SecMaster

FAQs

Issue 01

Date 2023-12-30





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1 Product Consulting

1.1 Why Is There No Attack Data or Only A Small Amount of Attack Data?

SecMaster can detect a variety of attacks on cloud assets and presents them objectively.

If your assets are exposed little to the Internet (risks such as open ports and weak passwords can be exploited by attackers), it is less likely that they will be attacked. So there will be no or little security data in SecMaster.

If you believe that SecMaster fails to reflect the attack status of your system, feel free to provide feedback to our customer service.

1.2 Where Does SecMaster Obtain Its Data From?

SecMaster utilizes threat data collected from cloud-based threats and Huawei cloud services. Through big data mining and machine learning, it analyzes and presents threat trends while providing protection suggestions.

- SecMaster collects data from network traffic and security device logs to present the security status of assets and generate corresponding threat alerts using AI analysis.
- Additionally, SecMaster aggregates alarm data from other security services, such as Host Security Service (HSS) and Web Application Firewall (WAF).
 Based on obtained data, SA then performs big data mining, machine learning, and intelligent AI analysis to identify attacks and intrusions, helping you understand the attack and intrusion processes and providing related protection suggestions.

By analyzing security data that covers every aspect of your services, SecMaster makes it easier for you to understand comprehensive security situation of your services and make informed decisions and handle security incidents in real time.

For details about how to access data, see Accessing Data.

1.3 What Are the Dependencies and Differences Between SecMaster and Other Security Services?

SecMaster can work with other security services such as WAF, HSS, Anti-DDoS, and DBSS.

How SecMaster Works With Other Services

SecMaster is a security management service that depends on other security services to provide threat detection data so that it can analyze security threat risks, display the global security threat posture, and provide informed suggestions.

Other security services report detected threats to SecMaster and SecMaster aggregates the received data to display the global security posture.

• Differences Between SecMaster and Other Security Services

SecMaster: It is only a visualized threat detection and analysis platform and does not implement any specific protective actions. It must be used together with other security services.

Other security services display the event data detected by themselves only. They can take specific protective actions, but cannot display global threat posture.

Table 1-1 describes the differences between SecMaster and other security protection services.

Table 1-1 Differences between SecMaster and other services

Service	Categ ory	Dependency and Difference	Protected Object	Functio n
SecMaste r	Securit y manag ement	SecMaster focuses on the global security threat and attack situation, analyzes threat data generated by several security services and cloud security threats, and provides protection suggestions.	Display the global security threat attack situation.	SecMast er Functio ns
Anti- DDoS	Netwo rk securit y	Anti-DDoS detects and defends against abnormal DDoS attack traffic, and synchronizes attack logs and defense data to SecMaster.	Ensure enterprise service stability.	Anti- DDoS Features
HSS	Host securit y	HSS detects host security risks, executes protection policies, and synchronizes related alerts and protection data to SecMaster.	Ensures host security.	HSS Functio ns

Service	Categ ory	Dependency and Difference	Protected Object	Functio n
WAF	Applic ation securit y	WAF detects and protects website service traffic in multiple dimensions to defend against common attacks and block threats. Intrusion logs and alert data are synchronized to SecMaster to present the network-wide web risk situation.	Ensure availability and security of web application s.	WAF Functio ns
DBSS	Data securit y	DBSS protects and audits database access behaviors. Related audit logs and alert data are synchronized to SecMaster.	Ensure the security of databases and assets on the cloud.	DBSS Service Overvie W

1.4 What Are the Differences Between SecMaster and HSS?

Service Positioning

- SecMaster is a next-generation cloud native security operations platform.
 Based on years of Huawei Cloud experience in cloud security, it enables
 integrated and automatic security operations through cloud asset
 management, security posture management, security information and
 incident management, security orchestration and automatic response, cloud
 security overview, simplified cloud security configuration, configurable defense
 policies, and intelligent and fast threat detection and response.
- Host Security Service (HSS) is designed to protect server workloads in hybrid clouds and multi-cloud data centers. It protects servers and containers and prevents web pages from malicious modifications.

