agency, perform the following steps to create an agency. (To create or modify an agency, you must have the Security Administrator permission.)



1. Log in to the management console.
2. Choose **Service List > Management & Governance > Identity and Access Management**.
3. Choose **Agencies**. On the displayed page, click **Create Agency**.
4. Enter an agency name, for example, **mrs\_ecs\_obs**.
5. Set **Agency Type** to **Cloud service** and select **ECS BMS** to authorize ECS or BMS to invoke OBS.
6. Set **Validity Period** to **Unlimited** and click **Next**.
7. On the page that is displayed, select **Global service project**, search for the **OBS OperateAccess** policy, and select the **OBS OperateAccess** policy.
8. Click **OK**.

## Step 2: Create a Cluster with Storage and Compute Separated

You can configure an agency when creating a cluster or bind an agency to an existing cluster to separate storage and compute. This section uses a cluster with Kerberos authentication enabled as an example.

### Configuring an agency when creating a cluster:

1. Log in to the MRS management console.
2. Click **Create Cluster**. The page for creating a cluster is displayed.
3. Click the **Custom Config** tab.
4. On the **Custom Config** tab page, set software parameters.
  - **Region**: Select a region as required.
  - **Cluster Name**: You can use the default name. However, you are advised to include a project name abbreviation or date for consolidated memory and easy distinguishing.
  - **Cluster Version**: Select a cluster version.
  - **Cluster Type**: Select **Analysis cluster** or **Hybrid cluster** and select all components.
  - **Metadata**: Select **Local**.
5. Click **Next** and set hardware parameters.
  - **AZ**: Use the default value.
  - **VPC**: Use the default value.
  - **Subnet**: Use the default value.
  - **Security Group**: Use the default value.
  - **EIP**: Use the default value.
  - **Enterprise Project**: Use the default value.
  - **Cluster Node**: Select the number of cluster nodes and node specifications based on site requirements.
6. Click **Next** and set related parameters.
  - **Kerberos Authentication**: This function is enabled by default. You can enable or disable it.
  - **Username**: The default username is **admin**, which is used to log in to MRS Manager.

- **Password:** Set a password for user **admin**.
  - **Confirm Password:** Enter the password of user **admin** again.
  - **Login Mode:** Select a method for logging in to ECSs. In this example, select **Password**.
  - **Username:** The default username is **root**, which is used to remotely log in to ECSs.
  - **Password:** Set a password for user **root**.
  - **Confirm Password:** Enter the password of user **root** again.
7. In this example, configure an agency and leave other parameters blank. For details about how to configure other parameters, see [\(Optional\) Advanced Configuration](#).  
**Agency:** Select the agency created in [\(Optional\) Step 1: Create an ECS Agency with OBS Access Permissions](#) or `MRS_ECS_DEFAULT_AGENCY` preset in IAM.
  8. To enable secure communications, select **Enable**. For details, see [Communication Security Authorization](#).
  9. Click **Apply Now** and wait until the cluster is created.  
If Kerberos authentication is enabled for a cluster, check whether Kerberos authentication is required. If yes, click **Continue**. If no, click **Back** to disable Kerberos authentication and then create a cluster.

#### Configuring an agency for an existing cluster:

1. Log in to the MRS management console. In the left navigation pane, choose **Clusters > Active Clusters**.
2. Click the name of the cluster to enter its details page.
3. On the **Dashboard** tab page, click **Click to synchronize** on the right side of **IAM User Sync** to synchronize IAM users.
4. On the **Dashboard** tab page, click **Manage Agency** on the right side of **Agency** to select an agency and click **OK** to bind it. Alternatively, click **Create Agency** to go to the IAM console to create an agency and select it.

### Step 3: Create an OBS File System for Storing Data

1. Log in to OBS Console.
2. Choose **Parallel File System > Create Parallel File System**.
3. Enter the file system name, for example, **mrs-word001**.  
Set other parameters as required.
4. Click **Create Now**.
5. In the parallel file system list on the OBS console, click the file system name to go to the details page.
6. In the navigation pane, choose **Files** and create the **program** and **input** folders.
  - **program:** Upload the program package to this folder.
  - **input:** Upload the input data to this folder.

## Step 4: Accessing the OBS File System

1. Log in to a Master node as user **root**. For details, see [Logging In to an ECS](#).
2. Run the following command to set the environment variables:  
For versions earlier than MRS 3.x, run the **source /opt/client/bigdata\_env** command.  
For MRS 3.x or later, run the **source /opt/Bigdata/client/bigdata\_env** command.

3. Verify that Hadoop can access OBS.
  - a. View the list of files in the file system **mrs-word001**.  
**hadoop fs -ls obs://mrs-word001/**
  - b. Check whether the file list is returned. If it is returned, OBS access is successful.

**Figure 14-1** Returned file list

```
Found 2 items
drwxrwxrwx - root root 0 2019-12-21 11:04 obs://mrs-word001/input
drwxrwxrwx - root root 0 2019-12-21 11:04 obs://mrs-word001/program
```

4. Verify that Hive can access OBS.
  - a. If Kerberos authentication has been enabled for the cluster, run the following command to authenticate the current user. The current user must have a permission to create Hive tables. For details about how to configure a role with a permission to create Hive tables, see [Creating a Role](#). For details about how to create a user and bind a role to the user, see [Creating a User](#). If Kerberos authentication is disabled for the current cluster, skip this step.

**kinit MRS cluster user**

Example: **kinit hiveuser**

- b. Run the client command of the Hive component.  
**beeline**
- c. Access the OBS directory in the beeline. For example, run the following command to create a Hive table and specify that data is stored in the **test\_obs** directory of the file system **mrs-word001**:  
**create table test\_obs(a int, b string) row format delimited fields terminated by "," stored as textfile location "obs://mrs-word001/test\_obs";**
- d. Run the following command to query all tables. If table **test\_obs** is displayed in the command output, OBS access is successful.

**show tables;**

**Figure 14-2** Returned table name

```
+-----+
| tab_name |
+-----+
| test_obs |
+-----+
1 row selected (0.352 seconds)
```

- e. Press **Ctrl+C** to exit the Hive beeline.
5. Verify that Spark can access OBS.
  - a. Run the client command of the Spark component.  
**spark-beeline**
  - b. Access OBS in spark-beeline. For example, create table **test** in the **obs://mrs-word001/table/** directory.  
**create table test(id int) location 'obs://mrs-word001/table/';**
  - c. Run the following command to query all tables. If table **test** is displayed in the command output, OBS access is successful.  
**show tables;**

Figure 14-3 Returned table name

```
0: jdbc:hive2://ha-cluster/default> create table test(id int) location 'obs://mrs-word001/table/';
+-----+
| Result |
+-----+
No rows selected (2.515 seconds)
0: jdbc:hive2://ha-cluster/default> show tables;
+-----+
| database | tableName | isTemporary |
+-----+
| default  | test      | false       |
| default  | test_obs  | false       |
+-----+
2 rows selected (0.127 seconds)
```

- d. Press **Ctrl+C** to exit the Spark beeline.
6. Verify that Presto can access OBS.
  - For normal clusters with Kerberos authentication disabled
    - i. Run the following command to connect to the client:  
**presto\_cli.sh**
    - ii. On the Presto client, run the following statement to create a schema and set **location** to an OBS path:  
**CREATE SCHEMA hive.demo01 WITH (location = 'obs://mrs-word001/presto-demo02/');**
    - iii. Create a table in the schema. The table data is stored in the OBS file system. The following is an example.  
**CREATE TABLE hive.demo.demo\_table WITH (format = 'ORC') AS SELECT \* FROM tpch.sf1.customer;**

Figure 14-4 Return result

```
[root@node-master2mdc0 ~]# presto_cli.sh
--server http://192.168.3.66:7520
presto> CREATE SCHEMA hive.demo WITH (location = 'obs://mrs-word001/presto-demo/');
CREATE SCHEMA
presto> CREATE TABLE hive.demo.demo_table WITH (format = 'ORC') AS SELECT * FROM tpch.sf1.customer;
CREATE TABLE: 150000 rows

Query 20191221_033019_00001_ukfbz, FINISHED, 2 nodes
Splits: 42 total, 42 done (100.00%)
0:09 [150K rows, 0B] [16K rows/s, 0B/s]
```

- iv. Run **exit** to exit the client.
- For security clusters with Kerberos authentication enabled
  - i. Log in to MRS Manager and create a role with the Hive Admin Privilege permissions, for example, **prestorole**. For details about how to create a role, see [Creating a Role](#).

- ii. Create a user that belongs to the Presto and Hive groups and bind the role created in 6.i to the user, for example, **presto001**. For details about how to create a user, see [Creating a User](#).

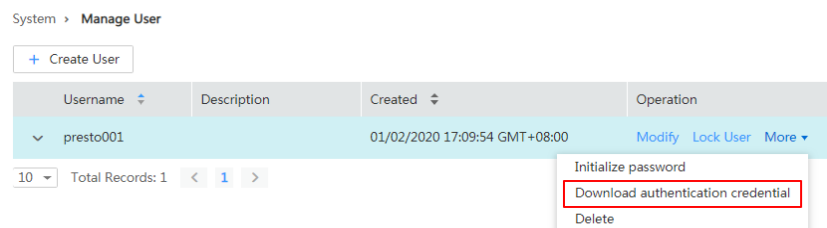
- iii. Authenticate the current user.

**kinit presto001**

- iv. Download the user credential.

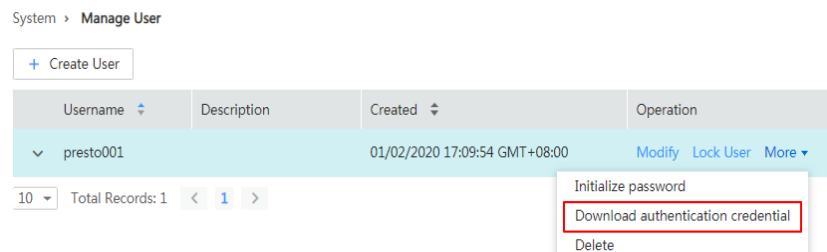
- 1) For MRS 3.x earlier, on MRS Manager, choose **System > Manage User**. In the row of the new user, choose **More > Download Authentication Credential**.

**Figure 14-5** Downloading the Presto user authentication credential



- 2) On FusionInsight Manager for MRS 3.x or later,, choose **System > Permission > User**. In the row that contains the newly added user, click **More > Download Authentication Credential**.

**Figure 14-6** Downloading the Presto user authentication credential



- v. Decompress the downloaded user credential file, and save the obtained **krb5.conf** and **user.keytab** files to the client directory, for example, **/opt/Bigdata/client/Presto/**.

- vi. Run the following command to obtain a user principal:

**klist -kt /opt/Bigdata/client/Presto/user.keytab**

- vii. For clusters with Kerberos authentication enabled, run the following command to connect to the Presto Server of the cluster:

**presto\_cli.sh --krb5-config-path {krb5.conf file path} --krb5-principal {user principal} --krb5-keytab-path {user.keytab file path} --user {presto username}**

- **krb5.conf** file path: Replace it with the file path set in 6.v, for example, **/opt/Bigdata/client/Presto/krb5.conf**.
- **user.keytab** file path: Replace it with the file path set in 6.v, for example, **/opt/Bigdata/client/Presto/user.keytab**.

- **user principal:** Replace it with the result returned in [6.vi](#).
- **presto username:** Replace it with the name of the user created in [6.ii](#), for example, **presto001**.

Example: `presto_cli.sh --krb5-config-path /opt/Bigdata/client/Presto/krb5.conf --krb5-principal presto001@xxx.xxx.xxx.xxx.COM --krb5-keytab-path /opt/Bigdata/client/Presto/user.keytab --user presto001`

- viii. On the Presto client, run the following statement to create a schema and set **location** to an OBS path:

**CREATE SCHEMA hive.demo01 WITH (location = 'obs://mrs-word001/presto-demo002/');**

- ix. Create a table in the schema. The table data is stored in the OBS file system. The following is an example.

**CREATE TABLE hive.demo01.demo\_table WITH (format = 'ORC') AS SELECT \* FROM tpch.sf1.customer;**

**Figure 14-7** Return result

```

[root@node-master2 ~]# presto_cli.sh --krb5-config-path /opt/Client/Presto/krb5.conf --krb5-principal presto001@8885c91170_cms_070_00042000A1.COM --krb5-keytab-path /opt/Client/Presto/user.keytab
presto> presto_cli.sh --krb5-config-path /opt/Client/Presto/krb5.conf --krb5-principal presto001@8885c91170_cms_070_00042000A1.COM --krb5-keytab-path /opt/Client/Presto/user.keytab --user presto001
presto> CREATE SCHEMA hive.demo01 WITH (location = 'obs://mrs-word001/presto-demo002/');
presto> CREATE TABLE hive.demo01.demo_table WITH (format = 'ORC') AS SELECT * FROM tpch.sf1.customer;
CREATE TABLE 100000 rows
Query 20191222_100000_00000_1[eph], FINISHED, 2 nodes
Splits: 42 total, 42 done (100.0%)
111 110K rows, 481 112.7K rows/s, 481/s
    
```

- x. Run **exit** to exit the client.
7. Verify that Flink can access OBS.
    - a. On the **Dashboard** tab page, click **Click to synchronize** on the right side of **IAM User Sync** to synchronize IAM users.
    - b. After user synchronization is complete, choose **Jobs > Create** on the cluster details page to create a Flink job. In **Parameters**, enter parameters in `--input <Job input path> --output <Job output path>` format. You can click **OBS** to select a job input path, and enter a job output path that does not exist, for example, **obs://mrs-word001/output/**. See [Figure 14-8](#).

**Figure 14-8** Creating a Flink job

- c. On OBS Console, go to the output path specified during job creation. If the output directory is automatically created and contains the job execution results, OBS access is successful.

**Figure 14-9** Flink job execution result

| Name   | Storage Class | Size    | Encrypted | Restoration Status | Last Modified                   | Operation                                    |
|--------|---------------|---------|-----------|--------------------|---------------------------------|--|
| input  | -             | -       | -         | -                  | -                               | Copy Path   Delete   Configure Object Policy |
| input  | -             | -       | -         | -                  | -                               | Copy Path   Delete   Configure Object Policy |
| input  | -             | -       | -         | -                  | -                               | Copy Path   Delete   Configure Object Policy |
| input  | -             | -       | -         | -                  | -                               | Copy Path   Delete   Configure Object Policy |
| input  | -             | -       | -         | -                  | -                               | Copy Path   Delete   Configure Object Policy |
| input  | -             | -       | -         | -                  | -                               | Copy Path   Delete   Configure Object Policy |
| input  | -             | -       | -         | -                  | -                               | Copy Path   Delete   Configure Object Policy |
| input  | -             | -       | -         | -                  | -                               | Copy Path   Delete   Configure Object Policy |
| output | Standard      | 84 byte | No        | -                  | Apr 24, 2020 14:36:44 GMT+08:00 | Download   Copy Path   More                  |

## Reference

For details about how to control permissions to access OBS, see [Configuring Fine-Grained Permissions for MRS Multi-User Access to OBS](#).

## 14.2 Configuring a Storage-Compute Decoupled Cluster (AK/SK)

In or later, OBS can be interconnected with MRS using **obs://**. Currently, Hadoop, Hive, Spark, Presto, and Flink are supported. HBase cannot use **obs://** to interconnect with OBS.

MRS provides the following configuration modes for accessing OBS. You can select one of them. The agency mode is recommended.

- Bind an agency of the ECS type to an MRS cluster to access OBS, preventing the AK/SK from being exposed in the configuration file. For details, see [Configuring a Storage-Compute Decoupled Cluster \(Agency\)](#).
- Configure the AK/SK in an MRS cluster. The AK/SK will be exposed in the configuration file in plaintext. Exercise caution when performing this operation. For details, see the following part in this section.

**NOTE**

To improve data write performance, change the value of the **fs.obs.buffer.dir** parameter of the corresponding service to a data disk directory.

## Using Hadoop to Access OBS

- Add the following content to file **core-site.xml** in the HDFS directory (**\$client\_home/ HDFS/hadoop/etc/hadoop**) on the MRS client:

```
<property>
  <name> fs.obs.access.key</name>
  <value>ak</value>
</property>
<property>
  <name> fs.obs.secret.key</name>
  <value>sk</value>
</property>
<property>
  <name> fs.obs.endpoint</name>
  <value>obs endpoint</value>
</property>
```

**NOTICE**

AK and SK will be displayed as plaintext in the configuration file. Exercise caution when setting AK and SK in the file.

After the configuration is added, you can directly access data on OBS without manually adding the AK/SK and endpoint. For example, run the following command to view the file list of the **test\_obs\_orc** directory in the **obs-test** file system:

```
hadoop fs -ls "obs://obs-test/test_obs_orc"
```

- Add AK/SK and endpoint to the command line to access data on OBS.

```
hadoop fs -Dfs.obs.endpoint=xxx -Dfs.obs.access.key=xx -
Dfs.obs.secret.key=xx -ls "obs://obs-test/ test_obs_orc"
```

## Using Hive to Access OBS

**Step 1** Log in to the service configuration page.

- For versions earlier than MRS 3.x, log in to the cluster details page and choose **Components > Hive > Service Configuration**.
- For MRS 3.x or later, log in to FusionInsight Manager. For details, see [Accessing FusionInsight Manager \(MRS 3.x or Later\)](#). Choose **Cluster > Services > Hive > Configurations**.

**Step 2** In the configuration type drop-down box, switch **Basic Configurations** to **All Configurations**.



**Step 3** Search for **fs.obs.access.key** and **fs.obs.secret.key** and set them to the AK and SK of OBS respectively.

If the preceding two parameters cannot be found in the current cluster, choose **Hive > Customization** in the navigation tree on the left and add the two parameters to the customized parameter **core.site.customized.configs**.

**Step 4** Click **Save Configuration** and select **Restart the affected services or instances** to restart the Hive service.

**Step 5** Access the OBS directory in the beeline. For example, run the following command to create a Hive table and specify that data is stored in the **test\_obs** directory in the **test-bucket** file system:

```
create table test_obs(a int, b string) row format delimited fields terminated by "," stored as textfile location "obs://test-bucket/test_obs";
```

----End

## Using Spark to Access OBS

### NOTE

SparkSQL depends on Hive. Therefore, when configuring OBS on Spark, you need to modify the OBS configuration used in [Using Hive to Access OBS](#).

- spark-beeline and spark-sql

You can add the following OBS attributes to the shell to access OBS:

```
set fs.obs.endpoint=xxx
set fs.obs.access.key=xxx
set fs.obs.secret.key=xxx
```

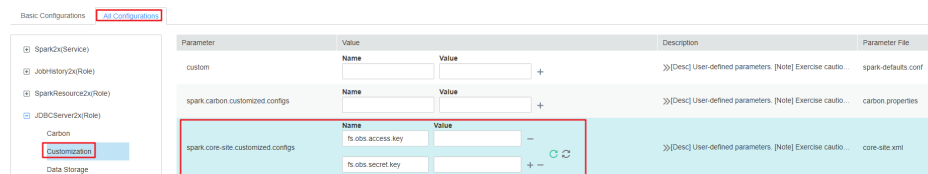
- spark-beeline

The spark-beeline can access OBS by configuring service parameters on Manager. The procedure is as follows:

- a. Log in to the service configuration page.
  - For versions earlier than MRS 3.x, log in to the cluster details page and choose **Components > Spark > Service Configuration**.
  - For MRS 3.x or later, log in to FusionInsight Manager. For details, see [Accessing FusionInsight Manager \(MRS 3.x or Later\)](#). Choose **Cluster > Services > Spark2x > Configurations**.
- b. In the configuration type drop-down box, switch **Basic Configurations** to **All Configurations**.
- c. Choose **JDBCServer > OBS**, and set values for **fs.obs.access.key** and **fs.obs.secret.key**.

If the preceding two parameters cannot be found in the current cluster, choose **JDBCServer > Customization** in the navigation tree on the left and add the two parameters to the customized parameter **spark.core-site.customized.configs**.

**Figure 14-10** Parameters for adding an OBS



- d. Click **Save Configuration** and select **Restart the affected services or instances.** to restart the HBase service.
  - e. Access OBS in **spark-beeline**. For example, access the **obs://obs-demo-input/table/** directory.  
**create table test(id int) location 'obs://obs-demo-input/table/';**
- spark-sql and spark-submit

The spark-sql can also access OBS by modifying the **core-site.xml** configuration file.

The method of modifying the configuration file is the same when you use the spark-sql and spark-submit to submit a task to access OBS.

Add the following content to **core-site.xml** in the Spark configuration folder (**\$client\_home/Spark/spark/conf**) on the MRS client:

```
<property>
  <name> fs.obs.access.key</name>
  <value>ak</value>
</property>
<property>
  <name> fs.obs.secret.key</name>
  <value>sk</value>
</property>
<property>
  <name> fs.obs.endpoint</name>
  <value>obs endpoint</value>
</property>
```

## Using Presto to Access OBS

- Step 1** Go to the cluster details page and choose **Components > Presto > Service Configuration**.
- Step 2** In the configuration type drop-down box, switch **Basic Configurations** to **All Configurations**.
- Step 3** Search for and configure the following parameters:
  - Set **fs.obs.access.key** to **AK**.
  - Set **fs.obs.secret.key** to **SK**.

If the preceding two parameters cannot be found in the current cluster, choose **Presto > Hive** in the navigation tree on the left and add the two parameters to the customized parameter **core.site.customized.configs**.

- Step 4** Click **Save Configuration** and select **Restart the affected services or instances.** to restart the Presto service.
- Step 5** Choose **Components > Hive > Service Configuration**.
- Step 6** In the configuration type drop-down box, switch **Basic Configurations** to **All Configurations**.

**Step 7** Search for and configure the following parameters:

- Set **fs.obs.access.key** to **AK**.
- Set **fs.obs.secret.key** to **SK**.

**Step 8** Click **Save Configuration** and select **Restart the affected services or instances** to restart the Hive service.

**Step 9** On the Presto client, run the following statement to create a schema and set **location** to an OBS path:

```
CREATE SCHEMA hive.demo WITH (location = 'obs://obs-demo/presto-  
demo/');
```

**Step 10** Create a table in the schema. The table data is stored in the OBS file system. The following is an example.

```
CREATE TABLE hive.demo.demo_table WITH (format = 'ORC') AS SELECT *  
FROM tpch.sf1.customer;
```

----End

## Using Flink to Access OBS

Add the following configuration to the Flink configuration file of the MRS client in *Client installation path/Flink/flink/conf/flink-conf.yaml*:

```
fs.obs.access.key:ak  
fs.obs.secret.key: sk  
fs.obs.endpoint: obs endpoint
```

### NOTICE

AK and SK will be displayed as plaintext in the configuration file. Exercise caution when setting AK and SK in the file.

After the configuration is added, you can directly access data on OBS without manually adding the AK/SK and endpoint.

## 14.3 Using a Storage-Compute Decoupled Cluster

### 14.3.1 Interconnecting Hive with OBS

**When creating a table, set the table location to an OBS path.**

**Step 1** Log in to the client installation node as the client installation user.

**Step 2** Run the following command to initialize environment variables:

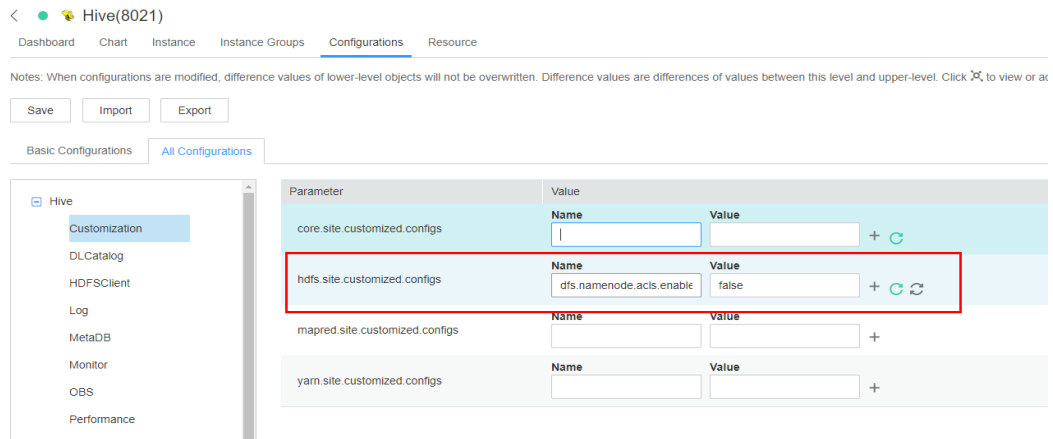
```
source ${client_home}/bigdata_env
```

**Step 3** For a security cluster, run the following command to perform user authentication (the user must have the permission to perform Hive operations). If Kerberos authentication is not enabled for the current cluster, you do not need to run this command.

**init** *User performing Hive operations*

**Step 4** Log in to FusionInsight Manager and choose **Cluster > Services > Hive > Configurations > All Configurations**.

In the left navigation tree, choose **Hive > Customization**. In the customized configuration items, add **dfs.namenode.acls.enabled** to the **hdfs.site.customized.configs** parameter and set its value to **false**.



**Step 5** Save the configurations and restart Hive.

**Step 6** Log in to the beeline client and set **Location** to the OBS file system path when creating a table.

**beeline**

**create table test(name string) location "obs://OBS parallel file system name/user/hive/warehouse/test";**

**NOTE**

You need to add the component operator to the URL policy in the Ranger policy. Set the URL to the complete path of the object on OBS. Select the Read and Write permissions.

----End

### 14.3.2 Interconnecting Flink with OBS

Before performing the following operations, ensure that you have configured a storage-compute decoupled cluster by referring to [Configuring a Storage-Compute Decoupled Cluster \(Agency\)](#) or [Configuring a Storage-Compute Decoupled Cluster \(AK/SK\)](#).

**Step 1** Log in to the Flink client installation node as the client installation user.

**Step 2** Run the following command to initialize environment variables:

```
source ${client_home}/bigdata_env
```

**Step 3** Configure the Flink client properly. For details, see [Installing a Client \(Version 3.x or Later\)](#).

**Step 4** For a security cluster, run the following command to perform user authentication. If Kerberos authentication is not enabled for the current cluster, you do not need to run this command.

**kinit** *Username*

**Step 5** Explicitly add the OBS file system to be accessed in the Flink command line.

```
./bin/flink run --class
com.xxx.bigdata.flink.examples.FlinkProcessingTimeAPIMain ./config/
FlinkCheckpointJavaExample.jar --chkPath obs://Name of the OBS parallel file
system
```

----End

 **NOTE**

Flink jobs are running on Yarn. Before configuring Flink to interconnect with the OBS file system, ensure that the interconnection between Yarn and the OBS file system is normal.

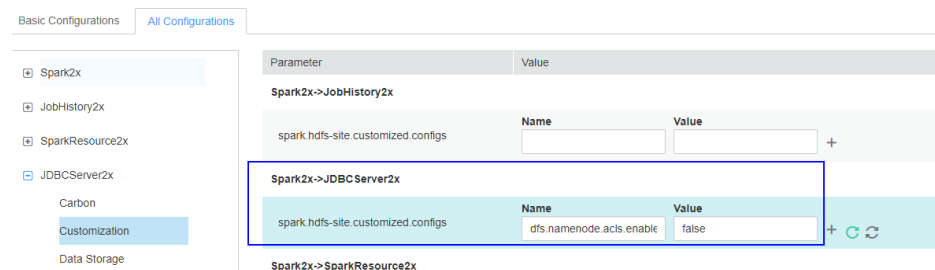
### 14.3.3 Interconnecting Spark2x with OBS

The OBS file system can be interconnected with Spark2x after an MRS cluster is installed.

#### Using Spark Beeline After Cluster Installation

**Step 1** Log in to FusionInsight Manager and choose **Cluster > Services > Spark2x > Configurations > All Configurations**.

In the left navigation tree, choose **JDBCServer2x > Customization**. Add **dfs.namenode.acls.enabled** to the **spark.hdfs-site.customized.configs** parameter and set its value to **false**.



**Step 2** Save the configuration and restart the JDBCServer2x instance.

**Step 3** Log in to the client installation node as the client installation user.

**Step 4** Run the following command to configure environment variables:

```
source ${client_home}/bigdata_env
```

**Step 5** For a security cluster, run the following command to perform user authentication. If Kerberos authentication is not enabled for the current cluster, you do not need to run this command.

**kinit** *Username*

**Step 6** Access OBS in spark-beeline. For example, create a table named **test** in the **obs://mrs-word001/table/** directory.

```
create table test(id int) location 'obs://mrs-word001/table/';
```

**Step 7** Run the following command to query all tables. If table **test** is displayed in the command output, OBS access is successful.

**show tables;**

**Figure 14-11** Verifying the created table name returned using Spark2x

```
0: jdbc:hive2://ha-cluster/default> create table test(id int) location 'obs://mrs-word001/table/';
+-----+
| Result |
+-----+
No rows selected (2.515 seconds)
0: jdbc:hive2://ha-cluster/default> show tables;
+-----+
| database | tableName | isTemporary |
+-----+
| default  | test      | false       |
| default  | test_obs  | false       |
+-----+
2 rows selected (0.127 seconds)
```

**Step 8** Press **Ctrl+C** to exit the Spark Beeline.

----End

## Using Spark SQL After Cluster Installation

**Step 1** Log in to the client installation node as the client installation user.

**Step 2** Run the following command to configure environment variables:

```
source ${client_home}/bigdata_env
```

**Step 3** Modify the configuration file:

```
vim ${client_home}/Spark2x/spark/conf/hdfs-site.xml
```

```
<property>
<name>dfs.namenode.acls.enabled</name>
<value>>false</value>
</property>
```

**Step 4** For a security cluster, run the following command to perform user authentication. If Kerberos authentication is not enabled for the current cluster, you do not need to run this command.

```
kinit Username
```

**Step 5** Access OBS in spark-sql. For example, create a table named **test** in the **obs://mrs-word001/table/** directory.

**Step 6** Run the **cd \${client\_home}/Spark2x/spark/bin** command to access the **spark bin** directory and run **./spark-sql** to log in to spark-sql CLI.

**Step 7** Run the following command in the spark-sql CLI:

```
create table test(id int) location 'obs://mrs-word001/table/';
```

**Step 8** Run the **show tables;** command to confirm that the table is created successfully.

**Step 9** Run **exit;** to exit the spark-sql CLI.

----End

 NOTE

If a large number of logs are printed in the OBS file system, the read and write performance may be affected. You can adjust the log level of the OBS client as follows:

```
cd ${client_home}/Spark2x/spark/conf
```

```
vi log4j.properties
```

Add the OBS log level configuration to the file as follows:

```
log4j.logger.org.apache.hadoop.fs.obs=WARN
```

```
log4j.logger.com.obs=WARN
```

```
[root@10-244-227-174 conf]#  
[root@10-244-227-174 conf]# pwd  
/opt/client_spark2x/Spark2x/spark/conf  
[root@10-244-227-174 conf]# cat log4j.properties | grep obs  
log4j.logger.org.apache.hadoop.fs.obs=WARN  
log4j.logger.com.obs=WARN  
[root@10-244-227-174 conf]#
```

### 14.3.4 Interconnecting HDFS with OBS

**Step 1** Log in to the node on which the HDFS client is installed as a client installation user.

**Step 2** Run the following command to switch to the client installation directory.

```
cd ${client_home}
```

**Step 3** Run the following command to configure environment variables:

```
source bigdata_env
```

**Step 4** If the cluster is in security mode, run the following command to authenticate the user. In normal mode, skip user authentication.

```
kinit Component service user
```

**Step 5** Explicitly add the OBS file system to be accessed in the HDFS command line.

For example, you can run the following command to access the OBS file system:

```
hdfs dfs -ls obs://OBS_parallel_file_system_name/Path
```

----End

 NOTE

If a large number of logs are printed in the OBS file system, the read and write performance may be affected. You can adjust the log level of the OBS client as follows:

```
cd ${client_home}/HDFS/hadoop/etc/hadoop
```

```
vi log4j.properties
```

Add the OBS log level configuration to the file as follows:

```
log4j.logger.org.apache.hadoop.fs.obs=WARN
```

```
log4j.logger.com.obs=WARN
```

```
[root@node-master1AuKK hadoop]# tail -4 log4j.properties  
log4j.logger.org.apache.commons.beanutils=WARN  
  
log4j.logger.org.apache.hadoop.fs.obs=WARN  
log4j.logger.com.obs=WARN  
[root@node-master1AuKK hadoop]#
```

## 14.3.5 Interconnecting MapReduce with OBS

Before performing the following operations, ensure that you have configured a storage-compute decoupled cluster by referring to [Configuring a Storage-Compute Decoupled Cluster \(Agency\)](#) or [Configuring a Storage-Compute Decoupled Cluster \(AK/SK\)](#).

- Step 1** Log in to the MRS management console and click the cluster name to go to the cluster details page.
- Step 2** Choose **Components > MapReduce**. The **All Configurations** page is displayed. In the navigation tree on the left, choose **MapReduce > Customization**. In the customized configuration items, add the configuration item **mapreduce.jobhistory.always-scan-user-dir** to **core-site.xml** and set its value to **true**.

Parameter	Value		Description	Parameter File
mapred.core-site.customized.configs	<b>Name</b> mapreduce.jobhistory.always-scan-user-dir	<b>Value</b> true	>>[Desc] Add a user customized configuration at MapRed...	core-site.xml

- Step 3** Save the configurations and restart the MapReduce service.

----End



# 15 Security

---

## 15.1 Security Configuration Suggestions for Clusters with Kerberos Authentication Disabled

The Hadoop community version provides two authentication modes: Kerberos authentication (security mode) and Simple authentication (normal mode). When creating a cluster, you can choose to enable or disable Kerberos authentication.

Clusters in security mode use the Kerberos protocol for security authentication.

In normal mode, MRS cluster components use a native open source authentication mechanism, which is typically Simple authentication. If Simple authentication is used, authentication is automatically performed by a client user (for example, user **root**) by default when a client connects to a server. The authentication is imperceptible to the MRS cluster administrator or service user. In addition, when being executed, the client may even pretend to be any user (including **superuser**) by injecting **UserGroupInformation**. Cluster resource management and data control APIs are not authenticated on the server and are easily exploited and attacked by hackers.

Therefore, in normal mode, network access permissions must be strictly controlled to ensure cluster security. You are advised to perform the following operations to ensure cluster security.

- Deploy service applications on ECSs in the same VPC and subnet and avoid accessing MRS clusters through an external network.
- Configure security group rules to strictly control the access scope. Do not configure access rules that allow **Any** or **0.0.0.0** for the inbound direction of MRS cluster ports.
- If you want to access the native pages of the components in the cluster from the external, follow instructions in [Creating an SSH Channel for Connecting to an MRS Cluster and Configuring the Browser](#) for configuration.

## 15.2 Security Authentication Principles and Mechanisms

### Function

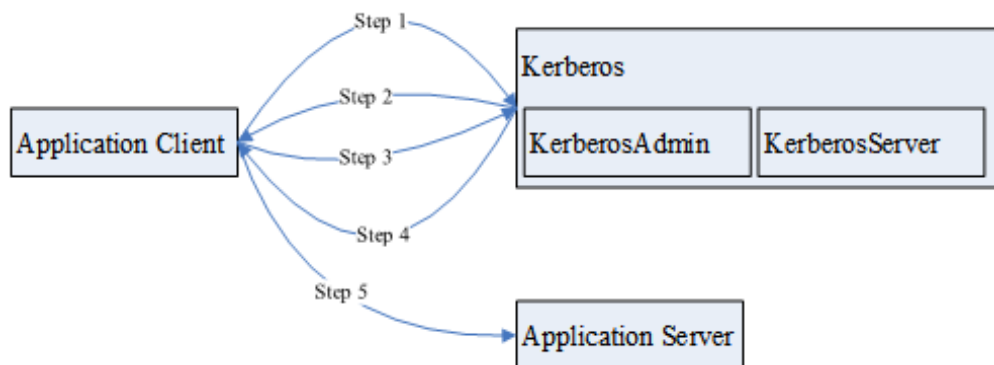
For clusters in security mode with Kerberos authentication enabled, security authentication is required during application development.

Kerberos, is now used to a concept in authentication. The Kerberos protocol adopts a client-server model and cryptographic algorithms such as AES (Advanced Encryption Standard). It provides mutual authentication, that is, both the client and the server can verify each other's identity. Kerberos is used to prevent interception and replay attacks and protect data integrity. It is a system that manages keys by using a symmetric key mechanism.

### Architecture

Kerberos architecture is shown in [Figure 15-1](#) and module description in [Table 15-1](#).

**Figure 15-1** Kerberos architecture



**Table 15-1** Module description

Module	Description
Application Client	An application client, which is usually an application that submits tasks or jobs
Application Server	An application server, which is usually an application that an application client accesses
Kerberos	A service that provides security authentication

Module	Description
KerberosAdmin	A process that provides authentication user management
KerberosServer	A process that provides authentication ticket distribution

The process and principle are described as follows:

An application client can be a service in a cluster or a secondary development application of the customer. An application client can submit tasks or jobs to an application service.

1. Before submitting a task or job, the application client needs to apply for a ticket granting ticket (TGT) from the Kerberos service to establish a secure session with the Kerberos server.
2. After receiving the TGT request, the Kerberos service resolves parameters in the request to generate a TGT, and uses the key of the username specified by the client to encrypt the response.
3. After receiving the TGT response, the application client (based on the underlying RPC) resolves the response and obtains the TGT, and then applies for a server ticket (ST) of the application server from the Kerberos service.
4. After receiving the ST request, the Kerberos service verifies the TGT validity in the request and generates an ST of the application service, and then uses the application service key to encrypt the response.
5. After receiving the ST response, the application client packages the ST into a request and sends the request to the application server.
6. After receiving the request, the application server uses its local application service key to resolve the ST. After successful verification, the request becomes valid.

## Basic Concepts

The following concepts can help users learn the Kerberos architecture quickly and understand the Kerberos service better. The following uses security authentication for HDFS as an example.

### TGT

A TGT is generated by the Kerberos service and used to establish a secure session between an application and the Kerberos server. The validity period of a TGT is 24 hours. After 24 hours, the TGT expires automatically.

The following describes how to apply for a TGT (HDFS is used as an example):

1. Obtain a TGT through an API provided by HDFS.

```
/**
 * login Kerberos to get TGT, if the cluster is in security mode
 * @throws IOException if login is failed
 */
private void login() throws IOException {
    // not security mode, just return
    if (!"kerberos".equalsIgnoreCase(conf.get("hadoop.security.authentication"))) {
```

```
    return;
  }

  //security mode
  System.setProperty("java.security.krb5.conf", PATH_TO_KRB5_CONF);

  UserGroupInformation.setConfiguration(conf);
  UserGroupInformation.loginUserFromKeytab(PRINCIPAL_NAME, PATH_TO_KEYTAB);
}
```

2. Run shell commands on the client in kinit mode.

## ST

An ST is generated by the Kerberos service and used to establish a secure session between an application and application service. An ST is valid only once.

In FusionInsight products, the generation of an ST is based on the Hadoop-RPC communication. The underlying RPC submits a request to the Kerberos server and the Kerberos server generates an ST.

## Sample Authentication Code

```
package com.xxx.bigdata.hdfs.examples;

import java.io.IOException;

import org.apache.hadoop.conf.Configuration;
import org.apache.hadoop.fs.FileStatus;
import org.apache.hadoop.fs.FileSystem;
import org.apache.hadoop.fs.Path;
import org.apache.hadoop.security.UserGroupInformation;

public class KerberosTest {
    private static String PATH_TO_HDFS_SITE_XML = KerberosTest.class.getClassLoader().getResource("hdfs-site.xml")
        .getPath();
    private static String PATH_TO_CORE_SITE_XML = KerberosTest.class.getClassLoader().getResource("core-site.xml")
        .getPath();
    private static String PATH_TO_KEYTAB =
        KerberosTest.class.getClassLoader().getResource("user.keytab").getPath();
    private static String PATH_TO_KRB5_CONF =
        KerberosTest.class.getClassLoader().getResource("krb5.conf").getPath();
    private static String PRINCIPAL_NAME = "develop";
    private FileSystem fs;
    private Configuration conf;

    /**
     * initialize Configuration
     */
    private void initConf() {
        conf = new Configuration();

        // add configuration files
        conf.addResource(new Path(PATH_TO_HDFS_SITE_XML));
        conf.addResource(new Path(PATH_TO_CORE_SITE_XML));
    }

    /**
     * login Kerberos to get TGT, if the cluster is in security mode
     * @throws IOException if login is failed
     */
    private void login() throws IOException {
        // not security mode, just return
        if (!"kerberos".equalsIgnoreCase(conf.get("hadoop.security.authentication"))) {
            return;
        }
    }
}
```

```
//security mode
System.setProperty("java.security.krb5.conf", PATH_TO_KRB5_CONF);

UserGroupInformation.setConfiguration(conf);
UserGroupInformation.loginUserFromKeytab(PRNCIPAL_NAME, PATH_TO_KEYTAB);
}

/**
 * initialize FileSystem, and get ST from Kerberos
 * @throws IOException
 */
private void initFileSystem() throws IOException {
    fs = FileSystem.get(conf);
}

/**
 * An example to access the HDFS
 * @throws IOException
 */
private void doSth() throws IOException {
    Path path = new Path("/tmp");
    FileStatus fStatus = fs.getFileStatus(path);
    System.out.println("Status of " + path + " is " + fStatus);
    //other thing
}

public static void main(String[] args) throws Exception {
    KerberosTest test = new KerberosTest();
    test.initConf();
    test.login();
    test.initFileSystem();
    test.doSth();
}
}
```

#### NOTE

1. During Kerberos authentication, you need to configure the file parameters required for configuring the Kerberos authentication, including the keytab path, Kerberos authentication username, and the **krb5.conf** configuration file of the client for Kerberos authentication.
2. Method **login()** indicates calling the Hadoop API to perform Kerberos authentication and generating a TGT.
3. Method **doSth** indicates calling the Hadoop API to access the file system. In this situation, the underlying RPC automatically carries the TGT to Kerberos for verification and then an ST is generated.

# 16 High-Risk Operations Overview

## Forbidden Operations

**Table 16-1** lists forbidden operations during the routine cluster operation and maintenance process.

**Table 16-1** Forbidden operations

Item	Risk
Delete ZooKeeper data directories.	ClickHouse, HDFS, Yarn, HBase, and Hive depend on ZooKeeper, which stores metadata. This operation has adverse impact on normal operating of related components.
Performing switchover frequently between active and standby JDBCServer nodes	This operation may interrupt services.
Delete Phoenix system tables and data (SYSTEM.CATALOG, SYSTEM.STATS, SYSTEM.SEQUENCE, and SYSTEM.FUNCTION).	This operation will cause service operation failures.
Manually modify data in the Hive metabase (hivemeta database).	This operation may cause Hive data parse errors. As a result, Hive cannot provide services.
Change permission on the Hive private file directory <b>hdfs:///tmp/hive-scratch</b> .	This operation may cause unavailable Hive services.
Modify <b>broker.id</b> in the Kafka configuration file.	This operation may cause invalid node data.
Modify the host names of nodes.	Instances and upper-layer components on the host cannot provide services properly. The fault cannot be rectified.

Item	Risk
Reinstall the OS of a node.	This operation will cause MRS cluster exceptions, leaving MRS clusters in abnormal status.
Use private images.	This operation will cause MRS cluster exceptions, leaving MRS clusters in abnormal status.

The following tables list the high-risk operations during the operation and maintenance of each component.

## High-Risk Operations on a Cluster

**Table 16-2** High-risk operations on a cluster

Operation	Risk	Severity	Workaround	Check Item
Modify the file directory or file permissions of user <b>omm</b> without permission.	This operation will lead to MRS service unavailability.	▲ ▲ ▲ ▲ ▲	Do not perform this operation.	Check whether the MRS cluster service is available.
Bind an EIP.	This operation exposes the Master node where Manager of the cluster resides to the public network, increasing the risk of network attacks from the Internet.	▲ ▲ ▲ ▲ ▲	Ensure that the bound EIP is a trusted public IP address.	None

Operation	Risk	Severity	Workaround	Check Item
Enable security group rules for port 22 of a cluster.	This operation increases the risk of exploiting vulnerability of port 22.	▲ ▲ ▲ ▲ ▲	Configure a security group rule for port 22 to allow only trusted IP addresses to access the port. You are not advised to configure the inbound rule to allow 0.0.0.0 to access the port.	None
Delete a cluster or cluster data.	Data will get lost.	▲ ▲ ▲ ▲ ▲	Before deleting the data, confirm the necessity of the operation and ensure that the data has been backed up.	None
Scale in a cluster.	Data will get lost.	▲ ▲ ▲ ▲ ▲	Before scaling in the cluster, confirm the necessity of the operation and ensure that the data has been backed up.	None
Detach or format a data disk.	Data will get lost.	▲ ▲ ▲ ▲ ▲	Before performing this operation, confirm the necessity of the operation and ensure that the data has been backed up.	None



## Manager High-Risk Operations

**Table 16-3** Manager high-risk operations

Operation	Risk	Severity	Workaround	Check Item
Change the OMS password.	This operation will restart all processes of OMSServer, which has adverse impact on cluster maintenance and management.	▲ ▲ ▲	Before performing the operation, ensure that the operation is necessary, and that no other management and maintenance operations are performed at the same time.	Check whether there are uncleared alarms and whether the cluster management and maintenance are normal.
Import the certificate .	This operation will restart OMS processes and the entire cluster, which has adverse impact on cluster maintenance and management and services.	▲ ▲ ▲	Before performing the operation, ensure that the operation is necessary, and that no other management and maintenance operations are performed at the same time.	Check for uncleared alarms, and check whether the cluster management and maintenance and services are normal.
Perform an upgrade.	This operation will restart Manager and the entire cluster, affecting management, maintenance, and services of the cluster. Strictly manage the user who is eligible to assign the cluster management permission to prevent security risks.	▲ ▲ ▲	Ensure that there is no other maintenance and management operations when the operation is performed.	Check for uncleared alarms, and check whether the cluster management and maintenance and services are normal.

Operation	Risk	Severity	Workaround	Check Item
Restore the OMS.	This operation will restart Manager and the entire cluster, affecting management, maintenance, and services of the cluster.	▲ ▲ ▲	Before performing the operation, ensure that the operation is necessary, and that no other management and maintenance operations are performed at the same time.	Check for uncleared alarms, and check whether the cluster management and maintenance and services are normal.
Change an IP address.	This operation will restart Manager and the entire cluster, affecting management, maintenance, and services of the cluster.	▲ ▲ ▲	Ensure that there is no other maintenance and management operations when the operation is performed and that the new IP address is correct.	Check for uncleared alarms, and check whether the cluster management and maintenance and services are normal.
Change log levels.	If the log level is changed to <b>DEBUG</b> , Manager responds slowly.	▲ ▲	Before the modification, confirm the necessity of the operation and change it back to the default log level in time.	None

Operation	Risk	Severity	Workaround	Check Item
Replace a control node.	This operation will interrupt services deployed on the node. If the node is a management node, the operation will restart all OMS processes, affecting the cluster management and maintenance.	▲ ▲ ▲	Before performing the operation, ensure that the operation is necessary, and that no other management and maintenance operations are performed at the same time.	Check for uncleared alarms, and check whether the cluster management and maintenance and services are normal.
Replace a management node.	This operation will interrupt services deployed on the node. As a result, OMS processes will be restarted, affecting the cluster management and maintenance.	▲ ▲ ▲ ▲	Before performing the operation, ensure that the operation is necessary, and that no other management and maintenance operations are performed at the same time.	Check for uncleared alarms, and check whether the cluster management and maintenance and services are normal.
Restart the upper-layer service at the same time during the restart of a lower-layer service.	This operation will interrupt the upper-layer service, affecting the management, maintenance, and services of the cluster.	▲ ▲ ▲ ▲	Before performing the operation, ensure that the operation is necessary, and that no other management and maintenance operations are performed at the same time.	Check for uncleared alarms, and check whether the cluster management and maintenance and services are normal.

Operation	Risk	Severity	Workaround	Check Item
Modify the OLDAP port.	This operation will restart the LdapServer and Kerberos services and all associated services, affecting service running.	▲ ▲ ▲ ▲	Before performing the operation, ensure that the operation is necessary, and that no other management and maintenance operations are performed at the same time.	None
Delete the <b>supergroup</b> group.	Deleting the <b>supergroup</b> group decreases user rights, affecting service access.	▲ ▲ ▲ ▲	Before the change, confirm the rights to be added. Ensure that the required rights have been added before deleting the <b>supergroup</b> rights to which the user is bound, ensuring service continuity.	None
Restart a service.	Services will be interrupted during the restart. If you select and restart the upper-layer service, the upper-layer services that depend on the service will be interrupted.	▲ ▲ ▲	Confirm the necessity of restarting the system before the operation.	Check for uncleared alarms, and check whether the cluster management and maintenance and services are normal.

Operation	Risk	Severity	Workaround	Check Item
Change the default SSH port No.	After the default port (22) is changed, functions such as cluster creation, service/instance adding, host adding, and host reinstallation cannot be used, and results of cluster health check items for node mutual trust, <b>omm/ommdba</b> user password expiration, and others are incorrect.	▲ ▲ ▲	Before performing this operation, restore the SSH port to the default value.	None

## ClickHouse High-Risk Operations

Table 16-4 ClickHouse high-risk operations

Operation	Risk	Severity	Workaround	Check Item
Delete data directories.	This operation may cause service information loss.	▲ ▲ ▲	Do not delete data directories manually.	Check whether data directories are normal.
Remove ClickHouseServer instances.	The ClickHouseServer instance nodes in the same shard must be removed in at the same time. Otherwise, the topology information of the logical cluster is incorrect. Before performing this operation, check the database and data table information of each node in the logical cluster and perform scale-in pre-analysis to ensure that data is successfully migrated during the scale-in process to prevent data loss.	▲ ▲ ▲ ▲ ▲	Before scale-in, collect information in advance to learn the status of the ClickHouse logical cluster and instance nodes.	Check the ClickHouse logical cluster topology information, database and data table information in each ClickHouseServer instance, and data volume.

Operation	Risk	Severity	Workaround	Check Item
Add ClickHouseServer instances.	When performing this operation, you must check whether a database or data table with the same name as that on the old node needs to be created on the new node. Otherwise, subsequent data migration, data balancing, scale-in, and decommissioning will fail.	▲ ▲ ▲ ▲ ▲	Before scale-out, confirm the function and purpose of new ClickHouseServer instances and determine whether to create related databases and data tables.	Check the ClickHouse logical cluster topology information, database and data table information in each ClickHouseServer instance, and data volume.
Decommission ClickHouseServer instances.	The ClickHouseServer instance nodes in the same shard must be decommissioned in at the same time. Otherwise, the topology information of the logical cluster is incorrect. Before performing this operation, check the database and data table information of each node in the logical cluster and perform decommissioning pre-analysis to ensure that data is successfully migrated during the decommissioning process to prevent data loss	▲ ▲ ▲ ▲ ▲	Before decommissioning, collect information in advance to learn the status of the ClickHouse logical cluster and instance nodes.	Check the ClickHouse logical cluster topology information, database and data table information in each ClickHouseServer instance, and data volume.
Recommission ClickHouseServer instances.	When performing this operation, you must select all nodes in the original shard. Otherwise, the topology information of the logical cluster is incorrect.	▲ ▲ ▲ ▲ ▲	Before recommissioning, you need to confirm the home information about the shards of the node to be recommissioned.	Check the ClickHouse logical cluster topology information.

Operation	Risk	Severity	Workaround	Check Item
Modify data directory content (file and folder creation).	This operation may cause the ClickHouse instance of the node faults.	▲ ▲ ▲	Do not create or modify files or folders in the data directories manually.	Check whether data directories are normal.
Start or stop basic components independently.	This operation has adverse impact on the basic functions of some services. As a result, service failures occur.	▲ ▲ ▲	Do not start or stop ZooKeeper, Kerberos, and LDAP basic components independently. Select related services when performing this operation.	Check whether the service status is normal.
Restart or stop services.	This operation may interrupt services.	▲ ▲	Restart or stop services when necessary.	Check whether the service is running properly.

## DBService High-Risk Operations

**Table 16-5** DBService high-risk operations

Operation	Risk	Severity	Workaround	Check Item
Change the DBService password.	The services need to be restarted for the password change to take effect. The services are unavailable during the restart.	▲ ▲ ▲ ▲	Before performing the operation, ensure that the operation is necessary, and that no other management and maintenance operations are performed at the same time.	Check whether there are uncleared alarms and whether the cluster management and maintenance are normal.
Restore DBService data.	After the data is restored, the data generated between the backup point in time and the restoration point in time is lost.  After the data is restored, the configuration of the components that depend on DBService may expire and these components need to be restarted.	▲ ▲ ▲ ▲	Before performing the operation, ensure that the operation is necessary, and that no other management and maintenance operations are performed at the same time.	Check whether there are uncleared alarms and whether the cluster management and maintenance are normal.



Operation	Risk	Severity	Workaround	Check Item
Perform active/standby DBService switchover.	During the DBServer switchover, DBService is unavailable.	▲ ▲	Before performing the operation, ensure that the operation is necessary, and that no other management and maintenance operations are performed at the same time.	None
Change the DBService floating IP address.	The DBService needs to be restarted for the change to take effect. The DBService is unavailable during the restart.  If the floating IP address has been used, the configuration will fail, and the DBService will fail to be started.	▲ ▲ ▲ ▲	Strictly follow the prompt information when modifying related configuration items. Ensure that new values are valid.	Check whether services can be started properly.

## Flink High-Risk Operations

Table 16-6 Flink high-risk operations

Operation	Risk	Severity	Workaround	Check Item
Change log levels.	If the log level is modified to DEBUG, the task running performance is affected.	▲ ▲	Before the modification, confirm the necessity of the operation and change it back to the default log level in time.	None

Operation	Risk	Severity	Workaround	Check Item
Modify file permissions.	Tasks may fail.	▲ ▲ ▲	Confirm the necessity of the operation before the modification.	Check whether related service operations are normal.

## Flume High-Risk Operations

Table 16-7 Flume high-risk operations

Operation	Risk	Severity	Workaround	Check Item
Modify the Flume instance start parameter <b>GC_OPTS</b> .	Services cannot start properly.	▲ ▲	Strictly follow the prompt information when modifying related configuration items. Ensure that new values are valid.	Check whether services can be started properly.
Change the default value of <b>dfs.replication</b> from <b>3</b> to <b>1</b> .	This operation will have the following impacts: 1. The storage reliability deteriorates. If the disk becomes faulty, data will be lost. 2. NameNode fails to be restarted, and the HDFS service is unavailable.	▲ ▲ ▲ ▲	When modifying related configuration items, check the parameter description carefully. Ensure that there are more than two replicas for data storage.	Check whether the default replica number is not 1 and whether the HDFS service is normal.

## HBase High-Risk Operations

**Table 16-8** HBase high-risk operations

Operation	Risk	Severity	Workaround	Check Item
Modify encryption configuration. <ul style="list-style-type: none"> <li>• hbase.regionserver.wal.encryption</li> <li>• hbase.crypto.keyprovider.parameters.uri</li> <li>• hbase.crypto.keyprovider.parameters.encryptedtext</li> </ul>	Services cannot start properly.	▲ ▲ ▲ ▲	Strictly follow the prompt information when modifying related configuration items, which are associated. Ensure that new values are valid.	Check whether services can be started properly.

Operation	Risk	Severity	Workaround	Check Item
<p>Change the value of <b>hbase.regionserver.wal.encryption</b> to <b>false</b> or switch encryption algorithm from AES to SMS4.</p>	<p>This operation may cause start failures and data loss.</p>	<p>▲ ▲ ▲ ▲</p>	<p>When HFile and WAL are encrypted using an encryption algorithm and a table is created, do not close or switch the encryption algorithm randomly.  If an encryption table (ENCRYPTION =&gt;AES/SMS4) is not created, you can only switch the encryption algorithm.</p>	<p>None</p>
<p>Modify HBase instance start parameter <b>GC_OPTS</b> and <b>HBASE_HEAPSIZE</b>.</p>	<p>Services cannot start properly.</p>	<p>▲ ▲</p>	<p>Strictly follow the prompt information when modifying related configuration items. Ensure that new values are valid. GC_OPTS does not conflict with HBASE_HEAPSIZE.</p>	<p>Check whether services can be started properly.</p>

Operation	Risk	Severity	Workaround	Check Item
Use <b>OfflineMetaRepair</b> tool	Services cannot start properly.	▲ ▲ ▲ ▲	This command can be used only when HBase is offline and cannot be used in data migration scenarios.	Check whether HBase services can be started properly.

## HDFS High-Risk Operations

Table 16-9 HDFS high-risk operations

Operation	Risk	Severity	Workaround	Check Item
Change HDFS NameNode data storage directory <b>dfs.name.node.name.dir</b> and data configuration directory <b>dfs.datanode.data.dir</b> .	Services cannot start properly.	▲ ▲ ▲ ▲ ▲	Strictly follow the prompt information when modifying related configuration items. Ensure that new values are valid.	Check whether services can be started properly.

Operation	Risk	Severity	Workaround	Check Item
Use the <b>-delete</b> parameter when you run the <b>hadoop distcp</b> command.	During DistCP copying, files that do not exist in the source cluster but exist in the destination cluster are deleted from the destination cluster.	▲ ▲	When using DistCP, determine whether to retain the redundant files in the destination cluster. Exercise caution when using the <b>-delete</b> parameter.	After DistCP copying is complete, check whether the data in the destination cluster is retained or deleted according to the parameter settings.
Modify the HDFS instance start parameter <b>GC_OPTS</b> , <b>HADOOP_HEAPSIZE</b> , and <b>GC_PROFILE</b> .	Services cannot start properly.	▲ ▲	Strictly follow the prompt information when modifying related configuration items. Ensure that new values are valid. <b>GC_OPTS</b> does not conflict with <b>HADOOP_HEAPSIZE</b> .	Check whether services can be started properly.
Change the default value of <b>dfs.replication</b> from <b>3</b> to <b>1</b> .	This operation will have the following impacts: 1. The storage reliability deteriorates. If the disk becomes faulty, data will be lost. 2. NameNode fails to be restarted, and the HDFS service is unavailable.	▲ ▲ ▲ ▲	When modifying related configuration items, check the parameter description carefully. Ensure that there are more than two replicas for data storage.	Check whether the default replica number is not 1 and whether the HDFS service is normal.

Operation	Risk	Severity	Workaround	Check Item
Change the remote procedure call (RPC) channel encryption mode ( <b>hadoop.rpc.protection</b> ) of each module in Hadoop.	This operation causes service faults and service exceptions.	▲ ▲ ▲ ▲	Strictly follow the prompt information when modifying related configuration items. Ensure that new values are valid.	Check whether HDFS and other services that depend on HDFS can properly start and provide services.

## Hive High-Risk Operations

Table 16-10 Hive high-risk operations

Operation	Risk	Severity	Workaround	Check Item
Modify the Hive instance start parameter <b>GC_OPTS</b> .	This operation may cause Hive instance start failures.	▲ ▲	Strictly follow the prompt information when modifying related configuration items. Ensure that new values are valid.	Check whether services can be started properly.
Delete all MetaStore instances.	This operation may cause Hive metadata loss. As a result, Hive cannot provide services.	▲ ▲ ▲	Do not perform this operation unless ensure that Hive table information can be discarded.	Check whether services can be started properly.

Operation	Risk	Severity	Workaround	Check Item
Delete or modify files corresponding to Hive tables over HDFS interfaces or HBase interfaces.	This operation may cause Hive service data loss or tampering.	▲ ▲	Do not perform this operation unless ensure that the data can be discarded or that the operation meets service requirements.	Check whether Hive data is complete.
Delete or modify files corresponding to Hive tables or directory access permission over HDFS interfaces or HBase interfaces.	This operation may cause unavailable service scenarios.	▲ ▲ ▲	Do not perform this operation.	Check whether related service operations are normal.
Delete or modify <b>hdfs:///apps/templeton/hive-3.1.0.tar.gz</b> over HDFS interfaces.	WebHCat fails to perform services due to this operation.	▲ ▲	Do not perform this operation.	Check whether related service operations are normal.



Operation	Risk	Severity	Workaround	Check Item
<p>Export table data to overwrite the data at the local. For example, export the data of <b>t1</b> to <b>/opt/dir</b>.</p> <pre><b>insert overwrite local directory '/opt/dir' select * from t1;</b></pre>	<p>This operation will delete target directories. Incorrect setting may cause software or OS startup failures.</p>	<p>▲ ▲ ▲ ▲ ▲</p>	<p>Ensure that the path where the data is written does not contain any files or do not use the key word <b>overwrite</b> in the command.</p>	<p>Check whether files in the target path are lost.</p>
<p>Direct different databases, tables, or partition files to the same path, for example, default warehouse path <b>/user/hive/warehouse</b>.</p>	<p>The creation operation may cause disordered data. After a database, table, or partition is deleted, other object data will be lost.</p>	<p>▲ ▲ ▲ ▲ ▲</p>	<p>Do not perform this operation.</p>	<p>Check whether files in the target path are lost.</p>

## Kafka High-Risk Operations

**Table 16-11** Kafka high-risk operations

Operation	Risk	Severity	Workaround	Check Item
Delete Topic	This operation may delete existing topics and data.	▲ ▲ ▲	Kerberos authentication is used to ensure that authenticated users have operation permissions. Ensure that topic names are correct.	Check whether topics are processed properly.
Delete data directories.	This operation may cause service information loss.	▲ ▲ ▲	Do not delete data directories manually.	Check whether data directories are normal.
Modify data directory content (file and folder creation).	This operation may cause the Broker instance of the node faults.	▲ ▲ ▲	Do not create or modify files or folders in the data directories manually.	Check whether data directories are normal.
Modify the disk auto-adaptation function using the <b>disk.adapter.enable</b> parameter.	This operation adjusts the topic data retention period when the disk usage reaches the threshold. Historical data that does not fall within the storage retention may be deleted.	▲ ▲ ▲	If the retention period of some topics cannot be adjusted, add this topic to the value of <b>disk.adapter.topic.blacklist</b> .	Observe the data storage period on the Kafka topic monitoring page.

Operation	Risk	Severity	Workaround	Check Item
Modify data directory <b>log.dirs</b> configuration.	Incorrect operation may cause process faults.	▲ ▲ ▲	Ensure that the added or modified data directories are empty and that the directory permissions are right.	Check whether data directories are normal.
Reduce the capacity of the Kafka cluster.	This operation may cause quantity reduction of backups of some data duplicates of topic. As a result, some topics cannot be accessed.	▲ ▲	Perform backup operation and then reduce the capacity of the Kafka cluster.	Check whether backup nodes where partitions are located are activated to ensure data security.
Start or stop basic components independently.	This operation has adverse impact on the basic functions of some services. As a result, service failures occur.	▲ ▲ ▲	Do not start or stop ZooKeeper, Kerberos, and LDAP basic components independently. Select related services when performing this operation.	Check whether the service status is normal.
Restart or stop services.	This operation may interrupt services.	▲ ▲	Restart or stop services when necessary.	Check whether the service is running properly.
Modify configuration parameters.	This operation requires service restart for configuration to take effect.	▲ ▲	Modify configuration when necessary.	Check whether the service is running properly.
Delete or modify metadata.	Modifying or deleting Kafka metadata on ZooKeeper may cause the Kafka topic or service unavailability.	▲ ▲ ▲	Do not delete or modify Kafka metadata stored on ZooKeeper.	Check whether the Kafka topics or Kafka service is available.

Operation	Risk	Severity	Workaround	Check Item
Delete metadata backup files.	After Kafka metadata backup files are modified and used to restore Kafka metadata, Kafka topics or the Kafka service may be unavailable.	▲ ▲ ▲	Do not delete Kafka metadata backup files.	Check whether the Kafka topics or Kafka service is available.

## KrbServer High-Risk Operations

Table 16-12 KrbServer high-risk operations

Operation	Risk	Severity	Workaround	Check Item
Modify the <b>KADMIN_PORT</b> parameter of KrbServer.	After this parameter is modified, if the KrbServer service and its associated services are not restarted in a timely manner, the configuration of KrbClient in the cluster is abnormal and the service running is affected.	▲ ▲ ▲ ▲ ▲	After this parameter is modified, restart the KrbServer service and all its associated services.	None
Modify the <b>kdc_ports</b> parameter of KrbServer.	After this parameter is modified, if the KrbServer service and its associated services are not restarted in a timely manner, the configuration of KrbClient in the cluster is abnormal and the service running is affected.	▲ ▲ ▲ ▲ ▲	After this parameter is modified, restart the KrbServer service and all its associated services.	None

Operation	Risk	Severity	Workaround	Check Item
Modify the <b>KPASSWD_PORT</b> parameter of KrbServer.	After this parameter is modified, if the KrbServer service and its associated services are not restarted in a timely manner, the configuration of KrbClient in the cluster is abnormal and the service running is affected.	▲ ▲ ▲ ▲ ▲	After this parameter is modified, restart the KrbServer service and all its associated services.	None
Modify the domain name of Manager system.	After the domain name is modified, if the KrbServer service and its associated services are not restarted in a timely manner, the configuration of KrbClient in the cluster is abnormal and the service running is affected.	▲ ▲ ▲ ▲ ▲	After this parameter is modified, restart the KrbServer service and all its associated services.	None
Configure cross-cluster mutual trust relationships.	This operation will restart the KrbServer service and all associated services, affecting the management and maintenance and services of the cluster.	▲ ▲ ▲ ▲ ▲	Before performing the operation, ensure that the operation is necessary, and that no other management and maintenance operations are performed at the same time.	Check for uncleared alarms, and check whether the cluster management and maintenance and services are normal.

## LdapServer High-Risk Operations

**Table 16-13** LdapServer high-risk operations

Operation	Risk	Severity	Workaround	Check Item
Modify the <b>LDAP_SERVER_PORT</b> parameter of LdapServer.	After this parameter is modified, if the LdapServer service and its associated services are not restarted in a timely manner, the configuration of LdapClient in the cluster is abnormal and the service running is affected.	▲ ▲ ▲ ▲ ▲	After this parameter is modified, restart the LdapServer service and all its associated services.	None
Restore LdapServer data.	This operation will restart Manager and the entire cluster, affecting management, maintenance, and services of the cluster.	▲ ▲ ▲ ▲ ▲	Before performing the operation, ensure that the operation is necessary, and that no other management and maintenance operations are performed at the same time.	Check for uncleared alarms, and check whether the cluster management and maintenance and services are normal.
Replace the Node where LdapServer resides.	This operation will interrupt services deployed on the node. If the node is a management node, the operation will restart all OMS processes, affecting the cluster management and maintenance.	▲ ▲ ▲	Before performing the operation, ensure that the operation is necessary, and that no other management and maintenance operations are performed at the same time.	Check for uncleared alarms, and check whether the cluster management and maintenance and services are normal.

Operation	Risk	Severity	Workaround	Check Item
Change the password of LdapServer.	The LdapServer and Kerberos services need to be restarted during the password change, affecting the management, maintenance, and services of the cluster.	▲ ▲ ▲ ▲	Before performing the operation, ensure that the operation is necessary, and that no other management and maintenance operations are performed at the same time.	None
Restart the node where LdapServer resides.	Restarting the node without stopping the LdapServer service may cause LdapServer data damage.	▲ ▲ ▲ ▲ ▲	Restore LdapServer using LdapServer backup data	None

## Loader High-Risk Operations

Table 16-14 Loader high-risk operations

Operation	Risk	Severity	Workaround	Check Item
Change the floating IP address of a Loader instance ( <b>loader.float.ip</b> ).	Services cannot start properly.	▲ ▲	Strictly follow the prompt information when modifying related configuration items. Ensure that new values are valid.	Check whether the Loader UI can be connected properly.

Operation	Risk	Severity	Workaround	Check Item
Modify the Loader instance start parameter <b>LOADER_GC_OPTS</b> .	Services cannot start properly.	▲ ▲	Strictly follow the prompt information when modifying related configuration items. Ensure that new values are valid.	Check whether services can be started properly.
Clear table contents when adding data to HBase.	This operation will clear original data in the target table.	▲ ▲	Ensure that the contents in the target table can be cleared before the operation.	Check whether the contents in the target table can be cleared before the operation.

## Spark2x High-risk Operations

 NOTE

Spark high-risk operations apply to MRS 3.x earlier versions.

**Table 16-15** Spark2x high-risk operations

Operation	Risk	Severity	Workaround	Check Item
Modify the configuration item <b>spark.yarn.queue</b> .	Services cannot start properly.	▲ ▲	Strictly follow the prompt information when modifying related configuration items. Ensure that new values are valid.	Check whether services can be started properly.



Operation	Risk	Severity	Workaround	Check Item
Modify the configuration item <b>spark.driver.extraJavaOptions</b> .	Services cannot start properly.	▲ ▲	Strictly follow the prompt information when modifying related configuration items. Ensure that new values are valid.	Check whether services can be started properly.
Modify the configuration item <b>spark.yarn.driver.extraJavaOptions</b> .	Services cannot start properly.	▲ ▲	Strictly follow the prompt information when modifying related configuration items. Ensure that new values are valid.	Check whether services can be started properly.
Modify the configuration item <b>spark.eventLog.dir</b> .	Services cannot start properly.	▲ ▲	Strictly follow the prompt information when modifying related configuration items. Ensure that new values are valid.	Check whether services can be started properly.
Modify the configuration item <b>SPARK_DAEMON_JAVA_OPTS</b> .	Services cannot start properly.	▲ ▲	Strictly follow the prompt information when modifying related configuration items. Ensure that new values are valid.	Check whether services can be started properly.

Operation	Risk	Severity	Workaround	Check Item
Delete all JobHistory2x instances.	The event logs of historical applications are lost.	▲ ▲	Reserve at least one JobHistory2x instance.	Check whether historical application information is included in JobHistory2x.
Delete or modify the <code>/user/spark2x/jars/8.0.2.1/spark-archive-2x.zip</code> file in HDFS.	JDBCServer2x fails to be started and service functions are abnormal.	▲ ▲ ▲	Delete <code>/user/spark2x/jars/8.0.2.1/spark-archive-2x.zip</code> , and wait for 10-15 minutes until the .zip package is automatically restored.	Check whether services can be started properly.

## Storm High-Risk Operations

**Table 16-16** Storm high-risk operations

Operation	Risk	Severity	Workaround	Check Item
Modify the following plug-in related configuration items: <ul style="list-style-type: none"> <li>• storm.scheduler</li> <li>• nimbus.authorizer</li> <li>• storm.drift.transport</li> <li>• nimbus.blobstore.class</li> <li>• nimbus.topology.validator</li> <li>• storm.principal.local</li> </ul>	Services cannot start properly.	▲ ▲ ▲ ▲	Strictly follow the prompt information when modifying related configuration items. Ensure that the class names exist and are valid.	Check whether services can be started properly.

Operation	Risk	Severity	Workaround	Check Item
Modify the Storm instance <b>GC_OPTS</b> startup parameters, including: <b>NIMBUS_GC_OPTS</b> <b>SUPERVISOR_GC_OPTS</b> <b>UI_GC_OPTS</b> <b>LOGVIEWER_GC_OPTS</b>	Services cannot start properly.	▲ ▲	Strictly follow the prompt information when modifying related configuration items. Ensure that new values are valid.	Check whether services can be started properly.
Modify the user resource pool configuration parameter <b>resource.aware.scheduler.user.pools</b> .	Services cannot run properly.	▲ ▲ ▲	Strictly follow the prompt information when modifying related configuration items. Ensure that resources allocated to each user are appropriate and valid.	Check whether services can be started and run properly
Change data directories.	If this operation is not properly performed, services may be abnormal and unavailable.	▲ ▲ ▲ ▲	Do not manually change data directories.	Check whether data directories are normal.
Restart services or instances.	The service will be interrupted for a short period of time, and ongoing operations will be interrupted.	▲ ▲ ▲	Restart services or instances when necessary.	Check whether the service is running properly and whether interrupted operations are restored.

Operation	Risk	Severity	Workaround	Check Item
Synchronize configurations (by restarting the required service).	The service will be restarted, resulting in temporary service interruption. If Supervisor is restarted, ongoing operations will be interrupted for a short period of time.	▲ ▲ ▲	Modify configuration when necessary.	Check whether the service is running properly and whether interrupted operations are restored.
Stop services or instances.	The service will be stopped, and related operations will be interrupted.	▲ ▲ ▲	Stop services when necessary.	Check whether the services are properly stopped.
Delete or modify metadata.	If Nimbus metadata is deleted, services are abnormal and ongoing operations are lost.	▲ ▲ ▲ ▲ ▲	Do not manually delete Nimbus metadata files.	Check whether Nimbus metadata files are normal.
Modify file permissions.	If permissions on the metadata and log directories are incorrectly modified, service exceptions may occur.	▲ ▲ ▲ ▲	Do not manually modify file permissions.	Check whether the permissions on the data and log directories are correct.
Delete topologies.	Topologies in use will be deleted.	▲ ▲ ▲ ▲	Delete topologies when necessary.	Check whether the topologies are successfully deleted.

## Yarn High-Risk Operations

Table 16-17 Yarn high-risk operations

Operation	Risk	Severity	Workaround	Check Item
Delete or change data directories <b>yarn.nodemanager.local-dirs</b> and <b>yarn.nodemanager.log-dirs</b>	This operation may cause service information loss.	▲ ▲ ▲	Do not delete data directories manually.	Check whether data directories are normal.

## ZooKeeper High-Risk Operations

Table 16-18 ZooKeeper high-risk operations

Operation	Risk	Severity	Workaround	Check Item
Delete or change ZooKeeper data directories.	This operation may cause service information loss.	▲ ▲ ▲	Follow the capacity expansion guide to change the ZooKeeper data directories.	Check whether services and associated components are started properly.
Modify the ZooKeeper instance start parameter <b>GC_OPTS</b> .	Services cannot start properly.	▲ ▲	Strictly follow the prompt information when modifying related configuration items. Ensure that new values are valid.	Check whether services can be started properly.

Operation	Risk	Severity	Workaround	Check Item
Modify the znode ACL information in ZooKeeper.	If znode permission is modified in ZooKeeper, other users may have no permission to access the znode and some system functions are abnormal.	▲ ▲ ▲ ▲	During the modification, strictly follow the ZooKeeper Configuration Guide and ensure that other components can use ZooKeeper properly after ACL information modification.	Check that other components that depend on ZooKeeper can properly start and provide services.

# 17 FAQs

## 17.1 MRS Overview

### 17.1.1 What Is MRS Used For?

MapReduce Service (MRS) is an enterprise-grade big data platform that allows you to quickly build and operate economical, secure, full-stack, cloud-native big data environments on the cloud. It provides engines such as ClickHouse, Spark, Flink, Kafka, and HBase, and supports convergence of data lake, data warehouse, business intelligence (BI), and artificial intelligence (AI). Fully compatible with open-source components, MRS helps you rapidly innovate and expand service growth.

### 17.1.2 What Types of Distributed Storage Does MRS Support?

MRS supports Hadoop 3.1.x and will soon support other mainstream Hadoop versions released by the community. [Table 17-1](#) lists the component versions supported by MRS.

**Table 17-1** MRS component versions

Component	MRS 1.9.2 (Applicable to MRS 1.9.x)	MRS 3.1.0
Alluxio	2.0.1	N/A
CarbonData	1.6.1	2.0.1
DBService	1.0.0	2.7.0
Flink	1.7.0	1.12.0
Flume	1.6.0	1.9.0
HBase	1.3.1	2.2.3
HDFS	2.8.3	3.1.1



<b>Component</b>	<b>MRS 1.9.2 (Applicable to MRS 1.9.x)</b>	<b>MRS 3.1.0</b>
Hive	2.3.3	3.1.0
Hudi	N/A	0.7.0
Hue	3.11.0	4.7.0
Impala	N/A	3.4.0
Kafka	1.1.0	2.11-2.4.0
KafkaManager	1.3.3.1	N/A
KrbServer	1.15.2	1.17
Kudu	N/A	1.12.1
LdapServer	1.0.0	2.7.0
Loader	2.0.0	N/A
MapReduce	2.8.3	3.1.1
Oozie	N/A	5.1.0
Opentsdb	2.3.0	N/A
Presto	0.216	333
Phoenix (integrated with HBase)	N/A	5.0.0
Ranger	1.0.1	2.0.0
Spark	2.2.2	N/A
Spark2x	N/A	2.4.5
Sqoop	N/A	1.4.7
Storm	1.2.1	N/A
Tez	0.9.1	0.9.2
YARN	2.8.3	3.1.1
ZooKeeper	3.5.1	3.5.6
MRS Manager	1.9.2	N/A
FusionInsight Manager	N/A	8.1.0

## 17.1.3 How Do I Create an MRS Cluster Using a Custom Security Group?

If you want to use a self-defined security group when buying a cluster, you need to enable port 9022 or select **Auto create** in **Security Group** on the MRS console.

## 17.1.4 How Do I Use MRS?

MapReduce Service (MRS) is a service you can use to deploy and manage Hadoop-based components on the Cloud. It enables you to deploy Hadoop clusters with a few clicks. MRS provides enterprise-ready big data clusters in the cloud. Tenants can fully control the clusters and easily run big data components such as Hadoop, Spark, HBase, Kafka, and Storm in the clusters.

MRS is easy to use. You can execute various tasks and process or store PB-scale data using computers connected in a cluster. To use MRS, do as follows:

1. Upload local programs and data files to OBS.
2. Create a cluster. You need to specify the cluster type (for example, analysis or streaming), and set ECS instance specifications, number of instances, data disk type (common I/O, high I/O, and ultra-high I/O), and components to be installed, such as Hadoop, Spark, HBase, Hive, Kafka, and Storm, in a cluster. You can use a bootstrap action to install third-party software or modify the cluster running environment on a node before or after the cluster is started.
3. Use MRS to submit, execute, and monitor your programs.
4. Manage clusters on MRS Manager, an enterprise-level unified management platform of big data clusters. You can learn about the health status of services and hosts, obtain critical system information in a timely manner from graphical metric monitoring and customization, modify service attributes based on performance requirements, and start or stop clusters, services, and role instances.
5. Terminate any MRS cluster that you do not require after job execution is complete.

## 17.1.5 How Does MRS Ensure Security of Data and Services?

MRS is a big data management and analytic platform featuring high security. It ensures data and service security from the following aspects:

- Network isolation  
The network is divided into service plane and management plane. The two planes are physically isolated to ensure network security.
  - Service plane: provides a network plane for running cluster components. The service plane provides service channels, and implements data access and storage, job submission, and computing.
  - Management plane: provides a management console that you can use to purchase and manage MRS.
- Host security  
You can deploy third-party antivirus software based on service requirements. MRS provides the following measures to improve security of OSs and ports:

- OS kernel security hardening
- OS patch update
- OS permission control
- OS port management
- OS protocol and port attack defense
- Data security  
MRS enables data storage on OBS, thereby ensuring data security.
- Data integrity  
MRS transmits the processed data to OBS using SSL, thereby ensuring data integrity.

### 17.1.6 Can I Configure a Phoenix Connection Pool?

Phoenix does not support connection pool configuration. You are advised to write code to implement a tool class for managing connections and simulate a connection pool.

### 17.1.7 Does MRS Support Change of the Network Segment?

You can change the network segment. On the cluster **Dashboard** page of MRS console, click **Change Subnet** to the right of **Default Subnet**, and select a subnet in the VPC of the cluster to expand subnet IP addresses. Selecting a new subnet will not change the IP addresses and subnets of existing nodes.

### 17.1.8 Can I Downgrade the Specifications of an MRS Cluster Node?

You cannot downgrade the specifications of an MRS cluster node by using the console. If you want to downgrade an MRS cluster node's specifications, contact technical support.

### 17.1.9 What Is the Relationship Between Hive and Other Components?

- Hive and HDFS  
Hive is an Apache Hadoop project. Hive uses Hadoop Distributed File System (HDFS) as its file storage system. Hive parses and processes structured data stored on HDFS. All data files in the Hive database are stored in HDFS, and all data operations on Hive are also performed using HDFS APIs.
- Hive and MapReduce  
All data computing of Hive depends on MapReduce. MapReduce, also an Apache Hadoop project, is a parallel computing framework based on HDFS. During data analysis, Hive parses HiveQL statements submitted by users into MapReduce tasks and submits the tasks for MapReduce to execute.
- Hive and DBService  
MetaStore (metadata service) of Hive processes the structure and attribute information about Hive databases, tables, and partitions that are stored in a relational database. In MRS, the relational database is maintained by DBService.

- **Hive and Spark**  
Hive data computing can also be implemented on Spark. Spark, also an Apache project, is an in-memory distributed computing framework. During data analysis, Hive parses HiveQL statements submitted by users into Spark tasks and submits the tasks for Spark to execute.

### 17.1.10 Does an MRS Cluster Support Hive on Spark?

- Clusters of MRS 1.9.x support Hive on Spark.
- Clusters of MRS 3.x or later support Hive on Spark.
- You can use Hive on Tez for the clusters of other versions.

### 17.1.11 What Are the Differences Between Hive Versions?

Hive 3.1 has the following differences when compared with Hive 1.2:

- String cannot be converted to int.
- The user-defined functions (UDFs) of the **Date** type are changed to Hive built-in UDFs.
- Hive 3.1 does not provide the index function anymore.
- Hive 3.1 uses the UTC time in time functions, while Hive 1.2 uses the local time zone.
- The JDBC drivers in Hive 3.1 and Hive 1.2 are incompatible.
- In Hive 3.1, column names in ORC files are case-sensitive and underscores-sensitive.
- Hive 3.1 does not allow columns named **time**.

### 17.1.12 Which MRS Cluster Version Supports Hive Connection and User Synchronization?

MRS cluster 2.0.5 or later supports Hive connections on DataLake Governance Center (DGC) and provides the IAM user synchronization function.

### 17.1.13 What Are the Differences Between OBS and HDFS in Data Storage?

The data processed by MRS is from OBS or HDFS. OBS is an object-based storage service that provides secure, reliable, and cost-effective storage of huge amounts of data. MRS can directly process data in OBS. You can view, manage, and use data by using the OBS console or OBS client. In addition, you can use REST APIs independently or integrate APIs to service applications to manage and access data.

- **Data stored in OBS:** Data storage is decoupled from compute. The cluster storage cost is low, and storage capacity is not limited. Clusters can be deleted at any time. However, the computing performance depends on the OBS access performance and is lower than that of HDFS. OBS is recommended for applications that do not demand a lot of computation.
- **Data stored in HDFS:** Data storage is not decoupled from compute. The cluster storage cost is high, and storage capacity is limited. The computing performance is high. You must export data before you delete clusters. HDFS is recommended for computing-intensive scenarios.

## 17.1.14 How Do I Obtain the Hadoop Pressure Test Tool?

Download it from <https://github.com/Intel-bigdata/HiBench>.

## 17.1.15 What Is the Relationship Between Impala and Other Components?

- Impala and HDFS  
Impala uses HDFS as its file storage system. Impala parses and processes structured data, while HDFS provides reliable underlying storage. Impala provides fast data access without moving data in HDFS.
- Impala and Hive  
Impala uses Hive metadata, Open Database Connectivity (ODBC) driver, and SQL syntax. Unlike Hive, which is over MapReduce, Impala implements a distributed architecture based on daemon and handles all query executions on the same node. Therefore, Impala is faster than Hive by reducing the latency caused by MapReduce.
- Impala and MapReduce  
None
- Impala and Spark  
None
- Impala and Kudu  
Kudu can be closely integrated with Impala to replace the combination of Impala, HDFS, and Parquet. You can insert, query, update, and delete data in Kudu tablets using Impala's SQL syntax. In addition, you can use JDBC or ODBC to connect to Kudu for data operations, using Impala as the broker.
- Impala and HBase  
The default Impala tables use data files stored in HDFS, which is ideal for batch loading and query of full table scanning. However, HBase provides convenient and efficient query of OLTP-style organization data.

## 17.1.16 Statement About the Public IP Addresses in the Open-Source Third-Party SDK Integrated by MRS

The open-source third-party packages on which the open-source components integrated by MRS depend contain SDK usage examples. Public IP addresses such as 12.1.2.3, 54.123.4.56, 203.0.113.0, and 203.0.113.12 are example IP addresses. MRS will not initiate a connection to the public IP address or exchange data with the public IP address.

## 17.1.17 What Is the Relationship Between Kudu and HBase?

Kudu is designed based on the HBase structure and can implement fast random read/write and update functions that HBase is good at. Kudu and HBase are similar in architecture. The differences are as follows:

- HBase uses ZooKeeper to ensure data consistency, whereas Kudu uses the Raft consensus algorithm to ensure consistency.

- HBase uses HDFS for resilient data storage, whereas Kudu uses TServer to ensure strong data consistency and reliability.

### 17.1.18 Does MRS Support Running Hive on Kudu?

MRS does not support Hive on Kudu.

Currently, MRS supports only the following two methods to access Kudu:

- Access Kudu through Impala tables.
- Access and operate Kudu tables using the client application.

### 17.1.19 What Are the Solutions for processing 1 Billion Data Records?

- GaussDB (for MySQL) is recommended for scenarios, such as data updates, online transaction processing (OLTP), and complex analysis of 1 billion data records.
- Impala and Kudu in MRS also meet this requirement. Impala and Kudu can load all join tables to the memory in the join operation.

### 17.1.20 Can I Change the IP address of DBService?

MRS does not support the change of the DBService IP address.

### 17.1.21 Can I Clear MRS sudo Logs?

MRS sudo log files record operations performed by user **omm** and are helpful for fault locating. You can delete the logs of the earliest date to release storage space.

1. If the log file is large, add the log file directory to **/etc/logrotate.d/syslog** to enable the system to periodically delete logs.  
Method: Run **sed -i '3 a/var/log/sudo/sudo.log' /etc/logrotate.d/syslog**.
2. Set the maximum number and size of logs in **/etc/logrotate.d/syslog**. If the number or size of logs exceeds the threshold, the logs will be automatically deleted. By default, logs are aged based on the size and number of archived logs. You can use **size** and **rotate** to limit the size and number of archived logs, respectively. If required, you can also add **daily/weekly/monthly** to specify how often the logs are cleared.

### 17.1.22 Is the Storm Log also limited to 20 GB in MRS cluster 2.1.0?

In MRS cluster 2.1.0, the Storm log cannot exceed 20 GB. If the Storm log exceeds 20 GB, the log files will be deleted cyclically. Logs are stored on the system disk, therefore, the log space is limited. If you want to keep the log for longer time, mount the log directory to storage media.

### 17.1.23 What Is Spark ThriftServer?

ThriftServer is a JDBC API. You can use JDBC to connect to ThriftServer to access SparkSQL data. Therefore, you can see JDBCServer in Spark components, but not ThriftServer.

## 17.1.24 What Access Protocols Are Supported by Kafka?

Kafka supports PLAINTEXT, SSL, SASL\_PLAINTEXT, and SASL\_SSL.

## 17.1.25 What If Error 408 Is Reported When an MRS Node Accesses OBS?

Change the OBS domain name to a domain name ended with "myxxxxxcloud.com".

## 17.1.26 What Is the Compression Ratio of zstd?

Zstandard (zstd) is an open-source fast lossless compression algorithm. The compression ratio of zstd is twice that of orc. For details, see <https://github.com/L-Angel/compress-demo>. CarbonData does not support lzo, and MRS has zstd integrated.

## 17.1.27 Why Are the HDFS, YARN, and MapReduce Components Unavailable When an MRS Cluster Is Created?

The HDFS, YARN, and MapReduce components are integrated in Hadoop. If the three components are unavailable when an MRS cluster is created, select Hadoop instead. After an MRS cluster is created, HDFS, YARN, and MapReduce are available in the **Components** page.

## 17.1.28 Why Is the ZooKeeper Component Unavailable When an MRS Cluster Is Created?

If you create a cluster of a version earlier than MRS 3.x, ZooKeeper is installed by default and is not displayed on the GUI.

If you create a cluster of MRS 3.x or later, ZooKeeper is available on the GUI and is selected by default.

After the cluster is created, the ZooKeeper component is available on the **Components** page.

## 17.1.29 Which Python Versions Are Supported by Spark Tasks in an MRS 3.1.0 Cluster?


For MRS 3.1.0 clusters, Python 2.7 or 3.x is recommended for Spark tasks.

## 17.1.30 How Do I Enable Different Service Programs to Use Different YARN Queues?

Create a tenant on Manager.

### Procedure

**Step 1** Log in to FusionInsight Manager and choose **Tenant Resources**.

**Step 2** In the tenant list on the left, select a parent tenant and click . On the page for adding a sub-tenant, set attributes for the sub-tenant according to [Table 17-2](#).

**Table 17-2** Sub-tenant parameters

Parameter	Description
Cluster	Indicates the cluster to which the parent tenant belongs.
Parent Tenant Resource	Indicates the name of the parent tenant.
Name	<ul style="list-style-type: none"> <li>Indicates the name of the current tenant. The value consists of 3 to 50 characters, including digits, letters, and underscores (_).</li> <li>Plan a sub-tenant name based on service requirements. The name cannot be the same as that of a role, HDFS directory, or Yarn queue that exists in the current cluster.</li> </ul>
Tenant Type	<p>Specifies whether the tenant is a leaf tenant.</p> <ul style="list-style-type: none"> <li>When <b>Leaf Tenant</b> is selected, the current tenant is a leaf tenant and no sub-tenant can be added.</li> <li>When <b>Non-leaf Tenant</b> is selected, the current tenant is not a leaf tenant and sub-tenants can be added to the current tenant. However, the tenant depth cannot exceed 5 levels.</li> </ul>
Computing Resource	<p>Specifies the dynamic computing resources for the current tenant.</p> <ul style="list-style-type: none"> <li>When <b>Yarn</b> is selected, the system automatically creates a queue in Yarn and the queue is named the same as the sub-tenant name. <ul style="list-style-type: none"> <li>A leaf tenant can directly submit jobs to the queue.</li> <li>A non-leaf tenant cannot directly submit jobs to the queue. However, Yarn adds an extra queue (hidden) named <b>default</b> for the non-leaf tenant to record the remaining resource capacity of the tenant. Actual jobs do not run in this queue.</li> </ul> </li> <li>If <b>Yarn</b> is not selected, the system does not automatically create a queue.</li> </ul>
Default Resource Pool Capacity (%)	Indicates the percentage of computing resources used by the current tenant. The base value is the total resources of the parent tenant.
Default Resource Pool Max Capacity (%)	Indicates the maximum percentage of computing resources used by the current tenant. The base value is the total resources of the parent tenant.



Parameter	Description
Storage Resource	<p>Specifies storage resources for the current tenant.</p> <ul style="list-style-type: none"> <li>When <b>HDFS</b> is selected, the system automatically creates a folder named after the sub-tenant in the HDFS parent tenant directory.</li> <li>When <b>HDFS</b> is not selected, the system does not automatically allocate storage resources.</li> </ul>
Quota	Indicates the quota for files and directories.
Space Quota	<p>Indicates the quota for the HDFS storage space used by the current tenant.</p> <ul style="list-style-type: none"> <li>If the unit is set to <b>MB</b>, the value ranges from <b>1</b> to <b>8796093022208</b>. If the unit is set to <b>GB</b>, the value ranges from <b>1</b> to <b>8589934592</b>.</li> <li>This parameter indicates the maximum HDFS storage space that can be used by the tenant, but not the actual space used.</li> <li>If its value is greater than the size of the HDFS physical disk, the maximum space available is the full space of the HDFS physical disk.</li> <li>If this quota is greater than the quota of the parent tenant, the actual storage space does not exceed the quota of the parent tenant.</li> </ul>
Storage Path	<p>Indicates the HDFS storage directory for the tenant.</p> <ul style="list-style-type: none"> <li>The system automatically creates a folder named after the sub-tenant name in the directory of the parent tenant by default. For example, if the sub-tenant is <b>ta1s</b> and the parent directory is <b>/tenant/ta1</b>, the storage path for the sub-tenant is then <b>/tenant/ta1/ta1s</b>.</li> <li>The storage path is customizable in the parent directory.</li> </ul>
Description	Indicates the description of the current tenant.

 **NOTE**

Roles, computing resources, and storage resources are automatically created when tenants are created.

- The new role has permissions on the computing and storage resources. This role and its permissions are automatically controlled by the system and cannot be manually managed by choosing **System > Permission > Role**. The role name is in the format of *Tenant name\_Cluster ID*. The ID of the first cluster is not displayed by default.
- When using this tenant, create a system user and bind the user to the role of the tenant.
- The sub-tenant can further allocate the resources of its parent tenant. The sum of the resource percentages of direct sub-tenants under a parent tenant at each level cannot exceed 100%. The sum of the computing resource percentages of all level-1 tenants cannot exceed 100%.

**Step 3** Check whether the current tenant needs to be associated with resources of other services.

- If yes, go to [Step 4](#).
- If no, go to [Step 5](#).

**Step 4** Click **Associate Service** to configure other service resources used by the current tenant.

1. Set **Services** to **HBase**.
2. Set **Association Type** as follows:
  - **Exclusive** indicates that the service resources are used by the tenant exclusively and cannot be associated with other tenants.
  - **Shared** indicates that the service resources can be shared with other tenants.

 **NOTE**

- Only HBase can be associated with a new tenant. However, HDFS, HBase, and Yarn can be associated with existing tenants.
- To associate an existing tenant with service resources, click the target tenant in the tenant list, switch to the **Service Associations** page, and click **Associate Service** to configure resources to be associated with the tenant.
- To disassociate an existing tenant from service resources, click the target tenant in the tenant list, switch to the **Service Associations** page, and click **Delete** in the **Operation** column. In the displayed dialog box, select **I have read the information and understand the impact** and click **OK**.

3. Click **OK**.

**Step 5** Click **OK**. Wait until the system displays a message indicating that the tenant is successfully created.

----End

## 17.1.31 Differences and Relationships Between the MRS Management Console and Cluster Manager

You can access Manager from the MRS management console.

Manager is classified as MRS Manager and FusionInsight Manager.

- MRS Manager is the manager page of MRS 2.x or earlier clusters.
- FusionInsight Manager is the manager page of MRS 3.x or later clusters.

The following table lists the differences and relationships between the management console and FusionInsight Manager.

Common Operation	MRS Console	FusionInsight Manager
Changing subnets, adding security group rules, controlling OBS permissions, managing agencies, and synchronizing IAM users	Supported	Not supported

<b>Common Operation</b>	<b>MRS Console</b>	<b>FusionInsight Manager</b>
Adding node groups, scaling out, scaling in, and upgrading specifications	Supported	Not supported
Isolating hosts, starting all roles, and stopping all roles	Supported	Supported
Downloading the client, starting services, stopping services, and perform rolling restart of services	Supported	Supported
Viewing the instance status of services, configuring parameters, and synchronizing configurations	Supported	Supported
Viewing cleared alarms and events	Supported	Supported
Viewing the alarm help	Not supported	Supported
Setting thresholds	Not supported	Supported
Adding message subscription specifications	Supported	Not supported
Managing files	Supported	Not supported
Managing jobs	Supported	Not supported
Managing tenants	Supported	Supported
Managing tags	Supported	Not supported
Managing permissions (adding and deleting users, user groups, and roles, and changing passwords)	Not supported	Supported
Performing backup and restoration	Not supported	Supported
Auditing	Not supported	Supported
Monitoring resources and logging	Supported	Supported

## 17.1.32 How Do I Unbind an EIP from an MRS Cluster Node?

### Symptom

After an EIP is bound on the console, the EIP cannot be unbound in the EIP module of the VPC service.

A dialog box is displayed, indicating that the operation cannot be performed because the EIP is being used by MapReduce.

### Procedure

- Step 1** Log in to the VPC console and choose **Virtual Private Cloud > My VPCs**. Find the target VPC in the VPC list.
- Step 2** Click the VPC name to go to the **Summary** tab page and click the number next to **Subnets** in the **Networking Components** area to find the subnet to which the cluster belongs.
- Step 3** In the subnet list, click the target subnet name. Click the **IP Addresses** tab, locate the target public IP address and click **Unbind from EIP** in the **Operation** column.

----End

## 17.2 Account and Password

### 17.2.1 What Is the Account for Logging In to Manager?

The default account for logging in to Manager is **admin**, and the password is the one you set when you created the cluster.

### 17.2.2 How Do I Query and Change the Password Validity Period of an Account?

#### Querying the Password Validity Period

**Querying the password validity period of a component running user (human-machine user or machine-machine user):**

- Step 1** Log in to the node where the client is installed as the client installation user.
- Step 2** Run the following command to switch to the client directory, for example, **/opt/Bigdata/client**:  

```
cd /opt/Bigdata/client
```
- Step 3** Run the following command to configure environment variables:  

```
source bigdata_env
```

**Step 4** Run the following command and enter the password of user **kadmin/admin** to log in to the kadmin console:

```
kadmin -p kadmin/admin
```

 **NOTE**

The default password of user **kadmin/admin** is **Admin@123**. Change the password upon your first login or as prompted and keep the new password secure.

**Step 5** Run the following command to view the user information:

```
getprinc Internal system username
```

Example: **getprinc user1**

```
kadmin: getprinc user1
.....
Expiration date: [never]
Last password change: Sun Oct 09 15:29:54 CST 2022
Password expiration date: [never]
.....
```

----End

### Querying the password validity period of an OS user:

**Step 1** Log in to any master node in the cluster as user **root**.

**Step 2** Run the following command to view the password validity period (value of **Password expires**):

```
chage -l Username
```

For example, to view the password validity period of user **root**, run the **chage -l root** command. The command output is as follows:

```
[root@xxx ~]#chage -l root
Last password change           : Sep 12, 2021
Password expires                : never
Password inactive              : never
Account expires                : never
Minimum number of days between password change : 0
Maximum number of days between password change : 99999
Number of days of warning before password expires : 7
```

----End

## Changing the Password Validity Period

- The password of a machine-machine user is randomly generated and never expires by default.
- The password validity period of a human-machine user can be changed by modifying the password policy on Manager.

## 17.3 Accounts and Permissions

## 17.3.1 Does an MRS Cluster Support Access Permission Control If Kerberos Authentication Is not Enabled?

For MRS cluster 2.1.0 or earlier, choose **System > Configuration > Permission** on MRS Manager.

For MRS cluster 3.x or later, choose **System > Permission** on FusionInsight Manager.

## 17.3.2 How Do I Assign Tenant Management Permission to a New Account?

You can assign tenant management permission only in analysis or hybrid clusters, but not in streaming clusters.

The operations vary depending on the MRS cluster version:

### Procedure for versions earlier than MRS cluster 3.x:

**Step 1** Log in to MRS Manager as user **admin**.

**Step 2** Choose **System > Manage User**. Select the new account, and click **Modify** in the **Operation** column.

**Step 3** In **Assign Rights by Role**, click **Select and Add Role**.

- If you bind the **Manager\_tenant** role to the account, the account will have permission to view tenant management information.
- If you bind the **Manager\_administrator** role to the account, the account will have permission to view and perform tenant management.

**Step 4** Click **OK**.

----End

### Procedure for MRS cluster 3.x and later versions:

**Step 1** Log in to FusionInsight Manager and choose **System > Permission > User**.

**Step 2** Locate the user and click **Modify**.

Modify the parameters based on service requirements.

If you bind the **Manager\_tenant** role to the account, the account will have permission to view tenant management information. If you bind the **Manager\_administrator** role to the account, the account will have permission to perform tenant management and view related information.

### NOTE

It takes about three minutes for the settings to take effect after user group or role permission are modified.

**Step 3** Click **OK**.

----End

### 17.3.3 How Do I Customize an MRS Policy?

1. On the IAM console, choose **Permissions** in the navigation pane, and click **Create Custom Policy**.
2. Set a policy name in **Policy Name**.
3. Set **Scope** to **Project-level service** for MRS.
4. Specify **Policy View**. The following options are supported:
  - **Visual editor**: Select cloud services, actions, resources, and request conditions from the navigation pane to customize the policy. You do not require knowledge of JSON syntax.
  - **JSON**: Edit JSON policies from scratch or based on an existing policy.You can also click **Select Existing Policy/Role** in the **Policy Content** area to select an existing policy as the template for modification.
5. (Optional) Enter a brief description in the **Description** area.
6. Click **OK**.
7. Attach the policy to a user group. Users in the group then inherit the permissions defined in this policy.

### 17.3.4 Why Is the Manage User Function Unavailable on the System Page on MRS Manager?

Check whether you have the **Manager\_administrator** permission. If you do not have this permission, **Manage User** will not be available on the **System** page of MRS Manager.

### 17.3.5 Does Hue Support Account Permission Configuration?

Hue does not provide an entry for configuring account permissions on its web UI. However, you can configure user roles and user groups for Hue accounts on the **System** tab on Manager.

## 17.4 Client Usage

### 17.4.1 How Do I Configure Environment Variables and Run Commands on a Component Client?

1. Log in to any Master node as user **root**.
2. Run the **su - omm** command to switch to user **omm**.
3. Run the **cd /opt/client** command to switch to the client.
4. Run the **source bigdata\_env** command to configure environment variables. If Kerberos authentication is enabled for the current cluster, run the **kinit Component service user** command to authenticate the user. If Kerberos authentication is disabled, skip this step.
5. After the environment variables are configured, run the client command of the component. For example, to view component information, you can run the HDFS client command **hdfs dfs -ls /** to view the HDFS root directory file.

## 17.4.2 How Do I Disable ZooKeeper SASL Authentication?

Log in to FusionInsight Manager, choose **Cluster > Services > ZooKeeper**, click the **Configurations** tab and then **All Configurations**. In the navigation pane on the left, choose **quorumpeer(Role) > Customization**, add the **set zookeeper.sasl.disable** parameter, and set its value to **false**. Save the configuration and restart the ZooKeeper service.

## 17.4.3 An Error Is Reported When the kinit Command Is Executed on a Client Node Outside an MRS Cluster

### Symptom

After the client is installed on a node outside an MRS cluster and the **kinit** command is executed, the following error information is displayed:

```
-bash kinit Permission denied
```

The following error information is displayed when the **java** command is executed:

```
-bash: /xxx/java: Permission denied
```

After running the **ll /Java installation path/JDK/jdk/bin/java** command, it is found that the file execution permission is correct.

### Fault Locating

Run the **mount | column -t** command to check the status of the mounted partition. It is found that the partition status of the mount point where the Java execution file is located is **noexec**. In the current environment, the data disk where the MRS client is installed is set to **noexec**, that is, binary file execution is prohibited. As a result, Java commands cannot be executed.

### Solution

1. Log in to the node where the MRS client is located as user **root**.
2. Remove the configuration item **noexec** of the data disk where the MRS client is located from the **/etc/fstab** file.
3. Run the **umount** command to detach the data disk, and then run the **mount -a** command to remount the data disk.

## 17.5 Web Page Access

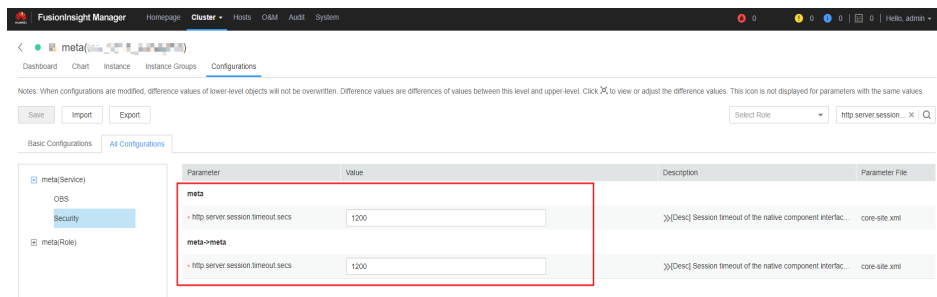
### 17.5.1 How Do I Change the Session Timeout Duration for an Open Source Component Web UI?

You need to set a proper web session timeout duration for security purposes. To change the session timeout duration, do as follows:



## Checking Whether the Cluster Supports Session Timeout Duration Adjustment

- For MRS cluster versions earlier than 3.x:
  - a. On the cluster details page, choose **Components** > **meta** > **Service Configuration**.
  - b. Switch **Basic** to **All**, and search for the **http.server.session.timeout.secs**. If **http.server.session.timeout.secs** does not exist, the cluster does not support change of the session timeout duration. If the parameter exists, perform the following steps to modify it.
- MRS 3.x and later: Log in to FusionInsight Manager and choose **Cluster** > **Services** > **meta**. On the displayed page, click **Configurations** and select **All Configurations**. Search for the **http.server.session.timeout.secs** configuration item. If this configuration item exists, perform the following steps to modify it. If the configuration item does not exist, the version does not support dynamic adjustment of the session duration.



You are advised to set all session timeout durations to the same value. Otherwise, the settings of some parameters may not take effect due to value conflict.

## Modifying the Timeout Duration on Manager and the Authentication Center Page

For clusters of versions earlier than MRS 3.x:

1. Log in to each master node in the cluster and perform [2](#) to [4](#).
2. Change the value of `<session-timeout>20</session-timeout>` in the `/opt/Bigdata/apache-tomcat-7.0.78/webapps/cas/WEB-INF/web.xml` file. `<session-timeout>20</session-timeout>` indicates the session timeout duration, in minutes. Change it based on service requirements. The maximum value is 480 minutes.
3. Change the value of `<session-timeout>20</session-timeout>` in the `/opt/Bigdata/apache-tomcat-7.0.78/webapps/web/WEB-INF/web.xml` file. `<session-timeout>20</session-timeout>` indicates the session timeout duration, in minutes. Change it based on service requirements. The maximum value is 480 minutes.
4. Change the values of `p:maxTimeToLiveInSeconds="$ {tgt.maxTimeToLiveInSeconds:1200}"` and `p:timeToKillInSeconds="$ {tgt.timeToKillInSeconds:1200}"` in the `/opt/Bigdata/apache-tomcat-7.0.78/webapps/cas/WEB-INF/spring-configuration/ticketExpirationPolicies.xml` file. The maximum value is 28,800 seconds.

5. Restart the Tomcat node on the active master node.
  - a. On the active master node, run the **netstat -anp |grep 28443 |grep LISTEN | awk '{print \$7}'** command as user **omm** to query the Tomcat process ID.
  - b. Run the **kill -9 {pid}** command, in which *{pid}* indicates the Tomcat process ID obtained in [5.a](#).
  - c. Wait until the process automatically restarts. You can run the **netstat -anp |grep 28443 |grep LISTEN** command to check whether the process is successfully restarted. If the process can be queried, the process is successfully restarted. If the process cannot be queried, query the process again later.

#### For clusters of MRS 3.x or later

1. Log in to each master node in the cluster and perform [2](#) to [3](#) on each master node.
2. Change the value of `<session-timeout>20</session-timeout>` in the `/opt/Bigdata/om-server_XXX/apache-tomcat-XXX/webapps/web/WEB-INF/web.xml` file. `<session-timeout>20</session-timeout>` indicates the session timeout duration, in minutes. Change it based on service requirements. The maximum value is 480 minutes.
3. Add `ticket.tgt.timeToKillInSeconds=28800` to the `/opt/Bigdata/om-server_XXX/apache-tomcat-8.5.63/webapps/cas/WEB-INF/classes/config/application.properties` file. `ticket.tgt.timeToKillInSeconds` indicates the validity period of the authentication center, in seconds. Change it based on service requirements. The maximum value is 28,800 seconds.
4. Restart the Tomcat node on the active master node.
  - a. On the active master node, run the **netstat -anp |grep 28443 |grep LISTEN | awk '{print \$7}'** command as user **omm** to query the Tomcat process ID.
  - b. Run the **kill -9 {pid}** command, in which *{pid}* indicates the Tomcat process ID obtained in [4.a](#).
  - c. Wait until the process automatically restarts.

You can run the **netstat -anp |grep 28443 |grep LISTEN** command to check whether the process is successfully restarted. If the process is displayed, the process is successfully restarted. If the process is not displayed, query the process again later.

## Modifying the Timeout Duration for an Open-Source Component Web UI

1. Access the **All Configurations** page.
  - For MRS cluster versions earlier than MRS 3.x:

On the cluster details page, choose **Components > Meta > Service Configuration**.
  - For MRS cluster version 3.x or later:

Log in to FusionInsight Manager and choose **Cluster > Services > meta**. On the displayed page, click **Configurations** and select **All Configurations**.
2. Change the value of `http.server.session.timeout.secs` under **meta** as required. The unit is second.

3. Save the settings, deselect **Restart the affected services or instances**, and click **OK**.

You are advised to perform the restart during off-peak hours.

4. (Optional) If you need to use the Spark web UI, search for **spark.session.maxAge** on the **All Configurations** page of Spark and change the value (in seconds).

Save the settings, deselect **Restart the affected services or instances**, and click **OK**.

5. Restart the meta service and components on web UI, or restart the cluster during off-peak hours.

To prevent service interruption, restart the service during off-peak hours or perform a rolling restart.

## 17.5.2 Why Cannot I Refresh the Dynamic Resource Plan Page on MRS Tenant Tab?

**Step 1** Log in to the Master1 and Master2 nodes as user **root**.

**Step 2** Run the **ps -ef |grep aos** command to check the AOS process ID.

**Step 3** Run the **kill -9 AOS process ID** command to end the AOS process.

**Step 4** Wait until the AOS process is automatically restarted.

You can run the **ps -ef |grep aos** command to check whether the AOS process restarts successfully. If the process exists, the restart is successful and the **Dynamic Resource Plan** page will be refreshed. If the process does not exist, retry later.

----End

## 17.5.3 What Do I Do If the Kafka Topic Monitoring Tab Is Unavailable on Manager?

**Step 1** Log in to each Master node of the cluster and switch to user **omm**.

**Step 2** Go to the **/opt/Bigdata/apache-tomcat-7.0.78/webapps/web/WEB-INF/lib/components/Kafka/** directory.

**Step 3** Run the **cp /opt/share/zookeeper-3.5.1-mrs-2.0/zookeeper-3.5.1-mrs-2.0.jar ./** command to copy the ZooKeeper package.

**Step 4** Restart the Tomcat process.

```
sh /opt/Bigdata/apache-tomcat-7.0.78/bin/shutdown.sh
```

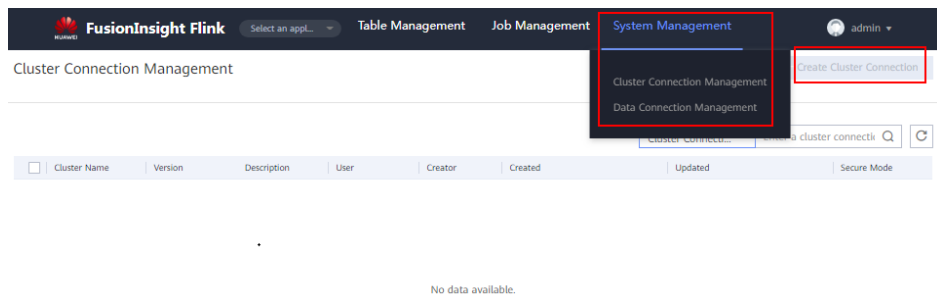
```
sh /opt/Bigdata/apache-tomcat-7.0.78/bin/startup.sh
```

----End

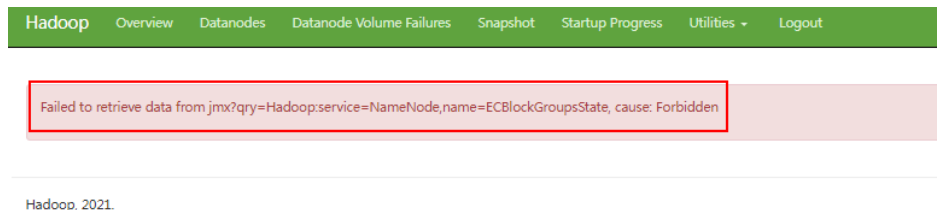
## 17.5.4 How Do I Do If an Error Is Reported or Some Functions Are Unavailable When I Access the Web UIs of HDFS, Hue, YARN, and Flink?

Users who access the web UIs of components such as HDFS, Hue, YARN, and Flink do not have required management permissions. As a result, an error is reported or some functions are unavailable. The following are some examples:

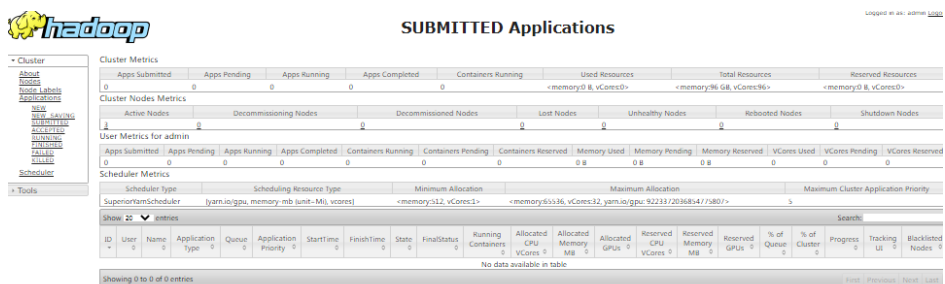
- After you log in to the web UI of Flink as the current user, some content cannot be displayed, and you do not have the permission to create applications, cluster connections, or data connections.




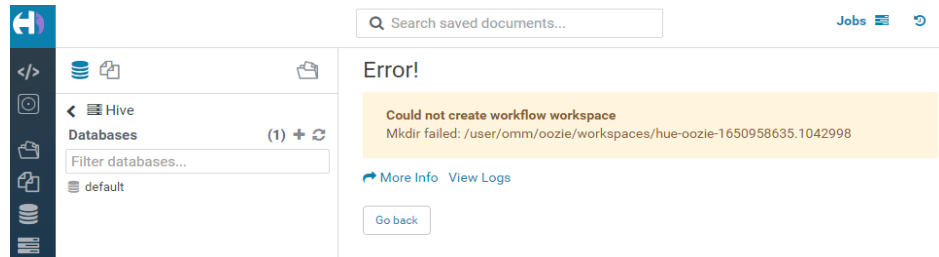
- After you log in to the web UI of HDFS as the current user, error message "Failed to retrieve data from /jmx?qry=java.lang:type=Memory, cause: Forbidden" is displayed.



- After you log in to the web UI of YARN as the current user, you cannot view job information.



- After you log in to the web UI of Hue as the current user, click  in the navigation pane on the left, and select **Workflow**, an error message is displayed.



You are advised to log in to the web UIs of the components as a user with corresponding management permissions. For example, you can create a service user who has the management permissions on HDFS and you can log in to the web UI of HDFS as the created user.

## 17.6 Alarm Monitoring

### 17.6.1 In an MRS Streaming Cluster, Can the Kafka Topic Monitoring Function Send Alarm Notifications?

The Kafka topic monitoring function cannot send alarms by email or SMS message. However, you can view alarm information on Manager.

### 17.6.2 Where Can I View the Running Resource Queues When the Alarm "ALM-18022 Insufficient Yarn Queue Resources" Is Reported?

Log in to FusionInsight Manager and choose **Cluster > Services > Yarn**. In the navigation pane on the left, choose **ResourceManager(Active)** and log in to the native Yarn page.

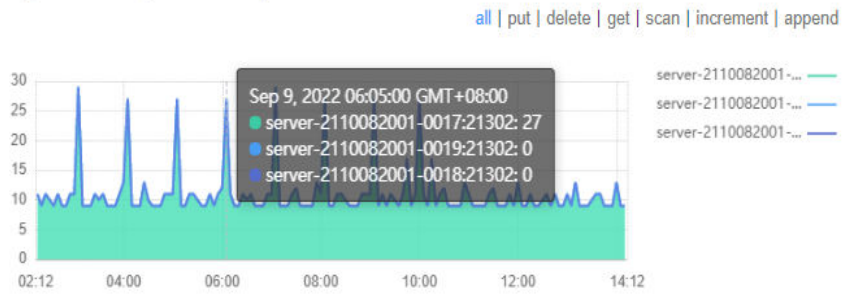
For details, see the online help.

### 17.6.3 How Do I Understand the Multi-Level Chart Statistics in the HBase Operation Requests Metric?

The following uses the **Operation Requests on RegionServers** monitoring item as an example:

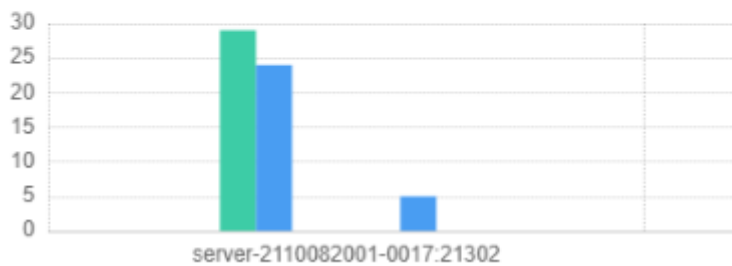
1. Log in to FusionInsight Manager and choose **Cluster > Services > HBase > Resource**. On the displayed page, you can view the **Operation Requests on RegionServers** chart. If you click **all**, the top 10 RegionServers ranked by the total number of operation requests in the current cluster are displayed, the statistics interval is 5 minutes.

Operation Requests on RegionServers

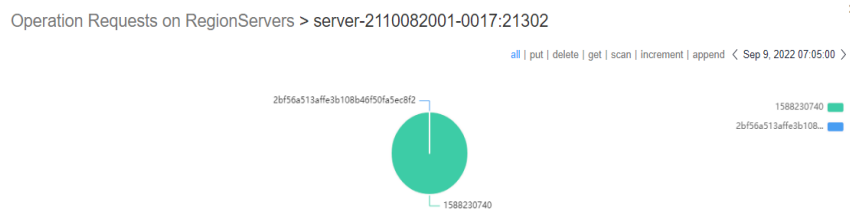


2. Click a point in the chart. A level-2 chart is displayed, showing the number of operation requests of all RegionServers in the past 5 minutes.

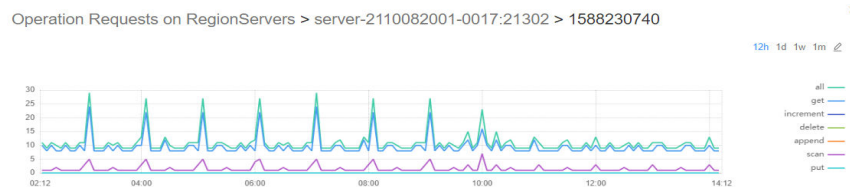
Operation Requests on RegionServers



3. Click an operation statistics bar chart. A level-3 chart is displayed, showing the distribution of operations in each region within the period.



4. Click a region name. The distribution chart of operations performed every 5 minutes in the last 12 hours is displayed. You can view the number of operations performed in the period.



## 17.7 Performance Tuning

## 17.7.1 Does an MRS Cluster Support System Reinstallation?

An MRS cluster does not support system reinstallation.

## 17.7.2 Can I Change the OS of an MRS Cluster?

The OS of an MRS cluster cannot be changed.

## 17.7.3 How Do I Improve the Resource Utilization of Core Nodes in a Cluster?

1. Search for **yarn.nodemanager.resource.memory-mb**, and increase the value based on the actual memory of the cluster nodes.
2. Save the change and restart the affected services or instances.

## 17.7.4 How Do I Stop the Firewall Service?

**Step 1** Log in to each node of a cluster as user **root**.

**Step 2** Check whether the firewall service is started.

For example, to check the firewall status on EulerOS, run the **systemctl status firewalld.service** command.

**Step 3** Stop the firewall service.

For example, to stop the firewall service on EulerOS, run the **systemctl stop firewalld.service** command.

----End

## 17.8 Job Development

### 17.8.1 How Do I Get My Data into OBS or HDFS?

MRS can process data in OBS and HDFS. You can get your data into OBS or HDFS as follows:

1. Upload local data to OBS.
  - a. Log in to the OBS console.
  - b. Create a parallel file system named **userdata** on OBS and create the **program**, **input**, **output**, and **log** folders in the file system.
    - i. Choose **Parallel File System > Create Parallel File System**, and create a file system named **userdata**.
    - ii. In the OBS file system list, click the file system name **userdata**, choose **Files > Create Folder**, and create the **program**, **input**, **output**, and **log** folders.
  - c. Upload data to the **userdata** file system.
    - i. Go to the **program** folder and click **Upload File**.

- ii. Click **add file** and select a user program.
  - iii. Click **Upload**.
  - iv. Upload the user data file to the **input** directory using the same method.
2. Import OBS data to HDFS.  
You can import OBS data to HDFS only when **Kerberos Authentication** is disabled and the cluster is running.
  - a. Log in to the MRS console.
  - b. Click the name of the cluster.
  - c. On the page displayed, select the **Files** tab page and click **HDFS File List**.
  - d. Select a data directory, for example, **bd\_app1**.  
The **bd\_app1** directory is only an example. You can use any directory on the page or create a new one.
  - e. Click **Import Data** and click **Browse** to select an OBS path and an HDFS path.
  - f. Click **OK**.  
You can view the file upload progress on the **File Operation Records** tab page.

## 17.8.2 What Types of Spark Jobs Can Be Submitted in a Cluster?

MRS clusters support Spark jobs submitted in Spark, Spark Script, or Spark SQL mode.

## 17.8.3 Can I Run Multiple Spark Tasks at the Same Time After the Minimum Tenant Resources of an MRS Cluster Is Changed to 0?

You can run only one Spark task at a time after the minimum tenant resources of an MRS cluster is changed to 0.

## 17.8.4 What Are the Differences Between the Client Mode and Cluster Mode of Spark Jobs?

You need to understand the concept ApplicationMaster before understanding the essential differences between Yarn-client and Yarn-cluster.

In Yarn, each application instance has an ApplicationMaster process, which is the first container started by the application. It interacts with ResourceManager and requests resources. After obtaining resources, it instructs NodeManager to start containers. The essential difference between the Yarn-cluster and Yarn-client modes lies in the ApplicationMaster process.

In Yarn-cluster mode, Driver runs in ApplicationMaster, which requests resources from Yarn and monitors the running status of a job. After a user submits a job, the client can be stopped and the job continues running on Yarn. Therefore, the Yarn-cluster mode is not suitable for running interactive jobs.



In Yarn-client mode, ApplicationMaster requests only Executor from Yarn. The client communicates with the requested containers to schedule tasks. Therefore, the client cannot be stopped.

## 17.8.5 How Do I View MRS Job Logs?

**Step 1** On the **Jobs** page of the MRS console, you can view logs of each job, including launcherJob and realJob logs.

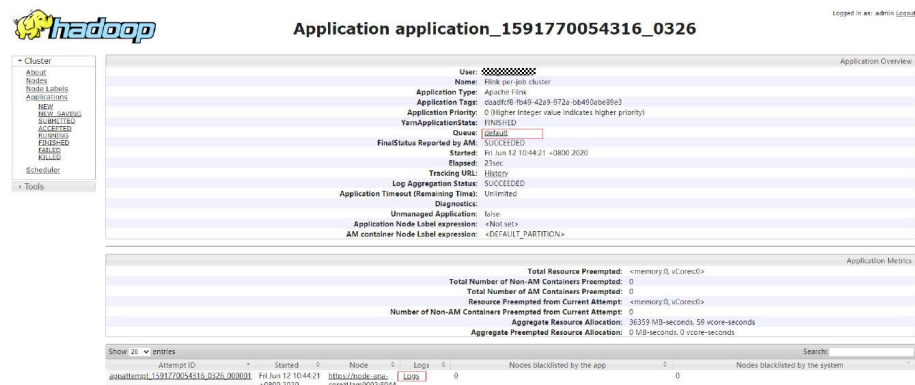
- Generally, error logs are printed in **stderr** and **stdout** for launcherJob jobs, as shown in the following figure:

```

container-localizer-syslog | directory.info | launch_containers.sh | prelaunch.err | prelaunch.out | stderr | stdout | syslog
1 org.apache.hadoop.mapred.FileAlreadyExistsException: Output directory hdfs://hacluster/user/mr-0610-100 already exists
2 at org.apache.hadoop.mapreduce.lib.output.FileOutputFormat.checkOutputSpecs(FileOutputFormat.java:164)
3 at org.apache.hadoop.mapreduce.JobSubmitter.checkSpecs(JobSubmitter.java:208)
4 at org.apache.hadoop.mapreduce.JobSubmitter.submitJobInternal(JobSubmitter.java:148)
5 at org.apache.hadoop.mapreduce.Job$11.run(Job.java:1570)
6 at org.apache.hadoop.mapreduce.Job$11.run(Job.java:1567)
7 at java.security.AccessController.doPrivileged(Native Method)
8 at javax.security.auth.Subject.doAs(Subject.java:422)
9 at org.apache.hadoop.security.UserGroupInformation.doAs(UserGroupInformation.java:1729)
10 at org.apache.hadoop.mapreduce.Job.submit(Job.java:1567)
11 at org.apache.hadoop.mapreduce.Job.waitForCompletion(Job.java:1588)
12 at org.apache.hadoop.examples.WordCount.main(WordCount.java:87)
13 at sun.reflect.NativeMethodAccessorImpl.invoke0(Native Method)
14 at sun.reflect.NativeMethodAccessorImpl.invoke(NativeMethodAccessorImpl.java:62)
15 at sun.reflect.DelegatingMethodAccessorImpl.invoke(DelegatingMethodAccessorImpl.java:43)
16 ..

```

- You can view realJob logs on the ResourceManager web UI provided by the Yarn service on MRS Manager.



**Step 2** Log in to the Master node of the cluster to obtain the job log files in **Step 1**. The HDFS path is **/tmp/logs/{submit\_user}/logs/{application\_id}**.

**Step 3** After the job is submitted, if the job application ID cannot be found on the Yarn web UI, the job fails to be submitted. You can log in to the active Master node of the cluster and view the job submission process log **/var/log/executor/logs/exe.log**.

----End

## 17.8.6 How Do I Do If the Message "The current user does not exist on MRS Manager. Grant the user sufficient permissions on IAM and then perform IAM user synchronization on the Dashboard tab page." Is Displayed?

If IAM synchronization is not performed when a job is submitted in a security cluster, the error message "The current user does not exist on MRS Manager.

Grant the user sufficient permissions on IAM and then perform IAM user synchronization on the Dashboard tab page." is displayed.

Before submitting a job, on the **Dashboard** page, click **Synchronize** on the right side of **IAM User Sync** to synchronize IAM users.

### 17.8.7 LauncherJob Job Execution Is Failed And the Error Message "jobPropertiesMap is null." Is Displayed

The cause of the launcherJob failure is that the user who submits the job does not have the write permission on the **hdfs /mrs/job-properties** directory.

This problem is fixed in the 2.1.0.6 patch. You can also grant the write permission on the **/mrs/job-properties** directory to the synchronized user who submits the job on MRS Manager.

### 17.8.8 How Do I Do If the Flink Job Status on the MRS Console Is Inconsistent with That on Yarn?

To save storage space, the Yarn configuration item **yarn.resourcemanager.max-completed-applications** is modified to reduce the number of historical job records stored on Yarn. Flink jobs are long-term jobs. The realJob is still running on Yarn, but the launcherJob has been deleted. As a result, the launcherJob cannot be found on Yarn, and the job status fails to be updated. This problem is fixed in the 2.1.0.6 patch.

Workaround: Terminate the job whose launcherJob cannot be found. The status of the job submitted later will be updated.

### 17.8.9 How Do I Do If a SparkStreaming Job Fails After Being Executed Dozens of Hours and the OBS Access 403 Error is Reported?

When a user submits a job that needs to read and write OBS, the job submission program adds the temporary access key (AK) and secret key (SK) for accessing OBS by default. However, the temporary AK and SK have expiration time.

If you want to run long-term jobs such as Flink and SparkStreaming, you can enter the AK and SK in **Service Parameter** to ensure that the jobs will not fail to be executed due to key expiration.

### 17.8.10 How Do I Do If an Alarm Is Reported Indicating that the Memory Is Insufficient When I Execute a SQL Statement on the ClickHouse Client?

