

Data Encryption Workshop

FAQs

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1 KMS Related

1.1 What Is Key Management Service?

KMS is a secure, reliable, and easy-to-use cloud service that helps users create, manage, and protect keys in a centralized manner.

It uses Hardware Security Modules (HSMs) to protect keys. All keys are protected by root keys in HSMs to avoid key leakage. The HSM module meets the FIPS 140-2 Level 3 security requirements.

It also controls access to keys and records all operations on keys with traceable logs. In addition, it provides use records of all keys, meeting your audit and regulatory compliance requirements.

1.2 What Is a Customer Master Key?

A Customer Master Key (CMK) is a Key Encryption Key (KEK) created by a user on KMS. It is used to encrypt and protect DEKs. One CMK can be used to encrypt one or more DEKs.

CMKs are categorized into custom keys and default keys.

- Custom keys
Keys created or imported by users on the KMS console.
- Default keys

When a user uses KMS for encryption in a cloud service for the first time, the cloud service automatically creates a key with the alias suffix **/default**.

You can use the management console to query but cannot disable or schedule the deletion of Default Master Keys.

Table 1-1 Default Master Keys

Alias	Cloud Service
obs/default	Object Storage Service (OBS)

Alias	Cloud Service
evs/default	Elastic Volume Service (EVS)
ims/default	Image Management Service (IMS)
kps/default	Key Pair Service (KPS)
csms/default	Cloud Secret Management Service (CSMS)

1.3 What Is a Default Key?

A default key is automatically created by another cloud service using KMS, such as Object Storage Service (OBS). The alias of a default key ends with **/default**.

You can use the management console to query but cannot disable or schedule the deletion of default keys.

Default keys are hosted for free, and are charged based on the number of the API requests for them. If API requests exceed the free limit, the excess part will be charged.

Table 1-2 Default Master Keys

Alias	Cloud Service
obs/default	Object Storage Service (OBS)
evs/default	Elastic Volume Service (EVS)
ims/default	Image Management Service (IMS)
vbs/default	Volume Backup Service (VBS)
sfs/default	Scalable File Service (SFS)
kps/default	Key Pair Service (KPS)
csms/default	Cloud Secret Management Service (CSMS)

NOTE

A default key is automatically created when a user employs the KMS encryption function for the first time in another cloud service.

1.4 What Are the Differences Between a Custom Key and a Default Key?

The following table describes the differences between a custom key and a default key.

Table 1-3 Differences between a custom key and a default key

Item	Definition	Difference
Custom key	A Key Encryption Key (KEK) created using KMS. The key is used to encrypt and protect DEKs. A custom key can be used to encrypt multiple DEKs.	<ul style="list-style-type: none">• It can be disabled and scheduled for deletion.• It is billed per use after the being created or imported.
Default key	Automatically generated by the system when you use KMS to encrypt data in another cloud service for the first time. The suffix of the key is / default . Example: evs/default	<ul style="list-style-type: none">• It cannot be disabled or scheduled for deletion.• You are not charged when you use the cloud service automatically generated by the system. If the number of API requests exceeds 20,000, you will be billed.

1.5 What Is a Data Encryption Key?

A data encryption key (DEK) is used to encrypt data.

1.6 Why Cannot I Delete a CMK Immediately?

The decision to delete a CMK should be considered with great caution. Before deletion, confirm that the CMK's encrypted data has all been migrated. As soon as the CMK is deleted, you will not be able to decrypt data with it. Therefore, KMS offers a user-specified period of 7 to 1096 days for the deletion to finally take effect. On the scheduled day of deletion, the CMK will be permanently deleted. However, prior to the scheduled day, you can still cancel the pending deletion. This is a means of precaution within KMS.

1.7 Which Cloud Services Can Use KMS for Encryption?

Object Storage Service (OBS), Elastic Volume Service (EVS), Image Management Service (IMS), and Relational Database Service (RDS) can use KMS for encryption.

Table 1-4 List of cloud services that use KMS encryption

Service Name	Description
Object Storage Service (OBS)	<p>You can upload objects to and download them from Object Storage Service (OBS) in common mode or server-side encryption mode. When you upload objects in encryption mode, data is encrypted at the server side and then securely stored on OBS in ciphertext. When you download encrypted objects, the data in ciphertext is decrypted at the server side and then provided to you in plaintext. OBS supports the server-side encryption with KMS-managed keys (SSE-KMS) mode. In SSE-KMS mode, OBS uses the keys provided by KMS for server-side encryption.</p> <p>For details about how to upload objects to OBS in SSE-KMS mode, see the Object Storage Service Console Operation Guide.</p>
Elastic Volume Service (EVS)	<p>If you enable the encryption function when creating an EVS disk, the disk will be encrypted with the DEK generated by using your CMK. Data stored in the EVS disk will be automatically encrypted.</p> <p>For details about how to use the encryption function of EVS, see Elastic Volume Service User Guide.</p>
Image Management Service (IMS)	<p>When creating a private image using an external image file, you can enable the private image encryption function and select a CMK provided by KMS to encrypt the image.</p> <p>For details about how to use the private image encryption function of Image Management Service (IMS), see Image Management Service User Guide.</p>
Scalable File Service (SFS)	<p>When creating a file system on SFS, the CMK provided by KMS can be selected to encrypt the file system, so that files stored in the file system are automatically encrypted.</p> <p>For details about how to use the file system encryption function of SFS, see Scalable File Service User Guide.</p>
Relational Database Service (RDS)	<p>When purchasing a database instance, you can enable the disk encryption function of the database instance and select a CMK created on KMS to encrypt the disk of the database instance. Enabling the disk encryption function will enhance data security.</p> <p>For details about how to use the disk encryption function of RDS, see Relational Database Service User Guide.</p>
Document Database Service (DDS)	<p>When purchasing a DDS instance, you can enable the disk encryption function of the instance and select a CMK created on KMS to encrypt the disk of the instance. Enabling the disk encryption function will enhance data security.</p> <p>For details about how to use the disk encryption function of DDS, see Document Database Service Getting Started.</p>

1.8 How Do Huawei Cloud Services Use KMS to Encrypt Data?

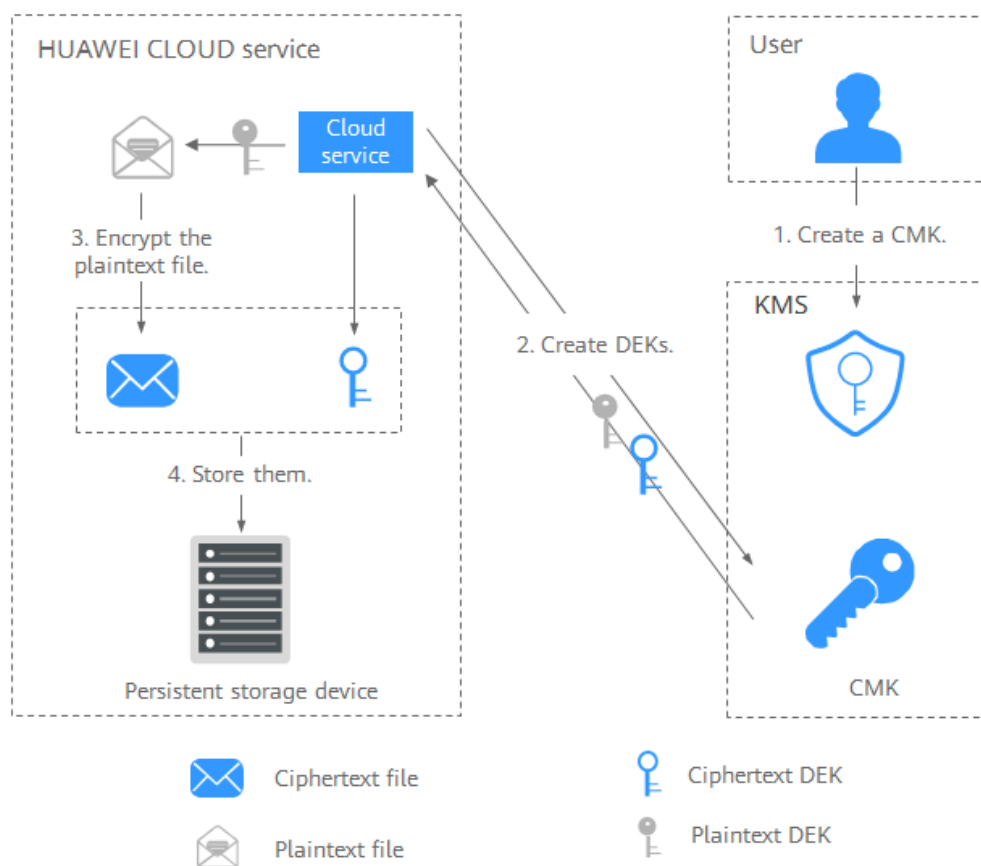
Huawei Cloud services (including OBS, IMS, EVS, and RDS) use the envelope encryption provided by **KMS** to protect data.

NOTE

Envelope encryption is an encryption method that enables DEKs to be stored, transmitted, and used in "envelopes" of CMKs. As a result, CMKs do not directly encrypt and decrypt data.

- When you use a Huawei Cloud service to encrypt data, you need to specify a CMK on KMS. The Huawei Cloud service generates a plaintext DEK and a ciphertext DEK. The ciphertext DEK is generated by encrypting the plaintext DEK using the specified CMK. The Huawei Cloud service uses the plaintext DEK to encrypt data and stores the encrypted ciphertext data and ciphertext DEK in the Huawei Cloud service. See the following figure.

Figure 1-1 How Huawei Cloud uses KMS for encryption



- When users download the data from Huawei Cloud, the service uses the CMK specified by KMS to decrypt the ciphertext DEK, use the decrypted DEK to decrypt data, and then provide the decrypted data for users to download.

1.9 What Are the Benefits of Envelope Encryption?

Envelope encryption is the practice of encrypting data with a DEK and then encrypting the DEK with a root key that you can fully manage. In this case, CMKs are not required for encryption or decryption.

Benefits:

- Advantages over CMK encryption in KMS
 - Users can use CMKs to encrypt and decrypt data on the KMS console or by calling KMS APIs.
 - A CMK can encrypt and decrypt data no more than 4 KB. An envelope can encrypt and decrypt larger volumes of data.
 - Data encrypted using envelopes does not need to be transferred. Only the DEKs need to be transferred to the KMS server.
- Advantages over encryption by using cloud services
 - Security
 - Data transferred to the cloud for encryption is exposed to risks such as interception and phishing.
 - During envelope encryption, KMS uses Hardware Security Modules (HSMs) to protect keys. All CMKs are protected by root keys in HSMs to avoid key leakage.
 - Trustworthiness
 - You will worry about data security on the cloud. It is also difficult for cloud services to prove that they never misuse or disclose such data.
 - If you choose envelope encryption, KMS will control access to keys and record all usages of and operations on keys with traceable logs, meeting your audit and regulatory compliance requirements.
 - Performance and cost
 - To encrypt or decrypt data using a cloud service, you have to send the data to the encryption server and receive the processed data. This process seriously affects your service performance and incurs high costs.
 - Envelope encryption allows you to generate DEKs online by calling KMS cryptographic algorithm APIs, and to encrypt a large amount of local data with the DEKs.

1.10 Is There a Limit on the Number of Custom Keys That I Can Create on KMS?

Yes.

You can create a maximum of 20 custom keys, including those in enabled, disabled, and pending deletion states. Default keys are not included.