In short, SecMaster presents the comprehensive view of security posture, and HSS secures servers and containers.

Function Differences

- SecMaster collects security data (including detection data of security services such as HSS, WAF, and Anti-DDoS) on the entire network and provides capabilities such as cloud asset management, security posture management, security information and incident management, security orchestration, and automatic response, helping you implement integrated and automatic security operations management.
- HSS uses technologies such as AI, machine learning, and deep algorithms to analyze server risks through agents installed on protected servers. It delivers inspection and protection tasks through the console. You can manage the security information reported by the Agent through the HSS console.

Table 1-2 Differences between SecMaster and HSS

Item		Common Function	Difference
Asset securi ty	Server	Both can display the overall security posture of servers.	 SecMaster synchronizes server risk data from HSS and then displays overall server security posture. HSS scans accounts, ports, processes, web directories, software information, and automatic startup tasks on servers and displays server security posture.
	Websit es	-	 SecMaster checks and scans the overall security posture of website assets from different dimensions. HSS does not support this function.
Vulne rabilit y	Emerg ency vulner ability notices	-	 SecMaster synchronizes security notices from Huawei Cloud. You can obtain security information in a timely manner. HSS does not support this function.
	Server vulner abilitie s	Both can display server scanning results and support server vulnerability management.	 SecMaster synchronizes server vulnerability data from HSS and allows you to manage server vulnerabilities in SecMaster. HSS allows you to manage Linux, Windows, Web-CMS, and application vulnerabilities. It also gives you an overview of vulnerabilities in real time, including vulnerability scan details, vulnerability statistics, vulnerability types and distributions, your top 5 vulnerabilities, and the top 5 risky servers.
Baseli ne inspe ction	Cloud service baselin e	-	 SecMaster can help you check key configurations of Huawei Cloud services you enabled based on built-in checks that are included in Cloud Security Compliance Check 1.0 and Network Security. HSS does not support this function.

Item	Common Function	Difference
Unsafe setting s	-	 SecMaster does not support this function. HSS checks your baseline settings, including checking for weak passwords, and reviewing security policies and configuration details. HSS provides an overview of your configuration security rating, the top 5 configuration risks, detected weak passwords, and the top 5 servers with weak passwords configured.

1.5 Why Cannot the Total ECS Quota Be Less Than the Number of Existing ECSs?

The total ECS quota is the total number of hosts that are authorized to receive detections. When buying SecMaster, ensure that the total ECS quota is greater than or equal to the total number of hosts under the current account. Otherwise, threats may not be detected in a timely manner if unauthorized hosts are attacked, increasing risks such as data leakage.

Table 1-3 describes the host guota configuration.

Table 1-3 ECS quota description

Parameter	Description	
ECS Quota	The maximum number of ECSs that require protection from SecMaster.	
	The total ECS quota must be greater than or equal to the total number of hosts within your account. This value cannot be changed to a smaller one after your purchase is complete.	
	NOTE	
	The maximum ECS quota cannot exceed 10,000.	
	If some of your ECSs are not protected by SecMaster, threats to them cannot be detected in a timely manner, which may result in security risks, such as data leakage. To prevent this, increase the ECS quota upon an increase of the host asset quantity.	

1.6 Can I Use SecMaster Across Accounts?

Yes.

Workspace agency allows for security operations across accounts. To be specific, you can centrally view asset risks, alerts, and incidents in workspaces entrusted by other users.

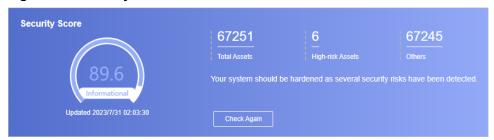
For details, see Workspace Agency.

1.7 How Do I Update My Security Score?

SecMaster checks your asset health in real time, evaluates the overall security posture, and gives a security score. A security score helps you quickly understand the overall status of unprocessed risks to your assets.

After asset security risks are fixed, manually ignore or handle alerts and update the alert status in the alert list. The risk severity can be down to a proper level accordingly. Your security score will be updated after you refresh the alert status and check your environment again.

