

Tag Management Service

FAQ

Issue 01
Date 2022-11-30



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1 What Is the Difference Between Adding a Tag and Creating a Key?

When you add a tag, if you set only the tag key, the value of the tag is empty value by default. After you click **OK**, a specific tag will be bound to the cloud resource. You can add tags in batches.


Creating a key adds a key list to the resource tag list. By default, the status of every **Value** in the key list is **Not Tagged**, so no specific tags are bound to any cloud resources. You can add specific values to the list to generate new tags and bind them to cloud resources.

2 How Do I Start the ActiveX Plug-in When Using Internet Explorer 9 to Import Files?

Description

If you use Internet Explorer 9 to import files, you need to start the ActiveX plug-in.

Procedure

1. Click  in the upper right corner of the browser.
2. Select **Internet Options**.
3. Click the **Security** tab in the displayed dialog box.
4. Click **Internet**.
5. (Optional) Click **Default level**.
If the security level is set to **Custom level**, reset it to **Default level**.
6. Move the security level slider to set the security level to **Medium**.
7. Click **Apply**.
8. Click **Custom Level**.
9. Set **Initialize and script ActiveX controls not marked as safe for scripting** to **Prompt**.
10. Click **OK**.


3 What Can I Do If I Failed to Import Tags Edited on the Template to TMS?

You may use the Excel to edit the tag template.

The predefined tag import function allows you to import the .csv file exported from a third party to TMS. The encoding format of the .csv file must be UTF-8.

Predefined tag importation does not support .csv files that have been modified in Excel. Attempting to import such files will produce garbled characters and result in an importation failure. To edit a .csv file, open it with notepad.

4 How Can I Restore an Invalid Tag?

If an invalid tag appears,  is displayed in the resource tag list, then you need to manually restore the invalid tag.

An invalid tag can be restored in either of the following situations:

- If the tag key is invalid, delete the tag and add a new tag that meets the requirements to the resource.
- If only the tag value is invalid, change the tag value.

Procedure

1. Log in to the management console.
2. Under , select **Tag Management Service**.
3. Set the resource search criteria and click **Search**.
4. Click **Restore** in the resource tag list.
5. In the **Edit Tag** area, restore the invalid tag.
 - Invalid tag key
 - i. Locate the row containing the invalid tag key and click **Delete**.
 - ii. In the **Add Tag** area, enter a tag key and a tag value.
 - Invalid tag value
In the **Edit Tag** area, specify new values for tags.
6. Click **OK**.

The invalid tag has been restored.