#### Symptom

The ClickHouse client restricts the memory used by GROUP BY statements. When a SQL statement is executed on the ClickHouse client, the following error information is displayed:

```
Progress: 1.83 billion rows, 85.31 GB (68.80 million rows/s., 3.21 GB/s.) 6%Received exception from server:
```

```
Code: 241. DB::Exception: Received from localhost:9000, 127.0.0.1.  
DB::Exception: Memory limit (for query) exceeded: would use 9.31 GiB (attempt to allocate chunk of  
1048576 bytes), maximum: 9.31 GiB:  
(while reading column hits):
```

## Solution

- Run the following command before executing an SQL statement on condition that the cluster has sufficient memory:  

```
SET max_memory_usage = 128000000000; #128G
```
- If no sufficient memory is available, ClickHouse enables you to overflow data to disk to free up the memory: You are advised to set the value of **max\_memory\_usage** to twice the size of **max\_bytes\_before\_external\_group\_by**.  

```
set max_bytes_before_external_group_by=20000000000; #20G  
set max_memory_usage=40000000000; #40G
```

## 17.8.11 How Do I Do If Error Message "java.io.IOException: Connection reset by peer" Is Displayed During the Execution of a Spark Job?

### Symptom

The Spark job keeps running and error message "java.io.IOException: Connection reset by peer" is displayed.

### Solution

Add the **executor.memory Overhead** parameter to the parameters for submitting a job.

## 17.8.12 How Do I Do If Error Message "requestId=4971883851071737250" Is Displayed When a Spark Job Accesses OBS?

### Symptom

Error message "requestId=4971883851071737250" is displayed when a Spark job accesses OBS.

### Solution

Log in to the node where the Spark client is located, go to the **conf** directory, and change the value of the **fs.obs.metrics.switch** parameter in the **core-site.xml** configuration file to **false**.

## 17.8.13 Why DataArtsStudio Occasionally Fail to Schedule Spark Jobs and the Rescheduling also Fails?

### Symptom

DataArtsStudio occasionally fails to schedule Spark jobs and the rescheduling also fails. The following error information is displayed:

```
Caused by: org.apache.spark.SparkException: Application application_1619511926396_2586346 finished with failed status
```

### Solution

Log in to the node where the Spark client is located as user **root** and increase the value of the **spark.driver.memory** parameter in the **spark-defaults.conf** file.

## 17.8.14 How Do I Do If a Flink Job Fails to Execute and the Error Message "java.lang.NoSuchFieldError: SECURITY\_SSL\_ENCRYPT\_ENABLED" Is Displayed?

### Symptom

A Flink job fails to be executed and the following error message is displayed:

```
Caused by: java.lang.NoSuchFieldError: SECURITY_SSL_ENCRYPT_ENABLED
```

### Solution

The third-party dependency package in the customer code conflicts with the cluster package. As a result, the job fails to be submitted to the MRS cluster. You need to modify the dependency package, set the scope of the open source Hadoop package and Flink package in the POM file to **provide**, and pack and execute the job again.

## 17.8.15 Why Submitted Yarn Job Cannot Be Viewed on the Web UI?

After a Yarn job is created, it cannot be viewed if you log in to the web UI as the **admin** user.

- The **admin** user is a user on the cluster management page. Check whether the user has the **supergroup** permission. Generally, only the user with the **supergroup** permission can view jobs.
- Log in to Yarn as the user who submits jobs to view jobs on Yarn. Do not view the jobs using the **admin** user.

## 17.8.16 How Do I Modify the HDFS NameSpace (fs.defaultFS) of an Existing Cluster?

You can modify or add the HDFS NameSpace (fs.defaultFS) of the cluster by modifying the **core-site.xml** and **hdfs-site.xml** files on the client. However, you are not advised to perform this operation on the server.

## 17.8.17 How Do I Do If the launcher-job Queue Is Stopped by YARN due to Insufficient Heap Size When I Submit a Flink Job on the Management Plane?

### Symptom

The launcher-job queue is stopped by YARN when a Flink job is submitted on the management plane.

### Solution

Increase the heap size of the launcher-job queue.

1. Log in to the active OMS node as user **omm**.
2. Change the value of **job.launcher.resource.memory.mb** in **/opt/executor/webapps/executor/WEB-INF/classes/servicebroker.xml** to **2048**.
3. Run the **sh /opt/executor/bin/restart-executor.sh** command to restart the executor process.

## 17.8.18 How Do I Do If the Error Message "slot request timeout" Is Displayed When I Submit a Flink Job?

### Symptom

When a Flink job is submitted, JobManager is started successfully. However, TaskManager remains in the starting state until timeout. The following error information is displayed:

```
org.apache.flink.runtime.jobmanager.scheduler.NoResourceAvailableException: Could not allocate the required slot within slot request timeout. Please make sure that the cluster has enough resources
```

### Possible Causes

1. The resources in the YARN queue are insufficient. As a result, TaskManager fails to start.
2. Your JAR files conflict with those in the environment. You can execute the WordCount program to determine whether the issue occurs.
3. If the cluster is in security mode, the SSL certificate of Flink may be incorrectly configured or has expired.

### Solution

1. Add resources to the YARN queue.

2. Exclude the Flink and Hadoop dependencies in your JAR files so that Flink and Hadoop can depend only on the JAR files in the environment.
3. Reconfigure the SSL certificate of Flink..

## 17.8.19 Data Import and Export of DistCP Jobs

- Does a DistCP job compare data consistency during data import and export?  
No. DistCP jobs only copy data but do not modify it.
- When data is exported from a DistCP job, if some files already exist in OBS, how will the job process the files?  
DistCP jobs will overwrite the files in OBS.

## 17.9 Cluster Upgrade/Patching

### 17.9.1 Can I Upgrade an MRS Cluster?

You cannot upgrade an MRS cluster. However, you can create a cluster of the target version and migrate data from the old cluster to the new cluster.

### 17.9.2 Can I Change the MRS Cluster Version?

You cannot change the version of an MRS cluster. However, you can terminate the current cluster and create an MRS cluster of the version you require.

## 17.10 Cluster Access

### 17.10.1 Can I Switch Between the Two Login Modes of MRS?

No. You can select the login mode when creating the cluster. You cannot change the login mode after you created the cluster.

### 17.10.2 How Can I Obtain the IP Address and Port Number of a ZooKeeper Instance?

You can obtain the IP address and port number of a ZooKeeper instance through the MRS console or FusionInsight Manager.

Method 1: Obtaining the IP address and port number of a ZooKeeper through the MRS console

1. On the **Dashboard** page, click **Synchronize** on the right side of **IAM User Sync** to synchronize IAM users.
2. Click the **Components** tab and choose **ZooKeeper**. On the displayed page, click **Instances** to view the business IP address of a ZooKeeper instance.
3. Click the **Service Configuration** tab. On the displayed page, search for the **clientPort** parameter to view the port number of the ZooKeeper instance.

Method 2: Obtaining the IP address and port number of a ZooKeeper through FusionInsight Manager

1. Log in to FusionInsight Manager. For details, see .
2. Perform the following operations to obtain the IP address and port number of a ZooKeeper instance.
  - For clusters of MRS 3.x or earlier
    - i. Choose **Services > ZooKeeper**. On the displayed page, click the **Instance** tab to view the business IP address of a ZooKeeper instance.
    - ii. Click the **Service Configuration** tab. On the displayed page, search for the **clientPort** parameter to view the port number of the ZooKeeper instance.
  - For clusters of MRS 3.x or later
    - i. Choose **Cluster > Services > ZooKeeper**. On the displayed page, click the **Instance** tab to view the business IP address of a ZooKeeper instance.
    - ii. Click the **Configurations** tab. On the displayed page, search for the **clientPort** parameter to view the port number of the ZooKeeper instance.

## 17.10.3 How Do I Access an MRS Cluster from a Node Outside the Cluster?

### Creating a Linux ECS Outside the Cluster to Access the MRS Cluster

**Step 1** Create an ECS outside the cluster.

Set **AZ**, **VPC**, and **Security Group** of the ECS to the same values as those of the cluster to be accessed.

**Step 2** On the VPC management console, apply for an EIP and bind it to the ECS.

**Step 3** Configure security group rules for the cluster.

1. On the **Dashboard** tab page, click **Add Security Group Rule**. In the **Add Security Group Rule** dialog box that is displayed, click **Manage Security Group Rule**.
2. Click the **Inbound Rules** tab, and click **Add Rule**. In the **Add Inbound Rule** dialog box, configure the IP address of the ECS and enable all ports.
3. After the security group rule is added, you can download and install the client on the ECS..
4. Use the client.

Log in to the client node as the client installation user and run the following command to switch to the client directory:

```
cd /opt/hadoopclient
```

Run the following command to load environment variables:

```
source bigdata_env
```

If Kerberos authentication is enabled for the cluster, run the following command to authenticate the user. If Kerberos authentication is disabled for the current cluster, authentication is not required.

**kinit** *MRS cluster user*

Example:

**kinit admin**

Run the client command of a component.

Example:

Run the following command to view files in the HDFS root directory:

**hdfs dfs -ls /**

```
Found 15 items
drwxrwx--x - hive      hive      0 2021-10-26 16:30 /apps
drwxr-xr-x - hdfs      hadoop   0 2021-10-18 20:54 /datasets
drwxr-xr-x - hdfs      hadoop   0 2021-10-18 20:54 /datastore
drwxrwx---+ - flink     hadoop   0 2021-10-18 21:10 /flink
drwxr-x--- - flume     hadoop   0 2021-10-18 20:54 /flume
drwxrwx--x - hbase     hadoop   0 2021-10-30 07:31 /hbase
...
```

----End

## 17.11 Big Data Service Development

### 17.11.1 Can MRS Run Multiple Flume Tasks at a Time?

The Flume client supports multiple independent data flows. You can configure and link multiple sources, channels, and sinks in the **properties.properties** configuration file. These components can be linked to form multiple flows.

The following is an example of configuring two data flows in a configuration file:

```
server.sources = source1 source2
server.sinks = sink1 sink2
server.channels = channel1 channel2

#dataflow1
server.sources.source1.channels = channel1
server.sinks.sink1.channel = channel1

#dataflow2
server.sources.source2.channels = channel2
server.sinks.sink2.channel = channel2
```

### 17.11.2 How Do I Change FlumeClient Logs to Standard Logs?

1. Log in to the node where FlumeClient is running.
2. Go to the FlumeClient installation directory.  
For example, if the FlumeClient installation directory is **/opt/FlumeClient**, run the following command:  
**cd /opt/FlumeClient/fusioninsight-flume-1.9.0/bin**
3. Run the **./flume-manage.sh stop** command to stop FlumeClient.
4. Run the **vi /log4j.properties** command to open the **log4j.properties** file and change the value of **flume.root.logger** to **\${flume.log.level},console**.
5. Run the **vim /flume-manager.sh** command to open the **flume-manager.sh** script in the **bin** directory in the Flume installation directory.



6. Comment out the following information in the **flume-manager.sh** script:  
`>/dev/null 2>&1 &`
7. Run the **./flume-manage.sh start** command to restart FlumeClient.
8. After the modification, check whether the Docker configuration is correct.

### 17.11.3 Where Are the .jar Files and Environment Variables of Hadoop Located?

- The **hadoopstreaming.jar** file is stored in the **/opt/share/hadoop-streaming-\*** directory. \* indicates the Hadoop version.
- The JDK environment variables are stored in **/opt/client/JDK/component\_env**.
- The Hadoop environment variables are stored in **/opt/client/HDFS/component\_env**.
- The Hadoop client path is **/opt/client/HDFS/hadoop**.

### 17.11.4 What Compression Algorithms Does HBase Support?

HBase supports the Snappy, LZ4, and gzip compression algorithms.

### 17.11.5 Can MRS Write Data to HBase Through the HBase External Table of Hive?

No. Hive on HBase supports only data query.

### 17.11.6 How Do I View HBase Logs?

1. Log in to the Master node in the cluster as user **root**.
2. Run the **su - omm** command to switch to user **omm**.
3. Run the **cd /var/log/Bigdata/hbase/** command to go to the **/var/log/Bigdata/hbase/** directory and view HBase logs.

### 17.11.7 How Do I Set the TTL for an HBase Table?

- Set the time to live (TTL) when creating a table:  
Create the **t\_task\_log** table, set the column family to **f**, and set the TTL to **86400** seconds.  

```
create 't_task_log',{NAME => 'f', TTL=>'86400'}
```
- Set the TTL for an existing table:  
disable "t\_task\_log" #Disable the table (services must be stopped).  
alter "t\_task\_log",NAME=>'data',TTL=>'86400' # Set the TTL value for the column family **data**.  
enable "t\_task\_log" #Restore the table.

### 17.11.8 How Do I Balance HDFS Data?

1. Log in to the master node of the cluster and run the corresponding command to configure environment variables. **/opt/client** indicates the client installation directory. Replace it with the actual one.  

```
source /opt/client/bigdata_env
```

**kinit Component service user** (If Kerberos authentication is enabled for the cluster, run this command to authenticate the user. Skip this step if the Kerberos authentication is disabled.)

2. Run the following command to start the balancer:

```
/opt/client/HDFS/hadoop/sbin/start-balancer.sh -threshold 5
```

3. View the log.

After you execute the balance task, the **hadoop-root-balancer-Host name.log** log file will be generated in the client installation directory **/opt/client/HDFS/hadoop/logs**.

4. (Optional) If you do not want to perform data balancing, run the following commands to stop the balancer:

```
source /opt/client/bigdata_env
```

**kinit Component service user** (If Kerberos authentication is enabled for the cluster, run this command to authenticate the user. Skip this step if the Kerberos authentication is disabled.)

```
/opt/client/HDFS/hadoop/sbin/stop-balancer.sh -threshold 5
```

## 17.11.9 How Do I Change the Number of HDFS Replicas?

1. Search for **dfs.replication**, change the value (value range: 1 to 16), and restart the HDFS instance.

## 17.11.10 What Is the Port for Accessing HDFS Using Python?

The default port of open source HDFS is **50070** for versions earlier than MRS 3.0.0, and **9870** for MRS 3.0.0 or later. [Common HDFS Ports](#) describes the common ports of HDFS.

### Common HDFS Ports

The protocol type of all ports in the table is TCP.

Parameter	Default Port	Port Description
dfs.namenode.rpc.port	<ul style="list-style-type: none"> <li>• 9820 (versions earlier than MRS 3.x)</li> <li>• 8020 (MRS 3.x and later)</li> </ul>	<p>NameNode RPC port</p> <p>This port is used for:</p> <ol style="list-style-type: none"> <li>1. Communication between the HDFS client and NameNode</li> <li>2. Connection between the DataNode and NameNode</li> </ol> <p><b>NOTE</b></p> <p>The port ID is a recommended value and is specified based on the product. The port range is not restricted in the code.</p> <ul style="list-style-type: none"> <li>• Is the port enabled by default during the installation: Yes</li> <li>• Is the port enabled after security hardening: Yes</li> </ul>

Parameter	Default Port	Port Description
dfs.namenode.http.port	9870	<p>HDFS HTTP port (NameNode)</p> <p>This port is used for:</p> <ol style="list-style-type: none"> <li>1. Point-to-point NameNode checkpoint operations.</li> <li>2. Connecting the remote web client to the NameNode UI</li> </ol> <p><b>NOTE</b> The port ID is a recommended value and is specified based on the product. The port range is not restricted in the code.</p> <ul style="list-style-type: none"> <li>• Is the port enabled by default during the installation: Yes</li> <li>• Is the port enabled after security hardening: Yes</li> </ul>
dfs.namenode.https.port	9871	<p>HDFS HTTPS port (NameNode)</p> <p>This port is used for:</p> <ol style="list-style-type: none"> <li>1. Point-to-point NameNode checkpoint operations</li> <li>2. Connecting the remote web client to the NameNode UI</li> </ol> <p><b>NOTE</b> The port ID is a recommended value and is specified based on the product. The port range is not restricted in the code.</p> <ul style="list-style-type: none"> <li>• Is the port enabled by default during the installation: Yes</li> <li>• Is the port enabled after security hardening: Yes</li> </ul>
dfs.datanode.ipc.port	9867	<p>IPC server port of DataNode</p> <p>This port is used for: Connection between the client and DataNode to perform RPC operations.</p> <p><b>NOTE</b> The port ID is a recommended value and is specified based on the product. The port range is not restricted in the code.</p> <ul style="list-style-type: none"> <li>• Is the port enabled by default during the installation: Yes</li> <li>• Is the port enabled after security hardening: Yes</li> </ul>

Parameter	Default Port	Port Description
dfs.datanode .port	9866	<p>DataNode data transmission port</p> <p>This port is used for:</p> <ol style="list-style-type: none"> <li>1. Transmitting data from HDFS client from or to the DataNode</li> <li>2. Point-to-point DataNode data transmission</li> </ol> <p><b>NOTE</b> The port ID is a recommended value and is specified based on the product. The port range is not restricted in the code.</p> <ul style="list-style-type: none"> <li>• Is the port enabled by default during the installation: Yes</li> <li>• Is the port enabled after security hardening: Yes</li> </ul>
dfs.datanode .http.port	9864	<p>DataNode HTTP port</p> <p>This port is used for:</p> <p>Connecting to the DataNode from the remote web client in security mode</p> <p><b>NOTE</b> The port ID is a recommended value and is specified based on the product. The port range is not restricted in the code.</p> <ul style="list-style-type: none"> <li>• Is the port enabled by default during the installation: Yes</li> <li>• Is the port enabled after security hardening: Yes</li> </ul>
dfs.datanode .https.port	9865	<p>HTTPS port of DataNode</p> <p>This port is used for:</p> <p>Connecting to the DataNode from the remote web client in security mode</p> <p><b>NOTE</b> The port ID is a recommended value and is specified based on the product. The port range is not restricted in the code.</p> <ul style="list-style-type: none"> <li>• Is the port enabled by default during the installation: Yes</li> <li>• Is the port enabled after security hardening: Yes</li> </ul>

Parameter	Default Port	Port Description
dfs.JournalNode.rpc.port	8485	<p>RPC port of JournalNode</p> <p>This port is used for:</p> <p>Client communication to access multiple types of information</p> <p><b>NOTE</b></p> <p>The port ID is a recommended value and is specified based on the product. The port range is not restricted in the code.</p> <ul style="list-style-type: none"> <li>• Is the port enabled by default during the installation: Yes</li> <li>• Is the port enabled after security hardening: Yes</li> </ul>
dfs.journalnode.http.port	8480	<p>JournalNode HTTP port</p> <p>This port is used for:</p> <p>Connecting to the JournalNode from the remote web client in security mode</p> <p><b>NOTE</b></p> <p>The port ID is a recommended value and is specified based on the product. The port range is not restricted in the code.</p> <ul style="list-style-type: none"> <li>• Is the port enabled by default during the installation: Yes</li> <li>• Is the port enabled after security hardening: Yes</li> </ul>
dfs.journalnode.https.port	8481	<p>HTTPS port of JournalNode</p> <p>This port is used for:</p> <p>Connecting to the JournalNode from the remote web client in security mode</p> <p><b>NOTE</b></p> <p>The port ID is a recommended value and is specified based on the product. The port range is not restricted in the code.</p> <ul style="list-style-type: none"> <li>• Is the port enabled by default during the installation: Yes</li> <li>• Is the port enabled after security hardening: Yes</li> </ul>

Parameter	Default Port	Port Description
httpfs.http.port	14000	<p>Listening port of the HttpFS HTTP server</p> <p>This port is used for:</p> <p>Connecting to the HttpFS from the remote REST API</p> <p><b>NOTE</b></p> <p>The port ID is a recommended value and is specified based on the product. The port range is not restricted in the code.</p> <ul style="list-style-type: none"><li>• Is the port enabled by default during the installation: Yes</li><li>• Is the port enabled after security hardening: Yes</li></ul>

### 17.11.11 How Do I Modify the HDFS Active/Standby Switchover Class?

If the `org.apache.hadoop.hdfs.server.namenode.ha.AdaptiveFailoverProxyProvider` class is unavailable when a cluster of MRS 3.x connects to NameNodes using HDFS, the cause is that the HDFS active/standby switchover class of the cluster is configured improperly. To solve the problem, perform the following operations:

- Method 1: Add the `hadoop-plugins-xxx.jar` package to the **classpath** or **lib** directory of your program.

The `hadoop-plugins-xxx.jar` package is stored in the HDFS client directory, for example, `$HADOOP_HOME/share/hadoop/common/lib/hadoop-plugins-8.0.2-302023.jar`.

- Method 2: Change the configuration item of HDFS to the corresponding open source class, as shown in the follows:

```
dfs.client.failover.proxy.provider.hacluster=org.apache.hadoop.hdfs.server.namenode.ha.ConfiguredFailoverProxyProvider
```

### 17.11.12 What Is the Recommended Number Type of DynamoDB in Hive Tables?

`smallint` is recommended.

### 17.11.13 Can the Hive Driver Be Interconnected with DBCP2?

The Hive driver cannot be interconnected with the DBCP2 database connection pool. The DBCP2 database connection pool invokes the `isValid` method to check whether a connection is available. However, Hive directly throws an exception when implementing this method.

## 17.11.14 How Do I View the Hive Table Created by Another User?

Versions earlier than MRS 3.x:

1. Log in to MRS Manager and choose **System > Permission > Manage Role**.
2. Click **Create Role**, and set **Role Name** and **Description**.
3. In the **Permission** table, choose **Hive > Hive Read Write Privileges**.
4. In the database list, click the name of the database where the table created by user B is stored. The table is displayed.
5. In the **Permission** column of the table created by user B, select **SELECT**.
6. Click **OK**, and return to the **Role** page.
7. Choose **System > Manage User**. Locate the row containing user A, click **Modify** to bind the new role to user A, and click **OK**. After about 5 minutes, user A can access the table created by user B.

MRS 3.x or later:

1. Log in to FusionInsight Manager and choose **Cluster > Services**. On the page that is displayed, choose **Hive**. On the displayed page, choose **More**, and check whether **Enable Ranger** is grayed out.
  - If yes, go to **9**.
  - If no, perform **2** to **8**.
2. Log in to FusionInsight Manager and choose **System > Permission > Role**.
3. Click **Create Role**, and set **Role Name** and **Description**.
4. In the **Configure Resource Permission** table, choose *Name of the desired cluster* > **Hive > Hive Read Write Privileges**.
5. In the database list, click the name of the database where the table created by user B is stored. The table is displayed.
6. In the **Permission** column of the table created by user B, select **Select**.
7. Click **OK**, and return to the **Role** page.
8. Choose **Permission > User**. On the **Local User** page that is displayed, locate the row containing user A, click **Modify** in the **Operation** column to bind the new role to user A, and click **OK**. After about 5 minutes, user A can access the table created by user B.
9. Perform the following steps to add the Ranger access permission policy of Hive:
  - a. Log in to FusionInsight Manager as a Hive administrator and choose **Cluster > Services**. On the page that is displayed, choose **Ranger**. On the displayed page, click the URL next to **Ranger WebUI** to go to the Ranger management page.
  - b. On the home page, click the component plug-in name in the **HADOOP SQL** area, for example, **Hive**.
  - c. On the **Access** tab page, click **Add New Policy** to add a Hive permission control policy.
  - d. In the **Create Policy** dialog box that is displayed, set the following parameters:

- **Policy Name:** Enter a policy name, for example, **table\_test\_hive**.
  - **database:** Enter or select the database where the table created by user B is stored, for example, **default**.
  - **table:** Enter or select the table created by user B, for example, **test**.
  - **column:** Enter and select a column, for example, **\***.
  - In the **Allow Conditions** area, click **Select User**, select user A, click **Add Permissions**, and select **select**.
  - Click **Add**.
10. Perform the following steps to add the Ranger access permission policy of HDFS:
- a. Log in to FusionInsight Manager as user **rangeradmin** and choose **Cluster > Services**. On the page that is displayed, choose **Ranger**. On the displayed page, click the URL next to **Ranger WebUI** to go to the Ranger management page.
  - b. On the home page, click the component plug-in name in the **HDFS** area, for example, **hacluster**.
  - c. Click **Add New Policy** to add a HDFS permission control policy.
  - d. In the **Create Policy** dialog box that is displayed, set the following parameters:
    - **Policy Name:** Enter a policy name, for example, **tablehdfs\_test**.
    - **Resource Path:** Set this parameter to the HDFS path where the table created by user B is stored, for example, **/user/hive/warehouse/Database name/Table name**.
    - In the **Allow Conditions** area, select user A for **Select User**, click **Add Permissions** in the **Permissions** column, and select **Read** and **Execute**.
    - Click **Add**.
11. View basic information about the policy in the policy list. After the policy takes effect, user A can view the table created by user B.

### 17.11.15 Can I Export the Query Result of Hive Data?

Run the following statement to export the query result of Hive data:

```
insert overwrite local directory "/tmp/out/" row format delimited fields terminated by "\t" select * from table;
```

### 17.11.16 How Do I Do If an Error Occurs When Hive Runs the beeline -e Command to Execute Multiple Statements?

When Hive of MRS 3.x runs the **beeline -e " use default;show tables;"** command, the following error message is displayed: Error while compiling statement: FAILED: ParseException line 1:11 missing EOF at ';' near 'default' (state=42000,code=40000).



Solutions:

- Method 1: Replace the **beeline -e " use default;show tables;"** command with **beeline --entirelineascommand=false -e "use default;show tables;"**.
- Method 2:
  - a. In the **/opt/Bigdata/client/Hive** directory on the Hive client, change **export CLIENT\_HIVE\_ENTIRELINEASCOMMAND=true** in the **component\_env** file to **export CLIENT\_HIVE\_ENTIRELINEASCOMMAND=false**.

Figure 17-1 Changing the **component\_env** file

```
PATH_NEW= echo $PATH | sed "s|/opt/Bigdata/client/Hive/Beeline/bin:||g" | sed "s|/opt/Bigdata/client/Hive/Beeline/bin:||g"
PATH_NEW= echo $PATH_NEW | sed "s|/opt/Bigdata/client/Hive/HCatalog/bin:||g" | sed "s|/opt/Bigdata/client/Hive/HCatalog/bin:||g"
export PATH=/opt/Bigdata/client/Hive/Beeline/bin:/opt/Bigdata/client/Hive/HCatalog/bin:$PATH_NEW
export CLIENT_HIVE_URI=jdbc:hive2://192.168.0.88:2181,192.168.0.9:2181,192.168.0.258:2181/;serviceDiscoveryMode=zooKeeper;zooKeeperNamespace=hiveserver2
export HIVE_HOME=/opt/Bigdata/client/Hive/Beeline
export HIVE_LIB=/opt/Bigdata/client/Hive/Beeline/lib
export HCAT_CONF_DIR=/opt/Bigdata/client/Hive/HCatalog/conf/
export CLIENT_HIVE_ENTIRELINEASCOMMAND=false
```

- b. Run the following command to verify the configuration:  
**source /opt/Bigdata/client/bigdata\_env**  
**beeline -e " use default;show tables;"**

## 17.11.17 How Do I Do If a "hivesql/hivescript" Job Fails to Submit After Hive Is Added?

This issue occurs because the **MRS CommonOperations** permission bound to the user group to which the user who submits the job belongs does not include the Hive permission after being synchronized to Manager. To solve this issue, perform the following operations:

1. Add the Hive service.
2. Log in to the IAM console and create a user group. The policy bound to the user group is the same as that of the user group to which the user who submits the job belongs.
3. Add the user who submits the job to the new user group.
4. Refresh the cluster details page on the MRS console. The status of IAM user synchronization is **Not synchronized**.
5. Click **Synchronize** on the right of **IAM User Sync**. Go back to the previous page. In the navigation pane on the left, choose **Operation Logs** and check whether the user is changed.
  - If yes, submit the Hive job again.
  - If no, check whether all the preceding operations are complete.
    - If yes, contact the O&M personnel.
    - If no, submit the Hive job after the preceding operations are complete.

## 17.11.18 What If an Excel File Downloaded on Hue Failed to Open?

1. Log in to a Master node as user **root** and switch to user **omm**.

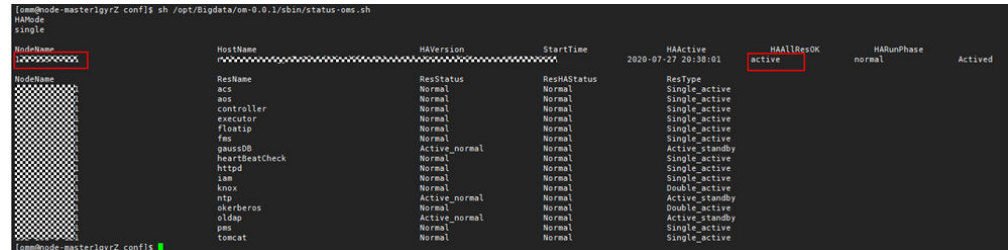
**su - omm**

2. Check whether the current node is the active OMS node.

**sh \${BIGDATA\_HOME}/om-0.0.1/sbin/status-oms.sh**

If **active** is displayed in the command output, the node is the active node. Otherwise, log in to the other Master node.

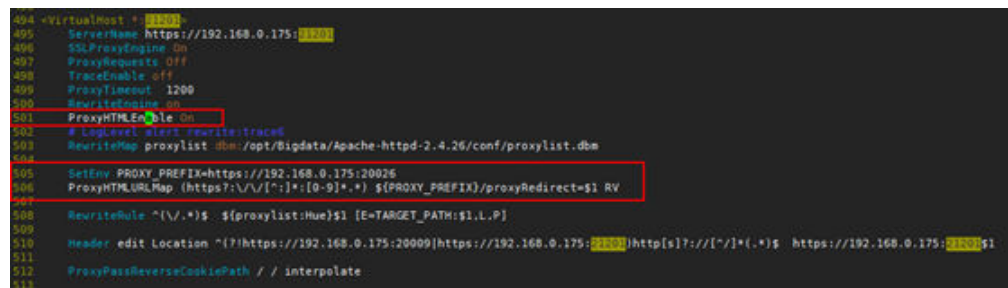
**Figure 17-2 Active OMS node**



3. Go to the **\${BIGDATA\_HOME}/Apache-httpd-\*/conf** directory.
4. Open the **httpd.conf** file.
5. Search for **21201** in the file and delete the following content from the file (The values of *proxy\_ip* and *proxy\_port* in **Figure 17-3** are examples only):

```
ProxyHTMLEnable On
SetEnv PROXY_PREFIX=https://[proxy_ip]:[proxy_port]
ProxyHTMLURMap (https?:\V/[^\:]*[0-9]*.*) ${PROXY_PREFIX}/proxyRedirect=$1 RV
```

**Figure 17-3 Content to be deleted**



6. Save the modification and exit.
7. Open the **httpd.conf** file again, search for **proxy\_hue\_port**, and delete the following content:

```
ProxyHTMLEnable On
SetEnv PROXY_PREFIX=https://[proxy_ip]:[proxy_port]
ProxyHTMLURMap (https?:\V/[^\:]*[0-9]*.*) ${PROXY_PREFIX}/proxyRedirect=$1 RV
```

**Figure 17-4 Content to be deleted**

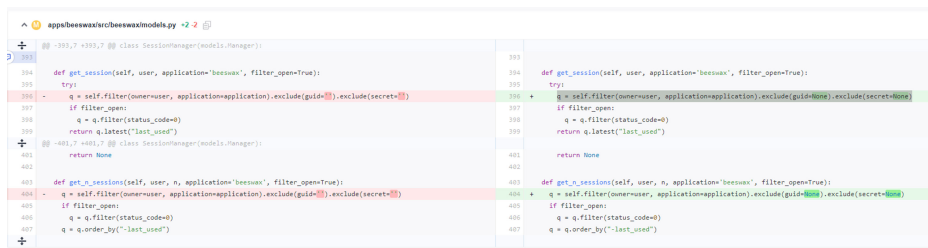


- Save the modification and exit.
- Run the following command to restart the **httpd** process:  
**sh \${BIGDATA\_HOME}/Apache-httpd-\*/setup/restarthttpd.sh**
- Check whether the **httpd.conf** file on the standby Master node is modified. If the file is modified, no further action is required. If the file is not modified, modify the **httpd.conf** file on the standby Master node in the same way. You do not need to restart the **httpd** process.
- Download the Excel file again. You can open the file successfully.

## 17.11.19 How Do I Do If Sessions Are Not Released After Hue Connects to HiveServer and the Error Message "over max user connections" Is Displayed?

Applicable versions: MRS 3.1.0 and earlier

- Modify the following file on the two Hue nodes:  
`/opt/Bigdata/FusionInsight_Porter_8.*/install/FusionInsight-Hue-*/hue/apps/ beeswax/src/beeswax/models.py`
- Change the configurations in lines 396 and 404.  
Change **q Changed = self.filter(owner=user, application=application).exclude(guid="").exclude(secret=")** to **q = self.filter(owner=user, application=application).exclude(guid=None).exclude(secret=None).**



```
394 def get_session(self, user, application='beeswax', filter_open=True):
395     try:
396         q = self.filter(owner=user, application=application).exclude(guid="").exclude(secret=")
397         if filter_open:
398             q = q.filter(status_code=0)
399         return q.latest("last_used")
400     except:
401         return None
402
403
404 def get_sessions(self, user, n, application='beeswax', filter_open=True):
405     q = self.filter(owner=user, application=application).exclude(guid="").exclude(secret=")
406     if filter_open:
407         q = q.filter(status_code=0)
408     q = q.order_by("-last_used")
409
410
411 def get_session(self, user, application='beeswax', filter_open=True):
412     try:
413         q = self.filter(owner=user, application=application).exclude(guid=None).exclude(secret=None)
414         if filter_open:
415             q = q.filter(status_code=0)
416         return q.latest("last_used")
417     except:
418         return None
419
420
421 def get_sessions(self, user, n, application='beeswax', filter_open=True):
422     q = self.filter(owner=user, application=application).exclude(guid=None).exclude(secret=None)
423     if filter_open:
424         q = q.filter(status_code=0)
425     q = q.order_by("-last_used")
```

## 17.11.20 How Do I Reset Kafka Data?

You can reset Kafka data by deleting Kafka topics.

- Delete a topic: **kafka-topics.sh --delete --zookeeper ZooKeeper Cluster service IP address:2181/kafka --topic *topicname***
- Query all topics: **kafka-topics.sh --zookeeper ZooKeeper cluster service IP address:2181/kafka --list**

After the deletion command is executed, empty topics will be deleted immediately. If a topic has data, the topic will be marked for deletion and will be deleted by Kafka later.

## 17.11.21 How Do I Obtain the Client Version of MRS Kafka?

Run the **--bootstrap-server** command to query the information about the client.

## 17.11.22 What Access Protocols Are Supported by Kafka?

Kafka supports PLAINTEXT, SSL, SASL\_PLAINTEXT, and SASL\_SSL.

## 17.11.23 How Do I Do If Error Message "Not Authorized to access group xxx" Is Displayed When a Kafka Topic Is Consumed?

This issue is caused by the conflict between the Ranger authentication and ACL authentication of a cluster. If a Kafka cluster uses ACL for permission access control and Ranger authentication is enabled for the Kafka component, all authentications of the component are managed by Ranger. The permissions set by the original authentication plug-in are invalid. As a result, ACL authorization does not take effect. You can disable Ranger authentication of Kafka and restart the Kafka service to rectify the fault. The procedure is as follows:

1. Log in to FusionInsight Manager and choose **Cluster > Services > Kafka**.
2. In the upper right corner of the **Dashboard** page, click **More** and choose **Disable Ranger**. In the displayed dialog box, enter the password and click **OK**. After the operation is successful, click **Finish**.
3. In the upper right corner of the **Dashboard** page, click **More** and choose **Restart Service** to restart the Kafka service.

## 17.11.24 What Compression Algorithms Does Kudu Support?

Kudu supports **Snappy**, **LZ4**, and **zlib**. **LZ4** is used by default.

## 17.11.25 How Do I View Kudu Logs?

1. Log in to the Master node in the cluster.
2. Run the **su - omm** command to switch to user **omm**.
3. Run the **cd /var/log/Bigdata/kudu/** command to go to the **/var/log/Bigdata/kudu/** directory and view Kudu logs.

## 17.11.26 How Do I Handle the Kudu Service Exceptions Generated During Cluster Creation?

### Viewing the Kudu Service Exception Logs

1. Log in to the MRS console.
2. Click the name of the cluster.
3. On the page displayed, choose **Components > Kudu > Instances** and locate the IP address of the abnormal instance.

If the **Components** tab is unavailable, complete IAM user synchronization first. (On the **Dashboard** page, click **Synchronize** on the right side of **IAM User Sync** to synchronize IAM users.)

4. Log in to the node where the abnormal instance resides, and view the Kudu log.

```
cd /var/log/Bigdata/Kudu  
[root@node-master1AERu kudu]# ls  
healthchecklog runninglog startlog
```

You can find the Kudu health check logs in the **healthchecklog** directory, the startup logs in the **startlog** directory, and the Kudu process run logs in the **runninglog** directory.

```
[root@node-master1AERu logs]# pwd
/var/log/Bigdata/kudu/runninglog/master/logs
[root@node-master1AERu logs]# ls -al
kudu-master.ERROR kudu-master.INFO kudu-master.WARNING
```

Run logs are classified into three types: ERROR, INFO, and WARNING. Each type of run logs is recorded in the corresponding file. You can run the **cat** command to view run logs of each type.

## Handling Kudu Service Exceptions

The `/var/log/Bigdata/kudu/runninglog/master/logs/kudu-master.INFO` file contains the following error information:

```
"Unable to init master catalog manager: not found: Unable to initialize catalog manager: Failed to initialize sys tables async: Unable to load consensus metadata for tablet 00000000000000000000: xxx"
```

If this exception occurs when the Kudu service is installed for the first time, the KuduMaster service is not started. The data inconsistency causes the startup failure. To solve the problem, perform the following steps to clear the data directories and restart the Kudu service. If the Kudu service is not installed for the first time, clearing the data directories will cause data loss. In this case, migrate data and clear the data directory.

1. Search for the data directories `fs_data_dir`, `fs_wal_dir`, and `fs_meta_dir`.  

```
find /opt -name master.gflagfile
cat /opt/Bigdata/FusionInsight_Kudu_*/*_KuduMaster/etc/master.gflagfile | grep fs_
```
2. On the cluster details page, choose **Components > Kudu** and click **Stop Service**.
3. Clear the Kudu data directories on all KuduMaster and KuduTserver nodes. The following command uses two data disks as an example.  

```
rm -Rvf /srv/Bigdata/data1/kudu, rm -Rvf /srv/Bigdata/data2/kudu
```
4. On the cluster details page, choose **Components > Kudu** and choose **More > Restart Service**.
5. Check the Kudu service status and logs.

### 17.11.27 Does OpenTSDB Support Python APIs?

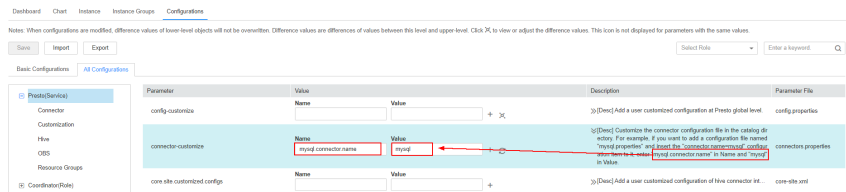
OpenTSDB supports Python APIs. OpenTSDB provides HTTP-based RESTful APIs that are language-independent. Any language that supports HTTP requests can interconnect to OpenTSDB.

### 17.11.28 How Do I Configure Other Data Sources on Presto?

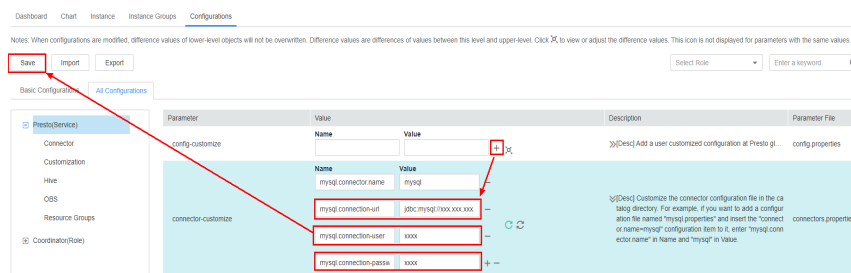
In this section, MySQL is used as an example.

- For MRS 1.x and 3.x clusters, do the following:
  - a. Log in to the MRS management console.
  - b. Click the name of the cluster to go to its details page.
  - c. Click the **Components** tab and then **Presto** in the component list. On the page that is displayed, click the **Configurations** tab then the **All Configurations** sub-tab.

- d. On the Presto configuration page that is displayed, find **connector-customize**.
- e. Set **Name** and **Value** as follows:  
**Name: mysql.connector.name**  
**Value: mysql**



- f. Click the plus sign (+) to add three more fields and set **Name** and **Value** according to the table below. Then click **Save**.



Name	Value	Description
mysql.connection-url	jdbc:mysql:// xxx.xxx.xxx.xxx:3306	Database connection pool
mysql.connection-user	xxxx	Database username
mysql.connection-password	xxxx	Database password

- g. Restart the Presto service.
- h. Run the following command to connect to the Presto Server of the cluster:  
**presto\_cli.sh --krb5-config-path {krb5.conf path} --krb5-principal {User principal} --krb5-keytab-path {user.keytab path} --user {presto username}**
- i. Log in to Presto and run the **show catalogs** command to check whether the data source list mysql of Presto can be queried.

```
[root@node-master2uoHG bin]# ./presto_cli.sh
--server http://152.157.136.220
show catalogs;
Catalog
-----
hive
jmx
mysql
system
tpcds
tpch
(6 rows)

Query 20220422_121338_00002_ra2vb, FINISHED, 3 nodes
Splits: 53 total, 53 done (100.00%)
0:00 [0 rows, 0B] [0 rows/s, 0B/s]
```

Run the **show schemas from mysql** command to query the MySQL database.

- For MRS 2.x clusters, do the following:
  - a. Create the **mysql.properties** configuration file containing the following content:

```
connector.name=mysql
connection-url=jdbc:mysql://mysqlip:3306
connection-user=Username
connection-password=Password
```

 NOTE

- **mysqlip** indicates the IP address of the MySQL instance, which must be able to communicate with the MRS network.
  - The username and password are those used to log in to the MySQL database.
- b. Upload the configuration file to the **/opt/Bigdata/MRS\_Current/1\_14\_Coordinator/etc/catalog/** directory on the master node (where the Coordinator instance resides) and the **/opt/Bigdata/MRS\_Current/1\_14\_Worker/etc/catalog/** directory on the core node (depending on the actual directory in the cluster), and change the file owner group to **omm:wheel**.
  - c. Restart the Presto service.

## 17.11.29 How Do I Connect to Spark Shell from MRS?

1. Log in to the Master node in the cluster as user **root**.
2. Run the following command to configure environment variables:
3. If Kerberos authentication is enabled for the cluster, authenticate the user. If Kerberos authentication is disabled, skip this step.

Command: **kinit MRS cluster user**

Example:

- If the user is a machine-machine user, run **kinit -kt user.keytab sparkuser**.
- If the user is a human-machine user, run **kinit sparkuser**.

4. Run the following command to connect to Spark shell:

**spark-shell**

## 17.11.30 How Do I Connect to Spark Beeline from MRS?

1. Log in to the master node in the cluster as user **root**.
2. Run the following command to configure environment variables:
3. If Kerberos authentication is enabled for the cluster, authenticate the user. If Kerberos authentication is disabled, skip this step.

Command: **kinit MRS cluster user**

Example:

- If the user is a machine-machine user, run **kinit -kt user.keytab sparkuser**.
  - If the user is a human-machine user, run **kinit sparkuser**.
4. Run the following command to connect to Spark Beeline:  
**spark-beeline**
  5. Run commands on Spark Beeline. For example, create the table **test** in the **obs://mrs-word001/table/** directory.  
**create table test(id int) location 'obs://mrs-word001/table/';**
  6. Query all tables.  
**show tables;**

If the table **test** is displayed in the command output, OBS is successfully accessed.

Figure 17-5 Returned table name

```
0: jdbc:hive2://ha-cluster/default> create table test(id int) location 'obs://mrs-word001/table/';
+-----+
| Result |
+-----+
+-----+
No rows selected (2.515 seconds)
0: jdbc:hive2://ha-cluster/default> show tables;
+-----+
| database | tableName | isTemporary |
+-----+
| default  | test      | false       |
| default  | test_obs  | false       |
+-----+
2 rows selected (0.127 seconds)
```

7. Press **Ctrl+C** to exit the Spark Beeline.

## 17.11.31 Where Are the Execution Logs of Spark Jobs Stored?

- Logs of unfinished Spark jobs are stored in the **/srv/BigData/hadoop/data1/nm/containerlogs/** directory on the Core node.
- Logs of finished Spark jobs are stored in the **/tmp/logs/username/logs** directory of HDFS.

## 17.11.32 How Do I Specify a Log Path When Submitting a Task in an MRS Storm Cluster?

You can modify the **/opt/Bigdata/MRS\_XXX/1\_XX\_Supervisor/etc/worker.xml** file on the streaming Core node of MRS, set the value of **filename** to the path, and restart the corresponding instance on Manager.

You are advised not to modify the default log configuration of MRS. Otherwise, the log system may become abnormal.

## 17.11.33 How Do I Check Whether the ResourceManager Configuration of Yarn Is Correct?

**Step 1** Log in to MRS Manager and choose **Services > Yarn > Instance**.

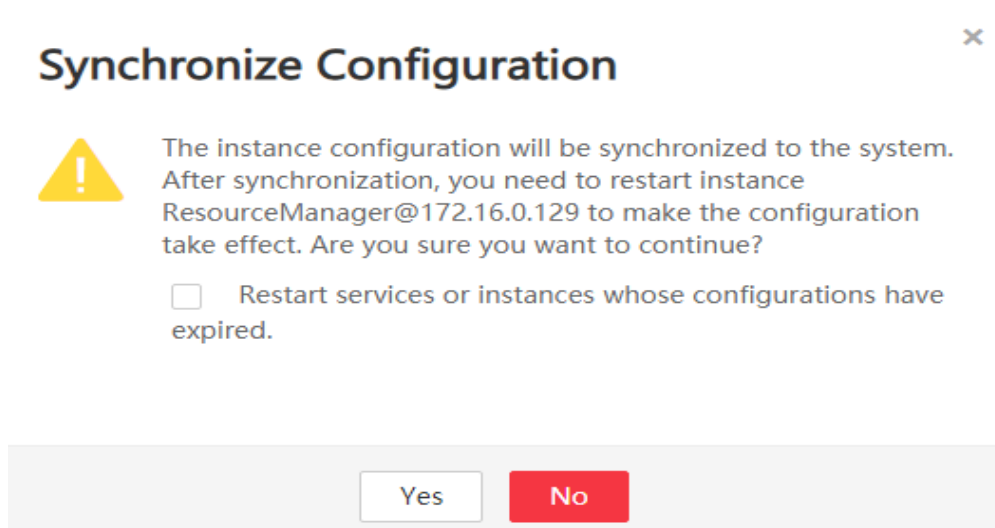
**Step 2** Synchronize the configuration between the two ResourceManager nodes.

Perform the following steps on each ResourceManager node:



1. Click the name of the ResourceManager node, and choose **More > Synchronize Configuration**.
2. In the dialog box displayed, deselect **Restart services or instances whose configurations have expired** and click **Yes**.

Figure 17-6 Synchronization configurations



**Step 3** Log in to the Master nodes as user **root**.

**Step 4** Run the `cd /opt/Bigdata/MRS_Current/*_*_ResourceManager/etc_UPDATED/` command to go to the `etc_UPDATED` directory.

**Step 5** Run the `grep '\.queues' capacity-scheduler.xml -A2` command to display all configured queues and check whether the queues are consistent with those displayed on Manager.

`root-default` is hidden on the Manager page.

```
[omm@node-master11ZA etc]$  
[omm@node-master11ZA etc]$ grep '\.queues' capacity-scheduler.xml -A2  
<name>yarn.scheduler.capacity.root.queues</name>  
<value>default,root-default,launcher-job,test1,test2,test3,test4</value>  
</property>  
[omm@node-master11ZA etc]$  
[omm@node-master11ZA etc]$
```

**Step 6** Run the `grep '\.capacity</name>' capacity-scheduler.xml -A2` command to display the value of each queue and check whether the value of each queue is the same as that displayed on Manager. Check whether the sum of the values configured for all queues is **100**.

- If the sum is **100**, the configuration is correct.
- If the sum is not **100**, the configuration is incorrect. Perform the following steps to rectify the fault.

```
[omm@node-master111ZA etc]$
[omm@node-master111ZA etc]$ grep '\.capacity</name>' capacity-scheduler.xml -A2
<name>yarn.scheduler.capacity.root.root-default.accessible-node-labels.zhaolu.capacity</name>
<value>0.0</value>
</property>
--
<name>yarn.scheduler.capacity.root.launcher-job.capacity</name>
<value>10</value>
</property>
--
<name>yarn.scheduler.capacity.root.accessible-node-labels.zhaolu.capacity</name>
<value>100</value>
</property>
--
<name>yarn.scheduler.capacity.root.test1.capacity</name>
<value>10</value>
</property>
--
<name>yarn.scheduler.capacity.root.test2.capacity</name>
<value>10</value>
</property>
--
<name>yarn.scheduler.capacity.root.test3.capacity</name>
<value>10</value>
</property>
--
<name>yarn.scheduler.capacity.root.capacity</name>
<value>100</value>
</property>
--
<name>yarn.scheduler.capacity.root.root-default.capacity</name>
<value>40.0</value>
</property>
--
<name>yarn.scheduler.capacity.root.test4.accessible-node-labels.zhaolu.capacity</name>
<value>100</value>
</property>
--
<name>yarn.scheduler.capacity.root.test4.capacity</name>
<value>0</value>
</property>
--
<name>yarn.scheduler.capacity.root.default.capacity</name>
<value>20</value>
</property>
[omm@node-master111ZA etc]$
```

**Step 7** Log in to MRS Manager, and select **Hosts**.

**Step 8** Determine the active Master node. The host name of the active Master node starts with a solid pentagon.

**Step 9** Log in to the active Master node as user **root**.

**Step 10** Run the **su - omm** command to switch to user **omm**.

**Step 11** Run the **sh /opt/Bigdata/om-0.0.1/sbin/restart-controller.sh** command to restart the controller when no operation is being performed on Manager.

Restarting the controller will not affect the big data component services.

**Step 12** Repeat **Step 1** to **Step 6** to synchronize ResourceManager configurations and check whether the configurations are correct.

If the latest configuration has not been loaded after the configuration synchronization is complete, a message will be displayed on the Manager page indicating that the configuration has expired. However, this will not affect services. The latest configuration will be automatically loaded when the component restarts.

----End

## 17.11.34 How Do I Modify the `allow_drop_detached` Parameter of ClickHouse?

- Step 1** Log in to the node where the ClickHouse client is located as user **root**.
- Step 2** Run the following commands to go to the client installation directory and set the environment variables:

```
cd /opt/Client installation directory
```

```
source bigdata_env
```

- Step 3** If Kerberos authentication is enabled for the cluster, run the following command to authenticate the user. If Kerberos authentication is disabled, skip this step.

```
kinit MRS cluster user
```

### NOTE

The user must have the ClickHouse administrator permissions.

- Step 4** Run the **clickhouse client --host 192.168.42.90 --secure -m** command, in which *192.168.42.90* indicates the IP address of the ClickHouseServer instance node. The command output is as follows:

```
[root@server-2110082001-0017 hadoopclient]# clickhouse client --host 192.168.42.90 --secure -m
ClickHouse client version 21.3.4.25.
Connecting to 192.168.42.90:21427.
Connected to ClickHouse server version 21.3.4 revision 54447.
```

- Step 5** Run the following command to set the value of the **allow\_drop\_detached** parameter, for example, **1**:

```
set allow_drop_detached=1;
```

- Step 6** Run the following command to query the value of the **allow\_drop\_detached** parameter:

```
SELECT * FROM system.settings WHERE name = 'allow_drop_detached';
```

```
server-2110081635-0801 :) SELECT * FROM system.settings WHERE name = 'allow_drop_detached';
SELECT *
FROM system.settings
WHERE name = 'allow_drop_detached'
Query id: 8211d1ff-5717-49af-929f-8e4170c6e1d1
+----+-----+-----+-----+-----+-----+-----+-----+
| name                | value | changed | description                | min  | max  | readonly | type |
+----+-----+-----+-----+-----+-----+-----+
| allow_drop_detached | 1     | 1       | Allow ALTER TABLE ... DROP DETACHED PART[ITION] ... queries | NULL | NULL | 0       | Bool |
+----+-----+-----+-----+-----+-----+-----+
1 rows in set. Elapsed: 0.004 sec.
```

- Step 7** Run the **q;** command to exit the ClickHouse client.

```
----End
```

## 17.11.35 How Do I Do If an Alarm Indicating Insufficient Memory Is Reported During Spark Task Execution?

### Symptom

When a Spark task is executed, an alarm indicating insufficient memory is reported. The alarm ID is 18022. As a result, no available memory can be used.

## Procedure

Set the executor parameters in the SQL script to limit the number of cores and memory of an executor.

For example, the configuration is as follows:

```
set hive.execution.engine=spark;
set spark.executor.cores=2;
set spark.executor.memory=4G;
set spark.executor.instances=10;
```

Change the values of the parameters as required.

## 17.11.36 How Do I Do If ClickHouse Consumes Excessive CPU Resources?

### Symptom

A user performs a large number of update operations using ClickHouse. This operation on a ClickHouse consumes a large number of resources. In addition, the operation will be executed again if it fails. As a result, retries of those failed operations occupy too many CPU resources.

### Procedure

Delete existing data from ZooKeeper and release delete the update statement.

## 17.11.37 How Do I Enable the Map Type on ClickHouse?

**Step 1** Log in to the active Master node as user **root**.

**Step 2** Run the following command to modify the **/opt/Bigdata/components/current/ClickHouse/configurations.xml** configuration file to enable user parameter customization:

```
vim /opt/Bigdata/components/current/ClickHouse/configurations.xml
```

Change **hidden** to **advanced**, as shown in the following information in bold. Then save the configuration and exit.

```
<property type="hidden" scope="all" classification="Customization"
classdesc="RESID_CLICKHOUSE_CONF_0056">
  <name>_clickhouse.custom_content.key</name>
  <value>_user-xml-content</value>
</property>
<property type="advanced" scope="all" classification="Customization"
classdesc="RESID_CLICKHOUSE_CONF_0056">
  <name>_user-xml-content</name>
  <value vType="text" checker="clickhouse.xmlformat">&lt;yandex&gt;&lt;/yandex&gt;</value>
  <description>RESID_CLICKHOUSE_CONF_0025</description>
</property>
```

**Step 3** Run the following commands to switch to user **omm** and restart the controller service:

```
su - omm
```

```
sh /opt/Bigdata/om-server/om/sbin/restart-controller.sh
```

- Step 4** Log in to FusionInsight Manager, choose **Cluster > Services > ClickHouse**. On the page that is displayed, click the **Configurations** tab then the **All Configurations** sub-tab. Click **ClickHouseServer(Role) > Customization**, and add the following content to the **\_user-xml-content** configuration item in the right pane:

```
<yandex>
  <profiles>
    <default>
      <allow_experimental_map_type>1</allow_experimental_map_type>
    </default>
  </profiles>
</yandex>
```

- Step 5** Click **Save**.

- Step 6** Choose **Cluster > Services > ClickHouse**. In the upper right corner, choose **More > Restart Service** to restart the ClickHouse service.

----End

## 17.11.38 A Large Number of OBS APIs Are Called When Spark SQL Accesses Hive Partitioned Tables

### Symptom

When Spark SQL is used to access Hive partitioned tables stored in OBS, the access speed is slow and a large number of OBS query APIs are called.

Example SQL:

```
select a,b,c from test where b=xxx
```

### Fault Locating

According to the configuration, the task should scan only the partition whose b is xxx. However, the task logs show that the task scans all partitions and then calculates the data whose b is xxx. As a result, the task calculation is slow. In addition, a large number of OBS requests are sent because all files need to be scanned.

By default, the execution plan optimization based on partition statistics is enabled on MRS, which is equivalent to automatic execution of Analyze Table. (The default configuration method is to set **spark.sql.statistics.fallBackToHdfs** to **true**. You can set this parameter to **false**.) After this function is enabled, table partition statistics are scanned during SQL execution and used as cost estimation in the execution plan. For example, small tables identified during cost evaluation are broadcast to each node in the memory for join operations, significantly reducing shuffle time. This function greatly optimizes performance in join scenarios, but increases the number of OBS calls.

### Procedure

Set the following parameter in Spark SQL and then run the SQL statement:

```
set spark.sql.statistics.fallBackToHdfs=false;
```

Alternatively, run the **--conf** command to set this parameter to **false** before startup.

```
--conf spark.sql.statistics.fallBackToHdfs=false
```

## 17.12 API

### 17.12.1 How Do I Configure the `node_id` Parameter When Using the API for Adjusting Cluster Nodes?

When you use the API for adjusting cluster nodes, the value of `node_id` is fixed to `node_orderadd`.

## 17.13 Cluster Management

### 17.13.1 How Do I View All Clusters?

You can view all MRS clusters on the **Clusters** page. You can view clusters in different status.

- **Active Clusters:** all clusters except clusters in **Failed** and **Terminated** states.
- **Cluster History:** clusters in the **Terminated** state. Only the clusters terminated within the last six months are displayed. If you want to view clusters terminated more than six months ago, contact technical support engineers.
- **Failed Tasks:** tasks in **Failed** state. The failed tasks include the following:
  - Tasks failed to create clusters
  - Tasks failed to terminate clusters
  - Tasks failed to scale out clusters
  - Tasks failed to scale in clusters

### 17.13.2 How Do I View Log Information?

You can view operation logs of clusters and jobs on the **Operation Logs** page. The MRS operation logs record the following operations:

- Cluster operations
  - Create, terminate, and scale out or in clusters
  - Create directories and delete directories or files
- Job operations: Create, stop, and delete jobs
- Data operations: IAM user tasks, add users, and add user groups

**Figure 17-7** shows the operation logs.

**Figure 17-7** Log information

Operation Type	Operator IP Address	Operation Description	Time
Cluster	10.63.167.82	Create id is: 0bb2a919-666d-40c0-8cb1-a3486431aae6 and name as: bigdata_xq318 cluster	2016-03-18 17:17:46
Cluster	10.57.99.128	Delete the id for e92e5dc7-34c1-449d-b353-3651853e7631 name for bigdata_DVWu cluster	2016-03-10 16:45:24
Job	10.63.167.82	create Job jobId:f591520b-e632-4f33-9d2f-063e942c93a2,jobName:distcp,clusterId:e92e5dc7-34c1-449d-b353-3651853e7631	2016-03-10 10:26:28
Job	10.63.167.82	create Job jobId:d8a58879-72d4-4ebb-84fb-0eca09b1c981,jobName:job_spark,clusterId:e92e5dc7-34c1-449d-b353-3651853e7631	2016-03-07 11:02:28
Job	10.63.167.82	create Job jobId:bab88cc1-df9e-4735-b6f8-db190f303295,jobName:mr_01,clusterId:e92e5dc7-34c1-449d-b353-3651853e7631	2016-03-07 10:52:37
Job	10.63.195.73	create Job jobId:f346875e-9bd9-42e1-a7ff-422133605b3d,jobName:sparkSql,clusterId:e92e5dc7-34c1-449d-b353-3651853e7631	2016-02-23 11:23:22
Cluster	10.63.195.73	Create id is: e92e5dc7-34c1-449d-b353-3651853e7631 and name as: bigdata_DVWu cluster	2016-02-23 11:05:24

### 17.13.3 How Do I View Cluster Configuration Information?

- After a cluster is created, click the cluster name on the MRS console. On the page displayed, you can view basic configuration information about the cluster. The instance specifications and node capacity determine the data analysis and processing capability. Higher instance specifications and larger capacity enable faster data processing at a higher cost.
- On the basic information page, click **Access Manager** to access the MRS cluster management page. On MRS Manager, you can view and handle alarms, and modify cluster configuration.

### 17.13.4 How Do I Install Kafka and Flume in an MRS Cluster?

You cannot install the Kafka and Flume components for a created cluster of MRS 3.1.0 or earlier. Kafka and Flume are components for a streaming cluster. To install Kafka and Flume, create a streaming or hybrid cluster, and install Kafka and Flume.

### 17.13.5 How Do I Stop an MRS Cluster?

To stop an MRS cluster, stop each node in the cluster on the ECS. Click the name of each node on the **Nodes** tab page to go to the **Elastic Cloud Server** page and click **Stop**.

### 17.13.6 Can I Expand Data Disk Capacity for MRS?

You can expand data disk capacity for MRS during off-peak hours.

Expand the EVS disk capacity, and then log in to the ECS and expand the partitions and file system. MRS nodes are installed using public images and support the capacity expansion of in-use EVS disks.

### 17.13.7 Can I Add Components to an Existing Cluster?

You cannot add or remove any component to and from a created cluster of MRS 3.1.0. However, you can create an MRS cluster that contains the required components.

### 17.13.8 Can I Delete Components Installed in an MRS Cluster?

You cannot delete any component from a created MRS cluster of MRS 3.1.0. If a component is not required, log in to MRS Manager and stop the component on the **Services** page.

### 17.13.9 Can I Change MRS Cluster Nodes on the MRS Console?

You cannot change MRS cluster nodes on the MRS console. You are also advised not to change MRS cluster nodes on the ECS console. Manually stopping or deleting an ECS, modifying or reinstalling the ECS OS, or modifying ECS specifications for a cluster node on the ECS console will affect the cluster stability.

If an ECS is deleted, the ECS OS is modified or reinstalled, or the ECS specifications are modified on the ECS console, MRS will automatically identify and delete the node. You can log in to the MRS console and restore the deleted node through scale-out. Do not perform operations on the nodes that are being scaled out.

### 17.13.10 How Do I Shield Cluster Alarm/Event Notifications?

1. Log in to the MRS console.
2. Click the name of the cluster.
3. On the page displayed, choose **Alarms > Notification Rules**.
4. Locate the row that contains the rule you want to modify, click **Edit** in the **Operation** column, and deselect the alarm or event severity levels.
5. Click **OK**.

### 17.13.11 Why Is the Resource Pool Memory Displayed in the MRS Cluster Smaller Than the Actual Cluster Memory?

In an MRS cluster, MRS allocates 50% of the cluster memory to Yarn by default. You manage Yarn nodes logically by resource pool. Therefore, the total memory of the resource pool displayed in the cluster is only 50% of the total memory of the cluster.

### 17.13.12 How Do I Configure the Knox Memory?

**Step 1** Log in to a Master node of the cluster as user **root**.

**Step 2** Run the following command on the Master node to open the **gateway.sh** file:

```
su omm  
vim /opt/knox/bin/gateway.sh
```

**Step 3** Change **APP\_MEM\_OPTS=""** to **APP\_MEM\_OPTS="-Xms256m -Xmx768m"**, save the file, and exit.

**Step 4** Run the following command on the Master node to restart the Knox process:

```
sh /opt/knox/bin/gateway.sh stop  
sh /opt/knox/bin/gateway.sh start
```



**Step 5** Repeat the preceding steps on each Master node.

**Step 6** Run the `ps -ef |grep Knox` command to check the configured memory.

**Figure 17-8** Knox memory

```
omm@node-master1E3H1 ~]$
omm@node-master1E3H1 ~]$ ps -ef |grep Knox
omm      11688      1   0 15:48 pts/0    00:00:00 /opt/Bigdata/jdk1.8.0_212/bin/java -Djava.library.path=/opt/knox/ext/native -Xms256m -Xmx768m -jar /opt/knox/bin/gateway.jar
omm      29369 11354   0 15:52 pts/0    00:00:00 grep --color=auto Knox
omm@node-master1E3H1 ~]$
```

----End

### 17.13.13 What Is the Python Version Installed for an MRS Cluster?

Log in to a Master node as user `root` and run the `Python3` command to query the Python version.

### 17.13.14 How Do I View the Configuration File Directory of Each Component?

The configuration file paths of commonly used components are as follows:

Component	Configuration File Directory
ClickHouse	<i>Client installation directory</i> /ClickHouse/clickhouse/ <b>config</b>
Flink	<i>Client installation directory</i> /Flink/flink/ <b>conf</b>
Flume	<i>Client installation directory</i> /fusioninsight-flume-xxx/ <b>conf</b>
HBase	<i>Client installation directory</i> /HBase/hbase/ <b>conf</b>
HDFS	<i>Client installation directory</i> /HDFS/hadoop/logs/ <b>hadoop.log</b>
Hive	<i>Client installation directory</i> /Hive/ <b>config</b>
Hudi	<i>Client installation directory</i> /Hudi/hudi/ <b>conf</b>
Kafka	<i>Client installation directory</i> /Kafka/kafka/ <b>config</b>
Loader	<ul style="list-style-type: none"> <li>• <i>Client installation directory</i>/Loader/loader-tools-xxx/loader-tool/<b>conf</b></li> <li>• <i>Client installation directory</i>/Loader/loader-tools-xxx/schedule-tool/<b>conf</b></li> <li>• <i>Client installation directory</i>/Loader/loader-tools-xxx/shell-client/<b>conf</b></li> <li>• <i>Client installation directory</i>/Loader/loader-tools-xxx/sqoop-shell/<b>conf</b></li> </ul>
Oozie	<i>Client installation directory</i> /Oozie/oozie-client-xxx/ <b>conf</b>

Component	Configuration File Directory
Spark2x	<i>Client installation directory/Spark2x/spark/conf</i>
Yarn	<i>Client installation directory/Yarn/config</i>
ZooKeeper	<i>Client installation directory/Zookeeper/zookeeper/conf</i>

### 17.13.15 How Do I Do If the Time on MRS Nodes Is Incorrect?

- If the time on a node inside the cluster is incorrect, log in to the node and rectify the fault from **2**.
  - If the time on a node inside the cluster is different from that on a node outside the cluster, log in to the node and rectify the fault from **1**.
1. Run the **vi /etc/ntp.conf** command to edit the NTP client configuration file, add the IP addresses of the master node in the MRS cluster, and comment out the IP address of other servers.

```
server master1_ip prefer
server master2_ip
```

**Figure 17-9** Adding the master node IP addresses

```
# For more information about this file, see the man pages
# ntp.conf(5), ntp_acc(5), ntp_auth(5), ntp_clock(5), ntp_misc(5), ntp_mon(5).

driftfile /var/lib/ntp/drift

# Permit time synchronization with our time source, but do not
# permit the source to query or modify the service on this system.
restrict default nomodify notrap nopeer noquery

# Permit all access over the loopback interface. This could
# be tightened as well, but to do so would effect some of
# the administrative functions.
restrict 127.0.0.1
restrict ::1

# Hosts on local network are less restricted.
#restrict 192.168.1.0 mask 255.255.255.0 nomodify notrap

# Use public servers from the pool.ntp.org project.
# Please consider joining the pool (http://www.pool.ntp.org/join.html).
#server 0.centos.pool.ntp.org iburst
#server 1.centos.pool.ntp.org iburst
#server 2.centos.pool.ntp.org iburst
#server 3.centos.pool.ntp.org iburst
server 10.9.2.38 prefer
server 10.9.2.39
#broadcast 192.168.1.255 autokey # broadcast server
#broadcastclient # broadcast client
#broadcast 224.0.1.1 autokey # multicast server
#multicastclient 224.0.1.1 # multicast client
#manycastserver 239.255.254.254 # manycast server
#manycastclient 239.255.254.254 autokey # manycast client

# Enable public key cryptography.
#crypto
```

2. Run the **service ntpd stop** command to stop the NTP service.
3. Run the **/usr/sbin/ntpdate IP address of the active master node** command to manually synchronize time.

4. Run the `service ntpd start` or `systemctl restart ntpd` command to start the NTP service.
5. Run the `ntptstat` command to check the time synchronization result:

### 17.13.16 How Do I Query the Startup Time of an MRS Node?

Log in to the target node and run the following command to query the startup time:

```
date -d "$(awk -F. '{print $1}' /proc/uptime) second ago" +"%Y-%m-%d %H:%M:%S"
```

```
[root@server-2110082001-0018 ~]#date -d "$(awk -F. '{print $1}' /proc/uptime) second ago" +"%Y-%m-%d %H:%M:%S"
2021-12-13 15:56:23
```

### 17.13.17 How Do I Do If Trust Relationships Between Nodes Are Abnormal?

If "ALM-12066 Inter-Node Mutual Trust Fails" is reported on Manager or there is no SSH trust relationship between nodes, rectify the fault by performing the following operations:

1. Run the `ssh-add -l` command on both nodes of the trusted cluster to check whether there are identities.

```
omm@node-group-2eU40 ~]$
omm@node-group-2eU40 ~]$
omm@node-group-2eU40 ~]$
omm@node-group-2eU40 ~]$ ll .ssh/
total 32
-rw-r-----. 1 omm wheel    0 Dec 29 14:17 agent.pid
-rw-r-----. 1 omm wheel 12901 Mar  9 14:48 authorized_keys
-rw-r-----. 1 omm wheel   54 Sep 24 11:42 config
-rw-r-----. 1 omm wheel 1766 Sep 24 11:43 id_rsa
-rw-r-----. 1 omm wheel  402 Sep 24 11:42 id_rsa.pub
-rw-r-----. 1 omm wheel   88 Jun  8 2020 id_rsa.sha256
omm@node-group-2eU40 ~]$
omm@node-group-2eU40 ~]$ ssh-add -l
The agent has no identities.
omm@node-group-2eU40 ~]$
omm@node-group-2eU40 ~]$
omm@node-group-2eU40 ~]$
omm@node-group-2eU40 ~]$ vim /var/log/Bigdata/nodeagent/
agentlog/  alarmlog/  monitorlog/  scriptlog/
omm@node-group-2eU40 ~]$ vim /var/log/Bigdata/nodeagent/scriptlog/
agent_alarm_py.log          install.log
agent_alarm_py.log.1       installntp.log
```

2. If no identities are displayed, run the `ps -ef|grep ssh-agent` command to find the ssh-agent process, kill the process, and wait for the process to automatically restart.

```
omm@node-group-2eU40 ~]$
omm@node-group-2eU40 ~]$
omm@node-group-2eU40 ~]$ ssh-add -l
The agent has no identities.
omm@node-group-2eU40 ~]$
omm@node-group-2eU40 ~]$ ps -ef|grep ssh-agent
omm      18729      1  0 14:53 ?        00:00:00 ssh-agent -a /home/omm/.ssh/agent.pid
omm      25098      1  0 14:54 ?        00:00:00 bash /opt/Bigdata/om-agent/nodeagent/bin/ssh-agent-monitor-startup.sh
omm      25206 25098  0 14:54 ?        00:00:00 bash /opt/Bigdata/om-agent/nodeagent/bin/ssh-agent-monitor.sh
omm      27201  4913  0 14:54 pts/0    00:00:00 grep --color=auto ssh-agent
omm@node-group-2eU40 ~]$
omm@node-group-2eU40 ~]$ ssh-add -l
```

3. Run the `ssh-add -l` command to check whether the identities have been added. If yes, manually run the `ssh` command to check whether the trust relationship is normal.

```
omm 22276 4913 0 14:53 pts/0 00:00:00 grep --color=auto ssh-agent
[omm@node-group-2eU40 ~]$
[omm@node-group-2eU40 ~]$
[omm@node-group-2eU40 ~]$ ssh-add -l
The agent has no identities.
[omm@node-group-2eU40 ~]$
[omm@node-group-2eU40 ~]$ ps -ef|grep ssh-agent
omm 18729 1 0 14:53 ? 00:00:00 ssh-agent -a /home/omm/.ssh/agent.pid
omm 25098 1 0 14:54 ? 00:00:00 bash /opt/Bigdata/om-agent/nodeagent/bin/ssh-agent-monitor-startup.sh
omm 25286 25098 0 14:54 ? 00:00:00 bash /opt/Bigdata/om-agent/nodeagent/bin/ssh-agent-monitor.sh
[omm@node-group-2eU40 ~]$
[omm@node-group-2eU40 ~]$ ssh-add -l
2048 SHA256:uChnRUbh1Hxptf0Z1S0zym1KXMIaFyvn0IMpiZjg /home/omm/.ssh/id_rsa (RSA)
[omm@node-group-2eU40 ~]$
[omm@node-group-2eU40 ~]$ ssh 10.33.109.226
Warning: Permanently added '10.33.109.226' (ECDSA) to the list of known hosts.
```

4. If identities exist, check whether the **authorized\_keys** file in the **/home/omm/.ssh** directory contains the information in the **id\_rsa.pub** file in the **/home/omm/.ssh** of the peer node. If no, manually add the information about the peer node.
5. Check whether the permissions on the files in **/home/omm/.ssh** directory are correct.
6. Check the **/var/log/Bigdata/nodeagent/scriptlog/ssh-agent-monitor.log** file.
7. If the **home** directory of user **omm** is deleted, contact MRS support personnel.

## 17.13.18 How Do I Adjust the Memory Size of the manager-executor Process?

### Symptom

The **manager-executor** process runs either on the Master1 or Master2 node in the MRS cluster in active/standby mode. This process is used to encapsulate the MRS management and control plane's operations on the MRS cluster, such as job submission, heartbeat reporting, certain alarm reporting, as well as cluster creation, scale-out, and scale-in. When you submit jobs on the MRS management and control plane, the Executor memory may become insufficient as the tasks increase or the number of concurrent tasks increases. As a result, the CPU usage is high and the Executor process experiences out-of-memory (OOM) errors.

### Procedure

1. Log in to either the Master1 or Master2 node as user **root** and run the following command to switch to user **omm**:  
**su - omm**
2. Run the following command to modify the **catalina.sh** script. Specifically, search for **JAVA\_OPTS** in the script, find the configuration items similar to **JAVA\_OPTS="-Xms1024m -Xmx4096m**, and change the values of the items to desired ones, and save the modification.

**vim /opt/executor/bin/catalina.sh**

```
JAVA_OPTS="-Xms1024m -Xmx4096m"
JAVA_OPTS="$JAVA_OPTS $JSE_OPTS"
LOG4J_PROPERTIES_PATH="{CATALINA_HOME}/lib/log4j.properties"
CATALINA_OPTS="-XX:+PrintGC -XX:+PrintGCDetails -XX:+PrintGCTimeStamps -XX:+PrintGCApplicationStoppedTime \
-XX:+PrintHeapAtGC -Xloggc:/var/log/executor/logs/gc.log -XX:+UseGCLogFileRotation -XX:NumberOfGCLogFiles=10 \
-XX:GCLogFileSize=20M -XX:OnOutOfMemoryError='kill -9 %p' -XX:+HeapDumpOnOutOfMemoryError \
-XX:HeapDumpPath=/var/log/executor/logs/executor-dump.hprof"
```



**beeline**

5. Run the Hive command in Beeline, for example:  
**create table test\_obs(a int, b string) row format delimited fields terminated by "," stored as textfile location "obs://test\_obs";**
6. Press **Ctrl+C** to exit the Hive Beeline.

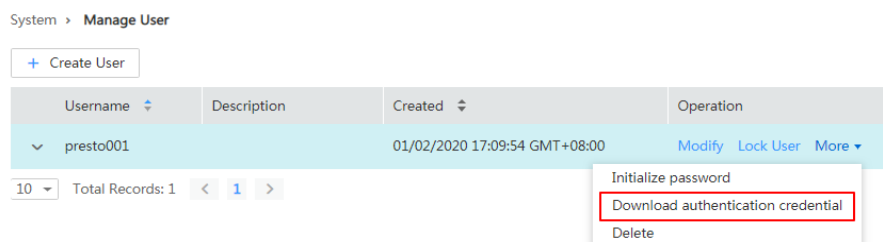
## 17.14.5 How Do I Access Presto in a Cluster with Kerberos Authentication Enabled?

1. Log in to the Master node in the cluster as user **root**.
2. Run the following command to configure environment variables:  
**source /opt/client/bigdata\_env**
3. Access Presto in a cluster with Kerberos authentication enabled.
  - a. Log in to MRS Manager and create a role with the **Hive Admin Privilege** permission, for example, **prestorerole**.
  - b. Create a user, for example, **presto001**, who belongs to the **Presto** and **Hive** groups, and bind the user to the role created in **3.a**.
  - c. Authenticate user **presto001**.  
**kinit presto001**
  - d. Download the user authentication credential.

▪ Operations on MRS Manager:

Log in to MRS Manager, choose **System > Manage User**. Locate the user, and choose **More > Download authentication credential**.

**Figure 17-10** Downloading the Presto user authentication credential



▪ Operations on FusionInsight Manager:

Log in to FusionInsight Manager, choose **System > Permission > User**. On the displayed page, locate the row that contains the user, choose **More > Download Authentication Credential**.

- e. Decompress the downloaded user credential file, and save the obtained **krb5.conf** and **user.keytab** files to the client directory, for example, **/opt/client/Presto/**.
- f. Run the following command to obtain the user principal:  
**klist -kt /opt/client/Presto/user.keytab**
- g. Run the following command to connect to the Presto Server of the cluster:

```
presto_cli.sh --krb5-config-path {krb5.conf file path} --krb5-principal
{User's principal} --krb5-keytab-path {user.keytab file path} --user
{presto username}
```

- **krb5.conf file path:** file path set in 3.e, for example, /opt/client/Presto/krb5.conf.
- **user.keytab file path:** file path set in 3.e, for example, /opt/client/Presto/user.keytab.
- **User's principal:** principal obtained in 3.f.
- **presto username:** user created in 3.b, for example, presto001.

```
Example: presto_cli.sh --krb5-config-path /opt/client/Presto/krb5.conf
--krb5-principal presto001@xxx_xxx_xxx_xxx.COM --krb5-keytab-
path /opt/client/Presto/user.keytab --user presto001
```

- h. On the Presto client, run the following statement to create a schema:

```
CREATE SCHEMA hive.demo01 WITH (location = 'obs://presto-
demo002/');
```

- i. Create a table in the schema. The table data is stored in the OBS bucket, as shown in the following example:

```
CREATE TABLE hive.demo01.demo_table WITH (format = 'ORC') AS
SELECT * FROM tpch.sf1.customer;
```

Figure 17-11 Return result

```
[root@node-master2ghuz ~]# presto_cli.sh --krb5-config-path /opt/client/Presto/krb5.conf --krb5-principal presto001@6555C37_1776_488E_87E0_D90C42998AA1.COM --krb5-keytab-path /opt/client/Presto/user.keytab
--user presto001
--krb5-remote-service-name HTTP --server https://192.168.3.22:7021 --krb5-keytab-path /opt/client/Presto/user.keytab --krb5-principal presto001@6555C37_1776_488E_87E0_D90C42998AA1.COM --krb5-config-path /op
t/client/Presto/krb5.conf --user presto001
presto> CREATE SCHEMA hive.demo01 WITH (location = 'obs://mrs-word001/presto-demo02/');
presto> CREATE TABLE hive.demo01.demo_table WITH (format = 'ORC') AS SELECT * FROM tpch.sf1.customer;
CREATE TABLE: 30906 rows
Query 20191223_185509_00006_1fgh: FINISHED, 2 nodes
Spills: 42 total, 42 Done (100.0%)
0/1 [1586 rows, 48] [13.76 rows/s, 46/s]
```

- j. Run **exit** to exit the client.

## 17.14.6 How Do I Access Spark in a Cluster with Kerberos Authentication Enabled?

1. Log in to the master node in the cluster as user **root**.
2. Run the following command to configure environment variables:

```
source /opt/client/bigdata_env
```

3. If the Kerberos authentication is enabled for the current cluster, run the following command to authenticate the user.

```
kinit MRS cluster user
```

Example:

If the development user is a machine-machine user, run **kinit -kt user.keytab sparkuser**.

If the development user is a human-machine user, run **kinit sparkuser**.

4. Run the following command to connect to Spark Beeline:

```
spark-beeline
```

5. Run commands on Spark Beeline. For example, create the table **test** in the **obs://mrs-word001/table/** directory.

```
create table test(id int) location 'obs://mrs-word001/table/';
```

6. Run the following command to query all tables. If table **test** is displayed in the command output, OBS access is successful.

**show tables;**

**Figure 17-12** Returned table name

```
0: jdbc:hive2://ha-cluster/default> create table test(id int) location 'obs://mrs-word001/table/';
+-----+
| Result |
+-----+
No rows selected (2.515 seconds)
0: jdbc:hive2://ha-cluster/default> show tables;
+-----+-----+-----+
| database | tableName | isTemporary |
+-----+-----+-----+
| default  | test      | false       |
| default  | test_obs  | false       |
+-----+-----+-----+
2 rows selected (0.127 seconds)
```

7. Press **Ctrl+C** to exit Spark Beeline.

## 17.14.7 How Do I Prevent Kerberos Authentication Expiration?

- Java applications:

Before connecting to HBase, HDFS, or other big data components, call `loginUserFromKeytab()` to create a UGI. Then, start a scheduled thread to periodically check whether the Kerberos Authentication expires. Log in to the system again before the Kerberos Authentication expires.

```
private static void startCheckKeytabTgtAndReloginJob() {
//The credential is checked every 10 minutes, and updated before the expiration time.
    ThreadPool.updateConfigThread.scheduleWithFixedDelay(() -> {
        try {
            UserGroupInformation.getLoginUser().checkTGTAndReloginFromKeytab();
            logger.warn("get tgt:{}", UserGroupInformation.getLoginUser().getTGT());
            logger.warn("Check Kerberos Tgt And Relogin From Keytab Finish.");
        } catch (IOException e) {
            logger.error("Check Kerberos Tgt And Relogin From Keytab Error", e);
        }
    }, 0, 10, TimeUnit.MINUTES);
    logger.warn("Start Check Keytab TGT And Relogin Job Success.");
}
```

- Tasks executed in shell mode:

- a. Run the **kinit** command to authenticate the user.
- b. Create a scheduled task of the operating system or any other scheduled task to run the **kinit** command to authenticate the user periodically.
- c. Submit jobs to execute big data tasks.

- Spark jobs:

If you submit jobs using `spark-shell`, `spark-submit`, or `spark-sql`, you can specify **Keytab** and **Principal** in the command to perform authentication and periodically update the login credential and authorization tokens to prevent authentication expiration.

Example:

```
spark-shell --principal spark2x/hadoop.<System domain name>@<System domain name> --keytab ${BIGDATA_HOME}/FusionInsight_Spark2x_8.1.0.1/install/FusionInsight-Spark2x-2.4.5/keytab/spark2x/SparkResource/spark2x.keytab --master yarn
```



## 17.15 Metadata Management

### 17.15.1 Where Can I View Hive Metadata?

- If Hive metadata is stored in GaussDB of an MRS cluster, log in to the master DBServer node of the cluster, switch to user **omm**, and run the **gsql -p 20051 -U {USER} -W {PASSWD} -d hivemeta** command to view the metadata.
- If Hive metadata is stored in an external relational database, perform the following steps:
  - a. On the cluster **Dashboard** page, click **Manage** on the right of **Data Connection**.
  - b. On the displayed page, obtain the value of **Data Connection ID**.
  - c. On the MRS console, click **Data Connections**.
  - d. In the data connection list, locate the data connection based on the data connection ID obtained in **b**.
  - e. Click **Edit** in the **Operation** column of the data connection.  
The **RDS Instance** and **Database** indicate the relational database in which the Hive metadata is stored.

# 18 Troubleshooting

---

## 18.1 Accessing the Web Pages

### 18.1.1 Failed to Access MRS Manager

#### Symptom

The MRS Manager is not accessible after a cluster is created.

#### Possible Cause

- MRS can be accessed from an external network only after an EIP is bound to an MRS node.
- Port 9022 is disabled. Add a security group rule to enable the port.

#### Procedure

- Step 1** Log in to the MRS management console, locate the cluster to be accessed in the active cluster list, and click the cluster name.
- Step 2** On the node information page, click the name of the node to be accessed, and choose **EIPs > Bind EIP**.
- Step 3** On the **Bind EIP** page, select a NIC from the **Select NIC** drop-down list, select an EIP from the **Select EIP** list, and click **OK**.
- Step 4** After the EIP is bound, enable port 9022 in a security group rule.

Click the **Security Groups** tab. Then, click **Change Security Group**.

You can select an existing security group, or click **Create Security Group** to add a security group rule to enable port 9022 for accessing through the public IP address.

**Step 5** After the EIP is added, you can access MRS through **https://Elastic IP address:9022/mrsmanager/**. If the fault still persists, contact technical support for assistance.

----End

## 18.1.2 Failed to Log In to MRS Manager After the Python Upgrade

### Issue

Failed to log in to MRS Manager after Python is upgraded.

### Symptom

After Python is upgraded, MRS Manager fails to be accessed using the **admin** account and the correct password.

### Possible Cause

When upgrading Python to Python 3.x, the user modifies the file directory permission of **openssl**. As a result, the LdapServer service cannot be started, causing a login authentication failure.

### Procedure

**Step 1** Log in to the Master node in the cluster as user **root**.

**Step 2** Run the **chmod 755 /usr/bin/openssl** command to modify the file directory permission of **/usr/bin/openssl** to **755**.

**Step 3** Run the **su omm** command to switch to user **omm**.

**Step 4** Run the **openssl** command to check whether the **openssl** mode can be entered.

If it can be entered, the permission has been modified successfully. If it cannot be entered, the permission fails to be modified.

If the permission fails to be modified, check whether the command is correct or contact O&M personnel.

**Step 5** After the permission is modified, the LdapServer service will be restarted. After the LdapServer service is restarted, log in to MRS Manager again.

----End

### Summary and Suggestions

It is recommended that software installed by the user be separated from system software. A system software upgrade may cause compatibility problems.

## 18.1.3 Failed to Log In to MRS Manager After Changing the Domain Name

### Symptom

After changing the domain name, the user cannot log in to MRS Manager through the console, or fails to log in to MRS Manager.

### Possible Causes

After the domain name is changed, the **keytab** file of user **executor** is not updated. As a result, the executor process repeatedly performs authentication after the authentication fails, causing memory overflow of the ACS process.

### Solution

**Step 1** Restart the acs process.

1. Log in to the active management node (master node marked a solid star on the **Nodes** tab of the MRS cluster) as user **root**.
2. Run the following commands to restart the acs process:  
**su - omm**  
**ps -ef|grep =acs** (Query the PID of the acs process.)  
**kill -9 PID** (Replace *PID* with the acs process ID to kill the acs process.)
3. Wait for several minutes and run the **ps -ef|grep =acs** command to check whether the acs process is automatically started.

**Step 2** Replace the **keytab** file of user **executor**.

1. Log in to MRS Manager and choose **System > User**. In the **Operation** column where user **executor** resides, click **Download Authentication Credential**. Decompress the package to obtain the **keytab** file.
2. Log in to the active management node as user **root** and replace the **/opt/executor/webapps/executor/WEB-INF/classes/user.keytab** file with the file obtained in [Step 2.1](#).

**Step 3** Replace the **keytab** and **conf** files of user **knox**.

1. Log in to MRS Manager and choose **System > User**. In the **Operation** column where user **knox** resides, click **Download Authentication Credential**. Decompress the package to obtain the **keytab** and **conf** files.
2. Log in to the active management node as user **root** and replace the **/opt/knox/conf/user.keytab** with the file obtained in [Step 3.1](#).
3. Change the **principal** value in the **/opt/knox/conf/krb5JAASLogin.conf** file to the new domain name.
4. Replace the **/opt/knox/conf/krb5.conf** file with the **krb5.conf** file obtained in [Step 3.1](#).

**Step 4** Back up the original client directory.

```
mv {Client directory} /opt/client_init
```

**Step 5** Reinstall the client.

**Step 6** Log in to the active and standby management nodes as user **root** and run the following commands to restart the Knox process:

```
su - omm
```

```
ps -ef | grep gateway | grep -v grep (Search for the PID of the Knox process.)
```

```
kill -9 PID (Replace PID with the ID of the Knox process to kill the Knox process.)
```

```
/opt/knox/bin/restart-knox.sh (Start the Knox process.)
```

**Step 7** Log in to the active and standby management nodes as user **root** and run the following commands to restart the executor process:

```
su - omm
```

```
netstat -anp |grep 8181 |grep LISTEN (Search for the PID of the executor process.)
```

```
kill -9 PID (Replace PID with the ID of the executor process to kill the executor process.)
```

```
/opt/executor/bin/startup.sh (Start the executor process.)
```

```
----End
```

## 18.1.4 A Blank Page Is Displayed Upon Login to Manager

### Issue

After a user logs in to FusionInsight Manager, the page displayed is blank.

### Symptom

After a user logs in to FusionInsight Manager, the page displayed is blank.

### Cause Analysis

Login to FusionInsight Manager fails, and the browser cache needs to be cleared.

### Procedure

**Step 1** Open the browser (using Google Chrome as an example), and press **Ctrl+Shift+Delete**. The dialog box for clearing browsing data is displayed.

**Step 2** Select the browsing records to be cleared and click **Clear Data**.

```
----End
```

## 18.1.5 Failed to Download Authentication Credentials When the Username Is Too Long

### Issue

In MRS clusters 3.0.2 to 3.1.0, a maximum of 32 characters are allowed in the username when a user is added. However, if the username contains more than 20

characters, the user fails to download the Keytab file, and status code "400 Bad Request" is displayed.

## Symptom

In MRS clusters 3.0.2 to 3.1.0, a maximum of 32 characters are allowed in the username when a user is added. However, if the username contains more than 20 characters, the user fails to download the Keytab file, and status code "400 Bad Request" is displayed.

## Cause Analysis

The **validate-common-config.xml**, **validate-rule-session.xml**, and **validate-rule-user.xml** configuration files in the **/opt/Bigdata/om-server\_\*/apache-tomcat-\*/webapps/web/WEB-INF/validate** directory of the master node are incorrect and need to be modified.

## Procedure

- Step 1** Log in to the master node as user **omm** and switch to the **/opt/Bigdata/om-server\_\*/apache-tomcat-\*/webapps/web/WEB-INF/validate** directory.

```
cd /opt/Bigdata/om-server_*/apache-tomcat-*/webapps/web/WEB-INF/validate
```

- Step 2** Modify the **validate-common-config.xml** file.

```
vi validate-common-config.xml
```

Change the **maxLength** value of the username from **32** to **64**.

```
<!-- Username -->
<validators alias="USER_NAME">
  <validator name="RANGE_LENGTH_VALIDATOR" minLength="3"
    maxLength="64" />
  <validator name="REGEXP_VALIDATOR" rule="^[a-zA-Z0-9\-\ ]+$"
/>
</validators>
```

- Step 3** Modify the **validate-rule-session.xml** file.

```
vi validate-rule-session.xml
```

Change the **rule** value from **20** to **64**.

```
<!-- Download the credentials of the current user -->
<param_validator url="/api/v2/session/user/keytab/download" method="get"
errorHandler="com.xxx.bigdata.om.web.api.validate.SpecialValidatorErrorHandler" dataPattern="form">
  <!-- Parameter name: File name -->
  <!--Validation rule: userName_13-digit number_keytab.tar; case sensitive-->
  <parameter name="file_name" required="true" errorKey="13-4000005"
errorMessage="RESID_OM_API_SESSION_0013">
    <validator name="REGEXP_VALIDATOR" rule="[-\w ]{3,64}_d{13}_keytab\.tar"
caseSensitive="true" />
  </parameter>
```

- Step 4** Modify the **validate-rule-user.xml** file.

```
vi validate-rule-user.xml
```

Change the **rule** value from **20** to **64**.

```
<!--Download the user credentials -->
<param_validator url="/api/v2/permission/users/keytab/download" method="get"
```

```
errorHandler="com.xxx.bigdata.om.web.api.validate.SpecialValidatorErrorHandler" dataPattern="form">
  <!--Mandatory; userName_13-digit number_keytab.tar; case sensitive-->
  <parameter name="file_name" required="true" errorKey="12-4000005"
  errorMessage="RESID_OM_API_AUTHORITY_0005">
    <validator name="REGEXP_VALIDATOR" rule="[\\-\\w ]{3,64}_d{13}_keytab\\.tar"
  caseSensitive="true" />
  </parameter>
</param_validator>
```

**Step 5** Restart Tomcat and wait until the startup is successful.

1. Run the following command as user **omm** to query the PID of the Tomcat process:  
**ps -ef|grep apache-tomcat**
2. Run the **kill -9 PID** command to forcibly stop the specified Tomcat process.  
For example:  
**kill -9 1203**
3. Run the following command to restart Tomcat:  
**sh \${BIGDATA\_HOME}/om-server/tomcat/bin/startup.sh**

**Step 6** Download the authentication credentials again.

----End

## 18.2 Cluster Management

### 18.2.1 Failed to Reduce Task Nodes

#### Issue

A user fails to scale in an MRS 2.x cluster by reducing the number of task nodes to **0** on the MRS console.

#### Symptom

When the number of task nodes in an MRS cluster is reduced on the MRS console, the following information is displayed:

This operation is not allowed because the number of instances of NodeManager will be less than the minimum configuration after scale-in, which may cause data loss.

#### Cause Analysis

The NodeManager service of the core node is stopped. If the number of task nodes is changed to **0**, there will be no NodeManager in the cluster and the Yarn service will be unavailable. Therefore, MRS allows the reduction of task nodes only when the number of NodeManagers is greater than or equal to **1**.

#### Procedure

- Step 1** Select the NodeManager instance of the core node, click **More**, and select **Start Instance**.

**Step 2** Reduce the number of task nodes on the cluster details page.

1. Click the cluster name, and select the **Nodes** tab.
2. Locate the row that contains the task node group and click **Scale In** in the **Operation** column.
3. Click **OK**. In the displayed dialog box, click **Yes**.

**Step 3** After the scale-in is successful, stop NodeManager of the core node if you do not need it.

----End

## Summary and Suggestions

You are advised not to stop NodeManager of the core node.

## 18.2.2 OBS Certificate in a Cluster Expired

### Issue

The certificate has expired when a user attempts to access OBS from an MRS cluster.

### Symptom

**ALM-12054 Invalid Certificate File** is generated for the MRS cluster.

### Cause Analysis

The certificate generated by OBS has a validity period. When the certificate expires, the server automatically updates the certificate, which does not affect the cluster. You can perform operations provided in [Procedure](#) to handle the alarm as needed.

### Procedure

Log in to the master node of the cluster using VNC and run the following commands. For details about the region configuration, see [Table 18-1](#).

```
#{java_home}/bin/keytool -delete -storepass changeit -alias #{uds_url_old} -keystore $
{java_home}/jre/lib/security/cacerts || true
echo | /usr/bin/openssl s_client -connect #{uds_url}:#{uds_port} 2>&1 | sed -ne '/-BEGIN
CERTIFICATE-/,/-END CERTIFICATE-/p' > /tmp/obs.pem
/usr/bin/openssl x509 -in /tmp/obs.pem -text | grep CN
yes|#{java_home}/bin/keytool -import -storepass changeit -alias #{uds_url} -keystore $
{java_home}/jre/lib/security/cacerts -file /tmp/obs.pem
rm -rf /tmp/obs.pem
```



 NOTE

- In MRS 3.x, replace `#{java_home}` with `/opt/Bigdata/common/runtime0/jdk1.8.0_242`. In versions earlier than MRS 3.x, replace `#{java_home}` with `/opt/Bigdata/jdk`.
- In MRS 3.x, if the certificate expiration alarm persists even after you perform the operations provided in this section, replace `#{java_home}` with `/opt/Bigdata/client/JDK/jdk` and perform the operations again.
- `uds_url` indicates the OBS domain name provided in [Table 18-1](#), and `uds_url_old` indicates the OBS domain name obtained in [the command below](#).
- To query the OBS domain name, certificate creation time, and certificate validity period, run the following command:  

```
#{java_home}/bin/keytool -list -v -storepass changeit -keystore $
#{java_home}/jre/lib/security/cacerts |grep -A 7 'Alias name: obs' |grep -E 'Alias|
Creation|Valid'
```
- Log in to the master node of the cluster and search `obs` in `/var/lib/cloud/instance/user-data.txt` to obtain the OBS domain name.
- If the certificate expiration alarm persists after you perform the operations in this section, the OBS certificate has not been updated. When the certificate update is complete, MRS will push a notification to you. Upon receiving the notification, you can then perform the operations again to handle the alarm.

**Table 18-1** Region configuration

Region	uds_url	uds_port
--------	---------	----------

## 18.2.3 Adding a New Disk to an MRS Cluster

### Issue

MRS HBase is unavailable.

### Symptom

A high disk usage of the user's host causes service faults.

### Cause Analysis

The service becomes unavailable due to insufficient disk capacity of the core node.

### Procedure

**Step 1** Purchase an EVS disk.

**Step 2** Attach the EVS disk.

- If the EVS disk has been attached, go to [Step 6](#).
- If an ECS cannot be selected when you attach the EVS disk on the EVS console, go to [Step 3](#).

**Step 3** Log in to the ECS console and click the name of the ECS to which the new disk is to be attached.

**Step 4** On the **Disks** tab, click **Attach Disk**.

**Step 5** Select the new disk to be attached and click **OK**.

**Step 6** Initialize a Linux data disk.

 **NOTE**

- The mount point directory is the existing DataNode instance ID plus one. For example, if you run the `df -h` command and find that the existing ID is `/srv/BigData/hadoop/data1`, the new mount point is then `/srv/BigData/hadoop/data2`. When initializing a Linux data disk to create a mount point, name the mount point `/srv/BigData/hadoop/data2` and mount a new partition to the mount point. For example:  

```
mkdir /srv/BigData/hadoop/data2  
mount /dev/xvdb1 /srv/BigData/hadoop/data2
```

About the `/srv/BigData/hadoop/data2` path: Change `/srv/BigData/hadoop/data2` mentioned below according to the following scenarios:

- In 3.x: Change it to `/srv/BigData/data2`.
- In versions earlier than 3.x: Change it to `/srv/BigData/hadoop/data2`.

**Step 7** Run the following command to grant user **omm** the permissions to access the new disk:

**chown omm:wheel** *New mount point*

Example: **chown omm:wheel /srv/BigData/hadoop/data2**

**Step 8** Run the following command to grant the execution permission on the new mount point directory:

**chmod 701** *New mount point*

Example: **chmod 701 /srv/BigData/hadoop/data2**

 **NOTE**

In this command, **701** is only an example. Replace it with the value of the existing data disk **data1**.

**Step 9** Log in to Manager and add data disks to DataNode and NodeManager instances.

**Step 10** Modify the DataNode instance configuration.

MRS Manager: Log in to MRS Manager, choose **Services > HDFS > Instance**, click the target DataNode instance, and click **Instance Configuration**. On the displayed page, set **Type** to **All**.

FusionInsight Manager: Log in to FusionInsight Manager and choose **Cluster**. Click the name of the desired cluster and choose **Service > HDFS > Instance**. Click the target DataNode instance, click **Instance Configuration**, and select **All Configurations**.

- Method 1: Manually modify the DataNode instance configuration on the current node.
  - Enter **dfs.datanode.fsdataset.volume.choosing.policy** in the search box and change the parameter value to **org.apache.hadoop.hdfs.server.datanode.fsdataset.AvailableSpaceVolumeChoosingPolicy**.

- Enter **dfs.datanode.data.dir** in the search box and change the parameter value to **/srv/BigData/hadoop/data1/dn,/srv/BigData/hadoop/data2/dn**.

If the values of the two parameters have been changed, click **Save Configuration** and select **Restart role instance** to restart the DataNode instance.

- Method 2: Automatically synchronize the DataNode instance configuration on the current node.
  - a. Click **Synchronize Configuration** to enable the new configuration for the HDFS service.
  - b. After the synchronization is complete, restart the instance for the configuration to take effect.

 **NOTE**

- If HDFS is not used and you want to quickly restart the instance, select **Restart role instance**.
- If a task is using HDFS, you must select rolling restart to prevent data exceptions or task failures.

### Step 11 Modify the Yarn NodeManager instance configuration.

MRS Manager: Log in to MRS Manager, choose **Services > Yarn > Instance**, click the target NodeManager instance, and click **Instance Configuration**. On the displayed page, set **Type** to **All**.

FusionInsight Manager: Log in to FusionInsight Manager and choose **Cluster**. Click the name of the desired cluster and choose **Service > Yarn > Instance**. Click the target NodeManager instance, click **Instance Configuration**, and select **All Configurations**.

- Method 1: Manually modify the Yarn NodeManager instance configuration on the current node.
  - Enter **yarn.nodemanager.local-dirs** in the search box and change the parameter value to **/srv/BigData/hadoop/data1/nm/localdir,/srv/BigData/hadoop/data2/nm/localdir**.
  - Enter **yarn.nodemanager.log-dirs** in the search box and change the parameter value to **/srv/BigData/hadoop/data1/nm/containerlogs,/srv/BigData/hadoop/data2/nm/containerlogs**.

If the values of the two parameters have been changed, click **Save Configuration** and select **Restart role instance** to restart the NodeManager instance.
- Method 2: Automatically synchronize the Yarn NodeManager instance configuration on the current node.
  - a. Click **Synchronize Configuration** to enable the new configuration for the Yarn service.
  - b. After the synchronization is complete, restart the instance for the configuration to take effect.

 **NOTE**

- If Yarn is not used and you want to quickly restart the instance, select **Restart role instance**.
- If a task is using Yarn, you must select rolling restart to prevent data exceptions or task failures.

**Step 12** Check whether the capacity expansion is successful.

MRS Manager: Log in to MRS Manager, choose **Services > HDFS > Instance**, and click the target DataNode instance.

FusionInsight Manager: Log in to FusionInsight Manager and choose **Cluster**. Click the name of the desired cluster, choose **Service > HDFS > Instance**, and click the target DataNode instance.

In the **Chart** area, check whether the total disk capacity in real-time monitoring item **DataNode Storage** is increased. If **DataNode Storage** does not exist in the **Chart** area, click **Customize** to add it.

- If the total disk capacity has been increased, the capacity expansion is complete.
- If the total disk capacity does not increase, contact technical support.

**Step 13** (Optional) Add data disks to a Kafka instance.

Modify the Kafka instance configuration.

1. Navigate to the parameter settings of the target Kafka Broker node.

MRS Manager: Log in to MRS Manager, choose **Services > Kafka > Instance**, click the target Broker instance, and click **Instance Configuration**. On the displayed page, set **Type** to **All**.

FusionInsight Manager: Log in to FusionInsight Manager and choose **Cluster**. Click the name of the desired cluster and choose **Service > Kafka > Instance**. Click the target Broker instance, click **Instance Configuration**, and select **All Configurations**.

2. Enter **log.dirs** in the search box, add information about the disks to be added, and use commas (,) to separate them.

For example, if there is only one existing Kafka data disk and a new one is added, change **/srv/BigData/kafka/data1/kafka-logs** to **/srv/BigData/kafka/data1/kafka-logs,/srv/BigData/kafka/data2/kafka-logs**.

3. Save the configuration and select **Restart role instance** to restart the instance as prompted.
4. Check whether the capacity expansion is successful.

MRS Manager: Log in to MRS Manager, choose **Services > Kafka > Instance**, and click the target Broker instance.

FusionInsight Manager: Log in to FusionInsight Manager and choose **Cluster**. Click the name of the desired cluster, choose **Service > Kafka > Instance**, and click the target Broker instance.

Check whether the total disk capacity in real-time monitoring item **Capacity of Broker Disks** is increased.

----End

**NOTICE**

After the disk capacity of a cluster node is expanded, if a new node is added to the cluster, you need to add disks to the new node by referring to the preceding procedure. Otherwise, data may be lost.

## Summary and Suggestions

- If the disk usage exceeds 85%, you are advised to expand disk capacity and attach the newly purchased disks to ECSs to associate with the cluster.
- The procedure for attaching disks and setting parameters may vary depending on the site environment.

## 18.2.4 Replacing a Disk in an MRS Cluster (Applicable to 2.x and Earlier)

### Issue

A disk is not accessible.

### Symptom

A user created an MRS cluster with local disks. A disk of a core node in this cluster is damaged, resulting in file read failures.

### Cause Analysis

The disk hardware is faulty.

### Procedure

 **NOTE**

This procedure is applicable to analysis clusters earlier than MRS 3.x. If you need to replace disks for a streaming cluster or hybrid cluster, contact technical support.

- Step 1** Log in to .
- Step 2** Choose **Hosts**, click the name of the host to be decommissioned, click **RegionServer** in the **Roles** list, click **More**, and select **Decommission**.
- Step 3** Choose **Hosts**, click the name of the host to be decommissioned, click **DataNode** in the **Roles** list, click **More**, and select **Decommission**.
- Step 4** Choose **Hosts**, click the name of the host to be decommissioned, click **NodeManager** in the **Roles** list, click **More**, and select **Decommission**.

 **NOTE**

If this host still runs other instances, perform the similar operation to decommission the instances.

- Step 5** Run the **vim /etc/fstab** command to comment out the mount point of the faulty disk.

**Figure 18-1** Commenting out the mount point of the faulty disk

```
[root@node-ana-coreqexX0001 ~]# vim /etc/fstab
devpts /dev/pts          devpts mode=0620,gid=5 0 0
proc   /proc                proc   defaults                0 0
sysfs  /sys                 sysfs  noauto                   0 0
debugfs /sys/kernel/debug    debugfs noauto                   0 0
tmpfs  /run                 tmpfs  noauto                   0 0
/dev/disk/by-label/ROOT / ext4 defaults,noatime 1 1
UUID=0f871b41-61e0-4f7f-af54-a03a1bfb3753 /srv/BigData/hadoop/data1 ext4 defaults,noatime,nodiratime 1 0
```

- Step 6** Migrate the user data on the faulty disk (for example, `/srv/BigData/hadoop/data1/`).
- Step 7** Log in to the MRS console.
- Step 8** On the cluster details page, click the **Nodes** tab.
- Step 9** Click the node whose disk is to be replaced to go to the ECS console. Click **Stop** to stop the node.
- Step 10** Contact technical support to replace the disk in the background.
- Step 11** On the ECS console, click **Start** to start the node where the disk has been replaced.
- Step 12** Run the `fdisk -l` command to view the new disk.
- Step 13** Run the `cat /etc/fstab` command to obtain the drive letter.

**Figure 18-2** Obtaining the drive letter

```
[omm@node-master1dGom ~]# cat /etc/fstab
#
# /etc/fstab
# Created by anaconda on Wed Feb 27 06:58:49 2019
#
# Accessible filesystems, by reference, are maintained under '/dev/disk'
# See man pages fstab(5), findfs(8), mount(8) and/or blkid(8) for more info
#
UUID=b13ee9c8-0ef0-4159-9b90-fc47bde0d464 / ext4 defaults,noatime 1 1
UUID=029408e0-71a6-4f73-b817-42d7049b7595 /srv/BigData ext4 defaults,noatime,nodiratime 1 0
UUID=f9cb8844-dabf-4a69-aff4-587de2fc4d7c /srv/BigData1 ext4 defaults,noatime,nodiratime 1 0
UUID=876e73be-1f80-4466-92b7-01d7c68bbb1b /srv/BigData2 ext4 defaults,noatime,nodiratime 1 0
UUID=0d5fce7f-afd0-420a-b1bb-e5500a1851cd /srv/BigData3 ext4 defaults,noatime,nodiratime 1 0
```

- Step 14** Use the corresponding drive letter to format the new disk.  
Example: `mkfs.ext4 /dev/sdh`
- Step 15** Run the following command to attach the new disk.  
`mount New disk Mount point`  
Example: `mount /dev/sdh /srv/BigData/hadoop/data1`
- Step 16** Run the following command to grant the `omm` user permission to the new disk:  
`chown omm:wheel Mount point`  
Example: `chown -R omm:wheel /srv/BigData/hadoop/data1`
- Step 17** Add the UUID of the new disk to the `fstab` file.
  1. Run the `blkid` command to check the UUID of the new disk.

```
[root@node-ana-corekpoT0003 ~]# blkid
/dev/uda1: LABEL="ROOT" UUID="2aa97872-11ec-422e-9513-0f28b925ad5e" TYPE="ext4"
/dev/udb: UUID="e5f652c3-f9af-427f-89da-f2545618688d" TYPE="ext4"
[root@node-ana-corekpoT0003 ~]#
```

2. Open the `/etc/fstab` file and add the following information:  
`UUID=New disk UUID /srv/BigData/hadoop/data1 ext4 defaults,noatime,nodiratime 1 0`

**Step 18** (Optional) Create a log directory.

```
mkdir -p /srv/BigData/Bigdata
chown omm:ficommon /srv/BigData/Bigdata
chmod 770 /srv/BigData/Bigdata
```

 **NOTE**

Run the following command to check whether symbolic links to **Bigdata** logs exist. If yes, skip this step.

```
ll /var/log
```

**Step 19** Log in to .

**Step 20** Choose **Hosts**, click the name of the host to be recommissioned, click **RegionServer** in the **Roles** list, click **More**, and select **Recommission**.

**Step 21** Choose **Hosts**, click the name of the host to be recommissioned, click **DataNode** in the **Roles** list, click **More**, and select **Recommission**.

**Step 22** Choose **Hosts**, click the name of the host to be recommissioned, click **NodeManager** in the **Roles** list, click **More**, and select **Recommission**.

 **NOTE**

If this host still runs other instances, perform the similar operation to recommission the instances.

**Step 23** Choose **Services > HDFS**. In the **HDFS Summary** area on the **Service Status** page, check whether **Missing Blocks** is **0**.

- If **Missing Blocks** is **0**, no further action is required.
- If **Missing Blocks** is not **0**, contact technical support.

----End

## 18.2.5 Replacing a Disk in an MRS Cluster (Applicable to 3.x)

### Issue

A disk is not accessible.

### Symptom

A user created an MRS cluster with local disks. A disk of a core node in this cluster is damaged, resulting in file read failures.

### Cause Analysis

The disk hardware is faulty.

## Procedure

### NOTE

This procedure is applicable to troubleshooting disk hardware faults of core and task nodes in MRS clusters using local disks (ECSs of D, I, IR, and KI series).

Kafka does not support disk replacement. If the node that stores Kafka data is faulty, contact technical support.

**Step 1** Log in to .

**Step 2** Choose **Hosts** and click the name of the faulty host. In the **Instance** area, click **DataNode**. Then on the page that is displayed, click **More** and select **Decommission**.

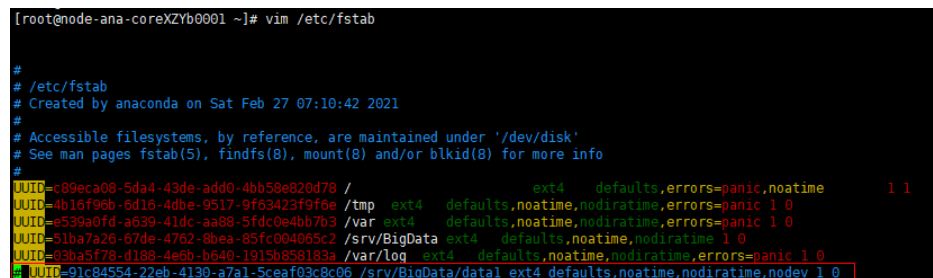
### NOTE

- If this host accommodates DataNode, NodeManager, RegionServer, and ClickHouseServer instances, decommission these instances by referring to this step.
- In versions later than MRS 3.1.2, the ClickHouseServer role instance can be decommissioned.

**Step 3** Choose **Hosts**, select the faulty host, click **More**, and select **Stop All Instances**.

**Step 4** Run the **vim /etc/fstab** command to comment out the mount point of the faulty disk.

**Figure 18-3** Commenting out the mount point of the faulty disk



```
[root@node-ana-coreXZYb0001 ~]# vim /etc/fstab
#
# /etc/fstab
# Created by anaconda on Sat Feb 27 07:10:42 2021
#
# Accessible filesystems, by reference, are maintained under '/dev/disk'
# See man pages fstab(5), findfs(8), mount(8) and/or blkid(8) for more info
#
UUID=c89eca08-5da4-43de-add0-4bb58e820d78 / ext4 defaults,errors=panic,noatime 1 1
UUID=4b16f96b-6d16-4d8e-9517-9f69423f9f6e /tmp ext4 defaults,noatime,nodiratime,errors=panic 1 0
UUID=e539a0fd-a639-41dc-aa88-5fdc0e4bb7b3 /var ext4 defaults,noatime,nodiratime,errors=panic 1 0
UUID=51ba7a26-67de-4762-8bea-85fc004065c2 /srv/BigData ext4 defaults,noatime,nodiratime 1 0
UUID=33ba5f78-d188-4e6b-b640-1915b658163a /var/log ext4 defaults,noatime,nodiratime,errors=panic 1 0
■ UUID=91c84554-22eb-4130-a7a1-5ceaf03c8c06 /srv/BigData/data1 ext4 defaults,noatime,nodiratime,nodev 1 0
```

**Step 5** If the old disk is still accessible, migrate user data on the old disk (for example, **/srv/BigData/data1/**).

**cp -r Mount point of the old disk Temporary data storage directory**

Example: **cp -r /srv/BigData/data1 /tmp/**

**Step 6** Log in to the MRS console.

**Step 7** On the cluster details page, click the **Nodes** tab.

**Step 8** Click the node whose disk is to be replaced to go to the ECS console. Click **Stop** to stop the node.

**Step 9** Contact technical support to replace the disk in the background.

**Step 10** On the ECS console, click **Start** to start the node where the disk has been replaced.

**Step 11** Initialize the Linux data disk.



**Step 12** Run the **lsblk** command to view information about the new disk partition.

**Figure 18-4** Viewing the new disk partition

```
[root@ecs-fcq ~]# lsblk
NAME MAJ:MIN RM SIZE RO TYPE MOUNTPOINT
sda   8:0    0  1.7T 0 disk
sdb   8:16   0  1.7T 0 disk
sdc   8:32   0  1.7T 0 disk
└─sdc1 8:33   0  1.7T 0 part
sdd   8:48   0  1.7T 0 disk
└─sdd1 8:49   0  1.7T 0 part
```

**Step 13** Run the **df -TH** command to obtain the file system type.

**Figure 18-5** Obtaining the file system type

```
[root@node-ana-corewQaI0001 ~]# df -TH
Filesystem      Type      Size  Used Avail Use% Mounted on
/dev/vda1       ext4      233G  44G  179G  20% /
devtmpfs        devtmpfs  34G   0    34G   0% /dev
tmpfs           tmpfs     34G   0    34G   0% /dev/shm
tmpfs           tmpfs     34G   9.3M 34G   1% /run
tmpfs           tmpfs     34G   0    34G   0% /sys/fs/cgroup
/dev/vda5       ext4      11G   40M  10G   1% /tmp
/dev/vda7       ext4      64G   152M 60G   1% /srv/BigData
/dev/vda6       ext4      11G   1.2G 8.9G  12% /var
/dev/vda8       ext4      190G  211M 180G   1% /var/log
/dev/sdc1       ext4      1.8T  1.4G 1.8T   1% /srv/BigData/data2
tmpfs           tmpfs     6.8G   0    6.8G   0% /run/user/2000
tmpfs           tmpfs     6.8G   0    6.8G   0% /run/user/0
[root@node-ana-corewQaI0001 ~]#
```

**Step 14** Format the new disk partition based on the obtained file system type.

Example: **mkfs.ext4 /dev/sdd1**

**Step 15** Run the following command to mount the new disk:

**mount** *New disk Mount point*

Example: **mount /dev/sdd1 /srv/BigData/data1**

**NOTE**

If the disk cannot be mounted, run the following command to reload the configuration and mount it again:

**systemctl daemon-reload**

**Step 16** Run the following command to grant the **omm** user permission to the new disk:

**chown omm:wheel** *Mount point*

Example: **chown -R omm:wheel /srv/BigData/data1**

**Step 17** Migrate user data from the old disk (for example, **/srv/BigData/data1/**) to the new disk.

**cp -r** *Temporary data storage directory* *Mount point of the new disk*

Example: `cp -r /tmp/data1/* /srv/BigData/data1/`

**Step 18** Add the UUID of the new disk to the `fstab` file.

1. Run the `blkid` command to check the UUID of the new disk.

```
[root@node-ana-core10001 ~]# blkid
/dev/sda6: UUID="e539a8fd-a639-41dc-aa00-5fde0e4bb7b3" TYPE="ext4"
/dev/sda1: UUID="c89eca08-5da4-43de-add0-4bb58e820d78" TYPE="ext4"
/dev/sda5: UUID="4b16f96b-6d16-4dbe-9517-9f63423f9f6e" TYPE="ext4"
/dev/sda7: UUID="51ba7a26-67de-4762-bbea-05fc004065c2" TYPE="ext4"
/dev/sda8: UUID="03ba5f78-d188-4e6b-b640-1915b858183a" TYPE="ext4"
/dev/sda1: UUID="02a09011-ae36-4140-abad-e5ef935e54e0" TYPE="ext4" PARTLABEL="logical1" PARTUUID="1bd64663-42e1-4bdf-9ece-4b5b793cf799"
/dev/sdc1: UUID="570ceafe-4585-462a-a358-e12480969d7f" TYPE="ext4" PARTLABEL="logical1" PARTUUID="ac389415-3294-47c4-b009-ae39fc72f62e"
/dev/sdd1: UUID="7f377c0b-e1b9-423e-b7d2-a60e1d58c3eb" TYPE="ext4" PARTLABEL="logical1" PARTUUID="7f0254ea-306c-46ae-b358-8e3845655120"
/dev/sdb1: UUID="67133dc9-da39-4561-9353-602257347cc1" TYPE="ext4" PARTLABEL="logical1" PARTUUID="2004ff01-e343-4f41-bfe8-889b4bc38968"
[root@node-ana-core10001 ~]#
```

2. Open the `/etc/fstab` file and add the following information:  
`UUID=UUID of the new disk /srv/BigData/data1 ext4 defaults,noatime,nodiratime,nodev 1 0`

**Step 19** Log in to .

**Step 20** Choose **Hosts** and click the name of the host to be recommissioned. In the **Instance** area, click **DataNode**. Then on the page that is displayed, click **More** and select **Recommission**.

**NOTE**

- If this host accommodates DataNode, NodeManager, RegionServer, and ClickHouseServer instances, recommission these instances by referring to this step.
- In versions later than MRS 3.1.2, the ClickHouseServer role instance can be recommissioned.

**Step 21** Choose **Hosts**, select the faulty host, click **More**, and select **Start All Instances**.

**Step 22** Choose **Cluster > HDFS**. In the **Basic Information** area on the **Dashboard** page, check whether **Missing Blocks** is **0**.

- If **Missing Blocks** is **0**, no further action is required.
- If **Missing Blocks** is not **0**, contact technical support.

----End

## 18.2.6 MRS Backup Failure

### Issue

MRS backup keeps failing.

### Symptom

MRS backup keeps failing.

### Cause Analysis

The backup directory is connected to the system disk using a soft link. As a result, if the system disk is full, the backup fails.

### Procedure

- Step 1** Check whether the backup directory is connected to the system disk using a soft disk.

1. Log in to the active and standby Master nodes in the cluster as user **root**.
2. Run the **df -h** command to check the storage usage of the system disk.
3. Run the **ll /srv/BigData/LocalBackup** command to check whether the backup directory is connected to **/opt/Bigdata/LocalBackup** using a soft link.

Check whether the backup file is connected to the system disk using a soft link and whether the system disk has sufficient space. If the soft link is used for connecting to the system disk and the system disk space is insufficient, go to [Step 2](#). If the soft link is not used, the failure is not caused by insufficient system disk space. Contact technical support for troubleshooting.

**Step 2** Move historical backup data to a new directory on the data disk.

1. Log in to the Master node as user **root**.
2. Run the **su - omm** command to switch to user **omm**.
3. Run the **rm -rf /srv/BigData/LocalBackup** command to delete the soft link of the backup directory.
4. Run the **mkdir -p /srv/BigData/LocalBackup** command to create a backup directory.
5. Run the **mv /opt/Bigdata/LocalBackup/\* /srv/BigData/LocalBackup/** command to move the historical backup data to the new directory.

----End

## 18.2.7 Inconsistency Between df and du Command Output on the Core Node

### Issue

The capacity displayed in the **df** command output on the Core node is inconsistent with that displayed in the **du** command output.

### Symptom

After the **df** and **du** commands are executed, the values of the Core node capacity displayed are different.

The disk usage of the **/srv/BigData/hadoop/data1/** directory queried by running the **df -h** command differs greatly from that queried by running the **du -sh /srv/BigData/hadoop/data1/** command. The difference is greater than 10 GB.

### Cause Analysis

The **lsdf |grep deleted** command output indicates that a large number of log files in the directory are in the deleted state.

When some Spark tasks are running for a long time, some containers in the tasks keep running and logs are continuously generated. When printing logs, the executor of Spark uses the log4j log scrolling function to output logs to the **stdout** file. The container also monitors this file. As a result, the file is monitored by two processes at the same time. When one process scrolls according to the configuration, the earliest log file is deleted, but the other process still occupies the file handle. As a result, a file in the deleted state is generated.

## Procedure

Change the output directory name for executor logs of Spark.

1. Open the log configuration file. By default, the configuration file is located in *<Client address>/Spark/spark/conf/log4j-executor.properties*.
2. Change the name of the log output file.  
For example, change `log4j.appender.sparklog.File = ${spark.yarn.app.container.log.dir}/stdout` to `log4j.appender.sparklog.File = ${spark.yarn.app.container.log.dir}/stdout.log`.
3. Save the configuration and exit.
4. Submit the tasks again.

## 18.2.8 Disassociating a Subnet from the ACL Network

### Scenarios

You can disassociate a subnet from the ACL network when necessary.

### Procedure

- Step 1** Log in to the management console.
- Step 2** On the console homepage, under **Network**, click **Virtual Private Cloud**.
- Step 3** In the navigation tree on the left, choose **Network ACL**.
- Step 4** Locate the target network ACL in the right pane, and click the network ACL name to switch to the network ACL details page.
- Step 5** On the displayed page, click the **Associated Subnets** tab.
- Step 6** On the **Associated Subnets** page, locate the target network ACL and click **Disassociate** in the **Operation** column.
- Step 7** Click **OK**.

----End

## 18.2.9 MRS Becomes Abnormal After hostname Modification

### Issue

What should I do if MRS becomes abnormal after **hostname** is modified?

### Symptom

MRS becomes abnormal after **hostname** is modified.

### Possible Cause

The **hostname** modification causes compatibility problems and faults.

## Procedure

- Step 1** Log in to any node in the cluster as user **root**.
- Step 2** Run the **cat /etc/hosts** command on the node to check the value of **hostname** of each node and set the **newhostname** variable based on the value.
- Step 3** Run the **sudo hostnamectl set-hostname \${newhostname}** command on the node where **hostname** is modified to restore the correct hostname.

 **NOTE**

**\${newhostname}**: new value of **hostname**

- Step 4** After the modification, log in to the node where **hostname** is modified, and check whether the new hostname takes effect.

----End

## 18.2.10 DataNode Restarts Unexpectedly

### Symptom

A DataNode is restarted unexpectedly, but no manual restart operation is performed for the DataNode.

### Cause Analysis

Possible causes:

- **OOM of the Java process is killed.**

In general, the OMM Killer is configured for Java processes to detect and kill OOM. The OOM log is printed in the out log. In this case, you can view the run log (for example, the DataNode's log path is **/var/log/Bigdata/hdfs/dn/hadoop-omm-datanode-*hostname*.log**) to check whether OutOfMemory is printed.

- **DataNode is manually killed or killed by another process.**

Check the DataNode run log file **/var/log/Bigdata/hdfs/dn/hadoop-omm-datanode-*hostname*.log**. It is found that the health check fails after "RECEIVED SIGNAL 15" is received. In the following example, the DataNode is killed at 11:04:48 and then started at 11:06:52 two minutes later.

```
2018-12-06 11:04:48,433 | ERROR | SIGTERM handler | RECEIVED SIGNAL 15: SIGTERM |
LogAdapter.java:69
2018-12-06 11:04:48,436 | INFO | Thread-1 | SHUTDOWN_MSG:
/*****
SHUTDOWN_MSG: Shutting down DataNode at 192-168-235-85/192.168.235.85
*****/ LogAdapter.java:45
2018-12-06 11:06:52,744 | INFO | main | STARTUP_MSG:
```

According to the logs, DataNode was closed and then the health check reported the exception. After 2 minutes, NodeAgent started the DataNode process.

## Procedure

Add the rule for recording the kill command in the audit log of the operating system. The process that delivers the kill command will be recorded in the audit log.

### Operation impact

- Printing audit logs affects operating system performance. However, analysis result shows that the impact is less than 1%.
- Printing audit log occupies some disk space. The logs to be printed are within megabytes. By default, the aging mechanism and the mechanism for checking the remaining disk space are configured. Therefore, the disk space will not be used up.

### Locating Method

Perform the following operations on nodes that may restart the DataNode process:

- Step 1** Log in to the node as the **root** user and run the **service auditd status** command to check the service status.

```
Checking for service auditd: running
```

If the service is not started, run the **service auditd restart** command to restart the service. The command execution takes less than 1 second and has no impact on the system.

```
Shutting down auditd: done  
Starting auditd: done
```

- Step 2** The audit rule of the **kill** command is temporarily added to audit logs.

Add an audit rule:

```
auditctl -a exit,always -F arch=b64 -S kill -S tkill -S tckill -F a1!=0 -k process_killed
```

View the rule:

```
auditctl -l
```

- Step 3** If a process is killed due to an exception, you can run the **ausearch -k process\_killed** command to query the kill history.

```
[root@aaaa ~]# ausearch -k process_killed  
----  
time->Fri Jul 8 15:43:44 2016  
type=CONFIG_CHANGE msg=audit(1467963824.969:48328): auid=0 ses=3514 subj=unconfined_u:system_r:auditctl_t:s0 op="add rule" key="process_killed" list=4 res=1  
----  
time->Fri Jul 8 15:43:50 2016  
type=OBJ_PID msg=audit(1467963830.034:48329): opid=21601 oauid=0 ouid=0 oses=3965 obj=unconfined_u:unconfined_r:unconfined_t:s0-s0:c0.c1023 occm="diskuptd"  
type=SYSSCALL msg=audit(1467963830.034:48329): arch=c000003e syscall=61 success=yes exit=0 a0=546f a1=0 a2=0 a3=546f items=0 ppid=6919 pid=14173 auid=0 uid=0 gid=0 euid=0 egid=0 sgid=0 fsuid=0 tty=pts1 ses=3514 comm="bash" exe="/bin/bash" subj=unconfined_u:unconfined_r:unconfined_t:s0-s0:c0.c1023 key="process_killed"
```

### NOTE

**a0** is the PID (hexadecimal) of the process that is killed, and **a1** is the semaphore of the kill command.

----End

### Verification

- Step 1** Restart an instance of the node on MRS Manager, for example, DataNode.
- Step 2** Run the **ausearch -k process\_killed** command to check whether logs are printed.

The following is an example of the **ausearch -k process\_killed | grep ".sh"** command. The command output indicates that the **hdfs-daemon-ada\*** script closed the DataNode process.

```
root@node-148-0:~# ausearch -k process_killed | grep ".sh"
type=SYSCALL msg=audit(1481027170.221:2299042): arch=0800019 syscall=62 success=yes exit=0 a0=78dc a1=f a2=0 a3=78dc item=0 ppid=28873 pid=28888 uid=2000 uid=2000 gid=10 uid=2000 suid=2000 fsuid=2000 egid=10 sgid=10 fsgid=10 tty=lnone ses=10 comm="hdfs-daemon-ada" exe="/bin/bash" subj=unconfined_u:unconfined_r:unconfined_t:s0-s0:c0.c1023 key="process_killed"
type=SYSCALL msg=audit(1481027170.221:2299043): arch=0800019 syscall=62 success=yes exit=0 a0=78dc a1=0 a2=0 a3=ffff7a2d050 item=0 ppid=28873 pid=28888 uid=2000 uid=2000 gid=10 uid=2000 suid=2000 fsuid=2000 egid=10 sgid=10 fsgid=10 tty=lnone ses=10 comm="hdfs-daemon-ada" exe="/bin/bash" subj=unconfined_u:unconfined_r:unconfined_t:s0-s0:c0.c1023 key="process_killed"
type=SYSCALL msg=audit(1481027170.221:2299998): arch=0800019 syscall=62 success=no exit=-3 a0=78dc a1=0 a2=0 a3=78dc item=0 ppid=28873 pid=28888 uid=2000 uid=2000 gid=10 uid=2000 suid=2000 fsuid=2000 egid=10 sgid=10 fsgid=10 tty=lnone ses=10 comm="hdfs-daemon-ada" exe="/bin/bash" subj=unconfined_u:unconfined_r:unconfined_t:s0-s0:c0.c1023 key="process_killed"
root@node-148-0:~#
```

----End

Stop auditing the **kill** command.