Figure 1-1 Security Score



Procedure

- **Step 1** Log in to the management console.
- Step 2 Click in the upper left corner of the page and choose Security & Compliance > SecMaster.
- **Step 3** In the navigation pane, choose **Workspaces** > **Management**. In the workspace list, click the name of the target workspace.

Figure 1-2 Workspace management page



- **Step 4** In the navigation tree on the left, choose **Risk Prevention** > **Baseline Check**. On the baseline check page displayed, handle the baseline check items that fail the check.
- **Step 5** In the navigation pane on the left, choose **Risk Prevention** > **Vulnerabilities**. On the vulnerability management page displayed, handle the vulnerabilities.
- **Step 6** In the navigation pane on the left, choose **Threat Operations** > **Alert**. On the alert management page displayed, handle the alerts.
- **Step 7** After the alert is handled, return to the **Security Overview** page and click **Check Again**. The security score will be updated then.

It takes some time for a check to finish. You can refresh the page to get the new security score five minutes after you start the recheck.

----End

For more details about security score, see Security Score.

1.8 How Do I Handle a Brute-force Attack?

Brute-force attacks are common intrusion behavior. Attackers guess and try login usernames and passwords remotely. When they succeed, they can attack and control systems.

SecMaster works with HSS to receive alerts for brute force attacks detected by HSS and centrally display and manage alerts.

Handling Alerts

HSS uses brute-force detection algorithms and an IP address blacklist to effectively prevent brute-force attacks and block attacking IP addresses. Alerts will be reported.

If you receive an alert from HSS, log in to the HSS console to confirm and handle the alert.

- If your host is cracked and an intruder successfully logs in to the host, all hosts under your account may have been implanted with malicious programs. Take the following measures to handle the alert immediately to prevent further risks to the hosts:
 - a. Check whether the source IP address used to log in to the host is trusted immediately.
 - b. Change passwords of accounts involved.
 - c. Scan for risky accounts and handle suspicious accounts immediately.
 - d. Scan for malicious programs and remove them, if any, immediately.
- If your host is cracked and the attack source IP address is blocked by HSS, take the following measures to harden host security:
 - a. Check the source IP address used to log in to the host and ensure it is trusted.
 - b. Log in to the host and scan for OS risks.
 - c. Upgrade the HSS protection capability if it is possible.
 - d. Harden the host security group and firewall configurations based on site requirements.

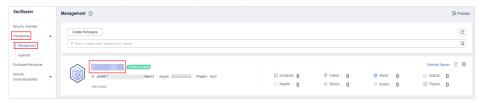
For details, see How Do I Handle a Brute-force Attack Alarm?

Marking Alerts

After an alert is handled, you can mark the alert.

- **Step 1** Log in to the management console.
- Step 2 Click in the upper left corner of the page and choose Security & Compliance > SecMaster.
- **Step 3** In the navigation pane, choose **Workspaces** > **Management**. In the workspace list, click the name of the target workspace.

Figure 1-3 Workspace management page



- **Step 4** In the navigation pane on the left, choose **Threat Operations** > **Alert**. The alert management page is displayed.
- Step 5 On the Alert tab, select Brute-force attacks and refresh the alert list.
- **Step 6** Delete the non-threat alerts.

----End

For details, see Viewing Alerts.

1.9 Data Synchronization and Consistency

Why Is the Data in SecMaster Inconsistent with That in WAF or HSS?

SecMaster aggregates all historical alert data reported by WAF and HSS, but WAF and HSS display real-time alert data. So data in SecMaster is inconsistent with that in WAF and HSS.

So you can go to the corresponding service (WAF or HSS) to view and handle latest alerts.

Why Is Zero Displayed for Total Assets on the Security Overview Page?

Symptom

A workspace was added and asset information was synchronized to and displayed on the **Resource Manager** page in the workspace, but the total number of assets on the **Security Overview** page is still 0.

Figure 1-4 Zero assets reported on the Security Overview page



Cause

SecMaster synchronizes asset details **every hour on the hour** after you create a workspace and synchronize asset information to the **Resource Manager** page.