1.11 Can I Export a CMK from KMS?

No.

To ensure CMK security, users can only create and use CMKs in KMS.

1.12 Can I Decrypt My Data if I Permanently Delete My Custom Key?

No.


If you have permanently deleted your custom key, the data encrypted using it cannot be decrypted. Before the scheduled deletion date of the custom key, you can cancel the scheduled deletion.

1.13 How Do I Use the Online Tool to Encrypt or Decrypt Small Volumes of Data?

You can use the online tool to encrypt or decrypt data in the following procedures:

Encrypting Data

Step 1 [Log in to the management console.](#)

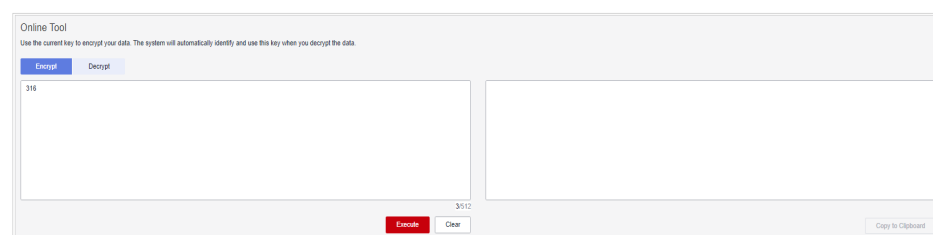
Step 2 Click  in the upper left corner of the management console and select a region or project.

Step 3 Click . Choose **Security** > **Data Encryption Workshop**.

Step 4 Click the alias of a custom key to view its details, and go to the online tool for data encryption and decryption.

Step 5 Click **Encrypt**. In the text box on the left, enter the data to be encrypted, as shown in [Figure 1-2](#).

Figure 1-2 Encrypting data



Step 6 Click **Execute**. Ciphertext of the data is displayed in the text box on the right.

 NOTE

- Use the current CMK to encrypt the data.
- You can click **Clear** to clear the entered data.
- You can click **Copy to Clipboard** to copy the ciphertext and save it in a local file.

----End

 NOTE

Enter the plaintext on the console, the text will be encoded to Base64 format before encryption.

The decryption result returned via API will be in Base64 format. Perform Base64 decoding to obtain the plaintext entered on the console.

Decrypting Data

Step 1 [Log in to the management console.](#)

Step 2 Click . Choose **Security > Data Encryption Workshop.**

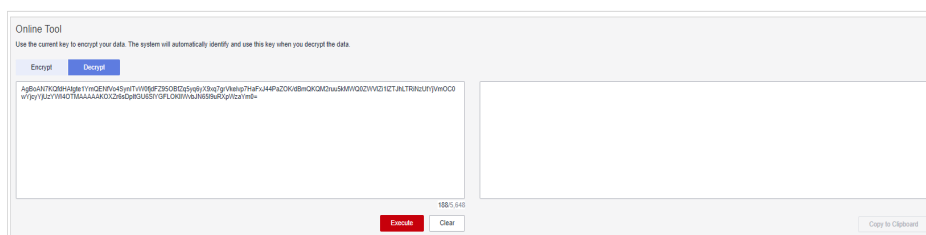
Step 3 You can click any non-default key in **Enabled** status to go to the encryption and decryption page of the online tool.

Step 4 Click **Decrypt**. In the text box on the left, enter the data to be decrypted. For details, see [Figure 1-3](#).

 NOTE

- The tool will identify the original encryption CMK and use it to decrypt the data.
- If the key has been deleted, the decryption will fail.

Figure 1-3 Decrypting data



Step 5 Click **Execute**. Plaintext of the data is displayed in the text box on the right.

 NOTE

- You can click **Copy to Clipboard** to copy the plaintext and save it in a local file.
- Enter the plaintext on the console, the text will be encoded to Base64 format before encryption.

The decryption result returned via API will be in Base64 format. Perform Base64 decoding to obtain the plaintext entered on the console.

----End

1.14 Can I Update CMKs Created by KMS-Generated Key Materials?

No.

Keys created using KMS-generated materials cannot be updated. You can only use KMS to create new CMKs to encrypt and decrypt data.

1.15 How Are Default Keys Generated?

Default keys are automatically generated.

When a user uses KMS for encryption in a cloud service for the first time, the cloud service automatically creates a key with the alias suffix **/default**.

You can use the management console to query but cannot disable or schedule the deletion of Default Master Keys.

Default keys are hosted for free, and are charged based on the number of the API requests for them. If API requests exceed the free limit, the excess part will be charged.

Table 1-5 Default Master Keys

Alias	Cloud Service
obs/default	Object Storage Service (OBS)
evs/default	Elastic Volume Service (EVS)
ims/default	Image Management Service (IMS)
kps/default	Key Pair Service (KPS)
csms/default	Cloud Secret Management Service (CSMS)

1.16 What Should I Do If I Do Not Have the Permissions to Perform Operations on KMS?

Symptom

A message indicating lack of permissions is displayed when you attempt to perform operations on keys, such as view, create, or import keys.

Possible Causes

Your account is not associated with the required KMS system policies.

Solution

Step 1 Check whether your account has been associated with **KMS Administrator** and **KMS CMKFullAccess** policies.

For details about how to check your user groups and permissions, see [User Groups and Authorization](#).

If your account has been associated with required KMS system policies, go to [Step 2](#).

Step 2 Associate your account with required system policies.

- For details about how to add administrator permissions, see [User Groups and Authorization](#).
- For details about how to add a custom policy, see [Creating a Custom DEW Policy](#).

----End

1.17 Why Can't I Wrap Asymmetric Keys by Using -id-aes256-wrap-pad in OpenSSL?

Symptom

By default, the -id-aes256-wrap-pad algorithm is not enabled in OpenSSL. To wrap a key, upgrade OpenSSL to the latest version and patch it first.

Solution

Use bash commands to create a local copy of the existing OpenSSL. You do not need to delete or modify the default OpenSSL client installation configurations.

Step 1 Switch to the **root** user.

```
sudo su -
```

Step 2 Run the following command and record the OpenSSL version:

```
openssl version
```

Step 3 Run the following commands to create the **/root/build** directory. This directory will be used to store the latest OpenSSL binary file.

```
mkdir $HOME/build
```

```
mkdir -p $HOME/local/ssl
```

```
cd $HOME/build
```

Step 4 Download the latest OpenSSL version from <https://www.openssl.org/source/>.

Step 5 Download and decompress the binary file.

Step 6 Replace **openssl-1.1.1d.tar.gz** with the latest OpenSSL version downloaded in [step 4](#).

```
curl -O https://www.openssl.org/source/openssl-1.1.1d.tar.gz
```

```
tar -zxf openssl-1.1.1d.tar.gz
```

Step 7 Use the `gcc` tool to patch the version, and compile the downloaded binary file.

```
yum install patch make gcc -y
```

 **NOTE**

If you are using a version other than OpenSSL-1.1.1d, you may need to change the directory and commands used, or this patch may not work properly.

Step 8 Run the following commands:

```
sed -i "/BIO_get_cipher_ctx(benc, &ctx);/a\ EVP_CIPHER_CTX_set_flags(ctx, EVP_CIPHER_CTX_FLAG_WRAP_ALLOW);" $HOME/build/openssl-1.1.1d/apps/enc.c
```

Step 9 Run the following commands to compile the OpenSSL `enc.c` file:

```
cd $HOME/build/openssl-1.1.1d/  
./config --prefix=$HOME/local --openssldir=$HOME/local/ssl  
make -j$(grep -c ^processor /proc/cpuinfo)  
make install
```

Step 10 Configure the environment variable `LD_LIBRARY_PATH` to ensure that required libraries are available for OpenSSL. The latest version of OpenSSL has been dynamically linked to the binary file in the `$HOME/local/ssl/lib/` directory, and cannot be directly executed in shell.

Step 11 Create a script named `openssl.sh` to load the `$HOME/local/ssl/lib/` path before running the binary file.

```
cd $HOME/local/bin/  
echo -e '#!/bin/bash \nenv LD_LIBRARY_PATH=$HOME/local/lib/ $HOME/  
local/bin/openssl "$@"' > ./openssl.sh
```

Step 12 Run the following command to configure an execute bit on the script:

```
chmod 755 ./openssl.sh
```

Step 13 Run the following command to start the patched OpenSSL version:

```
$HOME/local/bin/openssl.sh  
----End
```

1.18 Key Algorithms Supported by KMS

Table 1-6 Key algorithms supported by KMS

Key Type	Algorithm Type	Key Specifications	Description	Usage
Symmetric key	AES	<ul style="list-style-type: none">• AES_256	AES symmetric key	Encrypts and decrypts a small amount of data or data keys.
Digest key	SHA	<ul style="list-style-type: none">• HMAC_256• HMAC_384• HMAC_512	SHA digest key	<ul style="list-style-type: none">• Data tampering prevention• Data integrity verification
Asymmetric key	RSA	<ul style="list-style-type: none">• RSA_2048• RSA_3072• RSA_4096	RSA asymmetric password	Encrypts and decrypts a small amount of data or creates digital signatures.
	ECC	<ul style="list-style-type: none">• EC_P256• EC_P384	Elliptic curve recommended by NIST	Digital signature

1.19 What Should I Do If KMS Failed to Be Requested and Error Code 401 Is Displayed?

Symptom

An error is reported when KMS is requested or the cloud service encryption function is enabled.

Error information: **httpcode=401,code=APIGW.0301,Msg=Incorrect IAM authentication information: current ip:xx.xx.xx.xx refused**

Possible Causes

Access control is configured in IAM.


By default, IAM allows access from any IP addresses. If you configure ACL, the IP addresses and network segments out of the specified range cannot access KMS or use the cloud encryption feature.

Solution

- To access KMS through the cloud service console (for example, for OBS encryption purposes), allow access from network segments 10.0.0.0/8, 11.0.0.0/8, and 26.0.0.0/8.
- To call KMS via API, allow access from the source IP addresses.

Allowing Access from Specific IP Addresses

Step 1 [Log in to the management console.](#)

Step 2 Click  on the left of the page and choose **Management & Governance > Identity and Access Management**. The **Users** page is displayed.

Step 3 Choose **Security Settings** and click the **ACL** tab. Check whether **IP Address Ranges** and **IPv4 CIDR Blocks** are properly configured.

NOTE

The source IP address you use must be specified on both the **Console Access** and **API Access** tabs.

----End

2 CSMS Related

2.1 Why Cannot I Delete the Version Status of a Secret?

SYSCURRENT and **SYSPREVIOUS** are preconfigured statuses and cannot be deleted.