- Step 1** Run the **service auditd restart** command. The temporarily added kill command audit logs are cleared automatically.
- Step 2** Run the **auditctl -l** command. If no information about killing a process is returned, the rule is cleared successfully.

----End

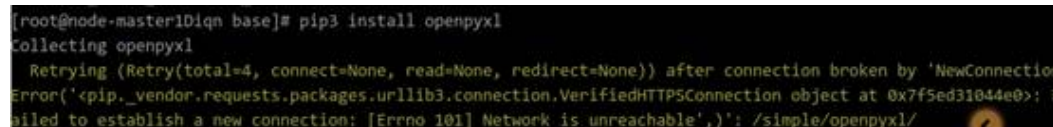
## 18.2.11 Network Is Unreachable When Using pip3 to Install the Python Package in an MRS Cluster

### Issue

When the Python package is installed using pip3, an error message is displayed, indicating that the network is unreachable.

### Symptom

When a user runs the pip3 install command to install the Python package, an error message is displayed, indicating that the network is unreachable. For details, see the following figure:



```
[root@node-master1D1qn base]# pip3 install openpyxl
Collecting openpyxl
  Retrying (Retry(total=4, connect=None, read=None, redirect=None)) after connection broken by 'NewConnectionError(<pip._vendor.requests.packages.urllib3.connection.VerifiedHTTPSConnection object at 0x7f5ed31044e0>: Failed to establish a new connection: [Errno 101] Network is unreachable',)': /simple/openpyxl/
```

### Cause Analysis

The customer does not bind an EIP to the Master node.

### Procedure

- Step 1** Log in to the MRS management console.
- Step 2** Choose **Clusters > Active Clusters**, select the faulty cluster, and click its name to check the **Basic Information** on the **Dashboard** tab page.
- Step 3** On the **Nodes** tab page, click the name of a Master node in the Master node group to log in to the ECS management console.

**Step 4** Click the **EIPs** tab and click **Bind EIP** to bind an EIP to the ECS.

**Step 5** Log in to the Master node and run the **pip3 install** command to install the Python package.

----End

## 18.2.12 Failed to Download the MRS Cluster Client

### Issue

On the local Master host, a user attempts to download an MRS cluster client for another remote host. However, the system displays a message indicating that the network or parameter is abnormal.

### Symptom

On the local Master host, a user attempts to download an MRS cluster client for another remote host. However, the system displays a message indicating that the network or parameter is abnormal.

### Cause Analysis

- The two hosts are in different VPCs.
- The password is incorrect.
- The firewall is enabled on the remote host.

### Procedure

- The two hosts are in different VPCs.  
Enable port 22 of the remote host.
- The password is incorrect.  
Check whether the password is correct. The password cannot contain special characters.
- The firewall is enabled on the remote host.  
Download the MRS cluster client to the server and run the **scp** command provided by Linux to remotely send the client to the remote host.

## 18.2.13 Failed to Scale Out an MRS Cluster

### Issue

The MRS console is accessible and functions properly, but the MRS cluster fails to be scaled out.

### Symptom

The MRS console is normal, and no alarm or error message is displayed on MRS Manager. However, an error message is displayed during cluster scale-out, indicating that the MRS cluster contains nodes that are not running.



## Cause Analysis

An MRS cluster can be scaled in or out only when it is running properly. According to the error message, the possible cause is that the cluster status in the database is abnormal or is not updated. As a result, the nodes in the cluster are not in the running state.

## Procedure

- Step 1** Log in to the MRS console and click the cluster name to go to the cluster details page. Check that the cluster is in the **Running** state.
- Step 2** Click **Nodes** to view the status of all nodes. Ensure that all nodes are in the **Running** state.
- Step 3** Log in to the podMaster node in the cluster, switch to the MRS deployer node, and view the **api-gateway.log** file.
1. Run the **kubectl get pod -n mrs** command to view the **pod** of the MRS deployer node.
  2. Run the **kubectl exec -ti \${Pod of the deployer node} -n mrs /bin/bash** command to log in to the pod. For example, run the **kubectl exec -ti mrsdeployer-78bc8c76cf-mn9ss -n mrs /bin/bash** command to access the deployer container of MRS.
  3. In the **/opt/cloud/logs/apigateway** directory, view the latest **api-gateway.log** file and search for the required keyword (such as **ERROR**, **scaling**, **clusterScaling**, **HostState**, **state-check**, or the cluster ID) in the file to check the error type.
  4. Rectify the fault based on the error information and perform the scale-out again.
    - If the scale-out is successful, no further action is required.
    - If the scale-out fails, go to [Step 4](#).
- Step 4** Run the **/opt/cloud/mysql -u\${Username} -P\${Port} -h\${Address} -p\${Password}** command to log in to the database.
- Step 5** Run the **select cluster\_state from cluster\_detail where cluster\_id=Cluster ID;** command to check the value of **cluster\_state**.
- If the value of **cluster\_state** is **2**, the cluster status is normal. Go to [Step 6](#).
  - If the value of **cluster\_state** is not **2**, the cluster status in the database is abnormal. You can run the **update cluster\_detail set cluster\_state=2 where cluster\_id="Cluster ID";** command to update the cluster status and then check the value of **cluster\_state**.
    - If the value of **cluster\_state** is **2**, the cluster status is normal. Go to [Step 6](#).
    - If the value of **cluster\_state** is not **2**, contact technical support.
- Step 6** Run the **select host\_status from host where cluster\_di="Cluster ID";** command to query the cluster host status.
- If the host is in the started state, no further action is required.
  - If the host is not in the started state, run the **update host set host\_status='started' where cluster\_id="Cluster ID";** command to update the host status to the database.

- If the host is in the started state, no further action is required.
- If the host is not in the started state, contact technical support.

----End

## 18.2.14 Error Occurs When MRS Executes the Insert Command Using Beeline

### Issue

An error occurs when MRS executes the insert command using Beeline.

### Symptom

When the **insert into** statement is executed in Beeline of Hive, the following error is reported:

```
Mapping run in Tez on Hive transactional table fails when data volume is high with error:
"org.apache.hadoop.hive.ql.lockmgr.LockException Reason: Transaction... already aborted, Hive SQL state
[42000]."
```

### Cause Analysis

This problem is caused by improper cluster configuration and Tez resource setting.

### Procedure

This problem can be solved by setting configuration parameters on Beeline.

**Step 1** Set the following properties to optimize performance (you are advised to change them at the cluster level):

- Set **hive.auto.convert.sortmerge.join** to **true**.
- Set **hive.optimize.bucketmapjoin** to **true**.
- Set **hive.optimize.bucketmapjoin.sortedmerge** to **true**.

**Step 2** Modify the following content to adjust the resources of Tez:

- Set **hive.tez.container.size** to the size of the Yarn container.
- Set **hive.tez.container.size** to the Yarn container size **yarn.scheduler.minimum-allocation-mb** or a smaller value (for example, a half or quarter of the Yarn container size). Ensure that the value does not exceed **yarn.scheduler.maximum-allocation-mb**.

----End

## 18.2.15 How Do I Upgrade EulerOS to Fix Vulnerabilities in an MRS Cluster?

### Issue

EulerOS has vulnerabilities at the underlying layer. This section describes how to upgrade the OS to fix vulnerabilities for an MRS cluster.

## Symptom

When the NSFOCUS software is used to test the cluster, vulnerabilities are found at the underlying layer in the EulerOS.

## Cause Analysis

When the NSFOCUS software is used to test the cluster, it is found that vulnerabilities exist at the underlying layer in the EulerOS. The MRS service is deployed in the EulerOS. Therefore, the system needs to be upgraded to fix the vulnerabilities.

## Procedure

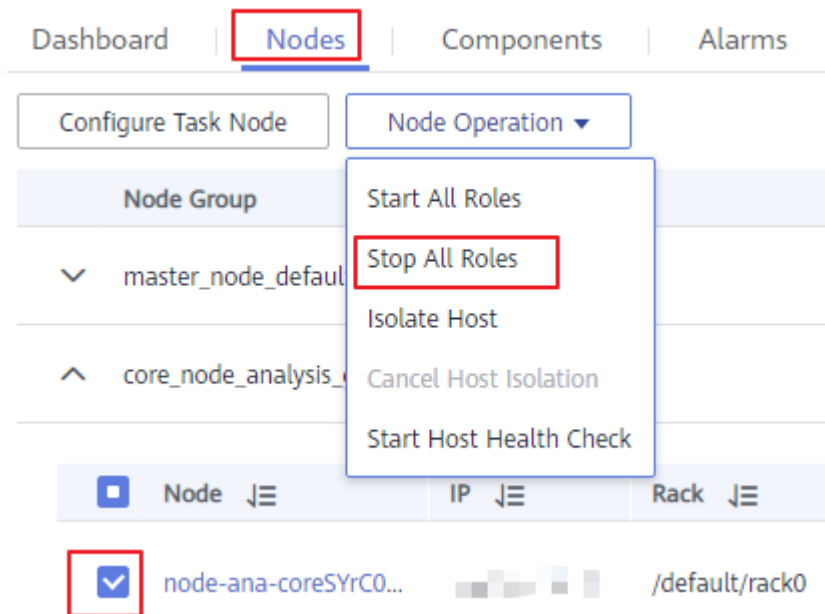
### NOTE

Before fixing the vulnerability, check whether Host Security Service (HSS) is enabled. If yes, disable HSS from monitoring the MRS cluster. After the vulnerability is fixed, enable HSS again.

**Step 1** Log in to the MRS console.

**Step 2** Click the cluster name. On the cluster details page, click the **Nodes** tab.

**Step 3** In the core node group, select a core node, click **Node Operation**, and select **Stop All Roles**.



**Step 4** Remotely log in to the core node and configure the yum repository.

**Step 5** Run the `uname -r` or `rpm -qa |grep kernel` command to query and record the kernel version of the current node.

**Step 6** Run the `yum update -y --skip-broken --setopt=protected_multilib=false` command to update the patch.

- Step 7** After the update is complete, query the kernel version and run the `rpm -e Old kernel version` command to delete the old kernel version.
- Step 8** On the cluster details page, click the **Nodes** tab.
- Step 9** In the core node group, click the name of the core node whose patch has been updated. The ECS console is displayed.
- Step 10** In the upper right corner of the page, click **Restart** to restart the core node.



- Step 11** On the **Nodes** tab of the cluster details page, select the core node, click **Node Operation**, and select **Start All Roles**.
- Step 12** Repeat [Step 1](#) to [Step 11](#) to upgrade other core nodes.
- Step 13** After all core nodes are upgraded, upgrade the standby master node and then the active master node. For details, see [Step 1](#) to [Step 11](#).

----End

## 18.2.16 Using CDM to Migrate Data to HDFS

### Issue

A user failed to use CDM to migrate data from an old cluster to HDFS of a new cluster.

### Symptom

When CDM is used to import data from the source HDFS to the destination HDFS, the destination MRS cluster is faulty and the NameNode cannot be started.

The logs show that the **Java heap space** error is reported during the startup. The JVM parameter of the NameNode needs to be modified.

Figure 18-6 Fault logs

```

2020-08-27 11:44:18,327 INFO main | 0.0299999999329447746% max memory 486.4 MB = 149.4 KB | LightweightGSet.java:397
2020-08-27 11:44:18,328 INFO main | capacity = 2^14 = 16384 entries | LightweightGSet.java:402
2020-08-27 11:44:18,330 INFO main | Using Inode attribute providers: com.huawei.hadoop.adapter.hdfs.plugin.HWInodeAttributeProvider | FSNamesystem.java:914
2020-08-27 11:44:18,337 INFO main | Lock on /srv/BigData/namenode/in_use_lock acquired by nodename:6565@node-master2jGRz | Storage.java:905
2020-08-27 11:44:18,637 INFO main | Planning to load image: FSImageFile(file=/srv/BigData/namenode/current/fsimage_000000000010002506, cpktxid=000000000010002506) | FSImage.java:898
2020-08-27 11:44:19,173 INFO main | Enable the erasure coding policy RS-6-3-1024k | ErasureCodingPolicyManager.java:410
2020-08-27 11:44:19,175 INFO pool-12-thread-1 | Loading 1048576 INodes. | FSImageFormatPBINode.java:336
2020-08-27 11:44:19,175 INFO pool-12-thread-2 | Loading 946367 INodes. | FSImageFormatPBINode.java:336
2020-08-27 11:45:33,594 WARN | qtp1066124444-31-acceptor-0@62fa7d99-ServerConnector@20b2475a(HTTP/1.1,[http/1.1]){node-master2jGRz:9870} | | AbstractConnector.java:544
java.lang.OutOfMemoryError: Java heap space
2020-08-27 11:45:33,601 INFO | main | Loaded FSImage in 74 seconds. | FSImageFormatProtobuf.java:205
2020-08-27 11:45:33,601 INFO | main | Loaded image for txid 10002507 from /srv/BigData/namenode/current/fsimage_000000000010002506 | FSImage.java:985
2020-08-27 11:45:36,045 INFO | main | Reading org.apache.hadoop.hdfs.server.namenode.RedundantEditLogInputStream@3a94964 expecting start txid #10002507 | FSImage.java:920
2020-08-27 11:45:36,045 INFO | main | Start loading edits file http://node-master2jGRz:8480/getJournal?jid=hacluster6segmentTxId=10002507&storageInfo=-64%3A170286539%3A1598255016336%3Amyhacluster6inProgressOk=true, http://node-master2jGRz:8480/getJournal?jid=hacluster6segmentTxId=10002507&storageInfo=-64%3A170286539%3A1598255016336%3Amyhacluster6inProgressOk=true, http://node-master2jGRz:8480/getJournal?jid=hacluster6segmentTxId=10002507&storageInfo=-64%3A170286539%3A1598255016336%3Amyhacluster6inProgressOk=true, http://node-master2jGRz:8480/getJournal?jid=hacluster6segmentTxId=10002507&storageInfo=-64%3A170286539%3A1598255016336%3Amyhacluster6inProgressOk=true | FSEditLogLoader.java:185
2020-08-27 11:45:36,050 INFO | main | Fast-forwarding stream 'http://node-master2jGRz:8480/getJournal?jid=hacluster6segmentTxId=10002507&storageInfo=-64%3A170286539%3A1598255016336%3Amyhacluster6inProgressOk=true, http://node-master2jGRz:8480/getJournal?jid=hacluster6segmentTxId=10002507&storageInfo=-64%3A170286539%3A1598255016336%3Amyhacluster6inProgressOk=true' to transaction ID 10002507 | RedundantEditLogInputStream.java:195
2020-08-27 11:45:36,050 INFO | main | Fast-forwarding stream 'http://node-master2jGRz:8480/getJournal?jid=hacluster6segmentTxId=10002507&storageInfo=-64%3A170286539%3A1598255016336%3Amyhacluster6inProgressOk=true' to transaction ID 10002507 | RedundantEditLogInputStream.java:195
2020-08-27 11:45:37,253 INFO | main | replaying edit logs 1/16367 transactions completed. (0%) | FSEditLogLoader.java:329
2020-08-27 11:45:39,687 ERROR | main | Encountered exception on operation CloseOp [length=0, inodeId=0, path=/spark/962/2020-01-21/out/094520_#A30119_[L].jpg, replication=2, atime=1598439386013, atime=159843938629, blockSize=134217728, blocks=[blk_1075738958_1998134], permissions=hadoop:fi\common:rw-r--r--, aclEntries=null, clientNames=, clientMachines=, overwrites=false, storagePolicyId=0, erasureCodingPolicyId=0, opCode=0P_CLOSE, txid=10002508] | FSEditLogLoader.java:305
java.io.FileNotFoundException: File does not exist: /spark/962/2020-01-21/out/094520_#A30119_[L].jpg
at org.apache.hadoop.hdfs.server.namenode.INodeFile.valueOf(INodeFile.java:86)
at org.apache.hadoop.hdfs.server.namenode.INodeFile.valueOf(INodeFile.java:76)
at org.apache.hadoop.hdfs.server.namenode.FSEditLogLoader.applyEditLogOp(FSEditLogLoader.java:499)
at org.apache.hadoop.hdfs.server.namenode.FSEditLogLoader.loadEditRecords(FSEditLogLoader.java:297)
at org.apache.hadoop.hdfs.server.namenode.FSEditLogLoader.loadFSEdits(FSEditLogLoader.java:188)
at org.apache.hadoop.hdfs.server.namenode.FSImage.loadEdits(FSImage.java:924)
at org.apache.hadoop.hdfs.server.namenode.FSImage.loadFSImage(FSImage.java:771)

```

## Cause Analysis

When the user uses CDM to migrate data, the HDFS data volume is too large. As a result, a stack exception occurs when metadata is merged.

## Procedure

- Step 1** Search for the **GC\_OPTS** parameter in **HDFS->NameNode** and increase the values of **-Xms512M** and **-Xmx512M** based on service requirements.
  - Step 2** Save the configuration and restart the affected services or instances.
- End

## 18.2.17 Alarms Are Frequently Generated in the MRS Cluster

### Issue

The cluster frequently reports alarms indicating that the heartbeat between the active and standby Manager nodes is interrupted, the heartbeat between the active and standby DBService nodes is interrupted, and the node is faulty. As a result, Hive is occasionally unavailable.

### Symptom

The cluster frequently reports alarms indicating that the heartbeat between the active and standby Manager nodes is interrupted, the heartbeat between the active and standby DBService nodes is interrupted, and the node is faulty. As a result, Hive is occasionally unavailable, affecting customer services

## Cause Analysis

- 1. When the alarm is generated, the VM is restarted. The alarm is generated because the VM is restarted.

```
2024-09-30 10:33:00 up 20:23, 2 users, load averages: 1.02 0.70 0.70
[omm@node-master1yqIY nodeagent]$ last
omm pts/0 100.125.0.70 Thu Sep 24 10:33 still logged in
omm pts/1 100.125.0.70 Thu Sep 24 09:26 - 09:47 (00:20)
omm pts/0 100.125.0.70 Thu Sep 24 09:22 - 10:21 (00:59)
omm pts/1 100.125.0.70 Wed Sep 23 17:32 - 17:37 (00:05)
root pts/0 10.203.216.102 Wed Sep 23 17:13 - 18:35 (01:21)
omm pts/0 100.125.0.70 Wed Sep 23 16:55 - 16:56 (00:00)
omm pts/0 100.125.0.70 Wed Sep 23 16:20 - 16:25 (00:05)
reboot system boot 4.19.36-vhulk190 Wed Sep 23 16:06 still running
root pts/1 10.203.216.102 Tue Sep 22 19:13 - 19:48 (00:34)
omm pts/0 100.125.0.70 Tue Sep 22 19:08 - 20:03 (00:54)
root pts/0 10.203.216.102 Tue Sep 22 17:03 - 17:52 (00:48)
omm pts/1 100.125.0.70 Tue Sep 22 15:55 - 16:00 (00:05)
```

```
[omm@node-master2WbYp ~]$ last
omm pts/0 10.80.0.56 Thu Sep 24 11:00 still logged in
omm pts/0 10.80.0.56 Thu Sep 24 09:24 - 10:21 (00:56)
omm pts/0 10.80.0.56 Wed Sep 23 17:32 - 17:37 (00:05)
omm pts/0 10.80.0.56 Tue Sep 22 19:15 - 19:15 (00:00)
omm pts/0 10.80.0.56 Tue Sep 22 15:57 - 16:21 (00:23)
omm pts/0 10.80.0.56 Tue Sep 22 15:23 - 15:35 (00:12)
omm pts/0 10.80.0.56 Tue Sep 22 15:07 - 15:12 (00:05)
omm pts/0 10.80.0.56 Tue Sep 22 14:21 - 14:26 (00:05)
omm pts/0 10.80.0.56 Mon Sep 21 10:57 - 11:06 (00:09)
omm pts/0 10.80.0.56 Mon Sep 21 10:42 - 10:56 (00:14)
omm pts/0 10.80.0.56 Thu Sep 17 16:05 - 16:15 (00:10)
omm pts/0 10.80.0.56 Wed Sep 16 20:52 - 20:58 (00:06)
reboot system boot 4.19.36-vhulk190 Wed Sep 16 18:05 still running
omm pts/0 10.80.0.56 Wed Sep 16 15:43 - 16:10 (00:26)
omm pts/0 10.80.0.56 Wed Sep 16 14:35 - 14:53 (00:17)
omm pts/0 10.80.0.56 Wed Sep 16 14:33 - 14:33 (00:00)
omm pts/0 10.80.0.56 Wed Sep 16 14:11 - 14:29 (00:17)
omm pts/0 10.80.0.56 Wed Sep 16 14:02 - 14:09 (00:06)
omm pts/0 10.80.0.56 Wed Sep 16 11:56 - 12:04 (00:08)
omm pts/0 10.80.0.56 Wed Sep 16 11:26 - 11:31 (00:04)
omm pts/0 10.80.0.56 Wed Sep 16 11:09 - 11:24 (00:15)
root pts/0 10.203.230.193 Mon Sep 14 15:54 - 16:30 (00:35)
root pts/0 10.203.172.29 Fri Sep 11 17:15 - 17:45 (00:30)
root pts/0 10.203.172.29 Fri Sep 11 16:53 - 17:12 (00:19)
root tty1 Fri Sep 11 16:23 - 17:25 (01:01)
reboot system boot 4.19.36-vhulk190 Fri Sep 11 10:07 still running
reboot system boot 4.19.36-vhulk190 Thu Aug 27 16:41 still running
root tty1 Thu Aug 20 09:46 - 10:17 (00:30)
reboot system boot 4.19.36-vhulk190 Wed Aug 19 17:48 still running
reboot system boot 4.19.36-vhulk190 Wed Aug 19 17:46 still running
```

- 2. According to the OS analysis, the cause of the VM restart is that the node does not have available memory. Memory overflow triggers oom-killer. When the process is invoked, the process enters the **disk sleep** state. As a result, the VM restarts.

```
mem info:
[344766.903734] MemTotal: 32397404 kB ← Total memory
MemFree: 160404 kB
MemAvailable: 31668 kB
Buffers: 2172 kB
Cached: 2768904 kB
SwapCached: 0 kB
Active: 30328872 kB ← Used by the user
Inactive: 1035844 kB
Active(anon): 30320852 kB
Inactive(anon): 1004376 kB
Active(file): 8020 kB
Inactive(file): 31468 kB
Unevictable: 0 kB
Mlocked: 0 kB
[344766.903738] SwapTotal: 0 kB
SwapFree: 0 kB
```

```

[344766.904470] 20444      1 212684K  104K      S (sleeping) /sbin/agetty -o -p -- \u --noclear tty1 linux
[344766.904474] 15011  9241  845712K  1948K      S (sleeping) gaussdb: wal sender process REPLICATION node-masterlyqiy(30753) s
[344766.904477] 20394  9241  866276K  326020K    D (disk sleep) gaussdb: OMM OMM localhost(35218) FARSE
[344766.904480] 20399  9241  867524K  326732K    D (disk sleep) gaussdb: OMM OMM localhost(35222) FARSE
[344766.904484] 29394      1 253256K  1852K      S (sleeping) /usr/sbin/sssd -D
[344766.904487] 29453 29384 253144K  2620K      R (running) /usr/libexec/sss/sss_be --domain implicit_files --uid 0 --gid 0 --logger=journald
[344766.904491] 29454 29384 258292K  4004K      S (sleeping) /usr/libexec/sss/sss_be --domain default --uid 0 --gid 0 --logger=journald
[344766.904494] 29512 29384 283272K  2112K      S (sleeping) /usr/libexec/sss/sss_nss --uid 0 --gid 0 --logger=journald
[344766.904498] 29513 29384 243880K  1680K      D (disk sleep) /usr/libexec/sss/sss_pam --uid 0 --gid 0 --logger=journald
[344766.904501] 29527      1 5500276K 323624K    S (sleeping) /opt/Bigdata/jdk1.8.0_212/bin/java -cp
/opt/Bigdata/MRS_2.1.0/1_21_JDBCServer/etc/1/opt/Bigdata/security:/opt/Bigdata/MRS_2.1.0/install/FusionInsight-Spark-2.3.2/spark/sbin/./jars/* -Dlog4
-Djava.security.auth.Login.config=/o
[344766.904505] 7855  9241  846668K  23736K      S (sleeping) gaussdb: OMM OMM localhost(46200) idle
[344766.904509] 25941  9241  859332K  323464K    D (disk sleep) gaussdb: OMM OMM localhost(48556) idle
[344766.904512] 25951  9241  857892K  319088K    D (disk sleep) gaussdb: OMM OMM localhost(48558) FARSE
[344766.904516] 26004  9241  867192K  324348K    D (disk sleep) gaussdb: OMM OMM localhost(48562) idle
[344766.904519] 26108  9241  857940K  323328K    D (disk sleep) gaussdb: OMM OMM localhost(48564) FARSE
[344766.904523] 26156  9241  858120K  324052K    D (disk sleep) gaussdb: OMM OMM localhost(48570) FARSE
[344766.904527] 26165  9241  846212K  322884K    D (disk sleep) gaussdb: OMM OMM localhost(48576) FARSE
[344766.904531] 26172  9241  858180K  322896K    D (disk sleep) gaussdb: OMM OMM localhost(48578) FARSE
[344766.904534] 26212  9241  857932K  323148K    D (disk sleep) gaussdb: OMM OMM localhost(48580) FARSE
[344766.904538] 26309  9241  859160K  321728K    D (disk sleep) gaussdb: OMM OMM localhost(48582) FARSE
[344766.904541] 26362  9241  866236K  322212K    D (disk sleep) gaussdb: OMM OMM localhost(48584) FARSE
[344766.904545] 26399  9241  866408K  323184K    D (disk sleep) gaussdb: OMM OMM localhost(48588) FARSE
[344766.904548] 26399  9241  857844K  321616K    D (disk sleep) gaussdb: OMM OMM localhost(48592) FARSE
[344766.904551] 26404  9241  859044K  322592K    D (disk sleep) gaussdb: OMM OMM localhost(48596) FARSE
[344766.904555] 26415  9241  857756K  322528K    D (disk sleep) gaussdb: OMM OMM localhost(48600) FARSE
[344766.904558] 26450  9241  858768K  323668K    D (disk sleep) gaussdb: OMM OMM localhost(48606) FARSE
[344766.904562] 26492  9241  858072K  323340K    D (disk sleep) gaussdb: OMM OMM localhost(48608) FARSE
[344766.904565] 26608  9241  859024K  322504K    D (disk sleep) gaussdb: OMM OMM localhost(48610) FARSE
[344766.904568] 27449  9241  846276K  323472K    D (disk sleep) gaussdb: OMM OMM localhost(48632) FARSE
[344766.904573] 30030      1 387064K  17424K      R (running) /opt/Bigdata/MRS_2.1.0/install/FusionInsight-Hue-3.11.0/hue/build/env/bin/python2.7
/opt/Bigdata/MRS_2.1.0/install/FusionInsight-Hue-3.11.0/hue/build/env/bin/supervisor -p /opt/Bigdata/MRS_2.1.0/install/FusionInsight-Hue-3.11.0/hue/cnf/
[344766.904726] 874  4953  1484K      8K      D (disk sleep) /bin/sh /opt/Bigdata/nodeagent/bin/scriptlauncher.sh /opt/Bigdata/MRS_2.1.0/install/dsbservice/sh
[344766.904729] 875 26044  1488K      12K      D (disk sleep) /bin/sh /opt/Bigdata/nodeagent/bin/scriptlauncher.sh
/opt/Bigdata/MRS_2.1.0/install/FusionInsight-Hadoop-3.11/hadoop/sbin/yarn-resource-manager-check.sh
[344766.904732] 876 10755 752240K  670728K    D (disk sleep) /opt/Bigdata/jdk1.8.0_212/bin/java -Dprocess.name=nodeagent
-Dbeetle.application.home.path=/opt/Bigdata/security/config -Dsun.rmi.transport.tcp.responseTimeout=60000 -Djava.library.path=/opt/Bigdata/nodeagent/lib
-XX:ErrorFile=/var/log/Bigdata/nodeagent
[344766.904735] 878 17629 8616200K 1124612K  D (disk sleep) /opt/Bigdata/jdk1.8.0_212/bin/java -Djava.security.egd=file:/dev/./urandom -Dprocess.name=contr
-Datack.conf.dir=/opt/Bigdata/om-0.0.1 -Dbeetle.application.home.path=/opt/Bigdata/om-0.0.1/etc/om -Dorg.terracotta.quartz.skipUpdate
[344766.904738] 879 7057  1484K      8K      D (disk sleep) /bin/sh /opt/Bigdata/nodeagent/bin/scriptlauncher.sh
/opt/Bigdata/MRS_2.1.0/install/FusionInsight-Flume-1.6.0/flume/bin/flume-check-service.sh
[344766.904741] 880 2535  1488K      12K      D (disk sleep) /bin/sh /opt/Bigdata/nodeagent/bin/scriptlauncher.sh /usr/bin/head -1 /opt/Bigdata/tmp/hadoop-
[344766.904744] 881 9760 752240K  670728K    D (disk sleep) /opt/Bigdata/jdk1.8.0_212/bin/java -Dprocess.name=nodeagent
-Dbeetle.application.home.path=/opt/Bigdata/security/config -Dsun.rmi.transport.tcp.responseTimeout=60000 -Djava.library.path=/opt/Bigdata/nodeagent/lib
-XX:ErrorFile=/var/log/Bigdata/nodeagent
[344766.904746] 882 3895 752240K  670728K    D (disk sleep) /opt/Bigdata/jdk1.8.0_212/bin/java -Dprocess.name=nodeagent
-Dbeetle.application.home.path=/opt/Bigdata/security/config -Dsun.rmi.transport.tcp.responseTimeout=60000 -Djava.library.path=/opt/Bigdata/nodeagent/lib
-XX:ErrorFile=/var/log/Bigdata/nodeagent
[344766.904748] 883 3665 752240K  670728K    D (disk sleep) /opt/Bigdata/jdk1.8.0_212/bin/java -Dprocess.name=nodeagent
-Dbeetle.application.home.path=/opt/Bigdata/security/config -Dsun.rmi.transport.tcp.responseTimeout=60000 -Djava.library.path=/opt/Bigdata/nodeagent/lib
-XX:ErrorFile=/var/log/Bigdata/nodeagent
[344766.904751] 885 843 752240K  670728K    D (disk sleep) /opt/Bigdata/jdk1.8.0_212/bin/java -Dprocess.name=nodeagent
-Dbeetle.application.home.path=/opt/Bigdata/security/config -Dsun.rmi.transport.tcp.responseTimeout=60000 -Djava.library.path=/opt/Bigdata/nodeagent/lib
-XX:ErrorFile=/var/log/Bigdata/nodeagent
[344766.904753] 886 5536 752240K  670728K    D (disk sleep) /opt/Bigdata/jdk1.8.0_212/bin/java -Dprocess.name=nodeagent
-Dbeetle.application.home.path=/opt/Bigdata/security/config -Dsun.rmi.transport.tcp.responseTimeout=60000 -Djava.library.path=/opt/Bigdata/nodeagent/lib
-XX:ErrorFile=/var/log/Bigdata/nodeagent
[344766.904754] Mem-Info:
[344766.904757] active anon:7580213 inactive anon:251094 isolated anon:0

```

3. Check the processes that occupy the memory. It is found that the processes that occupy the memory are normal service processes.

Conclusion: The VM memory cannot meet service requirements.

## Procedure

- You are advised to expand the node memory.
- You are advised to disable unnecessary services to avoid this problem.

## 18.2.18 Memory Usage of the PMS Process Is High

### Issue

What can I do if the memory usage of the active Master node is high?

### Symptom

The memory usage of the active Master node is high. The **top -c** command output shows that the following idle processes occupy a large amount of memory:

12180	ommdba	20	0	1395492	1.180g	1.082g	S	0.0	3.8	23:14.29	gaussdb:	OMM	OMM	localhost(60598)	idle
14828	ommdba	20	0	1395904	1.180g	1.081g	S	0.0	3.8	23:17.08	gaussdb:	OMM	OMM	localhost(60698)	idle
15016	ommdba	20	0	1395840	1.180g	1.081g	S	0.0	3.8	23:11.19	gaussdb:	OMM	OMM	localhost(60824)	idle
14943	ommdba	20	0	1395900	1.180g	1.081g	S	0.0	3.8	23:14.76	gaussdb:	OMM	OMM	localhost(60764)	idle
14908	ommdba	20	0	1395840	1.180g	1.081g	S	0.0	3.8	23:15.18	gaussdb:	OMM	OMM	localhost(60738)	idle
14953	ommdba	20	0	1395824	1.180g	1.081g	S	0.0	3.8	23:15.96	gaussdb:	OMM	OMM	localhost(60770)	idle
14995	ommdba	20	0	1395560	1.180g	1.081g	S	0.0	3.8	23:13.28	gaussdb:	OMM	OMM	localhost(60812)	idle
15062	ommdba	20	0	1395820	1.180g	1.081g	S	0.0	3.8	23:16.12	gaussdb:	OMM	OMM	localhost(60868)	idle
15064	ommdba	20	0	1395512	1.180g	1.081g	S	0.0	3.8	23:13.33	gaussdb:	OMM	OMM	localhost(60870)	idle
14973	ommdba	20	0	1395528	1.180g	1.081g	S	0.0	3.8	23:12.74	gaussdb:	OMM	OMM	localhost(60790)	idle
14835	ommdba	20	0	1395536	1.180g	1.081g	S	0.0	3.8	23:17.39	gaussdb:	OMM	OMM	localhost(60704)	idle
14822	ommdba	20	0	1395524	1.180g	1.081g	S	0.0	3.8	23:13.80	gaussdb:	OMM	OMM	localhost(60692)	idle
14991	ommdba	20	0	1395808	1.180g	1.081g	S	0.0	3.8	23:17.96	gaussdb:	OMM	OMM	localhost(60808)	idle
14975	ommdba	20	0	1395812	1.180g	1.081g	S	0.0	3.8	23:12.57	gaussdb:	OMM	OMM	localhost(60792)	idle
15038	ommdba	20	0	1395520	1.180g	1.081g	S	0.0	3.8	23:12.75	gaussdb:	OMM	OMM	localhost(60846)	idle
14919	ommdba	20	0	1395540	1.180g	1.081g	S	0.0	3.8	23:11.58	gaussdb:	OMM	OMM	localhost(60744)	idle
14832	ommdba	20	0	1395476	1.180g	1.081g	S	0.0	3.8	23:13.11	gaussdb:	OMM	OMM	localhost(60702)	idle
14989	ommdba	20	0	1395500	1.180g	1.081g	S	0.0	3.8	23:15.63	gaussdb:	OMM	OMM	localhost(60806)	idle
14979	ommdba	20	0	1395448	1.180g	1.081g	S	0.0	3.8	23:13.17	gaussdb:	OMM	OMM	localhost(60796)	idle
15047	ommdba	20	0	1395512	1.180g	1.081g	S	0.0	3.8	23:12.10	gaussdb:	OMM	OMM	localhost(60854)	idle
14977	ommdba	20	0	1395496	1.180g	1.081g	S	0.0	3.8	23:16.90	gaussdb:	OMM	OMM	localhost(60794)	idle
15028	ommdba	20	0	1395800	1.180g	1.081g	S	0.0	3.8	23:09.35	gaussdb:	OMM	OMM	localhost(60836)	idle

## Cause Analysis

- PostgreSQL cache: In addition to common execution plan cache and data cache, PostgreSQL provides cache mechanisms such as **catalog** and **relation** to improve the efficiency of generating execution plans. In the persistent connection scenario, some of the caches are not released. As a result, the persistent connection may occupy a large amount of memory.
- PMS is a monitoring process of MRS. This process frequently creates table partitions or new tables. The PostgreSQL caches the metadata of the objects accessed by the current session, and the connections in the database connection pool of the PMS exist for a long time. Therefore, the memory occupied by the connections gradually increases.

## Procedure

**Step 1** Log in to the active Master node as user **root**.

**Step 2** Run the following command to query the PMS process ID:

```
ps -ef | grep =pmsd |grep -v grep
```

**Step 3** Run the following command to stop the PMS process. In the command, **PID** indicates the PMS process ID obtained in [Step 2](#).

```
kill -9 PID
```

**Step 4** Wait for the PMS process to automatically start.

It takes 2 to 3 minutes to start PMS. PMS is a monitoring process. Restarting PMS does not affect big data services.

----End

## 18.2.19 High Memory Usage of the Knox Process

### Issue

The memory usage of the knox process is high.



## Symptom

The memory usage of the active Master node is high. The **top -c** command output shows that the memory usage of the Knox process exceeds 4 GB.

## Cause Analysis

The memory is not separately configured for the Knox process. The process automatically allocates available memory based on the system memory size. As a result, the Knox process occupies a large amount of memory.

## Procedure

- Step 1** Log in to the Master nodes as user **root**.
- Step 2** Open the `/opt/knox/bin/gateway.sh` file. Search for **APP\_MEM\_OPTS**, and set its value to **-Xms3072m -Xmx4096m**.
- Step 3** Log in to Manager and click **Hosts**. Find the IP address of the active Master node (that is, the node with a solid star before the hostname), and log in to the background of the node.
- Step 4** Run the following commands to restart the process:

```
su - omm
sh /opt/knox/bin/restart-knox.sh
----End
```

## 18.2.20 It Takes a Long Time to Access HBase from a Client Installed on a Node Outside the Security Cluster

### Issue

The cluster client is installed on a node outside the security cluster. When a user runs the **hbase shell** command on the client to access HBase, it is found that the access is very slow.

### Symptom

A user creates a security cluster, installs a cluster client on a node outside the cluster, and runs the **hbase shell** command to access HBase. It is found that the access to HBase is very slow.

### Cause Analysis

Kerberos authentication is required for a security cluster. You need to configure the **hosts** file on the client node to ensure that the access speed is not affected. An example of the **hosts** configuration is as follows:

```
1.1.1.1 hadoop.782670e3_1364_47e2_8c70_1b61bb80479c.com
1.1.1.1 hadoop.hadoop.com
1.1.1.1 hacluster
1.1.1.1 haclusterX
1.1.1.1 haclusterX1
```

```
1.1.1.1 haclusterX2  
1.1.1.1 haclusterX3  
1.1.1.1 haclusterX4  
1.1.1.1 ClusterX  
1.1.1.1 manager  
ip1 hostname1  
ip2 hostname2  
ip3 hostname3  
ip4 hostname4
```

## Procedure

Copy the content of the **hosts** file on the cluster node to the **hosts** file on the node where the client is installed.

## 18.2.21 How Do I Locate a Job Submission Failure?

### Symptom

A user cannot submit jobs through DGC or on the MRS console.

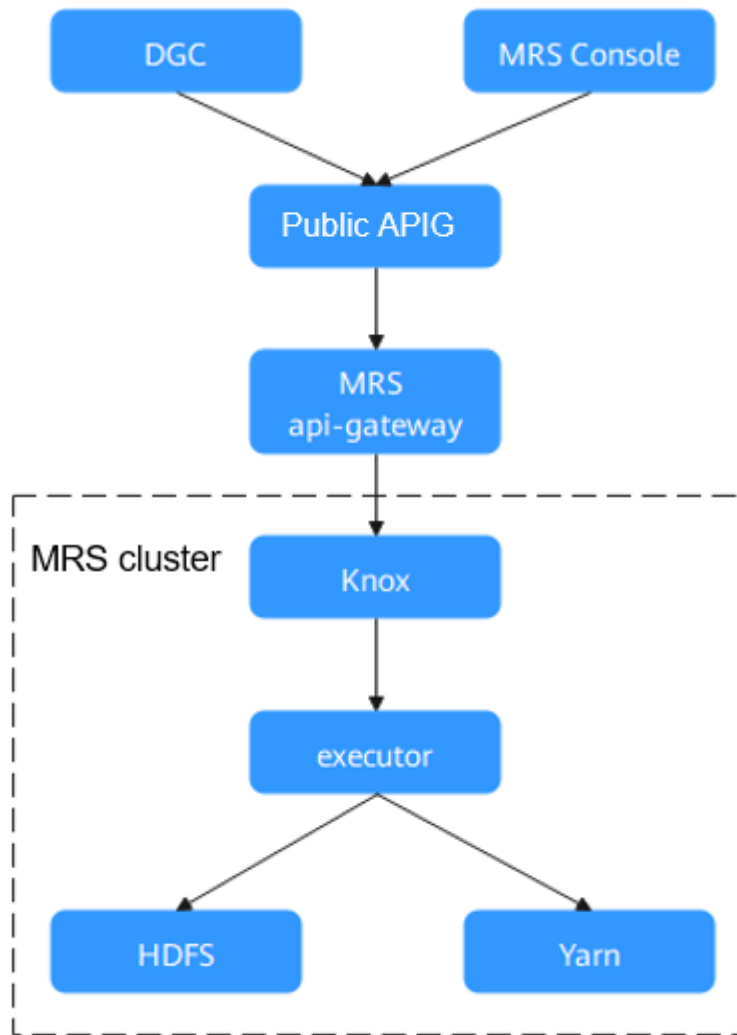
### Impact

Jobs cannot be submitted, and services are interrupted.

### Introduction to the Operation Process

1. All requests pass through APIG gateway and are restricted by the flow control configured on APIG.
2. APIG forwards the request to the api-gateway of the MRS management plane.
3. The API node on the MRS management plane polls the Knox of the active and standby OMS nodes to determine the Knox of the active OMS node.
4. MRS management-plane API submits a task to Knox of the active OMS.
5. Knox forwards requests to the Executor process on the current node.
6. The executor process submits a task to Yarn.

**Figure 18-7** Job process



## Procedure

Make preparations:

- Check whether the job is submitted through DGC or on the MRS console.
- Prepare the information listed in [Table 18-2](#).

**Table 18-2** Items to be prepared before the rectification

No.	Projects	Operation Mode
1	Cluster account information	Apply for <b>password</b> of user <b>admin</b> in the cluster.
2	Node account information	Apply for the passwords of users <b>omm</b> and <b>root</b> of cluster nodes.

No.	Projects	Operation Mode
3	Secure Shell (SSH) remote login tool	Prepare such tools as PuTTY or SecureCRT.
4	Client	Install the client.

**Step 1** Locate the cause of the exception.

View the error code received in the job log and check whether the error code belongs to APIG or MRS.

- If the error code is a public APIG error code (starting with "APIGW"), contact public APIG maintenance personnel.
- If an error occurs on MRS, go to the next step.

**Step 2** Check the running status of services and processes.

1. Log in to Manager and check whether a service fault occurs. If a job-related service fault or an underlying basic service fault occurs, rectify the fault.
2. Check whether a critical alarm is generated.
3. Log in to the active Master node.
4. Run the following command to check whether the OMS status is normal and whether the executor and Knox processes on the active OMS node are normal: The Knox is in active-active mode, and the executor is in single-active mode.

**/opt/Bigdata/om-0.0.1/sbin/status-oms.sh**

5. Run the **jmap -heap PID** command as user **omm** to check the memory usage of the Knox and Executor processes. If the old-generation memory usage is 99.9%, the memory overflow occurs.

Run the **netstat -anp | grep 8181 | grep LISTEN** command to query the PID of the executor process.

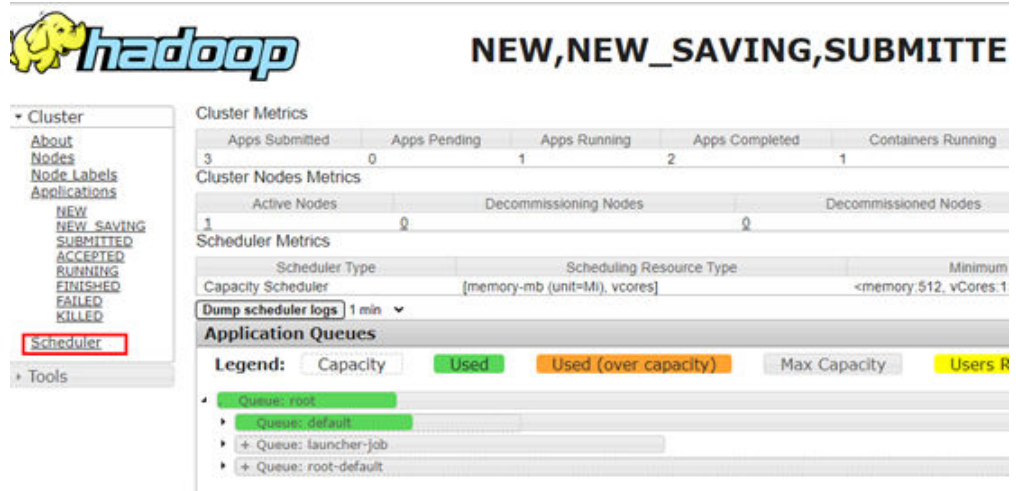
Run the **ps -ef|grep Knox | grep -v grep** command to query the PID of the Knox process.

If the memory overflows, run the **jmap -dump:format=b,file=/home/omm/temp.bin PID** command to export the memory information and restart the process.

6. View the native Yarn page to check the queue resource usage and whether the task is submitted to Yarn.

On the native Yarn page: choose **Components > Yarn > ResourceManager WebUI > ResourceManager (Active)**.

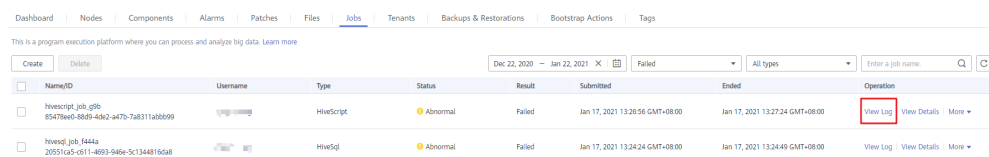
Figure 18-8 Queue resource usage on the Yarn page



**Step 3** Locate the fault causing the task submission failure.

1. Log in to the MRS management console and click the cluster name to go to the cluster details page.
2. On the **Jobs** tab page, locate the row that contains the target job and click **View Log** in the **Operation** column.

Figure 18-9 View the logs



3. If there is no log or the log information is not detailed, copy the job ID in the **Name/ID** column.
4. Run the following command on the active OMS node to check whether the task request is sent to the KNOX. If the request is not sent to the KNOX, the KNOX may be faulty. In this case, restart the KNOX to rectify the fault.  
**grep "mrsjob" /var/log/Bigdata/knox/logs/gateway-audit.log | tail -10**
5. Search for the job ID in the Executor log and view the error information.  
Log file path: **/var/log/Bigdata/executor/logs/exe.log**
6. Modify the **/opt/executor/webapps/executor/WEB-INF/classes/log4j.properties** file to enable the debug log of the executor. Submit the test task and view the executor log. Confirm the error reported during job submission.  
Log file path: **/var/log/Bigdata/executor/logs/exe.log**
7. If an error occurs in the executor, run the following command to print the jstack information of the executor and check the current execution status of the thread:  
**jstack PID > xxx.log**
8. On the cluster details page, click the **Jobs** tab. Locate the row that contains the target job, and click **View Details** in the **Operation** column to obtain the actual job ID (**applicationID**).

- On the cluster details page, choose **Components > Yarn > ResourceManager WebUI > ResourceManager (Active)**. On the native Yarn page that is displayed, click **applicationID**.

Figure 18-10 Yarn applications

The screenshot shows the Hadoop ResourceManager WebUI interface. On the left is a navigation menu with options like 'Cluster', 'About Nodes', 'Node Labels', and 'Applications'. The main area displays 'All Applications' with a table of application details. The first row is highlighted with a red box:

ID	User	Name	Application Type	Queue	Application Priority	StartTime	FinishTime	State	FinalStatus	Running Containers	Allocated CPU VCoers	Allocated Memory MB	Reserved CPU VCoers	Rese Mer MI
application_1608092518288_0007	[redacted]	com.huawei.bigdata.job.action.SparkSqlWrapper	SPARK	default	0	Fri Dec 18 15:31:04 +0800 2020	Fri Dec 18 15:31:20 2020	FINISHED	SUCCEEDED	N/A	N/A	N/A	N/A	N/A

- View logs on the task details page.

Figure 18-11 Task logs

The screenshot shows the Hadoop ResourceManager WebUI interface for a specific application. The 'Logs' tab is selected, displaying a table of log entries. The first entry is highlighted with a red box:

Attempt ID	Started	Node	Logs	Nodes blacklisted by the app	Nodes blacklisted by the system
appattempt_1608092518288_0007_000001	Fri Dec 18 15:31:04 +0800 2020	https://node-ana:coreVthM:8044	Logs	0	0

----End

## 18.2.22 OS Disk Space Is Insufficient Due to Oversized HBase Log Files

### Issue

The space of the `/var/log` partition on the system disk is insufficient.

## Symptom

The `/var/log/Bigdata/hbase/*/hbase-omm-*.out` log file is too large, causing insufficient space of the `/var/log` partition on the system disk.

## Cause Analysis

During the long-term running of HBase, the OS periodically deletes the `/tmp/.java_pid*` files created by the JVM. The HBase memory monitoring uses the `jinfo` command, which depends on the `/tmp/.java_pid*` file. If the file does not exist, the `jinfo` command runs `kill -3` to print the jstack information to the `.out` log file. As a result, the `.out` log file becomes oversized as time goes by.

## Procedure

On each node hosting the HBase instance, deploy a scheduled task to periodically clear the `.out` log file. For example, log in to the HBase instance node and run the `crontab -e` command to add a scheduled task to clear the `.out` log file at 00:00:00 every day.

`crontab -e`

```
00 00 * * * for file in `ls /var/log/Bigdata/hbase/*/hbase-omm-*.out`; do echo "" > $file; done
```

 NOTE

If large `.out` files are generated frequently, you can clear the files multiple times every day or adjust the automatic clearing policy of the OS.

## 18.2.23 Failed to Delete a New Tenant on FusionInsight Manager

### Symptom

A user fails to delete a tenant created on the **Tenant Resources** page of FusionInsight Manager, and an error message is displayed.

### Cause Analysis

When a tenant is created, its role is generated. The role will be deleted first when the tenant is deleted. If the component that supports permission configuration is abnormal, the resource permission of the role fails to be deleted.

### Procedure

- Step 1** Log in to FusionInsight Manager and choose **System > Permission > Role**.
- Step 2** Click **Create Role**. In the **Configure Resource Permission** area, click the cluster name to check the components available for resource permission configuration.
- Step 3** Choose **Cluster > Services** and check that the running status of these components is **Normal**.

**Step 4** (Optional) If the running status is not **Normal**, start or repair the component until its running status becomes **Normal**.

**Step 5** Delete the tenant again.

----End

## 18.3 Using Alluixo

### 18.3.1 Error Message "Does not contain a valid host:port authority" Is Reported When Alluixo Is in HA Mode

#### Issue

Error message "Does not contain a valid host:port authority" is reported for Alluixo in HA mode in a security cluster.

#### Symptom

Error message "Does not contain a valid host:port authority" is reported for Alluixo in HA mode in a security cluster.

```
java.lang.IllegalArgumentException: Does not contain a valid host:port authority: mode=ana-coreqdr-fs[19040-ae57-4792-837c-ef20105d26b.com:19998_mode=master2]jly-fs[19040-ae57-4792-837c-ef20105d26b.com:19998_mode=master2]fs-fs[19040-ae57-4792-837c-ef20105d26b.com:19998]
at org.apache.hadoop.net.NetUtil.createSocketAddr(NetUtil.java:211)
at org.apache.hadoop.net.NetUtil.createSocketAddr(NetUtil.java:264)
at org.apache.hadoop.security.SecurityUtil.buildServiceName(SecurityUtil.java:397)
at org.apache.hadoop.fs.FileSystem.getCanonicalServiceName(FileSystem.java:221)
at org.apache.hadoop.fs.FileSystem.addDelegationToken(FileSystem.java:243)
at org.apache.hadoop.mapreduce.security.TokenCache.obtainTokenFromNameNodesInternal(TokenCache.java:130)
at org.apache.hadoop.mapreduce.security.TokenCache.obtainTokenFromNameNodes(TokenCache.java:100)
at org.apache.hadoop.mapreduce.JobSubmitter.checkSpecialJobSubmitter(JobSubmitter.java:268)
at org.apache.hadoop.mapreduce.JobSubmitter.run(JobSubmitter.java:141)
at org.apache.hadoop.mapreduce.Job$1.run(Job.java:1334)
at java.security.AccessController.doPrivileged(Native Method)
at java.security.auth.Subject.doAs(Subject.java:422)
at org.apache.hadoop.security.UserGroupInformation.doAs(UserGroupInformation.java:1848)
at org.apache.hadoop.mapreduce.Job.waitForCompletion(Job.java:1358)
at org.apache.hadoop.example.Teramt.TeramtQuotaTest.run(TeramtQuotaTest.java:201)
at org.apache.hadoop.util.ToolRunner.run(ToolRunner.java:74)
at org.apache.hadoop.example.Teramt.TeramtMain(TeramtMain.java:303)
at sun.reflect.NativeMethodAccessorImpl.invoke0(Native Method)
at sun.reflect.NativeMethodAccessorImpl.invoke(NativeMethodAccessorImpl.java:62)
at java.lang.reflect.Method.invoke(Method.java:498)
at org.apache.hadoop.util.ProgramDriver$ProgramDescription.invoke(ProgramDriver.java:71)
at org.apache.hadoop.util.ProgramDriver.main(ProgramDriver.java:144)
at org.apache.hadoop.example.HadoopDriver.main(HadoopDriver.java:74)
at sun.reflect.NativeMethodAccessorImpl.invoke0(Native Method)
at sun.reflect.NativeMethodAccessorImpl.invoke(NativeMethodAccessorImpl.java:62)
at sun.reflect.DelegatingMethodAccessorImpl.invoke(DelegatingMethodAccessorImpl.java:43)
at java.lang.reflect.Method.invoke(Method.java:498)
at org.apache.hadoop.util.RunJar.main(RunJar.java:239)
at org.apache.hadoop.util.RunJar.main(RunJar.java:131)
```

#### Cause Analysis

`org.apache.hadoop.security.SecurityUtil.buildDTServiceName` does not support multiple alluixiomaster addresses in the URI.

#### Procedure

Use `alluixo:///` or `alluixo://<IP address or hostname of the active AlluixoMaster>:19998/` for access.

## 18.4 Using ClickHouse



## 18.4.1 ClickHouse Fails to Start Due to Incorrect Data in ZooKeeper

### Symptom

An instance node in the ClickHouse cluster fails to start. The startup log of the instance node contains error information similar to the following:

```
2021.03.15 21:01:19.816593 [ 11111 ] {} <Error> Application: DB::Exception:
The local set of parts of table DEFAULT.lineorder doesn't look like the set of
parts in ZooKeeper: 59.99 million rows of 59.99 million total rows in
filesystem are suspicious. There are 30 unexpected parts with 59986052 rows
(14 of them is not just-written with 59986052 rows), 0 missing parts (with 0
blocks): Cannot attach table `DEFAULT`.`lineorder` from metadata file
...
: while loading database
```

### Cause Analysis

When a ClickHouse instance is abnormal, the ReplicatedMergeTree engine table is repeatedly created in the cluster, and then deleted. The creation and deletion of the ReplicatedMergeTree engine table causes data error in ZooKeeper, which causes a start failure of ClickHouse.

### Solution

**Step 1** Back up all data tables in the database of the faulty node to another directory.

- Back up table data:  
`cd /srv/BigData/data 1/clickhouse/data/Database name`  
`mv Table name Directory to be backed up/data 1`

#### NOTE

If there are multiple disks, back up data of **data1** to **dataN**.

- Back up metadata information:  
`cd /srv/BigData/data1/clickhouse_path/metadata`  
`mv Table name.sql Directory to be backed up`

For example, to back up the lineorder table in the default database to the **/home/backup** directory, run the following command.

```
cd /srv/BigData/data1/clickhouse/data/default
mv lineorder /home/backup/data1
cd /srv/BigData/data1/clickhouse_path/metadata
mv lineorder.sql /home/backup
```

**Step 2** Log in to MRS Manager, choose **Cluster > Services > ClickHouse > Instance**, select the target instance node, and click **Start Instance**.

**Step 3** After the instance is started, use the ClickHouse client to log in to the faulty node.

```
clickhouse client --host Clickhouse instance IP address --user User name --
password Password
```

**Step 4** Run the following command to obtain the ZooKeeper path `zookeeper_path` of the current table and `replica_num` of the corresponding node.

```
SELECT zookeeper_path FROM system.replicas WHERE database = 'Database name' AND table = 'Table name';
```

```
SELECT replica_num,host_name FROM system.clusters;
```

**Step 5** Run the following command to access the ZooKeeper command line interface:

```
zkCli.sh -server IP address of the ZooKeeper node:2181
```

**Step 6** Locate the ZooKeeper path corresponding to the table data of the faulty node.

```
ls zookeeper_path/replicas/replica_num
```

 **NOTE**

`zookeeper_path` indicates the value of `zookeeper_path` obtained in [Step 4](#).

`replica_num` indicates the value of `replica_num` corresponding to the host in [Step 4](#).

**Step 7** Run the following command to delete the replica data from ZooKeeper:

```
deleteall zookeeper_path/replicas/replica_num
```

**Step 8** Use the ClickHouse client to log in to the node and create the ReplicatedMergeTree engine table of the cluster.

```
clickhouse client --host Clickhouse instance IP address --multiline --user Username --password Password
```

```
CREATE TABLE Database name.Table name ON CLUSTER Cluster name
```

...

```
ENGINE = ReplicatedMergeTree ...
```

The following error message is displayed on other replica nodes, which is normal and can be ignored.

```
Received exception from server (version 20.8.7):
Code: 57. DB::Exception: Received from x.x.x.x:9000. DB::Exception:
There was an error on [x.x.x.x:9000]: Code: 57, e.displayText() =
DB::Exception: Table DEFAULT.lineorder already exists. (version 20.8.11.17
(official build)).
```

After the table is successfully created, the table data on the faulty node will be automatically synchronized. The data restoration is complete.

----End

## 18.5 Using DBService

### 18.5.1 DBServer Instance Is in Abnormal Status

#### Symptom

A DBServer instance is in the **Concerning** state for a long period of time.

**Figure 18-12** DBServer instance status

Role	Host Name	OM IP Address	Business IP Address	Rack	Operating Status	Health Status
<input type="checkbox"/> DBServer(Active)	node-master2iMW	192.168.0.13	192.168.0.13	/default/rack4b34	Started	Good
<input checked="" type="checkbox"/> DBServer(Standby)	node-master1GZ8S	192.168.0.53	192.168.0.53	/default/rack4b34	Started	Recovering

## Cause Analysis

The permission for files or directories in the data directory is incorrect. GaussDB requires that the file permission be at least 600 and directory permission be at least 700.

**Figure 18-13** Directory permission list

```
omm@ 192-168-234-176:/srv/BigData/dbdata_service> ll
total 4
drwx----- 19 omm wheel 4096 Dec 14 10:15 data
```

**Figure 18-14** File permission list

```
omm@ 192-168-234-176:/srv/BigData/dbdata_service/data> ll
total 128
drwx----- 6 omm wheel 4096 Dec 9 15:47 base
-rw----- 1 omm wheel 922 Dec 9 15:34 dblink.conf
-rw----- 1 omm wheel 16 Dec 14 10:15 gaussdb.state
drwx----- 2 omm wheel 4096 Dec 14 10:17 global
drwx----- 2 omm wheel 4096 Dec 11 00:00 pg_audit
drwx----- 2 omm wheel 4096 Dec 14 10:15 pg_blackbox
drwx----- 2 omm wheel 4096 Dec 9 15:34 pg_clog
drwx----- 2 omm wheel 4096 Dec 14 10:15 pg_confdir_backup
-rw----- 1 omm wheel 1024 Dec 9 15:34 pg_ctl.lock
-rw----- 1 omm wheel 4245 Dec 9 15:47 pg_hba.conf
-rw----- 1 omm wheel 1024 Dec 9 15:47 pg_hba.conf.lock
-rw----- 1 omm wheel 1636 Dec 9 15:34 pg_ident.conf
drwx----- 2 omm wheel 4096 Dec 9 15:38 pg_log
drwx----- 4 omm wheel 4096 Dec 9 15:34 pg_multixact
drwx----- 2 omm wheel 4096 Dec 14 10:15 pg_notify
drwx----- 2 omm wheel 4096 Dec 9 15:34 pg_serial
drwx----- 2 omm wheel 4096 Dec 9 15:34 pg_snapshots
drwx----- 2 omm wheel 4096 Dec 14 11:56 pg_stat_tmp
drwx----- 2 omm wheel 4096 Dec 9 15:34 pg_subtrans
drwx----- 2 omm wheel 4096 Dec 9 15:34 pg_tblspc
drwx----- 2 omm wheel 4096 Dec 9 15:34 pg_twophase
-rw----- 1 omm wheel 4 Dec 9 15:34 PG_VERSION
drwx----- 2 omm wheel 4096 Dec 9 15:34 pg_wallet
drwx----- 3 omm wheel 4096 Dec 9 15:39 pg_xlog
-rw----- 1 omm wheel 13309 Dec 14 10:15 postgresql.conf
-rw----- 1 omm wheel 1024 Dec 9 15:34 postgresql.conf.lock
-rw----- 1 omm wheel 105 Dec 14 10:15 postmaster.opts
-rw----- 1 omm wheel 96 Dec 14 10:15 postmaster.pid
```

## Solution

- Step 1** Modify the permissions on the files and directories based on the permission list in [Figure 18-13](#) and [Figure 18-14](#).

**Step 2** Restart the DBServer instance.

----End

## 18.5.2 DBServer Instance Remains in the Restoring State

### Symptom

A DBServer instance remains in the **Restoring** state. The status cannot be recovered even after a restart.

### Cause Analysis

1. DBService monitors the ``${BIGDATA_HOME}/MRS_XXX/install/dbservice/ha/module/harm/plugin/script/gsDB/.startGS.fail` file. *XXX* indicates the product version.
2. If the value in the file is greater than 3, the startup fails. The NodeAgent keeps trying to restart the instance. In this case, the startup still fails and the value is incremented by 1 each time the startup fails.

### Solution

**Step 1** Log in to MRS Manager.

**Step 2** Stop the DBServer instance.

**Step 3** Log in to the node where the DBServer instance is abnormal as user **omm**.

**Step 4** Change the value of in the ``${BIGDATA_HOME}/MRS_XXX/install/dbservice/ha/module/harm/plugin/script/gsDB/.startGS.fail` file to **0**. *XXX* indicates the product version.

**Step 5** Start the DBServer instance.

----End

## 18.5.3 Default Port 20050 or 20051 Is Occupied

### Symptom

DBService restart fails, and information indicating that port 20050 or 20051 is occupied is displayed in the printed fault log.

### Cause Analysis

1. The default port 20050 or 20051 used by DBService is occupied by another process.
2. The DBService process is not stopped, and the port used by DBService is not released.

### Solution

This solution uses port 20051 as an example. The solution to the problem that port 20050 is occupied is similar.

- Step 1** Log in to the node where the error is reported as user **root**, and run the **netstat -nap | grep 20051** command to check the process that occupies port 20051.
- Step 2** Run the **kill** command to forcibly stop the process that uses port 20051.
- Step 3** About 2 minutes later, run the **netstat -nap | grep 20051** command again to check whether any process uses the port.
- Step 4** Check the service to which the process belongs and change the port for the service.
- Step 5** Run the **find . -name "\*20051\*"** command in the **/tmp** and **/var/run/MRS-DBService/** directories, and delete all files found.
- Step 6** Log in to Manager and restart DBService.

----End

## 18.5.4 DBServer Instance Is Always in the Restoring State Because the Incorrect /tmp Directory Permission

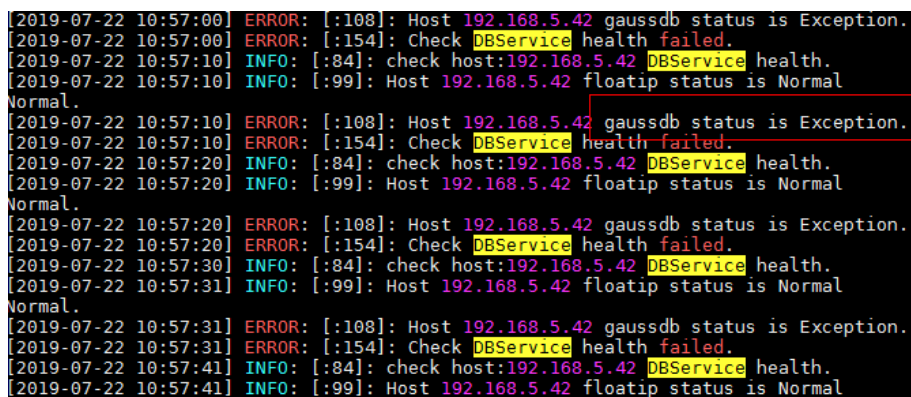
### Symptom

A DBServer instance remains in the **Restoring** state. The status cannot be recovered even after a restart.

### Cause Analysis

1. Check **/var/log/Bigdata/dbservice/healthCheck/dbservice\_processCheck.log**. It is found that GaussDB is abnormal.

Figure 18-15 GaussDB exception



```
[2019-07-22 10:57:00] ERROR: [:108]: Host 192.168.5.42 gaussdb status is Exception.
[2019-07-22 10:57:00] ERROR: [:154]: Check DBService health failed.
[2019-07-22 10:57:10] INFO: [:84]: check host:192.168.5.42 DBService health.
[2019-07-22 10:57:10] INFO: [:99]: Host 192.168.5.42 floatip status is Normal
Normal.
[2019-07-22 10:57:10] ERROR: [:108]: Host 192.168.5.42 gaussdb status is Exception.
[2019-07-22 10:57:10] ERROR: [:154]: Check DBService health failed.
[2019-07-22 10:57:20] INFO: [:84]: check host:192.168.5.42 DBService health.
[2019-07-22 10:57:20] INFO: [:99]: Host 192.168.5.42 floatip status is Normal
Normal.
[2019-07-22 10:57:20] ERROR: [:108]: Host 192.168.5.42 gaussdb status is Exception.
[2019-07-22 10:57:20] ERROR: [:154]: Check DBService health failed.
[2019-07-22 10:57:30] INFO: [:84]: check host:192.168.5.42 DBService health.
[2019-07-22 10:57:31] INFO: [:99]: Host 192.168.5.42 floatip status is Normal
Normal.
[2019-07-22 10:57:31] ERROR: [:108]: Host 192.168.5.42 gaussdb status is Exception.
[2019-07-22 10:57:31] ERROR: [:154]: Check DBService health failed.
[2019-07-22 10:57:41] INFO: [:84]: check host:192.168.5.42 DBService health.
[2019-07-22 10:57:41] INFO: [:99]: Host 192.168.5.42 floatip status is Normal
```

2. The check result shows that the permission on the **/tmp** directory is incorrect.

Figure 18-16 /tmp permission

```
[root@node-master1DEdJ DB]# ll / -rlth
total 76K
drwxr-xr-x.  2 root root 4.0K Dec 12 2016 mnt
drwxr-xr-x.  2 root root 4.0K Dec 12 2016 media
drwxr-xr-x. 13 root root 4.0K Jul 15 16:25 usr
-rwxr-xr-x.  1 root root 3.8K Jul 15 16:25 README
-rwxr-xr-x.  1 root root  0 Jul 15 16:25 OTC_EulerOS_2.x86_64-0.9.1-20170904-0513
lrwxrwxrwx.  1 root root  8 Jul 15 16:26 sbin -> usr/sbin
lrwxrwxrwx.  1 root root  9 Jul 15 16:26 lib64 -> usr/lib64
lrwxrwxrwx.  1 root root  7 Jul 15 16:26 lib -> usr/lib
lrwxrwxrwx.  1 root root  7 Jul 15 16:26 bin -> usr/bin
drwxr-xr-x.  3 root root 4.0K Jul 15 16:29 srv
drwxr-xr-x.  7 root root 4.0K Jul 15 16:39 CloudResetPwdUpdateAgent
drwxr-xr-x.  7 root root 4.0K Jul 15 16:39 CloudResetPwdAgent
drwx-----.  2 root root 16K Jul 15 16:46 lost+found
dr-xr-xr-x. 236 root root  0 Jul 19 17:36 proc
dr-xr-xr-x.  4 root root 4.0K Jul 19 17:37 boot
dr-xr-xr-x. 13 root root  0 Jul 19 17:37 sys
drwxr-xr-x. 19 root root 4.0K Jul 19 17:37 var
drwxr-xr-x. 19 root root 3.0K Jul 19 17:37 dev
drwxr-xr-x.  2 root root 4.0K Jul 19 17:38 tmpdir
drwxr-xr-x.  7 root root 4.0K Jul 19 17:38 opt
-rw-----.  1 root root  0 Jul 19 17:39 install_os_optimization.log
drwxr-xr-x.  6 root root 4.0K Jul 19 17:54 home
drwxr-xr-x. 86 root root 4.0K Jul 19 17:54 etc
drwxr-xr-x. 30 root root 960 Jul 22 10:49 run
drwx-----. 23 root root 4.0K Jul 22 11:42 tmp
drwx-----.  5 root root 4.0K Jul 22 11:50 root
```

## Solution

**Step 1** Run the following command to modify the /tmp permission:

```
chmod 1777 /tmp
```

**Step 2** Wait until the instance status recovers.

----End

## 18.5.5 DBService Backup Failure

### Symptom

```
ls /srv/BigData/LocalBackup/default_20190720222358/ -rlth
```

No DBService backup file exists in the backup file path.

Figure 18-17 Checking the backup file

```
drwx-----. 2 omm wheel 4096 Aug 5 09:00 LdapServer_20190805090027
drwx-----. 2 omm wheel 4096 Aug 5 10:00 LdapServer_20190805100027
drwx-----. 2 omm wheel 4096 Aug 5 09:00 NameNode_20190805090027
drwx-----. 2 omm wheel 4096 Aug 5 10:00 NameNode_20190805100027
drwx-----. 2 omm wheel 4096 Aug 5 09:01 OMS_20190805090027
drwx-----. 2 omm wheel 4096 Aug 5 10:01 OMS_20190805100027
```

### Cause Analysis

- Check the backup log of DBService in **/var/log/Bigdata/dbservice/scriptlog/backup.log**. It is found that the backup is successful but fails to be uploaded to the OMS node.

```

2017-05-18 02:00:54] INFO: [dbservice_backup.sh:528]: Backup file had been saved to V100R002C00SPC200 DBSERVICE 20170518020051.tar.gz
[2017-05-18 02:00:54] DEBUG: [dbservice_backup.sh:570]: uploadScript:/opt/huawei/Bigdata/dbserviceSPC200/sbin/scp_upload.sh, cmsFloatIP:192.168.1.2,
scpPath:/opt/huawei/Bigdata/dbserviceSPC200/bak.
[2017-05-18 02:00:54] INFO: [dbservice_backup.sh:587]: Begin to upload file.
Warning: Permanently added '[redacted]' (ECDSA) to the list of known hosts.
Authorized users only. All activity may be monitored and reported.
ssh: connect to host '[redacted]' port 22: Connection refused.
[2017-05-18 02:00:55] ERROR: [dbservice_backup.sh:639]: Upload file(/opt/huawei/Bigdata/dbserviceSPC200/bak) failed.
[2017-05-18 02:00:55] ERROR: [dbservice_backup.sh:688]: scp backupfile to cms error.
[2017-05-18 02:00:55] ERROR: [dbservice_backup.sh:928]: main: auto backup failed.
[2017-05-18 02:00:55] INFO: [dbservice_backup.sh:929]: main: start create flag file.
[2017-05-18 02:00:58] INFO: [dbservice_backup.sh:750]: Send Alarm(AlarmID:27002) Category:[0] LocationInfo:[DBService;DBServer;hadoopcli2] successful.
1514_1
    
```

- The failure is caused by the SSH failure.

```

omm@hadoopcli2:/opt/huawei/Bigdata/dbserviceSPC200/sbin> ssh hadoopcli1
Warning: Permanently added 'hadoopcli1,[redacted]' (ECDSA) to the list of known hosts.
Authorized users only. All activity may be monitored and reported.
Last login: Thu May 18 20:18:45 2017 from [redacted]
omm@hadoopcli1:~> ssh [redacted]
Warning: Permanently added '[redacted]' (ECDSA) to the list of known hosts.
Authorized users only. All activity may be monitored and reported.
Last login: Mon Apr 10 10:50:23 2017 from [redacted]
omm@hadoopcli2:~> exit
logout
Connection to [redacted] closed.
omm@hadoopcli1:~> ssh [redacted]
ssh: connect to host '[redacted]' port 22: Connection refused
    
```

## Solution

- Step 1** If the network is faulty, contact network engineers.
- Step 2** Perform backup operations again after the network fault is rectified.

----End

## 18.5.6 Components Failed to Connect to DBService in Normal State

### Symptom

Upper-layer components fail to connect to DBService. The DBService component and two instances are normal.

Figure 18-18 DBService status

Role	Host Name	OM IP	Business IP	Rack	Operating Status	Health Status	Configuration Status
DBServer(Active)	192-10-85-102	[redacted]	[redacted]	rs6faultac10	Started	Good	Synchronized
DBServer(Standby)	192-10-85-141	[redacted]	[redacted]	rs6faultac10	Started	Good	Synchronized

### Cause Analysis

1. The upper-layer component is DBService connected through **dbservice.floatip**.
2. Run the **netstat -anp | grep 20051** command on the node where DBServer resides. It is found that the Gauss process of DBService is not bound to the floating IP address during startup, and only the local IP address 127.0.0.1 is listened.

## Solution

- Step 1** Restart the DBService service.

**Step 2** Run the `netstat -anp | grep 20051` command on the active DBServer node to check whether `dbservice.floatip` is bound.

----End

## 18.5.7 DBServer Failed to Start

### Symptom

DBService fails to be started and restarts also fail. The instance keeps in the **Recovering** state.

Figure 18-19 DBService status

Role	Host Name	OM IP Address	Business IP Address	Rack	Operating Status	Health Status
<input type="checkbox"/> DBServer(Active)	node-master2IMW	192.168.0.13	192.168.0.13	/default/rack4b34	Started	Good
<input checked="" type="checkbox"/> DBServer(Standby)	node-master1GZ8S	192.168.0.53	192.168.0.53	/default/rack4b34	Started	Recovering

### Cause Analysis

1. Check the DBService logs in `/var/log/Bigdata/dbservice/DB/gs_ctl-current.log`. The following error message is displayed:

```

OCCATION: PostmasterMain, postmaster.c:798
LOG: Starting SelectConfigFiles (postmaster.c:1049)
2017-09-23 15:19:03.591 CST] gaussmaster 922216 LOG: Starting checkdataDir (postmaster.c:1060)
2017-09-23 15:19:03.591 CST] gaussmaster 922216 LOG: Starting ChangeToDataDir (postmaster.c:1074)
2017-09-23 15:19:03.591 CST] gaussmaster 922216 LOG: Starting CheckShareTokenTables (postmaster.c:1120)
2017-09-23 15:19:03.591 CST] gaussmaster 922216 LOG: Starting CreateVaradiLockFile (postmaster.c:1151)
2017-09-23 15:19:03.596 CST] gaussmaster 922216 LOG: Starting pgaudit_agent_init (postmaster.c:1169)
2017-09-23 15:19:03.596 CST] gaussmaster 922216 LOG: Starting process_shared_preload_libraries (postmaster.c:1178)
2017-09-23 15:19:03.597 CST] gaussmaster 922216 LOG: could not bind IPv4 socket at the 0 time: ?????????? (pgcomm.c:562)
2017-09-23 15:19:03.597 CST] gaussmaster 922216 HINT: Is another postmaster already running on port 20051? If not, wait a few seconds and retry.
2017-09-23 15:19:03.698 CST] gaussmaster 922216 LOG: could not bind IPv4 socket at the 1 time: ?????????? (pgcomm.c:562)
2017-09-23 15:19:03.698 CST] gaussmaster 922216 HINT: Is another postmaster already running on port 20051? If not, wait a few seconds and retry.
2017-09-23 15:19:03.798 CST] gaussmaster 922216 LOG: could not bind IPv4 socket at the 2 time: ?????????? (pgcomm.c:562)
2017-09-23 15:19:03.798 CST] gaussmaster 922216 HINT: Is another postmaster already running on port 20051? If not, wait a few seconds and retry.
2017-09-23 15:19:03.898 CST] gaussmaster 922216 WARNING: could not create listen socket for "192.168.0.162" (postmaster.c:1235)
2017-09-23 15:19:03.898 CST] gaussmaster 922216 LOG: discard audit data: could not create lock file "/tmp/.s.PGSQL.20051.lock": ??? (pgaudit.c:1961)
2017-09-23 15:19:03.898 CST] gaussmaster 922216 FATAL: could not create lock file "/tmp/.s.PGSQL.20051.lock": ??? (miscinit.c:854)
    
```

2. It is found that the `/tmp` permission is incorrect. The correct value should be `777`.

```

hadoop@hadoopc1h2: /var/log/Bigdata/dbservice/DB> ll /
total 100
drwxr-xr-x  2 root root   4096 Aug  6  2016 bin
drwxr-xr-x  3 root root   4096 Aug  6  2016 boot
drwxr-xr-x 17 root root   5080 Sep 20 11:30 dev
drwxr-xr-x  3 httpd common    0 Sep 20 11:20 etc
drwxr-xr-x 71 root root   4096 Sep 22 02:40 etc
-rw-r----- 1 root root    0 Sep 11 08:25 fsck_corrected_
drwxr-xr-x  9 root root   4096 Sep 18 14:39 home
drwxr-xr-x 12 root root   4096 Sep 14  2016 lib
drwxr-xr-x  8 root root  12288 Sep 14  2016 lib64
drwx----- 2 root root  16384 Aug  7  2016 lost+found
drwxr-xr-x  2 root root   4096 May  5  2010 media
drwxr-xr-x  2 root root   4096 May  5  2010 mnt
drwxr-xr-x 19 root root   4096 Jun 30 10:04 opt
dr-xr-xr-x 424 root root    0 Sep 20 19:18 proc
drwx----- 5 root root   4096 Sep 23 10:21 root
drwxrwxr-x  4 root root   4096 Aug  7  2016 rrdtool
drwxr-xr-x  3 root root  12288 Sep 14  2016/sbin
drwxr-xr-x  2 root root   4096 May  5  2010 selinux
drwxrwxrwx 10 root root   4096 Nov 15  2016 srv
drwxr-xr-x 12 root root    0 Sep 20 11:19 sys
drwxrwxrwx  1 root root    1 Aug  7  2016 target -> /
drwxr-xr-x  6 root root   4096 Sep 23 15:19 tmp
drwxr-xr-x 13 root root   4096 Apr 22  2014 usr
    
```



## Solution

**Step 1** Modify the `/tmp` permission by changing the value to `777`.

**Step 2** Restart DBService.

----End

## 18.5.8 DBService Backup Failed Because the Floating IP Address Is Unreachable

### Symptom

The default DBService backup fails, but backups of NameNode, LdapServer, and OMS are successful.

### Cause Analysis

1. Check the error information on the DBService backup page:  
Clear temporary files at backup checkpoint DBService\_test\_DBService\_DBService\_20180326155921 that failed last time.  
Temporary files at backup checkpoint DBService\_test\_DBService\_DBService20180326155921 that failed last time are cleared successfully.

```
Start executing the backup task.
The backup of configuration DBService is started.
Check the backup available disk space.
Backup initialization succeeded for configuration DBService.
Clear temporary files at backup checkpoint DBService_test_DBService_DBService_20180326155921 that failed last time.
Temporary files at backup checkpoint DBService_test_DBService_DBService_20180326155921 that failed last time are cleared successfully.
Checkpoint DBService_test_DBService_DBService_20180326162235 is verified successfully before backup.
Temporary files are cleared successfully before backup checkpoint DBService_test_DBService_DBService_20180326162235.
Prestart backup succeeded for checkpoint DBService_test_DBService_DBService_20180326162235.
The snapshot is created successfully for checkpoint DBService_test_DBService_DBService_20180326162235 before backup.
Backup is being performed for checkpoint DBService_test_DBService_DBService_20180326162235.
Backup execution failed. Task ID: 2
Detail: DBService backup task failed, please view details in logs.
Temporary files are cleared successfully after backup checkpoint DBService_test_DBService_DBService_20180326162235.
checkpoint DBService_test_DBService_DBService_20180326162235 is deleted successfully after backup failure.
Failed to backup configuration DBService.
```

2. Check the `/var/log/Bigdata/dbservice/scriptlog/backup.log` file. It is found that the log printing stops and no related backup information is found.
3. Check the `/var/log/Bigdata/controller/backupplugin.log` file on the active OMS node. The following error information is found:  
result error is `ssh:connect to host 172.16.4.200 port 22: Connection refused (172.16.4.200 is the floating IP address of DBService)`  
DBService backup failed.

```
2018-03-27 07:00:35,758 INFO [pool-1-thread-5] Create adapter from com.huawei.bigdata.om.backup.MetadataPluginAdapter success.
com.huawei.bigdata.om.backup.plugin.AbstractBackupRecoveryPlugin.initializePluginAdapter(AbstractBackupRecoveryPlugin.java:92)
2018-03-27 07:00:35,759 INFO [pool-1-thread-5] floatIp is 172.16.4.200. com.huawei.bigdata.om.dbservice.backup.BackupRecoveryPlugin.getFloatIp(BackupRecoveryPlugin.java:233)
2018-03-27 07:00:35,759 INFO [pool-1-thread-5] cmd is ssh 172.16.4.200 /opt/huawei/Bigdata/FusionInsight_V100R002C60020/dbservice/sbin/dbservice_backup.sh -b -d
/srv/BigData/LocalBackup/default_20180326213206/DBService_20180327070010. com.huawei.bigdata.om.dbservice.backup.BackupRecoveryPlugin.startBackup(BackupRecoveryPlugin.java:166)
2018-03-27 07:00:35,759 INFO [pool-1-thread-5] create task taskId is 6. com.huawei.bigdata.om.dbservice.backup.BackupRecoveryPlugin.startBackup(BackupRecoveryPlugin.java:169)
2018-03-27 07:00:35,760 INFO [pool-1-thread-5] startBackup result OperateResult{errorCode:RUNNING, result:6, detailInfo: , packageName:null}.
com.huawei.bigdata.om.backup.BackupPluginContainerHandler.startBackup(BackupPluginContainerHandler.java:246)
2018-03-27 07:00:35,760 INFO [Thread-132] Executing the command with arguments and env, timeout: 900000
com.huawei.bigdata.om.controller.api.extern.monitor.script.LinuxScriptExecutionHandler.logMessage(LinuxScriptExecutionHandler.java:64)
2018-03-27 07:00:35,863 INFO [Thread-132] Execute command : /opt/huawei/Bigdata/cm-0.0.1/sbin/scriptlauncher.sh ssh 172.16.4.200
/opt/huawei/Bigdata/FusionInsight_V100R002C60020/dbservice/sbin/dbservice_backup.sh -b -d /srv/BigData/LocalBackup/default_20180326213206/DBService_20180327070010.
com.huawei.bigdata.om.dbservice.backup.BackupTask.run(BackupTask.java:48)
2018-03-27 07:00:35,863 INFO [Thread-132] result status is 255. com.huawei.bigdata.om.dbservice.backup.BackupTask.run(BackupTask.java:49)
2018-03-27 07:00:35,863 INFO [Thread-132] result output is . com.huawei.bigdata.om.dbservice.backup.BackupTask.run(BackupTask.java:50)
2018-03-27 07:00:35,863 ERROR [Thread-132] result error is ssh: connect to host 172.16.4.200 port 22: Connection refused
. com.huawei.bigdata.om.dbservice.backup.BackupTask.run(BackupTask.java:51)
2018-03-27 07:00:35,863 ERROR [Thread-132] DBService backup failed. com.huawei.bigdata.om.dbservice.backup.BackupTask.run(BackupTask.java:64)
2018-03-27 07:00:40,868 INFO [pool-1-thread-5] query backup taskId is 6. com.huawei.bigdata.om.dbservice.backup.BackupRecoveryPlugin.getBackupProgress(BackupRecoveryPlugin.java:247)
```

## Solution

- Step 1** Log in to the active DBService node (the Master node bound with the DBService floating IP address).

```
[root@node-master1cuEb ~]# ifconfig
eth0: flags=4163<UP,BROADCAST,RUNNING,MULTICAST> mtu 1500
    inet 192.168.2.223 netmask 255.255.255.0 broadcast 192.168.2.255
    ether fa:16:3e:eb:7e:74 txqueuelen 1000 (Ethernet)
    RX packets 125672126 bytes 35833339919 (33.3 GiB)
    RX errors 0 dropped 0 overruns 0 frame 0
    TX packets 111023825 bytes 33326544401 (31.0 GiB)
    TX errors 0 dropped 0 overruns 0 carrier 0 collisions 0

eth0:DBS: flags=4163<UP,BROADCAST,RUNNING,MULTICAST> mtu 1500
    inet 192.168.2.206 netmask 255.255.255.0 broadcast 192.168.2.255
    ether fa:16:3e:eb:7e:74 txqueuelen 1000 (Ethernet)

eth0:FI_HUE: flags=4163<UP,BROADCAST,RUNNING,MULTICAST> mtu 1500
    inet 192.168.2.197 netmask 255.255.255.0 broadcast 192.168.2.255
    ether fa:16:3e:eb:7e:74 txqueuelen 1000 (Ethernet)
```

- Step 2** Add the DBService floating IP address to **ListenAddress** or comment out **ListenAddress** in the **/etc/ssh/sshd\_config** file.

- Step 3** Run the following command to restart the SSHD service:

```
service sshd restart
```

- Step 4** Check whether the next DBService backup is successful.

----End

## 18.5.9 DBService Failed to Start Due to the Loss of the DBService Configuration File

### Symptom

The nodes are powered off unexpectedly, and the standby DBService node fails to be restarted.

### Cause Analysis

1. The **/var/log/Bigdata/dbservice/DB/gaussdb.log** file is viewed, which contains no information.
2. The **/var/log/Bigdata/dbservice/scriptlog/preStartDBService.log** file is viewed. This file contains the following information, indicating that the configuration information is lost:  
The program "gaussdb" was found by "  
/opt/Bigdata/MRS\_xxx/install/dbservice/gaussdb/bin/g\_s\_guc)  
But not was not the same version as g\_s\_guc.  
Check your installation.

```

CST 2018-05-07 15:02:09 [ha config]: config runlogpath as /var/log/BigData/dbservice already.
[2018-05-07 15:02:09] INFO: [prestart-dbserver.sh:729]: config ha core log: /opt/hauei/BigData/FusionInsight_U100R02C6020/dbservice/ha/module/hacon/script/config_ha.sh -o "/var
CST 2018-05-07 15:02:09 [ha config]: config corepath as /var/log/BigData/dbservice/core already.
[2018-05-07 15:02:09] INFO: [prestart-dbserver.sh:729]: config HA script log: /opt/hauei/BigData/FusionInsight_U100R02C6020/dbservice/ha/module/hacon/script/config_ha.sh -k "/var
CST 2018-05-07 15:02:09 [ha config]: config scriptlogpath as /var/log/BigData/dbservice already.
[2018-05-07 15:02:09] INFO: [prestart-dbserver.sh:725]: HA log config success.
[2018-05-07 15:02:09] INFO: [prestart-dbserver.sh:576]: HA config success.
[2018-05-07 15:02:09] INFO: [prestart-dbserver.sh:367]: finish to config ha server.
[2018-05-07 15:02:09] INFO: [prestart-dbserver.sh:322]: Start to register DBService plugins to HA.
[2018-05-07 15:02:09] INFO: [prestart-dbserver.sh:340]: Finished to register DBService plugins to HA.
[2018-05-07 15:02:09] INFO: [prestart-dbserver.sh:259]: Start modify floatip.xml,g_usfloadIPNetmask:255.255.0.0,g_usGateway:g_usfloadIP:192.168.200.201
[2018-05-07 15:02:09] INFO: [prestart-dbserver.sh:268]: Finish modify floatip.xml.
[2018-05-07 15:02:09] INFO: [prestart-dbserver.sh:276]: Start modify dbservice_sync.xml,g_dbInstallPath:/opt/hauei/BigData/FusionInsight_U100R02C6020/dbservice
[2018-05-07 15:02:09] INFO: [prestart-dbserver.sh:276]: Finish modify dbservice_sync.xml.
[2018-05-07 15:02:09] INFO: [prestart-dbserver.sh:813]: Start to copy GaussDBs confs.
[2018-05-07 15:02:09] INFO: [prestart-dbserver.sh:824]: copy GaussDBs confs successfully.
[2018-05-07 15:02:09] INFO: [prestart-dbserver.sh:587]: prestart-dbserver.sh:587:(configGauss)
[2018-05-07 15:02:09] INFO: [prestart-dbserver.sh:588]: start to config Gauss...
[2018-05-07 15:02:09] WARN: [prestart-dbserver.sh:293]: db is not running now, [ps_ctl: no server running].
[2018-05-07 15:02:09] INFO: [prestart-dbserver.sh:688]: GAUSSDB is not running,return value is 1.
[2018-05-07 15:02:09] INFO: [prestart-dbserver.sh:614]: start to config Gauss cmd...Execute: [/opt/hauei/BigData/FusionInsight_U100R02C6020/dbservice/gaussdb/bin/gs_qc -D /srv/
osqlhost-192.168.200.197 localport=28958 remotehost=192.168.200.194 remoteport=28958...]
[2018-05-07 15:02:09] INFO: [prestart-dbserver.sh:616]: GAUSSHOME:/opt/hauei/BigData/FusionInsight_U100R02C6020/dbservice/gaussdb;PATH:/opt/hauei/BigData/FusionInsight_U100R02
/opt/hauei/BigData/jdk1.8.0_112:/opt/hauei/BigData/jdk1.8.0_112/bin:/opt/hauei/BigData/jdk1.8.0_112:/opt/hauei/BigData/jdk1.8.0_112/bin:/opt/hauei/BigData/jdk1.8.0_112:/
/opt/hauei/BigData/jdk1.8.0_112/bin:/opt/hauei/BigData/jdk1.8.0_112:/opt/hauei/BigData/jdk1.8.0_112/bin:/opt/hauei/BigData/jdk1.8.0_112:/opt/hauei/BigData/jdk1.8.0_112:/
data/OHM-U100R01C00.x86_64/lib:/opt/hauei/BigData/OHM-U100R01C00.x86_64/lib:/opt/hauei/BigData/nodeagent/lib;GAUSSDIR:/srv/BigData/dbdata_service/data.
The program "gaussdb" was found by "/opt/hauei/BigData/FusionInsight_U100R02C6020/dbservice/gaussdb/bin/gs_qc"
but was not the same version as gs_qc.
Check your installation.
[2018-05-07 15:02:09] ERROR: [prestart-dbserver.sh:621]: Gauss config failure,Execute: [/opt/hauei/BigData/FusionInsight_U100R02C6020/dbservice/gaussdb/bin/gs_qc -D /srv/BigDat
sh-192.168.200.197 localport=28958 remotehost=192.168.200.194 remoteport=28958...] return 1.
[2018-05-07 15:02:09] ERROR: [prestart-dbserver.sh:916]: failed to config gauss database.
    
```

- The configuration file in the `/srv/BigData/dbdata_service/data` directory on the active DBServer node is compared with the configuration file in the `/srv/BigData/dbdata_service/data` directory on the standby DBServer node, which shows major difference.

```

onn@hadoopc1h3:/srv/BigData/dbdata_service/data> ll
total 128
-rw----- 1 onn wheel      4 May  8 09:54 PG_VERSION
drwx----- 2 onn wheel  4096 May  8 09:54 bak
drwx----- 7 onn wheel  4096 May  8 09:54 base
-rw----- 1 onn wheel   922 May  8 09:54 dblink.conf
-rw----- 1 onn wheel    16 May  8 09:59 gaussdb.state
drwx----- 2 onn wheel  4096 May  8 09:58 global
drwx----- 2 onn wheel  4096 May  8 09:54 pg_audit
drwx----- 2 onn wheel  4096 May  8 09:58 pg_blackbox
drwx----- 2 onn wheel  4096 May  8 09:54 pg_clog
drwx----- 2 onn wheel  4096 May  8 09:58 pg_confdir_backup
-rw----- 1 onn wheel     0 May  8 09:54 pg_ctl.lock
-rw----- 1 onn wheel  4287 May 18 2017 pg_hba.conf
-rw----- 1 onn wheel  1024 May  8 09:54 pg_hba.conf.lock
-rw----- 1 onn wheel  1636 May  8 09:54 pg_ident.conf
drwx----- 2 onn wheel  4096 May  8 09:54 pg_log
drwx----- 4 onn wheel  4096 May  8 09:54 pg_multixact
drwx----- 2 onn wheel  4096 May  8 09:58 pg_notify
drwx----- 2 onn wheel  4096 May  8 09:54 pg_serial
drwx----- 2 onn wheel  4096 May  8 09:54 pg_snapshots
drwx----- 2 onn wheel  4096 May  8 09:58 pg_stat_tmp
drwx----- 2 onn wheel  4096 May  8 09:54 pg_subtrans
drwx----- 2 onn wheel  4096 May  8 09:54 pg_tblspc
drwx----- 2 onn wheel  4096 May  8 09:54 pg_twophase
drwx----- 2 onn wheel  4096 May  8 09:54 pg_wallet
drwx----- 3 onn wheel  4096 May  8 09:54 pg_xlog
-rw----- 1 onn wheel 15277 May  8 09:59 postgresql.conf
-rw----- 1 onn wheel  1024 May  8 09:54 postgresql.conf.lock
-rw----- 1 onn wheel   134 May  8 09:59 postmaster.opts
-rw----- 1 onn wheel   127 May  8 09:58 postmaster.pid
    
```

```
mm@hadoopc1h3:/srv/BigData/dbdata_service> cd data_bak/
mm@hadoopc1h3:/srv/BigData/dbdata_service/data_bak> ll
total 64
-rw----- 1 onn wheel  202 Feb 11 10:43 backup_label
-rw----- 1 onn wheel   8 Feb 11 10:42 build_completed.start
-rw----- 1 onn wheel  16 Apr 28 17:32 gaussdb.state
-rw----- 1 onn wheel   7 Apr 28 17:32 gs_build.pid
-rwx----- 2 onn wheel 4096 Feb 11 10:44 pg_audit
-rwx----- 2 onn wheel 4096 Feb 11 10:41 pg_blackbox
-rwx----- 2 onn wheel 4096 Feb 11 10:09 pg_confbackup
-rw----- 1 onn wheel   8 Apr 28 17:32 pg_ctl.lock
-rw----- 1 onn wheel 4287 May 18 2017 pg_hba.conf
-rwx----- 2 onn wheel 4096 Feb 11 10:43 pg_notify
-rwx----- 2 onn wheel 4096 Feb 11 10:43 pg_xlog
-rw----- 1 onn wheel 15155 May 7 15:33 postgresql.conf
-rw----- 1 onn wheel  1024 May 7 15:33 postgresql.conf.lock
-rw----- 1 onn wheel   134 Feb 11 10:42 postmaster.opts
```

## Solution

- Step 1** Copy the content in the `/srv/BigData/dbdata_service/data` directory on the active node to the standby node and ensure that the file permission and owner group are the same as those on the active node.
- Step 2** Modify configuration in `postgresql.conf`. Set `localhost` to the IP of the local node and `remotehost` to the IP of the peer node.

```
#-----
# CUSTOMIZED OPTIONS
#-----
# Add settings for extensions here
max_files_per_process = 300
unix_socket_directory = '/var/run/FusionInsight-DBService'
replconninfo = 'localhost-192.168.200.197 localport-20050 remotehost-192.168.200.196 remoteport-20050'
"postgresql.conf" 382L, 15277C
```

- Step 3** Log in to Manager and restart the standby DBServer node.  
----End

## 18.6 Using Flink

### 18.6.1 "IllegalConfigurationException: Error while parsing YAML configuration file: "security.kerberos.login.keytab" Is Displayed When a Command Is Executed on an Installed Client

#### Symptom

After the client is successfully installed, an error message "IllegalConfigurationException: Error while parsing YAML configuration file:"security.kerberos.login.keytab" is displayed when the command (for example, `yarn-session.sh`) on the client is executed.

```
[root@8-5-131-10 bin]# yarn-session.sh
2018-10-25 01:22:06,454 | ERROR | [main] | Error while trying to split key and value in configuration
file /opt/flinkclient/Flink/flink/conf/flink-conf.yaml:80: "security.kerberos.login.keytab: " |
org.apache.flink.configuration.GlobalConfiguration (GlobalConfiguration.java:160)
Exception in thread "main" org.apache.flink.configuration.IllegalConfigurationException: Error while parsing
YAML configuration file :80: "security.kerberos.login.keytab: "
```

```
at org.apache.flink.configuration.GlobalConfiguration.loadYAMLResource(GlobalConfiguration.java:161)
at org.apache.flink.configuration.GlobalConfiguration.loadConfiguration(GlobalConfiguration.java:112)
at org.apache.flink.configuration.GlobalConfiguration.loadConfiguration(GlobalConfiguration.java:79)
at org.apache.flink.yarn.cli.FlinkYarnSessionCli.main(FlinkYarnSessionCli.java:482)
[root@8-5-131-10 bin]#
```

## Cause Analysis

In a secure cluster environment, Flink requires security authentication. The security authentication is not configured on the current client.

1. The following two authentication modes are available for Flink.
  - Kerberos authentication: Flink Yarn client, Yarn ResourceManager, JobManager, HDFS, TaskManager, Kafka, and ZooKeeper
  - Internal authentication mechanism of Yarn: The internal authentication used between YarnResource Manager and Application Master (AM).
2. If a security cluster is required, the Kerberos authentication and security cookie authentication are mandatory. As shown in the logs, it is found that the **security.kerberos.login.keytab** setting in the configuration file is incorrect and the security configuration is not performed.

## Solution

**Step 1** Download the keytab file from MRS and save it in a folder on a host where the Flink client resides.

**Step 2** Configure following parameters in the **flink-conf.yaml** file:

1. Keytab path

```
security.kerberos.login.keytab: /home/flinkuser/keytab/abc222.keytab
```

### NOTE

- **/home/flinkuser/keytab/abc222.keytab** indicates the user directory, which is the directory saves the keytab file in [Step 1](#).
  - Ensure that the client user has the permission on the corresponding directory.
2. Principal name  

```
security.kerberos.login.principal: abc222
```
  3. In HA mode, if Zookeeper is configured, the ZooKeeper Kerberos authentication configuration items must be configured as follows:  

```
zookeeper.sasl.disable: false
security.kerberos.login.contexts: Client
```
  4. If Kerberos authentication is required between the Kafka client and Kafka broker, configure it as follows:  

```
security.kerberos.login.contexts: Client,KafkaClient
```

----End

## 18.6.2 "IllegalConfigurationException: Error while parsing YAML configuration file" Is Displayed When a Command Is Executed After Configurations of the Installed Client Are Changed

### Symptom

After the client is successfully installed, an error message "IllegalConfigurationException: Error while parsing YAML configuration file: 81: "security.kerberos.login.principal:pippo " is displayed when the command (for example, `yarn-session.sh`) on the client is executed.

```
[root@8-5-131-10 bin]# yarn-session.sh
2018-10-25 19:27:01,397 | ERROR | [main] | Error while trying to split key and value in configuration
file /opt/flinkclient/Flink/flink/conf/flink-conf.yaml:81: "security.kerberos.login.principal:pippo " |
org.apache.flink.configuration.GlobalConfiguration (GlobalConfiguration.java:160)
Exception in thread "main" org.apache.flink.configuration.IllegalConfigurationException: Error while parsing
YAML configuration file :81: "security.kerberos.login.principal:pippo "
    at org.apache.flink.configuration.GlobalConfiguration.loadYAMLResource(GlobalConfiguration.java:161)
    at org.apache.flink.configuration.GlobalConfiguration.loadConfiguration(GlobalConfiguration.java:112)
    at org.apache.flink.configuration.GlobalConfiguration.loadConfiguration(GlobalConfiguration.java:79)
    at org.apache.flink.yarn.cli.FlinkYarnSessionCli.main(FlinkYarnSessionCli.java:482)
```

### Cause Analysis

The `security.kerberos.login.principal:pippo` item in the `flink-conf.yaml` configuration file was faulty.

```
security.kerberos.login.contexts: Client,kafkaClient
security.kerberos.login.keytab: /opt/flinkclient/user.keytab
security.kerberos.login.principal:pippo
security.kerberos.login.use-ticket-cache: false
```

### Solution

Modify the configuration in the `flink-conf.yaml` file.

Note: The configuration item name and value must be separated by a space.

```
security.kerberos.login.contexts: Client,kafkaClient
security.kerberos.login.keytab: /opt/flinkclient/user.keytab
security.kerberos.login.principal: pippo
security.kerberos.login.use-ticket-cache: false
security.ssl.algorithms: TLS_RSA_WITH_AES_128_CBC_SHA256,TLS_DHE_RSA_WITH_AES
8_CBC_SHA256
```

## 18.6.3 The `yarn-session.sh` Command Fails to Be Executed When the Flink Cluster Is Created

### Symptom

During the creation of the Flink cluster, an error message is displayed after the `yarn-session.sh` command execution is suspended.

```
2018-09-20 22:51:16,842 | WARN | [main] | Unable to get ClusterClient status from Application Client |
org.apache.flink.yarn.YarnClusterClient (YarnClusterClient.java:253)
```

```
org.apache.flink.util.FlinkException: Could not connect to the leading JobManager. Please check that the
JobManager is running.
  at org.apache.flink.client.program.ClusterClient.getJobManagerGateway(ClusterClient.java:861)
  at org.apache.flink.yarn.YarnClusterClient.getClusterStatus(YarnClusterClient.java:248)
  at org.apache.flink.yarn.YarnClusterClient.waitForClusterToBeReady(YarnClusterClient.java:516)
  at org.apache.flink.yarn.cli.FlinkYarnSessionCli.run(FlinkYarnSessionCli.java:717)
  at org.apache.flink.yarn.cli.FlinkYarnSessionCli$1.call(FlinkYarnSessionCli.java:514)
  at org.apache.flink.yarn.cli.FlinkYarnSessionCli$1.call(FlinkYarnSessionCli.java:511)
  at java.security.AccessController.doPrivileged(Native Method)
  at javax.security.auth.Subject.doAs(Subject.java:422)
  at org.apache.hadoop.security.UserGroupInformation.doAs(UserGroupInformation.java:1729)
  at org.apache.flink.runtime.security.HadoopSecurityContext.runSecured(HadoopSecurityContext.java:41)
  at org.apache.flink.yarn.cli.FlinkYarnSessionCli.main(FlinkYarnSessionCli.java:511)
Caused by: org.apache.flink.runtime.leaderretrieval.LeaderRetrievalException: Could not retrieve the leader
gateway.
  at org.apache.flink.runtime.util.LeaderRetrievalUtils.retrieveLeaderGateway(LeaderRetrievalUtils.java:79)
  at org.apache.flink.client.program.ClusterClient.getJobManagerGateway(ClusterClient.java:856)
  ... 10 common frames omitted
Caused by: java.util.concurrent.TimeoutException: Futures timed out after [10000 milliseconds]
```

## Possible Causes

The SSL communication encryption is enabled for Flink, but no correct SSL certificate is configured.

## Solution

For MRS 2.x or earlier, perform the following operations:

Method 1:

Run the following command to disable the Flink SSL communication encryption, and modify the client configuration file **conf/flink-conf.yaml**.

```
security.ssl.internal.enabled: false
```

Method 2:

Enable the Flink SSL communication encryption and retain the default value of **security.ssl.internal.enabled**. Configure the SSL as follows:

- If the KeyStore or TrustStore file is a relative path, and the Flink client directory where the command is executed can directly access this relative path.

```
security.ssl.internal.keystore: ssl/flink.keystore
security.ssl.internal.truststore: ssl/flink.truststore
```

Add **-t** option to the CLI **yarn-session.sh** command of Flink to transmit the KeyStore and TrustStore files to each execution node. Example:

```
yarn-session.sh -t ssl/ 2
```

- If the keystore or truststore file path is an absolute path, the keystore or truststore files must exist in the absolute path on Flink Client and all nodes.

```
security.ssl.internal.keystore: /opt/client/Flink/flink/conf/flink.keystore
security.ssl.internal.truststore: /opt/client/Flink/flink/conf/flink.truststore
```

For MRS 3.x or later, perform the following operations:

Method 1:

Run the following command to disable the Flink SSL communication encryption, and modify the client configuration file **conf/flink-conf.yaml**.

```
security.ssl.enabled: false
```

Method 2:

Enable the Flink SSL communication encryption and retain the default value of **security.ssl.enabled**. Configure the SSL as follows:

- If the KeyStore or TrustStore file is a relative path, and the Flink client directory where the command is executed can directly access this relative path.

```
security.ssl.keystore: ssl/flink.keystore  
security.ssl.truststore: ssl/flink.truststore
```

Add **-t** option to the CLI **yarn-session.sh** command of Flink to transmit the KeyStore and TrustStore files to each execution node. Example:

```
yarn-session.sh -t ssl/ 2
```

- If the keystore or truststore file path is an absolute path, the keystore or truststore files must exist in the absolute path on Flink Client and all nodes.

```
security.ssl.keystore: /opt/Bigdata/client/Flink/flink/conf/flink.keystore  
security.ssl.truststore: /opt/Bigdata/client/Flink/flink/conf/flink.truststore
```

## 18.6.4 Failed to Create a Cluster by Executing the yarn-session Command When a Different User Is Used

### Symptom

Two users **testuser** and **bdpuser** with the same rights are used to create the Flink cluster.

When user **testuser** is used to create a Flink cluster, no error message is displayed. While user **bdpuser** is used to create a Flink cluster, an error message is displayed during the **yarn-session.sh** command execution:

```
2019-01-02 14:28:09,098 | ERROR | [main] | Ensure path threw exception |  
org.apache.flink.shaded.curator.org.apache.curator.framework.impls.CuratorFrameworkImpl  
(CuratorFrameworkImpl.java:566)  
org.apache.flink.shaded.zookeeper.org.apache.zookeeper KeeperException$NoAuthException:  
KeeperErrorCode = NoAuth for /flink/application_1545397824912_0022
```

### Possible Causes

The HA configuration item is not modified. In the Flink configuration file, the default value of **high-availability.zookeeper.client.acl** is **creator**, indicating that only the creator has the access permission. A new user cannot access the directory on ZooKeeper. As a result, the **yarn-session.sh** command execution fails.

### Solution

**Step 1** Modify the value of **high-availability.zookeeper.path.root** in the **conf/flink-conf.yaml** file. For example, run the following command:

```
high-availability.zookeeper.path.root: flink2
```

**Step 2** Submit the tasks again.

----End



## 18.6.5 Flink Service Program Fails to Read Files on the NFS Disk

### Issue

The Flink service program cannot read files on the NFS disk mounted to the cluster node.

### Symptom

The Flink service program developed by a user needs to read the user-defined configuration file. The configuration file is stored on the NFS disk. The NFS disk is mounted to the cluster node and can be accessed by all nodes in the cluster. After the user submits the Flink program, the service code cannot access the user-defined configuration file. As a result, the service program fails to be started.

### Cause Analysis

The root cause is that the permission on the root directory of the NFS disk is insufficient. As a result, the Flink program cannot access the directory after being started.

Flink tasks of MRS are running on Yarn. If the cluster is a common cluster, the user who runs the tasks on Yarn is **yarn\_user**. If the user-defined configuration file is used after the tasks are started, **yarn\_user** must be allowed to access the file and the parent directory of the file (parent directory of the file on the NFS, not the soft link on the cluster node). Otherwise, the program cannot obtain the file content. If the cluster is a cluster with Kerberos authentication enabled, the file permission must allow the user who submits the program to access the file.

### Procedure

**Step 1** Log in to the Master node in the cluster as user **root**.

**Step 2** Run the following command to check the permission on the parent directory of the user-defined configuration file:

```
ll <Parent directory of the file path>
```

**Step 3** Go to the directory of the file to be accessed on the NFS disk and change the permission of the parent directory of the user-defined configuration file to 755.

```
chmod 755 -R |<Path of the parent directory of the file>
```

**Step 4** Check whether the Core or Task node can access the configuration file.

1. Log in to the Core or Task node as the **root** user.  
If Kerberos authentication is enabled for the current cluster, log in to the Core node as user **root**.
2. Run **su - yarn\_user** to switch to user **yarn\_user**.  
If Kerberos authentication is enabled for the cluster, run the **su - User who submits the job** command to switch the user.
3. Run the following command to check the user permission. The file path must be the absolute path of the file.

```
ll <File path>  
----End
```

## Summary and Suggestions

When a user-defined configuration file needs to be accessed in the submitted task, especially when the NFS disk is mounted, you need to check whether the permission of the parent directory of the file is correct in addition to the file permission. When an NFS disk is mounted to an MRS cluster node, a soft link is created to the NFS directory. In this case, you need to check whether the directory permission on the NFS is correct.

## 18.6.6 Failed to Customize the Flink Log4j Log Level

### Issue

The customized level for Flink Log4j logs of an MRS 3.1.0 cluster does not take effect.

### Symptom

1. When analyzing data using Flink of an MRS 3.1.0 cluster, a user changes the log level in the **log4j.properties** file in the **\$Flink\_HOME/conf** directory to **INFO**.
2. However, after the task is submitted successfully, the log level displayed on the console is still **ERROR**, rather than **INFO**.

### Cause Analysis

The **log4j.properties** file in the **\$Flink\_HOME/conf** directory controls the log output of in JobManager and TaskManager operators, and the logs are printed to the corresponding Yarn containers. You can view the logs on the Yarn web UI. In MRS 3.1.0 and later versions, the default log framework of Flink 1.12.0 is Log4j2. The configuration method is different from that of Log4j. For example, Log4j log rules do not take effect.

### Procedure

For details about configuring Log4j2 log specifications, see the official open-source document at <http://logging.apache.org/log4j/2.x/manual/configuration.html#Properties>.

## 18.7 Using Flume

## 18.7.1 Class Cannot Be Found After Flume Submits Jobs to Spark Streaming

### Issue

After Flume submits jobs to Spark Streaming, the class cannot be found.

### Symptom

After the Spark Streaming code is packed into a JAR file and submitted to the cluster, an error message is displayed indicating that the class cannot be found. The following two methods are not useful:

1. When submitting a Spark job, run the `--jars` command to reference the JAR file of the class.
2. Import the JAR file where the class resides to the JAR file of Spark Streaming.

### Cause Analysis

Some JAR files cannot be loaded during Spark job execution, resulting that the class cannot be found.

### Procedure

- Step 1** Run the `--jars` command to load the `flume-ng-sdk-{version}.jar` dependency package.
- Step 2** Modify the two configuration items in the `spark-default.conf` file:  
`spark.driver.extraClassPath=$PWD/*: {Add the original value}`  
`spark.executor.extraClassPath = $PWD/*`
- Step 3** Run the job successfully. If an error is reported, check which JAR is not loaded and perform step 1 and step 2 again.

----End

## 18.7.2 Failed to Install a Flume Client

### Symptom

A Flume client fails to be installed, and "JAVA\_HOME is null" or "flume has been installed" is displayed.

```
CST 2016-08-31 17:02:51 [flume-client install]: JAVA_HOME is null in current user,please install the JDK and set the JAVA_HOME
CST 2016-08-31 17:02:51 [flume-client install]: check environment failed.
CST 2016-08-31 17:02:51 [flume-client install]: check param failed.
CST 2016-08-31 17:02:51 [flume-client install]: install flume client failed.
```

```
CST 2016-08-31 17:03:58 [flume-client install]: flume has been installed
CST 2016-08-31 17:03:58 [flume-client install]: check path failed.
CST 2016-08-31 17:03:58 [flume-client install]: check param failed.
CST 2016-08-31 17:03:58 [flume-client install]: install flume client failed.
```

## Cause Analysis

- Environment variables are checked during Flume client installation. If no Java is available, an error message is displayed stating "JAVA\_HOME is null" and the installation quits.
- If Flume has been installed in the specified directory, an error message is displayed stating "flume has been installed" during client installation and the installation quits.

## Solution

**Step 1** Run the following command if an error message is displayed stating "JAVA\_HOME is null":

```
export JAVA_HOME=Java path
```

Set **JAVA\_HOME** and execute the installation script again.

**Step 2** If a Flume client has been installed under the specified directory, uninstall the client and use another directory.

----End

## 18.7.3 A Flume Client Cannot Connect to the Server

### Symptom

A user installs a Flume client and sets an Avro sink to communicate with the server. However, the Flume server cannot be connected.

### Cause Analysis

1. The server is incorrectly configured and the monitoring port fails to be started up. For example, an incorrect IP address or an occupied port is configured for the Avro source of the server. View Flume run logs.  
2016-08-31 17:28:42,092 | ERROR | [lifecycleSupervisor-1-9] | Unable to start EventDrivenSourceRunner: { source:Avro source avro\_source: { bindAddress: 10.120.205.7, port: 21154 } } - Exception follows. | org.apache.flume.lifecycle.LifecycleSupervisor \$MonitorRunnable.run(LifecycleSupervisor:java:253)  
java.lang.RuntimeException: org.jboss.netty.channel.ChannelException: Failed to bind to: / 192.168.205.7:21154
2. If encrypted transmission is used, the certificate or password is incorrect.  
2016-08-31 17:15:59,593 | ERROR | [conf-file-poller-0] | Source avro\_source has been removed due to an error during configuration |  
org.apache.flume.node.AbstractConfigurationProvider.loadSources(AbstractConfigurationProvider:java:388)  
org.apache.flume.FlumeException: Avro source configured with invalid keystore: /opt/Bigdata/MRS\_XXX/install/FusionInsight-Flume-1.9.0/flume/conf/flume\_sChat.jks
3. The network connection between the client and the server is abnormal.  
PING 192.168.85.55 (10.120.85.55) 56(84) bytes of data.  
From 192.168.85.50 icmp\_seq=1 Destination Host Unreachable  
From 192.168.85.50 icmp\_seq=2 Destination Host Unreachable  
From 192.168.85.50 icmp\_seq=3 Destination Host Unreachable  
From 192.168.85.50 icmp\_seq=4 Destination Host Unreachable

## Solution

- Step 1** Set a correct IP address (an IP address of the local host). If the port has been occupied, configure another free port.
- Step 2** Configure a correct certificate path.
- Step 3** Contact the network administrator to restore the network.

----End

## 18.7.4 Flume Data Fails to Be Written to the Component

### Symptom

After the Flume process is started, Flume data cannot be written to the corresponding component. (The following uses writing data from the server to HDFS as an example.)

### Cause Analysis

- HDFS is not started or is faulty. View Flume run logs.  

```
2019-02-26 11:16:33,564 | ERROR | [SinkRunner-PollingRunner-DefaultSinkProcessor] | operation the hdfs file errors. | org.apache.flume.sink.hdfs.HDFSEventSink.process(HDFSEventSink.java:414)
2019-02-26 11:16:33,747 | WARN | [hdfs-CCCC-call-runner-4] | A failover has occurred since the start of call #32795 ClientNamenodeProtocolTranslatorPB.getFileInfo over
192-168-13-88/192.168.13.88:25000 | org.apache.hadoop.io.retry.RetryInvocationHandler
$ProxyDescriptor.failover(RetryInvocationHandler.java:220)
2019-02-26 11:16:33,748 | ERROR | [hdfs-CCCC-call-runner-4] | execute hdfs error. {} |
org.apache.flume.sink.hdfs.HDFSEventSink$3.call(HDFSEventSink.java:744)
java.net.ConnectException: Call From 192-168-12-221/192.168.12.221 to 192-168-13-88:25000 failed
on connection exception: java.net.ConnectException: Connection refused; For more details see: http://
wiki.apache.org/hadoop/ConnectionRefused
```
- The HDFS sink is not started. Check the Flume run log. It is found that the Flume current metrics file does not contain sink information.  

```
2019-02-26 11:46:05,501 | INFO | [pool-22-thread-1] | flume current metrics:{"CHANNEL.BBBB":
{"ChannelCapacity":"10000","ChannelFillPercentage":"0.0","Type":"CHANNEL","ChannelStoreSize":"0",
"EventProcessTimedelta":"0","EventTakeSuccessCount":"0","ChannelSize":"0","EventTakeAttemptCount":
"0","StartTime":"1551152734999","EventPutAttemptCount":"0","EventPutSuccessCount":"0","StopTime
":"0"},"SOURCE.AAAA":
{"AppendBatchAcceptedCount":"0","EventAcceptedCount":"0","AppendReceivedCount":"0","MonTime":
"0","StartTime":"1551152735503","AppendBatchReceivedCount":"0","EventReceivedCount":"0","Type":
"SOURCE","TotalFilesCount":"1001","SizeAcceptedCount":"0","UpdateTime":"605410241202740","Appen
dAcceptedCount":"0","OpenConnectionCount":"0","MovedFilesCount":"1001","StopTime":"0"}} |
org.apache.flume.node.Application.getRestartComps(Application.java:467)
```

## Solution

- Step 1** If the component to which Flume writes data is not started, start the component. If the component is abnormal, contact technical support.
- Step 2** If the sink is not started, check whether the configuration file is correctly configured. If the configuration file is incorrectly configured, modify the configuration file and restart the Flume process. If the configuration file is correctly configured, view the error information in the log and rectify the fault based on the error information.

----End

## 18.7.5 Flume Server Process Fault

### Symptom

After Flume runs for a period of time, the Flume instance is in the faulty state on Manager.

### Cause Analysis

If the Flume file or folder permission is abnormal, the following information is displayed on MRS Manager after the restart:

```
[2019-02-26 13:38:02]RoleInstance prepare to start failure [{ScriptExecutionResult=ScriptExecutionResult [exitCode=126, output=, errMsg=sh: line 1: /opt/Bigdata/MRS_XXX/install/FusionInsight-Flume-1.9.0/flume/bin/flume-manage.sh: Permission denied
```

### Solution

Compare the file and folder permissions with those for the Flume node that is running properly and correct the file or folder permissions.

## 18.7.6 Flume Data Collection Is Slow

### Symptom

After Flume is started, it takes a long time for Flume to collect data.

### Cause Analysis

1. The heap memory of Flume is not properly set. As a result, the Flume process keeps in the GC state. View Flume run logs.  

```
2019-02-26T13:06:20.666+0800: 1085673.512: [Full GC:[CMS: 3849339k->3843458K(3853568K), 2.5817610 secs] 4153654K->3843458K(4160256K), [CMS Perm : 27335K->27335K(45592K),2.5820080 SECS] [Times: user=2.63, sys0.00, real=2.59 secs]
```
2. The **deletePolicy** policy configured for the Spooldir source is **immediate**.

### Solution

**Step 1** Increase the size of the heap memory (**xmx**).

**Step 2** Change the **deletePolicy** policy of the Spooldir source to **never**.

----End

## 18.7.7 Failed to Start Flume

### Symptom

The Flume service fails to be installed or restarted.

### Cause Analysis

1. The heap memory of Flume is greater than the remaining memory of the server. The Flume startup log shows the following information:

```
[CST 2019-02-26 13:31:43][INFO] [[checkMemoryValidity:124]] [GC_OPTS is invalid: Xmx(40960000MB) is bigger than the free memory(56118MB) in system.] [9928]
```

2. The permission on the Flume file or folder is abnormal. The following information is displayed on the GUI or in the background:

```
[2019-02-26 13:38:02]RoleInstance prepare to start failure  
[ScriptExecutionResult=ScriptExecutionResult [exitCode=126, output=, errMsg=sh: line 1: /opt/Bigdata/MRS_XXX/install/FusionInsight-Flume-1.9.0/flume/bin/flume-manage.sh: Permission denied
```

3. The **JAVA\_HOME** is incorrectly configured. The Flume agent startup log shows the following information:

```
Info: Sourcing environment configuration script /opt/FlumeClient/fusioninsight-flume-1.9.0/conf/flume-env.sh  
+ '[' -n '' ]'  
+ exec /tmp/MRS-Client/MRS_Flume_ClientConfig/JDK/jdk-8u18/bin/java '-  
XX:OnOutOfMemoryError=bash /opt/FlumeClient/fusioninsight-flume-1.9.0/bin/out_memory_error.sh /opt/FlumeClient/fusioninsight-flume-1.9.0/conf %p' -Xms2G -Xmx4G -  
XX:CMSFullGCsBeforeCompaction=1 -XX:+UseConcMarkSweepGC -XX:+CMSParallelRemarkEnabled -  
XX:+UseCMSCompactAtFullCollection -Dkerberos.domain.name=hadoop.hadoop.com -verbose:gc -  
XX:+UseGCLogFileRotation -XX:NumberOfGCLogFiles=10 -XX:GCLogFileSize=1M -XX:+PrintGCDetails -  
XX:+PrintGCDateStamps -Xloggc:/var/log/Bigdata//flume-client-1/flume/flume-root-20190226134231-%p-gc.log -Dproc_org.apache.flume.node.Application -Dproc_name=client -Dproc_conf_file=/opt/FlumeClient/fusioninsight-flume-1.9.0/conf/properties.properties -Djava.security.krb5.conf=/opt/FlumeClient/fusioninsight-flume-1.9.0/conf//krb5.conf -Djava.security.auth.login.config=/opt/FlumeClient/fusioninsight-flume-1.9.0/conf//jaas.conf -Dzookeeper.server.principal=zookeeper/hadoop.hadoop.com -Dzookeeper.request.timeout=120000 -Dflume.instance.id=884174180 -Dflume.agent.name=clientName1 -Dflume.role=client -Dlog4j.configuration.watch=true -Dlog4j.configuration=log4j.properties -Dflume_log_dir=/var/log/Bigdata//flume-client-1/flume/ -Dflume.service.id=flume-client-1 -Dbeetle.application.home.path=/opt/FlumeClient/fusioninsight-flume-1.9.0/conf/service -Dflume.called.from.service -Dflume.conf.dir=/opt/FlumeClient/fusioninsight-flume-1.9.0/conf -Dflume.metric.conf.dir=/opt/FlumeClient/fusioninsight-flume-1.9.0/conf -Dflume.script.home=/opt/FlumeClient/fusioninsight-flume-1.9.0/bin -cp '/opt/FlumeClient/fusioninsight-flume-1.9.0/conf:/opt/FlumeClient/fusioninsight-flume-1.9.0/lib/*:/opt/FlumeClient/fusioninsight-flume-1.9.0/conf/service/' -Djava.library.path=/opt/FlumeClient/fusioninsight-flume-1.9.0/plugins.d/native/native.org.apache.flume.node.Application --conf-file /opt/FlumeClient/fusioninsight-flume-1.9.0/conf/properties.properties --name client  
/opt/FlumeClient/fusioninsight-flume-1.9.0/bin/flume-ng: line 233: /tmp/FusionInsight-Client/Flume/FusionInsight_Flume_ClientConfig/JDK/jdk-8u18/bin/java: No such file or directory
```

## Solution

- Step 1** Increase the size of the heap memory (**xmx**).
- Step 2** Compare the file and folder permissions with those for node where Flume is started properly and change the incorrect file or folder permissions.
- Step 3** Reconfigure **JAVA\_HOME**. On the client, replace the value of **JAVA\_HOME** in the **\$(install\_home)/fusioninsight-flume-Flume version/conf/ENV\_VARS** file. On the server, replace the value of **JAVA\_HOME** in the **ENV\_VARS** file in the **etc** directory.

To obtain the value of **JAVA\_HOME**, log in to the node where Flume is properly started and run the **echo \${JAVA\_HOME}** command.

### NOTE

**\$(install\_home)** is the installation path of the Flume client.

----End

## 18.8 Using HBase

## 18.8.1 Slow Response to HBase Connection

### Issue

Under the same VPC network, response is slow when an external cluster connects to HBase through Phoenix.

### Symptom

Under the same VPC network, response is slow when an external cluster connects to HBase through Phoenix.

```
root@node-master2-kn2bj bin# ./sqlline.py 192.168.1.109:2101
Setting property: {incremental: false}
Setting property: {isolation: TRANSACTION_READ_COMMITTED}
Issuing: *connect jdbc:phoenix:192.168.1.109:2101 none none org.apache.phoenix.jdbc.PhoenixDriver
Connecting to jdbc:phoenix:192.168.1.109:2101
SLF4J: Class path contains multiple SLF4J bindings.
SLF4J: Found binding in [jar:file:/home/apache-phoenix-4.13.0-HBase-1.3-bin/phoenix-4.13.0-HBase-1.3-client.jar/org/slf4j/impl/StaticLoggerBinder.class]
SLF4J: Found binding in [jar:file:/opt/share/slf4j-log4j12-1.7.10/slf4j-log4j12-1.7.10.jar/org/slf4j/impl/StaticLoggerBinder.class]
SLF4J: See http://www.slf4j.org/codes.html#multiple_bindings for an explanation.
19/01/17 17:29:34 WARN util.NativeCodeLoader: Unable to load native-hadoop library for your platform... using builtin-java classes where applicable
Connected to: Phoenix (version 4.13)
Driver: PhoenixHBaseMedDriver (version 4.13)
Autocommit status: true
Transaction isolation: TRANSACTION_READ_COMMITTED
Building list of tables and columns for tab-completion (set fastconnect to true to skip)...
569-569 (100%) Done
Done
sqlline version 1.2.0
0: jdbc:phoenix:192.168.1.109:2101>
```

### Possible Cause

DNS has been configured. When a client connects to HBase, DNS resolves the server first, causing slow response.

### Procedure

- Step 1** Log in to the Master node as user **root**.
- Step 2** Run the **vi /etc/resolv.conf** command to open the **resolv.conf** file and comment out the address of the DNS server, for example, **#1.1.1.1**.  
----End

## 18.8.2 Failed to Authenticate the HBase User

### Issue

Failed to authenticate the HBase user.

### Symptom

Failed to authenticate the HBase user on the client. The following error information is displayed:

```
2019-05-13 10:53:09,975 ERROR [localhost-startStop-1] xxxConfig.LoginUtil: login failed with hbaseuser and /usr/local/linoseyc/hbase-tomcat/webapps/bigdata_hbase/WEB-INF/classes/user.keytab.
2019-05-13 10:53:09,975 ERROR [localhost-startStop-1] xxxConfig.LoginUtil: perhaps cause 1 is (wrong password) keytab file and user not match, you can kinit -k -t keytab user in client server to check.
2019-05-13 10:53:09,975 ERROR [localhost-startStop-1] xxxConfig.LoginUtil: perhaps cause 2 is (clock skew) time of local server and remote server not match, please check ntp to remote server.
2019-05-13 10:53:09,975 ERROR [localhost-startStop-1] xxxConfig.LoginUtil: perhaps cause 3 is (aes256 not support) aes256 not support by default jdk/jre, need copy local_policy.jar and US_export_policy.jar from remote server in path ${BIGDATA_HOME}/jdk/jre/lib/security.
```



## Cause Analysis

The version of the JAR file in the JDK used by the user is different from that of the JAR file authenticated by MRS.

## Procedure

**Step 1** Log in to the Master1 node as user **root**.

**Step 2** Run the following command to check the JAR file authenticated by MRS:

```
ll /opt/share/local_policy/local_policy.jar
```

```
ll /opt/Bigdata/jdk{version}/jre/lib/security/local_policy.jar
```

**Step 3** Download the JAR package queried in step 2 to the local host.

**Step 4** Copy the downloaded JAR package to the local JDK directory **/opt/Bigdata/jdk/jre/lib/security**.

**Step 5** Run the **cd /opt/client/HBase/hbase/bin** command to go to the **bin** directory of HBase.

**Step 6** Run the **sh start-hbase.sh** command to restart HBase.

----End

## 18.8.3 RegionServer Failed to Start Because the Port Is Occupied

### Symptom

RegionServer is in the **Restoring** state on Manager.