Solution

Check the asset quantity after the very beginning of the next hour.

1.10 Troubleshooting the Agent Installation Failure

An agent needs to be installed on ECSs for security data collection. If the installation fails, you can fix the fault by following the instructions provided in this section.

Possible Causes

The possible causes are as follows:

- The network between the ECS where you want to install the Agent and the OBS bucket storing the Agent is disconnected.
- The disk space of the ECS server is insufficient.
- Failed to obtain the IAM token.
- Failed to verify the workspace ID.
- The Agent has been installed, while the system fails to find it.

Locating the Cause and Fixing the Failure

• The network between the ECS where you want to install the Agent and the OBS bucket storing the Agent is disconnected.

Figure 1-5 Disconnected network between the server and OBS



Solution

- (Optional) Method 1: Connect the ECS to OBS.
- (Optional) Method 2: Manually download the installation script and installation package to the local PC, and upload the installation package to the /opt/cloud directory on the server.
 - i. Log in to the OBS management console.
 - ii. In the navigation pane on the left, choose **Buckets**. On the displayed page, click the name of the target bucket.
 - iii. On the displayed details page, download the installation script and installation package.
 - iv. Use a remote management tool, such as SecureFX or WinSCP, to log in to the server.
 - v. Upload the installation package to the **/opt/cloud** directory on the server.
- The disk space of the ECS is insufficient.

Figure 1-6 Insufficient disk space



Solution

Clear the disk to reserve sufficient space.

- Failed to obtain the IAM token.
 - Symptoms

If information shown in the following figure is displayed in the log, the call to obtain IAM token failed.

Figure 1-7 IAM token failure

```
start to install isap-agent, please wait.....
iam token error, install isap-agent fail
```

- Troubleshooting and Solution
 - i. Check whether the IAM account or username in the command is correct.

Figure 1-8 Username and password of an IAM user



- If any of them or both of them are incorrect, run the installation command with correct information again.
- If they are correct, go to ii.
- ii. Run the vim /etc/salt/iam_token.txt command to check whether the /etc/salt/iam token.txt file exists.
 - If the information shown in the following figure is displayed, the directory exists. Go to iii.

Figure 1-9 Checking files



- If a message is displayed indicating that the file does not exist, contact technical support.
- iii. Run the **ping** command to check whether the server is reachable. If it is unreachable, enable the communication.

Figure 1-10 Checking the network



- Failed to verify workspace ID.
 - Symptoms

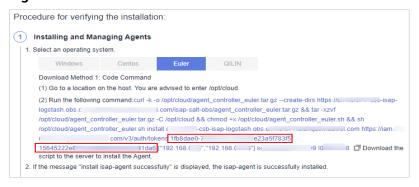
If the information shown in the following figure is displayed, the Workspace ID verification fails.

Figure 1-11 Workspace ID verification failure

```
start to install isap-agent, please wait.....
workspaceId error, install isap-agent fail
```

- Solution
 - i. Log in to the SecMaster management console.
 - ii. In the navigation pane, choose **Workspaces**. In the workspace list, click the name of the target workspace.
 - iii. In the navigation tree on the left, choose **Settings** > **Component management**. On the node management page displayed, click the target node name.
 - iv. Check workspace ID and project ID in the command output.

Figure 1-12 Parameters on the console



v. Check whether the workspace ID and project ID in the command are the same as those in the file in **iv**.

Figure 1-13 Parameter information in the command



- vi. Use the correct workspace ID and project ID to run the command again.
- The Agent has been installed, while the system fails to find it.
 - Symptoms

If the information shown in the following figure is displayed, the Agent has been installed.