3 KPS Related

3.1 How Do I Create a Key Pair?

Creating a Key Pair Using the Management Console



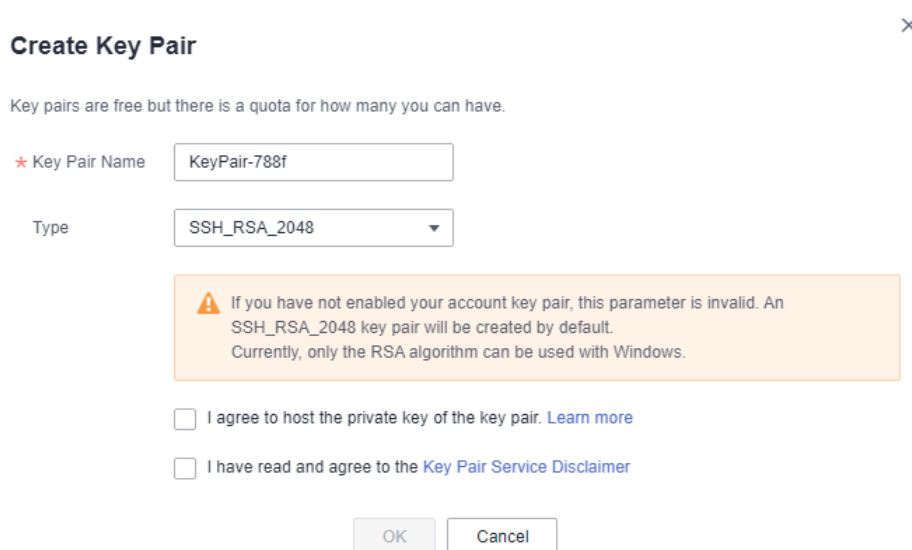
- Step 1** [Log in to the management console.](#)
- Step 2** Click  in the upper left corner of the management console and select a region or project.
- Step 3** Click . Choose **Security > Data Encryption Workshop**.
- Step 4** In the navigation pane on the left, click **Key Pair Service**.
- Step 5** Click **Create Key Pair**. In the displayed dialog box, enter the key pair name, as shown in [Figure 3-1](#).

Figure 3-1 Creating a key pair




Create Key Pair ×

Key pairs are free but there is a quota for how many you can have.

★ Key Pair Name

Type

 If you have not enabled your account key pair, this parameter is invalid. An SSH_RSA_2048 key pair will be created by default. Currently, only the RSA algorithm can be used with Windows.

I agree to host the private key of the key pair. [Learn more](#)

I have read and agree to the [Key Pair Service Disclaimer](#)

Step 6 (Optional) Select a key pair type. If no key pair is enabled for your account, an SSH_RSA_2048 key pair will be created by default.

 **NOTE**

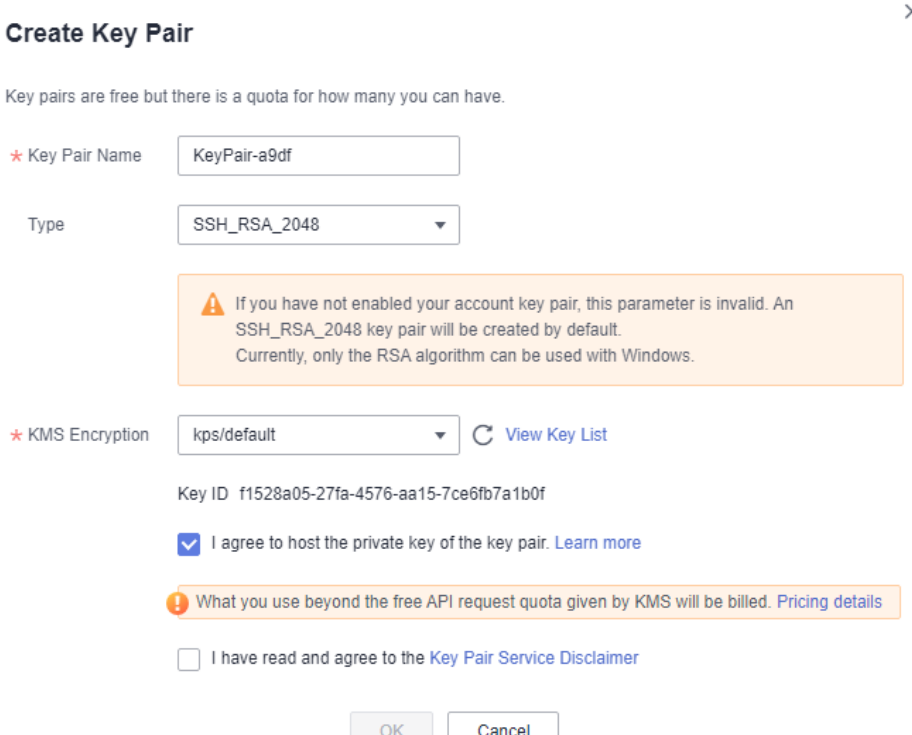
Currently, only the RSA algorithm can be used with Windows.

Step 7 Read and select **I agree to host the private key of the key pair**, if needed. Select an encryption key from the **KMS encryption** drop-down list box. Skip this step if not needed.

 **NOTE**

- KPS encrypts private keys using the encryption key provided by KMS. When you use the KMS encryption function of the key pair, KMS creates a default key **kps/default** for you to use.
- For details about the custom keys created on KMS, see [Creating a Key](#).

Figure 3-2 Managing private keys




Create Key Pair ×

Key pairs are free but there is a quota for how many you can have.

* Key Pair Name


Type

 If you have not enabled your account key pair, this parameter is invalid. An SSH_RSA_2048 key pair will be created by default. Currently, only the RSA algorithm can be used with Windows.

* KMS Encryption [View Key List](#)

Key ID f1528a05-27fa-4576-aa15-7ce6fb7a1b0f

I agree to host the private key of the key pair. [Learn more](#)

 What you use beyond the free API request quota given by KMS will be billed. [Pricing details](#)

I have read and agree to the [Key Pair Service Disclaimer](#)

Step 8 Read the *Key Pair Service Disclaimer* and select **I have read and agree to the Key Pair Service Disclaimer**.

Step 9 Click **OK**. The browser automatically downloads the private key. When the private key is downloaded, a dialog box is displayed.

Step 10 Save the private key as prompted by the dialog box.

NOTICE

- If the private key is not managed, it can be downloaded only once. Keep it properly. If the private key is lost, you can bind a key pair to the ECS again by resetting the password or key pair. For details, see [How Do I Handle the Failure in Logging In to ECS After Unbinding the Key Pair?](#)
- If you have authorized Huawei Cloud to manage the private key, you can export the private key anytime as required.

Step 11 Click **OK**. After the key pair is created, you can view the information in the key pair list, including name, fingerprint, status, and private key.

NOTE

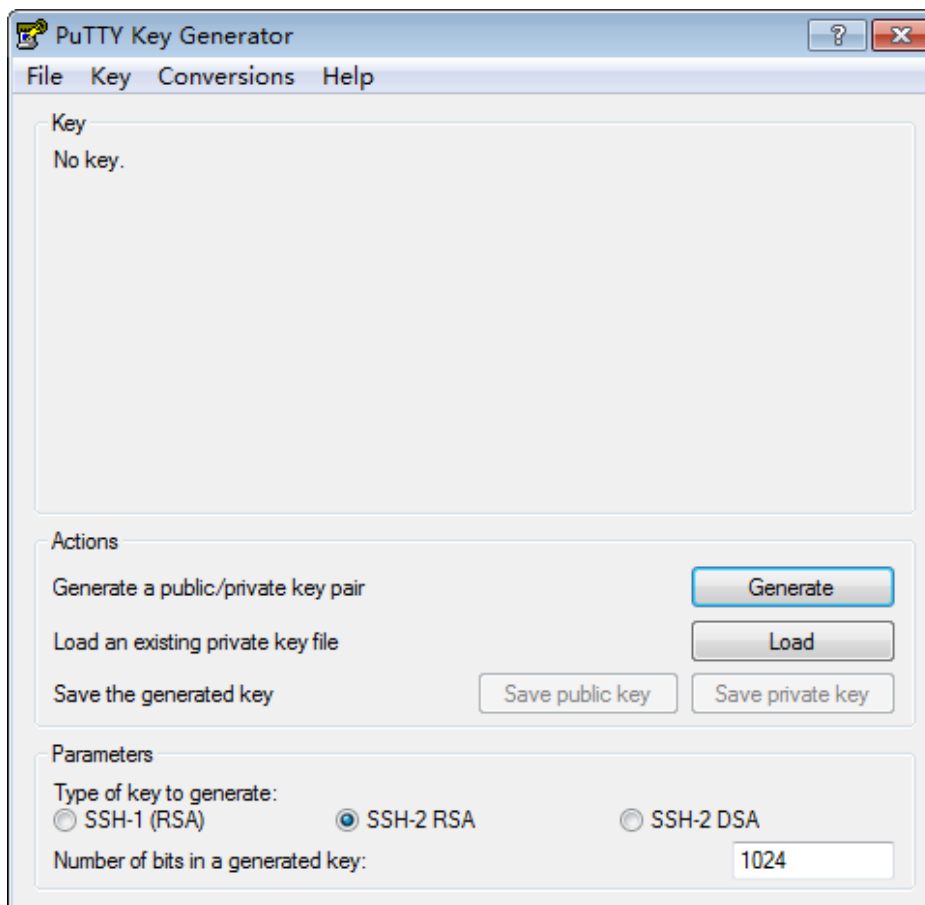
After the key pair is created, download the private key to your local host and keep it securely.

----End

Creating a Key Pair Using PuTTYgen

Step 1 Generate the public and private keys. Double-click **PuTTYgen.exe**. The **PuTTY Key Generator** page is displayed, as shown in [Figure 3-3](#).

Figure 3-3 PuTTY Key Generator



Step 2 Configure the parameters as described in [Table 3-1](#).

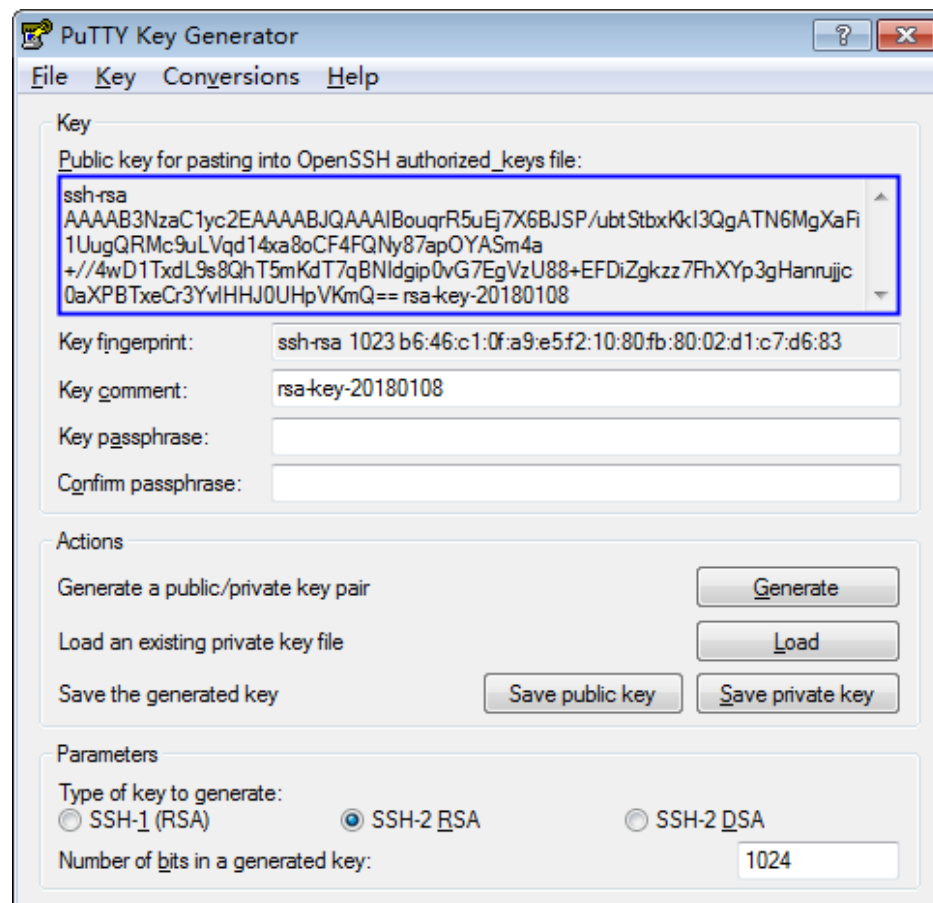
Table 3-1 Parameter description

Parameter	Description
Type of key to generate	Encryption and decryption algorithm of key pairs to be imported to the management console. Currently, only SSH-2 RSA is supported.
Number of bits in a generated key	Length of a key pair to be imported to the management console. Currently, the following length values are supported: 1024, 2048, and 4096 .