### Cause Analysis

1. View the RegionServer log (**/var/log/Bigdata/hbase/rs/hbase-omm-xxx.log**).
2. Run the **lsof -i:21302** command (the port number of MRS 1.7.X and later versions is 16020) to view the PID. Based on the PID, check the process. It is found that the RegionServer port is occupied by DFSZkFailoverController.
3. The value of **/proc/sys/net/ipv4/ip\_local\_port\_range** is **9000 65500**. The temporary port range and the MRS port range overlap. This is because the preinstall operation is not performed during installation.

### Solution

**Step 1** Run the **kill -9 DFSZkFailoverController pid** command to ensure that another port is bound with after a restart and restart the RegionServer in the **Restoring** state.

----End

## 18.8.4 HBase Failed to Start Due to Insufficient Node Memory

### Symptom

The RegionServer service of HBase is always in the **Restoring** state.

### Cause Analysis

1. Check the RegionServer log (`/var/log/Bigdata/hbase/rs/hbase-omm-XXX.out`). It is found that the following information is printed:  
There is insufficient memory for the Java Runtime Environment to continue.
2. Run the **free** command to check the memory. It is found that the available memory of the node is insufficient.

### Solution

- Step 1** Locate why the memory is insufficient. It is found that some processes occupy too much memory or the server does not have sufficient memory.

----End

## 18.8.5 HBase Service Unavailable Due to Poor HDFS Performance

### Symptom

The HBase component intermittently reports alarms indicating that the service is unavailable.

### Cause Analysis

HDFS performance is low, causing health check timeout and the alarm is generated accordingly. You can perform the following operations:

1. View the HMaster log (`/var/log/Bigdata/hbase/hm/hbase-omm-xxx.log`) and check that **system pause**, **jvm**, and other GC-related information is not frequently printed in the log.
2. Determine whether the fault is caused by poor HDFS performance using either of the following methods:
  - a. Run **hbase shell** to access the HBase shell, and run the **list** command to check whether it takes a long period of time to list all tables in HBase.
  - b. Enable printing of the debug logs of HDFS, and check whether it takes a long period of time to list the content of a large number of directories by running the **hadoop fs -ls /XXX/XXX** command.
  - c. Print the Java stack information about a specified HMaster process.  
**su - omm**  
**jps**  
**jstack pid**
3. Check the jstack information. The following figure shows that the process is stuck at the **DFSClient.listPaths** state.

Figure 18-20 Exception

```
java.lang.Thread.State: WAITING (on object monitor)
  at java.lang.Object.wait (Native Method)
  at java.lang.Object.wait (Object.java:503)
  at org.apache.hadoop.ipc.Client.call (Client.java:1396)
  - locked <0x00000000b9268a38> (a org.apache.hadoop.ipc.Client$Call)
  at org.apache.hadoop.ipc.Client.call (Client.java:1363)
  at org.apache.hadoop.ipc.ProtobufRpcEngine$Invoker.invoke (ProtobufRpcEngine.java:206)
  at com.sun.proxy.$Proxy13.getListing (Unknown Source)
  at org.apache.hadoop.hdfs.protocolPB.ClientNamenodeProtocolTranslatorPB.getListing (ClientNamenodeProtocolTranslatorPB.java:102)
  at sun.reflect.GeneratedMethodAccessor24.invoke (Unknown Source)
  at sun.reflect.DelegatingMethodAccessorImpl.invoke (DelegatingMethodAccessorImpl.java:43)
  at java.lang.reflect.Method.invoke (Method.java:606)
  at org.apache.hadoop.io.retry.RetryInvocationHandler.invokeMethod (RetryInvocationHandler.java:187)
  at org.apache.hadoop.io.retry.RetryInvocationHandler.invoke (RetryInvocationHandler.java:102)
  at com.sun.proxy.$Proxy14.getListing (Unknown Source)
  at sun.reflect.GeneratedMethodAccessor24.invoke (Unknown Source)
  at sun.reflect.DelegatingMethodAccessorImpl.invoke (DelegatingMethodAccessorImpl.java:43)
  at java.lang.reflect.Method.invoke (Method.java:606)
  at org.apache.hadoop.hbase.fs.HFileSystem$1.invoke (HFileSystem.java:294)
  at com.sun.proxy.$Proxy17.getListing (Unknown Source)
  at org.apache.hadoop.hdfs.DFSClient.listPaths (DFSClient.java:1767)
  at org.apache.hadoop.hdfs.DFSClient.listPaths (DFSClient.java:1750)
  at org.apache.hadoop.hdfs.DistributedFileSystem.listStatusInternal (DistributedFileSystem.java:691)
  at org.apache.hadoop.hdfs.DistributedFileSystem.access$600 (DistributedFileSystem.java:102)
  at org.apache.hadoop.hdfs.DistributedFileSystem$15.doCall (DistributedFileSystem.java:753)
  at org.apache.hadoop.hdfs.DistributedFileSystem$15.doCall (DistributedFileSystem.java:749)
  at org.apache.hadoop.fs.FileSystemLinkResolver.resolve (FileSystemLinkResolver.java:81)
  at org.apache.hadoop.hdfs.DistributedFileSystem.listStatus (DistributedFileSystem.java:749)
  at org.apache.hadoop.fs.FileSystem.listStatus (FileSystem.java:1483)
```

## Solution

- Step 1** If this alarm is caused by poor HDFS performance, check whether Impala is of an earlier version or JournalNode was incorrectly deployed during the initial deployment (more than three JournalNode nodes are deployed).

----End

## 18.8.6 HBase Failed to Start Due to Inappropriate Parameter Settings

### Symptom

After some parameters are modified, HBase cannot be started.

### Cause Analysis

1. Check the HMaster log (`/var/log/Bigdata/hbase/hm/hbase-omm-xxx.log`). It is found that the total of `hbase.regionserver.global.memstore.size` and `hfile.block.cache.size` is greater than 0.8, which causes the startup failure. Therefore, adjust the parameter values to make sure that the total value is less than 0.8.

```
java.lang.Thread.State: WAITING (on object monitor)
  at java.lang.Object.wait (Native Method)
  at java.lang.Object.wait (Object.java:503)
  at org.apache.hadoop.ipc.Client.call (Client.java:1396)
  - locked <0x00000000b9268a38> (a org.apache.hadoop.ipc.Client$Call)
  at org.apache.hadoop.ipc.Client.call (Client.java:1363)
  at org.apache.hadoop.ipc.ProtobufRpcEngine$Invoker.invoke (ProtobufRpcEngine.java:206)
  at com.sun.proxy.$Proxy13.getListing (Unknown Source)
  at org.apache.hadoop.hdfs.protocolPB.ClientNamenodeProtocolTranslatorPB.getListing (ClientNamenodeProtocolTranslatorPB.java:102)
  at sun.reflect.GeneratedMethodAccessor24.invoke (Unknown Source)
  at sun.reflect.DelegatingMethodAccessorImpl.invoke (DelegatingMethodAccessorImpl.java:43)
  at java.lang.reflect.Method.invoke (Method.java:606)
  at org.apache.hadoop.io.retry.RetryInvocationHandler.invokeMethod (RetryInvocationHandler.java:187)
  at org.apache.hadoop.io.retry.RetryInvocationHandler.invoke (RetryInvocationHandler.java:102)
  at com.sun.proxy.$Proxy14.getListing (Unknown Source)
  at sun.reflect.GeneratedMethodAccessor24.invoke (Unknown Source)
  at sun.reflect.DelegatingMethodAccessorImpl.invoke (DelegatingMethodAccessorImpl.java:43)
  at java.lang.reflect.Method.invoke (Method.java:606)
  at org.apache.hadoop.hbase.fs.HFileSystem$1.invoke (HFileSystem.java:294)
  at com.sun.proxy.$Proxy17.getListing (Unknown Source)
  at org.apache.hadoop.hdfs.DFSClient.listPaths (DFSClient.java:1767)
  at org.apache.hadoop.hdfs.DFSClient.listPaths (DFSClient.java:1750)
  at org.apache.hadoop.hdfs.DistributedFileSystem.listStatusInternal (DistributedFileSystem.java:691)
  at org.apache.hadoop.hdfs.DistributedFileSystem.access$600 (DistributedFileSystem.java:102)
  at org.apache.hadoop.hdfs.DistributedFileSystem$15.doCall (DistributedFileSystem.java:753)
  at org.apache.hadoop.hdfs.DistributedFileSystem$15.doCall (DistributedFileSystem.java:749)
  at org.apache.hadoop.fs.FileSystemLinkResolver.resolve (FileSystemLinkResolver.java:81)
  at org.apache.hadoop.hdfs.DistributedFileSystem.listStatus (DistributedFileSystem.java:749)
  at org.apache.hadoop.fs.FileSystem.listStatus (FileSystem.java:1483)
```

2. Check the HMaster and RegionServer out logs (`/var/log/Bigdata/hbase/hm/hbase-omm-xxx.out`/`/var/log/Bigdata/hbase/rs/hbase-omm-xxx.out`). It is found that **Unrecognized VM option** is displayed.

Unrecognized VM option  
Error: Could not create the Java Virtual Machine.  
Error: A fatal exception has occurred. Program will exit.

Check the `GC_OPTS` parameters. It is found that the parameters contain unnecessary spaces, for example, `-D sun.rmi.dgc.server.gcInterval=0x7FFFFFFF`.

## Solution

**Step 1** After the **MemStore** and **cache** parameters are modified, the HBase service is restarted successfully.

**Step 2** After the **GC\_OPTS** parameters are modified, the HBase service is restarted successfully.

----End

## 18.8.7 RegionServer Failed to Start Due to Residual Processes

### Symptom

The HBase service fails to start, and an error is reported during the health check.

### Cause Analysis

Check detailed information about HBase startup on the MRS Manager page. It is found that **the previous process is not quit** is displayed.

## Solution

**Step 1** Log in to the node and run the **ps -ef | grep HRegionServer** command in the background. A residual process is found.

**Step 2** After confirming that the process can be killed, kill the process. If the process cannot be stopped by running the **kill** command, run the **kill -9** command to forcibly stop the process.

**Step 3** Restart the HBase service.

----End

## 18.8.8 HBase Failed to Start Due to a Quota Set on HDFS

### Symptom

HBase fails to start.

### Cause Analysis

Check the HMaster log (**/var/log/Bigdata/hbase/hm/hbase-omm-xxx.log**). It is found that "The DiskSpace quota of /hbase is exceeded" is displayed.

```

Cause:
org.apache.hadoop.hdfs.protocol.DiskQuotaExceededException: The DiskSpace quota of /hbase is exceeded: quota=29240.3g diskSpace consumed=37945.7g
    at org.apache.hadoop.hdfs.server.namenode.INodeDirectoryWithQuota.verifyQuota(INodeDirectoryWithQuota.java:159)
    at org.apache.hadoop.hdfs.server.namenode.FSDirectory.verifyQuota(FSDirectory.java:1643)
    at org.apache.hadoop.hdfs.server.namenode.FSDirectory.updateCount(FSDirectory.java:1878)
    at org.apache.hadoop.hdfs.server.namenode.FSDirectory.addChild(FSDirectory.java:1745)
    at org.apache.hadoop.hdfs.server.namenode.FSDirectory.addChild(FSDirectory.java:1762)
    at org.apache.hadoop.hdfs.server.namenode.FSDirectory.unprotectedMkdir(FSDirectory.java:1561)
    at org.apache.hadoop.hdfs.server.namenode.FSDirectory.mkdir(FSDirectory.java:1537)
    at org.apache.hadoop.hdfs.server.namenode.FSNamesystem.mkdirInternal(FSNamesystem.java:2768)
    at org.apache.hadoop.hdfs.server.namenode.FSNamesystem.mkdir(FSNamesystem.java:2721)
    at org.apache.hadoop.hdfs.server.namenode.NameNodeRpcServer.mkdir(NameNodeRpcServer.java:641)
    at org.apache.hadoop.hdfs.protocolPB.ClientNameNodeProtocol$ServerSideTranslatorPB.mkdir(ClientNameNodeProtocol$ServerSideTranslatorPB.java:416)
    at org.apache.hadoop.hdfs.protocol.proto.ClientNameNodeProtocol$Protos$ClientNameNodeProtocol$2.callBlockingMethod(ClientNameNodeProtocol$Protos$2)
    at org.apache.hadoop.ipc.ProtobufRpcEngine$Server$ProtobufRpcInvoker.call(ProtobufRpcEngine.java:427)
    at org.apache.hadoop.ipc.RPC$Server.call(RPC.java:925)
    at org.apache.hadoop.ipc.Server$Handler$1.run(Server.java:1710)
    at org.apache.hadoop.ipc.Server$Handler$1.run(Server.java:1706)
    at java.security.AccessController.doPrivileged(Native Method)
    at javax.security.auth.Subject.doAs(Subject.java:415)
    at org.apache.hadoop.security.UserGroupInformation.doAs(UserGroupInformation.java:1232)
    at org.apache.hadoop.ipc.Server$Handler.run(Server.java:1704)

    at sun.reflect.NativeConstructorAccessorImpl.newInstance0(Native Method)
    at sun.reflect.NativeConstructorAccessorImpl.newInstance(NativeConstructorAccessorImpl.java:57)
    at sun.reflect.DelegatingConstructorAccessorImpl.newInstance(DelegatingConstructorAccessorImpl.java:45)
    at java.lang.reflect.Constructor.newInstance(Constructor.java:625)
    at org.apache.hadoop.ipc.RemoteException.instantiateException(RemoteException.java:90)
    at org.apache.hadoop.ipc.RemoteException.unwrapRemoteException(RemoteException.java:57)
    at org.apache.hadoop.hdfs.DFSClient.primitiveMkdir(DFSClient.java:1888)
    at org.apache.hadoop.hdfs.DFSClient.mkdir(FSClient.java:1637)
    at org.apache.hadoop.hdfs.DistributedFileSystem.mkdir(DistributedFileSystem.java:469)
    at org.apache.hadoop.fs.FileSystem.mkdir(FileSystem.java:1726)
    at org.apache.hadoop.hbase.RegionServer.wal.HLog.<init>(HLog.java:413)
    at org.apache.hadoop.hbase.RegionServer.wal.HLog.<init>(HLog.java:367)
    at org.apache.hadoop.hbase.RegionServer.HRegionServer.instantiateHLog(HRegionServer.java:1348)
    at org.apache.hadoop.hbase.RegionServer.HRegionServer.setupAllAndReplication(HRegionServer.java:1337)
    at org.apache.hadoop.hbase.RegionServer.HRegionServer.handleReportForDnsResponse(HRegionServer.java:1048)
    at org.apache.hadoop.hbase.RegionServer.HRegionServer.run(HRegionServer.java:714)
    at java.lang.Thread.run(Thread.java:722)

```

## Solution

- Step 1** Run the `df -h` command to check data directory space. It is found that the directory space is full. Delete unnecessary data to free up space.
  - Step 2** Expand the node to ensure that the data directory space is sufficient.
- End

## 18.8.9 HBase Failed to Start Due to Corrupted Version Files

### Symptom

HBase fails to start.

### Cause Analysis

1. The `hbase.version` file is read during HBase startup. However, the log indicates that a reading exception occurs.

```

2019-07-27 15:38:18.692 | ERROR | master/node-master1r26:10000:becomeActiveMaster | Failed to become active master | org.slf4j.helpers.MarkerIgnoringBase.error(MarkerIgnoringBase.java:159)
org.apache.hadoop.hbase.util.FileSystemVersionException: hbase file layout needs to be upgraded. You have version null and I want version 8. Consult http://hbase.apache.org/book.html for further information about upgrading Hbase. Is your hbase.rootdir valid? If so, you may need to run 'hbase hbck -fixVersionFile'.
    at org.apache.hadoop.hbase.util.FSUtils.checkVersion(FSUtils.java:599)
    at org.apache.hadoop.hbase.master.MasterFileSystem.checkRootDir(MasterFileSystem.java:271)
    at org.apache.hadoop.hbase.master.MasterFileSystem.createInitialFileSystemLayout(MasterFileSystem.java:151)
    at org.apache.hadoop.hbase.master.MasterFileSystem.<init>(MasterFileSystem.java:122)
    at org.apache.hadoop.hbase.master.HMaster.finishActiveMasterInitialization(HMaster.java:869)
    at org.apache.hadoop.hbase.master.HMaster.startActiveMasterManager(HMaster.java:2297)

```

2. The file cannot be viewed by running the `hadoop fs -cat /hbase/hbase.version` command. The file is corrupted.

## Solution

- Step 1** Run the `hbase hbck -fixVersionFile` command to restore the file.
  - Step 2** If the problem persists after performing **Step 1**, obtain the `hbase.version` file from another cluster of the same version and upload the file to replace the original one.
  - Step 3** Restart the HBase service.
- End

## 18.8.10 High CPU Usage Caused by Zero-Loaded RegionServer

### Symptom

The CPU usage of RegionServer is high, but there is no service running on RegionServer.

### Cause Analysis

1. Run the **top** command to obtain the CPU usage of RegionServer processes and check the IDs of processes with high CPU usage.
2. Obtain the CPU usage of threads under these processes based on the RegionServer process IDs.

Run the **top -H -p <PID>** (replace it with the actual RegionServer process ID). As shown in the following figure, the CPU usage of some threads reaches 80%.

PID	USER	PR	NI	VIRT	RES	SHR	S	%CPU	%MEM	TIME+	COMMAND
75706	omm	20	0	6879444	1.0g	25612	S	90.4	1.6	0:00.00	java
75716	omm	20	0	6879444	1.0g	25612	S	90.4	1.6	0:04.74	java
75720	omm	20	0	6879444	1.0g	25612	S	88.6	1.6	0:01.93	java
75721	omm	20	0	6879444	1.0g	25612	S	86.8	1.6	0:01.99	java
75722	omm	20	0	6879444	1.0g	25612	S	86.8	1.6	0:01.94	java
75723	omm	20	0	6879444	1.0g	25612	S	86.8	1.6	0:01.96	java
75724	omm	20	0	6879444	1.0g	25612	S	86.8	1.6	0:01.97	java
75725	omm	20	0	6879444	1.0g	25612	S	81.5	1.6	0:02.06	java
75726	omm	20	0	6879444	1.0g	25612	S	79.7	1.6	0:02.01	java
75727	omm	20	0	6879444	1.0g	25612	S	79.7	1.6	0:01.95	java
75728	omm	20	0	6879444	1.0g	25612	S	78.0	1.6	0:01.99	java

3. Obtain the thread stack information based on the ID of the RegionServer process.

**jstack 12345 >allstack.txt** (Replace it with the actual RegionServer process ID.)

4. Convert the thread ID into the hexadecimal format:

**printf "%x\n" 30648**

In the command output, the TID is **77b8**.

5. Search the thread stack based on the hexadecimal TID. It is found that the compaction operation is performed.

```
"regionserver/ahbd-hbase-dat1/12.2.168.1:21302-longCompactions-1482676601478" #1641 prio=5 os_prio=0 tid=0x00007fa614563000 nid=0x77b8 runnable [0x00000000]
java.lang.Thread.State: RUNNABLE
    at org.apache.hadoop.io.compress.snappy.SnappyCompressor.compressBytesDirect(Native Method)
    at org.apache.hadoop.io.compress.snappy.SnappyCompressor.compress(SnappyCompressor.java:228)
    at org.apache.hadoop.io.compress.BlockCompressorStream.compress(BlockCompressorStream.java:149)
    at org.apache.hadoop.io.compress.BlockCompressorStream.finish(BlockCompressorStream.java:142)
    at org.apache.hadoop.hbase.io.encoding.HFileBlockDefaultEncodingContext.compressAfterEncoding(HFileBlockDefaultEncodingContext.java:219)
    at org.apache.hadoop.hbase.io.encoding.HFileBlockDefaultEncodingContext.compressAndEncrypt(HFileBlockDefaultEncodingContext.java:132)
    at org.apache.hadoop.hbase.io.hfile.HFileBlock$Writer.finishBlock(HFileBlock.java:989)
    at org.apache.hadoop.hbase.io.hfile.HFileBlock$Writer.ensureBlockReady(HFileBlock.java:961)
    at org.apache.hadoop.hbase.io.hfile.HFileBlock$Writer.finishBlockAndWriteHeaderAndData(HFileBlock.java:1077)
```

6. Perform the same operations on other threads. It is found that the threads are compaction threads.

```
"regionserver/ahbd-hbase-dat1/12.2.168.1:21302-longCompactions-1482676601473" #1629 prio=5 os_prio=0 tid=0x00007fa61454d800 nid=0x77a0 runnable [0x00000000]
java.lang.Thread.State: RUNNABLE
    at org.apache.hadoop.hdfs.DFSOutputStream.writeChunk(DFSOutputStream.java:425)
    - locked <0x0000000020276ba38> (a org.apache.hadoop.hdfs.DFSOutputStream)
    at org.apache.hadoop.fs.FSOutputSummer.writeChecksumChunks(FSOutputSummer.java:214)
    at org.apache.hadoop.fs.FSOutputSummer.flushBuffer(FSOutputSummer.java:165)
    - locked <0x0000000020276ba38> (a org.apache.hadoop.hdfs.DFSOutputStream)
    at org.apache.hadoop.fs.FSOutputSummer.flushBuffer(FSOutputSummer.java:146)
    - eliminated <0x0000000020276ba38> (a org.apache.hadoop.hdfs.DFSOutputStream)
    at org.apache.hadoop.fs.FSOutputSummer.write1(FSOutputSummer.java:137)
    at org.apache.hadoop.fs.FSOutputSummer.write(FSOutputSummer.java:112)
    - locked <0x0000000020276ba38> (a org.apache.hadoop.hdfs.DFSOutputStream)
    at org.apache.hadoop.fs.FSDataOutputStream$PositionCache.write(FSDataOutputStream.java:58)
    at java.io.DataOutputStream.write(DataOutputStream.java:107)
    - locked <0x00000004de9535c8> (a org.apache.hadoop.hdfs.client.HdfsDataOutputStream)
    at java.io.FilterOutputStream.write(FilterOutputStream.java:97)
```

## Solution

This is a normal phenomenon.

The threads that consume a large number of CPU resources are compaction threads. Some threads invoke the Snappy compression algorithm, and some threads invoke HDFS data writing and reading. Each region has massive sets of data and numerous data files and uses the Snappy compression algorithm. For this reason, the compaction operations consume a large number of CPU resources.

## Fault Locating Methods

**Step 1** Run the **top** command to check the process with high CPU usage.

**Step 2** Check the threads with high CPU usage in the process.

Run the **top -H -p <PID>** command to print CPU usage of threads under the process.

Obtain the thread with the highest CPU usage from the query result. You can also obtain the thread by running the following command:

Or run the **ps -mp <PID> -o THREAD,tid,time | sort -rn** command.

View the command output to obtain the ID of the thread with the highest CPU usage.

**Step 3** Obtain the stack of the faulty thread.

The **jstack** tool is the most effective and reliable tool for locating Java problems.

You can obtain the **jstack** tool from the **java/bin** directory.

```
jstack <PID> > allstack.txt
```

Obtain the process stack and output it to a local file.

**Step 4** Convert the thread ID into the hexadecimal format:

```
printf "%x\n" <PID>
```

The process ID in the command output is the TID.

**Step 5** Run the following command to obtain the TID and output it to a local file:

```
jstack <PID> | grep <TID> > Onestack.txt
```

If you want to view the TID in the CLI only, run the following command:

```
jstack <PID> | grep <TID> -A 30
```

-A 30 indicates that 30 lines are displayed.

----End

## 18.8.11 HBase Failed to Started with "FileNotFoundException" in RegionServer Logs

### Symptom

HBase fails to start, and the RegionServer stays in the **Restoring** state.

### Cause Analysis

1. Check the RegionServer log (`/var/log/Bigdata/hbase/rs/hbase-omm-XXX.out`). It is found that the following information is printed:

```
| ERROR | RS_OPEN_REGION-ab-dn01:21302-2 | ABORTING region server ab-  
dn01,21302,1487663269375: The coprocessor  
org.apache.kylin.storage.hbase.cube.v2.coprocessor.endpoint.CubeVisitService threw  
java.io.FileNotFoundException: File does not exist: hdfs://hacluster/kylin/kylin_metadata/coprocessor/  
kylin-coprocessor-1.6.0-SNAPSHOT-0.jar |  
org.apache.hadoop.hbase.regionserver.HRegionServer.abort(HRegionServer.java:2123)  
java.io.FileNotFoundException: File does not exist: hdfs://hacluster/kylin/kylin_metadata/coprocessor/  
kylin-coprocessor-1.6.0-SNAPSHOT-0.jar  
at org.apache.hadoop.hdfs.DistributedFileSystem$25.doCall(DistributedFileSystem.java:1399)  
at org.apache.hadoop.hdfs.DistributedFileSystem$25.doCall(DistributedFileSystem.java:1391)  
at org.apache.hadoop.fs.FileSystemLinkResolver.resolve(FileSystemLinkResolver.java:81)  
at org.apache.hadoop.hdfs.DistributedFileSystem.getFileStatus(DistributedFileSystem.java:1391)  
at org.apache.hadoop.fs.FileUtil.copy(FileUtil.java:340)  
at org.apache.hadoop.fs.FileUtil.copy(FileUtil.java:292)  
at org.apache.hadoop.fs.FileSystem.copyToLocalFile(FileSystem.java:2038)  
at org.apache.hadoop.fs.FileSystem.copyToLocalFile(FileSystem.java:2007)  
at org.apache.hadoop.fs.FileSystem.copyToLocalFile(FileSystem.java:1983)  
at org.apache.hadoop.hbase.util.CoprocessorClassLoader.init(CoprocessorClassLoader.java:168)  
at  
org.apache.hadoop.hbase.util.CoprocessorClassLoader.getClassLoader(CoprocessorClassLoader.java:250)  
at org.apache.hadoop.hbase.coprocessor.CoprocessorHost.load(CoprocessorHost.java:224)  
at  
org.apache.hadoop.hbase.regionserver.RegionCoprocessorHost.loadTableCoprocessors(RegionCoprocessorHost.java:365)  
at  
org.apache.hadoop.hbase.regionserver.RegionCoprocessorHost.<init>(RegionCoprocessorHost.java:227)  
at org.apache.hadoop.hbase.regionserver.HRegion.<init>(HRegion.java:783)  
at org.apache.hadoop.hbase.regionserver.HRegion.<init>(HRegion.java:689)  
at sun.reflect.GeneratedConstructorAccessor22.newInstance(Unknown Source)  
at  
sun.reflect.DelegatingConstructorAccessorImpl.newInstance(DelegatingConstructorAccessorImpl.java:45)  
at java.lang.reflect.Constructor.newInstance(Constructor.java:423)  
at org.apache.hadoop.hbase.regionserver.HRegion.newHRegion(HRegion.java:6312)  
at org.apache.hadoop.hbase.regionserver.HRegion.openHRegion(HRegion.java:6622)  
at org.apache.hadoop.hbase.regionserver.HRegion.openHRegion(HRegion.java:6594)  
at org.apache.hadoop.hbase.regionserver.HRegion.openHRegion(HRegion.java:6550)  
at org.apache.hadoop.hbase.regionserver.HRegion.openHRegion(HRegion.java:6501)  
at  
org.apache.hadoop.hbase.regionserver.handler.OpenRegionHandler.openRegion(OpenRegionHandler.java:363)  
at  
org.apache.hadoop.hbase.regionserver.handler.OpenRegionHandler.process(OpenRegionHandler.java:129)  
at org.apache.hadoop.hbase.executor.EventHandler.run(EventHandler.java:129)  
at java.util.concurrent.ThreadPoolExecutor.runWorker(ThreadPoolExecutor.java:1142)  
at java.util.concurrent.ThreadPoolExecutor$Worker.run(ThreadPoolExecutor.java:617)  
at java.lang.Thread.run(Thread.java:745)
```

2. Run the **hdfs** command on the client. It is found that the following file does not exist:

```
hdfs://hacluster/kylin/kylin_metadata/coprocessor/kylin-coprocessor-1.6.0-SNAPSHOT-0.jar
```



3. When configuring the coprocessor for HBase, make sure that the path of the corresponding JAR package is correct. Otherwise, HBase cannot be started.

## Solution

Use the Apache Kylin engine to interconnect with MRS and make sure that the JAR file of the Kylin engine exists.

## 18.8.12 The Number of RegionServers Displayed on the Native Page Is Greater Than the Actual Number After HBase Is Started

### Symptom

After HBase is started, the number of RegionServers displayed on the HMaster native page is greater than the actual number.

The HMaster native page shows that four RegionServers are online, as shown in the following figure.

ServerName	Start time	Requests Per Second	Num. Regions
controller-192-168-1-1,21302,1494933958261	Tue May 16 19:25:59 CST 2017	0	19
controller-192-168-1-2,21302,1494933957536	Tue May 16 19:25:57 CST 2017	0	24
controller-192-168-1-3,21302,1494933958592	Tue May 16 19:25:58 CST 2017	0	16
eth0,21302,1494933958592	Tue May 16 19:25:58 CST 2017	0	0
Total 4		0	59

### Cause Analysis

As shown in the following figure, the hostname of the node in the third row is **controller-192-168-1-3** and that of the fourth row is **eth0**. The two carry the same information reported by RegionServer. Then, log in to the corresponding nodes to check the **/etc/hosts** file. It is found that the same IP address is configured for the two hostnames. For details, see the following figure:

```
# special IPv6 addresses
::1          localhost ipv6-localhost ipv6-loopback

fe00::0     ipv6-localnet

ff00::0     ipv6-mcastprefix
ff02::1     ipv6-allnodes
ff02::2     ipv6-allrouters
ff02::3     ipv6-allhosts
11.1.1.3    eth2 eth2
#192.168.1.3 eth0 eth0
192.168.2.3  eth1 eth1
10.130.87.37 eth3 eth3
192.168.1.102 controller
1.1.1.1     hadoop.hadoop.com
192.168.1.2 controller-192-168-1-2
192.168.1.1 controller-192-168-1-1
192.168.1.3 controller-192-168-1-3
```

## Solution

Log in to the node where RegionServer resides, and modify the `/etc/hosts` file. Make sure that the same IP address can correspond to only one hostname.

## 18.8.13 RegionServer Instance Is in the Restoring State

### Symptom

HBase fails to start, and the RegionServer stays in the **Restoring** state.

### Cause Analysis

Check the running log (`/var/log/Bigdata/hbase/rs/hbase-omm-XXX.log`) of the abnormal RegionServer instance. It is found that the following information is displayed: **ClockOutOfSyncException..., Reported time is too far out of sync with master.**

```
2017-09-18 11:16:23,636 | FATAL | regionserver21302 | Master rejected startup because clock is out of sync |
org.apache.hadoop.hbase.regionserver.HRegionServer.reportForDuty(HRegionServer.java:2059)
org.apache.hadoop.hbase.ClockOutOfSyncException: org.apache.hadoop.hbase.ClockOutOfSyncException:
Server nl-bi-fi-datanode-24-65,21302,1505726180086 has been rejected; Reported time is too far out of
sync with master. Time difference of 152109ms > max allowed of 30000ms
at org.apache.hadoop.hbase.master.ServerManager.checkClockSkew(ServerManager.java:354)
...
...
2017-09-18 11:16:23,858 | ERROR | main | Region server exiting |
org.apache.hadoop.hbase.regionserver.HRegionServerCommandLine.start(HRegionServerCommandLine.java:
70)
java.lang.RuntimeException: HRegionServer Aborted
```

This log indicates that the time difference between the abnormal RegionServer instance and the HMaster instance is greater than the allowed time difference 30s (specified by the `hbase.regionserver.maxclockskew` parameter and the default value is **30000 ms**). As a result, the RegionServer instance is abnormal.

## Solution

Adjust the node time to ensure that the time difference between nodes is less than 30s.

## 18.8.14 HBase Failed to Start in a Newly Installed Cluster

### Symptom

HBase of a newly installed cluster fails to start. The RegionServer log contains the following error information:

```
2018-02-24 16:53:03,863 | ERROR | regionserver/host3/187.6.71.69:21302 | Master passed us a different hostname to use; was=host3, but now=187-6-71-69 | org.apache.hadoop.hbase.regionserver.HRegionServer.handleReportForDutyResponse(HRegionServer.java:1386)
```

### Cause Analysis

In the `/etc/hosts` file, an IP address maps multiple hostnames.

### Solution

**Step 1** Modify the mapping between the IP address and hostnames in the `/etc/host` file.

**Step 2** Restart HBase.

----End

## 18.8.15 HBase Failed to Start Due to the Loss of the ACL Table Directory

### Symptom

The HBase cluster fails to start.

### Cause Analysis

1. Check the HMaster log of HBase. The following error information is displayed:

```
2018-04-10 09:14:05,616 | INFO | ftn-ies-301-a-f103:21300.activeMasterManager | Entered into preCreateTable. | org.apache.hadoop.hbase.index.coprocessor.master(IndexMasterObserver.java:103)
2018-04-10 09:14:05,616 | INFO | ftn-ies-301-a-f103:21300.activeMasterManager | Exiting from preCreateTable. | org.apache.hadoop.hbase.index.coprocessor.master(IndexMasterObserver.java:159)
2018-04-10 09:14:05,617 | INFO | ftn-ies-301-a-f103:21300.activeMasterManager | Client=null/null create 'hbase:acl', {NAME => 'l', BLOOMFILTER => 'NONE', VERSIONS => '1', KEEP_DELETED_CELLS => 'FALSE', DATA_BLOCK_ENCODING => 'NONE', TTL => 'FOREVER', COMPRESSION => 'NONE', CACHE_DATA_IN_L1 => 'true', MIN_VERSIONS => '0', BLOCK_REPLICATION_SCOPE => '0'} | org.apache.hadoop.hbase.master.HMaster.createTable(HMaster.java:1876)
2018-04-10 09:14:05,653 | ERROR | ftn-ies-301-a-f103:21300.activeMasterManager | Exception occurred while creating the table hbase:acl | org.apache.hadoop.hbase.master.HMaster.java:1909
org.apache.hadoop.hbase.TableExistsException: hbase:acl
    at org.apache.hadoop.hbase.master.handler.CreateTableHandler.checkAndSetEnablingTable(CreateTableHandler.java:172)
    at org.apache.hadoop.hbase.master.handler.CreateTableHandler.prepare(CreateTableHandler.java:140)
    at org.apache.hadoop.hbase.master.HMaster.createTable(HMaster.java:1905)
    at org.apache.hadoop.hbase.security.access.AccessController.createACLTable(AccessController.java:128)
    at org.apache.hadoop.hbase.security.access.AccessController.postStartMaster(AccessController.java:1416)
    at org.apache.hadoop.hbase.master.MasterCoprocessorHost$2.call(MasterCoprocessorHost.java:769)
    at org.apache.hadoop.hbase.master.MasterCoprocessorHost.execOperation(MasterCoprocessorHost.java:1315)
    at org.apache.hadoop.hbase.master.MasterCoprocessorHost.postStartMaster(MasterCoprocessorHost.java:765)
    at org.apache.hadoop.hbase.master.HMaster.finishActiveMasterInitialization(HMaster.java:933)
    at org.apache.hadoop.hbase.master.HMaster.access$900(HMaster.java:190)
    at org.apache.hadoop.hbase.master.HMaster$3.run(HMaster.java:2001)
    at java.lang.Thread.run(Thread.java:745)
2018-04-10 09:14:05,656 | ERROR | ftn-ies-301-a-f103:21300.activeMasterManager | Coprocessor postStartMaster() hook failed | org.apache.hadoop.hbase.master.HMaster.java:935
org.apache.hadoop.hbase.TableExistsException: hbase:acl
    at org.apache.hadoop.hbase.master.handler.CreateTableHandler.checkAndSetEnablingTable(CreateTableHandler.java:172)
    at org.apache.hadoop.hbase.master.handler.CreateTableHandler.prepare(CreateTableHandler.java:140)
    at org.apache.hadoop.hbase.master.HMaster.createTable(HMaster.java:1905)
    at org.apache.hadoop.hbase.security.access.AccessController.createACLTable(AccessController.java:128)
    at org.apache.hadoop.hbase.security.access.AccessController.postStartMaster(AccessController.java:1416)
    at org.apache.hadoop.hbase.master.MasterCoprocessorHost$2.call(MasterCoprocessorHost.java:769)
    at org.apache.hadoop.hbase.master.MasterCoprocessorHost.execOperation(MasterCoprocessorHost.java:1315)
```

2. The HBase directory in HDFS is checked, which shows that the ACL table directory is lost.

## Browse Directory

Permission	Owner	Group	Size	Last Modified	Replication	Block Size	Name
drwx-----	hbase	supergroup	0 B	Thu Mar 15 21:30:29 2018	0	0 B	meta
drwx-----	hbase	supergroup	0 B	Thu Mar 15 21:30:36 2018	0	0 B	namespace

## Solution

**Step 1** Stop HBase.

**Step 2** Log in to the HBase client as the **hbase** user and run the following command.

Example:

```
hadoop03:~ # source /opt/client/bigdata_env
hadoop03:~ # kinit hbase
Password for hbase@HADOOP.COM:
hadoop03:~ # hbase zkcli
```

**Step 3** Delete the ACL table information from the ZooKeeper.

Example:

```
[zk: hadoop01:24002,hadoop02:24002,hadoop03:24002(CONNECTED) 0] deleteall /hbase/table/hbase:acl
[zk: hadoop01:24002,hadoop02:24002,hadoop03:24002(CONNECTED) 0] deleteall /hbase/table-lock/
hbase:acl
```

**Step 4** Start HBase.

----End

## 18.8.16 HBase Failed to Start After the Cluster Is Powered Off and On

### Symptom

After the ECS in the cluster is stopped and restarted, HBase fails to start.

### Cause Analysis

Check the HMaster run logs. A large number of errors are reported, as shown below:

```
2018-03-26 11:10:54,185 | INFO | hadoopc1h3,21300,1522031630949_splitLogManager__ChoreService_1 |
total tasks = 1 unassigned = 0 tasks={/hbase/splitWAL/WALs%2Fhadoopc1h1%2C213
02%2C1520214023667-splitting
%2Fhadoopc1h1%252C21302%252C1520214023667.default.1520584926990=last_update =
1522033841041 last_version = 34255 cur_worker_name = hadoopc1h3,21302,
1520943011826 status = in_progress incarnation = 3 resubmits = 3 batch = installed = 1 done = 0 error = 0}
| org.apache.hadoop.hbase.master.SplitLogManager$TimeoutMonitor.chore
(SplitLogManager.java:745)
2018-03-26 11:11:00,185 | INFO | hadoopc1h3,21300,1522031630949_splitLogManager__ChoreService_1 |
total tasks = 1 unassigned = 0 tasks={/hbase/splitWAL/WALs%2Fhadoopc1h1%2C213
02%2C1520214023667-splitting
%2Fhadoopc1h1%252C21302%252C1520214023667.default.1520584926990=last_update =
1522033841041 last_version = 34255 cur_worker_name = hadoopc1h3,21302,
1520943011826 status = in_progress incarnation = 3 resubmits = 3 batch = installed = 1 done = 0 error = 0}
| org.apache.hadoop.hbase.master.SplitLogManager$TimeoutMonitor.chore
(SplitLogManager.java:745)
```

```
2018-03-26 11:11:06,185 | INFO | hadoopc1h3,21300,1522031630949_splitLogManager__ChoreService_1 |
total tasks = 1 unassigned = 0 tasks={/hbase/splitWAL/WALs%2Fhadoopc1h1%2C213
02%2C1520214023667-splitting
%2Fhadoopc1h1%252C21302%252C1520214023667.default.1520584926990=last_update =
1522033841041 last_version = 34255 cur_worker_name = hadoopc1h3,21302,
1520943011826 status = in_progress incarnation = 3 resubmits = 3 batch = installed = 1 done = 0 error = 0}
| org.apache.hadoop.hbase.master.SplitLogManager$TimeoutMonitor.chore
(SplitLogManager.java:745)
2018-03-26 11:11:10,787 | INFO | RpcServer.reader=9,bindAddress=hadoopc1h3,port=21300 | Kerberos
principal name is hbase/hadoop.hadoop.com@HADOOP.COM | org.apache.hadoop.hbase
.ipc.RpcServer$Connection.readPreamble(RpcServer.java:1532)
2018-03-26 11:11:12,185 | INFO | hadoopc1h3,21300,1522031630949_splitLogManager__ChoreService_1 |
total tasks = 1 unassigned = 0 tasks={/hbase/splitWAL/WALs%2Fhadoopc1h1%2C213
02%2C1520214023667-splitting
%2Fhadoopc1h1%252C21302%252C1520214023667.default.1520584926990=last_update =
1522033841041 last_version = 34255 cur_worker_name = hadoopc1h3,21302,
1520943011826 status = in_progress incarnation = 3 resubmits = 3 batch = installed = 1 done = 0 error = 0}
| org.apache.hadoop.hbase.master.SplitLogManager$TimeoutMonitor.chore
(SplitLogManager.java:745)
2018-03-26 11:11:18,185 | INFO | hadoopc1h3,21300,1522031630949_splitLogManager__ChoreService_1 |
total tasks = 1 unassigned = 0 tasks={/hbase/splitWAL/WALs%2Fhadoopc1h1%2C213
02%2C1520214023667-splitting
%2Fhadoopc1h1%252C21302%252C1520214023667.default.1520584926990=last_update =
1522033841041 last_version = 34255 cur_worker_name = hadoopc1h3,21302,
1520943011826 status = in_progress incarnation = 3 resubmits = 3 batch = installed = 1 done = 0 error = 0}
| org.apache.hadoop.hbase.master.SplitLogManager$TimeoutMonitor.chore
(SplitLogManager.java:745)
```

The WAL splitting of RegionServer fails when the node is powered on and off.

## Solution

**Step 1** Stop HBase.

**Step 2** Run the **hdfs fsck** command to check the health status of the **/hbase/WALs** file.

```
hdfs fsck /hbase/WALs
```

If the following command output is displayed, all files are normal. If any file is abnormal, rectify the fault, and then perform the subsequent operations.

```
The filesystem under path '/hbase/WALs' is HEALTHY
```

**Step 3** Back up the **/hbase/WALs** file.

```
hdfs dfs -mv /hbase/WALs /hbase/WALs_old
```

**Step 4** Run the following command to create the **/hbase/WALs** directory.

```
hdfs dfs -mkdir /hbase/WALs
```

Make sure that the permission on the directory is **hbase:hadoop**.

**Step 5** Start HBase.

----End

## 18.8.17 Failed to Import HBase Data Due to Oversized File Blocks

### Symptom

Error Message "NotServingRegionException" is displayed when data is imported to HBase.

### Cause Analysis

When a block is greater than 2 GB, a read exception occurs during the seek operation of the HDFS. A full GC occurs when data is frequently written to the RegionServer. As a result, the heartbeat between the HMaster and RegionServer becomes abnormal, and the HMaster marks the RegionServer as dead, and the RegionServer is forcibly restarted. After the restart, the servercrash mechanism is triggered to roll back WALs. Currently, the **splitwal** file has reached 2.1 GB and has only one block. As a result, the HDFS seek operation becomes abnormal and the WAL file splitting fails. However, the RegionServer detects that the WAL needs to be split and triggers the splitwal mechanism, causing a loop between WAL splitting and the splitting failure. In this case, the regions on the RegionServer node cannot be brought online, and an exception is thrown indicating that the region is not online when a region on the RegionServer is queried.

### Procedure

- Step 1** On the right of **HMaster Web UI**, click **HMaster (Active)** to go to the HBase Web UI page.
  - Step 2** On the **Procedures** page, view the node where the problem occurs.
  - Step 3** Log in to the faulty node as user **root** and run the **hdfs dfs -ls** command to view all block information.
  - Step 4** Run the **hdfs dfs -mkdir** command to create a directory for storing faulty blocks.
  - Step 5** Run the **hdfs dfs -mv** command to move the faulty block to the new directory.
- End

### Summary and Suggestions

The following is provided for your reference:

- If data blocks are corrupted, run the **hdfs fsck /tmp -files -blocks -racks** command to check the health information about data blocks.
- If you perform data operations when a region is being split, **NotServingRegionException** is thrown.

## 18.8.18 Failed to Load Data to the Index Table After an HBase Table Is Created Using Phoenix

### Symptom

A user fails to run commands to load data to the index table after creating an HBase table using Phoenix. The following error information is displayed:

- MRS 2.x or earlier: Mutable secondary indexes must have the `hbase.regionserver.wal.codec` property set to `org.apache.hadoop.hbase.regionserver.wal.IndexedWALEditCodec` in the `hbase-sites.xml` of every region server. `tableName=MY_INDEX` (`state=42Y88,code=1029`)

```

Error: ERROR 1029 (42Y88): Mutable secondary indexes must have the hbase.regionserver.wal.codec property set to org.apache.hadoop.hbase.regionserver.wal.IndexedWALEditCodec in the hbase-sites.xml of every region server; tableName=MY_INDEX (state=42Y88,code=1029)
java.sql.SQLException: ERROR 1029 (42Y88): Mutable secondary indexes must have the hbase.regionserver.wal.codec property set to org.apache.hadoop.hbase.regionserver.wal.IndexedWALEditCodec in the hbase-sites.xml of every region server; tableName=MY_INDEX
    at org.apache.phoenix.exception.SQLExceptionCodeFactory$1.newException(SQLExceptionCode.java:498)
    at org.apache.phoenix.exception.SQLExceptionInfo.buildException(SQLExceptionInfo.java:150)
    at org.apache.phoenix.schema.MetaDataClient.createIndex(MetaDataClient.java:1534)
    at org.apache.phoenix.compile.CreateIndexCompiler$1.execute(CreateIndexCompiler.java:85)
    at org.apache.phoenix.jdbc.PhoenixStatement$2.call(PhoenixStatement.java:410)
    at org.apache.phoenix.jdbc.PhoenixStatement$2.call(PhoenixStatement.java:393)
    at org.apache.phoenix.jdbc.CallRunner.run(CallRunner.java:53)
    at org.apache.phoenix.jdbc.PhoenixStatement.executeMutation(PhoenixStatement.java:392)
    at org.apache.phoenix.jdbc.PhoenixStatement.executeMutation(PhoenixStatement.java:380)
    at org.apache.phoenix.jdbc.PhoenixStatement.execute(PhoenixStatement.java:1829)
    at sqlline.Commands.execute(Commands.java:822)
    at sqlline.Commands.sql(Commands.java:728)
    at sqlline.SqlLine.dispatch(SqlLine.java:813)
    at sqlline.SqlLine.begin(SqlLine.java:686)
    at sqlline.SqlLine.start(SqlLine.java:298)
    at sqlline.SqlLine.main(SqlLine.java:201)
0: jdbc:phoenix:node-master1@10.1.1.1:2188

```

- MRS 3. x or later: Exception in thread "main" `java.io.IOException: Retry attempted 10 times without completing, bailing out`

```

2022-04-17 20:24:37,157 INFO [main] tool.LoadIncrementalHFiles: Split occurred while grouping HFiles, retry attempt 10 with 1 files remaining to group on split
2022-04-17 20:24:37,178 ERROR [main] tool.LoadIncrementalHFiles: -----
Bulk load aborted with some files not yet loaded:
-----
hdfs://hacluster/tmp/3cdc0475-3867-4d9f-a774-87bc6759ee77/ANALYSIS.USER_IDENTIFICATION/f/36b9e96184784ccf9d982ce46eba4b76

Exception in thread "main" java.io.IOException: Retry attempted 10 times without completing, bailing out
    at org.apache.hadoop.hbase.tool.LoadIncrementalHFiles.performBulkLoad(LoadIncrementalHFiles.java:468)
    at org.apache.hadoop.hbase.tool.LoadIncrementalHFiles.doBulkLoad(LoadIncrementalHFiles.java:379)
    at org.apache.hadoop.hbase.tool.LoadIncrementalHFiles.doBulkLoad(LoadIncrementalHFiles.java:293)
    at org.apache.phoenix.mapreduce.AbstractBulkLoadTool.completeBulkLoad(AbstractBulkLoadTool.java:389)
    at org.apache.phoenix.mapreduce.AbstractBulkLoadTool.submitJob(AbstractBulkLoadTool.java:343)
    at org.apache.phoenix.mapreduce.AbstractBulkLoadTool.loadData(AbstractBulkLoadTool.java:279)
    at org.apache.phoenix.mapreduce.AbstractBulkLoadTool.run(AbstractBulkLoadTool.java:188)
    at org.apache.hadoop.util.ToolRunner.run(ToolRunner.java:76)
    at org.apache.hadoop.util.ToolRunner.run(ToolRunner.java:90)
    at org.apache.phoenix.mapreduce.JsonBulkLoadTool.main(JsonBulkLoadTool.java:51)
[root@node-master1 hypi ~]#

```

### Procedure

**Step 1** For MRS 2.x or earlier, perform the following operations:

1. Log in to MRS Manager as user **admin**, choose **Services**, and click **HBase**. On the **Service Configuration** tab, select **All** from the **Type** drop-down list, choose **HMaster > Customization**, and add a configuration item for parameter `hbase.hmaster.config.expandor` with name `hbase.regionserver.wal.codec` and value `org.apache.hadoop.hbase.regionserver.wal.IndexedWALEditCodec`.
2. Choose **RegionServer > Customization**, add a configuration item for parameter `hbase.regionserver.config.expandor` with name `hbase.regionserver.wal.codec` and value `org.apache.hadoop.hbase.regionserver.wal.IndexedWALEditCodec`, and click **Save Configuration**. Then enter the password of the current user and click **OK**.
3. On the **Service Status** page, click **More** and select **Restart Service**. Enter the password of the current user and click **OK** to restart the HBase service.

**Step 2** For MRS 3.x or later, perform the following operations:

1. Log in to FusionInsight Manager as user **admin** and choose **Cluster > Services > HBase**. On the HBase page, choose **Configurations > All Configurations > RegionServer > Customization**. In the right pane, add a configuration item for parameter **hbase.regionserver.config.expandor** with name **hbase.regionserver.wal.codec** and value **org.apache.hadoop.hbase.regionserver.wal.IndexedWALEditCodec**.
2. Choose **HMaster > Customization**, and add a configuration item for parameter **hbase.hmaster.config.expandor** with name **hbase.regionserver.wal.codec** and value **org.apache.hadoop.hbase.regionserver.wal.IndexedWALEditCodec**.
3. Click **Save**. In the dialog box that is displayed, click **OK** to save the configuration.
4. On the **Dashboard** page, click **More** and select **Restart Service**. Enter the password of the current user and click **OK** to restart the HBase service.

----End

## 18.8.19 Failed to Run the hbase shell Command on the MRS Cluster Client

### Issue

A user fails to run the **hbase shell** command on the MRS cluster client.

### Cause Analysis

- Environment variables have not been configured before the **hbase shell** command is executed.
- The HBase client is not installed in the MRS cluster.

### Procedure

**Step 1** Log in to the node where the client is installed as user **root**, switch to the client installation directory, and check whether the HBase client is installed.

- If yes, go to [Step 2](#).
- If no, download and install the client.

**Step 2** Run the following command to set environment variables:

```
source bigdata_env
```

**Step 3** If Kerberos authentication is enabled for the current cluster, run the following command to authenticate the current user. The current user must have the permission to create HBase tables. If Kerberos authentication is disabled for the current cluster, skip this step.

```
kinit MRS cluster user
```

**Step 4** Run the HBase client command.





Logs are exported to log files. If you run the **hbase org.apache.hadoop.hbase.mapreduce.RowCounter** command, you can view the execution result in the *HBase client installation directory*/**HBase/hbase/logs/hbase.log** file.

- Step 3** Switch to the HBase client installation directory and run the following commands for the configuration to take effect:

```
cd HBase client installation directory
source HBase/component_env
----End
```

## 18.8.21 HBase Failed to Start Due to Insufficient RegionServer Memory

### Issue

The HBase service fails to start because the remaining RegionServer memory is insufficient.

### Cause Analysis

The troubleshooting process is as follows:

1. Log in to the master node, go to the **/var/log/Bigdata** directory, and search for the HBase log. The log contains error message "connect regionserver timeout".
2. Log in to the RegionServer node in **1** that cannot be connected to HMaster and go to the **/var/log/Bigdata** directory to search for the HBase log. The RegionServer reports error message "error='Cannot allocate memory'(errno=12)".
3. According to the error message in **2**, the startup failure is caused by insufficient RegionServer memory.

### Procedure

- Step 1** Log in to the RegionServer node where the error is reported and run the following command to check the remaining memory of the node:

```
free -g
```

- Step 2** Run the **top** command to check the memory usage of the node.

- Step 3** Stop the memory-consuming processes (not the processes of the MRS components) as prompted and restart the HBase service.

#### NOTE

Besides MRS components, jobs on Yarn are allocated to core nodes in the cluster, thereby occupying node memory. If the startup failure is caused by memory-consuming Yarn jobs, you are advised to expand the capacity of core nodes.

```
----End
```

## 18.9 Using HDFS

### 18.9.1 All NameNodes Become the Standby State After the NameNode RPC Port of HDFS Is Changed

#### Issue

After the NameNode RPC port is changed on the page and HDFS is restarted, all NameNodes are in the standby state, causing a cluster exception.

#### Symptom

All NameNodes are in the standby state, causing a cluster exception.

#### Cause Analysis

After the cluster is installed and started, if the NameNode RPC port is changed, the Zkfc service must be formatted to update node information on ZooKeeper.

#### Procedure

**Step 1** Log in to Manager and stop the HDFS service.

 **NOTE**

Do not stop related services when stopping HDFS.

**Step 2** After the services are stopped, log in to the Master node whose RPC port is changed.

 **NOTE**

If the RPC port is changed on both Master nodes, you can log in to either of the Master nodes.

**Step 3** Run the **su - omm** command to switch to user **omm**.

 **NOTE**

For a security cluster, run the **kinit hdfs** command for authentication.

**Step 4** Run the following command to load the environment variable script to the environment:

```
cd ${BIGDATA_HOME}/MRS_X.X.X/1_8_Zkfc/etc
source ${BIGDATA_HOME}/MRS_X.X.X/install/FusionInsight-Hadoop-3.1.1/hadoop/sbin/exportENV_VARS.sh
```

 **NOTE**

In the preceding command, *MRS\_X.X.X* and *1\_8* vary depending on the actual version.

**Step 5** After the loading is complete, run the following command to format the Zkfc:

```
cd ${HADOOP_HOME}/bin
./hdfs zkfc -formatZK
```

**Step 6** After the formatting is successful, restart HDFS on Manager.

 NOTE

If the RPC port of the NameNode is changed, the configuration file must be updated for all clients that have been installed.

----End

## 18.9.2 An Error Is Reported When the HDFS Client Is Used After the Host Is Connected Using a Public Network IP Address

### Issue

When the host is connected using a public network IP address, the HDFS client cannot be used and the message "**-bash: hdfs: command not found**" is displayed when the HDFS is running.

### Symptom

When the host is connected using a public network IP address, the HDFS client cannot be used and the message "**-bash: hdfs: command not found**" is displayed when the HDFS is running.

### Possible Causes

The environment variables are not set before the user logs in to the Master node and runs the command.

### Procedure

**Step 1** Log in to any Master node as user **root**.

**Step 2** Run the **source /opt/client/bigdata\_env** command to configure environment variables.

**Step 3** Run the **hdfs** command to use the HDFS client.

----End

## 18.9.3 Failed to Use Python to Remotely Connect to the Port of HDFS

### Issue

Failed to use Python to remotely connect to the port of HDFS.

## Symptom

Failed to use Python to remotely connect to port 50070 of HDFS.

## Cause Analysis

The default port of open source HDFS is 50070 for versions earlier than 3.0.0 and is 9870 for version 3.0.0 or later. The port used by the user does not match the HDFS version.

**Step 1** Log in to the active Master node in the cluster.

**Step 2** Run the **su - omm** command to switch to user **omm**.

**Step 3** Run the **/opt/Bigdata/om-0.0.1/sbin/queryVersion.sh** command to check the HDFS version in the cluster.

Determine the port number of the open-source component based on the version number.

**Step 4** Run the **netstat -anp|grep \${port}** command to check whether the default port number of the component exists.

If it does not exist, the default port number is changed. Change the port to the default port and reconnect to HDFS.

If it exists, contact technical support.

### NOTE

- **\${port}**: indicates the default port number corresponding to the component version.
- If you have changed the default port number, use the new port number to connect to HDFS. You are advised not to change the default port number.

----End

## 18.9.4 HDFS Capacity Usage Reaches 100%, Causing Unavailable Upper-layer Services Such as HBase and Spark

### Issue

The HDFS capacity usage of the cluster reaches 100%, and the HDFS service status is read-only. As a result, upper-layer services such as HBase and Spark are unavailable.

### Symptom

The HDFS capacity usage is 100%, the disk capacity usage is only about 85%, and the HDFS service status is read-only. As a result, upper-layer services such as HBase and Spark are unavailable.

### Cause Analysis

Currently, NodeManager and DataNode share data disks. By default, MRS reserves 15% of data disk space for non-HDFS. You can change the percentage of data disk space by setting the HDFS parameter **dfs.datanode.du.reserved.percentage**.

If the HDFS disk usage is 100%, you can set **dfs.datanode.du.reserved.percentage** to a smaller value to restore services and then expand disk capacity.

## Procedure

**Step 1** Log in to any Master node in the cluster.

**Step 2** Run the **source /opt/client/bigdata\_env** command to initialize environment variables.

### NOTE

If it is a security cluster, run the **kinit -kt <keytab file> <principal name>** command for authentication.

**Step 3** Run the **hdfs dfs -put ./startDetail.log /tmp** command to check whether HDFS fails to write files.

```
19/05/12 10:07:32 WARN hdfs.DataStreamer: DataStreamer Exception
org.apache.hadoop.ipc.RemoteException(java.io.IOException): File /tmp/startDetail.log._COPYING_ could
only be replicated to 0 nodes instead of minReplication (=1). There are 3 datanode(s) running and no
node(s) are excluded in this operation.
```

**Step 4** Run the **hdfs dfsadmin -report** command to check the used HDFS capacity. The command output shows that the HDFS capacity usage has reached 100%.

```
Configured Capacity: 5389790579100 (4.90 TB)
Present Capacity: 5067618628404 (4.61 TB)
DFS Remaining: 133350196 (127.17 MB)
DFS Used: 5067485278208 (4.61 TB)
DFS Used%: 100.00%
Under replicated blocks: 10
Blocks with corrupt replicas: 0
Missing blocks: 0
Missing blocks (with replication factor 1): 0
Pending deletion blocks: 0
```

**Step 5** When the HDFS capacity usage reaches 100%, change the percentage of data disk space by setting the HDFS parameter **dfs.datanode.du.reserved.percentage**.

1. Go to the service configuration page.
  - MRS Manager: Log in to MRS Manager and choose **Services > HDFS > Configuration**.
  - FusionInsight Manager: Log in to FusionInsight Manager and choose **Cluster > Name of the target cluster > Service > HDFS > Configurations**.
2. Select **All Configurations** and search for **dfs.datanode.du.reserved.percentage** in the search box.
3. Change the value of this parameter to **10**.

**Step 6** After the modification, increase the number of disks of the Core node.

----End

## 18.9.5 An Error Is Reported During HDFS and Yarn Startup

### Issue

An error is reported during HDFS and Yarn startup.

## Symptom

HDFS and Yarn fail to be started. The following error information is displayed: **/dev/null Permission denied**

```
[2018-11-16 08:52:57] Start service 'ServiceName: Yarn'.
[2018-11-16 08:52:57] Start role 'ROLE[name: ResourceManager]'.
[2018-11-16 08:52:57] Start role 'ROLE[name: NodeManager]'.
[2018-11-16 08:52:57] Start role instance 'ResourceManager#192.168.0.23@node-master2-CMCG'.
[2018-11-16 08:52:57] Start role instance 'ResourceManager#192.168.0.59@node-master1-bdWZs'.
[2018-11-16 08:52:57] Start role instance 'NodeManager#192.168.0.37@node-core-gKPas'.
[2018-11-16 08:52:57] Start role instance 'NodeManager#192.168.0.137@node-core-qFOXf'.
[2018-11-16 08:52:57] Start role instance 'NodeManager#192.168.0.135@node-core-nDKmI'.
[2018-11-16 08:52:57] Start the role instance for 'ROLE[name: ResourceManager]' successfully.
[2018-11-16 08:52:57] Start the role instance for 'ROLE[name: ResourceManager]' successfully.
[2018-11-16 08:52:57] Start the role instance for 'ROLE[name: NodeManager]' successfully.
[2018-11-16 08:52:57] Start the role instance for 'ROLE[name: NodeManager]' successfully.
[2018-11-16 08:52:57] Start the role for 'ServiceName: Yarn' successfully.
[2018-11-16 08:52:57] Fail to prepare to start role instance 'NodeManager#192.168.0.135@node-core-
nDKmI'[[ScriptExecutionResult=ScriptExecutionResult [exitCode=1, output=, errMsg=/etc/bashrc: line 84: /dev/null:
Permission denied
```

## Cause Analysis

The customer changed the permission value of **/dev/null** of the VM system to **775**.

```
70 cd ..
71 ll
72 chmod -R 775 /dev/
73 ll
74 chmod -r 775 dbdata_on/
75 ll
76 chmod -r 770 dbdata_on/
77 ll
78 chmod -r 777 dbdata_on/
79 ll
80 cd ..
81 ll
```

## Procedure

- Step 1** Log in to any Master node in the cluster as user **root**.
- Step 2** After successful login, run the **chmod 666 /dev/null** command to modify the permission value of **/dev/null** to **666**.
- Step 3** Run the **ls -al /dev/null** command to check whether the new permission value of **/dev/null** is **666**. If it is not, change the value to **666**.
- Step 4** After the modification is successful, restart HDFS and Yarn.

----End

## 18.9.6 HDFS Permission Setting Error

### Issue

When using MRS, a user has the permission to delete or create files in another user's HDFS directory.

## Symptom

When using MRS, a user has the permission to delete or create files in another user's HDFS directory.

## Cause Analysis

The user has the permission for the **ficommon** group and therefore can perform any operations on the HDFS. You need to remove the user's **ficommon** group permission.

## Procedure

**Step 1** Log in to the master node in the cluster as user **root**.

**Step 2** Run the **id \${Username}** command to check whether the user has the **ficommon** group permission.

If the user has the **ficommon** group permission, go to **Step 3**. If the user does not have the **ficommon** group permission, contact technical support.

 **NOTE**

**\${Username}** indicates the name of the user whose HDFS permission is incorrectly set.

**Step 3** Run the **gpasswd -d \${Username} ficommon** command to delete the user's **ficommon** group permission.

 **NOTE**

**\${Username}** indicates the name of the user whose HDFS permission is incorrectly set.

**Step 4** Modify parameters on Manager.

MRS Manager (applicable to versions earlier than MRS 3.x):

1. Log in to MRS Manager and choose **Services > HDFS > Service Configuration**.
2. Set **Type** to **All**, enter **dfs.permissions.enabled** in the search box, and change the parameter value to **true**.
3. Click **Save Configuration** and restart the HDFS service.

FusionInsight Manager (applicable to MRS 3.x or later):

1. Log in to FusionInsight Manager. Choose **Cluster > Services > HDFS > Configurations > All Configurations**.
2. Enter **dfs.permissions.enabled** in the search box and change the value to **true**.
3. After the modification is complete, click **Save** and restart the HDFS service.

MRS console :

1. Log in to the MRS console and choose **Components > HDFS > Service Configuration**.
2. Set **Type** to **All**, enter **dfs.permissions.enabled** in the search box, and change the parameter value to **true**.



3. Click **Save Configuration** and restart the HDFS service.

----End

## 18.9.7 A DataNode of HDFS Is Always in the Decommissioning State

### Issue

A DataNode of HDFS is in the **Decommissioning** state for a long period of time.

### Symptom

A DataNode of HDFS fails to be decommissioned (or the Core node fails to be scaled in), but the DataNode remains in the Decommissioning state.

### Cause Analysis

During the decommissioning of a DataNode (or scale-in of the Core node) in HDFS, the decommissioning or scale-in task fails and the blacklist is not cleared because the Master node is restarted or the NodeAgent process exits unexpectedly. In this case, the DataNode remains in the **Decommissioning** state. The blacklist needs to be cleared manually.

### Procedure

- Step 1** Go to the service instance page.

MRS Manager:

Log in to MRS Manager and choose **Services > HDFS > Instance**.

FusionInsight Manager:

MRS 3.x or later: Log in to FusionInsight Manager and choose **Cluster > Service > HDFS > Instance**.

Log in to the MRS console and choose **Components > HDFS > Instances**.

- Step 2** Check the HDFS service instance status, locate the DataNode that is in the decommissioning state, and copy the IP address of the DataNode.

- Step 3** Log in to the Master1 node and run the `cd ${BIGDATA_HOME}/MRS_*/1_*_NameNode/etc/` command to go to the blacklist directory.

- Step 4** Run the `sed -i "/^IP$/d" excludeHosts` command to clear the faulty DataNode information from the blacklist. Replace the IP address in the command with the IP address of the faulty DataNode queried in [Step 2](#). The IP address cannot contain spaces.

- Step 5** If there are two Master nodes, perform [Step 3](#) and [Step 4](#) on Master2.

- Step 6** Run the following command on the Master1 node to initialize environment variables:

```
source /opt/client/bigdata_env
```

**Step 7** If Kerberos authentication is enabled for the current cluster, run the following command to authenticate the user. If Kerberos authentication is disabled for the current cluster, skip this step:

```
kinit MRS cluster user
```

Example: **kinit admin**

**Step 8** Run the following command on the Master1 node to update the HDFS blacklist:

```
hdfs dfsadmin -refreshNodes
```

**Step 9** Run the **hdfs dfsadmin -report** command to check the status of each DataNode. Ensure that the DataNode corresponding to the IP address obtained in has been restored to the **Normal** state.

Figure 18-21 DataNode status

```
Name: 192.168.2.238:9866 (node-ana-coreoYfm)
Hostname: node-ana-coreoYfm
Rack: /default/rack0
Decommission Status : Normal
Configured Capacity: 105554829312 (98.31 GB)
DFS Used: 1225715740 (1.14 GB)
Non DFS Used: 3045261284 (2.84 GB)
DFS Remaining: 95361495372 (88.81 GB)
DFS Used%: 1.16%
DFS Remaining%: 90.34%
Configured Cache Capacity: 0 (0 B)
Cache Used: 0 (0 B)
Cache Remaining: 0 (0 B)
Cache Used%: 100.00%
Cache Remaining%: 0.00%
Xceivers: 10
Last contact: Thu Aug 15 15:53:17 CST 2019
Last Block Report: Thu Aug 15 12:12:46 CST 2019
Num of Blocks: 974
```

**Step 10** Go to the service instance page.

MRS Manager:

Log in to MRS Manager and choose **Services > HDFS > Instances**.

FusionInsight Manager:

MRS 3.x or later: Log in to FusionInsight Manager and choose **Cluster > Service > HDFS > Instance**.

Log in to the MRS console and choose **Components > HDFS > Instances**.

**Step 11** Select the DataNode instance that is in the decommissioning state and choose **More > Restart Instance**.

**Step 12** Wait until the restart is complete and check whether the DataNode is restored.

----End

## Summary and Suggestions

Do not perform high-risk operations, such as restarting nodes, during decommissioning (or scale-in).

## Related Information

None

# 18.9.8 HDFS Failed to Start Due to Insufficient Memory

## Symptom

After the HDFS service is restarted, HDFS is in the Bad state, the NameNode instance status is abnormal, and the system cannot exit the security mode for a long time.

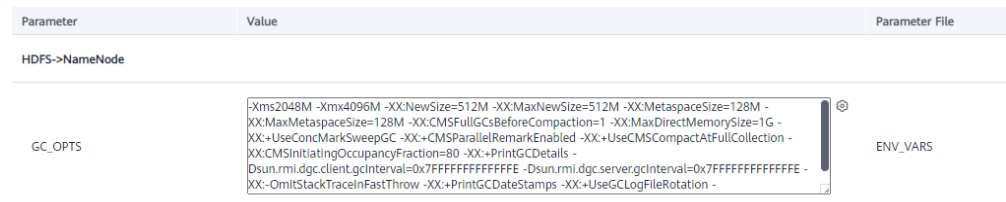
## Cause Analysis

1. In the NameNode run log (`/var/log/Bigdata/hdfs/nn/hadoop-omm-namendoe-XXX.log`), search for **WARN**. It is found that GC takes 63 seconds.  

```
2017-01-22 14:52:32,641 | WARN | org.apache.hadoop.util.JvmPauseMonitor$Monitor@1b39fd82 |
Detected pause in JVM or host machine (eg GC): pause of approximately 63750ms
GC pool 'ParNew' had collection(s): count=1 time=0ms
GC pool 'ConcurrentMarkSweep' had collection(s): count=1 time=63924ms | JvmPauseMonitor.java:189
```
2. Analyze the NameNode log `/var/log/Bigdata/hdfs/nn/hadoop-omm-namendoe-XXX.log`. It is found that the NameNode is waiting for block reporting and the total number of blocks is too large. In the following example, the total number of blocks is 36.29 million.  

```
2017-01-22 14:52:32,641 | INFO | IPC Server handler 8 on 25000 | STATE* Safe mode ON.
The reported blocks 29715437 needs additional 6542184 blocks to reach the threshold 0.9990 of total
blocks 36293915.
```
3. On Manager, check the **GC\_OPTS** parameter of the NameNode:

**Figure 18-22** Checking the GC\_OPTS parameter of the NameNode



4. For details about the mapping between the NameNode memory configuration and data volume, see [Table 18-3](#).

**Table 18-3** Mapping between NameNode memory configuration and data volume

Number of File Objects	Reference Value
10,000,000	-Xms6G -Xmx6G -XX:NewSize=512M -XX:MaxNewSize=512M
20,000,000	-Xms12G -Xmx12G -XX:NewSize=1G -XX:MaxNewSize=1G
50,000,000	-Xms32G -Xmx32G -XX:NewSize=2G -XX:MaxNewSize=3G
100,000,000	-Xms64G -Xmx64G -XX:NewSize=4G -XX:MaxNewSize=6G

Number of File Objects	Reference Value
200,000,000	-Xms96G -Xmx96G -XX:NewSize=8G -XX:MaxNewSize=9G
300,000,000	-Xms164G -Xmx164G -XX:NewSize=12G -XX:MaxNewSize=12G

## Solution

- Step 1** Modify the NameNode memory parameter based on the specifications. If the number of blocks is 36 million, change the parameter value to **-Xms32G -Xmx32G -XX:NewSize=2G -XX:MaxNewSize=3G**.
  - Step 2** Restart a NameNode and check that the NameNode can be started normally.
  - Step 3** Restart the other NameNode and check that the page status is restored.
- End

## 18.9.9 A Large Number of Blocks Are Lost in HDFS due to the Time Change Using ntpdate

### Symptom

1. A user uses **ntpdate** to change the time for a cluster that is not stopped. After the time is changed, HDFS enters the safe mode and cannot be started.
2. After the system exits the safe mode and starts, about 1 TB data is lost during the **hfck** check.

### Cause Analysis

1. A large number of blocks are lost on the native NameNode page.

Figure 18-23 Block loss

```
There are 41491 missing blocks. The following files may be corrupted:

blk_1090519588 /user/etlhadoop/struct_data/uds_data/FRS/20180130/DCM_FRS_PDWTMDTL_S_000_input/1/cw-20180130-pdwtmdl1-023_022_bin_7
blk_1090519796 /user/etlhadoop/struct_data/uds_data/GCM/20180130/DCM_GCM_FNDLTA200211_H_output/1/part-m-00010
blk_1090520189 /user/hive/warehouse/prs_mc.db/dcm_prs_pdwtmdl_s/pt_dt=2018-01-30/part-m-00004
blk_1082131961 /user/hive/warehouse/cas_mc.db/dcm_cas_nthpatel_h/end_dt=2017-12-31/000004_0
blk_1082132310 /user/hive/warehouse/crl_mc.db/dcm_crl_ecs_tk2045_s/pt_dt=2017-12-31/000005_0
blk_1082132604 /user/hive/warehouse/crl_mc.db/dcm_crl_ecs_tk2045_s/pt_dt=2017-12-31/000040_0
blk_1090521279 /user/hive/warehouse/gcm_mc.db/dcm_gcm_pndlta200211_h/end_dt=2018-01-30/000006_0
blk_1090521284 /user/hive/warehouse/gcm_mc.db/dcm_gcm_pndlta200211_h/end_dt=2018-01-30/000012_0
blk_1090521427 /user/hive/warehouse/pis_mc.db/dcm_pis_lthpcdtl_h/end_dt=2018-01-30/000080_0
blk_1090521473 /user/hive/warehouse/pis_mc.db/dcm_pis_lthpcdtl_h/end_dt=2018-01-30/000016_0
blk_1082133176 /user/hive/warehouse/cas_mc.db/dcm_cas_kffpbat_s/pt_dt=2017-12-31/part-m-00006
blk_1090522261 /user/etlhadoop/struct_data/uds_data/ECS/20180130/DCM_ECS_TB1170_S_000_input/1/ci-w-20180130-hdwbl171-022_032_bin_16
blk_1090522656 /user/etlhadoop/struct_data/uds_data/ECS/20180130/DCM_ECS_TB1170_S_output/1/part-m-00007
blk_1090522747 /user/hive/warehouse/gcm_mc.db/dcm_gcm_rassure_change_detail_s/pt_dt=2018-01-31/000002_0
blk_1082134372 /user/hive/warehouse/bcs_mc.db/dcm_bcs_bthrsism_h/pt_dt=2017-12-31/part-m-00006
blk_1090523585 /user/hive/warehouse/ecs_mc.db/dcm_ecs_tbl170_s/pt_dt=2018-01-30/000002_0
blk_1090523811 /user/hive/warehouse/nae_mc.db/dcm_nae_nfpjnl_s/pt_dt=2018-01-30/part-m-00005
blk_1082135337 /user/hive/warehouse/bcs_mc.db/dcm_bcs_bthrsism_h/pt_dt=2017-12-31/part-m-00022
blk_1090524043 /user/hive/warehouse/nae_mc.db/dcm_nae_nfpjnl_s/pt_dt=2018-01-30/part-m-00016
blk_1082136206 /user/hive/warehouse/bcs_mc.db/dcm_bcs_bthrsism_h/pt_dt=2017-12-31/part-m-00038
blk_1090525355 /user/hive/warehouse/bdsp_bcas_act.db/bcs_jzcs_detail/pt_dt=2017-11-30/000006_0
blk_1090526191 /user/hive/warehouse/bdsp_bcas_act.db/bcs_jzcs_detail/pt_dt=2017-11-30/000008_0
blk_1090526995 /user/hive/warehouse/bdsp_bcas_act.db/bcs_jzcs_detail/pt_dt=2017-11-30/000014_0
blk_1082140552 /user/hive/warehouse/co8_mc.db/m01_co8_corp_cust_mgr/pt_dt=2017-12-31/000001_0
blk_1090529399 /user/hive/warehouse/bdsp_bcas_act.db/bcs_jzcs_middle_t/pt_dt=2017-11-30/000017_0
blk_1090529420 /user/hive/warehouse/bdsp_bcas_act.db/bcs_jzcs_middle_t/pt_dt=2017-11-30/000014_0
blk_1082141596 /user/hive/warehouse/asa_mc.db/t80_asa_bcas_agt_stat/pt_dt=2017-12-31/000032_0
blk_1082141631 /user/hive/warehouse/asa_mc.db/t80_asa_bcas_agt_stat/pt_dt=2017-12-31/000003_0
blk_1082142345 /user/hive/warehouse/sum_mc.db/co0_prod_level_overview_h/pt_dt=2017-12-31/000000_0_copy_1514441562192
blk_1090531076
/user/etlhadoop/struct_data/uds_data/GCM/20180131/DCM_GCM_DEDUW_STOP_PABA_S_000_input/1/CMA_DEDUW_STOP_PABA0111800000-011-20180131_BIN_11_VTF
blk_1090531330 /user/hive/warehouse/gcc_mc.db/dcm_gcc_rcorp_motor_info_s/pt_dt=2018-01-31/000011_0
blk_1090531342 /user/hive/warehouse/gcc_mc.db/dcm_gcc_rcorp_motor_info_s/pt_dt=2018-01-31/000002_0
blk_1090531494
/user/etlhadoop/struct_data/uds_data/GCM/20180131/DCM_GCM_ZMORTGAGE_PROJECT_STAT_S_000_input/1/CMA_ZMORTGAGE_PROJECT_STAT0050100000-
```

2. DataNode information on the native page shows that the number of displayed DataNode nodes is 10 less than that of actual DataNode nodes.

Figure 18-24 Checking the number of DataNodes

Hadoop
Overview
Datanodes
Datanode Volume Failures
Snapshot
Startup Progress
Utilities
Logout

---

## Summary

Security is on.  
 Safemode is off.  
 14442 files and directories, 13907 blocks = 28349 total filesystem object(s).  
 Heap Memory used 495.63 MB of 1.99 GB Heap Memory. Max Heap Memory is 3.98 GB.  
 Non Heap Memory used 104.5 MB of 107.94 MB Committed Non Heap Memory. Max Non Heap Memory is 1.36 GB.

<b>Configured Capacity:</b>	112.09 GB
<b>DFS Used:</b>	15.33 GB (13.68%)
<b>Non DFS Used:</b>	18.56 GB
<b>DFS Remaining:</b>	78.2 GB (69.77%)
<b>Block Pool Used:</b>	15.33 GB (13.68%)
<b>DataNodes usages% (Min/Median/Max/stdDev):</b>	13.56% / 13.73% / 13.73% / 0.08%
<b>Live Nodes</b>	3 (Decommissioned: 0)
<b>Dead Nodes</b>	0 (Decommissioned: 0)
<b>Decommissioning Nodes</b>	0

3. Check the DataNode run log file `/var/log/Bigdata/hdfs/dn/hadoop-omm-datanode-hostname.log`. The following error information is displayed:  
Major error information: Clock skew too great

**Figure 18-25** DateNode run log error

```

at org.apache.hadoop.ipc.Client.call(Client.java:1486)
at org.apache.hadoop.ipc.Client.call(Client.java:1447)
at org.apache.hadoop.ipc.ProtobufRpcEngine$Invoker.invoke(ProtobufRpcEngine.java:229)
at com.sun.proxy.$Proxy14.versionRequest(Unknown Source)
at org.apache.hadoop.hdfs.protocolPB.DatanodeProtocolClientSideTranslatorPB.versionRequest(DatanodeProtocolClientSideTranslatorPB.java:273)
at org.apache.hadoop.hdfs.server.datanode.BFSerServiceActor.retrieveNamespaceInfo(BFSerServiceActor.java:187)
at org.apache.hadoop.hdfs.server.datanode.BFSerServiceActor.connectToNNAndHandshake(BFSerServiceActor.java:237)
at org.apache.hadoop.hdfs.server.datanode.BFSerServiceActor.run(BFSerServiceActor.java:689)
at java.lang.Thread.run(Thread.java:745)
Caused by: GSSException: No valid credentials provided (Mechanism level: Clock skew too great (37))
at sun.security.jgss.krb5.Krb5Context.initSecContext(Krb5Context.java:770)
at sun.security.jgss.GSSContextImpl.initSecContext(GSSContextImpl.java:248)
at sun.security.jgss.GSSContextImpl.initSecContext(GSSContextImpl.java:179)
at com.sun.security.sasl.gsskerb.GssKrb5Client.evaluateChallenge(GssKrb5Client.java:192)
... 20 more
Caused by: KrbException: Clock skew too great (37)
at sun.security.krb5.KrbRdcRep.check(KrbRdcRep.java:88)
at sun.security.krb5.KrbTgsRep.<init>(KrbTgsRep.java:87)
at sun.security.krb5.KrbTgsReq.getReply(KrbTgsReq.java:259)
at sun.security.krb5.KrbTgsReq.sendAndGetCreds(KrbTgsReq.java:270)
at sun.security.krb5.internal.CredentialsUtil.serviceCreds(CredentialsUtil.java:302)
at sun.security.krb5.internal.CredentialsUtil.acquireServiceCreds(CredentialsUtil.java:120)
at sun.security.krb5.Credentials.acquireServiceCreds(Credentials.java:458)
at sun.security.jgss.krb5.Krb5Context.initSecContext(Krb5Context.java:693)

```

## Solution

**Step 1** Change the time of the 10 DataNodes that cannot be viewed on the native page.

**Step 2** On Manager, restart the DataNode instances.

----End

## 18.9.10 CPU Usage of a DataNode Reaches 100% Occasionally, Causing Node Loss (SSH Connection Is Slow or Fails)

### Symptom

The CPU usage of DataNodes is close to 100% occasionally, causing node loss.

**Figure 18-26** DataNode CPU usage close to 100%

PID	USER	PR	NI	VTOP	RES	SHR	S	%CPU	MEM	TIME+	COMMAND
60636	omm	20	0	9445m	1.7g	16m	S	299	1.3	1952:06	java.exe -Dproc.datanode -outfile /var/log/Bigdata/hdfs/dn/jsvc.out -errfile /var/log/Bigdata/hdfs/dn/jsvc.err -pidfil
02428	ossadm	20	0	18116	3784	1828	R	155	0.0	1:17.63	/opt/tap/manager/rtap/python/bin/python /opt/tap/manager/agent-1.3.10.200/tools/psyscript/syaappctrl.py -cmd status -te
02410	ossadm	20	0	55016	8048	2836	R	155	0.0	1:59.80	/opt/tap/manager/rtap/python/bin/python /opt/tap/manager/agent-1.3.10.200/tools/psyscript/watchdog.py -cmd status
02412	ossadm	20	0	36752	5912	2340	R	155	0.0	1:50.32	/opt/tap/manager/rtap/python/bin/python /opt/tap/manager/agent-1.3.10.200/tools/psyscript/syaappctrl.py -cmd procinfo -
02484	omm	20	0	12800	1476	1124	R	155	0.0	0:10.73	/bin/bash -c /opt/uuawei/Bigdata/gdki.7.0_80/bin/java -server -Xmx1024m -Djava.io.tmpdir=/export/data1/yarn/tmp/localdi
02341	ossadm	20	0	57760	8688	3000	R	139	0.0	3:29.41	/opt/tap/manager/rtap/python/bin/python /opt/tap/manager/agent/tools/psyscript/sycollector.py ssa /opt/tap/manager/var
02531	omm	20	0	11176	640	468	R	106	0.0	0:04.19	-bash -c echo \$OMB_RUN_PATH
02441	root	20	0	0	0	0	R	51	0.0	0:11.87	ls -l /etc/passwd

### Cause Analysis

1. A lot of write failure logs exist on DataNodes.

**Figure 18-27** DataNode write failure log

```
2015-08-31 11:29:34,184 | ERROR | DataXceiver for client DFSCClient_NONMAPREDUCE_1675952887_23 at /192.168.8.40:44514 [Receiving block BP-125271511-192.168.8.29-1440656260530:blk_1074766997_1034914] | TSP21:25009:DataXceiver error processing WRITE_BLOCK operation src: /192.168.8.40:44514 dst: /192.168.8.64:25009 | DataXceiver.java:258
java.io.IOException: Premature EOF from inputStream
    at org.apache.hadoop.io.IOUtils.readFully(IOUtils.java:194)
    at org.apache.hadoop.hdfs.protocol.datatransfer.PacketReceiver.doReadFully(PacketReceiver.java:213)
    at org.apache.hadoop.hdfs.protocol.datatransfer.PacketReceiver.doRead(PacketReceiver.java:134)
    at org.apache.hadoop.hdfs.protocol.datatransfer.PacketReceiver.receiveNextPacket(PacketReceiver.java:109)
    at org.apache.hadoop.hdfs.server.datanode.BlockReceiver.receivePacket(BlockReceiver.java:446)
    at org.apache.hadoop.hdfs.server.datanode.DataXceiver.writeBlock(DataXceiver.java:707)
    at org.apache.hadoop.hdfs.protocol.datatransfer.Receiver.opWriteBlock(Receiver.java:124)
    at org.apache.hadoop.hdfs.protocol.datatransfer.Receiver.processOp(Receiver.java:71)
    at org.apache.hadoop.hdfs.server.datanode.DataXceiver.run(DataXceiver.java:240)
    at java.lang.Thread.run(Thread.java:745)
2015-08-31 11:29:35,147 | INFO | DataXceiver for client DFSCClient_NONMAPREDUCE_-402997805_1 at /192.168.8.30:59449 [Sending block BP-125271511-192.168.8.29-1440656260530:blk_1074181856_446655] | src: /192.168.8.64:25009, dest: /192.168.8.30:59449, bytes: 16826, op: HDFS_READ, cliID: DFSCClient_NONMAPREDUCE_-402997805_1, offset: 0, srvID: 9d1d30a5-046d-438b-83c9-2c6c54c6bd12, blockid: BP-125271511-192.168.8.29-1440656260530:blk_1074181856_446655, duration: 78832 | BlockSender.java:738
2015-08-31 11:29:35,269 | INFO | org.apache.hadoop.util.JvmPauseMonitor$Monitor@551bd2a0 | Detected pause in JVM or host machine (eg GC): pause of approximately 7480ms
No GCs detected | JvmPauseMonitor.java:172
2015-08-31 11:29:36,985 | INFO | org.apache.hadoop.util.JvmPauseMonitor$Monitor@551bd2a0 | Detected pause in JVM or host machine (eg GC): pause of approximately 1215ms
No GCs detected | JvmPauseMonitor.java:172
2015-08-31 11:29:43,067 | INFO | DataXceiver for client DFSCClient_NONMAPREDUCE_1675952887_23 at /192.168.8.33:35530 [Receiving block BP-125271511-192.168.8.29-1440656260530:blk_1074767006_1034923] | Exception for BP-125271511-192.168.8.29-1440656260530:blk_1074767006_1034923 | BlockReceiver.java:742
java.io.IOException: Premature EOF from inputStream
```

2. A large number of files are written in a short time, causing insufficient DataNode memory.

**Figure 18-28** Insufficient DataNode memory

```
Line 153101: 2015-08-31 11:24:29,313 | INFO | org.apache.hadoop.util.JvmPauseMonitor$Monitor@551bd2a0 | Detected pause in JVM or host machine (eg GC): pause of approximately 119ms
Line 153132: 2015-08-31 11:24:42,689 | WARN | org.apache.hadoop.util.JvmPauseMonitor$Monitor@551bd2a0 | Detected pause in JVM or host machine (eg GC): pause of approximately 1127ms
Line 153135: 2015-08-31 11:24:45,810 | INFO | org.apache.hadoop.util.JvmPauseMonitor$Monitor@551bd2a0 | Detected pause in JVM or host machine (eg GC): pause of approximately 1005ms
Line 153138: 2015-08-31 11:24:49,801 | INFO | org.apache.hadoop.util.JvmPauseMonitor$Monitor@551bd2a0 | Detected pause in JVM or host machine (eg GC): pause of approximately 1067ms
Line 153155: 2015-08-31 11:25:10,167 | WARN | org.apache.hadoop.util.JvmPauseMonitor$Monitor@551bd2a0 | Detected pause in JVM or host machine (eg GC): pause of approximately 1232ms
```

## Solution

**Step 1** Check DataNode memory configuration and whether the remaining server memory is sufficient.

**Step 2** Increase DataNode memory and restart the DataNode.

----End

## 18.9.11 Manually Performing Checkpoints When a NameNode Is Faulty for a Long Time

### Symptom

If the standby NameNode is faulty for a long time, a large amount of editlog will be accumulated. In this case, if the HDFS or active NameNode is restarted, the active NameNode reads a large amount of unmerged editlog. As a result, the HDFS or active NameNode takes a long time to restart and even fails to restart.

### Cause Analysis

The standby NameNode periodically combines editlog files and generates the fsimage file. This process is called checkpoint. After the fsimage file is generated, the standby NameNode transfers it to the active NameNode.

#### NOTE

As the standby NameNode periodically combines editlog files, it cannot combine them when it becomes abnormal. As a result, the active NameNode needs to load many editlog files during its next startup, which occupies much memory and takes a long time.

The period of metadata combination is determined by the following parameters. If the NameNode runs for 30 minutes or one million counts of operations are performed on HDFS, the checkpoint is implemented.

- **dfs.namenode.checkpoint.period**: specifies the checkpoint period. The default value is **1800s**.
- **dfs.namenode.checkpoint.txns**: specifies the times of operations for triggering the checkpoint execution. The default value is **100000**.

## Solution

Before restarting the HDFS or active NameNode, perform checkpoint manually to merge metadata of the active NameNode.

**Step 1** Stop workloads.

**Step 2** Obtain the hostname of the active NameNode.

**Step 3** Run the following commands on the client:

```
source /opt/client/bigdata_env
```

```
kinit Component user
```

Note: Replace **/opt/client** with the actual installation path of the client.

**Step 4** Run the following command to enable the safe mode for the active NameNode (replace **linux22** with the hostname of the active NameNode):

```
hdfs dfsadmin -fs linux22:25000 -safemode enter
```

```
linux16:/opt/fi_client # hdfs dfsadmin -fs linux22:25000 -safemode enter
17/04/26 18:38:30 WARN fs.FileSystem: "linux22:25000" is a deprecated filesystem name. Use "hdfs://linux22:25000/" instead.
17/04/26 18:38:32 INFO hdfs.PeerCache: SocketCache disabled.
Safe mode is ON
```

**Step 5** Run the following command to merge editlog on the active NameNode:

```
hdfs dfsadmin -fs linux22:25000 -saveNamespace
```

```
linux16:/opt/fi_client # hdfs dfsadmin -fs linux22:25000 -saveNamespace
17/04/26 18:38:54 WARN fs.FileSystem: "linux22:25000" is a deprecated filesystem name. Use "hdfs://linux22:25000/" instead.
17/04/26 18:38:56 INFO hdfs.PeerCache: SocketCache disabled.
Save namespace successful
```

**Step 6** Run the following command to make the active NameNode exit the safe mode:

```
hdfs dfsadmin -fs linux22:25000 -safemode leave
```

```
linux16:/opt/fi_client # hdfs dfsadmin -fs linux22:25000 -safemode leave
17/04/26 18:39:07 WARN fs.FileSystem: "linux22:25000" is a deprecated filesystem name. Use "hdfs://linux22:25000/" instead.
17/04/26 18:39:09 INFO hdfs.PeerCache: SocketCache disabled.
Safe mode is OFF
```

**Step 7** Check whether the combination is complete.

```
cd /srv/BigData/namenode/current
```

Check whether the time of the first generated fsimage is the current time. If yes, the combination is complete.



```
-rw----- 1 omm wheel 23447 Apr 26 18:42 edits_inprogress_0000000000002082029_0000000000002083017
-rw----- 1 omm wheel 1048576 Apr 26 18:43 edits_inprogress_0000000000002083018
-rw----- 1 omm wheel 736657 Apr 26 15:46 fsimage_0000000000002071390
-rw----- 1 omm wheel 62 Apr 26 15:46 fsimage_0000000000002071390.md5
-rw----- 1 omm wheel 736657 Apr 26 16:46 fsimage_0000000000002075405
-rw----- 1 omm wheel 62 Apr 26 16:46 fsimage_0000000000002075405.md5
-rw----- 1 omm wheel 736410 Apr 26 17:46 fsimage_0000000000002079398
-rw----- 1 omm wheel 62 Apr 26 17:46 fsimage_0000000000002079398.md5
-rw----- 1 omm wheel 8 Apr 26 18:42 seen_txid
linux-20:/srv/BigData/namenode/current #
linux-20:/srv/BigData/namenode/current # █
```

----End

## 18.9.12 Common File Read/Write Faults

### Symptom

When a user performs a write operation on HDFS, the message "Failed to place enough replicas:expected..." is displayed.

### Cause Analysis

- The data receiver of the DataNode is unavailable.

The DataNode log is as follows:

```
2016-03-17 18:51:44,721 | WARN |
org.apache.hadoop.hdfs.server.datanode.DataXceiverServer@5386659f |
hadoopc1h2:25009:DataXceiverServer: | DataXceiverServer.java:158
java.io.IOException: Xceiver count 4097 exceeds the limit of concurrent xceivers: 4096
at org.apache.hadoop.hdfs.server.datanode.DataXceiverServer.run(DataXceiverServer.java:140)
at java.lang.Thread.run(Thread.java:745)
```

- The disk space configured for the DataNode is insufficient.
- DataNode heartbeats are delayed.

### Solution

- If the DataNode data receiver is unavailable, add the value of the HDFS parameter **dfs.datanode.max.transfer.threads** on Manager.
- If disk space or CPU resources are insufficient, add DataNodes or ensure that disk space and CPU resources are available.
- If the network is faulty, ensure that the network is available.

## 18.9.13 Maximum Number of File Handles Is Set to a Too Small Value, Causing File Reading and Writing Exceptions

### Symptom

The maximum number of file handles is set to a too small value, causing insufficient file handles. Writing files to HDFS is slow or file writing fails.

### Cause Analysis

1. The DataNode log **/var/log/Bigdata/hdfs/dn/hadoop-omm-datanode-XXX.log** contains exception information "java.io.IOException: Too many open files."

```
2016-05-19 17:18:59,126 | WARN |
org.apache.hadoop.hdfs.server.datanode.DataXceiverServer@142ff9fa |
YSDN12:25009:DataXceiverServer: |
```

```
org.apache.hadoop.hdfs.server.datanode.DataXceiverServer.run(DataXceiverServer.java:160)
java.io.IOException: Too many open files
at sun.nio.ch.ServerSocketChannellImpl.accept0(Native Method)
at sun.nio.ch.ServerSocketChannellImpl.accept(ServerSocketChannellImpl.java:241)
at sun.nio.ch.ServerSocketAdaptor.accept(ServerSocketAdaptor.java:100)
at org.apache.hadoop.hdfs.net.TcpPeerServer.accept(TcpPeerServer.java:134)
at org.apache.hadoop.hdfs.server.datanode.DataXceiverServer.run(DataXceiverServer.java:137)
at java.lang.Thread.run(Thread.java:745)
```

2. The error indicates insufficient file handles. File handles cannot be opened and data is written to other DataNodes. As a result, writing files is slow or fails.

## Solution

- Step 1** Run the `ulimit -a` command to check the maximum number of file handles set for the involved node. If the value is small, change it to **640000**.

**Figure 18-29** Check the number of file handles.

```
[omm@189-39-150-167 ~]$ ulimit -a
core file size          (blocks, -c) 0
data seg size          (kbytes, -d) unlimited
scheduling priority    (-e) 0
file size              (blocks, -f) unlimited
pending signals        (-i) 256551
max locked memory      (kbytes, -l) 64
max memory size        (kbytes, -m) unlimited
open files             (-n) 640000
pipe size              (512 bytes, -p) 8
POSIX message queues   (bytes, -q) 819200
real-time priority     (-r) 0
stack size             (kbytes, -s) 10240
cpu time               (seconds, -t) unlimited
max user processes     (-u) 60000
virtual memory         (kbytes, -v) unlimited
file locks             (-x) unlimited
```

- Step 2** Run the `vi /etc/security/limits.d/90-nofile.conf` command to edit this file. Set the number of file handles to **64000**. If the file does not exist, create one and modify the file as follows:

**Figure 18-30** Changing the number of file handles

```
*      hard    nofile    640000
*      soft    nofile    640000
~
```

- Step 3** Open another terminal. Run the `ulimit -a` command to check whether the modification is successful. If the modification fails, perform the preceding operations again.

- Step 4** Restart the DataNode instance on Manager.

----End

## 18.9.14 A Client File Fails to Be Closed After Data Writing

### Symptom

A client file fails to be closed after data is written to the file. A message is displayed indicating that the data block does not have enough replicas.

Client log:

```
2015-05-27 19:00:52.811 [pool-2-thread-3] ERROR: /tsp/nedata/collect/UGW/ugwufdr/
20150527/10/6_20150527105000_20150527105500_SR5S14_1432723806338_128_11.pkg.tmp143272380633
8 close hdfs sequence file fail (SequenceFileInfoChannel.java:444)
java.io.IOException: Unable to close file because the last block does not have enough number of replicas.
at org.apache.hadoop.hdfs.DFSOutputStream.completeFile(DFSOutputStream.java:2160)
at org.apache.hadoop.hdfs.DFSOutputStream.close(DFSOutputStream.java:2128)
at org.apache.hadoop.fs.FSDataOutputStream$PositionCache.close(FSDataOutputStream.java:70)
at org.apache.hadoop.fs.FSDataOutputStream.close(FSDataOutputStream.java:103)
at com.xxx.pai.collect2.stream.SequenceFileInfoChannel.close(SequenceFileInfoChannel.java:433)
at com.xxx.pai.collect2.stream.SequenceFileWriterToolChannel
$FileCloseTask.call(SequenceFileWriterToolChannel.java:804)
at com.xxx.pai.collect2.stream.SequenceFileWriterToolChannel
$FileCloseTask.call(SequenceFileWriterToolChannel.java:792)
at java.util.concurrent.FutureTask.run(FutureTask.java:262)
at java.util.concurrent.ThreadPoolExecutor.runWorker(ThreadPoolExecutor.java:1145)
at java.util.concurrent.ThreadPoolExecutor$Worker.run(ThreadPoolExecutor.java:615)
at java.lang.Thread.run(Thread.java:745)
```

### Cause Analysis

1. The HDFS client starts to write blocks.

For example, the HDFS client starts to write /

**20150527/10/6\_20150527105000\_20150527105500\_SR5S14\_1432723806338\_128\_11.pkg.tmp1432723806338** at **2015-05-27 18:50:24,232**. The allocated block is **blk\_1099105501\_25370893**:

```
2015-05-27 18:50:24,232 | INFO | IPC Server handler 30 on 25000 | BLOCK* allocateBlock: /
20150527/10/6_20150527105000_20150527105500_SR5S14_1432723806338_128_11.pkg.tmp1432723
806338. BP-1803470917-192.168.57.33-1428597734132
blk_1099105501_25370893{blockUCState=UNDER_CONSTRUCTION, primaryNodeIndex=-1,
replicas=[ReplicaUnderConstruction[[DISK]DS-b2d7b7d0-f410-4958-8eba-6deecbca2f87:NORMAL|
RBW], ReplicaUnderConstruction[[DISK]DS-76bd80e7-ad58-49c6-bf2c-03f91caf750f:NORMAL|RBW]]}
|
org.apache.hadoop.hdfs.server.namenode.FSNamesystem.saveAllocatedBlock(FSNamesystem.java:3166
)
```

2. After the writing is complete, the HDFS client invokes **fsync**:

```
2015-05-27 19:00:22,717 | INFO | IPC Server handler 22 on 25000 | BLOCK* fsync:
20150527/10/6_20150527105000_20150527105500_SR5S14_1432723806338_128_11.pkg.tmp1432723
806338 for DFSClient_NONMAPREDUCE_-120525246_15 |
org.apache.hadoop.hdfs.server.namenode.FSNamesystem.fsync(FSNamesystem.java:3805)
```

3. The HDFS client invokes **close** to close the file. After receiving the close request from the client, the NameNode uses the **checkFileProgress** function to check the completion status of the last block and closes the file only when enough DataNodes report that the last block is complete:

```
2015-05-27 19:00:27,603 | INFO | IPC Server handler 44 on 25000 | BLOCK* checkFileProgress:
blk_1099105501_25370893{blockUCState=COMMITTED, primaryNodeIndex=-1,
replicas=[ReplicaUnderConstruction[[DISK]DS-ef5fd3c9-5088-4813-ae9a-34a0714ec3a3:NORMAL|
RBW], ReplicaUnderConstruction[[DISK]DS-f863e30f-ce5b-48cc-9cca-72f64c558adc:NORMAL|RBW]]}
has not reached minimal replication 1 |
org.apache.hadoop.hdfs.server.namenode.FSNamesystem.checkFileProgress(FSNamesystem.java:3197)
2015-05-27 19:00:28,005 | INFO | IPC Server handler 45 on 25000 | BLOCK* checkFileProgress:
blk_1099105501_25370893{blockUCState=COMMITTED, primaryNodeIndex=-1,
replicas=[ReplicaUnderConstruction[[DISK]DS-ef5fd3c9-5088-4813-ae9a-34a0714ec3a3:NORMAL|
RBW], ReplicaUnderConstruction[[DISK]DS-f863e30f-ce5b-48cc-9cca-72f64c558adc:NORMAL|RBW]]}
```

```

has not reached minimal replication 1 |
org.apache.hadoop.hdfs.server.namenode.FSNamesystem.checkFileProgress(FSNamesystem.java:3197)
2015-05-27 19:00:28,806 | INFO | IPC Server handler 63 on 25000 | BLOCK* checkFileProgress:
blk_1099105501_25370893{blockUCState=COMMITTED, primaryNodeIndex=-1,
replicas=[ReplicaUnderConstruction[[DISK]DS-ef5fd3c9-5088-4813-ae9a-34a0714ec3a3:NORMAL|
RBW], ReplicaUnderConstruction[[DISK]DS-f863e30f-ce5b-48cc-9cca-72f64c558adc:NORMAL|RBW]]}
has not reached minimal replication 1 |
org.apache.hadoop.hdfs.server.namenode.FSNamesystem.checkFileProgress(FSNamesystem.java:3197)
2015-05-27 19:00:30,408 | INFO | IPC Server handler 43 on 25000 | BLOCK* checkFileProgress:
blk_1099105501_25370893{blockUCState=COMMITTED, primaryNodeIndex=-1,
replicas=[ReplicaUnderConstruction[[DISK]DS-ef5fd3c9-5088-4813-ae9a-34a0714ec3a3:NORMAL|
RBW], ReplicaUnderConstruction[[DISK]DS-f863e30f-ce5b-48cc-9cca-72f64c558adc:NORMAL|RBW]]}
has not reached minimal replication 1 |
org.apache.hadoop.hdfs.server.namenode.FSNamesystem.checkFileProgress(FSNamesystem.java:3197)
2015-05-27 19:00:33,610 | INFO | IPC Server handler 37 on 25000 | BLOCK* checkFileProgress:
blk_1099105501_25370893{blockUCState=COMMITTED, primaryNodeIndex=-1,
replicas=[ReplicaUnderConstruction[[DISK]DS-ef5fd3c9-5088-4813-ae9a-34a0714ec3a3:NORMAL|
RBW], ReplicaUnderConstruction[[DISK]DS-f863e30f-ce5b-48cc-9cca-72f64c558adc:NORMAL|RBW]]}
has not reached minimal replication 1 |
org.apache.hadoop.hdfs.server.namenode.FSNamesystem.checkFileProgress(FSNamesystem.java:3197)
2015-05-27 19:00:40,011 | INFO | IPC Server handler 37 on 25000 | BLOCK* checkFileProgress:
blk_1099105501_25370893{blockUCState=COMMITTED, primaryNodeIndex=-1,
replicas=[ReplicaUnderConstruction[[DISK]DS-ef5fd3c9-5088-4813-ae9a-34a0714ec3a3:NORMAL|
RBW], ReplicaUnderConstruction[[DISK]DS-f863e30f-ce5b-48cc-9cca-72f64c558adc:NORMAL|RBW]]}
has not reached minimal replication 1 |
org.apache.hadoop.hdfs.server.namenode.FSNamesystem.checkFileProgress(FSNamesystem.java:3197)

```

4. The NameNode prints **CheckFileProgress** multiple times because the HDFS client retries to close the file for several times. The file closing fails because the block status is not complete. The number of retries is determined by the **dfs.client.block.write.locateFollowingBlock.retries** parameter. The default value is **5**. Therefore, **CheckFileProgress** is printed six times in the NameNode log.
5. After 0.5 seconds, the DataNodes report that the block has been successfully written.

```

2015-05-27 19:00:40,608 | INFO | IPC Server handler 60 on 25000 | BLOCK* addStoredBlock:
blockMap updated: 192.168.10.21:25009 is added to
blk_1099105501_25370893{blockUCState=COMMITTED, primaryNodeIndex=-1,
replicas=[ReplicaUnderConstruction[[DISK]DS-ef5fd3c9-5088-4813-ae9a-34a0714ec3a3:NORMAL|
RBW], ReplicaUnderConstruction[[DISK]DS-f863e30f-ce5b-48cc-9cca-72f64c558adc:NORMAL|RBW]]}
size 11837530 |
org.apache.hadoop.hdfs.server.blockmanagement.BlockManager.logAddStoredBlock(BlockManager.java
:2393)
2015-05-27 19:00:48,297 | INFO | IPC Server handler 37 on 25000 | BLOCK* addStoredBlock:
blockMap updated: 192.168.10.10:25009 is added to blk_1099105501_25370893 size 11837530 |
org.apache.hadoop.hdfs.server.blockmanagement.BlockManager.logAddStoredBlock(BlockManager.java
:2393)

```
6. The block write success notification is delayed because of network bottlenecks or CPU bottlenecks.
7. If close is invoked again or the number of file closing retries increases, a closing success message will be displayed. You are advised to increase the value of **dfs.client.block.write.locateFollowingBlock.retries**. The default parameter value is 5 and retry intervals are 400 ms, 800 ms, 1600 ms, 3200 ms, 6400 ms, and 12800 ms. Therefore, the result of the close function can be returned after a maximum of 25.2 seconds.

## Solution

### Step 1 Solution:

Set the value of **dfs.client.block.write.locateFollowingBlock.retries** to **6**. The retry intervals are 400 ms, 800 ms, 1600 ms, 3200 ms, 6400 ms, and 12800 ms.

Therefore, the result of the close function can be returned after a maximum of 50.8 seconds.

----End

## Remarks

Generally, this fault occurs when the cluster workload is heavy. Adjusting the parameter can only temporarily avoid the fault. You are advised to reduce the cluster workload, for example, do not allocate all CPU resources to MapReduce.

## 18.9.15 File Fails to Be Uploaded to HDFS Due to File Errors

### Symptom

The **hadoop dfs -put** command is used to copy local files to HDFS.

After some files are uploaded, an error occurs. The size of the temporary files no long changes on the native NameNode page.

### Cause Analysis

1. Check the NameNode log **/var/log/Bigdata/hdfs/nn/hadoop-omm-namenode-hostname.log**. It is found that the file is being written until a failure occurs.  

```
2015-07-13 10:05:07,847 | WARN | org.apache.hadoop.hdfs.server.namenode.LeaseManager
$Monitor@36fea922 | DIR* NameSystem.internalReleaseLease: Failed to release lease for file /hive/
order/OS_ORDER_8.txt_COPYING_. Committed blocks are waiting to be minimally replicated. Try
again later. | FSNamesystem.java:3936
2015-07-13 10:05:07,847 | ERROR | org.apache.hadoop.hdfs.server.namenode.LeaseManager
$Monitor@36fea922 | Cannot release the path /hive/order/OS_ORDER_8.txt_COPYING_ in the lease
[Lease. Holder: DFSCliet_NONMAPREDUCE_-1872896146_1, pendingcreates: 1] |
LeaseManager.java:459
org.apache.hadoop.hdfs.protocol.AlreadyBeingCreatedException: DIR*
NameSystem.internalReleaseLease: Failed to release lease for file /hive/order/
OS_ORDER_8.txt_COPYING_. Committed blocks are waiting to be minimally replicated. Try again
later.
at FSNamesystem.internalReleaseLease(FSNamesystem.java:3937)
```
2. Root cause: The uploaded files are damaged.
3. Verification: The cp or scp operation fails to be performed for the copied files. Therefore, the files are damaged.

### Solution

**Step 1** Upload normal files.

----End

## 18.9.16 After dfs.blocksize Is Configured and Data Is Put, Block Size Remains Unchanged

### Symptom

After **dfs.blocksize** is set to **268435456** on the interface and data is put, the original block size keeps unchanged.

## Cause Analysis

The **dfs.blocksize** value in the **hdfs-site.xml** file of the client is not changed, and the value prevails.

## Solution

- Step 1** Ensure that the **dfs.blocksize** value is a multiple of 512.
- Step 2** Download a client or modify the client configuration.
- Step 3** **dfs.blocksize** is configured on the client and is subject to the client. Otherwise, the value configured on the server prevails.

----End

## 18.9.17 Failed to Read Files, and "FileNotFoundException" Is Displayed

### Symptom

In MapReduce tasks, all Map tasks are successfully executed, but Reduce tasks fail. The error message "FileNotFoundException...No lease on...File does not exist" is displayed in the logs.

```
Error: org.apache.hadoop.ipc.RemoteException(java.io.FileNotFoundException): No lease on /user/sparkhive/warehouse/daas/dsp/output/_temporary/1/_temporary/attempt_1479799053892_17075_r_000007_0/part-r-00007 (inode 6501287): File does not exist. Holder DFSClient_attempt_1479799053892_17075_r_000007_0_-1463597952_1 does not have any open files.
at org.apache.hadoop.hdfs.server.namenode.FSNamesystem.checkLease(FSNamesystem.java:3350)
at org.apache.hadoop.hdfs.server.namenode.FSNamesystem.completeFileInternal(FSNamesystem.java:3442)
at org.apache.hadoop.hdfs.server.namenode.FSNamesystem.completeFile(FSNamesystem.java:3409)
at org.apache.hadoop.hdfs.server.namenode.NameNodeRpcServer.complete(NameNodeRpcServer.java:789)
```

### Cause Analysis

"FileNotFoundException...No lease on...File does not exist" indicates that the file is deleted during the operation.

1. Search for the file name in the NameNode audit log of HDFS (**`/var/log/Bigdata/audit/hdfs/nn/hdfs-audit-namenode.log`** of the active NameNode) to confirm the creation time of the file.
2. Search the NameNode audit logs that are generated within the time range from the file creation to the time of exception occurrence and determine whether the file is deleted or moved to another directory.
3. If the file is not deleted or moved, the parent directory of the file may be deleted or moved. You need to search the upper-layer directory. In this example, the parent directory of the file's parent directory is deleted.

```
2017-05-31 02:04:08,286 | INFO | IPC Server handler 30 on 25000 | allowed=true
ugi=appUser@HADOOP.COM (auth:TOKEN) ip=/192.168.1.22 cmd=delete src=/user/sparkhive/warehouse/daas/dsp/output/_temporary dst=null perm=null proto=rpc | FSNamesystem.java:8189
```

 NOTE

- The preceding log indicates that the **appUser** user of the 192.168.1.22 node deletes **/user/sparkhive/warehouse/daas/dsp/output/\_temporary**.
- Run the **zgrep "file name" \*.zip** command to search for the contents of the .zip package.

## Solution

**Step 1** Check the service to find out why the file or the parent directory of the file is deleted.

----End

## 18.9.18 Failed to Write Files to HDFS, and "item limit of / is exceeded" Is Displayed

### Symptom

The client or upper-layer component logs indicate that a file fails to be written to a directory on HDFS. The error information is as follows:

The directory item limit of /tmp is exceeded: limit=5 items=5.

### Cause Analysis

1. The run log file **/var/log/Bigdata/hdfs/nn/hadoop-omm-namenode-XXX.log** of the client or NameNode contains error information "The directory item limit of /tmp is exceeded:." The error message indicates that the number of files in the **/tmp** directory exceeds 1048576.  

```
2018-03-14 11:18:21,625 | WARN | IPC Server handler 62 on 25000 | DIR* NameSystem.startFile: /tmp/test.txt The directory item limit of /tmp is exceeded: limit=1048576 items=1048577 | FSNamesystem.java:2334
```
2. The **dfs.namenode.fs-limits.max-directory-items** parameter specifies the maximum number of directories or files that are not in recursion relationship in a single directory. The default value is **1048576**. The value ranges from 1 to 6400000.

## Solution

**Step 1** Check whether it is normal that the directory contains more than one million files that are not in recursion relationship. If it is normal, increase the value of the HDFS parameter **dfs.namenode.fs-limits.max-directory-items** and restart the HDFS NameNode for the modification to take effect.

**Step 2** If it is abnormal, delete unnecessary files.

----End

## 18.9.19 Adjusting the Log Level of the Shell Client

- **Temporary adjustment:** After the Shell client window is closed, the log is restored to the default value.

- a. Run the **export HADOOP\_ROOT\_LOGGER** command to adjust the log level of the client.
  - b. Run the **export HADOOP\_ROOT\_LOGGER=log level,console** command to adjust the log level of the Shell client.  
Run the **export HADOOP\_ROOT\_LOGGER=DEBUG,console** command to adjust the log level to **Debug**.  
Run the **export HADOOP\_ROOT\_LOGGER=ERROR,console** command to adjust the log level to **Error**.
- **Permanent adjustment**
    - a. Add **export HADOOP\_ROOT\_LOGGER=log level,console** to the HDFS client's environment variable configuration file **/opt/client/HDFS/component\_env** (replace **/opt/client** with the actual client path).
    - b. Run the **source /opt/client/bigdata\_env** command.
    - c. Run the command on the client again.

## 18.9.20 File Read Fails, and "No common protection layer" Is Displayed

### Symptom

HDFS fails to be operated on the Shell client or other clients, and the error message "No common protection layer between client and server" is displayed.

Running any **hadoop** command, such as **hadoop fs -ls /**, on a node outside the cluster fails. The bottom-layer error message is displayed stating "No common protection layer between client and server."

```
2017-05-13 19:14:19,060 | ERROR | [pool-1-thread-1] | Server startup failure |
org.apache.sqoop.core.SqoopServer.initializeServer(SqoopServer.java:69)
org.apache.sqoop.common.SqoopException: MAPRED_EXEC_0028:Failed to operate HDFS - Failed to get the
file /user/loader/etl_dirty_data_dir status
    at org.apache.sqoop.job.mr.HDFSClient.fileExist(HDFSClient.java:85)
...
    at java.lang.Thread.run(Thread.java:745)
Caused by: java.io.IOException: Failed on local exception: java.io.IOException: Couldn't setup connection for
loader/hadoop@HADOOP.COM to loader37/10.162.0.37:25000; Host Details : local host is:
"loader37/10.162.0.37"; destination host is: "loader37":25000;
    at org.apache.hadoop.net.NetUtils.wrapException(NetUtils.java:776)
...
... 10 more
Caused by: java.io.IOException: Couldn't setup connection for loader/hadoop@HADOOP.COM to
loader37/10.162.0.37:25000
    at org.apache.hadoop.ipc.Client$Connection$1.run(Client.java:674)
... 28 more
Caused by: javax.security.sasl.SaslException: No common protection layer between client and server
    at com.sun.security.sasl.gsskerb.GssKrb5Client.doFinalHandshake(GssKrb5Client.java:251)
...
    at org.apache.hadoop.ipc.Client$Connection.setupIOstreams(Client.java:720)
```

### Cause Analysis

1. The RPC protocol is used for data transmission between the client and server of HDFS. The protocol has multiple encryption modes and the **hadoop.rpc.protection** parameter specifies the mode to use.



- If the value of the **hadoop.rpc.protection** parameter on the client is different from that on the server, the "No common protection layer between client and server" error is reported.

**NOTE**

**hadoop.rpc.protection** indicates that data can be transmitted between nodes in any of the following modes:

- privacy:** Data is transmitted after authentication and encryption. This mode reduces the performance.
- authentication:** Data is transmitted after authentication without encryption. This mode ensures performance but has security risks.
- integrity:** Data is transmitted without encryption or authentication. To ensure data security, exercise caution when using this mode.

### Solution

**Step 1** Download the client again. If the client is an application, update the configuration file in the application.

----End

## 18.9.21 Failed to Write Files Because the HDFS Directory Quota Is Insufficient

### Symptom

After quota is set for a directory, writing files to the directory fails. The "The DiskSpace quota of /tmp/tquota2 is exceeded" error message is displayed.

```
[omm@189-39-150-115 client]$ hdfs dfs -put switchuser.py /tmp/tquota2
put: The DiskSpace quota of /tmp/tquota2 is exceeded: quota = 157286400 B = 150 MB but disk space
consumed = 402653184 B = 384 MB
```

### Possible Causes

The remaining space configured for the directory is less than the space required for writing files.

### Cause Analysis

- The HDFS supports setting the quota for a specific directory, that is, the maximum space occupied by files in a directory can be set. For example, the following command is used to set a maximum of 150 MB files to be written to the **/tmp/tquota** directory. (Space = Block size x Number of copies)  
**hadoop dfsadmin -setSpaceQuota 150M /tmp/tquota2**
- Run the following command to check the configured quota for the directory. **SPACE\_QUOTA** is the configured space quota, and **REM\_SPACE\_QUOTA** is the remaining space.

**hdfs dfs -count -q -h -v /tmp/tquota2**

**Figure 18-31** Viewing the quota set for a directory

```
hdfs dfs -count -q -h -v /tmp/tquota2
```

QUOTA	REM_QUOTA	SPACE_QUOTA	REM_SPACE_QUOTA	DIR_COUNT	FILE_COUNT	CONTENT_SIZE	PATHNAME
none	inf	150M	150M	1	0	0	/tmp/tquota2

3. Analyze logs. The following log indicates that writing the file requires 384 MB space, but the current space quota is only 150 MB. Therefore, the space is insufficient. Before a file is written, the required remaining space is as follows: Block size x Number of copies. 128 MB x 3 copies = 384 MB.

```
[omm@189-39-150-115 client]$  
[omm@189-39-150-115 client]$ hdfs dfs -put switchuser.py /tmp/tquota2  
put: The DiskSpace quota of /tmp/tquota2 is exceeded: quota = 157286400 B = 150 MB but disk space  
consumed = 402653184 B = 384 MB
```

## Solution

- Step 1** Set a proper quota for the directory.

```
hadoop dfsadmin -setSpaceQuota 150G /directory name
```

- Step 2** Run the following command to clear the quota:

```
hdfs dfsadmin -clrSpaceQuota /directory name
```

----End

## 18.9.22 Balancing Fails, and "Source and target differ in block-size" Is Displayed

### Symptom

When the **distcp** command is executed to copy files across clusters, the message "Source and target differ in block-size." is displayed, indicating that some files fail to be copied. Use **-pb** to preserve block-sizes during copy. "

```
Caused by: java.io.IOException: Check-sum mismatch between hdfs://10.180.144.7:25000/kylin/  
kylin_default_instance_prod/parquet/f2e72874-f01c-45ff-b219-207f3a5b3fcb/c769cd2d-575a-4459-837b-  
a19dd7b20c27/339114721280/0.parquet and hdfs://10.180.180.194:25000/kylin/  
kylin_default_instance_prod/parquet/f2e72874-f01c-45ff-  
b219-207f3a5b3fcb/.distcp.tmp.attempt_1523424430246_0004_m_000019_2. Source and target differ in  
block-size. Use -pb to preserve block-sizes during copy. Alternatively, skip checksum-checks altogether,  
using -skipCrc. (NOTE: By skipping checksums, one runs the risk of masking data-corruption during file-  
transfer.) at  
org.apache.hadoop.tools.mapred.RetriableFileCopyCommand.compareCheckSums(RetriableFileCopyComman  
d.java:214)
```

### Possible Causes

This is not a version-related problem. When you run the **distcp** command to copy files, the block size of the source file is not recorded by default. As a result, the verification fails when the block size of the source file is not 128 MB. In this case, you need to add parameter **-pb** to the **distcp** command.

### Cause Analysis

1. The block size is set when data is written to HDFS. The default block size is 128 MB. The size of files written by some components or service programs may not be 128 MB, for example, 8 MB.

```
<name>dfs.blocksize</name>  
<value>134217728</value>
```

**Figure 18-32** Size of files written by some components or service programs

Permission	Owner	Group	Size	Last Modified	Replication	Block Size	Name
-rwxrwx---+	bill	hive	17.9 MB	Wed Dec 13 17:22:44 2017	3	8 MB	/user/hive/warehouse/orctest.db/new_orc_07/enddate=20171202/part-00000

2. DistCp reads the file from a source cluster and writes it to a destination cluster. By default, the value of `dfs.blocksize` in the MapReduce task is used as the block size, whose default value is 128 MB.
3. After DistCp finishes writing a file, the system performs verification based on the physical size of the block. Because the block size of the file in the source cluster is different from that of the file in the destination cluster, the splitting sizes are different. As a result, the verification fails.

For example, in the preceding file, there are three blocks ( $17.9/8 \text{ MB} = 3$  blocks) in the old cluster and one block ( $17.9/128 \text{ MB} = 1$  block) in the new cluster. Therefore, the verification fails because the physical size of the disk is divided.

## Solution

Add parameter `-pb` in the `distcp` command. This parameter is used to reserve the block size when `distcp` is used to ensure that the block size of the new cluster is the same as that of the old cluster.

**Figure 18-33** Size of the reserved block during `distcp` command execution

```
[root@189-39-235-118 clientu10]#
[root@189-39-235-118 clientu10]#hadoop distcp -pb hdfs://haclusterX/user hdfs://hacluster/tmp/test
```

## 18.9.23 A File Fails to Be Queried or Deleted, and the File Can Be Viewed in the Parent Directory (Invisible Characters)

### Symptom

A file fails to be queried or deleted using the HDFS Shell client. The file can be viewed in the parent directory.

**Figure 18-34** List of files in the parent directory

```
drwxrwx---+ - datalab90020_639_w hive 0 2018-04-10 01:44 /user/hive/warehouse/datalake_dwi_barpsit.db/v_tp_mp_aut_input_tmp
drwxrwx---+ - datalab90020_639_w hive 0 2018-04-10 16:45 /user/hive/warehouse/datalake_dwi_barpsit.db/v_tp_mp_aut_input_tmp2
[root@dgtsp355-or-FusionInsight_Client]# hadoop fs -ls /user/hive/warehouse/datalake_dwi_barpsit.db
Found 4 items
drwxrwxr-x - datalab90020_639_w hive 0 2018-04-11 12:05 /user/hive/warehouse/datalake_dwi_barpsit.db/bak_v_tp_mp_aut_input
drwxrwx---+ - datalab90020_639_w hive 0 2018-04-11 11:16 /user/hive/warehouse/datalake_dwi_barpsit.db/v_tp_mp_aut_input
drwxrwx---+ - datalab90020_639_w hive 0 2018-04-10 01:44 /user/hive/warehouse/datalake_dwi_barpsit.db/v_tp_mp_aut_input_tmp
drwxrwx---+ - datalab90020_639_w hive 0 2018-04-10 16:45 /user/hive/warehouse/datalake_dwi_barpsit.db/v_tp_mp_aut_input_tmp2
[root@dgtsp355-or-FusionInsight_Client]# hadoop fs -rm -r /user/hive/warehouse/datalake_dwi_barpsit.db/v_tp_mp_aut_input
rm: /user/hive/warehouse/datalake_dwi_barpsit.db/v_tp_mp_aut_input: No such file or directory
[root@dgtsp355-or-FusionInsight_Client]# hadoop fs -rm -r /user/hive/warehouse/datalake_dwi_barpsit.db/v_tp_mp_aut_input
rm: /user/hive/warehouse/datalake_dwi_barpsit.db/v_tp_mp_aut_input: No such file or directory
[root@dgtsp355-or-FusionInsight_Client]#
[root@dgtsp355-or-FusionInsight_Client]# hadoop fs -ls /user/hive/warehouse/datalake_dwi_barpsit.db/v_tp_mp_aut_input
ls: /user/hive/warehouse/datalake_dwi_barpsit.db/v_tp_mp_aut_input: No such file or directory
[root@dgtsp355-or-FusionInsight_Client]#
[root@dgtsp355-or-FusionInsight_Client]#
```

### Cause Analysis

The possible cause is that invisible characters are written to the file. You can write the file name to the local text and run the `vi` command to open the file.

```
hdfs dfs -ls parent directory > /tmp/t.txt
```

### vi /tmp/t.txt

Run the **:set list** command to display invisible characters in the file name. For example, the file name contains **^M**, which is invisible.

Figure 18-35 Displaying invisible characters

```
round 1 items
drwxrwx--- - data1ab90020_639_w hive 0 2018-04-11 11:16 /user/hive/warehouse/datalake_dwi_barpsit.db/v_tp_mp_aut_input^M$
```

## Solution

- Step 1** Run the Shell command to read the file name recorded in the text. Ensure that the following command output contains the full path of the file in HDFS.

```
cat /tmp/t.txt |awk '{print $8}'
```

Figure 18-36 File path

```
drwxrwx--- - data1ab90020_639_w hive 0 2018-04-11 11:16 /user/hive/warehouse/datalake_dwi_barpsit.db/v_tp_mp_aut_input
drwxrwx--- - data1ab90020_639_w hive 0 2018-04-10 01:44 /user/hive/warehouse/datalake_dwi_barpsit.db/v_tp_mp_aut_input_tmp
drwxrwx--- - data1ab90020_639_w hive 0 2018-04-10 16:43 /user/hive/warehouse/datalake_dwi_barpsit.db/v_tp_mp_aut_input_tmp2
[root@dggts335-or-FusionInsight_client]# cat /tmp/t.txt |awk '{print $8}'
/user/hive/warehouse/datalake_dwi_barpsit.db/v_tp_mp_aut_input
[root@dggts335-or-FusionInsight_client]# hadoop fs -rm -r $(cat /tmp/t.txt |awk '{print $8}')
to trash at: hdfs://hacluster/user/data1ab90020_639_w/.Trash/Current/warehouse/datalake_dwi_barpsit.db/v_tp_mp_aut_input
to trash at: hdfs://hacluster/user/data1ab90020_639_w/.Trash/Current/warehouse/datalake_dwi_barpsit.db/v_tp_mp_aut_input
[root@dggts335-or-FusionInsight_client]# hdfs dfs -ls /user/hive/warehouse/datalake_dwi_barpsit.db
Found 2 items
drwxrwx--- - data1ab90020_639_w hive 0 2018-04-10 01:44 /user/hive/warehouse/datalake_dwi_barpsit.db/v_tp_mp_aut_input_tmp
drwxrwx--- - data1ab90020_639_w hive 0 2018-04-10 16:43 /user/hive/warehouse/datalake_dwi_barpsit.db/v_tp_mp_aut_input_tmp2
[root@dggts335-or-FusionInsight_client]#
```

- Step 2** Run the following command to delete the file:

```
hdfs dfs -rm $(cat /tmp/t.txt |awk '{print $8}')
```

- Step 3** Verify that the file has been deleted.

```
hdfs dfs -ls parent directory
```

----End

## 18.9.24 Uneven Data Distribution Due to Non-HDFS Data Residuals

### Symptom

Data distribution is uneven. A disk is full while other disks have sufficient space.

The data storage directory of HDFS DataNode is set to **/export/data1/dfs--/export/data12/dfs**. A large volume of data is stored to **/export/data1/dfs** but data is evenly distributed to other disks.

### Cause Analysis

The customer's disk is reinstalled. However, a directory is not thoroughly deleted during disk uninstallation, that is, the added disk is unformatted and historical junk data remains.

### Solution

Manually delete data residuals.

## 18.9.25 Uneven Data Distribution Due to the Client Installation on the DataNode

### Symptom

Data is unevenly distributed on HDFS DataNodes. Disk usage of a node is high or even reaches 100% while disks on other nodes have sufficient idle space.

### Cause Analysis

In the HDFS data replica mechanism, the first replica is stored to the local node where the client is stored. As a result, disks of the node run out while disks of other nodes have sufficient idle space.

### Solution

**Step 1** For the existing data unevenly distributed, run the following command to balance data:

```
/opt/client/HDFS/hadoop/sbin/start-balancer.sh -threshold 10
```

**/opt/client** indicates the actual client installation directory.

**Step 2** For new data, install the client on the node without DataNode.

----End

## 18.9.26 Handling Unbalanced DataNode Disk Usage on Nodes

### Symptom

The disk usage of each DataNode on a node is uneven.

Example:

```
189-39-235-71:~ # df -h
Filesystem      Size  Used Avail Use% Mounted on
/dev/xvda       360G  92G  250G  28% /
/dev/xvdb       700G  900G  200G  78% /srv/BigData/hadoop/data1
/dev/xvdc       700G  900G  200G  78% /srv/BigData/hadoop/data2
/dev/xvdd       700G  900G  200G  78% /srv/BigData/hadoop/data3
/dev/xvde       700G  900G  200G  78% /srv/BigData/hadoop/data4
/dev/xvdf       10G   900G  890G   2% /srv/BigData/hadoop/data5
189-39-235-71:~ #
```

### Possible Causes

Some disks are faulty and are replaced with new ones. The new disk usage is low.