Figure 1-14 Agent installed already

- Solution

- i. (Optional) Method 1: Logging out the node on the management console.
 - 1) Log in to the SecMaster management console.
 - 2) In the navigation pane, choose **Workspaces**. In the workspace list, click the name of the target workspace.
 - 3) In the navigation tree on the left, choose **Settings** > **Component management**. On the node Management page, locate the row that contains the target node and click **Logout**.
 - 4) In the displayed dialog box, click **OK**.
- ii. (Optional) Method 2: Run the script command to uninstall the Agent.
 - 1) Use a remote management tool, such as SecureFX or WinSCP, to log in to the server.
 - 2) Run the **sh /opt/cloud/agent_controller_euler.sh uninstall** command to uninstall the Agent.
- iii. Check whether the uninstallation is complete.
 - 1) Use a remote management tool, such as SecureFX or WinSCP, to log in to the server.
 - 2) (Optional) Method 1: Run the **ls -a /opt/cloud/** command to view the files in the **/opt/cloud** directory. If the information shown in the following figure is displayed (including only the script file), the uninstallation is complete.

Figure 1-15 Script file



3) (Optional) Method 2: Run the **salt-minion --version** command. If the following information is displayed, the uninstallation is complete.

Figure 1-16 Checking Agent

```
[root@ecs- ]# salt-minion --version
-bash: salt-minion: command not found
```

A CAUTION

It takes some time to deregister a node. Do not install the Agent until you confirm that the node has been deregistered.

If you want to authorize an IAM user to operate the SecMaster service, you need to use the primary account to grant permissions to the user.

Procedure

- **Step 1** Log in to the console as the administrator.
- Step 2 Click in the upper left corner of the page and choose Management & Governance > Identity and Access Management.
- **Step 3** Create a user group.
 - 1. In the navigation pane on the left, choose **User Groups**. On the displayed page, click **Create User Group** in the upper right corner.
 - 2. On the **Create User Group** page, specify user group name and description.
 - Name: Set this parameter to SecMaster_ops.
 - Description: Enter a description.
 - 3. Click OK.
- **Step 4** Create a custom policy.
 - 1. In the navigation pane on the left, choose **Permissions** > **Policies/Roles**. In the upper right corner of the displayed page, click **Create Custom Policy**.
 - 2. Configure a policy.
 - a. **Policy Name**: Set this parameter to **SecMaster_FullAccess**.
 - b. Policy View: Select JSON.
 - c. **Policy Content**: Copy the following content and paste it in the text box.

- a. Click **OK**.
- b. In the dialog box displayed, set the policy scope to **Global services**.
- c. Click **OK**.

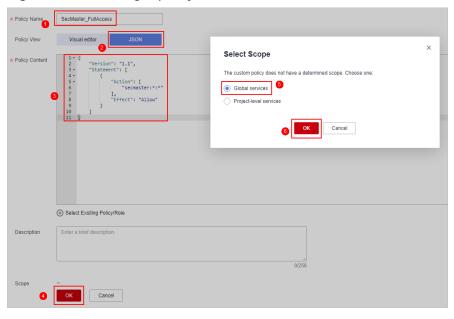


Figure 1-17 Creating a policy

Step 5 Assign permissions to the created user group.

- 1. In the navigation pane on the left, choose **User Groups**. On the displayed page, click **SecMaster_ops**.
- 2. On the **Permissions** tab page, click **Authorize**.

Figure 1-18 Roles



- On the Select Policy/Role page, search for and select the SecMaster_FullAccess policy, and click Next.
- 4. Set the minimum authorization scope. Select **All resources** for **Scope**. After the setting is complete, click **OK**.

Step 6 Verify the authorization. The policy will be listed on the page.

Figure 1-19 Authorized



----End

1.12 What Are the Relationships and Differences Between SecMaster and SA?

Huawei Cloud provides SecMaster and Situation Awareness (SA) services. Their relationships and differences are as follows.

Figure 1-20 SA and SecMaster



SecMaster integrates Situation Awareness (SA), Intelligent Security Analysis Platform (ISAP), and Security Operations Center (SOC).