Step 3 Click **Generate** to generate a public key and a private key. See [Figure 3-4](#).

Contents highlighted by the blue-line box show a generated public key.

Figure 3-4 Obtaining the public and private keys



Step 4 Copy the information in the blue square and save it in a local .txt file.

NOTICE

Do not save the public key by clicking **Save public key**. If you save a public key using **Save public key**, the public key format will be changed and cannot be imported to the management console directly.

Step 5 Save the private key in PPK or PEM format.

NOTICE

For security purposes, the private key can only be downloaded once. Keep it secure.

Table 3-2 Format of a private key file

Private Key File Format	Private Key Usage Scenario	Saving Method
PEM	<ul style="list-style-type: none"> Use the Xshell tool to log in to the cloud server running the Linux operating system. Manage the private key on the management console. 	<ol style="list-style-type: none"> Choose Conversions > Export OpenSSH key. Save the private key, for example, kp-123.pem, to a local directory.
	Obtain the password of a cloud server running the Windows operating system.	<ol style="list-style-type: none"> Choose Conversions > Export OpenSSH key. NOTE Do not enter the Key passphrase information. Otherwise, the password fails to be obtained. Save the private key, for example, kp-123.pem, to a local directory.
PPK	Use the PuTTY tool to log in to the cloud server running the Linux operating system.	<ol style="list-style-type: none"> On the PuTTY Key Generator page, choose File > Save private key. Save the private key, for example, kp-123.ppk, to a local directory.

After the public key and private key are correctly saved, you can import the key pair to the management console.

----End

3.2 What Are a Private Key Pair and an Account Key Pair?

A private key pair can be viewed or used only by the current account.

An account key pair can be viewed or used by all users under the account.

A private key pair can be upgraded to an account key pair. For details, see [Upgrading a Key Pair](#).

3.3 How Do I Handle an Import Failure of a Key Pair Created Using PuTTYgen?

Symptom

When a key pair created using PuTTYgen was imported to the management console, the system displayed a message indicating that importing the public key failed.

Possible Causes

The format of the public key content does not meet system requirements.

Storing a public key by clicking **Save public key** will change the format of the public key content. Importing such a public key will fail because the key does not pass the format verification by the system.

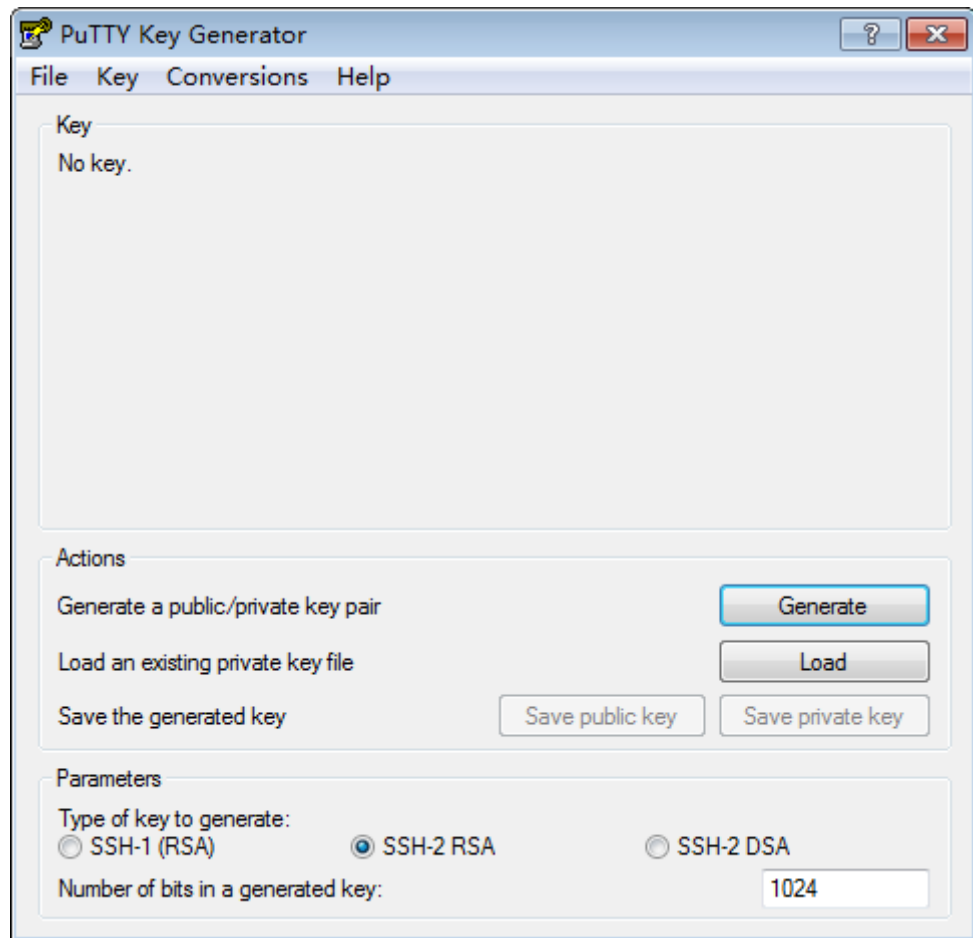
Procedure

Use the locally stored private key and **PuTTY Key Generator** to restore the format of the public key content. Then, import the public key to the management console.

Step 1 Restore the public key file in the correct format.

1. Double-click **PuTTYgen.exe**. The **PuTTY Key Generator** page is displayed, as shown in [Figure 3-5](#).

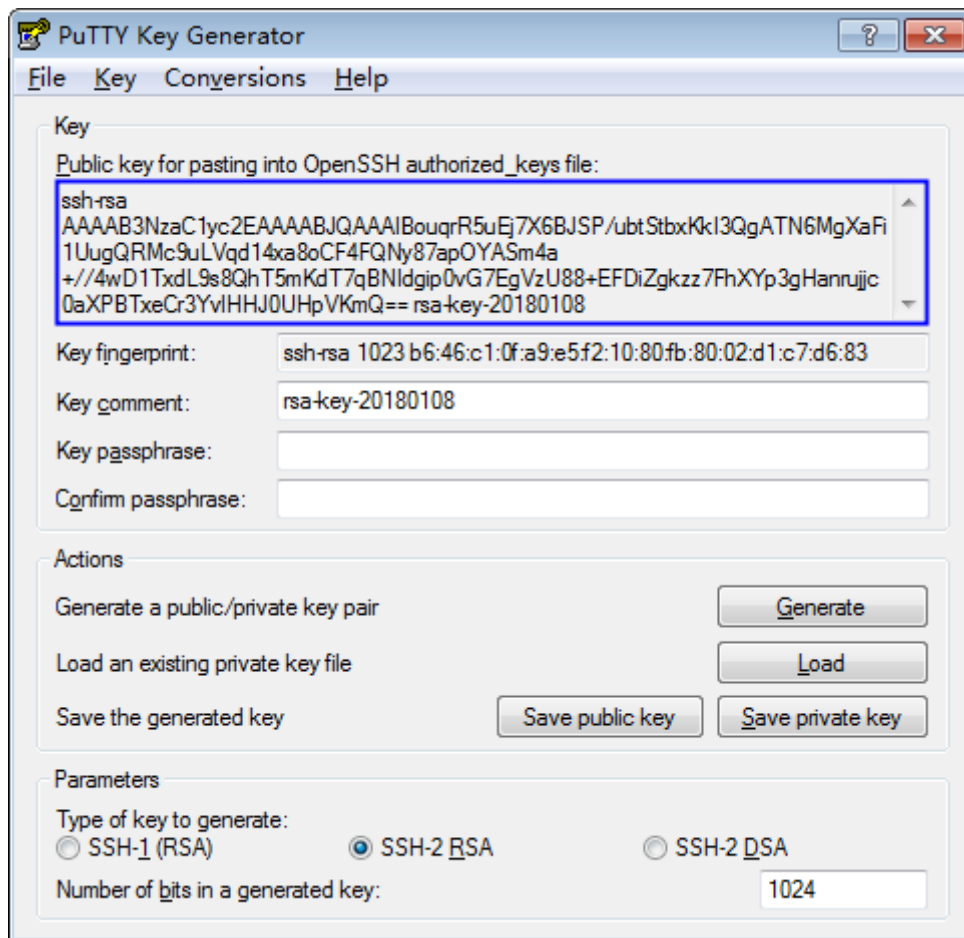
Figure 3-5 Main interface of the PuTTY Key Generator



2. Click **Load** and select the private key.

The system automatically loads the private key and restores the format of the public key content in **PuTTY Key Generator**. The content in the red box in **Figure 3-6** is the public key with the format meeting system requirements.

Figure 3-6 Restoring the format of the public key content




3. Copy the information in the blue square and save it in a local **.txt** file.

NOTICE

Do not save the public key by clicking **Save public key**. If you save a public key using **Save public key**, the public key format will be changed and cannot be imported to the management console directly.

Step 2 Import the public key file in the correct format to the KPS console.

1. Log in to the management console.
2. Click . Choose **Security > Data Encryption Workshop**.
3. In the navigation pane, click **Key Pair Service**.
4. On the **Key Pair Service** page, click **Import Key Pair**.
5. Click **Select File**, select the **.txt** public key file, or copy and paste the public key content to the text box of the public key content.
6. Click **OK** to import the public key file.


----End

3.4 What Should I Do When I Fail to Import a Key Pair Using Internet Explorer 9?

Symptom

Importing a key pair may fail if Internet Explorer 9 is used.

Procedure

- Step 1** Click  in the upper right corner of the browser.
 - Step 2** Select **Internet Options**.
 - Step 3** Click the **Security** tab in the displayed dialog box.
 - Step 4** Click **Internet**.
 - Step 5** If the security level indicates **Custom**, click **Default Level** to restore to the default settings.
 - Step 6** Move the scroll bar to set the security level to **Medium** and click **Apply**.
 - Step 7** Click **Custom Level**.
 - Step 8** Set **Initialize and script ActiveX controls not marked as safe for scripting** to **Prompt**.
 - Step 9** Click **Yes**.
- End

3.5 How Do I Log In to a Linux ECS with a Private Key?

Scenario

After you create or import a key pair on the KMS console, set login mode to **Key Pair** when purchasing an ECS, and select the created or imported key pair.

After purchasing an ECS, you can use the private key of the key pair to log in to the ECS.

Prerequisites

- The network connection between the login tool (such as PuTTY and XShell) and the target ECS is normal.
- You have bound an EIP to the ECS.
- You have obtained the private key file of the ECS.

Logging In from a Windows Computer

To log in to the Linux ECS from a Windows computer, perform the operations described in this section.

Method 1: Use PuTTY to log in to the ECS.