Disks are added. For example, the original four data disks are expanded to five disks.

### Cause Analysis

There are two policies for writing data to Block disks on DataNodes: 1. Round Robin (default value) and 2. Preferentially writing data to the disk with the more available space.

Description of the **dfs.datanode.fsdataset.volume.choosing.policy** parameter

Possible values:

- Polling:  
**org.apache.hadoop.hdfs.server.datanode.fsdataset.RoundRobinVolumeChoosingPolicy**
- Preferentially writing data to the disk with more available space:  
**org.apache.hadoop.hdfs.server.datanode.fsdataset.AvailableSpaceVolumeChoosingPolicy**

## Solution

Change the value of **dfs.datanode.fsdataset.volume.choosing.policy** to **org.apache.hadoop.hdfs.server.datanode.fsdataset.AvailableSpaceVolumeChoosingPolicy**, save the settings, and restart the affected services or instances.

In this way, the DataNode preferentially selects a node with the most available disk space to store data copies.

### NOTE

- Data written to the DataNode will be preferentially written to the disk with more available disk space.
- The high usage of some disks can be relieved with the gradual deletion of aging data from the HDFS.

## 18.9.27 Locating Common Balance Problems

### Problem 1: Lack of Permission to Execute the balance Task (Access denied).

Problem details: After the **start-balancer.sh** command is executed, the "hadoop-root-balancer-hostname.out" log displays "Access denied for user test1. Superuser privilege is required."

```
cat /opt/client/HDFS/hadoop/logs/hadoop-root-balancer-host2.out
Time Stamp      Iteration#  Bytes Already Moved  Bytes Left To Move  Bytes Being Moved
INFO: Watching file:/opt/client/HDFS/hadoop/etc/hadoop/log4j.properties for changes with interval : 60000
org.apache.hadoop.ipc.RemoteException(org.apache.hadoop.security.AccessControlException): Access denied
for user test1.
Superuser privilege is required
at
org.apache.hadoop.hdfs.server.namenode.FSPermissionChecker.checkSuperuserPrivilege(FSPermissionChecker
.java:122)
at
org.apache.hadoop.hdfs.server.namenode.FSNamesystem.checkSuperuserPrivilege(FSNamesystem.java:5916)
```

### Cause analysis:

The administrator account is required for executing the balance task.

### Solution

- Secure version  
Perform authentication for user **hdfs** or a user in the **supergroup** group and then execute the balance task.
- General version

Run the **su - hdfs** command on the client before running the **balance** command on HDFS.

## Problem 2: The balance command fails to be executed, and the /system/balancer.id file is abnormal.

### Problem details:

A user starts a balance process on the HDFS client. After the process is stopped unexpectedly, the user performs the balance operation again. The operation fails.

```
org.apache.hadoop.ipc.RemoteException(org.apache.hadoop.protocol.RecoveryInProgressException): Failed to APPEND_FILE /system/balancer.id for DFSClient because lease recovery is in progress. Try again later.
```

### Cause analysis:

Generally, after the balance operation is complete in HDFS, the **/system/balancer.id** file is automatically released and the balance operation can be performed again.

In the preceding scenario, the first balance operation is stopped abnormally. Therefore, when the balance operation is performed for the second time, the **/system/balancer.id** file still exists. As a result, the **append /system/balancer.id** operation is triggered and the balance operation fails.

### Solution

Method 1: After the hard lease period exceeds one hour, release the lease on the original client and perform the balance operation again.

Method 2: Delete the **/system/balancer.id** file from HDFS and perform the balance operation again.

## 18.9.28 HDFS Displays Insufficient Disk Space But 10% Disk Space Remains

### Symptom

1. The alarm "HDFS Disk Usage Exceeds the Threshold" is reported.
2. On the HDFS page, high disk space usage is displayed.

### Cause Analysis

The **dfs.datanode.du.reserved.percentage** parameter is set in HDFS, indicating the percentage of the reserved space of each disk to the total disk space. The DataNode reserves space you set for NodeManager running and computing of other components, for example, Yarn, or for upgrades.

As 10% disk space is reserved, the HDFS DataNode regards that there is no available disk space when the disk usage reaches 90%.

### Solution

- Step 1** Expand the HDFS DataNode disk capacity when its usage reaches 80%.

**Step 2** If the disk capacity cannot be expanded in time, delete useless data in HDFS to release disk space.

----End

## 18.9.29 An Error Is Reported When the HDFS Client Is Installed on the Core Node in a Common Cluster

### Issue

In a common cluster, an error message is displayed when a user is created on the Core node to install the client.

### Symptom

In a common cluster, the following error message is displayed when a user is created on the Core node to install the client:

```
2020-03-14 19:16:17,166 WARN shortcircuit.DomainSocketFactory: error creating DomainSocket
java.net.ConnectException: connect(2) error: Permission denied when trying to connect to '/var/run/MRS-
HDFS/dn_socket'
at org.apache.hadoop.net.unix.DomainSocket.connect0(Native Method)
at org.apache.hadoop.net.unix.DomainSocket.connect(DomainSocket.java:256)
at org.apache.hadoop.hdfs.shortcircuit.DomainSocketFactory.createSocket(DomainSocketFactory.java:168)
at org.apache.hadoop.hdfs.client.impl.BlockReaderFactory.nextDomainPeer(BlockReaderFactory.java:799)
...
```

### Cause Analysis

A user runs the **useradd** command to create a user. The default user group of the user does not contain the **ficommon** user group. As a result, the preceding error is reported when the **get** command of HDFS is executed.

### Procedure

Run the **usermod -a -G ficommon username** command to add the user to the **ficommon** user group.

## 18.9.30 Client Installed on a Node Outside the Cluster Fails to Upload Files Using hdfs

### Issue

A client installed on a node outside the cluster fails to upload files using hdfs.

### Symptom

After a client is installed on a cluster node and a file is uploaded using the **hdfs** command, the following error is reported:



**Figure 18-37** An error is reported during file upload.

```
[root@ywwa02 bin]# hadoop fs -put test.txt /tmp/input
2020-07-31 18:12:27,533 INFO obs.OBSFileSystem: This Filesystem GC-ful, clear resource.
2020-07-31 18:12:31,757 INFO hdfs.DataStreamer: Exception in createBlockOutputStream blk_1073774851_34031
java.net.NoRouteToHostException: No route to host
    at sun.nio.ch.SocketChannelImpl.checkConnect(Native Method)
    at sun.nio.ch.SocketChannelImpl.finishConnect(SocketChannelImpl.java:717)
    at org.apache.hadoop.net.SocketIOWithTimeout.connect(SocketIOWithTimeout.java:206)
    at org.apache.hadoop.net.NetUtils.connect(NetUtils.java:531)
    at org.apache.hadoop.hdfs.DataStreamer.createSocketForPipeline(DataStreamer.java:255)
    at org.apache.hadoop.hdfs.DataStreamer.createBlockOutputStream(DataStreamer.java:1789)
    at org.apache.hadoop.hdfs.DataStreamer.nextBlockOutputStream(DataStreamer.java:1743)
    at org.apache.hadoop.hdfs.DataStreamer.run(DataStreamer.java:718)
2020-07-31 18:12:31,759 WARN hdfs.DataStreamer: Abandoning BP-1721849101-192.168.0.86-1595473704426:blk_1073774851_34031
2020-07-31 18:12:31,800 WARN hdfs.DataStreamer: Excluding datanode DatanodeInfoWithStorage[192.168.0.157:9866,DS-592b7049-b4af-4bba-a184-1e1928a9028b,DISK]
2020-07-31 18:12:34,869 INFO hdfs.DataStreamer: Exception in createBlockOutputStream blk_1073774852_34032
java.net.NoRouteToHostException: No route to host
    at sun.nio.ch.SocketChannelImpl.checkConnect(Native Method)
    at sun.nio.ch.SocketChannelImpl.finishConnect(SocketChannelImpl.java:717)
    at org.apache.hadoop.net.SocketIOWithTimeout.connect(SocketIOWithTimeout.java:206)
    at org.apache.hadoop.net.NetUtils.connect(NetUtils.java:531)
    at org.apache.hadoop.hdfs.DataStreamer.createSocketForPipeline(DataStreamer.java:255)
    at org.apache.hadoop.hdfs.DataStreamer.createBlockOutputStream(DataStreamer.java:1789)
    at org.apache.hadoop.hdfs.DataStreamer.nextBlockOutputStream(DataStreamer.java:1743)
    at org.apache.hadoop.hdfs.DataStreamer.run(DataStreamer.java:718)
2020-07-31 18:12:34,869 WARN hdfs.DataStreamer: Abandoning BP-1721849101-192.168.0.86-1595473704426:blk_1073774852_34032
2020-07-31 18:12:34,899 WARN hdfs.DataStreamer: Excluding datanode DatanodeInfoWithStorage[192.168.0.189:9866,DS-5bee1ba-4453-4d86-a632-262cb67c0bdc,DISK]
2020-07-31 18:12:37,948 INFO hdfs.DataStreamer: Exception in createBlockOutputStream blk_1073774853_34033
java.net.NoRouteToHostException: No route to host
    at sun.nio.ch.SocketChannelImpl.checkConnect(Native Method)
    at sun.nio.ch.SocketChannelImpl.finishConnect(SocketChannelImpl.java:717)
    at org.apache.hadoop.net.SocketIOWithTimeout.connect(SocketIOWithTimeout.java:206)
    at org.apache.hadoop.net.NetUtils.connect(NetUtils.java:531)
    at org.apache.hadoop.hdfs.DataStreamer.createSocketForPipeline(DataStreamer.java:255)
    at org.apache.hadoop.hdfs.DataStreamer.createBlockOutputStream(DataStreamer.java:1789)
    at org.apache.hadoop.hdfs.DataStreamer.nextBlockOutputStream(DataStreamer.java:1743)
    at org.apache.hadoop.hdfs.DataStreamer.run(DataStreamer.java:718)
2020-07-31 18:12:37,948 WARN hdfs.DataStreamer: Abandoning BP-1721849101-192.168.0.86-1595473704426:blk_1073774853_34033
2020-07-31 18:12:37,988 WARN hdfs.DataStreamer: Excluding datanode DatanodeInfoWithStorage[192.168.0.174:9866,DS-fa34f00b-2c03-4d0e-ad5e-3a2555735cbd,DISK]
2020-07-31 18:12:38,034 WARN hdfs.DataStreamer: DataStreamer Exception
org.apache.hadoop.ipc.RemoteException(java.io.IOException): File /tmp/input/test.txt_COPYING_ could only be written to 0 of the 1 minReplication nodes. There are 3 da
    at org.apache.hadoop.hdfs.server.blockmanagement.BlockManager.chooseTarget4NewBlock(BlockManager.java:2223)
    at org.apache.hadoop.hdfs.server.namenode.FSDataWriterImpl.chooseTargetForNewBlock(FSDataWriterImpl.java:346)
    at org.apache.hadoop.hdfs.server.namenode.FSNamesystem.getAdditionalBlock(FSNamesystem.java:2727)
    at org.apache.hadoop.hdfs.server.namenode.NameNodeRpcServer.addBlock(NameNodeRpcServer.java:879)
    at org.apache.hadoop.hdfs.protocolPB.ClientNameNodeProtocolServerSideTranslatorPB.addBlock(ClientNameNodeProtocolServerSideTranslatorPB.java:596)
    at org.apache.hadoop.hdfs.protocol.proto.ClientNameNodeProtocolProtos$ClientNameNodeProtocol$2.callBlockingMethod(ClientNameNodeProtocolProtos.java)
    at org.apache.hadoop.ipc.ProtobufRpcEngine$Server$ProtoBufRpcInvoker.call(ProtobufRpcEngine.java:530)
    at org.apache.hadoop.ipc.RPC$Server.call(RPC.java:1036)
```

## Cause Analysis

The error message "no route to host" is displayed, and the IP address 192.168 is contained in the error message. That is, the internal network route from the client node to the DataNode in the cluster is unreachable. As a result, the file fails to be uploaded.

## Procedure

In the client directory of the client node, find the `hdfs-site.xml` file in the HDFS client configuration directory. Add the `dfs.client.use.datanode.hostname` configuration item to the configuration file, and set the value to `true`.

## 18.9.31 Insufficient Number of Replicas Is Reported During High Concurrent HDFS Writes

### Symptom

File writes to HDFS fail occasionally.

The operation log is as follows:

```
105 | INFO | IPC Server handler 23 on 25000 | IPC Server handler 23 on 25000, call
org.apache.hadoop.hdfs.protocol.ClientProtocol.addBlock from 192.168.1.96:47728 Call#1461167 Retry#0 |
Server.java:2278
java.io.IOException: File /hive/warehouse/000000_0.835bf64f-4103 could only be replicated to 0 nodes
instead of minReplication (=1). There are 3 datanode(s) running and 3 node(s) are excluded in this
operation.
```

## Cause Analysis

- HDFS has a reservation mechanism for file writing: each block to be written is 128 MB no matter whether the file is 10 MB or 1 GB. If a 10 MB file needs to

be written, the file occupies 10 MB of the first block and about 118 MB space will be released. If a 1 GB file needs to be written, HDFS writes the file block by block and releases unused space after the file is written.

- If there are a large number of files to be written concurrently, the disk space for reserved write blocks is insufficient. As a result, the file fails to be written.

## Solution

**Step 1** Log in to the HDFS WebUI and go to the JMX page of the DataNode.

1. On the native HDFS page, choose **Datanodes**.
2. Locate the target DataNode and click the HTTP address to go to the DataNode details page.
3. Change **datanode.html** in **url** to **jmx**.

**Step 2** Search for the **XceiverCount** indicator. If the value of this indicator multiplied by the block size exceeds the DataNode disk capacity, the disk space reserved for block write is insufficient.

**Step 3** You can use either of the following methods to solve the problem:

Method 1: Reduce the service concurrency.

Method 2: Combine multiple files into one file to reduce the number of files to be written.

----End

## 18.9.32 HDFS Client Failed to Delete Overlong Directories

### Symptom

When a user runs the **hadoop fs -rm -r -f obs://<obs\_path>** command to delete an OBS directory with an overlong path name, the following error message is displayed:

```
2022-02-28 17:12:45,605 INFO internal.RestStorageService: OkHttp cost 19 ms to apply http request
2022-02-28 17:12:45,606 WARN internal.RestStorageService: Request failed, Response code: 400; Request
ID: 0000017F3F9A8545401491602FC8CAD9; Request path: http://wordcount01-fcq.obs.xxxxx.xxx.com/user
%2Froot%2FTrash%2FCurrent
%2Ftest1%2F123456789012345678901234567890123456789012345678901234567890123456789012345678901234567
89012345678901234567890123456789012345678901234567890123456789012345678901234567890123456789012345
67890123456789012345678901234567890123456789012345678901234567890123456789012345678901234567890123
45678901234567890123456789012345678901234567890123456789012345678901234567890123456789012345678901
23456789012345678901234567890123456789012345678901234567890123456789012345678901234567890123456789
01234567890123456789012345678901234567890123456789012345678901234567890123456789012345678901234567
89012345678901234567890123456789012345678901234567890123456789012345678901234567890123456789012345
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23456789012345678901234567890123456789012345678901234567890123456789012345678901234567890123456789
01234567890123456789012345678901234567890123456789012345678901234567890123456789012345678901234567
8901234567890123456789012345678901234567890123456789012345678901234567890123456789012345678901234567
8901234567890123456789012345678901234567890123456789012345678901234567890123456789012345678901234567
2022-02-28 17:12:45,606 WARN services.AbstractClient: Storage[1]|HTTP+XML|getObjectMetadata|||
2022-02-28 17:12:45|2022-02-28 17:12:45|||400|
2022-02-28 17:12:45,607 INFO log.AccessLogger: 2022-02-28 17:12:45 605|
com.obs.services.internal.RestStorageService|executeRequest|560|OkHttp cost 19 ms to apply http request
2022-02-28 17:12:45 606|com.obs.services.internal.RestStorageService|handleThrowable|221|Request failed,
Response code: 400; Request ID: 0000017F3F9A8545401491602FC8CAD9; Request path: http://wordcount01-
fcq.obs.xxxxx.xxx.com/user%2Froot%2FTrash%2FCurrent
%2Ftest1%2F123456789012345678901234567890123456789012345678901234567890123456789012345678901234567
```



```

java.lang.RuntimeException: java.lang.ClassNotFoundException: Class org.apache.hadoop.hdfs.server.namenode.ha.AdaptiveFailoverProxyProvider not found
    at org.apache.hadoop.conf.Configuration.getClass(Configuration.java:2696)
    at org.apache.hadoop.hdfs.NameNodeProxiesClient.getFailoverProxyProviderClass(NameNodeProxiesClient.java:266)
    at org.apache.hadoop.hdfs.NameNodeProxiesClient.createFailoverProxyProvider(NameNodeProxiesClient.java:237)
    at org.apache.hadoop.hdfs.NameNodeProxiesClient.createFailoverProxyProvider(NameNodeProxiesClient.java:225)
    at org.apache.hadoop.hdfs.DFSClient.<init>(DFSClient.java:359)
    at org.apache.hadoop.hdfs.DFSClient.<init>(DFSClient.java:285)
    at org.apache.hadoop.hdfs.DistributedFileSystem.initialize(DistributedFileSystem.java:186)
    at org.apache.hadoop.fs.FileSystem.createFileSystem(FileSystem.java:949)
    at org.apache.hadoop.fs.FileSystem.access$200(FileSystem.java:125)
    at org.apache.hadoop.fs.FileSystem.get(FileSystem.java:3512)
    at org.apache.hadoop.fs.FileSystemTempCache.get(FileSystem.java:3480)
    at org.apache.hadoop.fs.FileSystem.get(FileSystem.java:490)
    at org.apache.hadoop.fs.FileSystem.get(FileSystem.java:474)
    at org.apache.hadoop.fs.Path.getFileSystem(Path.java:371)
    at org.apache.hadoop.fs.shell.PathData.expandTool(PathData.java:329)
    at org.apache.hadoop.fs.shell.Command.expandArgument(Command.java:249)
    at org.apache.hadoop.fs.shell.Command.expandArguments(Command.java:232)
    at org.apache.hadoop.fs.shell.FsCommand.processArguments(FsCommand.java:186)
    at org.apache.hadoop.fs.shell.Command.run(Command.java:176)
    at org.apache.hadoop.fs.FsShell.run(FsShell.java:344)
    at org.apache.hadoop.util.ToolRunner.run(ToolRunner.java:76)
    at org.apache.hadoop.util.ToolRunner.run(ToolRunner.java:90)
    at org.apache.hadoop.fs.FsShell.main(FsShell.java:411)
Caused by: java.lang.ClassNotFoundException: Class org.apache.hadoop.hdfs.server.namenode.ha.AdaptiveFailoverProxyProvider not found
    at org.apache.hadoop.conf.Configuration.getClass(Configuration.java:2664)
    at org.apache.hadoop.conf.Configuration.getClass(Configuration.java:2668)
    ... 24 more
Caused by: java.lang.ClassNotFoundException: Class org.apache.hadoop.hdfs.server.namenode.ha.AdaptiveFailoverProxyProvider not found
    at org.apache.hadoop.conf.Configuration.getClassByClass(Configuration.java:2568)
    at org.apache.hadoop.conf.Configuration.getClass(Configuration.java:2662)
    ... 25 more

```

## Cause Analysis

The possible causes are as follows:

- An error is reported when an open-source HDFS client accesses HDFS of an MRS cluster.
- An error is reported when the JAR package is used to connect to HDFS of the MRS cluster (including connection to HDFS during task submission).

## Procedure

Method 1:

**Step 1** Locate the HDFS configuration file **hdfs-site.xml** used by the command or JAR package.

**Step 2** Modify the **dfs.client.failover.proxy.provider.hacluster** configuration as follows:

```

<property>
<name>dfs.client.failover.proxy.provider.hacluster</name>
<value>org.apache.hadoop.hdfs.server.namenode.ha.ConfiguredFailoverProxyProvider</value>
</property>

```

### NOTE

You can also delete the preceding configuration items.

**Step 3** Save the file and access MRS HDFS again.

----End

Method 2:

**Step 1** Download the hadoop-plugins matching the MRS cluster version from the Maven repository.

**Step 2** Add the downloaded JAR package to the dependency of the command or JAR package.

----End

## 18.10 Using Hive

## 18.10.1 Content Recorded in Hive Logs

### Audit log

An audit log records at what time a user sends a request to HiveServer and MetaStore from which IP address with what statement.

The following HiveServer audit log shows that at 14:51:22 on February 1, 2016, **user\_chen** sent a **show tables** request to HiveServer from the 192.168.1.18 IP address.

```
2016-02-01 14:51:22,335 | INFO | HiveServer2-Handler-Pool: Thread-37815 | UserN  
ame=user_chen | 192.168.1.18 | Time=2016/02/01 14:51:22 | Operati  
on=ExecuteStatement | stmt={show tables} | Resource= | Result= Detail=  
| org.apache.hive.service.cli.thrift.ThriftCLIService.logAuditEvent(ThriftCLISer  
vice.java:350)
```

The following MetaStore audit log shows that user **hive** sent a **shutdown** request to MetaStore from the 192.168.1.18 IP address at 11:31:15 on January 29, 2016.

```
2016-01-29 11:31:15,451 | INFO | pool-6-thread-70648 | ugi=hive/hadoop.hadoop.c  
om@HADOOP.COM | 192.168.1.18 | cmd=Shutting down the object store...  
| org.apache.hadoop.hive.metastore.HiveMetaStore$HMSHandler.logAuditEvent(HiveM  
etaStore.java:375)
```

Generally, the audit log does not play a role in actual error location. However, the audit log must be checked to solve the following problems:

1. There is no response after a client sends a request. The audit log can be used to check whether the task suspends on the client or server. If the audit log has no related information, the task suspends on the client. If the audit log has related information, view the run log to locate where the program suspends.
2. The audit log can be used to check the number of requests in a specified period of time. You can view the number of requests in a specified period in audit logs.

### HiveServer Run Log

HiveServer receives requests from a client (SQL statement), compile and execute the statement (submitted to Yarn or local MapReduce), and interact with MetaStore to obtain metadata information. The HiveServer run log records a complete SQL execution process.

Generally, if SQL statement running fails, check the HiveServer run log first.

### MetaStore Run Log

Typically, if the HiveServer run log contains MetaException or MetaStore connection failure, check the MetaStore run log.

### GC Log

Both HiveServer and MetaStore have GC logs. If GC-related problems occur, view the GC logs to quickly locate the cause. For example, if HiveServer or MetaStore frequently restarts, check its GC log.

## 18.10.2 Causes of Hive Startup Failure

The most common cause of the Hive startup failure is that the MetaStore instance cannot connect to DBService. You can view the detailed error information in the MetaStore logs. The reasons for the failure to connect to DBService are as follows:

### Possible Cause 1

DBService does not properly initialize the Hive metabase hivemeta.

### Procedure 1

**Step 1** Run the following commands:

```
source /opt/Bigdata/MRS_XXX/install/dbservice/.dbservice_profile
gsqll -h DBservice floating IP -p 20051 -d hivemeta -U hive -W HiveUser@
```

**Step 2** If the interaction interface cannot be properly displayed, database initialization fails. If the following error information is displayed, the hivemeta configuration may be lost in the configuration file of the node where DBService is located.

```
org.postgresql.util.PSQLException: FATAL: no pg_hba.conf entry for host "192.168.0.146", database "HIVEMETA"
```

**Step 3** Edit `/srv/BigData/dbdata_service/data/pg_hba.conf` by adding `host hivemeta hive 0.0.0.0/0 sha256` to the file.

**Step 4** Run the `source /opt/Bigdata/MRS_XXX/install/dbservice/.dbservice_profile` command to configure environment variables.

**Step 5** Run `gs_ctl -D $GAUSSDATA reload #` to make new configurations take effect.  
----End

### Possible Cause 2

The floating IP address of DBService is incorrect. As a result, the IP address of the MetaStore node fails to connect to or build mutual trust with the floating IP address, causing MetaStore startup failure.

### Procedure 2

The floating IP address of DBService must be an IP address that is not used in the same network segment and cannot be pinged before configuration. Modify the floating IP address of DBService.

## 18.10.3 "Cannot modify xxx at runtime" Is Reported When the set Command Is Executed in a Security Cluster

### Symptom

The following error is reported when running the `set` command:

```
0: jdbc:hive2://192.168.1.18:21066/> set mapred.job.queue.name=QueueA;
Error: Error while processing statement: Cannot modify mapred.job.queue.name at list of params that are allowed to be modified at runtime (state=42000,code=1)
```

## Procedure

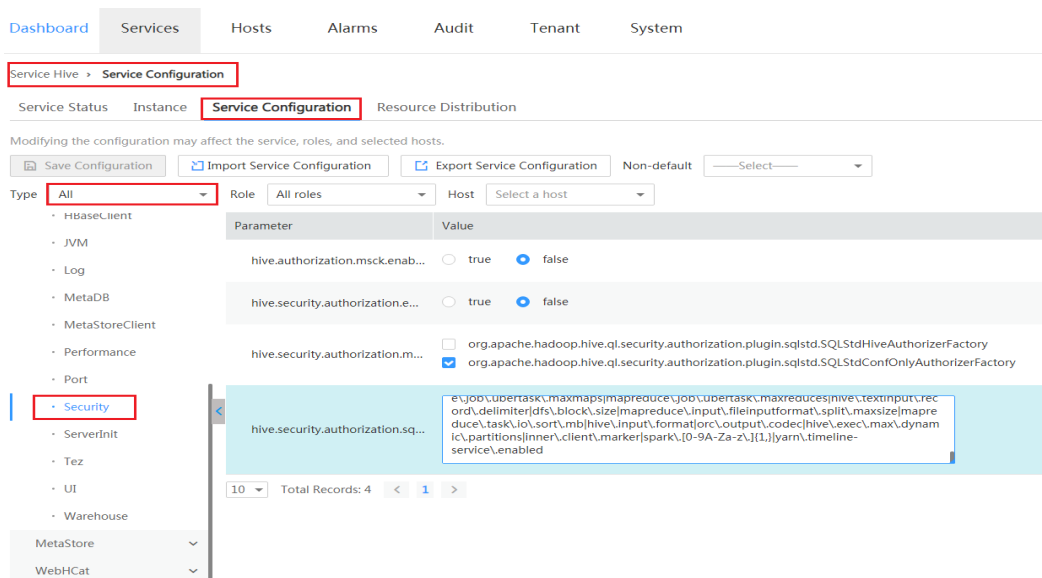
### Solution 1:

**Step 1** Log in to Manager and modify Hive parameters.

- MRS Manager: Log in to MRS Manager and choose **Services > Hive > Service Configuration**. Set **Type** to **All** and choose **HiveServer > Security**.
- FusionInsight Manager: Log in to FusionInsight Manager and choose **Cluster > Name of the target cluster > Services > Hive > Configurations > All Configurations > HiveServer > Security**.

**Step 2** Add the command parameters to be executed to the **hive.security.authorization.sqlstd.confwhitelist.append** configuration item.

**Step 3** Click **Save** and restart **HiveServer**.



----End

### Solution 2:

**Step 1** Log in to Manager and modify Hive parameters.

- MRS Manager: Log in to MRS Manager and choose **Services > Hive > Service Configuration**. Set **Type** to **All** and choose **HiveServer > Security**.
- FusionInsight Manager: Log in to FusionInsight Manager and choose **Cluster > Name of the target cluster > Services > Hive > Configurations > All Configurations > HiveServer > Security**.

**Step 2** Locate **hive.security.whitelist.switch** and select **OFF**. Click **Save** and restart HiveServer.

----End

## 18.10.4 How to Specify a Queue When Hive Submits a Job

### Symptom

How do I specify a queue when Hive submits a job?

## Procedure

- Step 1** Before submitting the job, set the job queue, for example, submitting the job to QueueA.

```
set mapred.job.queue.name=QueueA;
select count(*) from rc;
```

### NOTE

The queue name is case sensitive. For example, in this example, **queueA** and **Queuea** are invalid. In addition, the queue must be a leaf queue, and jobs cannot be submitted to a non-leaf queue.

- Step 2** After job submission, go to the Yarn page to check the job. The job has been submitted to QueueA.

<b>User:</b>	<code>admin</code>
<b>Name:</b>	<code>select count(*) from rc(Stage-1)</code>
<b>Application Type:</b>	MAPREDUCE
<b>Application Tags:</b>	
<b>YarnApplicationState:</b>	FINISHED
<b>Queue:</b>	QueueA
<b>FinalStatus Reported by AM:</b>	SUCCEEDED
<b>Started:</b>	Thu Mar 03 09:01:58 +0800 2016
<b>Elapsed:</b>	1mins, 0sec
<b>Tracking URL:</b>	<a href="#">History</a>
<b>Log Aggregation Status</b>	<a href="#">Status</a>
<b>Diagnostics:</b>	

----End

## 18.10.5 How to Set Map and Reduce Memory on the Client

### Symptom

How do I set Map and Reduce memory on the client?

### Procedure

Before SQL statement execution, run the set command to set parameters of clients related to Map/Reduce.

The following parameters are related to Map and Reduce memory:

```
set mapreduce.map.memory.mb=4096; //Memory required by each Map task
set mapreduce.map.java.opts=-Xmx3276M; //Maximum memory used by the JVM of each Map task
set mapreduce.reduce.memory.mb=4096; //Memory required by each Reduce task
set mapreduce.reduce.java.opts=-Xmx3276M; //Maximum memory used by the JVM of each Reduce task
set mapred.child.java.opts=-Xms1024M -Xmx3584M; // This parameter is a global parameter, which is used
to set Map and Reduce in a unified manner.
```

### NOTE

Parameter settings take effect for the current session only.



## 18.10.6 Specifying the Output File Compression Format When Importing a Table

### Question

How do I specify an output file compression format when importing a table?

### Procedure

Hive supports the following compression formats:

```
org.apache.hadoop.io.compress.BZip2Codec  
org.apache.hadoop.io.compress.Lz4Codec  
org.apache.hadoop.io.compress.DeflateCodec  
org.apache.hadoop.io.compress.SnappyCodec  
org.apache.hadoop.io.compress.GzipCodec
```

- If global settings are required, that is, all tables need to be compressed, you can perform the following global settings for Hive service configuration parameters on the Manager page:
  - Set **hive.exec.compress.output** to **true**.
  - Set **mapreduce.output.fileoutputformat.compress.codec** to **org.apache.hadoop.io.compress.BZip2Codec**.

#### NOTE

The following parameters take effect only when **hive.exec.compress.output** is set to **true**.

- If it needs to be set at the session level, configure the parameters as follows before command execution:

```
set hive.exec.compress.output=true;  
set mapreduce.output.fileoutputformat.compress.codec=org.apache.hadoop.io.compress.SnappyCodec;
```

## 18.10.7 desc Table Cannot Be Completely Displayed

### Symptom

How do I make sure that the description is completely displayed when the desc table is too long?

### Procedure

- Step 1** When starting Beeline of Hive, set **maxWidth** to **20000**.

```
[root@192-168-1-18 logs]# beeline --maxWidth=20000  
scan complete in 3ms  
Connecting to  
...  
Beeline version 1.1.0 by Apache Hive
```

- Step 2** (Optional) Run the **beeline -help** command to view the client display settings.

```
-u <database url>      the JDBC URL to connect to  
-n <username>         the username to connect as  
-p <password>         the password to connect as  
-d <driver class>     the driver class to use  
-i <init file>        script file for initialization  
-e <query>            query that should be executed  
-f <exec file>       script file that should be executed
```

```
--hiveconf property=value      Use value for given property
--color=[true/false]           control whether color is used for display
--showHeader=[true/false]      show column names in query results
--headerInterval=ROWS;        the interval between which headers are displayed
--fastConnect=[true/false]     skip building table/column list for tab-completion
--autoCommit=[true/false]     enable/disable automatic transaction commit
--verbose=[true/false]        show verbose error messages and debug info
--showWarnings=[true/false]    display connection warnings
--showNestedErrs=[true/false]  display nested errors
--numberFormat=[pattern]      format numbers using DecimalFormat pattern
--force=[true/false]          continue running script even after errors
--maxWidth=MAXWIDTH           the maximum width of the terminal
--maxColumnWidth=MAXCOLWIDTH  the maximum width to use when displaying columns
--silent=[true/false]         be more silent
--autosave=[true/false]       automatically save preferences
--outputformat=[table/vertical/csv2/tsv2/dsv/csv/tsv] format mode for result display
                                Note that csv, and tsv are deprecated - use csv2, tsv2 instead
--truncateTable=[true/false]  truncate table column when it exceeds length
--delimiterForDSV=DELIMITER   specify the delimiter for delimiter-separated values output format
                                (default: |)
--isolation=LEVEL             set the transaction isolation level
--nullemptystring=[true/false] set to true to get historic behavior of printing null as empty string
--socketTimeout=n            socket connection timeout interval, in second. The default value is 300.
```

----End

## 18.10.8 NULL Is Displayed When Data Is Inserted After the Partition Column Is Added

### Symptom

1. Run the following command to create a table:

```
create table test_table(
  col1 string,
  col2 string
)
PARTITIONED BY(p1 string)
STORED AS orc tblproperties('orc.compress'='SNAPPY');
```
2. Modify the table structure, add partitions, and insert data.

```
alter table test_table add partition(p1='a');
insert into test_table partition(p1='a') select col1,col2 from temp_table;
```
3. Modify the table structure, add columns, and insert data.

```
alter table test_table add columns(col3 string);
insert into test_table partition(p1='a') select col1,col2,col3 from temp_table;
```
4. Query data in the **test\_table** table. In the returned result, the values in the **col3** column are all NULL.

```
select * from test_table where p1='a'
```
5. Add a table partition and insert data.

```
alter table test_table add partition(p1='b');
insert into test_table partition(p1='b') select col1,col2,col3 from temp_table;
```
6. Query data in the **test\_table** table. In the returned result, the value of **col3** is not all NULL.

```
select * from test_table where p1='b'
```

### Cause Analysis

RESTRICT is the default option for altering a table. In the RESTRICT mode, only the metadata is changed, while the table's partition structure created before the altering operation remains unchanged. However, new partitions created after the altering operation are changed. Therefore, when values of the old partitions are queried, they are all NULL.

## Procedure

Add the **cascade** keyword when adding columns, for example:  
`alter table test_table add columns(col3 string) cascade;`

## 18.10.9 A Newly Created User Has No Query Permissions

### Symptom

When a user is created, an error message is displayed indicating that the user does not have permissions to query data.

Error: Error while compiling statement: FAILED: HiveAccessControlException Permission denied: Principal [name=hive, type=USER] does not have following privileges for operation QUERY [[SELECT] on Object [type=TABLE\_OR\_VIEW, name=default.t1]] (state=42000,code=40000)

### Cause Analysis

The newly created user does not have the permission to operate the Hive component.

### Solution

MRS Manager:

**Step 1** Log in to MRS Manager and choose **System > Manage Role > Create Role**.

**Step 2** Enter a role name.

**Step 3** In the **Permission** area, select **Hive**. The Hive administrator permission and the read and write permission for Hive tables are displayed.

The screenshot shows the 'Create Role' interface. The 'Role Name' field is filled with 'hive\_user'. Under the 'Permission' section, 'Service > Hive' is selected. A table of permissions is shown, with 'Hive Read Write Privileges' highlighted by a red box. Below the table, there is a pagination control showing '10' records per page, 'Total Records: 2', and page numbers '< 1 >'.

**Step 4** Select **Hive Read Write Privileges**. All databases in the Hive column are displayed.

- Step 5** Select the permissions required by the role and click **OK**.
- Step 6** On MRS Manager, choose **System > Manage User**.
- Step 7** Locate the row that contains the created user, and click **Modify** in the **Operation** column.
- Step 8** Click **Select and Join User Group**. To use the Hive service, you must add a Hive group.
- Step 9** Click **Select and Add Role** and select the role created in [Step 5](#).
- Step 10** Click **OK**.

----End

FusionInsight Manager:

- Step 1** Log in to FusionInsight Manager. Choose **System > Permission > Role**.
- Step 2** Click **Create Role**, and set **Role name** and **Description**.
- Step 3** Set **Configure Resource Permission** for the role and select **Hive Read and Write Permission** for the Hive table. All databases in the Hive column are displayed.
- Step 4** Select the permissions required by the role and click **OK**.
- Step 5** On FusionInsight Manager, choose **System > Permission > User**.
- Step 6** Locate the row that contains the created user, and click **Modify** in the **Operation** column.
- Step 7** Click **Add** on the right of **User Group**. To use the Hive service, you must add a Hive group.
- Step 8** Click **Add** on the right of **Role** and select the role created in [4](#).
- Step 9** Click **OK**.

----End

## 18.10.10 An Error Is Reported When SQL Is Executed to Submit a Task to a Specified Queue

### Symptom

The following error is reported when executing SQL to submit a task to Yarn:

```
Failed to submit application_1475400939788_0033 to YARN :  
org.apache.hadoop.security.AccessControlException: User newtest cannot submit applications to queue  
root.QueueA
```

### Cause Analysis

The current login user does not have the permission to submit the YARN queue.

## Solution

Grant the submission permission of the specified Yarn queue to the user. On Manager, choose **System** > **Permission** > **User** and bind a role with the queue submission permission to the user.

## 18.10.11 An Error Is Reported When the "load data inpath" Command Is Executed

### Symptom

The following errors are reported when the **load data inpath** command is executed:

- **Error 1:**  
HiveAccessControlException Permission denied. Principal [name=user1, type=USER] does not have following privileges on Object [type=DFS\_URI, name=hdfs://hacluster/tmp/input/mapdata] for operation LOAD : [OBJECT OWNERSHIP]
- **Error 2:**  
HiveAccessControlException Permission denied. Principal [name=user1, type=USER] does not have following privileges on Object [type=DFS\_URI, name=hdfs://hacluster/tmp/input/mapdata] for operation LOAD : [INSERT, DELETE]
- **Error 3:**  
SemanticException [Error 10028]: Line 1:17 Path is not legal "file:///tmp/input/mapdata": Move from: file:/tmp/input/mapdata to: hdfs://hacluster/user/hive/warehouse/tmp1 is not valid. Please check that values for params "default.fs.name" and "hive.metastore.warehouse.dir" do not conflict.

### Cause Analysis

The current login user does not have the permission to operate the directory or the file directory format is incorrect.

### Solution

Hive has the following requirements on the **load data inpath** command:

- The file owner must be the user who executes the command.
- The current user must have read and write permissions for the file.
- The current user must have permissions to execute the directory of the file.
- The current user must have the write permission on the directory of the table, because the load operation moves the file to the directory.
- The file format must be the same as the storage format specified by the table. For example, if **stored as rcfile** is specified during table creation but the file format is TXT, it is unsatisfied.
- The file must be stored in HDFS. Files in the local file system cannot be specified using the **file://** form.
- The file name cannot start with an underscore (`_`) or period (`.`). A file whose name starts with an underscore (`_`) or period (`.`) will be ignored.

The following shows permissions required when user **test\_hive** loads data.

```
[root@192-168-1-18 duan]# hdfs dfs -ls /tmp/input2
16/03/21 14:45:07 INFO hdfs.PeerCache: SocketCache disabled.
Found 1 items
-rw-r--r--  3 test_hive hive      6 2016-03-21 14:44 /tmp/input2/input.txt
```

## 18.10.12 An Error Is Reported When the "load data local inpath" Command Is Executed

### Symptom

The following errors are reported when the **load data local inpath** command is executed:

- **Error 1:**  
HiveAccessControlException Permission denied. Principal [name=user1, type=USER] does not have following privileges on Object [type=LOCAL\_URI, name=file:/tmp/input/mapdata] for operation LOAD : [SELECT, INSERT, DELETE]
- **Error 2:**  
HiveAccessControlException Permission denied. Principal [name=user1, type=USER] does not have following privileges on Object [type=LOCAL\_URI, name=file:/tmp/input/mapdata] for operation LOAD : [OBJECT OWNERSHIP]
- **Error 3:**  
SemanticException Line 1:23 Invalid path "/tmp/input/mapdata": No files matching path file:/tmp/input/mapdata

### Cause Analysis

The current user does not have the permission to operate the directory or the directory does not exist on the node where HiveServer is located.

### Solution

#### NOTE

Generally, you are not advised to use local files to load data to Hive tables. You are advised to store local files in HDFS and then load data from the cluster.

Hive has the following requirements on the **load data local inpath** command:

- The file must be stored on the HiveServer node, because all commands are sent to the active HiveServer for execution.
- User **omm** must have the read permission for the file and read and execution permissions for the directory where the file is located, because the HiveServer process is started by user **omm** in the OS.
- The file owner must be the user who executes the command.
- The current user must have read and write permissions for the file.
- The file format must be the same as the storage format specified by the table. For example, if **stored as rcfile** is specified during table creation but the file format is TXT, it is unsatisfied.
- The file name cannot start with an underscore (`_`) or period (`.`). A file whose name starts with an underscore (`_`) or period (`.`) will be ignored.

## 18.10.13 An Error Is Reported When the "create external table" Command Is Executed

### Symptom

The following error is reported when the **create external table *xx(xx int)* stored as textfile location '/tmp/aaa/aaa'** command is executed.

```
Permission denied. Principal [name=fantasy, type=USER] does not have following privileges on Object [type=DFS_URI, name=/tmp/aaa/aaa] for operation CREATETABLE : [SELECT, INSERT, DELETE, OBJECT OWNERSHIP] (state=42000,code=40000)
```

### Cause Analysis

The current login user does not have the read and write permissions for the directory or its parent directory. When an external table is created, whether the current user is checked for its read and write permissions for the specified directory and its subdirectories and subfiles. If the specified directory does not exist, permissions for the parent directory are checked, and so on. If the check results show that the user has no permissions on any directory, "insufficient permission" is reported instead of "The specified directory does not exist".

### Solution

Check whether the current user has read and write permissions for the **/tmp/aaa/aaa** path. If the path does not exist, check whether the user has read and write permissions for its parent directory.

## 18.10.14 An Error Is Reported When the **dfs -put** Command Is Executed on the Beeline Client

### Symptom

Run the following command:

```
dfs -put /opt/kv1.txt /tmp/kv1.txt
```

The following error is reported:

```
Permission denied. Principal [name=admin, type=USER] does not have following privileges onObject[type=COMMAND_PARAMS,name=[-put, /opt/kv1.txt, /tmp/kv1.txt]] for operation DFS : [ADMIN PRIVILEGE] (state=,code=1)
```

### Cause Analysis

The current login user does not have the permissions to run the command.

### Solution

If the current user has the **admin** role, run the **set role admin** command to switch to the **admin** role. If the user does not have the admin role, bind the user with the permissions of the corresponding role on the Manager page.

## 18.10.15 Insufficient Permissions to Execute the set role admin Command

### Symptom

When a user runs the following command:

```
set role admin
```

The following error is reported:

```
O: jdbc:hive2://192.168.42.26:21066/> set role admin;  
Error: Error while processing statement: FAILED: Execution Error, return code 1 from  
org.apache.hadoop.hive.ql.exec.DDLTask. dmp_B doesn't belong to role admin (state=08S01,code=1)
```

### Cause Analysis

The current user does not have the permissions of the **admin** role of Hive.

### Solution

**Step 1** Log in to Manager.

- For versions earlier than MRS 3.x, go to [Step 7](#).
- For MRS 3.x or later, choose **Cluster > Services > Hive**. In the upper right corner of the **Dashboard** page, click **More** and check whether **Enable Ranger** is unavailable.
  - If yes, go to [Step 2](#).
  - If no, go to [Step 7](#).

**Step 2** Choose **Cluster > Services > Ranger** and click **RangerAdmin** in the **Basic Information** area. The Ranger web UI is displayed.

**Step 3** Click the username in the upper right corner, select **Log Out** to log out of the system, and log in to the system as user **rangeradmin**.

**Step 4** On the homepage, click **Settings** and choose **Roles**.

**Step 5** Click the role with **Role Name** set to **admin**. In the **Users** area, click **Select User** and select a username.

**Step 6** Click **Add Users**, select **Is Role Admin** in the row where the username is located, and click **Save**.

**Step 7** Choose **System > Permission > Role** and add a role with the Hive administrator permission.

**Step 8** On FusionInsight Manager, choose **System > Permission > User**.

**Step 9** In the **Operation** column of the user, click **Modify**.

**Step 10** Bind a role that has the Hive administrator permissions to the user and click **OK**.

----End



## 18.10.16 An Error Is Reported When UDF Is Created Using Beeline

### Symptom

Run the following command:

```
create function fn_test3 as 'test.MyUDF' using jar 'hdfs:///tmp/udf2/MyUDF.jar'
```

The following error is reported:

```
Error: Error while compiling statement: FAILED: HiveAccessControlException Permission denied: Principal [name=admin, type=USER] does not have following privileges for operation CREATEFUNCTION [[ADMIN PRIVILEGE] on Object [type=DATABASE, name=default], [ADMIN PRIVILEGE] on Object [type=FUNCTION, name=default.fn_test3]] (state=42000,code=40000)
```

### Cause Analysis

To create a permanent function in Hive, role **admin** is required.

### Solution

Run the **set role admin** command before running the statement.

## 18.10.17 Difference Between Hive Service Health Status and Hive Instance Health Status

### Question

What is the difference between Hive service health status and Hive instance health status?

### Solution

The Hive service health status is displayed on the **Services** page and has four values: **Good**, **Bad**, **Partially Healthy**, and **Unknown**. It depends not only on Hive service availability but also the service status of other related components. Simple SQL is used to check Hive service availability.

Hive instances consist of HiveServer and MetaStore. Their health status is determined by communications between instances and JMX and can be **Good** (normal communications), **Concerning** (abnormal communications), or **Unknown** (no communications).

## 18.10.18 Hive Alarms and Triggering Conditions

### Hive Alarms

Alarm ID	Alarm Severity	Auto Clear	Alarm Name	Alarm Type
16000	Minor	TRUE	Percentage of Sessions Connected to the HiveServer to Maximum Number Allowed Exceeds the Threshold	Fault alarm
16001	Minor	TRUE	Hive Warehouse Space Usage Exceeds the Threshold	Fault alarm
16002	Minor	TRUE	The Successful Hive SQL Operations Lower than The Threshold	Fault alarm
16004	Critical	TRUE	Hive Service Unavailable	Fault alarm

#### Alarm Triggering Scenarios

- 16000: An alarm is triggered when the ratio of the number of sessions connected to HiveServer to the allowed total number of sessions exceeds the threshold. For example, if the number of connected sessions is 9, the allowed total number of sessions is 12, and the threshold is 70%, an alarm is triggered, because  $9/12 > 70\%$ .
- 16001: An alarm is triggered when the ratio of HDFS capacities used by Hive to total HDFS capacities allocated to Hive exceeds the threshold. For example, if 500 GB is allocated to Hive, Hive uses 400 GB, and the threshold is 75%, an alarm is triggered, because  $400/500 > 75\%$ .
- 16002: An alarm is triggered when SQL execution success rate is lower than the threshold. If two out of four SQL statements are executed successfully and the threshold is 60%, an alarm is triggered, because  $2/4 < 60\%$ .
- 16004: An alarm is triggered when the health status of the Hive service changes to Bad.

 NOTE

- MRS Manager: To set the alarm threshold, alarm severity, and alarm triggering time segment, choose **System > Configure Alarm Threshold** on MRS Manager.FusionInsight Manager: Choose **O&M > Alarm > Thresholds** to set the alarm threshold, alarm severity, and alarm triggering time range.
- Metrics related to Hive running can be viewed on the Hive monitoring interface.

## 18.10.19 "authentication failed" Is Displayed During an Attempt to Connect to the Shell Client

### Symptom

In clusters in security mode, the **beeline** command fails to be executed on the Shell client when the HiveServer service is normal, and the system prompts "authentication failed". The following information is displayed.

```
Debug is true storeKey false useTicketCache true useKeyTab false doNotPrompt false ticketCache is null
isInitiator true KeyTab is null refreshKrb5Config is false principal is null tryFirstPass is false useFirstPass is
false storePass is false clearPass is false
Acquire TGT from Cache
Credentials are no longer valid
Principal is null
null credentials from Ticket Cache
[Krb5LoginModule] authentication failed
No password provided
```

### Cause Analysis

- The client user does not perform security authentication.
- Kerberos authentication expired.

### Solution

**Step 1** Log in to the node where the Hive client is installed.

**Step 2** Run the **source *Cluster client installation directory*/bigdata\_env** command.

Run the **klist** command to check whether there is a valid ticket in the local end. The following information shows that the ticket became valid at 14:11:42 on December 24, 2016, and expired at 14:11:40 on December 25, 2016. In the period of time, the ticket was available.

```
klist
Ticket cache: FILE:/tmp/krb5cc_0
Default principal: xxx@HADOOP.COM
Valid starting Expires Service principal
12/24/16 14:11:42 12/25/16 14:11:40 krbtgt/HADOOP.COM@HADOOP.COM
```

**Step 3** Run the **kinit *username*** command for authentication and log in to the client again.

----End

## 18.10.20 Failed to Access ZooKeeper from the Client

### Symptom

In clusters in security mode, when the HiveServer service is normal and SQL is executed by using the JDBC interface to connect to HiveServer, "The ZooKeeper client is AuthFailed" is reported.

```
14/05/19 10:52:00 WARN utils.HAClientUtilDummyWatcher: The ZooKeeper client is AuthFailed
14/05/19 10:52:00 INFO utils.HiveHAClientUtil: Exception thrown while reading data from znode.The
possible reason may be connectionless. This is recoverable. Retrying..
14/05/19 10:52:16 WARN utils.HAClientUtilDummyWatcher: The ZooKeeper client is AuthFailed
14/05/19 10:52:32 WARN utils.HAClientUtilDummyWatcher: The ZooKeeper client is AuthFailed
14/05/19 10:52:32 ERROR st.BasicTestCase: Exception: Could not establish connection to active hiveserver
java.sql.SQLException: Could not establish connection to active hiveserver
```

Or an error is reported stating "Unable to read HiveServer2 configs from ZooKeeper":

```
Exception in thread "main" java.sql.SQLException: org.apache.hive.jdbc.ZooKeeperHiveClientException:
Unable to read HiveServer2 configs from ZooKeeper
at org.apache.hive.jdbc.HiveConnection.<init>(HiveConnection.java:144)
at org.apache.hive.jdbc.HiveDriver.connect(HiveDriver.java:105)
at java.sql.DriverManager.getConnection(DriverManager.java:664)
at java.sql.DriverManager.getConnection(DriverManager.java:247)
at JDBCExample.main(JDBCExample.java:82)
Caused by: org.apache.hive.jdbc.ZooKeeperHiveClientException: Unable to read HiveServer2 configs from
ZooKeeper
at
org.apache.hive.jdbc.ZooKeeperHiveClientHelper.configureConnParams(ZooKeeperHiveClientHelper.java:100)
at org.apache.hive.jdbc.Utils.configureConnParams(Utils.java:509)
at org.apache.hive.jdbc.Utils.parseURL(Utils.java:429)
at org.apache.hive.jdbc.HiveConnection.<init>(HiveConnection.java:142)
... 4 more
Caused by: org.apache.zookeeper.KeeperException$ConnectionLossException: KeeperErrorCode =
ConnectionLoss for /hiveserver2
at org.apache.zookeeper.KeeperException.create(KeeperException.java:99)
at org.apache.zookeeper.KeeperException.create(KeeperException.java:51)
at org.apache.zookeeper.ZooKeeper.getChildren(ZooKeeper.java:2374)
at org.apache.curator.framework.imps.GetChildrenBuilderImpl$3.call(GetChildrenBuilderImpl.java:214)
at org.apache.curator.framework.imps.GetChildrenBuilderImpl$3.call(GetChildrenBuilderImpl.java:203)
at org.apache.curator.RetryLo, op.callWithRetry(RetryLoop.java:107)
at
org.apache.curator.framework.imps.GetChildrenBuilderImpl.pathInForeground(GetChildrenBuilderImpl.java:2
00)
at org.apache.curator.framework.imps.GetChildrenBuilderImpl.forPath(GetChildrenBuilderImpl.java:191)
at org.apache.curator.framework.imps.GetChildrenBuilderImpl.forPath(GetChildrenBuilderImpl.java:38)
```

### Cause Analysis

- When the client connects to HiveServer, the HiveServer address is automatically obtained from ZooKeeper. If ZooKeeper connection authentication is abnormal, the HiveServer address cannot be obtained from ZooKeeper correctly.
- During ZooKeeper connection authentication, **krb5.conf**, **principal**, **keytab**, and related information must be loaded to the client. Authentication failure causes are as follows:
  - The **user.keytab** path is incorrectly entered.
  - **user.principal** is incorrectly entered.
  - The cluster has switched the domain name. However, the old principal is used when the client combines the URL.

- The client cannot pass Kerberos authentication due to firewall settings. Ports 21730 (TCP), 21731 (TCP/UDP), and 21732 (TCP/UDP) need to be opened for Kerberos.

## Solution

**Step 1** Ensure that the user can properly access the **user.keytab** file in related paths on the client node.

**Step 2** Ensure that the user's **user.principal** corresponds to the specified **keytab** file.

Run the **klist -kt keytabpath/user.keytab** command to check the file.

**Step 3** If the cluster has switched the domain name, the **principal** field used in the URL must be the new domain name.

For example, the default value is **hive/hadoop.hadoop.com@HADOOP.COM**. If the cluster has switched the domain name, the field must be changed accordingly. For example, if the domain name is **abc.com**, enter **hive/hadoop.abc.com@ABC.COM**.

**Step 4** Ensure that authentication is normal and HiveServer can be connected.

Run the following commands on the client:

```
source Client installation directory/bigdata_env
```

```
kinit username
```

Run the **beeline** command on the client to ensure normal running.

----End

## 18.10.21 "Invalid function" Is Displayed When a UDF Is Used

### Symptom

When a UDF is created on the Hive client using Spark, "Error 10011" indicating "invalid function" is reported:

```
Error: Error while compiling statement: FAILED: SemanticException [Error 10011]: Line 1:7 Invalid function 'test_udf' (state=42000,code=10011)
```

The preceding problem occurs when multiple HiveServers use a UDF. For example, if metadata is not synchronized in time when the UDF created on HiveServer2 is used on HiveServer1, the preceding error is reported when clients on HiveServer1 are connected.

### Cause Analysis

Metadata shared by multiple HiveServers or Hive and Spark is not synchronized, causing memory data inconsistency between different HiveServer instances and invalid UDF.

### Solution

Synchronize new UDF information to HiveServer and reload the function.

## 18.10.22 Hive Service Status Is Unknown

### Cause Analysis

The Hive service stops.

### Solution

Restart the Hive service.

## 18.10.23 Health Status of a HiveServer or MetaStore Instance Is Unknown

### Symptom

The health status of a HiveServer or MetaStore instance is unknown.

### Cause Analysis

The HiveServer or MetaStore instance is stopped.

### Solution

Restart the HiveServer or MetaStore instance.

## 18.10.24 Health Status of a HiveServer or MetaStore Instance Is Concerning

### Symptom

The health status of the HiveServer or MetaStore instance is **Concerning**.

### Cause Analysis

The HiveServer or MetaStore instance cannot be normally started. For example, when modifying the MetaStore/HiveServer GC parameter, you can view the startup log of the corresponding process, for example, the **hiveserver.out(hadoop-omm-jar-192-168-1-18.out)** file. The following exception occurs:

```
Error: Could not find or load main class Xmx2048M
```

The preceding information indicates that **Xmx2048M** is used as the startup parameter of the Java process instead of the JVM during the startup of the Java virtual machine. As shown in the following information, the hyphen (-) is deleted mistakenly.

```
METASTORE_GC_OPTS=Xms1024M Xmx2048M -DignoreReplayReqDetect  
-XX\;CMSFullGCsBeforeCompaction\=1 -XX\;+UseConcMarkSweepGC  
-XX\;+CMSParallelRemarkEnabled -XX\;+UseCMSCompactAtFullCollection  
-XX\;+ExplicitGCInvokesConcurrent -server -XX\;MetaspaceSize\=128M  
-XX\;MaxMetaspaceSize\=256M
```

## Solution

Check the latest changes to detect incorrect settings.

```
METASTORE_GC_OPTS=Xms1024M -Xmx2048M -DIgnoreReplayReqDetect  
-XX\:CMSFullGCsBeforeCompaction\=1 -XX\:+UseConcMarkSweepGC  
-XX\:+CMSParallelRemarkEnabled -XX\:+UseCMSCompactAtFullCollection  
-XX\:+ExplicitGCInvokesConcurrent -server -XX\:MetaspaceSize\=128M  
-XX\:MaxMetaspaceSize\=256M
```

## 18.10.25 Garbled Characters Returned upon a select Query If Text Files Are Compressed Using ARC4

### Symptom

If a Hive query result table is compressed and stored using the ARC4 algorithm, garbled characters are returned after the select \* query is conducted in the result table.

### Cause Analysis

The default Hive compression format is not ARC4 or output compression is disabled.

### Solution

**Step 1** If garbled characters are returned after the SETECT query, set the following in Beeline:

```
set  
mapreduce.output.fileoutputformat.compress.codec=org.apache.hadoop.io.enc  
ryption.arc4.ARC4BlockCodec;  
set hive.exec.compress.output=true;
```

**Step 2** Import the table to a new table using block decompression.

```
insert overwrite table tbl_result select * from tbl_source;
```

**Step 3** Perform the query again.

```
select * from tbl_result;  
----End
```

## 18.10.26 Hive Task Failed to Run on the Client But Successful on Yarn

### Symptom

When Hive task running fails, an error similar to the following is reported on the client:

```
Error:Invalid OperationHandler:OperationHander [opType=EXECUTE_STATEMENT,getHandleIdentifier()=XXX]  
(state=,code=0)
```

However, the MapReduce task that is submitted by the task to Yarn is successfully executed.

```
0: jdbc:hive2://189.120.204.104:21066/> select count(*) from test1;
INFO : Number of reduce tasks determined at compile time: 1
INFO : In order to change the average load for a reducer (in bytes):
INFO :   set hive.exec.reducers.bytes.per.reducer=<number>
INFO : In order to limit the maximum number of reducers:
INFO :   set hive.exec.reducers.max=<number>
INFO : In order to set a constant number of reducers:
INFO :   set mapreduce.job.reducers=<number>
INFO : number of splits:1
INFO : Submitting tokens for job: job_1484563934624_0003
INFO : Kind: HDFS_DELEGATION_TOKEN, Service: ha-hdfs@cluster, Ident: (HDFS_DELEGATION_TOKEN token 7 for admin)
INFO : Kind: HIVE_DELEGATION_TOKEN, Service: HiveServer2ImpersonationToken, Ident: 00 05 61 64 6d 69 6e 05 61 64 6d 69 6e 21 68 69 76 65 2f 68 61 64 6f 6f 70 2e 68
85 ce e4 8a 01 59 ce 92 52 e4 8e 07 d8 0c
INFO : The url to track the job: https://189-120-204-104:26001/proxy/application_1484563934624_0003/
INFO : Starting Job = job_1484563934624_0003, Tracking URL = https://189-120-204-104:26001/proxy/application_1484563934624_0003/
INFO : Kill Command = /opt/huawei/Bigdata/FusionInsight-Hive-1.1.0/hadoop/bin/hadoop job -kill job_1484563934624_0003
INFO : Hadoop job information for Stage-1: number of mappers: 1; number of reducers: 1
INFO : 2017-01-17 11:46:12,579 Stage-1 map = 0%,   reduce = 0%
INFO : 2017-01-17 11:46:23,243 Stage-1 map = 100%,   reduce = 0%, Cumulative CPU 2.32 sec
Error: Invalid OperationHandle: OperationHandle [opType=EXECUTE_STATEMENT, getHandleIdentifier()=386323de-df1a-4299-826e-96368d4baf80] (state=,code=0)
0: jdbc:hive2://189.120.204.215:21066/>
```

## Cause Analysis

The cluster where the error occurs has two HiveServer instances. The error in the log of one HiveServer instance is the same as the error (Error: Invalid OperationHandler) reported on the client. In the log of the other HiveServer instance, **START\_UP** information similar to the following is printed when the error occurs, which indicates that the process is killed and restarted during that time. Because the HiveServer instance the task process plans to connect to is killed, it connects to the other healthy one, causing the error.

```
2017-02-15 14:40:11,309 | INFO | main | STARTUP_MSG:
/*****
STARTUP_MSG: Starting HiveServer2
STARTUP_MSG: host = XXX-120-85-154/XXX.120.85.154
STARTUP_MSG: args = []
STARTUP_MSG: version = 1.3.0
```

## Solution

Submit the task again and ensure that the HiveServer process is not manually restarted during task execution.

## 18.10.27 An Error Is Reported When the select Statement Is Executed

### Symptom

When the **select count(\*) from XXX** statement is executed, the client reports the error "Error:Error while processing statement :FAILED:Execution Error,return code 2 from...".

**return code 2** indicates that the task fails because an error is reported during the execution of the MapReduce task.



```
0: jdbc:hive2://134.169.37.21:21066/> select count(*) from src.gn_data_info_gz where day_id='18' and timenpan='10';
INFO : Number of reduce tasks determined at compile time: 1
INFO : In order to change the average load for a reducer (in bytes):
INFO :   set hive.exec.reducers.bytes.per.reducer=<number>
INFO : In order to limit the maximum number of reducers:
INFO :   set hive.exec.reducers.max=<number>
INFO : In order to set a constant number of reducers:
INFO :   set mapreduce.job.reduces=<number>
INFO : number of splits:496
INFO : Submitting tokens for job: job_1482323187492_57815
INFO : Kind: HDFS_DELEGATION_TOKEN, Service: ha-hdfs:hacluster, Ident: (HDFS_DELEGATION_TOKEN token 1083948 for boncusermm)
INFO : Kind: HIVE_DELEGATION_TOKEN, Service: HiveServer2ImpersonationToken, Ident: 00 0a 62 6f 6e 63 75 73 65 72 6d 6a 62 6f 6e 63 75 73 65 72 6d 6d 21 68 65
74 55 8a 91 59 44 85 f8 55 8d 02 59 ea 8e 83 65
INFO : The url to track the job: https://hmcnc3:26901/proxy/application_1482323187492_57815/
INFO : Starting Job = job_1482323187492_57815, Tracking URL = https://hmcnc3:26901/proxy/application_1482323187492_57815/
INFO : Kill Command = /opt/huawei/Bigdata/FusionInsight_V100R002C60U10/FusionInsight-Hive-1.3.0/hive-1.3.0/bin/.../..../hadoop/bin/hadoop job -kill job_1482323187492_57815
INFO : Hadoop job information for Stage:1: number of mappers: 496; number of reducers: 1
INFO : 2017-01-18 16:21:00,906 Stage-1 map = 0%, reduce = 0%, Cumulative CPU 50.53 sec
INFO : 2017-01-18 16:21:18,357 Stage-1 map = 1%, reduce = 0%, Cumulative CPU 416.29 sec
INFO : 2017-01-18 16:21:32,526 Stage-1 map = 2%, reduce = 0%, Cumulative CPU 3913.79 sec
INFO : 2017-01-18 16:21:35,035 Stage-1 map = 5%, reduce = 0%, Cumulative CPU 1421.09 sec
INFO : 2017-01-18 16:21:36,331 Stage-1 map = 7%, reduce = 0%, Cumulative CPU 2159.35 sec
INFO : 2017-01-18 16:21:37,810 Stage-1 map = 9%, reduce = 0%, Cumulative CPU 2548.77 sec
INFO : 2017-01-18 16:21:39,126 Stage-1 map = 15%, reduce = 0%, Cumulative CPU 3264.95 sec
INFO : 2017-01-18 16:21:40,599 Stage-1 map = 20%, reduce = 0%, Cumulative CPU 3621.79 sec
INFO : 2017-01-18 16:21:41,710 Stage-1 map = 26%, reduce = 0%, Cumulative CPU 3913.79 sec
INFO : 2017-01-18 16:21:42,890 Stage-1 map = 32%, reduce = 0%, Cumulative CPU 4202.18 sec
INFO : 2017-01-18 16:21:44,037 Stage-1 map = 41%, reduce = 0%, Cumulative CPU 4595.63 sec
INFO : 2017-01-18 16:21:45,119 Stage-1 map = 49%, reduce = 0%, Cumulative CPU 4822.15 sec
INFO : 2017-01-18 16:21:46,213 Stage-1 map = 57%, reduce = 0%, Cumulative CPU 5107.44 sec
INFO : 2017-01-18 16:21:47,389 Stage-1 map = 68%, reduce = 0%, Cumulative CPU 5495.71 sec
INFO : 2017-01-18 16:21:48,407 Stage-1 map = 76%, reduce = 0%, Cumulative CPU 5611.75 sec
INFO : 2017-01-18 16:21:49,483 Stage-1 map = 85%, reduce = 0%, Cumulative CPU 5804.64 sec
INFO : 2017-01-18 16:21:50,565 Stage-1 map = 92%, reduce = 0%, Cumulative CPU 5958.81 sec
INFO : 2017-01-18 16:21:51,641 Stage-1 map = 96%, reduce = 0%, Cumulative CPU 6041.06 sec
INFO : 2017-01-18 16:21:52,744 Stage-1 map = 98%, reduce = 0%, Cumulative CPU 6073.82 sec
INFO : 2017-01-18 16:22:08,352 Stage-1 map = 100%, reduce = 100%, Cumulative CPU 6078.4 sec
INFO : MapReduce Total cumulative CPU time: 0 days 1 hours 41 minutes 18 seconds 400 msec
ERROR : Ended Job = job_1482323187492_57815 with errors
Error: Error while processing statement: FAILED: Execution Error, return code 2 from org.apache.hadoop.hive ql.exec.mr.MapRedTask (state=08501,code=2)
0: jdbc:hive2://134.169.37.21:21066/>
```

## Cause Analysis

1. Go to the native Yarn page to check the MapReduce task logs. The check result shows that the error occurs due to unidentified compression mode. The file name suffix is **.gzip** but the stack reports **.zlib**.

```
2017-01-18 16:22:07,596 INFO [main] org.apache.hadoop.hive.ql.exec.Operators: 4 Close done
2017-01-18 16:22:07,572 WARN [main] org.apache.hadoop.mapred.YarnChild: Exception running child : java.io.IOException: java.io.IOException: unknown compression method
at org.apache.hadoop.hive.io.HiveIOExceptionHandlerChain.handleRecordReaderNextException(HiveIOExceptionHandlerChain.java:121)
at org.apache.hadoop.hive.io.HiveIOExceptionHandlerChain.handleRecordReaderNextException(HiveIOExceptionHandlerUtil.java:77)
at org.apache.hadoop.hive.ql.io.HiveContextAwareRecordReader.doNext(HiveContextAwareRecordReader.java:355)
at org.apache.hadoop.hive.ql.io.HiveRecordReader.doNext(HiveRecordReader.java:79)
at org.apache.hadoop.hive.ql.io.HiveRecordReader.doNext(HiveRecordReader.java:33)
at org.apache.hadoop.hive.ql.io.HiveContextAwareRecordReader.next(HiveContextAwareRecordReader.java:116)
at org.apache.hadoop.mapred.MapTask$TrackedRecordReader.moveToNext(MapTask.java:109)
at org.apache.hadoop.mapred.MapTask$TrackedRecordReader.next(MapTask.java:185)
at org.apache.hadoop.mapred.MapRunner.run(MapRunner.java:52)
at org.apache.hadoop.mapred.MapTask.runOldMapper(MapTask.java:453)
at org.apache.hadoop.mapred.MapTask.run(MapTask.java:343)
at org.apache.hadoop.mapred.YarnChild$2.run(YarnChild.java:180)
at java.security.AccessController.doPrivileged(Native Method)
at javax.security.auth.Subject.doAs(Subject.java:422)
at org.apache.hadoop.security.UserGroupInformation.doAs(UserGroupInformation.java:1726)
at org.apache.hadoop.mapred.YarnChild.main(YarnChild.java:174)
Caused by: java.io.IOException: unknown compression method
at org.apache.hadoop.io.compress.zlib.ZlibDecompressor.inflateBytesDirect(Native Method)
at org.apache.hadoop.io.compress.zlib.ZlibDecompressor.decompress(ZlibDecompressor.java:225)
at org.apache.hadoop.io.compress.DecompressorStream.decompress(DecompressorStream.java:91)
at org.apache.hadoop.io.compress.DecompressorStream.read(DecompressorStream.java:85)
at java.io.InputStream.read(InputStream.java:101)
at org.apache.hadoop.util.LineReader.fillBuffer(LineReader.java:180)
at org.apache.hadoop.util.LineReader.readDefaultLine(LineReader.java:216)
at org.apache.hadoop.util.LineReader.readLine(LineReader.java:174)
at org.apache.hadoop.mapred.LineRecordReader.next(LineRecordReader.java:248)
at org.apache.hadoop.mapred.LineRecordReader.next(LineRecordReader.java:48)
at org.apache.hadoop.hive.ql.io.HiveContextAwareRecordReader.doNext(HiveContextAwareRecordReader.java:350)
... 13 more

2017-01-18 16:22:07,576 INFO [main] org.apache.hadoop.mapred.Task: Running cleanup for the task
```

2. Therefore, the HDFS file corresponding to the table that is queried may be incorrect. According to the file name printed in the map log, download the file from HDFS to the local end. The file whose name is suffixed with **.gz** fails to be decompressed by running the **tar** command because its format is incorrect. Run the **file** command to check the file property. The command output shows that the file is compressed from the FAT system instead of UNIX.

```
[root@hnode01 ~]# ls -l *.txt.gz
-rw-r--r-- 1 root root 101966463 Jan 18 20:13 201701180959589200740101.txt.gz
-rw-r--r-- 1 root root 90448283 Jan 18 19:55 20170118104000000740020.txt.gz
[root@hnode01 ~]# file 201701180959589200740101.txt.gz
201701180959589200740101.txt.gz: gzip compressed data, was "201701180959589200740101.txt", from Unix, last modified: wed Jan 18 09:59:52 2017
[root@hnode01 ~]# file 20170118104000000740020.txt.gz
20170118104000000740020.txt.gz: gzip compressed data, from FAT filesystem (MS-DOS, OS/2, NT)
[root@hnode01 ~]# tar -zxvf 20170118104000000740020.txt.gz
tar: This does not look like a tar archive
tar: Skipping to next header

gzip: stdin: decompression OK, trailing garbage ignored
tar: Child returned status 2
tar: Error is not recoverable: exiting now
[root@hnode01 ~]#
```

## Solution

Delete the file with an incorrect format from the HDFS directory or replace it with a correct one.

## 18.10.28 Failed to Drop a Large Number of Partitions

### Symptom

When the **drop partition** operation is performed, the following information is displayed:

```
MetaStoreClient lost connection. Attempting to reconnect. |
org.apache.hadoop.hive.metastore.RetryingMetaStoreClient.invoke(RetryingMetaStoreClient.java:187)
org.apache.thrift.transport.TTransportException
at org.apache.thrift.transport.TIOStreamTransport.read(TIOStreamTransport.java:132)
at org.apache.thrift.transport.TTransport.xxx(TTransport.java:86)
at org.apache.thrift.transport.TSaslTransport.readLength(TSaslTransport.java:376)
at org.apache.thrift.transport.TSaslTransport.readFrame(TSaslTransport.java:453)
at org.apache.thrift.transport.TSaslTransport.read(TSaslTransport.java:435)
...
```

As indicated by the MetaStore log, StackOverflow occurs.

```
2017-04-22 01:00:58,834 | ERROR | pool-6-thread-208 | java.lang.StackOverflowError
at org.datanucleus.store.rdbms.sql.SQLText.toSQL(SQLText.java:330)
at org.datanucleus.store.rdbms.sql.SQLText.toSQL(SQLText.java:339)
at org.datanucleus.store.rdbms.sql.SQLText.toSQL(SQLText.java:339)
at org.datanucleus.store.rdbms.sql.SQLText.toSQL(SQLText.java:339)
at org.datanucleus.store.rdbms.sql.SQLText.toSQL(SQLText.java:339)
```

### Cause Analysis

The processing logic of the drop partition operation is to find all the partitions that meet the conditions, combine them, and delete them together. However, because the number of partitions is too large and the data stack for deleting metadata is deep, StackOverflow errors occur.

## Solution

Delete partitions in batches.

## 18.10.29 Failed to Start a Local Task

### Symptom

1. When operations such as JOIN are performed for a small amount of data, a local task will be started. However, the execution fails and reports the following error:

```
jdbc:hive2://10.*.*:21066/> select a.name ,b.sex from student a join student1 b on (a.name = b.name);
ERROR : Execution failed with exit status: 1
ERROR : Obtaining error information
ERROR :
Task failed!
Task ID:
  Stage-4
...
Error: Error while processing statement: FAILED: Execution Error, return code 1 from
org.apache.hadoop.hive.ql.exec.mr.MapredLocalTask (state=08S01,code=1)
...
```

2. The HiveServer log shows that the local task fails to start.

```
2018-04-25 16:37:19,296 | ERROR | HiveServer2-Background-Pool: Thread-79 | Execution failed with
exit status: 1 | org.apache.hadoop.hive.ql.session.SessionState
$LogHelper.printError(SessionState.java:1016)
2018-04-25 16:37:19,296 | ERROR | HiveServer2-Background-Pool: Thread-79 | Obtaining error
information | org.apache.hadoop.hive.ql.session.SessionState
$LogHelper.printError(SessionState.java:1016)
2018-04-25 16:37:19,297 | ERROR | HiveServer2-Background-Pool: Thread-79 |
Task failed!
Task ID:
Stage-4
Logs:
| org.apache.hadoop.hive.ql.session.SessionState$LogHelper.printError(SessionState.java:1016)
2018-04-25 16:37:19,297 | ERROR | HiveServer2-Background-Pool: Thread-79 | /var/log/Bigdata/hive/
hiveserver/hive.log | org.apache.hadoop.hive.ql.session.SessionState
$LogHelper.printError(SessionState.java:1016)
2018-04-25 16:37:19,297 | ERROR | HiveServer2-Background-Pool: Thread-79 | Execution failed with
exit status: 1 |
org.apache.hadoop.hive.ql.exec.mr.MapredLocalTask.executeInChildVM(MapredLocalTask.java:342)
2018-04-25 16:37:19,309 | ERROR | HiveServer2-Background-Pool: Thread-79 | FAILED: Execution
Error, return code 1 from org.apache.hadoop.hive.ql.exec.mr.MapredLocalTask |
org.apache.hadoop.hive.ql.session.SessionState$LogHelper.printError(SessionState.java:1016)
...
2018-04-25 16:37:36,438 | ERROR | HiveServer2-Background-Pool: Thread-88 | Error running hive
query: | org.apache.hive.service.cli.operation.SQLOperation$1$1.run(SQLOperation.java:248)
org.apache.hive.service.cli.HiveSQLException: Error while processing statement: FAILED: Execution
Error, return code 1 from org.apache.hadoop.hive.ql.exec.mr.MapredLocalTask
at org.apache.hive.service.cli.operation.Operation.toSQLException(Operation.java:339)
at org.apache.hive.service.cli.operation.SQLOperation.runQuery(SQLOperation.java:169)
at org.apache.hive.service.cli.operation.SQLOperation.access$200(SQLOperation.java:75)
at org.apache.hive.service.cli.operation.SQLOperation$1$1.run(SQLOperation.java:245)
at java.security.AccessController.doPrivileged(Native Method)
at javax.security.auth.Subject.doAs(Subject.java:422)
at org.apache.hadoop.security.UserGroupInformation.doAs(UserGroupInformation.java:1710)
at org.apache.hive.service.cli.operation.SQLOperation$1.run(SQLOperation.java:258)
at java.util.concurrent.Executors$RunnableAdapter.call(Executors.java:511)
at java.util.concurrent.FutureTask.run(FutureTask.java:266)
at java.util.concurrent.ThreadPoolExecutor.runWorker(ThreadPoolExecutor.java:1142)
at java.util.concurrent.ThreadPoolExecutor$Worker.run(ThreadPoolExecutor.java:617)
at java.lang.Thread.run(Thread.java:745)
```
3. The `hs_err_pid_****.log` file in the HiveServer log directory `/var/log/Bigdata/hive/hiveserver` contains an error about insufficient memory.

```
# There is insufficient memory for the Java Runtime Environment to continue.
# Native memory allocation (mmap) failed to map 20776943616 bytes for committing reserved
memory.
...
```

## Cause Analysis

When Hive executes JOIN for a small amount of data, MapJoin is generated. During MapJoin execution, a local task is started. JVM memory launched by the local task inherits the memory of the parent process.

When multiple JOIN operations are executed, multiple local tasks are started. If the host is out of memory, the local tasks fail to start.

## Solution

- Step 1** Search for the `hive.auto.convert.join` parameter and change the value of `hive.auto.convert.join` in Hive to `false`. Save the configuration and restart the service.

The value change may deteriorate service performance. You can perform the next step to avoid adverse impacts on the performance.

**Step 2** Search for the **HIVE\_GC\_OPTS** parameter and decrease the value of **Xms** based on service requirements. The minimum value is half that of **Xmx**. After the modification, save the configuration and restart the service.

----End

## 18.10.30 Failed to Start WebHCat

### Symptom

WebHCat fails to be started after the hostname is changed.

The following error is reported in the WebHCat startup log (**/var/log/Bigdata/hive/webhcat/hive.log**) of the corresponding node:

```
org.apache.hadoop.security.authentication.client.AuthenticationException: GSSException: No valid credentials provided (Mechanism level: Server not found in Kerberos database (7))
    at org.apache.hadoop.hive.cm.utils.WebHCatAuthenticator.doSpnegoSequence(WebHCatAuthenticator.java:302)
    at org.apache.hadoop.hive.cm.utils.WebHCatAuthenticator.authenticate(WebHCatAuthenticator.java:149)
    at org.apache.hadoop.hive.cm.monitor.WebHCatHealthChecker.renewToken(WebHCatHealthChecker.java:186)
    at org.apache.hadoop.hive.cm.monitor.WebHCatHealthChecker.checkWebHCat(WebHCatHealthChecker.java:159)
    at org.apache.hadoop.hive.cm.monitor.WebHCatHealthChecker.run(WebHCatHealthChecker.java:168)
    at java.lang.Thread.run(Thread.java:745)
Caused by: GSSException: No valid credentials provided (Mechanism level: Server not found in Kerberos database (7)) - UNKNOWN_SERVER
    at sun.security.jgss.krb5.Krb5Context.initSecContext(Krb5Context.java:770)
    at sun.security.jgss.GSSContextImpl.initSecContext(GSSContextImpl.java:248)
    at sun.security.jgss.GSSContextImpl.initSecContext(GSSContextImpl.java:179)
    at org.apache.hadoop.hive.cm.utils.WebHCatAuthenticator$1.run(WebHCatAuthenticator.java:277)
    at org.apache.hadoop.hive.cm.utils.WebHCatAuthenticator$1.run(WebHCatAuthenticator.java:253)
    at java.security.AccessController.doPrivileged(Native Method)
    at javax.security.auth.Subject.doAs(Subject.java:422)
    at org.apache.hadoop.hive.cm.utils.WebHCatAuthenticator.doSpnegoSequence(WebHCatAuthenticator.java:253)
    ... 5 more
Caused by: KrbException: Server not found in Kerberos database (7) - UNKNOWN_SERVER
    at sun.security.krb5.KrbTgsReq.<init>(KrbTgsReq.java:73)
    at sun.security.krb5.KrbTgsReq.getReply(KrbTgsReq.java:251)
    at sun.security.krb5.KrbTgsReq.sendAndGetCreds(KrbTgsReq.java:262)
    at sun.security.krb5.internal.CredentialsUtil.serviceCreds(CredentialsUtil.java:308)
    at sun.security.krb5.internal.CredentialsUtil.acquireServiceCreds(CredentialsUtil.java:126)
    at sun.security.krb5.Credentials.acquireServiceCreds(Credentials.java:459)
    at sun.security.jgss.krb5.Krb5Context.initSecContext(Krb5Context.java:693)
    ... 12 more
Caused by: KrbException: Identifier doesn't match expected value (906)
    at sun.security.krb5.internal.KDCRep.init(KDCRep.java:140)
    at sun.security.krb5.internal.TGSRep.init(TGSRep.java:65)
    at sun.security.krb5.internal.TGSRep.<init>(TGSRep.java:60)
    at sun.security.krb5.KrbTgsReq.<init>(KrbTgsReq.java:55)
```

### Cause Analysis

1. The server account of the MRS WebHCat role involves the hostname. If you change the hostname after the installation, WebHCat fails to start.
2. The one-to-many or many-to-one association between IP addresses and hostnames is configured in the **/etc/hosts** file. As a result, the IP address and hostname cannot be obtained correctly after the **hostname** and **hostname -i** commands are executed.

### Solution

**Step 1** Change the hostname of the modified node to the hostname before the cluster is installed.

**Step 2** Check whether the **/etc/hosts** of the node where WebHCat is located is correctly configured.

**Step 3** Restart WebHCat.

----End

## 18.10.31 Sample Code Error for Hive Secondary Development After Domain Switching

### Symptom

In the sample code for Hive secondary development, an error "No rules applied to \*\*\*\*" is reported:

```

AdHocClient/user.keytab
java.io.IOException: Login failure for platformUser@ADHOC.COM from keytab user.keytab: javax.security.auth.login.LoginException: java.lang.IllegalArgumentException: Illegal principal name platformUser@ADHOC.COM: org.apache.hadoop.security.authentication.util.KerberosName$NoMatchingRule: No rules applied to platformUser@ADHOC.COM
    at org.apache.hadoop.security.UserGroupInformation.loginUserFromKeytab(UserGroupInformation.java:979)
    at com.huawei.adhoc.connector.factory.LoginUtil.loginHadoop(LoginUtil.java:311)
    at com.huawei.adhoc.connector.factory.LoginUtil.login(LoginUtil.java:134)
    at com.huawei.adhoc.connector.factory.C70ConnectorFactory.getConnection(C70ConnectorFactory.java:92)
    at sun.reflect.NativeMethodAccessorImpl.invoke0(Native Method)
    at sun.reflect.NativeMethodAccessorImpl.invoke(NativeMethodAccessorImpl.java:62)
    at sun.reflect.DelegatingMethodAccessorImpl.invoke(DelegatingMethodAccessorImpl.java:43)
    at java.lang.reflect.Method.invoke(Method.java:498)
    at com.huawei.adhoc.jdbc.connection.util.GetConnectionHolder70.run(ConnectionUtil.java:238)
    at java.lang.Thread.run(Thread.java:745)
Caused by: javax.security.auth.login.LoginException: java.lang.IllegalArgumentException: Illegal principal name platformUser@ADHOC.COM: org.apache.hadoop.security.authentication.util.KerberosName$NoMatchingRule: No rules applied to platformUser@ADHOC.COM
    at org.apache.hadoop.security.UserGroupInformation$HadoopLoginModule.commit(UserGroupInformation.java:202)
    at sun.reflect.NativeMethodAccessorImpl.invoke0(Native Method)
    at sun.reflect.NativeMethodAccessorImpl.invoke(NativeMethodAccessorImpl.java:62)
    at sun.reflect.DelegatingMethodAccessorImpl.invoke(DelegatingMethodAccessorImpl.java:43)
    at java.lang.reflect.Method.invoke(Method.java:498)
    at javax.security.auth.login.LoginContext.invoke(LoginContext.java:755)
    at javax.security.auth.login.LoginContext.access$000(LoginContext.java:195)

```

### Cause Analysis

1. The sample code for Hive secondary development loads **core-site.xml** file that is loaded through classload by default. Therefore, you need to put the configuration file to the **classpath** directory of the startup program.
2. If the domain name of the cluster is changed, the **core-site.xml** file will change. You need to download the latest **core-site.xml** file and save it to the **classpath** directory where the sample code for Hive secondary development is located.

### Solution

- Step 1** Download the latest client of the Hive cluster to obtain the latest **core-site.xml** file.
  - Step 2** Save the **core-site.xml** file to the **classpath** directory where the sample code process for Hive secondary development is located.
- End

## 18.10.32 MetaStore Exception Occurs When the Number of DBService Connections Exceeds the Upper Limit

### Symptom

By default, the maximum number of connections to DBService is 300. If the number of connections is greater than 300 due to heavy traffic, an exception occurs in MetaStore and error "slots are reserved for non-replication superuser connections" is reported.

```

2018-04-26 14:58:55,657 | ERROR | BoneCP-pool-watch-thread | Failed to acquire connection to
jdbc:postgresql://10.*.*.20051/hivemeta?socketTimeout=60. Sleeping for 1000 ms. Attempts left: 9 |
com.jolbox.bonecp.BoneCP.obtainInternalConnection(BoneCP.java:292)
org.postgresql.util.PSQLException: FATAL: remaining connection slots are reserved for non-replication
superuser connections
    at org.postgresql.core.v3.ConnectionFactoryImpl.readStartupMessages(ConnectionFactoryImpl.java:643)
    at org.postgresql.core.v3.ConnectionFactoryImpl.openConnectionImpl(ConnectionFactoryImpl.java:184)
    at org.postgresql.core.ConnectionFactory.openConnection(ConnectionFactory.java:64)
    at org.postgresql.jdbc2.AbstractJdbc2Connection.<init>(AbstractJdbc2Connection.java:124)
    at org.postgresql.jdbc3.AbstractJdbc3Connection.<init>(AbstractJdbc3Connection.java:28)
    at org.postgresql.jdbc3g.AbstractJdbc3gConnection.<init>(AbstractJdbc3gConnection.java:20)
    at org.postgresql.jdbc4.AbstractJdbc4Connection.<init>(AbstractJdbc4Connection.java:30)
    at org.postgresql.jdbc4.Jdbc4Connection.<init>(Jdbc4Connection.java:22)
    at org.postgresql.Driver.makeConnection(Driver.java:392)
    at org.postgresql.Driver.connect(Driver.java:266)

```

```
at java.sql.DriverManager.getConnection(DriverManager.java:664)
at java.sql.DriverManager.getConnection(DriverManager.java:208)
at com.jolbox.bonecp.BoneCP.obtainRawInternalConnection(BoneCP.java:361)
at com.jolbox.bonecp.BoneCP.obtainInternalConnection(BoneCP.java:269)
at com.jolbox.bonecp.ConnectionHandle.<init>(ConnectionHandle.java:242)
at com.jolbox.bonecp.PoolWatchThread.fillConnections(PoolWatchThread.java:115)
at com.jolbox.bonecp.PoolWatchThread.run(PoolWatchThread.java:82)
at java.util.concurrent.ThreadPoolExecutor.runWorker(ThreadPoolExecutor.java:1142)
at java.util.concurrent.ThreadPoolExecutor$Worker.run(ThreadPoolExecutor.java:617)
at java.lang.Thread.run(Thread.java:745)
```

## Cause Analysis

Heavy service traffic causes more than 300 connections to DBService, and the maximum number of connections to DBService needs to be increased.

## Solution

- Step 1** Search for **dbservice.database.max.connections** and set it to a proper value not greater than **1000**.
  - Step 2** Save the configuration and restart the affected services or instances.
  - Step 3** If the fault persists, check the service code for any connection leaks.
- End

## 18.10.33 "Failed to execute session hooks: over max connections" Reported by Beeline

### Symptom

The default maximum connections to HiveServer are 200. When the number of connections exceeds 200, Beeline reports error "Failed to execute session hooks: over max connections."

```
beeline> [root@172-27-16-38 c70client]# beeline
Connecting to
jdbc:hive2://129.188.82.38:24002,129.188.82.36:24002,129.188.82.35:24002;/serviceDiscoveryMode=zooKeeper;
zooKeeperNamespace=hiveserver2;sasl.qop=auth-conf;auth=KERBEROS;principal=hive/
hadoop.hadoop.com@HADOOP.COM
Debug is true storeKey false useTicketCache true useKeyTab false doNotPrompt false ticketCache is null
isInitiator true KeyTab is null refreshKrb5Config is false principal is null tryFirstPass is false useFirstPass is
false storePass is false clearPass is false
Acquire TGT from Cache
Principal is xxx@HADOOP.COM
Commit Succeeded
```

```
Error: Failed to execute session hooks: over max connections. (state=,code=0)
Beeline version 1.2.1 by Apache Hive
```

The HiveServer log (**/var/log/Bigdata/hive/hiveserver/hive.log**) shows that error "over max connections" is reported.

```
2018-05-03 04:31:56,728 | WARN | HiveServer2-Handler-Pool: Thread-137 | Error opening session: |
org.apache.hive.service.cli.thrift.ThriftCLIService.OpenSession(ThriftCLIService.java:542)
org.apache.hive.service.cli.HiveSQLException: Failed to execute session hooks: over max connections.
at org.apache.hive.service.cli.session.SessionManager.openSession(SessionManager.java:322)
at org.apache.hive.service.cli.CLIService.openSessionWithImpersonation(CLIService.java:189)
at org.apache.hive.service.cli.thrift.ThriftCLIService.getSessionHandle(ThriftCLIService.java:663)
at org.apache.hive.service.cli.thrift.ThriftCLIService.OpenSession(ThriftCLIService.java:527)
```

```
at org.apache.hive.service.cli.thrift.TCLIService$Processor$OpenSession.getResult(TCLIService.java:1257)
at org.apache.hive.service.cli.thrift.TCLIService$Processor$OpenSession.getResult(TCLIService.java:1242)
at org.apache.thrift.ProcessFunction.process(ProcessFunction.java:39)
at org.apache.thrift.TBaseProcessor.process(TBaseProcessor.java:39)
at org.apache.hadoop.hive.thrift.HadoopThriftAuthBridge$Server
$TUGIAssumingProcessor.process(HadoopThriftAuthBridge.java:710)
at org.apache.thrift.server.TThreadPoolServer$WorkerProcess.run(TThreadPoolServer.java:286)
at java.util.concurrent.ThreadPoolExecutor.runWorker(ThreadPoolExecutor.java:1142)
at java.util.concurrent.ThreadPoolExecutor$Worker.run(ThreadPoolExecutor.java:617)
at java.lang.Thread.run(Thread.java:745)
Caused by: org.apache.hive.service.cli.HiveSQLException: over max connections.
at
org.apache.hadoop.hive.transporthook.SessionControllerTsslTransportHook.checkTotalSessionNumber(Sessi
onControllerTsslTransportHook.java:208)
at
org.apache.hadoop.hive.transporthook.SessionControllerTsslTransportHook.postOpen(SessionControllerTssl
TransportHook.java:163)
at
org.apache.hadoop.hive.transporthook.SessionControllerTsslTransportHook.run(SessionControllerTsslTransp
ortHook.java:134)
at org.apache.hive.service.cli.session.SessionManager.executeSessionHooks(SessionManager.java:432)
at org.apache.hive.service.cli.session.SessionManager.openSession(SessionManager.java:314)
... 12 more
```

## Cause Analysis

Heavy service traffic causes the number of connections to one HiveServer node to exceed 200, and the maximum number of connections to HiveServer needs to be increased.

## Solution

- Step 1** Search for **hive.server.session.control.maxconnections** and set it to a proper value not greater than **1000**.
- Step 2** Save the configuration and restart the affected services or instances.

----End

## 18.10.34 beeline Reports the "OutOfMemoryError" Error

### Symptom

When a large amount of data is queried on the Beeline client, the message "OutOfMemoryError: Java heap space" is displayed. The detailed error information is as follows:

```
org.apache.thrift.TException: Error in calling method FetchResults
at org.apache.hive.jdbc.HiveConnection$SynchronizedHandler.invoke(HiveConnection.java:1514)
at com.sun.proxy.$Proxy4.FetchResults(Unknown Source)
at org.apache.hive.jdbc.HiveQueryResultSet.next(HiveQueryResultSet.java:358)
at org.apache.hive.beeline.BufferedRows.<init>(BufferedRows.java:42)
at org.apache.hive.beeline.BeeLine.print(BeeLine.java:1856)
at org.apache.hive.beeline.Commands.execute(Commands.java:873)
at org.apache.hive.beeline.Commands.sql(Commands.java:714)
at org.apache.hive.beeline.BeeLine.dispatch(BeeLine.java:1035)
at org.apache.hive.beeline.BeeLine.execute(BeeLine.java:821)
at org.apache.hive.beeline.BeeLine.begin(BeeLine.java:778)
at org.apache.hive.beeline.BeeLine.mainWithInputRedirection(BeeLine.java:486)
at org.apache.hive.beeline.BeeLine.main(BeeLine.java:469)
Caused by: java.lang.OutOfMemoryError: Java heap space
at com.sun.crypto.provider.CipherCore.doFinal(CipherCore.java:959)
at com.sun.crypto.provider.CipherCore.doFinal(CipherCore.java:824)
```

```
at com.sun.crypto.provider.AESCipher.engineDoFinal(AESCipher.java:436)
at javax.crypto.Cipher.doFinal(Cipher.java:2223)
at sun.security.krb5.internal.crypto.dk.AesDkCrypto.decryptCTS(AesDkCrypto.java:414)
at sun.security.krb5.internal.crypto.dk.AesDkCrypto.decryptRaw(AesDkCrypto.java:291)
at sun.security.krb5.internal.crypto.Aes256.decryptRaw(Aes256.java:86)
at sun.security.jgss.krb5.CipherHelper.aes256Decrypt(CipherHelper.java:1397)
at sun.security.jgss.krb5.CipherHelper.decryptData(CipherHelper.java:576)
at sun.security.jgss.krb5.WrapToken_v2.getData(WrapToken_v2.java:130)
at sun.security.jgss.krb5.WrapToken_v2.getData(WrapToken_v2.java:105)
at sun.security.krb5.Krb5Context.unwrap(Krb5Context.java:1058)
at sun.security.jgss.GSSContextImpl.unwrap(GSSContextImpl.java:403)
at com.sun.security.sasl.gsskerb.GssKrb5Base.unwrap(GssKrb5Base.java:77)
at org.apache.thrift.transport.TSaslTransport$SaslParticipant.unwrap(TSaslTransport.java:559)
at org.apache.thrift.transport.TSaslTransport.readFrame(TSaslTransport.java:462)
at org.apache.thrift.transport.TSaslTransport.read(TSaslTransport.java:435)
at org.apache.thrift.transport.TSaslClientTransport.read(TSaslClientTransport.java:37)
at org.apache.thrift.transport.TTransport.xxx(TTransport.java:86)
at org.apache.hadoop.hive.thrift.TFilterTransport.xxx(TFilterTransport.java:62)
at org.apache.thrift.protocol.TBinaryProtocol.xxx(TBinaryProtocol.java:429)
at org.apache.thrift.protocol.TBinaryProtocol.readI32(TBinaryProtocol.java:318)
at org.apache.thrift.protocol.TBinaryProtocol.readMessageBegin(TBinaryProtocol.java:219)
at org.apache.thrift.TServiceClient.receiveBase(TServiceClient.java:77)
at org.apache.hive.service.cli.thrift.TCLIService$Client.recv_FetchResults(TCLIService.java:505)
at org.apache.hive.service.cli.thrift.TCLIService$Client.FetchResults(TCLIService.java:492)
at sun.reflect.GeneratedMethodAccessor2.invoke(Unknown Source)
at sun.reflect.DelegatingMethodAccessorImpl.invoke(DelegatingMethodAccessorImpl.java:43)
at java.lang.reflect.Method.invoke(Method.java:498)
at org.apache.hive.jdbc.HiveConnection$SynchronizedHandler.invoke(HiveConnection.java:1506)
at com.sun.proxy.$Proxy4.FetchResults(Unknown Source)
at org.apache.hive.jdbc.HiveQueryResultSet.next(HiveQueryResultSet.java:358)
Error: Error retrieving next row (state=,code=0)
```

## Cause Analysis

- The data volume is excessively large.
- Users use the **select \* from table\_name;** statement for query in the whole table. There is a large amount of data in the table.
- The default startup memory of Beeline is 128 MB. The returned result set is too large during query, overloading Beeline.

## Solution

- Step 1** Before running **select count(\*) from table\_name;**, check the amount of data to be queried and determine whether to display data of this magnitude in Beeline.
- Step 2** If a certain amount of data needs to be displayed, adjust the JVM parameter of the Hive client. Add **export HIVE\_OPTS=-Xmx1024M** (change the value based on service requirements) to **component\_env** in the **/Hive** directory of the Hive client. Run the **source** command to obtain the **/bigdata\_env** directory on the client.

----End

## 18.10.35 Task Execution Fails Because the Input File Number Exceeds the Threshold

### Symptom

When Hive performs a query operation, error message "Job Submission failed with exception 'java.lang.RuntimeException(input file number exceeded the limits in the conf;input file num is: 2380435,max heap memory is: 16892035072,the limit conf



is: 500000/4)" is displayed. The value in the error message varies depending on the actual situation. The error details are as follows:

```
ERROR : Job Submission failed with exception 'java.lang.RuntimeException(input file numbers exceeded the limits in the conf; input file num is: 2380435 , max heap memory is: 16892035072 , the limit conf is: 500000/4)'
java.lang.RuntimeException: input file numbers exceeded the limits in the conf; input file num is: 2380435 , max heap memory is: 16892035072 , the limit conf is: 500000/4
    at org.apache.hadoop.hive ql.exec.mr.ExecDriver.checkFileNum(ExecDriver.java:545)
    at org.apache.hadoop.hive ql.exec.mr.ExecDriver.execute(ExecDriver.java:430)
    at org.apache.hadoop.hive ql.exec.mr.MapRedTask.execute(MapRedTask.java:137)
    at org.apache.hadoop.hive ql.exec.Task.executeTask(Task.java:158)
    at org.apache.hadoop.hive ql.exec.TaskRunner.runSequential(TaskRunner.java:101)
    at org.apache.hadoop.hive ql.Driver.launchTask(Driver.java:1965)
    at org.apache.hadoop.hive ql.Driver.execute(Driver.java:1723)
    at org.apache.hadoop.hive ql.Driver.runInternal(Driver.java:1475)
    at org.apache.hadoop.hive ql.Driver.run(Driver.java:1283)
    at org.apache.hadoop.hive ql.Driver.run(Driver.java:1278)
    at org.apache.hive.service.cli.operation.SQLOperation.runQuery(SQLOperation.java:167)
    at org.apache.hive.service.cli.operation.SQLOperation.access$200(SQLOperation.java:75)
    at org.apache.hive.service.cli.operation.SQLOperation$1$1.run(SQLOperation.java:245)
    at java.security.AccessController.doPrivileged(Native Method)
    at javax.security.auth.Subject.doAs(Subject.java:422)
    at org.apache.hadoop.security.UserGroupInformation.doAs(UserGroupInformation.java:1710)
    at org.apache.hive.service.cli.operation.SQLOperation$1.run(SQLOperation.java:258)
    at java.util.concurrent.Executors$RunnableAdapter.call(Executors.java:511)
    at java.util.concurrent.FutureTask.run(FutureTask.java:266)
    at java.util.concurrent.ThreadPoolExecutor.runWorker(ThreadPoolExecutor.java:1142)
    at java.util.concurrent.ThreadPoolExecutor$Worker.run(ThreadPoolExecutor.java:617)
    at java.lang.Thread.run(Thread.java:745)
```

Error: Error while processing statement: FAILED: Execution Error, return code 1 from org.apache.hadoop.hive ql.exec.mr.MapRedTask (state=08S01,code=1)

## Cause Analysis

MRS uses the ratio of maximum files to the maximum HiveServer heap memory to determine the number of input files allowed in a MapReduce job submission. Default value **500000/4** indicates that each 4 GB of heap memory allows a maximum of 500,000 input files. An error occurs if the number of input files exceeds this limit.

## Solution

- Step 1** Search for **hive.mapreduce.input.files2memory** and set it to a proper value based on the actual memory and task.
- Step 2** Save the configuration and restart the affected services or instances.
- Step 3** If the fault persists, adjust the GC parameter of the HiveServer based on service requirements.

----End

## 18.10.36 Task Execution Fails Because of Stack Memory Overflow

### Symptom

When Hive performs a query operation, error "Error running child: java.lang.StackOverflowError" is reported. The error details are as follows:

```
FATAL [main] org.apache.hadoop.mapred.YarnChild: Error running child : java.lang.StackOverflowError
at org.apache.hive.com.esotericsoftware.kryo.io.Input.readVarInt(Input.java:355)
at
org.apache.hive.com.esotericsoftware.kryo.util.DefaultClassResolver.readName(DefaultClassResolver.java:127)
at
org.apache.hive.com.esotericsoftware.kryo.util.DefaultClassResolver.readClass(DefaultClassResolver.java:115)
at org.apache.hive.com.esotericsoftware.kryo.Kryo.readClass(Kryo.java:656)
at org.apache.hive.com.esotericsoftware.kryo.kryo.readClassAndObject(Kryo.java:767)
at
org.apache.hive.com.esotericsoftware.kryo.serializers.collectionSerializer.read(CollectionSerializer.java:112)
```

```
2018-08-07 09:16:54,243 INFO [main] org.apache.hadoop.hive.ql.exec.Utilities: PLAN PATH = hdfs://hacluster/tmp/hive-scratch/lzy/dc3f0815-1b1e-4234-b45e-3f919fcaa485/hive_2018-08-07_09-13-50
676_7095353416339631598-383269/-mr-10804/3514ec7f-5268-4431-9c17-f2014f5f99b7/map.xml
2018-08-07 09:16:54,243 INFO [main] org.apache.hadoop.hive.ql.exec.Utilities: *****non-local mode*****
2018-08-07 09:16:54,243 INFO [main] org.apache.hadoop.hive.ql.exec.Utilities: local path = hdfs://hacluster/tmp/hive-scratch/lzy/dc3f0815-1b1e-4234-b45e-3f919fcaa485/hive_2018-08-07_09-13-5
0_676_7095353416339631598-383269/-mr-10804/3514ec7f-5268-4431-9c17-f2014f5f99b7/map.xml
2018-08-07 09:16:54,244 INFO [main] org.apache.hadoop.hive.ql.exec.Utilities: Open file to read in plan: hdfs://hacluster/tmp/hive-scratch/lzy/dc3f0815-1b1e-4234-b45e-3f919fcaa485/hive_2018
-08-07_09-13-50_676_7095353416339631598-383269/-mr-10804/3514ec7f-5268-4431-9c17-f2014f5f99b7/map.xml
2018-08-07 09:16:54,260 INFO [main] org.apache.hadoop.hive.ql.log.PerfLogger: <PERFLOG method=deserializePlan from org.apache.hadoop.hive.ql.exec.Utilities>
2018-08-07 09:16:54,260 INFO [main] org.apache.hadoop.hive.ql.exec.Utilities: Deserializing MapWork via Kryo
2018-08-07 09:16:54,468 FATAL [main] org.apache.hadoop.mapred.YarnChild: Error running child : java.lang.StackOverflowError |
at org.apache.hive.com.esotericsoftware.kryo.io.Input.readVarInt(Input.java:355)
at org.apache.hive.com.esotericsoftware.kryo.util.DefaultClassResolver.readName(DefaultClassResolver.java:127)
at org.apache.hive.com.esotericsoftware.kryo.util.DefaultClassResolver.readClass(DefaultClassResolver.java:115)
at org.apache.hive.com.esotericsoftware.kryo.Kryo.readClass(Kryo.java:656)
at org.apache.hive.com.esotericsoftware.kryo.kryo.readClassAndObject(Kryo.java:767)
at org.apache.hive.com.esotericsoftware.kryo.serializers.collectionSerializer.read(CollectionSerializer.java:112)
3193,1-0 50%
```

### Cause Analysis

Error "java.lang.StackOverflowError" indicates the memory overflow of the thread stack. It may occur if there are multiple levels of calls (for example, infinite recursive calls) or the thread stack is too small.

### Solution

Adjust the stack memory in the JVM parameters of the Map and Reduce stages during execution of a MapReduce job, that is, **mapreduce.map.java.opts** (adjusting the stack memory of Map) and **mapreduce.reduce.java.opts** (adjusting the stack memory of Reduce). The following uses the **mapreduce.map.java.opts** parameter as an example.

- To increase the Map memory temporarily (only valid for Beeline):  
Run the **set mapreduce.map.java.opts=-Xss8G;** command on the Beeline client. (Change the value as required.)
- To permanently increase the Map memory specified by the **mapreduce.map.memory.mb** and **mapreduce.map.java.opts** parameters:
  - a. Add custom parameter **mapreduce.map.java.opts** and set it to a proper value.
  - b. Save the configuration and restart the affected services or instances.  
Note that the modification takes effect after a service restart. During the restart, the Hive service is unavailable.

## 18.10.37 Task Failed Due to Concurrent Writes to One Table or Partition

### Symptom

When Hive executes an INSERT statement, an error is reported indicating that a file or directory already exists or is cleared in HDFS. The error details are as follows:

```
2019-03-18 14:34:23.016 | WARN | HiveServer2-Background-Pool: Thread-1179606 | Failed to move to trash: hdfs://hacluster/user/hive/warehouse/frpdb.db/dw_fixed_cost_xn_temp5_f000000_0; Force to delete it. | org.apache.hadoop.hive.common.FileUtils.moveToTrash(FileUtils.java:651)
2019-03-18 14:34:23.017 | INFO | HiveServer2-Background-Pool: Thread-1179604 | Moved to trash: hdfs://hacluster/user/hive/warehouse/frpdb.db/dw_fixed_cost_xn_temp6_f000000_0 | org.apache.hadoop.hive.common.FileUtils.moveToTrash(FileUtils.java:644)
2019-03-18 14:34:23.017 | ERROR | HiveServer2-Background-Pool: Thread-1179606 | Failed to delete hdfs://hacluster/user/hive/warehouse/frpdb.db/dw_fixed_cost_xn_temp5_f000000_0 | org.apache.hadoop.hive.common.FileUtils.moveToTrash(FileUtils.java:660)
2019-03-18 14:34:23.017 | ERROR | HiveServer2-Background-Pool: Thread-1179606 | Failed with exception Destination directory hdfs://hacluster/user/hive/warehouse/frpdb.db/dw_fixed_cost_xn_temp5_f has not been cleaned up.
org.apache.hadoop.hive.ql.metadata.HiveException: Destination directory hdfs://hacluster/user/hive/warehouse/frpdb.db/dw_fixed_cost_xn_temp5_f has not been cleaned up.
at org.apache.hadoop.hive.ql.metadata.Hive.replaceFiles(Hive.java:2974)
at org.apache.hadoop.hive.ql.metadata.Hive.loadTable(Hive.java:1864)
at org.apache.hadoop.hive.ql.exec.MoveTask.execute(MoveTask.java:374)
at org.apache.hadoop.hive.ql.exec.Task.executeTask(Task.java:158)
at org.apache.hadoop.hive.ql.exec.TaskRunner.runSequential(TaskRunner.java:101)
```

### Cause Analysis

1. Check the start time and end time of the task based on the HiveServer audit logs.
2. Check whether data is inserted into the same table or partition in the time segment.
3. Hive does not support concurrent data insertion for a table or partition. As a result, multiple tasks perform operations on the same temporary data directory, and one task moves the data of another task, causing task failure.

### Solution

The service logic is modified so that data is inserted to the same table or partition in single thread mode.

## 18.10.38 Hive Task Failed Due to a Lack of HDFS Directory Permission

### Symptom

An error message is displayed, indicating that the user does not have the permission to access the HDFS directory.

```
2019-04-09 17:49:19,845 | ERROR | HiveServer2-Background-Pool: Thread-3160445 | Job Submission failed with exception 'org.apache.hadoop.security.AccessControlException(Permission denied: user=hive_quanxian, access=READ_EXECUTE, inode="/user/hive/warehouse/bigdata.db/gd_ga_wa_swryswjl":zhongao:hive:drwx-----
at
org.apache.hadoop.hdfs.server.namenode.FSPermissionChecker.checkAccessAcl(FSPermissionChecker.java:426)
)
at org.apache.hadoop.hdfs.server.namenode.FSPermissionChecker.check(FSPermissionChecker.java:329)
at
org.apache.hadoop.hdfs.server.namenode.FSPermissionChecker.checkSubAccess(FSPermissionChecker.java:300)
)
at
org.apache.hadoop.hdfs.server.namenode.FSPermissionChecker.checkPermission(FSPermissionChecker.java:241)
)
at
com.xxx.hadoop.adapter.hdfs.plugin.HWAccessControlEnforce.checkPermission(HWAccessControlEnforce.java:69)
at
org.apache.hadoop.hdfs.server.namenode.FSPermissionChecker.checkPermission(FSPermissionChecker.java:19
```

```

0)
at org.apache.hadoop.hdfs.server.namenode.FSDirectory.checkPermission(FSDirectory.java:1910)
at org.apache.hadoop.hdfs.server.namenode.FSDirectory.checkPermission(FSDirectory.java:1894)
at
org.apache.hadoop.hdfs.server.namenode.FSDirStatAndListingOp.getContentSummary(FSDirStatAndListingOp.java:135)
at org.apache.hadoop.hdfs.server.namenode.FSNamesystem.getContentSummary(FSNamesystem.java:3983)
at
org.apache.hadoop.hdfs.server.namenode.NameNodeRpcServer.getContentSummary(NameNodeRpcServer.java:1342)
at
org.apache.hadoop.hdfs.protocolPB.ClientNamenodeProtocolServerSideTranslatorPB.getContentSummary(ClientNamenodeProtocolServerSideTranslatorPB.java:925)
at org.apache.hadoop.hdfs.protocol.proto.ClientNamenodeProtocolProtos$ClientNamenodeProtocol$2.callBlockingMethod(ClientNamenodeProtocolProtos.java)
at org.apache.hadoop.ipc.ProtobufRpcEngine$Server$ProtoBufRpcInvoker.call(ProtobufRpcEngine.java:616)
at org.apache.hadoop.ipc.RPC$Server.call(RPC.java:973)
at org.apache.hadoop.ipc.Server$Handler$1.run(Server.java:2260)
at org.apache.hadoop.ipc.Server$Handler$1.run(Server.java:2256)
at java.security.AccessController.doPrivileged(Native Method)
at javax.security.auth.Subject.doAs(Subject.java:422)
at org.apache.hadoop.security.UserGroupInformation.doAs(UserGroupInformation.java:1781)
at org.apache.hadoop.ipc.Server$Handler.run(Server.java:2254)
)'

```

## Cause Analysis

1. According to the stack information, the permission on the subdirectory fails to be checked.  
org.apache.hadoop.hdfs.server.namenode.FSPermissionChecker.checkSubAccess(FSPermissionChecker.java:300)
2. Check the permission of all files and directories in HDFS. The permission of a directory is 700 (only the file owner can access the directory). It is confirmed that an abnormal directory exists.

```

root@hadoopserver:~# klist zhongao
Password for zhongao@HADOOP.COM:
root@hadoopserver:~# hadoop fs -ls /user/hive/warehouse/bigdata.db/gd_ga_wa_serrywjl/hive-staging_hive_2019-03-16_00-10-00_139_4b71120769486425512-104876
Found 2 files
drwxr-xr-x   zhongao:hive    0 2019-03-16 09:22 /user/hive/warehouse/bigdata.db/gd_ga_wa_serrywjl/hive-staging_hive_2019-03-16_00-10-00_139_4b71120769486425512-104876/_test_tmp_text-10000
-rwxr-xr-x   zhongao:hive    0 2019-03-16 09:22 /user/hive/warehouse/bigdata.db/gd_ga_wa_serrywjl/hive-staging_hive_2019-03-16_00-10-00_139_4b71120769486425512-104876/_tap_text-10000
root@hadoopserver:~#

```

## Solution

1. Check whether the file is imported manually. If not, delete the file or directory.
2. If the file or directory cannot be deleted, change the file or directory permission to 770.

## 18.10.39 Failed to Load Data to Hive Tables

### Symptom

After creating a table, a user runs the **LOAD** command to import data to the table. However, the following problem occurs during the import:

```

.....
> LOAD DATA INPATH '/user/tester1/hive-data/data.txt' INTO TABLE employees_info;
Error: Error while compiling statement: FAILED: SemanticException Unable to load data to destination table.
Error: The file that you are trying to load does not match the file format of the destination table.
(state=42000,code=40000)
.....

```

## Cause Analysis

1. The storage format is not specified during table creation, and the default format RCFile is used.
2. However, the data to be imported is in TEXTFILE format.

## Solution

This problem is caused by an application defect. You can use a proper method based on site requirements only by ensuring that the storage format specified by the table is the same as the format of the data to be imported.

- Method 1:  
Specify the storage format when creating a table as a user who has the Hive table operation permission. For example:  
**CREATE TABLE IF NOT EXISTS employees\_info(name STRING,age INT)  
ROW FORMAT DELIMITED FIELDS TERMINATED BY ',' STORED AS  
TEXTFILE;**  
Specify the format of the data to be imported as TEXTFILE.
- Method 2:  
Import RCFile data, but not TEXTFILE data.

## 18.10.40 HiveServer and HiveHCat Process Faults

### Issue

The HiveServer and WebHCat processes in the customer cluster are faulty.

### Symptom

The HiveServer and WebHCat processes on the Master2 node in the MRS cluster are faulty. After the restart, the processes are still faulty.

### Cause Analysis

On Manager, start the faulty HiveServer process. Log in to the background and search for the error information at the corresponding time point in the **hiveserver.out** log file. The error information is as follows: **error parsing conf mapred-site.xml** and **Premature end of file**. Restart WebHCat. The same error is reported because the **mapred-site.xml** file fails to be parsed.

### Procedure

1. Log in to the Master2 node as user **root**.
2. Run the **find / -name 'mapred-site.xml'** command to obtain the location of the **mapred-site.xml** file.
  - The path of HiveServer is **/opt/Bigdata/Cluster version/1\_13\_HiveServer/etc/mapred-site.xml**.
  - The path of WebHCat is **/opt/Bigdata/Cluster version/1\_13\_WebHCat/etc/mapred-site.xml**.

3. Check whether the **mapred-site.xml** file is normal. In this case, the configuration file is empty. As a result, the parsing fails.
4. Restore the **mapred-site.xml** file. Run the **scp** command to copy the configuration file in the corresponding directory on the Master1 node to the corresponding directory on the Master2 node to replace the original file.
5. Run the **chown omm:wheel mapred-site.xml** command to change the owner group and user.
6. On Manager, restart the faulty HiveServer and WebHCat processes.

## 18.10.41 An Error Occurs When the INSERT INTO Statement Is Executed on Hive But the Error Message Is Unclear

### Issue

An error is reported when a user uses MRS Hive to execute a SQL statement.

### Symptom

When a user uses MRS Hive to execute a SQL statement, the following error message is displayed.

**Figure 18-38** Error reported when MRS Hive executes a SQL statement

```
0_762_995046968543258554-191047-local-10064/HashTable-Stage-7/MapJoin-mapfile121051--.hashtable
2020-06-02 17:10:02   uploaded 1 file to: file:/opt/bsipdata/hmp/hive/localtmp/3c3889d8-927f-4454-88aa-c47e57127d9d/hive_2020-06-02_17-08-50_762_995046968543258554-191047-local-10
ashtable-Stage-7/MapJoin-mapfile121051--.hashtable (304884 bytes)
2020-06-02 17:10:02   End of local task; Time Taken: 5.211 sec.
Error: org.apache.hive.service.cli.operation.Operation.toSQLException(Operation.java:380)
at org.apache.hive.service.cli.operation.SQLOperation.runQuery(SQLOperation.java:268)
at org.apache.hive.service.cli.operation.SQLOperation.access$800(SQLOperation.java:92)
at org.apache.hive.service.cli.operation.SQLOperationsBackgroundWork$1.run(SQLOperation.java:379)
at java.security.AccessController.doPrivileged(Native Method)
at javax.security.auth.Subject.doAs(Subject.java:422)
at org.apache.hadoop.security.UserGroupInformation.doAs(UserGroupInformation.java:1840)
at org.apache.hive.service.cli.operation.SQLOperationsBackgroundWork.run(SQLOperation.java:393)
at java.util.concurrent.Executors$RunnableAdapter.call(Executors.java:511)
at java.util.concurrent.FutureTask.run(FutureTask.java:266)
at java.util.concurrent.ThreadPoolExecutor.runWorker(ThreadPoolExecutor.java:1149)
at java.util.concurrent.ThreadPoolExecutor$Worker.run(ThreadPoolExecutor.java:624)
at java.lang.Thread.run(Thread.java:748) (state=99501,code=1)
```

### Cause Analysis

1. The HiveServer log shows the following message at the time when the error is reported.

Figure 18-39 HiveServer logs

```

at org.apache.hadoop.hive.dl.Driver.run(Driver.java:1238)
at org.apache.hadoop.hive.dl.Driver.run(Driver.java:1233)
at org.apache.hive.service.dl.operation.SQLOperation.runQuery(SQLOperation.java:266)
at org.apache.hive.service.dl.operation.SQLOperation.access$800(SQLOperation.java:93)
at org.apache.hive.service.dl.operation.SQLOperation$BackgroundWorker1.run(SQLOperation.java:379)
at java.security.AccessController.doPrivileged(Native Method)
at javax.security.auth.Subject.doAs(Subject.java:422)
at org.apache.hadoop.security.UserGroupInformation.doAs(UserGroupInformation.java:1840)
at org.apache.hadoop.hive.service.dl.operation.SQLOperation$BackgroundWorker1.run(SQLOperation.java:393)
at java.util.concurrent.Executors$RunnableAdapter.call(Executors.java:511)
at java.util.concurrent.FutureTask.run(FutureTask.java:266)
at java.util.concurrent.ThreadPoolExecutor.runWorker(ThreadPoolExecutor.java:1149)
at java.util.concurrent.ThreadPoolExecutor$Worker.run(ThreadPoolExecutor.java:624)
at java.lang.Thread.run(Thread.java:748)
[org.apache.hadoop.hive.dl.metadata.Hive.setPartitionColumnStatistics(Hive.java:378)]
2020-06-02 16:11:03:771 | ERROR | HiveServer2-Background-Pool: Thread-2440344 | Failed to run column stats task | org.apache.hadoop.hive.dl.exec.ColumnStatsTask.execute(ColumnStatsTask.java:433)
org.apache.hadoop.hive.dl.metadata.HiveException: org.apache.thrift.transport.TTransportException
at org.apache.hadoop.hive.dl.exec.ColumnStatsTask.persistColumnStats(ColumnStatsTask.java:378) ~[hive-exec-2.3.3-mrs-1.9.0.jar:2.3.3-mrs-1.9.0]
at org.apache.hadoop.hive.dl.exec.ColumnStatsTask.execute(ColumnStatsTask.java:433) ~[hive-exec-2.3.3-mrs-1.9.0.jar:2.3.3-mrs-1.9.0]
at org.apache.hadoop.hive.dl.exec.TaskRunner.runSequential(TaskRunner.java:100) ~[hive-exec-2.3.3-mrs-1.9.0.jar:2.3.3-mrs-1.9.0]
at org.apache.hadoop.hive.dl.Driver.launchTask(Driver.java:215) ~[hive-exec-2.3.3-mrs-1.9.0.jar:2.3.3-mrs-1.9.0]
at org.apache.hadoop.hive.dl.Driver.execute(Driver.java:184) ~[hive-exec-2.3.3-mrs-1.9.0.jar:2.3.3-mrs-1.9.0]
at org.apache.hadoop.hive.dl.Driver.runInternal(Driver.java:152) ~[hive-exec-2.3.3-mrs-1.9.0.jar:2.3.3-mrs-1.9.0]
at org.apache.hadoop.hive.dl.Driver.run(Driver.java:1238) ~[hive-exec-2.3.3-mrs-1.9.0.jar:2.3.3-mrs-1.9.0]
at org.apache.hadoop.hive.dl.Driver.run(Driver.java:1233) ~[hive-exec-2.3.3-mrs-1.9.0.jar:2.3.3-mrs-1.9.0]
at org.apache.hive.service.dl.operation.SQLOperation.runQuery(SQLOperation.java:266) ~[hive-service-2.3.3-mrs-1.9.0.jar:2.3.3-mrs-1.9.0]
at org.apache.hive.service.dl.operation.SQLOperation.access$800(SQLOperation.java:93) ~[hive-service-2.3.3-mrs-1.9.0.jar:2.3.3-mrs-1.9.0]
at org.apache.hive.service.dl.operation.SQLOperation$BackgroundWorker1.run(SQLOperation.java:379) ~[hive-service-2.3.3-mrs-1.9.0.jar:2.3.3-mrs-1.9.0]
at java.security.AccessController.doPrivileged(Native Method) ~[?:1.8.0_232]
at javax.security.auth.Subject.doAs(Subject.java:422) ~[?:1.8.0_232]
at org.apache.hadoop.security.UserGroupInformation.doAs(UserGroupInformation.java:1840) ~[hadoop-common-2.8.3-mrs-1.9.0.jar:]
at org.apache.hive.service.dl.operation.SQLOperation$BackgroundWorker1.run(SQLOperation.java:393) ~[hive-service-2.3.3-mrs-1.9.0.jar:2.3.3-mrs-1.9.0]
at java.util.concurrent.Executors$RunnableAdapter.call(Executors.java:511) ~[?:1.8.0_232]
at java.util.concurrent.FutureTask.run(FutureTask.java:266) ~[?:1.8.0_232]
at java.util.concurrent.ThreadPoolExecutor.runWorker(ThreadPoolExecutor.java:1149) ~[?:1.8.0_232]
at java.util.concurrent.ThreadPoolExecutor$Worker.run(ThreadPoolExecutor.java:624) ~[?:1.8.0_232]
at java.lang.Thread.run(Thread.java:748) ~[?:1.8.0_232]
Caused by: org.apache.thrift.transport.TTransportException: org.apache.thrift.transport.TTStreamTransport.read(TTStreamTransport.java:132) ~[hive-exec-2.3.3-mrs-1.9.0.jar:2.3.3-mrs-1.9.0]
at org.apache.thrift.transport.TTStreamTransport.read(TTStreamTransport.java:86) ~[hive-exec-2.3.3-mrs-1.9.0.jar:2.3.3-mrs-1.9.0]
at org.apache.thrift.transport.TSaslTransport.readLength(TSaslTransport.java:376) ~[hive-exec-2.3.3-mrs-1.9.0.jar:2.3.3-mrs-1.9.0]
at org.apache.thrift.transport.TSaslTransport.read(TSaslTransport.java:452) ~[hive-exec-2.3.3-mrs-1.9.0.jar:2.3.3-mrs-1.9.0]
at org.apache.thrift.transport.TSaslTransport.read(TSaslTransport.java:435) ~[hive-exec-2.3.3-mrs-1.9.0.jar:2.3.3-mrs-1.9.0]
at org.apache.thrift.transport.TTransport.readAll(TTransport.java:86) ~[hive-exec-2.3.3-mrs-1.9.0.jar:2.3.3-mrs-1.9.0]
at org.apache.thrift.protocol.TBinaryProtocol.readAll(TBinaryProtocol.java:61) ~[hive-exec-2.3.3-mrs-1.9.0.jar:2.3.3-mrs-1.9.0]
at org.apache.thrift.protocol.TBinaryProtocol.read(TBinaryProtocol.java:429) ~[hive-exec-2.3.3-mrs-1.9.0.jar:2.3.3-mrs-1.9.0]
at org.apache.thrift.protocol.TBinaryProtocol.readMessageBegin(TBinaryProtocol.java:219) ~[hive-exec-2.3.3-mrs-1.9.0.jar:2.3.3-mrs-1.9.0]
at org.apache.thrift.TServiceClient.receiveBase(TServiceClient.java:77) ~[hive-exec-2.3.3-mrs-1.9.0.jar:2.3.3-mrs-1.9.0]
at org.apache.hadoop.hive.metastore.api.ThriftHiveMetastoreClient.recv_set_aggr_stats_for(ThriftHiveMetastoreClient.java:358) ~[hive-exec-2.3.3-mrs-1.9.0.jar:2.3.3-mrs-1.9.0]
at org.apache.hadoop.hive.metastore.HiveMetaStoreClient.set_aggr_stats_for(ThriftHiveMetastoreClient.java:357) ~[hive-exec-2.3.3-mrs-1.9.0.jar:2.3.3-mrs-1.9.0]
at org.apache.hadoop.hive.dl.metadata.SessionHiveMetastoreClient.set_aggr_stats_for(ThriftHiveMetastoreClient.java:171) ~[hive-exec-2.3.3-mrs-1.9.0.jar:2.3.3-mrs-1.9.0]
at org.apache.hadoop.hive.dl.metadata.SessionHiveMetastoreClient.set_aggr_stats_for(ThriftHiveMetastoreClient.java:355) ~[hive-exec-2.3.3-mrs-1.9.0.jar:2.3.3-mrs-1.9.0]
at sun.reflect.GeneratedMethodAccessor54.invoke(Unknown Source) ~[?:]
at sun.reflect.DelegatingMethodAccessorImpl.invoke(DelegatingMethodAccessorImpl.java:43) ~[?:1.8.0_232]
at java.lang.reflect.Method.invoke(Method.java:498) ~[?:1.8.0_232]
at org.apache.hadoop.hive.metastore.RetryingHMSHandler.invoke(RetryingHMSHandler.java:173) ~[hive-exec-2.3.3-mrs-1.9.0.jar:2.3.3-mrs-1.9.0]
at com.sun.proxy.$Proxy25.set_aggr_stats_for(Unknown Source) ~[?:]
at sun.reflect.GeneratedMethodAccessor192.invoke(Unknown Source) ~[?:]
at sun.reflect.DelegatingMethodAccessorImpl.invoke(DelegatingMethodAccessorImpl.java:43) ~[?:1.8.0_232]
at java.lang.reflect.Method.invoke(Method.java:498) ~[?:1.8.0_232]
at org.apache.hadoop.hive.metastore.HiveMetaStoreClient$SynchroizeHandler.invoke(HiveMetaStoreClient.java:2376) ~[hive-exec-2.3.3-mrs-1.9.0.jar:2.3.3-mrs-1.9.0]
at com.sun.proxy.$Proxy25.setPartitionColumnStatistics(Unknown Source) ~[?:]
at org.apache.hadoop.hive.dl.metadata.Hive.setPartitionColumnStatistics(Hive.java:378) ~[hive-exec-2.3.3-mrs-1.9.0.jar:2.3.3-mrs-1.9.0]
-21 more

```

2. No important information is found in that log, but the **metadata** field is found in the stack. Therefore, the error may be related to MetaStore.