- SecMaster is Huawei's next-generation cloud-native security operations center.
 - Combined with Huawei Cloud years of experience in security and based on cloud-native security capabilities, SecMaster provides cloud asset management, security posture management, security information and incident management, security orchestration, automatic responses, and other functions, helping you implement integrated and automatic security operations management.
- Situation Awareness (SA) is a security management and situation analysis platform of Huawei Cloud.
 - It gives you a comprehensive overview of your global security situation by leveraging the big data analysis technologies, making it easier for you to analyze attack events, threat alarms, and attack sources.
- Intelligent Security Analysis Platform (ISAP) is a data middle-end system for security operations analysis and modeling.
 - It supports collection of cloud service security logs, data retrieval, and intelligent modeling and provides professional security analysis capabilities to protect cloud workloads, applications, and data.
- Security Operations Center (SOC) is an operations platform that quickly responds to risky elements, threats, and vulnerabilities during security operation activities on the cloud. It works with the Security Operations, Analytics, and Response (SOAR) system to orchestrate, automate, manage, and control security risks on the cloud.
 - SOC provides a workbench entry based on a complete security operations service framework. You can use SOC to centrally manage security assets and policies, orchestrate automated responses, and handle security operations workflows.

1.13 How Long Are Logs Stored in SecMaster?

SecMaster can aggregate logs from many cloud products, such as WAF, HSS, and OBS. After the log aggregation, SecMaster can query and analyze the data and perform intelligent modeling.

The following table lists how long SecMaster stores logs of cloud products.

Table 1-4 Log Access Supported by SecMaster

Categ ory	Cloud Service	Log Description	Log	Aggregated Log Storage Limit
Server securi	Host Security Service (HSS)	HSS alarms	hss- alarm	180 days
ty		HSS vulnerability scan results	hss-vul	7 days
		HSS security logs	hss-log	15 days
Applic ation	Web Application Firewall (WAF)	Attack logs	waf- attack	30 days
securi ty		Access logs	waf- access	30 days
	API Gateway (APIG)	Access logs	apig- access	180 days
	Cloud Trace Service (CTS)	CTS logs	cts- audit	180 days
Netw ork	Intrusion Prevention System (IPS)	Attack logs	nip- attack	180 days
securi ty	Anti-DDoS	Attack logs	ddos- attack	180 days
	Cloud Firewall (CFW)	Access control logs	cfw- block	30 days
		Traffic logs	cfw- flow	15 days
		Attack event logs	cfw-risk	180 days
Data securi ty	Object Storage Service (OBS)	Access logs	obs- access	15 days

Categ ory	Cloud Service	Log Description	Log	Aggregated Log Storage Limit
	Database Security Service (DBSS)	Alarm logs	dbss- alarm	180 days
	Data Security Center (DSC)	Alarm logs	dsc- alarm	180 days
Identi ty securi ty	Identity and Access Management (IAM)	Audit logs	iam- audit	180 days

2 Purchase Consulting

2.1 How Do I Change SecMaster Editions or Specifications?

You can upgrade the SecMaster edition, increase ECS quotas, and buy a value-added package.

NOTICE

- The standard edition can only be billed on a yearly or monthly basis.
- Only one edition can be used within an account. Purchasing some asset quotas in the standard edition and other asset quotas in the professional edition is not supported.
- The Large Screen, Intelligent Analysis, and Security Orchestration in the value-added packages are plus features of the standard and professional editions. To use them, purchase the standard or professional edition first.
- Upgrade the edition: For details, see Editon Upgrade.
- Buy a value-added package: For details, see Purchasing Value-Added Packages.
- Increase ECS quotas: For details, see Increasing the Quota.

2.2 How Do I Obtain Permissions to Purchase SecMaster?

If a message indicating insufficient permission is displayed when you purchase SecMaster, obtain the permission by following the procedure below.

Procedure

Step 1 Log in to the management console.

- Step 2 Click in the upper left corner of the page and choose Management & Governance > Identity and Access Management.
- Step 3 (Optional) Create a user group.

If the **SecMaster_ops** user group has been created, skip this step.

- 1. In the navigation pane on the left, choose **User Groups**. On the displayed page, click **Create User Group** in the upper right corner.
- 2. On the **Create User Group** page, specify user group name and description.
 - Name: Set this parameter to SecMaster_ops.
 - Description: Enter a description.
- 3. Click OK.
- **Step 4** Assign permissions to the user group.
 - 1. Add global permissions.
 - a. In the navigation pane on the left, choose **Permissions** > **Policies**. In the upper right corner of the displayed page, click **Create Custom Policy**.
 - b. Configure a policy.
 - **Policy Name**: Enter a policy name.
 - Policy View: Select JSON.
 - Policy Content: Copy the following content and paste it in the text box.