The following operations use PuTTY to log in to the ECS. Before logging in, you must obtain the private key format in the .ppk format.

Step 1 Double-click **PuTTY.EXE**. The **PuTTY Configuration** page is displayed.

Step 2 Choose **Connection > Data**. Enter the image username in **Auto-login username**.

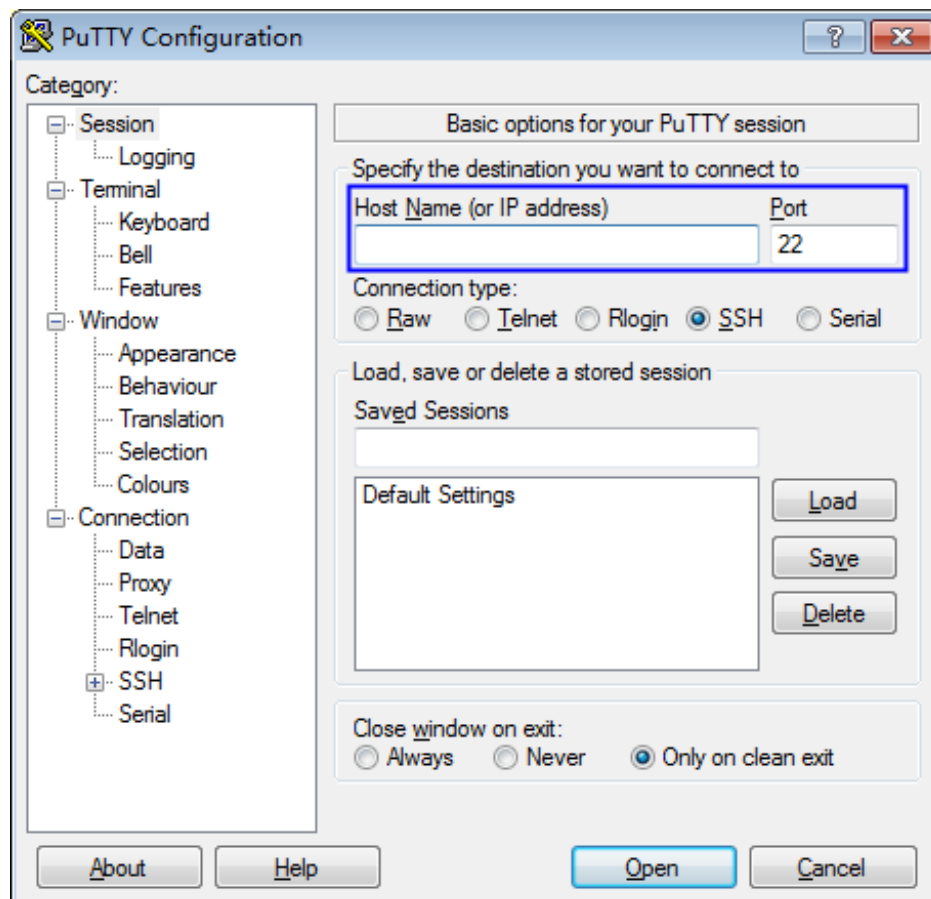
NOTE

- If the public image of the **CoreOS** is used, the username of the image is **core**.
- For a **non-CoreOS** public image, the username of the image is **root**.

Step 3 Choose **Connection > SSH > Auth**. In **Private key file for authentication**, click **Browse** and select a private key file (in the .ppk format).

Step 4 Click **Session** and enter the EIP of the ECS under **Host Name (or IP address)**.

Figure 3-7 Configuring the EIP



Step 5 Click **Open** to log in to the ECS.

----End

Method 2: Use Xshell to log in to the ECS.

Step 1 Start the Xshell tool.

Step 2 Run the following command to remotely log in to the ECS through SSH:

```
ssh Username@EIP
```

An example command is provided as follows:

```
ssh root@192.168.1.1
```

Step 3 (Optional) If the system displays the **SSH Security Warning** dialog box, click **Accept & Save**.

Step 4 Select **Public Key** and click **Browse** next to the CMK text box.

Step 5 In the displayed dialog box, click **Import**.

Step 6 Select the locally stored key file (in the **.pem** format) and click **Open**.

Step 7 Click **OK** to log in to the ECS.

----End

Logging In from a Linux Computer

To log in to the Linux ECS from a Linux computer, perform the operations described in this section. The following procedure uses private key file **kp-123.ppk** as an example to log in to the ECS. The name of your private key file may differ.

Step 1 On the Linux CLI, run the following command to change operation permissions:

```
chmod 600 /path/kp-123.ppk
```

 **NOTE**

In the preceding command, **path** is the path where the key file is saved.

Step 2 Run the following command to log in to the ECS:

```
ssh -i /path/kp-123 root@EIP
```

 **NOTE**

- In the preceding command, **path** is the path where the key file is saved.
- *EIP* is the EIP bound to the ECS.

----End

3.6 How Do I Use a Private Key to Obtain the Password to Log In to a Windows ECS?

Scenario

A password is required when you log in to a Windows ECS. First, obtain the administrator password generated during the initial installation of the ECS from the private key file downloaded when you create the ECS. The administrator password is the password of account **Administrator** or an account set in Cloudbase-init. This password is randomly generated, offering high security.

You can obtain the password for logging in to a Windows ECS through the management console

 **NOTE**


- After obtaining the initial password, you are advised to clear the password information recorded in the system to increase system security.
Clearing the initial password information does not affect ECS operation or login. Once cleared, the password cannot be restored. Before deleting a password, record the password information. For details, see *Elastic Cloud Server User Guide*.
- You can also call the API to obtain the initial password of the Windows ECS. For details, see *Elastic Cloud Server API Reference*.

Prerequisites

You have obtained the private key file in the .pem format for logging in to the ECS.

Obtaining a Password

Step 1 [Log in to the management console](#).

Step 2 Click  in the upper left corner of the management console and select a region or project.

Step 3 Click . Under **Computing**, click **Elastic Cloud Server**.

Step 4 In the ECS, click the ECS whose password is to be obtained.

Step 5 In the **Operation** column, click **More** and choose **Get Password**.

Step 6 Use either of the following methods to obtain the password:

- Click **Select File** and upload the key file from a local directory.
- Copy the key file content to the text field.

Step 7 Click **Get Password** to obtain a new random password.

----End

3.7 How Do I Handle the Failure in Binding a Key Pair?

Symptom

Failed to bind the key pair to the ECS.

 **NOTE**

- The **Failed Key Pair Task** dialog box only records and displays failed key pair operations on ECSs, which do not affect the ECS status and subsequent operations. You can click **Delete** in the row of the failure record to delete it, or you can click **Delete All** to delete all failure records.
- Click **Learn more** to view related documents.

Possible Causes

- An incorrect or invalid password has been provided.
- The permission or owner group of the public key file has been changed.
- SSH configuration of the ECS has been modified.
- The inbound direction of port 22 of the ECS security group is not open to 100.125.0.0/16.
- The ECS has been shut down, started, or a disk has been detached during the process of binding the key pair to the ECS.
- The network connection is faulty.
- Firewall rules have been configured for the ECS.

Handling Procedure

Step 1 Check the ECS status.

- If it is running, go to [Step 2](#).
- If it is shut down, go to [Step 5](#).

Step 2 Use the password to log in to the ECS to check whether the password is correct.

- If it is correct, go to [Step 4](#).
- If it is incorrect, use the correct password to bind the key pair again.

Step 3 Check whether the permission path and owner group of the `/root/.ssh/authorized_keys` file on the ECS have been modified.

- If yes, restore the permission to the following:
 - The owner group of each level has the `root:root` permission.
 - The permission for the `.ssh` file is 700.
 - The permission for `authorized_keys` is 600.
- If no, go to [Step 4](#).

Step 4 Check whether the `/root/.ssh/authorized_keys` file of the ECS has been modified.

- If yes, restore the original content of the `/root/.ssh/authorized_keys` file based on the site requirements.
- If no, go to [Step 5](#).

Step 5 Check whether the inbound direction of port 22 of the ECS security group is open to 100.125.0.0/16. That is, 100.125.0.0/16 can remotely connect to Linux ECSs through SSH.

- If yes, go to [Step 6](#).
- If no, add the following security group rule and bind the key pair again. For details about how to add a security group, see [Adding a Security Group Rule](#).

Direction	Protocol/ Application	Port	Source
Inbound	SSH (22)	22	100.125.0.0/16

Step 6 Check whether the ECS can be powered on, shut down, and logged in to.

- If yes, bind the key pair again.
- If no, go to [Step 7](#).

Step 7 Check whether the network is faulty.

- If yes, contact technical support to check and locate the fault.
- If no, bind the key pair again.

----End

3.8 How Do I Handle the Failure in Replacing a Key Pair?

Symptom

Failed to replace the key pair on the ECS.

NOTE

The **Failed Key Pair Task** dialog box only records and displays failed key pair operations on ECSs, which do not affect the ECS status and subsequent operations. You can click **Delete** in the row of the failure record to delete it, or you can click **Delete All** to delete all failure records.

Possible Causes

- An incorrect or invalid private key has been provided.
- The inbound direction of port 22 of the ECS security group is not open to 100.125.0.0/16.
- SSH configuration of the ECS has been modified.
- The ECS has been shut down, started, or a disk has been detached during the process of replacing the key pair.
- The network connection is faulty.
- Firewall rules have been configured for the ECS.

Handling Procedure

Step 1 Use the SSH key pair to log in to the ECS and check whether the private key is correct.

- If it is correct, go to [Step 2](#).
- If it is incorrect, use the correct private key to replace the key pair again.

Step 2 Check whether the `/root/.ssh/authorized_keys` file of the ECS has been modified.

- If yes, restore the original content of the `/root/.ssh/authorized_keys` file based on the site requirements.
- If no, go to [Step 3](#).

Step 3 Check whether the inbound direction of port 22 of the ECS security group is open to 100.125.0.0/16. That is, 100.125.0.0/16 can remotely connect to Linux ECSs through SSH.

- If yes, go to [Step 4](#).
- If no, add the following security group rule and replace the key pair again.

Direction	Protocol/ Application	Port	Source
Inbound	SSH (22)	22	100.125.0.0/16

Step 4 Check whether the ECS can be powered on, shut down, and logged in to.

- If yes, replace the key pair again.
- If no, go to [Step 5](#).

Step 5 Check whether the network is faulty.

- If yes, contact technical support to check and locate the fault.
- If no, replace the key pair again.

----End

3.9 How Do I Handle the Failure in Resetting a Key Pair?

Symptom

Failed to reset the key pair on the ECS.

NOTE

The **Failed Key Pair Task** dialog box only records and displays failed key pair operations on ECSs, which do not affect the ECS status and subsequent operations. You can click **Delete** in the row of the failure record to delete it, or you can click **Delete All** to delete all failure records.

Possible Causes

- The inbound direction of port 22 of the ECS security group is not open to 100.125.0.0/16.
- The ECS has been shut down, started, or a disk has been detached during the process of resetting the key pair.
- The network connection is faulty.
- Firewall rules have been configured for the ECS.

Handling Procedure

Step 1 Check whether the inbound direction of port 22 of the ECS security group is open to 100.125.0.0/16. That is, 100.125.0.0/16 can remotely connect to Linux ECSs through SSH.

- If yes, go to [Step 2](#).
- If no, add the following security group rule and reset the key pair again.

Direction	Protocol/ Application	Port	Source
Inbound	SSH (22)	22	100.125.0.0/16

Step 2 Check whether the ECS can be powered on, shut down, and logged in to.