Figure 18-40 Metadata in the stack

```

2020-06-02 16:11:03:771 | ERROR | HiveServer2-Background-Pool: Thread-2440344 | Failed to run column stats task | org.apache.hadoop.hive.dl.exec.ColumnStatsTask.execute(ColumnStatsTask.java:433)
org.apache.hadoop.hive.dl.metadata.HiveException: org.apache.thrift.transport.TTransportException
at org.apache.hadoop.hive.dl.metadata.Hive.setPartitionColumnStatistics(Hive.java:378) ~[hive-exec-2.3.3-mrs-1.9.0.jar:2.3.3-mrs-1.9.0]

```

3. The MetaStore log shows the following error information.

Figure 18-41 MetaStore log

```

[org.apache.hadoop.hive.metastore.RetryingHMSHandler.invokeInternal(RetryingHMSHandler.java:204)]
2020-06-02 16:19:26:125 | ERROR | pool-12-thread-155 | Error occurred during processing of message. | org.apache.thrift.server.TThreadPoolServer$WorkerProcess.run(TThreadPoolServer.java:297)
org.datanucleus.exceptions.NucleusDatastoreException: Put request failed: [UPDATE PARTITION, PARAMS SET PARAM VALUE = ? WHERE PART_ID=? AND PARAM_KEY=?]
at org.datanucleus.store.rdbms.scostore.JoinMapStore.put(JoinMapStore.java:318) ~[datanucleus-rdbms-4.1.19.jar:]
at org.datanucleus.store.rdbms.scostore.JoinMapStore.put(JoinMapStore.java:318) ~[datanucleus-rdbms-4.1.19.jar:]
at org.datanucleus.store.rdbms.scostore.JoinMapStore.put(JoinMapStore.java:318) ~[datanucleus-rdbms-4.1.19.jar:]
at org.apache.hadoop.hive.common.StatsSetupConst.setColumnStats(StatsSetupConst.java:251) ~[hive-common-2.3.3-mrs-1.9.0.jar:2.3.3-mrs-1.9.0]
at org.apache.hadoop.hive.metastore.ObjectStore.updatePartitionColumnStatistics(ObjectStore.java:794) ~[hive-exec-2.3.3-mrs-1.9.0.jar:2.3.3-mrs-1.9.0]
at sun.reflect.GeneratedMethodAccessor192.invoke(Unknown Source) ~[?:]
at sun.reflect.DelegatingMethodAccessorImpl.invoke(DelegatingMethodAccessorImpl.java:43) ~[?:1.8.0_232]
at java.lang.reflect.Method.invoke(Method.java:498) ~[?:1.8.0_232]
at org.apache.hadoop.hive.metastore.RetryingHMSHandler.invoke(RetryingHMSHandler.java:101) ~[hive-exec-2.3.3-mrs-1.9.0.jar:2.3.3-mrs-1.9.0]
at com.sun.proxy.$Proxy25.updatePartitionColumnStatistics(Unknown Source) ~[?:]
at org.apache.hadoop.hive.metastore.HiveMetaStoreHMSHandler.updatePartitionColumnStats(HiveMetaStore.java:5138) ~[hive-exec-2.3.3-mrs-1.9.0.jar:2.3.3-mrs-1.9.0]
at org.apache.hadoop.hive.metastore.HiveMetaStoreHMSHandler.set_aggr_stats_for(HiveMetaStore.java:6726) ~[hive-exec-2.3.3-mrs-1.9.0.jar:2.3.3-mrs-1.9.0]
at sun.reflect.GeneratedMethodAccessor75.invoke(Unknown Source) ~[?:]
at sun.reflect.DelegatingMethodAccessorImpl.invoke(DelegatingMethodAccessorImpl.java:43) ~[?:1.8.0_232]
at java.lang.reflect.Method.invoke(Method.java:498) ~[?:1.8.0_232]
at org.apache.hadoop.hive.metastore.RetryingHMSHandler.invoke(RetryingHMSHandler.java:107) ~[hive-exec-2.3.3-mrs-1.9.0.jar:2.3.3-mrs-1.9.0]
at com.sun.proxy.$Proxy25.set_aggr_stats_for(Unknown Source) ~[?:]
at org.apache.hadoop.hive.metastore.api.ThriftHiveMetastoreProcessor.set_aggr_stats_for_getResult(ThriftHiveMetastore.java:13239) ~[hive-exec-2.3.3-mrs-1.9.0.jar:2.3.3-mrs-1.9.0]
at org.apache.hadoop.hive.metastore.api.ThriftHiveMetastoreProcessor.set_aggr_stats_for_getResult(ThriftHiveMetastore.java:13223) ~[hive-exec-2.3.3-mrs-1.9.0.jar:2.3.3-mrs-1.9.0]
at org.apache.thrift.TBaseProcessor.process(TBaseProcessor.java:39) ~[hive-exec-2.3.3-mrs-1.9.0.jar:2.3.3-mrs-1.9.0]
at org.apache.hadoop.hive.thrift.HadoopThriftAuthBridgeServer$TUGIAssumingProcessor1.run(HadoopThriftAuthBridge.java:594) ~[hive-exec-2.3.3-mrs-1.9.0.jar:2.3.3-mrs-1.9.0]
at org.apache.hadoop.hive.thrift.HadoopThriftAuthBridgeServer$TUGIAssumingProcessor1.run(HadoopThriftAuthBridge.java:589) ~[hive-exec-2.3.3-mrs-1.9.0.jar:2.3.3-mrs-1.9.0]
at java.security.AccessController.doPrivileged(Native Method) ~[?:1.8.0_232]
at javax.security.auth.Subject.doAs(Subject.java:422) ~[?:1.8.0_232]
at org.apache.hadoop.security.UserGroupInformation.doAs(UserGroupInformation.java:1840) ~[hadoop-common-2.8.3-mrs-1.9.0.jar:]
at org.apache.hadoop.hive.thrift.HadoopThriftAuthBridgeServer$TUGIAssumingProcessor1.run(HadoopThriftAuthBridge.java:589) ~[hive-exec-2.3.3-mrs-1.9.0.jar:2.3.3-mrs-1.9.0]
at org.apache.thrift.server.TThreadPoolServer$WorkerProcess.run(TThreadPoolServer.java:286) ~[hive-exec-2.3.3-mrs-1.9.0.jar:2.3.3-mrs-1.9.0]
at java.util.concurrent.ThreadPoolExecutor.runWorker(ThreadPoolExecutor.java:1149) ~[?:1.8.0_232]
at java.util.concurrent.ThreadPoolExecutor$Worker.run(ThreadPoolExecutor.java:624) ~[?:1.8.0_232]
at java.lang.Thread.run(Thread.java:748) ~[?:1.8.0_232]
Caused by: org.datanucleus.store.rdbms.exceptions.HappedDatastoreException: UPDATE PARTITION, PARAMS SET PARAM VALUE = ? WHERE PART_ID=? AND PARAM_KEY=?
at org.datanucleus.store.rdbms.scostore.JoinMapStore.internalUpdate(JoinMapStore.java:1020) ~[datanucleus-rdbms-4.1.19.jar:]
at org.datanucleus.store.rdbms.scostore.JoinMapStore.put(JoinMapStore.java:304) ~[datanucleus-rdbms-4.1.19.jar:]
-99 more
Caused by: org.postgresql.util.PSQLException: ERROR: value too long for type character varying(4000)
at org.postgresql.core.v3.QueryExecutorImpl.execute(QueryExecutorImpl.java:119) ~[psjdbc4-V100R003C10SPC115.jar:]
at org.postgresql.core.v3.QueryExecutorImpl.processResults(QueryExecutorImpl.java:1928) ~[psjdbc4-V100R003C10SPC115.jar:]
at org.postgresql.core.v3.QueryExecutorImpl.execute(QueryExecutorImpl.java:348) ~[psjdbc4-V100R003C10SPC115.jar:]
at org.postgresql.jdbc2.AbstractJdbc2Statement.execute(AbstractJdbc2Statement.java:545) ~[psjdbc4-V100R003C10SPC115.jar:]
at org.postgresql.jdbc2.AbstractJdbc2Statement.execute(AbstractJdbc2Statement.java:419) ~[psjdbc4-V100R003C10SPC115.jar:]
at org.postgresql.jdbc2.AbstractJdbc2Statement.executeUpdate(AbstractJdbc2Statement.java:265) ~[psjdbc4-V100R003C10SPC115.jar:]
at com.jolbox.bonecp.PreparedStatementHandle.executeUpdate(PreparedStatementHandle.java:205) ~[bonecp-0.8.0.RELEASE.jar:]
at org.datanucleus.store.rdbms.ParamLoggingPreparedStatement.executeUpdate(ParamLoggingPreparedStatement.java:393) ~[datanucleus-rdbms-4.1.19.jar:]
at org.datanucleus.store.rdbms.SQLController.executeUpdate(SQLController.java:431) ~[datanucleus-rdbms-4.1.19.jar:]
at org.datanucleus.store.rdbms.scostore.JoinMapStore.internalUpdate(JoinMapStore.java:1010) ~[datanucleus-rdbms-4.1.19.jar:]
at org.datanucleus.store.rdbms.scostore.JoinMapStore.put(JoinMapStore.java:304) ~[datanucleus-rdbms-4.1.19.jar:]
-30 more
2020-06-02 16:19:26:125 | INFO | pool-12-thread-155 | 155: Cleaning up thread local RawStore... | org.apache.hadoop.hive.metastore.HiveMetaStoreHMSHandler.logInfo(HiveMetaStore.java:885)

```

The error context indicates that an error occurs during SQL statement execution, and the following information is displayed in the error message:

Caused by: org.postgresql.util.PSQLException: ERROR: value too long for type character varying(4000)

The SQL statement fails because the length of all columns exceeds 4000 bytes. The restriction needs to be modified.

## Procedure

**Step 1** Log in to any master node in the cluster as user **root** and run the **su - omm** command to switch to user **omm**.

**Step 2** Run the following command to log in to GaussDB:

```
gsql -p 20051 -d hivemeta -U username -W password
```

**Step 3** Run the following command to modify the restriction:

```
alter table PARTITION_PARAMS alter column PARAM_VALUE type  
varchar(6000);
```

----End

## 18.10.42 Timeout Reported When Adding the Hive Table Field

### Issue

An error message is reported when adding the Hive table fields.

### Symptom

Hive executes **ALTER TABLE table\_name ADD COLUMNS(column\_name string) CASCADE** on tables that contain more than 10,000 partitions. The error information is as follows:

```
Timeout when executing method: alter_table_with_environment_context; 600525ms exceeds 600000ms
```

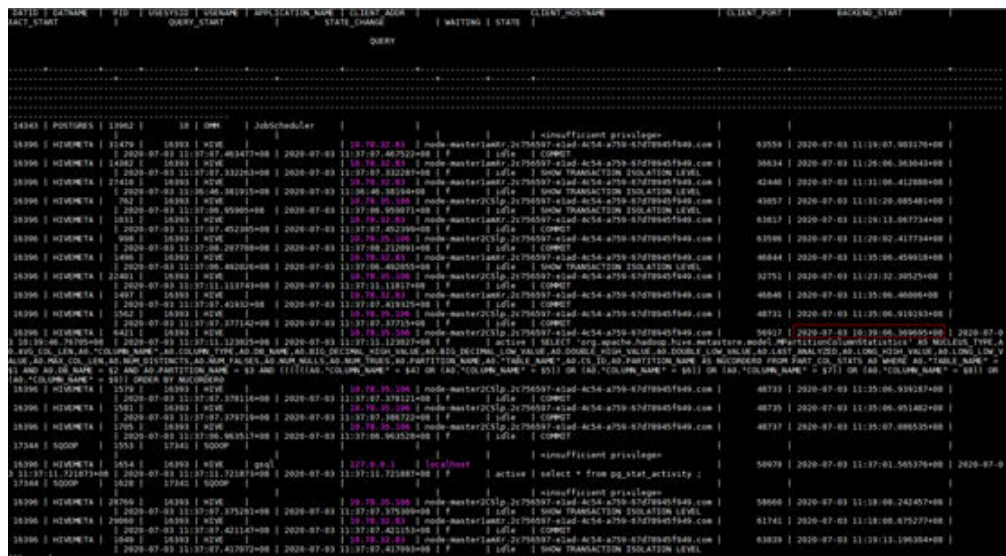
### Cause Analysis

1. The MetaStore client connection times out. The default timeout interval for the connection between the MetaStore client and server is 600 seconds. On FusionInsight Manager, increase the value of **hive.metastore.client.socket.timeout** to **3600s**.
2. Another error is reported:  
Error: org.apache.hive.service.cli.HiveSQLException: Error while processing statement: FAILED: Execution Error, return code 1 from org.apache.hadoop.hive.ql.exec.DDLTask. Unable to alter table.  
java.net.SocketTimeoutException: Read timed out  
JDBC connection timeout interval of the MetaStore metadata. The default value is 60 ms.
3. Increase the value of **socketTimeout** in **javax.jdo.option.ConnectionURL** to **60000**. The initial error is still reported.  
Timeout when executing method: alter\_table\_with\_environment\_context;3600556ms exceeds 3600000ms
4. Increase the values of parameters such as **hive.metastore.batch.retrieve.max**, **hive.metastore.batch.retrieve.table.partition.max**, and **dbservice.database.max.connections**. The problem persists.
5. It is suspected that the problem is caused by the GaussDB because adding a field will traverse each partition to execute **getPartitionColumnStatistics** and **alterPartition**.
6. Run the **gsql -p 20051 -U omm -W dbserverAdmin@123 -d hivemeta** command as user **omm** to log in to the Hive metabase.



- 7. Run `select * from pg_locks`. No lock wait is found.
- 8. Run `select * from pg_stat_activity`. It is found that the process execution takes a long time.

```
SELECT 'org.apache.hadoop.hive.metastore.model.MPartitionColumnStatistics'AS  
NUCLEUS_TYPE,A0.AVG_COL_LEN,A0."COLUMN_NAME",A0.COLUMN_TYPE,A0.DB_NAME,A0.BIG_DECIMAL_HIGH_VALUE,A0.BIG_DECIMAL_LOW_VALUE,A0.DOUBLE_HIGH_VALUE,A0.DOUBLE_LOW_VALUE,  
A0.LAST_ANALYZED,A0.LONG_HIGH_VALUE,A0.LONG_LOW_VALUE,A0.MAX_COL_LEN,A0.NUM_DISTINCTS,A0.NUM_FALSES,A0.NUM_NULLS,A0.NUM_TRUES,A0.PARTITION_NAME,A0."TABLE_NAME",A0.CS_ID,A0.PARTITION_NAMEAS NUCORDER0 FROM PART_COL_STATS A0 WHERE A0."TABLE_NAME" =  
'$1' AND A0.DB_NAME = '$2' AND A0.PARTITION_NAME = '$3' AND((((A0."COLUMN_NAME" = '$4') OR (A0."COLUMN_NAME" = '$5')) OR (A0."COLUMN_NAME" = '$6')) OR (A0."COLUMN_NAME" = '$7')) OR (A0."COLUMN_NAME" = '$8')) OR (A0."COLUMN_NAME" = '$9')) ORDER BY NUCORDER0;
```



- 9. Run the `gs_guc reload -c log_min_duration_statement=100 -D /srv/BigData/dbdata_service/data/` command to start SQL recording. It is found that the execution duration of the `Run select * from pg_sta...` statement is **700 ms**, and more than 10,000 commands are executed because there are more than 10,000 partitions.
- 10. Add `explain (analyze, verbose, timing, costs, buffers)` before the SQL statement to analyze the execution plan. It is found that the entire table needs to be scanned during execution.

```
hive> explain (analyze,verbose,timing,costs,buffers) SELECT 'org.apache.hadoop.hive.metastore.model.MStorageDescriptor' AS NUCLEUS_TYPE,A0.INPUT_FORMAT,A0.IS_COMPRESSED,A0.IS_STOREDASUBDIRECTORIES,A0.LOCATION,A0.NUM_BUCKETS,A0.OUTPUT_FORMAT,A0.ID FROM SYS_DB WHERE A0.CS_ID = '05220' FETCH NEXT ROW ONLY;  
Query Plan  
LIMIT (cost=0.00, rows=22, rowid=218) (actual time=0.084, rows=36, 36 rows) Topology  
Output: ('org.apache.hadoop.hive.metastore.model.MStorageDescriptor', INPUT_FORMAT, IS_COMPRESSED, IS_STOREDASUBDIRECTORIES, LOCATION, NUM_BUCKETS, OUTPUT_FORMAT, ID)  
Buffers: shared 36,143 kB  
-> 100 scan on PUBLIC.SYS_DB (cost=0.00, 3292.64 rows=25) width=218) (actual time=36.879, 36.879 rows) Topology  
Output: ('org.apache.hadoop.hive.metastore.model.MStorageDescriptor', INPUT_FORMAT, IS_COMPRESSED, IS_STOREDASUBDIRECTORIES, LOCATION, NUM_BUCKETS, OUTPUT_FORMAT, ID)  
Filter: (A0.CS_ID = '05220') (0.01%)  
Rows Removed by Filter: 134183  
Buffers: shared 36,143 kB  
Total runtime: 36,143 ms  
(1 row)
```

- 11. Check the index. It is found that the index does not meet the leftmost match rule.

```
HIVEMETA=# \d+ PART_COL_STATS
```

Column	Type	Table "PUBLIC.PART_COL_STATS"	Modifiers	Storage	Stats target	Description
CS_ID	BIGINT		not null	plain		
CAT_NAME	CHARACTER VARYING(256)		default NULL::CHARACTER VARYING	extended		
DB_NAME	CHARACTER VARYING(128)		default NULL::CHARACTER VARYING	extended		
TABLE_NAME	CHARACTER VARYING(256)		default NULL::CHARACTER VARYING	extended		
PARTITION_NAME	CHARACTER VARYING(767)		default NULL::CHARACTER VARYING	extended		
COLUMN_NAME	CHARACTER VARYING(767)		default NULL::CHARACTER VARYING	extended		
COLUMN_TYPE	CHARACTER VARYING(128)		default NULL::CHARACTER VARYING	extended		
PART_ID	BIGINT		not null	plain		
LONG_LOW_VALUE	BIGINT			plain		
LONG_HIGH_VALUE	BIGINT			plain		
DOUBLE_LOW_VALUE	DOUBLE PRECISION			plain		
DOUBLE_HIGH_VALUE	DOUBLE PRECISION			plain		
BIG_DECIMAL_LOW_VALUE	CHARACTER VARYING(4000)		default NULL::CHARACTER VARYING	extended		
BIG_DECIMAL_HIGH_VALUE	CHARACTER VARYING(4000)		default NULL::CHARACTER VARYING	extended		
NUM_NULLS	BIGINT		not null	plain		
NUM_DISTINCTS	BIGINT			plain		
BIT_VECTOR	BYTEA			extended		
AVG_COL_LEN	DOUBLE PRECISION			plain		
MAX_COL_LEN	BIGINT			plain		
NUM_TRUES	BIGINT			plain		
NUM_FALSES	BIGINT			plain		
LAST_ANALYZED	BIGINT		not null	plain		

```

Indexes:
  "PART_COL_STATS_pkey" PRIMARY KEY, BTREE (CS_ID)
  "PART_COL_STATS_M49" BTREE (PART_ID)
  "PCS_STATS_IDX" BTREE (CAT_NAME, DB_NAME, TABLE_NAME, COLUMN_NAME, PARTITION_NAME)
Foreign-key constraints:
  "PART_COL_STATS_fkey" FOREIGN KEY (PART_ID) REFERENCES PARTITIONS(PART_ID) DEFERRABLE
Has OIDs: no

```

## Procedure

1. Rebuild an index.  

```
su - omm
gsqsl -p 20051 -U omm -W dbserverAdmin@123 -d hivemeta
DROP INDEX PCS_STATS_IDX;
CREATE INDEX PCS_STATS_IDX ON PART_COL_STATS(DB_NAME, TABLE_NAME, COLUMN_NAME, PARTITION_NAME);
CREATE INDEX SDS_N50 ON SDS(CD_ID);
```
2. Check the execution plan again. It is found that the statement can be indexed and executed within 5 ms (the original execution time is 700 ms). Add fields to the Hive table again. The fields can be added successfully.

```

QUERY PLAN
-----
Index Scan using PCS_STATS_IDX on PUBLIC.PART_COL_STATS AS (cost=0.00..11.82 rows=1 width=123) (actual time=5.188..5.188 rows=0 loops=1)
  Buffers: shared hit=1
  Index Cond: ((DB_NAME)::TEXT = 'adb_dev'::TEXT) AND ((TABLE_NAME)::TEXT = 'active_dev'::TEXT) AND ((PARTITION_NAME)::TEXT = 'hivepartition=9922大数(4)=20180327')::TEXT
  Filter: (((COLUMN_NAME)::TEXT = 'timestamp'::TEXT) OR ((COLUMN_NAME)::TEXT = 'firstdevtime'::TEXT) OR ((COLUMN_NAME)::TEXT = 'firstdevsource'::TEXT) OR ((COLUMN_NAME)::TEXT = 'source_subtask'::TEXT))
  Rows: 1
  Total runtime: 5.188 ms
(1 row)

```

## 18.10.43 Failed to Restart the Hive Service

### Issue

After the Hive service configuration is modified, the configuration fails to be saved. The configuration status of the Hive service on Manager is **Failed**.

### Symptom

User A opens the Hive configuration file in the background of the MRS node and does not close the file. User B modifies the Hive configuration item in **Service Management** on the MRS Manager page, saves the configuration, and restarts the Hive service. However, the configuration fails to be saved and the Hive service fails to be started.

### Cause Analysis

When user B modifies the configuration on the MRS Manager page, the configuration file is opened by user A in the background of an MRS node. As a

result, the configuration file cannot be replaced and the Hive service fails to be started.

## Procedure

- Step 1** Manually close the Hive configuration file opened in the background of the cluster node.
  - Step 2** Modify the Hive configuration on MRS Manager and save the configuration.
  - Step 3** Restart the Hive service.
- End

## 18.10.44 Hive Failed to Delete a Table

### Issue

Hive fails to delete a table.

### Symptom

Partitioning a Hive table by two columns may eventually generate over 20,000 partition files. As a result, the user fails to execute the **truncate table \$ {TableName}** or **drop table \$ {TableName}** statement to delete table data.

### Cause Analysis

The file deletion operations are executed by a single thread serially. If the Hive partitioned tables have too many partition files, a large amount of metadata is stored in the metadata database. It takes a long time to delete metadata when a statement is executed to delete table data. As a result, the deletion cannot be complete within the specified timeout period, and the operation fails.

#### NOTE

You can log in to FusionInsight Manager and choose **Cluster > Services > Hive**. On the Hive page, choose **Configuration > All Configurations**, choose **ServerInit** under **MetaStore(Role)** in the navigation tree, and view the **hive.metastore.client.socket.timeout** parameter value in the right pane. This value is the timeout period. You can view the default value in the **Description** column.

## Procedure

- Step 1** (Optional, perform this step for an internal table) Use **alter table \$ {TableName} set TBLPROPERTIES('EXTERNAL'='true')** to convert it into an external table. In this way, only its metadata but not data stored on the HDFS is deleted, saving the table deletion time.
- Step 2** (Optional, perform this step to use the same table name) Run the **show create table \$ {TableName}** command to export the table structure, and then run the **ALTER TABLE \$ {TableName} RENAME TO \$ {new\_table\_name};** command to rename the table. In this way, you can create a table that is the same as the original one.

- Step 3** Run the `hdfs dfs -rm -r -f ${hdfs_path}` command to delete table data from the HDFS.
  - Step 4** Use `alter table ${Table_Name} drop partition (${PartitionName}<'XXXX', ${PartitionName}>'XXXX');` in Hive to delete partitions and reduce the number of files. The deletion conditions can be flexibly configured.
  - Step 5** When the number of rest partitions is smaller than 1,000, run the `drop table ${TableName}` command to delete the table.
- End

## Summary and Suggestions

Hive partitioning can improve query efficiency. However, you should properly plan the partitioning policies to prevent a large number of small files from being generated.

## 18.10.45 An Error Is Reported When `msck repair table table_name` Is Run on Hive

### Symptom

When `msck repair table table_name` is run on Hive, the error message "FAILED: Execution Error, return code 1 from org.apache.hadoop.hive.ql.exec.DDLTask (state=08S01,code=1)" is displayed.

### Possible Causes

A directory in the HiveServer log file `/var/log/Bigdata/hive/hiveserver/hive.log` does not comply with the partition format.

```
2020-07-15 15:38:10,427 | WARN | HiveServer2-Background-Pool: Thread-10905216 | Failed to run metacheck: | org.apache.hadoop.hive.ql.exec.DDLTask.msck (DDLTask.java:2023)
org.apache.hadoop.hive.ql.metadata.HiveException: Repair: Cannot add partition adp_marketing_t_marketing_telemarketing_order_list:dtline=2020-04-24 17:1A553A00 due to invalid characters in the name
---at org.apache.hadoop.hive.ql.exec.DDLTask.msck (DDLTask.java:1984) [hive-exec-2.3.3-mr=1.9.0.jar:2.3.3-mr=1.9.0]
---at org.apache.hadoop.hive.ql.exec.DDLTask.execute (DDLTask.java:624) [hive-exec-2.3.3-mr=1.9.0.jar:2.3.3-mr=1.9.0]
---at org.apache.hadoop.hive.ql.exec.Task.executeTask (Task.java:159) [hive-exec-2.3.3-mr=1.9.0.jar:2.3.3-mr=1.9.0]
---at org.apache.hadoop.hive.ql.exec.TaskRunner.runSequential (TaskRunner.java:100) [hive-exec-2.3.3-mr=1.9.0.jar:2.3.3-mr=1.9.0]
---at org.apache.hadoop.hive.ql.Driver.launchTask (Driver.java:2185) [hive-exec-2.3.3-mr=1.9.0.jar:2.3.3-mr=1.9.0]
---at org.apache.hadoop.hive.ql.Driver.execute (Driver.java:2041) [hive-exec-2.3.3-mr=1.9.0.jar:2.3.3-mr=1.9.0]
---at org.apache.hadoop.hive.ql.Driver.runInternal (Driver.java:1527) [hive-exec-2.3.3-mr=1.9.0.jar:2.3.3-mr=1.9.0]
---at org.apache.hadoop.hive.ql.Driver.run (Driver.java:1238) [hive-exec-2.3.3-mr=1.9.0.jar:2.3.3-mr=1.9.0]
---at org.apache.hadoop.hive.ql.Driver.run (Driver.java:1238) [hive-exec-2.3.3-mr=1.9.0.jar:2.3.3-mr=1.9.0]
---at org.apache.hadoop.hive.service.cli.operation.SQLOperation.runQuery (SQLOperation.java:266) [hive-service-2.3.3-mr=1.9.0.jar:2.3.3-mr=1.9.0]
---at org.apache.hadoop.hive.service.cli.operation.SQLOperation.access$600 (SQLOperation.java:19) [hive-service-2.3.3-mr=1.9.0.jar:2.3.3-mr=1.9.0]
---at org.apache.hadoop.hive.service.cli.operation.SQLOperation$BackgroundMork1.run (SQLOperation.java:379) [hive-service-2.3.3-mr=1.9.0.jar:2.3.3-mr=1.9.0]
---at java.security.AccessController.doPrivileged (Native Method) ~[?:1.8.0_232]
---at java.security.AccessController.doPrivileged (Native Method) ~[?:1.8.0_232]
---at org.apache.hadoop.security.UserGroupInformation.doAs (UserGroupInformation.java:1640) [hadoop-common-2.8.3-mr=1.9.0.jar:?]
---at org.apache.hadoop.hive.service.cli.operation.SQLOperation$BackgroundMork1.run (SQLOperation.java:399) [hive-service-2.3.3-mr=1.9.0.jar:2.3.3-mr=1.9.0]
---at java.util.concurrent.Executors$RunnableAdapter.call (Executors.java:511) [?:1.8.0_232]
---at java.util.concurrent.FutureTask.run (FutureTask.java:266) [?:1.8.0_232]
---at java.util.concurrent.ThreadPoolExecutor.runWorker (ThreadPoolExecutor.java:1149) [?:1.8.0_232]
---at java.util.concurrent.ThreadPoolExecutor$Worker.run (ThreadPoolExecutor.java:624) [?:1.8.0_232]
---at java.lang.Thread.run (Thread.java:740) [?:1.8.0_232]
```

### Procedure

- Method 1: Delete the incorrect file or directory.
- Method 2: Run the `set hive.msck.path.validation=skip` command to skip invalid directories.

## 18.10.46 How Do I Release Disk Space After Dropping a Table in Hive?

### Issue

After a user runs the **drop** command on the Hive CLI to drop a table and then uses the **hdfs dfsadmin -report** command to check the disk space, the command output shows that the table is not deleted.

### Cause Analysis

The **drop** command executed on the Hive CLI deletes only the table structure of the external table, but not the table data stored in HDFS.

### Procedure

**Step 1** Log in to the node where the client is installed as user **root** and authenticate the component user.

```
cd Client installation directory
```

```
source bigdata_env
```

```
kinit Component service user (Skip this step for clusters with Kerberos authentication disabled.)
```

**Step 2** Run the following command to delete the table stored in HDFS:

```
hadoop fs -rm hdfs://hacluster/Path of the table
```

```
----End
```

## 18.10.47 Connection Timeout During SQL Statement Execution on the Client

### Symptom

The SQL statement fails to be executed on the client, and the error message "Timed out waiting for a free available connection" is displayed.

### Possible Causes

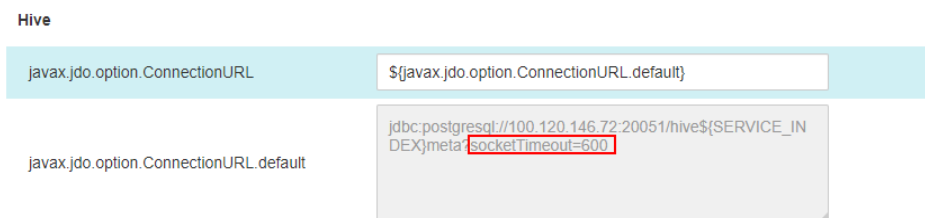
A large number of DBService connections exist, and obtaining connections times out.

### Procedure

**Step 1** Check whether the client uses the Spark-SQL client to execute SQL statements.

- If yes, check the timeout parameter in the URL, change the value to **600**, and go to [Step 7](#).
- If the alarm is not cleared, go to [Step 2](#).

- Step 2** Log in to FusionInsight Manager, choose **Cluster > Services > Hive > Configuration > All Configurations**, search for **javax.jdo.option.ConnectionURL**, and check whether the value of the timeout parameter is less than **600**.



**NOTE**

This parameter exists in Hive, HiveServer, MetaStore, and WebHCat. Ensure that the parameter values are the same.

- If yes, go to [Step 3](#).
- If no, go to [Step 7](#).

- Step 3** Check whether the value of **javax.jdo.option.ConnectionURL** is **\$(javax.jdo.option.ConnectionURL.default)**.

- If yes, go to [Step 4](#).
- If no, change the timeout parameter in the URL to **600**, click **Save**, and go to [Step 7](#).

- Step 4** Click **Instance**, select any HiveServer instance, and log in to the instance node as user **root**.

- Step 5** Open the **\$(BIGDATA\_HOME)/FusionInsight\_Current/\*HiveServer/etc/hivemetastore-site.xml** configuration file, find the **javax.jdo.option.ConnectionURL** parameter, and copy its value.

```
<property>
<name>javax.jdo.option.ConnectionURL</name>
<value>jdbc:postgresql://100.120.146.72:20051/hivemeta?socketTimeout=600</value>
</property>
<property>
```

- Step 6** Log in to FusionInsight Manager, choose **Cluster > Services > Hive > Configuration > All Configurations**, search for **javax.jdo.option.ConnectionURL**, change its value to the URL copied in [Step 5](#), change the timeout parameter to **600**, and click **Save**.

**NOTE**

This parameter exists in Hive, HiveServer, MetaStore, and WebHCat. Ensure that the parameter values are the same.

- Step 7** Choose **Cluster > Services > Hive > Configuration > All Configurations**, search for **maxConnectionsPerPartition**, and check whether its value is less than **100**.

- If yes, change the value to **100**, click **Save**, and go to [Step 8](#).
- If no, go to [Step 8](#).

- Step 8** If parameters are modified in the preceding steps, choose **Cluster > Services > Hive > Dashboard** and choose **More > Service Rolling Restart**. If the parameters are not modified, skip this step.

----End

## 18.10.48 WebHCat Failed to Start Due to Abnormal Health Status

### Issue

The WebHCat instance fails to be started.

### Symptom

On Manager, the health status of the WebHCat instance is **Faulty**, and alarm **ALM-12007 Process Fault** is generated for the WebHCat instance of the Hive service. An error is reported when the Hive service is restarted.

Error messages "Service not found in Kerberos database" and "Address already in use" are contained in the `/var/log/Bigdata/hive/webhcat/webhcat.log` file of the WebHCat instance.

### Procedure

- Step 1** Log in to each node where the WebHCat instance resides and check whether the mapping between IP addresses and hostnames in the `/etc/hosts` file is correct. The WebHCat configurations in the `/etc/hostname` and `/etc/HOSTNAME` files must be the same as those in the `/etc/hosts` file. If they are different, manually modify them.

 **NOTE**

To view the mapping between the IP addresses and hostnames of the WebHCat instance, log in to FusionInsight Manager and choose **Cluster > Services > Hive > Instance**.

- Step 2** Log in to any node where the WebHCat instance resides and run the following command to switch to user **omm**:

```
su - omm
```

- Step 3** Run the following command to check whether the WebHCat process exists:

```
ps -ef|grep webhcat|grep -v grep
```

If it does, run the following command to kill it:

```
kill -9 ${webhcat_pid}
```

- Step 4** Log in to FusionInsight Manager and choose **Cluster > Services > Hive** . On the page that is displayed, click the **Instance** tab. The select all WebHCat instances, click **More**, and select **Restart Instance**. Wait until WebHCat is restarted successfully.

----End

## 18.10.49 WebHCat Failed to Start Because the `mapred-default.xml` File Cannot Be Parsed

### Issue

The Hive service of MRS is faulty. After the Hive service is restarted, the HiveServer and WebHCat processes on the Master2 node fail to start, but the processes on the Master1 node are normal.

### Cause Analysis

Log in to the Master2 node and check the `/var/log/Bigdata/hive/hiveserver/hive.log` file. It is found that HiveServer keeps loading `/opt/Bigdata/*/*_HiveServer/etc/hive-site.xml`. Check the `/var/log/Bigdata/hive/hiveserver/hiveserver.out` log generated when HiveServer exits. It is found that an exception occurs when the `mapred-default.xml` file is parsed.

### Procedure

**Step 1** Log in to the Master2 node and run the following command to query the path of `mapred-default.xml`:

```
find /opt/ -name 'mapred-default.xml'
```

The configuration file is in the `/opt/Bigdata/*/*_WebHCat/etc/` directory but is empty.

**Step 2** Log in to the Master1 node, copy the `/opt/Bigdata/*/*_WebHCat/etc/mapred-default.xml` file to the Master2 node, and change the owner group of the file to `omm:wheel`.

**Step 3** Log in to Manager and restart the abnormal HiveServer and WebHCat instances.

----End

## 18.11 Using Hue

### 18.11.1 A Job Is Running on Hue

#### Issue

The customer finds that a job is running on Hue.

#### Symptom

After the customer's MRS is installed, the job is running on Hue but the running job is not operated by the customer.



Job ID	Command	Job Type	Status	Progress	Priority	End Time
182242338965_0006	select count(*) from tab_testkeword(Stage 1)	MAPREDUCE	SUCCEEDED	100%	default	07/26/18 11:22:13
182242338965_0007	select count(*) from tab_testkeword(Stage 1)	MAPREDUCE	SUCCEEDED	100%	default	07/26/18 11:22:24
182242338965_0004	select count(*) from tab_testkeword(Stage 1)	MAPREDUCE	SUCCEEDED	100%	default	07/26/18 11:22:47
182242338965_0005	select count(*) from tab_testkeword(Stage 1)	MAPREDUCE	SUCCEEDED	100%	default	07/26/18 08:25:18
182242338965_0004	select count(*) from tab_testkeword(Stage 1)	MAPREDUCE	SUCCEEDED	100%	default	07/26/18 08:38:36
182242338965_0003	select count(*) from tab_testkeword(Stage 1)	MAPREDUCE	SUCCEEDED	100%	default	07/26/18 08:46:26
182242338965_0002	select count(*) from TAB_BOOKORDER2168182(Stage 1)	MAPREDUCE	FAILED	0%	default	07/26/18 20:01:00
182242338965_0001	Spark JDBCServer 192.168.1.163	SPARK	SUCCEEDED	100%	default	07/26/18 17:14:41
182242116160_0001	Spark JDBCServer 192.168.1.163	SPARK	SUCCEEDED	100%	default	07/26/18 16:33:03
182239470719_0001	Spark JDBCServer 192.168.1.163	SPARK	SUCCEEDED	100%	default	07/26/18 09:43:33

## Cause Analysis

This job is a permanent job generated when the system connects to JDBC after Spark is started.

## Procedure

This is not a problem. No handling is required.

## 18.11.2 HQL Fails to Be Executed on Hue Using Internet Explorer

### Symptom

Using Internet Explorer to access Hive Editor and execute all HQL statements on Hue fails and the system prompts "There was an error with your query".

### Cause Analysis

Internet Explorer has functional problems and cannot process AJAX POST requests containing form data in 307 redirection. Use a compatible browser.

### Solution

Use Google Chrome 21 or later.

## 18.11.3 Hue (Active) Cannot Open Web Pages

### Symptom

The following information is displayed on the web UI of Hue (active):

**Service Unavailable**  
The server is temporarily unable to service your request due to maintenance downtime or capacity problems. Please try again later.

### Cause Analysis

- The Hue configuration has expired.
- The configuration of the Hue service needs to be modified manually in a single-master cluster.

## Solution

- If the Hue configuration has expired, restart the Hue service.
- Manually modify the Hue service configuration for a single-master cluster.
  - a. Log in to the Master node.
  - b. Run the **hostname -i** command to obtain the IP address of the local host.
  - c. Run the following command to obtain the value of **HUE\_FLOAT\_IP**:

```
grep "HUE_FLOAT_IP" ${BIGDATA_HOME}/MRS_Current/1_*/etc*/ENV_VARS,
```

Replace *MRS* with the actual file name.
  - d. Check whether the local IP address is the same as the value of **HUE\_FLOAT\_IP**. If they are different, change the value of **HUE\_FLOAT\_IP** to the local IP address.
  - e. Restart the Hue service.

## 18.11.4 Failed to Access the Hue Web UI

### Issue

An error page is displayed when the Hue web UI is accessed.

### Symptom

The following error information is displayed on the Hue web UI:

```
503 Service Unavailable
The server is temporarily unable to service your requester due to maintenance downtime or capacity
problems.Please try again later.
```

### Cause Analysis

- The Hue configuration has expired.
- The configuration of the Hue service needs to be modified manually in a single-master cluster.

### Procedure

**Step 1** Log in to the Master node.

**Step 2** Run the **hostname -i** command to obtain the IP address of the local host.

**Step 3** Run the following command to obtain the value of **HUE\_FLOAT\_IP**:

```
grep "HUE_FLOAT_IP" ${BIGDATA_HOME}/MRS_Current/1_*/etc*/ENV_VARS,
```

where *MRS* is subject to the actual file name.

**Step 4** Check whether the local IP address is the same as the value of **HUE\_FLOAT\_IP**. If they are different, change the value of **HUE\_FLOAT\_IP** to the local IP address.

**Step 5** Restart the Hue service.

----End

## 18.11.5 HBase Tables Cannot Be Loaded on the Hue Web UI

### Issue

After Hive data is imported to HBase on the Hue page, an error message is displayed, indicating that the HBase table cannot be detected.

### Symptom

In the Kerberos cluster, the IAM sub-account does not have sufficient permissions. As a result, the HBase table cannot be loaded.

### Cause Analysis

The IAM subaccount does not have sufficient permissions.

### Procedure

MRS Manager:

- Step 1** Log in to MRS Manager.
- Step 2** Choose **System > Manage User**.
- Step 3** Locate the row that contains the target user, and click **Modify**.
- Step 4** Add the user to the **supergroup** group.
- Step 5** Click **OK**. The modification is complete.

----End

FusionInsight Manager:

- Step 1** Log in to FusionInsight Manager.
- Step 2** Choose **System > Permission > User**.
- Step 3** Locate the row that contains the target user, and click **Modify**.
- Step 4** Add the user to the **supergroup** group.
- Step 5** Click **OK**. The modification is complete.

----End

### Summary and Suggestions

If Kerberos authentication is enabled for a cluster, "No data available" is displayed on the page. In this case, check the permission first.

## 18.12 Using Impala

## 18.12.1 Failed to Connect to impala-shell

### Issue

A user fails to connect to impala-shell.

### Symptom

After a user modifies the configuration of any component on the component management page and restarts the service, the connection to impala-shell fails, and the error message "no such file/directory" is displayed.

```
[root@node-master1emdj etc]# pwd
/opt/Bigdata/MRS_2.1.0/1_7_KuduMaster/etc
[root@node-master1emdj etc]# impala-shell -i 192.168.0.73
shell-init: error retrieving current directory: getcwd: cannot access parent directories: No such file or directory
chdir: error retrieving current directory: getcwd: cannot access parent directories: No such file or directory
Traceback (most recent call last):
  File "/opt/client/Impala/impala/shell/impala_shell.py", line 38, in <module>
    from impala_client import (ImpalaClient, DisconnectedException, QueryStateException,
  File "/opt/client/Impala/impala/shell/lib/impala_client.py", line 20, in <module>
    import sasl
  File "build/bdist.linux-x86_64/egg/sasl/__init__.py", line 1, in <module>

  File "build/bdist.linux-x86_64/egg/sasl/saslwrapper.py", line 7, in <module>
  File "build/bdist.linux-x86_64/egg/_saslwrapper.py", line 7, in <module>
  File "build/bdist.linux-x86_64/egg/_saslwrapper.py", line 3, in __bootstrap__
  File "/usr/lib/python2.7/site-packages/setuptools-0.6c11-py2.7.egg/pkg_resources.py", line 2594, in <module>
    for comparator, version in req.specs:
  File "/usr/lib/python2.7/site-packages/setuptools-0.6c11-py2.7.egg/pkg_resources.py", line 425, in __init__

  File "/usr/lib/python2.7/site-packages/setuptools-0.6c11-py2.7.egg/pkg_resources.py", line 440, in add_entry
    `req`. But, if there is an active distribution for the project and it
  File "/usr/lib/python2.7/site-packages/setuptools-0.6c11-py2.7.egg/pkg_resources.py", line 1688, in find_on_path
    return ()
  File "/usr/lib/python2.7/site-packages/setuptools-0.6c11-py2.7.egg/pkg_resources.py", line 1835, in _normalize_cached

  File "/usr/lib/python2.7/site-packages/setuptools-0.6c11-py2.7.egg/pkg_resources.py", line 1829, in normalize_path
    register_namespace_handler(object,null_ns_handler)
  File "/usr/lib64/python2.7/posixpath.py", line 368, in realpath
    return abspath(path)
  File "/usr/lib64/python2.7/posixpath.py", line 356, in abspath
    cwd = os.getcwd()
OSError: [Errno 2] No such file or directory
```

### Cause Analysis

After the service configuration is modified and the service is restarted, some directory structures of the service, such as the etc directory, are deleted and recreated. If the directory is etc or its subdirectory before the service is restarted, some system variables or parameters cannot be found when impala-shell is executed in the original directory because the directory is recreated after the service is restarted. As a result, impala-shell fails to be connected.

### Procedure

Switch to any existing directory and reconnect to impala-shell.

## 18.12.2 Failed to Create a Kudu Table

### Issue

An error occurs when a user creates a Kudu table.

### Symptom

When a user creates table in a new cluster, the following error message is displayed: [Cloudera]ImpalaJDBCdriver ERROR processing query/statement. Error

Code: 0, SQL state: TStatus(statusCode:ERROR\_STATUS, sqlState:HY000, errorMessage:AnalysisException: Table property 'kudu.master\_addresses' is required when the impalad startup flag -kudu\_master\_hosts is not used.

## Cause Analysis

The user does not specify **kudu.master\_addresses** in the Impala SQL statement.

## Procedure

Specify **kudu.master\_addresses** when creating a Kudu table.

## 18.12.3 Failed to Log In to the Impala Client

### Issue

Error information similar to the following is displayed when a user runs the Impala client.

```
[root@node-master1avIy ~]# impala-shell -i 192.168.128.49:21000
File "/opt/client/Impala/impala/shell/impala_shell.py", line 1675
except Exception, e:
    ^
SyntaxError: invalid syntax
[root@node-master1avIy ~]#
```

### Cause Analysis

The latest MRS cluster uses EulerOS 2.9 or later, which provides only Python 3. However, the Impala client is implemented based on Python 2 and is incompatible with some syntax of Python 3. As a result, an error occurs when the Impala client is running. You can manually install Python 2 to solve this problem.

### Procedure

- Step 1** Log in to the Impala node as user **root** and run the following command to check its Python version:

```
python --version
```

```
[root@node-master2JgOY ~]# python --version
Python 3.7.4
```

- Step 2** Run the **yum install make** command to check whether yum is available.
- If the following error is reported, the yum configuration is incorrect. Go to [Step 3](#).

```
[root@node-master2JgOY ~]# yum install make
Error: There are no enabled repositories in "/etc/yum.repos.d", "/etc/yum/repos.d", "/etc/distro.repos.d".
```

- If no error is reported, go to [Step 4](#).

- Step 3** Run the **cat /etc/yum.repos.d/EulerOS-base.repo** command to check whether the yum source matches the system version. If they do not match, modify them.

## Before modification

```
[root@node-master1avIy ~]# cat /etc/yum.repos.d/EulerOS-base.repo
[base]
name=EulerOS-2.0SP2 base
baseurl=http://mirrors.myhuaweicloud.com/euler/ict/site-euleros/euleros/repo/yum/2.2/os/x86_64/
enabled=1
gpgcheck=1
gpgkey=http://mirrors.myhuaweicloud.com/euler/ict/site-euleros/euleros/repo/yum/2.2/os/RPM-GPG-KEY-EulerOS
[root@node-master1avIy ~]# uname -a
Linux node-master1avIy.mrs-mq7v.com 4.18.0-147.5.1.6.h541.eulerosv2r9.x86_64 #1 SMP Wed Aug 4 02:30:13 UTC
x86_64 GNU/Linux
```

## After modification

```
[base]
name=EulerOS-2.0SP9 base
baseurl=http://mirrors.myhuaweicloud.com/euler/ict/site-euleros/euleros/repo/yum/2.9/os/x86_64/
enabled=1
gpgcheck=1
gpgkey=http://mirrors.myhuaweicloud.com/euler/ict/site-euleros/euleros/repo/yum/2.9/os/RPM-GPG-KEY-EulerOS
```

**Step 4** Run the following command to check for the software whose name starts with **python2** in the yum source:

**yum list python2\***

```
[root@node-master2JgOY ~]# yum list python2*
Last metadata expiration check: 0:02:36 ago on Thu 16 Dec 2021 10:05:52 AM CST.
Available Packages
python2.x86_64                               2.7.16-16.eulerosv2r9
python2-debug.x86_64                        2.7.16-16.eulerosv2r9
python2-devel.x86_64                        2.7.16-16.eulerosv2r9
python2-help.noarch                         2.7.16-16.eulerosv2r9
python2-pip.noarch                          18.0-13.h2.eulerosv2r9
python2-setuptools.noarch                   40.4.3-4.h1.eulerosv2r9
python2-tkinter.x86_64                      2.7.16-16.eulerosv2r9
python2-tools.x86_64                        2.7.16-16.eulerosv2r9
```

**Step 5** Run the following command to install Python 2:

**yum install python2**

```
[root@node-master2JgOY ~]# yum install python2
Last metadata expiration check: 0:00:48 ago on Thu 16 Dec 2021 10:05:52 AM CST.
Error:
Problem: problem with installed package python3-unversioned-command-3.7.4-7.h29.eulerosv2r9.x86_64
- package python3-unversioned-command-3.7.4-7.h29.eulerosv2r9.x86_64 conflicts with python2 provided by python2-2.7.16-16.eulerosv2r9.x86_64
- package python3-unversioned-command-3.7.4-7.h11.eulerosv2r9.x86_64 conflicts with python2 provided by python2-2.7.16-16.eulerosv2r9.x86_64
- package python3-unversioned-command-3.7.4-7.h13.eulerosv2r9.x86_64 conflicts with python2 provided by python2-2.7.16-16.eulerosv2r9.x86_64
- package python3-unversioned-command-3.7.4-7.h15.eulerosv2r9.x86_64 conflicts with python2 provided by python2-2.7.16-16.eulerosv2r9.x86_64
- package python3-unversioned-command-3.7.4-7.h18.eulerosv2r9.x86_64 conflicts with python2 provided by python2-2.7.16-16.eulerosv2r9.x86_64
- package python3-unversioned-command-3.7.4-7.h33.eulerosv2r9.x86_64 conflicts with python2 provided by python2-2.7.16-16.eulerosv2r9.x86_64
- package python3-unversioned-command-3.7.4-7.h38.eulerosv2r9.x86_64 conflicts with python2 provided by python2-2.7.16-16.eulerosv2r9.x86_64
- conflicting requests
(tr try to add '--allowrasing' to command line to replace conflicting packages or '--skip-broken' to skip uninstallable packages or '--nobest' to use not only best candidate packages)
```

Python 3 has been installed in the current system. If you directly install Python 2, a conflict message is displayed.

You can select **--allowrasing** or **--skip-broken** for the installation. For example:

**yum install python2 --skip-broken**

```
[root@node-master2Jg0Y ~]# yum install python2 --skip-broken
Last metadata expiration check: 0:34:08 ago on Thu 16 Dec 2021 10:05:52 AM CST.
Dependencies resolved.
=====
Package                Architecture      Version           Repository        Size
=====
Installing:
python2                x86_64           2.7.16-16.eulerosv2r9    base              6.4 M
Installing dependencies:
libXft                 x86_64           2.3.2-13.eulerosv2r9    base              41 k
=====
```

After the installation is complete, the Python version is automatically changed to python2, as shown in the following figure.

```
Installed:
libXft-2.3.2-13.eulerosv2r9.x86_64          libXrender-0.9.10-10.eulerosv2r9.x86_64
python2-2.7.16-16.eulerosv2r9.x86_64      python2-debug-2.7.16-16.eulerosv2r9.x86_64
python2-devel-2.7.16-16.eulerosv2r9.x86_64 python2-help-2.7.16-16.eulerosv2r9.noarch
python2-setuptools-40.4.3-4.h1.eulerosv2r9.noarch python2-tkinter-2.7.16-16.eulerosv2r9.x86_64
python2-tools-2.7.16-16.eulerosv2r9.x86_64 python3-rpm-generators-9-1.eulerosv2r9.noarch
tk-1:8.6.8-5.eulerosv2r9.x86_64

Complete!
[root@node-master2Jg0Y ~]# python --version
Python 2.7.16
```

If Python 2 is installed successfully but the displayed Python version is incorrect, run the following command to create the `/usr/bin/python` soft link for `/usr/bin/python2`:

```
ln -s /usr/bin/python2 /usr/bin/python
```

**Step 6** Verify that the Impala client is available.

```
[root@node-master1avIy ~]# impala-shell -i 192.168.128.49:21000
Starting Impala Shell without Kerberos authentication
Opened TCP connection to 192.168.128.49:21000
Connected to 192.168.128.49:21000
Server version: impalad version 3.4.0-RELEASE RELEASE (build eebadd34c1563cbf5825a4e4d361e7b3601f9827)
*****
Welcome to the Impala shell.
(Impala Shell v3.4.0-RELEASE (eebadd3) built on Thu Nov 4 11:29:54 CST 2021)

After running a query, type SUMMARY to see a summary of where time was spent.
*****
[192.168.128.49:21000] default> show databases;
Query: show databases
+-----+-----+
| name          | comment                               |
+-----+-----+
| _impala_builtins | System database for Impala builtin functions |
| default       | Default Hive database                 |
+-----+-----+
Fetched 2 row(s) in 0.16s
[192.168.128.49:21000] default>
```

----End

## 18.13 Using Kafka

### 18.13.1 An Error Is Reported When Kafka Is Run to Obtain a Topic

#### Issue

An Error is reported when Kafka is run to obtain a topic.

## Symptom

An error is reported when the Kafka is run to obtain topics. The error information is as follows:

```
ERROR org.apache.kafka.common.errors.InvalidReplicationFactorException: Replication factor: 2 larger than available brokers: 0.
```

## Possible Cause

The variable for obtaining the ZooKeeper address is incorrect due to special characters.

## Procedure

**Step 1** Log in to any Master node.

**Step 2** Run the `cat /opt/client/Kafka/kafka/config/server.properties |grep '^zookeeper.connect ='` command to check the variable of the Zookeeper address.

**Step 3** Run Kafka again to obtain the topic. Do not add any character to the variables obtained in [Step 2](#).

----End

## 18.13.2 Flume Normally Connects to Kafka But Fails to Send Messages

### Symptom

An MRS cluster is installed, and ZooKeeper, Flume, and Kafka are installed in the cluster.

Flume fails to send data to Kafka.

### Possible Causes

1. The Kafka service is abnormal.
2. The IP address for Flume to connect to Kafka is incorrect.
3. The size of the message sent from Flume to Kafka exceeds the upper limit.

### Cause Analysis

The possible reasons why Flume fails to send data to Kafka may be related to Flume or Kafka.

1. Check the Kafka service status and monitoring metrics on Manager.
  - MRS Manager: Log in to MRS Manager and choose **Services > Kafka**. Check the Kafka status. The status is **Good**, and the monitoring metrics are correctly displayed.
  - FusionInsight Manager: Log in to FusionInsight Manager and choose **Cluster > Name of the target cluster > Service > Kafka**. Check the Kafka status. It is found that the status is good and the monitoring metrics are correctly displayed.



2. Check the Flume log. The log contains **MessageSizeTooLargeException** information, as shown in the following:

```
2016-02-26 14:55:19,126 | WARN | [SinkRunner-PollingRunner-DefaultSinkProcessor] | Produce request with correlation id 349829 failed due to [LOG,7]: kafka.common.MessageSizeTooLargeException | kafka.utils.Logging$class.warn(Logging.scala:83)
```

The exception shows that the size of data written to Kafka by Flume exceeds the maximum message size specified by Kafka.

3. Check the maximum message size specified by Kafka on Manager.
  - MRS Manager portal: Log in to MRS Manager and choose **Services > Kafka > Configuration**.
  - FusionInsight Manager: Log in to FusionInsight Manager and choose **Cluster > Name of the target cluster > Service > Kafka > Configuration**.

On the page that is displayed, set **Type** to **All**. All Kafka configurations are displayed. Enter **message.max.bytes** in the **Search** text box to search.

In MRS, the maximum size of a message that can be received by the Kafka server is 1000012 bytes = 977 KB by default.

## Solution

After confirmation with the customer, data sent by Flume contains messages over 1 MB. Adjust parameters on Kafka to enable the messages to be written to Kafka.

- Step 1** Set **message.max.bytes** to a value that is larger than the current maximum size of the message to be written so that Kafka can receive all messages.
- Step 2** Set **replica.fetch.max.bytes** to a value that is equal to or larger than the value of **message.max.bytes** so that replicas of partitions on different Brokers can be synchronized to all messages.
  - MRS Manager portal: Log in to MRS Manager and choose **Services > Kafka > Configuration**.
  - FusionInsight Manager: Log in to FusionInsight Manager and choose **Cluster > Name of the target cluster > Service > Kafka > Configuration**.

On the page that is displayed, set **Type** to **All**. All Kafka configurations are displayed. Enter **replica.fetch.max.bytes** in the **Search** text box to search.

- Step 3** Click **Save** and restart the Kafka service to make Kafka configurations take effect.
- Step 4** Set **fetch.message.max.bytes** to a value that is equal to or larger than the value of **message.max.bytes** for Consumer service applications to ensure that Consumers can consume all messages.

----End

## 18.13.3 Producer Failed to Send Data and Threw "NullPointerException"

### Symptom

An MRS cluster has ZooKeeper and Kafka installed.

When the Producer client sends data to Kafka, it fails and throws "NullPointerException".

## Possible Causes

1. The Kafka service is abnormal.
2. The **jass** and **keytab** files configured on the Producer client are incorrect.

## Cause Analysis

The possible causes may be related to Producer or Kafka.

1. Check the Kafka service status and monitoring metrics on Manager.
  - MRS Manager: Log in to MRS Manager and choose **Services > Kafka**. Check the Kafka status. The status is **Good**, and the monitoring metrics are correctly displayed.
  - FusionInsight Manager: Log in to FusionInsight Manager and choose **Cluster**. Click the name of the target cluster and choose **Service > Kafka**. Check the Kafka status. The status is good, and the monitoring metrics are correctly displayed.
2. Check the Producer client log. The log contains "NullPointerException", as shown in [Figure 18-42](#).

**Figure 18-42** Producer client log

```
[2016-12-06 02:04:05,906]-[schedule-C50D0717-4643-4D4E-9D6E-B940E4BD7159]-[kafka-producer-network-thread |
SZX1000161910-10.21.219.222-bigdata-producer-5]-[1005]-[org.apache.kafka.clients.producer.internals.Sender.run
thread:
java.lang.NullPointerException
    at org.apache.kafka.common.network.Selector.pollSelectionKeys(Selector.java:302)
    at org.apache.kafka.common.network.Selector.poll(Selector.java:283)
    at org.apache.kafka.clients.NetworkClient.poll(NetworkClient.java:260)
    at org.apache.kafka.clients.producer.internals.Sender.run(Sender.java:229)
    at org.apache.kafka.clients.producer.internals.Sender.run(Sender.java:134)
    at java.lang.Thread.run(Thread.java:745)
[2016-12-06 02:04:05,921]-[schedule-C50D0717-4643-4D4E-9D6E-B940E4BD7159]-[kafka-producer-network-thread |
SZX1000161910-10.21.219.222-bigdata-producer-3]-[1005]-[org.apache.kafka.clients.producer.internals.Sender.run
thread:
java.lang.NullPointerException
    at org.apache.kafka.common.network.Selector.pollSelectionKeys(Selector.java:302)
    at org.apache.kafka.common.network.Selector.poll(Selector.java:283)
    at org.apache.kafka.clients.NetworkClient.poll(NetworkClient.java:260)
    at org.apache.kafka.clients.producer.internals.Sender.run(Sender.java:229)
    at org.apache.kafka.clients.producer.internals.Sender.run(Sender.java:134)
    at java.lang.Thread.run(Thread.java:745)
```

Alternatively, the log contains only "NullPointerException" but no stack information. The problem is caused by JDK self-protection. If much information is printed for the same stack, the JDK self-protection is triggered and stack information is no longer printed, as shown in [Figure 18-43](#).

**Figure 18-43** Error information

```
[2016-11-23 04:06:53,973] [kafka-producer-network-thread | producer-1] [ERROR] [org.apache.kafka.clients.producer.internals.Sender] (run:130)- Uncaught error in kafka producer I/O thread:
java.lang.NullPointerException
[2016-11-23 04:06:53,973] [kafka-producer-network-thread | producer-1] [ERROR] [org.apache.kafka.clients.producer.internals.Sender] (run:130)- Uncaught error in kafka producer I/O thread:
java.lang.NullPointerException
[2016-11-23 04:06:53,973] [kafka-producer-network-thread | producer-1] [ERROR] [org.apache.kafka.clients.producer.internals.Sender] (run:130)- Uncaught error in kafka producer I/O thread:
java.lang.NullPointerException
[2016-11-23 04:06:53,973] [kafka-producer-network-thread | producer-1] [ERROR] [org.apache.kafka.clients.producer.internals.Sender] (run:130)- Uncaught error in kafka producer I/O thread:
java.lang.NullPointerException
```

3. Check the Producer client log. Error information "Failed to configure SaslClientAuthenticator" is displayed, as shown in [Figure 18-44](#).

Figure 18-44 Error log

```
Caused by: org.apache.kafka.common.KafkaException: Failed to configure SaslClientAuthenticator
at org.apache.kafka.common.security.authenticator.SaslClientAuthenticator.configure(SaslClientAuthenticator.java:96)
at org.apache.kafka.common.network.SaslChannelBuilder.buildChannel(SaslChannelBuilder.java:89)
... 9 more
Caused by: org.apache.kafka.common.KafkaException: Failed to create SaslClient
at org.apache.kafka.common.security.authenticator.SaslClientAuthenticator.createSaslClient(SaslClientAuthenticator.java:112)
at org.apache.kafka.common.security.authenticator.SaslClientAuthenticator.configure(SaslClientAuthenticator.java:94)
... 10 more
Caused by: javax.security.sasl.SaslException: PLAIN: authorization ID and password must be specified
at com.sun.security.sasl.PlainClient.<init>(PlainClient.java:58)
at com.sun.security.sasl.ClientFactoryImpl.createSaslClient(ClientFactoryImpl.java:97)
at javax.security.sasl.Sasl.createSaslClient(Sasl.java:384)
at com.ibm.messagehub.login.MessageHubSaslClientFactory.createSaslClient(MessageHubSaslClientFactory.java:77)
at javax.security.sasl.Sasl.createSaslClient(Sasl.java:384)
at org.apache.kafka.common.security.authenticator.SaslClientAuthenticator$1.run(SaslClientAuthenticator.java:107)
at org.apache.kafka.common.security.authenticator.SaslClientAuthenticator$1.run(SaslClientAuthenticator.java:102)
at java.security.AccessController.doPrivileged(Native Method)
at javax.security.auth.Subject.doAs(Subject.java:422)
at org.apache.kafka.common.security.authenticator.SaslClientAuthenticator.createSaslClient(SaslClientAuthenticator.java:102)
... 11 more
```

4. The authentication failure causes the failure to create the KafkaChannel. The KafkaChannel obtained through the **channel(key)** method is empty and "NullPointerException" is excessively printed. According to the preceding log, the authentication fails due to an incorrect password which does not match the username.
5. Check the **jaas** and **keytab** files. The **principal** is set to **stream** in the **jaas** file.

Figure 18-45 Checking the jaas file

```
kafkaClient {
com.sun.security.auth.module.Krb5LoginModule required
debug=false
keyTab="/opt/client/user.keytab"
useTicketCache=false
storeKey=true
principal="stream@HADOOP.COM"
useKeyTab=true;
};
```

The **principal** is set to **zmk\_kafka** in the **user.keytab** file.

Figure 18-46 Checking the user.keytab file

```
[root@8-5-148-6 client]# klist -kt user.keytab
Keytab name: FILE:user.keytab
KVNO Timestamp Principal
-----
1 12/19/16 16:28:17 zmk_kafka@HADOOP.COM
1 12/19/16 16:28:17 zmk_kafka@HADOOP.COM
```

The **principal** in the **jaas** file is inconsistent with that in the **user.keytab** file.

The application automatically and periodically updates the **jaas** file. However, when two processes of the application update the **jaas** file, one process writes a correct **principal** whereas the other process writes an incorrect one. As a result, the application is abnormal sometimes.

## Procedure

- Step 1 Modify the **jaas** file to ensure that its **principal** exists in the **keytab** file.

----End

## 18.13.4 Producer Fails to Send Data and "TOPIC\_AUTHORIZATION\_FAILED" Is Thrown

### Symptom

An MRS cluster is installed, and ZooKeeper and Kafka are installed in the cluster.

When Producer sends data to Kafka, the client throws "TOPIC\_AUTHORIZATION\_FAILED."

### Possible Causes

1. The Kafka service is abnormal.
2. The Producer client adopts non-security access and access is disabled on the server.
3. The Producer client adopts non-security access and ACL is set for Kafka topics.

### Cause Analysis

The possible reasons why Producer fails to send data to Kafka may be related to Producer or Kafka.

1. Check the Kafka service status:
  - MRS Manager: Log in to MRS Manager and choose **Services > Kafka**. Check the Kafka status. The status is **Good**, and the monitoring metrics are correctly displayed.
  - FusionInsight Manager: Log in to FusionInsight Manager and choose **Cluster > Name of the target cluster > Service > Kafka**. Check the Kafka status. It is found that the status is good and the monitoring metrics are correctly displayed.
2. Check the Producer client logs. The logs contain the error information "TOPIC\_AUTHORIZATION\_FAILED."

```
[root@10-10-144-2 client]# kafka-console-producer.sh --broker-list 10.5.144.2:9092 --topic test
1
[2017-01-24 16:58:36,671] WARN Error while fetching metadata with correlation id 0 :
{test=TOPIC_AUTHORIZATION_FAILED} (org.apache.kafka.clients.NetworkClient)
[2017-01-24 16:58:36,672] ERROR Error when sending message to topic test with key: null, value: 1
bytes with error: Not authorized to access topics: [test]
(org.apache.kafka.clients.producer.internals.ErrorLoggingCallback)
```

Producer accesses Kafka using port 9092, which is a non-security port.
3. On Manager, check the current Kafka cluster configuration. It is found that the customized configuration **allow.everyone.if.no.acl.found=false** is not configured.
  - MRS Manager portal: Log in to MRS Manager and choose **Services > Kafka > Configuration**.
  - FusionInsight Manager: Log in to FusionInsight Manager and choose **Cluster > Name of the target cluster > Service > Kafka > Configuration**.
4. If ACL is set to **false**, port 9092 cannot be used for access.
5. Check the Producer client logs. The logs contain the error information "TOPIC\_AUTHORIZATION\_FAILED."

```
[root@10-10-144-2 client]# kafka-console-producer.sh --broker-list 10.5.144.2:21005 --topic test_acl
1
```

```
[2017-01-25 11:09:40,012] WARN Error while fetching metadata with correlation id 0 :
{test_acl=TOPIC_AUTHORIZATION_FAILED} (org.apache.kafka.clients.NetworkClient)
[2017-01-25 11:09:40,013] ERROR Error when sending message to topic test_acl with key: null, value:
1 bytes with error: Not authorized to access topics: [test_acl]
(org.apache.kafka.clients.producer.internals.ErrorLoggingCallback)
[2017-01-25 11:14:40,010] WARN Error while fetching metadata with correlation id 1 :
{test_acl=TOPIC_AUTHORIZATION_FAILED} (org.apache.kafka.clients.NetworkClient)
```

Producer accesses Kafka using port 21005, which is a non-security port.

6. Run the client command to check the ACL permission of the topic.

```
[root@10-10-144-2 client]# kafka-acls.sh --authorizer-properties zookeeper.connect=10.5.144.2:24002/
kafka --list --topic topic_acl
Current ACLs for resource `Topic:topic_acl`:
  User:test_user has Allow permission for operations: Describe from hosts: *
  User:test_user has Allow permission for operations: Write from hosts: *
```

If ACL is set for the topic, port 9092 cannot be used for access.

7. Check the Producer client logs. The logs contain the error information "TOPIC\_AUTHORIZATION\_FAILED."

```
[root@10-10-144-2 client]# kafka-console-producer.sh --broker-list 10.5.144.2:21007 --topic topic_acl
--producer.config /opt/client/Kafka/kafka/config/producer.properties
1
[2017-01-25 12:43:58,506] WARN Error while fetching metadata with correlation id 0 :
{topic_acl=TOPIC_AUTHORIZATION_FAILED} (org.apache.kafka.clients.NetworkClient)
[2017-01-25 12:43:58,507] ERROR Error when sending message to topic topic_acl with key: null,
value: 1 bytes with error: Not authorized to access topics: [topic_acl]
(org.apache.kafka.clients.producer.internals.ErrorLoggingCallback)
```

Producer uses port 21007 to access Kafka.

8. Run the client command **klist** to query the current authenticated user.

```
[root@10-10-144-2 client]# klist
Ticket cache: FILE:/tmp/krb5cc_0
Default principal: test@HADOOP.COM

Valid starting Expires Service principal
01/25/17 11:06:48 01/26/17 11:06:45 krbtgt/HADOOP.COM@HADOOP.COM
```

The **test** user is used in this example.

9. Run the client command to check the ACL permission of the topic.

```
[root@10-10-144-2 client]# kafka-acls.sh --authorizer-properties zookeeper.connect=10.5.144.2:2181/
kafka --list --topic topic_acl
Current ACLs for resource `Topic:topic_acl`:
  User:test_user has Allow permission for operations: Describe from hosts: *
  User:test_user has Allow permission for operations: Write from hosts: *
```

After ACL is set for the topic, user **test\_user** has Producer permission. User **test** has no permission to perform Producer operations.

For details about the solution, see [2](#).

10. Log in to Kafka Broker using SSH.

Run the **cd /var/log/Bigdata/kafka/broker** command to go to the log directory.

Check the **kafka-authorizer.log** file. It shows that the user does not belong to the **kafka** or **kafkaadmin** group.

```
2017-01-25 13:26:33,648 | INFO | [kafka-request-handler-0] | The principal is test, belongs to Group :
[hadoop, ficommon] | kafka.authorizer.logger (SimpleAclAuthorizer.scala:169)
2017-01-25 13:26:33,648 | WARN | [kafka-request-handler-0] | The user is not belongs to kafka or
kafkaadmin group, authorize failed! | kafka.authorizer.logger (SimpleAclAuthorizer.scala:170)
```

For details about the solution, see [3](#).

## Solution

**Step 1** Set `allow.everyone.if.no.acl.found` to `true` and restart the Kafka service.

**Step 2** Use the account with permission for login.

Example:

```
kinit test_user
```

Alternatively, grant the user with related permission.

### NOTICE

This operation must be performed by the Kafka administrator (belonging to the `kafkaadmin` group).

Example:

```
kafka-acls.sh --authorizer-properties zookeeper.connect=10.5.144.2:2181/kafka --topic topic_acl --producer --add --allow-principal User:test
```

```
[root@10-10-144-2 client]# kafka-acls.sh --authorizer-properties zookeeper.connect=8.5.144.2:2181/kafka --list --topic topic_acl
Current ACLs for resource `Topic:topic_acl`:
User:test_user has Allow permission for operations: Describe from hosts: *
User:test_user has Allow permission for operations: Write from hosts: *
User:test has Allow permission for operations: Describe from hosts: *
User:test has Allow permission for operations: Write from hosts: *
```

**Step 3** Add the user to the `kafka` or `kafkaadmin` group.

----End

## 18.13.5 Producer Occasionally Fails to Send Data and the Log Displays "Too many open files in system"

### Symptom

When Producer sends data to Kafka, it is found that the client fails to send data.

**Figure 18-47** Producer fails to send data.

```
2018-05-08 23:29:16,856 ERROR [SinkRunner-PollingRunner-DefaultSinkProcessor] Failed to publish events | org.apache.flume.sink...
2018-05-08 23:29:16,856 ERROR [SinkRunner-PollingRunner-DefaultSinkProcessor] Unable to deliver event. Exception follows. | org...
2018-05-08 23:29:16,986 ERROR [SinkRunner-PollingRunner-DefaultSinkProcessor] Failed to publish events | org.apache.flume.sink...
2018-05-08 23:29:16,987 ERROR [SinkRunner-PollingRunner-DefaultSinkProcessor] Unable to deliver event. Exception follows. | org...
```

### Possible Causes

1. The Kafka service is abnormal.
2. The network is abnormal.
3. The Kafka topic is abnormal.

## Cause Analysis

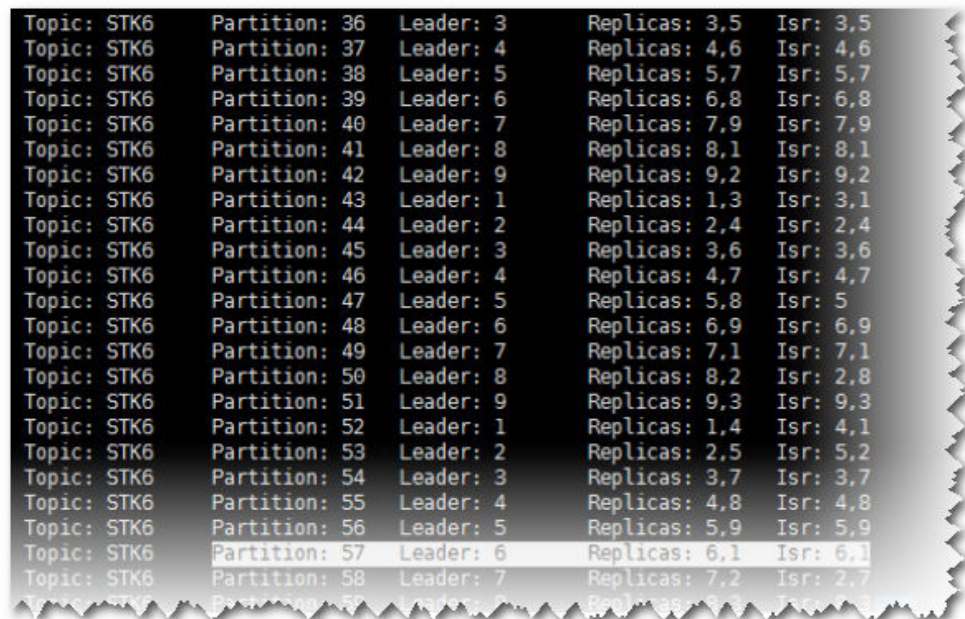
1. Check the Kafka service status:
  - MRS Manager: Log in to MRS Manager and choose **Services > Kafka**. Check the Kafka status. The status is **Good**, and the monitoring metrics are correctly displayed.
  - FusionInsight Manager: Log in to FusionInsight Manager and choose **Cluster > Name of the target cluster > Service > Kafka**. Check the Kafka status. It is found that the status is good and the monitoring metrics are correctly displayed.
2. View the error topic information in the SparkStreaming log.

Run the Kafka commands to obtain the topic assignment information and copy synchronization information, and check the return result.

**kafka-topics.sh --describe --zookeeper <zk\_host:port/chroot>**

As shown in [Figure 18-48](#), the topic status is normal. All partitions have normal leader information.

**Figure 18-48** Topic status



3. Run the **telnet** command to check whether the Kafka can be connected.  
**telnet Kafka service IP address Kafka service port**  
 If telnet fails, check the network security group and ACL.
4. Log in to Kafka Broker using SSH.  
 Run the **cd /var/log/Bigdata/kafka/broker** command to go to the log directory.  
 Check on **server.log** indicates that the error message is displayed in the log shown in the following figure.

**Figure 18-49** Log exception

```
2018-05-08 23:05:00,061 | ERROR | [kafka-socket-acceptor-PLAINTEXT-21005] | Error while accepting connection | kafka.network.Acceptor.accept(SocketServer.scala:336)
java.io.IOException: Too many open files in system
    at sun.nio.ch.ServerSocketChannelImpl.accept0(Native Method)
    at sun.nio.ch.ServerSocketChannelImpl.accept(SocketServer.java:422)
    at sun.nio.ch.ServerSocketChannelImpl.accept(SocketServer.java:250)
    at kafka.network.Acceptor.accept(SocketServer.scala:336)
```

5. Output of the `lsdf` command used to check the handle usage of the Kafka process on the current node shows that the number of handles used by the Kafka process reaches 470,000.

**Figure 18-50** Handles

```
omm@lf2-bi-sparkstream-71-24-8:/var/log/Bigdata/kafka/broker> jps
24338 Kafka
14630 MetricAgentMain
30713 NodeAgent
46973 Jps
omm@lf2-bi-sparkstream-71-24-8:/var/log/Bigdata/kafka/broker> lsdf -p 24383|wc
0
omm@lf2-bi-sparkstream-71-24-8:/var/log/Bigdata/kafka/broker> lsdf -p 24338|wc
473282
```

6. Check the service code. It is found that the Producer object is frequently created and is not closed normally.

## Solution

**Step 1** Stop the current application to ensure that the number of handles on the server does not increase sharply, which affects the normal running of services.

**Step 2** Optimize the application code to resolve the handle leakage problem.

Suggestion: Use one Producer object globally. After the use is complete, call the Close interface to close the handle.

----End

## 18.13.6 Consumer Is Initialized Successfully, But the Specified Topic Message Cannot Be Obtained from Kafka

### Symptom

An MRS cluster is installed, and ZooKeeper, Flume, Kafka, Storm, and Spark are installed in the cluster.

The customer cannot consume any data using Storm, Spark, Flume or self-programmed Consumer code to consume messages of the specified Kafka topic.

### Possible Causes

1. The Kafka service is abnormal.
2. The IP address for ZooKeeper connection is incorrectly set.
3. "ConsumerRebalanceFailedException" is thrown.



4. "ClosedChannelException" caused by network problems is thrown.

## Cause Analysis

Storm, Spark, Flume or user-defined Consumer code can be called Consumer.

1. Check the Kafka service status:
  - MRS Manager: Log in to MRS Manager and choose **Services > Kafka**. Check the Kafka status. The status is **Good**, and the monitoring metrics are correctly displayed.
  - FusionInsight Manager: Log in to FusionInsight Manager and choose **Cluster > Name of the target cluster > Service > Kafka**. Check the Kafka status. It is found that the status is good and the monitoring metrics are correctly displayed.
2. Check whether data can be normally consumed through the Kafka client. Suppose the client has been installed in the `/opt/client` directory, `test` is the topic name to be consumed, and the IP address of ZooKeeper is `192.168.234.231`.

```
cd /opt/client
source bigdata_env
kinit admin
kafka-topics.sh --zookeeper 192.168.234.231:2181/kafka --describe --topic testkafka-console-
consumer.sh --topic test --zookeeper 192.168.234.231:2181/kafka --from-beginning
```

If data can be consumed, the cluster service is running properly.

3. Check Consumer configurations. The IP address for connecting to ZooKeeper is incorrect.
  - Flume  
server.sources.Source02.type=org.apache.flume.source.kafka.KafkaSource  
server.sources.Source02.zookeeperConnect=192.168.234.231:2181  
server.sources.Source02.topic = test  
server.sources.Source02.groupId = test\_01
  - Spark  
val zkQuorum = "192.168.234.231:2181"
  - Storm  
BrokerHosts brokerHosts = new ZKHosts("192.168.234.231:2181");
  - Consumer API  
zookeeper.connect="192.168.234.231:2181"

On MRS Manager, the root path of ZNode where Kafka is stored on ZooKeeper is `/kafka`, which is differentiated from the open source. The address for Kafka to connect to ZooKeeper is **192.168.234.231:2181/kafka**.

However, the address for Consumer to connect to ZooKeeper is **192.168.234.231:2181**. Therefore, topic information about Kafka cannot be correctly obtained.

For details about the solution, see [Step 1](#).

4. Check Consumer logs. The logs contain "ConsumerRebalanceFailedException".

```
2016-02-03 15:55:32,557 | ERROR | [ZkClient-EventThread-75- 192.168.234.231:2181/kafka] | Error
handling event ZkEvent[New session event sent to kafka.consumer.ZookeeperConsumerConnector
$ZKSessionExpireListener@34b41dfe] | org.I0ltec.zkclient.ZkEventThread.run(ZkEventThread.java:77)
kafka.common.ConsumerRebalanceFailedException: pc-zjqbetl86-1454482884879-2ec95ed3 can't
rebalance after 4 retries
at kafka.consumer.ZookeeperConsumerConnector
$ZKRebalancerListener.syncedRebalance(ZookeeperConsumerConnector.scala:633)
```

```
at kafka.consumer.ZookeeperConsumerConnector
$ZKSessionExpireListener.handleNewSession(ZookeeperConsumerConnector.scala:487)
at org.I0Itec.zkclient.ZkClient$4.run(ZkClient.java:472)
at org.I0Itec.zkclient.ZkEventThread.run(ZkEventThread.java:71)
```

The exception shows that the current Consumer does not complete rebalance within the specified retry times. As a result, Kafka Topic-Partition is not allocated to Consumer and Consumer cannot consume messages.

For details about the solution, see [Step 3](#).

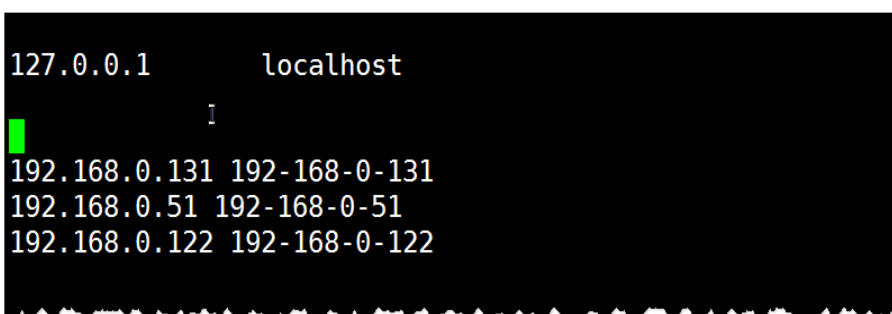
5. Check Consumer logs. The logs contain "Fetching topic metadata with correlation id 0 for topics [Set(test)] from broker [id:26,host:192-168-234-231,port:9092] failed" and "ClosedChannelException".

```
[2016-03-04 03:33:53,047] INFO Fetching metadata from broker id:26,host:
192-168-234-231,port:9092 with correlation id 0 for 1 topic(s) Set(test) (kafka.client.ClientUtils$)
[2016-03-04 03:33:55,614] INFO Connected to 192-168-234-231:21005 for producing
(kafka.producer.SyncProducer)
[2016-03-04 03:33:55,614] INFO Disconnecting from 192-168-234-231:21005
(kafka.producer.SyncProducer)
[2016-03-04 03:33:55,615] WARN Fetching topic metadata with correlation id 0 for topics [Set(test)]
from broker [id:26,host: 192-168-234-231,port:21005] failed (kafka.client.ClientUtils$)
java.nio.channels.ClosedChannelException
at kafka.network.BlockingChannel.send(BlockingChannel.scala:100)
at kafka.producer.SyncProducer.liftedTree1$1(SyncProducer.scala:73)
at kafka.producer.SyncProducer.kafka$producer$SyncProducer$$doSend(SyncProducer.scala:72)
at kafka.producer.SyncProducer.send(SyncProducer.scala:113)
at kafka.client.ClientUtils$.fetchTopicMetadata(ClientUtils.scala:58)
at kafka.client.ClientUtils$.fetchTopicMetadata(ClientUtils.scala:93)
at kafka.consumer.ConsumerFetcherManager
$LeaderFinderThread.doWork(ConsumerFetcherManager.scala:66)
at kafka.utils.ShutdownableThread.run(ShutdownableThread.scala:60)
[2016-03-04 03:33:55,615] INFO Disconnecting from 192-168-234-231:21005
(kafka.producer.SyncProducer)
```

The exception shows that the current Consumer cannot obtain metadata from the Kafka Broker 192-168-234-231 node and cannot connect to the correct Broker for obtaining messages.

6. Check the network conditions. If the network is normal, check whether mapping between the host and the IP address is configured.
  - Linux  
Run the `cat /etc/hosts` command.

**Figure 18-51** Example 1



```
127.0.0.1      localhost
192.168.0.131 192-168-0-131
192.168.0.51  192-168-0-51
192.168.0.122 192-168-0-122
```

- Windows  
Open `C:\Windows\System32\drivers\etc\hosts`.

**Figure 18-52 Example 2**

```
# For example:
#
# 192.168.94.97 rhino.acme.com # source server
# 192.168.63.10 x.acme.com # x client host

# localhost name resolution is handled within DNS itself.
# 127.0.0.1 localhost
# ::1 localhost
10.82.129.120 rms.huawei.com # modified by IrmTool at 2015-01-18 17:55:13
```

For details about the solution, see [Step 4](#).

## Solution

**Step 1** The IP address for connecting to ZooKeeper is incorrectly configured.

**Step 2** Change the IP address for connecting to ZooKeeper in the Consumer configuration and make it consistent with MRS configuration.

- **Flume**  
server.sources.Source02.type=org.apache.flume.source.kafka.KafkaSource  
server.sources.Source02.zookeeperConnect=192.168.234.231:2181/kafka  
server.sources.Source02.topic = test  
server.sources.Source02.groupId = test\_01
- **Spark**  
val zkQuorum = "192.168.234.231:2181/kafka"
- **Storm**  
BrokerHosts brokerHosts = new ZKHosts("192.168.234.231:2181/kafka");
- **Consumer API**  
zookeeper.connect="192.168.234.231:2181/kafka"

**Step 3** Rebalance is abnormal.

Multiple Consumers in the same consumer group are successively started and consume data of multiple partitions at the same time, load balancing is performed for Consumers when consumers are fewer than partitions.

The temporary node where the Consumer is stored on ZooKeeper determines read/write permission of which partition of which topic the Consumer has. The path is **/consumers/consumer-group-xxx/owners/topic-xxx/x**.

After the load balancing is triggered, the original Consumer will be recalculated and release occupied partitions, which takes a while. Therefore, new Consumers may fail to preempt the partitions.

**Table 18-4** Parameters

Name	Function	Default Value
rebalance.max.retries	Maximum number of rebalance retries	4
rebalance.backoff.ms	Interval for each rebalance retry	2000

Name	Function	Default Value
zookeeper.session.timeout.ms	Maximum time allowed to create a session with ZooKeeper	15000

Set the preceding parameters to higher values. The following is for your reference:

```
zookeeper.session.timeout.ms = 45000
rebalance.max.retries = 10
rebalance.backoff.ms = 5000
```

Parameter setting must comply with the following rule:

**rebalance.max.retries \* rebalance.backoff.ms > zookeeper.session.timeout.ms**

**Step 4** The network is abnormal.

In the **hosts** file, mapping between the hostname and IP address is not configured. As a result, information cannot be obtained when using the hostname for access.

**Step 5** Add the hostname to the **hosts** file and make it correspond to the IP address.

- Linux

**Figure 18-53** Example 3

```
127.0.0.1      localhost

192.168.0.131 192-168-0-131
192.168.0.51  192-168-0-51
192.168.0.122 192-168-0-122
192.168.234.231 192-168-234-231
```

- Windows

**Figure 18-54** Example 4

```
# For example:
#
# 192.168.94.97 rhino.acme.com # source server
# 192.168.63.10 x.acme.com # x client host

# localhost name resolution is handled within DNS itself.
# 127.0.0.1 localhost
# ::1 localhost
10.82.129.120 rms.huawei.com # modified by IrmTool at 2015-01-18 17:55:13
192.168.234.231 192-168-234-231
```

----End

## 18.13.7 Consumer Fails to Consume Data and Remains in the Waiting State

### Symptom

An MRS cluster is installed, and ZooKeeper and Kafka are installed in the cluster.

When the Consumer consumes data from Kafka, the client stays in the Waiting state.

### Possible Causes

1. The Kafka service is abnormal.
2. The Consumer client adopts non-security access and access is disabled on the server.
3. The Consumer client adopts non-security access and ACL is set for Kafka topics.

### Cause Analysis

The possible reasons why the Consumer fails to consume data from Kafka may be related to the Consumer or Kafka.

1. Check the Kafka service status:
  - MRS Manager: Log in to MRS Manager and choose **Services > Kafka**. Check the Kafka status. The status is **Good**, and the monitoring metrics are correctly displayed.
  - FusionInsight Manager: Log in to FusionInsight Manager and choose **Cluster > Name of the target cluster > Service > Kafka**. Check the Kafka status. It is found that the status is good and the monitoring metrics are correctly displayed.
2. Check the Consumer client log. It is found that the information about the frequent connections and disconnections to the Broker node is printed, as shown in the following output.

```
[root@10-10-144-2 client]# kafka-console-consumer.sh --topic test --zookeeper 10.5.144.2:2181/kafka --from-beginning

[2017-03-07 09:22:00,658] INFO Fetching metadata from broker BrokerEndPoint(1,10.5.144.2,9092) with correlation id 26 for 1 topic(s) Set(test) (kafka.client.ClientUtils$)
[2017-03-07 09:22:00,659] INFO Connected to 10.5.144.2:9092 for producing (kafka.producer.SyncProducer)
[2017-03-07 09:22:00,659] INFO Disconnecting from 10.5.144.2:9092 (kafka.producer.SyncProducer)

Consumer accesses Kafka using port 9092, which is a non-security port.
```
3. On Manager, check the current Kafka cluster configuration. It is found that the customized configuration **allow.everyone.if.no.acl.found=false** is not configured.
  - MRS Manager portal: Log in to MRS Manager and choose **Services > Kafka > Configuration**.
  - FusionInsight Manager: Log in to FusionInsight Manager and choose **Cluster > Name of the target cluster > Service > Kafka > Configuration**.

- If ACL is set to **false**, port 9092 cannot be used for access.
- Check the Consumer client log. It is found that the information about the frequent connections and disconnections to the Broker node is printed, as shown in the following output.

```
[root@10-10-144-2 client]# kafka-console-consumer.sh --topic test_acl --zookeeper 10.5.144.2:2181/kafka --from-beginning
```

```
[2017-03-07 09:49:16,992] INFO Fetching metadata from broker BrokerEndPoint(2,10.5.144.3,9092) with correlation id 16 for 1 topic(s) Set(topic_acl) (kafka.client.ClientUtils$)
[2017-03-07 09:49:16,993] INFO Connected to 10.5.144.3:9092 for producing (kafka.producer.SyncProducer)
[2017-03-07 09:49:16,994] INFO Disconnecting from 10.5.144.3:9092 (kafka.producer.SyncProducer)
```

The Consumer accesses Kafka using port 21005, which is a non-security port.

- Run the client command to check the ACL permission of the topic.

```
[root@10-10-144-2 client]# kafka-acls.sh --authorizer-properties zookeeper.connect=10.5.144.2:2181/kafka --list --topic topic_acl
```

```
Current ACLs for resource `Topic:topic_acl`:
```

```
User:test_user has Allow permission for operations: Describe from hosts: *
```

```
User:test_user has Allow permission for operations: Write from hosts: *
```

If ACL is set for the topic, port 9092 cannot be used for access.

- The following information is printed in the Consumer client log:

```
[root@10-10-144-2 client]# kafka-console-consumer.sh --topic topic_acl --bootstrap-server 10.5.144.2:21007 --consumer.config /opt/client/Kafka/kafka/config/consumer.properties --from-beginning --new-consumer
```

```
[2017-03-07 10:19:18,478] INFO Kafka version : 0.9.0.0 (org.apache.kafka.common.utils.AppInfoParser)
[2017-03-07 10:19:18,478] INFO Kafka commitId : unknown (org.apache.kafka.common.utils.AppInfoParser)
```

The Consumer uses port 21007 to access Kafka.

- Run the client command **klist** to query the current authenticated user.

```
[root@10-10-144-2 client]# klist
Ticket cache: FILE:/tmp/krb5cc_0
Default principal: test@HADOOP.COM
```

```
Valid starting Expires Service principal
01/25/17 11:06:48 01/26/17 11:06:45 krbtgt/HADOOP.COM@HADOOP.COM
```

The **test** user is used in this example.

- Run the client command to check the ACL permission of the topic.

```
[root@10-10-144-2 client]# kafka-acls.sh --authorizer-properties zookeeper.connect=10.5.144.2:24002/kafka --list --topic topic_acl
```

```
Current ACLs for resource `Topic:topic_acl`:
```

```
User:test_user has Allow permission for operations: Describe from hosts: *
```

```
User:test_user has Allow permission for operations: Write from hosts: *
```

```
User:ttest_user has Allow permission for operations: Read from hosts: *
```

If ACL is set for the topic, user **test** does not have the permission to perform the Consumer operation.

For details about the solution, see [Step 2](#).

- Log in to Kafka Broker using SSH.

Run the **cd /var/log/Bigdata/kafka/broker** command to go to the log directory.

Check the **kafka-authorizer.log** file. It shows that the user does not belong to the **kafka** or **kafkaadmin** group.

```
2017-01-25 13:26:33,648 | INFO | [kafka-request-handler-0] | The principal is test, belongs to Group : [hadoop, ficommon] | kafka.authorizer.logger (SimpleAclAuthorizer.scala:169)
2017-01-25 13:26:33,648 | WARN | [kafka-request-handler-0] | The user is not belongs to kafka or kafkaadmin group, authorize failed! | kafka.authorizer.logger (SimpleAclAuthorizer.scala:170)
```

For details about the solution, see [Step 3](#).

## Solution

**Step 1** Set `allow.everyone.if.no.acl.found` to `true` and restart the Kafka service.

**Step 2** Use the account with permission for login.

Example:

```
kinit test_user
```

Alternatively, grant the user with related permission.

### NOTICE

This operation must be performed by the Kafka administrator (belonging to the `kafkaadmin` group).

Example:

```
kafka-acls.sh --authorizer-properties zookeeper.connect=10.5.144.2:2181/kafka --topic topic_acl --consumer --add --allow-principal User:test --group test
```

```
[root@10-10-144-2 client]# kafka-acls.sh --authorizer-properties zookeeper.connect=8.5.144.2:2181/kafka --list --topic topic_acl
Current ACLs for resource `Topic:topic_acl`:
User:test_user has Allow permission for operations: Describe from hosts: *
User:test_user has Allow permission for operations: Write from hosts: *
User:test has Allow permission for operations: Describe from hosts: *
User:test has Allow permission for operations: Write from hosts: *
User:test has Allow permission for operations: Read from hosts: *
```

**Step 3** Add the user to the `kafka` or `kafkaadmin` group.

----End

## 18.13.8 SparkStreaming Fails to Consume Kafka Messages, and "Error getting partition metadata" Is Displayed

### Symptom

When SparkStreaming is used to consume messages of a specified topic in Kafka, data cannot be obtained from Kafka. The message "Error getting partition metadata" is displayed.

```
Exception in thread "main" org.apache.spark.SparkException: Error getting partition metadata for 'testtopic'. Does the topic exist?
org.apache.spark.streaming.kafka.KafkaCluster$$anonfun$checkErrors$1.apply(KafkaCluster.scala:366)
org.apache.spark.streaming.kafka.KafkaCluster$$anonfun$checkErrors$1.apply(KafkaCluster.scala:366)
scala.util.Either.fold(Either.scala:97)
org.apache.spark.streaming.kafka.KafkaCluster$.checkErrors(KafkaCluster.scala:365)
org.apache.spark.streaming.kafka.KafkaUtils$.createDirectStream(KafkaUtils.scala:422)
com.xxxxxx.bigdata.spark.examples.FemaleInfoCollectionPrint$.main(FemaleInfoCollectionPrint.scala:45)
com.xxxxxx.bigdata.spark.examples.FemaleInfoCollectionPrint.main(FemaleInfoCollectionPrint.scala)
sun.reflect.NativeMethodAccessorImpl.invoke0(Native Method)
sun.reflect.NativeMethodAccessorImpl.invoke(NativeMethodAccessorImpl.java:62)
sun.reflect.DelegatingMethodAccessorImpl.invoke(DelegatingMethodAccessorImpl.java:43)
```

```
java.lang.reflect.Method.invoke(Method.java:498)
org.apache.spark.deploy.SparkSubmit$.org$apache$spark$deploy$SparkSubmit$
$runMain(SparkSubmit.scala:762)
org.apache.spark.deploy.SparkSubmit$.doRunMain$1(SparkSubmit.scala:183)
org.apache.spark.deploy.SparkSubmit$.submit(SparkSubmit.scala:208)
org.apache.spark.deploy.SparkSubmit$.main(SparkSubmit.scala:123)
org.apache.spark.deploy.SparkSubmit.main(SparkSubmit.scala)
```

## Possible Causes

1. The Kafka service is abnormal.
2. The Consumer client adopts non-security access and access is disabled on the server.
3. The Consumer client adopts non-security access and ACL is set for Kafka topics.

## Cause Analysis

1. Check the Kafka service status:
  - MRS Manager: Log in to MRS Manager and choose **Services > Kafka**. Check the Kafka status. The status is **Good**, and the monitoring metrics are correctly displayed.
  - FusionInsight Manager: Log in to FusionInsight Manager and choose **Cluster > Name of the target cluster > Service > Kafka**. Check the Kafka status. It is found that the status is good and the monitoring metrics are correctly displayed.
2. On Manager, check the current Kafka cluster configuration. It is found that **allow.everyone.if.no.acl.found** is not configured or is set to **false**.
  - MRS Manager portal: Log in to MRS Manager and choose **Services > Kafka > Configuration**.
  - FusionInsight Manager: Log in to FusionInsight Manager and choose **Cluster > Name of the target cluster > Service > Kafka > Configuration**.
3. If it is set to **false**, the Kafka non-secure port 21005 cannot be used for access.
4. Run the client command to check the ACL permission of the topic.

```
[root@10-10-144-2 client]# kafka-acls.sh --authorizer-properties zookeeper.connect=10.5.144.2:2181/
kafka --list --topic topic_acl
Current ACLs for resource `Topic:topic_acl`:
User:test_user has Allow permission for operations: Describe from hosts: *
User:test_user has Allow permission for operations: Write from hosts: *
```

If an ACL is configured for a topic, the Kafka non-secure port 21005 cannot be used to access the topic.

## Solution

**Step 1** Add the customized configuration **allow.everyone.if.no.acl.found** or change its value to **true** and restart the Kafka service.

**Step 2** Delete the ACL configured for the topic.

Example:

```
kinit test_user
```



**NOTICE**

This operation must be performed by the Kafka administrator (belonging to the **kafkaadmin** group).

Example:

```
kafka-acls.sh --authorizer-properties zookeeper.connect=10.5.144.2:2181/kafka
--remove --allow-principal User:test_user --producer --topic topic_acl
```

```
kafka-acls.sh --authorizer-properties zookeeper.connect=10.5.144.2:2181/kafka
--remove --allow-principal User:test_user --consumer --topic topic_acl --group
test
```

----End

### 18.13.9 Consumer Fails to Consume Data in a Newly Created Cluster, and the Message "GROUP\_COORDINATOR\_NOT\_AVAILABLE" Is Displayed

#### Symptom

A Kafka cluster is created, and two Broker nodes are deployed. The Kafka client can be used for production but cannot be used for consumption. The Consumer fails to consume data, and the message "GROUP\_COORDINATOR\_NOT\_AVAILABLE" is displayed. The key log is as follows:

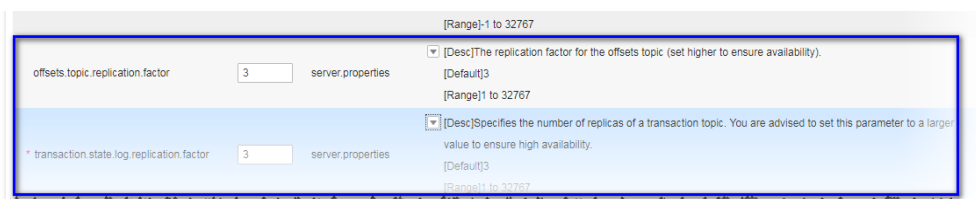
```
2018-05-12 10:58:42,561 | INFO | [kafka-request-handler-3] | [GroupCoordinator 2]: Preparing to restabilize
group DemoConsumer with old generation 118 | kafka.coordinator.GroupCoordinator (Logging.scala:68)
2018-05-12 10:59:13,562 | INFO | [executor-Heartbeat] | [GroupCoordinator 2]: Preparing to restabilize
group DemoConsumer with old generation 119 | kafka.coordinator.GroupCoordinator (Logging.scala:68)
```

#### Possible Causes

The **\_\_consumer\_offsets** cannot be created.

#### Cause Analysis

1. As indicated by the log, a large number of **\_\_consumer\_offset** creation operations failed.
2. The number of Brokers for the cluster is 2.
3. However, the number of replicas for the **\_\_consumer\_offset** topic is 3. Therefore, the creation fails.



## Solution

Expand the cluster to at least three streaming core nodes or perform the following steps to modify service configuration parameters:

**Step 1** Go to the service configuration page.

- MRS Manager: Log in to MRS Manager, choose **Services > Kafka > Service Configuration**, and select **All** from **Type**.
- FusionInsight Manager: Log in to FusionInsight Manager. Choose **Cluster > Services > Kafka**. Click **Configurations** and select **All Configurations**.

**Step 2** Search for **offsets.topic.replication.factor** and **transaction.state.log.replication.factor** and change their values to **2**.

**Step 3** Click **Save Configuration** and select **Restart the affected services or instances**. Click **OK** to restart the services.

----End

## 18.13.10 SparkStreaming Fails to Consume Kafka Messages, and the Message "Couldn't find leader offsets" Is Displayed

### Symptom

When SparkStreaming is used to consume messages of a specified topic in Kafka, data cannot be obtained from Kafka. The following error message is displayed: Couldn't find leader offsets.

```
2018-05-30 12:01:17,816 | INFO | [Driver] | Reconnect due to socket error: java.net.SocketTimeoutException | kafka.utils.Logging$class.info(Logging.scala:68)
2018-05-30 12:01:47,859 | ERROR | [Driver] | User class threw exception: org.apache.spark.SparkException: java.net.SocketTimeoutException
org.apache.spark.SparkException: Couldn't find leader offsets for Set([STEB, 57], [STEB, 21]) | org.apache.spark.Logging$class.logError(Logging.scala:96)
org.apache.spark.SparkException: java.net.SocketTimeoutException
org.apache.spark.SparkException: Couldn't find leader offsets for Set([STEB, 57], [STEB, 21])
at org.apache.spark.streaming.kafka.KafkaCluster$$anonfun$checkErrors$1.apply(KafkaCluster.scala:366)
at org.apache.spark.streaming.kafka.KafkaCluster$$anonfun$checkErrors$1.apply(KafkaCluster.scala:366)
at scala.util.Either.fold(Either.scala:97)
at org.apache.spark.streaming.kafka.KafkaCluster$.checkErrors(KafkaCluster.scala:365)
at org.apache.spark.streaming.kafka.KafkaUtils$.createDirectStream(KafkaUtils.scala:422)
at org.apache.spark.streaming.kafka.KafkaUtils$.createDirectStream(KafkaUtils.scala:532)
at org.apache.spark.streaming.kafka.KafkaUtils$.createDirectStream(KafkaUtils.scala)
at com.stk.bigdata.sparkstreaming.notify.SparkAlarmControlV2.main(SparkAlarmControlV2.java:194)
at com.stk.bigdata.sparkstreaming.submit.SparkNotifyA.main(SparkNotifyA.java:14)
at sun.reflect.NativeMethodAccessorImpl.invoke0(Native Method)
at sun.reflect.NativeMethodAccessorImpl.invoke(NativeMethodAccessorImpl.java:62)
at sun.reflect.DelegatingMethodAccessorImpl.invoke(DelegatingMethodAccessorImpl.java:43)
at java.lang.reflect.Method.invoke(Method.java:498)
at org.apache.spark.deploy.yarn.ApplicationMaster$$anon$2.run(ApplicationMaster.scala:540)
2018-05-30 12:01:47,863 | INFO | [Driver] | Final app status: FAILED, exitCode: 15, (reason: User class threw exception: org.apache.spark.SparkException: java:
org.apache.spark.SparkException: Couldn't find leader offsets for Set([STEB, 57], [STEB, 21])) | org.apache.spark.Logging$class.logInfo(Logging.scala:59)
2018-05-30 12:01:47,866 | INFO | [pool-1-thread-1] | Invoking stop() from shutdown hook | org.apache.spark.Logging$class.logInfo(Logging.scala:59)
```

### Possible Causes

- The Kafka service is abnormal.
- The network is abnormal.
- The Kafka topic is abnormal.

### Cause Analysis

**Step 1** On Manager, check the status of the Kafka cluster. The status is **Good**, and the monitoring metrics are correctly displayed.

**Step 2** View the error topic information in the SparkStreaming log.

Run the Kafka commands to obtain the topic assignment information and copy synchronization information, and check the return result.

**kafka-topics.sh --describe --zookeeper <zk\_host:port/chroot> --topic <topic name>**

If information in the following figure is displayed, the topic is normal. All partitions have normal leader information.

**Figure 18-55** Topic distribution information and copy synchronization information

Topic: STK6	Partition: 36	Leader: 3	Replicas: 3,5	Isr: 3,5
Topic: STK6	Partition: 37	Leader: 4	Replicas: 4,6	Isr: 4,6
Topic: STK6	Partition: 38	Leader: 5	Replicas: 5,7	Isr: 5,7
Topic: STK6	Partition: 39	Leader: 6	Replicas: 6,8	Isr: 6,8
Topic: STK6	Partition: 40	Leader: 7	Replicas: 7,9	Isr: 7,9
Topic: STK6	Partition: 41	Leader: 8	Replicas: 8,1	Isr: 8,1
Topic: STK6	Partition: 42	Leader: 9	Replicas: 9,2	Isr: 9,2
Topic: STK6	Partition: 43	Leader: 1	Replicas: 1,3	Isr: 3,1
Topic: STK6	Partition: 44	Leader: 2	Replicas: 2,4	Isr: 2,4
Topic: STK6	Partition: 45	Leader: 3	Replicas: 3,6	Isr: 3,6
Topic: STK6	Partition: 46	Leader: 4	Replicas: 4,7	Isr: 4,7
Topic: STK6	Partition: 47	Leader: 5	Replicas: 5,8	Isr: 5
Topic: STK6	Partition: 48	Leader: 6	Replicas: 6,9	Isr: 6,9
Topic: STK6	Partition: 49	Leader: 7	Replicas: 7,1	Isr: 7,1
Topic: STK6	Partition: 50	Leader: 8	Replicas: 8,2	Isr: 2,8
Topic: STK6	Partition: 51	Leader: 9	Replicas: 9,3	Isr: 9,3
Topic: STK6	Partition: 52	Leader: 1	Replicas: 1,4	Isr: 4,1
Topic: STK6	Partition: 53	Leader: 2	Replicas: 2,5	Isr: 5,2
Topic: STK6	Partition: 54	Leader: 3	Replicas: 3,7	Isr: 3,7
Topic: STK6	Partition: 55	Leader: 4	Replicas: 4,8	Isr: 4,8
Topic: STK6	Partition: 56	Leader: 5	Replicas: 5,9	Isr: 5,9
Topic: STK6	Partition: 57	Leader: 6	Replicas: 6,1	Isr: 6,1
Topic: STK6	Partition: 58	Leader: 7	Replicas: 7,2	Isr: 2,7

**Step 3** Check whether the network connection between the client and Kafka cluster is normal. If no, contact the network team to rectify the fault.

**Step 4** Log in to Kafka Broker using SSH.

Run the **cd /var/log/Bigdata/kafka/broker** command to go to the log directory.

Check on **server.log** indicates that the error message is displayed in the log shown in the following figure.

```
2018-05-30 12:02:00,246 | ERROR | [kafka-network-thread-6-PLAINTEXT-3] | Processor got uncaught exception. | kafka.network.Processor (Logging.scala:103)
```

```
java.lang.OutOfMemoryError: Direct buffer memory
at java.nio.Bits.reserveMemory(Bits.java:694)
at java.nio.DirectByteBuffer.<init>(DirectByteBuffer.java:123)
at java.nio.ByteBuffer.allocateDirect(ByteBuffer.java:311)
at sun.nio.ch.Util.getTemporaryDirectBuffer(Util.java:241)
at sun.nio.ch.IOUtil.read(IOUtil.java:195)
at sun.nio.ch.SocketChannelImpl.read(SocketChannelImpl.java:380)
```

```
at
org.apache.kafka.common.network.PlaintextTransportLayer.read(PlaintextTransport
Layer.java:110)
```

**Step 5** On Manager, check the configuration of the current Kafka cluster.

- MRS Manager: Log in to MRS Manager and choose **Services > Kafka > Service Configuration**. Set **Type** to **All**. The value of **-XX:MaxDirectMemorySize** in **KAFKA\_JVM\_PERFORMANCE\_OPTS** is **1G**.
- FusionInsight Manager: Log in to FusionInsight Manager. Choose **Cluster > Services > Kafka > Configurations > All Configurations**. The value of **-XX:MaxDirectMemorySize** in **KAFKA\_JVM\_PERFORMANCE\_OPTS** is **1G**.

**Step 6** If the direct memory is too small, an error is reported. Once the direct memory overflows, the node cannot process new requests. As a result, other nodes or clients fail to access the node due to timeout.

----End

## Solution

**Step 1** Log in to FusionInsight Manager and go to the Kafka configuration page.

- MRS Manager portal: Log in to MRS Manager and choose **Services > Kafka > Configuration**.
- FusionInsight Manager: Log in to FusionInsight Manager. Choose **Cluster > Services > Kafka > Configurations**.

**Step 2** Set **Type** to **All**, and search for and change the value of **KAFKA\_JVM\_PERFORMANCE\_OPTS**.

**Step 3** Click **Save Configuration** and select **Restart the affected services or instances**. Click **OK** to restart the services.

----End

## 18.13.11 Consumer Fails to Consume Data and the Message "SchemaException: Error reading field 'brokers'" Is Displayed

### Symptom

When a Consumer consumes messages of a specified topic in Kafka, the Consumer cannot obtain data from Kafka. The following error message is displayed:  
org.apache.kafka.common.protocol.types.SchemaException: Error reading field 'brokers': Error reading field 'host': Error reading string of length 28271, only 593 bytes available.

```
Exception in thread "Thread-0" org.apache.kafka.common.protocol.types.SchemaException: Error reading field 'brokers': Error reading field 'host': Error reading string of length 28271, only 593 bytes available
at org.apache.kafka.common.protocol.types.Schema.read(Schema.java:73)
at org.apache.kafka.clients.NetworkClient.parseResponse(NetworkClient.java:380)
at org.apache.kafka.clients.NetworkClient.handleCompletedReceives(NetworkClient.java:449)
at org.apache.kafka.clients.NetworkClient.poll(NetworkClient.java:269)
at
org.apache.kafka.clients.consumer.internals.ConsumerNetworkClient.clientPoll(ConsumerNetworkClient.java:360)
at
org.apache.kafka.clients.consumer.internals.ConsumerNetworkClient.poll(ConsumerNetworkClient.java:224)
at
org.apache.kafka.clients.consumer.internals.ConsumerNetworkClient.poll(ConsumerNetworkClient.java:192)
at
org.apache.kafka.clients.consumer.internals.ConsumerNetworkClient.poll(ConsumerNetworkClient.java:163)
at org.apache.kafka.clients.consumer.internals.AbstractCoordinator.ensureCoordinatorReady(AbstractCoordinator.java:179)
at org.apache.kafka.clients.consumer.KafkaConsumer.pollOnce(KafkaConsumer.java:973)
```

```
at org.apache.kafka.clients.consumer.KafkaConsumer.poll(KafkaConsumer.java:937)
at KafkaNew.Consumer$ConsumerThread.run(Consumer.java:40)
```

## Possible Causes

The JAR versions of the client and server are inconsistent.

## Solution

Modify the Kafka JAR package in the Consumer application to ensure that it is the same as that on the server.

# 18.13.12 Checking Whether Data Consumed by a Customer Is Lost

## Symptom

A Customer saves the consumed data to the database and finds that the data is inconsistent with the production data. Therefore, it is suspected that some of Kafka's consumed data is lost.

## Possible Causes

- The customer code is incorrect.
- An exception occurs when Kafka production data is written.
- The Kafka consumption data is abnormal.

## Solution

Check Kafka.

- Step 1** Observe the changes of the written and consumed offset through **consumer-groups.sh**. (Produce a certain number of messages, and consume these messages on the client to observe the changes of the offset.)

```
2019-04-08 14:33:25,341] WARN [Principal:null]: TGT renewal thread has been interrupted and will exit. (org.apache.kafka.common.security.Kerberos.KerberosLogin)
root@emiBigdataCM3 kafka]# ./bin/kafka-consumer-groups.sh --describe --bootstrap-server 10.3.1.49:21007 --new-consumer --group yhdabsj --command-config config/consum
properties
etc. This will only show information about consumers that use the Java consumer API (non-ToolKeeper-based consumers).
```

GROUP	PARTITION	CURRENT-OFFSET	LOG-END-OFFSET	LAG	CONSUMER-ID	HOST
LMSUDSBJ	0	290078541	290078541	0	consumer-1-7bb54edf-9cbb-4d58-989b-1b4e6607217e	/10.2.1.180
LMSUDSBJ	1	281608671	281608671	0	consumer-1-7bb54edf-9cbb-4d58-989b-1b4e6607217e	/10.2.1.180
LMSUDSBJ	2	293880519	293880519	0	consumer-1-7bb54edf-9cbb-4d58-989b-1b4e6607217e	/10.2.1.180

- Step 2** Create a consumption group, use the client to consume messages, and view the consumed messages.

new-consumer:

```
kafka-console-consumer.sh --topic <topic name> --bootstrap-server <IP1:PORT, IP2:PORT,...> --new-consumer --consumer.config <config file>
```

----End

Check the customer code.

- Step 1** Check whether an error is reported when the offset is submitted on the client.

**Step 2** If no error is reported, add a printing message to the API that is consumed, and print only the key to view the lost data.

----End

## 18.13.13 Failed to Start a Component Due to Account Lock

### Symptom

In a new cluster, Kafka fails to be started. Authentication failure causes startup failure.

```
/home/omm/kerberos/bin/kinit -k -t /opt/xxxxxx/Bigdata/etc/2_15_Broker /kafka.keytab kafka/
hadoop.hadoop.com -c /opt/xxxxxx/Bigdata/etc/2_15_Broker /11846 failed.
export key tab file for kafka/hadoop.hadoop.com failed.export and check keytab file failed, errMsg=}}] for
Broker #192.168.1.92@192-168-1-92.
[2015-07-11 02:34:33] RoleInstance started failure for ROLE[name: Broker].
[2015-07-11 02:34:34] Failed to complete the instances start operation. Current operation entities: [Broker
#192.168.1.92@192-168-1-92], Failure entites : [Broker #192.168.1.92@192-168-1-92].Operation
Failed.Failed to complete the instances start operation. Current operation entities:
[Broker#192.168.1.92@192-168-1-92], Failure entites: [Broker #192.168.1.92@192-168-1-92].
```

### Cause Analysis

Check the Kerberos log `/var/log/Bigdata/kerberos/krb5kdc.log`. It is found that IP addresses outside of the cluster uses the **kafka** account for connections, causing multiple authentication failures. As a result, the **kafka** account is locked.

```
Jul 11 02:49:16 192-168-1-91 krb5kdc[1863](info): AS_REQ (2 etypes {18 17}) 192.168.1.93:
NEEDED_PREAUTH: kafka/hadoop.hadoop.com@HADOOP.COM for krbtgt/HADOOP.COM@HADOOP.COM,
Additional pre-authentication required
Jul 11 02:49:16 192-168-1-91 krb5kdc[1863](info): preauth (encrypted_timestamp) verify failure: Decrypt
integrity check failed
Jul 11 02:49:16 192-168-1-91 krb5kdc[1863](info): AS_REQ (2 etypes {18 17}) 192.168.1.93:
PREAUTH_FAILED: kafka/hadoop.hadoop.com@HADOOP.COM for krbtgt/HADOOP.COM@HADOOP.COM,
Decrypt integrity check failed
```

### Solution

Log in to a node outside the cluster (for example, 192.168.1.93 in the cause analysis example) and disable Kafka authentication. Wait 5 minutes for the account to be unlocked.

## 18.13.14 Kafka Broker Reports Abnormal Processes and the Log Shows "IllegalArgumentException"

### Symptom

The Process Fault alarm is reported on Manager. Check whether the faulty process is Kafka Broker.

### Possible Causes

Broker configuration is abnormal.

## Cause Analysis

1. On Manager, obtain the host information on the alarm page.
2. Log in to Kafka Broker using SSH. Run the `cd /var/log/Bigdata/kafka/broker` command to go to the log directory.

Check the **server.log** file. It is found that the "IllegalArgumentException" exception is thrown in the following log stating

"java.lang.IllegalArgumentException: requirement failed:

replica.fetch.max.bytes should be equal or greater than message.max.bytes."

```
2017-01-25 09:09:14,930 | FATAL | [main] | | kafka.Kafka$ (Logging.scala:113)
```

```
java.lang.IllegalArgumentException: requirement failed: replica.fetch.max.bytes should be equal or greater than message.max.bytes
```

```
at scala.Predef$.require(Predef.scala:233)
at kafka.server.KafkaConfig.validateValues(KafkaConfig.scala:959)
at kafka.server.KafkaConfig.<init>(KafkaConfig.scala:944)
at kafka.server.KafkaConfig$.fromProps(KafkaConfig.scala:701)
at kafka.server.KafkaConfig$.fromProps(KafkaConfig.scala:698)
at kafka.server.KafkaServerStartable$.fromProps(KafkaServerStartable.scala:28)
at kafka.Kafka$.main(Kafka.scala:60)
at kafka.Kafka.main(Kafka.scala)
```

Kafka requires that **replica.fetch.max.bytes** be greater than or equal to **message.max.bytes**.

3. On the Kafka configuration page, select **All Configurations**. All Kafka configurations are displayed. Search for **message.max.bytes** and **replica.fetch.max.bytes**. It is found that the value of **replica.fetch.max.bytes** is less than that of **message.max.bytes**.

## Solution

**Step 1** Go to the Kafka configuration page.

- For versions earlier than MRS 3.x: Log in to MRS Manager and choose **Services > Kafka > Service Configuration > All Configurations**.
- For MRS 3.x or later: Log in to FusionInsight Manager and choose **Cluster > Services > Kafka > Configurations > All Configurations**.

**Step 2** Search for and modify the **replica.fetch.max.bytes** parameter to ensure that its value is greater than or equal to that of **message.max.bytes**. In this way, replicas of partitions on different brokers can be synchronized to all messages.

**Step 3** Save the configuration and check whether there is any service whose configuration has expired in the cluster. If yes, restart the corresponding service or role instance for the configuration to take effect.

**Step 4** Modify **fetch.message.max.bytes** in the Consumer service application to ensure that the value of **fetch.message.max.bytes** is greater than or equal to that of **message.max.bytes**.

----End

## 18.13.15 Kafka Topics Cannot Be Deleted

### Symptom

When running the following command on the Kafka client to delete topics, it is found that the topics cannot be deleted.

```
kafka-topics.sh --delete --topic test --zookeeper 192.168.234.231:2181/kafka
```

## Possible Causes

- The command for connecting the client to ZooKeeper is incorrect.
- Kafka is abnormal and some Kafka nodes are stopped.
- Perform the following operations when Kafka server configurations cannot be deleted.
- Perform the following operations when Kafka configurations are automatically created and the Producer is not stopped.

## Cause Analysis

1. After the client command is run, the "ZkTimeoutException" exception is reported.

```
[2016-03-09 10:41:45,773] WARN Can not get the principle name from server 192.168.234.231
(org.apache.zookeeper.ClientCnxn)
Exception in thread "main" org.I0ltec.zkclient.exception.ZkTimeoutException: Unable to connect to
zookeeper server within timeout: 30000
at org.I0ltec.zkclient.ZkClient.connect(ZkClient.java:880)
at org.I0ltec.zkclient.ZkClient.<init>(ZkClient.java:98)
at org.I0ltec.zkclient.ZkClient.<init>(ZkClient.java:84)
at kafka.admin.TopicCommand$.main(TopicCommand.scala:51)
at kafka.admin.TopicCommand.main(TopicCommand.scala)
```

For details about the solution, see [Step 1](#).

2. Run the following query command on the client:

```
kafka-topics.sh --list --zookeeper 192.168.0.122:2181/kafka
test - marked for deletion
```

On Manager, check the running status of Kafka Broker instances.

Run the `cd /var/log/Bigdata/kafka/broker` command to go to the log directory of node **RunningAsController**. Locate **ineligible for deletion: test** in the **controller.log** file.

```
2016-03-09 11:11:26,228 | INFO | [main] | [Controller 1]: List of topics to be deleted: |
kafka.controller.KafkaController (Logging.scala:68)
2016-03-09 11:11:26,229 | INFO | [main] | [Controller 1]: List of topics ineligible for deletion: test |
kafka.controller.KafkaController (Logging.scala:68)
```

3. On Manager, view the **delete.topic.enable** status of Broker.

For details about the solution, see [Step 2](#).

4. Run the following query command on the client:

```
kafka-topics.sh --describe -topic test --zookeeper 192.168.0.122:2181/kafka
```

```
Topic:test      PartitionCount:10      ReplicationFactor:2      Configs:
Topic: test     Partition: 0           Leader: -1                Replicas: 1,2           Isr:
Topic: test     Partition: 1           Leader: -1                Replicas: 2,3           Isr:
Topic: test     Partition: 2           Leader: -1                Replicas: 3,1           Isr:
Topic: test     Partition: 3           Leader: -1                Replicas: 1,3           Isr:
Topic: test     Partition: 4           Leader: -1                Replicas: 2,1           Isr:
Topic: test     Partition: 5           Leader: -1                Replicas: 3,2           Isr:
Topic: test     Partition: 6           Leader: -1                Replicas: 1,2           Isr:
Topic: test     Partition: 7           Leader: -1                Replicas: 2,3           Isr:
Topic: test     Partition: 8           Leader: -1                Replicas: 3,1           Isr:
Topic: test     Partition: 9           Leader: -1                Replicas: 1,3           Isr:
```

Go to the log directory of node **RunningAsController**. Locate **marked ineligible for deletion** in the **controller.log** file.

```
2016-03-10 11:11:17,989 | INFO | [delete-topics-thread-3] | [delete-topics-thread-3], Handling
deletion for topics test | kafka.controller.TopicDeletionManager$DeleteTopicsThread (Logging.scala:68)
2016-03-10 11:11:17,990 | INFO | [delete-topics-thread-3] | [delete-topics-thread-3], Not retrying
```



```
deletion of topic test at this time since it is marked ineligible for deletion |  
kafka.controller.TopicDeletionManager$DeleteTopicsThread (Logging.scala:68)
```

5. On Manager, query the Broker status.

It can be seen that a Broker is in the Stopped state. In this case, delete the topic and ensure that Brokers where partitions of the topic reside must be in the Good state.

For details about the solution, see [Step 3](#).

6. Go to the log directory of node **RunningAsController**. Locate **Deletion successfully** in the **controller.log** file. If **New topics:[Set(test)]** is displayed again, it indicates that the topic is created again.

```
2016-03-10 11:33:35,208 | INFO | [delete-topics-thread-3] | [delete-topics-thread-3], Deletion of topic  
test successfully completed | kafka.controller.TopicDeletionManager$DeleteTopicsThread  
(Logging.scala:68)
```

```
2016-03-10 11:33:38,501 | INFO | [ZkClient-  
EventThread-19-192.168.0.122:2181,160.172.0.52:2181,160.172.0.51:2181/kafka] |  
[TopicChangeListener on Controller 3]: New topics: [Set(test)], deleted topics: [Set()], new partition  
replica assignment
```

7. Use Manager to query the topic creation configuration of Broker.

It is confirmed that the application that performs operations on the topic is not stopped.

For details about the solution, see [Step 4](#).

## Solution

- Step 1** Perform the following operations when connection to ZooKeeper fails.

When the connection between the Kafka client and ZooKeeper times out, run the ping command to check whether the Kafka client can connect to ZooKeeper. Check the network connection between the client and ZooKeeper.

If the network connection fails, check the ZooKeeper service information on Manager.

If ZooKeeper is improperly configured, change the ZooKeeper IP address in the client command.

- Step 2** Perform the following operations when Kafka server configurations cannot be deleted.

On Manager, change the value of **delete.topic.enable** to **true**. Save the configurations and restart the service.

The client query command does not contain **Topic:test**.

```
kafka-topics.sh --list --zookeeper 192.168.0.122:24002/kafka
```

Go to the log directory of node **RunningAsController**. Locate **Deletion of topic test successfully** in the **controller.log** file.

```
2016-03-10 10:39:40,665 | INFO | [delete-topics-thread-3] | [Partition state machine on Controller 3]:  
Invoking state change to OfflinePartition for partitions [test,2],[test,15],[test,6],[test,16],[test,12],[test,7],  
[test,10],[test,13],[test,9],[test,19],[test,3],[test,5],[test,1],[test,0],[test,17],[test,8],[test,4],[test,11],[test,14],  
[test,18] | kafka.controller.PartitionStateMachine (Logging.scala:68)
```

```
2016-03-10 10:39:40,668 | INFO | [delete-topics-thread-3] | [Partition state machine on Controller 3]:  
Invoking state change to NonExistentPartition for partitions [test,2],[test,15],[test,6],[test,16],[test,12],  
[test,7],[test,10],[test,13],[test,9],[test,19],[test,3],[test,5],[test,1],[test,0],[test,17],[test,8],[test,4],[test,11],  
[test,14],[test,18] | kafka.controller.PartitionStateMachine (Logging.scala:68)
```

```
2016-03-10 10:39:40,977 | INFO | [delete-topics-thread-3] | [delete-topics-thread-3], Deletion of topic test successfully completed | kafka.controller.TopicDeletionManager$DeleteTopicsThread (Logging.scala:68)
```

### Step 3 Some Kafka nodes are stopped or faulty.

Start the stopped Broker instances.

The client query command does not contain **Topic:test**.

```
kafka-topics.sh --list --zookeeper 192.168.0.122:24002/kafka
```

Go to the log directory of node **RunningAsController**. Locate **Deletion of topic test successfully** in the **controller.log** file.

```
2016-03-10 11:17:56,463 | INFO | [delete-topics-thread-3] | [Partition state machine on Controller 3]: Invoking state change to NonExistentPartition for partitions [test,4],[test,1],[test,8],[test,2],[test,5],[test,9],[test,7],[test,6],[test,0],[test,3] | kafka.controller.PartitionStateMachine (Logging.scala:68)
2016-03-10 11:17:56,726 | INFO | [delete-topics-thread-3] | [delete-topics-thread-3], Deletion of topic test successfully completed | kafka.controller.TopicDeletionManager$DeleteTopicsThread (Logging.scala:68)
```

### Step 4 Perform the following operations when Kafka configurations are automatically created and the Producer is not stopped.

Stop related applications, change the value of **auto.create.topics.enable** to **false** on Manager. Save the configuration and restart the service.

### Step 5 Perform the delete operation again.

----End

## 18.13.16 Error "AdminOperationException" Is Displayed When a Kafka Topic Is Deleted

### Symptom

When running the following command on the Kafka client to set the ACL for a topic, it is found that the ACL cannot be set.

```
kafka-topics.sh --delete --topic test4 --zookeeper 10.5.144.2:2181/kafka
```

The error message "ERROR kafka.admin.AdminOperationException: Error while deleting topic test4" is displayed.

Details are as follows:

```
Error while executing topic command : Error while deleting topic test4
[2017-01-25 14:00:20,750] ERROR kafka.admin.AdminOperationException: Error while deleting topic test4
at kafka.admin.TopicCommand$$anonfun$deleteTopic$1.apply(TopicCommand.scala:177)
at kafka.admin.TopicCommand$$anonfun$deleteTopic$1.apply(TopicCommand.scala:162)
at scala.collection.mutable.ResizableArray$class.foreach(ResizableArray.scala:59)
at scala.collection.mutable.ArrayBuffer.foreach(ArrayBuffer.scala:47)
at kafka.admin.TopicCommand$.deleteTopic(TopicCommand.scala:162)
at kafka.admin.TopicCommand$.main(TopicCommand.scala:68)
at kafka.admin.TopicCommand.main(TopicCommand.scala)
(kafka.admin.TopicCommand$)
```

### Possible Causes

The user does not belong to the **kafkaadmin** group. Kafka provides a secure access interface. Only users in the **kafkaadmin** group can delete topics.

## Cause Analysis

1. After the client command is run, the "AdminOperationException" exception is reported.

2. Run the client command **klist** to query the current authenticated user.

```
[root@10-10-144-2 client]# klist
Ticket cache: FILE:/tmp/krb5cc_0
Default principal: test@HADOOP.COM

Valid starting Expires Service principal
01/25/17 11:06:48 01/26/17 11:06:45 krbtgt/HADOOP.COM@HADOOP.COM
```

The **test** user is used in this example.

3. Run the **id** command to query the user group information.

```
[root@10-10-144-2 client]# id test
uid=20032(test) gid=10001(hadoop) groups=10001(hadoop),9998(ficommon),10003(kafka)
```

## Solution

MRS Manager:

**Step 1** Log in to MRS Manager.

**Step 2** Choose **System > Manage User**.

**Step 3** In the **Operation** column of the user, click **Modify**.

**Step 4** Add the user to the **kafkaadmin** group. Click **OK**.

**Step 5** Run the **id** command to query the user group information.

```
[root@10-10-144-2 client]# id test
uid=20032(test) gid=10001(hadoop)
groups=10001(hadoop),9998(ficommon),10002(kafkaadmin),10003(kafka)
```

----End

FusionInsight Manager:

**Step 1** Log in to FusionInsight Manager.

**Step 2** Choose **System > Permission > User**.

**Step 3** Locate the row that contains the target user, and click **Modify**.

**Step 4** Add the user to the **kafkaadmin** group. Click **OK**.

**Step 5** Run the **id** command to query the user group information.

```
[root@10-10-144-2 client]# id test
uid=20032(test) gid=10001(hadoop)
groups=10001(hadoop),9998(ficommon),10002(kafkaadmin),10003(kafka)
```

----End

## 18.13.17 When a Kafka Topic Fails to Be Created, "NoAuthException" Is Displayed

### Symptom

When running the following command on the Kafka client to create topics, it is found that the topics cannot be created.

```
kafka-topics.sh --create --zookeeper 192.168.234.231:2181/kafka --replication-factor 1 --partitions 2 --topic test
```

Error messages "NoAuthException" and "KeeperErrorCode = NoAuth for /config/topics" are displayed.