- c. Click **OK**.
- 2. Add project-level permissions.
 - a. In the navigation pane on the left, choose **Permissions** > **Policies**. In the upper right corner of the displayed page, click **Create Custom Policy**.
 - b. Configure a policy.
 - Policy Name: Enter a policy name.
 - Policy View: Select JSON.
 - Policy Content: Copy the following content and paste it in the text box.

```
Wersion": "1.1",
```

```
"Statement": [

{
    "Action": [
        "bss:order:pay",
        "bss:unsubscribe:update",
        "bss:order:view",
        "bss:balance:view",
        "bss:order:update",
        "ecs:cloudServers:list",
        "bss:renewal:view",
        "bss:renewal:update",
        "secmaster:***"
    ],
    "Effect": "Allow"
}
```

c. Click OK.

Step 5 Assign permissions to the created user group.

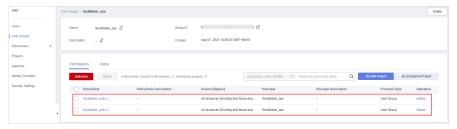
- 1. In the navigation pane on the left, choose **User Groups**. On the displayed page, click **SecMaster_ops**.
- 2. On the **Permissions** tab page, click **Authorize**.

Figure 2-1 RBAC



- On the Select Policy/Role page, search for and select the policy added in Step 4 and click Next.
- 4. Set the minimum authorization scope. Select **All resources** for **Scope**. After the setting is complete, click **OK**.
- 5. Verify the authorization. The policy will be listed on the page.

Figure 2-2 Successful authorization



Step 6 Add the operation account to the user group.

- 1. In the navigation pane on the left, choose **User Groups**.
- 2. Locate the row that contains the **SecMaster_ops** user group, and click **Manage User** the **Operation** column.
- 3. In the displayed **Manage User** dialog box, select users you want to add.

Manage User User Group SecMaster_ops Enter a username. Q Available Users (34) Selected Users (1) Enter a username. Q Username User Groups Username Operation 51 View 51)9 View View View View View View ----10 🔻 < 1 2 3 4 > Cancel

Figure 2-3 Available Users

4. Click OK.

----End

3 Regions and AZs

3.1 What Are Regions and AZs?

Concepts

A region and availability zone (AZ) identify the location of a data center. You can create resources in a specific region and AZ.

- Regions are divided from the dimensions of geographical location and network latency. Public services, such as Elastic Cloud Server (ECS), Elastic Volume Service (EVS), Object Storage Service (OBS), Virtual Private Cloud (VPC), Elastic IP (EIP), and Image Management Service (IMS), are shared within the same region. Regions are classified as universal regions and dedicated regions. A universal region provides universal cloud services for common tenants. A dedicated region provides services of the same type only or for specific tenants.
- An AZ contains one or more physical data centers. Each AZ has independent cooling, fire extinguishing, moisture-proof, and electricity facilities. Within an AZ, compute, network, storage, and other resources are logically divided into multiple clusters. AZs within a region are interconnected using high-speed optical fibers to facilitate the construction of cross-AZ high-availability systems.

Figure 3-1 shows the relationship between regions and AZs.

Region 1 AZ 1 Region 2 AZ 1 AZ 3 AZ 2

Figure 3-1 Relationship between regions and AZs

Huawei Cloud provides services in many regions around the world. You can select regions and AZs as needed.

Selecting a Region

If you or your users are in Europe, select the **EU-Dublin** region.

Selecting an AZ

When determining whether to deploy resources in the same AZ, consider your applications' requirements on disaster recovery (DR) and network latency.

- For high DR capability, deploy resources in different AZs in the same region.
- For low network latency, deploy resources in the same AZ.

A Change History

Released On	Description
2023-12-30	This issue is the first official release.