- If yes, reset the key pair again.
- If no, go to [Step 3](#).

Step 3 Check whether the network is faulty.

- If yes, contact technical support to check and locate the fault.
- If no, reset the key pair again.

----End

3.10 How Do I Handle the Failure in Unbinding a Key Pair?

Symptom

Failed to unbind the key pair from the ECS.

NOTE

The **Failed Key Pair Task** dialog box only records and displays failed key pair operations on ECSs, which do not affect the ECS status and subsequent operations. You can click **Delete** in the row of the failure record to delete it, or you can click **Delete All** to delete all failure records.

Possible Causes

- An incorrect or invalid private key has been provided.
- The inbound direction of port 22 of the ECS security group is not open to 100.125.0.0/16.
- SSH configuration of the ECS has been modified.
- The ECS has been shut down, started, or a disk has been detached during the process of unbinding the key pair from the ECS.
- The network connection is faulty.
- Firewall rules have been configured for the ECS.

Handling Procedure

Step 1 Check the ECS status.

- If it is running, go to [Step 2](#).
- If it is shut down, go to [Step 4](#).

Step 2 Use the SSH key pair to log in to the ECS and check whether the private key is correct.

- If it is correct, go to [Step 4](#).
- If it is incorrect, use the correct private key to unbind the key pair again.

Step 3 Check whether the `/root/.ssh/authorized_keys` file of the ECS has been modified.

- If yes, restore the original content of the `/root/.ssh/authorized_keys` file.
- If no, go to [Step 4](#).

Step 4 Check whether the inbound direction of port 22 of the ECS security group is open to 100.125.0.0/16. That is, 100.125.0.0/16 can remotely connect to Linux ECSs through SSH.

- If yes, go to [Step 5](#).
- If no, add the following security group rule and unbind the key pair again.

Direction	Protocol/ Application	Port	Source
Inbound	SSH (22)	22	100.125.0.0/16

Step 5 Check whether the ECS can be powered on, shut down, and logged in to.

- If yes, unbind the key pair again.
- If no, go to [Step 6](#).

Step 6 Check whether the network is faulty.

- If yes, contact technical support to check and locate the fault.
- If no, unbind the key pair again.

----End

3.11 Do I Need to Restart Servers After Replacing Its Key Pair?

No. Key pair replacement does not affect services.

3.12 How Do I Enable the Password Login Mode for an ECS?

If you disable the password login mode when binding a key pair to an ECS, you can enable the password login mode again later when you need to.

Procedure

The following example describes how to log in to the ECS using PuTTY and enable the password login mode.

Step 1 Double-click **PuTTY.EXE**. The **PuTTY Configuration** page is displayed.

Step 2 Choose **Connection > Data**. Enter the image username in **Auto-login username**.

 NOTE

- If the public image of the **CoreOS** is used, the username of the image is **core**.
- For a **non-CoreOS** public image, the username of the image is **root**.

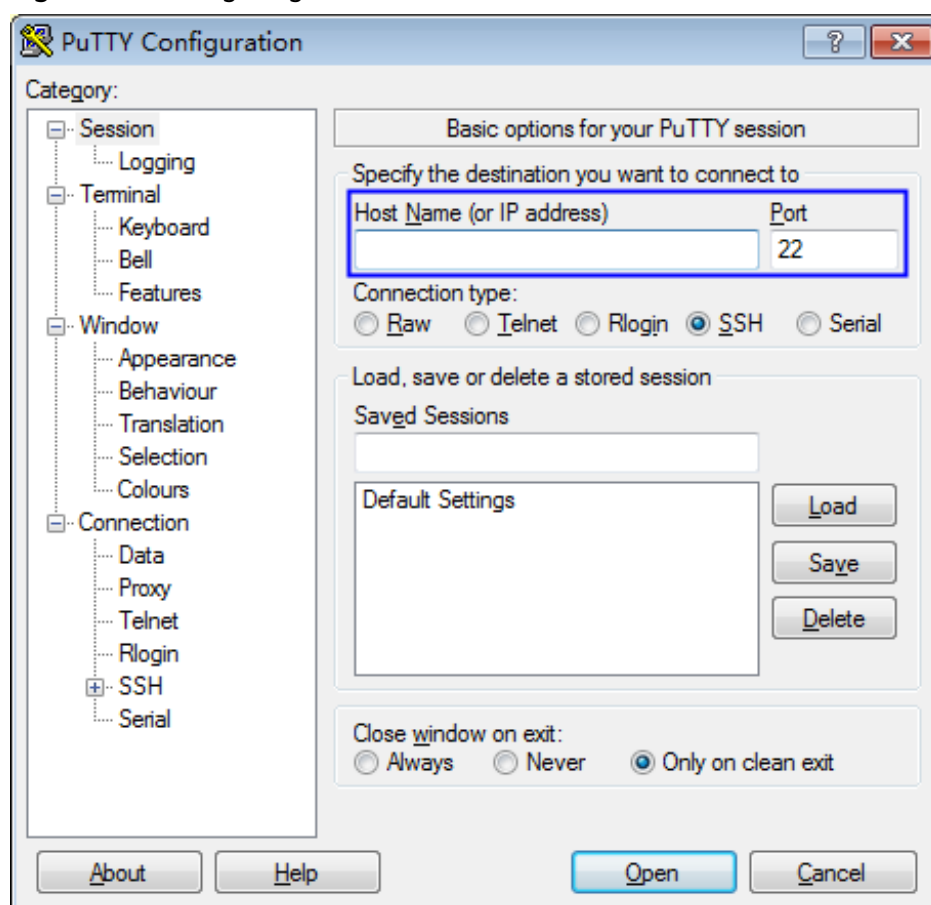
Step 3 Choose **Connection > SSH > Auth**. In **Private key file for authentication**, click **Browse** and select a private key file (in the **.ppk** format).

 NOTE

If the file is in the **.pem** format, convert it by referring to [Converting the Private Key File in the .pem Format to the .ppk Format](#).

Step 4 Click **Session** and enter the EIP of the ECS under **Host Name (or IP address)**.

Figure 3-8 Configuring the EIP



Step 5 Click **Open** to log in to the ECS.

Step 6 Run the following command to open the **/etc/ssh/sshd_config** file:

```
vi /etc/ssh/sshd_config
```

Step 7 Press **i** to enter the editing mode and enable the password login mode.

- For a non-SUSE operating system, change the value of **PasswordAuthentication** to **yes**.
PasswordAuthentication yes
- For a SUSE operating system, change the values of **PasswordAuthentication** and **UsePAM** to **yes**.

```
PasswordAuthentication yes  
UsePAM yes
```

NOTE

- Non-SUSE OS
To disable password login, change the value of **PasswordAuthentication** to **no**. If the **PasswordAuthentication** parameter is not contained in the `/etc/ssh/sshd_config` file, add it and set it to **no**.
- SUSE OS
To disable password login, change the values of **PasswordAuthentication** and **UsePAM** to **no**. If the file does not contain the **PasswordAuthentication** and **UsePAM** parameters, add the parameters and set the values to **no**.

Step 8 Press **Esc** to exit the editing mode.

Step 9 Enter `:wq` and press **Enter** to save and exit.

Step 10 Run the following command to restart the SSH service for the configuration to take effect:

- Non-Ubuntu14.xx OS
service sshd restart
- Ubuntu14.xx OS
service ssh restart

----End

3.13 How Do I Handle the Failure in Logging In to ECS After Unbinding the Key Pair?

Symptom

- If the login mode is set to **Key Pair** when purchasing an ECS, after I unbind the initial password, I do not have the password or key pair to log in to the ECS. How can I solve this problem?
- When I bind a key pair to the ECS on the KPS management console, I disabled the password login mode. After the key pair is unbound, I have no password and key pair to log in to the ECS. How can I solve this problem?

Procedure


Method 1: resetting the password

Reset the password on the ECS console and log in to the ECS using the password. For details, see *Elastic Cloud Server User Guide*.

Method 2: resetting the key pair

Shut down the ECS, bind the key pair to the ECS on the KPS console, and use the key pair to log in to the ECS. The procedure is as follows:

Step 1 [Log in to the management console](#).

Step 2 Click  in the upper left corner of the management console and select a region or project.

Step 3 Click . Choose **Security** > **Data Encryption Workshop**.

Step 4 Click **ECS List** to view ECSs. For details, see [Figure 3-9](#).

Figure 3-9 ECS list



ECS Name/ID	Status	Private IP Address	Elastic IP Address	Associated Key Pair	Operation
ecs--windows 0643b313-8b1e-41e2-873a-1b03053bfc6	Running	192.168.0.231	--	--	Bind
ecs--pwd3 2625c514-7a29-4b50-a13e-a591610ded9c	Shut down	192.168.0.95	--	--	Bind
ecs--euler 984e162e-7f4b-4564-93dc-90043a5dfb8d	Running	192.168.0.27	--		Replace Reset

Step 5 Click the target ECS name to go to the details page.

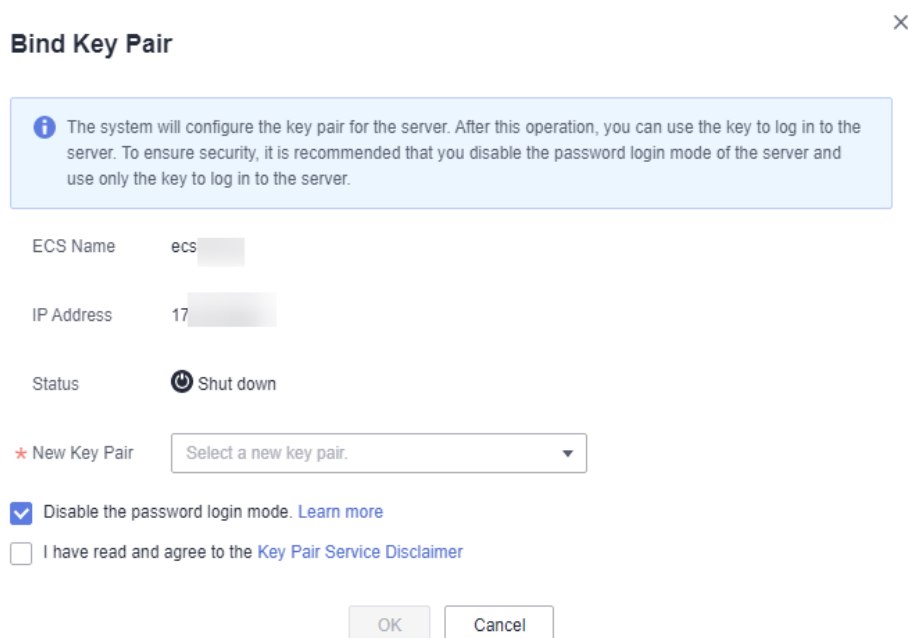
Step 6 Click **Shut Down** in the upper right corner of the page.

Step 7 Return to the ECS list page by referring to step [Step 5](#).

Step 8 Locate the target ECS and click **Bind**.

Step 9 Select a new key pair from the drop-down list box of **New Key Pair**.

Figure 3-10 Binding a key pair



Bind Key Pair ×

The system will configure the key pair for the server. After this operation, you can use the key to log in to the server. To ensure security, it is recommended that you disable the password login mode of the server and use only the key to log in to the server.