Details are as follows:

```
Error while executing topic command org.apache.zookeeper.KeeperException$NoAuthException:
KeeperErrorCode = NoAuth for /config/topics
org.I0ltec.zkclient.exception.ZkException: org.apache.zookeeper.KeeperException$NoAuthException:
KeeperErrorCode = NoAuth for /config/topics
at org.I0ltec.zkclient.exception.ZkException.create(ZkException.java:68)
at org.I0ltec.zkclient.ZkClient.retryUntilConnected(ZkClient.java:685)
at org.I0ltec.zkclient.ZkClient.create(ZkClient.java:304)
at org.I0ltec.zkclient.ZkClient.createPersistent(ZkClient.java:213)
at kafka.utils.ZkUtils$.createParentPath(ZkUtils.scala:215)
at kafka.utils.ZkUtils$.updatePersistentPath(ZkUtils.scala:338)
at kafka.admin.AdminUtils$.writeTopicConfig(AdminUtils.scala:247)
```

## Possible Causes

The user does not belong to the **kafkaadmin** group. Kafka provides a secure access interface. Only users in the **kafkaadmin** group can delete topics.

## Cause Analysis

1. After the client command is run, the "NoAuthException" exception is reported.  
Error while executing topic command org.apache.zookeeper.KeeperException\$NoAuthException:  
KeeperErrorCode = NoAuth for /config/topics  
org.I0ltec.zkclient.exception.ZkException: org.apache.zookeeper.KeeperException\$NoAuthException:  
KeeperErrorCode = NoAuth for /config/topics  
at org.I0ltec.zkclient.exception.ZkException.create(ZkException.java:68)  
at org.I0ltec.zkclient.ZkClient.retryUntilConnected(ZkClient.java:685)  
at org.I0ltec.zkclient.ZkClient.create(ZkClient.java:304)  
at org.I0ltec.zkclient.ZkClient.createPersistent(ZkClient.java:213)  
at kafka.utils.ZkUtils\$.createParentPath(ZkUtils.scala:215)  
at kafka.utils.ZkUtils\$.updatePersistentPath(ZkUtils.scala:338)  
at kafka.admin.AdminUtils\$.writeTopicConfig(AdminUtils.scala:247)
2. Run the client command **klist** to query the current authenticated user.  
[root@10-10-144-2 client]# klist  
Ticket cache: FILE:/tmp/krb5cc\_0  
Default principal: test@HADOOP.COM  
  
Valid starting Expires Service principal  
01/25/17 11:06:48 01/26/17 11:06:45 krbtgt/HADOOP.COM@HADOOP.COM  
The **test** user is used in this example.
3. Run the **id** command to query the user group information.  
[root@10-10-144-2 client]# id test  
uid=20032(test) gid=10001(hadoop) groups=10001(hadoop),9998(ficommon),10003(kafka)

## Solution

MRS Manager:

- Step 1** Log in to MRS Manager.
- Step 2** Choose **System > Manage User**.
- Step 3** In the **Operation** column of the user, click **Modify**.
- Step 4** Add the user to the **kafkaadmin** group.

**Step 5** Run the `id` command to query the user group information.

```
[root@10-10-144-2 client]# id test
uid=20032(test) gid=10001(hadoop)
groups=10001(hadoop),9998(ficommon),10002(kafkaadmin),10003(kafka)
```

----End

FusionInsight Manager:

**Step 1** Log in to FusionInsight Manager.

**Step 2** Choose **System > Permission > User**.

**Step 3** Locate the row that contains the target user, and click **Modify**.

**Step 4** Add the user to the **kafkaadmin** group. Click **OK**.

**Step 5** Run the `id` command to query the user group information.

```
[root@10-10-144-2 client]# id test
uid=20032(test) gid=10001(hadoop)
groups=10001(hadoop),9998(ficommon),10002(kafkaadmin),10003(kafka)
```

----End

## 18.13.18 Failed to Set an ACL for a Kafka Topic, and "NoAuthException" Is Displayed

### Symptom

When running the following command on the Kafka client to set the ACL for a topic, it is found that the topic ACL cannot be set.

```
kafka-acls.sh --authorizer-properties zookeeper.connect=10.5.144.2:2181/kafka --topic topic_acl --producer
--add --allow-principal User:test_acl
```

The error message "NoAuthException: KeeperErrorCode = NoAuth for /kafka-acl-changes/acl\_changes\_0000000002" is displayed.

Details are as follows:

```
Error while executing ACL command: org.apache.zookeeper.KeeperException$NoAuthException:
KeeperErrorCode = NoAuth for /kafka-acl-changes/acl_changes_0000000002
org.I0ltec.zkclient.exception.ZkException: org.apache.zookeeper.KeeperException$NoAuthException:
KeeperErrorCode = NoAuth for /kafka-acl-changes/acl_changes_0000000002
at org.I0ltec.zkclient.exception.ZkException.create(ZkException.java:68)
at org.I0ltec.zkclient.ZkClient.retryUntilConnected(ZkClient.java:995)
at org.I0ltec.zkclient.ZkClient.delete(ZkClient.java:1038)
at kafka.utils.ZkUtils.deletePath(ZkUtils.scala:499)
at kafka.common.ZkNodeChangeNotificationListener$$anonfun$purgeObsoleteNotifications
$1.apply(ZkNodeChangeNotificationListener.scala:118)
at kafka.common.ZkNodeChangeNotificationListener$$anonfun$purgeObsoleteNotifications
$1.apply(ZkNodeChangeNotificationListener.scala:112)
at scala.collection.mutable.ResizableArray$class.foreach(ResizableArray.scala:59)
at scala.collection.mutable.ArrayBuffer.foreach(ArrayBuffer.scala:47)
at
kafka.common.ZkNodeChangeNotificationListener.purgeObsoleteNotifications(ZkNodeChangeNotificationLis
tener.scala:112)
at kafka.common.ZkNodeChangeNotificationListener.kafka$common$ZkNodeChangeNotificationListener$
$processNotifications(ZkNodeChangeNotificationListener.scala:97)
at
kafka.common.ZkNodeChangeNotificationListener.processAllNotifications(ZkNodeChangeNotificationListene
r.scala:77)
at kafka.common.ZkNodeChangeNotificationListener.init(ZkNodeChangeNotificationListener.scala:65)
at kafka.security.auth.SimpleAclAuthorizer.configure(SimpleAclAuthorizer.scala:136)
```

```
at kafka.admin.AclCommand$.withAuthorizer(AclCommand.scala:73)
at kafka.admin.AclCommand$.addAcl(AclCommand.scala:80)
at kafka.admin.AclCommand$.main(AclCommand.scala:48)
at kafka.admin.AclCommand.main(AclCommand.scala)
Caused by: org.apache.zookeeper KeeperException$NoAuthException: KeeperErrorCode = NoAuth for /kafka-
acl-changes/acl_changes_0000000002
at org.apache.zookeeper.KeeperException.create(KeeperException.java:117)
at org.apache.zookeeper.KeeperException.create(KeeperException.java:51)
at org.apache.zookeeper.ZooKeeper.delete(ZooKeeper.java:1416)
at org.I0ltec.zkclient.ZkConnection.delete(ZkConnection.java:104)
at org.I0ltec.zkclient.ZkClient$11.call(ZkClient.java:1042)
at org.I0ltec.zkclient.ZkClient.retryUntilConnected(ZkClient.java:985)
```

## Possible Causes

The user does not belong to the **kafkaadmin** group. Kafka provides a secure access interface. Only users in the **kafkaadmin** group can perform the setting operation.

## Cause Analysis

1. After the client command is run, the "NoAuthException" exception is reported.
2. Run the client command **klist** to query the current authenticated user.

```
[root@10-10-144-2 client]# klist
Ticket cache: FILE:/tmp/krb5cc_0
Default principal: test@HADOOP.COM

Valid starting Expires Service principal
01/25/17 11:06:48 01/26/17 11:06:45 krbtgt/HADOOP.COM@HADOOP.COM
```

The **test** user is used in this example.

3. Run the **id** command to query the user group information.

```
[root@10-10-144-2 client]# id test
uid=20032(test) gid=10001(hadoop) groups=10001(hadoop),9998(ficommon),10003(kafka)
```

## Solution

MRS Manager:

- Step 1** Log in to MRS Manager.
- Step 2** Choose **System > Manage User**.
- Step 3** In the **Operation** column of the user, click **Modify**.
- Step 4** Add the user to the **kafkaadmin** group.
- Step 5** Run the **id** command to query the user group information.

```
[root@host1 client]# id test
uid=20032(test) gid=10001(hadoop)
groups=10001(hadoop),9998(ficommon),10002(kafkaadmin),10003(kafka)
```

----End

FusionInsight Manager:

- Step 1** Log in to FusionInsight Manager.
- Step 2** Choose **System > Permission > User**.
- Step 3** Locate the row that contains the target user, and click **Modify**.

**Step 4** Add the user to the **kafkaadmin** group. Click **OK**.

**Step 5** Run the **id** command to query the user group information.

```
[root@10-10-144-2 client]# id test
uid=20032(test) gid=10001(hadoop)
groups=10001(hadoop),9998(ficommon),10002(kafkaadmin),10003(kafka)
```

----End

## 18.13.19 When a Kafka Topic Fails to Be Created, "NoNode for /brokers/ids" Is Displayed

### Symptom

When running the following command on the Kafka client to create topics, it is found that the topics cannot be created.

```
kafka-topics.sh --create --replication-factor 1 --partitions 2 --topic test --zookeeper
192.168.234.231:2181
```

The error message "NoNodeException: KeeperErrorCode = NoNode for /brokers/ids" is displayed.

Details are as follows:

```
Error while executing topic command : org.apache.zookeeper.KeeperException$NoNodeException:
KeeperErrorCode = NoNode for /brokers/ids
[2017-09-17 16:35:28.520] ERROR org.I0ltec.zkclient.exception.ZkNoNodeException:
org.apache.zookeeper.KeeperException$NoNodeException: KeeperErrorCode = NoNode for /brokers/ids
    at org.I0ltec.zkclient.exception.ZkException.create(ZkException.java:47)
    at org.I0ltec.zkclient.ZkClient.retryUntilConnected(ZkClient.java:995)
    at org.I0ltec.zkclient.ZkClient.getChildren(ZkClient.java:675)
    at org.I0ltec.zkclient.ZkClient.getChildren(ZkClient.java:671)
    at kafka.utils.ZkUtils.getChildren(ZkUtils.scala:541)
    at kafka.utils.ZkUtils.getSortedBrokerList(ZkUtils.scala:176)
    at kafka.admin.AdminUtils$.createTopic(AdminUtils.scala:235)
    at kafka.admin.TopicCommand$.createTopic(TopicCommand.scala:105)
    at kafka.admin.TopicCommand$.main(TopicCommand.scala:60)
    at kafka.admin.TopicCommand.main(TopicCommand.scala)
Caused by: org.apache.zookeeper.KeeperException$NoNodeException: KeeperErrorCode = NoNode for /
brokers/ids
    at org.apache.zookeeper.KeeperException.create(KeeperException.java:115)
    at org.apache.zookeeper.KeeperException.create(KeeperException.java:51)
    at org.apache.zookeeper.ZooKeeper.getChildren(ZooKeeper.java:2256)
    at org.apache.zookeeper.ZooKeeper.getChildren(ZooKeeper.java:2284)
    at org.I0ltec.zkclient.ZkConnection.getChildren(ZkConnection.java:114)
    at org.I0ltec.zkclient.ZkClient$4.call(ZkClient.java:678)
    at org.I0ltec.zkclient.ZkClient$4.call(ZkClient.java:675)
    at org.I0ltec.zkclient.ZkClient.retryUntilConnected(ZkClient.java:985)
    ... 8 more
(kafka.admin.TopicCommand$)
```

### Possible Causes

- The Kafka service is not running.
- The ZooKeeper address parameter in the client command is incorrectly configured.

### Cause Analysis

1. After the client command is run, the "NoNodeException" exception is reported.

```
Error while executing topic command : org.apache.zookeeper KeeperException$NoNodeException:
KeeperErrorCode = NoNode for /brokers/ids
[2017-09-17 16:35:28,520] ERROR org.I0ltec.zkclient.exception.ZkNoNodeException:
org.apache.zookeeper.KeeperException$NoNodeException: KeeperErrorCode = NoNode for /brokers/ids
at org.I0ltec.zkclient.exception.ZkException.create(ZkException.java:47)
at org.I0ltec.zkclient.ZkClient.retryUntilConnected(ZkClient.java:995)
at org.I0ltec.zkclient.ZkClient.getChildren(ZkClient.java:675)
at org.I0ltec.zkclient.ZkClient.getChildren(ZkClient.java:671)
at kafka.utils.ZkUtils.getChildren(ZkUtils.scala:541)
at kafka.utils.ZkUtils.getSortedBrokerList(ZkUtils.scala:176)
at kafka.admin.AdminUtils$.createTopic(AdminUtils.scala:235)
at kafka.admin.TopicCommand$.createTopic(TopicCommand.scala:105)
at kafka.admin.TopicCommand$.main(TopicCommand.scala:60)
at kafka.admin.TopicCommand.main(TopicCommand.scala)
```

2. Check whether the Kafka service is in the normal state on Manager.
3. Check whether the ZooKeeper address in the client command is correct. Check the Kafka information stored in ZooKeeper. The path (Znode) should be suffixed with **/kafka**. It is found that **/kafka** is missing in the configuration.

```
[root@10-10-144-2 client]#
kafka-topics.sh --create --replication-factor 1 --partitions 2 --topic test --zookeeper
192.168.234.231:2181
```

## Solution

**Step 1** Ensure that the Kafka service is normal.

**Step 2** Add **/kafka** to the ZooKeeper address in the command.

```
[root@10-10-144-2 client]#
kafka-topics.sh --create --replication-factor 1 --partitions 2 --topic test --zookeeper
192.168.234.231:2181/kafka
```

----End

## 18.13.20 When a Kafka Topic Fails to Be Created, "replication factor larger than available brokers" Is Displayed

### Symptom

When running the following command on the Kafka client to create topics, it is found that the topics cannot be created.

```
kafka-topics.sh --create --replication-factor 2 --partitions 2 --topic test --zookeeper
192.168.234.231:2181
```

The error message "replication factor larger than available brokers" is displayed.

See the following:

```
Error while executing topic command : replication factor: 2 larger than available brokers: 0
[2017-09-17 16:44:12,396] ERROR kafka.admin.AdminOperationException: replication factor: 2 larger than
available brokers: 0
at kafka.admin.AdminUtils$.assignReplicasToBrokers(AdminUtils.scala:117)
at kafka.admin.AdminUtils$.createTopic(AdminUtils.scala:403)
at kafka.admin.TopicCommand$.createTopic(TopicCommand.scala:110)
at kafka.admin.TopicCommand$.main(TopicCommand.scala:61)
at kafka.admin.TopicCommand.main(TopicCommand.scala)
(kafka.admin.TopicCommand$)
```

### Possible Causes

- The Kafka service is not running.



- The available Broker of the Kafka service is smaller than the configured **replication-factor**.
- The ZooKeeper address parameter in the client command is incorrectly configured.

## Cause Analysis

1. After the client command is run, "replication factor larger than available brokers" is reported.

```
Error while executing topic command : replication factor: 2 larger than available brokers: 0
[2017-09-17 16:44:12,396] ERROR kafka.admin.AdminOperationException: replication factor: 2 larger
than available brokers: 0
    at kafka.admin.AdminUtils$.assignReplicasToBrokers(AdminUtils.scala:117)
    at kafka.admin.AdminUtils$.createTopic(AdminUtils.scala:403)
    at kafka.admin.TopicCommand$.createTopic(TopicCommand.scala:110)
    at kafka.admin.TopicCommand$.main(TopicCommand.scala:61)
    at kafka.admin.TopicCommand.main(TopicCommand.scala)
(kafka.admin.TopicCommand$)
```

2. Check whether the Kafka service is in the normal state on Manager and whether the current available Broker is smaller than the configured **replication-factor**.
3. Check whether the ZooKeeper address in the client command is correct. Check the Kafka information stored in ZooKeeper. The path (Znode) should be suffixed with **/kafka**. It is found that **/kafka** is missing in the configuration.

```
[root@10-10-144-2 client]#
kafka-topics.sh --create --replication-factor 2 --partitions 2 --topic test --zookeeper
192.168.234.231:2181
```

## Solution

**Step 1** Ensure that the Kafka service is in the normal state and the available Broker is not less than the configured **replication-factor**.

**Step 2** Add **/kafka** to the ZooKeeper address in the command.

```
[root@10-10-144-2 client]#
kafka-topics.sh --create --replication-factor 1 --partitions 2 --topic test --zookeeper
192.168.234.231:2181/kafka
```

----End

## 18.13.21 Consumer Repeatedly Consumes Data

### Symptom

When the data volume is large, rebalance occurs frequently, causing repeated consumption. The key logs are as follows:

```
2018-05-12 10:58:42,561 | INFO | [kafka-request-handler-3] | [GroupCoordinator 2]: Preparing to restabilize
group DemoConsumer with old generation 118 | kafka.coordinator.GroupCoordinator (Logging.scala:68)
2018-05-12 10:58:43,245 | INFO | [kafka-request-handler-5] | [GroupCoordinator 2]: Stabilized group
DemoConsumer generation 119 | kafka.coordinator.GroupCoordinator (Logging.scala:68)
2018-05-12 10:58:43,560 | INFO | [kafka-request-handler-7] | [GroupCoordinator 2]: Assignment received
from leader for group DemoConsumer for generation 119 | kafka.coordinator.GroupCoordinator
(Logging.scala:68)
2018-05-12 10:59:13,562 | INFO | [executor-Heartbeat] | [GroupCoordinator 2]: Preparing to restabilize
group DemoConsumer with old generation 119 | kafka.coordinator.GroupCoordinator (Logging.scala:68)
2018-05-12 10:59:13,790 | INFO | [kafka-request-handler-3] | [GroupCoordinator 2]: Stabilized group
DemoConsumer generation 120 | kafka.coordinator.GroupCoordinator (Logging.scala:68)
2018-05-12 10:59:13,791 | INFO | [kafka-request-handler-0] | [GroupCoordinator 2]: Assignment received
```

```
from leader for group DemoConsumer for generation 120 | kafka.coordinator.GroupCoordinator
(Logging.scala:68)
2018-05-12 10:59:43,802 | INFO | [kafka-request-handler-2] | Rolled new log segment for
'__consumer_offsets-17' in 2 ms. | kafka.log.Log (Logging.scala:68)
2018-05-12 10:59:52,456 | INFO | [group-metadata-manager-0] | [Group Metadata Manager on Broker 2]:
Removed 0 expired offsets in 0 milliseconds. | kafka.coordinator.GroupMetadataManager (Logging.scala:68)
2018-05-12 11:00:49,772 | INFO | [kafka-scheduler-6] | Deleting segment 0 from log __consumer_offsets-17.
| kafka.log.Log (Logging.scala:68)
2018-05-12 11:00:49,773 | INFO | [kafka-scheduler-6] | Deleting index /srv/BigData/kafka/data4/kafka-logs/
__consumer_offsets-17/00000000000000000000.index.deleted | kafka.log.OffsetIndex (Logging.scala:68)
2018-05-12 11:00:49,773 | INFO | [kafka-scheduler-2] | Deleting segment 2147948547 from log
__consumer_offsets-17. | kafka.log.Log (Logging.scala:68)
2018-05-12 11:00:49,773 | INFO | [kafka-scheduler-4] | Deleting segment 4282404355 from log
__consumer_offsets-17. | kafka.log.Log (Logging.scala:68)
2018-05-12 11:00:49,775 | INFO | [kafka-scheduler-2] | Deleting index /srv/BigData/kafka/data4/kafka-logs/
__consumer_offsets-17/00000000002147948547.index.deleted | kafka.log.OffsetIndex (Logging.scala:68)
2018-05-12 11:00:49,775 | INFO | [kafka-scheduler-4] | Deleting index /srv/BigData/kafka/data4/kafka-logs/
__consumer_offsets-17/00000000004282404355.index.deleted | kafka.log.OffsetIndex (Logging.scala:68)
2018-05-12 11:00:50,533 | INFO | [kafka-scheduler-6] | Deleting segment 4283544095 from log
__consumer_offsets-17. | kafka.log.Log (Logging.scala:68)
2018-05-12 11:00:50,569 | INFO | [kafka-scheduler-6] | Deleting index /srv/BigData/kafka/data4/kafka-logs/
__consumer_offsets-17/00000000004283544095.index.deleted | kafka.log.OffsetIndex (Logging.scala:68)
2018-05-12 11:02:21,178 | INFO | [kafka-request-handler-2] | [GroupCoordinator 2]: Preparing to restabilize
group DemoConsumer with old generation 120 | kafka.coordinator.GroupCoordinator (Logging.scala:68)
2018-05-12 11:02:22,839 | INFO | [kafka-request-handler-4] | [GroupCoordinator 2]: Stabilized group
DemoConsumer generation 121 | kafka.coordinator.GroupCoordinator (Logging.scala:68)
2018-05-12 11:02:23,169 | INFO | [kafka-request-handler-1] | [GroupCoordinator 2]: Assignment received
from leader for group DemoConsumer for generation 121 | kafka.coordinator.GroupCoordinator
(Logging.scala:68)
2018-05-12 11:02:49,913 | INFO | [kafka-request-handler-6] | Rolled new log segment for
'__consumer_offsets-17' in 2 ms. | kafka.log.Log (Logging.scala:68)
```

In the logs, "Preparing to restabilize group DemoConsumer with old generation" indicates that rebalance occurs.

## Possible Causes

The parameter settings are improper.

## Cause Analysis

**Cause:** Due to improper parameter settings, the data processing time is too long when the data volume is large. Balance frequently occurs, and the offset cannot be submitted normally. As a result, the data is repeatedly consumed.

**Principle:** The offset is submitted only after the poll data is processed. If the processing duration after the poll data is processed exceeds the duration specified by **session.timeout.ms**, the rebalance occurs. As a result, the consumption fails and the offset of the consumed data cannot be submitted. Therefore, the data is consumed at the old offset next time. As a result, the data is repeatedly consumed.

## Solution

Adjust the following service parameters on Manager:

request.timeout.ms=100000

session.timeout.ms=90000

max.poll.records=50

heartbeat.interval.ms=3000

Among the preceding parameters:

The value of **request.timeout.ms** is 10s greater than that of **session.timeout.ms**.

The value of **session.timeout.ms** must be within the values of **group.min.session.timeout.ms** and **group.max.session.timeout.ms** on the server.

Set the parameters as required. The **max.poll.records** parameter specifies the number of records for each poll. The purpose is to ensure that the processing time of poll data does not exceed the value of **session.timeout.ms**.

## Related Information

- The post-poll data processing must be efficient and do not block the next poll.
- The poll method and data processing suggestion are processed asynchronously.

## 18.13.22 Leader for the Created Kafka Topic Partition Is Displayed as none

### Symptom

When a user creates a topic using the Kafka client command, the leader for the created topic partition is displayed as **none**.

```
[root@10-10-144-2 client]#  
kafka-topics.sh --create --replication-factor 1 --partitions 2 --topic test --zookeeper 10.6.92.36:2181/  
kafka  
  
Created topic "test".
```

```
[root@10-10-144-2 client]#  
kafka-topics.sh --describe --zookeeper 10.6.92.36:2181/kafka  
  
Topic:test    PartitionCount:2    ReplicationFactor:2    Configs:  
Topic: test   Partition: 0    Leader: none    Replicas: 2,3    Isr:  
Topic: test   Partition: 1    Leader: none    Replicas: 3,1    Isr:
```

### Possible Causes

- The Kafka service is not running.
- The user group information cannot be found.

### Cause Analysis

1. Check the Kafka service status and monitoring metrics.
  - MRS Manager: Log in to MRS Manager and choose **Services > Kafka**. Check the Kafka status. The status is **Good**, and the monitoring metrics are correctly displayed.
  - FusionInsight Manager: Log in to FusionInsight Manager and choose **Cluster > Name of the target cluster > Service > Kafka**. Check the Kafka status. The status is **Good**, and the monitoring metrics are correctly displayed.
2. Obtain the Controller node information on the Kafka overview page.

3. Log in to the node where the Controller resides, and run the `cd /var/log/Bigdata/kafka/broker` command to go to the node log directory. The `state-change.log` contains "NoAuthException", which indicates that the ZooKeeper permission is incorrect.

```
2018-05-31 09:20:42,436 | ERROR | [ZkClient-EventThread-34-10.6.92.36:24002,10.6.92.37:24002,10.6.92.38:24002/kafka] | Controller 4 epoch 6 initiated state change for partition [test,1] from NewPartition to OnlinePartition failed | state.change.logger (Logging.scala:103)
```

```
org.I0ltec.zkclient.exception.ZkException: org.apache.zookeeper.KeeperException$NoAuthException: KeeperErrorCode = NoAuth for /brokers/topics/test/partitions
at org.I0ltec.zkclient.exception.ZkException.create(ZkException.java:68)
at org.I0ltec.zkclient.ZkClient.retryUntilConnected(ZkClient.java:1000)
at org.I0ltec.zkclient.ZkClient.create(ZkClient.java:527)
at org.I0ltec.zkclient.ZkClient.createPersistent(ZkClient.java:293)
```
4. Check on ZooKeeper audit logs recorded in the specified period also indicates that the permission is abnormal.

```
2018-05-31 09:20:42,421 | ERROR | CommitProcWorkThread-1 | session=0xc3000007015d5a18 user=10.6.92.39,kafka/hadoop.hadoop.com@HADOOP.COM,kafka/hadoop.hadoop.com@HADOOP.COM ip=10.6.92.39 operation=create znode target=ZooKeeperServer znode=/kafka/brokers/topics/test/partitions/0/state result=failure
2018-05-31 09:20:42,423 | ERROR | CommitProcWorkThread-1 | session=0xc3000007015d5a18 user=10.6.92.39,kafka/hadoop.hadoop.com@HADOOP.COM,kafka/hadoop.hadoop.com@HADOOP.COM ip=10.6.92.39 operation=create znode target=ZooKeeperServer znode=/kafka/brokers/topics/test/partitions/0 result=failure
2018-05-31 09:20:42,435 | ERROR | CommitProcWorkThread-1 | session=0xc3000007015d5a18 user=10.6.92.39,kafka/hadoop.hadoop.com@HADOOP.COM,kafka/hadoop.hadoop.com@HADOOP.COM ip=10.6.92.39 operation=create znode target=ZooKeeperServer znode=/kafka/brokers/topics/test/partitions/1/state result=failure
2018-05-31 09:20:42,439 | ERROR | CommitProcWorkThread-1 | session=0xc3000007015d5a18 user=10.6.92.39,kafka/hadoop.hadoop.com@HADOOP.COM,kafka/hadoop.hadoop.com@HADOOP.COM ip=10.6.92.39 operation=create znode target=ZooKeeperServer znode=/kafka/brokers/topics/test/partitions/1/state result=failure
2018-05-31 09:20:42,441 | ERROR | CommitProcWorkThread-1 | session=0xc3000007015d5a18 user=10.6.92.39,kafka/hadoop.hadoop.com@HADOOP.COM,kafka/hadoop.hadoop.com@HADOOP.COM ip=10.6.92.39 operation=create znode target=ZooKeeperServer znode=/kafka/brokers/topics/test/partitions/1 result=failure
2018-05-31 09:20:42,453 | ERROR | CommitProcWorkThread-1 | session=0xc3000007015d5a18 user=10.6.92.39,kafka/hadoop.hadoop.com@HADOOP.COM,kafka/hadoop.hadoop.com@HADOOP.COM ip=10.6.92.39 operation=create znode target=ZooKeeperServer znode=/kafka/brokers/topics/test/partitions result=failure
```
5. Run the `id -Gn kafka` command on each ZooKeeper instance node. It is found that user group information cannot be queried on a node.

```
[root @bdpsit3ap03 ~]# id -Gn kafka
id: kafka: No such user
[root @bdpsit3ap03 ~]#
```
6. In an MRS cluster, user management is provided by the LDAP service and depends on the SSSD (Red Hat) and NSCD (SUSE) services of OSs. The process from creating a user to synchronizing the user to the SSSD service takes some time. If the user does not take effect or the SSSD version has bugs, the user may be invalid on the ZooKeeper node in some cases, which causes topic creation failures.

## Solution

### Step 1 Restart the SSD/NSCD service.

- Red Hat  
service sssd restart
- SUSE  
service nscd restart

**Step 2** After restarting related services, run the **id username** command on the active ResourceManager node to check whether the user information is valid.

----End

## 18.13.23 Safety Instructions on Using Kafka

### Brief Introduction to API for Kafka

- **New Producer API**  
Indicates the API defined in `org.apache.kafka.clients.producer.KafkaProducer`. When `kafka-console-producer.sh` is used, the API is used by default.
- **Old Producer API**  
Indicates the API defined in `kafka.producer.Producer`. When `kafka-console-producer.sh` is used, the API is invoked to add `--old-producer`.
- **New Consumer API**  
Indicates the API defined in `org.apache.kafka.clients.consumer.KafkaConsumer`. When `kafka-console-consumer.sh` is used, the API is invoked to add `--new-consumer`.
- **Old Consumer API**  
Indicates the API defined in `kafka.consumer.ConsumerConnector`. When **`kafka-console-consumer.sh`** is used, the API is used by default.

#### NOTE

New Producer API and new Consumer API are called new API in general in the document.

### Protocol Description for Accessing Kafka

The protocols used to access Kafka are as follows: PLAINTEXT, SSL, SASL\_PLAINTEXT, and SASL\_SSL.

When Kafka service is started, the listeners using the PLAINTEXT and SASL\_PLAINTEXT protocols are started. You can set **`ssl.mode.enable`** to **`true`** in Kafka service configuration to start listeners using SSL and SASL\_SSL protocols.

The following table describes the four protocols:

Protocol Type	Description	Supported API	Default Port
PLAINTEXT	Supports plaintext access without authentication.	New and old APIs	9092
SASL_PLAINTEXT	Supports plaintext access with Kerberos authentication.	New API	21007
SSL	Supports SSL-encrypted access without authentication.	New API	9093
SASL_SSL	Supports SSL-encrypted access with Kerberos authentication.	New API	21009

## ACL Settings for Topic

Kafka supports secure access. Therefore, users can set the ACL for topics to control that different users access different topics. To view and set the permission information about a topic, run the `kafka-acls.sh` script on the Linux client.

- Scenarios

Assign Kafka users with specific permissions for related topics based on service requirements.

The following table describes default Kafka user groups.

User Group	Description
kafkaadmin	Kafka administrator group. Users added to this group have the permissions to create, delete, authorize, as well as read from and write data to all topics.
kafkasuperuser	Users added to this group have permissions to read data from and write data to all topics.
kafka	Kafka common user group. If users in this group want to read data from and write data to a specific topic, the users in the kafkaadmin group must grant permissions to users in this group.

- Prerequisites

- a. The system administrator has understood service requirements and prepared a Kafka administrator (belonging to the kafkaadmin group).
- b. The Kafka client has been installed.

- Procedure

- a. Log in to the node where the Kafka client is installed as the client installation user.
- b. Switch to the Kafka client installation directory, for example, `/opt/kafkaclient`.  
**cd /opt/kafkaclient**
- c. Run the following command to configure environment variables:  
**source bigdata\_env**
- d. Run the following command to perform user authentication (skip this step for a cluster in common mode):  
**kinit Component service user**
- e. Run the following command to switch to the Kafka client installation directory:  
**cd Kafka/kafka/bin**
- f. The following describes the commands commonly used for user authorization when `kafka-acl.sh` is used:

- View the permission control list of a topic:  

```
./kafka-acls.sh --authorizer-properties  
zookeeper.connect=<ZooKeeper cluster service IP:2181/kafka > --  
list --topic <Topic name>
```
- Add the Producer permission for a user:  

```
./kafka-acls.sh --authorizer-properties  
zookeeper.connect=<ZooKeeper cluster service IP:2181/kafka > --  
add --allow-principal User:<username> --producer --topic <Topic  
name>
```
- Remove the Producer permission from a user:  

```
./kafka-acls.sh --authorizer-properties  
zookeeper.connect=<ZooKeeper cluster service IP:2181/kafka > --  
remove --allow-principal User:<username> --producer --topic  
<Topic name>
```
- Add the Consumer permission for a user:  

```
./kafka-acls.sh --authorizer-properties  
zookeeper.connect=<ZooKeeper cluster service IP:2181/kafka > --  
add --allow-principal User:<username> --consumer --topic <Topic  
name> --group <consumer group name>
```
- Remove the Consumer permission from a user:  

```
./kafka-acls.sh --authorizer-properties  
zookeeper.connect=<ZooKeeper cluster service IP:2181/kafka > --  
remove --allow-principal User:<username> --consumer --topic  
<Topic name> --group <consumer group name>
```

## Use of New and Old Kafka APIs in Different Scenarios

- Scenario 1: accessing the topic with an ACL

Used API	User Group	Client Parameter	Server Parameter	Access Port
New API	Users need to meet one of the following conditions: <ul style="list-style-type: none"> <li>• In the administrator group</li> <li>• In the <b>kafkaadmin</b> group</li> <li>• In the <b>kafkasuperuser</b> group</li> <li>• In the <b>kafka</b> group and be authorized</li> </ul>	security.protocol=SASL_PLAINTEXT sasl.kerberos.service.name = kafka	-	sasl.port (The default number is 21007.)
		security.protocol=SASL_SSL sasl.kerberos.service.name = kafka	Set ssl.mode.enable to true.	sasl-ssl.port (The default port number is 21009.)
Old API	N/A	N/A	N/A	N/A

- Scenario 2: accessing the topic without an ACL



Used API	User Group	Client Parameter	Server Parameter	Access Port
New API	Users need to meet one of the following conditions: <ul style="list-style-type: none"> <li>• In the administrator group</li> <li>• In the <b>kafkaadmin</b> group</li> <li>• In the <b>kafkasuperuser</b> group</li> </ul>	security.protocol=SASL_PLAINTEXT sasl.kerberos.service.name = kafka	-	sasl.port (The default number is 21007.)
	Users are in the <b>kafka</b> group.		Set <b>allow.everyone.if.no.acl.found</b> to <b>true</b> .	sasl.port (The default number is 21007.)
	Users need to meet one of the following conditions: <ul style="list-style-type: none"> <li>• In the administrator group</li> <li>• In the <b>kafkaadmin</b> group</li> <li>• In the <b>kafkasuperuser</b> group</li> </ul>	security.protocol=SASL_SSL sasl.kerberos.service.name = kafka	Set <b>ssl-enable</b> to <b>true</b> .	sasl-ssl.port (The default port number is 21009.)
	Users are in the <b>kafka</b> group.		Set <b>allow.everyone.if.no.acl.found</b> to <b>true</b> . Set <b>ssl-enable</b> to <b>true</b> .	sasl-ssl.port (The default port number is 21009.)

Used API	User Group	Client Parameter	Server Parameter	Access Port
	-	security.protocol=PLAINTEXT	Set <b>allow.everyone.if.no.acl.found to true.</b>	port (The default number is 21005.)
	-	security.protocol=SSL	Set <b>allow.everyone.if.no.acl.found to true.</b> Set <b>ssl-enable to true.</b>	ssl.port (The default number is 21008.)
Old Producer	-	-	Set <b>allow.everyone.if.no.acl.found to true.</b>	port (The default number is 21005.)
Old Consumer	-	-	Set <b>allow.everyone.if.no.acl.found to true.</b>	ZooKeeper service port: clientPort (The default number is 24002.)

## 18.13.24 Obtaining Kafka Consumer Offset Information

### Symptom

How do I obtain Kafka Consumer offset information when using Kafka Consumer to consume data?

### Kafka APIs

- New Producer API  
Indicates the API defined in **org.apache.kafka.clients.producer.KafkaProducer**. When **kafka-console-producer.sh** is used, the API is used by default.
- Old Producer API  
Indicates the API defined in **kafka.producer.Producer**. When **kafka-console-producer.sh** is used, the API is invoked to add **--old-producer**.
- New Consumer API  
Indicates the API defined in **org.apache.kafka.clients.consumer.KafkaConsumer**. When **kafka-console-consumer.sh** is used, the API is invoked to add **--new-consumer**.
- Old Consumer API

Indicates the API defined in **kafka.consumer.ConsumerConnector**. When **kafka-console-consumer.sh** is used, the API is used by default.

 **NOTE**

New Producer API and new Consumer API are called new API in general in the document.

## Procedure

### Old Consumer API

- Prerequisites
  - a. The system administrator has understood service requirements and prepared a Kafka administrator (belonging to the kafkaadmin group).
  - b. The Kafka client has been installed.
- Procedure
  - a. Log in to the node where the Kafka client is installed as the client installation user.
  - b. Switch to the Kafka client installation directory, for example, **/opt/kafkaclient**.
  - c. Run the following command to configure environment variables:  
**source bigdata\_env**
  - d. Run the following command to perform user authentication (skip this step for a cluster in common mode):  
**kinit Component service user**
  - e. Run the following command to switch to the Kafka client installation directory:  
**cd Kafka/kafka/bin**
  - f. Run the following command to obtain Consumer offset metric information:

```
bin/kafka-consumer-groups.sh --zookeeper <zookeeper_host:port>/kafka --list
```

```
bin/kafka-consumer-groups.sh --zookeeper <zookeeper_host:port>/kafka --describe --group test-consumer-group
```

Example:

```
kafka-consumer-groups.sh --zookeeper 192.168.100.100:2181/kafka --list  
kafka-consumer-groups.sh --zookeeper 192.168.100.100:2181/kafka --describe --group test-consumer-group
```

### New Consumer API

- Prerequisites
  - a. The system administrator has understood service requirements and prepared a Kafka administrator (belonging to the kafkaadmin group).
  - b. The Kafka client has been installed.
- Procedure
  - a. Log in to the node where the Kafka client is installed as the client installation user.

- b. Switch to the Kafka client installation directory, for example, **/opt/client**.  
**cd /opt/client**
- c. Run the following command to configure environment variables:  
**source bigdata\_env**
- d. Run the following command to perform user authentication (skip this step for a cluster in common mode):  
**kinit Component service user**
- e. Run the following command to switch to the Kafka client installation directory:  
**cd Kafka/kafka/bin**
- f. Run the following command to obtain Consumer offset metric information:  
**kafka-consumer-groups.sh --bootstrap-server <broker\_host:port> --describe --group my-group**  
Example:  
**kafka-consumer-groups.sh --bootstrap-server 192.168.100.100:9092 --describe --group my-group**

## 18.13.25 Adding or Deleting Configurations for a Topic

### Symptom

Configure or modify a specific topic when using Kafka.

Parameters that can be modified at the topic level:

```
cleanup.policy  
compression.type  
delete.retention.ms  
file.delete.delay.ms  
flush.messages  
flush.ms  
index.interval.bytes  
max.message.bytes  
min.cleanable.dirty.ratio  
min.insync.replicas  
preallocate  
retention.bytes  
retention.ms  
segment.bytes  
segment.index.bytes  
segment.jitter.ms  
segment.ms  
unclean.leader.election.enable
```

### Procedure

- Prerequisites  
The Kafka client has been installed.
- Procedure
  - a. Log in to the node where the Kafka client is installed as the client installation user.
  - b. Switch to the Kafka client installation directory, for example, **/opt/client**.

- cd /opt/client**
- c. Run the following command to configure environment variables:  
**source bigdata\_env**
- d. Run the following command to perform user authentication (skip this step for a cluster in common mode):  
**kinit Component service user**
- e. Run the following command to switch to the Kafka client installation directory:  
**cd Kafka/kafka/bin**
- f. Run the following commands to configure and delete a topic:  
**kafka-topics.sh --alter --topic <topic\_name> --zookeeper <zookeeper\_host:port>/kafka --config <name=value>**  
**kafka-topics.sh --alter --topic <topic\_name> --zookeeper <zookeeper\_host:port>/kafka --delete-config <name>**  
Example:  
**kafka-topics.sh --alter --topic test1 --zookeeper 192.168.100.100:2181/kafka --config retention.ms=86400000**  
**kafka-topics.sh --alter --topic test1 --zookeeper 192.168.100.100:2181/kafka --delete-config retention.ms**
- g. Run the following command to query topic information:  
**kafka-topics.sh --describe -topic <topic\_name> --zookeeper <zookeeper\_host:port>/kafka**

## 18.13.26 Reading the Content of the `__consumer_offsets` Internal Topic

### Issue

How does Kafka save the offset of a Consumer to the `__consumer_offsets` of internal topics?

### Procedure

- Step 1** Log in to the node where the Kafka client is installed as the client installation user.
- Step 2** Switch to the Kafka client installation directory, for example, `/opt/client`.  
**cd /opt/client**
- Step 3** Run the following command to configure environment variables:  
**source bigdata\_env**
- Step 4** Run the following command to perform user authentication (skip this step for a cluster in common mode):  
**kinit Component service user**
- Step 5** Run the following command to switch to the Kafka client installation directory:  
**cd Kafka/kafka/bin**

**Step 6** Run the following command to obtain Consumer offset metric information:

```
kafka-console-consumer.sh --topic __consumer_offsets --zookeeper  
<zk_host:port>/kafka --formatter  
"kafka.coordinator.group.GroupMetadataManager\  
$OffsetsMessageFormatter" --consumer.config <property file> --from-  
beginning
```

Add the following content to the *<property file>* configuration file:

```
exclude.internal.topics = false
```

Example:

```
kafka-console-consumer.sh --topic __consumer_offsets --zookeeper  
10.5.144.2:2181/kafka --formatter  
"kafka.coordinator.group.GroupMetadataManager\  
$OffsetsMessageFormatter" --consumer.config ../config/consumer.properties  
--from-beginning
```

```
[example-group1, test2, 0]::[OffsetMetadata[0, NO_METADATA], CommitTime 1487121209218, ExpirationTime 148720760  
9218]  
[example-group1, test2, 1]::[OffsetMetadata[0, NO_METADATA], CommitTime 1487121209218, ExpirationTime 148720760  
9218]  
[example-group1, test2, 0]::[OffsetMetadata[2, NO_METADATA], CommitTime 1487121269208, ExpirationTime 148720760  
9208]  
[example-group1, test2, 1]::[OffsetMetadata[1, NO_METADATA], CommitTime 1487121269208, ExpirationTime 148720760  
9208]
```

----End

## 18.13.27 Configuring Logs for Shell Commands on the Client

### Issue

How do I set the log level for shell commands on the client?

### Procedure

- Step 1** Log in to the node where the Kafka client is installed as the client installation user.
- Step 2** Switch to the Kafka client installation directory, for example, `/opt/client`.  

```
cd /opt/client
```
- Step 3** Run the following command to switch to the Kafka client configuration directory:  

```
cd Kafka/kafka/config
```
- Step 4** Open the `tools-log4j.properties` file, change **WARN** to **INFO**, and save the file.

```
log4j.rootLogger=WARN, stderr  
  
log4j.appender.stderr=org.apache.log4j.ConsoleAppender  
log4j.appender.stderr.layout=org.apache.log4j.PatternLayout  
log4j.appender.stderr.layout.ConversionPattern=[%d] %p %m (%c)%n  
log4j.appender.stderr.Target=System.err
```

```
log4j.rootLogger=INFO, stderr  
  
log4j.appender.stderr=org.apache.log4j.ConsoleAppender  
log4j.appender.stderr.layout=org.apache.log4j.PatternLayout  
log4j.appender.stderr.layout.ConversionPattern=[%d] %p %m (%c)%n  
log4j.appender.stderr.Target=System.err
```

**Step 5** Switch to the Kafka client installation directory, for example, **/opt/client**.

```
cd /opt/client
```

**Step 6** Run the following command to configure environment variables:

```
source bigdata_env
```

**Step 7** Run the following command to perform user authentication (skip this step for a cluster in common mode):

```
kinit Component service user
```

**Step 8** Run the following command to switch to the Kafka client installation directory:

```
cd Kafka/kafka/bin
```

**Step 9** Run the following command to obtain the topic information. The log information can be viewed on the console.

```
kafka-topics.sh --list --zookeeper 10.5.144.2:2181/kafka
[2017-02-17 14:34:27,005] INFO JAAS File name: /opt/client/Kafka/./kafka/config/jaas.conf
(org.I0ltec.zkclient.ZkClient)
[2017-02-17 14:34:27,007] INFO Starting ZkClient event thread. (org.I0ltec.zkclient.ZkEventThread)
[2017-02-17 14:34:27,013] INFO Client environment:zookeeper.version=V100R002C10, built on 05/12/2016
08:56 GMT (org.apache.zookeeper.ZooKeeper)
[2017-02-17 14:34:27,013] INFO Client environment:host.name=10-10-144-2
(org.apache.zookeeper.ZooKeeper)
[2017-02-17 14:34:27,013] INFO Client environment:java.version=1.8.0_72
(org.apache.zookeeper.ZooKeeper)
[2017-02-17 14:34:27,013] INFO Client environment:java.vendor=Oracle Corporation
(org.apache.zookeeper.ZooKeeper)
[2017-02-17 14:34:27,013] INFO Client environment:java.home=/opt/client/JDK/jdk/jre
(org.apache.zookeeper.ZooKeeper)
Test
__consumer_offsets
counter
test
test2
test3
test4
```

```
----End
```

## 18.13.28 Obtaining Topic Distribution Information

### Issue

How do I obtain topic distribution information in a Broker instance?

### Preparations

- Prerequisites  
The Kafka and ZooKeeper clients have been installed.
- Procedure
  - a. Log in to the node where the Kafka client is installed as the client installation user.
  - b. Switch to the Kafka client installation directory, for example, **/opt/client**.  
**cd /opt/client**
  - c. Run the following command to configure environment variables:

**source bigdata\_env**

- d. Run the following command to perform user authentication (skip this step for a cluster in common mode):

**kinit Component service user**

- e. Run the following command to switch to the Kafka client installation directory:

**cd Kafka/kafka/bin**

- f. Run the Kafka commands to obtain the topic assignment information and copy synchronization information, and check the return result.

**kafka-topics.sh --describe --zookeeper <zk\_host:port/chroot>**

Example:

```
[root@mgtdat-sh-3-01-3 client]#kafka-topics.sh --describe --zookeeper 10.149.0.90:2181/kafka
Topic:topic1 PartitionCount:2 ReplicationFactor:2 Configs:
Topic: topic1 Partition: 0 Leader: 26 Replicas: 23,25 Isr: 26
Topic: topic1 Partition: 1 Leader: 24 Replicas: 24,23 Isr: 24,23
```

In the preceding information, **Replicas** indicates the replica assignment information and **Isr** indicates the replica synchronization information.

## Solution 1

1. Query the Broker ID mapping in ZooKeeper.
2. Run the following command on the ZooKeeper client:

**sh zkCli.sh -server <zk\_host:port>****ls /kafka/brokers/ids****get/kafka/brokers/ids/<queried Broker ID>**

Example:

```
[root@node-master1gAMQ kafka]# zkCli.sh -server node-master1gAMQ:2181
Connecting to node-master1gAMQ:2181
Welcome to ZooKeeper!
JLine support is enabled

WATCHER::

WatchedEvent state:SyncConnected type:None path:null
[zk: node-master1gAMQ:2181(CONNECTED) 0] ls /kafka/brokers/ids
seqid topics
[zk: node-master1gAMQ:2181(CONNECTED) 0] ls /kafka/brokers/ids
[1]
[zk: node-master1gAMQ:2181(CONNECTED) 1] get /kafka/brokers/ids/1
{"listener_security_protocol_map":{"PLAINTEXT":"PLAINTEXT","SSL":"SSL"},"endpoints":["PLAINTEXT://192.168.2.242:9092","SSL://192.168.2.242:9093"],"rack":"/default/rack0","jmx_port":21006,"host":"192.168.2.242","timestamp":"1580886124398","port":9092,"version":4}
[zk: node-master1gAMQ:2181(CONNECTED) 2]
```

## Solution 2

Obtain the mapping between nodes and Broker IDs.

**kafka-broker-info.sh --zookeeper <zk\_host:port/chroot>**

Example:

```
[root@node-master1gAMQ kafka]# bin/kafka-broker-info.sh --zookeeper 192.168.2.70:2181/kafka
Broker_ID IP_Address
```



1 192.168.2.242

## 18.13.29 Kafka HA Usage Description

### Kafka High Reliability and Availability

Kafka message transmission assurance mechanism ensures message transmission after required parameters are set to meet different performance and reliability requirements.

- **Kafka high availability and high performance**

If HA and high performance are required, configure parameters listed in the following table.

Parameter	Default Value	Description
unclean.leader.election.enable	true	Specifies whether a replica that is not in the ISR can be selected as the leader. If this parameter is set to <b>true</b> , data may be lost.
auto.leader.rebalance.enable	true	Specifies whether the leader automated balancing function is used.  If this parameter is set to <b>true</b> , the controller periodically balances the leader of each partition on all nodes and assigns the leader to a replica with a higher priority.

Parameter	Default Value	Description
acks	1	<p>The leader needs to check whether the message has been received and determine whether the required operation has been processed. This parameter affects message reliability and performance.</p> <ul style="list-style-type: none"> <li>• If this parameter is set to <b>0</b>, the Producer does not wait for any response from the server and the message is considered successful.</li> <li>• If this parameter is set to <b>1</b>, when the leader of the copy verifies that data has been written into the cluster, the leader makes repose quickly without waiting until all the copies are written. In this case, if the leader is abnormal when the leader makes the confirmation but replica synchronization is not complete, data will be lost.</li> <li>• If this parameter is set to <b>-1</b> (all), the synchronization is successful only after all synchronization copies are confirmed. If <b>min.insync.replicas</b> is also configured, multiple copies can be written successfully. In this case, as long as one copy remains active, the record is not lost.</li> </ul> <p><b>NOTE</b> This parameter is configured in the Kafka client configuration file.</p>
min.insync.replicas	1	<p>Specifies the minimum number of replicas to which data is written when <b>acks</b> is set to <b>-1</b> for the Producer.</p>

Impact of HA and high performance configurations:

**NOTICE**

After HA and high performance are configured, the data reliability decreases. Specifically, data may be lost of disks or nodes are faulty.

- **Kafka high reliability configuration**

If high data reliability is required, configure parameters listed in the following table.

Parameter	Recommended Value	Description
unclean.leader.election.enable	false	Indicates whether a replica that is not in the ISR list can be elected as a leader.
acks	-1	<p>The leader needs to check whether the message has been received and determine whether the required operation has been processed.</p> <p>If this parameter is set to <b>-1</b>, the message is successfully received only when all replicas in the ISR list have confirmed to receive the message. The <b>min.insync.replicas</b> parameter must also be set to ensure that multiple copies can be written successfully. As long as one copy is active, the record is not lost.</p> <p><b>NOTE</b> This parameter is configured in the Kafka client configuration file.</p>
min.insync.replicas	2	<p>Specifies the minimum number of replicas to which data is written when <b>acks</b> is set to <b>-1</b> for the Producer.</p> <p>Ensure that the value of <b>Min.insync.replicas</b> is equal to or less than that of <b>replication.factor</b>.</p>

Impact of high reliability configurations:

- Deteriorated performance  
All copies in the ISR list are required, and the writing of the minimum number of copies has been verified successful. As a result, the delay of a single message increases and the processing capability of the client decreases. The actual performance depends on the onsite test data.
- Reduced availability  
A replica that is not in the ISR list cannot be elected as a leader. If the leader goes offline and other replicas are not in the ISR list, the partition remains unavailable until the leader node recovers.  
All copies in the ISR list are required, and the writing of the minimum number of copies has been verified successful. When the node where a copy of a partition is located is faulty, the minimum number of successful copies cannot be met. As a result, service writing fails.

## Configuration Impact

Evaluate reliability and performance requirements based on service scenarios and use proper parameter configuration.

 NOTE

- For valuable data, you are advised to configure `raid1` or `raid5` for Kafka data directory disks to improve data reliability in case disk fault of a single disk.
- The **acks** parameter is named different for different Producer APIs.
  - New Producer API  
Indicates the interface defined in **org.apache.kafka.clients.producer.KafkaProducer**. The **acks** parameter name remains unchanged for this API.
  - Old Producer API  
Indicates the interface defined in **kafka.producer.Producer**. The **acks** parameter is named as **request.required.acks** for this API.
- For parameters that can be modified at the topic level, the service level configurations are used by default. These parameters can be separately configured based on topic reliability requirements.  
For example, you can configure the reliability parameters of the topic named **test**.  
**kafka-topics.sh --zookeeper 192.168.1.205:2181/kafka --alter --topic test --config unclean.leader.election.enable=false --config min.insync.replicas=2 192.168.1.205** indicates the ZooKeeper service IP address.
- If modification of the service-level requires the restart of Kafka, you are advised to modify the service-level configuration on the change page.

## 18.13.30 Kafka Producer Writes Oversized Records

### Symptom

When a user develops a Kafka application and invokes the new interface (**org.apache.kafka.clients.producer.\***) as a Producer to write data to Kafka, the size of a single record is 1100055, which exceeds the value (**100012**) of **message.max.bytes** in the Kafka configuration file **server.properties**. After the values of **message.max.bytes** and **replica.fetch.max.bytes** in the Kafka service configuration are changed to **5242880**, the exception persists. The error information is as follows:

```
.....
14749 [Thread-0] INFO com.xxxxx.bigdata.kafka.example.NewProducer - The ExecutionException
occured : {}.
java.util.concurrent.ExecutionException: org.apache.kafka.common.errors.RecordTooLargeException: The
message is 1100093 bytes when serialized which is larger than the maximum request size you have
configured with the max.request.size configuration.
at org.apache.kafka.clients.producer.KafkaProducer$FutureFailure.<init>(KafkaProducer.java:739)
at org.apache.kafka.clients.producer.KafkaProducer.doSend(KafkaProducer.java:483)
at org.apache.kafka.clients.producer.KafkaProducer.send(KafkaProducer.java:430)
at org.apache.kafka.clients.producer.KafkaProducer.send(KafkaProducer.java:353)
at com.xxxxx.bigdata.kafka.example.NewProducer.run(NewProducer.java:150)
Caused by: org.apache.kafka.common.errors.RecordTooLargeException: The message is **** bytes when
serialized which is larger than the maximum request size you have configured with the max.request.size
configuration.
.....
```

### Cause Analysis

When data is written to Kafka, the Kafka client compares the value of **max.request.size** with the size of the data to be written. If the size of the data to be written exceeds the default value of **max.request.size**, the preceding exception is reported.

## Solution

**Step 1** You can set the value of **max.request.size** when initializing the Kafka Producer instance.

For example, you can set this parameter to **5252880** as follows:

```
.....  
// Protocol type: Currently, the SASL_PLAINTEXT or PLAINTEXT protocol types can be used.  
props.put(securityProtocol, kafkaProc.getValues(securityProtocol, "SASL_PLAINTEXT"));  
// Service name  
props.put(saslKerberosServiceName, "kafka");  
props.put("max.request.size", "5252880");  
.....
```

----End

## 18.13.31 Kafka Consumer Reads Oversized Records

### Symptom

After data is written to Kafka, a user develops an application and invokes the interface (**org.apache.kafka.clients.consumer.\***) to read data from Kafka as a Consumer. However, the reading fails and the following error is reported:

```
.....  
1687 [KafkaConsumerExample] INFO org.apache.kafka.clients.consumer.internals.AbstractCoordinator -  
Successfully joined group DemoConsumer with generation 1  
1688 [KafkaConsumerExample] INFO org.apache.kafka.clients.consumer.internals.ConsumerCoordinator -  
Setting newly assigned partitions [default-0, default-1, default-2] for group DemoConsumer  
2053 [KafkaConsumerExample] ERROR com.xxxxxx.bigdata.kafka.example.NewConsumer -  
[KafkaConsumerExample], Error due to  
org.apache.kafka.common.errors.RecordTooLargeException: There are some messages at [Partition=Offset]:  
{default-0=177} whose size is larger than the fetch size 1048576 and hence cannot be ever returned.  
Increase the fetch size on the client (using max.partition.fetch.bytes), or decrease the maximum message  
size the broker will allow (using message.max.bytes).  
2059 [KafkaConsumerExample] INFO com.xxxxxx.bigdata.kafka.example.NewConsumer -  
[KafkaConsumerExample], Stopped  
.....
```

### Cause Analysis

When reading data, the Kafka client compares the size of the data to be read with the value of **max.partition.fetch.bytes**. If the size exceeds the value of **max.partition.fetch.bytes**, the preceding exception is reported.

### Solution

**Step 1** When creating a Kafka Consumer instance during initialization, set **max.partition.fetch.bytes**.

For example, you can set this parameter to **5252880** as follows:

```
.....  
// Security protocol type  
props.put(securityProtocol, kafkaProc.getValues(securityProtocol, "SASL_PLAINTEXT"));  
// Service name  
props.put(saslKerberosServiceName, "kafka");  
  
props.put("max.partition.fetch.bytes", "5252880");  
.....
```

----End

## 18.13.32 High Usage of Multiple Disks on a Kafka Cluster Node

### Issue

The usage of multiple disks on a node in the Kafka streaming cluster is high. The Kafka service will become unavailable if the usage reaches 100%.

### Symptom

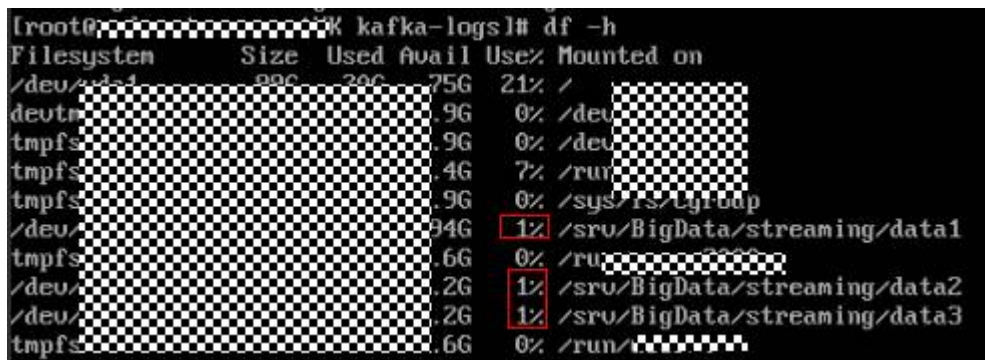
A node in the MRS Kafka streaming cluster created by the customer has multiple disks. Due to improper partitioning and service reasons, the usage of some disks is high. When the usage reaches 100%, Kafka becomes unavailable.

### Cause Analysis

The disk data needs to be processed in a timely manner. After the value of **log.retention.hours** is changed, the service needs to be restarted. To ensure service continuity, you can shorten the aging time of a single data-intensive topic as required.

### Procedure

- Step 1** Log in to the core node of the Kafka streaming cluster.
- Step 2** Run the **df -h** command to check the disk usage.



```
[root@xxxxxxxxxxxxx kafka-logs]# df -h
Filesystem      Size  Used Avail Use% Mounted on
/dev/sda1        96G   20G   75G  21% /
devtmpfs        96M   0B   96M  0% /dev
tmpfs           96M   0B   96M  0% /dev
tmpfs           4G    7M   4G   2% /run
tmpfs           96M   0B   96M  0% /sys/fs/cgroup
/dev/sda2       94G    1M   94G  1% /srv/BigData/streaming/data1
tmpfs           6G    0B   6G   0% /run
/dev/sda3       2G    1M   2G   1% /srv/BigData/streaming/data2
/dev/sda4       2G    1M   2G   1% /srv/BigData/streaming/data3
tmpfs           6G    0B   6G   0% /run
```

- Step 3** Obtain the data storage directory from the **log.dirs** configuration item in the Kafka configuration file **opt/Bigdata/MRS\_2.1.0/1\_11\_Broker/etc/server.properties**. Change the configuration file path based on the cluster version in the environment. If there are multiple disks, use commas (,) to separate multiple configuration items.



```
ssl.port = 9093
log.dirs = /srv/BigData/streaming/data1/kafka-logs,/srv/BigData/streaming/data2/kafka-logs,/srv/BigData/streaming/data3/kafka-logs
controlled.shutdown.enable = true
compression.type = producer
max.connections.per.ip.overrides =
log.message.timestamp.difference.max.ms = 9223372036854775807
sasl.kerberos.kinit.cmd = /opt/Bigdata/MRS_2.1.0/install/FusionInsight-kerberos-1.15.2/kerberos/bin/kinit
log.cleaner.io.max.bytes.per.second = 1.7976931348623157E308
auto.leader.rebalance.enable = true
leader.inbalance.check.interval.seconds = 300
log.cleaner.min.cleanable.ratio = 0.5
```

**Step 4** Run the `cd` command to go to the data storage directory obtained in [Step 3](#) of the disk with high usage.

**Step 5** Run the `du -sh *` command to print the name and size of the current topic.

```
[root@node-str-coreethk kafka-logs]# du -sh *
0      offset-checkpoint
12K    t-offset-checkpoint
4.0K   properties
4.0K   y-point-offset-checkpoint
4.0K   tion-offset-checkpoint
20K    t-0
20K    t-1
20K    t-2
20K    t-3
20K    t-4
20K    t-5
[root@node-str-coreethk kafka-logs]# pwd
/sru/BigData/streaming/data1/kafka-logs
```

```
[root@node-str-coreethk kafka-logs]# du -sh *
0      r-offset-checkpoint
4.0K   art-offset-checkpoint
4.0K   roperties
4.0K   ery-point-offset-checkpoint
4.0K   ation-offset-checkpoint
4.0K   -0
4.0K   -1
4.0K   -2
4.0K   -6
4.0K   -8
[root@node-str-coreethk kafka-logs]# pwd
/sru/BigData/streaming/data2/kafka-logs
```

```
[root@node-str-coreethk kafka-logs]# du -sh *
0      r-offset-checkpoint
4.0K   art-offset-checkpoint
4.0K   roperties
4.0K   ery-point-offset-checkpoint
4.0K   ation-offset-checkpoint
4.0K   -3
4.0K   -4
4.0K   -5
4.0K   -7
4.0K   -9
[root@node-str-coreethk kafka-logs]# pwd
/sru/BigData/streaming/data3/kafka-logs
```

**Step 6** Determine the method of changing the data retention period. The default global data retention period of Kafka is seven days. A large amount of data may be written to some topics, and these topics reside on the partitions on the disk with high usage.

- You can change the global data retention period to a smaller value to release disk space. This method requires a Kafka service restart, which may affect service running. For details, see [Step 7](#).
- You can change the data retention period of a single topic to a smaller value to release disk space. This configuration takes effect without a Kafka service restart. For details, see [Step 8](#).

**Step 7** Log in to Manager. On the Kafka service configuration page, switch to **All Configurations** and search for the **log.retention.hours** configuration item. The default value is 7 days. Change it based on the site requirements.

**Step 8** Change the data retention time of the topics on these disks.

1. Check the retention time of the topic data.

```
bin/kafka-topics.sh --describe --zookeeper <ZooKeeper cluster service IP address>:2181/kafka --topic kctest
```

```
root@node-master1n1w kafka# bin/kafka-topics.sh --describe --zookeeper 192.168.201.175:2181/kafka --topic kctest
Topic:kctest    PartitionCount:1    ReplicationFactor:1    Configs:retention.ms=1000000
Topic: kctest   Partition: 0       Leader: 1             Replicas: 1         Isr: 1
```

2. Set the topic data retention time. **--topic** indicates the topic name, and **retention.ms** indicates the data retention time, in milliseconds.

```
kafka-topics.sh --zookeeper <ZooKeeper cluster service IP address>:2181/kafka --alter --topic kctest --config retention.ms=1000000
```

```
root@node-master1n1w kafka# kafka-topics.sh --zookeeper 192.168.201.175:2181/kafka --alter --topic kctest --config retention.ms=1000000
WARNING: Altering topic configuration from this script has been deprecated and may be removed in future releases.
        Going forward, please use kafka-configs.sh for this functionality
Updated config for topic "kctest".
```

After the data retention time is set, the deletion operation may not be performed immediately. The deletion operation starts after the time specified by **log.retention.check.interval.ms**. You can check whether the **delete** field exists in the **server.log** file of Kafka to determine whether the deletion operation takes effect. If the **delete** field exists, the deletion operation has taken effect. You can also run the **df -h** command to check the disk usage and determine whether the setting takes effect.

```
log.retention.check.interval.ms = 300000
```

----End

## 18.14 Using Oozie

### 18.14.1 Oozie Jobs Do Not Run When a Large Number of Jobs Are Submitted Concurrently

#### Issue

When a large number of Oozie jobs are submitted concurrently, the jobs do not run.

#### Symptom

When a large number of Oozie jobs are submitted concurrently, the jobs do not run.

#### Cause Analysis

When Oozie submits a job, an oozie-launcher job is started first, and then the oozie-launcher job submits the real job for execution. By default, the oozie-launcher job and the real job are in the same queue.



When a large number of Oozie jobs are submitted concurrently, a large number of oozie-launcher jobs may be started, exhausting the resources of the queue. As a result, no more resources are available to start real jobs, and the jobs are not executed.

## Procedure

- Step 1** Create a queue for Oozie. For details, see **User Guide > Managing an Existing Cluster > Tenant Management > Creating a Tenant**. You can also use the launcher-job queue generated during MRS cluster creation.
- Step 2** On Manager, choose **Cluster > Services > Oozie > Configurations**, search for **oozie.site.configs**, and add **oozie.launcher.default.queue** as the parameter name and **launcher-job** as the value.

Parameter	Value	Description	Parameter File
<b>Oozie-oozie</b>			
oozie.processing.timezone	UTC	oozie.processing.timezone: Valid values are UTC and GMT(+ -)offset. For ex...	oozie/oozie-site.xml
oozie.mll.connector.port	21002	oozie.mll.connector.port: [Default] 21002 [Range] 21002-21004	oozie/oozie-site.xml
oozie.mll.registry.port	21002	oozie.mll.registry.port: [Default] 21002 [Range] 21002-21004	oozie/oozie-site.xml
oozie.service.HadoopAccessorService.supported filesystems	*	oozie.service.HadoopAccessorService.supported filesystems: [Desc]Enter the different filesystems supported for federation. If wildCard "*" is ...	hadoop/oozie-site.xml
oozie.site.configs	oozie.launcher.default.queue	oozie.launcher.job	oozie/oozie-site.xml

----End

## 18.15 Using Presto

### 18.15.1 During sql-standard-with-group Configuration, a Schema Fails to Be Created and the Error Message "Access Denied" Is Displayed

#### Issue

A schema fails to be created during sql-standard-with-group configuration and the error message "Access Denied" is displayed.

#### Symptom

```
CREATE SCHEMA hive.sf2 WITH (location = 'obs://obs-zy1234/sf2');Query 20200224_031203_00002_g6gzy failed: Access Denied: Cannot create schema sf2
```

#### Cause Analysis

To create a schema in Presto, you must have the administrator permission of Hive.

#### Procedure

MRS Manager:

- Method 1:
  - a. Log in to MRS Manager and choose **System > Manage User**.
  - b. Locate the row that contains the target user, and click **Modify** in the **Operation** column.

- c. Click **Select and Add Role** to assign the **System\_administrator** permission to the user.
- d. Click **OK**.
- Method 2:
  - a. Log in to MRS Manager and choose **System > Manage Role**.
  - b. Click **Create Role** and set the following parameters:
    - Enter a role name, for example, **hive\_admin**.
    - Set **Permission** to **Hive** and select **Hive Admin Privilege**.
  - c. Click **OK** to save the role.
  - d. Choose **System > Manage User**.
  - e. Locate the row that contains the target user, and click **Modify** in the **Operation** column.
  - f. Click **Select and Add Role** to add the newly created **hive\_admin** permission to the user.
  - g. Click **OK**.

FusionInsight Manager:

- Method 1:
  - a. Log in to FusionInsight Manager and choose **System > Permission > User**.
  - b. Locate the row that contains the target user, and click **Modify** in the **Operation** column.
  - c. Click **Add** next to the role to assign the **System\_administrator** permission to the user.
  - d. Click **OK**.
- Method 2:
  - a. Log in to FusionInsight Manager and choose **System > Permission > Role**.
  - b. Click **Create Role** and set the following parameters:
    - Enter a role name, for example, **hive\_admin**.
    - To configure resource permissions, select **Hive** and **Hive Admin Permissions**.
  - c. Click **OK** to save the role.
  - d. Choose **System > Permission > User**.
  - e. Locate the row that contains the target user, and click **Modify** in the **Operation** column.
  - f. Click **Add** next to the role to add the **hive\_admin** permission for the user.
  - g. Click **OK**.

## 18.15.2 The Presto coordinator cannot be started properly.

### Issue

The coordinator process of Presto is killed due to an unknown reason, or the coordinator process of Presto cannot be started.

### Symptom

The Presto coordinator process cannot be started properly. On the Manager page, it is shown that the presto coordinator process is started properly and its status is normal. However, the background log shows that the coordinator process is not started. Only the following log is displayed:

```
2020-06-18T18:17:02.872+0800 INFO main Bootstrap node.config-spec
null
2020-06-18T18:17:02.872+0800 INFO main Bootstrap node.environment
null
2020-06-18T18:17:02.872+0800 INFO main Bootstrap node.internal-address-source
IP
2020-06-18T18:17:02.872+0800 INFO main Bootstrap node.location
null
2020-06-18T18:17:02.872+0800 INFO main Bootstrap node.bind-ip
XXXXXXXXXX
2020-06-18T18:17:02.872+0800 INFO main Bootstrap node.external-address
null
2020-06-18T18:17:02.872+0800 INFO main Bootstrap node.id
Coordinator-XXXXXXXXXX
2020-06-18T18:17:02.872+0800 INFO main Bootstrap node.internal-address
XXXXXXXXXX
2020-06-18T18:17:02.872+0800 INFO main Bootstrap node.pool
general
2020-06-18T18:20:00.014+0800 INFO main io.airlift.log.Logging_Disabling_Stderr_output
2020-06-18T18:20:01.777+0800 INFO main Bootstrap PROPERTY
DEFAULT RUNTIME
DESCRIPTION
2020-06-18T18:20:01.777+0800 INFO main Bootstrap event.max-output-stage-size
16MB 16MB
2020-06-18T18:20:01.777+0800 INFO main Bootstrap query.client.timeout
5.00m 5.00m
2020-06-18T18:20:01.777+0800 INFO main Bootstrap query.initial-hash-partitions
100 32
2020-06-18T18:20:01.777+0800 INFO main Bootstrap query-manager.initialization-required-workers
1 1
2020-06-18T18:20:01.777+0800 INFO main Bootstrap query-manager.initialization-timeout
5.00m 5.00m
After this time, the cluster will accept queries even if the minimum required workers are not available
2020-06-18T18:20:01.778+0800 INFO main Bootstrap query.max-concurrent-queries
1000 1000
2020-06-18T18:20:01.778+0800 INFO main Bootstrap query.max-history
100 100
@@@
409945, 73 -83 62%
```

The Presto coordinator is killed before being started, and no other logs are printed. Other Presto logs do not indicate the reason why the presto coordinator is killed.

### Cause Analysis

The port check logic of the presto health check script does not distinguish ports.

### Procedure

**Step 1** Use a tool to log in to the master nodes of the cluster and perform the following operations:

**Step 2** Run the following command to edit the file:

```
vim /opt/Bigdata/MRS_XXX/install/FusionInsight-Presto-*/ha/module/harm/
plugin/script/pcd.sh
```

Change line 31 in the file to `http_port_exists=$(netstat -apn | awk '{print $4, $6}' | grep :${HTTP_PORT} | grep LISTEN | wc -l)`.

```
25
26 check_status()
27 {
28     proc_exists=$(ps -ef | grep com.facebook.presto.server.PrestoServer | grep -v grep | wc -l)
29     param="-u $PRESTO_SERVER/v1/cluster"
30     if [[ $(proc_exists) == 1 ]]; then
31         http_port_exists=$(netstat -apn | awk '{print $4, $6}' | grep :${HTTP_PORT} | grep LISTEN | wc -l)
32     fi
33     if [[ $(http_port_exists) == 1 ]]; then
34         log ${PCD_LOG_FILE} "INFO" "return [ normal ]"
35         return 0
36     else
37         log ${PCD_LOG_FILE} "ERROR" "HTTP PORT does not exist, return [ abnormal ]"
38         return 2
39     fi
40 else
41     log ${PCD_LOG_FILE} "INFO" " coordinator process not exists, return [ abnormal ]"
42     return 2
43 fi
44 }
45
```

**Step 3** Save the modification. On FusionInsight Manager, choose **Services > Presto > Instances** to restart the Coordinator process.

----End

## 18.15.3 An Error Is Reported When Presto Is Used to Query a Kudu Table

### Issue

An error is reported when Presto is used to query a Kudu table.

### Symptom

When Presto is used to query a Kudu table, the following error message is displayed.

```
presto:default> show tables;
Table
impala::default.kudu_taobao
impala::default.kudu_tt
impala::default.kudutest
(3 rows)

Query 20210201_030636_00026_95mzd, FINISHED, 4 nodes
Splits: 53 total, 53 done (100.00%)
0:00 [3 rows, 125B] [18 rows/s, 766B/s]

presto:default> select count(*) from kudu.default.kudu_taobao;
Query 20210201_030653_00027_95mzd failed: line 1:22: Table kudu.default.kudu_taobao does not exist
select count(*) from kudu.default.kudu_taobao

presto:default> select count(*) from kudu.taobao;
Query 20210201_030939_00028_95mzd failed: line 1:22: Table kudu.default.kudu_taobao does not exist
select count(*) from kudu.taobao

presto:default>
```

Error information

```
2021-02-01T15:08:13.850+0800 INFO query-execution-10 io.prestosql.event.QueryMonitor TIMELINE: Query 20210201_070813_08087_6x
9q9 :: Transaction:[72fadzd9-8480-4435-ac8d-ac2a93bf181d] :: elapsed 71ms :: planning 15ms :: waiting 0ms :: scheduling 56ms :: running
1ms :: finishing 0ms :: begin 2021-02-01T15:08:13.739+08:00 :: end 2021-02-01T15:08:13.801+08:00
2021-02-01T15:14:17.487+0800 INFO query-execution-19 io.prestosql.event.QueryMonitor TIMELINE: Query 20210201_071417_08088_5x
9q9 :: Transaction:[0104571a-3ec6-4013-b7c6-0219916a07ba] :: elapsed 369ms :: planning 167ms :: waiting 3ms :: scheduling 45ms :: runnin
g 85ms :: finishing 72ms :: begin 2021-02-01T15:14:17.095+08:00 :: end 2021-02-01T15:14:17.464+08:00
2021-02-01T15:15:11.127+0800 INFO query-execution-20 io.prestosql.event.QueryMonitor TIMELINE: Query 20210201_071510_08089_5x
9q9 :: Transaction:[8dc00e86-5500-4932-a528-699cb4ad0854] :: elapsed 282ms :: planning 115ms :: waiting 0ms :: scheduling 30ms :: runnin
g 55ms :: finishing 82ms :: begin 2021-02-01T15:15:10.830+08:00 :: end 2021-02-01T15:15:11.112+08:00
2021-02-01T15:15:14.006+0800 ERROR remote-task-callback-4 io.prestosql.execution.StageStateMachine Stage 20210201_071513_08
010_6x9q9.1 failed
java.lang.IllegalArgumentException: No page sink provider for catalog 'kudu'
    at com.google.common.base.Preconditions.checkNotNull(Preconditions.java:216)
    at io.prestosql.split.PageSinkManager.providerFor(PageSinkManager.java:87)
    at io.prestosql.split.PageSinkManager.createPageSink(PageSinkManager.java:61)
    at io.prestosql.operator.TableWriterOperatorsTableWriterOperatorFactory.createPageSink(TableWriterOperatorFactory.java:114)
    at io.prestosql.operator.TableWriterOperatorsTableWriterOperatorFactory.createOperator(TableWriterOperatorFactory.java:105)
    at io.prestosql.operator.DriverFactory.createDriver(DriverFactory.java:114)
    at io.prestosql.execution.SqlTaskExecutions$DriverSplitRunnerFactory.createDriver(SqlTaskExecution.java:941)
    at io.prestosql.execution.SqlTaskExecutions$DriverSplitRunner.processFor(SqlTaskExecution.java:1069)
    at io.prestosql.execution.executor.PrioritizedSplitRunner.process(PrioritizedSplitRunner.java:163)
    at io.prestosql.execution.executor.TaskExecutor$TaskRunner.run(TaskExecutor.java:484)
    at io.prestosql.$gen.Presto_EI_PrestosQL_Kernel_Component_0_3_308_0100_B001_13_gbc0afe_dirty_20210201_070255_1.run(Unknown S
ource)
    at java.util.concurrent.ThreadPoolExecutor.runWorker(ThreadPoolExecutor.java:1149)
    at java.util.concurrent.ThreadPoolExecutor$Worker.run(ThreadPoolExecutor.java:624)
    at java.lang.Thread.run(Thread.java:748)
```

## Cause Analysis

There are no Kudu configurations on the actually running node (node where the worker instance is located).

## Procedure

- Step 1** Add configuration file **kudu.properties** to all worker instance nodes in the Presto cluster.

Path for storing the configuration file: **/opt/Bigdata/MRS\_xxx/1\_x\_Worker/etc/catalog/** (Change the path based on the actual cluster version.)

Configuration file content:

```
connector.name=kudu
kudu.client.master-addresses=KuduMasterIP1:port,KuduMasterIP2:port,KuduMasterIP3:port
```

### NOTE

- Set the IP address and port number of the KuduMaster node based on the site requirements.
- Add the file permission and owner group that are the same as those of other files in the file save path to the configuration file.

- Step 2** After the modification, choose **Components > Kudu** on the cluster details page, click **More**, and select **Restart Service**.

----End

## 18.15.4 No Data is Found in the Hive Table Using Presto

### Issue

When Presto is used to query the Hive table, no data is found.

### Symptom

Presto cannot query the data written by **union** statements executed by the Tez engine.

## Cause Analysis

When Hive uses the Tez engine to execute the **union** statements, the output file is stored in the **HIVE\_UNION\_SUBDIR** directory. However, Presto does not access files in child directories by default. Therefore, data in the **HIVE\_UNION\_SUBDIR** directory is not read.

## Procedure

**Step 1** On the MRS console, click the cluster name, and choose **Components > Presto > Service Configuration**.

**Step 2** Change **Basic** to **All**.

**Step 3** In the navigation tree on the left, choose **Presto > Hive**. In the **catalog/hive.properties** file, add the **hive.recursive-directories** parameter and set it to **true**.

**Step 4** Click **Save Configuration** and select **Restart the affected services or instances**.

----End

## 18.16 Using Spark

### 18.16.1 An Error Occurs When the Split Size Is Changed in a Spark Application

#### Issue

An error occurs when the split size is changed in a Spark application.

#### Symptom

A user needs to implement multiple mappers by changing the maximum split size to make the Spark application run faster. However, an error occurs when the user runs the **set \$Parameter** command to modify the Hive configuration.

```
0: jdbc:hive2://192.168.1.18:21066/> set mapred.max.split.size=1000000;  
Error: Error while processing statement: Cannot modify mapred.max.split.size at runtime. It is not in list of  
params that are allowed to be modified at runtime( state=42000,code=1)
```

#### Cause Analysis

- Before the **hive.security.whitelist.switch** parameter is set to enable or disable the whitelist in security mode, the allowed parameters must have been configured in **hive.security.authorization.sqlstd.confwhitelist**.
- The default whitelist does not contain the **mapred.max.split.size** parameter. Therefore, the system displays a message indicating that the maximum split size cannot be changed.

## Procedure

- Step 1** Search for `hive.security.authorization.sqlstd.confwhitelist.append`, and add `mapred.max.split.size` to `hive.security.authorization.sqlstd.confwhitelist.append`. For details, see [Component Operation Guide > Using Hive > Using Hive from Scratch](#).
- Step 2** Save the configuration and restart the Hive component.
- Step 3** Run the `set mapred.max.split.size=1000000;` command. If no error occurs, the modification is successful.

----End

## 18.16.2 An Error Is Reported When Spark Is Used

### Issue

When Spark is used, the cluster fails to run.

### Symptom

When Spark is used, the cluster fails to run.

```
[omm@node-master1-qxvMQ spark]$
[omm@node-master1-qxvMQ spark]$
[omm@node-master1-qxvMQ spark]$
[omm@node-master1-qxvMQ spark]$ ./bin/spark-submit --class cn.interf.Test --master yarn-client /opt/client/Spark/spark1-1.0-SNAPSHOT.jar;
Error: Unrecognized option: --class cn.interf.Test --master

Java HotSpot(TM) 64-Bit Server VM warning: Cannot open file <LOG_DIR>/gc.log due to No such file or directory

Usage: spark-submit [options] <app jar | python file> [app arguments]
Usage: spark-submit --kill [submission ID] --master [spark://...]
Usage: spark-submit --status [submission ID] --master [spark://...]
Usage: spark-submit run-example [options] example-class [example args]

Options:
  --master MASTER_URL           spark://host:port, mesos://host:port, yarn, or local.
  --deploy-mode DEPLOY_MODE     Whether to launch the driver program locally ("client") or
                                on one of the worker machines inside the cluster ("cluster")
                                (Default: client).
  --class CLASS_NAME            Your application's main class (for Java / Scala apps).
  --name NAME                   A name of your application.
  --jars JARS                   Comma-separated list of local jars to include on the driver
```

### Cause Analysis

- Invalid characters are added during command execution.
- The owner and owner group of the uploaded JAR file is incorrect.

## Procedure

- Step 1** Run `./bin/spark-submit --class cn.interf.Test --master yarn-client /opt/client/Spark/spark1-1.0-SNAPSHOT.jar;` to check whether invalid characters are imported.
- Step 2** If they are imported, modify the invalid characters and run the command again.
- Step 3** After the command is executed again, other errors occur. Both the owner and the owner group of the JAR file are **root**.
- Step 4** Change the owner and the owner group of the JAR file to **omm:wheel**.

----End

## 18.16.3 A Spark Job Fails to Run Due to Incorrect JAR File Import

### Issue

A Spark job fails to be executed.

### Symptom

A Spark job fails to be executed.

### Cause Analysis

The imported JAR file is incorrect when the Spark job is executed. As a result, the Spark job fails to be executed.

### Procedure

**Step 1** Log in to any Master node.

**Step 2** Run the `cd /opt/Bigdata/MRS_*/install/FusionInsight-Spark-*/spark/examples/jars` command to view the JAR file of the sample program.

#### NOTE

A JAR file name contains a maximum of 1023 characters and cannot include special characters (;|&>,<'\$). In addition, it cannot be left blank or full of spaces.

**Step 3** Check the executable programs in the OBS bucket. The executable programs can be stored in HDFS or OBS. The paths vary according to file systems.

#### NOTE

- OBS storage path: starts with `obs://`, for example, `obs://wordcount/program/hadoop-mapreduce-examples-2.7.x.jar`.
- HDFS storage path: starts with `/user`. Spark Script must end with `.sql`, and MR and Spark must end with `.jar`. The `.sql` and `.jar` are case-insensitive.

----End

## 18.16.4 A Spark Job Is Pending Due to Insufficient Memory

### Issue

Memory is insufficient to submit a Spark job. As a result, the job is in the pending state for a long time or out of memory (OMM) occurs during job running.

### Symptom

The job is pending for a long time after being submitted. The following error information is displayed after the job is executed repeatedly:

```
Exception in thread "main" org.apache.spark.SparkException: Job aborted due to stage failure:
Aborting TaskSet 3.0 because task 0 (partition 0) cannot run anywhere due to node and executor blacklist.
Blacklisting behavior can be configured via spark.blacklist.*.
```



## Cause Analysis

The memory is insufficient. As a result, the submitted Spark job is in the pending state for a long time.

## Procedure

**Step 1** Log in to the MRS console, click a cluster name on the **Active Clusters** page and view the node specifications of the cluster on the **Nodes** tab page.

**Step 2** Add cluster resources owned by the **nodemanager** process.

MRS Manager:

1. Log in to MRS Manager and choose **Services > Yarn > Service Configuration**.
2. Set **Type** to **All**, and then search for **yarn.nodemanager.resource.memory-mb** in the search box to view the value of this parameter. You are advised to set the parameter value to 75% to 90% of the total physical memory of nodes.

FusionInsight Manager:

1. Log in to FusionInsight Manager. Choose **Cluster > Service > Yarn**.
2. Choose **Configurations > All Configurations**. Search for **yarn.nodemanager.resource.memory-mb** in the search box and check the parameter value. You are advised to set the parameter value to 75% to 90% of the total physical memory of nodes.

**Step 3** Modify the Spark service configuration.

MRS Manager:

1. Log in to MRS Manager and choose **Services > Spark > Service Configuration**.
2. Set **Type** to **All**, and then search for **spark.driver.memory** and **spark.executor.memory** in the search box.

Set these parameters to a larger or smaller value based on the complexity and memory requirements of the submitted Spark job. (Generally, the values need to be increased.)

FusionInsight Manager:

1. Log in to FusionInsight Manager. Choose **Cluster > Service > Spark**.
2. Choose **Configurations > All Configurations**. Search for **spark.driver.memory** and **spark.executor.memory** in the search box and increase or decrease the values based on actual requirements. Generally, increase the values based on the complexity and memory of the submitted Spark job.

### NOTE

- If a SparkJDBC job is used, search for **SPARK\_EXECUTOR\_MEMORY** and **SPARK\_DRIVER\_MEMORY** and modify their values based on the complexity and memory requirements of the submitted Spark job. (Generally, the values need to be increased.)
- If the number of cores needs to be specified, you can search for **spark.driver.cores** and **spark.executor.cores** and modify their values.

**Step 4** Scale out the cluster if the preceding requirements still cannot be met because Spark depends on the memory for computing.

----End

## 18.16.5 An Error Is Reported During Spark Running

### Issue

The specified class cannot be found when a Spark job is running.

### Symptom

The specified class cannot be found when a Spark job is running. The error message is as follows:

```
Exception encountered | org.apache.spark.internal.Logging$class.logError(Logging.scala:91)
org.apache.hadoop.hbase.DoNotRetryIOException: java.lang.ClassNotFoundException:
org.apache.phoenix.filter.SingleCQKeyValueComparisonFilter
```

### Cause Analysis

The default path configured by the user is incorrect.

### Procedure

**Step 1** Log in to any Master node.

**Step 2** Modify the configuration file in the Spark client directory.

Run the **vim /opt/client/Spark/spark/conf/spark-defaults.conf** command to open the **spark-defaults.conf** file and set **spark.executor.extraClassPath** to **\$ {PWD}/\***.

----End

## 18.16.6 Executor Memory Reaches the Threshold Is Displayed in Driver

### Symptom

A Spark task fails to be submitted due to excessive memory usage.

### Cause Analysis

```
The Driver log prints that the applied Executor memory exceeds the cluster limit.
16/02/06 14:11:25 INFO Client: Verifying our application has not requested more than the maximum
memory capability of the cluster (6144 MB per container)
16/02/06 14:11:29 ERROR SparkContext: Error initializing SparkContext.
java.lang.IllegalArgumentException: Required executor memory (10240+1024 MB) is above the max
threshold (6144 MB) of this cluster!
```

Spark tasks are submitted to Yarn and the resources used by the Executor to run tasks are managed by Yarn. From the error message, you can see that when a user starts the Executor, 10 GB memory is specified, which exceeds the upper memory limit of each Container set by Yarn. As a result, the task cannot be started.

## Solution

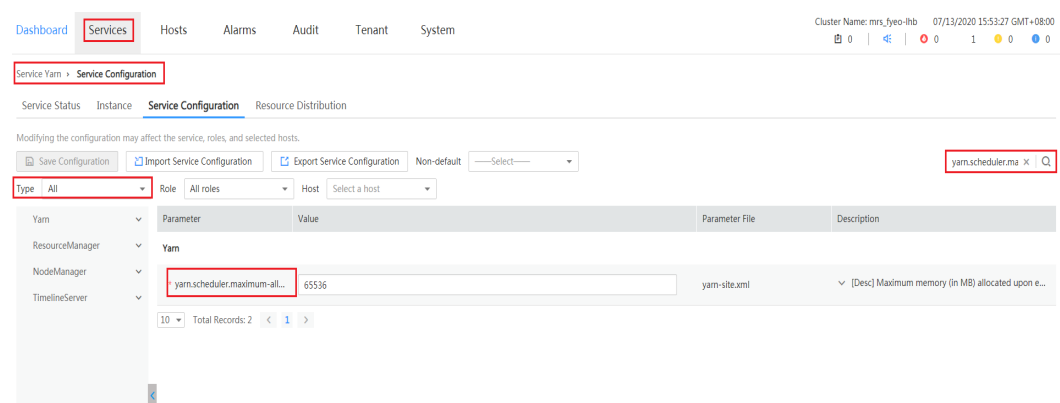
Modify the Yarn configuration to increase the restriction on containers. For example, you can adjust parameter **yarn.scheduler.maximum-allocation-mb** to control the resources for starting the Executor. Restart the Yarn service after the modification.

You can modify the configuration as follows:

MRS Manager:

- Step 1** Log in to MRS Manager.
- Step 2** Choose **Services > Yarn > Service Configuration** and set **Type** to **All**.
- Step 3** In **Search**, enter **yarn.scheduler.maximum-allocation-mb** to modify the parameter, save the configuration, and then restart the service. See the following figure.

**Figure 18-56** Modifying Yarn service parameters



----End

FusionInsight Manager:

- Step 1** Log in to FusionInsight Manager.
- Step 2** Choose **Cluster > Service > Yarn**. Click **Configurations** and select **All Configurations**.
- Step 3** In **Search**, enter **yarn.scheduler.maximum-allocation-mb** to modify the parameter, save the configuration, and then restart the service.

----End

## 18.16.7 Message "Can't get the Kerberos realm" Is Displayed in Yarn-cluster Mode

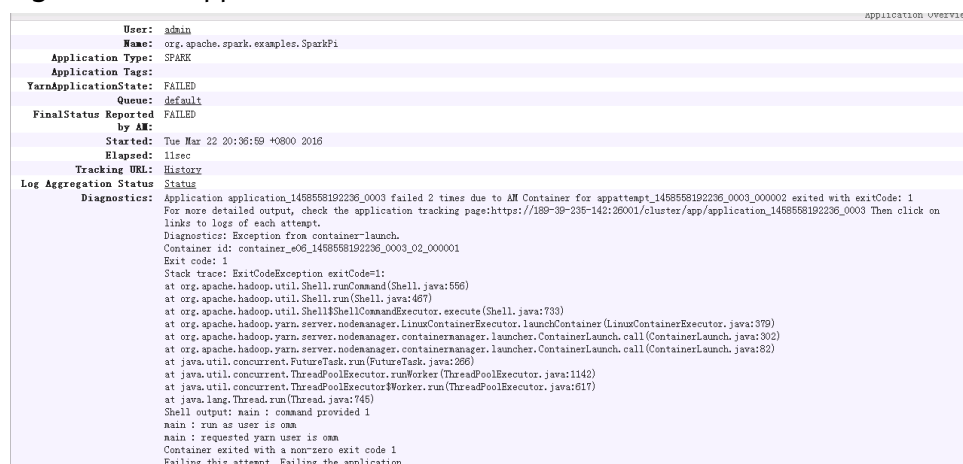
### Symptom

A Spark task fails to be submitted due to an authentication failure.

## Cause Analysis

1. According to the exception printed in the driver log, the token used to connect to HDFS cannot be found.  
16/03/22 20:37:10 WARN Client: Exception encountered while connecting to the server :  
org.apache.hadoop.ipc.RemoteException(org.apache.hadoop.security.token.SecretManager \$InvalidToken): token (HDFS\_DELEGATION\_TOKEN token 192 for admin) can't be found in cache  
16/03/22 20:37:10 WARN Client: Failed to cleanup staging dir .sparkStaging/  
application\_1458558192236\_0003  
org.apache.hadoop.ipc.RemoteException(org.apache.hadoop.security.token.SecretManager \$InvalidToken): token (HDFS\_DELEGATION\_TOKEN token 192 for admin) can't be found in cache
2. The native Yarn web UI shows that ApplicationMaster fails to be started twice and the task exits.

Figure 18-57 ApplicationMaster start failure



```
Application Overview
User: admin
Name: org.apache.spark.examples.SparkPi
Application Type: SPARK
Application Tags:
YarnApplicationState: FAILED
Queue: default
FinalStatus Reported by AM: FAILED
Started: Tue Mar 22 20:36:59 +0800 2016
Elapsed: 11sec
Tracking URL: History
Log Aggregation Status: Status
Diagnostics: Application application_1458558192236_0003 failed 2 times due to AM Container for appatempt_1458558192236_0003_000002 exited with exitCode: 1
For more detailed output, check the application tracking page:https://188-39-235-142:26001/cluster/app/application_1458558192236_0003 Then click on
links to logs of each attempt.
Diagnostics: Exception from container-launch.
Container id: container_e06_1458558192236_0003_02_000001
Exit code: 1
Stack trace: ExitCodeException exitCode=1:
at org.apache.hadoop.util.Shell.runCommand(Shell.java:556)
at org.apache.hadoop.util.Shell.run(Shell.java:487)
at org.apache.hadoop.util.Shell$ShellCommandExecutor.execute(Shell.java:733)
at org.apache.hadoop.yarn.server.nodemanager.LinuxContainerExecutor.launchContainer(LinuxContainerExecutor.java:379)
at org.apache.hadoop.yarn.server.nodemanager.containermanager.launcher.ContainerLaunch.call(ContainerLaunch.java:302)
at org.apache.hadoop.yarn.server.nodemanager.containermanager.launcher.ContainerLaunch.call(ContainerLaunch.java:82)
at java.util.concurrent.FutureTask.run(FutureTask.java:266)
at java.util.concurrent.ThreadPoolExecutor.runWorker(ThreadPoolExecutor.java:1142)
at java.util.concurrent.ThreadPoolExecutor.run(ThreadPoolExecutor.java:617)
at java.lang.Thread.run(Thread.java:745)
Shell output: main : command provided 1
main : run as user is oam
main : requested yarn user is oam
Container exited with a non-zero exit code 1
Failing this attempt. Failing the application.
```

3. The ApplicationMaster log shows the following error information:  
Exception in thread "main" java.lang.ExceptionInInitializerError  
Caused by: org.apache.spark.SparkException: Unable to load YARN support  
Caused by: java.lang.IllegalArgumentException: Can't get Kerberos realm  
Caused by: java.lang.reflect.InvocationTargetException  
Caused by: KrbException: Cannot locate default realm  
Caused by: KrbException: Generic error (description in e-text) (60) - Unable to locate Kerberos realm  
org.apache.hadoop.hive.metastore.MetaStoreUtils.newInstance(MetaStoreUtils.java:1410)  
... 86 more  
Caused by: javax.jdo.JDOFatalInternalException: Unexpected exception caught.  
NestedThrowables:java.lang.reflect.InvocationTargetException  
... 110 more
4. When you execute `./spark-submit --class yourclassname --master yarn-cluster /yourdependencyjars` to submit a task in Yarn-cluster mode, the driver is enabled in the cluster. Because the client's `spark.driver.extraJavaOptions` is loaded, you cannot find the `kdc.conf` file in the target path on the cluster node and cannot obtain information required for Kerberos authentication. As a result, the ApplicationMaster fails to be started.

## Solution

When submitting a task on the client, configure the `spark.driver.extraJavaOptions` parameter in the CLI. In this way, the `spark.driver.extraJavaOptions` parameter in the `spark-defaults.conf` file is not automatically loaded from the client path. When starting a Spark task, use `--conf` to specify the driver configuration as follows (note that the quotation mark after `spark.driver.extraJavaOptions=` is mandatory):

```
./spark-submit -class yourclassname --master yarn-cluster --conf
spark.driver.extraJavaOptions="
-Dlog4j.configuration=file:/opt/client/Spark/spark/conf/log4j.properties -
Djetty.version=x.y.z -Dzookeeper.server.principal=zookeeper/
hadoop.794bbab6_9505_44cc_8515_b4eddc84e6c1.com -
Djava.security.krb5.conf=/opt/client/KrbClient/kerberos/var/krb5kdc/
krb5.conf -Djava.security.auth.login.config=/opt/client/Spark/spark/conf/
jaas.conf -Dorg.xerial.snappy.tmpdir=/opt/client/Spark/tmp -
Dcarbon.properties.filepath=/opt/client/Spark/spark/conf/
carbon.properties" ../yourdependencyjars
```

## 18.16.8 Failed to Start spark-sql and spark-shell Due to JDK Version Mismatch

### Symptom

The JDK version does not match. As a result, the client fails to start spark-sql and spark-shell.

### Cause Analysis

1. The following error information is displayed on the Driver:  
Exception Occurs: BadPadding 16/02/22 14:25:38 ERROR Schema: Failed initialising database. Unable to open a test connection to the given database. JDBC url = jdbc:postgresql://ip:port/sparkhivemeta, username = spark. Terminating connection pool (set lazyInit to true if you expect to start your database after your app).
2. When a SparkSQL task is used, DBService needs to be accessed to obtain metadata information. On the client, the ciphertext needs to be decrypted for access. During the use, the user does not follow the process or configure environment variables, and the default JDK version exists in the environment variables of the client. As a result, the decryption program invoked during decryption is abnormal, and the user is locked.

### Solution

**Step 1** Run the **which java** command to check whether the default Java command is the Java command of the client.

**Step 2** If it is not, go to the next step.

```
source ${client_path}/bigdata_env
```

Run the **kinit username** command and enter the password corresponding to the username to start the task.

----End

## 18.16.9 ApplicationMaster Failed to Start Twice in Yarn-client Mode

### Symptom

In Yarn-client mode, ApplicationMaster fails to start twice.

## Cause Analysis

### 1. Driver exception:

```
16/05/11 18:10:56 INFO Client:
client token: N/A
diagnostics: Application application_1462441251516_0024 failed 2 times due to AM Container for
appattempt_1462441251516_0024_000002 exited with exitCode: 10
For more detailed output, check the application tracking page:https://hdnode5:26001/cluster/app/
application_1462441251516_0024 Then click on links to logs of each attempt.
Diagnostics: Exception from container-launch.
Container id: container_1462441251516_0024_02_000001
```

### 2. The ApplicationMaster log file contains the following error information:

```
2016-05-12 10:21:23,715 | ERROR | [main] | Failed to connect to driver at 192.168.30.57:23867,
retrying ... | org.apache.spark.Logging$class.logError(Logging.scala:75)
2016-05-12 10:21:24,817 | ERROR | [main] | Failed to connect to driver at 192.168.30.57:23867,
retrying ... | org.apache.spark.Logging$class.logError(Logging.scala:75)
2016-05-12 10:21:24,918 | ERROR | [main] | Uncaught exception: | org.apache.spark.Logging
$class.logError(Logging.scala:96)
org.apache.spark.SparkException: Failed to connect to driver!
at org.apache.spark.deploy.yarn.ApplicationMaster.waitForSparkDriver(ApplicationMaster.scala:426)
at org.apache.spark.deploy.yarn.ApplicationMaster.runExecutorLauncher(ApplicationMaster.scala:292)
...
2016-05-12 10:21:24,925 | INFO | [Thread-1] | Unregistering ApplicationMaster with FAILED (diag
message: Uncaught exception: org.apache.spark.SparkException: Failed to connect to driver!) |
org.apache.spark.Logging$class.logInfo(Logging.scala:59)
```

In Spark-client mode, the task Driver runs on a client node (usually a node outside the cluster). During the startup, the ApplicationMaster process is started in the cluster. After the process is started, information needs to be registered with the Driver process. The task can be continued only after the registration is successful. According to the ApplicationMaster log, the connection to the Driver fails, which causes the task failure.

## Solution

**Step 1** Check whether the IP address of the Driver process can be pinged.

**Step 2** Start a SparkPI task. Information similar to the following is displayed on the console:

```
16/05/11 18:07:20 INFO Remoting: Remoting started; listening on addresses :[akka.tcp://
sparkDriver@192.168.1.100:23662]
16/05/11 18:07:20 INFO Utils: Successfully started service 'sparkDriver' on port 23662.
```

**Step 3** Run the **netstat - anp | grep 23662** command on the node (192.168.1.100 in [Step 2](#)) to check whether the port is enabled. The following information indicates that the port is enabled.

```
tcp    0    0 ip:port :::*          LISTEN      107274/java
tcp    0    0 ip:port ip:port      ESTABLISHED 107274/java
```

**Step 4** Run the **telnet 192.168.1.100 23662** command on the node where ApplicationMaster is started to check whether the port can be connected. Perform this operation as both the **root** and **omm** users. If information similar to **Escape character is '^J'** is displayed, the connection is normal. If **connection refused** is displayed, the connection fails and the related port cannot be connected.

If the port is enabled but cannot be connected from other nodes, check the network configuration.

 NOTE

The port (port 23662 in this example) is randomly selected each time. Therefore, you need to test the port enabled by the task.

----End

## 18.16.10 Failed to Connect to ResourceManager When a Spark Task Is Submitted

### Symptom

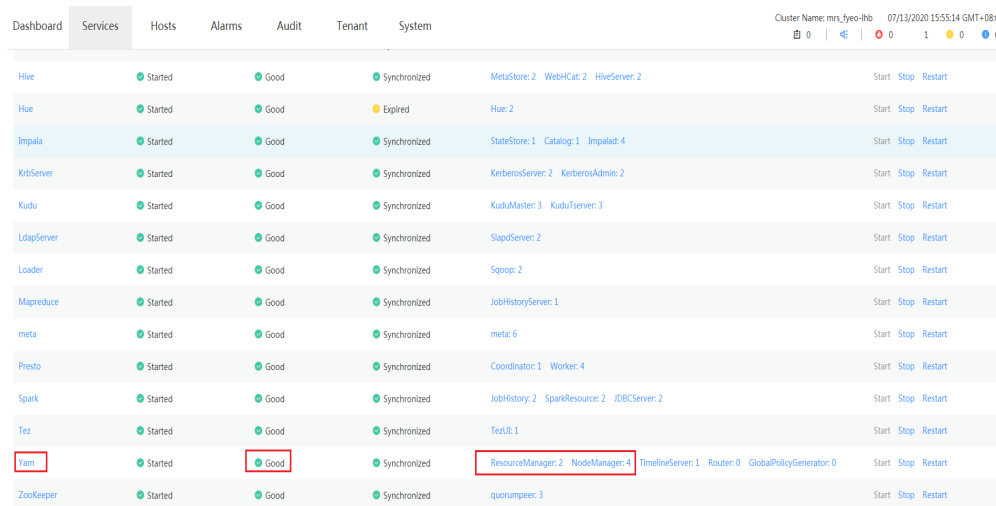
The connection to ResourceManager is abnormal. As a result, Spark tasks fail to be submitted.

### Cause Analysis

- The following error information is displayed on the Driver, indicating that port 26004 connecting to the active and standby ResourceManager nodes is rejected:  

```
15/08/19 18:36:16 INFO RetryInvocationHandler: Exception while invoking getClusterMetrics of class ApplicationClientProtocolPBClientImpl over 33 after 1 fail over attempts. Trying to fail over after sleeping for 17448ms.
java.net.ConnectException: Call From ip0 to ip1:26004 failed on connection exception: java.net.ConnectException: Connection refused.
INFO RetryInvocationHandler: Exception while invoking getClusterMetrics of class ApplicationClientProtocolPBClientImpl over 32 after 2 fail over attempts. Trying to fail over after sleeping for 16233ms.
java.net.ConnectException: Call From ip0 to ip2:26004 failed on connection exception: java.net.ConnectException: Connection refused;
```
- On MRS Manager, check whether ResourceManager is running properly, as shown in [Figure 18-58](#). If Yarn is faulty or an unknown exception occurs on a Yarn service instance, ResourceManager of the cluster may be abnormal.

**Figure 18-58** Service status



Service	Status	Health	Synchronization	Instances	Actions
Hive	Started	Good	Synchronized	MetaStore: 2 WebHCat: 2 HiveServer: 2	Start Stop Restart
Hue	Started	Good	Expired	Hue: 2	Start Stop Restart
Impala	Started	Good	Synchronized	StateStore: 1 Catalog: 1 Impalad: 4	Start Stop Restart
KrbServer	Started	Good	Synchronized	KerberosServer: 3 KerberosAdmin: 2	Start Stop Restart
Kudu	Started	Good	Synchronized	KuduMaster: 3 KuduTServer: 3	Start Stop Restart
LdapServer	Started	Good	Synchronized	SlapdServer: 2	Start Stop Restart
Loader	Started	Good	Synchronized	Sqoop: 2	Start Stop Restart
Mapreduce	Started	Good	Synchronized	JobHistoryServer: 1	Start Stop Restart
meta	Started	Good	Synchronized	meta: 6	Start Stop Restart
Presto	Started	Good	Synchronized	Coordinator: 1 Worker: 4	Start Stop Restart
Spark	Started	Good	Synchronized	JobHistory: 2 SparkResource: 2 JDBCServer: 2	Start Stop Restart
Tez	Started	Good	Synchronized	TezD: 1	Start Stop Restart
<b>Yarn</b>	Started	<b>Good</b>	Synchronized	<b>ResourceManager: 2 NodeManager: 4</b> TimelineServer: 1 Router: 0 GlobalPolicyGenerator: 0	Start Stop Restart
ZooKeeper	Started	Good	Synchronized	quorumpeer: 3	Start Stop Restart

- Check whether the client is the latest one in the cluster.  
 Check whether the ResourceManager instance has been migrated in the cluster. (Uninstall a ResourceManager instance and add it back to other nodes.)

4. On MRS Manager, click **Audit** to view audit logs and check whether related operations are recorded.  
Run the **ping** command to check whether the IP address can be pinged.

## Solution

- If ResourceManager is abnormal, see the Yarn-related sections to rectify the fault.
- If the client is not the latest, download the client again.
- If the IP address cannot be pinged, contact network management personnel to check the network.

## 18.16.11 DataArts Studio Failed to Schedule Spark Jobs

### Issue

DataArts Studio fails to schedule jobs, and a message is displayed indicating that data in the `/thriftserver/active_thriftserver` directory cannot be read.

### Symptom

DataArts Studio fails to schedule jobs, and the following error is reported indicating that data in the `/thriftserver/active_thriftserver` directory cannot be read:

```
Can not get JDBC Connection, due to KeeperErrorCode = NoNode for /thriftserver/active_thriftserver
```

### Cause Analysis

When DataArts Studio submits a Spark job, Spark JDBC is invoked. Spark starts a ThriftServer process for the client to provide JDBC connections. During the startup, JDBCServer creates the `active_thriftserver` subdirectory in the `/thriftserver` directory of ZooKeeper, and registers related connection information. If the connection information cannot be read, the JDBC connection is abnormal.

### Procedure

Check whether the ZooKeeper directory contains the target directory and registration information.

- Step 1** Log in to any master node as user **root** and initialize environment variables.  
**source /opt/client/bigdata\_env**
- Step 2** Run the **zkCli.sh -server 'ZookeeperIp:2181'** command to log in to ZooKeeper.
- Step 3** Run the **ls /thriftserver** command to check whether the `active_thriftserver` directory exists.
  - If the `active_thriftserver` directory exists, run the **get /thriftserver/active\_thriftserver** command to check whether it contains the registered configuration information.
    - If yes, contact technical support.



- If no, go to [Step 4](#).
  - If the **active\_thriftserver** directory does not exist, go to [Step 4](#).
- Step 4** Log in to Manager and check whether the active/standby status of the Spark JDBCServer instance is unknown.
- If yes, go to [Step 5](#).
  - If no, contact O&M personnel.
- Step 5** Restart the two JDBCServer instances. Check whether the status of the active and standby instances is normal and whether the target directory and data exist in ZooKeeper. If yes, the job is restored. If the instance status is not restored, contact technical support.
- End

## 18.16.12 Submission Status of the Spark Job API Is Error

### Issue

After a Spark job is submitted using an API, the job status is displayed as **error**.

### Issue Type

Job management

### Symptom

After the log level in **/opt/client/Spark/spark/conf/log4j.properties** is changed and a job is submitted using API V1.1, the job status is displayed as error.

### Cause Analysis

The executor monitors the job log output and determines the job execution result. After the execution result is changed to **error**, the output result cannot be detected. Therefore, the executor determines that the job status is abnormal after the job expires.

### Procedure

Change the log level in the **/opt/client/Spark/spark/conf/log4j.properties** file to **info**.

### Summary and Suggestions

You are advised to use the V2 API to submit jobs.

## 18.16.13 Alarm 43006 Is Repeatedly Generated in the Cluster

### Issue

The alarm "ALM-43006 Heap Memory Usage of the JobHistory Process Exceeds the Threshold" is repeatedly generated in the cluster, and the setting according to the alarm reference is invalid.

## Symptom

Alarm **ALM-43006 Heap Memory Usage of the JobHistory Process Exceeds the Threshold** is generated in the cluster. The same alarm is generated again a period of time after handling measures are taken.

## Cause Analysis

The JobHistory memory leakage may occur. You need to install the corresponding patch to rectify the fault.

## Procedure

- Increase the heap memory of the JobHistory process.
- If the heap memory has been increased, restart the JobHistory instance.

## 18.16.14 Failed to Create or Delete a Table in Spark Beeline

### Issue

When the customer frequently creates or deletes a large number of users in Spark Beeline, some users occasionally fail to create or delete tables.

### Symptom

The procedure for creating a table is as follows:

```
CREATE TABLE wlg_test001 (start_time STRING,value INT);
```

The following error message is displayed:

```
Error: org.apache.spark.sql.AnalysisException:
org.apache.hadoop.hive.ql.metadata.HiveException: MetaException(message:Failed to grant permission on
HDFSjava.lang.reflect.UndeclaredThrowableException); (state=,code=0)
```

### Cause Analysis

1. View metastore logs.

```
.hive.metastore.RetryingHMSHandler | org.apache.hadoop.hive.ql.log.PerfLogger.PerfLogBegin(PerfLogger.java:121)
2020-08-31 14:41:38,504 | INFO | pool-7-thread-197 | 197: create_table: Table(tableName:wlg_test001, dbName:hive_csb_csb_3f8_x48s
srbt_51bi2edu, owner:CSB_csb_3f8_x48ssrbt, createTime:1598856098, lastAccessTime:0, retention:0, sd:StorageDescriptor(cols:[FieldS
chema(name:start_time, type:string, comment:null), FieldSchema(name:value, type:int, comment:null)], location:hdfs://hacluster/use
r/hive/warehouse/hive_csb_csb_3f8_x48ssrbt_51bi2edu.db/wlg_test001, inputFormat:org.apache.hadoop.mapred.TextInputFormat, outputFo
rmat:org.apache.hadoop.hive.ql.io.HiveIgnoreKeyTextOutputFormat, compressed:false, numBuckets:1, serDeInfo:SerDeInfo(name:null, s
erializationLib:org.apache.hadoop.hive.serde2.lazy.LazySimpleSerDe, parameters:{serialization.format=1}), bucketCols:[], sortCols:
[], parameters:{}, skewedInfo:SkewedInfo(skewedColNames:[], skewedColValues:[], skewedColValueLocationMaps:{})), partitionKeys:[],
parameters:{spark.sql.sources.schema.numParts=1, spark.sql.sources.schema.part.0={type:"struct", "fields":{{"name":"start_time",
"type":"string", "nullable":true, "metadata":{}}, {"name":"value", "type":"integer", "nullable":true, "metadata":{}}}}, viewOriginalTex
t:null, viewExpandedText:null, tableType:MANAGED_TABLE, privileges:PrincipalPrivilegeSet(userPrivileges:[CSB_csb_3f8_x48ssrbt=Pri
vilegeGrantInfo(privilege:INSERT, createTime:-1, grantor:spark, grantorType:USER, grantOption:true), PrivilegeGrantInfo(privilege:
SELECT, createTime:-1, grantor:spark, grantorType:USER, grantOption:true), PrivilegeGrantInfo(privilege:UPDATE, createTime:-1, gra
ntor:spark, grantorType:USER, grantOption:true), PrivilegeGrantInfo(privilege:DELETE, createTime:-1, grantor:spark, grantorType:US
ER, grantOption:true)]), groupPrivileges:null, rolePrivileges:null) | org.apache.hadoop.hive.metastore.HiveMetaStore$HMSHandler.l
ogInfo(HiveMetaStore.java:881)
2020-08-31 14:41:38,515 | WARN | pool-7-thread-197 | Location: hdfs://hacluster/user/hive/warehouse/hive_csb_csb_3f8_x48ssrbt_51b
i2edu.db/wlg_test001 specified for non-external table:wlg_test001 | org.apache.hadoop.hive.metastore.HiveMetaStore$HMSHandler.crea
te_table_core(HiveMetaStore.java:1546)
2020-08-31 14:41:38,516 | INFO | pool-7-thread-197 | Creating directory if it doesn't exist: hdfs://hacluster/user/hive/warehouse
/hive_csb_csb_3f8_x48ssrbt_51bi2edu.db/wlg_test001 | org.apache.hadoop.hive.common.FileUtils.mkdir(FileUtils.java:507)
2020-08-31 14:41:38,566 | INFO | pool-7-thread-197 | 197: get_database: hive_csb_csb_3f8_x48ssrbt_51bi2edu | org.apache.hadoop.hi
ve.metastore.HiveMetaStore$HMSHandler.logInfo(HiveMetaStore.java:881)
2020-08-31 14:41:38,578 | INFO | pool-7-thread-197 | 197: get_table : db=hive_csb_csb_3f8_x48ssrbt_51bi2edu tbl=wlg_test001 | org
.apache.hadoop.hive.metastore.HiveMetaStore$HMSHandler.logInfo(HiveMetaStore.java:881)
2020-08-31 14:41:38,594 | ERROR | pool-7-thread-197 | MetaException(message:Failed to grant permission on HDFSjava.lang.reflect.Un
declaredThrowableException)
at org.apache.hadoop.hive.metastore.HiveMetaStore$HMSHandler.create_table_with_environment_context(HiveMetaStore.java:1638
)
at sun.reflect.GeneratedMethodAccessor94.invoke(Unknown Source)
at sun.reflect.DelegatingMethodAccessorImpl.invoke(DelegatingMethodAccessorImpl.java:43)
at java.lang.reflect.Method.invoke(Method.java:498)
at org.apache.hadoop.hive.metastore.RetryingHMSHandler.invokeInternal(RetryingHMSHandler.java:140)
```

2. View HDFS logs.

```
2020-08-31 14:41:38,568 | INFO | Socket Reader #1 for port 9820 | Authorization successful for hive/hadoop.036a3461_d09b_494f_a32c_af273307d943.com@036A3461_D09B_494F_A32C_AF273307D943.COM (auth:KERBEROS) for protocol-interface org.apache.hadoop.hdfs.protocol.ClientProtocol | ServiceAuthorizationManager.java:135
2020-08-31 14:41:38,586 | INFO | IPC Server handler 7 on 9820 | IPC Server handler 7 on 9820, call Call#3822197 Retry#0 org.apache.hadoop.hdfs.protocol.ClientProtocol.checkAccess from 192.168.1.66:50540: org.apache.hadoop.security.AccessControlException: Permission denied: user=hive, access=READ, inode="/user/hive/warehouse/hive_csb_csb_3f8_x48ssrbt_5lbi2edu.db/wlg_test001":spark:hive:drwx----- | Server.java:2523
2020-08-31 14:41:38,852 | INFO | Socket Reader #1 for port 9820 | Auth successful for hwstaff_pub_0tw00ru6@036A3461_D09B_494F_A32C_AF273307D943.COM (auth:TOKEN) | Server.java:1700
2020-08-31 14:41:38,911 | INFO | Socket Reader #1 for port 9820 | Authorization successful for hwstaff_pub_0tw00ru6@036A3461_D09B
```

3. Compare permission (**test001** is a table created by a user in abnormal state, and **test002** is a table created by a user in normal state).

```
drwx----- - spark hive 0 2020-08-31 14:41 /user/hive/warehouse/hive_csb_csb_3f8_x48ssrbt_5lbi2edu.db/wlg_test001
drwxrwx---- - spark hive 0 2020-08-31 15:07 /user/hive/warehouse/hive_csb_csb_3f8_x48ssrbt_5lbi2edu.db/wlg_test002
```

4. An error similar to the following is reported when a table is dropped:

```
0: jdbc:hive2://192.168.1.42:10000/> drop table
dataplan_modela_csbch2;
Error: Error while compiling statement: FAILED:
SemanticException Unable to fetch table dataplan_modela_csbch2.
java.security.AccessControlException: Permission denied: user=CSB_csb_3f8_x48ssrbt,
access=READ,
inode="/user/hive/warehouse/hive_csb_csb_3f8_x48ssrbt_5lbi2edu.db/
dataplan_modela_csbch2":spark:hive:drwx-----
```

5. Analyze the cause.

The default user created during cluster creation uses the same UID, causing user disorder. This problem is triggered when a large number of users are created. As a result, the Hive user does not have the permission to create tables occasionally.

```
[root@node-master21Mrt ~]#
[root@node-master21Mrt ~]#
[root@node-master21Mrt ~]# id hive
uid=20013(hive/hadoop.036a3461_d09b_494f_a32c_af273307d943.com) gid=10002(hive) groups=10002(hive)
[root@node-master21Mrt ~]#
[root@node-master21Mrt ~]#
[root@node-master21Mrt ~]# id hive
uid=20013(hive) gid=10002(hive) groups=10002(hive),10001(hadoop),10000(supergroup),8003(System_administrator_186),9998(ficommon)
[root@node-master21Mrt ~]#
[root@node-master21Mrt ~]#
[root@node-master21Mrt ~]#
objectClass: krbPrincipalAux
objectClass: krbTicketPolicyAux
# hive, Peoples, hadoop.com
dn: cn=hive,ou=Peoples,dc=hadoop,dc=com
uid: hive
homeDirectory: /home/hive/hadoop.036a3461_d09b_494f_a32c_af273307d943.com
cn: hive
uidNumber: 20013
objectClass: account
objectClass: posixAccount
objectClass: shadowAccount
userPassword: e1NTSEF9cXZwS0VlMi9pYVYFpdzFmUmNIUVJFUEJYZWtKLzZHMhk=
gidNumber: 10002
# hive/hadoop.036a3461_d09b_494f_a32c_af273307d943.com, Peoples, hadoop.com
dn: cn=hive/hadoop.036a3461_d09b_494f_a32c_af273307d943.com,ou=Peoples,dc=hadoop,dc=com
uid: hive/hadoop.036a3461_d09b_494f_a32c_af273307d943.com
homeDirectory: /home/hive/hadoop.036a3461_d09b_494f_a32c_af273307d943.com
cn: hive/hadoop.036a3461_d09b_494f_a32c_af273307d943.com
uidNumber: 20013
objectClass: account
objectClass: posixAccount
objectClass: shadowAccount
gidNumber: 10002
description: [userName:"hive/hadoop.036a3461_d09b_494f_a32c_af273307d943.com"]
description: [userType:"1"]
description: [groupList:"hive,hadoop,supergroup,compcommon"]
description: [roleList:"System_administrator"]
description: [description:"aGl2ZSBkZWZhdWx0IHVzZXIjSGl2em7m0iup0eUq0aItw=="]
description: [createTime:"1554974652422"]
description: [defaultUser:"0"]
description: [primaryGroup:"hive"]
# hive/hadoop.036a3461_d09b_494f_a32c_af273307d943.com@036A3461_D09B_494F_A32C_AF273307D943.COM, 036A3461_D09B_494F_A32C_AF273307D943.COM, krbcontainer, hado
```

Procedure

Restart the **sssd** process of the cluster.

Run the **service sssd restart** command as the **root** user to restart the **sssd** process and run the **ps -ef | grep sssd** command to check whether the **sssd** process is running properly.

In normal cases, the **/usr/sbin/sssd** process and three sub-processes **/usr/libexec/sssd/sssd\_be**, **/usr/libexec/sssd/sssd\_nss** and **/usr/libexec/sssd/sssd\_pam** exist.

## 18.16.15 Failed to Connect to the Driver When a Node Outside the Cluster Submits a Spark Job to Yarn

### Issue

When a node outside the cluster uses the client mode to submit a Spark task to Yarn, the task fails and an error message is displayed, indicating that the driver cannot be connected.

### Symptom

Nodes outside the cluster can communicate with each node in the cluster. When a node outside the cluster submits a Spark task to Yarn in client mode, the task fails and an error message is displayed, indicating that the driver cannot be connected.

### Cause Analysis

When a Spark task is submitted in the client mode, the driver process of Spark is on the client side, and the executor needs to interact with the driver to run the job.

If the NodeManager fails to connect to the node where the client is located, the following error is reported:

```
Log Length: 174453
Showing 4096 bytes of 174453 total. Click here for the full log.
connect to driver at eca-06d9-1112169:22741, retrying ... | org.apache.spark.internal.Logging$class.logError(Logging.scala:70)
2020-11-21 16:04:34,150 | ERROR | [main] | Failed to connect to driver at 10.10.10.10:22741, retrying ... | org.apache.spark.internal.Logging$class.logError(Logging.scala:70)
2020-11-21 16:04:34,251 | ERROR | [main] | Failed to connect to driver at 10.10.10.10:22741, retrying ... | org.apache.spark.internal.Logging$class.logError(Logging.scala:70)
2020-11-21 16:04:34,351 | ERROR | [main] | Failed to connect to driver at 10.10.10.10:22741, retrying ... | org.apache.spark.internal.Logging$class.logError(Logging.scala:70)
2020-11-21 16:04:34,452 | ERROR | [main] | Failed to connect to driver at 10.10.10.10:22741, retrying ... | org.apache.spark.internal.Logging$class.logError(Logging.scala:70)
2020-11-21 16:04:34,552 | ERROR | [main] | Failed to connect to driver at 10.10.10.10:22741, retrying ... | org.apache.spark.internal.Logging$class.logError(Logging.scala:70)
2020-11-21 16:04:34,653 | ERROR | [main] | Failed to connect to driver at 10.10.10.10:22741, retrying ... | org.apache.spark.internal.Logging$class.logError(Logging.scala:70)
2020-11-21 16:04:34,753 | ERROR | [main] | Failed to connect to driver at 10.10.10.10:22741, retrying ... | org.apache.spark.internal.Logging$class.logError(Logging.scala:70)
2020-11-21 16:04:34,855 | ERROR | [main] | Failed to connect to driver at 10.10.10.10:22741, retrying ... | org.apache.spark.internal.Logging$class.logError(Logging.scala:70)
2020-11-21 16:04:34,956 | ERROR | [main] | Failed to connect to driver at 10.10.10.10:22741, retrying ... | org.apache.spark.internal.Logging$class.logError(Logging.scala:70)
2020-11-21 16:04:35,057 | ERROR | [main] | Failed to connect to driver at 10.10.10.10:22741, retrying ... | org.apache.spark.internal.Logging$class.logError(Logging.scala:70)
2020-11-21 16:04:35,161 | ERROR | [main] | Uncaught exception: | org.apache.spark.internal.Logging$class.logError(Logging.scala:91)
org.apache.spark.SparkException: Failed to connect to driver!
    at org.apache.spark.deploy.yarn.ApplicationMaster.waitForSparkDriver(ApplicationMaster.scala:630)
```

### Procedure

Specify the IP address of the driver in the Spark configuration of the client.

Add **spark.driver.host=driverIP** to **<Client installation path>/Spark/spark/conf/spark-defaults.conf** and run the Spark task again.

### Summary and Suggestions

You are advised to submit jobs in cluster mode.

## 18.16.16 Large Number of Shuffle Results Are Lost During Spark Task Execution

### Issue

Spark tasks fail to be executed. The task log shows that a large number of **shuffle** files are lost.

### Symptom

Spark tasks fail to be executed. The task log shows that a large number of **shuffle** files are lost.

### Cause Analysis

When Spark is running, the **shuffle** file generated temporarily is stored in the temporary directory of the executor for later use.

When an executor exits abnormally, NodeManager deletes the temporary directory of the container where the executor is located. When other executors apply for the shuffle result of the executor, a message is displayed indicating that the file cannot be found.

Therefore, you need to check whether the executor exits abnormally. You can check whether there are executors in the **dead** state on the executors tab page on the Spark task page and view the executor logs of each **dead** state, determine the cause of abnormal exit. Some executors may exit because the **shuffle** file cannot be found. You need to find the earliest executor that exits abnormally.

Common abnormal exit causes:

- OOM occurs on the executor.
- Multiple tasks fail when the executor is running.
- The node where the executor is located is cleared.

### Procedure

Adjust or modify the task parameters or code based on the actual cause of the abnormal exit of the executor, and run the Spark task again.

## 18.16.17 Disk Space Is Insufficient Due to Long-Term Running of JDBCServer

### Issue

When the JDBCServer service connected to Spark submits a spark-sql task to the Yarn cluster, the data disk of the Core node is fully occupied after the task runs for a period of time.

## Symptom

When the JDBCServer service of a customer connected to Spark submits a spark-sql task to the Yarn cluster, the data disk of the Core node is fully occupied after the task runs for a period of time.

After checking the disk usage in the background, it is found that there are too many APP temporary files (files generated by shuffle) of the JDBCServer service, and the files are not cleared, occupying a large amount of memory.

## Cause Analysis

After checking the directories that contain a large number of files on the Core node, it is found that most of the directories are similar to **blockmgr-033707b6-fbbb-45b4-8e3a-128c9bcfa4bf**, which stores temporary shuffle files generated during computing.

The dynamic resource allocation function of Spark is enabled on JDBCServer, and shuffle is hosted by NodeManager. NodeManager only manages these files based on the running period of the application, and does not check whether the container where a single executor is located exists. Therefore, the temporary files are deleted only when the app is stopped. When a task runs for a long time, a large number of temporary files occupy a large amount of disk space.

## Procedure

Start a scheduled task to delete shuffle files that have been stored for a specified period of time. For example, delete shuffle files that have been stored for more than 6 hours each hour.

**Step 1** Create the **clean\_appcache.sh** script. If there are multiple data disks, change the value of **data1** in **BASE\_LOC** based on the actual situation.

- Security cluster

```
#!/bin/bash
BASE_LOC=/srv/BigData/hadoop/data1/nm/localdir/usercache/spark/appcache/application_*/
blockmgr*
find $BASE_LOC/ -mmin +360 -exec rmdir {} \;
find $BASE_LOC/ -mmin +360 -exec rm {} \;
```
- Common cluster

```
#!/bin/bash
BASE_LOC=/srv/BigData/hadoop/data1/nm/localdir/usercache/omm/appcache/application_*/
blockmgr*
find $BASE_LOC/ -mmin +360 -exec rmdir {} \;
find $BASE_LOC/ -mmin +360 -exec rm {} \;
```

**Step 2** Run the following commands to change the permission to the script:

```
chmod 755 clean_appcache.sh
```

**Step 3** Add a scheduled task to start the clearance script. Change the script path to the actual path.

Run the **crontab -l** command to view the scheduled task.

Run the **crontab -e** command to edit the scheduled task.

```
0 * * * * sh /root/clean_appcache.sh > /dev/null 2>&1
```

----End

## 18.16.18 Failed to Load Data to a Hive Table Across File Systems by Running SQL Statements Using Spark Shell

### Issue

When the **spark-shell** command is used to execute SQL statements or the **spark-submit** command is used to submit Spark tasks, the **load** command of SQL statements exists, and the source data and target table are not stored in the same file system. An error is reported when the MapReduce task is started in the preceding two modes.

### Cause Analysis

When the **load** command is used to import data to the Hive table across file systems (for example, the original data is stored in the HDFS but the Hive table data is stored in the OBS), and the file length is greater than the threshold (32 MB by default). In this case, the MapReduce job that uses DistCp is triggered to migrate data. The MapReduce task configuration is directly extracted from the Spark task configuration. However, the **net.topology.node.switch.mapping.impl** configuration item of the Spark task does not retain the default value of the Hadoop. Therefore, the JAR package of the Spark needs to be used. As a result, the MapReduce reports an error indicating that the class cannot be found.

### Procedure

Solution 1:

If the file size is small, set the default file size to a value greater than the maximum file size. For example, if the maximum file size is 95 MB, run the following command:

```
hive.exec.copyfile.maxsize=104857600
```

Solution 2:

If the file size is large, use DistCp to improve the data migration efficiency. Add the following parameters when starting the Spark task:

```
--conf spark.hadoop.net.topology.node.switch.mapping.impl=org.apache.hadoop.net.ScriptBasedMapping
```

## 18.16.19 Spark Task Submission Failure

### Symptom

- A Spark task fails to be submitted.
- Spark displays a message indicating that the Yarn JAR package cannot be obtained.
- A file is submitted for multiple times.