ECS Name: ecs

IP Address: 17

Status: Shut down

* New Key Pair:

Disable the password login mode. [Learn more](#)

I have read and agree to the [Key Pair Service Disclaimer](#)

Step 10 You can choose whether to disable the password login mode as necessary. By default, the password login mode is disabled.

 **NOTE**

- If you do not disable the password login mode, you can use the password or the key pair to log in to the ECS.
- If the password login mode is disabled, you can use only the key pair to log in to the ECS. If you need to use the password login mode later, you can enable the password login mode again. For details, see [How Do I Enable the Password Login Mode for an ECS?](#)

Step 11 Read and select **I have read and agree to the Key Pair Service Disclaimer**.

Step 12 Click **OK**. The key pair is bound. You can use the key pair to log in to the ECS.

----End

3.14 What Should I Do If My Private Key Is Lost?

For Private Key Managed in KPS

You can export the private key from KPS again.

For Private Key Not Managed in KPS

The private key cannot be retrieved.

You can bind a key pair to the ECS again by resetting the password or key pair. For details, see "How Do I Handle the Failure in Logging In to ECS After Unbinding the Key Pair?".

3.15 How Do I Convert the Format of a Private Key File?

Converting the Private Key File in the .ppk Format to the .pem Format

The private key to be uploaded or copied to the text box must be in the .pem format. If the file is in the .ppk format, perform the following steps:

Step 1 Visit the following website and download PuTTY and PuTTYgen:

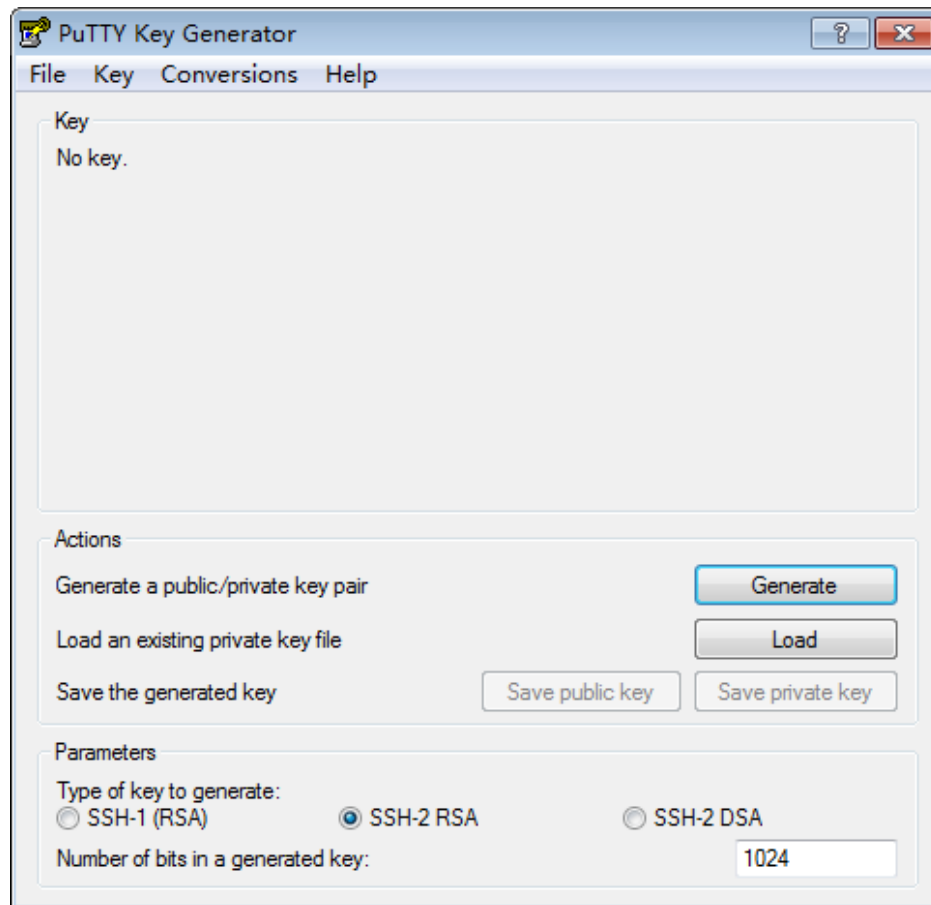
<http://www.chiark.greenend.org.uk/~sgtatham/putty/download.html>

 **NOTE**

PuTTYgen is a private key generator, which is used to create a key pair that consists of a public key and a private key for PuTTY.

Step 2 Double-click **PuTTYGEN.exe**. The **PuTTY Key Generator** page is displayed, as shown in [Figure 3-11](#).

Figure 3-11 PuTTY Key Generator



Step 3 Choose **Conversions > Import Key** to import the private key file in the **.ppk** format.

Step 4 Choose **Conversions > Export OpenSSH Key**, the **PuTTYgen Warning** dialog box is displayed.

Step 5 Click **Yes** to save the file in the **.pem** format.

----End

Converting the Private Key File in the .pem Format to the .ppk Format

When you use PuTTY to log in to a Linux ECS, the private key must be in the .ppk format. If the file is in .pem format, perform the following steps to convert its format:

Step 1 Visit the following website and download PuTTY and PuTTYgen:

<http://www.chiark.greenend.org.uk/~sgtatham/putty/download.html>

NOTE

PuTTYgen is a private key generator, which is used to create a key pair that consists of a public key and a private key for PuTTY.

Step 2 Double-click **PuTTYgen.exe**. The **PuTTY Key Generator** window is displayed.

Step 3 In the **Actions** area, click **Load** and import the private key file that you stored when purchasing the ECS.

Ensure that the private key file format is included in **All files (*.*)**.

Step 4 Click **Save private key**.

Step 5 Save the converted private key, for example, **kp-123.ppk**, to a local directory.

----End

3.16 Can I Change the Key Pair of a Server?

Yes.

You can unbind, reset, and replace the key pair bound to the ECS. For details, see [Managing Key Pairs](#).

3.17 Can a Key Pair Be Shared by Multiple Users?

Key pairs cannot be shared across accounts, but can be shared by the IAM users under the same account in either of the following ways:

- Import a key pair. To let multiple IAM users use the same key pair, you can create a key pair (by using PuTTYgen or other tools) and import it as an IAM user resource. For details, see [Importing a Key Pair](#).
- Upgrade a private key pair to an account key pair. You can upgrade a key pair created on the management console by referring to [Creating a Key Pair Using the Management Console](#). Or you can upgrade a created key pair by referring to [Upgrading a Key Pair](#).

3.18 How Do I Obtain the Public or Private Key File of a Key Pair?

Obtaining a Private Key File

When you [create a key pair](#), your private key file will be automatically downloaded.

- If the private key is not managed, it cannot be downloaded later. Keep it properly.
- If you have authorized Huawei Cloud to manage private keys, you can export the managed private keys. For details, see [Exporting a Private Key](#).

Obtaining a Public Key File

- If a key pair is created on the management console, its public key is automatically stored in Huawei Cloud. You can press **F12** to refresh the key pair list, and make a note of the **public_key** field in the list.
- If a key pair was created using PuTTYgen, you can find its public key in the storage path on your local PC.

4 Dedicated HSM Related

4.1 What Is Dedicated HSM?

Dedicated HSM is a cloud service used for encryption, decryption, signature, signature verification, key generation, and the secure storage of keys.

Dedicated HSM provides encryption hardware, guaranteeing data security and integrity on Elastic Cloud Servers (ECSs) and meeting FIPS 140-2 requirements. Dedicated HSM offers you a secure and reliable management for the keys generated by your instances, and uses multiple algorithms for data encryption and decryption.

4.2 How Does Dedicated HSM Ensure the Security for Key Generation?

- A key is created by the user remotely. During the creation, only the UKey owned by the user is involved in the authentication.
- The HSM configuration and preparation of internal keys can be performed only after being authenticated by using the UKey as the credential.

The user has full control over the generation, storage, and access of keys. Dedicated HSM is only responsible for monitoring and managing HSMs and related network facilities.

4.3 Do Equipment Room Personnel Has the Super Administrator Role to Steal Information by Using a Privileged UKey?

UKeys are owned only by users who purchased Dedicated HSM instances. Equipment room personnel do not have the super administrator role.

Sensitive data (keys) is stored in chips. Even HSM vendor cannot access the internal key information.

4.4 What HSMs Are Used for Dedicated HSM?

Dedicated HSM uses HSMs that have earned China State Cryptography Administration (CSCA) certification and FIPS 140-2 level 3 certification, achieving high security.

4.5 What APIs Does Dedicated HSM Support?

Dedicated HSM provides the same functions and interfaces as physical cryptographic devices, helping you easily migrate services to the cloud. Supported APIs include PKCS#11 and CSP.

For details, see [Editions](#).

4.6 How Do I Enable Public Access to a Dedicated HSM Instance?

You can binding EIPs to access Dedicated HSM instances from the public network.

Prerequisites

You have an EIP that can be bound to the Dedicated HSM instance.

NOTE


For details about how to apply for an EIP, see .


Constraints

- After an EIP is bound to a Dedicated HSM instance, public network attacks may occur. Exercise caution when binding an EIP to a Dedicated HSM instance.
- EIPs are charged resources. You need to configure EIPs as required. If you do not need EIPs, unbind them in a timely manner. For details about how to unbind EIPs, see . If the EIP is not released after unbinding, Huawei Cloud will charge the IP address retention fee. If a pay-per-use EIP billed by bandwidth is unbound from an instance, the bandwidth will continue to be billed.

Procedure

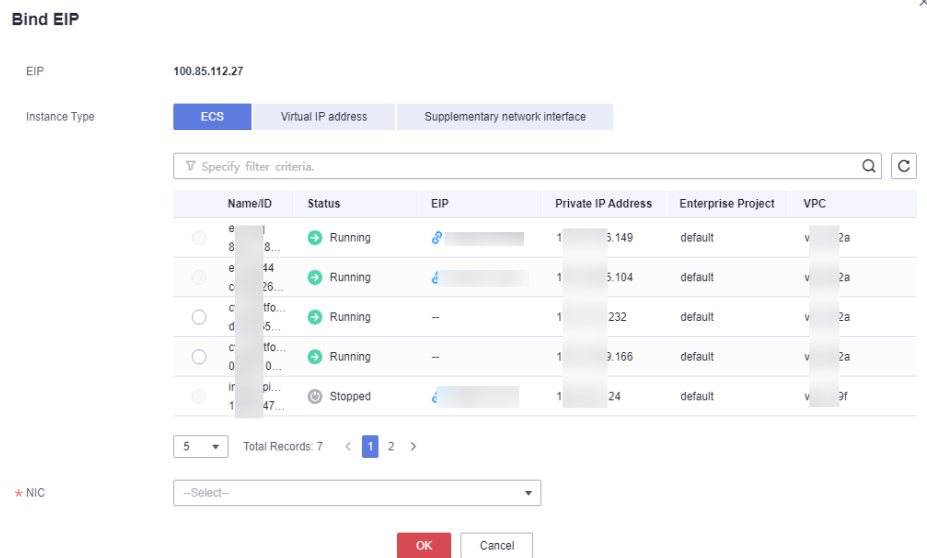
Step 1 [Log in to the management console](#).

Step 2 Click  in the upper left corner of the management console and select a region or project.

Step 3 Click  on the left of the page. Select **Network** > **EIP**. The EIP page is displayed by default.

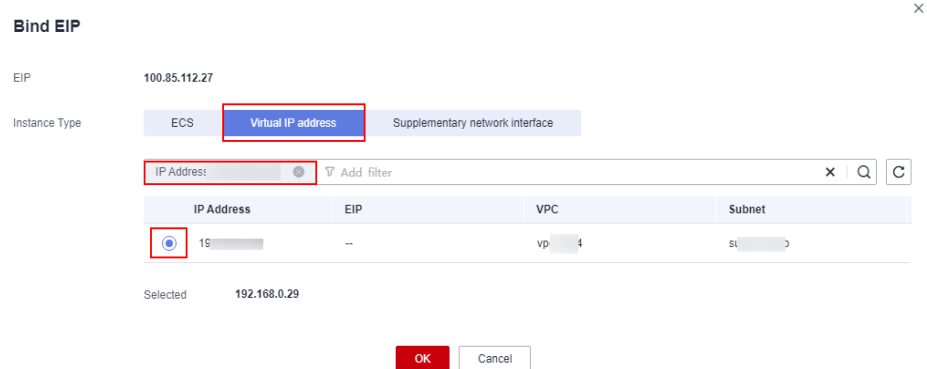
Step 4 Click **Bind** in the **Operation** column of the target EIP. The Bind page is displayed, as shown in [Figure 4-1](#).

Figure 4-1 Binding an EIP



Step 5 Click **Virtual IP Address**, enter the IPv4 address of the instance to be bound in the search box, and select the search result, as shown in [Binding a virtual IP address](#).

Figure 4-2 Binding a virtual IP address



Step 6 Select the corresponding IP address and click **OK**.

----End

5 Pricing

5.1 How Is DEW Charged?

For price details, see [Product Pricing Details](#).

KMS

KMS is charged per use. No minimum fee is required. Once a CMK is created, it will be charged by hour. You pay for CMKs you created and API requests that are beyond the free-of-charge range.

KPS

- If you do not choose to let Huawei Cloud manage your private keys when creating or importing them, no cost will be incurred.
- If you have your keys managed by Huawei Cloud, KPS is charged by hour. In the current version, it is free of charge.

Dedicated HSM

Dedicated HSM offers monthly and yearly packages based on the edition and device models of instances you have purchased.

CSMS

You are charged based on the number of secrets, usage duration, and number of API requests.

5.2 How Do I Renew DEW?

This section describes how to renew KMS or a Dedicated HSM instance. After renewal, you can continue to use the KMS and Dedicated HSM instance.

- Auto-renewal
If you have selected and agreed to auto renewal of KMS or Dedicated HSM, the system automatically generates a renewal order and renews the

subscription based on the original subscription period before the service expires.

- Manual renewal

Before the service expires, the system will send an SMS message or email to remind you to renew it.

If you do not renew the service before it expires, it will enter the retention period.

 **NOTE**

If you do not renew your subscription before it expires, a retention period will apply. The retention period varies with customer tiers. For details, see [Retention Period](#).

Table 5-1 Retention period

Service	Edition	Retention Period
KMS	Standard	Keys are frozen. Activate frozen keys by topping up the account.

 **NOTE**

- Frozen keys cannot be used for encryption or decryption. To prevent unnecessary losses, it is recommended that you renew the service in time.
- Data related to Dedicated HSM instances will get lost when the instances are released. To prevent unnecessary losses, it is recommended that you renew the service or top up the account in time.

Prerequisites


You have obtained the login account (with the **BSS Administrator** and **KMS Administrator** permissions) and password for logging in to the management console.


 **NOTE**

An account with the **BSS Administrator** permission can perform any operation on all menu items in the account center, billing center, and resource center.

Procedure

Step 1 [Log in to the management console](#).

Step 2 Click  in the upper left corner of the management console and select a region or project.

Step 3 In the navigation pane on the left, click  and choose **Security & Compliance > Data Encryption Workshop**.

Step 4 In the upper right corner, click **Renew**.

Step 5 On the renewal management page, complete the renewal as prompted.

For details, see [Manually Renewing a Resource](#).

----End

5.3 How Do I Unsubscribe from DEW?

DEW does not support unsubscription.

NOTE

If you fail to create a Dedicated HSM instance, you can click **Delete** in the row where the failed instance locates to delete it. Then you can submit a service ticket to apply for refund.

Helpful Links

- [Unsubscription Rules](#)
- [List of Cloud Service Products That You Cannot Unsubscribe From](#)

5.4 Will a CMK Be Charged After It Is Disabled?

Yes.

A disabled CMK is still kept and maintained by KMS. You can enable it whenever you need it. Therefore, a disabled CMK is still billable. Only deleted CMKs are not charged.

5.5 Are Credentials Scheduled to Be Deleted Billed?

No.

A credential in pending deletion status does not incur charges.

If you cancel deletion, the charging resumes from the time when the credential was scheduled to be deleted.

5.6 Will a CMK Be Charged After It Is Scheduled to Delete?

No.

The pending period of a CMK from its scheduling till its deletion is not charged.

However, if you cancel the scheduled deletion, the charging resumes from the time when the CMK is scheduled to be deleted.

6 General

6.1 What Functions Does DEW Provide?

Key Management Service

- On the KMS console, you can:
 - Create, query, enable, and disable CMKs, as well as schedule and cancel CMK deletion.
 - Modify the alias and descriptions of CMKs.
 - Use the online tool to encrypt and decrypt small-size data.
 - Add, search for, edit, and delete tags.
 - Create, cancel, and query grants.
- You can use the APIs to:
 - Create, encrypt, or decrypt DEKs.
 - Retire grants.
 - Sign or verify the signature of messages or message digests.
 - Generate and verify message authentication codes.

For details, see the *Data Encryption Workshop API Reference*.
- Generate hardware true random numbers.

You can generate 512-bit random numbers based on hardware using the KMS API. The 512-bit true random numbers can be used as basis for key materials and encryption parameters. For details, see the *Data Encryption Workshop API Reference*.

6.2 What Cryptography Algorithms Does DEW Use?

Cryptographic Algorithms Supported by KPS

- The SSH key pairs created on the management console support the following cryptographic algorithms:
 - SSH-ED25519

- ECDSA-SHA2-NISTP256
- ECDSA-SHA2-NISTP384
- ECDSA-SHA2-NISTP521
- SSH_RSA: The length can be 2048, 3072, and 4096 bits.
- The SSH keys imported to the KPS console support the following cryptographic algorithms:
 - SSH-DSS
 - SSH-ED25519
 - ECDSA-SHA2-NISTP256
 - ECDSA-SHA2-NISTP384
 - ECDSA-SHA2-NISTP521
 - SSH_RSA: The length can be 2048, 3072, 4096 bits.

Supported Cryptography Algorithms

You can use Chinese cryptographic algorithms and certain international common cryptographic algorithms to meet various user requirements.

Table 6-1 Supported cryptography algorithms

Category	Common Cryptographic Algorithm
Symmetric cryptographic algorithm	AES
Asymmetric cryptographic algorithm	RSA, DSA, ECDSA, DH, and ECDH
Digest algorithm	SHA1, SHA256, and SHA384

6.3 What Is a Quota?

What Is a Quota?

Quotas are enforced for service resources on the platform to prevent unforeseen spikes in resource usage. Quotas can limit the number or amount of resources available to users. For example, the maximum number of CMKs that you can create.

If the existing resource quota cannot meet your service requirements, you can apply for a higher quota.

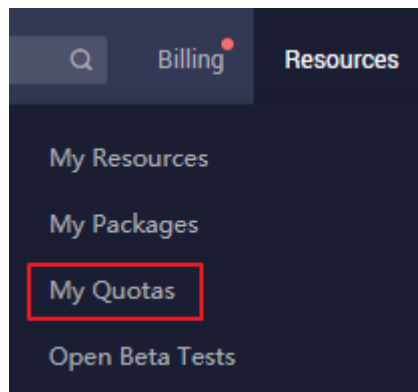
How Do I View My Quota?

Step 1 Log in to the management console.

Step 2 In the upper right corner of the page, choose **Resources > My Quotas**.

The **Service Quota** page is displayed.

Figure 6-1 My quotas



Step 3 View the used and total quota of each type of resources on the displayed page.

Step 4 If a quota cannot meet your service requirements, click **Increase Quota** to change it.

----End

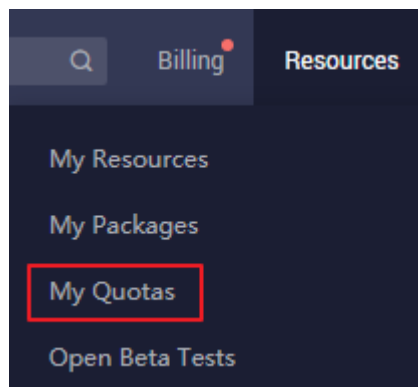
How Do I Increase a Quota?

Step 1 Log in to the management console.

Step 2 In the upper right corner of the page, choose **Resources > My Quotas**.

The **Service Quota** page is displayed.

Figure 6-2 My quotas



Step 3 Click **Increase Quota**.

Step 4 On the **Create Service Ticket** page, configure parameters as required.

In the **Problem Description** area, fill in the content and reason for the increase.

Step 5 After all mandatory parameters are configured, select **I have read and agree to the Tenant Authorization Letter and Privacy Statement** and click **Submit**.

----End

6.4 What Are Regions and AZs?

Concepts

A region and availability zone (AZ) identify the location of a data center. You can create resources in a specific region and AZ.

- Regions are divided from the dimensions of geographical location and network latency. Public services, such as Elastic Cloud Server (ECS), Elastic Volume Service (EVS), Object Storage Service (OBS), Virtual Private Cloud (VPC), Elastic IP (EIP), and Image Management Service (IMS), are shared within the same region. Regions are classified as universal regions and dedicated regions. A universal region provides universal cloud services for common tenants. A dedicated region provides services of the same type only or for specific tenants.
- An AZ contains one or more physical data centers. Each AZ has independent cooling, fire extinguishing, moisture-proof, and electricity facilities. Within an AZ, computing, network, storage, and other resources are logically divided into multiple clusters. AZs within a region are interconnected using high-speed optical fibers to allow you to build cross-AZ high-availability systems.

Selecting a Region

If you or your users are in Europe, select the **EU-Dublin** region.


Selecting an AZ

When determining whether to deploy resources in the same AZ, consider your applications' requirements on disaster recovery (DR) and network latency.

- For high DR capability, deploy resources in different AZs in the same region.
- For low network latency, deploy resources in the same AZ.

6.5 How Do I Access the Functions of DEW?

You can use DEW on the web console or call the functions of DEW by using HTTPS-based APIs.

- Console
If you have registered with the public cloud, you can log in to the management console directly. In the upper left corner of the console, click . Choose **Security > Data Encryption Workshop**.

- API
You can access DEW using the API. For details, see the *Data Encryption Workshop API Reference*.

DEW supports REST APIs, allowing you to call APIs by using HTTPS. You can use provided APIs to perform operations on keys and key pairs, such as creating, querying, and deleting keys.

DEW APIs use the HTTPS protocol to encrypt and secure transmission, preventing man-in-the-middle attacks.

A Change History

Released On	Description
2023-12-05	This is the fourth official release. Added section How Do I Enable Public Access to a Dedicated HSM Instance? .
2023-01-30	This is the third official release. Added: CSMS Related KPS Related Dedicated HSM Related
2022-10-28	This is the second official release. Modified the patching command in Why Can't I Wrap Asymmetric Keys by Using -id-aes256-wrap-pad in OpenSSL? .
2022-09-30	This is the first official release.