### Cause Analysis

- Symptom 1:  
The most common cause for task submission failure is authentication failure.

```

2021-04-28 17:20:03,600 | ERROR | main | java.lang.UnsatisfiedLinkError: /tmp/opency_openapp650342257652861374/mu/pattern/opency/Linux/x86_64/libopency_java430.so: /lib64/libc.so.6: version `GLIBC_2.27' not
found (required by /tmp/opency_openapp650342257652861374/mu/pattern/opency/Linux/x86_64/libopency_java430.so) | org.apache.spark.sql.vision.VisionSparkUDFRegister.register(VisionSparkUDFRegister.scala:34)
2021-04-28 17:22:07,012 | INFO | main | No Partition Defined for Window operation! Moving all data to a single partition, this can cause serious performance degradation. | org.apache.spark.internal.Logging
Class: org.apache.spark.internal.Logging$Logging.scala:66
2021-04-28 17:24:16,655 | INFO | main | No Partition Defined for Window operation! Moving all data to a single partition, this can cause serious performance degradation. | org.apache.spark.internal.Logging
Class: org.apache.spark.internal.Logging$Logging.scala:66

```

The parameter settings may be incorrect.

- Symptom 2:

By default, the cluster adds the Hadoop JAR package of the analysis node to the classpath of the task. If the system displays a message indicating that Yarn packages cannot be found, the Hadoop configuration is not set.

- Symptom 3:

The common scenario is as follows: The **--files** option is used to upload the **user.keytab** file, and then the **--keytab** option is used to specify the same file. As a result, the same file is uploaded for multiple times.

```

2021-04-29 10:08:56,973 | WARN | main | Stopping a MetricsSystem that is not running | org.apache.spark.metrics.MetricsSystem$Logging$Logging.scala:66
Exception in thread "main" java.lang.IllegalArgumentException: Attempt to add (file:///opt/user.keytab) multiple times to the distributed cache.
    at org.apache.spark.deploy.yarn.Client$$anonfun$prepareLocalResources$10$$anonfun$apply$50.apply(Client.scala:646)
    at org.apache.spark.deploy.yarn.Client$$anonfun$prepareLocalResources$10$$anonfun$apply$50.apply(Client.scala:637)
    at scala.collection.mutable.ResizableArray$class.foreach(ResizableArray.scala:59)
    at scala.collection.mutable.ArrayBuffer.foreach(ArrayBuffer.scala:48)
    at org.apache.spark.deploy.yarn.Client$$anonfun$prepareLocalResources$10.apply(Client.scala:637)
    at scala.collection.immutable.List.foreach(List.scala:392)
    at org.apache.spark.deploy.yarn.Client.prepareLocalResources(Client.scala:636)
    at org.apache.spark.deploy.yarn.Client.createContainerLaunchContext(Client.scala:913)
    at org.apache.spark.deploy.yarn.Client.submitApplication(Client.scala:295)
    at org.apache.spark.scheduler.cluster.YarnClientSchedulerBackend.start(YarnClientSchedulerBackend.scala:57)
    at org.apache.spark.scheduler.TaskSchedulerImpl.start(TaskSchedulerImpl.scala:188)
    at org.apache.spark.SparkContext.create(SparkContext.scala:524)
    at org.apache.spark.SparkContexts.getOrCreate(SparkContext.scala:2695)
    at org.apache.spark.sql.SparkSessionBuilder$$anonfun$7.apply(SparkSession.scala:956)

```

## Procedure

- Symptom 1:

Run **kinit [user]** again and modify the corresponding configuration items.

- Symptom 2:

Check that the Hadoop configuration items are correct and the **core-site.xml**, **hdfs-site.xml**, **yarn-site.xml**, and **mapred-site.xml** configuration files in the **conf** directory of Spark are correct.

- Symptom 3:

Copy a new **user.keytab** file, for example:

```
cp user.keytab user2.keytab
```

```
spark-submit --master yarn --files user.keytab --keytab user2.keytab .....
```

## 18.16.20 Spark Task Execution Failure

### Symptom

- An executor out of memory (OOM) error occurs.
- The information about the failed task shows that the failure cause is "lost task xxx."

### Cause Analysis

- Symptom 1: The data volume is too large or too many tasks are running on the same executor at the same time.
- Symptom 2: Some tasks fail to be executed. When the error is reported, determine the node where the lost task is running. Generally, the error is caused by the abnormal exit of the lost task.



## Procedure

- Symptom 1:
  - If the data volume is too large, adjust the memory size of the executor and use **--executor-memory** to specify the memory size.
  - If too many tasks are running at the same time, check the number of vcores specified by **--executor-cores**.
- Symptom 2: Locate the cause in the corresponding task log. If an OOM error occurs, see the solutions to symptom 1.

## 18.16.21 JDBCServer Connection Failure

### Symptom

- The ha-cluster cannot be identified (unknowHost or port required).
- Failed to connect to JDBCServer.

### Cause Analysis

- Symptom 1: The **spark-beeline** command is used to connect to JDBCServer. JDBCServer in versions earlier than MRS\_3.0 adopts HA mode. Therefore, a specific URL and the JAR package provided by MRS Spark is required to connect to JDBCServer.
- Symptom 2: The JDBCServer service is not running properly or port listening is abnormal.

### Procedure

- Symptom 1: Use a specific URL and the JAR package provided by MRS Spark to connect to JDBCServer.
- Symptom 2: Check that the JDBCServer service is running properly and port listening is normal, and try again.

## 18.16.22 Failed to View Spark Task Logs

### Symptom

- A user fails to view logs when a task is running.
- A user fails to view logs when a task is complete.

### Cause Analysis

- Symptom 1: The MapReduce component is abnormal.
- Symptom 2:
  - The JobHistory service of Spark is abnormal.
  - The log size is too large, and NodeManager times out during log aggregation.
  - The permission on the HDFS log storage directory (**/tmp/logs/Username/logs** by default) is abnormal.

- Logs have been deleted. By default, Spark JobHistory stores event logs for seven days (specified by `spark.history.fs.cleaner.maxAge`). MapReduce stores task logs for 15 days (specified by `mapreduce.jobhistory.max-age-ms`).
- If the task cannot be found on the Yarn page, it may have been cleared by Yarn. By default, Yarn stores 10,000 historical tasks (specified by `yarn.resourcemanager.max-completed-applications`).

## Procedure

- Symptom 1: Check whether the MapReduce component is running properly. If it is abnormal, restart it. If the fault persists, check the JobhistoryServer log file in the background.
- Symptom 2: Perform the following checks in sequence:
  - a. Check whether JobHistory of Spark is running properly.
  - b. On the app details page of Yarn, check whether the log file is too large. If log aggregation fails, the value of **Log Aggregation Status** should be **Failed** or **Timeout**.
  - c. Check whether the permission on the corresponding directory is normal.
  - d. Check whether the corresponding `appid` file exists in the directory. In MRS 3.x or later, the event log files are stored in the `hdfs://hacluster/spark2xJobHistory2x` directory. In versions earlier than MRS 3.x, the event log files are stored in the `hdfs://hacluster/sparkJobHistory` directory. The task run logs are stored in the `hdfs://hacluster/tmp/logs/Username/logs` directory.
  - e. Check whether `appid` or the current job ID exceeds the maximum value in the historical records.

## 18.16.23 Authentication Fails When Spark Connects to Other Services

### Symptom

- When Spark connects to HBase, an authentication failure message is displayed or the HBase table cannot be connected.
- When Spark connects to HBase, a message is displayed indicating that the JAR package cannot be found.

### Cause Analysis

- Symptom 1: HBase does not obtain the authentication information of the current task. As a result, the authentication fails when HBase is connected, and the corresponding data cannot be read
- Symptom 2: By default, Spark does not load the HBase JAR package. You need to use `--jars` to add the JAR package to the task.

## Procedure

- Symptom 1: Enable the HBase authentication function by running the `spark.yarn.security.credentials.hbase.enabled=true` command. However, do

not replace **hbase-site.xml** on the Spark client with **hbase-site.xml** on the HBase client because they are not completely consistent.

- Symptom 2: Use **--jars** to upload the HBase JAR package.

## 18.16.24 An Error Occurs When Spark Connects to Redis

### Issue

An error occurs when the Spark component of the MRS 3.x security cluster is used to access Redis.

### Symptom

When Spark of the MRS 3.0 security cluster is used to access Redis, the following error message is displayed.

```
1801-05-21 16:08:10.844 | WARN | main | The configuration key 'spark.reducer.maxReqSizeShuffleMem' has been deprecated as of Spark 2.3 and may be removed in the future. Please use 'spark.reducer.maxReqSizeFetchMem' instead. | org.apache.spark.SparkConf$LogWarning(Logging.scala:66)
Exception in thread "main" redis.clients.jedis.exceptions.JedisConnectionException: java.io.IOException: the redis-server is security mode, but no authority configuration was found
    at redis.clients.jedis.Connection.authText(Connection.java:295)
    at redis.clients.jedis.Connection.connect(Connection.java:244)
    at redis.clients.jedis.BinaryClient.connect(BinaryClient.java:86)
    at redis.clients.jedis.Connection.sendCommand(Connection.java:132)
    at redis.clients.jedis.Connection.sendCommand(Connection.java:123)
    at redis.clients.jedis.BinaryClient.auth(BinaryClient.java:582)
    at redis.clients.jedis.BinaryJedis.auth(BinaryJedis.java:2235)
    at com.xigreat.adapters.RedisAdapter.<init>(RedisAdapter.scala:24)
    at com.xigreat.adapters.RedisAdapter.<init>(RedisAdapter.scala:14)
    at tasks.Format$.main(Format.scala:48)
    at tasks.Format.main(Format.scala)
    at sun.reflect.NativeMethodAccessorImpl.invoke0(Native Method)
    at sun.reflect.NativeMethodAccessorImpl.invoke(NativeMethodAccessorImpl.java:62)
    at sun.reflect.DelegatingMethodAccessorImpl.invoke(DelegatingMethodAccessorImpl.java:43)
    at java.lang.reflect.Method.invoke(Method.java:498)
    at org.apache.spark.deploy.JavaMainApplication.start(SparkApplication.scala:52)
    at org.apache.spark.deploy.SparkSubmit.org$apache$spark$deploy$SparkSubmit$$runMain(SparkSubmit.scala:882)
    at org.apache.spark.deploy.SparkSubmit.doRunMain$1(SparkSubmit.scala:164)
    at org.apache.spark.deploy.SparkSubmit.submit(SparkSubmit.scala:187)
    at org.apache.spark.deploy.SparkSubmit.doSubmit(SparkSubmit.scala:89)
    at org.apache.spark.deploy.SparkSubmit$$anon$2.doSubmit(SparkSubmit.scala:957)
    at org.apache.spark.deploy.SparkSubmit$.main(SparkSubmit.scala:960)
    at org.apache.spark.deploy.SparkSubmit.main(SparkSubmit.scala)
Caused by: java.io.IOException: the redis-server is security mode, but no authority configuration was found
    at com.huawei.jredis.client.auth.FileConfiguration.readAuthConf(FileConfiguration.java:176)
    at com.huawei.jredis.client.auth.FileConfiguration.readAuthConf(FileConfiguration.java:182)
    at com.huawei.jredis.client.auth.FileConfiguration.genConfiguration(FileConfiguration.java:205)
    at com.huawei.jredis.client.auth.JedisAuth.initJedisAuth(JedisAuth.java:73)
    at com.huawei.jredis.client.auth.JedisAuth.initAuth(JedisAuth.java:144)
    at redis.clients.jedis.Connection.authText(Connection.java:272)
    ... 22 more
```

### Cause Analysis

The **jars** directory of Spark contains a **jredisclient-xxx.jar** package provided by the MRS cluster. This package is loaded when a Spark task connects to Redis, thereby causing this error. You can manually remove this package to rectify the fault.

### Procedure

- Step 1** Delete JAR packages from the Spark client.

```
cd $SPARK_HOME/jars
mv jredisclient-*.jar /tmp
```

- Step 2** Delete JAR packages from the Spark server.

Log in to the nodes (generally two) where SparkResource2x is located.

```
mkdir /tmp/SparkResource2x
cd /opt/Bigdata/FusionInsight_Current/1_*_SparkResource2x/install/spark/
jars/
mv jredisclient-*.jar /tmp/SparkResource2x
```

- Step 3** Delete the **jredisclient** file from the HDFS.

1. Check configuration item **spark.yarn.archive** in the **\$SPARK\_HOME/conf/spark-defaults.conf** file to obtain the address of the **spark-archive-2x.zip** package.  
**cat \$SPARK\_HOME/conf/spark-defaults.conf | grep "spark.yarn.archive"**
  2. Download the **spark-archive-2x.zip** package. (This section uses MRS 3.0.5 as an example. Modify the command based on the actual cluster version.)  
**cd /opt**  
**mkdir sparkTmp**  
**cd sparkTmp**  
**hdfs dfs -get hdfs://hacluster/user/spark2x/jars/8.0.2.1/spark-archive-2x.zip**
  3. Decompress **spark-archive-2x.zip** and remove the package file.  
**unzip spark-archive-2x.zip**  
**rm -f spark-archive-2x.zip**
  4. Remove the **jredisclient** package.  
**rm -f jredisclient-\*.jar**
  5. Compress the **spark-archive-2x.zip** package again.  
**zip spark-archive-2x.zip ./\***
  6. Back up the original package from the HDFS to **tmp** and upload the newly compressed package to the HDFS.  
**hdfs dfs -mv hdfs://hacluster/user/spark2x/jars/8.0.2.1/spark-archive-2x.zip /tmp**  
**hdfs dfs -put spark-archive-2x.zip hdfs://hacluster/user/spark2x/jars/8.0.2.1/spark-archive-2x.zip**
  7. Restart the JDBCServer service to prevent JDBCServer exceptions. The **jredisclient** file has been deleted from the **spark-archive-2x.zip** package.
  8. Delete temporary files.  
**rm -rf /opt/sparkTmp**
- End

## 18.16.25 An Error Is Reported When spark-beeline Is Used to Query a Hive View

### Issue

In MRS 3.1.2, an error is reported when spark-beeline is used to query a Hive view. The error information is as follows.



## 18.17 Using Sqoop

### 18.17.1 Connecting Sqoop to MySQL

#### Issue

The user does not know how to connect Sqoop to MySQL.

#### Procedure

- Step 1** Install the client in the cluster and check whether the MySQL driver package exists in the `sqoop/lib` directory of the client.

```
[root@node-master10Ko lib]# ls
ant-contrib-1.8b3.jar          commons-digester-1.8.jar      ivy-2.3.0.jar                paranamer-2.7.jar
ant-eclipse-1.0-jvm1.2.jar   commons-el-1.0.jar           jackson-annotations-2.6.3.jar  parquet-avro-1.6.0.jar
avro-1.8.2.jar               commons-httpclient-3.0.1.jar  jackson-core-2.6.5.jar        parquet-column-1.6.0.jar
avro-mapred-1.8.2-hadoop2.jar commons-io-2.4.jar           jackson-core-asl-1.9.13.jar   parquet-common-1.6.0.jar
calcite-linq4j-1.16.0.jar     commons-jexl-2.1.1.jar       jackson-databind-2.6.5.jar    parquet-encoding-1.6.0.jar
commons-beanutils-1.9.4.jar   commons-lang-2.6.jar         jackson-jaxrs-1.9.13.jar      parquet-format-2.2.0-rc1.jar
commons-beanutils-core-1.0.0.jar commons-lang3-3.4.jar       jackson-mapper-asl-1.9.13.jar  parquet-generator-1.6.0.jar
commons-cli-1.2.jar           commons-logging-1.2.jar      jackson-xc-1.9.13.jar        parquet-hadoop-1.6.0.jar
commons-codec-1.9.jar        commons-math-2.2.jar         jline-2.14.6.jar             parquet-hadoop-bundle-1.8.1.jar
commons-collections-3.2.2.jar commons-math3-3.1.1.jar      kite-data-core-1.1.0.jar      parquet-jackson-1.6.0.jar
commons-compiler-2.7.6.jar    commons-net-3.1.jar          kite-data-hive-1.1.0.jar      slf4j-api-1.7.10.jar
commons-compress-1.9.jar     commons-pool-1.5.4.jar       kite-data-mapreduce-1.1.0.jar  snappy-java-1.1.1.6.jar
commons-configuration-1.6.jar commons-rfs2-2.0.jar         kite-hadoop-compatibility-1.1.0.jar  xz-1.5.jar
commons-configuration2-2.11.jar commons-swt2-2.0.jar        hadoop-huaweicloud-2.8.3-hw-39.jar  mysql-connector-java-5.1.47.jar
commons-dbcp-1.4.jar         hsqldb-1.8.0.10.jar         opencsv-2.3.jar
```

- Step 2** Load environment variables in the client directory.

```
source bigdata_env
```

- Step 3** Perform the Kerberos authentication.

If Kerberos authentication is not enabled for the cluster, skip this step. If it is enabled, run the following command to authenticate the current user:

```
kinit MRS cluster user
```

For example:

```
kinit admin
```

- Step 4** Connect to the database.

```
sqoop list-databases --connect jdbc:mysql://IP:3306/ --username Username --password Password
```

An example is as follows.

```
[root@node-master20dl1 opt]# source hadoopclient/bigdata_env
[root@node-master20dl1 opt]# sqoop list-databases --connect jdbc:mysql://192.168.1.10:3306/ --username root --password Mrs@2020
Warning: /opt/hadoopclient/sqoop/sqoop/.saccumulo does not exist! Accumulo imports will fail.
Please set $ACCUMULO_HOME to the root of your Accumulo installation.
SLF4J: Class path contains multiple SLF4J bindings.
SLF4J: Found binding in [jar:file:/opt/hadoopclient/HDFS/hadoop/share/hadoop/common/lib/slf4j-log4j12-1.7.30.jar/org/slf4j/impl/StaticLoggerBinder.class]
SLF4J: Found binding in [jar:file:/opt/bigdata/client/HDFS/hadoop/share/hadoop/common/lib/slf4j-log4j12-1.7.30.jar/org/slf4j/impl/StaticLoggerBinder.class]
SLF4J: Found binding in [jar:file:/opt/hadoopclient/Hive/HCatalog/lib/slf4j-log4j12-1.7.30.jar/org/slf4j/impl/StaticLoggerBinder.class]
SLF4J: Found binding in [jar:file:/opt/hadoopclient/Hbase/hbase/geomesa/lib/slf4j-log4j12-1.7.25.jar/org/slf4j/impl/StaticLoggerBinder.class]
SLF4J: Found binding in [jar:file:/opt/hadoopclient/Hbase/hbase/canner-2.0.0-hbase-client/install/lib/slf4j-log4j12-1.7.30.jar/org/slf4j/impl/StaticLoggerBinder.class]
SLF4J: Found binding in [jar:file:/opt/hadoopclient/Hbase/hbase/lib/client-facing-thirdparty/slf4j-log4j12-1.7.30.jar/org/slf4j/impl/StaticLoggerBinder.class]
SLF4J: Found binding in [jar:file:/opt/hadoopclient/Hbase/hbase/lib/jdbc/slf4j-log4j12-1.7.30.jar/org/slf4j/impl/StaticLoggerBinder.class]
SLF4J: Found binding in [jar:file:/opt/hadoopclient/Hbase/hbase/tools/hbase-hbck2-2.2.3-hw-e1-310012.jar/org/slf4j/impl/StaticLoggerBinder.class]
SLF4J: Found binding in [jar:file:/opt/hadoopclient/Hbase/hbase/tools/hbase-tools-2.2.3-hw-e1-310012.jar/org/slf4j/impl/StaticLoggerBinder.class]
SLF4J: See http://www.slf4j.org/codes.html#multiple_bindings for an explanation.
SLF4J: Actual binding is of type [org.slf4j.impl.Log4jLoggerFactory]
0022-01-29 10:56:53.892 INFO Sqoop.Sqoop: Running Sqoop version: 1.4.7
0022-01-29 10:56:53.936 WARN tool.BaseSqoopTool: Setting your password on the command-line is insecure. Consider using -P instead.
0022-01-29 10:56:54.132 INFO manager.MySQLManager: Preparing to use a MySQL streaming resultset.
0022-01-29 10:56:54.051 WARN: Establishing SSL connection without server's identity verification is not recommended. According to MySQL 5.5.45+, 5.6.26+ and 5.7.8+ over TLS/SSL connection is default if explicit option isn't set. For compliance with existing applications not using SSL the verifyServerCertificate property must be established by default if explicit option isn't set. For compliance with existing applications not using SSL the verifyServerCertificate property must be established by default if explicit option isn't set. For compliance with existing applications not using SSL the verifyServerCertificate property must be established by default if explicit option isn't set. For compliance with existing applications not using SSL the verifyServerCertificate property must be established by default if explicit option isn't set.
--set-to-false-- You need either to explicitly disable SSL by setting useSSL=false, or set useSSL=true and provide truststore for server certificate verification.
information_schema
performance_schema
mysql
sys
test
mysql
```

The command output shows that Sqoop is successfully connected to the MySQL database.

----End

## 18.17.2 Failed to Find the HBaseAdmin.<init> Method When Sqoop Reads Data from the MySQL Database to HBase

### Issue

If the Sqoop client (version 1.4.7) of MRS is used to extract data from a specified table in the MySQL database to a table in HBase 2.2.3, the following exception is reported:

```
Trying to load data into HBASE through Sqoop getting below error.  
Exception in thread "main" java.lang.NoSuchMethodError:  
org.apache.hadoop.hbase.client.HBaseAdmin.<init>(Lorg/apache/hadoop/conf/Configuration;V
```

The following figure shows the complete exception information.

```
and provide truststore for server certificate verification.  
2022-01-28 14:37:35,764 INFO manager.SqlManager: Executing SQL statement: SELECT t.* FROM `t_o_eso_users` AS t LIM  
IT 1  
2022-01-28 14:37:35,786 INFO manager.SqlManager: Executing SQL statement: SELECT t.* FROM `t_o_eso_users` AS t LIM  
IT 1  
2022-01-28 14:37:35,797 INFO orm.CompilationManager: HADOOP_MAPRED_HOME is /opt/Bigdata/client/HDFS/hadoop  
Note: /tmp/sqoop-root/compile/792dbda207bec0305d1989403855dfa2/t_o_eso_users.java uses or overrides a deprecated A  
PI.  
Note: Recompile with -Xlint:deprecation for details.  
2022-01-28 14:37:36,678 INFO orm.CompilationManager: Writing jar file: /tmp/sqoop-root/compile/792dbda207bec0305d1  
989403855dfa2/t_o_eso_users.jar  
2022-01-28 14:37:36,691 WARN manager.MySQLManager: It looks like you are importing from mysql.  
2022-01-28 14:37:36,691 WARN manager.MySQLManager: This transfer can be faster! Use the --direct  
2022-01-28 14:37:36,691 WARN manager.MySQLManager: option to exercise a MySQL-specific fast path.  
2022-01-28 14:37:36,691 INFO manager.MySQLManager: Setting zero DATETIME behavior to convertToNull (mysql)  
2022-01-28 14:37:36,716 INFO mapreduce.ImportJobBase: Beginning import of t_o_eso_users  
2022-01-28 14:37:36,717 INFO Configuration.deprecation: mapred.job.tracker is deprecated. Instead, use mapreduce.j  
obtracker.address  
2022-01-28 14:37:36,815 INFO Configuration.deprecation: mapred.jar is deprecated. Instead, use mapreduce.job.jar  
2022-01-28 14:37:36,833 INFO Configuration.deprecation: mapred.map.tasks is deprecated. Instead, use mapreduce.job  
.maps  
Exception in thread "main" java.lang.NoSuchMethodError: org.apache.hadoop.hbase.client.HBaseAdmin.<init>(Lorg/apac  
he/hadoop/conf/Configuration;V  
    at org.apache.sqoop.mapreduce.HBaseImportJob.jobSetup(HBaseImportJob.java:163)  
    at org.apache.sqoop.mapreduce.ImportJobBase.runImport(ImportJobBase.java:268)  
    at org.apache.sqoop.manager.SqlManager.importTable(SqlManager.java:692)  
    at org.apache.sqoop.manager.MySQLManager.importTable(MySQLManager.java:127)  
    at org.apache.sqoop.tool.ImportTool.importTable(ImportTool.java:520)  
    at org.apache.sqoop.tool.ImportTool.run(ImportTool.java:628)  
    at org.apache.sqoop.Sqoop.run(Sqoop.java:147)  
    at org.apache.hadoop.util.ToolRunner.run(ToolRunner.java:76)  
    at org.apache.sqoop.Sqoop.runSqoop(Sqoop.java:183)  
    at org.apache.sqoop.Sqoop.runTool(Sqoop.java:234)  
    at org.apache.sqoop.Sqoop.runTool(Sqoop.java:243)  
    at org.apache.sqoop.Sqoop.main(Sqoop.java:252)  
[root@node-2096-1414 ~]# sqoop import --connect jdbc:mysql://mysqlServer address:Port number/database1 --  
username admin --password xxx --table table1 --hbase-table table2 --column-family info --hbase-row-key id --hbase-create-table --m 1
```

The following is an example of running the Sqoop command to extract data:

```
sqoop import \  
--connect jdbc:mysql://mysqlServer address:Port number/database1 \  
--username admin \  
--password xxx \  
--table table1 \  
--hbase-table table2 \  
--column-family info \  
--hbase-row-key id \  
--hbase-create-table --m 1
```

### Procedure

After the Sqoop client is installed, the JAR packages on which HBase depends are not imported. You need to manually import the JAR packages on which HBase of an earlier version depends.

**Step 1** Check whether the Sqoop and HBase clients are in the same path.

- If yes, go to [Step 2](#).
- If no, delete the original Sqoop and HBase client files, download the complete clients from FusionInsight Manager, and install them in the same path. Then go to [Step 2](#).

**Step 2** Log in to the node where the Sqoop client is installed as user **root**.

**Step 3** Download JAR packages of HBase 1.6.0 and upload them to the **lib** directory on the Sqoop client:

**Step 4** After the packages are uploaded, run the following command to change the permission on the packages to **755**:

```
chmod 755 Package name
```

**Step 5** Run the following command in the client directory to refresh the Sqoop client:

```
source bigdata_env
```

Run the target Sqoop command again.

----End

## 18.17.3 Failed to Export HBase Data to HDFS Through Hue's Sqoop Task

This section applies only to MRS 1.9.2 clusters.

### Issue

An error is reported when a Sqoop operation is performed on Hue to export data from HBase to HDFS.

Caused by: java.lang.ClassNotFoundException: org.apache.htrace.Trace

```
2022-03-02 15:09:00,264 [main] ERROR org.apache.sqoop.connector.hbase.HBaseExtractor - An exceptional condition has occurred.
org.apache.sqoop.common.SqoopException: HBASE_CONNECTOR_0011:Failed to open table.
    at org.apache.sqoop.connector.hbase.HBaseExtractor.openDB(HBaseExtractor.java:239)
    at org.apache.sqoop.connector.hbase.HBaseExtractor.access$100(HBaseExtractor.java:34)
    at org.apache.sqoop.connector.hbase.HBaseExtractor$1.run(HBaseExtractor.java:86)
    at org.apache.sqoop.connector.hbase.HBaseExtractor$1.run(HBaseExtractor.java:76)
    at org.apache.sqoop.connector.hbase.HBaseExtractor.extract(HBaseExtractor.java:114)
    at org.apache.sqoop.connector.hbase.HBaseExtractor.extract(HBaseExtractor.java:34)
    at org.apache.sqoop.job.mr.SqoopMapper.runInternal(SqoopMapper.java:156)
    at org.apache.sqoop.job.mr.SqoopMapper.run(SqoopMapper.java:79)
    at org.apache.hadoop.mapred.MapTask.runNewMapper(MapTask.java:787)
    at org.apache.hadoop.mapred.MapTask.run(MapTask.java:341)
    at org.apache.hadoop.mapred.YarnChild$2.run(YarnChild.java:188)
    at java.security.AccessController.doPrivileged(Native Method)
    at javax.security.auth.Subject.doAs(Subject.java:422)
    at org.apache.hadoop.security.UserGroupInformation.doAs(UserGroupInformation.java:1840)
    at org.apache.hadoop.mapred.YarnChild.main(YarnChild.java:182)
Caused by: java.lang.reflect.InvocationTargetException
```



```
Caused by: java.lang.reflect.InvocationTargetException
    at sun.reflect.NativeConstructorAccessorImpl.newInstance0(Native Method)
    at sun.reflect.NativeConstructorAccessorImpl.newInstance(NativeConstructorAccessorImpl.java:62)
    at sun.reflect.DelegatingConstructorAccessorImpl.newInstance(DelegatingConstructorAccessorImpl.java:45)
    at java.lang.reflect.Constructor.newInstance(Constructor.java:423)
    at org.apache.hadoop.hbase.client.ConnectionFactory.createConnection(ConnectionFactory.java:238)
    at org.apache.hadoop.hbase.client.ConnectionManager.createConnection(ConnectionManager.java:454)
    at org.apache.hadoop.hbase.client.ConnectionManager.createConnection(ConnectionManager.java:447)
    at org.apache.hadoop.hbase.client.ConnectionManager.getConnectionInternal(ConnectionManager.java:325)
    at org.apache.hadoop.hbase.client.HTable.<init>(HTable.java:184)
    at org.apache.hadoop.hbase.client.HTable.<init>(HTable.java:150)
    at org.apache.sqoop.connector.hbase.HBaseExtractor.openDB(HBaseExtractor.java:236)
    ... 14 more

Caused by: java.lang.NoClassDefFoundError: org/apache/htrace/Trace
    at org.apache.hadoop.hbase.zookeeper.RecoverableZooKeeper.exists(RecoverableZooKeeper.java:245)
    at org.apache.hadoop.hbase.zookeeper.ZKUtil.checkExists(ZKUtil.java:436)
    at org.apache.hadoop.hbase.zookeeper.ZKClusterId.readClusterIdNode(ZKClusterId.java:65)
    at org.apache.hadoop.hbase.client.ZooKeeperRegistry.getClusterId(ZooKeeperRegistry.java:105)
    at org.apache.hadoop.hbase.client.ConnectionManager$HConnectionImplementation.retrieveClusterId(ConnectionManager.java:944)
    at org.apache.hadoop.hbase.client.ConnectionManager$HConnectionImplementation.<init>(ConnectionManager.java:720)
    ... 25 more

Caused by: java.lang.ClassNotFoundException: org.apache.htrace.Trace
    at java.net.URLClassLoader.findClass(URLClassLoader.java:382)
    at java.lang.ClassLoader.loadClass(ClassLoader.java:419)
    at sun.misc.Launcher$AppClassLoader.loadClass(Launcher.java:351)
```

## Symptom

The Sqoop task is executed successfully, but the CSV file in HDFS is empty.

Name	Description	Creator	Activation	Last Execution	Use Time	Progress	Status	Operate
hbaseToHdfs	hbaseTest->hdfsTest	admin	Enabled	2022/03/02 15:09:04	33s	100%	SUCCEEDED	▶ 🔍 🔄 ✕

Permission	Owner	Group	Size	Last Modified	Replication	Block Size	Name
-rw-r-----	loader	hadoop	0 B	Mar 02 15:09	3	128 MB	hbaseToHdfs-2022-03-02_15.09.00.121.csv

## Cause Analysis

The JAR package conflicts or is missing.

## Procedure

**Step 1** Use the **grep** command in the **lib** directory of Sqoop.

- Go to the **lib** directory of Sqoop and run the **grep** command.

```
[root@node-master1PMPi lib]# pwd
/opt/Bigdata/MRS_1.9.2/install/FusionInsight-Sqoop-1.99.7/FusionInsight-Sqoop-1.99.7/server/lib
[root@node-master1PMPi lib]# grep org.apache.htrace.Trace *
Binary file htrace-core-3.1.0-incubating.jar matches
[root@node-master1PMPi lib]#
```

- Go to the native Yarn page and view the error information about the running task.

```
application
tools
configuration
local_logs
server
stacks
server
metrics

Log Type: syslog
Log Upload Time: Thu Mar 03 15:19:29 +0800 2022
Log Length: 74284
2022-03-03 15:19:08,177 INFO [main] org.apache.hadoop.mapreduce.v2.app.MRAppMaster: Created MRAppMaster for: application appattempt_1646291845172_0001
2022-03-03 15:19:08,357 INFO [main] org.apache.hadoop.mapreduce.v2.app.MRAppMaster:
/*****
[system properties]
os.name: Linux
os.version: 3.10.0-327.62.59.83.el8.x86_64
java.home: /opt/Bigdata/jdk1.8.0_232/jre
java.runtime.version: 1.8.0_232-Huawei_JDK_V100R001C00SPC173R001-409
java.vendor: Huawei Technologies Co., Ltd
java.version: 1.8.0_232
java.vm.name: OpenJDK 64-Bit Server VM
java.io.tmpdir: /srv/Bigdata/hadoop/data/nm/localdir/usercache/loader/appcache/application_1646291845172_0001/container_01_1646291845172_0001_0
user.dir: /srv/Bigdata/hadoop/data/nm/localdir/usercache/loader/appcache/application_1646291845172_0001/container_01_1646291845172_0001_01_0000
user.name: yarn_user
*****/
2022-03-03 15:19:08,458 INFO [main] org.apache.hadoop.mapreduce.v2.app.MRAppMaster: Executing with tokens:
2022-03-03 15:19:08,459 INFO [main] org.apache.hadoop.mapreduce.v2.app.MRAppMaster: Kind: FAIR_AM_RM_TOKEN, Service: , Ident: (appattemptId { app
2022-03-03 15:19:08,540 INFO [main] org.apache.hadoop.conf.Configuration: Loading hide-config.xml
2022-03-03 15:19:08,545 INFO [main] org.apache.hadoop.conf.Configuration: Getting hide config for mapreduce
2022-03-03 15:19:08,545 INFO [main] org.apache.hadoop.conf.Configuration: ConfigHiddenInfo [name : hadoop.http.authentication.kerberos.keytab], [
2022-03-03 15:19:08,549 INFO [main] org.apache.hadoop.mapreduce.v2.app.MRAppMaster: Using mapred.newApiCommitter.
2022-03-03 15:19:08,560 INFO [main] org.apache.hadoop.mapreduce.v2.app.MRAppMaster: OutputCommitter set in config null
2022-03-03 15:19:08,593 INFO [main] org.apache.hadoop.mapreduce.v2.app.MRAppMaster: OutputCommitter is org.apache.sqoop.job_mr.SqoopNullOutputFor
.....
```

3. Copy **java.class.path** and search for **htrace-core**.

```
Bigdata/MRS_1.9.2/install/FusionInsight-Hadoop-2.8.3/hadoop/share/hadoop/tools/lib/activation-1.1.jar:/opt/Bigdata/MRS_1.9.2/install/FusionInsight-Hadoop-2.8.3/
hadoop/share/hadoop/tools/lib/hadoop-aws-2.8.3-mrs-1.9.0.jar:/opt/Bigdata/MRS_1.9.2/install/FusionInsight-Hadoop-2.8.3/hadoop/share/hadoop/tools/lib/
joda-time-2.9.4.jar:/opt/Bigdata/MRS_1.9.2/install/FusionInsight-Hadoop-2.8.3/hadoop/share/hadoop/tools/lib/hadoop-yarn-server-common-2.8.3-mrs-1.9.0.jar:/opt/
Bigdata/MRS_1.9.2/install/FusionInsight-Hadoop-2.8.3/hadoop/share/hadoop/tools/lib/curator-framework-2.7.1.jar:/opt/Bigdata/MRS_1.9.2/install/
FusionInsight-Hadoop-2.8.3/hadoop/share/hadoop/tools/lib/jettison-1.1.jar:/opt/Bigdata/MRS_1.9.2/install/FusionInsight-Hadoop-2.8.3/hadoop/share/hadoop/tools/lib/
server-api-2.5.jar:/opt/Bigdata/MRS_1.9.2/install/FusionInsight-Hadoop-2.8.3/hadoop/share/hadoop/tools/lib/guava-11.0.2.jar:/opt/Bigdata/MRS_1.9.2/install/
FusionInsight-Hadoop-2.8.3/hadoop/share/hadoop/tools/lib/apache-log4j-extras-1.1.jar:/opt/Bigdata/MRS_1.9.2/install/FusionInsight-Hadoop-2.8.3/hadoop/share/hadoop
/tools/lib/htrace-core-4.0.1-incubating.jar:/opt/Bigdata/MRS_1.9.2/install/FusionInsight-Hadoop-2.8.3/hadoop/share/hadoop/tools/lib/jetty-utl-6.1.26.jar:/opt/
Bigdata/MRS_1.9.2/install/FusionInsight-Hadoop-2.8.3/hadoop/share/hadoop/tools/lib/hadoop-gridmix-2.8.3-mrs-1.9.0.jar:/opt/Bigdata/MRS_1.9.2/install/
FusionInsight-Hadoop-2.8.3/hadoop/share/hadoop/tools/lib/jsp-api-2.1.jar:/opt/Bigdata/MRS_1.9.2/install/FusionInsight-Hadoop-2.8.3/hadoop/share/hadoop/tools/lib/
hadoop-ils-2.8.3-mrs-1.9.0.jar:/opt/Bigdata/MRS_1.9.2/install/FusionInsight-Hadoop-2.8.3/hadoop/share/hadoop/tools/lib/commons-lang-2.6.jar:/opt/Bigdata/MRS_1.9.2
/install/FusionInsight-Hadoop-2.8.3/hadoop/share/hadoop/tools/lib/netty-all-4.0.23.Final.jar:/opt/Bigdata/MRS_1.9.2/install/FusionInsight-Hadoop-2.8.3/hadoop/
share/hadoop/tools/lib/zookeeper-3.5.1-mrs-1.9.0.jar:/opt/Bigdata/MRS_1.9.2/install/FusionInsight-Hadoop-2.8.3/hadoop/share/hadoop/tools/lib/
```

4. Copy the JAR package to the following directory:

```
cp /opt/Bigdata/MRS_1.9.2/install/FusionInsight-Sqoop-1.99.7/FusionInsight-
Sqoop-1.99.7/server/lib/htrace-core-3.1.0-incubating.jar /opt/Bigdata/
MRS_1.9.2/install/FusionInsight-Hadoop-2.8.3/hadoop/share/hadoop/
common/lib/
```

5. Change permissions.

```
chmod 777 htrace-core-3.1.0-incubating.jar (the copied JAR package)
chown omm:ficommon htrace-core-3.1.0-incubating.jar (the copied JAR
package)
```

6. View the **hosts** file and perform the same operations to copy the JAR package for all other nodes.

```
[root@node-master1PMPi lib]# cat /etc/hosts
::1 localhost localhost.localdomain localhost6
127.0.0.1 localhost localhost.localdomain localt
127.0.0.1 image-pipeline-1004600 image-pipeline-1004600
127.0.0.1 ecs-73f1-191-base ecs-73f1-191-base
1.1.1.1 hadoop.d0edba23_74ce_4527_9e04_22bc21853bb9.com
1.1.1.1 hadoop.hadoop.com
1.1.1.1 hacluster
1.1.1.1 haclusterX
1.1.1.1 haclusterX1
1.1.1.1 haclusterX2
1.1.1.1 haclusterX3
1.1.1.1 haclusterX4
1.1.1.1 ClusterX
1.1.1.1 manager
192.168.9.152 node-master1PMPi.mrs-5s0w.com
192.168.9.200 node-ana-coreimgV.mrs-5s0w.com
[root@node-master1PMPi lib]#
```

7. Run the Sqoop task again. The following error information is displayed.

```
at java.lang.Thread.run(Thread.java:460)
Caused by: com.google.protobuf.ServiceException: java.lang.NoClassDefFoundError: com.yammer.metrics.core.Gauge
at org.apache.hadoop.hbase.ipc.AbstractRpcClient.callBlockingMethod(AbstractRpcClient.java:240)
at org.apache.hadoop.hbase.ipc.AbstractRpcClient$BlockingRpcChannelImplementation.callBlockingMethod(AbstractRpcClient.java:240)
at org.apache.hadoop.hbase.protobuf.generated.ClientProtos$ClientService$BlockingStub.scan(ClientProtos.java:35)
at org.apache.hadoop.hbase.client.ClientSmallReversedScanner$SmallReversedScannerCallable.call(ClientSmallRever
... 9 more
Caused by: java.lang.NoClassDefFoundError: com.yammer.metrics.core.Gauge
at org.apache.hadoop.hbase.ipc.AbstractRpcClient.callBlockingMethod(AbstractRpcClient.java:225)
... 12 more
Caused by: java.lang.ClassNotFoundException: com.yammer.metrics.core.Gauge
at java.net.URLClassLoader.findClass(URLClassLoader.java:362)
at java.lang.ClassLoader.loadClass(ClassLoader.java:419)
at sun.misc.Launcher$AppClassLoader.loadClass(Launcher.java:352)
at java.lang.ClassLoader.loadClass(ClassLoader.java:352)
... 13 more
2022-03-03 15:45:01,714 [main] INFO org.apache.sqoop.job.mr.SqoopMapper - Extractor has finished
2022-03-03 15:45:01,715 [main] INFO org.apache.sqoop.job.mr.SqoopMapper - Stopping progress service
2022-03-03 15:45:01,727 [main] INFO org.apache.sqoop.job.mr.SqoopOutputFormatLoadExecutor - SqoopOutputFormatLoadExec
2022-03-03 15:45:01,776 [OutputFormatLoader-consumer] INFO org.apache.sqoop.job.mr.SqoopOutputFormatLoadExecutor - Lc
2022-03-03 15:45:01,777 [main] INFO org.apache.sqoop.job.mr.SqoopOutputFormatLoadExecutor - SqoopOutputFormatLoadExec

Log Type: stdout
Log Upload Time: Thu Mar 03 15:45:15 +0800 2022
Log Length: 0

Log Type: syslog
```

**Step 2** Use the **grep** command in the **lib** directory of HBase.

1. Go to the **lib** directory of HBase and run the **grep** command.

```
[root@node-master1PMPi lib]# pwd
/opt/Bigdata/MRS_1.9.2/install/FusionInsight-HBase-1.3.1/hbase/lib
[root@node-master1PMPi lib]# grep com.yammer.metrics.core.Gauge *
grep: jline: Is a directory
Binary file metrics-core-2.2.0.jar matches
grep: native: Is a directory
grep: ruby: Is a directory
grep: ruby_luna: Is a directory
[root@node-master1PMPi lib]#
```

2. Copy the JAR package.

```
cp /opt/Bigdata/MRS_1.9.2/install/FusionInsight-HBase-1.3.1/hbase/lib/
metrics-core-2.2.0.jar /opt/Bigdata/MRS_1.9.2/install/FusionInsight-
Hadoop-2.8.3/hadoop/share/hadoop/common/lib/
```

3. Change permissions.

```
chmod 777 metrics-core-2.2.0.jar (the copied JAR package)
```

```
chown omm:ficommon metrics-core-2.2.0.jar (the copied JAR package)
```

4. View the **hosts** file and perform the same operations to copy the JAR package for all other nodes.

5. Run the Sqoop task.

```
2022-03-03 15:50:16,923 INFO [main] org.apache.zookeeper.ZooKeeper: Session: 0xf00000783e0e58 closed
2022-03-03 15:50:16,924 INFO [main:EventThread] org.apache.zookeeper.ClientCnxn: EventThread shut down for session: 0xf00000783e0e58
2022-03-03 15:50:16,934 INFO [main] org.apache.sqoop.job.mr.SqoopMapper: Extractor has finished
2022-03-03 15:50:16,935 INFO [main] org.apache.sqoop.job.mr.SqoopMapper: Stopping progress service
2022-03-03 15:50:16,942 INFO [main] org.apache.sqoop.job.mr.SqoopOutputFormatLoadExecutor: SqoopOutputFormatLoadExecutor: Leader has finished
2022-03-03 15:50:17,397 INFO [OutputFormatLoader-consumer] org.apache.sqoop.job.mr.SqoopOutputFormatLoadExecutor: Leader has finished
2022-03-03 15:50:17,398 INFO [main] org.apache.sqoop.job.mr.SqoopOutputFormatLoadExecutor: SqoopOutputFormatLoadExecutor: SqoopRecordWriter is about to be closed
2022-03-03 15:50:17,398 INFO [main] org.apache.hadoop.mapred.Task: Task:attempt1_164629230879_0002_m_000000_0 is done. And is in the process of committing
2022-03-03 15:50:17,435 INFO [main] org.apache.hadoop.mapred.Task: Task:attempt1_164629230879_0002_m_000000_0 done.
2022-03-03 15:50:17,437 INFO [main] org.apache.hadoop.mapred.Task: Final Counters for attempt1_164629230879_0002_m_000000_0: Counters: 26
File System Counters
  FILE: Number of bytes read=0
  FILE: Number of bytes written=662003
  FILE: Number of read operations=0
  FILE: Number of large read operations=0
  FILE: Number of write operations=0
  HDFS: Number of bytes read=107
  HDFS: Number of bytes written=10
  HDFS: Number of read operations=1
  HDFS: Number of large read operations=0
  HDFS: Number of write operations=1
Map-Reduce Framework
  Map input records=0
  Map output records=1
  Input split bytes=107
  Spilled Records=0
  Failed Shuffles=0
  Merged Map outputs=0
  GC time elapsed (ms)=239
  CPU time spent (ms)=2030
  Physical memory (bytes) snapshot=669523968
  Virtual memory (bytes) snapshot=2697564160
  Total committed heap usage (bytes)=600834048
File Input Format Counters
  Bytes Read=0
File Output Format Counters
  Bytes Written=0
org.apache.sqoop.submission.counter.SqoopCounters
  FILES_WRITTEN=1
  ROWS_READ=1
  ROWS_WRITTEN=1
2022-03-03 15:50:17,538 INFO [main] org.apache.hadoop.metrics2.impl.MetricsSystemImpl: Stopping MapTask metrics system...
2022-03-03 15:50:17,538 INFO [main] org.apache.hadoop.metrics2.impl.MetricsSystemImpl: MapTask metrics system stopped.
2022-03-03 15:50:17,538 INFO [main] org.apache.hadoop.metrics2.impl.MetricsSystemImpl: MapTask metrics system shutdown complete.
```

----End

**Conclusion**

1. Copy **htrace-core-3.1.0-incubating.jar** in the **lib** directory of Sqoop and **metrics-core-2.2.0.jar** in the **lib** directory of HBase to **/opt/Bigdata/MRS\_1.9.2/install/FusionInsight-Hadoop-2.8.3/hadoop/share/hadoop/common/lib/**.
2. Change the permissions for the JAR packages to **777** and **omm:ficommon**, respectively.
3. Perform the preceding operations on all nodes and run the Sqoop task again.



Example:

```
sqoop export --connect jdbc:mysql://172.16.0.6:3306/lidengpeng --username root
--password Mrs@2021 --table hkatg_agr_prod_city_summ --columns
year,city_name,city_code,prod_code,prod_name,prod_type,sown_area,area_unit,yiel
d_wegt,yield_unit,total_wegt,total_wegt_unit,data_sorc_code,etl_time -export-dir
hdfs://hacluster/user/hive/warehouse/dm_agr_prod_city_summ02 --fields-
terminated-by ',' --input-null-string '\\N' --input-null-non-string '\\N' -m 1
```

## 18.17.5 An Error Is Reported When sqoop import Is Executed to Import PostgreSQL Data to Hive

### Background

The **sqoop import** command is executed to extract data from open-source PostgreSQL to MRS HDFS or Hive.

### Issue

The **sqoop** command can be executed to query the PostgreSQL database table, but an error is reported when the **sqoop import** command is executed to import data.

The authentication type 5 is not supported. Check that you have configured the `pg_hba.conf` file to include the client's IP address or subnet.

### Cause Analysis

1. MD5 authentication for connecting to PostgreSQL fails. A whitelist needs to be configured in the `pg_hba.conf` file.
2. When the **sqoop import** command is executed, a MapReduce job is started. The PostgreSQL driver package `gsjdbc4-*.jar` exists in the MRS Hadoop installation directory `/opt/Bigdata/FusionInsight_HD_*/1_*_DataNode/install/hadoop/share/hadoop/common/lib`, which is incompatible with the open-source PostgreSQL service. As a result, an error is reported.

### Procedure

1. Configure a whitelist in the `pg_hba.conf` file.
2. Delete the `gsjdbc4-*.jar` packages from all core nodes, and add the PostgreSQL JAR package to `sqoop/lib`.

```
mv /opt/Bigdata/FusionInsight_HD_*/1_*_DataNode/install/hadoop/share/
hadoop/common/lib/gsjdbc4-*.jar /tmp
```

```
is mv /opt/Bigdata/FusionInsight_HD_8.1.0.1/1_2_NodeManager/install/hadoop/share/hadoop/common/lib/gsjdbc4-V100R093C10SPC125.jar /tmp
is exit
```

## 18.17.6 Sqoop Failed to Read Data from MySQL and Write Parquet Files to OBS

### Issue

An error is reported when Sqoop reads MySQL data and writes the data to OBS in Parquet format. However, the data can be successfully written to OBS if the Parquet format is not specified.

### Symptom

```
2022-02-09 16:36:53.393 ERROR Sqoop: Got exception running Sqoop: org.kitesdk.data.DatasetNotFoundException: Unknown dataset URI pattern: dataset:obs://for
Mrs/user/hive/warehouse/dws.db/dws_ks_vip_user_valid_member_1_d/pts=2022-01-09/part-00000-e6a4dd58-f01b-4d8d-906d-3b515815811e.c000
Check that JARs for obs datasets are on the classpath
org.kitesdk.data.DatasetNotFoundException: Unknown dataset URI pattern: dataset:obs://formrs/user/hive/warehouse/dws.db/dws_ks_vip_user_valid_member_1_d/pts=2022
-e1-49/part-00000-e6a4dd58-f01b-4d8d-906d-3b515815811e.c000
Check that JARs for obs datasets are on the classpath
at org.kitesdk.data.spi.Registration.lookupDatasetUri(Registration.java:128)
at org.kitesdk.data.Datasets.load(Datasets.java:182)
at org.kitesdk.data.Datasets.load(Datasets.java:140)
at org.kitesdk.data.mapreduce.DatasetKeyInputFormat$ConfigBuilder.readFrom(DatasetKeyInputFormat.java:92)
at org.kitesdk.data.mapreduce.DatasetKeyInputFormat$ConfigBuilder.readFrom(DatasetKeyInputFormat.java:139)
at org.apache.sqoop.mapreduce.JobExportJob.configureInputFormat(JobExportJob.java:83)
at org.apache.sqoop.mapreduce.ExportJobBase.runExport(ExportJobBase.java:434)
at org.apache.sqoop.manager.SqlManager.exportTable(SqlManager.java:931)
at org.apache.sqoop.tool.ExportTool.exportTable(ExportTool.java:88)
at org.apache.sqoop.tool.ExportTool.run(ExportTool.java:99)
at org.apache.sqoop.Sqoop.run(Sqoop.java:147)
at org.apache.hadoop.util.ToolRunner.run(ToolRunner.java:76)
at org.apache.sqoop.Sqoop.runSqoop(Sqoop.java:183)
at org.apache.sqoop.Sqoop.runTool(Sqoop.java:234)
at org.apache.sqoop.Sqoop.runTool(Sqoop.java:243)
at org.apache.sqoop.Sqoop.main(Sqoop.java:252)
2022-02-09 16:36:53.398 WARN Metrics:OBSMetricsProvider: Fetch slotid failed.
[root@ecs-gateway mrsclient]#
[root@ecs-gateway mrsclient]# sqoop export --connect jdbc:mysql://10.50.160.241:3306/data_market --username root --password Mrs@2022 --table dws_ks_vip_user_vali
d_member_test export --export-dir obs://formrs/user/hive/warehouse/dws.db/dws_ks_vip_user_valid_member_1_d/pts=2022-01-09/part-00000-e6a4dd58-f01b-4d8d-906d-3b515
815811e.c000 --fields-terminated-by '\t' --n 11
```

### Cause Analysis

Parquet does not support Hive 3. Data can be written using HCatalog.

### Procedure

Use HCatalog to write data: Specify the Hive database and table in parameters and modify the SQL statement in the script.

Details are as follows:

Original script:

```
sqoop import --connect 'jdbc:mysql://10.160.5.65/xxx_pos_online_00?
zeroDateTimeBehavior=convertToNull' --username root --password Mrs@2022
--split-by id
--num-mappers 2
--query 'select * from pos_remark where 1=1 and $CONDITIONS'
--target-dir obs://za-test/dev/xxx_pos_online_00/pos_remark
--delete-target-dir
--null-string '\\N'
--null-non-string '\\N'
--as-parquetfile
```

Modified script:

```
sqoop import --connect 'jdbc:mysql://10.160.5.65/xxx_pos_online_00?
zeroDateTimeBehavior=convertToNull' --username root --password Mrs@2022
```

```
--split-by id
--num-mappers 2
--query 'select
id,pos_case_id,pos_transaction_id,remark,update_time,update_user,is_deleted,creat
or,modifier,gmt_created,gmt_modified,update_user_id,tenant_code from
pos_remark where 1=1 and $CONDITIONS'
--hcatalog-database xxx_dev
--hcatalog-table ods_pos_remark
```

## 18.18 Using Storm

### 18.18.1 Invalid Hyperlink of Events on the Storm UI

#### Issue

The hyperlink of events on the Storm UI is invalid.

#### Symptom

After submitting a topology, a user cannot view topology data processing logs and the events hyperlink is invalid.

#### Cause Analysis

The function of viewing topology data processing logs is disabled by default when a topology is submitted in an MRS cluster.

#### Procedure

**Step 1** Log in to the Storm web UI.

- For MRS 2.x and earlier versions: Choose **Storm**. On the **Storm WebUI** page, click any UI link to open the Storm web UI.

#### NOTE

When accessing the Storm web UI for the first time, you must add the address to the trusted site list.

- For MRS 3.x or later: Choose **Storm > Overview**. On the **Storm WebUI** in the **Basic Information** area, click any UI link to open the Storm web UI.

**Step 2** In the **Topology Summary** area, click the desired topology to view details.

**Step 3** In the **Topology actions** area, click **Kill** to delete the submitted Storm topology.

**Step 4** Submit the Storm topology again and enable the function of viewing topology data processing logs. Add the **topology.eventlogger.executors** parameter and set it to a positive integer when submitting the Storm topology. Example:

```
storm jar Path of the topology package Class name of the topology Main
method Topology name -c topology.eventlogger.executors=X
```

- Step 5** In the **Topology Summary** area on the Storm UI, click the desired topology to view details.
- Step 6** In the **Topology actions** area, click **Debug**, specify the data sampling percentage, and click **OK**.
- Step 7** Click the **Spouts** or **Bolts** task name of the topology. In **Component summary**, click **events** to view data processing logs.

 **NOTE**

To enable the function of viewing topology data processing logs of the specified **Spouts** or **Bolts** task, click the **Spouts** or **Bolts** task name of the topology, click **Debug** in the **Topology actions** area, and enter the data sampling percentage.

----End

## 18.18.2 Failed to Submit a Topology

### Symptom

An MRS streaming cluster is installed, and ZooKeeper, Storm, as well as Kafka are installed in the cluster.

A topology fails to be submitted by running commands on the client.

### Possible Causes

- The Storm service is abnormal.
- The client user is not authenticated or the authentication has expired.
- The **storm.yaml** file in the submitted topology conflicts with that on the server.

### Cause Analysis

A user fails to submit the topology. The possible cause is that the client or Storm is faulty.

1. Check the Storm status.

MRS Manager:

Log in to MRS Manager. On the MRS Manager page, choose **Services > Storm** to check the status of Storm. The status is **Good**, and the monitoring metrics are correctly displayed.

FusionInsight Manager:

For MRS 3.x or later: Log in to FusionInsight Manager. Choose **Cluster > Services > Storm** to check the status of Storm. It is found that the status is **Good** and the monitoring metrics are correctly displayed.

2. Check the submission logs of the client. The logs contain "KeeperExceptionSessionExpireException".



```
org.apache.zookeeper KeeperException$SessionExpiredException: KeeperErrorCode = Session expired
at org.apache.zookeeper.KeeperException.create(KeeperException.java:131) ~[zookeeper-3.5.0.jar:3.5.0-V100802C00B109]
at org.apache.curator.framework.impl.CuratorFrameworkImpl.checkBackgroundRetry(CuratorFrameworkImpl.java:710) [curator-framework-2.5.0.jar:na]
at org.apache.curator.framework.impl.CuratorFrameworkImpl.processBackgroundOperation(CuratorFrameworkImpl.java:510) [curator-framework-2.5.0.jar:na]
at org.apache.curator.framework.impl.BackgroundSyncImpl.processResult(BackgroundSyncImpl.java:150) [curator-framework-2.5.0.jar:na]
at org.apache.zookeeper.ClientCnxn$EventThread.processEvent(ClientCnxn.java:484) [zookeeper-3.5.0.jar:3.5.0-V100802C00B109]
at org.apache.zookeeper.ClientCnxn$EventThread.queueBacket(ClientCnxn.java:498) [zookeeper-3.5.0.jar:3.5.0-V100802C00B109]
at org.apache.zookeeper.ClientCnxn.finishBacket(ClientCnxn.java:731) [zookeeper-3.5.0.jar:3.5.0-V100802C00B109]
at org.apache.zookeeper.ClientCnxn.closeBacket(ClientCnxn.java:748) [zookeeper-3.5.0.jar:3.5.0-V100802C00B109]
at org.apache.zookeeper.ClientCnxn.access$2700(ClientCnxn.java:97) [zookeeper-3.5.0.jar:3.5.0-V100802C00B109]
at org.apache.zookeeper.ClientCnxn$SendThread.cleanup(ClientCnxn.java:1391) [zookeeper-3.5.0.jar:3.5.0-V100802C00B109]
at org.apache.zookeeper.ClientCnxn$SendThread.run(ClientCnxn.java:1314) [zookeeper-3.5.0.jar:3.5.0-V100802C00B109]
2016-08-31 09:23:24 | INFO | [main] | Session: 0x100273947605ab4b closed | org.apache.zookeeper.ZooKeeper (ZooKeeper.java:948)
Exception in thread "main" java.lang.RuntimeException: Exception while initializing NimbusLeaderElections
at backtype.storm.nimbus.NimbusLeaderElections.init(NimbusLeaderElections.java:64)
at backtype.storm.utils.NimbusClient.getConfiguredClient(NimbusClient.java:39)
at backtype.storm.StormSubmitter.submitTopology(StormSubmitter.java:189)
at backtype.storm.StormSubmitter.submitTopologyWithProgressBar(StormSubmitter.java:254)
at backtype.storm.StormSubmitter.submitTopologyWithProgressBar(StormSubmitter.java:234)
at storm.starter.WordCountTopology.main(WordCountTopology.java:94)
Caused by: org.apache.zookeeper.KeeperException$ConnectionLossException: KeeperErrorCode = ConnectionLoss for /storm/nimbus-leader
at org.apache.zookeeper.KeeperException.create(KeeperException.java:99)
at org.apache.zookeeper.KeeperException.create(KeeperException.java:81)
at org.apache.zookeeper.ZooKeeper.exists(ZooKeeper.java:1501)
at org.apache.curator.framework.impl.ExistsBuilderImpl$2.call(ExistsBuilderImpl.java:172)
at org.apache.curator.framework.impl.ExistsBuilderImpl$2.call(ExistsBuilderImpl.java:161)
at org.apache.curator.retry.RetryLoop.callWithRetry(RetryLoop.java:107)
at org.apache.curator.framework.impl.ExistsBuilderImpl.pathInForeground(ExistsBuilderImpl.java:157)
at org.apache.curator.framework.impl.ExistsBuilderImpl.forPath(ExistsBuilderImpl.java:148)
at org.apache.curator.framework.impl.ExistsBuilderImpl.forPath(ExistsBuilderImpl.java:148)
at backtype.storm.nimbus.NimbusLeaderElections.init(NimbusLeaderElections.java:64)
... 9 more
```

The preceding error occurs because security authentication is not performed before the topology is submitted or the TGT expires after authentication.

For details about the solution, see [Step 1](#).

3. Check the client submission log. It is found that the "ExceptionInInitializerError" exception information is printed, and the message "Found multiple storm.yaml resources" is displayed. The following is an example:

```
Exception in thread "main" java.lang.ExceptionInInitializerError
at backtype.storm.topology.TopologyBuilder.createTopology(TopologyBuilder.java:106)
at com.huawei.streaming.storm.example.wordcount.WordCountTopology.cmdSubmit(WordCountTopology.java:117)
at com.huawei.streaming.storm.example.wordcount.WordCountTopology.submitTopology(WordCountTopology.java:80)
at com.huawei.streaming.storm.example.wordcount.WordCountTopology.main(WordCountTopology.java:71)
Caused by: java.lang.RuntimeException: Found multiple storm.yaml resources. You're probably bundling the Storm jars with your topology jar.
at backtype.storm.utils.Utils.findAndReadConfigFile(Utils.java:151)
at backtype.storm.utils.Utils.readStormConfig(Utils.java:206)
at backtype.storm.utils.Utils.<clinit>(Utils.java:70)
... 4 more
```

This error occurs because the **storm.yaml** file in the service JAR package conflicts with that on the server.

For details about the solution, see [Step 2](#).

4. If the fault is not caused by the preceding reasons, see [Topology Submission Fails and the Message "Failed to check principle for keytab" Is Displayed](#).

## Solution

**Step 1** An authentication error occurs.

1. Log in to the node where the client resides and switch to the client directory.
2. Run the following command to submit the task again: (Replace the service JAR package and topology based on the site requirements.)

**source bigdata\_env**

**kinit Username**

**storm jar storm-starter-topologies-0.10.0.jar**

**storm.starter.WordCountTopology test**

**Step 2** The topology package is abnormal.

Check the service JAR package, delete the **storm.yaml** file from the service JAR package, and submit the task again.

----End

## 18.18.3 Topology Submission Fails and the Message "Failed to check principle for keytab" Is Displayed

### Symptom

An MRS streaming cluster in security mode is installed, and ZooKeeper, Storm, and Kafka are installed in the cluster.

When a topology is defined to access components such as HDFS and HBase and the topology fails to be submitted using client commands.

### Possible Causes

- The submitted topology does not contain the keytab file of the user.
- The keytab file contained in the submitted topology is inconsistent with the user who submits the topology.
- The **user.keytab** file exists in the **/tmp** directory on the client, and the owner is not the running user.

### Cause Analysis

1. Check the logs. Error information "Can not found user.keytab in storm.jar" is found. Details are as follows:

```
[main] INFO b.s.StormSubmitter - Get principle for stream@HADOOP.COM success
[main] ERROR b.s.StormSubmitter - Can not found user.keytab in storm.jar.
Exception in thread "main" java.lang.RuntimeException: Failed to check principle for keytab
at backtype.storm.StormSubmitter.submitTopologyAs(StormSubmitter.java:219)
at backtype.storm.StormSubmitter.submitTopology(StormSubmitter.java:292)
at backtype.storm.StormSubmitter.submitTopology(StormSubmitter.java:176)
at com.xxx.streaming.storm.example.hbase.SimpleHBaseTopology.main(SimpleHBaseTopology.java:77)
```

Check the JAR file of the submitted topology. It is found that the keytab file is not contained.

2. Check the logs. Error information "The submit user is invalid,the principle is" is found. Details are as follows:

```
[main] INFO b.s.StormSubmitter - Get principle for stream@HADOOP.COM success
[main] WARN b.s.s.a.k.ClientCallbackHandler - Could not login: the client is being asked for a
password, but the client code does not currently support obtaining a password from the user. Make
sure that the client is configured to use a ticket cache (using the JAAS configuration setting
'useTicketCache=true') and restart the client. If you still get this message after that, the TGT in the
ticket cache has expired and must be manually refreshed. To do so, first determine if you are using a
password or a keytab. If the former, run kinit in a Unix shell in the environment of the user who is
running this client using the command 'kinit <princ>' (where <princ> is the name of the client's
Kerberos principal). If the latter, do 'kinit -k -t <keytab> <princ>' (where <princ> is the name of the
Kerberos principal, and <keytab> is the location of the keytab file). After manually refreshing your
cache, restart this client. If you continue to see this message after manually refreshing your cache,
ensure that your KDC host's clock is in sync with this host's clock.
[main] ERROR b.s.StormSubmitter - The submit user is invalid,the principle is : stream@HADOOP.COM
Exception in thread "main" java.lang.RuntimeException: Failed to check principle for keytab
at backtype.storm.StormSubmitter.submitTopologyAs(StormSubmitter.java:219)
at backtype.storm.StormSubmitter.submitTopology(StormSubmitter.java:292)
at backtype.storm.StormSubmitter.submitTopology(StormSubmitter.java:176)
at com.xxx.streaming.storm.example.hbase.SimpleHBaseTopology.main(SimpleHBaseTopology.java:77)
```

The authenticated user used to submit the topology is **stream**. However, the system displays a message indicating that the submit user is invalid during topology submission, indicating that the internal verification fails.

3. Check the JAR file of the submitted topology. It is found that the keytab file is contained.

The principal parameter is set to **zmk\_kafka** in the **user.keytab** file.

```
[root@8-5-148-6 client]# klist -kt user.keytab
Keytab name: FILE:user.keytab
KVNO Timestamp Principal
-----
1 12/19/16 16:28:17 zmk_kafka@HADOOP.COM
1 12/19/16 16:28:17 zmk_kafka@HADOOP.COM
```

It is found that the authenticated user does not match the principal in the **user.keytab** file.

4. Check the logs and find the error information "Delete the tmp keytab file failed, the keytab file is:/tmp/user.keytab". The detailed information is as follows:

```
[main] WARN b.s.StormSubmitter - Delete the tmp keytab file failed, the keytab file is : /tmp/
user.keytab
[main] ERROR b.s.StormSubmitter - The submit user is invalid,the principle is : hbase1@HADOOP.COM
Exception in thread "main" java.lang.RuntimeException: Failed to check principle for keytab
at backtype.storm.StormSubmitter.submitTopologyAs(StormSubmitter.java:213)
at backtype.storm.StormSubmitter.submitTopology(StormSubmitter.java:286)
at backtype.storm.StormSubmitter.submitTopology(StormSubmitter.java:170)
at com.touchstone.storm.cmcc.CmccDataHbaseTopology.main(CmccDataHbaseTopology.java:183)
```

Check the **/tmp** directory. It is found that the **user.keytab** file exists and the file owner is not the running user.

## Solution

- Ensure that the **user.keytab** file is carried when the topology is submitted.
- Ensure that the user for submitting the topology is the same as that of the **user.keytab** file.
- Delete the **user.keytab** file from the **/tmp** directory.

## 18.18.4 The Worker Log Is Empty After a Topology Is Submitted

### Symptom

After a topology is remotely submitted in Eclipse, the detailed information about the topology cannot be viewed on the Storm web UI, and the Worker node where Bolt and Spout of each topology are located keeps changing. The Worker log is empty.

### Possible Causes

The Worker process fails to be started, triggering Nimbus to re-allocate tasks and start the Worker process on other Supervisors. The Worker process continues to restart. As a result, the Worker node keeps changing, and the Worker log is empty. The possible causes of the Worker process startup failure are as follows:

- The submitted JAR package contains the **storm.yaml** file.  
Storm specifies that each classpath can contain only one **storm.yaml** file. If there is more than one **storm.yaml** file, an exception occurs. Use the Storm client to submit the topology. The classpath configuration of the client is different from the classpath configuration of Eclipse. The client automatically loads the JAR package of the user to classpath. As a result, two **storm.yaml** files exist in classpath.

- The initialization of the Worker process takes a long time, which exceeds the Worker startup timeout period set in the Storm cluster. As a result, the Worker process is killed and reallocated.

## Troubleshooting Process

1. Use the Storm client to submit the topology and check whether the **storm.yaml** file is duplicate.
2. Repack the JAR file and submit the topology again.
3. Modify the Worker startup timeout parameter in the Storm cluster.

## Procedure

- Step 1** If the Worker log is empty after the topology is remotely submitted using Eclipse, use the Storm client to submit the JAR package corresponding to the topology and view the prompt message.

For example, if the JAR package contains two **storm.yaml** files in different paths, the following information is displayed:

```
Exception in thread "main" java.lang.ExceptionInInitializerError
  at com.xxx.streaming.storm.example.WordCountTopology.createConf(WordCountTopology.java:132)
  at com.xxx.streaming.storm.example.WordCountTopology.remoteSubmit(WordCountTopology.java:120)
  at com.xxx.streaming.storm.example.WordCountTopology.main(WordCountTopology.java:101)
Caused by: java.lang.RuntimeException: Found multiple storm.yaml resources. You're probably bundling the
Storm jars with your topology jar. [jar:file:/opt/xxx/ft_client/Streaming/streaming-0.9.2/bin/stormDemo.jar!/
storm.yaml, file:/opt/xxx/ft_client/Streaming/streaming-0.9.2/conf/storm.yaml]
  at backtype.storm.utils.Utils.findAndReadConfigFile(Utils.java:151)
  at backtype.storm.utils.Utils.readStormConfig(Utils.java:206)
  at backtype.storm.utils.Utils.<(Utils.java:70)>
```

- Step 2** Compress the JAR package again. Ensure that the package does not contain the **storm.yaml** file and JAR packages related to **log4j** and **slf4j-log4j**.
- Step 3** Use IntelliJ IDEA to remotely submit the new JAR package.
- Step 4** Check whether the topology details and Worker logs can be viewed on the web UI.
- Step 5** On MRS Manager, modify the Worker startup timeout parameter of the Storm cluster (for details about the parameter description, see [Related Information](#)). Save the modification, and restart the Storm service.
- MRS Manager: Log in to MRS Manager and choose **Services > Storm > Configuration**.
  - FusionInsight Manager: Log in to FusionInsight Manager and choose **Cluster > Name of the target cluster > Service > Storm > Configuration**.
- Step 6** Submit the JAR package to be run again.

----End

## Related Information

1. The **nimbus.task.launch.secs** and **supervisor.worker.start.timeout.secs** parameters indicate the topology startup timeout tolerance of the Nimbus and supervisor, respectively. Generally, the value of **nimbus.task.launch.secs** must be greater than or equal to that of **supervisor.worker.start.timeout.secs**. It is recommended that the value of

**nimbus.task.launch.secs** be slightly greater or equal to that of **supervisor.worker.start.timeout.secs**. Otherwise, the task reallocation efficiency will be affected.

- **nimbus.task.launch.secs**: If the Nimbus does not receive the heartbeat message sent by the topology task within the period specified by this parameter, the Nimbus re-allocates the topology to another supervisor and updates the task information in ZooKeeper. The supervisor reads the task information in ZooKeeper and compares it with the topology started. If the topology does not belong to the supervisor, the supervisor deletes the metadata of the topology, that is, the `/srv/Bigdata/streaming_data/stormdir/supervisor/stormdist/{worker-id}` directory.
- **supervisor.worker.start.timeout.secs**: After the supervisor starts a worker, if no heartbeat message is received from the worker within the period specified by this parameter, the supervisor stops the worker and waits for worker rescheduling. Generally, the value of this parameter is increased when the service startup takes a long time to ensure that the worker can be started successfully.

If the value of **supervisor.worker.start.timeout.secs** is greater than that of **nimbus.task.launch.secs**, the worker is still started before the tolerance time of supervisor ends. However, the Nimbus considers that the service startup times out and allocates the service to another host. The background thread of the supervisor finds that the tasks are inconsistent and deletes the metadata of the topology. As a result, when the worker attempts to read **stormconf.ser** during startup, the file does not exist, and "FileNotFoundException" is thrown.

2. The **nimbus.task.timeout.secs** and **supervisor.worker.timeout.secs** parameters indicate the timeout tolerance time for the Nimbus and supervisor to report heartbeat messages during topology running. Generally, the value of **nimbus.task.timeout.secs** must be slightly greater than or equal to that of **supervisor.worker.timeout.secs**.

## 18.18.5 Worker Runs Abnormally After a Topology Is Submitted and Error "Failed to bind to:host:ip" Is Displayed

### Symptom

After the service topology is submitted, the Worker cannot be started normally. Check the Worker log. The log records "Failed to bind to: host:ip."

```
"2017-12-28 04:24:40,153" | INFO | [main] | Create Netty Server Netty-server-localhost-29101, buffer_size: 5242880, maxWorkers: 1 | backtype.storm.messaging.netty.Server (Server.java:110)
"2017-12-28 04:24:40,170" | ERROR | [main] | Error on initialization of server mk-worker-1 backtype.storm.daemon.worker (NO_SOURCE_FILE:0)
org.apache.storm.shade.org.jboss.netty.channel.ChannelException: Failed to bind to: /ggchgf1896-stu10.3.47.75:29101
    at org.apache.storm.shade.org.jboss.netty.bootstrap.ServerBootstrap.bind(ServerBootstrap.java:273) ~[storm-core-0.10.0.jar:0.10.0]
    at backtype.storm.messaging.netty.Server.<init>(Server.java:132) ~[storm-core-0.10.0.jar:0.10.0]
    at backtype.storm.messaging.netty.Context.bind(Context.java:74) ~[storm-core-0.10.0.jar:0.10.0]
    at backtype.storm.daemon.worker$worker_data$fn__3842.invoke(worker.clj:214) ~[storm-core-0.10.0.jar:0.10.0]
    at backtype.storm.util$assoc_apply_self.invoke(util.clj:921) ~[storm-core-0.10.0.jar:0.10.0]
    at backtype.storm.daemon.worker$worker_data.invoke(worker.clj:211) ~[storm-core-0.10.0.jar:0.10.0]
    at backtype.storm.daemon.worker$fn__4006$exec_fn__1339__auto__$reify__4006.run(worker.clj:430) ~[storm-core-0.10.0.jar:0.10.0]
    at java.security.AccessController.doPrivileged(Native Method) ~[?:1.8.0_72]
    at javax.security.auth.Subject.doAs(Subject.java:422) ~[?:1.8.0_72]
    at backtype.storm.daemon.worker$fn__4006$exec_fn__1339__auto__4007.invoke(worker.clj:428) ~[storm-core-0.10.0.jar:0.10.0]
    at clojure.lang.Afn.applyToHelper(Afn.java:186) ~[clojure-1.6.0.jar:??]
    at clojure.lang.Afn.applyTo(Afn.java:144) ~[clojure-1.6.0.jar:??]
    at clojure.core$apply.invoke(core.clj:624) ~[clojure-1.6.0.jar:??]
    at backtype.storm.daemon.worker$fn__4006$mk_worker__4083.doInvoke(worker.clj:409) [storm-core-0.10.0.jar:0.10.0]
    at clojure.lang.RestFn.invoke(RestFn.java:553) [clojure-1.6.0.jar:??]
    at backtype.storm.daemon.worker$main.invoke(worker.clj:544) [storm-core-0.10.0.jar:0.10.0]
    at clojure.lang.Afn.applyToHelper(Afn.java:171) [clojure-1.6.0.jar:??]
    at clojure.lang.Afn.applyTo(Afn.java:144) [clojure-1.6.0.jar:??]
    at backtype.storm.daemon.worker.main(Unknown Source) [storm-core-0.10.0.jar:0.10.0]
Caused by: java.net.BindException: Address already in use
    at sun.nio.ch.Net.bind0(Native Method) ~[?:1.8.0_72]
    at sun.nio.ch.Net.bind(Net.java:433) ~[?:1.8.0_72]
    at sun.nio.ch.Net.bind(Net.java:425) ~[?:1.8.0_72]
    at sun.nio.ch.ServerSocketChannelImpl.bind(ServerSocketChannelImpl.java:223) ~[?:1.8.0_72]
```



 NOTE

The MRS service port number ranges from 20000 to 30000.

## Procedure

**Step 1** Modify the random port range.

```
vi /proc/sys/net/ipv4/ip_local_port_range  
32768 61000
```

**Step 2** Stop the service process that occupies the service port to release the port. (Stop the service topology.)

----End

## 18.18.6 "well-known file is not secure" Is Displayed When the jstack Command Is Used to Check the Process Stack

### Symptom

Run the **jstack** command to check the process stack information. The error message "well-known file is not secure" is displayed.

```
omm@hadoop02:~> jstack 62517  
62517: well-known file is not secure
```

### Cause Analysis

1. The user running the **jstack** command is inconsistent with the user submitting the process for viewing the pid information.
2. Storm uses the feature of differentiating users for implementing tasks. When the worker process is started, the process UID and GID are changed to the user submitting the task and ficommon. This way, logviewer can access logs of the worker process and only log file permission 640 is open. After the user is changed, the **jstack** and **jmap** commands fail to be executed for the worker process, because the default GID of the user is not ficommon. You need to run the ldap command to change the user GID to 9998 (ficommon).

### Solution

You can use either of the following two methods to resolve the problem:

Method 1: View the process stack on the native Storm page.

**Step 1** Log in to the native Storm page.

MRS Manager:

1. Access MRS Manager.
2. Choose **Services > Storm**. In **Storm WebUI** of **Storm Summary**, click any UI link to access the Storm WebUI.

FusionInsight Manager:

1. Log in to FusionInsight Manager.
2. On Manager, choose **Cluster > Service > Storm**. On the **Storm WebUI** page of **Overview**, click any UI link to open the Storm WebUI.

**Step 2** Select the topology to be viewed.

Topology Summary						
Name	Owner	Status	Uptime	Num workers	Num executors	Num tasks
wc	stormuser	ACTIVE	4s	0	0	0

**Step 3** Select the spout or bolt to be viewed.

Spouts (All time)							
Id	Executors	Tasks	Emitted	Transferred	Complete latency (ms)	Acked	Failed
spout	5	5	1500	1500	0.000	0	0

Showing 1 to 1 of 1 entries

Bolts (All time)								
Id	Executors	Tasks	Emitted	Transferred	Capacity (last 10m)	Execute latency (ms)	Executed	Process latency (ms)
count	12	12	13500	0	0.025	0.480	12500	0.160
split	8	8	12500	12500	0.000	0.000	2500	3.000

**Step 4** Select the log file of the node to be viewed, and then click **JStack** or **Heap**. **JStack** corresponds to the stack information, and **Heap** corresponds to the heap information.

Profiling and Debugging								
Use the following controls to profile and debug the components on this page.								
Status / Timeout (Minutes)	Actions							
<input type="text" value="10"/>	<input type="button" value="JStack"/> <input type="button" value="Restart Worker"/> <input type="button" value="Heap"/>							
Executors (All time)								
Id	Uptime	Host	Port	Actions	Emitted	Transferred	Complete latency (ms)	
[24-24]	1m 40s	hadoop03	29300	<input checked="" type="checkbox"/> files	1000	1000	0.000	
[25-25]	1m 41s	hadoop01	29300	<input type="checkbox"/> files	1000	1000	0.000	
[26-26]	1m 41s	hadoop02	29300	<input type="checkbox"/> files	1000	1000	0.000	
[27-27]	1m 40s	hadoop03	29300	<input checked="" type="checkbox"/> files	1000	1000	0.000	
[28-28]	1m 41s	hadoop01	29300	<input type="checkbox"/> files	1000	1000	0.000	

----End

Method 2: View the process stack by modifying user-defined parameters.

**Step 1** Access the Storm parameter configuration page.

MRS Manager: Log in to MRS Manager, choose **Services > Storm > Service Configuration**, and select **All** from the **Type** drop-down list.

Operation on FusionInsight Manager: Log in to FusionInsight Manager and choose **Cluster > Services > Yarn > Configurations > All Configurations**.

**Step 2** In the navigation tree on the left, choose **supervisor > Customize** and add the variable **supervisor.run.worker.as.user=false**.



**Step 3** Click **Save Configuration** and select **Restart the affected services or instances**. Click **OK** to restart the services.

**Step 4** Submit the topology again.

**Step 5** Switch to the **omm** user on the background node and run the **jps** command to view the PID of the worker process.

```
omm@hadoop02:~> jps | grep worker
22485 worker
111402 worker
```

**Step 6** Run the **jstack pid** command to view the jstack information.

```
omm@hadoop02:~> jstack 22485
2018-05-26 08:46:24
Full thread dump Java HotSpot(TM) 64-Bit Server VM (25.144-b01 mixed mode):

"Attach Listener" #82 daemon prio=9 os_prio=0 tid=0x000000001c95000 nid=0xb840 waiting on condition [0x0000000000000000]
java.lang.Thread.State: RUNNABLE

"pool-14-thread-1" #81 daemon prio=5 os_prio=0 tid=0x000007f7ebc931000 nid=0x6113 waiting on condition [0x000007f7eb5ddf000]
java.lang.Thread.State: TIMED_WAITING (parking)
    at sun.misc.Unsafe.park(Native Method)
    - parking to wait for <0x00000000dfe020a0> (a java.util.concurrent.locks.AbstractQueuedSynchronizer$ConditionObject)
    at java.util.concurrent.locks.LockSupport.parkNanos(LockSupport.java:215)
    at java.util.concurrent.locks.AbstractQueuedSynchronizer$ConditionObject.awaitNanos(AbstractQueuedSynchronizer.java:2078)
    at java.util.concurrent.ScheduledThreadPoolExecutor$DelayedWorkQueue.take(ScheduledThreadPoolExecutor.java:1093)
    at java.util.concurrent.ScheduledThreadPoolExecutor$DelayedWorkQueue.take(ScheduledThreadPoolExecutor.java:809)
    at java.util.concurrent.ThreadPoolExecutor.getTask(ThreadPoolExecutor.java:1074)
    at java.util.concurrent.ThreadPoolExecutor.runWorker(ThreadPoolExecutor.java:1134)
    at java.util.concurrent.ThreadPoolExecutor$Worker.run(ThreadPoolExecutor.java:624)
    at java.lang.Thread.run(Thread.java:748)
```

----End

## 18.18.7 When the Storm-JDBC plug-in is used to develop Oracle write Bolts, data cannot be written into the Bolts.

### Symptom

When the Storm-JDBC plug-in is used to develop Oracle write Bolts, the Oracle database can be connected, but data cannot be written to the Oracle database.

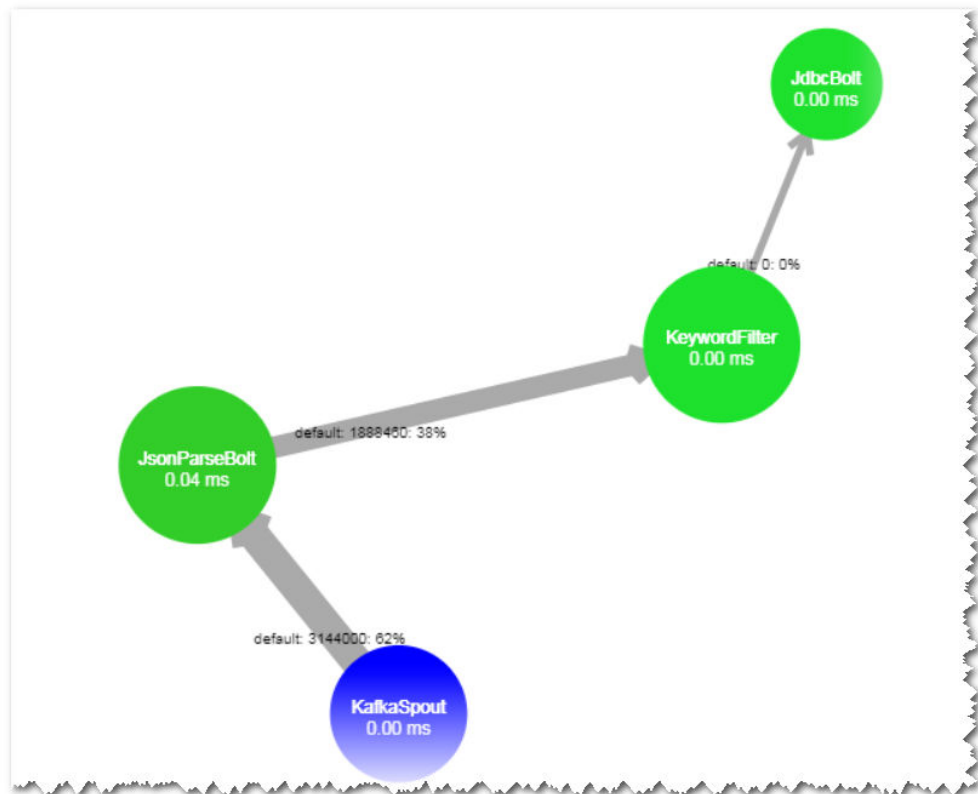
Bolts (All time)													
Search: <input type="text"/>													
Id	Executors	Tasks	Emitted	Transferred	Capacity (last 10m)	Execute latency (ms)	Executed	Process latency (ms)	Acked	Failed	Error Host	Error Port	Last error
JdbcBolt	2	2	0	0	0.000	0.000	0	0.000	0	0			
JsonParseBolt	5	5	3698140	3698140	0.009	0.048	3700260	0.044	3700200	0			
KeywordFilter	5	5	0	0	0.000	0.001	3592380	0.000	0	0			

### Possible Causes

- The topology definition is incorrect.
- The definition of the database table result is incorrect.

### Cause Analysis

1. On the Storm web UI, check the DAG of the topology. The DAG is consistent with the topology definition.



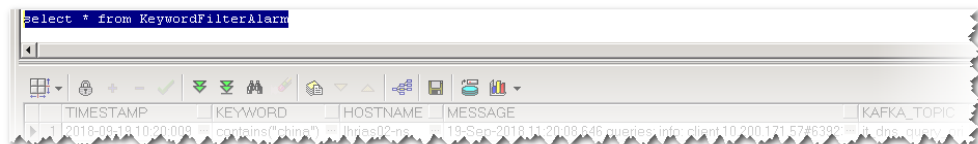
- The definition of the KeyWordFilter Bolt is consistent with the `expParser` field.

```

@Override
public void declareOutputFields(OutputFieldsDeclarer declarer)
{
    declarer.declare(new Fields("timestamp", "keyword", "hostname", "message", "kafka_topic" ));
}

if( flag )
{
    String keyword = expParser.getKeyword();
    System.out.println( message );
    collector.emit(new Values( timestamp, keyword , hostname , message, kafka_topic ));
}
    
```

- View the table definition in the Oracle database. The field name is in uppercase, which is inconsistent with flow definition field name.



- When the execute method is debugged independently, it is found that the thrown field does not exist.

```

65     } catch (Exception e) {
66         this.collector.reportError(e);
67         this.collector.fail(tuple);
68     }
69 }
70
71 @Override
72 public void declareOutputFields(OutputFieldsDeclarer declarer)
73 {
74 }
    
```

e= IllegalArgumentException (id=392)  
 cause= IllegalArgumentException (id=392)  
 detailMessage= "TIMESTAMP does not exist" (id=394)  
 stackTrace= StackTraceElement[0] (id=358)  
 java.lang.IllegalArgumentException: TIMESTAMP does not exist



parameter on the server. When `topology.worker.gc.childopts` is set to -  
**Xms4096m -Xmx4096m -XX:+UseG1GC -XX:+PrintGCDetails -  
XX:+PrintGCDateStamps -XX:+UseGCLogFileRotation -  
XX:NumberOfGCLogFiles=10 -XX:GCLogFileSize=1M:**

```
[main-SendThread(10.7.61.88:2181)] INFO o.a.s.o.a.z.ClientCnxn - Socket connection established, initiating session, client: /10.7.61.88:44694, server: 10.7.61.88/10.7.61.88:2181
[main-SendThread(10.7.61.88:2181)] INFO o.a.s.o.a.z.ClientCnxn - Session establishment complete on server 10.7.61.88/10.7.61.88:2181, sessionId = 0x16037a6e5f092575, negotiated timeout = 40000
[main-EventThread] INFO o.a.s.o.a.c.f.s.ConnectionStateManager - State change: CONNECTED
[main] INFO b.s.u.StormBoundedExponentialBackoffRetry - The baseSleepTimeMs [1000] the maxSleepTimeMs [1000] the maxRetries [1]
[main] INFO o.a.s.o.a.z.Login - successfully logged in.
[main-EventThread] INFO o.a.s.o.a.z.ClientCnxn - EventThread shut down for session: 0x16037a6e5f092575
[main] INFO o.a.s.o.a.z.ZooKeeper - Session: 0x16037a6e5f092575 closed
[main] INFO b.s.StormSubmitter - Uploading topology jar /opt/jar/example.jar to assigned location: /srv/BigData/streaming/stormdir/nimbus/inbox/stormjar-86855b6b-133e-478d-b415-fa96e63e553f.jar
Start uploading file '/opt/jar/example.jar' to '/srv/BigData/streaming/stormdir/nimbus/inbox/stormjar-86855b6b-133e-478d-b415-fa96e63e553f.jar' (74143745 bytes)
[=====] 74143745 / 74143745
File '/opt/jar/example.jar' uploaded to '/srv/BigData/streaming/stormdir/nimbus/inbox/stormjar-86855b6b-133e-478d-b415-fa96e63e553f.jar' (74143745 bytes)
[main] INFO b.s.StormSubmitter - Successfully uploaded topology jar to assigned location: /srv/BigData/streaming/stormdir/nimbus/inbox/stormjar-86855b6b-133e-478d-b415-fa96e63e553f.jar
[main] INFO b.s.StormSubmitter - Submitting topology word-count in distributed mode with conf {"storm.zookeeper.topology.auth.scheme":"digest","storm.zookeeper.topology.auth.payload":"-7360002804241426074-6868950379453400421","topology.worker.gc.childopts":"-Xms4096m -Xmx4096m -XX:+UseG1GC -XX:+PrintGCDetails -XX:+PrintGCDateStamps -XX:+UseGCLogFileRotation -XX:NumberOfGCLogFiles=10 -XX:GCLogFileSize=1M","topology.workers":1}
[main] INFO b.s.StormSubmitter - Finished submitting topology: word-count
```

**Step 2** Run the `ps -ef | grep worker` command to view the worker process information:

```
88633 12238 12208 99 10:35 ? 00:00:00 /opt/huawei/BigData/jdk1.8.0_112/bin/java -server -DignoreReplyRequets -Dzookeeper.server.principal=zookeeper/hadoop.hadoop.com -Djava.security.auth.login.config=/opt/huawei/BigData/FusionInsight_V100R02C6020/etc/j11-SuperZooKeeper-2s.conf -Djava.security.auth.config=/opt/huawei/BigData/FusionInsight_V100R02C6020/etc/j14-kerberosClientKdc.conf -Dzookeeper.request.timeout=120000 -Xms4096m -Xmx4096m -XX:+UseG1GC -XX:+PrintGCDetails -XX:+PrintGCDateStamps -XX:+UseGCLogFileRotation -XX:NumberOfGCLogFiles=10 -XX:GCLogFileSize=1M -Djava.library.path=/srv/BigData/streaming_data/stormdir/supervisor/stormdist/word-count-8-1528079712/resources/Linux-amd64:/srv/BigData/streaming_data/stormdir/supervisor/stormdist/word-count-8-1528079712/resources:/usr/local/lib:/opt/loc al/lib:/usr/lib -DlogFile.name=word-count-8-1528079712/worker-20160_log -Dstorm.home=/opt/huawei/BigData/FusionInsight_V100R02C6020/FusionInsight-Streaming-0.10.0/Streaming-DStorm.conf -Dstorm.opts.name=DStorm_log_dir=/var/log/BigData/streaming/supervisor -Dlogging.sensitivity=53 -Dlog4j.configurationFile=/opt/huawei/BigData/FusionInsight_V100R02C6020/etc/j11-Supervisor/worker.xml -Dstorm.id=word-count-8-1528079712 -Dworker.id=88633-408e-f87-418b-9f63-883d85ee83 -Dworker.host=10.7.61.118 -Dworker.port=2181 -Dproc.bsdtype=storm.daemon.worker -e /opt/huawei/BigData/FusionInsight_V100R02C6020/FusionInsight-Streaming-0.10.0/Streaming/Lib/xmsec-1.5.7.jar:/opt/huawei/BigData/FusionInsight_V100R02C6020/FusionInsight-Streaming-0.10.0/Streaming/Lib/log4-over-8174-1.0.6.jar:/opt/huawei/BigData/FusionInsight_V100R02C6020/FusionInsight-Streaming-0.10.0/Streaming/Lib/disruptor-2.10.4.jar:/opt/huawei/BigData/FusionInsight_V100R02C6020/FusionInsight-Streaming-0.10.0/Streaming/Lib/jul-to-slf4j-1.7.5.jar:/opt/huawei/BigData/FusionInsight_V100R02C6020/FusionInsight-Streaming-0.10.0/Streaming/Lib/okhttp-1.8.0.jar:/opt/huawei/BigData/FusionInsight_V100R02C6020/FusionInsight-Streaming-0.10.0/Streaming/Lib/okhttp-prov-jdk15on-1.5.1.jar:/opt/huawei/BigData/FusionInsight_V100R02C6020/FusionInsight-Streaming-0.10.0/Streaming/Lib/joda-time-2.3.jar:/opt/huawei/BigData/FusionInsight_V100R02C6020/FusionInsight-Streaming-0.10.0/Streaming/Lib/ok-client-core-hc3-0.3.jar:/opt/huawei/BigData/FusionInsight_V100R02C6020/FusionInsight-Streaming-0.10.0/Streaming/Lib/xmltooling-1.4.5.jar:/opt/huawei/BigData/FusionInsight_V100R02C6020/FusionInsight-Streaming-0.10.0/Streaming/Lib/log4j-slf4j-impl-2.5.jar:/opt/huawei/BigData/FusionInsight_V100R02C6020/FusionInsight-Streaming-0.10.0/Streaming/Lib/hadoop-auth-2.7.2.jar:/opt/huawei/BigData/FusionInsight_V100R02C6020/FusionInsight-Streaming-0.10.0/Streaming/Lib/commons-httpclient-3.1.jar:/opt/huawei/BigData/FusionInsight_V100R02C6020/FusionInsight-Streaming-0.10.0/Streaming/Lib/paranoid-1.2.jar:/opt/huawei/BigData/FusionInsight_V100R02C6020/FusionInsight-Streaming-0.10.0/Streaming/Lib/openssl-1.5.5.jar:/opt/huawei/BigData/FusionInsight_V100R02C6020/FusionInsight-Streaming-0.10.0/Streaming/Lib/reflections-1.07-shaded.jar:/opt/huawei/BigData/FusionInsight_V100R02C6020/FusionInsight-Streaming-0.10.0/Streaming/Lib/openssl-1.5.5.jar:/opt/huawei/BigData/FusionInsight_V100R02C6020/FusionInsight-Streaming-0.10.0/Streaming/Lib/commons-codes-1.6.jar:/opt/huawei/BigData/FusionInsight_V100R02C6020/FusionInsight-Streaming-0.10.0/Streaming/Lib/closure-1.6.0.jar:/opt/huawei/BigData/FusionInsight_V100R02C6020/FusionInsight-Streaming-0.10.0/Streaming/Lib/asm-4.0.jar:/opt/huawei/BigData/FusionInsight_V100R02C6020/FusionInsight-Streaming-0.10.0/Streaming/Lib/om-controller-api-0.3.jar:/opt/huawei/BigData/FusionInsight_V100R02C6020/FusionInsight-Streaming-0.10.0/Streaming/Lib/kyve-2.2.1.jar:/opt/huawei/BigData/FusionInsight_V100R02C6020/FusionInsight-Streaming-0.10.0/Streaming/Lib/st
```

----End

## 18.18.9 Internal Server Error Is Displayed When the User Queries Information on the UI

### Symptom

An MRS cluster is installed, and ZooKeeper and Storm are installed in the cluster.

"Internal Server Error" is displayed when a user accesses information from the **Storm Status** page of MRS Manager.

The detailed information is as follows:

```
Internal Server Error
org.apache.thrift7.transport.TTransportException: Frame size (306030) larger than max length (1048576)!
```

### Possible Causes

- Nimbus of Storm is abnormal.
- Storm cluster information exceeds the default Thrift transmission size.

## Cause Analysis

1. Check the Storm service status and monitoring metrics:
  - MRS Manager: Log in to MRS Manager and choose **Services > Storm**. Check the Storm status. The status is **Good**, and the monitoring metrics are correctly displayed.
  - FusionInsight Manager: Log in to FusionInsight Manager and choose **Cluster > Name of the target cluster > Service > Storm**. Check the Storm status. It is found that the status is good and the monitoring metrics are correctly displayed.
2. Click the **Instance** tab and check the status of the Nimbus instance. The status is normal.
3. Check the Thrift configuration of the Storm cluster. It is found that **nimbus.thrift.max\_buffer\_size** is set to **1048576** (1 MB).
4. The preceding configuration is the same as that in the exception information, indicating that the buffer size of Thrift is less than that required by the cluster information.

## Procedure

Adjust the Thrift buffer size of the Storm cluster.

**Step 1** Access the Storm parameter configuration page.

- MRS Manager: Log in to MRS Manager, choose **Services > Storm > Service Configuration**, and select **All** from the **Type** drop-down list.
- Operation on FusionInsight Manager: Log in to FusionInsight Manager and choose **Cluster > Services > Yarn > Configurations > All Configurations**.

**Step 2** Change the value of **nimbus.thrift.max\_buffer\_size** to **10485760** (10 MB).

**Step 3** Click Save Configuration and select **Restart the affected services or instances**. Click **OK** to restart the services.

----End

## 18.19 Using Ranger

### 18.19.1 After Ranger Authentication Is Enabled for Hive, Unauthorized Tables and Databases Can Be Viewed on the Hue Page

#### Issue

Although Ranger authentication is enabled for Hive, unauthorized tables and databases can be still viewed on the Hue page.


## Symptom

In a normal cluster with Kerberos authentication disabled, after Ranger authentication is enabled for Hive, unauthorized tables and databases can be viewed on the Hue page.

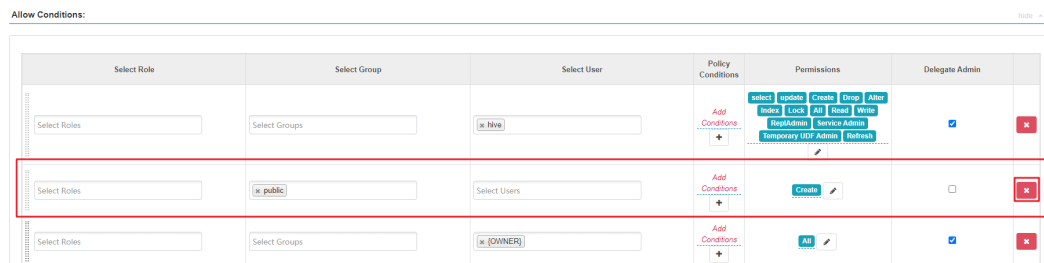
## Cause Analysis

After Ranger authentication is enabled for Hive, the default Hive policies contain two public group policies about databases. All users belong to the public group. By default, the public group is granted the permission to create tables in the default database and create other databases. Therefore, all users have the **show databases** and **show tables** permissions by default. If some users do not need to have these two permissions, you can delete the default public group policies on the Ranger web UI and grant the required user permissions.

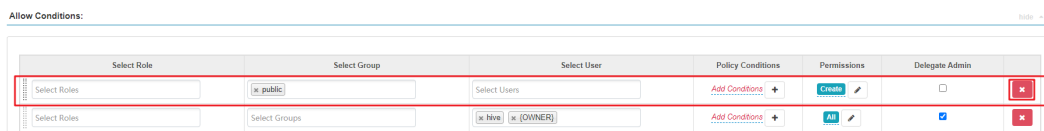
## Procedure

- Step 1** Log in to the Ranger web UI.
- Step 2** In the **Service Manager** area, click the Hive component name to access the Hive security access policy page.
- Step 3** Click  in the rows containing the **all - database** and **default database tables columns** policies.
- Step 4** Delete the public group policies.

**Figure 18-59** all - database policy



**Figure 18-60** default database tables columns policy



- Step 5** On the Hive security access policy page, click **Add New Policy** to add resource access policies for related users or user groups.

----End

## 18.20 Using Yarn

## 18.20.1 Plenty of Jobs Are Found After Yarn Is Started

### Issue

After Yarn starts in an MRS cluster (MRS 2.x or earlier), plenty of jobs occupying resources are found.

### Symptom

After the customer creates an MRS cluster and starts Yarn, plenty of jobs occupying resources are found.

Job ID	User	Name	Application Type	Queue	Application Priority	Start Time	End Time	State	Final Status	Running Containers	Allocated CPU	Allocated Memory	% of Queue	% of Cluster	Progress	Tracking	Ret
application_111011201728_01002	hadoop	hadoop	YARN	default	1	Sat Aug 11 13:45:41 +0800	Sat Aug 11 13:47:12 +0800	FAILED	FAILED	N/A	N/A	N/A	0.0	0.0		00000	0
application_111011201728_01002	hadoop	hadoop	YARN	default	1	Sat Aug 11 13:45:41 +0800	Sat Aug 11 13:47:12 +0800	FAILED	FAILED	N/A	N/A	N/A	0.0	0.0		00000	0
application_111011201728_01002	hadoop	hadoop	YARN	default	1	Sat Aug 11 13:45:41 +0800	Sat Aug 11 13:47:12 +0800	FAILED	FAILED	N/A	N/A	N/A	0.0	0.0		00000	0
application_111011201728_01002	hadoop	hadoop	YARN	default	1	Sat Aug 11 13:45:41 +0800	Sat Aug 11 13:47:12 +0800	FAILED	FAILED	N/A	N/A	N/A	0.0	0.0		00000	0
application_111011201728_01002	hadoop	hadoop	YARN	default	1	Sat Aug 11 13:45:41 +0800	Sat Aug 11 13:47:12 +0800	FAILED	FAILED	N/A	N/A	N/A	0.0	0.0		00000	0

### Cause Analysis

- It is suspected that there are hacker attacks.
- Set the Any protocol in the inbound direction of the SG to the 0.0.0.0/0.

IPv4	Any	Any	0.0.0.0/0
IPv4	Any	Any	0.0.0.0/0
IPv4	Any	Any	0.0.0.0/0

### Procedure

- Step 1** Log in to the MRS management console. On the **Active Clusters** page, click the cluster name. The cluster details page is displayed.
- Step 2** Click **Manage** next to **Cluster Manager**. The **Access MRS Manager** page is displayed.
- Step 3** Click **Manage Security Group Rule** to check the security group rule configuration.
- Step 4** Check whether the source address of the Any protocol in the inbound direction is 0.0.0.0/0.

**Step 5** If it is 0.0.0.0/0, change the remote end of the Any protocol in the inbound direction to a specified IP address. If it is not 0.0.0.0/0, there is no need to change the value.

**Step 6** After the value is changed successfully, restart the cluster VM.

----End

## Summary and Suggestions

Disable the Any protocol in the inbound direction, or specify the remote end of the Any protocol in the inbound direction as the specified IP address.

## Related Information

For details, see .

## 18.20.2 "GC overhead" Is Displayed on the Client When Tasks Are Submitted Using the Hadoop Jar Command

### Symptom

When a user submits a task on the client, the client returns a memory overflow error.

```
main path:hdfs://hacluster/user/wangyou
17/09/18 08:29:57 INFO hdfs.DFSClient: Created HDFS_DELEGATION_TOKEN token 22890097 for wangyou on ha-hdfs:hacluster
17/09/18 08:29:57 INFO security.tokencache: Got dt FOR hdfs://hacluster: kind: HDFS_DELEGATION_TOKEN, Service: ha-hdfs:hacluster, Ident: (HDFS_DELEGATION_TOKEN token 22890097 for wangyou)
17/09/18 08:29:57 WARN mapreduce.JobResourceUploader: Hadoop command-line option parsing not performed. Implement the Tool interface and execute your application with ToolRunner to remedy this.
17/09/18 08:32:42 INFO retry.RetryInvocationHandler: Exception while invoking getListing of class ClientNameNodeProtocolTranslatorPB over f1-cn-003/10.113.246.10:2500
0. Trying to Fail over immediately.
java.io.IOException: com.google.protobuf.ServiceException: java.lang.OutOfMemoryError: GC overhead limit exceeded
    at org.apache.hadoop.ipc.ProtobufHelper.getRemoteException(ProtobufHelper.java:47)
    at org.apache.hadoop.hdfs.protocol.ClientNameNodeProtocolTranslatorPB.getListing(ClientNameNodeProtocolTranslatorPB.java:578)
    at sun.reflect.GeneratedMethodAccessor2.invoke(Unknown Source)
    at sun.reflect.DelegatingMethodAccessorImpl.invoke(DelegatingMethodAccessorImpl.java:43)
    at java.lang.reflect.Method.invoke(Method.java:497)
    at org.apache.hadoop.io.retry.RetryInvocationHandler.invokeMethod(RetryInvocationHandler.java:191)
    at org.apache.hadoop.io.retry.RetryInvocationHandler.invoke(RetryInvocationHandler.java:102)
    at com.sun.proxy.$Proxy10.getListing(Unknown Source)
    at org.apache.hadoop.hdfs.DFSClient.listPaths(DFSClient.java:1757)
    at org.apache.hadoop.hdfs.DistributedFileSystemDistributedIterator.hasNextNoFilter(DistributedFileSystem.java:1024)
    at org.apache.hadoop.hdfs.DistributedFileSystemDistributedIterator.hasNext(DistributedFileSystem.java:999)
    at org.apache.hadoop.mapreduce.lib.input.FileInputFormat.singleThreadedListStatus(FileInputFormat.java:304)
    at org.apache.hadoop.mapreduce.lib.input.FileInputFormat.listStatus(FileInputFormat.java:265)
    at org.apache.hadoop.mapreduce.lib.input.CombineFileInputFormat.getSplits(CombineFileInputFormat.java:217)
    at org.apache.hadoop.mapreduce.lib.input.DelegatingInputFormat.getSplits(DelegatingInputFormat.java:115)
    at org.apache.hadoop.mapreduce.JobSubmitter.writeSplits(JobSubmitter.java:306)
    at org.apache.hadoop.mapreduce.JobSubmitter.writeSplits(JobSubmitter.java:323)
    at org.apache.hadoop.mapreduce.JobSubmitter.submitJobInternal(JobSubmitter.java:200)
    at org.apache.hadoop.mapreduce.Job$10.run(Job.java:1280)
    at org.apache.hadoop.mapreduce.Job$10.run(Job.java:1287)
    at java.security.AccessController.doPrivileged(Native Method)
    at javax.security.auth.Subject.doAs(Subject.java:422)
    at org.apache.hadoop.security.UserGroupInformation.doAs(UserGroupInformation.java:1673)
    at org.apache.hadoop.mapreduce.Job.submit(Job.java:1287)
```

### Cause Analysis

According to the error stack, the memory overflows when the HDFS files are read during task submission. Generally, the memory is insufficient because the task needs to read a large number of small files.

### Solution

**Step 1** Check whether multiple HDFS files need to be read for the started MapReduce tasks. If yes, reduce the file quantity by combining the small-sized files in advance or using **combineInputFormat**.

**Step 2** Increase the memory when the **hadoop** command is run. The memory is set on the client. Change the value of **-Xmx** in **CLIENT\_GC\_OPTS** in the *Client installation directory/HDFS/component\_env* file to a larger value, for example, 512 MB. Run the **source component\_env** command for the modification to take effect.



```
export YARN_ROOT_LOGGER=INFO,console  
  
#GC_OPTS for client operation.  
CLIENT_GC_OPTS="-Xmx512m Djava.io.tmpdir=${HADOOP_HOME}"  
  
export HADOOP_CLIENT_OPTS="$CLIENT_GC_OPTS"
```

----End

### 18.20.3 Disk Space Is Used Up Due to Oversized Aggregated Logs of Yarn

#### Issue

The disk usage of the cluster is high.

#### Symptom

- On the host management page of Manager, the disk usage is too high.
- Only a few tasks are running on the Yarn web UI.

Cluster Metrics				
Apps Submitted	Apps Pending	Apps Running	Apps Completed	Containers Running
9	0	1	8	1
Cluster Nodes Metrics				
Active Nodes	Decommissioning Nodes	Decommissioned Nodes		
2	0	0		
Scheduler Metrics				
Scheduler Type	Scheduling Resource Type	Minimum Allocation		
Capacity Scheduler	[memory-mb (unit=M), vcores]	<memory:512, vCores:1>		
Show 20 entries				

- After the `hdfs dfs -du -h /` command is executed on the master node of the cluster, the command output shows that the following files consume a large amount of disk space.

```
22.5 G 45.0 G /tmp/logs/root/logs/application_1589278244866_0153  
18.4 M 36.8 M /tmp/logs/root/logs/application_1589278244866_0154  
23.4 G 46.8 G /tmp/logs/root/logs/application_1589278244866_0155  
23.5 G 46.9 G /tmp/logs/root/logs/application_1589278244866_0156  
23.7 G 47.4 G /tmp/logs/root/logs/application_1589278244866_0157  
23.7 G 47.4 G /tmp/logs/root/logs/application_1589278244866_0158  
22.5 G 45.0 G /tmp/logs/root/logs/application_1589278244866_0159  
18.5 M 37.0 M /tmp/logs/root/logs/application_1589278244866_0160  
22.5 G 45.0 G /tmp/logs/root/logs/application_1589278244866_0161  
18.8 M 37.6 M /tmp/logs/root/logs/application_1589278244866_0162  
24.0 G 48.0 G /tmp/logs/root/logs/application_1589278244866_0163  
121.3 K 242.7 K /tmp/logs/root/logs/application_1589278244866_0164  
1.1 M 2.1 M /tmp/logs/root/logs/application_1589278244866_0165  
1.1 M 2.1 M /tmp/logs/root/logs/application_1589278244866_0166  
1.1 M 2.1 M /tmp/logs/root/logs/application_1589278244866_0167  
1.1 M 2.1 M /tmp/logs/root/logs/application_1589278244866_0168
```

- The log aggregation configuration of the Yarn service is as follows.

* yarn.log-aggregation.retain-check-interval-seconds	86400
* yarn.log-aggregation.retain-seconds	1296000

## Cause Analysis

Jobs are submitted too frequently, and the time for deleting aggregated log files is set to 1296000, that is, aggregated logs are retained for 15 days. As a result, aggregated logs cannot be released within a short period of time, exhausting the disk space.

## Procedure

- Step 1** Log in to Manager and navigate to the all configurations page of the MapReduce service.
- MRS Manager: Log in to MRS Manager, choose **Services > MapReduce > Service Configuration**, and select **All** from the **Type** drop-down list.
  - FusionInsight Manager: Log in to FusionInsight Manager and choose **Cluster > Services > MapReduce**. On the MapReduce page, choose **Configurations > All Configurations**.
- Step 2** Search for the **yarn.log-aggregation.retain-seconds** parameter and decrease its value based on site requirements, for example, to **259200**. In this case, the aggregated logs of Yarn are retained for three days, and the disk space is automatically released after the retention period expires.
- Step 3** Click **Save Configuration** and deselect **Restart the affected services or instances**.
- Step 4** Restart the MapReduce service during off-peak hours. The restart will interrupt upper-layer services and affect cluster management, maintenance, and services.
1. Log in to Manager.
  2. Restart the MapReduce service.

----End

## 18.20.4 Temporary Files Are Not Deleted When an MR Job Is Abnormal

### Issue

Temporary files are not deleted when an MR job is abnormal.

### Symptom

There are too many files in the HDFS temporary directory, occupying too much memory.

## Cause Analysis

When an MR job is submitted, related configuration files, JAR files, and files added by running the **-files** command are stored in the temporary directory on HDFS so that the started container can obtain the files. The configuration item **yarn.app.mapreduce.am.staging-dir** specifies the storage path. The default value is **/tmp/hadoop-yarn/staging**.

After a properly running MR job is complete, temporary files are deleted. However, when a Yarn task corresponding to the job exits abnormally, temporary files are not deleted. As a result, the number of files in the temporary directory increases over time, occupying more and more storage space.

## Procedure

**Step 1** Log in to a cluster.

1. Log in to any master node as user **root**. The user password is the one defined during cluster creation.
2. If Kerberos authentication is enabled for the cluster, run the following commands to go to the client installation directory and configure environment variables. Then, authenticate the user and enter the password as prompted. Obtain the password from an administrator.

```
cd Client installation directory
```

```
source bigdata_env
```

```
kinit hdfs
```

3. If Kerberos authentication is not enabled for the cluster, run the following commands to switch to user **omm** and go to the client installation directory to configure environment variables:

```
su - omm
```

```
cd Client installation directory
```

```
source bigdata_env
```

**Step 2** Obtain the file list.

```
hdfs dfs -ls /tmp/hadoop-yarn/staging/*/.staging/ | grep "^drwx" | awk '{print $8}' > job_file_list
```

The **job\_file\_list** file contains the folder list of all jobs. The following shows an example of the file content:

```
/tmp/hadoop-yarn/staging/omm/.staging/job_<Timestamp>_<ID>
```

**Step 3** Collect statistics on running jobs.

```
mapred job -list 2>/dev/null | grep job_ | awk '{print $1}' > run_job_list
```

The **run\_job\_list** file contains the IDs of running jobs. The content format is as follows:

```
job_<Timestamp>_<ID>
```

**Step 4** Delete running jobs from the **job\_file\_list** file. Ensure that data of running jobs is not deleted by mistake when deleting expired data.

```
cat run_job_list | while read line; do sed -i "$line/d" job_file_list; done
```

**Step 5** Delete expired data.

```
cat job_file_list | while read line; do hdfs dfs -rm -r $line; done
```

**Step 6** Delete temporary files.

```
rm -rf run_job_list job_file_list
```

----End

## 18.20.5 ResourceManager of Yarn (Port 8032) Throws Error "connection refused"

### Issue

The ResourceManager of Yarn that requests to submit jobs throws error "connection refused", and the port number configured for Yarn is 8032.

### Symptom

One of Yarn's ResourceManager nodes in the MRS cluster cannot be connected, and the port number configured for Yarn is 8032.

### Cause Analysis

The service application runs outside the cluster, and the in-use client does not match the latest client configuration provided by the MRS cluster. The Yarn port is 8032, which is different from the actual port of Yarn's ResourceManager of MRS. As a result, the ResourceManager of Yarn that requests to submit jobs reports error "connection refused".

### Procedure

**Step 1** Update the MRS client.

**Step 2** Submit the job again.

----End

## 18.20.6 Failed to View Job Logs on the Yarn Web UI

### Symptom

When a user logs in to the Yarn web UI to view job logs and clicks **Local logs**, error message "Could not access logs page!" is displayed.

Application application\_1 54

User: root  
Name: insert overwrite table tmp05\_evt\_srl... (Stage-1)  
Application Type: MAPREDUCE  
Application Tag:  
Application Priority: 0 (Higher Integer value indicates higher priority)  
YarnApplicationState: FINISHED

FinalStatus Reported by AM: SUCCEEDED  
Started: Fri Apr 15 06:27:30 +0800 2022  
Elapsed: 8min, 33sec  
Tracking URL: History  
Log Aggregation Status: TIME\_OUT

Application Timeout (Remaining Time): Unlimited

Diagnostic: false  
Unmanaged Application: false  
Application Node Label expression: <Not set>  
AM container Node Label expression: <DEFAULT\_PARTITION>

Total Resource Preempted: <memory0, vCores0>  
Total Number of Non-AM Containers Preempted: 0  
Total Number of AM Containers Preempted: 0  
Resource Preempted From Current Attempt: <memory0, vCores0>  
Number of Non-AM Containers Preempted From Current Attempt: 0  
Aggregate Resource Allocation: 1934735 MB-seconds, 3929 vcore-seconds  
Aggregate Preempted Resource Allocation: 0 MB-seconds, 0 vcore-seconds

Attempt ID	Started	Node	Logs	Nodes blacklisted by the app	Nodes blacklisted by the system
attempt_1	Fri Apr 15 06:27:30 +0800 2022	hdfs://node-ana-godera@dlr2052	Log	0	0



Application

Tools

Configuration

**Local logs**

Server

stacks

Server

metrics

Log Type: container-localizer-syslog  
Log Upload Time: Fri Apr 15 06:36:11 +0800 2022  
Log Length: 352  
2022-04-15 06:27:31, 592 WARN [main] org.apache.hadoop.yarn.server.nodemanager  
2022-04-15 06:27:31, 686 INFO [main] org.apache.hadoop.yarn.server.nodemanager

Log Type: directory.info  
Log Upload Time: Fri Apr 15 06:36:11 +0800 2022  
Log Length: 4254  
Showing 4096 bytes of 4254 total. Click [here](#) for the full log.

## Cause Analysis

**Local logs** is used to access service logs. However, for security purposes, this function is inaccessible from the Yarn web UI. You can log in to the active ResourceManager node to view ResourceManager logs.

## Procedure

- Step 1** Log in to Manager and choose **Cluster > Services > Yarn**. On the **Yarn** page, click the **Instance** tab and take note of the service IP address of the active ResourceManager instance.
- Step 2** Log in to the active ResourceManager node as user **root**.
- Step 3** Go to the **/var/log/Bigdata/yarn/rm** directory and view the ResourceManager logs.

```
cd /var/log/Bigdata/yarn/rm
```

----End

## 18.20.7 An Error Is Reported When a Queue Name Is Clicked on the Yarn Page

### Symptom

When Yarn uses the Capacity scheduler, error 500 is reported after a user clicks a queue name on the native Yarn web UI.

```
HTTP ERROR 500 javax.servlet.ServletException: javax.servlet.ServletException: java.lang.IllegalArgumentException:
Illegal character in query at index 81: https://[REDACTED]:20026/Yarn/ResourceManager/21/cluster/scheduler?
openQueues=^default$
```

### Cause Analysis

Symbol ^ in the URL cannot be identified. As a result, the page access fails.

### Procedure

**Step 1** Log in to Manager and choose **Cluster > Services > Yarn > Configurations > All Configurations**.

**Step 2** Search for **yarn.resourcemanager.webapp.pagination.enable** in the search box.



**Step 3** If the value is **true** (default), change it to **false** and save the configuration.

**Step 4** On the Yarn page, click **Instance**, select all ResourceManager instances, click **More**, and select **Instance Rolling Restart**. Wait until the instances are started.

----End

## 18.21 Using ZooKeeper

### 18.21.1 Accessing ZooKeeper from an MRS Cluster

#### Issue

An error is reported when a user attempts to access ZooKeeper from an MRS cluster.

#### Symptom

The customer uses **zkcli.sh** to access ZooKeeper on the MRS Master node, but an error is reported.

## Cause Analysis

The command used by the customer is incorrect. As a result, an error is reported.

## Procedure

**Step 1** Obtain the ZooKeeper IP address.

**Step 2** Log in to the Master node as user **root**.

**Step 3** Run the following command to initialize environment variables:

```
source /opt/client/bigdata_env
```

**Step 4** Run the **zkCli.sh -server IP address of the node where ZooKeeper is located:2181** command to connect to ZooKeeper of the MRS cluster.

The IP address of the node where ZooKeeper is located is the one queried in [Step 1](#). Use commas (,) to separate multiple IP addresses.

**Step 5** Run common commands such as **ls /** to view ZooKeeper information.

----End

## 18.22 Accessing OBS

### 18.22.1 When Using the MRS Multi-user Access to OBS Function, a User Does Not Have the Permission to Access the /tmp Directory

#### Issue

When the MRS multi-user access to OBS function is used to execute jobs such as Spark, Hive, and Presto jobs, an error message is displayed, indicating that the user does not have the permission to access the **/tmp** directory.

#### Symptom

When the MRS multi-user access to OBS function is used to execute jobs such as Spark, Hive, and Presto jobs, an error message is displayed, indicating that the user does not have the permission to access the **/tmp** directory.

#### Cause Analysis

A temporary directory exists during job execution. The user who submits the job does not have permission on the temporary directory.

#### Procedure

**Step 1** On the **Dashboard** tab page of the cluster, query and record the name of the agency bound to the cluster.

**Step 2** Log in to the IAM console.

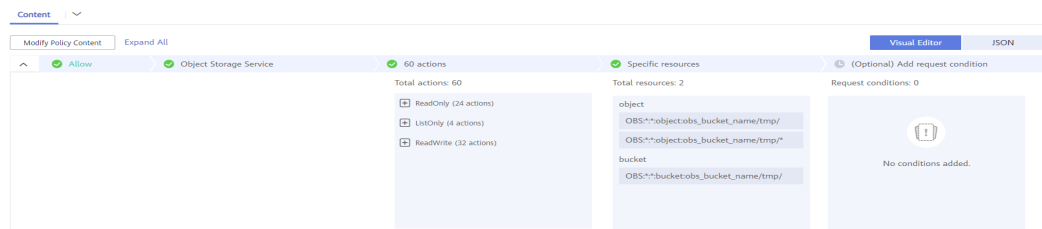
**Step 3** Choose **Permissions**. On the displayed page, click **Create Custom Policy**.

- **Policy Name:** Enter a policy name.
- **Scope:** Select **Global services**.
- **Policy View:** Select **Visual editor**.
- **Policy Content:**
  - a. **Allow:** Select **Allow**.
  - b. **Select service:** Select **Object Storage Service (OBS)**.
  - c. **Select action:** Select **WriteOnly, ReadOnly, and ListOnly**.
  - d. **Specific resources:**
    - i. Set **object** to **Specify resource path**, click **Add resource path**, and enter *obs\_bucket\_name/tmp/* and *obs\_bucket\_name/tmp/\** in **Path**. The **/tmp** directory is used as an example. If you need to add permissions for other directories, perform the following steps to add the directories and resource paths of all objects in the directories.
    - ii. Set **bucket** to **Specify resource path**, click **Add resource path**, and enter *obs\_bucket\_name* in **Path**.

Replace *obs\_bucket-name* with the actual OBS bucket name. If the bucket type is Parallel File System, you need to add the *obs\_bucket\_name/tmp/* path. If the bucket type is Object Storage, you do not need to add the path.

- e. (Optional) Request condition, which does not need to be added currently.

**Figure 18-61** Custom policy



**Step 4** Click **OK**.

**Step 5** Select **Agency** and click **Assign Permissions** in the **Operation** column of the agency queried in [Step 1](#).

**Step 6** Query and select the created policy in [Step 3](#).

**Step 7** Click **OK**.

----End



## 18.22.2 When the Hadoop Client Is Used to Delete Data from OBS, It Does Not Have the Permission for the .Trash Directory

### Issue

When a user uses the Hadoop client to delete data from OBS, an error message is displayed indicating that the user does not have the permission on the **.Trash** directory.

### Symptom

After the **hadoop fs -rm obs://<obs\_path>** command is executed, the following error information is displayed:

```
exception [java.nio.file.AccessDeniedException: user/root/.Trash/Current/: getFileStatus on user/root/.Trash/Current/: status [403]
```

### Cause Analysis

When deleting a file, Hadoop moves the file to the **.Trash** directory. If the user does not have the permission on the directory, error 403 is reported.

### Procedure

Solution 1:

Run the **hadoop fs -rm -skipTrash** command to delete the file.

Solution 2:

Add the permission to access the **.Trash** directory to the agency corresponding to the cluster.

**Step 1** On the **Dashboard** tab page of the cluster, query and record the name of the agency bound to the cluster.

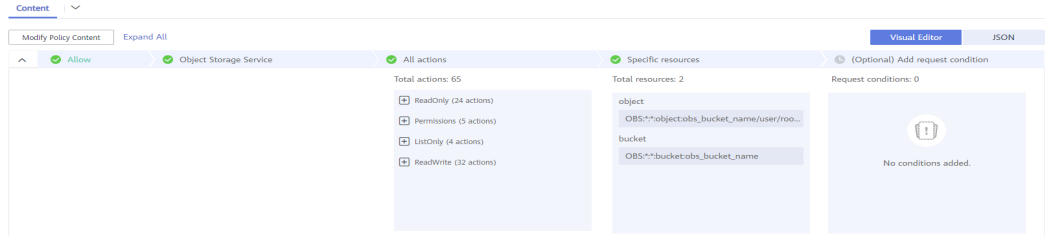
**Step 2** Log in to the IAM console.

**Step 3** Choose **Permissions**. On the displayed page, click **Create Custom Policy**.

- **Policy Name:** Enter a policy name.
- **Scope:** Select **Global services**.
- **Policy View:** Select **Visual editor**.
- **Policy Content:**
  - a. **Allow:** Select **Allow**.
  - b. **Select service:** Select **Object Storage Service (OBS)**.
  - c. Select all operation permissions.
  - d. **Specific resources:**
    - i. Set **object** to **Specify resource path**, click **Add resource path**, and enter the **.Trash** directory, for example, **obs\_bucket\_name/user/root/.Trash/\*** in **Path**.
    - ii. Set **bucket** to **Specify resource path**, click **Add resource path**, and enter **obs\_bucket\_name** in **Path**.

- Replace *obs\_bucket-name* with the actual OBS bucket name.
- e. (Optional) Request condition, which does not need to be added currently.

**Figure 18-62** Custom policy



**Step 4** Click **OK**.

**Step 5** Select **Agency** and click **Assign Permissions** in the **Operation** column of the agency queried in [Step 1](#).

**Step 6** Query and select the created policy in [Step 3](#).

**Step 7** Click **OK**.

**Step 8** Run the `hadoop fs -rm obs://<obs_path>` command again.

----End

# 19 Appendix

---

## 19.1 Precautions for MRS 3.x

### Purpose

Clusters of versions earlier than MRS 3.x use MRS Manager to manage and monitor MRS clusters. On the Cluster Management page of the MRS management console, you can view cluster details, manage nodes, components, alarms, patches, files, jobs, tenants, and backup and restoration. In addition, you can configure Bootstrap actions and manage tags.

MRS 3.x uses FusionInsight Manager to manage and monitor clusters. On the Cluster Management page of the MRS management console, you can view cluster details, manage nodes, components, alarms, files, jobs, Bootstrap actions, and tags.

Some maintenance operations of the MRS 3.x cluster are different from those of earlier versions. For details, see [MRS Manager Operation Guide \(Applicable to 2.x and Earlier Versions\)](#) and [FusionInsight Manager Operation Guide \(Applicable to 3.x\)](#).

### Accessing MRS Manager

- For details about how to access MRS Manager of versions earlier than MRS 3.x, see [Accessing Manager](#).
- For details about how to access FusionInsight Manager of MRS 3.x, see [Accessing FusionInsight Manager \(MRS 3.x or Later\)](#).

### Modifying MRS Cluster Service Configuration Parameters

- For versions earlier than MRS 3.x, you can modify service configuration parameters on the cluster management page of the MRS management console.
  - a. Log in to the MRS console. In the left navigation pane, choose **Clusters > Active Clusters**, and click a cluster name.
  - b. Choose **Components > Name of the desired service > Service Configuration**.

The **Basic Configurations** tab page is displayed by default. To modify more parameters, click the **All Configurations** tab. The navigation tree displays all configuration parameters of the service. The level-1 nodes in the navigation tree are service names or role names. The parameter category is displayed after the level-1 node is expanded.

- c. In the navigation tree, select the specified parameter category and change the parameter values on the right.

If you are not sure about the location of a parameter, you can enter the parameter name in search box in the upper right corner. The system searches for the parameter in real time and displays the result.

- d. Click **Save Configuration**. In the displayed dialog box, click **OK**.
- e. Wait until the message "Operation succeeded" is displayed. Click **Finish**. The configuration is modified.

Check whether there is any service whose configuration has expired in the cluster. If yes, restart the corresponding service or role instance for the configuration to take effect. You can also select **Restart the affected services or instances** when saving the configuration.

- In MRS 3.x, you need to log in to FusionInsight Manager to modify service configuration parameters.
  - a. Log in to FusionInsight Manager.
  - b. Choose **Cluster > Services**.
  - c. Click the specified service name on the service management page.
  - d. Click **Configurations**.

The **Basic Configurations** tab page is displayed by default. To modify more parameters, click the **All Configurations** tab. The navigation tree displays all configuration parameters of the service. The level-1 nodes in the navigation tree are service names or role names. The parameter category is displayed after the level-1 node is expanded.

- e. In the navigation tree, select the specified parameter category and change the parameter values on the right.

If you are not sure about the location of a parameter, you can enter the parameter name in search box in the upper right corner. The Manager searches for the parameter in real time and displays the result.

- f. Click **Save**. In the confirmation dialog box, click **OK**.
- g. Wait until the message "Operation succeeded" is displayed. Click **Finish**. The configuration is modified.

Check whether there is any service whose configuration has expired in the cluster. If yes, restart the corresponding service or role instance for the configuration to take effect.